



Integrated Resource Management, Inc.
A Privately Owned Public Utility

P.O. Box 71526
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Electronically Filed in TPUC Docket
Room on October 23, 2026 at 4:48 p.m.

October 23, 2026

VIA EMAIL

Honorable David Jones, Chairman
Tennessee Public Utility Commission ("TPUC")
502 Deaderick Street, 4th Floor
Nashville, TN 37243
Grace.Vinson@TN.Gov

RE: Docket 26-00097 – Response Letter

Please see responses in blue.

- 1.) Clarify the date on which the escrow funds were withdrawn and provide a bank statement confirming the withdrawal date. The date of withdrawal was September 22, 2026, please see attachment '**Docket 26-00097 Exhibit C**' for bank statement and withdrawal date.
- 2.) Clarify the current payment status of the invoice referenced in Exhibit A and provide documentation showing the updated status. The invoice submitted reflects a "Total Overdue" amount of \$2,953.40 as of August 1, 2026. The invoice had not been paid at the time the request was made. However, the withdrawal and payment were made once the request was approved. Please see "**Docket 26-00097 Exhibit D**"
- 3.) Provide an update regarding the replacement of the second failed recirculation pump at Wild Briar. Exhibit B notes on August 12, 2026: "Wild Briar, 2 failed recirc pumps, only have one in stock. Will replace other ASAP." The other recirculation pump was replaced on September 22nd, 2026 as noted in our most recent Escrow Request made on October 21 2026 Docket-26-00107.

Respectfully submitted,

**INTEGRATED RESOURCE
MANAGEMENT, INC.**


By Jeffrey W. (Billy) Cox, Jr.
Its: **President**

CUSTOMER INFORMATION

ACCOUNT NUMBER **4321**
STATEMENT DATE **09/30/26**

CUSTOMER SERVICE INFORMATION

 Customer Service: 1-888-382-4968
 Visit Us Online: www.firsthorizon.com
 Follow Us On Facebook!
 Follow Us On X!

Electronic Service Requested

00014787 TFTSTRM1100126034755 0000028 000000000 003 E



INTEGRATED RESOURCE MANAGEMENT INC
ESCROW SAVINGS ACCOUNT
PO BOX 71526
KNOXVILLE TN 37938-1526

ACCOUNT SUMMARY	DATE	BALANCE OF YOUR FUNDS
PREVIOUS BALANCE	08/31/26	\$128,415.64
6 DEPOSITS TOTALING		\$6,981.02
1 WITHDRAWAL TOTALING		\$8,283.70
NEW BALANCE	09/30/26	\$127,112.96

INTEREST SUMMARY	
ANNUAL PERCENTAGE YIELD EARNED	0.40%
BASED ON AN AVERAGE COLLECTED BALANCE	\$132,492.47
INTEREST EARNED	\$43.55

SAVINGS ACCOUNT TRANSACTIONS

FOR THE PERIOD FROM 09/01/26 THROUGH 09/30/26

ACCOUNT HISTORY				
DATE	DESCRIPTION	DEPOSIT	WITHDRAWAL	CARD #
09/01	TRANSFER FROM X*****5221	\$5,785.43		
09/01	TRANSFER FROM X*****5221	\$63.11		
09/03	TRANSFER FROM X*****5221	\$290.71		
09/11	TRANSFER FROM X*****5221	\$412.19		
09/18	TRANSFER FROM X*****5221	\$386.03		
09/22	TRANSFER TO X*****7405		\$8,283.70	
09/30	INTEREST EARNED	\$43.55		

DAILY BALANCE SUMMARY							
DATE	BALANCE	DATE	BALANCE	DATE	BALANCE	DATE	BALANCE
09/01	\$134,264.18	09/03	\$134,554.89	09/11	\$134,967.08	09/18	\$135,353.11
09/22	\$127,069.41	09/30	\$127,112.96				



INVOICE

IRM-C&C COMPANY
PO Box 71526
Knoxville, TN 37938-1526

irmutility@gmail.com
+1 (865) 674-0828

Exhibit D

IRM-UTILITY:Non-Routine

Bill to

Mr. Jeffrey W. Cox JR
Intergrated Resource Management, Inc
IRM Utility, Inc. P.O. Box 71526
Knoxville, TN 37938

Ship to

Mr. Jeffrey W. Cox JR
Intergrated Resource Management, Inc
IRM Utility, Inc. P.O. Box 71526
Knoxville, TN 37938

Invoice details

Invoice no.: 23133
Terms: Due on receipt
Invoice date: 07/31/2026
Due date: 08/01/2026

#	Product or service	Description	Qty	Rate	Amount
1.		July 2026 Non-Routine Maintenance			
2.		07-08-2026 - Grand View at 693 Stockton to install new panel. Installed and system tested. All good. Solids tank is a 2-3.			
3.	Foreman	Foreman	4	\$47.50	\$190.00
4.	Laborer	Laborer	4	\$27.50	\$110.00
5.	Mileage Service Truck	Mileage - Service Truck	35	\$0.76	\$26.60
6.	PL-1121W114X10e-INV	SJE Rhombus 112 Control Panel	1	\$985.00	\$985.00
7.		07-27-2026 - 1075 Ridgepoint Douglas Lake. Breaker kept popping inside house electric box was underground getting saturated and soaked with storm water moved box up 8 inches and installed new pump. Installed half horse 20 gallons per minute pump at residence. Check system and replace pump also noticed that all electrical connections were underground and a 6 x 6 box that was that was waterlogged moved 6 x 6 junction box above grade rewired everything installed new pump checked all system systems systems are working and pumping down			

minute pump.

8.	Foreman	Foreman	4	\$47.50	\$190.00
9.	Technician	Technician	4	\$27.50	\$110.00
10.	Mileage Service Truck	Mileage - Service Truck	55	\$0.76	\$41.80
11.	P-TE-20-PLUS-Sale	20 GPM Turbine Effluent - Pro STEP PLUS	1	\$850.00	\$850.00
12.	Junction Box Upgrade	Labor to Pull Old Junction Boxes & Re-Wire to Outside/Above Riser	1	\$450.00	\$450.00

Total **\$2,953.40**

Payment **-\$2,953.40**

Balance due **\$0.00**

Paid in Full

Scan to pay

