



Integrated Resource Management, Inc.
A Privately Owned Public Utility

P.O. Box 71526
Knoxville, TN 37938
Phone: (865) 674-0828
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Electronically Filed in TPUC Docket
Room on July 13, 2026 at 9:14 a.m.

July 13, 2026

26-00061

VIA EMAIL

Honorable David Jones, Chairman
Tennessee Public Utility Commission ("TPUC")
502 Deaderick Street, 4th Floor
Nashville, TN 37243
Ashlee.Hatfield@TN.Gov

RE: Emergency Request – TPUC Rule 1220-04-13.07(7)

I am writing on behalf of Integrated Resource Management, Inc. ("IRM") to request, pursuant to TPUC Rule 1220-04-13.07(7), the emergency release of escrow funds for necessary non-routine expenditures incurred at the present time. Work has been completed, but monies have not yet been paid for work or materials. However, it is imperative that we may access escrow funds for these emergency capital improvements such as these which fall outside of our rates for ordinary and routine services. Delays in access to funding put at risk relationships with vendors, sub-contractors, and employees.

The present request seeks the emergency release of escrow funds to reimburse the following necessary, urgent, and non-routine repairs. The invoices are attached as **Exhibit A, Exhibit B, and Exhibit C:**

Exhibit A - Invoice No. 23058 (March 27, 2026) - \$2,361.31: Replace Panel at 4525 Shangrila Way in Mountain Shangrila Subdivision and replace pump at 1325 Still Mountain Way in Waterside at Douglas Subdivision.

Exhibit B – Invoice No. 23107 (April 30, 2026) – 4,801.04: Replace Pump and vault at King of Mtn. Cabin Wild Briar. Replace Pump 647 Stockton Dr. in Grand View Subdivision

Exhibit C – Invoice No. 23108 (May 31, 2026) – 3,912.38: Replace Pump at Clubhouse in Cove Creek Campground. Replace Pump at 1172 Bhairavi in ISHA Enclave Subdivision. Replace Pump & Floats at 217 Jack's Hollow in Flat Hollow Subdivision.

Respectfully submitted,

**INTEGRATED RESOURCE
MANAGEMENT, INC.**



By Jeffrey W. (Billy) Cox, Jr.
Its: President

INVOICE

IRM-C&C COMPANY
PO Box 71526
Knoxville, TN 37938-1526

imutility@gmail.com
+1 (865) 674-0828

Exhibit A

IRM-UTILITY:Non-Routine

Bill to

Mr. Jeffrey W. Cox JR
Intergrated Resource Management, Inc
IRM Utility, Inc. P.O. Box 71526
Knoxville, TN 37938

Ship to

Mr. Jeffrey W. Cox JR
Intergrated Resource Management, Inc
IRM Utility, Inc. P.O. Box 71526
Knoxville, TN 37938

Invoice details

Invoice no.: 23058
Terms: Due on receipt
Invoice date: 03/31/2026
Due date: 04/01/2026

#	Product or service	Description	Qty	Rate	Amount
1.		March 2026 Non-Routine Maintenance			
2.		03-27-2026 - Mountain Shangrila 4525 Mountain Shangrila way Replaced panel with new one.			
3.	Foreman Construction Supervisor	Foreman Construction Supervisor	3	\$47.50	\$142.50
4.	Laborer	Laborer	3	\$27.50	\$82.50
5.	Laborer	Laborer	3	\$27.50	\$82.50
6.	Mileage Service Truck	Mileage - Service Truck	43	\$0.725	\$31.18
7.	DSI SJ R Panel	SJ Rhombus IFS11W114H8AC10E17G18A	1	\$891.00	\$891.00
8.		03-29-2026 - Waterside at Douglas- Alarm at 1325 Still Mtn Way - tank levels are high in pump tank and filter tank, check valve on tap seems to be vapor locked causing pump in tank to dead head, pump was 10gpm and had weak flow (high head pressure), change out with new pump, loosen pump and open valve inside tank to try to ease pressure on check valve at tap			
9.	Foreman	Foreman	3	\$47.50	\$142.50

10. Mileage Service Truck	Mileage - Service Truck	25	\$0.725	\$18.13
11. Emergency Service Call	Emergency Service Call	1	\$135.00	\$135.00
12. Pump-1HP 20gpm-230V	20 gpm 1HP 230V Turbine Effluent Pump	1	\$836.00	\$836.00

Total\$2,361.31

Ways to pay



Overdue04/01/2026

View and pay

INVOICE

IRM-C&C COMPANY

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irmutility@gmail.com

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Exhibit B

IRM-UTILITY:Non-Routine

Bill to

Mr. Jeffrey W. Cox JR
Intergrated Resource Management, Inc
IRM Utility, Inc. P.O. Box 71526
Knoxville, TN 37938

Ship to

Mr. Jeffrey W. Cox JR
Intergrated Resource Management, Inc
IRM Utility, Inc. P.O. Box 71526
Knoxville, TN 37938

Invoice details

Invoice no.: 23107

Terms: Due on receipt

Invoice date: 04/30/2026

Due date: 05/01/2026

#	Product or service	Description	Qty	Rate	Amount
1.		April 2026 Non-Routine Maintenance			
2.		04-02-2026 - NRM King of Mtn. at Wild Briar, Installed New Pump			
3.	Foreman Construction Supervisor	Foreman Construction Supervisor	4	\$47.50	\$190.00
4.	Laborer	Laborer	4	\$27.50	\$110.00
5.	Mileage Service Truck	Mileage - Service Truck	40	\$0.725	\$29.00
6.	Pump-1HP 20gpm-230V	20 gpm 1HP 230V Turbine Effluent Pump	1	\$836.00	\$836.00
7.		04-08-2026 - Wild Briar - King of the mountain new vault installed. Removed and replaced old vault with new one. Draw down good. Old vault was broken.			
8.	Foreman	Foreman	3	\$47.50	\$142.50
9.	Laborer	Laborer	3	\$27.50	\$82.50
10.	Mileage Service Truck	Mileage - Service Truck	65	\$0.725	\$47.13
11.	DSI-Filtered Yellow Pump Vault	Pump Vault	1	\$830.00	\$830.00
12.					

residence, pulled, and replaced vault, rinsed pump. System was in high level alarm again due to clogged pump (failing vault), filter levels were good, pull and clean filter, pull and clean pump then pump levels down in hand for access, pull pump vault and replace with new yellow filter vault, had to cut old ball valve out and replace and replumb

13. Foreman	Foreman	2	\$47.50	\$95.00
14. Laborer	Laborer	2	\$27.50	\$55.00
15. Mileage Service Truck	Mileage - Service Truck	177	\$0.725	\$128.33
16. Emergency Service Call	Emergency Service Call	1	\$135.00	\$135.00
17. DSI-Filtered Yellow Pump Vault	Pump Vault	1	\$830.00	\$830.00
18. 2" Ball Check Valve INV	2" Ball Check Valve	1	\$175.00	\$175.00
19.	04-28-2026 - Grandview - Replace pump for 647 Stockton Dr., replace couplings, PVC, clips for floats			
20. Foreman	Foreman	3	\$47.50	\$142.50
21. Laborer	Laborer	3	\$27.50	\$82.50
22. Mileage Service Truck	Mileage - Service Truck	27	\$0.725	\$19.58
23. Pump-1HP 20gpm-230V	20 gpm 1HP 230V Turbine Effluent Pump	1	\$836.00	\$836.00
24. Reimbursable Materials	Reimbursable Materials - couplings and clips	1	\$35.00	\$35.00

Total **\$4,801.04**

Ways to pay



Overdue

05/01/2026

[View and pay](#)

INVOICE

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Exhibit C

IRM-UTILITY:Non-Routine

Bill to

Mr. Jeffrey W. Cox JR

Intergrated Resource Management, Inc

IRM Utility, Inc. P.O. Box 71526

Knoxville, TN 37938

Ship to

Mr. Jeffrey W. Cox JR

Intergrated Resource Management, Inc

IRM Utility, Inc. P.O. Box 71526

Knoxville, TN 37938

Invoice details

Invoice no.: 23108

Terms: Due on receipt

Invoice date: 05/31/2026

Due date: 06/01/2026

#	Product or service	Description	Qty	Rate	Amount
1.		May 2026 Non-Routine Maintenance			
2.		05-19-2026 - Cove Creek - found faulty pump behind clubhouse replaced .Install new pump then pump down tank to normal operating level.			
3.	Foreman	Foreman	4	\$47.50	\$190.00
4.	Laborer	Laborer	4	\$27.50	\$110.00
5.	Mileage Service Truck	Mileage - Service Truck	50	\$0.725	\$36.25
6.	Pump-1HP 20gpm-230V	20 gpm 1HP 230V Turbine Effluent Pump	1	\$836.00	\$836.00
7.		05-22-2026 - 11:28 1172 Bhairavi alarm . isolated the problem and figured out pump needed replaced, and a new high water float alarm. Install pump - Everything up and running all levels good,			
8.	Foreman	Foreman	3	\$47.50	\$142.50
9.	Laborer	Laborer	3	\$27.50	\$82.50
10.	Mileage Service Truck	Mileage - Service Truck	123	\$0.725	\$89.18
11.	Pump-1HP 20gpm-230V	20 gpm 1HP 230V Turbine Effluent Pump	1	\$836.00	\$836.00

12. Float Switch - INV	Float/Filter Switch	1	\$85.00	\$85.00
13. Emergency Service Call	Emergency Service Call	1	\$135.00	\$135.00
14.	05-29-2026 - Flat Hollow- 217 Jack's Hollow - pull pump and test floats; start stop float failed possibly leading to pump burning out Install new 10GPM pump & Two floats			
15. Foreman	Foreman	4	\$47.50	\$190.00
16. Laborer	Laborer	4	\$27.50	\$110.00
17. Mileage Service Truck	Mileage - Service Truck	62	\$0.725	\$44.95
18. 10gpm pump 0.5hp	0.5HP 10GPM Pump	1	\$855.00	\$855.00
19. Float Switch - INV	Float/Filter Switch	2	\$85.00	\$170.00

Total

\$3,912.38

Ways to pay



Overdue

06/01/2026

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