

Electronically Filed in TPUC Docket
Room on August 31 2026 at 9:23 a.m.

Hello,

My complaint is with my septic/sewer provider: Limestone Water UOC LLC, a subsidiary of Central States Water Resources. My account number is [REDACTED]. My address is [REDACTED]. I do not receive water services from them, only septic service.

On June 1st, 2026, they issued a new Water and Wastewater Service Tariff. My monthly rate increased by **422%** from \$57.79/month to \$302.03/month. I want to formally contest the designation of my property as Commercial with four (4) Equivalent Residential Units (ERU's).

Here is the evidence why this rate increase is unjustified:

- My single-family home is being assigned ERU = 4.0. By Limestone's own calculations in Appendix A.3 ERU Calculation Method of the Water & Wastewater Service Tariff, a property with ERU = 4.0 means the property is using 1,200 gallons per day (1 ERU = 300 gallons per day). In reality, my property is using an average of 227 gallons of water per day according to **Figure 1** and **Figure 2** below, which are actual water bills for the single-family home from the LaFollette Utilities Board. **According to this actual usage data, my residence should be assigned as ERU = 1.0.** It's also important to note that obviously not all water consumed by my home goes down the drains and thru the septic system. As such, these water bills reflect the absolute worst-case scenario for septic usage. I am more than happy to provide access to my water consumption so that each month I am charged my fair share appropriately. Lack of access to water consumption for individual residences is not a justifiable defense to drastically overcharge homeowners in a socialistic fashion.

09/19/2025 2025/09

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14:41:12

LOAD HISTORY - LOAD HISTORY - WATER

9817

Account

Name BARLOW, ANDREW

Address

Location

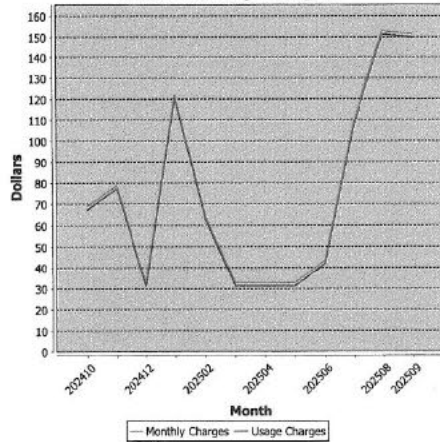
Meter 33037945

Rate

Joint Account Name

Month	Days	Usage	Avg	Charges	Usage Chgs	Demand	KVA	PF	Demd Mired	Demd Used	Demd Chrg	Demd Code	SL Charge	SL Usage	LF	Read Code
9/2025	33	195	5.91	151.34	149.79								0.00	0		
8/2025	30	198	6.60	152.90	151.35								0.00	0		
7/2025	33	113	3.42	108.88	107.33								0.00	0		
6/2025	28	19	0.68	43.40	41.85								0.00	0		
5/2025	30	3	0.10	32.77	31.22								0.00	0		
4/2025	28	2	0.07	32.77	31.22								0.00	0		
3/2025	33	1	0.03	32.77	31.22								0.00	0		
2/2025	30	47	1.57	64.66	63.11								0.00	0		
1/2025	28	129	4.61	121.84	120.29								0.00	0		
12/2024	28	5	0.18	32.77	31.22								0.00	0		
11/2024	34	45	1.32	78.76	77.21								0.00	0		
10/2024	34	73	2.15	68.79	67.24								0.00	0		
TOTAL	369	830.00	26.64	921.65	903.05											
AVG	30.75	69.17	2.22	76.80	75.25											
Annual Load Factor			0.00													
Annual Cost per kWh			91.1104													

Water Monthly Charges



Water Usage

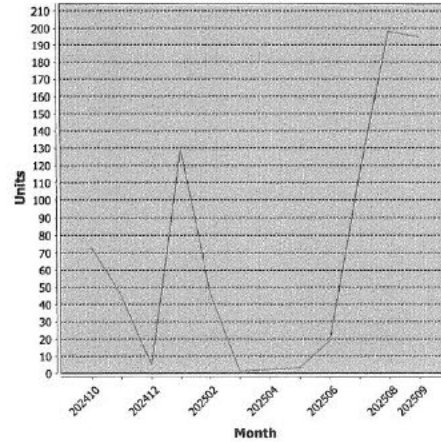


Figure 1. Actual water usage data-12 months.

07/20/2026	2026/07	LOAD HISTORY - LOAD HISTORY - WATER										PAGE	1			
12:13:03																
9817																
Account		Name	SPONSOARD, JARED										Address			
Location		Meter	33037945													
Rate	301	Joint Account Name														
Month	Days	Usage	Avg	Charges	Usage Chgs	Demand	KVA	PF	Demd Mtrd	Demd Used	Demd Chrg	Demd Code	SL Charge	SL Usage	LF	Read Code
7/2026	28	193	6.89	150.30	148.75								0.00	0		
6/2026	29	52	1.79	48.85	67.10								0.00	0		
5/2026	33	23	0.70	48.73	47.18								0.00	0		
4/2026	30	4	0.13	15.55	34.00								0.00	0		
3/2026	21	9	0.43	39.62	37.47								0.00	0		
2/2026	3	0	0.00	32.77	31.12								0.00	0		C
TOTAL	144	281.00	9.34	375.22	365.92											
AVG	24.00	46.83	1.66	62.54	60.99											
Annual Load Factor			0.00													
Annual Cost per kWh			\$1.3353													

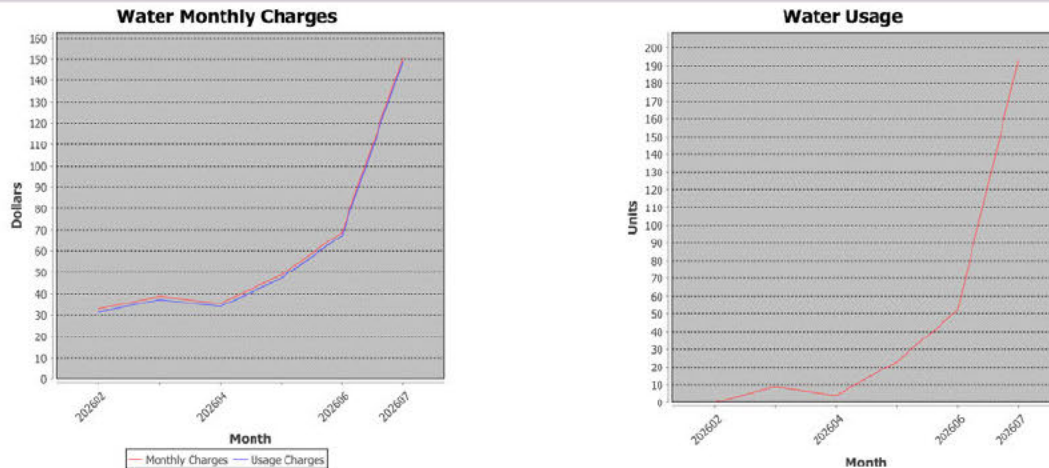


Figure 2. Actual water usage data-2026.

- My home has 7 bedrooms, 4.5 bathrooms, and sleeps 14. Any Google searches showing something to the contrary were not approved by the current owner. I am not responsible for false information on the internet. No representatives from Limestone have ever been inside my home nor have they spoken with me and inquired how many bedrooms or beds there are, and they for sure are clueless on how many days of the year the home is occupied and by how many people. As a side note, as a private residence, it is no one's business how many beds, cots, or hammocks are contained inside the home. I have paid gas, electric, sewer, trash, internet, and water services for over 25 years on dozens of properties. I have never once been charge based on a reckless internet search of how many bedrooms are in the residence nor the number of beds or couches. The mere thought of that is comical. Can you imagine another utility not charging you based on your pro-rata share? It is 2026. Digital data and meters are readily available. It's time to get with the times and charge people for utilities based on the values that this country was founded on. Limestone is using the transitive property of reasoning, but in this case, it is a fallacy that the number of bedrooms equates to full occupancy year-around and have based their ERU and septic charges based on this fallacy.

I also want to formally contest the classification of my property as commercial. It is Residential; it is a single-family home used primarily for personal usage. It is not a business. My home is a single-family residence that is used primarily as a personal dwelling. 76% of the year (276 days) it is used as a personal residence. Note the term “primarily” is used in the Limestone Tariff, Rules and Regulations Section C.3. Webster’s dictionary defines “primarily” as “for the most part; chiefly” or “in the first place; originally”. Even non-mathematicians would agree with the definition of “primarily” would be anything over 50%. My home is being classified as an Apartment/Resort. My home is neither of these. Dollywood and Disney World are resorts. Legally, an apartment building is a multi-family residential structure containing a specific minimum number of distinct dwelling units—typically three or more—that share common structural elements, access corridors, or entrances, with each individual unit equipped for independent living. My home has a single water meter, a single electric meter and a single exterior, front door. There are not multiple dwellings under my roof and therefore clearly not an apartment building. The single-family home at 143 Northbridge Lane should be classified as RESIDENTIAL as it is in fact a single-family residence used primarily as a personal residence. As such, the ERU for this dwelling should be equal to 1.0. Pictures of the residence, **Figure 3**, here clearly do not depict a resort, nor an apartment building:



Figure 3. Front door and exterior of single-family RESIDENTIAL home at [REDACTED]

- Section J8 states that the company may not send a customer two successive estimated bills. **ALL** of my bills are estimated as they are being billed as a flat rate regardless of the amount of usage.

Lastly, I strongly question the legality of Appendix A, Section A.5 – (d) of the Tariff:

(d) Application of Changes

Any approved change to a customer's ERU assignment shall be applied on a prospective basis only and shall not result in retroactive billing adjustments.

I will be seeking retroactive refunds for this miss-classification of my property. It's mind boggling how everyone on the TPUC blindly signed off on this clause that is a blatant attempt by Limestone to flex their monopolistic powers and price gouge customers with no alternatives. I will be actively seeking legal counsel and action beyond the consumer advocacy group of the Attorney General's office.

I am requesting that this price gouging and misclassification be corrected immediately and my account be credited for the overcharges that have been accrued and paid to date.

Thank you,

Jared Stonecash

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]