

From: Mark Weber [REDACTED]
Sent: Tuesday, August 18, 2026 9:15 AM
To: Carlos.Black@tn.gov

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Room on August 18, 2026 at 3:09 p.m.

Cc: ConsumerComplaint.TPUC@tn.gov; Karen H. Stachowski <Karen.Stachowski@ag.tn.gov>
Subject: Follow-Up - Limestone Classification of [REDACTED] - Complaint No. 26-0293

Mr. Black,

I am following up on my August 11 email and our telephone conversation regarding Limestone Water's classification of my property at [REDACTED]. During our conversation, you indicated that you would discuss this matter with your supervisors and get back to me within a couple of days. I am still waiting for that response.

As explained in my August 11 email, the tariff defines Residential Service as:

"the provision of wastewater service to a Customer whose primary use is for the Customer's personal dwelling."

It defines Commercial Service as:

"the provision of service to a Customer whose primary use is for other than the Customer's personal dwelling."

My property is a detached single-family vacation home that my wife and I, both retired, purchased and maintain for our personal use and the use of our children, grandchildren, and extended family. Although it is rented on a limited seasonal basis when our family is not using it, its primary use is our personal dwelling and vacation home.

The tariff does not require the house to be my primary residence, principal legal residence, or full-time residence. Limestone has imposed that additional requirement even though it does not appear in the tariff. Based on the tariff's actual language and the property's primary use, I believe the house should be classified as Residential Service.

Please let me know whether you have discussed this issue with your supervisors and whether TPUC will require Limestone to apply the tariff as written and classify this property as residential. If TPUC will not require Limestone to do so, please provide the specific tariff provision or TPUC order that permits Limestone to replace "primary use" with a "primary residence" or "full-time residence" requirement.

If you or your department cannot make this determination, please provide the name and contact information of the appropriate supervisor or explain the formal process for obtaining further review.

I would appreciate a written response and confirmation that Complaint No. 26-0293 remains open.

Sincerely,

Mark Weber, P.E.
[REDACTED]