

TENNESSEE PUBLIC UTILITY COMMISSION

Kelly Cashman-Grams
General Counsel
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502 Deaderick Street, 4th Floor
Nashville, TN 37243-0001

August 18, 2026

Ms. Karen Stachowski
Deputy Attorney General
Office of the Tennessee Attorney General
Consumer Advocate Division
P.O. Box 20207
Nashville, Tennessee 37202

Electronically Filed in TPUC Docket
Room on August 18, 2026 at 2:33 p.m.

Via Email Only to karen.stachowski@ag.tn.gov

RE: Response to Request for Records under Tenn. Code Ann. § 65-4-118
Docket No. 26-00059, Records Related to Customer Complaints

Dear Ms. Stachowski:

I have received your letter dated August 14, 2026, requesting consumer complaint records from the Hampton Inn of Counce, TN, regarding Limestone Water Utility Operating Company, LLC. After searching the Commission's records, the Consumer Services Division has informed me that the Commission has not received any complaints from the entity identified in your letter. If you have any questions about this information, please contact me.

FOR THE TENNESSEE PUBLIC UTILITY COMMISSION:



Kelly Cashman Grams, General Counsel

Cc: Rosalie.Gunger@ag.tn.gov
Melvin.Malone@Butlersnow.com

Office of the Attorney General



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Room on August 14, 2026 at 1:07 p.m.

Kelly Cashman-Grams
General Counsel
c/o Tory Lawless – Docket Manager
Tennessee Public Utility Commission
502 Deaderick Street
Nashville, TN 37243

Re: Records Request Related Customer Complaints against Limestone Water
Utility Operating Company, LLC., TPUC Docket 26-00059

Dear Ms. Cashman-Grams:

Pursuant to Tenn. Code Ann. § 65-4-101(6)(B)(ii), the Consumer Advocate Division of the Tennessee Attorney General's Office ("Consumer Advocate") respectfully requests the Tennessee Public Utility Commission ("TPUC") to furnish the following records which the Consumer Advocate believes TPUC may possess that are needed for the Consumer Advocate's analysis of an ongoing issue with Limestone Water Utility.¹ The records requested are as follows:

1. Hampton Inn of Counce, TN. A complete copy of the complaint files at TPUC regarding the dispute with Limestone and its assignment of Equivalent Residential Units (ERUs) to the Hampton Inn located at 90 South Road, Counce, TN 38326. Specifically, the Consumer Advocate requests:
 - a. Copies of all Hampton Inn's complaints filed with TPUC and its Consumer Services Division;
 - b. Copies of all TPUC's responses and its Consumer Services Division to Hampton Inn's complaint;
 - c. Copies of all communication between TPUC, its Consumer Services Division and Limestone about Hampton Inn's complaints; and

¹ "Limestone" means state specific entities – Limestone Water Utility Operating Company, LLC, Tennessee CSWR, LLC, Limestone Utility Holding Company; its parent entities – CSWR, LLC, US Water Systems, LLC, Central States Water Resources, Inc.; and all of Limestone employees, agents, attorneys, representatives, or any other person acting or purporting to act on its behalf.

- d. Copies of communication between non-legal TPUC Staff about Hampton Inn's complaints.

If you have questions regarding this request, please contact me at (615) 743-2370.

Respectfully,



Karen H. Stachowski
Deputy Attorney General