

Office of the Attorney General



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Electronically Filed in TPUC Docket
Room on August 14, 2026 at 1:07 p.m.

Kelly Cashman-Grams
General Counsel
c/o Tory Lawless – Docket Manager
Tennessee Public Utility Commission
502 Deaderick Street
Nashville, TN 37243

Re: Records Request Related Customer Complaints against Limestone Water
Utility Operating Company, LLC., TPUC Docket 26-00059

Dear Ms. Cashman-Grams:

Pursuant to Tenn. Code Ann. § 65-4-101(6)(B)(ii), the Consumer Advocate Division of the Tennessee Attorney General's Office ("Consumer Advocate") respectfully requests the Tennessee Public Utility Commission ("TPUC") to furnish the following records which the Consumer Advocate believes TPUC may possess that are needed for the Consumer Advocate's analysis of an ongoing issue with Limestone Water Utility.¹ The records requested are as follows:

1. Hampton Inn of Counce, TN. A complete copy of the complaint files at TPUC regarding the dispute with Limestone and its assignment of Equivalent Residential Units (ERUs) to the Hampton Inn located at 90 South Road, Counce, TN 38326. Specifically, the Consumer Advocate requests:
 - a. Copies of all Hampton Inn's complaints filed with TPUC and its Consumer Services Division;
 - b. Copies of all TPUC's responses and its Consumer Services Division to Hampton Inn's complaint;
 - c. Copies of all communication between TPUC, its Consumer Services Division and Limestone about Hampton Inn's complaints; and

¹ "Limestone" means state specific entities – Limestone Water Utility Operating Company, LLC, Tennessee CSWR, LLC, Limestone Utility Holding Company; its parent entities – CSWR, LLC, US Water Systems, LLC, Central States Water Resources, Inc.; and all of Limestone employees, agents, attorneys, representatives, or any other person acting or purporting to act on its behalf.

- d. Copies of communication between non-legal TPUC Staff about Hampton Inn's complaints.

If you have questions regarding this request, please contact me at (615) 743-2370.

Respectfully,



Karen H. Stachowski
Deputy Attorney General