

August 14, 2026

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Room on August 14, 2026 at 9:44 a.m.

**RE: *Petition to Obtain Information from Limestone Water Utility Company
Pertaining to Commercial Customer Disconnections, TPUC Docket No. 26-
00059***

Dear Ms. Stachowski:

We are in receipt of your letter requesting information from Limestone Water Utility Operating Company, LLC (“Limestone” or “Company”), dated July 28, 2026. Please find Limestone’s responses below.

1. *Will Limestone be installing cutoff valves at all its customers in Tennessee?*

Response: The Company’s tariff and applicable TPUC wastewater regulations authorize the use of a water-line cutoff valve as one mechanism for enforcing wastewater service obligations. At this time, Limestone is evaluating the potential installation of cutoff valves at customer premises associated with wastewater accounts that remain delinquent for extended periods. Any future installation activities, if undertaken, would be conducted in accordance with the Company's tariff, applicable Commission rules, and the terms and conditions of service.

2. *Are there no existing cutoff valves at each connection with existing customers?*

Response: The Company has not conducted a system-wide inventory to determine whether a cutoff valve exists at every individual customer location. Existing facilities vary by system and installation history.

3. *Will Limestone charge customers for the installation of these cutoff valves?*

Response: The tariff does not establish a separate customer charge for installation of a water-line cutoff valve. The Company is not presently seeking approval of a specific charge related to cutoff valve installation.

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4. *What is Limestone's process of receiving permission from each of its customers to install the new cutoff valves?*

Response: The Company would provide advance written notice to customers with delinquent wastewater balances regarding the remedies authorized under the Company's tariff and applicable TPUC rules. Prior to any installation activity, the Company would engage with the customer regarding the delinquent account, provide an opportunity to resolve the outstanding balance, and communicate any planned installation activity. Any use or installation of a cutoff valve would be conducted in accordance with the Company's tariff, applicable Commission rules, and the terms and conditions of service.

5. *What is Limestone's plan for installing new shutoff valves at its customers' properties?*

- a. *When is such work starting in Tennessee? Or has such work already started?*
- b. *What is the timetable for the installation in each system?*

Response: The Company's plan is to act in accordance with its tariff, applicable Commission rules, and the terms and conditions of service. The Company has not established a system-wide or system-by-system cutoff valve installation schedule because the Company is not proposing universal deployment of cutoff valves. Rather, any future installation activity would be limited to circumstances where the Company determines such action is appropriate and authorized under its tariff and applicable Commission rules. No cutoff valves have been installed pursuant to the evaluation referenced in the response to Question No. 1.

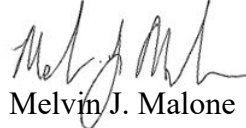
6. *If the customer does not allow access, will Limestone charge the customer for installing the shutoff valve near the street?*

Response: The tariff does not establish a separate customer charge for installation of a water-line cutoff valve, whether installed at the premises or near the street. The Company is not presently seeking approval of a specific charge related to cutoff valve installation.

Please feel free to reach out to me if you have any further questions.

Very truly yours,

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cc: Russ Mitten, Central States Water Resources
Vance L. Broemel, Consumer Advocate Division