

TENNESSEE PUBLIC UTILITY COMMISSION



502 Deaderick Street, 4th Floor
Nashville, TN 37243-0001

January 21, 2026

Electronically Filed in TPUC Docket
Room on January 21, 2026 at 11:29 a.m.

Jeffrey W. (Billy) Cox, Jr., President
Integrated Resource Management, Inc.
P.O. Box 71526
Knoxville, TN 37938

Via Email to IRMutility@gmail.com

Re: Docket No. 26-00003
Emergency Request – TPUC Rule 1220-04-13-.07(7)

Dear Mr. Cox:

The Tennessee Public Utility Commission (“TPUC” or “Commission”) received a letter from Integrated Resource Management, Inc., d/b/a IRM Utility (“IRM”) detailing an emergency request to access and utilize escrow funds dated January 14, 2026. In its letter, IRM requests approval to spend \$5,093.00 from IRM’s escrow account to repair the failing recirculation pump, panel, meter, and pump vault at Mountain Shangrila Subdivision.¹ IRM provided an invoice detailing the repairs and costs with the letter.² Further, IRM states that it intends to begin the repairs as soon as possible, with the goal of completing them by January 30, 2026.³

A public wastewater utility must obtain Commission approval for extraordinary expenditures from reserve or escrow funds in accordance with Commission Rule 1220-4-13-.07(7), which states:

Reserve/escrow accounts established by a public wastewater utility shall be limited to paying for or reimbursing the utility for extraordinary expenses of the utility or for necessary capital projects, unless otherwise permitted by the Commission. Extraordinary expenses are those resulting from events that are infrequent and unusual in nature, and unrelated to the utilities’ routine service or business activities. The utility must first receive authorization from the Commission via approved petition or, in emergency situations, authorization in writing from the Chairman of the Commission

¹ *Integrated Resource Management, Inc. Request Pursuant to TPUC Rule 1220-04-13-.07(7) the Emergency Release of Escrow Funds (With Exhibit A)*, p. 1 (January 14, 2026).

² *Id.* at Ex. A.

³ *Id.* at 1.

upon written request by a representative of the utility to use such funds. The Commission may require public wastewater utility employees having signature authority over such accounts to obtain a fidelity bond. The public wastewater utility's tariff shall set forth the specific amount charged to customers to fund the reserve/escrow account.⁴

Based on the information provided in the emergency request, including the invoice, the repairs are extraordinary and/or necessary for a capital project. Additionally, the repairs are necessary due to an emergency situation. Therefore, the emergency request to expend escrow funds to pay for the repairs totaling \$5,093.00 is approved.

Sincerely,

A handwritten signature in black ink, appearing to read "D. Jones", written over a horizontal line.

David F. Jones, Chairman

cc: Docket File

⁴ Tenn. Comp. R. & Regs. 1220-4-13-.07(7).