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EXECUTIVE SECRETARY

Guy M. Hicks  
General Counsel

November 9, 1999

**VIA HAND DELIVERY**

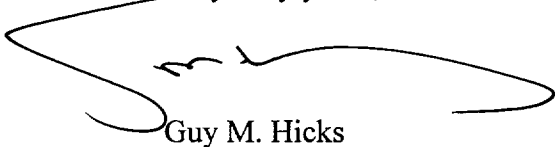
Mr. David Waddell, Executive Secretary  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, Tennessee 37243-0505

Re: *United Way of Greater Knoxville Application*  
Docket No. 99-00743

Dear Mr. Waddell:

Enclosed are the original and thirteen copies of BellSouth Telecommunications, Inc.'s Response to the TRA's Second Data Request.

Very truly yours,



Guy M. Hicks

GMH/jem

Enclosure

**FILE**

**REQUEST:** The Tennessee Regulatory Authority issued an order allocating 211 to NTE on June 22, 1999 (Docket 98-00554) which allowed NTE to use 211 in Chattanooga, Knoxville, Nashville and Memphis. Did NTE initiate a service request with BellSouth within the required 30 calendar days of the order? If a request was made, was it a request for provisioning 211 in all four cities at the same time or were requests made for each city separately? What was/were the provisioning date/dates requested?

**RESPONSE:** The information responsive to this question is set forth below for each of the four cities:

Memphis: The customer signed a contract for N11 service with BellSouth on July 2, 1999, and the contract did not specify a provisioning date. As of September 1, 1999, the customer had ordered PRI service for use in conjunction with the N11 service in Memphis, and BellSouth began the process of filling that order. At that point, no further action by the customer was necessary for the establishment of the N11 service.

Nashville: The customer signed a contract for N11 service with BellSouth on August 30, 1999, and the contract did not specify a provisioning date. As of September 1, 1999, the customer had ordered PRI service for use in conjunction with the N11 service in Nashville, and BellSouth began the process of filling that order. At that point, no further action by the customer was necessary for the establishment of the N11 service.

Knoxville: The customer signed a contract for N11 service with BellSouth on October 29, 1999, and the contract did not specify a provisioning date. The customer elected to use existing facilities in conjunction with the N11 service in Knoxville. As of October 29, 1999, no further action by the customer was necessary for the establishment of the N11 service.

Chattanooga: The customer signed a contract for N11 service with BellSouth on October 29, 1999, and the contract did not specify a provisioning date. The customer elected to use existing facilities in conjunction with the N11 service in Chattanooga. As of October 29, 1999, no further action by the customer was necessary for the establishment of the N11 service.

**FILE**

REQUEST: Has NTE established service using 211 in any of the above cities as of the date of this data request? If so, please provide the date/dates and cities. If NTE has not established service as of the date of this data request, please recall the number per Section A39 of BellSouth's General Subscriber Services Tariff.

REQUEST: The customer submitted all necessary orders for the provision of the N11 service in Memphis as of September 1, 1999. The service is not yet established due to BellSouth's unexpected difficulty in filling these orders.

The customer submitted all necessary orders for the provision of the N11 service in Nashville as of September 1, 1999. The service is not yet established due to BellSouth's unexpected difficulty in filling these orders.

The customer submitted all necessary orders for the provision of the N11 service in Knoxville as of October 29, 1999. BellSouth has not yet filled these orders.

The customer submitted all necessary orders for the provision of the N11 service in Chattanooga as of October 29, 1999. BellSouth has not yet filled these orders.

For each city, BellSouth will continue filling the orders unless the 211 number is recalled by order of the Tennessee Regulatory Authority.

FILE

BellSouth Telecommunications, Inc.  
TRA Docket No. 99-00743  
TRA's Second Data Request  
Dated: October 18, 1999  
Item No. 3  
Page 1 of 1

REQUEST: If NTE has established service using 211, but did so outside the 90 day window outlined in Section A39 of BellSouth's General Subscriber Services Tariff, please explain why the number 211 was not recalled when the 90 day window closed.

RESPONSE: Please refer to BellSouth's responses to Items No. 1 and 2. Additionally, the customer contacted BellSouth immediately upon the TRA's assignment of the 211 number and stated its intention to establish service in Memphis and Nashville first, and then to establish service in Knoxville and Chattanooga. The customer periodically informed BellSouth of its progress in obtaining business addresses and/or facilities for use in conjunction with the N11 service in each city, and the customer did nothing to suggest that it was no longer interested in and working toward establishing the N11 service in each of these cities.