

FCC	DC	590.62	590.62 Billed After Cancel	7/16/2001
FCC	DC	0	0 Billed After Cancel	7/16/2001
FCC	DC	0	0 Unauthorized Switch	7/16/2001
FCC	FC	214.92	0 Billed After Cancel	7/16/2001
FCC	FC	817.22	0 Dispute Charges	7/16/2001
FCC	FC	0	11.82 Promo	7/16/2001
FCC	FC	0	0 Loss Of Service	7/16/2001
FCC	FC	0	0 Dispute Charges	7/16/2001
Consumer Affairs	FL	225.02	24.24 Billed After Cancel	7/16/2001
PSC	FL	0	84.88 Billed After Cancel	7/16/2001
PSC	FL	43.87	0 Unauthorized Switch	7/16/2001
PSC	GA	0	0 Unauthorized Switch	7/16/2001
PSC	GA	0	230.72 Refund	7/16/2001
PSC	MI	0	0 Not Cancelled	7/16/2001
PSC	MI	38	0 Dispute Charges	7/16/2001
Dept of Justice	NC	0	85.36 Dispute Charges	7/16/2001
PSC	NC	0	0 Dispute Charges	7/16/2001
ATTY General	NY	0	0 Billed After Cancel	7/16/2001
ATTY General	NY	0	1525.7 Refund	7/16/2001
ATTY General	NY	0	0 Dispute Charges	7/16/2001
PUC	PA	312.64	0 Unauthorized Switch	7/16/2001
PUC	PA	0	0 Misc.	7/16/2001
Reg Auth	TN	0	0 Rebuttal	7/16/2001
ATTY General	TX	278.4	0 Unauthorized Switch	7/16/2001
PSC	TX	0	0 Loss Of Service	7/16/2001
PUC	TX	0	0 Dispute Charges	7/16/2001
PUC	TX	0	0 Request to Cancel	7/16/2001
PUC	TX	77.68	0 Unauthorized Switch	7/16/2001
PUC	TX	238.52	0 Dispute Charges	7/16/2001
PSC	WI	0	0 Unauthorized Switch	7/16/2001
PSC	WI	0	0 Refund	7/16/2001
PSC	AR	0	270.57 Unauthorized Switch	7/17/2001
ATTY General	AZ	10.93	0 Dispute Charges	7/17/2001
Dept Agriculture	FL	66.47	0 Dispute Charges	7/17/2001
Dept Agriculture	FL	0	0 Billed After Cancel	7/17/2001
Dept Agriculture	FL	56.17	0 Unauthorized Switch	7/17/2001
Dept Agriculture	FL	0	0 Dispute Charges	7/17/2001
PSC	FL	17.9	0 Unauthorized Switch	7/17/2001
PSC	FL	257	0 Dispute Charges	7/17/2001
PSC	GA	103.98	0 Loss Of Service	7/17/2001
PSC	GA	0	0 Loss Of Service	7/17/2001
ATTY General	KS	0	51.19 Dispute Charges	7/17/2001
PSC	MI	174.55	0 Unauthorized Switch	7/17/2001
PSC	MI	179.76	0 Request to Cancel	7/17/2001
PSC	NY	0	0 Dispute Charges	7/17/2001
PSC	NY	126.96	0 Billed After Cancel	7/17/2001
PSC	NY	5.35	0 Unauthorized Switch	7/17/2001
PSC	NY	0	0 Dispute Charges	7/17/2001
PUC	OH	0	14.85 Unauthorized Switch	7/17/2001
PUC	PA	0	0 Unauthorized Switch	7/17/2001
PUC	PA	94.69	0 Request to Cancel	7/17/2001
PUC	PA	70.5	0 Unauthorized Switch	7/17/2001

PUC	PA	168.3	0	Dispute Charges	7/17/2001
PUC	PA	0	0	Dispute Charges	7/17/2001
PUC	PA	0	0	Request to Cancel	7/17/2001
Reg Auth	TN	0	0	Dispute Charges	7/17/2001
PSC	AL	179.87	0	Dispute Charges	7/18/2001
PSC	AL	0	0	Dispute Charges	7/18/2001
PUC	CA	0	0	Unauthorized Switch	7/18/2001
PUC	CA	2.82	0	Unauthorized Switch	7/18/2001
PUC	CA	71.08	0	Unauthorized Switch	7/18/2001
PUC	CA	0	0	Dispute Charges	7/18/2001
PUC	CA	74.76	0	Unauthorized Switch	7/18/2001
PUC	CA	172.92	253.49	Dispute Charges	7/18/2001
PUC	CA	90.16	0	Unauthorized Switch	7/18/2001
PUC	CA	160.16	0	Unauthorized Switch	7/18/2001
PUC	CA	0	0	Unauthorized Switch	7/18/2001
PUC	CA	25.79	0	Dispute Charges	7/18/2001
PUC	CA	0	0	Dispute Charges	7/18/2001
PUC	CA	0	0	Unauthorized Switch	7/18/2001
PUC	CA	39.21	39.21	Dispute Charges	7/18/2001
PUC	CA	6.65	0	Dispute Charges	7/18/2001
PSC	FL	589.04	0	Billed After Cancel	7/18/2001
Consumer Affairs	GA	0	1152.3	Dispute Charges	7/18/2001
PSC	GA	62.63	0	Request to Cancel	7/18/2001
PSC	MI	0	0	Unauthorized Switch	7/18/2001
PSC	MI	0	0	Unauthorized Switch	7/18/2001
ATTY General	NY	913.18	0	Dispute Charges	7/18/2001
PSC	NY	29.87	0	Unauthorized Switch	7/18/2001
PSC	NY	21.71	0	Unauthorized Switch	7/18/2001
PSC	NY	258.21	0	Dispute Charges	7/18/2001
ATTY General	PA	47.95	0	Billed After Cancel	7/18/2001
ATTY General	PA	2348.94	0	Misc.	7/18/2001
PUC	PA	0	0	Dispute Charges	7/18/2001
Reg Auth	TN	0	0	Abusive MKTG	7/18/2001
ATTY General	TX	5.99	0	Dispute Charges	7/18/2001
PUC	CA	53.41	0	Unauthorized Switch	7/19/2001
PUC	CA	94.27	0	Unauthorized Switch	7/19/2001
FCC	DC	428.13	0	Misc.	7/19/2001
FCC	DC	73.79	73.79	Dispute Charges	7/19/2001
FCC	FC	75	0	Unauthorized Switch	7/19/2001
FCC	FC	0	0	Unauthorized Switch	7/19/2001
PSC	FL	48.23	0	Delayed Billing	7/19/2001
PSC	FL	0	0	Billed After Cancel	7/19/2001
PSC	FL	0	0	Refund	7/19/2001
PSC	FL	0	28.83	Delayed Billing	7/19/2001
PSC	FL	75.53	0	Billed After Cancel	7/19/2001
PSC	GA	25	0	Misc.	7/19/2001
PSC	GA	0	0	Unauthorized Switch	7/19/2001
PSC	KY	0	76.4	Unauthorized Switch	7/19/2001
PSC	MI	82.69	0	Unauthorized Switch	7/19/2001
PSC	MI	72.37	0	Unauthorized Switch	7/19/2001
PSC	MI	77.87	0	Unauthorized Switch	7/19/2001
Dept of Justice	NC	188.35	0	Dispute Charges	7/19/2001

Dept of Justice	NC	0	0 Dispute Charges	7/19/2001
PUC	NC	27.95	0 Dispute Charges	7/19/2001
PSC	NE	8.62	0 Unauthorized Switch	7/19/2001
PSC	NY	115.36	0 Request to Cancel	7/19/2001
PSC	NY	161.17	0 Unauthorized Switch	7/19/2001
PSC	NY	8.16	0 Unauthorized Switch	7/19/2001
PUC	OH	177.77	0 Billed After Cancel	7/19/2001
PUC	PA	71.11	0 Unauthorized Switch	7/19/2001
PUC	PA	0	0 Dispute Charges	7/19/2001
PUC	PA	69.47	0 Unauthorized Switch	7/19/2001
Reg Auth	TN	0	0 Misc.	7/19/2001
Reg Auth	TN	60	0 Dispute Charges	7/19/2001
Reg Auth	TN	160.73	79.67 Misc.	7/19/2001
Reg Auth	TN	667.78	0 Billed After Cancel	7/19/2001
Reg Auth	TN	0	0 Dispute Charges	7/19/2001
ATTY General	WA	0	0 Dispute Charges	7/19/2001
PSC	AL	0	0 Request to Cancel	7/20/2001
PSC	AL	375.68	201.85 Refund	7/20/2001
PUC	CA	1664	0 Misc.	7/20/2001
Dept Agriculture	FL	0	0 Misc.	7/20/2001
PSC	FL	29.3	0 Dispute Charges	7/20/2001
Consumer Affairs	GA	83.24	0 Dispute Charges	7/20/2001
Dept. of Commerce	IA	15.53	0 Unauthorized Switch	7/20/2001
Reg. Commission	IN	3.34	0 Unauthorized Switch	7/20/2001
Dept Telecom	MA	0	0 Unauthorized Switch	7/20/2001
PSC	MI	75	0 Dispute Charges	7/20/2001
PSC	MI	0	0 Loss Of Service	7/20/2001
PSC	NY	0	0 Local Service	7/20/2001
PSC	NY	0	0 Dispute Charges	7/20/2001
PSC	NY	8.76	0 Unauthorized Switch	7/20/2001
PUC	PA	65.1	0 Unauthorized Switch	7/20/2001
PUC	PA	56.56	0 Payment Arrangements	7/20/2001
ATTY General	RI	0	54.19 Refund	7/20/2001
ATTY General	RI	0	0 Billed After Cancel	7/20/2001
Reg Auth	TN	29.71	0 Unauthorized Switch	7/20/2001
Corp. Commission	VA	20.85	23.21 Refund	7/20/2001
Dept Agriculture	VA	0	117.66 Refund	7/20/2001
UTC	WA	19.83	19.83 Dispute Charges	7/20/2001
PSC	AL	0	0 Unauthorized Switch	7/23/2001
PUC	CA	72	0 Unauthorized Switch	7/23/2001
PUC	CA	79.66	0 Unauthorized Switch	7/23/2001
PUC	CA	71.08	0 Unauthorized Switch	7/23/2001
FCC	DC	0	0 Dispute Charges	7/23/2001
FCC	DC	0	0 Dispute Charges	7/23/2001
FCC	DC	0	0 Dispute Charges	7/23/2001
FCC	FC	6.7	10 Unauthorized Switch	7/23/2001
FCC	FC	31.7	31.7 Dispute Charges	7/23/2001
FCC	FC	143.82	0 Dispute Charges	7/23/2001
FCC	FC	0	0 Dispute Charges	7/23/2001
FCC	FC	43.58	0 Unauthorized Switch	7/23/2001
FCC	FC	0	0 Refund	7/23/2001
FCC	FC	0	0 Billed After Cancel	7/23/2001

FCC	FC	5.66	0	Dispute Charges	7/23/2001
FCC	FC	50	0	Dispute Charges	7/23/2001
FCC	FC	85	0	Dispute Charges	7/23/2001
FCC	FC	0	0	Dispute Charges	7/23/2001
FCC	FC	0	0	Request to Cancel	7/23/2001
FCC	FC	0	0	Request to Cancel	7/23/2001
FCC	FC	156.46	0	Dispute Charges	7/23/2001
FCC	FC	377.48	0	Dispute Charges	7/23/2001
FCC	FC	65.36	65.36	Dispute Charges	7/23/2001
PSC	FL	171.12	0	Unauthorized Switch	7/23/2001
PSC	FL	0	0	Unauthorized Switch	7/23/2001
PSC	GA	275.85	0	Unauthorized Switch	7/23/2001
ATTY General	KY	69.33	0	Request to Cancel	7/23/2001
PSC	KY	0	0	Unauthorized Switch	7/23/2001
PSC	MI	0	0	Refund	7/23/2001
PSC	MI	76.14	0	Unauthorized Switch	7/23/2001
PSC	MI	0	0	Loss Of Service	7/23/2001
PSC	MI	3.62	0	Unauthorized Switch	7/23/2001
PSC	MI	156.71	0	Unauthorized Switch	7/23/2001
PSC	MI	53.44	0	Unauthorized Switch	7/23/2001
PSC	MI	0	0	Unauthorized Switch	7/23/2001
Dept of Justice	NC	0	0	Provisioning	7/23/2001
Reg. Commission	NM	8.19	0	Refund	7/23/2001
ATTY General	NY	0	0	Dispute Charges	7/23/2001
ATTY General	NY	0	0	Dispute Charges	7/23/2001
ATTY General	NY	0	0	Dispute Charges	7/23/2001
PSC	NY	99.39	0	Dispute Charges	7/23/2001
PUC	PA	0	0	Misc.	7/23/2001
PUC	PA	0	0	Request to Cancel	7/23/2001
PUC	PA	0	0	Refund	7/23/2001
PUC	PA	144.8	0	Unauthorized Switch	7/23/2001
PUC	PA	68.99	0	Unauthorized Switch	7/23/2001
Reg Auth	TN	94.61	0	Delayed Billing	7/23/2001
Reg Auth	TN	353.68	0	Billed After Cancel	7/23/2001
PUC	TX	0	0	Billed After Cancel	7/23/2001
PUC	TX	0	0	Dispute Charges	7/23/2001
PSC	AL	136.05	0	Unauthorized Switch	7/24/2001
ATTY General	AR	180.34	929.79	Unauthorized Switch	7/24/2001
PUC	CA	251.66	0	Billed After Cancel	7/24/2001
PUC	CA	274.18	0	Unauthorized Switch	7/24/2001
PUC	CA	29.3	0	Unauthorized Switch	7/24/2001
PUC	CA	0	0	Unauthorized Switch	7/24/2001
PUC	CA	0	0	Unauthorized Switch	7/24/2001
PUC	CA	15.75	10.07	Dispute Charges	7/24/2001
PUC	CA	9.96	0	Unauthorized Switch	7/24/2001
PUC	CA	68.25	41.6	Request to Cancel	7/24/2001
PUC	CA	56.31	0	Unauthorized Switch	7/24/2001
PUC	CA	23.15	0	Unauthorized Switch	7/24/2001
PUC	CA	130.26	0	Unauthorized Switch	7/24/2001
FCC	FC	301.5	0	Dispute Charges	7/24/2001
FCC	FC	0	0	Alleged Unauth Switch	7/24/2001
FCC	FC	22.54	0	Dispute Charges	7/24/2001

FCC	FC	1099.62	0	Dispute Charges	7/24/2001
FCC	FC	86.02	86.02	Request to Cancel	7/24/2001
FCC	FC	21.95	0	Crammed	7/24/2001
FCC	FC	0	0	Alleged Unauth Switch	7/24/2001
FCC	FC	17.98	17.98	Dispute Charges	7/24/2001
ATTY General	FL	0	0	Refund	7/24/2001
PSC	FL	20.85	0	Unauthorized Switch	7/24/2001
PSC	FL	21.95	0	Dispute Charges	7/24/2001
PSC	FL	0	185.87	Refund	7/24/2001
PSC	FL	40.99	0	Refund	7/24/2001
PSC	FL	18.69	0	Dispute Charges	7/24/2001
PSC	FL	6.16	107.94	Unauthorized Switch	7/24/2001
PSC	GA	0	0	Loss Of Service	7/24/2001
PSC	GA	0	0	Misc.	7/24/2001
PSC	GA	212.09	0	Unauthorized Switch	7/24/2001
PSC	GA	0	0	Misc.	7/24/2001
PSC	GA	190.45	0	Unauthorized Switch	7/24/2001
PSC	LA	62.11	0	Billed After Cancel	7/24/2001
PSC	MI	0	0	Unauthorized Switch	7/24/2001
PSC	MI	76.47	0	Misc.	7/24/2001
PSC	MI	0	0	Dispute Charges	7/24/2001
PSC	MI	181.74	0	Dispute Charges	7/24/2001
ATTY General	NY	0	1172.3	Request to Cancel	7/24/2001
PSC	NY	0	0	Unauthorized Switch	7/24/2001
PSC	NY	63.08	213.08	Unauthorized Switch	7/24/2001
PSC	NY	9.34	0	Unauthorized Switch	7/24/2001
PSC	NY	325	0	Wrong BTN	7/24/2001
ATTY General	OH	0	0	Dispute Charges	7/24/2001
PUC	OH	0	0	Misc.	7/24/2001
PUC	PA	0	0	Misc.	7/24/2001
PUC	PA	0	0	Loss Of Service	7/24/2001
PUC	PA	0	0	Dispute Charges	7/24/2001
PUC	PA	0	0	Dispute Charges	7/24/2001
PUC	PA	0	40.85	Dispute Charges	7/24/2001
PUC	SD	41.93	0	Unauthorized Switch	7/24/2001
ATTY General	TX	169.76	0	Dispute Charges	7/24/2001
ATTY General	TX	440.79	0	Dispute Charges	7/24/2001
PUC	TX	67.2	0	Unauthorized Switch	7/24/2001
PUC	TX	0	0	Dispute Charges	7/24/2001
PSC	WI	36.55	0	Dispute Charges	7/24/2001
PSC	AL	30.78	30.39	Refund	7/25/2001
PSC	AL	0	22.21	Dispute Charges	7/25/2001
PSC	FL	136.36	0	Unauthorized Switch	7/25/2001
PSC	FL	390.7	0	Alleged Unauth Switch	7/25/2001
PSC	FL	142.43	0	Alleged Unauth Switch	7/25/2001
PSC	FL	0	0	Crammed	7/25/2001
PSC	FL	45.99	0	Dispute Charges	7/25/2001
PSC	FL	0	159.34	Alleged Unauth Switch	7/25/2001
PSC	GA	144.28	0	Request to Cancel	7/25/2001
PSC	GA	0	0	Refund	7/25/2001
PSC	GA	0	0	Dispute Charges	7/25/2001
PSC	GA	0	0	Delayed Billing	7/25/2001

PSC	GA	64.29	0 Unauthorized Switch	7/25/2001
PSC	MI	167.65	0 Unauthorized Switch	7/25/2001
PSC	MI	0	0 Billed After Cancel	7/25/2001
PSC	MI	0	0 Misc.	7/25/2001
PSC	MI	0	0 Misc.	7/25/2001
ATTY General	NY	172.43	0 Unauthorized Switch	7/25/2001
PSC	NY	551.71	0 Unauthorized Switch	7/25/2001
PSC	NY	381.95	0 Unauthorized Switch	7/25/2001
PSC	NY	49.47	0 Unauthorized Switch	7/25/2001
PSC	NY	22.5	0 Alleged Unauth Switch	7/25/2001
PSC	NY	7.31	0 Alleged Unauth Switch	7/25/2001
PUC	OH	83.07	0 Unauthorized Switch	7/25/2001
PUC	PA	84.14	0 Misc.	7/25/2001
PUC	PA	81.45	0 Dispute Charges	7/25/2001
PUC	PA	453.24	0 Delayed Billing	7/25/2001
PUC	PA	0	239.63 Misc.	7/25/2001
PUC	PA	21.95	0 Delayed Billing	7/25/2001
UTC	WA	0	26.46 Billed After Cancel	7/25/2001
PSC	AL	0	0 Billed After Cancel	7/26/2001
PSC	FL	131.04	0 Dispute Charges	7/26/2001
PSC	FL	206.39	0 Dispute Charges	7/26/2001
PSC	FL	38.64	0 Dispute Charges	7/26/2001
PSC	FL	0	0 Alleged Unauth Switch	7/26/2001
PSC	GA	47.53	0 Misc.	7/26/2001
ATTY General	MA	0	0 Refund	7/26/2001
ATTY General	MI	10.07	0 Unauthorized Switch	7/26/2001
PSC	MI	0	0 Dispute Charges	7/26/2001
Dept of Justice	NC	178.25	10.71 Billed After Cancel	7/26/2001
Public Staffing	NC	128.74	0 Billed After Cancel	7/26/2001
Consumer Affairs	NY	0	0	7/26/2001
PSC	NY	63.38	0 Misc.	7/26/2001
PSC	NY	0	0 Dispute Charges	7/26/2001
PSC	NY	0	0 Alleged Unauth Switch	7/26/2001
PSC	NY	24.93	0 Alleged Unauth Switch	7/26/2001
PSC	NY	0	0 Misc.	7/26/2001
ATTY General	PA	0	0 Dispute Charges	7/26/2001
PUC	PA	0	3.54 Refund	7/26/2001
PUC	PA	65.1	0 Dispute Charges	7/26/2001
PUC	PA	65.2	0 Billed After Cancel	7/26/2001
PUC	PA	0	0 Unauthorized Switch	7/26/2001
PUC	PA	0	0 Delayed Billing	7/26/2001
PUC	PA	0	0 Misc.	7/26/2001
PUC	PA	0	0 Dispute Charges	7/26/2001
PUC	TX	20.48	0 Dispute Charges	7/26/2001
PUC	TX	0	0 Dispute Charges	7/26/2001
PUC	TX	0	0 Unauthorized Switch	7/26/2001
PUC	CA	27.84	0 Alleged Unauth Switch	7/27/2001
FCC	FC	0	0 Refund	7/27/2001
FCC	FC	0	0 Misc.	7/27/2001
PSC	FL	17.11	0 Alleged Unauth Switch	7/27/2001
PSC	FL	86.2	0 Alleged Unauth Switch	7/27/2001
PSC	FL	8829.6	0 Dispute Charges	7/27/2001

PSC	GA	66.68	0	Dispute Charges	7/27/2001
PSC	GA	115.68	0	Dispute Charges	7/27/2001
PSC	GA	63.64	0	Loss Of Service	7/27/2001
Commerce Commision	IL	0	0	Alleged Unauth Switch	7/27/2001
PSC	KY	0	0	Request to Cancel	7/27/2001
PSC	MI	0	0	Misc.	7/27/2001
PSC	MI	72.53	0	Unauthorized Switch	7/27/2001
Public Staffing	NC	434.94	0	Refund	7/27/2001
PUC	NC	401.29	66.52	Dispute Charges	7/27/2001
PUC	NJ	147.37	0	Alleged Unauth Switch	7/27/2001
ATTY General	NY	0	0	Dispute Charges	7/27/2001
PSC	NY	34.94	0	Unauthorized Switch	7/27/2001
PSC	NY	176.18	0	Dispute Charges	7/27/2001
PSC	NY	111	0	Alleged Unauth Switch	7/27/2001
PUC	OH	697.31	0	Unauthorized Switch	7/27/2001
PUC	OH	5	0	Request to Cancel	7/27/2001
Corp. Commission	OK	0	0	Unauthorized Switch	7/27/2001
PUC	PA	0	0	Request to Cancel	7/27/2001
PUC	PA	73.29	0	Request to Cancel	7/27/2001
Reg Auth	TN	0	130.01	Billed After Cancel	7/27/2001
UTC	WA	70.98	0	Billed After Cancel	7/27/2001
UTC	WA	22.07	0	Alleged Unauth Switch	7/27/2001
PSC	AL	111.07	0	Rebuttal	7/30/2001
FCC	FC	57.5	57.5	Request to Cancel	7/30/2001
FCC	FC	125.44	0	Dispute Charges	7/30/2001
FCC	FC	0	0	Dispute Charges	7/30/2001
FCC	FC	0	0	Dispute Charges	7/30/2001
FCC	FC	101.25	101.25	Dispute Charges	7/30/2001
FCC	FC	0	0	Dispute Charges	7/30/2001
FCC	FC	22.73	0	Dispute Charges	7/30/2001
FCC	FC	29.43	0	Dispute Charges	7/30/2001
FCC	FC	19.02	0	Dispute Charges	7/30/2001
FCC	FC	0	0	Promo	7/30/2001
FCC	FC	226.37	0	Request to Cancel	7/30/2001
FCC	FC	31.7	31.7	Request to Cancel	7/30/2001
FCC	FC	0	0	Promo	7/30/2001
FCC	FC	10.94	0	Alleged Unauth Switch	7/30/2001
Dept Agriculture	FL	206.69	0	Dispute Charges	7/30/2001
Dept Agriculture	FL	0	0	Promo	7/30/2001
Dept Agriculture	FL	0	0	Alleged Unauth Switch	7/30/2001
PSC	FL	0	0	Alleged Unauth Switch	7/30/2001
PSC	FL	91.69	0	Alleged Unauth Switch	7/30/2001
PSC	FL	263.06	0	Billed After Cancel	7/30/2001
PSC	FL	60.63	45.88	Alleged Unauth Switch	7/30/2001
PSC	FL	399.27	20	Alleged Unauth Switch	7/30/2001
PSC	FL	30.84	0	Dispute Charges	7/30/2001
PSC	GA	109.85	0	Alleged Unauth Switch	7/30/2001
PSC	GA	64.25	0	Alleged Unauth Switch	7/30/2001
PSC	GA	405.85	0	Alleged Unauth Switch	7/30/2001
PSC	GA	61.55	357.32	Alleged Unauth Switch	7/30/2001
PSC	GA	0	0	Alleged Unauth Switch	7/30/2001
PSC	KY	788.52	0	Dispute Charges	7/30/2001

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PUC	TX	0	0 Alleged Unauth Switch	7/30/2001
PUC	TX	0	0 Alleged Unauth Switch	7/30/2001
PUC	TX	0	0 Alleged Unauth Switch	7/30/2001
PUC	TX	0	0 Alleged Unauth Switch	7/30/2001
PUC	TX	0	0 Alleged Unauth Switch	7/30/2001
PUC	TX	0	0 Alleged Unauth Switch	7/30/2001
PUC	TX	0	0 Alleged Unauth Switch	7/30/2001
PUC	TX	0	0 Alleged Unauth Switch	7/30/2001
PUC	TX	42.07	0 Alleged Unauth Switch	7/30/2001
PUC	TX	0	26.39 Alleged Unauth Switch	7/30/2001
PUC	TX	67.2	0 Alleged Unauth Switch	7/30/2001
PUC	TX	0	0 Alleged Unauth Switch	7/30/2001
PUC	TX	0	0 Alleged Unauth Switch	7/30/2001
PUC	TX	0.25	0 Alleged Unauth Switch	7/30/2001
PUC	TX	0	0 Alleged Unauth Switch	7/30/2001
PUC	TX	0	0 Alleged Unauth Switch	7/30/2001
PUC	TX	0	0 Alleged Unauth Switch	7/30/2001
Dept Agriculture	WI	0	53.8 Request to Cancel	7/30/2001
ATTY General	AZ	15.95	0 Dispute Charges	7/31/2001
Dept of Justice	CA	66.48	0 Dispute Charges	7/31/2001
PUC	CA	12.99	0 Alleged Unauth Switch	7/31/2001
FCC	FC	10.56	10.56 Refund	7/31/2001
Dept Agriculture	FL	0	0 Dispute Charges	7/31/2001
PSC	FL	108.8	0 Dispute Charges	7/31/2001
PSC	FL	0	0 Misc.	7/31/2001
PSC	FL	0	0 Dispute Charges	7/31/2001
PSC	FL	18.15	0 Alleged Unauth Switch	7/31/2001
PSC	FL	78.92	0 Alleged Unauth Switch	7/31/2001
PSC	FL	78.92	0 Alleged Unauth Switch	7/31/2001
Consumer Affairs	GA	421.84	319.83 Dispute Charges	7/31/2001
Commerce Commision	IL	57.66	0 Alleged Unauth Switch	7/31/2001
Commerce Commision	IL	0	0 Alleged Unauth Switch	7/31/2001
PSC	KY	222.54	0 Alleged Unauth Switch	7/31/2001
PSC	MI	233.64	0 Request to Cancel	7/31/2001
PSC	MI	12.36	0 Dispute Charges	7/31/2001
PSC	MI	83.52	0 Misc.	7/31/2001
PSC	MI	0	0 Request to Cancel	7/31/2001
PUC	NJ	29.82	0 Alleged Unauth Switch	7/31/2001
PUC	NJ	81.27	0 Alleged Unauth Switch	7/31/2001
PUC	NJ	0	0 Alleged Unauth Switch	7/31/2001
PSC	NY	112.62	0 Alleged Unauth Switch	7/31/2001
PSC	NY	86.23	0 Dispute Charges	7/31/2001
PSC	NY	44.03	0 Alleged Unauth Switch	7/31/2001
PSC	NY	169.36	0 Alleged Unauth Switch	7/31/2001
PSC	NY	15.75	0 Alleged Unauth Switch	7/31/2001
PSC	NY	0	0 Request to Cancel	7/31/2001
Dept of Justice	OR	1085.6	0 Dispute Charges	7/31/2001
PUC	PA	48.94	0 Dispute Charges	7/31/2001
PUC	PA	209.99	0 Billed After Cancel	7/31/2001
PUC	PA	68.65	0 Alleged Unauth Switch	7/31/2001
PUC	PA	57.39	0 Dispute Charges	7/31/2001
PUC	PA	104.04	0 Dispute Charges	7/31/2001
PUC	PA	14.85	0 Dispute Charges	7/31/2001
PUC	PA	0	0 Misc.	7/31/2001

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PUC	CA	64.76	0 Alleged Unauth Switch	8/1/2001
PUC	CA	0	0 Alleged Unauth Switch	8/1/2001
PUC	CA	0	0 Dispute Charges	8/1/2001
FCC	FC	24.51	10 Alleged Unauth Switch	8/1/2001
FCC	FC	162.77	0 Dispute Charges	8/1/2001
FCC	FC	0	0 Dispute Charges	8/1/2001
PSC	FL	0	16.24 Dispute Charges	8/1/2001
PSC	FL	8.05	0 Alleged Unauth Switch	8/1/2001
PSC	FL	90.79	0 Alleged Unauth Switch	8/1/2001
PSC	GA	11.06	0 Dispute Charges	8/1/2001
PSC	GA	0	0 Dispute Charges	8/1/2001
PSC	GA	24.42	0 Dispute Charges	8/1/2001
PSC	GA	526.46	0 Alleged Unauth Switch	8/1/2001
PSC	GA	0	201.95 Billed After Cancel	8/1/2001
PSC	GA	0	257.9 Misc.	8/1/2001
PSC	GA	91.5	0 Alleged Unauth Switch	8/1/2001
PUC	ME	0	0 Alleged Unauth Switch	8/1/2001
PSC	MI	0	0 Status	8/1/2001
PSC	MI	0	0 Dispute Charges	8/1/2001
PSC	MI	0	0 Alleged Unauth Switch	8/1/2001
PSC	MI	78.91	0 Alleged Unauth Switch	8/1/2001
PSC	MI	0	0 Alleged Unauth Switch	8/1/2001
PSC	MS	0	0 Billed After Cancel	8/1/2001
Dept of Justice	NC	350.3	0 Alleged Unauth Switch	8/1/2001
Public Staffing	NC	65.29	29.59 Billed After Cancel	8/1/2001
Public Staffing	NC	115.83	43.05 Alleged Unauth Switch	8/1/2001
PSC	NY	0	0 Refund	8/1/2001
PSC	NY	0	51.03 Dispute Charges	8/1/2001
PSC	NY	388.04	0 Alleged Unauth Switch	8/1/2001
PSC	NY	154.32	256.15 Alleged Unauth Switch	8/1/2001
PSC	NY	126.92	0 Alleged Unauth Switch	8/1/2001
PSC	NY	236.7	0 Dispute Charges	8/1/2001
PUC	PA	68.71	0 Dispute Charges	8/1/2001
PUC	PA	0	0 Dispute Charges	8/1/2001
PUC	PA	0	0 Misc.	8/1/2001
PUC	PA	0	0 Misc.	8/1/2001
PUC	PA	72.94	0 Dispute Charges	8/1/2001
PUC	PA	77.55	0 Billed After Cancel	8/1/2001
PUC	PA	0	0 Misc.	8/1/2001
PSC	SC	100.77	0 Alleged Unauth Switch	8/1/2001
Reg Auth	TN	0	0 Rebuttal	8/1/2001
Reg Auth	TN	115.49	0 Billed After Cancel	8/1/2001
PUC	TX	0	0 Service Transfers	8/1/2001
PUC	TX	0	89.15 Not Cancelled	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001

PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	66.21	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	128.51	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	18.03	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	35.13	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	34.71	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PUC	TX	0	0 Alleged Unauth Switch	8/1/2001
PSC	WI	114.15	0 Alleged Unauth Switch	8/1/2001
Dept of Justice	CA	0	107.37 Dispute Charges	8/2/2001
PUC	CA	226.64	0 Alleged Unauth Switch	8/2/2001
FCC	FC	0	0 Dispute Charges	8/2/2001
FCC	FC	0	0 Dispute Charges	8/2/2001
PSC	FL	50.51	0 Alleged Unauth Switch	8/2/2001
PSC	FL	18.62	0 Alleged Unauth Switch	8/2/2001
PSC	FL	47.62	0 Dispute Charges	8/2/2001
PSC	FL	0	0 Rebuttal	8/2/2001

PSC	FL	128.44	0	Dispute Charges	8/2/2001
PSC	KY	0	0	Dispute Charges	8/2/2001
PSC	LA	0	289.33	Billed After Cancel	8/2/2001
PSC	LA	0	0	Alleged Unauth Switch	8/2/2001
Dept Communications	MA	0	0	Alleged Unauth Switch	8/2/2001
PSC	MI	84.91	0	Alleged Unauth Switch	8/2/2001
PSC	MI	0	0	Request to Cancel	8/2/2001
PSC	MI	53.26	0	Alleged Unauth Switch	8/2/2001
PSC	MI	72.87	0	Alleged Unauth Switch	8/2/2001
PSC	MI	0	0	Alleged Unauth Switch	8/2/2001
Dept of Justice	NC	0	0	Billed After Cancel	8/2/2001
PSC	NC	0	0	Dispute Charges	8/2/2001
PSC	NC	0	0	Dispute Charges	8/2/2001
ATTY General	NY	69.96	0	Alleged Unauth Switch	8/2/2001
PSC	NY	67.16	0	Alleged Unauth Switch	8/2/2001
ATTY General	PA	0	0	Dispute Charges	8/2/2001
Consumer Protection	PA	0	0	Service Restoral	8/2/2001
PUC	PA	503.98	0	Alleged Unauth Switch	8/2/2001
PUC	PA	186.5	0	Request to Cancel	8/2/2001
PUC	PA	1.8	16.79	Dispute Charges	8/2/2001
PUC	PA	49.95	0	Dispute Charges	8/2/2001
PUC	PA	152.97	0	Request to Cancel	8/2/2001
PUC	PA	207.45	0	Alleged Unauth Switch	8/2/2001
PUC	PA	0	0	Dispute Charges	8/2/2001
PUC	PA	136.77	0	Service Transfers	8/2/2001
PUC	PA	0	0	Dispute Charges	8/2/2001
PUC	PA	0	0	Service Transfers	8/2/2001
Reg Auth	TN	564.41	0	Rebuttal	8/2/2001
PUC	TX	0	0	Alleged Unauth Switch	8/2/2001
PUC	TX	0	0	Alleged Unauth Switch	8/2/2001
PUC	TX	0	0	Alleged Unauth Switch	8/2/2001
PUC	TX	0	0	Alleged Unauth Switch	8/2/2001
PUC	TX	0	0	Alleged Unauth Switch	8/2/2001
PUC	TX	0	0	Alleged Unauth Switch	8/2/2001
PUC	TX	0	0	Alleged Unauth Switch	8/2/2001
PUC	TX	0	0	Alleged Unauth Switch	8/2/2001
PUC	TX	0	0	Alleged Unauth Switch	8/2/2001
PUC	TX	0	0	Alleged Unauth Switch	8/2/2001
PUC	TX	0	0	Alleged Unauth Switch	8/2/2001
PUC	TX	0	0	Alleged Unauth Switch	8/2/2001
PUC	TX	0	0	Alleged Unauth Switch	8/2/2001
PUC	TX	0	0	Alleged Unauth Switch	8/2/2001
PUC	TX	93.99	0	Alleged Unauth Switch	8/2/2001
Dept Agriculture	WI	0	0	Dispute Charges	8/2/2001
PSC	AL	726.99	0	Alleged Unauth Switch	8/3/2001
PUC	CA	1036.55	0	Refund	8/3/2001
PSC	FL	112.18	0	Dispute Charges	8/3/2001
Commerce Commision	IL	130.07	0	Misc.	8/3/2001
PSC	LA	128.23	0	Dispute Charges	8/3/2001
PSC	LA	0	49.74	Dispute Charges	8/3/2001
ATTY General	MA	0	0	No Account	8/3/2001
PSC	MI	0	0	Alleged Unauth Switch	8/3/2001

PSC	MI	0	0 Service Transfers	8/3/2001
PSC	MI	0	0 Dispute Charges	8/3/2001
PSC	MS	916.39	0 Billed After Cancel	8/3/2001
PSC	MS	102.61	0 Billed After Cancel	8/3/2001
PSC	NC	0	0 Delayed Provisioning	8/3/2001
PSC	NC	0	0 Delayed Provisioning	8/3/2001
PUC	NJ	0	0 Alleged Unauth Switch	8/3/2001
PUC	NJ	0	0 Alleged Unauth Switch	8/3/2001
PUC	NJ	9.87	0 Alleged Unauth Switch	8/3/2001
PUC	NJ	22.62	0 Alleged Unauth Switch	8/3/2001
PUC	NJ	0	0 Alleged Unauth Switch	8/3/2001
PUC	NJ	32.09	0 Alleged Unauth Switch	8/3/2001
PUC	NJ	11.67	0 Alleged Unauth Switch	8/3/2001
PSC	NY	0	0 Status	8/3/2001
PSC	NY	60.03	0 Alleged Unauth Switch	8/3/2001
PSC	NY	17.68	0 Alleged Unauth Switch	8/3/2001
PSC	NY	0	0 Alleged Unauth Switch	8/3/2001
PSC	NY	63.08	64.66 Alleged Unauth Switch	8/3/2001
ATTY General	OH	8.57	0 Dispute Charges	8/3/2001
PUC	PA	0	0 Promo	8/3/2001
PUC	PA	70.8	0 Alleged Unauth Switch	8/3/2001
PUC	PA	0	186.74 Billed After Cancel	8/3/2001
PUC	PA	0	0 Request to Cancel	8/3/2001
PUC	PA	0	0 Status	8/3/2001
PSC	SC	0	0 Dispute Charges	8/3/2001
Reg Auth	TN	79.26	0 Alleged Unauth Switch	8/3/2001
PSC	AL	76.11	0 Billed After Cancel	8/6/2001
PSC	AL	0	0 Alleged Unauth Switch	8/6/2001
PSC	AL	102.35	0 Alleged Unauth Switch	8/6/2001
ATTY General	AR	0	0 Dispute Charges	8/6/2001
PUC	CA	71.08	0 Alleged Unauth Switch	8/6/2001
PUC	CA	11.16	0 Alleged Unauth Switch	8/6/2001
PUC	CA	12.68	0 Dispute Charges	8/6/2001
PUC	CA	136.15	0 Dispute Charges	8/6/2001
PUC	CA	15.85	5.71 Alleged Unauth Switch	8/6/2001
FCC	FC	0	0 Dispute Charges	8/6/2001
FCC	FC	0	0 Dispute Charges	8/6/2001
FCC	FC	0	0 Dispute Charges	8/6/2001
FCC	FC	0	0 Dispute Charges	8/6/2001
FCC	FC	0	0 Dispute Charges	8/6/2001
FCC	FC	142.77	0 Refund	8/6/2001
FCC	FC	59.16	0 Billed After Cancel	8/6/2001
FCC	FC	0	0 Crammed	8/6/2001
FCC	FC	0	0 Request to Cancel	8/6/2001
FCC	FC	124.46	0 Dispute Charges	8/6/2001
FCC	FC	160.72	82.01 Dispute Charges	8/6/2001
FCC	FC	237.36	0 Alleged Unauth Switch	8/6/2001
FCC	FC	0	0 Dispute Charges	8/6/2001
FCC	FC	100	0 Dispute Charges	8/6/2001
FCC	FC	0	0 Request to Cancel	8/6/2001
FCC	FC	85.62	0 Alleged Unauth Switch	8/6/2001
FCC	FC	0	0 Dispute Charges	8/6/2001

FCC	FL	97.46	0 Dispute Charges	8/6/2001
FCC	FL	0	79.48 Dispute Charges	8/6/2001
PSC	FL	121.26	0 Dispute Charges	8/6/2001
PSC	FL	915.14	0 Dispute Charges	8/6/2001
PSC	FL	0	0 Alleged Unauth Switch	8/6/2001
PSC	FL	5.13	0 Alleged Unauth Switch	8/6/2001
PSC	FL	22.74	79.74 Refund	8/6/2001
PSC	FL	0	0 Alleged Unauth Switch	8/6/2001
PSC	FL	46.11	0 Alleged Unauth Switch	8/6/2001
PSC	GA	70.14	0 Alleged Unauth Switch	8/6/2001
PSC	GA	0	0 Service Transfers	8/6/2001
ATTY General	KY	56.19	0 Dispute Charges	8/6/2001
Dept Communications	MA	0	0 Re-Rates	8/6/2001
Dept Communications	MA	220.49	0 Alleged Unauth Switch	8/6/2001
Dept Communications	MA	0	0 Unauth Switch Intralata	8/6/2001
Dept Telecom	MA	102.38	0 Alleged Unauth Switch	8/6/2001
PSC	MI	93.84	0 Refund	8/6/2001
PSC	MI	22.77	0 Misc.	8/6/2001
PSC	MI	57.5	0 Dispute Charges	8/6/2001
PSC	MS	45.56	0 Dispute Charges	8/6/2001
PSC	MS	0	0 Billed After Cancel	8/6/2001
Dept of Justice	NC	0	0 Promo	8/6/2001
Dept of Justice	NC	0	0 Dispute Charges	8/6/2001
Public Staffing	NC	0.35	0 Alleged Unauth Switch	8/6/2001
PUC	NJ	158.96	0 Wrong BTN	8/6/2001
ATTY General	NY	0	0 Dispute Charges	8/6/2001
ATTY General	NY	0	0 Dispute Charges	8/6/2001
PSC	NY	0	140.31 Dispute Charges	8/6/2001
PSC	NY	63.76	0 Dispute Charges	8/6/2001
PSC	NY	71.41	18.9 Alleged Unauth Switch	8/6/2001
PSC	NY	0	0 Refund	8/6/2001
PSC	PA	422.17	0 Dispute Charges	8/6/2001
PUC	PA	138.4	0 Service Transfers	8/6/2001
PUC	PA	429.55	0 Dispute Charges	8/6/2001
PUC	PA	71.03	0 Misc.	8/6/2001
PUC	PA	182.16	0 Refund	8/6/2001
PUC	PA	0	0 Request to Cancel	8/6/2001
PUC	PA	0	0 Misc.	8/6/2001
Reg Auth	TN	70.86	0 Alleged Unauth Switch	8/6/2001
PUC	TX	182.06	0 Alleged Unauth Switch	8/6/2001
PUC	TX	0	0 Dnc	8/6/2001
PUC	TX	0	0 Dnc	8/6/2001
PUC	TX	146.67	73.01 Dispute Charges	8/6/2001
Dept Agriculture	VA	0	0 Promo	8/6/2001
UTC	WA	30.62	0 Alleged Unauth Switch	8/6/2001
Dept Agriculture	WI	0	0 Dispute Charges	8/6/2001
Dept Agriculture	WI	0	0 Dispute Charges	8/6/2001
PSC	AL	183.35	0 Dispute Charges	8/7/2001
ATTY General	AR	208.42	54.27 Dispute Charges	8/7/2001
ATTY General	AR	183.32	0 Alleged Unauth Switch	8/7/2001
PUC	CA	112.72	0	8/7/2001
FCC	FC	91.24	0 Alleged Unauth Switch	8/7/2001

FCC	FC	47.4	0 Alleged Unauth Switch	8/7/2001
FCC	FC	52.62	0 Alleged Unauth Switch	8/7/2001
FCC	FC	74.26	0 Alleged Unauth Switch	8/7/2001
Dept Agriculture	FL	222.25	0 Billed After Cancel	8/7/2001
PSC	FL	0	0 Dispute Charges	8/7/2001
PSC	FL	0	0 Request to Cancel	8/7/2001
PSC	FL	144.02	0 Alleged Unauth Switch	8/7/2001
PSC	FL	0	0 Alleged Unauth Switch	8/7/2001
PSC	FL	67.65	0 Billed After Cancel	8/7/2001
PSC	FL	35	0 Loss Of Service	8/7/2001
PSC	GA	123.76	0 Misc.	8/7/2001
PSC	GA	283.63	0 Billed After Cancel	8/7/2001
PSC	GA	625.69	32.74 Alleged Unauth Switch	8/7/2001
PSC	GA	0	0 Alleged Unauth Switch	8/7/2001
Dept of Justice	IA	0	0 Promo	8/7/2001
PSC	LA	0	19.48 Refund	8/7/2001
PSC	MI	0	0 Status	8/7/2001
PSC	MI	77	0 Alleged Unauth Switch	8/7/2001
PSC	MI	38.74	0 Dispute Charges	8/7/2001
PSC	MI	0	0 Dispute Charges	8/7/2001
PSC	MI	0	0 Misc.	8/7/2001
PUC	MI	0	0 Status	8/7/2001
ATTY General	NY	135.8	0 Dispute Charges	8/7/2001
PSC	NY	50.56	0 Dispute Charges	8/7/2001
PSC	NY	47.93	0 Alleged Unauth Switch	8/7/2001
PSC	NY	27.48	0 Request to Cancel	8/7/2001
PSC	NY	94.9	0 Alleged Unauth Switch	8/7/2001
PUC	OH	118.07	0 Alleged Unauth Switch	8/7/2001
PUC	PA	203.38	0 Dispute Charges	8/7/2001
PUC	PA	134.57	0 Request to Cancel	8/7/2001
PUC	PA	72.06	0 Dispute Charges	8/7/2001
PUC	PA	0	26.27 Alleged Unauth Switch	8/7/2001
PUC	SC	145.36	0 Dispute Charges	8/7/2001
Reg Auth	TN	91.43	0 Dispute Charges	8/7/2001
ATTY General	WA	18.79	0 Alleged Unauth Switch	8/7/2001
ATTY General	AR	0	0 Dispute Charges	8/8/2001
ATTY General	AR	13.47	0 Dispute Charges	8/8/2001
PUC	CA	109.63	0 Alleged Unauth Switch	8/8/2001
PUC	CA	0	0 Dispute Charges	8/8/2001
PUC	CA	40.28	0 Billed After Cancel	8/8/2001
PUC	CA	19.02	0 Billed After Cancel	8/8/2001
PUC	CT	0	0 Alleged Unauth Switch	8/8/2001
FCC	FC	1060.82	0 Alleged Unauth Switch	8/8/2001
FCC	FC	20.57	0 Alleged Unauth Switch	8/8/2001
FCC	FC	6.34	0 Billed After Cancel	8/8/2001
FCC	FC	0	0 Alleged Unauth Switch	8/8/2001
FCC	FC	0	0 Alleged Unauth Switch	8/8/2001
FCC	FC	0	0 Alleged Unauth Switch	8/8/2001
FCC	FC	0	138.96 Crammed	8/8/2001
FCC	FC	0	0 Alleged Unauth Switch	8/8/2001
FCC	FC	0	0 Refund	8/8/2001
FCC	FC	0	0 Dispute Charges	8/8/2001

FCC	FC	106.78	106.78	Alleged Unauth Switch	8/8/2001
FCC	FC	270.35	270.35	Dispute Charges	8/8/2001
FCC	FC	0	0	Dispute Charges	8/8/2001
FCC	FC	144.44	69.83	Dispute Charges	8/8/2001
FCC	FC	0	380.19	Alleged Unauth Switch	8/8/2001
FCC	FL	215.83	0	Dispute Charges	8/8/2001
PSC	FL	10.91	0	Alleged Unauth Switch	8/8/2001
PSC	FL	240.12	0	Billed After Cancel	8/8/2001
PSC	FL	986.24	202.68	Dispute Charges	8/8/2001
PSC	FL	17.92	0	Alleged Unauth Switch	8/8/2001
PSC	GA	97.68	0	Dispute Charges	8/8/2001
PSC	LA	62.11	62.11	Dispute Charges	8/8/2001
PSC	MS	606.04	0	Dispute Charges	8/8/2001
Public Staffing	NC	0	17.67	Alleged Unauth Switch	8/8/2001
Public Staffing	NC	0	0	Alleged Unauth Switch	8/8/2001
PSC	NY	16.13	0	Alleged Unauth Switch	8/8/2001
ATTY General	OH	47.84	0	Dispute Charges	8/8/2001
PUC	PA	0	0	Delayed Billing	8/8/2001
PUC	PA	0	20	Dispute Charges	8/8/2001
PUC	PA	0	0	Request to Cancel	8/8/2001
PUC	PA	0	0	Alleged Unauth Switch	8/8/2001
PUC	PA	0	0	Service Transfers	8/8/2001
PUC	PA	0	0	Misc.	8/8/2001
PUC	PA	162.08	0	Alleged Unauth Switch	8/8/2001
PUC	PA	0	0	Dispute Charges	8/8/2001
PSC	SC	5.74	0	Billed After Cancel	8/8/2001
Reg Auth	TN	0	0	Request to Cancel	8/8/2001
PSC	AL	0	0	Loss Of Service	8/9/2001
ATTY General	AR	16.07	0	Dispute Charges	8/9/2001
PUC	CA	0	0	Alleged Unauth Switch	8/9/2001
FCC	DC	0	0	Refund	8/9/2001
Consumer Protection	FL	3.94	0	Alleged Unauth Switch	8/9/2001
PSC	FL	47.44	37.44	Request to Cancel	8/9/2001
PSC	FL	0	60	Dispute Charges	8/9/2001
PSC	GA	467.05	0	Billed After Cancel	8/9/2001
PSC	GA	0	0	Alleged Unauth Switch	8/9/2001
PSC	GA	0	0	Dispute Charges	8/9/2001
PSC	KS	0	0	Delayed Provisioning	8/9/2001
Public Staffing	NC	0	0	Alleged Unauth Switch	8/9/2001
Public Staffing	NC	0	0	Alleged Unauth Switch	8/9/2001
Public Staffing	NC	0	54.46	Alleged Unauth Switch	8/9/2001
Public Staffing	NC	0	0	Alleged Unauth Switch	8/9/2001
ATTY General	NY	0	0	Refund	8/9/2001
PSC	NY	486.27	0	Alleged Unauth Switch	8/9/2001
PSC	NY	21.96	0	Alleged Unauth Switch	8/9/2001
PSC	NY	135.82	0	Alleged Unauth Switch	8/9/2001
PSC	NY	84.02	0	Alleged Unauth Switch	8/9/2001
PUC	PA	402.96	0	Service Transfers	8/9/2001
PUC	PA	0	0	Request to Cancel	8/9/2001
PUC	PA	7.27	0	Dispute Charges	8/9/2001
Corp. Commission	VA	159.25	0	Billed After Cancel	8/9/2001
ATTY General	WV	0	0	Dispute Charges	8/9/2001

PUC	CA	61.38	0 Alleged Unauth Switch	8/10/2001
PUC	CA	102.28	0 Alleged Unauth Switch	8/10/2001
PSC	FL	28.26	0 Dispute Charges	8/10/2001
PSC	GA	679.99	0 Dispute Charges	8/10/2001
PSC	GA	290.25	0 Provisioning	8/10/2001
PUC	IA	0	0 Alleged Unauth Switch	8/10/2001
Reg. Commission	IN	0	28.11 Alleged Unauth Switch	8/10/2001
ATTY General	KY	0	0 Dispute Charges	8/10/2001
PSC	KY	8322	0 Billed After Cancel	8/10/2001
PSC	MD	0	238.8 Dispute Charges	8/10/2001
PSC	MI	0	0 Service Transfers	8/10/2001
PSC	MI	78.84	0 Alleged Unauth Switch	8/10/2001
PSC	MI	0	0 Alleged Unauth Switch	8/10/2001
PSC	MI	0	0 Alleged Unauth Switch	8/10/2001
PSC	MI	69.95	0 Dispute Charges	8/10/2001
PSC	MI	0	0 Refund	8/10/2001
PSC	MI	109.18	0 Alleged Unauth Switch	8/10/2001
PSC	MS	90.17	0 Alleged Unauth Switch	8/10/2001
ATTY General	NY	0	0 Alleged Unauth Switch	8/10/2001
PSC	NY	0	0 Service Transfers	8/10/2001
PSC	NY	0	0 Dispute Charges	8/10/2001
PSC	NY	89.26	0 Alleged Unauth Switch	8/10/2001
PUC	PA	64.66	0 Alleged Unauth Switch	8/10/2001
PUC	PA	43.9	0 Billed After Cancel	8/10/2001
PUC	PA	292.99	0 Request to Cancel	8/10/2001
PUC	RI	0	0	8/10/2001
Reg Auth	TN	51	0 Billed After Cancel	8/10/2001
Reg Auth	TN	0	0 Dispute Charges	8/10/2001
Reg Auth	TN	531.42	0 Misc.	8/10/2001
Corp. Commission	VA	0	0 Dnc	8/10/2001
UTC	WA	79.97	0 Alleged Unauth Switch	8/10/2001
PUC	CA	66.78	0 Alleged Unauth Switch	8/13/2001
PUC	CA	280.29	0 Features	8/13/2001
PUC	CA	49.05	0 Alleged Unauth Switch	8/13/2001
FCC	FC	31.68	0 Alleged Unauth Switch	8/13/2001
FCC	FC	0	0 Alleged Unauth Switch	8/13/2001
FCC	FC	0	0 Alleged Unauth Switch	8/13/2001
FCC	FC	0	0 Alleged Unauth Switch	8/13/2001
FCC	FC	0	0 Billed After Cancel	8/13/2001
FCC	FC	56	56 Alleged Unauth Switch	8/13/2001
FCC	FC	42.96	0 Dispute Charges	8/13/2001
FCC	FC	16.25	0 Dispute Charges	8/13/2001
FCC	FC	6.03	0 Dispute Charges	8/13/2001
FCC	FC	0	0 Crammed	8/13/2001
FCC	FC	116.93	0 Alleged Unauth Switch	8/13/2001
FCC	FC	0	0 Dispute Charges	8/13/2001
FCC	FC	0	0 Request to Cancel	8/13/2001
FCC	FC	0	151.61 Crammed	8/13/2001
FCC	FC	0	0 Dispute Charges	8/13/2001
FCC	FC	18.21	0 Alleged Unauth Switch	8/13/2001
FCC	FC	0	37.9 Unauthorized Payment	8/13/2001
FCC	FC	0	0 Refund	8/13/2001

FCC	FC	0	0 Billed After Cancel	8/13/2001
FCC	FC	0	0 Refund	8/13/2001
FCC	FC	134.46	0 Dispute Charges	8/13/2001
FCC	FC	0	0 Dispute Charges	8/13/2001
FCC	FC	0	0 Dispute Charges	8/13/2001
FCC	FC	255.43	0 Dispute Charges	8/13/2001
FCC	FC	43.9	43.9 Refund	8/13/2001
FCC	FC	0	0 Dispute Charges	8/13/2001
FCC	FC	12.08	0 Dispute Charges	8/13/2001
FCC	FC	26.21	0 Billed After Cancel	8/13/2001
FCC	FC	0	0 Dispute Charges	8/13/2001
FCC	FC	10.31	0 Dispute Charges	8/13/2001
FCC	FC	70.6	0 Alleged Unauth Switch	8/13/2001
FCC	FC	83.25	0 Dispute Charges	8/13/2001
PSC	KY	41.79	0 Alleged Unauth Switch	8/13/2001
PSC	KY	32.03	0 Alleged Unauth Switch	8/13/2001
PSC	KY	43.34	0 Billed After Cancel	8/13/2001
PSC	KY	0	0 Alleged Unauth Switch	8/13/2001
PSC	MI	0	0 Alleged Unauth Switch	8/13/2001
PSC	MI	7.32	0 Alleged Unauth Switch	8/13/2001
PSC	MI	70.18	0 Alleged Unauth Switch	8/13/2001
Dept of Justice	NC	0	37.74 Dispute Charges	8/13/2001
PSC	NY	89.23	0 Dispute Charges	8/13/2001
PSC	NY	98.44	0 Alleged Unauth Switch	8/13/2001
PUC	PA	20	0 Features	8/13/2001
PUC	PA	134.27	0 Dispute Charges	8/13/2001
PUC	PA	41.27	0 Alleged Unauth Switch	8/13/2001
PUC	PA	169.89	0 Request to Cancel	8/13/2001
PUC	PA	0	0 Billed After Cancel	8/13/2001
PUC	PA	0	0 Dispute Charges	8/13/2001
PUC	PA	0	0 Dispute Charges	8/13/2001
PUC	PA	90.05	0 Alleged Unauth Switch	8/13/2001
PUC	SD	0	0 Alleged Unauth Switch	8/13/2001
Reg Auth	TN	0	0 Crammed	8/13/2001
Reg Auth	TN	0	0 Dispute Charges	8/13/2001
Reg Auth	TN	65.3	0 Misc.	8/13/2001
PUC	TX	88.78	112.64 Alleged Unauth Switch	8/13/2001
PUC	TX	152.79	0 Alleged Unauth Switch	8/13/2001
FCC	FC	0	22.72 Refund	8/14/2001
FCC	FC	11.44	10 Refund	8/14/2001
Dept Agriculture	FL	0	100.1 Dispute Charges	8/14/2001
PSC	MD	3.4	0 Alleged Unauth Switch	8/14/2001
PSC	MI	386.09	41.78 Alleged Unauth Switch	8/14/2001
PSC	MI	76.75	0 Alleged Unauth Switch	8/14/2001
Public Staffing	NC	38.47	38.94 Alleged Unauth Switch	8/14/2001
Public Staffing	NC	77.39	0 Alleged Unauth Switch	8/14/2001
PRC	NM	9.01	0 Dispute Charges	8/14/2001
ATTY General	NY	0	3.27 Alleged Unauth Switch	8/14/2001
PSC	NY	0	0 Service Denial/Restoral	8/14/2001
PSC	NY	87.17	0 Alleged Unauth Switch	8/14/2001
PSC	NY	89.23	0 Alleged Unauth Switch	8/14/2001
PSC	NY	233.91	0 Alleged Unauth Switch	8/14/2001

ATTY General	PA	1164.03	0 Alleged Unauth Switch	8/14/2001
PUC	PA	0	0 Dispute Charges	8/14/2001
PUC	PA	118.23	0 Dispute Charges	8/14/2001
Reg Auth	TN	0	0 Rebuttal	8/14/2001
PSC	WI	22.42	33.34 Alleged Unauth Switch	8/14/2001
PSC	AL	955.01	0 Dispute Charges	8/15/2001
PSC	AL	77.37	0 Unauthorized Payment	8/15/2001
FCC	FC	261.18	0 Alleged Unauth Switch	8/15/2001
FCC	FC	67.12	0 Alleged Unauth Switch	8/15/2001
FCC	FC	2.49	2.49 Dnc	8/15/2001
FCC	FC	0	17.96 Loss Of Service	8/15/2001
FCC	FC	322.1	0 Dispute Charges	8/15/2001
FCC	FC	10.25	0 Alleged Unauth Switch	8/15/2001
FCC	FC	66.6	0 Alleged Unauth Switch	8/15/2001
FCC	FC	15.22	0 Alleged Unauth Switch	8/15/2001
PSC	FL	57.23	0 Alleged Unauth Switch	8/15/2001
PSC	FL	0	12.23 Billing Error	8/15/2001
PSC	FL	0	60.79 Refund	8/15/2001
PSC	GA	71.87	0 Local Service	8/15/2001
PSC	MD	12.84	0 Alleged Unauth Switch	8/15/2001
PSC	MI	76.14	0 Crammed	8/15/2001
PUC	NV	0	0 Refund	8/15/2001
Consumer Affairs	NY	0	0 Alleged Unauth Switch	8/15/2001
PSC	NY	0	0 Alleged Unauth Switch	8/15/2001
PSC	NY	0	0 Dispute Charges	8/15/2001
PSC	NY	0	0 Request to Cancel	8/15/2001
Corp. Commission	OK	0	0 Alleged Unauth Switch	8/15/2001
PUC	PA	18.5	0 Dispute Charges	8/15/2001
PUC	PA	73.12	0 Alleged Unauth Switch	8/15/2001
PUC	PA	0	0 Dispute Charges	8/15/2001
PUC	PA	53.89	0 Misc.	8/15/2001
PUC	PA	0	0 Dispute Charges	8/15/2001
PUC	PA	0	0 Loss Of Service	8/15/2001
PUC	PA	0	0 Dnc	8/15/2001
PSC	WI	0	0 Billed After Cancel	8/15/2001
PSC	WI	755.67	0 Dispute Charges	8/15/2001
FCC	FC	42.77	0 Alleged Unauth Switch	8/16/2001
ATTY General	FL	0	0 Promo	8/16/2001
Consumer Protection	FL	12.83	0 Alleged Unauth Switch	8/16/2001
PSC	FL	0	0 Request to Cancel	8/16/2001
PSC	GA	0	25.38 Dispute Charges	8/16/2001
Corp. Commission	KS	14.18	0 Alleged Unauth Switch	8/16/2001
Corp. Commission	KS	0	21.8 Alleged Unauth Switch	8/16/2001
PSC	MI	321.37	0 Billed After Cancel	8/16/2001
PUC	NC	0	25.9 Dispute Charges	8/16/2001
PSC	NY	37.76	0 Dispute Charges	8/16/2001
PSC	NY	0	0 No Account	8/16/2001
PSC	NY	26.08	0 Alleged Unauth Switch	8/16/2001
PUC	OH	87.51	0 Alleged Unauth Switch	8/16/2001
ATTY General	PA	0	0 Dispute Charges	8/16/2001
PUC	PA	13.33	0 Loss Of Service	8/16/2001
PUC	PA	87.85	0 Dispute Charges	8/16/2001

PUC	PA	0	0 Dispute Charges	8/16/2001
PUC	PA	0	0 Misc.	8/16/2001
PUC	PA	0	0 Provisioning	8/16/2001
PSC	SC	374.27	0 Provisioning	8/16/2001
Reg Auth	TN	85.62	0 Alleged Unauth Switch	8/16/2001
ATTY General	TX	66.47	0 Alleged Unauth Switch	8/16/2001
PSC	FL	558.71	0 Alleged Unauth Switch	8/17/2001
PSC	GA	9.56	0 Alleged Unauth Switch	8/17/2001
PSC	GA	53.72	0 Alleged Unauth Switch	8/17/2001
ATTY General	MA	0	0 Dispute Charges	8/17/2001
PSC	MI	25.21	0 Alleged Unauth Switch	8/17/2001
PSC	MI	161.07	0 Alleged Unauth Switch	8/17/2001
Public Staffing	NC	65.26	0 Alleged Unauth Switch	8/17/2001
PUC	NV	0	25.36 Dispute Charges	8/17/2001
Consumer Affairs	NY	0	0 Dispute Charges	8/17/2001
PSC	NY	9.2	0 Alleged Unauth Switch	8/17/2001
PSC	NY	62	0 Alleged Unauth Switch	8/17/2001
PSC	NY	0	0 Dispute Charges	8/17/2001
PSC	NY	0	0 Alleged Unauth Switch	8/17/2001
PSC	NY	121.75	0 Alleged Unauth Switch	8/17/2001
PUC	OH	254.88	0 Alleged Unauth Switch	8/17/2001
PUC	PA	64.66	0 Alleged Unauth Switch	8/17/2001
PUC	PA	0	0 Request to Cancel	8/17/2001
PUC	PA	0	0 Misc.	8/17/2001
PUC	PA	71.01	0 Service Denial/Restoral	8/17/2001
Reg Auth	TN	74.65	0 Alleged Unauth Switch	8/17/2001
PUC	TX	73.42	0 Alleged Unauth Switch	8/17/2001
PSC	AL	0	0 Alleged Unauth Switch	8/20/2001
PUC	CA	149.07	0 Misc.	8/20/2001
PUC	CA	0	0 Dispute Charges	8/20/2001
PUC	CA	234.91	0 Alleged Unauth Switch	8/20/2001
PUC	CA	71.08	0 Alleged Unauth Switch	8/20/2001
PUC	CA	34.08	0 Alleged Unauth Switch	8/20/2001
PUC	CA	67.76	0 Request to Cancel	8/20/2001
PUC	CA	0	0 Dispute Charges	8/20/2001
PUC	CA	0	0 Service Transfers	8/20/2001
PUC	CA	26.92	16.1 Billed After Cancel	8/20/2001
FCC	FC	26.92	0 Request to Cancel	8/20/2001
FCC	FC	0	0 Refund	8/20/2001
FCC	FC	0	0 Dnc	8/20/2001
FCC	FC	0	0 Dispute Charges	8/20/2001
FCC	FC	21.95	0 Dispute Charges	8/20/2001
FCC	FC	186.82	0 Alleged Unauth Switch	8/20/2001
FCC	FC	293.11	0 Dispute Charges	8/20/2001
FCC	FC	0	0 Dispute Charges	8/20/2001
FCC	FC	0	13.4 Dispute Charges	8/20/2001
FCC	FC	0	0 Crammed	8/20/2001
FCC	FC	0	0 Dispute Charges	8/20/2001
FCC	FC	0	8.78 Dispute Charges	8/20/2001
FCC	FC	114.21	346.19 Dispute Charges	8/20/2001
FCC	FC	77.25	0 Billed After Cancel	8/20/2001
FCC	FC	0	0 Misc.	8/20/2001

FCC	FC	230.26	50 Unauthorized Payment	8/20/2001
FCC	FC	0	95.6 Refund	8/20/2001
FCC	FC	116.37	0 Re-Rates	8/20/2001
FCC	FC	4.99	0 Alleged Unauth Switch	8/20/2001
FCC	FC	71.65	0 Alleged Unauth Switch	8/20/2001
FCC	FC	68.17	0 Alleged Unauth Switch	8/20/2001
PSC	FL	84.45	0 Billed After Cancel	8/20/2001
PSC	FL	0	0 Dispute Charges	8/20/2001
PSC	FL	0	44.38 Billed After Cancel	8/20/2001
PSC	FL	0	0 Billed After Cancel	8/20/2001
PSC	FL	0.3	0 Loss Of Service	8/20/2001
PSC	FL	9.55	0 Alleged Unauth Switch	8/20/2001
PSC	GA	0	0 Rebuttal	8/20/2001
PSC	GA	103.6	0 Misc.	8/20/2001
PSC	GA	67.2	0 Dispute Charges	8/20/2001
ATTY General	IL	0	0 Unauthorized Payment	8/20/2001
ATTY General	IL	0	0 Misc.	8/20/2001
Corp. Commission	KS	156.3	0 Alleged Unauth Switch	8/20/2001
PSC	KY	180.35	0 Alleged Unauth Switch	8/20/2001
PSC	LA	0	100.12 Refund	8/20/2001
ATTY General	MA	137.24	0 Billed After Cancel	8/20/2001
PSC	MI	187.98	0 Misc.	8/20/2001
PSC	MI	70.84	0 Dispute Charges	8/20/2001
PSC	MS	0	0 Dispute Charges	8/20/2001
PSC	MS	0	57.8 Refund	8/20/2001
PSC	MS	0	0 Service Restoral	8/20/2001
Dept of Justice	NC	0	0 Dispute Charges	8/20/2001
Dept of Justice	NC	67.8	0 Dispute Charges	8/20/2001
ATTY General	NY	224.41	0 Dispute Charges	8/20/2001
PSC	NY	30.53	0 Alleged Unauth Switch	8/20/2001
PSC	NY	177.57	0 Alleged Unauth Switch	8/20/2001
PSC	NY	127.95	0 Alleged Unauth Switch	8/20/2001
PSC	NY	0	0 Alleged Unauth Switch	8/20/2001
PSC	NY	70.92	0 Request to Cancel	8/20/2001
ATTY General	PA	0	0 Alleged Unauth Switch	8/20/2001
ATTY General	PA	0	0 Unauthorized Payment	8/20/2001
PUC	PA	0	0 Alleged Unauth Switch	8/20/2001
PUC	PA	109.98	0 Dispute Charges	8/20/2001
PUC	PA	302.65	0 Alleged Unauth Switch	8/20/2001
PUC	PA	53.6	0 Refund	8/20/2001
PUC	PA	0	92.54 Crammed	8/20/2001
PUC	PA	107.28	0 Alleged Unauth Switch	8/20/2001
PUC	PA	43.92	0 Request to Cancel	8/20/2001
FCC	SC	245.98	0 Dispute Charges	8/20/2001
Reg Auth	TN	281.38	0 Alleged Unauth Switch	8/20/2001
PUC	TX	335.7	0 Alleged Unauth Switch	8/20/2001
UTC	WA	0	0 Alleged Unauth Switch	8/20/2001
PSC	AL	0	0 Not Cancelled	8/21/2001
FCC	FC	92.8	0 Dispute Charges	8/21/2001
PSC	FL	0	0 Dispute Charges	8/21/2001
PSC	FL	12.97	0 Alleged Unauth Switch	8/21/2001
PSC	FL	50.5	0 Misc.	8/21/2001

PSC	FL	0	0 Refund	8/21/2001
PSC	GA	113.04	0 Loss Of Service	8/21/2001
PSC	GA	51.66	0 Misc.	8/21/2001
PSC	GA	0	0 Rebuttal	8/21/2001
PSC	GA	0	51.03 Alleged Unauth Switch	8/21/2001
PSC	GA	10.4	0 Alleged Unauth Switch	8/21/2001
PSC	GA	0	0 Refund	8/21/2001
PSC	GA	0	138.52 Loss Of Service	8/21/2001
PSC	GA	0	0 Alleged Unauth Switch	8/21/2001
PSC	KY	11.84	11.06 Alleged Unauth Switch	8/21/2001
ATTY General	MA	0	0 Unauthorized Payment	8/21/2001
PSC	MD	0	0 Alleged Unauth Switch	8/21/2001
PSC	MD	0	0 Misc.	8/21/2001
ATTY General	MN	10.13	0 Alleged Unauth Switch	8/21/2001
ATTY General	MO	0	0 Promo	8/21/2001
PSC	MS	611.98	0 Dispute Charges	8/21/2001
Public Staffing	NC	57.37	0 Alleged Unauth Switch	8/21/2001
ATTY General	NY	197.74	518.35 Dispute Charges	8/21/2001
PSC	NY	28.29	0 Alleged Unauth Switch	8/21/2001
PSC	NY	64.8	0 Alleged Unauth Switch	8/21/2001
PSC	NY	0	16.47 Dispute Charges	8/21/2001
PUC	OH	89.6	0 Crammed	8/21/2001
PUC	OH	146.98	0 Dispute Charges	8/21/2001
PUC	OH	83.55	0 Alleged Unauth Switch	8/21/2001
PUC	PA	0	0 Status	8/21/2001
PUC	PA	0	0 Dispute Charges	8/21/2001
PUC	PA	41.79	0 Dispute Charges	8/21/2001
PUC	PA	46.79	0 Dispute Charges	8/21/2001
PUC	PA	118.64	0 Loss Of Service	8/21/2001
PUC	PA	0	0 Unauthorized Payment	8/21/2001
PUC	PA	68.17	0 Billed After Cancel	8/21/2001
PUC	PA	0	0 Billed After Cancel	8/21/2001
PSC	SC	0	0 Dispute Charges	8/21/2001
PUC	TX	74.07	0 Alleged Unauth Switch	8/21/2001
PUC	TX	28.03	0 Alleged Unauth Switch	8/21/2001
PUC	TX	66.47	0 Loss Of Service	8/21/2001
PUC	CA	74.46	0 Alleged Unauth Switch	8/22/2001
PUC	CA	22.3	0 Request to Cancel	8/22/2001
PUC	CA	32.42	0 Alleged Unauth Switch	8/22/2001
Dept Agriculture	FL	0	74.6 Refund	8/22/2001
PSC	FL	0	0 Alleged Unauth Switch	8/22/2001
PSC	FL	371	0 Dispute Charges	8/22/2001
PSC	FL	18.17	0 Alleged Unauth Switch	8/22/2001
PSC	GA	57.39	0 Alleged Unauth Switch	8/22/2001
PSC	KY	0	0 Request to Cancel	8/22/2001
ATTY General	MA	0	0 Misc.	8/22/2001
PSC	MI	83.79	0 Alleged Unauth Switch	8/22/2001
Dept of Justice	NC	328.63	0 Dispute Charges	8/22/2001
ATTY General	NY	0	0 Request to Cancel	8/22/2001
PSC	NY	0	0 Alleged Unauth Switch	8/22/2001
PSC	NY	420.32	0 Dispute Charges	8/22/2001
PSC	NY	86.88	0 Alleged Unauth Switch	8/22/2001

Consumer Council	OH	0	0 Dispute Charges	8/22/2001
PUC	OH	0	0 Crammed	8/22/2001
ATTY General	PA	13.47	0 Dispute Charges	8/22/2001
ATTY General	PA	160.97	0 Dispute Charges	8/22/2001
PUC	PA	0	0 No Account	8/22/2001
PSC	SC	310.28	155 Alleged Unauth Switch	8/22/2001
PSC	SC	0	0	8/22/2001
Reg Auth	TN	68.81	0 Request to Cancel	8/22/2001
Reg Auth	TN	0	0 Alleged Unauth Switch	8/22/2001
PUC	CA	21.73	0 Dispute Charges	8/23/2001
PUC	CA	0	0 Billed After Cancel	8/23/2001
PUC	CT	0	40.28 Request to Cancel	8/23/2001
FCC	FC	32.76	0 Alleged Unauth Switch	8/23/2001
FCC	FC	8.07	0 Dispute Charges	8/23/2001
FCC	FC	0	0 Dispute Charges	8/23/2001
FCC	FC	0	33.39 Dispute Charges	8/23/2001
FCC	FC	0	0 Dispute Charges	8/23/2001
FCC	FC	4.24	0 Alleged Unauth Switch	8/23/2001
FCC	FC	0	0 Dispute Charges	8/23/2001
FCC	FC	10.38	0 Dispute Charges	8/23/2001
FCC	FC	0	0 Alleged Unauth Switch	8/23/2001
FCC	FC	74.78	74.78 Alleged Unauth Switch	8/23/2001
PSC	FL	0	0 Billed After Cancel	8/23/2001
PSC	FL	26.91	0 Loss Of Service	8/23/2001
PSC	GA	89.68	0 Dispute Charges	8/23/2001
PSC	GA	0	0 Rebuttal	8/23/2001
PSC	GA	65.66	0 Alleged Unauth Switch	8/23/2001
PSC	GA	0.9	0 Dispute Charges	8/23/2001
PSC	LA	244.61	0 Refund	8/23/2001
PUC	LA	803.05	262.52 Billed After Cancel	8/23/2001
ATTY General	MA	248.15	0 Dispute Charges	8/23/2001
PSC	MD	9.18	0 Alleged Unauth Switch	8/23/2001
PSC	MD	0	0 Alleged Unauth Switch	8/23/2001
PSC	MI	0	0 Misc.	8/23/2001
PSC	MI	0	0 Misc.	8/23/2001
PSC	MI	83.31	0 Alleged Unauth Switch	8/23/2001
Public Staffing	NC	148.39	0 Dispute Charges	8/23/2001
ATTY General	NY	0	0 Misc.	8/23/2001
Consumer Protection	NY	816.21	124.01 Alleged Unauth Switch	8/23/2001
PUC	OH	1126.61	0 Alleged Unauth Switch	8/23/2001
PUC	PA	0	0 Misc.	8/23/2001
PUC	PA	0	0 Misc.	8/23/2001
PUC	PA	0	0 Misc.	8/23/2001
PUC	PA	0	0 Status	8/23/2001
PUC	PA	0	0 Misc.	8/23/2001
PUC	PA	0	0 Status	8/23/2001
PUC	PA	0	0 Status	8/23/2001
PUC	PA	0	0 Status	8/23/2001
PUC	PA	538.89	0 Loss Of Service	8/23/2001
PUC	PA	73.39	0 Alleged Unauth Switch	8/23/2001
PUC	PA	0	0 Service Denial/Restoral	8/23/2001
PUC	TX	0	0 Loss Of Service	8/23/2001

PSC	AL	63.26	0 Alleged Unauth Switch	8/24/2001
PUC	CA	0.03	0 Alleged Unauth Switch	8/24/2001
PUC	CA	74.78	0 Alleged Unauth Switch	8/24/2001
PUC	CA	309.73	0 Alleged Unauth Switch	8/24/2001
PUC	CT	0	0 Wrong BTN	8/24/2001
Consumer Protection	FL	63.08	0 Dispute Charges	8/24/2001
PSC	FL	0	0 Promo	8/24/2001
PSC	FL	424.63	0 Alleged Unauth Switch	8/24/2001
PSC	GA	173.7	0 Misc.	8/24/2001
PUC	IA	0	0 Status	8/24/2001
PSC	MI	0	0 Dispute Charges	8/24/2001
PSC	MI	0	0 Alleged Unauth Switch	8/24/2001
PSC	MI	98.27	0 Alleged Unauth Switch	8/24/2001
PUC	NC	27.43	0 Alleged Unauth Switch	8/24/2001
PSC	NY	130.81	0 Billed After Cancel	8/24/2001
PSC	NY	0	0 Alleged Unauth Switch	8/24/2001
PUC	OH	0	0 Request to Cancel	8/24/2001
PUC	OH	0	0 Unauthorized Payment	8/24/2001
PUC	PA	0	0 Dispute Charges	8/24/2001
PUC	PA	0	0 Request to Cancel	8/24/2001
PUC	PA	503.74	0 Loss Of Service	8/24/2001
PSC	SC	0	0 Refund	8/24/2001
Reg Auth	TN	0	0 Alleged Unauth Switch	8/24/2001
PUC	TX	146.84	0 Alleged Unauth Switch	8/24/2001
PUC	TX	13.45	0 Alleged Unauth Switch	8/24/2001
PUC	TX	0	0 Alleged Unauth Switch	8/24/2001
PUC	TX	300.08	0 Alleged Unauth Switch	8/24/2001
PUC	TX	158.03	0 Alleged Unauth Switch	8/24/2001
PUC	TX	19.76	0 Alleged Unauth Switch	8/24/2001
PUC	TX	97.58	0 Alleged Unauth Switch	8/24/2001
PUC	TX	15.92	0 Alleged Unauth Switch	8/24/2001
PUC	TX	364.7	0 Alleged Unauth Switch	8/24/2001
PUC	TX	8.49	0 Dispute Charges	8/24/2001
PUC	TX	84.65	0 Alleged Unauth Switch	8/24/2001
PUC	TX	136.12	0 Alleged Unauth Switch	8/24/2001
District Attorney	CA	4.53	0 Alleged Unauth Switch	8/27/2001
PUC	CA	0	0 Dispute Charges	8/27/2001
PUC	CA	81.57	101.71 Alleged Unauth Switch	8/27/2001
PUC	CA	0	0 Alleged Unauth Switch	8/27/2001
PUC	CA	0	0 Dispute Charges	8/27/2001
FCC	FC	0	0 Features	8/27/2001
FCC	FC	551.14	0 Billed After Cancel	8/27/2001
FCC	FC	0	0 Refund	8/27/2001
FCC	FC	154.9	101.42 Request to Cancel	8/27/2001
FCC	FC	886.19	0 Dispute Charges	8/27/2001
FCC	FC	14.45	0 Alleged Unauth Switch	8/27/2001
FCC	FC	0	0 No Account	8/27/2001
FCC	FC	1.59	0 Alleged Unauth Switch	8/27/2001
FCC	FC	0	0 Billed After Cancel	8/27/2001
FCC	FC	0	0 Dispute Charges	8/27/2001
FCC	FC	0	0 Promo	8/27/2001
FCC	FC	0	25.36 Billed After Cancel	8/27/2001

FCC	FC	194.73	0	Dispute Charges	8/27/2001
FCC	FC	174.28	7.09	Request to Cancel	8/27/2001
FCC	FC	321.03	0	Request to Cancel	8/27/2001
FCC	FC	0	0	Alleged Unauth Switch	8/27/2001
FCC	FC	0	0	Alleged Unauth Switch	8/27/2001
FCC	FC	146.29	0	Alleged Unauth Switch	8/27/2001
FCC	FC	0	0	Alleged Unauth Switch	8/27/2001
FCC	FC	0	36.6	Alleged Unauth Switch	8/27/2001
FCC	FC	0	160.74	Unauthorized Payment	8/27/2001
PSC	FL	0	0	Alleged Unauth Switch	8/27/2001
PSC	FL	137.4	0	Dispute Charges	8/27/2001
PSC	FL	0	0	Service Transfers	8/27/2001
PSC	FL	47.5	0	Dispute Charges	8/27/2001
PSC	FL	148.76	0	Alleged Unauth Switch	8/27/2001
PSC	KY	0	0	Misc.	8/27/2001
PSC	KY	0	32.86	Alleged Unauth Switch	8/27/2001
PSC	KY	74.51	0	Alleged Unauth Switch	8/27/2001
Dept Telecom	MA	21.02	0	Dispute Charges	8/27/2001
PSC	MI	76.79	0	Unauthorized Payment	8/27/2001
PSC	MI	0	0	Alleged Unauth Switch	8/27/2001
PSC	MI	81.5	0	Dispute Charges	8/27/2001
PSC	MI	0	0	Misc.	8/27/2001
PSC	MI	0	568	Misc.	8/27/2001
PSC	MS	0	0	Loss Of Service	8/27/2001
PSC	NC	20.3	0	Alleged Unauth Switch	8/27/2001
PSC	NC	426.89	0	Alleged Unauth Switch	8/27/2001
PSC	NC	64.4	0	Alleged Unauth Switch	8/27/2001
PUC	NV	9.07	0	Alleged Unauth Switch	8/27/2001
PSC	NY	89.93	0	Alleged Unauth Switch	8/27/2001
PSC	NY	82.77	0	Loss Of Service	8/27/2001
PSC	NY	0	0	Provisioning	8/27/2001
PSC	NY	66.45	0	Alleged Unauth Switch	8/27/2001
PSC	NY	0	0	Alleged Unauth Switch	8/27/2001
PSC	NY	0	0	Alleged Unauth Switch	8/27/2001
PSC	NY	40.92	0	Dispute Charges	8/27/2001
PSC	NY	0	0	Alleged Unauth Switch	8/27/2001
PSC	NY	577.6	0	Loss Of Service	8/27/2001
PSC	NY	0	0	Alleged Unauth Switch	8/27/2001
PSC	NY	70.8	0	Alleged Unauth Switch	8/27/2001
PUC	PA	128.74	0	Dispute Charges	8/27/2001
PUC	PA	0	0	Dispute Charges	8/27/2001
PUC	PA	32.5	0	Request to Cancel	8/27/2001
PUC	PA	0	0	Request to Cancel	8/27/2001
PUC	PA	42.29	0	Dispute Charges	8/27/2001
PUC	PA	0	0	Loss Of Service	8/27/2001
PUC	PA	3.52	0	Alleged Unauth Switch	8/27/2001
PUC	PA	0	0	Loss Of Service	8/27/2001
PUC	PA	0	43.35	Dispute Charges	8/27/2001
ATTY General	TX	13.74	0	Dispute Charges	8/27/2001
PUC	TX	73.42	0	Alleged Unauth Switch	8/27/2001
PSC	AL	0	0	Loss Of Service	8/28/2001
PUC	CA	20.73	0	Dispute Charges	8/28/2001
PSC Form	CT	0	0	Refund	8/28/2001

PSC	FL	157.92	0 Alleged Unauth Switch	8/28/2001
PSC	FL	200.7	0 Billed After Cancel	8/28/2001
Consumer Affairs	GA	13.13	0 Alleged Unauth Switch	8/28/2001
PSC	GA	0	0 Loss Of Service	8/28/2001
PSC	GA	0	33.9 Dispute Charges	8/28/2001
PSC	GA	87.73	0 Alleged Unauth Switch	8/28/2001
Dept. of Commerce	IA	240.04	0 Alleged Unauth Switch	8/28/2001
PUC	ME	6.19	0 Alleged Unauth Switch	8/28/2001
PSC	MI	0	0 Delayed Billing	8/28/2001
PSC	MI	6.36	0 Alleged Unauth Switch	8/28/2001
ATTY General	OH	0	0 Dispute Charges	8/28/2001
PUC	OH	27.19	0 Request to Cancel	8/28/2001
PUC	OH	77.67	0 Request to Cancel	8/28/2001
ATTY General	PA	0	0 Misc.	8/28/2001
ATTY General	PA	0	0 Dispute Charges	8/28/2001
ATTY General	PA	5.12	0 Dispute Charges	8/28/2001
Consumer Affairs	PA	0	0 Dispute Charges	8/28/2001
Consumer Affairs	PA	0	0 Status	8/28/2001
PUC	PA	140.95	0 Request to Cancel	8/28/2001
PUC	PA	0	0 Request to Cancel	8/28/2001
PUC	PA	35	0 Loss Of Service	8/28/2001
PUC	PA	0	0 No Account	8/28/2001
PUC	TX	203.05	0 Alleged Unauth Switch	8/28/2001
PSC	AL	51.73	0 Billed After Cancel	8/29/2001
PUC	CA	0	0 Misc.	8/29/2001
PUC	CA	0	0 Alleged Unauth Switch	8/29/2001
PUC	CO	267.65	0 Alleged Unauth Switch	8/29/2001
FCC	FC	0	0 Dispute Charges	8/29/2001
PSC	FL	0	0 Request to Cancel	8/29/2001
PSC	GA	56	0 Dispute Charges	8/29/2001
PSC	KY	0	0 Alleged Unauth Switch	8/29/2001
PSC	LA	0	0 Customer Service	8/29/2001
PSC	MI	0	0 Alleged Unauth Switch	8/29/2001
PSC	MI	26.99	0 Re-Rates	8/29/2001
PSC	MI	76.47	0 Alleged Unauth Switch	8/29/2001
ATTY General	NY	0	0 Rebuttal	8/29/2001
PSC	NY	22.76	0 Loss Of Service	8/29/2001
PSC	NY	91.68	0 Alleged Unauth Switch	8/29/2001
PSC	NY	91.09	0 Loss Of Service	8/29/2001
PSC	NY	0	0 Loss Of Service	8/29/2001
PSC	NY	56.8	0 Alleged Unauth Switch	8/29/2001
PSC	NY	42.45	0 Alleged Unauth Switch	8/29/2001
PSC	NY	207.84	0 Alleged Unauth Switch	8/29/2001
PSC	NY	104	0 Request to Cancel	8/29/2001
PSC	NY	0	0 Loss Of Service	8/29/2001
Consumer Council	OH	0	0 Dispute Charges	8/29/2001
Consumer Council	OH	0	6.5 Billed After Cancel	8/29/2001
PSC	OH	0	0 Alleged Unauth Switch	8/29/2001
PSC	OH	0	0 Alleged Unauth Switch	8/29/2001
PUC	OH	12.03	10 Alleged Unauth Switch	8/29/2001
PSC	OK	0	0 Billed After Cancel	8/29/2001
PUC	PA	0	0 Request to Cancel	8/29/2001

PUC	PA	0	0 Request to Cancel	8/29/2001
PUC	PA	0	0 Request to Cancel	8/29/2001
PUC	PA	0	0 Dispute Charges	8/29/2001
Reg Auth	TN	0	0 Billed After Cancel	8/29/2001
Reg Auth	TN	7.49	0 Alleged Unauth Switch	8/29/2001
PUC	TX	0	0	8/29/2001
ATTY General	AR	11814.85	0 Dispute Charges	8/30/2001
PUC	CA	20.59	0 Alleged Unauth Switch	8/30/2001
PUC	CA	174.64	0 Alleged Unauth Switch	8/30/2001
FCC	FC	0	121.8 Dispute Charges	8/30/2001
FCC	FC	272.16	0 Dispute Charges	8/30/2001
FCC	FC	0	0 Unauthorized Payment	8/30/2001
FCC	FC	6.15	0 Dispute Charges	8/30/2001
FCC	FC	0	0 Dispute Charges	8/30/2001
FCC	FC	0	0 Alleged Unauth Switch	8/30/2001
FCC	FC	27.08	0 Dispute Charges	8/30/2001
FCC	FC	0	0 Alleged Unauth Switch	8/30/2001
PSC	FL	0	95.43 Refund	8/30/2001
PSC	KY	0	0 Rebuttal	8/30/2001
PSC	LA	208.72	0 Billed After Cancel	8/30/2001
ATTY General	MA	250.56	250.56 Dispute Charges	8/30/2001
Dept Telecom	MA	0	250.56 Alleged Unauth Switch	8/30/2001
PSC	MA	128.98	0 Dispute Charges	8/30/2001
PSC	MD	10.6	43.86 Alleged Unauth Switch	8/30/2001
PSC	MI	0	0 Misc.	8/30/2001
PSC	MI	55	0 Refund	8/30/2001
PSC	MS	332.2	0 Dispute Charges	8/30/2001
PSC	MS	0	0 Refund	8/30/2001
Dept of Justice	NC	203.81	0 Request to Cancel	8/30/2001
PSC	NE	0	0 Dispute Charges	8/30/2001
PRC	NM	0	0 Dispute Charges	8/30/2001
PSC	NY	82.91	0 Loss Of Service	8/30/2001
PSC	NY	0	85.98 Billed After Cancel	8/30/2001
PSC	NY	29.74	11.71 Alleged Unauth Switch	8/30/2001
PUC	OH	87.51	0 Alleged Unauth Switch	8/30/2001
ATTY General	PA	213.06	0 Dispute Charges	8/30/2001
PUC	PA	0	0 Status	8/30/2001
PUC	PA	0	0 Not Cancelled	8/30/2001
PUC	PA	0	0 Loss Of Service	8/30/2001
PUC	PA	0	0 Request to Cancel	8/30/2001
PUC	PA	0	0 Loss Of Service	8/30/2001
PUC	PA	55	0 Service Transfers	8/30/2001
PUC	PA	0	0 Request to Cancel	8/30/2001
PUC	PA	58.9	0 Provisioning	8/30/2001
PUC	PA	0	0 No Account	8/30/2001
Reg Auth	TN	65.3	0 Rebuttal	8/30/2001
PUC	TX	0	0 Loss Of Service	8/30/2001
PUC	TX	120.09	0 Dispute Charges	8/30/2001
PUC	TX	0	0 Customer Service	8/30/2001
PUC	TX	76.96	0 Alleged Unauth Switch	8/30/2001
PUC	TX	570.66	0 Alleged Unauth Switch	8/30/2001
PUC	TX	293.44	0 Alleged Unauth Switch	8/30/2001

PSC	AL	0	0 Loss Of Service	8/31/2001
PUC	CA	224.07	0 Alleged Unauth Switch	8/31/2001
PUC	CA	40.28	40.28 Billed After Cancel	8/31/2001
Dept Agriculture	FL	43.9	0 Dispute Charges	8/31/2001
Dept Agriculture	FL	0	0 Refund	8/31/2001
PSC	FL	11.57	0 Alleged Unauth Switch	8/31/2001
PSC	GA	0	0 Loss Of Service	8/31/2001
PSC	GA	69.45	178.39 Alleged Unauth Switch	8/31/2001
PSC	GA	117.24	0 Refund	8/31/2001
PUC	ME	0	0 Alleged Unauth Switch	8/31/2001
PSC	MI	79.39	0 Alleged Unauth Switch	8/31/2001
PSC	MI	0	0 Alleged Unauth Switch	8/31/2001
PSC	MI	236.04	0 Alleged Unauth Switch	8/31/2001
PSC	MI	80.44	0 Request to Cancel	8/31/2001
PSC	NY	67.48	0 Alleged Unauth Switch	8/31/2001
PSC	NY	110.81	0 Billed After Cancel	8/31/2001
PSC	NY	0	0 Dispute Charges	8/31/2001
ATTY General	PA	0	0 Dispute Charges	8/31/2001
PSC	PA	0	0 Dispute Charges	8/31/2001
PUC	PA	0	0 Loss Of Service	8/31/2001
PUC	PA	45.74	0 Dispute Charges	8/31/2001
PUC	PA	18.47	0 Dispute Charges	8/31/2001
PUC	PA	0	0 Dispute Charges	8/31/2001
PUC	PA	78.71	0 Alleged Unauth Switch	8/31/2001
PUC	PA	0	0 Refund	8/31/2001
PUC	PA	54.95	0 Alleged Unauth Switch	8/31/2001
Reg Auth	TN	0	0 Alleged Unauth Switch	8/31/2001
PUC	TX	73.42	0 Loss Of Service	8/31/2001
PSC	AL	280.9	0 Alleged Unauth Switch	9/4/2001
PSC	AL	55.31	0 Dispute Charges	9/4/2001
PSC	AL	114.86	0 Billed After Cancel	9/4/2001
PSC	AL	67.12	38.45 Billed After Cancel	9/4/2001
PUC	CA	0	0 Alleged Unauth Switch	9/4/2001
PUC	CA	44.95	0 Dispute Charges	9/4/2001
PUC	CA	55.72	0 Request to Cancel	9/4/2001
PUC	CA	71.08	0 Alleged Unauth Switch	9/4/2001
PUC	CA	6.9	0 Dispute Charges	9/4/2001
PUC	CA	10.26	10.37 Alleged Unauth Switch	9/4/2001
PUC	CA	0	37.49 Dispute Charges	9/4/2001
PUC	CA	81.54	0 Alleged Unauth Switch	9/4/2001
PUC	CA	72.49	0 Alleged Unauth Switch	9/4/2001
PUC	CA	74.93	0 Alleged Unauth Switch	9/4/2001
PUC	CO	30.21	0 Alleged Unauth Switch	9/4/2001
FCC	FC	39.47	0 Refund	9/4/2001
FCC	FC	38.88	0 Dispute Charges	9/4/2001
FCC	FC	0	0 Billed After Cancel	9/4/2001
FCC	FC	0	168.91 Unauthorized Payment	9/4/2001
FCC	FC	5.43	0 Dispute Charges	9/4/2001
FCC	FC	9.73	0 Alleged Unauth Switch	9/4/2001
FCC	FC	342.02	0 Alleged Unauth Switch	9/4/2001
FCC	FC	0	0 Dnc	9/4/2001
FCC	FC	0	0 Alleged Unauth Switch	9/4/2001

FCC	FC	0	6.41 Unauthorized Payment	9/4/2001
FCC	FC	25.93	0 Dispute Charges	9/4/2001
FCC	FC	0	0 Dispute Charges	9/4/2001
FCC	FC	0	10.49 Alleged Unauth Switch	9/4/2001
FCC	FC	487.5	0 Billed After Cancel	9/4/2001
FCC	FC	64.16	0 Alleged Unauth Switch	9/4/2001
FCC	FL	418.17	0 Billed After Cancel	9/4/2001
Dept Agriculture	KS	0	0 Alleged Unauth Switch	9/4/2001
Corp. Commission	KY	1137.62	0 Refund	9/4/2001
PSC	LA	0	0 Refund	9/4/2001
PSC	MI	0	0 Alleged Unauth Switch	9/4/2001
PSC	MI	29	0 Dispute Charges	9/4/2001
PSC	MI	44.15	0 Alleged Unauth Switch	9/4/2001
ATTY General	NY	50.79	0 Dispute Charges	9/4/2001
ATTY General	NY	0	0 Refund	9/4/2001
ATTY General	NY	0	0 Request to Cancel	9/4/2001
ATTY General	NY	0	0 Dispute Charges	9/4/2001
ATTY General	NY	46.11	0 Alleged Unauth Switch	9/4/2001
PSC	NY	0	0 Dispute Charges	9/4/2001
PSC	NY	79.93	0 Alleged Unauth Switch	9/4/2001
PSC	NY	224.01	0 Alleged Unauth Switch	9/4/2001
PSC	NY	63.17	0 Alleged Unauth Switch	9/4/2001
PUC	OH	0	0 Billed After Cancel	9/4/2001
PUC	OH	0	0 Dispute Charges	9/4/2001
ATTY General	PA	279.21	0 Alleged Unauth Switch	9/4/2001
FCC	PA	133.94	0 Billed After Cancel	9/4/2001
PUC	PA	71.01	0 Alleged Unauth Switch	9/4/2001
PUC	PA	0	0 Loss Of Service	9/4/2001
PUC	PA	0	0 Alleged Unauth Switch	9/4/2001
PUC	PA	12.69	0 Loss Of Service	9/4/2001
Reg Auth	TN	114.58	35.3 Alleged Unauth Switch	9/4/2001
Reg Auth	TN	35.31	0 Billed After Cancel	9/4/2001
Reg Auth	TN	0	0 Customer Service	9/4/2001
PUC	TX	0	0 Loss Of Service	9/4/2001
UTC	WA	0	208.41 Dispute Charges	9/4/2001
PSC	AL	92.76	0 Dispute Charges	9/5/2001
PUC	CA	0	319.99 Unauthorized Payment	9/5/2001
PUC	CA	10.79	0 Billed After Cancel	9/5/2001
PSC	FL	409.93	0 Alleged Unauth Switch	9/5/2001
PSC	FL	451.98	0 Dispute Charges	9/5/2001
PSC	KY	0	223.3 Refund	9/5/2001
PSC	LA	712.48	0 Alleged Unauth Switch	9/5/2001
PSC	MI	78.84	0 Misc.	9/5/2001
PSC	MI	77	0 Alleged Unauth Switch	9/5/2001
PSC	MI	0	0 Wrong BTN	9/5/2001
PSC	MI	201.16	0 Alleged Unauth Switch	9/5/2001
PSC	NC	0	0 Misc.	9/5/2001
PSC	NY	103.92	0 Alleged Unauth Switch	9/5/2001
PSC	NY	33.18	0 Alleged Unauth Switch	9/5/2001
PSC	NY	7.26	0 Loss Of Service	9/5/2001
PSC	NY	177.58	0 Alleged Unauth Switch	9/5/2001
PSC	NY	0	0 Alleged Unauth Switch	9/5/2001

PSC	NY	496.55	0 Dispute Charges	9/5/2001
PSC	NY	0	0 Alleged Unauth Switch	9/5/2001
PUC	OH	0	0 Alleged Unauth Switch	9/5/2001
PUC	OH	0	0 Unauthorized Payment	9/5/2001
PUC	OH	0	0 Request to Cancel	9/5/2001
PUC	PA	70.2	0 Request to Cancel	9/5/2001
PUC	PA	70.67	0 Alleged Unauth Switch	9/5/2001
PUC	PA	1756.08	0 Billed After Cancel	9/5/2001
PUC	PA	0	0 Loss Of Service	9/5/2001
PUC	PA	112.74	0 Billed After Cancel	9/5/2001
PUC	PA	101.51	0 Billed After Cancel	9/5/2001
PUC	PA	109.26	0 Loss Of Service	9/5/2001
PUC	PA	91.31	0 Billed After Cancel	9/5/2001
PUC	PA	176.81	0 Loss Of Service	9/5/2001
Reg Auth	TN	109.55	0 Billed After Cancel	9/5/2001
PUC	TX	135.18	0 Alleged Unauth Switch	9/5/2001
PUC	CA	71.91	0 Alleged Unauth Switch	9/6/2001
PUC	CA	0	0 Loss Of Service	9/6/2001
PUC	CA	0	0 Dispute Charges	9/6/2001
FCC	FC	0	0 No Account	9/6/2001
PSC	FL	0	0 Billed After Cancel	9/6/2001
PSC	FL	108.99	0 Billed After Cancel	9/6/2001
PSC	FL	78.64	0 Unauthorized Payment	9/6/2001
PSC	GA	61.55	79.93 Alleged Unauth Switch	9/6/2001
PSC	MI	76.47	0 Alleged Unauth Switch	9/6/2001
PSC	MI	19.27	0 Alleged Unauth Switch	9/6/2001
PSC	MI	78.74	155.44 Crammed	9/6/2001
Consumer Council	NC	0	0 Billed After Cancel	9/6/2001
PSC	NC	0	0 Misc.	9/6/2001
PSC	NC	0	0 Request to Cancel	9/6/2001
PSC	NY	13.66	0 Request to Cancel	9/6/2001
PSC	NY	298.33	177.5 Billed After Cancel	9/6/2001
PSC	NY	77.2	76.61 Refund	9/6/2001
PSC	NY	245.22	0 Alleged Unauth Switch	9/6/2001
PSC	NY	0	0 Alleged Unauth Switch	9/6/2001
PSC	NY	65.8	0 Features	9/6/2001
PSC	NY	73.63	0 Alleged Unauth Switch	9/6/2001
PSC	NY	83.58	0 Alleged Unauth Switch	9/6/2001
PUC	OH	0	0 Unauthorized Payment	9/6/2001
PUC	OH	0	0 Alleged Unauth Switch	9/6/2001
ATTY General	PA	0	0 Billed After Cancel	9/6/2001
ATTY General	PA	26.66	0 Refund	9/6/2001
PUC	PA	0	0 Delayed Billing	9/6/2001
PUC	PA	43.35	0 Alleged Unauth Switch	9/6/2001
PUC	PA	0	0 Provisioning	9/6/2001
PUC	TX	67.2	0 Alleged Unauth Switch	9/6/2001
PSC	AR	843.78	0 Alleged Unauth Switch	9/7/2001
PUC	CA	0	0 Features	9/7/2001
PUC	CA	148.92	0 Alleged Unauth Switch	9/7/2001
FCC	FC	13.8	60.06 Alleged Unauth Switch	9/7/2001
PSC	FL	0	3.62 Dispute Charges	9/7/2001
PSC	GA	49.21	0 Dispute Charges	9/7/2001

ATTY General	KY	223.47	0 Dispute Charges	9/7/2001
PSC	KY	74.47	0 Dispute Charges	9/7/2001
PSC	MI	0	0 No Info	9/7/2001
PUC	NJ	31.13	0 Alleged Unauth Switch	9/7/2001
PSC	NY	112.8	0 Alleged Unauth Switch	9/7/2001
PSC	NY	263.3	0 Request to Cancel	9/7/2001
PSC	NY	38.36	0 Request to Cancel	9/7/2001
PUC	OH	0	0 Billed After Cancel	9/7/2001
PUC	PA	0	0 Billed After Cancel	9/7/2001
PUC	PA	74.08	0 Billed After Cancel	9/7/2001
PUC	TX	148.14	0 Alleged Unauth Switch	9/7/2001
PUC	CT	0	0 Billed After Cancel	9/10/2001
FCC	FC	0	0 Dispute Charges	9/10/2001
FCC	FC	372.91	0 Dispute Charges	9/10/2001
FCC	FC	0	0 Dispute Charges	9/10/2001
FCC	FC	0	0 Dispute Charges	9/10/2001
FCC	FC	0	0 Alleged Unauth Switch	9/10/2001
FCC	FC	0	0 Alleged Unauth Switch	9/10/2001
FCC	FC	32.67	0 Refund	9/10/2001
FCC	FC	8.55	0 Alleged Unauth Switch	9/10/2001
FCC	FC	0	0 Alleged Unauth Switch	9/10/2001
FCC	FC	0	0 Alleged Unauth Switch	9/10/2001
FCC	FC	0	30.32 Unauthorized Payment	9/10/2001
FCC	FC	311.7	9.36 Billed After Cancel	9/10/2001
PSC	FL	62.76	56.76 Billed After Cancel	9/10/2001
PSC	GA	0	5.51 Alleged Unauth Switch	9/10/2001
PSC	MI	0	0 Request to Cancel	9/10/2001
PSC	MI	66.56	0 Billed After Cancel	9/10/2001
PSC	MI	81.5	0 Alleged Unauth Switch	9/10/2001
PSC	MI	252.89	0 Alleged Unauth Switch	9/10/2001
PSC	MI	520.33	0 Dispute Charges	9/10/2001
PSC	MI	294.66	0 Alleged Unauth Switch	9/10/2001
PSC	MI	0	0 Delayed Provisioning	9/10/2001
ATTY General	MN	0	0 Promo	9/10/2001
PSC	NC	221.16	0 Request to Cancel	9/10/2001
Dept Agriculture	NV	0	6.34 Dispute Charges	9/10/2001
Consumer Protection	NY	0	0 Dispute Charges	9/10/2001
PSC	NY	49.24	30.74 Dispute Charges	9/10/2001
PSC	NY	103.29	0 Alleged Unauth Switch	9/10/2001
PSC	NY	26.31	1.98 Alleged Unauth Switch	9/10/2001
PSC	NY	9.01	0 Alleged Unauth Switch	9/10/2001
PSC	NY	353.94	0 Alleged Unauth Switch	9/10/2001
PSC	NY	61.5	0 Alleged Unauth Switch	9/10/2001
PSC	NY	235.87	0 Billed After Cancel	9/10/2001
PSC	NY	547.17	0 Dispute Charges	9/10/2001
PSC	NY	125.81	0 Alleged Unauth Switch	9/10/2001
PUC	OH	30.89	0 Dispute Charges	9/10/2001
Corp. Commission	OK	38.49	0 Alleged Unauth Switch	9/10/2001
PUC	PA	69.07	0 Alleged Unauth Switch	9/10/2001
PUC	PA	31.95	0 Dispute Charges	9/10/2001
PUC	PA	5	0 Dispute Charges	9/10/2001
PUC	PA	123.72	0 Alleged Unauth Switch	9/10/2001

PUC	PA	142.83	0 Dispute Charges	9/10/2001
PUC	PA	43.35	0 Alleged Unauth Switch	9/10/2001
PUC	PA	130.05	0 Billed After Cancel	9/10/2001
PUC	PA	0	0 Taxes	9/10/2001
PUC	PA	0	0 Dispute Charges	9/10/2001
PUC	PA	0	0 Alleged Unauth Switch	9/10/2001
Reg Auth	TN	408.27	0 Loss Of Service	9/10/2001
PUC	TX	0	0 Alleged Unauth Switch	9/10/2001
PUC	TX	0	0 Loss Of Service	9/10/2001
PUC	TX	0	0 Alleged Unauth Switch	9/10/2001
PUC	TX	0	0 Alleged Unauth Switch	9/10/2001
PUC	TX	86.48	0 Alleged Unauth Switch	9/10/2001
PUC	TX	255.03	0 Alleged Unauth Switch	9/10/2001
PUC	TX	67.1	0 Alleged Unauth Switch	9/10/2001
PUC	TX	73.33	0 Alleged Unauth Switch	9/10/2001
PSC	VT	6.72	0 Dispute Charges	9/10/2001
PUC	CA	18.44	0 Unauthorized Payment	9/11/2001
PUC	CA	0	0 Alleged Unauth Switch	9/11/2001
PUC	CA	65.08	0 Alleged Unauth Switch	9/11/2001
FCC	FC	0	0 Aol Isp	9/11/2001
Dept Agriculture	FL	19.34	0 Alleged Unauth Switch	9/11/2001
PSC	FL	0	0 Request to Cancel	9/11/2001
PSC	FL	3842.49	0 Alleged Unauth Switch	9/11/2001
PSC	GA	29.96	0 Dispute Charges	9/11/2001
Corp. Commission	KS	14.83	0 Alleged Unauth Switch	9/11/2001
PSC	KY	0	0 Alleged Unauth Switch	9/11/2001
ATTY General	LA	378.38	0 Dispute Charges	9/11/2001
PSC	LA	0	0 Alleged Unauth Switch	9/11/2001
PSC	MI	244.07	0 Refund	9/11/2001
PSC	MI	0	0 No Account	9/11/2001
PSC	MI	97.6	0 Crammed	9/11/2001
PSC	MI	381	0 Dispute Charges	9/11/2001
Public Staffing	NC	100.62	0 Alleged Unauth Switch	9/11/2001
Consumer Affairs	PA	0	0 Loss Of Service	9/11/2001
PUC	PA	12	0 Dispute Charges	9/11/2001
PUC	PA	72.91	0 Taxes	9/11/2001
PUC	SD	36.87	0 Alleged Unauth Switch	9/11/2001
PSC	AL	197.15	148.98 Alleged Unauth Switch	9/12/2001
Consumer Protection	CA	143.46	142.16 Billed After Cancel	9/12/2001
PUC	CA	72.78	0 Alleged Unauth Switch	9/12/2001
PUC	CA	359.11	0 Billed After Cancel	9/12/2001
PUC	CA	0	74.89 Dispute Charges	9/12/2001
PUC	CA	90.18	0 Alleged Unauth Switch	9/12/2001
PUC	CA	20.14	10.07 Billed After Cancel	9/12/2001
PUC	CA	74.78	0 Alleged Unauth Switch	9/12/2001
PUC	CA	0	0 Alleged Unauth Switch	9/12/2001
PUC	CA	72.6	0 Billed After Cancel	9/12/2001
PUC	CA	189.2	0 Alleged Unauth Switch	9/12/2001
FCC	FC	0	0 Rebuttal	9/12/2001
FCC	FC	0	0 Wrong BTN	9/12/2001
FCC	FC	0	0 Aol Isp	9/12/2001
FCC	FC	0	0 Refund	9/12/2001
FCC	FC	11.14	0 Rebuttal	9/12/2001

FCC	FC	319.41	0 Billed After Cancel	9/12/2001
FCC	FC	0	0 Billed After Cancel	9/12/2001
PSC	FL	0	0 Rebuttal	9/12/2001
PSC	FL	36.09	0 Alleged Unauth Switch	9/12/2001
Commerce Commision	IL	22.86	0 Alleged Unauth Switch	9/12/2001
Commerce Commision	IL	6.6	0 Alleged Unauth Switch	9/12/2001
PSC	MI	0	0 Dispute Charges	9/12/2001
PSC	MI	59.45	0 Alleged Unauth Switch	9/12/2001
PSC	MI	96.55	0 Dispute Charges	9/12/2001
PSC	MI	110.37	0 Loss Of Service	9/12/2001
PSC	MS	0	0 Refund	9/12/2001
ATTY General	NY	45.91	0 Alleged Unauth Switch	9/12/2001
PSC	NY	66.66	0 Alleged Unauth Switch	9/12/2001
PSC	NY	64.65	0 Alleged Unauth Switch	9/12/2001
ATTY General	OH	8.93	0 Alleged Unauth Switch	9/12/2001
PUC	OH	14.16	0 Alleged Unauth Switch	9/12/2001
PUC	OH	165.84	0 Alleged Unauth Switch	9/12/2001
PUC	PA	0	0 Service Transfers	9/12/2001
PUC	PA	0	0 Loss Of Service	9/12/2001
PUC	PA	55.4	0 Billed After Cancel	9/12/2001
PUC	TX	147.08	0 Alleged Unauth Switch	9/12/2001
PUC	TX	31.91	0 Alleged Unauth Switch	9/12/2001
PUC	CA	74.47	0 Alleged Unauth Switch	9/13/2001
PUC	CA	431.31	0 Wrong BTN	9/13/2001
Dept Agriculture	FL	21.04	0 Alleged Unauth Switch	9/13/2001
PSC	FL	84.39	0 Alleged Unauth Switch	9/13/2001
PSC	FL	84.39	0 Alleged Unauth Switch	9/13/2001
PSC	FL	0	0 Rebuttal	9/13/2001
PSC	FL	918.52	0 Dispute Charges	9/13/2001
PSC	FL	40	0 Crammed	9/13/2001
Consumer Affairs	GA	0	0 Dispute Charges	9/13/2001
Consumer Affairs	GA	0	9.53 Promo	9/13/2001
Consumer Affairs	GA	0	0 Dispute Charges	9/13/2001
Consumer Affairs	GA	85.55	0 Alleged Unauth Switch	9/13/2001
Consumer Affairs	GA	3.22	47.75 Alleged Unauth Switch	9/13/2001
Consumer Affairs	GA	0	11.6 Dispute Charges	9/13/2001
PSC	GA	16.31	0 Dispute Charges	9/13/2001
ATTY General	IL	0	336.78 Billed After Cancel	9/13/2001
Dept Telecom	MA	0	29.65 Unauthorized Payment	9/13/2001
PSC	MI	0	0 Alleged Unauth Switch	9/13/2001
PSC	MI	42	0 Provisioning	9/13/2001
PSC	MI	0	0 Crammed	9/13/2001
PSC	MI	0	0 Service Transfers	9/13/2001
PSC	MI	93.72	0 Dispute Charges	9/13/2001
PSC	MI	72.53	0 Alleged Unauth Switch	9/13/2001
PSC	MI	0	0 Misc.	9/13/2001
Dept of Justice	NC	45.82	0 Alleged Unauth Switch	9/13/2001
PSC	NE	26.73	0 Alleged Unauth Switch	9/13/2001
PSC	NY	63.6	0 Alleged Unauth Switch	9/13/2001
PSC	NY	0	0 No Info	9/13/2001
PSC	NY	11.67	17.91 Alleged Unauth Switch	9/13/2001
PUC	OH	0	0 Billed After Cancel	9/13/2001

PUC	PA	0	0 Status	9/13/2001
PUC	PA	0	0 Features	9/13/2001
Reg Auth	TN	0	54.27 Dispute Charges	9/13/2001
PUC	TX	74.07	0 Alleged Unauth Switch	9/13/2001
PUC	CA	74.47	0 Alleged Unauth Switch	9/14/2001
PUC	CA	0	0 Loss Of Service	9/14/2001
PUC	CA	71.73	0 Alleged Unauth Switch	9/14/2001
PUC	CA	134.06	0 Misc.	9/14/2001
Consumer Protection	FL	0	0 Promo	9/14/2001
Consumer Protection	FL	381	0 Dispute Charges	9/14/2001
PSC	FL	0	0 Dispute Charges	9/14/2001
PSC	FL	0	0 Dispute Charges	9/14/2001
PSC	FL	48.39	0 Dispute Charges	9/14/2001
PSC	FL	155.32	0 Alleged Unauth Switch	9/14/2001
PSC	GA	62.67	0 Request to Cancel	9/14/2001
PSC	MI	77	0 Alleged Unauth Switch	9/14/2001
PSC	MI	78.84	0 Billed After Cancel	9/14/2001
PSC	MI	87.07	0 Alleged Unauth Switch	9/14/2001
PSC	MI	25.4	0 Delayed Provisioning	9/14/2001
PSC	NC	0	0 Billed After Cancel	9/14/2001
PSC	NC	215.44	0 Dispute Charges	9/14/2001
PSC	NC	0	0 Alleged Unauth Switch	9/14/2001
PSC	NY	0	0 Billed After Cancel	9/14/2001
PSC	NY	13.74	0 Alleged Unauth Switch	9/14/2001
PSC	NY	369.15	0 Alleged Unauth Switch	9/14/2001
PSC	OH	48.53	0 Dispute Charges	9/14/2001
PUC	PA	25.88	0 Alleged Unauth Switch	9/14/2001
ATTY General	PA	0	0 Loss Of Service	9/14/2001
PUC	TX	67.2	0 Loss Of Service	9/14/2001
PUC	CA	272.16	13.5 Alleged Unauth Switch	9/17/2001
PUC	CA	0	7.68 Alleged Unauth Switch	9/17/2001
PUC	CT	0	0 Alleged Unauth Switch	9/17/2001
PUC	FC	225.21	0 Alleged Unauth Switch	9/17/2001
FCC	FC	0	150.29 Billed After Cancel	9/17/2001
FCC	FC	523.74	0 Calling Card	9/17/2001
FCC	FC	0	6.61 Billed After Cancel	9/17/2001
FCC	FC	198.41	0 Provisioning	9/17/2001
FCC	FC	0	0 Dispute Charges	9/17/2001
FCC	FC	153.12	0 Intl Rates	9/17/2001
FCC	FC	0	0 Dispute Charges	9/17/2001
FCC	FC	14.85	0 Unauthorized Payment	9/17/2001
FCC	FC	32.14	0 Alleged Unauth Switch	9/17/2001
FCC	FC	80.9	0 Alleged Unauth Switch	9/17/2001
FCC	FC	94.6	0 Dispute Charges	9/17/2001
FCC	FC	0	0 Promo	9/17/2001
FCC	FC	128.59	0 Alleged Unauth Switch	9/17/2001
FCC	FC	147.49	0 Dispute Charges	9/17/2001
FCC	FC	0	131.54 Wrong BTN	9/17/2001
FCC	FC	474.14	31.26 Dispute Charges	9/17/2001
FCC	FC	11.34	45.36 Billed After Cancel	9/17/2001
FCC	FC	25	0 Promo	9/17/2001
FCC	FC	74.35	0 Refund	9/17/2001

FCC	FC	121.72	0 Unauthorized Payment	9/17/2001
FCC	FC	264.74	0 Unauth Switch Intralata	9/17/2001
FCC	FC	0	0 Billed After Cancel	9/17/2001
FCC	FC	0	0 Wrong BTN	9/17/2001
FCC	FC	51.88	0 Billed After Cancel	9/17/2001
FCC	FC	0	25.02 Billed After Cancel	9/17/2001
PSC	FL	793.84	0 Dispute Charges	9/17/2001
PSC	FL	46.9	0 Dispute Charges	9/17/2001
PSC	FL	611	0 Loss Of Service	9/17/2001
PSC	FL	100.48	100.48 Rebuttal	9/17/2001
PSC	GA	42.52	0 Alleged Unauth Switch	9/17/2001
PSC	GA	71.53	0 Dispute Charges	9/17/2001
PSC	MI	6.55	0 Billed After Cancel	9/17/2001
PSC	MI	0	0 Dnc	9/17/2001
PSC	MI	6.67	0 Refund	9/17/2001
PSC	MI	0	0 Dispute Charges	9/17/2001
PSC	MI	77.65	0 Alleged Unauth Switch	9/17/2001
PSC	MI	135.59	0 Dispute Charges	9/17/2001
PSC	NC	111.48	18.29 Billed After Cancel	9/17/2001
Dept of Justice	NY	86.73	0 Alleged Unauth Switch	9/17/2001
PSC	NY	30.03	0 Alleged Unauth Switch	9/17/2001
PSC	NY	683.39	0 Alleged Unauth Switch	9/17/2001
PSC	NY	83.97	0 Alleged Unauth Switch	9/17/2001
PSC	NY	0	0 Alleged Unauth Switch	9/17/2001
PSC	NY	0	0 Dispute Charges	9/17/2001
ATTY General	PA	0	0 Crammed	9/17/2001
ATTY General	PA	71.11	0 Dispute Charges	9/17/2001
ATTY General	PA	69.36	0 Request to Cancel	9/17/2001
PUC	PA	68.15	0 Billed After Cancel	9/17/2001
PUC	PA	62.7	0 Alleged Unauth Switch	9/17/2001
PUC	TX	30.38	0 Alleged Unauth Switch	9/17/2001
ATTY General	WA	0	0 Calling Card	9/17/2001
Dept Agriculture	WI	0	0 Alleged Unauth Switch	9/18/2001
PSC Form	AL	0	0 Alleged Unauth Switch	9/18/2001
PSC Form	AL	0	0 Alleged Unauth Switch	9/18/2001
PSC Form	AL	0	0 Alleged Unauth Switch	9/18/2001
PSC Form	AL	0	0 Alleged Unauth Switch	9/18/2001
Dept Telecom	DC	0	0 Promo	9/18/2001
Dept Agriculture	FL	711.98	0 Re-Rates	9/18/2001
PSC	FL	450.77	0 Dispute Charges	9/18/2001
PSC	FL	0	0 Billed After Cancel	9/18/2001
PSC	FL	138.55	0 Alleged Unauth Switch	9/18/2001
PSC	FL	0	0 Billed After Cancel	9/18/2001
Dept of Justice	LA	131.77	0 Dispute Charges	9/18/2001
PSC	LA	81.5	0 Alleged Unauth Switch	9/18/2001
PSC	MI	36.87	0 Dispute Charges	9/18/2001
PSC	MI	80.44	0 Dispute Charges	9/18/2001
PSC	MI	76.79	0 Alleged Unauth Switch	9/18/2001
PSC	MI	78.84	0 Alleged Unauth Switch	9/18/2001
PSC	MI	233.3	0 Billed After Cancel	9/18/2001
Public Staffing	NC	0	0 Request to Cancel	9/18/2001
PSC	NY	433.37	267.4 Alleged Unauth Switch	9/18/2001
PSC	NY	0	0 Alleged Unauth Switch	9/18/2001
PSC	NY	0	0 Alleged Unauth Switch	9/18/2001

ATTY General	PA	108	165.04 Alleged Unauth Switch	9/18/2001
ATTY General	PA	91.02	0 Intl Rates	9/18/2001
PUC	PA	0	0 Local Service	9/18/2001
PUC	PA	0	0 Billed After Cancel	9/18/2001
PUC	PA	0	0 Alleged Unauth Switch	9/18/2001
Reg Auth	TN	426.74	0 Billed After Cancel	9/18/2001
Dept Agriculture	WI	0	0 Promo	9/18/2001
PUC	CA	0	0 Billed After Cancel	9/19/2001
PUC	CA	0	0 Crammed	9/19/2001
PSC	FL	13.18	0 Alleged Unauth Switch	9/19/2001
PSC	FL	36.46	0 Alleged Unauth Switch	9/19/2001
PSC	FL	0	0 Dispute Charges	9/19/2001
Commissioner	LA	131.41	0 Billed After Cancel	9/19/2001
PSC	LA	13.51	0 Billed After Cancel	9/19/2001
Dept Telecom	MA	50	0 Billed After Cancel	9/19/2001
PSC	MI	0	0 Dispute Charges	9/19/2001
PSC	MI	0	0 Dispute Charges	9/19/2001
PSC	MI	122.69	0 Billed After Cancel	9/19/2001
PSC	MI	0	0 Dispute Charges	9/19/2001
PSC	MI	0	10.88 Billed After Cancel	9/19/2001
PSC	MI	149.67	0 Alleged Unauth Switch	9/19/2001
PSC	MI	0	0 No Account	9/19/2001
PSC	MS	431.54	0 Alleged Unauth Switch	9/19/2001
Public Staffing	NC	95.75	0 Alleged Unauth Switch	9/19/2001
Public Staffing	NC	607.33	0 Alleged Unauth Switch	9/19/2001
PRC	NM	13.87	13.57 Billed After Cancel	9/19/2001
PSC	NY	336.83	0 Dispute Charges	9/19/2001
PSC	NY	37.45	0 Dispute Charges	9/19/2001
PSC	NY	57.24	0 Unauth Switch Intralata	9/19/2001
Commerce Commision	OH	0	0 Taxes	9/19/2001
PUC	PA	141.1	0 Alleged Unauth Switch	9/19/2001
PUC	PA	0	0 Request to Cancel	9/19/2001
PSC	SC	136.5	0 Billed After Cancel	9/19/2001
UTC	WA	10.17	0 Alleged Unauth Switch	9/19/2001
PUC	CA	95.86	0 Alleged Unauth Switch	9/20/2001
PUC	CA	77.41	0 Alleged Unauth Switch	9/20/2001
PUC	CA	71.08	0 Alleged Unauth Switch	9/20/2001
PSC	FL	0	0 Alleged Unauth Switch	9/20/2001
PSC	FL	420.92	0 Billed After Cancel	9/20/2001
PSC	FL	1330.42	0 Request to Cancel	9/20/2001
PSC	GA	9.77	9.77 Refund	9/20/2001
PSC	MI	2	0 Dispute Charges	9/20/2001
PSC	NC	0	0 Refund	9/20/2001
PSC	NC	0	0 Refund	9/20/2001
Public Staffing	NC	6.24	0 Unauth Switch Intralata	9/20/2001
PUC	PA	0	0 Payment Arrangements	9/20/2001
PUC	PA	139.7	0 Alleged Unauth Switch	9/20/2001
Reg Auth	TN	80.4	0 Alleged Unauth Switch	9/20/2001
PUC	TX	49.94	0 Dispute Charges	9/20/2001
ATTY General	AR	34.77	0 Alleged Unauth Switch	9/21/2001
PUC	CA	62.89	0 Alleged Unauth Switch	9/21/2001
PUC	CA	63.33	0 Alleged Unauth Switch	9/21/2001

FCC	FC	57.14	0 Alleged Unauth Switch	9/21/2001
FCC	FC	25	0 Calling Card	9/21/2001
FCC	FC	35.54	0 Request to Cancel	9/21/2001
FCC	FC	99	0 Dispute Charges	9/21/2001
PSC	GA	0	291 Refund	9/21/2001
PSC	MI	78.5	68.82 Alleged Unauth Switch	9/21/2001
PSC	MI	656.84	0 Alleged Unauth Switch	9/21/2001
PSC	MI	0	0 Alleged Unauth Switch	9/21/2001
PSC	MI	0	0 Dispute Charges	9/21/2001
PSC	MI	0	0 Alleged Unauth Switch	9/21/2001
PSC	MI	78.82	0 Alleged Unauth Switch	9/21/2001
Dept of Justice	NC	126.78	0 Billed After Cancel	9/21/2001
PUC	OH	0	0 Local Service	9/21/2001
PUC	OH	41.6	0 Billed After Cancel	9/21/2001
ATTY General	PA	43.28	0 Alleged Unauth Switch	9/21/2001
PUC	TX	0	0 Dispute Charges	9/21/2001
PUC	TX	74.07	0 Alleged Unauth Switch	9/21/2001
PUC	TX	67.59	0 Alleged Unauth Switch	9/21/2001
PUC	TX	0	0 Alleged Unauth Switch	9/21/2001
PUC	TX	464.97	0 Alleged Unauth Switch	9/21/2001
UTC	WA	48.45	0 Alleged Unauth Switch	9/21/2001
PUC	CA	185.47	113.74 Billed After Cancel	9/24/2001
PUC	CA	0	0 Loss Of Service	9/24/2001
PUC	CA	0	0 Dispute Charges	9/24/2001
PUC	CA	10.36	0 Alleged Unauth Switch	9/24/2001
PUC	CA	71.01	40.28 Alleged Unauth Switch	9/24/2001
PUC	CA	12.47	0 Dispute Charges	9/24/2001
FCC	FC	0	0 Alleged Unauth Switch	9/24/2001
FCC	FC	17.51	0 Alleged Unauth Switch	9/24/2001
FCC	FC	0	0 Billing Error	9/24/2001
FCC	FC	0	41.59 Alleged Unauth Switch	9/24/2001
FCC	FC	0	0 Dispute Charges	9/24/2001
FCC	FC	0	0 Intl Rates	9/24/2001
FCC	FC	177.56	0 Billed After Cancel	9/24/2001
FCC	FC	2510.78	0 Dispute Charges	9/24/2001
FCC	FC	0	0 No Account	9/24/2001
FCC	FC	0	0 Request to Cancel	9/24/2001
FCC	FC	140.22	0 Promo	9/24/2001
FCC	FC	0	0 Intl Rates	9/24/2001
FCC	FC	178.43	0 Crammed	9/24/2001
FCC	FC	0	42.91 Billed After Cancel	9/24/2001
FCC	FC	171.75	0 Refund	9/24/2001
FCC	FC	391.25	0 Death Of Customer	9/24/2001
FCC	FC	0	0 Wrong BTN	9/24/2001
FCC	FC	0	0 Dispute Charges	9/24/2001
FCC	FC	0	0 Alleged Unauth Switch	9/24/2001
Dept Agriculture	FL	0	0 Alleged Unauth Switch	9/24/2001
PSC	FL	15.74	0 Unauthorized Payment	9/24/2001
PSC	FL	0	39.2 Alleged Unauth Switch	9/24/2001
PSC	FL	109.03	21.98 Dispute Charges	9/24/2001
PSC	FL	0	0 Rebuttal	9/24/2001
PSC	GA	66.03	0 Alleged Unauth Switch	9/24/2001

PSC	MD	19.52	0 Billed After Cancel	9/24/2001
ATTY General	MI	82.99	98.24 Unauthorized Payment	9/24/2001
PSC	MI	0	0 Dispute Charges	9/24/2001
PSC	MI	0	6.34 Alleged Unauth Switch	9/24/2001
PSC	MI	0	0 Loss Of Service	9/24/2001
Dept of Justice	NC	0	133.95 Refund	9/24/2001
PSC	NY	111.67	0 Alleged Unauth Switch	9/24/2001
PSC	NY	42.45	0 Alleged Unauth Switch	9/24/2001
PSC	NY	122.93	0 Alleged Unauth Switch	9/24/2001
PSC	NY	3746.12	0 Alleged Unauth Switch	9/24/2001
PUC	PA	0	0 Loss Of Service	9/24/2001
PUC	PA	68.65	0 Alleged Unauth Switch	9/24/2001
PUC	PA	50.42	0 Alleged Unauth Switch	9/24/2001
PUC	PA	0	0 Billed After Cancel	9/24/2001
Reg Auth	TN	279.69	0 Delayed Provisioning	9/24/2001
Reg Auth	TN	0	40 Dispute Charges	9/24/2001
PUC	TX	147.08	0 Loss Of Service	9/24/2001
PUC	TX	0	0 Promo	9/24/2001
PUC	TX	67.2	0 Alleged Unauth Switch	9/24/2001
PUC	TX	98.48	0 Alleged Unauth Switch	9/24/2001
PUC	TX	167.25	0 Dispute Charges	9/24/2001
PUC	TX	0	0 Dispute Charges	9/24/2001
Dept of Justice	CA	0	0 Promo	9/25/2001
Dept of Justice	CA	145.73	0 Alleged Unauth Switch	9/25/2001
PUC	CA	0	0 Dispute Charges	9/25/2001
PUC	CA	145.54	0 Alleged Unauth Switch	9/25/2001
PUC	CA	0	284.4 Local Service	9/25/2001
PUC	CA	33.59	0 Alleged Unauth Switch	9/25/2001
PUC	CA	58.92	0 Alleged Unauth Switch	9/25/2001
PUC	CA	0	0 Abusive MKTG	9/25/2001
PUC	CA	69.68	0 Not Cancelled	9/25/2001
PUC	CA	158.07	0 Alleged Unauth Switch	9/25/2001
PUC	CA	15.37	0 Alleged Unauth Switch	9/25/2001
PUC	CA	166.11	0 Abusive MKTG	9/25/2001
PUC	CA	60.2	0 Alleged Unauth Switch	9/25/2001
PUC	CA	74.46	0 Billed After Cancel	9/25/2001
PUC	CA	89.62	0 Alleged Unauth Switch	9/25/2001
PUC	CA	0	0 Aol Isp	9/25/2001
PUC	CO	0	0 Alleged Unauth Switch	9/25/2001
Dept Agriculture	FL	418.65	9.84 Dispute Charges	9/25/2001
Dept Agriculture	FL	0	0 Promo	9/25/2001
PSC	FL	249.06	0 Billed After Cancel	9/25/2001
PSC	FL	0	0 Alleged Unauth Switch	9/25/2001
PSC	GA	0	0 Billed After Cancel	9/25/2001
Dept of Justice	IA	22.64	0 Dispute Charges	9/25/2001
ATTY General	IL	0	33.51 Dispute Charges	9/25/2001
PSC	MD	77.57	0 Alleged Unauth Switch	9/25/2001
PSC	MI	81.5	0 Alleged Unauth Switch	9/25/2001
PSC	MI	32.35	0 Features	9/25/2001
PSC	MI	76.47	0 Request to Cancel	9/25/2001
PSC	MI	83.24	0 Alleged Unauth Switch	9/25/2001
PSC	MI	78.65	0 Alleged Unauth Switch	9/25/2001

PSC	MI	0	0 Abusive MKTG	9/25/2001
PSC	MI	50	0 Dispute Charges	9/25/2001
PSC	MI	95.2	0 Dispute Charges	9/25/2001
PSC	MO	5.51	0 Alleged Unauth Switch	9/25/2001
PSC	MO	0	0 Alleged Unauth Switch	9/25/2001
PSC	NC	168.72	0 Dispute Charges	9/25/2001
PSC	NC	0	201.02 Dispute Charges	9/25/2001
PSC	NY	710.66	0 Alleged Unauth Switch	9/25/2001
PSC	NY	80.18	716.31 Alleged Unauth Switch	9/25/2001
ATTY General	OH	0	0 Dispute Charges	9/25/2001
PUC	OH	0	38.65 Wrong BTN	9/25/2001
PUC	OH	13.77	0 Alleged Unauth Switch	9/25/2001
PUC	PA	0	0 Misleading Sales	9/25/2001
PUC	PA	100.98	0 Request to Cancel	9/25/2001
ATTY General	WA	7.34	0 Dispute Charges	9/25/2001
Dept Agriculture	WI	0	0 Alleged Unauth Switch	9/25/2001
PSC	AL	243.16	0 Dispute Charges	9/26/2001
PSC	AL	1369.43	0 Dispute Charges	9/26/2001
PUC	CA	0	263.45 Dispute Charges	9/26/2001
PUC	CA	0	0 Alleged Unauth Switch	9/26/2001
FCC	FC	74.72	0 Billed After Cancel	9/26/2001
FCC	FC	168.86	0 Promo	9/26/2001
FCC	FC	66.97	0 Billed After Cancel	9/26/2001
PSC	FL	0	0 Alleged Unauth Switch	9/26/2001
PSC	FL	0	0 Dispute Charges	9/26/2001
PSC	FL	20.52	0 Alleged Unauth Switch	9/26/2001
PSC	FL	31.6	0 Alleged Unauth Switch	9/26/2001
PSC	FL	0	0 Alleged Unauth Switch	9/26/2001
PSC	FL	365.04	0 Crammed	9/26/2001
PSC	FL	106.32	0 Alleged Unauth Switch	9/26/2001
PSC	GA	23.32	0 Dispute Charges	9/26/2001
PSC	GA	0	51.95 Dispute Charges	9/26/2001
PSC	MI	82.69	0 Alleged Unauth Switch	9/26/2001
PSC	NC	0	0 Dispute Charges	9/26/2001
PSC	NY	86.88	0 Alleged Unauth Switch	9/26/2001
ATTY General	PA	0	0 Dispute Charges	9/26/2001
PSC	SC	72.2	0 Billed After Cancel	9/26/2001
Reg Auth	TN	108.19	0 Dispute Charges	9/26/2001
PUC	TX	0	0 Loss Of Service	9/26/2001
PSC	AL	186.27	0 Billed After Cancel	9/27/2001
PSC	AL	107.72	29.41 Dispute Charges	9/27/2001
PUC	CA	71.56	0 Dispute Charges	9/27/2001
ATTY General	CT	116.31	0 Alleged Unauth Switch	9/27/2001
FCC	FC	0	6.31 Request to Cancel	9/27/2001
PUC	FC	304.35	0 Billed After Cancel	9/27/2001
PSC	FL	0	0 Dispute Charges	9/27/2001
PSC	FL	116.76	0 Billed After Cancel	9/27/2001
PSC	FL	0	0 Billed After Cancel	9/27/2001
PSC	MI	114.45	0 Alleged Unauth Switch	9/27/2001
PSC	MI	0	0 Not Cancelled	9/27/2001
PSC	MI	88.28	0 Alleged Unauth Switch	9/27/2001
PSC	NC	369.57	0 Dispute Charges	9/27/2001

PSC	NM	0	0 Billed After Cancel	9/27/2001
PSC	NY	70.08	0 Alleged Unauth Switch	9/27/2001
PUC	OH	88.9	0 Loss Of Service	9/27/2001
PUC	OH	85.68	0 Features	9/27/2001
ATTY General	PA	0	0 Dispute Charges	9/27/2001
ATTY General	PA	1164.03	0 Alleged Unauth Switch	9/27/2001
PUC	PA	59.3	0 Alleged Unauth Switch	9/27/2001
PUC	PA	0	0 Dispute Charges	9/27/2001
PUC	PA	72.11	0 Billed After Cancel	9/27/2001
PUC	PA	0	0 Loss Of Service	9/27/2001
PUC	PA	0	0 Request to Cancel	9/27/2001
PUC	PA	0	0 Loss Of Service	9/27/2001
PUC	PA	0	0 No Info	9/27/2001
Reg Auth	TN	234.15	0 Alleged Unauth Switch	9/27/2001
Reg Auth	TN	44.29	0 Alleged Unauth Switch	9/27/2001
Reg Auth	TN	0	0 Crammed	9/27/2001
PSC	AL	0	0 Billed After Cancel	9/28/2001
PUC	CA	0	0 Loss Of Service	9/28/2001
PUC	CA	0	0 Alleged Unauth Switch	9/28/2001
PUC	CA	305.19	0 Alleged Unauth Switch	9/28/2001
PSC	FL	0	0 Dispute Charges	9/28/2001
PSC	FL	198.18	0 Alleged Unauth Switch	9/28/2001
Reg. Commission	IN	38.49	0 Alleged Unauth Switch	9/28/2001
PUC	ME	15.53	0 Alleged Unauth Switch	9/28/2001
PSC	MI	0	0 Refund	9/28/2001
PSC	MI	76.79	0 Alleged Unauth Switch	9/28/2001
District Attorney	NY	2.29	213.75 Dispute Charges	9/28/2001
PSC	NY	0	0 Loss Of Service	9/28/2001
PSC	NY	130.08	0 Alleged Unauth Switch	9/28/2001
PSC	NY	87.09	11.23 Alleged Unauth Switch	9/28/2001
PUC	OH	0	0 Dispute Charges	9/28/2001
PUC	OH	21.6	0 Alleged Unauth Switch	9/28/2001
ATTY General	PA	0	0 Billed After Cancel	9/28/2001
PUC	PA	0	0 Alleged Unauth Switch	9/28/2001
PUC	PA	0	0 Loss Of Service	9/28/2001
PUC	PA	0	0 Dispute Charges	9/28/2001
PUC	PA	0	0 Loss Of Service	9/28/2001
PUC	PA	0	0 Loss Of Service	9/28/2001
PUC	PA	44.81	0 Alleged Unauth Switch	9/28/2001
PUC	PA	281.8	0 Alleged Unauth Switch	9/28/2001
ATTY General	TX	0	0 Customer Service	9/28/2001
PUC	TX	0	0 Dispute Charges	9/28/2001
ATTY General	WV	0	0 Dispute Charges	9/28/2001
FCC	FC	177.13	0 Billed After Cancel	9/29/2001
PSC	AL	72.49	0 Alleged Unauth Switch	10/1/2001
PUC	CA	71.91	0 Alleged Unauth Switch	10/1/2001
PUC	CA	0	0 Re-Rates	10/1/2001
PUC	CA	77	0 Alleged Unauth Switch	10/1/2001
PUC	CA	42.95	0 Alleged Unauth Switch	10/1/2001
PUC	CA	0	0 No Account	10/1/2001
FCC	FC	0	0 No Account	10/1/2001
FCC	FC	0	0 No Account	10/1/2001

FCC	FC	119.8	0	Dispute Charges	10/1/2001
FCC	FC	0	0	Dispute Charges	10/1/2001
FCC	FC	0	0	Billed After Cancel	10/1/2001
FCC	FC	159.67	22.9	Alleged Unauth Switch	10/1/2001
FCC	FC	0	0	No Account	10/1/2001
FCC	FC	4.1	0	Refund	10/1/2001
FCC	FC	11.9	0	Unauthorized Payment	10/1/2001
FCC	FC	0	0	Dispute Charges	10/1/2001
FCC	FC	197.42	0	Misleading Sales	10/1/2001
FCC	FC	0	0	Request to Cancel	10/1/2001
FCC	FC	0	0	Billed After Cancel	10/1/2001
FCC	FC	429.83	0	Alleged Unauth Switch	10/1/2001
FCC	FC	21.2	0	Alleged Unauth Switch	10/1/2001
FCC	FC	26.68	0	Death Of Customer	10/1/2001
FCC	FC	23.94	10.05	Alleged Unauth Switch	10/1/2001
ATTY General	FL	5.75	0	Alleged Unauth Switch	10/1/2001
Dept Agriculture	FL	471.15	0	Alleged Unauth Switch	10/1/2001
PSC	FL	0	0	Refund	10/1/2001
PSC	FL	48.09	0	Alleged Unauth Switch	10/1/2001
PSC	FL	332.45	34.4	Loss Of Service	10/1/2001
PSC	GA	0	0	Loss Of Service	10/1/2001
PSC	GA	0	0	Dispute Charges	10/1/2001
PSC	GA	61.24	0	Dispute Charges	10/1/2001
PSC	KY	99.75	0	Alleged Unauth Switch	10/1/2001
Dept Telecom	MA	508.21	0	Dispute Charges	10/1/2001
PSC	MI	0	0	Alleged Unauth Switch	10/1/2001
PSC	MI	218.54	0	Alleged Unauth Switch	10/1/2001
PSC	MI	20.01	0	Refund	10/1/2001
PSC	MI	87.4	0	Alleged Unauth Switch	10/1/2001
ATTY General	NY	0	0	Alleged Unauth Switch	10/1/2001
ATTY General	NY	173.69	0	Alleged Unauth Switch	10/1/2001
ATTY General	NY	0	54.84	Loss Of Service	10/1/2001
PSC	NY	0	0	Loss Of Service	10/1/2001
PUC	OH	183.5	0	Alleged Unauth Switch	10/1/2001
PUC	OH	44.43	0	Dispute Charges	10/1/2001
ATTY General	PA	221.18	0	Dispute Charges	10/1/2001
PUC	PA	0	0	Loss Of Service	10/1/2001
PUC	PA	0	0	Loss Of Service	10/1/2001
PUC	PA	192.42	0	Billed After Cancel	10/1/2001
PUC	PA	0	0	Loss Of Service	10/1/2001
PUC	PA	133.88	0	Delayed Billing	10/1/2001
PUC	PA	0	0	Dispute Charges	10/1/2001
PUC	PA	66.7	0	Dispute Charges	10/1/2001
PUC	TX	73.33	0	Loss Of Service	10/1/2001
Consumer Affairs	CA	40.42	0	Alleged Unauth Switch	10/2/2001
PUC	CA	0	0	Loss Of Service	10/2/2001
PUC	CA	0	0	Dispute Charges	10/2/2001
PUC	CA	0	0	No Account	10/2/2001
PUC	CA	371.15	0	Dispute Charges	10/2/2001
PUC	CA	71.56	0	Alleged Unauth Switch	10/2/2001
PSC	FL	116.28	0	Alleged Unauth Switch	10/2/2001
PSC	FL	0	0	Billed After Cancel	10/2/2001

PSC	GA	87.38	0 Alleged Unauth Switch	10/2/2001
PSC	LA	882.72	0 Dispute Charges	10/2/2001
PSC	MI	78.84	0 Alleged Unauth Switch	10/2/2001
PSC	MI	78.52	0 Alleged Unauth Switch	10/2/2001
Public Staffing	NC	0	0 Alleged Unauth Switch	10/2/2001
PSC	NY	94.84	0 Loss Of Service	10/2/2001
PSC	NY	47.99	0 Loss Of Service	10/2/2001
PSC	NY	104.18	0 Loss Of Service	10/2/2001
PSC	NY	77.97	0 Alleged Unauth Switch	10/2/2001
PSC	NY	78.16	0 Alleged Unauth Switch	10/2/2001
PSC	NY	103.69	0 Alleged Unauth Switch	10/2/2001
PUC	OH	0	0 Alleged Unauth Switch	10/2/2001
PUC	PA	155.91	0 Loss Of Service	10/2/2001
PUC	PA	0	0 Loss Of Service	10/2/2001
PUC	PA	0	0 Dispute Charges	10/2/2001
PUC	PA	41.01	0 Alleged Unauth Switch	10/2/2001
PUC	PA	44.75	0 Loss Of Service	10/2/2001
PUC	PA	347.37	0 Alleged Unauth Switch	10/2/2001
PUC	PA	0	0 Dispute Charges	10/2/2001
PUC	PA	0	0 Misleading Sales	10/2/2001
Reg Auth	TN	173.59	0 Dispute Charges	10/2/2001
Reg Auth	TN	144.92	0 Alleged Unauth Switch	10/2/2001
Reg Auth	TN	0	0 Alleged Unauth Switch	10/2/2001
PUC	TX	0	0 Billed After Cancel	10/2/2001
UTC	WA	52.3	0 Dispute Charges	10/2/2001
PSC	AL	0	0 Dispute Charges	10/3/2001
PUC	CA	0	0 Alleged Unauth Switch	10/3/2001
FCC	FC	0	0 Billed After Cancel	10/3/2001
FCC	FC	0	0 Alleged Unauth Switch	10/3/2001
FCC	FC	72.72	0 Alleged Unauth Switch	10/3/2001
FCC	FC	318.57	0 Alleged Unauth Switch	10/3/2001
PSC	FL	40.58	0 Dispute Charges	10/3/2001
PSC	FL	71.71	0 Billed After Cancel	10/3/2001
PSC	FL	35.89	0 Alleged Unauth Switch	10/3/2001
PSC	KY	324.38	0 Alleged Unauth Switch	10/3/2001
PSC	LA	41.01	0 Dispute Charges	10/3/2001
Dept Communications	MA	0	0 Dispute Charges	10/3/2001
PSC	MI	84.86	0 Alleged Unauth Switch	10/3/2001
PSC	MI	0	0 Billing Error	10/3/2001
PSC	MI	120.38	0 Alleged Unauth Switch	10/3/2001
PSC	MI	82.69	0 Alleged Unauth Switch	10/3/2001
PSC	MI	84.86	0 Alleged Unauth Switch	10/3/2001
PSC	MI	172.9	0 Alleged Unauth Switch	10/3/2001
Public Staffing	NC	5.23	0 No Info	10/3/2001
PSC	NY	0	0 Status	10/3/2001
PSC	NY	0	0 Status	10/3/2001
PSC	NY	34.4	0 Loss Of Service	10/3/2001
PSC	NY	0	0 Alleged Unauth Switch	10/3/2001
PSC	NY	0	0 Loss Of Service	10/3/2001
ATTY General	OH	154.84	0 Dispute Charges	10/3/2001
PUC	OH	86.84	0 Alleged Unauth Switch	10/3/2001
PUC	OH	0	0 Dispute Charges	10/3/2001

PUC	PA	141.44	0 Request to Cancel	10/3/2001
PUC	PA	282.82	0 Loss Of Service	10/3/2001
PUC	PA	0	0 Loss Of Service	10/3/2001
Reg Auth	TN	477.78	201.35 Alleged Unauth Switch	10/3/2001
Reg Auth	TN	0	0 Unauthorized Payment	10/3/2001
PSC	AL	144.46	0 Alleged Unauth Switch	10/4/2001
PUC	CA	245.24	0 Billed After Cancel	10/4/2001
PUC	CO	0	0 Alleged Unauth Switch	10/4/2001
PSC	FL	155.84	0 Alleged Unauth Switch	10/4/2001
PSC	FL	416.01	43.46 Refund	10/4/2001
PSC	GA	0	0 Service Denial	10/4/2001
PSC	GA	0	0 Loss Of Service	10/4/2001
PSC	GA	0	0 Promo	10/4/2001
PSC	LA	0	1511.3 Billed After Cancel	10/4/2001
Dept Telecom	MA	0	0 Dispute Charges	10/4/2001
PSC	MD	19.71	0 Alleged Unauth Switch	10/4/2001
PSC	ME	0	0 Alleged Unauth Switch	10/4/2001
PSC	MI	27.02	0 Loss Of Service	10/4/2001
PSC	MI	82.62	0 Dispute Charges	10/4/2001
PSC	MI	0	0 Request to Cancel	10/4/2001
PSC	MI	46.43	0 Alleged Unauth Switch	10/4/2001
PSC	MI	0	0 Billed After Cancel	10/4/2001
PSC	MI	169.48	0 Dispute Charges	10/4/2001
ATTY General	NY	44.81	0 Dispute Charges	10/4/2001
PSC	NY	7.6	37.96 Loss Of Service	10/4/2001
PSC	NY	93.59	0 Unauthorized Payment	10/4/2001
Dept of Justice	OR	7.71	0 Alleged Unauth Switch	10/4/2001
Dept of Justice	OR	3.5	0 Alleged Unauth Switch	10/4/2001
PUC	PA	0	0 Dispute Charges	10/4/2001
PUC	PA	15.99	0 Loss Of Service	10/4/2001
PUC	TX	311.04	80 Alleged Unauth Switch	10/4/2001
Corp. Commission	VA	0	0 Dispute Charges	10/4/2001
PSC	AL	0	0 Alleged Unauth Switch	10/5/2001
District Attorney	CA	46.73	0 Dispute Charges	10/5/2001
PUC	CA	0	33.01 Refund	10/5/2001
PUC	CA	0	0 Alleged Unauth Switch	10/5/2001
PUC	CT	0	0 Calling Card	10/5/2001
PSC	FL	62.85	0 Dispute Charges	10/5/2001
PSC	FL	0	0 Alleged Unauth Switch	10/5/2001
PSC	FL	0	0 Billed After Cancel	10/5/2001
PSC	FL	10.91	0 Alleged Unauth Switch	10/5/2001
PSC	GA	0	0 Request to Cancel	10/5/2001
PSC	GA	14.57	0 Alleged Unauth Switch	10/5/2001
PSC	GA	0	0 Loss Of Service	10/5/2001
PSC	LA	0	0 Alleged Unauth Switch	10/5/2001
PSC	MI	40.82	0 Alleged Unauth Switch	10/5/2001
PSC	MO	0	0 Dispute Charges	10/5/2001
ATTY General	NY	0	0 Alleged Unauth Switch	10/5/2001
PSC	NY	27.49	0 Loss Of Service	10/5/2001
PSC	NY	166.38	0 Alleged Unauth Switch	10/5/2001
PSC	NY	93.79	0 Alleged Unauth Switch	10/5/2001
PSC	NY	0	0 Loss Of Service	10/5/2001

PSC	NY	593.37	183.76	Dispute Charges	10/5/2001
PSC	NY	0.29	0	Loss Of Service	10/5/2001
PUC	PA	0	102.75	Request to Cancel	10/5/2001
PUC	PA	0	0		10/5/2001
PUC	PA	150.38	0	Alleged Unauth Switch	10/5/2001
PUC	PA	0	0	Loss Of Service	10/5/2001
PUC	PA	0	0	Dispute Charges	10/5/2001
PUC	PA	104.72	0	Alleged Unauth Switch	10/5/2001
PUC	PA	0	0	Dispute Charges	10/5/2001
PUC	PA	11.28	5.86	Dispute Charges	10/5/2001
PUC	PA	0	0	Loss Of Service	10/5/2001
PUC	TX	18.44	0	Alleged Unauth Switch	10/5/2001
PUC	TX	35.78	0	Alleged Unauth Switch	10/5/2001
PUC	CO	35.01	0	Alleged Unauth Switch	10/8/2001
FCC	FC	0	0	Dispute Charges	10/8/2001
FCC	FC	0	0	Dispute Charges	10/8/2001
FCC	FC	4.18	0	Alleged Unauth Switch	10/8/2001
FCC	FC	0	0	Alleged Unauth Switch	10/8/2001
FCC	FC	18.69	0	Dispute Charges	10/8/2001
FCC	FC	8.53	0	Billed After Cancel	10/8/2001
FCC	FC	0	0	Dispute Charges	10/8/2001
FCC	FC	0	0	Refund	10/8/2001
FCC	FC	0	0	Billed After Cancel	10/8/2001
FCC	FC	0	0	Dispute Charges	10/8/2001
FCC	FC	0	54.95	Refund	10/8/2001
FCC	FC	0	0	Alleged Unauth Switch	10/8/2001
FCC	FC	50.7	0	Dispute Charges	10/8/2001
FCC	FC	0	0	Dispute Charges	10/8/2001
FCC	FC	83.26	0	Billed After Cancel	10/8/2001
FCC	FC	0	37.74	Refund	10/8/2001
FCC	FC	128.7	20.22	Dispute Charges	10/8/2001
FCC	FC	68.33	0	Refund	10/8/2001
FCC	FC	41.2	0	Dispute Charges	10/8/2001
FCC	FC	0	0	No Account	10/8/2001
FCC	FC	14.74	0	Alleged Unauth Switch	10/8/2001
FCC	FC	289.24	0	Alleged Unauth Switch	10/8/2001
FCC	FC	46.68	0	Billed After Cancel	10/8/2001
FCC	FC	0	0	No Account	10/8/2001
FCC	FL	19.81	0	Alleged Unauth Switch	10/8/2001
PSC	FL	0	0	Billed After Cancel	10/8/2001
PSC	FL	35.44	0	Alleged Unauth Switch	10/8/2001
PSC	FL	0	13.16	Alleged Unauth Switch	10/8/2001
PSC	MI	297.22	0	Dispute Charges	10/8/2001
PSC	MI	39.68	0	Promo	10/8/2001
PSC	MI	235.56	0	Billed After Cancel	10/8/2001
Dept of Justice	NC	335.09	0	Dispute Charges	10/8/2001
ATTY General	NY	440.11	0	Alleged Unauth Switch	10/8/2001
ATTY General	NY	127.48	0	Dispute Charges	10/8/2001
ATTY General	NY	211.47	0	Dispute Charges	10/8/2001
ATTY General	PA	0	73.45	Dispute Charges	10/8/2001
FCC	PA	0	0	Dispute Charges	10/8/2001
PUC	PA	0	0	Loss Of Service	10/8/2001

ATTY General	TX	5	0	Dispute Charges	10/8/2001
PUC	TX	72.45	0	Alleged Unauth Switch	10/8/2001
PSC	AL	0	0	Service Denial	10/9/2001
PSC	AL	0	0	Dispute Charges	10/9/2001
PUC	CA	0	0	Dispute Charges	10/9/2001
PSC	GA	104.38	0	Billed After Cancel	10/9/2001
PSC	GA	0	0	Dispute Charges	10/9/2001
PSC	MI	73.18	0	Billed After Cancel	10/9/2001
Dept of Justice	NC	93.01	0	Dispute Charges	10/9/2001
PSC	NC	0	0	Wrong BTN	10/9/2001
ATTY General	NY	187.14	0	Alleged Unauth Switch	10/9/2001
ATTY General	NY	0	0	Dispute Charges	10/9/2001
PSC	NY	84.35	0	Loss Of Service	10/9/2001
PSC	NY	63.08	0	Alleged Unauth Switch	10/9/2001
PUC	PA	0	0	Status	10/9/2001
PUC	PA	0	0	Loss Of Service	10/9/2001
PUC	PA	0	0	Loss Of Service	10/9/2001
PUC	PA	44.76	0	Alleged Unauth Switch	10/9/2001
PUC	PA	0	0	Dispute Charges	10/9/2001
PUC	PA	679.6	0	Dispute Charges	10/9/2001
PUC	PA	92.56	0	Alleged Unauth Switch	10/9/2001
PUC	PA	67.7	0	Loss Of Service	10/9/2001
PUC	TX	0	0	Loss Of Service	10/9/2001
PUC	TX	195.27	0	Alleged Unauth Switch	10/9/2001
PUC	TX	68.32	0	Alleged Unauth Switch	10/9/2001
PSC Form		0	0	Alleged Unauth Switch	10/9/2001
PUC	CA	0	0	Billed After Cancel	10/10/2001
PUC	CA	22.36	107.17	Wrong BTN	10/10/2001
FCC	FC	0	0	Dispute Charges	10/10/2001
FCC	FC	19.51	0	Alleged Unauth Switch	10/10/2001
Dept Agriculture	FL	3856.63	0	Alleged Unauth Switch	10/10/2001
PSC	FL	11.16	0	Alleged Unauth Switch	10/10/2001
PSC	FL	0	0	Dispute Charges	10/10/2001
PSC	FL	254.07	0	Dispute Charges	10/10/2001
PSC	FL	574.5	0	Dispute Charges	10/10/2001
PSC	FL	0	0	Billed After Cancel	10/10/2001
PSC	FL	78.92	0	Alleged Unauth Switch	10/10/2001
PSC	GA	0	194.88	Refund	10/10/2001
PSC	GA	0	0	Alleged Unauth Switch	10/10/2001
PSC	LA	0	0	Alleged Unauth Switch	10/10/2001
PSC	LA	14.6	0	Alleged Unauth Switch	10/10/2001
PSC	MI	5.34	0	Alleged Unauth Switch	10/10/2001
PSC	MI	48.26	0	Alleged Unauth Switch	10/10/2001
PSC	MI	40.06	0	Dispute Charges	10/10/2001
PSC	MI	0	0	Dispute Charges	10/10/2001
PSC	MS	124.02	0	Billed After Cancel	10/10/2001
ATTY General	NM	0	0	Promo	10/10/2001
ATTY General	NY	68.95	0	Alleged Unauth Switch	10/10/2001
PSC	NY	0	0	Features	10/10/2001
PSC	NY	0	0	Loss Of Service	10/10/2001
PSC	NY	105.59	0	Dispute Charges	10/10/2001
ATTY General	OH	38.33	0	Alleged Unauth Switch	10/10/2001

PUC	PA	0	0 Payment Arrangements	10/10/2001
PUC	PA	342.73	0 Dispute Charges	10/10/2001
PUC	PA	0	0 Loss Of Service	10/10/2001
PUC	PA	65.03	0 Dispute Charges	10/10/2001
PUC	PA	0	0 Loss Of Service	10/10/2001
PUC	PA	0	0 Request to Cancel	10/10/2001
PUC	PA	0	0 Loss Of Service	10/10/2001
PUC	PA	0	0 Not Cancelled	10/10/2001
PSC	SC	0	441.64 Refund	10/10/2001
PUC	TX	0	0	10/10/2001
PUC	TX	96.63	0 Alleged Unauth Switch	10/10/2001
PUC	TX	45.61	0 Alleged Unauth Switch	10/10/2001
PUC	TX	0	0 Alleged Unauth Switch	10/10/2001
PUC	TX	322.69	0 Alleged Unauth Switch	10/10/2001
PUC	TX	67.2	0 Alleged Unauth Switch	10/10/2001
PUC	TX	35.06	0 Alleged Unauth Switch	10/10/2001
PUC	TX	67.2	0 Alleged Unauth Switch	10/10/2001
PUC	TX	163.09	0 Alleged Unauth Switch	10/10/2001
PUC	TX	0	0 Alleged Unauth Switch	10/10/2001
PUC	TX	0	0 Alleged Unauth Switch	10/10/2001
PUC	TX	74.91	0 Alleged Unauth Switch	10/10/2001
PSC	WY	64.68	0 Dispute Charges	10/10/2001
PUC	CA	0	0 Alleged Unauth Switch	10/11/2001
PUC	CA	3.45	63.14 Not Cancelled	10/11/2001
PUC	CA	183.87	0 Alleged Unauth Switch	10/11/2001
PUC	CA	86.11	0 Alleged Unauth Switch	10/11/2001
PUC	CA	169.75	0 Dispute Charges	10/11/2001
FCC	FC	49.34	74.47 Billed After Cancel	10/11/2001
FCC	FC	330.29	0 Dispute Charges	10/11/2001
FCC	FC	78.17	0 Alleged Unauth Switch	10/11/2001
FCC	FC	0	0 Dispute Charges	10/11/2001
FCC	FC	50.01	0 Dispute Charges	10/11/2001
PSC	GA	142.03	0 Dispute Charges	10/11/2001
PSC	KY	0	0 Refund	10/11/2001
PSC	MI	30.63	0 Unauth Switch Intralata	10/11/2001
PSC	MI	0	0 Promo	10/11/2001
PSC	MI	92.34	0 Billed After Cancel	10/11/2001
PSC	MI	0	89.13 Promo	10/11/2001
Dept of Justice	NC	0	0 Promo	10/11/2001
PSC	NC	0	0 Service Denial	10/11/2001
PSC	NC	346.94	0 Billed After Cancel	10/11/2001
PUC	NJ	0	0 Billed After Cancel	10/11/2001
PSC	NY	7.95	0 Dispute Charges	10/11/2001
PSC	NY	0	0 Features	10/11/2001
PSC	NY	0	0 Loss Of Service	10/11/2001
PSC	NY	840.57	155.3 Dispute Charges	10/11/2001
PUC	OH	232.54	0 Death Of Customer	10/11/2001
ATTY General	PA	0	0 Billed After Cancel	10/11/2001
PUC	PA	0	0 Request to Cancel	10/11/2001
Reg Auth	TN	0	0 Loss Of Service	10/11/2001
PUC	TX	73.42	0 Alleged Unauth Switch	10/11/2001
PSC	AL	0	0 Dispute Charges	10/12/2001

PUC	CA	152.1	0 Not Cancelled	10/12/2001
PSC	FL	261.45	0 Dispute Charges	10/12/2001
Commerce Commision	IL	0	0 Dispute Charges	10/12/2001
ATTY General	MD	63.34	0 Wrong BTN	10/12/2001
PSC	MI	0	0 Abusive MKTG	10/12/2001
PSC	MI	0	0 Not Cancelled	10/12/2001
PSC	MI	85.16	0 Alleged Unauth Switch	10/12/2001
PSC	MO	67.14	0 Alleged Unauth Switch	10/12/2001
PSC	NY	2.82	0 Alleged Unauth Switch	10/12/2001
PSC	NY	81.93	0 Alleged Unauth Switch	10/12/2001
PSC	NY	53.66	0 Alleged Unauth Switch	10/12/2001
PSC	NY	0	186.87 Dispute Charges	10/12/2001
Dept of Justice	OR	48.73	0 Dispute Charges	10/12/2001
ATTY General	PA	148.45	0 Features	10/12/2001
PUC	PA	0	0 Alleged Unauth Switch	10/12/2001
PUC	PA	0	0 Dispute Charges	10/12/2001
PUC	PA	0	0 Dispute Charges	10/12/2001
PUC	PA	0	0 Promo	10/12/2001
PUC	PA	41.55	0 Dispute Charges	10/12/2001
PUC	PA	0	0 Loss Of Service	10/12/2001
PUC	PA	72.24	0 Alleged Unauth Switch	10/12/2001
Reg Auth	TN	68.81	0 Alleged Unauth Switch	10/12/2001
Reg Auth	TN	55.69	0 Dispute Charges	10/12/2001
PUC	TX	0	0 Dispute Charges	10/12/2001
PSC	AL	80.7	0 Alleged Unauth Switch	10/15/2001
PSC	AL	25	0 Dispute Charges	10/15/2001
PUC	CA	321.7	0 Alleged Unauth Switch	10/15/2001
PUC	CA	0	0 Features	10/15/2001
PUC	CA	0	0 Dispute Charges	10/15/2001
PUC	CA	79.89	0 Dispute Charges	10/15/2001
PUC	CA	0	0 Promo	10/15/2001
PUC	CA	71.08	0 Alleged Unauth Switch	10/15/2001
PUC	CA	0	0 Alleged Unauth Switch	10/15/2001
PUC	CA	107.19	0 Alleged Unauth Switch	10/15/2001
PUC	CA	0	0 Billed After Cancel	10/15/2001
PUC	CA	74.76	0 Alleged Unauth Switch	10/15/2001
PUC	CA	64.76	0 Alleged Unauth Switch	10/15/2001
PUC	CA	15.78	0 Billed After Cancel	10/15/2001
PUC	CA	64.76	0 Dispute Charges	10/15/2001
PUC	CA	86.04	0 Alleged Unauth Switch	10/15/2001
FCC	FC	49.06	0 Alleged Unauth Switch	10/15/2001
FCC	FC	0	0 Request to Cancel	10/15/2001
FCC	FC	0	747.6 Dispute Charges	10/15/2001
FCC	FC	0	0 Dispute Charges	10/15/2001
FCC	FC	0	0 Alleged Unauth Switch	10/15/2001
FCC	FC	0	91.02 Unauthorized Payment	10/15/2001
FCC	FC	8.43	425.08 Dispute Charges	10/15/2001
FCC	FC	0	0 Dispute Charges	10/15/2001
FCC	FC	0	0 Dispute Charges	10/15/2001
FCC	FC	0	0 Billed After Cancel	10/15/2001
FCC	FC	221.2	0 Billed After Cancel	10/15/2001
FCC	FC	0	0 Dispute Charges	10/15/2001

FCC	FC	0	412.82	Dispute Charges	10/15/2001
FCC	FC	0	0	Dispute Charges	10/15/2001
FCC	FC	0	71.56	Billed After Cancel	10/15/2001
FCC	FC	18.86	0	Dispute Charges	10/15/2001
FCC	FC	6.39	0	Alleged Unauth Switch	10/15/2001
FCC	FC	68.12	0	Alleged Unauth Switch	10/15/2001
FCC	FC	53.93	0	Alleged Unauth Switch	10/15/2001
FCC	FC	68.7	0	Alleged Unauth Switch	10/15/2001
FCC	FC	306.5	0	Alleged Unauth Switch	10/15/2001
FCC	FC	347.73	0	Alleged Unauth Switch	10/15/2001
FCC	FC	149.59	12	Alleged Unauth Switch	10/15/2001
FCC	FC	15.29	0	Alleged Unauth Switch	10/15/2001
Dept Agriculture	FL	0	0	Alleged Unauth Switch	10/15/2001
PSC	FL	0	0	Dispute Charges	10/15/2001
PSC	FL	26.54	0	Billed After Cancel	10/15/2001
PSC	FL	35.73	0	Dispute Charges	10/15/2001
PSC	FL	0	0	Alleged Unauth Switch	10/15/2001
PSC	FL	2589.61	0	Alleged Unauth Switch	10/15/2001
PSC	GA	212.95	0	Alleged Unauth Switch	10/15/2001
PSC	GA	0	0	Alleged Unauth Switch	10/15/2001
ATTY General	IL	0	0	Alleged Unauth Switch	10/15/2001
Reg. Commission	IN	20.14	0	Billed After Cancel	10/15/2001
ATTY General	KS	7.14	7.14	Dispute Charges	10/15/2001
PSC	KY	0	0	Billed After Cancel	10/15/2001
PSC	KY	76.06	0	Alleged Unauth Switch	10/15/2001
Dept Telecom	MA	15.95	0	Dispute Charges	10/15/2001
PUC	ME	52.08	0	Alleged Unauth Switch	10/15/2001
PSC	MI	30.61	0	Dispute Charges	10/15/2001
PSC	MI	45.6	0	Dispute Charges	10/15/2001
PSC	MI	0	0	Delayed Provisioning	10/15/2001
PSC	MI	183.84	0	Billed After Cancel	10/15/2001
PSC	MS	0	0	Alleged Unauth Switch	10/15/2001
PSC	MS	3.57	0	Alleged Unauth Switch	10/15/2001
Dept of Justice	NC	990.2	0	Alleged Unauth Switch	10/15/2001
PUC	NH	36.31	0	Alleged Unauth Switch	10/15/2001
PUC	NV	15.82	0	Alleged Unauth Switch	10/15/2001
District Attorney	NY	205.74	0	Dispute Charges	10/15/2001
PSC	NY	199.02	70.2	Alleged Unauth Switch	10/15/2001
PSC	NY	89.98	0	Alleged Unauth Switch	10/15/2001
PSC	NY	24.82	0	Alleged Unauth Switch	10/15/2001
PSC	NY	0	0	Loss Of Service	10/15/2001
PSC	NY	15.88	0	Dispute Charges	10/15/2001
PSC	NY	49.95	0	Loss Of Service	10/15/2001
PSC	NY	0	0	Loss Of Service	10/15/2001
PUC	OH	38.18	0	Loss Of Service	10/15/2001
PUC	OH	0	0	Dispute Charges	10/15/2001
Reg Auth	TN	197.17	0	Rebuttal	10/15/2001
Reg Auth	TN	755.88	0	Alleged Unauth Switch	10/15/2001
PUC	CA	341.78	0	Billed After Cancel	10/16/2001
PUC	CA	0	0	Alleged Unauth Switch	10/16/2001
PUC	CA	64.76	0	Alleged Unauth Switch	10/16/2001
PUC	CA	82.49	0	Dispute Charges	10/16/2001

Dept Agriculture	FL	0	0 Customer Service	10/16/2001
PSC	FL	192.55	0 Dispute Charges	10/16/2001
PSC	GA	44.42	0 Refund	10/16/2001
Reg. Commission	IN	10.06	0 Alleged Unauth Switch	10/16/2001
PSC	MI	0	0 Dnc	10/16/2001
PSC	MI	0	0 Alleged Unauth Switch	10/16/2001
PSC	MI	73.18	0 Alleged Unauth Switch	10/16/2001
Dept of Justice	NC	0	0 Alleged Unauth Switch	10/16/2001
PSC	NC	0	0 Alleged Unauth Switch	10/16/2001
PSC	NY	404.22	0 Alleged Unauth Switch	10/16/2001
PSC	NY	79.68	0 Billed After Cancel	10/16/2001
PSC	NY	95.71	0 Alleged Unauth Switch	10/16/2001
ATTY General	OH	0	25.7 Promo	10/16/2001
Commerce Commision	OH	0	0 Dnc	10/16/2001
PUC	OH	82.75	0 Alleged Unauth Switch	10/16/2001
PUC	OH	82.51	0 Alleged Unauth Switch	10/16/2001
PUC	OH	17.32	0 Alleged Unauth Switch	10/16/2001
PUC	OH	55.24	0 Request to Cancel	10/16/2001
PUC	OH	13.92	0 Alleged Unauth Switch	10/16/2001
PUC	OH	26.94	0 Dispute Charges	10/16/2001
PUC	OH	0	0 No Info	10/16/2001
PUC	PA	0	0 Request to Cancel	10/16/2001
PUC	PA	299.76	32 Billed After Cancel	10/16/2001
PUC	PA	0	0 Dispute Charges	10/16/2001
PUC	PA	0	0 Payment Arrangements	10/16/2001
PUC	PA	0	0 Misc.	10/16/2001
PUC	PA	23.98	0 Billed After Cancel	10/16/2001
PUC	PA	0	0 Dispute Charges	10/16/2001
PUC	PA	39.45	0 Billed After Cancel	10/16/2001
PUC	PA	0	0 Dispute Charges	10/16/2001
PUC	PA	0	0 Loss Of Service	10/16/2001
PUC	PA	0	0 Features	10/16/2001
PUC	TX	229.83	0 Alleged Unauth Switch	10/16/2001
PUC	TX	90.72	0 Alleged Unauth Switch	10/16/2001
PSC	VT	5	0 Refund	10/16/2001
UTC	WA	10.93	0 Alleged Unauth Switch	10/16/2001
UTC	WA	12.28	0 Alleged Unauth Switch	10/16/2001
PSC	AL	6.64	0 Alleged Unauth Switch	10/17/2001
PUC	CA	0	0 Not Cancelled	10/17/2001
PUC	CA	0	0 Not Cancelled	10/17/2001
PSC	GA	0	213.47 Unauthorized Payment	10/17/2001
PSC	MI	163	0 Alleged Unauth Switch	10/17/2001
ATTY General	NV	84.94	0 Alleged Unauth Switch	10/17/2001
PSC	NY	74.29	0 Dispute Charges	10/17/2001
PUC	OH	10.61	0 Alleged Unauth Switch	10/17/2001
PUC	OH	0	0 Dispute Charges	10/17/2001
PUC	OH	0	0 Request to Cancel	10/17/2001
PUC	PA	0	0 Unauthorized Payment	10/17/2001
PUC	PA	0	0 Dnc	10/17/2001
PUC	PA	0	0 Billed After Cancel	10/17/2001
PUC	PA	0	0 Dispute Charges	10/17/2001
PUC	PA	0	0 Dispute Charges	10/17/2001

PUC	PA	4.61	41.85	Dispute Charges	10/17/2001
PUC	PA	101.96	0	Dispute Charges	10/17/2001
PSC	SC	90.22	0	Alleged Unauth Switch	10/17/2001
PUC	TX	11.07	0	Alleged Unauth Switch	10/17/2001
PSC	AL	0	0	Promo	10/18/2001
ATTY General	AR	47.57	0	Alleged Unauth Switch	10/18/2001
FCC	CA	0	0	Billed After Cancel	10/18/2001
FCC	FC	224.68	0	Dispute Charges	10/18/2001
FCC	FC	69.47	0	Alleged Unauth Switch	10/18/2001
PSC	FL	67.47	450.2	Dispute Charges	10/18/2001
PSC	FL	0	0	Billed After Cancel	10/18/2001
PSC	FL	4532.52	1799.5	Dispute Charges	10/18/2001
PSC	GA	0	0	Dispute Charges	10/18/2001
PSC	GA	0	0	Dnc	10/18/2001
PSC	KY	11.58	0	Alleged Unauth Switch	10/18/2001
PSC	MI	78.4	0	Alleged Unauth Switch	10/18/2001
PSC	MI	55	0	Loss Of Service	10/18/2001
Public Staffing	NC	525.46	0	Dispute Charges	10/18/2001
PUC	NH	30.68	0	Alleged Unauth Switch	10/18/2001
PSC	NY	0	0	Alleged Unauth Switch	10/18/2001
PSC	NY	0	0	Service Denial/Restoral	10/18/2001
Dept of Justice	OR	47.13	0	Alleged Unauth Switch	10/18/2001
Dept of Justice	OR	3.65	0	Dispute Charges	10/18/2001
ATTY General	PA	277.18	0	Dispute Charges	10/18/2001
Consumer Affairs	PA	108.9	0	Dispute Charges	10/18/2001
PUC	PA	285.47	0	Billed After Cancel	10/18/2001
PUC	PA	29.6	0	Features	10/18/2001
PUC	PA	0	0	Loss Of Service	10/18/2001
Reg Auth	TN	19	0	Dispute Charges	10/18/2001
Reg Auth	TN	0	0	Dispute Charges	10/18/2001
PUC	TX	0	0	Alleged Unauth Switch	10/18/2001
PUC	TX	72.68	0	Alleged Unauth Switch	10/18/2001
PUC	TX	74.45	0	Alleged Unauth Switch	10/18/2001
PUC	TX	0	0	Dnc	10/18/2001
PUC	TX	76.52	0	Alleged Unauth Switch	10/18/2001
PUC	TX	100.9	0	Dispute Charges	10/18/2001
PUC	TX	88.98	0	Alleged Unauth Switch	10/18/2001
PUC	TX	67.2	0	Alleged Unauth Switch	10/18/2001
PUC	TX	67.2	0	Alleged Unauth Switch	10/18/2001
UTC	WA	91.42	0	Wrong BTN	10/18/2001
PUC	CA	0	0	Alleged Unauth Switch	10/19/2001
PUC	CA	83.92	0	Alleged Unauth Switch	10/19/2001
PUC	CA	0	0	Billed After Cancel	10/19/2001
PUC	CA	155.26	0	Dispute Charges	10/19/2001
PUC	CA	0	0	Dispute Charges	10/19/2001
PUC	CA	0	0	Billed After Cancel	10/19/2001
FCC	FC	0	0	Service Denial/Restoral	10/19/2001
FCC	FC	0	0	Dispute Charges	10/19/2001
FCC	FC	0	48.9	Billing Error	10/19/2001
FCC	FC	0	0	Dnc	10/19/2001
FCC	FC	0	0	Dispute Charges	10/19/2001
FCC	FC	50	0	Misleading Sales	10/19/2001

FCC	FC	385.67	218.25	Billed After Cancel	10/19/2001
FCC	FC	72.45	0	Alleged Unauth Switch	10/19/2001
FCC	FC	0	0	Billing Error	10/19/2001
FCC	FC	0	0	Dispute Charges	10/19/2001
FCC	FC	0	0	No Account	10/19/2001
FCC	FC	167.61	0	Dispute Charges	10/19/2001
FCC	FC	0	0	Loss Of Service	10/19/2001
PSC	FL	7.41	0	Alleged Unauth Switch	10/19/2001
PSC	FL	0	0	Dispute Charges	10/19/2001
PSC	FL	0	0	Refund	10/19/2001
PSC	FL	217.42	0	Alleged Unauth Switch	10/19/2001
Consumer Affairs	GA	0	0	Dispute Charges	10/19/2001
Reg. Commission	IN	10.07	0	Unauthorized Payment	10/19/2001
PSC	KY	0	0	Refund	10/19/2001
PSC	MD	0	0	Dispute Charges	10/19/2001
PSC	MI	0	0	Dispute Charges	10/19/2001
ATTY General	NY	0	0	Dispute Charges	10/19/2001
PSC	NY	0	0	Loss Of Service	10/19/2001
PSC	NY	84.67	0	Dispute Charges	10/19/2001
PSC	NY	0	0	Dispute Charges	10/19/2001
PSC	NY	0	0	Loss Of Service	10/19/2001
ATTY General	PA	0	0	Alleged Unauth Switch	10/19/2001
PUC	PA	0	0	Request to Cancel	10/19/2001
PUC	PA	0	0	Loss Of Service	10/19/2001
PUC	PA	0	0	Loss Of Service	10/19/2001
PUC	TX	0	0	Billed After Cancel	10/19/2001
PSC	AL	72.23	320.36	Dispute Charges	10/22/2001
PUC	CA	0	0	Misc.	10/22/2001
PUC	CA	0	0	Dispute Charges	10/22/2001
PUC	CA	0	0	Misleading Sales	10/22/2001
PUC	CA	248.25	679.2	Billed After Cancel	10/22/2001
PUC	CA	61.38	0	Alleged Unauth Switch	10/22/2001
PUC	CA	189.32	0	Dispute Charges	10/22/2001
PUC	CA	74.78	0	Billing Error	10/22/2001
PUC	CA	199.65	0	Dispute Charges	10/22/2001
PUC	CA	66.73	0	Alleged Unauth Switch	10/22/2001
PUC	CA	176.45	0	Alleged Unauth Switch	10/22/2001
PUC	CO	9.04	0	Alleged Unauth Switch	10/22/2001
PSC	FL	31.04	0	Alleged Unauth Switch	10/22/2001
PSC	FL	90.97	0	Alleged Unauth Switch	10/22/2001
PSC	FL	0	0	Billed After Cancel	10/22/2001
PSC	FL	2674.78	0	Dispute Charges	10/22/2001
PSC	FL	0	0	Dispute Charges	10/22/2001
PSC	GA	35	0	Dispute Charges	10/22/2001
Consumer Services	MA	24.92	0	Dispute Charges	10/22/2001
ATTY General	MI	0	0	Billed After Cancel	10/22/2001
ATTY General	MI	20.16	0	Alleged Unauth Switch	10/22/2001
PSC	MI	0	469.07	Alleged Unauth Switch	10/22/2001
PSC	MI	0	0	Billed After Cancel	10/22/2001
PSC	MI	22.08	0	Dispute Charges	10/22/2001
PSC	MI	0	0	Service Denial/Restoral	10/22/2001
PSC	NE	36.81	0	Alleged Unauth Switch	10/22/2001

PUC	NH	11.38	0	Alleged Unauth Switch	10/22/2001
PRC	NM	0	506.53	Alleged Unauth Switch	10/22/2001
PSC	NY	0	0	Dispute Charges	10/22/2001
PSC	NY	0	0	Billed After Cancel	10/22/2001
PSC	NY	292.29	0	Alleged Unauth Switch	10/22/2001
PSC	NY	45.03	0	Service Denial/Restoral	10/22/2001
PSC	NY	0	0	Alleged Unauth Switch	10/22/2001
PUC	OH	84.27	0	Dispute Charges	10/22/2001
Commerce Commision	OK	8.06	0	Alleged Unauth Switch	10/22/2001
PUC	PA	0	0	Service Denial/Restoral	10/22/2001
PUC	PA	26.4	0	Billed After Cancel	10/22/2001
PUC	PA	0	0	Service Denial/Restoral	10/22/2001
PUC	PA	0	0	Dispute Charges	10/22/2001
PSC	SC	0	0	Delayed Billing	10/22/2001
PUC	TX	73.33	0	Alleged Unauth Switch	10/22/2001
PUC	TX	42.46	0	Billing Error	10/22/2001
PSC	WV	302.28	0	Alleged Unauth Switch	10/22/2001
PSC	AL	78.48	0	Alleged Unauth Switch	10/23/2001
PSC	AR	22.43	0	Alleged Unauth Switch	10/23/2001
PUC	CA	25.89	0	Billed After Cancel	10/23/2001
PUC	CA	51.93	0	Alleged Unauth Switch	10/23/2001
PSC	FL	137	0	Dispute Charges	10/23/2001
PSC	GA	33.52	0	Alleged Unauth Switch	10/23/2001
PSC	LA	20.55	0	Alleged Unauth Switch	10/23/2001
PSC	LA	0	951.5	Refund	10/23/2001
PUC	ME	1186.93	0	Dispute Charges	10/23/2001
PSC	MI	76.69	0	Alleged Unauth Switch	10/23/2001
PSC	MT	98.45	0	Alleged Unauth Switch	10/23/2001
ATTY General	NY	38.79	0	Alleged Unauth Switch	10/23/2001
PSC	NY	583.16	0	Delayed Provisioning	10/23/2001
PSC	NY	0	0	Dispute Charges	10/23/2001
PUC	OH	0	0	Misleading Sales	10/23/2001
PUC	OH	18.83	0	Alleged Unauth Switch	10/23/2001
PUC	OH	0	0	Misleading Sales	10/23/2001
PUC	OH	89.31	0	Misleading Sales	10/23/2001
PUC	PA	0	0	Service Denial/Restoral	10/23/2001
PUC	PA	0	0	Service Denial/Restoral	10/23/2001
PUC	PA	0	0	Service Denial/Restoral	10/23/2001
PUC	PA	0	0	Dispute Charges	10/23/2001
PUC	PA	0	0	Service Denial/Restoral	10/23/2001
PUC	PA	0	0	Service Denial/Restoral	10/23/2001
Reg Auth	TN	17.95	0	Alleged Unauth Switch	10/23/2001
PUC	TX	0	0	Dispute Charges	10/23/2001
ATTY General	WA	158.42	0	Dispute Charges	10/23/2001
PUC	CA	0	11.35	Billing Error	10/24/2001
PUC	CA	0	11.9	Dispute Charges	10/24/2001
PUC	CA	100.48	0	Alleged Unauth Switch	10/24/2001
FCC	FC	84.27	0	Alleged Unauth Switch	10/24/2001
FCC	FC	250.5	0	Alleged Unauth Switch	10/24/2001
FCC	FC	43.35	0	Alleged Unauth Switch	10/24/2001
FCC	FC	0	0	Alleged Unauth Switch	10/24/2001
FCC	FC	0	87.29	Alleged Unauth Switch	10/24/2001

PSC	FL	67.5	195.86	Dispute Charges	10/24/2001
PSC	FL	0	0	Service Transfers	10/24/2001
PSC	FL	9.21	0	Billed After Cancel	10/24/2001
PSC	FL	0	0	Request to Cancel	10/24/2001
PSC	FL	65.14	0	Billing Error	10/24/2001
Consumer Affairs	GA	65.66	0	Alleged Unauth Switch	10/24/2001
PSC	KY	0	13.22	Alleged Unauth Switch	10/24/2001
ATTY General	MI	99.01	0	Dispute Charges	10/24/2001
Consumer Services	MI	0	0	Billed After Cancel	10/24/2001
PSC	MI	0	0	Alleged Unauth Switch	10/24/2001
PSC	MI	78.3	0	Alleged Unauth Switch	10/24/2001
PSC	MI	36.08	0	Service Denial/Restoral	10/24/2001
PSC	MI	27.14	0	Loss Of Service	10/24/2001
PSC	MI	0	0	Delayed Provisioning	10/24/2001
PSC	MS	0	0	Service Denial/Restoral	10/24/2001
Public Staffing	NC	0	0	Billed After Cancel	10/24/2001
PSC	NY	241.2	0	Alleged Unauth Switch	10/24/2001
PSC	NY	0	0	Service Denial/Restoral	10/24/2001
PSC	NY	50	0	Billing Error	10/24/2001
PSC	OK	359.56	0	Dispute Charges	10/24/2001
ATTY General	PA	10.68	38.76	Billed After Cancel	10/24/2001
PUC	PA	21.73	0	Billed After Cancel	10/24/2001
PUC	PA	0	0	Service Denial/Restoral	10/24/2001
PUC	PA	0	0	Dispute Charges	10/24/2001
PUC	PA	0	0	Dispute Charges	10/24/2001
FCC		5.2	0	Dispute Charges	10/24/2001
PSC	AL	0	132	Misleading Sales	10/25/2001
PSC	AR	146.94	0	Alleged Unauth Switch	10/25/2001
Consumer Affairs	CA	0	0	Dispute Charges	10/25/2001
PUC	CA	171.74	0	Alleged Unauth Switch	10/25/2001
PUC	CA	0	6.34	Alleged Unauth Switch	10/25/2001
PSC	FL	10.24	0	Loss Of Service	10/25/2001
PSC	FL	5.13	0	Dispute Charges	10/25/2001
PSC	FL	25.64	0	Alleged Unauth Switch	10/25/2001
Consumer Affairs	GA	0	0	Alleged Unauth Switch	10/25/2001
PSC	GA	0	0	Loss Of Service	10/25/2001
PSC	GA	0	0	Refund	10/25/2001
PSC	KY	0	0	Alleged Unauth Switch	10/25/2001
PSC	MI	15.08	0	Request to Cancel	10/25/2001
PSC	MI	0	0	Billing Error	10/25/2001
PSC	MI	33.16	0	Dispute Charges	10/25/2001
Public Staffing	NC	97.08	0	Dispute Charges	10/25/2001
PSC	NY	16.34	0	Service Denial/Restoral	10/25/2001
PSC	NY	72.34	0	Alleged Unauth Switch	10/25/2001
PSC	NY	48.65	0	Alleged Unauth Switch	10/25/2001
PSC	NY	40.68	0	Dispute Charges	10/25/2001
PSC	NY	107.84	59.76	Dispute Charges	10/25/2001
PSC	NY	68.66	0	Dispute Charges	10/25/2001
PUC	OH	88.75	0	Misleading Sales	10/25/2001
ATTY General	PA	90.17	0	Misleading Sales	10/25/2001
ATTY General	PA	0	0	Dispute Charges	10/25/2001
ATTY General	PA	10.08	0	Alleged Unauth Switch	10/25/2001

PUC	PA	0	0 Service Denial/Restoral	10/25/2001
PUC	PA	0	0 Request to Cancel	10/25/2001
PUC	PA	0	0 Request to Cancel	10/25/2001
PUC	PA	87.59	0 Request to Cancel	10/25/2001
PUC	PA	0	0 Alleged Unauth Switch	10/25/2001
PUC	PA	0	0 Provisioning	10/25/2001
PUC	PA	0	0 Dispute Charges	10/25/2001
PUC	PA	0	0 Request to Cancel	10/25/2001
PUC	PA	0	0 Service Transfers	10/25/2001
PSC	AR	0	0 Dispute Charges	10/26/2001
PUC	CA	50	0 Dispute Charges	10/26/2001
FCC	FC	52.39	0 Dispute Charges	10/26/2001
PSC	FL	0	65.46 Billed After Cancel	10/26/2001
PSC	FL	0	0 Request to Cancel	10/26/2001
PSC	FL	0	0 Billed After Cancel	10/26/2001
PSC	FL	0	0 Service Transfers	10/26/2001
PSC	GA	0	0 Billed After Cancel	10/26/2001
PSC	GA	169.4	0 Refund	10/26/2001
PSC	KY	125.08	0 Refund	10/26/2001
PSC	LA	447.02	0 Alleged Unauth Switch	10/26/2001
PSC	LA	0	0 Alleged Unauth Switch	10/26/2001
PSC	LA	0	0 Dispute Charges	10/26/2001
ATTY General	MA	0	6.69 Alleged Unauth Switch	10/26/2001
PSC	MI	0	0 Alleged Unauth Switch	10/26/2001
PSC	MI	133.58	0 Billing Error	10/26/2001
PSC	MI	201.34	0 Refund	10/26/2001
PSC	NY	65.85	0 Service Denial/Restoral	10/26/2001
PSC	NY	0	0 Alleged Unauth Switch	10/26/2001
PSC	NY	20.82	0 Billed After Cancel	10/26/2001
PUC	OH	0	0 Billing Error	10/26/2001
PUC	OH	26.62	0 Dnc	10/26/2001
PUC	PA	0	0 Dispute Charges	10/26/2001
PUC	PA	0	0 Alleged Unauth Switch	10/26/2001
Reg Auth	TN	0	0 Rebuttal	10/26/2001
Reg Auth	TN	387.42	0 Rebuttal	10/26/2001
PUC	TX	73.33	0 Dispute Charges	10/26/2001
PUC	TX	0	0 Alleged Unauth Switch	10/26/2001
PUC	CA	0	0 Service Denial/Restoral	10/29/2001
PUC	CA	156.08	0 Alleged Unauth Switch	10/29/2001
PUC	CA	216.62	71.08 Billed After Cancel	10/29/2001
PUC	CA	0	0 Alleged Unauth Switch	10/29/2001
PUC	CA	0	0 Billing Error	10/29/2001
FCC	DC	207.32	0 Alleged Unauth Switch	10/29/2001
FCC	FC	173.16	0 Dispute Charges	10/29/2001
FCC	FC	0	0 Alleged Unauth Switch	10/29/2001
FCC	FC	111.74	0 Alleged Unauth Switch	10/29/2001
FCC	FC	82.3	0 Alleged Unauth Switch	10/29/2001
FCC	FC	37.59	0 Billed After Cancel	10/29/2001
FCC	FC	0	0 Billed After Cancel	10/29/2001
PSC	GA	46.54	0 Billed After Cancel	10/29/2001
PSC	GA	6.76	0 Alleged Unauth Switch	10/29/2001
ATTY General	MA	0	0 Dispute Charges	10/29/2001

ATTY General	MI	10.12	0 Dispute Charges	10/29/2001
PSC	MI	0	0 Billing Error	10/29/2001
PSC	MI	0	0 Billed After Cancel	10/29/2001
PSC	NY	0	0 No Account	10/29/2001
PSC	NY	29.62	0 Alleged Unauth Switch	10/29/2001
PUC	OH	0	0 Provisioning	10/29/2001
Dept of Justice	OR	9.28	0 Alleged Unauth Switch	10/29/2001
PUC	PA	0	0 Request to Cancel	10/29/2001
PUC	PA	20	0 Features	10/29/2001
PSC	SC	329.88	0 Billed After Cancel	10/29/2001
PUC	TX	98.04	0 Alleged Unauth Switch	10/29/2001
PUC	TX	0	0 Alleged Unauth Switch	10/29/2001
PUC	TX	0	13.23 Alleged Unauth Switch	10/29/2001
PUC	TX	159.96	154.96 Alleged Unauth Switch	10/29/2001
PUC	TX	0	0 Alleged Unauth Switch	10/29/2001
PUC	TX	201.45	0 Alleged Unauth Switch	10/29/2001
PUC	TX	0	0 Alleged Unauth Switch	10/29/2001
PUC	TX	0	0 Billed After Cancel	10/29/2001
PUC	TX	67.12	0 Billed After Cancel	10/29/2001
PUC	TX	32.43	0 Alleged Unauth Switch	10/29/2001
PUC	TX	0	0 Alleged Unauth Switch	10/29/2001
PUC	TX	0	0 Dispute Charges	10/29/2001
PUC	TX	148.14	0 Alleged Unauth Switch	10/29/2001
PUC	TX	149.15	0 Alleged Unauth Switch	10/29/2001
PUC	TX	0	0 Billed After Cancel	10/29/2001
PSC	VT	0	0 Dispute Charges	10/29/2001
PSC	AL	40	0 Dispute Charges	10/30/2001
PUC	CA	0	0 Alleged Unauth Switch	10/30/2001
PUC	CA	261.39	0 Service Denial/Restoral	10/30/2001
PUC	CA	0	0 Service Denial/Restoral	10/30/2001
FCC	FC	0	67.42 Dispute Charges	10/30/2001
FCC	FC	0	0 Billed After Cancel	10/30/2001
FCC	FC	0	0 Refund	10/30/2001
FCC	FC	21.95	0 Promo	10/30/2001
FCC	FC	9	0 Alleged Unauth Switch	10/30/2001
FCC	FC	0	0 Promo	10/30/2001
FCC	FC	0	0 Dispute Charges	10/30/2001
FCC	FC	17.88	22.1 Billed After Cancel	10/30/2001
FCC	FC	0	0 Dispute Charges	10/30/2001
FCC	FC	168.54	0 Billed After Cancel	10/30/2001
PSC	FL	157.47	0 Alleged Unauth Switch	10/30/2001
PSC	FL	78.75	0 Dispute Charges	10/30/2001
PSC	FL	532.64	0 Billed After Cancel	10/30/2001
PSC	GA	0	0 Dispute Charges	10/30/2001
PSC	MI	0	0 Misleading Sales	10/30/2001
PSC	MI	0	0 Alleged Unauth Switch	10/30/2001
PSC	MI	81.71	0 Alleged Unauth Switch	10/30/2001
PSC	MI	0	0 Dispute Charges	10/30/2001
PSC	MI	239.28	0 Billed After Cancel	10/30/2001
PSC	MI	0	0 Service Denial/Restoral	10/30/2001
PSC	MI	119.83	0 Alleged Unauth Switch	10/30/2001
ATTY General	NY	201.12	0 Alleged Unauth Switch	10/30/2001

PSC	NY	35.41	517.95	Service Denial/Restoral	10/30/2001
PUC	OH	65.39	0	Dispute Charges	10/30/2001
PUC	OH	0	0	Request to Cancel	10/30/2001
ATTY General	PA	408.29	272.16	Billed After Cancel	10/30/2001
PUC	PA	0	0	Alleged Unauth Switch	10/30/2001
PUC	PA	0	0	Dispute Charges	10/30/2001
PUC	PA	83.48	0	Misleading Sales	10/30/2001
PUC	TX	366	0	Alleged Unauth Switch	10/30/2001
Corp. Commission	VA	25.01	0	Dispute Charges	10/30/2001
ATTY General	WA	0	0	Dispute Charges	10/30/2001
Dept Agriculture	WI	0	0	Billed After Cancel	10/30/2001
PUC	CA	0	0	Billed After Cancel	10/31/2001
PUC	CA	64.76	0	Alleged Unauth Switch	10/31/2001
PUC	CA	313.72	0	Alleged Unauth Switch	10/31/2001
PUC	FC	0	0	Misc.	10/31/2001
PSC	FL	2642.59	0	Dispute Charges	10/31/2001
PSC	KY	136.1	0	Billed After Cancel	10/31/2001
Dept Telecom	MA	65.74	0	Billing Error	10/31/2001
ATTY General	MI	0	0	Dispute Charges	10/31/2001
ATTY General	MI	0	0	Dispute Charges	10/31/2001
PSC	MI	0	0	Loss Of Service	10/31/2001
PSC	MI	0	0	No Info	10/31/2001
PSC	MI	0	0	Request to Cancel	10/31/2001
PSC	MS	1296.38	0	Billed After Cancel	10/31/2001
PSC	NY	3.54	0	Alleged Unauth Switch	10/31/2001
PSC	NY	352.56	0	Alleged Unauth Switch	10/31/2001
PSC	NY	95.33	0	Service Denial/Restoral	10/31/2001
PUC	OH	40	0	Billed After Cancel	10/31/2001
ATTY General	PA	0.05	0	Dispute Charges	10/31/2001
PUC	PA	68.93	0	Request to Cancel	10/31/2001
PUC	PA	57.92	0	Request to Cancel	10/31/2001
PUC	PA	0	0	Service Denial/Restoral	10/31/2001
PUC	PA	0	0	Service Denial/Restoral	10/31/2001
PUC	PA	0	0	Service Denial/Restoral	10/31/2001
PUC	PA	38.32	0	Loss Of Service	10/31/2001
PSC	AL	0	0	No Account	11/1/2001
ATTY General	AR	11.79	0	Alleged Unauth Switch	11/1/2001
PUC	CA	83.95	0	Misc.	11/1/2001
PUC	CA	92.23	0	Dispute Charges	11/1/2001
PUC	CA	209.07	0	Alleged Unauth Switch	11/1/2001
PUC	CA	16.28	0	Alleged Unauth Switch	11/1/2001
PUC	CA	0	0	Misleading Sales	11/1/2001
FCC	FC	0	0	Alleged Unauth Switch	11/1/2001
FCC	FC	0	0	Promo	11/1/2001
FCC	FC	0	0	Billing Error	11/1/2001
PSC	FL	27.77	0	Alleged Unauth Switch	11/1/2001
PSC	GA	286.2	0	Dispute Charges	11/1/2001
PSC	LA	75.16	0	Billed After Cancel	11/1/2001
Dept Telecom	MA	70.96	0	Dispute Charges	11/1/2001
ATTY General	MI	73.8	0	Alleged Unauth Switch	11/1/2001
PSC	MI	398.81	0	Loss Of Service	11/1/2001
PSC	MI	0	0	Refund	11/1/2001

PSC	MI	43.29	0	Alleged Unauth Switch	11/1/2001
PSC	MI	3.95	20.04	Alleged Unauth Switch	11/1/2001
PSC	MI	736.32	0	Alleged Unauth Switch	11/1/2001
Public Staffing	NC	0	0	Billed After Cancel	11/1/2001
PUC	NC	114.51	0	Alleged Unauth Switch	11/1/2001
PSC	NY	0	0	Delayed Provisioning	11/1/2001
PSC	NY	377.25	0	Alleged Unauth Switch	11/1/2001
PSC	NY	0	0	Alleged Unauth Switch	11/1/2001
PSC	NY	0	582.74	Misleading Sales	11/1/2001
PSC	NY	0	0	Alleged Unauth Switch	11/1/2001
PSC	NY	1.12	0	Request to Cancel	11/1/2001
PUC	OH	82.42	0	Service Denial/Restoral	11/1/2001
PUC	OH	84.66	0	Billed After Cancel	11/1/2001
ATTY General	PA	0	0	Billed After Cancel	11/1/2001
PUC	PA	25.12	0	Request to Cancel	11/1/2001
PUC	PA	0	0	Payment Arrangements	11/1/2001
PUC	PA	0	0	Payment Arrangements	11/1/2001
PUC	PA	0	0	Payment Arrangements	11/1/2001
PUC	PA	139.71	0	Dispute Charges	11/1/2001
PUC	PA	0	0	Payment Arrangements	11/1/2001
PSC	SC	10.07	0	Billed After Cancel	11/1/2001
PSC	SC	0	0	Billed After Cancel	11/1/2001
PUC	TX	189.22	0	Dispute Charges	11/1/2001
UTC	WA	23.73	0	Alleged Unauth Switch	11/1/2001
PSC	AR	0	0	Loss Of Service	11/2/2001
PUC	CA	0	0	Service Denial/Restoral	11/2/2001
PUC	CA	71.08	0	Alleged Unauth Switch	11/2/2001
PUC	CO	112.76	0	Dispute Charges	11/2/2001
FCC	FC	80.68	0	Alleged Unauth Switch	11/2/2001
FCC	FC	0	0	Dispute Charges	11/2/2001
FCC	FC	44.04	0	Dispute Charges	11/2/2001
FCC	FC	25.85	0	Wrong BTN	11/2/2001
FCC	FC	13.48	41.29	Billed After Cancel	11/2/2001
FCC	FC	0	0	Dispute Charges	11/2/2001
FCC	FC	0	0	Billing Error	11/2/2001
FCC	FC	6.68	86.08	Billed After Cancel	11/2/2001
FCC	FC	25.36	0	Dispute Charges	11/2/2001
FCC	FC	0	0	Misc.	11/2/2001
FCC	FC	20.06	0	Misc.	11/2/2001
FCC	FC	75.11	106.9	Billed After Cancel	11/2/2001
FCC	FC	0	0	No Account	11/2/2001
FCC	FC	429.88	0	Billed After Cancel	11/2/2001
FCC	FC	0	0	Misleading Sales	11/2/2001
PSC	FL	18.04	0	Refund	11/2/2001
PSC	MI	17.44	0	Alleged Unauth Switch	11/2/2001
PSC	MI	76.79	0	Alleged Unauth Switch	11/2/2001
PSC	MI	122.76	0	Alleged Unauth Switch	11/2/2001
PSC	MI	159.01	0	Billed After Cancel	11/2/2001
PSC	MI	972.81	0	Loss Of Service	11/2/2001
PSC	MI	0	0	Request to Cancel	11/2/2001
PSC	NY	20	0	Service Denial/Restoral	11/2/2001
PSC	NY	241.2	0	Alleged Unauth Switch	11/2/2001

PSC	NY	0	0 Alleged Unauth Switch	11/2/2001
PSC	NY	77.54	0 Dispute Charges	11/2/2001
PSC	NY	90.79	0 Alleged Unauth Switch	11/2/2001
PSC	NY	38.16	32.12 Billed After Cancel	11/2/2001
PSC	NY	21.29	0 Billed After Cancel	11/2/2001
PSC	NY	0	0 Billed After Cancel	11/2/2001
PSC	NY	101.76	0 Dispute Charges	11/2/2001
PUC	PA	0	0 Service Denial/Restoral	11/2/2001
PUC	PA	0	0 Request to Cancel	11/2/2001
PUC	PA	190.81	0 Dispute Charges	11/2/2001
PUC	PA	71.56	0 Alleged Unauth Switch	11/2/2001
PUC	PA	0	0 Dispute Charges	11/2/2001
Consumer Affairs	SC	0	0 Dispute Charges	11/2/2001
PUC	TX	0	0 Alleged Unauth Switch	11/2/2001
PUC	TX	15.92	0 Alleged Unauth Switch	11/2/2001
PUC	TX	0	0 Alleged Unauth Switch	11/2/2001
PSC	FL	0	0 Refund	11/3/2001
PSC	AL	0	0 Request to Cancel	11/5/2001
PUC	CA	0	0 Service Denial/Restoral	11/5/2001
PUC	CA	19.76	0 Alleged Unauth Switch	11/5/2001
PUC	CA	142.81	0 Alleged Unauth Switch	11/5/2001
PUC	CA	0	0 Dispute Charges	11/5/2001
PUC	CA	0	0 Request to Cancel	11/5/2001
PSC	FL	184.51	0 Refund	11/5/2001
PSC	FL	0	0 Dispute Charges	11/5/2001
PSC	GA	752.67	0 Dispute Charges	11/5/2001
PSC	GA	216.15	0 Billed After Cancel	11/5/2001
PSC	MI	0	0 Request to Cancel	11/5/2001
PSC	MI	78.52	0 Alleged Unauth Switch	11/5/2001
PSC	MI	91.38	0 Alleged Unauth Switch	11/5/2001
PSC	MI	76.79	0 Delayed Provisioning	11/5/2001
PSC	MI	0	0 Alleged Unauth Switch	11/5/2001
Dept of Justice	NC	0	0 Billed After Cancel	11/5/2001
Dept of Justice	NC	0	47.56 Dispute Charges	11/5/2001
Dept of Justice	NC	24.14	0 Dispute Charges	11/5/2001
Public Staffing	NC	0	0 Billed After Cancel	11/5/2001
ATTY General	NY	0	0 Dispute Charges	11/5/2001
Consumer Council	OH	18.03	0 Refund	11/5/2001
PUC	OH	0	0 Payment Arrangements	11/5/2001
ATTY General	PA	0	118 Dispute Charges	11/5/2001
PUC	PA	51.88	0 Dispute Charges	11/5/2001
PUC	PA	0	0 Payment Arrangements	11/5/2001
PUC	PA	0	0 Dispute Charges	11/5/2001
PUC	PA	71.56	0 Alleged Unauth Switch	11/5/2001
PUC	TX	0	0 Billed After Cancel	11/5/2001
Corp. Commission	VA	0	0 Promo	11/5/2001
PUC	CA	0	0 Service Denial/Restoral	11/6/2001
PUC	CA	77.68	0 Dispute Charges	11/6/2001
Dept Agriculture	FL	0	0 Promo	11/6/2001
PSC	FL	123.48	0 Refund	11/6/2001
PSC	FL	218.2	0 Dispute Charges	11/6/2001
PSC	FL	0	0 Dispute Charges	11/6/2001

PSC	FL	0	0 Refund	11/6/2001
PSC	GA	306.27	0 Alleged Unauth Switch	11/6/2001
PSC	GA	32.45	0 Dispute Charges	11/6/2001
ATTY General	IN	0	0 Dnc	11/6/2001
PSC	LA	129.91	0 Dispute Charges	11/6/2001
PUC	ME	41.02	0 Dispute Charges	11/6/2001
PUC	ME	231.01	0 Alleged Unauth Switch	11/6/2001
PSC	MI	0	0 Refund	11/6/2001
PSC	NC	0	0 Service Denial/Restoral	11/6/2001
PSC	NY	134.19	0 Alleged Unauth Switch	11/6/2001
PSC	NY	110.35	0 Alleged Unauth Switch	11/6/2001
PSC	NY	0	0 Service Denial/Restoral	11/6/2001
PSC	NY	205.85	0 Dispute Charges	11/6/2001
PSC	NY	0	0 Service Denial/Restoral	11/6/2001
PSC	NY	133.69	0 Billed After Cancel	11/6/2001
ATTY General	OH	13.44	0 Alleged Unauth Switch	11/6/2001
PUC	OH	0	0 Dispute Charges	11/6/2001
PUC	OH	0	0 Billed After Cancel	11/6/2001
PUC	OH	0	0 Request to Cancel	11/6/2001
PUC	OH	8.85	0 Alleged Unauth Switch	11/6/2001
PUC	PA	0	0 Request to Cancel	11/6/2001
PUC	PA	123.8	0 Dispute Charges	11/6/2001
PUC	PA	338.94	0 Alleged Unauth Switch	11/6/2001
PUC	PA	52.56	0 Request to Cancel	11/6/2001
PUC	PA	134.7	62.31 Billing Error	11/6/2001
PUC	PA	72.7	0 Alleged Unauth Switch	11/6/2001
PUC	PA	0	0 Dispute Charges	11/6/2001
PUC	PA	72.5	0 Dispute Charges	11/6/2001
ATTY General	TX	0	0 Alleged Unauth Switch	11/6/2001
ATTY General	TX	16.16	0 Alleged Unauth Switch	11/6/2001
PUC	TX	0	0 Service Denial/Restoral	11/6/2001
PUC	TX	0	0 Loss Of Service	11/6/2001
PSC	FL	46.63	0 Refund	11/7/2001
PSC	GA	50.82	0 Dispute Charges	11/7/2001
PSC	KY	15.1	0 Alleged Unauth Switch	11/7/2001
Consumer Affairs	MA	0.93	0 Dispute Charges	11/7/2001
ATTY General	MI	135.74	0 Dispute Charges	11/7/2001
ATTY General	MI	201.34	0 Dispute Charges	11/7/2001
PSC	MI	0	0 Loss Of Service	11/7/2001
PSC	MI	0	0 Alleged Unauth Switch	11/7/2001
PSC	MS	73.38	0 Billed After Cancel	11/7/2001
PSC	MS	123.37	34.69 Dispute Charges	11/7/2001
Dept of Justice	NC	0	0 Dispute Charges	11/7/2001
PSC	NC	0	0 Dispute Charges	11/7/2001
PUC	NC	56.17	0 Alleged Unauth Switch	11/7/2001
PUC	NH	70.86	57.93 Dispute Charges	11/7/2001
ATTY General	NY	35.52	0 Dispute Charges	11/7/2001
PSC	NY	0	0 Alleged Unauth Switch	11/7/2001
PSC	NY	89.92	0 Dispute Charges	11/7/2001
PSC	NY	124.71	0 Alleged Unauth Switch	11/7/2001
PSC	NY	41.5	0 Alleged Unauth Switch	11/7/2001
PUC	OH	234.99	0 Dispute Charges	11/7/2001

PUC	OH	55	0 Billing Error	11/7/2001
PUC	OH	0	0 Dispute Charges	11/7/2001
PUC	PA	0	0 Request to Cancel	11/7/2001
PUC	PA	165.24	38.18 Dispute Charges	11/7/2001
PUC	PA	12.61	0 Dispute Charges	11/7/2001
PUC	PA	0	0 Billing Error	11/7/2001
PUC	TX	0	0 Billed After Cancel	11/7/2001
FCC	FC	586.71	0 Alleged Unauth Switch	11/8/2001
FCC	FC	51.83	0 Alleged Unauth Switch	11/8/2001
FCC	FC	27.71	0 Alleged Unauth Switch	11/8/2001
FCC	FC	0	0 Alleged Unauth Switch	11/8/2001
PSC	FL	10	24.68 Alleged Unauth Switch	11/8/2001
PSC	FL	0	0 Refund	11/8/2001
PSC	GA	134.82	0 Alleged Unauth Switch	11/8/2001
PSC	GA	61.35	0 Alleged Unauth Switch	11/8/2001
PUC	ME	41.99	0 Alleged Unauth Switch	11/8/2001
ATTY General	MI	92.61	85.21 Alleged Unauth Switch	11/8/2001
PSC	MI	86.55	0 Alleged Unauth Switch	11/8/2001
PSC	MI	0	0 Dispute Charges	11/8/2001
PSC	MI	0	0 Request to Cancel	11/8/2001
PSC	MI	77	0 Alleged Unauth Switch	11/8/2001
PRC	NM	64.2	0 Dispute Charges	11/8/2001
PSC	NY	189.86	0 Alleged Unauth Switch	11/8/2001
PSC	NY	152.79	0 Dispute Charges	11/8/2001
PUC	PA	0	0 Service Denial/Restoral	11/8/2001
PUC	PA	0	54 Refund	11/8/2001
PUC	PA	0	0 Payment Arrangements	11/8/2001
PUC	PA	134.64	0 Dispute Charges	11/8/2001
PUC	PA	21.47	0 Dispute Charges	11/8/2001
ATTY General	RI	0	2414.7 Dispute Charges	11/8/2001
PSC	SC	19.8	0 Alleged Unauth Switch	11/8/2001
PUC	TX	73.33	0 Dispute Charges	11/8/2001
PUC	TX	177.48	0 Dispute Charges	11/8/2001
PUC	TX	53.91	0 Alleged Unauth Switch	11/8/2001
PUC	TX	0	0 Alleged Unauth Switch	11/8/2001
PUC	TX	0	0 Alleged Unauth Switch	11/8/2001
PUC	TX	0	0 Dispute Charges	11/8/2001
PUC	TX	0	0 Billed After Cancel	11/8/2001
PUC	TX	288.07	0 Alleged Unauth Switch	11/8/2001
PUC	TX	337.5	73.1 Alleged Unauth Switch	11/8/2001
PUC	TX	242.4	0 Wrong BTN	11/8/2001
PUC	TX	203.99	0 Billed After Cancel	11/8/2001
PUC	TX	49.72	0 Dispute Charges	11/8/2001
PUC	TX	74.07	0 Alleged Unauth Switch	11/8/2001
PUC	TX	0	0 Dispute Charges	11/8/2001
PUC	TX	0	11.13 Dispute Charges	11/8/2001
PUC	TX	70.94	0 Alleged Unauth Switch	11/8/2001
PUC	TX	0	0 Dispute Charges	11/8/2001
PUC	TX	276.83	0 Dispute Charges	11/8/2001
PUC	TX	103.73	0 Alleged Unauth Switch	11/8/2001
PUC	TX	386.06	0 Alleged Unauth Switch	11/8/2001
PUC	TX	16.95	0 Billed After Cancel	11/8/2001

PUC	TX	0	0 Alleged Unauth Switch	11/8/2001
PUC	TX	75.43	0 Alleged Unauth Switch	11/8/2001
PUC	TX	129.9	0 Alleged Unauth Switch	11/8/2001
PUC	TX	414.69	0 Request to Cancel	11/8/2001
PUC	TX	24.17	0 Dispute Charges	11/8/2001
PUC	TX	0	0 Billed After Cancel	11/8/2001
PUC	TX	74.66	0 Alleged Unauth Switch	11/8/2001
PUC	TX	0	170 Dispute Charges	11/8/2001
PUC	TX	0	0 Alleged Unauth Switch	11/8/2001
PUC	TX	74.07	0 Alleged Unauth Switch	11/8/2001
PUC	TX	77.69	0 Alleged Unauth Switch	11/8/2001
PUC	TX	216.1	0 Alleged Unauth Switch	11/8/2001
PUC	TX	79.56	0 Alleged Unauth Switch	11/8/2001
PUC	TX	0	0 Alleged Unauth Switch	11/8/2001
PUC	TX	0	0 Dispute Charges	11/8/2001
PUC	TX	2896.58	0 Dispute Charges	11/8/2001
PUC	TX	200.4	0 Alleged Unauth Switch	11/8/2001
PUC	TX	112.14	0 Alleged Unauth Switch	11/8/2001
PUC	TX	78.25	0 Alleged Unauth Switch	11/8/2001
PUC	TX	86.52	0 Loss Of Service	11/8/2001
PUC	TX	0	0 Dispute Charges	11/8/2001
PUC	TX	12.41	0 Dispute Charges	11/8/2001
PUC	TX	72.68	0 Dispute Charges	11/8/2001
PUC	TX	0	0 Alleged Unauth Switch	11/8/2001
PUC	TX	0	0 Dispute Charges	11/8/2001
PUC	TX	73.33	0 Alleged Unauth Switch	11/8/2001
PUC	TX	64.54	0 Alleged Unauth Switch	11/8/2001
PUC	TX	0	0 Dispute Charges	11/8/2001
PUC	TX	66.47	0 Alleged Unauth Switch	11/8/2001
PUC	TX	74.69	0 Alleged Unauth Switch	11/8/2001
PUC	TX	73.42	0 Alleged Unauth Switch	11/8/2001
PUC	TX	0	0 Alleged Unauth Switch	11/8/2001
PUC	TX	22.18	0 Dispute Charges	11/8/2001
PUC	TX	73.66	0 Dispute Charges	11/8/2001
PUC	TX	0	0 Dispute Charges	11/8/2001
PUC	TX	265.51	0 Billed After Cancel	11/8/2001
PUC	TX	40	0 Alleged Unauth Switch	11/8/2001
PUC	TX	182.6	0 Dispute Charges	11/8/2001
PUC	TX	67.2	0 No Info	11/8/2001
PUC	TX	160.07	0 Dispute Charges	11/8/2001
PUC	TX	106.35	0 Dispute Charges	11/8/2001
PUC	TX	0	0 Dispute Charges	11/8/2001
PUC	TX	0	0 Dispute Charges	11/8/2001
PUC	TX	0	0 Billed After Cancel	11/8/2001
PUC	TX	66.47	0 Alleged Unauth Switch	11/8/2001
PUC	TX	149.26	0 Alleged Unauth Switch	11/8/2001
PUC	TX	71.72	0 Alleged Unauth Switch	11/8/2001
PUC	TX	0	0 Alleged Unauth Switch	11/8/2001
PUC	TX	74.52	0 Alleged Unauth Switch	11/8/2001
PUC	TX	78.56	0 Alleged Unauth Switch	11/8/2001
PUC	TX	120.27	0 Alleged Unauth Switch	11/8/2001
PUC	TX	144	0 Dispute Charges	11/8/2001

PUC	TX	0	73.01	Dispute Charges	11/8/2001
PUC	TX	67.2	0	Alleged Unauth Switch	11/8/2001
PUC	TX	14.79	0	Dispute Charges	11/8/2001
PUC	TX	0	0	Dispute Charges	11/8/2001
PUC	TX	202.77	87.92	Dispute Charges	11/8/2001
PUC	TX	237.46	0	Alleged Unauth Switch	11/8/2001
PUC	TX	0	0	Dispute Charges	11/8/2001
PUC	TX	0	0	Dispute Charges	11/8/2001
PUC	TX	0	0	Dispute Charges	11/8/2001
PUC	TX	86.48	0	Dispute Charges	11/8/2001
PUC	TX	421.34	0	Billed After Cancel	11/8/2001
PUC	TX	57.7	0	Alleged Unauth Switch	11/8/2001
PUC	TX	153.77	0	Alleged Unauth Switch	11/8/2001
PUC	TX	79.58	0	Alleged Unauth Switch	11/8/2001
PUC	TX	0	0	Alleged Unauth Switch	11/8/2001
PUC	TX	73.42	0	Alleged Unauth Switch	11/8/2001
PUC	TX	219.06	0	Alleged Unauth Switch	11/8/2001
PUC	TX	0	0	Dispute Charges	11/8/2001
PUC	TX	0	0	Dispute Charges	11/8/2001
PUC	TX	0	0	Alleged Unauth Switch	11/8/2001
PUC	TX	0	0	Dispute Charges	11/8/2001
PUC	TX	16.82	0	Dispute Charges	11/8/2001
PUC	TX	0	0	Alleged Unauth Switch	11/8/2001
PUC	TX	78.27	0	Alleged Unauth Switch	11/8/2001
PUC	TX	0	0	Dispute Charges	11/8/2001
PUC	TX	17.88	0	Alleged Unauth Switch	11/8/2001
PUC	TX	79.4	0	Alleged Unauth Switch	11/8/2001
PUC	TX	0	64.14	Dispute Charges	11/8/2001
PUC	TX	7.9	0	Alleged Unauth Switch	11/8/2001
PUC	TX	83.48	92.71	Dispute Charges	11/8/2001
PUC	TX	166.13	0	Alleged Unauth Switch	11/8/2001
PUC	TX	0	0	Dispute Charges	11/8/2001
PUC	TX	72.68	0	Alleged Unauth Switch	11/8/2001
PUC	TX	0	0	Billing Error	11/8/2001
PUC	TX	0	0	Alleged Unauth Switch	11/8/2001
PUC	TX	0	0	Dispute Charges	11/8/2001
PUC	TX	0	0	Dispute Charges	11/8/2001
PUC	TX	3.67	0	Misleading Sales	11/8/2001
PUC	TX	85.58	0	Dispute Charges	11/8/2001
PUC	TX	11.05	0	Alleged Unauth Switch	11/8/2001
PUC	TX	0	0	Alleged Unauth Switch	11/8/2001
PUC	TX	763.05	419.63	Dispute Charges	11/8/2001
PUC	TX	29.79	0	Dispute Charges	11/8/2001
PUC	TX	0	0	Dispute Charges	11/8/2001
PUC	TX	0	0	Alleged Unauth Switch	11/8/2001
PUC	TX	66.47	0	Alleged Unauth Switch	11/8/2001
PUC	TX	0	0	Dispute Charges	11/8/2001
PUC	TX	60.78	0	Alleged Unauth Switch	11/8/2001
PUC	TX	367.82	0	Billed After Cancel	11/8/2001
PUC	TX	0	0	Dispute Charges	11/8/2001
PUC	TX	15	0	Alleged Unauth Switch	11/8/2001
PUC	TX	0	0	Alleged Unauth Switch	11/8/2001

PUC	TX	0	0 Alleged Unauth Switch	11/8/2001
PUC	TX	254.78	0 Alleged Unauth Switch	11/8/2001
PUC	CA	0	0 Dispute Charges	11/9/2001
PUC	CA	0	0 Dnc	11/9/2001
PUC	CA	79.81	0 Alleged Unauth Switch	11/9/2001
PUC	CA	131.44	0 Alleged Unauth Switch	11/9/2001
PUC	CA	71.08	0 Alleged Unauth Switch	11/9/2001
PUC	CA	26.61	0 Alleged Unauth Switch	11/9/2001
PUC	CA	1440.98	259.97 Alleged Unauth Switch	11/9/2001
PUC	CA	293.03	0 Dispute Charges	11/9/2001
PUC	CA	0	0 Service Transfers	11/9/2001
PUC	CA	175.02	0 Alleged Unauth Switch	11/9/2001
PUC	CA	0	0 Features	11/9/2001
FCC	FC	0	0 Loss Of Service	11/9/2001
Dept Agriculture	FL	0	0 Wrong BTN	11/9/2001
PSC	GA	59.87	0 Dispute Charges	11/9/2001
Dept. of Commerce	IA	307.64	0 Alleged Unauth Switch	11/9/2001
Dept Telecom	MA	136.9	0 Alleged Unauth Switch	11/9/2001
ATTY General	MI	0	0 Billed After Cancel	11/9/2001
PSC	MI	221.08	0 Dispute Charges	11/9/2001
PSC	MI	47.39	0 Billed After Cancel	11/9/2001
PSC	MI	54.92	54.92 Dispute Charges	11/9/2001
PSC	MI	81.5	0 Alleged Unauth Switch	11/9/2001
PSC	MI	88.36	0 Request to Cancel	11/9/2001
PSC	MI	0	0 Alleged Unauth Switch	11/9/2001
PSC	MI	0	0 Loss Of Service	11/9/2001
PSC	MI	100.73	0 Alleged Unauth Switch	11/9/2001
PSC	NC	25	0 Misleading Sales	11/9/2001
PUC	NC	0	80.84 Refund	11/9/2001
PSC	NE	12.81	0 Billed After Cancel	11/9/2001
PUC	NH	347.46	0 Refund	11/9/2001
PUC	NJ	0	0 Dispute Charges	11/9/2001
ATTY General	NY	54.6	0 Alleged Unauth Switch	11/9/2001
PSC	NY	45.65	0 Request to Cancel	11/9/2001
PSC	NY	45.56	0 Misleading Sales	11/9/2001
PSC	NY	30.72	0 Dispute Charges	11/9/2001
PUC	OH	0	0 Request to Cancel	11/9/2001
PUC	PA	0	0 Service Denial/Restoral	11/9/2001
PUC	PA	0	0 Loss Of Service	11/9/2001
PUC	PA	0	0 Dispute Charges	11/9/2001
PUC	PA	166.47	0 Alleged Unauth Switch	11/9/2001
PUC	PA	78.19	0 Alleged Unauth Switch	11/9/2001
PUC	PA	186.25	0 Request to Cancel	11/9/2001
PUC	PA	0	0 Payment Arrangements	11/9/2001
PUC	PA	0	0 Payment Arrangements	11/9/2001
PUC	PA	0	0 Payment Arrangements	11/9/2001
PSC	SC	0	43.06 Alleged Unauth Switch	11/9/2001
PUC	SD	0	0 Dispute Charges	11/9/2001
PUC	TX	73.33	0 Service Denial/Restoral	11/9/2001
PUC	TX	66.47	0 Request to Cancel	11/9/2001
PUC	CA	0	0 Alleged Unauth Switch	11/12/2001
FCC	FC	436.7	0 Dispute Charges	11/12/2001

FCC	FC	41.33	0 Billed After Cancel	11/12/2001
FCC	FC	0	27.78 Billed After Cancel	11/12/2001
FCC	FC	0	0 Request to Cancel	11/12/2001
FCC	FC	0	307.15 Dispute Charges	11/12/2001
FCC	FC	7.43	0 Alleged Unauth Switch	11/12/2001
FCC	FC	0	0 No Account	11/12/2001
FCC	FC	57.09	0 Dispute Charges	11/12/2001
FCC	FC	0	0 Dispute Charges	11/12/2001
FCC	FC	0	0 Dispute Charges	11/12/2001
FCC	FC	106.57	0 Dispute Charges	11/12/2001
FCC	FC	0	0 Dispute Charges	11/12/2001
FCC	FC	0	0 Billed After Cancel	11/12/2001
FCC	FC	71.32	0 Billed After Cancel	11/12/2001
FCC	FC	0	41.12 Billed After Cancel	11/12/2001
FCC	FC	63.48	0 Billed After Cancel	11/12/2001
FCC	FC	38.96	0 Billed After Cancel	11/12/2001
FCC	FC	0	27 Dispute Charges	11/12/2001
FCC	FC	55.2	0 Dispute Charges	11/12/2001
FCC	FC	0.22	0 Alleged Unauth Switch	11/12/2001
ATTY General	KY	11.43	0 Alleged Unauth Switch	11/12/2001
PSC	MI	166.5	20 Service Denial/Restoral	11/12/2001
ATTY General	MT	0	0 Promo	11/12/2001
Consumer Protection	NY	103.18	0 Alleged Unauth Switch	11/12/2001
ATTY General	PA	70.54	0 Dispute Charges	11/12/2001
PUC	TX	361.25	0 Dispute Charges	11/12/2001
PUC	CO	5	0 Alleged Unauth Switch	11/13/2001
PSC	FL	120.84	0 Alleged Unauth Switch	11/13/2001
PSC	FL	0	0 Alleged Unauth Switch	11/13/2001
PSC	FL	0	0 Alleged Unauth Switch	11/13/2001
PSC	FL	143.8	364.8 Request to Cancel	11/13/2001
PSC	FL	0	0 Request to Cancel	11/13/2001
PSC	FL	0	22.11 Billed After Cancel	11/13/2001
PSC	FL	0	0 Billed After Cancel	11/13/2001
PSC	FL	199.95	0 Billed After Cancel	11/13/2001
PSC	FL	95.67	0 Alleged Unauth Switch	11/13/2001
PSC	FL	0	0 Alleged Unauth Switch	11/13/2001
PSC	GA	0	0 Payment Arrangements	11/13/2001
PSC	GA	0	0 Dnc	11/13/2001
PSC	GA	459.39	0 Alleged Unauth Switch	11/13/2001
Commerce Commision	IL	45.51	0 Alleged Unauth Switch	11/13/2001
PSC	MI	76.14	0 Service Denial/Restoral	11/13/2001
PSC	MI	0	0 Request to Cancel	11/13/2001
PSC	MI	14.15	0 Loss Of Service	11/13/2001
PSC	MS	332.54	0 Dispute Charges	11/13/2001
ATTY General	NY	0	0 Billed After Cancel	11/13/2001
PSC	NY	35.4	0 Alleged Unauth Switch	11/13/2001
PSC	NY	0	0 Dispute Charges	11/13/2001
PSC	NY	45.77	0 Alleged Unauth Switch	11/13/2001
PSC	NY	15.54	0 Request to Cancel	11/13/2001
PSC	NY	153.79	0 Loss Of Service	11/13/2001
PUC	OH	0	0 Request to Cancel	11/13/2001
Consumer Affairs	PA	0	0 Request to Cancel	11/13/2001

PUC	PA	101.7	0 Alleged Unauth Switch	11/13/2001
PUC	PA	0	0 Dispute Charges	11/13/2001
PUC	PA	38.63	0 Service Denial/Restoral	11/13/2001
PUC	PA	47.49	0 Alleged Unauth Switch	11/13/2001
PUC	PA	0	0 Dispute Charges	11/13/2001
PUC	TX	0	0 Loss Of Service	11/13/2001
PUC	TX	118.91	0 Billed After Cancel	11/13/2001
ATTY General	AR	0	0 Alleged Unauth Switch	11/14/2001
ATTY General	AR	0	0 Dispute Charges	11/14/2001
PUC	CA	0	0 Request to Cancel	11/14/2001
PUC	CA	0	0 Dispute Charges	11/14/2001
FCC	FC	54.32	0 Alleged Unauth Switch	11/14/2001
PSC	FL	0	0 Alleged Unauth Switch	11/14/2001
PSC	FL	84.37	0 Alleged Unauth Switch	11/14/2001
PSC	FL	0	0 Billed After Cancel	11/14/2001
PSC	FL	0	0 Alleged Unauth Switch	11/14/2001
PSC	FL	155.15	0 Dispute Charges	11/14/2001
PSC	FL	0	199.45 Dispute Charges	11/14/2001
Consumer Affairs	GA	108.14	0 Dispute Charges	11/14/2001
PSC	GA	45.23	0 Alleged Unauth Switch	11/14/2001
PSC	KY	888.25	41.24 Billed After Cancel	11/14/2001
PSC	KY	0	0 Billed After Cancel	11/14/2001
PSC	ME	0	0 Alleged Unauth Switch	11/14/2001
PSC	MI	0	0 No Account	11/14/2001
PSC	MI	77.08	0 Dispute Charges	11/14/2001
ATTY General	NY	0	3.46 Dispute Charges	11/14/2001
PSC	NY	26.89	0 Alleged Unauth Switch	11/14/2001
PSC	NY	181.34	0 Dispute Charges	11/14/2001
PSC	NY	57.81	0 Alleged Unauth Switch	11/14/2001
Consumer Council	OH	83.27	0 Loss Of Service	11/14/2001
PUC	OH	117.41	0 Request to Cancel	11/14/2001
PUC	OH	72	0 Dispute Charges	11/14/2001
PUC	PA	0	0 Dispute Charges	11/14/2001
PUC	PA	163.42	0 Dispute Charges	11/14/2001
PUC	PA	0	0 Service Denial/Restoral	11/14/2001
PUC	PA	0	0 No Account	11/14/2001
PUC	PA	0	0 Request to Cancel	11/14/2001
PUC	PA	49.68	0 Dispute Charges	11/14/2001
PUC	PA	0	0 Request to Cancel	11/14/2001
Reg Auth	TN	427.42	0 Request to Cancel	11/14/2001
PUC	TX	66.47	0 Alleged Unauth Switch	11/14/2001
PUC	TX	0	0 Loss Of Service	11/14/2001
PUC	TX	0	0 Alleged Unauth Switch	11/14/2001
PUC	TX	0	0 Loss Of Service	11/14/2001
PUC	TX	91.73	0 Alleged Unauth Switch	11/14/2001
PUC	TX	0	0 Alleged Unauth Switch	11/14/2001
PSC	AL	77.45	0 Alleged Unauth Switch	11/15/2001
PUC	CA	0	0 Alleged Unauth Switch	11/15/2001
PUC	CA	66.73	0 Alleged Unauth Switch	11/15/2001
PUC	CA	0	0 Request to Cancel	11/15/2001
PUC	CA	90.64	0 Alleged Unauth Switch	11/15/2001
PUC	CA	75.11	0 Loss Of Service	11/15/2001

PUC	CA	0	83.97 Alleged Unauth Switch	11/15/2001
PUC	CA	25.82	58.15 Alleged Unauth Switch	11/15/2001
PUC	CA	0	0 Dispute Charges	11/15/2001
PUC	CA	0	0 Service Denial/Restoral	11/15/2001
PSC	FL	0	0 Dispute Charges	11/15/2001
PSC	FL	0	0 Alleged Unauth Switch	11/15/2001
PSC	FL	0	0 Dispute Charges	11/15/2001
PSC	FL	0	0 Promo	11/15/2001
PSC	GA	187.97	0 Alleged Unauth Switch	11/15/2001
PSC	GA	17.49	0 Request to Cancel	11/15/2001
Commissioner	LA	0	0 Billing Error	11/15/2001
PSC	LA	0	0 Alleged Unauth Switch	11/15/2001
Dept Telecom	MA	131.3	0 Billed After Cancel	11/15/2001
Dept Telecom	MA	0	0 Payment Arrangements	11/15/2001
PSC	MD	9.92	0 Alleged Unauth Switch	11/15/2001
PSC	MI	37.97	0 Request to Cancel	11/15/2001
PSC	MI	191.48	0 Billed After Cancel	11/15/2001
PSC	MI	79.38	0 Alleged Unauth Switch	11/15/2001
PSC	MI	83.31	0 Alleged Unauth Switch	11/15/2001
Public Staffing	NC	2.86	0 Billed After Cancel	11/15/2001
PSC	NY	0	0 Alleged Unauth Switch	11/15/2001
PSC	NY	106.06	0 Alleged Unauth Switch	11/15/2001
PSC	NY	0	0 Alleged Unauth Switch	11/15/2001
PUC	OH	21.17	0 Alleged Unauth Switch	11/15/2001
PUC	PA	122.57	0 Billed After Cancel	11/15/2001
PUC	PA	0	0 Dispute Charges	11/15/2001
PUC	PA	0	0 Request to Cancel	11/15/2001
PUC	PA	62.1	0 Alleged Unauth Switch	11/15/2001
PUC	PA	144.26	0 Request to Cancel	11/15/2001
PUC	PA	76.35	0 Dispute Charges	11/15/2001
PSC	SC	16370	0 Dispute Charges	11/15/2001
Reg Auth	TN	0	0 Dispute Charges	11/15/2001
PSC	LA	0	108.15 Refund	11/16/2001
PSC	MI	0	0 Loss Of Service	11/16/2001
PSC	MI	173.1	0 Billed After Cancel	11/16/2001
PSC	MI	0	0 Service Denial/Restoral	11/16/2001
PSC	NC	0	196 Refund	11/16/2001
ATTY General	NY	0	0 Dnc	11/16/2001
ATTY General	NY	297.97	0 Dispute Charges	11/16/2001
PSC	NY	215.31	0 Alleged Unauth Switch	11/16/2001
PSC	NY	66.28	0 Misleading Sales	11/16/2001
PSC	NY	72.05	0 Service Denial/Restoral	11/16/2001
PUC	OH	38.66	0 Alleged Unauth Switch	11/16/2001
PUC	PA	29.25	0 Payment Arrangements	11/16/2001
PUC	PA	0	0 Features	11/16/2001
PUC	PA	72.95	0 Service Denial/Restoral	11/16/2001
PUC	PA	0	0 Request to Cancel	11/16/2001
PSC	MI	0	0 Dispute Charges	11/17/2001
PSC	AL	228.78	0 Billing Error	11/19/2001
PSC	AL	13.5	0 Alleged Unauth Switch	11/19/2001
PUC	CA	490.02	0 Dispute Charges	11/19/2001
PUC	CA	0	0 Dispute Charges	11/19/2001

PUC	CA	66.73	0 Alleged Unauth Switch	11/19/2001
PUC	CA	192.35	0 Alleged Unauth Switch	11/19/2001
PUC	CA	64.75	0 Request to Cancel	11/19/2001
PUC	CA	0	0 Request to Cancel	11/19/2001
PUC	CT	0	57.46 Billed After Cancel	11/19/2001
FCC	FC	259.49	0 Dispute Charges	11/19/2001
FCC	FC	270.54	0 Dispute Charges	11/19/2001
FCC	FC	0	0 Refund	11/19/2001
FCC	FC	0	0 Billed After Cancel	11/19/2001
FCC	FC	252.46	0 Misleading Sales	11/19/2001
FCC	FC	185.44	0 Dispute Charges	11/19/2001
FCC	FC	0	0 Billed After Cancel	11/19/2001
FCC	FC	16.36	0 Refund	11/19/2001
FCC	FC	665.96	0 Dispute Charges	11/19/2001
FCC	FC	293.98	0 Billed After Cancel	11/19/2001
FCC	FC	16.33	86.38 Billed After Cancel	11/19/2001
FCC	FC	48.46	52.39 Refund	11/19/2001
PSC	GA	0.19	0 Dispute Charges	11/19/2001
ATTY General	KY	0	0 Billed After Cancel	11/19/2001
PSC	MI	0	165.66 Refund	11/19/2001
PSC	MI	157.46	0 Alleged Unauth Switch	11/19/2001
PSC	MI	73.81	0 Alleged Unauth Switch	11/19/2001
Dept of Justice	NC	120	0 Refund	11/19/2001
PSC	NY	615.17	0 Dispute Charges	11/19/2001
PSC	NY	0	0 Service Denial/Restoral	11/19/2001
PUC	PA	227.85	56.27 Dispute Charges	11/19/2001
PUC	PA	15	0 Dispute Charges	11/19/2001
PUC	PA	219.79	89.31 Billed After Cancel	11/19/2001
PUC	PA	0	0 Request to Cancel	11/19/2001
PUC	PA	7.2	0 Billed After Cancel	11/19/2001
PUC	PA	0	0 Payment Arrangements	11/19/2001
PUC	TX	81.15	0 Alleged Unauth Switch	11/19/2001
PUC	TX	0	0 Alleged Unauth Switch	11/19/2001
PUC	TX	66.8	0 Alleged Unauth Switch	11/19/2001
PUC	TX	0	0 Alleged Unauth Switch	11/19/2001
PUC	CA	0	0 Request to Cancel	11/20/2001
Dept Agriculture	FL	56.42	0 Misc.	11/20/2001
PSC	FL	0	0 Service Denial/Restoral	11/20/2001
PSC	GA	4372.39	0 Dispute Charges	11/20/2001
PSC	GA	47.5	0 Billing Error	11/20/2001
PSC	GA	315.17	0 Billing Error	11/20/2001
PSC	MI	40.74	0 Service Denial/Restoral	11/20/2001
PSC	MI	23	0 Service Denial/Restoral	11/20/2001
ATTY General	NY	0	0 Billing Error	11/20/2001
ATTY General	NY	0	0 Alleged Unauth Switch	11/20/2001
PSC	NY	45.56	0 Alleged Unauth Switch	11/20/2001
PSC	NY	394.77	0 Alleged Unauth Switch	11/20/2001
PSC	NY	65.29	0 Billed After Cancel	11/20/2001
PSC	NY	4.56	0 Dispute Charges	11/20/2001
PSC	NY	113.59	0 Alleged Unauth Switch	11/20/2001
Consumer Protection	PA	34.23	0 Dispute Charges	11/20/2001
PUC	PA	267.22	0 Dispute Charges	11/20/2001

PUC	PA	0	0 Dispute Charges	11/20/2001
PUC	PA	132.5	0 Dispute Charges	11/20/2001
PUC	PA	19	0 Dispute Charges	11/20/2001
PUC	PA	0	0 Payment Arrangements	11/20/2001
PUC	PA	0	0 Dispute Charges	11/20/2001
PUC	PA	108.31	0 Billed After Cancel	11/20/2001
ATTY General	RI	7.46	0 Dispute Charges	11/20/2001
Reg Auth	TN	0	19.25 Rebuttal	11/20/2001
Reg Auth	TN	78.45	0 Rebuttal	11/20/2001
Reg Auth	TN	0	0 Rebuttal	11/20/2001
Reg Auth	TN	0	0 Rebuttal	11/20/2001
ATTY General	TX	23.53	0 Dispute Charges	11/20/2001
PUC	TX	0	0 Service Denial/Restoral	11/20/2001
PUC	TX	66.47	0 Alleged Unauth Switch	11/20/2001
PUC	TX	54.34	0 Alleged Unauth Switch	11/20/2001
PUC	TX	0	0 Dispute Charges	11/20/2001
PUC	TX	121.2	0 Alleged Unauth Switch	11/20/2001
PUC	TX	9.62	0 Alleged Unauth Switch	11/20/2001
ATTY General	WV	31.3	0 Alleged Unauth Switch	11/20/2001
PSC	AL	92.38	0 Dispute Charges	11/21/2001
Corp. Commission	AZ	14.42	0 Alleged Unauth Switch	11/21/2001
PUC	CA	0	0 Billed After Cancel	11/21/2001
PUC	CA	0	0 Billed After Cancel	11/21/2001
PUC	CA	78.71	0 Alleged Unauth Switch	11/21/2001
PUC	CO	90.51	0 Alleged Unauth Switch	11/21/2001
PSC	FL	0	0 Dispute Charges	11/21/2001
PSC	FL	28.17	0 Dispute Charges	11/21/2001
PSC	LA	266.85	0 Alleged Unauth Switch	11/21/2001
PSC	MI	0	0 Service Denial/Restoral	11/21/2001
PSC	MI	28.84	0 Delayed Provisioning	11/21/2001
PSC	MI	42.44	0 Alleged Unauth Switch	11/21/2001
PSC	NC	0	0 Alleged Unauth Switch	11/21/2001
PSC	NY	0	5.95 Refund	11/21/2001
PSC	NY	88.9	0 Service Denial/Restoral	11/21/2001
PSC	NY	45.91	0 Alleged Unauth Switch	11/21/2001
PSC	NY	14.91	0 Alleged Unauth Switch	11/21/2001
PSC	NY	393.15	0 Alleged Unauth Switch	11/21/2001
PUC	PA	356.86	0 Dispute Charges	11/21/2001
PUC	PA	827.21	0 Misleading Sales	11/21/2001
PUC	PA	0	0 Payment Arrangements	11/21/2001
PUC	PA	0	0 Service Denial/Restoral	11/21/2001
PUC	PA	0	0 Payment Arrangements	11/21/2001
PUC	PA	52.95	0 Payment Arrangements	11/21/2001
PUC	PA	39.56	0 Alleged Unauth Switch	11/21/2001
PUC	PA	140.45	0 Alleged Unauth Switch	11/21/2001
PUC	PA	71.31	0 Alleged Unauth Switch	11/21/2001
PUC	PA	42.43	0 Alleged Unauth Switch	11/21/2001
PUC	PA	0	0 Payment Arrangements	11/21/2001
PSC	SC	0	0 Wrong BTN	11/21/2001
PSC	SC	0	0 Wrong BTN	11/21/2001
PSC	NY	144.74	0 Alleged Unauth Switch	11/23/2001
PUC	OH	65.82	0 Billed After Cancel	11/23/2001

FCC	FC	66.53	0 Alleged Unauth Switch	11/26/2001
FCC	FC	0	0 Dispute Charges	11/26/2001
FCC	FC	0	0 Dispute Charges	11/26/2001
FCC	FC	33	0 Billed After Cancel	11/26/2001
FCC	FC	0	0 Billed After Cancel	11/26/2001
FCC	FC	0	0 Billed After Cancel	11/26/2001
FCC	FC	39.02	0 Billed After Cancel	11/26/2001
FCC	FC	0	12.68 Billed After Cancel	11/26/2001
FCC	FC	119.55	0 Billing Error	11/26/2001
PSC	FL	140.03	0 Request to Cancel	11/26/2001
PSC	GA	40.39	8.66 Billed After Cancel	11/26/2001
ATTY General	KS	0	0 Billed After Cancel	11/26/2001
ATTY General	MA	9.78	0 Alleged Unauth Switch	11/26/2001
ATTY General	MA	0	0 Refund	11/26/2001
PSC	MI	308.76	0 Alleged Unauth Switch	11/26/2001
PSC	MI	0	0 Request to Cancel	11/26/2001
PSC	MI	84.35	0 Alleged Unauth Switch	11/26/2001
PSC	MI	84.07	0 Dispute Charges	11/26/2001
PSC	NY	256.83	0 Alleged Unauth Switch	11/26/2001
PSC	NY	103.33	0 Alleged Unauth Switch	11/26/2001
PSC	NY	0	136.55 Service Denial/Restoral	11/26/2001
PSC	NY	410.37	0 Service Denial/Restoral	11/26/2001
PSC	NY	21.4	0 Dispute Charges	11/26/2001
PSC	NY	60	0 Billed After Cancel	11/26/2001
PSC	NY	323.28	244.26 Alleged Unauth Switch	11/26/2001
PSC	NY	0	0 Service Denial/Restoral	11/26/2001
PSC	NY	0	0 Billed After Cancel	11/26/2001
PUC	OH	37.88	0 Alleged Unauth Switch	11/26/2001
PUC	OH	0	0 Billed After Cancel	11/26/2001
PUC	OH	0	0 Loss Of Service	11/26/2001
PUC	PA	0	0 Payment Arrangements	11/26/2001
PUC	PA	92.83	0 Billed After Cancel	11/26/2001
PUC	PA	0	0 Service Denial/Restoral	11/26/2001
PUC	PA	0	0 Payment Arrangements	11/26/2001
PUC	PA	0	0 Payment Arrangements	11/26/2001
PUC	PA	71.15	0 Dispute Charges	11/26/2001
PUC	PA	0	0 Dispute Charges	11/26/2001
PUC	PA	146.36	0 Dispute Charges	11/26/2001
PUC	PA	0	0 Service Denial/Restoral	11/26/2001
PUC	PA	155.22	0 Service Denial/Restoral	11/26/2001
PUC	PA	0	0 Payment Arrangements	11/26/2001
Dept. of Commerce	SD	0	0 Billed After Cancel	11/26/2001
Reg. Commission	TN	32.98	0 Dispute Charges	11/26/2001
ATTY General	TX	160.46	0 Dispute Charges	11/26/2001
PUC	TX	0	0 Dnc	11/26/2001
PUC	TX	72.68	0 Alleged Unauth Switch	11/26/2001
PUC	TX	43.7	0 Billed After Cancel	11/26/2001
PUC	TX	12.11	0 Dispute Charges	11/26/2001
PUC	TX	0	0 Dispute Charges	11/26/2001
PUC	TX	72.68	0 Alleged Unauth Switch	11/26/2001
PUC	TX	0	0 No Account	11/26/2001
PUC	TX	35.76	0 Dispute Charges	11/26/2001

PSC	AL	17.31	0 Dispute Charges	11/27/2001
PSC	GA	19.52	0 Billed After Cancel	11/27/2001
PSC	GA	0	0 Loss Of Service	11/27/2001
Dept Telecom	MA	14.44	0 Billed After Cancel	11/27/2001
PSC	MI	0	0 Billing Error	11/27/2001
PSC	MI	127.01	0 Dispute Charges	11/27/2001
PSC	MI	80.76	0 Alleged Unauth Switch	11/27/2001
ATTY General	MN	40.55	0 Wrong BTN	11/27/2001
PSC	NC	54.56	0 Dispute Charges	11/27/2001
ATTY General	NY	0	0 Billed After Cancel	11/27/2001
ATTY General	NY	60.11	0 Alleged Unauth Switch	11/27/2001
Consumer Affairs	NY	0	0 Misc.	11/27/2001
PSC	NY	52.77	0 Alleged Unauth Switch	11/27/2001
PSC	NY	153.59	0 Alleged Unauth Switch	11/27/2001
PSC	NY	0	307.26 Service Denial/Restoral	11/27/2001
PSC	NY	61.07	0 Alleged Unauth Switch	11/27/2001
PSC	NY	36.9	0 Billed After Cancel	11/27/2001
PSC	NY	32.41	0 Alleged Unauth Switch	11/27/2001
PUC	OH	47.41	0 Alleged Unauth Switch	11/27/2001
PUC	PA	0	0 Dispute Charges	11/27/2001
PUC	PA	0	0 Alleged Unauth Switch	11/27/2001
PUC	PA	0	0 Request to Cancel	11/27/2001
PUC	PA	0	0 Request to Cancel	11/27/2001
PUC	PA	41.79	0 Alleged Unauth Switch	11/27/2001
PUC	PA	10.6	0 Alleged Unauth Switch	11/27/2001
PUC	PA	9.32	0 Loss Of Service	11/27/2001
PUC	PA	0	0 Dispute Charges	11/27/2001
PUC	PA	54.92	0 Billed After Cancel	11/27/2001
Reg Auth	TN	0	0 Alleged Unauth Switch	11/27/2001
PUC	TX	11.51	24.61 Alleged Unauth Switch	11/27/2001
PUC	TX	0	0 Alleged Unauth Switch	11/27/2001
PUC	TX	116.82	0 Alleged Unauth Switch	11/27/2001
PSC	AL	212.95	0 Alleged Unauth Switch	11/28/2001
PUC	CA	0	0 Request to Cancel	11/28/2001
FCC	FC	11.41	0 Dispute Charges	11/28/2001
FCC	FC	59.89	0 Alleged Unauth Switch	11/28/2001
Consumer Affairs	GA	0	0 Billing Error	11/28/2001
PSC	GA	0	23.51 Billing Error	11/28/2001
Commerce Commision	IL	34.67	0 Billed After Cancel	11/28/2001
Reg. Commission	IN	9.63	0 Alleged Unauth Switch	11/28/2001
PSC	MI	3.8	0 Loss Of Service	11/28/2001
PSC	MI	36.15	0 Alleged Unauth Switch	11/28/2001
PSC	MI	83.32	0 Alleged Unauth Switch	11/28/2001
PSC	MI	0	0 Alleged Unauth Switch	11/28/2001
PSC	MS	124.02	0 Dispute Charges	11/28/2001
ATTY General	NY	0	63.96 Billed After Cancel	11/28/2001
Consumer Protection	NY	92.47	0 Alleged Unauth Switch	11/28/2001
PSC	NY	0	0 Payment Arrangements	11/28/2001
PSC	NY	66.65	0 Alleged Unauth Switch	11/28/2001
PSC	NY	45.56	0 Dispute Charges	11/28/2001
PSC	NY	2459.36	0 Alleged Unauth Switch	11/28/2001
PSC	NY	97.22	0 Dispute Charges	11/28/2001

PSC	NY	45.56	0	Dispute Charges	11/28/2001
PUC	OH	0	0	Request to Cancel	11/28/2001
PUC	PA	27.5	0	Dispute Charges	11/28/2001
PUC	PA	0	0	Payment Arrangements	11/28/2001
PUC	PA	0	0	Payment Arrangements	11/28/2001
PUC	PA	0	0	Service Denial/Restoral	11/28/2001
PUC	PA	0	0	Request to Cancel	11/28/2001
PUC	PA	127.77	0	Dispute Charges	11/28/2001
Reg Auth	TN	0	0	Delayed Billing	11/28/2001
PUC	TX	15	0	Service Denial/Restoral	11/28/2001
PUC	TX	88.09	0	Alleged Unauth Switch	11/28/2001
PUC	TX	66.48	0	Alleged Unauth Switch	11/28/2001
PUC	TX	0	0	Service Denial/Restoral	11/28/2001
PSC	AL	286.33	0	Billed After Cancel	11/29/2001
PUC	CA	0	0	Billed After Cancel	11/29/2001
PUC	CA	235.31	0	Service Denial/Restoral	11/29/2001
PUC	CO	0	0	Dnc	11/29/2001
PSC	FL	0	0	Alleged Unauth Switch	11/29/2001
PSC	FL	84.42	0	Alleged Unauth Switch	11/29/2001
PSC	GA	0	0	Loss Of Service	11/29/2001
PSC	GA	9.43	27.05	Alleged Unauth Switch	11/29/2001
PSC	GA	0	0	Refund	11/29/2001
PSC	GA	129.52	53.52	Billed After Cancel	11/29/2001
PSC	KY	0	0	Status	11/29/2001
PSC	MI	37.59	0	Billing Error	11/29/2001
PSC	MI	0	0	Service Denial/Restoral	11/29/2001
PSC	MI	0	0	Misc.	11/29/2001
PSC	NC	40.53	0	Alleged Unauth Switch	11/29/2001
ATTY General	NY	0	0	Alleged Unauth Switch	11/29/2001
ATTY General	NY	840.27	0	Alleged Unauth Switch	11/29/2001
PSC	NY	297.25	0	Service Denial/Restoral	11/29/2001
PSC	NY	14.19	0	Service Denial/Restoral	11/29/2001
PSC	NY	250.34	0	Alleged Unauth Switch	11/29/2001
PSC	NY	0	0	Alleged Unauth Switch	11/29/2001
ATTY General	OH	11.85	0	Dispute Charges	11/29/2001
PSC	PA	0	142.5	Alleged Unauth Switch	11/29/2001
PUC	PA	0	0	Request to Cancel	11/29/2001
PUC	PA	42.23	0	Alleged Unauth Switch	11/29/2001
PUC	PA	0	0	Request to Cancel	11/29/2001
PUC	PA	0	66.09	Billed After Cancel	11/29/2001
Reg Auth	TN	0	0	Alleged Unauth Switch	11/29/2001
Reg Auth	TN	30.66	0	Alleged Unauth Switch	11/29/2001
ATTY General	TX	17.42	0	Alleged Unauth Switch	11/29/2001
PUC	TX	0	112	Refund	11/29/2001
PUC	TX	626.62	276.88	Alleged Unauth Switch	11/29/2001
PSC	AL	0	0	Misc.	11/30/2001
PSC	AL	0	0	Misc.	11/30/2001
PSC	AL	0	0	Status	11/30/2001
PSC	AL	0	0	Misc.	11/30/2001
PSC	AL	0	0	Misc.	11/30/2001
PSC	AL	0	0	Misc.	11/30/2001
PSC	AL	0	0	Misc.	11/30/2001

PSC	AL	101.13	0 Billed After Cancel	11/30/2001
PSC	AL	0	0 Service Denial/Restoral	11/30/2001
PSC	AL	0	0 Service Denial/Restoral	11/30/2001
ATTY General	AR	0	0 Dispute Charges	11/30/2001
PUC	CA	299.93	0 Alleged Unauth Switch	11/30/2001
PSC	GA	8.06	0 Dispute Charges	11/30/2001
PSC	MI	0	0 Alleged Unauth Switch	11/30/2001
PSC	MI	279.29	0 Dispute Charges	11/30/2001
PSC	MI	40	0 Alleged Unauth Switch	11/30/2001
PSC	MI	247.69	0 Service Denial/Restoral	11/30/2001
PSC	MI	0	0 Billing Error	11/30/2001
PSC	MI	71.56	0 Alleged Unauth Switch	11/30/2001
PSC	MI	96.07	0 Alleged Unauth Switch	11/30/2001
ATTY General	NY	3.78	0 Alleged Unauth Switch	11/30/2001
ATTY General	NY	20.95	0 Dispute Charges	11/30/2001
PSC	NY	0	0 Alleged Unauth Switch	11/30/2001
PSC	NY	0	0 Alleged Unauth Switch	11/30/2001
PSC	NY	21.92	0 Alleged Unauth Switch	11/30/2001
PSC	NY	377.74	0 Alleged Unauth Switch	11/30/2001
PSC	NY	264.33	0 Service Denial/Restoral	11/30/2001
PSC	NY	86.88	0 Billed After Cancel	11/30/2001
PUC	OH	88.9	0 Billed After Cancel	11/30/2001
PUC	PA	165.01	165.01 Billed After Cancel	11/30/2001
PUC	PA	234.49	50.67 Dispute Charges	11/30/2001
PUC	PA	0	0 Payment Arrangements	11/30/2001
PUC	PA	111.31	0 Refund	11/30/2001
PUC	PA	0	0 Service Denial/Restoral	11/30/2001
PUC	PA	40.37	0 Billing Error	11/30/2001
PUC	PA	0	0 No Account	11/30/2001
PUC	PA	89.21	0 Billed After Cancel	11/30/2001
PUC	PA	139.26	0 No Account	11/30/2001
PUC	PA	0	0 Request to Cancel	11/30/2001
PUC	TX	0	0 Service Denial/Restoral	11/30/2001
PUC	TX	0	0 No Account	11/30/2001
PUC	TX	79.87	0 Alleged Unauth Switch	11/30/2001
PSC	MI	150.74	0 Dispute Charges	12/1/2001
Dept of Justice	OR	33.69	0 Dnc	12/2/2001
PUC	PA	117.46	0 Dispute Charges	12/2/2001
PUC	CA	10.42	0 Alleged Unauth Switch	12/3/2001
PUC	CA	0	280.66 Billed After Cancel	12/3/2001
PUC	CA	207.46	0 Alleged Unauth Switch	12/3/2001
PUC	CA	101.24	101.24 Dispute Charges	12/3/2001
PUC	CA	0	0 Billing Error	12/3/2001
PUC	CA	0	0 Dispute Charges	12/3/2001
PUC	CA	0	0 Request to Cancel	12/3/2001
Dept of Justice	DE	91.49	0 Alleged Unauth Switch	12/3/2001
PSC	FL	45.9	0 Alleged Unauth Switch	12/3/2001
PSC	FL	267.83	0 Alleged Unauth Switch	12/3/2001
PSC	FL	7.31	0 Alleged Unauth Switch	12/3/2001
PUC	FL	813.4	0 Alleged Unauth Switch	12/3/2001
PSC	MI	37.97	0 Service Denial/Restoral	12/3/2001
PSC	MI	110.25	0 Alleged Unauth Switch	12/3/2001
			0 Dispute Charges	12/3/2001

PSC	MI	0	0 Status	12/3/2001
PSC	NC	269.52	0 Rebuttal	12/3/2001
PSC	NC	0	354.87 Billed After Cancel	12/3/2001
PUC	NJ	66.57	0 Dispute Charges	12/3/2001
ATTY General	NY	0	0 Request to Cancel	12/3/2001
PSC	NY	151.49	0 Loss Of Service	12/3/2001
PUC	OH	41.6	0 Billed After Cancel	12/3/2001
PUC	OH	0	80.12 Dispute Charges	12/3/2001
PUC	PA	0	0 Billed After Cancel	12/3/2001
PUC	PA	0	0 Service Denial/Restoral	12/3/2001
PUC	PA	0	0 Billed After Cancel	12/3/2001
PUC	PA	93.84	0 Alleged Unauth Switch	12/3/2001
Reg Auth	TN	11.79	1.08 Alleged Unauth Switch	12/3/2001
PUC	TX	0	0 Loss Of Service	12/3/2001
PUC	TX	91.58	0 Service Denial/Restoral	12/3/2001
PUC	TX	47.36	0 Alleged Unauth Switch	12/3/2001
Corp. Commission	VA	0	0 No Account	12/3/2001
PSC	AL	3473.91	0 Dispute Charges	12/4/2001
PUC	CA	0	0 Service Denial/Restoral	12/4/2001
PUC	CT	10.77	0 Alleged Unauth Switch	12/4/2001
FCC	FC	0	0 Dispute Charges	12/4/2001
FCC	FC	0	0 Billed After Cancel	12/4/2001
FCC	FC	0	0 Dispute Charges	12/4/2001
FCC	FC	21.95	0 Dispute Charges	12/4/2001
FCC	FC	8.11	0 Alleged Unauth Switch	12/4/2001
PSC	FL	92.39	0 Alleged Unauth Switch	12/4/2001
ATTY General	ID	0	0 Promo	12/4/2001
PSC	MD	19.41	0 Alleged Unauth Switch	12/4/2001
PUC	ME	0	64.89 Alleged Unauth Switch	12/4/2001
PSC	MI	0	0 Dnc	12/4/2001
PSC	MI	82.99	0 Misc.	12/4/2001
PSC	MI	181.85	0 Dispute Charges	12/4/2001
PSC	MI	0	0 Dispute Charges	12/4/2001
PSC	MI	0	0 Request to Cancel	12/4/2001
PSC	MI	47.22	0 Alleged Unauth Switch	12/4/2001
PSC	MI	0	0 Service Denial/Restoral	12/4/2001
ATTY General	NY	33.92	0 Billed After Cancel	12/4/2001
ATTY General	NY	38.2	0 Alleged Unauth Switch	12/4/2001
Commerce Commision	OH	0	0 No Account	12/4/2001
PUC	OH	0	0 Billed After Cancel	12/4/2001
PUC	OH	234	0 Billed After Cancel	12/4/2001
PUC	OH	0	0 More Abusive MKTG	12/4/2001
PUC	OH	0	0 More Abusive MKTG	12/4/2001
Dept of Justice	OR	10.28	0 Alleged Unauth Switch	12/4/2001
ATTY General	PA	0	0 No Account	12/4/2001
PUC	PA	14.12	0 Service Transfers	12/4/2001
PUC	PA	0	0 Payment Arrangements	12/4/2001
PUC	PA	47.44	0 Billed After Cancel	12/4/2001
PUC	PA	0	0 Payment Arrangements	12/4/2001
PUC	PA	62.16	0 Billed After Cancel	12/4/2001
PUC	TX	29.36	0 Alleged Unauth Switch	12/4/2001
PUC	TX	0	0 Alleged Unauth Switch	12/4/2001

PUC	TX	100.01	0 Alleged Unauth Switch	12/4/2001
PSC	WI	59.96	20 Alleged Unauth Switch	12/4/2001
ATTY General	WV	32.79	0 Alleged Unauth Switch	12/4/2001
PSC	AL	128.58	0 Alleged Unauth Switch	12/5/2001
PSC	CA	32.31	0 Misc.	12/5/2001
PSC	CT	0	6.34 Billed After Cancel	12/5/2001
PSC	FL	0	0 Billing Error	12/5/2001
PSC	FL	68.4	0 Dispute Charges	12/5/2001
PSC	LA	583.87	0 Dispute Charges	12/5/2001
PSC	LA	0	0 Misc.	12/5/2001
Dept Telecom	MA	0	0 Billed After Cancel	12/5/2001
PSC	ME	0	0 Alleged Unauth Switch	12/5/2001
PSC	ME	88.26	0 Alleged Unauth Switch	12/5/2001
PSC	MI	82.69	0 Alleged Unauth Switch	12/5/2001
PSC	MI	47.5	0 Service Denial/Restoral	12/5/2001
Dept of Justice	NC	255.43	0 Alleged Unauth Switch	12/5/2001
PSC	NC	71.84	0 Alleged Unauth Switch	12/5/2001
PSC	NC	0	0 Service Denial/Restoral	12/5/2001
PSC	NC	0	0 Status	12/5/2001
PSC	NC	32.87	0 Billed After Cancel	12/5/2001
PSC	NY	0	0 Service Transfers	12/5/2001
PSC	NY	115.33	0 Dispute Charges	12/5/2001
PSC	NY	0	0 Service Denial/Restoral	12/5/2001
PSC	PA	0	0 Billed After Cancel	12/5/2001
PUC	PA	51.83	0 Billed After Cancel	12/5/2001
PUC	PA	0	0 Payment Arrangements	12/5/2001
PUC	PA	0	0 Dispute Charges	12/5/2001
PUC	PA	37.81	0 Alleged Unauth Switch	12/5/2001
PUC	PA	0	0 Payment Arrangements	12/5/2001
PUC	PA	479.98	0 Billed After Cancel	12/5/2001
PUC	TX	0	0 Service Denial/Restoral	12/5/2001
PUC	TX	79.56	0 Alleged Unauth Switch	12/5/2001
PUC	TX	49.74	0 Service Denial/Restoral	12/5/2001
PUC	TX	210.41	0 Alleged Unauth Switch	12/5/2001
PUC	CA	36.08	0 Alleged Unauth Switch	12/6/2001
PUC	CA	0	0 Request to Cancel	12/6/2001
PUC	CA	0	0 Request to Cancel	12/6/2001
PUC	CO	75.88	0 Billing Error	12/6/2001
PSC	FL	25.13	0 Dispute Charges	12/6/2001
PSC	FL	12.3	0 Alleged Unauth Switch	12/6/2001
PSC	FL	14.47	0 Alleged Unauth Switch	12/6/2001
PSC	GA	98.43	0 Billed After Cancel	12/6/2001
PSC	MI	80.7	0 Billed After Cancel	12/6/2001
PSC	MI	61.51	0 Request to Cancel	12/6/2001
PSC	MS	172.88	0 Alleged Unauth Switch	12/6/2001
PSC	NY	86.88	0 Service Denial/Restoral	12/6/2001
PSC	NY	38.2	0 Misleading Sales	12/6/2001
PSC	NY	0	0 Dispute Charges	12/6/2001
PSC	NY	0	0 Alleged Unauth Switch	12/6/2001
PSC	NY	0	0 Dispute Charges	12/6/2001
PUC	OH	90.5	52.8 Billed After Cancel	12/6/2001
PUC	PA	0	0 Dispute Charges	12/6/2001

PUC	TX	80.28	0 Service Denial/Restoral	12/6/2001
PUC	TX	0	0 Service Denial/Restoral	12/6/2001
Corp. Commission	VA	0	0 Dispute Charges	12/6/2001
UTC	WA	0	11.09 Billed After Cancel	12/6/2001
UTC	WA	0	0 Dispute Charges	12/6/2001
PSC	AL	0	0 Service Denial/Restoral	12/7/2001
PUC	CA	36.32	0 Alleged Unauth Switch	12/7/2001
PUC	CA	0	0 Service Denial/Restoral	12/7/2001
PUC	CA	0	0 Wrong BTN	12/7/2001
FCC	FC	72.16	0 Alleged Unauth Switch	12/7/2001
FCC	FC	10.55	0 Alleged Unauth Switch	12/7/2001
FCC	FC	180.45	0 Alleged Unauth Switch	12/7/2001
FCC	FC	86.5	0 Alleged Unauth Switch	12/7/2001
Dept Agriculture	FL	29.88	0 Alleged Unauth Switch	12/7/2001
Dept Agriculture	FL	0	0 Dispute Charges	12/7/2001
PSC	GA	0	0 Loss Of Service	12/7/2001
PSC	GA	31.4	0 Dispute Charges	12/7/2001
PSC	MI	0	0 Alleged Unauth Switch	12/7/2001
PSC	MI	81.45	0 Alleged Unauth Switch	12/7/2001
PSC	MI	76.47	0 Alleged Unauth Switch	12/7/2001
PSC	MS	61.36	0 Service Transfers	12/7/2001
PSC	NC	0	0 Service Denial/Restoral	12/7/2001
ATTY General	NY	0	0 Status	12/7/2001
PSC	NY	38.38	0 Billed After Cancel	12/7/2001
PUC	OH	0	0 Request to Cancel	12/7/2001
PUC	OH	0	0 Dispute Charges	12/7/2001
PSC	OK	358.41	0 Service Denial/Restoral	12/7/2001
PSC	OK	0	0 Service Denial/Restoral	12/7/2001
ATTY General	PA	0	0 Dispute Charges	12/7/2001
ATTY General	PA	130.2	0 Alleged Unauth Switch	12/7/2001
ATTY General	PA	0	155.26 Dispute Charges	12/7/2001
PUC	PA	0	0 Dispute Charges	12/7/2001
PUC	PA	42.93	0 Billed After Cancel	12/7/2001
PUC	PA	64.67	0 Dispute Charges	12/7/2001
PUC	PA	0	0 Service Denial/Restoral	12/7/2001
PUC	TX	220.94	0 Billed After Cancel	12/7/2001
PUC	TX	0	0 Service Denial/Restoral	12/7/2001
PUC	TX	78.32	0 Alleged Unauth Switch	12/7/2001
PUC	TX	42.35	0 Alleged Unauth Switch	12/7/2001
PUC	TX	141.7	0 Dispute Charges	12/7/2001
PUC	TX	24.22	0 Alleged Unauth Switch	12/7/2001
PUC	TX	87.39	0 Alleged Unauth Switch	12/7/2001
PUC	TX	0	0 Billed After Cancel	12/7/2001
PUC	TX	544.22	0 Alleged Unauth Switch	12/7/2001
PUC	TX	99.35	0 Alleged Unauth Switch	12/7/2001
PUC	TX	255.1	0 Alleged Unauth Switch	12/7/2001
PUC	TX	73.33	0 Alleged Unauth Switch	12/7/2001
PUC	TX	333.83	0 Alleged Unauth Switch	12/7/2001
PUC	TX	52.28	0 Alleged Unauth Switch	12/7/2001
PUC	TX	0	0 Billed After Cancel	12/7/2001
PUC	TX	38.58	38.58 Billed After Cancel	12/7/2001
PUC	TX	0	0 Misleading Sales	12/7/2001

PUC	TX	0	0 Alleged Unauth Switch	12/7/2001
PUC	TX	39.95	0 Billing Error	12/7/2001
PUC	TX	0	78.01 Alleged Unauth Switch	12/7/2001
PUC	CA	0	0 Dispute Charges	12/10/2001
PUC	CA	156.18	0 Alleged Unauth Switch	12/10/2001
PUC	CA	287.42	0 Dispute Charges	12/10/2001
PUC	CA	98.36	0 Dispute Charges	12/10/2001
PUC	CT	0	0 Billed After Cancel	12/10/2001
PUC	CT	0	10.07 Billed After Cancel	12/10/2001
FCC	FC	0	0 No Account	12/10/2001
FCC	FC	0	0 Misc.	12/10/2001
FCC	FC	0	0 Refund	12/10/2001
FCC	FC	109.42	0 Dispute Charges	12/10/2001
FCC	FC	0	0 Dispute Charges	12/10/2001
FCC	FC	369.38	295.1 Dispute Charges	12/10/2001
FCC	FC	0	0 Dispute Charges	12/10/2001
FCC	FC	383.23	0 Billed After Cancel	12/10/2001
FCC	FC	0	0 Dispute Charges	12/10/2001
FCC	FC	0	43.9 Promo	12/10/2001
FCC	FC	0	0 Refund	12/10/2001
FCC	FC	0	0 No Account	12/10/2001
FCC	FC	83.26	0 Alleged Unauth Switch	12/10/2001
FCC	FC	134.65	0 Alleged Unauth Switch	12/10/2001
FCC	FC	0	0 Billed After Cancel	12/10/2001
FCC	FC	90	0 Dispute Charges	12/10/2001
Consumer Affairs	FL	0	0 Dispute Charges	12/10/2001
PSC	GA	176.97	0 Rebuttal	12/10/2001
ATTY General	KS	3.34	0 Alleged Unauth Switch	12/10/2001
PSC	KY	138.64	0 Alleged Unauth Switch	12/10/2001
PSC	MI	153.22	0 Billed After Cancel	12/10/2001
PSC	MI	172.22	0 Billed After Cancel	12/10/2001
PSC	NY	52.12	0 Alleged Unauth Switch	12/10/2001
PSC	NY	369.45	0 Dispute Charges	12/10/2001
PSC	NY	269.8	0 Billed After Cancel	12/10/2001
PSC	NY	70.43	0 Alleged Unauth Switch	12/10/2001
PSC	NY	1259.4	0 Alleged Unauth Switch	12/10/2001
Consumer Services	PA	60	0 Misc.	12/10/2001
PUC	PA	441.86	44.86 Refund	12/10/2001
PUC	PA	24.19	0 Dispute Charges	12/10/2001
PUC	PA	0	0 Provisioning	12/10/2001
PUC	PA	55	0 Service Transfers	12/10/2001
Reg Auth	TN	0	0 Billed After Cancel	12/10/2001
Reg Auth	TN	567.08	0 Alleged Unauth Switch	12/10/2001
PUC	TX	32.31	0 Alleged Unauth Switch	12/10/2001
PUC	TX	7.9	0 Billed After Cancel	12/10/2001
PUC	TX	73.33	0 Alleged Unauth Switch	12/10/2001
PUC	TX	73.94	0 Alleged Unauth Switch	12/10/2001
ATTY General	WA	0	105.1 Refund	12/10/2001
ATTY General	CA	31.56	0 Billed After Cancel	12/11/2001
PUC	CA	65.57	0 Alleged Unauth Switch	12/11/2001
PUC	CA	0	0 Service Denial/Restoral	12/11/2001
PUC	CA	0	0 Service Denial/Restoral	12/11/2001

PSC	LA	98.01	0 Alleged Unauth Switch	12/11/2001
PSC	LA	63.87	0 Billed After Cancel	12/11/2001
ATTY General	MI	43.9	0 Dispute Charges	12/11/2001
ATTY General	MI	36.42	0 Billed After Cancel	12/11/2001
PSC	MI	34.86	0 Dispute Charges	12/11/2001
PSC	MI	0	0 Misc.	12/11/2001
PSC	MI	109.8	0 Alleged Unauth Switch	12/11/2001
PSC	MI	7.02	0 Dispute Charges	12/11/2001
PSC	MI	41.65	0 Dispute Charges	12/11/2001
PSC	MI	44.35	0 Alleged Unauth Switch	12/11/2001
PSC	MO	0	0 Alleged Unauth Switch	12/11/2001
PSC	NC	0	0 Billed After Cancel	12/11/2001
PSC	NC	0	0 Billed After Cancel	12/11/2001
PSC	NC	0	0 Billed After Cancel	12/11/2001
ATTY General	NY	21.38	0 Alleged Unauth Switch	12/11/2001
ATTY General	NY	0	0 Dispute Charges	12/11/2001
PSC	NY	15.51	0 Misleading Sales	12/11/2001
PSC	NY	91.65	0 Billed After Cancel	12/11/2001
PSC	NY	0	0 Alleged Unauth Switch	12/11/2001
PSC	NY	95.14	0 Alleged Unauth Switch	12/11/2001
PSC	NY	0	0 Alleged Unauth Switch	12/11/2001
ATTY General	OH	0	0 Dnc	12/11/2001
ATTY General	OH	91.19	0 Alleged Unauth Switch	12/11/2001
ATTY General	OH	82.92	0 Dispute Charges	12/11/2001
Consumer Services	PA	0	0 Misleading Sales	12/11/2001
PUC	PA	0	0 Payment Arrangements	12/11/2001
PUC	PA	0	0 Dispute Charges	12/11/2001
PUC	PA	10.68	0 Billed After Cancel	12/11/2001
PUC	TX	0	0 Service Denial/Restoral	12/11/2001
Corp. Commission	VA	0	0 Alleged Unauth Switch	12/11/2001
PUC	CA	40	0 Dispute Charges	12/12/2001
PUC	CO	12.9	0 Alleged Unauth Switch	12/12/2001
PSC	FL	0	0 Refund	12/12/2001
PSC	GA	0	0 Dispute Charges	12/12/2001
Commerce Commision	IL	204.01	0 Alleged Unauth Switch	12/12/2001
PSC	KY	0	0 Misleading Sales	12/12/2001
PSC	LA	200.28	0 Alleged Unauth Switch	12/12/2001
PSC	MI	42.69	0 Alleged Unauth Switch	12/12/2001
PSC	MI	91.02	0 Alleged Unauth Switch	12/12/2001
Dept Telecom	NJ	44.78	0 Billed After Cancel	12/12/2001
PSC	NY	148.36	0 Alleged Unauth Switch	12/12/2001
PSC	NY	50.99	0 Alleged Unauth Switch	12/12/2001
PSC	NY	59.26	0 Alleged Unauth Switch	12/12/2001
PSC	NY	77.93	0 Dispute Charges	12/12/2001
PSC	NY	0	0 Dispute Charges	12/12/2001
PSC	NY	79.03	0 Alleged Unauth Switch	12/12/2001
PUC	OH	0	0 Request to Cancel	12/12/2001
PUC	OH	0	0 Request to Cancel	12/12/2001
PUC	OH	0	0 Service Denial/Restoral	12/12/2001
PUC	OH	0	0 Service Denial/Restoral	12/12/2001
Dept of Justice	OR	45.39	0 Billed After Cancel	12/12/2001
ATTY General	PA	39.7	0 Alleged Unauth Switch	12/12/2001

PUC	PA	0	0 Status	12/12/2001
PUC	PA	0	0 Status	12/12/2001
PUC	PA	0	0 Status	12/12/2001
PUC	PA	0	0 Status	12/12/2001
PUC	PA	0	0 Status	12/12/2001
PUC	PA	0	0 Status	12/12/2001
PSC	SC	74.55	0 Payment Arrangements	12/12/2001
PSC	SC	0	0 Billed After Cancel	12/12/2001
ATTY General	TX	73.01	0 Dispute Charges	12/12/2001
Dept Agriculture	VA	0	0 Alleged Unauth Switch	12/12/2001
Dept Agriculture	VA	0	0 Alleged Unauth Switch	12/12/2001
ATTY General	VT	44.32	0 Alleged Unauth Switch	12/12/2001
PSC	AL	11.95	0 Billed After Cancel	12/13/2001
PUC	CT	0	0 Billed After Cancel	12/13/2001
PSC	FL	0	0 Request to Cancel	12/13/2001
PSC	FL	0	140.27 Dispute Charges	12/13/2001
PSC	FL	0	0 Dnc	12/13/2001
PSC	FL	39.81	0 Alleged Unauth Switch	12/13/2001
PSC	FL	0	0 Dispute Charges	12/13/2001
PSC	GA	192.21	0 Alleged Unauth Switch	12/13/2001
PSC	GA	62.19	0 Alleged Unauth Switch	12/13/2001
PSC	GA	15.76	0 Alleged Unauth Switch	12/13/2001
PSC	KY	0	52.96 Billing Error	12/13/2001
PSC	KY	0	0 Alleged Unauth Switch	12/13/2001
PSC	MI	0	0 Service Denial/Restoral	12/13/2001
PSC	MI	29.86	0 Dispute Charges	12/13/2001
PSC	MI	0	0 Dnc	12/13/2001
ATTY General	NY	18.12	0 Billed After Cancel	12/13/2001
Consumer Affairs	NY	41.25	0 Alleged Unauth Switch	12/13/2001
PSC	NY	0	0 Alleged Unauth Switch	12/13/2001
PSC	NY	0	0 Alleged Unauth Switch	12/13/2001
PSC	NY	0	0 Alleged Unauth Switch	12/13/2001
PSC	NY	0	0 Alleged Unauth Switch	12/13/2001
PSC	NY	0	0 Misleading Sales	12/13/2001
Corp. Commission	OK	71.87	0 Alleged Unauth Switch	12/13/2001
ATTY General	PA	0	0 Service Denial/Restoral	12/13/2001
PUC	PA	0	0 Status	12/13/2001
PUC	PA	0	0 Status	12/13/2001
PUC	PA	0	0	12/13/2001
PUC	PA	0	0 Status	12/13/2001
PUC	PA	0	0 Status	12/13/2001
PUC	PA	0	0 Status	12/13/2001
PUC	PA	0	0 Status	12/13/2001
PUC	PA	0	0 Status	12/13/2001
PUC	PA	0	0 Status	12/13/2001
PUC	PA	0	0	12/13/2001
PUC	PA	0	0 Status	12/13/2001
PUC	PA	0	0 Status	12/13/2001
PUC	PA	151.96	0 Status	12/13/2001
PUC	PA	0	0 Status	12/13/2001
PUC	PA	0	0 Status	12/13/2001
PUC	PA	0	0 Status	12/13/2001
PUC	PA	0	0 Status	12/13/2001
PUC	PA	0	0 Status	12/13/2001
PUC	PA	67.55	0 Dispute Charges	12/13/2001

PUC	PA	28.48	0 Billed After Cancel	12/13/2001
PUC	PA	0	0 Refund	12/13/2001
PUC	PA	0	0 Service Denial/Restoral	12/13/2001
PUC	PA	54.44	0 Dispute Charges	12/13/2001
PUC	TX	338.56	0 Alleged Unauth Switch	12/13/2001
ATTY General	WA	0	0 No Account	12/13/2001
PUC	CT	0	0 Status	12/14/2001
PSC	FL	27.52	0 Alleged Unauth Switch	12/14/2001
PSC	GA	0	0 Service Transfers	12/14/2001
PSC	GA	32.79	0 Alleged Unauth Switch	12/14/2001
ATTY General	KS	0	0 Dispute Charges	12/14/2001
PSC	KY	0	0	12/14/2001
PSC	LA	67.33	0 Alleged Unauth Switch	12/14/2001
Dept Telecom	MA	28.45	116.56 Billing Error	12/14/2001
PSC	MA	8.49	0 Billing Error	12/14/2001
PSC	MA	0	0 Dispute Charges	12/14/2001
PSC	MI	104.22	0 Alleged Unauth Switch	12/14/2001
PSC	MI	82.99	0 Request to Cancel	12/14/2001
PSC	NY	0	0 Dispute Charges	12/14/2001
PSC	NY	0	0 Dispute Charges	12/14/2001
PSC	NY	87.11	0 Dispute Charges	12/14/2001
PUC	OH	0	0 Status	12/14/2001
PUC	OH	45.41	0 Misleading Sales	12/14/2001
PUC	OH	46.41	0 Dnc	12/14/2001
Corp. Commission	OK	71.32	0 Alleged Unauth Switch	12/14/2001
PUC	PA	0	0 Misc.	12/14/2001
PUC	PA	612.61	0 Alleged Unauth Switch	12/14/2001
Reg Auth	TN	0	0 Dispute Charges	12/14/2001
PUC	TX	3.67	0 Alleged Unauth Switch	12/14/2001
PSC	AL	25.42	0 Billed After Cancel	12/17/2001
PUC	CA	362.7	0 Billed After Cancel	12/17/2001
PUC	CA	181.54	0 Request to Cancel	12/17/2001
PUC	CA	243.99	0 Request to Cancel	12/17/2001
PUC	CA	255.28	50 Alleged Unauth Switch	12/17/2001
PUC	CA	61.38	0 Alleged Unauth Switch	12/17/2001
PUC	CA	0	0 Alleged Unauth Switch	12/17/2001
PUC	CA	230.36	0 Billed After Cancel	12/17/2001
PUC	CA	0	127.87 Alleged Unauth Switch	12/17/2001
PUC	CA	75.43	131.86 Alleged Unauth Switch	12/17/2001
PUC	CA	412.23	0 Alleged Unauth Switch	12/17/2001
PUC	CA	43.06	0 Alleged Unauth Switch	12/17/2001
PUC	CA	226.94	224.99 Alleged Unauth Switch	12/17/2001
PUC	CA	178.64	0 Billed After Cancel	12/17/2001
PUC	CA	212.6	0 Alleged Unauth Switch	12/17/2001
PUC	CA	60.76	10 Billed After Cancel	12/17/2001
FCC	FC	0	0 Billed After Cancel	12/17/2001
FCC	FC	0	56.15 Dispute Charges	12/17/2001
FCC	FC	9.5	0 Billed After Cancel	12/17/2001
FCC	FC	127.87	11.45 Dispute Charges	12/17/2001
FCC	FC	0	21.67 Billed After Cancel	12/17/2001
FCC	FC	0	0 Billing Error	12/17/2001
FCC	FC	23.18	0 Dispute Charges	12/17/2001

FCC	FC	0	0 Provisioning	12/17/2001
FCC	FC	0	0 Billing Error	12/17/2001
FCC	FC	0	0 Billed After Cancel	12/17/2001
FCC	FC	0	0 Alleged Unauth Switch	12/17/2001
Dept Agriculture	FL	0	0 Status	12/17/2001
Dept Agriculture	FL	0	0 Status	12/17/2001
PSC	FL	0	0 Service Transfers	12/17/2001
PSC	GA	0	0 Dnc	12/17/2001
PSC	GA	128.5	0 Dispute Charges	12/17/2001
PSC	GA	370.36	0 Alleged Unauth Switch	12/17/2001
ATTY General	KY	0	0 Dispute Charges	12/17/2001
PSC	KY	45.2	0 Alleged Unauth Switch	12/17/2001
Commissioner	LA	0	0 Service Denial/Restoral	12/17/2001
Commissioner	LA	0	0 Service Denial/Restoral	12/17/2001
PSC	MI	159.36	0 Dispute Charges	12/17/2001
PSC	MI	256.43	0 Alleged Unauth Switch	12/17/2001
PUC	NE	0	0 Request to Cancel	12/17/2001
PUC	NE	0	0 Request to Cancel	12/17/2001
PSC	NY	0	0 Dispute Charges	12/17/2001
PSC	NY	104.29	0 Dispute Charges	12/17/2001
Consumer Council	OH	32.63	0 Billed After Cancel	12/17/2001
PUC	OH	6.29	0 Dispute Charges	12/17/2001
Dept of Justice	OR	0	0 Dispute Charges	12/17/2001
Dept of Justice	OR	0	0 Alleged Unauth Switch	12/17/2001
ATTY General	PA	0	0 No Account	12/17/2001
ATTY General	PA	0	0 Billed After Cancel	12/17/2001
PUC	PA	0	0 Status	12/17/2001
PUC	PA	0	0 Status	12/17/2001
PUC	PA	0	0 Status	12/17/2001
PUC	PA	0	0 Dispute Charges	12/17/2001
PUC	PA	0	0 Dispute Charges	12/17/2001
PUC	PA	1779.87	0 Dispute Charges	12/17/2001
PUC	PA	0	0 Dispute Charges	12/17/2001
PUC	TX	0	0 Alleged Unauth Switch	12/17/2001
PUC	TX	83.14	0 Alleged Unauth Switch	12/17/2001
PUC	TX	219.99	0 Alleged Unauth Switch	12/17/2001
PUC	TX	0	0 Alleged Unauth Switch	12/17/2001
PUC	TX	0	0 Alleged Unauth Switch	12/17/2001
PUC	TX	441.48	0 Alleged Unauth Switch	12/17/2001
PUC	TX	66.47	0 Alleged Unauth Switch	12/17/2001
PUC	TX	0	0 Alleged Unauth Switch	12/17/2001
ATTY General	CA	289.76	0 Alleged Unauth Switch	12/18/2001
PUC	CA	489.02	242.13 Dispute Charges	12/18/2001
PUC	CA	1028.56	0 Alleged Unauth Switch	12/18/2001
PUC	CA	0	0 Dispute Charges	12/18/2001
PUC	CA	9.63	97.06 Alleged Unauth Switch	12/18/2001
PUC	CA	10.09	0 Alleged Unauth Switch	12/18/2001
PUC	CA	510.48	0 Alleged Unauth Switch	12/18/2001
PUC	CA	0	0 Alleged Unauth Switch	12/18/2001
PUC	CA	0	0 Dispute Charges	12/18/2001
Dept Agriculture	FL	394.24	434.57 No Account	12/18/2001
PSC	FL	175.62	0 Alleged Unauth Switch	12/18/2001

PSC	FL	0	13.5 Alleged Unauth Switch	12/18/2001
PSC	FL	15.28	0 Alleged Unauth Switch	12/18/2001
PSC	FL	199.25	0 Billing Error	12/18/2001
PSC	FL	10.91	0 Billed After Cancel	12/18/2001
PSC	GA	5.94	0 Billed After Cancel	12/18/2001
PSC	GA	62.57	0 Dispute Charges	12/18/2001
PSC	KY	0	0 Billed After Cancel	12/18/2001
PSC	MI	156.62	0 Alleged Unauth Switch	12/18/2001
PSC	MI	0	0 Billed After Cancel	12/18/2001
PSC	MI	0	0 Dispute Charges	12/18/2001
ATTY General	NY	0	0 Alleged Unauth Switch	12/18/2001
PSC	NY	111.1	0 Dispute Charges	12/18/2001
PSC	NY	116.74	0 Dispute Charges	12/18/2001
ATTY General	OH	0	37.61 Dispute Charges	12/18/2001
PUC	OH	0	0 Request to Cancel	12/18/2001
ATTY General	PA	213.28	0 Dispute Charges	12/18/2001
PUC	PA	0	0 Dispute Charges	12/18/2001
PUC	PA	1566.25	0 Billed After Cancel	12/18/2001
PUC	PA	0	0 Payment Arrangements	12/18/2001
PUC	PA	0	0 Billed After Cancel	12/18/2001
Consumer Affairs	SC	0	0 Billing Error	12/18/2001
ATTY General	TX	0	0 Dispute Charges	12/18/2001
PUC	TX	0	0 Alleged Unauth Switch	12/18/2001
ATTY General	WV	0	0 Dispute Charges	12/18/2001
PSC	AL	36.85	0 Alleged Unauth Switch	12/19/2001
PUC	CA	0	0 Alleged Unauth Switch	12/19/2001
PUC	CA	0	0 Alleged Unauth Switch	12/19/2001
PUC	CA	179.73	0 Alleged Unauth Switch	12/19/2001
PUC	CA	0	0 Alleged Unauth Switch	12/19/2001
PSC	FL	102.45	0 Dispute Charges	12/19/2001
PSC	MI	0	0 Request to Cancel	12/19/2001
ATTY General	MO	0	0 Alleged Unauth Switch	12/19/2001
ATTY General	NY	0	0 Promo	12/19/2001
PSC	NY	0	0 Alleged Unauth Switch	12/19/2001
PUC	OH	0	0 Billed After Cancel	12/19/2001
Dept of Justice	OR	0	0 Promo	12/19/2001
ATTY General	PA	0	0 Dispute Charges	12/19/2001
PUC	PA	0	0 Request to Cancel	12/19/2001
PUC	PA	54.86	0 Dispute Charges	12/19/2001
PUC	PA	0	0 Service Denial/Restoral	12/19/2001
PUC	PA	114.65	0 Alleged Unauth Switch	12/19/2001
Reg Auth	TN	69.67	26.88 Dispute Charges	12/19/2001
PUC	CA	0	0 Alleged Unauth Switch	12/20/2001
PUC	CA	428.32	0 Alleged Unauth Switch	12/20/2001
FCC	FC	0	0 Alleged Unauth Switch	12/20/2001
Dept of Justice	NC	0	0 Billed After Cancel	12/20/2001
PSC	NC	0	0 Alleged Unauth Switch	12/20/2001
ATTY General	NY	0	0 Dispute Charges	12/20/2001
PSC	NY	2.29	0 Alleged Unauth Switch	12/20/2001
PSC	NY	99	0 Dispute Charges	12/20/2001
PUC	OH	85.48	25 Misleading Sales	12/20/2001
PUC	OH	0	0 Billed After Cancel	12/20/2001

ATTY General	PA	39.7	0 Alleged Unauth Switch	12/20/2001
ATTY General	PA	115.37	0 Alleged Unauth Switch	12/20/2001
PUC	PA	0	0 Status	12/20/2001
PUC	PA	0	0 Status	12/20/2001
PUC	PA	0	0 Dispute Charges	12/20/2001
PUC	PA	56.29	0 Service Denial/Restoral	12/20/2001
PUC	PA	0	0 Service Denial/Restoral	12/20/2001
PSC	VT	10.21	0 Billed After Cancel	12/20/2001
PSC	AL	72.75	0 Alleged Unauth Switch	12/21/2001
PUC	CA	32.87	0 Dispute Charges	12/21/2001
Dept Telecom	MA	107.36	0 Dispute Charges	12/21/2001
PSC	MI	129.47	0 Alleged Unauth Switch	12/21/2001
PSC	MI	117.24	0 Alleged Unauth Switch	12/21/2001
PSC	MI	188.87	0 Billed After Cancel	12/21/2001
PSC	NY	34.17	0 Alleged Unauth Switch	12/21/2001
PSC	NY	99.36	0 Alleged Unauth Switch	12/21/2001
PSC	NY	109.49	0 Alleged Unauth Switch	12/21/2001
PSC	NY	107.53	178.83 Dispute Charges	12/21/2001
PUC	PA	79.58	0 Alleged Unauth Switch	12/21/2001
PUC	PA	124.63	43.06 Billed After Cancel	12/21/2001
PUC	PA	308.48	54.63 Features	12/21/2001
PUC	PA	278.22	0 Dispute Charges	12/21/2001
Reg Auth	TN	0	0 Service Denial/Restoral	12/21/2001
Reg Auth	TN	283.79	0 Alleged Unauth Switch	12/21/2001
PSC	MI	0	0 Request to Cancel	12/22/2001
PSC	WI	13.87	0 Dispute Charges	12/22/2001
ATTY General	MN	0	0 Dispute Charges	12/24/2001
PSC	NY	330.84	0 Dispute Charges	12/24/2001
PUC	CA	0	203.15 Alleged Unauth Switch	12/26/2001
PUC	CA	136.3	0 Alleged Unauth Switch	12/26/2001
PUC	CA	0	0 Alleged Unauth Switch	12/26/2001
PUC	CA	275.07	0 Alleged Unauth Switch	12/26/2001
PUC	CA	0	0 Dnc	12/26/2001
PUC	CO	43.19	0 Alleged Unauth Switch	12/26/2001
FCC	FC	255.91	0 Dispute Charges	12/26/2001
FCC	FC	64.26	0 Alleged Unauth Switch	12/26/2001
FCC	FC	0	0 Billing Error	12/26/2001
FCC	FC	263.41	0 Refund	12/26/2001
FCC	FC	0	0 Dispute Charges	12/26/2001
FCC	FC	146.94	0 Billed After Cancel	12/26/2001
FCC	FC	310.71	0 Alleged Unauth Switch	12/26/2001
FCC	FC	148.5	0 Billed After Cancel	12/26/2001
FCC	FC	15.05	0 Alleged Unauth Switch	12/26/2001
FCC	FC	0	0 Billed After Cancel	12/26/2001
FCC	FC	0	0 Billing Error	12/26/2001
FCC	FC	20.46	0 Dispute Charges	12/26/2001
FCC	FC	116.12	0 Billed After Cancel	12/26/2001
FCC	FC	0	0 Dispute Charges	12/26/2001
FCC	FC	13.91	0 Billed After Cancel	12/26/2001
FCC	FC	45.85	0 Billed After Cancel	12/26/2001
FCC	FC	0	0 No Account	12/26/2001
Consumer Protection	FL	64.34	0 Alleged Unauth Switch	12/26/2001

Consumer Protection	FL	0	0 Dispute Charges	12/26/2001
Dept Agriculture	FL	33.31	0 Dispute Charges	12/26/2001
PSC	FL	3.8	0 Refund	12/26/2001
PSC	FL	0	0 Billed After Cancel	12/26/2001
PSC	FL	0	0 Alleged Unauth Switch	12/26/2001
PSC	GA	0	13.48 Billed After Cancel	12/26/2001
ATTY General	IL	99.18	0 Alleged Unauth Switch	12/26/2001
ATTY General	MA	4466.4	0 Alleged Unauth Switch	12/26/2001
Dept Telecom	MA	0	0 Misc.	12/26/2001
PSC	MI	31.07	0 Service Denial/Restoral	12/26/2001
PSC	MI	32.75	0 Dispute Charges	12/26/2001
Dept of Justice	NC	30.98	0 Dispute Charges	12/26/2001
PSC	NY	48.81	0 Alleged Unauth Switch	12/26/2001
ATTY General	PA	415.06	415.06 Dispute Charges	12/26/2001
ATTY General	PA	149.19	0 Alleged Unauth Switch	12/26/2001
ATTY General	PA	30.24	0 Dispute Charges	12/26/2001
ATTY General	PA	0	0 Wrong BTN	12/26/2001
ATTY General	PA	0	0 Dispute Charges	12/26/2001
ATTY General	PA	0	0 Features	12/26/2001
PUC	PA	70.8	0 Alleged Unauth Switch	12/26/2001
PUC	PA	0	0 Payment Arrangements	12/26/2001
PUC	PA	92.69	0 Billed After Cancel	12/26/2001
PUC	PA	0	0 Payment Arrangements	12/26/2001
PUC	PA	4.5	0 Dispute Charges	12/26/2001
PUC	PA	153.54	0 Dispute Charges	12/26/2001
PUC	TX	0	0 Alleged Unauth Switch	12/26/2001
PUC	TX	0	0 Dispute Charges	12/26/2001
PUC	TX	0	0 Alleged Unauth Switch	12/26/2001
PUC	TX	0	0 Alleged Unauth Switch	12/26/2001
PUC	TX	0	0 Alleged Unauth Switch	12/26/2001
PUC	TX	0	0 Alleged Unauth Switch	12/26/2001
ATTY General	WA	21.95	0 Dispute Charges	12/26/2001
ATTY General	WA	0	0 Dispute Charges	12/26/2001
PUC	CA	3.27	0 Alleged Unauth Switch	12/27/2001
PUC	CO	93.61	61.91 Alleged Unauth Switch	12/27/2001
Dept Agriculture	FL	25.99	47.47 Billed After Cancel	12/27/2001
PSC	FL	24.81	0 Alleged Unauth Switch	12/27/2001
PSC	FL	0	0 Alleged Unauth Switch	12/27/2001
PSC	FL	44.67	0 Dispute Charges	12/27/2001
PSC	FL	0	0 Billed After Cancel	12/27/2001
PSC	MI	78.51	0 Alleged Unauth Switch	12/27/2001
PSC	MI	42.86	0 Alleged Unauth Switch	12/27/2001
PSC	MI	0	0 Dispute Charges	12/27/2001
PSC	MI	72.93	0 Alleged Unauth Switch	12/27/2001
PSC	MI	0	0 No Account	12/27/2001
ATTY General	NY	0	63.43 Billed After Cancel	12/27/2001
PSC	NY	45.46	0 Alleged Unauth Switch	12/27/2001
PSC	NY	30.3	0 Dispute Charges	12/27/2001
PSC	NY	56.66	0 Dispute Charges	12/27/2001
PSC	NY	0	0 Dispute Charges	12/27/2001
PUC	PA	80.95	0 Billed After Cancel	12/27/2001
Reg Auth	TN	86.93	0 Alleged Unauth Switch	12/27/2001

PUC	TX	0	0 Alleged Unauth Switch	12/27/2001
PUC	CA	0	341.68 Alleged Unauth Switch	12/28/2001
FCC	FC	6.24	0 Alleged Unauth Switch	12/28/2001
PSC	FL	0	0 Dispute Charges	12/28/2001
PSC	FL	0	0 Alleged Unauth Switch	12/28/2001
PSC	FL	0	0 Dispute Charges	12/28/2001
PSC	LA	0	226.92 Refund	12/28/2001
PSC	LA	0	23.25 Refund	12/28/2001
Dept Telecom	MA	0	0 Dispute Charges	12/28/2001
Consumer Protection	NY	29.38	0 Dispute Charges	12/28/2001
PSC	NY	46.85	0 Alleged Unauth Switch	12/28/2001
PSC	NY	63.6	0 Alleged Unauth Switch	12/28/2001
PSC	NY	162.48	0 Billed After Cancel	12/28/2001
PSC	NY	75.4	0 Alleged Unauth Switch	12/28/2001
Consumer Council	OH	0	0 Service Denial/Restoral	12/28/2001
PUC	PA	0	0 Billed After Cancel	12/28/2001
PUC	PA	0	0 Service Denial/Restoral	12/28/2001
PUC	PA	4.5	0 Dispute Charges	12/28/2001
Reg Auth	TN	481.2	0 Dispute Charges	12/28/2001
PSC	TX	25.79	31.85 Billed After Cancel	12/28/2001
PUC	TX	3.67	0 Alleged Unauth Switch	12/28/2001
PUC	TX	147.32	0 Alleged Unauth Switch	12/28/2001
PUC	TX	476.46	0 Alleged Unauth Switch	12/28/2001
PUC	TX	366.65	0 Alleged Unauth Switch	12/28/2001
PUC	TX	0	0 Alleged Unauth Switch	12/28/2001
PUC	CT	0	0 Billed After Cancel	12/31/2001
FCC	FC	0	0 Billed After Cancel	12/31/2001
FCC	FC	0	0 Billed After Cancel	12/31/2001
FCC	FC	19.97	0 Dispute Charges	12/31/2001
FCC	FC	0	0 No Account	12/31/2001
FCC	FC	0	0 Dispute Charges	12/31/2001
PSC	FL	0	0 Billed After Cancel	12/31/2001
PSC	FL	0	11.84 Billed After Cancel	12/31/2001
PSC	GA	221.68	0 Refund	12/31/2001
PSC	GA	71.8	0 Alleged Unauth Switch	12/31/2001
PSC	MO	0	0 Misc.	12/31/2001
PSC	NY	0	0 Service Denial/Restoral	12/31/2001
PUC	PA	36.48	0 Dispute Charges	12/31/2001
PUC	CA	7.3	0 Service Denial/Restoral	1/2/2002
FCC	FC	0	0 Dispute Charges	1/2/2002
Dept Agriculture	FL	0	0 Rebuttal	1/2/2002
PSC	KY	35	0 Service Denial/Restoral	1/2/2002
PSC	KY	0	0 Request to Cancel	1/2/2002
PSC	MI	38.39	0 Alleged Unauth Switch	1/2/2002
PSC	MI	0	0 Service Transfers	1/2/2002
PSC	MI	0	140.27 Alleged Unauth Switch	1/2/2002
Consumer Affairs	NH	0	0 Loss Of Service	1/2/2002
PSC	NY	11.84	0 Dispute Charges	1/2/2002
ATTY General	PA	31.86	0 Alleged Unauth Switch	1/2/2002
PUC	PA	0	0 Payment Arrangements	1/2/2002
PUC	TX	0	0 Dispute Charges	1/2/2002
PSC	FL	37220.19	0 Dispute Charges	1/3/2002

PSC	MI	73.15	0 Refund	1/3/2002
PSC	MI	93.56	0 Alleged Unauth Switch	1/3/2002
PSC	MS	182.91	0 Billed After Cancel	1/3/2002
PSC	NY	78.6	0 Dispute Charges	1/3/2002
PSC	NY	55.91	0 Request to Cancel	1/3/2002
PSC	NY	0	0 No Account	1/3/2002
PUC	OH	48.68	0 Alleged Unauth Switch	1/3/2002
PUC	OH	14.2	0 Dispute Charges	1/3/2002
PUC	PA	0	0 Service Denial/Restoral	1/3/2002
PUC	PA	0	0 Billed After Cancel	1/3/2002
PUC	PA	115.65	0 Dispute Charges	1/3/2002
PUC	PA	79.44	0 Dispute Charges	1/3/2002
PUC	PA	0	0 Service Denial/Restoral	1/3/2002
PUC	PA	58.75	0 Billed After Cancel	1/3/2002
Reg Auth	TN	60.3	0 Billed After Cancel	1/3/2002
PUC	TX	49.89	0 Misc.	1/3/2002
PSC	AL	0	0 Dispute Charges	1/4/2002
PUC	CA	0	0 Dispute Charges	1/4/2002
PSC	GA	0	0 Misc.	1/4/2002
PSC	LA	176.82	0 Alleged Unauth Switch	1/4/2002
PSC	LA	0	0 Alleged Unauth Switch	1/4/2002
PSC	MD	23.74	16.88 Alleged Unauth Switch	1/4/2002
PSC	MI	0	0 Alleged Unauth Switch	1/4/2002
PSC	MI	130.33	0 Alleged Unauth Switch	1/4/2002
PSC	MI	0	0 Billing Error	1/4/2002
PSC	NY	0	121.41 Refund	1/4/2002
PSC	NY	642.6	0 Alleged Unauth Switch	1/4/2002
PSC	NY	63.64	0 Alleged Unauth Switch	1/4/2002
PUC	OH	0	38.27 Dispute Charges	1/4/2002
Consumer Services	PA	0	0 Misc.	1/4/2002
PUC	PA	0	0 Misc.	1/4/2002
PUC	PA	0	0 Billed After Cancel	1/4/2002
PUC	PA	97.9	0 Billed After Cancel	1/4/2002
PUC	PA	0	0 Alleged Unauth Switch	1/4/2002
PUC	PA	78.78	0 Billed After Cancel	1/4/2002
PUC	PA	53.69	0 Dispute Charges	1/4/2002
PUC	PA	0	0 Payment Arrangements	1/4/2002
PUC	PA	44.09	0 Dispute Charges	1/4/2002
ATTY General	TX	18.35	0 Dispute Charges	1/4/2002
PUC	TX	72.68	0 Alleged Unauth Switch	1/4/2002
PSC	MI	76.79	0 Alleged Unauth Switch	1/5/2002
PSC	MI	0	0 No Account	1/5/2002
PSC	MI	84.91	0 Billing Error	1/5/2002
PSC	AL	0	0 Billed After Cancel	1/7/2002
PSC	AL	0.81	0 Rebuttal	1/7/2002
PUC	CA	72.76	53.88 Billed After Cancel	1/7/2002
PUC	CA	6.65	0 Alleged Unauth Switch	1/7/2002
PUC	CA	0	23.43 Billed After Cancel	1/7/2002
PUC	CA	75.11	0 Alleged Unauth Switch	1/7/2002
PUC	CA	0	0 Alleged Unauth Switch	1/7/2002
FCC	FC	123.37	0 Alleged Unauth Switch	1/7/2002
FCC	FC	0	0 Alleged Unauth Switch	1/7/2002

FCC	FC	32.13	0 Wrong BTN	1/7/2002
FCC	FC	0	0 Billing Error	1/7/2002
FCC	FC	48.25	0 Billed After Cancel	1/7/2002
FCC	FC	0	0 Billed After Cancel	1/7/2002
FCC	FC	0	169.77 Refund	1/7/2002
FCC	FC	824.55	0 Dispute Charges	1/7/2002
FCC	FC	0	11.39 Billed After Cancel	1/7/2002
FCC	FC	0	0 No Account	1/7/2002
FCC	FC	300.73	0 Billed After Cancel	1/7/2002
PSC	FL	0	0 Alleged Unauth Switch	1/7/2002
Consumer Affairs	GA	0	0 Alleged Unauth Switch	1/7/2002
PUC	ID	0	522.43 Alleged Unauth Switch	1/7/2002
Corp. Commission	KS	45.27	0 Alleged Unauth Switch	1/7/2002
PSC	MI	19.98	0 Alleged Unauth Switch	1/7/2002
PSC	NY	0	0 Alleged Unauth Switch	1/7/2002
PSC	NY	91.38	0 Alleged Unauth Switch	1/7/2002
PSC	NY	285.29	0 Alleged Unauth Switch	1/7/2002
Corp. Commission	OH	81.32	0 Alleged Unauth Switch	1/7/2002
PUC	OH	44.4	0 Billed After Cancel	1/7/2002
PUC	OH	60.56	0 Billing Error	1/7/2002
PUC	OH	0	0 Dispute Charges	1/7/2002
PUC	PA	275.13	0 Alleged Unauth Switch	1/7/2002
PUC	PA	207.83	0 Service Denial/Restoral	1/7/2002
PUC	PA	0	0 Billing Error	1/7/2002
PUC	PA	105.11	28.58 Dispute Charges	1/7/2002
ATTY General	TX	202.35	0 Service Denial/Restoral	1/7/2002
PUC	TX	0	0 No Account	1/7/2002
Dept. of Commerce	UT	2110.8	0 Billing Error	1/7/2002
ATTY General	WA	149.13	0 Alleged Unauth Switch	1/7/2002
UTC	WA	0	53.9 Alleged Unauth Switch	1/7/2002
PSC	AL	10.09	0 Alleged Unauth Switch	1/8/2002
PSC	AL	11.05	0 Billing Error	1/8/2002
PUC	CA	25	0 Payment Arrangements	1/8/2002
PSC	FL	0	39.23 Alleged Unauth Switch	1/8/2002
PSC	FL	102.18	0 Dispute Charges	1/8/2002
PSC	FL	0	0 No Account	1/8/2002
PSC	FL	0	0 Billed After Cancel	1/8/2002
Dept. of Commerce	IA	0	0 Alleged Unauth Switch	1/8/2002
PSC	NY	63.64	0 Alleged Unauth Switch	1/8/2002
PSC	NY	63.64	0 Alleged Unauth Switch	1/8/2002
PSC	NY	96.9	0 Alleged Unauth Switch	1/8/2002
PSC	NY	0	0 Dispute Charges	1/8/2002
PUC	OH	0	0 Request to Cancel	1/8/2002
PUC	OH	45.32	0 Request to Cancel	1/8/2002
PUC	OH	169.45	169.84 Billed After Cancel	1/8/2002
PUC	PA	42.57	42.57 Dispute Charges	1/8/2002
PUC	PA	255.56	0 Billing Error	1/8/2002
PUC	PA	26.38	0 Billed After Cancel	1/8/2002
ATTY General	TX	0	0 Alleged Unauth Switch	1/8/2002
PUC	TX	0	0 Service Denial/Restoral	1/8/2002
PSC	AR	0	0 Billed After Cancel	1/9/2002
PSC	AR	0	0 Misc.	1/9/2002

PSC	FL	27.92	0 Billed After Cancel	1/9/2002
PSC	GA	69.63	0 Dispute Charges	1/9/2002
PSC	MI	114.45	0 Alleged Unauth Switch	1/9/2002
PSC	MI	76.14	0 Alleged Unauth Switch	1/9/2002
PSC	MI	0	0 Request to Cancel	1/9/2002
ATTY General	MN	1112.99	0 Dispute Charges	1/9/2002
ATTY General	MO	1.02	0 Dispute Charges	1/9/2002
PSC	NC	48.77	0 Alleged Unauth Switch	1/9/2002
ATTY General	NY	541.75	0 Dispute Charges	1/9/2002
PSC	NY	59.92	0 Rebuttal	1/9/2002
PSC	NY	0	0 Rebuttal	1/9/2002
PSC	NY	31.71	0 Rebuttal	1/9/2002
PSC	NY	0	0 Rebuttal	1/9/2002
PSC	NY	0	0 Rebuttal	1/9/2002
PSC	NY	88.43	0 Dispute Charges	1/9/2002
ATTY General	OH	132.8	0 Billed After Cancel	1/9/2002
PUC	PA	237.99	239.06 Dispute Charges	1/9/2002
PUC	PA	201.21	0 Misleading Sales	1/9/2002
PUC	PA	0	0 Request to Cancel	1/9/2002
PSC	SC	0	0 Dispute Charges	1/9/2002
PSC	SC	0	0 Dispute Charges	1/9/2002
PSC	SC	42.51	157.56 Dispute Charges	1/9/2002
ATTY General	TX	133.22	0 Billed After Cancel	1/9/2002
PUC	TX	288.41	0 Alleged Unauth Switch	1/9/2002
PSC	WV	0	0 Alleged Unauth Switch	1/9/2002
PSC	AR	0	0 Alleged Unauth Switch	1/10/2002
PUC	CA	0	0 Alleged Unauth Switch	1/10/2002
PUC	CA	75.64	0 Billed After Cancel	1/10/2002
PUC	CA	0	0 Billed After Cancel	1/10/2002
PUC	CA	53.01	0 Billed After Cancel	1/10/2002
PUC	CA	0	19.05 Billed After Cancel	1/10/2002
PUC	CA	1.06	0 Alleged Unauth Switch	1/10/2002
PSC	FL	0	0 Refund	1/10/2002
PSC	FL	0	0 Alleged Unauth Switch	1/10/2002
PSC	MI	0	0 Alleged Unauth Switch	1/10/2002
PSC	MI	0	0 Alleged Unauth Switch	1/10/2002
PSC	NY	0	34.29 Alleged Unauth Switch	1/10/2002
PSC	NY	0	309.9 Service Denial/Restoral	1/10/2002
PSC	NY	38	0 Billing Error	1/10/2002
PUC	OH	71.14	0 Dispute Charges	1/10/2002
PUC	OH	69.26	0 Alleged Unauth Switch	1/10/2002
PUC	PA	0	0 Request to Cancel	1/10/2002
PUC	PA	0	0 Status	1/10/2002
PUC	PA	0	0 Status	1/10/2002
PUC	PA	0	0 Status	1/10/2002
PUC	PA	0	0 Alleged Unauth Switch	1/10/2002
PUC	PA	0	0 Dispute Charges	1/10/2002
PUC	PA	0	0 Service Denial/Restoral	1/10/2002
PUC	TX	200	0 Alleged Unauth Switch	1/10/2002
PUC	CA	0	0 Alleged Unauth Switch	1/11/2002
PUC	CA	173.13	151.8 Dispute Charges	1/11/2002
PUC	CA	0	0 Alleged Unauth Switch	1/11/2002

PUC	CA	77.15	0	Dispute Charges	1/11/2002
PUC	CA	0	0	Alleged Unauth Switch	1/11/2002
PUC	CA	0	0	Alleged Unauth Switch	1/11/2002
PUC	CA	0	0	Alleged Unauth Switch	1/11/2002
PUC	CA	0	0	Alleged Unauth Switch	1/11/2002
PUC	CA	291.7	0	Alleged Unauth Switch	1/11/2002
PUC	CA	118.22	98.12	Alleged Unauth Switch	1/11/2002
FCC	FC	61	0	Rebuttal	1/11/2002
PSC	GA	105.76	0	Billed After Cancel	1/11/2002
PSC	GA	0	0	Refund	1/11/2002
PSC	KY	0	0	Billed After Cancel	1/11/2002
PSC	MI	0	0	Alleged Unauth Switch	1/11/2002
PSC	MI	384.7	0	Alleged Unauth Switch	1/11/2002
PSC	MI	17.1	0	Alleged Unauth Switch	1/11/2002
PSC	MI	0	0	Dispute Charges	1/11/2002
PSC	MI	7.16	0	Refund	1/11/2002
ATTY General	MN	0	0	Promo	1/11/2002
PUC	OH	0	0	Dispute Charges	1/11/2002
ATTY General	PA	0	0	Alleged Unauth Switch	1/11/2002
PUC	PA	0	0	Status	1/11/2002
PUC	PA	171.73	0	More Abusive MKTG	1/11/2002
PUC	PA	0	0	More Abusive MKTG	1/11/2002
PUC	PA	0	0	Dispute Charges	1/11/2002
ATTY General	MI	78.95	0	Billed After Cancel	1/12/2002
PUC	CA	0	0	Dispute Charges	1/14/2002
PUC	CA	25	0	Service Denial/Restoral	1/14/2002
PUC	CA	21.33	110.41	Billed After Cancel	1/14/2002
PUC	CA	185.53	0	Alleged Unauth Switch	1/14/2002
PUC	CA	0	0	Dispute Charges	1/14/2002
PUC	CA	65.08	0	Alleged Unauth Switch	1/14/2002
PUC	CA	61.01	0	Dispute Charges	1/14/2002
FCC	FC	4.61	0	Dispute Charges	1/14/2002
FCC	FC	0	162.07	Billed After Cancel	1/14/2002
FCC	FC	150.42	0	Billed After Cancel	1/14/2002
FCC	FC	49.88	100.6	Dispute Charges	1/14/2002
FCC	FC	0	45.18	Billed After Cancel	1/14/2002
FCC	FC	37.9	0	Dispute Charges	1/14/2002
FCC	FC	98.93	0	Dispute Charges	1/14/2002
FCC	FC	0	0	Dnc	1/14/2002
FCC	FC	0	0	Billed After Cancel	1/14/2002
FCC	FC	52.71	0	Billing Error	1/14/2002
FCC	FC	0	0	Billed After Cancel	1/14/2002
FCC	FC	61.12	0	Alleged Unauth Switch	1/14/2002
FCC	FC	55.15	0	Billed After Cancel	1/14/2002
PSC	FL	173.75	0	Billing Error	1/14/2002
PSC	GA	63.64	0	Alleged Unauth Switch	1/14/2002
PSC	MI	19	0	Dispute Charges	1/14/2002
PSC	MI	0	383.58	Dispute Charges	1/14/2002
PSC	MI	0	0	Dispute Charges	1/14/2002
PSC	MI	0	0	Alleged Unauth Switch	1/14/2002
ATTY General	MO	0	0	Dispute Charges	1/14/2002
PSC	NC	63.87	0	Alleged Unauth Switch	1/14/2002

PSC	NY	0	124.3 Refund	1/14/2002
PSC	NY	17.6	10 Alleged Unauth Switch	1/14/2002
PUC	OH	82.51	0 Dispute Charges	1/14/2002
PUC	PA	0	0 Status	1/14/2002
PUC	PA	0	0 Refund	1/14/2002
PUC	PA	91.08	0 Dispute Charges	1/14/2002
ATTY General	TX	77.47	0 Billed After Cancel	1/14/2002
PUC	TX	25.57	193.17 Alleged Unauth Switch	1/14/2002
Dept Agriculture	VA	180.2	47.58 Billed After Cancel	1/14/2002
PUC	CA	0	0 Billed After Cancel	1/15/2002
FCC	FC	0	30.21 Billed After Cancel	1/15/2002
FCC	FC	0	0 Billed After Cancel	1/15/2002
FCC	FC	0	30.32 Billed After Cancel	1/15/2002
Dept Agriculture	FL	0	95.04 Billed After Cancel	1/15/2002
Dept Agriculture	FL	0	0 Alleged Unauth Switch	1/15/2002
Dept Agriculture	FL	801.56	0 Alleged Unauth Switch	1/15/2002
PSC	FL	0	0 Dispute Charges	1/15/2002
PSC	FL	54.82	0 Alleged Unauth Switch	1/15/2002
PSC	FL	35.04	0 Dispute Charges	1/15/2002
PSC	FL	74.46	0 Billing Error	1/15/2002
PSC	FL	65.22	0 Billing Error	1/15/2002
PSC	FL	83.5	83.5 Billed After Cancel	1/15/2002
Dept Telecom	MA	11.38	0 Billed After Cancel	1/15/2002
PSC	MI	36.95	0 Alleged Unauth Switch	1/15/2002
PSC	MI	22.51	0 Dispute Charges	1/15/2002
PSC	MI	0	0 Alleged Unauth Switch	1/15/2002
ATTY General	NY	30.71	0 Alleged Unauth Switch	1/15/2002
Consumer Protection	NY	0	43.14 Refund	1/15/2002
PSC	NY	323.02	0 Alleged Unauth Switch	1/15/2002
ATTY General	OH	15.05	0 Billed After Cancel	1/15/2002
PUC	OH	45.5	0 Dispute Charges	1/15/2002
PUC	OH	5.51	0 Billed After Cancel	1/15/2002
PUC	PA	56.86	0 Alleged Unauth Switch	1/15/2002
PUC	PA	0	0 Misc.	1/15/2002
PUC	PA	0	0 Dispute Charges	1/15/2002
PUC	PA	0	0 Dispute Charges	1/15/2002
PUC	PA	0	0 Alleged Unauth Switch	1/15/2002
PUC	PA	0	0 Alleged Unauth Switch	1/15/2002
PUC	PA	0	0 Payment Arrangements	1/15/2002
PUC	PA	166.1	0 Dispute Charges	1/15/2002
PUC	PA	25	0 Dispute Charges	1/15/2002
PSC	AL	0	0 Billed After Cancel	1/16/2002
PUC	CA	0	0 No Account	1/16/2002
FCC	FC	0	0 Rebuttal	1/16/2002
FCC	FC	0	0 Dnc	1/16/2002
FCC	FC	0	18.65 Dispute Charges	1/16/2002
PSC	GA	0	0 Dispute Charges	1/16/2002
PSC	GA	37.44	0 Dispute Charges	1/16/2002
PSC	GA	0	0 Alleged Unauth Switch	1/16/2002
PSC	GA	70.31	0 Alleged Unauth Switch	1/16/2002
PSC	GA	0	0 Alleged Unauth Switch	1/16/2002
PSC	KY	112.69	0 Billed After Cancel	1/16/2002

ATTY General	MA	10.83	0 Alleged Unauth Switch	1/16/2002
Dept Telecom	MA	0	0 Alleged Unauth Switch	1/16/2002
Dept Telecom	MA	0	0 Alleged Unauth Switch	1/16/2002
Dept Telecom	MA	0	0 Alleged Unauth Switch	1/16/2002
Dept Telecom	MA	0	0 Dispute Charges	1/16/2002
PSC	MD	12.24	0 Dispute Charges	1/16/2002
PSC	MD	0	0 Billing Error	1/16/2002
ATTY General	NY	86.07	0 Alleged Unauth Switch	1/16/2002
PSC	NY	204.63	0 Billed After Cancel	1/16/2002
PSC	NY	61.87	0 Alleged Unauth Switch	1/16/2002
PSC	NY	98.04	0 Dispute Charges	1/16/2002
PUC	OH	0	0 Misleading Sales	1/16/2002
PUC	OH	82.92	0 Dispute Charges	1/16/2002
PUC	OH	0	0 Billed After Cancel	1/16/2002
PSC	SC	0	0 Misc.	1/16/2002
PSC	TN	0	0 Dispute Charges	1/16/2002
PSC	TN	0	0 Billed After Cancel	1/16/2002
PUC	TX	0	0 Dispute Charges	1/16/2002
PUC	CA	0	0 Alleged Unauth Switch	1/17/2002
PUC	CA	0	0 Alleged Unauth Switch	1/17/2002
PUC	CA	152.3	0 Billed After Cancel	1/17/2002
PUC	CA	71.56	0 Alleged Unauth Switch	1/17/2002
PUC	CA	185.3	0 Alleged Unauth Switch	1/17/2002
FCC	FC	13.27	0 Dispute Charges	1/17/2002
FCC	FC	0	0 Dispute Charges	1/17/2002
PSC	FL	500.38	0 Dispute Charges	1/17/2002
PSC	GA	154.55	0 Billed After Cancel	1/17/2002
ATTY General	MA	7.96	0 Alleged Unauth Switch	1/17/2002
Dept Telecom	MA	0	0 Refund	1/17/2002
PSC	MI	156.3	0 Alleged Unauth Switch	1/17/2002
PSC	MI	0	0 Alleged Unauth Switch	1/17/2002
PSC	NY	104.01	0 Misleading Sales	1/17/2002
PSC	NY	251.35	0 Alleged Unauth Switch	1/17/2002
Commerce Commision	OH	47.32	0 Dispute Charges	1/17/2002
PUC	OH	31.7	0 Billed After Cancel	1/17/2002
Corp. Commission	OK	0	0 Billing Error	1/17/2002
PUC	PA	0	0 Alleged Unauth Switch	1/17/2002
PUC	PA	0	0 Refund	1/17/2002
PUC	PA	35.77	259.04 Alleged Unauth Switch	1/17/2002
PUC	PA	56.1	0 Dispute Charges	1/17/2002
Reg Auth	TN	252.24	0 Alleged Unauth Switch	1/17/2002
PUC	TX	0	0 Status	1/17/2002
PUC	TX	0	0 No Account	1/17/2002
PUC	TX	51.88	0 Alleged Unauth Switch	1/17/2002
PUC	TX	94.44	0 Alleged Unauth Switch	1/17/2002
PSC	WI	0	5.83 Refund	1/17/2002
PSC	AL	57.12	0 Alleged Unauth Switch	1/18/2002
PUC	CA	149.91	0 Billed After Cancel	1/18/2002
PUC	CA	0	0 Dispute Charges	1/18/2002
PUC	CA	20.51	0 Alleged Unauth Switch	1/18/2002
PUC	CA	192.35	0 Dispute Charges	1/18/2002
FCC	FC	284.3	0 Alleged Unauth Switch	1/18/2002

FCC	FC	0	0	Dispute Charges	1/18/2002
PSC	FL	143.05	94.02	Billed After Cancel	1/18/2002
PSC	FL	220.87	0	Billing Error	1/18/2002
PSC	GA	26.88	0	Dispute Charges	1/18/2002
PSC	MI	0	0	Misc.	1/18/2002
ATTY General	NY	0	0	Billing Error	1/18/2002
PSC	NY	0	0	Request to Cancel	1/18/2002
PSC	NY	0	0	Alleged Unauth Switch	1/18/2002
PSC	NY	0	29.81	Refund	1/18/2002
PUC	OH	0	0	Service Denial/Restoral	1/18/2002
PSC	OK	0	0	Status	1/18/2002
PSC	OK	0	0	Alleged Unauth Switch	1/18/2002
ATTY General	PA	0	0	Alleged Unauth Switch	1/18/2002
PUC	PA	0	0	Status	1/18/2002
PUC	PA	0	0	Status	1/18/2002
PUC	PA	28.35	0	Service Denial/Restoral	1/18/2002
PUC	PA	0	0	Service Denial/Restoral	1/18/2002
PUC	PA	0	0	Alleged Unauth Switch	1/18/2002
PUC	PA	0	0	Payment Arrangements	1/18/2002
PUC	TX	0	0	Dispute Charges	1/18/2002
PSC	MI	0	149.1	Billing Error	1/21/2002
PSC	MI	191.93	0	Dispute Charges	1/21/2002
PSC	MS	0	0	Dispute Charges	1/21/2002
PUC	CA	0	0	Provisioning	1/22/2002
PUC	CT	32.62	0	Service Denial/Restoral	1/22/2002
FCC	FC	13.82	41.58	Dispute Charges	1/22/2002
FCC	FC	36.23	0	Dispute Charges	1/22/2002
FCC	FC	0	0	Alleged Unauth Switch	1/22/2002
FCC	FC	180.31	0	Billing Error	1/22/2002
FCC	FC	0	0	Billing Error	1/22/2002
FCC	FC	465.47	0	Dispute Charges	1/22/2002
FCC	FC	277.18	0	Dispute Charges	1/22/2002
FCC	FC	0	0	Billed After Cancel	1/22/2002
FCC	FC	0	0	Dispute Charges	1/22/2002
FCC	FC	161.24	0	Dispute Charges	1/22/2002
FCC	FC	136.12	0	Dispute Charges	1/22/2002
FCC	FC	16.32	0	Billed After Cancel	1/22/2002
FCC	FC	0	0	Billed After Cancel	1/22/2002
Dept Agriculture	FL	0	0	Alleged Unauth Switch	1/22/2002
PSC	FL	49.27	0	Billing Error	1/22/2002
PSC	GA	0	0	Service Denial/Restoral	1/22/2002
PSC	KY	69.47	0	Alleged Unauth Switch	1/22/2002
PSC	MI	474.55	0	Service Denial/Restoral	1/22/2002
PSC	MI	87.4	0	Alleged Unauth Switch	1/22/2002
PSC	MI	0	0	Misc.	1/22/2002
ATTY General	MO	0	0	Billed After Cancel	1/22/2002
ATTY General	MO	114.22	0	Alleged Unauth Switch	1/22/2002
ATTY General	NY	0	0	Dispute Charges	1/22/2002
District Attorney	NY	88.97	0	Alleged Unauth Switch	1/22/2002
PSC	NY	64.94	0	Alleged Unauth Switch	1/22/2002
PSC	NY	296.03	0	Alleged Unauth Switch	1/22/2002
PUC	OH	70.5	0	Billed After Cancel	1/22/2002

PUC	OH	95.56	0 Billed After Cancel	1/22/2002
ATTY General	PA	0	90.96 Dispute Charges	1/22/2002
ATTY General	PA	0	0 Dispute Charges	1/22/2002
Consumer Protection	PA	0	29.14 Dispute Charges	1/22/2002
Consumer Services	PA	0	14.2 Billed After Cancel	1/22/2002
PUC	PA	0	0 Status	1/22/2002
PUC	PA	231.45	0 Request to Cancel	1/22/2002
PUC	PA	19.41	0 Alleged Unauth Switch	1/22/2002
PUC	PA	0	0 Service Transfers	1/22/2002
ATTY General	RI	15.39	0 Alleged Unauth Switch	1/22/2002
PSC	SC	0	0 Dispute Charges	1/22/2002
UTC	WA	0	7.49 Alleged Unauth Switch	1/22/2002
PSC	FL	78.89	0 Alleged Unauth Switch	1/23/2002
Consumer Affairs	GA	0	0 Billing Error	1/23/2002
PSC	GA	0	0 Billing Error	1/23/2002
PSC	MI	0	0 No Account	1/23/2002
PSC	MI	231.51	0 Loss Of Service	1/23/2002
PSC	MI	0	0 Dispute Charges	1/23/2002
PSC	NC	0	0 Billed After Cancel	1/23/2002
PSC	NC	481.72	0 Alleged Unauth Switch	1/23/2002
Consumer Protection	NY	160.64	0 Dispute Charges	1/23/2002
PSC	NY	0	0 Service Denial/Restoral	1/23/2002
PSC	NY	266.27	0 Alleged Unauth Switch	1/23/2002
PSC	NY	49.81	0 Service Denial/Restoral	1/23/2002
PUC	OH	0	0 Billed After Cancel	1/23/2002
PUC	OH	50.53	0 Billed After Cancel	1/23/2002
PUC	OH	55.11	0 Dispute Charges	1/23/2002
PUC	OH	45.32	0 Alleged Unauth Switch	1/23/2002
PUC	PA	61.39	0 Billed After Cancel	1/23/2002
PUC	PA	0	0 Service Denial/Restoral	1/23/2002
PSC	SC	0	0 Dispute Charges	1/23/2002
PSC	SC	0	0 Dispute Charges	1/23/2002
Reg Auth	TN	22.35	0 Alleged Unauth Switch	1/23/2002
FCC	FC	0	0 Billed After Cancel	1/24/2002
FCC	FC	60.95	0 Alleged Unauth Switch	1/24/2002
PSC	FL	0	0 Dispute Charges	1/24/2002
PSC	GA	0	0 Alleged Unauth Switch	1/24/2002
Reg. Commission	IN	0	26.77 Alleged Unauth Switch	1/24/2002
PSC	MI	226.27	0 Alleged Unauth Switch	1/24/2002
PSC	MI	0	0 No Account	1/24/2002
PSC	MI	0	0 No Account	1/24/2002
PUC	OH	21.96	0 Dispute Charges	1/24/2002
Corp. Commission	OK	16.74	0 Alleged Unauth Switch	1/24/2002
ATTY General	PA	46.31	0 Alleged Unauth Switch	1/24/2002
PUC	PA	85.06	0 Alleged Unauth Switch	1/24/2002
PUC	PA	0	0 Service Denial/Restoral	1/24/2002
PUC	PA	0	0 Service Denial/Restoral	1/24/2002
PUC	PA	69.32	0 Billed After Cancel	1/24/2002
UTC	WA	31.14	0 Alleged Unauth Switch	1/24/2002
Dept Agriculture	FL	0	0 Dispute Charges	1/25/2002
PSC	FL	21.73	0 Alleged Unauth Switch	1/25/2002
PSC	FL	29.09	0 Billed After Cancel	1/25/2002

PSC	GA	61.55	22.2 Billing Error	1/25/2002
PSC	GA	37.33	0 Alleged Unauth Switch	1/25/2002
PSC	KY	47.65	57.63 Alleged Unauth Switch	1/25/2002
PSC	MI	7.99	0 Billing Error	1/25/2002
PSC	MI	55.85	0 Delayed Provisioning	1/25/2002
PSC	NY	0	0 Billed After Cancel	1/25/2002
PUC	OH	21.48	0 Billing Error	1/25/2002
PUC	TX	79.56	0 Alleged Unauth Switch	1/25/2002
PUC	TX	1.31	0 Service Transfers	1/25/2002
Dept Agriculture	VA	0	0 Dispute Charges	1/25/2002
UTC	WA	44.89	0 Alleged Unauth Switch	1/25/2002
PSC	MI	0	0 Dispute Charges	1/26/2002
PUC	TX	0	0 Billing Error	1/26/2002
PUC	CA	25	0 Billed After Cancel	1/28/2002
PUC	CA	0	0 Dispute Charges	1/28/2002
PUC	CA	375.41	0 Alleged Unauth Switch	1/28/2002
FCC	FC	0	0 Alleged Unauth Switch	1/28/2002
FCC	FC	84.3	0 Alleged Unauth Switch	1/28/2002
FCC	FC	81.23	0 Alleged Unauth Switch	1/28/2002
FCC	FC	212.58	5 Alleged Unauth Switch	1/28/2002
FCC	FC	293.6	0 Alleged Unauth Switch	1/28/2002
FCC	FC	0	0 Alleged Unauth Switch	1/28/2002
PSC	FL	134.51	66.93 Billed After Cancel	1/28/2002
PSC	FL	0	85.84 Refund	1/28/2002
PSC	GA	18.77	0 Alleged Unauth Switch	1/28/2002
PSC	GA	0	10 Alleged Unauth Switch	1/28/2002
Dept Telecom	MA	0	0 Alleged Unauth Switch	1/28/2002
PSC	MI	0	0 Dispute Charges	1/28/2002
PSC	MI	77.06	0 Billed After Cancel	1/28/2002
PSC	MI	0	0 No Account	1/28/2002
PSC	MI	0	0 Features	1/28/2002
PSC	MI	42.4	0 Alleged Unauth Switch	1/28/2002
Dept of Justice	NC	92.52	0 Dispute Charges	1/28/2002
PRC	NM	62.73	80.5 Billed After Cancel	1/28/2002
PUC	NV	0	118.69 Billing Error	1/28/2002
PUC	NV	0	0 Dispute Charges	1/28/2002
PUC	NV	0	0 Dispute Charges	1/28/2002
ATTY General	NY	0	117.83 Billing Error	1/28/2002
PSC	NY	0	0 Dispute Charges	1/28/2002
PSC	NY	0	0 Features	1/28/2002
PSC	NY	261.67	0 Alleged Unauth Switch	1/28/2002
PUC	OH	18.39	0 Alleged Unauth Switch	1/28/2002
PUC	OH	179.55	0 Alleged Unauth Switch	1/28/2002
PUC	PA	0	7.36 Status	1/28/2002
PUC	PA	15.98	0 Status	1/28/2002
PUC	PA	0	0 Status	1/28/2002
PUC	PA	78.95	0 Status	1/28/2002
PUC	PA	0	0 Alleged Unauth Switch	1/28/2002
PUC	PA	12.64	0 Billed After Cancel	1/28/2002
PUC	PA	50.93	0 Billed After Cancel	1/28/2002
Reg Auth	TN	55.78	0 Dispute Charges	1/28/2002
UTC	WA	35.9	0 Alleged Unauth Switch	1/28/2002

PSC	WI	0	0	Alleged Unauth Switch	1/28/2002
PSC	WI	0	10	Alleged Unauth Switch	1/28/2002
FCC	FC	0	0	Promo	1/29/2002
FCC	FC	0	0	Dispute Charges	1/29/2002
FCC	FC	0	0	Refund	1/29/2002
FCC	FC	226.01	0	Billed After Cancel	1/29/2002
FCC	FC	90.84	0	Dispute Charges	1/29/2002
FCC	FC	0	0	Dispute Charges	1/29/2002
FCC	FC	616.71	0	Alleged Unauth Switch	1/29/2002
FCC	FC	0	0	Dispute Charges	1/29/2002
FCC	FC	0	0	Billed After Cancel	1/29/2002
FCC	FC	73.33	0	Billed After Cancel	1/29/2002
Dept Agriculture	FL	0	0	Billed After Cancel	1/29/2002
PSC	FL	0	0	Status	1/29/2002
PSC	FL	47.45	0	Alleged Unauth Switch	1/29/2002
PSC	FL	0	87.28	Dispute Charges	1/29/2002
PSC	GA	0	58.26	Billing Error	1/29/2002
PSC	KY	10.07	0	Alleged Unauth Switch	1/29/2002
PSC	MI	67.01	0	Service Denial/Restoral	1/29/2002
PUC	NV	0	299.14	Billing Error	1/29/2002
PUC	NV	0	95.89	Billing Error	1/29/2002
ATTY General	NY	0	0	Billing Error	1/29/2002
PSC	NY	68.75	0	Alleged Unauth Switch	1/29/2002
PSC	NY	28.54	0	Billed After Cancel	1/29/2002
PUC	OH	0	0	Misc.	1/29/2002
PUC	OH	26.29	0	Alleged Unauth Switch	1/29/2002
PUC	OH	105.15	0	Alleged Unauth Switch	1/29/2002
PUC	OH	45.74	0	Billed After Cancel	1/29/2002
PUC	PA	0	0	Status	1/29/2002
PUC	PA	21.04	0	Billed After Cancel	1/29/2002
PUC	PA	0.15	0	Service Denial/Restoral	1/29/2002
PUC	PA	19.09	0	Alleged Unauth Switch	1/29/2002
Consumer Affairs	SC	0	0	Dispute Charges	1/29/2002
PUC	TX	0	0	Service Denial/Restoral	1/29/2002
ATTY General	WA	0	0	Alleged Unauth Switch	1/29/2002
PSC	WI	0	10	Alleged Unauth Switch	1/29/2002
PUC	CA	144.14	0	Billed After Cancel	1/30/2002
PUC	CO	0	0	Dispute Charges	1/30/2002
FCC	FC	69.98	0	Dispute Charges	1/30/2002
FCC	FC	49.38	0	Billed After Cancel	1/30/2002
FCC	FC	20	0	Dispute Charges	1/30/2002
FCC	FC	0	0	Dispute Charges	1/30/2002
FCC	FC	27.58	0	Billed After Cancel	1/30/2002
FCC	FC	0	0	Dispute Charges	1/30/2002
FCC	FC	0	0	Dispute Charges	1/30/2002
FCC	FC	0	0	Dispute Charges	1/30/2002
FCC	FC	10.07	0	Alleged Unauth Switch	1/30/2002
PSC	FL	58.42	11.8	Alleged Unauth Switch	1/30/2002
PSC	FL	16.55	0	Alleged Unauth Switch	1/30/2002
PSC	GA	0	0	Dispute Charges	1/30/2002
PUC	MA	10.76	10.07	Billed After Cancel	1/30/2002
PSC	MI	33.17	0	Alleged Unauth Switch	1/30/2002

PSC	MI	0	56.87	Alleged Unauth Switch	1/30/2002
ATTY General	NY	0	0	Dispute Charges	1/30/2002
PUC	PA	43.44	0	Billed After Cancel	1/30/2002
PUC	PA	0	0	Payment Arrangements	1/30/2002
Reg Auth	TN	117.02	0	Billed After Cancel	1/30/2002
PUC	VT	0	0	Alleged Unauth Switch	1/30/2002
PUC	CA	19.83	0	Alleged Unauth Switch	1/31/2002
FCC	FC	42.63	0	Alleged Unauth Switch	1/31/2002
FCC	FC	74.83	0	Alleged Unauth Switch	1/31/2002
FCC	FC	113.22	0	Alleged Unauth Switch	1/31/2002
FCC	FC	41.38	0	Alleged Unauth Switch	1/31/2002
FCC	FC	0	0	Alleged Unauth Switch	1/31/2002
PSC	FL	83.28	0	Alleged Unauth Switch	1/31/2002
PSC	FL	0	7.25	Billed After Cancel	1/31/2002
PSC	GA	68.27	0	Promo	1/31/2002
PSC	KY	62.7	0	Billing Error	1/31/2002
PSC	MI	97.13	0	Alleged Unauth Switch	1/31/2002
PSC	MI	0	10	No Account	1/31/2002
Dept of Justice	NC	452.81	0	Billing Error	1/31/2002
ATTY General	PA	150.18	259.37	Alleged Unauth Switch	1/31/2002
ATTY General	PA	20.4	0	Dispute Charges	1/31/2002
ATTY General	PA	0	0	Billing Error	1/31/2002
Consumer Protection	PA	0	0	Billed After Cancel	1/31/2002
PSC	PA	0	0	Status	1/31/2002
PUC	PA	0	0	Status	1/31/2002
PUC	PA	0	0	Request to Cancel	1/31/2002
PUC	PA	0	0	Dispute Charges	1/31/2002
PUC	PA	0	0	Request to Cancel	1/31/2002
PSC	SC	0	0	Alleged Unauth Switch	1/31/2002
PUC	TX	0	11.12	Billing Error	1/31/2002
PUC	TX	16.93	0	Alleged Unauth Switch	1/31/2002
PSC	AL	327.52	0	Billing Error	2/1/2002
PUC	CA	32.53	0	Dispute Charges	2/1/2002
PSC	FL	22.3	0	Alleged Unauth Switch	2/1/2002
PSC	GA	105.87	0	Dispute Charges	2/1/2002
ATTY General	KY	104.34	0	Dispute Charges	2/1/2002
PSC	LA	121.17	0	Billed After Cancel	2/1/2002
PSC	LA	0	0	Billed After Cancel	2/1/2002
ATTY General	MI	111.44	0	Alleged Unauth Switch	2/1/2002
ATTY General	MI	0	0	No Account	2/1/2002
PSC	MI	0	223.28	Dispute Charges	2/1/2002
PSC	MI	0	0	Alleged Unauth Switch	2/1/2002
PSC	MI	0	0	Billing Error	2/1/2002
Public Staffing	NC	402.64	0	Billing Error	2/1/2002
PUC	NE	0	0	Alleged Unauth Switch	2/1/2002
PUC	NH	37.05	0	Dispute Charges	2/1/2002
PSC	NY	35.2	0	Dispute Charges	2/1/2002
PSC	NY	206.59	70	Alleged Unauth Switch	2/1/2002
PUC	OH	0	0	Billing Error	2/1/2002
PUC	OH	16.55	0	Dispute Charges	2/1/2002
ATTY General	PA	0	0	Dispute Charges	2/1/2002
PUC	PA	0	0	Status	2/1/2002

PUC	PA	0	106.98	Billed After Cancel	2/1/2002
Reg Auth	TN	0	0	Service Denial/Restoral	2/1/2002
UTC	WA	14.86	35.99	Dispute Charges	2/1/2002
ATTY General	AZ	52.43	0	Dispute Charges	2/4/2002
PUC	CA	68	0	Dispute Charges	2/4/2002
PUC	CA	47.5	6.34	Billed After Cancel	2/4/2002
PUC	CA	0	0	Billed After Cancel	2/4/2002
PUC	CA	107.96	332	Alleged Unauth Switch	2/4/2002
ATTY General	KY	50.2	59.77	Alleged Unauth Switch	2/4/2002
PSC	KY	0	0	Dispute Charges	2/4/2002
PUC	LA	86.51	0	Alleged Unauth Switch	2/4/2002
PSC	MI	20.84	0	Alleged Unauth Switch	2/4/2002
PSC	MI	157.6	0	Dispute Charges	2/4/2002
PSC	MI	9.34	10	Alleged Unauth Switch	2/4/2002
ATTY General	NY	72.04	0	Dispute Charges	2/4/2002
Consumer Protection	NY	0	0	Billed After Cancel	2/4/2002
ATTY General	OH	47.93	0	Alleged Unauth Switch	2/4/2002
ATTY General	OH	67.73	0	Billed After Cancel	2/4/2002
PUC	OH	35.2	0	Dispute Charges	2/4/2002
PUC	OH	35.07	0	Misleading Sales	2/4/2002
PUC	OH	44.85	0	Billed After Cancel	2/4/2002
PUC	PA	0	0	Service Denial/Restoral	2/4/2002
PUC	PA	0	0	Status	2/4/2002
PUC	TX	0	0	Dispute Charges	2/4/2002
Dept Agriculture	WI	0	0	Alleged Unauth Switch	2/4/2002
ATTY General	WV	20.51	0	Dispute Charges	2/4/2002
Consumer Affairs	CA	11.28	0	Billing Error	2/5/2002
PUC	CA	0	0	Billed After Cancel	2/5/2002
FCC	FC	6.9	0	Billing Error	2/5/2002
FCC	FC	0	19.61	Billed After Cancel	2/5/2002
FCC	FC	219.11	0	Billed After Cancel	2/5/2002
FCC	FC	25	0	Service Denial/Restoral	2/5/2002
FCC	FC	0	0	Misleading Sales	2/5/2002
FCC	FC	13.7	3.34	Billed After Cancel	2/5/2002
PSC	FL	22.18	0	Alleged Unauth Switch	2/5/2002
PSC	GA	0	0	Billed After Cancel	2/5/2002
ATTY General	ID	13.71	0	Dispute Charges	2/5/2002
PSC	MD	26.71	13.34	Billed After Cancel	2/5/2002
PSC	MI	0	0	Dispute Charges	2/5/2002
PSC	MI	106.65	0	Status	2/5/2002
PSC	MI	19.31	0	Request to Cancel	2/5/2002
PSC	MI	81.52	0	Alleged Unauth Switch	2/5/2002
PSC	NC	65.28	0	Payment Arrangements	2/5/2002
ATTY General	NY	0	0	Alleged Unauth Switch	2/5/2002
PSC	NY	77.29	0	Billed After Cancel	2/5/2002
PSC	NY	174.98	0	Misleading Sales	2/5/2002
PSC	NY	70	0	Alleged Unauth Switch	2/5/2002
Consumer Council	OH	0	0	Status	2/5/2002
PUC	OH	44	0	Service Denial/Restoral	2/5/2002
Consumer Protection	PA	0	0	Refund	2/5/2002
PUC	PA	0	0	Status	2/5/2002
PUC	PA	77.54	0	Status	2/5/2002

PUC	PA	0	0 Status	2/5/2002
PUC	PA	0	0 Status	2/5/2002
PUC	PA	0	0 Status	2/5/2002
PUC	PA	0	0 Status	2/5/2002
PUC	PA	0	0 Status	2/5/2002
PUC	PA	0	0 Status	2/5/2002
PUC	PA	0	0 Status	2/5/2002
PUC	PA	0	0 Status	2/5/2002
PUC	PA	0	0 Billing Error	2/5/2002
PUC	PA	0	0 Status	2/5/2002
PUC	PA	0	0 Status	2/5/2002
PUC	PA	0	0 Status	2/5/2002
PUC	PA	0	0 Status	2/5/2002
PUC	PA	0	0 Status	2/5/2002
PUC	PA	0	0 Status	2/5/2002
PUC	PA	0	0 Alleged Unauth Switch	2/5/2002
PUC	PA	46.52	0 Service Denial/Restoral	2/5/2002
PSC	SC	0	0 Billed After Cancel	2/5/2002
ATTY General	TX	515.66	0 Billed After Cancel	2/5/2002
PSC	FL	0	0 Alleged Unauth Switch	2/6/2002
PSC	FL	0	0 Alleged Unauth Switch	2/6/2002
PSC	FL	20.2	0 Alleged Unauth Switch	2/6/2002
PSC	FL	502.56	0 Refund	2/6/2002
PSC	FL	0	0 Dispute Charges	2/6/2002
PSC	MI	50.83	0 Service Denial/Restoral	2/6/2002
PSC	MI	42.92	0 Misleading Sales	2/6/2002
PSC	MS	10.02	0 Billing Error	2/6/2002
PSC	MS	10.02	0 Billing Error	2/6/2002
PSC	NC	0	0 Status	2/6/2002
Public Staffing	NC	517.12	0 Dispute Charges	2/6/2002
ATTY General	NY	0	0 Dispute Charges	2/6/2002
PSC	NY	348.28	0 Dispute Charges	2/6/2002
PUC	OH	0	0 Alleged Unauth Switch	2/6/2002
PUC	OH	0	0 Dispute Charges	2/6/2002
PUC	PA	0	0 Status	2/6/2002
PUC	PA	0	0 Status	2/6/2002
PUC	PA	0	0 Status	2/6/2002
PUC	PA	0	0 Status	2/6/2002
PUC	PA	0	0 Status	2/6/2002
PUC	PA	0	0 Status	2/6/2002
PUC	PA	0	0 Status	2/6/2002
PUC	PA	0	0 Status	2/6/2002
PUC	PA	0	0 Status	2/6/2002
PUC	PA	0	0 Status	2/6/2002
PUC	PA	0	0 Status	2/6/2002
PUC	PA	0	0 Status	2/6/2002
PUC	PA	0	0 Status	2/6/2002
PUC	PA	0	0 Status	2/6/2002
PUC	PA	0	0 Status	2/6/2002
PUC	PA	0	0 Dispute Charges	2/6/2002
PUC	PA	192.98	0 Billed After Cancel	2/6/2002
PUC	TX	0	0 Promo	2/6/2002
PUC	TX	0	0 Alleged Unauth Switch	2/6/2002
Corp. Commission	VA	0	0 Status	2/6/2002

PSC	FL	9.28	64.05	Dispute Charges	2/7/2002
Reg. Commission	IN	0	0	Alleged Unauth Switch	2/7/2002
Reg. Commission	IN	41.63	75.66	Alleged Unauth Switch	2/7/2002
ATTY General	KS	185.17	0	Billed After Cancel	2/7/2002
ATTY General	KY	0	0	Status	2/7/2002
PSC	MI	0	0	No Account	2/7/2002
PSC	MI	159.99	0	Alleged Unauth Switch	2/7/2002
PSC	NC	0	0	Status	2/7/2002
PSC	NC	0	0	Refund	2/7/2002
ATTY General	NY	0	0	Dispute Charges	2/7/2002
PSC	NY	0	0	Billing Error	2/7/2002
PSC	NY	39.68	0	Alleged Unauth Switch	2/7/2002
PSC	NY	0	0	Billed After Cancel	2/7/2002
PUC	OH	19.05	0	Alleged Unauth Switch	2/7/2002
Corp. Commission	OK	3.62	0	Alleged Unauth Switch	2/7/2002
Corp. Commission	OK	0	0	Dispute Charges	2/7/2002
PUC	PA	0	0	Status	2/7/2002
PUC	PA	0	0	Status	2/7/2002
PUC	PA	0	0	Alleged Unauth Switch	2/7/2002
PUC	PA	0	0	No Info	2/7/2002
PUC	SD	0	33.82	Alleged Unauth Switch	2/7/2002
PUC	TX	0	0	Misc.	2/7/2002
PUC	TX	0	0	Billed After Cancel	2/7/2002
PUC	TX	51.4	0	Alleged Unauth Switch	2/7/2002
PUC	TX	0	194.58	Alleged Unauth Switch	2/7/2002
ATTY General	AR	33.17	0	Alleged Unauth Switch	2/8/2002
FCC	FC	0	0	Billed After Cancel	2/8/2002
FCC	FC	0	0	Billed After Cancel	2/8/2002
FCC	FC	43.25	0	Alleged Unauth Switch	2/8/2002
FCC	FC	80.8	0	Billing Error	2/8/2002
FCC	FC	47.06	0	Alleged Unauth Switch	2/8/2002
Dept Agriculture	FL	58.95	0	Billed After Cancel	2/8/2002
PSC	FL	0	0	Dispute Charges	2/8/2002
PSC	FL	0	0	Dispute Charges	2/8/2002
Consumer Affairs	GA	0	10.85	Alleged Unauth Switch	2/8/2002
PUC	ID	38.88	9.9	Alleged Unauth Switch	2/8/2002
PSC	LA	0	0	Billed After Cancel	2/8/2002
PSC	MI	0	0	Alleged Unauth Switch	2/8/2002
ATTY General	NY	0	0	Dispute Charges	2/8/2002
PSC	NY	129.3	0	Alleged Unauth Switch	2/8/2002
PUC	OH	0	0	Wrong BTN	2/8/2002
Consumer Protection	PA	21.28	0	Status	2/8/2002
Consumer Protection	PA	0	0	Status	2/8/2002
PUC	PA	0	0	No Account	2/8/2002
PUC	PA	0	0	Billing Error	2/8/2002
PSC	SC	5	0	Dispute Charges	2/8/2002
PSC	AR	124.65	0	Alleged Unauth Switch	2/10/2002
Dept Telecom	MA	0	0	Billed After Cancel	2/11/2002
PSC	MI	98.72	0	Alleged Unauth Switch	2/11/2002
PSC	MI	21.48	0	Billed After Cancel	2/11/2002
PSC	MI	0	0	No Account	2/11/2002
PSC	NY	0	0	Wrong BTN	2/11/2002

PSC	NY	112.69	0	Alleged Unauth Switch	2/11/2002
PSC	OH	0	0	Request to Cancel	2/11/2002
PUC	OH	104.1	0	Billed After Cancel	2/11/2002
PUC	OH	14.55	0	Dispute Charges	2/11/2002
PUC	OH	0	0	Dispute Charges	2/11/2002
PUC	OH	0	0	Dispute Charges	2/11/2002
PSC	OK	0.53	0	Request to Cancel	2/11/2002
Dept of Justice	OR	30.8	0	Dispute Charges	2/11/2002
Consumer Protection	PA	0	0	Misc.	2/11/2002
PUC	PA	0	0	No Account	2/11/2002
PUC	PA	0	0	Service Denial/Restoral	2/11/2002
ATTY General	WA	0	0	Billed After Cancel	2/11/2002
PUC	CA	179.39	176.76	Alleged Unauth Switch	2/12/2002
PUC	CA	0	0	No Account	2/12/2002
PUC	CA	1.52	0	Dispute Charges	2/12/2002
PSC	FL	0	0	Service Denial/Restoral	2/12/2002
PSC	GA	7.9	0	Billed After Cancel	2/12/2002
PSC	GA	0	0	Dispute Charges	2/12/2002
ATTY General	IL	46.67	90.72	Dispute Charges	2/12/2002
PSC	KY	106.61	174.5	Billed After Cancel	2/12/2002
Dept Telecom	MA	167	0	Dispute Charges	2/12/2002
PUC	ME	147.75	0	Alleged Unauth Switch	2/12/2002
PSC	MI	94.55	0	Dispute Charges	2/12/2002
ATTY General	NY	239.76	0	Alleged Unauth Switch	2/12/2002
PSC	NY	0	27.92	Billed After Cancel	2/12/2002
PSC	NY	0	0	Alleged Unauth Switch	2/12/2002
PSC	NY	0	0	Misc.	2/12/2002
PSC	NY	0	0	Billed After Cancel	2/12/2002
PSC	NY	46.19	0	Billing Error	2/12/2002
ATTY General	OH	49.65	0	Dispute Charges	2/12/2002
PUC	OH	20.45	0	Dispute Charges	2/12/2002
PUC	OH	43.73	0	Alleged Unauth Switch	2/12/2002
PUC	OH	0	0	Wrong BTN	2/12/2002
PUC	OH	0	0	Billed After Cancel	2/12/2002
PUC	OH	48.34	0	Alleged Unauth Switch	2/12/2002
PUC	OH	21.48	0	Alleged Unauth Switch	2/12/2002
PUC	OH	50.29	0	Alleged Unauth Switch	2/12/2002
ATTY General	PA	122.64	0	Dispute Charges	2/12/2002
ATTY General	PA	0	0	Alleged Unauth Switch	2/12/2002
ATTY General	PA	45.88	0	Billed After Cancel	2/12/2002
PUC	PA	20.58	0	Alleged Unauth Switch	2/12/2002
PUC	TX	0	6.71	Billing Error	2/12/2002
PUC	CA	0	0	Request to Cancel	2/13/2002
PUC	CA	0	0	Request to Cancel	2/13/2002
PUC	CA	424.1	0	Alleged Unauth Switch	2/13/2002
PUC	CA	196.07	45	Billed After Cancel	2/13/2002
PUC	CA	50.4	0	Alleged Unauth Switch	2/13/2002
PUC	CA	369.13	0	Billed After Cancel	2/13/2002
PUC	CA	45.43	0	Alleged Unauth Switch	2/13/2002
PUC	CA	217.62	0	Alleged Unauth Switch	2/13/2002
FCC	FC	0	0	No Account	2/13/2002
FCC	FC	0	0	No Account	2/13/2002

PSC	FL	21.42	0	Dispute Charges	2/13/2002
PSC	FL	0	192.71	Alleged Unauth Switch	2/13/2002
PSC	FL	0	0	Alleged Unauth Switch	2/13/2002
PSC	GA	59.69	68.18	Billed After Cancel	2/13/2002
PSC	GA	0	0	Billed After Cancel	2/13/2002
PSC	KY	0	0	Refund	2/13/2002
Dept Telecom	MA	36.83	0	Alleged Unauth Switch	2/13/2002
PSC	MI	133.98	0	Billing Error	2/13/2002
ATTY General	MN	71.64	45.36	Dispute Charges	2/13/2002
PSC	MO	0	0	Billed After Cancel	2/13/2002
PSC	NY	0	1335.7	Alleged Unauth Switch	2/13/2002
PSC	NY	68.93	0	Alleged Unauth Switch	2/13/2002
ATTY General	OH	0	0	No Account	2/13/2002
PUC	OH	32.03	65.39	Alleged Unauth Switch	2/13/2002
ATTY General	PA	0	0	Misleading Sales	2/13/2002
PUC	PA	19.79	0	Billing Error	2/13/2002
PUC	PA	118.24	0	Alleged Unauth Switch	2/13/2002
PUC	PA	0	0	Request to Cancel	2/13/2002
PUC	PA	0	0	Service Denial/Restoral	2/13/2002
PUC	CA	0	881.21	Alleged Unauth Switch	2/14/2002
PSC	FL	0	0	No Account	2/14/2002
PSC	FL	210	11.5	Billing Error	2/14/2002
PSC	LA	0	31.59	Refund	2/14/2002
PSC	LA	55	0	Billing Error	2/14/2002
PSC	MI	37.93	0	Alleged Unauth Switch	2/14/2002
PSC	MI	63.43	0	Alleged Unauth Switch	2/14/2002
PSC	MI	18.9	0	Loss Of Service	2/14/2002
PSC	NY	121.56	0	Alleged Unauth Switch	2/14/2002
PSC	NY	0	0	Alleged Unauth Switch	2/14/2002
Consumer Council	OH	0	0	Dispute Charges	2/14/2002
PUC	OH	8.99	0	Alleged Unauth Switch	2/14/2002
PUC	PA	72.46	0	Alleged Unauth Switch	2/14/2002
PUC	PA	0	66.45	Service Denial/Restoral	2/14/2002
PUC	VT	0	34.24	Alleged Unauth Switch	2/14/2002
ATTY General	WA	254.32	0	Alleged Unauth Switch	2/14/2002
PSC	WY	0	0	Misc.	2/14/2002
PUC	WY	0	0	Alleged Unauth Switch	2/14/2002
ATTY General	AR	0	35.68	Alleged Unauth Switch	2/15/2002
FCC	FC	73.41	0	Rebuttal	2/15/2002
PSC	FL	289.68	0	Alleged Unauth Switch	2/15/2002
PSC	FL	36.37	1.32	Billing Error	2/15/2002
PSC	FL	12.05	9.6	Alleged Unauth Switch	2/15/2002
PSC	MI	0	0	Misc.	2/15/2002
PSC	MI	0	0	No Account	2/15/2002
PSC	MI	0	0	Dispute Charges	2/15/2002
PSC	MI	0	0	Status	2/15/2002
PSC	MI	84.01	0	Alleged Unauth Switch	2/15/2002
Dept of Justice	NC	107.95	0	Billing Error	2/15/2002
PSC	NC	134	0	Billing Error	2/15/2002
Consumer Protection	NY	143.56	0	Alleged Unauth Switch	2/15/2002
PUC	OH	44.17	0	Alleged Unauth Switch	2/15/2002
PUC	PA	56.71	0	Billing Error	2/15/2002

Corp. Commission	VA	0	0 Loss Of Service	2/15/2002
FCC	FC	0	0 Dispute Charges	2/18/2002
FCC	FC	0	68.36 Dispute Charges	2/18/2002
FCC	FC	217.72	0 Billed After Cancel	2/18/2002
FCC	FC	0	0 Billing Error	2/18/2002
FCC	FC	0.26	0 Billed After Cancel	2/18/2002
FCC	FC	0	89.67 Billed After Cancel	2/18/2002
FCC	FC	0	0 No Account	2/18/2002
FCC	FC	0	0 Dispute Charges	2/18/2002
FCC	FC	63.1	0 Billed After Cancel	2/18/2002
FCC	FC	114.47	0 Billing Error	2/18/2002
FCC	FC	0	0 Billing Error	2/18/2002
FCC	FC	6.72	114.17 Billed After Cancel	2/18/2002
FCC	FC	0	0 Billed After Cancel	2/18/2002
FCC	FC	0	0 Billed After Cancel	2/18/2002
FCC	FC	0	257.26 Billed After Cancel	2/18/2002
FCC	FC	0	17.42 Billing Error	2/18/2002
FCC	FC	0	0 Misleading Sales	2/18/2002
FCC	FC	0	0 Wrong BTN	2/18/2002
FCC	FC	0	121.77 Billed After Cancel	2/18/2002
FCC	FC	0	0 Billed After Cancel	2/18/2002
FCC	FC	68.09	23.86 Dispute Charges	2/18/2002
FCC	FC	0	0 Loss Of Service	2/18/2002
FCC	FC	11.1	0 Misc.	2/18/2002
FCC	FC	0	0 Dispute Charges	2/18/2002
PSC	FL	0	0 Billed After Cancel	2/18/2002
PSC	GA	810.56	0 Alleged Unauth Switch	2/18/2002
Reg. Commission	IN	178.83	54.13 Billing Error	2/18/2002
ATTY General	LA	416.8	0 Dispute Charges	2/18/2002
PSC	LA	0	0 Billed After Cancel	2/18/2002
PSC	MI	79.29	0 Billed After Cancel	2/18/2002
ATTY General	OH	47.22	0 Alleged Unauth Switch	2/18/2002
PUC	TX	296.65	0 Billed After Cancel	2/18/2002
PUC	CA	109.77	73.96 Alleged Unauth Switch	2/19/2002
PSC	GA	0	0 No Account	2/19/2002
PSC	GA	249.57	0 Billed After Cancel	2/19/2002
PSC	LA	0	0 Misc.	2/19/2002
PSC	MI	0	0 No Account	2/19/2002
PSC	MI	38.37	0 Alleged Unauth Switch	2/19/2002
PSC	NJ	0	0 Misc.	2/19/2002
PUC	PA	176.84	0 Alleged Unauth Switch	2/19/2002
PUC	PA	0	0 Service Denial/Restoral	2/19/2002
PUC	PA	0	0 Loss Of Service	2/19/2002
PUC	PA	0	0 Billing Error	2/19/2002
Reg Auth	TN	0	0 Billed After Cancel	2/19/2002
PSC	AL	75.46	0 Alleged Unauth Switch	2/20/2002
PUC	CA	74.46	0 Alleged Unauth Switch	2/20/2002
District Attorney	CO	0	0 Billed After Cancel	2/20/2002
PSC	FL	0	23.6 Refund	2/20/2002
PSC	FL	0	0 Alleged Unauth Switch	2/20/2002
PSC	KY	0	0 Dispute Charges	2/20/2002
PSC	KY	0	0 Dispute Charges	2/20/2002

PSC	KY	23.73	0 Alleged Unauth Switch	2/20/2002
PSC	MI	23.96	0 Delayed Provisioning	2/20/2002
PSC	MI	13.95	0 Billed After Cancel	2/20/2002
PSC	MI	0	0 Wrong BTN	2/20/2002
PSC	MI	0	0 Billed After Cancel	2/20/2002
PSC	MI	10.7	0 Billed After Cancel	2/20/2002
Commissioner	MS	0	0 Dispute Charges	2/20/2002
Public Staffing	NC	187.68	0 Billing Error	2/20/2002
ATTY General	NY	64.83	0 Alleged Unauth Switch	2/20/2002
PSC	NY	63.12	0 Alleged Unauth Switch	2/20/2002
PSC	NY	3.39	0 Service Denial/Restoral	2/20/2002
PUC	OH	52.94	0 Billed After Cancel	2/20/2002
PUC	OH	17	6.28 Alleged Unauth Switch	2/20/2002
PUC	OH	42.13	0 Alleged Unauth Switch	2/20/2002
PUC	OH	63.2	0 Dispute Charges	2/20/2002
ATTY General	PA	0	150.44 Billing Error	2/20/2002
PUC	PA	0	0 Alleged Unauth Switch	2/20/2002
PUC	SD	603.37	1000 Alleged Unauth Switch	2/20/2002
Reg Auth	TN	0	0 Billing Error	2/20/2002
PUC	TX	48.31	0 Alleged Unauth Switch	2/20/2002
PUC	TX	0	0 Alleged Unauth Switch	2/20/2002
Dept Agriculture	WI	0	7.8 Alleged Unauth Switch	2/20/2002
Dept Agriculture	WI	0	0 Billed After Cancel	2/20/2002
PSC	LA	0	371.8 Billing Error	2/21/2002
PSC	MI	0	0 Service Transfers	2/21/2002
PSC	MI	65.9	0 Billing Error	2/21/2002
PSC	MI	34.15	0 Billing Error	2/21/2002
PSC	MI	0	0 Provisioning	2/21/2002
PSC	NC	391.93	0 Dispute Charges	2/21/2002
Public Staffing	NC	258.28	0 Dispute Charges	2/21/2002
PSC	NE	0	0 Alleged Unauth Switch	2/21/2002
PSC	NY	18.87	0 Alleged Unauth Switch	2/21/2002
PUC	OH	0	0 Alleged Unauth Switch	2/21/2002
PUC	PA	11.19	0 Billing Error	2/21/2002
PUC	PA	0	0 Misc.	2/21/2002
PUC	PA	0	0 Billing Error	2/21/2002
PUC	TX	0	0 Alleged Unauth Switch	2/21/2002
PUC	TX	0	0 Rebuttal	2/21/2002
UTC	WA	22.21	0 Alleged Unauth Switch	2/21/2002
PSC	FL	0	0 Rebuttal	2/22/2002
PSC	FL	0	0 Rebuttal	2/22/2002
PSC	GA	0	0 Loss Of Service	2/22/2002
PUC	ID	0	0 Alleged Unauth Switch	2/22/2002
PSC	LA	134.61	0 Billed After Cancel	2/22/2002
PSC	MI	69.45	0 Alleged Unauth Switch	2/22/2002
ATTY General	MN	1.79	96.95 Alleged Unauth Switch	2/22/2002
Dept of Justice	NC	0	72.48 Billed After Cancel	2/22/2002
PUC	NV	0	130.05 Billing Error	2/22/2002
PUC	NV	0	85.61 Billing Error	2/22/2002
PSC	NY	206.37	0 Billed After Cancel	2/22/2002
Corp. Commission	OK	185.56	0 Alleged Unauth Switch	2/22/2002
Consumer Services	PA	0	0 Alleged Unauth Switch	2/22/2002

Consumer Services	PA	0	0 Alleged Unauth Switch	2/22/2002
PUC	PA	369.62	0 Service Denial/Restoral	2/22/2002
PUC	PA	18.18	0 Billing Error	2/22/2002
ATTY General	RI	0	0 Dispute Charges	2/22/2002
Reg Auth	TN	0	0 Alleged Unauth Switch	2/22/2002
PUC	CA	882.54	0 Dispute Charges	2/25/2002
FCC	FC	0	0 Alleged Unauth Switch	2/25/2002
FCC	FC	0	0 Billing Error	2/25/2002
FCC	FC	73.14	0 Billed After Cancel	2/25/2002
FCC	FC	0	0 Wrong BTN	2/25/2002
FCC	FC	0	0 No Account	2/25/2002
FCC	FC	0	0 Billed After Cancel	2/25/2002
FCC	FC	49.9	0 Billing Error	2/25/2002
FCC	FC	0	0 Dispute Charges	2/25/2002
PSC	GA	0	0 Alleged Unauth Switch	2/25/2002
PSC	GA	89.45	0 Billed After Cancel	2/25/2002
PSC	MI	0	0 Misleading Sales	2/25/2002
Dept of Justice	NC	0	0 Billed After Cancel	2/25/2002
PUC	OH	62.35	0 Alleged Unauth Switch	2/25/2002
PUC	OH	0	0 Alleged Unauth Switch	2/25/2002
PUC	PA	0	0 Alleged Unauth Switch	2/25/2002
PUC	PA	0	0 Service Denial/Restoral	2/25/2002
PUC	SD	445.5	1000 Alleged Unauth Switch	2/25/2002
PUC	TX	106.5	0 Service Denial/Restoral	2/25/2002
PUC	TX	0	0 Alleged Unauth Switch	2/25/2002
PUC	TX	0	0 Alleged Unauth Switch	2/25/2002
PUC	TX	77.73	0 Alleged Unauth Switch	2/25/2002
PUC	TX	24.15	0 Misleading Sales	2/25/2002
Consumer Services	CA	0	0 Dispute Charges	2/26/2002
Dept of Justice	CA	0	339.16 Alleged Unauth Switch	2/26/2002
PUC	CA	0	37.07 Billed After Cancel	2/26/2002
FCC	FC	0	0 Billed After Cancel	2/26/2002
PSC	LA	184.13	0 Dispute Charges	2/26/2002
PSC	MI	29.56	0 Alleged Unauth Switch	2/26/2002
PSC	MI	218.05	0 Billing Error	2/26/2002
PSC	MI	204.87	0 Service Denial/Restoral	2/26/2002
PSC	MI	149.05	0 Billing Error	2/26/2002
PSC	MI	0	0 No Account	2/26/2002
ATTY General	NY	25.76	120.55 Billed After Cancel	2/26/2002
ATTY General	NY	0	0 Billing Error	2/26/2002
PSC	NY	129.83	0 Alleged Unauth Switch	2/26/2002
PSC	NY	0	0 Billing Error	2/26/2002
Commerce Commision	OH	0	0 Dispute Charges	2/26/2002
PUC	OH	10.57	0 Dispute Charges	2/26/2002
PUC	OH	47.32	0 Billed After Cancel	2/26/2002
PUC	OH	51.8	0 Alleged Unauth Switch	2/26/2002
PUC	OH	0	30.85 Request to Cancel	2/26/2002
PUC	PA	40.37	0 Alleged Unauth Switch	2/26/2002
PUC	PA	0	0 Loss Of Service	2/26/2002
Reg Auth	TN	0	15 Alleged Unauth Switch	2/26/2002
PUC	TX	0	39.93 Dispute Charges	2/26/2002
ATTY General	WA	786.59	44 Alleged Unauth Switch	2/26/2002

UTC	WA	484.46	0 Billed After Cancel	2/26/2002
UTC	WA	0	0 Dispute Charges	2/26/2002
FCC	FC	0	66.02 Alleged Unauth Switch	2/27/2002
FCC	FC	8.8	0 Alleged Unauth Switch	2/27/2002
FCC	FC	0	0 Billing Error	2/27/2002
FCC	FC	152.54	0 Alleged Unauth Switch	2/27/2002
FCC	FC	11.92	0 Alleged Unauth Switch	2/27/2002
PSC	FL	43.78	0 Alleged Unauth Switch	2/27/2002
PSC	FL	0	0 Dispute Charges	2/27/2002
PSC	GA	65.75	0 Alleged Unauth Switch	2/27/2002
PSC	KY	0	0 Alleged Unauth Switch	2/27/2002
PSC	LA	268.28	0 Wrong BTN	2/27/2002
ATTY General	MA	0	0 No Account	2/27/2002
PSC	MI	52.94	2.47 Dispute Charges	2/27/2002
PSC	MI	0	0 Service Denial/Restoral	2/27/2002
ATTY General	NY	12.29	40 Alleged Unauth Switch	2/27/2002
PSC	NY	149.13	0 Billed After Cancel	2/27/2002
ATTY General	OH	0	0 Dnc	2/27/2002
ATTY General	OH	0	0 Dnc	2/27/2002
ATTY General	OH	0	0 Dnc	2/27/2002
PUC	OH	66.11	0 Billing Error	2/27/2002
PUC	OH	22.69	0 Request to Cancel	2/27/2002
PUC	PA	46.52	0 Request to Cancel	2/27/2002
PUC	PA	0	0 Service Denial/Restoral	2/27/2002
PUC	PA	0	0 Alleged Unauth Switch	2/27/2002
PUC	PA	0	0 Billed After Cancel	2/27/2002
PUC	PA	180.85	0 Alleged Unauth Switch	2/27/2002
PUC	PA	0	0 Alleged Unauth Switch	2/27/2002
PUC	PA	0	0 Alleged Unauth Switch	2/27/2002
PSC	SC	0	130.45 Refund	2/27/2002
Reg Auth	TN	0	0 No Account	2/27/2002
PUC	TX	0	0 Alleged Unauth Switch	2/27/2002
PUC	CA	0	0 Alleged Unauth Switch	2/28/2002
PSC	DC	0	0 Alleged Unauth Switch	2/28/2002
PSC	FL	62.19	0 Service Transfers	2/28/2002
PUC	IA	0	0 Dispute Charges	2/28/2002
PSC	MI	27.2	0 Dispute Charges	2/28/2002
PSC	MI	170.52	0 Alleged Unauth Switch	2/28/2002
PSC	ND	0	24.69 Dispute Charges	2/28/2002
ATTY General	NY	0	0 Refund	2/28/2002
PSC	NY	0	0 Alleged Unauth Switch	2/28/2002
PSC	NY	98.12	0 Alleged Unauth Switch	2/28/2002
PUC	OH	0	0 Service Denial/Restoral	2/28/2002
PUC	OH	121.92	0 Dispute Charges	2/28/2002
PUC	PA	0	0 Misc.	2/28/2002
PUC	PA	48.96	0 Billed After Cancel	2/28/2002
PUC	PA	0	0 Service Denial/Restoral	2/28/2002
PUC	PA	59.19	0 Provisioning	2/28/2002
Reg Auth	TN	5559.21	0 Billed After Cancel	2/28/2002
PUC	TX	297.2	0 Billed After Cancel	2/28/2002
PUC	TX	9.5	0 Alleged Unauth Switch	2/28/2002
PUC	TX	124.19	0 Alleged Unauth Switch	2/28/2002

PUC	TX	0	0	Alleged Unauth Switch	2/28/2002
PUC	TX	0	21.46	Alleged Unauth Switch	2/28/2002
PUC	TX	458.58	206.79	Alleged Unauth Switch	2/28/2002
PUC	TX	119.5	15.68	Billed After Cancel	2/28/2002
PSC	AL	0	0	Dispute Charges	3/1/2002
PUC	CA	0	0	Dispute Charges	3/1/2002
PUC	CA	0	0	Billed After Cancel	3/1/2002
PUC	CA	114.36	0	Alleged Unauth Switch	3/1/2002
PUC	CA	194.2	451.86	Dispute Charges	3/1/2002
PUC	CA	88.7	0	Service Denial/Restoral	3/1/2002
PUC	CA	0	42.16	Billed After Cancel	3/1/2002
PUC	CA	23.21	0	Alleged Unauth Switch	3/1/2002
FCC	FC	0	0	Loss Of Service	3/1/2002
PSC	FL	0	315.96	Alleged Unauth Switch	3/1/2002
PSC	MI	182.02	0	Dispute Charges	3/1/2002
PSC	MI	0	0	Loss Of Service	3/1/2002
PSC	MI	0	0	Billing Error	3/1/2002
PSC	MO	0	0	Dispute Charges	3/1/2002
PSC	MS	171.94	13.48	Billed After Cancel	3/1/2002
PSC	NY	21.51	0	Billed After Cancel	3/1/2002
PSC	NY	0	0	Billing Error	3/1/2002
PSC	NY	65.44	0	Alleged Unauth Switch	3/1/2002
PUC	OH	0	0	Alleged Unauth Switch	3/1/2002
PUC	OK	21.91	0	Billed After Cancel	3/1/2002
PUC	TX	201.36	111.52	Billed After Cancel	3/1/2002
PSC	MI	0	0	Service Denial/Restoral	3/3/2002
PSC	MI	36.7	0	Billing Error	3/3/2002
PUC	CA	0	273.09	Billed After Cancel	3/4/2002
PUC	CA	51.06	85.55	Alleged Unauth Switch	3/4/2002
PUC	CA	0	0	Alleged Unauth Switch	3/4/2002
PUC	CA	0	0	Billed After Cancel	3/4/2002
PUC	CA	0	0	Billed After Cancel	3/4/2002
PUC	CA	0	0	Billed After Cancel	3/4/2002
Consumer Affairs	FL	11.05	0	Alleged Unauth Switch	3/4/2002
Consumer Protection	FL	0	0	Alleged Unauth Switch	3/4/2002
PSC	FL	0	0	Billing Error	3/4/2002
PSC	FL	0	0	Rebuttal	3/4/2002
PSC	LA	26.72	0	Billed After Cancel	3/4/2002
PSC	MI	44.61	0	Alleged Unauth Switch	3/4/2002
PSC	MI	0	0	Billed After Cancel	3/4/2002
PSC	NY	603.08	0	Billing Error	3/4/2002
Dept of Justice	OR	97.2	0	Wrong BTN	3/4/2002
District Attorney	PA	83.71	30.44	Billed After Cancel	3/4/2002
Reg Auth	TN	0	0	Alleged Unauth Switch	3/4/2002
Reg Auth	TN	22.35	0	Alleged Unauth Switch	3/4/2002
FCC	FC	0	0	Billed After Cancel	3/5/2002
FCC	FC	0	0	Dispute Charges	3/5/2002
FCC	FC	287.03	133.64	Billed After Cancel	3/5/2002
PSC	MI	187.07	0	Billed After Cancel	3/5/2002
PSC	NY	80.86	0	Alleged Unauth Switch	3/5/2002
ATTY General	OH	0	0	Misleading Sales	3/5/2002
PUC	OH	0	0	No Account	3/5/2002

PUC	PA	94.25	0 Misleading Sales	3/5/2002
PUC	TX	0	0 Alleged Unauth Switch	3/5/2002
PUC	TX	0	0 Billing Error	3/5/2002
PUC	TX	67.94	0 Alleged Unauth Switch	3/5/2002
PUC	TX	0	0 Wrong BTN	3/5/2002
PUC	TX	293.32	0 Alleged Unauth Switch	3/5/2002
PUC	TX	18.35	0 Dispute Charges	3/5/2002
ATTY General	WA	0	0 Alleged Unauth Switch	3/5/2002
PSC	AR	0	22.18 Billed After Cancel	3/6/2002
PUC	CA	25	0 Status	3/6/2002
PSC	FL	0	143.67 Request to Cancel	3/6/2002
PSC	GA	0	0 Request to Cancel	3/6/2002
ATTY General	MA	0	0 No Account	3/6/2002
ATTY General	MA	0	0 Dispute Charges	3/6/2002
ATTY General	MI	0	0 Billed After Cancel	3/6/2002
ATTY General	MI	0	0 Billed After Cancel	3/6/2002
PSC	MI	48.96	0 Billing Error	3/6/2002
PSC	MI	120.65	0 Request to Cancel	3/6/2002
PSC	MI	0	0 Billed After Cancel	3/6/2002
ATTY General	OH	0	0 Misc.	3/6/2002
Consumer Council	OH	0	0 Misc.	3/6/2002
PUC	OH	0	6.64 Misc.	3/6/2002
PUC	OH	0	0 Loss Of Service	3/6/2002
PUC	OH	0	0 Request to Cancel	3/6/2002
ATTY General	PA	0	0 Alleged Unauth Switch	3/6/2002
PUC	TX	112.89	0 Alleged Unauth Switch	3/6/2002
PUC	TX	366.98	0 Alleged Unauth Switch	3/6/2002
UTC	WA	0	0 Billed After Cancel	3/6/2002
FCC	FC	230.06	0 Alleged Unauth Switch	3/7/2002
FCC	FC	0	0 Billed After Cancel	3/7/2002
FCC	FC	393.87	50 Billed After Cancel	3/7/2002
FCC	FC	16.16	0 Alleged Unauth Switch	3/7/2002
PSC	FL	0	91.4 Refund	3/7/2002
PSC	FL	0	0 Service Denial/Restoral	3/7/2002
PSC	GA	14	0 Features	3/7/2002
ATTY General	MI	0	0 Billed After Cancel	3/7/2002
ATTY General	MI	79.24	0 Alleged Unauth Switch	3/7/2002
PSC	NC	0	0 Billed After Cancel	3/7/2002
Public Staffing	NC	0	157.31 Billed After Cancel	3/7/2002
PSC	ND	0	0 Dispute Charges	3/7/2002
PSC	NY	0	0 Misc.	3/7/2002
PSC	NY	515.19	0 Billing Error	3/7/2002
PSC	NY	0	0 Billing Error	3/7/2002
PSC	NY	127.96	28.82 Billed After Cancel	3/7/2002
PSC	NY	584.08	0 Alleged Unauth Switch	3/7/2002
PUC	OH	0	0 Alleged Unauth Switch	3/7/2002
PUC	OH	2.76	0 Billed After Cancel	3/7/2002
ATTY General	PA	121.26	0 Billed After Cancel	3/7/2002
PUC	CA	0	0 Billed After Cancel	3/8/2002
PUC	CA	0	0 Dispute Charges	3/8/2002
PUC	CA	0	0 Billed After Cancel	3/8/2002
PUC	CA	51.39	0 Billed After Cancel	3/8/2002

ATTY General	CT	0	20.3 Billed After Cancel	3/8/2002
Dept Agriculture	FL	0	72.97 Unauthorized Payment	3/8/2002
PSC	MI	14.93	0 Dispute Charges	3/8/2002
PSC	MI	197.95	0 Alleged Unauth Switch	3/8/2002
Public Staffing	NC	54.34	0 Billed After Cancel	3/8/2002
ATTY General	NY	55	0 Dispute Charges	3/8/2002
ATTY General	OH	0	0 No Account	3/8/2002
PUC	PA	14.93	0 Billing Error	3/8/2002
PUC	PA	0	0 Service Denial/Restoral	3/8/2002
Reg Auth	TN	70.95	0 Misleading Sales	3/8/2002
PUC	TX	0	0 Rebuttal	3/8/2002
PSC	NY	82.88	0 Promo	3/9/2002
PUC	CA	11.03	0 Service Denial/Restoral	3/11/2002
PSC	FL	81.61	0 Alleged Unauth Switch	3/11/2002
PSC	FL	0	54.87 Billed After Cancel	3/11/2002
PSC	GA	48.68	0 Alleged Unauth Switch	3/11/2002
ATTY General	MA	0	0 No Account	3/11/2002
PSC	MI	153.42	0 Billing Error	3/11/2002
PSC	MI	3.7	0 Misc.	3/11/2002
ATTY General	NH	27.17	0 Alleged Unauth Switch	3/11/2002
PSC	NY	0	0 Alleged Unauth Switch	3/11/2002
PSC	NY	0	0 Alleged Unauth Switch	3/11/2002
ATTY General	OH	0	0 Dnc	3/11/2002
PUC	OH	20.27	0 Billing Error	3/11/2002
ATTY General	PA	0	0 Billing Error	3/11/2002
ATTY General	PA	0	0 Misleading Sales	3/11/2002
ATTY General	PA	0	0 Billing Error	3/11/2002
PUC	PA	0	0 Service Denial/Restoral	3/11/2002
PUC	TX	0	0 Alleged Unauth Switch	3/11/2002
PUC	CA	0	0 Billed After Cancel	3/12/2002
FCC	FC	0	138.27 Billed After Cancel	3/12/2002
FCC	FC	0	74.98 Billed After Cancel	3/12/2002
FCC	FC	0	0 Billed After Cancel	3/12/2002
FCC	FC	0	0 Misc.	3/12/2002
FCC	FC	173.25	0 Billing Error	3/12/2002
FCC	FC	0	0 Redirect	3/12/2002
FCC	FC	0	0 Billed After Cancel	3/12/2002
PSC	GA	0	0 Service Denial/Restoral	3/12/2002
PSC	KY	0	0 Service Transfers	3/12/2002
PSC	MI	0	0 No Account	3/12/2002
PSC	MS	0	0 Billing Error	3/12/2002
ATTY General	NY	0	0 Alleged Unauth Switch	3/12/2002
PSC	NY	137.11	0 Request to Cancel	3/12/2002
ATTY General	OH	0	0 Dnc	3/12/2002
ATTY General	OH	0	0 Alleged Unauth Switch	3/12/2002
ATTY General	OH	0	0 Alleged Unauth Switch	3/12/2002
PUC	OH	48.78	0 Alleged Unauth Switch	3/12/2002
ATTY General	PA	378.59	0 Alleged Unauth Switch	3/12/2002
PUC	PA	0	0 Service Denial/Restoral	3/12/2002
PSC	SC	247.75	0 Dispute Charges	3/12/2002
PUC	TX	0	0 Alleged Unauth Switch	3/12/2002
PUC	CA	0	0 Request to Cancel	3/13/2002

PSC	MI	0	0	Dispute Charges	3/13/2002
PSC	NY	0	0	Alleged Unauth Switch	3/13/2002
PSC	OK	110.46	0	Alleged Unauth Switch	3/13/2002
PSC	PA	0	0	Features	3/13/2002
PUC	PA	0	12	Billing Error	3/13/2002
PUC	PA	0	0	Billing Error	3/13/2002
PUC	CA	0	23.76	Billing Error	3/14/2002
PUC	CA	0	0	Dispute Charges	3/14/2002
ATTY General	FL	86.33	0	Billed After Cancel	3/14/2002
PSC	NY	8.3	0	Billed After Cancel	3/14/2002
PUC	OH	19.59	0	Misleading Sales	3/14/2002
PUC	PA	0	0	Service Denial/Restoral	3/14/2002
PUC	PA	0	0	Alleged Unauth Switch	3/14/2002
PUC	PA	0	0	Alleged Unauth Switch	3/14/2002
PUC	PA	0	0	Service Denial/Restoral	3/14/2002
PSC	SC	0	0	Status	3/14/2002
PUC	TX	0	0	No Account	3/14/2002
PUC	TX	60	0	Dispute Charges	3/14/2002
PUC	CA	26.82	12.68	Billed After Cancel	3/15/2002
FCC	FC	0	0	Billed After Cancel	3/15/2002
FCC	FC	0	0	Billed After Cancel	3/15/2002
FCC	FC	0	0	Alleged Unauth Switch	3/15/2002
FCC	FC	284.11	0	Misleading Sales	3/15/2002
FCC	FC	0	0	Dispute Charges	3/15/2002
FCC	FC	0	0	Billed After Cancel	3/15/2002
FCC	FC	0	0	Billed After Cancel	3/15/2002
PSC	FL	0	0	Billing Error	3/15/2002
PSC	FL	0	0	Redirect	3/15/2002
PSC	FL	0	0	Alleged Unauth Switch	3/15/2002
PSC	FL	16.09	0	Alleged Unauth Switch	3/15/2002
PSC	GA	0	0	Payment Arrangements	3/15/2002
PSC	KY	0	0	Alleged Unauth Switch	3/15/2002
PSC	MI	79.03	0	Alleged Unauth Switch	3/15/2002
PSC	MI	9.06	0	Misc.	3/15/2002
ATTY General	NY	126.34	0	Billing Error	3/15/2002
PSC	NY	192.48	0	Billed After Cancel	3/15/2002
PSC	NY	369.92	0	Alleged Unauth Switch	3/15/2002
PUC	OH	0	0	Misc.	3/15/2002
Consumer Protection	PA	0	0	Features	3/15/2002
PUC	PA	1.83	0	Service Denial/Restoral	3/15/2002
PUC	PA	4.06	0	Alleged Unauth Switch	3/15/2002
Reg Auth	TN	0	0	Alleged Unauth Switch	3/15/2002
PUC	TX	21.47	53.83	Billed After Cancel	3/15/2002
PUC	TX	0	0	Dnc	3/15/2002
Dept of Justice	CA	323.05	100	Alleged Unauth Switch	3/18/2002
PUC	CA	0	11.36	Billed After Cancel	3/18/2002
PSC	FL	0	0	Misc.	3/18/2002
ATTY General	KY	0	0	Alleged Unauth Switch	3/18/2002
PSC	KY	0	0	Alleged Unauth Switch	3/18/2002
PSC	MI	30.32	0	Alleged Unauth Switch	3/18/2002
PSC	MI	0	45.25	Dispute Charges	3/18/2002
ATTY General	MN	0	0	Alleged Unauth Switch	3/18/2002

Dept of Justice	NC	25	0 Billing Error	3/18/2002
PSC	NC	0	0 Alleged Unauth Switch	3/18/2002
ATTY General	NY	351.41	0 Alleged Unauth Switch	3/18/2002
PSC	NY	197.59	0 Billing Error	3/18/2002
PSC	NY	93.62	0 Alleged Unauth Switch	3/18/2002
ATTY General	OH	0	0 Billed After Cancel	3/18/2002
Consumer Council	OH	0	0 Request to Cancel	3/18/2002
PUC	OH	0	0 Billing Error	3/18/2002
PUC	PA	0	0 Alleged Unauth Switch	3/18/2002
PUC	PA	54.28	0 Alleged Unauth Switch	3/18/2002
PUC	PA	0	0 Features	3/18/2002
Dept of Justice	CA	12.26	0 Alleged Unauth Switch	3/19/2002
PSC	KY	0	0 Alleged Unauth Switch	3/19/2002
PSC	KY	77.1	0 Alleged Unauth Switch	3/19/2002
PSC	MI	0	0 Billing Error	3/19/2002
PSC	MI	0	73.71 Alleged Unauth Switch	3/19/2002
PSC	MI	3.72	0 Alleged Unauth Switch	3/19/2002
PSC	MI	0	0 Alleged Unauth Switch	3/19/2002
PSC	MI	73.13	0 Alleged Unauth Switch	3/19/2002
Public Staffing	NC	687.76	0 Alleged Unauth Switch	3/19/2002
ATTY General	NY	788.7	0 Alleged Unauth Switch	3/19/2002
ATTY General	NY	125.52	0 Alleged Unauth Switch	3/19/2002
PSC	NY	21.61	0 Alleged Unauth Switch	3/19/2002
PUC	OH	40.34	15.8 Alleged Unauth Switch	3/19/2002
PUC	PA	0	0 Service Transfers	3/19/2002
ATTY General	TX	0	0 Billed After Cancel	3/19/2002
ATTY General	WA	0	0 Alleged Unauth Switch	3/19/2002
PUC	CA	0	6.34 Billed After Cancel	3/20/2002
PUC	CA	0	0 Alleged Unauth Switch	3/20/2002
FCC	FC	0	44.1 Billed After Cancel	3/20/2002
FCC	FC	0	0 Misleading Sales	3/20/2002
FCC	FC	0	0 Billing Error	3/20/2002
FCC	FC	0	0 No Account	3/20/2002
FCC	FC	213.22	0 Dispute Charges	3/20/2002
FCC	FC	7.45	0 Alleged Unauth Switch	3/20/2002
Dept Agriculture	FL	0	0 Alleged Unauth Switch	3/20/2002
Dept Telecom	MA	0	10.18 Alleged Unauth Switch	3/20/2002
PSC	MI	0	0 Alleged Unauth Switch	3/20/2002
PSC	MI	83.12	0 Alleged Unauth Switch	3/20/2002
PUC	OH	51.66	0 Alleged Unauth Switch	3/20/2002
PUC	OH	130.94	153.77 Billed After Cancel	3/20/2002
PUC	TX	29.09	0 Alleged Unauth Switch	3/20/2002
PUC	TX	85.74	0 Billing Error	3/20/2002
PUC	TX	0	0 Alleged Unauth Switch	3/20/2002
PUC	TX	398.75	0 Alleged Unauth Switch	3/20/2002
PUC	TX	0	50 Service Denial/Restoral	3/20/2002
PUC	TX	0	0 Alleged Unauth Switch	3/20/2002
PUC	TX	47.04	0 Alleged Unauth Switch	3/20/2002
PUC	TX	0	0 Dispute Charges	3/20/2002
PUC	TX	111.15	110 Billed After Cancel	3/20/2002
PUC	TX	22.02	0 Alleged Unauth Switch	3/20/2002
PUC	TX	11.19	0 Alleged Unauth Switch	3/20/2002

PUC	TX	0	0 Alleged Unauth Switch	3/20/2002
PUC	TX	0	0 Wrong BTN	3/20/2002
PUC	CA	228.4	0 Alleged Unauth Switch	3/21/2002
FCC	FC	0	0 Dispute Charges	3/21/2002
FCC	FC	46.27	0 Alleged Unauth Switch	3/21/2002
PSC	FL	30.39	0 Service Denial/Restoral	3/21/2002
PSC	FL	16.71	0 Service Denial/Restoral	3/21/2002
PSC	FL	0	0 Refund	3/21/2002
PSC	FL	0	0 Refund	3/21/2002
ATTY General	MI	20.18	0 Billed After Cancel	3/21/2002
PSC	MI	157.17	0 Alleged Unauth Switch	3/21/2002
PSC	MI	0	0 Loss Of Service	3/21/2002
Dept of Justice	NC	67.52	0 Billed After Cancel	3/21/2002
PSC	NC	0	89.53 Billed After Cancel	3/21/2002
ATTY General	NY	76.89	82.89 Alleged Unauth Switch	3/21/2002
PSC	NY	0	0 Wrong BTN	3/21/2002
PUC	OH	0	0 Request to Cancel	3/21/2002
PUC	OH	0	0 Billed After Cancel	3/21/2002
PUC	OH	25	0 Misleading Sales	3/21/2002
PUC	OH	28.29	0 Wrong BTN	3/21/2002
PUC	OH	94.58	0 Alleged Unauth Switch	3/21/2002
PUC	OH	45	0 Alleged Unauth Switch	3/21/2002
ATTY General	PA	0	0 Dispute Charges	3/21/2002
PUC	PA	0	0 Service Denial/Restoral	3/21/2002
ATTY General	TX	0	0 Dnc	3/21/2002
Consumer Affairs	CA	0	0 Billing Error	3/22/2002
FCC	FC	0	0 Alleged Unauth Switch	3/22/2002
FCC	FC	51.9	0 Alleged Unauth Switch	3/22/2002
FCC	FC	0	0 Alleged Unauth Switch	3/22/2002
FCC	FC	0	0 Billing Error	3/22/2002
Dept Agriculture	FL	0	5.51 Billed After Cancel	3/22/2002
Dept Agriculture	FL	0	0 Billing Error	3/22/2002
PSC	MI	0	0 Status	3/22/2002
PUC	NC	0	13.24 Billed After Cancel	3/22/2002
Consumer Protection	NY	0	0 Billed After Cancel	3/22/2002
PSC	NY	0	0 No Account	3/22/2002
PSC	NY	211.02	0 Alleged Unauth Switch	3/22/2002
PSC	NY	53.76	0 Billing Error	3/22/2002
PUC	OH	0	0 Billed After Cancel	3/22/2002
Consumer Protection	OK	0	0 Alleged Unauth Switch	3/22/2002
Corp. Commission	OK	37.5	0 Dispute Charges	3/22/2002
PUC	PA	0	0 Service Denial/Restoral	3/22/2002
PUC	PA	0	0 Payment Arrangements	3/22/2002
PUC	PA	0	0 Billing Error	3/22/2002
PUC	PA	0	0 Dispute Charges	3/22/2002
PSC	AL	54.08	0 Alleged Unauth Switch	3/25/2002
PUC	CA	0	0 Request to Cancel	3/25/2002
FCC	FC	90.33	21.82 Alleged Unauth Switch	3/25/2002
FCC	FC	0	0 Billed After Cancel	3/25/2002
PSC	MI	45.86	0 Alleged Unauth Switch	3/25/2002
PSC	MI	21.26	0 Misleading Sales	3/25/2002
PSC	NY	76.51	0 Request to Cancel	3/25/2002

PUC	OH	16.35	0 Alleged Unauth Switch	3/25/2002
PUC	OH	28	0 Billed After Cancel	3/25/2002
PUC	PA	0	0 Service Denial/Restoral	3/25/2002
Dept of Justice	CA	0	0 Alleged Unauth Switch	3/26/2002
PUC	CA	233.65	0 Alleged Unauth Switch	3/26/2002
PUC	CA	30.73	86.34 Billed After Cancel	3/26/2002
FCC	FC	34.6	0 Billed After Cancel	3/26/2002
FCC	FC	0	0 Alleged Unauth Switch	3/26/2002
FCC	FC	0	0 Alleged Unauth Switch	3/26/2002
FCC	FC	0	29 Misleading Sales	3/26/2002
FCC	FC	6.8	0 Alleged Unauth Switch	3/26/2002
FCC	FC	37.59	0 Wrong BTN	3/26/2002
FCC	FC	151.54	316.32 Alleged Unauth Switch	3/26/2002
FCC	FC	0	0 No Account	3/26/2002
FCC	FC	0	0 Billing Error	3/26/2002
FCC	FC	10.3	0 Dispute Charges	3/26/2002
FCC	FC	0	0 Billed After Cancel	3/26/2002
FCC	FC	32.71	0 Misleading Sales	3/26/2002
FCC	FC	0	6.81 Billed After Cancel	3/26/2002
FCC	FC	0	0 Alleged Unauth Switch	3/26/2002
PSC	MI	119.7	0 Alleged Unauth Switch	3/26/2002
PSC	MI	0	0 Alleged Unauth Switch	3/26/2002
ATTY General	MO	0	0 Wrong BTN	3/26/2002
PSC	MS	43.15	0 Billed After Cancel	3/26/2002
PSC	NC	0	0 Loss Of Service	3/26/2002
ATTY General	NV	0	0 Unauthorized Payment	3/26/2002
PUC	OH	65.45	0 Alleged Unauth Switch	3/26/2002
ATTY General	PA	0	0 Request to Cancel	3/26/2002
ATTY General	PA	0	0 Billed After Cancel	3/26/2002
PUC	PA	0	0 Service Denial/Restoral	3/26/2002
PUC	PA	0	0 Service Denial/Restoral	3/26/2002
ATTY General	TX	44.31	0 Promo	3/26/2002
Dept Agriculture	WI	0	0 Dispute Charges	3/26/2002
FCC	FC	78.87	0 Alleged Unauth Switch	3/27/2002
Consumer Protection	FL	0	0 Billed After Cancel	3/27/2002
PSC	FL	8.46	0 Alleged Unauth Switch	3/27/2002
PSC	FL	58.66	0 Billing Error	3/27/2002
PSC	FL	0	0 Billing Error	3/27/2002
PSC	FL	0	0 Dispute Charges	3/27/2002
PSC	FL	0	0 Redirect	3/27/2002
PSC	KY	0	0 Unauthorized Payment	3/27/2002
PSC	KY	0	0 Unauthorized Payment	3/27/2002
PSC	KY	0	0 Unauthorized Payment	3/27/2002
Corp. Commission	MI	0	26.48 Billed After Cancel	3/27/2002
PSC	MI	139.35	0 Billing Error	3/27/2002
PSC	NY	0	0 Alleged Unauth Switch	3/27/2002
PSC	NY	32.72	0 Alleged Unauth Switch	3/27/2002
PSC	NY	815.91	0 Billing Error	3/27/2002
PUC	OH	0	0 Service Denial/Restoral	3/27/2002
PUC	OH	46.53	0 Alleged Unauth Switch	3/27/2002
PUC	OH	0	0 Billing Error	3/27/2002
Corp. Commission	OK	0	0 Billing Error	3/27/2002

ATTY General	PA	104.13	0 Alleged Unauth Switch	3/27/2002
Dept Agriculture	FL	19.76	0 Billing Error	3/28/2002
Dept Agriculture	FL	0	0 Promo	3/28/2002
PSC	FL	0	0 No Account	3/28/2002
PSC	FL	0	0 No Account	3/28/2002
PSC	GA	0	0 Loss Of Service	3/28/2002
PSC	GA	0	10 Alleged Unauth Switch	3/28/2002
Corp. Commission	KS	0	0 Alleged Unauth Switch	3/28/2002
PSC	MI	76.6	0 Alleged Unauth Switch	3/28/2002
PSC	MI	0	0 Loss Of Service	3/28/2002
PSC	NY	59.19	0 Alleged Unauth Switch	3/28/2002
Corp. Commission	OK	20.3	0 Alleged Unauth Switch	3/28/2002
PUC	PA	0	0 Payment Arrangements	3/28/2002
PUC	TX	0	0 Misc.	3/28/2002
Corp. Commission	VA	25.28	26.1 Billing Error	3/28/2002
PSC	WV	0	0 Wrong BTN	3/28/2002
PSC	WV	0	0 Alleged Unauth Switch	3/28/2002
Dept of Justice	CA	20.27	166.43 Billed After Cancel	3/29/2002
PUC	CA	0	0 Alleged Unauth Switch	3/29/2002
PUC	CA	0	0 Alleged Unauth Switch	3/29/2002
Dept Agriculture	FL	31.21	0 Billed After Cancel	3/29/2002
Consumer Affairs	GA	0	0 No Account	3/29/2002
PSC	GA	66	0 Dispute Charges	3/29/2002
PSC	MI	0	0 Misc.	3/29/2002
PSC	MI	0	10.83 Billing Error	3/29/2002
PSC	NY	49.28	0 Billing Error	3/29/2002
PUC	OH	0	70.68 Billing Error	3/29/2002
PUC	PA	0	0 Loss Of Service	3/29/2002
PUC	TX	95.28	50.9 Alleged Unauth Switch	3/29/2002
Corp. Commission	VA	0	0 Billing Error	3/29/2002
PUC	CA	99.12	0 Alleged Unauth Switch	4/1/2002
PUC	CA	0	0 No Account	4/1/2002
FCC	FC	0	0 Dispute Charges	4/1/2002
FCC	FC	0.1	0 Alleged Unauth Switch	4/1/2002
FCC	FC	87.92	0 Alleged Unauth Switch	4/1/2002
FCC	FC	414.84	0 Billing Error	4/1/2002
FCC	FC	0	0 Dispute Charges	4/1/2002
FCC	FC	0	0 Dispute Charges	4/1/2002
FCC	FC	165	0 Billed After Cancel	4/1/2002
FCC	FC	0	21.15 Alleged Unauth Switch	4/1/2002
FCC	FC	76.2	23.85 Billing Error	4/1/2002
FCC	FC	0	0 Billed After Cancel	4/1/2002
FCC	FC	10.96	18.75 Billed After Cancel	4/1/2002
FCC	FC	0	0 Dispute Charges	4/1/2002
FCC	FC	21.32	0 Alleged Unauth Switch	4/1/2002
FCC	FC	14.76	0 Dispute Charges	4/1/2002
FCC	FC	298.75	214.47 Alleged Unauth Switch	4/1/2002
FCC	FC	0	0 Billing Error	4/1/2002
FCC	FC	104.82	0 Dispute Charges	4/1/2002
FCC	FC	232.4	0 Billed After Cancel	4/1/2002
FCC	FC	0	49.53 Dispute Charges	4/1/2002
FCC	FC	108.83	0 Dispute Charges	4/1/2002

Consumer Protection	FL	146.07	0 Alleged Unauth Switch	4/1/2002
PSC	FL	0	0 Billed After Cancel	4/1/2002
Dept of Justice	IA	0	0 Billing Error	4/1/2002
Consumer Affairs	MI	0	0 Unauthorized Payment	4/1/2002
PSC	MI	5.2	0 Billed After Cancel	4/1/2002
PSC	NY	77.67	0 Alleged Unauth Switch	4/1/2002
PUC	OH	0	0 Redirect	4/1/2002
PUC	PA	0	0 Status	4/1/2002
PUC	PA	0	0 No Account	4/1/2002
Reg Auth	TN	0	0 Loss Of Service	4/1/2002
PUC	TX	0	0 Redirect	4/1/2002
ATTY General	WA	0	0 Billing Error	4/1/2002
PUC	CA	10.23	0 Alleged Unauth Switch	4/2/2002
FCC	FC	289.89	0 Alleged Unauth Switch	4/2/2002
PSC	FL	0	0 Alleged Unauth Switch	4/2/2002
PSC	MI	0	0 No Account	4/2/2002
PSC	MI	66.26	0 Billing Error	4/2/2002
PSC	MI	18.44	0 Alleged Unauth Switch	4/2/2002
PSC	MI	0	0 Billed After Cancel	4/2/2002
PSC	NY	0	0 Alleged Unauth Switch	4/2/2002
PSC	NY	174.46	0 Alleged Unauth Switch	4/2/2002
PSC	NY	52.15	0 Alleged Unauth Switch	4/2/2002
ATTY General	OH	47.37	0 Billed After Cancel	4/2/2002
ATTY General	OH	69.05	0 Billing Error	4/2/2002
PUC	OH	0	0 Billing Error	4/2/2002
PUC	OH	0	0 Unauthorized Payment	4/2/2002
PUC	OH	26.82	0 Billing Error	4/2/2002
PUC	OH	848.44	0 Alleged Unauth Switch	4/2/2002
ATTY General	TX	183.55	0 Alleged Unauth Switch	4/2/2002
PUC	TX	27.7	0 Billing Error	4/2/2002
PUC	CA	0	0 Dispute Charges	4/3/2002
FCC	FC	0	0 Alleged Unauth Switch	4/3/2002
FCC	FC	0	0 Promo	4/3/2002
FCC	FC	0	0 Promo	4/3/2002
FCC	FC	63.3	0 Dispute Charges	4/3/2002
FCC	FC	0	0 Dispute Charges	4/3/2002
FCC	FC	0	0 Billing Error	4/3/2002
FCC	FC	4.19	0 Alleged Unauth Switch	4/3/2002
FCC	FC	5.46	0 Billed After Cancel	4/3/2002
PSC	FL	0	0 Billing Error	4/3/2002
PSC	GA	228.6	0 Billed After Cancel	4/3/2002
PSC	MD	0	0 Billed After Cancel	4/3/2002
PSC	MI	0	0 No Account	4/3/2002
PUC	NJ	0	0 Misc.	4/3/2002
PUC	PA	0	0 Payment Arrangements	4/3/2002
PUC	PA	0	0 Billing Error	4/3/2002
Reg Auth	TN	7.74	0 Billed After Cancel	4/3/2002
Reg Auth	TN	29.84	0 Alleged Unauth Switch	4/3/2002
PUC	CA	70	0 Unauthorized Payment	4/4/2002
PUC	CA	0	0 Alleged Unauth Switch	4/4/2002
FCC	FC	0	0 No Account	4/4/2002
FCC	FC	0	0 No Account	4/4/2002

FCC	FC	0	0 Alleged Unauth Switch	4/4/2002
FCC	FC	0	0 Billing Error	4/4/2002
PSC	FL	0	0 Alleged Unauth Switch	4/4/2002
PSC	FL	348.2	0 Billed After Cancel	4/4/2002
PSC	FL	0	0 Billed After Cancel	4/4/2002
PSC	FL	0	0 Billed After Cancel	4/4/2002
PSC	MI	39	0 Alleged Unauth Switch	4/4/2002
PSC	MI	0	0 Alleged Unauth Switch	4/4/2002
PSC	MI	39	0 Alleged Unauth Switch	4/4/2002
PSC	NY	0	0 Billing Error	4/4/2002
PUC	PA	0	0 Dispute Charges	4/4/2002
PUC	PA	0	0 Dispute Charges	4/4/2002
PUC	TX	0	0 Request to Cancel	4/4/2002
UTC	WA	54.39	0 Alleged Unauth Switch	4/4/2002
PSC	GA	0	0 Misc.	4/5/2002
PSC	MI	0	0 Wrong BTN	4/5/2002
PSC	MI	34.55	0 Service Denial/Restoral	4/5/2002
PSC	MI	0	0 Billed After Cancel	4/5/2002
ATTY General	NY	70.79	89.9 Billed After Cancel	4/5/2002
ATTY General	NY	273	0 Dispute Charges	4/5/2002
PSC	NY	0	0 Billed After Cancel	4/5/2002
PSC	NY	0	0 Rebuttal	4/5/2002
PUC	PA	54.28	0 Dispute Charges	4/5/2002
ATTY General	WV	42.22	0 Alleged Unauth Switch	4/5/2002
PSC	AL	207.66	0 Billed After Cancel	4/8/2002
PUC	CA	0	216.36 Billed After Cancel	4/8/2002
PUC	CA	0	0 Loss Of Service	4/8/2002
PSC	FL	0	1564.8 Refund	4/8/2002
PSC	GA	0	0 Billed After Cancel	4/8/2002
ATTY General	IL	7.76	0 Alleged Unauth Switch	4/8/2002
ATTY General	IL	0	0 Alleged Unauth Switch	4/8/2002
ATTY General	IL	0	0 Unauthorized Payment	4/8/2002
ATTY General	IL	0	0 Billed After Cancel	4/8/2002
PUC	ME	0	0 Alleged Unauth Switch	4/8/2002
PSC	MI	0	0 Request to Cancel	4/8/2002
PSC	MI	191.38	0 Features	4/8/2002
PSC	MI	0	0 Status	4/8/2002
Dept of Justice	NC	0	0 Unauthorized Payment	4/8/2002
ATTY General	NY	19.07	0 Billing Error	4/8/2002
PSC	NY	0	0 Alleged Unauth Switch	4/8/2002
ATTY General	OH	229.68	0 Alleged Unauth Switch	4/8/2002
ATTY General	OH	0	14.57 Loss Of Service	4/8/2002
PUC	OH	0	0 Request to Cancel	4/8/2002
PUC	PA	0	0 Request to Cancel	4/8/2002
PUC	PA	0	0 Payment Arrangements	4/8/2002
PSC	SC	0	0 Request to Cancel	4/8/2002
PUC	TX	71.17	0 Billing Error	4/8/2002
Dept Agriculture	WI	49.18	31.03 Billing Error	4/8/2002
FCC	FC	48.43	0 Alleged Unauth Switch	4/9/2002
PSC	KY	0	0 Service Denial/Restoral	4/9/2002
ATTY General	MI	0	0 Alleged Unauth Switch	4/9/2002
ATTY General	MI	0	0 No Account	4/9/2002

PSC	MI	42.94	0 Billed After Cancel	4/9/2002
PSC	MI	91.66	0 Billing Error	4/9/2002
PSC	NC	70.94	72.71 Billing Error	4/9/2002
Consumer Council	OH	22.12	0 Dispute Charges	4/9/2002
PUC	OH	0	0 Misc.	4/9/2002
ATTY General	PA	132.51	121.89 Billing Error	4/9/2002
PUC	PA	0	0 Billing Error	4/9/2002
PUC	PA	177.67	0 Dispute Charges	4/9/2002
PUC	SD	0	0 Billing Error	4/9/2002
FCC	FC	401.2	0 Alleged Unauth Switch	4/10/2002
FCC	FC	31.1	0 Alleged Unauth Switch	4/10/2002
FCC	FC	0	0 Alleged Unauth Switch	4/10/2002
FCC	FC	0	25.92 Unauthorized Payment	4/10/2002
FCC	FC	6.35	0 Billed After Cancel	4/10/2002
FCC	FC	0	0 Misleading Sales	4/10/2002
FCC	FC	0	0 Alleged Unauth Switch	4/10/2002
FCC	FC	0	0 Dispute Charges	4/10/2002
FCC	FC	0	0 Billed After Cancel	4/10/2002
FCC	FC	33.49	0 Billed After Cancel	4/10/2002
PSC	LA	3.45	0 Alleged Unauth Switch	4/10/2002
ATTY General	MI	8.87	0 Dispute Charges	4/10/2002
PSC	MI	87.26	30 Billed After Cancel	4/10/2002
ATTY General	MN	17.53	38.2 Alleged Unauth Switch	4/10/2002
PSC	NY	211.43	0 Alleged Unauth Switch	4/10/2002
PUC	OH	82.9	0 Billing Error	4/10/2002
PUC	PA	0	0 Payment Arrangements	4/10/2002
PUC	PA	0	0 Payment Arrangements	4/10/2002
PUC	TX	0	0 Alleged Unauth Switch	4/10/2002
PUC	TX	0	0 Billing Error	4/10/2002
FCC	FC	22.24	90.79 Alleged Unauth Switch	4/11/2002
PSC	FL	54.53	0 Service Denial/Restoral	4/11/2002
ATTY General	MI	0	0 No Account	4/11/2002
PSC	MI	0	0 Service Denial/Restoral	4/11/2002
PSC	MI	0	0 Dispute Charges	4/11/2002
PSC	MI	0	0 No Account	4/11/2002
Dept Agriculture	NC	0	0 Billing Error	4/11/2002
PUC	OH	0	0 Loss Of Service	4/11/2002
PUC	PA	85.52	0 Dispute Charges	4/11/2002
PUC	PA	0	0 Delayed Provisioning	4/11/2002
PUC	TX	0	0 No Account	4/11/2002
PSC	AL	24.5	0 Alleged Unauth Switch	4/12/2002
Dept Agriculture	FL	6.21	0 Alleged Unauth Switch	4/12/2002
PSC	FL	0	0 Alleged Unauth Switch	4/12/2002
ATTY General	IN	0	0 Alleged Unauth Switch	4/12/2002
ATTY General	IN	0	0 Billing Error	4/12/2002
PSC	MI	0	0 Misc.	4/12/2002
PSC	MI	64.78	0 Misc.	4/12/2002
ATTY General	OH	78.54	0 Billed After Cancel	4/12/2002
ATTY General	OH	0	0 Alleged Unauth Switch	4/12/2002
ATTY General	OH	0	0 Dispute Charges	4/12/2002
PUC	OH	0	0 Billing Error	4/12/2002
PUC	TX	0	0 Billing Error	4/12/2002

Dept Agriculture	WI	29.71	0 Alleged Unauth Switch	4/12/2002
Dept Agriculture	WI	0	0 Alleged Unauth Switch	4/12/2002
Dept Agriculture	WI	386.34	0 Alleged Unauth Switch	4/12/2002
PSC	AL	54.19	36.07 Billed After Cancel	4/15/2002
PUC	CA	0	0 Billed After Cancel	4/15/2002
PUC	CA	0	30.75 Billed After Cancel	4/15/2002
PSC	FL	18.14	31.86 Billed After Cancel	4/15/2002
PSC	MI	80.97	0 Billing Error	4/15/2002
PSC	MI	28.26	0 Alleged Unauth Switch	4/15/2002
PUC	NV	0	16.56 Billing Error	4/15/2002
PSC	NY	106.36	33.51 Alleged Unauth Switch	4/15/2002
PUC	OH	0	0 Features	4/15/2002
PUC	OH	70	0 Misleading Sales	4/15/2002
PUC	PA	0	0 Payment Arrangements	4/15/2002
PUC	PA	0	0 Dispute Charges	4/15/2002
PSC	SC	340.02	0 Billing Error	4/15/2002
PSC	SC	0	0 Billing Error	4/15/2002
PSC	SC	0	0 Billing Error	4/15/2002
PSC	SC	0	4.33 Misc.	4/15/2002
PUC	TX	0	0 Request to Cancel	4/15/2002
PUC	TX	0	0 Alleged Unauth Switch	4/15/2002
PUC	TX	0	0 Alleged Unauth Switch	4/15/2002
PUC	TX	38.54	0 Alleged Unauth Switch	4/15/2002
PUC	TX	56.08	0 Dispute Charges	4/15/2002
PUC	TX	0	0 Dispute Charges	4/15/2002
PUC	CA	0	0 Misleading Sales	4/16/2002
PUC	CA	0	0 Alleged Unauth Switch	4/16/2002
FCC	FC	0	0 Wrong BTN	4/16/2002
FCC	FC	81.34	0 Billing Error	4/16/2002
FCC	FC	0	34.68 Billed After Cancel	4/16/2002
FCC	FC	133.71	0 Alleged Unauth Switch	4/16/2002
FCC	FC	27.34	0 Billing Error	4/16/2002
PSC	MI	0	0 No Account	4/16/2002
PSC	MI	231.45	0 Alleged Unauth Switch	4/16/2002
RCN 258	NJ	0	0 Alleged Unauth Switch	4/16/2002
ATTY General	NY	1473.43	0 Alleged Unauth Switch	4/16/2002
PUC	OH	0	0 Request to Cancel	4/16/2002
PUC	PA	40.18	0 Payment Arrangements	4/16/2002
PUC	TX	0	0 Misc.	4/16/2002
PUC	TX	0	0 Dnc	4/16/2002
FCC	FC	68.7	0 Alleged Unauth Switch	4/17/2002
FCC	FC	0	0 Alleged Unauth Switch	4/17/2002
FCC	FC	0	47.34 Billed After Cancel	4/17/2002
FCC	FC	0	0 Alleged Unauth Switch	4/17/2002
FCC	FC	0	0 Wrong BTN	4/17/2002
Commissioner	LA	0	8.98 Misc.	4/17/2002
PSC	MI	43	0 Misleading Sales	4/17/2002
PSC	MI	211.71	0 Billed After Cancel	4/17/2002
PSC	MI	99.96	10.48 Billed After Cancel	4/17/2002
PSC	NY	366.41	0 Loss Of Service	4/17/2002
PSC	NY	29.14	0 Alleged Unauth Switch	4/17/2002
Consumer Council	OH	82.85	0 Alleged Unauth Switch	4/17/2002

PUC	TX	0	0 No Account	4/17/2002
Utility Counsel	WA	0	0 Alleged Unauth Switch	4/17/2002
ATTY General	AR	0	0 Dispute Charges	4/18/2002
PUC	CA	432.37	0 Alleged Unauth Switch	4/18/2002
PUC	CA	44.17	0 Billing Error	4/18/2002
PUC	CA	0	0 Billing Error	4/18/2002
Consumer Affairs	GA	0	0 Wrong BTN	4/18/2002
Consumer Affairs	GA	32.67	0 Billing Error	4/18/2002
PSC	GA	323.7	0 Alleged Unauth Switch	4/18/2002
PSC	GA	0	0 Wrong BTN	4/18/2002
PSC	MI	0	0 Service Denial/Restoral	4/18/2002
PSC	MI	25.35	0 Billed After Cancel	4/18/2002
PSC	MI	40.47	0 Alleged Unauth Switch	4/18/2002
PSC	MI	61.21	0 Alleged Unauth Switch	4/18/2002
ATTY General	MO	0	0 Dispute Charges	4/18/2002
ATTY General	NY	86.88	0 Alleged Unauth Switch	4/18/2002
PSC	NY	0	0 No Account	4/18/2002
PSC	NY	0	0 Dispute Charges	4/18/2002
PSC	NY	0	0 Dispute Charges	4/18/2002
PUC	OH	23.14	22.52 Billing Error	4/18/2002
ATTY General	PA	30.24	0 Alleged Unauth Switch	4/18/2002
PUC	PA	0	0 Misc.	4/18/2002
Reg Auth	TN	0	182.66 Billing Error	4/18/2002
ATTY General	TX	235.68	0 Billed After Cancel	4/18/2002
PUC	TX	0	10 Alleged Unauth Switch	4/18/2002
PUC	TX	115.65	0 Alleged Unauth Switch	4/18/2002
Corp. Commission	AZ	0	0 Alleged Unauth Switch	4/19/2002
PUC	CA	0	0 Alleged Unauth Switch	4/19/2002
PUC	CT	0	188.75 Billed After Cancel	4/19/2002
FCC	FC	0	0 Billing Error	4/19/2002
FCC	FC	0	0 Dispute Charges	4/19/2002
FCC	FC	156.23	171.14 Billed After Cancel	4/19/2002
FCC	FC	0	0 Billed After Cancel	4/19/2002
FCC	FC	0	32.44 Billing Error	4/19/2002
FCC	FC	0	0 Billed After Cancel	4/19/2002
FCC	FC	0	40.02 Billed After Cancel	4/19/2002
FCC	FC	0	0 Dispute Charges	4/19/2002
FCC	FC	0	0 Dispute Charges	4/19/2002
PSC	KY	79.92	0 Alleged Unauth Switch	4/19/2002
PSC	KY	27.02	0 Dispute Charges	4/19/2002
PSC	KY	0	0 Alleged Unauth Switch	4/19/2002
PSC	MI	0	0 Loss Of Service	4/19/2002
PSC	NC	711.95	0 Alleged Unauth Switch	4/19/2002
ATTY General	NY	0	0 Billed After Cancel	4/19/2002
PSC	NY	0	0 Billing Error	4/19/2002
ATTY General	OH	0	0 Promo	4/19/2002
PUC	PA	0	0 Service Denial/Restoral	4/19/2002
PUC	PA	0	0 Service Denial/Restoral	4/19/2002
FCC	FC	16.88	0 Alleged Unauth Switch	4/22/2002
FCC	FC	0	0 Dispute Charges	4/22/2002
FCC	FC	0	0 Billed After Cancel	4/22/2002
FCC	FC	0	0 No Account	4/22/2002
FCC	FC	0	0 Wrong BTN	4/22/2002

FCC	FC	0	0 Billing Error	4/22/2002
FCC	FC	17.39	0 Misleading Sales	4/22/2002
FCC	FC	134.78	0 Billed After Cancel	4/22/2002
FCC	FC	0	0 Misc.	4/22/2002
FCC	FC	95.98	0 Alleged Unauth Switch	4/22/2002
FCC	FC	27.71	0 Dnc	4/22/2002
FCC	FC	0	0 Billed After Cancel	4/22/2002
FCC	FC	0	0 Billing Error	4/22/2002
FCC	FC	0	0 Dnc	4/22/2002
FCC	FC	0	0 Redirect	4/22/2002
PSC	FL	75.16	0 Billing Error	4/22/2002
PSC	KY	51.17	0 Alleged Unauth Switch	4/22/2002
PSC	MI	0	0 Billing Error	4/22/2002
FCC	PA	0	0 Service Denial/Restoral	4/22/2002
PUC	TX	0	0 Service Denial/Restoral	4/22/2002
PUC	TX	121.98	0 Alleged Unauth Switch	4/22/2002
Dept Agriculture	WI	65.04	0 Alleged Unauth Switch	4/22/2002
ATTY General	WV	0	0 Alleged Unauth Switch	4/22/2002
PSC	AL	0	0 Refund	4/23/2002
FCC	FC	0	0 Alleged Unauth Switch	4/23/2002
PSC	FL	84.47	0 Billing Error	4/23/2002
PSC	MI	42.57	0 Dispute Charges	4/23/2002
PSC	NC	0	0 Misc.	4/23/2002
PUC	OH	0	0 Dispute Charges	4/23/2002
Consumer Affairs	PA	54.28	0 Misleading Sales	4/23/2002
PUC	TX	200.36	0 Dispute Charges	4/23/2002
PUC	TX	74.1	0 Alleged Unauth Switch	4/23/2002
Dept Agriculture	VA	0	0 Billed After Cancel	4/23/2002
PSC	MI	0	43.79 Misc.	4/24/2002
PSC	NY	0	0 Misc.	4/24/2002
PUC	OH	0	0 Alleged Unauth Switch	4/24/2002
PUC	OH	0	3.17 Loss Of Service	4/24/2002
ATTY General	PA	0	0 Loss Of Service	4/24/2002
PUC	PA	0	0 Alleged Unauth Switch	4/24/2002
ATTY General	TX	0	0 Billing Error	4/24/2002
PSC		0	0 Service Denial/Restoral	4/24/2002
PUC	CA	0	0 Service Denial/Restoral	4/25/2002
PSC	KY	0	0 Billing Error	4/25/2002
ATTY General	MI	0	0 Misc.	4/25/2002
PSC	MI	0	0 Alleged Unauth Switch	4/25/2002
PSC	MI	27.28	0 Service Denial/Restoral	4/25/2002
PSC	MI	42.57	0 Alleged Unauth Switch	4/25/2002
PSC	MS	101.83	0 Dispute Charges	4/25/2002
PSC	MS	0	0 Dispute Charges	4/25/2002
PSC	NY	0	0 Alleged Unauth Switch	4/25/2002
PSC	NY	80	0 Dispute Charges	4/25/2002
PSC	NY	46.55	0 Alleged Unauth Switch	4/25/2002
PUC	OH	40.71	0 Alleged Unauth Switch	4/25/2002
PUC	OH	45.06	0 Billing Error	4/25/2002
PUC	OH	40.23	0 Alleged Unauth Switch	4/25/2002
PUC	PA	279.31	0 Dispute Charges	4/25/2002
PUC	PA	0	0 Dispute Charges	4/25/2002

Dept of Justice	CA	20.56	0 Dispute Charges	4/26/2002
PUC	CA	0	0 Alleged Unauth Switch	4/26/2002
FCC	FC	338.26	0 Alleged Unauth Switch	4/26/2002
FCC	FC	0	0 Alleged Unauth Switch	4/26/2002
ATTY General	IN	0	282.74 Billing Error	4/26/2002
Dept Telecom	MA	25.37	0 Alleged Unauth Switch	4/26/2002
Dept Telecom	MA	25.37	0 Features	4/26/2002
ATTY General	ME	0	0 Billing Error	4/26/2002
PSC	MI	0	15.52 Alleged Unauth Switch	4/26/2002
PSC	MI	0	0 No Account	4/26/2002
PSC	NY	0	0 Service Denial/Restoral	4/26/2002
PSC	NY	33.17	0 Billed After Cancel	4/26/2002
ATTY General	OH	0	0 Dispute Charges	4/26/2002
PUC	OH	0	0 Alleged Unauth Switch	4/26/2002
ATTY General	PA	0	0 Alleged Unauth Switch	4/26/2002
PUC	PA	0	0 Payment Arrangements	4/26/2002
PUC	CO	0	0 Alleged Unauth Switch	4/29/2002
PSC	FL	70.74	0 Misc.	4/29/2002
Dept Telecom	MA	0	0 Payment Arrangements	4/29/2002
PSC	MI	0	0 Service Denial/Restoral	4/29/2002
PSC	MI	0	0 Provisioning	4/29/2002
PSC	MI	40.69	0 Features	4/29/2002
ATTY General	NY	380.53	44.96 Dispute Charges	4/29/2002
ATTY General	PA	258.38	0 Billed After Cancel	4/29/2002
PUC	PA	0	0 Status	4/29/2002
PUC	PA	0	0 Status	4/29/2002
PUC	PA	0	0 Payment Arrangements	4/29/2002
PUC	PA	0	0 Wrong BTN	4/29/2002
Reg Auth	TN	0	0 Service Denial/Restoral	4/29/2002
PUC	TX	0	0 Service Denial/Restoral	4/29/2002
PUC	TX	0	0 Alleged Unauth Switch	4/29/2002
PUC	TX	0	0 Billed After Cancel	4/29/2002
PUC	TX	0	0 Dispute Charges	4/29/2002
Dept. of Commerce	UT	164.36	0 Alleged Unauth Switch	4/29/2002
UTC	WA	0	0 Billed After Cancel	4/29/2002
Dept of Justice	CA	0	0 Dispute Charges	4/30/2002
PUC	CA	219.73	0 Billed After Cancel	4/30/2002
PUC	CA	0	57.43 Billing Error	4/30/2002
PSC	FL	0	0 Alleged Unauth Switch	4/30/2002
PSC	FL	33.44	0 Billed After Cancel	4/30/2002
PSC	FL	11.27	0 Alleged Unauth Switch	4/30/2002
PSC	FL	288.64	0 Alleged Unauth Switch	4/30/2002
PSC	FL	0	0 Alleged Unauth Switch	4/30/2002
PSC	FL	0	0 Billed After Cancel	4/30/2002
PSC	FL	0	305.97 Billing Error	4/30/2002
PSC	KY	0	0 Alleged Unauth Switch	4/30/2002
PUC	ME	0	0 Billing Error	4/30/2002
PSC	MI	11.45	0 Billing Error	4/30/2002
PSC	MI	34.27	0 Misc.	4/30/2002
PSC	MI	0	0 No Account	4/30/2002
PSC	MI	0	0 Loss Of Service	4/30/2002
ATTY General	OH	32.72	0 Billed After Cancel	4/30/2002

PUC	OH	88.13	0 Loss Of Service	4/30/2002
PUC	OH	36.92	0 Dispute Charges	4/30/2002
PUC	OH	0	0 Billing Error	4/30/2002
PUC	PA	193.1	0 Billing Error	4/30/2002
PUC	PA	21.9	33.31 Loss Of Service	4/30/2002
Reg Auth	TN	21.06	0 Alleged Unauth Switch	4/30/2002
PSC	LA	0	0 Alleged Unauth Switch	5/1/2002
ATTY General	MI	0	0 No Account	5/1/2002
PSC	MI	0	0 Alleged Unauth Switch	5/1/2002
PSC	MI	0	0 Misleading Sales	5/1/2002
PSC	MI	18.1	0 Dispute Charges	5/1/2002
PUC	NC	254.48	0 Billed After Cancel	5/1/2002
PSC	NY	44.69	0 Alleged Unauth Switch	5/1/2002
PSC	NY	0	0 Alleged Unauth Switch	5/1/2002
PSC	NY	0	0 Alleged Unauth Switch	5/1/2002
PSC	NY	0	0 Billing Error	5/1/2002
PSC	NY	0	0 Billing Error	5/1/2002
PSC	NY	0	0 No Account	5/1/2002
PSC	NY	0	0 Alleged Unauth Switch	5/1/2002
PSC	NY	0	0 Alleged Unauth Switch	5/1/2002
PSC	NY	613.93	0 Dispute Charges	5/1/2002
PSC	NY	0	0 Alleged Unauth Switch	5/1/2002
PSC	NY	0	0 Service Denial/Restoral	5/1/2002
PUC	OH	63.65	0 Billing Error	5/1/2002
PUC	OH	46.53	0 Loss Of Service	5/1/2002
PUC	PA	5	0 Dispute Charges	5/1/2002
PSC	SC	0	0 Request to Cancel	5/1/2002
PSC	FL	5369.15	202.84 Billing Error	5/2/2002
PSC	MI	43.5	0 Alleged Unauth Switch	5/2/2002
PSC	NY	47.06	0 Billing Error	5/2/2002
PUC	OH	44.46	0 Billed After Cancel	5/2/2002
PUC	PA	0	0 Billed After Cancel	5/2/2002
PUC	PA	0	11.98 Alleged Unauth Switch	5/2/2002
FCC	FC	31.23	0 Alleged Unauth Switch	5/3/2002
FCC	FC	11.23	0 Billed After Cancel	5/3/2002
FCC	FC	0	0 Billing Error	5/3/2002
FCC	FC	5.54	0 Billing Error	5/3/2002
FCC	FC	0	0 Dispute Charges	5/3/2002
FCC	FC	0	0 Billed After Cancel	5/3/2002
FCC	FC	0	0 Billing Error	5/3/2002
FCC	FC	0	0 Billed After Cancel	5/3/2002
FCC	FC	0	0 Alleged Unauth Switch	5/3/2002
Dept Agriculture	FL	24.89	0 Billing Error	5/3/2002
PSC	FL	136.53	0 Alleged Unauth Switch	5/3/2002
PSC	MI	42.57	0 Alleged Unauth Switch	5/3/2002
PSC	MI	42.57	0 Alleged Unauth Switch	5/3/2002
PSC	MI	46.94	0 Misleading Sales	5/3/2002
PSC	NY	0	0 Billed After Cancel	5/3/2002
Reg Auth	TN	109.24	0 Billing Error	5/3/2002
ATTY General	WV	0	0 Alleged Unauth Switch	5/3/2002
PUC	PA	40	0 Dispute Charges	5/4/2002
PUC	CA	0	32.83 Billing Error	5/6/2002

PUC	CA	291.93	0 Alleged Unauth Switch	5/6/2002
PSC	GA	0	0 Payment Arrangements	5/6/2002
PSC	NY	0	0 Billing Error	5/6/2002
PUC	PA	0	0 Status	5/6/2002
PUC	TX	564.43	0 Alleged Unauth Switch	5/6/2002
PUC	TX	137.32	0 Rebuttal	5/6/2002
UTC	WA	0	0 Alleged Unauth Switch	5/6/2002
ATTY General	WY	0	0 Billed After Cancel	5/6/2002
PSC	LA	0	0 Alleged Unauth Switch	5/7/2002
PSC	MI	40.42	0 Request to Cancel	5/7/2002
PSC	MI	27.13	0 Alleged Unauth Switch	5/7/2002
PSC	MI	42.57	0 Features	5/7/2002
PSC	MI	11.51	0 Dispute Charges	5/7/2002
PUC	OH	46	0 Alleged Unauth Switch	5/7/2002
PUC	PA	24.09	0 Request to Cancel	5/7/2002
PUC	PA	0	0 Status	5/7/2002
PUC	PA	0	0 Service Denial/Restoral	5/7/2002
PSC	MI	226.18	0 Billed After Cancel	5/8/2002
ATTY General	NY	38.36	0 Alleged Unauth Switch	5/8/2002
FCC	FC	0	0 Redirect	5/9/2002
PSC	FL	0	0 Dispute Charges	5/9/2002
PSC	FL	52.25	0 Alleged Unauth Switch	5/9/2002
PSC	MI	0	0 Billed After Cancel	5/9/2002
PSC	MI	41.05	0 Alleged Unauth Switch	5/9/2002
PSC	MI	0	0 Loss Of Service	5/9/2002
PSC	MI	9.14	0 Dispute Charges	5/9/2002
PSC	MI	83.08	0 Alleged Unauth Switch	5/9/2002
ATTY General	NY	0	0 Billing Error	5/9/2002
ATTY General	NY	142.18	0 Billing Error	5/9/2002
PSC	NY	35.7	0 Alleged Unauth Switch	5/9/2002
PSC	NY	0	0 Provisioning	5/9/2002
PUC	PA	152.02	0 Alleged Unauth Switch	5/9/2002
PUC	PA	0	0 Payment Arrangements	5/9/2002
PUC	PA	0	0 Misc.	5/9/2002
PUC	PA	0	0 Billing Error	5/9/2002
PUC	TX	0	0 Dispute Charges	5/9/2002
PUC	TX	0	0 Alleged Unauth Switch	5/9/2002
PUC	TX	0	0 No Account	5/9/2002
Dept of Justice	CA	0	175.97 Dispute Charges	5/10/2002
PUC	CA	130.92	0 Dispute Charges	5/10/2002
PSC	FL	0	0 No Account	5/10/2002
PSC	GA	0	0 Features	5/10/2002
Commissioner	LA	0	119.82 Refund	5/10/2002
ATTY General	MI	0	0 Billing Error	5/10/2002
PSC	MI	0	0 Misleading Sales	5/10/2002
PSC	MI	0	0 Alleged Unauth Switch	5/10/2002
PUC	PA	67.49	0 Billed After Cancel	5/10/2002
FCC	FC	118.03	0 Dispute Charges	5/13/2002
FCC	FC	197.29	0 Billed After Cancel	5/13/2002
FCC	FC	0	9.67 Billed After Cancel	5/13/2002
FCC	FC	0	0 Dispute Charges	5/13/2002
FCC	FC	180.34	8.5 Billed After Cancel	5/13/2002

FCC	FC	72.18	93.55 Billed After Cancel	5/13/2002
FCC	FC	18.2	0 Billing Error	5/13/2002
FCC	FC	0	0 Billing Error	5/13/2002
FCC	FC	226.66	0 Billed After Cancel	5/13/2002
FCC	FC	0	0 No Account	5/13/2002
FCC	FC	0	0 Billing Error	5/13/2002
Corp. Commission	KS	1053.57	323.34 Alleged Unauth Switch	5/13/2002
Corp. Commission	KS	0.17	0 Alleged Unauth Switch	5/13/2002
PSC	MI	0	0 No Account	5/13/2002
PUC	PA	0	0 Payment Arrangements	5/13/2002
PUC	PA	50.85	0 Billed After Cancel	5/13/2002
Reg Auth	TN	32	62.68 Unauthorized Payment	5/13/2002
PUC	TX	0	0 Billing Error	5/13/2002
PUC	TX	231.57	0 Alleged Unauth Switch	5/13/2002
PUC	TX	3.79	3.67 Alleged Unauth Switch	5/13/2002
PUC	TX	0	0 Billing Error	5/13/2002
PUC	TX	76.68	0 Alleged Unauth Switch	5/13/2002
UTC	WA	78.95	0 Dispute Charges	5/13/2002
PUC	CA	0	0 Redirect	5/14/2002
PUC	CA	10	0 Misleading Sales	5/14/2002
PUC	CA	83.3	10 Alleged Unauth Switch	5/14/2002
PSC	FL	28	0 Rebuttal	5/14/2002
Dept of Justice	LA	0	0 Alleged Unauth Switch	5/14/2002
ATTY General	MI	49.57	0 Alleged Unauth Switch	5/14/2002
PSC	MI	215.35	0 Billing Error	5/14/2002
PSC	MI	0	0 Alleged Unauth Switch	5/14/2002
ATTY General	MN	0	0 Dispute Charges	5/14/2002
PSC	NY	0	108.66 Rebuttal	5/14/2002
PUC	OH	0	0 Service Denial/Restoral	5/14/2002
PUC	OH	51.78	0 Alleged Unauth Switch	5/14/2002
ATTY General	PA	3.85	0 Dispute Charges	5/14/2002
PUC	TX	0	0 Misc.	5/14/2002
PUC	CA	0	161.43 Unauthorized Payment	5/15/2002
PUC	CA	0	0 Unauthorized Payment	5/15/2002
ATTY General	KS	0	0 Misleading Sales	5/15/2002
PSC	LA	0	0 Alleged Unauth Switch	5/15/2002
PSC	MI	45.47	0 No Info	5/15/2002
PSC	NY	58.63	0 Alleged Unauth Switch	5/15/2002
Consumer Council	OH	0	0 Dispute Charges	5/15/2002
Reg Auth	TN	0	0 Billing Error	5/15/2002
FCC	FC	0	0 Redirect	5/16/2002
FCC	FC	0	0 Wrong BTN	5/16/2002
FCC	FC	0	0 Misleading Sales	5/16/2002
FCC	FC	0	0 Billed After Cancel	5/16/2002
FCC	FC	0	0 Billed After Cancel	5/16/2002
FCC	FC	0	0 Billed After Cancel	5/16/2002
FCC	FC	117.19	0 Alleged Unauth Switch	5/16/2002
FCC	FC	0	0 Unauthorized Payment	5/16/2002
FCC	FC	0	0 Billing Error	5/16/2002
FCC	FC	0	0 Billed After Cancel	5/16/2002
FCC	FC	0	0 Billing Error	5/16/2002
Consumer Affairs	GA	296.49	0 Billing Error	5/16/2002
		0	0 Features	5/16/2002

PSC	MI	0	0 Misc.	5/16/2002
PSC	MI	26.96	0 Misleading Sales	5/16/2002
PSC	MI	0	0 Alleged Unauth Switch	5/16/2002
PSC	MI	42.57	0 Alleged Unauth Switch	5/16/2002
ATTY General	NH	0	0 Alleged Unauth Switch	5/16/2002
PSC	OK	0	0 Service Transfers	5/16/2002
PUC	TX	58.02	0 Billed After Cancel	5/16/2002
PUC	TX	0	0 Alleged Unauth Switch	5/16/2002
PUC	CA	0	0 No Account	5/17/2002
FCC	FC	0	0 Billed After Cancel	5/17/2002
FCC	FC	0	0 Dispute Charges	5/17/2002
ATTY General	IN	0	0 Promo	5/17/2002
Commissioner	LA	0	0 Service Denial/Restoral	5/17/2002
ATTY General	MD	0	0 Billing Error	5/17/2002
PSC	MI	0	0 Misc.	5/17/2002
PSC	MI	0	0 Alleged Unauth Switch	5/17/2002
PSC	MI	0	0 Alleged Unauth Switch	5/17/2002
Public Staffing	NC	0	0 Alleged Unauth Switch	5/17/2002
PSC	NY	0	88.55 Alleged Unauth Switch	5/17/2002
Consumer Council	OH	75	0 Billing Error	5/17/2002
PUC	OH	41.59	0 Alleged Unauth Switch	5/17/2002
ATTY General	PA	0	0 Dispute Charges	5/17/2002
ATTY General	PA	0	0 Alleged Unauth Switch	5/17/2002
Consumer Protection		0	0 Alleged Unauth Switch	5/17/2002
PUC	CA	288.22	0 Alleged Unauth Switch	5/20/2002
PUC	CA	16.73	0 Alleged Unauth Switch	5/20/2002
PUC	CA	0	0 Alleged Unauth Switch	5/20/2002
PUC	CA	71.08	0 Alleged Unauth Switch	5/20/2002
PUC	CA	0	38.32 Refund	5/20/2002
FCC	FC	0	0 Dispute Charges	5/20/2002
FCC	FC	0	0 Misleading Sales	5/20/2002
FCC	FC	7.16	28.03 Billed After Cancel	5/20/2002
FCC	FC	65.24	0 Billing Error	5/20/2002
FCC	FC	0	0 Alleged Unauth Switch	5/20/2002
FCC	FC	0	0 Billed After Cancel	5/20/2002
FCC	FC	8.28	0 Alleged Unauth Switch	5/20/2002
FCC	FC	69.47	0 Alleged Unauth Switch	5/20/2002
FCC	FC	19.44	0 Alleged Unauth Switch	5/20/2002
FCC	FC	47.62	0 Alleged Unauth Switch	5/20/2002
FCC	FC	0	9.91 Billing Error	5/20/2002
FCC	FC	0	0 Redirect	5/20/2002
FCC	FC	0	0 Dispute Charges	5/20/2002
FCC	FC	0	0 Alleged Unauth Switch	5/20/2002
FCC	FC	82.46	0 Billed After Cancel	5/20/2002
FCC	FC	0	0 Billed After Cancel	5/20/2002
FCC	FC	0	0 No Account	5/20/2002
FCC	FC	32.12	0 Billed After Cancel	5/20/2002
FCC	FC	0	0 Dispute Charges	5/20/2002
FCC	FC	0	0 Dnc	5/20/2002
FCC	FC	0	0 Wrong BTN	5/20/2002
FCC	FC	0	0 Dnc	5/20/2002
FCC	FC	0	0 Dnc	5/20/2002

PSC	FL	0	0 Rebuttal	5/20/2002
ATTY General	KY	22.37	0 Billing Error	5/20/2002
PSC	MI	0	0 Features	5/20/2002
PSC	MI	0	14.29 Billed After Cancel	5/20/2002
PSC	MI	25	0 Loss Of Service	5/20/2002
PSC	NY	0	0 Alleged Unauth Switch	5/20/2002
PSC	NY	0	0 Alleged Unauth Switch	5/20/2002
PUC	PA	0	0 Payment Arrangements	5/20/2002
PUC	TX	25.58	0 Alleged Unauth Switch	5/20/2002
FCC	FC	0	0 No Account	5/21/2002
ATTY General	MI	77.8	0 Misleading Sales	5/21/2002
PSC	NC	59.52	0 Dispute Charges	5/21/2002
ATTY General	PA	7.1	0 Billing Error	5/21/2002
PUC	PA	0	0 Billed After Cancel	5/21/2002
FCC	FC	0	43.89 Billed After Cancel	5/22/2002
PSC	MI	0	0 Status	5/22/2002
PSC	NC	0	0 Dispute Charges	5/22/2002
Consumer Protection	PA	0	0 Alleged Unauth Switch	5/22/2002
Consumer Protection	PA	159.26	0 Alleged Unauth Switch	5/22/2002
PUC	PA	0	0 No Account	5/22/2002
ATTY General	TX	0	0 Promo	5/22/2002
PUC	CA	305.13	0 Billed After Cancel	5/23/2002
PUC	CA	0	79.84 Billed After Cancel	5/23/2002
ATTY General	KS	62.15	0 Alleged Unauth Switch	5/23/2002
PSC	MI	14.38	0 Misleading Sales	5/23/2002
Consumer Council	OH	0	0 Dispute Charges	5/23/2002
ATTY General	PA	0	0 Features	5/23/2002
ATTY General	PA	0	0 Dnc	5/23/2002
PUC	PA	0	0 No Account	5/23/2002
PUC	TX	409.76	0 Billing Error	5/23/2002
FCC	FC	0	0 Alleged Unauth Switch	5/24/2002
FCC	FC	0	0 Billing Error	5/24/2002
FCC	FC	139.94	0 Alleged Unauth Switch	5/24/2002
FCC	FC	0	360.01 Delayed Provisioning	5/24/2002
FCC	FC	0	0 Billing Error	5/24/2002
FCC	FC	426.97	0 Alleged Unauth Switch	5/24/2002
FCC	FC	0	0 Misc.	5/24/2002
FCC	FC	8.3	0 Billing Error	5/24/2002
PSC	MI	146.38	0 Billed After Cancel	5/24/2002
ATTY General	NY	156.24	0 Billed After Cancel	5/24/2002
PSC	NY	0	0 Redirect	5/24/2002
PSC	NY	65.71	0 Request to Cancel	5/24/2002
PUC	OH	0	0 Loss Of Service	5/24/2002
PUC	OH	0	0 Alleged Unauth Switch	5/24/2002
PUC	CA	0	0 Alleged Unauth Switch	5/28/2002
FCC	FC	0	0 Dnc	5/28/2002
FCC	FC	0	0 Dispute Charges	5/28/2002
ATTY General	KY	70.17	0 Billing Error	5/28/2002
PSC	MI	93.54	0 Alleged Unauth Switch	5/28/2002
ATTY General	NY	159.99	0 Alleged Unauth Switch	5/28/2002
PSC	NY	0	0 Service Denial/Restoral	5/28/2002
PUC	TX	338.89	0 Misleading Sales	5/28/2002

PUC	TX	138.22	33.87 Alleged Unauth Switch	5/28/2002
PUC	CA	219.34	0 Billed After Cancel	5/29/2002
PUC	CA	0	0 Alleged Unauth Switch	5/29/2002
PUC	CA	0	0 Alleged Unauth Switch	5/29/2002
PUC	CA	0	28.59 Alleged Unauth Switch	5/29/2002
PSC	FL	0	0 Dispute Charges	5/29/2002
PSC	FL	7.1	0 Misc.	5/29/2002
PSC	GA	0	0 Features	5/29/2002
PSC	GA	102.72	0 Alleged Unauth Switch	5/29/2002
PSC	GA	4.55	0 Misc.	5/29/2002
PSC	MI	0	0 Loss Of Service	5/29/2002
ATTY General	OH	0	6.73 Refund	5/29/2002
PUC	OH	26.95	0 Alleged Unauth Switch	5/29/2002
ATTY General	OK	0	0 Alleged Unauth Switch	5/29/2002
PUC	PA	0	0 Billing Error	5/29/2002
PUC	PA	0	0 Payment Arrangements	5/29/2002
PUC	PA	0	0 Payment Arrangements	5/29/2002
PUC	PA	0	0 Payment Arrangements	5/29/2002
PSC	MI	0	0 Wrong BTN	5/30/2002
PUC	OH	18.94	0 Alleged Unauth Switch	5/30/2002
ATTY General	PA	0	0 Billing Error	5/30/2002
Dept Agriculture	FL	0	0 Billed After Cancel	5/31/2002
Commissioner	LA	0	0 Service Denial/Restoral	5/31/2002
ATTY General	MD	0	0 Dispute Charges	5/31/2002
ATTY General	MI	512.64	0 Alleged Unauth Switch	5/31/2002
PSC	MI	0	0 Redirect	5/31/2002
PSC	MI	159.5	0 Dispute Charges	5/31/2002
PUC	OH	0	0 No Account	5/31/2002
PUC	TX	0	0 Delayed Provisioning	5/31/2002
FCC	FC	0	0 Loss Of Service	6/3/2002
FCC	FC	0	0 Billing Error	6/3/2002
FCC	FC	0	0 Alleged Unauth Switch	6/3/2002
PSC	KY	0	0 Misc.	6/3/2002
PSC	LA	27.95	0 Dispute Charges	6/3/2002
PSC	MI	8.08	0 Status	6/3/2002
PSC	MI	0	0 Alleged Unauth Switch	6/3/2002
Public Staffing	NC	0	0 Misc.	6/3/2002
PUC	PA	60	0 Alleged Unauth Switch	6/3/2002
PUC	TX	0	0 No Account	6/3/2002
PSC	AL	0	0 Redirect	6/4/2002
PSC	MI	0	0 Alleged Unauth Switch	6/4/2002
PSC	MI	0	0 Status	6/4/2002
PSC	MI	0	0 No Account	6/4/2002
PSC	MI	0	0 Dispute Charges	6/4/2002
PSC	MI	0	0 Billing Error	6/4/2002
PSC	MI	0	0 Request to Cancel	6/4/2002
PUC	OH	78.66	0 Alleged Unauth Switch	6/4/2002
PSC	MI	0	0 Delayed Provisioning	6/5/2002
PSC	MI	0	0 Dispute Charges	6/5/2002
PSC	MI	0	0 Alleged Unauth Switch	6/5/2002
PSC	MI	0	0 Billing Error	6/5/2002
PUC	OH	0	0 Request to Cancel	6/5/2002

PUC	PA	0	0 Provisioning	6/5/2002
PUC	PA	0	0 Request to Cancel	6/5/2002
FCC	FC	0	0 Billed After Cancel	6/6/2002
FCC	FC	10.06	0 Dispute Charges	6/6/2002
FCC	FC	0	0 Dispute Charges	6/6/2002
PSC	FL	115.14	0 Alleged Unauth Switch	6/6/2002
PSC	MI	228.93	0 Billing Error	6/6/2002
Consumer Services	NC	239.49	0 Billing Error	6/6/2002
PUC	PA	0	0 Request to Cancel	6/6/2002
PUC	PA	0	0 Loss Of Service	6/6/2002
PUC	TX	0	0 Misc.	6/6/2002
ATTY General	WA	0	0 Billing Error	6/6/2002
FCC	FC	0	0 Billing Error	6/7/2002
FCC	FC	32.52	0 Billed After Cancel	6/7/2002
FCC	FC	129.42	0 Alleged Unauth Switch	6/7/2002
FCC	FC	204.63	0 Billed After Cancel	6/7/2002
FCC	FC	88.64	0 Wrong BTN	6/7/2002
FCC	FC	0	0 Billed After Cancel	6/7/2002
FCC	FC	80.81	0 Alleged Unauth Switch	6/7/2002
FCC	FC	0	0 Dispute Charges	6/7/2002
FCC	FC	0	0 Billing Error	6/7/2002
FCC	FC	0	0 Billed After Cancel	6/7/2002
FCC	FC	0	0 Dispute Charges	6/7/2002
PSC	FL	0	104.65 Dispute Charges	6/7/2002
PSC	FL	0	0 Rebuttal	6/7/2002
PSC	FL	144.16	0 Billed After Cancel	6/7/2002
PSC	MI	42.57	0 Alleged Unauth Switch	6/7/2002
PSC	MI	37.66	0 Billing Error	6/7/2002
PSC	MI	85.14	0 Alleged Unauth Switch	6/7/2002
Dept of Justice	NC	0	0 No Account	6/7/2002
Reg Auth	TN	0	0 Alleged Unauth Switch	6/7/2002
PSC	AL	0	0 Redirect	6/10/2002
PUC	CA	84.66	84.66 Billed After Cancel	6/10/2002
Dept Agriculture	FL	0	19.86 Dispute Charges	6/10/2002
Reg. Commission	IN	0	81.17 Billed After Cancel	6/10/2002
ATTY General	MI	0	0 Billed After Cancel	6/10/2002
PSC	MI	194.04	37.79 Billed After Cancel	6/10/2002
PSC	MI	42.57	0 Alleged Unauth Switch	6/10/2002
PSC	MI	11.09	0 Dispute Charges	6/10/2002
ATTY General	MO	60.74	0 Billed After Cancel	6/10/2002
ATTY General	NY	0	0 Rebuttal	6/10/2002
PUC	TX	0	0 Delayed Provisioning	6/10/2002
PSC	GA	36.98	0 Service Denial/Restoral	6/11/2002
PSC	MI	0	0 Delayed Provisioning	6/11/2002
PSC	MI	256.7	0 Billed After Cancel	6/11/2002
Dept of Justice	CA	274.19	31.74 Alleged Unauth Switch	6/12/2002
FCC	FC	0	7.23 Billed After Cancel	6/12/2002
FCC	FC	0	0 Dispute Charges	6/12/2002
FCC	FC	0.72	0 Alleged Unauth Switch	6/12/2002
FCC	FC	0	29.28 Billed After Cancel	6/12/2002
PSC	FL	0	0 Billed After Cancel	6/12/2002
PSC	FL	27.49	38.36 Refund	6/12/2002

PSC	MI	39.43	0 Alleged Unauth Switch	6/12/2002
PSC	MI	0	0 Billed After Cancel	6/12/2002
ATTY General	NY	329.62	0 Delayed Provisioning	6/12/2002
PUC	OH	7.91	0 Loss Of Service	6/12/2002
PUC	OH	0	0 Features	6/12/2002
PUC	PA	0	0 Service Denial/Restoral	6/12/2002
PUC	PA	0	0 Billed After Cancel	6/12/2002
PUC	TX	0	10 Alleged Unauth Switch	6/12/2002
PUC	TX	0	0 Alleged Unauth Switch	6/12/2002
ATTY General	WA	33.32	11.11 Unauthorized Payment	6/12/2002
PSC		0	0 Misc.	6/12/2002
FCC	FC	0	0 Dispute Charges	6/13/2002
PSC	KY	49.34	0 Alleged Unauth Switch	6/13/2002
PSC	MI	0	174.67 Billing Error	6/13/2002
PSC	MI	0	0 Alleged Unauth Switch	6/13/2002
PSC	MI	0	0 Misc.	6/13/2002
PSC	NY	0	0 Wrong BTN	6/13/2002
PUC	PA	0	0 Payment Arrangements	6/13/2002
PUC	TX	29.98	29.68 Dispute Charges	6/13/2002
PSC	MI	61.12	0 Billing Error	6/14/2002
PSC	GA	20.6	0 Dispute Charges	6/17/2002
PSC	MI	0	0 Misc.	6/17/2002
ATTY General	NY	0	0 Dispute Charges	6/17/2002
PUC	PA	0	0 Service Transfers	6/17/2002
PUC	PA	0	0 Payment Arrangements	6/17/2002
PUC	PA	0	0 Request to Cancel	6/17/2002
PSC Form	AL	0	0 Billing Error	6/18/2002
ATTY General	AZ	35.4	0 Alleged Unauth Switch	6/18/2002
PUC	CA	0	0 Billing Error	6/18/2002
PUC	CO	0	0 No Account	6/18/2002
FCC	FC	153.82	0 Alleged Unauth Switch	6/18/2002
FCC	FC	0	0 Billed After Cancel	6/18/2002
FCC	FC	0	0 Alleged Unauth Switch	6/18/2002
FCC	FC	0	0 Dispute Charges	6/18/2002
FCC	FC	0	0 Dnc	6/18/2002
FCC	FC	0	0 Dispute Charges	6/18/2002
FCC	FC	0	7.9 Dispute Charges	6/18/2002
FCC	FC	56.86	0 Billing Error	6/18/2002
FCC	FC	0	0 Dispute Charges	6/18/2002
FCC	FC	0	0 Billed After Cancel	6/18/2002
FCC	FC	13.64	0 Alleged Unauth Switch	6/18/2002
FCC	FC	0	0 Misleading Sales	6/18/2002
FCC	FC	0	68.9 Dispute Charges	6/18/2002
FCC	FC	3.36	0 No Account	6/18/2002
FCC	FC	0	0 Dispute Charges	6/18/2002
FCC	FC	0	0 Billed After Cancel	6/18/2002
FCC	FC	0	0 Promo	6/18/2002
Dept Agriculture	FL	0	0 Billed After Cancel	6/18/2002
PSC	MI	0	0 Billing Error	6/18/2002
PSC	MI	221.97	148.7 Billed After Cancel	6/18/2002
PSC	MI	0	0 Dispute Charges	6/18/2002
PSC	MI	59.87	0 Alleged Unauth Switch	6/18/2002

PSC	MI	0	0 No Account	6/18/2002
PSC	MI	0	0 Misc.	6/18/2002
PSC	MI	67.84	0 Billing Error	6/18/2002
PSC	MI	0	0 Billing Error	6/18/2002
ATTY General	NV	0	0 Alleged Unauth Switch	6/18/2002
Consumer Protection	NY	0	0 Dispute Charges	6/18/2002
ATTY General	OH	0	0 No Account	6/18/2002
PUC	OH	138.58	0 Dispute Charges	6/18/2002
ATTY General	PA	0	61.77 Dispute Charges	6/18/2002
PSC	SC	0	0 Billed After Cancel	6/18/2002
PUC	TX	0	0 No Account	6/18/2002
FCC	FC	0	93.57 Unauthorized Payment	6/19/2002
ATTY General	MI	320.6	0 Alleged Unauth Switch	6/19/2002
PSC	MI	148.29	0 Dispute Charges	6/19/2002
PSC	MI	0	0 Misc.	6/19/2002
PSC	MI	0	0 Loss Of Service	6/19/2002
PSC	MI	249.48	86.33 Billed After Cancel	6/19/2002
PSC	MI	0	0 Billing Error	6/19/2002
FCC	FC	0	0 No Account	6/20/2002
FCC	FC	0	0 Billed After Cancel	6/20/2002
PUC	ID	0	0 Alleged Unauth Switch	6/20/2002
PSC	MI	0	0 Loss Of Service	6/20/2002
PSC	MS	0	0 Billed After Cancel	6/20/2002
PUC	TX	0	0 Alleged Unauth Switch	6/20/2002
PSC		0	0 Loss Of Service	6/20/2002
PSC	GA	0	0 Wrong BTN	6/21/2002
PSC	MI	7.62	0 Alleged Unauth Switch	6/21/2002
PSC	MI	58.24	0 No Info	6/21/2002
PSC	MI	0	0 Misc.	6/21/2002
PSC	MI	0	0 Request to Cancel	6/21/2002
PSC	MI	0	0 Billed After Cancel	6/21/2002
PSC	MI	0	0 Dispute Charges	6/21/2002
PUC	OH	122.63	154.36 Alleged Unauth Switch	6/21/2002
PUC	OH	0	0 Loss Of Service	6/21/2002
PUC	OH	221.82	0 Loss Of Service	6/21/2002
PUC	OK	0	0 Dispute Charges	6/21/2002
Commission Formal	PA	0	0 Alleged Unauth Switch	6/21/2002
PUC	PA	109.23	0 Unauthorized Payment	6/21/2002
PUC	PA	0	0 Billing Error	6/21/2002
PSC	AL	0	0 Refund	6/24/2002
Dept of Justice	CA	0.5	138.88 Alleged Unauth Switch	6/24/2002
PUC	CA	0	0 Dispute Charges	6/24/2002
FCC	FC	0	0 Dispute Charges	6/24/2002
FCC	FC	0	0 Dispute Charges	6/24/2002
FCC	FC	175.03	203.33 Billed After Cancel	6/24/2002
PSC	FL	0	0 Dnc	6/24/2002
PSC	GA	0	0 Provisioning	6/24/2002
PUC	OH	0	0 Billing Error	6/24/2002
Corp. Commission	OK	23.48	0 Misleading Sales	6/24/2002
PUC	PA	0	0 Alleged Unauth Switch	6/24/2002
PUC	TX	164.74	0 Billed After Cancel	6/24/2002
PUC	CA	61.53	817.37 Alleged Unauth Switch	6/25/2002

Consumer Council	OH	0	0 Redirect	6/25/2002
PUC	TX	162.64	0 Billed After Cancel	6/25/2002
PSC	FL	0	0 Delayed Provisioning	6/26/2002
PUC	OH	254.37	0 Request to Cancel	6/26/2002
PUC	OH	9.48	0 Billed After Cancel	6/26/2002
PSC		0	0 Alleged Unauth Switch	6/26/2002
PUC	CA	0	0 Alleged Unauth Switch	6/27/2002
PUC	CT	421.62	0 Alleged Unauth Switch	6/27/2002
PSC	GA	0	0 Alleged Unauth Switch	6/27/2002
PSC	GA	32.14	0 Loss Of Service	6/27/2002
ATTY General	MI	42.57	0 Loss Of Service	6/27/2002
PSC	MI	0	0 Alleged Unauth Switch	6/27/2002
Public Staffing	NC	0	0 Alleged Unauth Switch	6/27/2002
Consumer Council	OH	0	0 Dispute Charges	6/27/2002
Dept Agriculture	FL	0	0 Billed After Cancel	6/28/2002
PSC	FL	0	0 Alleged Unauth Switch	6/28/2002
PSC	LA	9.41	0 Dispute Charges	6/28/2002
PSC	MI	0	0 No Account	6/28/2002
PSC	MI	0	0 Misleading Sales	6/28/2002
PUC	PA	96.69	0 Service Denial/Restoral	6/28/2002
PUC	PA	0	0 No Account	6/28/2002
ATTY General	TX	0	0 Misc.	6/28/2002
ATTY General	WY	22.63	0 Billed After Cancel	6/28/2002
FCC	FC	0	256.61 Dispute Charges	7/1/2002
FCC	FC	0	0 Alleged Unauth Switch	7/1/2002
PSC	FL	0	0 Dispute Charges	7/1/2002
PSC	MI	0	0 Alleged Unauth Switch	7/1/2002
PSC	MI	109.25	0 Billed After Cancel	7/1/2002
PUC	PA	291.18	0 Alleged Unauth Switch	7/1/2002
PUC	PA	0	0 Loss Of Service	7/1/2002
PUC	CA	65.37	0 Billed After Cancel	7/2/2002
PUC	CA	60.53	0 Billed After Cancel	7/2/2002
PUC	CA	0	0 Billed After Cancel	7/2/2002
FCC	FC	0	0 Dispute Charges	7/2/2002
FCC	FC	57.32	0 Alleged Unauth Switch	7/2/2002
FCC	FC	41.96	0 Alleged Unauth Switch	7/2/2002
FCC	FC	0	0 Alleged Unauth Switch	7/2/2002
FCC	FC	94.11	0 Alleged Unauth Switch	7/2/2002
FCC	FC	0	0 Alleged Unauth Switch	7/2/2002
FCC	FC	54.61	0 Alleged Unauth Switch	7/2/2002
FCC	FC	0	0 No Info	7/2/2002
FCC	FC	68.22	0 Alleged Unauth Switch	7/2/2002
FCC	FC	0	0 Dispute Charges	7/2/2002
FCC	FC	70.67	0 Alleged Unauth Switch	7/2/2002
FCC	FC	68.92	0 Alleged Unauth Switch	7/2/2002
FCC	FC	525.84	0 Alleged Unauth Switch	7/2/2002
FCC	FC	0	100 Alleged Unauth Switch	7/2/2002
ATTY General	ID	14.15	0 Misc.	7/2/2002
PSC	NC	0	0 Service Denial/Restoral	7/2/2002
Consumer Protection	NY	0	0 Wrong BTN	7/2/2002
PUC	PA	0	0 No Account	7/2/2002
PSC	TX	0	0 Features	7/2/2002

PUC	TX	0	0 Alleged Unauth Switch	7/2/2002
PUC	TX	0	0 Alleged Unauth Switch	7/2/2002
PUC	TX	106.82	0 Alleged Unauth Switch	7/2/2002
Consumer Council		118.62	0 Alleged Unauth Switch	7/2/2002
Consumer Affairs	GA	0	0 Alleged Unauth Switch	7/3/2002
Consumer Affairs	GA	0	0 Wrong BTN	7/3/2002
Consumer Affairs	GA	75.94	0 Alleged Unauth Switch	7/3/2002
PSC	MI	0	0 Features	7/3/2002
PUC	OH	0	0 Alleged Unauth Switch	7/3/2002
PUC	OH	47.04	0 Alleged Unauth Switch	7/3/2002
PUC	CA	0	0 Billed After Cancel	7/5/2002
PSC	MI	0	0 Misleading Sales	7/5/2002
PSC	MI	0	0 Dispute Charges	7/5/2002
PSC	MI	0	0 Billed After Cancel	7/5/2002
PSC	MI	0	0 Misc.	7/5/2002
PSC	MI	0	0 Misc.	7/5/2002
PSC	MI	51.33	0 Alleged Unauth Switch	7/5/2002
PUC	PA	0	0 Dispute Charges	7/5/2002
FCC	FC	0	137.02 Billing Error	7/6/2002
PUC	NH	73.35	0 Billed After Cancel	7/6/2002
ATTY General	MI	0	0 Billed After Cancel	7/7/2002
ATTY General	MI	0	0 Misleading Sales	7/7/2002
FCC	FC	0	0 No Account	7/8/2002
PSC	FL	25.49	0 Billing Error	7/8/2002
PSC	GA	69.73	0 Billing Error	7/8/2002
ATTY General	PA	0	0 Billing Error	7/8/2002
PUC	TX	5.03	404.71 Billing Error	7/8/2002
PUC	TX	0	0 Alleged Unauth Switch	7/8/2002
ATTY General	WA	185.25	0 Dispute Charges	7/8/2002
ATTY General	KY	0	0 Dnc	7/9/2002
PSC	MI	0	0 Dispute Charges	7/9/2002
PSC	MI	88.81	0 Billed After Cancel	7/9/2002
PUC	OH	0	39.74 Loss Of Service	7/9/2002
PUC	PA	47.28	0 Billed After Cancel	7/9/2002
PSC	SC	0	0 Service Denial/Restoral	7/9/2002
FCC	FC	0	0 Dispute Charges	7/10/2002
FCC	FC	0	77.62 Dispute Charges	7/10/2002
PSC	GA	0	0 Billed After Cancel	7/10/2002
PSC	GA	13.05	0 Dispute Charges	7/10/2002
PSC	NY	0	0 Rebuttal	7/10/2002
PSC	NY	0	0 Rebuttal	7/10/2002
PUC	TX	21.89	0 Alleged Unauth Switch	7/10/2002
PUC	TX	69.32	0 Alleged Unauth Switch	7/10/2002
PUC	TX	0	0 Loss Of Service	7/10/2002
PSC	MI	0	0 Provisioning	7/11/2002
PSC	MI	0	0 Billing Error	7/11/2002
PUC	PA	0	0 Service Denial/Restoral	7/11/2002
PUC	TX	378.7	0 Alleged Unauth Switch	7/11/2002
PSC	FL	0	0 Delayed Provisioning	7/12/2002
PSC	MI	0	0 Misleading Sales	7/12/2002
PUC	PA	0	0 Misleading Sales	7/12/2002
PUC	TX	190.76	0 Alleged Unauth Switch	7/12/2002

PUC	TX	103.12	0 Billing Error	7/12/2002
PUC	TX	59.14	7.98 Dispute Charges	7/12/2002
PSC	FL	0	0 Rebuttal	7/15/2002
PSC	KY	51.17	0 Alleged Unauth Switch	7/15/2002
PSC	MI	0	0 Billing Error	7/15/2002
Consumer Council	OH	0	0 Request to Cancel	7/15/2002
PUC	OH	0	0 Billed After Cancel	7/15/2002
Commission Formal	PA	0	0 Alleged Unauth Switch	7/15/2002
Consumer Services	PA	0	0 Request to Cancel	7/15/2002
PUC	TX	25.69	0 Dispute Charges	7/15/2002
ATTY General	AZ	145.67	22.65 Wrong BTN	7/16/2002
PUC	CA	0	0 Dispute Charges	7/16/2002
PUC	CA	0	0 Billed After Cancel	7/16/2002
FCC	FC	0	0 No Account	7/16/2002
PUC	KS	0	0 Service Denial/Restoral	7/16/2002
Dept Telecom	MA	0	0 Billed After Cancel	7/16/2002
PSC	MI	0	110.52 Billed After Cancel	7/16/2002
PSC	MI	0	0 No Info	7/16/2002
PSC	MI	0	0 Delayed Provisioning	7/16/2002
PSC	MI	21.86	21.86 Delayed Provisioning	7/16/2002
PUC	OH	44.29	0 Dispute Charges	7/16/2002
PUC	OH	0	0 Dispute Charges	7/16/2002
PUC	TX	293.54	0 Alleged Unauth Switch	7/16/2002
FCC	FC	0	0 Alleged Unauth Switch	7/17/2002
FCC	FC	0	0 Billed After Cancel	7/17/2002
FCC	FC	0	0 Billed After Cancel	7/17/2002
PSC	FL	51.94	0 Billed After Cancel	7/17/2002
PSC	MI	0	0 Request to Cancel	7/17/2002
PUC	OH	0	0 Dispute Charges	7/17/2002
PUC	OH	57.07	0 Billed After Cancel	7/17/2002
PUC	OH	7.21	7.21 Unauthorized Payment	7/17/2002
PUC	TX	0	0 Billing Error	7/17/2002
PUC	TX	97.16	0 Alleged Unauth Switch	7/17/2002
PUC	TX	231.11	0 Billed After Cancel	7/17/2002
PSC	MI	32.83	0 Loss Of Service	7/18/2002
PUC	NJ	0	0 Dispute Charges	7/18/2002
PSC	NY	0	0 Alleged Unauth Switch	7/18/2002
Commission Formal	PA	0	0 Alleged Unauth Switch	7/18/2002
PUC	PA	0	0 Alleged Unauth Switch	7/18/2002
PUC	PA	0	0 Misc.	7/18/2002
PSC	MI	0	0 Alleged Unauth Switch	7/19/2002
PSC	MI	0	0 Misc.	7/19/2002
Public Staffing	NC	0	274.05 Billed After Cancel	7/19/2002
Consumer Council	OH	0	14.52 Unauthorized Payment	7/19/2002
PUC	OH	0	0 Billed After Cancel	7/19/2002
Commission Formal	PA	213.51	0 Alleged Unauth Switch	7/19/2002
PUC	PA	0	0 Payment Arrangements	7/19/2002
PUC	PA	0	0 Request to Cancel	7/19/2002
PUC	PA	0	0 Alleged Unauth Switch	7/19/2002
PUC	CA	21.66	0 Dispute Charges	7/22/2002
ATTY General	CT	0	0 Misc.	7/22/2002
Dept Agriculture	FL	0	0 Billing Error	7/22/2002

PSC	LA	0	0 Request to Cancel	7/22/2002
PSC	MI	0	0 Alleged Unauth Switch	7/22/2002
ATTY General	NY	0	0 Dispute Charges	7/22/2002
PUC	OH	0	0 Unauthorized Payment	7/22/2002
ATTY General	PA	110.41	0 Alleged Unauth Switch	7/22/2002
PUC	PA	0	0 Dispute Charges	7/22/2002
PUC	PA	0	0 Billed After Cancel	7/22/2002
PUC	PA	0	0 No Account	7/22/2002
PUC	TX	283.89	0 Billed After Cancel	7/22/2002
Corp. Commission	VA	0	0 Unauthorized Payment	7/22/2002
PUC	CA	0	0 Service Denial/Restoral	7/23/2002
FCC	FC	38.12	0 Alleged Unauth Switch	7/23/2002
FCC	FC	22.23	0 Billed After Cancel	7/23/2002
FCC	FC	0	0 No Account	7/23/2002
FCC	FC	0	0 Billing Error	7/23/2002
FCC	FC	0	0 Alleged Unauth Switch	7/23/2002
FCC	FC	0	0 Alleged Unauth Switch	7/23/2002
PUC	OH	0	0 Billed After Cancel	7/23/2002
PUC	PA	0	0 Billing Error	7/23/2002
PUC	PA	0	0 Payment Arrangements	7/23/2002
PUC	TX	0	0 Dispute Charges	7/23/2002
PUC	CA	0	0 Loss Of Service	7/24/2002
PUC	CO	0	0 Alleged Unauth Switch	7/24/2002
ATTY General	CT	0	0 Alleged Unauth Switch	7/24/2002
FCC	DE	0	0 Dispute Charges	7/24/2002
FCC	FC	0	0 Unauthorized Payment	7/24/2002
Consumer Affairs	FL	64.08	0 Billing Error	7/24/2002
PSC	MI	0	0 No Account	7/24/2002
PSC	MS	834.05	0 Dispute Charges	7/24/2002
PUC	OH	0	0 Loss Of Service	7/24/2002
PUC	PA	0	0 Loss Of Service	7/24/2002
PSC	AL	0	0 Dispute Charges	7/25/2002
PSC	LA	279.88	0 Dispute Charges	7/25/2002
PUC	PA	0	0 No Account	7/25/2002
PUC	PA	0	0 Payment Arrangements	7/25/2002
PUC	TX	0	0 Alleged Unauth Switch	7/25/2002
PUC	TX	148.07	0 Alleged Unauth Switch	7/25/2002
PUC	TX	0	0 Misleading Sales	7/25/2002
FCC	FC	0	0 No Account	7/26/2002
FCC	FC	0	0 No Account	7/26/2002
PSC	MI	79.66	0 Alleged Unauth Switch	7/26/2002
PSC	MI	0	0 Alleged Unauth Switch	7/26/2002
PSC	MI	0	0 Billing Error	7/26/2002
PSC	MI	12.24	0 Billing Error	7/26/2002
PSC	NC	0	0 Billed After Cancel	7/26/2002
PUC	OH	37.27	0 Loss Of Service	7/26/2002
PUC	PA	0	0 Billing Error	7/26/2002
PUC	CA	3.17	0 Loss Of Service	7/29/2002
FCC	FC	0	0 Billed After Cancel	7/29/2002
FCC	FC	0	0 Billing Error	7/29/2002
FCC	FC	0	0 Misleading Sales	7/29/2002
FCC	FC	0	0 Dispute Charges	7/29/2002

FCC	FC	0	0 Billed After Cancel	7/29/2002
FCC	FC	0	0 No Account	7/29/2002
PSC	MD	0	0 Alleged Unauth Switch	7/29/2002
PSC	MI	65.53	0 Dispute Charges	7/29/2002
PSC	MI	0	0 Loss Of Service	7/29/2002
PSC	MI	33.12	0 Billed After Cancel	7/29/2002
PSC	MI	0	0 Service Denial/Restoral	7/29/2002
Public Staffing	NC	0	0 Alleged Unauth Switch	7/29/2002
Consumer Protection	NY	36.33	0 Dispute Charges	7/29/2002
PUC	PA	0	0 Payment Arrangements	7/29/2002
PUC	PA	0	0 Request to Cancel	7/29/2002
PUC	TX	0	0 Dispute Charges	7/29/2002
ATTY General	AR	0	0 Redirect	7/30/2002
PSC	MI	0	0 Misc.	7/30/2002
PSC	MI	0	0 Request to Cancel	7/30/2002
PSC	NY	0	0 Alleged Unauth Switch	7/30/2002
PUC	OH	0	0 Dispute Charges	7/30/2002
Consumer Services	PA	0	0 Payment Arrangements	7/30/2002
PUC	TX	0	0 Alleged Unauth Switch	7/30/2002
PUC	TX	0	0 Dispute Charges	7/30/2002
FCC	FC	0	0 Alleged Unauth Switch	7/31/2002
FCC	FC	0	0 Misleading Sales	7/31/2002
PSC	MI	41.35	0 Billed After Cancel	7/31/2002
PSC	MI	0	0 Dispute Charges	7/31/2002
PSC	MO	0	0 No Account	7/31/2002
PUC	PA	0	0 Alleged Unauth Switch	7/31/2002
PUC	TX	0	0 Alleged Unauth Switch	7/31/2002
PUC	TX	0	0 Alleged Unauth Switch	7/31/2002
PSC	FL	0	0 Billing Error	8/1/2002
PSC	MI	10	0 Misleading Sales	8/1/2002
PUC	PA	0	0 Payment Arrangements	8/1/2002
PUC	PA	0	0 Payment Arrangements	8/1/2002
PUC	TX	0	0 Alleged Unauth Switch	8/1/2002
FCC	FC	0	0 Billed After Cancel	8/1/2002
PSC	MI	37.73	0 Dispute Charges	8/2/2002
PSC	MI	0	0 Provisioning	8/2/2002
Consumer Council	OH	103.11	0 Billing Error	8/2/2002
PUC	TX	0	0 Unauthorized Payment	8/2/2002
PSC	MI	0	0 Alleged Unauth Switch	8/5/2002
PSC	MO	0	0 No Account	8/5/2002
ATTY General	NY	0	0 Alleged Unauth Switch	8/5/2002
ATTY General	OH	0	0 Billed After Cancel	8/5/2002
ATTY General	OH	0	0 Billed After Cancel	8/5/2002
PUC	PA	0	0 Dispute Charges	8/5/2002
PUC	SD	2.8	0 Billing Error	8/5/2002
FCC	FC	0	0 Misc.	8/6/2002
FCC	FC	0	0 Dispute Charges	8/6/2002
PSC	MI	0	0 Alleged Unauth Switch	8/6/2002
Consumer Protection	NY	0	0 Billing Error	8/6/2002
Consumer Council	OH	0	0 Request to Cancel	8/6/2002
PUC	OH	0	0 No Account	8/6/2002
PUC	OH	0	0 Request to Cancel	8/6/2002

PUC	PA	0	0 Request to Cancel	8/6/2002
PUC	PA	0	0 Payment Arrangements	8/6/2002
ATTY General	TX	0	0 Dispute Charges	8/6/2002
PSC		0	0 Dispute Charges	8/6/2002
PSC	FL	0	0 Billed After Cancel	8/7/2002
Dept Telecom	MA	0	0 Status	8/7/2002
PSC	MI	0	0 Misc.	8/7/2002
PSC	MI	0	0 Dispute Charges	8/7/2002
PSC	MI	0	0 Alleged Unauth Switch	8/7/2002
PSC	MI	0	0 No Account	8/7/2002
PSC	MI	0	0 Loss Of Service	8/7/2002
PSC	MI	0	0 Loss Of Service	8/7/2002
PUC	OH	0	0 Dispute Charges	8/7/2002
PUC	PA	0	0 Dispute Charges	8/7/2002
PUC	TX	0	0 Billing Error	8/7/2002
PUC	TX	108.82	0 Service Denial/Restoral	8/7/2002
PUC	TX	0	0 Alleged Unauth Switch	8/7/2002
PUC	TX	0	0 Dispute Charges	8/7/2002
PUC	CA	0	0 Billed After Cancel	8/8/2002
PSC	FL	0	0 Loss Of Service	8/8/2002
PSC	MI	0	0 Billing Error	8/8/2002
PSC	MI	0	0 Misleading Sales	8/8/2002
PUC	NJ	0	0 Dispute Charges	8/8/2002
Consumer Council	OH	0	0 Dispute Charges	8/8/2002
ATTY General	TX	0	0 Dispute Charges	8/8/2002
Dept of Justice	CA	0	0 Dispute Charges	8/9/2002
Reg. Commission	IN	0	0 Misleading Sales	8/9/2002
PSC	MI	0	0 Billing Error	8/9/2002
PSC	MI	0	0 Request to Cancel	8/9/2002
PSC	MI	0	0 Misc.	8/9/2002
ATTY General	WA	0	0 Billed After Cancel	8/9/2002
PSC	FL	0	0 Billed After Cancel	8/12/2002
PUC	OH	0	0 Request to Cancel	8/12/2002
PUC	PA	0	0 Billing Error	8/12/2002
Dept Agriculture	WI	0	0 Billed After Cancel	8/12/2002

The Other Phone Company, Inc.

Exhibit E

Summary of Regulatory Investigations

The Other Phone Company Inc.
Exhibit O
Summary of Regulatory Investigations

Alabama: On November 27, 2000, the Office of the Attorney General of Alabama issued a letter request to the Company, seeking information regarding the Company's business practices, corporate name structure, telemarketing and verification scripts and the ongoing status of various state investigations relating to the Company's business practices and certain consumer complaints. A Show Cause Order was issued on February 14, 2001 by the Alabama Public Service Commission concerning alleged slamming by the Company. The Company reached agreement with the Attorney General and the Public Service Commission to resolve this matter, without an admission of liability or wrongdoing on the part of the Company. Terms of the settlement included: a voluntary payment of \$42,000, the posting of a \$50,000 bond for unsatisfied consumer complaints (should any exist) and a temporary suspension (not to exceed 90 days) of outbound telemarketing in Alabama. The Joint Report and Settlement Recommendation between the parties was approved by the Alabama Public Service Commission on May 16, 2001.

Arkansas: The Arkansas Office of the Attorney General initiated an investigation of Talk America in May 2002 and issued a data request to the Company, seeking information regarding the Company's business practices, telemarketing and verification practices, and other issues. The Company has responded to the Attorney General's request and, to date, has received no further inquiries to date.

California: A formal investigation of Talk.com f/k/a Tel-Save, a subsidiary of Talk.com Inc. in California, was initiated by the California Public Utilities Commission ("CA PUC") on January 20, 2000. The Company executed a settlement agreement with the CA PUC staff on July 13, 2000. The CA PUC's approval of the settlement was issued on June 27, 2002 and required the Company to pay settlement amounts and restitution in the amount \$205,000. On August 10, 2001, the CA PUC served the Company with an investigation into alleged violations of the CA PUC's rules regarding consumer protection and information. A settlement regarding such alleged violations was approved by the CA PUC on June 27, 2002 and required the Company to pay settlement amounts and restitution totally \$1,000,000..

In a separate proceeding, the Office of the District Attorney, Orange County, State of California is seeking to file a similar action against both Talk.com f/k/a Tel-Save, Inc. and its reseller customer under the California Business & Professions Code. The Company has a tolling agreement with the DA's office, pending settlement of this matter and the matters related to the second CA PUC investigation.

Florida: On April 17, 2001, the Office of the Public Counsel ("OPC") of the State of Florida filed a *First Set of Requests for Production of Documents to Talk.com and The Other Phone Company* ("First Set of Requests") with the Florida Public Service

Commission ("Florida Commission") in Docket No. 101409-TP. The Florida PSC subsequently issued a Show Cause order in October, 2001. On August 7, 2002, the PSC approved a proposed settlement from the Company which requires the Company to pay Florida \$240,000 in thirty-six (36) equal installments.

In a separate proceeding, on August 22, 2000, the Attorney General of Florida issued a *Subpoena Duces Tecum* pursuant to the Racketeer Influenced and Corrupt Organization ("RICO") Act against the Company, seeking the production of various information and documentation relating to the Company's business practices and customer verification procedures in the state of Florida. There have been no additional requests made of the Company since that time in this matter, which remains open.

Georgia: On March 22, 2001, a Joint Stipulation was approved by the Georgia Public Service Commission ("Georgia Commission") to resolve its inquiry into the Company's affiliate, Access One Communications Corp. ("Access One"), which arose during the certification hearing of Talk America's application for expansion of its local resale certificate to a facilities-based authority. On June 14, 2001, the staff of the Georgia Commission issued a *Second Set of Data Requests* to the Company in Dockets 5675-U and 7559-U, to which the Company responded on July 13, 2001 and supplemented on July 20, 2001. The Company settled all issues relating to the investigations in a settlement document approved by the Georgia Commission. The settlement document required payments of \$140,000 over a two year period.

Illinois: In the context of the Company's application for expansion of its local resale certificate to facilities-based local exchange authority, the staff of the Illinois Commerce Commission issued several data requests to the Company in Docket No. 00-0732, to which it responded on May 11 and on June 12, 2001. After lengthy evidentiary hearings and numerous data requests, the Company has withdrawn its application for certification. Such withdrawal and an Administrative Law Judge proposed order recommending denial of a certificate are subject to Commission approval. The date of such Commission vote has not yet been set.

In a separate proceeding, the Illinois Attorney General issued a *Subpoena Duces Tecum* to the Company on July 27, 2001, seeking information regarding the Company's methods of solicitation of customers, as well as copies of the materials used by the Company to solicit customers in the State of Illinois. The Company submitted its response on August 3, 2001. We are unable to predict the outcome of this investigation at this time.

Indiana: In the context of the Company's name change approval proceeding, the Office of the Utility Consumer Counselor ("OUCC") of Indiana Utility Regulatory Commission has issued a series of three data requests the Company, to which the Company has responded on July 2, July 11 and August 2, 2001. The Company was granted approval of its name change on May 8, 2002.

Kansas: On May 23, 2001, the Attorney General of the State of Kansas, Consumer Protection Bureau, issued a *Subpoena Duces Tecum* to the Company requesting the provision of certain subject material, including corporate and ownership information. The Company filed its response on June 7, 2001 and a supplemental response on June 8, 2001. We are unable to predict the outcome of this investigation at this time.

Mississippi: The Mississippi Public Service Commission ("Mississippi Commission") intervened in the Company's application for facilities-based local authority and issued a show cause order and cease and desist against both the Company and Access One in Docket Nos. 2000-AD-779 and 2000-AD-780. On December 5, 2000, the Mississippi Commission entered an Order Settling Hearing and on December 2, 2000, the Company attended an informal meeting with the staff of the Mississippi Commission. On June 7, 2001, the Mississippi Commission filed a Formal Complaint against the Company in Docket 2001-AD-376 for alleged violations of certain rules of the Mississippi Commission. The Company entered into a settlement with the Mississippi Commission on July 16, 2001, without an admission of wrongdoing by the Company. The settlement provides for a voluntary payment by the Company of \$225,000, payable in five (5) installments through April 1, 2002, and authorizes the Company to resume marketing in the state immediately upon payment of the first installment. The settlement was approved by the Mississippi Commission on July 20, 2001.

New York: On July 11, 2001, the New York Public Service Commission issued a Notice of Apparent Liability for Slamming against the Company in Case 01-C-0727. The Company provided its response on August 8, 2001. The Company is unable to predict the outcome of this proceeding at this time.

North Carolina: On January 2, 2001, the North Carolina Department of Justice served a Civil Investigative Demand ("CID") upon Talk.com Holding Corp. seeking information regarding twenty-one (21) consumer complaints and associated corporate, marketing and regulatory business practices and histories of Talk.com Holding Corp. The Company provided a partial response to the CID, as required, on January 17, 2001, and responded to the remainder of the CID on February 16, 2001. The Company voluntarily met with Department of Justice staff on March 21, 2001. On April 10, 2001, the North Carolina Utilities Commission ("North Carolina Commission") issued an Order to Cease and Desist and Show Cause ("Show Cause") against the Company. The Company filed its Response to the Show Cause on May 21, 2001. Subsequently, the parties met to address the issues raised in this docket. The Company entered into a Consent Agreement with the staff of the North Carolina Commission and the North Carolina Department of Justice on July 18, 2001 without an admission of wrongdoing by the Company. The terms of settlement included: a voluntary contribution of \$35,000, changes to the language of the Company's promotional checks, a reconciliation of alleged finance overcharges to certain customers, conspicuous disclosure of discretionary fees and surcharges, and the filing of certain follow-up reports with the North Carolina Commission. The Consent Agreement was approved by the North Carolina Commission on August 7, 2001.

Pennsylvania: On January 3, 2001, the Pennsylvania Office of the Attorney General ("Pennsylvania Attorney General") issued a subpoena to the Company seeking information regarding twenty (20) consumer complaints and associated corporate, marketing and regulatory business practices of the Company in Pennsylvania. The Company submitted documentation in response to the subpoena on February 12, 2001. The Company testified before the Pennsylvania Attorney General at a hearing on February 21, 2001 and submitted a follow-up response to the Pennsylvania Attorney General on March 30, 2001. There have been no additional inquiries received from the Pennsylvania Attorney General in this investigation since that time.

Tennessee: On January 24, 2001, the Company received a request from the Tennessee Regulatory Authority ("TRA") to provide information with respect to approximately eight-four (84) consumer complaints that alleged that the Company has engaged in the unauthorized conversion of local and/or long distance services for customers' sales taking place prior to October 2000. The Company responded to these interrogatories on February 12, 2001. The Company met with the TRA on February 23, 2001. Following that meeting, the Company submitted additional information and documentation to the respond to various issues that arose during the meeting with the TRA. A related inquiry subsequently was initiated by the TRA with respect to twenty-nine (29) customer complaints discussed at the February 23, 2001 meeting. The Company filed its response to this additional inquiry on March 7, 2001. A docket was opened by the TRA on March 20, 2001 for purposes of initiating a show cause proceeding against the Company. On March 22, 2001, the TRA issued a letter requesting additional follow-up information regarding the issues raised in this related inquiry. On April 4, the Company filed its response. On April 26, 2001, the Company responded to the TRA's request for information regarding the specific customers affected by a recent dial-around billing error. On July 13, 2001, the staff of the TRA formally requested that its investigation of the Company be expanded to include an investigation into potential "cramming" (*i.e.* the practice of including unauthorized charges in customer billing) issues. The Company entered into a settlement agreement with the TRA Staff which was approved by the TRA on July 23, 2002. The settlement requires Talk America to pay \$325,000 over a seven (7) year period.

In a separate proceeding, the Tennessee Office of the Attorney General issued a Request for Consumer Protection Information ("Request") to the Company on June 29, 2001, seeking information regarding alleged violations of the Tennessee Consumer Protection Act of 1977. The Company has responded to the Request and is engaged in settlement discussions with the Tennessee Office of Attorney General.

West Virginia: On January 24, 2001, the Public Service Commission of West Virginia issued a set of interrogatories to Talk.com Holding Corp. d/b/a The Phone Company of New Hope d/b/a New Hope Network Services as part of a general investigation into the overall practices and procedures of the Company (Case No. 00-1660-T-GI). The Company responded to these interrogatories on February 7, 2001,

and attended a hearing with staff of the Public Service Commission on February 26, 2001. The Company reached a Stipulation with the Public Service Commission involving certain changes to the Company's telemarketing scripts. This Stipulation was approved on February 23, 2001. The Recommended Decision of the Public Service Commission adopting the Stipulation and dismissing the investigation against the Company was final on March 15, 2001. The Recommended Decision did not require a monetary penalty.

Wisconsin. On April 26, 2002, the Wisconsin Department of Agriculture, Trade and Consumer Protection notified the Company that it was conducting a preliminary investigation into the Company's solicitations and disclosures to new customer based on written complaints from the public. The letter referred to a single complainant (File 393362) who has signed up with the Company online. The Company responded via letter on May 17, 20002 and has not received a subsequent inquiry.

Federal Communications Commission: On November 3, 2000, in Docket No. EB-00-TC007, the FCC issued a request for information and documentation regarding the Company's business practices and associated marketing activities, and its handling of approximately thirty (30) FCC consumer complaints. The Company filed its response on December 14, 2000 and provided further information on December 29, 2000, January 26, 2001 and June 8, 2001.