

BEFORE THE TENNESSEE PUBLIC UTILITY COMMISSION

NASHVILLE, TENNESSEE

October 21, 2020

IN RE:

**APPLICATION OF GLOBAL CONNECTION
INC. OF TENNESSEE TO PROVIDE RESELL
TELECOMMUNICATIONS SERVICES IN
TENNESSEE**

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**DOCKET NO.
99-00624**

**Cancellation Request Co. ID:
128416**

**ORDER GRANTING CANCELLATION OF AUTHORITY
TO PROVIDE RESOLD TELECOMMUNICATIONS SERVICES**

This matter came before Vice Chair Herbert H. Hilliard, Commissioner Robin L. Morrison, and Commissioner John Hie of the Tennessee Public Utility Commission (the “Commission” or “TPUC”), the voting panel assigned to this docket, during a regularly scheduled Commission Conference held on September 14, 2020. Global Connection Inc. of America (“GCA” or the “Company”), formerly known as Global Connection Inc. of Tennessee, was granted authority to provide operator services and/or resold telecommunications by the Tennessee Public Utility Commission (“Commission”) in this docket on September 14, 1999.

On November 27, 2019, the Commission received a notice from GCA that it would discontinue its provision of local exchange services in Tennessee beginning on February 27, 2020. Further, the Company asserted that its discontinuation of service would have minimal effect on Tennessee consumers because it currently served no more than fifty-two (52) customers in the state. GCA stated that it sent written notice on November 25, 2019, notifying its customers that the Company would cease providing prepaid local exchange and interexchange services beginning on February 27, 2020. The timing of the disconnections was aligned with the

end of each customer's prepaid monthly service period and each customer was provided with notice of the specific date of that service would be terminated. As a result, GCA contends that all customers were provided with at least sixty (60) days' notice that service would be discontinued. Accordingly, GCA requested that the Commission cancel its resale authority on or after March 22, 2020.

Based upon careful consideration of the entire record in this matter, the Commissioners voted unanimously to grant the Company's request to cancel its authority.

FOR THE TENNESSEE PUBLIC UTILITY COMMISSION:

**Vice Chair Herbert H. Hilliard,
Commissioner Robin L. Morrison, and
Commissioner John Hie concurring.**

None dissenting.

ATTEST:



Earl R. Taylor, Executive Director