



BellSouth Telecommunications, Inc. 615 214-6301
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Nashville, Tennessee 37201-3300

December 3, 1999

Guy M. Hicks
General Counsel

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EXECUTIVE SECRETARY

VIA HAND DELIVERY

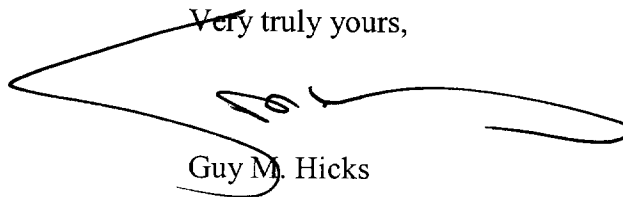
David Waddell, Executive Secretary
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37238

Re: *Petition by ICG TELECOM GROUP, INC. for Arbitration of an Interconnection Agreement with BELLSOUTH TELECOMMUNICATIONS, INC. pursuant to Section 252(b) of the Telecommunications Act of 1996*
Docket No. 99-00377

Dear Mr. Waddell:

Enclosed are fourteen copies of BellSouth's Late-Filed Exhibit 1, aggregate CLEC data available to ICG on BellSouth's website. Copies of the enclosed have been provided to counsel for ICG.

Very truly yours,



Guy M. Hicks

GMH:ch
Enclosure

FILE

BellSouth Telecommunications, Inc.

TRA Docket No. 99-00377

Late Filed Exhibit 1

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Notes

- 1. The following reports are CLEC aggregate numbers. CLEC specific numbers are available to individual CLECs on the web site.**
- 2. Disaggregation by state is displayed separately in the same report where appropriate.**
- 3. Regional aggregate numbers are available on the web site.**
- 4. CLEC aggregate numbers and the associated BellSouth retail numbers are displayed where appropriate.**

FILE



Report: OSS Interface Availability SQM

		October 1999
Aggregate	System Identity	Actual Availability
CLEC	EDI	100.00%
	HAL	100.00%
	LENS	100.00%
	LEO MAINFRAME	99.74%
	LEO UNIX	100.00%
	LESOG	100.00%
	TAG	99.99%
BST & CLEC	ATLAS/COFFI	99.99%
	BOCRIS	99.99%
	DSAP	99.98%
	RSAG	99.99%
	SOCS	99.99%

This report has footnotes associated with it. Click here to see the footnotes for this Pre-Ordering report.

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ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (SUMMARY)
REPORT PERIOD: 10/01/99 - 10/31/99

CLEC AGGREGATE	ADJUSTED FLOW-THROUGH %
REGION ALL SERVICES	92.56%

BST AGGREGATE	FLOW-THROUGH %
REGION	
- RETAIL RESIDENCE	96.11% *
- RETAIL BUSINESS **	0 **

Note *: The percentage reported in BST Residence is a weighted 12 month average of past performance (April '98 through March '99). Actual BST comparative data not available at the time of report generation.

Note **: According to the FCC's ordering flow-through definition in the Louisiana II Order, stating that orders must be transmitted electronically through the gateway without manual intervention, BellSouth has uncovered that BST retail business orders have no mechanized service order generation and therefore do not fall within the FCC's flow-through definition. Therefore, the appropriate BST business retail flow-through is really 0.

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REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 10/01/99 - 10/31/99

③

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 10/01/99 - 10/31/99

1. AGGREGATE ORDER TYPES																
Company Info			LSR SUBMISSION					LSR PROCESSING					FLOWTHROUGH			
Name	RESH / OCN	FATAL REJECTS	LEO				LESOG					Issued SO's	Base Calculation	CLEC Error Excluded Calculation		
			Mechanized Interface Used		Manual Total Manual Fallout	Rejects	Validated	Errors								
			LENS	EDI				TAG	Total Mech LSR's	Auto Clarification	LSR's				Total System Fallout	BST Caused Fallout *
#32		0	73	0	0	73	15	2	56	36	32	4	20	35.71%	38.46%	
#33		2	30	0	0	30	21	1	8	4	4	0	4	50.00%	50.00%	
#34		2	151	0	0	151	1	6	144	5	3	2	139	96.53%	97.89%	
#35		1	35	0	0	35	4	5	26	4	3	1	22	84.62%	88.00%	
#36a		0	4	0	0	4	0	0	4	2	0	2	2	50.00%	100.00%	
#36b		0	0	78	0	78	41	2	35	17	15	2	18	51.43%	54.55%	
#37		4	146	0	0	146	4	8	134	42	23	19	92	68.66%	80.00%	
#38		7	469	0	0	469	156	26	287	93	69	24	194	67.60%	73.76%	
#39a		0	63	0	0	63	0	2	61	12	10	2	49	80.33%	83.05%	
#39b		2	0	0	61	61	1	8	52	9	8	1	43	82.69%	84.31%	
#40a		0	212	0	0	212	1	24	187	7	4	3	180	96.26%	97.83%	
#40b		12	0	0	174	174	0	10	164	34	15	19	130	79.27%	89.66%	
#41		3	128	0	0	128	29	4	95	35	23	12	60	63.16%	72.29%	
#42		0	159	0	0	159	7	8	144	17	12	5	127	88.19%	91.37%	
#43		1	52	0	0	52	9	3	40	9	7	2	31	77.50%	81.58%	
#44		0	303	0	0	303	17	19	267	15	9	6	252	94.38%	96.55%	
#45		2	226	0	0	226	13	38	175	57	48	9	118	67.43%	71.08%	
#46		19	1360	0	0	1360	54	72	1234	70	58	12	1164	94.33%	95.25%	
#47		1	249	0	0	249	3	39	207	5	2	3	202	97.59%	99.02%	
#48		0	521	0	0	521	6	7	508	16	7	9	492	96.85%	98.60%	
#49		0	6	0	0	6	2	0	4	3	2	1	1	25.00%	33.33%	
#50		0	708	0	0	708	18	22	668	30	13	17	638	95.51%	98.00%	
#51		0	5	0	0	5	0	1	4	0	0	0	4	100.00%	100.00%	
#52		4	569	0	0	569	39	26	504	46	27	19	458	90.87%	94.43%	
#53		1	14	0	0	14	10	0	4	4	1	3	0	0.00%	0.00%	
#54a		0	3696	0	0	3696	274	193	3229	396	274	122	2833	87.74%	91.18%	
#54b		54	0	1422	0	1422	146	191	1085	177	78	99	908	83.69%	92.09%	
#55a		0	103	0	0	103	8	4	91	3	3	0	88	96.70%	96.70%	
#55b		80	0	0	2810	2810	107	339	2364	343	127	216	2021	85.49%	94.09%	
#56		2	369	0	0	369	51	29	289	42	34	8	247	85.47%	87.90%	
#57		3	1581	0	0	1581	29	39	1513	40	27	13	1473	97.36%	98.20%	
#58		0	51	0	0	51	2	3	46	1	1	0	45	97.83%	97.83%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 10/01/99 - 10/31/99

1. AGGREGATE ORDER TYPES															
Company Info		LSR SUBMISSION				LSR PROCESSING				FLOWTHROUGH					
Name	RESH / OCN	LEO				LESOG				Issued SO's	Base Calculation	CLEC Error Excluded Calculation			
		FATAL REJECTS		Mechanized Interface Used		Manual Total Manual Fallout	Rejects	Validated	Errors						
		LENS	EDI	TAG	Total Mech LSR's				Total System Fallout				BSY Caused Fallout *	CLEC Caused Fallout	
#59		0	4	0	0	4	0	0	4	2	1	1	2	50.00%	66.67%
#60		2	39	0	0	39	9	0	30	6	6	0	24	80.00%	80.00%
#61		2	416	0	0	416	41	21	354	95	55	40	259	73.16%	82.48%
#62		16	3671	0	0	3671	79	159	3433	192	147	45	3241	94.41%	95.66%
#63		3	667	0	0	667	5	46	616	21	14	7	595	96.59%	97.70%
#64		15	479	0	0	479	35	36	408	27	23	4	381	93.38%	94.31%
#65		0	13	0	0	13	2	2	9	2	2	0	7	77.78%	77.78%
#66		0	155	0	0	155	50	4	101	32	30	2	69	68.32%	69.70%
#67		0	46	0	0	46	27	2	17	2	1	1	15	88.24%	93.75%
#68		2	257	0	0	257	44	9	204	73	52	21	131	64.22%	71.59%
#69a		0	5358	0	0	5358	158	478	4722	342	257	85	4380	92.76%	94.46%
#69b		92	0	0	2553	2553	9	73	2471	199	94	105	2272	91.95%	96.03%
#70		1	39	0	0	39	1	2	36	3	3	0	33	91.67%	91.67%
#71		0	88	0	0	88	47	0	41	24	24	0	17	41.46%	41.46%
#72a		0	14	0	0	14	7	0	7	4	4	0	3	42.86%	42.86%
#72b		77	0	1987	0	1987	1297	108	582	363	207	156	219	37.63%	51.41%
#73		0	105	0	0	105	13	11	81	17	14	3	64	79.01%	82.05%
#74		0	2481	0	0	2481	30	68	2383	132	87	45	2251	94.46%	96.28%
#75a		0	651	0	0	651	12	12	627	26	20	6	601	95.85%	96.78%
#75b		4	0	219	0	219	1	15	203	19	10	9	184	90.64%	94.85%
#76		30	9574	0	0	9574	217	715	8642	500	361	139	8142	94.21%	95.75%
#77		3	175	0	0	175	33	17	125	17	15	2	108	86.40%	87.81%
#78		0	349	0	0	349	167	12	170	28	24	4	142	83.53%	85.54%
#79		0	2	0	0	2	1	0	1	1	1	0	0	0.00%	0.00%
#80		0	2	0	0	2	2	0	0	0	0	0	0	0.00%	0.00%
#81		2	545	0	0	545	5	42	498	28	20	8	470	94.38%	95.92%
#82		8	57	0	0	57	29	2	26	15	13	2	11	42.31%	45.83%
#83		1	17	0	0	17	0	3	14	1	1	0	13	92.86%	92.86%
#84		1	1200	0	0	1200	5	81	1114	63	52	11	1051	94.35%	95.29%
#85a		0	11	0	0	11	3	0	8	0	0	0	8	100.00%	100.00%
#85b		2	0	31	0	31	19	1	11	6	3	3	5	45.46%	62.50%
#86		0	130	0	0	130	20	7	103	15	10	5	88	85.44%	89.80%

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ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 10/01/99 - 10/31/99

1. AGGREGATE ORDER TYPES																
Company Info			LSR SUBMISSION				LSR PROCESSING						FLOWTHROUGH			
Name	RESH/ OCN	FATAL REJECTS	LEO				LESOG				Issued SO's	Base Calculation	CLEC Error Excluded Calculation			
			Mechanized Interface Used				Manual Total	Rejects	Validated	Errors						
			LENS	EDI	TAG	Total Mech LSR's				Total System Fallout				BST Caused Fallout *	CLEC Caused Fallout	
#87		4	340	0	0	0	340	34	19	287	54	43	11	233	81.19%	84.42%
#88a		0	913	0	0	0	913	207	71	635	139	109	30	496	78.11%	81.98%
#88b		72	0	863	0	0	863	485	76	302	181	112	69	121	40.07%	51.93%
#89a		0	128	0	0	0	128	0	20	108	3	3	0	105	97.22%	97.22%
#89b		4	0	0	0	111	111	3	20	88	3	0	3	85	96.59%	100.00%
#90a		0	96	0	0	0	96	0	3	93	8	7	1	85	91.40%	92.39%
#90b		1	0	0	0	32	32	1	6	25	0	0	0	25	100.00%	100.00%
#91a		0	81	0	0	0	81	13	5	63	4	2	2	59	93.65%	96.72%
#91b		3	0	144	0	0	144	11	18	115	17	4	13	98	85.22%	96.08%
#92		1	21	0	0	0	21	11	3	7	4	1	3	3	42.86%	75.00%
#93		0	3	0	0	0	3	2	0	1	1	1	0	0	0.00%	0.00%
#94		1	0	32	0	0	32	17	2	13	5	1	4	8	61.54%	88.89%
#95		0	3	0	0	0	3	2	1	0	0	0	0	0	0.00%	0.00%
#96		1	12	0	0	0	12	6	1	5	4	3	1	1	20.00%	25.00%
#97		0	1	0	0	0	1	0	1	0	0	0	0	0	0.00%	0.00%
#98		1	125	0	0	0	125	69	5	51	28	28	0	23	45.10%	45.10%
#99		32	0	660	0	0	660	0	158	502	502	490	12	0	0.00%	0.00%
#100		0	1	0	0	0	1	0	1	0	0	0	0	0	0.00%	0.00%
#101		5	0	177	0	0	177	97	13	67	35	19	16	32	47.76%	62.75%
#102		4	2110	0	0	0	2110	75	88	1947	152	99	53	1795	92.19%	94.77%
#103		7	217	0	0	0	217	8	25	184	21	17	4	163	88.59%	90.56%
#104		0	14	0	0	0	14	0	4	10	2	2	0	8	80.00%	80.00%
#105		2	241	0	0	0	241	5	6	230	4	4	0	226	98.26%	98.26%
#106		1	58	0	0	0	58	13	3	42	17	15	2	25	59.52%	62.50%
#107		2	469	0	0	0	469	116	21	332	103	92	11	229	68.98%	71.34%
#108		1	0	0	0	3	3	0	1	2	1	1	0	1	50.00%	50.00%
#109		0	74	0	0	0	74	7	1	66	57	51	6	9	13.64%	15.00%
#110		0	268	0	0	0	268	1	7	260	10	8	2	250	96.15%	96.90%
#111		1	423	0	0	0	423	16	28	379	7	6	1	372	98.15%	98.41%
#112		0	11	0	0	0	11	5	2	4	3	3	0	1	25.00%	25.00%
#113a		0	192	0	0	0	192	12	11	169	16	12	4	153	90.53%	92.73%
#113b		2	0	0	0	2	2	1	0	1	0	0	0	1	100.00%	100.00%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 10/01/99 - 10/31/99

1. AGGREGATE ORDER TYPES																
Company Info			LSR SUBMISSION				LSR PROCESSING						FLOWTHROUGH			
Name	RESH/ OCN	FATAL REJECTS	LEO				LESOG						Issued SO's	Base Calculation	CLEC Error Excluded Calculation	
			Mechanized Interface Used			Manual Total	Rejects	Validated	Errors							
			LENS	EDI	TAG				Total Mech LSR's	Auto Clarification	LSR's	Total System Fallout				BSY Caused Fallout *
#114		0	139	0	0	0	139	6	4	129	1	128	99.23%	100.00%		
#115		4	3238	0	0	0	3238	14	272	2952	111	83	28	2841	96.24%	97.16%
#116		6	554	0	0	0	554	22	20	512	37	24	13	475	92.77%	95.19%
#117		0	647	0	0	0	647	19	14	614	94	83	11	520	84.69%	86.24%
#118		6	385	0	0	0	385	10	21	354	24	19	5	330	93.22%	94.56%
#119		0	97	0	0	0	97	29	3	65	40	35	5	25	38.46%	41.67%
#120		5	486	0	0	0	486	36	52	398	42	30	12	356	89.45%	92.23%
#121		0	74	0	0	0	74	3	9	62	8	3	5	54	87.10%	94.74%
#122		0	9	0	0	0	9	4	0	5	4	4	0	1	20.00%	20.00%
#123		3	328	0	0	0	328	17	7	304	20	19	1	284	93.42%	93.73%
#124		0	130	0	0	0	130	8	4	118	12	10	2	106	89.83%	91.38%
#125		1	251	0	0	0	251	16	9	226	14	10	4	212	93.81%	95.50%
#126		1	303	0	0	0	303	31	9	263	20	18	2	243	92.40%	93.10%
#127		5	1260	0	0	0	1260	40	76	1144	98	60	38	1046	91.43%	94.58%
#128		1	78	0	0	0	78	20	11	47	24	12	12	23	48.94%	65.71%
#129		1	45	0	0	0	45	5	5	35	24	18	6	11	31.43%	37.93%
#130		9	4012	0	0	0	4012	268	93	3651	286	223	63	3365	92.17%	93.79%
#131		12	893	0	0	0	893	27	67	799	64	60	4	735	91.99%	92.45%
#132		3	148	0	0	0	148	18	15	115	16	14	2	99	86.09%	87.61%
#133		4	1171	0	0	0	1171	87	93	991	106	95	11	885	89.30%	90.31%
#134a		0	30	0	0	0	30	11	0	19	7	7	0	12	63.16%	63.16%
#134b		0	0	1	0	0	1	1	0	0	0	0	0	0	0.00%	0.00%
#135		3	561	0	0	0	561	10	36	515	32	25	7	483	93.79%	95.08%
#136		23	0	642	0	0	642	522	32	88	57	34	23	31	35.23%	47.69%
#137		3	449	0	0	0	449	31	34	384	71	52	19	313	81.51%	85.75%
#138		1	16	0	0	0	16	3	0	13	2	2	0	11	84.62%	84.62%
#139		0	12	0	0	0	12	2	2	8	4	3	1	4	50.00%	57.14%
#140		1	37	0	0	0	37	9	2	26	15	14	1	11	42.31%	44.00%
#141		0	477	0	0	0	477	17	13	447	32	26	6	415	92.84%	94.10%
#142		3	27	0	0	0	27	11	1	15	8	4	4	7	46.67%	63.64%
#143		8	1239	0	0	0	1239	72	46	1121	56	47	9	1065	95.00%	95.77%
#144		5	1486	0	0	0	1486	53	99	1334	89	57	32	1245	93.33%	95.62%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)

REPORT PERIOD: 10/01/99 - 10/31/99

1. AGGREGATE ORDER TYPES																
Company Info		LSR SUBMISSION					LSR PROCESSING							FLOWTHROUGH		
Name	RESH/ OCN	LFO					LESOG					Issued SO's	Base Calculation	CLEC Error Excluded Calculation		
		Mechanized Interface Used			Manual Total	Rejects	Validated	Errors								
		FATAL REJECTS	LENS	EDI				TAG	Mech LSR's	Total System Fallout	LSR's				Total System Fallout	BST Caused Fallout *
#145		2	92	0	0	92	2	10	80	11	5	6	69	86.25%	93.24%	
#146		0	90	0	0	90	40	0	50	9	6	3	41	82.00%	87.23%	
#147		2	2444	0	0	2444	26	298	2120	180	122	58	1940	91.51%	94.08%	
#148		2	116	0	0	116	5	8	103	7	4	3	96	93.20%	96.00%	
#149		2	288	0	0	288	26	36	226	28	25	3	198	87.61%	88.79%	
#150		0	131	0	0	131	11	22	98	25	25	0	73	74.49%	74.49%	
#151		1	870	0	0	870	83	78	709	101	82	19	608	85.76%	88.12%	
#152		1	78	0	0	78	29	3	46	29	26	3	17	36.96%	39.54%	
#153		0	46	0	0	46	3	6	37	9	6	3	28	75.68%	82.35%	
#154		9	210	0	0	210	20	41	149	42	31	11	107	71.81%	77.54%	
#155a		0	6	0	0	6	0	0	6	3	0	3	3	50.00%	100.00%	
#155b		6	0	31	0	31	7	17	7	3	1	2	4	57.14%	80.00%	
#156		0	551	0	0	551	13	16	522	25	15	10	497	95.21%	97.07%	
#157		0	8	0	0	8	0	6	2	0	0	0	2	100.00%	100.00%	
#158		0	263	0	0	263	46	28	189	23	14	9	166	87.83%	92.22%	
#159		0	8	0	0	8	2	0	6	1	1	0	5	83.33%	83.33%	
#160		0	51	0	0	51	4	10	37	6	5	1	31	83.78%	86.11%	
#161		1	16	0	0	16	4	1	11	4	4	0	7	63.64%	63.64%	
#162		3	19	0	0	19	0	1	18	1	1	0	17	94.44%	94.44%	
#163		0	23	0	0	23	4	0	19	3	2	1	16	84.21%	88.89%	
#164		0	65	0	0	65	2	13	50	2	2	0	48	96.00%	96.00%	
#165		0	41	0	0	41	3	4	34	2	2	0	32	94.12%	94.12%	
#166a		0	1587	0	0	1587	83	129	1375	109	71	38	1266	92.07%	94.69%	
#166b		50	0	0	98	98	1	9	88	7	0	7	81	92.05%	100.00%	
#167		2	775	0	0	775	48	33	694	45	36	9	649	93.52%	94.75%	
#168		2	360	0	0	360	34	20	306	12	8	4	294	96.08%	97.35%	
#169		1	0	0	2	2	1	1	0	0	0	0	0	0.00%	0.00%	
#170		2	1038	0	0	1038	61	36	941	74	49	25	867	92.14%	94.65%	
#171		0	321	0	0	321	9	91	221	36	31	5	185	83.71%	85.65%	
#172		2	455	0	0	455	6	39	410	84	63	21	326	79.51%	83.81%	
#173		0	123	0	0	123	9	7	107	3	3	0	104	97.20%	97.20%	
#174		0	5	0	0	5	2	0	3	3	1	2	0	0.00%	0.00%	

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ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 10/01/99 - 10/31/99

1. AGGREGATE ORDER TYPES																			
Company Info		LSR SUBMISSION					LSR PROCESSING										FLOWTHROUGH		
Name	RESH / OCN	LEO					LESOG										Issued SO's	Base Calculation	CLEC Error Excluded Calculation
		Mechanized Interface Used					Manual		Rejects		Validated		Errors						
		FATAL REJECTS	LENS	EDI	TAG	Total Mech LSR's	Manual Fallout	Auto Clarification	LSR's	Total System Fallout	BST Caused Fallout *	CLEC							
												Total	Caused Fallout						
														Caused Fallout					
LENS Subtotal		409	98587	0	0	98587	5402	5914	87271	7581	5677	1904	79690	91.31%	93.35%				
EDI Subtotal		285	0	6381	0	6381	2654	638	3089	1413	996	417	1676	54.26%	62.73%				
TAG Subtotal		245	0	0	5846	5846	124	467	5255	596	245	351	4659	88.66%	95.00%				
TOTAL INTERFACES		939	98587	6381	5846	110814	8180	7019	95615	9590	6918	2672	86025	89.97%	92.56%				

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ORDERING

REPORT: FLOWTHROUGH ERROR ANALYSIS
REPORT PERIOD: 10/01/99 - 10/31/99

AGGREGATE ORDER TYPES				CAUSATION			
ERROR DETAILS (Auto Clarifications (A) & Errors (E)) *				CLEC Caused			
Error Type (by error code)	Count	%	%	Count	% of Agg	% of CLEC	BST Cause
8825	3940	21.378%	21.378%	874	22.183%	7.068%	77.817%
1000	2611	14.167%	35.545%	2212	84.718%	17.888%	15.282%
7435	2196	11.915%	47.460%	2196	100.000%	17.758%	0 0.000%
7465	860	4.666%	52.126%	218	25.349%	1.763%	74.651%
3805	760	4.124%	56.250%	760	100.000%	6.146%	0 0.000%
8175	692	3.755%	60.005%	692	100.000%	5.596%	0 0.000%
7645	683	3.706%	63.711%	507	74.231%	4.100%	176 25.769%
8820	671	3.641%	67.352%	162	24.143%	1.310%	509 75.857%
7115	514	2.789%	70.141%	16	3.113%	0.129%	498 96.887%
9145	443	2.404%	72.545%	443	100.000%	3.582%	0 0.000%
8180	397	2.154%	74.699%	397	100.000%	3.210%	0 0.000%
1400	361	1.959%	75.658%	361	100.000%	2.919%	0 0.000%
7805	355	1.926%	78.584%	245	69.014%	1.981%	110 30.986%
7055	339	1.839%	80.423%	339	100.000%	2.741%	0 0.000%
7718	311	1.687%	82.110%	125	40.193%	1.011%	186 59.807%
7735	276	1.498%	83.608%	276	100.000%	2.232%	0 0.000%
7860	275	1.492%	85.100%	274	99.636%	2.216%	1 0.364%
8970	266	1.443%	86.543%	264	99.248%	2.135%	2 0.752%
7225	240	1.302%	87.845%	238	99.167%	1.925%	2 0.833%
8150	227	1.232%	89.077%	58	25.551%	0.469%	169 74.449%
8190	220	1.194%	90.271%	220	100.000%	1.779%	0 0.000%
7250	184	0.998%	91.269%	181	98.370%	1.464%	3 1.630%
7360	130	0.705%	91.974%	28	21.538%	0.226%	102 78.462%
3167	107	0.581%	92.555%	107	100.000%	0.865%	0 0.000%
7818	100	0.543%	93.098%	65	65.000%	0.526%	35 35.000%
7020	96	0.521%	93.619%	96	100.000%	0.776%	0 0.000%
8940	84	0.456%	94.075%	82	97.619%	0.663%	2 2.381%
7500	80	0.434%	94.509%	29	36.250%	0.235%	51 63.750%
7710	73	0.396%	94.905%	54	73.973%	0.437%	19 26.027%
7235	71	0.385%	95.290%	70	98.592%	0.566%	1 1.408%
7245	69	0.374%	95.664%	64	92.754%	0.518%	5 7.246%
8204	64	0.347%	96.011%	64	100.000%	0.518%	0 0.000%

ORDERING

REPORT: FLOWTHROUGH ERROR ANALYSIS
REPORT PERIOD: 10/01/99 - 10/31/99

AGGREGATE ORDER TYPES				ERROR DETAILS (Auto Clarifications (A) & Errors (E)) *				CAUSATION			
Error Type (by error code)	Count	%	Σ %	Error Description	Count	% of Agg	% of CLEC	Count	% of Agg	Count	% of Agg
8830	60	0.326%	96.337%	CLEC ALREADY OWNS ACCOUNT	60	100.000%	0.485%	0	0.000%	0	0.000%
8195	53	0.288%	96.625%	CALL FORWARDING USOC MUST NOT APPEAR. FORMAT SAE 540 11 ESXDC /TN	53	100.000%	0.429%	0	0.000%	0	0.000%
8173	43	0.233%	96.858%	INVALID CLASS OF SERVICE. FORMAT IDNT 131 14RCL=	43	100.000%	0.348%	0	0.000%	0	0.000%
7815	38	0.206%	97.064%	FID INVALID OR MISSING DATA	38	100.000%	0.307%	0	0.000%	0	0.000%
8209	36	0.195%	97.259%	USOC COMBINATION IS INVALID. FORMAT SAE 587 11 ESXDC /TN xxx-xxx-xxxx	36	100.000%	0.291%	0	0.000%	0	0.000%
7495	36	0.195%	97.454%	UNE - DIF LOCATOR PROBLEM	9	25.000%	0.073%	27	75.000%	27	75.000%
8177	31	0.168%	97.622%	USOC INVALID FOR THIS SWITCH. FORMAT SAE 183 11 ESXDL	31	100.000%	0.251%	0	0.000%	0	0.000%
9015	29	0.157%	97.779%	SUP FAILED TO UPDATE DUE DATE	21	72.414%	0.170%	8	27.586%	8	27.586%
7910	25	0.136%	97.915%	RSAG - NO EXACT MATCH ON EXACT STREET NAME	17	68.000%	0.137%	8	32.000%	8	32.000%
7890	25	0.136%	98.051%	RSAG - NO EXACT MATCH ON SUPPLEMENTAL ADDRESS	25	100.000%	0.202%	0	0.000%	0	0.000%
7000	25	0.136%	98.187%	LESOG ERROR NOT FOUND IN ERROR MSG DB	25	100.000%	0.202%	0	0.000%	0	0.000%
8183	23	0.125%	98.312%	AREA CALLING PLAN USOC MISMATCH. FORMAT 320 LINE UPP :00000000 / LINE A	23	100.000%	0.186%	0	0.000%	0	0.000%
7555	22	0.119%	98.431%	FID MISSING IN FEATURE DETAIL	15	68.182%	0.121%	7	31.818%	7	31.818%
3170	21	0.114%	98.545%	USOC MAY ONLY APPEAR ONCE. FORMAT SAE 110 11 CREX1 /TN xxx-xxx-xxxx /	21	100.000%	0.170%	0	0.000%	0	0.000%
9860	17	0.092%	98.637%	UNABLE TO HANDLE REQUEST; ENDUSER ACCOUNT FROZEN	17	100.000%	0.137%	0	0.000%	0	0.000%
9160	16	0.087%	98.724%	LOCBAN INVALID FOR PORTED NUMBER ACTIVITY	16	100.000%	0.129%	0	0.000%	0	0.000%
8925	16	0.087%	98.811%	CALL WAITING DELUXE USOC MUST CHANGE. FORMAT SAE 312	11	68.750%	0.089%	5	31.250%	5	31.250%
7715	14	0.076%	98.887%	SOCs TIMEOUT/NOT AVAILABLE	7	50.000%	0.057%	7	50.000%	7	50.000%
7100	14	0.076%	98.963%	PIC/LPIC IS REQUIRED ON INWARD ACTIVITY	13	92.857%	0.105%	1	7.143%	1	7.143%
8207	10	0.054%	99.017%	BRD/INSOINX9 INVALID USOC COMBINATION. FORMAT SAE 576 11 BRD /TN	10	100.000%	0.081%	0	0.000%	0	0.000%
8180	10	0.054%	99.071%	CALL WAITING DELUXE USOC MUST CHANGE. FORMAT SAE 312	10	100.000%	0.081%	0	0.000%	0	0.000%
8145	9	0.049%	99.120%	PROFESSIONAL SERVICE AND CLASS OF SERVICE USOCs REQUIRED FOR EACH	9	100.000%	0.073%	0	0.000%	0	0.000%
7315	9	0.049%	99.169%	CANNOT GENERATE BILLING NAME AND ADDRESS FIDS	8	88.889%	0.065%	1	11.111%	1	11.111%
8045	8	0.043%	99.212%	TOS REQUIRED	8	100.000%	0.065%	0	0.000%	0	0.000%
8197	8	0.043%	99.255%	CALL FORWARDING USOC MUST APPEAR. FORMAT SAE 541	8	100.000%	0.065%	0	0.000%	0	0.000%
9800	7	0.038%	99.293%	MAIN LISTING REQUIRED FOR NEW ACCOUNT	7	100.000%	0.057%	0	0.000%	0	0.000%
9030	7	0.038%	99.331%	LSO/LOCBAN (NPANXX) MISSING OR INVALID	7	100.000%	0.057%	0	0.000%	0	0.000%
8415	7	0.038%	99.369%	LSF LP ALREADY EXISTS ON ACCOUNT	7	100.000%	0.057%	0	0.000%	0	0.000%
7230	7	0.038%	99.407%	REFERENCE OF CALL OPTION NOT VALID FOR THIS ACCOUNT ACTIVITY TYPE	7	100.000%	0.057%	0	0.000%	0	0.000%
7145	7	0.038%	99.445%	INTERVAL BETWEEN DATE RECEIVED AND DDD IS INVALID	7	100.000%	0.057%	0	0.000%	0	0.000%
9005	6	0.033%	99.478%	LINECLSSVC NOT ALLOWED ON R ACCOUNT ACTIVITY	6	100.000%	0.049%	0	0.000%	0	0.000%
7725	6	0.033%	99.511%	WAITING PERIOD EQUALS 5 MINUTES	3	50.000%	0.024%	3	50.000%	3	50.000%

ORDERING

REPORT: FLOWTHROUGH ERROR ANALYSIS
REPORT PERIOD: 10/01/99 - 10/31/99

AGGREGATE ORDER TYPES				ERROR DETAILS (Auto Clarifications (A) & Errors (E)) *				CAUSATION			
Error Type (by error code)	Count	%	Σ	Error Description	Count	% of Agg	% of CLEC	Count	% of Agg	% of CLEC	BST Cause
7295	6	0.033%	99.544%	LINE CLASS OF SERVICE MISSING. REFNUM AND TN REQUIRED	5	83.333%	0.040%	1	16.667%		
8995	5	0.027%	99.571%	SEMICOLON DISALLOWED WITH (+) SIGN IN PERSONAL NAME LISTINGS	4	80.000%	0.032%	1	20.000%		
7785	5	0.027%	99.598%	RSAG SITE: TABLE LOOKUP FAILED TO FIND A MATCH	1	20.000%	0.008%	4	80.000%		
7110	5	0.027%	99.625%	COFFI NOT AVAILABLE	3	60.000%	0.024%	2	40.000%		
4025	5	0.027%	99.652%	MAIN LISTING REQUIRED FOR NEW ACCOUNT	3	60.000%	0.024%	2	40.000%		
5820	4	0.022%	99.674%	INVALID LINE ACTIVITY FOR SUSPENDED ACCOUNT	4	100.000%	0.032%	0	0.000%		
9155	4	0.022%	99.696%	UNE - PORTED OUT NUMBER	4	100.000%	0.032%	0	0.000%		
9110	4	0.022%	99.718%	TELNO= PIC REQUIRED PER UNIQUE TELEPHONE NUMBER ON A, V, P9 LINE A	4	100.000%	0.032%	0	0.000%		
7850	4	0.022%	99.740%	RSAG - NEED ADDITIONAL ADDRESS OR TN	4	100.000%	0.032%	0	0.000%		
7255	4	0.022%	99.762%	REFNUM=0001 - TELNO= DEGREE OR PROF AFFILIATION NOT ALLOWED ON RES	4	100.000%	0.032%	0	0.000%		
9060	3	0.016%	99.778%	EU-STREET-1 REQUIRED	3	100.000%	0.024%	0	0.000%		
8955	3	0.016%	99.794%	LPIC OF A VALID LPIC CODE OR NONE IS REQUIRED	3	100.000%	0.024%	0	0.000%		
9425	3	0.016%	99.810%	LSF OF DE INVALID ON ACT TYPE A OR V	3	100.000%	0.024%	0	0.000%		
3155	3	0.016%	99.826%	DIRECTORY DELIVERY INVALID WHEN ACT IS W	2	66.667%	0.016%	1	33.333%		
7570	3	0.016%	99.842%	SEQ1X NOT ALLOWED WITH ZNB	1	33.333%	0.008%	2	66.667%		
7095	3	0.016%	99.858%	INCORRECT RATE ZONE DATA RECEIVED FROM RSAG	1	33.333%	0.008%	2	66.667%		
9185	2	0.011%	99.869%	UNABLE TO DETERMINE TBE CHOICE	2	100.000%	0.016%	0	0.000%		
9115	2	0.011%	99.880%	TELNO= LPIC REQUIRED PER UNIQUE TELNO ON A, V, P9 LINE ACTIVITY TYPE	2	100.000%	0.016%	0	0.000%		
8870	2	0.011%	99.891%	FEATURES NOT ALLOWED ON SWITCH-AS-IS ACTIVITY TYPE	1	50.000%	0.008%	1	50.000%		
8213	2	0.011%	99.902%	CLEC NOT AUTHORIZED FOR REQUESTED SERVICE	2	100.000%	0.016%	0	0.000%		
3193	2	0.011%	99.913%	USOC NOT VALID WITH CALLER ID. FORMAT SAE 473 11 NXMCR /TN	2	100.000%	0.016%	0	0.000%		
8187	2	0.011%	99.924%	USOC MAY NOT APPEAR ON REQUEST. FORMAT SAE 431 T1 FAXBO /TN /ZPFN	2	100.000%	0.016%	0	0.000%		
7810	2	0.011%	99.935%	LOGON ABORTED/FAILED	1	50.000%	0.008%	1	50.000%		
9815	1	0.005%	99.940%	INVALID LINE ACTIVITY FOR DENIED ACCOUNT	1	100.000%	0.008%	0	0.000%		
9170	1	0.005%	99.945%	NC CODE IS A REQUIRED FIELD FOR LOOP REQUESTS	1	100.000%	0.008%	0	0.000%		
9135	1	0.005%	99.950%	REFNUM= TELNO= FA REQUIRED WHEN THE FEATURE FIELD IS POPULATED	1	100.000%	0.008%	0	0.000%		
9090	1	0.005%	99.955%	REFNUM= TELNO= LINE ACTIVITY MUST BE Y OR L WHEN ACCOUNT ACTIV	1	100.000%	0.008%	0	0.000%		
8890	1	0.005%	99.960%	UNE - INVALID ACT TYPE/LNA/FEATURE COMBINATION	1	100.000%	0.008%	0	0.000%		
8885	1	0.005%	99.965%	LINE ACT IS V AND LINE IS NOT ON CUSTOMER RECORD	1	100.000%	0.008%	0	0.000%		
8430	1	0.005%	99.970%	LSF DOES NOT EXIST ON ACCOUNT	1	100.000%	0.008%	0	0.000%		
7900	1	0.005%	99.975%	RSAG - NO MATCH ON STREET NAME	1	100.000%	0.008%	0	0.000%		
7755	1	0.005%	99.980%	UNE - NPANXX NOT FOUND IN CLLI TABLE	0	0.000%	0.000%	1	100.000%		

ORDERING

REPORT: FLOWTHROUGH ERROR ANALYSIS
REPORT PERIOD: 10/01/99 - 10/31/99

AGGREGATE ORDER TYPES				CAUSATION					
ERROR DETAILS (Auto Clarifications (A) & Errors (E)) *				CLEC Caused					
Error Type (by error code)	Count	%	%	Count	% of Agg	% of CLEC	Count	% of Agg	% of Agg
7641	1	0.005%	99.985%	1	100.000%	0.008%	0	0.000%	0.000%
7380	1	0.005%	99.990%	1	100.000%	0.008%	0	0.000%	0.000%
7150	1	0.005%	100.000%	0	0.000%	0.000%	1	100.000%	100.000%
TOTAL	18430	100.00%		12366		100.00%	6064		

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ORDERING

REPORT: FLOWTHROUGH ERROR ANALYSIS
REPORT PERIOD: 10/01/99 - 10/31/99

id	% of BST Caused
	50.561%
	6.580%
	0.000%
	10.587%
	0.000%
	0.000%
	2.902%
	3.394%
	8.212%
	0.000%
	0.000%
	0.000%
	1.814%
	0.000%
	3.067%
	0.000%
	0.016%
	0.033%
	0.033%
	2.797%
	0.000%
	0.000%
	1.682%
	0.000%
	0.577%
	0.000%
	0.033%
	0.841%
	0.313%
	0.017%
	0.082%
	0.000%

(-F)

REPORT: FLOWTHROUGH ERROR ANALYSIS
REPORT PERIOD: 10/01/99 - 10/31/99

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REPORT: FLOWTHROUGH ERROR ANALYSIS
REPORT PERIOD: 10/01/99 - 10/31/99

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ORDERING

REPORT: FLOWTHROUGH ERROR ANALYSIS
REPORT PERIOD: 10/01/99 - 10/31/99

d
% of BST Caused
0.000%
0.000%
0.017%
100.00%

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ORDERING

REPORT: FLOWTHROUGH ERROR ANALYSIS
REPORT PERIOD: 10/01/99 - 10/31/99

AGGREGATE ORDER TYPES		
ERROR DETAILS		
Error Type (by error code)	Error Description	
1000	ERR MA RECEIVED	
1000	ORDER IS PCX & GONE TO MOBI NO ERROR FOUND. TL	
1000	ERRORRED OUT TO DROP OFF, SENT MANUAL FOC 10-27-99. CDB	
1000	ERR TO DROP UNABLE TO MANUAL SEND FOC THRU LENS	
1000	E-STAT SENT PAPER FOC	
1000	FOC NOT BUILT	
1000	PLACED IN E STATUS TO FALL OUT-EDM	
1000	PUT CORRECTED APT INFO ON ORD JM C99065L7	
1000	MANUAL FOC SENT 10-11-99.TM	
1000	CLEARED TO MANUALLY FOC KNB	
1000	ERR TO DROP OFF	
1000	ORDER ISSUED, ORDER NUMBER CQHNN061, ALL QUALIFIERS PRESENT. WES K.	
1000	ERR TO DROP OFF, BJW	
1000	ISS ORD C43CLF74 DD 10-29-99	
1000	NAME CHANGE PER CLEC REQUEST ON PENDING ORDER #CPF6WR90-EDM	
1000	ERR TO FALL.	
1000	ERR TO FALL.	
1000	ERR OUT TO DROP OFF. (SLL)	
1000	AREA CODE INCORRECT.TP	
1000	PAPER FOC SENT 10-21-99, JMH	
1000	ERRORRED OUT TO DROP OFF, SENT MANUAL FOC 10-26-99. CDB	
1000	ERR TO FALL. ORDER # N64HMPL9	
1000	ORD ISS IRMKR OMITTED;RDB	
1000	MAN FOC	
1000	ORDER PENDING 10-18-99L. CDB	
1000	FOC MANUALLY SENT ESJ	
1000	ERROR TO DROP OFF. TP. FOC MANUALLY. TP.	
1000	ERR TO CLR PER SUP 1...DYS	
1000	ERR CAN ORDER	
1000	ORDER PCX & GONE TO MOBI, CHG STATUS TO E TO DROP OFF TL	
1000	ERR TO DROP-OFF. MAN FOC SENT 10-25-99.	
1000	ORDER C1Q98484 COMPLETED 10-11-99. CDB	

ORDERING

REPORT: FLOWTHROUGH ERROR ANALYSIS
REPORT PERIOD: 10/01/99 - 10/31/99

AGGREGATE ORDER TYPES	
ERROR DETAILS	
Error Type (by error code)	Error Description
1000	NO FOC BUILT FOR LSR
1000	ERR TO DROP
1000	FOC NOT BUILT-SENT ON PAPER
1000	ORDER PCX, & GONE TO MOBI TL
1000	ORDER COMPLETED, ERROR TO CLEAR
1000	ORDER PCX, SENDING PAPER FOC TO CLEAR STATUS TL
1000	ERR TO DROP OFF
1000	THIS ACCOUNT IS ALREADY FINAL
1000	SENT MANUAL FOC.
1000	ERRORED OUT TO DROP OFF, SENT MANUAL FOC 10-26-99. CDB
1000	MANUAL FOC SENT 11-01-99.TM
1000	ERR TO DROP OFF. MANUAL FOC SENT. (SLL)
1000	ERR TO DROP OFF---MFD
1000	MESSAGE CREATED TO PLACE IN ERROR STATUS. ORDER C6RYC422 COMPLETED.-EDM
1000	ERR TO DROP OFF, MANUAL FOC SENT 10-25-99,(OH)
1000	ORD DONE DD 10-10
1000	PAPER FOC YAXQBJM 10-20-99
1000	PAPER FOC YAXQBJM 10-20-99
1000	ERROR TO DROP OFF. MANUAL FOC SENT 10-15-99---GB
1000	ERROR TO DROP OFF.MANUAL FOC SENT 10-26-99
1000	ERR PUT WRONG ORDR # ON ORDR
1000	PAPER FOC YAXQBJM
1000	ISSUED ORDER C9BRFDK2 DD 10-18
1000	ERR TO DROP OFF
1000	CORRECTED ERROR ON ORDER #C17D05C2,10-11-99,BJW
1000	ERR CLARIFIED SVC ALREADY DISCONNECT
1000	ORDER PCX & GONE TO MOBI, SENDING PAPER FOC TL
1000	SENT MANUAL FOC;ERROR TO DROP;SYSTEM PROBLEMS
1000	ORDER PCX & GONE TO MOBI, CHG STATUS TO E TO DROP OFF. TL
1000	ISSUED NY7QLH1 DD 10-25-99

REPORT: AVERAGE RESPONSE INTERVAL
REPORT PERIOD: 10/01/1999 - 10/31/1999

Sources of CSR data and service/feature availability differs for RNS, LENS and TAG.

Note 1: CSR data is retrieved via the CR3ACCTS contract in RNS, HAL/CRIS contract in TAG. The HAL/CRIS response time shown above includes processing time for filtering and formatting CSR data which is not included in the CRSACCTS and CRSEINIT & CRSECSR contracts.

Note 2: Service/feature availability is retrieved via a series of OASIS contracts in RNS and via calls to COFFI and P/SIMS in LENS and TAG.

- RNS information for the OSS Average Response Interval report is not available due to loss of data.

REPORT NAME : Coordinated Customer Conversions
 REPORT PERIOD : 10/31/1999 - 10/31/1999
 REPORT TIMESTAMP : 1999-11-03 12:13:55.4536
 CLEC : Aggregate

	Cnt<=5	%<=5	5>Cnt<=15	5>%<=15	Cnt>15	%>15	Total	Cnt	Total	Min	Avg	Interval(Min)
ALABAMA												
With Number Portability	0	0.00%	0	0.00%	0	0.00%	0	0	0.00			
Without Number Portability	44	86.27%	7	13.73%	0	0.00%	51	119	2.33			
Total	44	86.27%	7	13.73%	0	0.00%	51	119	2.33			
NORTH CAROLINA												
With Number Portability	0	0.00%	0	0.00%	0	0.00%	0	0	0.00			
Without Number Portability	275	74.53%	79	21.41%	15	4.07%	369	1832	4.96			
Total	275	74.53%	79	21.41%	15	4.07%	369	1832	4.96			
SOUTH CAROLINA												
With Number Portability	0	0.00%	0	0.00%	0	0.00%	0	0	0.00			
Without Number Portability	0	0.00%	0	0.00%	0	0.00%	0	0	0.00			
Total	0	0.00%	0	0.00%	0	0.00%	0	0	0.00			
FLORIDA												
With Number Portability	0	0.00%	0	0.00%	0	0.00%	0	0	0.00			
Without Number Portability	317	65.50%	131	27.07%	36	7.44%	484	3078	6.36			
Total	317	65.50%	131	27.07%	36	7.44%	484	3078	6.36			
GEORGIA												
With Number Portability	0	0.00%	0	0.00%	6	2.50%	6	94	15.67			
Without Number Portability	164	68.33%	58	24.17%	12	5.00%	234	1139	4.87			
Total	164	68.33%	58	24.17%	18	7.50%	240	1233	5.14			
KENTUCKY												
With Number Portability	0	0.00%	0	0.00%	0	0.00%	0	0	0.00			
Without Number Portability	3	42.86%	2	28.57%	2	28.57%	7	64	9.14			
Total	3	42.86%	2	28.57%	2	28.57%	7	64	9.14			

LOUISIANA												
With Number Portability	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0	0.00	
Without Number Portability	114	68.67%	43	25.90%	9	5.42%	166	965	5.81			
Total	114	68.67%	43	25.90%	9	5.42%	166	965	5.81			
MISSISSIPPI												
With Number Portability	0	0.00%	0	0.00%	0	0.00%	0	0	0.00			
Without Number Portability	45	58.44%	32	41.56%	0	0.00%	77	305	3.96			
Total	45	58.44%	32	41.56%	0	0.00%	77	305	3.96			
TENNESSEE												
With Number Portability	0	0.00%	0	0.00%	0	0.00%	0	0	0.00			
Without Number Portability	99	66.89%	41	27.70%	8	5.41%	148	735	4.97			
Total	99	66.89%	41	27.70%	8	5.41%	148	735	4.97			
REGION												
With Number Portability	0	0.00%	0	0.00%	6	0.39%	6	94	15.67			
Without Number Portability	1061	68.81%	393	25.49%	82	5.32%	1536	8237	5.36			
Total	1061	68.81%	393	25.49%	88	5.71%	1542	8331	5.40			

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Report: Reject Interval Fully Mech SQM

		October 1999									
		Mechanized									
Aggregate	State	Ordering Products	0-4 Min	4-8 Min	8-12 Min	12-60 Min	0-1 Hr	1-8 Hrs	8-24 Hrs	>24 Hrs	Avg. Intvl (Hrs)
CLEC	AL	Residence	51.22%	47.89%		0.44%	99.56%	0.44%			0.07
		Business	25.58%	72.09%	2.33%		100.00%				0.08
		Special									
		UNE		50.00%		50.00%	100.00%				0.18
		UNE Loop with NP									
		Other									
	FL	Residence	49.67%	47.06%	0.22%	1.20%	98.15%	1.42%		0.44%	0.35
		Business	25.00%	68.18%		4.55%	97.73%	2.27%			0.11
		Special									
		UNE									
		UNE Loop with NP									
		Other		100.00%			100.00%				0.09
	GA	Residence	45.85%	51.69%	1.15%	1.15%	99.86%	0.14%			0.07
		Business	18.75%	77.08%	2.08%	2.08%	100.00%				0.08
		Special									
		UNE		80.00%		20.00%	100.00%				0.16
		UNE Loop with NP		100.00%			100.00%				0.10
		Other		87.08%	4.49%	7.87%	99.44%	0.56%			0.13
	KY	Residence	48.57%	51.43%			100.00%				0.06
		Business	41.38%	58.62%			100.00%				0.07
		Special									
		UNE									
		UNE Loop with NP									
		Other		100.00%			100.00%				0.10
	LA	Residence	50.28%	49.00%	0.08%	0.16%	99.52%	0.24%	0.16%	0.08%	0.13
		Business	35.71%	62.50%		1.79%	100.00%				0.08
		Special									
		UNE									
		UNE Loop with NP									
		Other	12.50%	87.50%			100.00%				0.07
	MS	Residence	52.57%	46.66%	0.16%	0.47%	99.84%	0.16%			0.06
		Business	28.13%	65.63%	3.13%	3.13%	100.00%				0.08
		Special									
		UNE									
		UNE Loop with NP									
		Other	100.00%				100.00%				0.05
	NC	Residence	37.59%	60.90%		1.50%	100.00%				0.07
		Business	20.00%	80.00%			100.00%				0.07
		Special									
		UNE									
		UNE Loop with NP									
		Other									
	SC	Residence	56.99%	42.80%			99.78%	0.22%			0.07
		Business	26.32%	73.68%			100.00%				0.07
		Special									
		UNE									
		UNE Loop with NP									
		Other									
	TN	Residence	49.81%	48.46%	0.38%	0.38%	99.04%	0.77%	0.19%		0.12
		Business	50.00%	50.00%			100.00%				0.07
		Special									
		UNE									
		UNE Loop with NP									

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	Other	50.00%	50.00%			100.00%				0.06
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		October 1999		
		Mechanized		
Aggregate	State	Ordering Products	Product Specific % Rejected	Total % Rejected
CLEC	AL	Residence	6.96%	6.66%
		Business	18.22%	0.63%
		Special		
		UNE	33.33%	0.03%
		UNE Loop with NP		
		Other		
	FL	Residence	5.87%	5.40%
		Business	8.00%	0.52%
		Special		
		UNE		
		UNE Loop with NP		
		Other	7.48%	0.11%
	GA	Residence	6.86%	6.59%
		Business	12.34%	0.23%
		Special		
		UNE	16.13%	0.02%
		UNE Loop with NP	12.50%	0.00%
		Other	46.48%	0.85%
	KY	Residence	6.55%	6.02%
		Business	10.78%	0.62%
		Special		
		UNE		
		UNE Loop with NP		
		Other	0.93%	0.02%
	LA	Residence	6.83%	6.66%
		Business	14.04%	0.30%
		Special		
		UNE		
		UNE Loop with NP		
		Other	11.11%	0.04%
	MS	Residence	6.31%	6.15%
		Business	17.11%	0.31%
		Special		
		UNE		
		UNE Loop with NP		
		Other	1.67%	0.01%
	NC	Residence	6.44%	6.15%
		Business	5.18%	0.23%
		Special		
		UNE		
		UNE Loop with NP		
		Other		
	SC	Residence	6.21%	5.97%
		Business	7.36%	0.24%
		Special		
		UNE		
		UNE Loop with NP		
		Other		
	TN	Residence	6.13%	6.04%
		Business	3.96%	0.05%
		Special		
		UNE		
		UNE Loop with NP		
		Other	9.52%	0.02%

Report: %Reject Svc Request Non-Mech SQM

		October 1999		
		Non_Mechanized		
Aggregate	State	Ordering Products	Product Specific % Rejected	Total % Rejected
CLEC	AL	Residence	6.19%	5.00%
		Business	15.96%	1.10%
		Special	31.43%	0.10%
		UNE	30.26%	1.22%
		UNE Loop with NP	35.89%	0.67%
		Other	14.22%	0.88%
	FL	Residence	7.44%	3.07%
		Business	21.36%	2.61%
		Special	28.75%	0.14%
		UNE	24.40%	4.86%
		UNE Loop with NP	34.90%	3.45%
		Other	19.95%	3.23%
	GA	Residence	8.67%	5.81%
		Business	21.38%	1.31%
		Special	32.86%	0.18%
		UNE	34.76%	3.66%
		UNE Loop with NP	34.73%	2.67%
		Other	14.20%	1.16%
	KY	Residence	4.59%	3.34%
		Business	21.24%	2.17%
		Special	50.00%	0.27%
		UNE	40.22%	1.63%
		UNE Loop with NP	47.83%	0.99%
		Other	6.58%	0.68%
	LA	Residence	7.50%	5.83%
		Business	15.77%	1.55%
		Special	27.42%	0.27%
		UNE	42.71%	0.98%
		UNE Loop with NP	46.74%	0.34%
		Other	10.91%	0.93%
	MS	Residence	4.34%	3.55%
		Business	13.61%	0.87%
		Special	55.88%	0.21%
		UNE	37.84%	0.15%
		UNE Loop with NP	32.26%	0.11%
		Other	6.57%	0.71%
	NC	Residence	9.19%	6.41%
		Business	19.85%	2.51%
		Special	28.85%	0.16%
		UNE	41.37%	3.88%
		UNE Loop with NP	44.95%	1.91%
		Other	31.15%	1.07%
	SC	Residence	4.23%	3.53%
		Business	20.00%	1.73%
		Special	32.31%	0.21%
		UNE	28.31%	0.47%
		UNE Loop with NP	37.74%	0.40%
		Other	9.96%	0.45%
	TN	Residence	5.80%	4.20%
		Business	25.91%	1.05%
		Special	36.00%	0.08%
		UNE	31.56%	2.68%
		UNE Loop with NP	32.52%	1.28%
		Other	28.47%	3.12%

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Report: %Reject Svc Request Partly Mech SQM

		October 1999		
		Partially Mechanized		
Aggregate	State	Ordering Products	Product Specific % Rejected	Total % Rejected
CLEC	AL	Residence	13.81%	5.80%
		Business	31.94%	17.15%
		Special	60.00%	0.25%
		UNE	100.00%	0.08%
		UNE Loop with NP	100.00%	1.08%
		Other	24.24%	0.66%
	FL	Residence	20.36%	11.42%
		Business	12.92%	4.87%
		Special		
		UNE		
		UNE Loop with NP		
		Other	28.03%	1.72%
	GA	Residence	17.58%	9.59%
		Business	29.57%	8.60%
		Special		
		UNE	18.18%	0.17%
		UNE Loop with NP		
		Other	5.65%	0.86%
	KY	Residence	8.53%	5.00%
		Business	5.42%	1.90%
		Special		
		UNE		
		UNE Loop with NP		
		Other	16.22%	1.03%
	LA	Residence	9.57%	6.28%
		Business	23.91%	7.62%
		Special	75.00%	0.14%
		UNE		
		UNE Loop with NP		
		Other	33.33%	0.77%
	MS	Residence	18.11%	12.22%
		Business	21.30%	6.67%
		Special	100.00%	0.37%
		UNE		
		UNE Loop with NP		
		Other	11.11%	0.09%
	NC	Residence	20.06%	11.39%
		Business	17.58%	7.59%
		Special		
		UNE		
		UNE Loop with NP		
		Other		
	SC	Residence	5.92%	3.35%
		Business	11.41%	4.43%
		Special	100.00%	0.12%
		UNE		
		UNE Loop with NP		
		Other	27.03%	1.20%
	TN	Residence	7.59%	6.40%
		Business	7.69%	1.10%
		Special	50.00%	0.11%
		UNE		
		UNE Loop with NP		
		Other	20.00%	0.22%

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Report: %Reject Svc Request Total Mech SQM

Aggregate	State	Ordering Products	October 1999	
			Product Specific % Rejected	Total % Rejected
CLEC	AL	Residence	7.45%	6.53%
		Business	28.28%	3.13%
		Special	37.50%	0.04%
		UNE	42.86%	0.04%
		UNE Loop with NP	48.15%	0.16%
		Other	12.50%	0.10%
	FL	Residence	6.91%	6.08%
		Business	10.09%	1.01%
		Special		
		UNE		
		UNE Loop with NP		
		Other	14.51%	0.29%
	GA	Residence	7.49%	6.89%
		Business	23.26%	1.06%
		Special		
		UNE	16.98%	0.04%
		UNE Loop with NP	12.50%	0.00%
		Other	26.87%	0.85%
	KY	Residence	6.70%	5.91%
		Business	8.47%	0.76%
		Special		
		UNE		
		UNE Loop with NP		
		Other	4.83%	0.13%
	LA	Residence	7.02%	6.62%
		Business	20.21%	1.03%
		Special	75.00%	0.01%
		UNE		
		UNE Loop with NP		
		Other	20.00%	0.11%
	MS	Residence	7.09%	6.72%
		Business	19.81%	0.90%
		Special	66.67%	0.03%
		UNE		
		UNE Loop with NP		
		Other	2.90%	0.02%
	NC	Residence	7.53%	6.82%
		Business	12.45%	1.17%
		Special		
		UNE		
		UNE Loop with NP		
		Other		
	SC	Residence	6.19%	5.72%
		Business	9.62%	0.65%
		Special	100.00%	0.01%
		UNE		
		UNE Loop with NP		
		Other	13.33%	0.12%
	TN	Residence	6.25%	6.08%
		Business	6.06%	0.15%
		Special	50.00%	0.01%
		UNE		
		UNE Loop with NP		
		Other	12.90%	0.04%

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Report: Reject Interval Non-Mech SQM

		October 1999									
		Non_Mechanized									
Aggregate	State	Ordering Products	0-1 Hr	1-4 Hrs	4-8 Hrs	8-12 Hrs	12-16 Hrs	16-20 Hrs	20-24 Hrs	>24 Hrs	Avg. Intvl (Days)
CLEC	AL	Residence	0.71%	3.02%	5.86%	1.07%	4.09%	9.24%	22.38%	53.64%	1.80
		Business		6.45%	12.90%	0.81%		4.84%	23.39%	51.61%	1.55
		Special			9.09%			18.18%	27.27%	45.45%	0.92
		UNE	0.72%	2.90%	1.45%			4.35%	9.42%	81.16%	2.53
		UNE Loop with NP	1.33%	2.67%	2.67%		1.33%	4.00%	17.33%	70.67%	2.11
		Other	1.01%	2.02%	2.02%	1.01%	1.01%	5.05%	17.17%	70.71%	1.46
	FL	Residence	2.29%	4.59%	5.16%	2.49%	3.06%	7.07%	21.61%	53.73%	1.26
		Business	0.45%	5.18%	10.36%	2.48%		11.49%	25.68%	44.37%	1.22
		Special	4.35%	4.35%	17.39%			17.39%	26.09%	30.43%	1.53
		UNE		0.48%	2.29%	2.29%		2.05%	8.94%	83.94%	3.72
		UNE Loop with NP		1.02%	6.80%	2.04%	0.34%	5.78%	18.88%	65.14%	2.38
		Other	0.55%	3.27%	3.27%	0.73%	0.18%	3.27%	19.27%	69.45%	1.65
	GA	Residence	0.60%	1.07%	2.41%	2.07%	1.74%	7.29%	22.13%	62.70%	1.27
		Business	1.19%	3.26%	10.68%	0.59%	0.30%	7.72%	27.60%	48.66%	1.60
		Special		4.35%	10.87%			19.57%	32.61%	32.61%	1.54
		UNE	1.48%	0.95%	4.03%	2.33%		7.20%	14.62%	69.39%	4.33
		UNE Loop with NP		1.31%	7.27%	3.63%	0.15%	4.36%	16.72%	66.57%	2.93
		Other	0.34%	6.38%	8.39%	0.34%	0.67%	7.72%	18.79%	57.38%	1.19
	KY	Residence		1.35%	2.70%	1.35%	4.05%	11.49%	19.59%	59.46%	1.24
		Business	1.04%	2.08%	7.29%			15.63%	25.00%	48.96%	1.05
		Special			8.33%				50.00%	41.67%	2.58
		UNE	1.39%		2.78%	1.39%			4.17%	90.28%	5.98
		UNE Loop with NP							2.27%	97.73%	3.78
		Other	3.33%	16.67%	3.33%			6.67%	16.67%	53.33%	1.03
	LA	Residence	2.68%	3.35%	3.89%	1.61%	2.01%	9.12%	22.52%	54.83%	1.45
		Business	0.50%	3.52%	10.05%	2.51%	1.51%	11.56%	26.63%	43.72%	1.26
		Special		2.94%	2.94%			11.76%	23.53%	58.82%	3.12
		UNE	0.79%		5.56%	1.59%		2.38%	23.02%	66.67%	2.57
		UNE Loop with NP			2.33%			2.33%	11.63%	83.72%	1.70
		Other	0.84%	14.29%	4.20%	5.04%	0.84%	11.76%	10.08%	52.94%	1.03
	MS	Residence	3.38%	6.46%	4.62%	2.46%	1.23%	10.77%	15.69%	55.38%	1.19
		Business	3.75%	2.50%	3.75%		1.25%	10.00%	32.50%	46.25%	1.28
		Special			5.26%	5.26%		5.26%	21.05%	63.16%	1.58
		UNE						7.14%	14.29%	78.57%	2.41
		UNE Loop with NP		10.00%	10.00%					80.00%	1.17
		Other	1.54%	32.31%	12.31%			9.23%	7.69%	36.92%	0.69
	NC	Residence	0.33%	1.50%	2.00%	1.17%	1.84%	6.84%	20.70%	65.61%	1.33
		Business	0.85%	2.99%	10.26%	2.14%		9.40%	26.50%	47.86%	1.30
		Special		13.33%		6.67%			33.33%	46.67%	3.48
		UNE		0.83%	2.76%	0.55%	0.28%	1.66%	10.77%	83.15%	1.95
		UNE Loop with NP		0.56%	1.69%	1.69%		1.12%	10.11%	84.83%	5.07
		Other						3.00%	18.00%	79.00%	1.40
	SC	Residence	0.57%	1.14%	2.84%	1.42%	1.42%	6.53%	19.32%	66.76%	1.32
		Business	0.58%	3.49%	5.23%			6.98%	29.65%	51.05%	1.71
		Special			14.29%			9.52%	19.05%	57.14%	2.64
		UNE			4.26%		2.13%		6.38%	87.23%	4.65
		UNE Loop with NP		2.50%					2.50%	95.00%	2.40
		Other						2.22%	22.22%	75.56%	1.30
	TN	Residence	0.83%	2.90%	3.11%	2.48%	2.48%	8.49%	20.70%	59.01%	1.19
		Business		0.83%	5.79%			10.74%	29.75%	52.89%	1.30
		Special						4.44%	11.11%	44.44%	1.56
		UNE			3.24%	2.59%	1.29%	1.62%	12.30%	78.96%	2.15
		UNE Loop with NP			0.68%		0.68%		8.16%	90.48%	2.21

	Other	0.84%	3.34%		2.23%	25.91%	67.69%	1.38
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Report: Reject Interval Partially Mech SQM

			October 1999								
			Partially Mechanized								
Aggregate	State	Ordering Products	0-4 Min	4-8 Min	8-12 Min	12-60 Min	0-1 Hr	1-8 Hrs	8-24 Hrs	>24 Hrs	Avg. Intvl (Hrs)
CLEC	AL	Residence	15.71%	17.14%	1.43%	1.43%	35.71%	4.29%	17.14%	42.86%	27.93
		Business		0.48%	0.48%	2.90%	3.86%	16.43%	30.92%	48.79%	36.45
		Special							33.33%	66.67%	110.95
		UNE		100.00%			100.00%				0.10
		UNE Loop with NP				15.38%	15.38%	23.08%	38.46%	23.08%	22.85
		Other						12.50%	37.50%	50.00%	30.57
	FL	Residence	5.69%	6.10%	0.41%	5.28%	17.48%	12.20%	25.61%	44.72%	28.94
		Business	0.95%	3.81%	0.95%	11.43%	17.14%	10.48%	30.48%	41.90%	34.59
		Special									
		UNE									
		UNE Loop with NP									
		Other		10.81%		8.11%	18.92%	27.03%	32.43%	21.62%	20.78
	GA	Residence	11.71%	20.27%		0.90%	32.88%	1.80%	10.81%	54.50%	36.30
		Business		2.51%	0.50%	5.53%	8.54%	13.07%	34.17%	44.22%	33.18
		Special									
		UNE						50.00%		50.00%	78.67
		UNE Loop with NP									
		Other		10.00%			10.00%	5.00%	25.00%	60.00%	45.60
	KY	Residence	27.59%	17.24%		3.45%	48.28%	3.45%	17.24%	31.03%	22.60
		Business			9.09%	27.27%	36.36%	9.09%	18.18%	36.36%	26.88
		Special									
		UNE									
		UNE Loop with NP									
		Other						33.33%		66.67%	46.39
	LA	Residence	19.08%	25.19%		1.53%	45.80%	12.21%	26.72%	15.27%	12.15
		Business		1.26%	0.63%	11.95%	13.84%	11.32%	42.14%	32.70%	26.25
		Special								100.00%	63.13
		UNE									
		UNE Loop with NP									
		Other						6.25%	37.50%	56.25%	38.81
	MS	Residence	12.88%	28.03%		4.55%	45.45%	9.85%	25.00%	19.70%	15.94
		Business		5.56%		5.56%	11.11%	12.50%	50.00%	26.39%	24.26
		Special						50.00%		50.00%	29.84
		UNE									
		UNE Loop with NP									
		Other							100.00%		18.50
	NC	Residence	1.39%	13.89%		1.39%	16.67%	5.56%	11.11%	66.67%	39.19
		Business			2.08%	12.50%	14.58%	16.67%	39.58%	29.17%	22.51
		Special									
		UNE									
		UNE Loop with NP									
		Other									
	SC	Residence	17.86%	42.86%			60.71%	3.57%	10.71%	25.00%	15.68
		Business				5.41%	5.41%	29.73%	40.54%	24.32%	21.77
		Special								100.00%	115.47
		UNE									
		UNE Loop with NP									
		Other				20.00%	20.00%	40.00%	20.00%	20.00%	20.94
	TN	Residence	22.41%	22.41%		1.72%	46.55%	6.90%	15.52%	31.03%	22.01
		Business	10.00%	10.00%		20.00%	40.00%	20.00%	30.00%	10.00%	29.25
		Special						100.00%			1.92
		UNE									
		UNE Loop with NP									

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		Other							100.00%		22.09
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Report: Reject Interval Total Mech SQM

		October 1999									
Aggregate	State	Ordering Products	0-4 Min	4-8 Min	8-12 Min	12-60 Min	0-1 Hr	1-8 Hrs	8-24 Hrs	>24 Hrs	Avg. Intvl (Hrs)
CLEC	AL	Residence	46.45%	43.76%	0.19%	0.58%	90.98%	0.96%	2.30%	5.76%	3.81
		Business	4.40%	12.80%	0.80%	2.40%	20.40%	13.60%	25.60%	40.40%	30.19
		Special							33.33%	66.67%	110.95
		UNE		66.67%		33.33%	100.00%				0.15
		UNE Loop with NP				15.38%	15.38%	23.08%	38.46%	23.08%	22.85
		Other						12.50%	37.50%	50.00%	30.57
	FL	Residence	40.38%	38.40%	0.26%	2.06%	81.10%	3.69%	5.41%	9.79%	6.39
		Business	11.92%	33.16%	0.52%	8.29%	53.89%	6.74%	16.58%	22.80%	18.87
		Special									
		UNE									
		UNE Loop with NP									
		Other		41.07%		5.36%	46.43%	17.86%	21.43%	14.29%	13.76
	GA	Residence	41.14%	47.36%	0.99%	1.12%	90.62%	0.37%	1.49%	7.52%	5.07
		Business	3.64%	17.00%	0.81%	4.86%	26.32%	10.53%	27.53%	35.63%	26.75
		Special									
		UNE		44.44%		11.11%	55.56%	22.22%		22.22%	35.05
		UNE Loop with NP		100.00%			100.00%				0.10
		Other		79.29%	4.04%	7.07%	90.40%	1.01%	2.53%	6.06%	4.72
	KY	Residence	46.60%	48.22%		0.32%	95.15%	0.32%	1.62%	2.91%	2.17
		Business	30.00%	42.50%	2.50%	7.50%	82.50%	2.50%	5.00%	10.00%	7.44
		Special									
		UNE									
		UNE Loop with NP									
		Other		14.29%			14.29%	28.57%		57.14%	39.78
	LA	Residence	47.33%	46.75%	0.07%	0.29%	94.44%	1.37%	2.67%	1.52%	1.27
		Business	9.30%	17.21%	0.47%	9.30%	36.28%	8.37%	31.16%	24.19%	19.43
		Special								100.00%	63.13
		UNE									
		UNE Loop with NP									
		Other	4.17%	29.17%			33.33%	4.17%	25.00%	37.50%	25.90
	MS	Residence	45.81%	43.48%	0.13%	1.16%	90.58%	1.81%	4.26%	3.35%	2.76
		Business	8.65%	24.04%	0.96%	4.81%	38.46%	8.65%	34.62%	18.27%	16.82
		Special						50.00%		50.00%	29.84
		UNE									
		UNE Loop with NP									
		Other	50.00%				50.00%		50.00%		9.28
	NC	Residence	29.88%	50.89%		1.48%	82.25%	1.18%	2.37%	14.20%	8.40
		Business	3.45%	13.79%	1.72%	10.34%	29.31%	13.79%	32.76%	24.14%	18.64
		Special									
		UNE									
		UNE Loop with NP									
		Other									
	SC	Residence	54.77%	42.80%			97.57%	0.41%	0.61%	1.42%	0.95
		Business	8.93%	25.00%		3.57%	37.50%	19.64%	26.79%	16.07%	14.41
		Special								100.00%	115.47
		UNE									
		UNE Loop with NP									
		Other				20.00%	20.00%	40.00%	20.00%	20.00%	20.94
	TN	Residence	47.06%	45.85%	0.35%	0.52%	93.77%	1.38%	1.73%	3.11%	2.31
		Business	21.43%	21.43%		14.29%	57.14%	14.29%	21.43%	7.14%	20.91
		Special						100.00%			1.92
		UNE									
		UNE Loop with NP									
		Other	25.00%	25.00%			50.00%		50.00%		11.07

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Report: FOC Timeliness Trunks (% to Total) SQM

		October 1999								
Aggregate	State	Circuit Block	0-5 Days	6-8 Days	9-11 Days	12-14 Days	15-17 Days	18-20 Days	> 20 Days	Avg. Intvl (Days)
CLEC	AL	< 10 Circuits	75.00%						25.00%	62.00
		>= 10 Circuits	22.22%	55.56%		11.11%			11.11%	11.78
	AL		38.46%	38.46%	0.00%	7.69%	0.00%	0.00%	15.38%	27.23
	FL	< 10 Circuits	44.44%	11.11%			11.11%	16.67%	16.67%	19.61
		>= 10 Circuits	54.93%	16.90%	12.68%	2.82%		2.82%	9.86%	9.42
	FL		52.81%	15.73%	10.11%	2.25%	2.25%	5.62%	11.24%	11.48
	GA	< 10 Circuits	40.00%	6.67%		6.67%	6.67%		40.00%	28.07
		>= 10 Circuits	34.43%	19.67%	6.56%	3.28%	1.64%	3.28%	31.15%	22.46
	GA		35.53%	17.11%	5.26%	3.95%	2.63%	2.63%	32.89%	23.57
	KY	< 10 Circuits		100.00%						8.00
		>= 10 Circuits	66.67%	11.11%	11.11%				11.11%	10.67
	KY		60.00%	20.00%	10.00%	0.00%	0.00%	0.00%	10.00%	10.40
	LA	< 10 Circuits	41.38%	17.24%		3.45%	6.90%		31.03%	14.72
		>= 10 Circuits	36.84%	21.05%		10.53%			31.58%	11.63
	LA		39.58%	18.75%	0.00%	6.25%	4.17%	0.00%	31.25%	13.50
	MS	< 10 Circuits	100.00%							1.50
		>= 10 Circuits	100.00%							4.00
	MS		100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	2.33
	NC	< 10 Circuits	40.00%	6.67%	6.67%	46.67%				8.33
		>= 10 Circuits	51.85%	29.63%		3.70%	3.70%	3.70%	7.41%	12.59
	NC		47.62%	21.43%	2.38%	19.05%	2.38%	2.38%	4.76%	11.07
	SC	< 10 Circuits	60.00%	20.00%	20.00%					4.60
		>= 10 Circuits	50.00%	16.67%					33.33%	13.67
	SC		54.55%	18.18%	9.09%	0.00%	0.00%	0.00%	18.18%	9.55
	TN	< 10 Circuits	100.00%							2.00
		>= 10 Circuits	50.00%	25.00%	12.50%				12.50%	7.38
	TN		63.64%	18.18%	9.09%	0.00%	0.00%	0.00%	9.09%	5.91
	CLEC		46.20%	18.48%	5.61%	5.61%	2.31%	2.64%	19.14%	15.05

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Report: FOC Timeliness Trunks (Total) SQM

		October 1999										
Aggregate	State	Circuit Block	0-5 Days	6-8 Days	9-11 Days	12-14 Days	15-17 Days	18-20 Days	> 20 Days	Total ASRs	Total ASRs Clarified	% of ASRs Clarified
CLEC	AL	< 10 Circuits	3						1	4	3	75.00%
		>= 10 Circuits	2	5		1			1	9	5	55.56%
		AL	5	5		1			2	13	8	61.54%
	FL	< 10 Circuits	8	2			2	3	3	18	5	27.78%
		>= 10 Circuits	39	12	9	2		2	7	71	17	23.94%
		FL	47	14	9	2	2	5	10	89	22	24.72%
	GA	< 10 Circuits	6	1		1	1		6	15	4	26.67%
		>= 10 Circuits	21	12	4	2	1	2	19	61	15	24.59%
		GA	27	13	4	3	2	2	25	76	19	25.00%
	KY	< 10 Circuits		1						1		
		>= 10 Circuits	6	1	1				1	9		
		KY	6	2	1				1	10		0.00%
	LA	< 10 Circuits	12	5		1	2		9	29	6	20.69%
		>= 10 Circuits	7	4		2			6	19	4	21.05%
		LA	19	9		3	2		15	48	10	20.83%
	MS	< 10 Circuits	2							2		
		>= 10 Circuits	1							1		
		MS	3							3		0.00%
	NC	< 10 Circuits	6	1	1	7				15		
		>= 10 Circuits	14	8		1	1	1	2	27	11	40.74%
		NC	20	9	1	8	1	1	2	42	11	26.19%
	SC	< 10 Circuits	3	1	1					5		
		>= 10 Circuits	3	1					2	6	1	16.67%
		SC	6	2	1				2	11	1	9.09%
	TN	< 10 Circuits	3							3	2	66.67%
		>= 10 Circuits	4	2	1				1	8	2	25.00%
		TN	7	2	1				1	11	4	36.36%
	CLEC		140	56	17	17	7	8	58	303	75	24.75%

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Report: Speed of Answer in Ordering Center SQM

		October 1999
Aggregate	Service Center Identity	Avg. Answer Time (Sec)
BST	BUSINESS SERVICE CENTERS	80.82
	RESIDENCE SERVICE CENTERS	125.40
CLEC	LOCAL CARRIER SVC CENTERS	56.21

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Report: FOC Timeliness Partially Mech SQM

Agency	State	Ordering Products	October 1999															Avg. LatM (Days)
			Partially Mechanized															
			0-15 Min	15-30 Min	30-45 Min	45-60 Min	60-90 Min	90-120 Min	120-240 Min	4-8 Hrs	8-12 Hrs	12-16 Hrs	16-20 Hrs	20-24 Hrs	24-48 Hrs	> 48 Hrs		
AL		Residence		2.75%	2.96%	1.69%	1.27%	2.96%	8.03%	5.92%		0.21%	4.44%	11.84%	31.29%	26.64%	1.53	
		Business		1.00%	2.81%	2.61%	3.41%	2.81%	8.23%	4.22%	0.80%	3.41%	8.43%	16.06%	26.51%	19.68%	1.36	
		Special														100.00%	3.59	
		UNE																
		UNE Loop with NP																
FL		Other																
		Residence	0.10%	2.98%	2.98%	0.48%	1.35%	3.85%	3.85%	3.85%		7.69%	15.38%	15.38%	11.54%	26.92%	1.29	
		Business		0.94%	4.18%	6.07%	9.04%	5.80%	10.39%	7.56%	1.21%	1.35%	3.78%	12.01%	19.57%	18.08%	1.77	
		Special															1.25	
		UNE													50.00%	50.00%	2.82	
GA		UNE Loop with NP													100.00%		1.20	
		Other																
		Residence	0.26%	2.46%	1.94%	0.88%	1.23%	0.99%	14.85%	3.96%		0.99%	24.75%	13.86%	10.89%	19.80%	1.44	
		Business		0.98%	2.74%	5.48%	5.68%	3.33%	8.41%	5.48%	0.78%	3.33%	8.02%	10.76%	27.40%	32.13%	1.81	
		Special														17.61%	1.33	
KY		UNE														100.00%	2.07	
		UNE Loop with NP														5.26%	5.26%	0.53
		Other																
		Residence	0.31%	2.45%	2.45%	0.31%	2.15%	0.65%	1.62%	5.52%	2.92%		13.31%	8.77%	35.39%	31.82%	1.71	
		Business		1.01%	11.56%	10.05%	6.53%	4.52%	3.68%	7.36%	2.15%	0.61%	3.37%	20.25%	32.52%	20.86%	1.40	
LA		Special															1.02	
		UNE																
		UNE Loop with NP																
		Other																
		Residence	0.15%	1.13%	1.78%	1.06%	1.81%	3.57%	3.57%	3.57%								
MS		Business		0.38%	3.12%	8.54%	9.49%	3.23%	7.97%	5.50%	0.19%	5.69%	15.56%	16.13%	11.76%	12.14%	0.97	
		Special															1.12	
		UNE																
		UNE Loop with NP																
		Other																
		Residence		1.91%	1.91%	0.74%	1.18%	6.67%	6.67%	6.67%		3.33%	33.33%	3.33%	16.67%	16.67%	1.07	
		Business			0.72%	5.38%	6.09%	3.58%	5.89%	6.04%	0.74%	0.59%	7.95%	16.94%	28.87%	25.48%	1.56	
		Special							7.89%	4.66%	1.43%	3.94%	7.17%	12.19%	29.39%	17.56%	1.22	
		UNE																
		UNE Loop with NP																
		Other																
		Residence	0.33%	0.33%	1.63%	0.65%	1.30%		2.93%	2.61%		0.33%	6.51%	17.59%	38.11%	22.22%	1.66	
		Business																
		Special																
		UNE																

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	Business	1.68%	7.56%	5.46%	5.46%	10.50%	7.56%	2.10%	7.98%	14.71%	26.47%	10.50%	1.07
NC	Special												
	UNE												
	UNE Loop with NP												
	Other												
SC	Residence	2.33%	3.59%	3.81%	1.90%	6.98%	5.29%	0.42%	3.59%	11.21%	31.50%	26.22%	1.59
	Business	1.34%	3.34%	7.36%	6.69%	12.37%	5.02%	2.01%	10.70%	10.37%	21.74%	13.71%	1.13
	Special												
	UNE												
TN	UNE Loop with NP												
	Other			3.70%	3.70%	7.41%	7.41%		14.81%	22.22%	25.93%	14.81%	1.19
	Residence	1.48%	1.34%	0.67%	1.21%	4.16%	4.97%	0.81%	6.71%	13.02%	40.27%	23.09%	1.56
	Business	0.81%	2.42%	10.48%	2.42%	7.26%	3.23%		14.57%	10.48%	12.10%	14.57%	1.20
	Special										100.00%		1.04
	UNE												
	UNE Loop with NP												
	Other				14.29%				28.57%	14.29%		14.29%	0.93

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Report: FOC Timelines Total Mech SQM

ASL Site	Ordering Products	October 1999															Avg. Intvl (Days)
		0-15 Min	15-30 Min	30-45 Min	45-60 Min	60-90 Min	90-120 Min	120-240 Min	4-8 Hrs	8-12 Hrs	12-16 Hrs	16-20 Hrs	20-24 Hrs	24-48 Hrs	> 48 Hrs		
AL	Residence	1.67%	41.99%	37.03%	3.49%	4.02%	1.97%	2.62%	0.72%		0.02%	0.35%	0.93%	2.48%	2.33%	0.15	
	Business	0.17%	9.81%	5.68%	2.41%	3.44%	2.58%	7.75%	3.79%	0.69%	2.93%	7.23%	13.77%	22.72%	17.04%	1.17	
	Special														100.00%	3.59	
	UNE																
	UNE Loop with NP																
FL	Other		16.67%	11.11%		8.33%	2.78%	2.78%	2.78%		5.56%	11.11%	11.11%	8.33%	19.44%	0.94	
	Residence	2.65%	42.00%	37.20%	3.64%	3.37%	1.89%	1.94%	1.12%	0.11%	0.13%	0.34%	0.91%	2.09%	2.61%	0.16	
	Business	1.37%	19.89%	20.63%	5.69%	6.45%	3.42%	6.23%	4.56%	0.76%	0.76%	2.13%	6.76%	11.09%	10.25%	0.72	
	Special													50.00%	50.00%	2.82	
	UNE													100.00%		1.20	
GA	UNE Loop with NP																
	Other		18.84%	5.07%	5.07%	3.62%	0.72%	11.59%	3.62%		0.72%	18.12%	10.14%	7.97%	14.49%	1.06	
	Residence	2.94%	43.52%	36.79%	3.95%	3.94%	1.83%	1.45%	0.36%	0.07%	0.05%	0.32%	0.68%	2.05%	2.05%	0.14	
	Business	0.14%	13.91%	11.01%	5.65%	5.51%	2.46%	6.52%	4.06%	0.72%	2.46%	5.94%	7.97%	20.29%	13.33%	1.00	
	Special														100.00%	2.07	
KY	UNE		4.35%	4.35%	8.70%				30.43%	39.13%			4.35%	4.35%	4.35%	0.44	
	UNE Loop with NP																
	Other		3.38%	1.85%			0.62%	1.54%	5.23%	2.77%		12.62%	8.31%	33.54%	30.15%	1.62	
	Residence	2.56%	41.20%	36.60%	3.32%	4.22%	1.99%	2.51%	0.75%	0.18%	0.08%	0.28%	1.71%	2.66%	1.94%	0.14	
	Business	1.51%	18.43%	24.17%	6.95%	4.83%	2.72%	8.76%	2.11%	0.30%	0.91%	2.42%	6.34%	11.18%	9.37%	0.62	
LA	Special																
	UNE																
	UNE Loop with NP																
	Other		2.08%	18.75%	16.67%		6.25%	2.08%	2.08%	2.08%		10.42%	4.17%	29.17%	6.25%	0.69	
	Residence	1.65%	38.43%	36.35%	4.36%	6.59%	2.20%	2.99%	0.43%	0.11%	0.02%	0.56%	1.29%	2.77%	2.26%	0.16	
MS	Business	0.29%	14.18%	10.27%	7.53%	7.81%	2.75%	6.08%	4.20%	0.14%	4.34%	11.87%	12.30%	8.97%	9.26%	0.75	
	Special													100.00%		1.12	
	UNE																
	UNE Loop with NP																
	Other		14.29%	16.33%	8.16%	2.04%	6.12%	4.08%	4.08%		2.04%	20.41%	2.04%	10.20%	10.20%	0.66	
	Residence	2.27%	42.36%	36.31%	3.90%	4.65%	1.96%	2.25%	0.43%	0.05%	0.04%	0.57%	1.20%	2.11%	1.89%	0.14	
	Business	0.29%	11.85%	6.36%	4.34%	5.49%	2.89%	7.23%	3.76%	1.16%	3.18%	5.78%	9.83%	23.70%	14.16%	0.99	
	Special																
	UNE																
	UNE Loop with NP																
	Other		35.19%	42.59%		3.70%	1.85%										
	Residence	1.87%	39.88%	34.77%	5.61%	6.22%	1.82%	2.00%	0.29%		0.03%	0.53%	1.48%	3.11%	2.40%	0.30	
	Business	0.29%	17.99%	10.62%	6.78%	4.42%	3.83%	7.37%	5.31%	1.47%		5.60%	10.32%	18.58%	7.37%	0.76	
	Special																
	UNE																

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Report: FOC Timeliness Fully Mech SQM

October 1999															
Mechanized															
State	Ordering Products	0-15 Min	15-30 Min	30-45 Min	45-60 Min	60-90 Min	90-120 Min	120-240 Min	4-8 Hrs	8-12 Hrs	12-16 Hrs	16-20 Hrs	20-24 Hrs	> 48 Hrs	Avg. Intvl (Days)
AL	Residence	1.81%	45.35%	40.37%	3.64%	4.25%	1.88%	2.15%	0.27%				0.02%	0.25%	0.03
	Business	1.20%	62.65%	22.89%	1.20%	3.61%	1.20%	4.82%	1.20%					1.20%	0.05
	Special														
	UNE														
FL	UNE Loop with NP														
	Other		60.00%	40.00%											0.02
	Residence	2.85%	45.00%	59.84%	3.88%	3.53%	1.96%	1.77%	0.72%	0.06%	0.07%		0.01%	0.25%	0.04
	Business	3.13%	44.27%	41.84%	5.21%	3.13%	0.35%	0.87%	0.69%	0.17%			0.17%	0.17%	0.03
GA	Special														
	UNE														
	UNE Loop with NP														
	Other		70.27%	16.22%	5.41%	2.70%			2.70%	2.70%					0.03
KY	Residence	3.12%	46.22%	39.08%	4.15%	4.12%	1.87%	1.26%	0.05%	0.02%			0.04%	0.08%	0.03
	Business	0.56%	50.84%	34.64%	6.15%	5.03%		1.12%		0.56%				1.12%	0.05
	Special														
	UNE		25.00%	25.00%	50.00%										0.03
LA	UNE Loop with NP														
	Other		64.71%	31.29%											0.02
	Residence	2.77%	44.66%	39.65%	3.59%	4.41%	2.03%	2.41%	0.16%		0.03%		0.05%	0.25%	0.03
	Business	3.79%	44.70%	43.18%	2.27%	2.27%		3.79%							0.02
MS	Special														
	UNE														
	UNE Loop with NP														
	Other		45.00%	40.00%		10.00%									0.02
EC	Residence	1.78%	41.62%	39.31%	4.64%	7.00%	2.28%	2.87%	0.12%	0.08%		0.01%	0.01%	0.12%	0.03
	Business	1.22%	58.54%	32.32%	4.27%	2.44%	1.22%								0.02
	Special														
	UNE														
MS	UNE Loop with NP														
	Other		36.84%	42.11%	10.53%	5.26%									0.03
	Residence	2.45%	45.45%	36.71%	4.15%	4.91%	1.97%	1.97%					0.07%	0.09%	0.03
	Business	1.49%	61.19%	29.85%		2.99%		4.48%							0.02
EC	Special														
	UNE														
	UNE Loop with NP														
	Other		42.22%	51.11%		4.44%	2.22%								0.02
EC	Residence	2.01%	43.36%	37.69%	6.05%	6.65%	1.98%	1.92%	0.09%				0.06%	0.03%	0.03

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Report: FOC Timeliness Non-Mech SQM

		October 1999									
		Non_Mechanized									
Aggregate	State	Ordering Products	0-4 Hrs	4-8 Hrs	8-12 Hrs	12-16 Hrs	16-20 Hrs	20-24 Hrs	24-48 Hrs	> 48 Hrs	Avg. Intvl (Days)
CLEC	AL	Residence	14.43%	5.68%	0.78%	1.82%	8.66%	17.22%	51.13%	0.28%	0.96
		Business	30.66%	6.04%	1.21%	1.96%	11.33%	17.37%	29.00%	2.42%	0.78
		Special	13.04%	13.04%			4.35%	21.74%	26.09%	21.74%	1.23
		UNE	3.70%	4.63%	1.23%	1.85%	2.16%	12.96%	66.05%	7.41%	1.48
		UNE Loop with NP	7.74%	4.17%	1.19%		3.57%	8.93%	73.81%	0.60%	1.30
		Other	13.81%	16.79%	0.37%	1.12%	10.45%	17.72%	37.13%	2.61%	0.93
	FL	Residence	23.59%	4.50%	0.86%	2.76%	19.09%	13.19%	35.15%	0.85%	48.80
		Business	29.46%	10.43%	1.60%	0.80%	7.86%	16.70%	29.52%	3.65%	0.81
		Special	6.82%	4.55%			6.82%	18.18%	27.27%	36.36%	2.01
		UNE	1.18%	3.18%	1.18%	0.37%	1.52%	7.44%	81.10%	4.03%	1.62
		UNE Loop with NP	4.83%	9.82%	2.68%	0.08%	4.75%	18.40%	57.36%	2.07%	1.10
		Other	8.86%	4.58%	1.83%	1.93%	4.53%	20.04%	57.23%	1.01%	1.09
	GA	Residence	8.71%	4.01%	2.82%	1.52%	6.33%	17.64%	58.58%	0.40%	1.06
		Business	21.49%	7.74%	0.76%	0.76%	7.37%	21.87%	36.98%	3.04%	0.92
		Special	5.26%	5.26%			3.95%	21.05%	32.89%	31.58%	1.87
		UNE	4.03%	6.20%	1.96%	0.26%	5.89%	16.03%	61.53%	4.08%	1.40
		UNE Loop with NP	4.14%	10.65%	3.46%	0.54%	8.14%	21.51%	49.53%	2.04%	1.09
		Other	7.59%	5.12%	0.62%	1.48%	14.63%	15.86%	54.14%	0.56%	1.11
	KY	Residence	21.27%	4.26%	0.44%	3.12%	8.16%	16.57%	45.81%	0.37%	0.89
		Business	39.07%	7.00%	0.29%	2.33%	7.87%	18.66%	23.03%	1.75%	0.65
		Special	8.33%					25.00%	58.33%	8.33%	1.27
		UNE	3.57%	0.71%	0.71%		4.29%	17.86%	67.86%	5.00%	1.45
		UNE Loop with NP	6.25%	7.81%			4.69%	12.50%	62.50%	6.25%	1.35
		Other	12.93%	3.70%	0.23%	0.69%	12.47%	25.64%	43.42%	0.92%	1.12
	LA	Residence	16.87%	4.71%	1.28%	1.54%	6.61%	23.33%	45.27%	0.38%	0.92
		Business	27.81%	8.61%	0.57%	2.74%	13.81%	16.46%	25.45%	4.54%	0.81
		Special	2.70%	9.46%			9.46%	18.92%	31.08%	28.38%	2.32
		UNE	2.93%	5.86%	1.67%		5.02%	19.25%	56.07%	9.21%	1.49
		UNE Loop with NP	5.36%	10.71%	1.79%		7.14%	25.00%	44.64%	5.36%	1.30
		Other	18.49%	8.53%		0.44%	19.15%	11.27%	41.25%	0.88%	0.86
	MS	Residence	49.72%	4.96%	1.60%	2.06%	5.31%	13.25%	22.59%	0.51%	0.63
		Business	32.13%	4.49%	0.90%	1.35%	10.56%	19.78%	28.09%	2.70%	0.80
		Special	5.00%	10.00%	5.00%			15.00%	40.00%	25.00%	2.81
		UNE	3.33%	10.00%	3.33%		10.00%	23.33%	43.33%	6.67%	1.09
		UNE Loop with NP	4.17%				12.50%	33.33%	50.00%		1.12
		Other	24.91%	9.61%		0.36%	5.81%	8.19%	51.01%	0.12%	1.01
	NC	Residence	3.53%	2.60%	1.94%	1.94%	4.26%	17.29%	68.22%	0.22%	1.15
		Business	23.43%	7.47%	1.62%	0.81%	6.16%	21.82%	36.36%	2.32%	0.89
		Special	8.82%	20.59%				29.41%	17.65%	23.53%	2.09
		UNE	0.95%	5.87%	1.89%		2.27%	13.26%	67.05%	8.71%	1.64
		UNE Loop with NP	1.15%	3.07%	3.45%	0.38%	3.07%	7.66%	77.78%	3.45%	1.46
		Other	16.84%	6.63%			5.61%	17.35%	52.04%	1.53%	1.05
	SC	Residence	14.84%	8.71%	0.52%	1.04%	6.01%	16.03%	52.63%	0.22%	0.94
		Business	24.97%	7.32%	1.83%	1.57%	10.20%	19.74%	31.24%	3.14%	0.89
		Special	2.27%	6.82%			6.82%	18.18%	38.64%	27.27%	1.63
		UNE	4.40%	1.26%			1.89%	9.43%	72.33%	10.69%	2.00
		UNE Loop with NP	12.09%	5.49%		1.10%	4.40%	12.09%	60.44%	4.40%	1.28
		Other	32.47%	4.38%	0.26%	0.52%	8.76%	14.43%	38.40%	0.77%	0.86
	TN	Residence	13.34%	5.61%	1.22%	1.73%	6.54%	20.26%	51.07%	0.22%	0.97
		Business	20.45%	9.09%	0.28%	0.28%	8.81%	27.56%	32.10%	1.42%	0.84
		Special						7.69%	23.08%	69.23%	6.55
		UNE	1.07%	3.55%	1.50%	0.36%	2.25%	11.55%	68.25%	11.37%	1.99
		UNE Loop with NP	0.57%	1.44%	1.15%		4.31%	5.17%	83.62%	3.74%	1.65

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	Other	10.54%	4.41%	0.37%	0.25%	7.72%	8.46%	67.40%	0.86%	1.32
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Report: OCI POTS Dispatch SQM

				October 1999							
				Dispatch							
Aggregate	State	Provisioning Products	Circuit Block	Same Day	1 Day	2 Days	3 Days	4 Days	5 Days	> 5 Days	Avg. Intvl (Days)
BST	AL	Residence	< 10 Circuits	2.58%	2.44%	16.76%	13.05%	17.49%	17.56%	30.12%	5.65
			≥ 10 Circuits			33.33%	33.33%		33.33%		3.33
		Business	< 10 Circuits	5.52%	6.38%	20.63%	8.39%	14.25%	10.06%	34.77%	7.54
			≥ 10 Circuits	1.54%	6.15%	12.31%	6.15%	3.08%	6.15%	64.62%	14.84
	FL	Residence	< 10 Circuits	1.81%	3.31%	2.69%	4.68%	3.27%	4.28%	79.96%	10.35
			≥ 10 Circuits	1.97%	2.63%	3.29%	1.97%	1.32%	0.66%	88.16%	11.95
		Business	< 10 Circuits	4.84%	4.11%	3.62%	5.38%	3.88%	5.25%	72.92%	10.93
			≥ 10 Circuits	1.64%	5.75%	1.85%	2.05%	3.70%	3.29%	81.72%	17.55
	GA	Residence	< 10 Circuits	1.83%	3.70%	4.16%	5.47%	5.31%	5.30%	74.23%	10.42
			≥ 10 Circuits	1.20%	1.20%	6.02%	9.64%	7.23%	6.02%	68.67%	9.59
		Business	< 10 Circuits	3.80%	5.05%	5.72%	5.82%	5.73%	5.44%	68.45%	11.75
			≥ 10 Circuits	2.58%	7.01%	3.69%	4.43%	4.43%	5.90%	71.96%	15.94
	KY	Residence	< 10 Circuits	1.17%	2.40%	3.01%	6.49%	7.30%	7.10%	72.53%	9.11
			≥ 10 Circuits				7.69%	7.69%	15.38%	69.23%	6.65
		Business	< 10 Circuits	3.67%	4.67%	19.84%	9.05%	12.21%	8.42%	42.14%	9.42
			≥ 10 Circuits	3.13%	3.13%	13.54%	7.29%	6.25%	8.33%	58.33%	14.08
	LA	Residence	< 10 Circuits	2.78%	3.74%	19.76%	13.06%	16.01%	13.22%	31.42%	5.23
			≥ 10 Circuits	4.08%	6.12%	16.33%	20.41%	18.37%	12.24%	22.45%	4.95
		Business	< 10 Circuits	4.81%	5.75%	19.06%	9.28%	14.50%	8.81%	37.78%	8.38
			≥ 10 Circuits		7.45%	6.38%	5.32%	8.51%	5.32%	67.02%	17.56
	MS	Residence	< 10 Circuits	2.32%	1.91%	9.59%	15.96%	15.44%	16.13%	38.64%	6.29
			≥ 10 Circuits			11.11%	22.22%	5.56%	11.11%	50.00%	6.94
		Business	< 10 Circuits	6.50%	3.86%	18.23%	11.44%	12.78%	10.55%	36.65%	8.32
			≥ 10 Circuits	8.93%	3.57%	8.93%	8.93%	1.79%	3.57%	64.29%	21.57
	NC	Residence	< 10 Circuits	1.58%	1.66%	1.19%	1.81%	2.11%	1.79%	89.86%	11.42
			≥ 10 Circuits		6.82%		4.55%		4.55%	84.09%	9.23
		Business	< 10 Circuits	4.97%	3.12%	3.03%	3.14%	5.63%	2.42%	77.69%	11.69
			≥ 10 Circuits	1.20%	3.59%	2.99%	3.59%	5.39%		83.23%	15.32
	SC	Residence	< 10 Circuits	1.68%	1.74%	1.24%	1.06%	4.30%	3.96%	86.01%	10.35
			≥ 10 Circuits				3.70%	3.70%	11.11%	81.48%	11.22
		Business	< 10 Circuits	4.48%	2.79%	3.06%	4.00%	5.55%	3.70%	76.42%	11.05
			≥ 10 Circuits	2.00%	2.00%	6.00%	6.00%	10.00%	2.00%	72.00%	29.95
	TN	Residence	< 10 Circuits	2.11%	2.50%	4.66%	9.33%	8.58%	11.05%	61.77%	8.70
			≥ 10 Circuits		3.33%		3.33%	13.33%	20.00%	60.00%	13.23
		Business	< 10 Circuits	4.64%	3.89%	13.99%	10.15%	13.68%	8.37%	40.23%	8.48
			≥ 10 Circuits		3.92%	2.94%	4.90%	10.78%	5.88%	71.57%	15.84
	AL	Residence	< 10 Circuits	2.90%	5.07%	15.94%	12.68%	14.86%	16.49%	32.07%	4.99
			≥ 10 Circuits								
		Business	< 10 Circuits	4.76%	8.57%	19.05%	12.38%	15.24%	12.38%	27.62%	5.04
			≥ 10 Circuits							100.00%	13.00
	FL	Residence	< 10 Circuits	3.23%	5.05%	2.93%	4.34%	3.03%	5.25%	76.16%	8.62
			≥ 10 Circuits							100.00%	7.00
		Business	< 10 Circuits	5.08%	3.81%	6.67%	10.16%	7.30%	11.75%	55.24%	7.15
			≥ 10 Circuits						37.50%	62.50%	10.00
	GA	Residence	< 10 Circuits	1.82%	4.55%	5.29%	6.82%	6.65%	9.89%	64.98%	8.13
			≥ 10 Circuits						20.00%	80.00%	11.20
		Business	< 10 Circuits	4.41%	7.12%	11.53%	10.17%	5.08%	7.46%	54.24%	8.51
			≥ 10 Circuits		18.18%	9.09%		9.09%	27.27%	36.36%	5.36
	KY	Residence	< 10 Circuits	3.33%	2.86%	5.24%	8.57%	7.62%	9.05%	63.33%	6.71
			≥ 10 Circuits								
		Business	< 10 Circuits	8.20%	3.28%	19.67%	3.28%	8.20%	3.28%	54.10%	5.65
			≥ 10 Circuits							100.00%	22.00

CLEC	LA	Residence	< 10 Circuits	2.01%	5.74%	20.42%	15.59%	19.05%	12.76%	24.43%	4.32
			>= 10 Circuits			25.00%	25.00%	25.00%		25.00%	3.75
		Business	< 10 Circuits	4.20%	5.88%	14.29%	14.29%	19.33%	10.08%	31.93%	5.90
			>= 10 Circuits			50.00%				50.00%	7.00
	MS	Residence	< 10 Circuits	1.00%	3.76%	11.50%	14.82%	16.70%	14.93%	37.28%	5.86
			>= 10 Circuits						33.33%	66.67%	6.50
		Business	< 10 Circuits	5.88%	10.29%	11.76%	14.71%	17.65%	11.76%	27.94%	4.52
			>= 10 Circuits							100.00%	20.00
	NC	Residence	< 10 Circuits	1.64%	2.87%	1.64%	3.28%	2.25%	2.25%	86.07%	9.88
			>= 10 Circuits							100.00%	10.00
		Business	< 10 Circuits	3.47%	2.89%	3.47%	7.51%	9.83%	6.94%	65.90%	8.09
			>= 10 Circuits							100.00%	18.67
	SC	Residence	< 10 Circuits	0.63%	1.25%	2.51%	1.88%	4.59%	5.85%	83.30%	8.95
			>= 10 Circuits							100.00%	8.00
		Business	< 10 Circuits	1.67%	12.50%	6.67%	7.50%	5.83%	9.17%	56.67%	5.96
			>= 10 Circuits								
	TN	Residence	< 10 Circuits	4.01%	5.28%	13.66%	11.48%	15.12%	10.56%	39.89%	5.92
			>= 10 Circuits		33.33%					66.67%	4.67
		Business	< 10 Circuits	15.79%	7.02%	17.54%	5.26%	14.04%	1.75%	38.60%	7.35
			>= 10 Circuits							100.00%	7.00

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Report: OCI POTS Non-Dispatch SQM

				October 1999									
				Non-Dispatch									
Aggregate	State	Provisioning Products	Circuit Block	Same Day	1 Day	2 Days	3 Days	4 Days	5 Days	> 5 Days	Avg. Intvl (Days)		
BST	AL	Residence	< 10 Circuits	55.41%	31.26%	3.43%	4.17%	4.69%	0.57%	0.47%	0.95		
			>= 10 Circuits										
		Business	< 10 Circuits	66.84%	11.01%	7.18%	3.81%	3.80%	1.76%	5.61%		1.62	
			>= 10 Circuits	27.78%	46.03%	6.35%	3.17%	3.97%	0.79%	11.90%		3.27	
		FL	Residence	< 10 Circuits	59.57%	26.41%	4.26%	5.25%	1.46%	0.41%	2.64%	1.04	
				>= 10 Circuits									
	Business		< 10 Circuits	61.42%	12.12%	8.23%	4.72%	4.52%	1.64%	7.36%		1.71	
			>= 10 Circuits	22.50%	19.72%	13.06%	16.94%	5.56%	5.00%	17.22%		4.44	
	GA	Residence	< 10 Circuits	60.08%	30.55%	2.08%	3.67%	1.81%	0.74%	1.08%		0.88	
			>= 10 Circuits										
		Business	< 10 Circuits	65.73%	14.73%	3.49%	4.93%	2.22%	1.61%	7.29%		1.63	
			>= 10 Circuits	37.83%	14.61%	8.24%	5.24%	5.62%	4.49%	23.97%		4.69	
		KY	Residence	< 10 Circuits	58.58%	28.74%	3.14%	6.88%	1.39%	0.33%	0.93%		0.90
				>= 10 Circuits									
	Business		< 10 Circuits	67.09%	9.98%	6.00%	4.67%	3.18%	2.60%	6.49%		1.81	
			>= 10 Circuits	10.81%	35.14%	4.05%	10.81%		1.35%	37.84%		6.13	
	LA	Residence	< 10 Circuits	52.37%	30.72%	3.95%	6.64%	3.29%	2.32%	0.71%		1.06	
			>= 10 Circuits										
		Business	< 10 Circuits	58.69%	13.06%	6.53%	5.86%	6.57%	2.81%	6.48%		1.81	
			>= 10 Circuits	19.44%	27.78%	12.96%	2.78%	11.11%	5.56%	20.37%		4.28	
		MS	Residence	< 10 Circuits	62.26%	26.33%	3.17%	6.23%	0.87%	0.65%	0.48%		0.83
				>= 10 Circuits									
	Business		< 10 Circuits	60.85%	10.29%	8.31%	4.77%	5.75%	2.42%	7.62%		2.12	
			>= 10 Circuits	34.67%	30.67%	6.67%	4.00%	9.33%	4.00%	10.67%		3.90	
	NC	Residence	< 10 Circuits	61.24%	29.23%	2.52%	4.37%	1.02%	0.27%	1.35%		0.87	
			>= 10 Circuits										
		Business	< 10 Circuits	72.37%	11.18%	2.47%	3.92%	1.72%	1.30%	7.04%		1.39	
			>= 10 Circuits	30.61%	11.22%	8.16%	16.33%	10.71%	1.02%	21.94%		3.44	
		SC	Residence	< 10 Circuits	60.66%	29.24%	2.81%	4.72%	1.12%	0.29%	1.16%		0.85
				>= 10 Circuits									
	Business		< 10 Circuits	72.55%	12.60%	2.97%	3.26%	1.43%	0.87%	6.32%		1.46	
			>= 10 Circuits	31.43%	25.71%	7.62%	12.38%	5.71%	2.86%	14.29%		2.79	
	TN	Residence	< 10 Circuits	55.91%	30.63%	3.89%	6.75%	1.67%	0.38%	0.76%		0.92	
			>= 10 Circuits										
		Business	< 10 Circuits	68.25%	9.35%	6.20%	4.13%	5.54%	2.04%	4.49%		1.49	
			>= 10 Circuits	13.48%	11.91%	13.17%	17.87%	13.17%	19.75%	10.66%		3.71	
		AL	Residence	< 10 Circuits	42.72%	30.67%	6.21%	5.92%	5.25%	4.85%	4.38%		1.52
				>= 10 Circuits									
	Business		< 10 Circuits	33.64%	21.99%	11.38%	8.41%	13.07%	4.66%	6.86%		2.07	
			>= 10 Circuits	25.00%	8.33%	8.33%		8.33%	16.67%	33.33%		4.67	
	FL	Residence	< 10 Circuits	46.57%	25.82%	4.73%	5.28%	1.76%	1.96%	13.89%		2.12	
			>= 10 Circuits										
		Business	< 10 Circuits	48.91%	23.90%	7.17%	6.56%	3.79%	1.66%	8.00%		1.60	
			>= 10 Circuits	21.43%	21.43%	7.14%	7.14%		28.57%	14.29%		3.07	
	GA	Residence	< 10 Circuits	56.56%	19.72%	6.40%	6.23%	1.94%	1.74%	7.40%		1.60	
			>= 10 Circuits										
		Business	< 10 Circuits	39.55%	25.16%	8.65%	6.45%	4.89%	3.54%	11.76%		2.28	
			>= 10 Circuits	34.78%		17.39%	21.74%		8.70%	17.39%		3.16	
	KY	Residence	< 10 Circuits	40.94%	25.75%	2.96%	6.12%	2.82%	3.77%	17.64%		2.21	
			>= 10 Circuits										
		Business	< 10 Circuits	37.16%	21.29%	7.31%	4.38%	4.18%	3.34%	22.34%		3.09	
			>= 10 Circuits	25.00%	25.00%			25.00%		25.00%		3.08	

CLEC	LA	Residence	< 10 Circuits	44.21%	24.68%	7.06%	7.18%	5.86%	3.48%	7.53%	1.68
			>= 10 Circuits								
		Business	< 10 Circuits	38.57%	18.47%	10.74%	8.59%	7.56%	5.58%	10.48%	2.09
			>= 10 Circuits	13.33%	6.67%		6.67%		13.33%	60.00%	7.64
	MS	Residence	< 10 Circuits	40.60%	30.78%	5.39%	8.62%	5.05%	4.04%	5.52%	1.61
			>= 10 Circuits								
		Business	< 10 Circuits	28.01%	24.06%	14.66%	9.02%	8.08%	4.89%	11.28%	3.31
			>= 10 Circuits			7.14%	7.14%	28.57%		57.14%	12.36
	NC	Residence	< 10 Circuits	65.73%	17.22%	3.82%	3.24%	0.77%	0.62%	8.62%	1.45
			>= 10 Circuits								
		Business	< 10 Circuits	46.95%	26.02%	6.81%	6.71%	3.76%	2.13%	7.62%	1.70
			>= 10 Circuits	7.69%	50.00%	7.69%	3.85%	19.23%		11.54%	3.64
	SC	Residence	< 10 Circuits	50.92%	29.18%	4.11%	3.73%	1.47%	0.90%	9.69%	1.55
			>= 10 Circuits								
		Business	< 10 Circuits	41.28%	33.03%	6.42%	4.46%	3.28%	2.36%	9.17%	1.86
			>= 10 Circuits		7.69%	7.69%	23.08%			61.54%	6.38
	TN	Residence	< 10 Circuits	44.43%	25.06%	7.43%	5.89%	4.27%	2.18%	10.75%	1.86
			>= 10 Circuits								
		Business	< 10 Circuits	37.44%	20.20%	12.56%	7.39%	7.39%	1.97%	13.05%	2.20
			>= 10 Circuits		20.00%	20.00%	20.00%			40.00%	4.80

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Report: OCI Non-UNE Design - Non-Dspch SQM

				October 1999							
				Non-Dispatch							
Aggregate	State	Provisioning Products	Circuit Block	0-5 Days	5-10 Days	10-15 Days	15-20 Days	20-25 Days	25-30 Days	>=30 Days	Avg. Intvl (Days)
BST	AL	Design	< 10 Circuits	25.53%	25.53%	12.77%	10.64%	5.32%	4.26%	15.96%	19.82
			>= 10 Circuits								
	FL	Design	< 10 Circuits	18.28%	40.70%	15.74%	10.17%	5.25%	4.29%	5.56%	14.02
			>= 10 Circuits								
	GA	Design	< 10 Circuits	11.23%	33.42%	20.27%	5.75%	5.48%	2.47%	21.37%	18.81
			>= 10 Circuits	18.75%	62.50%			6.25%		12.50%	10.31
	KY	Design	< 10 Circuits	14.00%	46.00%	4.00%	4.00%	12.00%	10.00%	10.00%	15.26
			>= 10 Circuits	100.00%							3.00
	LA	Design	< 10 Circuits	26.88%	25.81%	12.90%	4.30%	11.83%	1.08%	17.20%	20.19
			>= 10 Circuits								
	MS	Design	< 10 Circuits	9.47%	34.74%	18.95%	4.21%	10.53%	1.05%	21.05%	23.61
			>= 10 Circuits								
	NC	Design	< 10 Circuits	13.06%	27.03%	16.22%	9.01%	6.76%	4.50%	23.42%	22.14
			>= 10 Circuits			25.00%	25.00%			50.00%	24.25
	SC	Design	< 10 Circuits	26.61%	27.98%	12.39%	7.34%	5.50%	3.21%	16.97%	15.78
			>= 10 Circuits								
CLEC	AL	Design	< 10 Circuits	15.00%	65.00%	10.00%				10.00%	11.80
			>= 10 Circuits								
	FL	Design	< 10 Circuits	18.75%	37.50%	31.25%	6.25%			6.25%	9.60
			>= 10 Circuits								
	GA	Design	< 10 Circuits	27.59%	31.03%	17.24%	6.90%	6.90%	3.45%	6.90%	16.47
			>= 10 Circuits								
	KY	Design	< 10 Circuits	33.33%	33.33%			16.67%		16.67%	11.50
			>= 10 Circuits								
	LA	Design	< 10 Circuits	28.57%	3.57%	21.43%	14.29%	10.71%	10.71%	10.71%	16.07
			>= 10 Circuits								
	MS	Design	< 10 Circuits	35.71%	35.71%	7.14%		21.43%			8.60
			>= 10 Circuits								
	NC	Design	< 10 Circuits	15.38%	61.54%	7.69%	7.69%	7.69%			8.31
			>= 10 Circuits								
	SC	Design	< 10 Circuits	9.09%	9.09%	54.55%		27.27%			12.64
			>= 10 Circuits								
TN	Design		< 10 Circuits	7.69%	76.92%	7.69%	7.69%				6.72
			>= 10 Circuits								

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Report: OCI Non-UNE Design - Dispatch SQM

				October 1999							
				Dispatch							
Aggregate	State	Provisioning Products	Circuit Block	0-5 Days	5-10 Days	10-15 Days	15-20 Days	20-25 Days	25-30 Days	>=30 Days	Avg. Intvl (Days)
BST	AL	Design	< 10 Circuits	12.99%	19.22%	19.86%	12.70%	9.84%	5.24%	20.15%	22.13
			>= 10 Circuits		50.00%					50.00%	32.50
	FL	Design	< 10 Circuits	9.97%	19.16%	21.01%	12.37%	10.64%	5.97%	20.89%	22.13
			>= 10 Circuits	33.33%	66.67%						6.67
	GA	Design	< 10 Circuits	9.23%	13.78%	16.49%	13.36%	12.53%	9.21%	25.40%	26.17
			>= 10 Circuits	11.36%	25.00%	4.55%	4.55%	6.82%	9.09%	38.64%	33.25
	KY	Design	< 10 Circuits	11.51%	20.14%	15.51%	12.63%	10.39%	6.24%	23.58%	22.01
			>= 10 Circuits								
	LA	Design	< 10 Circuits	11.38%	19.05%	21.34%	14.33%	11.64%	7.06%	15.19%	19.18
			>= 10 Circuits	12.50%		12.50%	12.50%	25.00%		37.50%	28.67
	MS	Design	< 10 Circuits	11.27%	15.42%	17.59%	13.43%	11.53%	4.16%	26.60%	24.19
			>= 10 Circuits				100.00%				17.00
	NC	Design	< 10 Circuits	10.54%	13.21%	16.84%	15.88%	15.38%	7.80%	20.36%	23.83
			>= 10 Circuits	12.50%	25.00%	12.50%		6.25%		43.75%	37.00
	SC	Design	< 10 Circuits	13.43%	17.23%	17.56%	12.98%	10.03%	6.16%	22.61%	22.66
			>= 10 Circuits							100.00%	32.00
CLEC	AL	Design	< 10 Circuits			33.33%		22.22%		44.44%	28.00
			>= 10 Circuits								
	FL	Design	< 10 Circuits	40.82%	14.29%	14.29%	10.20%	8.16%	2.04%	10.20%	14.43
			>= 10 Circuits								
	GA	Design	< 10 Circuits	4.52%	2.58%	27.10%	25.16%	11.61%	13.55%	15.48%	25.97
			>= 10 Circuits								
	KY	Design	< 10 Circuits	25.00%			37.50%	25.00%	12.50%		15.88
			>= 10 Circuits								
	LA	Design	< 10 Circuits		8.57%	28.57%	17.14%	11.43%	5.71%	28.57%	23.97
			>= 10 Circuits								
	MS	Design	< 10 Circuits	11.11%	5.56%	5.56%	38.89%	11.11%		27.78%	21.28
			>= 10 Circuits								
	NC	Design	< 10 Circuits	9.80%	5.88%	31.37%	11.76%	9.80%	3.92%	27.45%	22.33
			>= 10 Circuits								
	SC	Design	< 10 Circuits	11.76%		23.53%	11.76%	11.76%	5.88%	35.29%	24.94
			>= 10 Circuits								
	TN	Design	< 10 Circuits	8.70%	13.04%	26.09%	13.04%	4.35%	8.70%	26.09%	20.30
			>= 10 Circuits								

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Report: OCI Local Interconnection Trunks SQM

			October 1999							
Aggregate	Provisioning Products	State	OCI Distribution 0-5 Days (Trunks)	OCI Distribution 5-10 Days (Trunks)	OCI Distribution 10-15 Days (Trunks)	OCI Distribution 15-20 Days (Trunks)	OCI Distribution 20-25 Days (Trunks)	OCI Distribution 25-30 Days (Trunks)	OCI Distribution >=30 Days (Trunks)	Avg. # of Days
BST	Local Interconnection Trunks	AL	1.96%	3.92%	21.57%	5.88%	11.76%	9.80%	45.10%	36.84
		FL	4.04%	23.23%	15.15%	4.04%	8.08%	10.10%	35.35%	31.05
		GA	2.00%	7.00%	14.00%	15.00%	19.00%	17.00%	26.00%	39.07
		KY	15.00%	5.00%	7.50%		2.50%	5.00%	65.00%	36.85
		LA	6.67%	17.78%	4.44%	6.67%	13.33%	8.89%	42.22%	31.38
		MS	3.57%	10.71%	3.57%	7.14%	14.29%	7.14%	53.57%	36.90
		NC	2.17%	13.04%	15.22%	13.04%	13.04%	8.70%	34.78%	31.31
		SC	4.55%	11.36%	18.18%	13.64%	13.64%	15.91%	22.73%	28.27
		TN	8.57%	8.57%	17.14%	11.43%	8.57%	17.14%	28.57%	32.23
		Local Interconnection Trunks	4.71%	12.09%	13.73%	8.81%	12.09%	11.68%	36.89%	34.00
		BST	4.71%	12.09%	13.73%	8.81%	12.09%	11.68%	36.89%	34.00
CLEC	Local Interconnection Trunks	AL			16.67%				83.33%	74.83
		FL	10.34%	20.69%	3.45%	3.45%	6.90%	6.90%	48.28%	33.62
		GA	8.11%	10.81%	13.51%	14.86%	8.11%	6.76%	37.84%	40.45
		KY								
		LA	11.11%	22.22%	11.11%			11.11%	44.44%	28.59
		MS				33.33%			66.67%	33.00
		NC		20.00%	4.00%	8.00%		12.00%	56.00%	30.52
		SC	40.00%		20.00%	20.00%		20.00%		12.00
		TN		50.00%	12.50%				37.50%	25.13
		Local Interconnection Trunks	7.55%	15.72%	10.06%	10.06%	5.03%	7.55%	44.03%	36.47
		CLEC	7.55%	15.72%	10.06%	10.06%	5.03%	7.55%	44.03%	36.47

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Report: OCI UNE Dispatch SQM

				October 1999							
				Dispatch							
Aggregate	State	Provisioning Products	Circuit Block	0-5 Days	5-10 Days	10-15 Days	15-20 Days	20-25 Days	25-30 Days	>=30 Days	Avg. Intvl (Days)
CLEC	AL	UNE Design	< 10 Circuits	3.37%	22.60%	37.02%	18.27%	8.17%	2.40%	8.17%	15.35
			>= 10 Circuits								
		UNE Non-Design	< 10 Circuits	13.33%	13.33%	20.00%		6.67%		46.67%	22.60
			>= 10 Circuits								
	FL	UNE Design	< 10 Circuits	4.84%	34.14%	38.74%	7.75%	5.08%	1.69%	7.75%	14.17
			>= 10 Circuits			50.00%				50.00%	23.00
		UNE Non-Design	< 10 Circuits	13.85%	37.16%	26.35%	5.74%	4.39%	2.36%	10.14%	13.14
			>= 10 Circuits			55.56%	22.22%	11.11%		11.11%	20.00
	GA	UNE Design	< 10 Circuits	10.43%	33.60%	28.27%	8.92%	8.46%	3.48%	6.84%	13.48
			>= 10 Circuits	33.33%		66.67%					8.00
		UNE Non-Design	< 10 Circuits	21.02%	18.24%	13.91%	24.73%	7.42%	4.02%	10.66%	15.72
			>= 10 Circuits	14.29%	71.43%					14.29%	14.29
	KY	UNE Design	< 10 Circuits	5.36%	46.43%	30.36%	7.14%	1.79%	3.57%	5.36%	11.65
			>= 10 Circuits								
		UNE Non-Design	< 10 Circuits		66.67%	33.33%					8.00
			>= 10 Circuits								
	LA	UNE Design	< 10 Circuits	12.61%	41.44%	24.32%	9.91%	3.60%	5.41%	2.70%	11.08
			>= 10 Circuits			50.00%		50.00%			17.00
		UNE Non-Design	< 10 Circuits	50.00%	10.00%	10.00%		10.00%		20.00%	47.60
			>= 10 Circuits								
	MS	UNE Design	< 10 Circuits	18.92%	27.03%	24.32%	2.70%	2.70%	10.81%	13.51%	14.68
			>= 10 Circuits								
		UNE Non-Design	< 10 Circuits								
			>= 10 Circuits								
	NC	UNE Design	< 10 Circuits	4.50%	48.18%	26.55%	7.28%	2.14%	3.64%	7.71%	13.55
			>= 10 Circuits		25.00%	50.00%				25.00%	17.75
		UNE Non-Design	< 10 Circuits	50.00%					25.00%	25.00%	14.91
			>= 10 Circuits								
	SC	UNE Design	< 10 Circuits	4.60%	28.74%	35.63%	14.94%	4.60%	4.60%	6.90%	14.31
			>= 10 Circuits								
		UNE Non-Design	< 10 Circuits	100.00%							4.00
			>= 10 Circuits								
	TN	UNE Design	< 10 Circuits	17.41%	54.56%	18.23%	3.67%	2.31%	1.09%	2.72%	9.57
			>= 10 Circuits								
		UNE Non-Design	< 10 Circuits	40.00%	40.00%					20.00%	10.47
			>= 10 Circuits								

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Report: OCI UNE Non-Dispatch SQM

				October 1999							
				Non-Dispatch							
Aggregate	State	Provisioning Products	Circuit Block	0-5 Days	5-10 Days	10-15 Days	15-20 Days	20-25 Days	25-30 Days	>=30 Days	Avg. Intvl (Days)
CLEC	AL	UNE Design	< 10 Circuits								
			>= 10 Circuits								
		UNE Non-Design	< 10 Circuits	93.48%	1.09%	2.72%	0.54%	0.54%		1.63%	1.89
			>= 10 Circuits								
	FL	UNE Design	< 10 Circuits								
			>= 10 Circuits								
		UNE Non-Design	< 10 Circuits	56.67%	21.70%	15.69%	3.12%	1.01%	0.55%	1.25%	5.27
			>= 10 Circuits		40.00%	20.00%			40.00%		16.00
	GA	UNE Design	< 10 Circuits								
			>= 10 Circuits								
		UNE Non-Design	< 10 Circuits	66.11%	9.27%	8.10%	14.30%	0.86%	0.43%	0.92%	6.06
			>= 10 Circuits	50.00%	50.00%						6.00
	KY	UNE Design	< 10 Circuits								
			>= 10 Circuits								
		UNE Non-Design	< 10 Circuits	89.47%	5.26%	3.95%				1.32%	2.25
			>= 10 Circuits								
	LA	UNE Design	< 10 Circuits								
			>= 10 Circuits								
		UNE Non-Design	< 10 Circuits	96.11%	3.89%						0.90
			>= 10 Circuits								
	MS	UNE Design	< 10 Circuits								
			>= 10 Circuits								
		UNE Non-Design	< 10 Circuits	100.00%							0.33
			>= 10 Circuits								
	NC	UNE Design	< 10 Circuits	100.00%							0.33
			>= 10 Circuits								
		UNE Non-Design	< 10 Circuits	90.18%	7.49%	1.03%	0.26%			1.03%	1.31
			>= 10 Circuits								
	SC	UNE Design	< 10 Circuits								
			>= 10 Circuits								
		UNE Non-Design	< 10 Circuits	96.84%	2.11%				1.05%		0.98
			>= 10 Circuits								
	TN	UNE Design	< 10 Circuits	100.00%							0.33
			>= 10 Circuits								
		UNE Non-Design	< 10 Circuits	79.58%	11.97%	3.52%	2.82%	0.70%		1.41%	2.82
			>= 10 Circuits								

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Report: Held Order Intvl & Mean SQM

		October 1999						
		< 10 Circuits			>= 10 Circuits			
Aggregate	State	Provisioning Products	Mean	>= 15 Days Mean	>= 90 Days Mean	Mean	>= 15 Days Mean	>= 90 Days Mean
BST	AL	Residence	13	31	95			
		Business	10	21				
		Design	18	31				
	FL	Residence	15	30	110			
		Business	15	30	102	22	67	104
		Design	16	35	105	28	28	
	GA	Residence	13	32	102			
		Business	16	31	103	13	23	
		Design	13	32	104	32	43	
	KY	Residence	22	40	101			
		Business	26	39	106	25	73	
		Design	18	25				
	LA	Residence	17	34	110			
		Business	20	43	102			
		Design	18	37	116			
	MS	Residence	10	28	91			
		Business	15	32				
		Design	14	23		91	91	91
	NC	Residence	14	30	91			
		Business	12	33	104	4		
		Design	13	32	105	11		
	SC	Residence	10	24				
		Business	18	38	116	10		
		Design	21	33	118	48	73	116
	TN	Residence	15	33	98			
		Business	15	29	95	7		
		Design	21	37	101	5		
CLEC	AL	Residence	12	22				
		Business						
		Design						
		UNE Design	19	39				
		UNE Non-Design						
	FL	Residence	8	40				
		Business	14	22				
		Design	41	74				
		UNE Design	13	23		4		
		UNE Non-Design	14	29				
	GA	Residence	15	33				
		Business	16	29				
		Design						
		UNE Design	14	32		3		
		UNE Non-Design	19	36		30	30	
	KY	Residence	25	25				
		Business	6					
		Design	28	28				
		UNE Design	19	21				
		UNE Non-Design						
	LA	Residence	8	18				
		Business						
		Design	8			7		
		UNE Design	18	27				
		UNE Non-Design						
		Residence	12	29				

MS	Business					
	Design					
	UNE Design					
	UNE Non-Design					
NC	Residence	12	33			
	Business	17	54			
	Design	33	47			
	UNE Design	21	46	116	10	
	UNE Non-Design					
SC	Residence	15	25			
	Business	13				
	Design	13				
	UNE Design	10				
	UNE Non-Design					
TN	Residence	13	28			
	Business			26	26	
	Design					
	UNE Design	30	70	105		
	UNE Non-Design					

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Report: Held Order Intvl & Mean Trunks SQM

			October 1999					
			< 10 Circuits			>= 10 Circuits		
Aggregate	Provisioning Products	State	Mean	>= 15 Days: Mean	>= 90 Days: Mean	Mean	>= 15 Days: Mean	>= 90 Days: Mean
BST	Local Interconnection Trunks	AL						
		FL						
		GA						
		KY						
		LA						
		MS						
		NC						
		SC						
		TN						
CLEC	Local Interconnection Trunks	AL						
		FL						
		GA				104		
		KY						
		LA						
		MS						
		NC						
		SC						
		TN						

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Report: Jeopardy Interval & % Jeopardy SQM

Aggregate	State	Provisioning Products	October 1999	
			Avg Intvl (Hrs)	% Jpdy
BST	AL	Residence	265.07	0.65%
		Business	385.16	2.79%
		Design	631.57	19.68%
	FL	Residence	321.33	0.95%
		Business	391.08	3.00%
		Design	556.16	24.03%
	GA	Residence	319.64	1.14%
		Business	449.37	5.43%
		Design	687.97	25.75%
	KY	Residence	398.08	0.77%
		Business	444.04	2.82%
		Design	638.28	23.54%
	LA	Residence	191.84	0.55%
		Business	372.80	2.67%
		Design	522.14	24.51%
	MS	Residence	263.17	0.95%
		Business	337.85	3.55%
		Design	586.66	27.38%
	NC	Residence	380.98	1.28%
		Business	446.20	5.18%
		Design	707.53	25.74%
	SC	Residence	355.90	0.69%
		Business	413.85	3.45%
		Design	673.91	26.42%
	TN	Residence	350.14	0.99%
		Business	382.95	3.27%
		Design	707.59	29.29%
CLEC	AL	Residence	170.78	0.66%
		Business	259.50	1.50%
		Design	744.00	17.65%
		UNE Design		
		UNE Non-Design	120.00	0.49%
	FL	Residence	230.24	1.37%
		Business	289.03	2.35%
		Design	461.14	7.22%
		UNE Design		
		UNE Non-Design	278.92	5.80%
	GA	Residence	227.01	1.12%
		Business	332.33	3.81%
		Design	649.94	24.41%
		UNE Design	132.00	0.15%
		UNE Non-Design	364.71	8.98%
	KY	Residence	181.71	0.77%
		Business	284.57	1.07%
		Design	618.00	26.67%
		UNE Design		
		UNE Non-Design		
	LA	Residence	114.98	0.54%
		Business	361.26	1.20%
		Design	519.43	34.43%
		UNE Design		
		UNE Non-Design		
		Residence	227.44	0.95%
		Business	118.15	1.82%

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MS	Design	690.00	14.04%
	UNE Design		
	UNE Non-Design		
NC	Residence	285.16	1.35%
	Business	298.80	2.83%
	Design	489.18	28.57%
	UNE Design		
	UNE Non-Design		
SC	Residence	285.57	0.67%
	Business	265.41	1.57%
	Design	792.00	17.39%
	UNE Design		
	UNE Non-Design		
TN	Residence	171.36	0.82%
	Business	463.38	2.25%
	Design	724.36	22.92%
	UNE Design		
	UNE Non-Design		

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Report: % Missed Installation Appmts SQM

Aggregate	State	Provisioning Products	October 1999							
			Dispatch				Non-Dispatch			
			< 10 Circuits		>= 10 Circuits		< 10 Circuits		>= 10 Circuits	
			Total MA	End User MA	Total MA	End User MA	Total MA	End User MA	Total MA	End User MA
BST	AL	Residence	22.38%	6.71%	14.29%		0.25%	0.24%		
		Business	22.67%	12.69%	42.42%	27.27%	1.07%	0.91%	3.15%	3.15%
		Design	39.37%	21.84%	50.00%	50.00%	39.36%	30.85%		
	FL	Residence	21.39%	9.18%	19.54%	10.34%	0.65%	0.50%		
		Business	20.04%	12.78%	32.34%	20.63%	1.43%	1.25%	5.42%	4.88%
		Design	41.97%	21.62%			26.52%	16.54%		
	GA	Residence	24.53%	9.57%	22.73%	14.77%	0.41%	0.37%		
		Business	25.25%	12.86%	40.22%	21.74%	1.54%	1.36%	7.87%	6.74%
		Design	51.62%	18.36%	40.91%	20.45%	47.27%	29.23%	50.00%	25.00%
	KY	Residence	34.39%	9.84%	21.88%	12.50%	0.34%	0.21%		
		Business	19.54%	12.13%	21.21%	15.15%	0.97%	0.87%	2.70%	2.70%
		Design	36.29%	16.23%			26.00%	4.00%		
	LA	Residence	17.94%	8.11%	17.86%	3.57%	0.33%	0.30%		
		Business	17.83%	11.62%	31.58%	28.42%	0.96%	0.78%	7.41%	7.41%
		Design	30.18%	14.68%	25.00%	12.50%	34.41%	26.88%		
	MS	Residence	21.43%	7.21%	20.00%	5.00%	0.36%	0.25%		
		Business	20.60%	10.67%	48.21%	23.21%	0.89%	0.82%	5.33%	5.33%
		Design	37.09%	22.79%	100.00%		36.73%	29.59%		
	NC	Residence	20.69%	8.45%	17.31%	11.54%	0.37%	0.35%		
		Business	19.91%	10.60%	26.04%	17.16%	1.04%	0.92%	7.65%	7.14%
		Design	45.64%	18.76%	43.75%	37.50%	41.89%	28.83%	50.00%	50.00%
	SC	Residence	32.42%	10.00%	36.36%	15.15%	0.35%	0.32%		
		Business	22.73%	9.98%	35.85%	26.42%	1.10%	0.99%	5.66%	5.66%
		Design	38.31%	17.22%	100.00%	100.00%	33.03%	22.02%		
	TN	Residence	23.06%	8.24%	19.51%	9.76%	0.37%	0.25%		
		Business	20.22%	13.19%	36.54%	25.96%	0.90%	0.76%	14.42%	14.42%
		Design	41.47%	18.35%			28.95%	15.13%		
CLEC	AL	Residence	24.23%	5.97%			0.76%	0.58%		
		Business	21.90%	7.62%	100.00%	100.00%	2.06%	1.54%	8.33%	8.33%
		Design	44.44%	11.11%			75.00%	70.00%		
		UNE Design	30.77%	23.56%						
		UNE Non-Design	33.33%	26.67%			2.17%	2.17%		
	FL	Residence	21.57%	7.66%			1.11%	0.69%		
		Business	19.64%	9.77%	11.11%	11.11%	2.85%	2.12%		
		Design	40.82%	14.29%			35.42%	14.58%		
		UNE Design	35.84%	20.82%	50.00%	50.00%				
		UNE Non-Design	26.61%	15.18%	50.00%	36.36%	7.24%	5.83%	20.00%	20.00%
	GA	Residence	26.16%	8.59%	40.00%	40.00%	1.15%	0.90%		
		Business	26.97%	7.89%	18.18%	9.09%	3.97%	3.01%		
		Design	66.45%	32.26%			58.62%	34.48%		
		UNE Design	36.50%	20.63%						
		UNE Non-Design	34.73%	18.61%	15.38%	15.38%	5.77%	4.09%		
	KY	Residence	32.57%	9.63%			0.97%	0.71%		
		Business	11.48%	4.92%	100.00%	50.00%	3.32%	2.28%		
		Design	62.50%	62.50%			33.33%	33.33%		
		UNE Design	33.93%	21.43%						
		UNE Non-Design	33.33%				1.32%	1.32%		
	LA	Residence	15.23%	6.17%			1.27%	0.81%		
		Business	19.67%	8.20%	50.00%	50.00%	2.19%	1.35%	20.00%	20.00%
		Design	62.86%	37.14%			67.86%	39.29%		
		UNE Design	35.14%	19.32%	50.00%					
		UNE Non-Design	60.00%	40.00%			0.56%	0.56%		

MS	Residence	21.24%	6.42%	50.00%	16.67%	0.82%	0.53%		
	Business	18.84%	14.49%	50.00%		3.00%	2.06%	7.14%	7.14%
	Design	44.44%	27.78%			7.14%			
	UNE Design	48.65%	24.32%						
	UNE Non-Design								
NC	Residence	16.94%	7.86%			1.31%	0.94%		
	Business	17.22%	6.67%	33.33%	33.33%	4.14%	2.92%		
	Design	49.02%	13.73%			30.77%	15.38%		
	UNE Design	34.26%	21.41%	25.00%	25.00%				
	UNE Non-Design								
SC	Residence	29.31%	6.24%			0.94%	0.71%		
	Business	21.09%	10.16%			4.58%	2.41%	7.69%	
	Design	82.35%	23.53%			45.45%	36.36%		
	UNE Design	31.03%	24.14%						
	UNE Non-Design					2.97%	2.97%		
TN	Residence	18.15%	7.26%			1.02%	0.71%		
	Business	26.32%	12.28%	100.00%		5.37%	3.41%		
	Design	60.87%	26.09%			30.77%	15.38%		
	UNE Design	22.04%	14.83%						
	UNE Non-Design	40.00%	40.00%			3.52%	3.52%		

CLEC end user missed appointments are not included in this measurement. This report has footnotes associated with it. [Click here to see the footnotes for this Provisioning report.](#)

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Report: % Missed Installation Appmts Trunks SQM

			October 1999
Aggregate	Provisioning Products	State	% Total MA (Trunks)
BST	Local Interconnection Trunks	AL	5.88%
		FL	15.15%
		GA	14.00%
		KY	0.00%
		LA	13.33%
		MS	0.00%
		NC	4.35%
		SC	4.55%
		TN	5.71%
		Local Interconnection Trunks	9.02%
		BST	9.02%
CLEC	Local Interconnection Trunks	AL	33.33%
		FL	17.24%
		GA	12.16%
		KY	
		LA	0.00%
		MS	33.33%
		NC	20.00%
		SC	0.00%
		TN	0.00%
		Local Interconnection Trunks	13.84%
		CLEC	13.84%

%Total MA (Trunks) results represent % BST caused misses only. Click here to see the other footnotes for this [Provisioning](#) report.

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Report: % Prov. Trouble w/i 30 Days POTS SQM

				< 10 Circuits		>= 10 Circuits				
Month		Aggregate	Provisioning Products	State	Dispatch	Non-Dispatch	< 10 Circuits	Dispatch	Non-Dispatch	>= 10 Circuits
October 1999	Percent Provisioning Troubles w/in 30 Days	BST	Residence	AL	8.42%	3.08%	11.51%	8.70%		8.70%
				FL	8.57%	4.26%	12.83%	8.45%		8.45%
				GA	11.29%	4.10%	15.40%	7.59%		7.59%
				KY	8.54%	3.36%	11.90%	5.88%		5.88%
				LA	8.95%	3.55%	12.50%	12.00%		12.00%
				MS	8.43%	3.67%	12.10%	9.09%		9.09%
				NC	10.96%	4.19%	15.15%	7.25%		7.25%
				SC	10.21%	3.85%	14.06%	8.33%		8.33%
				TN	9.32%	3.43%	12.75%	10.00%		10.00%
			Business	AL	5.61%	2.72%	8.32%	4.29%	0.61%	4.90%
				FL	6.68%	3.67%	10.35%	4.98%	0.90%	5.88%
				GA	6.53%	3.58%	10.12%	4.63%	1.00%	5.62%
				KY	5.91%	2.58%	8.48%	4.30%		4.30%
				LA	6.07%	2.87%	8.94%	3.26%		3.26%
				MS	6.68%	2.48%	9.16%	4.00%	1.18%	5.18%
				NC	6.22%	3.29%	9.50%	5.18%	1.07%	6.25%
				SC	5.65%	3.00%	8.64%	3.33%	0.76%	4.10%
				TN	7.18%	2.31%	9.49%	9.65%		9.65%
		CLEC	Residence	AL	7.17%	3.63%	10.80%			
				FL	9.95%	5.07%	15.02%			
				GA	11.37%	4.18%	15.55%			
				KY	9.96%	4.25%	14.21%			
				LA	9.02%	4.11%	13.14%			
				MS	9.15%	3.95%	13.11%	25.00%		25.00%
				NC	10.06%	4.35%	14.42%			
				SC	9.65%	3.25%	12.90%			
				TN	8.72%	3.84%	12.56%	25.00%		25.00%
			Business	AL	6.67%	3.88%	10.55%	50.00%		50.00%
				FL	5.59%	3.68%	9.27%	8.33%		8.33%
				GA	9.00%	5.05%	14.06%		4.00%	4.00%
				KY	3.70%	4.54%	8.24%	100.00%	20.00%	120.00%
				LA	3.76%	3.56%	7.32%			
				MS	6.45%	3.98%	10.43%			
				NC	7.32%	5.46%	12.77%		3.45%	3.45%
				SC	6.80%	5.65%	12.45%			
				TN	3.08%	2.55%	5.63%			

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Report: % Prov. Trouble w/ 30 Days SQM

Month		Aggregate	State	Provisioning Products	< 10 Circuits		>= 10 Circuits			
					Dispatch	Non-Dispatch	< 10 Circuits	Dispatch	Non-Dispatch	>= 10 Circuits
October 1999	Percent Provisioning Troubles w/in 30 Days	BST	AL	Residence	8.42%	3.08%	11.51%	8.70%		8.70%
				Business	5.61%	2.72%	8.32%	4.29%	0.61%	4.90%
				Design	1.59%		1.59%			
			FL	Residence	8.57%	4.26%	12.83%	8.45%		8.45%
				Business	6.68%	3.67%	10.35%	4.98%	0.90%	5.88%
				Design	1.11%	0.17%	1.28%			
			GA	Residence	11.29%	4.10%	15.40%	7.59%		7.59%
				Business	6.53%	3.58%	10.12%	4.63%	1.00%	5.62%
				Design	1.53%	0.50%	2.04%	1.61%		1.61%
			KY	Residence	8.54%	3.36%	11.90%	5.88%		5.88%
				Business	5.91%	2.58%	8.48%	4.30%		4.30%
				Design	1.56%		1.56%			
			LA	Residence	8.95%	3.55%	12.50%	12.00%		12.00%
				Business	6.07%	2.87%	8.94%	3.26%		3.26%
				Design	1.07%	0.90%	1.97%			
			MS	Residence	8.43%	3.67%	12.10%	9.09%		9.09%
				Business	6.68%	2.48%	9.16%	4.00%	1.18%	5.18%
				Design	0.96%		0.96%			
			NC	Residence	10.96%	4.19%	15.15%	7.25%		7.25%
				Business	6.22%	3.29%	9.50%	5.18%	1.07%	6.25%
				Design	1.49%	0.59%	2.09%			
			SC	Residence	10.21%	3.85%	14.06%	8.33%		8.33%
				Business	5.65%	3.00%	8.64%	3.33%	0.76%	4.10%
				Design	1.34%		1.34%			
			TN	Residence	9.32%	3.43%	12.75%	10.00%		10.00%
				Business	7.18%	2.31%	9.49%	9.65%		9.65%
				Design	0.96%	0.67%	1.63%			
		CLEC	AL	Residence	7.17%	3.63%	10.80%			
				Business	6.67%	3.88%	10.55%	50.00%		50.00%
				Design		6.25%	6.25%			
				UNE Design	1.56%		1.56%			
				UNE Non-Design		1.23%	1.23%			
			FL	Residence	9.95%	5.07%	15.02%			
				Business	5.59%	3.68%	9.27%	8.33%		8.33%
				Design						
				UNE Design	4.19%		4.19%	20.00%		20.00%
				UNE Non-Design	1.03%	1.77%	2.80%			
			GA	Residence	11.37%	4.18%	15.55%			
				Business	9.00%	5.05%	14.06%		4.00%	4.00%
				Design	0.97%		0.97%			
				UNE Design	0.99%		0.99%			
				UNE Non-Design		0.08%	0.08%			
			KY	Residence	9.96%	4.22%	14.21%			
				Business	3.70%	4.54%	8.24%	100.00%	20.00%	120.00%
				Design						
				UNE Design						
				UNE Non-Design						
			LA	Residence	9.02%	4.11%	13.14%			
				Business	3.76%	3.56%	7.32%			
				Design	1.23%		1.23%			
				UNE Design	1.41%		1.41%			
				UNE Non-Design	12.50%	1.47%	13.97%			
				Residence	9.15%	3.93%	13.11%	25.00%		25.00%
				Business	6.45%	2.98%	10.43%			

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		MS	Design					
			UNE Design	8.00%		8.00%		
			UNE Non-Design					
		NC	Residence	10.06%	4.35%	14.42%		
			Business	7.32%	5.46%	12.77%	3.45%	3.45%
			Design	1.72%	12.50%	14.22%		
			UNE Design	2.86%		2.86%		
			UNE Non-Design					
		SC	Residence	9.65%	3.25%	12.90%		
			Business	6.80%	5.65%	12.45%		
			Design	7.14%		7.14%		
			UNE Design	6.45%		6.45%		
			UNE Non-Design	33.33%	3.03%	36.36%		
		TN	Residence	8.72%	3.84%	12.56%	25.00%	25.00%
			Business	3.08%	2.55%	5.63%		
			Design					
			UNE Design	2.72%		2.72%		
			UNE Non-Design		0.66%	0.66%		

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Report: % Prov. Trouble w/i 30 Days Trunk SQM

			October 1999
Aggregate	Provisioning Products	State	Percent Provisioning Troubles w/in 30 Days
BST	Local Interconnection Trunks	AL	
		FL	0.04%
		GA	0.04%
		KY	
		LA	
		MS	
		NC	
		SC	
		TN	
		Local Interconnection Trunks	0.08%
		BST	0.08%
CLEC	Local Interconnection Trunks	AL	
		FL	0.07%
		GA	0.60%
		KY	
		LA	0.95%
		MS	
		NC	0.26%
		SC	
		TN	
		Local Interconnection Trunks	1.87%
		CLEC	1.87%

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LOUISIANA											
With Number Portability	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0	0.00
Without Number Portability	92	85.98%	13	12.15%	2	1.87%	107	304	2.84		
Total	92	85.98%	13	12.15%	2	1.87%	107	304	2.84		
MISSISSIPPI											
With Number Portability	0	0.00%	0	0.00%	0	0.00%	0	0	0.00		
Without Number Portability	51	61.45%	23	27.71%	9	10.84%	83	909	10.95		
Total	51	61.45%	23	27.71%	9	10.84%	83	909	10.95		
TENNESSEE											
With Number Portability	0	0.00%	0	0.00%	0	0.00%	0	0	0.00		
Without Number Portability	809	85.61%	94	9.95%	42	4.44%	945	3691	3.91		
Total	809	85.61%	94	9.95%	42	4.44%	945	3691	3.91		
REGION											
With Number Portability	0	0.00%	0	0.00%	1	0.01%	1	47	47.00		
Without Number Portability	5946	80.88%	1031	14.02%	374	5.09%	7351	31886	4.34		
Total	5946	80.88%	1031	14.02%	375	5.10%	7352	31933	4.34		

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REPORT NAME : Coordinated Customer Conversions
 REPORT PERIOD : 10/01/1999 - 10/31/1999
 REPORT TIMESTAMP : 1999-11-17 11:45:40.5745
 CLEC : Aggregate

	Cnt<=5	%<=5	5>Cnt<=15	5>%<=15	Cnt>15	%>15	Total Cnt	Total	Min	Avg Interval(Min)
ALABAMA										
With Number Portability	0	0.00%	0	0.00%	1	0.18%	1	47	47.00	
Without Number Portability	522	92.72%	32	5.68%	8	1.42%	562	1462		2.60
Total	522	92.72%	32	5.68%	9	1.60%	1509	268		
NORTH CAROLINA										
With Number Portability	0	0.00%	0	0.00%	0	0.00%	0	0	0.00	
Without Number Portability	876	80.81%	149	13.75%	59	5.44%	1084	4494		4.15
Total	876	80.81%	149	13.75%	59	5.44%	1084	4494		4.15
SOUTH CAROLINA										
With Number Portability	0	0.00%	0	0.00%	0	0.00%	0	0	0.00	
Without Number Portability	0	0.00%	0	0.00%	0	0.00%	0	0	0.00	
Total	0	0.00%	0	0.00%	0	0.00%	0	0	0.00	
FLORIDA										
With Number Portability	0	0.00%	0	0.00%	0	0.00%	0	0	0.00	
Without Number Portability	1612	75.50%	392	18.36%	131	6.14%	2135	10726		5.02
Total	1612	75.50%	392	18.36%	131	6.14%	2135	10726		5.02
GEORGIA										
With Number Portability	0	0.00%	0	0.00%	0	0.00%	0	0	0.00	
Without Number Portability	1880	81.14%	315	13.60%	122	5.27%	2317	9969		4.30
Total	1880	81.14%	315	13.60%	122	5.27%	2317	9969		4.30
KENTUCKY										
With Number Portability	0	0.00%	0	0.00%	0	0.00%	0	0	0.00	
Without Number Portability	104	88.14%	13	11.02%	1	0.85%	118	331		2.81
Total	104	88.14%	13	11.02%	1	0.85%	118	331		2.81



Report: Avg Completion Notice Intvl SQM

				October 1999											
				Dispatch										Non-Dispatch	
Aggregate	State	Provisioning Products	Circuit Block	ACNI Distribution 0-1 Hour	ACNI Distribution 1-2 Hours	ACNI Distribution 2-4 Hours	ACNI Distribution 4-8 Hours	ACNI Distribution 8-12 Hours	ACNI Distribution 12-24 Hours	ACNI Distribution > 24 Hours	Average Completion Notice Interval	ACNI Distribution 0-1 Hour	ACNI Distribution 1-2 Hours	Dis 2-	
BST	AL	Residence	< 10 Circuits	91.00%	2.08%	1.60%	2.15%	0.03%	1.68%	1.47%	1.46	92.13%	5.77%		
			>= 10 Circuits	80.00%		20.00%					0.56				
		Business	< 10 Circuits	83.77%	3.26%	2.77%	2.89%	0.25%	3.16%	3.90%	4.34	93.90%	3.93%		
			>= 10 Circuits	75.47%	7.55%	3.77%			9.43%	3.77%	4.27	95.87%	1.65%		
		Design	< 10 Circuits	20.08%	3.27%	2.78%	5.38%	7.92%	13.31%	47.25%	168.77	19.32%	2.27%		
			>= 10 Circuits	50.00%						50.00%	402.20				
	FL	Residence	< 10 Circuits	85.56%	0.89%	0.82%	1.25%	0.19%	3.36%	7.93%	6.44	63.27%	31.50%		
			>= 10 Circuits	88.82%		0.66%	1.32%		2.63%	6.58%	5.17				
		Business	< 10 Circuits	82.13%	1.37%	1.73%	1.89%	0.22%	4.90%	7.75%	9.73	62.70%	33.11%		
			>= 10 Circuits	79.69%	0.44%	1.31%	2.18%	0.87%	6.99%	8.52%	8.33	58.21%	34.33%		
		Design	< 10 Circuits	16.28%	2.26%	2.69%	8.14%	9.94%	12.92%	47.77%	166.82	17.41%	2.76%		
			>= 10 Circuits							100.00%	119.57				
	GA	Residence	< 10 Circuits	81.92%	2.11%	2.85%	1.53%	0.27%	4.65%	6.67%	5.30	76.82%	18.26%		
			>= 10 Circuits	85.00%	2.50%	5.00%			3.75%	3.75%	2.79				
		Business	< 10 Circuits	76.36%	1.88%	2.69%	2.14%	0.50%	7.49%	8.94%	9.58	70.20%	25.48%		
			>= 10 Circuits	68.00%	0.80%	2.00%	3.20%	1.20%	7.60%	17.20%	28.05	66.53%	30.20%		
		Design	< 10 Circuits	15.37%	1.91%	2.57%	3.30%	7.80%	15.83%	53.22%	206.11	10.40%	0.58%		
			>= 10 Circuits	36.00%		12.00%	16.00%		4.00%	32.00%	247.17	13.33%			
	KY	Residence	< 10 Circuits	74.48%	2.14%	2.32%	1.49%	0.05%	9.45%	10.07%	8.11	96.64%	0.22%		
			>= 10 Circuits	88.89%					7.41%	3.70%	3.06				
		Business	< 10 Circuits	86.18%	1.36%	1.55%	2.02%	0.05%	3.85%	4.98%	6.06	97.97%	0.02%		
			>= 10 Circuits	90.43%	1.06%	2.13%			2.13%	4.26%	4.00	100.00%			
		Design	< 10 Circuits	14.75%	2.33%	1.17%	8.00%	4.42%	11.31%	58.00%	162.05	25.00%			
			>= 10 Circuits												
	LA	Residence	< 10 Circuits	91.52%	2.40%	2.04%	0.64%	0.03%	1.75%	1.73%	1.34	78.66%	19.22%		
			>= 10 Circuits	84.00%	4.00%	2.00%	2.00%		8.00%		1.91				
		Business	< 10 Circuits	88.01%	1.50%	1.63%	2.51%	0.06%	2.53%	3.75%	4.64	78.57%	19.12%		
			>= 10 Circuits	76.83%	3.66%	1.22%	1.22%		9.76%	7.32%	6.83	79.61%	20.39%		
		Design	< 10 Circuits	14.63%	4.13%	3.22%	7.93%	8.41%	11.47%	50.21%	113.99	23.53%	3.53%		
			>= 10 Circuits	12.50%		12.50%	12.50%			62.50%	58.59				

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	MS	Residence	< 10 Circuits	91.93%	1.24%	0.81%	1.97%		2.09%	1.96%	1.92	96.95%	0.01%
			>= 10 Circuits	88.89%		5.56%				5.56%	3.77		
		Business	< 10 Circuits	85.35%	2.36%	1.46%	3.60%		3.11%	4.12%	4.95	98.22%	0.03%
			>= 10 Circuits	78.72%	6.38%		2.13%		8.51%	4.26%	21.91	98.57%	
		Design	< 10 Circuits	18.46%	2.83%	1.65%	4.57%	8.32%	16.82%	47.35%	150.03	12.09%	2.20%
			>= 10 Circuits							100.00%	133.40		
	NC	Residence	< 10 Circuits	92.10%	0.92%	1.32%	1.48%	0.35%	1.81%	2.03%	1.77	79.87%	17.28%
			>= 10 Circuits	95.65%				2.17%	2.17%		0.52		
		Business	< 10 Circuits	86.82%	1.78%	1.85%	1.95%	0.43%	2.60%	4.57%	5.31	79.33%	18.33%
			>= 10 Circuits	79.50%	2.48%	2.48%	4.35%	1.24%	4.35%	5.59%	9.27	83.77%	13.09%
		Design	< 10 Circuits	18.35%	2.28%	2.65%	4.07%	2.91%	13.73%	56.02%	228.89	23.04%	1.47%
			>= 10 Circuits	13.33%					20.00%	66.67%	775.13		
	SC	Residence	< 10 Circuits	80.97%	4.51%	2.77%	1.00%	0.21%	5.88%	4.65%	3.69	96.43%	0.01%
			>= 10 Circuits	82.76%	10.34%			3.45%		3.45%	2.09		
		Business	< 10 Circuits	84.53%	3.32%	2.41%	0.77%	0.28%	5.31%	3.39%	5.36	96.82%	0.09%
			>= 10 Circuits	83.33%	2.08%	4.17%			4.17%	6.25%	19.29	94.00%	1.00%
		Design	< 10 Circuits	21.81%	1.29%	2.17%	2.51%	4.21%	12.84%	55.16%	205.59	41.54%	0.51%
			>= 10 Circuits							100.00%	98.60		
	TN	Residence	< 10 Circuits	90.69%	1.49%	1.35%	1.07%	0.04%	3.12%	2.24%	2.42	67.18%	29.83%
			>= 10 Circuits	89.19%	2.70%					8.11%	5.39		
		Business	< 10 Circuits	89.12%	1.92%	1.67%	1.48%	0.09%	2.92%	2.79%	3.59	57.62%	40.15%
			>= 10 Circuits	89.36%	2.13%		1.06%		4.26%	3.19%	3.77	53.76%	45.52%
		Design	< 10 Circuits	20.04%	2.95%	1.89%	7.13%	6.35%	12.50%	49.14%	129.20	21.17%	1.46%
			>= 10 Circuits		66.67%				33.33%		6.05		
	AL	Residence	< 10 Circuits	89.74%	0.73%	1.10%	5.49%		1.83%	1.10%	1.22	86.47%	12.79%
			>= 10 Circuits										
		Business	< 10 Circuits	60.00%	20.00%					20.00%	38.07	94.59%	5.41%
			>= 10 Circuits										
		Design	< 10 Circuits										
			>= 10 Circuits										
		UNE Design	< 10 Circuits					100.00%			10.42		
			>= 10 Circuits										
		UNE Non-Design	< 10 Circuits									100.00%	
			>= 10 Circuits										
		Residence	< 10 Circuits	91.27%		0.17%	1.71%		3.08%	3.77%	3.16	35.64%	61.89%
			>= 10 Circuits	50.00%						50.00%	12.47		
		Business	< 10 Circuits	81.48%		3.70%	3.70%		3.70%	7.41%	3.31	54.59%	41.33%
			>= 10 Circuits	100.00%							0.02		

CLEC	FL	Design	< 10 Circuits							100.00%	60.78		
			>= 10 Circuits										
		UNE Design	< 10 Circuits										
			>= 10 Circuits										
		UNE Non-Design	< 10 Circuits								83.33%	16.67%	
			>= 10 Circuits										
	GA	Residence	< 10 Circuits	81.28%	2.26%	4.27%	2.51%	0.50%	3.89%	5.28%	5.00	58.76%	39.06%
			>= 10 Circuits	50.00%		50.00%					1.69		
		Business	< 10 Circuits	90.91%					9.09%		1.65	69.23%	29.49%
			>= 10 Circuits										
		Design	< 10 Circuits										
			>= 10 Circuits										
		UNE Design	< 10 Circuits	100.00%							0.05		
			>= 10 Circuits										
		UNE Non-Design	< 10 Circuits	33.33%						66.67%	69.47		
			>= 10 Circuits										
	KY	Residence	< 10 Circuits	77.86%	2.14%	4.29%		2.14%	9.29%	4.29%	4.59	99.02%	
			>= 10 Circuits										
		Business	< 10 Circuits	92.86%						7.14%	2.05	100.00%	
			>= 10 Circuits										
		Design	< 10 Circuits										
			>= 10 Circuits										
		UNE Design	< 10 Circuits										
			>= 10 Circuits										
		UNE Non-Design	< 10 Circuits									100.00%	
			>= 10 Circuits										
	LA	Residence	< 10 Circuits	78.74%	3.14%	2.00%	1.85%	0.14%	4.14%	9.99%	6.93	53.10%	41.49%
			>= 10 Circuits	75.00%					25.00%		5.34		
		Business	< 10 Circuits	83.33%						16.67%	8.80	70.97%	25.81%
			>= 10 Circuits										
		Design	< 10 Circuits										
			>= 10 Circuits										
		UNE Design	< 10 Circuits										
			>= 10 Circuits										
		UNE Non-Design	< 10 Circuits									100.00%	
			>= 10 Circuits										

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MS	Residence	< 10 Circuits	91.61%	1.40%		3.67%		2.27%	1.05%	1.29	98.53%	
		≥ 10 Circuits	100.00%							0.01		
	Business	< 10 Circuits	100.00%							0.00	100.00%	
		≥ 10 Circuits										
	Design	< 10 Circuits										
		≥ 10 Circuits										
	UNE Design	< 10 Circuits										
		≥ 10 Circuits										
	UNE Non-Design	< 10 Circuits										
		≥ 10 Circuits										
NC	Residence	< 10 Circuits	94.55%	1.21%	1.21%	1.21%		0.61%	1.21%	1.11	35.31%	62.80%
		≥ 10 Circuits	100.00%							0.03		
	Business	< 10 Circuits	85.71%						14.29%	10.26	86.27%	11.76%
		≥ 10 Circuits										
	Design	< 10 Circuits										
		≥ 10 Circuits										
	UNE Design	< 10 Circuits										
		≥ 10 Circuits										
	UNE Non-Design	< 10 Circuits										
		≥ 10 Circuits										
SC	Residence	< 10 Circuits	85.14%	6.83%	1.61%	0.40%		2.41%	3.61%	2.14	97.84%	
		≥ 10 Circuits	100.00%							0.02		
	Business	< 10 Circuits	81.82%	18.18%						0.45	81.13%	
		≥ 10 Circuits										
	Design	< 10 Circuits										
		≥ 10 Circuits										
	UNE Design	< 10 Circuits										
		≥ 10 Circuits										
	UNE Non-Design	< 10 Circuits										
		≥ 10 Circuits										
TN	Residence	< 10 Circuits	91.87%	1.06%	2.12%	1.06%		2.47%	1.41%	1.32	32.99%	65.57%
		≥ 10 Circuits	100.00%							0.00		
	Business	< 10 Circuits									59.26%	40.74%
		≥ 10 Circuits										
	Design	< 10 Circuits										
		≥ 10 Circuits										
	UNE Design	< 10 Circuits										
		≥ 10 Circuits										

	UNE Non-Design	< 10 Circuits										
		>= 10 Circuits										

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Report: OSS Interface Availability SQM (M&R)

		October 1999
Aggregate	System Identity	OSS Interface Availability
BST	TAFI	100.00%
CLEC	CLEC TAFI	100.00%
BST & CLEC	CRIS	99.99%
	LMOS HOST	100.00%
	LNP	100.00%
	MARCH	100.00%
	OSPCM	99.73%
	Predictor	100.00%
	SOCS	99.99%

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Report: OSS Response Interval SQM (M&R)

October 1999												
System Identity	Line Identity	Transaction Totals	Count <=4	<=4 (% of Total)	Count >4, <=10	>4, <=10 (% of Total)	Count <=10	<=10 (% of Total)	Count >10	>10 (% of Total)	Count >30	>30 (% of Total)
CRIS	CLEC	58,996	56,757	96.20%	1,694	2.87%	58,451	99.08%	545	0.92%	64	0.11%
	BST Bus.	282,415	260,523	92.25%	16,109	5.70%	276,632	97.95%	5,783	2.05%	1,175	0.42%
	BST Res.	1,732,642	1,696,636	97.92%	22,477	1.30%	1,719,113	99.22%	13,529	0.78%	601	0.03%
DLETH	CLEC	480	87	18.12%	342	71.25%	429	89.38%	51	10.63%	1	0.21%
	BST Bus.	1,825	304	16.66%	1,208	66.19%	1,512	82.85%	313	17.15%	1	0.05%
	BST Res.	34,508	4,454	12.91%	23,979	69.49%	28,433	82.40%	6,075	17.60%	21	0.06%
DLR	CLEC	24,174	5,823	24.09%	17,916	74.11%	23,739	98.20%	435	1.80%	5	0.02%
	BST Bus.	3,904	289	7.40%	3,378	86.53%	3,667	93.93%	237	6.07%	2	0.05%
	BST Res.	30,572	2,861	9.36%	24,748	80.95%	27,609	90.31%	2,963	9.69%	37	0.12%
LMOS	CLEC	56,277	55,951	99.42%	313	0.56%	56,264	99.98%	13	0.02%	0	0.00%
	BST Bus.	282,419	279,364	98.92%	2,860	1.01%	282,224	99.93%	195	0.07%	0	0.00%
	BST Res.	1,732,645	1,720,329	99.29%	11,735	0.68%	1,732,064	99.97%	581	0.03%	6	0.00%
LMOSupd	CLEC	34,623	33,898	97.91%	667	1.93%	34,565	99.83%	58	0.17%	1	0.00%
	BST Bus.	195,348	189,589	97.05%	5,115	2.62%	194,704	99.67%	644	0.33%	2	0.00%
	BST Res.	1,295,932	1,272,163	98.17%	21,124	1.63%	1,293,287	99.80%	2,645	0.20%	27	0.00%
LNP	CLEC	2,365	2,346	99.20%	7	0.30%	2,353	99.49%	12	0.51%	3	0.13%
	BST Bus.	22,345	22,221	99.45%	47	0.21%	22,268	99.66%	77	0.34%	15	0.07%
	BST Res.	103,789	103,359	99.59%	195	0.19%	103,554	99.77%	235	0.23%	45	0.04%
MARCH	CLEC	129	46	35.66%	0	0.00%	46	35.66%	83	64.34%	69	53.49%
	BST Bus.	3,650	1,187	32.52%	0	0.00%	1,187	32.52%	2,463	67.48%	2,180	59.73%
	BST Res.	5,901	1,237	20.96%	0	0.00%	1,237	20.96%	4,664	79.04%	3,521	59.67%
OSPCM	CLEC	41	25	60.98%	0	0.00%	25	60.98%	16	39.02%	6	14.63%
	BST Bus.	425	293	68.94%	1	0.24%	294	69.18%	131	30.82%	40	9.41%
	BST Res.	9,542	5,617	58.87%	45	0.47%	5,662	59.34%	3,880	40.66%	1,219	12.78%
Predictor	CLEC	1,479	266	17.99%	0	0.00%	266	17.99%	1,213	82.01%	1,110	75.05%
	BST Bus.	11,935	2,684	22.49%	0	0.00%	2,684	22.49%	9,251	77.51%	8,806	73.78%
	BST Res.	74,865	11,541	15.42%	0	0.00%	11,541	15.42%	63,324	84.58%	61,234	81.79%
SOCS	CLEC	13,353	13,343	99.93%	7	0.05%	13,350	99.98%	3	0.02%	0	0.00%
	BST Bus.	41,565	41,524	99.90%	39	0.09%	41,563	100.00%	2	0.00%	0	0.00%
	BST Res.	245,203	244,975	99.91%	203	0.08%	245,178	99.99%	25	0.01%	0	0.00%

To see a combined BST Residence and Business Total for comparison go to the OSS Response Interval SQM (M&R) Total Report. This report has footnotes associated with it. Click here to see footnotes for this [Maintenance & Repair](#) report.

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Report: OSS Response Invl SQM (M&R) BST Total

October 1999												
System Identity	Line Identity	Transaction Totals	Count <=4	<=4 (% of Total)	Count >4, <=10	>4, <=10 (% of Total)	Count <=10	<=10 (% of Total)	Count >10	>10 (% of Total)	Count >30	>30 (% of Total)
CRIS	BST Bus.	282,415	260,523	92.25%	16,109	5.70%	276,632	97.95%	5,783	2.05%	1,175	0.42%
	BST Res.	1,732,642	1,696,636	97.92%	22,477	1.30%	1,719,113	99.22%	13,529	0.78%	601	0.03%
	CRIS	2,015,057	1,957,159	97.13%	38,586	1.91%	1,995,745	99.04%	19,312	0.96%	1,776	0.09%
DLETH	BST Bus.	1,825	304	16.66%	1,208	66.19%	1,512	82.85%	313	17.15%	1	0.05%
	BST Res.	34,508	4,454	12.91%	23,979	69.49%	28,433	82.40%	6,075	17.60%	21	0.06%
	DLETH	36,333	4,758	13.10%	25,187	69.32%	29,945	82.42%	6,388	17.58%	22	0.06%
DLR	BST Bus.	3,904	289	7.40%	3,378	86.53%	3,667	93.93%	237	6.07%	2	0.05%
	BST Res.	30,572	2,861	9.36%	24,748	80.95%	27,609	90.31%	2,963	9.69%	37	0.12%
	DLR	34,476	3,150	9.14%	28,126	81.58%	31,276	90.72%	3,200	9.28%	39	0.11%
LMOS	BST Bus.	282,419	279,364	98.92%	2,860	1.01%	282,224	99.93%	195	0.07%	0	0.00%
	BST Res.	1,732,645	1,720,329	99.29%	11,735	0.68%	1,732,064	99.97%	581	0.03%	6	0.00%
	LMOS	2,015,064	1,999,693	99.24%	14,595	0.72%	2,014,288	99.96%	776	0.04%	6	0.00%
LMOSupd	BST Bus.	195,348	189,589	97.05%	5,115	2.62%	194,704	99.67%	644	0.33%	2	0.00%
	BST Res.	1,295,932	1,272,163	98.17%	21,124	1.63%	1,293,287	99.80%	2,645	0.20%	27	0.00%
	LMOSupd	1,491,280	1,461,752	98.02%	26,239	1.76%	1,487,991	99.78%	3,289	0.22%	29	0.00%
LNP	BST Bus.	22,345	22,221	99.45%	47	0.21%	22,268	99.66%	77	0.34%	15	0.07%
	BST Res.	103,789	103,359	99.59%	195	0.19%	103,554	99.77%	235	0.23%	45	0.04%
	LNP	126,134	125,580	99.56%	242	0.19%	125,822	99.75%	312	0.25%	60	0.05%
MARCH	BST Bus.	3,650	1,187	32.52%	0	0.00%	1,187	32.52%	2,463	67.48%	2,180	59.73%
	BST Res.	5,901	1,237	20.96%	0	0.00%	1,237	20.96%	4,664	79.04%	3,521	59.67%
	MARCH	9,551	2,424	25.38%	0	0.00%	2,424	25.38%	7,127	74.62%	5,701	59.69%
OSPCM	BST Bus.	425	293	68.94%	1	0.24%	294	69.18%	131	30.82%	40	9.41%
	BST Res.	9,542	5,617	58.87%	45	0.47%	5,662	59.34%	3,880	40.66%	1,219	12.78%
	OSPCM	9,967	5,910	59.30%	46	0.46%	5,956	59.76%	4,011	40.24%	1,259	12.63%
Predictor	BST Bus.	11,935	2,684	22.49%	0	0.00%	2,684	22.49%	9,251	77.51%	8,806	73.78%
	BST Res.	74,865	11,541	15.42%	0	0.00%	11,541	15.42%	63,324	84.58%	61,234	81.79%
	Predictor	86,800	14,225	16.39%	0	0.00%	14,225	16.39%	72,575	83.61%	70,040	80.69%
SOCS	BST Bus.	41,565	41,524	99.90%	39	0.09%	41,563	100.00%	2	0.00%	0	0.00%
	BST Res.	245,203	244,975	99.91%	203	0.08%	245,178	99.99%	25	0.01%	0	0.00%
	SOCS	286,768	286,499	99.91%	242	0.08%	286,741	99.99%	27	0.01%	0	0.00%

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Report: Answer Time - Repair Center SQM

		October 1999	
Aggregate	Repair Center Identity	Average Answer Time / Month (Sec)	Average Answer Time Total
CLEC	UNE CENTER	33.54	
	RESALE MAINTENANCE CENTER	22.00	
BST & CLEC	RESIDENCE REPAIR CENTER	142.40	137.87
	BUSINESS REPAIR CENTER	67.58	137.87

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Report: Missed Repair Appointments SQM

	Aggregate	State	Maintenance and Repair Products	October 1999		
				Dispatch	Non-Dispatch	TOTAL
Missed Repair Appointments	BST	AL	Residence	17.77%	4.88%	11.62%
			Business	21.02%	12.27%	17.65%
			Design	5.89%	2.25%	3.86%
			Local Interconnection Trunks		1.30%	1.30%
		FL	Residence	15.59%	8.14%	11.72%
			Business	18.82%	14.25%	16.69%
			Design	10.50%	2.07%	5.99%
			Local Interconnection Trunks	0.00%	3.33%	3.13%
		GA	Residence	21.09%	7.97%	14.33%
			Business	32.85%	20.76%	27.52%
			Design	10.21%	4.66%	7.26%
			Local Interconnection Trunks	0.00%	1.75%	1.69%
		KY	Residence	14.33%	4.55%	10.14%
			Business	19.64%	14.68%	17.71%
			Design	7.02%	1.48%	3.96%
			Local Interconnection Trunks	0.00%	0.00%	0.00%
		LA	Residence	15.28%	8.08%	11.75%
			Business	13.95%	17.85%	15.56%
			Design	3.98%	2.24%	3.00%
			Local Interconnection Trunks	0.00%	1.85%	1.61%
		MS	Residence	14.18%	3.35%	9.28%
			Business	10.24%	7.46%	9.22%
			Design	3.37%	0.49%	1.67%
			Local Interconnection Trunks		0.00%	0.00%
		NC	Residence	14.01%	6.64%	10.69%
			Business	20.58%	12.57%	17.46%
			Design	8.89%	2.66%	5.31%
			Local Interconnection Trunks	50.00%	20.00%	28.57%
		SC	Residence	17.21%	8.34%	12.70%
			Business	17.82%	17.37%	17.62%
			Design	6.60%	3.42%	4.71%
			Local Interconnection Trunks		0.00%	0.00%
		TN	Residence	9.81%	4.33%	7.29%
			Business	12.58%	16.56%	14.09%
			Design	10.36%	2.94%	6.42%
			Local Interconnection Trunks	0.00%	2.04%	1.96%
		AL	Residence	11.80%	3.81%	9.66%
			Business	31.28%	18.52%	26.30%
			Design	0.00%	0.00%	0.00%
			UNE Design	14.41%	14.29%	14.38%
			UNE Non-Design	33.33%	17.65%	21.74%
			Local Interconnection Trunks	0.00%	0.00%	0.00%
		FL	Residence	13.00%	12.32%	12.77%
			Business	22.01%	20.09%	21.13%
			Design	0.00%	0.00%	0.00%
			UNE Design	14.86%	0.00%	11.11%
			UNE Non-Design	51.79%	34.62%	46.00%
			Local Interconnection Trunks	0.00%	0.00%	0.00%
		GA	Residence	19.18%	7.57%	15.93%
			Business	37.79%	19.24%	29.88%
			Design	0.00%	2.70%	1.72%
			UNE Design	22.37%	15.00%	20.00%
			UNE Non-Design	46.03%	27.43%	41.23%
			Local Interconnection Trunks		1.38%	2.13%

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CLEC	KY	Residence	10.15%	4.46%	8.53%
		Business	17.09%	18.44%	17.73%
		Design	0.00%	0.00%	0.00%
		UNE Design	7.14%	8.33%	7.50%
		UNE Non-Design	30.00%	0.00%	14.29%
		Local Interconnection Trunks		0.00%	0.00%
	LA	Residence	10.76%	7.79%	9.77%
		Business	17.86%	25.93%	21.01%
		Design	3.33%	1.89%	2.41%
		UNE Design	3.33%	0.00%	2.47%
		UNE Non-Design	50.00%	20.59%	27.27%
		Local Interconnection Trunks		16.67%	16.67%
	MS	Residence	15.72%	3.68%	12.17%
		Business	12.82%	19.30%	14.94%
		Design	0.00%	0.00%	0.00%
		UNE Design	15.38%	0.00%	11.11%
		UNE Non-Design			
		Local Interconnection Trunks			
	NC	Residence	11.09%	4.74%	9.21%
		Business	26.09%	18.78%	22.79%
		Design	0.00%	0.00%	0.00%
		UNE Design	9.09%	8.05%	8.79%
		UNE Non-Design			
		Local Interconnection Trunks	100.00%	0.00%	20.00%
	SC	Residence	18.01%	6.40%	14.77%
		Business	30.63%	25.83%	28.14%
		Design	12.50%	0.00%	3.85%
		UNE Design	21.52%	2.13%	14.29%
		UNE Non-Design	55.56%	12.50%	35.29%
		Local Interconnection Trunks			
	TN	Residence	7.78%	8.47%	8.00%
		Business	15.00%	19.35%	17.10%
		Design	0.00%	0.00%	0.00%
		UNE Design	23.97%	14.29%	21.65%
		UNE Non-Design	40.00%	13.33%	20.00%
		Local Interconnection Trunks	0.00%	0.00%	0.00%

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Report: Missed Repair Appointments SQM (R&B)

Month		Aggregate	State	Residence		Business			
				Dispatch	Non-Dispatch	Residence	Dispatch	Non-Dispatch	Business
October 1999	Missed Repair Appointments	BST	AL	17.77%	4.88%	11.62%	21.02%	12.27%	17.65%
			FL	15.59%	8.14%	11.72%	18.82%	14.25%	16.69%
			GA	21.09%	7.97%	14.33%	32.85%	20.76%	27.52%
			KY	14.33%	4.55%	10.14%	19.64%	14.68%	17.71%
			LA	15.28%	8.08%	11.75%	13.95%	17.85%	15.56%
			MS	14.18%	3.35%	9.28%	10.24%	7.46%	9.22%
			NC	14.01%	6.64%	10.69%	20.58%	12.57%	17.46%
			SC	17.21%	8.34%	12.70%	17.82%	17.37%	17.62%
			TN	9.81%	4.33%	7.29%	12.58%	16.56%	14.09%
		CLEC	AL	11.80%	3.81%	9.66%	31.28%	18.52%	26.30%
			FL	13.00%	12.32%	12.77%	22.01%	20.09%	21.13%
			GA	19.18%	7.57%	15.93%	37.79%	19.24%	29.88%
			KY	10.15%	4.46%	8.53%	17.09%	18.44%	17.73%
			LA	10.76%	7.79%	9.77%	17.86%	25.93%	21.01%
			MS	15.72%	3.68%	12.17%	12.82%	19.30%	14.94%
			NC	11.09%	4.74%	9.21%	26.09%	18.78%	22.79%
			SC	18.01%	6.40%	14.77%	30.63%	25.83%	28.14%
			TN	7.78%	8.47%	8.00%	15.00%	19.35%	17.10%

Residence is the total of Dispatch and Non-Dispatch. Business is the total of Dispatch and Non-Dispatch. This report has other footnotes associated with it. Click here to see the footnotes for this Maintenance & Repair report.

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Report: Missed Repair Appointments SQM Sum R+B

Month		Aggregate	State	Dispatch	Non-Dispatch	TOTAL
October 1999	Missed Repair Appointments	BST	AL	18.33%	5.80%	12.52%
			FL	16.24%	9.17%	12.64%
			GA	23.48%	10.00%	16.71%
			KY	15.10%	5.82%	11.17%
			LA	15.02%	9.52%	12.40%
			MS	13.49%	3.88%	9.27%
			NC	15.29%	7.59%	11.90%
			SC	17.33%	9.79%	13.58%
			TN	10.26%	5.83%	8.27%
		CLEC	AL	16.61%	9.16%	14.36%
			FL	16.34%	16.14%	16.26%
			GA	22.15%	10.68%	18.62%
			KY	12.14%	11.07%	11.76%
			LA	11.84%	11.18%	11.61%
			MS	15.44%	5.39%	12.45%
			NC	16.37%	11.95%	14.78%
			SC	21.25%	15.92%	19.32%
			TN	8.60%	10.68%	9.31%

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Report: Customer Trbl Report Rate SQM

	Aggregate	State	Maintenance and Repair Products	October 1999		
				Dispatch	Non-Dispatch	TOTAL
Customer Trouble Report Rate	BST	AL	Residence	1.75%	1.60%	3.35%
			Business	0.96%	0.60%	1.57%
			Design	0.49%	0.61%	1.10%
			Local Interconnection Trunks		0.09%	0.09%
		FL	Residence	2.31%	2.50%	4.81%
			Business	1.43%	1.24%	2.67%
			Design	0.71%	0.82%	1.53%
			Local Interconnection Trunks	0.00%	0.02%	0.02%
		GA	Residence	1.90%	2.02%	3.92%
			Business	0.97%	0.76%	1.73%
			Design	0.51%	0.58%	1.09%
			Local Interconnection Trunks	0.00%	0.07%	0.08%
		KY	Residence	1.99%	1.49%	3.47%
			Business	0.93%	0.59%	1.52%
			Design	0.66%	0.81%	1.47%
			Local Interconnection Trunks	0.00%	0.05%	0.05%
		LA	Residence	1.67%	1.61%	3.28%
			Business	0.99%	0.70%	1.69%
			Design	0.50%	0.65%	1.15%
			Local Interconnection Trunks	0.01%	0.06%	0.07%
		MS	Residence	2.06%	1.70%	3.76%
			Business	1.10%	0.64%	1.74%
			Design	0.58%	0.84%	1.42%
			Local Interconnection Trunks		0.06%	0.06%
		NC	Residence	2.06%	1.69%	3.75%
			Business	1.06%	0.68%	1.73%
			Design	0.52%	0.70%	1.22%
			Local Interconnection Trunks	0.00%	0.00%	0.01%
		SC	Residence	1.87%	1.93%	3.80%
			Business	1.13%	0.92%	2.05%
			Design	0.47%	0.69%	1.16%
			Local Interconnection Trunks		0.01%	0.01%
		TN	Residence	1.82%	1.55%	3.37%
			Business	1.00%	0.61%	1.61%
			Design	0.60%	0.67%	1.27%
			Local Interconnection Trunks	0.00%	0.04%	0.04%
		AL	Residence	2.36%	0.86%	3.22%
			Business	1.03%	0.66%	1.68%
			Design	0.14%	0.22%	0.36%
			UNE Design	2.09%	0.62%	2.71%
			UNE Non-Design			0.00%
			Local Interconnection Trunks	0.01%	0.01%	0.02%
		FL	Residence	2.89%	1.50%	4.39%
			Business	1.17%	0.99%	2.15%
			Design	0.25%	0.44%	0.69%
			UNE Design	2.64%	0.89%	3.54%
			UNE Non-Design			0.00%
			Local Interconnection Trunks	0.00%	0.05%	0.05%
		GA	Residence	2.63%	1.02%	3.65%
			Business	0.90%	0.67%	1.57%
			Design	0.33%	0.59%	0.92%
			UNE Design	2.01%	0.95%	2.96%
			UNE Non-Design			0.00%
			Local Interconnection Trunks		0.06%	0.06%

CLEC	KY	Residence	2.47%	0.98%	3.45%
		Business	0.98%	0.88%	1.86%
		Design	0.38%	0.42%	0.80%
		UNE Design	1.22%	0.52%	1.74%
		UNE Non-Design			0.00%
		Local Interconnection Trunks		0.02%	0.02%
	LA	Residence	2.41%	1.20%	3.61%
		Business	0.90%	0.58%	1.48%
		Design	0.32%	0.57%	0.90%
		UNE Design	1.92%	0.67%	2.60%
		UNE Non-Design			0.00%
		Local Interconnection Trunks		0.06%	0.06%
	MS	Residence	2.70%	1.13%	3.83%
		Business	1.02%	0.50%	1.52%
		Design	0.31%	0.38%	0.69%
		UNE Design	1.12%	0.43%	1.55%
		UNE Non-Design			0.00%
		Local Interconnection Trunks			0.00%
	NC	Residence	2.64%	1.11%	3.75%
		Business	0.95%	0.78%	1.72%
		Design	0.47%	0.64%	1.12%
		UNE Design	2.48%	0.98%	3.46%
		UNE Non-Design			0.00%
		Local Interconnection Trunks	0.00%	0.01%	0.02%
	SC	Residence	1.04%	0.40%	1.44%
		Business	0.49%	0.53%	1.01%
		Design	0.18%	0.39%	0.57%
		UNE Design	2.59%	1.54%	4.13%
		UNE Non-Design			0.00%
		Local Interconnection Trunks			0.00%
	TN	Residence	2.49%	1.16%	3.66%
		Business	0.86%	0.80%	1.66%
		Design	0.23%	0.37%	0.61%
		UNE Design	0.84%	0.26%	1.10%
		UNE Non-Design			0.00%
		Local Interconnection Trunks	0.01%	0.11%	0.12%

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Report: Customer Trbl Report Rate SQM (R&B)

Month		Aggregate	State	Residence		Residence	Business		Business
				Dispatch	Non-Dispatch		Dispatch	Non-Dispatch	
October 1999	Customer Trouble Report Rate	BST	AL	1.75%	1.60%	3.35%	0.96%	0.60%	1.57%
			FL	2.31%	2.50%	4.81%	1.43%	1.24%	2.67%
			GA	1.90%	2.02%	3.92%	0.97%	0.76%	1.73%
			KY	1.99%	1.49%	3.47%	0.93%	0.59%	1.52%
			LA	1.67%	1.61%	3.28%	0.99%	0.70%	1.69%
			MS	2.06%	1.70%	3.76%	1.10%	0.64%	1.74%
			NC	2.06%	1.69%	3.75%	1.06%	0.68%	1.73%
			SC	1.87%	1.93%	3.80%	1.13%	0.92%	2.05%
			TN	1.82%	1.55%	3.37%	1.00%	0.61%	1.61%
		CLEC	AL	2.36%	0.86%	3.22%	1.03%	0.66%	1.68%
			FL	2.89%	1.50%	4.39%	1.17%	0.99%	2.15%
			GA	2.63%	1.02%	3.65%	0.90%	0.67%	1.57%
			KY	2.47%	0.98%	3.45%	0.98%	0.88%	1.86%
			LA	2.41%	1.20%	3.61%	0.90%	0.58%	1.48%
			MS	2.70%	1.13%	3.83%	1.02%	0.50%	1.52%
			NC	2.64%	1.11%	3.75%	0.95%	0.78%	1.72%
			SC	1.04%	0.40%	1.44%	0.49%	0.53%	1.01%
			TN	2.49%	1.16%	3.66%	0.86%	0.80%	1.66%

Residence is the total of Dispatch and Non-Dispatch. Business is the total of Dispatch and Non-Dispatch. This report has other footnotes associated with it. Click here to see the footnotes for this Maintenance & Repair report.

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Report: Customer Trbl Rpt Rate SQM Sum R+B

Month		Aggregate	State	Dispatch	Non-Dispatch	TOTAL
October 1999	Customer Trouble Report Rate	BST	AL	1.54%	1.33%	2.86%
			FL	2.05%	2.13%	4.19%
			GA	1.59%	1.60%	3.19%
			KY	1.71%	1.25%	2.96%
			LA	1.48%	1.35%	2.83%
			MS	1.79%	1.40%	3.19%
			NC	1.74%	1.37%	3.10%
			SC	1.66%	1.64%	3.30%
			TN	1.61%	1.31%	2.91%
		CLEC	AL	1.79%	0.78%	2.56%
			FL	1.87%	1.20%	3.06%
			GA	2.01%	0.89%	2.90%
			KY	1.72%	0.93%	2.65%
			LA	1.92%	1.00%	2.92%
			MS	2.34%	0.99%	3.33%
			NC	1.62%	0.91%	2.53%
			SC	0.81%	0.46%	1.26%
			TN	2.05%	1.07%	3.12%

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Report: Maintenance Average Duration SQM

	Aggregate	State	Maintenance and Repair Products	October 1999		TOTAL
				Dispatch	Non-Dispatch	
Maintenance Average Duration (Hrs)	BST	AL	Residence	42.06	15.61	29.43
			Business	14.69	8.15	12.17
			Design	8.30	3.44	5.60
			Local Interconnection Trunks		0.67	0.67
		FL	Residence	57.77	24.99	40.65
			Business	31.85	16.85	24.86
			Design	11.48	3.80	7.37
			Local Interconnection Trunks	7.76	1.92	2.29
		GA	Residence	46.89	17.61	31.79
			Business	17.57	10.21	14.33
			Design	10.64	5.66	7.99
			Local Interconnection Trunks	9.40	4.84	5.00
		KY	Residence	34.36	13.31	25.34
			Business	13.02	7.56	10.90
			Design	7.89	3.16	5.27
			Local Interconnection Trunks	4.92	0.61	0.77
		LA	Residence	34.49	14.83	24.84
			Business	17.32	10.79	14.63
			Design	7.30	3.63	5.22
			Local Interconnection Trunks	6.03	4.84	4.99
		MS	Residence	34.81	13.02	24.96
			Business	11.07	5.65	9.07
			Design	7.46	2.55	4.56
			Local Interconnection Trunks		0.14	0.14
		NC	Residence	55.00	19.06	38.72
			Business	21.00	9.95	16.69
			Design	10.79	4.00	6.89
			Local Interconnection Trunks	16.53	11.22	12.74
		SC	Residence	66.63	24.36	44.91
			Business	43.62	16.99	31.69
			Design	9.23	4.03	6.14
			Local Interconnection Trunks		1.29	1.29
		TN	Residence	35.71	14.02	25.73
			Business	12.02	9.05	10.89
			Design	11.75	4.86	8.09
			Local Interconnection Trunks	8.66	1.38	1.67
		AL	Residence	47.26	14.35	38.43
			Business	14.04	11.25	12.95
			Design	5.63	3.31	4.24
			UNE Design	13.04	12.81	12.99
			UNE Non-Design	9.11	7.08	7.61
			Local Interconnection Trunks	2.15	0.87	1.51
		FL	Residence	56.88	24.75	45.62
			Business	27.24	19.63	23.75
			Design	5.95	2.28	3.61
			UNE Design	11.46	4.89	9.80
			UNE Non-Design	32.71	19.57	28.27
			Local Interconnection Trunks	3.28	0.58	0.68
		GA	Residence	50.25	16.99	40.93
			Business	16.73	9.00	13.43
			Design	8.04	4.37	5.70
			UNE Design	17.13	12.74	15.72
			UNE Non-Design	24.90	13.31	21.08
			Local Interconnection Trunks		3.00	3.00

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CLEC	KY	Residence	27.22	10.57	22.48
		Business	14.02	8.76	11.54
		Design	6.61	2.18	4.28
		UNE Design	8.39	10.59	9.05
		UNE Non-Design	23.47	1.96	12.21
		Local Interconnection Trunks		22.10	22.10
	LA	Residence	33.19	12.60	26.32
		Business	15.14	12.00	13.91
		Design	5.66	2.78	3.82
		UNE Design	7.57	8.14	7.72
		UNE Non-Design	21.05	11.75	13.86
		Local Interconnection Trunks		11.86	11.86
	MS	Residence	36.69	11.86	29.41
		Business	8.81	6.98	8.21
		Design	7.88	2.23	4.77
		UNE Design	11.10	3.28	8.93
		UNE Non-Design			
		Local Interconnection Trunks			
	NC	Residence	55.84	23.43	46.29
		Business	21.81	14.37	18.46
		Design	6.13	1.44	3.43
		UNE Design	10.93	9.94	10.65
		UNE Non-Design			
		Local Interconnection Trunks	40.37	7.76	14.28
	SC	Residence	68.93	22.73	55.69
		Business	41.04	19.26	29.62
		Design	14.62	3.30	6.79
		UNE Design	16.58	5.07	12.28
		UNE Non-Design	65.57	9.16	39.02
		Local Interconnection Trunks			
	TN	Residence	33.20	11.46	26.28
		Business	12.65	9.27	11.02
		Design	8.58	1.41	4.17
		UNE Design	16.30	10.24	14.85
		UNE Non-Design	21.15	10.96	13.51
		Local Interconnection Trunks	5.49	3.04	3.27

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Report: Maintenance Avg Duration SQM (R&B)

Month		Aggregate	State	Residence		Business			
				Dispatch	Non-Dispatch	Residence	Dispatch	Non-Dispatch	Business
October 1999	Maintenance Average Duration (Hrs)	BST	AL	42.06	15.61	29.43	14.69	8.15	12.17
			FL	57.77	24.99	40.65	31.85	16.85	24.86
			GA	46.89	17.61	31.79	17.57	10.21	14.33
			KY	34.36	13.31	25.34	13.02	7.56	10.90
			LA	34.49	14.83	24.84	17.32	10.79	14.63
			MS	34.81	13.02	24.96	11.07	5.65	9.07
			NC	55.00	19.06	38.72	21.00	9.95	16.69
			SC	66.63	24.36	44.91	43.62	16.99	31.69
			TN	35.71	14.02	25.73	12.02	9.05	10.89
		CLEC	AL	47.26	14.35	38.43	14.04	11.25	12.95
			FL	56.88	24.75	45.85	27.24	19.63	23.75
			GA	50.25	16.99	40.93	16.73	9.00	13.43
			KY	27.22	10.57	22.48	14.02	8.76	11.54
			LA	33.19	12.60	26.32	15.14	12.00	13.91
			MS	36.69	11.86	29.41	8.81	6.98	8.21
			NC	55.84	23.43	46.29	21.81	14.37	18.46
			SC	68.93	22.73	55.69	41.04	19.26	29.62
			TN	33.20	11.46	26.28	12.65	9.27	11.02

Residence is the total of Dispatch and Non-Dispatch. Business is the total of Dispatch and Non-Dispatch. This report has other footnotes associated with it. [Click here to see the footnotes for this Maintenance & Repair report.](#)

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Report: Maintenance Avg Duration SQM Sum R+B

Month		Aggregate	State	Dispatch	Non-Dispatch	TOTAL
October 1999	Maintenance Average Duration (Hrs)	BST	AL	37.36	14.68	26.84
			FL	52.51	23.62	37.72
			GA	40.93	16.44	28.63
			KY	31.29	12.59	23.37
			LA	31.21	14.24	23.11
			MS	30.67	12.07	22.50
			NC	48.29	17.60	34.74
			SC	62.04	23.18	42.53
			TN	31.85	13.41	23.58
		CLEC	AL	39.05	13.22	31.23
			FL	45.81	22.23	36.57
			GA	44.88	14.86	35.62
			KY	23.44	9.71	18.63
			LA	30.46	12.49	24.29
			MS	34.02	11.32	27.29
			NC	43.85	18.75	34.84
			SC	61.69	21.03	46.71
			TN	30.88	11.02	24.09

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Report: % Rpt Trbls w/in 30 days SQM

	Aggregate	State	Maintenance and Repair Products	October 1999		
				Dispatch	Non-Dispatch	TOTAL
% Repeat Troubles within 30 days	BST	AL	Residence	24.16%	14.94%	19.76%
			Business	16.05%	15.98%	16.02%
			Design	41.22%	45.22%	43.45%
			Local Interconnection Trunks		7.79%	7.79%
		FL	Residence	22.16%	16.72%	19.33%
			Business	17.92%	15.18%	16.65%
			Design	37.37%	39.45%	38.48%
			Local Interconnection Trunks	0.00%	43.33%	40.63%
		GA	Residence	25.50%	18.68%	21.99%
			Business	19.38%	17.37%	18.49%
			Design	38.71%	35.75%	37.14%
			Local Interconnection Trunks	0.00%	11.11%	10.73%
		KY	Residence	22.69%	18.51%	20.90%
			Business	16.66%	13.82%	15.56%
			Design	38.46%	40.49%	39.58%
			Local Interconnection Trunks	0.00%	3.85%	3.70%
		LA	Residence	22.43%	17.59%	20.06%
			Business	17.02%	15.05%	16.21%
			Design	40.23%	40.85%	40.58%
			Local Interconnection Trunks	0.00%	11.11%	9.68%
		MS	Residence	23.30%	16.98%	20.44%
			Business	16.91%	15.00%	16.21%
			Design	48.49%	49.08%	48.84%
			Local Interconnection Trunks		3.33%	3.33%
		NC	Residence	25.65%	20.11%	23.15%
			Business	18.78%	16.79%	18.00%
			Design	38.42%	39.70%	39.15%
			Local Interconnection Trunks	0.00%	40.00%	28.57%
		SC	Residence	24.42%	18.80%	21.56%
			Business	17.89%	17.78%	17.84%
			Design	36.54%	35.16%	35.72%
			Local Interconnection Trunks		14.29%	14.29%
		TN	Residence	23.55%	16.54%	20.33%
			Business	17.85%	16.02%	17.15%
			Design	40.59%	34.81%	37.52%
			Local Interconnection Trunks	0.00%	30.61%	29.41%
		AL	Residence	13.98%	13.14%	13.75%
			Business	21.80%	14.81%	19.08%
			Design	33.33%	44.44%	40.00%
			UNE Design	26.27%	11.43%	22.88%
			UNE Non-Design	16.67%	29.41%	26.09%
			Local Interconnection Trunks	0.00%	0.00%	0.00%
		FL	Residence	15.10%	16.67%	15.64%
			Business	18.70%	14.99%	17.00%
			Design	52.38%	32.43%	39.66%
			UNE Design	16.22%	18.67%	16.84%
			UNE Non-Design	20.85%	11.54%	17.71%
			Local Interconnection Trunks	0.00%	3.85%	3.70%
		GA	Residence	19.45%	19.38%	19.43%
			Business	21.13%	16.72%	19.25%
			Design	42.86%	16.22%	25.86%
			UNE Design	30.53%	21.11%	27.50%
			UNE Non-Design	34.50%	26.11%	31.73%
			Local Interconnection Trunks		7.14%	7.14%

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CLEC	KY	Residence	20.81%	18.47%	20.15%
		Business	26.58%	9.22%	18.39%
		Design	33.33%	60.00%	47.37%
		UNE Design	10.71%	8.33%	10.00%
		UNE Non-Design	20.00%	0.00%	9.52%
		Local Interconnection Trunks		0.00%	0.00%
	LA	Residence	15.51%	13.74%	14.92%
		Business	17.86%	17.90%	17.87%
		Design	40.00%	43.40%	42.17%
		UNE Design	18.33%	14.29%	17.28%
		UNE Non-Design	30.00%	32.35%	31.82%
		Local Interconnection Trunks		33.33%	33.33%
	MS	Residence	19.24%	17.10%	18.61%
		Business	19.66%	10.53%	16.67%
		Design	22.22%	36.36%	30.00%
		UNE Design	11.54%	30.00%	16.67%
		UNE Non-Design			
		Local Interconnection Trunks			
	NC	Residence	14.73%	18.10%	15.73%
		Business	17.73%	11.84%	15.07%
		Design	35.71%	26.32%	30.30%
		UNE Design	20.45%	20.69%	20.52%
		UNE Non-Design			
		Local Interconnection Trunks	0.00%	50.00%	40.00%
	SC	Residence	17.08%	13.60%	16.11%
		Business	13.51%	20.83%	17.32%
		Design	50.00%	44.44%	46.15%
		UNE Design	24.05%	19.15%	22.22%
		UNE Non-Design	55.56%	12.50%	35.29%
		Local Interconnection Trunks			
	TN	Residence	17.98%	13.93%	16.70%
		Business	26.00%	19.35%	22.80%
		Design	60.00%	12.50%	30.77%
		UNE Design	15.36%	11.90%	14.53%
		UNE Non-Design	20.00%	40.00%	35.00%
		Local Interconnection Trunks	100.00%	3.45%	12.50%

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Report: % Rpt Trbls w/in 30 days SQM (R&B)

Month		Aggregate	State	Residence		Residence	Business		Business
				Dispatch	Non-Dispatch		Dispatch	Non-Dispatch	
October 1999	% Repeat Troubles Within 30 Days	BST	AL	24.16%	14.94%	19.76%	16.05%	15.98%	16.02%
			FL	22.16%	16.72%	19.33%	17.92%	15.18%	16.65%
			GA	25.50%	18.68%	21.99%	19.38%	17.37%	18.49%
			KY	22.69%	18.51%	20.90%	16.66%	13.82%	15.56%
			LA	22.43%	17.59%	20.06%	17.02%	15.05%	16.21%
			MS	23.30%	16.98%	20.44%	16.91%	15.00%	16.21%
			NC	25.65%	20.11%	23.15%	18.78%	16.79%	18.00%
			SC	24.42%	18.80%	21.56%	17.89%	17.78%	17.84%
			TN	23.55%	16.54%	20.33%	17.85%	16.02%	17.15%
		CLEC	AL	13.98%	13.14%	13.75%	21.80%	14.81%	19.08%
			FL	15.10%	16.67%	15.64%	18.70%	14.99%	17.00%
			GA	19.45%	19.38%	19.43%	21.13%	16.72%	19.25%
			KY	20.81%	18.47%	20.15%	26.58%	9.22%	18.39%
			LA	15.51%	13.74%	14.92%	17.86%	17.90%	17.87%
			MS	19.24%	17.10%	18.61%	19.66%	10.53%	16.67%
			NC	14.73%	18.10%	15.73%	17.73%	11.84%	15.07%
			SC	17.08%	13.60%	16.11%	13.51%	20.83%	17.32%
			TN	17.98%	13.93%	16.70%	26.00%	19.35%	22.80%

Residence is the total of Dispatch and Non-Dispatch. Business is the total of Dispatch and Non-Dispatch. This report has other footnotes associated with it. Click here to see the footnotes for this Maintenance & Repair report.

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Report: % Rpt Trbls w/in 30 days SQM Sum R+B

Month		Aggregate	State	Dispatch	Non-Dispatch	TOTAL
October 1999	% Repeat Troubles Within 30 Days	BST	AL	22.77%	15.07%	19.20%
			FL	21.31%	16.46%	18.84%
			GA	24.26%	18.47%	21.36%
			KY	21.82%	17.92%	20.17%
			LA	21.40%	17.22%	19.40%
			MS	22.19%	16.72%	19.79%
			NC	24.30%	19.58%	22.22%
			SC	23.13%	18.63%	20.89%
			TN	22.62%	16.48%	19.87%
		CLEC	AL	15.91%	13.75%	15.25%
			FL	16.44%	15.84%	16.21%
			GA	19.72%	18.67%	19.39%
			KY	22.46%	14.09%	19.53%
			LA	15.87%	14.52%	15.40%
			MS	19.28%	16.38%	18.42%
			NC	15.78%	14.88%	15.46%
			SC	16.17%	17.14%	16.52%
			TN	18.89%	15.03%	17.57%

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Report: Out of Service >24 Hrs SQM

	Aggregate	Maintenance and Repair Products	State	October 1999		
				Dispatch	Non-Dispatch	TOTAL
Out of Service > 24 hours	BST	Residence	AL	64.64%	25.25%	48.32%
			FL	69.46%	47.58%	59.20%
			GA	58.11%	26.38%	45.42%
			KY	29.29%	18.16%	25.40%
			LA	50.63%	26.91%	41.19%
			MS	55.98%	20.27%	41.86%
			NC	50.05%	24.37%	40.42%
			SC	61.06%	32.43%	49.06%
			TN	50.94%	22.26%	39.64%
		Business	AL	13.22%	6.07%	11.56%
			FL	40.45%	35.16%	38.50%
			GA	17.96%	11.35%	16.13%
			KY	8.25%	8.47%	8.31%
			LA	20.20%	9.81%	17.59%
			MS	6.13%	2.81%	5.25%
			NC	20.16%	10.79%	17.65%
			SC	41.07%	24.48%	36.12%
			TN	9.29%	5.56%	8.29%
		Design	AL	5.89%	2.25%	3.86%
			FL	10.50%	2.07%	5.99%
			GA	10.21%	4.66%	7.26%
			KY	7.02%	1.48%	3.96%
			LA	3.98%	2.24%	3.00%
			MS	3.37%	0.49%	1.67%
			NC	8.89%	2.66%	5.31%
			SC	6.60%	3.42%	4.71%
			TN	10.36%	2.94%	6.42%
		Local Interconnection Trunks	AL		1.30%	1.30%
			FL	0.00%	3.33%	3.13%
			GA	0.00%	1.75%	1.69%
			KY	0.00%	0.00%	0.00%
			LA	0.00%	1.85%	1.61%
			MS		0.00%	0.00%
			NC	50.00%	20.00%	28.57%
			SC		0.00%	0.00%
			TN	0.00%	2.04%	1.96%
		Residence	AL	77.78%	29.06%	68.03%
			FL	71.60%	52.16%	66.52%
			GA	65.97%	34.74%	59.88%
			KY	19.57%	14.29%	18.52%
			LA	51.16%	22.25%	45.45%
			MS	65.09%	20.29%	55.08%
			NC	55.69%	41.00%	52.83%
			SC	64.16%	40.00%	60.53%
			TN	47.16%	20.95%	42.09%
		Business	AL	8.60%	0.00%	6.72%
			FL	33.48%	34.59%	33.95%
			GA	13.16%	2.88%	9.94%
			KY	10.34%	4.76%	8.53%
			LA	10.43%	17.02%	12.35%
			MS	1.61%	0.00%	1.28%
			NC	29.80%	22.73%	26.82%
			SC	47.46%	20.56%	41.05%
			TN	1.89%	0.00%	1.43%

CLEC	Design	AL	0.00%	0.00%	0.00%
		FL	0.00%	0.00%	0.00%
		GA	0.00%	2.70%	1.72%
		KY	0.00%	0.00%	0.00%
		LA	3.33%	1.89%	2.41%
		MS	0.00%	0.00%	0.00%
		NC	0.00%	0.00%	0.00%
		SC	12.50%	0.00%	3.85%
		TN	0.00%	0.00%	0.00%
	UNE Design	AL	14.41%	14.29%	14.38%
		FL	14.86%	0.00%	11.11%
		GA	22.37%	15.00%	20.00%
		KY	7.14%	8.33%	7.50%
		LA	3.33%	0.00%	2.47%
		MS	15.38%	0.00%	11.11%
		NC	9.09%	8.05%	8.79%
		SC	21.52%	2.13%	14.29%
		TN	23.97%	14.29%	21.65%
	UNE Non-Design	AL	0.00%	0.00%	0.00%
		FL	44.50%	22.58%	37.75%
		GA	29.77%	12.00%	23.97%
		KY	33.33%	0.00%	22.22%
		LA	25.00%	17.65%	19.05%
		MS			
		NC			
		SC	75.00%	50.00%	66.67%
		TN	33.33%		33.33%
	Local Interconnection Trunks	AL	0.00%	0.00%	0.00%
		FL	0.00%	0.00%	0.00%
		GA		2.38%	2.38%
		KY		0.00%	0.00%
		LA		16.67%	16.67%
		MS			
		NC	100.00%	0.00%	20.00%
		SC			
		TN	0.00%	0.00%	0.00%

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Report: Out of Service >24 Hrs SQM (R&B)

Month		Aggregate	State	Residence		Business			
				Dispatch	Non-Dispatch	Residence	Dispatch	Non-Dispatch	Business
October 1999	Out of Service > 24 Hours	BST	AL	64.64%	25.25%	48.32%	13.22%	6.07%	11.56%
			FL	69.46%	47.58%	59.20%	40.45%	35.16%	38.50%
			GA	58.11%	26.38%	45.42%	17.96%	11.35%	16.13%
			KY	29.29%	18.16%	25.40%	8.25%	8.47%	8.31%
			LA	50.63%	26.91%	41.19%	20.20%	9.81%	17.59%
			MS	55.98%	20.27%	41.86%	6.13%	2.81%	5.25%
			NC	50.05%	24.37%	40.42%	20.16%	10.79%	17.65%
			SC	61.06%	32.43%	49.06%	41.07%	24.48%	36.12%
			TN	50.94%	22.26%	39.64%	9.29%	5.56%	8.29%
		CLEC	AL	77.78%	29.06%	68.03%	8.60%	0.00%	6.72%
			FL	71.60%	52.16%	66.52%	33.48%	34.59%	33.95%
			GA	65.97%	34.74%	59.88%	13.16%	2.88%	9.94%
			KY	19.57%	14.29%	18.52%	10.34%	4.76%	8.53%
			LA	51.16%	22.35%	45.46%	10.43%	17.02%	12.35%
			MS	65.09%	20.29%	55.08%	1.61%	0.00%	1.28%
			NC	55.69%	41.00%	52.83%	29.80%	22.73%	26.82%
			SC	64.16%	40.00%	60.53%	47.46%	30.56%	41.05%
			TN	47.16%	20.95%	42.09%	1.89%	0.00%	1.43%

Residence is the total of Dispatch and Non-Dispatch. Business is the total of Dispatch and Non-Dispatch. This report has other footnotes associated with it. Click here to see the footnotes for this Maintenance & Repair report.

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Report: Out of Service >24 Hrs SQM Sum R+B

Month		Aggregate	State	Dispatch	Non-Dispatch	TOTAL
October 1999	Out of Service > 24 Hours	BST	AL	56.88%	23.90%	43.93%
			FL	63.88%	45.89%	55.74%
			GA	50.11%	24.50%	40.40%
			KY	26.71%	17.35%	23.53%
			LA	45.18%	25.20%	37.66%
			MS	47.95%	18.58%	36.85%
			NC	44.76%	22.80%	36.89%
			SC	57.38%	31.49%	47.02%
			TN	44.93%	20.80%	35.79%
		CLEC	AL	66.31%	23.78%	57.67%
			FL	59.25%	43.42%	54.14%
			GA	59.61%	28.21%	52.98%
			KY	17.39%	10.71%	15.83%
			LA	47.08%	21.52%	41.76%
			MS	60.05%	18.83%	50.90%
			NC	48.76%	31.43%	44.06%
			SC	60.70%	35.53%	55.40%
			TN	43.58%	18.79%	38.68%

This report has footnotes associated with it. Click here to see the footnotes for this [Maintenance & Repair](#) report.

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Report: Invoice Accuracy SQM (Region)

		October 1999		
Aggregate	Charge Type Identity	Total Billed Revenue	Total Adjustments	% Accuracy
BST	Resale			
	UNE			
	Interconnection			
	Region	\$1,448,091,052	\$23,839,768	98.35%
	BST	\$1,448,091,052	\$23,839,768	98.35%
CLEC	Resale	\$28,167,231	\$315,587	98.88%
	UNE	\$2,466,478	\$234,253	90.50%
	Interconnection	\$60,036,036	\$568,146	99.05%
	Region			
	CLEC	\$90,669,745	\$1,117,986	98.77%

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Report: Mean Time to Deliver Invoices SQM (Reg)

			October 1999	
Aggregate	Region	Charge Type Identity	Mean Time to Deliver CRIS Bills -wrk day	Mean Time to Deliver CABS Bills -cal day
BST	Region	Resale		
		UNE		
		Interconnection		6.00
		Region	4.16	4.99
CLEC	Region	Resale	3.38	
		UNE	3.71	
		Interconnection		5.66
		Region		

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99



Report: Usage Data Delivery Accuracy SQM

		October 1999		
Aggregate	Region	Total Data Packs Sent	Total Packs Requiring Retransmission	% Accuracy
BST	Region	11,060	439	96.03%
CLEC	Region	5,024	0	100.00%

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Report: Usage Timeliness & Completeness SQM

Month	Aggregate	Region	Day 0 Record Volume	Day 1 Record Volume	Day 2 Record Volume	Day 3 Record Volume	Day 4 Record Volume	Day 5 Record Volume	Day 6 Record Volume	Day 6 Cumulative Volume Timeliness Benchmark	Day 6 Cumulative % Timeliness Benchmark	Day 7 Record Volume	Day 8 Record Volume	Day 9 Record Volume	Day 10-30 Record Volume	Day >30 Record Volume	Day > Cumula Volur Comple Benchr
October 1999	BST	Region		62,726	22,082	17,678	6,970	2,511	508	112,475	99.38%	66	41	86	269	241	11
	CLEC	Region		62,212	9,606,309	1,612,417	5,597,885	645,583	322,010	17,846,416	97.82%	93,174	45,635	20,514	192,624	45,930	18,24

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101



Report: Speed to Answer Performance OS/DA SQM

October 1999					
State	Average Speed to Answer Sec	Percent Answered within 10 Sec	Percent Answered within 12 Sec	Percent Answered within 20 Sec	Percent Answered within 30 Sec
AL	7.25	72.7%			
FL	7.75			89.0%	
GA	6.03		82.9%		
KY	6.69			91.5%	
LA	7.25			90.6%	
MS	7.25			90.6%	
NC	4.09	87.2%			
SC	6.37				96.7%
TN	6.69	75.0%			

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102



Report: Speed to Answer Performance OS/Toll SQM

October 1999			
State	Average Speed to Answer Sec	Percent Answered within 10 Sec	Percent Answered within 30 Sec
AL	6.07	76.5%	
FL	4.81		97.3%
GA	2.92	90.7%	
KY	6.07		95.6%
LA	6.07		95.6%
MS	6.07		95.6%
NC	2.92	90.7%	
SC	2.92	90.7%	
TN	6.07	76.5%	

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103



Report: E911 Trnls & Accery SQM(BST&CLEC Resale)

October 1999		
State	% E911 Accuracy	Timeliness (% within 24 hours)
AL	93.19%	99.49%
FL	89.07%	96.47%
GA	92.87%	96.50%
KY	93.51%	96.09%
LA	93.91%	99.89%
MS	83.73%	96.91%
NC	85.55%	87.79%
SC	90.39%	92.43%
TN	86.02%	96.28%
TOTAL	89.58%	96.14%

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Report: E911 Mean Intvl SQM (BST & CLEC Resale)

October 1999								
State	0-4 Hrs	4-8 Hrs	8-12 Hrs	12-16 Hrs	16-20 Hrs	20-24 Hrs	24+ Hrs	Mean Interval
AL	93.58%	3.47%	1.08%	0.40%	0.85%	0.11%	0.51%	1.75
FL	69.75%	10.11%	4.59%	5.46%	5.21%	1.36%	3.53%	5.16
GA	82.45%	3.08%	4.10%	1.27%	4.28%	1.33%	3.50%	3.81
KY	84.79%	2.88%	4.51%	3.48%	0.22%	0.22%	3.91%	3.54
LA	74.74%	2.68%	7.64%	7.41%	7.41%		0.11%	4.57
MS	79.76%	8.65%	3.88%	0.75%	3.65%	0.23%	3.09%	3.53
NC	63.66%	7.86%	6.62%	6.34%	3.17%	0.14%	12.21%	9.81
SC	73.23%	6.62%	3.69%	4.26%	4.16%	0.47%	7.57%	6.65
TN	63.68%	8.17%	6.05%	6.09%	9.23%	3.06%	3.72%	6.79
TOTAL	76.76%	5.73%	4.67%	3.64%	4.43%	0.91%	3.86%	4.83

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Collocation - Tennessee REPORT: AVERAGE RESPONSE TIME, AVERAGE ARRANGEMENT TIME, % OF DUE DATES MISSED, ARRANGEMENTS IN SERVICE¹
REPORT PERIOD: September 22, 1999 - October 21, 1999

CLEC SPECIFIC CURRENT MO.	VIRTUAL				PHYSICAL				% DUE DATES MISSED ^{1,3}	AVERAGE ARRANGEMENT TIME (CAL. DAYS) ₁	NO. OF ARRANGE- MENTS COMPLETED ₁	AVERAGE ARRANGEMENT TIME (CAL. DAYS) ₁	% DUE DATES MISSED ^{1,3}
	NO. OF RESPONSES TO CLEC ₁	AVERAGE RESPONSE TIME (BUS. DAYS) ₁	NO. OF FIRM ORDERS FOR ARRANGE- MENTS ₁	NO. OF FIRM ORDERS FOR ARRANGE- MENTS ₂	NO. OF FIRM ORDERS FOR ARRANGE- MENTS ₁	AVERAGE RESPONSE TIME (BUS. DAYS) ₁	NO. OF RESPONSES TO CLEC ₁	NO. OF FIRM ORDERS FOR ARRANGE- MENTS ₂					
AA	1	20			1	35	6		0%	66	2		0%
AC					6		17						
AE					18	25							
AL													
AN													
AP													
AR						28	22						
AS					5	26	5						
AW					1	27	1						
AZ					13								
STATE AGG.	1	20					51						
REGION AGG.	7	69	12	9	43	33	314	14			8	80	0%
CUMULATIVE (2/8/96 thru 10/21/99)					274						45	93	13%
AB													
AE													
AF													
AI													
AK													
AM													
AS													
AZ													
BA													
BD													
STATE AGG.													
REGION AGG.													

*Includes revision from last report.

Note 1: Augments (changes to previously completed arrangements) are excluded.

Note 2: No. of Augments reflects new firm orders for changes to previously completed arrangements.

Note 3: Virtual (% Due Dates Missed) is based on the "Space A (available to CLEC) data". Physical (% Due Dates Missed) is based on the "Committed Space Ready" date.

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CERTIFICATE OF SERVICE

I hereby certify that on December 3, 1999, a copy of the foregoing document was served on the parties of record, via the method indicated:

Gary Hotvedt, Esquire
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243-0500

☒ Hand
☐ Mail
☐ Facsimile
☐ Overnight

Henry Walker, Esquire
Boult, Cummings, et al.
414 Union Ave., #1600
P. O. Box 198062
Nashville, TN 37219-8062

☒ Hand
☐ Mail
☐ Facsimile
☐ Overnight

