

BEFORE THE TENNESSEE REGULATORY AUTHORITY

NASHVILLE, TENNESSEE

JULY 5, 2000

IN RE:

**NASHVILLE GAS COMPANY, A DIVISION
OF PIEDMONT NATURAL GAS COMPANY
INCENTIVE PLAN ACCOUNT (IPA) AUDIT**

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DOCKET NO. 99-00207

**ORDER ADOPTING IPA COMPLIANCE AUDIT REPORT
OF AUTHORITY'S STAFF**

This matter came before the Tennessee Regulatory Authority (the "Authority") at a regularly scheduled Authority Conference held on May 23, 2000, for consideration of the May 3, 2000 Report (the "Report") of the Authority's Energy and Water Division (the "Staff"). The Report is the result of the Staff's Compliance Audit of the Incentive Plan Account ("IPA") filing of Nashville Gas Company (the "Company") for the year ended June 30, 1999. The IPA Compliance Audit was performed pursuant to Tenn. Code Ann. §§ 65-4-104, 65-4-111, and 65-3-108 and in accordance with a Performance Incentive Plan (the "Plan") adopted by the Company. The Report is attached hereto as part of Exhibit 1, and contains the Staff's Notice of Filing the Report and Company Service Schedule No. 14, which outlines the Plan. As stated in the Notice of Filing, the Compliance Audit did not result in any material findings by the Staff. As further stated in the Report, the Compliance Audit determined that during the Plan year under review the Company's calculations were in conformance with the terms of the Plan. The actual results of the Compliance Audit are described in Sections I and III of the Report.

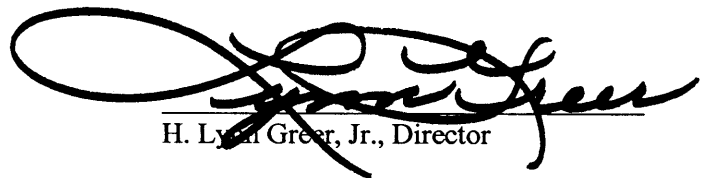
After consideration of the Report, the Directors voted unanimously to approve and adopt the Report and the findings contained therein.

IT IS THEREFORE ORDERED THAT:

1. The May 3, 2000 Report of the Authority's Energy and Water Division regarding its Compliance Audit of the Incentive Plan Account filing of Nashville Gas Company for the year ended June 30, 1999, attached to this Order as Exhibit 1, is approved and adopted and is incorporated in this Order as if fully rewritten herein; and

2. Any party aggrieved by the Authority's decision in this matter may file a Petition for Reconsideration with the Authority within fifteen (15) days from the date of this Order.


Melvin J. Malone, Chairman


H. Lynn Greer, Jr., Director


Sara Kyle, Director

ATTEST:


K. David Waddell, Executive Secretary

BEFORE THE TENNESSEE REGULATORY AUTHORITY
NASHVILLE, TENNESSEE

FILED IN
DOCKET NO. 99-00207
MAY 3 8 11 11
EXECUTIVE SECRETARY

May 3, 2000

IN RE:

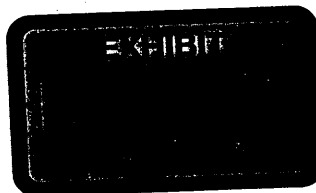
NASHVILLE GAS COMPANY, a Division of
PIEDMONT NATURAL GAS COMPANY
INCENTIVE PLAN ACCOUNT (IPA) AUDIT

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) Docket No. 99-00207
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NOTICE OF FILING BY ENERGY AND WATER DIVISION OF
THE TENNESSEE REGULATORY AUTHORITY

Pursuant to Tenn. Code Ann. §§ 65-4-104, 65-4-111 and 65-3-108, the Energy and Water Division of the Tennessee Regulatory Authority (hereafter "Energy and Water") hereby gives notice of its filing of the Nashville Gas Company Incentive Plan Account (hereafter "IPA") Audit Report in this docket and would respectfully state as follows:

1. The present docket was opened by the Authority to hear matters arising out of the audit of Nashville Gas Company's (hereafter the "Company") IPA for the year ended June 30, 1999.
2. The Company's IPA filing was received on October 1, 1999, and the Staff completed its audit of same on April 28, 2000.
3. The Audit did not result in any material findings by the Authority.

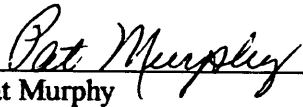


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4. The Audit Report is attached hereto as Exhibit A and is fully incorporated herein by this reference.

5. The Energy and Water Division hereby files its Report with the Tennessee Regulatory Authority for deposit as a public record and approval of the same.

Respectfully Submitted:



Pat Murphy
Energy and Water Division
Tennessee Regulatory Authority

COMPLIANCE AUDIT REPORT
OF

NASHVILLE GAS COMPANY'S
INCENTIVE PLAN ACCOUNT

Docket No. 99-00207

PREPARED BY

TENNESSEE REGULATORY AUTHORITY

ENERGY AND WATER DIVISION

MAY 3, 2000

EXHIBIT A

**TENNESSEE REGULATORY AUTHORITY'S
COMPLIANCE AUDIT
of
NASHVILLE GAS COMPANY'S
INCENTIVE PLAN ACCOUNT**

TABLE OF CONTENTS

I. INTRODUCTION.....	1
II. BACKGROUND AND DESCRIPTION OF PERFORMANCE INCENTIVE PLAN.....	2
III. ACTUAL PLAN YEAR RESULTS AND STAFF FINDINGS.....	3
IV. JURISDICTION OF TENNESSEE REGULATORY AUTHORITY.....	4

I. INTRODUCTION

The subject of this compliance audit is the Performance Incentive Plan (hereafter "Incentive Plan" or "IPA") of Nashville Gas Company (hereafter "Nashville Gas" or the "Company"), a division of Piedmont Natural gas Company. The objective of the audit was to determine whether the balance in the Incentive Plan Account as of June 30, 1999, the first full year of the permanent plan, was calculated in conformance with the terms of the Incentive Plan and to verify that the factors utilized in the calculations were supported by appropriate source documentation. The IPA consists of two mechanisms, which are more fully described in Section II below.

The following chart summarizes the results of the current period of the Incentive Plan, as presented in the Company's filing:

	<u>Year Ended 6/30/99</u>
Total Actual City Gate Purchases	\$ <u>41,040,872</u>
Total Annual Benchmark	\$ <u>41,195,076</u>
Percentage Actual Purchases to Benchmark	99.63%
Total Incentive Savings from:	
Gas Procurement	\$ 209,430
Capacity Management	<u>420,058</u>
<u>Total Incentive Savings</u>	\$ <u>629,488</u>
Incentive Savings retained by Ratepayers:	
Gas Procurement	\$ 88,488
Capacity Management	<u>371,176</u>
<u>Total Incentive Savings to Ratepayers</u>	\$ <u>459,664</u>
Incentive Savings retained by Company:	
Gas Procurement	\$ 120,942
Capacity Management	<u>48,882</u>
<u>Total Incentive Savings to Company</u>	\$ <u>169,824</u>

The results of the audit indicate that during the plan year under review, the Company's calculations were in conformance with the terms of the Incentive Plan. Section III of this report further describes the actual results of the plan year and details the Staff's findings.

II. BACKGROUND AND DESCRIPTION OF PERFORMANCE INCENTIVE PLAN

On May 31, 1996, the Tennessee Public Service Commission (hereafter the "TPSC"), the predecessor to the Tennessee Regulatory Authority (hereafter the "Authority" or "TRA"), issued an Order in Docket Number 96-00805 approving the Incentive Plan on an experimental basis for Nashville Gas. The specific details of the Incentive Plan were included in Nashville Gas' Service Schedule No. 14 tariff entitled Performance Incentive Plan, which was issued on April 22, 1996, and was effective July 1, 1996. A copy of this tariff is attached to the report as Attachment 1.

The experimental period began July 1, 1996, and ended June 30, 1998. On March 31, 1998, the Company filed an Application for Extension of the Performance Incentive Plan, which would allow the plan to continue on an annual basis. The Authority issued an Order on March 11, 1999, authorizing the Company to continue under a modified Incentive Plan. The Incentive Plan automatically rolls over for an additional plan year on each July 1st, beginning July 1, 1998, and continues until the Incentive Plan is either (a) terminated at the end of a plan year by not less than 90 days notice by Nashville Gas to the Authority or (b) modified, amended or terminated by the Authority. The period July 1, 1998 to June 30, 1999 is the first year of the permanent plan and is the subject of this audit.

The Incentive Plan consists of two mechanisms: (1) the Gas Procurement Mechanism, and (2) the Capacity Management Mechanism. Under the Gas Procurement Mechanism, Nashville Gas retains 50% of the savings on gas purchased below 99% of a pre-determined index. Should the Company purchase gas above 101% of the same pre-determined index, the Company is penalized for 50% of the excess. The Capacity Management Mechanism is tied to the Company's total annual demand cost and the sharing ratio is a sliding scale, with Nashville Gas earning a larger percentage with a higher level of cost savings. Interest is accrued on the outstanding monthly balance in the account using the same computation as is provided for in the Authority's Purchased Gas Adjustment Rule 1220-4-7-.03(vii). A more detailed explanation of each mechanism can be found in Attachment 1, the Company's Service Schedule No. 14.

III. ACTUAL PLAN YEAR RESULTS AND STAFF FINDINGS

On October 1, 1999, Nashville Gas submitted a rate adjustment to recover the balance in the Incentive Plan Account as of June 30, 1999, the end of the first full year of the permanent Incentive Plan. According to the Company filing, the Incentive Plan generated \$629,488 in total incentive savings. Of this amount, \$459,664 benefited the ratepayer and \$169,824 was retained by Nashville Gas. Adding the \$92,500 unrecovered balance from the prior year and \$42,829 in calculated monthly interest due, resulted in an unrecovered balance in the account of \$305,153. To recover this balance, a surcharge of \$0.00181 per therm became effective November 1, 1999.

The Company was able to purchase gas at less than the benchmark during five of the twelve months in the audit period. However, in only one of those months was the Company able to participate in the savings generated from the Gas Procurement Mechanism. This was due to the total monthly purchases for that month being not only less than the benchmark, but also less than the lower limit of the deadband of 99%. In one month, the purchases were above the upper limit of the deadband of 101%. In that month the Company was penalized its share of the loss. Total actual city gate purchases for the year averaged 99.63% of the total annual benchmark. Of the \$209,430 in savings, the Company retained \$120,942.

The Capacity Management Mechanism generated a total of \$420,058 in savings, of which \$11,510 was due to capacity release, and \$408,548 was generated from off-system sales. The Company's total actual demand costs for the year were \$14,033,189. Therefore, the Company did not participate in any savings until the savings reached \$140,332. Of the \$420,058 in total savings, the Company retained \$48,882 and \$371,176 benefited the ratepayer.

The Staff noted two instances in which the Company made errors in its calculation of the balance in the IPA Account. The first was in calculating the total Nashville demand dollars upon which the sharing percentage ranges for the Capacity Management Mechanism is based. A \$0.09 per dekatherm GRI reduction refund was not included in the calculation. This resulted in a \$70,200 reduction in the total demand dollars. This change would have increased Nashville's share of savings by \$280.

The second error was in the interest rate applied to the monthly balances. The Company used 8.25% for each month. The correct rates were 8.50% for the 3rd and 4th quarters of 1998, 8.17% for the 1st quarter of 1999, and 7.75% for the 2nd quarter of 1999. The combination of the interest rate errors and the increased interest due to the first error results in an additional underrecovery of \$357.

The net of these errors is an additional \$637 in savings due to the Company. Since this amount is immaterial with respect to the total savings (less than 1/2 of 1%) and the increase in increment charged to the ratepayer would not change (as calculated to 5 decimal places), **there are no official findings issued for the year ended June 30, 1999.**

IV. JURISDICTION OF THE TENNESSEE REGULATORY AUTHORITY

Tennessee Code Annotated (hereafter "T.C.A.") gave jurisdiction and control over public utilities to the Tennessee Regulatory Authority. T.C.A. § 65-4-104 states:

The Authority has general supervisory and regulatory power, jurisdiction, and control over all public utilities, and also over their property, property rights, facilities, and franchises, so far as may be necessary for the purpose of carrying out the provisions of this chapter.

Further, T.C.A. § 65-4-105 grants the same power to the Authority with reference to all public utilities within its jurisdiction as chapters 3 and 5 of Title 65 of the T.C.A. has conferred on the Department of Transportation's oversight of the railroads or the Department of Safety's oversight of transportation companies. By virtue of T.C.A. § 65-3-108, said power includes the right to audit:

The department is given full power to examine the books and papers of the said companies, and to examine, under oath, the officers, agents, and employees of said companies...to procure the necessary information to intelligently and justly discharge their duties and carry out the provisions of this chapter and chapter 5 of this title.

The Authority's Energy and Water Division is responsible for auditing those companies under the Division's jurisdiction to insure that each company is abiding by the rules and regulations of the TRA. This audit was performed by Pat Murphy of the Energy and Water Division.

SERVICE SCHEDULE NO. 14

Performance Incentive Plan

APPLICABILITY

The Performance Incentive Plan (the plan) replaces the reasonableness or prudence review of Nashville Gas Company's (Nashville or Company) gas purchasing activities overseen by the Tennessee Regulatory Authority (Authority). The plan is designed to provide incentives to Nashville in a manner that will produce rewards for its customers and its shareholders and improvements in Nashville's gas procurement activities. Each plan year will begin July 1. The annual provisions and filings herein would apply to this annual period. The Plan will continue until the Plan is either (a) terminated at the end of a plan year by not less than 90 days notice by Nashville to the Authority or (b) the Plan is modified, amended or terminated by the Authority.

OVERVIEW OF STRUCTURE

Nashville's Performance Incentive Plan is comprised of two interrelated components.

- Gas Procurement Incentive Mechanism
- Capacity Management Incentive Mechanism

The Gas Procurement Incentive Mechanism establishes a predefined benchmark index to which Nashville's commodity cost of gas is compared. It also addresses the recovery of gas supply reservation fees, the treatment of off-system sales and wholesale interstate sale for resale transactions, and the use of financial or private contracts in managing gas costs. The net incentive benefits or costs will be shared between the Company's customers and the Company on a 50% / 50% basis.

The Capacity Management Incentive Mechanism is designed to encourage Nashville to actively market off-peak unutilized transportation and storage capacity on upstream pipelines in the secondary market. The net incentive benefits or costs will be shared between the Company's customers and the Company utilizing a graduated sharing formula, with sharing percentages for Nashville ranging between zero and fifty percent.

The Company is subject to a cap on overall incentive gains or losses of \$1.6 million annually. In connection with the Performance Incentive Plan, Nashville shall file with the Authority Staff, and update each year a Three Year Supply Plan. Nashville will obtain additional firm capacity and/or gas supply pursuant to such plan.

GAS PROCUREMENT INCENTIVE MECHANISM

The Gas Procurement Incentive Mechanism addresses the following areas:

- Commodity Costs
- Gas Supply Reservation Fees
- Off-System Sales and Sale for Resale Transactions
- Use of Financial Instruments or Other Private Contracts

COMMODITY COSTS

Each month Nashville will compare its *total city gate commodity cost of gas*¹ to a benchmark dollar amount. The benchmark gas cost will be computed by multiplying total actual purchase quantities for the month by a price index. The monthly price index is defined as

$$I = F_f(P_0K_0 + P_1K_1 + P_cK_c + \dots P_\infty K_\infty) + F_oO + F_dD; \text{ where}$$

$$F_f + F_o + F_d = 1; \text{ and}$$

I = the monthly city gate commodity gas cost index.

F_f = the fraction of gas supplies purchased in the first-of-the-month market which are transported to the city gate under Nashville's FT service agreements.

P = the *Inside FERC Gas Market Report* price index for the first-of-the-month edition for a geographic pricing region, where subscript 0 denotes Tennessee Gas Pipeline (TGP) Rate Zone 0; subscript 1 denotes TGP Rate Zone 1; subscript C denotes Columbia Gas Transmission (CGT), Louisiana, plus applicable transportation and fuel charges in CGT's FT tariff to Rayne, and subscript ∞ denotes new incremental firm services to which Nashville may

¹ Gas purchases under Nashville's existing supply contract on the Tetco system are excluded from the incentive mechanism. Nashville will continue to recover 100 percent of these costs through its PGA with no profit or loss potential. Extension or replacement of such contract shall be subject to the same competitive bidding procedures that will apply to other firm gas supply agreements. In addition, Nashville's gas procurement incentive mechanism will measure storage gas supplies against the benchmark index during the months such quantities are purchased for injection. For purposes of comparing such gas purchase costs against the monthly city gate index price, Nashville will exclude any commodity costs incurred downstream of the city gate to storage so that Nashville's actual costs and the benchmark index are calculated on the same basis.

subscribe in the future.² The commodity index prices will be adjusted to include the appropriate pipeline maximum firm transportation (FT) commodity transportation charges and fuel retention to the city gate under Nashville's FT service agreements.

K = the fraction (relative to total maximum daily contract entitlement) of Nashville's total firm transportation capacity under contract in a geographic pricing region, where the subscripts are as above.³

F_o = the fraction of gas supplies purchased in the first-of-the-month spot market which are delivered to Nashville's system using transportation arrangements other than Nashville's FT contracts.

O = the weighted average of *Inside FERC Gas Market Report* first-of-the-month price indices, plus applicable maximum IT rates and fuel retention, from the source of the gas to the city gate, where the weights are computed based on actual purchases of gas supplies purchased by Nashville and delivered to Nashville's system using transportation arrangements other than Nashville's FT contracts.

F_d = the fraction of gas supplies purchased in the daily spot market.

D = the weighted average of daily average index commodity prices taken from *Gas Daily* for the appropriate geographic pricing regions, where the weights are computed based on actual purchases made during the month. The commodity index prices will be adjusted to include the appropriate maximum transportation commodity charges and fuel retention to the city gate.

² To the extent that Nashville renegotiates existing reservation fee supply contracts or executes new reservation fee supply contracts with commodity pricing provisions at a discount to the first-of-the-month price index, Nashville shall modify the monthly commodity price index to reflect such discount.

³ Because the aggregate maximum daily contract quantities in Nashville's FT contract portfolio vary by month over the course of the year, the weights will be recalculated each month to reflect actual contract demand quantities for such month. The contract weights, and potentially the price indices used, will also vary as Nashville renegotiates existing or adds new FT contracts. As new contracts are negotiated, Nashville shall modify the index to reflect actual contract demand quantities and the commodity price indices appropriate for the supply regions reached by such FT agreements.

If the actual total commodity gas purchase cost in a month is within one percent of the benchmark dollar amount, there will be no incentive gains or losses. If the actual total commodity gas purchase cost varies from the benchmark dollar allowance by more than one percent, the variance in excess of the one percent threshold shall be deemed incentive gains or losses under the plan. Such gains or losses will be shared 50/50 between the Company and the ratepayers.

Gas Supply Reservation Fees

Nashville will continue to recover 100% of gas supply reservation fee costs through its PGA with no profit or loss potential. For new contracts and/or contracts subject to renegotiation during the Plan year, Nashville will solicit bids for gas supply contracts containing a reservation fee.

Off-System Sales And Sale For Resale Transactions

Margin on off-system sales and wholesale sale-for-resale transactions using Nashville's firm transportation and capacity entitlements (the costs of which are recovered from Nashville's ratepayers) shall be credited to the commodity gas cost component of the Gas Procurement Incentive Mechanism and will be shared with ratepayers. Margin on such sales will be defined as the difference between the sales proceeds and the total variable costs incurred by Nashville in connection with the transaction, including transportation and gas costs, taxes, fuel, or other costs. For purposes of gas costs, Nashville will impute such costs for its related supply purchases at the benchmark first-of-the-month or daily index, as appropriate, on the pipeline and in the zone in which the sale takes place. The difference between Nashville's actual costs and such index price is taken into account under the Gas Procurement Incentive Mechanism. As to transportation costs, Nashville will impute such costs up to the transporting pipeline's maximum interruptible transportation (IT) rate. The difference between the maximum IT rate and Nashville's actual transportation commodity costs will be treated as capacity release margin under the Capacity Management Incentive Mechanism. After deducting the total transaction costs from the sales proceeds, any remaining margin will be credited to commodity gas costs and shared on a 50/50 basis with ratepayers.

Use Of Financial Instruments Or Other Private Contracts

To the extent Nashville uses futures contracts, financial derivative products, storage swap arrangements, or other private agreements to hedge, manage or reduce gas costs, any gains or losses will flow through the commodity cost component of the Gas Procurement Incentive Mechanism.

CAPACITY MANAGEMENT INCENTIVE MECHANISM

To the extent Nashville is able to release transportation or storage capacity, or generate transportation or storage margin associated with off-system or wholesale sales-for-resale, the associated cost savings shall be shared by Nashville and customers according to the following sharing formula:

Capacity Management Incentive cost savings as a percent of Nashville's annual transportation and storage demand costs.	Sharing percentages Nashville/Customers. (Percent)
Less than or equal to 1 percent	0/100
Greater than 1 percent but less than or equal to 2 percent	10/90
Greater than 2 percent but less than or equal to 3 percent	25/75
Greater than 3 percent	50/50

The sharing percentages shall be determined based on the actual demand costs incurred by Nashville (exclusive of credits for capacity release) for transportation and storage capacity during the plan year, as such costs may be adjusted due to refunds or surcharges from pipeline and storage suppliers. Any incentive gains or losses resulting from adjustments to the sharing percentages caused by refunds or surcharges shall be recorded in the current Incentive Plan Account (IPA).

DETERMINATION OF SHARED SAVINGS

Each month during the term of plan, Nashville will compute any gains or losses in accordance with the plan. If Nashville earns a gain, a separate Incentive Plan Account (IPA) will be debited with such gain. If Nashville incurs a loss, that same IPA will be credited with such loss. During a plan year, Nashville will be limited to overall gains or losses totaling \$1.6 million. Interest shall be computed on balances in the IPA using the same interest rate and methods as used in Nashville's Actual Cost Adjustment (ACA) account. The offsetting entries to IPA gains or losses will be recorded to income or expense, as appropriate. At its option, however, Nashville may temporarily record any monthly gains in a non-regulatory deferred credit balance sheet account until results for the entire plan year are available.

Gains or losses accruing to the Company under the Plan will form the basis for a rate increment or decrement to be filed and placed into effect separate from any other rate adjustments to recover or refund such amount over a prospective twelve-month period.

Each year, effective November 1, the rates for all customers, excluding interruptible transportation customers who receive no direct benefit from any gas cost reductions resulting from the plan, will be increased or decreased by a separate rate increment or decrement designed to amortize the collection or refund of the June 30 IPA balance

over the succeeding twelve month period. The increment or decrement will be established by dividing the June 30 IPA balance by the appropriate volumetric billing determinants for the twelve months ended June 30. During the twelve month amortization period, the amount collected or refunded each month will be computed by multiplying the billed volumetric determinants for such month by the increment or decrement, as applicable. The product will be credited or debited to the IPA, as appropriate. The balance in the IPA will be tracked as a separate collection mechanism.

FILING WITH THE AUTHORITY

The Company will file calculations of shared savings and shared costs quarterly with the Authority not later than 60 days after the end of each interim fiscal quarter and will file an annual report not later than 60 days following the end of each plan year. Unless the Authority provides written notification to the Company within 180 days of such reports, the Incentive Plan Account shall be deemed in compliance with the provisions of this Service Schedule.

PERIODIC INDEX REVISIONS

Because of changes in the natural gas marketplace, the price indices utilized by the Company, and the composition of the Company's purchased gas portfolio may change. The Company shall, within 30 days of identifying a change to a significant component of the mechanism, provide notice of such change to the Authority. Unless the Authority provides written justification to the Company within 30 days of such notice, the price indices shall be deemed approved as proposed by the Company.

GAS SUPPLY INCENTIVE COMPENSATION PROGRAM

The Company has in place a Gas Supply Incentive Compensation Program (the Program) designed to provide incentive compensation to selected Gas Supply non-executive employees involved in the implementation of the Nashville Incentive Plan and Secondary Marketing Programs in a manner consistent with the benefits achieved for customers and shareholders through improvements in gas procurement and secondary marketing activities. Participants in the program receive incentive compensation as recognition for their contribution to the customers and shareholders of the Company through lower gas costs and gains related thereto. Performance measures are established for the Program each year.

During the time this tariff is in effect, the Company will continue to have in place the Gas Supply Incentive Compensation Program, as detailed to the Authority, as it relates to the Nashville Incentive Plan. The Company will advise the Authority in writing of any changes to the Program, and unless the Company is advised within 60 days, said changes will become effective. No filing for prior approval is required for changes in the performance measures.