

BEFORE THE TENNESSEE REGULATORY AUTHORITY

NASHVILLE, TENNESSEE

October 18, 2012

IN RE:)	DOCKET NO.
)	98-00460
APPLICATION OF IMAGE ACCESS, INC. D/B/A)	
NEWPHONE FOR AUTHORITY TO PROVIDE)	Company ID:
RESELL TELECOMMUNICATIONS IN TENNESSEE)	128188

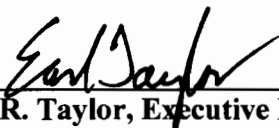
**ORDER GRANTING CANCELLATION OF AUTHORITY
TO PROVIDE TELECOMMUNICATIONS SERVICES**

This matter came before Chairman Kenneth C. Hill, Director Sara Kyle and Director James M. Allison of the Tennessee Regulatory Authority (the "Authority" or "TRA"), the voting panel assigned to this docket, at a regularly scheduled Authority Conference held on October 15, 2012. Image Access, Inc. d/b/a NewPhone ("Image Access" or the "Company") originally filed an Application for authority to provide operator services and/or resell telecommunications services in Tennessee on June 16, 1998. During a regularly scheduled Authority Conference held on October 6, 1998, the Directors found that the Company had met all the requirements for certification and approved the Application.¹ On September 6, 2012, the Authority received a request from the Company to cancel its authority to provide operator services and/or resell telecommunications services in Tennessee.² Based upon careful consideration of the entire record in this matter, the Directors voted unanimously to grant the Company's request to cancel its authority.

IT IS SO ORDERED.

Chairman Kenneth C. Hill, Director Sara Kyle and Director James M. Allison concur.

ATTEST:



Earl R. Taylor, Executive Director

¹ Image Access was granted a Certificate of Public Convenience and Necessity ("CCN") to provide competing resold and facilities-based local exchange telecommunications services on July 15, 2003 in Docket No. 03-00270. The Company's CCN was amended on September 13, 2004 in Docket No. 04-00213 to include authority to operate as a reseller of interexchange telecommunications services. On May 18, 2009, Image Access was designated as an Eligible Telecommunications Carrier ("ETC") in Docket No. 08-00143.

² The Company stated that it has no customers in Tennessee.