
Re: Docket No. 97-01232 | Pay Tel Communications, Inc. | COCOT Cancellation Request

From Grace Vinson <Grace.Vinson@tn.gov>
Date Tue 8/25/2026 3:19 PM
To Margeaux Pennywell <margeaux.pennywell@jsitel.com>
Cc Chris Eaton <Chris.Eaton@tn.gov>; Aisha Salem <Aisha.Salem@tn.gov>

Good Afternoon Ms. Pennywell,

Thank you for confirming that Pay Tel Communications, Inc. is no longer operating any coin or coinless payphones in Tennessee.

As of today, the Commission has not received the outstanding COCOT fees associated with the Company. Once those fees are paid, we will be able to proceed with the CCN cancellation.

Please let me know if you need any assistance.

Sincerely,



Grace Vinson, MBA | Regulatory Operations Manager
Tennessee Public Utility Commission
Andrew Jackson Building, 4th Floor
502 Deaderick St., Nashville, TN 37243
Phone: (615) 770-6958
grace.vinson@tn.gov

From: Margeaux Pennywell <margeaux.pennywell@jsitel.com>
Sent: Tuesday, August 25, 2026 7:57 AM
To: Grace Vinson <Grace.Vinson@tn.gov>
Cc: Chris Eaton <Chris.Eaton@tn.gov>; Aisha Salem <Aisha.Salem@tn.gov>
Subject: [EXTERNAL] Re: Docket No. 97-01232 | Pay Tel Communications, Inc. | COCOT Cancellation Request

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Hi Grace,

So sorry for the delay.

I confirm that Pay Tel Communications, Inc is no longer operating any coin or coinless payphones in Tennessee.

Thanks!

Margeaux Pennywell

Senior Analyst

Phone | 470-672-3912

Email | Margeaux.Pennywell@jsitel.com



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From: Grace Vinson <Grace.Vinson@tn.gov>

Sent: Monday, August 24, 2026 1:34 PM

To: Margeaux Pennywell <margeaux.pennywell@jsitel.com>

Cc: Chris Eaton <Chris.Eaton@tn.gov>; Aisha Salem <Aisha.Salem@tn.gov>

Subject: Re: Docket No. 97-01232 | Pay Tel Communications, Inc. | COCOT Cancellation Request

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Hi Ms. Pennywell,

I am following up on my message sent last week.

To proceed with the Company's cancellation, could you please confirm that Pay Tel Communications, Inc. is no longer operating any coin or coinless payphones in Tennessee?

Thank you,



Grace Vinson, MBA | Regulatory Operations Manager

Tennessee Public Utility Commission

Andrew Jackson Building, 4th Floor

502 Deaderick St., Nashville, TN 37243

Phone: (615) 770-6958

From: Grace Vinson <Grace.Vinson@tn.gov>
Sent: Thursday, August 20, 2026 3:49 PM
To: Margeaux Pennywell <margeaux.pennywell@jsitel.com>
Cc: Chris Eaton <Chris.Eaton@tn.gov>; Aisha Salem <Aisha.Salem@tn.gov>
Subject: Docket No. 97-01232 | Pay Tel Communications, Inc. | COCOT Cancellation Request

Hello Ms. Pennywell,

To proceed with the Company's cancellation, could you please confirm that Pay Tel Communications, Inc. is no longer operating any coin or coinless payphones in Tennessee?

Thank you,



Grace Vinson, MBA | Regulatory Operations Manager
Tennessee Public Utility Commission
Andrew Jackson Building, 4th Floor
502 Deaderick St., Nashville, TN 37243
Phone: (615) 770-6958
grace.vinson@tn.gov

From: Margeaux Pennywell <margeaux.pennywell@jsitel.com>
Sent: Tuesday, August 11, 2026 8:30 AM
To: Grace Vinson <Grace.Vinson@tn.gov>
Cc: Chris Eaton <Chris.Eaton@tn.gov>; Aisha Salem <Aisha.Salem@tn.gov>
Subject: [EXTERNAL] Re: Docket No. 97-01232 | COCOT Cancellation Request

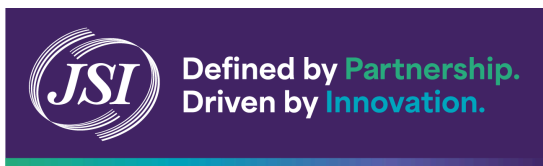
Good morning Grace,

I will reach out to Samantha and get any outstanding debts paid.

Thanks!

Margeaux Pennywell
Senior Analyst

Phone | 470-672-3912
Email | Margeaux.Pennywell@jsitel.com



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From: Grace Vinson <Grace.Vinson@tn.gov>
Sent: Monday, August 10, 2026 2:49 PM
To: Margeaux Pennywell <margeaux.pennywell@jsitel.com>
Cc: Chris Eaton <Chris.Eaton@tn.gov>; Aisha Salem <Aisha.Salem@tn.gov>
Subject: Re: Docket No. 97-01232 | COCOT Cancellation Request

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Good Afternoon Ms. Pennywell,

The Tennessee Public Utility Commission received a COCOT authority cancellation request for Pay Tel Communications, Inc. on July 6, 2026 in Docket No. 97-01232.

Before the Commission may cancel the Company's CCN for COCOT authority, all outstanding COCOT fees owed to the Commission must be paid. As of today, these fees have not been paid. If you need guidance with this process, please reach out to our CFO, Samantha Lay, at Samantha.C.Lay@tn.gov.

Thank you, and please let me know if you have any questions or concerns.

Sincerely,



Grace Vinson, MBA | Regulatory Operations Manager
Tennessee Public Utility Commission
Andrew Jackson Building, 4th Floor
502 Deaderick St., Nashville, TN 37243
Phone: (615) 770-6958
grace.vinson@tn.gov

From: Grace Vinson <Grace.Vinson@tn.gov>
Sent: Monday, August 10, 2026 1:46 PM
To: Sharon.Warren@jsitel.com <Sharon.Warren@jsitel.com>
Cc: Chris Eaton <Chris.Eaton@tn.gov>; Aisha Salem <Aisha.Salem@tn.gov>
Subject: Docket No. 97-01232 | COCOT Cancellation Request

Good Afternoon Ms. Warren,

The Tennessee Public Utility Commission received a COCOT authority cancellation request for Pay Tel Communications, Inc. on July 6, 2026 in Docket No. 97-01232.

Before the Commission may cancel the Company's CCN for COCOT authority, all outstanding COCOT fees owed to the Commission must be paid. As of today, these fees have not been paid. If you need guidance with this process, please reach out to our CFO, Samantha Lay, at Samantha.C.Lay@tn.gov.

Thank you, and please let me know if you have any questions or concerns.

Sincerely,



Grace Vinson, MBA | Regulatory Operations Manager
Tennessee Public Utility Commission
Andrew Jackson Building, 4th Floor
502 Deaderick St., Nashville, TN 37243
Phone: (615) 770-6958
grace.vinson@tn.gov

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