

JUL 21 2014

TENNESSEE REGULATORY AUTHORITY

Earl Taylor, Executive Director
Jim Allison, Chairman
Herb Hilliard, Vice Chairman
Robin Bennett, Director
Kenneth Hill, Director
David Jones, Director



502 Deaderick Street, 4th Floor
Nashville, TN 37243

**2014-2015 RENEWAL APPLICATION FOR AUTHORITY
TO PROVIDE PUBLIC PAYPHONE SERVICE**

(Tenn. Comp. R. & Regs. Rule 1220-4-2-.43 to 1220-4-2-.54)

Company ID Number 126351 Docket Number 9701164
(To Be filled out by the TRA)

Part 1: General Information

Name of Applicant Frontier Communications of Tennessee
Frontier Communications of the Volunteer State

Address 300 Bland Street, Bluefield

State WV Zip Code 24701 Phone No: 304-325-1688

Name and telephone number of contact person authorized to respond to Authority inquiries Monday through Friday:

ANGELA McCALL 304-325-1688
Name Telephone

300 Bland St Bluefield WV 24701
Address City State Zip

Mail the completed renewal application to:

Tennessee Regulatory Authority
Consumer Services Division
502 Deaderick Street, 4th Floor
Nashville, TN 37243.

Should you have any questions, please call **Jaclyn House at (615)741-2904.**

Part II Service and Repair

A. Maintenance of Public Payphone ("COCOT")

(1) How do you intend to service and maintain COCOTS

 Personally
 X Full time Technician
 Part Time Technician
 Service/repair contract with 3rd party

(2) Identify names and qualifications of the party/parties responsible for service and repair.

All Frontier Technicians are Seasoned employees and
trained on installation + repairs of phone equipment +
Service.

Part III Display Card

Attach a copy of the display card posted on the pay telephone. This card must contain all required information listed in the attached Tenn. Comp. R. & Regs. 1220-4-2-.49 (1)(f):

- A. The charge and operating instructions.
- B. Long Distance Carrier, Address, and 800 Number must be on the card.
- C. Company Name, Address, Phone Number with a place for your TRA ID Number.
- D. Information for using Long Distance, (0+Area Code + Number – within this Area Code and Outside this Area Code.
- E. Information for Collect Calls, Person-To-Person Calls, and Station-To-Station Calls.
- F. Directory Assistance (Local Calling Area) Outside Calling Area (411 or 1+411)
- G. Emergency Help (Dial)
- H. Dial for Refund (Or indicate how you handle refunds)
- I. Free Calls – Toll Free 800 or 888 numbers, Repair Service. (This Instrument is serviced by: Name & Address and telephone number of Service Technician).
- J. Method of service provided—One-way (outbound calls only) or Two-way service

Attach a copy of the Display Card in this space:

See attached pages showing template
for printer of upper + lower Housing
cards and actual photo of Lower
Housing card on payphone.

Part IV Rule Compliance Agreement

A. The Customer Owned Coin or Coinless Operated Telephone (COCOT) renewal authorization applicant, hereby, affirms the following:

- I have received, read, and understood the Tennessee Regulatory Authority's Public Payphone Service Rules and Regulations;
- I understand the penalties for non-compliance with these rules and regulations;
- I recognize all associated fees to provide Payphone Service, including the fee assessed for additional Payphone instruments;
- I will comply with the TRA Payphone Service Rules and all applicable state laws;
- I will submit a monthly report to the TRA indicating any COCOT additions accompanied with the proper fee;
- All information provided in the attached COCOT registration document is true to the best of applicant's knowledge.

Angela Thacall 7-18-14
Applicant Signature Date

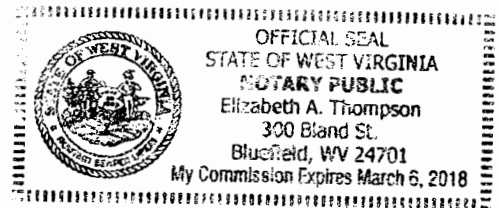
Subscribed and sworn before me this July Month, 18 day, of 2014 Year

Notary Public

Elizabeth A. Thompson

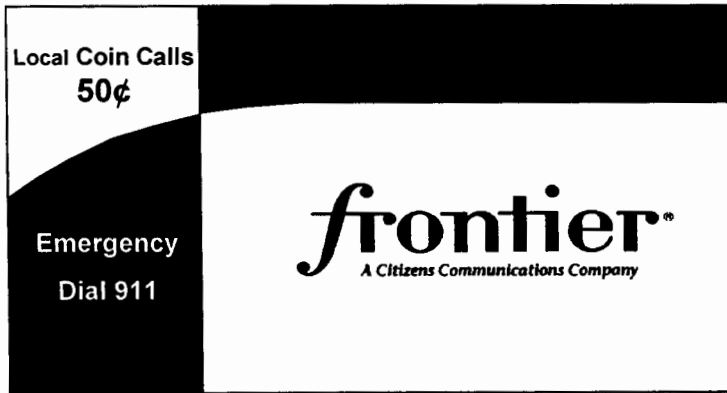
My Commission expires the March Month, 6 Day, of 2018 Year

SEAL

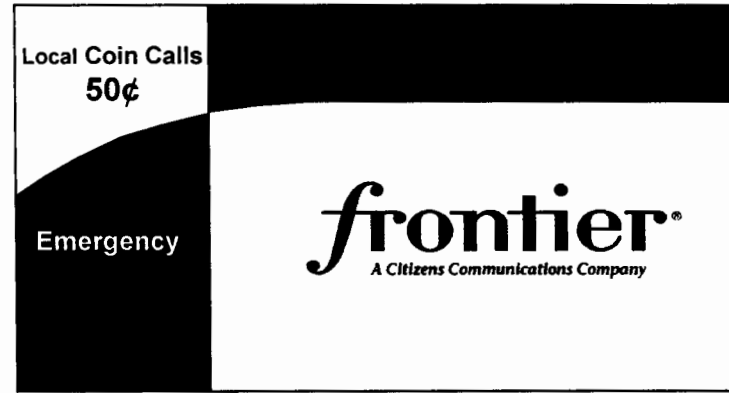


Upper Housing Cards

Side 1



Side 2



Actual Size: 3 3/4" wide x 2" high

Quantity: See below

Ship 850 to:

Ship 650 to:

Ship 2,400 to:

Ship 1,800 to:

Tennessee Lower Housing Card

This phone is owned and operated by Frontier, a Citizens Communications Company, Business Call Center, 24 South William St., Johnstown, NY 12095. 1-800-921-8104

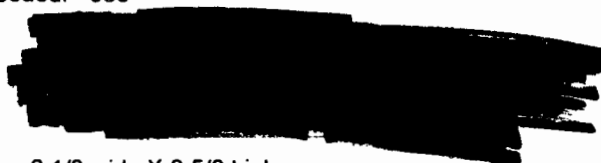
COIN CALLS: NO CHANGE PROVIDED Local Calls: Listen for Dial Tone Deposit Coins Dial Number Long Distance: 1+ toll calls cannot be placed from this phone. Please use a calling card or some other means to make 1+ toll calls.	OPERATOR ASSISTANCE PROVIDED BY:
CARD, COLLECT & THIRD PARTY: Dial 0 + area code + number, follow instructions	
FREE CALLS (NO COIN NEEDED): Toll Free Calls: 1+800/855/866/877/888 and like codes Repair/Refund: 1+800+921+8104 Operator: "0" Relay Centers: 711	LONG DISTANCE CALLS CARRIED BY:
DIRECTORY ASSISTANCE : Local: 1+411 (no coin needed) Within Area Code: 1 + Area Code + 555-1212 (Requires use of a calling card) Outside Area Code: 1 + Area Code + 555-1212 (Requires use of a calling card)	Additional charges may apply. For rates, billing and service disputes, write or call the carrier shown above. You have the right to access the Long Distance carrier of your choice. Consult your carrier for access codes.

For unresolved billing or service Intrastate complaints, contact:
Tennessee Regulatory Authority at 1-800-342-8359

Interstate complaints write to: Federal Communications Commission,
Consumer & Governmental Affairs Bureau, Consumer Inquiries & Complaints Div.
445 12th Street, SW, Washington, DC 20554

Quantity Needed: 650

Ship to:



Actual Size = 6 1/8 wide X 2 5/8 high

White Card Stock

Black Text

Borders are Black

OPERATOR ASSISTANCE PROVIDED BY:

VERIZON

MCI WORLDCOM

LONG DISTANCE CALLS PROVIDED BY:

VERIZON, NY 10001 1-800-828-8104

...from the phone. Please use a ... to make 1 + toll calls.

...code

...use of a ...

...code

...the ...

...the ... who ... the ...

...the ...