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To: Richard Collier Date: January 18, 2001
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THANK YOU.

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January 18, 2001

Guy M. Hicks, Esq.
BellSouth Telecommunications, Inc.
Suite 2101
333 Commerce Street
Nashville, TN 37201-3300

Re: *Tariff Filings by Local Exchange Companies to Comply With FCC Order
96-439 Concerning the Reclassification of Pay Telephones*
Docket No. 97-00409

Dear Guy:

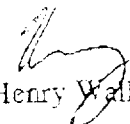
As we both know, the Tennessee Regulatory Authority has ordered BellSouth to pay refunds to payphone line subscribers within sixty (60) days of the TRA's December 19 decision.

As I think you would agree, these refunds should be sent to the same subscribers who originally paid the excess payphone charges. In some cases, a payphone location may have been sold during the period covered by the refund. Because the refund amounts may be substantial, it is important that all parties make every effort to identify from billing records each payphone subscriber. It is my understanding that BellSouth has used this same "month-by-month" procedure to make refunds in other states, such as Kentucky. TPOA will be available, if needed, to assist BellSouth in locating those subscribers.

Please call me if you have any questions about this. I am forwarding a copy of this request to the TRA and the other parties to this proceeding.

Very truly yours,

BOULT, CUMMINGS, CONNERS & BERRY, PLC

By: 
Henry Walker

HW/nl