BELLSOUTH

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September 6, 2001

VIA HAND DELIVERY

David Waddell, Executive Secretary
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37238

Re: *BellSouth Telecommunications, Inc.'s Entry Into Long Distance (InterLATA) Service in Tennessee Pursuant to Section 271 of the Telecommunications Act of 1996*
Docket No. 97-00309

Dear Mr. Waddell:

As permitted by the August 10, 2001 Initial Order of Hearing Officer, BellSouth is submitting its updated performance measurements data for June. This updated data is presented in the same format as the May data, which was attached to the testimony of David A. Coon as Exhibit DAC-3. The updated data includes both actual results for June of this year and associated analysis of the updated data. BellSouth intends to include this type of analysis of performance data in affidavit form with its 271 filing to the FCC. The enclosed does not contain any updates or modifications to the regional SQMs.

Fourteen copies of the updated Coon Exhibit DAC-3 are enclosed. Electronic copies are available upon request. Copies of the enclosed are being provided to counsel of record.

Very truly yours,

Guy M. Hicks

GMH:ch
Enclosure

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ANALYSIS OF PERFORMANCE MEASUREMENTS DATA

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ANALYSIS OF PERFORMANCE MEASUREMENTS DATA

I. INTRODUCTION

This Supplemental Exhibit presents BellSouth's performance measurements data in Tennessee for June 2001. The performance data for Tennessee is provided in Attachment 1A. In addition, Attachments 2 and 3 to Exhibit DAC-3, filed on July 30, 2001, have been updated for June 2001 data and are attached to this supplemental exhibit as Attachments 2A and 3A. Attachments 4, 5, and 6 to Exhibit DAC-3 have not been updated, and are, therefore, not included in this supplemental filing.

II. ANALYSIS OF PERFORMANCE MEASUREMENTS

A. Introduction

Attachment 1A is the Monthly State Summary (MSS) for Tennessee for June 2001. The June MSS, similar to the May MSS filed on July 30, 2001, contains 2,252 sub-metrics. BellSouth met or exceeded the benchmark/retail analogue criteria for 430 of 513 sub-metrics, or 84%, for which there were both established benchmarks/retail analogues and CLEC activity. The remainder of the 2,252 sub-metrics were either diagnostic (913), had no CLEC activity (717), were parity by design (10), are still under development

(2) or are excluded (97) due to data calculation deficiencies. This structure is compliant with the previously listed GPSC order. All measures and sub-metrics are included in these calculations except three measures that are currently under investigation that have known deficiencies in their calculations. They are Average Jeopardy Notice Interval, FOC & Reject Completeness, and LNP Disconnect Timeliness. Even though these measures are included in the MSS and in the total number of measurements calculation (2,252), they are excluded from the "Made/Total" percentage calculations (430/513).

Each sub-metric designated as having not satisfied the benchmark or BellSouth retail analogue requirement for May and/or June 2001 is included in this Exhibit. Each sub-metric discussed is labeled as being missed in either one or both of the months.

The following paragraphs will address specific performance measurements associated with each checklist item.

B. CHECKLIST ITEM 1 – INTERCONNECTION

1. Collocation

BellSouth provides three separate collocation reports: 1) Average Response Time; 2) Average Arrangement Time; and 3) Percent of Due Dates Missed.

Section E in Attachment 1A, Items E.1.1.1 through E.1.3.3, provides these results. BellSouth met the approved benchmarks for all sub-metrics with CLEC activity in both May and June 2001.

2. Local Interconnection Trunking

Trunking Reports

Attachment 1A, Section C, Items C.1.1 to C.4.2 of the MSS contains data for ordering, provisioning, maintenance and repair, and billing associated with Local Interconnection Trunks.

In May 2001, BellSouth met 11 of 13 sub-metrics or 85% of the applicable benchmarks/analogues for all local interconnection trunking measures having CLEC activity. In June, BellSouth satisfied the criteria for 14 of the 18 sub-metrics with CLEC activity. The sub-metrics that did not meet the benchmarks/retail analogues for May and/or June 2001 are as follows:

Service Order Accuracy / Local Interconnection Trunks / < 10 Circuits / Dispatch (C.2.11.1.1) (June)

BellSouth met the standard for 3 of the 4 orders reviewed for June 2001. The 95% benchmark set a requirement of all 4 orders based on the quantity of orders for this sub-metric. The small universe size for this sub-metric does not produce a conclusive benchmark comparison.

Service Order Accuracy / Local Interconnection Trunks / >= 10 Circuits / Dispatch (C.2.11.2.1) (May/June)

BellSouth met the standard for 16 of the 17 (94.12%) orders reviewed in this sub-metric for May and for 5 of the 6 orders reviewed in June 2001. With sample sizes of only 17 and 6 orders in May and June, respectively and a 95% benchmark, any error at all causes a miss for the entire sub-metric.

Service Order Accuracy / Local Interconnection Trunks / >= 10 Circuits / Non Dispatch (C.2.11.2.2) (May/June)

BellSouth met the standard for 9 of the 10 (90%) orders reviewed in this sub-metric for May and for 12 of the 13 (92%) orders reviewed in June 2001. With sample sizes of only 10 and 13 in May and June, respectively orders and a 95% benchmark, any error at all causes a miss for the entire sub-metric.

Invoice Accuracy / Local Interconnection Trunks (C.4.1) (June)

The CLECs experienced Local Interconnection invoice accuracy rates that were slightly less than the invoices BellSouth sends to its customers during June 2001 (98.83% accuracy for BellSouth versus 98.43% for the CLEC invoices). The difference in performance was negligible and provides the CLECs with a meaningful opportunity to compete with BellSouth.

Trunk Blockage

Attachment 3A, Item C.5.1 (TGP), shows the actual trunk blocking percentages by hour for June 2001. The Analogue/Benchmark for the Trunk Group Performance measure is any two-hour period in 24 hours where CLEC blockage exceeds BellSouth blockage by more than 0.5%. BellSouth met the approved benchmark for this measure for both May and June 2001.

C. CHECKLIST ITEM 2 – UNBUNDLED NETWORK ELEMENTS (UNE)

This section addresses the measures associated with UNEs under checklist item 2. Attachment 1A, Sections B.1 – B.3, provides data that is divided into Ordering, Provisioning and Maintenance & Repair operations. The Ordering function is disaggregated into 17 sub-metrics. The Provisioning function has 19 sub-metrics, and there are 12 sub-metrics for the Maintenance & Repair function. All Ordering measures will be included in this checklist item because of the overall relationship of the mechanized, partially mechanized and manual processing of Local Service Requests (LSRs). The Provisioning and Maintenance & Repair measures for the following products are included in the checklist item as shown below:

Product	Checklist Item:
Combo (Loop & Port)	#2 – Unbundled Network Elements
Combo (Other)	#2 – Unbundled Network Elements
Other Design	#2 – Unbundled Network Elements
Other Non-Design	#2 – Unbundled Network Elements

xDSL Loop	#4 – Unbundled Local Loops
UNE ISDN Loop	#4 – Unbundled Local Loops
Line Sharing	#4 – Unbundled Local Loops
2w Analog Loop Design	#4 – Unbundled Local Loops
2w Analog Loop Non Design	#4 – Unbundled Local Loops
2w Analog Loop w/INP Design	#4 – Unbundled Local Loops
2w Analog Loop w/INP Non Design	#4 – Unbundled Local Loops
2w Analog Loop w/LNP Design	#4 – Unbundled Local Loops
2w Analog Loop w/LNP Non Design	#4 – Unbundled Local Loops
Digital Loop < DS1	#4 – Unbundled Local Loops
Digital Loop => DS1	#4 – Unbundled Local Loops
Local Interoffice Transport	#5 – Unbundled Local Transport
Switch Ports	#6 – Unbundled Local Switching
INP Standalone	#11 – Local Number Portability
LNP Standalone	#11 – Local Number Portability

An overall review of the UNE sub-metrics for Ordering, Provisioning, Maintenance & Repair and Billing indicates that BellSouth met the benchmark/retail analogue criteria for 83% of the sub-metrics during the month of May and 81% of the sub-metrics in June 2001.

1. UNE Ordering Measures

Items B.1.1 – B.1.19 in Attachment 1A show data for Percent Rejected Service Requests, Reject Interval, FOC Timeliness and FOC & Reject Response Completeness. These reports are disaggregated by interface type (electronic, partial electronic and manual), as well as product type.

Percent Rejected Service Requests

Results for individual CLECs in this measure vary. Some CLECs have few rejected service requests, while some CLECs have many. Of the CLECs submitting LSRs in June 2001, fifteen of the twenty CLECs that submitted the largest volumes of fully mechanized LSRs had rejection rates ranging from 1% to 10%.

In order to lower the rejection rate for individual CLECs, BellSouth has developed an action plan template to be used in conjunction with an analysis of the pre-order and order activity of a CLEC who is performing at less than 90% on flow-through on mechanically submitted orders and has a clarification rate of 20% or higher. So far, seven CLECs in the BellSouth region have agreed to utilize this template. Five CLECs have had presentations concerning their individual results and are currently reviewing the proposals. Meetings are being scheduled with two additional CLECs and twenty-two others are either in the final stages of the action plan preparation or data analyzation. The initial results after implementation indicates a 5% overall reduction in clarifications and rejected requests.

Reject Interval

Items B.1.4 - B.1.8 in Attachment 1A examine the Reject Interval for the month of June 2001. For orders submitted electronically, the benchmark is 97% within one hour. In May, 56% of the rejected service requests were delivered within the one-hour time period. In June, BellSouth returned 96% of fully mechanized rejects for UNE LSRs within the 1-hour benchmark period. (See the write-up for Items B.1.4.2 – B.1.4.15 below for further discussion concerning electronically submitted orders.)

For partially mechanized orders, which are LSRs submitted electronically but require service representative intervention, the current benchmark is 85% within 18 hours. In both May and June, BellSouth exceeded this benchmark, with over 98% and 97%, respectively, of partially mechanized rejects being returned to the CLECs within the 18-hour time period.

For manual orders, the current benchmark is 85% within 24 hours. BellSouth also exceeded this requirement in both May and June 2001, with 95% and 98%, respectively, of the LSRs submitted manually being returned to the CLECs within the 24-hour time period.

The following sub-metrics did not meet the established benchmarks in May and/or June 2001:

Reject Interval / Local Interoffice transport / Electronic (B.1.4.2) (June)

Reject Interval / Combo (Loop & Port) / Electronic (B.1.4.3) (May/June)

Reject Interval / ISDN Loop / Electronic (B.1.4.6) (May)

Reject Interval / 2w Analog Loop Design / Electronic (B.1.4.8) (May)

Reject Interval / 2w Analog Loop w/LNP Design / Electronic (B.1.4.12) (June)

Reject Interval / Other Design / Electronic (B.1.4.14) (May/June)

Reject Interval / Other Non-Design / Electronic (B.1.4.15) (May/June)

The current benchmark for these sub-metrics is >= 97% within one hour. BellSouth is conducting a detailed root cause analysis of the process for electronic rejects. This analysis addresses the ordering systems (EDI, TAG, and LENS) used by the CLECs and the back-end legacy applications, such as SOCS, that are accessed by the ordering systems.

Thus far, the analysis has determined that many of the LSRs that did not meet the one-hour benchmark were issued between 11:00 p.m. and 4:30 a.m. Between these hours, the system is unable to process LSRs because certain of the back-end legacy systems are out of service. LSRs submitted during these periods should be excluded from the measurement. BellSouth is currently reviewing the scheduled down time for all systems and how that down time affects the ordering capability of the CLECs.

With the implementation of May data, BellSouth was directed to change the time stamp identification for the start and complete times of the interval for this measurement from the Local Exchange Ordering (LEO) System to the CLEC ordering interface system (TAG or EDI). However, with this change, BellSouth is currently unable to identify multiple issues of the same version of LSRs that have been rejected (fatal rejects). These rejected LSRs should be excluded from the measurement. If there are multiple issues of the same version, the measure currently calculates the interval from the initial issue to the final issue of the LSR returned to the CLEC, Reject or FOC. Consequently, BellSouth's performance level is inappropriately understated. BellSouth is currently working to determine a fix for this issue.

With the May and June updates, the data for the UNE Loop & Port Combination is being included in the UNE Other Non-Design sub-metric. BellSouth is currently changing the programming to remove the UNE Loop & Port combination from the UNE Other Non-Design sub-metric and expects the update to be complete with the release of August data.

<u>Reject Interval / Local Interoffice Transport / Partially Mechanized (B.1.6.2) (May)</u>

There were only six orders in this sub-metric for May 2001 with BellSouth meeting the benchmark for five of them. Such a small universe does not

produce a statistically conclusive benchmark comparison. There were no CLEC LSRs rejected for this sub-metric in June 2001.

Reject Interval / LNP (Standalone) / Partially Mechanized (B.1.6.17) (June)

BellSouth returned 61 of the 77 rejects for LSRs in this sub-metric within the 18-hour benchmark period in June 2001. The benchmark requires that 65 of the 77 LSRs be returned in 18 hours to make the 85% level. There were no distinct patters or systemic issues revealed from the rejects that missed the time periods.

Reject Interval / Local Interoffice Transport / Manual (B.1.8.2) (May)

There were only two orders in this sub-metric for May 2001 with BellSouth meeting the benchmark for one of them. Such a small universe does not produce a statistically conclusive benchmark comparison. BellSouth met the benchmark for this sub-metric in June 2001.

Reject Interval / Combo (Loop & Port) / Manual (B.1.8.3) (May)

Reject Interval / Other Non-Design / Manual (B.1.8.15) (May)

BellSouth met the benchmark for 10 of the 12 LSRs rejected in these sub-metrics for May 2001. The benchmark requires that 11 of the 12 LSRs be returned in 24 hours to make the 85% level. BellSouth met the benchmark for these sub-metrics in June 2001.

Reject Interval / 2w Analog Loop w/INP Design / Manual (B.1.8.10) (May)

There were only four orders in this sub-metric for May 2001 with BellSouth meeting the benchmark for two of them. Such a small universe does not produce a statistically conclusive benchmark comparison. BellSouth met the benchmark for this sub-metric in June 2001.

Reject Interval / Other Design / Manual (B.1.8.14) (May)

There were only two orders in this sub-metric for May 2001 with BellSouth meeting the benchmark for one of them. Such a small universe does not produce a statistically conclusive benchmark comparison. BellSouth met the benchmark for this sub-metric in June 2001.

FOC Timeliness

For LSRs submitted electronically, the benchmark is 95% of the FOCs returned within 3 hours. For partially mechanized LSRs, the benchmark is 85% returned within 18 hours. For LSRs submitted manually, the benchmark is 85% returned within 36 hours. In May 2001, BellSouth met the benchmark for 9,675 of the 9,931 LSRs that received a FOC. In June 2001, the benchmark time period was met or exceeded for 8,860 of the 9,214 (96%) of the LSRs that received a FOC. The sub-metrics that did not meet the benchmark in May and/or June are as follows:

FOC Timeliness / xDSL / Electronic (B.1.9.5) (May/June)

FOC Timeliness / 2w Analog Loop Design / Electronic (B.1.9.8) (June)

FOC Timeliness / 2w Analog Loop w/LNP Design / Electronic (B.1.9.12) (May/June)

FOC Timeliness / LNP (Standalone) / Electronic (B.1.9.17) (May)

BellSouth is conducting a detailed root cause analysis of the process for electronic ordering. This analysis addresses the ordering systems (EDI, TAG, and LENS) used by the CLECs and the back-end legacy applications, such as SOCS, that are accessed by the ordering systems.

Thus far, the analysis has determined that many of the LSRs that did not meet the three-hour benchmark were issued between 11:00 p.m. and 4:30 a.m. Between these hours the system is unable to process LSRs because certain of the back-end legacy systems are out of service. Such hours should be excluded from the measurement. BellSouth is currently reviewing the scheduled down time for all systems and how that down time affects the ordering capability of the CLECs.

FOC Timeliness / xDSL / Partially Electronic (B.1.11.5) (May/June)

There were only eight orders in this sub-metric for May and 6 orders for June 2001. Such a small universe does not produce a statistically conclusive benchmark comparison.

FOC Timeliness / 2w Analog Loop w/LNP Design / Partially Electronic (B.1.11.12) (June)

BellSouth met the benchmark for 79 of the 93 (84.95%) of the FOCs returned for this sub-metric in June 2001. Using normal rounding convention, BellSouth met the benchmark for the sub-metric for the month.

FOC Timeliness / 2w Analog Loop w/LNP Non-Design / Manual (B.1.13.13) (June)

There was only one order in this sub-metric for June 2001. Such a small universe does not produce a statistically conclusive benchmark comparison.

FOC & Reject Response Completeness

This measurement was introduced with the March 2001 data month. The benchmark is 95%. BellSouth has determined that the coding for the FOC and Reject Completeness measures is flawed and must be rewritten. In this measure, BellSouth did not meet the benchmark in May and/or June 2001 for the FOC and Reject Response Completeness metrics listed below:

FOC & Reject Response Completeness / Local Interoffice Transport / Electronic (B.1.14.2) (May/June)

FOC & Reject Response Completeness / Combo (Loop & Port) / Electronic (B.1.14.3) (June)

FOC & Reject Response Completeness / xDSL / Electronic (B.1.14.5) (May/June)

FOC & Reject Response Completeness / ISDN Loop / Electronic (B.1.14.6) (May/June)

FOC & Reject Response Completeness / 2w Analog Loop Design / Electronic (B.1.14.8) (May/June)

FOC & Reject Response Completeness / Other Design / Electronic (B.1.14.14) (May/June)

FOC & Reject Response Completeness / Other Non-Design / Electronic (B.1.14.15) (June)

FOC & Reject Response Completeness / Combo (Loop & Port) / Manual (B.1.16.3) (May/June)

FOC & Reject Response Completeness / xDSL / Manual (B.1.16.5) (May/June)

FOC & Reject Response Completeness / 2w Analog Loop Non-Design / Manual (B.1.16.9) (May/June)

FOC & Reject Response Completeness / Other Non-Design / Manual (B.1.16.15) (May/June)

FOC & Reject Response Completeness (Multiple Responses) / Local Interoffice Transport / Partial Electronic (B.1.18.2) (May)

FOC & Reject Response Completeness (Multiple Responses) / Combo (Loop & Port) / Partial Electronic (B.1.18.3) (May/June)

FOC & Reject Response Completeness (Multiple Responses) / Other Non-Design / Partial Electronic (B.1.18.15) (May/June)

FOC & Reject Response Completeness (Multiple Responses) / Local Interoffice Transport / Manual (B.1.19.2) (May/June)

FOC & Reject Response Completeness (Multiple Responses) / Combo (Loop & Port) / Manual (B.1.19.3) (June)

FOC & Reject Response Completeness (Multiple Responses) / xDSL / Manual (B.1.19.5) (May/June)

FOC & Reject Response Completeness (Multiple Responses) / ISDN Loop / Manual (B.1.19.6) (May/June)

FOC & Reject Response Completeness (Multiple Responses) / Line Sharing / Manual (B.1.19.7) (May/June)

FOC & Reject Response Completeness (Multiple Responses) / 2w Analog Loop Design / Manual (B.1.19.8) (May/June)

FOC & Reject Response Completeness (Multiple Responses) / 2w Analog Loop Non Design / Manual (B.1.19.9) (May/June)

FOC & Reject Response Completeness (Multiple Responses) / 2w Analog Loop w/INP Design / Manual (B.1.19.10) (June)

FOC & Reject Response Completeness (Multiple Responses) / Other Design / Manual (B.1.19.14) (May/June)

FOC & Reject Response Completeness (Multiple Responses) / Other Non-Design / Manual (B.1.19.15) (June)

BellSouth has determined that the coding for the FOC & Reject Completeness measures failed to include rejections that were classified as "auto clarifications." This coding change, which is in the process of being rewritten, is projected for completion with August data in late September and will impact all FOC & Reject Completeness measures.

Flow-Through

Attachment 1A, Items F.1.1 - F.1.3, shows Flow-Through data disaggregated by customer type and for the Summary/Aggregate. The following table shows the Regional Flow-Through results for the May through June 2001 period as compared with the Interim SQM benchmarks.

% Flow-through Service Requests (F.1.1.1 – F.1.3.4)

Customer Type	May 2001	June 2001	Benchmark
Residence	90.25%	92.21%	95%
Business	61.15%	57.26%	90%
UNE	74.80%	78.33%	85%
LNP	90.65%	91.83%	85%

The table above excludes those LSRs designed to "fall out" for manual handling. The business flow-through rate is well below the 90% objective. Business LSRs are more complex than the typical LSRs and, as a result, there is a greater probability for error. For example, an LSR requesting 10

lines with series completion hunting that are located over multiple floors and have a variation of features on the lines presents many more opportunities for system mismatches than one that adds just lines and features.

BellSouth has established a Flow-Through Improvement Program Management process that includes seven different internal organizations. Ongoing analysis is being done to determine trends and identify flow-through problems. To date, fifteen system enhancements have been identified and are targeted for Encore releases. These releases are being implemented in July and August 2001.

2. UNE Provisioning Measures

BellSouth met 83% and 75% of the overall UNE Provisioning measurements in the months of May and June 2001. The following sub-metrics did not meet the applicable benchmarks / retail analogues in May and/or June 2001:

% Jeopardy Notice Interval >= 48 hours / Combo (Loop & Port) / < 10 Circuits (B.2.10.3) (May/June)

The calculations for this measure have been determined to be incorrect. The coding change in the Service Order Control System (SOCS) is currently scheduled for a September 13, 2001, system load date. Based on this schedule, the October data month will be the first full month that the change will be in effect.

% Missed Installation Appointments / Combo (Loop & Port) / >= 10 Circuits / Dispatch (B.2.18.3.2.1) (May)

There were only a total of four appointments in this sub-metric for May 2001. Such a small universe does not produce a statistically conclusive comparison with the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in June 2001.

% Provisioning Troubles w/i 30 Days / Combo (Loop & Port) / < 10 Circuits / Dispatch (B.2.19.3.1.1) (June)

BellSouth is currently analyzing the data for this sub-metric. The extremely high number of troubles indicated does not match the overall report rates for June.

% Provisioning Troubles w/i 30 Days / Combo (Loop & Port) / < 10 Circuits / Non Dispatch (B.2.19.3.1.2) (May)

95% of all orders for both the CLECs and BellSouth retail received trouble free service in this sub-metric for May 2001. There were 115 reports for the 2,524 orders that completed in the 30 days prior to May. The Customer Wholesale Interconnection Network Service (CWINS) Center representatives are being retrained on proper order setup, testing and cutover procedures. BellSouth expects this training to have a positive impact on its performance

for CLECs. BellSouth met the retail analogue comparison for this sub-metric in June 2001.

% Provisioning Troubles w/i 30 Days / Other Design / < 10 Circuits / Dispatch (B.2.19.14.1.1) (June)

There were only eight orders associated with this sub-metric for June 2001. Such a small universe does not produce a statistically conclusive benchmark comparison.

Average Completion Notice Interval / Combo (Loop & Port) / < 10 Circuits / Dispatch (B.2.21.3.1.1) (May/June)

Average Completion Notice Interval / Combo (Loop & Port) / < 10 Circuits / Non-Dispatch (B.2.21.3.1.2) (May/June)

The root cause analysis of these measures indicated that the only differences between the performance between BellSouth retail and CLECs are the mismatches found when the orders are compared with the original LSRs. The start of the completion interval is the point at which the technician completes the order, and the interval ends when the completion notice is sent. Any change to a name, number of items, etc., occurring during the provisioning process will generate inconsistencies with the original LSRs that must be resolved before a final completion notice can be sent. Any time to resolve these inconsistencies with the original LSRs is included in the average. Because of numerous CLEC changes and order updates,

mismatches on CLEC orders exceed those for BellSouth retail orders. Combining this with the smaller base for the CLECs' measurement raises the average, which sometimes results in a miss. Specific Service Representatives within the Work Management Centers have been assigned to resolve any completion issues that are required. Providing specific training and dedicating personnel to this task should reduce the difference between the CLEC and retail analogue results.

Service Order Accuracy / Design (Specials) / < 10 Circuits / Dispatch (B.2.34.1.1.1) (May)

BellSouth met the standard for 34 of the 36 orders reviewed in this sub-metric for May 2001. The 95% benchmark set a requirement of 35 based on the quantity of orders for this sub-metric. BellSouth met the benchmark comparison for this sub-metric in June 2001.

Service Order Accuracy / Design (Specials) / < 10 Circuits / Non-Dispatch (B.2.34.1.1.2) (June)

BellSouth met the standard for 22 of the 25 orders reviewed in this sub-metric for June 2001. The 95% benchmark set a requirement of 24 of 25 orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

Service Order Accuracy / Loops Non-Design / < 10 Circuits / Dispatch (B.2.34.2.1.1) (May/June)

BellSouth met the standard for 26 of the 28 orders reviewed in this sub-metric for May and 3 of the 5 orders reviewed in June 2001. The 95% benchmark set a requirement of 27 of 28 in May and all 5 of 5 for June. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

Service Order Accuracy / Loops Non-Design / < 10 Circuits / Non-Dispatch (B.2.34.2.1.2) (May/June)

BellSouth met the standard for 114 of the 124 orders reviewed in this sub-metric for May and for 53 of the 65 orders reviewed in June 2001. The 95% benchmark set a requirement of 118 of 124 orders in May and 62 of 65 orders in June for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

Service Order Accuracy / Loops Non-Design / >= 10 Circuits / Dispatch (B.2.34.2.2.1) (May)

There was only one observation in this sub-metric for May 2001. Such a small universe does not produce a statistically conclusive benchmark comparison. BellSouth met the retail analogue comparison for this sub-metric in June 2001.

Service Order Accuracy / Loops Non-Design / >= 10 Circuits / Non-Dispatch (B.2.34.2.2.2) (May/June)

There were only eight service orders reviewed for this sub-metric in May and nine orders reviewed in June 2001. Such a small universe does not produce a conclusive benchmark comparison.

3. UNE Maintenance and Repair (M&R) Measures

BellSouth met the applicable performance standard for 90% and 88% of the overall UNE M&R measurements in May and June 2001, respectively. The sub-metrics that did not meet the fixed critical value for this checklist item in May and/or June 2001 are as follows:

% Missed Repair Appointments / Combo (Loop & Port) / Non-Dispatch (B.3.1.3.2) (June)

BellSouth met 362 of the 380 repair appointments associated with this sub-metric in June 2001. Twelve of the eighteen misses were associated with a problem with one CLEC on the same day. The remaining six misses revealed no distinct patterns or systemic maintenance issues.

% Missed Repair Appointments / Other Non-Design/ Dispatch (B.3.1.11.1) (May)

BellSouth missed 2 of the 9 repair appointments scheduled for this sub-metric in May 2001. Such a small universe does not produce a statistically

conclusive comparison with the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in June 2001.

Customer Trouble Report Rate / Other Design / Dispatch (B.3.2.10.1) (May/June)

The difference between the retail analogue and the CLEC aggregate was less than 2% for this sub-metric in both May and June 2001. Both the CLECs and BellSouth retail had greater than 97% trouble free service for all in-service lines in this sub-metric in May and June 2001.

Customer Trouble Report Rate / Other Design / Non Dispatch (B.3.2.10.2) (May/June)

The difference between the retail analogue and the CLEC aggregate was less than 1% for this sub-metric in both May and June 2001. Both the CLECs and BellSouth retail had greater than 98% trouble free service for all in-service lines in this sub-metric in May and June 2001.

4. Other UNE Measures

Pre-Ordering

Service Inquiry for xDSL loops (F.3.1.1), Loop Makeup Manual (F.2.1.1) and Loop Makeup Electronic (F.2.2.1) are included in the Pre-Ordering

measurements. All measures met the established benchmarks for both May and June 2001 as shown in Attachment 1A.

Operations Support Systems

The OSS/Preordering measures for which BellSouth did not meet the benchmark/retail analogue in May and/or June 2001 were:

Average Response Interval – CLEC (LENS) / HAL / CRIS / Region / RNS (D.1.3.5.1) (May/June)

Average Response Interval – CLEC (LENS) / HAL / CRIS / Region / ROS (D.1.3.5.2) (May/June)

BellSouth averaged 12.61 seconds response interval in May and 13.09 seconds in June 2001 for the CLECs, which is approximately nine seconds longer than the retail analogue. A detailed analysis has identified a problem in the LENS software that deals with response times from HAL/CRIS. This correction was implemented in an update released on July 28, 2001.

Average Response Interval / CRIS / Region (D.2.4.1.1) (May/June)

The average response interval for this sub-metric is measured in three separate disaggregations. The percentage of queries that are responded to in less than 4 seconds, less than 10 seconds and greater than 10 seconds. The average response interval for the CLEC requests did not meet the retail analogue intervals for the less than 4-second disaggregation but exceeded

both the less than 10 and greater than 10 seconds responses. The CLEC response interval was 94.25% within 4 seconds in May as compared with 95.65% for the retail analogue and 94.76% for CLECs in June as compared to 95.81% for the retail analogue. For the less than 10 second response interval, the CLECs received over 99% of their responses and the retail analogue received over 98% in both May and June. The one percent difference for both of these intervals indicates equivalent service levels for the CLECs and BellSouth retail.

Average Response Interval / DLETH / <= 4 sec / Region (D.2.4.2.1) (June)

The average response interval for this sub-metric is measured in three separate intervals. The percentage of queries that are responded to in less than 4 seconds, less than 10 seconds and greater than 10 seconds. In June 2001, the average response interval for the CLEC requests did not meet the retail analogue intervals for the less than 4-second disaggregation, but exceeded both the less than 10 and greater than 10 seconds responses.

Average Response Interval / LMOSupd / Region (D.2.4.5.1, D.2.4.5.2, D.2.4.5.3) (May/June)

The average response interval for this sub-metric is measured in three separate disaggregations. The percentage of queries that are responded to in less than 4 seconds, less than 10 seconds and greater than 10 seconds. The average response interval for the CLEC requests did not meet the retail

analogue intervals for all three of these sub-metrics in May or June 2001. For each of the three sub-metrics, there was less than a 1% difference in the responses received by the CLECs and BellSouth retail. The 1% difference for all of these intervals indicates equivalent service levels for both the CLECs and BellSouth retail.

Average Response Interval / LNP/ Region (D.2.4.6.1) (May/June)

The average response interval for this sub-metric is measured in three separate disaggregations. The percentage of queries that are responded to in less than 4 seconds, less than 10 seconds and greater than 10 seconds. The average response interval for the CLEC requests did not meet the retail analogue intervals for the less than 4-second disaggregation in May or June 2001, but exceeded both the less than 10 and greater than 10 seconds responses in both months. The less than 1% difference for the response intervals indicates equivalent service levels for the CLECs and BellSouth retail.

General - Change Management

% Software Release Notices sent on time (F.10.1) (May)

There were only four releases in this sub-metric for May 2001 with BellSouth meeting the benchmark for three of them. Such a small universe does not produce a statistically conclusive benchmark comparison. BellSouth met the benchmark intervals for this sub-metric in June 2001.

General – Billing

Usage Data Delivery Accuracy (F.9.1) (May)

This measure compares the rate at which usage data is sent accurately to CLECs with the same measure for the BellSouth retail analogue. In May 2001, a software problem caused an error for one CLEC which dropped the results to 99.99% compared to BellSouth's 100%. Out of approximately 14,000 packs (or groupings) of usage data sent to CLECs in May, only one of the packs was impacted by the problem. Once the software was fixed, the corrected pack data was resent successfully to the CLEC. BellSouth met the retail analogue comparison for this sub-metric in June 2001.

Mean Time to Deliver Usage (F.9.4) (May)

This measure compares the average number of days to deliver usage to CLECs with the BellSouth retail analogue. In May 2001, the CLEC result was 3.76 days compared to BellSouth's 3.73 days. While the CLEC measurement is slightly greater than the BellSouth results, the CLECs are provided with substantially the same opportunity to bill end users as is BellSouth. BellSouth met the retail analogue comparison for this sub-metric in June 2001.

Recurring Charge Completeness / UNE (F.9.5.2) (June)

In June 2001, the result for this measure was 86.75% against a benchmark of 90%. During June 2001, 4 service orders were sent to the billing system for

inclusion on bills to CLECs beyond the bill period for which the order should have been billed. Service representatives within the BellSouth Local Interconnection Service Center (LISC) were completing error correction activities which delayed the orders coming to the billing system. Even though these orders caused the benchmark of 90% to be missed by a small amount, the results are better than the results for BellSouth's own retail customers (BellSouth's results were 75.14% for June, 2001). In any event, the CLECs are provided with a meaningful opportunity to compete as these issues do not impede the ability to serve end users.

General – New Business Requests

% Quotes Provided within 10 Business Days (F.11.2.1) (June)

In June 2001, there were only two requests in this sub-metric. Such a small universe does not provide a conclusive benchmark comparison.

General – Ordering

% Acknowledgement Message Timeliness / EDI (F.12.1.1) (May)

A root cause analysis has identified 8,856 of 10,010 (88%) failed EDI acknowledgements were submitted by the Florida Third Party Test (3PT) CLEC and are not being filtered out of the acknowledgement calculations. During the setup for the 3PT volume tests, a problem was encountered in the EDI system. Since the setup had to be redone, all of the acknowledgements that had been generated for the test were eliminated. With the removal of

these test messages the results would have been 98.8%, well above the 90% benchmark for this sub-metric in May 2001. BellSouth met the retail analogue comparison for this sub-metric in June 2001.

% Acknowledgement Message Completeness / EDI (F.12.2.1) (May/June)

BellSouth experienced EDI outages in May and June that caused less than 3% of the acknowledgement messages to not be returned. A Stability Plan to improve EDI availability has been put into effect. This plan includes implementing both a manual application monitoring schedule (24 / 7) and increased mechanized application alarms to more adequately monitor and react to application outages. The database parameters have also been adjusted to allow for maximum processing in the EDI system.

% Acknowledgement Message Completeness / TAG (F.12.2.2) (May/June)

BellSouth failed to deliver 16 of the 183,966 messages in May and 50 of the 127,390 messages in June 2001 for this sub-metric. Analysis continues to identify causes for message delivery failures. However, such a small number of failed records have not revealed any systemic process problems.

General – Network Outage Notification

Mean Time to Notify CLEC of Network Outage (F.14.1) (June)

BellSouth did not meet the retail analogue for this sub-metric in June 2001. Due to an undetected E-mail failure, one of the three CLEC notifications did

not get delivered. This interval was over 6,000 minutes that ran from June 26th when the outage occurred, until the end of the data month. BellSouth is reviewing its procedures to eliminate this type of occurrence.

D. CHECKLIST ITEM 4 – UNBUNDLED LOCAL LOOPS

As discussed in Checklist Item 2, Sections B.2 and B.3 of Attachment 1A provide data for provisioning and maintenance & repair measures for unbundled local loops.

For purposes of discussion in this checklist item, the local loop sub-metrics have been separated into two mode-of-entry groups, xDSL and SL1/SL2/Digital. The xDSL group includes xDSL (ADSL, HDSL, UCL), ISDN and Line Sharing sub-metrics. The SL1/SL2/Digital group includes the design and non-design 2-wire analog loops, as well as the 2-wire and 4-wire digital loop sub-metrics.

xDSL Group

1. Provisioning Measures

The xDSL group sub-metrics that did not meet the fixed critical value comparison requirements for May and/or June 2001 are as follows:

Held Order Interval / xDSL / < 10 Circuits / Other (B.2.3.5.1.3) (June)

There was only one held order for this sub-metric in June 2001. Such a small universe for this sub-metric does not provide a statistically conclusive comparison to the retail analogue.

% Jeopardies / UNE ISDN / Electronic (B.2.5.6) (June)

There were 9 orders placed in jeopardy status of the 36 orders associated with this sub-metric in June 2001. Of the 16 UNE ISDN orders placed in jeopardy during the month, both electronic and manual, all but six of the jeopardies were resolved prior to the due date and the orders worked on time.

Missed Installation Appointments / Line Sharing / < 10 Circuits / Non-Dispatch (B.2.18.7.1.2) (June)

BellSouth met 40 of the 41 installation appointments associated with this sub-metric in June 2001. The one missed appointment did not reveal any systemic installation process problem.

% Provisioning Troubles w/i 30 Days / xDSL / < 10 Circuits / Dispatch (B.2.19.5.1.1) (May)

There were a total of 16 reports for the 316 orders that completed in the 30 days prior to May 2001 for this sub-metric. 95% of all the orders completed with trouble free service during this period. BellSouth met the retail analogue comparison for this sub-metric in June 2001.

% Provisioning Troubles w/i 30 Days / UNE ISDN / < 10 Circuits / Dispatch (B.2.19.6.1.1) (June)

There were 9 trouble reports for this sub-metric for the 87 orders that completed during the 30 days prior to June 2001. No systemic installation process problems were revealed from these trouble reports.

Average Completion Notice Interval / ISDN Loops / < 10 Circuits / Dispatch (B.2.21.6.1.1) (May)

There were only a total of two completions in this sub-metric for May 2001. Such a small universe does not produce a statistically conclusive comparison with the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in June 2001.

2. Maintenance & Repair Measures

The xDSL group sub-metrics that did not meet the fixed critical value comparison requirements for May and/or June 2001 are as follows:

% Missed Repair Appointments / ISDN Loops / Dispatch (B.3.1.6.1) (May)

BellSouth missed three of the thirteen scheduled appointments for this sub-metric in May 2001. There was no systemic problem found for any of the three missed appointments. BellSouth met the retail analogue comparison for this sub-metric in June 2001.

% Missed Repair Appointments / Line Sharing / Non-Dispatch (B.3.1.7.2) (June)

BellSouth missed one of only nine appointments associated with this sub-metric in June 2001. Such a small universe for the sub-metric does not provide a statistically conclusive comparison with the retail analogue.

Customer Trouble Report Rate / xDSL Loops / Non Dispatch (B.3.2.5.2) (May/June)

There as a total of eighteen troubles reported for the 2,493 in-service lines for this sub-metric in May and 12 troubles reported for the 2,589 lines for June 2001. Both the CLECs and BellSouth retail had greater than 99% trouble free service for all in-service lines in this sub-metric in both May and June 2001.

Customer Trouble Report Rate / ISDN Loops / Dispatch (B.3.2.6.1) (May)

There was a total of 13 troubles reported for the 1,473 in service lines for this sub-metric in May 2001. Both the CLECs and BellSouth retail had greater than 99% trouble free service for all in service lines in this sub-metric in May. BellSouth met the retail analogue comparison for this sub-metric in June 2001.

Customer Trouble Report Rate / ISDN Loops / Non-Dispatch (B.3.2.6.2) (May)

The CLEC aggregate only reported one trouble for the 1,473 in service lines for this sub-metric in May 2001. Both the CLECs and BellSouth retail had greater than 99.9% trouble free service for all in service lines in this sub-metric in May. BellSouth met the retail analogue comparison for this sub-metric in June 2001.

Customer Trouble Report Rate / Line Sharing / Non-Dispatch (B.3.2.7.2) (June)

There were only 9 troubles reported for the 292 lines in service for this sub-metric in June 2001. Both the CLECs and BellSouth retail had greater than 96.9% trouble free service for all in service lines in this sub-metric in June.

Maintenance Average Duration / UNE ISDN / Non-Dispatch (B.3.3.6.2) (June)

There were only seven orders associated with this sub-metric in June 2001. Such a small universe for the sub-metric does not provide a statistically conclusive comparison to the retail analogue.

% Repeat Troubles w/I 30 Days / Line Sharing / Non-Dispatch (B.3.4.7.2) (June)

There were only nine orders associated with this sub-metric in June 2001. Such a small universe for the sub-metric does not provide a statistically conclusive comparison to the retail analogue.

SL1/SL2/Digital Loop Group

1. Provisioning Measures

The SL1/SL2/Digital Loop group sub-metrics that did not meet the fixed critical value comparison requirements for May and/or June 2001 are as follows:

Order Completion Interval (OCI)

A root cause analysis for OCI for Non-Dispatch orders revealed that BellSouth was offering a 0 to 2-day interval on retail non-dispatched POTS orders, but the wholesale orders were incorrectly receiving the same longer interval as "dispatched" orders. BellSouth is currently reviewing the programming change to correct this issue.

In addition to the appointment interval issue, OCI is adversely affected by LSRs for which CLECs request intervals beyond the offered interval and do not enter an "L" code on the order. When a CLEC requests an interval beyond the normal interval offered by BellSouth, an "L" code should be entered on the service order. "L" coded orders are excluded from the OCI metrics.

Order Completion Interval / 2w Analog Loop Design / < 10 Circuits / Dispatch (B.2.1.8.1.1) (May)

The unadjusted order completion interval for this sub-metric was 7.08 days in May 2001, compared to the retail analogue of 5.84 days. OCI is adversely affected by LSRs for which CLECs request intervals beyond the offered interval and do not enter an "L" code on the order. When a CLEC requests an interval beyond the normal interval offered by BellSouth, an "L" code should be entered on the service order. "L" coded orders are excluded from the OCI metrics. Also, beginning with June data, all "C Order Disconnects" received from End-User Customers will be excluded from this measure as are "D Order" disconnects. BellSouth met the retail analogue comparison for this sub-metric in June 2001.

% Jeopardies / 2w Analog Loop Design (B.2.5.8) (May/June)

There were a total of 12 jeopardies issued for the 17 electronic orders that were scheduled for this sub-metric in May and 15 jeopardies issued for the 98 electronic orders scheduled for June 2001. While the data indicates that BellSouth placed a higher percentage of CLEC orders in jeopardy status, all but two of the orders which were placed in jeopardy were actually worked on time as indicated by the fact that there were only two missed installation appointments for this sub-metric in May 2001. Of the 31 total 2w Analog Loop Design order jeopardies for June, both electronic and manual, all but 8 of the jeopardies were resolved prior to the due date and the orders worked as scheduled.

% Jeopardies / Digital Loop < DS1 (B.2.5.18) (June)

There were 9 orders placed in jeopardy status of the 36 orders associated with this sub-metric in June 2001. Of the 16 Digital Loop < DS1 orders placed in jeopardy during the month, both electronic and manual, all but six of the jeopardies were resolved prior to the due date and the orders worked on time.

% Jeopardy Notices issued >= 48 Hours / 2w Analog Loop w/LNP Design (B.2.10.12) (May)

The calculations for this measure have been determined to be incorrect. The coding change in the Service Order Control System (SOCS) is currently scheduled for a September 13, 2001, system load date. Based on this schedule, the October data month will be the first full month that the change will be in effect.

Missed Installation Appointments / Digital Loop < DS1 / , 10 Circuits / Dispatch (B.2.18.18.1.1) (June)

BellSouth met 69 of the 75 appointments scheduled for this sub-metric in June 2001. The 6 missed appointments for June revealed no distinct patterns or systemic installation process issues.

% Provisioning Troubles w/i 30 Days / 2w Analog Loop w/LNP Design / < 10 Circuits / Dispatch (B.2.19.12.1.1) (May/June)

There were a total of 30 troubles reported for the 247 orders that completed in the 30 days prior to May and 38 troubles reported for the 171 orders completed in the 30 days prior to June 2001 for this sub-metric. Analysis of the trouble reports indicates that many of the reports (30% for June) are closed as "NTF" (no trouble found). In June, 19 (50%) of the 38 total trouble reports for the sub-metric were from one CLEC, with 9 of those reports closed as "NTF."

% Provisioning Troubles w/i 30 Days / Digital Loop < DS1 / < 10 Circuits / Dispatch (B.2.19.18.1.1) (June)

There were 9 trouble reports for this sub-metric for the 87 orders that completed during the 30 days prior to June 2001. No systemic installation process problems were revealed from these trouble reports.

% Provisioning Troubles w/i 30 Days / Digital Loop >= DS1 / < 10 Circuits / Dispatch (B.2.19.19.1.1) (June)

There were 25 trouble reports for this sub-metric for the 289 orders that completed during the 30 days prior to June 2001. Analysis of these reports revealed no distinct patterns or systemic installation process problems.

Average Completion Notice Interval / 2w Analog Loop Design / < 10 Circuits / Dispatch (B.2.21.8.1.1) (June)

Average Completion Notice Interval / 2w Analog Loop w/LNP Design / < 10 Circuits / Dispatch (B.2.21.12.1.1) (May/June)

The root cause analysis of these measures indicated that the only differences between the performance comparing BellSouth retail and CLECs are the mismatches found when the orders are compared with the original LSRs. The start of the completion interval is the point at which the technician completes the order, and the interval ends when the completion notice is sent. Any change to a name, number of items, etc., occurring during the provisioning process will generate inconsistencies with the original LSRs that must be resolved before a final completion notice can be sent. Any time to resolve these inconsistencies with the original LSRs is included in the average. Because of numerous CLEC changes and order updates, mismatches on CLEC orders exceed those for BellSouth retail orders. Combining this with the smaller base for the CLECs' measurement raises the average, which sometimes results in a miss. Specific Service Representatives within the Work Management Centers have been assigned to resolve any completion issues that are required. Providing specific training and dedicating personnel to this task should reduce the difference between the CLEC and retail analogue results.

3. Maintenance & Repair Measures

The SL1/SL2/Digital group sub-metrics that did not meet the fixed critical value comparison requirements for May and/or June 2001 are as follows:

Missed Repair Appointments / 2w Analog Loop Design / Dispatch (B.3.1.8.1) (June)

BellSouth met 333 of the 369 repair appointments scheduled for this sub-metric in June 2001. Analysis of the missed appointments revealed that a majority of the missed appointments were due to facilities unavailability caused by five cut cables and one power company coordination issue that occurred during the month.

E. CHECKLIST ITEM 5 – UNBUNDLED LOCAL TRANSPORT

The data in these measures indicate that BellSouth met the benchmark/analogue requirements for all measurements in Checklist Item 5 for both May and June 2001.

F. CHECKLIST ITEM 6 – UNBUNDLED LOCAL SWITCHING

The data in these measures indicate that BellSouth met the benchmark/analogue requirements for all measurements in Checklist Item 6 for both May and June 2001.

G. CHECKLIST ITEM 7a – 911 AND E911 SERVICES

H. CHECKLIST ITEM 7b – DIRECTORY ASSISTANCE/OPERATOR SERVICES

As indicated in Attachment 1A, Sections F.6, F.7 and F.8, BellSouth met the benchmark/analogue requirements of Checklist Items 7a and 7b in May and June 2001. Even though BellSouth tracks and reports these measures, the processes used in providing these services are designed to provide parity for all users.

I. CHECKLIST ITEM 10 – ACCESS TO DATABASES AND ASSOCIATED SIGNALING

BellSouth made three of the four sub-metrics associated with this checklist item in May and met all of the benchmarks in June 2001. See items F.13.3.1 through F.13.3 in Attachment 1A for further details. The one item that did not meet the appropriate benchmark in May 2001 is as follows:

% NXXs / LRNs Loaded by LERG Effective Date (Region) (F.13.3) (May)

The measure indicates that only 21 of the 33 NXXs were loaded by their effective date for the entire BellSouth region. Tennessee met both of the NXX load dates for this sub-metric in May 2001. BellSouth met the benchmark for this sub-metric in June 2001.

I. CHECKLIST ITEM 11 – NUMBER PORTABILITY

All the measurements in this Checklist Item were met or exceeded for May and/or June 2001 except for the following:

Order Completion Interval / LNP (Standalone) / < 10 Circuits / Dispatch (B.2.1.17.1.1) (May)

The unadjusted order completion interval for May 2001 was 16.08 days compared to the retail analogue of 5.83 days. OCI is adversely affected by LSRs for which CLECs request intervals beyond the offered interval and do not enter an "L" code on the order. When a CLEC requests an interval beyond the normal interval offered by BellSouth, an "L" code should be entered on the service order. "L" coded orders are excluded from the OCI metrics. BellSouth met the retail analogue comparison for this sub-metric in June 2001.

Order Completion Interval / LNP (Standalone) / < 10 Circuits / Non-Dispatch (B.2.1.17.1.2) (May/June)

The unadjusted order completion interval for May 2001 was 8.21 days compared to the retail analogue of 1.05 days. In June 2001, the unadjusted order completion interval was 6.24 days compared to the retail analogue interval of 0.88 days. A root cause analysis for OCI for Non-Dispatch orders revealed that BellSouth was offering a 0 to 2-day interval on retail non-

dispatched POTS orders, but the wholesale non-dispatched orders were receiving the same interval as "dispatched" orders. In addition, OCI is adversely affected by LSRs for which CLECs request intervals beyond the offered interval. When a CLEC requests an interval beyond the available interval offered by BellSouth, an "L" code is entered on the Service Order generated by BellSouth. "L" coded orders are excluded from the OCI metrics.

Order Completion Interval / LNP (Standalone) / >= 10 Circuits / Non-Dispatch (B.2.1.17.2.2) (June)

There were only two orders for this sub-metric in June 2001. Such a small universe for the sub-metric does not provide a statistically conclusive comparison with the retail analogue.

Average Completion Notice Interval / LNP (Standalone) / < 10 Circuits / Dispatch (B.2.21.17.1.1) (June)

Average Completion Notice Interval / LNP (Standalone) / < 10 Circuits / Non-Dispatch (B.2.21.17.1.2) (May/June)

The root cause analysis of these measures indicated that the only differences between the performance comparing BellSouth retail and CLECs are the mismatches found when the orders are compared with the original LSRs. The start of the completion interval is the point at which the technician completes the order, and the interval ends when the completion notice is sent. Any change to a name, number of items, etc., occurring during the

provisioning process will generate inconsistencies with the original LSRs that must be resolved before a final completion notice can be sent. Any time to resolve these inconsistencies with the original LSRs is included in the average. Because of numerous CLEC changes and order updates, mismatches on CLEC orders exceed those for BellSouth retail orders. Combining this with the smaller base for the CLECs' measurement raises the average, which sometimes results in a miss. Specific Service Representatives within the Work Management Centers have been assigned to resolve any completion issues that are required. Providing specific training and dedicating personnel to this task should reduce the difference between the CLEC and retail analogue results.

Disconnect Timeliness / LNP / < 10 Circuits (B.2.31.1) (May/June)

The Disconnect Timeliness measure is supposed to track the time it takes to disconnect a number in the central office switch after the message has been received from the Local Number Portability (LNP) Gateway that it is ready. However, this measurement does not track the relevant time to perform this function.

On a great majority of LNP orders, BellSouth creates what is referred to as a "trigger" in conjunction with the order. This trigger gives the end user customer the ability to make and receive calls from other customers who are served by the customer's host switch at the time of the LNP activation. This

ability is not dependent upon BellSouth working a disconnect order in the central office switch. In other words, when a trigger is involved, an end user customer can receive calls from other customers served by the same host switch before the disconnect order is ever worked.

As it currently exists, Performance Measure P-11 does not recognize the importance of triggers and their effect on the LNP process. Rather, the current measure calculates the end time of the LNP activity as the processing of the actual disconnect order in the host switch, even though, from a customer's perspective, this activity is totally meaningless on most LNP orders. It is the activation of the LNP and the routing function accomplished by the LSMS that ultimately determines whether the end user is back in full service and is able to make and receive calls when a trigger is used in porting a telephone number. So, while BellSouth may be missing this measure, the actual impact on CLECs and their end users, for a great majority of the orders is minimal, or nonexistent.

BellSouth is pursuing a change in this measure that more accurately reflects the LNP process and its impacts on end users.

K. CHECKLIST ITEM 14 – RESALE

BellSouth has met or exceeded the benchmarks/analogues for 83% and 87% of the total resale metrics for the months of May and June 2001, respectively. The details are delineated in Attachment 1A, Items A.1.1.1.1 through A.4.2.

1. Resale Ordering Measures

FOC Timeliness

For the month of May 2001, BellSouth processed approximately 16,504 Resale LSRs in Tennessee and met the relevant benchmark on 98% of all FOCs. Of the 16,504 LSRs, 14,680 were fully mechanized with 99% meeting the 3-hour benchmark, clearly exceeding the 95% target. In June 2001, BellSouth returned 98% of the 15,351 FOCs processed within the relevant benchmark period. Of the 15,351 LSRs receiving FOCs, 13,308 were fully mechanized with 98% meeting the 3-hour benchmark interval. See Attachment 1A, Sections A.1.9 through A.1.13 for further details of the June data.

Reject Interval

During the month of May 2001, there were 3,466 rejected LSRs, either mechanically or manually processed, with 94% meeting the benchmark. The benchmark for electronic rejects is 97% within 1 hour. 54% of all orders were processed electronically, and 91% met the 1-hour benchmark. In June 2001, there were 2,424 rejected Resale LSRs with 95% meeting the relevant

benchmark interval. Of the 2,424 rejected LSRs, 1,464 were processed electronically with 94% meeting the 1-hour benchmark interval. See Attachment 1A, Items A.1.4 through A.1.8 for further details of the June data.

The Resale Ordering sub-metrics for which BellSouth did not meet the benchmarks/analogues for May and/or June 2001 were:

Reject Interval / Residence / Electronic (A.1.4.1) (May/June)

Reject Interval / Business / Electronic (A.1.4.2) (May)

The current benchmark for these sub-metrics is >= 97% within one hour. BellSouth is conducting a detailed root cause analysis of the process for electronic rejects. This analysis addresses the ordering systems (EDI, TAG, and LENS) used by the CLECs and the back-end legacy applications, such as SOCS, that are accessed by the ordering systems.

Thus far, the analysis has determined that many of the LSRs that did not meet the one-hour benchmark were issued between 11:00 p.m. and 4:30 a.m. Between these hours, the system is unable to process LSRs because certain of the back-end legacy systems are out of service. LSRs submitted during these periods should be excluded from the measurement. BellSouth is currently reviewing the scheduled down time for all systems and how that down time affects the ordering capability of the CLECs.

With the implementation of May data, BellSouth was directed to change the time stamp identification for the start and complete times of the interval for this measurement from the Local Exchange Ordering (LEO) System to the CLEC ordering interface system (TAG or EDI). However, with this change, BellSouth is currently unable to identify multiple issues of the same version of LSRs that have been rejected (fatal rejects). These rejected LSRs should be excluded from the measurement. If there are multiple issues of the same version, the measure currently calculates the interval from the initial issue to the final issue of the LSR returned to the CLEC, Reject or FOC. Consequently, BellSouth's performance level is inappropriately understated. BellSouth is currently working to determine a fix for this issue.

FOC Timeliness / Design (Specials) / Partially Electronic (A.1.11.3) (May)

There were only three orders in this sub-metric for May 2001 with BellSouth meeting the benchmark for two of them. Such a small universe does not produce a statistically conclusive benchmark comparison. There was no CLEC activity for this sub-metric in June 2001.

FOC & Reject Response Completeness

This measurement was introduced with the March 2001 data month. The benchmark is 95%. BellSouth has determined that the coding for the FOC and Reject Completeness measures is flawed and must be rewritten. In this

measure, BellSouth did not meet the benchmark in May and/or June 2001 for the FOC and Reject Response Completeness metrics listed below:

FOC Reject & Response Completeness / Business / Electronic (A.1.14.2) (May/June)

FOC Reject & Response Completeness / Design (Specials) / Electronic (A.1.14.3) (May)

FOC Reject & Response Completeness / Business / Manual (A.1.16.2) (May/June)

FOC Reject & Response Completeness / Design (Specials) / Manual (A.1.16.3) (May/June)

FOC Reject & Response Completeness / PBX / Manual (A.1.16.4) (June)

FOC Reject & Response Completeness (Multiple Responses) / Residence / Partially Electronic (A.1.18.1) (May/June)

FOC Reject & Response Completeness (Multiple Responses) / Business / Partially Electronic (A.1.18.2) (May/June)

FOC Reject & Response Completeness (Multiple Responses) / Design (Specials) / Partially Electronic (A.1.18.3) (May)

FOC Reject & Response Completeness (Multiple Responses) / Residence / Manual (A.1.19.1) (May/June)

FOC Reject & Response Completeness (Multiple Responses) / Business / Manual (A.1.19.2) (May/June)

FOC Reject & Response Completeness (Multiple Responses) / Design (Specials) / Manual (A.1.19.3) (May/June)

FOC Reject & Response Completeness (Multiple Responses) / PBX / Manual (A.1.19.4) (May)

BellSouth has determined that the coding for the FOC & Reject Completeness measures failed to include rejections that were classified as "auto clarifications." This coding change, which is in the process of being rewritten, is projected for completion with August data in late September and will impact all FOC & Reject Completeness measures.

2. Resale Provisioning Measures

For the months of May and June 2001, BellSouth met or exceeded the benchmarks or retail analogues for 75% and 82%, respectively, of all resale provisioning measures. The details supporting the June 2001 percentage are delineated in Items A.2.1.1.1 through A.2.25.3.2.2 of Attachment 1A.

Order Completion Interval

As discussed in Checklist Item 4, the failure to properly "L" code appropriate orders and the missed appointments for customer reasons negatively impacts the OCI measurements.

The testimony of Gustavo E. Bamberger (Bamberger), filed in this proceeding, addresses the effect of LSRs submitted with extended completion intervals and installation appointments missed due to end user reasons. All LSRs seeking extended intervals should receive an "L" code status. This would exclude these LSRs from the OCI measurement. Bamberger examined the order completion data to determine the effect on these measures from both not properly "L" coding these orders and end user appointment misses.

The following are the measures for which BellSouth did not meet the retail analogue in May and/or June 2001:

Order Completion Interval / Residence / < 10 Circuits / Non-Dispatch (A.2.1.1.1.2) (May/June)

A root cause analysis for OCI for Non-Dispatch orders revealed that BellSouth was offering a 0 to 2-day interval on retail non-dispatched POTS orders, but the wholesale non-dispatched orders were receiving the same interval as "dispatched" orders. BellSouth is currently changing the programming for this function to provide the same intervals as the retail analogue receives.

The unadjusted order completion interval for May 2001 was 1.09 days compared to the retail analogue of 1.04 days. Table 3A in the Bamberger

testimony indicates that with the exclusion of all "L" coded orders and those with end user caused misses would reduce this interval to 0.57 days compared to the retail analogue of 1.03 days. With this adjustment, the sub-metric would exceed the retail analogue for May. The unadjusted order completion interval for June 2001 was 1.07 days compared to the retail analogue of 0.86 days. The exclusion of all "L" coded orders and those with end user caused misses would reduce this interval.

Order Completion Interval / PBX / < 10 Circuits / Non-Dispatch (A.2.1.4.1.2) (May)

There were only seven orders in this sub-metric for May 2001. The small universe for this measurement does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in June 2001.

Order Completion Interval / Centrex / < 10 Circuits / Non-Dispatch (A.2.1.5.1.2) (May)

There were only three orders in this sub-metric for May 2001. The small universe for this measurement does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in June 2001.

Order Completion Interval / ISDN / < 10 Circuits / Non-Dispatch (A.2.1.6.1.2) (May)

The unadjusted order completion interval for May 2001 was 6.87 days compared to the retail analogue of 2.62 days. A root cause analysis for OCI for Non-Dispatch orders revealed that BellSouth was offering a 0 to 2-day interval on retail non-dispatched POTS orders, but the wholesale non-dispatched orders were receiving the same interval as "dispatched" orders. BellSouth is currently changing the programming for this function to provide the same intervals as the retail analogue receives. BellSouth met the retail analogue comparison for this sub-metric in June 2001.

Other resale provisioning sub-metrics for which BellSouth did not meet the benchmark/retail analogue in May and/or June 2001 were:

% Jeopardy Notice >= 48 hours / Residence / Mechanized (A.2.9.1) (May/June)

The calculations for this measure have been determined to be incorrect. The coding change in the Service Order Control System (SOCS) is currently scheduled for a September 13, 2001, system load date. Based on this schedule, the October data month will be the first full month that the change will be in effect.

% Missed Installation Appointments / Business / < 10 Circuits / Non Dispatch (A.2.11.2.1.2) (May)

There were a total of three missed appointments out of the 364 scheduled for this sub-metric in May 2001. Both BellSouth retail and the CLECs had 99% of all scheduled appointments completed on time in May. BellSouth met the retail analogue comparison for this sub-metric in June 2001.

% Missed Installation Appointments / Business / >= 10 Circuits / Dispatch (A.2.11.2.2.1) May)

There were only five orders in this sub-metric for May 2001. The small universe for this measurement does not provide a statistically conclusive comparison with the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in June 2001.

% Provisioning Troubles w/i 30 days / Residence / < 10 Circuits / Non-Dispatch (A.2.12.1.1.2) (May)

Of the 357 reports received for the 10,010 orders that completed in the 30 days prior to May 2001 for this sub-metric, 89 were multiple reports for the same orders and should not have been included in the calculation. With the removal of these reports, the sub-metric would have met or exceeded the retail analogue. An update to the measurement was implemented with June data to eliminate this issue. BellSouth met the retail analogue comparison for this sub-metric in June 2001.

% Provisioning Troubles w/i 30 days / Business / < 10 Circuits / Dispatch (A.2.12.2.1.1) (June)

There were 9 trouble reports in this sub-metric for the 122 orders that completed in the 30 days prior to June 2001. These reports did not reveal any distinct patterns or systemic installation issues.

% Provisioning Troubles w/i 30 days / PBX / < 10 Circuits / Non Dispatch (A.2.12.4.1.2) (May)

There was only one trouble report for the ten orders that completed in the 30 days prior to May 2001 for this sub-metric. The small universe for this measurement does not provide a statistically conclusive comparison with the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in June 2001.

Average Completion Notice Interval / Residence / < 10 Circuits / Non Dispatch / Electronic (A.2.14.1.1.2) (May)

Average Completion Notice Interval / Business / < 10 Circuits / Non-Dispatch / Electronic (A.2.14.2.1.2) (May/June)

Average Completion Notice Interval / Business / >= 10 Circuits / Dispatch / Electronic (A.2.14.2.2.1) (May)

The root cause analysis of these measures indicated that the only differences between the performance comparing BellSouth retail and CLECs are the

mismatches found when the orders are compared with the original LSRs. The start of the completion interval is the point at which the technician completes the order, and the interval ends when the completion notice is sent. Any change to a name, number of items, etc., occurring during the provisioning process will generate inconsistencies with the original LSRs that must be resolved before a final completion notice can be sent. Any time to resolve these inconsistencies with the original LSRs is included in the average. Because of numerous CLEC changes and order updates, mismatches on CLEC orders exceed those for BellSouth retail orders. Combining this with the smaller base for the CLECs' measurement raises the average, which sometimes results in a miss. Specific Service Representatives within the Work Management Centers have been assigned to resolve any completion issues that are required. Providing specific training and dedicating personnel to this task should reduce the difference between the CLEC and retail analogue results.

<u>Service Order Accuracy / Residence / < 10 Circuits / Non-Dispatch (A.2.25.1.1.2) (May/June)</u>

BellSouth met the standard for 108 of the 115 orders reviewed in this sub-metric for May and 126 of the 136 orders reviewed in June 2001. The 95% benchmark set a requirement of 109 orders in May and 130 orders in June, based on the quantity of orders for this sub-metric. BellSouth continues to

focus on this measurement in order to improve results to meet the benchmark.

Service Order Accuracy / Business / < 10 Circuits / Dispatch (A.2.25.2.1.1) (May/June)

BellSouth met the standard for 18 of the 20 orders reviewed in this sub-metric for May and 7 of the 8 orders reviewed in June 2001. The 95% benchmark set a requirement of 19 orders for May and all 8 orders for June, based on the quantity of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

Service Order Accuracy / Business / < 10 Circuits / Non-Dispatch (A.2.25.2.1.2) (May/June)

BellSouth met the standard for 97 of the 103 orders reviewed in this sub-metric for May and for 81 of the 92 orders reviewed for June 2001. The 95% benchmark set a requirement of 98 orders for May and 88 orders for June, based on the quantity of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

Service Order Accuracy / Business / >= 10 Circuits / Dispatch (A.2.25.2.2.1) (June)

Service Order Accuracy / Business / >= 10 Circuits / Non-Dispatch (A.2.25.2.2.2) (June)

Service Order Accuracy / Design (Specials) / < 10 Circuits / Non-Dispatch (A.2.25.3.1.2) (June)

Service Order Accuracy / Design (Specials) / >= 10 Circuits / Non-Dispatch (A.2.25.3.2.2) (June)

Each of these sub-metrics had 3 or fewer service orders reviewed for June 2001. Such small universe sizes do not provide conclusive benchmark comparisons. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

Service Order Accuracy / Design (Specials) / < 10 Circuits / Dispatch (A.2.25.3.1.1) (May/June)

BellSouth met the standard for 6 of the 8 orders reviewed in this sub-metric for May and 2 of the 3 orders reviewed for June 2001. The 95% benchmark set a requirement of all 8 for May and all 3 for June, based on the quantity of orders for this sub-metric. Such small universe sizes do not provide conclusive benchmark comparisons. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

3. Resale Maintenance and Repair (M&R) Measures

BellSouth met the relevant retail analogues for 90% of all the Resale Maintenance & Repair measurements in both May and June 2001. The sub-metrics for which BellSouth did not meet the retail analogues for May and/or June were:

% Missed Repair Appointments / Business / Non Dispatch (A.3.1.2.2) (May)

BellSouth missed 4 of the 69 appointments scheduled for this sub-metric in May 2001. There were no systemic problems identified for the four missed appointments in May. BellSouth met the retail analogue comparison for this sub-metric in June 2001.

Customer Trouble Report Rate / Residence / Dispatch (A.3.2.1.1) (May/June)

Both BellSouth retail and the CLECs received over 97% trouble free service for all lines in this sub-metric for both May and June 2001. There was less than 0.4% difference each month between the retail analogue and the CLECs report rates. Twenty-one percent of the June reports were closed as "FOK" (no trouble found), which means that the end-user customer experienced minimal trouble levels for these reports. BellSouth will continue to focus on these areas to reduce the reports.

Customer Trouble Report Rate / Business / Non-Dispatch (A.3.2.2.2) (June)

BellSouth provided over 99% trouble free service for both retail and the CLECs for this sub-metric for the month of June 2001. When BellSouth

provisions high quality service coupled with very large universe sizes, it can cause an apparent out of equity condition from a quantitative viewpoint. In these cases, there is very little variation and the universe size is so large that the Z-test becomes overly sensitive to any difference. In other words, the statistical test shows that the measurement does not meet the fixed critical value when compared with the retail analogue, but BellSouth's actual performance for both CLECs and its own retail operations is at a very high level – in this case, over 99%. From a practical point of view, the CLECs' ability to compete has not been hindered even though the statistical results may technically show that BellSouth failed to meet the benchmark/analogue.

Customer Trouble Report Rate / PBX / Dispatch (A.3.2.4.1) (May/June)

There were only 4 trouble reports for the 687 in service lines for this sub-metric in May and 2 trouble reports for the 692 in service lines in June 2001. BellSouth provided over 99.4% trouble free service for both retail and the CLECs for this sub-metric for the months of May and June. When BellSouth provisions high quality service coupled with very large universe sizes, it can cause an apparent out of equity condition from a quantitative viewpoint. In these cases, there is very little variation and the universe size is so large that the Z-test becomes overly sensitive to any difference. In other words, the statistical test shows that the measurement does not meet the fixed critical value when compared with the retail analogue, but BellSouth's actual performance for both CLECs and its own retail operations is at a very high

level – often 98% or 99%. From a practical point of view, the CLECs' ability to compete has not been hindered even though the statistical results may technically show that BellSouth failed to meet the benchmark/analogue.

Maintenance Average Duration / PBX / Dispatch (A.3.3.4.1) (June)

There were only two orders for this sub-metric in June 2001. Such a small universe for the sub-metric does not provide a statistically conclusive comparison to the retail analogue.

Maintenance Average Duration / Centrex / Non Dispatch (A.3.3.5.2)

There was only one trouble report for this sub-metric in May 2001. The small universe for this measurement does not provide a statistically conclusive comparison with the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in June 2001.

Out of Service > 24 Hours / Residence / Dispatch (A.3.5.1.1) (June)

BellSouth missed this sub-metric in June 2001 due to heavy load activity and repair appointment due date scheduling problems. BellSouth is currently investigating this sub-metric to identify the causes for the high incidence of service outages over 24 hours.

Out of Service > 24 Hours / Business / Non-Dispatch (A.3.5.2.2) (June)

BellSouth cleared 27 of the 29 out-of-service trouble reports in less than 24 hours for this sub-metric in June 2001. For the two reports that exceeded 24 hours, no distinct pattern or systemic maintenance problems were revealed.

V. Summary

As stated in the Introduction to the Analysis of Performance Measurements section, BellSouth met or exceeded the criteria for 430 of the 513 sub-metrics (84%) for which there was CLEC activity in June 2001, and which were compared to benchmarks/retail analogues. In May 2001, BellSouth met or exceeded 409 of the 489 sub-metrics (84%) which had CLEC activity.

BellSouth Monthly State Summary

Tennessee, June 2001

				Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Resale - Ordering											
	% Rejected Service Requests - Mechanized											
A.1.1.1	O-7	Residence/TN(%)		Diagnostic			9.43%	14,820				Diagnostic
A.1.1.2	O-7	Business/TN(%)		Diagnostic			22.26%	301				Diagnostic
A.1.1.3	O-7	Design (Specials)/TN(%)		Diagnostic								Diagnostic
A.1.1.4	O-7	PBX/TN(%)		Diagnostic								Diagnostic
A.1.1.5	O-7	Centrex/TN(%)		Diagnostic								Diagnostic
A.1.1.6	O-7	ISDN/TN(%)		Diagnostic								Diagnostic
	% Rejected Service Requests - Partially Mechanized											
A.1.2.1	O-7	Residence/TN(%)		Diagnostic			31.33%	2,113				Diagnostic
A.1.2.2	O-7	Business/TN(%)		Diagnostic			54.39%	285				Diagnostic
A.1.2.3	O-7	Design (Specials)/TN(%)		Diagnostic			100.00%	1				Diagnostic
A.1.2.4	O-7	PBX/TN(%)		Diagnostic								Diagnostic
A.1.2.5	O-7	Centrex/TN(%)		Diagnostic								Diagnostic
A.1.2.6	O-7	ISDN/TN(%)		Diagnostic								Diagnostic
	% Rejected Service Requests - Non-Mechanized											
A.1.3.1	O-7	Residence/TN(%)		Diagnostic			48.15%	108				Diagnostic
A.1.3.2	O-7	Business/TN(%)		Diagnostic			38.54%	192				Diagnostic
A.1.3.3	O-7	Design (Specials)/TN(%)		Diagnostic			22.86%	35				Diagnostic
A.1.3.4	O-7	PBX/TN(%)		Diagnostic			25.00%	4				Diagnostic
A.1.3.5	O-7	Centrex/TN(%)		Diagnostic			0.00%	2				Diagnostic
A.1.3.6	O-7	ISDN/TN(%)		Diagnostic			38.89%	18				Diagnostic
	Reject Interval - Mechanized											
A.1.4.1	O-8	Residence/TN(%)		>= 97% w in 1 hr			93.99%	1,397				NO
A.1.4.2	O-8	Business/TN(%)		>= 97% w in 1 hr			98.51%	67				YES
A.1.4.3	O-8	Design (Specials)/TN(%)		>= 97% w in 1 hr								
A.1.4.4	O-8	PBX/TN(%)		>= 97% w in 1 hr								
A.1.4.5	O-8	Centrex/TN(%)		>= 97% w in 1 hr								
A.1.4.6	O-8	ISDN/TN(%)		>= 97% w in 1 hr								
	Reject Interval - Partially Mechanized - 24 hours											
A.1.5.1	O-8	Residence/TN(%)		>= 85% w in 24 hrs								
A.1.5.2	O-8	Business/TN(%)		>= 85% w in 24 hrs								
A.1.5.3	O-8	Design (Specials)/TN(%)		>= 85% w in 24 hrs								
A.1.5.4	O-8	PBX/TN(%)		>= 85% w in 24 hrs								
A.1.5.5	O-8	Centrex/TN(%)		>= 85% w in 24 hrs								
A.1.5.6	O-8	ISDN/TN(%)		>= 85% w in 24 hrs								
	Reject Interval - Partially Mechanized - 18 hours											
A.1.6.1	O-8	Residence/TN(%)		>= 85% w in 18 hrs			94.71%	662				YES
A.1.6.2	O-8	Business/TN(%)		>= 85% w in 18 hrs			98.71%	155				YES
A.1.6.3	O-8	Design (Specials)/TN(%)		>= 85% w in 18 hrs			100.00%	1				YES
A.1.6.4	O-8	PBX/TN(%)		>= 85% w in 18 hrs								
A.1.6.5	O-8	Centrex/TN(%)		>= 85% w in 18 hrs								
A.1.6.6	O-8	ISDN/TN(%)		>= 85% w in 18 hrs								
	Reject Interval - Non-Mechanized											
A.1.8.1	O-8	Residence/TN(%)		>= 85% w in 24 hrs			100.00%	52				YES
A.1.8.2	O-8	Business/TN(%)		>= 85% w in 24 hrs			100.00%	74				YES
A.1.8.3	O-8	Design (Specials)/TN(%)		>= 85% w in 24 hrs			100.00%	8				YES
A.1.8.4	O-8	PBX/TN(%)		>= 85% w in 24 hrs			100.00%	1				YES
A.1.8.5	O-8	Centrex/TN(%)		>= 85% w in 24 hrs								
A.1.8.6	O-8	ISDN/TN(%)		>= 85% w in 24 hrs			100.00%	7				YES
	FOC Timeliness - Mechanized											
A.1.9.1	O-9	Residence/TN(%)		>= 95% w in 3 hrs			98.40%	13,128				YES

This data not applicable after 5-1-2001, see below

BellSouth Monthly State Summary

Tennessee, June 2001

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.1.9.2	O-9	Business/TN(%)	>= 95% w in 3 hrs			100.00%	180				YES
A.1.9.3	O-9	Design (Specials)/TN(%)	>= 95% w in 3 hrs								
A.1.9.4	O-9	PBX/TN(%)	>= 95% w in 3 hrs								
A.1.9.5	O-9	Centrex/TN(%)	>= 95% w in 3 hrs								
A.1.9.6	O-9	ISDN/TN(%)	>= 95% w in 3 hrs								
		FOC Timeliness - Partially Mechanized									
A.1.10.1	O-9	Residence/TN(%)	>= 85% w in 36 hrs								
A.1.10.2	O-9	Business/TN(%)	>= 85% w in 36 hrs								
A.1.10.3	O-9	Design (Specials)/TN(%)	>= 85% w in 36 hrs								
A.1.10.4	O-9	PBX/TN(%)	>= 85% w in 36 hrs								
A.1.10.5	O-9	Centrex/TN(%)	>= 85% w in 36 hrs								
A.1.10.6	O-9	ISDN/TN(%)	>= 85% w in 36 hrs								
		FOC Timeliness - Partially Mechanized - 18 hours									
A.1.11.1	O-9	Residence/TN(%)	>= 85% w in 18 hrs			92.15%	1,668				YES
A.1.11.2	O-9	Business/TN(%)	>= 85% w in 18 hrs			93.67%	158				YES
A.1.11.3	O-9	Design (Specials)/TN(%)	>= 85% w in 18 hrs								
A.1.11.4	O-9	PBX/TN(%)	>= 85% w in 18 hrs								
A.1.11.5	O-9	Centrex/TN(%)	>= 85% w in 18 hrs								
A.1.11.6	O-9	ISDN/TN(%)	>= 85% w in 18 hrs								
		FOC Timeliness - Non-Mechanized									
A.1.13.1	O-9	Residence/TN(%)	>= 85% w in 36 hrs			100.00%	71				YES
A.1.13.2	O-9	Business/TN(%)	>= 85% w in 36 hrs			100.00%	112				YES
A.1.13.3	O-9	Design (Specials)/TN(%)	>= 85% w in 36 hrs			100.00%	15				YES
A.1.13.4	O-9	PBX/TN(%)	>= 85% w in 36 hrs			100.00%	2				YES
A.1.13.5	O-9	Centrex/TN(%)	>= 85% w in 36 hrs			100.00%	1				YES
A.1.13.6	O-9	ISDN/TN(%)	>= 85% w in 36 hrs			100.00%	16				YES
		FOC & Reject Response Completeness - Mechanized									
A.1.14.1	O-11	Residence/TN(%)	>= 95%			98.00%	14,820				YES
A.1.14.2	O-11	Business/TN(%)	>= 95%			82.06%	301				NO
A.1.14.3	O-11	Design (Specials)/TN(%)	>= 95%								
A.1.14.4	O-11	PBX/TN(%)	>= 95%								
A.1.14.5	O-11	Centrex/TN(%)	>= 95%								
A.1.14.6	O-11	ISDN/TN(%)	>= 95%								
		FOC & Reject Response Completeness - Partially Mechanized									
A.1.15.1	O-11	Residence/TN(%)	>= 95%			100.00%	2,113				YES
A.1.15.2	O-11	Business/TN(%)	>= 95%			100.00%	285				YES
A.1.15.3	O-11	Design (Specials)/TN(%)	>= 95%			100.00%	1				YES
A.1.15.4	O-11	PBX/TN(%)	>= 95%								
A.1.15.5	O-11	Centrex/TN(%)	>= 95%								
A.1.15.6	O-11	ISDN/TN(%)	>= 95%								
		FOC & Reject Response Completeness - Non-Mechanized									
A.1.16.1	O-11	Residence/TN(%)	>= 95%			96.03%	151				YES
A.1.16.2	O-11	Business/TN(%)	>= 95%			87.15%	249				NO
A.1.16.3	O-11	Design (Specials)/TN(%)	>= 95%			86.36%	22				NO
A.1.16.4	O-11	PBX/TN(%)	>= 95%			50.00%	4				NO
A.1.16.5	O-11	Centrex/TN(%)	>= 95%			100.00%	1				YES
A.1.16.6	O-11	ISDN/TN(%)	>= 95%			95.83%	24				YES
		FOC & Reject Response Completeness (Multiple Responses) - Mechanized									
A.1.17.1	O-11	Residence/TN(%)	>= 95%			100.00%	14,523				YES
A.1.17.2	O-11	Business/TN(%)	>= 95%			100.00%	247				YES
A.1.17.3	O-11	Design (Specials)/TN(%)	>= 95%								
A.1.17.4	O-11	PBX/TN(%)	>= 95%								
A.1.17.5	O-11	Centrex/TN(%)	>= 95%								
A.1.17.6	O-11	ISDN/TN(%)	>= 95%								

FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized

This data not applicable after 5-1-2001, see below

BellSouth Monthly State Summary

Tennessee, June 2001

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.1.18.1	O-11	Residence/TN(%)	>= 95%			93.61%	2,113				NO
A.1.18.2	O-11	Business/TN(%)	>= 95%			89.47%	285				NO
A.1.18.3	O-11	Design (Specials)/TN(%)	>= 95%			100.00%	1				YES
A.1.18.4	O-11	PBX/TN(%)	>= 95%								
A.1.18.5	O-11	Centrex/TN(%)	>= 95%								
A.1.18.6	O-11	ISDN/TN(%)	>= 95%								
		FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized									
A.1.19.1	O-11	Residence/TN(%)	>= 95%			91.03%	145				NO
A.1.19.2	O-11	Business/TN(%)	>= 95%			88.94%	217				NO
A.1.19.3	O-11	Design (Specials)/TN(%)	>= 95%			89.47%	19				NO
A.1.19.4	O-11	PBX/TN(%)	>= 95%			100.00%	2				YES
A.1.19.5	O-11	Centrex/TN(%)	>= 95%			100.00%	1				YES
A.1.19.6	O-11	ISDN/TN(%)	>= 95%			95.65%	23				YES
		Resale - Provisioning									
		Order Completion Interval									
A.2.1.1.1.1	P-4	Residence/<10 circuits/Dispatch/TN(days)	Res	6.09	13,226	4.98	475	9.722	0.45402	2.4527	YES
A.2.1.1.1.2	P-4	Residence/<10 circuits/Non-Dispatch/TN(days)	Res	0.86	252,989	1.07	10,253	1.001	0.01008	-20.4000	NO
A.2.1.1.2.1	P-4	Residence/>=10 circuits/Dispatch/TN(days)	Res	5.29	7			0.469			
A.2.1.1.2.2	P-4	Residence/>=10 circuits/Non-Dispatch/TN(days)	Res	0.78	3			0.346			
A.2.1.2.1.1	P-4	Business/<10 circuits/Dispatch/TN(days)	Bus	3.38	8,012	3.68	76	7.602	0.87617	-0.3382	YES
A.2.1.2.1.2	P-4	Business/<10 circuits/Non-Dispatch/TN(days)	Bus	1.14	14,162	0.88	227	2.015	0.13480	1.9733	YES
A.2.1.2.2.1	P-4	Business/>=10 circuits/Dispatch/TN(days)	Bus	9.85	62	8.33	3	14.609	8.63622	0.1762	YES
A.2.1.2.2.2	P-4	Business/>=10 circuits/Non-Dispatch/TN(days)	Bus	0.82	13	0.33	1	1.183	1.22807	0.3971	YES
A.2.1.3.1.1	P-4	Design (Specials)/<10 circuits/Dispatch/TN(days)	Design	19.46	1,963	4.25	4	28.576	14.30245	1.0632	YES
A.2.1.3.1.2	P-4	Design (Specials)/<10 circuits/Non-Dispatch/TN(days)	Design	7.85	748	0.50	46	13.863	2.10582	3.4920	YES
A.2.1.3.2.1	P-4	Design (Specials)/>=10 circuits/Dispatch/TN(days)	Design	9.60	5			5.910			
A.2.1.3.2.2	P-4	Design (Specials)/>=10 circuits/Non-Dispatch/TN(days)	Design	4.00	14	4.00	1	3.103	3.21212	0.0000	YES
A.2.1.4.1.1	P-4	PBX/<10 circuits/Dispatch/TN(days)	PBX	11.37	47			11.121			
A.2.1.4.1.2	P-4	PBX/<10 circuits/Non-Dispatch/TN(days)	PBX	4.17	142	2.38	7	7.819	3.02723	0.5898	YES
A.2.1.4.2.1	P-4	PBX/>=10 circuits/Dispatch/TN(days)	PBX								
A.2.1.4.2.2	P-4	PBX/>=10 circuits/Non-Dispatch/TN(days)	PBX	1.90	24			2.921			
A.2.1.5.1.1	P-4	Centrex/<10 circuits/Dispatch/TN(days)	Centrex	7.05	206			10.938			
A.2.1.5.1.2	P-4	Centrex/<10 circuits/Non-Dispatch/TN(days)	Centrex	3.63	584	4.17	2	6.321	4.47748	-0.1203	YES
A.2.1.5.2.1	P-4	Centrex/>=10 circuits/Dispatch/TN(days)	Centrex	17.94	16			18.598			
A.2.1.5.2.2	P-4	Centrex/>=10 circuits/Non-Dispatch/TN(days)	Centrex	3.70	36			4.098			
A.2.1.6.1.1	P-4	ISDN/<10 circuits/Dispatch/TN(days)	ISDN	22.70	718	10.67	3	23.813	13.77725	0.8736	YES
A.2.1.6.1.2	P-4	ISDN/<10 circuits/Non-Dispatch/TN(days)	ISDN	8.99	482	2.97	13	26.464	7.43806	0.8093	YES
A.2.1.6.2.1	P-4	ISDN/>=10 circuits/Dispatch/TN(days)	ISDN								
A.2.1.6.2.2	P-4	ISDN/>=10 circuits/Non-Dispatch/TN(days)	ISDN	0.33	1			0.000			
		Held Orders									
A.2.2.1.1.1	P-1	Residence/<10 circuits/Facility/TN(days)	Res	9.05	166			6.978			
A.2.2.1.1.2	P-1	Residence/<10 circuits/Equipment/TN(days)	Res								
A.2.2.1.1.3	P-1	Residence/<10 circuits/Other/TN(days)	Res	7.63	32			12.333			
A.2.2.1.2.1	P-1	Residence/>=10 circuits/Facility/TN(days)	Res								
A.2.2.1.2.2	P-1	Residence/>=10 circuits/Equipment/TN(days)	Res								
A.2.2.1.2.3	P-1	Residence/>=10 circuits/Other/TN(days)	Res								
A.2.2.2.1.1	P-1	Business/<10 circuits/Facility/TN(days)	Bus	10.00	35	10.00	1	11.259	11.41871	0.0000	YES
A.2.2.2.1.2	P-1	Business/<10 circuits/Equipment/TN(days)	Bus								
A.2.2.2.1.3	P-1	Business/<10 circuits/Other/TN(days)	Bus	32.00	2	4.00	1	41.012	50.22948	0.5574	YES
A.2.2.2.2.1	P-1	Business/>=10 circuits/Facility/TN(days)	Bus								
A.2.2.2.2.2	P-1	Business/>=10 circuits/Equipment/TN(days)	Bus								
A.2.2.2.2.3	P-1	Business/>=10 circuits/Other/TN(days)	Bus								
A.2.2.3.1.1	P-1	Design (Specials)/<10 circuits/Facility/TN(days)	Design	10.89	9			8.448			
A.2.2.3.1.2	P-1	Design (Specials)/<10 circuits/Equipment/TN(days)	Design								
A.2.2.3.1.3	P-1	Design (Specials)/<10 circuits/Other/TN(days)	Design	114.93	15			133.002			
A.2.2.3.2.1	P-1	Design (Specials)/>=10 circuits/Facility/TN(days)	Design								

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.2.3.2.2	P-1	Design (Specials)/>=10 circuits/Equipment/TN(days)	Design								
A.2.2.3.2.3	P-1	Design (Specials)/>=10 circuits/Other/TN(days)	Design								
A.2.2.4.1.1	P-1	PBX/<10 circuits/Facility/TN(days)	PBX								
A.2.2.4.1.2	P-1	PBX/<10 circuits/Equipment/TN(days)	PBX								
A.2.2.4.1.3	P-1	PBX/<10 circuits/Other/TN(days)	PBX								
A.2.2.4.2.1	P-1	PBX/>=10 circuits/Facility/TN(days)	PBX								
A.2.2.4.2.2	P-1	PBX/>=10 circuits/Equipment/TN(days)	PBX								
A.2.2.4.2.3	P-1	PBX/>=10 circuits/Other/TN(days)	PBX								
A.2.2.5.1.1	P-1	Centrex/<10 circuits/Facility/TN(days)	Centrex	9.33	3			12.702			
A.2.2.5.1.2	P-1	Centrex/<10 circuits/Equipment/TN(days)	Centrex								
A.2.2.5.1.3	P-1	Centrex/<10 circuits/Other/TN(days)	Centrex								
A.2.2.5.2.1	P-1	Centrex/>=10 circuits/Facility/TN(days)	Centrex								
A.2.2.5.2.2	P-1	Centrex/>=10 circuits/Equipment/TN(days)	Centrex								
A.2.2.5.2.3	P-1	Centrex/>=10 circuits/Other/TN(days)	Centrex								
A.2.2.6.1.1	P-1	ISDN/<10 circuits/Facility/TN(days)	Centrex	2.00	1			0.000			
A.2.2.6.1.2	P-1	ISDN/<10 circuits/Equipment/TN(days)	ISDN	84.53	15			96.640			
A.2.2.6.1.3	P-1	ISDN/<10 circuits/Other/TN(days)	ISDN								
A.2.2.6.2.1	P-1	ISDN/>=10 circuits/Facility/TN(days)	ISDN								
A.2.2.6.2.2	P-1	ISDN/>=10 circuits/Equipment/TN(days)	ISDN								
A.2.2.6.2.3	P-1	ISDN/>=10 circuits/Other/TN(days)	ISDN								
			ISDN								
		% Jeopardies - Mechanized									
A.2.4.1	P-2	Residence/TN(%)	Res	0.54%	281,450	0.36%	11,424		0.00070	2.5391	YES
A.2.4.2	P-2	Business/TN(%)	Bus	1.95%	22,759	1.83%	382		0.00714	0.1660	YES
A.2.4.3	P-2	Design (Specials)/TN(%)	Design	22.35%	3,195	0.00%	36		0.06982	3.2008	YES
A.2.4.4	P-2	PBX/TN(%)	PBX	2.85%	246	0.00%	6		0.06870	0.4142	YES
A.2.4.5	P-2	Centrex/TN(%)	Centrex	4.55%	857	0.00%	1		0.20854	0.2182	YES
A.2.4.6	P-2	ISDN/TN(%)	ISDN	7.99%	1,839	0.00%	11		0.08201	0.9747	YES
		% Jeopardies - Non-Mechanized									
A.2.5.1	P-2	Residence/TN(%)	Diagnostic			2.70%	74				Diagnostic
A.2.5.2	P-2	Business/TN(%)	Diagnostic			0.00%	45				Diagnostic
A.2.5.3	P-2	Design (Specials)/TN(%)	Diagnostic			5.56%	18				Diagnostic
A.2.5.4	P-2	PBX/TN(%)	Diagnostic			0.00%	1				Diagnostic
A.2.5.5	P-2	Centrex/TN(%)	Diagnostic								Diagnostic
A.2.5.6	P-2	ISDN/TN(%)	Diagnostic			0.00%	10				Diagnostic
		Average Jeopardy Notice Interval - Mechanized									
A.2.7.1	P-2	Residence/TN(hours)	>= 48 hrs			173.27	41				YES
A.2.7.2	P-2	Business/TN(hours)	>= 48 hrs			610.29	7				YES
A.2.7.3	P-2	Design (Specials)/TN(hours)	>= 48 hrs								
A.2.7.4	P-2	PBX/TN(hours)	>= 48 hrs								
A.2.7.5	P-2	Centrex/TN(hours)	>= 48 hrs								
A.2.7.6	P-2	ISDN/TN(hours)	>= 48 hrs								
		Average Jeopardy Notice Interval - Non-Mechanized									
A.2.8.1	P-2	Residence/TN(hours)	Diagnostic			84.00	2				Diagnostic
A.2.8.2	P-2	Business/TN(hours)	Diagnostic								Diagnostic
A.2.8.3	P-2	Design (Specials)/TN(hours)	Diagnostic			24.00	1				Diagnostic
A.2.8.4	P-2	PBX/TN(hours)	Diagnostic								Diagnostic
A.2.8.5	P-2	Centrex/TN(hours)	Diagnostic								Diagnostic
A.2.8.6	P-2	ISDN/TN(hours)	Diagnostic								Diagnostic
		% Jeopardy Notice >= 48 hours - Mechanized									
A.2.9.1	P-2	Residence/TN(%)	95% >= 48 hrs			84.62%	13				NO
A.2.9.2	P-2	Business/TN(%)	95% >= 48 hrs			100.00%	1				YES
A.2.9.3	P-2	Design (Specials)/TN(%)	95% >= 48 hrs								
A.2.9.4	P-2	PBX/TN(%)	95% >= 48 hrs								
A.2.9.5	P-2	Centrex/TN(%)	95% >= 48 hrs								
A.2.9.6	P-2	ISDN/TN(%)	95% >= 48 hrs								
		% Jeopardy Notice >= 48 hours - Non-Mechanized									

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.10.1	P-2	Residence/TN(%)	Diagnostic			92.31%	26				Diagnostic
A.2.10.2	P-2	Business/TN(%)	Diagnostic			100.00%	3				Diagnostic
A.2.10.3	P-2	Design (Specials)/TN(%)	Diagnostic								Diagnostic
A.2.10.4	P-2	PBX/TN(%)	Diagnostic								Diagnostic
A.2.10.5	P-2	Centrex/TN(%)	Diagnostic								Diagnostic
A.2.10.6	P-2	ISDN/TN(%)	Diagnostic								Diagnostic
		% Missed Installation Appointments									
A.2.11.1.1.1	P-3	Residence/<10 circuits/Dispatch/TN(%)	Res	9.20%	15,854	6.67%	510		0.01300	1.9459	YES
A.2.11.1.1.2	P-3	Residence/<10 circuits/Non-Dispatch/TN(%)	Res	0.05%	264,953	0.08%	10,982		0.00021	-1.6444	YES
A.2.11.1.2.1	P-3	Residence/>=10 circuits/Dispatch/TN(%)	Res	9.09%	11						
A.2.11.1.2.2	P-3	Residence/>=10 circuits/Non-Dispatch/TN(%)	Res	0.00%	3						
A.2.11.2.1.1	P-3	Business/<10 circuits/Dispatch/TN(%)	Bus	2.95%	8,271	3.57%	112		0.01610	-0.3860	YES
A.2.11.2.1.2	P-3	Business/<10 circuits/Non-Dispatch/TN(%)	Bus	0.18%	14,242	0.00%	307		0.00241	0.7269	YES
A.2.11.2.2.1	P-3	Business/>=10 circuits/Dispatch/TN(%)	Bus	12.50%	80	33.33%	3		0.19449	-1.0712	YES
A.2.11.2.2.2	P-3	Business/>=10 circuits/Non-Dispatch/TN(%)	Bus	0.00%	13	0.00%	1		0.00000		YES
A.2.11.3.1.1	P-3	Design (Specials)/<10 circuits/Dispatch/TN(%)	Design	4.37%	1,990	0.00%	7		0.07742	0.5647	YES
A.2.11.3.1.2	P-3	Design (Specials)/<10 circuits/Non-Dispatch/TN(%)	Design	0.27%	753	0.00%	46		0.00782	0.3398	YES
A.2.11.3.2.1	P-3	Design (Specials)/>=10 circuits/Dispatch/TN(%)	Design	16.67%	6						
A.2.11.3.2.2	P-3	Design (Specials)/>=10 circuits/Non-Dispatch/TN(%)	Design	0.00%	14	0.00%	1		0.00000		YES
A.2.11.4.1.1	P-3	PBX/<10 circuits/Dispatch/TN(%)	PBX	10.20%	49						
A.2.11.4.1.2	P-3	PBX/<10 circuits/Non-Dispatch/TN(%)	PBX	0.68%	147	0.00%	7		0.03180	0.2139	YES
A.2.11.4.2.1	P-3	PBX/>=10 circuits/Dispatch/TN(%)	PBX								
A.2.11.4.2.2	P-3	PBX/>=10 circuits/Non-Dispatch/TN(%)	PBX	0.00%	29						
A.2.11.5.1.1	P-3	Centrex/<10 circuits/Dispatch/TN(%)	Centrex	3.74%	214						
A.2.11.5.1.2	P-3	Centrex/<10 circuits/Non-Dispatch/TN(%)	Centrex	0.17%	588	0.00%	2		0.02919	0.0583	YES
A.2.11.5.2.1	P-3	Centrex/>=10 circuits/Dispatch/TN(%)	Centrex	0.00%	16						
A.2.11.5.2.2	P-3	Centrex/>=10 circuits/Non-Dispatch/TN(%)	Centrex	0.00%	39						
A.2.11.6.1.1	P-3	ISDN/<10 circuits/Dispatch/TN(%)	ISDN	7.67%	730	0.00%	4		0.13343	0.5749	YES
A.2.11.6.1.2	P-3	ISDN/<10 circuits/Non-Dispatch/TN(%)	ISDN	0.61%	494	0.00%	16		0.01973	0.3077	YES
A.2.11.6.2.1	P-3	ISDN/>=10 circuits/Dispatch/TN(%)	ISDN								
A.2.11.6.2.2	P-3	ISDN/>=10 circuits/Non-Dispatch/TN(%)	ISDN	0.00%	1						
		% Provisioning Troubles within 30 Days									
A.2.12.1.1.1	P-9	Residence/<10 circuits/Dispatch/TN(%)	Res	8.66%	15,932	10.71%	448		0.01347	-1.5284	YES
A.2.12.1.1.2	P-9	Residence/<10 circuits/Non-Dispatch/TN(%)	Res	3.52%	258,502	3.67%	11,771		0.00174	-0.8918	YES
A.2.12.1.2.1	P-9	Residence/>=10 circuits/Dispatch/TN(%)	Res	15.38%	13						
A.2.12.1.2.2	P-9	Residence/>=10 circuits/Non-Dispatch/TN(%)	Res								
A.2.12.2.1.1	P-9	Business/<10 circuits/Dispatch/TN(%)	Bus	4.17%	9,039	7.38%	122		0.01822	-1.7596	NO
A.2.12.2.1.2	P-9	Business/<10 circuits/Non-Dispatch/TN(%)	Bus	3.93%	14,861	3.85%	364		0.01031	0.0811	YES
A.2.12.2.2.1	P-9	Business/>=10 circuits/Dispatch/TN(%)	Bus	6.98%	86	0.00%	5		0.11719	0.5953	YES
A.2.12.2.2.2	P-9	Business/>=10 circuits/Non-Dispatch/TN(%)	Bus	0.00%	43						
A.2.12.3.1.1	P-9	Design (Specials)/<10 circuits/Dispatch/TN(%)	Design	3.79%	1,584						
A.2.12.3.1.2	P-9	Design (Specials)/<10 circuits/Non-Dispatch/TN(%)	Design	0.00%	44	0.00%	3		0.00000		YES
A.2.12.3.2.1	P-9	Design (Specials)/>=10 circuits/Dispatch/TN(%)	Design	0.00%	1						
A.2.12.3.2.2	P-9	Design (Specials)/>=10 circuits/Non-Dispatch/TN(%)	Design								
A.2.12.4.1.1	P-9	PBX/<10 circuits/Dispatch/TN(%)	PBX	1.61%	62						
A.2.12.4.1.2	P-9	PBX/<10 circuits/Non-Dispatch/TN(%)	PBX	0.00%	250	0.00%	7		0.00000		YES
A.2.12.4.2.1	P-9	PBX/>=10 circuits/Dispatch/TN(%)	PBX								
A.2.12.4.2.2	P-9	PBX/>=10 circuits/Non-Dispatch/TN(%)	PBX	0.00%	36						
A.2.12.5.1.1	P-9	Centrex/<10 circuits/Dispatch/TN(%)	Centrex	1.70%	235						
A.2.12.5.1.2	P-9	Centrex/<10 circuits/Non-Dispatch/TN(%)	Centrex	0.89%	783	0.00%	4		0.04718	0.1895	YES
A.2.12.5.2.1	P-9	Centrex/>=10 circuits/Dispatch/TN(%)	Centrex	5.88%	17						
A.2.12.5.2.2	P-9	Centrex/>=10 circuits/Non-Dispatch/TN(%)	Centrex	0.00%	52						
A.2.12.6.1.1	P-9	ISDN/<10 circuits/Dispatch/TN(%)	ISDN	0.14%	694	0.00%	3		0.02195	0.0657	YES
A.2.12.6.1.2	P-9	ISDN/<10 circuits/Non-Dispatch/TN(%)	ISDN	0.21%	480	0.00%	17		0.01125	0.1851	YES
A.2.12.6.2.1	P-9	ISDN/>=10 circuits/Dispatch/TN(%)	ISDN								
A.2.12.6.2.2	P-9	ISDN/>=10 circuits/Non-Dispatch/TN(%)	ISDN								
		Average Completion Notice Interval - Mechanized									
A.2.14.1.1.1	P-5	Residence/<10 circuits/Dispatch/TN(hours)	Res	1.29	11,460	2.03	500	10.340	0.47239	-1.5598	YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.14.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/TN(hours)	Res	1.69	214,358	1.43	9,533	8.548	0.08948	2.9590	YES
A.2.14.1.2.1	P-5	Residence/>=10 circuits/Dispatch/TN(hours)	Res	0.09	9			0.236			
A.2.14.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/TN(hours)	Res	0.45	2			0.071			
A.2.14.2.1.1	P-5	Business/<10 circuits/Dispatch/TN(hours)	Bus	5.23	3,332	10.01	93	115.514	12.14426	-0.3941	YES
A.2.14.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/TN(hours)	Bus	1.59	10,553	7.75	164	8.966	0.70555	-8.7184	NO
A.2.14.2.2.1	P-5	Business/>=10 circuits/Dispatch/TN(hours)	Bus	1.69	43	0.05	4	7.190	3.75844	0.4376	YES
A.2.14.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/TN(hours)	Bus	0.74	13			0.218			
A.2.14.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/TN(hours)	Design	151.58	1,418			675.417			
A.2.14.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/TN(hours)	Design	10.17	286	8.89	27	83.014	16.71310	0.0766	YES
A.2.14.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/TN(hours)	Design	82.86	3			143.495			
A.2.14.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/TN(hours)	Design	0.74	10			0.252			
A.2.14.4.1.1	P-5	PBX/<10 circuits/Dispatch/TN(hours)	PBX	29.06	28			47.683			
A.2.14.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/TN(hours)	PBX	32.69	94	0.43	2	182.626	130.50271	0.2472	YES
A.2.14.4.2.1	P-5	PBX/>=10 circuits/Dispatch/TN(hours)	PBX								
A.2.14.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/TN(hours)	PBX	0.68	28			0.242			
A.2.14.5.1.1	P-5	Centrex/<10 circuits/Dispatch/TN(hours)	Centrex	13.26	143			49.097			
A.2.14.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/TN(hours)	Centrex	6.75	311			34.548			
A.2.14.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/TN(hours)	Centrex	2.43	8			6.587			
A.2.14.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/TN(hours)	Centrex	7.23	33			29.933			
A.2.14.6.1.1	P-5	ISDN/<10 circuits/Dispatch/TN(hours)	ISDN	106.69	529			500.609			
A.2.14.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/TN(hours)	ISDN	190.19	407	0.73	1	567.784	568.48130	0.3333	YES
A.2.14.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/TN(hours)	ISDN								
A.2.14.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/TN(hours)	ISDN	0.73	1			0.000			
		Average Completion Notice Interval - Non-Mechanized									
A.2.15.1.1.1	P-5	Residence/<10 circuits/Dispatch/TN(hours)	Diagnostic			18.85	23				Diagnostic
A.2.15.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic			14.16	43				Diagnostic
A.2.15.1.2.1	P-5	Residence/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
A.2.15.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
A.2.15.2.1.1	P-5	Business/<10 circuits/Dispatch/TN(hours)	Diagnostic			18.53	5				Diagnostic
A.2.15.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic			16.37	85				Diagnostic
A.2.15.2.2.1	P-5	Business/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
A.2.15.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
A.2.15.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/TN(hours)	Diagnostic			20.72	4				Diagnostic
A.2.15.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic			15.50	16				Diagnostic
A.2.15.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
A.2.15.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
A.2.15.4.1.1	P-5	PBX/<10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
A.2.15.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic			20.96	3				Diagnostic
A.2.15.4.2.1	P-5	PBX/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
A.2.15.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
A.2.15.5.1.1	P-5	Centrex/<10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
A.2.15.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic			14.00	1				Diagnostic
A.2.15.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
A.2.15.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
A.2.15.6.1.1	P-5	ISDN/<10 circuits/Dispatch/TN(hours)	Diagnostic			74.69	2				Diagnostic
A.2.15.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic			37.81	12				Diagnostic
A.2.15.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
A.2.15.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Mechanized									
A.2.17.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN(days)	Diagnostic			5.34	345				Diagnostic
A.2.17.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			1.09	8,760				Diagnostic
A.2.17.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.2.1.1	P-10	Business/<10 circuits/Dispatch/TN(days)	Diagnostic			2.28	37				Diagnostic
A.2.17.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			0.82	55				Diagnostic
A.2.17.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.17.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Partially Mechanized									
A.2.18.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN(days)	Diagnostic			4.59	62				Diagnostic
A.2.18.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			1.76	1,093				Diagnostic
A.2.18.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.2.1.1	P-10	Business/<10 circuits/Dispatch/TN(days)	Diagnostic			5.08	17				Diagnostic
A.2.18.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			1.62	69				Diagnostic
A.2.18.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN(days)	Diagnostic			1.00	1				Diagnostic
A.2.18.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN(days)	Diagnostic			3.00	1				Diagnostic
A.2.18.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			1.88	25				Diagnostic
A.2.18.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			4.00	2				Diagnostic
A.2.18.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Non-Mechanized									
A.2.19.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN(days)	Diagnostic			5.14	21				Diagnostic
A.2.19.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			3.02	42				Diagnostic
A.2.19.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.19.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.19.2.1.1	P-10	Business/<10 circuits/Dispatch/TN(days)	Diagnostic			4.50	2				Diagnostic
A.2.19.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			2.84	61				Diagnostic
A.2.19.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.19.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.19.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN(days)	Diagnostic			8.00	2				Diagnostic
A.2.19.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			2.31	16				Diagnostic
A.2.19.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.19.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.19.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.19.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			7.67	3				Diagnostic
A.2.19.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.19.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.19.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic

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A.2.19.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			1.00	1				Diagnostic
A.2.19.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.19.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.19.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN(days)	Diagnostic			30.00	1				Diagnostic
A.2.19.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			7.80	10				Diagnostic
A.2.19.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.19.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Mechanized									
A.2.21.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN(days)	Diagnostic			5.29	335				Diagnostic
A.2.21.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			1.59	3,305				Diagnostic
A.2.21.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.2.1.1	P-10	Business/<10 circuits/Dispatch/TN(days)	Diagnostic			2.28	37				Diagnostic
A.2.21.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			0.86	48				Diagnostic
A.2.21.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Partially Mechanized									
A.2.22.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN(days)	Diagnostic			4.61	59				Diagnostic
A.2.22.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			1.77	903				Diagnostic
A.2.22.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.2.1.1	P-10	Business/<10 circuits/Dispatch/TN(days)	Diagnostic			5.08	17				Diagnostic
A.2.22.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			1.56	61				Diagnostic
A.2.22.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN(days)	Diagnostic			1.00	1				Diagnostic
A.2.22.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			1.88	25				Diagnostic
A.2.22.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			4.00	2				Diagnostic
A.2.22.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Non-Mechanized									

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.23.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN(days)	Diagnostic			5.00	20				Diagnostic
A.2.23.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			3.36	33				Diagnostic
A.2.23.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.23.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.23.2.1.1	P-10	Business/<10 circuits/Dispatch/TN(days)	Diagnostic			4.50	2				Diagnostic
A.2.23.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			2.79	57				Diagnostic
A.2.23.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.23.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.23.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN(days)	Diagnostic			6.00	1				Diagnostic
A.2.23.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			3.00	5				Diagnostic
A.2.23.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.23.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.23.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.23.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			7.67	3				Diagnostic
A.2.23.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.23.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.23.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.23.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			1.00	1				Diagnostic
A.2.23.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.23.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.23.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN(days)	Diagnostic			30.00	1				Diagnostic
A.2.23.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			7.80	10				Diagnostic
A.2.23.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.23.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
		Service Order Accuracy									
A.2.25.1.1.1	P-11	Residence/<10 circuits/Dispatch/TN(%)	>= 95%								
A.2.25.1.1.2	P-11	Residence/<10 circuits/Non-Dispatch/TN(%)	>= 95%			92.65%	136				NO
A.2.25.1.2.1	P-11	Residence/>=10 circuits/Dispatch/TN(%)	>= 95%								
A.2.25.1.2.2	P-11	Residence/>=10 circuits/Non-Dispatch/TN(%)	>= 95%								
A.2.25.2.1.1	P-11	Business/<10 circuits/Dispatch/TN(%)	>= 95%			87.50%	8				NO
A.2.25.2.1.2	P-11	Business/<10 circuits/Non-Dispatch/TN(%)	>= 95%			88.04%	92				NO
A.2.25.2.2.1	P-11	Business/>=10 circuits/Dispatch/TN(%)	>= 95%			50.00%	2				NO
A.2.25.2.2.2	P-11	Business/>=10 circuits/Non-Dispatch/TN(%)	>= 95%			66.67%	3				NO
A.2.25.3.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/TN(%)	>= 95%			66.67%	3				NO
A.2.25.3.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/TN(%)	>= 95%			0.00%	1				NO
A.2.25.3.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/TN(%)	>= 95%								
A.2.25.3.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/TN(%)	>= 95%			0.00%	1				NO
		Resale - Maintenance and Repair									
		Missed Repair Appointments									
A.3.1.1.1	M&R-1	Residence/Dispatch/TN(%)	Res	6.88%	45,325	5.53%	994		0.00812	1.6611	YES
A.3.1.1.2	M&R-1	Residence/Non-Dispatch/TN(%)	Res	1.51%	25,447	0.67%	299		0.00709	1.1847	YES
A.3.1.2.1	M&R-1	Business/Dispatch/TN(%)	Bus	7.59%	6,933	6.34%	142		0.02245	0.5564	YES
A.3.1.2.2	M&R-1	Business/Non-Dispatch/TN(%)	Bus	3.65%	2,713	4.71%	85		0.02065	-0.5117	YES
A.3.1.3.1	M&R-1	Design (Specials)/Dispatch/TN(%)	Design	1.19%	1,174	0.00%	12		0.03150	0.3786	YES
A.3.1.3.2	M&R-1	Design (Specials)/Non-Dispatch/TN(%)	Design	0.09%	1,069	0.00%	2		0.02164	0.0432	YES
A.3.1.4.1	M&R-1	PBX/Dispatch/TN(%)	PBX	8.89%	45	0.00%	2		0.20565	0.4322	YES
A.3.1.4.2	M&R-1	PBX/Non-Dispatch/TN(%)	PBX	5.88%	34						
A.3.1.5.1	M&R-1	Centrex/Dispatch/TN(%)	Centrex	9.02%	399	0.00%	3		0.16603	0.5434	YES
A.3.1.5.2	M&R-1	Centrex/Non-Dispatch/TN(%)	Centrex	6.01%	233	0.00%	1		0.23816	0.2523	YES
A.3.1.6.1	M&R-1	ISDN/Dispatch/TN(%)	ISDN	10.00%	550	0.00%	1		0.30027	0.3330	YES
A.3.1.6.2	M&R-1	ISDN/Non-Dispatch/TN(%)	ISDN	3.04%	560	0.00%	2		0.12153	0.2498	YES
		Customer Trouble Report Rate									
A.3.2.1.1	M&R-2	Residence/Dispatch/TN(%)	Res	2.30%	1,968,565	2.65%	37,458		0.00079	-4.4375	NO
A.3.2.1.2	M&R-2	Residence/Non-Dispatch/TN(%)	Res	1.29%	1,968,565	0.80%	37,458		0.00059	8.3378	YES
A.3.2.2.1	M&R-2	Business/Dispatch/TN(%)	Bus	1.43%	486,501	1.23%	11,499		0.00113	1.6885	YES
A.3.2.2.2	M&R-2	Business/Non-Dispatch/TN(%)	Bus	0.56%	486,501	0.74%	11,499		0.00070	-2.5766	NO

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				Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.3.2.3.1	M&R-2	Design (Specials)/Dispatch/TN(%)		Design	0.32%	368,991	0.49%	2,464		0.00114	-1.4810	YES
A.3.2.3.2	M&R-2	Design (Specials)/Non-Dispatch/TN(%)		Design	0.29%	368,991	0.08%	2,464		0.00109	1.9168	YES
A.3.2.4.1	M&R-2	PBX/Dispatch/TN(%)		PBX	0.07%	62,038	0.29%	692		0.00103	-2.1027	NO
A.3.2.4.2	M&R-2	PBX/Non-Dispatch/TN(%)		PBX	0.05%	62,038	0.00%	692		0.00089	0.6124	YES
A.3.2.5.1	M&R-2	Centrex/Dispatch/TN(%)		Centrex	0.51%	77,531	1.15%	261		0.00445	-1.4272	YES
A.3.2.5.2	M&R-2	Centrex/Non-Dispatch/TN(%)		Centrex	0.30%	77,531	0.38%	261		0.00340	-0.2431	YES
A.3.2.6.1	M&R-2	ISDN/Dispatch/TN(%)		ISDN	1.84%	29,966	0.30%	338		0.00741	2.0775	YES
A.3.2.6.2	M&R-2	ISDN/Non-Dispatch/TN(%)		ISDN	1.87%	29,966	0.59%	338		0.00748	1.7079	YES
	Maintenance Average Duration											
A.3.3.1.1	M&R-3	Residence/Dispatch/TN(hours)		Res	28.05	45,325	27.02	994	22.359	0.71692	1.4441	YES
A.3.3.1.2	M&R-3	Residence/Non-Dispatch/TN(hours)		Res	12.39	25,447	6.64	299	16.186	0.94156	6.1057	YES
A.3.3.2.1	M&R-3	Business/Dispatch/TN(hours)		Bus	11.15	6,933	9.73	142	13.606	1.15343	1.2335	YES
A.3.3.2.2	M&R-3	Business/Non-Dispatch/TN(hours)		Bus	4.69	2,713	3.22	85	8.295	0.91375	1.6059	YES
A.3.3.3.1	M&R-3	Design (Specials)/Dispatch/TN(hours)		Design	4.90	1,174	6.16	12	25.012	7.25721	-0.1747	YES
A.3.3.3.2	M&R-3	Design (Specials)/Non-Dispatch/TN(hours)		Design	2.17	1,069	3.24	2	14.773	10.45550	-0.1026	YES
A.3.3.4.1	M&R-3	PBX/Dispatch/TN(hours)		PBX	8.14	45	18.37	2	7.918	5.72194	-1.7872	NO
A.3.3.4.2	M&R-3	PBX/Non-Dispatch/TN(hours)		PBX	5.20	34			12.048			
A.3.3.5.1	M&R-3	Centrex/Dispatch/TN(hours)		Centrex	11.82	399	6.81	3	12.558	7.27751	0.6881	YES
A.3.3.5.2	M&R-3	Centrex/Non-Dispatch/TN(hours)		Centrex	5.24	233	2.30	1	13.408	13.43664	0.2185	YES
A.3.3.6.1	M&R-3	ISDN/Dispatch/TN(hours)		ISDN	10.46	550	4.42	1	13.364	13.37594	0.4519	YES
A.3.3.6.2	M&R-3	ISDN/Non-Dispatch/TN(hours)		ISDN	3.86	560	0.33	2	10.600	7.50899	0.4705	YES
	% Repeat Troubles within 30 Days											
A.3.4.1.1	M&R-4	Residence/Dispatch/TN(%)		Res	22.76%	45,325	17.91%	994		0.01344	3.6111	YES
A.3.4.1.2	M&R-4	Residence/Non-Dispatch/TN(%)		Res	18.82%	25,447	15.38%	299		0.02274	1.5107	YES
A.3.4.2.1	M&R-4	Business/Dispatch/TN(%)		Bus	16.53%	6,933	16.90%	142		0.03149	-0.1181	YES
A.3.4.2.2	M&R-4	Business/Non-Dispatch/TN(%)		Bus	14.34%	2,713	14.12%	85		0.03860	0.0572	YES
A.3.4.3.1	M&R-4	Design (Specials)/Dispatch/TN(%)		Design	41.99%	1,174	33.33%	12		0.14320	0.6047	YES
A.3.4.3.2	M&R-4	Design (Specials)/Non-Dispatch/TN(%)		Design	42.56%	1,069	50.00%	2		0.34995	-0.2125	YES
A.3.4.4.1	M&R-4	PBX/Dispatch/TN(%)		PBX	17.78%	45	0.00%	2		0.27629	0.6435	YES
A.3.4.4.2	M&R-4	PBX/Non-Dispatch/TN(%)		PBX	23.53%	34						
A.3.4.5.1	M&R-4	Centrex/Dispatch/TN(%)		Centrex	13.78%	399	33.33%	3		0.19978	-0.9785	YES
A.3.4.5.2	M&R-4	Centrex/Non-Dispatch/TN(%)		Centrex	16.31%	233	0.00%	1		0.37024	0.4405	YES
A.3.4.6.1	M&R-4	ISDN/Dispatch/TN(%)		ISDN	28.55%	550	0.00%	1		0.45204	0.6315	YES
A.3.4.6.2	M&R-4	ISDN/Non-Dispatch/TN(%)		ISDN	24.82%	560	50.00%	2		0.30600	-0.8228	YES
	Out of Service > 24 hours											
A.3.5.1.1	M&R-5	Residence/Dispatch/TN(%)		Res	40.55%	29,997	46.12%	735		0.01833	-3.0395	NO
A.3.5.1.2	M&R-5	Residence/Non-Dispatch/TN(%)		Res	18.93%	9,603	14.79%	142		0.03312	1.2509	YES
A.3.5.2.1	M&R-5	Business/Dispatch/TN(%)		Bus	5.77%	4,038	5.13%	78		0.02666	0.2408	YES
A.3.5.2.2	M&R-5	Business/Non-Dispatch/TN(%)		Bus	2.23%	1,121	6.90%	29		0.02777	-1.6802	NO
A.3.5.3.1	M&R-5	Design (Specials)/Dispatch/TN(%)		Design	1.19%	1,174	0.00%	12		0.03150	0.3786	YES
A.3.5.3.2	M&R-5	Design (Specials)/Non-Dispatch/TN(%)		Design	0.09%	1,069	0.00%	2		0.02164	0.0432	YES
A.3.5.4.1	M&R-5	PBX/Dispatch/TN(%)		PBX	0.00%	24	0.00%	2		0.00000		YES
A.3.5.4.2	M&R-5	PBX/Non-Dispatch/TN(%)		PBX	20.00%	10						
A.3.5.5.1	M&R-5	Centrex/Dispatch/TN(%)		Centrex	5.18%	251	0.00%	1		0.22205	0.2332	YES
A.3.5.5.2	M&R-5	Centrex/Non-Dispatch/TN(%)		Centrex	0.90%	111	0.00%	1		0.09491	0.0949	YES
A.3.5.6.1	M&R-5	ISDN/Dispatch/TN(%)		ISDN	10.02%	549	0.00%	1		0.30052	0.3334	YES
A.3.5.6.2	M&R-5	ISDN/Non-Dispatch/TN(%)		ISDN	3.04%	560	0.00%	2		0.12153	0.2498	YES
	Resale - Billing											
	Invoice Accuracy											
A.4.1	B-1	TN(%)		BST - State	98.83%	$199,623,100	99.79%	$2,306,188		0.00007	-135.0907	YES
	Mean Time to Deliver Invoices - CRIS											
A.4.2	B-2	Region(business days)		BST - Region	3.72	1	3.18	1,791				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Unbundled Network Elements - Ordering											
% Rejected Service Requests - Mechanized											
B.1.1.1	O-7	Switch Ports/TN(%)	Diagnostic								Diagnostic
B.1.1.2	O-7	Local Interoffice Transport/TN(%)	Diagnostic			23.33%	30				Diagnostic
B.1.1.3	O-7	Loop + Port Combinations/TN(%)	Diagnostic			18.62%	2,766				Diagnostic
B.1.1.4	O-7	Combo Other/TN(%)	Diagnostic								Diagnostic
B.1.1.5	O-7	xDSL (ADSL, HDSL and UCL)/TN(%)	Diagnostic			14.13%	92				Diagnostic
B.1.1.6	O-7	ISDN Loop (UDN, UDC)/TN(%)	Diagnostic			62.50%	16				Diagnostic
B.1.1.7	O-7	Line Sharing/TN(%)	Diagnostic								Diagnostic
B.1.1.8	O-7	2W Analog Loop Design/TN(%)	Diagnostic			64.71%	136				Diagnostic
B.1.1.9	O-7	2W Analog Loop Non-Design/TN(%)	Diagnostic								Diagnostic
B.1.1.10	O-7	2W Analog Loop w/INP Design/TN(%)	Diagnostic								Diagnostic
B.1.1.11	O-7	2W Analog Loop w/INP Non-Design/TN(%)	Diagnostic								Diagnostic
B.1.1.12	O-13	2W Analog Loop w/LNP Design/TN(%)	Diagnostic			13.33%	15				Diagnostic
B.1.1.13	O-13	2W Analog Loop w/LNP Non-Design/TN(%)	Diagnostic								Diagnostic
B.1.1.14	O-7	Other Design/TN(%)	Diagnostic			36.96%	46				Diagnostic
B.1.1.15	O-7	Other Non-Design/TN(%)	Diagnostic			18.62%	2,766				Diagnostic
B.1.1.16	O-7	INP Standalone/TN(%)	Diagnostic								Diagnostic
B.1.1.17	O-13	LNP (Standalone)/TN(%)	Diagnostic			1.14%	88				Diagnostic
% Rejected Service Requests - Partially Mechanized											
B.1.2.1	O-7	Switch Ports/TN(%)	Diagnostic								Diagnostic
B.1.2.2	O-7	Local Interoffice Transport/TN(%)	Diagnostic			0.00%	11				Diagnostic
B.1.2.3	O-7	Loop + Port Combinations/TN(%)	Diagnostic			33.91%	1,737				Diagnostic
B.1.2.4	O-7	Combo Other/TN(%)	Diagnostic								Diagnostic
B.1.2.5	O-7	xDSL (ADSL, HDSL and UCL)/TN(%)	Diagnostic								Diagnostic
B.1.2.6	O-7	ISDN Loop (UDN, UDC)/TN(%)	Diagnostic			21.88%	32				Diagnostic
B.1.2.7	O-7	Line Sharing/TN(%)	Diagnostic								Diagnostic
B.1.2.8	O-7	2W Analog Loop Design/TN(%)	Diagnostic			26.91%	457				Diagnostic
B.1.2.9	O-7	2W Analog Loop Non-Design/TN(%)	Diagnostic								Diagnostic
B.1.2.10	O-7	2W Analog Loop w/INP Design/TN(%)	Diagnostic								Diagnostic
B.1.2.11	O-7	2W Analog Loop w/INP Non-Design/TN(%)	Diagnostic								Diagnostic
B.1.2.12	O-13	2W Analog Loop w/LNP Design/TN(%)	Diagnostic			40.44%	136				Diagnostic
B.1.2.13	O-13	2W Analog Loop w/LNP Non-Design/TN(%)	Diagnostic								Diagnostic
B.1.2.14	O-7	Other Design/TN(%)	Diagnostic			16.28%	43				Diagnostic
B.1.2.15	O-7	Other Non-Design/TN(%)	Diagnostic			33.91%	1,737				Diagnostic
B.1.2.16	O-7	INP Standalone/TN(%)	Diagnostic								Diagnostic
B.1.2.17	O-13	LNP (Standalone)/TN(%)	Diagnostic			48.73%	158				Diagnostic
% Rejected Service Requests - Non-Mechanized											
B.1.3.1	O-7	Switch Ports/TN(%)	Diagnostic			0.00%	1				Diagnostic
B.1.3.2	O-7	Local Interoffice Transport/TN(%)	Diagnostic			6.35%	126				Diagnostic
B.1.3.3	O-7	Loop + Port Combinations/TN(%)	Diagnostic			39.13%	69				Diagnostic
B.1.3.4	O-7	Combo Other/TN(%)	Diagnostic								Diagnostic
B.1.3.5	O-7	xDSL (ADSL, HDSL and UCL)/TN(%)	Diagnostic			32.76%	174				Diagnostic
B.1.3.6	O-7	ISDN Loop (UDN, UDC)/TN(%)	Diagnostic			0.00%	7				Diagnostic
B.1.3.7	O-7	Line Sharing/TN(%)	Diagnostic			28.05%	82				Diagnostic
B.1.3.8	O-7	2W Analog Loop Design/TN(%)	Diagnostic			6.38%	94				Diagnostic
B.1.3.9	O-7	2W Analog Loop Non-Design/TN(%)	Diagnostic			59.44%	429				Diagnostic
B.1.3.10	O-7	2W Analog Loop w/INP Design/TN(%)	Diagnostic			55.56%	9				Diagnostic
B.1.3.11	O-7	2W Analog Loop w/INP Non-Design/TN(%)	Diagnostic			***Data included in B.1.3.19***					
B.1.3.12	O-13	2W Analog Loop w/LNP Design/TN(%)	Diagnostic			67.82%	289				Diagnostic
B.1.3.13	O-13	2W Analog Loop w/LNP Non-Design/TN(%)	Diagnostic			***Data included in B.1.3.20***					
B.1.3.14	O-7	Other Design/TN(%)	Diagnostic			6.02%	133				Diagnostic
B.1.3.15	O-7	Other Non-Design/TN(%)	Diagnostic			38.57%	70				Diagnostic
B.1.3.16	O-7	INP Standalone/TN(%)	Diagnostic								Diagnostic
B.1.3.17	O-13	LNP Standalone/TN(%)	Diagnostic			46.49%	299				Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.3.18	O-7	Loops Non-Design/TN(%)	Diagnostic			57.20%	264				Diagnostic
B.1.3.19	O-7	Loops Non-Design w/INP/TN(%)	Diagnostic			62.50%	40				Diagnostic
B.1.3.20	O-13	Loops Non-Design w/LNP/TN(%)	Diagnostic			75.81%	215				Diagnostic
		Reject Interval - Mechanized									
B.1.4.1	O-8	Switch Ports/TN(%)	>= 97% w in 1 hr								
B.1.4.2	O-8	Local Interoffice Transport/TN(%)	>= 97% w in 1 hr			71.43%	7				NO
B.1.4.3	O-8	Loop + Port Combinations/TN(%)	>= 97% w in 1 hr			95.53%	515				NO
B.1.4.4	O-8	Combo Other/TN(%)	>= 97% w in 1 hr								
B.1.4.5	O-8	xDSL (ADSL, HDSL and UCL)/TN(%)	>= 97% w in 1 hr			100.00%	13				YES
B.1.4.6	O-8	ISDN Loop (UDN, UDC)/TN(%)	>= 97% w in 1 hr			100.00%	10				YES
B.1.4.7	O-8	Line Sharing/TN(%)	>= 97% w in 1 hr								
B.1.4.8	O-8	2W Analog Loop Design/TN(%)	>= 97% w in 1 hr			100.00%	88				YES
B.1.4.9	O-8	2W Analog Loop Non-Design/TN(%)	>= 97% w in 1 hr								
B.1.4.10	O-8	2W Analog Loop w/INP Design/TN(%)	>= 97% w in 1 hr								
B.1.4.11	O-8	2W Analog Loop w/INP Non-Design/TN(%)	>= 97% w in 1 hr								
B.1.4.12	O-14	2W Analog Loop w/LNP Design/TN(%)	>= 97% w in 1 hr			0.00%	2				NO
B.1.4.13	O-14	2W Analog Loop w/LNP Non-Design/TN(%)	>= 97% w in 1 hr								
B.1.4.14	O-8	Other Design/TN(%)	>= 97% w in 1 hr			88.24%	17				NO
B.1.4.15	O-8	Other Non-Design/TN(%)	>= 97% w in 1 hr			95.53%	515				NO
B.1.4.16	O-8	INP Standalone/TN(%)	>= 97% w in 1 hr								
B.1.4.17	O-14	LNP (Standalone)/TN(%)	>= 97% w in 1 hr			100.00%	1				YES
		Reject Interval - Partially Mechanized - 24 hours									
B.1.5.1	O-8	Switch Ports/TN(%)	>= 85% w in 24 hrs								
B.1.5.2	O-8	Local Interoffice Transport/TN(%)	>= 85% w in 24 hrs								
B.1.5.3	O-8	Loop + Port Combinations/TN(%)	>= 85% w in 24 hrs								
B.1.5.4	O-8	Combo Other/TN(%)	>= 85% w in 24 hrs								
B.1.5.5	O-8	xDSL (ADSL, HDSL and UCL)/TN(%)	>= 85% w in 24 hrs								
B.1.5.6	O-8	ISDN Loop (UDN, UDC)/TN(%)	>= 85% w in 24 hrs								
B.1.5.7	O-8	Line Sharing/TN(%)	>= 85% w in 24 hrs								
B.1.5.8	O-8	2W Analog Loop Design/TN(%)	>= 85% w in 24 hrs								
B.1.5.9	O-8	2W Analog Loop Non-Design/TN(%)	>= 85% w in 24 hrs								
B.1.5.10	O-8	2W Analog Loop w/INP Design/TN(%)	>= 85% w in 24 hrs								
B.1.5.11	O-8	2W Analog Loop w/INP Non-Design/TN(%)	>= 85% w in 24 hrs								
B.1.5.12	O-14	2W Analog Loop w/LNP Design/TN(%)	>= 85% w in 24 hrs								
B.1.5.13	O-14	2W Analog Loop w/LNP Non-Design/TN(%)	>= 85% w in 24 hrs								
B.1.5.14	O-8	Other Design/TN(%)	>= 85% w in 24 hrs								
B.1.5.15	O-8	Other Non-Design/TN(%)	>= 85% w in 24 hrs								
B.1.5.16	O-8	INP Standalone/TN(%)	>= 85% w in 24 hrs								
B.1.5.17	O-14	LNP (Standalone)/TN(%)	>= 85% w in 24 hrs								
		Reject Interval - Partially Mechanized - 18 hours									
B.1.6.1	O-8	Switch Ports/TN(%)	>= 85% w in 18 hrs								
B.1.6.2	O-8	Local Interoffice Transport/TN(%)	>= 85% w in 18 hrs								
B.1.6.3	O-8	Loop + Port Combinations/TN(%)	>= 85% w in 18 hrs			98.64%	589				YES
B.1.6.4	O-8	Combo Other/TN(%)	>= 85% w in 18 hrs								
B.1.6.5	O-8	xDSL (ADSL, HDSL and UCL)/TN(%)	>= 85% w in 18 hrs								
B.1.6.6	O-8	ISDN Loop (UDN, UDC)/TN(%)	>= 85% w in 18 hrs			100.00%	7				YES
B.1.6.7	O-8	Line Sharing/TN(%)	>= 85% w in 18 hrs								
B.1.6.8	O-8	2W Analog Loop Design/TN(%)	>= 85% w in 18 hrs			97.56%	123				YES
B.1.6.9	O-8	2W Analog Loop Non-Design/TN(%)	>= 85% w in 18 hrs								
B.1.6.10	O-8	2W Analog Loop w/INP Design/TN(%)	>= 85% w in 18 hrs								
B.1.6.11	O-8	2W Analog Loop w/INP Non-Design/TN(%)	>= 85% w in 18 hrs								
B.1.6.12	O-14	2W Analog Loop w/LNP Design/TN(%)	>= 85% w in 18 hrs			90.91%	55				YES
B.1.6.13	O-14	2W Analog Loop w/LNP Non-Design/TN(%)	>= 85% w in 18 hrs								
B.1.6.14	O-8	Other Design/TN(%)	>= 85% w in 18 hrs			100.00%	7				YES
B.1.6.15	O-8	Other Non-Design/TN(%)	>= 85% w in 18 hrs			98.64%	589				YES
B.1.6.16	O-8	INP Standalone/TN(%)	>= 85% w in 18 hrs								
B.1.6.17	O-14	LNP Standalone/TN(%)	>= 85% w in 18 hrs			79.22%	77				NO

This data not applicable after 5-1-2001, see below

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Reject Interval - Non-Mechanized										
B.1.8.1	O-8	Switch Ports/TN(%)	>= 85% w in 24 hrs								
B.1.8.2	O-8	Local Interoffice Transport/TN(%)	>= 85% w in 24 hrs			100.00%	8				YES
B.1.8.3	O-8	Loop + Port Combinations/TN(%)	>= 85% w in 24 hrs			88.89%	27				YES
B.1.8.4	O-8	Combo Other/TN(%)	>= 85% w in 24 hrs								
B.1.8.5	O-8	xDSL (ADSL, HDSL and UCL)/TN(%)	>= 85% w in 24 hrs			94.74%	57				YES
B.1.8.6	O-8	ISDN Loop (UDN, UDC)/TN(%)	>= 85% w in 24 hrs								
B.1.8.7	O-8	Line Sharing/TN(%)	>= 85% w in 24 hrs			100.00%	23				YES
B.1.8.8	O-8	2W Analog Loop Design/TN(%)	>= 85% w in 24 hrs			100.00%	6				YES
B.1.8.9	O-8	2W Analog Loop Non-Design/TN(%)	>= 85% w in 24 hrs			96.47%	255				YES
B.1.8.10	O-8	2W Analog Loop w/INP Design/TN(%)	>= 85% w in 24 hrs			100.00%	5				YES
B.1.8.11	O-8	2W Analog Loop w/INP Non-Design/TN(%)	>= 85% w in 24 hrs			*Data included in B.1.8.19*					
B.1.8.12	O-14	2W Analog Loop w/LNP Design/TN(%)	>= 85% w in 24 hrs			98.98%	196				YES
B.1.8.13	O-14	2W Analog Loop w/LNP Non-Design/TN(%)	>= 85% w in 24 hrs			*Data included in B.1.8.20*					
B.1.8.14	O-8	Other Design/TN(%)	>= 85% w in 24 hrs			100.00%	8				YES
B.1.8.15	O-8	Other Non-Design/TN(%)	>= 85% w in 24 hrs			88.89%	27				YES
B.1.8.16	O-8	INP Standalone/TN(%)	>= 85% w in 24 hrs								
B.1.8.17	O-14	LNP (Standalone)/TN(%)	>= 85% w in 24 hrs			98.56%	139				YES
B.1.8.18	O-8	Loops Non-Design/TN(%)	>= 85% w in 24 hrs			99.34%	151				YES
B.1.8.19	O-8	Loops Non-Design w/INP/TN(%)	>= 85% w in 24 hrs			100.00%	25				YES
B.1.8.20	O-14	Loops Non-Design w/LNP/TN(%)	>= 85% w in 24 hrs			98.77%	163				YES
	FOC Timeliness - Mechanized										
B.1.9.1	O-9	Switch Ports/TN(%)	>= 95% w in 3 hrs								
B.1.9.2	O-9	Local Interoffice Transport/TN(%)	>= 95% w in 3 hrs			100.00%	21				YES
B.1.9.3	O-9	Loop + Port Combinations/TN(%)	>= 95% w in 3 hrs			99.34%	2,107				YES
B.1.9.4	O-9	Combo Other/TN(%)	>= 95% w in 3 hrs								
B.1.9.5	O-9	xDSL (ADSL, HDSL and UCL)/TN(%)	>= 95% w in 3 hrs			79.52%	83				NO
B.1.9.6	O-9	ISDN Loop (UDN, UDC)/TN(%)	>= 95% w in 3 hrs								
B.1.9.7	O-9	Line Sharing/TN(%)	>= 95% w in 3 hrs								
B.1.9.8	O-9	2W Analog Loop Design/TN(%)	>= 95% w in 3 hrs			91.30%	23				NO
B.1.9.9	O-9	2W Analog Loop Non-Design/TN(%)	>= 95% w in 3 hrs								
B.1.9.10	O-9	2W Analog Loop w/INP Design/TN(%)	>= 95% w in 3 hrs								
B.1.9.11	O-9	2W Analog Loop w/INP Non-Design/TN(%)	>= 95% w in 3 hrs								
B.1.9.12	O-15	2W Analog Loop w/LNP Design/TN(%)	>= 95% w in 3 hrs			78.57%	14				NO
B.1.9.13	O-15	2W Analog Loop w/LNP Non-Design/TN(%)	>= 95% w in 3 hrs								
B.1.9.14	O-9	Other Design/TN(%)	>= 95% w in 3 hrs			100.00%	21				YES
B.1.9.15	O-9	Other Non-Design/TN(%)	>= 95% w in 3 hrs			99.34%	2,107				YES
B.1.9.16	O-9	INP Standalone/TN(%)	>= 95% w in 3 hrs								
B.1.9.17	O-15	LNP Standalone/TN(%)	>= 95% w in 3 hrs			98.28%	58				YES
	FOC Timeliness - Partially Mechanized										
B.1.10.1	O-9	Switch Ports/TN(%)	>= 85% w in 36 hrs								
B.1.10.2	O-9	Local Interoffice Transport/TN(%)	>= 85% w in 36 hrs								
B.1.10.3	O-9	Loop + Port Combinations/TN(%)	>= 85% w in 36 hrs								
B.1.10.4	O-9	Combo Other/TN(%)	>= 85% w in 36 hrs								
B.1.10.5	O-9	xDSL (ADSL, HDSL and UCL)/TN(%)	>= 85% w in 36 hrs								
B.1.10.6	O-9	ISDN Loop (UDN, UDC)/TN(%)	>= 85% w in 36 hrs								
B.1.10.7	O-9	Line Sharing/TN(%)	>= 85% w in 36 hrs								
B.1.10.8	O-9	2W Analog Loop Design/TN(%)	>= 85% w in 36 hrs								
B.1.10.9	O-9	2W Analog Loop Non-Design/TN(%)	>= 85% w in 36 hrs								
B.1.10.10	O-9	2W Analog Loop w/INP Design/TN(%)	>= 85% w in 36 hrs								
B.1.10.11	O-9	2W Analog Loop w/INP Non-Design/TN(%)	>= 85% w in 36 hrs								
B.1.10.12	O-15	2W Analog Loop w/LNP Design/TN(%)	>= 85% w in 36 hrs								
B.1.10.13	O-15	2W Analog Loop w/LNP Non-Design/TN(%)	>= 85% w in 36 hrs								
B.1.10.14	O-9	Other Design/TN(%)	>= 85% w in 36 hrs								
B.1.10.15	O-9	Other Non-Design/TN(%)	>= 85% w in 36 hrs								
B.1.10.16	O-9	INP Standalone/TN(%)	>= 85% w in 36 hrs								
B.1.10.17	O-15	LNP Standalone/TN(%)	>= 85% w in 36 hrs								

This data not applicable after 5-1-2001, see below

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
		FOC Timeliness - Partially Mechanized - 18 hours									
B.1.11.1	O-9	Switch Ports/TN(%)	>= 85% w in 18 hrs								
B.1.11.2	O-9	Local Interoffice Transport/TN(%)	>= 85% w in 18 hrs			100.00%	11				YES
B.1.11.3	O-9	Loop + Port Combinations/TN(%)	>= 85% w in 18 hrs			91.97%	1,383				YES
B.1.11.4	O-9	Combo Other/TN(%)	>= 85% w in 18 hrs								
B.1.11.5	O-9	xDSL (ADSL, HDSL and UCL)/TN(%)	>= 85% w in 18 hrs			66.67%	6				NO
B.1.11.6	O-9	ISDN Loop (UDN, UDC)/TN(%)	>= 85% w in 18 hrs			100.00%	27				YES
B.1.11.7	O-9	Line Sharing/TN(%)	>= 85% w in 18 hrs								
B.1.11.8	O-9	2W Analog Loop Design/TN(%)	>= 85% w in 18 hrs			99.43%	348				YES
B.1.11.9	O-9	2W Analog Loop Non-Design/TN(%)	>= 85% w in 18 hrs								
B.1.11.10	O-9	2W Analog Loop w/INP Design/TN(%)	>= 85% w in 18 hrs								
B.1.11.11	O-9	2W Analog Loop w/INP Non-Design/TN(%)	>= 85% w in 18 hrs								
B.1.11.12	O-15	2W Analog Loop w/LNP Design/TN(%)	>= 85% w in 18 hrs			84.95%	93				NO
B.1.11.13	O-15	2W Analog Loop w/LNP Non-Design/TN(%)	>= 85% w in 18 hrs								
B.1.11.14	O-9	Other Design/TN(%)	>= 85% w in 18 hrs			100.00%	38				YES
B.1.11.15	O-9	Other Non-Design/TN(%)	>= 85% w in 18 hrs			91.97%	1,383				YES
B.1.11.16	O-9	INP Standalone/TN(%)	>= 85% w in 18 hrs								
B.1.11.17	O-15	LNP Standalone/TN(%)	>= 85% w in 18 hrs			85.39%	89				YES
		FOC Timeliness - Non-Mechanized									
B.1.13.1	O-9	Switch Ports/TN(%)	>= 85% w in 36 hrs								
B.1.13.2	O-9	Local Interoffice Transport/TN(%)	>= 85% w in 36 hrs			100.00%	107				YES
B.1.13.3	O-9	Loop + Port Combinations/TN(%)	>= 85% w in 36 hrs			97.14%	35				YES
B.1.13.4	O-9	Combo Other/TN(%)	>= 85% w in 36 hrs								
B.1.13.5	O-9	xDSL (ADSL, HDSL and UCL)/TN(%)	>= 85% w in 36 hrs			99.35%	153				YES
B.1.13.6	O-9	ISDN Loop (UDN, UDC)/TN(%)	>= 85% w in 36 hrs			100.00%	8				YES
B.1.13.7	O-9	Line Sharing/TN(%)	>= 85% w in 36 hrs			100.00%	66				YES
B.1.13.8	O-9	2W Analog Loop Design/TN(%)	>= 85% w in 36 hrs			100.00%	81				YES
B.1.13.9	O-9	2W Analog Loop Non-Design/TN(%)	>= 85% w in 36 hrs			99.60%	252				YES
B.1.13.10	O-9	2W Analog Loop w/INP Design/TN(%)	>= 85% w in 36 hrs			90.00%	10				YES
B.1.13.11	O-9	2W Analog Loop w/INP Non-Design/TN(%)	>= 85% w in 36 hrs								
B.1.13.12	O-15	2W Analog Loop w/LNP Design/TN(%)	>= 85% w in 36 hrs			94.40%	268				YES
B.1.13.13	O-15	2W Analog Loop w/LNP Non-Design/TN(%)	>= 85% w in 36 hrs			0.00%	1				NO
B.1.13.14	O-9	Other Design/TN(%)	>= 85% w in 36 hrs			100.00%	115				YES
B.1.13.15	O-9	Other Non-Design/TN(%)	>= 85% w in 36 hrs			97.14%	35				YES
B.1.13.16	O-9	INP Standalone/TN(%)	>= 85% w in 36 hrs								
B.1.13.17	O-15	LNP Standalone/TN(%)	>= 85% w in 36 hrs			89.30%	271				YES
		FOC & Reject Response Completeness - Mechanized									
B.1.14.1	O-11	Switch Ports/TN(%)	>= 95%								
B.1.14.2	O-11	Local Interoffice Transport/TN(%)	>= 95%			93.33%	30				NO
B.1.14.3	O-11	Loop + Port Combinations/TN(%)	>= 95%			94.76%	2,766				NO
B.1.14.4	O-11	Combo Other/TN(%)	>= 95%								
B.1.14.5	O-11	xDSL (ADSL, HDSL and UCL)/TN(%)	>= 95%			68.48%	92				NO
B.1.14.6	O-11	ISDN Loop (UDN, UDC)/TN(%)	>= 95%			62.50%	16				NO
B.1.14.7	O-11	Line Sharing/TN(%)	>= 95%								
B.1.14.8	O-11	2W Analog Loop Design/TN(%)	>= 95%			81.62%	136				NO
B.1.14.9	O-11	2W Analog Loop Non-Design/TN(%)	>= 95%								
B.1.14.10	O-11	2W Analog Loop w/INP Design/TN(%)	>= 95%								
B.1.14.11	O-11	2W Analog Loop w/INP Non-Design/TN(%)	>= 95%								
B.1.14.12	O-11	2W Analog Loop w/LNP Design/TN(%)	>= 95%			100.00%	30				YES
B.1.14.13	O-11	2W Analog Loop w/LNP Non-Design/TN(%)	>= 95%								
B.1.14.14	O-11	Other Design/TN(%)	>= 95%			82.61%	46				NO
B.1.14.15	O-11	Other Non-Design/TN(%)	>= 95%			94.76%	2,766				NO
B.1.14.16	O-11	INP Standalone/TN(%)	>= 95%								
B.1.14.17	O-11	LNP Standalone/TN(%)	>= 95%			100.00%	42				YES
		FOC & Reject Response Completeness - Partially Mechanized									
B.1.15.1	O-11	Switch Ports/TN(%)	>= 95%								
B.1.15.2	O-11	Local Interoffice Transport/TN(%)	>= 95%			100.00%	11				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.15.3	O-11	Loop + Port Combinations/TN(%)	>= 95%			100.00%	1,737				YES
B.1.15.4	O-11	Combo Other/TN(%)	>= 95%								
B.1.15.5	O-11	xDSL (ADSL, HDSL and UCL)/TN(%)	>= 95%								
B.1.15.6	O-11	ISDN Loop (UDN, UDC)/TN(%)	>= 95%			100.00%	32				YES
B.1.15.7	O-11	Line Sharing/TN(%)	>= 95%								
B.1.15.8	O-11	2W Analog Loop Design/TN(%)	>= 95%			100.00%	457				YES
B.1.15.9	O-11	2W Analog Loop Non-Design/TN(%)	>= 95%								
B.1.15.10	O-11	2W Analog Loop w/INP Design/TN(%)	>= 95%								
B.1.15.11	O-11	2W Analog Loop w/INP Non-Design/TN(%)	>= 95%								
B.1.15.12	O-11	2W Analog Loop w/LNP Design/TN(%)	>= 95%			100.00%	93				YES
B.1.15.13	O-11	2W Analog Loop w/LNP Non-Design/TN(%)	>= 95%								
B.1.15.14	O-11	Other Design/TN(%)	>= 95%			100.00%	43				YES
B.1.15.15	O-11	Other Non-Design/TN(%)	>= 95%			100.00%	1,737				YES
B.1.15.16	O-11	INP Standalone/TN(%)	>= 95%								
B.1.15.17	O-11	LNP Standalone/TN(%)	>= 95%			100.00%	160				YES
		FOC & Reject Response Completeness - Non-Mechanized									
B.1.16.1	O-11	Switch Ports/TN(%)	>= 95%								
B.1.16.2	O-11	Local Interoffice Transport/TN(%)	>= 95%			95.80%	119				YES
B.1.16.3	O-11	Loop + Port Combinations/TN(%)	>= 95%			89.61%	77				NO
B.1.16.4	O-11	Combo Other/TN(%)	>= 95%								
B.1.16.5	O-11	xDSL (ADSL, HDSL and UCL)/TN(%)	>= 95%			88.89%	9				NO
B.1.16.6	O-11	ISDN Loop (UDN, UDC)/TN(%)	>= 95%			100.00%	7				YES
B.1.16.7	O-11	Line Sharing/TN(%)	>= 95%			97.98%	99				YES
B.1.16.8	O-11	2W Analog Loop Design/TN(%)	>= 95%			97.67%	86				YES
B.1.16.9	O-11	2W Analog Loop Non-Design/TN(%)	>= 95%			92.91%	705				NO
B.1.16.10	O-11	2W Analog Loop w/INP Design/TN(%)	>= 95%			100.00%	8				YES
B.1.16.11	O-11	2W Analog Loop w/INP Non-Design/TN(%)	>= 95%								
B.1.16.12	O-11	2W Analog Loop w/LNP Design/TN(%)	>= 95%			100.00%	347				YES
B.1.16.13	O-11	2W Analog Loop w/LNP Non-Design/TN(%)	>= 95%			100.00%	1				YES
B.1.16.14	O-11	Other Design/TN(%)	>= 95%			96.03%	126				YES
B.1.16.15	O-11	Other Non-Design/TN(%)	>= 95%			89.61%	77				NO
B.1.16.16	O-11	INP Standalone/TN(%)	>= 95%								
B.1.16.17	O-11	LNP Standalone/TN(%)	>= 95%			100.00%	361				YES
		FOC & Reject Response Completeness (Multiple Responses) - Mechanized									
B.1.17.1	O-11	Switch Ports/TN(%)	>= 95%								
B.1.17.2	O-11	Local Interoffice Transport/TN(%)	>= 95%			100.00%	28				YES
B.1.17.3	O-11	Loop + Port Combinations/TN(%)	>= 95%			100.00%	2,621				YES
B.1.17.4	O-11	Combo Other/TN(%)	>= 95%								
B.1.17.5	O-11	xDSL (ADSL, HDSL and UCL)/TN(%)	>= 95%			100.00%	63				YES
B.1.17.6	O-11	ISDN Loop (UDN, UDC)/TN(%)	>= 95%			100.00%	10				YES
B.1.17.7	O-11	Line Sharing/TN(%)	>= 95%								
B.1.17.8	O-11	2W Analog Loop Design/TN(%)	>= 95%			100.00%	111				YES
B.1.17.9	O-11	2W Analog Loop Non-Design/TN(%)	>= 95%								
B.1.17.10	O-11	2W Analog Loop w/INP Design/TN(%)	>= 95%								
B.1.17.11	O-11	2W Analog Loop w/INP Non-Design/TN(%)	>= 95%								
B.1.17.12	O-11	2W Analog Loop w/LNP Design/TN(%)	>= 95%			100.00%	30				YES
B.1.17.13	O-11	2W Analog Loop w/LNP Non-Design/TN(%)	>= 95%								
B.1.17.14	O-11	Other Design/TN(%)	>= 95%			100.00%	38				YES
B.1.17.15	O-11	Other Non-Design/TN(%)	>= 95%			100.00%	2,621				YES
B.1.17.16	O-11	INP Standalone/TN(%)	>= 95%								
B.1.17.17	O-11	LNP Standalone/TN(%)	>= 95%			100.00%	42				YES
		FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized									
B.1.18.1	O-11	Switch Ports/TN(%)	>= 95%								
B.1.18.2	O-11	Local Interoffice Transport/TN(%)	>= 95%			100.00%	11				YES
B.1.18.3	O-11	Loop + Port Combinations/TN(%)	>= 95%			88.03%	1,737				NO
B.1.18.4	O-11	Combo Other/TN(%)	>= 95%								
B.1.18.5	O-11	xDSL (ADSL, HDSL and UCL)/TN(%)	>= 95%								
B.1.18.6	O-11	ISDN Loop (UDN, UDC)/TN(%)	>= 95%			96.88%	32				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.18.7	O-11	Line Sharing/TN(%)	>= 95%								
B.1.18.8	O-11	2W Analog Loop Design/TN(%)	>= 95%			97.81%	457				YES
B.1.18.9	O-11	2W Analog Loop Non-Design/TN(%)	>= 95%								
B.1.18.10	O-11	2W Analog Loop w/INP Design/TN(%)	>= 95%								
B.1.18.11	O-11	2W Analog Loop w/INP Non-Design/TN(%)	>= 95%								
B.1.18.12	O-11	2W Analog Loop w/LNP Design/TN(%)	>= 95%			100.00%	93				YES
B.1.18.13	O-11	2W Analog Loop w/LNP Non-Design/TN(%)	>= 95%								
B.1.18.14	O-11	Other Design/TN(%)	>= 95%			97.67%	43				YES
B.1.18.15	O-11	Other Non-Design/TN(%)	>= 95%			88.03%	1,737				NO
B.1.18.16	O-11	INP Standalone/TN(%)	>= 95%								
B.1.18.17	O-11	LNP Standalone/TN(%)	>= 95%			98.13%	160				YES
		FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized									
B.1.19.1	O-11	Switch Ports/TN(%)	>= 95%								
B.1.19.2	O-11	Local Interoffice Transport/TN(%)	>= 95%			83.33%	114				NO
B.1.19.3	O-11	Loop + Port Combinations/TN(%)	>= 95%			92.75%	69				NO
B.1.19.4	O-11	Combo Other/TN(%)	>= 95%								
B.1.19.5	O-11	xDSL (ADSL, HDSL and UCL)/TN(%)	>= 95%			75.00%	8				NO
B.1.19.6	O-11	ISDN Loop (UDN, UDC)/TN(%)	>= 95%			71.43%	7				NO
B.1.19.7	O-11	Line Sharing/TN(%)	>= 95%			94.85%	97				NO
B.1.19.8	O-11	2W Analog Loop Design/TN(%)	>= 95%			83.33%	84				NO
B.1.19.9	O-11	2W Analog Loop Non-Design/TN(%)	>= 95%			91.45%	655				NO
B.1.19.10	O-11	2W Analog Loop w/INP Design/TN(%)	>= 95%			87.50%	8				NO
B.1.19.11	O-11	2W Analog Loop w/INP Non-Design/TN(%)	>= 95%								
B.1.19.12	O-11	2W Analog Loop w/LNP Design/TN(%)	>= 95%			100.00%	347				YES
B.1.19.13	O-11	2W Analog Loop w/LNP Non-Design/TN(%)	>= 95%			100.00%	1				YES
B.1.19.14	O-11	Other Design/TN(%)	>= 95%			82.64%	121				NO
B.1.19.15	O-11	Other Non-Design/TN(%)	>= 95%			92.75%	69				NO
B.1.19.16	O-11	INP Standalone/TN(%)	>= 95%								
B.1.19.17	O-11	LNP Standalone/TN(%)	>= 95%			100.00%	361				YES
		Unbundled Network Elements - Provisioning									
		Order Completion Interval									
B.2.1.1.1.1	P-4	Switch Ports/<10 circuits/Dispatch/TN(days)	R&B (POTS)	5.07	21,238			9.077			
B.2.1.1.1.2	P-4	Switch Ports/<10 circuits/Non-Dispatch/TN(days)	R&B (POTS)	0.88	267,151			1.080			
B.2.1.1.2.1	P-4	Switch Ports/>=10 circuits/Dispatch/TN(days)	R&B (POTS)	9.39	69			13.912			
B.2.1.1.2.2	P-4	Switch Ports/>=10 circuits/Non-Dispatch/TN(days)	R&B (POTS)	0.81	16			1.072			
B.2.1.2.1.1	P-4	Local Interoffice Transport/<10 circuits/Dispatch/TN(days)	DS1/DS3			12.00	1				
B.2.1.2.1.2	P-4	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(days)	DS1/DS3								
B.2.1.2.2.1	P-4	Local Interoffice Transport/>=10 circuits/Dispatch/TN(days)	DS1/DS3								
B.2.1.2.2.2	P-4	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(days)	DS1/DS3								
B.2.1.3.1.1	P-4	Loop + Port Combinations/<10 circuits/Dispatch/TN(days)	R&B	5.08	21,466	2.17	106	9.095	0.88555	3.2900	YES
B.2.1.3.1.2	P-4	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(days)	R&B	0.89	268,225	0.80	1,875	1.129	0.02617	3.2670	YES
B.2.1.3.1.3	P-4	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN(days)	R&B	***Data included in B.2.1.3.1.2***							
B.2.1.3.1.4	P-4	Loop + Port Combinations/<10 circuits/Dispatch In/TN(days)	R&B	***Data included in B.2.1.3.1.2***							
B.2.1.3.2.1	P-4	Loop + Port Combinations/>=10 circuits/Dispatch/TN(days)	R&B	11.00	85	6.00	1	15.218	15.30685	0.3267	YES
B.2.1.3.2.2	P-4	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(days)	R&B	2.50	77			3.478			
B.2.1.3.2.3	P-4	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN(days)	R&B	***Data included in B.2.1.3.2.2***							
B.2.1.3.2.4	P-4	Loop + Port Combinations/>=10 circuits/Dispatch In/TN(days)	R&B	***Data included in B.2.1.3.2.2***							
B.2.1.4.1.1	P-4	Combo Other/<10 circuits/Dispatch/TN(days)	R&B&D - Disp	6.79	24,172			13.415			
B.2.1.4.1.4	P-4	Combo Other/<10 circuits/Dispatch In/TN(days)	R&B&D - Disp								
B.2.1.4.2.1	P-4	Combo Other/>=10 circuits/Dispatch/TN(days)	R&B&D - Disp	10.92	90			14.849			
B.2.1.4.2.4	P-4	Combo Other/>=10 circuits/Dispatch In/TN(days)	R&B&D - Disp								
B.2.1.5.3.1	P-4	xDSL (ADSL, HDSL and UCL)/<6 circuits/Dispatch/TN(days)	ADSL to Retail	5.51	225	4.81	89	9.637	1.20675	0.5801	YES
B.2.1.5.3.2	P-4	xDSL (ADSL, HDSL and UCL)/<6 circuits/Non-Dispatch/TN(days)	ADSL to Retail	3.29	115			1.156			
B.2.1.5.4.1	P-4	xDSL (ADSL, HDSL and UCL)/6-13 circuits/Dispatch/TN(days)	ADSL to Retail	4.00	1			0.000			
B.2.1.5.4.2	P-4	xDSL (ADSL, HDSL and UCL)/6-13 circuits/Non-Dispatch/TN(days)	ADSL to Retail								
B.2.1.5.5.1	P-4	xDSL (ADSL, HDSL and UCL)/>=14 circuits/Dispatch/TN(days)	ADSL to Retail								

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.1.5.5.2	P-4	xDSL (ADSL, HDSL and UCL)/>=14 circuits/Non-Dispatch/TN(days)	ADSL to Retail								
B.2.1.6.3.1	P-4	UNE ISDN/<6 circuits/Dispatch/TN(days)	ISDN - BRI	17.06	397	10.26	61	21.881	3.00916	2.2598	YES
B.2.1.6.3.2	P-4	UNE ISDN/<6 circuits/Non-Dispatch/TN(days)	ISDN - BRI	1.49	424			2.870			
B.2.1.6.4.1	P-4	UNE ISDN/6-13 circuits/Dispatch/TN(days)	ISDN - BRI								
B.2.1.6.4.2	P-4	UNE ISDN/6-13 circuits/Non-Dispatch/TN(days)	ISDN - BRI	0.33	1			0.000			
B.2.1.6.5.1	P-4	UNE ISDN/>=14 circuits/Dispatch/TN(days)	ISDN - BRI								
B.2.1.6.5.2	P-4	UNE ISDN/>=14 circuits/Non-Dispatch/TN(days)	ISDN - BRI								
B.2.1.7.3.1	P-4	Line Sharing/<6 circuits/Dispatch/TN(days)	ADSL to Retail	5.51	225			9.637			
B.2.1.7.3.2	P-4	Line Sharing/<6 circuits/Non-Dispatch/TN(days)	ADSL to Retail	3.29	115	3.48	33	1.156	0.22827	-0.8324	YES
B.2.1.7.4.1	P-4	Line Sharing/6-13 circuits/Dispatch/TN(days)	ADSL to Retail	4.00	1			0.000			
B.2.1.7.4.2	P-4	Line Sharing/6-13 circuits/Non-Dispatch/TN(days)	ADSL to Retail								
B.2.1.7.5.1	P-4	Line Sharing/>=14 circuits/Dispatch/TN(days)	ADSL to Retail								
B.2.1.7.5.2	P-4	Line Sharing/>=14 circuits/Non-Dispatch/TN(days)	ADSL to Retail								
B.2.1.8.1.1	P-4	2W Analog Loop Design/<10 circuits/Dispatch/TN(days)	R&B - Disp	5.08	21,466	5.12	195	9.095	0.65425	-0.0558	YES
B.2.1.8.1.2	P-4	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(days)	R&B - Disp	5.08	21,466			9.095			
B.2.1.8.2.1	P-4	2W Analog Loop Design/>=10 circuits/Dispatch/TN(days)	R&B - Disp	11.00	85			15.218			
B.2.1.8.2.2	P-4	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(days)	R&B - Disp	11.00	85			15.218			
B.2.1.9.1.1	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(days)	R&B (POTS) excl SB Or	5.07	21,238			9.077			
B.2.1.9.1.4	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN(days)	R&B (POTS) excl SB Or	1.29	152,244			1.284			
B.2.1.9.2.1	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(days)	R&B (POTS) excl SB Or	9.39	69			13.912			
B.2.1.9.2.4	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN(days)	R&B (POTS) excl SB Or	2.25	4			1.500			
B.2.1.10.1.1	P-4	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(days)	R&B - Disp	5.08	21,466	5.00	1	9.095	9.09511	0.0092	YES
B.2.1.10.1.2	P-4	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(days)	R&B - Disp	5.08	21,466			9.095			
B.2.1.10.2.1	P-4	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(days)	R&B - Disp	11.00	85			15.218			
B.2.1.10.2.2	P-4	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(days)	R&B - Disp	11.00	85			15.218			
B.2.1.11.1.1	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(days)	R&B (POTS) excl SB Or	5.07	21,238			9.077			
B.2.1.11.1.4	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN(days)	R&B (POTS) excl SB Or	1.29	152,244			1.284			
B.2.1.11.2.1	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN(days)	R&B (POTS) excl SB Or	9.39	69			13.912			
B.2.1.11.2.4	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN(days)	R&B (POTS) excl SB Or	2.25	4			1.500			
B.2.1.12.1.1	P-4	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(days)	R&B - Disp	5.08	21,466	5.19	123	9.095	0.82241	-0.1258	YES
B.2.1.12.1.2	P-4	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(days)	R&B - Disp	5.08	21,466			9.095			
B.2.1.12.2.1	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(days)	R&B - Disp	11.00	85			15.218			
B.2.1.12.2.2	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(days)	R&B - Disp	11.00	85			15.218			
B.2.1.13.1.1	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(days)	R&B (POTS) excl SB Or	5.07	21,238			9.077			
B.2.1.13.1.4	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN(days)	R&B (POTS) excl SB Or	1.29	152,244			1.284			
B.2.1.13.2.1	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(days)	R&B (POTS) excl SB Or	9.39	69			13.912			
B.2.1.13.2.4	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN(days)	R&B (POTS) excl SB Or	2.25	4			1.500			
B.2.1.14.1.1	P-4	Other Design/<10 circuits/Dispatch/TN(days)	Design	20.34	2,706	10.50	12	27.291	7.89577	1.2462	YES
B.2.1.14.1.2	P-4	Other Design/<10 circuits/Non-Dispatch/TN(days)	Design	11.62	882			22.716			
B.2.1.14.2.1	P-4	Other Design/>=10 circuits/Dispatch/TN(days)	Design	9.60	5			5.910			
B.2.1.14.2.2	P-4	Other Design/>=10 circuits/Non-Dispatch/TN(days)	Design	4.00	14			3.103			
B.2.1.15.1.1	P-4	Other Non-Design/<10 circuits/Dispatch/TN(days)	R&B	5.08	21,466			9.095			
B.2.1.15.1.2	P-4	Other Non-Design/<10 circuits/Non-Dispatch/TN(days)	R&B	0.89	268,225	0.33	1	1.129	1.12920	0.4919	YES
B.2.1.15.2.1	P-4	Other Non-Design/>=10 circuits/Dispatch/TN(days)	R&B	11.00	85			15.218			
B.2.1.15.2.2	P-4	Other Non-Design/>=10 circuits/Non-Dispatch/TN(days)	R&B	2.50	77			3.478			
B.2.1.16.1.1	P-4	INP (Standalone)/<10 circuits/Dispatch/TN(days)	R&B (POTS)	5.07	21,238			9.077			
B.2.1.16.1.2	P-4	INP (Standalone)/<10 circuits/Non-Dispatch/TN(days)	R&B (POTS)	0.88	267,151	0.33	1	1.080	1.08040	0.5082	YES
B.2.1.16.2.1	P-4	INP (Standalone)/>=10 circuits/Dispatch/TN(days)	R&B (POTS)	9.39	69			13.912			
B.2.1.16.2.2	P-4	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)	R&B (POTS)	0.81	16			1.072			
B.2.1.17.1.1	P-4	LNP (Standalone)/<10 circuits/Dispatch/TN(days)	R&B (POTS)	5.07	21,238	7.25	20	9.077	2.03059	-1.0735	YES
B.2.1.17.1.2	P-4	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(days)	R&B (POTS)	0.88	267,151	6.24	98	1.080	0.10916	-49.1121	NO
B.2.1.17.2.1	P-4	LNP (Standalone)/>=10 circuits/Dispatch/TN(days)	R&B (POTS)	9.39	69			13.912			
B.2.1.17.2.2	P-4	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)	R&B (POTS)	0.81	16	6.00	2	1.072	0.80393	-6.4558	NO
B.2.1.18.1.1	P-4	Digital Loop < DS1/<10 circuits/Dispatch/TN(days)	Digital Loop < DS1	13.45	267	10.26	61	9.574	1.35866	2.3458	YES
B.2.1.18.1.2	P-4	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(days)	Digital Loop < DS1	20.50	4			16.823			
B.2.1.18.2.1	P-4	Digital Loop < DS1/>=10 circuits/Dispatch/TN(days)	Digital Loop < DS1								
B.2.1.18.2.2	P-4	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(days)	Digital Loop < DS1								
B.2.1.19.1.1	P-4	Digital Loop >= DS1/<10 circuits/Dispatch/TN(days)	Digital Loop >= DS1	50.88	87	6.20	150	69.919	9.42247	4.7416	YES
B.2.1.19.1.2	P-4	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(days)	Digital Loop >= DS1	13.20	5			10.010			

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.1.19.2.1	P-4	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(days)	Digital Loop >= DS1								
B.2.1.19.2.2	P-4	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(days)	Digital Loop >= DS1								
		Order Completion Interval within X days									
B.2.2.1	P-4	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/TN(days)	14 days								
B.2.2.2	P-4	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/TN(days)	7 days			4.81	89				YES
		Held Orders									
B.2.3.1.1.1	P-1	Switch Ports/<10 circuits/Facility/TN(days)	R&B (POTS)	9.21	201			7.864			
B.2.3.1.1.2	P-1	Switch Ports/<10 circuits/Equipment/TN(days)	R&B (POTS)								
B.2.3.1.1.3	P-1	Switch Ports/<10 circuits/Other/TN(days)	R&B (POTS)	9.06	34			15.092			
B.2.3.1.2.1	P-1	Switch Ports/>=10 circuits/Facility/TN(days)	R&B (POTS)								
B.2.3.1.2.2	P-1	Switch Ports/>=10 circuits/Equipment/TN(days)	R&B (POTS)								
B.2.3.1.2.3	P-1	Switch Ports/>=10 circuits/Other/TN(days)	R&B (POTS)								
B.2.3.2.1.1	P-1	Local Interoffice Transport/<10 circuits/Facility/TN(days)	DS1/ DS3 - Interoffice								
B.2.3.2.1.2	P-1	Local Interoffice Transport/<10 circuits/Equipment/TN(days)	DS1/ DS3 - Interoffice								
B.2.3.2.1.3	P-1	Local Interoffice Transport/<10 circuits/Other/TN(days)	DS1/ DS3 - Interoffice								
B.2.3.2.2.1	P-1	Local Interoffice Transport/>=10 circuits/Facility/TN(days)	DS1/ DS3 - Interoffice								
B.2.3.2.2.2	P-1	Local Interoffice Transport/>=10 circuits/Equipment/TN(days)	DS1/ DS3 - Interoffice								
B.2.3.2.2.3	P-1	Local Interoffice Transport/>=10 circuits/Other/TN(days)	DS1/ DS3 - Interoffice								
B.2.3.3.1.1	P-1	Loop + Port Combinations/<10 circuits/Facility/TN(days)	R&B	9.22	204	11.00	1	7.907	7.92666	-0.2251	YES
B.2.3.3.1.2	P-1	Loop + Port Combinations/<10 circuits/Equipment/TN(days)	R&B								
B.2.3.3.1.3	P-1	Loop + Port Combinations/<10 circuits/Other/TN(days)	R&B	9.06	34			15.092			
B.2.3.3.2.1	P-1	Loop + Port Combinations/>=10 circuits/Facility/TN(days)	R&B								
B.2.3.3.2.2	P-1	Loop + Port Combinations/>=10 circuits/Equipment/TN(days)	R&B								
B.2.3.3.2.3	P-1	Loop + Port Combinations/>=10 circuits/Other/TN(days)	R&B	2.00	1			0.000			
B.2.3.4.1.1	P-1	Combo Other/<10 circuits/Facility/TN(days)	R&B&D - Disp	14.24	228			31.370			
B.2.3.4.1.2	P-1	Combo Other/<10 circuits/Equipment/TN(days)	R&B&D - Disp								
B.2.3.4.1.3	P-1	Combo Other/<10 circuits/Other/TN(days)	R&B&D - Disp	41.47	49			88.015			
B.2.3.4.2.1	P-1	Combo Other/>=10 circuits/Facility/TN(days)	R&B&D - Disp								
B.2.3.4.2.2	P-1	Combo Other/>=10 circuits/Equipment/TN(days)	R&B&D - Disp								
B.2.3.4.2.3	P-1	Combo Other/>=10 circuits/Other/TN(days)	R&B&D - Disp	2.00	1			0.000			
B.2.3.5.1.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Facility/TN(days)	ADSL to Retail	28.80	35	4.00	1	24.855	25.20717	0.9838	YES
B.2.3.5.1.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Equipment/TN(days)	ADSL to Retail	6.00	1			0.000			
B.2.3.5.1.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Other/TN(days)	ADSL to Retail	9.00	1	11.00	1	0.000	0.00000		NO
B.2.3.5.2.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Facility/TN(days)	ADSL to Retail								
B.2.3.5.2.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Equipment/TN(days)	ADSL to Retail								
B.2.3.5.2.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Other/TN(days)	ADSL to Retail								
B.2.3.6.1.1	P-1	UNE ISDN/<10 circuits/Facility/TN(days)	ISDN - BRI	84.53	15			96.640			
B.2.3.6.1.2	P-1	UNE ISDN/<10 circuits/Equipment/TN(days)	ISDN - BRI								
B.2.3.6.1.3	P-1	UNE ISDN/<10 circuits/Other/TN(days)	ISDN - BRI								
B.2.3.6.2.1	P-1	UNE ISDN/>=10 circuits/Facility/TN(days)	ISDN - BRI								
B.2.3.6.2.2	P-1	UNE ISDN/>=10 circuits/Equipment/TN(days)	ISDN - BRI								
B.2.3.6.2.3	P-1	UNE ISDN/>=10 circuits/Other/TN(days)	ISDN - BRI								
B.2.3.7.1.1	P-1	Line Sharing/<10 circuits/Facility/TN(days)	ADSL to Retail	28.80	35			24.855			
B.2.3.7.1.2	P-1	Line Sharing/<10 circuits/Equipment/TN(days)	ADSL to Retail	6.00	1			0.000			
B.2.3.7.1.3	P-1	Line Sharing/<10 circuits/Other/TN(days)	ADSL to Retail	9.00	1			0.000			
B.2.3.7.2.1	P-1	Line Sharing/>=10 circuits/Facility/TN(days)	ADSL to Retail								
B.2.3.7.2.2	P-1	Line Sharing/>=10 circuits/Equipment/TN(days)	ADSL to Retail								
B.2.3.7.2.3	P-1	Line Sharing/>=10 circuits/Other/TN(days)	ADSL to Retail								
B.2.3.8.1.1	P-1	2W Analog Loop Design/<10 circuits/Facility/TN(days)	R&B - Disp	9.22	204			7.907			
B.2.3.8.1.2	P-1	2W Analog Loop Design/<10 circuits/Equipment/TN(days)	R&B - Disp								
B.2.3.8.1.3	P-1	2W Analog Loop Design/<10 circuits/Other/TN(days)	R&B - Disp	9.06	34			15.092			
B.2.3.8.2.1	P-1	2W Analog Loop Design/>=10 circuits/Facility/TN(days)	R&B - Disp								
B.2.3.8.2.2	P-1	2W Analog Loop Design/>=10 circuits/Equipment/TN(days)	R&B - Disp								
B.2.3.8.2.3	P-1	2W Analog Loop Design/>=10 circuits/Other/TN(days)	R&B - Disp	2.00	1			0.000			
B.2.3.9.1.1	P-1	2W Analog Loop Non-Design/<10 circuits/Facility/TN(days)	R&B (POTS) excl SB Or	9.21	201			7.864			
B.2.3.9.1.2	P-1	2W Analog Loop Non-Design/<10 circuits/Equipment/TN(days)	R&B (POTS) excl SB Or								
B.2.3.9.1.3	P-1	2W Analog Loop Non-Design/<10 circuits/Other/TN(days)	R&B (POTS) excl SB Or	9.06	34			15.092			
B.2.3.9.2.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Facility/TN(days)	R&B (POTS) excl SB Or								

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.3.9.2.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Equipment/TN(days)	R&B (POTS) excl SB Or								
B.2.3.9.2.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Other/TN(days)	R&B (POTS) excl SB Or								
B.2.3.10.1.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Facility/TN(days)	R&B - Disp	9.22	204			7.907			
B.2.3.10.1.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Equipment/TN(days)	R&B - Disp								
B.2.3.10.1.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Other/TN(days)	R&B - Disp	9.06	34			15.092			
B.2.3.10.2.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Facility/TN(days)	R&B - Disp								
B.2.3.10.2.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Equipment/TN(days)	R&B - Disp								
B.2.3.10.2.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Other/TN(days)	R&B - Disp	2.00	1			0.000			
B.2.3.11.1.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Facility/TN(days)	R&B (POTS) excl SB Or	9.21	201			7.864			
B.2.3.11.1.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Equipment/TN(days)	R&B (POTS) excl SB Or								
B.2.3.11.1.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Other/TN(days)	R&B (POTS) excl SB Or	9.06	34			15.092			
B.2.3.11.2.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Facility/TN(days)	R&B (POTS) excl SB Or								
B.2.3.11.2.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Equipment/TN(days)	R&B (POTS) excl SB Or								
B.2.3.11.2.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Other/TN(days)	R&B (POTS) excl SB Or								
B.2.3.12.1.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Facility/TN(days)	R&B - Disp	9.22	204			7.907			
B.2.3.12.1.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Equipment/TN(days)	R&B - Disp								
B.2.3.12.1.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Other/TN(days)	R&B - Disp	9.06	34			15.092			
B.2.3.12.2.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Facility/TN(days)	R&B - Disp								
B.2.3.12.2.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Equipment/TN(days)	R&B - Disp								
B.2.3.12.2.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Other/TN(days)	R&B - Disp	2.00	1			0.000			
B.2.3.13.1.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Facility/TN(days)	R&B (POTS) excl SB Or	9.21	201			7.864			
B.2.3.13.1.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Equipment/TN(days)	R&B (POTS) excl SB Or								
B.2.3.13.1.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Other/TN(days)	R&B (POTS) excl SB Or	9.06	34			15.092			
B.2.3.13.2.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Facility/TN(days)	R&B (POTS) excl SB Or								
B.2.3.13.2.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Equipment/TN(days)	R&B (POTS) excl SB Or								
B.2.3.13.2.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Other/TN(days)	R&B (POTS) excl SB Or								
B.2.3.14.1.1	P-1	Other Design/<10 circuits/Facility/TN(days)	Design	56.92	24			83.881			
B.2.3.14.1.2	P-1	Other Design/<10 circuits/Equipment/TN(days)	Design								
B.2.3.14.1.3	P-1	Other Design/<10 circuits/Other/TN(days)	Design	114.93	15			133.002			
B.2.3.14.2.1	P-1	Other Design/>=10 circuits/Facility/TN(days)	Design								
B.2.3.14.2.2	P-1	Other Design/>=10 circuits/Equipment/TN(days)	Design								
B.2.3.14.2.3	P-1	Other Design/>=10 circuits/Other/TN(days)	Design								
B.2.3.15.1.1	P-1	Other Non-Design/<10 circuits/Facility/TN(days)	R&B	9.22	204			7.907			
B.2.3.15.1.2	P-1	Other Non-Design/<10 circuits/Equipment/TN(days)	R&B								
B.2.3.15.1.3	P-1	Other Non-Design/<10 circuits/Other/TN(days)	R&B	9.06	34			15.092			
B.2.3.15.2.1	P-1	Other Non-Design/>=10 circuits/Facility/TN(days)	R&B								
B.2.3.15.2.2	P-1	Other Non-Design/>=10 circuits/Equipment/TN(days)	R&B								
B.2.3.15.2.3	P-1	Other Non-Design/>=10 circuits/Other/TN(days)	R&B	2.00	1			0.000			
B.2.3.16.1.1	P-1	INP (Standalone)/<10 circuits/Facility/TN(days)	R&B (POTS)	9.21	201			7.864			
B.2.3.16.1.2	P-1	INP (Standalone)/<10 circuits/Equipment/TN(days)	R&B (POTS)								
B.2.3.16.1.3	P-1	INP (Standalone)/<10 circuits/Other/TN(days)	R&B (POTS)	9.06	34			15.092			
B.2.3.16.2.1	P-1	INP (Standalone)/>=10 circuits/Facility/TN(days)	R&B (POTS)								
B.2.3.16.2.2	P-1	INP (Standalone)/>=10 circuits/Equipment/TN(days)	R&B (POTS)								
B.2.3.16.2.3	P-1	INP (Standalone)/>=10 circuits/Other/TN(days)	R&B (POTS)								
B.2.3.17.1.1	P-1	LNP (Standalone)/<10 circuits/Facility/TN(days)	R&B (POTS)	9.21	201			7.864			
B.2.3.17.1.2	P-1	LNP (Standalone)/<10 circuits/Equipment/TN(days)	R&B (POTS)								
B.2.3.17.1.3	P-1	LNP (Standalone)/<10 circuits/Other/TN(days)	R&B (POTS)	9.06	34			15.092			
B.2.3.17.2.1	P-1	LNP (Standalone)/>=10 circuits/Facility/TN(days)	R&B (POTS)								
B.2.3.17.2.2	P-1	LNP (Standalone)/>=10 circuits/Equipment/TN(days)	R&B (POTS)								
B.2.3.17.2.3	P-1	LNP (Standalone)/>=10 circuits/Other/TN(days)	R&B (POTS)								
B.2.3.18.1.1	P-1	Digital Loop < DS1/<10 circuits/Facility/TN(days)	Digital Loop < DS1	6.00	2			0.000			
B.2.3.18.1.2	P-1	Digital Loop < DS1/<10 circuits/Equipment/TN(days)	Digital Loop < DS1								
B.2.3.18.1.3	P-1	Digital Loop < DS1/<10 circuits/Other/TN(days)	Digital Loop < DS1	13.00	2			4.243			
B.2.3.18.2.1	P-1	Digital Loop < DS1/>=10 circuits/Facility/TN(days)	Digital Loop < DS1								
B.2.3.18.2.2	P-1	Digital Loop < DS1/>=10 circuits/Equipment/TN(days)	Digital Loop < DS1								
B.2.3.18.2.3	P-1	Digital Loop < DS1/>=10 circuits/Other/TN(days)	Digital Loop < DS1								
B.2.3.19.1.1	P-1	Digital Loop >= DS1/<10 circuits/Facility/TN(days)	Digital Loop >= DS1	3.00	1			0.000			
B.2.3.19.1.2	P-1	Digital Loop >= DS1/<10 circuits/Equipment/TN(days)	Digital Loop >= DS1								
B.2.3.19.1.3	P-1	Digital Loop >= DS1/<10 circuits/Other/TN(days)	Digital Loop >= DS1	326.50	6	11.00	1	14.612	15.78233	19.9907	YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.3.19.2.1	P-1	Digital Loop >= DS1/>=10 circuits/Facility/TN(days)	Digital Loop >= DS1								
B.2.3.19.2.2	P-1	Digital Loop >= DS1/>=10 circuits/Equipment/TN(days)	Digital Loop >= DS1								
B.2.3.19.2.3	P-1	Digital Loop >= DS1/>=10 circuits/Other/TN(days)	Digital Loop >= DS1								
		% Jeopardies - Mechanized									
B.2.5.1	P-2	Switch Ports/TN(%)	R&B (POTS)	0.64%	304,209						
B.2.5.2	P-2	Local Interoffice Transport/TN(%)	DS1/ DS3 - Interoffice			0.00%	2				
B.2.5.3	P-2	Loop + Port Combinations/TN(%)	R&B	0.65%	305,629	0.23%	3,031		0.00147	2.8654	YES
B.2.5.4	P-2	Combo Other/TN(%)	R&B&D - Disp	0.92%	310,346						
B.2.5.5	P-2	xDSL (ADSL, HDSL and UCL)/TN(%)	ADSL to Retail	18.43%	3,435	4.08%	98		0.03972	3.6119	YES
B.2.5.6	P-2	UNE ISDN/TN(%)	ISDN - BRI	12.40%	911	25.00%	36		0.05601	-2.2488	NO
B.2.5.7	P-2	Line Sharing/TN(%)	ADSL to Retail	18.43%	3,435						
B.2.5.8	P-2	2W Analog Loop Design/TN(%)	R&B - Disp	0.65%	305,629	15.31%	98		0.00812	-18.0497	NO
B.2.5.9	P-2	2W Analog Loop Non-Design/TN(%)	R&B (POTS) excl SB Or	1.03%	189,142						
B.2.5.10	P-2	2W Analog Loop w/INP Design/TN(%)	R&B - Disp	0.65%	305,629						
B.2.5.11	P-2	2W Analog Loop w/INP Non-Design/TN(%)	R&B (POTS) excl SB Or	1.03%	189,142						
B.2.5.12	P-2	2W Analog Loop w/LNP Design/TN(%)	R&B - Disp	0.65%	305,629	0.00%	241		0.00518	1.2556	YES
B.2.5.13	P-2	2W Analog Loop w/LNP Non-Design/TN(%)	R&B (POTS) excl SB Or	1.03%	189,142						
B.2.5.14	P-2	Other Design/TN(%)	Design	18.47%	4,717	31.82%	22		0.08292	-1.6104	YES
B.2.5.15	P-2	Other Non-Design/TN(%)	R&B	0.65%	305,629	0.00%	1		0.08039	0.0809	YES
B.2.5.16	P-2	INP (Standalone)/TN(%)	R&B (POTS)	0.64%	304,209	0.00%	1		0.07985	0.0804	YES
B.2.5.17	P-2	LNP (Standalone)/TN(%)	R&B (POTS)	0.64%	304,209	0.00%	216		0.00543	1.1807	YES
B.2.5.18	P-2	Digital Loop < DS1/TN(%)	Digital Loop < DS1	12.04%	299	25.00%	36		0.05741	-2.2574	NO
B.2.5.19	P-2	Digital Loop >= DS1/TN(%)	Digital Loop >= DS1	52.17%	115	41.62%	185		0.05932	1.7789	YES
		% Jeopardies - Non-Mechanized									
B.2.6.1	P-2	Switch Ports/TN(%)	Diagnostic								Diagnostic
B.2.6.2	P-2	Local Interoffice Transport/TN(%)	Diagnostic			0.00%	2				Diagnostic
B.2.6.3	P-2	Loop + Port Combinations/TN(%)	Diagnostic			2.78%	36				Diagnostic
B.2.6.4	P-2	Combo Other/TN(%)	Diagnostic								Diagnostic
B.2.6.5	P-2	xDSL (ADSL, HDSL and UCL)/TN(%)	Diagnostic			8.33%	72				Diagnostic
B.2.6.6	P-2	UNE ISDN/TN(%)	Diagnostic			17.50%	40				Diagnostic
B.2.6.7	P-2	Line Sharing/TN(%)	Diagnostic			0.00%	39				Diagnostic
B.2.6.8	P-2	2W Analog Loop Design/TN(%)	Diagnostic			7.34%	218				Diagnostic
B.2.6.9	P-2	2W Analog Loop Non-Design/TN(%)	Diagnostic								Diagnostic
B.2.6.10	P-2	2W Analog Loop w/INP Design/TN(%)	Diagnostic			0.00%	4				Diagnostic
B.2.6.11	P-2	2W Analog Loop w/INP Non-Design/TN(%)	Diagnostic								Diagnostic
B.2.6.12	P-2	2W Analog Loop w/LNP Design/TN(%)	Diagnostic			0.00%	642				Diagnostic
B.2.6.13	P-2	2W Analog Loop w/LNP Non-Design/TN(%)	Diagnostic			0.00%	3				Diagnostic
B.2.6.14	P-2	Other Design/TN(%)	Diagnostic			30.77%	13				Diagnostic
B.2.6.15	P-2	Other Non-Design/TN(%)	Diagnostic								Diagnostic
B.2.6.16	P-2	INP (Standalone)/TN(%)	Diagnostic								Diagnostic
B.2.6.17	P-2	LNP (Standalone)/TN(%)	Diagnostic			0.00%	419				Diagnostic
B.2.6.18	P-2	Digital Loop < DS1/TN(%)	Diagnostic			17.50%	40				Diagnostic
B.2.6.19	P-2	Digital Loop >= DS1/TN(%)	Diagnostic			37.61%	117				Diagnostic
		Average Jeopardy Notice Interval - Mechanized									
B.2.8.1	P-2	Switch Ports/TN(hours)	>= 48 hrs								
B.2.8.2	P-2	Local Interoffice Transport/TN(hours)	>= 48 hrs								
B.2.8.3	P-2	Loop + Port Combinations/TN(hours)	>= 48 hrs			264.00	7				YES
B.2.8.4	P-2	Combo Other/TN(hours)	>= 48 hrs								
B.2.8.5	P-2	xDSL (ADSL, HDSL and UCL)/TN(hours)	>= 48 hrs			426.00	4				YES
B.2.8.6	P-2	UNE ISDN/TN(hours)	>= 48 hrs			445.33	9				YES
B.2.8.7	P-2	Line Sharing/TN(hours)	>= 48 hrs								
B.2.8.8	P-2	2W Analog Loop Design/TN(hours)	>= 48 hrs			251.20	15				YES
B.2.8.9	P-2	2W Analog Loop Non-Design/TN(hours)	>= 48 hrs								
B.2.8.10	P-2	2W Analog Loop w/INP Design/TN(hours)	>= 48 hrs								
B.2.8.11	P-2	2W Analog Loop w/INP Non-Design/TN(hours)	>= 48 hrs								
B.2.8.12	P-2	2W Analog Loop w/LNP Design/TN(hours)	>= 48 hrs								
B.2.8.13	P-2	2W Analog Loop w/LNP Non-Design/TN(hours)	>= 48 hrs								
B.2.8.14	P-2	Other Design/TN(hours)	>= 48 hrs			771.43	7				YES

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B.2.8.15	P-2	Other Non-Design/TN(hours)	>= 48 hrs								
B.2.8.16	P-2	INP (Standalone)/TN(hours)	>= 48 hrs								
B.2.8.17	P-2	LNP (Standalone)/TN(hours)	>= 48 hrs								
B.2.8.18	P-2	Digital Loop < DS1/TN(hours)	>= 48 hrs			445.33	9				YES
B.2.8.19	P-2	Digital Loop >= DS1/TN(hours)	>= 48 hrs			333.51	77				YES
		Average Jeopardy Notice Interval - Non-Mechanized									
B.2.9.1	P-2	Switch Ports/TN(hours)	Diagnostic								Diagnostic
B.2.9.2	P-2	Local Interoffice Transport/TN(hours)	Diagnostic								Diagnostic
B.2.9.3	P-2	Loop + Port Combinations/TN(hours)	Diagnostic			336.00	1				Diagnostic
B.2.9.4	P-2	Combo Other/TN(hours)	Diagnostic								Diagnostic
B.2.9.5	P-2	xDSL (ADSL, HDSL and UCL)/TN(hours)	Diagnostic			68.00	6				Diagnostic
B.2.9.6	P-2	UNE ISDN/TN(hours)	Diagnostic			274.29	7				Diagnostic
B.2.9.7	P-2	Line Sharing/TN(hours)	Diagnostic								Diagnostic
B.2.9.8	P-2	2W Analog Loop Design/TN(hours)	Diagnostic			214.50	16				Diagnostic
B.2.9.9	P-2	2W Analog Loop Non-Design/TN(hours)	Diagnostic								Diagnostic
B.2.9.10	P-2	2W Analog Loop w/INP Design/TN(hours)	Diagnostic								Diagnostic
B.2.9.11	P-2	2W Analog Loop w/INP Non-Design/TN(hours)	Diagnostic								Diagnostic
B.2.9.12	P-2	2W Analog Loop w/LNP Design/TN(hours)	Diagnostic			27.05	1				Diagnostic
B.2.9.13	P-2	2W Analog Loop w/LNP Non-Design/TN(hours)	Diagnostic								Diagnostic
B.2.9.14	P-2	Other Design/TN(hours)	Diagnostic			534.00	4				Diagnostic
B.2.9.15	P-2	Other Non-Design/TN(hours)	Diagnostic								Diagnostic
B.2.9.16	P-2	INP (Standalone)/TN(hours)	Diagnostic								Diagnostic
B.2.9.17	P-2	LNP (Standalone)/TN(hours)	Diagnostic								Diagnostic
B.2.9.18	P-2	Digital Loop < DS1/TN(hours)	Diagnostic			274.29	7				Diagnostic
B.2.9.19	P-2	Digital Loop >= DS1/TN(hours)	Diagnostic			184.91	44				Diagnostic
		% Jeopardy Notice >= 48 hours - Mechanized									
B.2.10.1	P-2	Switch Ports/TN(%)	95% >= 48 hrs								
B.2.10.2	P-2	Local Interoffice Transport/TN(%)	95% >= 48 hrs								
B.2.10.3	P-2	Loop + Port Combinations/TN(%)	95% >= 48 hrs			75.00%	4				NO
B.2.10.4	P-2	Combo Other/TN(%)	95% >= 48 hrs								
B.2.10.5	P-2	xDSL (ADSL, HDSL and UCL)/TN(%)	95% >= 48 hrs								
B.2.10.6	P-2	UNE ISDN/TN(%)	95% >= 48 hrs								
B.2.10.7	P-2	Line Sharing/TN(%)	95% >= 48 hrs								
B.2.10.8	P-2	2W Analog Loop Design/TN(%)	95% >= 48 hrs								
B.2.10.9	P-2	2W Analog Loop Non-Design/TN(%)	95% >= 48 hrs								
B.2.10.10	P-2	2W Analog Loop w/INP Design/TN(%)	95% >= 48 hrs								
B.2.10.11	P-2	2W Analog Loop w/INP Non-Design/TN(%)	95% >= 48 hrs								
B.2.10.12	P-2	2W Analog Loop w/LNP Design/TN(%)	95% >= 48 hrs								
B.2.10.13	P-2	2W Analog Loop w/LNP Non-Design/TN(%)	95% >= 48 hrs								
B.2.10.14	P-2	Other Design/TN(%)	95% >= 48 hrs								
B.2.10.15	P-2	Other Non-Design/TN(%)	95% >= 48 hrs								
B.2.10.16	P-2	INP (Standalone)/TN(%)	95% >= 48 hrs								
B.2.10.17	P-2	LNP (Standalone)/TN(%)	95% >= 48 hrs								
B.2.10.18	P-2	Digital Loop < DS1/TN(%)	95% >= 48 hrs								
B.2.10.19	P-2	Digital Loop >= DS1/TN(%)	95% >= 48 hrs			100.00%	5				YES
		% Jeopardy Notice >= 48 hours - Non-Mechanized									
B.2.11.1	P-2	Switch Ports/TN(%)	Diagnostic								Diagnostic
B.2.11.2	P-2	Local Interoffice Transport/TN(%)	Diagnostic								Diagnostic
B.2.11.3	P-2	Loop + Port Combinations/TN(%)	Diagnostic			66.67%	3				Diagnostic
B.2.11.4	P-2	Combo Other/TN(%)	Diagnostic								Diagnostic
B.2.11.5	P-2	xDSL (ADSL, HDSL and UCL)/TN(%)	Diagnostic			50.00%	2				Diagnostic
B.2.11.6	P-2	UNE ISDN/TN(%)	Diagnostic								Diagnostic
B.2.11.7	P-2	Line Sharing/TN(%)	Diagnostic								Diagnostic
B.2.11.8	P-2	2W Analog Loop Design/TN(%)	Diagnostic								Diagnostic
B.2.11.9	P-2	2W Analog Loop Non-Design/TN(%)	Diagnostic								Diagnostic
B.2.11.10	P-2	2W Analog Loop w/INP Design/TN(%)	Diagnostic								Diagnostic
B.2.11.11	P-2	2W Analog Loop w/INP Non-Design/TN(%)	Diagnostic								Diagnostic
B.2.11.12	P-2	2W Analog Loop w/LNP Design/TN(%)	Diagnostic			100.00%	1				Diagnostic

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B.2.11.13	P-2	2W Analog Loop w/LNP Non-Design/TN(%)	Diagnostic								Diagnostic
B.2.11.14	P-2	Other Design/TN(%)	Diagnostic								Diagnostic
B.2.11.15	P-2	Other Non-Design/TN(%)	Diagnostic								Diagnostic
B.2.11.16	P-2	INP (Standalone)/TN(%)	Diagnostic								Diagnostic
B.2.11.17	P-2	LNP (Standalone)/TN(%)	Diagnostic								Diagnostic
B.2.11.18	P-2	Digital Loop < DS1/TN(%)	Diagnostic			100.00%	1				Diagnostic
B.2.11.19	P-2	Digital Loop >= DS1/TN(%)	Diagnostic			100.00%	24				Diagnostic
		Coordinated Customers Conversions									
B.2.12.1	P-7	Loops with INP/TN(%)	>= 95% w in 15 min								
B.2.12.2	P-7	Loops with LNP/TN(%)	>= 95% w in 15 min			99.45%	901				YES
		% Hot Cuts > 15 minutes Early									
B.2.13.1	P-7A	Time-Specific SL1/TN(%)	<= 5%								
B.2.13.2	P-7A	Time-Specific SL2/TN(%)	<= 5%			0.00%	250				YES
B.2.13.3	P-7A	Non-Time Specific SL1/TN(%)	<= 5%								
B.2.13.4	P-7A	Non-Time Specific SL2/TN(%)	<= 5%			0.00%	52				YES
		Hot Cut Timeliness									
B.2.14.1	P-7A	Time-Specific SL1/TN(%)	>= 95% w in 15 min								
B.2.14.2	P-7A	Time-Specific SL2/TN(%)	>= 95% w in 15 min			98.40%	250				YES
B.2.14.3	P-7A	Non-Time Specific SL1/TN(%)	>= 95% w in 15 min								
B.2.14.4	P-7A	Non-Time Specific SL2/TN(%)	>= 95% w in 15 min			100.00%	52				YES
		% Hot Cuts > 15 minutes Late									
B.2.15.1	P-7A	Time-Specific SL1/TN(%)	<= 5%								
B.2.15.2	P-7A	Time-Specific SL2/TN(%)	<= 5%			1.60%	250				YES
B.2.15.3	P-7A	Non-Time Specific SL1/TN(%)	<= 5%								
B.2.15.4	P-7A	Non-Time Specific SL2/TN(%)	<= 5%			0.00%	52				YES
		Average Recovery Time - CCC									
B.2.16.1	P-7B	Loops with INP/TN(time units)	Diagnostic								Diagnostic
B.2.16.2	P-7B	Loops with LNP/TN(time units)	Diagnostic			368.25	4				Diagnostic
		% Provisioning Troubles within 7 Days - Hot Cuts									
B.2.17.1.1	P-7C	UNE Loop Design/Dispatch/TN(%)	<= 5%			3.04%	789				YES
B.2.17.1.2	P-7C	UNE Loop Design/Non-Dispatch/TN(%)	<= 5%								
B.2.17.2.1	P-7C	UNE Loop Non-Design/Dispatch/TN(%)	<= 5%			0.00%	28				YES
B.2.17.2.2	P-7C	UNE Loop Non-Design/Non-Dispatch/TN(%)	<= 5%			0.00%	36				YES
		% Missed Installation Appointments									
B.2.18.1.1.1	P-3	Switch Ports/<10 circuits/Dispatch/TN(%)	R&B (POTS)	7.05%	24,125						
B.2.18.1.1.2	P-3	Switch Ports/<10 circuits/Non-Dispatch/TN(%)	R&B (POTS)	0.05%	279,195						
B.2.18.1.2.1	P-3	Switch Ports/>=10 circuits/Dispatch/TN(%)	R&B (POTS)	12.09%	91						
B.2.18.1.2.2	P-3	Switch Ports/>=10 circuits/Non-Dispatch/TN(%)	R&B (POTS)	0.00%	16						
B.2.18.2.1.1	P-3	Local Interoffice Transport/<10 circuits/Dispatch/TN(%)	DS1/DS3			0.00%	3				
B.2.18.2.1.2	P-3	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(%)	DS1/DS3								
B.2.18.2.2.1	P-3	Local Interoffice Transport/>=10 circuits/Dispatch/TN(%)	DS1/DS3								
B.2.18.2.2.2	P-3	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(%)	DS1/DS3								
B.2.18.3.1.1	P-3	Loop + Port Combinations/<10 circuits/Dispatch/TN(%)	R&B	7.04%	24,363	4.30%	186		0.01882	1.4531	YES
B.2.18.3.1.2	P-3	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(%)	R&B	0.05%	280,286	0.09%	3,291		0.00041	-0.8763	YES
B.2.18.3.1.3	P-3	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN(%)	R&B	***Data Included in B.2.18.3.1.2***							
B.2.18.3.1.4	P-3	Loop + Port Combinations/<10 circuits/Dispatch In/TN(%)	R&B	***Data Included in B.2.18.3.1.1***							
B.2.18.3.2.1	P-3	Loop + Port Combinations/>=10 circuits/Dispatch/TN(%)	R&B	10.28%	107	0.00%	1		0.30512	0.3369	YES
B.2.18.3.2.2	P-3	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(%)	R&B	0.00%	85						
B.2.18.3.2.3	P-3	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN(%)	R&B	***Data Included in B.2.18.3.2.2***							
B.2.18.3.2.4	P-3	Loop + Port Combinations/>=10 circuits/Dispatch In/TN(%)	R&B	***Data Included in B.2.18.3.2.1***							
B.2.18.4.1.1	P-3	Combo Other/<10 circuits/Dispatch/TN(%)	R&B&D - Disp	6.85%	27,108						
B.2.18.4.1.4	P-3	Combo Other/<10 circuits/Dispatch In/TN(%)	R&B&D - Disp								
B.2.18.4.2.1	P-3	Combo Other/>=10 circuits/Dispatch/TN(%)	R&B&D - Disp	10.62%	113						
B.2.18.4.2.4	P-3	Combo Other/>=10 circuits/Dispatch In/TN(%)	R&B&D - Disp								
B.2.18.5.1.1	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(%)	ADSL to Retail	5.03%	3,278	3.14%	159		0.01775	1.0639	YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.18.5.1.2	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(%)	ADSL to Retail	0.00%	178						
B.2.18.5.2.1	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(%)	ADSL to Retail	0.00%	6						
B.2.18.5.2.2	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(%)	ADSL to Retail								
B.2.18.6.1.1	P-3	UNE ISDN/<10 circuits/Dispatch/TN(%)	ISDN - BRI	10.81%	407	8.00%	75		0.03902	0.7204	YES
B.2.18.6.1.2	P-3	UNE ISDN/<10 circuits/Non-Dispatch/TN(%)	ISDN - BRI	0.69%	434						
B.2.18.6.2.1	P-3	UNE ISDN/>=10 circuits/Dispatch/TN(%)	ISDN - BRI								
B.2.18.6.2.2	P-3	UNE ISDN/>=10 circuits/Non-Dispatch/TN(%)	ISDN - BRI	0.00%	1						
B.2.18.7.1.1	P-3	Line Sharing/<10 circuits/Dispatch/TN(%)	ADSL to Retail	5.03%	3,278						
B.2.18.7.1.2	P-3	Line Sharing/<10 circuits/Non-Dispatch/TN(%)	ADSL to Retail	0.00%	178	2.44%	41		0.00000		NO
B.2.18.7.2.1	P-3	Line Sharing/>=10 circuits/Dispatch/TN(%)	ADSL to Retail	0.00%	6						
B.2.18.7.2.2	P-3	Line Sharing/>=10 circuits/Non-Dispatch/TN(%)	ADSL to Retail								
B.2.18.8.1.1	P-3	2W Analog Loop Design/<10 circuits/Dispatch/TN(%)	R&B - Disp	7.04%	24,363	1.58%	506		0.01149	4.7493	YES
B.2.18.8.1.2	P-3	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(%)	R&B - Disp	7.04%	24,363						
B.2.18.8.2.1	P-3	2W Analog Loop Design/>=10 circuits/Dispatch/TN(%)	R&B - Disp	10.28%	107	0.00%	1		0.30512	0.3369	YES
B.2.18.8.2.2	P-3	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(%)	R&B - Disp	10.28%	107						
B.2.18.9.1.1	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(%)	R&B (POTS) excl SB Or	7.05%	24,125						
B.2.18.9.1.4	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN(%)	R&B (POTS) excl SB Or	0.09%	164,233						
B.2.18.9.2.1	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(%)	R&B (POTS) excl SB Or	12.09%	91						
B.2.18.9.2.4	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN(%)	R&B (POTS) excl SB Or	0.00%	4						
B.2.18.10.1.1	P-3	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(%)	R&B - Disp	7.04%	24,363	0.00%	4		0.12788	0.5501	YES
B.2.18.10.1.2	P-3	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(%)	R&B - Disp	7.04%	24,363						
B.2.18.10.2.1	P-3	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(%)	R&B - Disp	10.28%	107						
B.2.18.10.2.2	P-3	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(%)	R&B - Disp	10.28%	107						
B.2.18.11.1.1	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(%)	R&B (POTS) excl SB Or	7.05%	24,125						
B.2.18.11.1.4	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN(%)	R&B (POTS) excl SB Or	0.09%	164,233						
B.2.18.11.2.1	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN(%)	R&B (POTS) excl SB Or	12.09%	91						
B.2.18.11.2.4	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN(%)	R&B (POTS) excl SB Or	0.00%	4						
B.2.18.12.1.1	P-12	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(%)	R&B - Disp	7.04%	24,363	1.21%	330		0.01417	4.1086	YES
B.2.18.12.1.2	P-12	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(%)	R&B - Disp	7.04%	24,363						
B.2.18.12.2.1	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(%)	R&B - Disp	10.28%	107						
B.2.18.12.2.2	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(%)	R&B - Disp	10.28%	107						
B.2.18.13.1.1	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(%)	R&B (POTS) excl SB Or	7.05%	24,125						
B.2.18.13.1.4	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN(%)	R&B (POTS) excl SB Or	0.09%	164,233						
B.2.18.13.2.1	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(%)	R&B (POTS) excl SB Or	12.09%	91						
B.2.18.13.2.4	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN(%)	R&B (POTS) excl SB Or	0.00%	4						
B.2.18.14.1.1	P-3	Other Design/<10 circuits/Dispatch/TN(%)	Design	5.25%	2,745	3.03%	33		0.03904	0.5675	YES
B.2.18.14.1.2	P-3	Other Design/<10 circuits/Non-Dispatch/TN(%)	Design	0.56%	891						
B.2.18.14.2.1	P-3	Other Design/>=10 circuits/Dispatch/TN(%)	Design	16.67%	6						
B.2.18.14.2.2	P-3	Other Design/>=10 circuits/Non-Dispatch/TN(%)	Design	0.00%	14						
B.2.18.15.1.1	P-3	Other Non-Design/<10 circuits/Dispatch/TN(%)	R&B	7.04%	24,363						
B.2.18.15.1.2	P-3	Other Non-Design/<10 circuits/Non-Dispatch/TN(%)	R&B	0.05%	280,286	0.00%	1		0.02328	0.0233	YES
B.2.18.15.2.1	P-3	Other Non-Design/>=10 circuits/Dispatch/TN(%)	R&B	10.28%	107						
B.2.18.15.2.2	P-3	Other Non-Design/>=10 circuits/Non-Dispatch/TN(%)	R&B	0.00%	85						
B.2.18.16.1.1	P-3	INP (Standalone)/<10 circuits/Dispatch/TN(%)	R&B (POTS)	7.05%	24,125						
B.2.18.16.1.2	P-3	INP (Standalone)/<10 circuits/Non-Dispatch/TN(%)	R&B (POTS)	0.05%	279,195	0.00%	1		0.02317	0.0232	YES
B.2.18.16.2.1	P-3	INP (Standalone)/>=10 circuits/Dispatch/TN(%)	R&B (POTS)	12.09%	91						
B.2.18.16.2.2	P-3	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(%)	R&B (POTS)	0.00%	16						
B.2.18.17.1.1	P-12	LNP (Standalone)/<10 circuits/Dispatch/TN(%)	R&B (POTS)	7.05%	24,125	0.00%	46		0.03779	1.8668	YES
B.2.18.17.1.2	P-12	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(%)	R&B (POTS)	0.05%	279,195	0.19%	522		0.00102	-1.3424	YES
B.2.18.17.2.1	P-12	LNP (Standalone)/>=10 circuits/Dispatch/TN(%)	R&B (POTS)	12.09%	91						
B.2.18.17.2.2	P-12	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(%)	R&B (POTS)	0.00%	16	0.00%	12		0.00000		YES
B.2.18.18.1.1	P-3	Digital Loop < DS1/<10 circuits/Dispatch/TN(%)	Digital Loop < DS1	1.50%	267	8.00%	75		0.01588	-4.0956	NO
B.2.18.18.1.2	P-3	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(%)	Digital Loop < DS1	0.00%	4						
B.2.18.18.2.1	P-3	Digital Loop < DS1/>=10 circuits/Dispatch/TN(%)	Digital Loop < DS1								
B.2.18.18.2.2	P-3	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(%)	Digital Loop < DS1								
B.2.18.19.1.1	P-3	Digital Loop >= DS1/<10 circuits/Dispatch/TN(%)	Digital Loop >= DS1	8.89%	90	11.31%	283		0.03444	-0.7023	YES
B.2.18.19.1.2	P-3	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(%)	Digital Loop >= DS1	0.00%	5						
B.2.18.19.2.1	P-3	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(%)	Digital Loop >= DS1								
B.2.18.19.2.2	P-3	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(%)	Digital Loop >= DS1								

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% Provisioning Troubles within 30 Days

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.19.1.1.1	P-9	Switch Ports/<10 circuits/Dispatch/TN(%)	R&B (POTS)	7.03%	24,971						
B.2.19.1.1.2	P-9	Switch Ports/<10 circuits/Non-Dispatch/TN(%)	R&B (POTS)	3.54%	273,363						
B.2.19.1.2.1	P-9	Switch Ports/>=10 circuits/Dispatch/TN(%)	R&B (POTS)	8.08%	99						
B.2.19.1.2.2	P-9	Switch Ports/>=10 circuits/Non-Dispatch/TN(%)	R&B (POTS)	0.00%	43						
B.2.19.2.1.1	P-9	Local Interoffice Transport/<10 circuits/Dispatch/TN(%)	DS1/DS3			0.00%	3				
B.2.19.2.1.2	P-9	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(%)	DS1/DS3								
B.2.19.2.2.1	P-9	Local Interoffice Transport/>=10 circuits/Dispatch/TN(%)	DS1/DS3								
B.2.19.2.2.2	P-9	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(%)	DS1/DS3								
B.2.19.3.1.1	P-9	Loop + Port Combinations/<10 circuits/Dispatch/TN(%)	R&B	6.98%	25,234	33.33%	168		0.01972	-13.3610	NO
B.2.19.3.1.2	P-9	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(%)	R&B	3.52%	274,783	3.84%	3,592		0.00310	-1.0258	YES
B.2.19.3.1.3	P-9	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN(%)	R&B				*Data Included in B.2.19.3.1.2*				
B.2.19.3.1.4	P-9	Loop + Port Combinations/<10 circuits/Dispatch In/TN(%)	R&B				*Data Included in B.2.19.3.1.2*				
B.2.19.3.2.1	P-9	Loop + Port Combinations/>=10 circuits/Dispatch/TN(%)	R&B	7.76%	116	0.00%	4		0.13605	0.5703	YES
B.2.19.3.2.2	P-9	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(%)	R&B	0.00%	131	0.00%	1		0.00000		YES
B.2.19.3.2.3	P-9	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN(%)	R&B				*Data Included in B.2.19.3.2.2*				
B.2.19.3.2.4	P-9	Loop + Port Combinations/>=10 circuits/Dispatch In/TN(%)	R&B				*Data Included in B.2.19.3.2.2*				
B.2.19.4.1.1	P-9	Combo Other/<10 circuits/Dispatch/TN(%)	R&B&D - Disp	6.61%	27,546						
B.2.19.4.1.4	P-9	Combo Other/<10 circuits/Dispatch In/TN(%)	R&B&D - Disp								
B.2.19.4.2.1	P-9	Combo Other/>=10 circuits/Dispatch/TN(%)	R&B&D - Disp	7.69%	117						
B.2.19.4.2.4	P-9	Combo Other/>=10 circuits/Dispatch In/TN(%)	R&B&D - Disp								
B.2.19.5.1.1	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(%)	ADSL to Retail	7.48%	3,156	5.36%	168		0.02083	1.0183	YES
B.2.19.5.1.2	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(%)	ADSL to Retail	6.43%	280						
B.2.19.5.2.1	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(%)	ADSL to Retail	0.00%	7						
B.2.19.5.2.2	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(%)	ADSL to Retail								
B.2.19.6.1.1	P-9	UNE ISDN/<10 circuits/Dispatch/TN(%)	ISDN - BRI	0.23%	432	10.34%	87		0.00565	-17.9084	NO
B.2.19.6.1.2	P-9	UNE ISDN/<10 circuits/Non-Dispatch/TN(%)	ISDN - BRI	0.21%	466						
B.2.19.6.2.1	P-9	UNE ISDN/>=10 circuits/Dispatch/TN(%)	ISDN - BRI								
B.2.19.6.2.2	P-9	UNE ISDN/>=10 circuits/Non-Dispatch/TN(%)	ISDN - BRI								
B.2.19.7.1.1	P-9	Line Sharing/<10 circuits/Dispatch/TN(%)	ADSL to Retail	7.48%	3,156						
B.2.19.7.1.2	P-9	Line Sharing/<10 circuits/Non-Dispatch/TN(%)	ADSL to Retail	6.43%	280	0.00%	13		0.06958	0.9239	YES
B.2.19.7.2.1	P-9	Line Sharing/>=10 circuits/Dispatch/TN(%)	ADSL to Retail	0.00%	7						
B.2.19.7.2.2	P-9	Line Sharing/>=10 circuits/Non-Dispatch/TN(%)	ADSL to Retail								
B.2.19.8.1.1	P-9	2W Analog Loop Design/<10 circuits/Dispatch/TN(%)	R&B - Disp	6.98%	25,234	7.09%	282		0.01526	-0.0730	YES
B.2.19.8.1.2	P-9	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(%)	R&B - Disp	6.98%	25,234						
B.2.19.8.2.1	P-9	2W Analog Loop Design/>=10 circuits/Dispatch/TN(%)	R&B - Disp	7.76%	116	0.00%	2		0.19079	0.4067	YES
B.2.19.8.2.2	P-9	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(%)	R&B - Disp	7.76%	116						
B.2.19.9.1.1	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(%)	R&B (POTS) excl SB Or	7.03%	24,971	0.00%	4		0.12785	0.5500	YES
B.2.19.9.1.4	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN(%)	R&B (POTS) excl SB Or	3.58%	158,627						
B.2.19.9.2.1	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(%)	R&B (POTS) excl SB Or	8.08%	99						
B.2.19.9.2.4	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN(%)	R&B (POTS) excl SB Or	0.00%	24						
B.2.19.10.1.1	P-9	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(%)	R&B - Disp	6.98%	25,234						
B.2.19.10.1.2	P-9	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(%)	R&B - Disp	6.98%	25,234						
B.2.19.10.2.1	P-9	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(%)	R&B - Disp	7.76%	116						
B.2.19.10.2.2	P-9	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(%)	R&B - Disp	7.76%	116						
B.2.19.11.1.1	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(%)	R&B (POTS) excl SB Or	7.03%	24,971						
B.2.19.11.1.4	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN(%)	R&B (POTS) excl SB Or	3.58%	158,627						
B.2.19.11.2.1	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN(%)	R&B (POTS) excl SB Or	8.08%	99						
B.2.19.11.2.4	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN(%)	R&B (POTS) excl SB Or	0.00%	24						
B.2.19.12.1.1	P-9	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(%)	R&B - Disp	6.98%	25,234	22.22%	171		0.01955	-7.7972	NO
B.2.19.12.1.2	P-9	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(%)	R&B - Disp	6.98%	25,234						
B.2.19.12.2.1	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(%)	R&B - Disp	7.76%	116	0.00%	1		0.26867	0.2888	YES
B.2.19.12.2.2	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(%)	R&B - Disp	7.76%	116						
B.2.19.13.1.1	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(%)	R&B (POTS) excl SB Or	7.03%	24,971	0.00%	7		0.09665	0.7276	YES
B.2.19.13.1.4	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN(%)	R&B (POTS) excl SB Or	3.58%	158,627						
B.2.19.13.2.1	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(%)	R&B (POTS) excl SB Or	8.08%	99						
B.2.19.13.2.4	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN(%)	R&B (POTS) excl SB Or	0.00%	24						
B.2.19.14.1.1	P-9	Other Design/<10 circuits/Dispatch/TN(%)	Design	2.64%	2,312	62.50%	8		0.05676	-10.5458	NO
B.2.19.14.1.2	P-9	Other Design/<10 circuits/Non-Dispatch/TN(%)	Design	0.00%	137						

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.19.14.2.1	P-9	Other Design/>=10 circuits/Dispatch/TN(%)	Design	0.00%	1						
B.2.19.14.2.2	P-9	Other Design/>=10 circuits/Non-Dispatch/TN(%)	Design								
B.2.19.15.1.1	P-9	Other Non-Design/<10 circuits/Dispatch/TN(%)	R&B	6.98%	25,234						
B.2.19.15.1.2	P-9	Other Non-Design/<10 circuits/Non-Dispatch/TN(%)	R&B	3.52%	274,783	0.00%	5		0.08244	0.4273	YES
B.2.19.15.2.1	P-9	Other Non-Design/>=10 circuits/Dispatch/TN(%)	R&B	7.76%	116						
B.2.19.15.2.2	P-9	Other Non-Design/>=10 circuits/Non-Dispatch/TN(%)	R&B	0.00%	131						
B.2.19.16.1.1	P-9	INP (Standalone)/<10 circuits/Dispatch/TN(%)	R&B (POTS)	7.03%	24,971						
B.2.19.16.1.2	P-9	INP (Standalone)/<10 circuits/Non-Dispatch/TN(%)	R&B (POTS)	3.54%	273,363	0.00%	5		0.08262	0.4282	YES
B.2.19.16.2.1	P-9	INP (Standalone)/>=10 circuits/Dispatch/TN(%)	R&B (POTS)	8.08%	99						
B.2.19.16.2.2	P-9	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(%)	R&B (POTS)	0.00%	43						
B.2.19.17.1.1	P-9	LNP (Standalone)/<10 circuits/Dispatch/TN(%)	R&B (POTS)	7.03%	24,971						
B.2.19.17.1.2	P-9	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(%)	R&B (POTS)	3.54%	273,363						
B.2.19.17.2.1	P-9	LNP (Standalone)/>=10 circuits/Dispatch/TN(%)	R&B (POTS)	8.08%	99						
B.2.19.17.2.2	P-9	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(%)	R&B (POTS)	0.00%	43						
B.2.19.18.1.1	P-9	Digital Loop < DS1/<10 circuits/Dispatch/TN(%)	Digital Loop < DS1	0.00%	134	10.34%	87		0.00000		NO
B.2.19.18.1.2	P-9	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(%)	Digital Loop < DS1	0.00%	1						
B.2.19.18.2.1	P-9	Digital Loop < DS1/>=10 circuits/Dispatch/TN(%)	Digital Loop < DS1								
B.2.19.18.2.2	P-9	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(%)	Digital Loop < DS1								
B.2.19.19.1.1	P-9	Digital Loop >= DS1/<10 circuits/Dispatch/TN(%)	Digital Loop >= DS1	0.00%	132	8.65%	289		0.00000		NO
B.2.19.19.1.2	P-9	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(%)	Digital Loop >= DS1	0.00%	6						
B.2.19.19.2.1	P-9	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(%)	Digital Loop >= DS1								
B.2.19.19.2.2	P-9	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(%)	Digital Loop >= DS1								
		Average Completion Notice Interval - Mechanized									
B.2.21.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/TN(hours)	R&B (POTS)	2.18	14,792			55.593			
B.2.21.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/TN(hours)	R&B (POTS)	1.69	224,911			8.568			
B.2.21.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/TN(hours)	R&B (POTS)	1.41	52			6.554			
B.2.21.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/TN(hours)	R&B (POTS)	0.70	15			0.228			
B.2.21.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/TN(hours)	DS1/ DS3 - Interoffice								
B.2.21.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(hours)	DS1/ DS3 - Interoffice								
B.2.21.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/TN(hours)	DS1/ DS3 - Interoffice								
B.2.21.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(hours)	DS1/ DS3 - Interoffice								
B.2.21.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/TN(hours)	R&B	2.21	14,948	8.48	260	55.390	3.46490	-1.8104	NO
B.2.21.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(hours)	R&B	1.69	225,621	2.11	2,984	8.641	0.15923	-2.6109	NO
B.2.21.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN(hours)	R&B	***Data included in B.2.21.3.1.2***							
B.2.21.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/TN(hours)	R&B	***Data included in B.2.21.3.1.2***							
B.2.21.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/TN(hours)	R&B	1.55	60	0.02	1	6.511	6.56534	0.2328	YES
B.2.21.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(hours)	R&B	3.49	77			19.695			
B.2.21.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN(hours)	R&B	***Data included in B.2.21.3.2.2***							
B.2.21.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/TN(hours)	R&B	***Data included in B.2.21.3.2.2***							
B.2.21.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/TN(hours)	R&B&D - Disp	18.11	16,910			225.264			
B.2.21.4.1.4	P-5	Combo Other/<10 circuits/Dispatch In/TN(hours)	R&B&D - Disp								
B.2.21.4.2.1	P-5	Combo Other/>=10 circuits/Dispatch/TN(hours)	R&B&D - Disp	5.42	63			31.768			
B.2.21.4.2.4	P-5	Combo Other/>=10 circuits/Dispatch In/TN(hours)	R&B&D - Disp								
B.2.21.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(hours)	ADSL to Retail	2.26	2,775			18.381			
B.2.21.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(hours)	ADSL to Retail	0.75	159			0.239			
B.2.21.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(hours)	ADSL to Retail	0.04	6			0.018			
B.2.21.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(hours)	ADSL to Retail								
B.2.21.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/TN(hours)	ISDN - BRI	49.83	301	12.50	1	332.558	333.10966	0.1121	YES
B.2.21.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/TN(hours)	ISDN - BRI	3.01	354			10.520			
B.2.21.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/TN(hours)	ISDN - BRI								
B.2.21.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/TN(hours)	ISDN - BRI	0.73	1			0.000			
B.2.21.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/TN(hours)	ADSL to Retail	2.26	2,775			18.381			
B.2.21.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/TN(hours)	ADSL to Retail	0.75	159			0.239			
B.2.21.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/TN(hours)	ADSL to Retail	0.04	6			0.018			
B.2.21.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/TN(hours)	ADSL to Retail								
B.2.21.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/TN(hours)	R&B - Disp	2.21	14,948	35.84	91	55.390	5.82412	-5.7748	NO
B.2.21.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(hours)	R&B - Disp	2.21	14,948			55.390			
B.2.21.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/TN(hours)	R&B - Disp	1.55	60			6.511			
B.2.21.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(hours)	R&B - Disp	1.55	60			6.511			

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.21.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(hours)	R&B (POTS) excl SB Or	2.18	14,792			55.593			
B.2.21.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN(hours)	R&B (POTS) excl SB Or	1.39	126,449			6.890			
B.2.21.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(hours)	R&B (POTS) excl SB Or	1.41	52			6.554			
B.2.21.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN(hours)	R&B (POTS) excl SB Or	0.56	4			0.277			
B.2.21.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(hours)	R&B - Disp	2.21	14,948			55.390			
B.2.21.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(hours)	R&B - Disp	2.21	14,948			55.390			
B.2.21.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(hours)	R&B - Disp	1.55	60			6.511			
B.2.21.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(hours)	R&B - Disp	1.55	60			6.511			
B.2.21.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(hours)	R&B (POTS) excl SB Or	2.18	14,792			55.593			
B.2.21.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN(hours)	R&B (POTS) excl SB Or	1.39	126,449			6.890			
B.2.21.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN(hours)	R&B (POTS) excl SB Or	1.41	52			6.554			
B.2.21.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN(hours)	R&B (POTS) excl SB Or	0.56	4			0.277			
B.2.21.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(hours)	R&B - Disp	2.21	14,948	29.00	56	55.390	7.41568	-3.6130	NO
B.2.21.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(hours)	R&B - Disp	2.21	14,948			55.390			
B.2.21.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(hours)	R&B - Disp	1.55	60			6.511			
B.2.21.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(hours)	R&B - Disp	1.55	60			6.511			
B.2.21.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(hours)	R&B (POTS) excl SB Or	2.18	14,792			55.593			
B.2.21.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN(hours)	R&B (POTS) excl SB Or	1.39	126,449			6.890			
B.2.21.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(hours)	R&B (POTS) excl SB Or	1.41	52			6.554			
B.2.21.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN(hours)	R&B (POTS) excl SB Or	0.56	4			0.277			
B.2.21.14.1.1	P-5	Other Design/<10 circuits/Dispatch/TN(hours)	Design	139.30	1,962			630.507			
B.2.21.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/TN(hours)	Design	214.60	388			586.190			
B.2.21.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/TN(hours)	Design	82.86	3			143.495			
B.2.21.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/TN(hours)	Design	0.74	10			0.252			
B.2.21.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/TN(hours)	R&B	2.21	14,948			55.390			
B.2.21.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/TN(hours)	R&B	1.69	225,621			8.641			
B.2.21.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/TN(hours)	R&B	1.55	60			6.511			
B.2.21.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/TN(hours)	R&B	3.49	77			19.695			
B.2.21.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/TN(hours)	R&B (POTS)	2.18	14,792			55.593			
B.2.21.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/TN(hours)	R&B (POTS)	1.69	224,911			8.568			
B.2.21.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/TN(hours)	R&B (POTS)	1.41	52			6.554			
B.2.21.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(hours)	R&B (POTS)	0.70	15			0.228			
B.2.21.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/TN(hours)	R&B (POTS)	2.18	14,792	36.10	9	55.593	18.53654	-1.8300	NO
B.2.21.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(hours)	R&B (POTS)	1.69	224,911	85.71	132	8.568	0.74599	-112.6287	NO
B.2.21.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/TN(hours)	R&B (POTS)	1.41	52			6.554			
B.2.21.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(hours)	R&B (POTS)	0.70	15			0.228			
B.2.21.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/TN(hours)	Digital Loop < DS1	80.05	157	12.50	1	172.768	173.31714	0.3898	YES
B.2.21.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(hours)	Digital Loop < DS1	2.56	4			5.093			
B.2.21.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/TN(hours)	Digital Loop < DS1								
B.2.21.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(hours)	Digital Loop < DS1								
B.2.21.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/TN(hours)	Digital Loop >= DS1	936.17	70	20.50	26	1724.748	396.11884	2.3116	YES
B.2.21.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(hours)	Digital Loop >= DS1	46.63	4			43.884			
B.2.21.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(hours)	Digital Loop >= DS1								
B.2.21.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(hours)	Digital Loop >= DS1								

Average Completion Notice Interval - Non-Mechanized

B.2.22.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/TN(hours)	Diagnostic			42.31	2				Diagnostic
B.2.22.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/TN(hours)	Diagnostic			25.77	20				Diagnostic
B.2.22.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic			41.00	41				Diagnostic
B.2.22.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN(hours)	Diagnostic					*Data Included in B.2.22.3.1.2*			
B.2.22.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/TN(hours)	Diagnostic					*Data Included in B.2.22.3.1.2*			
B.2.22.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic

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B.2.22.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN(hours)	Diagnostic	*Data included in B.2.22.3.2.2*							
B.2.22.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/TN(hours)	Diagnostic	*Data included in B.2.22.3.2.2*							
B.2.22.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.4.1.4	P-5	Combo Other/<10 circuits/Dispatch In/TN(hours)	Diagnostic								Diagnostic
B.2.22.4.2.1	P-5	Combo Other/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.4.2.4	P-5	Combo Other/>=10 circuits/Dispatch In/TN(hours)	Diagnostic								Diagnostic
B.2.22.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(hours)	Diagnostic			38.61	115				Diagnostic
B.2.22.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic			16.02	2				Diagnostic
B.2.22.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/TN(hours)	Diagnostic			38.78	56				Diagnostic
B.2.22.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic			17.21	37				Diagnostic
B.2.22.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/TN(hours)	Diagnostic			37.68	223				Diagnostic
B.2.22.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/TN(hours)	Diagnostic			0.00	1				Diagnostic
B.2.22.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN(hours)	Diagnostic								Diagnostic
B.2.22.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN(hours)	Diagnostic								Diagnostic
B.2.22.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(hours)	Diagnostic			42.07	4				Diagnostic
B.2.22.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN(hours)	Diagnostic								Diagnostic
B.2.22.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN(hours)	Diagnostic								Diagnostic
B.2.22.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(hours)	Diagnostic			37.59	100				Diagnostic
B.2.22.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN(hours)	Diagnostic								Diagnostic
B.2.22.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN(hours)	Diagnostic								Diagnostic
B.2.22.14.1.1	P-5	Other Design/<10 circuits/Dispatch/TN(hours)	Diagnostic			50.28	20				Diagnostic
B.2.22.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/TN(hours)	Diagnostic			9.78	15				Diagnostic
B.2.22.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic			19.55	195				Diagnostic
B.2.22.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/TN(hours)	Diagnostic			38.78	56				Diagnostic

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B.2.22.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/TN(hours)	Diagnostic			39.85	194				Diagnostic
B.2.22.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Mechanized									
B.2.24.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN(days)	Diagnostic			3.21	30				Diagnostic
B.2.24.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			0.77	1,100				Diagnostic
B.2.24.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN(days)	Diagnostic			6.00	2				Diagnostic
B.2.24.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(days)	Diagnostic			7.00	3				Diagnostic
B.2.24.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic

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B.2.24.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			6.93	59				Diagnostic
B.2.24.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN(days)	Diagnostic			7.00	2				Diagnostic
B.2.24.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Partially Mechanized									
B.2.25.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN(days)	Diagnostic			4.22	54				Diagnostic
B.2.25.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			2.30	654				Diagnostic
B.2.25.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN(days)	Diagnostic			6.00	1				Diagnostic
B.2.25.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN(days)	Diagnostic			9.00	1				Diagnostic
B.2.25.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN(days)	Diagnostic			8.26	34				Diagnostic
B.2.25.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic

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B.2.25.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(days)	Diagnostic			8.79	24				Diagnostic
B.2.25.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/TN(days)	Diagnostic			19.77	13				Diagnostic
B.2.25.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			10.65	93				Diagnostic
B.2.25.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic			1.00	1				Diagnostic
B.2.25.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN(days)	Diagnostic			9.00	1				Diagnostic
B.2.25.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN(days)	Diagnostic			22.00	1				Diagnostic
B.2.25.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Non-Mechanized									
B.2.26.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN(days)	Diagnostic			7.33	3				Diagnostic
B.2.26.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			4.86	14				Diagnostic
B.2.26.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic

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B.2.26.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(days)	Diagnostic			7.81	78				Diagnostic
B.2.26.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN(days)	Diagnostic			12.44	48				Diagnostic
B.2.26.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			1.16	19				Diagnostic
B.2.26.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN(days)	Diagnostic			9.32	99				Diagnostic
B.2.26.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(days)	Diagnostic			8.00	1				Diagnostic
B.2.26.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(days)	Diagnostic			8.48	85				Diagnostic
B.2.26.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN(days)	Diagnostic			14.29	7				Diagnostic
B.2.26.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/TN(days)	Diagnostic			18.36	28				Diagnostic
B.2.26.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			13.18	253				Diagnostic
B.2.26.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic			4.67	3				Diagnostic
B.2.26.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN(days)	Diagnostic			12.44	48				Diagnostic
B.2.26.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN(days)	Diagnostic			8.18	133				Diagnostic
B.2.26.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic

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B.2.26.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Mechanized									
B.2.28.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN(days)	Diagnostic			2.70	29				Diagnostic
B.2.28.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			1.04	569				Diagnostic
B.2.28.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN(days)	Diagnostic			6.00	2				Diagnostic
B.2.28.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(days)	Diagnostic			7.00	3				Diagnostic
B.2.28.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic

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B.2.28.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			6.93	59				Diagnostic
B.2.28.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN(days)	Diagnostic			7.00	2				Diagnostic
B.2.28.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Partially Mechanized									
B.2.29.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN(days)	Diagnostic			4.20	49				Diagnostic
B.2.29.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			2.24	575				Diagnostic
B.2.29.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN(days)	Diagnostic			6.00	1				Diagnostic
B.2.29.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN(days)	Diagnostic			9.00	1				Diagnostic
B.2.29.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN(days)	Diagnostic			8.27	33				Diagnostic
B.2.29.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic

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B.2.29.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(days)	Diagnostic			9.00	22				Diagnostic
B.2.29.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/TN(days)	Diagnostic			15.63	8				Diagnostic
B.2.29.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			9.79	72				Diagnostic
B.2.29.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN(days)	Diagnostic			9.00	1				Diagnostic
B.2.29.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN(days)	Diagnostic			22.00	1				Diagnostic
B.2.29.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Non-Mechanized									
B.2.30.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN(days)	Diagnostic			7.33	3				Diagnostic
B.2.30.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			4.86	14				Diagnostic
B.2.30.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(days)	Diagnostic			7.97	73				Diagnostic
B.2.30.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.30.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN(days)	Diagnostic			12.68	47				Diagnostic
B.2.30.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN(days)	Diagnostic			9.38	96				Diagnostic
B.2.30.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(days)	Diagnostic			8.00	1				Diagnostic
B.2.30.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(days)	Diagnostic			8.49	83				Diagnostic
B.2.30.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN(days)	Diagnostic			14.29	7				Diagnostic
B.2.30.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/TN(days)	Diagnostic			17.86	7				Diagnostic
B.2.30.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			10.95	159				Diagnostic
B.2.30.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic			12.00	1				Diagnostic
B.2.30.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN(days)	Diagnostic			12.68	47				Diagnostic
B.2.30.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN(days)	Diagnostic			8.42	124				Diagnostic
B.2.30.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
		Disconnect Timeliness									
B.2.31.1	P-13	LNP/TN(%)	>= 95% w in 15 min			0.61%	3,285				NO

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				Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
			% Cooperative Test Attempts for xDSL									
B.2.33.1	P-8	xDSL (ADSL, HDSL and UCL)/TN(%)		>= 95% of requests			97.20%	143				YES
B.2.33.2	P-8	xDSL Other/TN(%)		>= 95% of requests								
			Service Order Accuracy									
B.2.34.1.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/TN(%)		>= 95%			96.30%	27				YES
B.2.34.1.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/TN(%)		>= 95%			88.00%	25				NO
B.2.34.1.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/TN(%)		>= 95%								
B.2.34.1.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/TN(%)		>= 95%			100.00%	2				YES
B.2.34.2.1.1	P-11	Loops Non-Design/<10 circuits/Dispatch/TN(%)		>= 95%			60.00%	5				NO
B.2.34.2.1.2	P-11	Loops Non-Design/<10 circuits/Non-Dispatch/TN(%)		>= 95%			81.54%	65				NO
B.2.34.2.2.1	P-11	Loops Non-Design/>=10 circuits/Dispatch/TN(%)		>= 95%			100.00%	2				YES
B.2.34.2.2.2	P-11	Loops Non-Design/>=10 circuits/Non-Dispatch/TN(%)		>= 95%			66.67%	9				NO
		Unbundled Network Elements - Maintenance and Repair										
			Missed Repair Appointments									
B.3.1.1.1	M&R-1	Switch Ports/Dispatch/TN(%)		R&B (POTS)	6.98%	52,258						
B.3.1.1.2	M&R-1	Switch Ports/Non-Dispatch/TN(%)		R&B (POTS)	1.72%	28,160						
B.3.1.2.1	M&R-1	Local Interoffice Transport/Dispatch/TN(%)		DS1/DS3	0.00%	483	0.00%	1		0.00000		YES
B.3.1.2.2	M&R-1	Local Interoffice Transport/Non-Dispatch/TN(%)		DS1/DS3	0.34%	292	0.00%	3		0.03390	0.1010	YES
B.3.1.3.1	M&R-1	Loop + Port Combinations/Dispatch/TN(%)		R&B	6.99%	52,705	6.56%	579		0.01066	0.4023	YES
B.3.1.3.2	M&R-1	Loop + Port Combinations/Non-Dispatch/TN(%)		R&B	1.76%	28,427	4.74%	380		0.00678	-4.3964	NO
B.3.1.4.1	M&R-1	Combo Other/Dispatch/TN(%)		R&B&D - Disp	6.90%	54,426						
B.3.1.4.2	M&R-1	Combo Other/Non-Dispatch/TN(%)		R&B&D - Disp	6.90%	54,426						
B.3.1.5.1	M&R-1	xDSL (ADSL, HDSL and UCL)/Dispatch/TN(%)		ADSL to Retail	10.47%	258	4.17%	24		0.06532	0.9642	YES
B.3.1.5.2	M&R-1	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN(%)		ADSL to Retail	0.00%	44	0.00%	12		0.00000		YES
B.3.1.6.1	M&R-1	UNE ISDN/Dispatch/TN(%)		ISDN - BRI	11.25%	480	20.00%	10		0.10096	-0.8667	YES
B.3.1.6.2	M&R-1	UNE ISDN/Non-Dispatch/TN(%)		ISDN - BRI	3.05%	492	0.00%	7		0.06544	0.4659	YES
B.3.1.7.1	M&R-1	Line Sharing/Dispatch/TN(%)		ADSL to Retail	10.47%	258						
B.3.1.7.2	M&R-1	Line Sharing/Non-Dispatch/TN(%)		ADSL to Retail	0.00%	44	11.11%	9		0.00000		NO
B.3.1.8.1	M&R-1	2W Analog Loop Design/Dispatch/TN(%)		R&B - Disp	6.99%	52,705	9.76%	369		0.01332	-2.0751	NO
B.3.1.8.2	M&R-1	2W Analog Loop Design/Non-Dispatch/TN(%)		R&B - Disp	6.99%	52,705	2.06%	97		0.02592	1.9023	YES
B.3.1.9.1	M&R-1	2W Analog Loop Non-Design/Dispatch/TN(%)		R&B (POTS) excl SB FT	6.90%	52,097						
B.3.1.9.2	M&R-1	2W Analog Loop Non-Design/Non-Dispatch/TN(%)		R&B (POTS) excl SB FT	1.53%	25,114						
B.3.1.10.1	M&R-1	Other Design/Dispatch/TN(%)		Design	4.01%	1,721	3.23%	93		0.02089	0.3751	YES
B.3.1.10.2	M&R-1	Other Design/Non-Dispatch/TN(%)		Design	1.10%	1,629	0.00%	45		0.01580	0.6995	YES
B.3.1.11.1	M&R-1	Other Non-Design/Dispatch/TN(%)		R&B	6.99%	52,705	0.00%	16		0.06376	1.0965	YES
B.3.1.11.2	M&R-1	Other Non-Design/Non-Dispatch/TN(%)		R&B	1.76%	28,427	0.00%	16		0.03284	0.5345	YES
B.3.1.12.1	M&R-1	LNP (Standalone)/Dispatch/TN(%)		R&B (POTS)	6.98%	52,258						
B.3.1.12.2	M&R-1	LNP (Standalone)/Non-Dispatch/TN(%)		R&B (POTS)	1.72%	28,160						
			Customer Trouble Report Rate									
B.3.2.1.1	M&R-2	Switch Ports/Dispatch/TN(%)		R&B (POTS)	2.13%	2,455,066						
B.3.2.1.2	M&R-2	Switch Ports/Non-Dispatch/TN(%)		R&B (POTS)	1.15%	2,455,066						
B.3.2.2.1	M&R-2	Local Interoffice Transport/Dispatch/TN(%)		DS1/DS3	2.26%	21,355	0.68%	148		0.01240	1.2786	YES
B.3.2.2.2	M&R-2	Local Interoffice Transport/Non-Dispatch/TN(%)		DS1/DS3	1.37%	21,355	2.03%	148		0.00965	-0.6839	YES
B.3.2.3.1	M&R-2	Loop + Port Combinations/Dispatch/TN(%)		R&B	2.03%	2,594,635	1.75%	33,071		0.00079	3.5568	YES
B.3.2.3.2	M&R-2	Loop + Port Combinations/Non-Dispatch/TN(%)		R&B	1.10%	2,594,635	1.15%	33,071		0.00058	-0.9225	YES
B.3.2.4.1	M&R-2	Combo Other/Dispatch/TN(%)		R&B&D - Disp	1.82%	2,993,592						
B.3.2.4.2	M&R-2	Combo Other/Non-Dispatch/TN(%)		R&B&D - Disp	1.82%	2,993,592						
B.3.2.5.1	M&R-2	xDSL (ADSL, HDSL and UCL)/Dispatch/TN(%)		ADSL to Retail	0.86%	30,172	0.93%	2,589		0.00189	-0.3797	YES
B.3.2.5.2	M&R-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN(%)		ADSL to Retail	0.15%	30,172	0.46%	2,589		0.00078	-4.0620	NO
B.3.2.6.1	M&R-2	UNE ISDN/Dispatch/TN(%)		ISDN - BRI	2.01%	23,834	0.69%	1,456		0.00383	3.4641	YES
B.3.2.6.2	M&R-2	UNE ISDN/Non-Dispatch/TN(%)		ISDN - BRI	2.06%	23,834	0.48%	1,456		0.00388	4.0826	YES
B.3.2.7.1	M&R-2	Line Sharing/Dispatch/TN(%)		ADSL to Retail	0.86%	30,172	0.00%	292		0.00544	1.5726	YES
B.3.2.7.2	M&R-2	Line Sharing/Non-Dispatch/TN(%)		ADSL to Retail	0.15%	30,172	3.08%	292		0.00225	-13.0763	NO
B.3.2.8.1	M&R-2	2W Analog Loop Design/Dispatch/TN(%)		R&B - Disp	2.03%	2,594,635	0.86%	42,795		0.00069	16.8303	YES
B.3.2.8.2	M&R-2	2W Analog Loop Design/Non-Dispatch/TN(%)		R&B - Disp	2.03%	2,594,635	0.23%	42,795		0.00069	25.9805	YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.3.2.9.1	M&R-2	2W Analog Loop Non-Design/Dispatch/TN(%)	R&B (POTS) excl SB FT	2.12%	2,455,066	0.00%	197		0.01038	2.0445	YES
B.3.2.9.2	M&R-2	2W Analog Loop Non-Design/Non-Dispatch/TN(%)	R&B (POTS) excl SB FT	1.02%	2,455,066						
B.3.2.10.1	M&R-2	Other Design/Dispatch/TN(%)	Design	0.43%	398,957	2.31%	4,032		0.00104	-18.0381	NO
B.3.2.10.2	M&R-2	Other Design/Non-Dispatch/TN(%)	Design	0.41%	398,957	1.12%	4,032		0.00101	-6.9978	NO
B.3.2.11.1	M&R-2	Other Non-Design/Dispatch/TN(%)	R&B	2.03%	2,594,635	1.01%	1,590		0.00358	2.8669	YES
B.3.2.11.2	M&R-2	Other Non-Design/Non-Dispatch/TN(%)	R&B	1.10%	2,594,635	1.01%	1,590		0.00263	0.3402	YES
B.3.2.12.1	M&R-2	LNP (Standalone)/Dispatch/TN(%)	R&B (POTS)	2.13%	2,455,066						
B.3.2.12.2	M&R-2	LNP (Standalone)/Non-Dispatch/TN(%)	R&B (POTS)	1.15%	2,455,066						
		Maintenance Average Duration									
B.3.3.1.1	M&R-3	Switch Ports/Dispatch/TN(hours)	R&B (POTS)	25.81	52,258			22.179			
B.3.3.1.2	M&R-3	Switch Ports/Non-Dispatch/TN(hours)	R&B (POTS)	11.65	28,160			15.770			
B.3.3.2.1	M&R-3	Local Interoffice Transport/Dispatch/TN(hours)	DS1/DS3	4.13	483	0.28	1	3.147	3.14996	1.2220	YES
B.3.3.2.2	M&R-3	Local Interoffice Transport/Non-Dispatch/TN(hours)	DS1/DS3	2.07	292	0.54	3	2.671	1.55018	0.9844	YES
B.3.3.3.1	M&R-3	Loop + Port Combinations/Dispatch/TN(hours)	R&B	25.69	52,705	14.15	579	22.155	0.92579	12.4583	YES
B.3.3.3.2	M&R-3	Loop + Port Combinations/Non-Dispatch/TN(hours)	R&B	11.59	28,427	4.45	380	15.759	0.81381	8.7700	YES
B.3.3.4.1	M&R-3	Combo Other/Dispatch/TN(hours)	R&B&D - Disp	25.09	54,426			22.325			
B.3.3.4.2	M&R-3	Combo Other/Non-Dispatch/TN(hours)	R&B&D - Disp	25.09	54,426			22.325			
B.3.3.5.1	M&R-3	xDSL (ADSL, HDSL and UCL)/Dispatch/TN(hours)	ADSL to Retail	61.88	258	7.40	24	40.101	8.55786	6.3657	YES
B.3.3.5.2	M&R-3	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN(hours)	ADSL to Retail	16.97	44	4.52	12	30.058	9.78901	1.2713	YES
B.3.3.6.1	M&R-3	UNE ISDN/Dispatch/TN(hours)	ISDN - BRI	11.17	480	8.74	10	13.922	4.44824	0.5461	YES
B.3.3.6.2	M&R-3	UNE ISDN/Non-Dispatch/TN(hours)	ISDN - BRI	3.91	492	11.26	7	11.151	4.24471	-1.7321	NO
B.3.3.7.1	M&R-3	Line Sharing/Dispatch/TN(hours)	ADSL to Retail	61.88	258			40.101			
B.3.3.7.2	M&R-3	Line Sharing/Non-Dispatch/TN(hours)	ADSL to Retail	16.97	44	9.55	9	30.058	10.99643	0.6749	YES
B.3.3.8.1	M&R-3	2W Analog Loop Design/Dispatch/TN(hours)	R&B - Disp	25.69	52,705	10.49	369	22.155	1.15739	13.1281	YES
B.3.3.8.2	M&R-3	2W Analog Loop Design/Non-Dispatch/TN(hours)	R&B - Disp	25.69	52,705	4.27	97	22.155	2.25160	9.5099	YES
B.3.3.9.1	M&R-3	2W Analog Loop Non-Design/Dispatch/TN(hours)	R&B (POTS) excl SB FT	25.79	52,097			22.172			
B.3.3.9.2	M&R-3	2W Analog Loop Non-Design/Non-Dispatch/TN(hours)	R&B (POTS) excl SB FT	11.68	25,114			15.759			
B.3.3.10.1	M&R-3	Other Design/Dispatch/TN(hours)	Design	6.67	1,721	6.50	93	22.352	2.37957	0.0714	YES
B.3.3.10.2	M&R-3	Other Design/Non-Dispatch/TN(hours)	Design	2.75	1,629	3.59	45	13.739	2.07619	-0.4041	YES
B.3.3.11.1	M&R-3	Other Non-Design/Dispatch/TN(hours)	R&B	25.69	52,705	12.84	16	22.155	5.53967	2.3199	YES
B.3.3.11.2	M&R-3	Other Non-Design/Non-Dispatch/TN(hours)	R&B	11.59	28,427	7.72	16	15.759	3.94088	0.9822	YES
B.3.3.12.1	M&R-3	LNP (Standalone)/Dispatch/TN(hours)	R&B (POTS)	25.81	52,258			22.179			
B.3.3.12.2	M&R-3	LNP (Standalone)/Non-Dispatch/TN(hours)	R&B (POTS)	11.65	28,160			15.770			
		% Repeat Troubles within 30 Days									
B.3.4.1.1	M&R-4	Switch Ports/Dispatch/TN(%)	R&B (POTS)	21.94%	52,258						
B.3.4.1.2	M&R-4	Switch Ports/Non-Dispatch/TN(%)	R&B (POTS)	18.39%	28,160						
B.3.4.2.1	M&R-4	Local Interoffice Transport/Dispatch/TN(%)	DS1/DS3	33.33%	483	100.00%	1		0.47189	-1.4128	YES
B.3.4.2.2	M&R-4	Local Interoffice Transport/Non-Dispatch/TN(%)	DS1/DS3	26.37%	292	33.33%	3		0.25571	-0.2723	YES
B.3.4.3.1	M&R-4	Loop + Port Combinations/Dispatch/TN(%)	R&B	21.87%	52,705	16.06%	579		0.01727	3.3628	YES
B.3.4.3.2	M&R-4	Loop + Port Combinations/Non-Dispatch/TN(%)	R&B	18.38%	28,427	17.37%	380		0.02000	0.5042	YES
B.3.4.4.1	M&R-4	Combo Other/Dispatch/TN(%)	R&B&D - Disp	22.37%	54,426						
B.3.4.4.2	M&R-4	Combo Other/Non-Dispatch/TN(%)	R&B&D - Disp	22.37%	54,426						
B.3.4.5.1	M&R-4	xDSL (ADSL, HDSL and UCL)/Dispatch/TN(%)	ADSL to Retail	15.50%	258	16.67%	24		0.07724	-0.1505	YES
B.3.4.5.2	M&R-4	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN(%)	ADSL to Retail	15.91%	44	8.33%	12		0.11912	0.6360	YES
B.3.4.6.1	M&R-4	UNE ISDN/Dispatch/TN(%)	ISDN - BRI	27.08%	480	20.00%	10		0.14198	0.4989	YES
B.3.4.6.2	M&R-4	UNE ISDN/Non-Dispatch/TN(%)	ISDN - BRI	22.97%	492	14.29%	7		0.16011	0.5422	YES
B.3.4.7.1	M&R-4	Line Sharing/Dispatch/TN(%)	ADSL to Retail	15.50%	258						
B.3.4.7.2	M&R-4	Line Sharing/Non-Dispatch/TN(%)	ADSL to Retail	15.91%	44	55.56%	9		0.13381	-2.9629	NO
B.3.4.8.1	M&R-4	2W Analog Loop Design/Dispatch/TN(%)	R&B - Disp	21.87%	52,705	13.28%	369		0.02159	3.9787	YES
B.3.4.8.2	M&R-4	2W Analog Loop Design/Non-Dispatch/TN(%)	R&B - Disp	21.87%	52,705	11.34%	97		0.04201	2.5067	YES
B.3.4.9.1	M&R-4	2W Analog Loop Non-Design/Dispatch/TN(%)	R&B (POTS) excl SB FT	21.88%	52,097						
B.3.4.9.2	M&R-4	2W Analog Loop Non-Design/Non-Dispatch/TN(%)	R&B (POTS) excl SB FT	18.52%	25,114						
B.3.4.10.1	M&R-4	Other Design/Dispatch/TN(%)	Design	37.71%	1,721	30.11%	93		0.05160	1.4736	YES
B.3.4.10.2	M&R-4	Other Design/Non-Dispatch/TN(%)	Design	36.46%	1,629	22.22%	45		0.07274	1.9580	YES
B.3.4.11.1	M&R-4	Other Non-Design/Dispatch/TN(%)	R&B	21.87%	52,705	12.50%	16		0.10336	0.9066	YES
B.3.4.11.2	M&R-4	Other Non-Design/Non-Dispatch/TN(%)	R&B	18.38%	28,427	12.50%	16		0.09685	0.6068	YES
B.3.4.12.1	M&R-4	LNP (Standalone)/Dispatch/TN(%)	R&B (POTS)	21.94%	52,258						
B.3.4.12.2	M&R-4	LNP (Standalone)/Non-Dispatch/TN(%)	R&B (POTS)	18.39%	28,160						

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				Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Out of Service > 24 hours											
B.3.5.1.1	M&R-5	Switch Ports/Dispatch/TN(%)		R&B (POTS)	36.42%	34,035						
B.3.5.1.2	M&R-5	Switch Ports/Non-Dispatch/TN(%)		R&B (POTS)	17.19%	10,724						
B.3.5.2.1	M&R-5	Local Interoffice Transport/Dispatch/TN(%)		DS1/DS3	0.00%	483	0.00%	1		0.00000		YES
B.3.5.2.2	M&R-5	Local Interoffice Transport/Non-Dispatch/TN(%)		DS1/DS3	0.34%	292	0.00%	3		0.03390	0.1010	YES
B.3.5.3.1	M&R-5	Loop + Port Combinations/Dispatch/TN(%)		R&B	36.17%	34,312	15.07%	365		0.02528	8.3453	YES
B.3.5.3.2	M&R-5	Loop + Port Combinations/Non-Dispatch/TN(%)		R&B	17.02%	10,845	0.73%	137		0.03231	5.0422	YES
B.3.5.4.1	M&R-5	Combo Other/Dispatch/TN(%)		R&B&D - Disp	34.63%	36,033						
B.3.5.4.2	M&R-5	Combo Other/Non-Dispatch/TN(%)		R&B&D - Disp	34.63%	36,033						
B.3.5.5.1	M&R-5	xDSL (ADSL, HDSL and UCL)/Dispatch/TN(%)		ADSL to Retail			4.17%	24				
B.3.5.5.2	M&R-5	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN(%)		ADSL to Retail			0.00%	12				
B.3.5.6.1	M&R-5	UNE ISDN/Dispatch/TN(%)		ISDN - BRI	11.27%	479	20.00%	10		0.10105	-0.8636	YES
B.3.5.6.2	M&R-5	UNE ISDN/Non-Dispatch/TN(%)		ISDN - BRI	3.05%	492	0.00%	7		0.06544	0.4659	YES
B.3.5.7.1	M&R-5	Line Sharing/Dispatch/TN(%)		ADSL to Retail								
B.3.5.7.2	M&R-5	Line Sharing/Non-Dispatch/TN(%)		ADSL to Retail								
B.3.5.8.1	M&R-5	2W Analog Loop Design/Dispatch/TN(%)		R&B - Disp	36.17%	34,312	9.76%	369		0.02515	10.5029	YES
B.3.5.8.2	M&R-5	2W Analog Loop Design/Non-Dispatch/TN(%)		R&B - Disp	36.17%	34,312	2.06%	97		0.04885	6.9811	YES
B.3.5.9.1	M&R-5	2W Analog Loop Non-Design/Dispatch/TN(%)		R&B (POTS) excl SB FT	36.42%	34,030						
B.3.5.9.2	M&R-5	2W Analog Loop Non-Design/Non-Dispatch/TN(%)		R&B (POTS) excl SB FT	17.34%	10,620						
B.3.5.10.1	M&R-5	Other Design/Dispatch/TN(%)		Design	4.01%	1,721	3.23%	93		0.02089	0.3751	YES
B.3.5.10.2	M&R-5	Other Design/Non-Dispatch/TN(%)		Design	1.10%	1,629	0.00%	45		0.01580	0.6995	YES
B.3.5.11.1	M&R-5	Other Non-Design/Dispatch/TN(%)		R&B	36.17%	34,312	27.27%	11		0.14490	0.6139	YES
B.3.5.11.2	M&R-5	Other Non-Design/Non-Dispatch/TN(%)		R&B	17.02%	10,845	0.00%	9		0.12533	1.3582	YES
B.3.5.12.1	M&R-5	LNP (Standalone)/Dispatch/TN(%)		R&B (POTS)	36.42%	34,035						
B.3.5.12.2	M&R-5	LNP (Standalone)/Non-Dispatch/TN(%)		R&B (POTS)	17.19%	10,724						
	Unbundled Network Elements - Billing											
	Invoice Accuracy											
B.4.1	B-1	TN(%)		BST - State	98.83%	$199,623,100	99.93%	$890,818		0.00011	-96.0326	YES
	Mean Time to Deliver Invoices - CRIS											
B.4.2	B-2	Region(business days)		BST - Region	3.72	1	3.21	1,248				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Local Interconnection Trunks - Ordering										
	% Rejected Service Requests										
C.1.1	O-7	Local Interconnection Trunks/TN(%)	Diagnostic			68.42%	19				Diagnostic
	Reject Interval										
C.1.2	O-8	Local Interconnection Trunks/TN(%)	>= 85% w in 4 days			92.31%	12				YES
	FOC Timeliness										
C.1.3	O-9	Local Interconnection Trunks/TN(%)	>= 95% w in 10 days			100.00%	21				YES
	FOC & Reject Response Completeness										
C.1.4	O-11	Local Interconnection Trunks/TN(%)	>= 95%			100.00%	12				YES
	FOC & Reject Response Completeness (Multiple Responses)										
C.1.5	O-11	Local Interconnection Trunks/TN(%)	>= 95%								
	Local Interconnection Trunks - Provisioning										
	Order Completion Interval										
C.2.1	P-4	Local Interconnection Trunks/TN(days)	Parity w Retail	16.51	35	11.00	14	6.758	2.13704	2.5803	YES
	Held Orders										
C.2.2	P-1	Local Interconnection Trunks/TN(days)	Parity w Retail	***Not Applicable for Trunks***							
	% Jeopardies										
C.2.3	P-2	Local Interconnection Trunks/TN(%)	Parity w Retail	***Not Applicable for Trunks***							
	Average Jeopardy Notice Interval										
C.2.4	P-2	Local Interconnection Trunks/TN(hours)	95% >= 48 hrs	***Not Applicable for Trunks***							
	% Missed Installation Appointments										
C.2.5	P-3	Local Interconnection Trunks/TN(%)	Parity w Retail	5.71%	35	0.00%	20		0.06506	0.8783	YES
	% Provisioning Troubles within 30 Days										
C.2.6	P-9	Local Interconnection Trunks/TN(%)	Parity w Retail	0.00%	2,616	0.00%	1,900		0.00000		YES
	Average Completion Notice Interval										
C.2.7	P-5	Local Interconnection Trunks/TN(hours)	Parity w Retail	70.08	24	45.36	13	140.161	48.26708	0.5120	YES
	Total Service Order Cycle Time										
C.2.8	P-10	Local Interconnection Trunks/TN(days)	Diagnostic	***Under development***							
	Total Service Order Cycle Time (offered)										
C.2.9	P-10	Local Interconnection Trunks/TN(days)	Diagnostic	***Under development***							
	Service Order Accuracy										
C.2.11.1.1	P-11	Local Interconnection Trunks/<10 circuits/Dispatch/TN(%)	>= 95%			75.00%	4				NO
C.2.11.1.2	P-11	Local Interconnection Trunks/<10 circuits/Non-Dispatch/TN(%)	>= 95%			100.00%	12				YES
C.2.11.2.1	P-11	Local Interconnection Trunks/>=10 circuits/Dispatch/TN(%)	>= 95%			83.33%	6				NO
C.2.11.2.2	P-11	Local Interconnection Trunks/>=10 circuits/Non-Dispatch/TN(%)	>= 95%			92.31%	13				NO
	Local Interconnection Trunks - Maintenance and Repair										
	Missed Repair Appointments										
C.3.1.1	M&R-1	Local Interconnection Trunks/Dispatch/TN(%)	Parity w Retail	0.00%	1						
C.3.1.2	M&R-1	Local Interconnection Trunks/Non-Dispatch/TN(%)	Parity w Retail	0.00%	55	0.00%	1		0.00000		YES
	Customer Trouble Report Rate										
C.3.2.1	M&R-2	Local Interconnection Trunks/Dispatch/TN(%)	Parity w Retail	0.00%	155,270	0.00%	44,692		0.00001	0.4728	YES
C.3.2.2	M&R-2	Local Interconnection Trunks/Non-Dispatch/TN(%)	Parity w Retail	0.04%	155,270	0.00%	44,692		0.00010	3.2846	YES
	Maintenance Average Duration										

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
C.3.3.1	M&R-3	Local Interconnection Trunks/Dispatch/TN(hours)	Parity w Retail	2.17	1			0.000			
C.3.3.2	M&R-3	Local Interconnection Trunks/Non-Dispatch/TN(hours)	Parity w Retail	0.99	55	0.52	1	2.408	2.42989	0.1953	YES
		% Repeat Troubles within 30 Days									
C.3.4.1	M&R-4	Local Interconnection Trunks/Dispatch/TN(%)	Parity w Retail	0.00%	1						
C.3.4.2	M&R-4	Local Interconnection Trunks/Non-Dispatch/TN(%)	Parity w Retail	5.45%	55	0.00%	1		0.22915	0.2380	YES
		Out of Service > 24 hours									
C.3.5.1	M&R-5	Local Interconnection Trunks/Dispatch/TN(%)	Parity w Retail	0.00%	1						
C.3.5.2	M&R-5	Local Interconnection Trunks/Non-Dispatch/TN(%)	Parity w Retail	0.00%	55	0.00%	1		0.00000		YES
		Local Interconnection Trunks - Billing									
		Invoice Accuracy									
C.4.1	B-1	TN(%)	BST - State	98.83%	$199,623,100	98.43%	$3,505,369		0.00006	69.6593	NO
		Mean Time to Deliver Invoices - CABS									
C.4.2	B-2	Region(calendar days)	BST - Region	4.29	1	3.73	3,213				YES
		LOCAL INTERCONNECTION TRUNKS - TRUNK BLOCKING									
		Trunk Group Performance - Aggregate									
C.5.1	TGP-1	TN	>0.5% dif 2 consec. Hrs			0					YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Operations Support Systems - Pre-Ordering										
	% Interface Availability - CLEC										
D.1.1.1	OSS-2	EDI/Region(%)	>= 99.5%			100.00%					YES
D.1.1.2	OSS-2	HAL/Region(%)	>= 99.5%			100.00%					YES
D.1.1.3	OSS-2	LENS/Region(%)	>= 99.5%			99.94%					YES
D.1.1.4	OSS-2	LEO MAINFRAME/Region(%)	>= 99.5%			99.92%					YES
D.1.1.5	OSS-2	LEO UNIX/Region(%)	>= 99.5%								
D.1.1.6	OSS-2	LESOG/Region(%)	>= 99.5%			100.00%					YES
D.1.1.7	OSS-2	TAG/Region(%)	>= 99.5%			99.96%					YES
D.1.1.8	OSS-2	PSIMS/Region(%)	>= 99.5%			100.00%					YES
	% Interface Availability - BST & CLEC										
D.1.2.1	OSS-2	ATLAS/COFFI/Region(%)	>= 99.5%			99.96%					YES
D.1.2.2	OSS-2	BOCRIS/Region(%)	>= 99.5%			99.96%					YES
D.1.2.3	OSS-2	DSAP/Region(%)	>= 99.5%			100.00%					YES
D.1.2.4	OSS-2	RSAG/Region(%)	>= 99.5%			99.96%					YES
D.1.2.5	OSS-2	SOCS/Region(%)	>= 99.5%			99.96%					YES
D.1.2.6	OSS-2	SONGS/Region(%)	>= 99.5%			99.96%					YES
D.1.2.7	OSS-2	DOE/Region(%)	>= 99.5%			100.00%					YES
	Average Response Interval - CLEC (LENS) *(BST Measure Includes Additional 2 Seconds)*										
D.1.3.1.1	OSS-1	RSAG, by TN/Region (seconds)	RNS - RSAG, by TN + 2 Sec	2.92	1,212,504	1.66	241,323				YES
D.1.3.1.2	OSS-1	RSAG, by TN/Region (seconds)	ROS - RSAG, by TN + 2 Sec	3.27	7,414	1.66	241,323				YES
D.1.3.2.1	OSS-1	RSAG, by ADDR/Region (seconds)	RNS - RSAG, by ADDR + 2 Sec	3.04	4,294,956	1.45	169,294				YES
D.1.3.2.2	OSS-1	RSAG, by ADDR/Region (seconds)	ROS - RSAG, by ADDR + 2 Sec	5.75	612,549	1.45	169,294				YES
D.1.3.3.1	OSS-1	ATLAS/Region (seconds)	RNS - ATLAS + 2 Sec	5.12	349,603	1.08	64,940				YES
D.1.3.3.2	OSS-1	ATLAS/Region (seconds)	ROS - ATLAS + 2 Sec	2.64	293,422	1.08	64,940				YES
D.1.3.4.1	OSS-1	DSAP/Region (seconds)	RNS - DSAP + 2 Sec	2.69	558,850	0.69	604				YES
D.1.3.4.2	OSS-1	DSAP/Region (seconds)	ROS - DSAP + 2 Sec	2.70	301,692	0.69	604				YES
D.1.3.5.1	OSS-1	HAL/CRIS/Region (seconds)	RNS - CRSACCTS + 2 Sec	3.66	2,461,808	13.09	583,242				NO
D.1.3.5.2	OSS-1	HAL/CRIS/Region (seconds)	ROS - CRSOCSR + 2 Sec	3.23	472,421	13.09	583,242				NO
D.1.3.6.1	OSS-1	COFFI/USOC/Region (seconds)	RNS - OASISBIG + 2 Sec	4.09	1,925,182	0.94	35,669				YES
D.1.3.6.2	OSS-1	COFFI/USOC/Region (seconds)	ROS - OASISBIG + 2 Sec	4.36	622,170	0.94	35,669				YES
D.1.3.7.1	OSS-1	PSIMS/ORB/Region (seconds)	RNS - OASISBIG + 2 Sec	4.09	1,925,182	0.11	69,519				YES
D.1.3.7.2	OSS-1	PSIMS/ORB/Region (seconds)	ROS - OASISBIG + 2 Sec	4.36	622,170	0.11	69,519				YES
	Average Response Interval - CLEC (TAG) *(BST Measure Includes Additional 2 Seconds)*										
D.1.4.1.1	OSS-1	RSAG, by TN/Region (seconds)	RNS - RSAG, by TN + 2 Sec	2.92	1,212,504	1.86	132,711				YES
D.1.4.1.2	OSS-1	RSAG, by TN/Region (seconds)	ROS - RSAG, by TN + 2 Sec	3.27	7,414	1.86	132,711				YES
D.1.4.2.1	OSS-1	RSAG, by ADDR/Region (seconds)	RNS - RSAG, by ADDR + 2 Sec	3.04	4,294,956	1.83	436,474				YES
D.1.4.2.2	OSS-1	RSAG, by ADDR/Region (seconds)	ROS - RSAG, by ADDR + 2 Sec	5.75	612,549	1.83	436,474				YES
D.1.4.3.1	OSS-1	ATLAS - MLH/Region (seconds)	Diagnostic								Diagnostic
D.1.4.3.2	OSS-1	ATLAS - MLH/Region (seconds)	Diagnostic								Diagnostic
D.1.4.4.1	OSS-1	ATLAS - DID/Region (seconds)	Diagnostic			0.59	7				Diagnostic
D.1.4.4.2	OSS-1	ATLAS - DID/Region (seconds)	Diagnostic			0.59	7				Diagnostic
D.1.4.5.1	OSS-1	ATLAS - TN/Region (seconds)	RNS - ATLAS - TN + 2 Sec	5.12	349,603	1.30	4,670				YES
D.1.4.5.2	OSS-1	ATLAS - TN/Region (seconds)	ROS - ATLAS - TN + 2 Sec	2.64	293,422	1.30	4,670				YES
D.1.4.6.1	OSS-1	DSAP/Region (seconds)	RNS - DSAP + 2 Sec	2.69	558,850	2.19	382,836				YES
D.1.4.6.2	OSS-1	DSAP/Region (seconds)	ROS - DSAP + 2 Sec	2.70	301,692	2.19	382,836				YES
D.1.4.7.1	OSS-1	CRSECSR/Region (seconds)	RNS - CRSACCTS + 2 Sec	3.66	2,461,808	2.07	63,821				YES
D.1.4.7.2	OSS-1	CRSECSR/Region (seconds)	ROS - CRSOCSR + 2 Sec	3.23	472,421	2.07	63,821				YES
D.1.4.8.1	OSS-1	CRSEINT/Region(seconds)	RNS - CRSACCTS + 2 sec	***This data not applicable after 5-1-2001, see D.1.4.9.1***							
D.1.4.8.2	OSS-1	CRSEINT/Region(seconds)	ROS - CRSOCSR + 2 sec	***This data not applicable after 5-1-2001, see D.1.4.9.2***							
D.1.4.9.1	OSS-1	CRSECSRL/Region (seconds)	RNS - CRSACCTS + 2 Sec	3.66	2,461,808	1.32	1,805				YES
D.1.4.9.2	OSS-1	CRSECSRL/Region (seconds)	ROS - CRSOCSR + 2 Sec	3.23	472,421	1.32	1,805				YES
	Operations Support Systems - Maintenance and Repair										

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				Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	% Interface Availability - BST											
D.2.1.1	OSS-3	TAFI/Region(%)		>= 99.5%	99.99%							YES
	% Interface Availability - CLEC											
D.2.2.1	OSS-3	CLEC TAFI/Region(%)		>= 99.5%			100.00%					YES
D.2.2.2	OSS-3	CLEC ECTA/Region(%)		>= 99.5%			100.00%					YES
	% Interface Availability - BST & CLEC											
D.2.3.1	OSS-3	CRIS/Region(%)		>= 99.5%			99.96%					YES
D.2.3.2	OSS-3	LMOS HOST/Region(%)		>= 99.5%			99.99%					YES
D.2.3.3	OSS-3	LNP/Region(%)		>= 99.5%			100.00%					YES
D.2.3.4	OSS-3	MARCH/Region(%)		>= 99.5%			100.00%					YES
D.2.3.5	OSS-3	OSPCM/Region(%)		>= 99.5%			100.00%					YES
D.2.3.6	OSS-3	Predictor/Region(%)		>= 99.5%			100.00%					YES
D.2.3.7	OSS-3	SOCS/Region(%)		>= 99.5%			99.96%					YES
	Average Response Interval											
D.2.4.1.1	OSS-4	CRIS/Region(%) <= 4 Seconds		Parity w Retail	95.81%	2,003,035	94.76%	91,414		0.00068	15.5566	NO
D.2.4.1.2	OSS-4	CRIS/Region(%) <= 10 Seconds		Parity w Retail	98.89%	2,003,035	99.13%	91,414		0.00035	-6.8796	YES
D.2.4.1.3	OSS-4	CRIS/Region(%) > 10 Seconds		Parity w Retail	1.11%	2,003,035	0.87%	91,414		0.00035	6.8796	YES
D.2.4.2.1	OSS-4	DLETH/Region(%) <= 4 Seconds		Parity w Retail	11.26%	45,003	7.99%	989		0.01016	3.2176	NO
D.2.4.2.2	OSS-4	DLETH/Region(%) <= 10 Seconds		Parity w Retail	80.56%	45,003	89.08%	989		0.01272	-6.6965	YES
D.2.4.2.3	OSS-4	DLETH/Region(%) > 10 Seconds		Parity w Retail	19.44%	45,003	10.92%	989		0.01272	6.6965	YES
D.2.4.3.1	OSS-4	DLR/Region(%) <= 4 Seconds		Parity w Retail	7.81%	35,412	19.89%	28,159		0.00214	-56.4185	YES
D.2.4.3.2	OSS-4	DLR/Region(%) <= 10 Seconds		Parity w Retail	86.78%	35,412	97.81%	28,159		0.00270	-40.7915	YES
D.2.4.3.3	OSS-4	DLR/Region(%) > 10 Seconds		Parity w Retail	13.22%	35,412	2.19%	28,159		0.00270	40.7915	YES
D.2.4.4.1	OSS-4	LMOS/Region(%) <= 4 Seconds		Parity w Retail	99.84%	2,002,949	99.86%	91,415		0.00013	-1.3633	YES
D.2.4.4.2	OSS-4	LMOS/Region(%) <= 10 Seconds		Parity w Retail	99.96%	2,002,949	99.98%	91,415		0.00007	-2.8228	YES
D.2.4.4.3	OSS-4	LMOS/Region(%) > 10 Seconds		Parity w Retail	0.04%	2,002,949	0.02%	91,415		0.00007	2.8228	YES
D.2.4.5.1	OSS-4	LMOSupd/Region(%) <= 4 Seconds		Parity w Retail	97.01%	1,520,638	96.15%	57,750		0.00072	11.9446	NO
D.2.4.5.2	OSS-4	LMOSupd/Region(%) <= 10 Seconds		Parity w Retail	99.56%	1,520,638	99.33%	57,750		0.00028	8.2120	NO
D.2.4.5.3	OSS-4	LMOSupd/Region(%) > 10 Seconds		Parity w Retail	0.44%	1,520,638	0.67%	57,750		0.00028	-8.2120	NO
D.2.4.6.1	OSS-4	LNP/Region(%) <= 4 Seconds		Parity w Retail	99.35%	141,409	98.78%	5,427		0.00111	5.1220	NO
D.2.4.6.2	OSS-4	LNP/Region(%) <= 10 Seconds		Parity w Retail	99.67%	141,409	99.67%	5,427		0.00079	0.0719	YES
D.2.4.6.3	OSS-4	LNP/Region(%) > 10 Seconds		Parity w Retail	0.33%	141,409	0.33%	5,427		0.00079	-0.0719	YES
D.2.4.7.1	OSS-4	MARCH/Region(%) <= 4 Seconds		Parity w Retail	30.53%	9,777	32.22%	360		0.02472	-0.6843	YES
D.2.4.7.2	OSS-4	MARCH/Region(%) <= 10 Seconds		Parity w Retail	30.53%	9,777	32.22%	360		0.02472	-0.6843	YES
D.2.4.7.3	OSS-4	MARCH/Region(%) > 10 Seconds		Parity w Retail	69.47%	9,777	67.78%	360		0.02472	0.6843	YES
D.2.4.8.1	OSS-4	OSPCM/Region(%) <= 4 Seconds		Parity w Retail	42.22%	7,897	35.53%	76		0.05693	1.1756	YES
D.2.4.8.2	OSS-4	OSPCM/Region(%) <= 10 Seconds		Parity w Retail	96.32%	7,897	94.74%	76		0.02171	0.7268	YES
D.2.4.8.3	OSS-4	OSPCM/Region(%) > 10 Seconds		Parity w Retail	3.68%	7,897	5.26%	76		0.02171	-0.7268	YES
D.2.4.9.1	OSS-4	Predictor/Region(%) <= 4 Seconds		Parity w Retail	16.63%	76,539	24.91%	3,757		0.00622	-13.3141	YES
D.2.4.9.2	OSS-4	Predictor/Region(%) <= 10 Seconds		Parity w Retail	16.63%	76,539	24.91%	3,757		0.00622	-13.3141	YES
D.2.4.9.3	OSS-4	Predictor/Region(%) > 10 Seconds		Parity w Retail	83.37%	76,539	75.09%	3,757		0.00622	13.3141	YES
D.2.4.10.1	OSS-4	SOCS/Region(%) <= 4 Seconds		Parity w Retail	99.80%	253,250	99.88%	13,680		0.00040	-2.2163	YES
D.2.4.10.2	OSS-4	SOCS/Region(%) <= 10 Seconds		Parity w Retail	99.96%	253,250	99.99%	13,680		0.00017	-1.3468	YES
D.2.4.10.3	OSS-4	SOCS/Region(%) > 10 Seconds		Parity w Retail	0.04%	253,250	0.01%	13,680		0.00017	1.3468	YES
D.2.4.11.1	OSS-4	NIW/Region(%) <= 4 Seconds		Parity w Retail	82.70%	79,013	82.44%	3,616		0.00643	0.4080	YES
D.2.4.11.2	OSS-4	NIW/Region(%) <= 10 Seconds		Parity w Retail	99.55%	79,013	99.64%	3,616		0.00114	-0.8094	YES
D.2.4.11.3	OSS-4	NIW/Region(%) > 10 Seconds		Parity w Retail	0.45%	79,013	0.36%	3,616		0.00114	0.8094	YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	COLLOCATION - Collocation										
	Average Response Time										
E.1.1.1	C-1	Virtual/TN (calendar days)	<= 20 days								
E.1.1.2	C-1	Virtual Augments for Line Sharing or Line Splitting/TN (business days)	<= 23 days								
E.1.1.3	C-1	Physical-Caged/TN (business days)	<= 23 days			9	4				YES
E.1.1.4	C-1	Physical-Cageless/TN (business days)	<= 23 days			8	31				YES
	Average Arrangement Time										
E.1.2.1	C-2	Virtual-Ordinary/TN (calendar days)	<= 50 days								
E.1.2.2	C-2	Virtual-Extraordinary/TN (calendar days)	<= 75 days								
E.1.2.3	C-2	Virtual Augments for Line Sharing or Line Splitting/TN (business days)	<= 45 days								
E.1.2.4	C-2	Physical Caged-Ordinary/TN (business days)	<= 76 days			35	3				YES
E.1.2.5	C-2	Physical Caged-Extraordinary/TN (business days)	<= 91 days								
E.1.2.6	C-2	Physical Cageless-Ordinary/TN (business days)	<= 76 days			44	2				YES
E.1.2.7	C-2	Physical Cageless-Extraordinary/TN (business days)	<= 91 days								
	% Due Dates Missed										
E.1.3.1	C-3	Virtual/TN (%)	< 5% missed								
E.1.3.2	C-3	Physical/TN (%)	< 5% missed			0.00%	5				YES
E.1.3.3	C-3	Virtual Augments for Line Sharing or Line Splitting/TN (%)	< 5% missed								

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				Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	General - Flow Through											
	% Flow Through Service Requests											
F.1.1.1	O-3	Summary/Region(%)		Diagnostic			88.16%	230,255				Diagnostic
F.1.1.2	O-3	Aggregate/Region(%)		Diagnostic			88.16%	230,255				Diagnostic
F.1.1.3	O-3	Residence/Region(%)		>= 95%			92.21%	172,960				NO
F.1.1.4	O-3	Business/Region(%)		>= 90%			57.26%	6,507				NO
F.1.1.5	O-3	UNE/Region(%)		>= 85%			78.33%	50,788				NO
	% Flow Through Service Requests - Achieved											
F.1.2.1	O-3	Summary/Region(%)		Diagnostic			72.88%	278,519				Diagnostic
F.1.2.2	O-3	Aggregate/Region(%)		Diagnostic			72.88%	278,519				Diagnostic
F.1.2.3	O-3	Residence/Region(%)		Diagnostic			79.67%	200,170				Diagnostic
F.1.2.4	O-3	Business/Region(%)		Diagnostic			41.13%	9,059				Diagnostic
F.1.2.5	O-3	UNE/Region(%)		Diagnostic			57.41%	69,290				Diagnostic
	% Flow Through Service Requests - LNP											
F.1.3.1	O-3	Summary/Region(%)		>= 85%			91.83%	8,854				YES
F.1.3.2	O-3	Aggregate/Region(%)		>= 85%			91.83%	8,854				YES
F.1.3.3	O-3	Residence/Region(%)		Diagnostic								Diagnostic
F.1.3.4	O-3	Business/Region(%)		Diagnostic								Diagnostic
	General - Pre-Ordering											
	Loop Makeup Inquiry (Manual)											
F.2.1.1	PO-1	Loops/TN(%)		>= 95% w in 3 bus days			100.00%	1				YES
	Loop Makeup Inquiry (Electronic)											
F.2.2.1	PO-2	Loops/TN(%)		>= 95% w in 5 min			100.00%	287				YES
	General - Ordering											
	Service Inquiry with Firm Order											
F.3.1.1	O-10	xDSL (ADSL, HDSL and UCL)/TN(%)		>= 95% w in 5 bus days			98.00%	138				YES
F.3.1.2	O-10	Local Interoffice Transport/TN(%)		>= 95% w in 5 bus days								
	General - Ordering											
	Average Speed of Answer											
F.4.1	O-12	Region(seconds)		Parity w Retail	134.12	6,948,605	65.30	33,796				YES
	General - Maintenance Center											
	Average Answer Time											
F.5.1	M&R-6	Region(seconds)		Parity w Retail	143.87	1,829,998	28.66	107,969				YES
	General - Operator Services (Toll)											
	Average Speed to Answer											
F.6.1	OS-1	TN(seconds)		PBD			5.32					PBD
	% Answered in 10 seconds											
F.6.2	OS-2	TN(%)		PBD			79.60%					PBD
	General - Directory Assistance											
	Average Speed to Answer											

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
F.7.1	DA-1	TN(seconds)	PBD			6.24					PBD
	% Answered in 10 seconds										
F.7.2	DA-2	TN(%)	PBD			77.20%					PBD
	General - E911										
	Mean Interval										
F.8.1	E-3	TN(hours)	PBD			1.50	1,917				PBD
	% Accuracy										
F.8.2	E-2	TN(%)	PBD			96.35%	219,851				PBD
	% Timeliness										
F.8.3	E-1	TN(%)	PBD			100.00%	1,917				PBD
	General - Billing										
	Usage Data Delivery Accuracy										
F.9.1	B-3	Region(%)	Parity w Retail	99.65%	6,064	100.00%	14,967		0.00089	-3.8726	YES
	Usage Data Delivery Timeliness										
F.9.2	B-5	Region(%)	Parity w Retail	97.39%	36,844	98.21%	193,986,433		0.00083	-9.8353	YES
	Usage Data Delivery Completeness										
F.9.3	B-4	Region(%)	Parity w Retail	99.78%	36,844	99.94%	193,986,433		0.00024	-6.6806	YES
	Mean Time to Deliver Usage										
F.9.4	B-6	Region(days)	Parity w Retail	3.76	36,844	3.55	193,986,433				YES
	Recurring Charge Completeness										
F.9.5.1	B-7	Resale/TN(%)	Parity w Retail	75.14%	$7,734,107	90.45%	$67,331		0.00336	-45.6397	YES
F.9.5.2	B-7	UNE/TN(%)	>= 90%			86.75%	$65,725				NO
F.9.5.3	B-7	Interconnection/TN(%)	>= 90%			92.44%	$1,455				YES
	Non-Recurring Charge Completeness										
F.9.6.1	B-8	Resale/TN(%)	Parity w Retail	79.12%	$10,683,734	98.36%	$90,737		0.00297	-64.8743	YES
F.9.6.2	B-8	UNE/TN(%)	>= 90%			99.45%	$330,256				YES
F.9.6.3	B-8	Interconnection/TN(%)	>= 90%			91.01%	$241,034				YES
	General - Change Management										
	% Software Release Notices Sent On Time										
F.10.1	CM-1	TN(%)	>= 95% w in 30 days	100.00%	1						YES
	Average Software Release Notice Delay Days										
F.10.2	CM-2	TN(average)	>= 22 bus days prior to release								
	% Change Management Documentation Sent On Time										
F.10.3	CM-3A	TN(%)	>= 95% w in 30 days								
	% Change Management Documentation (Defects, Corrections, etc.) Sent On Time										
F.10.4	CM-3B	TN(%)	>= 95% w in 5 days	100.00%	1						YES
	Average Documentation Release Delay Days										
F.10.5	CM-4	TN(average)	>= 22 bus days prior to release								
	% CLEC Interface Outages Sent within 15 Minutes										
F.10.6	CM-5	TN(%)	>= 97% w in 15 min			100.00%	29				YES
	General - Ordering										
	Acknowledgement Message Timeliness										
F.12.1.1	O-1	EDI/Region(%)	>= 90% w in 30 min			96.90%	58,137				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
F.12.1.2	O-1	TAG/Region(%)	>= 95% w in 30 min			99.96%	127,390				YES
		Acknowledgement Message Completeness									
F.12.2.1	O-2	EDI/Region(%)	100%			97.14%	58,137				NO
F.12.2.2	O-2	TAG/Region(%)	100%			99.96%	127,390				NO
		General - Database Updates									
		Average Database Update Interval									
F.13.1.1	D-1	LIDB/TN(hours)	PBD	0.90	20	0.90	20				PBD
F.13.1.2	D-1	Directory Listings/TN(hours)	PBD	0.07	26	0.07	26				PBD
F.13.1.3	D-1	Directory Assistance/TN(hours)	PBD	3.92	25	2.94	25				PBD
		% Update Accuracy									
F.13.2.1	D-2	LIDB/TN(%)	>= 95%			100.00%	84				YES
F.13.2.2	D-2	Directory Listings/TN(%)	>= 95%			100.00%	76				YES
F.13.2.3	D-2	Directory Assistance/TN(%)	>= 95%			100.00%	76				YES
		% NXXs / LRNs Loaded by LERG Effective Date									
F.13.3	D-3	TN(%)	100%			100.00%	46				YES
		General - Network Outage Notification									
		Mean Time to Notify CLEC of Major Network Outages									
F.14.1	M&R-7	TN (minutes)	Parity w Retail	102	3	4,013	3				NO

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
		% Completions w/o Notice or < 24 hours (Resale)									
A.2.24.1.1	P-6	Residence/Dispatch/TN (%)	Diagnostic			100.00%	475				Diagnostic
A.2.24.1.2	P-6	Residence/Non-Dispatch/TN (%)	Diagnostic			100.00%	10,254				Diagnostic
A.2.24.2.1	P-6	Business/Dispatch/TN (%)	Diagnostic			100.00%	79				Diagnostic
A.2.24.2.2	P-6	Business/Non-Dispatch/TN (%)	Diagnostic			100.00%	236				Diagnostic
A.2.24.3.1	P-6	Design (Specials)/Dispatch/TN (%)	Diagnostic			100.00%	7				Diagnostic
A.2.24.3.2	P-6	Design (Specials)/Non-Dispatch/TN (%)	Diagnostic			100.00%	60				Diagnostic
A.2.24.4.1	P-6	PBX/Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.24.4.2	P-6	PBX/Non-Dispatch/TN (%)	Diagnostic			100.00%	7				Diagnostic
A.2.24.5.1	P-6	Centrex/Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.24.5.2	P-6	Centrex/Non-Dispatch/TN (%)	Diagnostic			100.00%	2				Diagnostic
A.2.24.6.1	P-6	ISDN/Dispatch/TN (%)	Diagnostic			100.00%	3				Diagnostic
A.2.24.6.2	P-6	ISDN/Non-Dispatch/TN (%)	Diagnostic			100.00%	13				Diagnostic
		% Completions w/o Notice or < 24 hours (UNE)									
B.2.32.1.1	P-6	Switch Ports/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.1.2	P-6	Switch Ports/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.2.1	P-6	Local Interoffice Transport/Dispatch/TN (%)	Diagnostic			100.00%	1				Diagnostic
B.2.32.2.2	P-6	Local Interoffice Transport/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.3.1	P-6	Loop + Port Combinations/Dispatch/TN (%)	Diagnostic			100.00%	107				Diagnostic
B.2.32.3.2	P-6	Loop + Port Combinations/Non-Dispatch/TN (%)	Diagnostic			100.00%	1,159				Diagnostic
B.2.32.4.1	P-6	Combo Other/Dispatch/TN (%)	Diagnostic			100.00%	1				Diagnostic
B.2.32.4.2	P-6	Combo Other/Non-Dispatch/TN (%)	Diagnostic			100.00%	715				Diagnostic
B.2.32.5.1	P-6	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	Diagnostic			100.00%	89				Diagnostic
B.2.32.5.2	P-6	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.6.1	P-6	UNE ISDN/Dispatch/TN (%)	Diagnostic			100.00%	61				Diagnostic
B.2.32.6.2	P-6	UNE ISDN/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.7.1	P-6	Line Sharing/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.7.2	P-6	Line Sharing/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.8.1	P-6	2W Analog Loop Design/Dispatch/TN (%)	Diagnostic			100.00%	67				Diagnostic
B.2.32.8.2	P-6	2W Analog Loop Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.9.1	P-6	2W Analog Loop Non-Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.9.2	P-6	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.10.1	P-6	2W Analog Loop w/INP Design/Dispatch/TN (%)	Diagnostic			100.00%	1				Diagnostic
B.2.32.10.2	P-6	2W Analog Loop w/INP Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.11.1	P-6	2W Analog Loop w/INP Non-Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.11.2	P-6	2W Analog Loop w/INP Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.12.1	P-6	2W Analog Loop w/LNP Design/Dispatch/TN (%)	Diagnostic			100.00%	123				Diagnostic
B.2.32.12.2	P-6	2W Analog Loop w/LNP Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.13.1	P-6	2W Analog Loop w/LNP Non-Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.13.2	P-6	2W Analog Loop w/LNP Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.14.1	P-6	Other Design/Dispatch/TN (%)	Diagnostic			100.00%	12				Diagnostic
B.2.32.14.2	P-6	Other Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.15.1	P-6	Other Non-Design/Dispatch/TN (%)	Diagnostic			100.00%	108				Diagnostic
B.2.32.15.2	P-6	Other Non-Design/Non-Dispatch/TN (%)	Diagnostic			100.00%	1,875				Diagnostic
B.2.32.16.1	P-6	INP (Standalone)/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.16.2	P-6	INP (Standalone)/Non-Dispatch/TN (%)	Diagnostic			100.00%	1				Diagnostic
B.2.32.17.1	P-6	LNP (Standalone)/Dispatch/TN (%)	Diagnostic								Diagnostic

B.2.32.17.2	P-6	LNP (Standalone)/Non-Dispatch/TN (%)	Diagnostic	[redacted]			[redacted]	Diagnostic
B.2.32.18.1	P-6	Digital Loop < DS1/Dispatch/TN (%)	Diagnostic		100.00%	61		Diagnostic
B.2.32.18.2	P-6	Digital Loop < DS1/Non-Dispatch/TN (%)	Diagnostic					Diagnostic
B.2.32.19.1	P-6	Digital Loop >= DS1/Dispatch/TN (%)	Diagnostic		100.00%	150		Diagnostic
B.2.32.19.2	P-6	Digital Loop >= DS1/Non-Dispatch/TN (%)	Diagnostic					Diagnostic
		% Completions w/o Notice or < 24 hours (LIT)						
C.2.10.1	P-6	Local Interconnection Trunks/Dispatch/TN (%)	Diagnostic	[redacted]	100.00%	14	[redacted]	Diagnostic
C.2.10.2	P-6	Local Interconnection Trunks/Non-Dispatch/TN (%)	Diagnostic					Diagnostic
		% New Business Requests Processed within 30 Business Days						
F.11.1	BFR-1	Region (%)	>= 90% w in 30 bus days	[redacted]	100.00%	4	[redacted]	YES
		% Quotes Provided within X Business Days						
F.11.2.1	BFR-2A	Region (%)	>= 90% w in 10 bus days	[redacted]	0.00%	2	[redacted]	NO
F.11.2.2	BFR-2B	Region (%)	>= 90% w in 30 bus days					
F.11.2.3	BFR-2C	Region (%)	>= 90% w in 60 bus days		100.00%	2		YES

		ACHIEVED FLOW-THROUGH %	ADJUSTED FLOW-THROUGH %
CLEC AGGREGATE			
REGION ALL SERVICES		72.88%	88.16%
		FLOW-THROUGH %	
BST AGGREGATE			
REGION			
- RETAIL RESIDENCE		94.40%	
- RETAIL BUSINESS**		TBD	

****NOTE: BellSouth is reinstituting the reporting of business retail flow through as directed by the Georgia Public Service Commission. BellSouth currently has no way to measure flow through for the Regional Operating System (ROS) interface used by business retail. BellSouth retail reports capture all business service requests submitted from all sources, including manually. BellSouth has initiated the development of an accurate report and will reflect this measure as soon as its development is complete**

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING								FLOWTHROUGH		
						LESOG										
		Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#1		0	115	0	115	32	28	0	55	22	6	16	33	46.48%	60.00%	84.62%
#2		52	0	0	52	3	8	0	41	11	8	3	30	73.17%	73.17%	78.95%
#3		0	3454	0	3454	570	666	0	2218	1967	151	1816	251	25.82%	11.32%	62.44%
#4		976	0	0	976	71	86	16	803	219	107	112	584	76.64%	72.73%	84.52%
#5		12	0	0	12	0	2	0	10	0	0	0	10	100.00%	100.00%	100.00%
#6		0	19	0	19	5	2	0	12	6	6	0	6	35.29%	50.00%	50.00%
#7		0	21	0	21	5	2	0	14	6	3	3	8	50.00%	57.14%	72.73%
#8		30	0	0	30	2	3	7	18	11	10	1	7	36.84%	38.89%	41.18%
#9		915	0	0	915	107	112	0	696	38	28	10	658	82.98%	94.54%	95.92%
#10		164	0	0	164	28	8	2	126	60	51	9	66	45.52%	52.38%	56.41%
#11		1797	0	0	1797	228	182	3	1384	190	161	29	1194	75.43%	86.27%	88.12%
#12		2	0	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#13		0	0	13	13	2	1	0	10	4	3	1	6	54.55%	60.00%	66.67%
#14		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#15		0	0	17	17	13	3	0	1	1	1	0	0	0.00%	0.00%	0.00%
#16		2259	0	0	2259	290	285	36	1648	374	255	119	1274	70.04%	77.31%	83.32%
#17		359	0	0	359	19	28	1	311	25	23	2	286	87.20%	91.96%	92.56%
#18		286	0	0	286	36	32	3	215	72	66	6	143	58.37%	66.51%	68.42%
#19		1382	0	0	1382	136	49	5	1192	76	62	14	1116	84.93%	93.62%	94.74%
#20		0	0	6	6	0	2	0	4	3	3	0	1	25.00%	25.00%	25.00%
#21		38	0	0	38	15	7	2	14	9	8	1	5	17.86%	35.71%	38.46%
#22		0	0	2	2	0	0	0	2	2	1	1	0	0.00%	0.00%	0.00%
#23		0	0	1477	1477	209	253	8	1007	427	349	78	580	50.97%	57.60%	62.43%
#24		197	0	0	197	37	15	2	143	9	8	1	134	74.86%	93.71%	94.37%
#25		17	0	0	17	2	3	1	11	2	2	0	9	69.23%	81.82%	81.82%
#26		76	0	0	76	5	15	2	54	31	28	3	23	41.07%	42.59%	45.10%
#27		0	0	900	900	130	133	1	636	256	219	37	380	52.13%	59.75%	63.44%
#28		0	0	18	18	1	1	0	16	16	7	9	0	0.00%	0.00%	0.00%
#29		0	0	23	23	4	4	2	13	6	2	4	7	53.85%	53.85%	77.78%
#30		100	0	0	100	10	10	2	78	31	24	7	47	58.02%	60.26%	66.20%
#31		54	0	0	54	13	4	0	37	2	2	0	35	70.00%	94.59%	94.59%
#32		0	0	1287	1287	281	246	11	749	345	242	103	404	43.58%	53.94%	62.54%
#33		0	212	0	212	163	23	0	26	20	19	1	6	3.19%	23.08%	24.00%
#34		914	0	0	914	499	114	2	299	110	80	30	189	24.61%	63.21%	70.26%

AGGREGATE ORDER TYPES																	
Company Info						LSR PROCESSING								FLOWTHROUGH			
						LESOG											
		Mechanized Interface Used				Manual	Rejects		Validated	Errors							
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#35		2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
#36		0	0	780	780	120	155	9	496	222	179	43	274	47.82%	55.24%	60.49%
#37		0	0	554	554	112	104	11	327	136	115	21	191	45.69%	58.41%	62.42%
#38		273	0	0	273	38	14	0	221	20	15	5	201	79.13%	90.95%	93.06%
#39		6	0	0	6	1	0	0	5	1	1	0	4	66.67%	80.00%	80.00%
#40		524	0	0	524	130	25	0	369	15	12	3	354	71.37%	95.93%	96.72%
#41		479	0	0	479	51	48	9	371	108	79	29	263	66.92%	70.89%	76.90%
#42		0	198	0	198	25	16	8	149	69	53	16	80	50.63%	53.69%	60.15%
#43		4	0	0	4	3	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#44		17	0	0	17	1	1	0	15	1	1	0	14	87.50%	93.33%	93.33%
#45		0	0	32	32	10	2	0	20	4	4	0	16	53.33%	80.00%	80.00%
#46		65	0	0	65	8	13	0	44	5	3	2	39	78.00%	88.64%	92.86%
#47		333	0	0	333	24	29	1	279	30	20	10	249	84.98%	89.25%	92.57%
#48		704	0	0	704	175	57	6	466	144	121	23	322	52.10%	69.10%	72.69%
#49		2090	0	0	2090	440	164	7	1479	403	324	79	1076	58.48%	72.75%	76.86%
#50		52	0	0	52	12	4	1	35	9	6	3	26	59.09%	74.29%	81.25%
#51		65	0	0	65	15	12	0	38	9	9	0	29	54.72%	76.32%	76.32%
#52		571	0	0	571	55	6	0	510	4	4	0	506	89.56%	99.22%	99.22%
#53		48	0	0	48	0	0	1	47	47	46	1	0	0.00%	0.00%	0.00%
#54		514	0	0	514	28	25	1	460	28	26	2	432	88.89%	93.91%	94.32%
#55		36	0	0	36	3	1	1	31	4	2	2	27	84.38%	87.10%	93.10%
#56		0	0	29	29	11	5	1	12	9	1	8	3	20.00%	25.00%	75.00%
#57		711	0	0	711	93	115	7	496	84	63	21	412	72.54%	83.06%	86.74%
#58		0	0	11	11	0	2	2	7	7	3	4	0	0.00%	0.00%	0.00%
#59		112	0	0	112	8	10	9	85	79	54	25	6	8.82%	7.06%	10.00%
#60		26	0	0	26	3	2	5	16	13	4	9	3	30.00%	18.75%	42.86%
#61		1083	0	0	1083	162	88	5	828	79	64	15	749	76.82%	90.46%	92.13%
#62		29	0	0	29	4	4	0	21	2	2	0	19	76.00%	90.48%	90.48%
#63		0	0	581	581	93	87	1	400	175	159	16	225	47.17%	56.25%	58.59%
#64		520	0	0	520	48	43	4	425	82	65	17	343	75.22%	80.71%	84.07%
#65		2076	0	0	2076	276	131	9	1660	142	121	21	1518	79.27%	91.45%	92.62%
#66		1548	0	0	1548	67	249	6	1226	253	156	97	973	81.35%	79.36%	86.18%
#67		184	0	0	184	13	15	0	156	8	7	1	148	88.10%	94.87%	95.48%
#68		0	0	2	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
#69		105	0	0	105	30	18	0	57	16	10	6	41	50.62%	71.93%	80.39%

AGGREGATE ORDER TYPES																	
Company Info						LSR PROCESSING								FLOWTHROUGH			
						LESOG											
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Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#70		0	5	0	5	3	0	0	2	1	1	0	1	20.00%	50.00%	50.00%
#71		3	0	0	3	0	3	0	0	0	0	0	0	0.00%	0.00%	0.00%
#72		2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
#73		0	4	0	4	0	2	0	2	0	0	0	2	100.00%	100.00%	100.00%
#74		0	0	33	33	7	12	2	12	4	4	0	8	42.11%	66.67%	66.67%
#75		44	0	0	44	4	11	2	27	9	8	1	18	60.00%	66.67%	69.23%
#76		83	0	0	83	9	10	0	64	23	13	10	41	65.08%	64.06%	75.93%
#77		74	0	0	74	12	10	4	48	18	16	2	30	51.72%	62.50%	65.22%
#78		72	0	0	72	14	5	0	53	15	14	1	38	57.58%	71.70%	73.08%
#79		0	0	13	13	2	6	0	5	3	3	0	2	28.57%	40.00%	40.00%
#80		11	0	0	11	3	4	0	4	1	1	0	3	42.86%	75.00%	75.00%
#81		86	0	0	86	18	13	5	50	16	13	3	34	52.31%	68.00%	72.34%
#82		793	0	0	793	130	50	6	607	55	39	16	552	76.56%	90.94%	93.40%
#83		0	0	105	105	11	6	0	88	34	28	6	54	58.06%	61.36%	65.85%
#84		129	0	0	129	18	6	1	104	20	17	3	84	70.59%	80.77%	83.17%
#85		2	0	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
#86		0	0	2	2	1	0	0	1	1	0	1	0	0.00%	0.00%	0.00%
#87		31	0	0	31	4	1	1	25	12	1	11	13	72.22%	52.00%	92.86%
#88		0	0	1	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#89		27	0	0	27	1	5	1	20	3	3	0	17	80.95%	85.00%	85.00%
#90		11	0	0	11	1	1	0	9	0	0	0	9	90.00%	100.00%	100.00%
#91		294	0	0	294	32	27	0	235	19	15	4	216	82.13%	91.91%	93.51%
#92		14	0	0	14	3	2	2	7	5	3	2	2	25.00%	28.57%	40.00%
#93		0	0	2	2	0	0	0	2	2	2	0	0	0.00%	0.00%	0.00%
#94		38	0	0	38	6	2	0	30	8	4	4	22	68.75%	73.33%	84.62%
#95		195	0	0	195	42	8	5	140	50	33	17	90	54.55%	64.29%	73.17%
#96		0	0	241	241	35	26	1	179	94	67	27	85	45.45%	47.49%	55.92%
#97		235	0	0	235	17	26	7	185	35	24	11	150	78.53%	81.08%	86.21%
#98		90	0	0	90	35	12	1	42	16	13	3	26	35.14%	61.90%	66.67%
#99		93	0	0	93	10	0	0	83	6	6	0	77	82.80%	92.77%	92.77%
#100		9	0	0	9	0	0	0	9	3	2	1	6	75.00%	66.67%	75.00%
#101		0	6	0	6	2	0	0	4	4	1	3	0	0.00%	0.00%	0.00%
#102		3	0	0	3	2	0	0	1	1	0	1	0	0.00%	0.00%	0.00%
#103		228	0	0	228	30	15	0	183	10	6	4	173	82.78%	94.54%	96.65%
#104		26	0	0	26	3	3	0	20	5	3	2	15	71.43%	75.00%	83.33%

AGGREGATE ORDER TYPES																	
Company Info						LSR PROCESSING								FLOWTHROUGH			
						LESOG											
		Mechanized Interface Used				Manual	Rejects		Validated	Errors							
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#105		14	0	0	14	0	0	0	14	2	2	0	12	85.71%	85.71%	85.71%
#106		611	0	0	611	83	30	2	496	48	39	9	448	78.60%	90.32%	91.99%
#107		0	24	0	24	11	0	2	11	11	10	1	0	0.00%	0.00%	0.00%
#108		332	0	0	332	35	18	0	279	9	7	2	270	86.54%	96.77%	97.47%
#109		0	0	604	604	27	74	0	503	19	14	5	484	92.19%	96.22%	97.19%
#110		468	0	0	468	49	66	2	351	26	21	5	325	82.28%	92.59%	93.93%
#111		172	0	0	172	25	74	1	72	9	5	4	63	67.74%	87.50%	92.65%
#112		97	0	0	97	9	0	0	88	2	2	0	86	88.66%	97.73%	97.73%
#113		4	0	0	4	0	1	0	3	3	3	0	0	0.00%	0.00%	0.00%
#114		1000	0	0	1000	103	88	2	807	43	32	11	764	84.98%	94.67%	95.98%
#115		293	0	0	293	41	8	0	244	23	20	3	221	78.37%	90.57%	91.70%
#116		163	0	0	163	37	8	2	116	18	16	2	98	64.90%	84.48%	85.96%
#117		0	0	28	28	7	2	0	19	3	2	1	16	64.00%	84.21%	88.89%
#118		36	0	0	36	1	3	0	32	3	2	1	29	90.63%	90.63%	93.55%
#119		0	0	777	777	11	63	0	703	25	16	9	678	96.17%	96.44%	97.69%
#120		449	0	0	449	124	85	2	238	36	27	9	202	57.22%	84.87%	88.21%
#121		212	0	0	212	28	13	1	170	15	15	0	155	78.28%	91.18%	91.18%
#122		440	0	0	440	47	24	0	369	10	5	5	359	87.35%	97.29%	98.63%
#123		686	0	0	686	17	115	0	554	65	58	7	489	86.70%	88.27%	89.40%
#124		0	0	39	39	12	0	2	25	9	9	0	16	43.24%	64.00%	64.00%
#125		0	114	0	114	31	9	0	74	27	20	7	47	47.96%	63.51%	70.15%
#126		49	0	0	49	9	3	0	37	12	4	8	25	65.79%	67.57%	86.21%
#127		72	0	0	72	10	2	2	58	17	17	0	41	60.29%	70.69%	70.69%
#128		6	0	0	6	0	2	0	4	1	1	0	3	75.00%	75.00%	75.00%
#129		250	0	0	250	48	29	0	173	36	32	4	137	63.13%	79.19%	81.07%
#130		31	0	0	31	2	2	0	27	4	3	1	23	82.14%	85.19%	88.46%
#131		33	0	0	33	3	2	0	28	5	2	3	23	82.14%	82.14%	92.00%
#132		2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
#133		0	58	0	58	14	7	0	37	10	3	7	27	61.36%	72.97%	90.00%
#134		26	0	0	26	7	4	0	15	6	0	6	9	56.25%	60.00%	100.00%
#135		135	0	0	135	11	1	0	123	2	2	0	121	90.30%	98.37%	98.37%
#136		237	0	0	237	56	9	0	172	8	8	0	164	71.93%	95.35%	95.35%
#137		1561	0	0	1561	132	47	0	1382	72	58	14	1310	87.33%	94.79%	95.76%
#138		0	0	882	882	143	13	78	648	489	433	56	159	21.63%	24.54%	26.86%
#139		880	0	0	880	82	28	1	769	71	66	5	698	82.51%	90.77%	91.36%

AGGREGATE ORDER TYPES																	
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Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#140		1646	0	0	1646	133	95	5	1413	79	53	26	1334	87.76%	94.41%	96.18%
#141		3805	0	0	3805	536	193	37	3039	201	162	39	2838	80.26%	93.39%	94.60%
#142		86	0	0	86	6	4	1	75	12	9	3	63	80.77%	84.00%	87.50%
#143		41	0	0	41	4	9	0	28	2	2	0	26	81.25%	92.86%	92.86%
#144		0	25	0	25	0	6	3	16	16	0	16	0	0.00%	0.00%	0.00%
#145		4	0	0	4	0	2	0	2	2	1	1	0	0.00%	0.00%	0.00%
#146		34	0	0	34	5	4	2	23	11	5	6	12	54.55%	52.17%	70.59%
#147		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#148		33	0	0	33	16	6	0	11	7	6	1	4	15.38%	36.36%	40.00%
#149		213	0	0	213	16	9	0	188	8	8	0	180	88.24%	95.74%	95.74%
#150		196	0	0	196	19	20	0	157	9	7	2	148	85.06%	94.27%	95.48%
#151		2	0	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#152		506	0	0	506	66	41	3	396	26	15	11	370	82.04%	93.43%	96.10%
#153		83	0	0	83	1	1	0	81	6	3	3	75	94.94%	92.59%	96.15%
#154		106	0	0	106	21	11	0	74	20	13	7	54	61.36%	72.97%	80.60%
#155		0	0	397	397	70	30	4	293	70	61	9	223	62.99%	76.11%	78.52%
#156		966	0	0	966	138	74	10	744	131	105	26	613	71.61%	82.39%	85.38%
#157		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#158		0	0	13	13	0	0	0	13	8	3	5	5	62.50%	38.46%	62.50%
#159		230	0	0	230	28	21	0	181	6	3	3	175	84.95%	96.69%	98.31%
#160		424	0	0	424	203	30	8	183	89	68	21	94	25.75%	51.37%	58.02%
#161		55	0	0	55	1	1	0	53	5	5	0	48	88.89%	90.57%	90.57%
#162		0	0	5	5	0	1	0	4	1	1	0	3	75.00%	75.00%	75.00%
#163		38	0	0	38	2	1	1	34	4	4	0	30	83.33%	88.24%	88.24%
#164		23	0	0	23	3	3	0	17	9	8	1	8	42.11%	47.06%	50.00%
#165		1441	0	0	1441	215	109	1	1116	57	44	13	1059	80.35%	94.89%	96.01%
#166		214	0	0	214	42	23	5	144	49	40	9	95	53.67%	65.97%	70.37%
#167		14	0	0	14	2	1	0	11	2	0	2	9	81.82%	81.82%	100.00%
#168		111	0	0	111	23	6	4	78	38	31	7	40	42.55%	51.28%	56.34%
#169		0	0	15	15	0	0	0	15	13	11	2	2	15.38%	13.33%	15.38%
#170		0	0	381	381	20	162	1	198	31	16	15	167	82.27%	84.34%	91.26%
#171		952	0	0	952	65	61	0	826	19	16	3	807	90.88%	97.70%	98.06%
#172		780	0	0	780	84	129	1	566	68	60	8	498	77.57%	87.99%	89.25%
#173		75	0	0	75	20	10	2	43	14	13	1	29	46.77%	67.44%	69.05%
#174		128	0	0	128	18	15	0	95	11	9	2	84	75.68%	88.42%	90.32%

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING								FLOWTHROUGH		
						LESOG										
		Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#175		7236	0	0	7236	486	572	10	6168	401	311	90	5767	87.86%	93.50%	94.88%
#176		342	0	0	342	30	27	1	284	37	36	1	247	78.91%	86.97%	87.28%
#177		1272	0	0	1272	112	76	3	1081	82	80	2	999	83.88%	92.41%	92.59%
#178		0	0	117	117	6	15	0	96	0	0	0	96	94.12%	100.00%	100.00%
#179		213	0	0	213	95	26	0	92	5	4	1	87	46.77%	94.57%	95.60%
#180		45	0	0	45	13	3	0	29	16	13	3	13	33.33%	44.83%	50.00%
#181		32	0	0	32	2	4	0	26	2	2	0	24	85.71%	92.31%	92.31%
#182		203	0	0	203	32	2	1	168	8	6	2	160	80.81%	95.24%	96.39%
#183		414	0	0	414	103	61	0	250	26	13	13	224	65.88%	89.60%	94.51%
#184		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#185		147	0	0	147	25	9	0	113	6	6	0	107	77.54%	94.69%	94.69%
#186		0	0	9999	9999	5052	1320	96	3531	1548	1105	443	1983	24.36%	56.16%	64.22%
#187		8434	0	0	8434	447	820	38	7129	735	565	170	6394	86.34%	89.69%	91.88%
#188		2069	0	0	2069	281	105	6	1677	163	107	56	1514	79.60%	90.28%	93.40%
#189		77	0	0	77	2	20	2	53	39	22	17	14	36.84%	26.42%	38.89%
#190		4	0	0	4	0	0	0	4	4	0	4	0	0.00%	0.00%	0.00%
#191		43	0	0	43	2	7	0	34	14	7	7	20	68.97%	58.82%	74.07%
#192		2403	0	0	2403	145	250	2	2006	137	77	60	1869	89.38%	93.17%	96.04%
#193		1215	0	0	1215	86	75	1	1053	59	44	15	994	88.43%	94.40%	95.76%
#194		96	0	0	96	5	16	0	75	4	4	0	71	88.75%	94.67%	94.67%
#195		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#196		120	0	0	120	52	9	1	58	18	16	2	40	37.04%	68.97%	71.43%
#197		10	0	0	10	3	1	0	6	3	3	0	3	33.33%	50.00%	50.00%
#198		2	0	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
#199		0	0	3	3	0	3	0	0	0	0	0	0	0.00%	0.00%	0.00%
#200		65	0	0	65	19	15	0	31	12	12	0	19	38.00%	61.29%	61.29%
#201		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#202		2	0	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#203		4	0	0	4	0	0	0	4	2	2	0	2	50.00%	50.00%	50.00%
#204		0	0	23	23	7	8	0	8	4	2	2	4	30.77%	50.00%	66.67%
#205		195	0	0	195	30	34	1	130	26	23	3	104	66.24%	80.00%	81.89%
#206		74	0	0	74	7	5	0	62	5	4	1	57	83.82%	91.94%	93.44%
#207		10	0	0	10	0	2	3	5	3	3	0	2	40.00%	40.00%	40.00%
#208		0	0	2	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#209		30	0	0	30	0	2	0	28	23	12	11	5	29.41%	17.86%	29.41%

AGGREGATE ORDER TYPES																	
Company Info						LSR PROCESSING								FLOWTHROUGH			
		LESOG															
		Mechanized Interface Used				Manual	Rejects		Validated	Errors							
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#210		0	0	1	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#211		4	0	0	4	0	0	0	4	1	0	1	3	100.00%	75.00%	100.00%
#212		333	0	0	333	92	34	1	206	81	70	11	125	43.55%	60.68%	64.10%
#213		22	0	0	22	4	9	1	8	7	4	3	1	11.11%	12.50%	20.00%
#214		0	0	2	2	0	1	0	1	1	0	1	0	0.00%	0.00%	0.00%
#215		5	0	0	5	0	0	0	5	3	2	1	2	50.00%	40.00%	50.00%
#216		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#217		135	0	0	135	35	16	2	82	44	35	9	38	35.19%	46.34%	52.05%
#218		47	0	0	47	9	4	0	34	30	25	5	4	10.53%	11.76%	13.79%
#219		96	0	0	96	24	5	0	67	5	4	1	62	68.89%	92.54%	93.94%
#220		7	0	0	7	0	1	0	6	0	0	0	6	100.00%	100.00%	100.00%
#221		4	0	0	4	1	0	0	3	0	0	0	3	75.00%	100.00%	100.00%
#222		0	0	982	982	126	58	15	783	82	42	40	701	80.67%	89.53%	94.35%
#223		422	0	0	422	19	30	0	373	8	7	1	365	93.35%	97.86%	98.12%
#224		65	0	0	65	2	9	3	51	16	12	4	35	71.43%	68.63%	74.47%
#225		13	0	0	13	1	2	0	10	4	2	2	6	66.67%	60.00%	75.00%
#226		692	0	0	692	23	38	3	628	21	18	3	607	93.67%	96.66%	97.12%
#227		0	0	4028	4028	116	68	15	3829	277	221	56	3552	91.33%	92.77%	94.14%
#228		8803	0	0	8803	658	388	5	7752	278	243	35	7474	89.24%	96.41%	96.85%
#229		9	0	0	9	2	3	1	3	2	2	0	1	20.00%	33.33%	33.33%
#230		0	0	3341	3341	56	454	29	2802	1182	822	360	1620	64.85%	57.82%	66.34%
#231		0	61	0	61	26	11	0	24	4	4	0	20	40.00%	83.33%	83.33%
#232		0	0	1	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#233		30	0	0	30	14	9	0	7	3	2	1	4	20.00%	57.14%	66.67%
#234		24	0	0	24	13	4	1	6	5	5	0	1	5.26%	16.67%	16.67%
#235		779	0	0	779	87	31	7	654	43	34	9	611	83.47%	93.43%	94.73%
#236		45	0	0	45	6	7	0	32	8	8	0	24	63.16%	75.00%	75.00%
#237		735	0	0	735	65	16	1	653	17	15	2	636	88.83%	97.40%	97.70%
#238		389	0	0	389	49	23	1	316	16	10	6	300	83.57%	94.94%	96.77%
#239		831	0	0	831	58	62	0	711	46	36	10	665	87.62%	93.53%	94.86%
#240		242	0	0	242	22	39	9	172	75	52	23	97	56.73%	56.40%	65.10%
#241		238	0	0	238	8	10	1	219	39	28	11	180	83.33%	82.19%	86.54%
#242		914	0	0	914	95	79	8	732	93	82	11	639	78.31%	87.30%	88.63%
#243		177	0	0	177	18	46	2	111	69	53	16	42	37.17%	37.84%	44.21%
#244		49	0	0	49	0	2	2	45	44	28	16	1	3.45%	2.22%	3.45%

AGGREGATE ORDER TYPES																	
Company Info						LSR PROCESSING								FLOWTHROUGH			
						LESOG											
		Mechanized Interface Used				Manual	Rejects		Validated	Errors							
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#245		0	0	929	929	20	95	1	813	11	8	3	802	96.63%	98.65%	99.01%
#246		82	0	0	82	1	8	1	72	8	6	2	64	90.14%	88.89%	91.43%
#247		338	0	0	338	47	13	1	277	27	15	12	250	80.13%	90.25%	94.34%
#248		65	0	0	65	34	9	0	22	15	11	4	7	13.46%	31.82%	38.89%
#249		24305	0	0	24305	7393	3409	108	13395	4104	3046	1058	9291	47.09%	69.36%	75.31%
#250		373	0	0	373	31	24	0	318	22	19	3	296	85.55%	93.08%	93.97%
#251		0	0	251	251	46	59	1	145	33	29	4	112	59.89%	77.24%	79.43%
#252		392	0	0	392	55	82	1	254	81	70	11	173	58.05%	68.11%	71.19%
#253		0	0	23	23	2	2	0	19	3	2	1	16	80.00%	84.21%	88.89%
#254		69	0	0	69	13	13	0	43	4	4	0	39	69.64%	90.70%	90.70%
#255		0	0	7	7	1	1	0	5	1	1	0	4	66.67%	80.00%	80.00%
#256		26	0	0	26	8	3	0	15	7	6	1	8	36.36%	53.33%	57.14%
#257		38	0	0	38	3	6	0	29	1	1	0	28	87.50%	96.55%	96.55%
#258		24	0	0	24	1	7	2	14	7	6	1	7	50.00%	50.00%	53.85%
#259		283	0	0	283	21	3	0	259	7	6	1	252	90.32%	97.30%	97.67%
#260		30	0	0	30	2	0	0	28	0	0	0	28	93.33%	100.00%	100.00%
#261		124	0	0	124	26	6	3	89	27	22	5	62	56.36%	69.66%	73.81%
#262		3070	0	0	3070	226	358	2	2484	103	90	13	2381	88.28%	95.85%	96.36%
#263		0	520	0	520	384	56	0	80	48	30	18	32	7.17%	40.00%	51.61%
#264		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#265		12	0	0	12	0	6	0	6	5	3	2	1	25.00%	16.67%	25.00%
#266		0	0	14	14	7	3	0	4	1	1	0	3	27.27%	75.00%	75.00%
#267		36	0	0	36	8	2	1	25	6	4	2	19	61.29%	76.00%	82.61%
#268		0	1458	0	1458	74	103	0	1281	172	144	28	1109	83.57%	86.57%	88.51%
#269		2	0	0	2	0	0	0	2	2	1	1	0	0.00%	0.00%	0.00%
#270		0	0	61	61	30	7	0	24	14	11	3	10	19.61%	41.67%	47.62%
#271		49	0	0	49	6	4	0	39	14	13	1	25	56.82%	64.10%	65.79%
#272		0	18760	0	18760	3338	2248	7	13167	1960	1518	442	11207	69.77%	85.11%	88.07%
#273		10	0	0	10	2	4	0	4	3	0	3	1	33.33%	25.00%	100.00%
#274		6	0	0	6	0	3	0	3	1	1	0	2	66.67%	66.67%	66.67%
#275		2	0	0	2	1	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#276		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#277		3	0	0	3	0	0	0	3	1	1	0	2	66.67%	66.67%	66.67%
#278		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#279		4	0	0	4	0	0	0	4	0	0	0	4	100.00%	100.00%	100.00%

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING								FLOWTHROUGH		
						LESOG										
		Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#280		0	399	0	399	249	121	2	27	27	7	20	0	0.00%	0.00%	0.00%
#281		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#282		17	0	0	17	4	0	1	12	5	3	2	7	50.00%	58.33%	70.00%
#283		0	607	0	607	398	91	4	114	44	31	13	70	14.03%	61.40%	69.31%
#284		26	0	0	26	2	3	0	21	14	7	7	7	43.75%	33.33%	50.00%
#285		65	0	0	65	0	5	3	57	21	12	9	36	75.00%	63.16%	75.00%
#286		0	0	4	4	0	0	1	3	0	0	0	3	100.00%	100.00%	100.00%
#287		0	14	0	14	11	0	0	3	3	1	2	0	0.00%	0.00%	0.00%
#288		108	0	0	108	23	8	3	74	17	10	7	57	63.33%	77.03%	85.07%
#289		0	6225	0	6225	746	1222	3	4254	159	66	93	4095	83.45%	96.26%	98.41%
#290		204	0	0	204	14	10	0	180	11	9	2	169	88.02%	93.89%	94.94%
#291		52	0	0	52	30	5	1	16	6	3	3	10	23.26%	62.50%	76.92%
#292		0	9087	0	9087	1496	1807	5	5779	301	134	167	5478	77.07%	94.79%	97.61%
#293		346	0	0	346	23	27	0	296	16	14	2	280	88.33%	94.59%	95.24%
#294		0	0	13	13	0	4	0	9	2	0	2	7	100.00%	77.78%	100.00%
#295		0	0	267	267	101	53	7	106	45	34	11	61	31.12%	57.55%	64.21%
#296		792	0	0	792	167	105	15	505	204	149	55	301	48.78%	59.60%	66.89%
#297		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#298		8	0	0	8	5	1	0	2	2	2	0	0	0.00%	0.00%	0.00%
#299		2	0	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#300		2	0	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#301		482	0	0	482	31	32	4	415	62	50	12	353	81.34%	85.06%	87.59%
#302		184	0	0	184	28	13	1	142	24	20	4	118	71.08%	83.10%	85.51%
#303		848	0	0	848	69	84	10	685	377	181	196	308	55.20%	44.96%	62.99%
#304		7	0	0	7	1	0	0	6	4	4	0	2	28.57%	33.33%	33.33%
#305		0	9257	0	9257	164	1781	3	7309	1844	1227	617	5465	79.71%	74.77%	81.66%
#306		25	0	0	25	0	5	4	16	14	12	2	2	14.29%	12.50%	14.29%
#307		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#308		279	0	0	279	13	38	0	228	24	22	2	204	85.36%	89.47%	90.27%
#309		35	0	0	35	5	7	1	22	12	7	5	10	45.45%	45.45%	58.82%
#310		0	0	25	25	2	4	0	19	5	1	4	14	82.35%	73.68%	93.33%
#311		35	0	0	35	14	0	0	21	15	11	4	6	19.35%	28.57%	35.29%
#312		0	0	36	36	0	5	1	30	11	8	3	19	70.37%	63.33%	70.37%
#313		26	0	0	26	10	2	2	12	7	6	1	5	23.81%	41.67%	45.45%
#314		491	0	0	491	18	27	0	446	18	14	4	428	93.04%	95.96%	96.83%

AGGREGATE ORDER TYPES																	
Company Info						LSR PROCESSING								FLOWTHROUGH		
		LESOG															
		Mechanized Interface Used				Manual	Rejects		Validated	Errors							
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#315		36	0	0	36	4	4	0	28	2	2	0	26	81.25%	92.86%	92.86%
#316		5	0	0	5	2	1	0	2	0	0	0	2	50.00%	100.00%	100.00%
#317		0	0	8	8	0	1	0	7	4	4	0	3	42.86%	42.86%	42.86%
#318		18	0	0	18	5	3	1	9	4	1	3	5	45.45%	55.56%	83.33%
#319		10	0	0	10	0	0	0	10	2	2	0	8	80.00%	80.00%	80.00%
#320		916	0	0	916	216	174	6	520	243	190	53	277	40.56%	53.27%	59.31%
#321		2	0	0	2	0	1	0	1	1	1	0	0	0.00%	0.00%	0.00%
#322		11	0	0	11	0	1	0	10	0	0	0	10	100.00%	100.00%	100.00%
#323		0	0	1	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#324		3386	0	0	3386	427	224	8	2727	224	193	31	2503	80.15%	91.79%	92.84%
#325		0	0	3412	3412	520	321	55	2516	339	220	119	2177	74.63%	86.53%	90.82%
#326		15101	0	0	15101	385	979	10	13727	253	198	55	13474	95.85%	98.16%	98.55%
#327		0	56	0	56	2	4	0	50	11	6	5	39	82.98%	78.00%	86.67%
#328		170	0	0	170	2	6	0	162	5	4	1	157	96.32%	96.91%	97.52%
#329		494	0	0	494	19	73	2	400	5	4	1	395	94.50%	98.75%	99.00%
#330		0	0	3	3	0	2	0	1	0	0	0	1	100.00%	100.00%	100.00%
#331		190	0	0	190	35	23	1	131	27	23	4	104	64.20%	79.39%	81.89%
#332		0	2192	0	2192	1076	260	11	845	235	129	106	610	33.61%	72.19%	82.54%
#333		221	0	0	221	75	20	1	125	53	44	9	72	37.70%	57.60%	62.07%
#334		0	0	33	33	10	10	0	13	2	2	0	11	47.83%	84.62%	84.62%
#335		59	0	0	59	17	12	1	29	13	8	5	16	39.02%	55.17%	66.67%
#336		0	0	9555	9555	277	701	16	8561	245	191	54	8316	94.67%	97.14%	97.75%
#337		3146	0	0	3146	408	211	19	2508	261	202	59	2247	78.65%	89.59%	91.75%
#338		706	0	0	706	75	63	13	555	146	124	22	409	67.27%	73.69%	76.74%
#339		135	0	0	135	19	7	2	107	42	31	11	65	56.52%	60.75%	67.71%
#340		0	417	0	417	210	74	6	127	80	58	22	47	14.92%	37.01%	44.76%
#341		615	0	0	615	99	38	5	473	120	100	20	353	63.95%	74.63%	77.92%
#342		1061	0	0	1061	222	165	14	660	305	241	64	355	43.40%	53.79%	59.56%
#343		45	0	0	45	27	3	0	15	12	10	2	3	7.50%	20.00%	23.08%
#344		1038	0	0	1038	147	39	1	851	46	30	16	805	81.98%	94.59%	96.41%
#345		345	0	0	345	7	28	0	310	15	10	5	295	94.55%	95.16%	96.72%
#346		0	0	1370	1370	38	122	1	1209	23	19	4	1186	95.41%	98.10%	98.42%
#347		105	0	0	105	5	2	0	98	5	5	0	93	90.29%	94.90%	94.90%
#348		374	0	0	374	52	44	5	273	85	68	17	188	61.04%	68.86%	73.44%
#349		41	0	0	41	4	5	0	32	12	12	0	20	55.56%	62.50%	62.50%

AGGREGATE ORDER TYPES																	
Company Info						LSR PROCESSING								FLOWTHROUGH			
						LESOG											
		Mechanized Interface Used				Manual	Rejects		Validated	Errors							
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#350		15	0	0	15	6	1	0	8	5	4	1	3	23.08%	37.50%	42.86%
#351		129	0	0	129	7	14	1	107	9	8	1	98	86.73%	91.59%	92.45%
#352		1007	0	0	1007	88	57	1	861	82	74	8	779	82.78%	90.48%	91.32%
#353		13	0	0	13	0	1	0	12	1	1	0	11	91.67%	91.67%	91.67%
#354		0	0	1527	1527	167	99	5	1256	148	118	30	1108	79.54%	88.22%	90.38%
#355		83	0	0	83	4	5	0	74	4	4	0	70	89.74%	94.59%	94.59%
#356		0	2447	0	2447	854	195	1	1397	212	162	50	1185	53.84%	84.82%	87.97%
#357		3176	0	0	3176	440	173	17	2546	581	495	86	1965	67.76%	77.18%	79.88%
#358		24	0	0	24	2	9	3	10	8	5	3	2	22.22%	20.00%	28.57%
#359		0	0	1787	1787	35	330	4	1418	14	12	2	1404	96.76%	99.01%	99.15%
#360		49	0	0	49	1	5	0	43	6	6	0	37	84.09%	86.05%	86.05%
#361		4	0	0	4	0	0	0	4	3	3	0	1	25.00%	25.00%	25.00%
#362		579	0	0	579	39	38	1	501	23	16	7	478	89.68%	95.41%	96.76%
#363		100	0	0	100	22	11	0	67	29	25	4	38	44.71%	56.72%	60.32%
#364		0	169	0	169	115	11	3	40	21	18	3	19	12.50%	47.50%	51.35%
#365		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#366		0	0	13	13	6	0	0	7	1	1	0	6	46.15%	85.71%	85.71%
#367		12	0	0	12	0	2	2	8	4	2	2	4	66.67%	50.00%	66.67%
#368		0	0	485	485	10	76	0	399	4	3	1	395	96.81%	99.00%	99.25%
#369		21	0	0	21	2	1	0	18	4	4	0	14	70.00%	77.78%	77.78%
#370		67	0	0	67	8	10	3	46	10	8	2	36	69.23%	78.26%	81.82%
#371		2418	0	0	2418	487	266	9	1656	688	566	122	968	47.90%	58.45%	63.10%
#372		463	0	0	463	82	24	1	356	34	31	3	322	74.02%	90.45%	91.22%
#373		53	0	0	53	12	2	0	39	0	0	0	39	76.47%	100.00%	100.00%
#374		136	0	0	136	2	24	4	106	39	12	27	67	82.72%	63.21%	84.81%
#375		323	0	0	323	22	10	1	290	17	13	4	273	88.64%	94.14%	95.45%
#376		46	0	0	46	7	0	0	39	8	7	1	31	68.89%	79.49%	81.58%
#377		0	0	58	58	2	8	0	48	3	3	0	45	90.00%	93.75%	93.75%
#378		101	0	0	101	16	3	0	82	3	3	0	79	80.61%	96.34%	96.34%
#379		0	4162	0	4162	547	804	2	2809	115	57	58	2694	81.69%	95.91%	97.93%
#380		170	0	0	170	8	5	0	157	28	27	1	129	78.66%	82.17%	82.69%
#381		0	0	186	186	62	49	6	69	49	41	8	20	16.26%	28.99%	32.79%
#382		9347	0	0	9347	1178	641	106	7422	1863	1646	217	5559	66.31%	74.90%	77.15%
#383		0	272	0	272	165	54	0	53	19	15	4	34	15.89%	64.15%	69.39%
#384		26	0	0	26	4	7	0	15	5	4	1	10	55.56%	66.67%	71.43%

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING								FLOWTHROUGH		
						LESOG										
		Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#385		786	0	0	786	146	83	9	548	194	164	30	354	53.31%	64.60%	68.34%
#386		95	0	0	95	4	7	0	84	1	1	0	83	94.32%	98.81%	98.81%
#387		71	0	0	71	6	12	2	51	22	18	4	29	54.72%	56.86%	61.70%
#388		0	94	0	94	56	3	1	34	13	12	1	21	23.60%	61.76%	63.64%
#389		10	0	0	10	1	2	0	7	1	0	1	6	85.71%	85.71%	100.00%
#390		43	0	0	43	6	5	1	31	9	7	2	22	62.86%	70.97%	75.86%
#391		448	0	0	448	37	15	1	395	31	25	6	364	85.45%	92.15%	93.57%
#392		3028	0	0	3028	518	230	7	2273	297	224	73	1976	72.70%	86.93%	89.82%
#393		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#394		40	0	0	40	5	11	0	24	9	8	1	15	53.57%	62.50%	65.22%
#395		94	0	0	94	2	8	0	84	28	23	5	56	69.14%	66.67%	70.89%
#396		27110	0	0	27110	3811	2479	63	20757	1618	1364	254	19139	78.72%	92.21%	93.35%
#397		13	0	0	13	2	0	0	11	4	3	1	7	58.33%	63.64%	70.00%
#398		82	0	0	82	51	10	0	21	6	3	3	15	21.74%	71.43%	83.33%
#399		549	0	0	549	55	62	4	428	44	34	10	384	81.18%	89.72%	91.87%
#400		387	0	0	387	44	22	2	319	61	37	24	258	76.11%	80.88%	87.46%
#401		160	0	0	160	15	14	0	131	2	2	0	129	88.36%	98.47%	98.47%
#402		168	0	0	168	39	10	2	117	47	36	11	70	48.28%	59.83%	66.04%
#403		60	0	0	60	0	3	0	57	1	1	0	56	98.25%	98.25%	98.25%
#404		272	0	0	272	9	26	0	237	12	9	3	225	92.59%	94.94%	96.15%
#405		122	0	0	122	3	7	0	112	6	5	1	106	92.98%	94.64%	95.50%
#406		167	0	0	167	17	11	3	136	19	18	1	117	76.97%	86.03%	86.67%
#407		89	0	0	89	5	11	0	73	4	3	1	69	89.61%	94.52%	95.83%
#408		0	2	0	2	0	0	0	2	2	1	1	0	0.00%	0.00%	0.00%
#409		523	0	0	523	77	59	20	367	156	125	31	211	51.09%	57.49%	62.80%
#410		0	560	0	560	109	61	2	388	128	101	27	260	55.32%	67.01%	72.02%
#411		664	0	0	664	108	110	8	438	146	125	21	292	55.62%	66.67%	70.02%
#412		0	2	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
#413		2229	0	0	2229	116	177	6	1930	153	136	17	1777	87.58%	92.07%	92.89%
#414		400	0	0	400	50	17	1	332	29	21	8	303	81.02%	91.27%	93.52%
#415		18	0	0	18	1	8	1	8	3	3	0	5	55.56%	62.50%	62.50%
#416		701	0	0	701	43	42	1	615	27	18	9	588	90.60%	95.61%	97.03%
#417		1036	0	0	1036	131	134	8	763	183	167	16	580	66.06%	76.02%	77.64%
#418		0	137	0	137	33	41	2	61	17	11	6	44	50.00%	72.13%	80.00%
#419		0	0	21	21	9	8	0	4	0	0	0	4	30.77%	100.00%	100.00%

AGGREGATE ORDER TYPES																	
Company Info						LSR PROCESSING								FLOWTHROUGH			
						LESOG											
		Mechanized Interface Used				Manual	Rejects		Validated	Errors							
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#420		42	0	0	42	4	9	0	29	5	5	0	24	72.73%	82.76%	82.76%
#421		123	0	0	123	22	12	2	87	27	27	0	60	55.05%	68.97%	68.97%
#422		0	152	0	152	52	20	3	77	43	38	5	34	27.42%	44.16%	47.22%
#423		1385	0	0	1385	222	166	35	962	528	448	80	434	39.31%	45.11%	49.21%
#424		0	8	0	8	0	1	0	7	2	2	0	5	71.43%	71.43%	71.43%
#425		2075	0	0	2075	221	218	25	1611	847	696	151	764	45.45%	47.42%	52.33%
#426		367	0	0	367	27	26	0	314	19	17	2	295	87.02%	93.95%	94.55%
#427		85	0	0	85	13	12	2	58	26	24	2	32	46.38%	55.17%	57.14%
#428		3281	0	0	3281	325	254	9	2693	164	112	52	2529	85.27%	93.91%	95.76%
#429		226	0	0	226	147	22	7	50	29	21	8	21	11.11%	42.00%	50.00%
#430		207	0	0	207	3	1	4	199	39	36	3	160	80.40%	80.40%	81.63%
#431		0	0	1	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#432		7	0	0	7	1	0	0	6	1	0	1	5	83.33%	83.33%	100.00%
#433		1397	0	0	1397	125	91	8	1173	111	81	30	1062	83.75%	90.54%	92.91%
#434		48	0	0	48	2	6	0	40	12	9	3	28	71.79%	70.00%	75.68%
#435		13	0	0	13	7	0	0	6	6	4	2	0	0.00%	0.00%	0.00%
#436		7	0	0	7	1	0	0	6	1	1	0	5	71.43%	83.33%	83.33%
#437		1221	0	0	1221	173	48	7	993	173	154	19	820	71.49%	82.58%	84.19%
#438		608	0	0	608	134	114	15	345	197	150	47	148	34.26%	42.90%	49.66%
LENS Subtotal		215175	0	0	215175	29256	19129	1058	165732	23344	18359	4985	142388	74.94%	85.91%	88.58%
EDI Subtotal		0	61313	0	61313	10966	9731	68	40548	7619	4045	3574	32929	68.69%	81.21%	89.06%
TAG Subtotal		0	0	47859	47859	8042	5284	387	34146	6472	4860	1612	27674	68.20%	81.05%	85.06%
TOTAL INTERFACES		**215175**	**61313**	**47859**	**324347**	**48264**	**34144**	**1513**	**240426**	**37435**	**27264**	**10171**	**202991**	**72.88%**	**84.43%**	**88.16%**

AGGREGATE ORDER TYPES																	
Company Info						LSR PROCESSING								FLOWTHROUGH			
						LESOG											
		Mechanized Interface Used				Manual	Rejects	Validated		Errors							
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#1		0	8	0	8	1	0	0	7	0	0	0	7	87.50%	100.00%	100.00%
#2		0	34	0	34	1	4	0	29	12	0	12	17	94.44%	58.62%	100.00%
#3		8	0	0	8	2	4	0	2	1	1	0	1	25.00%	50.00%	50.00%
#4		0	4	0	4	1	0	0	3	2	1	1	1	33.33%	33.33%	50.00%
#5		914	0	0	914	107	112	0	695	38	28	10	657	82.95%	94.53%	95.91%
#6		164	0	0	164	28	8	2	126	60	51	9	66	45.52%	52.38%	56.41%
#7		458	0	0	458	56	66	2	334	53	45	8	281	73.56%	84.13%	86.20%
#8		2	0	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#9		29	0	0	29	2	7	0	20	14	11	3	6	31.58%	30.00%	35.29%
#10		358	0	0	358	19	28	1	310	25	23	2	285	87.16%	91.94%	92.53%
#11		267	0	0	267	36	26	3	202	61	56	5	141	60.52%	69.80%	71.57%
#12		1382	0	0	1382	136	49	5	1192	76	62	14	1116	84.93%	93.62%	94.74%
#13		0	0	4	4	0	2	0	2	2	2	0	0	0.00%	0.00%	0.00%
#14		196	0	0	196	37	15	2	142	9	8	1	133	74.72%	93.66%	94.33%
#15		17	0	0	17	2	3	1	11	2	2	0	9	69.23%	81.82%	81.82%
#16		54	0	0	54	13	4	0	37	2	2	0	35	70.00%	94.59%	94.59%
#17		0	8	0	8	0	5	0	3	0	0	0	3	100.00%	100.00%	100.00%
#18		2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
#19		273	0	0	273	38	14	0	221	20	15	5	201	79.13%	90.95%	93.06%
#20		524	0	0	524	130	25	0	369	15	12	3	354	71.37%	95.93%	96.72%
#21		17	0	0	17	1	1	0	15	1	1	0	14	87.50%	93.33%	93.33%
#22		333	0	0	333	24	29	1	279	30	20	10	249	84.98%	89.25%	92.57%
#23		4	0	0	4	1	3	0	0	0	0	0	0	0.00%	0.00%	0.00%
#24		17	0	0	17	0	11	1	5	3	2	1	2	50.00%	40.00%	50.00%
#25		51	0	0	51	12	4	1	34	9	6	3	25	58.14%	73.53%	80.65%
#26		65	0	0	65	15	12	0	38	9	9	0	29	54.72%	76.32%	76.32%
#27		571	0	0	571	55	6	0	510	4	4	0	506	89.56%	99.22%	99.22%
#28		513	0	0	513	28	25	1	459	28	26	2	431	88.87%	93.90%	94.31%
#29		36	0	0	36	3	1	1	31	4	2	2	27	84.38%	87.10%	93.10%
#30		0	0	14	14	0	3	1	10	8	1	7	2	66.67%	20.00%	66.67%
#31		673	0	0	673	90	102	5	476	77	58	19	399	72.94%	83.82%	87.31%
#32		17	0	0	17	3	4	0	10	9	6	3	1	10.00%	10.00%	14.29%
#33		2	0	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
#34		1079	0	0	1079	162	85	5	827	79	64	15	748	76.80%	90.45%	92.12%

AGGREGATE ORDER TYPES																	
Company Info						LSR PROCESSING								FLOWTHROUGH			
						LESOG											
		Mechanized Interface Used				Manual	Rejects	Validated		Errors							
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#35		29	0	0	29	4	4	0	21	2	2	0	19	76.00%	90.48%	90.48%
#36		6	0	0	6	0	4	0	2	2	2	0	0	0.00%	0.00%	0.00%
#37		2066	0	0	2066	273	130	9	1654	140	119	21	1514	79.43%	91.54%	92.71%
#38		1548	0	0	1548	67	249	6	1226	253	156	97	973	81.35%	79.36%	86.18%
#39		182	0	0	182	13	15	0	154	8	7	1	146	87.95%	94.81%	95.42%
#40		3	0	0	3	3	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#41		3	0	0	3	0	3	0	0	0	0	0	0	0.00%	0.00%	0.00%
#42		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#43		66	0	0	66	6	6	0	54	18	10	8	36	69.23%	66.67%	78.26%
#44		2	0	0	2	0	0	1	1	1	1	0	0	0.00%	0.00%	0.00%
#45		49	0	0	49	13	5	1	30	6	5	1	24	57.14%	80.00%	82.76%
#46		793	0	0	793	130	50	6	607	55	39	16	552	76.56%	90.94%	93.40%
#47		2	0	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
#48		11	0	0	11	1	1	0	9	0	0	0	9	90.00%	100.00%	100.00%
#49		281	0	0	281	31	21	0	229	18	14	4	211	82.42%	92.14%	93.78%
#50		13	0	0	13	3	2	2	6	4	2	2	2	28.57%	33.33%	50.00%
#51		3	0	0	3	2	0	0	1	1	0	1	0	0.00%	0.00%	0.00%
#52		4	0	0	4	1	0	0	3	1	0	1	2	66.67%	66.67%	100.00%
#53		83	0	0	83	35	11	1	36	14	12	2	22	31.88%	61.11%	64.71%
#54		93	0	0	93	10	0	0	83	6	6	0	77	82.80%	92.77%	92.77%
#55		228	0	0	228	30	15	0	183	10	6	4	173	82.78%	94.54%	96.65%
#56		26	0	0	26	3	3	0	20	5	3	2	15	71.43%	75.00%	83.33%
#57		611	0	0	611	83	30	2	496	48	39	9	448	78.60%	90.32%	91.99%
#58		332	0	0	332	35	18	0	279	9	7	2	270	86.54%	96.77%	97.47%
#59		0	0	604	604	27	74	0	503	19	14	5	484	92.19%	96.22%	97.19%
#60		468	0	0	468	49	66	2	351	26	21	5	325	82.28%	92.59%	93.93%
#61		172	0	0	172	25	74	1	72	9	5	4	63	67.74%	87.50%	92.65%
#62		97	0	0	97	9	0	0	88	2	2	0	86	88.66%	97.73%	97.73%
#63		998	0	0	998	103	88	2	805	43	32	11	762	84.95%	94.66%	95.97%
#64		293	0	0	293	41	8	0	244	23	20	3	221	78.37%	90.57%	91.70%
#65		163	0	0	163	37	8	2	116	18	16	2	98	64.90%	84.48%	85.96%
#66		0	0	777	777	11	63	0	703	25	16	9	678	96.17%	96.44%	97.69%
#67		449	0	0	449	124	85	2	238	36	27	9	202	57.22%	84.87%	88.21%
#68		212	0	0	212	28	13	1	170	15	15	0	155	78.28%	91.18%	91.18%

AGGREGATE ORDER TYPES																	
Company Info						LSR PROCESSING								FLOWTHROUGH			
						LESOG											
		Mechanized Interface Used				Manual	Rejects	Validated		Errors							
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#69		440	0	0	440	47	24	0	369	10	5	5	359	87.35%	97.29%	98.63%
#70		686	0	0	686	17	115	0	554	65	58	7	489	86.70%	88.27%	89.40%
#71		3	0	0	3	2	0	0	1	0	0	0	1	33.33%	100.00%	100.00%
#72		72	0	0	72	10	2	2	58	17	17	0	41	60.29%	70.69%	70.69%
#73		214	0	0	214	35	20	0	159	22	18	4	137	72.11%	86.16%	88.39%
#74		31	0	0	31	2	2	0	27	4	3	1	23	82.14%	85.19%	88.46%
#75		30	0	0	30	2	2	0	26	4	2	2	22	84.62%	84.62%	91.67%
#76		0	7	0	7	2	0	0	5	4	0	4	1	33.33%	20.00%	100.00%
#77		131	0	0	131	10	1	0	120	2	2	0	118	90.77%	98.33%	98.33%
#78		237	0	0	237	56	9	0	172	8	8	0	164	71.93%	95.35%	95.35%
#79		1561	0	0	1561	132	47	0	1382	72	58	14	1310	87.33%	94.79%	95.76%
#80		874	0	0	874	80	28	1	765	71	66	5	694	82.62%	90.72%	91.32%
#81		1639	0	0	1639	132	95	4	1408	77	53	24	1331	87.80%	94.53%	96.17%
#82		3805	0	0	3805	536	193	37	3039	201	162	39	2838	80.26%	93.39%	94.60%
#83		86	0	0	86	6	4	1	75	12	9	3	63	80.77%	84.00%	87.50%
#84		41	0	0	41	4	9	0	28	2	2	0	26	81.25%	92.86%	92.86%
#85		6	0	0	6	0	4	0	2	0	0	0	2	100.00%	100.00%	100.00%
#86		213	0	0	213	16	9	0	188	8	8	0	180	88.24%	95.74%	95.74%
#87		178	0	0	178	18	17	0	143	6	4	2	137	86.16%	95.80%	97.16%
#88		2	0	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#89		506	0	0	506	66	41	3	396	26	15	11	370	82.04%	93.43%	96.10%
#90		83	0	0	83	1	1	0	81	6	3	3	75	94.94%	92.59%	96.15%
#91		3	0	0	3	0	2	0	1	0	0	0	1	100.00%	100.00%	100.00%
#92		224	0	0	224	28	21	0	175	4	3	1	171	84.65%	97.71%	98.28%
#93		6	0	0	6	2	2	0	2	2	2	0	0	0.00%	0.00%	0.00%
#94		43	0	0	43	1	1	0	41	1	1	0	40	95.24%	97.56%	97.56%
#95		38	0	0	38	2	1	1	34	4	4	0	30	83.33%	88.24%	88.24%
#96		1441	0	0	1441	215	109	1	1116	57	44	13	1059	80.35%	94.89%	96.01%
#97		41	0	0	41	5	5	0	31	13	9	4	18	56.25%	58.06%	66.67%
#98		0	0	381	381	20	162	1	198	31	16	15	167	82.27%	84.34%	91.26%
#99		948	0	0	948	64	60	0	824	17	14	3	807	91.19%	97.94%	98.29%
#100		777	0	0	777	83	129	1	564	68	60	8	496	77.62%	87.94%	89.21%
#101		31	0	0	31	7	2	0	22	2	1	1	20	71.43%	90.91%	95.24%
#102		128	0	0	128	18	15	0	95	11	9	2	84	75.68%	88.42%	90.32%

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Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#103		7236	0	0	7236	486	572	10	6168	401	311	90	5767	87.86%	93.50%	94.88%
#104		321	0	0	321	25	21	0	275	33	32	1	242	80.94%	88.00%	88.32%
#105		1272	0	0	1272	112	76	3	1081	82	80	2	999	83.88%	92.41%	92.59%
#106		0	0	117	117	6	15	0	96	0	0	0	96	94.12%	100.00%	100.00%
#107		213	0	0	213	95	26	0	92	5	4	1	87	46.77%	94.57%	95.60%
#108		32	0	0	32	2	4	0	26	2	2	0	24	85.71%	92.31%	92.31%
#109		203	0	0	203	32	2	1	168	8	6	2	160	80.81%	95.24%	96.39%
#110		406	0	0	406	99	61	0	246	25	12	13	221	66.57%	89.84%	94.85%
#111		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#112		147	0	0	147	25	9	0	113	6	6	0	107	77.54%	94.69%	94.69%
#113		0	0	17	17	3	6	2	6	6	2	4	0	0.00%	0.00%	0.00%
#114		78	0	0	78	4	68	0	6	1	1	0	5	50.00%	83.33%	83.33%
#115		2049	0	0	2049	281	101	6	1661	157	102	55	1504	79.70%	90.55%	93.65%
#116		2403	0	0	2403	145	250	2	2006	137	77	60	1869	89.38%	93.17%	96.04%
#117		1215	0	0	1215	86	75	1	1053	59	44	15	994	88.43%	94.40%	95.76%
#118		94	0	0	94	5	15	0	74	4	4	0	70	88.61%	94.59%	94.59%
#119		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#120		10	0	0	10	3	1	0	6	3	3	0	3	33.33%	50.00%	50.00%
#121		2	0	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
#122		40	0	0	40	8	12	0	20	8	8	0	12	42.86%	60.00%	60.00%
#123		74	0	0	74	7	5	0	62	5	4	1	57	83.82%	91.94%	93.44%
#124		8	0	0	8	0	2	3	3	3	3	0	0	0.00%	0.00%	0.00%
#125		297	0	0	297	84	33	1	179	69	60	9	110	43.31%	61.45%	64.71%
#126		22	0	0	22	4	9	1	8	7	4	3	1	11.11%	12.50%	20.00%
#127		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#128		10	0	0	10	0	3	0	7	6	5	1	1	16.67%	14.29%	16.67%
#129		96	0	0	96	24	5	0	67	5	4	1	62	68.89%	92.54%	93.94%
#130		4	0	0	4	1	0	0	3	0	0	0	3	75.00%	100.00%	100.00%
#131		0	0	5	5	3	1	0	1	1	0	1	0	0.00%	0.00%	0.00%
#132		21	0	0	21	4	16	0	1	1	1	0	0	0.00%	0.00%	0.00%
#133		692	0	0	692	23	38	3	628	21	18	3	607	93.67%	96.66%	97.12%
#134		0	0	4027	4027	116	68	15	3828	277	221	56	3551	91.33%	92.76%	94.14%
#135		8802	0	0	8802	658	388	5	7751	278	243	35	7473	89.24%	96.41%	96.85%
#136		0	0	3319	3319	54	448	29	2788	1172	813	359	1616	65.08%	57.96%	66.53%

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Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#137		765	0	0	765	85	29	7	644	41	33	8	603	83.63%	93.63%	94.81%
#138		2	0	0	2	1	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#139		735	0	0	735	65	16	1	653	17	15	2	636	88.83%	97.40%	97.70%
#140		389	0	0	389	49	23	1	316	16	10	6	300	83.57%	94.94%	96.77%
#141		831	0	0	831	58	62	0	711	46	36	10	665	87.62%	93.53%	94.86%
#142		27	0	0	27	1	7	2	17	4	0	4	13	92.86%	76.47%	100.00%
#143		238	0	0	238	8	10	1	219	39	28	11	180	83.33%	82.19%	86.54%
#144		876	0	0	876	91	69	8	708	79	71	8	629	79.52%	88.84%	89.86%
#145		11	0	0	11	0	4	0	7	4	3	1	3	50.00%	42.86%	50.00%
#146		0	0	929	929	20	95	1	813	11	8	3	802	96.63%	98.65%	99.01%
#147		82	0	0	82	1	8	1	72	8	6	2	64	90.14%	88.89%	91.43%
#148		338	0	0	338	47	13	1	277	27	15	12	250	80.13%	90.25%	94.34%
#149		22766	0	0	22766	7149	3128	91	12398	3568	2642	926	8830	47.42%	71.22%	76.97%
#150		373	0	0	373	31	24	0	318	22	19	3	296	85.55%	93.08%	93.97%
#151		0	0	219	219	43	42	1	133	24	22	2	109	62.64%	81.95%	83.21%
#152		230	0	0	230	18	44	1	167	33	30	3	134	73.63%	80.24%	81.71%
#153		69	0	0	69	13	13	0	43	4	4	0	39	69.64%	90.70%	90.70%
#154		0	0	2	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
#155		18	0	0	18	4	3	0	11	5	4	1	6	42.86%	54.55%	60.00%
#156		38	0	0	38	3	6	0	29	1	1	0	28	87.50%	96.55%	96.55%
#157		3	0	0	3	0	1	0	2	0	0	0	2	100.00%	100.00%	100.00%
#158		283	0	0	283	21	3	0	259	7	6	1	252	90.32%	97.30%	97.67%
#159		30	0	0	30	2	0	0	28	0	0	0	28	93.33%	100.00%	100.00%
#160		63	0	0	63	6	1	1	55	13	10	3	42	72.41%	76.36%	80.77%
#161		3064	0	0	3064	225	358	2	2479	102	89	13	2377	88.33%	95.89%	96.39%
#162		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#163		0	1458	0	1458	74	103	0	1281	172	144	28	1109	83.57%	86.57%	88.51%
#164		0	0	10	10	5	1	0	4	1	1	0	3	33.33%	75.00%	75.00%
#165		8	0	0	8	2	2	0	4	3	2	1	1	20.00%	25.00%	33.33%
#166		0	95	0	95	7	3	0	85	1	1	0	84	91.30%	98.82%	98.82%
#167		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#168		4	0	0	4	1	0	0	3	0	0	0	3	75.00%	100.00%	100.00%
#169		41	0	0	41	0	4	0	37	1	0	1	36	100.00%	97.30%	100.00%
#170		0	6225	0	6225	746	1222	3	4254	159	66	93	4095	83.45%	96.26%	98.41%

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#171		204	0	0	204	14	10	0	180	11	9	2	169	88.02%	93.89%	94.94%
#172		0	9087	0	9087	1496	1807	5	5779	301	134	167	5478	77.07%	94.79%	97.61%
#173		346	0	0	346	23	27	0	296	16	14	2	280	88.33%	94.59%	95.24%
#174		0	0	127	127	24	26	4	73	22	15	7	51	56.67%	69.86%	77.27%
#175		304	0	0	304	19	41	5	239	67	39	28	172	74.78%	71.97%	81.52%
#176		2	0	0	2	1	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#177		433	0	0	433	27	24	3	379	43	36	7	336	84.21%	88.65%	90.32%
#178		118	0	0	118	13	10	0	95	6	4	2	89	83.96%	93.68%	95.70%
#179		271	0	0	271	6	20	2	243	100	54	46	143	70.44%	58.85%	72.59%
#180		0	9257	0	9257	164	1781	3	7309	1844	1227	617	5465	79.71%	74.77%	81.66%
#181		268	0	0	268	13	30	0	225	21	20	1	204	86.08%	90.67%	91.07%
#182		34	0	0	34	4	7	1	22	12	7	5	10	47.62%	45.45%	58.82%
#183		18	0	0	18	9	0	0	9	9	9	0	0	0.00%	0.00%	0.00%
#184		6	0	0	6	1	2	0	3	0	0	0	3	75.00%	100.00%	100.00%
#185		491	0	0	491	18	27	0	446	18	14	4	428	93.04%	95.96%	96.83%
#186		36	0	0	36	4	4	0	28	2	2	0	26	81.25%	92.86%	92.86%
#187		8	0	0	8	0	3	0	5	2	1	1	3	75.00%	60.00%	75.00%
#188		10	0	0	10	0	0	0	10	2	2	0	8	80.00%	80.00%	80.00%
#189		159	0	0	159	51	22	0	86	26	13	13	60	48.39%	69.77%	82.19%
#190		11	0	0	11	0	1	0	10	0	0	0	10	100.00%	100.00%	100.00%
#191		0	0	1	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#192		3384	0	0	3384	427	224	8	2725	224	193	31	2501	80.13%	91.78%	92.84%
#193		0	0	3355	3355	505	317	54	2479	313	209	104	2166	75.21%	87.37%	91.20%
#194		15096	0	0	15096	383	977	10	13726	253	198	55	13473	95.87%	98.16%	98.55%
#195		0	56	0	56	2	4	0	50	11	6	5	39	82.98%	78.00%	86.67%
#196		170	0	0	170	2	6	0	162	5	4	1	157	96.32%	96.91%	97.52%
#197		494	0	0	494	19	73	2	400	5	4	1	395	94.50%	98.75%	99.00%
#198		0	0	1	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#199		129	0	0	129	15	18	1	95	15	13	2	80	74.07%	84.21%	86.02%
#200		0	152	0	152	22	33	1	96	36	15	21	60	61.86%	62.50%	80.00%
#201		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#202		0	0	9555	9555	277	701	16	8561	245	191	54	8316	94.67%	97.14%	97.75%
#203		3146	0	0	3146	408	211	19	2508	261	202	59	2247	78.65%	89.59%	91.75%
#204		335	0	0	335	46	27	3	259	44	35	9	215	72.64%	83.01%	86.00%

AGGREGATE ORDER TYPES																	
Company Info						LSR PROCESSING								FLOWTHROUGH			
						LESOG											
		Mechanized Interface Used				Manual	Rejects	Validated		Errors							
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#205		29	0	0	29	4	2	0	23	7	7	0	16	59.26%	69.57%	69.57%
#206		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#207		125	0	0	125	16	13	2	94	31	22	9	63	62.38%	67.02%	74.12%
#208		32	0	0	32	20	2	0	10	7	5	2	3	10.71%	30.00%	37.50%
#209		1036	0	0	1036	147	39	1	849	46	30	16	803	81.94%	94.58%	96.40%
#210		345	0	0	345	7	28	0	310	15	10	5	295	94.55%	95.16%	96.72%
#211		0	0	1370	1370	38	122	1	1209	23	19	4	1186	95.41%	98.10%	98.42%
#212		105	0	0	105	5	2	0	98	5	5	0	93	90.29%	94.90%	94.90%
#213		230	0	0	230	18	17	2	193	30	28	2	163	77.99%	84.46%	85.34%
#214		23	0	0	23	2	3	0	18	3	3	0	15	75.00%	83.33%	83.33%
#215		129	0	0	129	7	14	1	107	9	8	1	98	86.73%	91.59%	92.45%
#216		1007	0	0	1007	88	57	1	861	82	74	8	779	82.78%	90.48%	91.32%
#217		13	0	0	13	0	1	0	12	1	1	0	11	91.67%	91.67%	91.67%
#218		0	0	1527	1527	167	99	5	1256	148	118	30	1108	79.54%	88.22%	90.38%
#219		83	0	0	83	4	5	0	74	4	4	0	70	89.74%	94.59%	94.59%
#220		0	2447	0	2447	854	195	1	1397	212	162	50	1185	53.84%	84.82%	87.97%
#221		3176	0	0	3176	440	173	17	2546	581	495	86	1965	67.76%	77.18%	79.88%
#222		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
#223		0	0	1787	1787	35	330	4	1418	14	12	2	1404	96.76%	99.01%	99.15%
#224		49	0	0	49	1	5	0	43	6	6	0	37	84.09%	86.05%	86.05%
#225		4	0	0	4	0	0	0	4	3	3	0	1	25.00%	25.00%	25.00%
#226		574	0	0	574	36	38	1	499	23	16	7	476	90.15%	95.39%	96.75%
#227		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#228		0	0	6	6	2	0	0	4	0	0	0	4	66.67%	100.00%	100.00%
#229		0	0	485	485	10	76	0	399	4	3	1	395	96.81%	99.00%	99.25%
#230		21	0	0	21	2	1	0	18	4	4	0	14	70.00%	77.78%	77.78%
#231		59	0	0	59	8	8	1	42	7	6	1	35	71.43%	83.33%	85.37%
#232		463	0	0	463	82	24	1	356	34	31	3	322	74.02%	90.45%	91.22%
#233		53	0	0	53	12	2	0	39	0	0	0	39	76.47%	100.00%	100.00%
#234		323	0	0	323	22	10	1	290	17	13	4	273	88.64%	94.14%	95.45%
#235		8	0	0	8	0	0	0	8	2	1	1	6	85.71%	75.00%	85.71%
#236		0	0	58	58	2	8	0	48	3	3	0	45	90.00%	93.75%	93.75%
#237		101	0	0	101	16	3	0	82	3	3	0	79	80.61%	96.34%	96.34%
#238		0	4162	0	4162	547	804	2	2809	115	57	58	2694	81.69%	95.91%	97.93%

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING								FLOWTHROUGH		
						LESOG										
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#239		170	0	0	170	8	5	0	157	28	27	1	129	78.66%	82.17%	82.69%
#240		287	0	0	287	46	38	4	199	36	31	5	163	67.92%	81.91%	84.02%
#241		26	0	0	26	4	7	0	15	5	4	1	10	55.56%	66.67%	71.43%
#242		95	0	0	95	4	7	0	84	1	1	0	83	94.32%	98.81%	98.81%
#243		10	0	0	10	1	2	0	7	1	0	1	6	85.71%	85.71%	100.00%
#244		448	0	0	448	37	15	1	395	31	25	6	364	85.45%	92.15%	93.57%
#245		3028	0	0	3028	518	230	7	2273	297	224	73	1976	72.70%	86.93%	89.82%
#246		27110	0	0	27110	3811	2479	63	20757	1618	1364	254	19139	78.72%	92.21%	93.35%
#247		50	0	0	50	32	7	0	11	1	0	1	10	23.81%	90.91%	100.00%
#248		548	0	0	548	54	62	4	428	44	34	10	384	81.36%	89.72%	91.87%
#249		387	0	0	387	44	22	2	319	61	37	24	258	76.11%	80.88%	87.46%
#250		160	0	0	160	15	14	0	131	2	2	0	129	88.36%	98.47%	98.47%
#251		60	0	0	60	0	3	0	57	1	1	0	56	98.25%	98.25%	98.25%
#252		272	0	0	272	9	26	0	237	12	9	3	225	92.59%	94.94%	96.15%
#253		122	0	0	122	3	7	0	112	6	5	1	106	92.98%	94.64%	95.50%
#254		167	0	0	167	17	11	3	136	19	18	1	117	76.97%	86.03%	86.67%
#255		89	0	0	89	5	11	0	73	4	3	1	69	89.61%	94.52%	95.83%
#256		30	0	0	30	3	1	1	25	3	2	1	22	81.48%	88.00%	91.67%
#257		0	2	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
#258		2194	0	0	2194	113	169	6	1906	148	135	13	1758	87.64%	92.24%	92.87%
#259		400	0	0	400	50	17	1	332	29	21	8	303	81.02%	91.27%	93.52%
#260		18	0	0	18	1	8	1	8	3	3	0	5	55.56%	62.50%	62.50%
#261		693	0	0	693	38	42	1	612	25	17	8	587	91.43%	95.92%	97.19%
#262		1031	0	0	1031	131	134	8	758	179	166	13	579	66.10%	76.39%	77.72%
#263		56	0	0	56	5	7	0	44	8	8	0	36	73.47%	81.82%	81.82%
#264		0	12	0	12	8	1	0	3	1	1	0	2	18.18%	66.67%	66.67%
#265		145	0	0	145	12	9	0	124	21	19	2	103	76.87%	83.06%	84.43%
#266		5	0	0	5	0	3	0	2	2	2	0	0	0.00%	0.00%	0.00%
#267		367	0	0	367	27	26	0	314	19	17	2	295	87.02%	93.95%	94.55%
#268		49	0	0	49	11	7	2	29	11	10	1	18	46.15%	62.07%	64.29%
#269		3261	0	0	3261	322	254	9	2676	159	110	49	2517	85.35%	94.06%	95.81%
#270		42	0	0	42	2	12	6	22	10	8	2	12	54.55%	54.55%	60.00%
#271		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#272		1395	0	0	1395	125	91	8	1171	109	80	29	1062	83.82%	90.69%	92.99%

AGGREGATE ORDER TYPES																	
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Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#273		36	0	0	36	1	5	0	30	8	5	3	22	78.57%	73.33%	81.48%
#274		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#275		1221	0	0	1221	173	48	7	993	173	154	19	820	71.49%	82.58%	84.19%
LENS Subtotal		166308	0	0	166308	21917	14141	489	129761	12701	9975	2726	117060	78.59%	90.21%	92.15%
EDI Subtotal		0	33014	0	33014	3925	5964	15	23110	2870	1814	1056	20240	77.91%	87.58%	91.77%
TAG Subtotal		0	0	28697	28697	1368	2661	134	24534	2350	1687	663	22184	87.90%	90.42%	92.93%
TOTAL INTERFACES		**166308**	**33014**	**28697**	**228019**	**27210**	**22766**	**638**	**177405**	**17921**	**13476**	**4445**	**159484**	**79.67%**	**89.90%**	**92.21%**

AGGREGATE ORDER TYPES																	
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						LESOG											
		Mechanized Interface Used				Manual	Rejects	Validated		Errors							
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#1		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#2		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#3		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#4		19	0	0	19	0	6	0	13	11	10	1	2	16.67%	15.38%	16.67%
#5		0	0	2	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
#6		5	0	0	5	0	1	1	3	2	2	0	1	33.33%	33.33%	33.33%
#7		0	0	10	10	2	0	0	8	3	1	2	5	62.50%	62.50%	83.33%
#8		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#9		76	0	0	76	5	15	2	54	31	28	3	23	41.07%	42.59%	45.10%
#10		0	0	4	4	0	3	0	1	0	0	0	1	100.00%	100.00%	100.00%
#11		0	0	10	10	0	1	0	9	6	4	2	3	42.86%	33.33%	42.86%
#12		0	11	0	11	0	5	0	6	3	3	0	3	50.00%	50.00%	50.00%
#13		0	0	2	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
#14		0	0	3	3	0	0	0	3	1	1	0	2	66.67%	66.67%	66.67%
#15		6	0	0	6	1	0	0	5	1	1	0	4	66.67%	80.00%	80.00%
#16		5	0	0	5	2	0	0	3	2	2	0	1	20.00%	33.33%	33.33%
#17		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
#18		12	0	0	12	1	6	0	5	1	1	0	4	66.67%	80.00%	80.00%
#19		57	0	0	57	8	14	0	35	14	8	6	21	56.76%	60.00%	72.41%
#20		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#21		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#22		0	0	15	15	11	2	0	2	1	0	1	1	8.33%	50.00%	100.00%
#23		34	0	0	34	3	12	1	18	5	3	2	13	68.42%	72.22%	81.25%
#24		2	0	0	2	0	1	0	1	1	0	1	0	0.00%	0.00%	0.00%
#25		24	0	0	24	3	0	5	16	13	4	9	3	30.00%	18.75%	42.86%
#26		4	0	0	4	0	3	0	1	0	0	0	1	100.00%	100.00%	100.00%
#27		0	0	2	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
#28		28	0	0	28	4	5	0	19	7	4	3	12	60.00%	63.16%	75.00%
#29		10	0	0	10	3	1	0	6	2	2	0	4	44.44%	66.67%	66.67%
#30		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#31		4	0	0	4	1	3	0	0	0	0	0	0	0.00%	0.00%	0.00%
#32		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#33		2	0	0	2	0	1	0	1	1	1	0	0	0.00%	0.00%	0.00%
#34		17	0	0	17	3	4	0	10	5	3	2	5	45.45%	50.00%	62.50%

AGGREGATE ORDER TYPES																	
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Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#35		6	0	0	6	0	2	1	3	1	1	0	2	66.67%	66.67%	66.67%
#36		2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
#37		37	0	0	37	5	8	4	20	10	8	2	10	43.48%	50.00%	55.56%
#38		2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
#39		13	0	0	13	1	6	0	6	1	1	0	5	71.43%	83.33%	83.33%
#40		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#41		5	0	0	5	0	0	0	5	1	1	0	4	80.00%	80.00%	80.00%
#42		0	0	1	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#43		9	0	0	9	0	2	0	7	3	2	1	4	66.67%	57.14%	66.67%
#44		7	0	0	7	0	1	0	6	2	1	1	4	80.00%	66.67%	80.00%
#45		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#46		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#47		3	0	0	3	1	0	0	2	1	0	1	1	50.00%	50.00%	100.00%
#48		4	0	0	4	1	0	0	3	0	0	0	3	75.00%	100.00%	100.00%
#49		6	0	0	6	2	0	0	4	0	0	0	4	66.67%	100.00%	100.00%
#50		7	0	0	7	1	0	1	5	2	0	2	3	75.00%	60.00%	100.00%
#51		27	0	0	27	16	2	0	9	7	6	1	2	8.33%	22.22%	25.00%
#52		18	0	0	18	1	3	0	14	3	3	0	11	73.33%	78.57%	78.57%
#53		10	0	0	10	3	1	0	6	3	3	0	3	33.33%	50.00%	50.00%
#54		0	0	1	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#55		35	0	0	35	0	4	1	30	12	7	5	18	72.00%	60.00%	72.00%
#56		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#57		6	0	0	6	0	0	0	6	2	0	2	4	100.00%	66.67%	100.00%
#58		12	0	0	12	0	0	0	12	4	4	0	8	66.67%	66.67%	66.67%
#59		23	0	0	23	3	3	0	17	9	8	1	8	42.11%	47.06%	50.00%
#60		9	0	0	9	1	1	0	7	3	3	0	4	50.00%	57.14%	57.14%
#61		14	0	0	14	2	1	0	11	2	0	2	9	81.82%	81.82%	100.00%
#62		70	0	0	70	18	1	4	47	25	22	3	22	35.48%	46.81%	50.00%
#63		4	0	0	4	1	1	0	2	2	2	0	0	0.00%	0.00%	0.00%
#64		3	0	0	3	1	0	0	2	0	0	0	2	66.67%	100.00%	100.00%
#65		44	0	0	44	13	8	2	21	12	12	0	9	26.47%	42.86%	42.86%
#66		21	0	0	21	5	6	1	9	4	4	0	5	35.71%	55.56%	55.56%
#67		45	0	0	45	13	3	0	29	16	13	3	13	33.33%	44.83%	50.00%
#68		8	0	0	8	4	0	0	4	1	1	0	3	37.50%	75.00%	75.00%

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Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#69		0	0	11	11	10	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#70		62	0	0	62	6	8	0	48	12	11	1	36	67.92%	75.00%	76.60%
#71		20	0	0	20	0	4	0	16	6	5	1	10	66.67%	62.50%	66.67%
#72		32	0	0	32	2	4	1	25	11	11	0	14	51.85%	56.00%	56.00%
#73		28	0	0	28	2	0	0	26	6	5	1	20	74.07%	76.92%	80.00%
#74		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
#75		4	0	0	4	0	2	1	1	1	1	0	0	0.00%	0.00%	0.00%
#76		25	0	0	25	11	3	0	11	4	4	0	7	31.82%	63.64%	63.64%
#77		36	0	0	36	8	1	0	27	12	10	2	15	45.45%	55.56%	60.00%
#78		33	0	0	33	7	1	0	25	22	19	3	3	10.34%	12.00%	13.64%
#79		0	0	1	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#80		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#81		9	0	0	9	2	3	1	3	2	2	0	1	20.00%	33.33%	33.33%
#82		0	0	22	22	2	6	0	14	10	9	1	4	26.67%	28.57%	30.77%
#83		0	0	1	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#84		18	0	0	18	7	5	0	6	2	2	0	4	30.77%	66.67%	66.67%
#85		24	0	0	24	13	4	1	6	5	5	0	1	5.26%	16.67%	16.67%
#86		14	0	0	14	2	2	0	10	2	1	1	8	72.73%	80.00%	88.89%
#87		43	0	0	43	5	7	0	31	7	7	0	24	66.67%	77.42%	77.42%
#88		215	0	0	215	21	32	7	155	71	52	19	84	53.50%	54.19%	61.76%
#89		38	0	0	38	4	10	0	24	14	11	3	10	40.00%	41.67%	47.62%
#90		155	0	0	155	18	40	2	95	57	48	9	38	36.54%	40.00%	44.19%
#91		4	0	0	4	0	2	0	2	1	1	0	1	50.00%	50.00%	50.00%
#92		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#93		1499	0	0	1499	226	273	17	983	522	393	129	461	42.69%	46.90%	53.98%
#94		0	0	32	32	3	17	0	12	9	7	2	3	23.08%	25.00%	30.00%
#95		117	0	0	117	22	19	0	76	37	33	4	39	41.49%	51.32%	54.17%
#96		0	0	5	5	1	1	0	3	0	0	0	3	75.00%	100.00%	100.00%
#97		8	0	0	8	4	0	0	4	2	2	0	2	25.00%	50.00%	50.00%
#98		11	0	0	11	0	2	2	7	2	1	1	5	83.33%	71.43%	83.33%
#99		61	0	0	61	20	5	2	34	14	12	2	20	38.46%	58.82%	62.50%
#100		6	0	0	6	1	0	0	5	1	1	0	4	66.67%	80.00%	80.00%
#101		0	0	7	7	0	3	0	4	1	1	0	3	75.00%	75.00%	75.00%
#102		34	0	0	34	8	2	0	24	6	4	2	18	60.00%	75.00%	81.82%

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING								FLOWTHROUGH		
						LESOG										
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#103		0	0	51	51	25	6	0	20	13	10	3	7	16.67%	35.00%	41.18%
#104		41	0	0	41	4	2	0	35	11	11	0	24	61.54%	68.57%	68.57%
#105		6	0	0	6	0	3	0	3	1	1	0	2	66.67%	66.67%	66.67%
#106		2	0	0	2	1	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#107		3	0	0	3	0	0	0	3	1	1	0	2	66.67%	66.67%	66.67%
#108		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#109		4	0	0	4	0	0	0	4	0	0	0	4	100.00%	100.00%	100.00%
#110		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#111		13	0	0	13	3	0	1	9	5	3	2	4	40.00%	44.44%	57.14%
#112		26	0	0	26	2	3	0	21	14	7	7	7	43.75%	33.33%	50.00%
#113		0	14	0	14	11	0	0	3	3	1	2	0	0.00%	0.00%	0.00%
#114		52	0	0	52	30	5	1	16	6	3	3	10	23.26%	62.50%	76.92%
#115		0	0	136	136	75	25	3	33	23	19	4	10	9.62%	30.30%	34.48%
#116		384	0	0	384	93	23	10	258	129	102	27	129	39.81%	50.00%	55.84%
#117		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#118		6	0	0	6	4	1	0	1	1	1	0	0	0.00%	0.00%	0.00%
#119		2	0	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#120		2	0	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#121		49	0	0	49	4	8	1	36	19	14	5	17	48.57%	47.22%	54.84%
#122		58	0	0	58	12	3	0	43	14	12	2	29	54.72%	67.44%	70.73%
#123		577	0	0	577	63	64	8	442	277	127	150	165	46.48%	37.33%	56.51%
#124		7	0	0	7	1	0	0	6	4	4	0	2	28.57%	33.33%	33.33%
#125		4	0	0	4	0	1	0	3	1	1	0	2	66.67%	66.67%	66.67%
#126		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#127		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#128		0	0	11	11	2	4	0	5	1	0	1	4	66.67%	80.00%	100.00%
#129		17	0	0	17	5	0	0	12	6	2	4	6	46.15%	50.00%	75.00%
#130		15	0	0	15	8	0	0	7	6	5	1	1	7.14%	14.29%	16.67%
#131		3	0	0	3	0	1	0	2	0	0	0	2	100.00%	100.00%	100.00%
#132		10	0	0	10	5	0	1	4	2	0	2	2	28.57%	50.00%	100.00%
#133		571	0	0	571	117	45	5	404	187	151	36	217	44.74%	53.71%	58.97%
#134		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#135		0	0	3	3	0	0	0	3	0	0	0	3	100.00%	100.00%	100.00%
#136		61	0	0	61	20	5	0	36	12	10	2	24	44.44%	66.67%	70.59%

AGGREGATE ORDER TYPES																	
Company Info						LSR PROCESSING								FLOWTHROUGH			
						LESOG											
		Mechanized Interface Used				Manual	Rejects	Validated		Errors							
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#137		0	504	0	504	238	88	6	172	59	41	18	113	28.83%	65.70%	73.38%
#138		78	0	0	78	19	8	0	51	16	13	3	35	52.24%	68.63%	72.92%
#139		0	0	33	33	10	10	0	13	2	2	0	11	47.83%	84.62%	84.62%
#140		57	0	0	57	16	11	1	29	13	8	5	16	40.00%	55.17%	66.67%
#141		367	0	0	367	29	36	8	294	102	89	13	192	61.94%	65.31%	68.33%
#142		106	0	0	106	15	5	2	84	35	24	11	49	55.68%	58.33%	67.12%
#143		22	0	0	22	5	9	1	7	6	5	1	1	9.09%	14.29%	16.67%
#144		861	0	0	861	202	103	10	546	254	201	53	292	42.01%	53.48%	59.23%
#145		13	0	0	13	7	1	0	5	5	5	0	0	0.00%	0.00%	0.00%
#146		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#147		104	0	0	104	30	10	2	62	37	29	8	25	29.76%	40.32%	46.30%
#148		18	0	0	18	2	2	0	14	9	9	0	5	31.25%	35.71%	35.71%
#149		15	0	0	15	6	1	0	8	5	4	1	3	23.08%	37.50%	42.86%
#150		22	0	0	22	2	8	3	9	8	5	3	1	12.50%	11.11%	16.67%
#151		5	0	0	5	3	0	0	2	0	0	0	2	40.00%	100.00%	100.00%
#152		99	0	0	99	22	11	0	66	28	24	4	38	45.24%	57.58%	61.29%
#153		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#154		0	0	7	7	4	0	0	3	1	1	0	2	28.57%	66.67%	66.67%
#155		8	0	0	8	0	2	2	4	3	2	1	1	33.33%	25.00%	33.33%
#156		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#157		3	0	0	3	1	1	0	1	0	0	0	1	50.00%	100.00%	100.00%
#158		38	0	0	38	7	0	0	31	6	6	0	25	65.79%	80.65%	80.65%
#159		0	0	92	92	15	30	5	42	40	35	5	2	3.85%	4.76%	5.41%
#160		871	0	0	871	262	113	9	487	239	213	26	248	34.30%	50.92%	53.80%
#161		53	0	0	53	6	3	1	43	16	13	3	27	58.70%	62.79%	67.50%
#162		43	0	0	43	6	5	1	31	9	7	2	22	62.86%	70.97%	75.86%
#163		40	0	0	40	5	11	0	24	9	8	1	15	53.57%	62.50%	65.22%
#164		94	0	0	94	2	8	0	84	28	23	5	56	69.14%	66.67%	70.89%
#165		13	0	0	13	2	0	0	11	4	3	1	7	58.33%	63.64%	70.00%
#166		29	0	0	29	18	2	0	9	4	2	2	5	20.00%	55.56%	71.43%
#167		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#168		167	0	0	167	39	10	2	116	46	35	11	70	48.61%	60.34%	66.67%
#169		0	2	0	2	0	0	0	2	2	1	1	0	0.00%	0.00%	0.00%
#170		474	0	0	474	69	55	13	337	148	120	28	189	50.00%	56.08%	61.17%

AGGREGATE ORDER TYPES																	
Company Info						LSR PROCESSING								FLOWTHROUGH			
						LESOG											
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Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#171		0	1	0	1	0	0	0	1	1	0	1	0	0.00%	0.00%	0.00%
#172		58	0	0	58	23	11	1	23	18	14	4	5	11.90%	21.74%	26.32%
#173		35	0	0	35	3	8	0	24	5	1	4	19	82.61%	79.17%	95.00%
#174		8	0	0	8	5	0	0	3	2	1	1	1	14.29%	33.33%	50.00%
#175		5	0	0	5	0	0	0	5	4	1	3	1	50.00%	20.00%	50.00%
#176		0	0	6	6	0	6	0	0	0	0	0	0	0.00%	0.00%	0.00%
#177		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#178		67	0	0	67	17	5	2	43	19	19	0	24	40.00%	55.81%	55.81%
#179		0	140	0	140	44	19	3	74	42	37	5	32	28.32%	43.24%	46.38%
#180		1139	0	0	1139	204	125	21	789	459	387	72	330	35.83%	41.83%	46.03%
#181		44	0	0	44	4	18	2	20	18	18	0	2	8.33%	10.00%	10.00%
#182		35	0	0	35	2	5	0	28	14	13	1	14	48.28%	50.00%	51.85%
#183		20	0	0	20	3	0	0	17	5	2	3	12	70.59%	70.59%	85.71%
#184		184	0	0	184	145	10	1	28	19	13	6	9	5.39%	32.14%	40.91%
#185		6	0	0	6	3	0	0	3	1	1	0	2	33.33%	66.67%	66.67%
#186		0	0	1	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#187		6	0	0	6	1	0	0	5	1	0	1	4	80.00%	80.00%	100.00%
#188		2	0	0	2	0	0	0	2	2	1	1	0	0.00%	0.00%	0.00%
#189		12	0	0	12	1	1	0	10	4	4	0	6	54.55%	60.00%	60.00%
#190		13	0	0	13	7	0	0	6	6	4	2	0	0.00%	0.00%	0.00%
#191		6	0	0	6	1	0	0	5	1	1	0	4	66.67%	80.00%	80.00%
#192		11	0	0	11	8	0	0	3	3	3	0	0	0.00%	0.00%	0.00%
LENS Subtotal		10449	0	0	10449	2097	1323	166	6863	3354	2604	750	3509	42.74%	51.13%	57.40%
EDI Subtotal		0	672	0	672	293	112	9	258	110	83	27	148	28.24%	57.36%	64.07%
TAG Subtotal		0	0	469	469	162	115	8	184	115	94	21	69	21.23%	37.50%	42.33%
TOTAL INTERFACES		**10449**	**672**	**469**	**11590**	**2552**	**1550**	**183**	**7305**	**3579**	**2781**	**798**	**3726**	**41.13%**	**51.01%**	**57.26%**

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING								FLOWTHROUGH		
						LESOG										
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Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#1		0	107	0	107	31	28	0	48	22	6	16	26	41.27%	54.17%	81.25%
#2		52	0	0	52	3	8	0	41	11	8	3	30	73.17%	73.17%	78.95%
#3		0	3420	0	3420	569	662	0	2189	1955	151	1804	234	24.53%	10.69%	60.78%
#4		967	0	0	967	69	82	16	800	218	106	112	582	76.88%	72.75%	84.59%
#5		12	0	0	12	0	2	0	10	0	0	0	10	100.00%	100.00%	100.00%
#6		0	19	0	19	5	2	0	12	6	6	0	6	35.29%	50.00%	50.00%
#7		0	17	0	17	4	2	0	11	4	2	2	7	53.85%	63.64%	77.78%
#8		30	0	0	30	2	3	7	18	11	10	1	7	36.84%	38.89%	41.18%
#9		1339	0	0	1339	172	116	1	1050	137	116	21	913	76.02%	86.95%	88.73%
#10		0	0	13	13	2	1	0	10	4	3	1	6	54.55%	60.00%	66.67%
#11		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#12		0	0	17	17	13	3	0	1	1	1	0	0	0.00%	0.00%	0.00%
#13		2230	0	0	2230	288	278	36	1628	360	244	116	1268	70.44%	77.89%	83.86%
#14		33	0	0	33	15	6	1	11	7	6	1	4	16.00%	36.36%	40.00%
#15		0	0	2	2	0	0	0	2	2	1	1	0	0.00%	0.00%	0.00%
#16		0	0	1467	1467	207	253	8	999	424	348	76	575	50.88%	57.56%	62.30%
#17		0	0	896	896	130	130	1	635	256	219	37	379	52.06%	59.69%	63.38%
#18		0	0	18	18	1	1	0	16	16	7	9	0	0.00%	0.00%	0.00%
#19		0	0	23	23	4	4	2	13	6	2	4	7	53.85%	53.85%	77.78%
#20		100	0	0	100	10	10	2	78	31	24	7	47	58.02%	60.26%	66.20%
#21		0	0	1277	1277	281	245	11	740	339	238	101	401	43.59%	54.19%	62.75%
#22		0	193	0	193	163	13	0	17	17	16	1	0	0.00%	0.00%	0.00%
#23		914	0	0	914	499	114	2	299	110	80	30	189	24.61%	63.21%	70.26%
#24		0	0	778	778	120	155	9	494	221	178	43	273	47.81%	55.26%	60.53%
#25		0	0	551	551	112	104	11	324	135	114	21	189	45.54%	58.33%	62.38%
#26		474	0	0	474	49	48	9	368	106	77	29	262	67.53%	71.20%	77.29%
#27		0	198	0	198	25	16	8	149	69	53	16	80	50.63%	53.69%	60.15%
#28		4	0	0	4	3	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#29		0	0	32	32	10	2	0	20	4	4	0	16	53.33%	80.00%	80.00%
#30		63	0	0	63	8	12	0	43	5	3	2	38	77.55%	88.37%	92.68%
#31		688	0	0	688	173	48	6	461	143	120	23	318	52.05%	68.98%	72.60%
#32		2016	0	0	2016	432	139	6	1439	386	314	72	1053	58.53%	73.18%	77.03%
#33		48	0	0	48	0	0	1	47	47	46	1	0	0.00%	0.00%	0.00%
#34		4	0	0	4	0	1	1	2	2	2	0	0	0.00%	0.00%	0.00%

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING								FLOWTHROUGH		
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Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#35		0	0	11	11	0	2	2	7	7	3	4	0	0.00%	0.00%	0.00%
#36		93	0	0	93	5	5	9	74	69	48	21	5	8.62%	6.76%	9.43%
#37		0	0	579	579	92	87	1	399	175	159	16	224	47.16%	56.14%	58.49%
#38		486	0	0	486	44	34	4	404	73	59	14	331	76.27%	81.93%	84.87%
#39		0	0	2	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
#40		98	0	0	98	26	15	0	57	16	10	6	41	53.25%	71.93%	80.39%
#41		0	5	0	5	3	0	0	2	1	1	0	1	20.00%	50.00%	50.00%
#42		0	4	0	4	0	2	0	2	0	0	0	2	100.00%	100.00%	100.00%
#43		0	0	33	33	7	12	2	12	4	4	0	8	42.11%	66.67%	66.67%
#44		42	0	0	42	4	10	2	26	8	7	1	18	62.07%	69.23%	72.00%
#45		66	0	0	66	12	8	2	44	16	14	2	28	51.85%	63.64%	66.67%
#46		70	0	0	70	14	5	0	51	14	13	1	37	57.81%	72.55%	74.00%
#47		0	0	13	13	2	6	0	5	3	3	0	2	28.57%	40.00%	40.00%
#48		11	0	0	11	3	4	0	4	1	1	0	3	42.86%	75.00%	75.00%
#49		0	0	105	105	11	6	0	88	34	28	6	54	58.06%	61.36%	65.85%
#50		127	0	0	127	18	6	1	102	19	16	3	83	70.94%	81.37%	83.84%
#51		0	0	2	2	1	0	0	1	1	0	1	0	0.00%	0.00%	0.00%
#52		31	0	0	31	4	1	1	25	12	1	11	13	72.22%	52.00%	92.86%
#53		0	0	1	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#54		27	0	0	27	1	5	1	20	3	3	0	17	80.95%	85.00%	85.00%
#55		0	0	2	2	0	0	0	2	2	2	0	0	0.00%	0.00%	0.00%
#56		35	0	0	35	4	2	0	29	7	4	3	22	73.33%	75.86%	84.62%
#57		186	0	0	186	41	8	5	132	48	32	16	84	53.50%	63.64%	72.41%
#58		0	0	240	240	35	26	1	178	93	66	27	85	45.70%	47.75%	56.29%
#59		226	0	0	226	17	24	7	178	32	22	10	146	78.92%	82.02%	86.90%
#60		9	0	0	9	0	0	0	9	3	2	1	6	75.00%	66.67%	75.00%
#61		0	6	0	6	2	0	0	4	4	1	3	0	0.00%	0.00%	0.00%
#62		3	0	0	3	2	0	0	1	1	0	1	0	0.00%	0.00%	0.00%
#63		14	0	0	14	0	0	0	14	2	2	0	12	85.71%	85.71%	85.71%
#64		0	24	0	24	11	0	2	11	11	10	1	0	0.00%	0.00%	0.00%
#65		4	0	0	4	0	1	0	3	3	3	0	0	0.00%	0.00%	0.00%
#66		0	0	28	28	7	2	0	19	3	2	1	16	64.00%	84.21%	88.89%
#67		35	0	0	35	1	2	0	32	3	2	1	29	90.63%	90.63%	93.55%
#68		0	114	0	114	31	9	0	74	27	20	7	47	47.96%	63.51%	70.15%

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING								FLOWTHROUGH		
						LESOG										
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#69		0	0	39	39	12	0	2	25	9	9	0	16	43.24%	64.00%	64.00%
#70		46	0	0	46	7	3	0	36	12	4	8	24	68.57%	66.67%	85.71%
#71		6	0	0	6	0	2	0	4	1	1	0	3	75.00%	75.00%	75.00%
#72		36	0	0	36	13	9	0	14	14	14	0	0	0.00%	0.00%	0.00%
#73		2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
#74		0	51	0	51	12	7	0	32	6	3	3	26	63.41%	81.25%	89.66%
#75		26	0	0	26	7	4	0	15	6	0	6	9	56.25%	60.00%	100.00%
#76		0	0	882	882	143	13	78	648	489	433	56	159	21.63%	24.54%	26.86%
#77		0	25	0	25	0	6	3	16	16	0	16	0	0.00%	0.00%	0.00%
#78		4	0	0	4	0	2	0	2	2	1	1	0	0.00%	0.00%	0.00%
#79		34	0	0	34	5	4	2	23	11	5	6	12	54.55%	52.17%	70.59%
#80		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#81		96	0	0	96	18	10	0	68	17	10	7	51	64.56%	75.00%	83.61%
#82		0	0	396	396	70	30	4	292	70	61	9	222	62.89%	76.03%	78.45%
#83		928	0	0	928	138	68	9	713	119	98	21	594	71.57%	83.31%	85.84%
#84		0	0	13	13	0	0	0	13	8	3	5	5	62.50%	38.46%	62.50%
#85		418	0	0	418	201	28	8	181	87	66	21	94	26.04%	51.93%	58.75%
#86		0	0	5	5	0	1	0	4	1	1	0	3	75.00%	75.00%	75.00%
#87		205	0	0	205	41	22	5	137	46	37	9	91	53.85%	66.42%	71.09%
#88		0	0	15	15	0	0	0	15	13	11	2	2	15.38%	13.33%	15.38%
#89		0	0	9971	9971	5039	1314	94	3524	1541	1102	439	1983	24.41%	56.27%	64.28%
#90		8294	0	0	8294	437	744	38	7075	722	553	169	6353	86.52%	89.80%	91.99%
#91		45	0	0	45	0	16	1	28	28	11	17	0	0.00%	0.00%	0.00%
#92		4	0	0	4	0	0	0	4	4	0	4	0	0.00%	0.00%	0.00%
#93		15	0	0	15	0	7	0	8	8	2	6	0	0.00%	0.00%	0.00%
#94		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#95		115	0	0	115	51	7	0	57	17	15	2	40	37.74%	70.18%	72.73%
#96		0	0	3	3	0	3	0	0	0	0	0	0	0.00%	0.00%	0.00%
#97		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#98		2	0	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#99		4	0	0	4	0	0	0	4	2	2	0	2	50.00%	50.00%	50.00%
#100		0	0	23	23	7	8	0	8	4	2	2	4	30.77%	50.00%	66.67%
#101		195	0	0	195	30	34	1	130	26	23	3	104	66.24%	80.00%	81.89%
#102		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING								FLOWTHROUGH		
						LESOG										
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#103		0	0	2	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#104		30	0	0	30	0	2	0	28	23	12	11	5	29.41%	17.86%	29.41%
#105		0	0	1	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#106		4	0	0	4	0	0	0	4	1	0	1	3	100.00%	75.00%	100.00%
#107		0	0	2	2	0	1	0	1	1	0	1	0	0.00%	0.00%	0.00%
#108		5	0	0	5	0	0	0	5	3	2	1	2	50.00%	40.00%	50.00%
#109		135	0	0	135	35	16	2	82	44	35	9	38	35.19%	46.34%	52.05%
#110		4	0	0	4	2	0	0	2	2	1	1	0	0.00%	0.00%	0.00%
#111		7	0	0	7	0	1	0	6	0	0	0	6	100.00%	100.00%	100.00%
#112		0	0	977	977	123	57	15	782	81	42	39	701	80.95%	89.64%	94.35%
#113		401	0	0	401	15	14	0	372	7	6	1	365	94.56%	98.12%	98.38%
#114		65	0	0	65	2	9	3	51	16	12	4	35	71.43%	68.63%	74.47%
#115		13	0	0	13	1	2	0	10	4	2	2	6	66.67%	60.00%	75.00%
#116		0	61	0	61	26	11	0	24	4	4	0	20	40.00%	83.33%	83.33%
#117		12	0	0	12	7	4	0	1	1	0	1	0	0.00%	0.00%	0.00%
#118		11	0	0	11	0	2	0	9	8	2	6	1	33.33%	11.11%	33.33%
#119		45	0	0	45	0	0	2	43	43	27	16	0	0.00%	0.00%	0.00%
#120		64	0	0	64	34	8	0	22	15	11	4	7	13.46%	31.82%	38.89%
#121		40	0	0	40	18	8	0	14	14	11	3	0	0.00%	0.00%	0.00%
#122		45	0	0	45	15	19	0	11	11	7	4	0	0.00%	0.00%	0.00%
#123		0	0	23	23	2	2	0	19	3	2	1	16	80.00%	84.21%	88.89%
#124		10	0	0	10	1	4	0	5	5	5	0	0	0.00%	0.00%	0.00%
#125		0	520	0	520	384	56	0	80	48	30	18	32	7.17%	40.00%	51.61%
#126		12	0	0	12	0	6	0	6	5	3	2	1	25.00%	16.67%	25.00%
#127		0	0	7	7	7	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#128		2	0	0	2	0	0	1	1	0	0	0	1	100.00%	100.00%	100.00%
#129		2	0	0	2	0	0	0	2	2	1	1	0	0.00%	0.00%	0.00%
#130		0	18665	0	18665	3331	2245	7	13082	1959	1517	442	11123	69.64%	85.03%	88.00%
#131		10	0	0	10	2	4	0	4	3	0	3	1	33.33%	25.00%	100.00%
#132		0	399	0	399	249	121	2	27	27	7	20	0	0.00%	0.00%	0.00%
#133		0	607	0	607	398	91	4	114	44	31	13	70	14.03%	61.40%	69.31%
#134		65	0	0	65	0	5	3	57	21	12	9	36	75.00%	63.16%	75.00%
#135		0	0	4	4	0	0	1	3	0	0	0	3	100.00%	100.00%	100.00%
#136		67	0	0	67	23	4	3	37	16	10	6	21	38.89%	56.76%	67.74%

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING								FLOWTHROUGH		
						LESOG										
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#137		0	0	13	13	0	4	0	9	2	0	2	7	100.00%	77.78%	100.00%
#138		0	0	4	4	2	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
#139		104	0	0	104	55	41	0	8	8	8	0	0	0.00%	0.00%	0.00%
#140		8	0	0	8	3	0	1	4	4	4	0	0	0.00%	0.00%	0.00%
#141		21	0	0	21	0	4	4	13	13	11	2	0	0.00%	0.00%	0.00%
#142		11	0	0	11	0	8	0	3	3	2	1	0	0.00%	0.00%	0.00%
#143		0	0	14	14	0	0	0	14	4	1	3	10	90.91%	71.43%	90.91%
#144		0	0	36	36	0	5	1	30	11	8	3	19	70.37%	63.33%	70.37%
#145		5	0	0	5	1	0	2	2	1	1	0	1	33.33%	50.00%	50.00%
#146		2	0	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#147		0	0	8	8	0	1	0	7	4	4	0	3	42.86%	42.86%	42.86%
#148		186	0	0	186	48	107	1	30	30	26	4	0	0.00%	0.00%	0.00%
#149		2	0	0	2	0	1	0	1	1	1	0	0	0.00%	0.00%	0.00%
#150		0	0	54	54	15	4	1	34	26	11	15	8	23.53%	23.53%	42.11%
#151		5	0	0	5	2	2	0	1	0	0	0	1	33.33%	100.00%	100.00%
#152		0	0	2	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
#153		0	1536	0	1536	816	139	4	577	140	73	67	437	32.96%	75.74%	85.69%
#154		141	0	0	141	56	12	1	72	37	31	6	35	28.69%	48.61%	53.03%
#155		2	0	0	2	1	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#156		4	0	0	4	0	0	2	2	0	0	0	2	100.00%	100.00%	100.00%
#157		0	417	0	417	210	74	6	127	80	58	22	47	14.92%	37.01%	44.76%
#158		592	0	0	592	94	28	4	466	114	95	19	352	65.06%	75.54%	78.75%
#159		75	0	0	75	4	49	2	20	20	18	2	0	0.00%	0.00%	0.00%
#160		40	0	0	40	4	17	1	18	18	11	7	0	0.00%	0.00%	0.00%
#161		0	169	0	169	115	11	3	40	21	18	3	19	12.50%	47.50%	51.35%
#162		12	0	0	12	0	2	2	8	4	2	2	4	66.67%	50.00%	66.67%
#163		2417	0	0	2417	487	266	9	1655	688	566	122	967	47.87%	58.43%	63.08%
#164		133	0	0	133	1	23	4	105	39	12	27	66	83.54%	62.86%	84.62%
#165		0	0	94	94	47	19	1	27	9	6	3	18	25.35%	66.67%	75.00%
#166		8189	0	0	8189	870	490	93	6736	1588	1402	186	5148	69.38%	76.43%	78.60%
#167		0	272	0	272	165	54	0	53	19	15	4	34	15.89%	64.15%	69.39%
#168		786	0	0	786	146	83	9	548	194	164	30	354	53.31%	64.60%	68.34%
#169		18	0	0	18	0	9	1	8	6	5	1	2	28.57%	25.00%	28.57%
#170		0	94	0	94	56	3	1	34	13	12	1	21	23.60%	61.76%	63.64%

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
						LESOG										
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#171		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#172		3	0	0	3	1	1	0	1	1	1	0	0	0.00%	0.00%	0.00%
#173		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#174		19	0	0	19	5	3	6	5	5	3	2	0	0.00%	0.00%	0.00%
#175		0	559	0	559	109	61	2	387	127	101	26	260	55.32%	67.18%	72.02%
#176		606	0	0	606	85	99	7	415	128	111	17	287	59.42%	69.16%	72.11%
#177		0	137	0	137	33	41	2	61	17	11	6	44	50.00%	72.13%	80.00%
#178		0	0	15	15	9	2	0	4	0	0	0	4	30.77%	100.00%	100.00%
#179		41	0	0	41	4	8	0	29	5	5	0	24	72.73%	82.76%	82.76%
#180		101	0	0	101	6	32	14	49	48	42	6	1	2.04%	2.04%	2.33%
#181		0	8	0	8	0	1	0	7	2	2	0	5	71.43%	71.43%	71.43%
#182		2026	0	0	2026	217	197	23	1589	827	676	151	762	46.04%	47.95%	52.99%
#183		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#184		201	0	0	201	0	1	4	196	38	35	3	158	81.87%	80.61%	81.87%
#185		597	0	0	597	126	114	15	342	194	147	47	148	35.15%	43.27%	50.17%
LENS Subtotal		38418	0	0	38418	5242	3665	403	29108	7289	5780	1509	21819	66.44%	74.96%	79.06%
EDI Subtotal		0	27627	0	27627	6748	3655	44	17180	4639	2148	2491	12541	58.50%	73.00%	85.38%
TAG Subtotal		0	0	18693	18693	6512	2508	245	9428	4007	3079	928	5421	36.11%	57.50%	63.78%
TOTAL INTERFACES		**38418**	**27627**	**18693**	**84738**	**18502**	**9828**	**692**	**55716**	**15935**	**11007**	**4928**	**39781**	**57.41%**	**71.40%**	**78.33%**

	ACHIEVED FLOW-THROUGH %	ADJUSTED FLOW-THROUGH %
CLEC AGGREGATE		
REGION ALL SERVICES	54.30%	91.83%

AGGREGATE ORDER TYPES

Company Info		LSR PROCESSING										FLOWTHROUGH		
		Mechanized Interface Used			Manual	Rejects	Validated	Errors						
Name	RESH / OCN	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
#1		322	0	322	167	11	144	83	65	18	61	20.82%	42.36%	48.41%
#2		621	0	621	274	57	290	55	31	24	235	43.52%	81.03%	88.35%
#3		0	31	31	17	3	11	10	1	9	1	5.26%	9.09%	50.00%
#4		4	0	4	1	0	3	0	0	0	3	75.00%	100.00%	100.00%
#5		1	0	1	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#6		0	1588	1588	633	124	831	302	149	153	529	40.35%	63.66%	78.02%
#7		677	0	677	548	55	74	32	20	12	42	6.89%	56.76%	67.74%
#8		0	41	41	22	5	14	8	4	4	6	18.75%	42.86%	60.00%
#9		0	1496	1496	1418	78	0	0	0	0	0	0.00%	0.00%	0.00%
#10		174	0	174	97	7	70	28	16	12	42	27.10%	60.00%	72.41%
#11		9	0	9	3	2	4	3	2	1	1	16.67%	25.00%	33.33%
#12		0	85	85	27	8	50	11	9	2	39	52.00%	78.00%	81.25%
#13		2046	0	2046	735	156	1155	241	129	112	914	51.41%	79.13%	87.63%
#14		0	217	217	112	23	82	17	11	6	65	34.57%	79.27%	85.53%
#15		2746	0	2746	308	29	2409	103	44	59	2306	86.76%	95.72%	98.13%
#16		94	0	94	68	4	22	7	0	7	15	18.07%	68.18%	100.00%
#17		0	2	2	0	2	0	0	0	0	0	0.00%	0.00%	0.00%
#18		152	0	152	145	0	7	5	0	5	2	1.36%	28.57%	100.00%
#19		4239	0	4239	519	83	3637	230	66	164	3407	85.35%	93.68%	98.10%
#20		0	83	83	40	5	38	13	3	10	25	36.76%	65.79%	89.29%
#21		7	0	7	3	0	4	4	3	1	0	0.00%	0.00%	0.00%
#22		1013	0	1013	636	45	332	116	41	75	216	24.19%	65.06%	84.05%
#23		0	18	18	7	0	11	8	6	2	3	18.75%	27.27%	33.33%
#24		362	0	362	150	17	195	83	64	19	112	34.36%	57.44%	63.64%
#25		13	0	13	1	2	10	0	0	0	10	90.91%	100.00%	100.00%
#26		370	0	370	189	9	172	76	59	17	96	27.91%	55.81%	61.94%

Trunk Group Performance - Aggregate

Tennessee		Average blocking percentage by hour																						
		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24
Jul-00	BellSouth	0.0166	0.0071	0.0011	0.0017	0.0000	0.0008	2.0138	0.1060	0.0354	0.2558	0.0235	0.1039	0.2420	0.8236	0.1510	0.0421	0.0654	0.0387	0.0352	0.0089	0.0138	0.0790	0.4188	0.0707
	CLEC	0.0802	0.1196	0.1097	0.0603	0.0024	0.0036	0.0258	0.0821	0.0392	0.0219	0.0093	0.0344	0.0499	0.0129	0.0520	0.0210	0.0407	0.0252	0.0114	0.0095	0.1095	0.1170	0.0479	0.0561
	Difference	-0.0636	-0.1125	-0.1086	-0.0586	-0.0024	-0.0028	1.9880	0.0238	-0.0037	0.2338	0.0142	0.0694	0.1922	0.8106	0.0990	0.0210	0.0246	0.0135	0.0238	-0.0006	-0.0957	-0.0379	0.3708	0.0146
Aug-00	BellSouth	0.0084	0.0030	0.0006	0.0000	0.0006	0.0068	0.4921	0.0417	0.3249	0.1087	0.0699	0.0595	0.0587	0.1708	0.0415	0.0353	0.0112	0.0723	0.0544	0.0006	0.0096	0.0317	0.0862	0.0576
	CLEC	0.0000	0.0003	0.0894	0.0000	0.0000	0.0004	0.0356	0.0697	0.0445	0.0143	0.0122	0.0148	0.0171	0.0088	0.0273	0.0238	0.0409	0.0301	0.0031	0.0020	0.1757	0.2898	0.0140	0.0018
	Difference	0.0084	0.0027	-0.0888	0.0000	0.0006	0.0064	0.4565	-0.0281	0.2804	0.0944	0.0577	0.0447	0.0416	0.1620	0.0143	0.0115	-0.0297	0.0422	0.0514	-0.0014	-0.1661	-0.2581	0.0722	0.0558
Sep-00	BellSouth	0.0186	0.0186	0.0123	0.0017	0.0032	0.0118	0.0607	0.1724	0.4406	0.2229	0.3368	0.0576	0.0942	0.2058	0.1120	0.0441	0.0738	0.0469	0.0043	0.0075	0.0389	0.0296	0.0384	0.1458
	CLEC	0.0011	0.0002	0.0281	0.0002	0.0000	0.0033	0.0474	0.1776	0.1129	0.0261	0.0285	0.0299	0.0323	0.0437	0.0391	0.0908	0.0438	0.0134	0.0379	0.0129	0.4230	0.7147	0.0191	0.0022
	Difference	0.0176	0.0184	-0.0159	0.0015	0.0032	0.0084	0.0133	-0.0053	0.3278	0.1967	0.3083	0.0276	0.0619	0.1621	0.0729	-0.0466	0.0300	0.0335	-0.0337	-0.0054	-0.3842	-0.6851	0.0194	0.1436
Oct-00	BellSouth	0.0134	0.0148	0.0008	0.0025	0.0003	0.0016	0.8764	2.4455	1.5437	1.0945	0.3557	0.7137	0.1433	1.5530	0.3835	1.7737	0.5931	0.5560	0.2281	0.1479	0.0852	0.1097	0.0667	0.0491
	CLEC	0.0212	0.0254	0.0031	0.0527	0.0147	0.1085	0.8483	2.0681	1.0243	0.4535	0.2820	0.3332	0.2075	0.3746	0.3025	0.4783	0.5379	0.5164	0.3329	0.2819	0.4918	0.5768	0.2063	0.0564
	Difference	-0.0078	-0.0106	-0.0023	-0.0503	-0.0145	-0.1068	0.0281	0.3775	0.5194	0.6410	0.0737	0.3805	-0.0642	1.1784	0.0810	1.2954	0.0552	0.0396	-0.1048	-0.1341	-0.4067	-0.4671	-0.1395	-0.0073
Nov-00	BellSouth	0.1582	0.0204	0.0074	0.0062	0.0082	0.7076	2.2964	0.6359	0.4719	0.0758	0.3709	0.2270	0.4039	1.1950	0.1824	0.2839	0.3667	1.2912	0.8064	0.0369	0.0069	0.0371	2.9530	0.2204
	CLEC	0.0311	0.0072	0.0026	0.0055	0.0051	0.0029	0.0313	0.1908	0.0886	0.0651	0.0449	0.0417	0.0358	0.0598	0.0327	0.0320	0.0444	0.0804	0.1018	0.0835	0.2103	0.1457	0.0162	0.0161
	Difference	0.1271	0.0132	0.0049	0.0007	0.0031	0.7047	2.2652	0.4452	0.3833	0.0107	0.3260	0.1852	0.3681	1.1352	0.1497	0.2519	0.3223	1.2108	0.7046	-0.0466	-0.2034	-0.1086	2.9367	0.2043
Dec-00	BellSouth	0.0425	0.0037	0.0007	0.0013	0.0019	0.1049	0.2083	0.2367	0.3048	0.1945	0.0706	0.0315	0.2827	0.3590	0.0738	0.0602	0.0546	0.0247	0.0063	0.0025	0.0022	0.0016	0.0412	0.1123
	CLEC	0.0050	0.0003	0.0049	0.0006	0.0016	0.0120	0.0266	0.1436	0.1194	0.0481	0.1130	0.1094	0.0511	0.0266	0.0332	0.0291	0.0731	0.0852	0.0502	0.0663	0.2062	0.1114	0.0112	0.0025
	Difference	0.0375	0.0033	-0.0043	0.0007	0.0003	0.0930	0.1817	0.0930	0.1854	0.1464	-0.0423	-0.0779	0.2316	0.3323	0.0406	0.0311	-0.0185	-0.0605	-0.0439	-0.0638	-0.2040	-0.1097	0.0300	0.1098
Jan-01	BellSouth	0.0123	0.0027	0.0031	0.0127	0.0014	0.0056	0.1885	0.0716	0.1263	0.0725	0.0659	0.0282	0.1653	0.5347	0.0177	0.0567	0.0425	0.0862	0.0556	0.0013	0.0082	0.0044	0.1681	0.0294
	CLEC	0.0018	0.0010	0.0000	0.0117	0.0000	0.0066	0.0086	0.1013	0.0931	0.0246	0.0186	0.0293	0.0341	0.0285	0.0321	0.1070	0.0762	0.0447	0.0647	0.3451	1.0797	0.5873	0.0615	0.0009
	Difference	0.0105	0.0017	0.0031	0.0010	0.0014	-0.0011	0.1798	-0.0298	0.0332	0.0478	0.0473	-0.0011	0.1312	0.5062	-0.0144	-0.0503	-0.0336	0.0415	-0.0091	-0.3439	-1.0716	-0.5829	0.1066	0.0285
Feb-01	BellSouth	0.0050	0.0014	0.0064	0.0071	0.0025	0.3169	0.1855	0.1093	0.0767	0.1043	0.0160	0.1113	0.1504	0.3565	0.0098	0.0682	0.0273	0.4908	0.4667	0.0205	0.0044	0.0026	2.0178	0.0948
	CLEC	0.0453	0.0502	0.0432	0.0391	0.0699	0.0664	0.0732	0.2176	0.0880	0.0356	0.0321	0.0418	0.0355	0.0417	0.0436	0.1123	0.1126	0.0982	0.1168	0.1527	0.4791	0.3546	0.0447	0.0412
	Difference	-0.0403	-0.0488	-0.0368	-0.0320	-0.0674	0.2504	0.1124	-0.1084	-0.0112	0.0687	-0.0162	0.0696	0.1149	0.3148	-0.0338	-0.0441	-0.0853	0.3927	0.3498	-0.1322	-0.4747	-0.3520	1.9731	0.0536
Mar-01	BellSouth	0.0160	0.0021	0.0034	0.0009	0.0006	0.0066	0.4853	0.1111	0.2342	0.1037	0.0480	0.0978	0.2507	0.1806	0.1420	0.0239	0.0938	0.2198	0.1666	0.0037	0.0067	0.0429	0.5616	0.0275
	CLEC	0.0020	0.0004	0.0005	0.0003	0.0001	0.0005	0.0285	0.1249	0.0963	0.0234	0.0254	0.0336	0.0321	0.0293	0.0459	0.0575	0.0662	0.0815	0.1765	0.3189	0.6817	0.3264	0.0174	0.0013
	Difference	0.0140	0.0017	0.0029	0.0006	0.0005	0.0061	0.4568	-0.0138	0.1379	0.0803	0.0226	0.0642	0.2187	0.1514	0.0961	-0.0336	0.0277	0.1382	-0.0099	-0.3152	-0.6750	-0.2835	0.5442	0.0263
Apr-01	BellSouth	0.0064	0.0043	0.0009	0.0000	0.0001	0.0133	0.6500	0.1758	0.0643	0.0168	0.2672	0.1795	0.2800	0.7795	0.2278	0.5256	0.2185	0.0843	0.0310	0.0025	0.0029	0.0060	0.2799	0.0437
	CLEC	0.0009	0.0012	0.0006	0.0002	0.0002	0.0006	0.0669	0.3935	0.1700	0.0355	0.0285	0.0450	0.0446	0.0559	0.0598	0.0541	0.1106	0.0736	0.0498	0.0781	0.2818	0.2769	0.0720	0.0142
	Difference	0.0054	0.0031	0.0003	-0.0002	-0.0001	0.0127	0.5831	-0.2177	-0.1057	-0.0188	0.2387	0.1344	0.2354	0.7236	0.1680	0.4715	0.1080	0.0107	-0.0188	-0.0755	-0.2790	-0.2709	0.2080	0.0295
May-01	BellSouth	0.0051	0.0004	0.0000	0.0000	0.0012	6.3169	7.4932	0.5002	0.1317	0.0498	0.1681	0.4471	0.3662	0.8102	0.1450	0.3898	0.2437	0.3603	0.1585	0.0060	0.0108	0.0448	2.8002	0.0804
	CLEC	0.0061	0.0053	0.0005	0.0054	0.0001	0.0007	0.0553	0.5385	0.2637	0.0559	0.0583	0.0818	0.0908	0.1086	0.0679	0.0963	0.1181	0.0833	0.0212	0.0267	0.0690	0.0992	0.0495	0.0178
	Difference	-0.0010	-0.0049	-0.0005	-0.0054	0.0011	6.3162	7.4379	-0.0383	-0.1320	-0.0061	0.1098	0.3653	0.2754	0.7016	0.0771	0.2936	0.1255	0.2770	0.1373	-0.0207	-0.0582	-0.0545	2.7507	0.0626
Jun-01	BellSouth	0.0062	0.0008	0.0006	0.0002	0.0001	0.0060	0.7409	0.0491	0.0766	0.0290	0.0375	0.0733	0.0895	0.4859	0.0602	0.0386	0.0687	0.3005	0.1453	0.0072	0.0093	0.0101	0.5068	0.0395
	CLEC	0.0881	0.4622	0.0000	0.0057	0.0001	0.0010	0.0400	0.1337	0.0874	0.0679	0.0835	0.0706	0.0491	0.0568	0.0630	0.0393	0.0491	0.0368	0.0127	0.0213	0.0495	0.0811	0.0430	0.0173
	Difference	-0.0819	-0.4614	0.0006	-0.0054	0.0000	0.0049	0.7009	-0.0846	-0.0108	-0.0389	-0.0460	0.0027	0.0404	0.4291	-0.0028	-0.0007	0.0196	0.2637	0.1326	-0.0141	-0.0402	-0.0710	0.4637	0.0223

CERTIFICATE OF SERVICE

I hereby certify that on September 6, 2001, a copy of the foregoing document was served on the parties of record, via hand delivery, facsimile, overnight or US Mail, addressed as follows:

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