EXHIBIT NO. AJV – 3

November 2001 MSS Report

BellSouth Monthly State Summary

Tennessee, November 2001

				Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Resale - Ordering											
	% Rejected Service Requests - Mechanized											
A.1.1.1	O-7	Residence/TN(%)		Diagnostic			7.01%	11,818				Diagnostic
A.1.1.2	O-7	Business/TN(%)		Diagnostic			27.52%	218				Diagnostic
A.1.1.3	O-7	Design (Specials)/TN(%)		Diagnostic			0.00%	3				Diagnostic
A.1.1.4	O-7	PBX/TN(%)		Diagnostic								Diagnostic
A.1.1.5	O-7	Centrex/TN(%)		Diagnostic								Diagnostic
A.1.1.6	O-7	ISDN/TN(%)		Diagnostic								Diagnostic
	% Rejected Service Requests - Partially Mechanized											
A.1.2.1	O-7	Residence/TN(%)		Diagnostic			23.41%	1,922				Diagnostic
A.1.2.2	O-7	Business/TN(%)		Diagnostic			45.67%	127				Diagnostic
A.1.2.3	O-7	Design (Specials)/TN(%)		Diagnostic			100.00%	1				Diagnostic
A.1.2.4	O-7	PBX/TN(%)		Diagnostic								Diagnostic
A.1.2.5	O-7	Centrex/TN(%)		Diagnostic								Diagnostic
A.1.2.6	O-7	ISDN/TN(%)		Diagnostic								Diagnostic
	% Rejected Service Requests - Non-Mechanized											
A.1.3.1	O-7	Residence/TN(%)		Diagnostic			51.09%	92				Diagnostic
A.1.3.2	O-7	Business/TN(%)		Diagnostic			52.73%	220				Diagnostic
A.1.3.3	O-7	Design (Specials)/TN(%)		Diagnostic			30.23%	43				Diagnostic
A.1.3.4	O-7	PBX/TN(%)		Diagnostic			0.00%	3				Diagnostic
A.1.3.5	O-7	Centrex/TN(%)		Diagnostic								Diagnostic
A.1.3.6	O-7	ISDN/TN(%)		Diagnostic			46.27%	67				Diagnostic
	Reject Interval - Mechanized											
A.1.4.1	O-8	Residence/TN(%)		>= 97% w in 1 hr			94.60%	833				NO
A.1.4.2	O-8	Business/TN(%)		>= 97% w in 1 hr			90.00%	60				NO
A.1.4.3	O-8	Design (Specials)/TN(%)		>= 97% w in 1 hr								
A.1.4.4	O-8	PBX/TN(%)		>= 97% w in 1 hr								
A.1.4.5	O-8	Centrex/TN(%)		>= 97% w in 1 hr								
A.1.4.6	O-8	ISDN/TN(%)		>= 97% w in 1 hr								
	Reject Interval - Partially Mechanized - 10 hours											
A.1.7.1	O-8	Residence/TN(%)		>= 85% w in 10 hrs			94.13%	460				YES
A.1.7.2	O-8	Business/TN(%)		>= 85% w in 10 hrs			90.00%	60				YES
A.1.7.3	O-8	Design (Specials)/TN(%)		>= 85% w in 10 hrs			100.00%	1				YES
A.1.7.4	O-8	PBX/TN(%)		>= 85% w in 10 hrs								
A.1.7.5	O-8	Centrex/TN(%)		>= 85% w in 10 hrs								
A.1.7.6	O-8	ISDN/TN(%)		>= 85% w in 10 hrs								
	Reject Interval - Non-Mechanized											
A.1.8.1	O-8	Residence/TN(%)		>= 85% w in 24 hrs			95.83%	48				YES
A.1.8.2	O-8	Business/TN(%)		>= 85% w in 24 hrs			100.00%	116				YES
A.1.8.3	O-8	Design (Specials)/TN(%)		>= 85% w in 24 hrs			85.71%	14				YES
A.1.8.4	O-8	PBX/TN(%)		>= 85% w in 24 hrs								
A.1.8.5	O-8	Centrex/TN(%)		>= 85% w in 24 hrs								
A.1.8.6	O-8	ISDN/TN(%)		>= 85% w in 24 hrs			100.00%	32				YES
	FOC Timeliness - Mechanized											
A.1.9.1	O-9	Residence/TN(%)		>= 95% w in 3 hrs			99.81%	10,976				YES
A.1.9.2	O-9	Business/TN(%)		>= 95% w in 3 hrs			99.36%	156				YES
A.1.9.3	O-9	Design (Specials)/TN(%)		>= 95% w in 3 hrs			100.00%	2				YES
A.1.9.4	O-9	PBX/TN(%)		>= 95% w in 3 hrs								
A.1.9.5	O-9	Centrex/TN(%)		>= 95% w in 3 hrs								
A.1.9.6	O-9	ISDN/TN(%)		>= 95% w in 3 hrs								
	FOC Timeliness - Partially Mechanized - 10 hours											
A.1.12.1	O-9	Residence/TN(%)		>= 85% w in 10 hrs			94.04%	1,511				YES
A.1.12.2	O-9	Business/TN(%)		>= 85% w in 10 hrs			90.48%	84				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.1.12.3	O-9	Design (Specials)/TN(%)	>= 85% w in 10 hrs								
A.1.12.4	O-9	PBX/TN(%)	>= 85% w in 10 hrs								
A.1.12.5	O-9	Centrex/TN(%)	>= 85% w in 10 hrs								
A.1.12.6	O-9	ISDN/TN(%)	>= 85% w in 10 hrs								
		FOC Timeliness - Non-Mechanized									
A.1.13.1	O-9	Residence/TN(%)	>= 85% w in 36 hrs			91.67%	48				YES
A.1.13.2	O-9	Business/TN(%)	>= 85% w in 36 hrs			100.00%	80				YES
A.1.13.3	O-9	Design (Specials)/TN(%)	>= 85% w in 36 hrs			100.00%	24				YES
A.1.13.4	O-9	PBX/TN(%)	>= 85% w in 36 hrs			100.00%	3				YES
A.1.13.5	O-9	Centrex/TN(%)	>= 85% w in 36 hrs								
A.1.13.6	O-9	ISDN/TN(%)	>= 85% w in 36 hrs			95.45%	22				YES
		FOC & Reject Response Completeness - Mechanized									
A.1.14.1.1	O-11	Residence/EDI/TN(%)	>= 95%			99.78%	923				YES
A.1.14.1.2	O-11	Residence/TAG/TN(%)	>= 95%			99.64%	10,895				YES
A.1.14.2.1	O-11	Business/EDI/TN(%)	>= 95%			100.00%	9				YES
A.1.14.2.2	O-11	Business/TAG/TN(%)	>= 95%			97.61%	209				YES
A.1.14.3.1	O-11	Design (Specials)/EDI/TN(%)	>= 95%			100.00%	1				YES
A.1.14.3.2	O-11	Design (Specials)/TAG/TN(%)	>= 95%			50.00%	2				NO
A.1.14.4.1	O-11	PBX/EDI/TN(%)	>= 95%								
A.1.14.4.2	O-11	PBX/TAG/TN(%)	>= 95%								
A.1.14.5.1	O-11	Centrex/EDI/TN(%)	>= 95%								
A.1.14.5.2	O-11	Centrex/TAG/TN(%)	>= 95%								
A.1.14.6.1	O-11	ISDN/EDI/TN(%)	>= 95%								
A.1.14.6.2	O-11	ISDN/TAG/TN(%)	>= 95%								
		FOC & Reject Response Completeness - Partially Mechanized									
A.1.15.1.1	O-11	Residence/EDI/TN(%)	>= 95%			100.00%	448				YES
A.1.15.1.2	O-11	Residence/TAG/TN(%)	>= 95%			99.86%	1,474				YES
A.1.15.2.1	O-11	Business/EDI/TN(%)	>= 95%			100.00%	8				YES
A.1.15.2.2	O-11	Business/TAG/TN(%)	>= 95%			100.00%	119				YES
A.1.15.3.1	O-11	Design (Specials)/EDI/TN(%)	>= 95%			100.00%	1				YES
A.1.15.3.2	O-11	Design (Specials)/TAG/TN(%)	>= 95%								
A.1.15.4.1	O-11	PBX/EDI/TN(%)	>= 95%								
A.1.15.4.2	O-11	PBX/TAG/TN(%)	>= 95%								
A.1.15.5.1	O-11	Centrex/EDI/TN(%)	>= 95%								
A.1.15.5.2	O-11	Centrex/TAG/TN(%)	>= 95%								
A.1.15.6.1	O-11	ISDN/EDI/TN(%)	>= 95%								
A.1.15.6.2	O-11	ISDN/TAG/TN(%)	>= 95%								
		FOC & Reject Response Completeness - Non-Mechanized									
A.1.16.1	O-11	Residence/TN(%)	>= 95%			95.65%	92				YES
A.1.16.2	O-11	Business/TN(%)	>= 95%			88.13%	219				NO
A.1.16.3	O-11	Design (Specials)/TN(%)	>= 95%			81.40%	43				NO
A.1.16.4	O-11	PBX/TN(%)	>= 95%			100.00%	3				YES
A.1.16.5	O-11	Centrex/TN(%)	>= 95%								
A.1.16.6	O-11	ISDN/TN(%)	>= 95%			76.12%	67				NO
		FOC & Reject Response Completeness (Multiple Responses) - Mechanized									
A.1.17.1.1	O-11	Residence/EDI/TN(%)	>= 95%			76.00%	921				NO
A.1.17.1.2	O-11	Residence/TAG/TN(%)	>= 95%			99.59%	10,856				YES
A.1.17.2.1	O-11	Business/EDI/TN(%)	>= 95%			77.78%	9				NO
A.1.17.2.2	O-11	Business/TAG/TN(%)	>= 95%			96.08%	204				YES
A.1.17.3.1	O-11	Design (Specials)/EDI/TN(%)	>= 95%			100.00%	1				YES
A.1.17.3.2	O-11	Design (Specials)/TAG/TN(%)	>= 95%			100.00%	1				YES
A.1.17.4.1	O-11	PBX/EDI/TN(%)	>= 95%								
A.1.17.4.2	O-11	PBX/TAG/TN(%)	>= 95%								
A.1.17.5.1	O-11	Centrex/EDI/TN(%)	>= 95%								
A.1.17.5.2	O-11	Centrex/TAG/TN(%)	>= 95%								
A.1.17.6.1	O-11	ISDN/EDI/TN(%)	>= 95%								
A.1.17.6.2	O-11	ISDN/TAG/TN(%)	>= 95%								

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		FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized									
A.1.18.1.1	O-11	Residence/EDI/TN(%)	>= 95%			98.66%	448				YES
A.1.18.1.2	O-11	Residence/TAG/TN(%)	>= 95%			92.66%	1,472				NO
A.1.18.2.1	O-11	Business/EDI/TN(%)	>= 95%			87.50%	8				NO
A.1.18.2.2	O-11	Business/TAG/TN(%)	>= 95%			85.71%	119				NO
A.1.18.3.1	O-11	Design (Specials)/EDI/TN(%)	>= 95%			100.00%	1				YES
A.1.18.3.2	O-11	Design (Specials)/TAG/TN(%)	>= 95%								
A.1.18.4.1	O-11	PBX/EDI/TN(%)	>= 95%								
A.1.18.4.2	O-11	PBX/TAG/TN(%)	>= 95%								
A.1.18.5.1	O-11	Centrex/EDI/TN(%)	>= 95%								
A.1.18.5.2	O-11	Centrex/TAG/TN(%)	>= 95%								
A.1.18.6.1	O-11	ISDN/EDI/TN(%)	>= 95%								
A.1.18.6.2	O-11	ISDN/TAG/TN(%)	>= 95%								
		FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized									
A.1.19.1	O-11	Residence/TN(%)	>= 95%			88.64%	88				NO
A.1.19.2	O-11	Business/TN(%)	>= 95%			94.82%	193				NO
A.1.19.3	O-11	Design (Specials)/TN(%)	>= 95%			97.14%	35				YES
A.1.19.4	O-11	PBX/TN(%)	>= 95%			100.00%	3				YES
A.1.19.5	O-11	Centrex/TN(%)	>= 95%								
A.1.19.6	O-11	ISDN/TN(%)	>= 95%			98.04%	51				YES
		Resale - Provisioning									
		Order Completion Interval									
A.2.1.1.1.1	P-4	Residence/<10 circuits/Dispatch/TN(days)	Res	5.19	12,573	4.27	360	4.623	0.24713	3.7581	YES
A.2.1.1.1.2	P-4	Residence/<10 circuits/Non-Dispatch/TN(days)	Res	0.95	232,380	0.56	7,825	1.201	0.01381	27.7156	YES
A.2.1.1.2.1	P-4	Residence/>=10 circuits/Dispatch/TN(days)	Res	5.09	11			1.758			
A.2.1.1.2.2	P-4	Residence/>=10 circuits/Non-Dispatch/TN(days)	Res	0.33	1			0.000			
A.2.1.2.1.1	P-4	Business/<10 circuits/Dispatch/TN(days)	Bus	2.96	8,542	3.29	35	8.264	1.39970	-0.2341	YES
A.2.1.2.1.2	P-4	Business/<10 circuits/Non-Dispatch/TN(days)	Bus	1.53	11,385	1.49	194	4.773	0.34558	0.1300	YES
A.2.1.2.2.1	P-4	Business/>=10 circuits/Dispatch/TN(days)	Bus	10.56	57			11.849			
A.2.1.2.2.2	P-4	Business/>=10 circuits/Non-Dispatch/TN(days)	Bus	3.00	3			0.000			
A.2.1.3.1.1	P-4	Design (Specials)/<10 circuits/Dispatch/TN(days)	Design	27.85	886	10.00	2	27.842	19.70947	0.9056	YES
A.2.1.3.1.2	P-4	Design (Specials)/<10 circuits/Non-Dispatch/TN(days)	Design	7.12	11	5.50	2	5.885	4.52384	0.3583	YES
A.2.1.3.2.1	P-4	Design (Specials)/>=10 circuits/Dispatch/TN(days)	Design	30.40	5			16.380			
A.2.1.3.2.2	P-4	Design (Specials)/>=10 circuits/Non-Dispatch/TN(days)	Design								
A.2.1.4.1.1	P-4	PBX/<10 circuits/Dispatch/TN(days)	PBX	14.32	32			15.445			
A.2.1.4.1.2	P-4	PBX/<10 circuits/Non-Dispatch/TN(days)	PBX	4.58	104	1.55	3	22.267	13.03984	0.2322	YES
A.2.1.4.2.1	P-4	PBX/>=10 circuits/Dispatch/TN(days)	PBX	29.00	1			0.000			
A.2.1.4.2.2	P-4	PBX/>=10 circuits/Non-Dispatch/TN(days)	PBX	3.87	10			4.173			
A.2.1.5.1.1	P-4	Centrex/<10 circuits/Dispatch/TN(days)	Centrex	5.27	163			6.995			
A.2.1.5.1.2	P-4	Centrex/<10 circuits/Non-Dispatch/TN(days)	Centrex	1.45	269	2.17	6	2.938	1.21282	-0.5918	YES
A.2.1.5.2.1	P-4	Centrex/>=10 circuits/Dispatch/TN(days)	Centrex	14.00	8			10.434			
A.2.1.5.2.2	P-4	Centrex/>=10 circuits/Non-Dispatch/TN(days)	Centrex	4.03	11	2.00	2	6.123	4.70648	0.4311	YES
A.2.1.6.1.1	P-4	ISDN/<10 circuits/Dispatch/TN(days)	ISDN	12.59	811	14.56	9	29.614	9.92599	-0.1976	YES
A.2.1.6.1.2	P-4	ISDN/<10 circuits/Non-Dispatch/TN(days)	ISDN	2.05	793	4.05	7	5.396	2.04848	-0.9743	YES
A.2.1.6.2.1	P-4	ISDN/>=10 circuits/Dispatch/TN(days)	ISDN	8.50	2			3.536			
A.2.1.6.2.2	P-4	ISDN/>=10 circuits/Non-Dispatch/TN(days)	ISDN	4.67	23			6.499			
		Held Orders									
A.2.2.1.1.1	P-1	Residence/<10 circuits/Facility/TN(days)	Res	10.98	114	2.50	2	8.305	5.92381	1.4319	YES
A.2.2.1.1.2	P-1	Residence/<10 circuits/Equipment/TN(days)	Res	0.00	0	0.00	0				YES
A.2.2.1.1.3	P-1	Residence/<10 circuits/Other/TN(days)	Res	4.74	35	0.00	0	8.136			YES
A.2.2.1.2.1	P-1	Residence/>=10 circuits/Facility/TN(days)	Res	0.00	0						
A.2.2.1.2.2	P-1	Residence/>=10 circuits/Equipment/TN(days)	Res	0.00	0						
A.2.2.1.2.3	P-1	Residence/>=10 circuits/Other/TN(days)	Res	0.00	0						
A.2.2.2.1.1	P-1	Business/<10 circuits/Facility/TN(days)	Bus	8.47	19	9.50	2	8.916	6.62771	-0.1549	YES
A.2.2.2.1.2	P-1	Business/<10 circuits/Equipment/TN(days)	Bus	0.00	0	0.00	0				YES
A.2.2.2.1.3	P-1	Business/<10 circuits/Other/TN(days)	Bus	10.20	5	0.00	0	12.008			YES
A.2.2.2.2.1	P-1	Business/>=10 circuits/Facility/TN(days)	Bus	3.00	1			0.000			

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.2.2.2.2	P-1	Business/>=10 circuits/Equipment/TN(days)	Bus	0.00	0						
A.2.2.2.2.3	P-1	Business/>=10 circuits/Other/TN(days)	Bus	0.00	0						
A.2.2.3.1.1	P-1	Design (Specials)/<10 circuits/Facility/TN(days)	Design	28.73	11	0.00	0	19.550			YES
A.2.2.3.1.2	P-1	Design (Specials)/<10 circuits/Equipment/TN(days)	Design	0.00	0	0.00	0				YES
A.2.2.3.1.3	P-1	Design (Specials)/<10 circuits/Other/TN(days)	Design	2.86	7	0.00	0	2.268			YES
A.2.2.3.2.1	P-1	Design (Specials)/>=10 circuits/Facility/TN(days)	Design	0.00	0						
A.2.2.3.2.2	P-1	Design (Specials)/>=10 circuits/Equipment/TN(days)	Design	0.00	0						
A.2.2.3.2.3	P-1	Design (Specials)/>=10 circuits/Other/TN(days)	Design	0.00	0						
A.2.2.4.1.1	P-1	PBX/<10 circuits/Facility/TN(days)	PBX	0.00	0	0.00	0				YES
A.2.2.4.1.2	P-1	PBX/<10 circuits/Equipment/TN(days)	PBX	0.00	0	0.00	0				YES
A.2.2.4.1.3	P-1	PBX/<10 circuits/Other/TN(days)	PBX	0.00	0	0.00	0				YES
A.2.2.4.2.1	P-1	PBX/>=10 circuits/Facility/TN(days)	PBX	0.00	0						
A.2.2.4.2.2	P-1	PBX/>=10 circuits/Equipment/TN(days)	PBX	0.00	0						
A.2.2.4.2.3	P-1	PBX/>=10 circuits/Other/TN(days)	PBX	0.00	0						
A.2.2.5.1.1	P-1	Centrex/<10 circuits/Facility/TN(days)	Centrex	0.00	0	0.00	0				YES
A.2.2.5.1.2	P-1	Centrex/<10 circuits/Equipment/TN(days)	Centrex	0.00	0	0.00	0				YES
A.2.2.5.1.3	P-1	Centrex/<10 circuits/Other/TN(days)	Centrex	1.00	2	0.00	0	0.000			YES
A.2.2.5.2.1	P-1	Centrex/>=10 circuits/Facility/TN(days)	Centrex	0.00	0	0.00	0				YES
A.2.2.5.2.2	P-1	Centrex/>=10 circuits/Equipment/TN(days)	Centrex	0.00	0	0.00	0				YES
A.2.2.5.2.3	P-1	Centrex/>=10 circuits/Other/TN(days)	Centrex	0.00	0	0.00	0				YES
A.2.2.6.1.1	P-1	ISDN/<10 circuits/Facility/TN(days)	ISDN	39.20	5	0.00	0	38.964			YES
A.2.2.6.1.2	P-1	ISDN/<10 circuits/Equipment/TN(days)	ISDN	0.00	0	0.00	0				YES
A.2.2.6.1.3	P-1	ISDN/<10 circuits/Other/TN(days)	ISDN	2.50	2	0.00	0	0.707			YES
A.2.2.6.2.1	P-1	ISDN/>=10 circuits/Facility/TN(days)	ISDN	0.00	0						
A.2.2.6.2.2	P-1	ISDN/>=10 circuits/Equipment/TN(days)	ISDN	0.00	0						
A.2.2.6.2.3	P-1	ISDN/>=10 circuits/Other/TN(days)	ISDN	0.00	0						
		% Jeopardies - Mechanized									
A.2.4.1	P-2	Residence/TN(%)	Res	0.36%	256,754	0.34%	7,730		0.00069	0.3294	YES
A.2.4.2	P-2	Business/TN(%)	Bus	0.80%	20,575	0.00%	193		0.00643	1.2395	YES
A.2.4.3	P-2	Design (Specials)/TN(%)	Design	11.30%	1,115						
A.2.4.4	P-2	PBX/TN(%)	PBX	3.53%	170	0.00%	2		0.13124	0.2689	YES
A.2.4.5	P-2	Centrex/TN(%)	Centrex	1.08%	464						
A.2.4.6	P-2	ISDN/TN(%)	ISDN	4.38%	1,757	0.00%	2		0.14483	0.3026	YES
		% Jeopardies - Non-Mechanized									
A.2.5.1	P-2	Residence/TN(%)	Diagnostic			0.00%	42				Diagnostic
A.2.5.2	P-2	Business/TN(%)	Diagnostic			0.00%	50				Diagnostic
A.2.5.3	P-2	Design (Specials)/TN(%)	Diagnostic			50.00%	4				Diagnostic
A.2.5.4	P-2	PBX/TN(%)	Diagnostic			0.00%	2				Diagnostic
A.2.5.5	P-2	Centrex/TN(%)	Diagnostic			0.00%	9				Diagnostic
A.2.5.6	P-2	ISDN/TN(%)	Diagnostic			22.22%	18				Diagnostic
		Average Jeopardy Notice Interval - Mechanized									
A.2.7.1	P-2	Residence/TN(hours)	>= 48 hrs			156.00	26				YES
A.2.7.2	P-2	Business/TN(hours)	>= 48 hrs								
A.2.7.3	P-2	Design (Specials)/TN(hours)	>= 48 hrs								
A.2.7.4	P-2	PBX/TN(hours)	>= 48 hrs								
A.2.7.5	P-2	Centrex/TN(hours)	>= 48 hrs								
A.2.7.6	P-2	ISDN/TN(hours)	>= 48 hrs								
		Average Jeopardy Notice Interval - Non-Mechanized									
A.2.8.1	P-2	Residence/TN(hours)	Diagnostic								Diagnostic
A.2.8.2	P-2	Business/TN(hours)	Diagnostic								Diagnostic
A.2.8.3	P-2	Design (Specials)/TN(hours)	Diagnostic			276.00	2				Diagnostic
A.2.8.4	P-2	PBX/TN(hours)	Diagnostic								Diagnostic
A.2.8.5	P-2	Centrex/TN(hours)	Diagnostic								Diagnostic
A.2.8.6	P-2	ISDN/TN(hours)	Diagnostic			294.00	4				Diagnostic
		% Jeopardy Notice >= 48 hours - Mechanized									
A.2.9.1	P-2	Residence/TN(%)	95% >= 48 hrs			100.00%	26				YES
A.2.9.2	P-2	Business/TN(%)	95% >= 48 hrs								
A.2.9.3	P-2	Design (Specials)/TN(%)	95% >= 48 hrs								

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.9.4	P-2	PBX/TN(%)	95% >= 48 hrs								
A.2.9.5	P-2	Centrex/TN(%)	95% >= 48 hrs								
A.2.9.6	P-2	ISDN/TN(%)	95% >= 48 hrs								
		% Jeopardy Notice >= 48 hours - Non-Mechanized									
A.2.10.1	P-2	Residence/TN(%)	Diagnostic								Diagnostic
A.2.10.2	P-2	Business/TN(%)	Diagnostic								Diagnostic
A.2.10.3	P-2	Design (Specials)/TN(%)	Diagnostic			100.00%	2				Diagnostic
A.2.10.4	P-2	PBX/TN(%)	Diagnostic								Diagnostic
A.2.10.5	P-2	Centrex/TN(%)	Diagnostic								Diagnostic
A.2.10.6	P-2	ISDN/TN(%)	Diagnostic			100.00%	4				Diagnostic
		% Missed Installation Appointments									
A.2.11.1.1.1	P-3	Residence/<10 circuits/Dispatch/TN(%)	Res	5.45%	14,776	2.49%	401		0.01149	2.5719	YES
A.2.11.1.1.2	P-3	Residence/<10 circuits/Non-Dispatch/TN(%)	Res	0.05%	241,062	0.07%	8,426		0.00026	-0.6716	YES
A.2.11.1.2.1	P-3	Residence/>=10 circuits/Dispatch/TN(%)	Res	0.00%	16						
A.2.11.1.2.2	P-3	Residence/>=10 circuits/Non-Dispatch/TN(%)	Res	0.00%	1						
A.2.11.2.1.1	P-3	Business/<10 circuits/Dispatch/TN(%)	Bus	1.73%	8,856	3.45%	58		0.01717	-1.0024	YES
A.2.11.2.1.2	P-3	Business/<10 circuits/Non-Dispatch/TN(%)	Bus	0.07%	11,464	0.00%	238		0.00173	0.4035	YES
A.2.11.2.2.1	P-3	Business/>=10 circuits/Dispatch/TN(%)	Bus	9.23%	65						
A.2.11.2.2.2	P-3	Business/>=10 circuits/Non-Dispatch/TN(%)	Bus	0.00%	3						
A.2.11.3.1.1	P-3	Design (Specials)/<10 circuits/Dispatch/TN(%)	Design	3.55%	901	0.00%	2		0.13102	0.2711	YES
A.2.11.3.1.2	P-3	Design (Specials)/<10 circuits/Non-Dispatch/TN(%)	Design	18.18%	11	0.00%	2		0.29649	0.6132	YES
A.2.11.3.2.1	P-3	Design (Specials)/>=10 circuits/Dispatch/TN(%)	Design	0.00%	5						
A.2.11.3.2.2	P-3	Design (Specials)/>=10 circuits/Non-Dispatch/TN(%)	Design								
A.2.11.4.1.1	P-3	PBX/<10 circuits/Dispatch/TN(%)	PBX	5.26%	38	0.00%	1		0.22622	0.2327	YES
A.2.11.4.1.2	P-3	PBX/<10 circuits/Non-Dispatch/TN(%)	PBX	0.00%	109	0.00%	3		0.00000		YES
A.2.11.4.2.1	P-3	PBX/>=10 circuits/Dispatch/TN(%)	PBX	0.00%	1						
A.2.11.4.2.2	P-3	PBX/>=10 circuits/Non-Dispatch/TN(%)	PBX	0.00%	10						
A.2.11.5.1.1	P-3	Centrex/<10 circuits/Dispatch/TN(%)	Centrex	4.24%	165						
A.2.11.5.1.2	P-3	Centrex/<10 circuits/Non-Dispatch/TN(%)	Centrex	0.00%	271	0.00%	7		0.00000		YES
A.2.11.5.2.1	P-3	Centrex/>=10 circuits/Dispatch/TN(%)	Centrex	0.00%	8						
A.2.11.5.2.2	P-3	Centrex/>=10 circuits/Non-Dispatch/TN(%)	Centrex	0.00%	13	0.00%	2		0.00000		YES
A.2.11.6.1.1	P-3	ISDN/<10 circuits/Dispatch/TN(%)	ISDN	2.39%	836	0.00%	10		0.04861	0.4921	YES
A.2.11.6.1.2	P-3	ISDN/<10 circuits/Non-Dispatch/TN(%)	ISDN	0.00%	799	0.00%	10		0.00000		YES
A.2.11.6.2.1	P-3	ISDN/>=10 circuits/Dispatch/TN(%)	ISDN	0.00%	2						
A.2.11.6.2.2	P-3	ISDN/>=10 circuits/Non-Dispatch/TN(%)	ISDN	0.00%	23						
		% Provisioning Troubles within 30 Days									
A.2.12.1.1.1	P-9	Residence/<10 circuits/Dispatch/TN(%)	Res	7.83%	17,042	7.37%	475		0.01250	0.3676	YES
A.2.12.1.1.2	P-9	Residence/<10 circuits/Non-Dispatch/TN(%)	Res	3.15%	275,693	4.63%	10,449		0.00174	-8.5118	NO
A.2.12.1.2.1	P-9	Residence/>=10 circuits/Dispatch/TN(%)	Res	0.00%	18						
A.2.12.1.2.2	P-9	Residence/>=10 circuits/Non-Dispatch/TN(%)	Res								
A.2.12.2.1.1	P-9	Business/<10 circuits/Dispatch/TN(%)	Bus	3.81%	9,109	6.45%	62		0.02439	-1.0832	YES
A.2.12.2.1.2	P-9	Business/<10 circuits/Non-Dispatch/TN(%)	Bus	3.87%	14,065	3.31%	544		0.00843	0.6634	YES
A.2.12.2.2.1	P-9	Business/>=10 circuits/Dispatch/TN(%)	Bus	7.69%	65	0.00%	1		0.26851	0.2865	YES
A.2.12.2.2.2	P-9	Business/>=10 circuits/Non-Dispatch/TN(%)	Bus								
A.2.12.3.1.1	P-9	Design (Specials)/<10 circuits/Dispatch/TN(%)	Design	4.98%	963	0.00%	1		0.21774	0.2289	YES
A.2.12.3.1.2	P-9	Design (Specials)/<10 circuits/Non-Dispatch/TN(%)	Design	6.25%	16	0.00%	5		0.12402	0.5040	YES
A.2.12.3.2.1	P-9	Design (Specials)/>=10 circuits/Dispatch/TN(%)	Design	0.00%	2						
A.2.12.3.2.2	P-9	Design (Specials)/>=10 circuits/Non-Dispatch/TN(%)	Design								
A.2.12.4.1.1	P-9	PBX/<10 circuits/Dispatch/TN(%)	PBX	0.00%	43	0.00%	1		0.00000		YES
A.2.12.4.1.2	P-9	PBX/<10 circuits/Non-Dispatch/TN(%)	PBX	0.00%	124	0.00%	3		0.00000		YES
A.2.12.4.2.1	P-9	PBX/>=10 circuits/Dispatch/TN(%)	PBX								
A.2.12.4.2.2	P-9	PBX/>=10 circuits/Non-Dispatch/TN(%)	PBX	0.00%	20	0.00%	2		0.00000		YES
A.2.12.5.1.1	P-9	Centrex/<10 circuits/Dispatch/TN(%)	Centrex	0.00%	354						
A.2.12.5.1.2	P-9	Centrex/<10 circuits/Non-Dispatch/TN(%)	Centrex	0.27%	728						
A.2.12.5.2.1	P-9	Centrex/>=10 circuits/Dispatch/TN(%)	Centrex	0.00%	12						
A.2.12.5.2.2	P-9	Centrex/>=10 circuits/Non-Dispatch/TN(%)	Centrex	0.00%	17						
A.2.12.6.1.1	P-9	ISDN/<10 circuits/Dispatch/TN(%)	ISDN	3.11%	676	0.00%	5		0.07788	0.3989	YES
A.2.12.6.1.2	P-9	ISDN/<10 circuits/Non-Dispatch/TN(%)	ISDN	0.81%	615	0.00%	10		0.02863	0.2840	YES
A.2.12.6.2.1	P-9	ISDN/>=10 circuits/Dispatch/TN(%)	ISDN								

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A.2.12.6.2.2	P-9	ISDN/>=10 circuits/Non-Dispatch/TN(%)	ISDN	0.00%	16						
		Average Completion Notice Interval - Mechanized									
A.2.14.1.1.1	P-5	Residence/<10 circuits/Dispatch/TN(hours)	Res	1.53	11,455	0.29	587	10.435	0.44160	2.8084	YES
A.2.14.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/TN(hours)	Res	1.15	209,548	0.72	12,959	4.468	0.04044	10.6865	YES
A.2.14.1.2.1	P-5	Residence/>=10 circuits/Dispatch/TN(hours)	Res	0.03	14			0.035			
A.2.14.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/TN(hours)	Res	1.05	1			0.000			
A.2.14.2.1.1	P-5	Business/<10 circuits/Dispatch/TN(hours)	Bus	1.40	3,097	1.15	58	12.335	1.63479	0.1531	YES
A.2.14.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/TN(hours)	Bus	1.34	9,490	0.57	195	10.411	0.75315	1.0149	YES
A.2.14.2.2.1	P-5	Business/>=10 circuits/Dispatch/TN(hours)	Bus	13.45	40			83.345			
A.2.14.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/TN(hours)	Bus	0.67	3			0.346			
A.2.14.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/TN(hours)	Design	214.89	684			462.641			
A.2.14.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/TN(hours)	Design	25.15	8			35.332			
A.2.14.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/TN(hours)	Design	202.91	3			175.947			
A.2.14.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/TN(hours)	Design								
A.2.14.4.1.1	P-5	PBX/<10 circuits/Dispatch/TN(hours)	PBX	20.56	21			48.766			
A.2.14.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/TN(hours)	PBX	70.97	91	0.43	1	668.549	672.21181	0.1049	YES
A.2.14.4.2.1	P-5	PBX/>=10 circuits/Dispatch/TN(hours)	PBX								
A.2.14.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/TN(hours)	PBX	0.72	10			0.253			
A.2.14.5.1.1	P-5	Centrex/<10 circuits/Dispatch/TN(hours)	Centrex	8.29	124			37.372			
A.2.14.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/TN(hours)	Centrex	5.75	160			31.049			
A.2.14.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/TN(hours)	Centrex	163.41	3			50.966			
A.2.14.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/TN(hours)	Centrex	0.65	13			0.312			
A.2.14.6.1.1	P-5	ISDN/<10 circuits/Dispatch/TN(hours)	ISDN	232.48	290			901.303			
A.2.14.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/TN(hours)	ISDN	1.64	624			15.214			
A.2.14.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/TN(hours)	ISDN	0.02	1			0.000			
A.2.14.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/TN(hours)	ISDN	0.65	20			0.289			
		Average Completion Notice Interval - Non-Mechanized									
A.2.15.1.1.1	P-5	Residence/<10 circuits/Dispatch/TN(hours)	Diagnostic			37.48	20				Diagnostic
A.2.15.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic			32.30	51				Diagnostic
A.2.15.1.2.1	P-5	Residence/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
A.2.15.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
A.2.15.2.1.1	P-5	Business/<10 circuits/Dispatch/TN(hours)	Diagnostic			19.93	21				Diagnostic
A.2.15.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic			22.82	65				Diagnostic
A.2.15.2.2.1	P-5	Business/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
A.2.15.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
A.2.15.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/TN(hours)	Diagnostic			23.67	2				Diagnostic
A.2.15.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic			19.72	1				Diagnostic
A.2.15.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
A.2.15.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
A.2.15.4.1.1	P-5	PBX/<10 circuits/Dispatch/TN(hours)	Diagnostic			0.02	2				Diagnostic
A.2.15.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic			14.00	1				Diagnostic
A.2.15.4.2.1	P-5	PBX/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
A.2.15.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
A.2.15.5.1.1	P-5	Centrex/<10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
A.2.15.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic			14.00	13				Diagnostic
A.2.15.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
A.2.15.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic			14.00	4				Diagnostic
A.2.15.6.1.1	P-5	ISDN/<10 circuits/Dispatch/TN(hours)	Diagnostic			31.58	8				Diagnostic
A.2.15.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic			14.12	13				Diagnostic
A.2.15.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
A.2.15.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Mechanized									
A.2.17.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN(days)	Diagnostic			4.55	297				Diagnostic
A.2.17.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			0.59	6,578				Diagnostic
A.2.17.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.2.1.1	P-10	Business/<10 circuits/Dispatch/TN(days)	Diagnostic			2.96	19				Diagnostic
A.2.17.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			0.78	53				Diagnostic
A.2.17.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic

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A.2.17.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Partially Mechanized									
A.2.18.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN(days)	Diagnostic			2.81	21				Diagnostic
A.2.18.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			1.16	958				Diagnostic
A.2.18.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.2.1.1	P-10	Business/<10 circuits/Dispatch/TN(days)	Diagnostic			1.87	5				Diagnostic
A.2.18.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			2.91	41				Diagnostic
A.2.18.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Non-Mechanized									
A.2.19.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN(days)	Diagnostic			4.00	8				Diagnostic
A.2.19.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			3.27	26				Diagnostic
A.2.19.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.19.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.19.2.1.1	P-10	Business/<10 circuits/Dispatch/TN(days)	Diagnostic			10.25	8				Diagnostic
A.2.19.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			4.53	17				Diagnostic
A.2.19.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.19.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.19.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN(days)	Diagnostic			6.00	1				Diagnostic
A.2.19.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			4.00	1				Diagnostic
A.2.19.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.19.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.19.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.19.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			1.00	1				Diagnostic
A.2.19.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.19.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.19.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.19.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			4.00	6				Diagnostic
A.2.19.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.19.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic			5.00	1				Diagnostic
A.2.19.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN(days)	Diagnostic			13.00	3				Diagnostic
A.2.19.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			8.33	6				Diagnostic
A.2.19.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.19.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Mechanized									
A.2.21.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN(days)	Diagnostic			4.55	286				Diagnostic
A.2.21.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			0.58	2,662				Diagnostic
A.2.21.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.2.1.1	P-10	Business/<10 circuits/Dispatch/TN(days)	Diagnostic			2.96	19				Diagnostic
A.2.21.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			0.95	36				Diagnostic
A.2.21.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Partially Mechanized									
A.2.22.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN(days)	Diagnostic			2.81	21				Diagnostic
A.2.22.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			1.05	667				Diagnostic
A.2.22.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.2.1.1	P-10	Business/<10 circuits/Dispatch/TN(days)	Diagnostic			1.87	5				Diagnostic
A.2.22.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			1.93	35				Diagnostic
A.2.22.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Non-Mechanized									

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.23.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN(days)	Diagnostic			4.00	8				Diagnostic
A.2.23.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			2.88	24				Diagnostic
A.2.23.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.23.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.23.2.1.1	P-10	Business/<10 circuits/Dispatch/TN(days)	Diagnostic			11.00	7				Diagnostic
A.2.23.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			5.00	15				Diagnostic
A.2.23.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.23.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.23.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN(days)	Diagnostic			6.00	1				Diagnostic
A.2.23.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			4.00	1				Diagnostic
A.2.23.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.23.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.23.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.23.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			1.00	1				Diagnostic
A.2.23.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.23.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.23.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.23.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			4.00	6				Diagnostic
A.2.23.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.23.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic			5.00	1				Diagnostic
A.2.23.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN(days)	Diagnostic			13.00	3				Diagnostic
A.2.23.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			8.33	6				Diagnostic
A.2.23.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.23.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
		% Completions w/o Notice or < 24 hours									
A.2.24.1.1	P	Residence/Dispatch/TN(%)	Diagnostic			18.06%	360				Diagnostic
A.2.24.1.2	P	Residence/Non-Dispatch/TN(%)	Diagnostic			76.74%	7,825				Diagnostic
A.2.24.2.1	P	Business/Dispatch/TN(%)	Diagnostic			60.00%	35				Diagnostic
A.2.24.2.2	P	Business/Non-Dispatch/TN(%)	Diagnostic			92.27%	194				Diagnostic
A.2.24.3.1	P	Design (Specials)/Dispatch/TN(%)	Diagnostic			0.00%	2				Diagnostic
A.2.24.3.2	P	Design (Specials)/Non-Dispatch/TN(%)	Diagnostic			50.00%	2				Diagnostic
A.2.24.4.1	P	PBX/Dispatch/TN(%)	Diagnostic								Diagnostic
A.2.24.4.2	P	PBX/Non-Dispatch/TN(%)	Diagnostic			33.33%	3				Diagnostic
A.2.24.5.1	P	Centrex/Dispatch/TN(%)	Diagnostic								Diagnostic
A.2.24.5.2	P	Centrex/Non-Dispatch/TN(%)	Diagnostic			12.50%	8				Diagnostic
A.2.24.6.1	P	ISDN/Dispatch/TN(%)	Diagnostic			0.00%	9				Diagnostic
A.2.24.6.2	P	ISDN/Non-Dispatch/TN(%)	Diagnostic			71.43%	7				Diagnostic
		Service Order Accuracy									
A.2.25.1.1.1	P-11	Residence/<10 circuits/Dispatch/TN(%)	>= 95%			96.92%	65				YES
A.2.25.1.1.2	P-11	Residence/<10 circuits/Non-Dispatch/TN(%)	>= 95%			96.43%	140				YES
A.2.25.1.2.1	P-11	Residence/>=10 circuits/Dispatch/TN(%)	>= 95%			100.00%	16				YES
A.2.25.1.2.2	P-11	Residence/>=10 circuits/Non-Dispatch/TN(%)	>= 95%								
A.2.25.2.1.1	P-11	Business/<10 circuits/Dispatch/TN(%)	>= 95%			98.57%	70				YES
A.2.25.2.1.2	P-11	Business/<10 circuits/Non-Dispatch/TN(%)	>= 95%			99.26%	135				YES
A.2.25.2.2.1	P-11	Business/>=10 circuits/Dispatch/TN(%)	>= 95%			91.30%	23				NO
A.2.25.2.2.2	P-11	Business/>=10 circuits/Non-Dispatch/TN(%)	>= 95%			93.55%	31				NO
A.2.25.3.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/TN(%)	>= 95%			90.00%	50				NO
A.2.25.3.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/TN(%)	>= 95%			94.55%	55				NO
A.2.25.3.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/TN(%)	>= 95%			100.00%	3				YES
A.2.25.3.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/TN(%)	>= 95%			96.00%	25				YES
		Resale - Maintenance and Repair									
		Missed Repair Appointments									
A.3.1.1.1	M&R-1	Residence/Dispatch/TN(%)	Res	5.27%	33,250	2.17%	737		0.00832	3.7236	YES
A.3.1.1.2	M&R-1	Residence/Non-Dispatch/TN(%)	Res	1.09%	18,236	1.79%	223		0.00698	-1.0140	YES
A.3.1.2.1	M&R-1	Business/Dispatch/TN(%)	Bus	4.64%	4,961	1.00%	100		0.02124	1.7121	YES
A.3.1.2.2	M&R-1	Business/Non-Dispatch/TN(%)	Bus	1.47%	2,382	0.00%	67		0.01491	0.9858	YES
A.3.1.3.1	M&R-1	Design (Specials)/Dispatch/TN(%)	Design	5.74%	505	0.00%	4		0.11679	0.4917	YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.3.1.3.2	M&R-1	Design (Specials)/Non-Dispatch/TN(%)	Design	1.73%	750	0.00%	2		0.09241	0.1876	YES
A.3.1.4.1	M&R-1	PBX/Dispatch/TN(%)	PBX	2.17%	46	0.00%	0				YES
A.3.1.4.2	M&R-1	PBX/Non-Dispatch/TN(%)	PBX	0.00%	47	0.00%	0				YES
A.3.1.5.1	M&R-1	Centrex/Dispatch/TN(%)	Centrex	4.42%	362	0.00%	3		0.11916	0.3709	YES
A.3.1.5.2	M&R-1	Centrex/Non-Dispatch/TN(%)	Centrex	0.57%	176	0.00%	3		0.04376	0.1298	YES
A.3.1.6.1	M&R-1	ISDN/Dispatch/TN(%)	ISDN	9.23%	325	0.00%	4		0.14562	0.6339	YES
A.3.1.6.2	M&R-1	ISDN/Non-Dispatch/TN(%)	ISDN	2.21%	317	0.00%	5		0.06623	0.3334	YES
		Customer Trouble Report Rate									
A.3.2.1.1	M&R-2	Residence/Dispatch/TN(%)	Res	1.70%	1,951,904	2.20%	33,462		0.00072	-6.9350	NO
A.3.2.1.2	M&R-2	Residence/Non-Dispatch/TN(%)	Res	0.93%	1,951,904	0.67%	33,462		0.00053	5.0260	YES
A.3.2.2.1	M&R-2	Business/Dispatch/TN(%)	Bus	1.08%	459,997	1.14%	8,744		0.00112	-0.5812	YES
A.3.2.2.2	M&R-2	Business/Non-Dispatch/TN(%)	Bus	0.52%	459,997	0.77%	8,744		0.00078	-3.1977	NO
A.3.2.3.1	M&R-2	Design (Specials)/Dispatch/TN(%)	Design	0.53%	94,876	0.37%	1,068		0.00224	0.7026	YES
A.3.2.3.2	M&R-2	Design (Specials)/Non-Dispatch/TN(%)	Design	0.79%	94,876	0.19%	1,068		0.00274	2.2049	YES
A.3.2.4.1	M&R-2	PBX/Dispatch/TN(%)	PBX	0.08%	61,138	0.00%	840		0.00095	0.7896	YES
A.3.2.4.2	M&R-2	PBX/Non-Dispatch/TN(%)	PBX	0.08%	61,138	0.00%	840		0.00096	0.7981	YES
A.3.2.5.1	M&R-2	Centrex/Dispatch/TN(%)	Centrex	0.46%	78,311	1.07%	280		0.00407	-1.4966	YES
A.3.2.5.2	M&R-2	Centrex/Non-Dispatch/TN(%)	Centrex	0.22%	78,311	1.07%	280		0.00284	-2.9832	NO
A.3.2.6.1	M&R-2	ISDN/Dispatch/TN(%)	ISDN	0.18%	180,069	0.22%	1,798		0.00101	-0.4170	YES
A.3.2.6.2	M&R-2	ISDN/Non-Dispatch/TN(%)	ISDN	0.18%	180,069	0.28%	1,798		0.00099	-1.0262	YES
		Maintenance Average Duration									
A.3.3.1.1	M&R-3	Residence/Dispatch/TN(hours)	Res	20.03	33,250	16.58	737	20.135	0.74985	4.5947	YES
A.3.3.1.2	M&R-3	Residence/Non-Dispatch/TN(hours)	Res	8.27	18,236	5.39	223	17.642	1.18859	2.4191	YES
A.3.3.2.1	M&R-3	Business/Dispatch/TN(hours)	Bus	9.39	4,961	7.45	100	13.025	1.31559	1.4783	YES
A.3.3.2.2	M&R-3	Business/Non-Dispatch/TN(hours)	Bus	3.30	2,382	2.83	67	11.825	1.46479	0.3196	YES
A.3.3.3.1	M&R-3	Design (Specials)/Dispatch/TN(hours)	Design	13.72	505	2.84	4	68.597	34.43402	0.3162	YES
A.3.3.3.2	M&R-3	Design (Specials)/Non-Dispatch/TN(hours)	Design	9.57	750	0.37	2	91.990	65.13314	0.1412	YES
A.3.3.4.1	M&R-3	PBX/Dispatch/TN(hours)	PBX	8.16	46	0.00	0	8.136			YES
A.3.3.4.2	M&R-3	PBX/Non-Dispatch/TN(hours)	PBX	2.33	47	0.00	0	2.754			YES
A.3.3.5.1	M&R-3	Centrex/Dispatch/TN(hours)	Centrex	7.90	362	7.11	3	9.582	5.55487	0.1420	YES
A.3.3.5.2	M&R-3	Centrex/Non-Dispatch/TN(hours)	Centrex	3.67	176	0.52	3	7.890	4.59372	0.6872	YES
A.3.3.6.1	M&R-3	ISDN/Dispatch/TN(hours)	ISDN	10.25	325	6.62	4	12.722	6.39977	0.5679	YES
A.3.3.6.2	M&R-3	ISDN/Non-Dispatch/TN(hours)	ISDN	3.42	317	2.74	5	7.843	3.53482	0.1935	YES
		% Repeat Troubles within 30 Days									
A.3.4.1.1	M&R-4	Residence/Dispatch/TN(%)	Res	20.40%	33,250	16.42%	737		0.01501	2.6516	YES
A.3.4.1.2	M&R-4	Residence/Non-Dispatch/TN(%)	Res	16.68%	18,236	16.59%	223		0.02512	0.0356	YES
A.3.4.2.1	M&R-4	Business/Dispatch/TN(%)	Bus	15.90%	4,961	23.00%	100		0.03694	-1.9210	NO
A.3.4.2.2	M&R-4	Business/Non-Dispatch/TN(%)	Bus	14.27%	2,382	7.46%	67		0.04333	1.5718	YES
A.3.4.3.1	M&R-4	Design (Specials)/Dispatch/TN(%)	Design	38.02%	505	25.00%	4		0.24368	0.5343	YES
A.3.4.3.2	M&R-4	Design (Specials)/Non-Dispatch/TN(%)	Design	38.93%	750	50.00%	2		0.34524	-0.3205	YES
A.3.4.4.1	M&R-4	PBX/Dispatch/TN(%)	PBX	10.87%	46	0.00%	0				YES
A.3.4.4.2	M&R-4	PBX/Non-Dispatch/TN(%)	PBX	8.51%	47	0.00%	0				YES
A.3.4.5.1	M&R-4	Centrex/Dispatch/TN(%)	Centrex	14.36%	362	100.00%	3		0.20333	-4.2116	NO
A.3.4.5.2	M&R-4	Centrex/Non-Dispatch/TN(%)	Centrex	14.20%	176	0.00%	3		0.20326	0.6988	YES
A.3.4.6.1	M&R-4	ISDN/Dispatch/TN(%)	ISDN	29.23%	325	50.00%	4		0.22881	-0.9077	YES
A.3.4.6.2	M&R-4	ISDN/Non-Dispatch/TN(%)	ISDN	28.08%	317	20.00%	5		0.20254	0.3987	YES
		Out of Service > 24 hours									
A.3.5.1.1	M&R-5	Residence/Dispatch/TN(%)	Res	25.03%	21,620	18.82%	574		0.01832	3.3913	YES
A.3.5.1.2	M&R-5	Residence/Non-Dispatch/TN(%)	Res	13.90%	5,740	4.59%	109		0.03345	2.7847	YES
A.3.5.2.1	M&R-5	Business/Dispatch/TN(%)	Bus	5.75%	2,799	0.00%	62		0.02990	1.9240	YES
A.3.5.2.2	M&R-5	Business/Non-Dispatch/TN(%)	Bus	1.77%	846	0.00%	44		0.02041	0.8689	YES
A.3.5.3.1	M&R-5	Design (Specials)/Dispatch/TN(%)	Design	5.74%	505	0.00%	4		0.11679	0.4917	YES
A.3.5.3.2	M&R-5	Design (Specials)/Non-Dispatch/TN(%)	Design	1.73%	750	0.00%	2		0.09241	0.1876	YES
A.3.5.4.1	M&R-5	PBX/Dispatch/TN(%)	PBX	0.00%	34	0.00%	0				YES
A.3.5.4.2	M&R-5	PBX/Non-Dispatch/TN(%)	PBX	0.00%	39	0.00%	0				YES
A.3.5.5.1	M&R-5	Centrex/Dispatch/TN(%)	Centrex	2.63%	190	0.00%	2		0.11378	0.2313	YES
A.3.5.5.2	M&R-5	Centrex/Non-Dispatch/TN(%)	Centrex	0.00%	72	0.00%	3		0.00000		YES
A.3.5.6.1	M&R-5	ISDN/Dispatch/TN(%)	ISDN	8.92%	325	0.00%	4		0.14341	0.6222	YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.3.5.6.2	M&R-5	ISDN/Non-Dispatch/TN(%)	ISDN	2.21%	317	0.00%	5		0.06623	0.3334	YES
	Resale - Billing										
	Invoice Accuracy										
A.4.1	B-1	TN(%)	BST - State	97.99%	$203,015,042	99.87%	$2,053,032		0.00010	-191.3622	YES
	Mean Time to Deliver Invoices - CRIS										
A.4.2	B-2	Region(business days)	BST - Region	4.13	1	3.46	1,859				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Unbundled Network Elements - Ordering										
	% Rejected Service Requests - Mechanized										
B.1.1.1	O-7	Switch Ports/TN(%)	Diagnostic								Diagnostic
B.1.1.2	O-7	Local Interoffice Transport/TN(%)	Diagnostic								Diagnostic
B.1.1.3	O-7	Loop + Port Combinations/TN(%)	Diagnostic			22.62%	3,430				Diagnostic
B.1.1.4	O-7	Combo Other/TN(%)	Diagnostic								Diagnostic
B.1.1.5	O-7	xDSL (ADSL, HDSL and UCL)/TN(%)	Diagnostic			23.91%	92				Diagnostic
B.1.1.6	O-7	ISDN Loop (UDN, UDC)/TN(%)	Diagnostic			14.71%	34				Diagnostic
B.1.1.7	O-7	Line Sharing/TN(%)	Diagnostic			15.38%	65				Diagnostic
B.1.1.8	O-7	2W Analog Loop Design/TN(%)	Diagnostic			13.62%	367				Diagnostic
B.1.1.9	O-7	2W Analog Loop Non-Design/TN(%)	Diagnostic			50.00%	2				Diagnostic
B.1.1.10	O-7	2W Analog Loop w/INP Design/TN(%)	Diagnostic								Diagnostic
B.1.1.11	O-7	2W Analog Loop w/INP Non-Design/TN(%)	Diagnostic								Diagnostic
B.1.1.12	O-13	2W Analog Loop w/LNP Design/TN(%)	Diagnostic			25.00%	28				Diagnostic
B.1.1.13	O-13	2W Analog Loop w/LNP Non-Design/TN(%)	Diagnostic								Diagnostic
B.1.1.14	O-7	Other Design/TN(%)	Diagnostic			26.09%	92				Diagnostic
B.1.1.15	O-7	Other Non-Design/TN(%)	Diagnostic			15.00%	140				Diagnostic
B.1.1.16	O-7	INP Standalone/TN(%)	Diagnostic								Diagnostic
B.1.1.17	O-13	LNP Standalone/TN(%)	Diagnostic			14.29%	105				Diagnostic
	% Rejected Service Requests - Partially Mechanized										
B.1.2.1	O-7	Switch Ports/TN(%)	Diagnostic								Diagnostic
B.1.2.2	O-7	Local Interoffice Transport/TN(%)	Diagnostic								Diagnostic
B.1.2.3	O-7	Loop + Port Combinations/TN(%)	Diagnostic			31.28%	1,867				Diagnostic
B.1.2.4	O-7	Combo Other/TN(%)	Diagnostic								Diagnostic
B.1.2.5	O-7	xDSL (ADSL, HDSL and UCL)/TN(%)	Diagnostic			0.00%	15				Diagnostic
B.1.2.6	O-7	ISDN Loop (UDN, UDC)/TN(%)	Diagnostic			28.57%	7				Diagnostic
B.1.2.7	O-7	Line Sharing/TN(%)	Diagnostic			8.33%	12				Diagnostic
B.1.2.8	O-7	2W Analog Loop Design/TN(%)	Diagnostic			15.18%	112				Diagnostic
B.1.2.9	O-7	2W Analog Loop Non-Design/TN(%)	Diagnostic			80.00%	5				Diagnostic
B.1.2.10	O-7	2W Analog Loop w/INP Design/TN(%)	Diagnostic								Diagnostic
B.1.2.11	O-7	2W Analog Loop w/INP Non-Design/TN(%)	Diagnostic								Diagnostic
B.1.2.12	O-13	2W Analog Loop w/LNP Design/TN(%)	Diagnostic			29.80%	151				Diagnostic
B.1.2.13	O-13	2W Analog Loop w/LNP Non-Design/TN(%)	Diagnostic								Diagnostic
B.1.2.14	O-7	Other Design/TN(%)	Diagnostic			23.53%	34				Diagnostic
B.1.2.15	O-7	Other Non-Design/TN(%)	Diagnostic			42.00%	100				Diagnostic
B.1.2.16	O-7	INP Standalone/TN(%)	Diagnostic								Diagnostic
B.1.2.17	O-13	LNP Standalone/TN(%)	Diagnostic			35.04%	137				Diagnostic
	% Rejected Service Requests - Non-Mechanized										
B.1.3.1	O-7	Switch Ports/TN(%)	Diagnostic								Diagnostic
B.1.3.2	O-7	Local Interoffice Transport/TN(%)	Diagnostic			25.00%	4				Diagnostic
B.1.3.3	O-7	Loop + Port Combinations/TN(%)	Diagnostic			41.29%	155				Diagnostic
B.1.3.4	O-7	Combo Other/TN(%)	Diagnostic								Diagnostic
B.1.3.5	O-7	xDSL (ADSL, HDSL and UCL)/TN(%)	Diagnostic			29.17%	120				Diagnostic
B.1.3.6	O-7	ISDN Loop (UDN, UDC)/TN(%)	Diagnostic			21.21%	99				Diagnostic
B.1.3.7	O-7	Line Sharing/TN(%)	Diagnostic			28.89%	45				Diagnostic
B.1.3.8	O-7	2W Analog Loop Design/TN(%)	Diagnostic			33.33%	207				Diagnostic
B.1.3.9	O-7	2W Analog Loop Non-Design/TN(%)	Diagnostic			25.00%	192				Diagnostic
B.1.3.10	O-7	2W Analog Loop w/INP Design/TN(%)	Diagnostic								Diagnostic
B.1.3.11	O-7	2W Analog Loop w/INP Non-Design/TN(%)	Diagnostic								Diagnostic
B.1.3.12	O-13	2W Analog Loop w/LNP Design/TN(%)	Diagnostic			37.50%	160				Diagnostic
B.1.3.13	O-13	2W Analog Loop w/LNP Non-Design/TN(%)	Diagnostic								Diagnostic
B.1.3.14	O-7	Other Design/TN(%)	Diagnostic			16.43%	207				Diagnostic
B.1.3.15	O-7	Other Non-Design/TN(%)	Diagnostic			36.73%	833				Diagnostic
B.1.3.16	O-7	INP Standalone/TN(%)	Diagnostic			31.25%	32				Diagnostic
B.1.3.17	O-13	LNP Standalone/TN(%)	Diagnostic			21.12%	393				Diagnostic

Reject Interval - Mechanized

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.4.1	O-8	Switch Ports/TN(%)	>= 97% w in 1 hr								
B.1.4.2	O-8	Local Interoffice Transport/TN(%)	>= 97% w in 1 hr								
B.1.4.3	O-8	Loop + Port Combinations/TN(%)	>= 97% w in 1 hr			92.91%	776				NO
B.1.4.4	O-8	Combo Other/TN(%)	>= 97% w in 1 hr								
B.1.4.5	O-8	xDSL (ADSL, HDSL and UCL)/TN(%)	>= 97% w in 1 hr			100.00%	22				YES
B.1.4.6	O-8	ISDN Loop (UDN, UDC)/TN(%)	>= 97% w in 1 hr			100.00%	5				YES
B.1.4.7	O-8	Line Sharing/TN(%)	>= 97% w in 1 hr			45.45%	11				NO
B.1.4.8	O-8	2W Analog Loop Design/TN(%)	>= 97% w in 1 hr			92.00%	50				NO
B.1.4.9	O-8	2W Analog Loop Non-Design/TN(%)	>= 97% w in 1 hr			0.00%	1				NO
B.1.4.10	O-8	2W Analog Loop w/INP Design/TN(%)	>= 97% w in 1 hr								
B.1.4.11	O-8	2W Analog Loop w/INP Non-Design/TN(%)	>= 97% w in 1 hr								
B.1.4.12	O-14	2W Analog Loop w/LNP Design/TN(%)	>= 97% w in 1 hr			100.00%	7				YES
B.1.4.13	O-14	2W Analog Loop w/LNP Non-Design/TN(%)	>= 97% w in 1 hr								
B.1.4.14	O-8	Other Design/TN(%)	>= 97% w in 1 hr			75.00%	24				NO
B.1.4.15	O-8	Other Non-Design/TN(%)	>= 97% w in 1 hr			71.43%	21				NO
B.1.4.16	O-8	INP Standalone/TN(%)	>= 97% w in 1 hr								
B.1.4.17	O-14	LNP Standalone/TN(%)	>= 97% w in 1 hr			53.33%	15				NO
	Reject Interval - Partially Mechanized - 10 hours										
B.1.7.1	O-8	Switch Ports/TN(%)	>= 85% w in 10 hrs								
B.1.7.2	O-8	Local Interoffice Transport/TN(%)	>= 85% w in 10 hrs								
B.1.7.3	O-8	Loop + Port Combinations/TN(%)	>= 85% w in 10 hrs			98.18%	603				YES
B.1.7.4	O-8	Combo Other/TN(%)	>= 85% w in 10 hrs								
B.1.7.5	O-8	xDSL (ADSL, HDSL and UCL)/TN(%)	>= 85% w in 10 hrs								
B.1.7.6	O-8	ISDN Loop (UDN, UDC)/TN(%)	>= 85% w in 10 hrs			100.00%	2				YES
B.1.7.7	O-8	Line Sharing/TN(%)	>= 85% w in 10 hrs			100.00%	1				YES
B.1.7.8	O-8	2W Analog Loop Design/TN(%)	>= 85% w in 10 hrs			76.47%	17				NO
B.1.7.9	O-8	2W Analog Loop Non-Design/TN(%)	>= 85% w in 10 hrs			25.00%	4				NO
B.1.7.10	O-8	2W Analog Loop w/INP Design/TN(%)	>= 85% w in 10 hrs								
B.1.7.11	O-8	2W Analog Loop w/INP Non-Design/TN(%)	>= 85% w in 10 hrs								
B.1.7.12	O-14	2W Analog Loop w/LNP Design/TN(%)	>= 85% w in 10 hrs			93.48%	46				YES
B.1.7.13	O-14	2W Analog Loop w/LNP Non-Design/TN(%)	>= 85% w in 10 hrs								
B.1.7.14	O-8	Other Design/TN(%)	>= 85% w in 10 hrs			87.50%	8				YES
B.1.7.15	O-8	Other Non-Design/TN(%)	>= 85% w in 10 hrs			100.00%	45				YES
B.1.7.16	O-8	INP Standalone/TN(%)	>= 85% w in 10 hrs								
B.1.7.17	O-14	LNP Standalone/TN(%)	>= 85% w in 10 hrs			80.77%	52				NO
	Reject Interval - Non-Mechanized										
B.1.8.1	O-8	Switch Ports/TN(%)	>= 85% w in 24 hrs								
B.1.8.2	O-8	Local Interoffice Transport/TN(%)	>= 85% w in 24 hrs			100.00%	1				YES
B.1.8.3	O-8	Loop + Port Combinations/TN(%)	>= 85% w in 24 hrs			92.42%	66				YES
B.1.8.4	O-8	Combo Other/TN(%)	>= 85% w in 24 hrs								
B.1.8.5	O-8	xDSL (ADSL, HDSL and UCL)/TN(%)	>= 85% w in 24 hrs			100.00%	37				YES
B.1.8.6	O-8	ISDN Loop (UDN, UDC)/TN(%)	>= 85% w in 24 hrs			83.33%	24				NO
B.1.8.7	O-8	Line Sharing/TN(%)	>= 85% w in 24 hrs			100.00%	13				YES
B.1.8.8	O-8	2W Analog Loop Design/TN(%)	>= 85% w in 24 hrs			98.57%	70				YES
B.1.8.9	O-8	2W Analog Loop Non-Design/TN(%)	>= 85% w in 24 hrs			100.00%	49				YES
B.1.8.10	O-8	2W Analog Loop w/INP Design/TN(%)	>= 85% w in 24 hrs								
B.1.8.11	O-8	2W Analog Loop w/INP Non-Design/TN(%)	>= 85% w in 24 hrs								
B.1.8.12	O-14	2W Analog Loop w/LNP Design/TN(%)	>= 85% w in 24 hrs			98.36%	61				YES
B.1.8.13	O-14	2W Analog Loop w/LNP Non-Design/TN(%)	>= 85% w in 24 hrs								
B.1.8.14	O-8	Other Design/TN(%)	>= 85% w in 24 hrs			94.12%	34				YES
B.1.8.15	O-8	Other Non-Design/TN(%)	>= 85% w in 24 hrs			99.37%	316				YES
B.1.8.16	O-8	INP Standalone/TN(%)	>= 85% w in 24 hrs			90.00%	10				YES
B.1.8.17	O-14	LNP Standalone/TN(%)	>= 85% w in 24 hrs			100.00%	87				YES
	FOC Timeliness - Mechanized										
B.1.9.1	O-9	Switch Ports/TN(%)	>= 95% w in 3 hrs								
B.1.9.2	O-9	Local Interoffice Transport/TN(%)	>= 95% w in 3 hrs								
B.1.9.3	O-9	Loop + Port Combinations/TN(%)	>= 95% w in 3 hrs			99.06%	2,649				YES
B.1.9.4	O-9	Combo Other/TN(%)	>= 95% w in 3 hrs								
B.1.9.5	O-9	xDSL (ADSL, HDSL and UCL)/TN(%)	>= 95% w in 3 hrs			95.24%	63				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.9.6	O-9	ISDN Loop (UDN, UDC)/TN(%)	>= 95% w in 3 hrs			100.00%	29				YES
B.1.9.7	O-9	Line Sharing/TN(%)	>= 95% w in 3 hrs			100.00%	54				YES
B.1.9.8	O-9	2W Analog Loop Design/TN(%)	>= 95% w in 3 hrs			100.00%	315				YES
B.1.9.9	O-9	2W Analog Loop Non-Design/TN(%)	>= 95% w in 3 hrs								
B.1.9.10	O-9	2W Analog Loop w/INP Design/TN(%)	>= 95% w in 3 hrs								
B.1.9.11	O-9	2W Analog Loop w/INP Non-Design/TN(%)	>= 95% w in 3 hrs								
B.1.9.12	O-15	2W Analog Loop w/LNP Design/TN(%)	>= 95% w in 3 hrs			100.00%	19				YES
B.1.9.13	O-15	2W Analog Loop w/LNP Non-Design/TN(%)	>= 95% w in 3 hrs								
B.1.9.14	O-9	Other Design/TN(%)	>= 95% w in 3 hrs			98.51%	67				YES
B.1.9.15	O-9	Other Non-Design/TN(%)	>= 95% w in 3 hrs			100.00%	118				YES
B.1.9.16	O-9	INP Standalone/TN(%)	>= 95% w in 3 hrs								
B.1.9.17	O-15	LNP Standalone/TN(%)	>= 95% w in 3 hrs			98.84%	86				YES
		FOC Timeliness - Partially Mechanized - 10 hours									
B.1.12.1	O-9	Switch Ports/TN(%)	>= 85% w in 10 hrs								
B.1.12.2	O-9	Local Interoffice Transport/TN(%)	>= 85% w in 10 hrs								
B.1.12.3	O-9	Loop + Port Combinations/TN(%)	>= 85% w in 10 hrs			95.75%	1,413				YES
B.1.12.4	O-9	Combo Other/TN(%)	>= 85% w in 10 hrs								
B.1.12.5	O-9	xDSL (ADSL, HDSL and UCL)/TN(%)	>= 85% w in 10 hrs			85.71%	7				YES
B.1.12.6	O-9	ISDN Loop (UDN, UDC)/TN(%)	>= 85% w in 10 hrs			100.00%	6				YES
B.1.12.7	O-9	Line Sharing/TN(%)	>= 85% w in 10 hrs			100.00%	11				YES
B.1.12.8	O-9	2W Analog Loop Design/TN(%)	>= 85% w in 10 hrs			95.05%	101				YES
B.1.12.9	O-9	2W Analog Loop Non-Design/TN(%)	>= 85% w in 10 hrs								
B.1.12.10	O-9	2W Analog Loop w/INP Design/TN(%)	>= 85% w in 10 hrs								
B.1.12.11	O-9	2W Analog Loop w/INP Non-Design/TN(%)	>= 85% w in 10 hrs								
B.1.12.12	O-15	2W Analog Loop w/LNP Design/TN(%)	>= 85% w in 10 hrs			87.96%	108				YES
B.1.12.13	O-15	2W Analog Loop w/LNP Non-Design/TN(%)	>= 85% w in 10 hrs								
B.1.12.14	O-9	Other Design/TN(%)	>= 85% w in 10 hrs			88.89%	27				YES
B.1.12.15	O-9	Other Non-Design/TN(%)	>= 85% w in 10 hrs			79.10%	67				NO
B.1.12.16	O-9	INP Standalone/TN(%)	>= 85% w in 10 hrs								
B.1.12.17	O-15	LNP Standalone/TN(%)	>= 85% w in 10 hrs			84.62%	91				NO
		FOC Timeliness - Non-Mechanized									
B.1.13.1	O-9	Switch Ports/TN(%)	>= 85% w in 36 hrs								
B.1.13.2	O-9	Local Interoffice Transport/TN(%)	>= 85% w in 36 hrs			100.00%	4				YES
B.1.13.3	O-9	Loop + Port Combinations/TN(%)	>= 85% w in 36 hrs			95.31%	64				YES
B.1.13.4	O-9	Combo Other/TN(%)	>= 85% w in 36 hrs								
B.1.13.5	O-9	xDSL (ADSL, HDSL and UCL)/TN(%)	>= 85% w in 36 hrs			100.00%	91				YES
B.1.13.6	O-9	ISDN Loop (UDN, UDC)/TN(%)	>= 85% w in 36 hrs			98.61%	72				YES
B.1.13.7	O-9	Line Sharing/TN(%)	>= 85% w in 36 hrs			96.88%	32				YES
B.1.13.8	O-9	2W Analog Loop Design/TN(%)	>= 85% w in 36 hrs			98.54%	137				YES
B.1.13.9	O-9	2W Analog Loop Non-Design/TN(%)	>= 85% w in 36 hrs			100.00%	134				YES
B.1.13.10	O-9	2W Analog Loop w/INP Design/TN(%)	>= 85% w in 36 hrs								
B.1.13.11	O-9	2W Analog Loop w/INP Non-Design/TN(%)	>= 85% w in 36 hrs								
B.1.13.12	O-15	2W Analog Loop w/LNP Design/TN(%)	>= 85% w in 36 hrs			100.00%	108				YES
B.1.13.13	O-15	2W Analog Loop w/LNP Non-Design/TN(%)	>= 85% w in 36 hrs								
B.1.13.14	O-9	Other Design/TN(%)	>= 85% w in 36 hrs			99.45%	181				YES
B.1.13.15	O-9	Other Non-Design/TN(%)	>= 85% w in 36 hrs			98.77%	489				YES
B.1.13.16	O-9	INP Standalone/TN(%)	>= 85% w in 36 hrs			100.00%	18				YES
B.1.13.17	O-15	LNP Standalone/TN(%)	>= 85% w in 36 hrs			99.66%	295				YES
		FOC & Reject Response Completeness - Mechanized									
B.1.14.1.1	O-11	Switch Ports/EDI/TN(%)	>= 95%								
B.1.14.1.2	O-11	Switch Ports/TAG/TN(%)	>= 95%								
B.1.14.2.1	O-11	Local Interoffice Transport/EDI/TN(%)	>= 95%								
B.1.14.2.2	O-11	Local Interoffice Transport/TAG/TN(%)	>= 95%								
B.1.14.3.1	O-11	Loop + Port Combinations/EDI/TN(%)	>= 95%			99.43%	353				YES
B.1.14.3.2	O-11	Loop + Port Combinations/TAG/TN(%)	>= 95%			99.35%	3,077				YES
B.1.14.4.1	O-11	Combo Other/EDI/TN(%)	>= 95%								
B.1.14.4.2	O-11	Combo Other/TAG/TN(%)	>= 95%								
B.1.14.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/TN(%)	>= 95%			100.00%	22				YES
B.1.14.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/TN(%)	>= 95%			92.86%	70				NO

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B.1.14.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/TN(%)	>= 95%			100.00%	27				YES
B.1.14.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/TN(%)	>= 95%			100.00%	7				YES
B.1.14.7.1	O-11	Line Sharing/EDI/TN(%)	>= 95%			40.00%	5				NO
B.1.14.7.2	O-11	Line Sharing/TAG/TN(%)	>= 95%			96.67%	60				YES
B.1.14.8.1	O-11	2W Analog Loop Design/EDI/TN(%)	>= 95%			98.28%	349				YES
B.1.14.8.2	O-11	2W Analog Loop Design/TAG/TN(%)	>= 95%			100.00%	18				YES
B.1.14.9.1	O-11	2W Analog Loop Non-Design/EDI/TN(%)	>= 95%								
B.1.14.9.2	O-11	2W Analog Loop Non-Design/TAG/TN(%)	>= 95%			50.00%	2				NO
B.1.14.10.1	O-11	2W Analog Loop w/INP Design/EDI/TN(%)	>= 95%								
B.1.14.10.2	O-11	2W Analog Loop w/INP Design/TAG/TN(%)	>= 95%								
B.1.14.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/TN(%)	>= 95%								
B.1.14.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/TN(%)	>= 95%								
B.1.14.12.1	O-11	2W Analog Loop w/LNP Design/EDI/TN(%)	>= 95%			92.86%	28				NO
B.1.14.12.2	O-11	2W Analog Loop w/LNP Design/TAG/TN(%)	>= 95%								
B.1.14.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/TN(%)	>= 95%								
B.1.14.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/TN(%)	>= 95%								
B.1.14.14.1	O-11	Other Design/EDI/TN(%)	>= 95%			100.00%	60				YES
B.1.14.14.2	O-11	Other Design/TAG/TN(%)	>= 95%			96.88%	32				YES
B.1.14.15.1	O-11	Other Non-Design/EDI/TN(%)	>= 95%			82.35%	17				NO
B.1.14.15.2	O-11	Other Non-Design/TAG/TN(%)	>= 95%			98.37%	123				YES
B.1.14.16.1	O-11	INP Standalone/EDI/TN(%)	>= 95%								
B.1.14.16.2	O-11	INP Standalone/TAG/TN(%)	>= 95%								
B.1.14.17.1	O-11	LNP Standalone/EDI/TN(%)	>= 95%			94.44%	72				NO
B.1.14.17.2	O-11	LNP Standalone/TAG/TN(%)	>= 95%			100.00%	33				YES
		FOC & Reject Response Completeness - Partially Mechanized									
B.1.15.1.1	O-11	Switch Ports/EDI/TN(%)	>= 95%								
B.1.15.1.2	O-11	Switch Ports/TAG/TN(%)	>= 95%								
B.1.15.2.1	O-11	Local Interoffice Transport/EDI/TN(%)	>= 95%								
B.1.15.2.2	O-11	Local Interoffice Transport/TAG/TN(%)	>= 95%								
B.1.15.3.1	O-11	Loop + Port Combinations/EDI/TN(%)	>= 95%			99.58%	236				YES
B.1.15.3.2	O-11	Loop + Port Combinations/TAG/TN(%)	>= 95%			99.63%	1,631				YES
B.1.15.4.1	O-11	Combo Other/EDI/TN(%)	>= 95%								
B.1.15.4.2	O-11	Combo Other/TAG/TN(%)	>= 95%								
B.1.15.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/TN(%)	>= 95%			25.00%	4				NO
B.1.15.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/TN(%)	>= 95%			54.55%	11				NO
B.1.15.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/TN(%)	>= 95%			100.00%	7				YES
B.1.15.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/TN(%)	>= 95%								
B.1.15.7.1	O-11	Line Sharing/EDI/TN(%)	>= 95%								
B.1.15.7.2	O-11	Line Sharing/TAG/TN(%)	>= 95%			100.00%	12				YES
B.1.15.8.1	O-11	2W Analog Loop Design/EDI/TN(%)	>= 95%			100.00%	105				YES
B.1.15.8.2	O-11	2W Analog Loop Design/TAG/TN(%)	>= 95%			100.00%	7				YES
B.1.15.9.1	O-11	2W Analog Loop Non-Design/EDI/TN(%)	>= 95%								
B.1.15.9.2	O-11	2W Analog Loop Non-Design/TAG/TN(%)	>= 95%			80.00%	5				NO
B.1.15.10.1	O-11	2W Analog Loop w/INP Design/EDI/TN(%)	>= 95%								
B.1.15.10.2	O-11	2W Analog Loop w/INP Design/TAG/TN(%)	>= 95%								
B.1.15.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/TN(%)	>= 95%								
B.1.15.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/TN(%)	>= 95%								
B.1.15.12.1	O-11	2W Analog Loop w/LNP Design/EDI/TN(%)	>= 95%			100.00%	151				YES
B.1.15.12.2	O-11	2W Analog Loop w/LNP Design/TAG/TN(%)	>= 95%								
B.1.15.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/TN(%)	>= 95%								
B.1.15.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/TN(%)	>= 95%								
B.1.15.14.1	O-11	Other Design/EDI/TN(%)	>= 95%			100.00%	22				YES
B.1.15.14.2	O-11	Other Design/TAG/TN(%)	>= 95%			100.00%	12				YES
B.1.15.15.1	O-11	Other Non-Design/EDI/TN(%)	>= 95%			100.00%	37				YES
B.1.15.15.2	O-11	Other Non-Design/TAG/TN(%)	>= 95%			100.00%	63				YES
B.1.15.16.1	O-11	INP Standalone/EDI/TN(%)	>= 95%								
B.1.15.16.2	O-11	INP Standalone/TAG/TN(%)	>= 95%								
B.1.15.17.1	O-11	LNP Standalone/EDI/TN(%)	>= 95%			100.00%	130				YES
B.1.15.17.2	O-11	LNP Standalone/TAG/TN(%)	>= 95%			100.00%	7				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
FOC & Reject Response Completeness - Non-Mechanized											
B.1.16.1	O-11	Switch Ports/TN(%)	>= 95%								
B.1.16.2	O-11	Local Interoffice Transport/TN(%)	>= 95%			100.00%	4				YES
B.1.16.3	O-11	Loop + Port Combinations/TN(%)	>= 95%			81.29%	155				NO
B.1.16.4	O-11	Combo Other/TN(%)	>= 95%								
B.1.16.5	O-11	xDSL (ADSL, HDSL and UCL)/TN(%)	>= 95%			99.17%	120				YES
B.1.16.6	O-11	ISDN Loop (UDN, UDC)/TN(%)	>= 95%			88.89%	99				NO
B.1.16.7	O-11	Line Sharing/TN(%)	>= 95%			95.56%	45				YES
B.1.16.8	O-11	2W Analog Loop Design/TN(%)	>= 95%			95.65%	207				YES
B.1.16.9	O-11	2W Analog Loop Non-Design/TN(%)	>= 95%			93.72%	191				NO
B.1.16.10	O-11	2W Analog Loop w/INP Design/TN(%)	>= 95%								
B.1.16.11	O-11	2W Analog Loop w/INP Non-Design/TN(%)	>= 95%								
B.1.16.12	O-11	2W Analog Loop w/LNP Design/TN(%)	>= 95%			97.50%	160				YES
B.1.16.13	O-11	2W Analog Loop w/LNP Non-Design/TN(%)	>= 95%								
B.1.16.14	O-11	Other Design/TN(%)	>= 95%			98.07%	207				YES
B.1.16.15	O-11	Other Non-Design/TN(%)	>= 95%			91.23%	832				NO
B.1.16.16	O-11	INP Standalone/TN(%)	>= 95%			84.38%	32				NO
B.1.16.17	O-11	LNP Standalone/TN(%)	>= 95%			94.66%	393				NO
FOC & Reject Response Completeness (Multiple Responses) - Mechanized											
B.1.17.1.1	O-11	Switch Ports/EDI/TN(%)	>= 95%								
B.1.17.1.2	O-11	Switch Ports/TAG/TN(%)	>= 95%								
B.1.17.2.1	O-11	Local Interoffice Transport/EDI/TN(%)	>= 95%								
B.1.17.2.2	O-11	Local Interoffice Transport/TAG/TN(%)	>= 95%								
B.1.17.3.1	O-11	Loop + Port Combinations/EDI/TN(%)	>= 95%			64.96%	351				NO
B.1.17.3.2	O-11	Loop + Port Combinations/TAG/TN(%)	>= 95%			82.11%	3,057				NO
B.1.17.4.1	O-11	Combo Other/EDI/TN(%)	>= 95%								
B.1.17.4.2	O-11	Combo Other/TAG/TN(%)	>= 95%								
B.1.17.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/TN(%)	>= 95%			100.00%	22				YES
B.1.17.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/TN(%)	>= 95%			100.00%	65				YES
B.1.17.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/TN(%)	>= 95%			88.89%	27				NO
B.1.17.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/TN(%)	>= 95%			71.43%	7				NO
B.1.17.7.1	O-11	Line Sharing/EDI/TN(%)	>= 95%			50.00%	2				NO
B.1.17.7.2	O-11	Line Sharing/TAG/TN(%)	>= 95%			93.10%	58				NO
B.1.17.8.1	O-11	2W Analog Loop Design/EDI/TN(%)	>= 95%			87.76%	343				NO
B.1.17.8.2	O-11	2W Analog Loop Design/TAG/TN(%)	>= 95%			50.00%	18				NO
B.1.17.9.1	O-11	2W Analog Loop Non-Design/EDI/TN(%)	>= 95%								
B.1.17.9.2	O-11	2W Analog Loop Non-Design/TAG/TN(%)	>= 95%			100.00%	1				YES
B.1.17.10.1	O-11	2W Analog Loop w/INP Design/EDI/TN(%)	>= 95%								
B.1.17.10.2	O-11	2W Analog Loop w/INP Design/TAG/TN(%)	>= 95%								
B.1.17.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/TN(%)	>= 95%								
B.1.17.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/TN(%)	>= 95%								
B.1.17.12.1	O-11	2W Analog Loop w/LNP Design/EDI/TN(%)	>= 95%			100.00%	26				YES
B.1.17.12.2	O-11	2W Analog Loop w/LNP Design/TAG/TN(%)	>= 95%								
B.1.17.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/TN(%)	>= 95%								
B.1.17.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/TN(%)	>= 95%								
B.1.17.14.1	O-11	Other Design/EDI/TN(%)	>= 95%			65.00%	60				NO
B.1.17.14.2	O-11	Other Design/TAG/TN(%)	>= 95%			96.77%	31				YES
B.1.17.15.1	O-11	Other Non-Design/EDI/TN(%)	>= 95%			71.43%	14				NO
B.1.17.15.2	O-11	Other Non-Design/TAG/TN(%)	>= 95%			95.04%	121				YES
B.1.17.16.1	O-11	INP Standalone/EDI/TN(%)	>= 95%								
B.1.17.16.2	O-11	INP Standalone/TAG/TN(%)	>= 95%								
B.1.17.17.1	O-11	LNP Standalone/EDI/TN(%)	>= 95%			100.00%	68				YES
B.1.17.17.2	O-11	LNP Standalone/TAG/TN(%)	>= 95%			100.00%	33				YES
FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized											
B.1.18.1.1	O-11	Switch Ports/EDI/TN(%)	>= 95%								
B.1.18.1.2	O-11	Switch Ports/TAG/TN(%)	>= 95%								
B.1.18.2.1	O-11	Local Interoffice Transport/EDI/TN(%)	>= 95%								
B.1.18.2.2	O-11	Local Interoffice Transport/TAG/TN(%)	>= 95%								
B.1.18.3.1	O-11	Loop + Port Combinations/EDI/TN(%)	>= 95%			91.06%	235				NO

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B.1.18.3.2	O-11	Loop + Port Combinations/TAG/TN(%)	>= 95%			90.95%	1,625				NO
B.1.18.4.1	O-11	Combo Other/EDI/TN(%)	>= 95%								
B.1.18.4.2	O-11	Combo Other/TAG/TN(%)	>= 95%								
B.1.18.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/TN(%)	>= 95%			100.00%	1				YES
B.1.18.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/TN(%)	>= 95%			100.00%	6				YES
B.1.18.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/TN(%)	>= 95%			85.71%	7				NO
B.1.18.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/TN(%)	>= 95%								
B.1.18.7.1	O-11	Line Sharing/EDI/TN(%)	>= 95%								
B.1.18.7.2	O-11	Line Sharing/TAG/TN(%)	>= 95%			100.00%	12				YES
B.1.18.8.1	O-11	2W Analog Loop Design/EDI/TN(%)	>= 95%			96.19%	105				YES
B.1.18.8.2	O-11	2W Analog Loop Design/TAG/TN(%)	>= 95%			71.43%	7				NO
B.1.18.9.1	O-11	2W Analog Loop Non-Design/EDI/TN(%)	>= 95%								
B.1.18.9.2	O-11	2W Analog Loop Non-Design/TAG/TN(%)	>= 95%			100.00%	4				YES
B.1.18.10.1	O-11	2W Analog Loop w/INP Design/EDI/TN(%)	>= 95%								
B.1.18.10.2	O-11	2W Analog Loop w/INP Design/TAG/TN(%)	>= 95%								
B.1.18.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/TN(%)	>= 95%								
B.1.18.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/TN(%)	>= 95%								
B.1.18.12.1	O-11	2W Analog Loop w/LNP Design/EDI/TN(%)	>= 95%			99.34%	151				YES
B.1.18.12.2	O-11	2W Analog Loop w/LNP Design/TAG/TN(%)	>= 95%								
B.1.18.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/TN(%)	>= 95%								
B.1.18.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/TN(%)	>= 95%								
B.1.18.14.1	O-11	Other Design/EDI/TN(%)	>= 95%			100.00%	22				YES
B.1.18.14.2	O-11	Other Design/TAG/TN(%)	>= 95%			100.00%	12				YES
B.1.18.15.1	O-11	Other Non-Design/EDI/TN(%)	>= 95%			97.30%	37				YES
B.1.18.15.2	O-11	Other Non-Design/TAG/TN(%)	>= 95%			96.83%	63				YES
B.1.18.16.1	O-11	INP Standalone/EDI/TN(%)	>= 95%								
B.1.18.16.2	O-11	INP Standalone/TAG/TN(%)	>= 95%								
B.1.18.17.1	O-11	LNP Standalone/EDI/TN(%)	>= 95%			96.92%	130				YES
B.1.18.17.2	O-11	LNP Standalone/TAG/TN(%)	>= 95%			100.00%	7				YES
		FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized									
B.1.19.1	O-11	Switch Ports/TN(%)	>= 95%								
B.1.19.2	O-11	Local Interoffice Transport/TN(%)	>= 95%			75.00%	4				NO
B.1.19.3	O-11	Loop + Port Combinations/TN(%)	>= 95%			93.65%	126				NO
B.1.19.4	O-11	Combo Other/TN(%)	>= 95%								
B.1.19.5	O-11	xDSL (ADSL, HDSL and UCL)/TN(%)	>= 95%			93.28%	119				NO
B.1.19.6	O-11	ISDN Loop (UDN, UDC)/TN(%)	>= 95%			95.45%	88				YES
B.1.19.7	O-11	Line Sharing/TN(%)	>= 95%			95.35%	43				YES
B.1.19.8	O-11	2W Analog Loop Design/TN(%)	>= 95%			91.92%	198				NO
B.1.19.9	O-11	2W Analog Loop Non-Design/TN(%)	>= 95%			98.32%	179				YES
B.1.19.10	O-11	2W Analog Loop w/INP Design/TN(%)	>= 95%								
B.1.19.11	O-11	2W Analog Loop w/INP Non-Design/TN(%)	>= 95%								
B.1.19.12	O-11	2W Analog Loop w/LNP Design/TN(%)	>= 95%			85.90%	156				NO
B.1.19.13	O-11	2W Analog Loop w/LNP Non-Design/TN(%)	>= 95%								
B.1.19.14	O-11	Other Design/TN(%)	>= 95%			92.61%	203				NO
B.1.19.15	O-11	Other Non-Design/TN(%)	>= 95%			95.52%	759				YES
B.1.19.16	O-11	INP Standalone/TN(%)	>= 95%			92.59%	27				NO
B.1.19.17	O-11	LNP Standalone/TN(%)	>= 95%			95.70%	372				YES
		Unbundled Network Elements - Provisioning									
		Order Completion Interval									
B.2.1.1.1.1	P-4	Switch Ports/<10 circuits/Dispatch/TN(days)	R&B (POTS)	4.29	21,115			6.447			
B.2.1.1.1.2	P-4	Switch Ports/<10 circuits/Non-Dispatch/TN(days)	R&B (POTS)	0.97	243,765			1.567			
B.2.1.1.2.1	P-4	Switch Ports/>=10 circuits/Dispatch/TN(days)	R&B (POTS)	9.68	68			11.042			
B.2.1.1.2.2	P-4	Switch Ports/>=10 circuits/Non-Dispatch/TN(days)	R&B (POTS)	2.33	4			1.335			
B.2.1.2.1.1	P-4	Local Interoffice Transport/<10 circuits/Dispatch/TN(days)	DS1/DS3	20.17	922	20.00	1	15.882	15.89021	0.0105	YES
B.2.1.2.1.2	P-4	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(days)	DS1/DS3								
B.2.1.2.2.1	P-4	Local Interoffice Transport/>=10 circuits/Dispatch/TN(days)	DS1/DS3								
B.2.1.2.2.2	P-4	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(days)	DS1/DS3								
B.2.1.3.1.1	P-4	Loop + Port Combinations/<10 circuits/Dispatch/TN(days)	R&B	4.31	21,302	2.51	139	6.464	0.55005	3.2612	YES

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B.2.1.3.1.2	P-4	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(days)	R&B	0.98	244,588	0.56	2,594	1.571	0.03100	13.3767	YES
B.2.1.3.1.3	P-4	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN(days)	R&B	0.33	126,476	0.33	1,978	0.166	0.00376	0.0793	YES
B.2.1.3.1.4	P-4	Loop + Port Combinations/<10 circuits/Dispatch In/TN(days)	R&B	1.66	118,112	1.30	616	2.040	0.08240	4.4713	YES
B.2.1.3.2.1	P-4	Loop + Port Combinations/>=10 circuits/Dispatch/TN(days)	R&B	10.38	77	1.00	1	11.131	11.20284	0.8370	YES
B.2.1.3.2.2	P-4	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(days)	R&B	3.69	25			4.769			
B.2.1.3.2.3	P-4	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN(days)	R&B	0.33	7			0.000			
B.2.1.3.2.4	P-4	Loop + Port Combinations/>=10 circuits/Dispatch In/TN(days)	R&B	5.00	18			5.064			
B.2.1.4.1.1	P-4	Combo Other/<10 circuits/Dispatch/TN(days)	R&B&D - Disp	5.51	23,007	13.62	13	11.044	3.06386	-2.6454	NO
B.2.1.4.1.4	P-4	Combo Other/<10 circuits/Dispatch In/TN(days)	R&B&D - Disp	5.51	23,007						
B.2.1.4.2.1	P-4	Combo Other/>=10 circuits/Dispatch/TN(days)	R&B&D - Disp	11.52	84			12.224			
B.2.1.4.2.4	P-4	Combo Other/>=10 circuits/Dispatch In/TN(days)	R&B&D - Disp	11.52	84						
B.2.1.5.3.1	P-4	xDSL (ADSL, HDSL and UCL)/<6 circuits/Dispatch/TN(days)	ADSL to Retail	4.32	1,288	4.42	57	1.897	0.25671	-0.3895	YES
B.2.1.5.3.2	P-4	xDSL (ADSL, HDSL and UCL)/<6 circuits/Non-Dispatch/TN(days)	ADSL to Retail	4.02	1,975			1.174			
B.2.1.5.4.1	P-4	xDSL (ADSL, HDSL and UCL)/6-13 circuits/Dispatch/TN(days)	ADSL to Retail	3.75	4			1.500			
B.2.1.5.4.2	P-4	xDSL (ADSL, HDSL and UCL)/6-13 circuits/Non-Dispatch/TN(days)	ADSL to Retail								
B.2.1.5.5.1	P-4	xDSL (ADSL, HDSL and UCL)/>=14 circuits/Dispatch/TN(days)	ADSL to Retail								
B.2.1.5.5.2	P-4	xDSL (ADSL, HDSL and UCL)/>=14 circuits/Non-Dispatch/TN(days)	ADSL to Retail								
B.2.1.6.3.1	P-4	UNE ISDN/<6 circuits/Dispatch/TN(days)	ISDN - BRI	14.12	261	10.91	22	13.061	2.89964	1.1070	YES
B.2.1.6.3.2	P-4	UNE ISDN/<6 circuits/Non-Dispatch/TN(days)	ISDN - BRI	1.49	486			2.956			
B.2.1.6.4.1	P-4	UNE ISDN/6-13 circuits/Dispatch/TN(days)	ISDN - BRI	8.50	2			3.536			
B.2.1.6.4.2	P-4	UNE ISDN/6-13 circuits/Non-Dispatch/TN(days)	ISDN - BRI								
B.2.1.6.5.1	P-4	UNE ISDN/>=14 circuits/Dispatch/TN(days)	ISDN - BRI								
B.2.1.6.5.2	P-4	UNE ISDN/>=14 circuits/Non-Dispatch/TN(days)	ISDN - BRI								
B.2.1.7.3.1	P-4	Line Sharing/<6 circuits/Dispatch/TN(days)	ADSL to Retail	4.32	1,288	2.00	1	1.897	1.89734	1.2228	YES
B.2.1.7.3.2	P-4	Line Sharing/<6 circuits/Non-Dispatch/TN(days)	ADSL to Retail	4.02	1,975	3.57	7	1.174	0.44448	1.0124	YES
B.2.1.7.4.1	P-4	Line Sharing/6-13 circuits/Dispatch/TN(days)	ADSL to Retail	3.75	4			1.500			
B.2.1.7.4.2	P-4	Line Sharing/6-13 circuits/Non-Dispatch/TN(days)	ADSL to Retail								
B.2.1.7.5.1	P-4	Line Sharing/>=14 circuits/Dispatch/TN(days)	ADSL to Retail								
B.2.1.7.5.2	P-4	Line Sharing/>=14 circuits/Non-Dispatch/TN(days)	ADSL to Retail								
B.2.1.8.1.1	P-4	2W Analog Loop Design/<10 circuits/Dispatch/TN(days)	R&B - Disp	4.31	21,302	4.99	72	6.464	0.76306	-0.8971	YES
B.2.1.8.1.2	P-4	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(days)	R&B - Disp	4.31	21,302			6.464			
B.2.1.8.2.1	P-4	2W Analog Loop Design/>=10 circuits/Dispatch/TN(days)	R&B - Disp	10.38	77			11.131			
B.2.1.8.2.2	P-4	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(days)	R&B - Disp	10.38	77			11.131			
B.2.1.9.1.1	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(days)	R&B (POTS) excl SB Or	4.29	21,115	5.17	6	6.447	2.63215	-0.3333	YES
B.2.1.9.1.4	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN(days)	R&B (POTS) excl SB Or	1.66	117,737			2.036			
B.2.1.9.2.1	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(days)	R&B (POTS) excl SB Or	9.68	68			11.042			
B.2.1.9.2.4	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN(days)	R&B (POTS) excl SB Or	3.00	3			0.000			
B.2.1.10.1.1	P-4	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(days)	R&B - Disp	4.31	21,302	5.00	1	6.464	6.46405	-0.1073	YES
B.2.1.10.1.2	P-4	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(days)	R&B - Disp	4.31	21,302			6.464			
B.2.1.10.2.1	P-4	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(days)	R&B - Disp	10.38	77			11.131			
B.2.1.10.2.2	P-4	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(days)	R&B - Disp	10.38	77			11.131			
B.2.1.11.1.1	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(days)	R&B (POTS) excl SB Or	4.29	21,115			6.447			
B.2.1.11.1.4	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN(days)	R&B (POTS) excl SB Or	1.66	117,737			2.036			
B.2.1.11.2.1	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN(days)	R&B (POTS) excl SB Or	9.68	68			11.042			
B.2.1.11.2.4	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN(days)	R&B (POTS) excl SB Or	3.00	3			0.000			
B.2.1.12.1.1	P-4	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(days)	R&B - Disp	4.31	21,302	5.91	74	6.464	0.75272	-2.1246	NO
B.2.1.12.1.2	P-4	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(days)	R&B - Disp	4.31	21,302			6.464			
B.2.1.12.2.1	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(days)	R&B - Disp	10.38	77			11.131			
B.2.1.12.2.2	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(days)	R&B - Disp	10.38	77			11.131			
B.2.1.13.1.1	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(days)	R&B (POTS) excl SB Or	4.29	21,115			6.447			
B.2.1.13.1.4	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN(days)	R&B (POTS) excl SB Or	1.66	117,737			2.036			
B.2.1.13.2.1	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(days)	R&B (POTS) excl SB Or	9.68	68			11.042			
B.2.1.13.2.4	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN(days)	R&B (POTS) excl SB Or	3.00	3			0.000			
B.2.1.14.1.1	P-4	Other Design/<10 circuits/Dispatch/TN(days)	Design	20.55	1,705			29.704			
B.2.1.14.1.2	P-4	Other Design/<10 circuits/Non-Dispatch/TN(days)	Design	4.26	354			13.572			
B.2.1.14.2.1	P-4	Other Design/>=10 circuits/Dispatch/TN(days)	Design	24.14	7			17.180			
B.2.1.14.2.2	P-4	Other Design/>=10 circuits/Non-Dispatch/TN(days)	Design	4.67	23			6.499			
B.2.1.15.1.1	P-4	Other Non-Design/<10 circuits/Dispatch/TN(days)	R&B	4.31	21,302	6.50	2	6.464	4.57088	-0.4800	YES
B.2.1.15.1.2	P-4	Other Non-Design/<10 circuits/Non-Dispatch/TN(days)	R&B	0.98	244,588	0.33	1	1.571	1.57060	0.4110	YES
B.2.1.15.2.1	P-4	Other Non-Design/>=10 circuits/Dispatch/TN(days)	R&B	10.38	77			11.131			
B.2.1.15.2.2	P-4	Other Non-Design/>=10 circuits/Non-Dispatch/TN(days)	R&B	3.69	25			4.769			

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.1.16.1.1	P-4	INP (Standalone)/<10 circuits/Dispatch/TN(days)	R&B (POTS)	4.29	21,115			6.447			
B.2.1.16.1.2	P-4	INP (Standalone)/<10 circuits/Non-Dispatch/TN(days)	R&B (POTS)	0.97	243,765	0.33	1	1.567	1.56690	0.4113	YES
B.2.1.16.2.1	P-4	INP (Standalone)/>=10 circuits/Dispatch/TN(days)	R&B (POTS)	9.68	68			11.042			
B.2.1.16.2.2	P-4	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)	R&B (POTS)	2.33	4			1.335			
B.2.1.17.1.1	P-4	LNP (Standalone)/<10 circuits/Dispatch/TN(days)	R&B (POTS)	4.29	21,115	0.33	1	6.447	6.44665	0.6142	YES
B.2.1.17.1.2	P-4	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(days)	R&B (POTS)	0.97	243,765	0.50	326	1.567	0.08684	5.5197	YES
B.2.1.17.2.1	P-4	LNP (Standalone)/>=10 circuits/Dispatch/TN(days)	R&B (POTS)	9.68	68			11.042			
B.2.1.17.2.2	P-4	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)	R&B (POTS)	2.33	4	0.33	2	1.335	1.15614	1.7321	YES
B.2.1.18.1.1	P-4	Digital Loop < DS1/<10 circuits/Dispatch/TN(days)	Digital Loop < DS1	7.37	1,785	7.02	60	8.750	1.14849	0.3115	YES
B.2.1.18.1.2	P-4	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(days)	Digital Loop < DS1	4.15	2,681			3.771			
B.2.1.18.2.1	P-4	Digital Loop < DS1/>=10 circuits/Dispatch/TN(days)	Digital Loop < DS1	5.33	6			3.141			
B.2.1.18.2.2	P-4	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(days)	Digital Loop < DS1								
B.2.1.19.1.1	P-4	Digital Loop >= DS1/<10 circuits/Dispatch/TN(days)	Digital Loop >= DS1	12.09	623	6.30	96	33.288	3.64977	1.5887	YES
B.2.1.19.1.2	P-4	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(days)	Digital Loop >= DS1	2.90	319			6.307			
B.2.1.19.2.1	P-4	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(days)	Digital Loop >= DS1								
B.2.1.19.2.2	P-4	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(days)	Digital Loop >= DS1	4.67	23			6.499			
	Order Completion Interval within X days										
B.2.2.1	P-4	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/TN(days)	14 days								
B.2.2.2	P-4	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/TN(days)	7 days			4.42	57				YES
	Held Orders										
B.2.3.1.1.1	P-1	Switch Ports/<10 circuits/Facility/TN(days)	R&B (POTS)	10.62	133			8.406			
B.2.3.1.1.2	P-1	Switch Ports/<10 circuits/Equipment/TN(days)	R&B (POTS)	0.00	0						
B.2.3.1.1.3	P-1	Switch Ports/<10 circuits/Other/TN(days)	R&B (POTS)	5.43	40			8.709			
B.2.3.1.2.1	P-1	Switch Ports/>=10 circuits/Facility/TN(days)	R&B (POTS)	3.00	1			0.000			
B.2.3.1.2.2	P-1	Switch Ports/>=10 circuits/Equipment/TN(days)	R&B (POTS)	0.00	0						
B.2.3.1.2.3	P-1	Switch Ports/>=10 circuits/Other/TN(days)	R&B (POTS)	0.00	0						
B.2.3.2.1.1	P-1	Local Interoffice Transport/<10 circuits/Facility/TN(days)	DS1/ DS3 - Interoffice	0.00	0	0.00	0				YES
B.2.3.2.1.2	P-1	Local Interoffice Transport/<10 circuits/Equipment/TN(days)	DS1/ DS3 - Interoffice	0.00	0	0.00	0				YES
B.2.3.2.1.3	P-1	Local Interoffice Transport/<10 circuits/Other/TN(days)	DS1/ DS3 - Interoffice	23.50	2	0.00	0	30.406			YES
B.2.3.2.2.1	P-1	Local Interoffice Transport/>=10 circuits/Facility/TN(days)	DS1/ DS3 - Interoffice								
B.2.3.2.2.2	P-1	Local Interoffice Transport/>=10 circuits/Equipment/TN(days)	DS1/ DS3 - Interoffice								
B.2.3.2.2.3	P-1	Local Interoffice Transport/>=10 circuits/Other/TN(days)	DS1/ DS3 - Interoffice								
B.2.3.3.1.1	P-1	Loop + Port Combinations/<10 circuits/Facility/TN(days)	R&B	10.62	133	11.00	1	8.406	8.43754	-0.0446	YES
B.2.3.3.1.2	P-1	Loop + Port Combinations/<10 circuits/Equipment/TN(days)	R&B	0.00	0	0.00	0				YES
B.2.3.3.1.3	P-1	Loop + Port Combinations/<10 circuits/Other/TN(days)	R&B	5.21	42	1.00	1	8.547	8.64815	0.4873	YES
B.2.3.3.2.1	P-1	Loop + Port Combinations/>=10 circuits/Facility/TN(days)	R&B	3.00	1	0.00	0	0.000			YES
B.2.3.3.2.2	P-1	Loop + Port Combinations/>=10 circuits/Equipment/TN(days)	R&B	0.00	0	0.00	0				YES
B.2.3.3.2.3	P-1	Loop + Port Combinations/>=10 circuits/Other/TN(days)	R&B	0.00	0	0.00	0				YES
B.2.3.4.1.1	P-1	Combo Other/<10 circuits/Facility/TN(days)	R&B&D - Disp	12.92	149	0.00	0	13.181			YES
B.2.3.4.1.2	P-1	Combo Other/<10 circuits/Equipment/TN(days)	R&B&D - Disp	0.00	0	0.00	0				YES
B.2.3.4.1.3	P-1	Combo Other/<10 circuits/Other/TN(days)	R&B&D - Disp	4.88	49	0.00	0	7.978			YES
B.2.3.4.2.1	P-1	Combo Other/>=10 circuits/Facility/TN(days)	R&B&D - Disp	3.00	1			0.000			
B.2.3.4.2.2	P-1	Combo Other/>=10 circuits/Equipment/TN(days)	R&B&D - Disp	0.00	0						
B.2.3.4.2.3	P-1	Combo Other/>=10 circuits/Other/TN(days)	R&B&D - Disp	0.00	0						
B.2.3.5.1.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Facility/TN(days)	ADSL to Retail	20.35	34	0.00	0	17.261			YES
B.2.3.5.1.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Equipment/TN(days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.3.5.1.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Other/TN(days)	ADSL to Retail	10.00	1	0.00	0	0.000			YES
B.2.3.5.2.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Facility/TN(days)	ADSL to Retail	0.00	0						
B.2.3.5.2.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Equipment/TN(days)	ADSL to Retail	0.00	0						
B.2.3.5.2.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Other/TN(days)	ADSL to Retail	0.00	0						
B.2.3.6.1.1	P-1	UNE ISDN/<10 circuits/Facility/TN(days)	ISDN - BRI	39.20	5	0.00	0	38.964			YES
B.2.3.6.1.2	P-1	UNE ISDN/<10 circuits/Equipment/TN(days)	ISDN - BRI	0.00	0	0.00	0				YES
B.2.3.6.1.3	P-1	UNE ISDN/<10 circuits/Other/TN(days)	ISDN - BRI	2.50	2	0.00	0	0.707			YES
B.2.3.6.2.1	P-1	UNE ISDN/>=10 circuits/Facility/TN(days)	ISDN - BRI	0.00	0						
B.2.3.6.2.2	P-1	UNE ISDN/>=10 circuits/Equipment/TN(days)	ISDN - BRI	0.00	0						
B.2.3.6.2.3	P-1	UNE ISDN/>=10 circuits/Other/TN(days)	ISDN - BRI	0.00	0						
B.2.3.7.1.1	P-1	Line Sharing/<10 circuits/Facility/TN(days)	ADSL to Retail	20.35	34	0.00	0	17.261			YES
B.2.3.7.1.2	P-1	Line Sharing/<10 circuits/Equipment/TN(days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.3.7.1.3	P-1	Line Sharing/<10 circuits/Other/TN(days)	ADSL to Retail	10.00	1	0.00	0	0.000			YES

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B.2.3.7.2.1	P-1	Line Sharing/>=10 circuits/Facility/TN(days)	ADSL to Retail	0.00	0						
B.2.3.7.2.2	P-1	Line Sharing/>=10 circuits/Equipment/TN(days)	ADSL to Retail	0.00	0						
B.2.3.7.2.3	P-1	Line Sharing/>=10 circuits/Other/TN(days)	ADSL to Retail	0.00	0						
B.2.3.8.1.1	P-1	2W Analog Loop Design/<10 circuits/Facility/TN(days)	R&B - Disp	10.62	133	11.00	1	8.406	8.43754	-0.0446	YES
B.2.3.8.1.2	P-1	2W Analog Loop Design/<10 circuits/Equipment/TN(days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.3.8.1.3	P-1	2W Analog Loop Design/<10 circuits/Other/TN(days)	R&B - Disp	5.21	42	0.00	0	8.734			YES
B.2.3.8.2.1	P-1	2W Analog Loop Design/>=10 circuits/Facility/TN(days)	R&B - Disp	3.00	1			0.000			
B.2.3.8.2.2	P-1	2W Analog Loop Design/>=10 circuits/Equipment/TN(days)	R&B - Disp	0.00	0						
B.2.3.8.2.3	P-1	2W Analog Loop Design/>=10 circuits/Other/TN(days)	R&B - Disp	0.00	0						
B.2.3.9.1.1	P-1	2W Analog Loop Non-Design/<10 circuits/Facility/TN(days)	R&B (POTS) excl SB Or	10.62	133	0.00	0	8.406			YES
B.2.3.9.1.2	P-1	2W Analog Loop Non-Design/<10 circuits/Equipment/TN(days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.3.9.1.3	P-1	2W Analog Loop Non-Design/<10 circuits/Other/TN(days)	R&B (POTS) excl SB Or	5.43	40	0.00	0	8.709			YES
B.2.3.9.2.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Facility/TN(days)	R&B (POTS) excl SB Or	3.00	1			0.000			
B.2.3.9.2.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Equipment/TN(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.9.2.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Other/TN(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.10.1.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Facility/TN(days)	R&B - Disp	10.62	133	0.00	0	8.406			YES
B.2.3.10.1.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Equipment/TN(days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.3.10.1.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Other/TN(days)	R&B - Disp	5.21	42	0.00	0	8.734			YES
B.2.3.10.2.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Facility/TN(days)	R&B - Disp	3.00	1			0.000			
B.2.3.10.2.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Equipment/TN(days)	R&B - Disp	0.00	0						
B.2.3.10.2.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Other/TN(days)	R&B - Disp	0.00	0						
B.2.3.11.1.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Facility/TN(days)	R&B (POTS) excl SB Or	10.62	133			8.406			
B.2.3.11.1.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Equipment/TN(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.11.1.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Other/TN(days)	R&B (POTS) excl SB Or	5.43	40			8.709			
B.2.3.11.2.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Facility/TN(days)	R&B (POTS) excl SB Or	3.00	1			0.000			
B.2.3.11.2.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Equipment/TN(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.11.2.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Other/TN(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.12.1.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Facility/TN(days)	R&B - Disp	10.62	133	0.00	0	8.406			YES
B.2.3.12.1.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Equipment/TN(days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.3.12.1.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Other/TN(days)	R&B - Disp	5.21	42	0.00	0	8.734			YES
B.2.3.12.2.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Facility/TN(days)	R&B - Disp	3.00	1			0.000			
B.2.3.12.2.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Equipment/TN(days)	R&B - Disp	0.00	0						
B.2.3.12.2.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Other/TN(days)	R&B - Disp	0.00	0						
B.2.3.13.1.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Facility/TN(days)	R&B (POTS) excl SB Or	10.62	133			8.406			
B.2.3.13.1.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Equipment/TN(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.13.1.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Other/TN(days)	R&B (POTS) excl SB Or	5.43	40			8.709			
B.2.3.13.2.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Facility/TN(days)	R&B (POTS) excl SB Or	3.00	1			0.000			
B.2.3.13.2.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Equipment/TN(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.13.2.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Other/TN(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.14.1.1	P-1	Other Design/<10 circuits/Facility/TN(days)	Design	32.00	16	0.00	0	26.169			YES
B.2.3.14.1.2	P-1	Other Design/<10 circuits/Equipment/TN(days)	Design	0.00	0	0.00	0				YES
B.2.3.14.1.3	P-1	Other Design/<10 circuits/Other/TN(days)	Design	2.78	9	0.00	0	1.986			YES
B.2.3.14.2.1	P-1	Other Design/>=10 circuits/Facility/TN(days)	Design	0.00	0						
B.2.3.14.2.2	P-1	Other Design/>=10 circuits/Equipment/TN(days)	Design	0.00	0						
B.2.3.14.2.3	P-1	Other Design/>=10 circuits/Other/TN(days)	Design	0.00	0						
B.2.3.15.1.1	P-1	Other Non-Design/<10 circuits/Facility/TN(days)	R&B	10.62	133	0.00	0	8.406			YES
B.2.3.15.1.2	P-1	Other Non-Design/<10 circuits/Equipment/TN(days)	R&B	0.00	0	0.00	0				YES
B.2.3.15.1.3	P-1	Other Non-Design/<10 circuits/Other/TN(days)	R&B	5.21	42	0.00	0	8.547			YES
B.2.3.15.2.1	P-1	Other Non-Design/>=10 circuits/Facility/TN(days)	R&B	3.00	1			0.000			
B.2.3.15.2.2	P-1	Other Non-Design/>=10 circuits/Equipment/TN(days)	R&B	0.00	0						
B.2.3.15.2.3	P-1	Other Non-Design/>=10 circuits/Other/TN(days)	R&B	0.00	0						
B.2.3.16.1.1	P-1	INP (Standalone)/<10 circuits/Facility/TN(days)	R&B (POTS)	10.62	133	0.00	0	8.406			YES
B.2.3.16.1.2	P-1	INP (Standalone)/<10 circuits/Equipment/TN(days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.3.16.1.3	P-1	INP (Standalone)/<10 circuits/Other/TN(days)	R&B (POTS)	5.43	40	0.00	0	8.709			YES
B.2.3.16.2.1	P-1	INP (Standalone)/>=10 circuits/Facility/TN(days)	R&B (POTS)	3.00	1			0.000			
B.2.3.16.2.2	P-1	INP (Standalone)/>=10 circuits/Equipment/TN(days)	R&B (POTS)	0.00	0						
B.2.3.16.2.3	P-1	INP (Standalone)/>=10 circuits/Other/TN(days)	R&B (POTS)	0.00	0						
B.2.3.17.1.1	P-1	LNP (Standalone)/<10 circuits/Facility/TN(days)	R&B (POTS)	10.62	133	0.00	0	8.406			YES
B.2.3.17.1.2	P-1	LNP (Standalone)/<10 circuits/Equipment/TN(days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.3.17.1.3	P-1	LNP (Standalone)/<10 circuits/Other/TN(days)	R&B (POTS)	5.43	40	0.00	0	8.709			YES
B.2.3.17.2.1	P-1	LNP (Standalone)/>=10 circuits/Facility/TN(days)	R&B (POTS)	3.00	1	0.00	0	0.000			YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.3.17.2.2	P-1	LNP (Standalone)/>=10 circuits/Equipment/TN(days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.3.17.2.3	P-1	LNP (Standalone)/>=10 circuits/Other/TN(days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.3.18.1.1	P-1	Digital Loop < DS1/<10 circuits/Facility/TN(days)	Digital Loop < DS1	22.77	39	0.00	0	21.431			YES
B.2.3.18.1.2	P-1	Digital Loop < DS1/<10 circuits/Equipment/TN(days)	Digital Loop < DS1	0.00	0	0.00	0				YES
B.2.3.18.1.3	P-1	Digital Loop < DS1/<10 circuits/Other/TN(days)	Digital Loop < DS1	5.00	3	0.00	0	4.359			YES
B.2.3.18.2.1	P-1	Digital Loop < DS1/>=10 circuits/Facility/TN(days)	Digital Loop < DS1	0.00	0						
B.2.3.18.2.2	P-1	Digital Loop < DS1/>=10 circuits/Equipment/TN(days)	Digital Loop < DS1	0.00	0						
B.2.3.18.2.3	P-1	Digital Loop < DS1/>=10 circuits/Other/TN(days)	Digital Loop < DS1	0.00	0						
B.2.3.19.1.1	P-1	Digital Loop >= DS1/<10 circuits/Facility/TN(days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B.2.3.19.1.2	P-1	Digital Loop >= DS1/<10 circuits/Equipment/TN(days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B.2.3.19.1.3	P-1	Digital Loop >= DS1/<10 circuits/Other/TN(days)	Digital Loop >= DS1	187.25	4	2.00	1	230.370	257.56127	0.7192	YES
B.2.3.19.2.1	P-1	Digital Loop >= DS1/>=10 circuits/Facility/TN(days)	Digital Loop >= DS1	0.00	0						
B.2.3.19.2.2	P-1	Digital Loop >= DS1/>=10 circuits/Equipment/TN(days)	Digital Loop >= DS1	0.00	0						
B.2.3.19.2.3	P-1	Digital Loop >= DS1/>=10 circuits/Other/TN(days)	Digital Loop >= DS1	0.00	0						
	% Jeopardies - Mechanized										
B.2.5.1	P-2	Switch Ports/TN(%)	R&B (POTS)	0.39%	277,329						
B.2.5.2	P-2	Local Interoffice Transport/TN(%)	DS1/ DS3 - Interoffice	28.24%	1,002						
B.2.5.3	P-2	Loop + Port Combinations/TN(%)	R&B	0.39%	278,404	0.16%	2,438		0.00127	1.7925	YES
B.2.5.4	P-2	Combo Other/TN(%)	R&B&D - Disp	4.78%	27,176	0.00%	2		0.15092	0.3170	YES
B.2.5.5	P-2	xDSL (ADSL, HDSL and UCL)/TN(%)	ADSL to Retail	9.15%	4,482	0.00%	36		0.04824	1.8963	YES
B.2.5.6	P-2	UNE ISDN/TN(%)	ISDN - BRI	7.07%	849	11.11%	9		0.08588	-0.4709	YES
B.2.5.7	P-2	Line Sharing/TN(%)	ADSL to Retail	9.15%	4,482	0.00%	8		0.10202	0.8967	YES
B.2.5.8	P-2	2W Analog Loop Design/TN(%)	R&B - Disp	0.39%	278,404	6.33%	79		0.00703	-8.4453	NO
B.2.5.9	P-2	2W Analog Loop Non-Design/TN(%)	R&B (POTS) excl SB Or	0.72%	151,133						
B.2.5.10	P-2	2W Analog Loop w/INP Design/TN(%)	R&B - Disp	0.39%	278,404						
B.2.5.11	P-2	2W Analog Loop w/INP Non-Design/TN(%)	R&B (POTS) excl SB Or	0.72%	151,133						
B.2.5.12	P-2	2W Analog Loop w/LNP Design/TN(%)	R&B - Disp	0.39%	278,404	3.74%	107		0.00604	-5.5395	NO
B.2.5.13	P-2	2W Analog Loop w/LNP Non-Design/TN(%)	R&B (POTS) excl SB Or	0.72%	151,133						
B.2.5.14	P-2	Other Design/TN(%)	Design	8.60%	2,431	0.00%	6		0.11458	0.7503	YES
B.2.5.15	P-2	Other Non-Design/TN(%)	R&B	0.39%	278,404	0.00%	3		0.03607	0.1086	YES
B.2.5.16	P-2	INP (Standalone)/TN(%)	R&B (POTS)	0.39%	277,329	0.00%	1		0.06245	0.0627	YES
B.2.5.17	P-2	LNP (Standalone)/TN(%)	R&B (POTS)	0.39%	277,329	0.00%	323		0.00348	1.1262	YES
B.2.5.18	P-2	Digital Loop < DS1/TN(%)	Digital Loop < DS1	9.12%	5,811	5.00%	20		0.06449	0.6390	YES
B.2.5.19	P-2	Digital Loop >= DS1/TN(%)	Digital Loop >= DS1	4.58%	1,004	50.00%	72		0.02551	-17.8045	NO
	% Jeopardies - Non-Mechanized										
B.2.6.1	P-2	Switch Ports/TN(%)	Diagnostic								Diagnostic
B.2.6.2	P-2	Local Interoffice Transport/TN(%)	Diagnostic			0.00%	6				Diagnostic
B.2.6.3	P-2	Loop + Port Combinations/TN(%)	Diagnostic			0.00%	61				Diagnostic
B.2.6.4	P-2	Combo Other/TN(%)	Diagnostic			27.78%	18				Diagnostic
B.2.6.5	P-2	xDSL (ADSL, HDSL and UCL)/TN(%)	Diagnostic			3.13%	64				Diagnostic
B.2.6.6	P-2	UNE ISDN/TN(%)	Diagnostic			8.51%	47				Diagnostic
B.2.6.7	P-2	Line Sharing/TN(%)	Diagnostic								Diagnostic
B.2.6.8	P-2	2W Analog Loop Design/TN(%)	Diagnostic			2.33%	43				Diagnostic
B.2.6.9	P-2	2W Analog Loop Non-Design/TN(%)	Diagnostic			8.33%	12				Diagnostic
B.2.6.10	P-2	2W Analog Loop w/INP Design/TN(%)	Diagnostic			0.00%	1				Diagnostic
B.2.6.11	P-2	2W Analog Loop w/INP Non-Design/TN(%)	Diagnostic								Diagnostic
B.2.6.12	P-2	2W Analog Loop w/LNP Design/TN(%)	Diagnostic			3.66%	82				Diagnostic
B.2.6.13	P-2	2W Analog Loop w/LNP Non-Design/TN(%)	Diagnostic								Diagnostic
B.2.6.14	P-2	Other Design/TN(%)	Diagnostic								Diagnostic
B.2.6.15	P-2	Other Non-Design/TN(%)	Diagnostic			0.00%	1				Diagnostic
B.2.6.16	P-2	INP (Standalone)/TN(%)	Diagnostic								Diagnostic
B.2.6.17	P-2	LNP (Standalone)/TN(%)	Diagnostic			0.00%	20				Diagnostic
B.2.6.18	P-2	Digital Loop < DS1/TN(%)	Diagnostic			5.94%	101				Diagnostic
B.2.6.19	P-2	Digital Loop >= DS1/TN(%)	Diagnostic			31.67%	120				Diagnostic
	Average Jeopardy Notice Interval - Mechanized										
B.2.8.1	P-2	Switch Ports/TN(hours)	>= 48 hrs								
B.2.8.2	P-2	Local Interoffice Transport/TN(hours)	>= 48 hrs								
B.2.8.3	P-2	Loop + Port Combinations/TN(hours)	>= 48 hrs			120.00	4				YES
B.2.8.4	P-2	Combo Other/TN(hours)	>= 48 hrs								

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B.2.8.5	P-2	xDSL (ADSL, HDSL and UCL)/TN(hours)	>= 48 hrs								
B.2.8.6	P-2	UNE ISDN/TN(hours)	>= 48 hrs			360.00	1				YES
B.2.8.7	P-2	Line Sharing/TN(hours)	>= 48 hrs								
B.2.8.8	P-2	2W Analog Loop Design/TN(hours)	>= 48 hrs			192.00	5				YES
B.2.8.9	P-2	2W Analog Loop Non-Design/TN(hours)	>= 48 hrs								
B.2.8.10	P-2	2W Analog Loop w/INP Design/TN(hours)	>= 48 hrs								
B.2.8.11	P-2	2W Analog Loop w/INP Non-Design/TN(hours)	>= 48 hrs								
B.2.8.12	P-2	2W Analog Loop w/LNP Design/TN(hours)	>= 48 hrs			444.00	4				YES
B.2.8.13	P-2	2W Analog Loop w/LNP Non-Design/TN(hours)	>= 48 hrs								
B.2.8.14	P-2	Other Design/TN(hours)	>= 48 hrs								
B.2.8.15	P-2	Other Non-Design/TN(hours)	>= 48 hrs								
B.2.8.16	P-2	INP (Standalone)/TN(hours)	>= 48 hrs								
B.2.8.17	P-2	LNP (Standalone)/TN(hours)	>= 48 hrs								
B.2.8.18	P-2	Digital Loop < DS1/TN(hours)	>= 48 hrs			360.00	1				YES
B.2.8.19	P-2	Digital Loop >= DS1/TN(hours)	>= 48 hrs			208.67	36				YES
		Average Jeopardy Notice Interval - Non-Mechanized									
B.2.9.1	P-2	Switch Ports/TN(hours)	Diagnostic								Diagnostic
B.2.9.2	P-2	Local Interoffice Transport/TN(hours)	Diagnostic								Diagnostic
B.2.9.3	P-2	Loop + Port Combinations/TN(hours)	Diagnostic								Diagnostic
B.2.9.4	P-2	Combo Other/TN(hours)	Diagnostic			240.00	5				Diagnostic
B.2.9.5	P-2	xDSL (ADSL, HDSL and UCL)/TN(hours)	Diagnostic			144.00	2				Diagnostic
B.2.9.6	P-2	UNE ISDN/TN(hours)	Diagnostic			228.00	4				Diagnostic
B.2.9.7	P-2	Line Sharing/TN(hours)	Diagnostic								Diagnostic
B.2.9.8	P-2	2W Analog Loop Design/TN(hours)	Diagnostic			144.00	1				Diagnostic
B.2.9.9	P-2	2W Analog Loop Non-Design/TN(hours)	Diagnostic			120.00	1				Diagnostic
B.2.9.10	P-2	2W Analog Loop w/INP Design/TN(hours)	Diagnostic								Diagnostic
B.2.9.11	P-2	2W Analog Loop w/INP Non-Design/TN(hours)	Diagnostic								Diagnostic
B.2.9.12	P-2	2W Analog Loop w/LNP Design/TN(hours)	Diagnostic			144.00	3				Diagnostic
B.2.9.13	P-2	2W Analog Loop w/LNP Non-Design/TN(hours)	Diagnostic								Diagnostic
B.2.9.14	P-2	Other Design/TN(hours)	Diagnostic								Diagnostic
B.2.9.15	P-2	Other Non-Design/TN(hours)	Diagnostic								Diagnostic
B.2.9.16	P-2	INP (Standalone)/TN(hours)	Diagnostic								Diagnostic
B.2.9.17	P-2	LNP (Standalone)/TN(hours)	Diagnostic								Diagnostic
B.2.9.18	P-2	Digital Loop < DS1/TN(hours)	Diagnostic			200.00	6				Diagnostic
B.2.9.19	P-2	Digital Loop >= DS1/TN(hours)	Diagnostic			174.32	38				Diagnostic
		% Jeopardy Notice >= 48 hours - Mechanized									
B.2.10.1	P-2	Switch Ports/TN(%)	95% >= 48 hrs								
B.2.10.2	P-2	Local Interoffice Transport/TN(%)	95% >= 48 hrs								
B.2.10.3	P-2	Loop + Port Combinations/TN(%)	95% >= 48 hrs			100.00%	4				YES
B.2.10.4	P-2	Combo Other/TN(%)	95% >= 48 hrs								
B.2.10.5	P-2	xDSL (ADSL, HDSL and UCL)/TN(%)	95% >= 48 hrs								
B.2.10.6	P-2	UNE ISDN/TN(%)	95% >= 48 hrs			100.00%	1				YES
B.2.10.7	P-2	Line Sharing/TN(%)	95% >= 48 hrs								
B.2.10.8	P-2	2W Analog Loop Design/TN(%)	95% >= 48 hrs			100.00%	5				YES
B.2.10.9	P-2	2W Analog Loop Non-Design/TN(%)	95% >= 48 hrs								
B.2.10.10	P-2	2W Analog Loop w/INP Design/TN(%)	95% >= 48 hrs								
B.2.10.11	P-2	2W Analog Loop w/INP Non-Design/TN(%)	95% >= 48 hrs								
B.2.10.12	P-2	2W Analog Loop w/LNP Design/TN(%)	95% >= 48 hrs			100.00%	4				YES
B.2.10.13	P-2	2W Analog Loop w/LNP Non-Design/TN(%)	95% >= 48 hrs								
B.2.10.14	P-2	Other Design/TN(%)	95% >= 48 hrs								
B.2.10.15	P-2	Other Non-Design/TN(%)	95% >= 48 hrs								
B.2.10.16	P-2	INP (Standalone)/TN(%)	95% >= 48 hrs								
B.2.10.17	P-2	LNP (Standalone)/TN(%)	95% >= 48 hrs								
B.2.10.18	P-2	Digital Loop < DS1/TN(%)	95% >= 48 hrs			100.00%	1				YES
B.2.10.19	P-2	Digital Loop >= DS1/TN(%)	95% >= 48 hrs			100.00%	36				YES
		% Jeopardy Notice >= 48 hours - Non-Mechanized									
B.2.11.1	P-2	Switch Ports/TN(%)	Diagnostic								Diagnostic
B.2.11.2	P-2	Local Interoffice Transport/TN(%)	Diagnostic								Diagnostic
B.2.11.3	P-2	Loop + Port Combinations/TN(%)	Diagnostic								Diagnostic

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B.2.11.4	P-2	Combo Other/TN(%)	Diagnostic			100.00%	5				Diagnostic
B.2.11.5	P-2	xDSL (ADSL, HDSL and UCL)/TN(%)	Diagnostic			100.00%	2				Diagnostic
B.2.11.6	P-2	UNE ISDN/TN(%)	Diagnostic			100.00%	4				Diagnostic
B.2.11.7	P-2	Line Sharing/TN(%)	Diagnostic								Diagnostic
B.2.11.8	P-2	2W Analog Loop Design/TN(%)	Diagnostic			100.00%	1				Diagnostic
B.2.11.9	P-2	2W Analog Loop Non-Design/TN(%)	Diagnostic			100.00%	1				Diagnostic
B.2.11.10	P-2	2W Analog Loop w/INP Design/TN(%)	Diagnostic								Diagnostic
B.2.11.11	P-2	2W Analog Loop w/INP Non-Design/TN(%)	Diagnostic								Diagnostic
B.2.11.12	P-2	2W Analog Loop w/LNP Design/TN(%)	Diagnostic			100.00%	3				Diagnostic
B.2.11.13	P-2	2W Analog Loop w/LNP Non-Design/TN(%)	Diagnostic								Diagnostic
B.2.11.14	P-2	Other Design/TN(%)	Diagnostic								Diagnostic
B.2.11.15	P-2	Other Non-Design/TN(%)	Diagnostic								Diagnostic
B.2.11.16	P-2	INP (Standalone)/TN(%)	Diagnostic								Diagnostic
B.2.11.17	P-2	LNP (Standalone)/TN(%)	Diagnostic								Diagnostic
B.2.11.18	P-2	Digital Loop < DS1/TN(%)	Diagnostic			100.00%	6				Diagnostic
B.2.11.19	P-2	Digital Loop >= DS1/TN(%)	Diagnostic			100.00%	38				Diagnostic
		Coordinated Customers Conversions									
B.2.12.1	P-7	Loops with INP/TN(%)	>= 95% w in 15 min								
B.2.12.2	P-7	Loops with LNP/TN(%)	>= 95% w in 15 min			99.44%	536				YES
		% Hot Cuts > 15 minutes Early									
B.2.13.1	P-7A	Time-Specific SL1/TN(%)	<= 5%								
B.2.13.2	P-7A	Time-Specific SL2/TN(%)	<= 5%			0.00%	120				YES
B.2.13.3	P-7A	Non-Time Specific SL1/TN(%)	<= 5%								
B.2.13.4	P-7A	Non-Time Specific SL2/TN(%)	<= 5%			0.00%	39				YES
		Hot Cut Timeliness									
B.2.14.1	P-7A	Time-Specific SL1/TN(%)	>= 95% w in 15 min								
B.2.14.2	P-7A	Time-Specific SL2/TN(%)	>= 95% w in 15 min			99.17%	120				YES
B.2.14.3	P-7A	Non-Time Specific SL1/TN(%)	>= 95% w in 15 min								
B.2.14.4	P-7A	Non-Time Specific SL2/TN(%)	>= 95% w in 15 min			100.00%	39				YES
		% Hot Cuts > 15 minutes Late									
B.2.15.1	P-7A	Time-Specific SL1/TN(%)	<= 5%								
B.2.15.2	P-7A	Time-Specific SL2/TN(%)	<= 5%			0.83%	120				YES
B.2.15.3	P-7A	Non-Time Specific SL1/TN(%)	<= 5%								
B.2.15.4	P-7A	Non-Time Specific SL2/TN(%)	<= 5%			0.00%	39				YES
		Average Recovery Time - CCC									
B.2.16.1	P-7B	Loops with INP/TN(minutes)	Diagnostic								Diagnostic
B.2.16.2	P-7B	Loops with LNP/TN(minutes)	Diagnostic			86.40	5				Diagnostic
		% Provisioning Troubles within 7 Days - Hot Cuts									
B.2.17.1.1	P-7C	UNE Loop Design/Dispatch/TN(%)	<= 5%			0.45%	668				YES
B.2.17.1.2	P-7C	UNE Loop Design/Non-Dispatch/TN(%)	<= 5%								
B.2.17.2.1	P-7C	UNE Loop Non-Design/Dispatch/TN(%)	<= 5%								
B.2.17.2.2	P-7C	UNE Loop Non-Design/Non-Dispatch/TN(%)	<= 5%								
		% Missed Installation Appointments									
B.2.18.1.1.1	P-3	Switch Ports/<10 circuits/Dispatch/TN(%)	R&B (POTS)	4.05%	23,632						
B.2.18.1.1.2	P-3	Switch Ports/<10 circuits/Non-Dispatch/TN(%)	R&B (POTS)	0.05%	252,526						
B.2.18.1.2.1	P-3	Switch Ports/>=10 circuits/Dispatch/TN(%)	R&B (POTS)	7.41%	81						
B.2.18.1.2.2	P-3	Switch Ports/>=10 circuits/Non-Dispatch/TN(%)	R&B (POTS)	0.00%	4						
B.2.18.2.1.1	P-3	Local Interoffice Transport/<10 circuits/Dispatch/TN(%)	DS1/DS3	1.08%	922	0.00%	6		0.04242	0.2557	YES
B.2.18.2.1.2	P-3	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(%)	DS1/DS3								
B.2.18.2.2.1	P-3	Local Interoffice Transport/>=10 circuits/Dispatch/TN(%)	DS1/DS3								
B.2.18.2.2.2	P-3	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(%)	DS1/DS3								
B.2.18.3.1.1	P-3	Loop + Port Combinations/<10 circuits/Dispatch/TN(%)	R&B	4.05%	23,823	2.26%	221		0.01333	1.3447	YES
B.2.18.3.1.2	P-3	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(%)	R&B	0.05%	253,358	0.14%	3,458		0.00040	-2.2561	NO
B.2.18.3.1.3	P-3	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN(%)	R&B	0.00%	126,539	0.00%	1,987		0.00006	0.1243	YES
B.2.18.3.1.4	P-3	Loop + Port Combinations/<10 circuits/Dispatch In/TN(%)	R&B	0.11%	126,819	0.34%	1,471		0.00086	-2.6917	NO
B.2.18.3.2.1	P-3	Loop + Port Combinations/>=10 circuits/Dispatch/TN(%)	R&B	6.67%	90	0.00%	2		0.17833	0.3738	YES
B.2.18.3.2.2	P-3	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(%)	R&B	0.00%	27	0.00%	1		0.00000		YES

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B.2.18.3.2.3	P-3	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN(%)	R&B	0.00%	7						
B.2.18.3.2.4	P-3	Loop + Port Combinations/>=10 circuits/Dispatch In/TN(%)	R&B	0.00%	20	0.00%	1		0.00000		YES
B.2.18.4.1.1	P-3	Combo Other/<10 circuits/Dispatch/TN(%)	R&B&D - Disp	3.98%	25,572	5.00%	20		0.04376	-0.2320	YES
B.2.18.4.1.4	P-3	Combo Other/<10 circuits/Dispatch In/TN(%)	R&B&D - Disp	3.98%	25,572						
B.2.18.4.2.1	P-3	Combo Other/>=10 circuits/Dispatch/TN(%)	R&B&D - Disp	6.19%	97						
B.2.18.4.2.4	P-3	Combo Other/>=10 circuits/Dispatch In/TN(%)	R&B&D - Disp	6.19%	97						
B.2.18.5.1.1	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(%)	ADSL to Retail	5.23%	2,047	0.00%	97		0.02313	2.2601	YES
B.2.18.5.1.2	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(%)	ADSL to Retail	0.04%	2,387						
B.2.18.5.2.1	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(%)	ADSL to Retail	10.00%	10						
B.2.18.5.2.2	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(%)	ADSL to Retail								
B.2.18.6.1.1	P-3	UNE ISDN/<10 circuits/Dispatch/TN(%)	ISDN - BRI	5.34%	281	2.08%	48		0.03511	0.9271	YES
B.2.18.6.1.2	P-3	UNE ISDN/<10 circuits/Non-Dispatch/TN(%)	ISDN - BRI	0.00%	490						
B.2.18.6.2.1	P-3	UNE ISDN/>=10 circuits/Dispatch/TN(%)	ISDN - BRI	0.00%	2						
B.2.18.6.2.2	P-3	UNE ISDN/>=10 circuits/Non-Dispatch/TN(%)	ISDN - BRI								
B.2.18.7.1.1	P-3	Line Sharing/<10 circuits/Dispatch/TN(%)	ADSL to Retail	5.23%	2,047	0.00%	1		0.22263	0.2348	YES
B.2.18.7.1.2	P-3	Line Sharing/<10 circuits/Non-Dispatch/TN(%)	ADSL to Retail	0.04%	2,387	0.00%	7		0.00775	0.0541	YES
B.2.18.7.2.1	P-3	Line Sharing/>=10 circuits/Dispatch/TN(%)	ADSL to Retail	10.00%	10						
B.2.18.7.2.2	P-3	Line Sharing/>=10 circuits/Non-Dispatch/TN(%)	ADSL to Retail								
B.2.18.8.1.1	P-3	2W Analog Loop Design/<10 circuits/Dispatch/TN(%)	R&B - Disp	4.05%	23,823	0.67%	149		0.01621	2.0876	YES
B.2.18.8.1.2	P-3	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(%)	R&B - Disp	4.05%	23,823						
B.2.18.8.2.1	P-3	2W Analog Loop Design/>=10 circuits/Dispatch/TN(%)	R&B - Disp	6.67%	90						
B.2.18.8.2.2	P-3	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(%)	R&B - Disp	6.67%	90						
B.2.18.9.1.1	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(%)	R&B (POTS) excl SB Or	4.05%	23,632	0.00%	12		0.05695	0.7119	YES
B.2.18.9.1.4	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN(%)	R&B (POTS) excl SB Or	0.11%	126,436						
B.2.18.9.2.1	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(%)	R&B (POTS) excl SB Or	7.41%	81						
B.2.18.9.2.4	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN(%)	R&B (POTS) excl SB Or	0.00%	3						
B.2.18.10.1.1	P-3	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(%)	R&B - Disp	4.05%	23,823	0.00%	1		0.19725	0.2056	YES
B.2.18.10.1.2	P-3	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(%)	R&B - Disp	4.05%	23,823						
B.2.18.10.2.1	P-3	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(%)	R&B - Disp	6.67%	90						
B.2.18.10.2.2	P-3	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(%)	R&B - Disp	6.67%	90						
B.2.18.11.1.1	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(%)	R&B (POTS) excl SB Or	4.05%	23,632						
B.2.18.11.1.4	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN(%)	R&B (POTS) excl SB Or	0.11%	126,436						
B.2.18.11.2.1	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN(%)	R&B (POTS) excl SB Or	7.41%	81						
B.2.18.11.2.4	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN(%)	R&B (POTS) excl SB Or	0.00%	3						
B.2.18.12.1.1	P-12	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(%)	R&B - Disp	4.05%	23,823	3.91%	179		0.01480	0.0975	YES
B.2.18.12.1.2	P-12	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(%)	R&B - Disp	4.05%	23,823						
B.2.18.12.2.1	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(%)	R&B - Disp	6.67%	90						
B.2.18.12.2.2	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(%)	R&B - Disp	6.67%	90						
B.2.18.13.1.1	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(%)	R&B (POTS) excl SB Or	4.05%	23,632						
B.2.18.13.1.4	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN(%)	R&B (POTS) excl SB Or	0.11%	126,436						
B.2.18.13.2.1	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(%)	R&B (POTS) excl SB Or	7.41%	81						
B.2.18.13.2.4	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN(%)	R&B (POTS) excl SB Or	0.00%	3						
B.2.18.14.1.1	P-3	Other Design/<10 circuits/Dispatch/TN(%)	Design	3.03%	1,749	0.00%	6		0.07010	0.4323	YES
B.2.18.14.1.2	P-3	Other Design/<10 circuits/Non-Dispatch/TN(%)	Design	0.56%	358						
B.2.18.14.2.1	P-3	Other Design/>=10 circuits/Dispatch/TN(%)	Design	0.00%	7						
B.2.18.14.2.2	P-3	Other Design/>=10 circuits/Non-Dispatch/TN(%)	Design	0.00%	23						
B.2.18.15.1.1	P-3	Other Non-Design/<10 circuits/Dispatch/TN(%)	R&B	4.05%	23,823	0.00%	2		0.13948	0.2907	YES
B.2.18.15.1.2	P-3	Other Non-Design/<10 circuits/Non-Dispatch/TN(%)	R&B	0.05%	253,358	0.00%	1		0.02333	0.0233	YES
B.2.18.15.2.1	P-3	Other Non-Design/>=10 circuits/Dispatch/TN(%)	R&B	6.67%	90						
B.2.18.15.2.2	P-3	Other Non-Design/>=10 circuits/Non-Dispatch/TN(%)	R&B	0.00%	27						
B.2.18.16.1.1	P-3	INP (Standalone)/<10 circuits/Dispatch/TN(%)	R&B (POTS)	4.05%	23,632						
B.2.18.16.1.2	P-3	INP (Standalone)/<10 circuits/Non-Dispatch/TN(%)	R&B (POTS)	0.05%	252,526	0.00%	1		0.02337	0.0234	YES
B.2.18.16.2.1	P-3	INP (Standalone)/>=10 circuits/Dispatch/TN(%)	R&B (POTS)	7.41%	81						
B.2.18.16.2.2	P-3	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(%)	R&B (POTS)	0.00%	4						
B.2.18.17.1.1	P-12	LNP (Standalone)/<10 circuits/Dispatch/TN(%)	R&B (POTS)	4.05%	23,632	0.00%	4		0.09862	0.4111	YES
B.2.18.17.1.2	P-12	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(%)	R&B (POTS)	0.05%	252,526	0.00%	336		0.00128	0.4283	YES
B.2.18.17.2.1	P-12	LNP (Standalone)/>=10 circuits/Dispatch/TN(%)	R&B (POTS)	7.41%	81						
B.2.18.17.2.2	P-12	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(%)	R&B (POTS)	0.00%	4	0.00%	2		0.00000		YES
B.2.18.18.1.1	P-3	Digital Loop < DS1/<10 circuits/Dispatch/TN(%)	Digital Loop < DS1	4.87%	2,569	0.93%	107		0.02123	1.8519	YES
B.2.18.18.1.2	P-3	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(%)	Digital Loop < DS1	0.03%	3,101						
B.2.18.18.2.1	P-3	Digital Loop < DS1/>=10 circuits/Dispatch/TN(%)	Digital Loop < DS1	8.33%	12						

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.18.18.2.2	P-3	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(%)	Digital Loop < DS1								
B.2.18.19.1.1	P-3	Digital Loop >= DS1/<10 circuits/Dispatch/TN(%)	Digital Loop >= DS1	1.42%	633	4.37%	183		0.00994	-2.9687	NO
B.2.18.19.1.2	P-3	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(%)	Digital Loop >= DS1	0.00%	321						
B.2.18.19.2.1	P-3	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(%)	Digital Loop >= DS1								
B.2.18.19.2.2	P-3	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(%)	Digital Loop >= DS1	0.00%	23						
		% Provisioning Troubles within 30 Days									
B.2.19.1.1.1	P-9	Switch Ports/<10 circuits/Dispatch/TN(%)	R&B (POTS)	6.43%	26,151						
B.2.19.1.1.2	P-9	Switch Ports/<10 circuits/Non-Dispatch/TN(%)	R&B (POTS)	3.19%	289,758						
B.2.19.1.2.1	P-9	Switch Ports/>=10 circuits/Dispatch/TN(%)	R&B (POTS)	6.02%	83						
B.2.19.1.2.2	P-9	Switch Ports/>=10 circuits/Non-Dispatch/TN(%)	R&B (POTS)								
B.2.19.2.1.1	P-9	Local Interoffice Transport/<10 circuits/Dispatch/TN(%)	DS1/DS3	3.76%	771	50.00%	2		0.13471	-3.4325	NO
B.2.19.2.1.2	P-9	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(%)	DS1/DS3								
B.2.19.2.2.1	P-9	Local Interoffice Transport/>=10 circuits/Dispatch/TN(%)	DS1/DS3								
B.2.19.2.2.2	P-9	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(%)	DS1/DS3								
B.2.19.3.1.1	P-9	Loop + Port Combinations/<10 circuits/Dispatch/TN(%)	R&B	6.34%	26,526	8.56%	257		0.01527	-1.4529	YES
B.2.19.3.1.2	P-9	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(%)	R&B	3.17%	290,987	3.80%	4,162		0.00274	-2.2736	NO
B.2.19.3.1.3	P-9	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN(%)	R&B	3.27%	146,327	3.81%	2,286		0.00375	-1.4192	YES
B.2.19.3.1.4	P-9	Loop + Port Combinations/<10 circuits/Dispatch In/TN(%)	R&B	3.07%	144,660	3.78%	1,876		0.00401	-1.7734	NO
B.2.19.3.2.1	P-9	Loop + Port Combinations/>=10 circuits/Dispatch/TN(%)	R&B	5.26%	95	0.00%	1		0.22447	0.2345	YES
B.2.19.3.2.2	P-9	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(%)	R&B	0.00%	37	0.00%	2		0.00000		YES
B.2.19.3.2.3	P-9	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN(%)	R&B	0.00%	9						
B.2.19.3.2.4	P-9	Loop + Port Combinations/>=10 circuits/Dispatch In/TN(%)	R&B	0.00%	28	0.00%	2		0.00000		YES
B.2.19.4.1.1	P-9	Combo Other/<10 circuits/Dispatch/TN(%)	R&B&D - Disp	6.21%	28,187	12.50%	8		0.08533	-0.7373	YES
B.2.19.4.1.4	P-9	Combo Other/<10 circuits/Dispatch In/TN(%)	R&B&D - Disp	6.21%	28,187						
B.2.19.4.2.1	P-9	Combo Other/>=10 circuits/Dispatch/TN(%)	R&B&D - Disp	5.15%	97						
B.2.19.4.2.4	P-9	Combo Other/>=10 circuits/Dispatch In/TN(%)	R&B&D - Disp	5.15%	97						
B.2.19.5.1.1	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(%)	ADSL to Retail	9.31%	1,579	0.87%	115		0.02806	3.0074	YES
B.2.19.5.1.2	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(%)	ADSL to Retail	9.40%	2,245						
B.2.19.5.2.1	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(%)	ADSL to Retail	20.00%	5						
B.2.19.5.2.2	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(%)	ADSL to Retail								
B.2.19.6.1.1	P-9	UNE ISDN/<10 circuits/Dispatch/TN(%)	ISDN - BRI	5.57%	359	6.67%	90		0.02704	-0.4052	YES
B.2.19.6.1.2	P-9	UNE ISDN/<10 circuits/Non-Dispatch/TN(%)	ISDN - BRI	1.18%	423						
B.2.19.6.2.1	P-9	UNE ISDN/>=10 circuits/Dispatch/TN(%)	ISDN - BRI								
B.2.19.6.2.2	P-9	UNE ISDN/>=10 circuits/Non-Dispatch/TN(%)	ISDN - BRI								
B.2.19.7.1.1	P-9	Line Sharing/<10 circuits/Dispatch/TN(%)	ADSL to Retail	9.31%	1,579	100.00%	1		0.29066	-3.1201	NO
B.2.19.7.1.2	P-9	Line Sharing/<10 circuits/Non-Dispatch/TN(%)	ADSL to Retail	9.40%	2,245	20.00%	10		0.09248	-1.1463	YES
B.2.19.7.2.1	P-9	Line Sharing/>=10 circuits/Dispatch/TN(%)	ADSL to Retail	20.00%	5						
B.2.19.7.2.2	P-9	Line Sharing/>=10 circuits/Non-Dispatch/TN(%)	ADSL to Retail								
B.2.19.8.1.1	P-9	2W Analog Loop Design/<10 circuits/Dispatch/TN(%)	R&B - Disp	6.34%	26,526	6.76%	74		0.02837	-0.1466	YES
B.2.19.8.1.2	P-9	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(%)	R&B - Disp	6.34%	26,526						
B.2.19.8.2.1	P-9	2W Analog Loop Design/>=10 circuits/Dispatch/TN(%)	R&B - Disp	5.26%	95						
B.2.19.8.2.2	P-9	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(%)	R&B - Disp	5.26%	95						
B.2.19.9.1.1	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(%)	R&B (POTS) excl SB Or	6.43%	26,151	0.00%	3		0.14160	0.4539	YES
B.2.19.9.1.4	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN(%)	R&B (POTS) excl SB Or	3.08%	144,153						
B.2.19.9.2.1	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(%)	R&B (POTS) excl SB Or	6.02%	83						
B.2.19.9.2.4	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN(%)	R&B (POTS) excl SB Or								
B.2.19.10.1.1	P-9	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(%)	R&B - Disp	6.34%	26,526	0.00%	1		0.24370	0.2602	YES
B.2.19.10.1.2	P-9	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(%)	R&B - Disp	6.34%	26,526						
B.2.19.10.2.1	P-9	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(%)	R&B - Disp	5.26%	95						
B.2.19.10.2.2	P-9	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(%)	R&B - Disp	5.26%	95						
B.2.19.11.1.1	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(%)	R&B (POTS) excl SB Or	6.43%	26,151						
B.2.19.11.1.4	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN(%)	R&B (POTS) excl SB Or	3.08%	144,153						
B.2.19.11.2.1	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN(%)	R&B (POTS) excl SB Or	6.02%	83						
B.2.19.11.2.4	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN(%)	R&B (POTS) excl SB Or								
B.2.19.12.1.1	P-9	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(%)	R&B - Disp	6.34%	26,526	2.97%	236		0.01593	2.1180	YES
B.2.19.12.1.2	P-9	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(%)	R&B - Disp	6.34%	26,526						
B.2.19.12.2.1	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(%)	R&B - Disp	5.26%	95						
B.2.19.12.2.2	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(%)	R&B - Disp	5.26%	95						
B.2.19.13.1.1	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(%)	R&B (POTS) excl SB Or	6.43%	26,151						
B.2.19.13.1.4	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN(%)	R&B (POTS) excl SB Or	3.08%	144,153						

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.19.13.2.1	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(%)	R&B (POTS) excl SB Or	6.02%	83						
B.2.19.13.2.4	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN(%)	R&B (POTS) excl SB Or								
B.2.19.14.1.1	P-9	Other Design/<10 circuits/Dispatch/TN(%)	Design	4.09%	1,661	5.85%	171		0.01591	-1.1022	YES
B.2.19.14.1.2	P-9	Other Design/<10 circuits/Non-Dispatch/TN(%)	Design	0.39%	254						
B.2.19.14.2.1	P-9	Other Design/>=10 circuits/Dispatch/TN(%)	Design	0.00%	2						
B.2.19.14.2.2	P-9	Other Design/>=10 circuits/Non-Dispatch/TN(%)	Design	0.00%	16						
B.2.19.15.1.1	P-9	Other Non-Design/<10 circuits/Dispatch/TN(%)	R&B	6.34%	26,526	0.00%	13		0.06761	0.9379	YES
B.2.19.15.1.2	P-9	Other Non-Design/<10 circuits/Non-Dispatch/TN(%)	R&B	3.17%	290,987						
B.2.19.15.2.1	P-9	Other Non-Design/>=10 circuits/Dispatch/TN(%)	R&B	5.26%	95						
B.2.19.15.2.2	P-9	Other Non-Design/>=10 circuits/Non-Dispatch/TN(%)	R&B	0.00%	37						
B.2.19.16.1.1	P-9	INP (Standalone)/<10 circuits/Dispatch/TN(%)	R&B (POTS)	6.43%	26,151						
B.2.19.16.1.2	P-9	INP (Standalone)/<10 circuits/Non-Dispatch/TN(%)	R&B (POTS)	3.19%	289,758						
B.2.19.16.2.1	P-9	INP (Standalone)/>=10 circuits/Dispatch/TN(%)	R&B (POTS)	6.02%	83						
B.2.19.16.2.2	P-9	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(%)	R&B (POTS)								
B.2.19.17.1.1	P-9	LNP (Standalone)/<10 circuits/Dispatch/TN(%)	R&B (POTS)	6.43%	26,151						
B.2.19.17.1.2	P-9	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(%)	R&B (POTS)	3.19%	289,758						
B.2.19.17.2.1	P-9	LNP (Standalone)/>=10 circuits/Dispatch/TN(%)	R&B (POTS)	6.02%	83						
B.2.19.17.2.2	P-9	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(%)	R&B (POTS)								
B.2.19.18.1.1	P-9	Digital Loop < DS1/<10 circuits/Dispatch/TN(%)	Digital Loop < DS1	7.51%	2,304	3.66%	191		0.01984	1.9371	YES
B.2.19.18.1.2	P-9	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(%)	Digital Loop < DS1	7.38%	2,927						
B.2.19.18.2.1	P-9	Digital Loop < DS1/>=10 circuits/Dispatch/TN(%)	Digital Loop < DS1	20.00%	5						
B.2.19.18.2.2	P-9	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(%)	Digital Loop < DS1	0.00%	1						
B.2.19.19.1.1	P-9	Digital Loop >= DS1/<10 circuits/Dispatch/TN(%)	Digital Loop >= DS1	0.49%	406	3.09%	162		0.00651	-3.9866	NO
B.2.19.19.1.2	P-9	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(%)	Digital Loop >= DS1	0.00%	213						
B.2.19.19.2.1	P-9	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(%)	Digital Loop >= DS1								
B.2.19.19.2.2	P-9	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(%)	Digital Loop >= DS1	0.00%	16						
		Average Completion Notice Interval - Mechanized									
B.2.21.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/TN(hours)	R&B (POTS)	1.50	14,552			10.867			
B.2.21.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/TN(hours)	R&B (POTS)	1.16	219,038			4.878			
B.2.21.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/TN(hours)	R&B (POTS)	9.97	54			71.741			
B.2.21.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/TN(hours)	R&B (POTS)	0.77	4			0.341			
B.2.21.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/TN(hours)	DS1/ DS3 - Interoffice	67.71	852			213.851			
B.2.21.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(hours)	DS1/ DS3 - Interoffice								
B.2.21.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/TN(hours)	DS1/ DS3 - Interoffice								
B.2.21.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(hours)	DS1/ DS3 - Interoffice								
B.2.21.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/TN(hours)	R&B	1.55	14,694	0.36	306	11.314	0.65347	1.8239	YES
B.2.21.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(hours)	R&B	1.16	219,705	0.77	5,200	4.943	0.06935	5.6454	YES
B.2.21.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN(hours)	R&B	1.69	100,953	0.70	2,959	6.556	0.12227	8.1097	YES
B.2.21.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/TN(hours)	R&B	0.70	118,752	0.85	2,241	2.867	0.06114	-2.4415	NO
B.2.21.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/TN(hours)	R&B	18.05	57	0.02	3	78.477	46.48570	0.3878	YES
B.2.21.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(hours)	R&B	0.69	27			0.288			
B.2.21.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN(hours)	R&B	0.72	7			0.217			
B.2.21.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/TN(hours)	R&B	0.68	20			0.313			
B.2.21.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/TN(hours)	R&B&D - Disp	15.17	15,671	0.02	2	164.996	116.67731	0.1298	YES
B.2.21.4.1.4	P-5	Combo Other/<10 circuits/Dispatch In/TN(hours)	R&B&D - Disp								
B.2.21.4.2.1	P-5	Combo Other/>=10 circuits/Dispatch/TN(hours)	R&B&D - Disp	26.84	61			91.735			
B.2.21.4.2.4	P-5	Combo Other/>=10 circuits/Dispatch In/TN(hours)	R&B&D - Disp								
B.2.21.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(hours)	ADSL to Retail	6.88	1,897			28.178			
B.2.21.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(hours)	ADSL to Retail	0.98	2,278			5.990			
B.2.21.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(hours)	ADSL to Retail	17.02	9			29.389			
B.2.21.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(hours)	ADSL to Retail								
B.2.21.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/TN(hours)	ISDN - BRI	10.12	242	1.37	3	39.706	23.06604	0.3796	YES
B.2.21.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/TN(hours)	ISDN - BRI	1.93	448			17.706			
B.2.21.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/TN(hours)	ISDN - BRI	0.02	1			0.000			
B.2.21.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/TN(hours)	ISDN - BRI								
B.2.21.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/TN(hours)	ADSL to Retail	6.88	1,897			28.178			
B.2.21.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/TN(hours)	ADSL to Retail	0.98	2,278	0.35	4	5.990	2.99763	0.2090	YES
B.2.21.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/TN(hours)	ADSL to Retail	17.02	9			29.389			
B.2.21.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/TN(hours)	ADSL to Retail								
B.2.21.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/TN(hours)	R&B - Disp	1.55	14,694	16.33	166	11.314	0.88307	-16.7395	NO

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.21.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(hours)	R&B - Disp	1.55	14,694			11.314			
B.2.21.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/TN(hours)	R&B - Disp	18.05	57			78.477			
B.2.21.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(hours)	R&B - Disp	18.05	57			78.477			
B.2.21.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(hours)	R&B (POTS) excl SB Or	1.50	14,552			10.867			
B.2.21.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN(hours)	R&B (POTS) excl SB Or	0.70	118,396			2.832			
B.2.21.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(hours)	R&B (POTS) excl SB Or	9.97	54			71.741			
B.2.21.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN(hours)	R&B (POTS) excl SB Or	0.67	3			0.346			
B.2.21.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(hours)	R&B - Disp	1.55	14,694			11.314			
B.2.21.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(hours)	R&B - Disp	1.55	14,694			11.314			
B.2.21.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(hours)	R&B - Disp	18.05	57			78.477			
B.2.21.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(hours)	R&B - Disp	18.05	57			78.477			
B.2.21.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(hours)	R&B (POTS) excl SB Or	1.50	14,552			10.867			
B.2.21.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN(hours)	R&B (POTS) excl SB Or	0.70	118,396			2.832			
B.2.21.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN(hours)	R&B (POTS) excl SB Or	9.97	54			71.741			
B.2.21.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN(hours)	R&B (POTS) excl SB Or	0.67	3			0.346			
B.2.21.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(hours)	R&B - Disp	1.55	14,694	6.70	151	11.314	0.92542	-5.5707	NO
B.2.21.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(hours)	R&B - Disp	1.55	14,694			11.314			
B.2.21.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(hours)	R&B - Disp	18.05	57			78.477			
B.2.21.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(hours)	R&B - Disp	18.05	57			78.477			
B.2.21.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(hours)	R&B (POTS) excl SB Or	1.50	14,552			10.867			
B.2.21.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN(hours)	R&B (POTS) excl SB Or	0.70	118,396			2.832			
B.2.21.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(hours)	R&B (POTS) excl SB Or	9.97	54			71.741			
B.2.21.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN(hours)	R&B (POTS) excl SB Or	0.67	3			0.346			
B.2.21.14.1.1	P-5	Other Design/<10 circuits/Dispatch/TN(hours)	Design	220.02	977			624.787			
B.2.21.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/TN(hours)	Design	33.56	216			434.554			
B.2.21.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/TN(hours)	Design	152.19	4			175.866			
B.2.21.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/TN(hours)	Design	0.65	20			0.289			
B.2.21.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/TN(hours)	R&B	1.55	14,694			11.314			
B.2.21.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/TN(hours)	R&B	1.16	219,705			4.943			
B.2.21.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/TN(hours)	R&B	18.05	57			78.477			
B.2.21.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/TN(hours)	R&B	0.69	27			0.288			
B.2.21.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/TN(hours)	R&B (POTS)	1.50	14,552			10.867			
B.2.21.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/TN(hours)	R&B (POTS)	1.16	219,038			4.878			
B.2.21.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/TN(hours)	R&B (POTS)	9.97	54			71.741			
B.2.21.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(hours)	R&B (POTS)	0.77	4			0.341			
B.2.21.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/TN(hours)	R&B (POTS)	1.50	14,552			10.867			
B.2.21.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(hours)	R&B (POTS)	1.16	219,038	0.65	12	4.878	1.40808	0.3582	YES
B.2.21.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/TN(hours)	R&B (POTS)	9.97	54			71.741			
B.2.21.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(hours)	R&B (POTS)	0.77	4			0.341			
B.2.21.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/TN(hours)	Digital Loop < DS1	8.52	2,281	1.37	3	42.113	24.32976	0.2939	YES
B.2.21.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(hours)	Digital Loop < DS1	1.14	2,729			9.027			
B.2.21.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/TN(hours)	Digital Loop < DS1	15.32	10			28.225			
B.2.21.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(hours)	Digital Loop < DS1								
B.2.21.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/TN(hours)	Digital Loop >= DS1	742.49	101	6.89	111	1486.229	204.37672	3.5992	YES
B.2.21.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(hours)	Digital Loop >= DS1	0.90	180			4.687			
B.2.21.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(hours)	Digital Loop >= DS1								
B.2.21.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(hours)	Digital Loop >= DS1	0.65	20			0.289			
		Average Completion Notice Interval - Non-Mechanized									
B.2.22.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/TN(hours)	Diagnostic			81.08	12				Diagnostic
B.2.22.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/TN(hours)	Diagnostic			25.45	31				Diagnostic
B.2.22.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic			23.94	77				Diagnostic
B.2.22.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN(hours)	Diagnostic			20.66	37				Diagnostic
B.2.22.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/TN(hours)	Diagnostic			26.99	40				Diagnostic

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B.2.22.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic			14.95	2				Diagnostic
B.2.22.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN(hours)	Diagnostic								Diagnostic
B.2.22.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/TN(hours)	Diagnostic			14.95	2				Diagnostic
B.2.22.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/TN(hours)	Diagnostic			23.23	29				Diagnostic
B.2.22.4.1.4	P-5	Combo Other/<10 circuits/Dispatch In/TN(hours)	Diagnostic								Diagnostic
B.2.22.4.2.1	P-5	Combo Other/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.4.2.4	P-5	Combo Other/>=10 circuits/Dispatch In/TN(hours)	Diagnostic								Diagnostic
B.2.22.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(hours)	Diagnostic			26.25	112				Diagnostic
B.2.22.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/TN(hours)	Diagnostic			35.52	63				Diagnostic
B.2.22.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/TN(hours)	Diagnostic			41.03	1				Diagnostic
B.2.22.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic			14.00	2				Diagnostic
B.2.22.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/TN(hours)	Diagnostic			51.07	51				Diagnostic
B.2.22.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(hours)	Diagnostic			24.01	19				Diagnostic
B.2.22.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN(hours)	Diagnostic								Diagnostic
B.2.22.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN(hours)	Diagnostic								Diagnostic
B.2.22.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(hours)	Diagnostic			24.37	2				Diagnostic
B.2.22.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN(hours)	Diagnostic								Diagnostic
B.2.22.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN(hours)	Diagnostic								Diagnostic
B.2.22.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(hours)	Diagnostic			30.83	109				Diagnostic
B.2.22.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN(hours)	Diagnostic								Diagnostic
B.2.22.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN(hours)	Diagnostic								Diagnostic
B.2.22.14.1.1	P-5	Other Design/<10 circuits/Dispatch/TN(hours)	Diagnostic			8.30	2				Diagnostic
B.2.22.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/TN(hours)	Diagnostic			18.40	1				Diagnostic
B.2.22.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic			15.91	69				Diagnostic
B.2.22.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/TN(hours)	Diagnostic			31.04	155				Diagnostic

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B.2.22.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/TN(hours)	Diagnostic			47.32	166				Diagnostic
B.2.22.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Mechanized									
B.2.24.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN(days)	Diagnostic			3.50	61				Diagnostic
B.2.24.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			0.78	1,476				Diagnostic
B.2.24.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN(days)	Diagnostic			11.00	2				Diagnostic
B.2.24.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN(days)	Diagnostic			6.21	29				Diagnostic
B.2.24.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(days)	Diagnostic			5.25	4				Diagnostic
B.2.24.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic

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B.2.24.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			0.52	59				Diagnostic
B.2.24.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN(days)	Diagnostic			11.00	2				Diagnostic
B.2.24.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN(days)	Diagnostic			6.39	31				Diagnostic
B.2.24.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Partially Mechanized									
B.2.25.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN(days)	Diagnostic			4.11	51				Diagnostic
B.2.25.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			1.30	839				Diagnostic
B.2.25.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN(days)	Diagnostic			1.00	1				Diagnostic
B.2.25.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN(days)	Diagnostic			16.00	1				Diagnostic
B.2.25.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			4.60	5				Diagnostic
B.2.25.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN(days)	Diagnostic			6.75	23				Diagnostic
B.2.25.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic

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B.2.25.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(days)	Diagnostic			7.31	32				Diagnostic
B.2.25.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/TN(days)	Diagnostic			4.00	1				Diagnostic
B.2.25.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			1.00	44				Diagnostic
B.2.25.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN(days)	Diagnostic			8.33	3				Diagnostic
B.2.25.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Non-Mechanized									
B.2.26.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN(days)	Diagnostic			5.60	10				Diagnostic
B.2.26.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			4.54	35				Diagnostic
B.2.26.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN(days)	Diagnostic			15.30	10				Diagnostic
B.2.26.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(days)	Diagnostic			6.65	37				Diagnostic
B.2.26.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic

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B.2.26.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN(days)	Diagnostic			12.68	19				Diagnostic
B.2.26.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN(days)	Diagnostic			5.00	1				Diagnostic
B.2.26.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			6.50	2				Diagnostic
B.2.26.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN(days)	Diagnostic			8.71	17				Diagnostic
B.2.26.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic			8.80	5				Diagnostic
B.2.26.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(days)	Diagnostic			18.00	1				Diagnostic
B.2.26.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(days)	Diagnostic			8.96	28				Diagnostic
B.2.26.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic			6.00	1				Diagnostic
B.2.26.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			2.41	37				Diagnostic
B.2.26.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN(days)	Diagnostic			9.06	50				Diagnostic
B.2.26.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN(days)	Diagnostic			9.17	53				Diagnostic
B.2.26.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Mechanized									
B.2.28.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic

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B.2.28.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN(days)	Diagnostic			3.48	59				Diagnostic
B.2.28.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			0.81	1,012				Diagnostic
B.2.28.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN(days)	Diagnostic			11.00	2				Diagnostic
B.2.28.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN(days)	Diagnostic			5.88	26				Diagnostic
B.2.28.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(days)	Diagnostic			5.25	4				Diagnostic
B.2.28.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic

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B.2.28.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			0.52	59				Diagnostic
B.2.28.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN(days)	Diagnostic			11.00	2				Diagnostic
B.2.28.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN(days)	Diagnostic			6.39	31				Diagnostic
B.2.28.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Partially Mechanized									
B.2.29.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN(days)	Diagnostic			4.01	48				Diagnostic
B.2.29.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			1.31	724				Diagnostic
B.2.29.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN(days)	Diagnostic			1.00	1				Diagnostic
B.2.29.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN(days)	Diagnostic			16.00	1				Diagnostic
B.2.29.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			4.60	5				Diagnostic
B.2.29.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN(days)	Diagnostic			6.94	17				Diagnostic
B.2.29.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(days)	Diagnostic			7.29	31				Diagnostic

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B.2.29.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/TN(days)	Diagnostic			4.00	1				Diagnostic
B.2.29.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			0.98	43				Diagnostic
B.2.29.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN(days)	Diagnostic			8.33	3				Diagnostic
B.2.29.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Non-Mechanized									
B.2.30.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN(days)	Diagnostic			5.78	9				Diagnostic
B.2.30.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			3.30	33				Diagnostic
B.2.30.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN(days)	Diagnostic			14.57	7				Diagnostic
B.2.30.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(days)	Diagnostic			7.00	29				Diagnostic
B.2.30.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN(days)	Diagnostic			13.00	14				Diagnostic
B.2.30.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN(days)	Diagnostic			5.00	1				Diagnostic
B.2.30.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			6.50	2				Diagnostic
B.2.30.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic

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B.2.30.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN(days)	Diagnostic			8.93	14				Diagnostic
B.2.30.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic			8.80	5				Diagnostic
B.2.30.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(days)	Diagnostic			18.00	1				Diagnostic
B.2.30.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(days)	Diagnostic			7.88	25				Diagnostic
B.2.30.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic			6.00	1				Diagnostic
B.2.30.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			2.41	37				Diagnostic
B.2.30.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN(days)	Diagnostic			9.37	38				Diagnostic
B.2.30.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN(days)	Diagnostic			8.55	51				Diagnostic
B.2.30.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
	Disconnect Timeliness										
B.2.31	P-13	LNP/TN(%)	>= 95% w in 15 min								
	% Completions w/o Notice or < 24 hours										
B.2.32.1.1	P	Switch Ports/Dispatch/TN(%)	Diagnostic								Diagnostic
B.2.32.1.2	P	Switch Ports/Non-Dispatch/TN(%)	Diagnostic								Diagnostic
B.2.32.2.1	P	Local Interoffice Transport/Dispatch/TN(%)	Diagnostic			100.00%	1				Diagnostic
B.2.32.2.2	P	Local Interoffice Transport/Non-Dispatch/TN(%)	Diagnostic								Diagnostic
B.2.32.3.1	P	Loop + Port Combinations/Dispatch/TN(%)	Diagnostic			17.14%	140				Diagnostic
B.2.32.3.2	P	Loop + Port Combinations/Non-Dispatch/TN(%)	Diagnostic			65.30%	2,594				Diagnostic
B.2.32.4.1	P	Combo Other/Dispatch/TN(%)	Diagnostic			84.62%	13				Diagnostic
B.2.32.4.2	P	Combo Other/Non-Dispatch/TN(%)	Diagnostic								Diagnostic

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B.2.32.5.1	P	xDSL (ADSL, HDSL and UCL)/Dispatch/TN(%)	Diagnostic			85.96%	57				Diagnostic
B.2.32.5.2	P	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN(%)	Diagnostic								Diagnostic
B.2.32.6.1	P	UNE ISDN/Dispatch/TN(%)	Diagnostic			79.17%	24				Diagnostic
B.2.32.6.2	P	UNE ISDN/Non-Dispatch/TN(%)	Diagnostic								Diagnostic
B.2.32.7.1	P	Line Sharing/Dispatch/TN(%)	Diagnostic			100.00%	1				Diagnostic
B.2.32.7.2	P	Line Sharing/Non-Dispatch/TN(%)	Diagnostic			100.00%	7				Diagnostic
B.2.32.8.1	P	2W Analog Loop Design/Dispatch/TN(%)	Diagnostic			18.06%	72				Diagnostic
B.2.32.8.2	P	2W Analog Loop Design/Non-Dispatch/TN(%)	Diagnostic								Diagnostic
B.2.32.9.1	P	2W Analog Loop Non-Design/Dispatch/TN(%)	Diagnostic			83.33%	6				Diagnostic
B.2.32.9.2	P	2W Analog Loop Non-Design/Non-Dispatch/TN(%)	Diagnostic								Diagnostic
B.2.32.10.1	P	2W Analog Loop w/INP Design/Dispatch/TN(%)	Diagnostic			100.00%	1				Diagnostic
B.2.32.10.2	P	2W Analog Loop w/INP Design/Non-Dispatch/TN(%)	Diagnostic								Diagnostic
B.2.32.11.1	P	2W Analog Loop w/INP Non-Design/Dispatch/TN(%)	Diagnostic								Diagnostic
B.2.32.11.2	P	2W Analog Loop w/INP Non-Design/Non-Dispatch/TN(%)	Diagnostic								Diagnostic
B.2.32.12.1	P	2W Analog Loop w/LNP Design/Dispatch/TN(%)	Diagnostic			86.49%	74				Diagnostic
B.2.32.12.2	P	2W Analog Loop w/LNP Design/Non-Dispatch/TN(%)	Diagnostic								Diagnostic
B.2.32.13.1	P	2W Analog Loop w/LNP Non-Design/Dispatch/TN(%)	Diagnostic								Diagnostic
B.2.32.13.2	P	2W Analog Loop w/LNP Non-Design/Non-Dispatch/TN(%)	Diagnostic								Diagnostic
B.2.32.14.1	P	Other Design/Dispatch/TN(%)	Diagnostic								Diagnostic
B.2.32.14.2	P	Other Design/Non-Dispatch/TN(%)	Diagnostic								Diagnostic
B.2.32.15.1	P	Other Non-Design/Dispatch/TN(%)	Diagnostic			100.00%	2				Diagnostic
B.2.32.15.2	P	Other Non-Design/Non-Dispatch/TN(%)	Diagnostic			100.00%	1				Diagnostic
B.2.32.16.1	P	INP (Standalone)/Dispatch/TN(%)	Diagnostic								Diagnostic
B.2.32.16.2	P	INP (Standalone)/Non-Dispatch/TN(%)	Diagnostic			100.00%	1				Diagnostic
B.2.32.17.1	P	LNP (Standalone)/Dispatch/TN(%)	Diagnostic			100.00%	1				Diagnostic
B.2.32.17.2	P	LNP (Standalone)/Non-Dispatch/TN(%)	Diagnostic			99.70%	328				Diagnostic
B.2.32.18.1	P	Digital Loop < DS1/Dispatch/TN(%)	Diagnostic			85.00%	60				Diagnostic
B.2.32.18.2	P	Digital Loop < DS1/Non-Dispatch/TN(%)	Diagnostic								Diagnostic
B.2.32.19.1	P	Digital Loop >= DS1/Dispatch/TN(%)	Diagnostic			55.21%	96				Diagnostic
B.2.32.19.2	P	Digital Loop >= DS1/Non-Dispatch/TN(%)	Diagnostic								Diagnostic
		% Cooperative Test Attempts for xDSL									
B.2.33.1	P-8	xDSL (ADSL, HDSL and UCL)/TN(%)	>= 95% of requests			98.90%	91				YES
B.2.33.2	P-8	xDSL Other/TN(%)	>= 95% of requests								
		Service Order Accuracy									
B.2.34.1.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/TN(%)	>= 95%			98.50%	200				YES
B.2.34.1.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/TN(%)	>= 95%			100.00%	30				YES
B.2.34.1.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/TN(%)	>= 95%			100.00%	35				YES
B.2.34.1.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/TN(%)	>= 95%								
B.2.34.2.1.1	P-11	Loops Non-Design/<10 circuits/Dispatch/TN(%)	>= 95%			97.14%	35				YES
B.2.34.2.1.2	P-11	Loops Non-Design/<10 circuits/Non-Dispatch/TN(%)	>= 95%			94.67%	300				NO
B.2.34.2.2.1	P-11	Loops Non-Design/>=10 circuits/Dispatch/TN(%)	>= 95%			100.00%	70				YES
B.2.34.2.2.2	P-11	Loops Non-Design/>=10 circuits/Non-Dispatch/TN(%)	>= 95%			84.48%	58				NO
		Unbundled Network Elements - Maintenance and Repair									
		Missed Repair Appointments									
B.3.1.1.1	M&R-1	Switch Ports/Dispatch/TN(%)	R&B (POTS)	5.19%	38,211						
B.3.1.1.2	M&R-1	Switch Ports/Non-Dispatch/TN(%)	R&B (POTS)	1.13%	20,618						
B.3.1.2.1	M&R-1	Local Interoffice Transport/Dispatch/TN(%)	DS1/DS3	0.26%	378	0.00%	0				YES
B.3.1.2.2	M&R-1	Local Interoffice Transport/Non-Dispatch/TN(%)	DS1/DS3	0.00%	256	0.00%	0				YES
B.3.1.3.1	M&R-1	Loop + Port Combinations/Dispatch/TN(%)	R&B	5.19%	38,559	4.80%	646		0.00880	0.4411	YES
B.3.1.3.2	M&R-1	Loop + Port Combinations/Non-Dispatch/TN(%)	R&B	1.12%	20,810	0.92%	434		0.00511	0.3966	YES
B.3.1.4.1	M&R-1	Combo Other/Dispatch/TN(%)	R&B&D - Disp	5.18%	39,320	0.00%	5		0.09915	0.5228	YES
B.3.1.4.2	M&R-1	Combo Other/Non-Dispatch/TN(%)	R&B&D - Disp	5.18%	39,320	33.33%	3		0.12800	-2.1993	NO
B.3.1.5.1	M&R-1	xDSL (ADSL, HDSL and UCL)/Dispatch/TN(%)	ADSL to Retail	55.81%	301	0.00%	18		0.12050	4.6318	YES
B.3.1.5.2	M&R-1	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN(%)	ADSL to Retail	5.74%	627	0.00%	7		0.08842	0.6494	YES
B.3.1.6.1	M&R-1	UNE ISDN/Dispatch/TN(%)	ISDN - BRI	10.38%	289	4.76%	21		0.06893	0.8151	YES
B.3.1.6.2	M&R-1	UNE ISDN/Non-Dispatch/TN(%)	ISDN - BRI	2.66%	263	6.67%	15		0.04273	-0.9373	YES
B.3.1.7.1	M&R-1	Line Sharing/Dispatch/TN(%)	ADSL to Retail	55.81%	301	0.00%	0				YES

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B.3.1.7.2	M&R-1	Line Sharing/Non-Dispatch/TN(%)		ADSL to Retail	5.74%	627	4.35%	23		0.04939	0.2822	YES
B.3.1.8.1	M&R-1	2W Analog Loop Design/Dispatch/TN(%)		R&B - Disp	5.19%	38,559	3.18%	220		0.01499	1.3372	YES
B.3.1.8.2	M&R-1	2W Analog Loop Design/Non-Dispatch/TN(%)		R&B - Disp	5.19%	38,559	0.00%	87		0.02380	2.1792	YES
B.3.1.9.1	M&R-1	2W Analog Loop Non-Design/Dispatch/TN(%)		R&B (POTS) excl SB FT	5.15%	38,082	0.00%	2		0.15631	0.3296	YES
B.3.1.9.2	M&R-1	2W Analog Loop Non-Design/Non-Dispatch/TN(%)		R&B (POTS) excl SB FT	1.00%	17,887	0.00%	0				YES
B.3.1.10.1	M&R-1	Other Design/Dispatch/TN(%)		Design	4.46%	1,323	0.00%	0				YES
B.3.1.10.2	M&R-1	Other Design/Non-Dispatch/TN(%)		Design	1.29%	1,556	0.00%	0				YES
B.3.1.11.1	M&R-1	Other Non-Design/Dispatch/TN(%)		R&B	5.19%	38,559	0.00%	10		0.07014	0.7395	YES
B.3.1.11.2	M&R-1	Other Non-Design/Non-Dispatch/TN(%)		R&B	1.12%	20,810	0.00%	9		0.03516	0.3199	YES
B.3.1.12.1	M&R-1	LNP (Standalone)/Dispatch/TN(%)		R&B (POTS)	5.19%	38,211						
B.3.1.12.2	M&R-1	LNP (Standalone)/Non-Dispatch/TN(%)		R&B (POTS)	1.13%	20,618						
		Customer Trouble Report Rate										
B.3.2.1.1	M&R-2	Switch Ports/Dispatch/TN(%)		R&B (POTS)	1.58%	2,411,901						
B.3.2.1.2	M&R-2	Switch Ports/Non-Dispatch/TN(%)		R&B (POTS)	0.85%	2,411,901						
B.3.2.2.1	M&R-2	Local Interoffice Transport/Dispatch/TN(%)		DS1/DS3	1.68%	22,553	0.00%	165		0.01012	1.6569	YES
B.3.2.2.2	M&R-2	Local Interoffice Transport/Non-Dispatch/TN(%)		DS1/DS3	1.14%	22,553	0.00%	165		0.00832	1.3636	YES
B.3.2.3.1	M&R-2	Loop + Port Combinations/Dispatch/TN(%)		R&B	1.52%	2,543,014	1.25%	51,776		0.00055	4.9135	YES
B.3.2.3.2	M&R-2	Loop + Port Combinations/Non-Dispatch/TN(%)		R&B	0.82%	2,543,014	0.84%	51,776		0.00040	-0.4957	YES
B.3.2.4.1	M&R-2	Combo Other/Dispatch/TN(%)		R&B&D - Disp	1.39%	2,826,295	0.40%	1,265		0.00332	3.0026	YES
B.3.2.4.2	M&R-2	Combo Other/Non-Dispatch/TN(%)		R&B&D - Disp	1.39%	2,826,295	0.24%	1,265		0.00332	3.4792	YES
B.3.2.5.1	M&R-2	xDSL (ADSL, HDSL and UCL)/Dispatch/TN(%)		ADSL to Retail	0.65%	45,997	0.87%	2,080		0.00181	-1.1635	YES
B.3.2.5.2	M&R-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN(%)		ADSL to Retail	1.36%	45,997	0.34%	2,080		0.00262	3.9224	YES
B.3.2.6.1	M&R-2	UNE ISDN/Dispatch/TN(%)		ISDN - BRI	1.20%	24,070	1.03%	2,033		0.00253	0.6627	YES
B.3.2.6.2	M&R-2	UNE ISDN/Non-Dispatch/TN(%)		ISDN - BRI	1.09%	24,070	0.74%	2,033		0.00241	1.4697	YES
B.3.2.7.1	M&R-2	Line Sharing/Dispatch/TN(%)		ADSL to Retail	0.65%	45,997	0.00%	437		0.00389	1.6831	YES
B.3.2.7.2	M&R-2	Line Sharing/Non-Dispatch/TN(%)		ADSL to Retail	1.36%	45,997	5.26%	437		0.00561	-6.9500	NO
B.3.2.8.1	M&R-2	2W Analog Loop Design/Dispatch/TN(%)		R&B - Disp	1.52%	2,543,014	0.51%	43,487		0.00060	16.9665	YES
B.3.2.8.2	M&R-2	2W Analog Loop Design/Non-Dispatch/TN(%)		R&B - Disp	1.52%	2,543,014	0.20%	43,487		0.00060	22.1022	YES
B.3.2.9.1	M&R-2	2W Analog Loop Non-Design/Dispatch/TN(%)		R&B (POTS) excl SB FT	1.58%	2,411,901	1.83%	109		0.01204	-0.2126	YES
B.3.2.9.2	M&R-2	2W Analog Loop Non-Design/Non-Dispatch/TN(%)		R&B (POTS) excl SB FT	0.74%	2,411,901	0.00%	109		0.00825	0.8991	YES
B.3.2.10.1	M&R-2	Other Design/Dispatch/TN(%)		Design	0.31%	427,418	0.00%	228		0.00369	0.8399	YES
B.3.2.10.2	M&R-2	Other Design/Non-Dispatch/TN(%)		Design	0.36%	427,418	0.00%	228		0.00400	0.9108	YES
B.3.2.11.1	M&R-2	Other Non-Design/Dispatch/TN(%)		R&B	1.52%	2,543,014	0.10%	9,560		0.00126	11.1882	YES
B.3.2.11.2	M&R-2	Other Non-Design/Non-Dispatch/TN(%)		R&B	0.82%	2,543,014	0.09%	9,560		0.00093	7.8126	YES
B.3.2.12.1	M&R-2	LNP (Standalone)/Dispatch/TN(%)		R&B (POTS)	1.58%	2,411,901						
B.3.2.12.2	M&R-2	LNP (Standalone)/Non-Dispatch/TN(%)		R&B (POTS)	0.85%	2,411,901						
		Maintenance Average Duration										
B.3.3.1.1	M&R-3	Switch Ports/Dispatch/TN(hours)		R&B (POTS)	18.64	38,211			19.687			
B.3.3.1.2	M&R-3	Switch Ports/Non-Dispatch/TN(hours)		R&B (POTS)	7.69	20,618			17.145			
B.3.3.2.1	M&R-3	Local Interoffice Transport/Dispatch/TN(hours)		DS1/DS3	3.65	378	0.00	0	3.029			YES
B.3.3.2.2	M&R-3	Local Interoffice Transport/Non-Dispatch/TN(hours)		DS1/DS3	1.78	256	0.00	0	45.484			YES
B.3.3.3.1	M&R-3	Loop + Port Combinations/Dispatch/TN(hours)		R&B	18.55	38,559	9.97	646	19.644	0.77935	11.0073	YES
B.3.3.3.2	M&R-3	Loop + Port Combinations/Non-Dispatch/TN(hours)		R&B	7.65	20,810	2.82	434	17.086	0.82866	5.8260	YES
B.3.3.4.1	M&R-3	Combo Other/Dispatch/TN(hours)		R&B&D - Disp	18.39	39,320	4.78	5	23.136	10.34753	1.3154	YES
B.3.3.4.2	M&R-3	Combo Other/Non-Dispatch/TN(hours)		R&B&D - Disp	18.39	39,320	9.91	3	23.136	13.35826	0.6346	YES
B.3.3.5.1	M&R-3	xDSL (ADSL, HDSL and UCL)/Dispatch/TN(hours)		ADSL to Retail	107.48	301	4.70	18	271.800	65.95152	1.5585	YES
B.3.3.5.2	M&R-3	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN(hours)		ADSL to Retail	11.02	627	2.07	7	117.506	44.66033	0.2004	YES
B.3.3.6.1	M&R-3	UNE ISDN/Dispatch/TN(hours)		ISDN - BRI	10.96	289	6.52	21	13.231	2.99026	1.4846	YES
B.3.3.6.2	M&R-3	UNE ISDN/Non-Dispatch/TN(hours)		ISDN - BRI	3.52	263	5.50	15	12.414	3.29534	-0.6018	YES
B.3.3.7.1	M&R-3	Line Sharing/Dispatch/TN(hours)		ADSL to Retail	107.48	301	0.00	0	271.800			YES
B.3.3.7.2	M&R-3	Line Sharing/Non-Dispatch/TN(hours)		ADSL to Retail	11.02	627	5.58	23	117.506	24.94704	0.2177	YES
B.3.3.8.1	M&R-3	2W Analog Loop Design/Dispatch/TN(hours)		R&B - Disp	18.55	38,559	6.94	220	19.644	1.32820	8.7459	YES
B.3.3.8.2	M&R-3	2W Analog Loop Design/Non-Dispatch/TN(hours)		R&B - Disp	18.55	38,559	3.46	87	19.644	2.10848	7.1571	YES
B.3.3.9.1	M&R-3	2W Analog Loop Non-Design/Dispatch/TN(hours)		R&B (POTS) excl SB FT	18.63	38,082	19.36	2	19.660	13.90187	-0.0522	YES
B.3.3.9.2	M&R-3	2W Analog Loop Non-Design/Non-Dispatch/TN(hours)		R&B (POTS) excl SB FT	8.00	17,887	0.00	0	14.704			YES
B.3.3.10.1	M&R-3	Other Design/Dispatch/TN(hours)		Design	9.18	1,323	0.00	0	83.493			YES
B.3.3.10.2	M&R-3	Other Design/Non-Dispatch/TN(hours)		Design	5.98	1,556	0.00	0	109.470			YES
B.3.3.11.1	M&R-3	Other Non-Design/Dispatch/TN(hours)		R&B	18.55	38,559	9.66	10	19.644	6.21291	1.4308	YES
B.3.3.11.2	M&R-3	Other Non-Design/Non-Dispatch/TN(hours)		R&B	7.65	20,810	0.93	9	17.086	5.69656	1.1792	YES

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				Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.3.3.12.1	M&R-3	LNP (Standalone)/Dispatch/TN(hours)		R&B (POTS)	18.64	38,211			19.687			
B.3.3.12.2	M&R-3	LNP (Standalone)/Non-Dispatch/TN(hours)		R&B (POTS)	7.69	20,618			17.145			
	% Repeat Troubles within 30 Days											
B.3.4.1.1	M&R-4	Switch Ports/Dispatch/TN(%)		R&B (POTS)	19.81%	38,211						
B.3.4.1.2	M&R-4	Switch Ports/Non-Dispatch/TN(%)		R&B (POTS)	16.40%	20,618						
B.3.4.2.1	M&R-4	Local Interoffice Transport/Dispatch/TN(%)		DS1/DS3	35.98%	378	0.00%	0				YES
B.3.4.2.2	M&R-4	Local Interoffice Transport/Non-Dispatch/TN(%)		DS1/DS3	32.03%	256	0.00%	0				YES
B.3.4.3.1	M&R-4	Loop + Port Combinations/Dispatch/TN(%)		R&B	19.76%	38,559	15.94%	646		0.01580	2.4181	YES
B.3.4.3.2	M&R-4	Loop + Port Combinations/Non-Dispatch/TN(%)		R&B	16.36%	20,810	16.13%	434		0.01794	0.1300	YES
B.3.4.4.1	M&R-4	Combo Other/Dispatch/TN(%)		R&B&D - Disp	20.02%	39,320	20.00%	5		0.17896	0.0010	YES
B.3.4.4.2	M&R-4	Combo Other/Non-Dispatch/TN(%)		R&B&D - Disp	20.02%	39,320	33.33%	3		0.23103	-0.5764	YES
B.3.4.5.1	M&R-4	xDSL (ADSL, HDSL and UCL)/Dispatch/TN(%)		ADSL to Retail	41.86%	301	38.89%	18		0.11971	0.2482	YES
B.3.4.5.2	M&R-4	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN(%)		ADSL to Retail	41.95%	627	42.86%	7		0.18755	-0.0486	YES
B.3.4.6.1	M&R-4	UNE ISDN/Dispatch/TN(%)		ISDN - BRI	27.34%	289	38.10%	21		0.10073	-1.0682	YES
B.3.4.6.2	M&R-4	UNE ISDN/Non-Dispatch/TN(%)		ISDN - BRI	27.76%	263	20.00%	15		0.11887	0.6525	YES
B.3.4.7.1	M&R-4	Line Sharing/Dispatch/TN(%)		ADSL to Retail	41.86%	301	0.00%	0				YES
B.3.4.7.2	M&R-4	Line Sharing/Non-Dispatch/TN(%)		ADSL to Retail	41.95%	627	21.74%	23		0.10477	1.9287	YES
B.3.4.8.1	M&R-4	2W Analog Loop Design/Dispatch/TN(%)		R&B - Disp	19.76%	38,559	16.82%	220		0.02692	1.0943	YES
B.3.4.8.2	M&R-4	2W Analog Loop Design/Non-Dispatch/TN(%)		R&B - Disp	19.76%	38,559	9.20%	87		0.04274	2.4728	YES
B.3.4.9.1	M&R-4	2W Analog Loop Non-Design/Dispatch/TN(%)		R&B (POTS) excl SB FT	19.77%	38,082	0.00%	2		0.28160	0.7019	YES
B.3.4.9.2	M&R-4	2W Analog Loop Non-Design/Non-Dispatch/TN(%)		R&B (POTS) excl SB FT	16.41%	17,887	0.00%	0				YES
B.3.4.10.1	M&R-4	Other Design/Dispatch/TN(%)		Design	34.92%	1,323	0.00%	0				YES
B.3.4.10.2	M&R-4	Other Design/Non-Dispatch/TN(%)		Design	33.03%	1,556	0.00%	0				YES
B.3.4.11.1	M&R-4	Other Non-Design/Dispatch/TN(%)		R&B	19.76%	38,559	10.00%	10		0.12595	0.7753	YES
B.3.4.11.2	M&R-4	Other Non-Design/Non-Dispatch/TN(%)		R&B	16.36%	20,810	11.11%	9		0.12334	0.4258	YES
B.3.4.12.1	M&R-4	LNP (Standalone)/Dispatch/TN(%)		R&B (POTS)	19.81%	38,211						
B.3.4.12.2	M&R-4	LNP (Standalone)/Non-Dispatch/TN(%)		R&B (POTS)	16.40%	20,618						
	Out of Service > 24 hours											
B.3.5.1.1	M&R-5	Switch Ports/Dispatch/TN(%)		R&B (POTS)	22.82%	24,419						
B.3.5.1.2	M&R-5	Switch Ports/Non-Dispatch/TN(%)		R&B (POTS)	12.34%	6,586						
B.3.5.2.1	M&R-5	Local Interoffice Transport/Dispatch/TN(%)		DS1/DS3	0.26%	378	0.00%	0				YES
B.3.5.2.2	M&R-5	Local Interoffice Transport/Non-Dispatch/TN(%)		DS1/DS3	0.00%	256	0.00%	0				YES
B.3.5.3.1	M&R-5	Loop + Port Combinations/Dispatch/TN(%)		R&B	22.69%	24,583	5.69%	439		0.02017	8.4258	YES
B.3.5.3.2	M&R-5	Loop + Port Combinations/Non-Dispatch/TN(%)		R&B	12.20%	6,666	1.22%	246		0.02125	5.1666	YES
B.3.5.4.1	M&R-5	Combo Other/Dispatch/TN(%)		R&B&D - Disp	22.11%	25,462	0.00%	5		0.18561	1.1913	YES
B.3.5.4.2	M&R-5	Combo Other/Non-Dispatch/TN(%)		R&B&D - Disp	22.11%	25,462	33.33%	3		0.23961	-0.4683	YES
B.3.5.5.1	M&R-5	xDSL (ADSL, HDSL and UCL)/Dispatch/TN(%)		ADSL to Retail	55.81%	301	0.00%	18		0.12050	4.6318	YES
B.3.5.5.2	M&R-5	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN(%)		ADSL to Retail	5.74%	627	0.00%	7		0.08842	0.6494	YES
B.3.5.6.1	M&R-5	UNE ISDN/Dispatch/TN(%)		ISDN - BRI	10.03%	289	4.76%	21		0.06791	0.7765	YES
B.3.5.6.2	M&R-5	UNE ISDN/Non-Dispatch/TN(%)		ISDN - BRI	2.66%	263	6.67%	15		0.04273	-0.9373	YES
B.3.5.7.1	M&R-5	Line Sharing/Dispatch/TN(%)		ADSL to Retail	55.81%	301	0.00%	0				YES
B.3.5.7.2	M&R-5	Line Sharing/Non-Dispatch/TN(%)		ADSL to Retail	5.74%	627	0.00%	0				YES
B.3.5.8.1	M&R-5	2W Analog Loop Design/Dispatch/TN(%)		R&B - Disp	22.69%	24,583	3.18%	220		0.02836	6.8771	YES
B.3.5.8.2	M&R-5	2W Analog Loop Design/Non-Dispatch/TN(%)		R&B - Disp	22.69%	24,583	0.00%	87		0.04498	5.0437	YES
B.3.5.9.1	M&R-5	2W Analog Loop Non-Design/Dispatch/TN(%)		R&B (POTS) excl SB FT	22.81%	24,408	0.00%	1		0.41960	0.5436	YES
B.3.5.9.2	M&R-5	2W Analog Loop Non-Design/Non-Dispatch/TN(%)		R&B (POTS) excl SB FT	12.35%	6,577	0.00%	0				YES
B.3.5.10.1	M&R-5	Other Design/Dispatch/TN(%)		Design	4.46%	1,323	0.00%	0				YES
B.3.5.10.2	M&R-5	Other Design/Non-Dispatch/TN(%)		Design	1.29%	1,556	0.00%	0				YES
B.3.5.11.1	M&R-5	Other Non-Design/Dispatch/TN(%)		R&B	22.69%	24,583	0.00%	5		0.18731	1.2111	YES
B.3.5.11.2	M&R-5	Other Non-Design/Non-Dispatch/TN(%)		R&B	12.20%	6,666	0.00%	1		0.32727	0.3727	YES
B.3.5.12.1	M&R-5	LNP (Standalone)/Dispatch/TN(%)		R&B (POTS)	22.82%	24,419						
B.3.5.12.2	M&R-5	LNP (Standalone)/Non-Dispatch/TN(%)		R&B (POTS)	12.34%	6,586						
	Unbundled Network Elements - Billing											
	Invoice Accuracy											
B.4.1	B-1	TN(%)		BST - State	97.99%	$203,015,042	99.93%	$1,262,716		0.00013	-154.8331	YES
	Mean Time to Deliver Invoices - CRIS											
B.4.2	B-2	Region(business days)		BST - Region	4.13	1	3.49	1,395				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
		Local Interconnection Trunks - Ordering									
		% Rejected Service Requests									
C.1.1	O-7	Local Interconnection Trunks/TN(%)	Diagnostic			42.86%	42				Diagnostic
		Reject Interval									
C.1.2	O-8	Local Interconnection Trunks/TN(%)	>= 85% w in 4 days			100.00%	18				YES
		FOC Timeliness									
C.1.3	O-9	Local Interconnection Trunks/TN(%)	>= 95% w in 10 days			96.88%	32				YES
		FOC & Reject Response Completeness									
C.1.4	O-11	Local Interconnection Trunks/TN(%)	>= 95%			97.56%	41				YES
		FOC & Reject Response Completeness (Multiple Responses)									
C.1.5	O-11	Local Interconnection Trunks/TN(%)	>= 95%								
		Local Interconnection Trunks - Provisioning									
		Order Completion Interval									
C.2.1	P-4	Local Interconnection Trunks/TN(days)	Parity w Retail	12.73	11	22.38	8	3.744	1.73973	-5.5455	NO
		Held Orders									
C.2.2	P-1	Local Interconnection Trunks/TN(days)	Parity w Retail	0.00	0	0.00	0				YES
		% Jeopardies									
C.2.3	P-2	Local Interconnection Trunks/TN(%)	Parity w Retail	0.00%	13	0.00%	8		0.00000		YES
		Average Jeopardy Notice Interval									
C.2.4	P-2	Local Interconnection Trunks/TN(hours)	95% >= 48 hrs								
		% Missed Installation Appointments									
C.2.5	P-3	Local Interconnection Trunks/TN(%)	Parity w Retail	0.00%	11	0.00%	8		0.00000		YES
		% Provisioning Troubles within 30 Days									
C.2.6	P-9	Local Interconnection Trunks/TN(%)	Parity w Retail	0.00%	480	0.00%	553		0.00000		YES
		Average Completion Notice Interval									
C.2.7	P-5	Local Interconnection Trunks/TN(hours)	Parity w Retail	44.68	8	337.35	8	49.660	24.83005	-11.7871	NO
		Total Service Order Cycle Time									
C.2.8	P-10	Local Interconnection Trunks/TN(days)	Diagnostic	***Under development***							
		Total Service Order Cycle Time (offered)									
C.2.9	P-10	Local Interconnection Trunks/TN(days)	Diagnostic	***Under development***							
		% Completions w/o Notice or < 24 hours									
C.2.10.1	P	Local Interconnection Trunks/Dispatch/TN(%)	Diagnostic			100.00%	8				Diagnostic
C.2.10.2	P	Local Interconnection Trunks/Non-Dispatch/TN(%)	Diagnostic								Diagnostic
		Service Order Accuracy									
C.2.11.1.1	P-11	Local Interconnection Trunks/<10 circuits/Dispatch/TN(%)	>= 95%			100.00%	53				YES
C.2.11.1.2	P-11	Local Interconnection Trunks/<10 circuits/Non-Dispatch/TN(%)	>= 95%			92.31%	26				NO
C.2.11.2.1	P-11	Local Interconnection Trunks/>=10 circuits/Dispatch/TN(%)	>= 95%			100.00%	1				YES
C.2.11.2.2	P-11	Local Interconnection Trunks/>=10 circuits/Non-Dispatch/TN(%)	>= 95%			100.00%	3				YES
		Local Interconnection Trunks - Maintenance and Repair									
		Missed Repair Appointments									
C.3.1.1	M&R-1	Local Interconnection Trunks/Dispatch/TN(%)	Parity w Retail	0.00%	1	0.00%	0				YES
C.3.1.2	M&R-1	Local Interconnection Trunks/Non-Dispatch/TN(%)	Parity w Retail	0.00%	31	0.00%	1		0.00000		YES
		Customer Trouble Report Rate									
C.3.2.1	M&R-2	Local Interconnection Trunks/Dispatch/TN(%)	Parity w Retail	0.00%	169,238	0.00%	46,372		0.00001	0.4638	YES
C.3.2.2	M&R-2	Local Interconnection Trunks/Non-Dispatch/TN(%)	Parity w Retail	0.02%	169,238	0.00%	46,372		0.00007	2.2781	YES

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				Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
			Maintenance Average Duration									
C.3.3.1	M&R-3	Local Interconnection Trunks/Dispatch/TN(hours)		Parity w Retail	2.87	1	0.00	0	0.000			YES
C.3.3.2	M&R-3	Local Interconnection Trunks/Non-Dispatch/TN(hours)		Parity w Retail	0.13	31	3.47	1	0.269	0.27280	-12.2270	NO
			% Repeat Troubles within 30 Days									
C.3.4.1	M&R-4	Local Interconnection Trunks/Dispatch/TN(%)		Parity w Retail	100.00%	1	0.00%	0				YES
C.3.4.2	M&R-4	Local Interconnection Trunks/Non-Dispatch/TN(%)		Parity w Retail	0.00%	31	0.00%	1		0.00000		YES
			Out of Service > 24 hours									
C.3.5.1	M&R-5	Local Interconnection Trunks/Dispatch/TN(%)		Parity w Retail	0.00%	1	0.00%	0				YES
C.3.5.2	M&R-5	Local Interconnection Trunks/Non-Dispatch/TN(%)		Parity w Retail	0.00%	31	0.00%	1		0.00000		YES
			Local Interconnection Trunks - Billing									
			Invoice Accuracy									
C.4.1	B-1	TN(%)		BST - State	97.99%	$203,015,042	98.77%	$2,710,629		0.00009	-91.1854	YES
			Mean Time to Deliver Invoices - CABS									
C.4.2	B-2	Region(calendar days)		BST - Region	5.06	1	4.61	4,082				YES
			LOCAL INTERCONNECTION TRUNKS - TRUNK BLOCKING									
			Trunk Group Performance - Aggregate									
C.5.1	TGP-1	TN		>0.5% dif 2 consec. Hrs			0					YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Operations Support Systems - Pre-Ordering										
	% Interface Availability - CLEC										
D.1.1.1	OSS-2	EDI/Region(%)	>= 99.5%			100.00%					YES
D.1.1.2	OSS-2	HAL/Region(%)	>= 99.5%			100.00%					YES
D.1.1.3	OSS-2	LENS/Region(%)	>= 99.5%			99.92%					YES
D.1.1.4	OSS-2	LEO MAINFRAME/Region(%)	>= 99.5%			100.00%					YES
D.1.1.5	OSS-2	LEO UNIX/Region(%)	>= 99.5%								
D.1.1.6	OSS-2	LESOG/Region(%)	>= 99.5%			100.00%					YES
D.1.1.7	OSS-2	TAG/Region(%)	>= 99.5%			99.98%					YES
D.1.1.8	OSS-2	PSIMS/Region(%)	>= 99.5%			100.00%					YES
	% Interface Availability - BST & CLEC										
D.1.2.1	OSS-2	ATLAS/COFFI/Region(%)	>= 99.5%			99.99%					YES
D.1.2.2	OSS-2	BOCRIS/Region(%)	>= 99.5%			99.99%					YES
D.1.2.3	OSS-2	DSAP/Region(%)	>= 99.5%			99.98%					YES
D.1.2.4	OSS-2	RSAG/Region(%)	>= 99.5%			99.99%					YES
D.1.2.5	OSS-2	SOCS/Region(%)	>= 99.5%			99.99%					YES
D.1.2.6	OSS-2	SONGS/Region(%)	>= 99.5%			99.99%					YES
D.1.2.7	OSS-2	DOE/Region(%)	>= 99.5%			100.00%					YES
D.1.2.8	OSS-2	LNP Gateway/Region(%)	>= 99.5%			100.00%					YES
D.1.2.9	OSS-2	COG/Region(%)	>= 99.5%			100.00%					YES
D.1.2.10	OSS-2	DOM/Region(%)	>= 99.5%			99.99%					YES
D.1.2.11	OSS-2	SOG/Region(%)	>= 99.5%			100.00%					YES
	Average Response Interval - CLEC (LENS) *(BST Measure Includes Additional 2 Seconds)*										
D.1.3.1.1	OSS-1	RSAG, by TN/Region(seconds)	RNS - RSAG, by TN + 2 sec	3.06	2,788,670	1.41	340,259				YES
D.1.3.1.2	OSS-1	RSAG, by TN/Region(seconds)	ROS - RSAG, by TN + 2 sec	3.31	6,413	1.41	340,259				YES
D.1.3.2.1	OSS-1	RSAG, by ADDR/Region(seconds)	RNS - RSAG, by ADDR + 2 sec	3.18	8,259,421	1.26	222,420				YES
D.1.3.2.2	OSS-1	RSAG, by ADDR/Region(seconds)	ROS - RSAG, by ADDR + 2 sec	4.86	749,470	1.26	222,420				YES
D.1.3.3.1	OSS-1	ATLAS/Region(seconds)	RNS - ATLAS + 2 sec	3.16	821,942	1.13	85,216				YES
D.1.3.3.2	OSS-1	ATLAS/Region(seconds)	ROS - ATLAS + 2 sec	2.74	243,059	1.13	85,216				YES
D.1.3.4.1	OSS-1	DSAP/Region(seconds)	RNS - DSAP + 2 sec	2.79	1,488,382	0.59	1,232				YES
D.1.3.4.2	OSS-1	DSAP/Region(seconds)	ROS - DSAP + 2 sec	2.68	296,523	0.59	1,232				YES
D.1.3.5.1	OSS-1	HAL/CRIS/Region(seconds)	RNS - CRSACCTS + 2 sec	10.10	4,803,641	1.42	1,176,815				YES
D.1.3.5.2	OSS-1	HAL/CRIS/Region(seconds)	ROS - CRSOCSR + 2 sec	3.29	536,898	1.42	1,176,815				YES
D.1.3.6.1	OSS-1	COFFI/Region(seconds)	RNS - OASISBIG + 2 sec	4.74	10,143,203	6.33	47,940				NO
D.1.3.6.2	OSS-1	COFFI/Region(seconds)	ROS - OASISBIG + 2 sec	5.53	643,081	6.33	47,940				NO
D.1.3.7.1	OSS-1	PSIMS/ORB/Region(seconds)	RNS - OASISBIG + 2 sec	4.74	10,143,203	0.10	96,782				YES
D.1.3.7.2	OSS-1	PSIMS/ORB/Region(seconds)	ROS - OASISBIG + 2 sec	5.53	643,081	0.10	96,782				YES
	Average Response Interval - CLEC (TAG) *(BST Measure Includes Additional 2 Seconds)*										
D.1.4.1.1	OSS-1	RSAG, by TN/Region(seconds)	RNS - RSAG, by TN + 2 sec	3.06	2,788,670	1.68	193,263				YES
D.1.4.1.2	OSS-1	RSAG, by TN/Region(seconds)	ROS - RSAG, by TN + 2 sec	3.31	6,413	1.68	193,263				YES
D.1.4.2.1	OSS-1	RSAG, by ADDR/Region(seconds)	RNS - RSAG, by ADDR + 2 sec	3.18	8,259,421	1.72	44,039				YES
D.1.4.2.2	OSS-1	RSAG, by ADDR/Region(seconds)	ROS - RSAG, by ADDR + 2 sec	4.86	749,470	1.72	44,039				YES
D.1.4.3.1	OSS-1	ATLAS - MLH/Region(seconds)	Diagnostic								Diagnostic
D.1.4.3.2	OSS-1	ATLAS - MLH/Region(seconds)	Diagnostic								Diagnostic
D.1.4.4.1	OSS-1	ATLAS - DID/Region(seconds)	Diagnostic								Diagnostic
D.1.4.4.2	OSS-1	ATLAS - DID/Region(seconds)	Diagnostic								Diagnostic
D.1.4.5.1	OSS-1	ATLAS - TN/Region(seconds)	RNS - ATLAS - TN + 2 sec	3.16	821,942	1.96	6,798				YES
D.1.4.5.2	OSS-1	ATLAS - TN/Region(seconds)	ROS - ATLAS - TN + 2 sec	2.74	243,059	1.96	6,798				YES
D.1.4.6.1	OSS-1	DSAP/Region(seconds)	RNS - DSAP + 2 sec	2.79	1,488,382	2.65	253,701				YES
D.1.4.6.2	OSS-1	DSAP/Region(seconds)	ROS - DSAP + 2 sec	2.68	296,523	2.65	253,701				YES
D.1.4.7.1	OSS-1	HAL/CRIS/Region(seconds)	RNS - CRSACCTS + 2 sec	10.10	4,803,641	2.16	167,141				YES
D.1.4.7.2	OSS-1	HAL/CRIS/Region(seconds)	ROS - CRSOCSR + 2 sec	3.29	536,898	2.16	167,141				YES
D.1.4.8.1	OSS-1	CRSEINT/Region(seconds)	RNS - CRSACCTS + 2 sec	***This data not applicable after 5-1-2001, see D.1.4.7.1***							
D.1.4.8.2	OSS-1	CRSEINT/Region(seconds)	ROS - CRSOCSR + 2 sec	***This data not applicable after 5-1-2001, see D.1.4.7.2***							
D.1.4.9.1	OSS-1	CRSECSRL/Region(seconds)	RNS - CRSACCTS + 2 sec	***This data not applicable after 7-1-2001; see D.1.4.7.1***							
D.1.4.9.2	OSS-1	CRSECSRL/Region(seconds)	ROS - CRSOCSR + 2 sec	***This data not applicable after 7-1-2001; see D.1.4.7.2***							

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Operations Support Systems - Maintenance and Repair										
	% Interface Availability - BST										
D.2.1	OSS-3	TAFI/Region(%)	>= 99.5%	100.00%							YES
	% Interface Availability - CLEC										
D.2.2.1	OSS-3	CLEC TAFI/Region(%)	>= 99.5%			100.00%					YES
D.2.2.2	OSS-3	ECTA/Region(%)	>= 99.5%			99.98%					YES
	% Interface Availability - BST & CLEC										
D.2.3.1	OSS-3	CRIS/Region(%)	>= 99.5%			99.99%					YES
D.2.3.2	OSS-3	LMOS HOST/Region(%)	>= 99.5%			100.00%					YES
D.2.3.3	OSS-3	LNP/Region(%)	>= 99.5%			100.00%					YES
D.2.3.4	OSS-3	MARCH/Region(%)	>= 99.5%			100.00%					YES
D.2.3.5	OSS-3	OSPCM/Region(%)	>= 99.5%			100.00%					YES
D.2.3.6	OSS-3	Predictor/Region(%)	>= 99.5%			100.00%					YES
D.2.3.7	OSS-3	SOCS/Region(%)	>= 99.5%			99.99%					YES
	Average Response Interval										
D.2.4.1.1	OSS-4	CRIS/Region(%) <= 4 Seconds	Parity w Retail	95.48%	1,438,663	94.86%	92,121		0.00071	8.8276	NO
D.2.4.1.2	OSS-4	CRIS/Region(%) <= 10 Seconds	Parity w Retail	98.87%	1,438,663	99.23%	92,121		0.00036	-9.9247	YES
D.2.4.1.3	OSS-4	CRIS/Region(%) > 10 Seconds	Parity w Retail	1.13%	1,438,663	0.77%	92,121		0.00036	9.9247	YES
D.2.4.2.1	OSS-4	DLETH/Region(%) <= 4 Seconds	Parity w Retail	9.96%	40,891	9.48%	770		0.01089	0.4385	YES
D.2.4.2.2	OSS-4	DLETH/Region(%) <= 10 Seconds	Parity w Retail	79.74%	40,891	85.71%	770		0.01462	-4.0884	YES
D.2.4.2.3	OSS-4	DLETH/Region(%) > 10 Seconds	Parity w Retail	20.26%	40,891	14.29%	770		0.01462	4.0884	YES
D.2.4.3.1	OSS-4	DLR/Region(%) <= 4 Seconds	Parity w Retail	5.98%	31,830	14.51%	38,390		0.00180	-47.4622	YES
D.2.4.3.2	OSS-4	DLR/Region(%) <= 10 Seconds	Parity w Retail	84.33%	31,830	92.41%	38,390		0.00276	-29.3310	YES
D.2.4.3.3	OSS-4	DLR/Region(%) > 10 Seconds	Parity w Retail	15.67%	31,830	7.59%	38,390		0.00276	29.3310	YES
D.2.4.4.1	OSS-4	LMOS/Region(%) <= 4 Seconds	Parity w Retail	99.68%	1,438,646	97.90%	93,350		0.00019	92.8188	NO
D.2.4.4.2	OSS-4	LMOS/Region(%) <= 10 Seconds	Parity w Retail	99.81%	1,438,646	99.38%	93,350		0.00015	29.1786	NO
D.2.4.4.3	OSS-4	LMOS/Region(%) > 10 Seconds	Parity w Retail	0.19%	1,438,646	0.62%	93,350		0.00015	-29.1786	NO
D.2.4.5.1	OSS-4	LMOSupd/Region(%) <= 4 Seconds	Parity w Retail	98.42%	1,044,460	93.57%	53,540		0.00055	87.7760	NO
D.2.4.5.2	OSS-4	LMOSupd/Region(%) <= 10 Seconds	Parity w Retail	99.86%	1,044,460	96.17%	53,540		0.00017	222.5064	NO
D.2.4.5.3	OSS-4	LMOSupd/Region(%) > 10 Seconds	Parity w Retail	0.14%	1,044,460	3.83%	53,540		0.00017	-222.5064	NO
D.2.4.6.1	OSS-4	LNP/Region(%) <= 4 Seconds	Parity w Retail	99.77%	104,122	98.88%	5,180		0.00068	13.1916	NO
D.2.4.6.2	OSS-4	LNP/Region(%) <= 10 Seconds	Parity w Retail	99.91%	104,122	99.75%	5,180		0.00043	3.8011	NO
D.2.4.6.3	OSS-4	LNP/Region(%) > 10 Seconds	Parity w Retail	0.09%	104,122	0.25%	5,180		0.00043	-3.8011	NO
D.2.4.7.1	OSS-4	MARCH/Region(%) <= 4 Seconds	Parity w Retail	29.95%	6,534	24.78%	464		0.02201	2.3478	NO
D.2.4.7.2	OSS-4	MARCH/Region(%) <= 10 Seconds	Parity w Retail	29.95%	6,534	24.78%	464		0.02201	2.3478	NO
D.2.4.7.3	OSS-4	MARCH/Region(%) > 10 Seconds	Parity w Retail	70.05%	6,534	75.22%	464		0.02201	-2.3478	NO
D.2.4.8.1	OSS-4	OSPCM/Region(%) <= 4 Seconds	Parity w Retail	51.15%	4,645	49.33%	75		0.05818	0.3125	YES
D.2.4.8.2	OSS-4	OSPCM/Region(%) <= 10 Seconds	Parity w Retail	96.53%	4,645	100.00%	75		0.02129	-1.6279	YES
D.2.4.8.3	OSS-4	OSPCM/Region(%) > 10 Seconds	Parity w Retail	3.47%	4,645	0.00%	75		0.02129	1.6279	YES
D.2.4.9.1	OSS-4	Predictor/Region(%) <= 4 Seconds	Parity w Retail	20.18%	69,102	31.36%	5,721		0.00552	-20.2443	YES
D.2.4.9.2	OSS-4	Predictor/Region(%) <= 10 Seconds	Parity w Retail	20.18%	69,102	31.36%	5,721		0.00552	-20.2443	YES
D.2.4.9.3	OSS-4	Predictor/Region(%) > 10 Seconds	Parity w Retail	79.82%	69,102	68.64%	5,721		0.00552	20.2443	YES
D.2.4.10.1	OSS-4	SOCS/Region(%) <= 4 Seconds	Parity w Retail	99.82%	214,410	99.88%	14,791		0.00036	-1.5089	YES
D.2.4.10.2	OSS-4	SOCS/Region(%) <= 10 Seconds	Parity w Retail	99.98%	214,410	99.99%	14,791		0.00011	-0.2182	YES
D.2.4.10.3	OSS-4	SOCS/Region(%) > 10 Seconds	Parity w Retail	0.02%	214,410	0.01%	14,791		0.00011	0.2182	YES
D.2.4.11.1	OSS-4	NIW/Region(%) <= 4 Seconds	Parity w Retail	68.95%	57,955	67.62%	3,447		0.00811	1.6325	YES
D.2.4.11.2	OSS-4	NIW/Region(%) <= 10 Seconds	Parity w Retail	99.32%	57,955	99.16%	3,447		0.00144	1.1477	YES
D.2.4.11.3	OSS-4	NIW/Region(%) > 10 Seconds	Parity w Retail	0.68%	57,955	0.84%	3,447		0.00144	-1.1477	YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Collocation - Collocation										
	Average Response Time										
E.1.1.1	C-1	Virtual/TN (calendar days)	<= 20 days								
E.1.1.2	C-1	Physical Caged/TN (calendar days)	<= 30 days			24	9				YES
E.1.1.3	C-1	Physical Cageless/TN (calendar days)	<= 30 days			23	2				YES
	Average Arrangement Time										
E.1.2.1	C-2	Virtual-Ordinary/TN (calendar days)	<= 50 days								
E.1.2.2	C-2	Virtual-Extraordinary/TN (calendar days)	<= 75 days								
E.1.2.3	C-2	Physical Caged-Ordinary/TN (calendar days)	<= 90 days			6	1				YES
E.1.2.4	C-2	Physical Cageless-Ordinary/TN (calendar days)	<= 30 days								
E.1.2.5	C-2	Physical Cageless-Extraordinary/TN (calendar days)	<= 90 days								
	% Due Dates Missed										
E.1.3.1	C-3	Virtual/TN (%)	< 5% missed								
E.1.3.2	C-3	Physical/TN (%)	< 5% missed			0.00%	1				YES

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				Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	General - Flow Through											
	% Flow Through Service Requests											
F.1.1.1	O-3	Summary/Region(%)		Diagnostic			86.31%	272,689				Diagnostic
F.1.1.2	O-3	Aggregate/Region(%)		Diagnostic			86.31%	272,689				Diagnostic
F.1.1.3	O-3	Residence/Region(%)		>= 95%			89.40%	189,172				NO
F.1.1.4	O-3	Business/Region(%)		>= 90%			75.18%	6,402				NO
F.1.1.5	O-3	UNE/Region(%)		>= 85%			79.66%	77,115				NO
	% Flow Through Service Requests - Achieved											
F.1.2.1	O-3	Summary/Region(%)		Diagnostic			76.67%	306,989				Diagnostic
F.1.2.2	O-3	Aggregate/Region(%)		Diagnostic			76.67%	306,989				Diagnostic
F.1.2.3	O-3	Residence/Region(%)		Diagnostic			82.07%	206,049				Diagnostic
F.1.2.4	O-3	Business/Region(%)		Diagnostic			53.26%	9,037				Diagnostic
F.1.2.5	O-3	UNE/Region(%)		Diagnostic			66.84%	91,903				Diagnostic
	% Flow Through Service Requests - LNP											
F.1.3.1	O-3	Summary/Region(%)		>= 85%			91.24%	10,560				YES
F.1.3.2	O-3	Aggregate/Region(%)		>= 85%			91.24%	10,560				YES
F.1.3.3	O-3	Residence/Region(%)		Diagnostic								Diagnostic
F.1.3.4	O-3	Business/Region(%)		Diagnostic								Diagnostic
	General - Pre-Ordering											
	Loop Makeup Inquiry (Manual)											
F.2.1	PO-1	Loops/TN(%)		>= 95% w in 3 bus days			100.00%	3				YES
	Loop Makeup Inquiry (Electronic)											
F.2.2	PO-2	Loops/TN(%)		>= 95% w in 1 min			98.36%	305				YES
	General - Ordering											
	Service Inquiry with Firm Order											
F.3.1.1	O-10	xDSL (ADSL, HDSL and UCL)/TN(%)		>= 95% w in 5 bus days			100.00%	19				YES
F.3.1.2	O-10	Local Interoffice Transport/TN(%)		>= 95% w in 5 bus days			100.00%	1				YES
	General - Ordering											
	Average Speed of Answer											
F.4.1	O-12	Region(seconds)		Parity w Retail	174.38	6,225,045	27.24	69,274				YES
	General - Maintenance Center											
	Average Answer Time											
F.5.1	M&R-6	Region(seconds)		Parity w Retail	37.42	1,903,933	24.23	77,177				YES
	General - Operator Services (Toll)											
	Average Speed to Answer											
F.6.1	OS-1	TN(seconds)		PBD			5.30					PBD
	% Answered in 10 seconds											
F.6.2	OS-2	TN(%)		PBD			79.60%					PBD
	General - Directory Assistance											
	Average Speed to Answer											
F.7.1	DA-1	TN(seconds)		PBD			4.26					PBD
	% Answered in 10 seconds											

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
F.7.2	DA-2	TN(%)	PBD			86.70%					PBD
	General - E911										
	Mean Interval										
F.8.1	E-3	TN(hours)	PBD			2.12	2,048				PBD
	% Accuracy										
F.8.2	E-2	TN(%)	PBD			95.75%	197,002				PBD
	% Timeliness										
F.8.3	E-1	TN(%)	PBD			100.00%	2,048				PBD
	General - Billing										
	Usage Data Delivery Accuracy										
F.9.1	B-3	Region(%)	Parity w Retail	99.41%	5,419	100.00%	18,003		0.00119	-4.9742	YES
	Usage Data Delivery Timeliness										
F.9.2	B-5	Region(%)	Parity w Retail	98.89%	31,341	98.37%	270,743,237		0.00059	8.7900	NO
	Usage Data Delivery Completeness										
F.9.3	B-4	Region(%)	Parity w Retail	99.85%	31,341	99.54%	270,743,237		0.00022	14.5662	NO
	Mean Time to Deliver Usage										
F.9.4	B-6	Region(days)	Parity w Retail	3.38	31,341	2.74	270,743,237				YES
	Recurring Charge Completeness										
F.9.5.1	B-7	Resale/TN(%)	Parity w Retail	71.15%	$8,855,868	89.33%	$287,221		0.00160	-113.6852	YES
F.9.5.2	B-7	UNE/TN(%)	>= 90%			98.47%	$114,560				YES
F.9.5.3	B-7	Interconnection/TN(%)	>= 90%			96.45%	$2,094				YES
	Non-Recurring Charge Completeness										
F.9.6.1	B-8	Resale/TN(%)	Parity w Retail	86.54%	$11,692,074	96.01%	$276,137		0.00179	-52.8970	YES
F.9.6.2	B-8	UNE/TN(%)	>= 90%			97.29%	$358,017				YES
F.9.6.3	B-8	Interconnection/TN(%)	>= 90%			94.75%	$191,593				YES
	General - Change Management										
	% Software Release Notices Sent On Time										
F.10.1	CM-1	TN(%)	>= 95% w in 30 days			100.00%	1				YES
	Average Software Release Notice Delay Days										
F.10.2	CM-2	TN(average)	>= 22 days prior to release								
	% Change Management Documentation Sent On Time										
F.10.3	CM-3A	TN(%)	>= 95% w in 30 days			0.00%	1				NO
	% Change Management Documentation (Defects, Corrections, etc.) Sent On Time										
F.10.4	CM-3B	TN(%)	>= 95% w in 5 days								
	Average Documentation Release Delay Days										
F.10.5	CM-4	TN(average)	>= 22 days prior to release			-16	1				NO
	% CLEC Interface Outages Sent within 15 Minutes										
F.10.6	CM-5	TN(%)	>= 97% w in 15 min			100.00%	24				YES
	General - New Business Requests										
	% New Business Requests Processed within 30 Business Days										
F.11.1	BFR-1	Region(%)	>= 90% w in 30 bus days								
	% Quotes Provided within X Business Days										
F.11.2.1	BFR-2A	Region(%)	>= 90% w in 10 bus days								
F.11.2.2	BFR-2B	Region(%)	>= 90% w in 30 bus days								
F.11.2.3	BFR-2C	Region(%)	>= 90% w in 60 bus days								

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Tennessee, November 2001

				Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	General - Ordering											
	Acknowledgement Message Timeliness											
F.12.1.1	O-1	EDI/Region(%)		>= 95% w in 30 min			100.00%	85,178				YES
F.12.1.2	O-1	TAG/Region(%)		>= 95% w in 30 min			99.99%	291,001				YES
	Acknowledgement Message Completeness											
F.12.2.1	O-2	EDI/Region(%)		100%			100.00%	85,178				YES
F.12.2.2	O-2	TAG/Region(%)		100%			100.00%	291,001				YES
	General - Database Updates											
	Average Database Update Interval											
F.13.1.1	D-1	LIDB/TN(hours)		PBD	1.53	19	1.53	19				PBD
F.13.1.2	D-1	Directory Listings/TN(hours)		PBD	0.08	26	0.08	26				PBD
F.13.1.3	D-1	Directory Assistance/TN(hours)		PBD	3.73	26	2.95	26				PBD
	% Update Accuracy											
F.13.2.1	D-2	LIDB/TN(%)		>= 95%			100.00%	107				YES
F.13.2.2	D-2	Directory Listings/TN(%)		>= 95%			100.00%	300				YES
F.13.2.3	D-2	Directory Assistance/TN(%)		>= 95%			100.00%	87				YES
	% NXXs / LRNs Loaded by LERG Effective Date											
F.13.3	D-3	Region(%)		100%			100.00%	55				YES
	General - Network Outage Notification											
	Mean Time to Notify CLEC of Major Network Outages											
F.14.1	M&R-7	Region(minutes)		Parity w Retail	0	0	0	0				YES

BellSouth Monthly State Summary

Tennessee, November 2001

(Georgia Format)

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Collocation - Collocation										
	Average Response Time										
E.1.1.1	C-1	Virtual/TN (calendar days)	<= 20 days								
E.1.1.2	C-1	Physical Caged/TN (calendar days)	<= 30 days			24	9				YES
E.1.1.3	C-1	Physical Cageless/TN (calendar days)	<= 30 days			46	2				YES
	Average Arrangement Time										
E.1.2.1	C-2	Virtual/TN (calendar days)	<= 50 days								
E.1.2.2	C-2	Virtual (Extraordinary)/TN (calendar days)	<= 75 days								
E.1.2.3	C-2	Physical Caged/TN (calendar days)	<= 90 days			6	1				YES
E.1.2.4	C-2	Physical Cageless/TN (calendar days)	<= 60 days								
E.1.2.5	C-2	Physical Cageless (Extraordinary)/TN (calendar days)	<= 90 days								
	% Due Dates Missed										
E.1.3.1	C-3	Virtual/TN (%)	< 5% missed								
E.1.3.2	C-3	Physical/TN (%)	< 5% missed			0.00%	1				YES

		PERCENT ACHIEVED FLOW-THROUGH	PERCENT FLOW THROUGH
CLEC AGGREGATE			
REGION ALL SERVICES		76.67%	86.31%
		FLOW-THROUGH %	
BST AGGREGATE			
REGION			
- RETAIL RESIDENCE		94.60%	
- RETAIL BUSINESS*		TBD	

***NOTE: BellSouth is reinstituting the reporting of business retail flow through as directed by the Georgia Public Service Commission. BellSouth currently has no way to measure flow through for the Regional Operating System (ROS) interface used by business retail. BellSouth retail reports capture all business service requests submitted from all sources, including manually. BellSouth has initiated the development of an accurate report and will reflect this measure as soon as its development is complete**

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING									FLOWTHROUGH	
					LESOG										
	Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#1	0	100	0	100	12	22	1	65	16	7	9	49	72.06%	75.38%	87.50%
#2	15	0	0	15	4	2	0	9	3	2	1	6	50.00%	66.67%	75.00%
#3	596	0	0	596	69	96	6	425	94	73	21	331	69.98%	77.88%	81.93%
#4	1,605	0	0	1,605	231	29	7	1,338	239	216	23	1,099	71.09%	82.14%	83.57%
#5	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#6	5	0	0	5	0	0	0	5	0	0	0	5	100.00%	100.00%	100.00%
#7	22	0	0	22	5	1	0	16	5	4	1	11	55.00%	68.75%	73.33%
#8	0	0	8	8	6	1	0	1	1	1	0	0	0.00%	0.00%	0.00%
#9	1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#10	1,130	0	0	1,130	49	166	5	910	666	593	73	244	27.54%	26.81%	29.15%
#11	292	0	0	292	199	16	4	73	13	11	2	60	22.22%	82.19%	84.51%
#12	69	0	0	69	26	8	1	34	10	9	1	24	40.68%	70.59%	72.73%
#13	492	0	0	492	19	26	0	447	40	34	6	407	88.48%	91.05%	92.29%
#14	0	736	0	736	180	113	5	438	179	144	35	259	44.43%	59.13%	64.27%
#15	0	0	114	114	0	33	0	81	11	11	0	70	86.42%	86.42%	86.42%
#16	888	0	0	888	214	64	6	604	185	139	46	419	54.27%	69.37%	75.09%
#17	0	81	0	81	4	23	0	54	27	18	9	27	55.10%	50.00%	60.00%
#18	0	0	4	4	0	0	0	4	0	0	0	4	100.00%	100.00%	100.00%
#19	369	0	0	369	53	43	5	268	50	36	14	218	71.01%	81.34%	85.83%
#20	84	0	0	84	3	19	0	62	20	14	6	42	71.19%	67.74%	75.00%
#21	0	0	63	63	9	10	0	44	19	13	6	25	53.19%	56.82%	65.79%
#22	17	0	0	17	0	4	0	13	2	2	0	11	84.62%	84.62%	84.62%
#23	0	91	0	91	34	6	2	49	16	8	8	33	44.00%	67.35%	80.49%
#24	4	0	0	4	0	0	0	4	2	0	2	2	100.00%	50.00%	100.00%
#25	754	0	0	754	92	64	3	595	35	28	7	560	82.35%	94.12%	95.24%
#26	0	0	3	3	0	2	0	1	0	0	0	1	100.00%	100.00%	100.00%
#27	0	0	1	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#28	0	0	7	7	0	4	0	3	1	0	1	2	100.00%	66.67%	100.00%
#29	0	0	26	26	0	10	0	16	6	6	0	10	62.50%	62.50%	62.50%
#30	35	0	0	35	6	2	0	27	13	7	6	14	51.85%	51.85%	66.67%
#31	764	0	0	764	23	47	0	694	30	21	9	664	93.79%	95.68%	96.93%
#32	442	0	0	442	40	21	0	381	17	14	3	364	87.08%	95.54%	96.30%
#33	0	1	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#34	2,110	0	0	2,110	107	191	15	1,797	174	148	26	1,623	86.42%	90.32%	91.64%
#35	0	764	0	764	43	92	5	624	163	129	34	461	72.83%	73.88%	78.14%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING									FLOWTHROUGH	
					LESOG										
	Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#36	1,474	0	0	1,474	172	122	8	1,172	282	215	67	890	69.69%	75.94%	80.54%
#37	135	0	0	135	14	22	3	96	29	19	10	67	67.00%	69.79%	77.91%
#38	112	0	0	112	13	13	1	85	11	11	0	74	75.51%	87.06%	87.06%
#39	17	0	0	17	1	2	0	14	0	0	0	14	93.33%	100.00%	100.00%
#40	46	0	0	46	11	6	0	29	2	0	2	27	71.05%	93.10%	100.00%
#41	440	0	0	440	12	44	0	384	10	8	2	374	94.92%	97.40%	97.91%
#42	69	0	0	69	3	2	0	64	4	2	2	60	92.31%	93.75%	96.77%
#43	227	0	0	227	56	56	1	114	23	18	5	91	55.15%	79.82%	83.49%
#44	165	0	0	165	9	7	0	149	8	8	0	141	89.24%	94.63%	94.63%
#45	349	0	0	349	55	30	0	264	27	17	10	237	76.70%	89.77%	93.31%
#46	462	0	0	462	35	31	0	396	25	23	2	371	86.48%	93.69%	94.16%
#47	129	0	0	129	18	14	1	96	15	9	6	81	75.00%	84.38%	90.00%
#48	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#49	27,355	0	0	27,355	2,125	1,714	43	23,473	1,617	1,402	215	21,856	86.10%	93.11%	93.97%
#50	36	0	0	36	4	4	0	28	12	9	3	16	55.17%	57.14%	64.00%
#51	0	0	2	2	0	1	0	1	1	1	0	0	0.00%	0.00%	0.00%
#52	54	0	0	54	6	5	0	43	10	8	2	33	70.21%	76.74%	80.49%
#53	0	0	2	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
#54	21	0	0	21	5	0	0	16	2	2	0	14	66.67%	87.50%	87.50%
#55	0	0	8	8	0	2	0	6	2	2	0	4	66.67%	66.67%	66.67%
#56	29	0	0	29	1	1	0	27	26	15	11	1	5.88%	3.70%	6.25%
#57	5,796	0	0	5,796	497	481	6	4,812	342	258	84	4,470	85.55%	92.89%	94.54%
#58	474	0	0	474	28	17	1	428	33	31	2	395	87.00%	92.29%	92.72%
#59	36	0	0	36	7	12	0	17	7	3	4	10	50.00%	58.82%	76.92%
#60	27	0	0	27	4	1	0	22	1	1	0	21	80.77%	95.45%	95.45%
#61	0	78	0	78	66	5	0	7	3	2	1	4	5.56%	57.14%	66.67%
#62	93	0	0	93	5	8	2	78	26	19	7	52	68.42%	66.67%	73.24%
#63	96	0	0	96	9	10	0	77	6	5	1	71	83.53%	92.21%	93.42%
#64	426	0	0	426	50	58	2	316	144	113	31	172	51.34%	54.43%	60.35%
#65	425	0	0	425	54	74	3	294	106	86	20	188	57.32%	63.95%	68.61%
#66	26	0	0	26	3	5	0	18	6	3	3	12	66.67%	66.67%	80.00%
#67	0	398	0	398	281	94	1	22	13	9	4	9	3.01%	40.91%	50.00%
#68	5,213	0	0	5,213	683	467	43	4,020	758	610	148	3,262	71.61%	81.14%	84.25%
#69	0	2,683	0	2,683	35	440	2	2,206	722	668	54	1,484	67.86%	67.27%	68.96%
#70	233	0	0	233	1	20	0	212	43	33	10	169	83.25%	79.72%	83.66%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING									FLOWTHROUGH	
					LESOG										
	Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#71	0	0	109	109	7	6	0	96	9	4	5	87	88.78%	90.63%	95.60%
#72	14	0	0	14	0	1	0	13	1	1	0	12	92.31%	92.31%	92.31%
#73	0	0	74	74	34	4	2	34	5	2	3	29	44.62%	85.29%	93.55%
#74	23	0	0	23	1	1	1	20	3	2	1	17	85.00%	85.00%	89.47%
#75	347	0	0	347	24	13	1	309	15	13	2	294	88.82%	95.15%	95.77%
#76	0	2	0	2	1	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#77	0	0	7	7	0	3	0	4	4	4	0	0	0.00%	0.00%	0.00%
#78	59	0	0	59	24	11	0	24	13	10	3	11	24.44%	45.83%	52.38%
#79	21	0	0	21	2	5	0	14	0	0	0	14	87.50%	100.00%	100.00%
#80	555	0	0	555	93	22	5	435	44	38	6	391	74.90%	89.89%	91.14%
#81	0	5	0	5	1	2	0	2	0	0	0	2	66.67%	100.00%	100.00%
#82	2,485	0	0	2,485	503	752	18	1,212	461	367	94	751	46.33%	61.96%	67.17%
#83	226	0	0	226	13	15	1	197	22	16	6	175	85.78%	88.83%	91.62%
#84	0	0	163	163	1	31	0	131	1	1	0	130	98.48%	99.24%	99.24%
#85	8	0	0	8	0	1	0	7	0	0	0	7	100.00%	100.00%	100.00%
#86	0	0	172	172	69	4	0	99	18	17	1	81	48.50%	81.82%	82.65%
#87	23	0	0	23	0	4	0	19	1	1	0	18	94.74%	94.74%	94.74%
#88	0	181	0	181	151	12	2	16	7	6	1	9	5.42%	56.25%	60.00%
#89	4	0	0	4	1	0	0	3	1	0	1	2	66.67%	66.67%	100.00%
#90	47	0	0	47	15	14	0	18	8	5	3	10	33.33%	55.56%	66.67%
#91	844	0	0	844	66	53	2	723	68	56	12	655	84.30%	90.59%	92.12%
#92	2	0	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#93	0	0	395	395	2	21	2	370	6	5	1	364	98.11%	98.38%	98.64%
#94	27	0	0	27	0	2	0	25	1	0	1	24	100.00%	96.00%	100.00%
#95	46	0	0	46	7	14	0	25	11	5	6	14	53.85%	56.00%	73.68%
#96	0	1,816	0	1,816	133	139	1	1,543	255	219	36	1,288	78.54%	83.47%	85.47%
#97	1,476	0	0	1,476	78	121	7	1,270	265	208	57	1,005	77.85%	79.13%	82.85%
#98	0	0	1,426	1,426	158	87	5	1,176	204	160	44	972	75.35%	82.65%	85.87%
#99	17	0	0	17	2	2	0	13	1	1	0	12	80.00%	92.31%	92.31%
#100	16	0	0	16	0	1	1	14	0	0	0	14	100.00%	100.00%	100.00%
#101	1,231	0	0	1,231	72	141	5	1,013	188	137	51	825	79.79%	81.44%	85.76%
#102	87	0	0	87	4	3	0	80	4	3	1	76	91.57%	95.00%	96.20%
#103	0	14	0	14	0	4	1	9	8	7	1	1	12.50%	11.11%	12.50%
#104	0	0	287	287	0	18	0	269	51	51	0	218	81.04%	81.04%	81.04%
#105	404	0	0	404	12	25	6	361	144	97	47	217	66.56%	60.11%	69.11%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING									FLOWTHROUGH	
					LESOG										
	Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#106	13	0	0	13	2	0	0	11	5	4	1	6	50.00%	54.55%	60.00%
#107	452	0	0	452	108	98	2	244	41	31	10	203	59.36%	83.20%	86.75%
#108	0	0	897	897	3	35	1	858	17	14	3	841	98.02%	98.02%	98.36%
#109	146	0	0	146	15	11	4	116	22	18	4	94	74.02%	81.03%	83.93%
#110	69	0	0	69	1	9	0	59	5	2	3	54	94.74%	91.53%	96.43%
#111	790	0	0	790	136	32	2	620	39	28	11	581	77.99%	93.71%	95.40%
#112	25	0	0	25	5	0	1	19	3	3	0	16	66.67%	84.21%	84.21%
#113	0	50	0	50	8	10	0	32	24	10	14	8	30.77%	25.00%	44.44%
#114	571	0	0	571	114	75	6	376	123	87	36	253	55.73%	67.29%	74.41%
#115	0	747	0	747	275	213	8	251	106	70	36	145	29.59%	57.77%	67.44%
#116	802	0	0	802	106	113	15	568	150	108	42	418	66.14%	73.59%	79.47%
#117	137	0	0	137	46	18	2	71	13	8	5	58	51.79%	81.69%	87.88%
#118	474	0	0	474	46	45	9	374	72	59	13	302	74.20%	80.75%	83.66%
#119	0	0	8,634	8,634	61	359	6	8,208	293	238	55	7,915	96.36%	96.43%	97.08%
#120	3,436	0	0	3,436	256	206	33	2,941	372	294	78	2,569	82.37%	87.35%	89.73%
#121	0	0	19	19	3	7	0	9	1	1	0	8	66.67%	88.89%	88.89%
#122	36	0	0	36	11	18	0	7	1	0	1	6	35.29%	85.71%	100.00%
#123	0	2,037	0	2,037	280	308	27	1,422	475	367	108	947	59.41%	66.60%	72.07%
#124	120	0	0	120	16	17	1	86	20	12	8	66	70.21%	76.74%	84.62%
#125	191	0	0	191	48	18	1	124	22	16	6	102	61.45%	82.26%	86.44%
#126	557	0	0	557	15	11	1	530	53	43	10	477	89.16%	90.00%	91.73%
#127	0	58	0	58	2	10	0	46	10	7	3	36	80.00%	78.26%	83.72%
#128	150	0	0	150	0	6	0	144	10	8	2	134	94.37%	93.06%	94.37%
#129	10,636	0	0	10,636	284	638	19	9,695	364	298	66	9,331	94.13%	96.25%	96.91%
#130	2,314	0	0	2,314	263	120	7	1,924	233	204	29	1,691	78.36%	87.89%	89.23%
#131	10	0	0	10	0	0	0	10	0	0	0	10	100.00%	100.00%	100.00%
#132	0	2	0	2	0	0	0	2	2	0	2	0	0.00%	0.00%	0.00%
#133	1,546	0	0	1,546	262	414	18	852	367	248	119	485	48.74%	56.92%	66.17%
#134	10	0	0	10	3	3	0	4	0	0	0	4	57.14%	100.00%	100.00%
#135	0	0	180	180	29	56	3	92	43	33	10	49	44.14%	53.26%	59.76%
#136	33	0	0	33	5	0	0	28	2	2	0	26	78.79%	92.86%	92.86%
#137	695	0	0	695	14	38	4	639	65	48	17	574	90.25%	89.83%	92.28%
#138	20	0	0	20	9	1	0	10	6	3	3	4	25.00%	40.00%	57.14%
#139	0	0	50	50	27	6	0	17	10	6	4	7	17.50%	41.18%	53.85%
#140	0	0	94	94	16	16	1	61	23	12	11	38	57.58%	62.30%	76.00%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING									FLOWTHROUGH	
					LESOG										
	Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#141	0	0	112	112	28	45	0	39	18	11	7	21	35.00%	53.85%	65.63%
#142	0	0	418	418	126	50	6	236	103	62	41	133	41.43%	56.36%	68.21%
#143	87	0	0	87	8	24	1	54	3	0	3	51	86.44%	94.44%	100.00%
#144	4	0	0	4	0	0	0	4	2	2	0	2	50.00%	50.00%	50.00%
#145	0	0	1	1	0	0	0	1	1	0	1	0	0.00%	0.00%	0.00%
#146	52	0	0	52	0	3	13	36	25	21	4	11	34.38%	30.56%	34.38%
#147	0	9,678	0	9,678	48	3,208	3	6,419	3,418	197	3,221	3,001	92.45%	46.75%	93.84%
#148	1	0	0	1	0	0	0	1	1	0	1	0	0.00%	0.00%	0.00%
#149	2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
#150	284	0	0	284	27	56	0	201	51	35	16	150	70.75%	74.63%	81.08%
#151	333	0	0	333	57	33	3	240	37	31	6	203	69.76%	84.58%	86.75%
#152	458	0	0	458	32	24	5	397	69	50	19	328	80.00%	82.62%	86.77%
#153	5	0	0	5	1	1	0	3	1	1	0	2	50.00%	66.67%	66.67%
#154	2	0	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#155	1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#156	0	0	331	331	125	47	6	153	35	16	19	118	45.56%	77.12%	88.06%
#157	193	0	0	193	32	22	2	137	40	29	11	97	61.39%	70.80%	76.98%
#158	0	0	151	151	34	9	8	100	52	40	12	48	39.34%	48.00%	54.55%
#159	0	6,704	0	6,704	121	1,296	2	5,285	1,920	1,739	181	3,365	64.40%	63.67%	65.93%
#160	497	0	0	497	14	52	2	429	38	22	16	391	91.57%	91.14%	94.67%
#161	36	0	0	36	2	19	2	13	7	4	3	6	50.00%	46.15%	60.00%
#162	0	4,440	0	4,440	67	1,093	1	3,279	986	875	111	2,293	70.88%	69.93%	72.38%
#163	307	0	0	307	9	21	1	276	15	11	4	261	92.88%	94.57%	95.96%
#164	0	11	0	11	3	3	0	5	2	1	1	3	42.86%	60.00%	75.00%
#165	0	0	3	3	3	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#166	86	0	0	86	14	17	1	54	8	4	4	46	71.88%	85.19%	92.00%
#167	8	0	0	8	4	3	0	1	0	0	0	1	20.00%	100.00%	100.00%
#168	55	0	0	55	15	2	2	36	18	7	11	18	45.00%	50.00%	72.00%
#169	0	477	0	477	228	51	9	189	85	74	11	104	25.62%	55.03%	58.43%
#170	51	0	0	51	4	9	0	38	9	4	5	29	78.38%	76.32%	87.88%
#171	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#172	0	0	6	6	4	0	0	2	0	0	0	2	33.33%	100.00%	100.00%
#173	29	0	0	29	2	10	0	17	1	1	0	16	84.21%	94.12%	94.12%
#174	0	80	0	80	35	18	1	26	18	5	13	8	16.67%	30.77%	61.54%
#175	3	0	0	3	1	0	0	2	0	0	0	2	66.67%	100.00%	100.00%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING									FLOWTHROUGH	
					LESOG										
	Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#176	0	38,143	0	38,143	2,279	5,675	63	30,126	5,484	4,071	1,413	24,642	79.51%	81.80%	85.82%
#177	65	0	0	65	4	9	0	52	3	2	1	49	89.09%	94.23%	96.08%
#178	0	0	1	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#179	134	0	0	134	19	38	0	77	9	8	1	68	71.58%	88.31%	89.47%
#180	0	1,552	0	1,552	6	167	0	1,379	264	32	232	1,115	96.70%	80.86%	97.21%
#181	0	0	90	90	18	34	0	38	9	8	1	29	52.73%	76.32%	78.38%
#182	13	0	0	13	0	4	0	9	3	2	1	6	75.00%	66.67%	75.00%
#183	0	0	3	3	0	0	0	3	2	2	0	1	33.33%	33.33%	33.33%
#184	33	0	0	33	1	6	0	26	10	4	6	16	76.19%	61.54%	80.00%
#185	0	1,053	0	1,053	199	177	8	669	258	104	154	411	57.56%	61.43%	79.81%
#186	0	0	2	2	0	1	0	1	1	1	0	0	0.00%	0.00%	0.00%
#187	2,976	0	0	2,976	179	386	3	2,408	116	92	24	2,292	89.43%	95.18%	96.14%
#188	106	0	0	106	17	8	1	80	15	14	1	65	67.71%	81.25%	82.28%
#189	582	0	0	582	77	26	0	479	36	25	11	443	81.28%	92.48%	94.66%
#190	301	0	0	301	21	6	0	274	14	13	1	260	88.44%	94.89%	95.24%
#191	8	0	0	8	3	2	0	3	0	0	0	3	50.00%	100.00%	100.00%
#192	23	0	0	23	0	2	0	21	1	1	0	20	95.24%	95.24%	95.24%
#193	0	0	5	5	0	3	0	2	0	0	0	2	100.00%	100.00%	100.00%
#194	5	0	0	5	0	0	0	5	4	4	0	1	20.00%	20.00%	20.00%
#195	0	18	0	18	3	5	0	10	2	0	2	8	72.73%	80.00%	100.00%
#196	50	0	0	50	6	4	0	40	2	2	0	38	82.61%	95.00%	95.00%
#197	0	0	546	546	62	49	9	426	114	83	31	312	68.27%	73.24%	78.99%
#198	0	0	262	262	30	28	0	204	53	28	25	151	72.25%	74.02%	84.36%
#199	355	0	0	355	53	28	6	268	62	37	25	206	69.59%	76.87%	84.77%
#200	457	0	0	457	54	37	0	366	30	24	6	336	81.16%	91.80%	93.33%
#201	23	0	0	23	1	6	0	16	7	6	1	9	56.25%	56.25%	60.00%
#202	54,190	0	0	54,190	5,033	10,912	471	37,774	10,615	7,608	3,007	27,159	68.24%	71.90%	78.12%
#203	24	0	0	24	8	3	2	11	3	2	1	8	44.44%	72.73%	80.00%
#204	472	0	0	472	50	31	1	390	43	31	12	347	81.07%	88.97%	91.80%
#205	0	0	353	353	1	63	0	289	5	5	0	284	97.93%	98.27%	98.27%
#206	37	0	0	37	0	4	0	33	5	2	3	28	93.33%	84.85%	93.33%
#207	0	0	2	2	0	1	0	1	1	1	0	0	0.00%	0.00%	0.00%
#208	186	0	0	186	24	20	6	136	65	51	14	71	48.63%	52.21%	58.20%
#209	120	0	0	120	19	20	6	75	30	16	14	45	56.25%	60.00%	73.77%
#210	1,382	0	0	1,382	103	99	2	1,178	62	44	18	1,116	88.36%	94.74%	96.21%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING									FLOWTHROUGH	
					LESOG										
	Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#211	293	0	0	293	4	20	0	269	21	19	2	248	91.51%	92.19%	92.88%
#212	249	0	0	249	22	46	4	177	62	52	10	115	60.85%	64.97%	68.86%
#213	446	0	0	446	38	35	0	373	18	14	4	355	87.22%	95.17%	96.21%
#214	384	0	0	384	55	21	0	308	13	9	4	295	82.17%	95.78%	97.04%
#215	851	0	0	851	57	11	0	783	30	26	4	753	90.07%	96.17%	96.66%
#216	31	0	0	31	1	6	0	24	4	3	1	20	83.33%	83.33%	86.96%
#217	1,205	0	0	1,205	94	15	2	1,094	30	26	4	1,064	89.86%	97.26%	97.61%
#218	2	0	0	2	1	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#219	14	0	0	14	5	3	0	6	2	2	0	4	36.36%	66.67%	66.67%
#220	0	15	0	15	2	0	1	12	6	4	2	6	50.00%	50.00%	60.00%
#221	0	0	3,170	3,170	15	443	37	2,675	1,108	659	449	1,567	69.92%	58.58%	70.40%
#222	0	0	2,484	2,484	98	29	16	2,341	511	431	80	1,830	77.58%	78.17%	80.94%
#223	12,006	0	0	12,006	672	566	13	10,755	274	215	59	10,481	92.20%	97.45%	97.99%
#224	622	0	0	622	42	32	5	543	22	14	8	521	90.29%	95.95%	97.38%
#225	254	0	0	254	33	83	0	138	22	12	10	116	72.05%	84.06%	90.63%
#226	20	0	0	20	2	3	0	15	8	8	0	7	41.18%	46.67%	46.67%
#227	6	0	0	6	0	1	0	5	0	0	0	5	100.00%	100.00%	100.00%
#228	1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#229	113	0	0	113	25	20	1	67	21	19	2	46	51.11%	68.66%	70.77%
#230	0	47	0	47	13	9	0	25	16	14	2	9	25.00%	36.00%	39.13%
#231	21	0	0	21	4	2	1	14	4	2	2	10	62.50%	71.43%	83.33%
#232	98	0	0	98	7	13	0	78	21	18	3	57	69.51%	73.08%	76.00%
#233	285	0	0	285	61	21	0	203	29	22	7	174	67.70%	85.71%	88.78%
#234	179	0	0	179	16	54	3	106	52	30	22	54	54.00%	50.94%	64.29%
#235	68	0	0	68	12	4	1	51	16	9	7	35	62.50%	68.63%	79.55%
#236	0	23	0	23	1	4	0	18	6	5	1	12	66.67%	66.67%	70.59%
#237	31	0	0	31	12	1	0	18	8	6	2	10	35.71%	55.56%	62.50%
#238	55	0	0	55	14	4	0	37	8	7	1	29	58.00%	78.38%	80.56%
#239	4,333	0	0	4,333	136	127	10	4,060	165	124	41	3,895	93.74%	95.94%	96.91%
#240	0	27	0	27	6	1	0	20	3	1	2	17	70.83%	85.00%	94.44%
#241	4	0	0	4	0	0	0	4	2	2	0	2	50.00%	50.00%	50.00%
#242	140	0	0	140	31	8	0	101	8	6	2	93	71.54%	92.08%	93.94%
#243	127	0	0	127	10	7	14	96	60	13	47	36	61.02%	37.50%	73.47%
#244	1,681	0	0	1,681	52	119	9	1,501	1,007	880	127	494	34.64%	32.91%	35.95%
#245	24	0	0	24	2	3	0	19	2	0	2	17	89.47%	89.47%	100.00%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING									FLOWTHROUGH	
					LESOG										
	Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#246	31	0	0	31	2	2	0	27	3	3	0	24	82.76%	88.89%	88.89%
#247	6	0	0	6	1	0	0	5	2	2	0	3	50.00%	60.00%	60.00%
#248	1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#249	364	0	0	364	37	23	0	304	22	21	1	282	82.94%	92.76%	93.07%
#250	0	0	3	3	3	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#251	62	0	0	62	8	7	0	47	6	5	1	41	75.93%	87.23%	89.13%
#252	2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#253	18	0	0	18	2	3	2	11	4	1	3	7	70.00%	63.64%	87.50%
#254	11	0	0	11	0	1	0	10	2	2	0	8	80.00%	80.00%	80.00%
#255	15	0	0	15	0	9	0	6	2	2	0	4	66.67%	66.67%	66.67%
#256	116	0	0	116	17	7	0	92	13	11	2	79	73.83%	85.87%	87.78%
#257	0	0	84	84	5	23	0	56	21	14	7	35	64.81%	62.50%	71.43%
#258	19	0	0	19	14	2	0	3	2	2	0	1	5.88%	33.33%	33.33%
#259	14	0	0	14	2	4	0	8	1	1	0	7	70.00%	87.50%	87.50%
#260	8	0	0	8	1	2	0	5	0	0	0	5	83.33%	100.00%	100.00%
#261	253	0	0	253	24	33	4	192	55	42	13	137	67.49%	71.35%	76.54%
#262	1,115	0	0	1,115	104	91	0	920	31	25	6	889	87.33%	96.63%	97.26%
#263	2,104	0	0	2,104	36	90	3	1,975	206	119	87	1,769	91.94%	89.57%	93.70%
#264	17	0	0	17	4	1	0	12	4	3	1	8	53.33%	66.67%	72.73%
#265	13	0	0	13	4	2	0	7	2	2	0	5	45.45%	71.43%	71.43%
#266	5	0	0	5	0	1	0	4	1	1	0	3	75.00%	75.00%	75.00%
#267	2,507	0	0	2,507	264	203	14	2,026	232	171	61	1,794	80.48%	88.55%	91.30%
#268	0	0	14,030	14,030	1,202	2,771	71	9,986	3,232	2,186	1,046	6,754	66.59%	67.63%	75.55%
#269	1,450	0	0	1,450	261	135	8	1,046	169	122	47	877	69.60%	83.84%	87.79%
#270	225	0	0	225	32	13	1	179	10	9	1	169	80.48%	94.41%	94.94%
#271	14	0	0	14	2	4	0	8	0	0	0	8	80.00%	100.00%	100.00%
#272	0	0	1	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#273	135	0	0	135	17	3	0	115	10	9	1	105	80.15%	91.30%	92.11%
#274	9	0	0	9	0	1	0	8	2	2	0	6	75.00%	75.00%	75.00%
#275	28	0	0	28	9	3	1	15	5	5	0	10	41.67%	66.67%	66.67%
#276	0	0	169	169	0	9	0	160	0	0	0	160	100.00%	100.00%	100.00%
#277	13	0	0	13	0	0	1	12	1	1	0	11	91.67%	91.67%	91.67%
#278	1,222	0	0	1,222	85	89	4	1,044	40	31	9	1,004	89.64%	96.17%	97.00%
#279	501	0	0	501	31	56	3	411	34	30	4	377	86.07%	91.73%	92.63%
#280	0	0	1	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING									FLOWTHROUGH	
					LESOG										
	Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#281	7,588	0	0	7,588	377	594	8	6,609	697	530	167	5,912	86.70%	89.45%	91.77%
#282	120	0	0	120	15	6	0	99	10	8	2	89	79.46%	89.90%	91.75%
#283	2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
#284	35	0	0	35	1	4	0	30	5	2	3	25	89.29%	83.33%	92.59%
#285	1,104	0	0	1,104	112	136	2	854	29	19	10	825	86.30%	96.60%	97.75%
#286	1,339	0	0	1,339	86	86	3	1,164	78	62	16	1,086	88.01%	93.30%	94.60%
#287	0	12	0	12	0	6	0	6	3	3	0	3	50.00%	50.00%	50.00%
#288	0	0	23	23	0	7	0	16	3	3	0	13	81.25%	81.25%	81.25%
#289	2	0	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#290	0	0	94	94	38	19	0	37	23	10	13	14	22.58%	37.84%	58.33%
#291	101	0	0	101	11	10	1	79	23	19	4	56	65.12%	70.89%	74.67%
#292	26	0	0	26	1	1	3	21	4	1	3	17	89.47%	80.95%	94.44%
#293	249	0	0	249	27	17	1	204	43	36	7	161	71.88%	78.92%	81.73%
#294	2,244	0	0	2,244	203	236	12	1,793	151	117	34	1,642	83.69%	91.58%	93.35%
#295	31	0	0	31	4	0	0	27	8	3	5	19	73.08%	70.37%	86.36%
#296	50	0	0	50	11	6	0	33	4	3	1	29	67.44%	87.88%	90.63%
#297	0	0	14	14	5	0	0	9	5	1	4	4	40.00%	44.44%	80.00%
#298	14	0	0	14	1	4	0	9	5	3	2	4	50.00%	44.44%	57.14%
#299	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#300	1,306	0	0	1,306	128	139	13	1,026	235	188	47	791	71.45%	77.10%	80.80%
#301	437	0	0	437	56	22	1	358	28	19	9	330	81.48%	92.18%	94.56%
#302	0	0	72	72	2	16	0	54	24	14	10	30	65.22%	55.56%	68.18%
#303	0	0	13	13	0	2	0	11	3	2	1	8	80.00%	72.73%	80.00%
#304	0	0	337	337	47	44	2	244	62	47	15	182	65.94%	74.59%	79.48%
#305	672	0	0	672	108	39	11	514	116	91	25	398	66.67%	77.43%	81.39%
#306	87	0	0	87	22	9	0	56	17	10	7	39	54.93%	69.64%	79.59%
#307	9	0	0	9	0	2	0	7	0	0	0	7	100.00%	100.00%	100.00%
#308	599	0	0	599	60	36	4	499	39	34	5	460	83.03%	92.18%	93.12%
#309	8	0	0	8	1	1	0	6	0	0	0	6	85.71%	100.00%	100.00%
#310	47	0	0	47	23	7	4	13	4	3	1	9	25.71%	69.23%	75.00%
#311	398	0	0	398	40	23	3	332	53	27	26	279	80.64%	84.04%	91.18%
#312	122	0	0	122	6	5	0	111	7	7	0	104	88.89%	93.69%	93.69%
#313	6	0	0	6	5	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#314	1,826	0	0	1,826	1,675	20	1	130	10	3	7	120	6.67%	92.31%	97.56%
#315	1,362	0	0	1,362	1,238	36	6	82	33	19	14	49	3.75%	59.76%	72.06%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING									FLOWTHROUGH	
					LESOG										
	Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#316	30	0	0	30	4	13	0	13	9	2	7	4	40.00%	30.77%	66.67%
#317	14	0	0	14	2	0	0	12	0	0	0	12	85.71%	100.00%	100.00%
#318	321	0	0	321	275	3	1	42	12	6	6	30	9.65%	71.43%	83.33%
#319	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#320	2,837	0	0	2,837	293	159	11	2,374	140	106	34	2,234	84.85%	94.10%	95.47%
#321	1,647	0	0	1,647	119	76	8	1,444	85	65	20	1,359	88.08%	94.11%	95.44%
#322	1,061	0	0	1,061	98	49	3	911	79	67	12	832	83.45%	91.33%	92.55%
#323	0	0	1,305	1,305	361	9	81	854	366	316	50	488	41.89%	57.14%	60.70%
#324	2,012	0	0	2,012	207	88	2	1,715	100	87	13	1,615	84.60%	94.17%	94.89%
#325	214	0	0	214	19	10	5	180	18	10	8	162	84.82%	90.00%	94.19%
#326	105	0	0	105	6	1	0	98	5	3	2	93	91.18%	94.90%	96.88%
#327	0	119	0	119	4	48	0	67	28	16	12	39	66.10%	58.21%	70.91%
#328	58	0	0	58	14	8	0	36	9	6	3	27	57.45%	75.00%	81.82%
#329	0	0	17	17	0	5	0	12	4	4	0	8	66.67%	66.67%	66.67%
#330	13	0	0	13	0	0	1	12	2	1	1	10	90.91%	83.33%	90.91%
#331	30	0	0	30	5	8	0	17	6	3	3	11	57.89%	64.71%	78.57%
#332	1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#333	234	0	0	234	16	33	14	171	70	42	28	101	63.52%	59.06%	70.63%
#334	163	0	0	163	29	15	1	118	18	16	2	100	68.97%	84.75%	86.21%
#335	211	0	0	211	30	25	2	154	28	16	12	126	73.26%	81.82%	88.73%
#336	0	0	7	7	4	0	1	2	2	0	2	0	0.00%	0.00%	0.00%
#337	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#338	45	0	0	45	9	1	0	35	5	5	0	30	68.18%	85.71%	85.71%
#339	83	0	0	83	9	6	4	64	30	26	4	34	49.28%	53.13%	56.67%
#340	0	171	0	171	18	26	0	127	36	29	7	91	65.94%	71.65%	75.83%
#341	0	0	1	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#342	75	0	0	75	17	7	1	50	12	11	1	38	57.58%	76.00%	77.55%
#343	474	0	0	474	82	25	0	367	14	12	2	353	78.97%	96.19%	96.71%
#344	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#345	202	0	0	202	19	12	0	171	23	16	7	148	80.87%	86.55%	90.24%
#346	0	0	50	50	2	9	1	38	4	2	2	34	89.47%	89.47%	94.44%
#347	99	0	0	99	19	5	0	75	12	7	5	63	70.79%	84.00%	90.00%
#348	2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
#349	0	0	818	818	10	116	1	691	12	8	4	679	97.42%	98.26%	98.84%
#350	458	0	0	458	43	23	6	386	38	24	14	348	83.86%	90.16%	93.55%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING									FLOWTHROUGH	
					LESOG										
	Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#351	0	0	2	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#352	86	0	0	86	10	8	1	67	15	8	7	52	74.29%	77.61%	86.67%
#353	467	0	0	467	31	18	0	418	11	9	2	407	91.05%	97.37%	97.84%
#354	349	0	0	349	59	8	1	281	16	12	4	265	78.87%	94.31%	95.67%
#355	37	0	0	37	0	4	3	30	17	7	10	13	65.00%	43.33%	65.00%
#356	0	0	11	11	0	2	0	9	0	0	0	9	100.00%	100.00%	100.00%
#357	8	0	0	8	0	2	0	6	1	1	0	5	83.33%	83.33%	83.33%
#358	138	0	0	138	17	5	1	115	9	6	3	106	82.17%	92.17%	94.64%
#359	174	0	0	174	20	16	2	136	13	10	3	123	80.39%	90.44%	92.48%
#360	0	0	462	462	3	33	0	426	15	14	1	411	96.03%	96.48%	96.71%
#361	28	0	0	28	0	1	0	27	2	1	1	25	96.15%	92.59%	96.15%
#362	497	0	0	497	53	13	1	430	25	19	6	405	84.91%	94.19%	95.52%
#363	0	29	0	29	22	2	1	4	3	2	1	1	4.00%	25.00%	33.33%
#364	82	0	0	82	7	2	0	73	3	2	1	70	88.61%	95.89%	97.22%
#365	878	0	0	878	109	63	1	705	98	74	24	607	76.84%	86.10%	89.13%
#366	0	0	51	51	0	9	0	42	8	8	0	34	80.95%	80.95%	80.95%
#367	32	0	0	32	2	3	1	26	4	3	1	22	81.48%	84.62%	88.00%
#368	32	0	0	32	2	3	1	26	4	4	0	22	78.57%	84.62%	84.62%
#369	167	0	0	167	3	12	1	151	14	9	5	137	91.95%	90.73%	93.84%
#370	0	61	0	61	8	17	0	36	15	9	6	21	55.26%	58.33%	70.00%
#371	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#372	0	31	0	31	3	7	0	21	4	2	2	17	77.27%	80.95%	89.47%
#373	5	0	0	5	0	0	0	5	2	1	1	3	75.00%	60.00%	75.00%
#374	115	0	0	115	15	2	0	98	9	8	1	89	79.46%	90.82%	91.75%
#375	113	0	0	113	23	11	1	78	21	14	7	57	60.64%	73.08%	80.28%
#376	0	0	193	193	24	19	0	150	60	52	8	90	54.22%	60.00%	63.38%
#377	223	0	0	223	25	15	2	181	53	36	17	128	67.72%	70.72%	78.05%
#378	113	0	0	113	21	7	1	84	19	15	4	65	64.36%	77.38%	81.25%
#379	0	0	27	27	7	7	1	12	5	0	5	7	50.00%	58.33%	100.00%
#380	15	0	0	15	0	1	1	13	1	1	0	12	92.31%	92.31%	92.31%
#381	1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#382	10	0	0	10	4	1	0	5	2	2	0	3	33.33%	60.00%	60.00%
#383	287	0	0	287	28	24	1	234	29	27	2	205	78.85%	87.61%	88.36%
#384	23	0	0	23	3	1	0	19	0	0	0	19	86.36%	100.00%	100.00%
#385	6	0	0	6	2	1	0	3	1	0	1	2	50.00%	66.67%	100.00%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING									FLOWTHROUGH	
					LESOG										
	Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#386	74	0	0	74	39	7	0	28	6	4	2	22	33.85%	78.57%	84.62%
#387	12	0	0	12	2	2	0	8	1	0	1	7	77.78%	87.50%	100.00%
#388	0	0	89	89	17	4	0	68	22	19	3	46	56.10%	67.65%	70.77%
#389	109	0	0	109	6	8	0	95	12	8	4	83	85.57%	87.37%	91.21%
#390	1,269	0	0	1,269	231	84	2	952	77	63	14	875	74.85%	91.91%	93.28%
#391	100	0	0	100	10	9	5	76	11	5	6	65	81.25%	85.53%	92.86%
#392	0	0	11	11	9	0	0	2	0	0	0	2	18.18%	100.00%	100.00%
#393	11	0	0	11	1	0	0	10	4	4	0	6	54.55%	60.00%	60.00%
#394	168	0	0	168	24	13	2	129	28	25	3	101	67.33%	78.29%	80.16%
#395	73	0	0	73	18	5	0	50	8	8	0	42	61.76%	84.00%	84.00%
#396	36	0	0	36	3	1	0	32	8	6	2	24	72.73%	75.00%	80.00%
#397	0	54	0	54	0	14	0	40	13	13	0	27	67.50%	67.50%	67.50%
#398	0	0	7	7	0	1	0	6	2	2	0	4	66.67%	66.67%	66.67%
#399	51	0	0	51	6	13	0	32	3	1	2	29	80.56%	90.63%	96.67%
#400	0	0	26	26	9	6	0	11	1	1	0	10	50.00%	90.91%	90.91%
#401	16	0	0	16	0	2	0	14	5	2	3	9	81.82%	64.29%	81.82%
#402	0	69	0	69	5	12	0	52	15	4	11	37	80.43%	71.15%	90.24%
#403	3	0	0	3	0	1	0	2	1	0	1	1	100.00%	50.00%	100.00%
#404	5	0	0	5	0	0	0	5	2	2	0	3	60.00%	60.00%	60.00%
#405	36	0	0	36	5	6	0	25	9	3	6	16	66.67%	64.00%	84.21%
#406	5	0	0	5	0	0	1	4	4	1	3	0	0.00%	0.00%	0.00%
#407	0	0	19	19	0	5	0	14	2	2	0	12	85.71%	85.71%	85.71%
#408	0	10	0	10	5	1	0	4	4	2	2	0	0.00%	0.00%	0.00%
#409	155	0	0	155	22	20	1	112	15	12	3	97	74.05%	86.61%	88.99%
#410	0	0	43	43	9	10	1	23	6	4	2	17	56.67%	73.91%	80.95%
#411	184	0	0	184	26	9	0	149	7	6	1	142	81.61%	95.30%	95.95%
#412	3,350	0	0	3,350	255	233	9	2,853	435	287	148	2,418	81.69%	84.75%	89.39%
#413	2,202	0	0	2,202	213	151	11	1,827	108	77	31	1,719	85.56%	94.09%	95.71%
#414	0	0	702	702	111	70	4	517	137	104	33	380	63.87%	73.50%	78.51%
#415	586	0	0	586	95	26	12	453	80	58	22	373	70.91%	82.34%	86.54%
#416	64	0	0	64	18	11	0	35	1	1	0	34	64.15%	97.14%	97.14%
#417	1,030	0	0	1,030	67	115	1	847	61	45	16	786	87.53%	92.80%	94.58%
#418	0	0	212	212	15	6	22	169	149	115	34	20	13.33%	11.83%	14.81%
#419	353	0	0	353	41	28	22	262	174	127	47	88	34.38%	33.59%	40.93%
#420	0	0	96	96	11	40	3	42	20	13	7	22	47.83%	52.38%	62.86%

AGGREGATE ORDER TYPES															
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Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#421	729	0	0	729	69	64	16	580	109	55	54	471	79.16%	81.21%	89.54%
#422	1,681	0	0	1,681	78	159	3	1,441	95	73	22	1,346	89.91%	93.41%	94.86%
#423	505	0	0	505	73	12	0	420	21	18	3	399	81.43%	95.00%	95.68%
#424	69	0	0	69	9	2	0	58	3	3	0	55	82.09%	94.83%	94.83%
#425	56	0	0	56	2	3	0	51	4	2	2	47	92.16%	92.16%	95.92%
#426	3,106	0	0	3,106	355	453	24	2,274	545	394	151	1,729	69.77%	76.03%	81.44%
#427	1,713	0	0	1,713	150	146	14	1,403	406	287	119	997	69.53%	71.06%	77.65%
#428	301	0	0	301	17	21	0	263	19	13	6	244	89.05%	92.78%	94.94%
#429	0	0	169	169	30	44	6	89	32	15	17	57	55.88%	64.04%	79.17%
#430	135	0	0	135	22	50	5	58	27	14	13	31	46.27%	53.45%	68.89%
#431	12	0	0	12	0	0	0	12	2	2	0	10	83.33%	83.33%	83.33%
#432	0	269	0	269	1	25	4	239	69	49	20	170	77.27%	71.13%	77.63%
#433	531	0	0	531	130	43	9	349	56	38	18	293	63.56%	83.95%	88.52%
#434	934	0	0	934	98	84	0	752	29	24	5	723	85.56%	96.14%	96.79%
#435	44	0	0	44	3	14	0	27	11	8	3	16	59.26%	59.26%	66.67%
#436	981	0	0	981	118	58	4	801	79	52	27	722	80.94%	90.14%	93.28%
#437	0	0	977	977	125	134	14	704	296	244	52	408	52.51%	57.95%	62.58%
#438	0	0	993	993	164	122	8	699	253	209	44	446	54.46%	63.81%	68.09%
#439	1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#440	1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#441	7	0	0	7	0	3	0	4	4	2	2	0	0.00%	0.00%	0.00%
#442	821	0	0	821	108	89	4	620	82	51	31	538	77.19%	86.77%	91.34%
#443	0	82	0	82	47	13	0	22	7	5	2	15	22.39%	68.18%	75.00%
#444	0	0	4	4	0	0	2	2	1	1	0	1	50.00%	50.00%	50.00%
#445	0	0	4	4	1	0	0	3	3	3	0	0	0.00%	0.00%	0.00%
#446	0	0	2,140	2,140	382	295	41	1,422	526	405	121	896	53.24%	63.01%	68.87%
#447	23	0	0	23	3	2	0	18	1	1	0	17	80.95%	94.44%	94.44%
#448	160	0	0	160	12	9	1	138	21	14	7	117	81.82%	84.78%	89.31%
#449	0	0	7	7	0	5	0	2	1	0	1	1	100.00%	50.00%	100.00%
#450	0	0	1,114	1,114	167	158	8	781	259	206	53	522	58.32%	66.84%	71.70%
#451	136	0	0	136	25	25	1	85	43	28	15	42	44.21%	49.41%	60.00%
#452	88	0	0	88	8	3	5	72	19	12	7	53	72.60%	73.61%	81.54%
#453	263	0	0	263	25	13	3	222	24	15	9	198	83.19%	89.19%	92.96%
#454	0	0	2,181	2,181	299	285	8	1,589	498	380	118	1,091	61.64%	68.66%	74.17%
#455	0	0	2	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%

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	Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#456	2	0	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
#457	0	250	0	250	15	132	0	103	49	39	10	54	50.00%	52.43%	58.06%
#458	67	0	0	67	15	8	1	43	18	7	11	25	53.19%	58.14%	78.13%
#459	0	0	13	13	0	3	0	10	1	0	1	9	100.00%	90.00%	100.00%
#460	52	0	0	52	3	7	1	41	20	5	15	21	72.41%	51.22%	80.77%
#461	0	0	13	13	1	0	0	12	1	1	0	11	84.62%	91.67%	91.67%
#462	1,858	0	0	1,858	184	62	4	1,608	83	73	10	1,525	85.58%	94.84%	95.43%
#463	317	0	0	317	36	14	2	265	45	33	12	220	76.12%	83.02%	86.96%
#464	374	0	0	374	48	15	0	311	21	18	3	290	81.46%	93.25%	94.16%
#465	2,407	0	0	2,407	211	244	53	1,899	412	256	156	1,487	76.10%	78.30%	85.31%
#466	0	0	22	22	2	4	0	16	4	2	2	12	75.00%	75.00%	85.71%
#467	14	0	0	14	0	3	0	11	1	1	0	10	90.91%	90.91%	90.91%
#468	1,162	0	0	1,162	138	217	6	801	91	62	29	710	78.02%	88.64%	91.97%
#469	135	0	0	135	14	24	0	97	23	21	2	74	67.89%	76.29%	77.89%
#470	1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#471	856	0	0	856	124	35	3	694	50	43	7	644	79.41%	92.80%	93.74%
#472	0	40	0	40	4	13	0	23	4	4	0	19	70.37%	82.61%	82.61%
#473	18	0	0	18	6	1	0	11	0	0	0	11	64.71%	100.00%	100.00%
#474	0	9	0	9	5	0	0	4	3	3	0	1	11.11%	25.00%	25.00%
#475	0	0	16	16	0	3	0	13	2	2	0	11	84.62%	84.62%	84.62%
#476	7	0	0	7	0	1	0	6	2	1	1	4	80.00%	66.67%	80.00%
#477	0	2,557	0	2,557	161	729	4	1,663	644	300	344	1,019	68.85%	61.27%	77.26%
#478	1,289	0	0	1,289	297	103	19	870	293	193	100	577	54.08%	66.32%	74.94%
#479	0	147	0	147	25	31	0	91	23	13	10	68	64.15%	74.73%	83.95%
#480	86	0	0	86	24	6	1	55	11	3	8	44	61.97%	80.00%	93.62%
LENS Subtotal	247,612	0	0	247,612	25,421	26,043	1,368	194,780	29,058	21,709	7,349	165,722	77.86%	85.08%	88.42%
EDI Subtotal	0	76,022	0	76,022	4,840	14,278	152	56,752	15,414	9,286	6,128	41,338	74.53%	72.84%	81.66%
TAG Subtotal	0	0	47,330	47,330	4,039	5,814	377	37,100	8,805	6,339	2,466	28,295	73.16%	76.27%	81.70%
TOTAL INTERFACES	**247,612**	**76,022**	**47,330**	**370,964**	**34,300**	**46,135**	**1,897**	**288,632**	**53,277**	**37,334**	**15,943**	**235,355**	**76.67%**	**81.54%**	**86.31%**

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#1	1,605	0	0	1,605	231	29	7	1,338	239	216	23	1,099	71.09%	82.14%	83.57%
#2	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#3	13	0	0	13	4	0	0	9	2	1	1	7	58.33%	77.78%	87.50%
#4	7	0	0	7	0	4	0	3	1	0	1	2	100.00%	66.67%	100.00%
#5	58	0	0	58	8	3	2	45	3	3	0	42	79.25%	93.33%	93.33%
#6	42	0	0	42	12	5	1	24	6	5	1	18	51.43%	75.00%	78.26%
#7	492	0	0	492	19	26	0	447	40	34	6	407	88.48%	91.05%	92.29%
#8	0	26	0	26	1	6	0	19	8	5	3	11	64.71%	57.89%	68.75%
#9	0	0	2	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#10	156	0	0	156	8	13	0	135	8	5	3	127	90.71%	94.07%	96.21%
#11	53	0	0	53	3	13	0	37	10	7	3	27	72.97%	72.97%	79.41%
#12	754	0	0	754	92	64	3	595	35	28	7	560	82.35%	94.12%	95.24%
#13	758	0	0	758	23	47	0	688	29	20	9	659	93.87%	95.78%	97.05%
#14	442	0	0	442	40	21	0	381	17	14	3	364	87.08%	95.54%	96.30%
#15	2,089	0	0	2,089	106	186	14	1,783	172	146	26	1,611	86.47%	90.35%	91.69%
#16	4	0	0	4	0	4	0	0	0	0	0	0	0.00%	0.00%	0.00%
#17	36	0	0	36	0	6	1	29	7	5	2	22	81.48%	75.86%	81.48%
#18	111	0	0	111	13	13	1	84	11	11	0	73	75.26%	86.90%	86.90%
#19	17	0	0	17	1	2	0	14	0	0	0	14	93.33%	100.00%	100.00%
#20	46	0	0	46	11	6	0	29	2	0	2	27	71.05%	93.10%	100.00%
#21	440	0	0	440	12	44	0	384	10	8	2	374	94.92%	97.40%	97.91%
#22	69	0	0	69	3	2	0	64	4	2	2	60	92.31%	93.75%	96.77%
#23	1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#24	161	0	0	161	9	6	0	146	8	8	0	138	89.03%	94.52%	94.52%
#25	345	0	0	345	54	29	0	262	27	17	10	235	76.80%	89.69%	93.25%
#26	461	0	0	461	35	31	0	395	25	23	2	370	86.45%	93.67%	94.15%
#27	79	0	0	79	6	4	0	69	3	3	0	66	88.00%	95.65%	95.65%
#28	27,355	0	0	27,355	2,125	1,714	43	23,473	1,617	1,402	215	21,856	86.10%	93.11%	93.97%
#29	0	0	2	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
#30	21	0	0	21	5	0	0	16	2	2	0	14	66.67%	87.50%	87.50%
#31	5,796	0	0	5,796	497	481	6	4,812	342	258	84	4,470	85.55%	92.89%	94.54%
#32	474	0	0	474	28	17	1	428	33	31	2	395	87.00%	92.29%	92.72%
#33	27	0	0	27	4	1	0	22	1	1	0	21	80.77%	95.45%	95.45%
#34	83	0	0	83	6	5	0	72	4	4	0	68	87.18%	94.44%	94.44%
#35	26	0	0	26	3	5	0	18	6	3	3	12	66.67%	66.67%	80.00%
#36	433	0	0	433	44	57	3	329	47	37	10	282	77.69%	85.71%	88.40%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#37	0	2,683	0	2,683	35	440	2	2,206	722	668	54	1,484	67.86%	67.27%	68.96%
#38	233	0	0	233	1	20	0	212	43	33	10	169	83.25%	79.72%	83.66%
#39	0	0	109	109	7	6	0	96	9	4	5	87	88.78%	90.63%	95.60%
#40	14	0	0	14	0	1	0	13	1	1	0	12	92.31%	92.31%	92.31%
#41	0	0	11	11	4	0	0	7	2	1	1	5	50.00%	71.43%	83.33%
#42	347	0	0	347	24	13	1	309	15	13	2	294	88.82%	95.15%	95.77%
#43	21	0	0	21	2	5	0	14	0	0	0	14	87.50%	100.00%	100.00%
#44	555	0	0	555	93	22	5	435	44	38	6	391	74.90%	89.89%	91.14%
#45	209	0	0	209	12	15	1	181	18	12	6	163	87.17%	90.06%	93.14%
#46	0	0	163	163	1	31	0	131	1	1	0	130	98.48%	99.24%	99.24%
#47	8	0	0	8	0	1	0	7	0	0	0	7	100.00%	100.00%	100.00%
#48	0	0	157	157	66	2	0	89	11	11	0	78	50.32%	87.64%	87.64%
#49	843	0	0	843	66	53	2	722	68	56	12	654	84.28%	90.58%	92.11%
#50	2	0	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#51	0	0	395	395	2	21	2	370	6	5	1	364	98.11%	98.38%	98.64%
#52	27	0	0	27	0	2	0	25	1	0	1	24	100.00%	96.00%	100.00%
#53	13	0	0	13	0	4	0	9	4	1	3	5	83.33%	55.56%	83.33%
#54	0	1,816	0	1,816	133	139	1	1,543	255	219	36	1,288	78.54%	83.47%	85.47%
#55	1,476	0	0	1,476	78	121	7	1,270	265	208	57	1,005	77.85%	79.13%	82.85%
#56	0	0	1,426	1,426	158	87	5	1,176	204	160	44	972	75.35%	82.65%	85.87%
#57	17	0	0	17	2	2	0	13	1	1	0	12	80.00%	92.31%	92.31%
#58	11	0	0	11	0	0	0	11	0	0	0	11	100.00%	100.00%	100.00%
#59	1,229	0	0	1,229	71	141	5	1,012	188	137	51	824	79.84%	81.42%	85.74%
#60	87	0	0	87	4	3	0	80	4	3	1	76	91.57%	95.00%	96.20%
#61	5	0	0	5	0	0	0	5	0	0	0	5	100.00%	100.00%	100.00%
#62	149	0	0	149	11	11	1	126	23	16	7	103	79.23%	81.75%	86.55%
#63	0	0	897	897	3	35	1	858	17	14	3	841	98.02%	98.02%	98.36%
#64	146	0	0	146	15	11	4	116	22	18	4	94	74.02%	81.03%	83.93%
#65	69	0	0	69	1	9	0	59	5	2	3	54	94.74%	91.53%	96.43%
#66	789	0	0	789	136	32	2	619	39	28	11	580	77.96%	93.70%	95.39%
#67	18	0	0	18	5	0	1	12	1	1	0	11	64.71%	91.67%	91.67%
#68	0	22	0	22	4	4	0	14	10	6	4	4	28.57%	28.57%	40.00%
#69	138	0	0	138	15	17	2	104	34	27	7	70	62.50%	67.31%	72.16%
#70	9	0	0	9	0	7	0	2	1	1	0	1	50.00%	50.00%	50.00%
#71	12	0	0	12	0	1	0	11	0	0	0	11	100.00%	100.00%	100.00%
#72	220	0	0	220	21	15	2	182	27	23	4	155	77.89%	85.16%	87.08%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#73	0	0	8,634	8,634	61	359	6	8,208	293	238	55	7,915	96.36%	96.43%	97.08%
#74	3,428	0	0	3,428	256	203	32	2,937	372	294	78	2,565	82.34%	87.33%	89.72%
#75	0	117	0	117	20	18	2	77	33	18	15	44	53.66%	57.14%	70.97%
#76	2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#77	120	0	0	120	27	8	0	85	11	8	3	74	67.89%	87.06%	90.24%
#78	557	0	0	557	15	11	1	530	53	43	10	477	89.16%	90.00%	91.73%
#79	0	58	0	58	2	10	0	46	10	7	3	36	80.00%	78.26%	83.72%
#80	150	0	0	150	0	6	0	144	10	8	2	134	94.37%	93.06%	94.37%
#81	10,617	0	0	10,617	278	632	18	9,689	364	298	66	9,325	94.18%	96.24%	96.90%
#82	2,314	0	0	2,314	263	120	7	1,924	233	204	29	1,691	78.36%	87.89%	89.23%
#83	10	0	0	10	0	0	0	10	0	0	0	10	100.00%	100.00%	100.00%
#84	0	2	0	2	0	0	0	2	2	0	2	0	0.00%	0.00%	0.00%
#85	211	0	0	211	13	48	1	149	52	25	27	97	71.85%	65.10%	79.51%
#86	10	0	0	10	3	3	0	4	0	0	0	4	57.14%	100.00%	100.00%
#87	0	0	2	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
#88	33	0	0	33	5	0	0	28	2	2	0	26	78.79%	92.86%	92.86%
#89	695	0	0	695	14	38	4	639	65	48	17	574	90.25%	89.83%	92.28%
#90	74	0	0	74	3	18	0	53	2	0	2	51	94.44%	96.23%	100.00%
#91	0	9,677	0	9,677	47	3,208	3	6,419	3,418	197	3,221	3,001	92.48%	46.75%	93.84%
#92	1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#93	101	0	0	101	5	16	0	80	13	10	3	67	81.71%	83.75%	87.01%
#94	219	0	0	219	34	20	1	164	20	17	3	144	73.85%	87.80%	89.44%
#95	416	0	0	416	31	20	4	361	62	47	15	299	79.31%	82.83%	86.42%
#96	0	0	226	226	61	36	6	123	20	7	13	103	60.23%	83.74%	93.64%
#97	45	0	0	45	2	10	0	33	7	4	3	26	81.25%	78.79%	86.67%
#98	0	6,704	0	6,704	121	1,296	2	5,285	1,920	1,739	181	3,365	64.40%	63.67%	65.93%
#99	497	0	0	497	14	52	2	429	38	22	16	391	91.57%	91.14%	94.67%
#100	0	4,440	0	4,440	67	1,093	1	3,279	986	875	111	2,293	70.88%	69.93%	72.38%
#101	307	0	0	307	9	21	1	276	15	11	4	261	92.88%	94.57%	95.96%
#102	33	0	0	33	0	2	0	31	4	2	2	27	93.10%	87.10%	93.10%
#103	0	0	1	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#104	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#105	0	437	0	437	26	16	0	395	3	2	1	392	93.33%	99.24%	99.49%
#106	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#107	0	0	1	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#108	14	0	0	14	0	0	0	14	0	0	0	14	100.00%	100.00%	100.00%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#109	0	1,552	0	1,552	6	167	0	1,379	264	32	232	1,115	96.70%	80.86%	97.21%
#110	0	491	0	491	2	96	0	393	133	35	98	260	87.54%	66.16%	88.14%
#111	2,975	0	0	2,975	179	386	3	2,407	115	91	24	2,292	89.46%	95.22%	96.18%
#112	62	0	0	62	10	4	0	48	9	8	1	39	68.42%	81.25%	82.98%
#113	580	0	0	580	76	26	0	478	36	25	11	442	81.40%	92.47%	94.65%
#114	301	0	0	301	21	6	0	274	14	13	1	260	88.44%	94.89%	95.24%
#115	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#116	23	0	0	23	0	2	0	21	1	1	0	20	95.24%	95.24%	95.24%
#117	1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#118	50	0	0	50	6	4	0	40	2	2	0	38	82.61%	95.00%	95.00%
#119	0	0	199	199	7	23	0	169	44	23	21	125	80.65%	73.96%	84.46%
#120	257	0	0	257	18	19	5	215	46	24	22	169	80.09%	78.60%	87.56%
#121	457	0	0	457	54	37	0	366	30	24	6	336	81.16%	91.80%	93.33%
#122	51,208	0	0	51,208	4,643	10,343	417	35,805	9,889	7,119	2,770	25,916	68.78%	72.38%	78.45%
#123	9	0	0	9	4	2	0	3	0	0	0	3	42.86%	100.00%	100.00%
#124	472	0	0	472	50	31	1	390	43	31	12	347	81.07%	88.97%	91.80%
#125	0	0	353	353	1	63	0	289	5	5	0	284	97.93%	98.27%	98.27%
#126	37	0	0	37	0	4	0	33	5	2	3	28	93.33%	84.85%	93.33%
#127	20	0	0	20	0	10	0	10	4	3	1	6	66.67%	60.00%	66.67%
#128	1,365	0	0	1,365	101	91	2	1,171	61	43	18	1,110	88.52%	94.79%	96.27%
#129	293	0	0	293	4	20	0	269	21	19	2	248	91.51%	92.19%	92.88%
#130	44	0	0	44	3	6	2	33	11	6	5	22	70.97%	66.67%	78.57%
#131	445	0	0	445	38	35	0	372	18	14	4	354	87.19%	95.16%	96.20%
#132	384	0	0	384	55	21	0	308	13	9	4	295	82.17%	95.78%	97.04%
#133	850	0	0	850	57	11	0	782	30	26	4	752	90.06%	96.16%	96.66%
#134	1,184	0	0	1,184	91	12	2	1,079	30	26	4	1,049	89.97%	97.22%	97.58%
#135	1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#136	0	1	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#137	0	0	3,139	3,139	15	436	37	2,651	1,096	650	446	1,555	70.05%	58.66%	70.52%
#138	0	0	2,484	2,484	98	29	16	2,341	511	431	80	1,830	77.58%	78.17%	80.94%
#139	12,006	0	0	12,006	672	566	13	10,755	274	215	59	10,481	92.20%	97.45%	97.99%
#140	621	0	0	621	42	32	5	542	22	14	8	520	90.28%	95.94%	97.38%
#141	235	0	0	235	23	78	0	134	22	12	10	112	76.19%	83.58%	90.32%
#142	18	0	0	18	2	2	0	14	7	7	0	7	43.75%	50.00%	50.00%
#143	6	0	0	6	0	1	0	5	0	0	0	5	100.00%	100.00%	100.00%
#144	1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#145	2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
#146	0	23	0	23	7	2	0	14	7	7	0	7	33.33%	50.00%	50.00%
#147	6	0	0	6	2	0	1	3	1	0	1	2	50.00%	66.67%	100.00%
#148	285	0	0	285	61	21	0	203	29	22	7	174	67.70%	85.71%	88.78%
#149	171	0	0	171	13	50	3	105	51	29	22	54	56.25%	51.43%	65.06%
#150	10	0	0	10	5	0	0	5	1	1	0	4	40.00%	80.00%	80.00%
#151	50	0	0	50	10	21	2	17	11	0	11	6	37.50%	35.29%	100.00%
#152	0	1	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#153	140	0	0	140	31	8	0	101	8	6	2	93	71.54%	92.08%	93.94%
#154	7	0	0	7	0	0	0	7	0	0	0	7	100.00%	100.00%	100.00%
#155	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#156	24	0	0	24	2	3	0	19	2	0	2	17	89.47%	89.47%	100.00%
#157	28	0	0	28	2	0	0	26	3	3	0	23	82.14%	88.46%	88.46%
#158	364	0	0	364	37	23	0	304	22	21	1	282	82.94%	92.76%	93.07%
#159	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#160	114	0	0	114	16	7	0	91	13	11	2	78	74.29%	85.71%	87.64%
#161	4	0	0	4	0	2	0	2	2	2	0	0	0.00%	0.00%	0.00%
#162	14	0	0	14	2	4	0	8	1	1	0	7	70.00%	87.50%	87.50%
#163	8	0	0	8	1	2	0	5	0	0	0	5	83.33%	100.00%	100.00%
#164	12	0	0	12	1	3	2	6	0	0	0	6	85.71%	100.00%	100.00%
#165	1,106	0	0	1,106	95	91	0	920	31	25	6	889	88.11%	96.63%	97.26%
#166	2,104	0	0	2,104	36	90	3	1,975	206	119	87	1,769	91.94%	89.57%	93.70%
#167	5	0	0	5	0	1	0	4	1	1	0	3	75.00%	75.00%	75.00%
#168	2,492	0	0	2,492	264	201	14	2,013	229	171	58	1,784	80.40%	88.62%	91.25%
#169	0	0	16	16	1	13	1	1	0	0	0	1	50.00%	100.00%	100.00%
#170	7	0	0	7	0	4	0	3	1	1	0	2	66.67%	66.67%	66.67%
#171	225	0	0	225	32	13	1	179	10	9	1	169	80.48%	94.41%	94.94%
#172	14	0	0	14	2	4	0	8	0	0	0	8	80.00%	100.00%	100.00%
#173	135	0	0	135	17	3	0	115	10	9	1	105	80.15%	91.30%	92.11%
#174	9	0	0	9	0	1	0	8	2	2	0	6	75.00%	75.00%	75.00%
#175	0	0	169	169	0	9	0	160	0	0	0	160	100.00%	100.00%	100.00%
#176	13	0	0	13	0	0	1	12	1	1	0	11	91.67%	91.67%	91.67%
#177	1,222	0	0	1,222	85	89	4	1,044	40	31	9	1,004	89.64%	96.17%	97.00%
#178	492	0	0	492	28	54	3	407	34	30	4	373	86.54%	91.65%	92.56%
#179	0	0	1	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#180	7,588	0	0	7,588	377	594	8	6,609	697	530	167	5,912	86.70%	89.45%	91.77%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#181	120	0	0	120	15	6	0	99	10	8	2	89	79.46%	89.90%	91.75%
#182	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#183	24	0	0	24	1	3	0	20	1	1	0	19	90.48%	95.00%	95.00%
#184	1,083	0	0	1,083	111	129	2	841	26	17	9	815	86.43%	96.91%	97.96%
#185	1,335	0	0	1,335	85	86	2	1,162	78	62	16	1,084	88.06%	93.29%	94.59%
#186	0	0	2	2	0	0	0	2	1	0	1	1	100.00%	50.00%	100.00%
#187	34	0	0	34	4	1	1	28	7	5	2	21	70.00%	75.00%	80.77%
#188	2,244	0	0	2,244	203	236	12	1,793	151	117	34	1,642	83.69%	91.58%	93.35%
#189	50	0	0	50	11	6	0	33	4	3	1	29	67.44%	87.88%	90.63%
#190	11	0	0	11	1	3	0	7	4	2	2	3	50.00%	42.86%	60.00%
#191	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#192	5	0	0	5	0	0	0	5	1	1	0	4	80.00%	80.00%	80.00%
#193	435	0	0	435	56	21	1	357	28	19	9	329	81.44%	92.16%	94.54%
#194	9	0	0	9	0	2	0	7	0	0	0	7	100.00%	100.00%	100.00%
#195	599	0	0	599	60	36	4	499	39	34	5	460	83.03%	92.18%	93.12%
#196	3	0	0	3	1	1	0	1	0	0	0	1	50.00%	100.00%	100.00%
#197	396	0	0	396	38	23	3	332	53	27	26	279	81.10%	84.04%	91.18%
#198	122	0	0	122	6	5	0	111	7	7	0	104	88.89%	93.69%	93.69%
#199	2	0	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#200	14	0	0	14	2	0	0	12	0	0	0	12	85.71%	100.00%	100.00%
#201	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#202	2,836	0	0	2,836	293	159	11	2,373	140	106	34	2,233	84.84%	94.10%	95.47%
#203	1,646	0	0	1,646	119	76	8	1,443	85	65	20	1,358	88.07%	94.11%	95.43%
#204	1,049	0	0	1,049	95	49	3	902	79	67	12	823	83.55%	91.24%	92.47%
#205	2,012	0	0	2,012	207	88	2	1,715	100	87	13	1,615	84.60%	94.17%	94.89%
#206	214	0	0	214	19	10	5	180	18	10	8	162	84.82%	90.00%	94.19%
#207	104	0	0	104	6	1	0	97	5	3	2	92	91.09%	94.85%	96.84%
#208	18	0	0	18	4	3	0	11	4	2	2	7	53.85%	63.64%	77.78%
#209	1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#210	214	0	0	214	16	24	9	165	69	41	28	96	62.75%	58.18%	70.07%
#211	163	0	0	163	29	15	1	118	18	16	2	100	68.97%	84.75%	86.21%
#212	191	0	0	191	21	21	2	147	28	16	12	119	76.28%	80.95%	88.15%
#213	18	0	0	18	2	0	0	16	1	1	0	15	83.33%	93.75%	93.75%
#214	83	0	0	83	9	6	4	64	30	26	4	34	49.28%	53.13%	56.67%
#215	474	0	0	474	82	25	0	367	14	12	2	353	78.97%	96.19%	96.71%
#216	202	0	0	202	19	12	0	171	23	16	7	148	80.87%	86.55%	90.24%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#217	8	0	0	8	3	1	0	4	1	0	1	3	50.00%	75.00%	100.00%
#218	0	0	818	818	10	116	1	691	12	8	4	679	97.42%	98.26%	98.84%
#219	458	0	0	458	43	23	6	386	38	24	14	348	83.86%	90.16%	93.55%
#220	467	0	0	467	31	18	0	418	11	9	2	407	91.05%	97.37%	97.84%
#221	349	0	0	349	59	8	1	281	16	12	4	265	78.87%	94.31%	95.67%
#222	137	0	0	137	17	5	1	114	9	6	3	105	82.03%	92.11%	94.59%
#223	174	0	0	174	20	16	2	136	13	10	3	123	80.39%	90.44%	92.48%
#224	0	0	462	462	3	33	0	426	15	14	1	411	96.03%	96.48%	96.71%
#225	28	0	0	28	0	1	0	27	2	1	1	25	96.15%	92.59%	96.15%
#226	497	0	0	497	53	13	1	430	25	19	6	405	84.91%	94.19%	95.52%
#227	2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#228	878	0	0	878	109	63	1	705	98	74	24	607	76.84%	86.10%	89.13%
#229	27	0	0	27	2	2	1	22	4	4	0	18	75.00%	81.82%	81.82%
#230	165	0	0	165	3	12	1	149	14	9	5	135	91.84%	90.60%	93.75%
#231	115	0	0	115	15	2	0	98	9	8	1	89	79.46%	90.82%	91.75%
#232	102	0	0	102	23	9	1	69	19	13	6	50	58.14%	72.46%	79.37%
#233	9	0	0	9	3	1	0	5	2	2	0	3	37.50%	60.00%	60.00%
#234	282	0	0	282	28	24	1	229	28	26	2	201	78.82%	87.77%	88.55%
#235	22	0	0	22	3	1	0	18	0	0	0	18	85.71%	100.00%	100.00%
#236	1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#237	11	0	0	11	2	2	0	7	0	0	0	7	77.78%	100.00%	100.00%
#238	1,269	0	0	1,269	231	84	2	952	77	63	14	875	74.85%	91.91%	93.28%
#239	78	0	0	78	3	8	4	63	6	2	4	57	91.94%	90.48%	96.61%
#240	41	0	0	41	5	6	0	30	3	1	2	27	81.82%	90.00%	96.43%
#241	3	0	0	3	0	0	0	3	0	0	0	3	100.00%	100.00%	100.00%
#242	2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
#243	177	0	0	177	26	7	0	144	7	6	1	137	81.07%	95.14%	95.80%
#244	3,350	0	0	3,350	255	233	9	2,853	435	287	148	2,418	81.69%	84.75%	89.39%
#245	2,193	0	0	2,193	210	149	11	1,823	108	77	31	1,715	85.66%	94.08%	95.70%
#246	4	0	0	4	1	1	0	2	0	0	0	2	66.67%	100.00%	100.00%
#247	59	0	0	59	16	10	0	33	1	1	0	32	65.31%	96.97%	96.97%
#248	1,026	0	0	1,026	67	114	1	844	61	45	16	783	87.49%	92.77%	94.57%
#249	0	0	15	15	0	0	0	15	2	0	2	13	100.00%	86.67%	100.00%
#250	0	0	87	87	11	34	3	39	19	12	7	20	46.51%	51.28%	62.50%
#251	708	0	0	708	65	59	14	570	106	55	51	464	79.45%	81.40%	89.40%
#252	1,681	0	0	1,681	78	159	3	1,441	95	73	22	1,346	89.91%	93.41%	94.86%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#253	505	0	0	505	73	12	0	420	21	18	3	399	81.43%	95.00%	95.68%
#254	68	0	0	68	9	2	0	57	3	3	0	54	81.82%	94.74%	94.74%
#255	50	0	0	50	1	2	0	47	3	2	1	44	93.62%	93.62%	95.65%
#256	9	0	0	9	0	6	0	3	0	0	0	3	100.00%	100.00%	100.00%
#257	6	0	0	6	0	1	0	5	4	1	3	1	50.00%	20.00%	50.00%
#258	301	0	0	301	17	21	0	263	19	13	6	244	89.05%	92.78%	94.94%
#259	11	0	0	11	0	0	0	11	1	1	0	10	90.91%	90.91%	90.91%
#260	1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#261	934	0	0	934	98	84	0	752	29	24	5	723	85.56%	96.14%	96.79%
#262	981	0	0	981	118	58	4	801	79	52	27	722	80.94%	90.14%	93.28%
#263	1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#264	8	0	0	8	1	1	0	6	1	1	0	5	71.43%	83.33%	83.33%
#265	23	0	0	23	3	2	0	18	1	1	0	17	80.95%	94.44%	94.44%
#266	0	0	1	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#267	19	0	0	19	5	3	1	10	5	3	2	5	38.46%	50.00%	62.50%
#268	88	0	0	88	8	3	5	72	19	12	7	53	72.60%	73.61%	81.54%
#269	245	0	0	245	22	8	1	214	18	13	5	196	84.85%	91.59%	93.78%
#270	0	0	2	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
#271	2	0	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
#272	23	0	0	23	2	7	0	14	11	4	7	3	33.33%	21.43%	42.86%
#273	1,855	0	0	1,855	184	62	4	1,605	83	73	10	1,522	85.55%	94.83%	95.42%
#274	316	0	0	316	36	14	2	264	44	33	11	220	76.12%	83.33%	86.96%
#275	363	0	0	363	41	14	0	308	20	17	3	288	83.24%	93.51%	94.43%
#276	30	0	0	30	2	11	0	17	0	0	0	17	89.47%	100.00%	100.00%
#277	2	0	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
#278	294	0	0	294	38	67	2	187	21	13	8	166	76.50%	88.77%	92.74%
#279	135	0	0	135	14	24	0	97	23	21	2	74	67.89%	76.29%	77.89%
#280	1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#281	856	0	0	856	124	35	3	694	50	43	7	644	79.41%	92.80%	93.74%
#282	1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#283	0	17	0	17	2	0	0	15	1	0	1	14	87.50%	93.33%	100.00%
#284	9	0	0	9	2	3	1	3	0	0	0	3	60.00%	100.00%	100.00%
#285	0	1	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
LENS Subtotal	196,691	0	0	196,691	15,893	20,137	831	159,830	19,615	14,663	4,952	140,215	82.11%	87.73%	90.53%
EDI Subtotal	0	28,068	0	28,068	473	6,495	11	21,089	7,772	3,810	3,962	13,317	75.66%	63.15%	77.75%
TAG Subtotal	0	0	19,774	19,774	511	1,334	78	17,851	2,270	1,586	684	15,581	88.14%	87.28%	90.76%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
TOTAL INTERFACES	196,691	28,068	19,774	244,533	16,877	27,966	920	198,770	29,657	20,059	9,598	169,113	**82.07%**	**85.08%**	**89.40%**

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#1	5	0	0	5	0	0	0	5	0	0	0	5	100.00%	100.00%	100.00%
#2	9	0	0	9	1	1	0	7	3	3	0	4	50.00%	57.14%	57.14%
#3	0	0	8	8	6	1	0	1	1	1	0	0	0.00%	0.00%	0.00%
#4	1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#5	3	0	0	3	0	0	0	3	0	0	0	3	100.00%	100.00%	100.00%
#6	234	0	0	234	191	13	2	28	10	8	2	18	8.29%	64.29%	69.23%
#7	25	0	0	25	14	2	0	9	3	3	0	6	26.09%	66.67%	66.67%
#8	50	0	0	50	8	9	0	33	6	1	5	27	75.00%	81.82%	96.43%
#9	0	54	0	54	3	16	0	35	19	13	6	16	50.00%	45.71%	55.17%
#10	0	0	2	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#11	199	0	0	199	44	26	3	126	41	30	11	85	53.46%	67.46%	73.91%
#12	31	0	0	31	0	6	0	25	10	7	3	15	68.18%	60.00%	68.18%
#13	0	0	4	4	0	3	0	1	0	0	0	1	100.00%	100.00%	100.00%
#14	4	0	0	4	0	0	0	4	2	0	2	2	100.00%	50.00%	100.00%
#15	6	0	0	6	0	0	0	6	1	1	0	5	83.33%	83.33%	83.33%
#16	0	1	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#17	21	0	0	21	1	5	1	14	2	2	0	12	80.00%	85.71%	85.71%
#18	44	0	0	44	1	6	0	37	11	6	5	26	78.79%	70.27%	81.25%
#19	97	0	0	97	14	15	2	66	21	13	8	45	62.50%	68.18%	77.59%
#20	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#21	226	0	0	226	56	55	1	114	23	18	5	91	55.15%	79.82%	83.49%
#22	4	0	0	4	0	1	0	3	0	0	0	3	100.00%	100.00%	100.00%
#23	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#24	48	0	0	48	10	10	1	27	12	6	6	15	48.39%	55.56%	71.43%
#25	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#26	36	0	0	36	4	4	0	28	12	9	3	16	55.17%	57.14%	64.00%
#27	54	0	0	54	6	5	0	43	10	8	2	33	70.21%	76.74%	80.49%
#28	36	0	0	36	7	12	0	17	7	3	4	10	50.00%	58.82%	76.92%
#29	92	0	0	92	4	8	2	78	26	19	7	52	69.33%	66.67%	73.24%
#30	13	0	0	13	3	5	0	5	2	1	1	3	42.86%	60.00%	75.00%
#31	2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
#32	957	0	0	957	284	114	6	553	102	65	37	451	56.38%	81.56%	87.40%
#33	0	0	63	63	30	4	2	27	3	1	2	24	43.64%	88.89%	96.00%
#34	23	0	0	23	1	1	1	20	3	2	1	17	85.00%	85.00%	89.47%
#35	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#36	0	5	0	5	1	2	0	2	0	0	0	2	66.67%	100.00%	100.00%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#37	23	0	0	23	3	7	0	13	4	2	2	9	64.29%	69.23%	81.82%
#38	17	0	0	17	1	0	0	16	4	4	0	12	70.59%	75.00%	75.00%
#39	0	0	15	15	3	2	0	10	7	6	1	3	25.00%	30.00%	33.33%
#40	4	0	0	4	1	0	0	3	1	0	1	2	66.67%	66.67%	100.00%
#41	47	0	0	47	15	14	0	18	8	5	3	10	33.33%	55.56%	66.67%
#42	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#43	33	0	0	33	7	10	0	16	7	4	3	9	45.00%	56.25%	69.23%
#44	5	0	0	5	0	1	1	3	0	0	0	3	100.00%	100.00%	100.00%
#45	2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
#46	8	0	0	8	2	0	0	6	5	4	1	1	14.29%	16.67%	20.00%
#47	299	0	0	299	96	87	0	116	18	15	3	98	46.89%	84.48%	86.73%
#48	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#49	7	0	0	7	0	0	0	7	2	2	0	5	71.43%	71.43%	71.43%
#50	0	28	0	28	4	6	0	18	14	4	10	4	33.33%	22.22%	50.00%
#51	428	0	0	428	97	56	4	271	89	60	29	182	53.69%	67.16%	75.21%
#52	0	2	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#53	34	0	0	34	4	15	0	15	6	4	2	9	52.94%	60.00%	69.23%
#54	125	0	0	125	46	17	2	60	13	8	5	47	46.53%	78.33%	85.45%
#55	248	0	0	248	24	30	4	190	45	36	9	145	70.73%	76.32%	80.11%
#56	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#57	0	0	19	19	3	7	0	9	1	1	0	8	66.67%	88.89%	88.89%
#58	30	0	0	30	10	13	0	7	1	0	1	6	37.50%	85.71%	100.00%
#59	0	276	0	276	29	50	3	194	82	59	23	112	56.00%	57.73%	65.50%
#60	65	0	0	65	4	5	0	56	14	8	6	42	77.78%	75.00%	84.00%
#61	71	0	0	71	21	10	1	39	11	8	3	28	49.12%	71.79%	77.78%
#62	2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#63	1,306	0	0	1,306	239	354	16	697	313	222	91	384	45.44%	55.09%	63.37%
#64	0	0	19	19	1	10	0	8	0	0	0	8	88.89%	100.00%	100.00%
#65	14	0	0	14	8	0	0	6	4	2	2	2	16.67%	33.33%	50.00%
#66	0	0	2	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
#67	0	0	3	3	0	2	0	1	0	0	0	1	100.00%	100.00%	100.00%
#68	0	0	267	267	74	30	0	163	60	35	25	103	48.58%	63.19%	74.64%
#69	4	0	0	4	0	0	0	4	2	2	0	2	50.00%	50.00%	50.00%
#70	1	0	0	1	0	0	0	1	1	0	1	0	0.00%	0.00%	0.00%
#71	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#72	135	0	0	135	18	33	0	84	29	20	9	55	59.14%	65.48%	73.33%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#73	114	0	0	114	23	13	2	76	17	14	3	59	61.46%	77.63%	80.82%
#74	42	0	0	42	1	4	1	36	7	3	4	29	87.88%	80.56%	90.63%
#75	5	0	0	5	1	1	0	3	1	1	0	2	50.00%	66.67%	66.67%
#76	2	0	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#77	1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#78	0	0	90	90	59	3	0	28	14	9	5	14	17.07%	50.00%	60.87%
#79	119	0	0	119	14	3	2	100	31	24	7	69	64.49%	69.00%	74.19%
#80	0	0	2	2	0	0	0	2	2	1	1	0	0.00%	0.00%	0.00%
#81	36	0	0	36	2	19	2	13	7	4	3	6	50.00%	46.15%	60.00%
#82	0	11	0	11	3	3	0	5	2	1	1	3	42.86%	60.00%	75.00%
#83	8	0	0	8	4	3	0	1	0	0	0	1	20.00%	100.00%	100.00%
#84	0	15	0	15	9	0	1	5	2	1	1	3	23.08%	60.00%	75.00%
#85	51	0	0	51	4	9	0	38	9	4	5	29	78.38%	76.32%	87.88%
#86	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#87	0	0	5	5	4	0	0	1	0	0	0	1	20.00%	100.00%	100.00%
#88	26	0	0	26	2	8	0	16	1	1	0	15	83.33%	93.75%	93.75%
#89	0	33	0	33	21	2	1	9	6	1	5	3	12.00%	33.33%	75.00%
#90	3	0	0	3	1	0	0	2	0	0	0	2	66.67%	100.00%	100.00%
#91	118	0	0	118	18	38	0	62	9	8	1	53	67.09%	85.48%	86.89%
#92	0	0	64	64	6	27	0	31	4	4	0	27	72.97%	87.10%	87.10%
#93	12	0	0	12	0	3	0	9	3	2	1	6	75.00%	66.67%	75.00%
#94	0	74	0	74	33	11	0	30	9	5	4	21	35.59%	70.00%	80.77%
#95	1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#96	44	0	0	44	7	4	1	32	6	6	0	26	66.67%	81.25%	81.25%
#97	2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
#98	3	0	0	3	2	0	0	1	0	0	0	1	33.33%	100.00%	100.00%
#99	0	0	5	5	0	3	0	2	0	0	0	2	100.00%	100.00%	100.00%
#100	4	0	0	4	0	0	0	4	3	3	0	1	25.00%	25.00%	25.00%
#101	0	18	0	18	3	5	0	10	2	0	2	8	72.73%	80.00%	100.00%
#102	0	0	63	63	23	5	0	35	9	5	4	26	48.15%	74.29%	83.87%
#103	84	0	0	84	30	5	0	49	16	13	3	33	43.42%	67.35%	71.74%
#104	2,980	0	0	2,980	390	569	54	1,967	726	489	237	1,241	58.54%	63.09%	71.73%
#105	1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#106	4	0	0	4	0	2	0	2	0	0	0	2	100.00%	100.00%	100.00%
#107	86	0	0	86	13	10	0	63	26	13	13	37	58.73%	58.73%	74.00%
#108	17	0	0	17	2	8	0	7	1	1	0	6	66.67%	85.71%	85.71%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#109	205	0	0	205	19	40	2	144	51	46	5	93	58.86%	64.58%	66.91%
#110	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#111	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#112	30	0	0	30	0	6	0	24	4	3	1	20	86.96%	83.33%	86.96%
#113	21	0	0	21	3	3	0	15	0	0	0	15	83.33%	100.00%	100.00%
#114	2	0	0	2	1	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#115	7	0	0	7	1	1	0	5	2	2	0	3	50.00%	60.00%	60.00%
#116	0	1	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#117	0	0	31	31	0	7	0	24	12	9	3	12	57.14%	50.00%	57.14%
#118	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#119	19	0	0	19	10	5	0	4	0	0	0	4	28.57%	100.00%	100.00%
#120	2	0	0	2	0	1	0	1	1	1	0	0	0.00%	0.00%	0.00%
#121	0	24	0	24	6	7	0	11	9	7	2	2	13.33%	18.18%	22.22%
#122	13	0	0	13	0	2	0	11	3	2	1	8	80.00%	72.73%	80.00%
#123	11	0	0	11	4	2	0	5	0	0	0	5	55.56%	100.00%	100.00%
#124	8	0	0	8	3	4	0	1	1	1	0	0	0.00%	0.00%	0.00%
#125	2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
#126	12	0	0	12	0	1	0	11	6	4	2	5	55.56%	45.45%	55.56%
#127	4	0	0	4	1	0	0	3	2	1	1	1	33.33%	33.33%	50.00%
#128	3	0	0	3	0	2	0	1	0	0	0	1	100.00%	100.00%	100.00%
#129	4	0	0	4	0	2	0	2	0	0	0	2	100.00%	100.00%	100.00%
#130	2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
#131	2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
#132	4	0	0	4	1	0	1	2	0	0	0	2	66.67%	100.00%	100.00%
#133	9	0	0	9	9	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#134	17	0	0	17	4	1	0	12	4	3	1	8	53.33%	66.67%	72.73%
#135	13	0	0	13	4	2	0	7	2	2	0	5	45.45%	71.43%	71.43%
#136	15	0	0	15	0	2	0	13	3	0	3	10	100.00%	76.92%	100.00%
#137	0	0	1	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#138	12	0	0	12	2	1	0	9	1	1	0	8	72.73%	88.89%	88.89%
#139	28	0	0	28	9	3	1	15	5	5	0	10	41.67%	66.67%	66.67%
#140	9	0	0	9	3	2	0	4	0	0	0	4	57.14%	100.00%	100.00%
#141	1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#142	11	0	0	11	0	1	0	10	4	1	3	6	85.71%	60.00%	85.71%
#143	21	0	0	21	1	7	0	13	3	2	1	10	76.92%	76.92%	83.33%
#144	4	0	0	4	1	0	1	2	0	0	0	2	66.67%	100.00%	100.00%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#145	0	0	16	16	1	1	0	14	10	2	8	4	57.14%	28.57%	66.67%
#146	67	0	0	67	7	9	0	51	16	14	2	35	62.50%	68.63%	71.43%
#147	24	0	0	24	1	0	3	20	4	1	3	16	88.89%	80.00%	94.12%
#148	18	0	0	18	1	2	0	15	2	2	0	13	81.25%	86.67%	86.67%
#149	31	0	0	31	4	0	0	27	8	3	5	19	73.08%	70.37%	86.36%
#150	0	0	7	7	2	0	0	5	2	1	1	3	50.00%	60.00%	75.00%
#151	3	0	0	3	0	1	0	2	1	1	0	1	50.00%	50.00%	50.00%
#152	1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#153	2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
#154	0	0	5	5	0	0	0	5	5	1	4	0	0.00%	0.00%	0.00%
#155	0	0	13	13	0	2	0	11	3	2	1	8	80.00%	72.73%	80.00%
#156	29	0	0	29	5	2	0	22	5	4	1	17	65.38%	77.27%	80.95%
#157	7	0	0	7	0	2	0	5	4	1	3	1	50.00%	20.00%	50.00%
#158	5	0	0	5	0	0	0	5	0	0	0	5	100.00%	100.00%	100.00%
#159	47	0	0	47	23	7	4	13	4	3	1	9	25.71%	69.23%	75.00%
#160	2	0	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#161	4	0	0	4	3	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#162	1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#163	3	0	0	3	3	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#164	288	0	0	288	251	3	0	34	8	5	3	26	9.22%	76.47%	83.87%
#165	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#166	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#167	12	0	0	12	3	0	0	9	0	0	0	9	75.00%	100.00%	100.00%
#168	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#169	12	0	0	12	1	5	0	6	2	1	1	4	66.67%	66.67%	80.00%
#170	3	0	0	3	2	0	0	1	0	0	0	1	33.33%	100.00%	100.00%
#171	27	0	0	27	7	1	0	19	4	4	0	15	57.69%	78.95%	78.95%
#172	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#173	1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#174	3	0	0	3	0	3	0	0	0	0	0	0	0.00%	0.00%	0.00%
#175	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#176	80	0	0	80	7	2	0	71	3	2	1	68	88.31%	95.77%	97.14%
#177	3	0	0	3	0	1	0	2	0	0	0	2	100.00%	100.00%	100.00%
#178	2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#179	11	0	0	11	0	2	0	9	2	1	1	7	87.50%	77.78%	87.50%
#180	8	0	0	8	0	0	0	8	4	1	3	4	80.00%	50.00%	80.00%

AGGREGATE ORDER TYPES															
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	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#181	6	0	0	6	0	3	0	3	0	0	0	3	100.00%	100.00%	100.00%
#182	1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#183	1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#184	1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#185	5	0	0	5	0	0	0	5	1	1	0	4	80.00%	80.00%	80.00%
#186	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#187	31	0	0	31	28	3	0	0	0	0	0	0	0.00%	0.00%	0.00%
#188	1	0	0	1	0	0	0	1	1	0	1	0	0.00%	0.00%	0.00%
#189	3	0	0	3	1	0	0	2	0	0	0	2	66.67%	100.00%	100.00%
#190	22	0	0	22	7	1	1	13	5	3	2	8	44.44%	61.54%	72.73%
#191	0	0	1	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#192	7	0	0	7	4	0	1	2	2	0	2	0	0.00%	0.00%	0.00%
#193	4	0	0	4	1	0	0	3	1	1	0	2	50.00%	66.67%	66.67%
#194	10	0	0	10	1	7	0	2	0	0	0	2	66.67%	100.00%	100.00%
#195	3	0	0	3	0	1	0	2	0	0	0	2	100.00%	100.00%	100.00%
#196	2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
#197	2	0	0	2	0	0	0	2	2	2	0	0	0.00%	0.00%	0.00%
#198	7	0	0	7	0	4	0	3	2	0	2	1	100.00%	33.33%	100.00%
#199	5	0	0	5	0	0	1	4	4	1	3	0	0.00%	0.00%	0.00%
#200	4	0	0	4	0	2	0	2	0	0	0	2	100.00%	100.00%	100.00%
#201	7	0	0	7	0	2	0	5	0	0	0	5	100.00%	100.00%	100.00%
#202	9	0	0	9	3	2	0	4	0	0	0	4	57.14%	100.00%	100.00%
#203	32	0	0	32	13	1	0	18	11	7	4	7	25.93%	38.89%	50.00%
#204	5	0	0	5	2	1	0	2	0	0	0	2	50.00%	100.00%	100.00%
#205	4	0	0	4	0	1	0	3	0	0	0	3	100.00%	100.00%	100.00%
#206	0	0	9	9	0	6	0	3	1	1	0	2	66.67%	66.67%	66.67%
#207	16	0	0	16	4	4	1	7	2	0	2	5	55.56%	71.43%	100.00%
#208	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#209	6	0	0	6	1	1	0	4	1	0	1	3	75.00%	75.00%	100.00%
#210	51	0	0	51	3	24	2	22	7	2	5	15	75.00%	68.18%	88.24%
#211	38	0	0	38	5	19	0	14	4	0	4	10	66.67%	71.43%	100.00%
#212	0	0	3	3	0	2	0	1	0	0	0	1	100.00%	100.00%	100.00%
#213	1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#214	1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#215	67	0	0	67	25	9	0	33	1	1	0	32	55.17%	96.97%	96.97%
#216	44	0	0	44	3	14	0	27	11	8	3	16	59.26%	59.26%	66.67%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#217	0	0	27	27	1	0	0	26	17	8	9	9	50.00%	34.62%	52.94%
#218	0	0	18	18	1	5	0	12	2	1	1	10	83.33%	83.33%	90.91%
#219	1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#220	7	0	0	7	0	3	0	4	4	2	2	0	0.00%	0.00%	0.00%
#221	0	26	0	26	1	9	0	16	7	5	2	9	60.00%	56.25%	64.29%
#222	0	0	29	29	0	4	0	25	6	3	3	19	86.36%	76.00%	86.36%
#223	0	0	44	44	4	1	0	39	27	10	17	12	46.15%	30.77%	54.55%
#224	115	0	0	115	20	21	0	74	37	25	12	37	45.12%	50.00%	59.68%
#225	18	0	0	18	3	5	2	8	6	2	4	2	28.57%	25.00%	50.00%
#226	0	0	70	70	3	4	0	63	29	14	15	34	66.67%	53.97%	70.83%
#227	9	0	0	9	0	0	0	9	6	1	5	3	75.00%	33.33%	75.00%
#228	3	0	0	3	0	0	0	3	0	0	0	3	100.00%	100.00%	100.00%
#229	1	0	0	1	0	0	0	1	1	0	1	0	0.00%	0.00%	0.00%
#230	11	0	0	11	7	1	0	3	1	1	0	2	20.00%	66.67%	66.67%
#231	5	0	0	5	2	0	0	3	2	2	0	1	20.00%	33.33%	33.33%
LENS Subtotal	10,661	0	0	10,661	2,298	1,917	129	6,317	2,023	1,378	645	4,294	53.88%	67.98%	75.71%
EDI Subtotal	0	568	0	568	116	112	5	335	152	96	56	183	46.33%	54.63%	65.59%
TAG Subtotal	0	0	905	905	221	131	2	551	215	115	100	336	50.00%	60.98%	74.50%
TOTAL INTERFACES	10,661	568	905	12,134	2,635	2,160	136	7,203	2,390	1,589	801	4,813	**53.26%**	**66.82%**	**75.18%**

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING									FLOWTHROUGH	
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#1	0	100	0	100	12	22	1	65	16	7	9	49	72.06%	75.38%	87.50%
#2	15	0	0	15	4	2	0	9	3	2	1	6	50.00%	66.67%	75.00%
#3	596	0	0	596	69	96	6	425	94	73	21	331	69.98%	77.88%	81.93%
#4	1,120	0	0	1,120	49	162	5	904	665	593	72	239	27.13%	26.44%	28.73%
#5	2	0	0	2	0	1	0	1	1	1	0	0	0.00%	0.00%	0.00%
#6	0	736	0	736	180	113	5	438	179	144	35	259	44.43%	59.13%	64.27%
#7	0	0	114	114	0	33	0	81	11	11	0	70	86.42%	86.42%	86.42%
#8	838	0	0	838	206	55	6	571	179	138	41	392	53.26%	68.65%	73.96%
#9	0	1	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#10	14	0	0	14	1	4	2	7	1	1	0	6	75.00%	85.71%	85.71%
#11	0	0	59	59	9	7	0	43	19	13	6	24	52.17%	55.81%	64.86%
#12	17	0	0	17	0	4	0	13	2	2	0	11	84.62%	84.62%	84.62%
#13	0	91	0	91	34	6	2	49	16	8	8	33	44.00%	67.35%	80.49%
#14	0	0	3	3	0	2	0	1	0	0	0	1	100.00%	100.00%	100.00%
#15	0	0	1	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#16	0	0	7	7	0	4	0	3	1	0	1	2	100.00%	66.67%	100.00%
#17	0	0	26	26	0	10	0	16	6	6	0	10	62.50%	62.50%	62.50%
#18	35	0	0	35	6	2	0	27	13	7	6	14	51.85%	51.85%	66.67%
#19	0	764	0	764	43	92	5	624	163	129	34	461	72.83%	73.88%	78.14%
#20	1,426	0	0	1,426	171	112	8	1,135	271	209	62	864	69.45%	76.12%	80.52%
#21	2	0	0	2	0	1	0	1	1	1	0	0	0.00%	0.00%	0.00%
#22	4	0	0	4	1	1	0	2	0	0	0	2	66.67%	100.00%	100.00%
#23	2	0	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#24	0	0	2	2	0	1	0	1	1	1	0	0	0.00%	0.00%	0.00%
#25	0	0	8	8	0	2	0	6	2	2	0	4	66.67%	66.67%	66.67%
#26	29	0	0	29	1	1	0	27	26	15	11	1	5.88%	3.70%	6.25%
#27	0	78	0	78	66	5	0	7	3	2	1	4	5.56%	57.14%	66.67%
#28	1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#29	424	0	0	424	50	57	2	315	144	113	31	171	51.20%	54.29%	60.21%
#30	425	0	0	425	54	74	3	294	106	86	20	188	57.32%	63.95%	68.61%
#31	0	398	0	398	281	94	1	22	13	9	4	9	3.01%	40.91%	50.00%
#32	3,823	0	0	3,823	355	296	34	3,138	609	508	101	2,529	74.56%	80.59%	83.27%
#33	0	2	0	2	1	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#34	0	0	7	7	0	3	0	4	4	4	0	0	0.00%	0.00%	0.00%
#35	58	0	0	58	24	11	0	23	13	10	3	10	22.73%	43.48%	50.00%
#36	2,462	0	0	2,462	500	745	18	1,199	457	365	92	742	46.17%	61.88%	67.03%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING									FLOWTHROUGH	
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#37	23	0	0	23	0	4	0	19	1	1	0	18	94.74%	94.74%	94.74%
#38	0	181	0	181	151	12	2	16	7	6	1	9	5.42%	56.25%	60.00%
#39	0	14	0	14	0	4	1	9	8	7	1	1	12.50%	11.11%	12.50%
#40	0	0	287	287	0	18	0	269	51	51	0	218	81.04%	81.04%	81.04%
#41	404	0	0	404	12	25	6	361	144	97	47	217	66.56%	60.11%	69.11%
#42	4	0	0	4	1	0	1	2	0	0	0	2	66.67%	100.00%	100.00%
#43	5	0	0	5	2	2	0	1	0	0	0	1	33.33%	100.00%	100.00%
#44	0	745	0	745	273	213	8	251	106	70	36	145	29.71%	57.77%	67.44%
#45	759	0	0	759	102	91	15	551	143	103	40	408	66.56%	74.05%	79.84%
#46	6	0	0	6	1	0	3	2	0	0	0	2	66.67%	100.00%	100.00%
#47	7	0	0	7	0	3	1	3	0	0	0	3	100.00%	100.00%	100.00%
#48	6	0	0	6	1	5	0	0	0	0	0	0	0.00%	0.00%	0.00%
#49	0	1,644	0	1,644	231	240	22	1,151	360	290	70	791	60.29%	68.72%	73.17%
#50	53	0	0	53	12	12	1	28	6	4	2	22	57.89%	78.57%	84.62%
#51	17	0	0	17	6	6	1	4	0	0	0	4	40.00%	100.00%	100.00%
#52	29	0	0	29	10	12	1	6	2	1	1	4	26.67%	66.67%	80.00%
#53	0	0	159	159	28	45	3	83	43	33	10	40	39.60%	48.19%	54.79%
#54	6	0	0	6	1	1	0	4	2	1	1	2	50.00%	50.00%	66.67%
#55	0	0	48	48	27	5	0	16	10	6	4	6	15.38%	37.50%	50.00%
#56	0	0	91	91	16	14	1	60	23	12	11	37	56.92%	61.67%	75.51%
#57	0	0	112	112	28	45	0	39	18	11	7	21	35.00%	53.85%	65.63%
#58	0	0	151	151	52	20	6	73	43	27	16	30	27.52%	41.10%	52.63%
#59	13	0	0	13	5	6	1	1	1	0	1	0	0.00%	0.00%	0.00%
#60	0	0	1	1	0	0	0	1	1	0	1	0	0.00%	0.00%	0.00%
#61	52	0	0	52	0	3	13	36	25	21	4	11	34.38%	30.56%	34.38%
#62	0	1	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#63	48	0	0	48	4	7	0	37	9	5	4	28	75.68%	75.68%	84.85%
#64	0	0	15	15	5	8	0	2	1	0	1	1	16.67%	50.00%	100.00%
#65	29	0	0	29	16	9	0	4	2	1	1	2	10.53%	50.00%	66.67%
#66	0	0	149	149	34	9	8	98	50	39	11	48	39.67%	48.98%	55.17%
#67	0	0	3	3	3	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#68	53	0	0	53	14	15	1	23	4	2	2	19	54.29%	82.61%	90.48%
#69	55	0	0	55	15	2	2	36	18	7	11	18	45.00%	50.00%	72.00%
#70	0	462	0	462	219	51	8	184	83	73	10	101	25.70%	54.89%	58.05%
#71	2	0	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
#72	0	47	0	47	14	16	0	17	12	4	8	5	21.74%	29.41%	55.56%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING									FLOWTHROUGH	
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#73	0	37,706	0	37,706	2,253	5,659	63	29,731	5,481	4,069	1,412	24,250	79.32%	81.56%	85.63%
#74	64	0	0	64	4	9	0	51	3	2	1	48	88.89%	94.12%	96.00%
#75	2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
#76	0	0	26	26	12	7	0	7	5	4	1	2	11.11%	28.57%	33.33%
#77	1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#78	0	0	3	3	0	0	0	3	2	2	0	1	33.33%	33.33%	33.33%
#79	33	0	0	33	1	6	0	26	10	4	6	16	76.19%	61.54%	80.00%
#80	0	488	0	488	164	70	8	246	116	64	52	130	36.31%	52.85%	67.01%
#81	0	0	2	2	0	1	0	1	1	1	0	0	0.00%	0.00%	0.00%
#82	4	0	0	4	1	2	0	1	0	0	0	1	50.00%	100.00%	100.00%
#83	0	0	546	546	62	49	9	426	114	83	31	312	68.27%	73.24%	78.99%
#84	14	0	0	14	5	4	1	4	0	0	0	4	44.44%	100.00%	100.00%
#85	23	0	0	23	1	6	0	16	7	6	1	9	56.25%	56.25%	60.00%
#86	2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#87	14	0	0	14	4	0	2	8	3	2	1	5	45.45%	62.50%	71.43%
#88	0	0	2	2	0	1	0	1	1	1	0	0	0.00%	0.00%	0.00%
#89	182	0	0	182	24	18	6	134	65	51	14	69	47.92%	51.49%	57.50%
#90	14	0	0	14	6	0	6	2	0	0	0	2	25.00%	100.00%	100.00%
#91	1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#92	6	0	0	6	3	2	0	1	0	0	0	1	25.00%	100.00%	100.00%
#93	0	13	0	13	1	0	1	11	6	4	2	5	50.00%	45.45%	55.56%
#94	111	0	0	111	24	20	1	66	21	19	2	45	51.14%	68.18%	70.31%
#95	2	0	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#96	87	0	0	87	3	11	0	73	21	18	3	52	71.23%	71.23%	74.29%
#97	58	0	0	58	7	4	1	46	15	8	7	31	67.39%	67.39%	79.49%
#98	0	23	0	23	1	4	0	18	6	5	1	12	66.67%	66.67%	70.59%
#99	31	0	0	31	12	1	0	18	8	6	2	10	35.71%	55.56%	62.50%
#100	53	0	0	53	14	3	0	36	8	7	1	28	57.14%	77.78%	80.00%
#101	4,283	0	0	4,283	126	106	8	4,043	154	124	30	3,889	93.96%	96.19%	96.91%
#102	0	26	0	26	6	1	0	19	3	1	2	16	69.57%	84.21%	94.12%
#103	4	0	0	4	0	0	0	4	2	2	0	2	50.00%	50.00%	50.00%
#104	108	0	0	108	10	6	14	78	54	9	45	24	55.81%	30.77%	72.73%
#105	1,676	0	0	1,676	51	119	9	1,497	1,005	879	126	492	34.60%	32.87%	35.89%
#106	6	0	0	6	1	0	0	5	2	2	0	3	50.00%	60.00%	60.00%
#107	1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#108	0	0	3	3	3	0	0	0	0	0	0	0	0.00%	0.00%	0.00%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING									FLOWTHROUGH	
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	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#109	57	0	0	57	8	5	0	44	6	5	1	38	74.51%	86.36%	88.37%
#110	2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#111	18	0	0	18	2	3	2	11	4	1	3	7	70.00%	63.64%	87.50%
#112	9	0	0	9	0	0	0	9	2	2	0	7	77.78%	77.78%	77.78%
#113	15	0	0	15	0	9	0	6	2	2	0	4	66.67%	66.67%	66.67%
#114	0	0	84	84	5	23	0	56	21	14	7	35	64.81%	62.50%	71.43%
#115	15	0	0	15	14	0	0	1	0	0	0	1	6.67%	100.00%	100.00%
#116	237	0	0	237	22	30	1	184	55	42	13	129	66.84%	70.11%	75.44%
#117	0	0	14,013	14,013	1,201	2,757	70	9,985	3,232	2,186	1,046	6,753	66.60%	67.63%	75.55%
#118	1,431	0	0	1,431	259	130	8	1,034	167	120	47	867	69.58%	83.85%	87.84%
#119	0	0	1	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#120	0	12	0	12	0	6	0	6	3	3	0	3	50.00%	50.00%	50.00%
#121	0	0	23	23	0	7	0	16	3	3	0	13	81.25%	81.25%	81.25%
#122	2	0	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#123	0	0	76	76	37	18	0	21	12	8	4	9	16.67%	42.86%	52.94%
#124	2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
#125	231	0	0	231	26	15	1	189	41	34	7	148	71.15%	78.31%	81.32%
#126	0	0	7	7	3	0	0	4	3	0	3	1	25.00%	25.00%	100.00%
#127	1,300	0	0	1,300	128	138	13	1,021	234	187	47	787	71.42%	77.08%	80.80%
#128	0	0	67	67	2	16	0	49	19	13	6	30	66.67%	61.22%	69.77%
#129	0	0	337	337	47	44	2	244	62	47	15	182	65.94%	74.59%	79.48%
#130	643	0	0	643	103	37	11	492	111	87	24	381	66.73%	77.44%	81.41%
#131	80	0	0	80	22	7	0	51	13	9	4	38	55.07%	74.51%	80.85%
#132	1,825	0	0	1,825	1,674	20	1	130	10	3	7	120	6.68%	92.31%	97.56%
#133	1,359	0	0	1,359	1,235	36	6	82	33	19	14	49	3.76%	59.76%	72.06%
#134	30	0	0	30	4	13	0	13	9	2	7	4	40.00%	30.77%	66.67%
#135	33	0	0	33	24	0	1	8	4	1	3	4	13.79%	50.00%	80.00%
#136	0	0	1,305	1,305	361	9	81	854	366	316	50	488	41.89%	57.14%	60.70%
#137	0	119	0	119	4	48	0	67	28	16	12	39	66.10%	58.21%	70.91%
#138	58	0	0	58	14	8	0	36	9	6	3	27	57.45%	75.00%	81.82%
#139	0	0	17	17	0	5	0	12	4	4	0	8	66.67%	66.67%	66.67%
#140	13	0	0	13	0	0	1	12	2	1	1	10	90.91%	83.33%	90.91%
#141	20	0	0	20	0	9	5	6	1	1	0	5	83.33%	83.33%	83.33%
#142	17	0	0	17	7	4	0	6	0	0	0	6	46.15%	100.00%	100.00%
#143	0	0	7	7	4	0	1	2	2	0	2	0	0.00%	0.00%	0.00%
#144	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING									FLOWTHROUGH	
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#145	0	171	0	171	18	26	0	127	36	29	7	91	65.94%	71.65%	75.83%
#146	0	0	1	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#147	75	0	0	75	17	7	1	50	12	11	1	38	57.58%	76.00%	77.55%
#148	0	0	50	50	2	9	1	38	4	2	2	34	89.47%	89.47%	94.44%
#149	91	0	0	91	16	4	0	71	11	7	4	60	72.29%	84.51%	89.55%
#150	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#151	0	0	2	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#152	83	0	0	83	10	5	1	67	15	8	7	52	74.29%	77.61%	86.67%
#153	37	0	0	37	0	4	3	30	17	7	10	13	65.00%	43.33%	65.00%
#154	0	0	11	11	0	2	0	9	0	0	0	9	100.00%	100.00%	100.00%
#155	8	0	0	8	0	2	0	6	1	1	0	5	83.33%	83.33%	83.33%
#156	0	29	0	29	22	2	1	4	3	2	1	1	4.00%	25.00%	33.33%
#157	0	0	51	51	0	9	0	42	8	8	0	34	80.95%	80.95%	80.95%
#158	32	0	0	32	2	3	1	26	4	3	1	22	81.48%	84.62%	88.00%
#159	2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#160	0	61	0	61	8	17	0	36	15	9	6	21	55.26%	58.33%	70.00%
#161	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#162	0	31	0	31	3	7	0	21	4	2	2	17	77.27%	80.95%	89.47%
#163	5	0	0	5	0	0	0	5	2	1	1	3	75.00%	60.00%	75.00%
#164	0	0	193	193	24	19	0	150	60	52	8	90	54.22%	60.00%	63.38%
#165	215	0	0	215	25	15	2	173	49	35	14	124	67.39%	71.68%	77.99%
#166	107	0	0	107	21	4	1	81	19	15	4	62	63.27%	76.54%	80.52%
#167	0	0	27	27	7	7	1	12	5	0	5	7	50.00%	58.33%	100.00%
#168	14	0	0	14	0	0	1	13	1	1	0	12	92.31%	92.31%	92.31%
#169	6	0	0	6	2	1	0	3	1	0	1	2	50.00%	66.67%	100.00%
#170	42	0	0	42	10	4	0	28	6	4	2	22	61.11%	78.57%	84.62%
#171	0	0	89	89	17	4	0	68	22	19	3	46	56.10%	67.65%	70.77%
#172	106	0	0	106	5	8	0	93	12	8	4	81	86.17%	87.10%	91.01%
#173	0	0	10	10	9	0	0	1	0	0	0	1	10.00%	100.00%	100.00%
#174	11	0	0	11	1	0	0	10	4	4	0	6	54.55%	60.00%	60.00%
#175	161	0	0	161	20	13	1	127	26	25	1	101	69.18%	79.53%	80.16%
#176	69	0	0	69	17	5	0	47	7	7	0	40	62.50%	85.11%	85.11%
#177	36	0	0	36	3	1	0	32	8	6	2	24	72.73%	75.00%	80.00%
#178	0	54	0	54	0	14	0	40	13	13	0	27	67.50%	67.50%	67.50%
#179	0	0	7	7	0	1	0	6	2	2	0	4	66.67%	66.67%	66.67%
#180	0	0	26	26	9	6	0	11	1	1	0	10	50.00%	90.91%	90.91%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING									FLOWTHROUGH	
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#181	13	0	0	13	0	1	0	12	5	2	3	7	77.78%	58.33%	77.78%
#182	0	69	0	69	5	12	0	52	15	4	11	37	80.43%	71.15%	90.24%
#183	1	0	0	1	0	0	0	1	1	0	1	0	0.00%	0.00%	0.00%
#184	29	0	0	29	5	2	0	22	7	3	4	15	65.22%	68.18%	83.33%
#185	0	0	19	19	0	5	0	14	2	2	0	12	85.71%	85.71%	85.71%
#186	0	10	0	10	5	1	0	4	4	2	2	0	0.00%	0.00%	0.00%
#187	149	0	0	149	22	17	1	109	15	12	3	94	73.44%	86.24%	88.68%
#188	0	0	43	43	9	10	1	23	6	4	2	17	56.67%	73.91%	80.95%
#189	0	0	702	702	111	70	4	517	137	104	33	380	63.87%	73.50%	78.51%
#190	550	0	0	550	81	24	12	433	69	51	18	364	73.39%	84.06%	87.71%
#191	0	0	197	197	15	6	22	154	147	115	32	7	5.11%	4.55%	5.74%
#192	353	0	0	353	41	28	22	262	174	127	47	88	34.38%	33.59%	40.93%
#193	5	0	0	5	0	1	1	3	1	0	1	2	100.00%	66.67%	100.00%
#194	3,046	0	0	3,046	352	423	22	2,249	538	392	146	1,711	69.69%	76.08%	81.36%
#195	1,669	0	0	1,669	145	126	14	1,384	398	286	112	986	69.58%	71.24%	77.52%
#196	0	0	166	166	30	42	6	88	32	15	17	56	55.45%	63.64%	78.87%
#197	134	0	0	134	22	49	5	58	27	14	13	31	46.27%	53.45%	68.89%
#198	0	269	0	269	1	25	4	239	69	49	20	170	77.27%	71.13%	77.63%
#199	463	0	0	463	105	33	9	316	55	37	18	261	64.76%	82.59%	87.58%
#200	0	0	950	950	124	134	14	678	279	236	43	399	52.57%	58.85%	62.83%
#201	0	0	975	975	163	117	8	687	251	208	43	436	54.03%	63.46%	67.70%
#202	813	0	0	813	107	88	4	614	81	50	31	533	77.25%	86.81%	91.42%
#203	0	56	0	56	46	4	0	6	0	0	0	6	11.54%	100.00%	100.00%
#204	0	0	4	4	0	0	2	2	1	1	0	1	50.00%	50.00%	50.00%
#205	0	0	4	4	1	0	0	3	3	3	0	0	0.00%	0.00%	0.00%
#206	0	0	2,111	2,111	382	291	41	1,397	520	402	118	877	52.80%	62.78%	68.57%
#207	160	0	0	160	12	9	1	138	21	14	7	117	81.82%	84.78%	89.31%
#208	0	0	7	7	0	5	0	2	1	0	1	1	100.00%	50.00%	100.00%
#209	0	0	1,069	1,069	163	157	8	741	232	196	36	509	58.64%	68.69%	72.20%
#210	2	0	0	2	0	1	0	1	1	0	1	0	0.00%	0.00%	0.00%
#211	0	0	2,109	2,109	296	281	8	1,524	468	365	103	1,056	61.50%	69.29%	74.31%
#212	0	0	2	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
#213	0	250	0	250	15	132	0	103	49	39	10	54	50.00%	52.43%	58.06%
#214	58	0	0	58	15	8	1	34	12	6	6	22	51.16%	64.71%	78.57%
#215	0	0	13	13	0	3	0	10	1	0	1	9	100.00%	90.00%	100.00%
#216	29	0	0	29	1	0	1	27	9	1	8	18	90.00%	66.67%	94.74%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING									FLOWTHROUGH	
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#217	0	0	13	13	1	0	0	12	1	1	0	11	84.62%	91.67%	91.67%
#218	2,372	0	0	2,372	207	233	53	1,879	410	254	156	1,469	76.11%	78.18%	85.26%
#219	0	0	22	22	2	4	0	16	4	2	2	12	75.00%	75.00%	85.71%
#220	12	0	0	12	0	1	0	11	1	1	0	10	90.91%	90.91%	90.91%
#221	868	0	0	868	100	150	4	614	70	49	21	544	78.50%	88.60%	91.74%
#222	0	40	0	40	4	13	0	23	4	4	0	19	70.37%	82.61%	82.61%
#223	17	0	0	17	6	0	0	11	0	0	0	11	64.71%	100.00%	100.00%
#224	0	9	0	9	5	0	0	4	3	3	0	1	11.11%	25.00%	25.00%
#225	0	0	16	16	0	3	0	13	2	2	0	11	84.62%	84.62%	84.62%
#226	7	0	0	7	0	1	0	6	2	1	1	4	80.00%	66.67%	80.00%
#227	0	2,540	0	2,540	159	729	4	1,648	643	300	343	1,005	68.65%	60.98%	77.01%
#228	1,280	0	0	1,280	295	100	18	867	293	193	100	574	54.05%	66.21%	74.84%
#229	0	146	0	146	25	31	0	90	23	13	10	67	63.81%	74.44%	83.75%
#230	86	0	0	86	24	6	1	55	11	3	8	44	61.97%	80.00%	93.62%
LENS Subtotal	40260	0	0	40260	7230	3989	408	28633	7420	5668	1752	21213	62.19%	74.09%	78.91%
EDI Subtotal	0	47,386	0	47,386	4,251	7,671	136	35,328	7,490	5,380	2,110	27,838	74.30%	78.80%	83.80%
TAG Subtotal	0	0	26,651	26,651	3,307	4,349	297	18,698	6,320	4,638	1,682	12,378	60.91%	66.20%	72.74%
TOTAL INTERFACES	40,260	47,386	26,651	114,297	14,788	16,009	841	82,659	21,230	15,686	5,544	61,429	**66.84%**	**74.32%**	**79.66%**

AGGREGATE ORDER TYPES	
Company Info	
Name	FATAL REJECTS
#1	12
#2	8
#3	16
#4	2
#5	3
#6	6
#7	5
#8	1
#9	56
#10	15
#11	4
#12	15
#13	27
#14	2
#15	13
#16	99
#17	3
#18	4
#19	6
#20	1
#21	4
#22	2
#23	341
#24	1
#25	76
#26	8
#27	2
#28	3
#29	1
#30	5

AGGREGATE ORDER TYPES	
Company Info	
Name	FATAL REJECTS
#31	14
#32	35
#33	35
#34	29
#35	8
#36	5
#37	10
#38	2
#39	1
#40	3
#41	71
#42	8
#43	10
#44	4
#45	3
#46	7
#47	9
#48	1
#49	58
#50	19
#51	12
#52	2
#53	26
#54	10
#55	25
#56	7
#57	2
#58	28
#59	226
#60	2

AGGREGATE ORDER TYPES	
Company Info	
Name	FATAL REJECTS
#61	6
#62	387
#63	697
#64	3
#65	2
#66	1
#67	167
#68	19
#69	1
#70	29
#71	4
#72	15
#73	4
#74	5
#75	22
#76	113
#77	1
#78	1
#79	2
#80	1942
#81	1
#82	3
#83	4
#84	7
#85	24
#86	12
#87	84
#88	1
#89	84
#90	4

AGGREGATE ORDER TYPES	
Company Info	
Name	FATAL REJECTS
#91	4
#92	87
#93	2
#94	80
#95	1838
#96	5
#97	62
#98	12
#99	68
#100	9
#101	5
#102	1
#103	4
#104	1
#105	32
#106	16
#107	1
#108	1353
#109	1
#110	12
#111	6
#112	2
#113	7
#114	2
#115	9
#116	13
#117	6
#118	5
#119	4
#120	1

AGGREGATE ORDER TYPES	
Company Info	
Name	FATAL REJECTS
#121	9
#122	232
#123	64
#124	6
#125	4
#126	21
#127	2
#128	4
#129	14
#130	28
#131	1
#132	25
#133	26
#134	2
#135	2
#136	3
#137	3
#138	22
#139	19
#140	182
#141	4
#142	7
#143	1
#144	2
#145	28
#146	3
#147	1
#148	7
#149	2
#150	5

AGGREGATE ORDER TYPES	
Company Info	
Name	FATAL REJECTS
#151	1
#152	2
#153	3
#154	1
#155	9
#156	28
#157	10
#158	8
#159	30
#160	11
#161	1
#162	6
#163	5
#164	13
#165	23
#166	3
#167	2
#168	4
#169	21
#170	4
#171	11
#172	48
#173	3
#174	1
#175	3
#176	5
#177	2
#178	1
#179	1
#180	13

AGGREGATE ORDER TYPES	
Company Info	
Name	FATAL REJECTS
#181	2
#182	1
#183	8
#184	1
#185	3
#186	8
#187	21
#188	3
#189	5
#190	3
#191	13
#192	5
#193	1
#194	7
#195	4
#196	1
#197	9
#198	2
#199	1
#200	8
#201	2
#202	6
#203	4
#204	9
#205	3
#206	2
#207	37
#208	7
#209	8
#210	32

AGGREGATE ORDER TYPES	
Company Info	
Name	FATAL REJECTS
#211	53
#212	29
#213	11
#214	13
#215	28
#216	8
#217	1
#218	1
#219	37
#220	23
#221	3
#222	2
#223	1
#224	28
#225	8
#226	23
#227	2
#228	1
#229	23
#230	25
#231	21
#232	5
#233	48
#234	1
#235	24
#236	1
#237	28
#238	2
#239	4
#240	43

AGGREGATE ORDER TYPES	
Company Info	
Name	**FATAL REJECTS**
#241	18
#242	4
#243	2
#244	11
#245	6
#246	19
#247	35
#248	1
#249	12
#250	30
#251	8
#252	88
#253	7
Total	**10,662**

AGGREGATE ORDER TYPES											
ERROR DETAILS (Auto Clarifications (A) & Errors (E))					CAUSATION						
					CLEC Caused			BST Caused			
Error Type (by error code)	Count	%	S %	Error Description	Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused	
1000	17,465	14.29%	14.29%	IF CHGING CLASS OF SERVICE ALL PERTINENT USOCS MUST BE POPULATED IN AND O	16,928	96.93%	20.11%	537	3.07%	1.413%	
7020	958	0.78%	15.08%	NUM= TELNO= TN NOT FOUND IN CRIS	956	99.79%	1.14%	2	0.21%	0.005%	
7055	2,216	1.81%	16.89%	NUM= TELNO= ACCOUNT IS FINAL	2,212	99.82%	2.63%	4	0.18%	0.011%	
7095	3	0.00%	16.89%	INCORRECT RATE ZONE DATA RECEIVED FROM RSAG	0	0.00%	0.00%	3	100.00%	0.008%	
7110	4,464	3.65%	20.55%	COFFI NOT AVAILABLE	1,452	32.53%	1.72%	3012	67.47%	7.926%	
7115	12	0.01%	20.56%	DSAP TELEPHONE NUMBER NOT ACTIVE/FOUND IN SITE	3	25.00%	0.00%	9	75.00%	0.024%	
7235	533	0.44%	20.99%	10 DIGIT TN REQUIRED WITH USOC/FID=ZCRN	368	69.04%	0.44%	165	30.96%	0.434%	
7245	731	0.60%	21.59%	NUM= ZCRT FID, DATA, OR DELIMITER IS MISSING	500	68.40%	0.59%	231	31.60%	0.608%	
7250	366	0.30%	21.89%	LSR HOUSENUMBER INCORRECT	366	100.00%	0.43%	0	0.00%	0.000%	
7260	2	0.00%	21.89%	LISTING TYPE INVALID	2	100.00%	0.00%	0	0.00%	0.000%	
7267	4	0.00%	21.89%	UNE - LOCBAN MISSING FOR LINP ORDER	4	100.00%	0.00%	0	0.00%	0.000%	
7295	26	0.02%	21.92%	LINE CLASS OF SERVICE MISSING. NUM AND TN REQUIRED	18	69.23%	0.02%	8	30.77%	0.021%	
7300	6	0.00%	21.92%	UNE - CANNOT GENERATE CLASS OF SERVICE USOC	6	100.00%	0.01%	0	0.00%	0.000%	
7315	229	0.19%	22.11%	CANNOT GENERATE BILLING NAME AND ADDRESS FIDS	196	85.59%	0.23%	33	14.41%	0.087%	
7375	47	0.04%	22.15%	UNE - BOCABS SCREEN ERROR BOE001 ACCOUNT NUMBER NOT FOUND	43	91.49%	0.05%	4	8.51%	0.011%	
7380	140	0.11%	22.26%	UNE - ACTL INVALID	140	100.00%	0.17%	0	0.00%	0.000%	
7400	7,387	6.05%	28.31%	CLEC DOES NOT OWN THIS ACCOUNT.	7,387	100.00%	8.77%	0	0.00%	0.000%	
7435	1	0.00%	28.31%	WKG SVC - INPUT ADL, CONVSN ORD OR NOTE ABAND STA	1	100.00%	0.00%	0	0.00%	0.000%	
7445	69	0.06%	28.36%	UNE - CALL FORWARD TN REQUIRED	69	100.00%	0.08%	0	0.00%	0.000%	
7465	1,285	1.05%	29.42%	CANNOT CANCEL ORDER	1,008	78.44%	1.20%	277	21.56%	0.729%	
7495	19	0.02%	29.43%	UNE - DIR LOCATOR PROBLEM	5	26.32%	0.01%	14	73.68%	0.037%	
7555	192	0.16%	29.59%	FID MISSING IN FEATURE DETAIL	168	87.50%	0.20%	24	12.50%	0.063%	
7570	1	0.00%	29.59%	SEQ1X NOT ALLOWED WITH ZNB	0	0.00%	0.00%	1	100.00%	0.003%	
7630	90	0.07%	29.66%	MEMORY CALL SERVICE NOT AVAILABLE IN SWITCH	50	55.56%	0.06%	40	44.44%	0.105%	
7640	4	0.00%	29.67%	DUPLICATE CUSTOMERS EXCEED NINE ON CSR	0	0.00%	0.00%	4	100.00%	0.011%	
7645	3,140	2.57%	32.24%	MATCH IN CSR SA AND LSR HOUSENUM NOT FOUND	1,522	48.47%	1.81%	1618	51.53%	4.258%	
7660	7	0.01%	32.24%	USOC FUJ1X NOT FOR RESALE	7	100.00%	0.01%	0	0.00%	0.000%	
7690	14	0.01%	32.25%	UNE - ACTL AND ENDUSER LSO MUST BE THE SAME FOR LOOP/LINP SERVICE	14	100.00%	0.02%	0	0.00%	0.000%	
7710	294	0.24%	32.49%	CANNOT CANCEL OR CHANGE DUE DATE ON NON-EXISTENT ORDER	173	58.84%	0.21%	121	41.16%	0.318%	
7715	10	0.01%	32.50%	SOCS TIMEOUT/NOT AVAILABLE	6	60.00%	0.01%	4	40.00%	0.011%	
7718	2,145	1.76%	34.26%	UNABLE TO RETRIEVE PSO TO PROCESS SUP	822	38.32%	0.98%	1323	61.68%	3.481%	
7725	70	0.06%	34.31%	WAITING PERIOD EQUALS 5 MINUTES	30	42.86%	0.04%	40	57.14%	0.105%	
7735	56	0.05%	34.36%	INVALID/MISSING LISTING NAME OR TYPE	56	100.00%	0.07%	0	0.00%	0.000%	
7740	17	0.01%	34.37%	LOCAL CALLING PLUS INDICATOR NOT FOUND	12	70.59%	0.01%	5	29.41%	0.013%	
7755	11	0.01%	34.38%	UNE - NPANXX NOT FOUND IN CLLI TABLE	7	63.64%	0.01%	4	36.36%	0.011%	
7805	89	0.07%	34.46%	SITE COULD NOT BE DETERMINED	44	49.44%	0.05%	45	50.56%	0.118%	
7815	81	0.07%	34.52%	FID=RCU INVALID OR MISSING DATA	60	74.07%	0.07%	21	25.93%	0.055%	

AGGREGATE ORDER TYPES										
ERROR DETAILS (Auto Clarifications (A) & Errors (E))					CAUSATION					
					CLEC Caused			BST Caused		
Error Type (by error code)	Count	%	S %	Error Description	Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused
7860	133	0.11%	34.63%	RSAG - NO EXACT MATCH ON STREET NAME	133	100.00%	0.16%	0	0.00%	0.000%
7890	14	0.01%	34.64%	RSAG - NO EXACT MATCH ON SUPPLEMENTAL ADDRESS	14	100.00%	0.02%	0	0.00%	0.000%
7900	9	0.01%	34.65%	RSAG - NO MATCH ON STREET NAME	8	88.89%	0.01%	1	11.11%	0.003%
7905	3,546	2.90%	37.55%	RSAG - INCORRECT COMMUNITY, INCORRECT ZIP CODE OR INVALID ADDRESS FORMAT	3,545	99.97%	4.21%	1	0.03%	0.003%
7910	2,238	1.83%	39.38%	RSAG - NO MATCH ON EXACT STREET NAME	2,095	93.61%	2.49%	143	6.39%	0.376%
7935	22	0.02%	39.40%	RSAG-SIMILAR STREET FOUND IN DIFFERENT COMMUNITY AND/OR ZIP	22	100.00%	0.03%	0	0.00%	0.000%
7945	47	0.04%	39.44%	RSAG SYSTEM ERROR	27	57.45%	0.03%	20	42.55%	0.053%
8150	56	0.05%	39.48%	ORDER HAS BEEN REQUEUED FOR THE MAXIMUM NUMBER OF OCCURRENCES	15	26.79%	0.02%	41	73.21%	0.108%
8167	50	0.04%	39.53%	INVALID USOC CHARACTER. FORMAT SAE 013 I1 CREXI	50	100.00%	0.06%	0	0.00%	0.000%
8170	417	0.34%	39.87%	USOC MAY ONLY APPEAR ONCE. FORMAT SAE 110 I1 CREX1 /TN	412	98.80%	0.49%	5	1.20%	0.013%
8173	193	0.16%	40.03%	INVALID CLASS OF SERVICE. FORMAT IDNT 131 UEPRL=	193	100.00%	0.23%	0	0.00%	0.000%
8180	166	0.14%	40.16%	LNUM=00001 TC TO PRIMARY NUMBER MUST BE DIFFERENT FROM NUMBER BEING REF	166	100.00%	0.20%	0	0.00%	0.000%
8183	15	0.01%	40.17%	AREA CALLING PLAN USOC MISMATCH. FORMAT 320 LINE UPP :0000000 / LINE ASSIGN :	15	100.00%	0.02%	0	0.00%	0.000%
8185	58	0.05%	40.22%	ESC/ESCWT NOT VALID COMBINATION. FORMAT SAE 424 I1 ESCWT	58	100.00%	0.07%	0	0.00%	0.000%
8187	1,672	1.37%	41.59%	USOC MAY NOT APPEAR ON REQUEST. FORMAT SAE 431 T1 EMP1S /TN	1,671	99.94%	1.98%	1	0.06%	0.003%
8189	589	0.48%	42.07%	USOC IS NOT VALID ON BST FILE. FORMAT SAE 433 I1 CREX6	589	100.00%	0.70%	0	0.00%	0.000%
8190	1,929	1.58%	43.65%	INVALID USOC FOR BASIC CLASS OF SERVICE. FORMAT SAE 434 I1 S98CP /TN	1,879	97.41%	2.23%	50	2.59%	0.132%
8193	15	0.01%	43.66%	USOC NOT VALID WITH CALLER ID. FORMAT SAE 473 I1 NXMCR /TN	15	100.00%	0.02%	0	0.00%	0.000%
8195	488	0.40%	44.06%	CALL FORWARDING USOC MUST NOT APPEAR. FORMAT SAE 540 I1 GCJ /TN	488	100.00%	0.58%	0	0.00%	0.000%
8197	634	0.52%	44.58%	CALL FORWARDING USOC MUST APPEAR. FORMAT SAE 541	634	100.00%	0.75%	0	0.00%	0.000%
8199	83	0.07%	44.65%	GCJRC/GCJ COMBINATION INVALID. FORMAT SAE 560 I1 GCJRC /TN	83	100.00%	0.10%	0	0.00%	0.000%
8204	137	0.11%	44.76%	BCR/NSS/NX8 INVALID USOC COMBINATION. FORMAT SAE 575 R1 NSS /TN	137	100.00%	0.16%	0	0.00%	0.000%
8207	61	0.05%	44.81%	BRD/NSQ/NX9 INVALID USOC COMBINATION. FORMAT SAE 576 I1 NX9 /TN	61	100.00%	0.07%	0	0.00%	0.000%
8209	618	0.51%	45.32%	USOC COMBINATION IS INVALID. FORMAT SAE 587 I1 ESXDC /TN	618	100.00%	0.73%	0	0.00%	0.000%
8240	150	0.12%	45.44%	INVALID LINE CLASS OF SVC FOR REQUESTED SERVICE	150	100.00%	0.18%	0	0.00%	0.000%
8250	41	0.03%	45.47%	USOC= NOT APPLICABLE TO PORT LOOP SERVICE	41	100.00%	0.05%	0	0.00%	0.000%
8395	1	0.00%	45.47%	LSF INVALID FOR REQTYP/ACT TYPE COMBINATION	1	100.00%	0.00%	0	0.00%	0.000%
8415	11	0.01%	45.48%	LSF LP ALREADY EXISTS ON ACCOUNT	11	100.00%	0.01%	0	0.00%	0.000%
8430	4	0.00%	45.49%	LSF DOES NOT EXIST ON ACCOUNT	4	100.00%	0.00%	0	0.00%	0.000%
8820	10,778	8.82%	54.31%	SOCS ERROR: LUD BILL 004 ACT CODE NOT FOR THIS ORD TYPE	3,125	28.99%	3.71%	7653	71.01%	20.138%
8825	18,527	15.16%	69.47%	ORDER ERR:	4,237	22.87%	5.03%	14290	77.13%	37.603%
8830	543	0.44%	69.91%	CLEC ALREADY OWNS THIS ACCOUNT	543	100.00%	0.64%	0	0.00%	0.000%
8850	56	0.05%	69.96%	CFA NOT FOUND,PLEASE VERIFY CFA	56	100.00%	0.07%	0	0.00%	0.000%
8855	1	0.00%	69.96%	NO ACTL IN LSR	1	100.00%	0.00%	0	0.00%	0.000%
8925	1	0.00%	69.96%	CFN HAS INVALID FORMAT ON COFFI SCREEN	0	0.00%	0.00%	1	100.00%	0.003%
8940	1,400	1.15%	71.10%	CALL FORWARDING NUMBER MISSING OR INVALID	1,400	100.00%	1.66%	0	0.00%	0.000%
8945	64	0.05%	71.16%	LINECLSSVC AND TOS DO NOT MATCH	64	100.00%	0.08%	0	0.00%	0.000%

AGGREGATE ORDER TYPES											
ERROR DETAILS (Auto Clarifications (A) & Errors (E))					**CAUSATION**						
					CLEC Caused			**BST Caused**			
Error Type (by error code)	**Count**	**%**	**S %**	**Error Description**	**Count**	**% of Agg**	**% of CLEC**	**Count**	**% of Agg**	**% of BST Caused**
8970	908	0.74%	71.90%	FID RCU WITH TWC FOUND ON SAME LINE AS 3-WAY CALLING USOC	907	99.89%	1.08%	1	0.11%	0.003%
8995	1	0.00%	71.90%	SEMICOLON DISALLOWED WITH (+) SIGN IN PERSONAL NAME LISTINGS	1	100.00%	0.00%	0	0.00%	0.000%
9000	31	0.03%	71.93%	LSO/LOCBAN (NPANXX) MISSING OR INVALID	31	100.00%	0.04%	0	0.00%	0.000%
9110	1	0.00%	71.93%	TELNO= PIC REQUIRED PER UNIQUE TELEPHONE NUMBER ON A, V, P9 LINE ACTIVITY	1	100.00%	0.00%	0	0.00%	0.000%
9115	1	0.00%	71.93%	TELNO= LPIC REQUIRED PER UNIQUE TELNO ON A, V, P9 LINE ACTIVITY TYPES	1	100.00%	0.00%	0	0.00%	0.000%
9155	63	0.05%	71.98%	UNE - PORTED OUT NUMBER	63	100.00%	0.07%	0	0.00%	0.000%
9160	10	0.01%	71.99%	LOCBAN INVALID FOR PORTED NUMBER ACTIVITY	10	100.00%	0.01%	0	0.00%	0.000%
9245	383	0.31%	72.30%	CORRECT ECCKT IS REQUIRED FOR LNA , LNUM	383	100.00%	0.45%	0	0.00%	0.000%
9263	1	0.00%	72.30%	NC CODE IS A REQUIRED FIELD FOR LOOP REQUESTS	1	100.00%	0.00%	0	0.00%	0.000%
9433	4	0.00%	72.31%	DLNUM=0001 LTN=HTN ACCOUNT NOT OWNED BY CLEC	4	100.00%	0.00%	0	0.00%	0.000%
9438	12	0.01%	72.31%	DLNUM=0001 LTN= ACCOUNT ACTIVITY OF N CAN ONLY HAVE AN LACT OF N	12	100.00%	0.01%	0	0.00%	0.000%
9439	130	0.11%	72.42%	LTN= DISPOSITION OF LISTINGS ON MIGRATED LINES REQUIRED	130	100.00%	0.15%	0	0.00%	0.000%
9442	465	0.38%	72.80%	DLNUM=0002 LTN= ALI MUST BE UNIQUE	455	97.85%	0.54%	10	2.15%	0.026%
9446	3	0.00%	72.80%	LNUM=00001 =TC FR REFERENCE OF CALLS UNAVAILABLE FOR THIS NUMBER	3	100.00%	0.00%	0	0.00%	0.000%
9466	32	0.03%	72.83%	UNABLE TO DETERMINE BLOCK CHOICE	32	100.00%	0.04%	0	0.00%	0.000%
9471	22	0.02%	72.85%	TOTAL QUANTITY OF VCA AND SCO SHOULD EQUAL IWJQ	18	81.82%	0.02%	4	18.18%	0.011%
9475	349	0.29%	73.13%	ACT= ALLOWED ONLY ON SAME LOCNUM SERVICE ADDRESS	348	99.71%	0.41%	1	0.29%	0.003%
9476	73	0.06%	73.19%	IS NOT FOUND ON CSR TO DISCONNECT	73	100.00%	0.09%	0	0.00%	0.000%
9477	82	0.07%	73.26%	LSR LNUM=00002 INVALID LNA, NO RECORDED CHANGE FOR TELEPHONE NUMBER	80	97.56%	0.10%	2	2.44%	0.005%
9479	158	0.13%	73.39%	LNUM=00001 FEATURE DOES NOT EXIST ON ACCOUNT TO MODIFY	158	100.00%	0.19%	0	0.00%	0.000%
9481	2,394	1.96%	75.35%	LNUM=00001 FEATURE DOES NOT EXIST ON ACCOUNT TO DISCONNECT	2,381	99.46%	2.83%	13	0.54%	0.034%
9484	36	0.03%	75.38%	TNS= FOR LNUM=00001 ALREADY EXIST ON ATN=	36	100.00%	0.04%	0	0.00%	0.000%
9487	4	0.00%	75.38%	INVALID ACT TYPE FOR FULL MIGRATION	4	100.00%	0.00%	0	0.00%	0.000%
9488	362	0.30%	75.68%	DISPOSITION OF ALL LINES REQUIRED ON ACT V	361	99.72%	0.43%	1	0.28%	0.003%
9492	2	0.00%	75.68%	ATN= CANNOT EXIST AS A MAIN ACCOUNT FOR ACT P	2	100.00%	0.00%	0	0.00%	0.000%
9495	148	0.12%	75.80%	EATN= MUST EXIST FOR ACT P AND Q	148	100.00%	0.18%	0	0.00%	0.000%
9496	2,167	1.77%	77.57%	TNS= ON LNUM=00004 NOT FOUND ON EATN= FOR ACT=	2,163	99.82%	2.57%	4	0.18%	0.011%
9498	48	0.04%	77.61%	EAN= ON LNUM= AND LEAN= ARE POPULATED	48	100.00%	0.06%	0	0.00%	0.000%
9515	1,527	1.25%	78.86%	WKG SVC-INPUT ADL, CONVERSION ORDER OR NOTE ABANDONED STATION	1,522	99.67%	1.81%	5	0.33%	0.013%
9516	17	0.01%	78.88%	WSOP OF V AND ADL NOT ALLOWED ON SAME ATN	17	100.00%	0.02%	0	0.00%	0.000%
9517	25	0.02%	78.90%	UNDC INVALID IF PIC ALREADY EXISTS	25	100.00%	0.03%	0	0.00%	0.000%
9518	2	0.00%	78.90%	UNDC INVALID IF LPIC ALREADY EXISTS	2	100.00%	0.00%	0	0.00%	0.000%
9523	5	0.00%	78.90%	LOCNUM=000 HNUM=00001 HT= MIXED NPA(S) ARE NOT ALLOWED FOR HUNTING IN THIS	5	100.00%	0.01%	0	0.00%	0.000%
9526	6	0.00%	78.91%	BLOCK CHOICE DOES NOT EXIST ON ACCOUNT	6	100.00%	0.01%	0	0.00%	0.000%
9529	1,763	1.44%	80.35%	CANNOT RESTORE A LINE WHICH IS NOT SUSPENDED/DENIED	1,763	100.00%	2.09%	0	0.00%	0.000%
9530	1	0.00%	80.35%	APPOINTMENT TIME CANNOT BE PRIOR TO 800A OR LATER THAN 500P	1	100.00%	0.00%	0	0.00%	0.000%
9543	58	0.05%	80.40%	LOCNUM= HNUM= HT= HT CANNOT BE IN MORE THAN ONE HID	58	100.00%	0.07%	0	0.00%	0.000%

AGGREGATE ORDER TYPES											
ERROR DETAILS (Auto Clarifications (A) & Errors (E))					CAUSATION						
					CLEC Caused			BST Caused			
Error Type (by error code)	Count	%	S %	Error Description	Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused	
9545	2	0.00%	80.40%	LOCNUM= HNUM=00001 HA OF D NOT ALLOWED	2	100.00%	0.00%	0	0.00%	0.000%	
9602	4,335	3.55%	83.95%	USOC=NSS ALREADY EXISTS ON CUSTOMER RECORD	4,309	99.40%	5.12%	26	0.60%	0.068%	
9604	14	0.01%	83.96%	TN ON SUP DOES NOT MATCH ORIGINAL TN	12	85.71%	0.01%	2	14.29%	0.005%	
9605	161	0.13%	84.09%	USOC NOT FOR RESALE FORMAT SAE 959 T1 PGRAX /ZPGR 1 /RMKR (A)	161	100.00%	0.19%	0	0.00%	0.000%	
9606	21	0.02%	84.11%	TNS CANNOT BE REASSIGNED FOR 90 DAYS	21	100.00%	0.02%	0	0.00%	0.000%	
9613	19	0.02%	84.12%	EXISTING ACCOUNT TYPE NOT AUTHORIZED FOR MIGRATION YET	19	100.00%	0.02%	0	0.00%	0.000%	
9616	18	0.01%	84.14%	YPH INVALID	18	100.00%	0.02%	0	0.00%	0.000%	
9623	15	0.01%	84.15%	TOUCHTONE IS INVALID WITH AREA PLUS SERVICE	15	100.00%	0.02%	0	0.00%	0.000%	
9626	410	0.34%	84.49%	CLASS OF SERVICE LNPRL NOT ELIGIBLE FOR CONVERSION TO PORT/LOOP	410	100.00%	0.49%	0	0.00%	0.000%	
9627	1,826	1.49%	85.98%	ALL CUSTOMER RECORDS ARE FINAL FOR THIS NUMBER	1,826	100.00%	2.17%	0	0.00%	0.000%	
9628	300	0.25%	86.23%	REQUEST DOES NOT QUALIFY FOR STAR 98 SERVICE	300	100.00%	0.36%	0	0.00%	0.000%	
9629	48	0.04%	86.27%	CALL FORWARDING FID (CFND) AND CFND TN REQUIRED BEHIND USOC S98AF	48	100.00%	0.06%	0	0.00%	0.000%	
9639	146	0.12%	86.39%	CATEGORY L USOC MUST APPEAR FOR SAME TN	146	100.00%	0.17%	0	0.00%	0.000%	
9641	1,802	1.47%	87.86%	REQUESTED ACTIVITY ALREADY PENDING DM4V32	1,802	100.00%	2.14%	0	0.00%	0.000%	
9647	105	0.09%	87.95%	BAN DOES NOT EXIST FOR COMPANY CODE	105	100.00%	0.12%	0	0.00%	0.000%	
9654	412	0.34%	88.28%	DIRECTORY DELIVERY ADDRESS IS REQUIRED FOR INDEFINITE OR UNNUMBERED END	409	99.27%	0.49%	3	0.73%	0.008%	
9656	4	0.00%	88.29%	SLTN NOT FOUND ON CRIS ACCOUNT FOR LNA N, LNUM	4	100.00%	0.00%	0	0.00%	0.000%	
9657	2	0.00%	88.29%	ECCKT/UNE1 MISMATCH	2	100.00%	0.00%	0	0.00%	0.000%	
9661	7	0.01%	88.29%	LINE SHARE AND ADSL REQUIRED BST VOICE SERVICE	2	28.57%	0.00%	5	71.43%	0.013%	
9670	21	0.02%	88.31%	TOUCHTONE USOC REQUIRED INWARD OR RECAPPED - FORMAT SAE 004	21	100.00%	0.02%	0	0.00%	0.000%	
9671	88	0.07%	88.38%	TOUCHTNE USOC REQUIRED - FORMAT SAE 245	88	100.00%	0.10%	0	0.00%	0.000%	
9673	4	0.00%	88.39%	RINGMASTER USOC REQUIRED - FORMAT SAE 387	4	100.00%	0.00%	0	0.00%	0.000%	
9674	17	0.01%	88.40%	INVALID TN/PN DATA - FORMAT SAE 389 I1 DRS /TN /PN /RNP B	17	100.00%	0.02%	0	0.00%	0.000%	
9675	27	0.02%	88.42%	BBC USOC MUST NOT APPEAR - FORMAT SAE 679 I1 BBC /TN	27	100.00%	0.03%	0	0.00%	0.000%	
9679	2	0.00%	88.42%	FIRST CHARACTER OF LINE NUMBER IS NOT VALID FOR BST IN COFFI	2	100.00%	0.00%	0	0.00%	0.000%	
9680	52	0.04%	88.47%	INVALID REQTYP OR TOS FOR LIFELINE	52	100.00%	0.06%	0	0.00%	0.000%	
9681	30	0.02%	88.49%	LINKUP DISCOUNT CANNOT BE ADDED TO EXISTING SERVICE	30	100.00%	0.04%	0	0.00%	0.000%	
9682	19	0.02%	88.51%	LINKUP DISCOUNT IS ONLY AVAILABLE ON LIFELINE ACCOUNTS	19	100.00%	0.02%	0	0.00%	0.000%	
9685	9,498	7.77%	96.28%	DUE DATE COULD NOT BE CALCULATED	1,353	14.25%	1.61%	8145	85.75%	21.433%	
9686	2	0.00%	96.28%	RESID NOT VALID IN LFACS	2	100.00%	0.00%	0	0.00%	0.000%	
9687	6	0.00%	96.29%	ACT=N/LNA=N IS INVALID WHEN THE REQUESTING CLEC ALREADY HAS A LINESHARE C	6	100.00%	0.01%	0	0.00%	0.000%	
9700	6	0.00%	96.29%	REQUESTED CIRCUIT NUMBER/ECCKT NOT FOUND	6	100.00%	0.01%	0	0.00%	0.000%	
9715	34	0.03%	96.32%	TOS IS INVALID FOR REQUESTED SERVICE	33	97.06%	0.04%	1	2.94%	0.003%	
9772	2	0.00%	96.32%	UNE - ECCKT PROHIBITED WITH LINE ACTIVITY OF A	1	50.00%	0.00%	1	50.00%	0.003%	
9800	21	0.02%	96.34%	MAIN LISTING REQUIRED FOR NEW ACCOUNT	10	47.62%	0.01%	11	52.38%	0.029%	
9860	1,118	0.91%	97.25%	UNABLE TO HANDLE REQUEST; ENDUSER ACCOUNT FROZEN	1,114	99.64%	1.32%	4	0.36%	0.011%	
9861	759	0.62%	97.87%	ADSL NOT ALLOWED WITH THIS SERVICE	757	99.74%	0.90%	2	0.26%	0.005%	

AGGREGATE ORDER TYPES											
ERROR DETAILS (Auto Clarifications (A) & Errors (E))					**CAUSATION**						
					CLEC Caused			**BST Caused**			
Error Type (by error code)	**Count**	**%**	**S %**	**Error Description**	**Count**	**% of Agg**	**% of CLEC**	**Count**	**% of Agg**	**% of BST Caused**
9863	16	0.01%	97.89%	CLEC SHOULD HAVE THE ENDUSER CONTACT THEIR NSP/ISPFOR CHANGES TO ADSL S	16	100.00%	0.02%	0	0.00%	0.000%
9866	113	0.09%	97.98%	MULTILINE USOC DOES NOT APPLY	110	97.35%	0.13%	3	2.65%	0.008%
9867	170	0.14%	98.12%	MULTILINE USOC DOES NOT APPLY	168	98.82%	0.20%	2	1.18%	0.005%
9869	15	0.01%	98.13%	SINGLE LINE USOC DOES NOT APPLY	15	100.00%	0.02%	0	0.00%	0.000%
9871	2,046	1.67%	99.81%	ADDRESS/TN INVALID, DUE DATE COULD NOT BE CALCULATED	2,045	99.95%	2.43%	1	0.05%	0.003%
9881	26	0.02%	99.83%	CANNOT DETERMINE ADDRESS; TN WORKING AT MORE THAN ONE ADDRESS	26	100.00%	0.03%	0	0.00%	0.000%
9897	212	0.17%	100.00%	TN FOR NON WORKING ADDRESS; DUE DATE COULD NOT BE CALCULATED	212	100.00%	0.25%	0	0.00%	0.000%
Total	122,196	100.00%			84194		100.00%	38,002		100.000%

AGGREGATE ORDER TYPES				
ERROR DETAILS (Fatal Errors)				
Error Type (by error code)	**Count**	**%**	**S %**	**Error Description**
1007	3	0.02%	0.02%	DUPLICATE CC, PON, VER
1012	3	0.02%	0.04%	CANNOT SUPP A PREVIOUSLY CANCELED LSR/PON
1015	4288	26.28%	26.31%	PON DUPLICATE ON INITIAL LSR
1023	22	0.13%	26.45%	NO ORIGINAL LSR FOUND FOR THIS SUP
1025	17	0.10%	26.55%	VER MUST BE GREATER THAN PREVIOUS VERSION
1027	7	0.04%	26.60%	PREVIOUS LSR AGED OFF - (K) STATUS
1030	846	5.18%	31.78%	VER MUST BE GREATER THAN PREVIOUS VERSION
1035	8	0.05%	31.83%	VER MUST BE TWO NUMERICS - 01 OR GREATER FOR 860
1040	80	0.49%	32.32%	VER MUST BE SPACES OR ZEROES FOR 850
1050	12	0.07%	32.39%	D/SENT - D/SENT CENTURY MUST BE CURRENT OR FUTURE DATE
1055	6	0.04%	32.43%	AN REQUIRED FOR THIS REQTYP/ACT TYPE COMBINATION WHEN ATN IS NOT POPULATED
1060	3	0.02%	32.45%	AN PROHIBITED WHEN ATN IS POPULATED UNLESS REQTYP IS B
1065	16	0.10%	32.55%	AN MUST BE 10 OR 13 ALPHANUMERICS
1070	3	0.02%	32.57%	DDD/DDD-CC MUST BE CURRENT OR FUTURE DATE
1075	9	0.06%	32.62%	ATN REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION WHEN AN IS NOT POPULATED
1080	3	0.02%	32.64%	DDD/DDD-CC MUST BE A VALID DATE
1085	1	0.01%	32.64%	DDDO-CC/DDDO MUST BE CURRENT OR FUTURE DATE
1090	3	0.02%	32.66%	ATN OR AN REQUIRED WHEN EATN IS POPULATED
1100	1	0.01%	32.67%	SERVICE CENTER MUST BE LCSC
1110	771	4.72%	37.39%	INVALID REQTYP - ACCOUNT ACTIVITY TYPE COMBINATION
1125	53	0.32%	37.72%	DDD MUST BE GREATER THAN OR EQUAL TO D/TSENT
1131	275	1.69%	39.40%	DDD IS LESS THAN CALC DATE ON PRIOR VERSION LSR OR SERVICE ORDER DUE DATE
1135	5	0.03%	39.43%	APPTIME-DDD MUST BE HHMM-HHMM (MILITARY TIME) COVERING A SPAN OF TIME OF ONE HOUR OR GREATER
1140	12	0.07%	39.51%	DDDO REQUIRED WHEN ACT IS T AND REQTYP IS A, E, M, OR N
1145	12	0.07%	39.58%	INTERVAL BETWEEN DDD AND DDDO MUST BE 30 CALENDAR DAYS OR LESS
1150	1	0.01%	39.59%	SUP PROHIBITED WHEN 1ST CHARACTER OF REQTYP FIELD CHANGES
1154	1	0.01%	39.59%	LSR/PON IS COMPLETED
1155	1	0.01%	39.60%	DFDT MUST BE POPULATED WITH A SINGLE (HHMM) TIME WHEN CHC IS Y
1157	19	0.12%	39.72%	DFDT PROHIBITED FOR THIS REQTYP/LNA COMBINATION
1166	16	0.10%	39.81%	CHC IS PROHIBITED WITH THIS REQTYP/ACT TYPE COMBINATION
1175	1	0.01%	39.82%	REQTYP REQUIRED (STOP EDIT)
1180	10	0.06%	39.88%	INVALID REQTYP/ACT TYPE COMBINATION (STOP EDIT)

AGGREGATE ORDER TYPES				
ERROR DETAILS (Fatal Errors)				
Error Type (by error code)	**Count**	**%**	**S %**	**Error Description**
1185	1	0.01%	39.89%	REQTYP VALID ENTRIES MUST BE AB, BB, CB, EB, FB, JB, MB OR NB (STOP EDIT)
1195	1	0.01%	39.89%	ACTIVITY TYPE VALID ENTRY MUST BE N, C, D, T, R, V, S, B, W, L, Y, P OR Q (STOP EDIT)
1200	82	0.50%	40.40%	SUP REQUIRED WHEN VER IS GREATER THAN 00
1215	128	0.78%	41.18%	ACTL MUST BE 11 ALPHANUMERIC CHARACTERS
1230	2879	17.64%	58.82%	LSO MUST BE 6 NUMERICS
1270	3	0.02%	58.84%	SECNCI MUST BE A MINIMUM OF 5 ALPHANUMERIC CHARACTERS
1285	7	0.04%	58.89%	ACTL REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1290	2	0.01%	58.90%	ACTL MUST BE 11 ALPHANUMERICS
1325	2	0.01%	58.91%	LST MUST BE 11 ALPHANUMERICS
1335	4	0.02%	58.93%	LSO REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1345	6	0.04%	58.97%	TOS REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION (STOP EDIT)
1370	3	0.02%	58.99%	TOS THIRD CHARACTER MUST NOT BE F IF REQTYP IS FB
1390	14	0.09%	59.08%	TOS SECOND CHARACTER MUST BE - (HYPHEN) IF REQTYP IS JB
1392	3	0.02%	59.09%	TOS SECOND CHARACTER OF J IS PROHIBITED ON REQTYP OF A,B,C,F OR J (STOP EDIT)
1430	8	0.05%	59.14%	CIC REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1435	1	0.01%	59.15%	CIC MUST BE 4 NUMERICS
1445	1	0.01%	59.16%	INITIATOR TELEPHONE NUMBER REQUIRED
1453	32	0.20%	59.35%	BAN1 REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1455	79	0.48%	59.84%	BAN1 VALID ENTRY MUST BE VALID BILLING ACCOUNT NUMBER OR E WITH TRAILING BLANKS
1490	3	0.02%	59.85%	DRC MUST BE 3 ALPHANUMERICS
1505	4	0.02%	59.88%	INIT REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1510	4	0.02%	59.90%	TEL NO-INIT REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1515	35	0.21%	60.12%	TEL NO-INIT FORMAT MUST BE 10 NUMERICS OR UP TO 15 ALPHANUMERICS
1520	224	1.37%	61.49%	FAX NO-INIT REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1525	1	0.01%	61.50%	FAX NO-INIT MUST BE 10 NUMERICS
1530	26	0.16%	61.66%	IMPCON REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1575	3	0.02%	61.67%	TEL NO DSGCON FORMAT MUST BE 10 NUMERICS IN THE FIRST TEN POSITIONS
1580	1	0.01%	61.68%	FAX NO-DSGCON MUST BE 10 NUMERICS
1600	1	0.01%	61.69%	ZIP CODE-DSGCON REQUIRED WHEN DSGCON IS POPULATED
1605	105	0.64%	62.33%	REMARKS VIRGULES (/) AND ASTERISKS NOT ALLOWED IN THIS FIELD
1610	3	0.02%	62.35%	PBT REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1620	4	0.02%	62.37%	BCS REQUIRED WITH REQTYP/ACT TYPE/TOS COMBINATION

AGGREGATE ORDER TYPES				
ERROR DETAILS (Fatal Errors)				
Error Type (by error code)	**Count**	**%**	**S %**	**Error Description**
1630	99	0.61%	62.98%	CANNOT SUP A PREVIOUSLY CANCELED LSR/PON
1635	54	0.33%	63.31%	LSR ORIGINATING SOURCE NOT SAME AS PRIOR VERSION
1640	284	1.74%	65.05%	NO ORIGINAL LSR FOUND FOR THIS SUP
1645	1642	10.06%	75.11%	LSR/PON AGED OFF
1650	537	3.29%	78.40%	LSR/PON COMPLETED
1655	7	0.04%	78.45%	LSR ORIGINATING FORMAT (TCIF) NOT SAME AS ORIGINATING FORMAT
1660	37	0.23%	78.67%	SUP NOT ALLOWED ON THIS ACCOUNT ACTIVITY TYPE
1662	20	0.12%	78.80%	SUP NOT ALLOWED ON RESTORAL WHEN THE REASON WAS DENIED
1664	62	0.38%	79.18%	SUP 03 NOT ALLOWED ON THIS ACCOUNT ACTIVITY TYPE
2005	1	0.01%	79.18%	EU-STREET-1 REQUIRED
2015	6	0.04%	79.22%	EU-STATE REQUIRED
2040	2	0.01%	79.23%	LOCNUM=000 SANO PROHIBITED WHEN SASN IS NOT POPULATED AT THIS LOCATION
2050	2	0.01%	79.24%	LOCNUM=000 SASD PROHIBITED WHEN SASN IS NOT POPULATED AT THIS LOCATION
2055	9	0.06%	79.30%	LOCNUM=000 SASD VALID ENTRY IS E, W, N, S, NE, NW, SE, OR SW AT THIS LOCATION
2060	11	0.07%	79.37%	LOCNUM=000 SASN REQUIRED WITH THIS REQTYP/ACT TYP COMBINATION AT THIS LOCATION
2065	7	0.04%	79.41%	LOCBAN REQUIRED
2070	2	0.01%	79.42%	LOCNUM=000 SATH PROHIBITED WHEN SASN IS NOT POPULATED AT THIS LOCATION
2080	12	0.07%	79.50%	LOCNUM=000 SADLO REQUIRED WHEN SANO IS NOT POPULATED AT THIS LOCATION
2085	36	0.22%	79.72%	LOCNUM=000 FLOOR-EU MUST NOT BE POPULATED WITH FLR IN ANY POSITION AT THIS LOCATION
2090	15	0.09%	79.81%	LOCNUM=000 ROOM-EU MUST NOT BE POPULATED WITH RM OR ROOM IN ANY POSITION AT THIS LOCATION
2095	10	0.06%	79.87%	LOCNUM=000 BLDG-EU MUST NOT BE POPULATED WITH BLDG IN ANY POSITION AT THIS LOCATION
2100	1	0.01%	79.87%	LOCNUM=000 CITY-EU REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION AT THIS LOCATION
2105	1	0.01%	79.88%	LOCNUM=000 STATE-EU REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION AT THIS LOCATION
2109	35	0.21%	80.10%	LOCNUM=000 ZIP CODE=EU REQUIRED WHEN SASN IS POPULATED AT THIS LOCATION
2110	445	2.73%	82.82%	LOCNUM=000 ZIP CODE-EU REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION AT THIS LOCATION
2115	4	0.02%	82.85%	FBCON-TELNO MUST BE MINIMUM OF 10 NUMERICS
2120	388	2.38%	85.22%	EATN, EAN, ATN OR AN ARE PROHIBITED ON THIS REQTYP/ACT CODE
2130	11	0.07%	85.29%	LOCNUM=000 TEL NO-LCON MUST BE 10 NUMERICS AT THIS LOCATION
2155	1	0.01%	85.30%	ATN MUST BE 10 NUMERICS
2185	6	0.04%	85.34%	EAN MUST BE 10 NUMERICS OR 13 ALPHANUMERICS
2200	2	0.01%	85.35%	EATN MUST BE 10 NUMERICS
2340	1	0.01%	85.35%	ERL WITH THE DATA OF Y PROHIBITED WHEN LEATN IS POPULATED

AGGREGATE ORDER TYPES				
ERROR DETAILS (Fatal Errors)				
Error Type (by error code)	**Count**	**%**	**S %**	**Error Description**
2350	8	0.05%	85.40%	ERL REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
2355	3	0.02%	85.42%	ERL PROHIBITED WITH THIS REQTYP/ACT TYPE COMBINATION
3010	49	0.30%	85.72%	REFNUM=0001-TELNO= LINE ACTIVITY MUST BE Y OR L WHEN ACCOUNT ACTIVITY = SS OR RS
3035	8	0.05%	85.77%	REFNUM=0001-TELNO= OTN MUST BE 10 NUMERICS
3045	3	0.02%	85.79%	REFNUM=0001 ECCKT MUST BE CLT, CLF OR CLS FORMAT
3047	39	0.24%	86.03%	LNUM=00001 CFA LOC A OR LOC Z CLLI DOES NOT MATCH ACTL
3050	26	0.16%	86.19%	LOCNUM=000 LNUM=00001 CFA FORMAT IS INVALID
3055	1	0.01%	86.19%	REFNUM=0001-TELNO= FPI MUST BE VALID VALUE FOR REQTYP AND ACTIVITY
3085	1	0.01%	86.20%	REFNUM=0001-TELNO= TC OPT VALID ENTRIES ARE:00, 03, 05, 08, 21, 23, 25, 26, 31, 51, 81
3090	52	0.32%	86.52%	REFNUM=0001-TELNO= TC OPT PROHIBITED ON THIS ACT TYPE AND REQTYP
3100	3	0.02%	86.54%	LOCNUM=000 LNUM=00001 TELNO= CHAN/PAIR REQUIRED WHEN CABLE ID IS POPULATED
3110	41	0.25%	86.79%	LOCNUM=001 LNUM=00001 TELNO= CKR FORMAT INVALID
3115	13	0.08%	86.87%	LOCNUM=000 LNUM=00002 TELNO= ECCKT IS PROHIBITED WITH REQTYP/ACT/LNA COMBINATION
3125	3	0.02%	86.89%	LOCNUM=000 LNUM=00001 TELNO= ECCKT FORMAT INVALID
3135	38	0.23%	87.12%	REFNUM=0001-TELNO TC PER-CC/TC PER-DATE REQUIRED WHEN TCTO-PRIMARY FIELD IS POPULATED
3140	9	0.06%	87.17%	LOCNUM=000 LNUM=00001 TELNO= ECCKT REQUIRED WHEN EAN OR LEAN IS POPULATED
3160	2	0.01%	87.19%	LOCNUM=000 LNUM=00001 TELNO= FA VALID ENTRY MUST BE N, C OR D
3165	6	0.04%	87.22%	REFNUM=0001-TELNO=TBE PROHIBITED ON THIS ACTIVITY FOR THIS REQTYPE
3170	10	0.06%	87.28%	REFNUM=0001-TELNO= CFA INVALID FORMAT
3180	7	0.04%	87.33%	REFNUM=0001-TELNO= FA VALID ENTRIES ARE A, C OR D
3190	36	0.22%	87.55%	LOCNUM=000 LNUM=00001 TELNO= FEATURE MUST BE 3, 5 OR 6 ALPHANUMERICS
3205	13	0.08%	87.63%	LOCNUM=000 LNUM=00001 TELNO= FEATURE DETAIL REQUIRED WHEN FA IS C
3220	1	0.01%	87.63%	LOCNUM=000 LNUM=00001 TELNO= IWJK MUST BE 5 ALPHANUMERICS
3245	8	0.05%	87.68%	LOCNUM=000 LNUM=00001 TELNO= IWJQ REQUIRED WHEN JR IS Y
3380	11	0.07%	87.75%	LOCNUM=000 LNUM=00001 TELNO= LNA MUST BE N IF ACT IS N
3385	4	0.02%	87.77%	LOCNUM=000 LNUM=00001 TELNO= LNA MUST BE D, G, N, P, V, W OR X IF ACT IS V, P OR Q
3390	2	0.01%	87.79%	LOCNUM=000 LNUM=00002 TELNO= LNA REQUIRED WHEN ACT TYP IS N, C, T, R, V, S, P OR Q
3400	20	0.12%	87.91%	LOCNUM=000 LNUM=00001 TELNO= LNA MUST BE N OR C IF ACT IS T
3405	1	0.01%	87.92%	LOCNUM=000 LNUM=00001 TELNO= LNA MUST BE R IF ACT IS R
3410	79	0.48%	88.40%	LNUM=00001 TELNO= LNA MUST BE X OR G IF OTN IS POPULATED
3415	23	0.14%	88.54%	LOCNUM=000 LNUM=00002 TELNO= LNA MUST BE N, C, D, R, X, V, G, W, P, L OR B
3420	15	0.09%	88.63%	LOCNUM=000 LNUM=1 TELNO= LNA MUST BE N, C, D, P, OR X IF ACT IS C

AGGREGATE ORDER TYPES				
ERROR DETAILS (Fatal Errors)				
Error Type (by error code)	**Count**	**%**	**S %**	**Error Description**
3422	3	0.02%	88.65%	LNUM=00001 LNA MUST BE N OR D IF REQTYP IS A DIGITAL, DATA DESIGNED (DS1)
3427	3	0.02%	88.67%	LNUM=00001 TELNO= LNA OF G PROHIBITED ON REQTYP/ACT TYP COMBINATION
3430	4	0.02%	88.69%	FOR REQTYP E,F OR M, IF ACT IS P, Q OR V AT LEAST ONE LNA MUST BE G, P, V, W OR X
3433	12	0.07%	88.77%	LOCNUM=000 LNUM=00001 TELNO= LNA PROHIBITED ON THIS REQTYP/ACT TYP/SECNCI COMBINATION
3439	22	0.13%	88.90%	LNUM=00001 TN= LNA MUST BE D ON ACT OF D WHEN REQTYP IS A WITH SECNCI POPULATED
3445	3	0.02%	88.92%	LOCNUM=000 LNUM=00001 TELNO= LNECLSSVC MUST BE 3 OR 5 ALPHANUMERICS
3460	3	0.02%	88.94%	LOCNUM=000 LNUM= TELNO= LNUM REQUIRED WITH THIS REQTYP/LNA TYPE COMBINATION (STOP EDIT)
3470	17	0.10%	89.04%	LOCNUM=000 LNUM=00001 TELNO=LNUM MUST BE UNIQUE WITHIN EACH LOCNUM EXCEPT FOR REQTYP E-IS
3485	9	0.06%	89.10%	LOCNUM=001 LNUM=00001 LOCNUM DOES NOT MATCH AN END USER LOCNUM FOR THIS LSR
3545	1	0.01%	89.10%	LNUM=00001 TELNO= OTN REQUIRED WITH THIS REQTYP/LNA COMBINATION
3630	3	0.02%	89.12%	LNUM=00001 TELNO= SHELF REQUIRED ON REQTYP F IF LNA IS C, G, N OR V
3705	14	0.09%	89.21%	LNUM=00001 TNS MUST BE A MINIMUM OF 10 OR A MAXIMUM OF 15 ALPHANUMBERIC INCLUDING HYPHEN
3735	23	0.14%	89.35%	LNUM=00001 TELNO= PIC REQUIRED ON LNA G, N, P OR V
3740	10	0.06%	89.41%	LNUM=00001 TELNO= PIC VALID ENTRY IS NONE UNDC NC OR VALID PIC WHEN LNA IS C, P OR X
3745	14	0.09%	89.50%	LNUM=00001 TELNO= PIC VALID ENTRIES ARE NONE, UNDC OR A VALID PIC CODE WHEN LNA IS G, N OR
3755	15	0.09%	89.59%	LNUM=00001 TELNO= LPIC REQUIRED ON LNA G, N, P OR V
3760	11	0.07%	89.66%	LNUM=00001 TELNO= LPIC VALID ENTRIES ARE NONE, UNDC, NC OR VALID LPIC CODE WHEN LNA IS C P
3765	18	0.11%	89.77%	LNUM=00001 TELNO= LPIC VALID ENTRIES ARE NONE, UNDC OR A VALID LPIC CODE WHEN LNA IS G, N
3790	42	0.26%	90.02%	LNUM=00001 - TELNO= PTKCON REQUIRED WHEN THE LNA IS G, N OR V
4000	32	0.20%	90.22%	DL DATA ELEMENTS REQUIRED
4015	2	0.01%	90.23%	REFNUM=0001-TELNO= LIST MUST BE VALID ENTRY
4020	7	0.04%	90.27%	DLNUM=0001 LTN= DLNUM MUST BE UNIQUE
4030	4	0.02%	90.30%	DLNUM=0001 LTN= LACT REQUIRED
4035	11	0.07%	90.37%	DLNUM=0001 LTN=ALI CODE PROHIBITED WHEN THE RTY 2ND AND 3RD CHARACTERS ARE ML
4040	1	0.01%	90.37%	REFNUM=0001-TELNO= LISTED ADDRESS REQUIRED WITH THIS REQTYP AND ACTIVITY TYPE
4045	290	1.78%	92.15%	REFNUM=0001-TELNO=0 LISTED ADDRESS PROHIBITED WITH THIS RECTYP AND ACTIVITY TYPE
4050	58	0.36%	92.51%	INVALID YPH ENTRY
4055	37	0.23%	92.73%	YPH REQUIRED WHEN FIRST CHARACTER OF TOS IS 1 OR 3
4060	1	0.01%	92.74%	DLNUM=0001 LTN= VALID RTY REQUIRED
4061	57	0.35%	93.09%	DLNUM=0001 LTN= LASN,ADI,OR LALOC REQUIRED FOR REQTYP J, RTY OF LML, AND LACT OF N
4065	287	1.76%	94.85%	DLNUM=&DLNM LTN=&LTN ASSOCIATED LACT COMBINATION I AND O IS MISSING
4075	27	0.17%	95.01%	MAIN LISTING REQUIRED

AGGREGATE ORDER TYPES				
ERROR DETAILS (Fatal Errors)				
Error Type (by error code)	**Count**	**%**	**S %**	**Error Description**
4090	9	0.06%	95.07%	DLNUM=0001 LTN= VALID LTY REQUIRED
4095	5	0.03%	95.10%	REFNUM=0001-TELNO= DDA-CITY PROHIBITED FOR THIS REQTYP AND ACTIVITY TYPE
4110	12	0.07%	95.17%	DLNUM=0001 LTN=4 VALID STYC CI, SH, SI, OR SL REQUIRED
4120	4	0.02%	95.20%	DLNUM=0001 LTN= TOA B, R, RP OR BP REQUIRED
4160	16	0.10%	95.29%	DLNUM=0001 LTN= DOI REQUIRED VALUE MUST BE 0 - 6
4170	1	0.01%	95.30%	DLNUM=0003 LTN= DOI MUST BE 1
4180	16	0.10%	95.40%	DLNUM=0001 LTN= DOI VALUE MUST BE ZERO
4190	14	0.09%	95.48%	DLNUM=0002 LTN= DOI VALUE INVALID FOR STYLE CODE
4200	2	0.01%	95.50%	DLNUM=0001 LTN MUST BE 10 NUMERICS
4220	1	0.01%	95.50%	DLNUM=0001 LTN= LNLN REQUIRED
4265	4	0.02%	95.53%	DLNUM=0001 LTN=4075632496 TITLE OF LINEAGE INVALID
4280	23	0.14%	95.67%	DLNUM=0001 LTN= TITLE1 DATA INVALID
4290	1	0.01%	95.67%	DLNUM=0002 LTN= TITLE2 DATA INVALID
4310	2	0.01%	95.69%	DLNUM=0001 LTN= LANO PROHIBITED WITHOUT LASN
4320	3	0.02%	95.70%	DLNUM=0001 LTN=9043740664 LASF PROHIBITED WITHOUT LANO
4365	7	0.04%	95.75%	DLNUM=0001 LTN= LASS ENTRY INVALID
4385	58	0.36%	96.10%	DLNUM=0001 LTN= INVALID LAST ENTRY
4395	4	0.02%	96.13%	DLNUM=0001 LTN= LAST PROHIBITED WITH ADI
4405	1	0.01%	96.13%	DLNUM=0002 LTN=8502361678 LTEXT REQUIRED
4430	1	0.01%	96.14%	DLNUM=0003 LTN= INVALID LTXTY DATA
4455	1	0.01%	96.15%	DLNUM=0003 LTN= LTXNUM VALUE MUST BE 4 NUMERICS
4470	5	0.03%	96.18%	DLNUM=0001 LTN= LTXNUM MUST BE CONSECUTIVE AND UNIQUE WITHIN THE DLNUM
4475	12	0.07%	96.25%	DLNUM=0002 LTN= INVALID YPH ENTRY
4478	24	0.15%	96.40%	DLNUM=0001 LTN= YPH ENTRY MUST BE 999001 WHEN LTY IS 2 OR 3
4480	1	0.01%	96.40%	DLNUM=0001 LTN= YPH PROHIBITED WITH LACT Z
4485	16	0.10%	96.50%	DLNUM=0001 LTN= YPH REQUIRED WHEN THE TOS IS 1 OR 3 AND RTY IS ML, AM OR CM
4490	33	0.20%	96.70%	DLNUM=0001 LTN= YPH PROHIBITED WITH THIS RTY
4505	43	0.26%	96.97%	DLNUM=0001 LTN= SIC REQUIRED WHEN ACT IS N, V, OR P
4510	41	0.25%	97.22%	DLNUM=0001 LTN=ONLY ONE SIC ALLOWED PER ACCOUNT
4530	4	0.02%	97.24%	DLNUM=0003 LTN= ADI PROHIBITED WHEN LASN OR LALOC IS POPULATED
4600	27	0.17%	97.41%	DLNUM=0001 LTN= AMPERSAND REQUIRED WITH DLNM
4630	1	0.01%	97.41%	DLNUM=0001 LTN= SEQTEXT PROHIBITED WITHOUT THE SO FIELD OF A

AGGREGATE ORDER TYPES				
ERROR DETAILS (Fatal Errors)				
Error Type (by error code)	**Count**	**%**	**S %**	**Error Description**
4650	2	0.01%	97.43%	DLNUM=0002 LTN= SEQTN PROHIBITED WHEN THE SEQTEXT OR SEQADDR US NOT POPULATED
4670	2	0.01%	97.44%	DLNUM=0003 LTN= LVL REQUIRED WHEN STYC IS CI (STOP EDIT)
4685	5	0.03%	97.47%	DLNUM=0002 LVL ENTRIES MUST BE SEQUENTIAL AND THE THE SAME LVL VALUE CANNOT APPEAR MORE THAN TWICE
4690	1	0.01%	97.48%	DLNUM=0002 LTN= HS PROHIBITED WHEN THE STYC IS NOT CI, SH OR SI
4740	3	0.02%	97.49%	DLNUM=0001 LTN= INS1 REQUIRED WHEN INTEXT OR INADDR IS POPULATED
4810	2	0.01%	97.51%	DLNUM=0001 LTN= INS1 REQUIRED WHEN INTEXT IS POPULATED
4825	2	0.01%	97.52%	DLNUM=0001 LTN= INS1 REQUIRED WHEN INADDR IS POPULATED
4835	2	0.01%	97.53%	DACT ENTRY MUST BE N
4837	8	0.05%	97.58%	DACT REQUIRED
4870	1	0.01%	97.59%	DDASN IS REQUIRED
4895	1	0.01%	97.59%	DDALOC REQUIRED
4900	1	0.01%	97.60%	DDAST REQUIRED
4905	1	0.01%	97.60%	DDAZC REQUIRED
4920	4	0.02%	97.63%	DIRQTY A PROHIBITED WITHOUT DIRTYP
4925	4	0.02%	97.65%	DIRQTY NC PROHIBITED WITHOUT DIRTYP
5000	2	0.01%	97.67%	HUNTING PROHIBITED WITH THIS REQTYP/ACT TYPE COMBINATION
5005	7	0.04%	97.71%	LOCNUM=000 THE FOLLOWING FIELDS ARE REQUIRED; HNUM, HA, AND HID
5015	7	0.04%	97.75%	HTQTY MUST EQUAL TOTAL NUMBER OF HNUM ON THIS REQUEST
5025	2	0.01%	97.76%	LOCNUM=000 HNUM= HA=G HA MUST BE N, E, C, OR D
5030	1	0.01%	97.77%	LOCNUM=000 HNUM=00001 HA OF E PROHIBITED ON ACT TYPE N, T, P OR Q
5050	2	0.01%	97.78%	LOCNUM=001 DOES NOT MATCH AN END USER LOCNUM ON THIS LSR
5065	1	0.01%	97.79%	LOCNUM=000 HNUM=00001 HID ENTRY FOR HNTYP 1 2 3 OR 4 MUST BE N OR UP TO 3 ALPHAS OR 4 NUMERICS
5070	7	0.04%	97.83%	LOCNUM=000 HNUM=00001 HID MUST BE N WHEN HA IS N AND HNTYP IS 1, 2, 3 OR 4
5090	1	0.01%	97.84%	LOCNUM=000 HNUM=00001 TLI REQUIRED IF HNTYPE IS 5 OR 6
5095	2	0.01%	97.85%	LOCNUM=000 HNUM=00001 TLI PROHIBITED WHEN HNTYP IS 1, 2, 3 OR 4 AND NOTYP IS T
5098	2	0.01%	97.86%	LOCNUM=000 HNUM=00001 HNTYP REQUIRED FOR THIS ACT TYPE/HA COMBINATION
5105	1	0.01%	97.87%	LOCNUM=000 HNUM=00001 HLA=C HLA VALID ENTRIES ARE N, E OR D
5110	1	0.01%	97.87%	LOCNUM=001 HNUM=00001 HLA=N HLA OF N PROHIBITED WHEN HUNT GROUP ACTIVITY IS E
5115	8	0.05%	97.92%	LOCNUM=000 HNUM=00001 HLA=E HLA OF E PROHIBITED WHEN HUNT GROUP ACTIVITY IS N
5135	23	0.14%	98.06%	LOCNUM=000 HNUM=00001 HTSEQ=0005 SAME HT NOT ALLOWED IN MORE THAN ONE HTSEQ WHEN HLA IS N OR E
5175	3	0.02%	98.08%	HNUM=00001 HT=T0001--T0002 HT MUST BE 10 NUMERICS OR 14 NUMERICS WITH A HYPHEN IF HNTYP 1-4
5185	17	0.10%	98.19%	LOCNUM=000 HNUM=00001 HT= FOR HNTYP 5 OR 6, HT MUST BE 5 OR 10 ALPHANUMERIC

AGGREGATE ORDER TYPES				
ERROR DETAILS (Fatal Errors)				
Error Type (by error code)	**Count**	**%**	**S %**	**Error Description**
6005	1	0.01%	98.19%	NC CODE INVALID
6045	30	0.18%	98.38%	INVALID NC/NCI/SECNCI COMBINATION (STOP EDIT)
6050	5	0.03%	98.41%	REQTYP/LOOP TYPE COMBINATION INVALID
6055	11	0.07%	98.47%	LQTY IS REQUIRED FOR REQTYP/ACT COMBINATION
7000	4	0.02%	98.50%	EAN OR EATN OR LEATN ON LINES OR LEAN ON LINES IS REQUIRED WHEN ACT IS P, Q OR V
7005	2	0.01%	98.51%	EAN, EATN, LEATN, AND LEAN ARE MUTUALLY EXCLUSIVE
8005	12	0.07%	98.58%	DNUM=00001 TC OPT PROHIBITED WITH THIS REQTYP/ACT TYPE COMBINATION
8040	8	0.05%	98.63%	LOCNUM= DISCNBR=&DISCNM DNUM=&DNUM TC TO PRIMARY CANNOT BE THE SAME AS THE NUMBER BEING REFFER
8110	4	0.02%	98.66%	LOCNUM= DNUM=00001 TC PER DATE IS INVALID, MUST BE LATER THAN THE LSR RECEIPT DATE
8115	13	0.08%	98.74%	LNUM=00001 TC OPT PROHIBITED WITH THIS REQTYP/ACT TYPE COMBINATION
8120	4	0.02%	98.76%	LNUM=00002 TC OPT VALID ENTRY IS ST, NO, CA OR TC
8140	78	0.48%	99.24%	LNUM=00001 TC OPT PROHIBITED IF TC FR IS NOT POPULATED ON REQTYP E, F OR M FOR LNA C, G, N OR V
8155	2	0.01%	99.25%	LNUM=00001 TC OPT PROHIBITED IF LNUM DISC NBR IS NOT POPULATED ON REQTYP A
8180	22	0.13%	99.39%	LNUM=00001 TC TO PRIMARY NUMBER MUST BE DIFFERENT FROM NUMBER BEING REFERRED
8210	3	0.02%	99.41%	LNUM=00002 TC PER PROHIBITED WHEN LNUM TC OPT IS NOT ST OR TC
8215	16	0.10%	99.50%	LNUM=00001 TC PER DATE INVALID. IT MUST BE LATER THAN THE LSR RECEIPT DATE
8255	78	0.48%	99.98%	INVALID ACTIVITY TYPE
9870	3	0.02%	100.00%	ATN OR EATN REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
Total:	16318	100.00%		

AGGREGATE ORDER TYPES

ERROR DETAILS - 8825

Error Type (by error code)	Error Description
8825	ORDER ERR: SA LIST 023 LIN STREET NAME FOR SA NOT VALID FOR NPA NXX!
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: CS IDNT 011 LIN USOC FOLLOWING CS IS INCORRECT! OCS 1FR
8825	ORDER ERR: LN LIST 010 LIN RECAPPED LN, NLST OR NP MAY NOT APPEAR! ILN (LNR) CROS
8825	ORDER ERR: DSA IDNT 010 LI DSA PRESENT - NEED CATEGORY L USOC OR SMV USOC!
8825	ORDER ERR: TN SAE 038 LINE TN OR TLI IS REQUIRED FOR INWARD CATEGORY D USOCS!
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: ZLLU SAE 009 LI ZLLU MUST APPEAR!
8825	ORDER ERR: TYA BILL 008 LI TYA REQUIRED WITH SIC CODE OF 98XX
8825	ORDER ERR: LCON SAE 007 LI LCON FORMAT INCORRECT! IG2 CKL
8825	ORDER ERR: RCU SAE 009 LIN RCU CODESET INVALID! I1 1FR /TN
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1 DRS /TN
8825	ORDER ERR: DSA IDNT 009 LI DSA MUST APPEAR IN IDNT!
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1 DRS /TN
8825	ORDER ERR: ZLLU SAE 009 LI ZLLU MUST APPEAR!
8825	ORDER ERR: PKG SAE 010 LIN PKG NOT VALID ON THIS USOC! T1 1FB /TN
8825	ORDER ERR: RCU SAE 009 LIN RCU CODESET INVALID! I1 14R /TN
8825	ORDER ERR: CFND SAE 016 LI SEE SOER DOCUMENTATION! T1
8825	ORDER ERR: PKG SAE 010 LIN PKG NOT VALID ON THIS USOC! T1 1FB
8825	ORDER ERR: PIC SAE 012 LIN PIC MUST APPEAR ON I AND T ACTION CODED CATEGORY D USOC!
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: FORMAT SAE 389 I1 DRS /TN
8825	ORDER ERR: ZLLU SAE 009 LI ZLLU MUST APPEAR!
8825	ORDER ERR: NLST LIST 013 L SEE SOER DOCUMENTATION! INLST(NON-LIST) INTERPRINT EQUI
8825	ORDER ERR: LN LIST 010 LIN SEE SOER DOCUMENTATION! ILN
8825	ORDER ERR: RCU SAE 009 LIN RCU CODESET INVALID! I1 14R /
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!

AGGREGATE ORDER TYPES

ERROR DETAILS - 8825

Error Type (by error code)	Error Description
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: SS BILL 007 LIN SS DATA FORMAT INCORRECT! ISS
8825	ORDER ERR: SIC LIST 012 LI SIC CODE NOT ON BRIS SIC TABLE! ISIC 3047
8825	ORDER ERR: RESH BILL 023 L USOC BSX++ MAY NOT APPEAR!
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: FORMAT 374 LINE EUCLC: 0001 RELAY: 0000=
8825	ORDER ERR: ADL SAE 010 LIN ADL MUST APPEAR! I1
8825	ORDER ERR: LOC LIST 019 LI INVALID LAST CHARACTER FOR LEVELS 1-3! ILOC LOT 4 DES (
8825	ORDER ERR: SA LIST 023 LIN STREET NAME FOR SA NOT VALID FOR NPA NXX!
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: LCON SAE 007 LI LCON FORMAT INCORRECT! CKL
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: ROUT LIST 007 L ROUT INVALID ON THIS ORDER!
8825	ORDER ERR: TYA BILL 008 LI TYA REQUIRED WITH SIC CODE OF 98XX
8825	ORDER ERR: PKG SAE 010 LIN PKG NOT VALID ON THIS USOC! T1
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1
8825	ORDER ERR: TCP TFC 007 LIN INVALID TCP DATE! TCP 06-13-00
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: DSA IDNT 009 LI DSA MUST APPEAR IN IDNT!
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1
8825	ORDER ERR: ADL SAE 010 LIN ADL MUST APPEAR! I1 1FR /TN
8825	ORDER ERR: PCA SAE 013 LIN SEE SOER DOCUMENTATION! T1
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA

AGGREGATE ORDER TYPES

ERROR DETAILS - 1000

Error Type (by error code)	Error Description
1000	CLEARED ERR BY ISSUING ORDER MANUALLY
1000	CLEARED SYSTEM ERRORS OSCOL AND UEAMC
1000	CLEARED UP SYSTEM ERRORS
1000	CLEARED ERROR FOR SYSTEM GENERATED ORDER#
1000	CORRECTED SYSTEM GENERATED ERRORS FOR ORDER#
1000	CLEANED UP SYSTEM ERRORS
1000	CANCEL PER CLEC.
1000	PUT IN E STATUS TO DROP OFF-ORD CANCELLED BY CLEC
1000	CLEARED ALL SYSTEM ERRORS IN DUE DATE CHANGE BY SYSTEM TO 070700
1000	ORDERDD 06-27-00 WORKED TO CHG LISTING
1000	PLACED IN E-STAT SUP 1 ON VER 1 THANKS
1000	ERR PLACED IN E-STAT SUP 1
1000	ERR CLEARED-ORDER ISS TO PROVIDE 1 LOOP
1000	CORRECT SYSTEM ERRORS
1000	CAN PER CLEC
1000	ERROR TO DROP, PON CANCELLED PER SUP 01
1000	EU NAME IS INCOMPLETE, PLS VERIFY AND RESUBMIT;
1000	CLEAN UP SYSTEM ERROR AND ADD SHELVES TO LOC FLR INFO
1000	CORRECTED SYSTEM ERRORS FOR ORDER#
1000	CORRECTED ERRORS ON ORDER BY REMOVING OCOSL & UEAMC WHICH SHOULD NOT BE ON LY-- REQUEST
1000	CLEARED ERROR FOR SYSTEM GENERATED ORDER, ORDER #
1000	ERROR TO DROP, UNABLE TO FORCE FOC ON C51RKDT0 CPX 06-08-00..
1000	ACCOUNT , SERVICE ORDER, DD 06-30-00
1000	ERROR TO DROP, UNABLE TO FORCE FOC ON
1000	CANCELLED ORDER PER SUP 1 LESOG
1000	CORRECT MAN CODE ON ROUTING ERROR MADE BY SYSTEM
1000	RECVD SUP 1 TO CANCEL
1000	CORRECT SYSTEM ERROS
1000	ERR PLACED IN E-STAT SUP 1 ON VER 1
1000	UPDATE TO CHANGE DUE DATE TO 6-27
1000	ERR PLACED IN E-STAT ORDER COMPLETED

AGGREGATE ORDER TYPES

ERROR DETAILS - 1000

Error Type (by error code)	Error Description
1000	CLEARED ERR FOR ORDER # , PON#,
1000	CORRECT SYSTEM ERRORS
1000	CORRECT SYSTEM ERRORS
1000	CLEARED ERROR FOR SYSTEM GENERATED ORDER #
1000	CLEARED ERROR
1000	CORRECT SVC ORDER BY REMOVING OCOSL & UEAMC-WHCH SHOULD NOT BE ON LY-- RQST
1000	CORRECT ERRORS
1000	CORRECTED SYSTEM GENERATED ORDERS, ORDER#
1000	CORRECTED SYSTEM GENERATED ORDER #
1000	SENT S STATUS REFERAL FORM 06-20-00.
1000	ISS ORD C509GNJ6 DD 0703 ERR STAT 2 COR FOC-
1000	DD 2000-07-05
1000	ORDER CANCELLED
1000	CLAIMED IN ERROR
1000	ORDER PLACED IN ERROR BUCKET. RECORD ORD CPX B4 FOC WAS SENT.
1000	DD 06-14-00
1000	DD 07-06-00
1000	ORDER NY32B0F8 DOES NOT HAVE PON ON IT..
1000	DD 2000-07-05
1000	CORRECT SYSTEM ERRORS
1000	CLEAR UP SYSTEM ERRORS
1000	ERR TO DROP OFF, ORD
1000	ERR CLEARED-ORDER ISS TO PROVIDE 1 LOOP
1000	CORRECT SYSTEM ERRORS
1000	CORRECT SYSTEM PROBLEMS
1000	CLEARED UP SYSTEM ERRORS
1000	CLEARED ERRORS FROM ORDER TO FLOW THRU
1000	CLEAR SYSTEM ERRORS OCOSL AND DFDT
1000	CORRECT ON ODR NUMBER
1000	ORDER BY PLACING DFDT INFO IN PROPER PLACE AND REMOVING OCOSL (NOT VALID ON LY--ORDER)

	PERCENT ACHIEVED FLOW-THROUGH	PERCENT FLOW THROUGH
CLEC AGGREGATE		
REGION ALL SERVICES	54.86%	91.24%

AGGREGATE ORDER TYPES

Company Info				LSR PROCESSING							FLOWTHROUGH		
	Mechanized Interface Used			Manual	Rejects	Validated	Errors						
Name	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Pecent Flow Through
#1	194	0	194	14	19	161	18	15	3	143	83.14%	88.82%	90.51%
#2	160	0	160	79	22	59	17	7	10	42	32.81%	71.19%	85.71%
#3	488	0	488	254	59	175	85	52	33	90	22.73%	51.43%	63.38%
#4	0	9	9	4	2	3	2	2	0	1	14.29%	33.33%	33.33%
#5	1	0	1	0	0	1	1	0	1	0	0.00%	0.00%	0.00%
#6	0	283	283	32	24	227	46	41	5	181	71.26%	79.74%	81.53%
#7	712	0	712	318	128	266	74	27	47	192	35.75%	72.18%	87.67%
#8	0	391	391	143	67	181	64	34	30	117	39.80%	64.64%	77.48%
#9	3,031	0	3,031	495	332	2,204	284	66	218	1920	77.39%	87.11%	96.68%
#10	122	0	122	105	12	5	4	1	3	1	0.93%	20.00%	50.00%
#11	194	0	194	94	37	63	24	16	8	39	26.17%	61.90%	70.91%
#12	0	30	30	17	6	7	4	1	3	3	14.29%	42.86%	75.00%
#13	45	0	45	16	16	13	6	2	4	7	28.00%	53.85%	77.78%
#14	3,600	0	3,600	658	214	2,728	197	44	153	2531	78.29%	92.78%	98.29%
#15	0	44	44	26	5	13	2	0	2	11	29.73%	84.62%	100.00%
#16	1,951	0	1,951	461	153	1,337	211	148	63	1126	64.90%	84.22%	88.38%
#17	104	0	104	78	20	6	1	0	1	5	6.02%	83.33%	100.00%
#18	0	976	976	343	123	510	127	74	53	383	47.88%	75.10%	83.81%
#19	227	0	227	99	33	95	12	7	5	83	43.92%	87.37%	92.22%
#20	0	1,919	1,919	1,794	125	0	0	0	0	0	0.00%	0.00%	0.00%
#21	0	80	80	36	10	34	8	3	5	26	40.00%	76.47%	89.66%
#22	3,557	0	3,557	790	342	2,425	698	180	518	1727	64.03%	71.22%	90.56%
#23	0	1,893	1,893	784	263	846	259	127	132	587	39.19%	69.39%	82.21%
#24	41	0	41	6	1	34	13	5	8	21	65.63%	61.76%	80.77%
#25	0	39	39	14	4	21	7	2	5	14	46.67%	66.67%	87.50%
#26	0	4	4	2	0	2	2	0	2	0	0.00%	0.00%	0.00%
#27	614	0	614	207	83	324	35	19	16	289	56.12%	89.20%	93.83%
#28	256	0	256	112	16	128	53	41	12	75	32.89%	58.59%	64.66%
#29	0	1	1	1	0	0	0	0	0	0	0.00%	0.00%	0.00%

#30	0	2	2	1	1	0	0	0	0	0	0.00%	0.00%	0.00%
#31	0	66	66	20	10	36	15	11	4	21	40.38%	58.33%	65.63%
EDI Subtotal	15297	0	15297	3786	1487	10024	1733	630	1103	8291	65.25%	82.71%	92.94%
TAG Subtotal		5737	5737	3217	640	1880	536	295	241	1344	27.68%	71.49%	82.00%
TOTAL INTERFACES	**15297**	**5737**	**21034**	**7003**	**2127**	**11904**	**2269**	**925**	**1344**	**9635**	**54.86%**	**80.94%**	**91.24%**

AGGREGATE ORDER TYPES	
Company Info	
Name	**FATAL REJECTS**
#1	7
#2	20
#3	205
#4	2
#5	12
#6	192
#7	51
#8	78
#9	21
#10	21
#11	6
#12	27
#13	71
#14	4
#15	101
#16	23
#17	154
#18	33
#19	297
#20	10
#21	593
#22	62
#23	5
#24	4
#25	0
#26	0
#27	74
#28	29

AGGREGATE ORDER TYPES	
Company Info	
Name	**FATAL REJECTS**
#29	0
#30	2
#31	4
Total	2108

Trunk Group Performance - Aggregate

Tennessee		Average blocking percentage by hour																							
		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24
Jan-01	BellSouth	0.0123	0.0027	0.0031	0.0127	0.0014	0.0056	0.1885	0.0716	0.1263	0.0725	0.0659	0.0282	0.1653	0.5347	0.0177	0.0567	0.0425	0.0862	0.0556	0.0013	0.0082	0.0044	0.1681	0.0294
	CLEC	0.0018	0.0010	0.0000	0.0117	0.0000	0.0066	0.0086	0.1013	0.0931	0.0246	0.0186	0.0293	0.0341	0.0285	0.0321	0.1070	0.0762	0.0447	0.0647	0.3451	1.0797	0.5873	0.0615	0.0009
	Difference	0.0105	0.0017	0.0031	0.0010	0.0014	-0.0011	0.1798	-0.0298	0.0332	0.0478	0.0473	-0.0011	0.1312	0.5062	-0.0144	-0.0503	-0.0336	0.0415	-0.0091	-0.3439	-1.0716	-0.5829	0.1066	0.0285
Feb-01	BellSouth	0.0050	0.0014	0.0064	0.0071	0.0025	0.3169	0.1855	0.1093	0.0767	0.1043	0.0160	0.1113	0.1504	0.3565	0.0098	0.0682	0.0273	0.4908	0.4667	0.0205	0.0044	0.0026	2.0178	0.0948
	CLEC	0.0453	0.0502	0.0432	0.0391	0.0699	0.0664	0.0732	0.2176	0.0880	0.0356	0.0321	0.0418	0.0355	0.0417	0.0436	0.1123	0.1126	0.0982	0.1168	0.1527	0.4791	0.3546	0.0447	0.0412
	Difference	-0.0403	-0.0488	-0.0368	-0.0320	-0.0674	0.2504	0.1124	-0.1084	-0.0112	0.0687	-0.0162	0.0696	0.1149	0.3148	-0.0338	-0.0441	-0.0853	0.3927	0.3498	-0.1322	-0.4747	-0.3520	1.9731	0.0536
Mar-01	BellSouth	0.0160	0.0021	0.0034	0.0009	0.0006	0.0066	0.4853	0.1111	0.2342	0.1037	0.0480	0.0978	0.2507	0.1806	0.1420	0.0239	0.0938	0.2198	0.1666	0.0037	0.0067	0.0429	0.5616	0.0275
	CLEC	0.0020	0.0004	0.0005	0.0003	0.0001	0.0005	0.0285	0.1249	0.0963	0.0234	0.0254	0.0336	0.0321	0.0293	0.0459	0.0575	0.0662	0.0815	0.1765	0.3189	0.6817	0.3264	0.0174	0.0013
	Difference	0.0140	0.0017	0.0029	0.0006	0.0005	0.0061	0.4568	-0.0138	0.1379	0.0803	0.0226	0.0642	0.2187	0.1514	0.0961	-0.0336	0.0277	0.1382	-0.0099	-0.3152	-0.6750	-0.2835	0.5442	0.0263
Apr-01	BellSouth	0.0064	0.0043	0.0009	0.0000	0.0001	0.0133	0.6500	0.1758	0.0643	0.0168	0.2672	0.1795	0.2800	0.7795	0.2278	0.5256	0.2185	0.0843	0.0310	0.0025	0.0029	0.0060	0.2799	0.0437
	CLEC	0.0009	0.0012	0.0006	0.0002	0.0002	0.0006	0.0669	0.3935	0.1700	0.0355	0.0285	0.0450	0.0446	0.0559	0.0598	0.0541	0.1106	0.0736	0.0498	0.0781	0.2818	0.2769	0.0720	0.0142
	Difference	0.0054	0.0031	0.0003	-0.0002	-0.0001	0.0127	0.5831	-0.2177	-0.1057	-0.0188	0.2387	0.1344	0.2354	0.7236	0.1680	0.4715	0.1080	0.0107	-0.0188	-0.0755	-0.2790	-0.2709	0.2080	0.0295
May-01	BellSouth	0.0051	0.0004	0.0000	0.0000	0.0012	6.3169	7.4932	0.5002	0.1317	0.0498	0.1681	0.4471	0.3662	0.8102	0.1450	0.3898	0.2437	0.3603	0.1585	0.0060	0.0108	0.0448	2.8002	0.0804
	CLEC	0.0061	0.0053	0.0005	0.0054	0.0001	0.0007	0.0553	0.5385	0.2637	0.0559	0.0583	0.0818	0.0908	0.1086	0.0679	0.0963	0.1181	0.0833	0.0212	0.0267	0.0690	0.0992	0.0495	0.0178
	Difference	-0.0010	-0.0049	-0.0005	-0.0054	0.0011	6.3162	7.4379	-0.0383	-0.1320	-0.0061	0.1098	0.3653	0.2754	0.7016	0.0771	0.2936	0.1255	0.2770	0.1373	-0.0207	-0.0582	-0.0545	2.7507	0.0626
Jun-01	BellSouth	0.0062	0.0008	0.0006	0.0002	0.0001	0.0060	0.7409	0.0491	0.0766	0.0290	0.0375	0.0733	0.0895	0.4859	0.0602	0.0386	0.0687	0.3005	0.1453	0.0072	0.0093	0.0101	0.5068	0.0395
	CLEC	0.0881	0.4622	0.0000	0.0057	0.0001	0.0010	0.0400	0.1337	0.0874	0.0679	0.0835	0.0706	0.0491	0.0568	0.0630	0.0393	0.0491	0.0368	0.0127	0.0213	0.0495	0.0811	0.0430	0.0173
	Difference	-0.0819	-0.4614	0.0006	-0.0054	0.0000	0.0049	0.7009	-0.0846	-0.0108	-0.0389	-0.0460	0.0027	0.0404	0.4291	-0.0028	-0.0007	0.0196	0.2637	0.1326	-0.0141	-0.0402	-0.0710	0.4637	0.0223
Jul-01	BellSouth	0.0110	0.0007	0.0000	0.0024	0.3008	0.4381	1.4967	0.1027	0.0651	0.0538	0.0305	0.0097	0.1283	0.2420	0.0214	0.0161	0.1469	0.6746	0.7498	0.0070	0.0121	0.0472	0.5523	0.0287
	CLEC	0.0024	0.0028	0.0032	0.0001	0.0000	0.0005	0.0414	0.0817	0.0396	0.0134	0.0195	0.0387	0.0384	0.0160	0.0084	0.0154	0.0172	0.0201	0.0142	0.0094	0.0133	0.0588	0.0726	0.0149
	Difference	0.0086	-0.0021	-0.0032	0.0023	0.3008	0.4375	1.4553	0.0210	0.0255	0.0404	0.0110	-0.0290	0.0899	0.2260	0.0130	0.0007	0.1297	0.6544	0.7356	-0.0024	-0.0012	-0.0116	0.4796	0.0138
Aug-01	BellSouth	0.0045	0.0043	0.0018	0.0000	0.0015	0.2182	0.4095	0.1027	0.0551	0.0240	0.0175	0.0117	0.1061	0.2894	0.0173	0.0187	0.0087	0.0818	0.0357	0.0075	0.0032	0.0703	0.0180	0.0242
	CLEC	0.0049	0.0049	0.0006	0.0000	0.0001	0.0001	0.0223	0.1041	0.0221	0.0090	0.0049	0.0109	0.0194	0.0147	0.0195	0.0290	0.0508	0.0322	0.0027	0.0079	0.0324	0.0949	0.0649	0.0071
	Difference	-0.0004	-0.0006	0.0011	0.0000	0.0014	0.2181	0.3872	-0.0014	0.0330	0.0150	0.0126	0.0009	0.0867	0.2747	-0.0022	-0.0103	-0.0421	0.0496	0.0330	-0.0004	-0.0292	-0.0246	-0.0469	0.0170
Sep-01	BellSouth	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0027	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0001	0.0000	0.0000	0.0000	0.0013	0.0022	0.0000	0.0000
	CLEC	0.0180	0.0033	0.0000	0.0000	0.0002	0.0002	0.0000	0.0001	0.0224	0.0373	0.0307	0.0121	0.0045	0.0102	0.0003	0.0049	0.0201	0.0042	0.0045	0.0066	0.0659	0.0277	0.0016	0.0006
	Difference	-0.0180	-0.0033	0.0000	0.0000	-0.0002	-0.0002	0.0000	-0.0001	-0.0224	-0.0346	-0.0307	-0.0121	-0.0045	-0.0102	-0.0003	-0.0049	-0.0200	-0.0042	-0.0045	-0.0066	-0.0645	-0.0255	-0.0016	-0.0006
Oct-01	BellSouth	0.0009	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0029	0.0029	0.0000	0.0000
	CLEC	0.0091	0.0010	0.0001	0.0003	0.0006	0.0042	0.0000	0.0057	0.0140	0.0089	0.0008	0.1017	0.0038	0.0092	0.0023	0.0015	0.0131	0.0041	0.0003	0.0051	0.0259	0.0123	0.0005	0.0001
	Difference	-0.0082	-0.0010	-0.0001	-0.0003	-0.0006	-0.0042	0.0000	-0.0057	-0.0140	-0.0089	-0.0008	-0.1017	-0.0038	-0.0092	-0.0023	-0.0015	-0.0131	-0.0041	-0.0003	-0.0051	-0.0230	-0.0094	-0.0005	-0.0001
Nov-01	BellSouth	0.0009	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0001	0.0000	0.0000	0.0045	0.0108	0.0000	0.0003	0.0000	0.0005	0.0019	0.0026	0.0019	0.0000	0.0000
	CLEC	0.0041	0.0025	0.0034	0.0004	0.0000	0.0003	0.0000	0.0013	0.0000	0.0022	0.0009	0.0026	0.0032	0.0072	0.0047	0.0127	0.0201	0.0158	0.0021	0.0061	0.0047	0.0021	0.0035	0.0181
	Difference	-0.0033	-0.0025	-0.0034	-0.0004	0.0000	-0.0003	0.0000	-0.0013	0.0000	-0.0022	-0.0009	-0.0026	-0.0032	-0.0027	0.0061	-0.0127	-0.0198	-0.0158	-0.0016	-0.0041	-0.0022	-0.0002	-0.0035	-0.0181

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				Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Resale - Ordering											
	% Rejected Service Requests - Mechanized											
A.1.1.1	O-7	Residence/GA(%)		Diagnostic			12.90%	25,673				Diagnostic
A.1.1.2	O-7	Business/GA(%)		Diagnostic			24.82%	689				Diagnostic
A.1.1.3	O-7	Design (Specials)/GA(%)		Diagnostic			75.00%	4				Diagnostic
A.1.1.4	O-7	PBX/GA(%)		Diagnostic			0.00%	2				Diagnostic
A.1.1.5	O-7	Centrex/GA(%)		Diagnostic								Diagnostic
A.1.1.6	O-7	ISDN/GA(%)		Diagnostic								Diagnostic
	% Rejected Service Requests - Partially Mechanized											
A.1.2.1	O-7	Residence/GA(%)		Diagnostic			26.13%	4,956				Diagnostic
A.1.2.2	O-7	Business/GA(%)		Diagnostic			53.01%	664				Diagnostic
A.1.2.3	O-7	Design (Specials)/GA(%)		Diagnostic			100.00%	3				Diagnostic
A.1.2.4	O-7	PBX/GA(%)		Diagnostic			0.00%	1				Diagnostic
A.1.2.5	O-7	Centrex/GA(%)		Diagnostic								Diagnostic
A.1.2.6	O-7	ISDN/GA(%)		Diagnostic								Diagnostic
	% Rejected Service Requests - Non-Mechanized											
A.1.3.1	O-7	Residence/GA(%)		Diagnostic			41.11%	287				Diagnostic
A.1.3.2	O-7	Business/GA(%)		Diagnostic			51.06%	470				Diagnostic
A.1.3.3	O-7	Design (Specials)/GA(%)		Diagnostic			17.21%	674				Diagnostic
A.1.3.4	O-7	PBX/GA(%)		Diagnostic			37.25%	51				Diagnostic
A.1.3.5	O-7	Centrex/GA(%)		Diagnostic			52.94%	17				Diagnostic
A.1.3.6	O-7	ISDN/GA(%)		Diagnostic			38.46%	39				Diagnostic
	Reject Interval - Mechanized											
A.1.4.1	O-8	Residence/GA(%)		>= 97% w in 1 hr			95.90%	3,321				NO
A.1.4.2	O-8	Business/GA(%)		>= 97% w in 1 hr			95.35%	172				NO
A.1.4.3	O-8	Design (Specials)/GA(%)		>= 97% w in 1 hr			0.00%	4				NO
A.1.4.4	O-8	PBX/GA(%)		>= 97% w in 1 hr								
A.1.4.5	O-8	Centrex/GA(%)		>= 97% w in 1 hr								
A.1.4.6	O-8	ISDN/GA(%)		>= 97% w in 1 hr								
	Reject Interval - Partially Mechanized - 10 hours											
A.1.7.1	O-8	Residence/GA(%)		>= 85% w in 10 hrs			94.75%	1,334				YES
A.1.7.2	O-8	Business/GA(%)		>= 85% w in 10 hrs			96.45%	366				YES
A.1.7.3	O-8	Design (Specials)/GA(%)		>= 85% w in 10 hrs			33.33%	3				NO
A.1.7.4	O-8	PBX/GA(%)		>= 85% w in 10 hrs								
A.1.7.5	O-8	Centrex/GA(%)		>= 85% w in 10 hrs								
A.1.7.6	O-8	ISDN/GA(%)		>= 85% w in 10 hrs								
	Reject Interval - Non-Mechanized											
A.1.8.1	O-8	Residence/GA(%)		>= 85% w in 24 hrs			99.15%	118				YES
A.1.8.2	O-8	Business/GA(%)		>= 85% w in 24 hrs			99.59%	241				YES
A.1.8.3	O-8	Design (Specials)/GA(%)		>= 85% w in 24 hrs			98.41%	126				YES
A.1.8.4	O-8	PBX/GA(%)		>= 85% w in 24 hrs			84.21%	19				NO
A.1.8.5	O-8	Centrex/GA(%)		>= 85% w in 24 hrs			100.00%	9				YES
A.1.8.6	O-8	ISDN/GA(%)		>= 85% w in 24 hrs			100.00%	16				YES
	FOC Timeliness - Mechanized											
A.1.9.1	O-9	Residence/GA(%)		>= 95% w in 3 hrs			99.74%	22,274				YES
A.1.9.2	O-9	Business/GA(%)		>= 95% w in 3 hrs			99.01%	506				YES
A.1.9.3	O-9	Design (Specials)/GA(%)		>= 95% w in 3 hrs								
A.1.9.4	O-9	PBX/GA(%)		>= 95% w in 3 hrs			100.00%	2				YES
A.1.9.5	O-9	Centrex/GA(%)		>= 95% w in 3 hrs								
A.1.9.6	O-9	ISDN/GA(%)		>= 95% w in 3 hrs								
	FOC Timeliness - Partially Mechanized - 10 hours											
A.1.12.1	O-9	Residence/GA(%)		>= 85% w in 10 hrs			91.70%	3,954				YES
A.1.12.2	O-9	Business/GA(%)		>= 85% w in 10 hrs			98.53%	340				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.1.12.3	O-9	Design (Specials)/GA(%)	>= 85% w in 10 hrs								
A.1.12.4	O-9	PBX/GA(%)	>= 85% w in 10 hrs			50.00%	2				NO
A.1.12.5	O-9	Centrex/GA(%)	>= 85% w in 10 hrs								
A.1.12.6	O-9	ISDN/GA(%)	>= 85% w in 10 hrs								
		FOC Timeliness - Non-Mechanized									
A.1.13.1	O-9	Residence/GA(%)	>= 85% w in 36 hrs			96.77%	124				YES
A.1.13.2	O-9	Business/GA(%)	>= 85% w in 36 hrs			98.85%	174				YES
A.1.13.3	O-9	Design (Specials)/GA(%)	>= 85% w in 36 hrs			99.27%	547				YES
A.1.13.4	O-9	PBX/GA(%)	>= 85% w in 36 hrs			90.48%	21				YES
A.1.13.5	O-9	Centrex/GA(%)	>= 85% w in 36 hrs			100.00%	4				YES
A.1.13.6	O-9	ISDN/GA(%)	>= 85% w in 36 hrs			95.00%	20				YES
		FOC & Reject Response Completeness - Mechanized									
A.1.14.1.1	O-11	Residence/EDI/GA(%)	>= 95%			99.98%	4,419				YES
A.1.14.1.2	O-11	Residence/TAG/GA(%)	>= 95%			99.29%	21,254				YES
A.1.14.2.1	O-11	Business/EDI/GA(%)	>= 95%			100.00%	25				YES
A.1.14.2.2	O-11	Business/TAG/GA(%)	>= 95%			97.59%	664				YES
A.1.14.3.1	O-11	Design (Specials)/EDI/GA(%)	>= 95%			0.00%	1				NO
A.1.14.3.2	O-11	Design (Specials)/TAG/GA(%)	>= 95%			100.00%	3				YES
A.1.14.4.1	O-11	PBX/EDI/GA(%)	>= 95%			100.00%	1				YES
A.1.14.4.2	O-11	PBX/TAG/GA(%)	>= 95%			100.00%	1				YES
A.1.14.5.1	O-11	Centrex/EDI/GA(%)	>= 95%								
A.1.14.5.2	O-11	Centrex/TAG/GA(%)	>= 95%								
A.1.14.6.1	O-11	ISDN/EDI/GA(%)	>= 95%								
A.1.14.6.2	O-11	ISDN/TAG/GA(%)	>= 95%								
		FOC & Reject Response Completeness - Partially Mechanized									
A.1.15.1.1	O-11	Residence/EDI/GA(%)	>= 95%			100.00%	1,297				YES
A.1.15.1.2	O-11	Residence/TAG/GA(%)	>= 95%			99.56%	3,659				YES
A.1.15.2.1	O-11	Business/EDI/GA(%)	>= 95%			100.00%	37				YES
A.1.15.2.2	O-11	Business/TAG/GA(%)	>= 95%			99.84%	627				YES
A.1.15.3.1	O-11	Design (Specials)/EDI/GA(%)	>= 95%			100.00%	2				YES
A.1.15.3.2	O-11	Design (Specials)/TAG/GA(%)	>= 95%			100.00%	1				YES
A.1.15.4.1	O-11	PBX/EDI/GA(%)	>= 95%								
A.1.15.4.2	O-11	PBX/TAG/GA(%)	>= 95%			100.00%	1				YES
A.1.15.5.1	O-11	Centrex/EDI/GA(%)	>= 95%								
A.1.15.5.2	O-11	Centrex/TAG/GA(%)	>= 95%								
A.1.15.6.1	O-11	ISDN/EDI/GA(%)	>= 95%								
A.1.15.6.2	O-11	ISDN/TAG/GA(%)	>= 95%								
		FOC & Reject Response Completeness - Non-Mechanized									
A.1.16.1	O-11	Residence/GA(%)	>= 95%			82.93%	287				NO
A.1.16.2	O-11	Business/GA(%)	>= 95%			89.57%	470				NO
A.1.16.3	O-11	Design (Specials)/GA(%)	>= 95%			91.08%	673				NO
A.1.16.4	O-11	PBX/GA(%)	>= 95%			79.17%	48				NO
A.1.16.5	O-11	Centrex/GA(%)	>= 95%			76.47%	17				NO
A.1.16.6	O-11	ISDN/GA(%)	>= 95%			82.05%	39				NO
		FOC & Reject Response Completeness (Multiple Responses) - Mechanized									
A.1.17.1.1	O-11	Residence/EDI/GA(%)	>= 95%			72.77%	4,418				NO
A.1.17.1.2	O-11	Residence/TAG/GA(%)	>= 95%			98.18%	21,104				YES
A.1.17.2.1	O-11	Business/EDI/GA(%)	>= 95%			64.00%	25				NO
A.1.17.2.2	O-11	Business/TAG/GA(%)	>= 95%			97.69%	648				YES
A.1.17.3.1	O-11	Design (Specials)/EDI/GA(%)	>= 95%			0.00%	0				NO
A.1.17.3.2	O-11	Design (Specials)/TAG/GA(%)	>= 95%			100.00%	3				YES
A.1.17.4.1	O-11	PBX/EDI/GA(%)	>= 95%			100.00%	1				YES
A.1.17.4.2	O-11	PBX/TAG/GA(%)	>= 95%			100.00%	1				YES
A.1.17.5.1	O-11	Centrex/EDI/GA(%)	>= 95%								
A.1.17.5.2	O-11	Centrex/TAG/GA(%)	>= 95%								
A.1.17.6.1	O-11	ISDN/EDI/GA(%)	>= 95%								
A.1.17.6.2	O-11	ISDN/TAG/GA(%)	>= 95%								

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
		FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized									
A.1.18.1.1	O-11	Residence/EDI/GA(%)	>= 95%			97.30%	1,297				YES
A.1.18.1.2	O-11	Residence/TAG/GA(%)	>= 95%			89.24%	3,643				NO
A.1.18.2.1	O-11	Business/EDI/GA(%)	>= 95%			83.78%	37				NO
A.1.18.2.2	O-11	Business/TAG/GA(%)	>= 95%			91.69%	626				NO
A.1.18.3.1	O-11	Design (Specials)/EDI/GA(%)	>= 95%			100.00%	2				YES
A.1.18.3.2	O-11	Design (Specials)/TAG/GA(%)	>= 95%			0.00%	1				NO
A.1.18.4.1	O-11	PBX/EDI/GA(%)	>= 95%								
A.1.18.4.2	O-11	PBX/TAG/GA(%)	>= 95%			100.00%	1				YES
A.1.18.5.1	O-11	Centrex/EDI/GA(%)	>= 95%								
A.1.18.5.2	O-11	Centrex/TAG/GA(%)	>= 95%								
A.1.18.6.1	O-11	ISDN/EDI/GA(%)	>= 95%								
A.1.18.6.2	O-11	ISDN/TAG/GA(%)	>= 95%								
		FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized									
A.1.19.1	O-11	Residence/GA(%)	>= 95%			93.70%	238				NO
A.1.19.2	O-11	Business/GA(%)	>= 95%			95.49%	421				YES
A.1.19.3	O-11	Design (Specials)/GA(%)	>= 95%			93.31%	613				NO
A.1.19.4	O-11	PBX/GA(%)	>= 95%			94.74%	38				NO
A.1.19.5	O-11	Centrex/GA(%)	>= 95%			100.00%	13				YES
A.1.19.6	O-11	ISDN/GA(%)	>= 95%			100.00%	32				YES
		Resale - Provisioning									
		Order Completion Interval									
A.2.1.1.1.1	P-4	Residence/<10 circuits/Dispatch/GA(days)	Res	5.43	25,436	5.14	952	4.643	0.15325	1.8750	YES
A.2.1.1.1.2	P-4	Residence/<10 circuits/Non-Dispatch/GA(days)	Res	0.90	380,594	0.59	17,164	1.246	0.00972	32.2863	YES
A.2.1.1.2.1	P-4	Residence/>=10 circuits/Dispatch/GA(days)	Res	5.06	47			3.341			
A.2.1.1.2.2	P-4	Residence/>=10 circuits/Non-Dispatch/GA(days)	Res	0.33	1			0.000			
A.2.1.2.1.1	P-4	Business/<10 circuits/Dispatch/GA(days)	Bus	2.57	24,206	3.46	51	6.415	0.89917	-0.9882	YES
A.2.1.2.1.2	P-4	Business/<10 circuits/Non-Dispatch/GA(days)	Bus	1.34	19,407	0.80	403	3.055	0.15376	3.4732	YES
A.2.1.2.2.1	P-4	Business/>=10 circuits/Dispatch/GA(days)	Bus	12.08	107			16.517			
A.2.1.2.2.2	P-4	Business/>=10 circuits/Non-Dispatch/GA(days)	Bus	1.05	6			1.164			
A.2.1.3.1.1	P-4	Design (Specials)/<10 circuits/Dispatch/GA(days)	Design	29.47	1,396	6.00	2	48.914	34.61205	0.6781	YES
A.2.1.3.1.2	P-4	Design (Specials)/<10 circuits/Non-Dispatch/GA(days)	Design	36.89	18			43.333			
A.2.1.3.2.1	P-4	Design (Specials)/>=10 circuits/Dispatch/GA(days)	Design	39.19	43			41.516			
A.2.1.3.2.2	P-4	Design (Specials)/>=10 circuits/Non-Dispatch/GA(days)	Design								
A.2.1.4.1.1	P-4	PBX/<10 circuits/Dispatch/GA(days)	PBX	20.71	57	6.00	1	25.705	25.92980	0.5674	YES
A.2.1.4.1.2	P-4	PBX/<10 circuits/Non-Dispatch/GA(days)	PBX	4.76	141	3.87	5	14.904	6.78228	0.1325	YES
A.2.1.4.2.1	P-4	PBX/>=10 circuits/Dispatch/GA(days)	PBX	20.83	4			26.840			
A.2.1.4.2.2	P-4	PBX/>=10 circuits/Non-Dispatch/GA(days)	PBX	2.16	33	2.00	2	2.271	1.65379	0.0971	YES
A.2.1.5.1.1	P-4	Centrex/<10 circuits/Dispatch/GA(days)	Centrex	5.71	967	2.00	1	9.225	9.22967	0.4017	YES
A.2.1.5.1.2	P-4	Centrex/<10 circuits/Non-Dispatch/GA(days)	Centrex	2.76	860	1.67	12	13.673	3.97444	0.2744	YES
A.2.1.5.2.1	P-4	Centrex/>=10 circuits/Dispatch/GA(days)	Centrex	13.67	45			13.372			
A.2.1.5.2.2	P-4	Centrex/>=10 circuits/Non-Dispatch/GA(days)	Centrex	4.54	104	2.00	2	22.471	16.04109	0.1582	YES
A.2.1.6.1.1	P-4	ISDN/<10 circuits/Dispatch/GA(days)	ISDN	21.09	633	5.27	5	22.122	9.93208	1.5932	YES
A.2.1.6.1.2	P-4	ISDN/<10 circuits/Non-Dispatch/GA(days)	ISDN	4.11	730	3.50	6	15.176	6.22090	0.0979	YES
A.2.1.6.2.1	P-4	ISDN/>=10 circuits/Dispatch/GA(days)	ISDN	8.67	3			2.082			
A.2.1.6.2.2	P-4	ISDN/>=10 circuits/Non-Dispatch/GA(days)	ISDN	4.60	195	2.17	2	6.079	4.32021	0.5632	YES
		Held Orders									
A.2.2.1.1.1	P-1	Residence/<10 circuits/Facility/GA(days)	Res	8.51	230	17.00	3	10.451	6.07305	-1.3982	YES
A.2.2.1.1.2	P-1	Residence/<10 circuits/Equipment/GA(days)	Res	0.00	0	0.00	0				YES
A.2.2.1.1.3	P-1	Residence/<10 circuits/Other/GA(days)	Res	9.00	20	0.00	0	12.482			YES
A.2.2.1.2.1	P-1	Residence/>=10 circuits/Facility/GA(days)	Res	0.00	0						
A.2.2.1.2.2	P-1	Residence/>=10 circuits/Equipment/GA(days)	Res	0.00	0						
A.2.2.1.2.3	P-1	Residence/>=10 circuits/Other/GA(days)	Res	0.00	0						
A.2.2.2.1.1	P-1	Business/<10 circuits/Facility/GA(days)	Bus	15.93	59	0.00	0	34.853			YES
A.2.2.2.1.2	P-1	Business/<10 circuits/Equipment/GA(days)	Bus	1.00	1	0.00	0	0.000			YES
A.2.2.2.1.3	P-1	Business/<10 circuits/Other/GA(days)	Bus	5.50	8	0.00	0	8.367			YES
A.2.2.2.2.1	P-1	Business/>=10 circuits/Facility/GA(days)	Bus	10.50	2	0.00	0	0.707			YES

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				Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.2.2.2.2	P-1	Business/>=10 circuits/Equipment/GA(days)		Bus	0.00	0	0.00	0				YES
A.2.2.2.2.3	P-1	Business/>=10 circuits/Other/GA(days)		Bus	0.00	0	0.00	0				YES
A.2.2.3.1.1	P-1	Design (Specials)/<10 circuits/Facility/GA(days)		Design	0.00	0	0.00	0				YES
A.2.2.3.1.2	P-1	Design (Specials)/<10 circuits/Equipment/GA(days)		Design	16.67	3	0.00	0	1.528			YES
A.2.2.3.1.3	P-1	Design (Specials)/<10 circuits/Other/GA(days)		Design	4.50	2	0.00	0	0.707			YES
A.2.2.3.2.1	P-1	Design (Specials)/>=10 circuits/Facility/GA(days)		Design	0.00	0						
A.2.2.3.2.2	P-1	Design (Specials)/>=10 circuits/Equipment/GA(days)		Design	12.00	1			0.000			
A.2.2.3.2.3	P-1	Design (Specials)/>=10 circuits/Other/GA(days)		Design	0.00	0						
A.2.2.4.1.1	P-1	PBX/<10 circuits/Facility/GA(days)		PBX	0.00	0	0.00	0				YES
A.2.2.4.1.2	P-1	PBX/<10 circuits/Equipment/GA(days)		PBX	0.00	0	0.00	0				YES
A.2.2.4.1.3	P-1	PBX/<10 circuits/Other/GA(days)		PBX	0.00	0	0.00	0				YES
A.2.2.4.2.1	P-1	PBX/>=10 circuits/Facility/GA(days)		PBX	0.00	0	0.00	0				YES
A.2.2.4.2.2	P-1	PBX/>=10 circuits/Equipment/GA(days)		PBX	0.00	0	0.00	0				YES
A.2.2.4.2.3	P-1	PBX/>=10 circuits/Other/GA(days)		PBX	0.00	0	0.00	0				YES
A.2.2.5.1.1	P-1	Centrex/<10 circuits/Facility/GA(days)		Centrex	2.00	2	0.00	0	0.000			YES
A.2.2.5.1.2	P-1	Centrex/<10 circuits/Equipment/GA(days)		Centrex	0.00	0	0.00	0				YES
A.2.2.5.1.3	P-1	Centrex/<10 circuits/Other/GA(days)		Centrex	0.00	0	0.00	0				YES
A.2.2.5.2.1	P-1	Centrex/>=10 circuits/Facility/GA(days)		Centrex	99.00	1	0.00	0	0.000			YES
A.2.2.5.2.2	P-1	Centrex/>=10 circuits/Equipment/GA(days)		Centrex	2.00	1	0.00	0	0.000			YES
A.2.2.5.2.3	P-1	Centrex/>=10 circuits/Other/GA(days)		Centrex	0.00	0	0.00	0				YES
A.2.2.6.1.1	P-1	ISDN/<10 circuits/Facility/GA(days)		ISDN	6.50	2	0.00	0	6.364			YES
A.2.2.6.1.2	P-1	ISDN/<10 circuits/Equipment/GA(days)		ISDN	0.00	0	0.00	0				YES
A.2.2.6.1.3	P-1	ISDN/<10 circuits/Other/GA(days)		ISDN	0.00	0	0.00	0				YES
A.2.2.6.2.1	P-1	ISDN/>=10 circuits/Facility/GA(days)		ISDN	0.00	0	0.00	0				YES
A.2.2.6.2.2	P-1	ISDN/>=10 circuits/Equipment/GA(days)		ISDN	0.00	0	0.00	0				YES
A.2.2.6.2.3	P-1	ISDN/>=10 circuits/Other/GA(days)		ISDN	0.00	0	0.00	0				YES
		% Jeopardies - Mechanized										
A.2.4.1	P-2	Residence/GA(%)		Res	0.48%	427,959	0.33%	16,584		0.00054	2.7532	YES
A.2.4.2	P-2	Business/GA(%)		Bus	0.89%	45,186	0.28%	361		0.00496	1.2347	YES
A.2.4.3	P-2	Design (Specials)/GA(%)		Design	5.42%	1,993	0.00%	1		0.22645	0.2393	YES
A.2.4.4	P-2	PBX/GA(%)		PBX	4.91%	265	0.00%	2		0.15330	0.3200	YES
A.2.4.5	P-2	Centrex/GA(%)		Centrex	2.57%	2,061	0.00%	7		0.05993	0.4291	YES
A.2.4.6	P-2	ISDN/GA(%)		ISDN	4.77%	2,013	0.00%	3		0.12313	0.3873	YES
		% Jeopardies - Non-Mechanized										
A.2.5.1	P-2	Residence/GA(%)		Diagnostic			2.25%	89				Diagnostic
A.2.5.2	P-2	Business/GA(%)		Diagnostic			0.00%	86				Diagnostic
A.2.5.3	P-2	Design (Specials)/GA(%)		Diagnostic			0.00%	2				Diagnostic
A.2.5.4	P-2	PBX/GA(%)		Diagnostic			10.00%	10				Diagnostic
A.2.5.5	P-2	Centrex/GA(%)		Diagnostic			0.00%	13				Diagnostic
A.2.5.6	P-2	ISDN/GA(%)		Diagnostic			0.00%	14				Diagnostic
		Average Jeopardy Notice Interval - Mechanized										
A.2.7.1	P-2	Residence/GA(hours)		>= 48 hrs			146.67	54				YES
A.2.7.2	P-2	Business/GA(hours)		>= 48 hrs			216.00	1				YES
A.2.7.3	P-2	Design (Specials)/GA(hours)		>= 48 hrs								
A.2.7.4	P-2	PBX/GA(hours)		>= 48 hrs								
A.2.7.5	P-2	Centrex/GA(hours)		>= 48 hrs								
A.2.7.6	P-2	ISDN/GA(hours)		>= 48 hrs								
		Average Jeopardy Notice Interval - Non-Mechanized										
A.2.8.1	P-2	Residence/GA(hours)		Diagnostic			120.00	2				Diagnostic
A.2.8.2	P-2	Business/GA(hours)		Diagnostic								Diagnostic
A.2.8.3	P-2	Design (Specials)/GA(hours)		Diagnostic								Diagnostic
A.2.8.4	P-2	PBX/GA(hours)		Diagnostic			336.00	1				Diagnostic
A.2.8.5	P-2	Centrex/GA(hours)		Diagnostic								Diagnostic
A.2.8.6	P-2	ISDN/GA(hours)		Diagnostic								Diagnostic
		% Jeopardy Notice >= 48 hours - Mechanized										
A.2.9.1	P-2	Residence/GA(%)		95% >= 48 hrs			100.00%	54				YES
A.2.9.2	P-2	Business/GA(%)		95% >= 48 hrs			100.00%	1				YES
A.2.9.3	P-2	Design (Specials)/GA(%)		95% >= 48 hrs								

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A.2.9.4	P-2	PBX/GA(%)	95% >= 48 hrs								
A.2.9.5	P-2	Centrex/GA(%)	95% >= 48 hrs								
A.2.9.6	P-2	ISDN/GA(%)	95% >= 48 hrs								
		% Jeopardy Notice >= 48 hours - Non-Mechanized									
A.2.10.1	P-2	Residence/GA(%)	Diagnostic			100.00%	2				Diagnostic
A.2.10.2	P-2	Business/GA(%)	Diagnostic								Diagnostic
A.2.10.3	P-2	Design (Specials)/GA(%)	Diagnostic								Diagnostic
A.2.10.4	P-2	PBX/GA(%)	Diagnostic			100.00%	1				Diagnostic
A.2.10.5	P-2	Centrex/GA(%)	Diagnostic								Diagnostic
A.2.10.6	P-2	ISDN/GA(%)	Diagnostic								Diagnostic
		% Missed Installation Appointments									
A.2.11.1.1.1	P-3	Residence/<10 circuits/Dispatch/GA(%)	Res	5.47%	30,884	4.66%	1,051		0.00713	1.1268	YES
A.2.11.1.1.2	P-3	Residence/<10 circuits/Non-Dispatch/GA(%)	Res	0.04%	394,630	0.04%	18,633		0.00015	-0.2641	YES
A.2.11.1.2.1	P-3	Residence/>=10 circuits/Dispatch/GA(%)	Res	3.17%	63						
A.2.11.1.2.2	P-3	Residence/>=10 circuits/Non-Dispatch/GA(%)	Res	0.00%	1						
A.2.11.2.1.1	P-3	Business/<10 circuits/Dispatch/GA(%)	Bus	1.58%	24,638	1.48%	135		0.01077	0.0942	YES
A.2.11.2.1.2	P-3	Business/<10 circuits/Non-Dispatch/GA(%)	Bus	0.03%	19,625	0.19%	518		0.00071	-2.3588	NO
A.2.11.2.2.1	P-3	Business/>=10 circuits/Dispatch/GA(%)	Bus	6.50%	123	0.00%	1		0.24760	0.2627	YES
A.2.11.2.2.2	P-3	Business/>=10 circuits/Non-Dispatch/GA(%)	Bus	0.00%	7						
A.2.11.3.1.1	P-3	Design (Specials)/<10 circuits/Dispatch/GA(%)	Design	6.40%	1,468	33.33%	3		0.14149	-1.9034	NO
A.2.11.3.1.2	P-3	Design (Specials)/<10 circuits/Non-Dispatch/GA(%)	Design	11.11%	18						
A.2.11.3.2.1	P-3	Design (Specials)/>=10 circuits/Dispatch/GA(%)	Design	0.00%	62						
A.2.11.3.2.2	P-3	Design (Specials)/>=10 circuits/Non-Dispatch/GA(%)	Design								
A.2.11.4.1.1	P-3	PBX/<10 circuits/Dispatch/GA(%)	PBX	15.25%	59	0.00%	2		0.25851	0.5901	YES
A.2.11.4.1.2	P-3	PBX/<10 circuits/Non-Dispatch/GA(%)	PBX	3.85%	156	0.00%	5		0.08737	0.4402	YES
A.2.11.4.2.1	P-3	PBX/>=10 circuits/Dispatch/GA(%)	PBX	25.00%	4						
A.2.11.4.2.2	P-3	PBX/>=10 circuits/Non-Dispatch/GA(%)	PBX	0.00%	38	0.00%	3		0.00000		YES
A.2.11.5.1.1	P-3	Centrex/<10 circuits/Dispatch/GA(%)	Centrex	4.71%	976	0.00%	2		0.15000	0.3142	YES
A.2.11.5.1.2	P-3	Centrex/<10 circuits/Non-Dispatch/GA(%)	Centrex	0.12%	864	0.00%	13		0.00950	0.1218	YES
A.2.11.5.2.1	P-3	Centrex/>=10 circuits/Dispatch/GA(%)	Centrex	8.33%	48						
A.2.11.5.2.2	P-3	Centrex/>=10 circuits/Non-Dispatch/GA(%)	Centrex	0.00%	107	0.00%	4		0.00000		YES
A.2.11.6.1.1	P-3	ISDN/<10 circuits/Dispatch/GA(%)	ISDN	4.70%	681	0.00%	6		0.08677	0.5415	YES
A.2.11.6.1.2	P-3	ISDN/<10 circuits/Non-Dispatch/GA(%)	ISDN	1.49%	740	0.00%	10		0.03853	0.3858	YES
A.2.11.6.2.1	P-3	ISDN/>=10 circuits/Dispatch/GA(%)	ISDN	0.00%	3						
A.2.11.6.2.2	P-3	ISDN/>=10 circuits/Non-Dispatch/GA(%)	ISDN	0.00%	197	0.00%	2		0.00000		YES
		% Provisioning Troubles within 30 Days									
A.2.12.1.1.1	P-9	Residence/<10 circuits/Dispatch/GA(%)	Res	8.98%	37,991	10.91%	1,302		0.00806	-2.3855	NO
A.2.12.1.1.2	P-9	Residence/<10 circuits/Non-Dispatch/GA(%)	Res	3.69%	464,747	4.53%	22,132		0.00130	-6.4492	NO
A.2.12.1.2.1	P-9	Residence/>=10 circuits/Dispatch/GA(%)	Res	8.33%	48	0.00%	4		0.14384	0.5794	YES
A.2.12.1.2.2	P-9	Residence/>=10 circuits/Non-Dispatch/GA(%)	Res	0.00%	1						
A.2.12.2.1.1	P-9	Business/<10 circuits/Dispatch/GA(%)	Bus	2.75%	26,112	7.53%	186		0.01202	-3.9760	NO
A.2.12.2.1.2	P-9	Business/<10 circuits/Non-Dispatch/GA(%)	Bus	4.74%	23,444	4.91%	795		0.00766	-0.2176	YES
A.2.12.2.2.1	P-9	Business/>=10 circuits/Dispatch/GA(%)	Bus	5.44%	147	0.00%	4		0.11496	0.4734	YES
A.2.12.2.2.2	P-9	Business/>=10 circuits/Non-Dispatch/GA(%)	Bus	7.14%	14						
A.2.12.3.1.1	P-9	Design (Specials)/<10 circuits/Dispatch/GA(%)	Design	3.26%	1,935	0.00%	1		0.17752	0.1834	YES
A.2.12.3.1.2	P-9	Design (Specials)/<10 circuits/Non-Dispatch/GA(%)	Design	11.76%	51	0.00%	5		0.15099	0.7792	YES
A.2.12.3.2.1	P-9	Design (Specials)/>=10 circuits/Dispatch/GA(%)	Design	1.20%	83						
A.2.12.3.2.2	P-9	Design (Specials)/>=10 circuits/Non-Dispatch/GA(%)	Design								
A.2.12.4.1.1	P-9	PBX/<10 circuits/Dispatch/GA(%)	PBX	3.92%	51	0.00%	7		0.07824	0.5012	YES
A.2.12.4.1.2	P-9	PBX/<10 circuits/Non-Dispatch/GA(%)	PBX	0.99%	203	18.18%	11		0.03058	-5.6242	NO
A.2.12.4.2.1	P-9	PBX/>=10 circuits/Dispatch/GA(%)	PBX	0.00%	1	0.00%	1		0.00000		YES
A.2.12.4.2.2	P-9	PBX/>=10 circuits/Non-Dispatch/GA(%)	PBX	5.00%	40	0.00%	1		0.22065	0.2266	YES
A.2.12.5.1.1	P-9	Centrex/<10 circuits/Dispatch/GA(%)	Centrex	1.87%	1,175	0.00%	6		0.05548	0.3375	YES
A.2.12.5.1.2	P-9	Centrex/<10 circuits/Non-Dispatch/GA(%)	Centrex	1.96%	1,327	10.53%	19		0.03202	-2.6753	NO
A.2.12.5.2.1	P-9	Centrex/>=10 circuits/Dispatch/GA(%)	Centrex	4.55%	66						
A.2.12.5.2.2	P-9	Centrex/>=10 circuits/Non-Dispatch/GA(%)	Centrex	1.63%	123	0.00%	2		0.09016	0.1804	YES
A.2.12.6.1.1	P-9	ISDN/<10 circuits/Dispatch/GA(%)	ISDN	7.22%	831	0.00%	4		0.12972	0.5566	YES
A.2.12.6.1.2	P-9	ISDN/<10 circuits/Non-Dispatch/GA(%)	ISDN	2.48%	1,009	23.08%	13		0.04339	-4.7475	NO
A.2.12.6.2.1	P-9	ISDN/>=10 circuits/Dispatch/GA(%)	ISDN	0.00%	2	0.00%	1		0.00000		YES

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A.2.12.6.2.2	P-9	ISDN/>=10 circuits/Non-Dispatch/GA(%)	ISDN	0.00%	254	0.00%	1		0.00000		YES
		Average Completion Notice Interval - Mechanized									
A.2.14.1.1.1	P-5	Residence/<10 circuits/Dispatch/GA(hours)	Res	6.19	24,226	0.48	1,520	28.537	0.75456	7.5694	YES
A.2.14.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/GA(hours)	Res	1.49	345,571	0.69	28,551	8.858	0.05454	14.7147	YES
A.2.14.1.2.1	P-5	Residence/>=10 circuits/Dispatch/GA(hours)	Res	5.92	51			19.930			
A.2.14.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/GA(hours)	Res	1.05	1			0.000			
A.2.14.2.1.1	P-5	Business/<10 circuits/Dispatch/GA(hours)	Bus	6.03	5,310	0.99	209	26.229	1.84967	2.7233	YES
A.2.14.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/GA(hours)	Bus	1.84	16,797	0.74	588	13.937	0.58474	1.8706	YES
A.2.14.2.2.1	P-5	Business/>=10 circuits/Dispatch/GA(hours)	Bus	12.12	83	0.02	2	48.562	34.74985	0.3482	YES
A.2.14.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/GA(hours)	Bus	0.67	7			0.349			
A.2.14.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/GA(hours)	Design	238.79	1,078			1120.161			
A.2.14.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/GA(hours)	Design	215.46	10			268.837			
A.2.14.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/GA(hours)	Design	147.79	38			423.008			
A.2.14.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/GA(hours)	Design								
A.2.14.4.1.1	P-5	PBX/<10 circuits/Dispatch/GA(hours)	PBX	109.47	42			180.638			
A.2.14.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/GA(hours)	PBX	67.94	126			392.849			
A.2.14.4.2.1	P-5	PBX/>=10 circuits/Dispatch/GA(hours)	PBX	63.59	3			92.676			
A.2.14.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/GA(hours)	PBX	0.61	35	0.43	2	0.290	0.21113	0.8444	YES
A.2.14.5.1.1	P-5	Centrex/<10 circuits/Dispatch/GA(hours)	Centrex	7.52	695			28.506			
A.2.14.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/GA(hours)	Centrex	1.95	696			16.357			
A.2.14.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/GA(hours)	Centrex	6.90	21			19.592			
A.2.14.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/GA(hours)	Centrex	10.73	101			52.833			
A.2.14.6.1.1	P-5	ISDN/<10 circuits/Dispatch/GA(hours)	ISDN	102.88	456			372.087			
A.2.14.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/GA(hours)	ISDN	17.14	547			164.814			
A.2.14.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/GA(hours)	ISDN	69.31	2			97.991			
A.2.14.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/GA(hours)	ISDN	3.32	177			32.242			
		Average Completion Notice Interval - Non-Mechanized									
A.2.15.1.1.1	P-5	Residence/<10 circuits/Dispatch/GA(hours)	Diagnostic			26.38	47				Diagnostic
A.2.15.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/GA(hours)	Diagnostic			21.35	107				Diagnostic
A.2.15.1.2.1	P-5	Residence/>=10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
A.2.15.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
A.2.15.2.1.1	P-5	Business/<10 circuits/Dispatch/GA(hours)	Diagnostic			32.03	10				Diagnostic
A.2.15.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/GA(hours)	Diagnostic			20.44	131				Diagnostic
A.2.15.2.2.1	P-5	Business/>=10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
A.2.15.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
A.2.15.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/GA(hours)	Diagnostic			129.83	1				Diagnostic
A.2.15.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
A.2.15.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
A.2.15.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
A.2.15.4.1.1	P-5	PBX/<10 circuits/Dispatch/GA(hours)	Diagnostic			0.02	2				Diagnostic
A.2.15.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/GA(hours)	Diagnostic			36.38	6				Diagnostic
A.2.15.4.2.1	P-5	PBX/>=10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
A.2.15.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/GA(hours)	Diagnostic			7.26	4				Diagnostic
A.2.15.5.1.1	P-5	Centrex/<10 circuits/Dispatch/GA(hours)	Diagnostic			20.19	3				Diagnostic
A.2.15.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/GA(hours)	Diagnostic			17.35	11				Diagnostic
A.2.15.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
A.2.15.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/GA(hours)	Diagnostic			33.20	5				Diagnostic
A.2.15.6.1.1	P-5	ISDN/<10 circuits/Dispatch/GA(hours)	Diagnostic			91.64	10				Diagnostic
A.2.15.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/GA(hours)	Diagnostic			17.52	14				Diagnostic
A.2.15.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
A.2.15.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/GA(hours)	Diagnostic			14.00	4				Diagnostic
		Total Service Order Cycle Time - Mechanized									
A.2.17.1.1.1	P-10	Residence/<10 circuits/Dispatch/GA(days)	Diagnostic			5.72	740				Diagnostic
A.2.17.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			0.67	13,482				Diagnostic
A.2.17.1.2.1	P-10	Residence/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.17.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.17.2.1.1	P-10	Business/<10 circuits/Dispatch/GA(days)	Diagnostic			4.40	24				Diagnostic
A.2.17.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			1.16	121				Diagnostic
A.2.17.2.2.1	P-10	Business/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.17.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.17.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.17.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.17.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.17.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.17.4.1.1	P-10	PBX/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.17.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.17.4.2.1	P-10	PBX/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.17.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.17.5.1.1	P-10	Centrex/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.17.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.17.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.17.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.17.6.1.1	P-10	ISDN/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.17.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.17.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.17.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Partially Mechanized									
A.2.18.1.1.1	P-10	Residence/<10 circuits/Dispatch/GA(days)	Diagnostic			3.05	92				Diagnostic
A.2.18.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			1.35	2,649				Diagnostic
A.2.18.1.2.1	P-10	Residence/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.18.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.18.2.1.1	P-10	Business/<10 circuits/Dispatch/GA(days)	Diagnostic			2.95	13				Diagnostic
A.2.18.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			1.60	130				Diagnostic
A.2.18.2.2.1	P-10	Business/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.18.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.18.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.18.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.18.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.18.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.18.4.1.1	P-10	PBX/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.18.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.18.4.2.1	P-10	PBX/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.18.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic			3.00	1				Diagnostic
A.2.18.5.1.1	P-10	Centrex/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.18.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.18.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.18.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.18.6.1.1	P-10	ISDN/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.18.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.18.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.18.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Non-Mechanized									
A.2.19.1.1.1	P-10	Residence/<10 circuits/Dispatch/GA(days)	Diagnostic			6.35	17				Diagnostic
A.2.19.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			4.37	51				Diagnostic
A.2.19.1.2.1	P-10	Residence/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.19.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.19.2.1.1	P-10	Business/<10 circuits/Dispatch/GA(days)	Diagnostic			6.33	3				Diagnostic
A.2.19.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			2.75	55				Diagnostic
A.2.19.2.2.1	P-10	Business/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.19.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.19.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/GA(days)	Diagnostic			7.00	1				Diagnostic
A.2.19.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.19.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.19.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.19.4.1.1	P-10	PBX/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.19.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			7.00	5				Diagnostic
A.2.19.4.2.1	P-10	PBX/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.19.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic

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A.2.19.5.1.1	P-10	Centrex/<10 circuits/Dispatch/GA(days)	Diagnostic			4.00	1				Diagnostic
A.2.19.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			5.60	5				Diagnostic
A.2.19.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.19.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic			5.00	2				Diagnostic
A.2.19.6.1.1	P-10	ISDN/<10 circuits/Dispatch/GA(days)	Diagnostic			8.40	5				Diagnostic
A.2.19.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			5.50	2				Diagnostic
A.2.19.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.19.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Mechanized									
A.2.21.1.1.1	P-10	Residence/<10 circuits/Dispatch/GA(days)	Diagnostic			5.80	698				Diagnostic
A.2.21.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			0.76	4,505				Diagnostic
A.2.21.1.2.1	P-10	Residence/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.21.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.21.2.1.1	P-10	Business/<10 circuits/Dispatch/GA(days)	Diagnostic			4.40	24				Diagnostic
A.2.21.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			1.45	80				Diagnostic
A.2.21.2.2.1	P-10	Business/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.21.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.21.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.21.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.21.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.21.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.21.4.1.1	P-10	PBX/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.21.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.21.4.2.1	P-10	PBX/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.21.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.21.5.1.1	P-10	Centrex/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.21.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.21.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.21.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.21.6.1.1	P-10	ISDN/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.21.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.21.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.21.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Partially Mechanized									
A.2.22.1.1.1	P-10	Residence/<10 circuits/Dispatch/GA(days)	Diagnostic			3.16	78				Diagnostic
A.2.22.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			1.40	1,706				Diagnostic
A.2.22.1.2.1	P-10	Residence/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.22.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.22.2.1.1	P-10	Business/<10 circuits/Dispatch/GA(days)	Diagnostic			3.17	12				Diagnostic
A.2.22.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			1.69	104				Diagnostic
A.2.22.2.2.1	P-10	Business/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.22.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.22.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.22.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.22.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.22.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.22.4.1.1	P-10	PBX/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.22.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.22.4.2.1	P-10	PBX/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.22.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic			3.00	1				Diagnostic
A.2.22.5.1.1	P-10	Centrex/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.22.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.22.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.22.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.22.6.1.1	P-10	ISDN/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.22.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.22.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.22.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Non-Mechanized									

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.23.1.1.1	P-10	Residence/<10 circuits/Dispatch/GA(days)	Diagnostic			6.50	14				Diagnostic
A.2.23.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			3.00	45				Diagnostic
A.2.23.1.2.1	P-10	Residence/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.23.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.23.2.1.1	P-10	Business/<10 circuits/Dispatch/GA(days)	Diagnostic			2.00	2				Diagnostic
A.2.23.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			2.78	51				Diagnostic
A.2.23.2.2.1	P-10	Business/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.23.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.23.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/GA(days)	Diagnostic			7.00	1				Diagnostic
A.2.23.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.23.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.23.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.23.4.1.1	P-10	PBX/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.23.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			7.00	5				Diagnostic
A.2.23.4.2.1	P-10	PBX/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.23.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.23.5.1.1	P-10	Centrex/<10 circuits/Dispatch/GA(days)	Diagnostic			4.00	1				Diagnostic
A.2.23.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			3.00	2				Diagnostic
A.2.23.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.23.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.23.6.1.1	P-10	ISDN/<10 circuits/Dispatch/GA(days)	Diagnostic			9.50	4				Diagnostic
A.2.23.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			5.50	2				Diagnostic
A.2.23.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.23.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
		% Completions w/o Notice or < 24 hours									
A.2.24.1.1	P-6	Residence/Dispatch/GA(%)	Diagnostic			20.17%	952				Diagnostic
A.2.24.1.2	P-6	Residence/Non-Dispatch/GA(%)	Diagnostic			77.69%	17,164				Diagnostic
A.2.24.2.1	P-6	Business/Dispatch/GA(%)	Diagnostic			56.86%	51				Diagnostic
A.2.24.2.2	P-6	Business/Non-Dispatch/GA(%)	Diagnostic			87.10%	403				Diagnostic
A.2.24.3.1	P-6	Design (Specials)/Dispatch/GA(%)	Diagnostic			100.00%	2				Diagnostic
A.2.24.3.2	P-6	Design (Specials)/Non-Dispatch/GA(%)	Diagnostic								Diagnostic
A.2.24.4.1	P-6	PBX/Dispatch/GA(%)	Diagnostic			100.00%	1				Diagnostic
A.2.24.4.2	P-6	PBX/Non-Dispatch/GA(%)	Diagnostic			42.86%	7				Diagnostic
A.2.24.5.1	P-6	Centrex/Dispatch/GA(%)	Diagnostic			0.00%	1				Diagnostic
A.2.24.5.2	P-6	Centrex/Non-Dispatch/GA(%)	Diagnostic			50.00%	14				Diagnostic
A.2.24.6.1	P-6	ISDN/Dispatch/GA(%)	Diagnostic			40.00%	5				Diagnostic
A.2.24.6.2	P-6	ISDN/Non-Dispatch/GA(%)	Diagnostic			75.00%	8				Diagnostic
		Service Order Accuracy									
A.2.25.1.1.1	P-11	Residence/<10 circuits/Dispatch/GA(%)	>= 95%			96.92%	65				YES
A.2.25.1.1.2	P-11	Residence/<10 circuits/Non-Dispatch/GA(%)	>= 95%			96.43%	140				YES
A.2.25.1.2.1	P-11	Residence/>=10 circuits/Dispatch/GA(%)	>= 95%			100.00%	16				YES
A.2.25.1.2.2	P-11	Residence/>=10 circuits/Non-Dispatch/GA(%)	>= 95%								
A.2.25.2.1.1	P-11	Business/<10 circuits/Dispatch/GA(%)	>= 95%			98.57%	70				YES
A.2.25.2.1.2	P-11	Business/<10 circuits/Non-Dispatch/GA(%)	>= 95%			99.26%	135				YES
A.2.25.2.2.1	P-11	Business/>=10 circuits/Dispatch/GA(%)	>= 95%			91.30%	23				NO
A.2.25.2.2.2	P-11	Business/>=10 circuits/Non-Dispatch/GA(%)	>= 95%			93.55%	31				NO
A.2.25.3.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/GA(%)	>= 95%			90.00%	50				NO
A.2.25.3.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/GA(%)	>= 95%			94.55%	55				NO
A.2.25.3.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/GA(%)	>= 95%			100.00%	3				YES
A.2.25.3.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/GA(%)	>= 95%			96.00%	25				YES
		Resale - Maintenance and Repair									
		Missed Repair Appointments									
A.3.1.1.1	M&R-1	Residence/Dispatch/GA(%)	Res	8.90%	54,379	2.15%	1,490		0.00748	9.0280	YES
A.3.1.1.2	M&R-1	Residence/Non-Dispatch/GA(%)	Res	1.80%	31,942	0.98%	512		0.00592	1.3905	YES
A.3.1.2.1	M&R-1	Business/Dispatch/GA(%)	Bus	7.47%	8,247	6.63%	181		0.01975	0.4250	YES
A.3.1.2.2	M&R-1	Business/Non-Dispatch/GA(%)	Bus	2.68%	5,038	0.00%	155		0.01317	2.0348	YES
A.3.1.3.1	M&R-1	Design (Specials)/Dispatch/GA(%)	Design	1.30%	925	1.52%	66		0.01442	-0.1511	YES

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A.3.1.3.2	M&R-1	Design (Specials)/Non-Dispatch/GA(%)		Design	0.33%	1,823	0.00%	56		0.00777	0.4236	YES
A.3.1.4.1	M&R-1	PBX/Dispatch/GA(%)		PBX	10.74%	121	25.00%	4		0.15737	-0.9059	YES
A.3.1.4.2	M&R-1	PBX/Non-Dispatch/GA(%)		PBX	2.63%	114	0.00%	6		0.06705	0.3925	YES
A.3.1.5.1	M&R-1	Centrex/Dispatch/GA(%)		Centrex	9.17%	1,571	5.56%	18		0.06840	0.5279	YES
A.3.1.5.2	M&R-1	Centrex/Non-Dispatch/GA(%)		Centrex	4.53%	1,015	4.17%	24		0.04296	0.0850	YES
A.3.1.6.1	M&R-1	ISDN/Dispatch/GA(%)		ISDN	13.41%	425	0.00%	8		0.12161	1.1028	YES
A.3.1.6.2	M&R-1	ISDN/Non-Dispatch/GA(%)		ISDN	2.25%	489	0.00%	6		0.06091	0.3693	YES
		Customer Trouble Report Rate										
A.3.2.1.1	M&R-2	Residence/Dispatch/GA(%)		Res	2.03%	2,681,134	2.04%	73,014		0.00053	-0.2339	YES
A.3.2.1.2	M&R-2	Residence/Non-Dispatch/GA(%)		Res	1.19%	2,681,134	0.70%	73,014		0.00041	11.9717	YES
A.3.2.2.1	M&R-2	Business/Dispatch/GA(%)		Bus	1.15%	717,460	1.11%	16,260		0.00085	0.4270	YES
A.3.2.2.2	M&R-2	Business/Non-Dispatch/GA(%)		Bus	0.70%	717,460	0.95%	16,260		0.00066	-3.7778	NO
A.3.2.3.1	M&R-2	Design (Specials)/Dispatch/GA(%)		Design	0.54%	171,697	1.12%	5,894		0.00097	-5.9758	NO
A.3.2.3.2	M&R-2	Design (Specials)/Non-Dispatch/GA(%)		Design	1.06%	171,697	0.95%	5,894		0.00137	0.8178	YES
A.3.2.4.1	M&R-2	PBX/Dispatch/GA(%)		PBX	0.09%	140,067	0.11%	3,714		0.00049	-0.4362	YES
A.3.2.4.2	M&R-2	PBX/Non-Dispatch/GA(%)		PBX	0.08%	140,067	0.16%	3,714		0.00047	-1.6901	NO
A.3.2.5.1	M&R-2	Centrex/Dispatch/GA(%)		Centrex	0.45%	350,456	0.41%	4,357		0.00102	0.3444	YES
A.3.2.5.2	M&R-2	Centrex/Non-Dispatch/GA(%)		Centrex	0.29%	350,456	0.55%	4,357		0.00082	-3.1841	NO
A.3.2.6.1	M&R-2	ISDN/Dispatch/GA(%)		ISDN	0.16%	272,904	0.32%	2,479		0.00080	-2.0972	NO
A.3.2.6.2	M&R-2	ISDN/Non-Dispatch/GA(%)		ISDN	0.18%	272,904	0.24%	2,479		0.00085	-0.7359	YES
		Maintenance Average Duration										
A.3.3.1.1	M&R-3	Residence/Dispatch/GA(hours)		Res	21.83	54,379	13.18	1,490	40.799	1.07133	8.0722	YES
A.3.3.1.2	M&R-3	Residence/Non-Dispatch/GA(hours)		Res	6.72	31,942	3.22	512	15.952	0.71059	4.9286	YES
A.3.3.2.1	M&R-3	Business/Dispatch/GA(hours)		Bus	11.99	8,247	9.94	181	22.002	1.65321	1.2377	YES
A.3.3.2.2	M&R-3	Business/Non-Dispatch/GA(hours)		Bus	4.20	5,038	2.01	155	11.379	0.92796	2.3639	YES
A.3.3.3.1	M&R-3	Design (Specials)/Dispatch/GA(hours)		Design	9.25	925	4.59	66	81.216	10.34753	0.4500	YES
A.3.3.3.2	M&R-3	Design (Specials)/Non-Dispatch/GA(hours)		Design	1.89	1,823	2.34	56	9.725	1.31930	-0.3377	YES
A.3.3.4.1	M&R-3	PBX/Dispatch/GA(hours)		PBX	13.90	121	12.64	4	22.599	11.48480	0.1096	YES
A.3.3.4.2	M&R-3	PBX/Non-Dispatch/GA(hours)		PBX	5.24	114	1.30	6	12.559	5.26055	0.7501	YES
A.3.3.5.1	M&R-3	Centrex/Dispatch/GA(hours)		Centrex	12.86	1,571	15.35	18	19.208	4.55323	-0.5460	YES
A.3.3.5.2	M&R-3	Centrex/Non-Dispatch/GA(hours)		Centrex	3.79	1,015	4.50	24	9.049	1.86873	-0.3840	YES
A.3.3.6.1	M&R-3	ISDN/Dispatch/GA(hours)		ISDN	15.00	425	3.59	8	21.190	7.56184	1.5093	YES
A.3.3.6.2	M&R-3	ISDN/Non-Dispatch/GA(hours)		ISDN	3.85	489	4.31	6	7.378	3.03052	-0.1497	YES
		% Repeat Troubles within 30 Days										
A.3.4.1.1	M&R-4	Residence/Dispatch/GA(%)		Res	21.39%	54,379	15.64%	1,490		0.01077	5.3382	YES
A.3.4.1.2	M&R-4	Residence/Non-Dispatch/GA(%)		Res	17.65%	31,942	17.77%	512		0.01698	-0.0704	YES
A.3.4.2.1	M&R-4	Business/Dispatch/GA(%)		Bus	16.07%	8,247	18.23%	181		0.02759	-0.7848	YES
A.3.4.2.2	M&R-4	Business/Non-Dispatch/GA(%)		Bus	15.78%	5,038	10.32%	155		0.02973	1.8358	YES
A.3.4.3.1	M&R-4	Design (Specials)/Dispatch/GA(%)		Design	40.76%	925	37.88%	66		0.06261	0.4597	YES
A.3.4.3.2	M&R-4	Design (Specials)/Non-Dispatch/GA(%)		Design	35.27%	1,823	46.43%	56		0.06482	-1.7211	NO
A.3.4.4.1	M&R-4	PBX/Dispatch/GA(%)		PBX	19.83%	121	0.00%	4		0.20265	0.9788	YES
A.3.4.4.2	M&R-4	PBX/Non-Dispatch/GA(%)		PBX	14.91%	114	16.67%	6		0.14920	-0.1176	YES
A.3.4.5.1	M&R-4	Centrex/Dispatch/GA(%)		Centrex	17.44%	1,571	22.22%	18		0.08995	-0.5315	YES
A.3.4.5.2	M&R-4	Centrex/Non-Dispatch/GA(%)		Centrex	17.04%	1,015	16.67%	24		0.07766	0.0486	YES
A.3.4.6.1	M&R-4	ISDN/Dispatch/GA(%)		ISDN	33.65%	425	37.50%	8		0.16862	-0.2285	YES
A.3.4.6.2	M&R-4	ISDN/Non-Dispatch/GA(%)		ISDN	26.38%	489	33.33%	6		0.18101	-0.3841	YES
		Out of Service > 24 hours										
A.3.5.1.1	M&R-5	Residence/Dispatch/GA(%)		Res	19.98%	34,591	10.07%	1,182		0.01183	8.3803	YES
A.3.5.1.2	M&R-5	Residence/Non-Dispatch/GA(%)		Res	9.31%	8,423	2.19%	228		0.01950	3.6486	YES
A.3.5.2.1	M&R-5	Business/Dispatch/GA(%)		Bus	9.46%	5,064	2.78%	108		0.02846	2.3477	YES
A.3.5.2.2	M&R-5	Business/Non-Dispatch/GA(%)		Bus	4.33%	1,847	0.00%	93		0.02163	2.0022	YES
A.3.5.3.1	M&R-5	Design (Specials)/Dispatch/GA(%)		Design	1.30%	925	1.52%	66		0.01442	-0.1511	YES
A.3.5.3.2	M&R-5	Design (Specials)/Non-Dispatch/GA(%)		Design	0.33%	1,823	0.00%	56		0.00777	0.4236	YES
A.3.5.4.1	M&R-5	PBX/Dispatch/GA(%)		PBX	13.41%	82	0.00%	3		0.20033	0.6696	YES
A.3.5.4.2	M&R-5	PBX/Non-Dispatch/GA(%)		PBX	2.60%	77	0.00%	2		0.11392	0.2280	YES
A.3.5.5.1	M&R-5	Centrex/Dispatch/GA(%)		Centrex	11.82%	1,024	0.00%	11		0.09785	1.2076	YES
A.3.5.5.2	M&R-5	Centrex/Non-Dispatch/GA(%)		Centrex	4.27%	422	0.00%	12		0.05916	0.7210	YES
A.3.5.6.1	M&R-5	ISDN/Dispatch/GA(%)		ISDN	16.49%	382	0.00%	7		0.14155	1.1651	YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.3.5.6.2	M&R-5	ISDN/Non-Dispatch/GA(%)	ISDN	1.74%	402	0.00%	6		0.05380	0.3237	YES
	Resale - Billing										
	Invoice Accuracy										
A.4.1	B-1	GA(%)	BST - State	97.58%	$381,260,898	99.77%	$5,601,900		0.00007	-335.2898	YES
	Mean Time to Deliver Invoices - CRIS										
A.4.2	B-2	Region(business days)	BST - Region	4.13	1	3.46	1,859				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Unbundled Network Elements - Ordering										
	% Rejected Service Requests - Mechanized										
B.1.1.1	O-7	Switch Ports/GA(%)	Diagnostic								Diagnostic
B.1.1.2	O-7	Local Interoffice Transport/GA(%)	Diagnostic								Diagnostic
B.1.1.3	O-7	Loop + Port Combinations/GA(%)	Diagnostic			18.34%	46,685				Diagnostic
B.1.1.4	O-7	Combo Other/GA(%)	Diagnostic								Diagnostic
B.1.1.5	O-7	xDSL (ADSL, HDSL and UCL)/GA(%)	Diagnostic			14.14%	99				Diagnostic
B.1.1.6	O-7	ISDN Loop (UDN, UDC)/GA(%)	Diagnostic			12.50%	8				Diagnostic
B.1.1.7	O-7	Line Sharing/GA(%)	Diagnostic			21.21%	33				Diagnostic
B.1.1.8	O-7	2W Analog Loop Design/GA(%)	Diagnostic			36.26%	273				Diagnostic
B.1.1.9	O-7	2W Analog Loop Non-Design/GA(%)	Diagnostic			11.17%	206				Diagnostic
B.1.1.10	O-7	2W Analog Loop w/INP Design/GA(%)	Diagnostic								Diagnostic
B.1.1.11	O-7	2W Analog Loop w/INP Non-Design/GA(%)	Diagnostic								Diagnostic
B.1.1.12	O-13	2W Analog Loop w/LNP Design/GA(%)	Diagnostic			20.00%	20				Diagnostic
B.1.1.13	O-13	2W Analog Loop w/LNP Non-Design/GA(%)	Diagnostic			15.79%	38				Diagnostic
B.1.1.14	O-7	Other Design/GA(%)	Diagnostic			27.27%	66				Diagnostic
B.1.1.15	O-7	Other Non-Design/GA(%)	Diagnostic			20.27%	2,713				Diagnostic
B.1.1.16	O-7	INP Standalone/GA(%)	Diagnostic								Diagnostic
B.1.1.17	O-13	LNP Standalone/GA(%)	Diagnostic			8.03%	2,753				Diagnostic
	% Rejected Service Requests - Partially Mechanized										
B.1.2.1	O-7	Switch Ports/GA(%)	Diagnostic								Diagnostic
B.1.2.2	O-7	Local Interoffice Transport/GA(%)	Diagnostic								Diagnostic
B.1.2.3	O-7	Loop + Port Combinations/GA(%)	Diagnostic			29.86%	14,790				Diagnostic
B.1.2.4	O-7	Combo Other/GA(%)	Diagnostic								Diagnostic
B.1.2.5	O-7	xDSL (ADSL, HDSL and UCL)/GA(%)	Diagnostic			0.00%	22				Diagnostic
B.1.2.6	O-7	ISDN Loop (UDN, UDC)/GA(%)	Diagnostic			0.00%	3				Diagnostic
B.1.2.7	O-7	Line Sharing/GA(%)	Diagnostic			46.67%	15				Diagnostic
B.1.2.8	O-7	2W Analog Loop Design/GA(%)	Diagnostic			24.68%	154				Diagnostic
B.1.2.9	O-7	2W Analog Loop Non-Design/GA(%)	Diagnostic			39.84%	128				Diagnostic
B.1.2.10	O-7	2W Analog Loop w/INP Design/GA(%)	Diagnostic								Diagnostic
B.1.2.11	O-7	2W Analog Loop w/INP Non-Design/GA(%)	Diagnostic								Diagnostic
B.1.2.12	O-13	2W Analog Loop w/LNP Design/GA(%)	Diagnostic			37.01%	127				Diagnostic
B.1.2.13	O-13	2W Analog Loop w/LNP Non-Design/GA(%)	Diagnostic			22.26%	647				Diagnostic
B.1.2.14	O-7	Other Design/GA(%)	Diagnostic			53.19%	47				Diagnostic
B.1.2.15	O-7	Other Non-Design/GA(%)	Diagnostic			41.86%	614				Diagnostic
B.1.2.16	O-7	INP Standalone/GA(%)	Diagnostic								Diagnostic
B.1.2.17	O-13	LNP Standalone/GA(%)	Diagnostic			33.95%	1,505				Diagnostic
	% Rejected Service Requests - Non-Mechanized										
B.1.3.1	O-7	Switch Ports/GA(%)	Diagnostic								Diagnostic
B.1.3.2	O-7	Local Interoffice Transport/GA(%)	Diagnostic			33.33%	6				Diagnostic
B.1.3.3	O-7	Loop + Port Combinations/GA(%)	Diagnostic			48.06%	801				Diagnostic
B.1.3.4	O-7	Combo Other/GA(%)	Diagnostic								Diagnostic
B.1.3.5	O-7	xDSL (ADSL, HDSL and UCL)/GA(%)	Diagnostic			26.07%	211				Diagnostic
B.1.3.6	O-7	ISDN Loop (UDN, UDC)/GA(%)	Diagnostic			15.56%	405				Diagnostic
B.1.3.7	O-7	Line Sharing/GA(%)	Diagnostic			19.70%	66				Diagnostic
B.1.3.8	O-7	2W Analog Loop Design/GA(%)	Diagnostic			53.18%	173				Diagnostic
B.1.3.9	O-7	2W Analog Loop Non-Design/GA(%)	Diagnostic			29.59%	882				Diagnostic
B.1.3.10	O-7	2W Analog Loop w/INP Design/GA(%)	Diagnostic			57.14%	7				Diagnostic
B.1.3.11	O-7	2W Analog Loop w/INP Non-Design/GA(%)	Diagnostic								Diagnostic
B.1.3.12	O-13	2W Analog Loop w/LNP Design/GA(%)	Diagnostic			47.37%	19				Diagnostic
B.1.3.13	O-13	2W Analog Loop w/LNP Non-Design/GA(%)	Diagnostic			40.00%	95				Diagnostic
B.1.3.14	O-7	Other Design/GA(%)	Diagnostic			33.55%	468				Diagnostic
B.1.3.15	O-7	Other Non-Design/GA(%)	Diagnostic			37.96%	1,125				Diagnostic
B.1.3.16	O-7	INP Standalone/GA(%)	Diagnostic			34.67%	75				Diagnostic
B.1.3.17	O-13	LNP Standalone/GA(%)	Diagnostic			24.90%	1,024				Diagnostic

Reject Interval - Mechanized

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.4.1	O-8	Switch Ports/GA(%)	>= 97% w in 1 hr								
B.1.4.2	O-8	Local Interoffice Transport/GA(%)	>= 97% w in 1 hr								
B.1.4.3	O-8	Loop + Port Combinations/GA(%)	>= 97% w in 1 hr			87.43%	8,626				NO
B.1.4.4	O-8	Combo Other/GA(%)	>= 97% w in 1 hr								
B.1.4.5	O-8	xDSL (ADSL, HDSL and UCL)/GA(%)	>= 97% w in 1 hr			100.00%	14				YES
B.1.4.6	O-8	ISDN Loop (UDN, UDC)/GA(%)	>= 97% w in 1 hr			100.00%	1				YES
B.1.4.7	O-8	Line Sharing/GA(%)	>= 97% w in 1 hr			42.86%	7				NO
B.1.4.8	O-8	2W Analog Loop Design/GA(%)	>= 97% w in 1 hr			75.73%	103				NO
B.1.4.9	O-8	2W Analog Loop Non-Design/GA(%)	>= 97% w in 1 hr			78.26%	23				NO
B.1.4.10	O-8	2W Analog Loop w/INP Design/GA(%)	>= 97% w in 1 hr								
B.1.4.11	O-8	2W Analog Loop w/INP Non-Design/GA(%)	>= 97% w in 1 hr								
B.1.4.12	O-14	2W Analog Loop w/LNP Design/GA(%)	>= 97% w in 1 hr			100.00%	4				YES
B.1.4.13	O-14	2W Analog Loop w/LNP Non-Design/GA(%)	>= 97% w in 1 hr			83.33%	6				NO
B.1.4.14	O-8	Other Design/GA(%)	>= 97% w in 1 hr			77.78%	18				NO
B.1.4.15	O-8	Other Non-Design/GA(%)	>= 97% w in 1 hr			53.57%	575				NO
B.1.4.16	O-8	INP Standalone/GA(%)	>= 97% w in 1 hr								
B.1.4.17	O-14	LNP Standalone/GA(%)	>= 97% w in 1 hr			90.05%	221				NO
	Reject Interval - Partially Mechanized - 10 hours										
B.1.7.1	O-8	Switch Ports/GA(%)	>= 85% w in 10 hrs								
B.1.7.2	O-8	Local Interoffice Transport/GA(%)	>= 85% w in 10 hrs								
B.1.7.3	O-8	Loop + Port Combinations/GA(%)	>= 85% w in 10 hrs			97.51%	4,704				YES
B.1.7.4	O-8	Combo Other/GA(%)	>= 85% w in 10 hrs								
B.1.7.5	O-8	xDSL (ADSL, HDSL and UCL)/GA(%)	>= 85% w in 10 hrs								
B.1.7.6	O-8	ISDN Loop (UDN, UDC)/GA(%)	>= 85% w in 10 hrs								
B.1.7.7	O-8	Line Sharing/GA(%)	>= 85% w in 10 hrs			100.00%	8				YES
B.1.7.8	O-8	2W Analog Loop Design/GA(%)	>= 85% w in 10 hrs			76.92%	39				NO
B.1.7.9	O-8	2W Analog Loop Non-Design/GA(%)	>= 85% w in 10 hrs			92.31%	52				YES
B.1.7.10	O-8	2W Analog Loop w/INP Design/GA(%)	>= 85% w in 10 hrs								
B.1.7.11	O-8	2W Analog Loop w/INP Non-Design/GA(%)	>= 85% w in 10 hrs								
B.1.7.12	O-14	2W Analog Loop w/LNP Design/GA(%)	>= 85% w in 10 hrs			76.60%	47				NO
B.1.7.13	O-14	2W Analog Loop w/LNP Non-Design/GA(%)	>= 85% w in 10 hrs			62.59%	147				NO
B.1.7.14	O-8	Other Design/GA(%)	>= 85% w in 10 hrs			88.00%	25				YES
B.1.7.15	O-8	Other Non-Design/GA(%)	>= 85% w in 10 hrs			96.18%	262				YES
B.1.7.16	O-8	INP Standalone/GA(%)	>= 85% w in 10 hrs								
B.1.7.17	O-14	LNP Standalone/GA(%)	>= 85% w in 10 hrs			84.28%	528				NO
	Reject Interval - Non-Mechanized										
B.1.8.1	O-8	Switch Ports/GA(%)	>= 85% w in 24 hrs								
B.1.8.2	O-8	Local Interoffice Transport/GA(%)	>= 85% w in 24 hrs			60.00%	5				NO
B.1.8.3	O-8	Loop + Port Combinations/GA(%)	>= 85% w in 24 hrs			99.24%	394				YES
B.1.8.4	O-8	Combo Other/GA(%)	>= 85% w in 24 hrs								
B.1.8.5	O-8	xDSL (ADSL, HDSL and UCL)/GA(%)	>= 85% w in 24 hrs			100.00%	55				YES
B.1.8.6	O-8	ISDN Loop (UDN, UDC)/GA(%)	>= 85% w in 24 hrs			96.88%	64				YES
B.1.8.7	O-8	Line Sharing/GA(%)	>= 85% w in 24 hrs			100.00%	13				YES
B.1.8.8	O-8	2W Analog Loop Design/GA(%)	>= 85% w in 24 hrs			100.00%	93				YES
B.1.8.9	O-8	2W Analog Loop Non-Design/GA(%)	>= 85% w in 24 hrs			100.00%	269				YES
B.1.8.10	O-8	2W Analog Loop w/INP Design/GA(%)	>= 85% w in 24 hrs			100.00%	4				YES
B.1.8.11	O-8	2W Analog Loop w/INP Non-Design/GA(%)	>= 85% w in 24 hrs								
B.1.8.12	O-14	2W Analog Loop w/LNP Design/GA(%)	>= 85% w in 24 hrs			100.00%	9				YES
B.1.8.13	O-14	2W Analog Loop w/LNP Non-Design/GA(%)	>= 85% w in 24 hrs			97.44%	39				YES
B.1.8.14	O-8	Other Design/GA(%)	>= 85% w in 24 hrs			98.74%	159				YES
B.1.8.15	O-8	Other Non-Design/GA(%)	>= 85% w in 24 hrs			99.10%	442				YES
B.1.8.16	O-8	INP Standalone/GA(%)	>= 85% w in 24 hrs			100.00%	26				YES
B.1.8.17	O-14	LNP Standalone/GA(%)	>= 85% w in 24 hrs			99.22%	257				YES
	FOC Timeliness - Mechanized										
B.1.9.1	O-9	Switch Ports/GA(%)	>= 95% w in 3 hrs								
B.1.9.2	O-9	Local Interoffice Transport/GA(%)	>= 95% w in 3 hrs								
B.1.9.3	O-9	Loop + Port Combinations/GA(%)	>= 95% w in 3 hrs			98.52%	38,025				YES
B.1.9.4	O-9	Combo Other/GA(%)	>= 95% w in 3 hrs								
B.1.9.5	O-9	xDSL (ADSL, HDSL and UCL)/GA(%)	>= 95% w in 3 hrs			98.77%	81				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.9.6	O-9	ISDN Loop (UDN, UDC)/GA(%)	>= 95% w in 3 hrs			100.00%	7				YES
B.1.9.7	O-9	Line Sharing/GA(%)	>= 95% w in 3 hrs			100.00%	27				YES
B.1.9.8	O-9	2W Analog Loop Design/GA(%)	>= 95% w in 3 hrs			99.43%	176				YES
B.1.9.9	O-9	2W Analog Loop Non-Design/GA(%)	>= 95% w in 3 hrs			100.00%	183				YES
B.1.9.10	O-9	2W Analog Loop w/INP Design/GA(%)	>= 95% w in 3 hrs								
B.1.9.11	O-9	2W Analog Loop w/INP Non-Design/GA(%)	>= 95% w in 3 hrs								
B.1.9.12	O-15	2W Analog Loop w/LNP Design/GA(%)	>= 95% w in 3 hrs			100.00%	13				YES
B.1.9.13	O-15	2W Analog Loop w/LNP Non-Design/GA(%)	>= 95% w in 3 hrs			96.55%	29				YES
B.1.9.14	O-9	Other Design/GA(%)	>= 95% w in 3 hrs			100.00%	48				YES
B.1.9.15	O-9	Other Non-Design/GA(%)	>= 95% w in 3 hrs			98.47%	2,350				YES
B.1.9.16	O-9	INP Standalone/GA(%)	>= 95% w in 3 hrs								
B.1.9.17	O-15	LNP Standalone/GA(%)	>= 95% w in 3 hrs			92.31%	2,509				NO
		FOC Timeliness - Partially Mechanized - 10 hours									
B.1.12.1	O-9	Switch Ports/GA(%)	>= 85% w in 10 hrs								
B.1.12.2	O-9	Local Interoffice Transport/GA(%)	>= 85% w in 10 hrs								
B.1.12.3	O-9	Loop + Port Combinations/GA(%)	>= 85% w in 10 hrs			97.06%	10,951				YES
B.1.12.4	O-9	Combo Other/GA(%)	>= 85% w in 10 hrs								
B.1.12.5	O-9	xDSL (ADSL, HDSL and UCL)/GA(%)	>= 85% w in 10 hrs			100.00%	10				YES
B.1.12.6	O-9	ISDN Loop (UDN, UDC)/GA(%)	>= 85% w in 10 hrs			100.00%	3				YES
B.1.12.7	O-9	Line Sharing/GA(%)	>= 85% w in 10 hrs			81.82%	11				NO
B.1.12.8	O-9	2W Analog Loop Design/GA(%)	>= 85% w in 10 hrs			91.80%	122				YES
B.1.12.9	O-9	2W Analog Loop Non-Design/GA(%)	>= 85% w in 10 hrs			82.95%	88				NO
B.1.12.10	O-9	2W Analog Loop w/INP Design/GA(%)	>= 85% w in 10 hrs								
B.1.12.11	O-9	2W Analog Loop w/INP Non-Design/GA(%)	>= 85% w in 10 hrs								
B.1.12.12	O-15	2W Analog Loop w/LNP Design/GA(%)	>= 85% w in 10 hrs			83.72%	86				NO
B.1.12.13	O-15	2W Analog Loop w/LNP Non-Design/GA(%)	>= 85% w in 10 hrs			92.99%	556				YES
B.1.12.14	O-9	Other Design/GA(%)	>= 85% w in 10 hrs			80.77%	26				NO
B.1.12.15	O-9	Other Non-Design/GA(%)	>= 85% w in 10 hrs			93.97%	365				YES
B.1.12.16	O-9	INP Standalone/GA(%)	>= 85% w in 10 hrs								
B.1.12.17	O-15	LNP Standalone/GA(%)	>= 85% w in 10 hrs			96.27%	1,019				YES
		FOC Timeliness - Non-Mechanized									
B.1.13.1	O-9	Switch Ports/GA(%)	>= 85% w in 36 hrs								
B.1.13.2	O-9	Local Interoffice Transport/GA(%)	>= 85% w in 36 hrs			100.00%	5				YES
B.1.13.3	O-9	Loop + Port Combinations/GA(%)	>= 85% w in 36 hrs			98.86%	351				YES
B.1.13.4	O-9	Combo Other/GA(%)	>= 85% w in 36 hrs								
B.1.13.5	O-9	xDSL (ADSL, HDSL and UCL)/GA(%)	>= 85% w in 36 hrs			100.00%	151				YES
B.1.13.6	O-9	ISDN Loop (UDN, UDC)/GA(%)	>= 85% w in 36 hrs			99.39%	327				YES
B.1.13.7	O-9	Line Sharing/GA(%)	>= 85% w in 36 hrs			100.00%	51				YES
B.1.13.8	O-9	2W Analog Loop Design/GA(%)	>= 85% w in 36 hrs			100.00%	75				YES
B.1.13.9	O-9	2W Analog Loop Non-Design/GA(%)	>= 85% w in 36 hrs			99.16%	594				YES
B.1.13.10	O-9	2W Analog Loop w/INP Design/GA(%)	>= 85% w in 36 hrs			100.00%	3				YES
B.1.13.11	O-9	2W Analog Loop w/INP Non-Design/GA(%)	>= 85% w in 36 hrs								
B.1.13.12	O-15	2W Analog Loop w/LNP Design/GA(%)	>= 85% w in 36 hrs			100.00%	11				YES
B.1.13.13	O-15	2W Analog Loop w/LNP Non-Design/GA(%)	>= 85% w in 36 hrs			100.00%	58				YES
B.1.13.14	O-9	Other Design/GA(%)	>= 85% w in 36 hrs			100.00%	302				YES
B.1.13.15	O-9	Other Non-Design/GA(%)	>= 85% w in 36 hrs			99.55%	669				YES
B.1.13.16	O-9	INP Standalone/GA(%)	>= 85% w in 36 hrs			100.00%	45				YES
B.1.13.17	O-15	LNP Standalone/GA(%)	>= 85% w in 36 hrs			99.73%	753				YES
		FOC & Reject Response Completeness - Mechanized									
B.1.14.1.1	O-11	Switch Ports/EDI/GA(%)	>= 95%								
B.1.14.1.2	O-11	Switch Ports/TAG/GA(%)	>= 95%								
B.1.14.2.1	O-11	Local Interoffice Transport/EDI/GA(%)	>= 95%								
B.1.14.2.2	O-11	Local Interoffice Transport/TAG/GA(%)	>= 95%								
B.1.14.3.1	O-11	Loop + Port Combinations/EDI/GA(%)	>= 95%			99.91%	31,658				YES
B.1.14.3.2	O-11	Loop + Port Combinations/TAG/GA(%)	>= 95%			97.96%	15,027				YES
B.1.14.4.1	O-11	Combo Other/EDI/GA(%)	>= 95%								
B.1.14.4.2	O-11	Combo Other/TAG/GA(%)	>= 95%								
B.1.14.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/GA(%)	>= 95%			80.00%	5				NO
B.1.14.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/GA(%)	>= 95%			96.81%	94				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.14.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/GA(%)	>= 95%			100.00%	1				YES
B.1.14.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/GA(%)	>= 95%			100.00%	7				YES
B.1.14.7.1	O-11	Line Sharing/EDI/GA(%)	>= 95%			100.00%	1				YES
B.1.14.7.2	O-11	Line Sharing/TAG/GA(%)	>= 95%			90.63%	32				NO
B.1.14.8.1	O-11	2W Analog Loop Design/EDI/GA(%)	>= 95%			93.27%	223				NO
B.1.14.8.2	O-11	2W Analog Loop Design/TAG/GA(%)	>= 95%			100.00%	50				YES
B.1.14.9.1	O-11	2W Analog Loop Non-Design/EDI/GA(%)	>= 95%			100.00%	6				YES
B.1.14.9.2	O-11	2W Analog Loop Non-Design/TAG/GA(%)	>= 95%			98.50%	200				YES
B.1.14.10.1	O-11	2W Analog Loop w/INP Design/EDI/GA(%)	>= 95%								
B.1.14.10.2	O-11	2W Analog Loop w/INP Design/TAG/GA(%)	>= 95%								
B.1.14.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/GA(%)	>= 95%								
B.1.14.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/GA(%)	>= 95%								
B.1.14.12.1	O-11	2W Analog Loop w/LNP Design/EDI/GA(%)	>= 95%			84.21%	19				NO
B.1.14.12.2	O-11	2W Analog Loop w/LNP Design/TAG/GA(%)	>= 95%			100.00%	1				YES
B.1.14.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/GA(%)	>= 95%			81.82%	11				NO
B.1.14.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/GA(%)	>= 95%			96.30%	27				YES
B.1.14.14.1	O-11	Other Design/EDI/GA(%)	>= 95%			95.56%	45				YES
B.1.14.14.2	O-11	Other Design/TAG/GA(%)	>= 95%			95.24%	21				YES
B.1.14.15.1	O-11	Other Non-Design/EDI/GA(%)	>= 95%			99.95%	1,918				YES
B.1.14.15.2	O-11	Other Non-Design/TAG/GA(%)	>= 95%			97.11%	795				YES
B.1.14.16.1	O-11	INP Standalone/EDI/GA(%)	>= 95%								
B.1.14.16.2	O-11	INP Standalone/TAG/GA(%)	>= 95%								
B.1.14.17.1	O-11	LNP Standalone/EDI/GA(%)	>= 95%			98.98%	2,449				YES
B.1.14.17.2	O-11	LNP Standalone/TAG/GA(%)	>= 95%			99.67%	304				YES
		FOC & Reject Response Completeness - Partially Mechanized									
B.1.15.1.1	O-11	Switch Ports/EDI/GA(%)	>= 95%								
B.1.15.1.2	O-11	Switch Ports/TAG/GA(%)	>= 95%								
B.1.15.2.1	O-11	Local Interoffice Transport/EDI/GA(%)	>= 95%								
B.1.15.2.2	O-11	Local Interoffice Transport/TAG/GA(%)	>= 95%								
B.1.15.3.1	O-11	Loop + Port Combinations/EDI/GA(%)	>= 95%			99.98%	8,435				YES
B.1.15.3.2	O-11	Loop + Port Combinations/TAG/GA(%)	>= 95%			99.70%	6,355				YES
B.1.15.4.1	O-11	Combo Other/EDI/GA(%)	>= 95%								
B.1.15.4.2	O-11	Combo Other/TAG/GA(%)	>= 95%								
B.1.15.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/GA(%)	>= 95%			0.00%	1				NO
B.1.15.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/GA(%)	>= 95%			47.62%	21				NO
B.1.15.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/GA(%)	>= 95%			100.00%	1				YES
B.1.15.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/GA(%)	>= 95%			100.00%	2				YES
B.1.15.7.1	O-11	Line Sharing/EDI/GA(%)	>= 95%								
B.1.15.7.2	O-11	Line Sharing/TAG/GA(%)	>= 95%			100.00%	15				YES
B.1.15.8.1	O-11	2W Analog Loop Design/EDI/GA(%)	>= 95%			100.00%	135				YES
B.1.15.8.2	O-11	2W Analog Loop Design/TAG/GA(%)	>= 95%			100.00%	19				YES
B.1.15.9.1	O-11	2W Analog Loop Non-Design/EDI/GA(%)	>= 95%			100.00%	15				YES
B.1.15.9.2	O-11	2W Analog Loop Non-Design/TAG/GA(%)	>= 95%			100.00%	113				YES
B.1.15.10.1	O-11	2W Analog Loop w/INP Design/EDI/GA(%)	>= 95%								
B.1.15.10.2	O-11	2W Analog Loop w/INP Design/TAG/GA(%)	>= 95%								
B.1.15.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/GA(%)	>= 95%								
B.1.15.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/GA(%)	>= 95%								
B.1.15.12.1	O-11	2W Analog Loop w/LNP Design/EDI/GA(%)	>= 95%			99.07%	108				YES
B.1.15.12.2	O-11	2W Analog Loop w/LNP Design/TAG/GA(%)	>= 95%			100.00%	19				YES
B.1.15.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/GA(%)	>= 95%			99.73%	373				YES
B.1.15.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/GA(%)	>= 95%			100.00%	274				YES
B.1.15.14.1	O-11	Other Design/EDI/GA(%)	>= 95%			100.00%	20				YES
B.1.15.14.2	O-11	Other Design/TAG/GA(%)	>= 95%			96.30%	27				YES
B.1.15.15.1	O-11	Other Non-Design/EDI/GA(%)	>= 95%			100.00%	142				YES
B.1.15.15.2	O-11	Other Non-Design/TAG/GA(%)	>= 95%			99.79%	472				YES
B.1.15.16.1	O-11	INP Standalone/EDI/GA(%)	>= 95%								
B.1.15.16.2	O-11	INP Standalone/TAG/GA(%)	>= 95%								
B.1.15.17.1	O-11	LNP Standalone/EDI/GA(%)	>= 95%			99.75%	1,207				YES
B.1.15.17.2	O-11	LNP Standalone/TAG/GA(%)	>= 95%			100.00%	298				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
FOC & Reject Response Completeness - Non-Mechanized											
B.1.16.1	O-11	Switch Ports/GA(%)	>= 95%								
B.1.16.2	O-11	Local Interoffice Transport/GA(%)	>= 95%			100.00%	6				YES
B.1.16.3	O-11	Loop + Port Combinations/GA(%)	>= 95%			90.14%	801				NO
B.1.16.4	O-11	Combo Other/GA(%)	>= 95%								
B.1.16.5	O-11	xDSL (ADSL, HDSL and UCL)/GA(%)	>= 95%			97.16%	211				YES
B.1.16.6	O-11	ISDN Loop (UDN, UDC)/GA(%)	>= 95%			91.85%	405				NO
B.1.16.7	O-11	Line Sharing/GA(%)	>= 95%			95.38%	65				YES
B.1.16.8	O-11	2W Analog Loop Design/GA(%)	>= 95%			92.49%	173				NO
B.1.16.9	O-11	2W Analog Loop Non-Design/GA(%)	>= 95%			92.40%	881				NO
B.1.16.10	O-11	2W Analog Loop w/INP Design/GA(%)	>= 95%			100.00%	7				YES
B.1.16.11	O-11	2W Analog Loop w/INP Non-Design/GA(%)	>= 95%								
B.1.16.12	O-11	2W Analog Loop w/LNP Design/GA(%)	>= 95%			94.74%	19				NO
B.1.16.13	O-11	2W Analog Loop w/LNP Non-Design/GA(%)	>= 95%			95.79%	95				YES
B.1.16.14	O-11	Other Design/GA(%)	>= 95%			93.59%	468				NO
B.1.16.15	O-11	Other Non-Design/GA(%)	>= 95%			92.77%	1,121				NO
B.1.16.16	O-11	INP Standalone/GA(%)	>= 95%			93.33%	75				NO
B.1.16.17	O-11	LNP Standalone/GA(%)	>= 95%			96.68%	1,024				YES
FOC & Reject Response Completeness (Multiple Responses) - Mechanized											
B.1.17.1.1	O-11	Switch Ports/EDI/GA(%)	>= 95%								
B.1.17.1.2	O-11	Switch Ports/TAG/GA(%)	>= 95%								
B.1.17.2.1	O-11	Local Interoffice Transport/EDI/GA(%)	>= 95%								
B.1.17.2.2	O-11	Local Interoffice Transport/TAG/GA(%)	>= 95%								
B.1.17.3.1	O-11	Loop + Port Combinations/EDI/GA(%)	>= 95%			79.20%	31,629				NO
B.1.17.3.2	O-11	Loop + Port Combinations/TAG/GA(%)	>= 95%			90.75%	14,720				NO
B.1.17.4.1	O-11	Combo Other/EDI/GA(%)	>= 95%								
B.1.17.4.2	O-11	Combo Other/TAG/GA(%)	>= 95%								
B.1.17.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/GA(%)	>= 95%			100.00%	4				YES
B.1.17.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/GA(%)	>= 95%			100.00%	91				YES
B.1.17.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/GA(%)	>= 95%			100.00%	1				YES
B.1.17.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/GA(%)	>= 95%			85.71%	7				NO
B.1.17.7.1	O-11	Line Sharing/EDI/GA(%)	>= 95%			0.00%	1				NO
B.1.17.7.2	O-11	Line Sharing/TAG/GA(%)	>= 95%			86.21%	29				NO
B.1.17.8.1	O-11	2W Analog Loop Design/EDI/GA(%)	>= 95%			61.54%	208				NO
B.1.17.8.2	O-11	2W Analog Loop Design/TAG/GA(%)	>= 95%			68.00%	50				NO
B.1.17.9.1	O-11	2W Analog Loop Non-Design/EDI/GA(%)	>= 95%			66.67%	6				NO
B.1.17.9.2	O-11	2W Analog Loop Non-Design/TAG/GA(%)	>= 95%			91.37%	197				NO
B.1.17.10.1	O-11	2W Analog Loop w/INP Design/EDI/GA(%)	>= 95%								
B.1.17.10.2	O-11	2W Analog Loop w/INP Design/TAG/GA(%)	>= 95%								
B.1.17.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/GA(%)	>= 95%								
B.1.17.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/GA(%)	>= 95%								
B.1.17.12.1	O-11	2W Analog Loop w/LNP Design/EDI/GA(%)	>= 95%			100.00%	16				YES
B.1.17.12.2	O-11	2W Analog Loop w/LNP Design/TAG/GA(%)	>= 95%			100.00%	1				YES
B.1.17.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/GA(%)	>= 95%			100.00%	9				YES
B.1.17.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/GA(%)	>= 95%			100.00%	26				YES
B.1.17.14.1	O-11	Other Design/EDI/GA(%)	>= 95%			72.09%	43				NO
B.1.17.14.2	O-11	Other Design/TAG/GA(%)	>= 95%			85.00%	20				NO
B.1.17.15.1	O-11	Other Non-Design/EDI/GA(%)	>= 95%			81.17%	1,917				NO
B.1.17.15.2	O-11	Other Non-Design/TAG/GA(%)	>= 95%			79.66%	772				NO
B.1.17.16.1	O-11	INP Standalone/EDI/GA(%)	>= 95%								
B.1.17.16.2	O-11	INP Standalone/TAG/GA(%)	>= 95%								
B.1.17.17.1	O-11	LNP Standalone/EDI/GA(%)	>= 95%			100.00%	2,424				YES
B.1.17.17.2	O-11	LNP Standalone/TAG/GA(%)	>= 95%			100.00%	303				YES
FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized											
B.1.18.1.1	O-11	Switch Ports/EDI/GA(%)	>= 95%								
B.1.18.1.2	O-11	Switch Ports/TAG/GA(%)	>= 95%								
B.1.18.2.1	O-11	Local Interoffice Transport/EDI/GA(%)	>= 95%								
B.1.18.2.2	O-11	Local Interoffice Transport/TAG/GA(%)	>= 95%								
B.1.18.3.1	O-11	Loop + Port Combinations/EDI/GA(%)	>= 95%			95.09%	8,433				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.18.3.2	O-11	Loop + Port Combinations/TAG/GA(%)	>= 95%			92.74%	6,336				NO
B.1.18.4.1	O-11	Combo Other/EDI/GA(%)	>= 95%								
B.1.18.4.2	O-11	Combo Other/TAG/GA(%)	>= 95%								
B.1.18.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/GA(%)	>= 95%								
B.1.18.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/GA(%)	>= 95%			100.00%	10				YES
B.1.18.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/GA(%)	>= 95%			100.00%	1				YES
B.1.18.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/GA(%)	>= 95%			100.00%	2				YES
B.1.18.7.1	O-11	Line Sharing/EDI/GA(%)	>= 95%								
B.1.18.7.2	O-11	Line Sharing/TAG/GA(%)	>= 95%			86.67%	15				NO
B.1.18.8.1	O-11	2W Analog Loop Design/EDI/GA(%)	>= 95%			97.78%	135				YES
B.1.18.8.2	O-11	2W Analog Loop Design/TAG/GA(%)	>= 95%			89.47%	19				NO
B.1.18.9.1	O-11	2W Analog Loop Non-Design/EDI/GA(%)	>= 95%			100.00%	15				YES
B.1.18.9.2	O-11	2W Analog Loop Non-Design/TAG/GA(%)	>= 95%			87.61%	113				NO
B.1.18.10.1	O-11	2W Analog Loop w/INP Design/EDI/GA(%)	>= 95%								
B.1.18.10.2	O-11	2W Analog Loop w/INP Design/TAG/GA(%)	>= 95%								
B.1.18.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/GA(%)	>= 95%								
B.1.18.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/GA(%)	>= 95%								
B.1.18.12.1	O-11	2W Analog Loop w/LNP Design/EDI/GA(%)	>= 95%			96.26%	107				YES
B.1.18.12.2	O-11	2W Analog Loop w/LNP Design/TAG/GA(%)	>= 95%			100.00%	19				YES
B.1.18.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/GA(%)	>= 95%			92.20%	372				NO
B.1.18.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/GA(%)	>= 95%			90.88%	274				NO
B.1.18.14.1	O-11	Other Design/EDI/GA(%)	>= 95%			95.00%	20				YES
B.1.18.14.2	O-11	Other Design/TAG/GA(%)	>= 95%			80.77%	26				NO
B.1.18.15.1	O-11	Other Non-Design/EDI/GA(%)	>= 95%			76.76%	142				NO
B.1.18.15.2	O-11	Other Non-Design/TAG/GA(%)	>= 95%			98.94%	471				YES
B.1.18.16.1	O-11	INP Standalone/EDI/GA(%)	>= 95%								
B.1.18.16.2	O-11	INP Standalone/TAG/GA(%)	>= 95%								
B.1.18.17.1	O-11	LNP Standalone/EDI/GA(%)	>= 95%			98.34%	1,204				YES
B.1.18.17.2	O-11	LNP Standalone/TAG/GA(%)	>= 95%			99.33%	298				YES
		FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized									
B.1.19.1	O-11	Switch Ports/GA(%)	>= 95%								
B.1.19.2	O-11	Local Interoffice Transport/GA(%)	>= 95%			83.33%	6				NO
B.1.19.3	O-11	Loop + Port Combinations/GA(%)	>= 95%			92.38%	722				NO
B.1.19.4	O-11	Combo Other/GA(%)	>= 95%								
B.1.19.5	O-11	xDSL (ADSL, HDSL and UCL)/GA(%)	>= 95%			96.10%	205				YES
B.1.19.6	O-11	ISDN Loop (UDN, UDC)/GA(%)	>= 95%			97.58%	372				YES
B.1.19.7	O-11	Line Sharing/GA(%)	>= 95%			93.55%	62				NO
B.1.19.8	O-11	2W Analog Loop Design/GA(%)	>= 95%			87.50%	160				NO
B.1.19.9	O-11	2W Analog Loop Non-Design/GA(%)	>= 95%			95.21%	814				YES
B.1.19.10	O-11	2W Analog Loop w/INP Design/GA(%)	>= 95%			100.00%	7				YES
B.1.19.11	O-11	2W Analog Loop w/INP Non-Design/GA(%)	>= 95%								
B.1.19.12	O-11	2W Analog Loop w/LNP Design/GA(%)	>= 95%			100.00%	18				YES
B.1.19.13	O-11	2W Analog Loop w/LNP Non-Design/GA(%)	>= 95%			84.62%	91				NO
B.1.19.14	O-11	Other Design/GA(%)	>= 95%			91.10%	438				NO
B.1.19.15	O-11	Other Non-Design/GA(%)	>= 95%			95.77%	1,040				YES
B.1.19.16	O-11	INP Standalone/GA(%)	>= 95%			97.14%	70				YES
B.1.19.17	O-11	LNP Standalone/GA(%)	>= 95%			95.56%	990				YES
		Unbundled Network Elements - Provisioning									
		Order Completion Interval									
B.2.1.1.1.1	P-4	Switch Ports/<10 circuits/Dispatch/GA(days)	R&B (POTS)	4.03	49,642	5.12	9	5.757	1.91924	-0.5668	YES
B.2.1.1.1.2	P-4	Switch Ports/<10 circuits/Non-Dispatch/GA(days)	R&B (POTS)	0.92	400,001			1.392			
B.2.1.1.2.1	P-4	Switch Ports/>=10 circuits/Dispatch/GA(days)	R&B (POTS)	9.93	154			14.244			
B.2.1.1.2.2	P-4	Switch Ports/>=10 circuits/Non-Dispatch/GA(days)	R&B (POTS)	0.95	7			1.098			
B.2.1.2.1.1	P-4	Local Interoffice Transport/<10 circuits/Dispatch/GA(days)	DS1/DS3	18.77	2,044	29.83	6	15.888	6.49556	-1.7026	NO
B.2.1.2.1.2	P-4	Local Interoffice Transport/<10 circuits/Non-Dispatch/GA(days)	DS1/DS3								
B.2.1.2.2.1	P-4	Local Interoffice Transport/>=10 circuits/Dispatch/GA(days)	DS1/DS3								
B.2.1.2.2.2	P-4	Local Interoffice Transport/>=10 circuits/Non-Dispatch/GA(days)	DS1/DS3								
B.2.1.3.1.1	P-4	Loop + Port Combinations/<10 circuits/Dispatch/GA(days)	R&B	4.12	50,931	4.60	593	5.988	0.24731	-1.9222	NO

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.1.3.1.2	P-4	Loop + Port Combinations/<10 circuits/Non-Dispatch/GA(days)	R&B	0.93	401,369	0.66	13,369	1.528	0.01343	20.2175	YES
B.2.1.3.1.3	P-4	Loop + Port Combinations/<10 circuits/Switch Based Orders/GA(days)	R&B	0.33	228,543	0.33	9,400	0.261	0.00275	-0.5239	YES
B.2.1.3.1.4	P-4	Loop + Port Combinations/<10 circuits/Dispatch In/GA(days)	R&B	1.71	172,826	1.42	3,969	2.061	0.03308	8.9605	YES
B.2.1.3.2.1	P-4	Loop + Port Combinations/>=10 circuits/Dispatch/GA(days)	R&B	10.67	202	4.67	6	14.034	5.81374	1.0326	YES
B.2.1.3.2.2	P-4	Loop + Port Combinations/>=10 circuits/Non-Dispatch/GA(days)	R&B	3.77	143	5.50	2	19.197	13.66878	-0.1267	YES
B.2.1.3.2.3	P-4	Loop + Port Combinations/>=10 circuits/Switch Based Orders/GA(days)	R&B	0.33	29			0.000			
B.2.1.3.2.4	P-4	Loop + Port Combinations/>=10 circuits/Dispatch In/GA(days)	R&B	4.64	114	5.50	2	21.431	15.28636	-0.0560	YES
B.2.1.4.1.1	P-4	Combo Other/<10 circuits/Dispatch/GA(days)	R&B&D - Disp	4.96	52,695	12.61	178	11.083	0.83209	-9.1902	NO
B.2.1.4.1.4	P-4	Combo Other/<10 circuits/Dispatch In/GA(days)	R&B&D - Disp	4.96	52,695						
B.2.1.4.2.1	P-4	Combo Other/>=10 circuits/Dispatch/GA(days)	R&B&D - Disp	15.82	249			23.991			
B.2.1.4.2.4	P-4	Combo Other/>=10 circuits/Dispatch In/GA(days)	R&B&D - Disp	15.82	249						
B.2.1.5.3.1	P-4	xDSL (ADSL, HDSL and UCL)/<6 circuits/Dispatch/GA(days)	ADSL to Retail	4.35	6,309	5.12	66	2.820	0.34895	-2.2066	NO
B.2.1.5.3.2	P-4	xDSL (ADSL, HDSL and UCL)/<6 circuits/Non-Dispatch/GA(days)	ADSL to Retail	3.77	3,177			1.342			
B.2.1.5.4.1	P-4	xDSL (ADSL, HDSL and UCL)/6-13 circuits/Dispatch/GA(days)	ADSL to Retail	9.40	10			13.091			
B.2.1.5.4.2	P-4	xDSL (ADSL, HDSL and UCL)/6-13 circuits/Non-Dispatch/GA(days)	ADSL to Retail								
B.2.1.5.5.1	P-4	xDSL (ADSL, HDSL and UCL)/>=14 circuits/Dispatch/GA(days)	ADSL to Retail	13.00	1			0.000			
B.2.1.5.5.2	P-4	xDSL (ADSL, HDSL and UCL)/>=14 circuits/Non-Dispatch/GA(days)	ADSL to Retail								
B.2.1.6.3.1	P-4	UNE ISDN/<6 circuits/Dispatch/GA(days)	ISDN - BRI	15.19	374	11.84	76	18.607	2.34117	1.4309	YES
B.2.1.6.3.2	P-4	UNE ISDN/<6 circuits/Non-Dispatch/GA(days)	ISDN - BRI	1.63	396			7.374			
B.2.1.6.4.1	P-4	UNE ISDN/6-13 circuits/Dispatch/GA(days)	ISDN - BRI	8.00	1			0.000			
B.2.1.6.4.2	P-4	UNE ISDN/6-13 circuits/Non-Dispatch/GA(days)	ISDN - BRI	1.00	1			0.000			
B.2.1.6.5.1	P-4	UNE ISDN/>=14 circuits/Dispatch/GA(days)	ISDN - BRI								
B.2.1.6.5.2	P-4	UNE ISDN/>=14 circuits/Non-Dispatch/GA(days)	ISDN - BRI								
B.2.1.7.3.1	P-4	Line Sharing/<6 circuits/Dispatch/GA(days)	ADSL to Retail	4.35	6,309			2.820			
B.2.1.7.3.2	P-4	Line Sharing/<6 circuits/Non-Dispatch/GA(days)	ADSL to Retail	3.77	3,177	2.75	4	1.342	0.67132	1.5194	YES
B.2.1.7.4.1	P-4	Line Sharing/6-13 circuits/Dispatch/GA(days)	ADSL to Retail	9.40	10			13.091			
B.2.1.7.4.2	P-4	Line Sharing/6-13 circuits/Non-Dispatch/GA(days)	ADSL to Retail								
B.2.1.7.5.1	P-4	Line Sharing/>=14 circuits/Dispatch/GA(days)	ADSL to Retail	13.00	1			0.000			
B.2.1.7.5.2	P-4	Line Sharing/>=14 circuits/Non-Dispatch/GA(days)	ADSL to Retail								
B.2.1.8.1.1	P-4	2W Analog Loop Design/<10 circuits/Dispatch/GA(days)	R&B - Disp	4.12	50,931	5.06	62	5.988	0.76089	-1.2367	YES
B.2.1.8.1.2	P-4	2W Analog Loop Design/<10 circuits/Non-Dispatch/GA(days)	R&B - Disp	4.12	50,931			5.988			
B.2.1.8.2.1	P-4	2W Analog Loop Design/>=10 circuits/Dispatch/GA(days)	R&B - Disp	10.67	202			14.034			
B.2.1.8.2.2	P-4	2W Analog Loop Design/>=10 circuits/Non-Dispatch/GA(days)	R&B - Disp	10.67	202			14.034			
B.2.1.9.1.1	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch/GA(days)	R&B (POTS) excl SB Or	4.03	49,642	4.13	75	5.757	0.66529	-0.1521	YES
B.2.1.9.1.4	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch In/GA(days)	R&B (POTS) excl SB Or	1.71	172,041			1.829			
B.2.1.9.2.1	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch/GA(days)	R&B (POTS) excl SB Or	9.93	154	6.00	1	14.244	14.29007	0.2754	YES
B.2.1.9.2.4	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/GA(days)	R&B (POTS) excl SB Or	2.50	2			0.707			
B.2.1.10.1.1	P-4	2W Analog Loop w/INP Design/<10 circuits/Dispatch/GA(days)	R&B - Disp	4.12	50,931			5.988			
B.2.1.10.1.2	P-4	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/GA(days)	R&B - Disp	4.12	50,931			5.988			
B.2.1.10.2.1	P-4	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/GA(days)	R&B - Disp	10.67	202			14.034			
B.2.1.10.2.2	P-4	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/GA(days)	R&B - Disp	10.67	202			14.034			
B.2.1.11.1.1	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/GA(days)	R&B (POTS) excl SB Or	4.03	49,642	5.00	2	5.757	4.07104	-0.2377	YES
B.2.1.11.1.4	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/GA(days)	R&B (POTS) excl SB Or	1.71	172,041			1.829			
B.2.1.11.2.1	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/GA(days)	R&B (POTS) excl SB Or	9.93	154			14.244			
B.2.1.11.2.4	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/GA(days)	R&B (POTS) excl SB Or	2.50	2			0.707			
B.2.1.12.1.1	P-4	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/GA(days)	R&B - Disp	4.12	50,931	5.76	34	5.988	1.02721	-1.5977	YES
B.2.1.12.1.2	P-4	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/GA(days)	R&B - Disp	4.12	50,931			5.988			
B.2.1.12.2.1	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/GA(days)	R&B - Disp	10.67	202	7.00	2	14.034	9.97240	0.3680	YES
B.2.1.12.2.2	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/GA(days)	R&B - Disp	10.67	202			14.034			
B.2.1.13.1.1	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/GA(days)	R&B (POTS) excl SB Or	4.03	49,642	5.48	87	5.757	0.61778	-2.3482	NO
B.2.1.13.1.4	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/GA(days)	R&B (POTS) excl SB Or	1.71	172,041			1.829			
B.2.1.13.2.1	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/GA(days)	R&B (POTS) excl SB Or	9.93	154	7.00	1	14.244	14.29007	0.2054	YES
B.2.1.13.2.4	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/GA(days)	R&B (POTS) excl SB Or	2.50	2			0.707			
B.2.1.14.1.1	P-4	Other Design/<10 circuits/Dispatch/GA(days)	Design	29.10	1,764	5.67	12	45.078	13.05720	1.7948	YES
B.2.1.14.1.2	P-4	Other Design/<10 circuits/Non-Dispatch/GA(days)	Design	9.97	381			22.023			
B.2.1.14.2.1	P-4	Other Design/>=10 circuits/Dispatch/GA(days)	Design	37.96	47			40.315			
B.2.1.14.2.2	P-4	Other Design/>=10 circuits/Non-Dispatch/GA(days)	Design	4.63	196			6.080			
B.2.1.15.1.1	P-4	Other Non-Design/<10 circuits/Dispatch/GA(days)	R&B	4.12	50,931	0.99	44	5.988	0.90305	3.4707	YES
B.2.1.15.1.2	P-4	Other Non-Design/<10 circuits/Non-Dispatch/GA(days)	R&B	0.93	401,369	2.00	1	1.528	1.52770	-0.7022	YES
B.2.1.15.2.1	P-4	Other Non-Design/>=10 circuits/Dispatch/GA(days)	R&B	10.67	202			14.034			
B.2.1.15.2.2	P-4	Other Non-Design/>=10 circuits/Non-Dispatch/GA(days)	R&B	3.77	143			19.197			

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.1.16.1.1	P-4	INP (Standalone)/<10 circuits/Dispatch/GA(days)	R&B (POTS)	4.03	49,642			5.757			
B.2.1.16.1.2	P-4	INP (Standalone)/<10 circuits/Non-Dispatch/GA(days)	R&B (POTS)	0.92	400,001			1.392			
B.2.1.16.2.1	P-4	INP (Standalone)/>=10 circuits/Dispatch/GA(days)	R&B (POTS)	9.93	154			14.244			
B.2.1.16.2.2	P-4	INP (Standalone)/>=10 circuits/Non-Dispatch/GA(days)	R&B (POTS)	0.95	7			1.098			
B.2.1.17.1.1	P-4	LNP (Standalone)/<10 circuits/Dispatch/GA(days)	R&B (POTS)	4.03	49,642	0.83	4	5.757	2.87872	1.1115	YES
B.2.1.17.1.2	P-4	LNP (Standalone)/<10 circuits/Non-Dispatch/GA(days)	R&B (POTS)	0.92	400,001	0.67	3,165	1.392	0.02484	10.0492	YES
B.2.1.17.2.1	P-4	LNP (Standalone)/>=10 circuits/Dispatch/GA(days)	R&B (POTS)	9.93	154			14.244			
B.2.1.17.2.2	P-4	LNP (Standalone)/>=10 circuits/Non-Dispatch/GA(days)	R&B (POTS)	0.95	7	3.58	8	1.098	0.56801	-4.6324	NO
B.2.1.18.1.1	P-4	Digital Loop < DS1/<10 circuits/Dispatch/GA(days)	Digital Loop < DS1	5.94	7,040	8.95	131	8.608	0.75908	-3.9641	NO
B.2.1.18.1.2	P-4	Digital Loop < DS1/<10 circuits/Non-Dispatch/GA(days)	Digital Loop < DS1	3.88	3,866			3.548			
B.2.1.18.2.1	P-4	Digital Loop < DS1/>=10 circuits/Dispatch/GA(days)	Digital Loop < DS1	5.70	10			2.869			
B.2.1.18.2.2	P-4	Digital Loop < DS1/>=10 circuits/Non-Dispatch/GA(days)	Digital Loop < DS1								
B.2.1.19.1.1	P-4	Digital Loop >= DS1/<10 circuits/Dispatch/GA(days)	Digital Loop >= DS1	31.83	315	7.50	125	29.006	3.06622	7.9351	YES
B.2.1.19.1.2	P-4	Digital Loop >= DS1/<10 circuits/Non-Dispatch/GA(days)	Digital Loop >= DS1	7.22	345			16.340			
B.2.1.19.2.1	P-4	Digital Loop >= DS1/>=10 circuits/Dispatch/GA(days)	Digital Loop >= DS1	9.00	2			2.828			
B.2.1.19.2.2	P-4	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/GA(days)	Digital Loop >= DS1	4.60	195			6.079			
	Order Completion Interval within X days										
B.2.2.1	P-4	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/GA(days)	14 days			13.00	1				YES
B.2.2.2	P-4	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/GA(days)	7 days			5.00	65				YES
	Held Orders										
B.2.3.1.1.1	P-1	Switch Ports/<10 circuits/Facility/GA(days)	R&B (POTS)	10.02	289	0.00	0	18.452			YES
B.2.3.1.1.2	P-1	Switch Ports/<10 circuits/Equipment/GA(days)	R&B (POTS)	1.00	1	0.00	0	0.000			YES
B.2.3.1.1.3	P-1	Switch Ports/<10 circuits/Other/GA(days)	R&B (POTS)	8.00	28	0.00	0	11.418			YES
B.2.3.1.2.1	P-1	Switch Ports/>=10 circuits/Facility/GA(days)	R&B (POTS)	10.50	2			0.707			
B.2.3.1.2.2	P-1	Switch Ports/>=10 circuits/Equipment/GA(days)	R&B (POTS)	0.00	0						
B.2.3.1.2.3	P-1	Switch Ports/>=10 circuits/Other/GA(days)	R&B (POTS)	0.00	0						
B.2.3.2.1.1	P-1	Local Interoffice Transport/<10 circuits/Facility/GA(days)	DS1/ DS3 - Interoffice	2.00	1	0.00	0	15.751			YES
B.2.3.2.1.2	P-1	Local Interoffice Transport/<10 circuits/Equipment/GA(days)	DS1/ DS3 - Interoffice	0.00	0	0.00	0	8.136			YES
B.2.3.2.1.3	P-1	Local Interoffice Transport/<10 circuits/Other/GA(days)	DS1/ DS3 - Interoffice	13.64	11	0.00	0	24.997			YES
B.2.3.2.2.1	P-1	Local Interoffice Transport/>=10 circuits/Facility/GA(days)	DS1/ DS3 - Interoffice								
B.2.3.2.2.2	P-1	Local Interoffice Transport/>=10 circuits/Equipment/GA(days)	DS1/ DS3 - Interoffice								
B.2.3.2.2.3	P-1	Local Interoffice Transport/>=10 circuits/Other/GA(days)	DS1/ DS3 - Interoffice								
B.2.3.3.1.1	P-1	Loop + Port Combinations/<10 circuits/Facility/GA(days)	R&B	9.94	292	5.75	4	18.374	9.24976	0.4532	YES
B.2.3.3.1.2	P-1	Loop + Port Combinations/<10 circuits/Equipment/GA(days)	R&B	1.00	1	0.00	0	0.000			YES
B.2.3.3.1.3	P-1	Loop + Port Combinations/<10 circuits/Other/GA(days)	R&B	8.00	28	1.00	1	11.418	11.62010	0.6024	YES
B.2.3.3.2.1	P-1	Loop + Port Combinations/>=10 circuits/Facility/GA(days)	R&B	40.00	3	0.00	0	51.098			YES
B.2.3.3.2.2	P-1	Loop + Port Combinations/>=10 circuits/Equipment/GA(days)	R&B	2.00	1	0.00	0	0.000			YES
B.2.3.3.2.3	P-1	Loop + Port Combinations/>=10 circuits/Other/GA(days)	R&B	0.00	0	0.00	0				YES
B.2.3.4.1.1	P-1	Combo Other/<10 circuits/Facility/GA(days)	R&B&D - Disp	9.95	293	0.00	0	18.343			YES
B.2.3.4.1.2	P-1	Combo Other/<10 circuits/Equipment/GA(days)	R&B&D - Disp	12.75	4	0.00	0	7.932			YES
B.2.3.4.1.3	P-1	Combo Other/<10 circuits/Other/GA(days)	R&B&D - Disp	7.62	29	0.00	0	11.220			YES
B.2.3.4.2.1	P-1	Combo Other/>=10 circuits/Facility/GA(days)	R&B&D - Disp	40.00	3			51.098			
B.2.3.4.2.2	P-1	Combo Other/>=10 circuits/Equipment/GA(days)	R&B&D - Disp	7.00	2			7.071			
B.2.3.4.2.3	P-1	Combo Other/>=10 circuits/Other/GA(days)	R&B&D - Disp	0.00	0						
B.2.3.5.1.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Facility/GA(days)	ADSL to Retail	9.34	149	23.00	1	8.898	8.92761	-1.5306	YES
B.2.3.5.1.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Equipment/GA(days)	ADSL to Retail	3.00	1	0.00	0	0.000			YES
B.2.3.5.1.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Other/GA(days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.3.5.2.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Facility/GA(days)	ADSL to Retail	0.00	0						
B.2.3.5.2.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Equipment/GA(days)	ADSL to Retail	0.00	0						
B.2.3.5.2.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Other/GA(days)	ADSL to Retail	0.00	0						
B.2.3.6.1.1	P-1	UNE ISDN/<10 circuits/Facility/GA(days)	ISDN - BRI	2.00	1	0.00	0	0.000			YES
B.2.3.6.1.2	P-1	UNE ISDN/<10 circuits/Equipment/GA(days)	ISDN - BRI	0.00	0	0.00	0				YES
B.2.3.6.1.3	P-1	UNE ISDN/<10 circuits/Other/GA(days)	ISDN - BRI	0.00	0	0.00	0				YES
B.2.3.6.2.1	P-1	UNE ISDN/>=10 circuits/Facility/GA(days)	ISDN - BRI	0.00	0						
B.2.3.6.2.2	P-1	UNE ISDN/>=10 circuits/Equipment/GA(days)	ISDN - BRI	0.00	0						
B.2.3.6.2.3	P-1	UNE ISDN/>=10 circuits/Other/GA(days)	ISDN - BRI	0.00	0						
B.2.3.7.1.1	P-1	Line Sharing/<10 circuits/Facility/GA(days)	ADSL to Retail	9.34	149	0.00	0	8.898			YES
B.2.3.7.1.2	P-1	Line Sharing/<10 circuits/Equipment/GA(days)	ADSL to Retail	3.00	1	0.00	0	0.000			YES
B.2.3.7.1.3	P-1	Line Sharing/<10 circuits/Other/GA(days)	ADSL to Retail	0.00	0	0.00	0				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.3.7.2.1	P-1	Line Sharing/>=10 circuits/Facility/GA(days)	ADSL to Retail	0.00	0						
B.2.3.7.2.2	P-1	Line Sharing/>=10 circuits/Equipment/GA(days)	ADSL to Retail	0.00	0						
B.2.3.7.2.3	P-1	Line Sharing/>=10 circuits/Other/GA(days)	ADSL to Retail	0.00	0						
B.2.3.8.1.1	P-1	2W Analog Loop Design/<10 circuits/Facility/GA(days)	R&B - Disp	9.94	292	0.00	0	18.374			YES
B.2.3.8.1.2	P-1	2W Analog Loop Design/<10 circuits/Equipment/GA(days)	R&B - Disp	1.00	1	0.00	0	0.000			YES
B.2.3.8.1.3	P-1	2W Analog Loop Design/<10 circuits/Other/GA(days)	R&B - Disp	8.00	28	0.00	0	11.608			YES
B.2.3.8.2.1	P-1	2W Analog Loop Design/>=10 circuits/Facility/GA(days)	R&B - Disp	40.00	3			51.098			
B.2.3.8.2.2	P-1	2W Analog Loop Design/>=10 circuits/Equipment/GA(days)	R&B - Disp	2.00	1			0.000			
B.2.3.8.2.3	P-1	2W Analog Loop Design/>=10 circuits/Other/GA(days)	R&B - Disp	0.00	0						
B.2.3.9.1.1	P-1	2W Analog Loop Non-Design/<10 circuits/Facility/GA(days)	R&B (POTS) excl SB Or	10.02	289	0.00	0	18.452			YES
B.2.3.9.1.2	P-1	2W Analog Loop Non-Design/<10 circuits/Equipment/GA(days)	R&B (POTS) excl SB Or	1.00	1	0.00	0	0.000			YES
B.2.3.9.1.3	P-1	2W Analog Loop Non-Design/<10 circuits/Other/GA(days)	R&B (POTS) excl SB Or	8.00	28	0.00	0	11.418			YES
B.2.3.9.2.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Facility/GA(days)	R&B (POTS) excl SB Or	10.50	2	0.00	0	0.707			YES
B.2.3.9.2.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Equipment/GA(days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.3.9.2.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Other/GA(days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.3.10.1.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Facility/GA(days)	R&B - Disp	9.94	292			18.374			
B.2.3.10.1.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Equipment/GA(days)	R&B - Disp	1.00	1			0.000			
B.2.3.10.1.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Other/GA(days)	R&B - Disp	8.00	28			11.608			
B.2.3.10.2.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Facility/GA(days)	R&B - Disp	40.00	3			51.098			
B.2.3.10.2.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Equipment/GA(days)	R&B - Disp	2.00	1			0.000			
B.2.3.10.2.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Other/GA(days)	R&B - Disp	0.00	0						
B.2.3.11.1.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Facility/GA(days)	R&B (POTS) excl SB Or	10.02	289	0.00	0	18.452			YES
B.2.3.11.1.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Equipment/GA(days)	R&B (POTS) excl SB Or	1.00	1	0.00	0	0.000			YES
B.2.3.11.1.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Other/GA(days)	R&B (POTS) excl SB Or	8.00	28	0.00	0	11.418			YES
B.2.3.11.2.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Facility/GA(days)	R&B (POTS) excl SB Or	10.50	2			0.707			
B.2.3.11.2.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Equipment/GA(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.11.2.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Other/GA(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.12.1.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Facility/GA(days)	R&B - Disp	9.94	292	0.00	0	18.374			YES
B.2.3.12.1.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Equipment/GA(days)	R&B - Disp	1.00	1	0.00	0	0.000			YES
B.2.3.12.1.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Other/GA(days)	R&B - Disp	8.00	28	0.00	0	11.608			YES
B.2.3.12.2.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Facility/GA(days)	R&B - Disp	40.00	3	0.00	0	51.098			YES
B.2.3.12.2.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Equipment/GA(days)	R&B - Disp	2.00	1	0.00	0	0.000			YES
B.2.3.12.2.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Other/GA(days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.3.13.1.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Facility/GA(days)	R&B (POTS) excl SB Or	10.02	289	0.00	0	18.452			YES
B.2.3.13.1.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Equipment/GA(days)	R&B (POTS) excl SB Or	1.00	1	0.00	0	0.000			YES
B.2.3.13.1.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Other/GA(days)	R&B (POTS) excl SB Or	8.00	28	0.00	0	11.418			YES
B.2.3.13.2.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Facility/GA(days)	R&B (POTS) excl SB Or	10.50	2	0.00	0	0.707			YES
B.2.3.13.2.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Equipment/GA(days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.3.13.2.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Other/GA(days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.3.14.1.1	P-1	Other Design/<10 circuits/Facility/GA(days)	Design	11.00	1	0.00	0	0.000			YES
B.2.3.14.1.2	P-1	Other Design/<10 circuits/Equipment/GA(days)	Design	16.67	3	0.00	0	1.528			YES
B.2.3.14.1.3	P-1	Other Design/<10 circuits/Other/GA(days)	Design	4.50	2	0.00	0	0.707			YES
B.2.3.14.2.1	P-1	Other Design/>=10 circuits/Facility/GA(days)	Design	0.00	0						
B.2.3.14.2.2	P-1	Other Design/>=10 circuits/Equipment/GA(days)	Design	12.00	1			0.000			
B.2.3.14.2.3	P-1	Other Design/>=10 circuits/Other/GA(days)	Design	0.00	0						
B.2.3.15.1.1	P-1	Other Non-Design/<10 circuits/Facility/GA(days)	R&B	9.94	292	0.00	0	18.374			YES
B.2.3.15.1.2	P-1	Other Non-Design/<10 circuits/Equipment/GA(days)	R&B	1.00	1	0.00	0	0.000			YES
B.2.3.15.1.3	P-1	Other Non-Design/<10 circuits/Other/GA(days)	R&B	8.00	28	0.00	0	11.418			YES
B.2.3.15.2.1	P-1	Other Non-Design/>=10 circuits/Facility/GA(days)	R&B	40.00	3			51.098			
B.2.3.15.2.2	P-1	Other Non-Design/>=10 circuits/Equipment/GA(days)	R&B	2.00	1			0.000			
B.2.3.15.2.3	P-1	Other Non-Design/>=10 circuits/Other/GA(days)	R&B	0.00	0						
B.2.3.16.1.1	P-1	INP (Standalone)/<10 circuits/Facility/GA(days)	R&B (POTS)	10.02	289			18.452			
B.2.3.16.1.2	P-1	INP (Standalone)/<10 circuits/Equipment/GA(days)	R&B (POTS)	1.00	1			0.000			
B.2.3.16.1.3	P-1	INP (Standalone)/<10 circuits/Other/GA(days)	R&B (POTS)	8.00	28			11.418			
B.2.3.16.2.1	P-1	INP (Standalone)/>=10 circuits/Facility/GA(days)	R&B (POTS)	10.50	2			0.707			
B.2.3.16.2.2	P-1	INP (Standalone)/>=10 circuits/Equipment/GA(days)	R&B (POTS)	0.00	0						
B.2.3.16.2.3	P-1	INP (Standalone)/>=10 circuits/Other/GA(days)	R&B (POTS)	0.00	0						
B.2.3.17.1.1	P-1	LNP (Standalone)/<10 circuits/Facility/GA(days)	R&B (POTS)	10.02	289	0.00	0	18.452			YES
B.2.3.17.1.2	P-1	LNP (Standalone)/<10 circuits/Equipment/GA(days)	R&B (POTS)	1.00	1	0.00	0	0.000			YES
B.2.3.17.1.3	P-1	LNP (Standalone)/<10 circuits/Other/GA(days)	R&B (POTS)	8.00	28	0.00	0	11.418			YES
B.2.3.17.2.1	P-1	LNP (Standalone)/>=10 circuits/Facility/GA(days)	R&B (POTS)	10.50	2	0.00	0	0.707			YES

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B.2.3.17.2.2	P-1	LNP (Standalone)/>=10 circuits/Equipment/GA(days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.3.17.2.3	P-1	LNP (Standalone)/>=10 circuits/Other/GA(days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.3.18.1.1	P-1	Digital Loop < DS1/<10 circuits/Facility/GA(days)	Digital Loop < DS1	9.28	152	23.00	1	8.866	8.89492	-1.5421	YES
B.2.3.18.1.2	P-1	Digital Loop < DS1/<10 circuits/Equipment/GA(days)	Digital Loop < DS1	3.00	1	0.00	0	0.000			YES
B.2.3.18.1.3	P-1	Digital Loop < DS1/<10 circuits/Other/GA(days)	Digital Loop < DS1	157.00	1	0.00	0	0.000			YES
B.2.3.18.2.1	P-1	Digital Loop < DS1/>=10 circuits/Facility/GA(days)	Digital Loop < DS1	0.00	0						
B.2.3.18.2.2	P-1	Digital Loop < DS1/>=10 circuits/Equipment/GA(days)	Digital Loop < DS1	0.00	0						
B.2.3.18.2.3	P-1	Digital Loop < DS1/>=10 circuits/Other/GA(days)	Digital Loop < DS1	0.00	0						
B.2.3.19.1.1	P-1	Digital Loop >= DS1/<10 circuits/Facility/GA(days)	Digital Loop >= DS1	11.00	1	12.00	1	0.000	0.00000		NO
B.2.3.19.1.2	P-1	Digital Loop >= DS1/<10 circuits/Equipment/GA(days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B.2.3.19.1.3	P-1	Digital Loop >= DS1/<10 circuits/Other/GA(days)	Digital Loop >= DS1	1.00	1	0.00	0	0.000			YES
B.2.3.19.2.1	P-1	Digital Loop >= DS1/>=10 circuits/Facility/GA(days)	Digital Loop >= DS1	0.00	0						
B.2.3.19.2.2	P-1	Digital Loop >= DS1/>=10 circuits/Equipment/GA(days)	Digital Loop >= DS1	0.00	0						
B.2.3.19.2.3	P-1	Digital Loop >= DS1/>=10 circuits/Other/GA(days)	Digital Loop >= DS1	0.00	0						
		% Jeopardies - Mechanized									
B.2.5.1	P-2	Switch Ports/GA(%)	R&B (POTS)	0.52%	473,145	0.00%	1		0.07158	0.0720	YES
B.2.5.2	P-2	Local Interoffice Transport/GA(%)	DS1/ DS3 - Interoffice	34.37%	2,083						
B.2.5.3	P-2	Loop + Port Combinations/GA(%)	R&B	0.53%	476,148	0.07%	28,161		0.00045	10.2370	YES
B.2.5.4	P-2	Combo Other/GA(%)	R&B&D - Disp	4.29%	62,911	0.00%	11		0.06112	0.7024	YES
B.2.5.5	P-2	xDSL (ADSL, HDSL and UCL)/GA(%)	ADSL to Retail	15.66%	13,915	0.00%	63		0.04589	3.4124	YES
B.2.5.6	P-2	UNE ISDN/GA(%)	ISDN - BRI	5.46%	861	0.00%	4		0.11385	0.4795	YES
B.2.5.7	P-2	Line Sharing/GA(%)	ADSL to Retail	15.66%	13,915	0.00%	4		0.18173	0.8617	YES
B.2.5.8	P-2	2W Analog Loop Design/GA(%)	R&B - Disp	0.53%	476,148	6.25%	48		0.01049	-5.4534	NO
B.2.5.9	P-2	2W Analog Loop Non-Design/GA(%)	R&B (POTS) excl SB Or	1.00%	244,856	7.14%	140		0.00839	-7.3256	NO
B.2.5.10	P-2	2W Analog Loop w/INP Design/GA(%)	R&B - Disp	0.53%	476,148						
B.2.5.11	P-2	2W Analog Loop w/INP Non-Design/GA(%)	R&B (POTS) excl SB Or	1.00%	244,856						
B.2.5.12	P-2	2W Analog Loop w/LNP Design/GA(%)	R&B - Disp	0.53%	476,148	2.20%	91		0.00762	-2.1886	NO
B.2.5.13	P-2	2W Analog Loop w/LNP Non-Design/GA(%)	R&B (POTS) excl SB Or	1.00%	244,856	7.49%	307		0.00567	-11.4599	NO
B.2.5.14	P-2	Other Design/GA(%)	Design	5.41%	3,329	0.00%	20		0.05072	1.0660	YES
B.2.5.15	P-2	Other Non-Design/GA(%)	R&B	0.53%	476,148	0.00%	46		0.01071	0.4954	YES
B.2.5.16	P-2	INP (Standalone)/GA(%)	R&B (POTS)	0.52%	473,145						
B.2.5.17	P-2	LNP (Standalone)/GA(%)	R&B (POTS)	0.52%	473,145	0.00%	3,216		0.00127	4.0667	YES
B.2.5.18	P-2	Digital Loop < DS1/GA(%)	Digital Loop < DS1	15.06%	15,499	0.00%	67		0.04379	3.4391	YES
B.2.5.19	P-2	Digital Loop >= DS1/GA(%)	Digital Loop >= DS1	5.57%	1,239	51.11%	45		0.03480	-13.0866	NO
		% Jeopardies - Non-Mechanized									
B.2.6.1	P-2	Switch Ports/GA(%)	Diagnostic								Diagnostic
B.2.6.2	P-2	Local Interoffice Transport/GA(%)	Diagnostic			0.00%	7				Diagnostic
B.2.6.3	P-2	Loop + Port Combinations/GA(%)	Diagnostic			1.79%	280				Diagnostic
B.2.6.4	P-2	Combo Other/GA(%)	Diagnostic			21.20%	217				Diagnostic
B.2.6.5	P-2	xDSL (ADSL, HDSL and UCL)/GA(%)	Diagnostic			6.41%	78				Diagnostic
B.2.6.6	P-2	UNE ISDN/GA(%)	Diagnostic			6.71%	149				Diagnostic
B.2.6.7	P-2	Line Sharing/GA(%)	Diagnostic								Diagnostic
B.2.6.8	P-2	2W Analog Loop Design/GA(%)	Diagnostic			0.00%	30				Diagnostic
B.2.6.9	P-2	2W Analog Loop Non-Design/GA(%)	Diagnostic			8.70%	23				Diagnostic
B.2.6.10	P-2	2W Analog Loop w/INP Design/GA(%)	Diagnostic								Diagnostic
B.2.6.11	P-2	2W Analog Loop w/INP Non-Design/GA(%)	Diagnostic			0.00%	2				Diagnostic
B.2.6.12	P-2	2W Analog Loop w/LNP Design/GA(%)	Diagnostic			0.00%	10				Diagnostic
B.2.6.13	P-2	2W Analog Loop w/LNP Non-Design/GA(%)	Diagnostic			2.94%	34				Diagnostic
B.2.6.14	P-2	Other Design/GA(%)	Diagnostic								Diagnostic
B.2.6.15	P-2	Other Non-Design/GA(%)	Diagnostic								Diagnostic
B.2.6.16	P-2	INP (Standalone)/GA(%)	Diagnostic								Diagnostic
B.2.6.17	P-2	LNP (Standalone)/GA(%)	Diagnostic			0.00%	7				Diagnostic
B.2.6.18	P-2	Digital Loop < DS1/GA(%)	Diagnostic			5.29%	208				Diagnostic
B.2.6.19	P-2	Digital Loop >= DS1/GA(%)	Diagnostic			32.14%	168				Diagnostic
		Average Jeopardy Notice Interval - Mechanized									
B.2.8.1	P-2	Switch Ports/GA(hours)	>= 48 hrs								
B.2.8.2	P-2	Local Interoffice Transport/GA(hours)	>= 48 hrs								
B.2.8.3	P-2	Loop + Port Combinations/GA(hours)	>= 48 hrs			236.57	21				YES
B.2.8.4	P-2	Combo Other/GA(hours)	>= 48 hrs								

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.8.5	P-2	xDSL (ADSL, HDSL and UCL)/GA(hours)	>= 48 hrs								
B.2.8.6	P-2	UNE ISDN/GA(hours)	>= 48 hrs								
B.2.8.7	P-2	Line Sharing/GA(hours)	>= 48 hrs								
B.2.8.8	P-2	2W Analog Loop Design/GA(hours)	>= 48 hrs			176.00	3				YES
B.2.8.9	P-2	2W Analog Loop Non-Design/GA(hours)	>= 48 hrs			148.80	10				YES
B.2.8.10	P-2	2W Analog Loop w/INP Design/GA(hours)	>= 48 hrs								
B.2.8.11	P-2	2W Analog Loop w/INP Non-Design/GA(hours)	>= 48 hrs								
B.2.8.12	P-2	2W Analog Loop w/LNP Design/GA(hours)	>= 48 hrs			144.00	2				YES
B.2.8.13	P-2	2W Analog Loop w/LNP Non-Design/GA(hours)	>= 48 hrs			246.26	23				YES
B.2.8.14	P-2	Other Design/GA(hours)	>= 48 hrs								
B.2.8.15	P-2	Other Non-Design/GA(hours)	>= 48 hrs								
B.2.8.16	P-2	INP (Standalone)/GA(hours)	>= 48 hrs								
B.2.8.17	P-2	LNP (Standalone)/GA(hours)	>= 48 hrs								
B.2.8.18	P-2	Digital Loop < DS1/GA(hours)	>= 48 hrs								
B.2.8.19	P-2	Digital Loop >= DS1/GA(hours)	>= 48 hrs			220.17	23				YES
		Average Jeopardy Notice Interval - Non-Mechanized									
B.2.9.1	P-2	Switch Ports/GA(hours)	Diagnostic								Diagnostic
B.2.9.2	P-2	Local Interoffice Transport/GA(hours)	Diagnostic								Diagnostic
B.2.9.3	P-2	Loop + Port Combinations/GA(hours)	Diagnostic			172.80	5				Diagnostic
B.2.9.4	P-2	Combo Other/GA(hours)	Diagnostic			292.70	46				Diagnostic
B.2.9.5	P-2	xDSL (ADSL, HDSL and UCL)/GA(hours)	Diagnostic			321.60	5				Diagnostic
B.2.9.6	P-2	UNE ISDN/GA(hours)	Diagnostic			283.20	10				Diagnostic
B.2.9.7	P-2	Line Sharing/GA(hours)	Diagnostic								Diagnostic
B.2.9.8	P-2	2W Analog Loop Design/GA(hours)	Diagnostic								Diagnostic
B.2.9.9	P-2	2W Analog Loop Non-Design/GA(hours)	Diagnostic			132.00	2				Diagnostic
B.2.9.10	P-2	2W Analog Loop w/INP Design/GA(hours)	Diagnostic								Diagnostic
B.2.9.11	P-2	2W Analog Loop w/INP Non-Design/GA(hours)	Diagnostic								Diagnostic
B.2.9.12	P-2	2W Analog Loop w/LNP Design/GA(hours)	Diagnostic								Diagnostic
B.2.9.13	P-2	2W Analog Loop w/LNP Non-Design/GA(hours)	Diagnostic			216.00	1				Diagnostic
B.2.9.14	P-2	Other Design/GA(hours)	Diagnostic								Diagnostic
B.2.9.15	P-2	Other Non-Design/GA(hours)	Diagnostic								Diagnostic
B.2.9.16	P-2	INP (Standalone)/GA(hours)	Diagnostic								Diagnostic
B.2.9.17	P-2	LNP (Standalone)/GA(hours)	Diagnostic								Diagnostic
B.2.9.18	P-2	Digital Loop < DS1/GA(hours)	Diagnostic			285.82	11				Diagnostic
B.2.9.19	P-2	Digital Loop >= DS1/GA(hours)	Diagnostic			173.33	54				Diagnostic
		% Jeopardy Notice >= 48 hours - Mechanized									
B.2.10.1	P-2	Switch Ports/GA(%)	95% >= 48 hrs								
B.2.10.2	P-2	Local Interoffice Transport/GA(%)	95% >= 48 hrs								
B.2.10.3	P-2	Loop + Port Combinations/GA(%)	95% >= 48 hrs			100.00%	21				YES
B.2.10.4	P-2	Combo Other/GA(%)	95% >= 48 hrs								
B.2.10.5	P-2	xDSL (ADSL, HDSL and UCL)/GA(%)	95% >= 48 hrs								
B.2.10.6	P-2	UNE ISDN/GA(%)	95% >= 48 hrs								
B.2.10.7	P-2	Line Sharing/GA(%)	95% >= 48 hrs								
B.2.10.8	P-2	2W Analog Loop Design/GA(%)	95% >= 48 hrs			100.00%	3				YES
B.2.10.9	P-2	2W Analog Loop Non-Design/GA(%)	95% >= 48 hrs			100.00%	10				YES
B.2.10.10	P-2	2W Analog Loop w/INP Design/GA(%)	95% >= 48 hrs								
B.2.10.11	P-2	2W Analog Loop w/INP Non-Design/GA(%)	95% >= 48 hrs								
B.2.10.12	P-2	2W Analog Loop w/LNP Design/GA(%)	95% >= 48 hrs			100.00%	2				YES
B.2.10.13	P-2	2W Analog Loop w/LNP Non-Design/GA(%)	95% >= 48 hrs			100.00%	23				YES
B.2.10.14	P-2	Other Design/GA(%)	95% >= 48 hrs								
B.2.10.15	P-2	Other Non-Design/GA(%)	95% >= 48 hrs								
B.2.10.16	P-2	INP (Standalone)/GA(%)	95% >= 48 hrs								
B.2.10.17	P-2	LNP (Standalone)/GA(%)	95% >= 48 hrs								
B.2.10.18	P-2	Digital Loop < DS1/GA(%)	95% >= 48 hrs								
B.2.10.19	P-2	Digital Loop >= DS1/GA(%)	95% >= 48 hrs			100.00%	23				YES
		% Jeopardy Notice >= 48 hours - Non-Mechanized									
B.2.11.1	P-2	Switch Ports/GA(%)	Diagnostic								Diagnostic
B.2.11.2	P-2	Local Interoffice Transport/GA(%)	Diagnostic								Diagnostic
B.2.11.3	P-2	Loop + Port Combinations/GA(%)	Diagnostic			100.00%	5				Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.11.4	P-2	Combo Other/GA(%)	Diagnostic			100.00%	46				Diagnostic
B.2.11.5	P-2	xDSL (ADSL, HDSL and UCL)/GA(%)	Diagnostic			100.00%	5				Diagnostic
B.2.11.6	P-2	UNE ISDN/GA(%)	Diagnostic			100.00%	10				Diagnostic
B.2.11.7	P-2	Line Sharing/GA(%)	Diagnostic								Diagnostic
B.2.11.8	P-2	2W Analog Loop Design/GA(%)	Diagnostic								Diagnostic
B.2.11.9	P-2	2W Analog Loop Non-Design/GA(%)	Diagnostic			100.00%	2				Diagnostic
B.2.11.10	P-2	2W Analog Loop w/INP Design/GA(%)	Diagnostic								Diagnostic
B.2.11.11	P-2	2W Analog Loop w/INP Non-Design/GA(%)	Diagnostic								Diagnostic
B.2.11.12	P-2	2W Analog Loop w/LNP Design/GA(%)	Diagnostic								Diagnostic
B.2.11.13	P-2	2W Analog Loop w/LNP Non-Design/GA(%)	Diagnostic			100.00%	1				Diagnostic
B.2.11.14	P-2	Other Design/GA(%)	Diagnostic								Diagnostic
B.2.11.15	P-2	Other Non-Design/GA(%)	Diagnostic								Diagnostic
B.2.11.16	P-2	INP (Standalone)/GA(%)	Diagnostic								Diagnostic
B.2.11.17	P-2	LNP (Standalone)/GA(%)	Diagnostic								Diagnostic
B.2.11.18	P-2	Digital Loop < DS1/GA(%)	Diagnostic			100.00%	11				Diagnostic
B.2.11.19	P-2	Digital Loop >= DS1/GA(%)	Diagnostic			100.00%	54				Diagnostic
		Coordinated Customers Conversions									
B.2.12.1	P-7	Loops with INP/GA(%)	>= 95% w in 15 min			100.00%	3				YES
B.2.12.2	P-7	Loops with LNP/GA(%)	>= 95% w in 15 min			99.74%	1,935				YES
		% Hot Cuts > 15 minutes Early									
B.2.13.1	P-7A	Time-Specific SL1/GA(%)	<= 5%			0.18%	551				YES
B.2.13.2	P-7A	Time-Specific SL2/GA(%)	<= 5%			0.00%	35				YES
B.2.13.3	P-7A	Non-Time Specific SL1/GA(%)	<= 5%			0.00%	118				YES
B.2.13.4	P-7A	Non-Time Specific SL2/GA(%)	<= 5%			0.00%	56				YES
		Hot Cut Timeliness									
B.2.14.1	P-7A	Time-Specific SL1/GA(%)	>= 95% w in 15 min			99.46%	551				YES
B.2.14.2	P-7A	Time-Specific SL2/GA(%)	>= 95% w in 15 min			97.14%	35				YES
B.2.14.3	P-7A	Non-Time Specific SL1/GA(%)	>= 95% w in 15 min			100.00%	118				YES
B.2.14.4	P-7A	Non-Time Specific SL2/GA(%)	>= 95% w in 15 min			100.00%	56				YES
		% Hot Cuts > 15 minutes Late									
B.2.15.1	P-7A	Time-Specific SL1/GA(%)	<= 5%			0.36%	551				YES
B.2.15.2	P-7A	Time-Specific SL2/GA(%)	<= 5%			2.86%	35				YES
B.2.15.3	P-7A	Non-Time Specific SL1/GA(%)	<= 5%			0.00%	118				YES
B.2.15.4	P-7A	Non-Time Specific SL2/GA(%)	<= 5%			0.00%	56				YES
		Average Recovery Time - CCC									
B.2.16.1	P-7B	Loops with INP/GA(minutes)	Diagnostic								Diagnostic
B.2.16.2	P-7B	Loops with LNP/GA(minutes)	Diagnostic			173.16	3				Diagnostic
		% Provisioning Troubles within 7 Days - Hot Cuts									
B.2.17.1.1	P-7C	UNE Loop Design/Dispatch/GA(%)	<= 5%			1.08%	556				YES
B.2.17.1.2	P-7C	UNE Loop Design/Non-Dispatch/GA(%)	<= 5%								
B.2.17.2.1	P-7C	UNE Loop Non-Design/Dispatch/GA(%)	<= 5%			1.23%	1,140				YES
B.2.17.2.2	P-7C	UNE Loop Non-Design/Non-Dispatch/GA(%)	<= 5%			1.04%	959				YES
		% Missed Installation Appointments									
B.2.18.1.1.1	P-3	Switch Ports/<10 circuits/Dispatch/GA(%)	R&B (POTS)	3.74%	55,522						
B.2.18.1.1.2	P-3	Switch Ports/<10 circuits/Non-Dispatch/GA(%)	R&B (POTS)	0.04%	414,255	0.00%	1		0.01959	0.0196	YES
B.2.18.1.2.1	P-3	Switch Ports/>=10 circuits/Dispatch/GA(%)	R&B (POTS)	5.38%	186						
B.2.18.1.2.2	P-3	Switch Ports/>=10 circuits/Non-Dispatch/GA(%)	R&B (POTS)	0.00%	8						
B.2.18.2.1.1	P-3	Local Interoffice Transport/<10 circuits/Dispatch/GA(%)	DS1/DS3	1.32%	2,044	0.00%	8		0.04044	0.3266	YES
B.2.18.2.1.2	P-3	Local Interoffice Transport/<10 circuits/Non-Dispatch/GA(%)	DS1/DS3								
B.2.18.2.2.1	P-3	Local Interoffice Transport/>=10 circuits/Dispatch/GA(%)	DS1/DS3								
B.2.18.2.2.2	P-3	Local Interoffice Transport/>=10 circuits/Non-Dispatch/GA(%)	DS1/DS3								
B.2.18.3.1.1	P-3	Loop + Port Combinations/<10 circuits/Dispatch/GA(%)	R&B	3.74%	56,856	3.41%	967		0.00616	0.5391	YES
B.2.18.3.1.2	P-3	Loop + Port Combinations/<10 circuits/Non-Dispatch/GA(%)	R&B	0.04%	415,642	0.09%	36,153		0.00011	-4.1812	NO
B.2.18.3.1.3	P-3	Loop + Port Combinations/<10 circuits/Switch Based Orders/GA(%)	R&B	0.00%	228,659	0.00%	9,483		0.00000		YES
B.2.18.3.1.4	P-3	Loop + Port Combinations/<10 circuits/Dispatch In/GA(%)	R&B	0.09%	186,983	0.12%	26,670		0.00019	-1.4085	YES
B.2.18.3.2.1	P-3	Loop + Port Combinations/>=10 circuits/Dispatch/GA(%)	R&B	5.91%	237	0.00%	13		0.06716	0.8796	YES
B.2.18.3.2.2	P-3	Loop + Port Combinations/>=10 circuits/Non-Dispatch/GA(%)	R&B	0.00%	152	0.00%	3		0.00000		YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.18.3.2.3	P-3	Loop + Port Combinations/>=10 circuits/Switch Based Orders/GA(%)	R&B	0.00%	30						
B.2.18.3.2.4	P-3	Loop + Port Combinations/>=10 circuits/Dispatch In/GA(%)	R&B	0.00%	122	0.00%	3		0.00000		YES
B.2.18.4.1.1	P-3	Combo Other/<10 circuits/Dispatch/GA(%)	R&B&D - Disp	3.85%	58,706	4.02%	224		0.01288	-0.1319	YES
B.2.18.4.1.4	P-3	Combo Other/<10 circuits/Dispatch In/GA(%)	R&B&D - Disp	3.85%	58,706						
B.2.18.4.2.1	P-3	Combo Other/>=10 circuits/Dispatch/GA(%)	R&B&D - Disp	4.95%	303						
B.2.18.4.2.4	P-3	Combo Other/>=10 circuits/Dispatch In/GA(%)	R&B&D - Disp	4.95%	303						
B.2.18.5.1.1	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/GA(%)	ADSL to Retail	10.18%	9,832	0.74%	135		0.02620	3.6026	YES
B.2.18.5.1.2	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/GA(%)	ADSL to Retail	0.13%	3,786						
B.2.18.5.2.1	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/GA(%)	ADSL to Retail	7.14%	14						
B.2.18.5.2.2	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/GA(%)	ADSL to Retail								
B.2.18.6.1.1	P-3	UNE ISDN/<10 circuits/Dispatch/GA(%)	ISDN - BRI	4.59%	414	0.00%	143		0.02030	2.2611	YES
B.2.18.6.1.2	P-3	UNE ISDN/<10 circuits/Non-Dispatch/GA(%)	ISDN - BRI	2.49%	401						
B.2.18.6.2.1	P-3	UNE ISDN/>=10 circuits/Dispatch/GA(%)	ISDN - BRI	0.00%	1						
B.2.18.6.2.2	P-3	UNE ISDN/>=10 circuits/Non-Dispatch/GA(%)	ISDN - BRI								
B.2.18.7.1.1	P-3	Line Sharing/<10 circuits/Dispatch/GA(%)	ADSL to Retail	10.18%	9,832						
B.2.18.7.1.2	P-3	Line Sharing/<10 circuits/Non-Dispatch/GA(%)	ADSL to Retail	0.13%	3,786	0.00%	4		0.01817	0.0727	YES
B.2.18.7.2.1	P-3	Line Sharing/>=10 circuits/Dispatch/GA(%)	ADSL to Retail	7.14%	14						
B.2.18.7.2.2	P-3	Line Sharing/>=10 circuits/Non-Dispatch/GA(%)	ADSL to Retail								
B.2.18.8.1.1	P-3	2W Analog Loop Design/<10 circuits/Dispatch/GA(%)	R&B - Disp	3.74%	56,856	2.73%	110		0.01812	0.5614	YES
B.2.18.8.1.2	P-3	2W Analog Loop Design/<10 circuits/Non-Dispatch/GA(%)	R&B - Disp	3.74%	56,856						
B.2.18.8.2.1	P-3	2W Analog Loop Design/>=10 circuits/Dispatch/GA(%)	R&B - Disp	5.91%	237						
B.2.18.8.2.2	P-3	2W Analog Loop Design/>=10 circuits/Non-Dispatch/GA(%)	R&B - Disp	5.91%	237						
B.2.18.9.1.1	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch/GA(%)	R&B (POTS) excl SB Or	3.74%	55,522	1.88%	213		0.01303	1.4311	YES
B.2.18.9.1.4	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch In/GA(%)	R&B (POTS) excl SB Or	0.09%	186,182						
B.2.18.9.2.1	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch/GA(%)	R&B (POTS) excl SB Or	5.38%	186	20.00%	5		0.10222	-1.4307	YES
B.2.18.9.2.4	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/GA(%)	R&B (POTS) excl SB Or	0.00%	3						
B.2.18.10.1.1	P-3	2W Analog Loop w/INP Design/<10 circuits/Dispatch/GA(%)	R&B - Disp	3.74%	56,856						
B.2.18.10.1.2	P-3	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/GA(%)	R&B - Disp	3.74%	56,856						
B.2.18.10.2.1	P-3	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/GA(%)	R&B - Disp	5.91%	237						
B.2.18.10.2.2	P-3	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/GA(%)	R&B - Disp	5.91%	237						
B.2.18.11.1.1	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/GA(%)	R&B (POTS) excl SB Or	3.74%	55,522	0.00%	2		0.13421	0.2789	YES
B.2.18.11.1.4	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/GA(%)	R&B (POTS) excl SB Or	0.09%	186,182						
B.2.18.11.2.1	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/GA(%)	R&B (POTS) excl SB Or	5.38%	186						
B.2.18.11.2.4	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/GA(%)	R&B (POTS) excl SB Or	0.00%	3						
B.2.18.12.1.1	P-12	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/GA(%)	R&B - Disp	3.74%	56,856	1.06%	94		0.01960	1.3679	YES
B.2.18.12.1.2	P-12	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/GA(%)	R&B - Disp	3.74%	56,856						
B.2.18.12.2.1	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/GA(%)	R&B - Disp	5.91%	237	0.00%	2		0.16741	0.3529	YES
B.2.18.12.2.2	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/GA(%)	R&B - Disp	5.91%	237						
B.2.18.13.1.1	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/GA(%)	R&B (POTS) excl SB Or	3.74%	55,522	0.30%	330		0.01048	3.2823	YES
B.2.18.13.1.4	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/GA(%)	R&B (POTS) excl SB Or	0.09%	186,182						
B.2.18.13.2.1	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/GA(%)	R&B (POTS) excl SB Or	5.38%	186	0.00%	9		0.07698	0.6984	YES
B.2.18.13.2.4	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/GA(%)	R&B (POTS) excl SB Or	0.00%	3						
B.2.18.14.1.1	P-3	Other Design/<10 circuits/Dispatch/GA(%)	Design	7.03%	1,850	0.00%	16		0.06418	1.0950	YES
B.2.18.14.1.2	P-3	Other Design/<10 circuits/Non-Dispatch/GA(%)	Design	3.32%	391						
B.2.18.14.2.1	P-3	Other Design/>=10 circuits/Dispatch/GA(%)	Design	1.52%	66						
B.2.18.14.2.2	P-3	Other Design/>=10 circuits/Non-Dispatch/GA(%)	Design	0.00%	198						
B.2.18.15.1.1	P-3	Other Non-Design/<10 circuits/Dispatch/GA(%)	R&B	3.74%	56,856	0.00%	45		0.02831	1.3226	YES
B.2.18.15.1.2	P-3	Other Non-Design/<10 circuits/Non-Dispatch/GA(%)	R&B	0.04%	415,642	0.00%	1		0.01998	0.0200	YES
B.2.18.15.2.1	P-3	Other Non-Design/>=10 circuits/Dispatch/GA(%)	R&B	5.91%	237						
B.2.18.15.2.2	P-3	Other Non-Design/>=10 circuits/Non-Dispatch/GA(%)	R&B	0.00%	152						
B.2.18.16.1.1	P-3	INP (Standalone)/<10 circuits/Dispatch/GA(%)	R&B (POTS)	3.74%	55,522						
B.2.18.16.1.2	P-3	INP (Standalone)/<10 circuits/Non-Dispatch/GA(%)	R&B (POTS)	0.04%	414,255						
B.2.18.16.2.1	P-3	INP (Standalone)/>=10 circuits/Dispatch/GA(%)	R&B (POTS)	5.38%	186						
B.2.18.16.2.2	P-3	INP (Standalone)/>=10 circuits/Non-Dispatch/GA(%)	R&B (POTS)	0.00%	8						
B.2.18.17.1.1	P-12	LNP (Standalone)/<10 circuits/Dispatch/GA(%)	R&B (POTS)	3.74%	55,522	50.00%	4		0.09491	-4.8740	NO
B.2.18.17.1.2	P-12	LNP (Standalone)/<10 circuits/Non-Dispatch/GA(%)	R&B (POTS)	0.04%	414,255	0.00%	3,186		0.00035	1.1018	YES
B.2.18.17.2.1	P-12	LNP (Standalone)/>=10 circuits/Dispatch/GA(%)	R&B (POTS)	5.38%	186						
B.2.18.17.2.2	P-12	LNP (Standalone)/>=10 circuits/Non-Dispatch/GA(%)	R&B (POTS)	0.00%	8	0.00%	22		0.00000		YES
B.2.18.18.1.1	P-3	Digital Loop < DS1/<10 circuits/Dispatch/GA(%)	Digital Loop < DS1	10.13%	10,602	0.00%	263		0.01883	5.3785	YES
B.2.18.18.1.2	P-3	Digital Loop < DS1/<10 circuits/Non-Dispatch/GA(%)	Digital Loop < DS1	0.33%	4,481						
B.2.18.18.2.1	P-3	Digital Loop < DS1/>=10 circuits/Dispatch/GA(%)	Digital Loop < DS1	6.67%	15						

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B.2.18.18.2.2	P-3	Digital Loop < DS1/>=10 circuits/Non-Dispatch/GA(%)	Digital Loop < DS1								
B.2.18.19.1.1	P-3	Digital Loop >= DS1/<10 circuits/Dispatch/GA(%)	Digital Loop >= DS1	5.26%	323	8.42%	190		0.02042	-1.5468	YES
B.2.18.19.1.2	P-3	Digital Loop >= DS1/<10 circuits/Non-Dispatch/GA(%)	Digital Loop >= DS1	0.28%	351						
B.2.18.19.2.1	P-3	Digital Loop >= DS1/>=10 circuits/Dispatch/GA(%)	Digital Loop >= DS1	0.00%	2						
B.2.18.19.2.2	P-3	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/GA(%)	Digital Loop >= DS1	0.00%	197						
		% Provisioning Troubles within 30 Days									
B.2.19.1.1.1	P-9	Switch Ports/<10 circuits/Dispatch/GA(%)	R&B (POTS)	6.44%	64,103						
B.2.19.1.1.2	P-9	Switch Ports/<10 circuits/Non-Dispatch/GA(%)	R&B (POTS)	3.74%	488,191						
B.2.19.1.2.1	P-9	Switch Ports/>=10 circuits/Dispatch/GA(%)	R&B (POTS)	6.15%	195						
B.2.19.1.2.2	P-9	Switch Ports/>=10 circuits/Non-Dispatch/GA(%)	R&B (POTS)	6.67%	15						
B.2.19.2.1.1	P-9	Local Interoffice Transport/<10 circuits/Dispatch/GA(%)	DS1/DS3	6.49%	2,187	0.00%	1		0.24646	0.2635	YES
B.2.19.2.1.2	P-9	Local Interoffice Transport/<10 circuits/Non-Dispatch/GA(%)	DS1/DS3								
B.2.19.2.2.1	P-9	Local Interoffice Transport/>=10 circuits/Dispatch/GA(%)	DS1/DS3								
B.2.19.2.2.2	P-9	Local Interoffice Transport/>=10 circuits/Non-Dispatch/GA(%)	DS1/DS3								
B.2.19.3.1.1	P-9	Loop + Port Combinations/<10 circuits/Dispatch/GA(%)	R&B	6.32%	65,720	4.58%	1,158		0.00721	2.4194	YES
B.2.19.3.1.2	P-9	Loop + Port Combinations/<10 circuits/Non-Dispatch/GA(%)	R&B	3.73%	490,256	1.78%	41,491		0.00097	20.1518	YES
B.2.19.3.1.3	P-9	Loop + Port Combinations/<10 circuits/Switch Based Orders/GA(%)	R&B	3.93%	268,108	2.16%	10,856		0.00190	9.2851	YES
B.2.19.3.1.4	P-9	Loop + Port Combinations/<10 circuits/Dispatch In/GA(%)	R&B	3.50%	222,148	1.64%	30,635		0.00112	16.5916	YES
B.2.19.3.2.1	P-9	Loop + Port Combinations/>=10 circuits/Dispatch/GA(%)	R&B	5.75%	261	25.00%	8		0.08354	-2.3047	NO
B.2.19.3.2.2	P-9	Loop + Port Combinations/>=10 circuits/Non-Dispatch/GA(%)	R&B	2.82%	177	100.00%	1		0.16615	-5.8487	NO
B.2.19.3.2.3	P-9	Loop + Port Combinations/>=10 circuits/Switch Based Orders/GA(%)	R&B	2.33%	43						
B.2.19.3.2.4	P-9	Loop + Port Combinations/>=10 circuits/Dispatch In/GA(%)	R&B	2.99%	134	100.00%	1		0.17081	-5.6797	NO
B.2.19.4.1.1	P-9	Combo Other/<10 circuits/Dispatch/GA(%)	R&B&D - Disp	6.28%	68,095	6.17%	227		0.01613	0.0704	YES
B.2.19.4.1.4	P-9	Combo Other/<10 circuits/Dispatch In/GA(%)	R&B&D - Disp	6.28%	68,095						
B.2.19.4.2.1	P-9	Combo Other/>=10 circuits/Dispatch/GA(%)	R&B&D - Disp	4.61%	347						
B.2.19.4.2.4	P-9	Combo Other/>=10 circuits/Dispatch In/GA(%)	R&B&D - Disp	4.61%	347						
B.2.19.5.1.1	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/GA(%)	ADSL to Retail	11.30%	8,613	1.22%	164		0.02495	4.0385	YES
B.2.19.5.1.2	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/GA(%)	ADSL to Retail	9.09%	3,379						
B.2.19.5.2.1	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/GA(%)	ADSL to Retail	6.25%	16						
B.2.19.5.2.2	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/GA(%)	ADSL to Retail								
B.2.19.6.1.1	P-9	UNE ISDN/<10 circuits/Dispatch/GA(%)	ISDN - BRI	1.44%	486	5.70%	193		0.01014	-4.2015	NO
B.2.19.6.1.2	P-9	UNE ISDN/<10 circuits/Non-Dispatch/GA(%)	ISDN - BRI	0.51%	587						
B.2.19.6.2.1	P-9	UNE ISDN/>=10 circuits/Dispatch/GA(%)	ISDN - BRI								
B.2.19.6.2.2	P-9	UNE ISDN/>=10 circuits/Non-Dispatch/GA(%)	ISDN - BRI								
B.2.19.7.1.1	P-9	Line Sharing/<10 circuits/Dispatch/GA(%)	ADSL to Retail	11.30%	8,613						
B.2.19.7.1.2	P-9	Line Sharing/<10 circuits/Non-Dispatch/GA(%)	ADSL to Retail	9.09%	3,379	0.00%	3		0.16601	0.5473	YES
B.2.19.7.2.1	P-9	Line Sharing/>=10 circuits/Dispatch/GA(%)	ADSL to Retail	6.25%	16						
B.2.19.7.2.2	P-9	Line Sharing/>=10 circuits/Non-Dispatch/GA(%)	ADSL to Retail								
B.2.19.8.1.1	P-9	2W Analog Loop Design/<10 circuits/Dispatch/GA(%)	R&B - Disp	6.40%	65,720	14.29%	49		0.03499	-2.2525	NO
B.2.19.8.1.2	P-9	2W Analog Loop Design/<10 circuits/Non-Dispatch/GA(%)	R&B - Disp	6.40%	65,720						
B.2.19.8.2.1	P-9	2W Analog Loop Design/>=10 circuits/Dispatch/GA(%)	R&B - Disp	5.75%	261	0.00%	1		0.23319	0.2465	YES
B.2.19.8.2.2	P-9	2W Analog Loop Design/>=10 circuits/Non-Dispatch/GA(%)	R&B - Disp	5.75%	261						
B.2.19.9.1.1	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch/GA(%)	R&B (POTS) excl SB Or	6.44%	64,103	1.64%	61		0.03145	1.5273	YES
B.2.19.9.1.4	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch In/GA(%)	R&B (POTS) excl SB Or	3.50%	221,023						
B.2.19.9.2.1	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch/GA(%)	R&B (POTS) excl SB Or	6.15%	195	50.00%	2		0.17080	-2.5671	NO
B.2.19.9.2.4	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/GA(%)	R&B (POTS) excl SB Or	0.00%	7						
B.2.19.10.1.1	P-9	2W Analog Loop w/INP Design/<10 circuits/Dispatch/GA(%)	R&B - Disp	6.40%	65,720						
B.2.19.10.1.2	P-9	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/GA(%)	R&B - Disp	6.40%	65,720						
B.2.19.10.2.1	P-9	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/GA(%)	R&B - Disp	5.75%	261						
B.2.19.10.2.2	P-9	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/GA(%)	R&B - Disp	5.75%	261						
B.2.19.11.1.1	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/GA(%)	R&B (POTS) excl SB Or	6.44%	64,103						
B.2.19.11.1.4	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/GA(%)	R&B (POTS) excl SB Or	3.50%	221,023						
B.2.19.11.2.1	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/GA(%)	R&B (POTS) excl SB Or	6.15%	195						
B.2.19.11.2.4	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/GA(%)	R&B (POTS) excl SB Or	0.00%	7						
B.2.19.12.1.1	P-9	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/GA(%)	R&B - Disp	6.40%	65,720	6.86%	175		0.01853	-0.2443	YES
B.2.19.12.1.2	P-9	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/GA(%)	R&B - Disp	6.40%	65,720						
B.2.19.12.2.1	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/GA(%)	R&B - Disp	5.75%	261						
B.2.19.12.2.2	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/GA(%)	R&B - Disp	5.75%	261						
B.2.19.13.1.1	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/GA(%)	R&B (POTS) excl SB Or	6.44%	64,103	6.90%	435		0.01181	-0.3842	YES
B.2.19.13.1.4	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/GA(%)	R&B (POTS) excl SB Or	3.50%	221,023						

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.19.13.2.1	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/GA(%)	R&B (POTS) excl SB Or	6.15%	195	15.38%	13		0.06884	-1.3410	YES
B.2.19.13.2.4	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/GA(%)	R&B (POTS) excl SB Or	0.00%	7						
B.2.19.14.1.1	P-9	Other Design/<10 circuits/Dispatch/GA(%)	Design	2.86%	2,375	5.67%	141		0.01446	-1.9443	NO
B.2.19.14.1.2	P-9	Other Design/<10 circuits/Non-Dispatch/GA(%)	Design	1.33%	525						
B.2.19.14.2.1	P-9	Other Design/>=10 circuits/Dispatch/GA(%)	Design	1.16%	86	0.00%	1		0.10783	0.1078	YES
B.2.19.14.2.2	P-9	Other Design/>=10 circuits/Non-Dispatch/GA(%)	Design	0.00%	255						
B.2.19.15.1.1	P-9	Other Non-Design/<10 circuits/Dispatch/GA(%)	R&B	6.32%	65,720	3.28%	244		0.01561	1.9499	YES
B.2.19.15.1.2	P-9	Other Non-Design/<10 circuits/Non-Dispatch/GA(%)	R&B	3.73%	490,256	0.00%	9		0.06318	0.5906	YES
B.2.19.15.2.1	P-9	Other Non-Design/>=10 circuits/Dispatch/GA(%)	R&B	5.75%	261	11.11%	9		0.07891	-0.6798	YES
B.2.19.15.2.2	P-9	Other Non-Design/>=10 circuits/Non-Dispatch/GA(%)	R&B	2.82%	177	0.00%	2		0.11782	0.2398	YES
B.2.19.16.1.1	P-9	INP (Standalone)/<10 circuits/Dispatch/GA(%)	R&B (POTS)	6.44%	64,103						
B.2.19.16.1.2	P-9	INP (Standalone)/<10 circuits/Non-Dispatch/GA(%)	R&B (POTS)	3.74%	488,191	0.00%	6		0.07747	0.4829	YES
B.2.19.16.2.1	P-9	INP (Standalone)/>=10 circuits/Dispatch/GA(%)	R&B (POTS)	6.15%	195						
B.2.19.16.2.2	P-9	INP (Standalone)/>=10 circuits/Non-Dispatch/GA(%)	R&B (POTS)	6.67%	15						
B.2.19.17.1.1	P-9	LNP (Standalone)/<10 circuits/Dispatch/GA(%)	R&B (POTS)	6.44%	64,103						
B.2.19.17.1.2	P-9	LNP (Standalone)/<10 circuits/Non-Dispatch/GA(%)	R&B (POTS)	3.74%	488,191						
B.2.19.17.2.1	P-9	LNP (Standalone)/>=10 circuits/Dispatch/GA(%)	R&B (POTS)	6.15%	195						
B.2.19.17.2.2	P-9	LNP (Standalone)/>=10 circuits/Non-Dispatch/GA(%)	R&B (POTS)	6.67%	15						
B.2.19.18.1.1	P-9	Digital Loop < DS1/<10 circuits/Dispatch/GA(%)	Digital Loop < DS1	10.36%	9,519	3.61%	332		0.01701	3.9640	YES
B.2.19.18.1.2	P-9	Digital Loop < DS1/<10 circuits/Non-Dispatch/GA(%)	Digital Loop < DS1	7.26%	4,285						
B.2.19.18.2.1	P-9	Digital Loop < DS1/>=10 circuits/Dispatch/GA(%)	Digital Loop < DS1	6.25%	16						
B.2.19.18.2.2	P-9	Digital Loop < DS1/>=10 circuits/Non-Dispatch/GA(%)	Digital Loop < DS1	0.00%	1						
B.2.19.19.1.1	P-9	Digital Loop >= DS1/<10 circuits/Dispatch/GA(%)	Digital Loop >= DS1	1.65%	424	6.51%	169		0.01159	-4.1908	NO
B.2.19.19.1.2	P-9	Digital Loop >= DS1/<10 circuits/Non-Dispatch/GA(%)	Digital Loop >= DS1	0.23%	443						
B.2.19.19.2.1	P-9	Digital Loop >= DS1/>=10 circuits/Dispatch/GA(%)	Digital Loop >= DS1	0.00%	2						
B.2.19.19.2.2	P-9	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/GA(%)	Digital Loop >= DS1	0.00%	254						
		Average Completion Notice Interval - Mechanized									
B.2.21.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/GA(hours)	R&B (POTS)	6.16	29,536			28.135			
B.2.21.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/GA(hours)	R&B (POTS)	1.51	362,368	1.10	2	9.156	6.47429	0.0626	YES
B.2.21.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/GA(hours)	R&B (POTS)	9.76	134			40.155			
B.2.21.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/GA(hours)	R&B (POTS)	0.72	8			0.350			
B.2.21.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/GA(hours)	DS1/ DS3 - Interoffice	131.04	1,713			325.212			
B.2.21.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/GA(hours)	DS1/ DS3 - Interoffice								
B.2.21.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/GA(hours)	DS1/ DS3 - Interoffice								
B.2.21.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/GA(hours)	DS1/ DS3 - Interoffice								
B.2.21.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/GA(hours)	R&B	6.21	30,505	0.63	1,321	28.323	0.79597	7.0023	YES
B.2.21.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/GA(hours)	R&B	1.51	363,547	0.93	57,243	9.215	0.04144	13.8908	YES
B.2.21.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/GA(hours)	R&B	2.06	190,675	0.75	14,387	10.809	0.09346	14.0632	YES
B.2.21.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/GA(hours)	R&B	0.90	172,872	0.99	42,856	6.999	0.03777	-2.6056	NO
B.2.21.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/GA(hours)	R&B	9.33	158	1.86	19	37.653	9.14281	0.8167	YES
B.2.21.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/GA(hours)	R&B	7.71	144			44.424			
B.2.21.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/GA(hours)	R&B	3.69	30			16.658			
B.2.21.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/GA(hours)	R&B	8.77	114			49.202			
B.2.21.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/GA(hours)	R&B&D - Disp	15.60	31,807	114.39	3	217.156	125.38122	-0.7879	YES
B.2.21.4.1.4	P-5	Combo Other/<10 circuits/Dispatch In/GA(hours)	R&B&D - Disp								
B.2.21.4.2.1	P-5	Combo Other/>=10 circuits/Dispatch/GA(hours)	R&B&D - Disp	37.36	198			194.579			
B.2.21.4.2.4	P-5	Combo Other/>=10 circuits/Dispatch In/GA(hours)	R&B&D - Disp								
B.2.21.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/GA(hours)	ADSL to Retail	19.18	8,875			37.461			
B.2.21.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/GA(hours)	ADSL to Retail	0.85	3,355			2.299			
B.2.21.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/GA(hours)	ADSL to Retail	16.38	12			39.476			
B.2.21.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/GA(hours)	ADSL to Retail								
B.2.21.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/GA(hours)	ISDN - BRI	39.48	318			311.437			
B.2.21.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/GA(hours)	ISDN - BRI	5.02	382			34.686			
B.2.21.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/GA(hours)	ISDN - BRI	0.02	1			0.000			
B.2.21.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/GA(hours)	ISDN - BRI								
B.2.21.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/GA(hours)	ADSL to Retail	19.18	8,875			37.461			
B.2.21.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/GA(hours)	ADSL to Retail	0.85	3,355			2.299			
B.2.21.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/GA(hours)	ADSL to Retail	16.38	12			39.476			
B.2.21.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/GA(hours)	ADSL to Retail								
B.2.21.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/GA(hours)	R&B - Disp	6.21	30,505	26.72	117	28.323	2.62349	-7.8211	NO

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B.2.21.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/GA(hours)	R&B - Disp	6.21	30,505			28.323			
B.2.21.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/GA(hours)	R&B - Disp	9.33	158			37.653			
B.2.21.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/GA(hours)	R&B - Disp	9.33	158			37.653			
B.2.21.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/GA(hours)	R&B (POTS) excl SB Or	6.16	29,536	0.24	290	28.135	1.66026	3.5680	YES
B.2.21.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/GA(hours)	R&B (POTS) excl SB Or	0.89	172,133			6.890			
B.2.21.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/GA(hours)	R&B (POTS) excl SB Or	9.76	134	0.02	5	40.155	18.28992	0.5325	YES
B.2.21.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/GA(hours)	R&B (POTS) excl SB Or	0.84	3			0.085			
B.2.21.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/GA(hours)	R&B - Disp	6.21	30,505			28.323			
B.2.21.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/GA(hours)	R&B - Disp	6.21	30,505			28.323			
B.2.21.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/GA(hours)	R&B - Disp	9.33	158			37.653			
B.2.21.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/GA(hours)	R&B - Disp	9.33	158			37.653			
B.2.21.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/GA(hours)	R&B (POTS) excl SB Or	6.16	29,536			28.135			
B.2.21.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/GA(hours)	R&B (POTS) excl SB Or	0.89	172,133			6.890			
B.2.21.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/GA(hours)	R&B (POTS) excl SB Or	9.76	134			40.155			
B.2.21.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/GA(hours)	R&B (POTS) excl SB Or	0.84	3			0.085			
B.2.21.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/GA(hours)	R&B - Disp	6.21	30,505	10.24	123	28.323	2.55895	-1.5759	YES
B.2.21.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/GA(hours)	R&B - Disp	6.21	30,505			28.323			
B.2.21.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/GA(hours)	R&B - Disp	9.33	158	1.20	3	37.653	21.94432	0.3705	YES
B.2.21.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/GA(hours)	R&B - Disp	9.33	158			37.653			
B.2.21.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/GA(hours)	R&B (POTS) excl SB Or	6.16	29,536	0.10	444	28.135	1.34525	4.5079	YES
B.2.21.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/GA(hours)	R&B (POTS) excl SB Or	0.89	172,133			6.890			
B.2.21.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/GA(hours)	R&B (POTS) excl SB Or	9.76	134	0.12	12	40.155	12.09972	0.7965	YES
B.2.21.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/GA(hours)	R&B (POTS) excl SB Or	0.84	3			0.085			
B.2.21.14.1.1	P-5	Other Design/<10 circuits/Dispatch/GA(hours)	Design	235.64	1,302	23.27	1	1040.927	1041.32696	0.2039	YES
B.2.21.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/GA(hours)	Design	91.98	200			413.213			
B.2.21.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/GA(hours)	Design	148.11	40			412.037			
B.2.21.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/GA(hours)	Design	3.32	177			32.242			
B.2.21.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/GA(hours)	R&B	6.21	30,505			28.323			
B.2.21.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/GA(hours)	R&B	1.51	363,547	1.10	2	9.215	6.51587	0.0627	YES
B.2.21.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/GA(hours)	R&B	9.33	158			37.653			
B.2.21.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/GA(hours)	R&B	7.71	144			44.424			
B.2.21.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/GA(hours)	R&B (POTS)	6.16	29,536			28.135			
B.2.21.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/GA(hours)	R&B (POTS)	1.51	362,368			9.156			
B.2.21.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/GA(hours)	R&B (POTS)	9.76	134			40.155			
B.2.21.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/GA(hours)	R&B (POTS)	0.72	8			0.350			
B.2.21.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/GA(hours)	R&B (POTS)	6.16	29,536			28.135			
B.2.21.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/GA(hours)	R&B (POTS)	1.51	362,368	0.80	563	9.156	0.38618	1.8219	YES
B.2.21.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/GA(hours)	R&B (POTS)	9.76	134			40.155			
B.2.21.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/GA(hours)	R&B (POTS)	0.72	8	0.91	5	0.350	0.19942	-0.9427	YES
B.2.21.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/GA(hours)	Digital Loop < DS1	22.84	9,427			85.569			
B.2.21.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/GA(hours)	Digital Loop < DS1	1.31	3,754			11.441			
B.2.21.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/GA(hours)	Digital Loop < DS1	15.12	13			38.066			
B.2.21.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/GA(hours)	Digital Loop < DS1								
B.2.21.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/GA(hours)	Digital Loop >= DS1	200.29	189	47.38	47	398.402	64.93778	2.3548	YES
B.2.21.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/GA(hours)	Digital Loop >= DS1	49.41	172			290.289			
B.2.21.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/GA(hours)	Digital Loop >= DS1	138.60	1			0.000			
B.2.21.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/GA(hours)	Digital Loop >= DS1	3.32	177			32.242			
		Average Completion Notice Interval - Non-Mechanized									
B.2.22.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/GA(hours)	Diagnostic			31.62	13				Diagnostic
B.2.22.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/GA(hours)	Diagnostic			45.73	138				Diagnostic
B.2.22.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/GA(hours)	Diagnostic			30.00	347				Diagnostic
B.2.22.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/GA(hours)	Diagnostic			22.74	105				Diagnostic
B.2.22.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/GA(hours)	Diagnostic			33.16	242				Diagnostic

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B.2.22.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/GA(hours)	Diagnostic			15.08	2				Diagnostic
B.2.22.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/GA(hours)	Diagnostic			16.80	6				Diagnostic
B.2.22.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/GA(hours)	Diagnostic								Diagnostic
B.2.22.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/GA(hours)	Diagnostic			16.80	6				Diagnostic
B.2.22.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/GA(hours)	Diagnostic			61.90	320				Diagnostic
B.2.22.4.1.4	P-5	Combo Other/<10 circuits/Dispatch In/GA(hours)	Diagnostic								Diagnostic
B.2.22.4.2.1	P-5	Combo Other/>=10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.4.2.4	P-5	Combo Other/>=10 circuits/Dispatch In/GA(hours)	Diagnostic								Diagnostic
B.2.22.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/GA(hours)	Diagnostic			42.70	105				Diagnostic
B.2.22.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/GA(hours)	Diagnostic			57.58	237				Diagnostic
B.2.22.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/GA(hours)	Diagnostic			14.00	3				Diagnostic
B.2.22.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/GA(hours)	Diagnostic			33.45	46				Diagnostic
B.2.22.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/GA(hours)	Diagnostic			21.06	36				Diagnostic
B.2.22.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/GA(hours)	Diagnostic								Diagnostic
B.2.22.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/GA(hours)	Diagnostic								Diagnostic
B.2.22.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/GA(hours)	Diagnostic			17.62	4				Diagnostic
B.2.22.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/GA(hours)	Diagnostic								Diagnostic
B.2.22.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/GA(hours)	Diagnostic								Diagnostic
B.2.22.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/GA(hours)	Diagnostic			23.19	16				Diagnostic
B.2.22.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/GA(hours)	Diagnostic			18.55	46				Diagnostic
B.2.22.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/GA(hours)	Diagnostic								Diagnostic
B.2.22.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/GA(hours)	Diagnostic			19.35	2				Diagnostic
B.2.22.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/GA(hours)	Diagnostic								Diagnostic
B.2.22.14.1.1	P-5	Other Design/<10 circuits/Dispatch/GA(hours)	Diagnostic			40.97	1				Diagnostic
B.2.22.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/GA(hours)	Diagnostic			18.20	2				Diagnostic
B.2.22.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/GA(hours)	Diagnostic			20.80	75				Diagnostic
B.2.22.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/GA(hours)	Diagnostic			14.00	3				Diagnostic
B.2.22.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/GA(hours)	Diagnostic			54.69	317				Diagnostic

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B.2.22.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/GA(hours)	Diagnostic			55.01	209				Diagnostic
B.2.22.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
B.2.22.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Mechanized									
B.2.24.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/GA(days)	Diagnostic			5.40	314				Diagnostic
B.2.24.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			0.81	9,121				Diagnostic
B.2.24.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/GA(days)	Diagnostic			14.33	3				Diagnostic
B.2.24.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/GA(days)	Diagnostic			6.47	19				Diagnostic
B.2.24.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic			4.79	19				Diagnostic
B.2.24.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/GA(days)	Diagnostic			6.75	4				Diagnostic
B.2.24.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic			5.00	2				Diagnostic
B.2.24.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic

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B.2.24.14.1.1	P-10	Other Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			0.77	1,583				Diagnostic
B.2.24.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/GA(days)	Diagnostic			9.56	9				Diagnostic
B.2.24.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.24.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Partially Mechanized									
B.2.25.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			3.00	1				Diagnostic
B.2.25.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/GA(days)	Diagnostic			4.73	171				Diagnostic
B.2.25.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			1.65	3,388				Diagnostic
B.2.25.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/GA(days)	Diagnostic			6.50	2				Diagnostic
B.2.25.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/GA(days)	Diagnostic			12.50	2				Diagnostic
B.2.25.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/GA(days)	Diagnostic			6.38	24				Diagnostic
B.2.25.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic			4.61	38				Diagnostic
B.2.25.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic			9.00	1				Diagnostic

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B.2.25.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/GA(days)	Diagnostic			7.74	23				Diagnostic
B.2.25.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/GA(days)	Diagnostic			10.00	2				Diagnostic
B.2.25.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic			6.52	66				Diagnostic
B.2.25.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic			7.00	1				Diagnostic
B.2.25.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.14.1.1	P-10	Other Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			3.00	1				Diagnostic
B.2.25.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			0.83	709				Diagnostic
B.2.25.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic			3.25	4				Diagnostic
B.2.25.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/GA(days)	Diagnostic			7.40	5				Diagnostic
B.2.25.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.25.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Non-Mechanized									
B.2.26.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/GA(days)	Diagnostic			35.33	6				Diagnostic
B.2.26.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/GA(days)	Diagnostic			7.74	43				Diagnostic
B.2.26.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			3.50	90				Diagnostic
B.2.26.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic			24.00	1				Diagnostic
B.2.26.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/GA(days)	Diagnostic			12.55	143				Diagnostic
B.2.26.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/GA(days)	Diagnostic			7.26	43				Diagnostic
B.2.26.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic

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B.2.26.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/GA(days)	Diagnostic			13.51	71				Diagnostic
B.2.26.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			6.00	3				Diagnostic
B.2.26.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/GA(days)	Diagnostic			6.67	15				Diagnostic
B.2.26.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic			6.43	14				Diagnostic
B.2.26.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic			10.00	2				Diagnostic
B.2.26.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/GA(days)	Diagnostic			6.50	4				Diagnostic
B.2.26.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic			7.40	15				Diagnostic
B.2.26.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.14.1.1	P-10	Other Design/<10 circuits/Dispatch/GA(days)	Diagnostic			7.00	1				Diagnostic
B.2.26.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/GA(days)	Diagnostic			6.00	1				Diagnostic
B.2.26.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			2.34	39				Diagnostic
B.2.26.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/GA(days)	Diagnostic			11.52	104				Diagnostic
B.2.26.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/GA(days)	Diagnostic			8.05	92				Diagnostic
B.2.26.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.26.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Mechanized									
B.2.28.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic

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B.2.28.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/GA(days)	Diagnostic			5.28	293				Diagnostic
B.2.28.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			0.91	3,618				Diagnostic
B.2.28.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/GA(days)	Diagnostic			18.50	2				Diagnostic
B.2.28.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/GA(days)	Diagnostic			6.47	19				Diagnostic
B.2.28.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic			4.79	19				Diagnostic
B.2.28.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/GA(days)	Diagnostic			6.75	4				Diagnostic
B.2.28.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic			5.00	2				Diagnostic
B.2.28.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.14.1.1	P-10	Other Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic

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B.2.28.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			0.77	1,582				Diagnostic
B.2.28.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/GA(days)	Diagnostic			9.56	9				Diagnostic
B.2.28.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.28.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Partially Mechanized									
B.2.29.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			3.00	1				Diagnostic
B.2.29.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/GA(days)	Diagnostic			4.69	153				Diagnostic
B.2.29.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			1.67	2,474				Diagnostic
B.2.29.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/GA(days)	Diagnostic			3.00	1				Diagnostic
B.2.29.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/GA(days)	Diagnostic			12.00	1				Diagnostic
B.2.29.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/GA(days)	Diagnostic			6.50	20				Diagnostic
B.2.29.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic			4.69	35				Diagnostic
B.2.29.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic			9.00	1				Diagnostic
B.2.29.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/GA(days)	Diagnostic			7.73	22				Diagnostic

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B.2.29.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/GA(days)	Diagnostic			10.00	2				Diagnostic
B.2.29.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic			6.52	66				Diagnostic
B.2.29.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic			7.00	1				Diagnostic
B.2.29.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.14.1.1	P-10	Other Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			3.00	1				Diagnostic
B.2.29.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			0.80	690				Diagnostic
B.2.29.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic			3.00	1				Diagnostic
B.2.29.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/GA(days)	Diagnostic			7.40	5				Diagnostic
B.2.29.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.29.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Non-Mechanized									
B.2.30.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/GA(days)	Diagnostic			35.33	6				Diagnostic
B.2.30.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/GA(days)	Diagnostic			7.73	40				Diagnostic
B.2.30.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			2.94	78				Diagnostic
B.2.30.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic			24.00	1				Diagnostic
B.2.30.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/GA(days)	Diagnostic			12.87	131				Diagnostic
B.2.30.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/GA(days)	Diagnostic			7.20	41				Diagnostic
B.2.30.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/GA(days)	Diagnostic			13.55	65				Diagnostic
B.2.30.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			6.00	3				Diagnostic
B.2.30.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic

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B.2.30.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/GA(days)	Diagnostic			6.50	12				Diagnostic
B.2.30.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic			6.54	13				Diagnostic
B.2.30.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic			10.00	2				Diagnostic
B.2.30.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/GA(days)	Diagnostic			6.50	4				Diagnostic
B.2.30.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic			7.43	14				Diagnostic
B.2.30.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.14.1.1	P-10	Other Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/GA(days)	Diagnostic			6.00	1				Diagnostic
B.2.30.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			2.34	39				Diagnostic
B.2.30.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/GA(days)	Diagnostic			11.45	97				Diagnostic
B.2.30.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/GA(days)	Diagnostic			8.00	86				Diagnostic
B.2.30.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
B.2.30.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
	Disconnect Timeliness										
B.2.31	P-13	LNP/GA(%)	>= 95% w in 15 min	***Under Commission Review***							
	% Completions w/o Notice or < 24 hours										
B.2.32.1.1	P-6	Switch Ports/Dispatch/GA(%)	Diagnostic								Diagnostic
B.2.32.1.2	P-6	Switch Ports/Non-Dispatch/GA(%)	Diagnostic								Diagnostic
B.2.32.2.1	P-6	Local Interoffice Transport/Dispatch/GA(%)	Diagnostic			100.00%	6				Diagnostic
B.2.32.2.2	P-6	Local Interoffice Transport/Non-Dispatch/GA(%)	Diagnostic								Diagnostic
B.2.32.3.1	P-6	Loop + Port Combinations/Dispatch/GA(%)	Diagnostic			15.69%	599				Diagnostic
B.2.32.3.2	P-6	Loop + Port Combinations/Non-Dispatch/GA(%)	Diagnostic			63.32%	13,371				Diagnostic
B.2.32.4.1	P-6	Combo Other/Dispatch/GA(%)	Diagnostic			69.66%	178				Diagnostic
B.2.32.4.2	P-6	Combo Other/Non-Dispatch/GA(%)	Diagnostic								Diagnostic

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B.2.32.5.1	P-6	xDSL (ADSL, HDSL and UCL)/Dispatch/GA(%)	Diagnostic			71.21%	66				Diagnostic
B.2.32.5.2	P-6	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/GA(%)	Diagnostic								Diagnostic
B.2.32.6.1	P-6	UNE ISDN/Dispatch/GA(%)	Diagnostic			86.84%	76				Diagnostic
B.2.32.6.2	P-6	UNE ISDN/Non-Dispatch/GA(%)	Diagnostic								Diagnostic
B.2.32.7.1	P-6	Line Sharing/Dispatch/GA(%)	Diagnostic								Diagnostic
B.2.32.7.2	P-6	Line Sharing/Non-Dispatch/GA(%)	Diagnostic			100.00%	4				Diagnostic
B.2.32.8.1	P-6	2W Analog Loop Design/Dispatch/GA(%)	Diagnostic			12.90%	62				Diagnostic
B.2.32.8.2	P-6	2W Analog Loop Design/Non-Dispatch/GA(%)	Diagnostic								Diagnostic
B.2.32.9.1	P-6	2W Analog Loop Non-Design/Dispatch/GA(%)	Diagnostic			1.32%	76				Diagnostic
B.2.32.9.2	P-6	2W Analog Loop Non-Design/Non-Dispatch/GA(%)	Diagnostic								Diagnostic
B.2.32.10.1	P-6	2W Analog Loop w/INP Design/Dispatch/GA(%)	Diagnostic								Diagnostic
B.2.32.10.2	P-6	2W Analog Loop w/INP Design/Non-Dispatch/GA(%)	Diagnostic								Diagnostic
B.2.32.11.1	P-6	2W Analog Loop w/INP Non-Design/Dispatch/GA(%)	Diagnostic			50.00%	2				Diagnostic
B.2.32.11.2	P-6	2W Analog Loop w/INP Non-Design/Non-Dispatch/GA(%)	Diagnostic								Diagnostic
B.2.32.12.1	P-6	2W Analog Loop w/LNP Design/Dispatch/GA(%)	Diagnostic			91.67%	36				Diagnostic
B.2.32.12.2	P-6	2W Analog Loop w/LNP Design/Non-Dispatch/GA(%)	Diagnostic								Diagnostic
B.2.32.13.1	P-6	2W Analog Loop w/LNP Non-Design/Dispatch/GA(%)	Diagnostic			86.36%	88				Diagnostic
B.2.32.13.2	P-6	2W Analog Loop w/LNP Non-Design/Non-Dispatch/GA(%)	Diagnostic								Diagnostic
B.2.32.14.1	P-6	Other Design/Dispatch/GA(%)	Diagnostic			100.00%	12				Diagnostic
B.2.32.14.2	P-6	Other Design/Non-Dispatch/GA(%)	Diagnostic								Diagnostic
B.2.32.15.1	P-6	Other Non-Design/Dispatch/GA(%)	Diagnostic			100.00%	44				Diagnostic
B.2.32.15.2	P-6	Other Non-Design/Non-Dispatch/GA(%)	Diagnostic			0.00%	1				Diagnostic
B.2.32.16.1	P-6	INP (Standalone)/Dispatch/GA(%)	Diagnostic								Diagnostic
B.2.32.16.2	P-6	INP (Standalone)/Non-Dispatch/GA(%)	Diagnostic								Diagnostic
B.2.32.17.1	P-6	LNP (Standalone)/Dispatch/GA(%)	Diagnostic			100.00%	4				Diagnostic
B.2.32.17.2	P-6	LNP (Standalone)/Non-Dispatch/GA(%)	Diagnostic			100.00%	3,173				Diagnostic
B.2.32.18.1	P-6	Digital Loop < DS1/Dispatch/GA(%)	Diagnostic			81.68%	131				Diagnostic
B.2.32.18.2	P-6	Digital Loop < DS1/Non-Dispatch/GA(%)	Diagnostic								Diagnostic
B.2.32.19.1	P-6	Digital Loop >= DS1/Dispatch/GA(%)	Diagnostic			61.60%	125				Diagnostic
B.2.32.19.2	P-6	Digital Loop >= DS1/Non-Dispatch/GA(%)	Diagnostic								Diagnostic
		% Cooperative Test Attempts for xDSL									
B.2.33.1	P-8	xDSL (ADSL, HDSL and UCL)/GA(%)	>= 95% of requests			100.00%	132				YES
B.2.33.2	P-8	xDSL Other/GA(%)	>= 95% of requests								
		Service Order Accuracy									
B.2.34.1.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/GA(%)	>= 95%			98.50%	200				YES
B.2.34.1.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/GA(%)	>= 95%			100.00%	30				YES
B.2.34.1.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/GA(%)	>= 95%			100.00%	35				YES
B.2.34.1.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/GA(%)	>= 95%								
B.2.34.2.1.1	P-11	Loops Non-Design/<10 circuits/Dispatch/GA(%)	>= 95%			97.14%	35				YES
B.2.34.2.1.2	P-11	Loops Non-Design/<10 circuits/Non-Dispatch/GA(%)	>= 95%			94.67%	300				NO
B.2.34.2.2.1	P-11	Loops Non-Design/>=10 circuits/Dispatch/GA(%)	>= 95%			100.00%	70				YES
B.2.34.2.2.2	P-11	Loops Non-Design/>=10 circuits/Non-Dispatch/GA(%)	>= 95%			84.48%	58				NO
		Unbundled Network Elements - Maintenance and Repair									
		Missed Repair Appointments									
B.3.1.1.1	M&R-1	Switch Ports/Dispatch/GA(%)	R&B (POTS)	8.71%	62,626						
B.3.1.1.2	M&R-1	Switch Ports/Non-Dispatch/GA(%)	R&B (POTS)	1.92%	36,980						
B.3.1.2.1	M&R-1	Local Interoffice Transport/Dispatch/GA(%)	DS1/DS3	0.43%	921	0.00%	0				YES
B.3.1.2.2	M&R-1	Local Interoffice Transport/Non-Dispatch/GA(%)	DS1/DS3	0.25%	795	0.00%	17		0.01228	0.2049	YES
B.3.1.3.1	M&R-1	Loop + Port Combinations/Dispatch/GA(%)	R&B	8.77%	64,596	5.67%	1,959		0.00649	4.7866	YES
B.3.1.3.2	M&R-1	Loop + Port Combinations/Non-Dispatch/GA(%)	R&B	2.00%	38,341	1.52%	923		0.00466	1.0371	YES
B.3.1.4.1	M&R-1	Combo Other/Dispatch/GA(%)	R&B&D - Disp	8.62%	65,426	0.77%	130		0.02464	3.1867	YES
B.3.1.4.2	M&R-1	Combo Other/Non-Dispatch/GA(%)	R&B&D - Disp	8.62%	65,426	0.00%	61		0.03596	2.3980	YES
B.3.1.5.1	M&R-1	xDSL (ADSL, HDSL and UCL)/Dispatch/GA(%)	ADSL to Retail	55.24%	1,030	0.00%	27		0.09694	5.6986	YES
B.3.1.5.2	M&R-1	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/GA(%)	ADSL to Retail	5.58%	2,726	0.00%	10		0.07269	0.7670	YES
B.3.1.6.1	M&R-1	UNE ISDN/Dispatch/GA(%)	ISDN - BRI	16.43%	347	0.00%	83		0.04527	3.6283	YES
B.3.1.6.2	M&R-1	UNE ISDN/Non-Dispatch/GA(%)	ISDN - BRI	2.58%	349	2.17%	46		0.02486	0.1629	YES
B.3.1.7.1	M&R-1	Line Sharing/Dispatch/GA(%)	ADSL to Retail	55.24%	1,030	100.00%	2		0.35195	-1.2717	YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.3.1.7.2	M&R-1	Line Sharing/Non-Dispatch/GA(%)	ADSL to Retail	5.58%	2,726	20.00%	5		0.10271	-1.4043	YES
B.3.1.8.1	M&R-1	2W Analog Loop Design/Dispatch/GA(%)	R&B - Disp	8.77%	64,596	2.86%	280		0.01694	3.4909	YES
B.3.1.8.2	M&R-1	2W Analog Loop Design/Non-Dispatch/GA(%)	R&B - Disp	8.77%	64,596	0.00%	134		0.02446	3.5857	YES
B.3.1.9.1	M&R-1	2W Analog Loop Non-Design/Dispatch/GA(%)	R&B (POTS) excl SB FT	8.68%	62,384	6.62%	574		0.01181	1.7449	YES
B.3.1.9.2	M&R-1	2W Analog Loop Non-Design/Non-Dispatch/GA(%)	R&B (POTS) excl SB FT	2.03%	29,172	15.38%	13		0.03908	-3.4180	NO
B.3.1.10.1	M&R-1	Other Design/Dispatch/GA(%)	Design	1.18%	1,956	0.00%	3		0.06228	0.1888	YES
B.3.1.10.2	M&R-1	Other Design/Non-Dispatch/GA(%)	Design	0.45%	3,330	0.00%	4		0.03350	0.1345	YES
B.3.1.11.1	M&R-1	Other Non-Design/Dispatch/GA(%)	R&B	8.77%	64,596	5.06%	79		0.03185	1.1644	YES
B.3.1.11.2	M&R-1	Other Non-Design/Non-Dispatch/GA(%)	R&B	2.00%	38,341	2.56%	78		0.01587	-0.3552	YES
B.3.1.12.1	M&R-1	LNP (Standalone)/Dispatch/GA(%)	R&B (POTS)	8.71%	62,626						
B.3.1.12.2	M&R-1	LNP (Standalone)/Non-Dispatch/GA(%)	R&B (POTS)	1.92%	36,980						
		Customer Trouble Report Rate									
B.3.2.1.1	M&R-2	Switch Ports/Dispatch/GA(%)	R&B (POTS)	1.84%	3,398,594						
B.3.2.1.2	M&R-2	Switch Ports/Non-Dispatch/GA(%)	R&B (POTS)	1.09%	3,398,594						
B.3.2.2.1	M&R-2	Local Interoffice Transport/Dispatch/GA(%)	DS1/DS3	2.12%	43,378	0.00%	288		0.00861	2.4646	YES
B.3.2.2.2	M&R-2	Local Interoffice Transport/Non-Dispatch/GA(%)	DS1/DS3	1.83%	43,378	5.90%	288		0.00800	-5.0852	NO
B.3.2.3.1	M&R-2	Loop + Port Combinations/Dispatch/GA(%)	R&B	1.68%	3,846,594	0.85%	231,406		0.00028	30.0225	YES
B.3.2.3.2	M&R-2	Loop + Port Combinations/Non-Dispatch/GA(%)	R&B	1.00%	3,846,594	0.40%	231,406		0.00021	27.9786	YES
B.3.2.4.1	M&R-2	Combo Other/Dispatch/GA(%)	R&B&D - Disp	1.51%	4,333,718	5.26%	2,473		0.00247	-15.1613	NO
B.3.2.4.2	M&R-2	Combo Other/Non-Dispatch/GA(%)	R&B&D - Disp	1.51%	4,333,718	2.47%	2,473		0.00247	-3.8719	NO
B.3.2.5.1	M&R-2	xDSL (ADSL, HDSL and UCL)/Dispatch/GA(%)	ADSL to Retail	0.57%	179,704	0.71%	3,827		0.00124	-1.0701	YES
B.3.2.5.2	M&R-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/GA(%)	ADSL to Retail	1.52%	179,704	0.26%	3,827		0.00201	6.2407	YES
B.3.2.6.1	M&R-2	UNE ISDN/Dispatch/GA(%)	ISDN - BRI	5.41%	6,419	1.39%	5,973		0.00418	9.6083	YES
B.3.2.6.2	M&R-2	UNE ISDN/Non-Dispatch/GA(%)	ISDN - BRI	5.44%	6,419	0.77%	5,973		0.00419	11.1328	YES
B.3.2.7.1	M&R-2	Line Sharing/Dispatch/GA(%)	ADSL to Retail	0.57%	179,704	0.27%	749		0.00277	1.1044	YES
B.3.2.7.2	M&R-2	Line Sharing/Non-Dispatch/GA(%)	ADSL to Retail	1.52%	179,704	0.67%	749		0.00451	1.8835	YES
B.3.2.8.1	M&R-2	2W Analog Loop Design/Dispatch/GA(%)	R&B - Disp	1.68%	3,846,594	0.82%	34,064		0.00071	12.1566	YES
B.3.2.8.2	M&R-2	2W Analog Loop Design/Non-Dispatch/GA(%)	R&B - Disp	1.68%	3,846,594	0.39%	34,064		0.00071	18.2341	YES
B.3.2.9.1	M&R-2	2W Analog Loop Non-Design/Dispatch/GA(%)	R&B (POTS) excl SB FT	1.84%	3,398,594	1.52%	37,747		0.00070	4.4913	YES
B.3.2.9.2	M&R-2	2W Analog Loop Non-Design/Non-Dispatch/GA(%)	R&B (POTS) excl SB FT	0.86%	3,398,594	0.03%	37,747		0.00048	17.1827	YES
B.3.2.10.1	M&R-2	Other Design/Dispatch/GA(%)	Design	0.26%	742,684	0.32%	925		0.00169	-0.3610	YES
B.3.2.10.2	M&R-2	Other Design/Non-Dispatch/GA(%)	Design	0.45%	742,684	0.43%	925		0.00220	0.0724	YES
B.3.2.11.1	M&R-2	Other Non-Design/Dispatch/GA(%)	R&B	1.68%	3,846,594	5.49%	1,440		0.00342	-11.1454	NO
B.3.2.11.2	M&R-2	Other Non-Design/Non-Dispatch/GA(%)	R&B	1.00%	3,846,594	5.42%	1,440		0.00263	-16.7966	NO
B.3.2.12.1	M&R-2	LNP (Standalone)/Dispatch/GA(%)	R&B (POTS)	1.84%	3,398,594						
B.3.2.12.2	M&R-2	LNP (Standalone)/Non-Dispatch/GA(%)	R&B (POTS)	1.09%	3,398,594						
		Maintenance Average Duration									
B.3.3.1.1	M&R-3	Switch Ports/Dispatch/GA(hours)	R&B (POTS)	20.54	62,626			38.989			
B.3.3.1.2	M&R-3	Switch Ports/Non-Dispatch/GA(hours)	R&B (POTS)	6.38	36,980			15.433			
B.3.3.2.1	M&R-3	Local Interoffice Transport/Dispatch/GA(hours)	DS1/DS3	4.08	921	0.00	0	3.955			YES
B.3.3.2.2	M&R-3	Local Interoffice Transport/Non-Dispatch/GA(hours)	DS1/DS3	1.96	795	1.68	17	80.543	19.74230	0.0140	YES
B.3.3.3.1	M&R-3	Loop + Port Combinations/Dispatch/GA(hours)	R&B	20.33	64,596	11.95	1,959	38.571	0.88457	9.4745	YES
B.3.3.3.2	M&R-3	Loop + Port Combinations/Non-Dispatch/GA(hours)	R&B	6.30	38,341	4.13	923	15.267	0.50852	4.2747	YES
B.3.3.4.1	M&R-3	Combo Other/Dispatch/GA(hours)	R&B&D - Disp	20.14	65,426	4.83	130	40.761	3.57853	4.2769	YES
B.3.3.4.2	M&R-3	Combo Other/Non-Dispatch/GA(hours)	R&B&D - Disp	20.14	65,426	2.18	61	40.761	5.22134	3.4394	YES
B.3.3.5.1	M&R-3	xDSL (ADSL, HDSL and UCL)/Dispatch/GA(hours)	ADSL to Retail	126.22	1,030	5.29	27	288.047	56.15654	2.1536	YES
B.3.3.5.2	M&R-3	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/GA(hours)	ADSL to Retail	9.57	2,726	1.58	10	131.481	41.65410	0.1919	YES
B.3.3.6.1	M&R-3	UNE ISDN/Dispatch/GA(hours)	ISDN - BRI	17.19	347	4.16	83	25.252	3.08544	4.2204	YES
B.3.3.6.2	M&R-3	UNE ISDN/Non-Dispatch/GA(hours)	ISDN - BRI	4.59	349	4.42	46	8.068	1.26547	0.1335	YES
B.3.3.7.1	M&R-3	Line Sharing/Dispatch/GA(hours)	ADSL to Retail	126.22	1,030	31.85	2	288.047	203.87764	0.4629	YES
B.3.3.7.2	M&R-3	Line Sharing/Non-Dispatch/GA(hours)	ADSL to Retail	9.57	2,726	10.61	5	131.481	58.85395	-0.0177	YES
B.3.3.8.1	M&R-3	2W Analog Loop Design/Dispatch/GA(hours)	R&B - Disp	20.33	64,596	5.92	280	38.571	2.31005	6.2412	YES
B.3.3.8.2	M&R-3	2W Analog Loop Design/Non-Dispatch/GA(hours)	R&B - Disp	20.33	64,596	2.80	134	38.571	3.33548	5.2569	YES
B.3.3.9.1	M&R-3	2W Analog Loop Non-Design/Dispatch/GA(hours)	R&B (POTS) excl SB FT	20.53	62,384	10.93	574	39.028	1.63647	5.8620	YES
B.3.3.9.2	M&R-3	2W Analog Loop Non-Design/Non-Dispatch/GA(hours)	R&B (POTS) excl SB FT	6.77	29,172	15.60	13	15.931	4.41945	-1.9988	NO
B.3.3.10.1	M&R-3	Other Design/Dispatch/GA(hours)	Design	6.86	1,956	3.27	3	109.586	63.31818	0.0566	YES
B.3.3.10.2	M&R-3	Other Design/Non-Dispatch/GA(hours)	Design	2.13	3,330	2.88	4	9.038	4.52166	-0.1650	YES
B.3.3.11.1	M&R-3	Other Non-Design/Dispatch/GA(hours)	R&B	20.33	64,596	12.97	79	38.571	4.34223	1.6963	YES
B.3.3.11.2	M&R-3	Other Non-Design/Non-Dispatch/GA(hours)	R&B	6.30	38,341	3.58	78	15.267	1.73036	1.5739	YES

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				Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.3.3.12.1	M&R-3	LNP (Standalone)/Dispatch/GA(hours)		R&B (POTS)	20.54	62,626			38.989			
B.3.3.12.2	M&R-3	LNP (Standalone)/Non-Dispatch/GA(hours)		R&B (POTS)	6.38	36,980			15.433			
	% Repeat Troubles within 30 Days											
B.3.4.1.1	M&R-4	Switch Ports/Dispatch/GA(%)		R&B (POTS)	20.68%	62,626						
B.3.4.1.2	M&R-4	Switch Ports/Non-Dispatch/GA(%)		R&B (POTS)	17.40%	36,980						
B.3.4.2.1	M&R-4	Local Interoffice Transport/Dispatch/GA(%)		DS1/DS3	34.64%	921	0.00%	0				YES
B.3.4.2.2	M&R-4	Local Interoffice Transport/Non-Dispatch/GA(%)		DS1/DS3	30.69%	795	47.06%	17		0.11305	-1.4478	YES
B.3.4.3.1	M&R-4	Loop + Port Combinations/Dispatch/GA(%)		R&B	20.65%	64,596	14.09%	1,959		0.00928	7.0646	YES
B.3.4.3.2	M&R-4	Loop + Port Combinations/Non-Dispatch/GA(%)		R&B	17.43%	38,341	13.98%	923		0.01264	2.7316	YES
B.3.4.4.1	M&R-4	Combo Other/Dispatch/GA(%)		R&B&D - Disp	20.91%	65,426	44.62%	130		0.03570	-6.6407	NO
B.3.4.4.2	M&R-4	Combo Other/Non-Dispatch/GA(%)		R&B&D - Disp	20.91%	65,426	24.59%	61		0.05209	-0.7070	YES
B.3.4.5.1	M&R-4	xDSL (ADSL, HDSL and UCL)/Dispatch/GA(%)		ADSL to Retail	41.75%	1,030	18.52%	27		0.09614	2.4161	YES
B.3.4.5.2	M&R-4	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/GA(%)		ADSL to Retail	42.26%	2,726	10.00%	10		0.15649	2.0614	YES
B.3.4.6.1	M&R-4	UNE ISDN/Dispatch/GA(%)		ISDN - BRI	31.99%	347	25.30%	83		0.05699	1.1734	YES
B.3.4.6.2	M&R-4	UNE ISDN/Non-Dispatch/GA(%)		ISDN - BRI	26.07%	349	23.91%	46		0.06887	0.3139	YES
B.3.4.7.1	M&R-4	Line Sharing/Dispatch/GA(%)		ADSL to Retail	41.75%	1,030	50.00%	2		0.34904	-0.2364	YES
B.3.4.7.2	M&R-4	Line Sharing/Non-Dispatch/GA(%)		ADSL to Retail	42.26%	2,726	40.00%	5		0.22111	0.1022	YES
B.3.4.8.1	M&R-4	2W Analog Loop Design/Dispatch/GA(%)		R&B - Disp	20.65%	64,596	12.50%	280		0.02424	3.3606	YES
B.3.4.8.2	M&R-4	2W Analog Loop Design/Non-Dispatch/GA(%)		R&B - Disp	20.65%	64,596	8.96%	134		0.03500	3.3402	YES
B.3.4.9.1	M&R-4	2W Analog Loop Non-Design/Dispatch/GA(%)		R&B (POTS) excl SB FT	20.62%	62,384	17.07%	574		0.01696	2.0885	YES
B.3.4.9.2	M&R-4	2W Analog Loop Non-Design/Non-Dispatch/GA(%)		R&B (POTS) excl SB FT	16.80%	29,172	38.46%	13		0.10372	-2.0885	NO
B.3.4.10.1	M&R-4	Other Design/Dispatch/GA(%)		Design	38.50%	1,956	0.00%	3		0.28115	1.3693	YES
B.3.4.10.2	M&R-4	Other Design/Non-Dispatch/GA(%)		Design	35.89%	3,330	0.00%	4		0.23998	1.4954	YES
B.3.4.11.1	M&R-4	Other Non-Design/Dispatch/GA(%)		R&B	20.65%	64,596	16.46%	79		0.04557	0.9197	YES
B.3.4.11.2	M&R-4	Other Non-Design/Non-Dispatch/GA(%)		R&B	17.43%	38,341	24.36%	78		0.04300	-1.6120	YES
B.3.4.12.1	M&R-4	LNP (Standalone)/Dispatch/GA(%)		R&B (POTS)	20.68%	62,626						
B.3.4.12.2	M&R-4	LNP (Standalone)/Non-Dispatch/GA(%)		R&B (POTS)	17.40%	36,980						
	Out of Service > 24 hours											
B.3.5.1.1	M&R-5	Switch Ports/Dispatch/GA(%)		R&B (POTS)	18.64%	39,655						
B.3.5.1.2	M&R-5	Switch Ports/Non-Dispatch/GA(%)		R&B (POTS)	8.41%	10,270						
B.3.5.2.1	M&R-5	Local Interoffice Transport/Dispatch/GA(%)		DS1/DS3	0.43%	921	0.00%	0				YES
B.3.5.2.2	M&R-5	Local Interoffice Transport/Non-Dispatch/GA(%)		DS1/DS3	0.25%	795	0.00%	17		0.01228	0.2049	YES
B.3.5.3.1	M&R-5	Loop + Port Combinations/Dispatch/GA(%)		R&B	18.50%	40,996	9.96%	1,416		0.01049	8.1366	YES
B.3.5.3.2	M&R-5	Loop + Port Combinations/Non-Dispatch/GA(%)		R&B	8.14%	10,914	2.31%	476		0.01280	4.5507	YES
B.3.5.4.1	M&R-5	Combo Other/Dispatch/GA(%)		R&B&D - Disp	18.06%	42,057	0.77%	130		0.03379	5.1163	YES
B.3.5.4.2	M&R-5	Combo Other/Non-Dispatch/GA(%)		R&B&D - Disp	18.06%	42,057	0.00%	61		0.04929	3.6636	YES
B.3.5.5.1	M&R-5	xDSL (ADSL, HDSL and UCL)/Dispatch/GA(%)		ADSL to Retail	55.24%	1,030	0.00%	27		0.09694	5.6986	YES
B.3.5.5.2	M&R-5	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/GA(%)		ADSL to Retail	5.58%	2,726	0.00%	10		0.07269	0.7670	YES
B.3.5.6.1	M&R-5	UNE ISDN/Dispatch/GA(%)		ISDN - BRI	20.72%	304	0.00%	83		0.05020	4.1284	YES
B.3.5.6.2	M&R-5	UNE ISDN/Non-Dispatch/GA(%)		ISDN - BRI	1.91%	262	2.17%	46		0.02187	-0.1214	YES
B.3.5.7.1	M&R-5	Line Sharing/Dispatch/GA(%)		ADSL to Retail	55.24%	1,030	0.00%	0				YES
B.3.5.7.2	M&R-5	Line Sharing/Non-Dispatch/GA(%)		ADSL to Retail	5.58%	2,726	100.00%	1		0.22950	-4.1144	NO
B.3.5.8.1	M&R-5	2W Analog Loop Design/Dispatch/GA(%)		R&B - Disp	18.50%	40,996	2.86%	280		0.02328	6.7173	YES
B.3.5.8.2	M&R-5	2W Analog Loop Design/Non-Dispatch/GA(%)		R&B - Disp	18.50%	40,996	0.00%	134		0.03360	5.5056	YES
B.3.5.9.1	M&R-5	2W Analog Loop Non-Design/Dispatch/GA(%)		R&B (POTS) excl SB FT	18.63%	39,644	14.89%	47		0.05683	0.6581	YES
B.3.5.9.2	M&R-5	2W Analog Loop Non-Design/Non-Dispatch/GA(%)		R&B (POTS) excl SB FT	8.41%	10,258	0.00%	0				YES
B.3.5.10.1	M&R-5	Other Design/Dispatch/GA(%)		Design	1.18%	1,956	0.00%	3		0.06228	0.1888	YES
B.3.5.10.2	M&R-5	Other Design/Non-Dispatch/GA(%)		Design	0.45%	3,330	0.00%	4		0.03350	0.1345	YES
B.3.5.11.1	M&R-5	Other Non-Design/Dispatch/GA(%)		R&B	18.50%	40,996	7.41%	54		0.05287	2.0974	YES
B.3.5.11.2	M&R-5	Other Non-Design/Non-Dispatch/GA(%)		R&B	8.14%	10,914	2.86%	35		0.04629	1.1406	YES
B.3.5.12.1	M&R-5	LNP (Standalone)/Dispatch/GA(%)		R&B (POTS)	18.64%	39,655						
B.3.5.12.2	M&R-5	LNP (Standalone)/Non-Dispatch/GA(%)		R&B (POTS)	8.41%	10,270						
	Unbundled Network Elements - Billing											
	Invoice Accuracy											
B.4.1	B-1	GA(%)		BST - State	97.58%	$381,260,898	98.52%	$6,652,582		0.00006	-156.4116	YES
	Mean Time to Deliver Invoices - CRIS											
B.4.2	B-2	Region(business days)		BST - Region	4.13	1	3.49	1,395				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Local Interconnection Trunks - Ordering										
	% Rejected Service Requests										
C.1.1	O-7	Local Interconnection Trunks/GA(%)	Diagnostic			47.46%	177				Diagnostic
	Reject Interval										
C.1.2	O-8	Local Interconnection Trunks/GA(%)	>= 85% w in 4 days			84.52%	84				NO
	FOC Timeliness										
C.1.3	O-9	Local Interconnection Trunks/GA(%)	>= 95% w in 10 days			95.12%	246				YES
	FOC & Reject Response Completeness										
C.1.4	O-11	Local Interconnection Trunks/GA(%)	>= 95%			98.19%	166				YES
	FOC & Reject Response Completeness (Multiple Responses)										
C.1.5	O-11	Local Interconnection Trunks/GA(%)	>= 95%								
	Local Interconnection Trunks - Provisioning										
	Order Completion Interval										
C.2.1	P-4	Local Interconnection Trunks/GA(days)	Parity w Retail	27.43	44	24.35	20	35.845	9.66665	0.3188	YES
	Held Orders										
C.2.2	P-1	Local Interconnection Trunks/GA(days)	Parity w Retail	0.00	0	0.00	0				YES
	% Jeopardies										
C.2.3	P-2	Local Interconnection Trunks/GA(%)	Parity w Retail	0.00%	45	0.00%	22		0.00000		YES
	Average Jeopardy Notice Interval										
C.2.4	P-2	Local Interconnection Trunks/GA(hours)	95% >= 48 hrs								
	% Missed Installation Appointments										
C.2.5	P-3	Local Interconnection Trunks/GA(%)	Parity w Retail	2.27%	44	0.00%	21		0.03953	0.5750	YES
	% Provisioning Troubles within 30 Days										
C.2.6	P-9	Local Interconnection Trunks/GA(%)	Parity w Retail	0.00%	2,076	0.08%	1,189		0.00000		NO
	Average Completion Notice Interval										
C.2.7	P-5	Local Interconnection Trunks/GA(hours)	Parity w Retail	151.91	39	2.30	17	242.306	70.42099	2.1245	YES
	Total Service Order Cycle Time										
C.2.8	P-10	Local Interconnection Trunks/GA(days)	Diagnostic	***Under development***							
	Total Service Order Cycle Time (offered)										
C.2.9	P-10	Local Interconnection Trunks/GA(days)	Diagnostic	***Under development***							
	% Completions w/o Notice or < 24 hours										
C.2.10.1	P-6	Local Interconnection Trunks/Dispatch/GA(%)	Diagnostic			100.00%	20				Diagnostic
C.2.10.2	P-6	Local Interconnection Trunks/Non-Dispatch/GA(%)	Diagnostic								Diagnostic
	Service Order Accuracy										
C.2.11.1.1	P-11	Local Interconnection Trunks/<10 circuits/Dispatch/GA(%)	>= 95%			100.00%	53				YES
C.2.11.1.2	P-11	Local Interconnection Trunks/<10 circuits/Non-Dispatch/GA(%)	>= 95%			92.31%	26				NO
C.2.11.2.1	P-11	Local Interconnection Trunks/>=10 circuits/Dispatch/GA(%)	>= 95%			100.00%	1				YES
C.2.11.2.2	P-11	Local Interconnection Trunks/>=10 circuits/Non-Dispatch/GA(%)	>= 95%			100.00%	3				YES
	Local Interconnection Trunks - Maintenance and Repair										
	Missed Repair Appointments										
C.3.1.1	M&R-1	Local Interconnection Trunks/Dispatch/GA(%)	Parity w Retail	40.00%	5	0.00%	1		0.53666	0.7454	YES
C.3.1.2	M&R-1	Local Interconnection Trunks/Non-Dispatch/GA(%)	Parity w Retail	0.31%	641	0.00%	23		0.01184	0.2636	YES
	Customer Trouble Report Rate										
C.3.2.1	M&R-2	Local Interconnection Trunks/Dispatch/GA(%)	Parity w Retail	0.00%	325,524	0.00%	124,737		0.00001	0.5626	YES
C.3.2.2	M&R-2	Local Interconnection Trunks/Non-Dispatch/GA(%)	Parity w Retail	0.20%	325,524	0.02%	124,737		0.00015	12.0780	YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
		Maintenance Average Duration									
C.3.3.1	M&R-3	Local Interconnection Trunks/Dispatch/GA(hours)	Parity w Retail	47.39	5	6.03	1	61.335	67.18902	0.6155	YES
C.3.3.2	M&R-3	Local Interconnection Trunks/Non-Dispatch/GA(hours)	Parity w Retail	0.65	641	3.24	23	2.586	0.54872	-4.7225	NO
		% Repeat Troubles within 30 Days									
C.3.4.1	M&R-4	Local Interconnection Trunks/Dispatch/GA(%)	Parity w Retail	60.00%	5	0.00%	1		0.53666	1.1180	YES
C.3.4.2	M&R-4	Local Interconnection Trunks/Non-Dispatch/GA(%)	Parity w Retail	18.10%	641	13.04%	23		0.08170	0.6185	YES
		Out of Service > 24 hours									
C.3.5.1	M&R-5	Local Interconnection Trunks/Dispatch/GA(%)	Parity w Retail	40.00%	5	0.00%	1		0.53666	0.7454	YES
C.3.5.2	M&R-5	Local Interconnection Trunks/Non-Dispatch/GA(%)	Parity w Retail	0.31%	641	0.00%	23		0.01184	0.2636	YES
		Local Interconnection Trunks - Billing									
		Invoice Accuracy									
C.4.1	B-1	GA(%)	BST - State	97.58%	$381,260,898	94.93%	$4,812,512		0.00007	376.2724	NO
		Mean Time to Deliver Invoices - CABS									
C.4.2	B-2	Region(calendar days)	BST - Region	5.06	1	4.61	4,082				YES
		LOCAL INTERCONNECTION TRUNKS - TRUNK BLOCKING									
		Trunk Group Performance - Aggregate									
C.5.1	TGP-1	GA	>0.5% dif 2 consec. Hrs			0					YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Operations Support Systems - Pre-Ordering										
	% Interface Availability - CLEC										
D.1.1.1	OSS-2	EDI/Region(%)	>= 99.5%			100.00%					YES
D.1.1.2	OSS-2	HAL/Region(%)	>= 99.5%			100.00%					YES
D.1.1.3	OSS-2	LENS/Region(%)	>= 99.5%			99.92%					YES
D.1.1.4	OSS-2	LEO MAINFRAME/Region(%)	>= 99.5%			100.00%					YES
D.1.1.5	OSS-2	LEO UNIX/Region(%)	>= 99.5%								
D.1.1.6	OSS-2	LESOG/Region(%)	>= 99.5%			100.00%					YES
D.1.1.7	OSS-2	TAG/Region(%)	>= 99.5%			99.98%					YES
D.1.1.8	OSS-2	PSIMS/Region(%)	>= 99.5%			100.00%					YES
	% Interface Availability - BST & CLEC										
D.1.2.1	OSS-2	ATLAS/COFFI/Region(%)	>= 99.5%			99.99%					YES
D.1.2.2	OSS-2	BOCRIS/Region(%)	>= 99.5%			99.99%					YES
D.1.2.3	OSS-2	DSAP/Region(%)	>= 99.5%			99.98%					YES
D.1.2.4	OSS-2	RSAG/Region(%)	>= 99.5%			99.99%					YES
D.1.2.5	OSS-2	SOCS/Region(%)	>= 99.5%			99.99%					YES
D.1.2.6	OSS-2	SONGS/Region(%)	>= 99.5%			99.99%					YES
D.1.2.7	OSS-2	DOE/Region(%)	>= 99.5%			100.00%					YES
D.1.2.8	OSS-2	LNP Gateway/Region(%)	>= 99.5%			100.00%					YES
D.1.2.9	OSS-2	COG/Region(%)	>= 99.5%			100.00%					YES
D.1.2.10	OSS-2	DOM/Region(%)	>= 99.5%			99.99%					YES
D.1.2.11	OSS-2	SOG/Region(%)	>= 99.5%			100.00%					YES
	Average Response Interval - CLEC (LENS) *(BST Measure Includes Additional 2 Seconds)*										
D.1.3.1.1	OSS-1	RSAG, by TN/Region(seconds)	RNS - RSAG, by TN + 2 sec	3.06	2,788,670	1.41	340,259				YES
D.1.3.1.2	OSS-1	RSAG, by TN/Region(seconds)	ROS - RSAG, by TN + 2 sec	3.31	6,413	1.41	340,259				YES
D.1.3.2.1	OSS-1	RSAG, by ADDR/Region(seconds)	RNS - RSAG, by ADDR + 2 sec	3.18	8,259,421	1.26	222,420				YES
D.1.3.2.2	OSS-1	RSAG, by ADDR/Region(seconds)	ROS - RSAG, by ADDR + 2 sec	4.86	749,470	1.26	222,420				YES
D.1.3.3.1	OSS-1	ATLAS/Region(seconds)	RNS - ATLAS + 2 sec	3.16	821,942	1.13	85,216				YES
D.1.3.3.2	OSS-1	ATLAS/Region(seconds)	ROS - ATLAS + 2 sec	2.74	243,059	1.13	85,216				YES
D.1.3.4.1	OSS-1	DSAP/Region(seconds)	RNS - DSAP + 2 sec	2.79	1,488,382	0.59	1,232				YES
D.1.3.4.2	OSS-1	DSAP/Region(seconds)	ROS - DSAP + 2 sec	2.68	296,523	0.59	1,232				YES
D.1.3.5.1	OSS-1	HAL/CRIS/Region(seconds)	RNS - CRSACCTS + 2 sec	10.10	4,803,641	1.42	1,176,815				YES
D.1.3.5.2	OSS-1	HAL/CRIS/Region(seconds)	ROS - CRSOCSR + 2 sec	3.29	536,898	1.42	1,176,815				YES
D.1.3.6.1	OSS-1	COFFI/Region(seconds)	RNS - OASISBIG + 2 sec	4.74	10,143,203	6.33	47,940				NO
D.1.3.6.2	OSS-1	COFFI/Region(seconds)	ROS - OASISBIG + 2 sec	5.53	643,081	6.33	47,940				NO
D.1.3.7.1	OSS-1	PSIMS/ORB/Region(seconds)	RNS - OASISBIG + 2 sec	4.74	10,143,203	0.10	96,782				YES
D.1.3.7.2	OSS-1	PSIMS/ORB/Region(seconds)	ROS - OASISBIG + 2 sec	5.53	643,081	0.10	96,782				YES
	Average Response Interval - CLEC (TAG) *(BST Measure Includes Additional 2 Seconds)*										
D.1.4.1.1	OSS-1	RSAG, by TN/Region(seconds)	RNS - RSAG, by TN + 2 sec	3.06	2,788,670	1.68	193,263				YES
D.1.4.1.2	OSS-1	RSAG, by TN/Region(seconds)	ROS - RSAG, by TN + 2 sec	3.31	6,413	1.68	193,263				YES
D.1.4.2.1	OSS-1	RSAG, by ADDR/Region(seconds)	RNS - RSAG, by ADDR + 2 sec	3.18	8,259,421	1.72	44,039				YES
D.1.4.2.2	OSS-1	RSAG, by ADDR/Region(seconds)	ROS - RSAG, by ADDR + 2 sec	4.86	749,470	1.72	44,039				YES
D.1.4.3.1	OSS-1	ATLAS - MLH/Region(seconds)	Diagnostic								Diagnostic
D.1.4.3.2	OSS-1	ATLAS - MLH/Region(seconds)	Diagnostic								Diagnostic
D.1.4.4.1	OSS-1	ATLAS - DID/Region(seconds)	Diagnostic								Diagnostic
D.1.4.4.2	OSS-1	ATLAS - DID/Region(seconds)	Diagnostic								Diagnostic
D.1.4.5.1	OSS-1	ATLAS - TN/Region(seconds)	RNS - ATLAS - TN + 2 sec	3.16	821,942	1.96	6,798				YES
D.1.4.5.2	OSS-1	ATLAS - TN/Region(seconds)	ROS - ATLAS - TN + 2 sec	2.74	243,059	1.96	6,798				YES
D.1.4.6.1	OSS-1	DSAP/Region(seconds)	RNS - DSAP + 2 sec	2.79	1,488,382	2.65	253,701				YES
D.1.4.6.2	OSS-1	DSAP/Region(seconds)	ROS - DSAP + 2 sec	2.68	296,523	2.65	253,701				YES
D.1.4.7.1	OSS-1	HAL/CRIS/Region(seconds)	RNS - CRSACCTS + 2 sec	10.10	4,803,641	2.16	167,141				YES
D.1.4.7.2	OSS-1	HAL/CRIS/Region(seconds)	ROS - CRSOCSR + 2 sec	3.29	536,898	2.16	167,141				YES
D.1.4.8.1	OSS-1	CRSEINT/Region(seconds)	RNS - CRSACCTS + 2 sec	***This data not applicable after 5-1-2001, see D.1.4.7.1***							
D.1.4.8.2	OSS-1	CRSEINT/Region(seconds)	ROS - CRSOCSR + 2 sec	***This data not applicable after 5-1-2001, see D.1.4.7.2***							
D.1.4.9.1	OSS-1	CRSECSRL/Region(seconds)	RNS - CRSACCTS + 2 sec	***This data not applicable after 7-1-2001; see D.1.4.7.1***							
D.1.4.9.2	OSS-1	CRSECSRL/Region(seconds)	ROS - CRSOCSR + 2 sec	***This data not applicable after 7-1-2001; see D.1.4.7.2***							

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Operations Support Systems - Maintenance and Repair										
	% Interface Availability - BST										
D.2.1	OSS-3	TAFI/Region(%)	>= 99.5%	100.00%							YES
	% Interface Availability - CLEC										
D.2.2.1	OSS-3	CLEC TAFI/Region(%)	>= 99.5%			100.00%					YES
D.2.2.2	OSS-3	ECTA/Region(%)	>= 99.5%			99.98%					YES
	% Interface Availability - BST & CLEC										
D.2.3.1	OSS-3	CRIS/Region(%)	>= 99.5%			99.99%					YES
D.2.3.2	OSS-3	LMOS HOST/Region(%)	>= 99.5%			100.00%					YES
D.2.3.3	OSS-3	LNP/Region(%)	>= 99.5%			100.00%					YES
D.2.3.4	OSS-3	MARCH/Region(%)	>= 99.5%			100.00%					YES
D.2.3.5	OSS-3	OSPCM/Region(%)	>= 99.5%			100.00%					YES
D.2.3.6	OSS-3	Predictor/Region(%)	>= 99.5%			100.00%					YES
D.2.3.7	OSS-3	SOCS/Region(%)	>= 99.5%			99.99%					YES
	Average Response Interval										
D.2.4.1.1	OSS-4	CRIS/Region(%) <= 4 Seconds	Parity w Retail	95.48%	1,438,663	94.86%	92,121		0.00071	8.8276	NO
D.2.4.1.2	OSS-4	CRIS/Region(%) <= 10 Seconds	Parity w Retail	98.87%	1,438,663	99.23%	92,121		0.00036	-9.9247	YES
D.2.4.1.3	OSS-4	CRIS/Region(%) > 10 Seconds	Parity w Retail	1.13%	1,438,663	0.77%	92,121		0.00036	9.9247	YES
D.2.4.2.1	OSS-4	DLETH/Region(%) <= 4 Seconds	Parity w Retail	9.96%	40,891	9.48%	770		0.01089	0.4385	YES
D.2.4.2.2	OSS-4	DLETH/Region(%) <= 10 Seconds	Parity w Retail	79.74%	40,891	85.71%	770		0.01462	-4.0884	YES
D.2.4.2.3	OSS-4	DLETH/Region(%) > 10 Seconds	Parity w Retail	20.26%	40,891	14.29%	770		0.01462	4.0884	YES
D.2.4.3.1	OSS-4	DLR/Region(%) <= 4 Seconds	Parity w Retail	5.98%	31,830	14.51%	38,390		0.00180	-47.4622	YES
D.2.4.3.2	OSS-4	DLR/Region(%) <= 10 Seconds	Parity w Retail	84.33%	31,830	92.41%	38,390		0.00276	-29.3310	YES
D.2.4.3.3	OSS-4	DLR/Region(%) > 10 Seconds	Parity w Retail	15.67%	31,830	7.59%	38,390		0.00276	29.3310	YES
D.2.4.4.1	OSS-4	LMOS/Region(%) <= 4 Seconds	Parity w Retail	99.68%	1,438,646	97.90%	93,350		0.00019	92.8188	NO
D.2.4.4.2	OSS-4	LMOS/Region(%) <= 10 Seconds	Parity w Retail	99.81%	1,438,646	99.38%	93,350		0.00015	29.1786	NO
D.2.4.4.3	OSS-4	LMOS/Region(%) > 10 Seconds	Parity w Retail	0.19%	1,438,646	0.62%	93,350		0.00015	-29.1786	NO
D.2.4.5.1	OSS-4	LMOSupd/Region(%) <= 4 Seconds	Parity w Retail	98.42%	1,044,460	93.57%	53,540		0.00055	87.7760	NO
D.2.4.5.2	OSS-4	LMOSupd/Region(%) <= 10 Seconds	Parity w Retail	99.86%	1,044,460	96.17%	53,540		0.00017	222.5064	NO
D.2.4.5.3	OSS-4	LMOSupd/Region(%) > 10 Seconds	Parity w Retail	0.14%	1,044,460	3.83%	53,540		0.00017	-222.5064	NO
D.2.4.6.1	OSS-4	LNP/Region(%) <= 4 Seconds	Parity w Retail	99.77%	104,122	98.88%	5,180		0.00068	13.1916	NO
D.2.4.6.2	OSS-4	LNP/Region(%) <= 10 Seconds	Parity w Retail	99.91%	104,122	99.75%	5,180		0.00043	3.8011	NO
D.2.4.6.3	OSS-4	LNP/Region(%) > 10 Seconds	Parity w Retail	0.09%	104,122	0.25%	5,180		0.00043	-3.8011	NO
D.2.4.7.1	OSS-4	MARCH/Region(%) <= 4 Seconds	Parity w Retail	29.95%	6,534	24.78%	464		0.02201	2.3478	NO
D.2.4.7.2	OSS-4	MARCH/Region(%) <= 10 Seconds	Parity w Retail	29.95%	6,534	24.78%	464		0.02201	2.3478	NO
D.2.4.7.3	OSS-4	MARCH/Region(%) > 10 Seconds	Parity w Retail	70.05%	6,534	75.22%	464		0.02201	-2.3478	NO
D.2.4.8.1	OSS-4	OSPCM/Region(%) <= 4 Seconds	Parity w Retail	51.15%	4,645	49.33%	75		0.05818	0.3125	YES
D.2.4.8.2	OSS-4	OSPCM/Region(%) <= 10 Seconds	Parity w Retail	96.53%	4,645	100.00%	75		0.02129	-1.6279	YES
D.2.4.8.3	OSS-4	OSPCM/Region(%) > 10 Seconds	Parity w Retail	3.47%	4,645	0.00%	75		0.02129	1.6279	YES
D.2.4.9.1	OSS-4	Predictor/Region(%) <= 4 Seconds	Parity w Retail	20.18%	69,102	31.36%	5,721		0.00552	-20.2443	YES
D.2.4.9.2	OSS-4	Predictor/Region(%) <= 10 Seconds	Parity w Retail	20.18%	69,102	31.36%	5,721		0.00552	-20.2443	YES
D.2.4.9.3	OSS-4	Predictor/Region(%) > 10 Seconds	Parity w Retail	79.82%	69,102	68.64%	5,721		0.00552	20.2443	YES
D.2.4.10.1	OSS-4	SOCS/Region(%) <= 4 Seconds	Parity w Retail	99.82%	214,410	99.88%	14,791		0.00036	-1.5089	YES
D.2.4.10.2	OSS-4	SOCS/Region(%) <= 10 Seconds	Parity w Retail	99.98%	214,410	99.99%	14,791		0.00011	-0.2182	YES
D.2.4.10.3	OSS-4	SOCS/Region(%) > 10 Seconds	Parity w Retail	0.02%	214,410	0.01%	14,791		0.00011	0.2182	YES
D.2.4.11.1	OSS-4	NIW/Region(%) <= 4 Seconds	Parity w Retail	68.95%	57,955	67.62%	3,447		0.00811	1.6325	YES
D.2.4.11.2	OSS-4	NIW/Region(%) <= 10 Seconds	Parity w Retail	99.32%	57,955	99.16%	3,447		0.00144	1.1477	YES
D.2.4.11.3	OSS-4	NIW/Region(%) > 10 Seconds	Parity w Retail	0.68%	57,955	0.84%	3,447		0.00144	-1.1477	YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Collocation - Collocation										
	Average Response Time										
E.1.1.1	C-1	Virtual/GA (calendar days)	<= 10 days			3	2				YES
E.1.1.2	C-1	Physical Caged/GA (calendar days)	<= 20 days			14	19				YES
E.1.1.3	C-1	Physical Cageless/GA (calendar days)	<= 20 days			16	7				YES
	Average Arrangement Time										
E.1.2.1	C-2	Virtual-Ordinary/GA (calendar days)	<= 50 days			48	4				YES
E.1.2.2	C-2	Virtual-Extraordinary/GA (calendar days)	<= 75 days								
E.1.2.3	C-2	Physical Caged/GA (calendar days)	<= 90 days			69	6				YES
E.1.2.4	C-2	Physical Cageless/GA (calendar days)	<= 60 days			48	28				YES
E.1.2.5	C-2	Physical Cageless-Extraordinary/GA (calendar days)	<= 90 days								
	% Due Dates Missed										
E.1.3.1	C-3	Virtual/GA (%)	< 5% missed			0.00%	4				YES
E.1.3.2	C-3	Physical/GA (%)	< 5% missed			0.00%	34				YES

BellSouth Monthly State Summary

Georgia, November 2001

				Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	General - Flow Through											
	% Flow Through Service Requests											
F.1.1.1	O-3	Summary/Region(%)		Diagnostic			86.31%	272,689				Diagnostic
F.1.1.2	O-3	Aggregate/Region(%)		Diagnostic			86.31%	272,689				Diagnostic
F.1.1.3	O-3	Residence/Region(%)		>= 95%			89.40%	189,172				NO
F.1.1.4	O-3	Business/Region(%)		>= 90%			75.18%	6,402				NO
F.1.1.5	O-3	UNE/Region(%)		>= 85%			79.66%	77,115				NO
	% Flow Through Service Requests - Achieved											
F.1.2.1	O-3	Summary/Region(%)		Diagnostic			76.67%	306,989				Diagnostic
F.1.2.2	O-3	Aggregate/Region(%)		Diagnostic			76.67%	306,989				Diagnostic
F.1.2.3	O-3	Residence/Region(%)		Diagnostic			82.07%	206,049				Diagnostic
F.1.2.4	O-3	Business/Region(%)		Diagnostic			53.26%	9,037				Diagnostic
F.1.2.5	O-3	UNE/Region(%)		Diagnostic			66.84%	91,903				Diagnostic
	% Flow Through Service Requests - LNP											
F.1.3.1	O-3	Summary/Region(%)		>= 85%			91.24%	10,560				YES
F.1.3.2	O-3	Aggregate/Region(%)		>= 85%			91.24%	10,560				YES
F.1.3.3	O-3	Residence/Region(%)		Diagnostic								Diagnostic
F.1.3.4	O-3	Business/Region(%)		Diagnostic								Diagnostic
	General - Pre-Ordering											
	Loop Makeup Inquiry (Manual)											
F.2.1	PO-1	Loops/GA(%)		>= 95% w in 3 bus days			100.00%	4				YES
	Loop Makeup Inquiry (Electronic)											
F.2.2	PO-2	Loops/GA(%)		>= 95% w in 1 min			95.75%	777				YES
	General - Ordering											
	Service Inquiry with Firm Order											
F.3.1.1	O-10	xDSL (ADSL, HDSL and UCL)/GA(%)		>= 95% w in 5 bus days			100.00%	23				YES
F.3.1.2	O-10	Local Interoffice Transport/GA(%)		>= 95% w in 5 bus days			100.00%	1				YES
	General - Ordering											
	Average Speed of Answer											
F.4.1	O-12	Region(seconds)		Parity w Retail	174.38	6,225,045	27.24	69,274				YES
	General - Maintenance Center											
	Average Answer Time											
F.5.1	M&R-6	Region(seconds)		Parity w Retail	37.42	1,903,933	24.23	77,177				YES
	General - Operator Services (Toll)											
	Average Speed to Answer											
F.6.1	OS-1	GA(seconds)		PBD			2.30					PBD
	% Answered in 10 seconds											
F.6.2	OS-2	GA(%)		PBD			93.00%					PBD
	General - Directory Assistance											
	Average Speed to Answer											
F.7.1	DA-1	GA(seconds)		PBD			5.65					PBD
	% Answered in 12 seconds											

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				Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
F.7.2	DA-2	GA(%)		PBD			84.70%					PBD
	General - E911											
	Mean Interval											
F.8.1	E-3	GA(hours)		PBD			1.01	2,928				PBD
	% Accuracy											
F.8.2	E-2	GA(%)		PBD			92.13%	417,561				PBD
	% Timeliness											
F.8.3	E-1	GA(%)		PBD			100.00%	2,928				PBD
	General - Billing											
	Usage Data Delivery Accuracy											
F.9.1	B-3	Region(%)		Parity w Retail	99.41%	5,419	100.00%	18,003		0.00119	-4.9742	YES
	Usage Data Delivery Timeliness											
F.9.2	B-5	Region(%)		Parity w Retail	98.89%	31,341	98.37%	270,743,237		0.00059	8.7900	NO
	Usage Data Delivery Completeness											
F.9.3	B-4	Region(%)		Parity w Retail	99.85%	31,341	99.54%	270,743,237		0.00022	14.5662	NO
	Mean Time to Deliver Usage											
F.9.4	B-6	Region(days)		Parity w Retail	3.38	31,341	2.74	270,743,237				YES
	Recurring Charge Completeness											
F.9.5.1	B-7	Resale/GA(%)		Parity w Retail	79.74%	$14,898,427	95.64%	$427,939		0.00138	-114.8906	YES
F.9.5.2	B-7	UNE/GA(%)		>= 90%			98.68%	$441,647				YES
F.9.5.3	B-7	Interconnection/GA(%)		>= 90%			98.49%	$15,649				YES
	Non-Recurring Charge Completeness											
F.9.6.1	B-8	Resale/GA(%)		Parity w Retail	82.92%	$22,001,156	95.99%	$626,369		0.00117	-111.9803	YES
F.9.6.2	B-8	UNE/GA(%)		>= 90%			94.48%	$921,271				YES
F.9.6.3	B-8	Interconnection/GA(%)		>= 90%			74.18%	$286,181				NO
	General - Change Management											
	% Software Release Notices Sent On Time											
F.10.1	CM-1	GA(%)		>= 95% w in 30 days			100.00%	1				YES
	Average Software Release Notice Delay Days											
F.10.2	CM-2	GA(average)		>= 22 days prior to release								
	% Change Management Documentation Sent On Time											
F.10.3	CM-3A	GA(%)		>= 95% w in 30 days			0.00%	1				NO
	% Change Management Documentation (Defects, Corrections, etc.) Sent On Time											
F.10.4	CM-3B	GA(%)		>= 95% w in 5 days								
	Average Documentation Release Delay Days											
F.10.5	CM-4	GA(average)		>= 22 days prior to release			-16	1				NO
	% CLEC Interface Outages Sent within 15 Minutes											
F.10.6	CM-5	GA(%)		>= 97% w in 15 min			100.00%	24				YES
	General - New Business Requests											
	% New Business Requests Processed within 30 Business Days											
F.11.1	BFR-1	Region(%)		>= 90% w in 30 bus days								
	% Quotes Provided within X Business Days											
F.11.2.1	BFR-2A	Region(%)		>= 90% w in 10 bus days								
F.11.2.2	BFR-2B	Region(%)		>= 90% w in 30 bus days								
F.11.2.3	BFR-2C	Region(%)		>= 90% w in 60 bus days								

BellSouth Monthly State Summary

Georgia, November 2001

				Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	General - Ordering											
	Acknowledgement Message Timeliness											
F.12.1.1	O-1	EDI/Region(%)		>= 95% w in 30 min			100.00%	85,178				YES
F.12.1.2	O-1	TAG/Region(%)		>= 95% w in 30 min			99.99%	291,001				YES
	Acknowledgement Message Completeness											
F.12.2.1	O-2	EDI/Region(%)		100%			100.00%	85,178				YES
F.12.2.2	O-2	TAG/Region(%)		100%			100.00%	291,001				YES
	General - Database Updates											
	Average Database Update Interval											
F.13.1.1	D-1	LIDB/GA(hours)		PBD	1.65	23	1.65	23				PBD
F.13.1.2	D-1	Directory Listings/GA(hours)		PBD	0.08	26	0.08	26				PBD
F.13.1.3	D-1	Directory Assistance/GA(hours)		PBD	3.11	26	2.56	26				PBD
	% Update Accuracy											
F.13.2.1	D-2	LIDB/GA(%)		>= 95%			100.00%	30				YES
F.13.2.2	D-2	Directory Listings/GA(%)		>= 95%			100.00%	89				YES
F.13.2.3	D-2	Directory Assistance/GA(%)		>= 95%			100.00%	18				YES
	% NXXs / LRNs Loaded by LERG Effective Date											
F.13.3	D-3	Region(%)		100%			100.00%	55				YES
	General - Network Outage Notification											
	Mean Time to Notify CLEC of Major Network Outages											
F.14.1	M&R-7	Region(minutes)		Parity w Retail	0	0	0	0				YES

AJV-3 December

EXHIBIT NO. AJV – 3

December 2001 MSS Report

BellSouth Monthly State Summary

Tennessee, December 2001

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Resale - Ordering										
	% Rejected Service Requests - Mechanized										
A.1.1.1	O-7	Residence/TN(%)	Diagnostic			6.55%	11,057				Diagnostic
A.1.1.2	O-7	Business/TN(%)	Diagnostic			19.52%	210				Diagnostic
A.1.1.3	O-7	Design (Specials)/TN(%)	Diagnostic								Diagnostic
A.1.1.4	O-7	PBX/TN(%)	Diagnostic								Diagnostic
A.1.1.5	O-7	Centrex/TN(%)	Diagnostic								Diagnostic
A.1.1.6	O-7	ISDN/TN(%)	Diagnostic								Diagnostic
	% Rejected Service Requests - Partially Mechanized										
A.1.2.1	O-7	Residence/TN(%)	Diagnostic			25.75%	1,938				Diagnostic
A.1.2.2	O-7	Business/TN(%)	Diagnostic			54.63%	108				Diagnostic
A.1.2.3	O-7	Design (Specials)/TN(%)	Diagnostic								Diagnostic
A.1.2.4	O-7	PBX/TN(%)	Diagnostic								Diagnostic
A.1.2.5	O-7	Centrex/TN(%)	Diagnostic								Diagnostic
A.1.2.6	O-7	ISDN/TN(%)	Diagnostic								Diagnostic
	% Rejected Service Requests - Non-Mechanized										
A.1.3.1	O-7	Residence/TN(%)	Diagnostic			45.98%	87				Diagnostic
A.1.3.2	O-7	Business/TN(%)	Diagnostic			54.19%	155				Diagnostic
A.1.3.3	O-7	Design (Specials)/TN(%)	Diagnostic			38.46%	26				Diagnostic
A.1.3.4	O-7	PBX/TN(%)	Diagnostic			50.00%	4				Diagnostic
A.1.3.5	O-7	Centrex/TN(%)	Diagnostic								Diagnostic
A.1.3.6	O-7	ISDN/TN(%)	Diagnostic			48.65%	37				Diagnostic
	Reject Interval - Mechanized										
A.1.4.1	O-8	Residence/TN(%)	>= 97% w in 1 hr			95.72%	725				NO
A.1.4.2	O-8	Business/TN(%)	>= 97% w in 1 hr			100.00%	41				YES
A.1.4.3	O-8	Design (Specials)/TN(%)	>= 97% w in 1 hr								
A.1.4.4	O-8	PBX/TN(%)	>= 97% w in 1 hr								
A.1.4.5	O-8	Centrex/TN(%)	>= 97% w in 1 hr								
A.1.4.6	O-8	ISDN/TN(%)	>= 97% w in 1 hr								
	Reject Interval - Partially Mechanized - 10 hours										
A.1.7.1	O-8	Residence/TN(%)	>= 85% w in 10 hrs			89.82%	511				YES
A.1.7.2	O-8	Business/TN(%)	>= 85% w in 10 hrs			98.31%	59				YES
A.1.7.3	O-8	Design (Specials)/TN(%)	>= 85% w in 10 hrs								
A.1.7.4	O-8	PBX/TN(%)	>= 85% w in 10 hrs								
A.1.7.5	O-8	Centrex/TN(%)	>= 85% w in 10 hrs								
A.1.7.6	O-8	ISDN/TN(%)	>= 85% w in 10 hrs								
	Reject Interval - Non-Mechanized										
A.1.8.1	O-8	Residence/TN(%)	>= 85% w in 24 hrs			100.00%	40				YES
A.1.8.2	O-8	Business/TN(%)	>= 85% w in 24 hrs			98.82%	85				YES
A.1.8.3	O-8	Design (Specials)/TN(%)	>= 85% w in 24 hrs			100.00%	10				YES
A.1.8.4	O-8	PBX/TN(%)	>= 85% w in 24 hrs			100.00%	2				YES
A.1.8.5	O-8	Centrex/TN(%)	>= 85% w in 24 hrs								
A.1.8.6	O-8	ISDN/TN(%)	>= 85% w in 24 hrs			94.44%	18				YES
	FOC Timeliness - Mechanized										
A.1.9.1	O-9	Residence/TN(%)	>= 95% w in 3 hrs			99.68%	10,279				YES
A.1.9.2	O-9	Business/TN(%)	>= 95% w in 3 hrs			100.00%	169				YES
A.1.9.3	O-9	Design (Specials)/TN(%)	>= 95% w in 3 hrs								
A.1.9.4	O-9	PBX/TN(%)	>= 95% w in 3 hrs								
A.1.9.5	O-9	Centrex/TN(%)	>= 95% w in 3 hrs								
A.1.9.6	O-9	ISDN/TN(%)	>= 95% w in 3 hrs								
	FOC Timeliness - Partially Mechanized - 10 hours										
A.1.12.1	O-9	Residence/TN(%)	>= 85% w in 10 hrs			90.20%	1,633				YES
A.1.12.2	O-9	Business/TN(%)	>= 85% w in 10 hrs			96.72%	61				YES

BellSouth Monthly State Summary

Tennessee, December 2001

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.1.12.3	O-9	Design (Specials)/TN(%)	>= 85% w in 10 hrs								
A.1.12.4	O-9	PBX/TN(%)	>= 85% w in 10 hrs								
A.1.12.5	O-9	Centrex/TN(%)	>= 85% w in 10 hrs								
A.1.12.6	O-9	ISDN/TN(%)	>= 85% w in 10 hrs								
		FOC Timeliness - Non-Mechanized									
A.1.13.1	O-9	Residence/TN(%)	>= 85% w in 36 hrs			95.00%	40				YES
A.1.13.2	O-9	Business/TN(%)	>= 85% w in 36 hrs			100.00%	73				YES
A.1.13.3	O-9	Design (Specials)/TN(%)	>= 85% w in 36 hrs			92.31%	13				YES
A.1.13.4	O-9	PBX/TN(%)	>= 85% w in 36 hrs			100.00%	1				YES
A.1.13.5	O-9	Centrex/TN(%)	>= 85% w in 36 hrs								
A.1.13.6	O-9	ISDN/TN(%)	>= 85% w in 36 hrs			100.00%	24				YES
		FOC & Reject Response Completeness - Mechanized									
A.1.14.1.1	O-11	Residence/EDI/TN(%)	>= 95%			100.00%	1,056				YES
A.1.14.1.2	O-11	Residence/TAG/TN(%)	>= 95%			99.30%	10,001				YES
A.1.14.2.1	O-11	Business/EDI/TN(%)	>= 95%			100.00%	15				YES
A.1.14.2.2	O-11	Business/TAG/TN(%)	>= 95%			100.00%	195				YES
A.1.14.3.1	O-11	Design (Specials)/EDI/TN(%)	>= 95%								
A.1.14.3.2	O-11	Design (Specials)/TAG/TN(%)	>= 95%								
A.1.14.4.1	O-11	PBX/EDI/TN(%)	>= 95%								
A.1.14.4.2	O-11	PBX/TAG/TN(%)	>= 95%								
A.1.14.5.1	O-11	Centrex/EDI/TN(%)	>= 95%								
A.1.14.5.2	O-11	Centrex/TAG/TN(%)	>= 95%								
A.1.14.6.1	O-11	ISDN/EDI/TN(%)	>= 95%								
A.1.14.6.2	O-11	ISDN/TAG/TN(%)	>= 95%								
		FOC & Reject Response Completeness - Partially Mechanized									
A.1.15.1.1	O-11	Residence/EDI/TN(%)	>= 95%			100.00%	441				YES
A.1.15.1.2	O-11	Residence/TAG/TN(%)	>= 95%			99.73%	1,497				YES
A.1.15.2.1	O-11	Business/EDI/TN(%)	>= 95%			100.00%	6				YES
A.1.15.2.2	O-11	Business/TAG/TN(%)	>= 95%			99.02%	102				YES
A.1.15.3.1	O-11	Design (Specials)/EDI/TN(%)	>= 95%								
A.1.15.3.2	O-11	Design (Specials)/TAG/TN(%)	>= 95%								
A.1.15.4.1	O-11	PBX/EDI/TN(%)	>= 95%								
A.1.15.4.2	O-11	PBX/TAG/TN(%)	>= 95%								
A.1.15.5.1	O-11	Centrex/EDI/TN(%)	>= 95%								
A.1.15.5.2	O-11	Centrex/TAG/TN(%)	>= 95%								
A.1.15.6.1	O-11	ISDN/EDI/TN(%)	>= 95%								
A.1.15.6.2	O-11	ISDN/TAG/TN(%)	>= 95%								
		FOC & Reject Response Completeness - Non-Mechanized									
A.1.16.1	O-11	Residence/TN(%)	>= 95%			86.21%	87				NO
A.1.16.2	O-11	Business/TN(%)	>= 95%			96.77%	155				YES
A.1.16.3	O-11	Design (Specials)/TN(%)	>= 95%			88.46%	26				NO
A.1.16.4	O-11	PBX/TN(%)	>= 95%			75.00%	4				NO
A.1.16.5	O-11	Centrex/TN(%)	>= 95%								
A.1.16.6	O-11	ISDN/TN(%)	>= 95%			94.59%	37				NO
		FOC & Reject Response Completeness (Multiple Responses) - Mechanized									
A.1.17.1.1	O-11	Residence/EDI/TN(%)	>= 95%			80.11%	1,056				NO
A.1.17.1.2	O-11	Residence/TAG/TN(%)	>= 95%			99.66%	9,931				YES
A.1.17.2.1	O-11	Business/EDI/TN(%)	>= 95%			46.67%	15				NO
A.1.17.2.2	O-11	Business/TAG/TN(%)	>= 95%			99.49%	195				YES
A.1.17.3.1	O-11	Design (Specials)/EDI/TN(%)	>= 95%								
A.1.17.3.2	O-11	Design (Specials)/TAG/TN(%)	>= 95%								
A.1.17.4.1	O-11	PBX/EDI/TN(%)	>= 95%								
A.1.17.4.2	O-11	PBX/TAG/TN(%)	>= 95%								
A.1.17.5.1	O-11	Centrex/EDI/TN(%)	>= 95%								
A.1.17.5.2	O-11	Centrex/TAG/TN(%)	>= 95%								
A.1.17.6.1	O-11	ISDN/EDI/TN(%)	>= 95%								
A.1.17.6.2	O-11	ISDN/TAG/TN(%)	>= 95%								

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
		FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized									
A.1.18.1.1	O-11	Residence/EDI/TN(%)	>= 95%			98.41%	441				YES
A.1.18.1.2	O-11	Residence/TAG/TN(%)	>= 95%			91.83%	1,493				NO
A.1.18.2.1	O-11	Business/EDI/TN(%)	>= 95%			50.00%	6				NO
A.1.18.2.2	O-11	Business/TAG/TN(%)	>= 95%			91.09%	101				NO
A.1.18.3.1	O-11	Design (Specials)/EDI/TN(%)	>= 95%								
A.1.18.3.2	O-11	Design (Specials)/TAG/TN(%)	>= 95%								
A.1.18.4.1	O-11	PBX/EDI/TN(%)	>= 95%								
A.1.18.4.2	O-11	PBX/TAG/TN(%)	>= 95%								
A.1.18.5.1	O-11	Centrex/EDI/TN(%)	>= 95%								
A.1.18.5.2	O-11	Centrex/TAG/TN(%)	>= 95%								
A.1.18.6.1	O-11	ISDN/EDI/TN(%)	>= 95%								
A.1.18.6.2	O-11	ISDN/TAG/TN(%)	>= 95%								
		FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized									
A.1.19.1	O-11	Residence/TN(%)	>= 95%			90.67%	75				NO
A.1.19.2	O-11	Business/TN(%)	>= 95%			96.00%	150				YES
A.1.19.3	O-11	Design (Specials)/TN(%)	>= 95%			95.65%	23				YES
A.1.19.4	O-11	PBX/TN(%)	>= 95%			100.00%	3				YES
A.1.19.5	O-11	Centrex/TN(%)	>= 95%								
A.1.19.6	O-11	ISDN/TN(%)	>= 95%			94.29%	35				NO
		Resale - Provisioning									
		Order Completion Interval									
A.2.1.1.1.1	P-4	Residence/<10 circuits/Dispatch/TN(days)	Res	6.10	11,418	4.70	322	4.457	0.25185	5.5616	YES
A.2.1.1.1.2	P-4	Residence/<10 circuits/Non-Dispatch/TN(days)	Res	0.90	227,764	0.54	8,051	2.067	0.02344	15.4869	YES
A.2.1.1.2.1	P-4	Residence/>=10 circuits/Dispatch/TN(days)	Res	6.20	15			2.981			
A.2.1.1.2.2	P-4	Residence/>=10 circuits/Non-Dispatch/TN(days)	Res	0.33	1			0.000			
A.2.1.2.1.1	P-4	Business/<10 circuits/Dispatch/TN(days)	Bus	2.89	11,402	1.73	63	17.317	2.18782	0.5296	YES
A.2.1.2.1.2	P-4	Business/<10 circuits/Non-Dispatch/TN(days)	Bus	1.44	10,053	1.82	210	3.836	0.26743	-1.4055	YES
A.2.1.2.2.1	P-4	Business/>=10 circuits/Dispatch/TN(days)	Bus	17.47	38			33.135			
A.2.1.2.2.2	P-4	Business/>=10 circuits/Non-Dispatch/TN(days)	Bus	0.33	1			0.000			
A.2.1.3.1.1	P-4	Design (Specials)/<10 circuits/Dispatch/TN(days)	Design	24.66	743			38.562			
A.2.1.3.1.2	P-4	Design (Specials)/<10 circuits/Non-Dispatch/TN(days)	Design	16.30	10			10.264			
A.2.1.3.2.1	P-4	Design (Specials)/>=10 circuits/Dispatch/TN(days)	Design								
A.2.1.3.2.2	P-4	Design (Specials)/>=10 circuits/Non-Dispatch/TN(days)	Design								
A.2.1.4.1.1	P-4	PBX/<10 circuits/Dispatch/TN(days)	PBX	12.47	29			13.330			
A.2.1.4.1.2	P-4	PBX/<10 circuits/Non-Dispatch/TN(days)	PBX	2.56	88	82.00	2	4.053	2.89796	-27.4128	NO
A.2.1.4.2.1	P-4	PBX/>=10 circuits/Dispatch/TN(days)	PBX	45.00	2			16.971			
A.2.1.4.2.2	P-4	PBX/>=10 circuits/Non-Dispatch/TN(days)	PBX	1.87	8			1.936			
A.2.1.5.1.1	P-4	Centrex/<10 circuits/Dispatch/TN(days)	Centrex	5.07	338			8.684			
A.2.1.5.1.2	P-4	Centrex/<10 circuits/Non-Dispatch/TN(days)	Centrex	1.28	608	0.67	2	2.081	1.47425	0.4143	YES
A.2.1.5.2.1	P-4	Centrex/>=10 circuits/Dispatch/TN(days)	Centrex	7.25	8			5.392			
A.2.1.5.2.2	P-4	Centrex/>=10 circuits/Non-Dispatch/TN(days)	Centrex	1.93	20			1.699			
A.2.1.6.1.1	P-4	ISDN/<10 circuits/Dispatch/TN(days)	ISDN	24.98	652	12.00	1	17.274	17.28705	0.7509	YES
A.2.1.6.1.2	P-4	ISDN/<10 circuits/Non-Dispatch/TN(days)	ISDN	2.11	513	2.50	4	5.566	2.79363	-0.1381	YES
A.2.1.6.2.1	P-4	ISDN/>=10 circuits/Dispatch/TN(days)	ISDN	13.00	1			0.000			
A.2.1.6.2.2	P-4	ISDN/>=10 circuits/Non-Dispatch/TN(days)	ISDN	3.27	17			6.051			
		Held Orders									
A.2.2.1.1.1	P-1	Residence/<10 circuits/Facility/TN(days)	Res	12.19	113	5.00	2	8.122	5.79350	1.2419	YES
A.2.2.1.1.2	P-1	Residence/<10 circuits/Equipment/TN(days)	Res	0.00	0	0.00	0				YES
A.2.2.1.1.3	P-1	Residence/<10 circuits/Other/TN(days)	Res	27.62	13	0.00	0	38.069			YES
A.2.2.1.2.1	P-1	Residence/>=10 circuits/Facility/TN(days)	Res	0.00	0						
A.2.2.1.2.2	P-1	Residence/>=10 circuits/Equipment/TN(days)	Res	0.00	0						
A.2.2.1.2.3	P-1	Residence/>=10 circuits/Other/TN(days)	Res	0.00	0						
A.2.2.2.1.1	P-1	Business/<10 circuits/Facility/TN(days)	Bus	11.56	18	0.00	0	6.784			YES
A.2.2.2.1.2	P-1	Business/<10 circuits/Equipment/TN(days)	Bus	0.00	0	0.00	0				YES
A.2.2.2.1.3	P-1	Business/<10 circuits/Other/TN(days)	Bus	20.50	6	0.00	0	12.802			YES
A.2.2.2.2.1	P-1	Business/>=10 circuits/Facility/TN(days)	Bus	0.00	0						

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A.2.2.2.2.2	P-1	Business/>=10 circuits/Equipment/TN(days)	Bus	0.00	0						
A.2.2.2.2.3	P-1	Business/>=10 circuits/Other/TN(days)	Bus	18.00	1			0.000			
A.2.2.3.1.1	P-1	Design (Specials)/<10 circuits/Facility/TN(days)	Design	33.00	1	0.00	0	0.000			YES
A.2.2.3.1.2	P-1	Design (Specials)/<10 circuits/Equipment/TN(days)	Design	0.00	0	0.00	0				YES
A.2.2.3.1.3	P-1	Design (Specials)/<10 circuits/Other/TN(days)	Design	0.00	0	0.00	0				YES
A.2.2.3.2.1	P-1	Design (Specials)/>=10 circuits/Facility/TN(days)	Design								
A.2.2.3.2.2	P-1	Design (Specials)/>=10 circuits/Equipment/TN(days)	Design								
A.2.2.3.2.3	P-1	Design (Specials)/>=10 circuits/Other/TN(days)	Design								
A.2.2.4.1.1	P-1	PBX/<10 circuits/Facility/TN(days)	PBX	5.00	1	0.00	0	0.000			YES
A.2.2.4.1.2	P-1	PBX/<10 circuits/Equipment/TN(days)	PBX	0.00	0	0.00	0				YES
A.2.2.4.1.3	P-1	PBX/<10 circuits/Other/TN(days)	PBX	0.00	0	0.00	0				YES
A.2.2.4.2.1	P-1	PBX/>=10 circuits/Facility/TN(days)	PBX	0.00	0						
A.2.2.4.2.2	P-1	PBX/>=10 circuits/Equipment/TN(days)	PBX	0.00	0						
A.2.2.4.2.3	P-1	PBX/>=10 circuits/Other/TN(days)	PBX	0.00	0						
A.2.2.5.1.1	P-1	Centrex/<10 circuits/Facility/TN(days)	Centrex	9.50	2	0.00	0	6.364			YES
A.2.2.5.1.2	P-1	Centrex/<10 circuits/Equipment/TN(days)	Centrex	0.00	0	0.00	0				YES
A.2.2.5.1.3	P-1	Centrex/<10 circuits/Other/TN(days)	Centrex	0.00	0	0.00	0				YES
A.2.2.5.2.1	P-1	Centrex/>=10 circuits/Facility/TN(days)	Centrex	0.00	0						
A.2.2.5.2.2	P-1	Centrex/>=10 circuits/Equipment/TN(days)	Centrex	0.00	0						
A.2.2.5.2.3	P-1	Centrex/>=10 circuits/Other/TN(days)	Centrex	0.00	0						
A.2.2.6.1.1	P-1	ISDN/<10 circuits/Facility/TN(days)	ISDN	80.83	12	0.00	0	62.308			YES
A.2.2.6.1.2	P-1	ISDN/<10 circuits/Equipment/TN(days)	ISDN	0.00	0	0.00	0				YES
A.2.2.6.1.3	P-1	ISDN/<10 circuits/Other/TN(days)	ISDN	10.00	4	0.00	0	5.944			YES
A.2.2.6.2.1	P-1	ISDN/>=10 circuits/Facility/TN(days)	ISDN	0.00	0						
A.2.2.6.2.2	P-1	ISDN/>=10 circuits/Equipment/TN(days)	ISDN	0.00	0						
A.2.2.6.2.3	P-1	ISDN/>=10 circuits/Other/TN(days)	ISDN	0.00	0						
		% Jeopardies - Mechanized									
A.2.4.1	P-2	Residence/TN(%)	Res	0.34%	248,740	0.19%	7,509		0.00068	2.2853	YES
A.2.4.2	P-2	Business/TN(%)	Bus	0.78%	22,041	0.43%	233		0.00581	0.6121	YES
A.2.4.3	P-2	Design (Specials)/TN(%)	Design	10.80%	1,000	0.00%	26		0.06166	1.7516	YES
A.2.4.4	P-2	PBX/TN(%)	PBX	3.62%	138	0.00%	1		0.18754	0.1932	YES
A.2.4.5	P-2	Centrex/TN(%)	Centrex	1.21%	995						
A.2.4.6	P-2	ISDN/TN(%)	ISDN	5.99%	1,303	0.00%	2		0.16788	0.3566	YES
		% Jeopardies - Non-Mechanized									
A.2.5.1	P-2	Residence/TN(%)	Diagnostic			0.00%	39				Diagnostic
A.2.5.2	P-2	Business/TN(%)	Diagnostic			0.00%	35				Diagnostic
A.2.5.3	P-2	Design (Specials)/TN(%)	Diagnostic								Diagnostic
A.2.5.4	P-2	PBX/TN(%)	Diagnostic			0.00%	2				Diagnostic
A.2.5.5	P-2	Centrex/TN(%)	Diagnostic			0.00%	2				Diagnostic
A.2.5.6	P-2	ISDN/TN(%)	Diagnostic			0.00%	9				Diagnostic
		Average Jeopardy Notice Interval - Mechanized									
A.2.7.1	P-2	Residence/TN(hours)	>= 48 hrs			169.71	14				YES
A.2.7.2	P-2	Business/TN(hours)	>= 48 hrs			96.00	1				YES
A.2.7.3	P-2	Design (Specials)/TN(hours)	>= 48 hrs								
A.2.7.4	P-2	PBX/TN(hours)	>= 48 hrs								
A.2.7.5	P-2	Centrex/TN(hours)	>= 48 hrs								
A.2.7.6	P-2	ISDN/TN(hours)	>= 48 hrs								
		Average Jeopardy Notice Interval - Non-Mechanized									
A.2.8.1	P-2	Residence/TN(hours)	Diagnostic								Diagnostic
A.2.8.2	P-2	Business/TN(hours)	Diagnostic								Diagnostic
A.2.8.3	P-2	Design (Specials)/TN(hours)	Diagnostic								Diagnostic
A.2.8.4	P-2	PBX/TN(hours)	Diagnostic								Diagnostic
A.2.8.5	P-2	Centrex/TN(hours)	Diagnostic								Diagnostic
A.2.8.6	P-2	ISDN/TN(hours)	Diagnostic								Diagnostic
		% Jeopardy Notice >= 48 hours - Mechanized									
A.2.9.1	P-2	Residence/TN(%)	95% >= 48 hrs			100.00%	14				YES
A.2.9.2	P-2	Business/TN(%)	95% >= 48 hrs			100.00%	1				YES
A.2.9.3	P-2	Design (Specials)/TN(%)	95% >= 48 hrs								

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A.2.9.4	P-2	PBX/TN(%)	95% >= 48 hrs								
A.2.9.5	P-2	Centrex/TN(%)	95% >= 48 hrs								
A.2.9.6	P-2	ISDN/TN(%)	95% >= 48 hrs								
		% Jeopardy Notice >= 48 hours - Non-Mechanized									
A.2.10.1	P-2	Residence/TN(%)	Diagnostic								Diagnostic
A.2.10.2	P-2	Business/TN(%)	Diagnostic								Diagnostic
A.2.10.3	P-2	Design (Specials)/TN(%)	Diagnostic								Diagnostic
A.2.10.4	P-2	PBX/TN(%)	Diagnostic								Diagnostic
A.2.10.5	P-2	Centrex/TN(%)	Diagnostic								Diagnostic
A.2.10.6	P-2	ISDN/TN(%)	Diagnostic								Diagnostic
		% Missed Installation Appointments									
A.2.11.1.1.1	P-3	Residence/<10 circuits/Dispatch/TN(%)	Res	9.27%	13,376	5.40%	352		0.01566	2.4729	YES
A.2.11.1.1.2	P-3	Residence/<10 circuits/Non-Dispatch/TN(%)	Res	0.06%	235,203	0.02%	8,502		0.00027	1.4020	YES
A.2.11.1.2.1	P-3	Residence/>=10 circuits/Dispatch/TN(%)	Res	0.00%	19						
A.2.11.1.2.2	P-3	Residence/>=10 circuits/Non-Dispatch/TN(%)	Res	0.00%	1						
A.2.11.2.1.1	P-3	Business/<10 circuits/Dispatch/TN(%)	Bus	1.60%	11,703	2.44%	82		0.01390	-0.6053	YES
A.2.11.2.1.2	P-3	Business/<10 circuits/Non-Dispatch/TN(%)	Bus	0.24%	10,157	0.00%	229		0.00324	0.7283	YES
A.2.11.2.2.1	P-3	Business/>=10 circuits/Dispatch/TN(%)	Bus	8.00%	50						
A.2.11.2.2.2	P-3	Business/>=10 circuits/Non-Dispatch/TN(%)	Bus	0.00%	1						
A.2.11.3.1.1	P-3	Design (Specials)/<10 circuits/Dispatch/TN(%)	Design	4.02%	771						
A.2.11.3.1.2	P-3	Design (Specials)/<10 circuits/Non-Dispatch/TN(%)	Design	9.09%	11	7.69%	26		0.10340	0.1353	YES
A.2.11.3.2.1	P-3	Design (Specials)/>=10 circuits/Dispatch/TN(%)	Design								
A.2.11.3.2.2	P-3	Design (Specials)/>=10 circuits/Non-Dispatch/TN(%)	Design								
A.2.11.4.1.1	P-3	PBX/<10 circuits/Dispatch/TN(%)	PBX	10.00%	30						
A.2.11.4.1.2	P-3	PBX/<10 circuits/Non-Dispatch/TN(%)	PBX	1.08%	93	0.00%	3		0.06050	0.1777	YES
A.2.11.4.2.1	P-3	PBX/>=10 circuits/Dispatch/TN(%)	PBX	0.00%	2						
A.2.11.4.2.2	P-3	PBX/>=10 circuits/Non-Dispatch/TN(%)	PBX	0.00%	8						
A.2.11.5.1.1	P-3	Centrex/<10 circuits/Dispatch/TN(%)	Centrex	3.51%	342						
A.2.11.5.1.2	P-3	Centrex/<10 circuits/Non-Dispatch/TN(%)	Centrex	0.00%	610	0.00%	2		0.00000		YES
A.2.11.5.2.1	P-3	Centrex/>=10 circuits/Dispatch/TN(%)	Centrex	0.00%	8						
A.2.11.5.2.2	P-3	Centrex/>=10 circuits/Non-Dispatch/TN(%)	Centrex	0.00%	21						
A.2.11.6.1.1	P-3	ISDN/<10 circuits/Dispatch/TN(%)	ISDN	3.70%	676	0.00%	3		0.10920	0.3387	YES
A.2.11.6.1.2	P-3	ISDN/<10 circuits/Non-Dispatch/TN(%)	ISDN	0.77%	517	0.00%	6		0.03598	0.2151	YES
A.2.11.6.2.1	P-3	ISDN/>=10 circuits/Dispatch/TN(%)	ISDN	0.00%	1						
A.2.11.6.2.2	P-3	ISDN/>=10 circuits/Non-Dispatch/TN(%)	ISDN	0.00%	17						
		% Provisioning Troubles within 30 Days									
A.2.12.1.1.1	P-9	Residence/<10 circuits/Dispatch/TN(%)	Res	8.83%	14,776	9.23%	401		0.01436	-0.2751	YES
A.2.12.1.1.2	P-9	Residence/<10 circuits/Non-Dispatch/TN(%)	Res	3.59%	241,062	4.62%	8,426		0.00206	-4.9773	NO
A.2.12.1.2.1	P-9	Residence/>=10 circuits/Dispatch/TN(%)	Res	6.25%	16						
A.2.12.1.2.2	P-9	Residence/>=10 circuits/Non-Dispatch/TN(%)	Res	0.00%	1						
A.2.12.2.1.1	P-9	Business/<10 circuits/Dispatch/TN(%)	Bus	3.47%	8,856	5.17%	58		0.02410	-0.7079	YES
A.2.12.2.1.2	P-9	Business/<10 circuits/Non-Dispatch/TN(%)	Bus	4.47%	11,464	4.20%	238		0.01353	0.1955	YES
A.2.12.2.2.1	P-9	Business/>=10 circuits/Dispatch/TN(%)	Bus	3.08%	65						
A.2.12.2.2.2	P-9	Business/>=10 circuits/Non-Dispatch/TN(%)	Bus	0.00%	3						
A.2.12.3.1.1	P-9	Design (Specials)/<10 circuits/Dispatch/TN(%)	Design	5.55%	901	0.00%	2		0.16207	0.3424	YES
A.2.12.3.1.2	P-9	Design (Specials)/<10 circuits/Non-Dispatch/TN(%)	Design	9.09%	11	0.00%	2		0.22099	0.4114	YES
A.2.12.3.2.1	P-9	Design (Specials)/>=10 circuits/Dispatch/TN(%)	Design	0.00%	5						
A.2.12.3.2.2	P-9	Design (Specials)/>=10 circuits/Non-Dispatch/TN(%)	Design								
A.2.12.4.1.1	P-9	PBX/<10 circuits/Dispatch/TN(%)	PBX	0.00%	38	100.00%	1		0.00000		NO
A.2.12.4.1.2	P-9	PBX/<10 circuits/Non-Dispatch/TN(%)	PBX	1.83%	109	0.00%	3		0.07854	0.2336	YES
A.2.12.4.2.1	P-9	PBX/>=10 circuits/Dispatch/TN(%)	PBX	0.00%	1						
A.2.12.4.2.2	P-9	PBX/>=10 circuits/Non-Dispatch/TN(%)	PBX	0.00%	10						
A.2.12.5.1.1	P-9	Centrex/<10 circuits/Dispatch/TN(%)	Centrex	1.21%	165						
A.2.12.5.1.2	P-9	Centrex/<10 circuits/Non-Dispatch/TN(%)	Centrex	1.48%	271	0.00%	7		0.04616	0.3197	YES
A.2.12.5.2.1	P-9	Centrex/>=10 circuits/Dispatch/TN(%)	Centrex	0.00%	8						
A.2.12.5.2.2	P-9	Centrex/>=10 circuits/Non-Dispatch/TN(%)	Centrex	0.00%	13	0.00%	2		0.00000		YES
A.2.12.6.1.1	P-9	ISDN/<10 circuits/Dispatch/TN(%)	ISDN	1.79%	836	0.00%	10		0.04223	0.4249	YES
A.2.12.6.1.2	P-9	ISDN/<10 circuits/Non-Dispatch/TN(%)	ISDN	0.75%	799	0.00%	10		0.02747	0.2734	YES
A.2.12.6.2.1	P-9	ISDN/>=10 circuits/Dispatch/TN(%)	ISDN	0.00%	2						

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.12.6.2.2	P-9	ISDN/>=10 circuits/Non-Dispatch/TN(%)	ISDN	0.00%	23						
		Average Completion Notice Interval - Mechanized									
A.2.14.1.1.1	P-5	Residence/<10 circuits/Dispatch/TN(hours)	Res	2.39	12,622	0.05	301	19.813	1.15554	2.0265	YES
A.2.14.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/TN(hours)	Res	1.60	234,124	0.68	8,334	13.881	0.15474	5.9637	YES
A.2.14.1.2.1	P-5	Residence/>=10 circuits/Dispatch/TN(hours)	Res	0.12	16			0.205			
A.2.14.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/TN(hours)	Res	0.73	1			0.000			
A.2.14.2.1.1	P-5	Business/<10 circuits/Dispatch/TN(hours)	Bus	1.14	11,370	0.14	69	11.253	1.35876	0.7373	YES
A.2.14.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/TN(hours)	Bus	1.65	10,043	0.58	102	12.073	1.20149	0.8928	YES
A.2.14.2.2.1	P-5	Business/>=10 circuits/Dispatch/TN(hours)	Bus	0.74	40			3.073			
A.2.14.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/TN(hours)	Bus	0.48	1			0.000			
A.2.14.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/TN(hours)	Design	173.73	609			983.546			
A.2.14.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/TN(hours)	Design	0.97	5			1.715			
A.2.14.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/TN(hours)	Design								
A.2.14.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/TN(hours)	Design								
A.2.14.4.1.1	P-5	PBX/<10 circuits/Dispatch/TN(hours)	PBX	54.20	23			235.436			
A.2.14.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/TN(hours)	PBX	0.84	87			2.315			
A.2.14.4.2.1	P-5	PBX/>=10 circuits/Dispatch/TN(hours)	PBX	0.02	1			0.000			
A.2.14.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/TN(hours)	PBX	0.62	8			0.201			
A.2.14.5.1.1	P-5	Centrex/<10 circuits/Dispatch/TN(hours)	Centrex	9.53	311			59.958			
A.2.14.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/TN(hours)	Centrex	6.63	599			35.341			
A.2.14.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/TN(hours)	Centrex	0.09	8			0.133			
A.2.14.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/TN(hours)	Centrex	0.77	20			0.187			
A.2.14.6.1.1	P-5	ISDN/<10 circuits/Dispatch/TN(hours)	ISDN	129.86	566			620.536			
A.2.14.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/TN(hours)	ISDN	3.01	505			19.910			
A.2.14.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/TN(hours)	ISDN	0.02	1			0.000			
A.2.14.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/TN(hours)	ISDN	8.41	15			30.323			
		Average Completion Notice Interval - Non-Mechanized									
A.2.15.1.1.1	P-5	Residence/<10 circuits/Dispatch/TN(hours)	Diagnostic			12.64	23				Diagnostic
A.2.15.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic			15.91	17				Diagnostic
A.2.15.1.2.1	P-5	Residence/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
A.2.15.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
A.2.15.2.1.1	P-5	Business/<10 circuits/Dispatch/TN(hours)	Diagnostic			2.23	8				Diagnostic
A.2.15.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic			8.62	33				Diagnostic
A.2.15.2.2.1	P-5	Business/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
A.2.15.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
A.2.15.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
A.2.15.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
A.2.15.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
A.2.15.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
A.2.15.4.1.1	P-5	PBX/<10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
A.2.15.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic			0.02	2				Diagnostic
A.2.15.4.2.1	P-5	PBX/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
A.2.15.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
A.2.15.5.1.1	P-5	Centrex/<10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
A.2.15.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic			14.00	2				Diagnostic
A.2.15.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
A.2.15.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
A.2.15.6.1.1	P-5	ISDN/<10 circuits/Dispatch/TN(hours)	Diagnostic			0.13	3				Diagnostic
A.2.15.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic			9.24	6				Diagnostic
A.2.15.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
A.2.15.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Mechanized									
A.2.17.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN(days)	Diagnostic			5.22	245				Diagnostic
A.2.17.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			0.54	6,783				Diagnostic
A.2.17.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.2.1.1	P-10	Business/<10 circuits/Dispatch/TN(days)	Diagnostic			1.57	49				Diagnostic
A.2.17.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			0.84	51				Diagnostic
A.2.17.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic

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A.2.17.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.17.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Partially Mechanized									
A.2.18.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN(days)	Diagnostic			3.99	26				Diagnostic
A.2.18.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			1.30	1,035				Diagnostic
A.2.18.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.2.1.1	P-10	Business/<10 circuits/Dispatch/TN(days)	Diagnostic			5.00	1				Diagnostic
A.2.18.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			1.39	38				Diagnostic
A.2.18.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.18.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Non-Mechanized									
A.2.19.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN(days)	Diagnostic			3.56	9				Diagnostic
A.2.19.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			2.31	13				Diagnostic
A.2.19.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.19.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.19.2.1.1	P-10	Business/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.19.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			2.00	13				Diagnostic
A.2.19.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.19.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.19.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.19.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.19.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.19.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.19.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.19.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.19.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.19.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic

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A.2.19.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.19.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			2.00	1				Diagnostic
A.2.19.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.19.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.19.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.19.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			8.00	2				Diagnostic
A.2.19.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.19.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Mechanized									
A.2.21.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN(days)	Diagnostic			5.27	237				Diagnostic
A.2.21.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			0.50	2,684				Diagnostic
A.2.21.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.2.1.1	P-10	Business/<10 circuits/Dispatch/TN(days)	Diagnostic			1.57	49				Diagnostic
A.2.21.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			0.93	42				Diagnostic
A.2.21.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.21.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Partially Mechanized									
A.2.22.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN(days)	Diagnostic			4.03	25				Diagnostic
A.2.22.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			1.30	733				Diagnostic
A.2.22.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.2.1.1	P-10	Business/<10 circuits/Dispatch/TN(days)	Diagnostic			5.00	1				Diagnostic
A.2.22.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			1.42	37				Diagnostic
A.2.22.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.22.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Non-Mechanized									

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.23.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN(days)	Diagnostic			3.56	9				Diagnostic
A.2.23.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			2.08	12				Diagnostic
A.2.23.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.23.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.23.2.1.1	P-10	Business/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.23.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			2.00	13				Diagnostic
A.2.23.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.23.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.23.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.23.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.23.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.23.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.23.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.23.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.23.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.23.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.23.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.23.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			2.00	1				Diagnostic
A.2.23.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.23.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.23.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.23.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			8.00	2				Diagnostic
A.2.23.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
A.2.23.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
		% Completions w/o Notice or < 24 hours									
A.2.24.1.1	P	Residence/Dispatch/TN(%)	Diagnostic			24.53%	322				Diagnostic
A.2.24.1.2	P	Residence/Non-Dispatch/TN(%)	Diagnostic			72.59%	8,051				Diagnostic
A.2.24.2.1	P	Business/Dispatch/TN(%)	Diagnostic			66.67%	63				Diagnostic
A.2.24.2.2	P	Business/Non-Dispatch/TN(%)	Diagnostic			91.43%	210				Diagnostic
A.2.24.3.1	P	Design (Specials)/Dispatch/TN(%)	Diagnostic								Diagnostic
A.2.24.3.2	P	Design (Specials)/Non-Dispatch/TN(%)	Diagnostic								Diagnostic
A.2.24.4.1	P	PBX/Dispatch/TN(%)	Diagnostic								Diagnostic
A.2.24.4.2	P	PBX/Non-Dispatch/TN(%)	Diagnostic			100.00%	2				Diagnostic
A.2.24.5.1	P	Centrex/Dispatch/TN(%)	Diagnostic								Diagnostic
A.2.24.5.2	P	Centrex/Non-Dispatch/TN(%)	Diagnostic			50.00%	2				Diagnostic
A.2.24.6.1	P	ISDN/Dispatch/TN(%)	Diagnostic			0.00%	1				Diagnostic
A.2.24.6.2	P	ISDN/Non-Dispatch/TN(%)	Diagnostic			25.00%	4				Diagnostic
		Service Order Accuracy									
A.2.25.1.1.1	P-11	Residence/<10 circuits/Dispatch/TN(%)	>= 95%			100.00%	75				YES
A.2.25.1.1.2	P-11	Residence/<10 circuits/Non-Dispatch/TN(%)	>= 95%			100.00%	75				YES
A.2.25.1.2.1	P-11	Residence/>=10 circuits/Dispatch/TN(%)	>= 95%			100.00%	5				YES
A.2.25.1.2.2	P-11	Residence/>=10 circuits/Non-Dispatch/TN(%)	>= 95%								
A.2.25.2.1.1	P-11	Business/<10 circuits/Dispatch/TN(%)	>= 95%			95.00%	40				YES
A.2.25.2.1.2	P-11	Business/<10 circuits/Non-Dispatch/TN(%)	>= 95%			100.00%	35				YES
A.2.25.2.2.1	P-11	Business/>=10 circuits/Dispatch/TN(%)	>= 95%			82.35%	17				NO
A.2.25.2.2.2	P-11	Business/>=10 circuits/Non-Dispatch/TN(%)	>= 95%			78.57%	28				NO
A.2.25.3.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/TN(%)	>= 95%			88.89%	63				NO
A.2.25.3.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/TN(%)	>= 95%			100.00%	45				YES
A.2.25.3.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/TN(%)	>= 95%			100.00%	2				YES
A.2.25.3.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/TN(%)	>= 95%			100.00%	6				YES
		Resale - Maintenance and Repair									
		Missed Repair Appointments									
A.3.1.1.1	M&R-1	Residence/Dispatch/TN(%)	Res	9.04%	46,589	4.25%	942		0.00944	5.0821	YES
A.3.1.1.2	M&R-1	Residence/Non-Dispatch/TN(%)	Res	1.50%	24,965	0.35%	282		0.00728	1.5753	YES
A.3.1.2.1	M&R-1	Business/Dispatch/TN(%)	Bus	6.03%	5,785	6.00%	100		0.02401	0.0137	YES
A.3.1.2.2	M&R-1	Business/Non-Dispatch/TN(%)	Bus	2.60%	2,156	2.04%	49		0.02298	0.2422	YES
A.3.1.3.1	M&R-1	Design (Specials)/Dispatch/TN(%)	Design	6.38%	486	0.00%	5		0.10985	0.5807	YES

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				Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.3.1.3.2	M&R-1	Design (Specials)/Non-Dispatch/TN(%)		Design	1.07%	561	0.00%	1		0.10295	0.1039	YES
A.3.1.4.1	M&R-1	PBX/Dispatch/TN(%)		PBX	10.61%	66	0.00%	6		0.13130	0.8078	YES
A.3.1.4.2	M&R-1	PBX/Non-Dispatch/TN(%)		PBX	5.56%	54	50.00%	2		0.16494	-2.6945	NO
A.3.1.5.1	M&R-1	Centrex/Dispatch/TN(%)		Centrex	7.60%	408	0.00%	3		0.15354	0.4949	YES
A.3.1.5.2	M&R-1	Centrex/Non-Dispatch/TN(%)		Centrex	5.07%	217	0.00%	1		0.21987	0.2305	YES
A.3.1.6.1	M&R-1	ISDN/Dispatch/TN(%)		ISDN	14.95%	301	0.00%	3		0.20690	0.7226	YES
A.3.1.6.2	M&R-1	ISDN/Non-Dispatch/TN(%)		ISDN	3.08%	357	0.00%	4		0.08689	0.3546	YES
		Customer Trouble Report Rate										
A.3.2.1.1	M&R-2	Residence/Dispatch/TN(%)		Res	2.40%	1,943,360	2.87%	32,856		0.00086	-5.4530	NO
A.3.2.1.2	M&R-2	Residence/Non-Dispatch/TN(%)		Res	1.28%	1,943,360	0.86%	32,856		0.00063	6.7614	YES
A.3.2.2.1	M&R-2	Business/Dispatch/TN(%)		Bus	1.27%	456,149	1.19%	8,420		0.00124	0.6506	YES
A.3.2.2.2	M&R-2	Business/Non-Dispatch/TN(%)		Bus	0.47%	456,149	0.58%	8,420		0.00076	-1.4455	YES
A.3.2.3.1	M&R-2	Design (Specials)/Dispatch/TN(%)		Design	0.53%	92,092	0.47%	1,057		0.00225	0.2434	YES
A.3.2.3.2	M&R-2	Design (Specials)/Non-Dispatch/TN(%)		Design	0.61%	92,092	0.09%	1,057		0.00241	2.1312	YES
A.3.2.4.1	M&R-2	PBX/Dispatch/TN(%)		PBX	0.11%	62,510	0.77%	783		0.00117	-5.6544	NO
A.3.2.4.2	M&R-2	PBX/Non-Dispatch/TN(%)		PBX	0.09%	62,510	0.26%	783		0.00106	-1.5994	YES
A.3.2.5.1	M&R-2	Centrex/Dispatch/TN(%)		Centrex	0.52%	78,069	1.25%	240		0.00467	-1.5564	YES
A.3.2.5.2	M&R-2	Centrex/Non-Dispatch/TN(%)		Centrex	0.28%	78,069	0.42%	240		0.00341	-0.4070	YES
A.3.2.6.1	M&R-2	ISDN/Dispatch/TN(%)		ISDN	0.16%	184,638	0.17%	1,751		0.00097	-0.0857	YES
A.3.2.6.2	M&R-2	ISDN/Non-Dispatch/TN(%)		ISDN	0.19%	184,638	0.23%	1,751		0.00106	-0.3324	YES
		Maintenance Average Duration										
A.3.3.1.1	M&R-3	Residence/Dispatch/TN(hours)		Res	42.57	46,589	42.75	942	38.685	1.27312	-0.1404	YES
A.3.3.1.2	M&R-3	Residence/Non-Dispatch/TN(hours)		Res	20.81	24,965	14.75	282	29.806	1.78491	3.3971	YES
A.3.3.2.1	M&R-3	Business/Dispatch/TN(hours)		Bus	11.11	5,785	11.29	100	16.427	1.65680	-0.1087	YES
A.3.3.2.2	M&R-3	Business/Non-Dispatch/TN(hours)		Bus	4.34	2,156	2.96	49	11.640	1.68160	0.8180	YES
A.3.3.3.1	M&R-3	Design (Specials)/Dispatch/TN(hours)		Design	8.63	486	6.31	5	13.894	6.24524	0.3721	YES
A.3.3.3.2	M&R-3	Design (Specials)/Non-Dispatch/TN(hours)		Design	2.70	561	0.67	1	5.836	5.84110	0.3478	YES
A.3.3.4.1	M&R-3	PBX/Dispatch/TN(hours)		PBX	12.19	66	3.36	6	17.893	7.62977	1.1580	YES
A.3.3.4.2	M&R-3	PBX/Non-Dispatch/TN(hours)		PBX	5.64	54	23.93	2	6.389	4.60039	-3.9753	NO
A.3.3.5.1	M&R-3	Centrex/Dispatch/TN(hours)		Centrex	12.34	408	1.85	3	15.604	9.04186	1.1599	YES
A.3.3.5.2	M&R-3	Centrex/Non-Dispatch/TN(hours)		Centrex	4.59	217	1.35	1	7.611	7.62802	0.4253	YES
A.3.3.6.1	M&R-3	ISDN/Dispatch/TN(hours)		ISDN	12.52	301	7.30	3	16.003	9.28550	0.5617	YES
A.3.3.6.2	M&R-3	ISDN/Non-Dispatch/TN(hours)		ISDN	3.93	357	1.20	4	8.874	4.46189	0.6112	YES
		% Repeat Troubles within 30 Days										
A.3.4.1.1	M&R-4	Residence/Dispatch/TN(%)		Res	20.59%	46,589	13.91%	942		0.01331	5.0200	YES
A.3.4.1.2	M&R-4	Residence/Non-Dispatch/TN(%)		Res	17.33%	24,965	15.25%	282		0.02267	0.9194	YES
A.3.4.2.1	M&R-4	Business/Dispatch/TN(%)		Bus	14.59%	5,785	15.00%	100		0.03560	-0.1153	YES
A.3.4.2.2	M&R-4	Business/Non-Dispatch/TN(%)		Bus	13.91%	2,156	20.41%	49		0.05000	-1.2987	YES
A.3.4.3.1	M&R-4	Design (Specials)/Dispatch/TN(%)		Design	36.01%	486	40.00%	5		0.21577	-0.1850	YES
A.3.4.3.2	M&R-4	Design (Specials)/Non-Dispatch/TN(%)		Design	38.86%	561	0.00%	1		0.48786	0.7965	YES
A.3.4.4.1	M&R-4	PBX/Dispatch/TN(%)		PBX	12.12%	66	0.00%	6		0.13917	0.8710	YES
A.3.4.4.2	M&R-4	PBX/Non-Dispatch/TN(%)		PBX	22.22%	54	50.00%	2		0.29937	-0.9279	YES
A.3.4.5.1	M&R-4	Centrex/Dispatch/TN(%)		Centrex	12.50%	408	0.00%	3		0.19164	0.6523	YES
A.3.4.5.2	M&R-4	Centrex/Non-Dispatch/TN(%)		Centrex	13.82%	217	0.00%	1		0.34596	0.3996	YES
A.3.4.6.1	M&R-4	ISDN/Dispatch/TN(%)		ISDN	31.56%	301	33.33%	3		0.26966	-0.0657	YES
A.3.4.6.2	M&R-4	ISDN/Non-Dispatch/TN(%)		ISDN	27.45%	357	0.00%	4		0.22438	1.2234	YES
		Out of Service > 24 hours										
A.3.5.1.1	M&R-5	Residence/Dispatch/TN(%)		Res	54.99%	29,329	59.22%	743		0.01848	-2.2885	NO
A.3.5.1.2	M&R-5	Residence/Non-Dispatch/TN(%)		Res	40.14%	9,862	25.61%	164		0.03859	3.7659	YES
A.3.5.2.1	M&R-5	Business/Dispatch/TN(%)		Bus	7.13%	3,242	8.96%	67		0.03175	-0.5764	YES
A.3.5.2.2	M&R-5	Business/Non-Dispatch/TN(%)		Bus	3.90%	795	0.00%	34		0.03390	1.1502	YES
A.3.5.3.1	M&R-5	Design (Specials)/Dispatch/TN(%)		Design	6.38%	486	0.00%	5		0.10985	0.5807	YES
A.3.5.3.2	M&R-5	Design (Specials)/Non-Dispatch/TN(%)		Design	1.07%	561	0.00%	1		0.10295	0.1039	YES
A.3.5.4.1	M&R-5	PBX/Dispatch/TN(%)		PBX	8.77%	57	0.00%	6		0.12141	0.7225	YES
A.3.5.4.2	M&R-5	PBX/Non-Dispatch/TN(%)		PBX	2.56%	39	50.00%	2		0.11460	-4.1394	NO
A.3.5.5.1	M&R-5	Centrex/Dispatch/TN(%)		Centrex	10.27%	263	0.00%	0				YES
A.3.5.5.2	M&R-5	Centrex/Non-Dispatch/TN(%)		Centrex	5.45%	110	0.00%	0				YES
A.3.5.6.1	M&R-5	ISDN/Dispatch/TN(%)		ISDN	15.00%	300	0.00%	3		0.20718	0.7240	YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.3.5.6.2	M&R-5	ISDN/Non-Dispatch/TN(%)	ISDN	3.08%	357	0.00%	4		0.08689	0.3546	YES
	Resale - Billing										
	Invoice Accuracy										
A.4.1	B-1	TN(%)	BST - State	98.85%	$201,058,912	99.86%	$1,960,715		0.00008	-131.8179	YES
	Mean Time to Deliver Invoices - CRIS										
A.4.2	B-2	Region(business days)	BST - Region	3.67	1	3.84	1,854				NO

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Unbundled Network Elements - Ordering										
	% Rejected Service Requests - Mechanized										
B.1.1.1	O-7	Switch Ports/TN(%)	Diagnostic								Diagnostic
B.1.1.2	O-7	Local Interoffice Transport/TN(%)	Diagnostic								Diagnostic
B.1.1.3	O-7	Loop + Port Combinations/TN(%)	Diagnostic			16.96%	3,172				Diagnostic
B.1.1.4	O-7	Combo Other/TN(%)	Diagnostic								Diagnostic
B.1.1.5	O-7	xDSL (ADSL, HDSL and UCL)/TN(%)	Diagnostic			25.93%	54				Diagnostic
B.1.1.6	O-7	ISDN Loop (UDN, UDC)/TN(%)	Diagnostic			20.00%	25				Diagnostic
B.1.1.7	O-7	Line Sharing/TN(%)	Diagnostic			7.81%	64				Diagnostic
B.1.1.8	O-7	2W Analog Loop Design/TN(%)	Diagnostic			17.26%	394				Diagnostic
B.1.1.9	O-7	2W Analog Loop Non-Design/TN(%)	Diagnostic								Diagnostic
B.1.1.10	O-7	2W Analog Loop w/INP Design/TN(%)	Diagnostic			0.00%	1				Diagnostic
B.1.1.11	O-7	2W Analog Loop w/INP Non-Design/TN(%)	Diagnostic								Diagnostic
B.1.1.12	O-13	2W Analog Loop w/LNP Design/TN(%)	Diagnostic			44.44%	9				Diagnostic
B.1.1.13	O-13	2W Analog Loop w/LNP Non-Design/TN(%)	Diagnostic								Diagnostic
B.1.1.14	O-7	Other Design/TN(%)	Diagnostic			12.50%	88				Diagnostic
B.1.1.15	O-7	Other Non-Design/TN(%)	Diagnostic			12.05%	83				Diagnostic
B.1.1.16	O-7	INP Standalone/TN(%)	Diagnostic								Diagnostic
B.1.1.17	O-13	LNP Standalone/TN(%)	Diagnostic			6.67%	75				Diagnostic
	% Rejected Service Requests - Partially Mechanized										
B.1.2.1	O-7	Switch Ports/TN(%)	Diagnostic								Diagnostic
B.1.2.2	O-7	Local Interoffice Transport/TN(%)	Diagnostic								Diagnostic
B.1.2.3	O-7	Loop + Port Combinations/TN(%)	Diagnostic			28.33%	2,203				Diagnostic
B.1.2.4	O-7	Combo Other/TN(%)	Diagnostic								Diagnostic
B.1.2.5	O-7	xDSL (ADSL, HDSL and UCL)/TN(%)	Diagnostic			0.00%	2				Diagnostic
B.1.2.6	O-7	ISDN Loop (UDN, UDC)/TN(%)	Diagnostic			0.00%	3				Diagnostic
B.1.2.7	O-7	Line Sharing/TN(%)	Diagnostic			23.53%	17				Diagnostic
B.1.2.8	O-7	2W Analog Loop Design/TN(%)	Diagnostic			9.52%	105				Diagnostic
B.1.2.9	O-7	2W Analog Loop Non-Design/TN(%)	Diagnostic								Diagnostic
B.1.2.10	O-7	2W Analog Loop w/INP Design/TN(%)	Diagnostic								Diagnostic
B.1.2.11	O-7	2W Analog Loop w/INP Non-Design/TN(%)	Diagnostic								Diagnostic
B.1.2.12	O-13	2W Analog Loop w/LNP Design/TN(%)	Diagnostic			27.91%	129				Diagnostic
B.1.2.13	O-13	2W Analog Loop w/LNP Non-Design/TN(%)	Diagnostic								Diagnostic
B.1.2.14	O-7	Other Design/TN(%)	Diagnostic			18.52%	27				Diagnostic
B.1.2.15	O-7	Other Non-Design/TN(%)	Diagnostic			50.82%	61				Diagnostic
B.1.2.16	O-7	INP Standalone/TN(%)	Diagnostic								Diagnostic
B.1.2.17	O-13	LNP Standalone/TN(%)	Diagnostic			28.07%	114				Diagnostic
	% Rejected Service Requests - Non-Mechanized										
B.1.3.1	O-7	Switch Ports/TN(%)	Diagnostic			0.00%	1				Diagnostic
B.1.3.2	O-7	Local Interoffice Transport/TN(%)	Diagnostic								Diagnostic
B.1.3.3	O-7	Loop + Port Combinations/TN(%)	Diagnostic			55.88%	136				Diagnostic
B.1.3.4	O-7	Combo Other/TN(%)	Diagnostic								Diagnostic
B.1.3.5	O-7	xDSL (ADSL, HDSL and UCL)/TN(%)	Diagnostic			29.73%	74				Diagnostic
B.1.3.6	O-7	ISDN Loop (UDN, UDC)/TN(%)	Diagnostic			14.89%	94				Diagnostic
B.1.3.7	O-7	Line Sharing/TN(%)	Diagnostic			14.29%	35				Diagnostic
B.1.3.8	O-7	2W Analog Loop Design/TN(%)	Diagnostic			28.25%	177				Diagnostic
B.1.3.9	O-7	2W Analog Loop Non-Design/TN(%)	Diagnostic			29.23%	130				Diagnostic
B.1.3.10	O-7	2W Analog Loop w/INP Design/TN(%)	Diagnostic			0.00%	1				Diagnostic
B.1.3.11	O-7	2W Analog Loop w/INP Non-Design/TN(%)	Diagnostic								Diagnostic
B.1.3.12	O-13	2W Analog Loop w/LNP Design/TN(%)	Diagnostic			35.65%	115				Diagnostic
B.1.3.13	O-13	2W Analog Loop w/LNP Non-Design/TN(%)	Diagnostic								Diagnostic
B.1.3.14	O-7	Other Design/TN(%)	Diagnostic			18.30%	235				Diagnostic
B.1.3.15	O-7	Other Non-Design/TN(%)	Diagnostic			31.72%	536				Diagnostic
B.1.3.16	O-7	INP Standalone/TN(%)	Diagnostic			37.93%	29				Diagnostic
B.1.3.17	O-13	LNP Standalone/TN(%)	Diagnostic			28.62%	311				Diagnostic

Reject Interval - Mechanized

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B.1.4.1	O-8	Switch Ports/TN(%)	>= 97% w in 1 hr								
B.1.4.2	O-8	Local Interoffice Transport/TN(%)	>= 97% w in 1 hr								
B.1.4.3	O-8	Loop + Port Combinations/TN(%)	>= 97% w in 1 hr			92.21%	539				NO
B.1.4.4	O-8	Combo Other/TN(%)	>= 97% w in 1 hr								
B.1.4.5	O-8	xDSL (ADSL, HDSL and UCL)/TN(%)	>= 97% w in 1 hr			100.00%	14				YES
B.1.4.6	O-8	ISDN Loop (UDN, UDC)/TN(%)	>= 97% w in 1 hr			100.00%	5				YES
B.1.4.7	O-8	Line Sharing/TN(%)	>= 97% w in 1 hr			0.00%	6				NO
B.1.4.8	O-8	2W Analog Loop Design/TN(%)	>= 97% w in 1 hr			88.24%	68				NO
B.1.4.9	O-8	2W Analog Loop Non-Design/TN(%)	>= 97% w in 1 hr								
B.1.4.10	O-8	2W Analog Loop w/INP Design/TN(%)	>= 97% w in 1 hr								
B.1.4.11	O-8	2W Analog Loop w/INP Non-Design/TN(%)	>= 97% w in 1 hr								
B.1.4.12	O-14	2W Analog Loop w/LNP Design/TN(%)	>= 97% w in 1 hr			100.00%	4				YES
B.1.4.13	O-14	2W Analog Loop w/LNP Non-Design/TN(%)	>= 97% w in 1 hr								
B.1.4.14	O-8	Other Design/TN(%)	>= 97% w in 1 hr			91.67%	12				NO
B.1.4.15	O-8	Other Non-Design/TN(%)	>= 97% w in 1 hr			50.00%	10				NO
B.1.4.16	O-8	INP Standalone/TN(%)	>= 97% w in 1 hr								
B.1.4.17	O-14	LNP Standalone/TN(%)	>= 97% w in 1 hr			80.00%	5				NO
	Reject Interval - Partially Mechanized - 10 hours										
B.1.7.1	O-8	Switch Ports/TN(%)	>= 85% w in 10 hrs								
B.1.7.2	O-8	Local Interoffice Transport/TN(%)	>= 85% w in 10 hrs								
B.1.7.3	O-8	Loop + Port Combinations/TN(%)	>= 85% w in 10 hrs			91.89%	641				YES
B.1.7.4	O-8	Combo Other/TN(%)	>= 85% w in 10 hrs								
B.1.7.5	O-8	xDSL (ADSL, HDSL and UCL)/TN(%)	>= 85% w in 10 hrs								
B.1.7.6	O-8	ISDN Loop (UDN, UDC)/TN(%)	>= 85% w in 10 hrs								
B.1.7.7	O-8	Line Sharing/TN(%)	>= 85% w in 10 hrs			83.33%	6				NO
B.1.7.8	O-8	2W Analog Loop Design/TN(%)	>= 85% w in 10 hrs			70.00%	10				NO
B.1.7.9	O-8	2W Analog Loop Non-Design/TN(%)	>= 85% w in 10 hrs								
B.1.7.10	O-8	2W Analog Loop w/INP Design/TN(%)	>= 85% w in 10 hrs								
B.1.7.11	O-8	2W Analog Loop w/INP Non-Design/TN(%)	>= 85% w in 10 hrs								
B.1.7.12	O-14	2W Analog Loop w/LNP Design/TN(%)	>= 85% w in 10 hrs			87.18%	39				YES
B.1.7.13	O-14	2W Analog Loop w/LNP Non-Design/TN(%)	>= 85% w in 10 hrs								
B.1.7.14	O-8	Other Design/TN(%)	>= 85% w in 10 hrs			100.00%	5				YES
B.1.7.15	O-8	Other Non-Design/TN(%)	>= 85% w in 10 hrs			100.00%	35				YES
B.1.7.16	O-8	INP Standalone/TN(%)	>= 85% w in 10 hrs								
B.1.7.17	O-14	LNP Standalone/TN(%)	>= 85% w in 10 hrs			85.29%	34				YES
	Reject Interval - Non-Mechanized										
B.1.8.1	O-8	Switch Ports/TN(%)	>= 85% w in 24 hrs								
B.1.8.2	O-8	Local Interoffice Transport/TN(%)	>= 85% w in 24 hrs								
B.1.8.3	O-8	Loop + Port Combinations/TN(%)	>= 85% w in 24 hrs			93.67%	79				YES
B.1.8.4	O-8	Combo Other/TN(%)	>= 85% w in 24 hrs								
B.1.8.5	O-8	xDSL (ADSL, HDSL and UCL)/TN(%)	>= 85% w in 24 hrs			100.00%	23				YES
B.1.8.6	O-8	ISDN Loop (UDN, UDC)/TN(%)	>= 85% w in 24 hrs			100.00%	15				YES
B.1.8.7	O-8	Line Sharing/TN(%)	>= 85% w in 24 hrs			100.00%	5				YES
B.1.8.8	O-8	2W Analog Loop Design/TN(%)	>= 85% w in 24 hrs			100.00%	53				YES
B.1.8.9	O-8	2W Analog Loop Non-Design/TN(%)	>= 85% w in 24 hrs			100.00%	39				YES
B.1.8.10	O-8	2W Analog Loop w/INP Design/TN(%)	>= 85% w in 24 hrs								
B.1.8.11	O-8	2W Analog Loop w/INP Non-Design/TN(%)	>= 85% w in 24 hrs								
B.1.8.12	O-14	2W Analog Loop w/LNP Design/TN(%)	>= 85% w in 24 hrs			100.00%	42				YES
B.1.8.13	O-14	2W Analog Loop w/LNP Non-Design/TN(%)	>= 85% w in 24 hrs								
B.1.8.14	O-8	Other Design/TN(%)	>= 85% w in 24 hrs			100.00%	43				YES
B.1.8.15	O-8	Other Non-Design/TN(%)	>= 85% w in 24 hrs			98.31%	177				YES
B.1.8.16	O-8	INP Standalone/TN(%)	>= 85% w in 24 hrs			100.00%	13				YES
B.1.8.17	O-14	LNP Standalone/TN(%)	>= 85% w in 24 hrs			98.92%	93				YES
	FOC Timeliness - Mechanized										
B.1.9.1	O-9	Switch Ports/TN(%)	>= 95% w in 3 hrs								
B.1.9.2	O-9	Local Interoffice Transport/TN(%)	>= 95% w in 3 hrs								
B.1.9.3	O-9	Loop + Port Combinations/TN(%)	>= 95% w in 3 hrs			99.07%	2,576				YES
B.1.9.4	O-9	Combo Other/TN(%)	>= 95% w in 3 hrs								
B.1.9.5	O-9	xDSL (ADSL, HDSL and UCL)/TN(%)	>= 95% w in 3 hrs			100.00%	40				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.9.6	O-9	ISDN Loop (UDN, UDC)/TN(%)	>= 95% w in 3 hrs			100.00%	20				YES
B.1.9.7	O-9	Line Sharing/TN(%)	>= 95% w in 3 hrs			100.00%	61				YES
B.1.9.8	O-9	2W Analog Loop Design/TN(%)	>= 95% w in 3 hrs			99.09%	329				YES
B.1.9.9	O-9	2W Analog Loop Non-Design/TN(%)	>= 95% w in 3 hrs								
B.1.9.10	O-9	2W Analog Loop w/INP Design/TN(%)	>= 95% w in 3 hrs								
B.1.9.11	O-9	2W Analog Loop w/INP Non-Design/TN(%)	>= 95% w in 3 hrs								
B.1.9.12	O-15	2W Analog Loop w/LNP Design/TN(%)	>= 95% w in 3 hrs			100.00%	4				YES
B.1.9.13	O-15	2W Analog Loop w/LNP Non-Design/TN(%)	>= 95% w in 3 hrs								
B.1.9.14	O-9	Other Design/TN(%)	>= 95% w in 3 hrs			98.67%	75				YES
B.1.9.15	O-9	Other Non-Design/TN(%)	>= 95% w in 3 hrs			100.00%	76				YES
B.1.9.16	O-9	INP Standalone/TN(%)	>= 95% w in 3 hrs								
B.1.9.17	O-15	LNP Standalone/TN(%)	>= 95% w in 3 hrs			100.00%	70				YES
		FOC Timeliness - Partially Mechanized - 10 hours									
B.1.12.1	O-9	Switch Ports/TN(%)	>= 85% w in 10 hrs								
B.1.12.2	O-9	Local Interoffice Transport/TN(%)	>= 85% w in 10 hrs								
B.1.12.3	O-9	Loop + Port Combinations/TN(%)	>= 85% w in 10 hrs			88.24%	1,752				YES
B.1.12.4	O-9	Combo Other/TN(%)	>= 85% w in 10 hrs								
B.1.12.5	O-9	xDSL (ADSL, HDSL and UCL)/TN(%)	>= 85% w in 10 hrs			100.00%	2				YES
B.1.12.6	O-9	ISDN Loop (UDN, UDC)/TN(%)	>= 85% w in 10 hrs			100.00%	3				YES
B.1.12.7	O-9	Line Sharing/TN(%)	>= 85% w in 10 hrs			100.00%	15				YES
B.1.12.8	O-9	2W Analog Loop Design/TN(%)	>= 85% w in 10 hrs			100.00%	103				YES
B.1.12.9	O-9	2W Analog Loop Non-Design/TN(%)	>= 85% w in 10 hrs			0.00%	1				NO
B.1.12.10	O-9	2W Analog Loop w/INP Design/TN(%)	>= 85% w in 10 hrs								
B.1.12.11	O-9	2W Analog Loop w/INP Non-Design/TN(%)	>= 85% w in 10 hrs								
B.1.12.12	O-15	2W Analog Loop w/LNP Design/TN(%)	>= 85% w in 10 hrs			91.84%	98				YES
B.1.12.13	O-15	2W Analog Loop w/LNP Non-Design/TN(%)	>= 85% w in 10 hrs								
B.1.12.14	O-9	Other Design/TN(%)	>= 85% w in 10 hrs			95.65%	23				YES
B.1.12.15	O-9	Other Non-Design/TN(%)	>= 85% w in 10 hrs			85.71%	35				YES
B.1.12.16	O-9	INP Standalone/TN(%)	>= 85% w in 10 hrs								
B.1.12.17	O-15	LNP Standalone/TN(%)	>= 85% w in 10 hrs			91.86%	86				YES
		FOC Timeliness - Non-Mechanized									
B.1.13.1	O-9	Switch Ports/TN(%)	>= 85% w in 36 hrs			100.00%	1				YES
B.1.13.2	O-9	Local Interoffice Transport/TN(%)	>= 85% w in 36 hrs								
B.1.13.3	O-9	Loop + Port Combinations/TN(%)	>= 85% w in 36 hrs			91.67%	60				YES
B.1.13.4	O-9	Combo Other/TN(%)	>= 85% w in 36 hrs								
B.1.13.5	O-9	xDSL (ADSL, HDSL and UCL)/TN(%)	>= 85% w in 36 hrs			100.00%	54				YES
B.1.13.6	O-9	ISDN Loop (UDN, UDC)/TN(%)	>= 85% w in 36 hrs			100.00%	73				YES
B.1.13.7	O-9	Line Sharing/TN(%)	>= 85% w in 36 hrs			100.00%	29				YES
B.1.13.8	O-9	2W Analog Loop Design/TN(%)	>= 85% w in 36 hrs			99.20%	125				YES
B.1.13.9	O-9	2W Analog Loop Non-Design/TN(%)	>= 85% w in 36 hrs			100.00%	86				YES
B.1.13.10	O-9	2W Analog Loop w/INP Design/TN(%)	>= 85% w in 36 hrs			100.00%	1				YES
B.1.13.11	O-9	2W Analog Loop w/INP Non-Design/TN(%)	>= 85% w in 36 hrs								
B.1.13.12	O-15	2W Analog Loop w/LNP Design/TN(%)	>= 85% w in 36 hrs			100.00%	79				YES
B.1.13.13	O-15	2W Analog Loop w/LNP Non-Design/TN(%)	>= 85% w in 36 hrs								
B.1.13.14	O-9	Other Design/TN(%)	>= 85% w in 36 hrs			100.00%	190				YES
B.1.13.15	O-9	Other Non-Design/TN(%)	>= 85% w in 36 hrs			99.47%	379				YES
B.1.13.16	O-9	INP Standalone/TN(%)	>= 85% w in 36 hrs			100.00%	17				YES
B.1.13.17	O-15	LNP Standalone/TN(%)	>= 85% w in 36 hrs			99.57%	233				YES
		FOC & Reject Response Completeness - Mechanized									
B.1.14.1.1	O-11	Switch Ports/EDI/TN(%)	>= 95%								
B.1.14.1.2	O-11	Switch Ports/TAG/TN(%)	>= 95%								
B.1.14.2.1	O-11	Local Interoffice Transport/EDI/TN(%)	>= 95%								
B.1.14.2.2	O-11	Local Interoffice Transport/TAG/TN(%)	>= 95%								
B.1.14.3.1	O-11	Loop + Port Combinations/EDI/TN(%)	>= 95%			97.77%	269				YES
B.1.14.3.2	O-11	Loop + Port Combinations/TAG/TN(%)	>= 95%			98.00%	2,903				YES
B.1.14.4.1	O-11	Combo Other/EDI/TN(%)	>= 95%								
B.1.14.4.2	O-11	Combo Other/TAG/TN(%)	>= 95%								
B.1.14.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/TN(%)	>= 95%			100.00%	20				YES
B.1.14.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/TN(%)	>= 95%			100.00%	34				YES

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B.1.14.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/TN(%)	>= 95%			100.00%	22				YES
B.1.14.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/TN(%)	>= 95%			100.00%	3				YES
B.1.14.7.1	O-11	Line Sharing/EDI/TN(%)	>= 95%			0.00%	1				NO
B.1.14.7.2	O-11	Line Sharing/TAG/TN(%)	>= 95%			96.83%	63				YES
B.1.14.8.1	O-11	2W Analog Loop Design/EDI/TN(%)	>= 95%			98.93%	373				YES
B.1.14.8.2	O-11	2W Analog Loop Design/TAG/TN(%)	>= 95%			100.00%	21				YES
B.1.14.9.1	O-11	2W Analog Loop Non-Design/EDI/TN(%)	>= 95%								
B.1.14.9.2	O-11	2W Analog Loop Non-Design/TAG/TN(%)	>= 95%								
B.1.14.10.1	O-11	2W Analog Loop w/INP Design/EDI/TN(%)	>= 95%								
B.1.14.10.2	O-11	2W Analog Loop w/INP Design/TAG/TN(%)	>= 95%								
B.1.14.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/TN(%)	>= 95%								
B.1.14.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/TN(%)	>= 95%								
B.1.14.12.1	O-11	2W Analog Loop w/LNP Design/EDI/TN(%)	>= 95%			88.89%	9				NO
B.1.14.12.2	O-11	2W Analog Loop w/LNP Design/TAG/TN(%)	>= 95%								
B.1.14.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/TN(%)	>= 95%								
B.1.14.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/TN(%)	>= 95%								
B.1.14.14.1	O-11	Other Design/EDI/TN(%)	>= 95%			96.83%	63				YES
B.1.14.14.2	O-11	Other Design/TAG/TN(%)	>= 95%			100.00%	25				YES
B.1.14.15.1	O-11	Other Non-Design/EDI/TN(%)	>= 95%								
B.1.14.15.2	O-11	Other Non-Design/TAG/TN(%)	>= 95%			98.80%	83				YES
B.1.14.16.1	O-11	INP Standalone/EDI/TN(%)	>= 95%								
B.1.14.16.2	O-11	INP Standalone/TAG/TN(%)	>= 95%								
B.1.14.17.1	O-11	LNP Standalone/EDI/TN(%)	>= 95%			100.00%	46				YES
B.1.14.17.2	O-11	LNP Standalone/TAG/TN(%)	>= 95%			100.00%	29				YES
		FOC & Reject Response Completeness - Partially Mechanized									
B.1.15.1.1	O-11	Switch Ports/EDI/TN(%)	>= 95%								
B.1.15.1.2	O-11	Switch Ports/TAG/TN(%)	>= 95%								
B.1.15.2.1	O-11	Local Interoffice Transport/EDI/TN(%)	>= 95%								
B.1.15.2.2	O-11	Local Interoffice Transport/TAG/TN(%)	>= 95%								
B.1.15.3.1	O-11	Loop + Port Combinations/EDI/TN(%)	>= 95%			99.18%	243				YES
B.1.15.3.2	O-11	Loop + Port Combinations/TAG/TN(%)	>= 95%			99.74%	1,960				YES
B.1.15.4.1	O-11	Combo Other/EDI/TN(%)	>= 95%								
B.1.15.4.2	O-11	Combo Other/TAG/TN(%)	>= 95%								
B.1.15.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/TN(%)	>= 95%								
B.1.15.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/TN(%)	>= 95%			100.00%	2				YES
B.1.15.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/TN(%)	>= 95%			100.00%	3				YES
B.1.15.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/TN(%)	>= 95%								
B.1.15.7.1	O-11	Line Sharing/EDI/TN(%)	>= 95%			100.00%	4				YES
B.1.15.7.2	O-11	Line Sharing/TAG/TN(%)	>= 95%			100.00%	13				YES
B.1.15.8.1	O-11	2W Analog Loop Design/EDI/TN(%)	>= 95%			99.03%	103				YES
B.1.15.8.2	O-11	2W Analog Loop Design/TAG/TN(%)	>= 95%			100.00%	2				YES
B.1.15.9.1	O-11	2W Analog Loop Non-Design/EDI/TN(%)	>= 95%								
B.1.15.9.2	O-11	2W Analog Loop Non-Design/TAG/TN(%)	>= 95%								
B.1.15.10.1	O-11	2W Analog Loop w/INP Design/EDI/TN(%)	>= 95%								
B.1.15.10.2	O-11	2W Analog Loop w/INP Design/TAG/TN(%)	>= 95%								
B.1.15.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/TN(%)	>= 95%								
B.1.15.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/TN(%)	>= 95%								
B.1.15.12.1	O-11	2W Analog Loop w/LNP Design/EDI/TN(%)	>= 95%			100.00%	126				YES
B.1.15.12.2	O-11	2W Analog Loop w/LNP Design/TAG/TN(%)	>= 95%			100.00%	3				YES
B.1.15.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/TN(%)	>= 95%								
B.1.15.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/TN(%)	>= 95%								
B.1.15.14.1	O-11	Other Design/EDI/TN(%)	>= 95%			100.00%	25				YES
B.1.15.14.2	O-11	Other Design/TAG/TN(%)	>= 95%			100.00%	2				YES
B.1.15.15.1	O-11	Other Non-Design/EDI/TN(%)	>= 95%			100.00%	10				YES
B.1.15.15.2	O-11	Other Non-Design/TAG/TN(%)	>= 95%			100.00%	51				YES
B.1.15.16.1	O-11	INP Standalone/EDI/TN(%)	>= 95%								
B.1.15.16.2	O-11	INP Standalone/TAG/TN(%)	>= 95%								
B.1.15.17.1	O-11	LNP Standalone/EDI/TN(%)	>= 95%			100.00%	106				YES
B.1.15.17.2	O-11	LNP Standalone/TAG/TN(%)	>= 95%			100.00%	8				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
		FOC & Reject Response Completeness - Non-Mechanized									
B.1.16.1	O-11	Switch Ports/TN(%)	>= 95%			100.00%	1				YES
B.1.16.2	O-11	Local Interoffice Transport/TN(%)	>= 95%								
B.1.16.3	O-11	Loop + Port Combinations/TN(%)	>= 95%			91.91%	136				NO
B.1.16.4	O-11	Combo Other/TN(%)	>= 95%								
B.1.16.5	O-11	xDSL (ADSL, HDSL and UCL)/TN(%)	>= 95%			100.00%	74				YES
B.1.16.6	O-11	ISDN Loop (UDN, UDC)/TN(%)	>= 95%			86.17%	94				NO
B.1.16.7	O-11	Line Sharing/TN(%)	>= 95%			97.14%	35				YES
B.1.16.8	O-11	2W Analog Loop Design/TN(%)	>= 95%			94.35%	177				NO
B.1.16.9	O-11	2W Analog Loop Non-Design/TN(%)	>= 95%			91.54%	130				NO
B.1.16.10	O-11	2W Analog Loop w/INP Design/TN(%)	>= 95%			100.00%	1				YES
B.1.16.11	O-11	2W Analog Loop w/INP Non-Design/TN(%)	>= 95%								
B.1.16.12	O-11	2W Analog Loop w/LNP Design/TN(%)	>= 95%			100.00%	115				YES
B.1.16.13	O-11	2W Analog Loop w/LNP Non-Design/TN(%)	>= 95%								
B.1.16.14	O-11	Other Design/TN(%)	>= 95%			94.47%	235				NO
B.1.16.15	O-11	Other Non-Design/TN(%)	>= 95%			96.08%	536				YES
B.1.16.16	O-11	INP Standalone/TN(%)	>= 95%			96.55%	29				YES
B.1.16.17	O-11	LNP Standalone/TN(%)	>= 95%			99.04%	311				YES
		FOC & Reject Response Completeness (Multiple Responses) - Mechanized									
B.1.17.1.1	O-11	Switch Ports/EDI/TN(%)	>= 95%								
B.1.17.1.2	O-11	Switch Ports/TAG/TN(%)	>= 95%								
B.1.17.2.1	O-11	Local Interoffice Transport/EDI/TN(%)	>= 95%								
B.1.17.2.2	O-11	Local Interoffice Transport/TAG/TN(%)	>= 95%								
B.1.17.3.1	O-11	Loop + Port Combinations/EDI/TN(%)	>= 95%			82.51%	263				NO
B.1.17.3.2	O-11	Loop + Port Combinations/TAG/TN(%)	>= 95%			87.42%	2,845				NO
B.1.17.4.1	O-11	Combo Other/EDI/TN(%)	>= 95%								
B.1.17.4.2	O-11	Combo Other/TAG/TN(%)	>= 95%								
B.1.17.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/TN(%)	>= 95%			100.00%	20				YES
B.1.17.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/TN(%)	>= 95%			100.00%	34				YES
B.1.17.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/TN(%)	>= 95%			77.27%	22				NO
B.1.17.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/TN(%)	>= 95%			100.00%	3				YES
B.1.17.7.1	O-11	Line Sharing/EDI/TN(%)	>= 95%								
B.1.17.7.2	O-11	Line Sharing/TAG/TN(%)	>= 95%			91.80%	61				NO
B.1.17.8.1	O-11	2W Analog Loop Design/EDI/TN(%)	>= 95%			84.28%	369				NO
B.1.17.8.2	O-11	2W Analog Loop Design/TAG/TN(%)	>= 95%			95.24%	21				YES
B.1.17.9.1	O-11	2W Analog Loop Non-Design/EDI/TN(%)	>= 95%								
B.1.17.9.2	O-11	2W Analog Loop Non-Design/TAG/TN(%)	>= 95%								
B.1.17.10.1	O-11	2W Analog Loop w/INP Design/EDI/TN(%)	>= 95%								
B.1.17.10.2	O-11	2W Analog Loop w/INP Design/TAG/TN(%)	>= 95%								
B.1.17.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/TN(%)	>= 95%								
B.1.17.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/TN(%)	>= 95%								
B.1.17.12.1	O-11	2W Analog Loop w/LNP Design/EDI/TN(%)	>= 95%			100.00%	8				YES
B.1.17.12.2	O-11	2W Analog Loop w/LNP Design/TAG/TN(%)	>= 95%								
B.1.17.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/TN(%)	>= 95%								
B.1.17.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/TN(%)	>= 95%								
B.1.17.14.1	O-11	Other Design/EDI/TN(%)	>= 95%			88.52%	61				NO
B.1.17.14.2	O-11	Other Design/TAG/TN(%)	>= 95%			100.00%	25				YES
B.1.17.15.1	O-11	Other Non-Design/EDI/TN(%)	>= 95%								
B.1.17.15.2	O-11	Other Non-Design/TAG/TN(%)	>= 95%			93.90%	82				NO
B.1.17.16.1	O-11	INP Standalone/EDI/TN(%)	>= 95%								
B.1.17.16.2	O-11	INP Standalone/TAG/TN(%)	>= 95%								
B.1.17.17.1	O-11	LNP Standalone/EDI/TN(%)	>= 95%			100.00%	46				YES
B.1.17.17.2	O-11	LNP Standalone/TAG/TN(%)	>= 95%			100.00%	29				YES
		FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized									
B.1.18.1.1	O-11	Switch Ports/EDI/TN(%)	>= 95%								
B.1.18.1.2	O-11	Switch Ports/TAG/TN(%)	>= 95%								
B.1.18.2.1	O-11	Local Interoffice Transport/EDI/TN(%)	>= 95%								
B.1.18.2.2	O-11	Local Interoffice Transport/TAG/TN(%)	>= 95%								
B.1.18.3.1	O-11	Loop + Port Combinations/EDI/TN(%)	>= 95%			92.12%	241				NO

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.18.3.2	O-11	Loop + Port Combinations/TAG/TN(%)	>= 95%			92.02%	1,955				NO
B.1.18.4.1	O-11	Combo Other/EDI/TN(%)	>= 95%								
B.1.18.4.2	O-11	Combo Other/TAG/TN(%)	>= 95%								
B.1.18.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/TN(%)	>= 95%								
B.1.18.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/TN(%)	>= 95%			100.00%	2				YES
B.1.18.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/TN(%)	>= 95%			100.00%	3				YES
B.1.18.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/TN(%)	>= 95%								
B.1.18.7.1	O-11	Line Sharing/EDI/TN(%)	>= 95%			50.00%	4				NO
B.1.18.7.2	O-11	Line Sharing/TAG/TN(%)	>= 95%			100.00%	13				YES
B.1.18.8.1	O-11	2W Analog Loop Design/EDI/TN(%)	>= 95%			93.14%	102				NO
B.1.18.8.2	O-11	2W Analog Loop Design/TAG/TN(%)	>= 95%			100.00%	2				YES
B.1.18.9.1	O-11	2W Analog Loop Non-Design/EDI/TN(%)	>= 95%								
B.1.18.9.2	O-11	2W Analog Loop Non-Design/TAG/TN(%)	>= 95%								
B.1.18.10.1	O-11	2W Analog Loop w/INP Design/EDI/TN(%)	>= 95%								
B.1.18.10.2	O-11	2W Analog Loop w/INP Design/TAG/TN(%)	>= 95%								
B.1.18.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/TN(%)	>= 95%								
B.1.18.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/TN(%)	>= 95%								
B.1.18.12.1	O-11	2W Analog Loop w/LNP Design/EDI/TN(%)	>= 95%			96.83%	126				YES
B.1.18.12.2	O-11	2W Analog Loop w/LNP Design/TAG/TN(%)	>= 95%			100.00%	3				YES
B.1.18.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/TN(%)	>= 95%								
B.1.18.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/TN(%)	>= 95%								
B.1.18.14.1	O-11	Other Design/EDI/TN(%)	>= 95%			100.00%	25				YES
B.1.18.14.2	O-11	Other Design/TAG/TN(%)	>= 95%			100.00%	2				YES
B.1.18.15.1	O-11	Other Non-Design/EDI/TN(%)	>= 95%			100.00%	10				YES
B.1.18.15.2	O-11	Other Non-Design/TAG/TN(%)	>= 95%			88.24%	51				NO
B.1.18.16.1	O-11	INP Standalone/EDI/TN(%)	>= 95%								
B.1.18.16.2	O-11	INP Standalone/TAG/TN(%)	>= 95%								
B.1.18.17.1	O-11	LNP Standalone/EDI/TN(%)	>= 95%			99.06%	106				YES
B.1.18.17.2	O-11	LNP Standalone/TAG/TN(%)	>= 95%			87.50%	8				NO
		FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized									
B.1.19.1	O-11	Switch Ports/TN(%)	>= 95%			100.00%	1				YES
B.1.19.2	O-11	Local Interoffice Transport/TN(%)	>= 95%								
B.1.19.3	O-11	Loop + Port Combinations/TN(%)	>= 95%			92.80%	125				NO
B.1.19.4	O-11	Combo Other/TN(%)	>= 95%								
B.1.19.5	O-11	xDSL (ADSL, HDSL and UCL)/TN(%)	>= 95%			95.95%	74				YES
B.1.19.6	O-11	ISDN Loop (UDN, UDC)/TN(%)	>= 95%			96.30%	81				YES
B.1.19.7	O-11	Line Sharing/TN(%)	>= 95%			97.06%	34				YES
B.1.19.8	O-11	2W Analog Loop Design/TN(%)	>= 95%			94.01%	167				NO
B.1.19.9	O-11	2W Analog Loop Non-Design/TN(%)	>= 95%			96.64%	119				YES
B.1.19.10	O-11	2W Analog Loop w/INP Design/TN(%)	>= 95%			100.00%	1				YES
B.1.19.11	O-11	2W Analog Loop w/INP Non-Design/TN(%)	>= 95%								
B.1.19.12	O-11	2W Analog Loop w/LNP Design/TN(%)	>= 95%			92.17%	115				NO
B.1.19.13	O-11	2W Analog Loop w/LNP Non-Design/TN(%)	>= 95%								
B.1.19.14	O-11	Other Design/TN(%)	>= 95%			90.09%	222				NO
B.1.19.15	O-11	Other Non-Design/TN(%)	>= 95%			96.50%	515				YES
B.1.19.16	O-11	INP Standalone/TN(%)	>= 95%			100.00%	28				YES
B.1.19.17	O-11	LNP Standalone/TN(%)	>= 95%			95.45%	308				YES
		Unbundled Network Elements - Provisioning									
		Order Completion Interval									
B.2.1.1.1.1	P-4	Switch Ports/<10 circuits/Dispatch/TN(days)	R&B (POTS)	4.50	22,820			12.742			
B.2.1.1.1.2	P-4	Switch Ports/<10 circuits/Non-Dispatch/TN(days)	R&B (POTS)	0.92	237,817			2.174			
B.2.1.1.2.1	P-4	Switch Ports/>=10 circuits/Dispatch/TN(days)	R&B (POTS)	14.28	53			28.459			
B.2.1.1.2.2	P-4	Switch Ports/>=10 circuits/Non-Dispatch/TN(days)	R&B (POTS)	0.33	2			0.000			
B.2.1.2.1.1	P-4	Local Interoffice Transport/<10 circuits/Dispatch/TN(days)	DS1/DS3	17.49	579	21.00	1	20.898	20.91620	-0.1677	YES
B.2.1.2.1.2	P-4	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(days)	DS1/DS3	0.67	2			0.474			
B.2.1.2.2.1	P-4	Local Interoffice Transport/>=10 circuits/Dispatch/TN(days)	DS1/DS3								
B.2.1.2.2.2	P-4	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(days)	DS1/DS3								
B.2.1.3.1.1	P-4	Loop + Port Combinations/<10 circuits/Dispatch/TN(days)	R&B	4.50	23,167	2.40	190	12.690	0.92438	2.2759	YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.1.3.1.2	P-4	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(days)	R&B	0.93	238,873	0.52	3,007	2.173	0.03988	10.1047	YES
B.2.1.3.1.3	P-4	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN(days)	R&B	0.33	127,476	0.33	2,273	0.203	0.00429	-0.1135	YES
B.2.1.3.1.4	P-4	Loop + Port Combinations/<10 circuits/Dispatch In/TN(days)	R&B	1.60	111,397	1.11	734	3.036	0.11241	4.3953	YES
B.2.1.3.2.1	P-4	Loop + Port Combinations/>=10 circuits/Dispatch/TN(days)	R&B	14.37	63	1.50	2	26.907	19.32607	0.6657	YES
B.2.1.3.2.2	P-4	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(days)	R&B	1.81	30	0.33	2	1.720	1.25620	1.1782	YES
B.2.1.3.2.3	P-4	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN(days)	R&B	0.33	10	0.33	2	0.000	0.00000		YES
B.2.1.3.2.4	P-4	Loop + Port Combinations/>=10 circuits/Dispatch In/TN(days)	R&B	2.55	20			1.669			
B.2.1.4.1.1	P-4	Combo Other/<10 circuits/Dispatch/TN(days)	R&B&D - Disp	5.67	24,582	9.45	11	15.062	4.54233	-0.8333	YES
B.2.1.4.1.4	P-4	Combo Other/<10 circuits/Dispatch In/TN(days)	R&B&D - Disp	5.67	24,582			9.962			
B.2.1.4.2.1	P-4	Combo Other/>=10 circuits/Dispatch/TN(days)	R&B&D - Disp	14.34	64			26.694			
B.2.1.4.2.4	P-4	Combo Other/>=10 circuits/Dispatch In/TN(days)	R&B&D - Disp	14.34	64			6.051			
B.2.1.5.3.1	P-4	xDSL (ADSL, HDSL and UCL)/<6 circuits/Dispatch/TN(days)	ADSL to Retail	4.12	1,753	4.59	44	2.331	0.35584	-1.3208	YES
B.2.1.5.3.2	P-4	xDSL (ADSL, HDSL and UCL)/<6 circuits/Non-Dispatch/TN(days)	ADSL to Retail	3.74	2,394			0.914			
B.2.1.5.4.1	P-4	xDSL (ADSL, HDSL and UCL)/6-13 circuits/Dispatch/TN(days)	ADSL to Retail	3.00	1			0.000			
B.2.1.5.4.2	P-4	xDSL (ADSL, HDSL and UCL)/6-13 circuits/Non-Dispatch/TN(days)	ADSL to Retail								
B.2.1.5.5.1	P-4	xDSL (ADSL, HDSL and UCL)/>=14 circuits/Dispatch/TN(days)	ADSL to Retail	4.00	1			0.000			
B.2.1.5.5.2	P-4	xDSL (ADSL, HDSL and UCL)/>=14 circuits/Non-Dispatch/TN(days)	ADSL to Retail								
B.2.1.6.3.1	P-4	UNE ISDN/<6 circuits/Dispatch/TN(days)	ISDN - BRI	17.02	277	10.74	38	15.909	2.75215	2.2819	YES
B.2.1.6.3.2	P-4	UNE ISDN/<6 circuits/Non-Dispatch/TN(days)	ISDN - BRI	1.23	396			1.884			
B.2.1.6.4.1	P-4	UNE ISDN/6-13 circuits/Dispatch/TN(days)	ISDN - BRI	13.00	1			0.000			
B.2.1.6.4.2	P-4	UNE ISDN/6-13 circuits/Non-Dispatch/TN(days)	ISDN - BRI								
B.2.1.6.5.1	P-4	UNE ISDN/>=14 circuits/Dispatch/TN(days)	ISDN - BRI								
B.2.1.6.5.2	P-4	UNE ISDN/>=14 circuits/Non-Dispatch/TN(days)	ISDN - BRI								
B.2.1.7.3.1	P-4	Line Sharing/<6 circuits/Dispatch/TN(days)	ADSL to Retail	4.12	1,753	4.67	9	2.331	0.77909	-0.7059	YES
B.2.1.7.3.2	P-4	Line Sharing/<6 circuits/Non-Dispatch/TN(days)	ADSL to Retail	3.74	2,394	4.26	47	0.914	0.13462	-3.8626	NO
B.2.1.7.4.1	P-4	Line Sharing/6-13 circuits/Dispatch/TN(days)	ADSL to Retail	3.00	1			0.000			
B.2.1.7.4.2	P-4	Line Sharing/6-13 circuits/Non-Dispatch/TN(days)	ADSL to Retail								
B.2.1.7.5.1	P-4	Line Sharing/>=14 circuits/Dispatch/TN(days)	ADSL to Retail	4.00	1			0.000			
B.2.1.7.5.2	P-4	Line Sharing/>=14 circuits/Non-Dispatch/TN(days)	ADSL to Retail								
B.2.1.8.1.1	P-4	2W Analog Loop Design/<10 circuits/Dispatch/TN(days)	R&B - Disp	4.50	23,167	4.54	93	12.690	1.31850	-0.0249	YES
B.2.1.8.1.2	P-4	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(days)	R&B - Disp	4.50	23,167			2.173			
B.2.1.8.2.1	P-4	2W Analog Loop Design/>=10 circuits/Dispatch/TN(days)	R&B - Disp	14.37	63	5.00	1	26.907	27.12014	0.3453	YES
B.2.1.8.2.2	P-4	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(days)	R&B - Disp	14.37	63			1.720			
B.2.1.9.1.1	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(days)	R&B (POTS) excl SB Or	4.50	22,820	5.60	5	12.742	5.69887	-0.1931	YES
B.2.1.9.1.4	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN(days)	R&B (POTS) excl SB Or	1.60	110,972			3.036			
B.2.1.9.2.1	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(days)	R&B (POTS) excl SB Or	14.28	53			28.459			
B.2.1.9.2.4	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN(days)	R&B (POTS) excl SB Or								
B.2.1.10.1.1	P-4	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(days)	R&B - Disp	4.50	23,167			12.690			
B.2.1.10.1.2	P-4	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(days)	R&B - Disp	4.50	23,167			2.173			
B.2.1.10.2.1	P-4	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(days)	R&B - Disp	14.37	63			26.907			
B.2.1.10.2.2	P-4	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(days)	R&B - Disp	14.37	63			1.720			
B.2.1.11.1.1	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(days)	R&B (POTS) excl SB Or	4.50	22,820			12.742			
B.2.1.11.1.4	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN(days)	R&B (POTS) excl SB Or	1.60	110,972			3.036			
B.2.1.11.2.1	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN(days)	R&B (POTS) excl SB Or	14.28	53			28.459			
B.2.1.11.2.4	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN(days)	R&B (POTS) excl SB Or								
B.2.1.12.1.1	P-4	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(days)	R&B - Disp	4.50	23,167	5.43	73	12.690	1.48756	-0.6215	YES
B.2.1.12.1.2	P-4	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(days)	R&B - Disp	4.50	23,167			2.173			
B.2.1.12.2.1	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(days)	R&B - Disp	14.37	63			26.907			
B.2.1.12.2.2	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(days)	R&B - Disp	14.37	63			1.720			
B.2.1.13.1.1	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(days)	R&B (POTS) excl SB Or	4.50	22,820			12.742			
B.2.1.13.1.4	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN(days)	R&B (POTS) excl SB Or	1.60	110,972			3.036			
B.2.1.13.2.1	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(days)	R&B (POTS) excl SB Or	14.28	53			28.459			
B.2.1.13.2.4	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN(days)	R&B (POTS) excl SB Or								
B.2.1.14.1.1	P-4	Other Design/<10 circuits/Dispatch/TN(days)	Design	24.74	1,415	4.30	10	30.321	9.62211	2.1243	YES
B.2.1.14.1.2	P-4	Other Design/<10 circuits/Non-Dispatch/TN(days)	Design	6.11	163			9.962			
B.2.1.14.2.1	P-4	Other Design/>=10 circuits/Dispatch/TN(days)	Design	13.00	1			0.000			
B.2.1.14.2.2	P-4	Other Design/>=10 circuits/Non-Dispatch/TN(days)	Design	3.27	17			6.051			
B.2.1.15.1.1	P-4	Other Non-Design/<10 circuits/Dispatch/TN(days)	R&B	4.50	23,167			12.690			
B.2.1.15.1.2	P-4	Other Non-Design/<10 circuits/Non-Dispatch/TN(days)	R&B	0.93	238,873	0.33	1	2.173	2.17297	0.2743	YES
B.2.1.15.2.1	P-4	Other Non-Design/>=10 circuits/Dispatch/TN(days)	R&B	14.37	63			26.907			
B.2.1.15.2.2	P-4	Other Non-Design/>=10 circuits/Non-Dispatch/TN(days)	R&B	1.81	30			1.720			

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.1.16.1.1	P-4	INP (Standalone)/<10 circuits/Dispatch/TN(days)	R&B (POTS)	4.50	22,820			12.742			
B.2.1.16.1.2	P-4	INP (Standalone)/<10 circuits/Non-Dispatch/TN(days)	R&B (POTS)	0.92	237,817	0.33	1	2.174	2.17411	0.2736	YES
B.2.1.16.2.1	P-4	INP (Standalone)/>=10 circuits/Dispatch/TN(days)	R&B (POTS)	14.28	53			28.459			
B.2.1.16.2.2	P-4	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)	R&B (POTS)	0.33	2			0.000			
B.2.1.17.1.1	P-4	LNP (Standalone)/<10 circuits/Dispatch/TN(days)	R&B (POTS)	4.50	22,820			12.742			
B.2.1.17.1.2	P-4	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(days)	R&B (POTS)	0.92	237,817	0.49	325	2.174	0.12068	3.6166	YES
B.2.1.17.2.1	P-4	LNP (Standalone)/>=10 circuits/Dispatch/TN(days)	R&B (POTS)	14.28	53			28.459			
B.2.1.17.2.2	P-4	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)	R&B (POTS)	0.33	2	2.00	1	0.000	0.00000		NO
B.2.1.18.1.1	P-4	Digital Loop < DS1/<10 circuits/Dispatch/TN(days)	Digital Loop < DS1	7.49	2,265	8.04	69	11.966	1.46226	-0.3761	YES
B.2.1.18.1.2	P-4	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(days)	Digital Loop < DS1	4.73	2,999			7.791			
B.2.1.18.2.1	P-4	Digital Loop < DS1/>=10 circuits/Dispatch/TN(days)	Digital Loop < DS1	6.67	3			5.508			
B.2.1.18.2.2	P-4	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(days)	Digital Loop < DS1	43.00	1			0.000			
B.2.1.19.1.1	P-4	Digital Loop >= DS1/<10 circuits/Dispatch/TN(days)	Digital Loop >= DS1	28.79	432	6.31	115	18.183	1.90796	11.7798	YES
B.2.1.19.1.2	P-4	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(days)	Digital Loop >= DS1	4.57	151			9.775			
B.2.1.19.2.1	P-4	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(days)	Digital Loop >= DS1								
B.2.1.19.2.2	P-4	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(days)	Digital Loop >= DS1	3.27	17			6.051			
	Order Completion Interval within X days										
B.2.2.1	P-4	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/TN(days)	14 days								
B.2.2.2	P-4	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/TN(days)	7 days			4.59	44				YES
	Held Orders										
B.2.3.1.1.1	P-1	Switch Ports/<10 circuits/Facility/TN(days)	R&B (POTS)	12.11	131			7.931			
B.2.3.1.1.2	P-1	Switch Ports/<10 circuits/Equipment/TN(days)	R&B (POTS)	0.00	0						
B.2.3.1.1.3	P-1	Switch Ports/<10 circuits/Other/TN(days)	R&B (POTS)	25.37	19			31.988			
B.2.3.1.2.1	P-1	Switch Ports/>=10 circuits/Facility/TN(days)	R&B (POTS)	0.00	0						
B.2.3.1.2.2	P-1	Switch Ports/>=10 circuits/Equipment/TN(days)	R&B (POTS)	0.00	0						
B.2.3.1.2.3	P-1	Switch Ports/>=10 circuits/Other/TN(days)	R&B (POTS)	18.00	1			0.000			
B.2.3.2.1.1	P-1	Local Interoffice Transport/<10 circuits/Facility/TN(days)	DS1/ DS3 - Interoffice	0.00	0	0.00	0				YES
B.2.3.2.1.2	P-1	Local Interoffice Transport/<10 circuits/Equipment/TN(days)	DS1/ DS3 - Interoffice	0.00	0	0.00	0				YES
B.2.3.2.1.3	P-1	Local Interoffice Transport/<10 circuits/Other/TN(days)	DS1/ DS3 - Interoffice	33.00	1	0.00	0	0.000			YES
B.2.3.2.2.1	P-1	Local Interoffice Transport/>=10 circuits/Facility/TN(days)	DS1/ DS3 - Interoffice								
B.2.3.2.2.2	P-1	Local Interoffice Transport/>=10 circuits/Equipment/TN(days)	DS1/ DS3 - Interoffice								
B.2.3.2.2.3	P-1	Local Interoffice Transport/>=10 circuits/Other/TN(days)	DS1/ DS3 - Interoffice								
B.2.3.3.1.1	P-1	Loop + Port Combinations/<10 circuits/Facility/TN(days)	R&B	12.07	133	6.00	2	7.896	5.62535	1.0786	YES
B.2.3.3.1.2	P-1	Loop + Port Combinations/<10 circuits/Equipment/TN(days)	R&B	0.00	0	0.00	0				YES
B.2.3.3.1.3	P-1	Loop + Port Combinations/<10 circuits/Other/TN(days)	R&B	25.37	19	0.00	0	31.988			YES
B.2.3.3.2.1	P-1	Loop + Port Combinations/>=10 circuits/Facility/TN(days)	R&B	0.00	0	0.00	0				YES
B.2.3.3.2.2	P-1	Loop + Port Combinations/>=10 circuits/Equipment/TN(days)	R&B	0.00	0	0.00	0				YES
B.2.3.3.2.3	P-1	Loop + Port Combinations/>=10 circuits/Other/TN(days)	R&B	18.00	1	0.00	0	0.000			YES
B.2.3.4.1.1	P-1	Combo Other/<10 circuits/Facility/TN(days)	R&B&D - Disp	17.78	147	0.00	0	26.610			YES
B.2.3.4.1.2	P-1	Combo Other/<10 circuits/Equipment/TN(days)	R&B&D - Disp	0.00	0	0.00	0				YES
B.2.3.4.1.3	P-1	Combo Other/<10 circuits/Other/TN(days)	R&B&D - Disp	23.65	20	0.00	0	31.593			YES
B.2.3.4.2.1	P-1	Combo Other/>=10 circuits/Facility/TN(days)	R&B&D - Disp	0.00	0						
B.2.3.4.2.2	P-1	Combo Other/>=10 circuits/Equipment/TN(days)	R&B&D - Disp	0.00	0						
B.2.3.4.2.3	P-1	Combo Other/>=10 circuits/Other/TN(days)	R&B&D - Disp	18.00	1			0.000			
B.2.3.5.1.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Facility/TN(days)	ADSL to Retail	9.29	24	0.00	0	7.509			YES
B.2.3.5.1.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Equipment/TN(days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.3.5.1.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Other/TN(days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.3.5.2.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Facility/TN(days)	ADSL to Retail	0.00	0						
B.2.3.5.2.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Equipment/TN(days)	ADSL to Retail	0.00	0						
B.2.3.5.2.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Other/TN(days)	ADSL to Retail	0.00	0						
B.2.3.6.1.1	P-1	UNE ISDN/<10 circuits/Facility/TN(days)	ISDN - BRI	80.83	12	6.00	1	62.308	64.85261	1.1539	YES
B.2.3.6.1.2	P-1	UNE ISDN/<10 circuits/Equipment/TN(days)	ISDN - BRI	0.00	0	0.00	0				YES
B.2.3.6.1.3	P-1	UNE ISDN/<10 circuits/Other/TN(days)	ISDN - BRI	10.00	4	0.00	0	5.944			YES
B.2.3.6.2.1	P-1	UNE ISDN/>=10 circuits/Facility/TN(days)	ISDN - BRI	0.00	0						
B.2.3.6.2.2	P-1	UNE ISDN/>=10 circuits/Equipment/TN(days)	ISDN - BRI	0.00	0						
B.2.3.6.2.3	P-1	UNE ISDN/>=10 circuits/Other/TN(days)	ISDN - BRI	0.00	0						
B.2.3.7.1.1	P-1	Line Sharing/<10 circuits/Facility/TN(days)	ADSL to Retail	9.29	24	0.00	0	7.509			YES
B.2.3.7.1.2	P-1	Line Sharing/<10 circuits/Equipment/TN(days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.3.7.1.3	P-1	Line Sharing/<10 circuits/Other/TN(days)	ADSL to Retail	0.00	0	0.00	0				YES

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B.2.3.7.2.1	P-1	Line Sharing/>=10 circuits/Facility/TN(days)	ADSL to Retail	0.00	0						
B.2.3.7.2.2	P-1	Line Sharing/>=10 circuits/Equipment/TN(days)	ADSL to Retail	0.00	0						
B.2.3.7.2.3	P-1	Line Sharing/>=10 circuits/Other/TN(days)	ADSL to Retail	0.00	0						
B.2.3.8.1.1	P-1	2W Analog Loop Design/<10 circuits/Facility/TN(days)	R&B - Disp	12.07	133	0.00	0	7.896			YES
B.2.3.8.1.2	P-1	2W Analog Loop Design/<10 circuits/Equipment/TN(days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.3.8.1.3	P-1	2W Analog Loop Design/<10 circuits/Other/TN(days)	R&B - Disp	25.37	19	0.00	0	31.988			YES
B.2.3.8.2.1	P-1	2W Analog Loop Design/>=10 circuits/Facility/TN(days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.3.8.2.2	P-1	2W Analog Loop Design/>=10 circuits/Equipment/TN(days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.3.8.2.3	P-1	2W Analog Loop Design/>=10 circuits/Other/TN(days)	R&B - Disp	18.00	1	0.00	0	0.000			YES
B.2.3.9.1.1	P-1	2W Analog Loop Non-Design/<10 circuits/Facility/TN(days)	R&B (POTS) excl SB Or	12.11	131	0.00	0	7.931			YES
B.2.3.9.1.2	P-1	2W Analog Loop Non-Design/<10 circuits/Equipment/TN(days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.3.9.1.3	P-1	2W Analog Loop Non-Design/<10 circuits/Other/TN(days)	R&B (POTS) excl SB Or	25.37	19	0.00	0	31.988			YES
B.2.3.9.2.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Facility/TN(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.9.2.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Equipment/TN(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.9.2.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Other/TN(days)	R&B (POTS) excl SB Or	18.00	1			0.000			
B.2.3.10.1.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Facility/TN(days)	R&B - Disp	12.07	133			7.896			
B.2.3.10.1.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Equipment/TN(days)	R&B - Disp	0.00	0						
B.2.3.10.1.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Other/TN(days)	R&B - Disp	25.37	19			31.988			
B.2.3.10.2.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Facility/TN(days)	R&B - Disp	0.00	0						
B.2.3.10.2.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Equipment/TN(days)	R&B - Disp	0.00	0						
B.2.3.10.2.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Other/TN(days)	R&B - Disp	18.00	1			0.000			
B.2.3.11.1.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Facility/TN(days)	R&B (POTS) excl SB Or	12.11	131			7.931			
B.2.3.11.1.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Equipment/TN(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.11.1.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Other/TN(days)	R&B (POTS) excl SB Or	25.37	19			31.988			
B.2.3.11.2.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Facility/TN(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.11.2.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Equipment/TN(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.11.2.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Other/TN(days)	R&B (POTS) excl SB Or	18.00	1			0.000			
B.2.3.12.1.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Facility/TN(days)	R&B - Disp	12.07	133	0.00	0	7.896			YES
B.2.3.12.1.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Equipment/TN(days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.3.12.1.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Other/TN(days)	R&B - Disp	25.37	19	0.00	0	31.988			YES
B.2.3.12.2.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Facility/TN(days)	R&B - Disp	0.00	0						
B.2.3.12.2.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Equipment/TN(days)	R&B - Disp	0.00	0						
B.2.3.12.2.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Other/TN(days)	R&B - Disp	18.00	1			0.000			
B.2.3.13.1.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Facility/TN(days)	R&B (POTS) excl SB Or	12.11	131			7.931			
B.2.3.13.1.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Equipment/TN(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.13.1.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Other/TN(days)	R&B (POTS) excl SB Or	25.37	19			31.988			
B.2.3.13.2.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Facility/TN(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.13.2.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Equipment/TN(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.13.2.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Other/TN(days)	R&B (POTS) excl SB Or	18.00	1			0.000			
B.2.3.14.1.1	P-1	Other Design/<10 circuits/Facility/TN(days)	Design	72.00	14	0.00	0	61.801			YES
B.2.3.14.1.2	P-1	Other Design/<10 circuits/Equipment/TN(days)	Design	0.00	0	0.00	0				YES
B.2.3.14.1.3	P-1	Other Design/<10 circuits/Other/TN(days)	Design	10.00	4	0.00	0	5.944			YES
B.2.3.14.2.1	P-1	Other Design/>=10 circuits/Facility/TN(days)	Design	0.00	0						
B.2.3.14.2.2	P-1	Other Design/>=10 circuits/Equipment/TN(days)	Design	0.00	0						
B.2.3.14.2.3	P-1	Other Design/>=10 circuits/Other/TN(days)	Design	0.00	0						
B.2.3.15.1.1	P-1	Other Non-Design/<10 circuits/Facility/TN(days)	R&B	12.07	133	0.00	0	7.896			YES
B.2.3.15.1.2	P-1	Other Non-Design/<10 circuits/Equipment/TN(days)	R&B	0.00	0	0.00	0				YES
B.2.3.15.1.3	P-1	Other Non-Design/<10 circuits/Other/TN(days)	R&B	25.37	19	0.00	0	31.988			YES
B.2.3.15.2.1	P-1	Other Non-Design/>=10 circuits/Facility/TN(days)	R&B	0.00	0						
B.2.3.15.2.2	P-1	Other Non-Design/>=10 circuits/Equipment/TN(days)	R&B	0.00	0						
B.2.3.15.2.3	P-1	Other Non-Design/>=10 circuits/Other/TN(days)	R&B	18.00	1			0.000			
B.2.3.16.1.1	P-1	INP (Standalone)/<10 circuits/Facility/TN(days)	R&B (POTS)	12.11	131	0.00	0	7.931			YES
B.2.3.16.1.2	P-1	INP (Standalone)/<10 circuits/Equipment/TN(days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.3.16.1.3	P-1	INP (Standalone)/<10 circuits/Other/TN(days)	R&B (POTS)	25.37	19	0.00	0	31.988			YES
B.2.3.16.2.1	P-1	INP (Standalone)/>=10 circuits/Facility/TN(days)	R&B (POTS)	0.00	0						
B.2.3.16.2.2	P-1	INP (Standalone)/>=10 circuits/Equipment/TN(days)	R&B (POTS)	0.00	0						
B.2.3.16.2.3	P-1	INP (Standalone)/>=10 circuits/Other/TN(days)	R&B (POTS)	18.00	1			0.000			
B.2.3.17.1.1	P-1	LNP (Standalone)/<10 circuits/Facility/TN(days)	R&B (POTS)	12.11	131	0.00	0	7.931			YES
B.2.3.17.1.2	P-1	LNP (Standalone)/<10 circuits/Equipment/TN(days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.3.17.1.3	P-1	LNP (Standalone)/<10 circuits/Other/TN(days)	R&B (POTS)	25.37	19	0.00	0	31.988			YES
B.2.3.17.2.1	P-1	LNP (Standalone)/>=10 circuits/Facility/TN(days)	R&B (POTS)	0.00	0	0.00	0				YES

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B.2.3.17.2.2	P-1	LNP (Standalone)/>=10 circuits/Equipment/TN(days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.3.17.2.3	P-1	LNP (Standalone)/>=10 circuits/Other/TN(days)	R&B (POTS)	18.00	1	0.00	0	0.000			YES
B.2.3.18.1.1	P-1	Digital Loop < DS1/<10 circuits/Facility/TN(days)	Digital Loop < DS1	33.14	36	6.00	1	49.266	49.94511	0.5434	YES
B.2.3.18.1.2	P-1	Digital Loop < DS1/<10 circuits/Equipment/TN(days)	Digital Loop < DS1	0.00	0	0.00	0				YES
B.2.3.18.1.3	P-1	Digital Loop < DS1/<10 circuits/Other/TN(days)	Digital Loop < DS1	10.00	4	0.00	0	5.944			YES
B.2.3.18.2.1	P-1	Digital Loop < DS1/>=10 circuits/Facility/TN(days)	Digital Loop < DS1	0.00	0						
B.2.3.18.2.2	P-1	Digital Loop < DS1/>=10 circuits/Equipment/TN(days)	Digital Loop < DS1	0.00	0						
B.2.3.18.2.3	P-1	Digital Loop < DS1/>=10 circuits/Other/TN(days)	Digital Loop < DS1	0.00	0						
B.2.3.19.1.1	P-1	Digital Loop >= DS1/<10 circuits/Facility/TN(days)	Digital Loop >= DS1	19.00	1	4.00	1	0.000	0.00000		YES
B.2.3.19.1.2	P-1	Digital Loop >= DS1/<10 circuits/Equipment/TN(days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B.2.3.19.1.3	P-1	Digital Loop >= DS1/<10 circuits/Other/TN(days)	Digital Loop >= DS1	277.33	3	0.00	0	242.199			YES
B.2.3.19.2.1	P-1	Digital Loop >= DS1/>=10 circuits/Facility/TN(days)	Digital Loop >= DS1	0.00	0						
B.2.3.19.2.2	P-1	Digital Loop >= DS1/>=10 circuits/Equipment/TN(days)	Digital Loop >= DS1	0.00	0						
B.2.3.19.2.3	P-1	Digital Loop >= DS1/>=10 circuits/Other/TN(days)	Digital Loop >= DS1	0.00	0						
		% Jeopardies - Mechanized									
B.2.5.1	P-2	Switch Ports/TN(%)	R&B (POTS)	0.38%	270,781						
B.2.5.2	P-2	Local Interoffice Transport/TN(%)	DS1/ DS3 - Interoffice	29.67%	664						
B.2.5.3	P-2	Loop + Port Combinations/TN(%)	R&B	0.38%	272,276	0.15%	2,597		0.00122	1.8700	YES
B.2.5.4	P-2	Combo Other/TN(%)	R&B&D - Disp	4.40%	27,922	0.00%	2		0.14505	0.3034	YES
B.2.5.5	P-2	xDSL (ADSL, HDSL and UCL)/TN(%)	ADSL to Retail	9.18%	5,622	0.00%	30		0.05285	1.7366	YES
B.2.5.6	P-2	UNE ISDN/TN(%)	ISDN - BRI	7.63%	747	16.67%	12		0.07725	-1.1697	YES
B.2.5.7	P-2	Line Sharing/TN(%)	ADSL to Retail	9.18%	5,622	0.00%	64		0.03629	2.5288	YES
B.2.5.8	P-2	2W Analog Loop Design/TN(%)	R&B - Disp	0.38%	272,276	4.48%	67		0.00753	-5.4403	NO
B.2.5.9	P-2	2W Analog Loop Non-Design/TN(%)	R&B (POTS) excl SB Or	0.71%	143,854						
B.2.5.10	P-2	2W Analog Loop w/INP Design/TN(%)	R&B - Disp	0.38%	272,276						
B.2.5.11	P-2	2W Analog Loop w/INP Non-Design/TN(%)	R&B (POTS) excl SB Or	0.71%	143,854						
B.2.5.12	P-2	2W Analog Loop w/LNP Design/TN(%)	R&B - Disp	0.38%	272,276	1.12%	89		0.00653	-1.1363	YES
B.2.5.13	P-2	2W Analog Loop w/LNP Non-Design/TN(%)	R&B (POTS) excl SB Or	0.71%	143,854						
B.2.5.14	P-2	Other Design/TN(%)	Design	9.84%	1,941	0.00%	13		0.08289	1.1872	YES
B.2.5.15	P-2	Other Non-Design/TN(%)	R&B	0.38%	272,276	0.00%	1		0.06163	0.0619	YES
B.2.5.16	P-2	INP (Standalone)/TN(%)	R&B (POTS)	0.38%	270,781	0.00%	1		0.06144	0.0617	YES
B.2.5.17	P-2	LNP (Standalone)/TN(%)	R&B (POTS)	0.38%	270,781	0.00%	333		0.00337	1.1247	YES
B.2.5.18	P-2	Digital Loop < DS1/TN(%)	Digital Loop < DS1	8.94%	6,836	8.70%	23		0.05959	0.0407	YES
B.2.5.19	P-2	Digital Loop >= DS1/TN(%)	Digital Loop >= DS1	7.41%	661	61.97%	71		0.03272	-16.6750	NO
		% Jeopardies - Non-Mechanized									
B.2.6.1	P-2	Switch Ports/TN(%)	Diagnostic								Diagnostic
B.2.6.2	P-2	Local Interoffice Transport/TN(%)	Diagnostic			0.00%	1				Diagnostic
B.2.6.3	P-2	Loop + Port Combinations/TN(%)	Diagnostic			0.00%	58				Diagnostic
B.2.6.4	P-2	Combo Other/TN(%)	Diagnostic			42.86%	14				Diagnostic
B.2.6.5	P-2	xDSL (ADSL, HDSL and UCL)/TN(%)	Diagnostic			8.51%	47				Diagnostic
B.2.6.6	P-2	UNE ISDN/TN(%)	Diagnostic			21.95%	41				Diagnostic
B.2.6.7	P-2	Line Sharing/TN(%)	Diagnostic								Diagnostic
B.2.6.8	P-2	2W Analog Loop Design/TN(%)	Diagnostic			7.50%	80				Diagnostic
B.2.6.9	P-2	2W Analog Loop Non-Design/TN(%)	Diagnostic			5.56%	18				Diagnostic
B.2.6.10	P-2	2W Analog Loop w/INP Design/TN(%)	Diagnostic								Diagnostic
B.2.6.11	P-2	2W Analog Loop w/INP Non-Design/TN(%)	Diagnostic								Diagnostic
B.2.6.12	P-2	2W Analog Loop w/LNP Design/TN(%)	Diagnostic			2.53%	79				Diagnostic
B.2.6.13	P-2	2W Analog Loop w/LNP Non-Design/TN(%)	Diagnostic								Diagnostic
B.2.6.14	P-2	Other Design/TN(%)	Diagnostic								Diagnostic
B.2.6.15	P-2	Other Non-Design/TN(%)	Diagnostic								Diagnostic
B.2.6.16	P-2	INP (Standalone)/TN(%)	Diagnostic								Diagnostic
B.2.6.17	P-2	LNP (Standalone)/TN(%)	Diagnostic			0.00%	6				Diagnostic
B.2.6.18	P-2	Digital Loop < DS1/TN(%)	Diagnostic			15.48%	84				Diagnostic
B.2.6.19	P-2	Digital Loop >= DS1/TN(%)	Diagnostic			48.84%	129				Diagnostic
		Average Jeopardy Notice Interval - Mechanized									
B.2.8.1	P-2	Switch Ports/TN(hours)	>= 48 hrs								
B.2.8.2	P-2	Local Interoffice Transport/TN(hours)	>= 48 hrs								
B.2.8.3	P-2	Loop + Port Combinations/TN(hours)	>= 48 hrs			126.00	4				YES
B.2.8.4	P-2	Combo Other/TN(hours)	>= 48 hrs								

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B.2.8.5	P-2	xDSL (ADSL, HDSL and UCL)/TN(hours)	>= 48 hrs								
B.2.8.6	P-2	UNE ISDN/TN(hours)	>= 48 hrs			336.00	2				YES
B.2.8.7	P-2	Line Sharing/TN(hours)	>= 48 hrs								
B.2.8.8	P-2	2W Analog Loop Design/TN(hours)	>= 48 hrs			248.00	3				YES
B.2.8.9	P-2	2W Analog Loop Non-Design/TN(hours)	>= 48 hrs								
B.2.8.10	P-2	2W Analog Loop w/INP Design/TN(hours)	>= 48 hrs								
B.2.8.11	P-2	2W Analog Loop w/INP Non-Design/TN(hours)	>= 48 hrs								
B.2.8.12	P-2	2W Analog Loop w/LNP Design/TN(hours)	>= 48 hrs			192.00	1				YES
B.2.8.13	P-2	2W Analog Loop w/LNP Non-Design/TN(hours)	>= 48 hrs								
B.2.8.14	P-2	Other Design/TN(hours)	>= 48 hrs								
B.2.8.15	P-2	Other Non-Design/TN(hours)	>= 48 hrs								
B.2.8.16	P-2	INP (Standalone)/TN(hours)	>= 48 hrs								
B.2.8.17	P-2	LNP (Standalone)/TN(hours)	>= 48 hrs								
B.2.8.18	P-2	Digital Loop < DS1/TN(hours)	>= 48 hrs			336.00	2				YES
B.2.8.19	P-2	Digital Loop >= DS1/TN(hours)	>= 48 hrs			195.27	44				YES
		Average Jeopardy Notice Interval - Non-Mechanized									
B.2.9.1	P-2	Switch Ports/TN(hours)	Diagnostic								Diagnostic
B.2.9.2	P-2	Local Interoffice Transport/TN(hours)	Diagnostic								Diagnostic
B.2.9.3	P-2	Loop + Port Combinations/TN(hours)	Diagnostic								Diagnostic
B.2.9.4	P-2	Combo Other/TN(hours)	Diagnostic			268.00	6				Diagnostic
B.2.9.5	P-2	xDSL (ADSL, HDSL and UCL)/TN(hours)	Diagnostic			108.00	4				Diagnostic
B.2.9.6	P-2	UNE ISDN/TN(hours)	Diagnostic			272.00	9				Diagnostic
B.2.9.7	P-2	Line Sharing/TN(hours)	Diagnostic								Diagnostic
B.2.9.8	P-2	2W Analog Loop Design/TN(hours)	Diagnostic			136.00	6				Diagnostic
B.2.9.9	P-2	2W Analog Loop Non-Design/TN(hours)	Diagnostic			120.00	1				Diagnostic
B.2.9.10	P-2	2W Analog Loop w/INP Design/TN(hours)	Diagnostic								Diagnostic
B.2.9.11	P-2	2W Analog Loop w/INP Non-Design/TN(hours)	Diagnostic								Diagnostic
B.2.9.12	P-2	2W Analog Loop w/LNP Design/TN(hours)	Diagnostic			204.00	2				Diagnostic
B.2.9.13	P-2	2W Analog Loop w/LNP Non-Design/TN(hours)	Diagnostic								Diagnostic
B.2.9.14	P-2	Other Design/TN(hours)	Diagnostic								Diagnostic
B.2.9.15	P-2	Other Non-Design/TN(hours)	Diagnostic								Diagnostic
B.2.9.16	P-2	INP (Standalone)/TN(hours)	Diagnostic								Diagnostic
B.2.9.17	P-2	LNP (Standalone)/TN(hours)	Diagnostic								Diagnostic
B.2.9.18	P-2	Digital Loop < DS1/TN(hours)	Diagnostic			221.54	13				Diagnostic
B.2.9.19	P-2	Digital Loop >= DS1/TN(hours)	Diagnostic			198.48	63				Diagnostic
		% Jeopardy Notice >= 48 hours - Mechanized									
B.2.10.1	P-2	Switch Ports/TN(%)	95% >= 48 hrs								
B.2.10.2	P-2	Local Interoffice Transport/TN(%)	95% >= 48 hrs								
B.2.10.3	P-2	Loop + Port Combinations/TN(%)	95% >= 48 hrs			100.00%	4				YES
B.2.10.4	P-2	Combo Other/TN(%)	95% >= 48 hrs								
B.2.10.5	P-2	xDSL (ADSL, HDSL and UCL)/TN(%)	95% >= 48 hrs								
B.2.10.6	P-2	UNE ISDN/TN(%)	95% >= 48 hrs			100.00%	2				YES
B.2.10.7	P-2	Line Sharing/TN(%)	95% >= 48 hrs								
B.2.10.8	P-2	2W Analog Loop Design/TN(%)	95% >= 48 hrs			100.00%	3				YES
B.2.10.9	P-2	2W Analog Loop Non-Design/TN(%)	95% >= 48 hrs								
B.2.10.10	P-2	2W Analog Loop w/INP Design/TN(%)	95% >= 48 hrs								
B.2.10.11	P-2	2W Analog Loop w/INP Non-Design/TN(%)	95% >= 48 hrs								
B.2.10.12	P-2	2W Analog Loop w/LNP Design/TN(%)	95% >= 48 hrs			100.00%	1				YES
B.2.10.13	P-2	2W Analog Loop w/LNP Non-Design/TN(%)	95% >= 48 hrs								
B.2.10.14	P-2	Other Design/TN(%)	95% >= 48 hrs								
B.2.10.15	P-2	Other Non-Design/TN(%)	95% >= 48 hrs								
B.2.10.16	P-2	INP (Standalone)/TN(%)	95% >= 48 hrs								
B.2.10.17	P-2	LNP (Standalone)/TN(%)	95% >= 48 hrs								
B.2.10.18	P-2	Digital Loop < DS1/TN(%)	95% >= 48 hrs			100.00%	2				YES
B.2.10.19	P-2	Digital Loop >= DS1/TN(%)	95% >= 48 hrs			100.00%	44				YES
		% Jeopardy Notice >= 48 hours - Non-Mechanized									
B.2.11.1	P-2	Switch Ports/TN(%)	Diagnostic								Diagnostic
B.2.11.2	P-2	Local Interoffice Transport/TN(%)	Diagnostic								Diagnostic
B.2.11.3	P-2	Loop + Port Combinations/TN(%)	Diagnostic								Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.11.4	P-2	Combo Other/TN(%)	Diagnostic			100.00%	6				Diagnostic
B.2.11.5	P-2	xDSL (ADSL, HDSL and UCL)/TN(%)	Diagnostic			100.00%	4				Diagnostic
B.2.11.6	P-2	UNE ISDN/TN(%)	Diagnostic			100.00%	9				Diagnostic
B.2.11.7	P-2	Line Sharing/TN(%)	Diagnostic								Diagnostic
B.2.11.8	P-2	2W Analog Loop Design/TN(%)	Diagnostic			100.00%	6				Diagnostic
B.2.11.9	P-2	2W Analog Loop Non-Design/TN(%)	Diagnostic			100.00%	1				Diagnostic
B.2.11.10	P-2	2W Analog Loop w/INP Design/TN(%)	Diagnostic								Diagnostic
B.2.11.11	P-2	2W Analog Loop w/INP Non-Design/TN(%)	Diagnostic								Diagnostic
B.2.11.12	P-2	2W Analog Loop w/LNP Design/TN(%)	Diagnostic			100.00%	2				Diagnostic
B.2.11.13	P-2	2W Analog Loop w/LNP Non-Design/TN(%)	Diagnostic								Diagnostic
B.2.11.14	P-2	Other Design/TN(%)	Diagnostic								Diagnostic
B.2.11.15	P-2	Other Non-Design/TN(%)	Diagnostic								Diagnostic
B.2.11.16	P-2	INP (Standalone)/TN(%)	Diagnostic								Diagnostic
B.2.11.17	P-2	LNP (Standalone)/TN(%)	Diagnostic								Diagnostic
B.2.11.18	P-2	Digital Loop < DS1/TN(%)	Diagnostic			100.00%	13				Diagnostic
B.2.11.19	P-2	Digital Loop >= DS1/TN(%)	Diagnostic			100.00%	63				Diagnostic
		Coordinated Customers Conversions									
B.2.12.1	P-7	Loops with INP/TN(%)	>= 95% w in 15 min								
B.2.12.2	P-7	Loops with LNP/TN(%)	>= 95% w in 15 min			99.76%	419				YES
		% Hot Cuts > 15 minutes Early									
B.2.13.1	P-7A	Time-Specific SL1/TN(%)	<= 5%								
B.2.13.2	P-7A	Time-Specific SL2/TN(%)	<= 5%			0.00%	108				YES
B.2.13.3	P-7A	Non-Time Specific SL1/TN(%)	<= 5%								
B.2.13.4	P-7A	Non-Time Specific SL2/TN(%)	<= 5%			0.00%	34				YES
		Hot Cut Timeliness									
B.2.14.1	P-7A	Time-Specific SL1/TN(%)	>= 95% w in 15 min								
B.2.14.2	P-7A	Time-Specific SL2/TN(%)	>= 95% w in 15 min			95.37%	108				YES
B.2.14.3	P-7A	Non-Time Specific SL1/TN(%)	>= 95% w in 15 min								
B.2.14.4	P-7A	Non-Time Specific SL2/TN(%)	>= 95% w in 15 min			100.00%	34				YES
		% Hot Cuts > 15 minutes Late									
B.2.15.1	P-7A	Time-Specific SL1/TN(%)	<= 5%								
B.2.15.2	P-7A	Time-Specific SL2/TN(%)	<= 5%			4.63%	108				YES
B.2.15.3	P-7A	Non-Time Specific SL1/TN(%)	<= 5%								
B.2.15.4	P-7A	Non-Time Specific SL2/TN(%)	<= 5%			0.00%	34				YES
		Average Recovery Time - CCC									
B.2.16.1	P-7B	Loops with INP/TN(minutes)	Diagnostic								Diagnostic
B.2.16.2	P-7B	Loops with LNP/TN(minutes)	Diagnostic								Diagnostic
		% Provisioning Troubles within 7 Days - Hot Cuts									
B.2.17.1.1	P-7C	UNE Loop Design/Dispatch/TN(%)	<= 5%			1.55%	517				YES
B.2.17.1.2	P-7C	UNE Loop Design/Non-Dispatch/TN(%)	<= 5%								
B.2.17.2.1	P-7C	UNE Loop Non-Design/Dispatch/TN(%)	<= 5%								
B.2.17.2.2	P-7C	UNE Loop Non-Design/Non-Dispatch/TN(%)	<= 5%								
		% Missed Installation Appointments									
B.2.18.1.1.1	P-3	Switch Ports/<10 circuits/Dispatch/TN(%)	R&B (POTS)	5.69%	25,079						
B.2.18.1.1.2	P-3	Switch Ports/<10 circuits/Non-Dispatch/TN(%)	R&B (POTS)	0.07%	245,360						
B.2.18.1.2.1	P-3	Switch Ports/>=10 circuits/Dispatch/TN(%)	R&B (POTS)	5.80%	69						
B.2.18.1.2.2	P-3	Switch Ports/>=10 circuits/Non-Dispatch/TN(%)	R&B (POTS)	0.00%	2						
B.2.18.2.1.1	P-3	Local Interoffice Transport/<10 circuits/Dispatch/TN(%)	DS1/DS3	2.25%	579	0.00%	1		0.14828	0.1514	YES
B.2.18.2.1.2	P-3	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(%)	DS1/DS3	0.00%	2						
B.2.18.2.2.1	P-3	Local Interoffice Transport/>=10 circuits/Dispatch/TN(%)	DS1/DS3								
B.2.18.2.2.2	P-3	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(%)	DS1/DS3								
B.2.18.3.1.1	P-3	Loop + Port Combinations/<10 circuits/Dispatch/TN(%)	R&B	5.66%	25,430	5.06%	257		0.01449	0.4170	YES
B.2.18.3.1.2	P-3	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(%)	R&B	0.07%	246,422	0.23%	3,952		0.00042	-3.7295	NO
B.2.18.3.1.3	P-3	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN(%)	R&B	0.00%	127,540	0.00%	2,286		0.00006	0.1327	YES
B.2.18.3.1.4	P-3	Loop + Port Combinations/<10 circuits/Dispatch In/TN(%)	R&B	0.14%	118,882	0.54%	1,666		0.00094	-4.2393	NO
B.2.18.3.2.1	P-3	Loop + Port Combinations/>=10 circuits/Dispatch/TN(%)	R&B	5.06%	79	50.00%	2		0.15698	-2.8626	NO
B.2.18.3.2.2	P-3	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(%)	R&B	0.00%	31	0.00%	3		0.00000		YES

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B.2.18.3.2.3	P-3	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN(%)	R&B	0.00%	11	0.00%	2		0.00000		YES
B.2.18.3.2.4	P-3	Loop + Port Combinations/>=10 circuits/Dispatch In/TN(%)	R&B	0.00%	20	0.00%	1		0.00000		YES
B.2.18.4.1.1	P-3	Combo Other/<10 circuits/Dispatch/TN(%)	R&B&D - Disp	5.57%	26,898	0.00%	15		0.05923	0.9403	YES
B.2.18.4.1.4	P-3	Combo Other/<10 circuits/Dispatch In/TN(%)	R&B&D - Disp	5.57%	26,898						
B.2.18.4.2.1	P-3	Combo Other/>=10 circuits/Dispatch/TN(%)	R&B&D - Disp	5.00%	80						
B.2.18.4.2.4	P-3	Combo Other/>=10 circuits/Dispatch In/TN(%)	R&B&D - Disp	5.00%	80						
B.2.18.5.1.1	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(%)	ADSL to Retail	8.56%	2,663	2.82%	71		0.03365	1.7075	YES
B.2.18.5.1.2	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(%)	ADSL to Retail	0.00%	2,979						
B.2.18.5.2.1	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(%)	ADSL to Retail	0.00%	6						
B.2.18.5.2.2	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(%)	ADSL to Retail								
B.2.18.6.1.1	P-3	UNE ISDN/<10 circuits/Dispatch/TN(%)	ISDN - BRI	8.08%	297	3.70%	54		0.04032	1.0856	YES
B.2.18.6.1.2	P-3	UNE ISDN/<10 circuits/Non-Dispatch/TN(%)	ISDN - BRI	1.00%	400						
B.2.18.6.2.1	P-3	UNE ISDN/>=10 circuits/Dispatch/TN(%)	ISDN - BRI	0.00%	1						
B.2.18.6.2.2	P-3	UNE ISDN/>=10 circuits/Non-Dispatch/TN(%)	ISDN - BRI								
B.2.18.7.1.1	P-3	Line Sharing/<10 circuits/Dispatch/TN(%)	ADSL to Retail	8.56%	2,663	0.00%	10		0.08865	0.9658	YES
B.2.18.7.1.2	P-3	Line Sharing/<10 circuits/Non-Dispatch/TN(%)	ADSL to Retail	0.00%	2,979	0.00%	54		0.00000		YES
B.2.18.7.2.1	P-3	Line Sharing/>=10 circuits/Dispatch/TN(%)	ADSL to Retail	0.00%	6						
B.2.18.7.2.2	P-3	Line Sharing/>=10 circuits/Non-Dispatch/TN(%)	ADSL to Retail								
B.2.18.8.1.1	P-3	2W Analog Loop Design/<10 circuits/Dispatch/TN(%)	R&B - Disp	5.66%	25,430	1.66%	181		0.01724	2.3231	YES
B.2.18.8.1.2	P-3	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(%)	R&B - Disp	5.66%	25,430						
B.2.18.8.2.1	P-3	2W Analog Loop Design/>=10 circuits/Dispatch/TN(%)	R&B - Disp	5.06%	79	0.00%	1		0.22063	0.2295	YES
B.2.18.8.2.2	P-3	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(%)	R&B - Disp	5.06%	79						
B.2.18.9.1.1	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(%)	R&B (POTS) excl SB Or	5.69%	25,079	0.00%	19		0.05316	1.0703	YES
B.2.18.9.1.4	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN(%)	R&B (POTS) excl SB Or	0.14%	118,452						
B.2.18.9.2.1	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(%)	R&B (POTS) excl SB Or	5.80%	69						
B.2.18.9.2.4	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN(%)	R&B (POTS) excl SB Or								
B.2.18.10.1.1	P-3	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(%)	R&B - Disp	5.66%	25,430						
B.2.18.10.1.2	P-3	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(%)	R&B - Disp	5.66%	25,430						
B.2.18.10.2.1	P-3	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(%)	R&B - Disp	5.06%	79						
B.2.18.10.2.2	P-3	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(%)	R&B - Disp	5.06%	79						
B.2.18.11.1.1	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(%)	R&B (POTS) excl SB Or	5.69%	25,079						
B.2.18.11.1.4	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN(%)	R&B (POTS) excl SB Or	0.14%	118,452						
B.2.18.11.2.1	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN(%)	R&B (POTS) excl SB Or	5.80%	69						
B.2.18.11.2.4	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN(%)	R&B (POTS) excl SB Or								
B.2.18.12.1.1	P-12	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(%)	R&B - Disp	5.66%	25,430	1.22%	164		0.01811	2.4539	YES
B.2.18.12.1.2	P-12	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(%)	R&B - Disp	5.66%	25,430						
B.2.18.12.2.1	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(%)	R&B - Disp	5.06%	79						
B.2.18.12.2.2	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(%)	R&B - Disp	5.06%	79						
B.2.18.13.1.1	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(%)	R&B (POTS) excl SB Or	5.69%	25,079						
B.2.18.13.1.4	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN(%)	R&B (POTS) excl SB Or	0.14%	118,452						
B.2.18.13.2.1	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(%)	R&B (POTS) excl SB Or	5.80%	69						
B.2.18.13.2.4	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN(%)	R&B (POTS) excl SB Or								
B.2.18.14.1.1	P-3	Other Design/<10 circuits/Dispatch/TN(%)	Design	3.95%	1,468	0.00%	14		0.05231	0.7553	YES
B.2.18.14.1.2	P-3	Other Design/<10 circuits/Non-Dispatch/TN(%)	Design	2.37%	169						
B.2.18.14.2.1	P-3	Other Design/>=10 circuits/Dispatch/TN(%)	Design	0.00%	1						
B.2.18.14.2.2	P-3	Other Design/>=10 circuits/Non-Dispatch/TN(%)	Design	0.00%	17						
B.2.18.15.1.1	P-3	Other Non-Design/<10 circuits/Dispatch/TN(%)	R&B	5.66%	25,430						
B.2.18.15.1.2	P-3	Other Non-Design/<10 circuits/Non-Dispatch/TN(%)	R&B	0.07%	246,422	0.00%	1		0.02641	0.0264	YES
B.2.18.15.2.1	P-3	Other Non-Design/>=10 circuits/Dispatch/TN(%)	R&B	5.06%	79						
B.2.18.15.2.2	P-3	Other Non-Design/>=10 circuits/Non-Dispatch/TN(%)	R&B	0.00%	31						
B.2.18.16.1.1	P-3	INP (Standalone)/<10 circuits/Dispatch/TN(%)	R&B (POTS)	5.69%	25,079						
B.2.18.16.1.2	P-3	INP (Standalone)/<10 circuits/Non-Dispatch/TN(%)	R&B (POTS)	0.07%	245,360	0.00%	1		0.02631	0.0263	YES
B.2.18.16.2.1	P-3	INP (Standalone)/>=10 circuits/Dispatch/TN(%)	R&B (POTS)	5.80%	69						
B.2.18.16.2.2	P-3	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(%)	R&B (POTS)	0.00%	2						
B.2.18.17.1.1	P-12	LNP (Standalone)/<10 circuits/Dispatch/TN(%)	R&B (POTS)	5.69%	25,079						
B.2.18.17.1.2	P-12	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(%)	R&B (POTS)	0.07%	245,360	0.00%	334		0.00144	0.4809	YES
B.2.18.17.2.1	P-12	LNP (Standalone)/>=10 circuits/Dispatch/TN(%)	R&B (POTS)	5.80%	69						
B.2.18.17.2.2	P-12	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(%)	R&B (POTS)	0.00%	2	0.00%	4		0.00000		YES
B.2.18.18.1.1	P-3	Digital Loop < DS1/<10 circuits/Dispatch/TN(%)	Digital Loop < DS1	9.08%	3,206	4.00%	100		0.02917	1.7403	YES
B.2.18.18.1.2	P-3	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(%)	Digital Loop < DS1	0.25%	3,588						
B.2.18.18.2.1	P-3	Digital Loop < DS1/>=10 circuits/Dispatch/TN(%)	Digital Loop < DS1	0.00%	7						

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B.2.18.18.2.2	P-3	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(%)	Digital Loop < DS1	0.00%	1						
B.2.18.19.1.1	P-3	Digital Loop >= DS1/<10 circuits/Dispatch/TN(%)	Digital Loop >= DS1	1.13%	444	8.04%	199		0.00900	-7.6809	NO
B.2.18.19.1.2	P-3	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(%)	Digital Loop >= DS1	0.00%	151						
B.2.18.19.2.1	P-3	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(%)	Digital Loop >= DS1								
B.2.18.19.2.2	P-3	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(%)	Digital Loop >= DS1	0.00%	17						
		% Provisioning Troubles within 30 Days									
B.2.19.1.1.1	P-9	Switch Ports/<10 circuits/Dispatch/TN(%)	R&B (POTS)	6.82%	23,632						
B.2.19.1.1.2	P-9	Switch Ports/<10 circuits/Non-Dispatch/TN(%)	R&B (POTS)	3.63%	252,526						
B.2.19.1.2.1	P-9	Switch Ports/>=10 circuits/Dispatch/TN(%)	R&B (POTS)	3.70%	81						
B.2.19.1.2.2	P-9	Switch Ports/>=10 circuits/Non-Dispatch/TN(%)	R&B (POTS)	0.00%	4						
B.2.19.2.1.1	P-9	Local Interoffice Transport/<10 circuits/Dispatch/TN(%)	DS1/DS3	3.69%	922	0.00%	6		0.07719	0.4777	YES
B.2.19.2.1.2	P-9	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(%)	DS1/DS3								
B.2.19.2.2.1	P-9	Local Interoffice Transport/>=10 circuits/Dispatch/TN(%)	DS1/DS3								
B.2.19.2.2.2	P-9	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(%)	DS1/DS3								
B.2.19.3.1.1	P-9	Loop + Port Combinations/<10 circuits/Dispatch/TN(%)	R&B	6.77%	23,823	9.50%	221		0.01698	-1.6058	YES
B.2.19.3.1.2	P-9	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(%)	R&B	3.62%	253,358	4.34%	3,458		0.00320	-2.2344	NO
B.2.19.3.1.3	P-9	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN(%)	R&B	3.83%	126,539	4.83%	1,987		0.00434	-2.3006	NO
B.2.19.3.1.4	P-9	Loop + Port Combinations/<10 circuits/Dispatch In/TN(%)	R&B	3.41%	126,819	3.67%	1,471		0.00476	-0.5407	YES
B.2.19.3.2.1	P-9	Loop + Port Combinations/>=10 circuits/Dispatch/TN(%)	R&B	3.33%	90	0.00%	2		0.12833	0.2597	YES
B.2.19.3.2.2	P-9	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(%)	R&B	0.00%	27	0.00%	1		0.00000		YES
B.2.19.3.2.3	P-9	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN(%)	R&B	0.00%	7						
B.2.19.3.2.4	P-9	Loop + Port Combinations/>=10 circuits/Dispatch In/TN(%)	R&B	0.00%	20	0.00%	1		0.00000		YES
B.2.19.4.1.1	P-9	Combo Other/<10 circuits/Dispatch/TN(%)	R&B&D - Disp	6.57%	25,572	0.00%	20		0.05541	1.1850	YES
B.2.19.4.1.4	P-9	Combo Other/<10 circuits/Dispatch In/TN(%)	R&B&D - Disp	6.57%	25,572						
B.2.19.4.2.1	P-9	Combo Other/>=10 circuits/Dispatch/TN(%)	R&B&D - Disp	3.09%	97						
B.2.19.4.2.4	P-9	Combo Other/>=10 circuits/Dispatch In/TN(%)	R&B&D - Disp	3.09%	97						
B.2.19.5.1.1	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(%)	ADSL to Retail	9.92%	2,047	4.12%	97		0.03106	1.8653	YES
B.2.19.5.1.2	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(%)	ADSL to Retail	9.76%	2,387						
B.2.19.5.2.1	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(%)	ADSL to Retail	20.00%	10						
B.2.19.5.2.2	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(%)	ADSL to Retail								
B.2.19.6.1.1	P-9	UNE ISDN/<10 circuits/Dispatch/TN(%)	ISDN - BRI	5.34%	281	6.25%	48		0.03511	-0.2597	YES
B.2.19.6.1.2	P-9	UNE ISDN/<10 circuits/Non-Dispatch/TN(%)	ISDN - BRI	1.22%	490						
B.2.19.6.2.1	P-9	UNE ISDN/>=10 circuits/Dispatch/TN(%)	ISDN - BRI	0.00%	2						
B.2.19.6.2.2	P-9	UNE ISDN/>=10 circuits/Non-Dispatch/TN(%)	ISDN - BRI								
B.2.19.7.1.1	P-9	Line Sharing/<10 circuits/Dispatch/TN(%)	ADSL to Retail	9.92%	2,047	100.00%	1		0.29896	-3.0132	NO
B.2.19.7.1.2	P-9	Line Sharing/<10 circuits/Non-Dispatch/TN(%)	ADSL to Retail	9.76%	2,387	28.57%	7		0.11234	-1.6744	NO
B.2.19.7.2.1	P-9	Line Sharing/>=10 circuits/Dispatch/TN(%)	ADSL to Retail	20.00%	10						
B.2.19.7.2.2	P-9	Line Sharing/>=10 circuits/Non-Dispatch/TN(%)	ADSL to Retail								
B.2.19.8.1.1	P-9	2W Analog Loop Design/<10 circuits/Dispatch/TN(%)	R&B - Disp	6.77%	23,823	6.71%	149		0.02065	0.0308	YES
B.2.19.8.1.2	P-9	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(%)	R&B - Disp	6.77%	23,823						
B.2.19.8.2.1	P-9	2W Analog Loop Design/>=10 circuits/Dispatch/TN(%)	R&B - Disp	3.33%	90						
B.2.19.8.2.2	P-9	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(%)	R&B - Disp	3.33%	90						
B.2.19.9.1.1	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(%)	R&B (POTS) excl SB Or	6.82%	23,632	8.33%	12		0.07280	-0.2077	YES
B.2.19.9.1.4	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN(%)	R&B (POTS) excl SB Or	3.42%	126,436						
B.2.19.9.2.1	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(%)	R&B (POTS) excl SB Or	3.70%	81						
B.2.19.9.2.4	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN(%)	R&B (POTS) excl SB Or	0.00%	3						
B.2.19.10.1.1	P-9	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(%)	R&B - Disp	6.77%	23,823	0.00%	1		0.25132	0.2696	YES
B.2.19.10.1.2	P-9	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(%)	R&B - Disp	6.77%	23,823						
B.2.19.10.2.1	P-9	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(%)	R&B - Disp	3.33%	90						
B.2.19.10.2.2	P-9	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(%)	R&B - Disp	3.33%	90						
B.2.19.11.1.1	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(%)	R&B (POTS) excl SB Or	6.82%	23,632						
B.2.19.11.1.4	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN(%)	R&B (POTS) excl SB Or	3.42%	126,436						
B.2.19.11.2.1	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN(%)	R&B (POTS) excl SB Or	3.70%	81						
B.2.19.11.2.4	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN(%)	R&B (POTS) excl SB Or	0.00%	3						
B.2.19.12.1.1	P-9	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(%)	R&B - Disp	6.77%	23,823	7.26%	179		0.01885	-0.2586	YES
B.2.19.12.1.2	P-9	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(%)	R&B - Disp	6.77%	23,823						
B.2.19.12.2.1	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(%)	R&B - Disp	3.33%	90						
B.2.19.12.2.2	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(%)	R&B - Disp	3.33%	90						
B.2.19.13.1.1	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(%)	R&B (POTS) excl SB Or	6.82%	23,632						
B.2.19.13.1.4	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN(%)	R&B (POTS) excl SB Or	3.42%	126,436						

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.19.13.2.1	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(%)	R&B (POTS) excl SB Or	3.70%	81						
B.2.19.13.2.4	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN(%)	R&B (POTS) excl SB Or	0.00%	3						
B.2.19.14.1.1	P-9	Other Design/<10 circuits/Dispatch/TN(%)	Design	3.72%	1,749	16.67%	6		0.07736	-1.6741	NO
B.2.19.14.1.2	P-9	Other Design/<10 circuits/Non-Dispatch/TN(%)	Design	0.28%	358						
B.2.19.14.2.1	P-9	Other Design/>=10 circuits/Dispatch/TN(%)	Design	0.00%	7						
B.2.19.14.2.2	P-9	Other Design/>=10 circuits/Non-Dispatch/TN(%)	Design	0.00%	23						
B.2.19.15.1.1	P-9	Other Non-Design/<10 circuits/Dispatch/TN(%)	R&B	6.77%	23,823	50.00%	2		0.17771	-2.4323	NO
B.2.19.15.1.2	P-9	Other Non-Design/<10 circuits/Non-Dispatch/TN(%)	R&B	3.62%	253,358	0.00%	1		0.18686	0.1939	YES
B.2.19.15.2.1	P-9	Other Non-Design/>=10 circuits/Dispatch/TN(%)	R&B	3.33%	90						
B.2.19.15.2.2	P-9	Other Non-Design/>=10 circuits/Non-Dispatch/TN(%)	R&B	0.00%	27						
B.2.19.16.1.1	P-9	INP (Standalone)/<10 circuits/Dispatch/TN(%)	R&B (POTS)	6.82%	23,632						
B.2.19.16.1.2	P-9	INP (Standalone)/<10 circuits/Non-Dispatch/TN(%)	R&B (POTS)	3.63%	252,526	0.00%	1		0.18704	0.1941	YES
B.2.19.16.2.1	P-9	INP (Standalone)/>=10 circuits/Dispatch/TN(%)	R&B (POTS)	3.70%	81						
B.2.19.16.2.2	P-9	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(%)	R&B (POTS)	0.00%	4						
B.2.19.17.1.1	P-9	LNP (Standalone)/<10 circuits/Dispatch/TN(%)	R&B (POTS)	6.82%	23,632						
B.2.19.17.1.2	P-9	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(%)	R&B (POTS)	3.63%	252,526						
B.2.19.17.2.1	P-9	LNP (Standalone)/>=10 circuits/Dispatch/TN(%)	R&B (POTS)	3.70%	81						
B.2.19.17.2.2	P-9	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(%)	R&B (POTS)	0.00%	4						
B.2.19.18.1.1	P-9	Digital Loop < DS1/<10 circuits/Dispatch/TN(%)	Digital Loop < DS1	8.60%	2,569	4.67%	107		0.02767	1.4204	YES
B.2.19.18.1.2	P-9	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(%)	Digital Loop < DS1	7.71%	3,101						
B.2.19.18.2.1	P-9	Digital Loop < DS1/>=10 circuits/Dispatch/TN(%)	Digital Loop < DS1	16.67%	12						
B.2.19.18.2.2	P-9	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(%)	Digital Loop < DS1								
B.2.19.19.1.1	P-9	Digital Loop >= DS1/<10 circuits/Dispatch/TN(%)	Digital Loop >= DS1	0.32%	633	6.56%	183		0.00471	-13.2507	NO
B.2.19.19.1.2	P-9	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(%)	Digital Loop >= DS1	0.31%	321						
B.2.19.19.2.1	P-9	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(%)	Digital Loop >= DS1								
B.2.19.19.2.2	P-9	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(%)	Digital Loop >= DS1	0.00%	23						
		Average Completion Notice Interval - Mechanized									
B.2.21.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/TN(hours)	R&B (POTS)	1.80	23,992			16.337			
B.2.21.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/TN(hours)	R&B (POTS)	1.60	244,167			13.812			
B.2.21.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/TN(hours)	R&B (POTS)	0.56	56			2.605			
B.2.21.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/TN(hours)	R&B (POTS)	0.61	2			0.177			
B.2.21.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/TN(hours)	DS1/ DS3 - Interoffice	36.59	508			325.971			
B.2.21.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(hours)	DS1/ DS3 - Interoffice								
B.2.21.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/TN(hours)	DS1/ DS3 - Interoffice								
B.2.21.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(hours)	DS1/ DS3 - Interoffice								
B.2.21.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/TN(hours)	R&B	1.90	24,309	0.04	231	17.608	1.16402	1.5974	YES
B.2.21.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(hours)	R&B	1.62	245,214	0.72	3,763	13.907	0.22844	3.9195	YES
B.2.21.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN(hours)	R&B	2.10	127,096	0.67	2,149	15.599	0.33932	4.2106	YES
B.2.21.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/TN(hours)	R&B	1.10	118,118	0.79	1,614	11.797	0.29565	1.0450	YES
B.2.21.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/TN(hours)	R&B	0.50	65	0.02	1	2.422	2.44019	0.1957	YES
B.2.21.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(hours)	R&B	0.72	30	0.36	3	0.198	0.12007	2.9676	YES
B.2.21.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN(hours)	R&B	0.72	11	0.38	2	0.152	0.11664	2.9813	YES
B.2.21.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/TN(hours)	R&B	0.71	19	0.33	1	0.225	0.23061	1.6592	YES
B.2.21.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/TN(hours)	R&B&D - Disp	8.89	25,501	0.47	3	181.555	104.82724	0.0803	YES
B.2.21.4.1.4	P-5	Combo Other/<10 circuits/Dispatch In/TN(hours)	R&B&D - Disp								
B.2.21.4.2.1	P-5	Combo Other/>=10 circuits/Dispatch/TN(hours)	R&B&D - Disp	0.49	66			2.404			
B.2.21.4.2.4	P-5	Combo Other/>=10 circuits/Dispatch In/TN(hours)	R&B&D - Disp								
B.2.21.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(hours)	ADSL to Retail	5.83	2,579			18.613			
B.2.21.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(hours)	ADSL to Retail	0.94	2,967			7.740			
B.2.21.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(hours)	ADSL to Retail	0.11	6			0.165			
B.2.21.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(hours)	ADSL to Retail								
B.2.21.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/TN(hours)	ISDN - BRI	4.12	260	0.02	6	28.781	11.88470	0.3448	YES
B.2.21.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/TN(hours)	ISDN - BRI	1.56	394			14.754			
B.2.21.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/TN(hours)	ISDN - BRI	0.02	1			0.000			
B.2.21.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/TN(hours)	ISDN - BRI								
B.2.21.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/TN(hours)	ADSL to Retail	5.83	2,579	0.02	8	18.613	6.59077	0.8816	YES
B.2.21.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/TN(hours)	ADSL to Retail	0.94	2,967	3.48	49	7.740	1.11484	-2.2811	NO
B.2.21.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/TN(hours)	ADSL to Retail	0.11	6			0.165			
B.2.21.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/TN(hours)	ADSL to Retail								
B.2.21.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/TN(hours)	R&B - Disp	1.90	24,309	0.49	101	17.608	1.75571	0.8019	YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.21.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(hours)	R&B - Disp	1.90	24,309			13.907			
B.2.21.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/TN(hours)	R&B - Disp	0.50	65	0.02	1	2.422	2.44019	0.1957	YES
B.2.21.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(hours)	R&B - Disp	0.50	65			0.198			
B.2.21.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(hours)	R&B (POTS) excl SB Or	1.80	23,992	0.02	1	16.337	16.33755	0.1089	YES
B.2.21.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN(hours)	R&B (POTS) excl SB Or	1.07	117,703			11.797			
B.2.21.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(hours)	R&B (POTS) excl SB Or	0.56	56			2.605			
B.2.21.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN(hours)	R&B (POTS) excl SB Or					0.225			
B.2.21.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(hours)	R&B - Disp	1.90	24,309			17.608			
B.2.21.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(hours)	R&B - Disp	1.90	24,309			13.907			
B.2.21.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(hours)	R&B - Disp	0.50	65			2.422			
B.2.21.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(hours)	R&B - Disp	0.50	65			0.198			
B.2.21.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(hours)	R&B (POTS) excl SB Or	1.80	23,992			16.337			
B.2.21.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN(hours)	R&B (POTS) excl SB Or	1.07	117,703			11.797			
B.2.21.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN(hours)	R&B (POTS) excl SB Or	0.56	56			2.605			
B.2.21.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN(hours)	R&B (POTS) excl SB Or					0.225			
B.2.21.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(hours)	R&B - Disp	1.90	24,309	0.85	83	17.608	1.93604	0.5393	YES
B.2.21.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(hours)	R&B - Disp	1.90	24,309			13.907			
B.2.21.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(hours)	R&B - Disp	0.50	65			2.422			
B.2.21.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(hours)	R&B - Disp	0.50	65			0.198			
B.2.21.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(hours)	R&B (POTS) excl SB Or	1.80	23,992			16.337			
B.2.21.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN(hours)	R&B (POTS) excl SB Or	1.07	117,703			11.797			
B.2.21.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(hours)	R&B (POTS) excl SB Or	0.56	56			2.605			
B.2.21.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN(hours)	R&B (POTS) excl SB Or					0.225			
B.2.21.14.1.1	P-5	Other Design/<10 circuits/Dispatch/TN(hours)	Design	151.45	1,192	0.02	1	823.455	823.80033	0.1838	YES
B.2.21.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/TN(hours)	Design	6.15	149			27.540			
B.2.21.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/TN(hours)	Design	0.02	1			0.000			
B.2.21.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/TN(hours)	Design	8.41	15			30.323			
B.2.21.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/TN(hours)	R&B	1.90	24,309			17.608			
B.2.21.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/TN(hours)	R&B	1.62	245,214			13.907			
B.2.21.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/TN(hours)	R&B	0.50	65			2.422			
B.2.21.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/TN(hours)	R&B	0.72	30			0.198			
B.2.21.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/TN(hours)	R&B (POTS)	1.80	23,992			16.337			
B.2.21.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/TN(hours)	R&B (POTS)	1.60	244,167			13.812			
B.2.21.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/TN(hours)	R&B (POTS)	0.56	56			2.605			
B.2.21.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(hours)	R&B (POTS)	0.61	2			0.177			
B.2.21.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/TN(hours)	R&B (POTS)	1.80	23,992			16.337			
B.2.21.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(hours)	R&B (POTS)	1.60	244,167	0.62	120	13.812	1.26114	0.7806	YES
B.2.21.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/TN(hours)	R&B (POTS)	0.56	56			2.605			
B.2.21.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(hours)	R&B (POTS)	0.61	2	0.37	1	0.177	0.21651	1.0854	YES
B.2.21.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/TN(hours)	Digital Loop < DS1	8.04	3,036	0.02	6	83.523	34.13197	0.2349	YES
B.2.21.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(hours)	Digital Loop < DS1	1.01	3,494			8.702			
B.2.21.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/TN(hours)	Digital Loop < DS1	0.10	7			0.155			
B.2.21.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(hours)	Digital Loop < DS1	0.33	1			0.000			
B.2.21.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/TN(hours)	Digital Loop >= DS1	206.48	361	0.43	72	772.683	99.72988	2.0661	YES
B.2.21.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(hours)	Digital Loop >= DS1	7.35	143			29.163			
B.2.21.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(hours)	Digital Loop >= DS1								
B.2.21.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(hours)	Digital Loop >= DS1	8.41	15			30.323			
		Average Completion Notice Interval - Non-Mechanized									
B.2.22.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/TN(hours)	Diagnostic			0.02	1				Diagnostic
B.2.22.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/TN(hours)	Diagnostic			12.61	22				Diagnostic
B.2.22.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic			13.66	43				Diagnostic
B.2.22.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN(hours)	Diagnostic			13.91	23				Diagnostic
B.2.22.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/TN(hours)	Diagnostic			13.37	20				Diagnostic

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B.2.22.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/TN(hours)	Diagnostic			17.40	1				Diagnostic
B.2.22.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN(hours)	Diagnostic								Diagnostic
B.2.22.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/TN(hours)	Diagnostic								Diagnostic
B.2.22.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/TN(hours)	Diagnostic			11.08	12				Diagnostic
B.2.22.4.1.4	P-5	Combo Other/<10 circuits/Dispatch In/TN(hours)	Diagnostic								Diagnostic
B.2.22.4.2.1	P-5	Combo Other/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.4.2.4	P-5	Combo Other/>=10 circuits/Dispatch In/TN(hours)	Diagnostic								Diagnostic
B.2.22.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(hours)	Diagnostic			13.74	42				Diagnostic
B.2.22.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/TN(hours)	Diagnostic			10.33	47				Diagnostic
B.2.22.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/TN(hours)	Diagnostic			31.85	2				Diagnostic
B.2.22.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic			3.83	4				Diagnostic
B.2.22.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/TN(hours)	Diagnostic			13.63	78				Diagnostic
B.2.22.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(hours)	Diagnostic			7.99	18				Diagnostic
B.2.22.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN(hours)	Diagnostic								Diagnostic
B.2.22.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN(hours)	Diagnostic								Diagnostic
B.2.22.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN(hours)	Diagnostic								Diagnostic
B.2.22.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN(hours)	Diagnostic								Diagnostic
B.2.22.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(hours)	Diagnostic			12.77	81				Diagnostic
B.2.22.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN(hours)	Diagnostic								Diagnostic
B.2.22.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN(hours)	Diagnostic								Diagnostic
B.2.22.14.1.1	P-5	Other Design/<10 circuits/Dispatch/TN(hours)	Diagnostic			15.25	7				Diagnostic
B.2.22.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic			1.42	214				Diagnostic
B.2.22.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic			0.79	3				Diagnostic
B.2.22.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/TN(hours)	Diagnostic			12.33	85				Diagnostic

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B.2.22.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/TN(hours)	Diagnostic			12.83	120				Diagnostic
B.2.22.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(hours)	Diagnostic								Diagnostic
B.2.22.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(hours)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Mechanized									
B.2.24.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN(days)	Diagnostic			3.65	65				Diagnostic
B.2.24.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			0.58	1,602				Diagnostic
B.2.24.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN(days)	Diagnostic			10.00	2				Diagnostic
B.2.24.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN(days)	Diagnostic			5.00	7				Diagnostic
B.2.24.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			4.41	34				Diagnostic
B.2.24.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN(days)	Diagnostic			6.48	25				Diagnostic
B.2.24.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN(days)	Diagnostic			7.00	1				Diagnostic
B.2.24.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic

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B.2.24.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			0.53	53				Diagnostic
B.2.24.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN(days)	Diagnostic			10.00	2				Diagnostic
B.2.24.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN(days)	Diagnostic			6.70	40				Diagnostic
B.2.24.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.24.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Partially Mechanized									
B.2.25.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN(days)	Diagnostic			3.16	98				Diagnostic
B.2.25.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			1.72	1,189				Diagnostic
B.2.25.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN(days)	Diagnostic			2.00	1				Diagnostic
B.2.25.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic			4.50	2				Diagnostic
B.2.25.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN(days)	Diagnostic			8.00	2				Diagnostic
B.2.25.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN(days)	Diagnostic			14.00	1				Diagnostic
B.2.25.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			6.43	7				Diagnostic
B.2.25.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN(days)	Diagnostic			7.81	27				Diagnostic
B.2.25.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic			12.00	1				Diagnostic
B.2.25.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic

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B.2.25.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(days)	Diagnostic			6.22	36				Diagnostic
B.2.25.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN(days)	Diagnostic			10.00	1				Diagnostic
B.2.25.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			0.97	48				Diagnostic
B.2.25.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic			2.00	1				Diagnostic
B.2.25.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN(days)	Diagnostic			14.00	1				Diagnostic
B.2.25.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN(days)	Diagnostic			8.50	2				Diagnostic
B.2.25.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.25.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Non-Mechanized									
B.2.26.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN(days)	Diagnostic			4.80	10				Diagnostic
B.2.26.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			3.17	25				Diagnostic
B.2.26.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN(days)	Diagnostic			3.00	1				Diagnostic
B.2.26.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN(days)	Diagnostic			5.00	4				Diagnostic
B.2.26.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(days)	Diagnostic			6.47	15				Diagnostic
B.2.26.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic

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B.2.26.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN(days)	Diagnostic			9.67	12				Diagnostic
B.2.26.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN(days)	Diagnostic			5.50	2				Diagnostic
B.2.26.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			5.00	1				Diagnostic
B.2.26.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN(days)	Diagnostic			6.38	21				Diagnostic
B.2.26.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic			13.00	1				Diagnostic
B.2.26.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(days)	Diagnostic			8.83	12				Diagnostic
B.2.26.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN(days)	Diagnostic			6.00	3				Diagnostic
B.2.26.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			1.83	10				Diagnostic
B.2.26.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN(days)	Diagnostic			8.00	26				Diagnostic
B.2.26.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN(days)	Diagnostic			5.88	40				Diagnostic
B.2.26.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.26.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Mechanized									
B.2.28.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic

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B.2.28.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN(days)	Diagnostic			3.63	64				Diagnostic
B.2.28.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			0.56	1,136				Diagnostic
B.2.28.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN(days)	Diagnostic			8.00	1				Diagnostic
B.2.28.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN(days)	Diagnostic			4.80	5				Diagnostic
B.2.28.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			4.56	18				Diagnostic
B.2.28.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN(days)	Diagnostic			6.48	25				Diagnostic
B.2.28.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN(days)	Diagnostic			7.00	1				Diagnostic
B.2.28.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic

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B.2.28.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			0.53	53				Diagnostic
B.2.28.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN(days)	Diagnostic			8.00	1				Diagnostic
B.2.28.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN(days)	Diagnostic			6.70	40				Diagnostic
B.2.28.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.28.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Partially Mechanized									
B.2.29.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN(days)	Diagnostic			3.18	91				Diagnostic
B.2.29.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			1.74	1,088				Diagnostic
B.2.29.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic			4.50	2				Diagnostic
B.2.29.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN(days)	Diagnostic			8.00	2				Diagnostic
B.2.29.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN(days)	Diagnostic			14.00	1				Diagnostic
B.2.29.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			6.43	7				Diagnostic
B.2.29.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN(days)	Diagnostic			8.35	20				Diagnostic
B.2.29.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic			12.00	1				Diagnostic
B.2.29.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(days)	Diagnostic			6.29	35				Diagnostic

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B.2.29.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN(days)	Diagnostic			10.00	1				Diagnostic
B.2.29.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			0.97	48				Diagnostic
B.2.29.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic			2.00	1				Diagnostic
B.2.29.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN(days)	Diagnostic			14.00	1				Diagnostic
B.2.29.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN(days)	Diagnostic			8.50	2				Diagnostic
B.2.29.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.29.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Non-Mechanized									
B.2.30.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN(days)	Diagnostic			4.80	10				Diagnostic
B.2.30.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			2.89	24				Diagnostic
B.2.30.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN(days)	Diagnostic			3.00	1				Diagnostic
B.2.30.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN(days)	Diagnostic			5.00	4				Diagnostic
B.2.30.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(days)	Diagnostic			6.45	11				Diagnostic
B.2.30.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN(days)	Diagnostic			9.73	11				Diagnostic
B.2.30.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN(days)	Diagnostic			5.50	2				Diagnostic
B.2.30.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			5.00	1				Diagnostic
B.2.30.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic

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B.2.30.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN(days)	Diagnostic			6.63	16				Diagnostic
B.2.30.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic			13.00	1				Diagnostic
B.2.30.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(days)	Diagnostic			7.60	10				Diagnostic
B.2.30.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN(days)	Diagnostic			7.00	1				Diagnostic
B.2.30.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(days)	Diagnostic			1.83	10				Diagnostic
B.2.30.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN(days)	Diagnostic			8.24	21				Diagnostic
B.2.30.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN(days)	Diagnostic			5.83	35				Diagnostic
B.2.30.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(days)	Diagnostic								Diagnostic
B.2.30.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(days)	Diagnostic								Diagnostic
		Disconnect Timeliness									
B.2.31	P-13	LNP/TN(%)	>= 95% w in 15 min								
		% Completions w/o Notice or < 24 hours									
B.2.32.1.1	P	Switch Ports/Dispatch/TN(%)	Diagnostic								Diagnostic
B.2.32.1.2	P	Switch Ports/Non-Dispatch/TN(%)	Diagnostic								Diagnostic
B.2.32.2.1	P	Local Interoffice Transport/Dispatch/TN(%)	Diagnostic			0.00%	1				Diagnostic
B.2.32.2.2	P	Local Interoffice Transport/Non-Dispatch/TN(%)	Diagnostic								Diagnostic
B.2.32.3.1	P	Loop + Port Combinations/Dispatch/TN(%)	Diagnostic			17.19%	192				Diagnostic
B.2.32.3.2	P	Loop + Port Combinations/Non-Dispatch/TN(%)	Diagnostic			59.29%	3,009				Diagnostic
B.2.32.4.1	P	Combo Other/Dispatch/TN(%)	Diagnostic			72.73%	11				Diagnostic
B.2.32.4.2	P	Combo Other/Non-Dispatch/TN(%)	Diagnostic								Diagnostic

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B.2.32.5.1	P	xDSL (ADSL, HDSL and UCL)/Dispatch/TN(%)	Diagnostic			95.45%	44				Diagnostic
B.2.32.5.2	P	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN(%)	Diagnostic								Diagnostic
B.2.32.6.1	P	UNE ISDN/Dispatch/TN(%)	Diagnostic			72.50%	40				Diagnostic
B.2.32.6.2	P	UNE ISDN/Non-Dispatch/TN(%)	Diagnostic								Diagnostic
B.2.32.7.1	P	Line Sharing/Dispatch/TN(%)	Diagnostic			100.00%	9				Diagnostic
B.2.32.7.2	P	Line Sharing/Non-Dispatch/TN(%)	Diagnostic			100.00%	47				Diagnostic
B.2.32.8.1	P	2W Analog Loop Design/Dispatch/TN(%)	Diagnostic			37.23%	94				Diagnostic
B.2.32.8.2	P	2W Analog Loop Design/Non-Dispatch/TN(%)	Diagnostic								Diagnostic
B.2.32.9.1	P	2W Analog Loop Non-Design/Dispatch/TN(%)	Diagnostic			80.00%	5				Diagnostic
B.2.32.9.2	P	2W Analog Loop Non-Design/Non-Dispatch/TN(%)	Diagnostic								Diagnostic
B.2.32.10.1	P	2W Analog Loop w/INP Design/Dispatch/TN(%)	Diagnostic								Diagnostic
B.2.32.10.2	P	2W Analog Loop w/INP Design/Non-Dispatch/TN(%)	Diagnostic								Diagnostic
B.2.32.11.1	P	2W Analog Loop w/INP Non-Design/Dispatch/TN(%)	Diagnostic								Diagnostic
B.2.32.11.2	P	2W Analog Loop w/INP Non-Design/Non-Dispatch/TN(%)	Diagnostic								Diagnostic
B.2.32.12.1	P	2W Analog Loop w/LNP Design/Dispatch/TN(%)	Diagnostic			93.15%	73				Diagnostic
B.2.32.12.2	P	2W Analog Loop w/LNP Design/Non-Dispatch/TN(%)	Diagnostic								Diagnostic
B.2.32.13.1	P	2W Analog Loop w/LNP Non-Design/Dispatch/TN(%)	Diagnostic								Diagnostic
B.2.32.13.2	P	2W Analog Loop w/LNP Non-Design/Non-Dispatch/TN(%)	Diagnostic								Diagnostic
B.2.32.14.1	P	Other Design/Dispatch/TN(%)	Diagnostic			90.00%	10				Diagnostic
B.2.32.14.2	P	Other Design/Non-Dispatch/TN(%)	Diagnostic								Diagnostic
B.2.32.15.1	P	Other Non-Design/Dispatch/TN(%)	Diagnostic								Diagnostic
B.2.32.15.2	P	Other Non-Design/Non-Dispatch/TN(%)	Diagnostic			100.00%	1				Diagnostic
B.2.32.16.1	P	INP (Standalone)/Dispatch/TN(%)	Diagnostic								Diagnostic
B.2.32.16.2	P	INP (Standalone)/Non-Dispatch/TN(%)	Diagnostic			100.00%	1				Diagnostic
B.2.32.17.1	P	LNP (Standalone)/Dispatch/TN(%)	Diagnostic								Diagnostic
B.2.32.17.2	P	LNP (Standalone)/Non-Dispatch/TN(%)	Diagnostic			99.69%	326				Diagnostic
B.2.32.18.1	P	Digital Loop < DS1/Dispatch/TN(%)	Diagnostic			84.06%	69				Diagnostic
B.2.32.18.2	P	Digital Loop < DS1/Non-Dispatch/TN(%)	Diagnostic								Diagnostic
B.2.32.19.1	P	Digital Loop >= DS1/Dispatch/TN(%)	Diagnostic			57.39%	115				Diagnostic
B.2.32.19.2	P	Digital Loop >= DS1/Non-Dispatch/TN(%)	Diagnostic								Diagnostic
		% Cooperative Test Attempts for xDSL									
B.2.33.1	P-8	xDSL (ADSL, HDSL and UCL)/TN(%)	>= 95% of requests			100.00%	62				YES
B.2.33.2	P-8	xDSL Other/TN(%)	>= 95% of requests								
		Service Order Accuracy									
B.2.34.1.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/TN(%)	>= 95%			97.78%	45				YES
B.2.34.1.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/TN(%)	>= 95%			100.00%	48				YES
B.2.34.1.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/TN(%)	>= 95%			100.00%	19				YES
B.2.34.1.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/TN(%)	>= 95%								
B.2.34.2.1.1	P-11	Loops Non-Design/<10 circuits/Dispatch/TN(%)	>= 95%			98.67%	75				YES
B.2.34.2.1.2	P-11	Loops Non-Design/<10 circuits/Non-Dispatch/TN(%)	>= 95%			97.00%	100				YES
B.2.34.2.2.1	P-11	Loops Non-Design/>=10 circuits/Dispatch/TN(%)	>= 95%			95.71%	70				YES
B.2.34.2.2.2	P-11	Loops Non-Design/>=10 circuits/Non-Dispatch/TN(%)	>= 95%			100.00%	80				YES
		Unbundled Network Elements - Maintenance and Repair									
		Missed Repair Appointments									
B.3.1.1.1	M&R-1	Switch Ports/Dispatch/TN(%)	R&B (POTS)	8.71%	52,374						
B.3.1.1.2	M&R-1	Switch Ports/Non-Dispatch/TN(%)	R&B (POTS)	1.59%	27,121						
B.3.1.2.1	M&R-1	Local Interoffice Transport/Dispatch/TN(%)	DS1/DS3	0.27%	367	0.00%	1		0.05220	0.0522	YES
B.3.1.2.2	M&R-1	Local Interoffice Transport/Non-Dispatch/TN(%)	DS1/DS3	0.41%	242	0.00%	0				YES
B.3.1.3.1	M&R-1	Loop + Port Combinations/Dispatch/TN(%)	R&B	8.71%	52,790	5.85%	786		0.01013	2.8218	YES
B.3.1.3.2	M&R-1	Loop + Port Combinations/Non-Dispatch/TN(%)	R&B	1.62%	27,353	2.82%	354		0.00676	-1.7777	NO
B.3.1.4.1	M&R-1	Combo Other/Dispatch/TN(%)	R&B&D - Disp	8.69%	53,475	0.00%	5		0.12601	0.6900	YES
B.3.1.4.2	M&R-1	Combo Other/Non-Dispatch/TN(%)	R&B&D - Disp	8.69%	53,475	0.00%	3		0.16267	0.5344	YES
B.3.1.5.1	M&R-1	xDSL (ADSL, HDSL and UCL)/Dispatch/TN(%)	ADSL to Retail	57.50%	440	0.00%	6		0.20319	2.8299	YES
B.3.1.5.2	M&R-1	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN(%)	ADSL to Retail	6.15%	667	25.00%	4		0.12045	-1.5652	YES
B.3.1.6.1	M&R-1	UNE ISDN/Dispatch/TN(%)	ISDN - BRI	16.73%	263	4.76%	21		0.08464	1.4140	YES
B.3.1.6.2	M&R-1	UNE ISDN/Non-Dispatch/TN(%)	ISDN - BRI	3.73%	295	6.67%	15		0.05015	-0.5858	YES
B.3.1.7.1	M&R-1	Line Sharing/Dispatch/TN(%)	ADSL to Retail	57.50%	440	33.33%	3		0.28638	0.8439	YES

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B.3.1.7.2	M&R-1	Line Sharing/Non-Dispatch/TN(%)	ADSL to Retail	6.15%	667	7.14%	28		0.04633	-0.2149	YES
B.3.1.8.1	M&R-1	2W Analog Loop Design/Dispatch/TN(%)	R&B - Disp	8.71%	52,790	6.82%	352		0.01508	1.2557	YES
B.3.1.8.2	M&R-1	2W Analog Loop Design/Non-Dispatch/TN(%)	R&B - Disp	8.71%	52,790	2.94%	68		0.03422	1.6863	YES
B.3.1.9.1	M&R-1	2W Analog Loop Non-Design/Dispatch/TN(%)	R&B (POTS) excl SB FT	8.69%	52,214	0.00%	1		0.28162	0.3084	YES
B.3.1.9.2	M&R-1	2W Analog Loop Non-Design/Non-Dispatch/TN(%)	R&B (POTS) excl SB FT	1.58%	25,070	50.00%	2		0.08817	-5.4918	NO
B.3.1.10.1	M&R-1	Other Design/Dispatch/TN(%)	Design	5.75%	1,357	0.00%	0				YES
B.3.1.10.2	M&R-1	Other Design/Non-Dispatch/TN(%)	Design	1.25%	1,443	0.00%	0				YES
B.3.1.11.1	M&R-1	Other Non-Design/Dispatch/TN(%)	R&B	8.71%	52,790	9.09%	11		0.08504	-0.0446	YES
B.3.1.11.2	M&R-1	Other Non-Design/Non-Dispatch/TN(%)	R&B	1.62%	27,353	8.33%	12		0.03649	-1.8390	NO
B.3.1.12.1	M&R-1	LNP (Standalone)/Dispatch/TN(%)	R&B (POTS)	8.71%	52,374						
B.3.1.12.2	M&R-1	LNP (Standalone)/Non-Dispatch/TN(%)	R&B (POTS)	1.59%	27,121						
		Customer Trouble Report Rate									
B.3.2.1.1	M&R-2	Switch Ports/Dispatch/TN(%)	R&B (POTS)	2.18%	2,399,509						
B.3.2.1.2	M&R-2	Switch Ports/Non-Dispatch/TN(%)	R&B (POTS)	1.13%	2,399,509						
B.3.2.2.1	M&R-2	Local Interoffice Transport/Dispatch/TN(%)	DS1/DS3	1.63%	22,471	0.63%	160		0.01014	0.9944	YES
B.3.2.2.2	M&R-2	Local Interoffice Transport/Non-Dispatch/TN(%)	DS1/DS3	1.08%	22,471	0.00%	160		0.00823	1.3080	YES
B.3.2.3.1	M&R-2	Loop + Port Combinations/Dispatch/TN(%)	R&B	2.09%	2,529,405	1.44%	54,602		0.00062	10.3626	YES
B.3.2.3.2	M&R-2	Loop + Port Combinations/Non-Dispatch/TN(%)	R&B	1.08%	2,529,405	0.65%	54,602		0.00045	9.6280	YES
B.3.2.4.1	M&R-2	Combo Other/Dispatch/TN(%)	R&B&D - Disp	1.90%	2,816,818	0.99%	504		0.00614	1.4767	YES
B.3.2.4.2	M&R-2	Combo Other/Non-Dispatch/TN(%)	R&B&D - Disp	1.90%	2,816,818	0.60%	504		0.00614	2.1232	YES
B.3.2.5.1	M&R-2	xDSL (ADSL, HDSL and UCL)/Dispatch/TN(%)	ADSL to Retail	0.84%	52,374	0.28%	2,122		0.00203	2.7461	YES
B.3.2.5.2	M&R-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN(%)	ADSL to Retail	1.27%	52,374	0.19%	2,122		0.00250	4.3420	YES
B.3.2.6.1	M&R-2	UNE ISDN/Dispatch/TN(%)	ISDN - BRI	1.14%	23,131	1.02%	2,066		0.00245	0.4923	YES
B.3.2.6.2	M&R-2	UNE ISDN/Non-Dispatch/TN(%)	ISDN - BRI	1.28%	23,131	0.73%	2,066		0.00259	2.1183	YES
B.3.2.7.1	M&R-2	Line Sharing/Dispatch/TN(%)	ADSL to Retail	0.84%	52,374	0.55%	543		0.00395	0.7275	YES
B.3.2.7.2	M&R-2	Line Sharing/Non-Dispatch/TN(%)	ADSL to Retail	1.27%	52,374	5.16%	543		0.00487	-7.9767	NO
B.3.2.8.1	M&R-2	2W Analog Loop Design/Dispatch/TN(%)	R&B - Disp	2.09%	2,529,405	0.80%	44,239		0.00069	18.6390	YES
B.3.2.8.2	M&R-2	2W Analog Loop Design/Non-Dispatch/TN(%)	R&B - Disp	2.09%	2,529,405	0.15%	44,239		0.00069	27.9048	YES
B.3.2.9.1	M&R-2	2W Analog Loop Non-Design/Dispatch/TN(%)	R&B (POTS) excl SB FT	2.18%	2,399,509	0.68%	146		0.01221	1.2213	YES
B.3.2.9.2	M&R-2	2W Analog Loop Non-Design/Non-Dispatch/TN(%)	R&B (POTS) excl SB FT	1.04%	2,399,509	1.37%	146		0.00846	-0.3843	YES
B.3.2.10.1	M&R-2	Other Design/Dispatch/TN(%)	Design	0.31%	431,874	0.00%	260		0.00348	0.9036	YES
B.3.2.10.2	M&R-2	Other Design/Non-Dispatch/TN(%)	Design	0.33%	431,874	0.00%	261		0.00358	0.9336	YES
B.3.2.11.1	M&R-2	Other Non-Design/Dispatch/TN(%)	R&B	2.09%	2,529,405	0.12%	9,531		0.00148	13.2988	YES
B.3.2.11.2	M&R-2	Other Non-Design/Non-Dispatch/TN(%)	R&B	1.08%	2,529,405	0.13%	9,531		0.00107	8.9534	YES
B.3.2.12.1	M&R-2	LNP (Standalone)/Dispatch/TN(%)	R&B (POTS)	2.18%	2,399,509						
B.3.2.12.2	M&R-2	LNP (Standalone)/Non-Dispatch/TN(%)	R&B (POTS)	1.13%	2,399,509						
		Maintenance Average Duration									
B.3.3.1.1	M&R-3	Switch Ports/Dispatch/TN(hours)	R&B (POTS)	39.10	52,374			38.188			
B.3.3.1.2	M&R-3	Switch Ports/Non-Dispatch/TN(hours)	R&B (POTS)	19.50	27,121			29.127			
B.3.3.2.1	M&R-3	Local Interoffice Transport/Dispatch/TN(hours)	DS1/DS3	3.95	367	6.18	1	3.126	3.13036	-0.7127	YES
B.3.3.2.2	M&R-3	Local Interoffice Transport/Non-Dispatch/TN(hours)	DS1/DS3	1.64	242	0.00	0	21.444			YES
B.3.3.3.1	M&R-3	Loop + Port Combinations/Dispatch/TN(hours)	R&B	38.89	52,790	12.03	786	38.134	1.37028	19.6044	YES
B.3.3.3.2	M&R-3	Loop + Port Combinations/Non-Dispatch/TN(hours)	R&B	19.38	27,353	4.76	354	29.044	1.55361	9.4074	YES
B.3.3.4.1	M&R-3	Combo Other/Dispatch/TN(hours)	R&B&D - Disp	38.46	53,475	4.96	5	38.060	17.02161	1.9682	YES
B.3.3.4.2	M&R-3	Combo Other/Non-Dispatch/TN(hours)	R&B&D - Disp	38.46	53,475	6.41	3	38.060	21.97439	1.4586	YES
B.3.3.5.1	M&R-3	xDSL (ADSL, HDSL and UCL)/Dispatch/TN(hours)	ADSL to Retail	71.53	440	4.51	6	196.082	80.59405	0.8315	YES
B.3.3.5.2	M&R-3	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN(hours)	ADSL to Retail	8.44	667	11.63	4	141.392	70.90772	-0.0451	YES
B.3.3.6.1	M&R-3	UNE ISDN/Dispatch/TN(hours)	ISDN - BRI	13.66	263	9.41	21	16.700	3.78689	1.1220	YES
B.3.3.6.2	M&R-3	UNE ISDN/Non-Dispatch/TN(hours)	ISDN - BRI	4.22	295	6.45	15	9.112	2.41175	-0.9254	YES
B.3.3.7.1	M&R-3	Line Sharing/Dispatch/TN(hours)	ADSL to Retail	71.53	440	43.16	3	196.082	113.59322	0.2497	YES
B.3.3.7.2	M&R-3	Line Sharing/Non-Dispatch/TN(hours)	ADSL to Retail	8.44	667	9.95	28	141.392	27.27568	-0.0553	YES
B.3.3.8.1	M&R-3	2W Analog Loop Design/Dispatch/TN(hours)	R&B - Disp	38.89	52,790	8.87	352	38.134	2.03930	14.7230	YES
B.3.3.8.2	M&R-3	2W Analog Loop Design/Non-Dispatch/TN(hours)	R&B - Disp	38.89	52,790	4.03	68	38.134	4.62738	7.5338	YES
B.3.3.9.1	M&R-3	2W Analog Loop Non-Design/Dispatch/TN(hours)	R&B (POTS) excl SB FT	39.13	52,214	16.55	1	38.192	38.19257	0.5911	YES
B.3.3.9.2	M&R-3	2W Analog Loop Non-Design/Non-Dispatch/TN(hours)	R&B (POTS) excl SB FT	20.63	25,070	12.75	2	29.874	21.12481	0.3729	YES
B.3.3.10.1	M&R-3	Other Design/Dispatch/TN(hours)	Design	7.80	1,357	0.00	0	16.458			YES
B.3.3.10.2	M&R-3	Other Design/Non-Dispatch/TN(hours)	Design	2.78	1,443	0.00	0	6.934			YES
B.3.3.11.1	M&R-3	Other Non-Design/Dispatch/TN(hours)	R&B	38.89	52,790	45.00	11	38.134	11.49897	-0.5309	YES
B.3.3.11.2	M&R-3	Other Non-Design/Non-Dispatch/TN(hours)	R&B	19.38	27,353	16.87	12	29.044	8.38603	0.2992	YES

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				Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.3.3.12.1	M&R-3	LNP (Standalone)/Dispatch/TN(hours)		R&B (POTS)	39.10	52,374			38.188			
B.3.3.12.2	M&R-3	LNP (Standalone)/Non-Dispatch/TN(hours)		R&B (POTS)	19.50	27,121			29.127			
	% Repeat Troubles within 30 Days											
B.3.4.1.1	M&R-4	Switch Ports/Dispatch/TN(%)		R&B (POTS)	19.92%	52,374						
B.3.4.1.2	M&R-4	Switch Ports/Non-Dispatch/TN(%)		R&B (POTS)	17.06%	27,121						
B.3.4.2.1	M&R-4	Local Interoffice Transport/Dispatch/TN(%)		DS1/DS3	35.42%	367	0.00%	1		0.47893	0.7396	YES
B.3.4.2.2	M&R-4	Local Interoffice Transport/Non-Dispatch/TN(%)		DS1/DS3	28.93%	242	0.00%	0				YES
B.3.4.3.1	M&R-4	Loop + Port Combinations/Dispatch/TN(%)		R&B	19.85%	52,790	15.14%	786		0.01433	3.2888	YES
B.3.4.3.2	M&R-4	Loop + Port Combinations/Non-Dispatch/TN(%)		R&B	17.03%	27,353	15.54%	354		0.02011	0.7440	YES
B.3.4.4.1	M&R-4	Combo Other/Dispatch/TN(%)		R&B&D - Disp	20.06%	53,475	20.00%	5		0.17911	0.0035	YES
B.3.4.4.2	M&R-4	Combo Other/Non-Dispatch/TN(%)		R&B&D - Disp	20.06%	53,475	66.67%	3		0.23122	-2.0155	NO
B.3.4.5.1	M&R-4	xDSL (ADSL, HDSL and UCL)/Dispatch/TN(%)		ADSL to Retail	38.86%	440	16.67%	6		0.20035	1.1079	YES
B.3.4.5.2	M&R-4	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN(%)		ADSL to Retail	40.33%	667	25.00%	4		0.24601	0.6231	YES
B.3.4.6.1	M&R-4	UNE ISDN/Dispatch/TN(%)		ISDN - BRI	31.56%	263	19.05%	21		0.10539	1.1872	YES
B.3.4.6.2	M&R-4	UNE ISDN/Non-Dispatch/TN(%)		ISDN - BRI	28.47%	295	13.33%	15		0.11945	1.2676	YES
B.3.4.7.1	M&R-4	Line Sharing/Dispatch/TN(%)		ADSL to Retail	38.86%	440	33.33%	3		0.28238	0.1958	YES
B.3.4.7.2	M&R-4	Line Sharing/Non-Dispatch/TN(%)		ADSL to Retail	40.33%	667	42.86%	28		0.09463	-0.2671	YES
B.3.4.8.1	M&R-4	2W Analog Loop Design/Dispatch/TN(%)		R&B - Disp	19.85%	52,790	12.22%	352		0.02133	3.5806	YES
B.3.4.8.2	M&R-4	2W Analog Loop Design/Non-Dispatch/TN(%)		R&B - Disp	19.85%	52,790	7.35%	68		0.04841	2.5826	YES
B.3.4.9.1	M&R-4	2W Analog Loop Non-Design/Dispatch/TN(%)		R&B (POTS) excl SB FT	19.92%	52,214	0.00%	1		0.39939	0.4987	YES
B.3.4.9.2	M&R-4	2W Analog Loop Non-Design/Non-Dispatch/TN(%)		R&B (POTS) excl SB FT	17.17%	25,070	0.00%	2		0.26666	0.6438	YES
B.3.4.10.1	M&R-4	Other Design/Dispatch/TN(%)		Design	35.30%	1,357	0.00%	0				YES
B.3.4.10.2	M&R-4	Other Design/Non-Dispatch/TN(%)		Design	32.78%	1,443	0.00%	0				YES
B.3.4.11.1	M&R-4	Other Non-Design/Dispatch/TN(%)		R&B	19.85%	52,790	9.09%	11		0.12029	0.8948	YES
B.3.4.11.2	M&R-4	Other Non-Design/Non-Dispatch/TN(%)		R&B	17.03%	27,353	33.33%	12		0.10854	-1.5018	YES
B.3.4.12.1	M&R-4	LNP (Standalone)/Dispatch/TN(%)		R&B (POTS)	19.92%	52,374						
B.3.4.12.2	M&R-4	LNP (Standalone)/Non-Dispatch/TN(%)		R&B (POTS)	17.06%	27,121						
	Out of Service > 24 hours											
B.3.5.1.1	M&R-5	Switch Ports/Dispatch/TN(%)		R&B (POTS)	50.23%	32,571						
B.3.5.1.2	M&R-5	Switch Ports/Non-Dispatch/TN(%)		R&B (POTS)	37.44%	10,657						
B.3.5.2.1	M&R-5	Local Interoffice Transport/Dispatch/TN(%)		DS1/DS3	0.27%	367	0.00%	1		0.05220	0.0522	YES
B.3.5.2.2	M&R-5	Local Interoffice Transport/Non-Dispatch/TN(%)		DS1/DS3	0.41%	242	0.00%	0				YES
B.3.5.3.1	M&R-5	Loop + Port Combinations/Dispatch/TN(%)		R&B	49.92%	32,832	10.20%	461		0.02345	16.9404	YES
B.3.5.3.2	M&R-5	Loop + Port Combinations/Non-Dispatch/TN(%)		R&B	37.11%	10,767	5.65%	177		0.03661	8.5943	YES
B.3.5.4.1	M&R-5	Combo Other/Dispatch/TN(%)		R&B&D - Disp	48.90%	33,668	0.00%	5		0.22357	2.1870	YES
B.3.5.4.2	M&R-5	Combo Other/Non-Dispatch/TN(%)		R&B&D - Disp	48.90%	33,668	0.00%	3		0.28862	1.6941	YES
B.3.5.5.1	M&R-5	xDSL (ADSL, HDSL and UCL)/Dispatch/TN(%)		ADSL to Retail	57.50%	440	0.00%	6		0.20319	2.8299	YES
B.3.5.5.2	M&R-5	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN(%)		ADSL to Retail	6.15%	667	25.00%	4		0.12045	-1.5652	YES
B.3.5.6.1	M&R-5	UNE ISDN/Dispatch/TN(%)		ISDN - BRI	16.79%	262	4.76%	21		0.08478	1.4192	YES
B.3.5.6.2	M&R-5	UNE ISDN/Non-Dispatch/TN(%)		ISDN - BRI	3.73%	295	6.67%	15		0.05015	-0.5858	YES
B.3.5.7.1	M&R-5	Line Sharing/Dispatch/TN(%)		ADSL to Retail	57.50%	440	0.00%	0				YES
B.3.5.7.2	M&R-5	Line Sharing/Non-Dispatch/TN(%)		ADSL to Retail	6.15%	667	0.00%	0				YES
B.3.5.8.1	M&R-5	2W Analog Loop Design/Dispatch/TN(%)		R&B - Disp	49.92%	32,832	6.82%	352		0.02679	16.0876	YES
B.3.5.8.2	M&R-5	2W Analog Loop Design/Non-Dispatch/TN(%)		R&B - Disp	49.92%	32,832	2.94%	68		0.06070	7.7401	YES
B.3.5.9.1	M&R-5	2W Analog Loop Non-Design/Dispatch/TN(%)		R&B (POTS) excl SB FT	50.22%	32,562	0.00%	1		0.50000	1.0045	YES
B.3.5.9.2	M&R-5	2W Analog Loop Non-Design/Non-Dispatch/TN(%)		R&B (POTS) excl SB FT	37.51%	10,633	0.00%	1		0.48416	0.7747	YES
B.3.5.10.1	M&R-5	Other Design/Dispatch/TN(%)		Design	5.75%	1,357	0.00%	0				YES
B.3.5.10.2	M&R-5	Other Design/Non-Dispatch/TN(%)		Design	1.25%	1,443	0.00%	0				YES
B.3.5.11.1	M&R-5	Other Non-Design/Dispatch/TN(%)		R&B	49.92%	32,832	50.00%	8		0.17680	-0.0045	YES
B.3.5.11.2	M&R-5	Other Non-Design/Non-Dispatch/TN(%)		R&B	37.11%	10,767	20.00%	5		0.21610	0.7919	YES
B.3.5.12.1	M&R-5	LNP (Standalone)/Dispatch/TN(%)		R&B (POTS)	50.23%	32,571						
B.3.5.12.2	M&R-5	LNP (Standalone)/Non-Dispatch/TN(%)		R&B (POTS)	37.44%	10,657						
	Unbundled Network Elements - Billing											
	Invoice Accuracy											
B.4.1	B-1	TN(%)		BST - State	98.85%	$201,058,912	99.73%	$1,427,037		0.00009	-98.2056	YES
	Mean Time to Deliver Invoices - CRIS											
B.4.2	B-2	Region(business days)		BST - Region	3.67	1	3.65	1,452				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Local Interconnection Trunks - Ordering										
	% Rejected Service Requests										
C.1.1	O-7	Local Interconnection Trunks/TN(%)	Diagnostic			57.14%	21				Diagnostic
	Reject Interval										
C.1.2	O-8	Local Interconnection Trunks/TN(%)	>= 85% w in 4 days			100.00%	12				YES
	FOC Timeliness										
C.1.3	O-9	Local Interconnection Trunks/TN(%)	>= 95% w in 10 days			100.00%	36				YES
	FOC & Reject Response Completeness										
C.1.4	O-11	Local Interconnection Trunks/TN(%)	>= 95%			100.00%	22				YES
	FOC & Reject Response Completeness (Multiple Responses)										
C.1.5	O-11	Local Interconnection Trunks/TN(%)	>= 95%								
	Local Interconnection Trunks - Provisioning										
	Order Completion Interval										
C.2.1	P-4	Local Interconnection Trunks/TN(days)	Parity w Retail	11.97	37	14.00	3	6.986	4.19370	-0.4834	YES
	Held Orders										
C.2.2	P-1	Local Interconnection Trunks/TN(days)	Parity w Retail	0.00	0	0.00	0				YES
	% Jeopardies										
C.2.3	P-2	Local Interconnection Trunks/TN(%)	Parity w Retail	0.00%	42	0.00%	3		0.00000		YES
	Average Jeopardy Notice Interval										
C.2.4	P-2	Local Interconnection Trunks/TN(hours)	95% >= 48 hrs								
	% Missed Installation Appointments										
C.2.5	P-3	Local Interconnection Trunks/TN(%)	Parity w Retail	0.00%	37	0.00%	3		0.00000		YES
	% Provisioning Troubles within 30 Days										
C.2.6	P-9	Local Interconnection Trunks/TN(%)	Parity w Retail	0.00%	532	0.00%	198		0.00000		YES
	Average Completion Notice Interval										
C.2.7	P-5	Local Interconnection Trunks/TN(hours)	Parity w Retail	192.48	36	9.10	3	149.787	90.01066	2.0373	YES
	Total Service Order Cycle Time										
C.2.8	P-10	Local Interconnection Trunks/TN(days)	Diagnostic	***Under development***							
	Total Service Order Cycle Time (offered)										
C.2.9	P-10	Local Interconnection Trunks/TN(days)	Diagnostic	***Under development***							
	% Completions w/o Notice or < 24 hours										
C.2.10.1	P	Local Interconnection Trunks/Dispatch/TN(%)	Diagnostic			100.00%	3				Diagnostic
C.2.10.2	P	Local Interconnection Trunks/Non-Dispatch/TN(%)	Diagnostic								Diagnostic
	Service Order Accuracy										
C.2.11.1.1	P-11	Local Interconnection Trunks/<10 circuits/Dispatch/TN(%)	>= 95%			100.00%	43				YES
C.2.11.1.2	P-11	Local Interconnection Trunks/<10 circuits/Non-Dispatch/TN(%)	>= 95%			100.00%	23				YES
C.2.11.2.1	P-11	Local Interconnection Trunks/>=10 circuits/Dispatch/TN(%)	>= 95%			100.00%	1				YES
C.2.11.2.2	P-11	Local Interconnection Trunks/>=10 circuits/Non-Dispatch/TN(%)	>= 95%			100.00%	8				YES
	Local Interconnection Trunks - Maintenance and Repair										
	Missed Repair Appointments										
C.3.1.1	M&R-1	Local Interconnection Trunks/Dispatch/TN(%)	Parity w Retail	0.00%	1	0.00%	0				YES
C.3.1.2	M&R-1	Local Interconnection Trunks/Non-Dispatch/TN(%)	Parity w Retail	0.00%	80	0.00%	2		0.00000		YES
	Customer Trouble Report Rate										
C.3.2.1	M&R-2	Local Interconnection Trunks/Dispatch/TN(%)	Parity w Retail	0.00%	172,764	0.00%	46,390		0.00001	0.4601	YES
C.3.2.2	M&R-2	Local Interconnection Trunks/Non-Dispatch/TN(%)	Parity w Retail	0.05%	172,764	0.00%	46,390		0.00011	3.7320	YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
		Maintenance Average Duration									
C.3.3.1	M&R-3	Local Interconnection Trunks/Dispatch/TN(hours)	Parity w Retail	4.12	1	0.00	0	0.000			YES
C.3.3.2	M&R-3	Local Interconnection Trunks/Non-Dispatch/TN(hours)	Parity w Retail	0.71	80	2.53	2	2.720	1.94708	-0.9306	YES
		% Repeat Troubles within 30 Days									
C.3.4.1	M&R-4	Local Interconnection Trunks/Dispatch/TN(%)	Parity w Retail	0.00%	1	0.00%	0				YES
C.3.4.2	M&R-4	Local Interconnection Trunks/Non-Dispatch/TN(%)	Parity w Retail	0.00%	80	50.00%	2		0.00000		NO
		Out of Service > 24 hours									
C.3.5.1	M&R-5	Local Interconnection Trunks/Dispatch/TN(%)	Parity w Retail	0.00%	1	0.00%	0				YES
C.3.5.2	M&R-5	Local Interconnection Trunks/Non-Dispatch/TN(%)	Parity w Retail	0.00%	80	0.00%	2		0.00000		YES
		Local Interconnection Trunks - Billing									
		Invoice Accuracy									
C.4.1	B-1	TN(%)	BST - State	98.85%	$201,058,912	96.87%	$2,680,416		0.00007	302.0878	NO
		Mean Time to Deliver Invoices - CABS									
C.4.2	B-2	Region(calendar days)	BST - Region	4.85	1	4.97	4,372				NO
		LOCAL INTERCONNECTION TRUNKS - TRUNK BLOCKING									
		Trunk Group Performance - Aggregate									
C.5.1	TGP-1	TN	>0.5% dif 2 consec. Hrs			0					YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Operations Support Systems - Pre-Ordering										
	% Interface Availability - CLEC										
D.1.1.1	OSS-2	EDI/Region(%)	>= 99.5%			100.00%					YES
D.1.1.2	OSS-2	HAL/Region(%)	>= 99.5%			100.00%					YES
D.1.1.3	OSS-2	LENS/Region(%)	>= 99.5%			99.92%					YES
D.1.1.4	OSS-2	LEO MAINFRAME/Region(%)	>= 99.5%			100.00%					YES
D.1.1.5	OSS-2	LEO UNIX/Region(%)	>= 99.5%								
D.1.1.6	OSS-2	LESOG/Region(%)	>= 99.5%			99.97%					YES
D.1.1.7	OSS-2	TAG/Region(%)	>= 99.5%			99.99%					YES
D.1.1.8	OSS-2	PSIMS/Region(%)	>= 99.5%			100.00%					YES
	% Interface Availability - BST & CLEC										
D.1.2.1	OSS-2	ATLAS/COFFI/Region(%)	>= 99.5%			99.98%					YES
D.1.2.2	OSS-2	BOCRIS/Region(%)	>= 99.5%			99.98%					YES
D.1.2.3	OSS-2	DSAP/Region(%)	>= 99.5%			99.97%					YES
D.1.2.4	OSS-2	RSAG/Region(%)	>= 99.5%			99.98%					YES
D.1.2.5	OSS-2	SOCS/Region(%)	>= 99.5%			99.98%					YES
D.1.2.6	OSS-2	SONGS/Region(%)	>= 99.5%			99.98%					YES
D.1.2.7	OSS-2	DOE/Region(%)	>= 99.5%			100.00%					YES
D.1.2.8	OSS-2	LNP Gateway/Region(%)	>= 99.5%			100.00%					YES
D.1.2.9	OSS-2	COG/Region(%)	>= 99.5%			100.00%					YES
D.1.2.10	OSS-2	DOM/Region(%)	>= 99.5%			100.00%					YES
D.1.2.11	OSS-2	SOG/Region(%)	>= 99.5%			100.00%					YES
	Average Response Interval - CLEC (LENS) *(BST Measure Includes Additional 2 Seconds)*										
D.1.3.1.1	OSS-1	RSAG, by TN/Region(seconds)	RNS - RSAG, by TN + 2 sec	2.94	2,644,454	1.38	359,121				YES
D.1.3.1.2	OSS-1	RSAG, by TN/Region(seconds)	ROS - RSAG, by TN + 2 sec	3.27	6,001	1.38	359,121				YES
D.1.3.2.1	OSS-1	RSAG, by ADDR/Region(seconds)	RNS - RSAG, by ADDR + 2 sec	3.02	7,783,407	1.33	195,851				YES
D.1.3.2.2	OSS-1	RSAG, by ADDR/Region(seconds)	ROS - RSAG, by ADDR + 2 sec	5.07	628,745	1.33	195,851				YES
D.1.3.3.1	OSS-1	ATLAS/Region(seconds)	RNS - ATLAS + 2 sec	3.16	715,419	1.10	71,567				YES
D.1.3.3.2	OSS-1	ATLAS/Region(seconds)	ROS - ATLAS + 2 sec	2.74	210,824	1.10	71,567				YES
D.1.3.4.1	OSS-1	DSAP/Region(seconds)	RNS - DSAP + 2 sec	2.81	1,378,485	0.65	1,373				YES
D.1.3.4.2	OSS-1	DSAP/Region(seconds)	ROS - DSAP + 2 sec	2.75	253,066	0.65	1,373				YES
D.1.3.5.1	OSS-1	HAL/CRIS/Region(seconds)	RNS - CRSACCTS + 2 sec	10.43	4,633,436	1.21	1,042,669				YES
D.1.3.5.2	OSS-1	HAL/CRIS/Region(seconds)	ROS - CRSOCSR + 2 sec	3.30	460,345	1.21	1,042,669				YES
D.1.3.6.1	OSS-1	COFFI/Region(seconds)	RNS - OASISBIG + 2 sec	4.71	9,681,687	0.81	41,758				YES
D.1.3.6.2	OSS-1	COFFI/Region(seconds)	ROS - OASISBIG + 2 sec	5.74	556,223	0.81	41,758				YES
D.1.3.7.1	OSS-1	PSIMS/ORB/Region(seconds)	RNS - OASISBIG + 2 sec	4.71	9,681,687	0.05	85,869				YES
D.1.3.7.2	OSS-1	PSIMS/ORB/Region(seconds)	ROS - OASISBIG + 2 sec	5.74	556,223	0.05	85,869				YES
	Average Response Interval - CLEC (TAG) *(BST Measure Includes Additional 2 Seconds)*										
D.1.4.1.1	OSS-1	RSAG, by TN/Region(seconds)	RNS - RSAG, by TN + 2 sec	2.94	2,644,454	1.54	156,282				YES
D.1.4.1.2	OSS-1	RSAG, by TN/Region(seconds)	ROS - RSAG, by TN + 2 sec	3.27	6,001	1.54	156,282				YES
D.1.4.2.1	OSS-1	RSAG, by ADDR/Region(seconds)	RNS - RSAG, by ADDR + 2 sec	3.02	7,783,407	1.81	39,258				YES
D.1.4.2.2	OSS-1	RSAG, by ADDR/Region(seconds)	ROS - RSAG, by ADDR + 2 sec	5.07	628,745	1.81	39,258				YES
D.1.4.3.1	OSS-1	ATLAS - MLH/Region(seconds)	Diagnostic								Diagnostic
D.1.4.3.2	OSS-1	ATLAS - MLH/Region(seconds)	Diagnostic								Diagnostic
D.1.4.4.1	OSS-1	ATLAS - DID/Region(seconds)	Diagnostic			1.38	1				Diagnostic
D.1.4.4.2	OSS-1	ATLAS - DID/Region(seconds)	Diagnostic			1.38	1				Diagnostic
D.1.4.5.1	OSS-1	ATLAS - TN/Region(seconds)	RNS - ATLAS - TN + 2 sec	3.16	715,419	1.87	6,648				YES
D.1.4.5.2	OSS-1	ATLAS - TN/Region(seconds)	ROS - ATLAS - TN + 2 sec	2.74	210,824	1.87	6,648				YES
D.1.4.6.1	OSS-1	DSAP/Region(seconds)	RNS - DSAP + 2 sec	2.81	1,378,485	1.94	229,594				YES
D.1.4.6.2	OSS-1	DSAP/Region(seconds)	ROS - DSAP + 2 sec	2.75	253,066	1.94	229,594				YES
D.1.4.7.1	OSS-1	HAL/CRIS/Region(seconds)	RNS - CRSACCTS + 2 sec	10.43	4,633,436	2.24	152,513				YES
D.1.4.7.2	OSS-1	HAL/CRIS/Region(seconds)	ROS - CRSOCSR + 2 sec	3.30	460,345	2.24	152,513				YES
D.1.4.8.1	OSS-1	CRSEINT/Region(seconds)	RNS - CRSACCTS + 2 sec	***This data not applicable after 5-1-2001, see D.1.4.7.1***							
D.1.4.8.2	OSS-1	CRSEINT/Region(seconds)	ROS - CRSOCSR + 2 sec	***This data not applicable after 5-1-2001, see D.1.4.7.2***							
D.1.4.9.1	OSS-1	CRSECSRL/Region(seconds)	RNS - CRSACCTS + 2 sec	***This data not applicable after 7-1-2001; see D.1.4.7.1***							
D.1.4.9.2	OSS-1	CRSECSRL/Region(seconds)	ROS - CRSOCSR + 2 sec	***This data not applicable after 7-1-2001; see D.1.4.7.2***							

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Operations Support Systems - Maintenance and Repair										
	% Interface Availability - BST										
D.2.1	OSS-3	TAFI/Region(%)	>= 99.5%	100.00%							YES
	% Interface Availability - CLEC										
D.2.2.1	OSS-3	CLEC TAFI/Region(%)	>= 99.5%			100.00%					YES
D.2.2.2	OSS-3	ECTA/Region(%)	>= 99.5%			99.59%					YES
	% Interface Availability - BST & CLEC										
D.2.3.1	OSS-3	CRIS/Region(%)	>= 99.5%			99.98%					YES
D.2.3.2	OSS-3	LMOS HOST/Region(%)	>= 99.5%			99.99%					YES
D.2.3.3	OSS-3	LNP/Region(%)	>= 99.5%			100.00%					YES
D.2.3.4	OSS-3	MARCH/Region(%)	>= 99.5%			100.00%					YES
D.2.3.5	OSS-3	OSPCM/Region(%)	>= 99.5%			100.00%					YES
D.2.3.6	OSS-3	Predictor/Region(%)	>= 99.5%			100.00%					YES
D.2.3.7	OSS-3	SOCS/Region(%)	>= 99.5%			99.98%					YES
	Average Response Interval										
D.2.4.1.1	OSS-4	CRIS/Region(%) <= 4 Seconds	Parity w Retail	97.92%	1,490,651	97.19%	91,823		0.00049	14.9922	NO
D.2.4.1.2	OSS-4	CRIS/Region(%) <= 10 Seconds	Parity w Retail	99.51%	1,490,651	99.56%	91,823		0.00024	-2.2431	YES
D.2.4.1.3	OSS-4	CRIS/Region(%) > 10 Seconds	Parity w Retail	0.49%	1,490,651	0.44%	91,823		0.00024	2.2431	YES
D.2.4.2.1	OSS-4	DLETH/Region(%) <= 4 Seconds	Parity w Retail	63.25%	43,357	64.81%	810		0.01710	-0.9143	YES
D.2.4.2.2	OSS-4	DLETH/Region(%) <= 10 Seconds	Parity w Retail	92.11%	43,357	94.69%	810		0.00956	-2.7004	YES
D.2.4.2.3	OSS-4	DLETH/Region(%) > 10 Seconds	Parity w Retail	7.89%	43,357	5.31%	810		0.00956	2.7004	YES
D.2.4.3.1	OSS-4	DLR/Region(%) <= 4 Seconds	Parity w Retail	60.08%	30,831	60.30%	39,373		0.00372	-0.5917	YES
D.2.4.3.2	OSS-4	DLR/Region(%) <= 10 Seconds	Parity w Retail	93.63%	30,831	96.55%	39,373		0.00186	-15.7147	YES
D.2.4.3.3	OSS-4	DLR/Region(%) > 10 Seconds	Parity w Retail	6.37%	30,831	3.45%	39,373		0.00186	15.7147	YES
D.2.4.4.1	OSS-4	LMOS/Region(%) <= 4 Seconds	Parity w Retail	99.88%	1,490,803	98.97%	93,214		0.00012	75.9837	NO
D.2.4.4.2	OSS-4	LMOS/Region(%) <= 10 Seconds	Parity w Retail	99.93%	1,490,803	99.69%	93,214		0.00009	27.3738	NO
D.2.4.4.3	OSS-4	LMOS/Region(%) > 10 Seconds	Parity w Retail	0.07%	1,490,803	0.31%	93,214		0.00009	-27.3738	NO
D.2.4.5.1	OSS-4	LMOSupd/Region(%) <= 4 Seconds	Parity w Retail	99.27%	1,090,289	96.78%	54,265		0.00037	66.7948	NO
D.2.4.5.2	OSS-4	LMOSupd/Region(%) <= 10 Seconds	Parity w Retail	99.93%	1,090,289	98.08%	54,265		0.00012	159.0734	NO
D.2.4.5.3	OSS-4	LMOSupd/Region(%) > 10 Seconds	Parity w Retail	0.07%	1,090,289	1.92%	54,265		0.00012	-159.0734	NO
D.2.4.6.1	OSS-4	LNP/Region(%) <= 4 Seconds	Parity w Retail	99.84%	110,236	99.54%	5,214		0.00056	5.3444	NO
D.2.4.6.2	OSS-4	LNP/Region(%) <= 10 Seconds	Parity w Retail	99.90%	110,236	99.85%	5,214		0.00045	1.2247	YES
D.2.4.6.3	OSS-4	LNP/Region(%) > 10 Seconds	Parity w Retail	0.10%	110,236	0.15%	5,214		0.00045	-1.2247	YES
D.2.4.7.1	OSS-4	MARCH/Region(%) <= 4 Seconds	Parity w Retail	71.00%	6,141	67.08%	486		0.02138	1.8333	NO
D.2.4.7.2	OSS-4	MARCH/Region(%) <= 10 Seconds	Parity w Retail	71.24%	6,141	67.08%	486		0.02133	1.9524	NO
D.2.4.7.3	OSS-4	MARCH/Region(%) > 10 Seconds	Parity w Retail	28.76%	6,141	32.92%	486		0.02133	-1.9524	NO
D.2.4.8.1	OSS-4	OSPCM/Region(%) <= 4 Seconds	Parity w Retail	76.69%	3,852	63.38%	71		0.05064	2.6278	NO
D.2.4.8.2	OSS-4	OSPCM/Region(%) <= 10 Seconds	Parity w Retail	98.29%	3,852	92.96%	71		0.01554	3.4286	NO
D.2.4.8.3	OSS-4	OSPCM/Region(%) > 10 Seconds	Parity w Retail	1.71%	3,852	7.04%	71		0.01554	-3.4286	NO
D.2.4.9.1	OSS-4	Predictor/Region(%) <= 4 Seconds	Parity w Retail	66.24%	63,296	66.89%	5,742		0.00652	-1.0051	YES
D.2.4.9.2	OSS-4	Predictor/Region(%) <= 10 Seconds	Parity w Retail	66.24%	63,296	66.89%	5,742		0.00652	-1.0051	YES
D.2.4.9.3	OSS-4	Predictor/Region(%) > 10 Seconds	Parity w Retail	33.76%	63,296	33.11%	5,742		0.00652	1.0051	YES
D.2.4.10.1	OSS-4	SOCS/Region(%) <= 4 Seconds	Parity w Retail	99.75%	209,273	98.70%	14,882		0.00042	24.8055	NO
D.2.4.10.2	OSS-4	SOCS/Region(%) <= 10 Seconds	Parity w Retail	99.91%	209,273	98.87%	14,882		0.00026	40.1333	NO
D.2.4.10.3	OSS-4	SOCS/Region(%) > 10 Seconds	Parity w Retail	0.09%	209,273	1.13%	14,882		0.00026	-40.1333	NO
D.2.4.11.1	OSS-4	NIW/Region(%) <= 4 Seconds	Parity w Retail	82.30%	58,454	85.39%	3,107		0.00703	-4.3912	YES
D.2.4.11.2	OSS-4	NIW/Region(%) <= 10 Seconds	Parity w Retail	94.04%	58,454	98.42%	3,107		0.00436	-10.0483	YES
D.2.4.11.3	OSS-4	NIW/Region(%) > 10 Seconds	Parity w Retail	5.96%	58,454	1.58%	3,107		0.00436	10.0483	YES

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				Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Collocation - Collocation											
	Average Response Time											
E.1.1.1	C-1	Virtual/TN (calendar days)		<= 20 days								
E.1.1.2	C-1	Physical Caged/TN (calendar days)		<= 30 days			12	4				YES
E.1.1.3	C-1	Physical Cageless/TN (calendar days)		<= 30 days			14	7				YES
	Average Arrangement Time											
E.1.2.1	C-2	Virtual-Ordinary/TN (calendar days)		<= 50 days								
E.1.2.2	C-2	Virtual-Extraordinary/TN (calendar days)		<= 75 days								
E.1.2.3	C-2	Physical Caged-Ordinary/TN (calendar days)		<= 90 days								
E.1.2.4	C-2	Physical Cageless-Ordinary/TN (calendar days)		<= 30 days			3	1				YES
E.1.2.5	C-2	Physical Cageless-Extraordinary/TN (calendar days)		<= 90 days								
	% Due Dates Missed											
E.1.3.1	C-3	Virtual/TN (%)		< 5% missed								
E.1.3.2	C-3	Physical/TN (%)		< 5% missed			0.00%	1				YES

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				Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	General - Flow Through											
	% Flow Through Service Requests											
F.1.1.1	O-3	Summary/Region(%)		Diagnostic			87.00%	260,095				Diagnostic
F.1.1.2	O-3	Aggregate/Region(%)		Diagnostic			87.00%	260,095				Diagnostic
F.1.1.3	O-3	Residence/Region(%)		>= 95%			89.50%	171,841				NO
F.1.1.4	O-3	Business/Region(%)		>= 90%			74.07%	5,299				NO
F.1.1.5	O-3	UNE/Region(%)		>= 85%			82.67%	82,955				NO
	% Flow Through Service Requests - Achieved											
F.1.2.1	O-3	Summary/Region(%)		Diagnostic			76.29%	296,610				Diagnostic
F.1.2.2	O-3	Aggregate/Region(%)		Diagnostic			76.29%	296,610				Diagnostic
F.1.2.3	O-3	Residence/Region(%)		Diagnostic			81.62%	188,435				Diagnostic
F.1.2.4	O-3	Business/Region(%)		Diagnostic			52.52%	7,474				Diagnostic
F.1.2.5	O-3	UNE/Region(%)		Diagnostic			68.10%	100,701				Diagnostic
	% Flow Through Service Requests - LNP											
F.1.3.1	O-3	Summary/Region(%)		>= 85%			87.62%	8,302				YES
F.1.3.2	O-3	Aggregate/Region(%)		>= 85%			87.62%	8,302				YES
F.1.3.3	O-3	Residence/Region(%)		Diagnostic								Diagnostic
F.1.3.4	O-3	Business/Region(%)		Diagnostic								Diagnostic
	General - Pre-Ordering											
	Loop Makeup Inquiry (Manual)											
F.2.1	PO-1	Loops/TN(%)		>= 95% w in 3 bus days			100.00%	3				YES
	Loop Makeup Inquiry (Electronic)											
F.2.2	PO-2	Loops/TN(%)		>= 95% w in 1 min			98.01%	201				YES
	General - Ordering											
	Service Inquiry with Firm Order											
F.3.1.1	O-10	xDSL (ADSL, HDSL and UCL)/TN(%)		>= 95% w in 5 bus days			100.00%	21				YES
F.3.1.2	O-10	Local Interoffice Transport/TN(%)		>= 95% w in 5 bus days								
	General - Ordering											
	Average Speed of Answer											
F.4.1	O-12	Region(seconds)		Parity w Retail	218.82	5,719,466	33.87	31,450				YES
	General - Maintenance Center											
	Average Answer Time											
F.5.1	M&R-6	Region(seconds)		Parity w Retail	55.31	1,890,122	25.67	74,389				YES
	General - Operator Services (Toll)											
	Average Speed to Answer											
F.6.1	OS-1	TN(seconds)		PBD			5.23					PBD
	% Answered in 10 seconds											
F.6.2	OS-2	TN(%)		PBD			80.00%					PBD
	General - Directory Assistance											
	Average Speed to Answer											
F.7.1	DA-1	TN(seconds)		PBD			5.59					PBD
	% Answered in 10 seconds											

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				Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
F.7.2	DA-2	TN(%)		PBD			80.30%					PBD
	General - E911											
	Mean Interval											
F.8.1	E-3	TN(hours)		PBD			1.49	1,958				PBD
	% Accuracy											
F.8.2	E-2	TN(%)		PBD			95.56%	190,199				PBD
	% Timeliness											
F.8.3	E-1	TN(%)		PBD			100.00%	1,958				PBD
	General - Billing											
	Usage Data Delivery Accuracy											
F.9.1	B-3	Region(%)		Parity w Retail	99.95%	4,209	100.00%	17,836		0.00037	-1.2724	YES
	Usage Data Delivery Timeliness											
F.9.2	B-5	Region(%)		Parity w Retail	99.24%	28,698	98.90%	280,408,677		0.00051	6.5896	NO
	Usage Data Delivery Completeness											
F.9.3	B-4	Region(%)		Parity w Retail	99.80%	28,698	99.70%	280,408,677		0.00026	4.1535	NO
	Mean Time to Deliver Usage											
F.9.4	B-6	Region(days)		Parity w Retail	3.42	28,698	2.78	280,408,677				YES
	Recurring Charge Completeness											
F.9.5.1	B-7	Resale/TN(%)		Parity w Retail	73.01%	$7,200,068	76.98%	$204,290		0.00192	-20.6827	YES
F.9.5.2	B-7	UNE/TN(%)		>= 90%			98.71%	$107,328				YES
F.9.5.3	B-7	Interconnection/TN(%)		>= 90%			95.71%	$1,669				YES
	Non-Recurring Charge Completeness											
F.9.6.1	B-8	Resale/TN(%)		Parity w Retail	80.25%	$13,534,832	97.77%	$267,245		0.00175	-100.1122	YES
F.9.6.2	B-8	UNE/TN(%)		>= 90%			69.63%	$465,461				NO
F.9.6.3	B-8	Interconnection/TN(%)		>= 90%			98.13%	$101,699				YES
	General - Change Management											
	% Software Release Notices Sent On Time											
F.10.1	CM-1	TN(%)		>= 95% w in 30 days								
	Average Software Release Notice Delay Days											
F.10.2	CM-2	TN(average)		>= 22 days prior to release								
	% Change Management Documentation Sent On Time											
F.10.3	CM-3A	TN(%)		>= 95% w in 30 days			50.00%	4				NO
	% Change Management Documentation (Defects, Corrections, etc.) Sent On Time											
F.10.4	CM-3B	TN(%)		>= 95% w in 5 days								
	Average Documentation Release Delay Days											
F.10.5	CM-4	TN(average)		>= 22 days prior to release			16	2				NO
	% CLEC Interface Outages Sent within 15 Minutes											
F.10.6	CM-5	TN(%)		>= 97% w in 15 min			100.00%	15				YES
	General - New Business Requests											
	% New Business Requests Processed within 30 Business Days											
F.11.1	BFR-1	Region(%)		>= 90% w in 30 bus days								
	% Quotes Provided within X Business Days											
F.11.2.1	BFR-2A	Region(%)		>= 90% w in 10 bus days								
F.11.2.2	BFR-2B	Region(%)		>= 90% w in 30 bus days								
F.11.2.3	BFR-2C	Region(%)		>= 90% w in 60 bus days								

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	General - Ordering										
	Acknowledgement Message Timeliness										
F.12.1.1	O-1	EDI/Region(%)	>= 95% w in 30 min			100.00%	75,294				YES
F.12.1.2	O-1	TAG/Region(%)	>= 95% w in 30 min			100.00%	302,925				YES
	Acknowledgement Message Completeness										
F.12.2.1	O-2	EDI/Region(%)	100%			100.00%	75,294				YES
F.12.2.2	O-2	TAG/Region(%)	100%			100.00%	302,925				NO
	General - Database Updates										
	Average Database Update Interval										
F.13.1.1	D-1	LIDB/TN(hours)	PBD	0.67	21	0.67	21				PBD
F.13.1.2	D-1	Directory Listings/TN(hours)	PBD	0.07	26	0.07	26				PBD
F.13.1.3	D-1	Directory Assistance/TN(hours)	PBD	3.79	24	3.02	24				PBD
	% Update Accuracy										
F.13.2.1	D-2	LIDB/TN(%)	>= 95%			100.00%	465				YES
F.13.2.2	D-2	Directory Listings/TN(%)	>= 95%			100.00%	161				YES
F.13.2.3	D-2	Directory Assistance/TN(%)	>= 95%			100.00%	157				YES
	% NXXs / LRNs Loaded by LERG Effective Date										
F.13.3	D-3	Region(%)	100%			100.00%	46				YES
	General - Network Outage Notification										
	Mean Time to Notify CLEC of Major Network Outages										
F.14.1	M&R-7	Region(minutes)	Parity w Retail	0	0	0	0				YES

TN Like Georgia **Dec-01**

Measure		*Benchmark*	Data Volume	Data Numerator	Data BST/CLEC	Data Equity
E.1.1	**Average Response Time**					
E.1.1.1.1	Virtual	20 Calendar Days	-	-	-	-
E.1.1.2.1	Physical Caged	30 Calendar Days	4	48	12	YES
E.1.1.3.1	Physical Cageless	30 Calendar Days	7	101	14	YES
E.1.2	**Average Arrangement Time**					
E.1.2.1.1	Virtual-Ordinary	50 Calendar Days	-	-	-	-
E.1.2.2.1	Virtual-Extraordinary	75 Calendar Days	-	-	-	-
E.1.2.3.1.	Physical Caged	90 Calendar Days	-	-	-	-
E.1.2.4.1.	Physical Cageless	60 Calendar Days	1	3	3	YES
E.1.2.5.1	Physical Cageless-Extraordinary	90 Calendar Days	-	-	-	-
% Percent Due Dates Missed						
E.1.3.1.1	Virtual	5%	-	-	-	-
E.1.3.2.1	Physical	5%	1	0	0%	YES

		PERCENT ACHIEVED FLOW-THROUGH	PERCENT FLOW THROUGH
CLEC AGGREGATE			
REGION ALL SERVICES		76.29%	87.00%
		FLOW-THROUGH %	
BST AGGREGATE			
REGION			
- RETAIL RESIDENCE		94.60%	
- RETAIL BUSINESS*		TBD	
***NOTE: BellSouth is reinstituting the reporting of business retail flow through as directed by the Georgia Public Service Commission. BellSouth currently has no way to measure flow through for the Regional Operating System (ROS) interface used by business retail. BellSouth retail reports capture all business service requests submitted from all sources, including manually. BellSouth has initiated the development of an accurate report and will reflect this measure as soon as its development is complete**			

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING									FLOWTHROUGH	
					LESOG										
	Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
1	47,925	0	0	47,925	5,132	9,323	418	33,052	9,270	6,745	2,525	23,782	66.69%	71.95%	77.90%
2	0	35,576	0	35,576	2,659	4,138	124	28,655	3,727	2,724	1,003	24,928	82.24%	86.99%	90.15%
3	24,222	0	0	24,222	1,949	1,441	40	20,792	1,289	1,141	148	19,503	86.32%	93.80%	94.47%
4	0	0	13,137	13,137	1,202	2,591	143	9,201	2,413	1,585	828	6,788	70.89%	73.77%	81.07%
5	10,733	0	0	10,733	549	405	6	9,773	279	232	47	9,494	92.40%	97.15%	97.61%
6	0	0	8,674	8,674	101	384	9	8,180	311	227	84	7,869	96.00%	96.20%	97.20%
7	0	8,613	0	8,613	135	2,727	0	5,751	2,661	197	2,464	3,090	90.30%	53.73%	94.01%
8	7,957	0	0	7,957	245	396	17	7,299	308	238	70	6,991	93.54%	95.78%	96.71%
9	6,852	0	0	6,852	360	517	10	5,965	592	476	116	5,373	86.54%	90.08%	91.86%
10	6,573	0	0	6,573	709	593	53	5,218	885	711	174	4,333	75.32%	83.04%	85.90%
11	5,548	0	0	5,548	416	491	11	4,630	402	304	98	4,228	85.45%	91.32%	93.29%
12	0	5,334	0	5,334	92	929	2	4,311	1,435	1,299	136	2,876	67.40%	66.71%	68.89%
13	4,293	0	0	4,293	267	415	30	3,581	1,723	1,579	144	1,858	50.16%	51.88%	54.06%
14	4,043	0	0	4,043	292	301	18	3,432	425	279	146	3,007	84.04%	87.62%	91.51%
15	0	3,752	0	3,752	47	768	1	2,936	878	785	93	2,058	71.21%	70.10%	72.39%
16	3,581	0	0	3,581	125	186	11	3,259	141	110	31	3,118	92.99%	95.67%	96.59%
17	3,512	0	0	3,512	434	463	53	2,562	509	385	124	2,053	71.48%	80.13%	84.21%
18	3,493	0	0	3,493	3,094	131	1	267	131	113	18	136	4.07%	50.94%	54.62%
19	3,281	0	0	3,281	3,074	96	3	108	9	5	4	99	3.12%	91.67%	95.19%
20	3,217	0	0	3,217	125	126	10	2,956	114	91	23	2,842	92.94%	96.14%	96.90%
21	0	0	3,159	3,159	12	397	33	2,717	1,142	685	457	1,575	69.32%	57.97%	69.69%
22	3,112	0	0	3,112	209	372	5	2,526	100	81	19	2,426	89.32%	96.04%	96.77%
23	2,885	0	0	2,885	697	318	14	1,856	619	518	101	1,237	50.45%	66.65%	70.48%
24	0	2,513	0	2,513	173	372	0	1,968	598	189	409	1,370	79.10%	69.61%	87.88%
25	0	2,492	0	2,492	7	639	0	1,846	670	348	322	1,176	76.81%	63.71%	77.17%
26	0	2,396	0	2,396	33	291	0	2,072	644	591	53	1,428	69.59%	68.92%	70.73%
27	2,363	0	0	2,363	187	135	15	2,026	249	197	52	1,777	82.23%	87.71%	90.02%
28	2,319	0	0	2,319	259	196	14	1,850	121	96	25	1,729	82.97%	93.46%	94.74%
29	2,302	0	0	2,302	251	144	7	1,900	179	145	34	1,721	81.29%	90.58%	92.23%
30	0	0	2,236	2,236	396	337	35	1,468	510	383	127	958	55.15%	65.26%	71.44%
31	0	0	2,229	2,229	81	28	11	2,109	442	395	47	1,667	77.79%	79.04%	80.84%
32	2,165	0	0	2,165	186	238	28	1,713	295	186	109	1,418	79.22%	82.78%	88.40%
33	2,130	0	0	2,130	227	191	6	1,706	144	120	24	1,562	81.82%	91.56%	92.87%
34	2,115	0	0	2,115	242	100	6	1,767	110	95	15	1,657	83.10%	93.77%	94.58%
35	0	2,084	0	2,084	317	261	16	1,490	442	322	120	1,048	62.12%	70.34%	76.50%
36	2,044	0	0	2,044	172	57	9	1,806	95	82	13	1,711	87.07%	94.74%	95.43%
37	2,014	0	0	2,014	84	171	11	1,748	1,182	1,112	70	566	32.12%	32.38%	33.73%
38	1,930	0	0	1,930	249	105	9	1,567	202	172	30	1,365	76.43%	87.11%	88.81%
39	1,885	0	0	1,885	208	104	8	1,565	93	71	22	1,472	84.07%	94.06%	95.40%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING									FLOWTHROUGH	
					LESOG										
	Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
40	0	0	1,791	1,791	243	205	9	1,334	390	278	112	944	64.44%	70.76%	77.25%
41	1,744	0	0	1,744	40	48	2	1,654	154	98	56	1,500	91.58%	90.69%	93.87%
42	1,664	0	0	1,664	98	60	4	1,502	56	42	14	1,446	91.17%	96.27%	97.18%
43	1,622	0	0	1,622	85	116	10	1,411	254	206	48	1,157	79.90%	82.00%	84.89%
44	1,620	0	0	1,620	119	164	24	1,313	258	182	76	1,055	77.80%	80.35%	85.29%
45	1,560	0	0	1,560	64	147	3	1,346	159	132	27	1,187	85.83%	88.19%	89.99%
46	1,560	0	0	1,560	112	31	0	1,417	37	30	7	1,380	90.67%	97.39%	97.87%
47	0	0	1,548	1,548	111	17	59	1,361	286	246	40	1,075	75.07%	78.99%	81.38%
48	1,515	0	0	1,515	187	37	6	1,285	158	135	23	1,127	77.78%	87.70%	89.30%
49	1,458	0	0	1,458	105	46	6	1,301	58	42	16	1,243	89.42%	95.54%	96.73%
50	1,395	0	0	1,395	242	146	5	1,002	121	87	34	881	72.81%	87.92%	91.01%
51	1,348	0	0	1,348	221	110	7	1,010	93	78	15	917	75.41%	90.79%	92.16%
52	1,304	0	0	1,304	239	89	5	971	39	31	8	932	77.54%	95.98%	96.78%
53	1,280	0	0	1,280	113	152	9	1,006	113	57	56	893	84.01%	88.77%	94.00%
54	1,274	0	0	1,274	114	87	0	1,073	44	33	11	1,029	87.50%	95.90%	96.89%
55	1,265	0	0	1,265	236	292	23	714	304	213	91	410	47.73%	57.42%	65.81%
56	1,264	0	0	1,264	75	69	2	1,118	80	71	9	1,038	87.67%	92.84%	93.60%
57	0	0	1,176	1,176	149	91	8	928	181	143	38	747	71.90%	80.50%	83.93%
58	0	1,171	0	1,171	148	153	1	869	110	95	15	759	75.75%	87.34%	88.88%
59	1,144	0	0	1,144	118	88	15	923	243	188	55	680	68.97%	73.67%	78.34%
60	1,134	0	0	1,134	111	163	8	852	176	131	45	676	73.64%	79.34%	83.77%
61	0	1,093	0	1,093	42	227	5	819	153	57	96	666	87.06%	81.32%	92.12%
62	1,092	0	0	1,092	90	66	0	936	41	36	5	895	87.66%	95.62%	96.13%
63	1,088	0	0	1,088	84	73	4	927	68	52	16	859	86.33%	92.66%	94.29%
64	1,082	0	0	1,082	247	94	15	726	221	177	44	505	54.36%	69.56%	74.05%
65	1,081	0	0	1,081	121	117	3	840	87	75	12	753	79.35%	89.64%	90.94%
66	1,072	0	0	1,072	76	40	1	955	35	30	5	920	89.67%	96.34%	96.84%
67	0	0	1,036	1,036	151	143	14	728	205	163	42	523	62.49%	71.84%	76.24%
68	0	0	916	916	185	117	13	601	209	168	41	392	52.62%	65.22%	70.00%
69	851	0	0	851	102	36	6	707	88	77	11	619	77.57%	87.55%	88.94%
70	0	0	849	849	126	94	8	621	223	174	49	398	57.02%	64.09%	69.58%
71	0	831	0	831	204	115	5	507	197	166	31	310	45.59%	61.14%	65.13%
72	816	0	0	816	71	55	0	690	51	45	6	639	84.64%	92.61%	93.42%
73	803	0	0	803	91	107	5	600	64	45	19	536	79.76%	89.33%	92.25%
74	802	0	0	802	135	53	1	613	38	30	8	575	77.70%	93.80%	95.04%
75	794	0	0	794	53	75	5	661	179	105	74	482	75.31%	72.92%	82.11%
76	0	0	779	779	5	28	0	746	6	5	1	740	98.67%	99.20%	99.33%
77	774	0	0	774	92	98	3	581	31	25	6	550	82.46%	94.66%	95.65%
78	773	0	0	773	165	69	17	522	117	86	31	405	61.74%	77.59%	82.48%

AGGREGATE ORDER TYPES															
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					LESOG										
	Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
79	727	0	0	727	63	91	5	568	131	64	67	437	77.48%	76.94%	87.23%
80	712	0	0	712	67	36	1	608	46	39	7	562	84.13%	92.43%	93.51%
81	683	0	0	683	76	16	1	590	37	30	7	553	83.92%	93.73%	94.85%
82	659	0	0	659	44	54	0	561	29	23	6	532	88.81%	94.83%	95.86%
83	657	0	0	657	10	30	4	613	45	35	10	568	92.66%	92.66%	94.20%
84	649	0	0	649	111	35	6	497	67	47	20	430	73.13%	86.52%	90.15%
85	645	0	0	645	92	115	3	435	126	93	33	309	62.55%	71.03%	76.87%
86	638	0	0	638	83	24	1	530	27	20	7	503	83.00%	94.91%	96.18%
87	625	0	0	625	110	42	3	470	32	27	5	438	76.17%	93.19%	94.19%
88	619	0	0	619	70	47	4	498	95	77	18	403	73.27%	80.92%	83.96%
89	614	0	0	614	89	61	2	462	32	25	7	430	79.04%	93.07%	94.51%
90	581	0	0	581	45	23	4	509	34	31	3	475	86.21%	93.32%	93.87%
91	576	0	0	576	95	41	3	437	54	27	27	383	75.84%	87.64%	93.41%
92	0	0	567	567	12	71	0	484	7	7	0	477	96.17%	98.55%	98.55%
93	565	0	0	565	28	45	10	482	101	68	33	381	79.87%	79.05%	84.86%
94	562	0	0	562	53	28	0	481	22	19	3	459	86.44%	95.43%	96.03%
95	0	0	554	554	72	62	1	419	124	101	23	295	63.03%	70.41%	74.49%
96	552	0	0	552	47	47	9	449	92	59	33	357	77.11%	79.51%	85.82%
97	0	531	0	531	36	54	14	427	76	66	10	351	77.48%	82.20%	84.17%
98	519	0	0	519	54	22	1	442	19	9	10	423	87.04%	95.70%	97.92%
99	0	0	517	517	83	17	8	409	82	40	42	327	72.67%	79.95%	89.10%
100	0	516	0	516	100	88	7	321	58	41	17	263	65.10%	81.93%	86.51%
101	504	0	0	504	61	13	0	430	23	17	6	407	83.92%	94.65%	95.99%
102	500	0	0	500	18	37	2	443	19	15	4	424	92.78%	95.71%	96.58%
103	498	0	0	498	63	59	6	370	155	137	18	215	51.81%	58.11%	61.08%
104	0	493	0	493	385	86	1	21	10	7	3	11	2.73%	52.38%	61.11%
105	489	0	0	489	25	31	1	432	35	32	3	397	87.44%	91.90%	92.54%
106	484	0	0	484	87	37	1	359	107	50	57	252	64.78%	70.19%	83.44%
107	472	0	0	472	40	32	2	398	21	17	4	377	86.87%	94.72%	95.69%
108	470	0	0	470	78	53	7	332	124	95	29	208	54.59%	62.65%	68.65%
109	461	0	0	461	34	26	6	395	137	84	53	258	68.62%	65.32%	75.44%
110	460	0	0	460	6	7	0	447	62	49	13	385	87.50%	86.13%	88.71%
111	459	0	0	459	52	21	4	382	34	20	14	348	82.86%	91.10%	94.57%
112	459	0	0	459	25	11	1	422	27	21	6	395	89.57%	93.60%	94.95%
113	434	0	0	434	60	48	3	323	67	51	16	256	69.75%	79.26%	83.39%
114	428	0	0	428	50	36	0	342	23	17	6	319	82.64%	93.27%	94.94%
115	424	0	0	424	54	18	2	350	36	30	6	314	78.89%	89.71%	91.28%
116	0	417	0	417	23	45	4	345	115	101	14	230	64.97%	66.67%	69.49%
117	415	0	0	415	30	22	3	360	69	52	17	291	78.02%	80.83%	84.84%

AGGREGATE ORDER TYPES															
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					LESOG										
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Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
118	410	0	0	410	45	5	2	358	16	13	3	342	85.50%	95.53%	96.34%
119	405	0	0	405	11	16	32	346	258	215	43	88	28.03%	25.43%	29.04%
120	402	0	0	402	78	21	4	299	35	29	6	264	71.16%	88.29%	90.10%
121	402	0	0	402	44	41	8	309	66	53	13	243	71.47%	78.64%	82.09%
122	395	0	0	395	52	15	0	328	34	30	4	294	78.19%	89.63%	90.74%
123	394	0	0	394	67	63	1	263	54	34	20	209	67.42%	79.47%	86.01%
124	391	0	0	391	41	10	2	338	21	16	5	317	84.76%	93.79%	95.20%
125	390	0	0	390	56	21	2	311	45	25	20	266	76.66%	85.53%	91.41%
126	388	0	0	388	66	10	1	311	23	20	3	288	77.01%	92.60%	93.51%
127	388	0	0	388	22	24	1	341	26	23	3	315	87.50%	92.38%	93.20%
128	383	0	0	383	59	45	7	272	100	76	24	172	56.03%	63.24%	69.35%
129	377	0	0	377	65	24	1	287	40	35	5	247	71.18%	86.06%	87.59%
130	367	0	0	367	14	21	1	331	7	6	1	324	94.19%	97.89%	98.18%
131	352	0	0	352	174	22	2	154	16	12	4	138	42.59%	89.61%	92.00%
132	0	0	348	348	3	22	0	323	11	8	3	312	96.59%	96.59%	97.50%
133	343	0	0	343	66	19	1	257	41	32	9	216	68.79%	84.05%	87.10%
134	0	0	338	338	1	45	0	292	6	5	1	286	97.95%	97.95%	98.28%
135	330	0	0	330	37	25	2	266	15	13	2	251	83.39%	94.36%	95.08%
136	330	0	0	330	6	20	1	303	25	15	10	278	92.98%	91.75%	94.88%
137	327	0	0	327	10	15	0	302	13	11	2	289	93.23%	95.70%	96.33%
138	314	0	0	314	50	19	0	245	50	19	31	195	73.86%	79.59%	91.12%
139	312	0	0	312	22	12	0	278	14	13	1	264	88.29%	94.96%	95.31%
140	312	0	0	312	23	7	0	282	49	45	4	233	77.41%	82.62%	83.81%
141	312	0	0	312	21	5	1	285	16	15	1	269	88.20%	94.39%	94.72%
142	300	0	0	300	14	6	0	280	9	8	1	271	92.49%	96.79%	97.13%
143	297	0	0	297	42	6	3	246	24	22	2	222	77.62%	90.24%	90.98%
144	288	0	0	288	36	15	2	235	14	10	4	221	82.77%	94.04%	95.67%
145	0	0	287	287	0	7	0	280	55	55	0	225	80.36%	80.36%	80.36%
146	0	0	282	282	0	14	0	268	2	1	1	266	99.63%	99.25%	99.63%
147	280	0	0	280	28	76	1	175	31	23	8	144	73.85%	82.29%	86.23%
148	0	0	276	276	51	17	1	207	51	38	13	156	63.67%	75.36%	80.41%
149	274	0	0	274	34	26	7	207	122	91	31	85	40.48%	41.06%	48.30%
150	0	0	272	272	90	33	14	135	54	30	24	81	40.30%	60.00%	72.97%
151	0	0	267	267	93	36	11	127	33	24	9	94	44.55%	74.02%	79.66%
152	263	0	0	263	36	15	6	206	51	44	7	155	65.96%	75.24%	77.89%
153	260	0	0	260	20	28	2	210	53	41	12	157	72.02%	74.76%	79.29%
154	260	0	0	260	22	12	0	226	16	15	1	210	85.02%	92.92%	93.33%
155	251	0	0	251	43	29	3	176	32	19	13	144	69.90%	81.82%	88.34%
156	247	0	0	247	5	17	2	223	27	13	14	196	91.59%	87.89%	93.78%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING									FLOWTHROUGH	
					LESOG										
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Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
157	0	0	241	241	28	19	0	194	31	25	6	163	75.46%	84.02%	86.70%
158	239	0	0	239	21	67	0	151	23	12	11	128	79.50%	84.77%	91.43%
159	0	239	0	239	1	25	3	210	61	41	20	149	78.01%	70.95%	78.42%
160	238	0	0	238	3	5	2	228	30	28	2	198	86.46%	86.84%	87.61%
161	0	0	233	233	35	18	1	179	70	59	11	109	53.69%	60.89%	64.88%
162	232	0	0	232	40	51	1	140	18	14	4	122	69.32%	87.14%	89.71%
163	220	0	0	220	23	22	3	172	37	28	9	135	72.58%	78.49%	82.82%
164	218	0	0	218	37	16	0	165	17	14	3	148	74.37%	89.70%	91.36%
165	217	0	0	217	23	16	5	173	32	23	9	141	75.40%	81.50%	85.98%
166	214	0	0	214	26	17	3	168	49	36	13	119	65.75%	70.83%	76.77%
167	211	0	0	211	41	29	3	138	36	23	13	102	61.45%	73.91%	81.60%
168	0	0	209	209	27	23	0	159	41	28	13	118	68.21%	74.21%	80.82%
169	206	0	0	206	33	9	0	164	5	5	0	159	80.71%	96.95%	96.95%
170	200	0	0	200	21	3	2	174	15	13	2	159	82.38%	91.38%	92.44%
171	197	0	0	197	18	10	1	168	17	15	2	151	82.07%	89.88%	90.96%
172	191	0	0	191	19	15	1	156	7	4	3	149	86.63%	95.51%	97.39%
173	0	0	190	190	68	10	0	112	17	13	4	95	53.98%	84.82%	87.96%
174	190	0	0	190	12	18	3	157	14	7	7	143	88.27%	91.08%	95.33%
175	182	0	0	182	6	5	3	168	22	20	2	146	84.88%	86.90%	87.95%
176	175	0	0	175	42	24	5	104	23	12	11	81	60.00%	77.88%	87.10%
177	0	0	157	157	4	4	30	119	103	75	28	16	16.84%	13.45%	17.58%
178	0	157	0	157	21	37	0	99	26	17	9	73	65.77%	73.74%	81.11%
179	154	0	0	154	25	5	1	123	14	6	8	109	77.86%	88.62%	94.78%
180	153	0	0	153	20	21	3	109	27	16	11	82	69.49%	75.23%	83.67%
181	0	151	0	151	19	20	0	112	33	27	6	79	63.20%	70.54%	74.53%
182	0	0	148	148	7	39	4	98	49	25	24	49	60.49%	50.00%	66.22%
183	0	0	148	148	12	11	5	120	52	31	21	68	61.26%	56.67%	68.69%
184	148	0	0	148	33	6	0	109	13	11	2	96	68.57%	88.07%	89.72%
185	144	0	0	144	16	16	3	109	55	42	13	54	48.21%	49.54%	56.25%
186	140	0	0	140	23	47	0	70	15	11	4	55	61.80%	78.57%	83.33%
187	0	137	0	137	110	12	0	15	12	9	3	3	2.46%	20.00%	25.00%
188	135	0	0	135	15	25	0	95	8	6	2	87	80.56%	91.58%	93.55%
189	133	0	0	133	4	16	1	112	23	20	3	89	78.76%	79.46%	81.65%
190	132	0	0	132	6	14	1	111	14	11	3	97	85.09%	87.39%	89.81%
191	0	0	128	128	3	5	0	120	5	4	1	115	94.26%	95.83%	96.64%
192	127	0	0	127	39	14	1	73	18	14	4	55	50.93%	75.34%	79.71%
193	127	0	0	127	19	17	0	91	47	40	7	44	42.72%	48.35%	52.38%
194	0	126	0	126	11	13	0	102	19	12	7	83	78.30%	81.37%	87.37%
195	124	0	0	124	31	15	2	76	27	13	14	49	52.69%	64.47%	79.03%

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196	123	0	0	123	5	3	1	114	10	6	4	104	90.43%	91.23%	94.55%
197	123	0	0	123	17	5	0	101	8	7	1	93	79.49%	92.08%	93.00%
198	121	0	0	121	16	9	4	92	19	16	3	73	69.52%	79.35%	82.02%
199	121	0	0	121	8	1	0	112	3	3	0	109	90.83%	97.32%	97.32%
200	121	0	0	121	23	18	1	79	22	20	2	57	57.00%	72.15%	74.03%
201	0	121	0	121	24	23	0	74	17	8	9	57	64.04%	77.03%	87.69%
202	0	0	119	119	15	14	0	90	7	4	3	83	81.37%	92.22%	95.40%
203	116	0	0	116	12	10	0	94	3	2	1	91	86.67%	96.81%	97.85%
204	116	0	0	116	90	2	0	24	0	0	0	24	21.05%	100.00%	100.00%
205	113	0	0	113	22	24	1	66	22	14	8	44	55.00%	66.67%	75.86%
206	111	0	0	111	30	9	2	70	28	16	12	42	47.73%	60.00%	72.41%
207	111	0	0	111	24	2	9	76	23	20	3	53	54.64%	69.74%	72.60%
208	0	0	109	109	1	18	0	90	0	0	0	90	98.90%	100.00%	100.00%
209	108	0	0	108	22	5	3	78	23	19	4	55	57.29%	70.51%	74.32%
210	107	0	0	107	15	3	5	84	8	6	2	76	78.35%	90.48%	92.68%
211	107	0	0	107	21	17	3	66	22	17	5	44	53.66%	66.67%	72.13%
212	105	0	0	105	18	6	0	81	2	2	0	79	79.80%	97.53%	97.53%
213	103	0	0	103	7	6	0	90	5	3	2	85	89.47%	94.44%	96.59%
214	103	0	0	103	7	14	1	81	8	4	4	73	86.90%	90.12%	94.81%
215	102	0	0	102	9	3	2	88	29	27	2	59	62.11%	67.05%	68.60%
216	0	0	100	100	16	9	5	70	40	30	10	30	39.47%	42.86%	50.00%
217	0	99	0	99	53	31	0	15	10	7	3	5	7.69%	33.33%	41.67%
218	98	0	0	98	19	15	1	63	8	6	2	55	68.75%	87.30%	90.16%
219	97	0	0	97	7	0	0	90	8	8	0	82	84.54%	91.11%	91.11%
220	96	0	0	96	9	8	0	79	8	7	1	71	81.61%	89.87%	91.03%
221	95	0	0	95	14	14	2	65	8	5	3	57	75.00%	87.69%	91.94%
222	94	0	0	94	11	15	2	66	11	7	4	55	75.34%	83.33%	88.71%
223	0	94	0	94	16	16	0	62	21	20	1	41	53.25%	66.13%	67.21%
224	0	0	92	92	4	8	0	80	8	4	4	72	90.00%	90.00%	94.74%
225	92	0	0	92	92	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
226	90	0	0	90	6	15	1	68	14	9	5	54	78.26%	79.41%	85.71%
227	89	0	0	89	7	4	1	77	43	38	5	34	43.04%	44.16%	47.22%
228	88	0	0	88	10	7	5	66	17	12	5	49	69.01%	74.24%	80.33%
229	84	0	0	84	2	7	0	75	7	6	1	68	89.47%	90.67%	91.89%
230	0	83	0	83	17	7	0	59	24	6	18	35	60.34%	59.32%	85.37%
231	0	0	83	83	2	17	1	63	20	11	9	43	76.79%	68.25%	79.63%
232	83	0	0	83	3	5	0	75	3	3	0	72	92.31%	96.00%	96.00%
233	79	0	0	79	26	6	0	47	15	13	2	32	45.07%	68.09%	71.11%
234	79	0	0	79	7	1	0	71	3	3	0	68	87.18%	95.77%	95.77%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING									FLOWTHROUGH	
					LESOG										
	Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
235	0	79	0	79	18	29	0	32	19	11	8	13	30.95%	40.63%	54.17%
236	0	79	0	79	12	17	0	50	19	14	5	31	54.39%	62.00%	68.89%
237	79	0	0	79	28	6	0	45	9	3	6	36	53.73%	80.00%	92.31%
238	78	0	0	78	10	5	1	62	20	10	10	42	67.74%	67.74%	80.77%
239	78	0	0	78	6	4	3	65	8	5	3	57	83.82%	87.69%	91.94%
240	78	0	0	78	7	14	0	57	7	7	0	50	78.13%	87.72%	87.72%
241	0	0	77	77	5	10	0	62	36	23	13	26	48.15%	41.94%	53.06%
242	0	74	0	74	19	7	2	46	21	15	6	25	42.37%	54.35%	62.50%
243	0	0	74	74	7	22	0	45	12	8	4	33	68.75%	73.33%	80.49%
244	74	0	0	74	13	3	1	57	4	3	1	53	76.81%	92.98%	94.64%
245	0	0	73	73	15	8	2	48	7	4	3	41	68.33%	85.42%	91.11%
246	73	0	0	73	0	8	0	65	3	2	1	62	96.88%	95.38%	96.88%
247	0	0	72	72	0	16	0	56	6	6	0	50	89.29%	89.29%	89.29%
248	0	0	72	72	3	24	8	37	29	10	19	8	38.10%	21.62%	44.44%
249	0	71	0	71	6	15	0	50	13	10	3	37	69.81%	74.00%	78.72%
250	70	0	0	70	4	11	0	55	2	1	1	53	91.38%	96.36%	98.15%
251	67	0	0	67	4	1	0	62	1	0	1	61	93.85%	98.39%	100.00%
252	66	0	0	66	11	8	0	47	4	4	0	43	74.14%	91.49%	91.49%
253	64	0	0	64	6	13	1	44	4	1	3	40	85.11%	90.91%	97.56%
254	62	0	0	62	11	9	0	42	9	4	5	33	68.75%	78.57%	89.19%
255	62	0	0	62	14	8	0	40	8	4	4	32	64.00%	80.00%	88.89%
256	62	0	0	62	2	9	0	51	2	1	1	49	94.23%	96.08%	98.00%
257	56	0	0	56	6	1	1	48	4	1	3	44	86.27%	91.67%	97.78%
258	56	0	0	56	2	5	1	48	5	4	1	43	87.76%	89.58%	91.49%
259	0	0	54	54	22	5	0	27	7	2	5	20	45.45%	74.07%	90.91%
260	53	0	0	53	5	11	0	37	2	2	0	35	83.33%	94.59%	94.59%
261	53	0	0	53	6	10	1	36	5	4	1	31	75.61%	86.11%	88.57%
262	53	0	0	53	2	17	0	34	5	2	3	29	87.88%	85.29%	93.55%
263	52	0	0	52	6	5	1	40	9	9	0	31	67.39%	77.50%	77.50%
264	0	52	0	52	3	14	0	35	19	14	5	16	48.48%	45.71%	53.33%
265	51	0	0	51	12	3	0	36	8	5	3	28	62.22%	77.78%	84.85%
266	0	51	0	51	41	6	0	4	3	2	1	1	2.27%	25.00%	33.33%
267	51	0	0	51	2	14	1	34	10	6	4	24	75.00%	70.59%	80.00%
268	0	51	0	51	12	3	0	36	10	5	5	26	60.47%	72.22%	83.87%
269	0	0	50	50	5	15	0	30	11	11	0	19	54.29%	63.33%	63.33%
270	49	0	0	49	7	6	0	36	6	4	2	30	73.17%	83.33%	88.24%
271	48	0	0	48	13	5	1	29	5	2	3	24	61.54%	82.76%	92.31%
272	48	0	0	48	12	9	0	27	18	6	12	9	33.33%	33.33%	60.00%
273	0	48	0	48	26	8	0	14	8	4	4	6	16.67%	42.86%	60.00%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING									FLOWTHROUGH	
					LESOG										
	Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
274	0	47	0	47	2	8	0	37	12	8	4	25	71.43%	67.57%	75.76%
275	0	46	0	46	8	4	1	33	24	5	19	9	40.91%	27.27%	64.29%
276	46	0	0	46	3	11	1	31	12	10	2	19	59.38%	61.29%	65.52%
277	45	0	0	45	6	4	3	32	6	4	2	26	72.22%	81.25%	86.67%
278	43	0	0	43	6	3	1	33	10	8	2	23	62.16%	69.70%	74.19%
279	42	0	0	42	1	4	0	37	10	8	2	27	75.00%	72.97%	77.14%
280	42	0	0	42	5	12	2	23	5	4	1	18	66.67%	78.26%	81.82%
281	41	0	0	41	15	1	0	25	3	0	3	22	59.46%	88.00%	100.00%
282	41	0	0	41	4	6	0	31	5	4	1	26	76.47%	83.87%	86.67%
283	40	0	0	40	14	0	0	26	4	3	1	22	56.41%	84.62%	88.00%
284	40	0	0	40	2	7	1	30	6	3	3	24	82.76%	80.00%	88.89%
285	40	0	0	40	7	1	1	31	2	2	0	29	76.32%	93.55%	93.55%
286	0	0	38	38	0	9	0	29	5	5	0	24	82.76%	82.76%	82.76%
287	0	38	0	38	3	10	1	24	11	2	9	13	72.22%	54.17%	86.67%
288	0	0	38	38	10	10	0	18	10	5	5	8	34.78%	44.44%	61.54%
289	37	0	0	37	6	4	1	26	13	8	5	13	48.15%	50.00%	61.90%
290	0	0	36	36	0	3	0	33	0	0	0	33	100.00%	100.00%	100.00%
291	33	0	0	33	1	7	0	25	2	1	1	23	92.00%	92.00%	95.83%
292	32	0	0	32	21	0	0	11	1	1	0	10	31.25%	90.91%	90.91%
293	32	0	0	32	14	1	0	17	6	4	2	11	37.93%	64.71%	73.33%
294	31	0	0	31	3	8	0	20	10	6	4	10	52.63%	50.00%	62.50%
295	0	0	31	31	8	9	0	14	7	1	6	7	43.75%	50.00%	87.50%
296	0	0	31	31	0	9	0	22	3	3	0	19	86.36%	86.36%	86.36%
297	30	0	0	30	16	2	0	12	6	4	2	6	23.08%	50.00%	60.00%
298	30	0	0	30	5	6	0	19	2	2	0	17	70.83%	89.47%	89.47%
299	30	0	0	30	2	7	1	20	7	2	5	13	76.47%	65.00%	86.67%
300	0	30	0	30	4	5	0	21	7	4	3	14	63.64%	66.67%	77.78%
301	0	29	0	29	4	0	2	23	12	9	3	11	45.83%	47.83%	55.00%
302	0	0	28	28	2	4	0	22	3	2	1	19	82.61%	86.36%	90.48%
303	28	0	0	28	1	16	1	10	8	2	6	2	40.00%	20.00%	50.00%
304	28	0	0	28	6	7	1	14	9	7	2	5	27.78%	35.71%	41.67%
305	0	0	27	27	6	19	0	2	1	0	1	1	14.29%	50.00%	100.00%
306	27	0	0	27	5	9	0	13	2	1	1	11	64.71%	84.62%	91.67%
307	27	0	0	27	2	2	1	22	2	1	1	20	86.96%	90.91%	95.24%
308	27	0	0	27	0	4	1	22	17	15	2	5	25.00%	22.73%	25.00%
309	26	0	0	26	6	3	0	17	5	3	2	12	57.14%	70.59%	80.00%
310	0	26	0	26	1	2	0	23	13	6	7	10	58.82%	43.48%	62.50%
311	26	0	0	26	6	2	1	17	14	10	4	3	15.79%	17.65%	23.08%
312	25	0	0	25	0	5	0	20	12	11	1	8	42.11%	40.00%	42.11%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING									FLOWTHROUGH	
					LESOG										
	Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
313	25	0	0	25	4	1	0	20	7	6	1	13	56.52%	65.00%	68.42%
314	25	0	0	25	3	5	0	17	2	2	0	15	75.00%	88.24%	88.24%
315	25	0	0	25	0	2	0	23	2	2	0	21	91.30%	91.30%	91.30%
316	25	0	0	25	17	0	0	8	5	5	0	3	12.00%	37.50%	37.50%
317	0	0	25	25	0	5	0	20	10	10	0	10	50.00%	50.00%	50.00%
318	0	25	0	25	2	1	0	22	7	6	1	15	65.22%	68.18%	71.43%
319	0	24	0	24	0	5	0	19	16	7	9	3	30.00%	15.79%	30.00%
320	24	0	0	24	5	6	1	12	4	3	1	8	50.00%	66.67%	72.73%
321	0	24	0	24	3	5	0	16	6	3	3	10	62.50%	62.50%	76.92%
322	23	0	0	23	3	2	0	18	0	0	0	18	85.71%	100.00%	100.00%
323	23	0	0	23	3	5	0	15	5	3	2	10	62.50%	66.67%	76.92%
324	23	0	0	23	4	1	0	18	7	3	4	11	61.11%	61.11%	78.57%
325	22	0	0	22	2	1	1	18	2	2	0	16	80.00%	88.89%	88.89%
326	22	0	0	22	2	2	0	18	3	3	0	15	75.00%	83.33%	83.33%
327	22	0	0	22	4	1	0	17	8	5	3	9	50.00%	52.94%	64.29%
328	0	21	0	21	10	0	3	8	7	7	0	1	5.56%	12.50%	12.50%
329	21	0	0	21	10	0	0	11	1	1	0	10	47.62%	90.91%	90.91%
330	21	0	0	21	5	2	0	14	8	4	4	6	40.00%	42.86%	60.00%
331	21	0	0	21	4	0	0	17	4	2	2	13	68.42%	76.47%	86.67%
332	21	0	0	21	12	0	0	9	6	5	1	3	15.00%	33.33%	37.50%
333	20	0	0	20	1	2	0	17	1	1	0	16	88.89%	94.12%	94.12%
334	19	0	0	19	0	5	0	14	8	7	1	6	46.15%	42.86%	46.15%
335	19	0	0	19	4	0	0	15	1	1	0	14	73.68%	93.33%	93.33%
336	19	0	0	19	0	1	2	16	1	1	0	15	93.75%	93.75%	93.75%
337	19	0	0	19	0	4	0	15	4	1	3	11	91.67%	73.33%	91.67%
338	19	0	0	19	0	1	2	16	1	0	1	15	100.00%	93.75%	100.00%
339	18	0	0	18	2	2	1	13	4	3	1	9	64.29%	69.23%	75.00%
340	18	0	0	18	3	0	0	15	3	2	1	12	70.59%	80.00%	85.71%
341	18	0	0	18	6	1	0	11	10	3	7	1	10.00%	9.09%	25.00%
342	17	0	0	17	2	1	0	14	7	7	0	7	43.75%	50.00%	50.00%
343	17	0	0	17	1	3	0	13	2	2	0	11	78.57%	84.62%	84.62%
344	17	0	0	17	4	2	0	11	5	4	1	6	42.86%	54.55%	60.00%
345	17	0	0	17	0	2	0	15	1	1	0	14	93.33%	93.33%	93.33%
346	0	17	0	17	1	2	0	14	1	1	0	13	86.67%	92.86%	92.86%
347	16	0	0	16	2	5	0	9	2	1	1	7	70.00%	77.78%	87.50%
348	0	0	16	16	4	0	0	12	8	3	5	4	36.36%	33.33%	57.14%
349	16	0	0	16	1	2	2	11	4	3	1	7	63.64%	63.64%	70.00%
350	16	0	0	16	1	4	0	11	4	4	0	7	58.33%	63.64%	63.64%
351	16	0	0	16	0	0	2	14	0	0	0	14	100.00%	100.00%	100.00%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING									FLOWTHROUGH	
					LESOG										
	Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
352	0	0	15	15	0	2	0	13	4	4	0	9	69.23%	69.23%	69.23%
353	15	0	0	15	0	7	0	8	2	0	2	6	100.00%	75.00%	100.00%
354	15	0	0	15	3	4	0	8	7	5	2	1	11.11%	12.50%	16.67%
355	15	0	0	15	0	2	0	13	0	0	0	13	100.00%	100.00%	100.00%
356	15	0	0	15	3	0	0	12	7	6	1	5	35.71%	41.67%	45.45%
357	14	0	0	14	1	2	0	11	1	1	0	10	83.33%	90.91%	90.91%
358	14	0	0	14	1	8	0	5	0	0	0	5	83.33%	100.00%	100.00%
359	14	0	0	14	8	5	0	1	1	1	0	0	0.00%	0.00%	0.00%
360	14	0	0	14	0	0	0	14	1	1	0	13	92.86%	92.86%	92.86%
361	14	0	0	14	2	2	0	10	0	0	0	10	83.33%	100.00%	100.00%
362	13	0	0	13	1	8	0	4	4	2	2	0	0.00%	0.00%	0.00%
363	13	0	0	13	0	1	0	12	3	3	0	9	75.00%	75.00%	75.00%
364	13	0	0	13	0	3	0	10	0	0	0	10	100.00%	100.00%	100.00%
365	12	0	0	12	1	1	0	10	0	0	0	10	90.91%	100.00%	100.00%
366	12	0	0	12	1	0	0	11	1	1	0	10	83.33%	90.91%	90.91%
367	12	0	0	12	0	2	0	10	2	1	1	8	88.89%	80.00%	88.89%
368	12	0	0	12	0	1	0	11	2	1	1	9	90.00%	81.82%	90.00%
369	12	0	0	12	0	3	0	9	0	0	0	9	100.00%	100.00%	100.00%
370	11	0	0	11	0	2	0	9	2	1	1	7	87.50%	77.78%	87.50%
371	11	0	0	11	0	3	0	8	2	0	2	6	100.00%	75.00%	100.00%
372	11	0	0	11	7	0	0	4	1	1	0	3	27.27%	75.00%	75.00%
373	10	0	0	10	0	0	0	10	5	0	5	5	100.00%	50.00%	100.00%
374	10	0	0	10	0	1	1	8	2	2	0	6	75.00%	75.00%	75.00%
375	10	0	0	10	1	3	0	6	2	0	2	4	80.00%	66.67%	100.00%
376	10	0	0	10	0	3	0	7	7	4	3	0	0.00%	0.00%	0.00%
377	0	0	10	10	0	1	0	9	1	1	0	8	88.89%	88.89%	88.89%
378	10	0	0	10	1	6	0	3	1	0	1	2	66.67%	66.67%	100.00%
379	0	0	10	10	0	3	0	7	1	1	0	6	85.71%	85.71%	85.71%
380	9	0	0	9	0	1	0	8	2	0	2	6	100.00%	75.00%	100.00%
381	0	0	9	9	0	2	0	7	4	4	0	3	42.86%	42.86%	42.86%
382	0	0	9	9	9	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
383	9	0	0	9	0	1	0	8	1	1	0	7	87.50%	87.50%	87.50%
384	9	0	0	9	1	4	0	4	1	1	0	3	60.00%	75.00%	75.00%
385	9	0	0	9	4	1	0	4	0	0	0	4	50.00%	100.00%	100.00%
386	9	0	0	9	0	0	0	9	0	0	0	9	100.00%	100.00%	100.00%
387	9	0	0	9	3	0	0	6	3	3	0	3	33.33%	50.00%	50.00%
388	0	8	0	8	5	1	0	2	2	2	0	0	0.00%	0.00%	0.00%
389	8	0	0	8	0	2	0	6	3	2	1	3	60.00%	50.00%	60.00%
390	8	0	0	8	0	0	0	8	2	2	0	6	75.00%	75.00%	75.00%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING									FLOWTHROUGH	
					LESOG										
	Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
391	8	0	0	8	0	0	0	8	0	0	0	8	100.00%	100.00%	100.00%
392	8	0	0	8	0	1	0	7	1	1	0	6	85.71%	85.71%	85.71%
393	8	0	0	8	0	0	2	6	6	5	1	0	0.00%	0.00%	0.00%
394	0	0	7	7	0	5	0	2	0	0	0	2	100.00%	100.00%	100.00%
395	0	0	7	7	7	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
396	7	0	0	7	0	2	0	5	4	4	0	1	20.00%	20.00%	20.00%
397	7	0	0	7	4	1	0	2	1	1	0	1	16.67%	50.00%	50.00%
398	7	0	0	7	2	0	0	5	1	0	1	4	66.67%	80.00%	100.00%
399	7	0	0	7	0	0	0	7	2	1	1	5	83.33%	71.43%	83.33%
400	0	7	0	7	0	7	0	0	0	0	0	0	0.00%	0.00%	0.00%
401	7	0	0	7	3	0	0	4	0	0	0	4	57.14%	100.00%	100.00%
402	0	0	7	7	5	0	0	2	0	0	0	2	28.57%	100.00%	100.00%
403	7	0	0	7	0	0	0	7	0	0	0	7	100.00%	100.00%	100.00%
404	0	0	7	7	0	1	0	6	0	0	0	6	100.00%	100.00%	100.00%
405	6	0	0	6	0	1	0	5	0	0	0	5	100.00%	100.00%	100.00%
406	0	0	6	6	0	0	0	6	0	0	0	6	100.00%	100.00%	100.00%
407	0	0	6	6	3	2	0	1	0	0	0	1	25.00%	100.00%	100.00%
408	6	0	0	6	1	0	1	4	4	2	2	0	0.00%	0.00%	0.00%
409	0	0	6	6	0	2	0	4	0	0	0	4	100.00%	100.00%	100.00%
410	0	0	6	6	0	3	0	3	0	0	0	3	100.00%	100.00%	100.00%
411	6	0	0	6	0	1	0	5	0	0	0	5	100.00%	100.00%	100.00%
412	5	0	0	5	0	0	0	5	0	0	0	5	100.00%	100.00%	100.00%
413	5	0	0	5	3	0	0	2	0	0	0	2	40.00%	100.00%	100.00%
414	5	0	0	5	0	5	0	0	0	0	0	0	0.00%	0.00%	0.00%
415	5	0	0	5	0	0	0	5	0	0	0	5	100.00%	100.00%	100.00%
416	0	0	5	5	3	0	0	2	0	0	0	2	40.00%	100.00%	100.00%
417	5	0	0	5	2	1	0	2	0	0	0	2	50.00%	100.00%	100.00%
418	0	5	0	5	0	2	0	3	3	1	2	0	0.00%	0.00%	0.00%
419	4	0	0	4	0	0	0	4	1	1	0	3	75.00%	75.00%	75.00%
420	0	0	4	4	0	0	0	4	1	1	0	3	75.00%	75.00%	75.00%
421	4	0	0	4	0	1	0	3	0	0	0	3	100.00%	100.00%	100.00%
422	4	0	0	4	0	0	0	4	4	4	0	0	0.00%	0.00%	0.00%
423	0	4	0	4	0	0	0	4	2	2	0	2	50.00%	50.00%	50.00%
424	4	0	0	4	1	1	0	2	0	0	0	2	66.67%	100.00%	100.00%
425	4	0	0	4	0	0	0	4	3	2	1	1	33.33%	25.00%	33.33%
426	4	0	0	4	2	0	0	2	1	1	0	1	25.00%	50.00%	50.00%
427	4	0	0	4	1	2	0	1	0	0	0	1	50.00%	100.00%	100.00%
428	3	0	0	3	1	0	0	2	0	0	0	2	66.67%	100.00%	100.00%
429	0	3	0	3	2	0	0	1	1	1	0	0	0.00%	0.00%	0.00%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING									FLOWTHROUGH	
					LESOG										
	Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
430	0	3	0	3	0	0	0	3	0	0	0	3	100.00%	100.00%	100.00%
431	0	0	3	3	2	0	0	1	1	0	1	0	0.00%	0.00%	0.00%
432	0	0	3	3	0	2	0	1	0	0	0	1	100.00%	100.00%	100.00%
433	3	0	0	3	0	0	0	3	0	0	0	3	100.00%	100.00%	100.00%
434	0	0	3	3	2	0	0	1	1	0	1	0	0.00%	0.00%	0.00%
435	3	0	0	3	0	0	0	3	0	0	0	3	100.00%	100.00%	100.00%
436	0	0	3	3	0	0	0	3	3	0	3	0	0.00%	0.00%	0.00%
437	3	0	0	3	1	0	0	2	0	0	0	2	66.67%	100.00%	100.00%
438	2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
439	0	0	2	2	0	0	0	2	1	0	1	1	100.00%	50.00%	100.00%
440	2	0	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
441	2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
442	2	0	0	2	0	0	0	2	2	1	1	0	0.00%	0.00%	0.00%
443	2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
444	2	0	0	2	0	0	0	2	2	2	0	0	0.00%	0.00%	0.00%
445	2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
446	0	2	0	2	1	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
447	2	0	0	2	0	1	0	1	1	1	0	0	0.00%	0.00%	0.00%
448	2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
449	0	0	2	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
450	0	2	0	2	0	0	0	2	2	0	2	0	0.00%	0.00%	0.00%
451	2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
452	2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
453	2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
454	0	2	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
455	2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
456	0	0	2	2	0	0	0	2	1	0	1	1	100.00%	50.00%	100.00%
457	0	0	2	2	0	0	0	2	2	2	0	0	0.00%	0.00%	0.00%
458	2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
459	2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
460	0	0	2	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
461	2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
462	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
463	0	0	1	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
464	0	0	1	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
465	1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
466	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
467	1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
468	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING									FLOWTHROUGH	
					LESOG										
	Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
469	1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
470	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
471	0	0	1	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
472	0	1	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
473	1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
474	0	0	1	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
LENS Subtotal	237,266	0	0	237,266	28,151	22,854	1,323	184,938	27,648	21,349	6,299	157,290	76.06%	85.05%	88.05%
EDI Subtotal	0	69,888	0	69,888	4,857	11,231	192	53,608	12,235	7,274	4,961	41,373	77.33%	77.18%	85.05%
TAG Subtotal	0	0	44,077	44,077	3,507	5,143	433	34,994	7,362	5,177	2,185	27,632	76.09%	78.96%	84.22%
TOTAL INTERFACES	**237,266**	**69,888**	**44,077**	**351,231**	**36,515**	**39,228**	**1,948**	**273,540**	**47,245**	**33,800**	**13,445**	**226,295**	**76.29%**	**82.73%**	**87.00%**

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
1	45,573	0	0	45,573	4,787	8,880	363	31,543	8,740	6,368	2,372	22,803	67.15%	72.29%	78.17%
2	24,222	0	0	24,222	1,949	1,441	40	20,792	1,289	1,141	148	19,503	86.32%	93.80%	94.47%
3	10,733	0	0	10,733	549	405	6	9,773	279	232	47	9,494	92.40%	97.15%	97.61%
4	0	0	8,674	8,674	101	384	9	8,180	311	227	84	7,869	96.00%	96.20%	97.20%
5	0	8,613	0	8,613	135	2,727	0	5,751	2,661	197	2,464	3,090	90.30%	53.73%	94.01%
6	7,937	0	0	7,937	243	386	16	7,292	304	236	68	6,988	93.59%	95.83%	96.73%
7	6,852	0	0	6,852	360	517	10	5,965	592	476	116	5,373	86.54%	90.08%	91.86%
8	5,548	0	0	5,548	416	491	11	4,630	402	304	98	4,228	85.45%	91.32%	93.29%
9	0	5,334	0	5,334	92	929	2	4,311	1,435	1,299	136	2,876	67.40%	66.71%	68.89%
10	4,043	0	0	4,043	292	301	18	3,432	425	279	146	3,007	84.04%	87.62%	91.51%
11	0	3,752	0	3,752	47	768	1	2,936	878	785	93	2,058	71.21%	70.10%	72.39%
12	0	0	3,123	3,123	12	390	33	2,688	1,128	677	451	1,560	69.36%	58.04%	69.74%
13	3,112	0	0	3,112	209	372	5	2,526	100	81	19	2,426	89.32%	96.04%	96.77%
14	0	2,492	0	2,492	7	639	0	1,846	670	348	322	1,176	76.81%	63.71%	77.17%
15	0	2,396	0	2,396	33	291	0	2,072	644	591	53	1,428	69.59%	68.92%	70.73%
16	2,363	0	0	2,363	187	135	15	2,026	249	197	52	1,777	82.23%	87.71%	90.02%
17	2,319	0	0	2,319	259	196	14	1,850	121	96	25	1,729	82.97%	93.46%	94.74%
18	2,270	0	0	2,270	243	139	7	1,881	177	144	33	1,704	81.49%	90.59%	92.21%
19	0	0	2,229	2,229	81	28	11	2,109	442	395	47	1,667	77.79%	79.04%	80.84%
20	2,130	0	0	2,130	227	191	6	1,706	144	120	24	1,562	81.82%	91.56%	92.87%
21	2,115	0	0	2,115	242	100	6	1,767	110	95	15	1,657	83.10%	93.77%	94.58%
22	2,043	0	0	2,043	172	57	9	1,805	95	82	13	1,710	87.07%	94.74%	95.42%
23	1,930	0	0	1,930	249	105	9	1,567	202	172	30	1,365	76.43%	87.11%	88.81%
24	1,885	0	0	1,885	208	104	8	1,565	93	71	22	1,472	84.07%	94.06%	95.40%
25	1,744	0	0	1,744	40	48	2	1,654	154	98	56	1,500	91.58%	90.69%	93.87%
26	1,653	0	0	1,653	95	59	4	1,495	56	42	14	1,439	91.31%	96.25%	97.16%
27	1,622	0	0	1,622	85	116	10	1,411	254	206	48	1,157	79.90%	82.00%	84.89%
28	1,554	0	0	1,554	64	145	3	1,342	159	132	27	1,183	85.79%	88.15%	89.96%
29	1,551	0	0	1,551	112	31	0	1,408	37	30	7	1,371	90.61%	97.37%	97.86%
30	1,515	0	0	1,515	187	37	6	1,285	158	135	23	1,127	77.78%	87.70%	89.30%
31	1,458	0	0	1,458	105	46	6	1,301	58	42	16	1,243	89.42%	95.54%	96.73%
32	1,348	0	0	1,348	221	110	7	1,010	93	78	15	917	75.41%	90.79%	92.16%
33	1,304	0	0	1,304	239	89	5	971	39	31	8	932	77.54%	95.98%	96.78%
34	1,280	0	0	1,280	113	152	9	1,006	113	57	56	893	84.01%	88.77%	94.00%
35	1,274	0	0	1,274	114	87	0	1,073	44	33	11	1,029	87.50%	95.90%	96.89%
36	1,253	0	0	1,253	72	69	2	1,110	76	69	7	1,034	88.00%	93.15%	93.74%
37	0	0	1,173	1,173	148	90	8	927	181	143	38	746	71.94%	80.47%	83.91%
38	0	1,171	0	1,171	148	153	1	869	110	95	15	759	75.75%	87.34%	88.88%
39	1,092	0	0	1,092	90	66	0	936	41	36	5	895	87.66%	95.62%	96.13%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
40	1,072	0	0	1,072	117	117	3	835	87	75	12	748	79.57%	89.58%	90.89%
41	1,072	0	0	1,072	76	40	1	955	35	30	5	920	89.67%	96.34%	96.84%
42	845	0	0	845	99	36	6	704	88	77	11	616	77.78%	87.50%	88.89%
43	816	0	0	816	71	55	0	690	51	45	6	639	84.64%	92.61%	93.42%
44	802	0	0	802	135	53	1	613	38	30	8	575	77.70%	93.80%	95.04%
45	0	0	779	779	5	28	0	746	6	5	1	740	98.67%	99.20%	99.33%
46	752	0	0	752	86	92	3	571	27	23	4	544	83.31%	95.27%	95.94%
47	727	0	0	727	63	91	5	568	131	64	67	437	77.48%	76.94%	87.23%
48	0	721	0	721	5	188	0	528	46	14	32	482	96.21%	91.29%	97.18%
49	712	0	0	712	67	36	1	608	46	39	7	562	84.13%	92.43%	93.51%
50	681	0	0	681	75	16	1	589	37	30	7	552	84.02%	93.72%	94.85%
51	659	0	0	659	44	54	0	561	29	23	6	532	88.81%	94.83%	95.86%
52	657	0	0	657	10	30	4	613	45	35	10	568	92.66%	92.66%	94.20%
53	648	0	0	648	111	35	6	496	67	47	20	429	73.08%	86.49%	90.13%
54	635	0	0	635	81	24	1	529	27	20	7	502	83.25%	94.90%	96.17%
55	625	0	0	625	110	42	3	470	32	27	5	438	76.17%	93.19%	94.19%
56	614	0	0	614	89	61	2	462	32	25	7	430	79.04%	93.07%	94.51%
57	581	0	0	581	45	23	4	509	34	31	3	475	86.21%	93.32%	93.87%
58	576	0	0	576	95	41	3	437	54	27	27	383	75.84%	87.64%	93.41%
59	0	0	567	567	12	71	0	484	7	7	0	477	96.17%	98.55%	98.55%
60	562	0	0	562	53	28	0	481	22	19	3	459	86.44%	95.43%	96.03%
61	546	0	0	546	25	40	8	473	98	68	30	375	80.13%	79.28%	84.65%
62	521	0	0	521	44	84	3	390	77	61	16	313	74.88%	80.26%	83.69%
63	517	0	0	517	53	22	1	441	18	9	9	423	87.22%	95.92%	97.92%
64	504	0	0	504	61	13	0	430	23	17	6	407	83.92%	94.65%	95.99%
65	500	0	0	500	18	37	2	443	19	15	4	424	92.78%	95.71%	96.58%
66	489	0	0	489	25	31	1	432	35	32	3	397	87.44%	91.90%	92.54%
67	484	0	0	484	87	37	1	359	107	50	57	252	64.78%	70.19%	83.44%
68	461	0	0	461	39	28	2	392	20	16	4	372	87.12%	94.90%	95.88%
69	0	461	0	461	28	48	0	385	6	1	5	379	92.89%	98.44%	99.74%
70	460	0	0	460	6	7	0	447	62	49	13	385	87.50%	86.13%	88.71%
71	459	0	0	459	25	11	1	422	27	21	6	395	89.57%	93.60%	94.95%
72	459	0	0	459	52	21	4	382	34	20	14	348	82.86%	91.10%	94.57%
73	428	0	0	428	50	36	0	342	23	17	6	319	82.64%	93.27%	94.94%
74	424	0	0	424	54	18	2	350	36	30	6	314	78.89%	89.71%	91.28%
75	410	0	0	410	45	5	2	358	16	13	3	342	85.50%	95.53%	96.34%
76	399	0	0	399	78	19	4	298	35	29	6	263	71.08%	88.26%	90.07%
77	395	0	0	395	52	15	0	328	34	30	4	294	78.19%	89.63%	90.74%
78	391	0	0	391	41	10	2	338	21	16	5	317	84.76%	93.79%	95.20%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
79	388	0	0	388	66	10	1	311	23	20	3	288	77.01%	92.60%	93.51%
80	385	0	0	385	55	19	2	309	45	25	20	264	76.74%	85.44%	91.35%
81	384	0	0	384	22	24	1	337	25	22	3	312	87.64%	92.58%	93.41%
82	377	0	0	377	65	24	1	287	40	35	5	247	71.18%	86.06%	87.59%
83	367	0	0	367	14	21	1	331	7	6	1	324	94.19%	97.89%	98.18%
84	350	0	0	350	22	15	2	311	51	38	13	260	81.25%	83.60%	87.25%
85	0	0	348	348	3	22	0	323	11	8	3	312	96.59%	96.59%	97.50%
86	0	0	338	338	1	45	0	292	6	5	1	286	97.95%	97.95%	98.28%
87	330	0	0	330	6	20	1	303	25	15	10	278	92.98%	91.75%	94.88%
88	329	0	0	329	37	25	2	265	15	13	2	250	83.33%	94.34%	95.06%
89	327	0	0	327	10	15	0	302	13	11	2	289	93.23%	95.70%	96.33%
90	314	0	0	314	50	19	0	245	50	19	31	195	73.86%	79.59%	91.12%
91	312	0	0	312	21	5	1	285	16	15	1	269	88.20%	94.39%	94.72%
92	312	0	0	312	22	12	0	278	14	13	1	264	88.29%	94.96%	95.31%
93	310	0	0	310	22	7	0	281	49	45	4	232	77.59%	82.56%	83.75%
94	300	0	0	300	14	6	0	280	9	8	1	271	92.49%	96.79%	97.13%
95	297	0	0	297	42	6	3	246	24	22	2	222	77.62%	90.24%	90.98%
96	0	0	282	282	0	14	0	268	2	1	1	266	99.63%	99.25%	99.63%
97	266	0	0	266	47	15	1	203	33	25	8	170	70.25%	83.74%	87.18%
98	259	0	0	259	22	12	0	225	16	15	1	209	84.96%	92.89%	93.30%
99	247	0	0	247	5	17	2	223	27	13	14	196	91.59%	87.89%	93.78%
100	247	0	0	247	24	31	1	191	39	24	15	152	76.00%	79.58%	86.36%
101	238	0	0	238	3	5	2	228	30	28	2	198	86.46%	86.84%	87.61%
102	234	0	0	234	24	45	0	165	13	10	3	152	81.72%	92.12%	93.83%
103	229	0	0	229	20	11	1	197	6	3	3	191	89.25%	96.95%	98.45%
104	228	0	0	228	30	24	3	171	31	18	13	140	74.47%	81.87%	88.61%
105	219	0	0	219	19	56	0	144	17	10	7	127	81.41%	88.19%	92.70%
106	213	0	0	213	36	13	0	164	17	14	3	147	74.62%	89.63%	91.30%
107	200	0	0	200	21	3	2	174	15	13	2	159	82.38%	91.38%	92.44%
108	197	0	0	197	26	9	0	162	5	5	0	157	83.51%	96.91%	96.91%
109	184	0	0	184	19	12	1	152	7	4	3	145	86.31%	95.39%	97.32%
110	183	0	0	183	11	16	2	154	12	7	5	142	88.75%	92.21%	95.30%
111	182	0	0	182	6	5	3	168	22	20	2	146	84.88%	86.90%	87.95%
112	0	0	181	181	66	8	0	107	17	13	4	90	53.25%	84.11%	87.38%
113	0	0	166	166	37	24	6	99	20	14	6	79	60.77%	79.80%	84.95%
114	154	0	0	154	25	5	1	123	14	6	8	109	77.86%	88.62%	94.78%
115	0	0	152	152	4	16	0	132	33	23	10	99	78.57%	75.00%	81.15%
116	151	0	0	151	10	21	0	120	45	25	20	75	68.18%	62.50%	75.00%
117	134	0	0	134	5	115	2	12	6	0	6	6	54.55%	50.00%	100.00%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
118	133	0	0	133	4	16	1	112	23	20	3	89	78.76%	79.46%	81.65%
119	129	0	0	129	13	25	0	91	8	6	2	83	81.37%	91.21%	93.26%
120	0	0	128	128	3	5	0	120	5	4	1	115	94.26%	95.83%	96.64%
121	127	0	0	127	19	17	0	91	47	40	7	44	42.72%	48.35%	52.38%
122	123	0	0	123	5	3	1	114	10	6	4	104	90.43%	91.23%	94.55%
123	122	0	0	122	3	3	0	116	2	2	0	114	95.80%	98.28%	98.28%
124	121	0	0	121	8	1	0	112	3	3	0	109	90.83%	97.32%	97.32%
125	118	0	0	118	23	18	1	76	20	19	1	56	57.14%	73.68%	74.67%
126	112	0	0	112	22	24	1	65	21	13	8	44	55.70%	67.69%	77.19%
127	112	0	0	112	12	10	0	90	3	2	1	87	86.14%	96.67%	97.75%
128	0	0	109	109	1	18	0	90	0	0	0	90	98.90%	100.00%	100.00%
129	107	0	0	107	15	3	5	84	8	6	2	76	78.35%	90.48%	92.68%
130	104	0	0	104	5	13	1	85	17	12	5	68	80.00%	80.00%	85.00%
131	104	0	0	104	18	6	0	80	2	2	0	78	79.59%	97.50%	97.50%
132	103	0	0	103	7	14	1	81	8	4	4	73	86.90%	90.12%	94.81%
133	103	0	0	103	7	6	0	90	5	3	2	85	89.47%	94.44%	96.59%
134	102	0	0	102	9	3	2	88	29	27	2	59	62.11%	67.05%	68.60%
135	99	0	0	99	6	7	1	85	9	8	1	76	84.44%	89.41%	90.48%
136	98	0	0	98	19	15	1	63	8	6	2	55	68.75%	87.30%	90.16%
137	97	0	0	97	7	0	0	90	8	8	0	82	84.54%	91.11%	91.11%
138	97	0	0	97	9	5	0	83	11	8	3	72	80.90%	86.75%	90.00%
139	96	0	0	96	15	3	0	78	3	3	0	75	80.65%	96.15%	96.15%
140	94	0	0	94	7	16	1	70	20	15	5	50	69.44%	71.43%	76.92%
141	0	0	92	92	4	8	0	80	8	4	4	72	90.00%	90.00%	94.74%
142	88	0	0	88	10	7	5	66	17	12	5	49	69.01%	74.24%	80.33%
143	84	0	0	84	2	7	0	75	7	6	1	68	89.47%	90.67%	91.89%
144	83	0	0	83	3	5	0	75	3	3	0	72	92.31%	96.00%	96.00%
145	74	0	0	74	13	3	1	57	4	3	1	53	76.81%	92.98%	94.64%
146	74	0	0	74	9	9	2	54	9	5	4	45	76.27%	83.33%	90.00%
147	74	0	0	74	7	1	0	66	3	3	0	63	86.30%	95.45%	95.45%
148	73	0	0	73	0	8	0	65	3	2	1	62	96.88%	95.38%	96.88%
149	71	0	0	71	5	2	3	61	8	5	3	53	84.13%	86.89%	91.38%
150	0	0	69	69	2	24	8	35	28	9	19	7	38.89%	20.00%	43.75%
151	68	0	0	68	3	11	0	54	2	1	1	52	92.86%	96.30%	98.11%
152	67	0	0	67	4	1	0	62	1	0	1	61	93.85%	98.39%	100.00%
153	0	61	0	61	2	13	2	44	18	11	7	26	66.67%	59.09%	70.27%
154	58	0	0	58	6	11	0	41	4	1	3	37	84.09%	90.24%	97.37%
155	56	0	0	56	2	5	1	48	5	4	1	43	87.76%	89.58%	91.49%
156	55	0	0	55	2	15	0	38	7	5	2	31	81.58%	81.58%	86.11%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
157	54	0	0	54	0	7	0	47	2	1	1	45	97.83%	95.74%	97.83%
158	53	0	0	53	6	10	1	36	5	4	1	31	75.61%	86.11%	88.57%
159	52	0	0	52	4	11	0	37	8	6	2	29	74.36%	78.38%	82.86%
160	51	0	0	51	2	14	1	34	10	6	4	24	75.00%	70.59%	80.00%
161	48	0	0	48	13	5	1	29	5	2	3	24	61.54%	82.76%	92.31%
162	0	47	0	47	2	8	0	37	12	8	4	25	71.43%	67.57%	75.76%
163	46	0	0	46	3	1	0	42	5	4	1	37	84.09%	88.10%	90.24%
164	45	0	0	45	10	5	0	30	6	2	4	24	66.67%	80.00%	92.31%
165	44	0	0	44	7	6	0	31	6	4	2	25	69.44%	80.65%	86.21%
166	43	0	0	43	2	1	0	40	3	1	2	37	92.50%	92.50%	97.37%
167	40	0	0	40	2	7	1	30	6	3	3	24	82.76%	80.00%	88.89%
168	40	0	0	40	14	0	0	26	4	3	1	22	56.41%	84.62%	88.00%
169	36	0	0	36	7	3	1	25	6	4	2	19	63.33%	76.00%	82.61%
170	33	0	0	33	7	14	0	12	0	0	0	12	63.16%	100.00%	100.00%
171	33	0	0	33	1	5	0	27	1	1	0	26	92.86%	96.30%	96.30%
172	32	0	0	32	2	1	1	28	1	1	0	27	90.00%	96.43%	96.43%
173	29	0	0	29	3	6	0	20	3	2	1	17	77.27%	85.00%	89.47%
174	29	0	0	29	21	0	0	8	0	0	0	8	27.59%	100.00%	100.00%
175	28	0	0	28	1	16	1	10	8	2	6	2	40.00%	20.00%	50.00%
176	27	0	0	27	1	3	0	23	4	3	1	19	82.61%	82.61%	86.36%
177	27	0	0	27	5	9	0	13	2	1	1	11	64.71%	84.62%	91.67%
178	27	0	0	27	2	17	0	8	2	0	2	6	75.00%	75.00%	100.00%
179	25	0	0	25	1	4	1	19	7	2	5	12	80.00%	63.16%	85.71%
180	0	24	0	24	0	3	0	21	10	4	6	11	73.33%	52.38%	73.33%
181	0	24	0	24	0	5	0	19	16	7	9	3	30.00%	15.79%	30.00%
182	23	0	0	23	3	2	0	18	0	0	0	18	85.71%	100.00%	100.00%
183	22	0	0	22	4	6	0	12	4	1	3	8	61.54%	66.67%	88.89%
184	22	0	0	22	2	10	0	10	1	0	1	9	81.82%	90.00%	100.00%
185	22	0	0	22	2	2	0	18	3	3	0	15	75.00%	83.33%	83.33%
186	21	0	0	21	10	0	0	11	1	1	0	10	47.62%	90.91%	90.91%
187	21	0	0	21	0	6	0	15	2	2	0	13	86.67%	86.67%	86.67%
188	20	0	0	20	1	2	0	17	1	1	0	16	88.89%	94.12%	94.12%
189	19	0	0	19	0	1	2	16	1	0	1	15	100.00%	93.75%	100.00%
190	19	0	0	19	0	5	4	10	2	0	2	8	100.00%	80.00%	100.00%
191	19	0	0	19	1	1	0	17	1	1	0	16	88.89%	94.12%	94.12%
192	18	0	0	18	3	0	0	15	3	2	1	12	70.59%	80.00%	85.71%
193	17	0	0	17	0	2	0	15	1	1	0	14	93.33%	93.33%	93.33%
194	17	0	0	17	1	3	0	13	2	2	0	11	78.57%	84.62%	84.62%
195	15	0	0	15	1	3	0	11	2	2	0	9	75.00%	81.82%	81.82%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
196	15	0	0	15	2	0	0	13	7	7	0	6	40.00%	46.15%	46.15%
197	14	0	0	14	2	2	0	10	0	0	0	10	83.33%	100.00%	100.00%
198	14	0	0	14	0	0	0	14	1	1	0	13	92.86%	92.86%	92.86%
199	0	14	0	14	1	3	0	10	2	1	1	8	80.00%	80.00%	88.89%
200	14	0	0	14	1	8	0	5	0	0	0	5	83.33%	100.00%	100.00%
201	14	0	0	14	1	2	0	11	1	1	0	10	83.33%	90.91%	90.91%
202	13	0	0	13	0	3	0	10	0	0	0	10	100.00%	100.00%	100.00%
203	0	0	12	12	0	9	1	2	2	2	0	0	0.00%	0.00%	0.00%
204	12	0	0	12	1	2	1	8	4	3	1	4	50.00%	50.00%	57.14%
205	12	0	0	12	0	1	0	11	2	1	1	9	90.00%	81.82%	90.00%
206	12	0	0	12	1	0	0	11	1	1	0	10	83.33%	90.91%	90.91%
207	12	0	0	12	0	3	0	9	0	0	0	9	100.00%	100.00%	100.00%
208	11	0	0	11	1	7	0	3	0	0	0	3	75.00%	100.00%	100.00%
209	11	0	0	11	0	0	0	11	0	0	0	11	100.00%	100.00%	100.00%
210	11	0	0	11	0	0	0	11	0	0	0	11	100.00%	100.00%	100.00%
211	0	11	0	11	0	1	0	10	2	2	0	8	80.00%	80.00%	80.00%
212	10	0	0	10	1	3	0	6	2	0	2	4	80.00%	66.67%	100.00%
213	9	0	0	9	0	0	0	9	0	0	0	9	100.00%	100.00%	100.00%
214	9	0	0	9	0	1	1	7	2	2	0	5	71.43%	71.43%	71.43%
215	8	0	0	8	4	1	0	3	0	0	0	3	42.86%	100.00%	100.00%
216	8	0	0	8	0	0	0	8	0	0	0	8	100.00%	100.00%	100.00%
217	7	0	0	7	5	1	0	1	0	0	0	1	16.67%	100.00%	100.00%
218	7	0	0	7	0	0	0	7	0	0	0	7	100.00%	100.00%	100.00%
219	7	0	0	7	0	4	1	2	2	1	1	0	0.00%	0.00%	0.00%
220	7	0	0	7	2	1	0	4	1	1	0	3	50.00%	75.00%	75.00%
221	0	6	0	6	1	1	0	4	0	0	0	4	80.00%	100.00%	100.00%
222	6	0	0	6	1	3	0	2	1	1	0	1	33.33%	50.00%	50.00%
223	6	0	0	6	0	1	0	5	0	0	0	5	100.00%	100.00%	100.00%
224	6	0	0	6	0	4	0	2	0	0	0	2	100.00%	100.00%	100.00%
225	6	0	0	6	0	3	0	3	0	0	0	3	100.00%	100.00%	100.00%
226	6	0	0	6	1	3	0	2	2	2	0	0	0.00%	0.00%	0.00%
227	0	5	0	5	0	2	0	3	3	1	2	0	0.00%	0.00%	0.00%
228	5	0	0	5	1	2	1	1	1	0	1	0	0.00%	0.00%	0.00%
229	5	0	0	5	0	5	0	0	0	0	0	0	0.00%	0.00%	0.00%
230	0	0	5	5	3	0	0	2	0	0	0	2	40.00%	100.00%	100.00%
231	5	0	0	5	0	0	0	5	0	0	0	5	100.00%	100.00%	100.00%
232	4	0	0	4	0	2	0	2	0	0	0	2	100.00%	100.00%	100.00%
233	4	0	0	4	0	1	0	3	1	1	0	2	66.67%	66.67%	66.67%
234	4	0	0	4	0	0	0	4	0	0	0	4	100.00%	100.00%	100.00%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
235	4	0	0	4	0	2	0	2	0	0	0	2	100.00%	100.00%	100.00%
236	3	0	0	3	3	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
237	3	0	0	3	2	0	0	1	0	0	0	1	33.33%	100.00%	100.00%
238	3	0	0	3	0	0	0	3	1	1	0	2	66.67%	66.67%	66.67%
239	3	0	0	3	1	0	1	1	0	0	0	1	50.00%	100.00%	100.00%
240	3	0	0	3	0	2	0	1	1	1	0	0	0.00%	0.00%	0.00%
241	3	0	0	3	0	2	0	1	0	0	0	1	100.00%	100.00%	100.00%
242	3	0	0	3	0	0	0	3	2	2	0	1	33.33%	33.33%	33.33%
243	3	0	0	3	0	2	0	1	0	0	0	1	100.00%	100.00%	100.00%
244	2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
245	0	0	2	2	0	0	0	2	1	0	1	1	100.00%	50.00%	100.00%
246	2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
247	2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
248	0	2	0	2	0	0	0	2	2	0	2	0	0.00%	0.00%	0.00%
249	0	0	2	2	0	1	0	1	1	0	1	0	0.00%	0.00%	0.00%
250	0	0	2	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
251	2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
252	2	0	0	2	0	1	0	1	1	1	0	0	0.00%	0.00%	0.00%
253	0	2	0	2	1	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
254	2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
255	2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
256	2	0	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
257	0	0	2	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
258	2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
259	2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
260	0	1	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
261	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
262	0	0	1	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
263	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
264	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
265	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
266	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
267	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
268	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
LENS Subtotal	178,145	0	0	178,145	15,607	17,383	757	144,398	17,421	13,148	4,273	126,977	81.54%	87.94%	90.62%
EDI Subtotal	0	25,137	0	25,137	503	5,780	6	18,848	6,515	3,364	3,151	12,333	76.13%	65.43%	78.57%
TAG Subtotal	0	0	18,436	18,436	484	1,185	76	16,691	2,209	1,537	672	14,482	87.75%	86.77%	90.41%
TOTAL INTERFACES	178,145	25,137	18,436	221,718	16,594	24,348	839	179,937	26,145	18,049	8,096	153,792	**81.62%**	**85.47%**	**89.50%**

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
1	2,352	0	0	2,352	345	443	55	1,509	530	377	153	979	57.55%	64.88%	72.20%
2	1,042	0	0	1,042	208	231	17	586	257	186	71	329	45.50%	56.14%	63.88%
3	815	0	0	815	209	85	12	509	106	65	41	403	59.53%	79.17%	86.11%
4	282	0	0	282	52	26	5	199	80	61	19	119	51.29%	59.80%	66.11%
5	264	0	0	264	28	71	1	164	30	22	8	134	72.83%	81.71%	85.90%
6	257	0	0	257	35	15	2	205	45	40	5	160	68.09%	78.05%	80.00%
7	230	0	0	230	171	19	2	38	14	10	4	24	11.71%	63.16%	70.59%
8	222	0	0	222	30	15	7	170	114	85	29	56	32.75%	32.94%	39.72%
9	0	195	0	195	19	30	2	144	49	33	16	95	64.63%	65.97%	74.22%
10	0	0	171	171	64	20	0	87	27	11	16	60	44.44%	68.97%	84.51%
11	153	0	0	153	20	21	3	109	27	16	11	82	69.49%	75.23%	83.67%
12	150	0	0	150	39	13	3	95	28	17	11	67	54.47%	70.53%	79.76%
13	147	0	0	147	33	6	0	108	13	11	2	95	68.35%	87.96%	89.62%
14	123	0	0	123	34	39	0	50	8	6	2	42	51.22%	84.00%	87.50%
15	102	0	0	102	36	8	0	58	15	10	5	43	48.31%	74.14%	81.13%
16	101	0	0	101	29	6	0	66	26	14	12	40	48.19%	60.61%	74.07%
17	100	0	0	100	20	15	2	63	21	16	5	42	53.85%	66.67%	72.41%
18	0	0	92	92	55	10	1	26	12	9	3	14	17.95%	53.85%	60.87%
19	90	0	0	90	90	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
20	86	0	0	86	15	5	2	64	27	25	2	37	48.05%	57.81%	59.68%
21	77	0	0	77	10	5	1	61	20	10	10	41	67.21%	67.21%	80.39%
22	76	0	0	76	19	3	0	54	8	7	1	46	63.89%	85.19%	86.79%
23	73	0	0	73	12	10	1	50	7	5	2	43	71.67%	86.00%	89.58%
24	71	0	0	71	11	9	1	50	15	11	4	35	61.40%	70.00%	76.09%
25	67	0	0	67	17	2	1	47	19	8	11	28	52.83%	59.57%	77.78%
26	64	0	0	64	7	7	1	49	18	14	4	31	59.62%	63.27%	68.89%
27	64	0	0	64	25	3	0	36	13	11	2	23	38.98%	63.89%	67.65%
28	0	63	0	63	19	6	2	36	19	13	6	17	34.69%	47.22%	56.67%
29	59	0	0	59	24	9	1	25	9	2	7	16	38.10%	64.00%	88.89%
30	59	0	0	59	16	4	1	38	8	7	1	30	56.60%	78.95%	81.08%
31	0	0	57	57	23	7	0	27	8	5	3	19	40.43%	70.37%	79.17%
32	55	0	0	55	5	9	0	41	8	4	4	33	78.57%	80.49%	89.19%
33	0	55	0	55	18	26	0	11	9	7	2	2	7.41%	18.18%	22.22%
34	53	0	0	53	5	8	1	39	9	8	1	30	69.77%	76.92%	78.95%
35	53	0	0	53	52	0	0	1	0	0	0	1	1.89%	100.00%	100.00%
36	0	53	0	53	53	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
37	52	0	0	52	6	5	1	40	9	9	0	31	67.39%	77.50%	77.50%
38	49	0	0	49	2	11	6	30	9	2	7	21	84.00%	70.00%	91.30%
39	0	0	49	49	19	5	0	25	7	2	5	18	46.15%	72.00%	90.00%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
40	48	0	0	48	12	9	0	27	18	6	12	9	33.33%	33.33%	60.00%
41	39	0	0	39	9	0	0	30	18	16	2	12	32.43%	40.00%	42.86%
42	0	38	0	38	3	10	1	24	11	2	9	13	72.22%	54.17%	86.67%
43	0	37	0	37	2	10	0	25	17	13	4	8	34.78%	32.00%	38.10%
44	0	0	36	36	0	7	0	29	14	8	6	15	65.22%	51.72%	65.22%
45	0	0	36	36	0	1	0	35	19	11	8	16	59.26%	45.71%	59.26%
46	36	0	0	36	3	3	0	30	12	5	7	18	69.23%	60.00%	78.26%
47	33	0	0	33	0	9	0	24	6	5	1	18	78.26%	75.00%	78.26%
48	32	0	0	32	8	5	0	19	2	1	1	17	65.38%	89.47%	94.44%
49	0	0	31	31	8	9	0	14	7	1	6	7	43.75%	50.00%	87.50%
50	28	0	0	28	6	7	1	14	9	7	2	5	27.78%	35.71%	41.67%
51	27	0	0	27	2	1	0	24	3	3	0	21	80.77%	87.50%	87.50%
52	26	0	0	26	1	2	0	23	5	4	1	18	78.26%	78.26%	81.82%
53	26	0	0	26	6	3	0	17	5	3	2	12	57.14%	70.59%	80.00%
54	25	0	0	25	4	1	0	20	7	6	1	13	56.52%	65.00%	68.42%
55	24	0	0	24	15	1	0	8	5	3	2	3	14.29%	37.50%	50.00%
56	23	0	0	23	4	7	2	10	2	1	1	8	61.54%	80.00%	88.89%
57	0	22	0	22	0	4	0	18	12	4	8	6	60.00%	33.33%	60.00%
58	22	0	0	22	0	0	0	22	2	2	0	20	90.91%	90.91%	90.91%
59	22	0	0	22	6	6	0	10	4	2	2	6	42.86%	60.00%	75.00%
60	0	22	0	22	3	6	0	13	7	4	3	6	46.15%	46.15%	60.00%
61	21	0	0	21	5	2	0	14	8	4	4	6	40.00%	42.86%	60.00%
62	21	0	0	21	4	0	0	17	7	3	4	10	58.82%	58.82%	76.92%
63	20	0	0	20	4	1	0	15	8	5	3	7	43.75%	46.67%	58.33%
64	20	0	0	20	2	6	0	12	2	2	0	10	71.43%	83.33%	83.33%
65	20	0	0	20	2	11	0	7	6	2	4	1	20.00%	14.29%	33.33%
66	20	0	0	20	7	1	0	12	5	2	3	7	43.75%	58.33%	77.78%
67	19	0	0	19	5	2	0	12	10	8	2	2	13.33%	16.67%	20.00%
68	19	0	0	19	3	5	0	11	5	3	2	6	50.00%	54.55%	66.67%
69	19	0	0	19	4	0	0	15	1	1	0	14	73.68%	93.33%	93.33%
70	19	0	0	19	0	5	0	14	8	7	1	6	46.15%	42.86%	46.15%
71	18	0	0	18	6	1	0	11	10	3	7	1	10.00%	9.09%	25.00%
72	18	0	0	18	2	2	1	13	4	3	1	9	64.29%	69.23%	75.00%
73	17	0	0	17	3	5	2	7	1	0	1	6	66.67%	85.71%	100.00%
74	17	0	0	17	4	3	0	10	2	2	0	8	57.14%	80.00%	80.00%
75	16	0	0	16	1	4	0	11	4	4	0	7	58.33%	63.64%	63.64%
76	16	0	0	16	2	5	0	9	2	1	1	7	70.00%	77.78%	87.50%
77	0	0	15	15	3	6	0	6	0	0	0	6	66.67%	100.00%	100.00%
78	15	0	0	15	4	1	0	10	5	4	1	5	38.46%	50.00%	55.56%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
79	0	0	15	15	0	1	0	14	7	5	2	7	58.33%	50.00%	58.33%
80	14	0	0	14	2	4	0	8	7	5	2	1	12.50%	12.50%	16.67%
81	0	0	14	14	3	0	0	11	3	2	1	8	61.54%	72.73%	80.00%
82	13	0	0	13	8	4	0	1	1	1	0	0	0.00%	0.00%	0.00%
83	13	0	0	13	0	0	0	13	1	1	0	12	92.31%	92.31%	92.31%
84	13	0	0	13	2	1	0	10	2	2	0	8	66.67%	80.00%	80.00%
85	12	0	0	12	1	0	0	11	2	2	0	9	75.00%	81.82%	81.82%
86	12	0	0	12	3	0	0	9	6	5	1	3	27.27%	33.33%	37.50%
87	0	0	12	12	0	3	0	9	4	3	1	5	62.50%	55.56%	62.50%
88	12	0	0	12	2	1	0	9	3	1	2	6	66.67%	66.67%	85.71%
89	11	0	0	11	1	4	0	6	1	1	0	5	71.43%	83.33%	83.33%
90	11	0	0	11	3	1	0	7	0	0	0	7	70.00%	100.00%	100.00%
91	11	0	0	11	3	0	0	8	4	2	2	4	44.44%	50.00%	66.67%
92	10	0	0	10	7	0	0	3	1	1	0	2	20.00%	66.67%	66.67%
93	9	0	0	9	0	0	0	9	0	0	0	9	100.00%	100.00%	100.00%
94	9	0	0	9	7	0	0	2	0	0	0	2	22.22%	100.00%	100.00%
95	9	0	0	9	5	0	0	4	0	0	0	4	44.44%	100.00%	100.00%
96	9	0	0	9	0	1	0	8	1	1	0	7	87.50%	87.50%	87.50%
97	9	0	0	9	4	0	0	5	0	0	0	5	55.56%	100.00%	100.00%
98	9	0	0	9	0	2	0	7	4	2	2	3	60.00%	42.86%	60.00%
99	9	0	0	9	0	1	0	8	5	4	1	3	42.86%	37.50%	42.86%
100	9	0	0	9	0	3	0	6	6	3	3	0	0.00%	0.00%	0.00%
101	8	0	0	8	0	1	0	7	1	0	1	6	100.00%	85.71%	100.00%
102	8	0	0	8	5	0	0	3	1	1	0	2	25.00%	66.67%	66.67%
103	8	0	0	8	2	3	0	3	0	0	0	3	60.00%	100.00%	100.00%
104	8	0	0	8	1	5	0	2	1	0	1	1	50.00%	50.00%	100.00%
105	8	0	0	8	2	2	0	4	0	0	0	4	66.67%	100.00%	100.00%
106	0	0	8	8	0	1	0	7	1	1	0	6	85.71%	85.71%	85.71%
107	0	7	0	7	5	0	0	2	2	1	1	0	0.00%	0.00%	0.00%
108	7	0	0	7	1	2	0	4	0	0	0	4	80.00%	100.00%	100.00%
109	7	0	0	7	0	0	0	7	2	2	0	5	71.43%	71.43%	71.43%
110	7	0	0	7	4	1	0	2	1	1	0	1	16.67%	50.00%	50.00%
111	0	0	7	7	7	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
112	7	0	0	7	0	3	0	4	0	0	0	4	100.00%	100.00%	100.00%
113	7	0	0	7	3	0	0	4	1	1	0	3	42.86%	75.00%	75.00%
114	6	0	0	6	3	0	0	3	0	0	0	3	50.00%	100.00%	100.00%
115	6	0	0	6	1	0	1	4	4	2	2	0	0.00%	0.00%	0.00%
116	0	0	6	6	0	2	0	4	3	1	2	1	50.00%	25.00%	50.00%
117	0	0	6	6	3	2	0	1	0	0	0	1	25.00%	100.00%	100.00%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
118	6	0	0	6	0	2	0	4	3	0	3	1	100.00%	25.00%	100.00%
119	6	0	0	6	3	0	0	3	0	0	0	3	50.00%	100.00%	100.00%
120	6	0	0	6	1	3	0	2	0	0	0	2	66.67%	100.00%	100.00%
121	6	0	0	6	1	2	1	2	0	0	0	2	66.67%	100.00%	100.00%
122	6	0	0	6	2	0	0	4	0	0	0	4	66.67%	100.00%	100.00%
123	0	6	0	6	0	4	0	2	1	0	1	1	100.00%	50.00%	100.00%
124	6	0	0	6	2	3	0	1	0	0	0	1	33.33%	100.00%	100.00%
125	6	0	0	6	0	3	0	3	1	1	0	2	66.67%	66.67%	66.67%
126	5	0	0	5	1	2	0	2	0	0	0	2	66.67%	100.00%	100.00%
127	5	0	0	5	1	2	0	2	0	0	0	2	66.67%	100.00%	100.00%
128	5	0	0	5	1	3	0	1	0	0	0	1	50.00%	100.00%	100.00%
129	5	0	0	5	0	3	0	2	0	0	0	2	100.00%	100.00%	100.00%
130	5	0	0	5	0	0	0	5	0	0	0	5	100.00%	100.00%	100.00%
131	5	0	0	5	0	3	0	2	0	0	0	2	100.00%	100.00%	100.00%
132	5	0	0	5	1	3	0	1	0	0	0	1	50.00%	100.00%	100.00%
133	0	0	5	5	2	0	0	3	0	0	0	3	60.00%	100.00%	100.00%
134	5	0	0	5	0	0	0	5	0	0	0	5	100.00%	100.00%	100.00%
135	5	0	0	5	0	2	0	3	2	1	1	1	50.00%	33.33%	50.00%
136	5	0	0	5	0	0	0	5	1	0	1	4	100.00%	80.00%	100.00%
137	0	4	0	4	4	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
138	0	0	4	4	3	0	0	1	0	0	0	1	25.00%	100.00%	100.00%
139	4	0	0	4	0	0	1	3	0	0	0	3	100.00%	100.00%	100.00%
140	4	0	0	4	0	2	0	2	0	0	0	2	100.00%	100.00%	100.00%
141	4	0	0	4	2	0	0	2	1	1	0	1	25.00%	50.00%	50.00%
142	4	0	0	4	0	0	0	4	3	2	1	1	33.33%	25.00%	33.33%
143	4	0	0	4	4	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
144	4	0	0	4	0	3	0	1	0	0	0	1	100.00%	100.00%	100.00%
145	4	0	0	4	1	1	0	2	0	0	0	2	66.67%	100.00%	100.00%
146	4	0	0	4	0	0	0	4	4	4	0	0	0.00%	0.00%	0.00%
147	4	0	0	4	0	0	0	4	1	1	0	3	75.00%	75.00%	75.00%
148	4	0	0	4	0	1	0	3	0	0	0	3	100.00%	100.00%	100.00%
149	4	0	0	4	0	0	0	4	0	0	0	4	100.00%	100.00%	100.00%
150	3	0	0	3	1	0	0	2	0	0	0	2	66.67%	100.00%	100.00%
151	3	0	0	3	0	0	0	3	1	1	0	2	66.67%	66.67%	66.67%
152	0	0	3	3	1	1	0	1	0	0	0	1	50.00%	100.00%	100.00%
153	0	0	3	3	0	0	0	3	3	0	3	0	0.00%	0.00%	0.00%
154	0	0	3	3	1	0	0	2	1	1	0	1	33.33%	50.00%	50.00%
155	0	0	3	3	2	0	0	1	1	0	1	0	0.00%	0.00%	0.00%
156	3	0	0	3	0	0	0	3	2	1	1	1	50.00%	33.33%	50.00%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
157	3	0	0	3	0	0	0	3	0	0	0	3	100.00%	100.00%	100.00%
158	3	0	0	3	2	0	0	1	0	0	0	1	33.33%	100.00%	100.00%
159	0	0	3	3	0	2	0	1	0	0	0	1	100.00%	100.00%	100.00%
160	3	0	0	3	3	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
161	3	0	0	3	3	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
162	3	0	0	3	1	0	1	1	1	1	0	0	0.00%	0.00%	0.00%
163	0	3	0	3	0	0	0	3	0	0	0	3	100.00%	100.00%	100.00%
164	3	0	0	3	1	0	0	2	0	0	0	2	66.67%	100.00%	100.00%
165	2	0	0	2	0	0	0	2	2	0	2	0	0.00%	0.00%	0.00%
166	2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
167	0	0	2	2	0	1	0	1	1	0	1	0	0.00%	0.00%	0.00%
168	2	0	0	2	1	0	0	1	1	0	1	0	0.00%	0.00%	0.00%
169	2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
170	2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
171	2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
172	2	0	0	2	0	0	0	2	2	2	0	0	0.00%	0.00%	0.00%
173	2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
174	2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
175	2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
176	0	0	2	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
177	0	0	2	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
178	0	0	2	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
179	2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
180	2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
181	2	0	0	2	0	0	0	2	2	2	0	0	0.00%	0.00%	0.00%
182	2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
183	2	0	0	2	1	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
184	2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
185	2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
186	2	0	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
187	2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
188	2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
189	2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
190	0	0	1	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
191	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
192	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
193	1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
194	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
195	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
196	0	0	1	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
197	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
198	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
199	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
200	1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
201	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
202	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
203	1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
204	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
205	1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
206	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
207	1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
208	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
209	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
210	1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
211	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
LENS Subtotal	8,630	0	0	8,630	1,854	1,294	136	5,346	1,765	1,236	529	3,581	53.68%	66.98%	74.34%
EDI Subtotal	0	505	0	505	126	96	5	278	127	77	50	151	42.66%	54.32%	66.23%
TAG Subtotal	0	0	589	589	195	81	1	312	119	61	58	193	42.98%	61.86%	75.98%
TOTAL INTERFACES	8,630	505	589	9,724	2,175	1,471	142	5,936	2,011	1,374	637	3,925	**52.52%**	**66.12%**	**74.07%**

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING									FLOWTHROUGH	
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
1	0	35,115	0	35,115	2,631	4,090	124	28,270	3,721	2,723	998	24,549	82.10%	86.84%	90.02%
2	0	0	13,123	13,123	1,202	2,581	142	9,198	2,410	1,583	827	6,788	70.91%	73.80%	81.09%
3	5,237	0	0	5,237	456	424	38	4,319	702	585	117	3,617	77.65%	83.75%	86.08%
4	4,240	0	0	4,240	253	400	30	3,557	1,718	1,577	141	1,839	50.12%	51.70%	53.83%
5	3,490	0	0	3,490	3,091	131	1	267	131	113	18	136	4.07%	50.94%	54.62%
6	3,456	0	0	3,456	432	448	46	2,530	498	382	116	2,032	71.40%	80.32%	84.18%
7	3,447	0	0	3,447	120	71	9	3,247	135	110	25	3,112	93.12%	95.84%	96.59%
8	3,277	0	0	3,277	3,070	96	3	108	9	5	4	99	3.12%	91.67%	95.19%
9	3,198	0	0	3,198	124	118	10	2,946	113	91	22	2,833	92.95%	96.16%	96.89%
10	2,873	0	0	2,873	695	317	14	1,847	616	517	99	1,231	50.39%	66.65%	70.42%
11	0	2,507	0	2,507	172	371	0	1,964	598	189	409	1,366	79.10%	69.55%	87.85%
12	0	0	2,222	2,222	393	337	35	1,457	507	381	126	950	55.10%	65.20%	71.37%
13	2,134	0	0	2,134	184	226	28	1,696	290	184	106	1,406	79.26%	82.90%	88.43%
14	2,012	0	0	2,012	84	171	11	1,746	1,182	1,112	70	564	32.05%	32.30%	33.65%
15	0	1,828	0	1,828	296	218	12	1,302	375	278	97	927	61.76%	71.20%	76.93%
16	0	0	1,753	1,753	243	204	9	1,297	371	267	104	926	64.48%	71.40%	77.62%
17	1,592	0	0	1,592	114	155	21	1,302	255	181	74	1,047	78.02%	80.41%	85.26%
18	0	0	1,548	1,548	111	17	59	1,361	286	246	40	1,075	75.07%	78.99%	81.38%
19	1,389	0	0	1,389	241	143	5	1,000	120	86	34	880	72.91%	88.00%	91.10%
20	1,121	0	0	1,121	109	160	8	844	172	130	42	672	73.77%	79.62%	83.79%
21	1,091	0	0	1,091	113	80	14	884	234	180	54	650	68.93%	73.53%	78.31%
22	1,064	0	0	1,064	80	67	4	913	62	51	11	851	86.66%	93.21%	94.35%
23	0	0	1,024	1,024	151	140	14	719	201	160	41	518	62.48%	72.04%	76.40%
24	1,005	0	0	1,005	236	82	14	673	206	166	40	467	53.74%	69.39%	73.78%
25	0	0	908	908	185	116	13	594	208	167	41	386	52.30%	64.98%	69.80%
26	0	0	834	834	126	93	8	607	216	169	47	391	57.00%	64.42%	69.82%
27	0	831	0	831	204	115	5	507	197	166	31	310	45.59%	61.14%	65.13%
28	787	0	0	787	48	74	5	660	179	105	74	481	75.87%	72.88%	82.08%
29	714	0	0	714	141	60	16	497	108	84	24	389	63.36%	78.27%	82.24%
30	645	0	0	645	92	115	3	435	126	93	33	309	62.55%	71.03%	76.87%
31	582	0	0	582	70	36	4	472	89	72	17	383	72.95%	81.14%	84.18%
32	569	0	0	569	67	62	5	435	51	35	16	384	79.01%	88.28%	91.65%
33	0	0	554	554	72	62	1	419	124	101	23	295	63.03%	70.41%	74.49%
34	0	524	0	524	31	54	14	425	74	65	9	351	78.52%	82.59%	84.38%
35	0	0	517	517	83	17	8	409	82	40	42	327	72.67%	79.95%	89.10%
36	0	516	0	516	100	88	7	321	58	41	17	263	65.10%	81.93%	86.51%
37	513	0	0	513	44	42	9	418	80	54	26	338	77.52%	80.86%	86.22%
38	497	0	0	497	63	58	6	370	155	137	18	215	51.81%	58.11%	61.08%
39	0	493	0	493	385	86	1	21	10	7	3	11	2.73%	52.38%	61.11%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING									FLOWTHROUGH	
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
40	470	0	0	470	78	53	7	332	124	95	29	208	54.59%	62.65%	68.65%
41	461	0	0	461	34	26	6	395	137	84	53	258	68.62%	65.32%	75.44%
42	421	0	0	421	58	47	3	313	65	49	16	248	69.86%	79.23%	83.50%
43	0	417	0	417	23	45	4	345	115	101	14	230	64.97%	66.67%	69.49%
44	405	0	0	405	11	16	32	346	258	215	43	88	28.03%	25.43%	29.04%
45	0	350	0	350	37	35	5	273	95	39	56	178	70.08%	65.20%	82.03%
46	0	0	287	287	0	7	0	280	55	55	0	225	80.36%	80.36%	80.36%
47	0	0	276	276	51	17	1	207	51	38	13	156	63.67%	75.36%	80.41%
48	254	0	0	254	36	14	6	198	46	40	6	152	66.67%	76.77%	79.17%
49	249	0	0	249	19	22	2	206	53	41	12	153	71.83%	74.27%	78.87%
50	0	0	241	241	28	19	0	194	31	25	6	163	75.46%	84.02%	86.70%
51	0	239	0	239	1	25	3	210	61	41	20	149	78.01%	70.95%	78.42%
52	0	0	233	233	35	18	1	179	70	59	11	109	53.69%	60.89%	64.88%
53	215	0	0	215	23	22	3	167	36	28	8	131	71.98%	78.44%	82.39%
54	198	0	0	198	23	11	1	163	30	23	7	133	74.30%	81.60%	85.26%
55	196	0	0	196	18	10	1	167	17	15	2	150	81.97%	89.82%	90.91%
56	170	0	0	170	42	21	5	102	23	12	11	79	59.40%	77.45%	86.81%
57	0	157	0	157	21	37	0	99	26	17	9	73	65.77%	73.74%	81.11%
58	0	0	157	157	4	4	30	119	103	75	28	16	16.84%	13.45%	17.58%
59	0	151	0	151	19	20	0	112	33	27	6	79	63.20%	70.54%	74.53%
60	0	0	148	148	12	11	5	120	52	31	21	68	61.26%	56.67%	68.69%
61	0	0	148	148	7	39	4	98	49	25	24	49	60.49%	50.00%	66.22%
62	140	0	0	140	23	47	0	70	15	11	4	55	61.80%	78.57%	83.33%
63	138	0	0	138	15	14	2	107	55	42	13	52	47.71%	48.60%	55.32%
64	0	137	0	137	110	12	0	15	12	9	3	3	2.46%	20.00%	25.00%
65	127	0	0	127	6	12	1	108	12	10	2	96	85.71%	88.89%	90.57%
66	0	126	0	126	11	13	0	102	19	12	7	83	78.30%	81.37%	87.37%
67	0	121	0	121	24	23	0	74	17	8	9	57	64.04%	77.03%	87.69%
68	0	0	119	119	15	14	0	90	7	4	3	83	81.37%	92.22%	95.40%
69	119	0	0	119	16	9	4	90	19	16	3	71	68.93%	78.89%	81.61%
70	108	0	0	108	22	5	3	78	23	19	4	55	57.29%	70.51%	74.32%
71	0	0	99	99	25	13	14	47	27	19	8	20	31.25%	42.55%	51.28%
72	0	0	98	98	16	8	5	69	40	30	10	29	38.67%	42.03%	49.15%
73	98	0	0	98	37	11	1	49	15	11	4	34	41.46%	69.39%	75.56%
74	0	94	0	94	16	16	0	62	21	20	1	41	53.25%	66.13%	67.21%
75	92	0	0	92	9	5	0	78	8	7	1	70	81.40%	89.74%	90.91%
76	89	0	0	89	7	4	1	77	43	38	5	34	43.04%	44.16%	47.22%
77	0	0	82	82	1	17	1	63	20	11	9	43	78.18%	68.25%	79.63%
78	0	79	0	79	12	17	0	50	19	14	5	31	54.39%	62.00%	68.89%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING									FLOWTHROUGH	
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
79	77	0	0	77	6	14	0	57	7	7	0	50	79.37%	87.72%	87.72%
80	0	77	0	77	17	3	0	57	23	6	17	34	59.65%	59.65%	85.00%
81	76	0	0	76	25	6	0	45	9	3	6	36	56.25%	80.00%	92.31%
82	0	0	74	74	7	22	0	45	12	8	4	33	68.75%	73.33%	80.49%
83	0	0	72	72	0	16	0	56	6	6	0	50	89.29%	89.29%	89.29%
84	72	0	0	72	18	40	6	8	2	2	0	6	23.08%	75.00%	75.00%
85	0	71	0	71	6	15	0	50	13	10	3	37	69.81%	74.00%	78.72%
86	0	0	71	71	15	6	2	48	7	4	3	41	68.33%	85.42%	91.11%
87	0	0	69	69	5	7	0	57	32	22	10	25	48.08%	43.86%	53.19%
88	66	0	0	66	11	8	0	47	4	4	0	43	74.14%	91.49%	91.49%
89	63	0	0	63	38	2	0	23	0	0	0	23	37.70%	100.00%	100.00%
90	57	0	0	57	11	6	0	40	9	4	5	31	67.39%	77.50%	88.57%
91	0	51	0	51	12	3	0	36	10	5	5	26	60.47%	72.22%	83.87%
92	0	51	0	51	41	6	0	4	3	2	1	1	2.27%	25.00%	33.33%
93	0	0	50	50	5	15	0	30	11	11	0	19	54.29%	63.33%	63.33%
94	49	0	0	49	11	3	0	35	8	5	3	27	62.79%	77.14%	84.38%
95	46	0	0	46	3	11	1	31	12	10	2	19	59.38%	61.29%	65.52%
96	0	46	0	46	0	31	0	15	10	7	3	5	41.67%	33.33%	41.67%
97	0	46	0	46	8	4	1	33	24	5	19	9	40.91%	27.27%	64.29%
98	45	0	0	45	7	24	0	14	0	0	0	14	66.67%	100.00%	100.00%
99	43	0	0	43	5	4	3	31	5	3	2	26	76.47%	83.87%	89.66%
100	43	0	0	43	6	3	1	33	10	8	2	23	62.16%	69.70%	74.19%
101	42	0	0	42	5	12	2	23	5	4	1	18	66.67%	78.26%	81.82%
102	41	0	0	41	4	13	5	19	4	1	3	15	75.00%	78.95%	93.75%
103	41	0	0	41	15	1	0	25	3	0	3	22	59.46%	88.00%	100.00%
104	0	0	38	38	0	9	0	29	5	5	0	24	82.76%	82.76%	82.76%
105	0	0	36	36	0	3	0	33	0	0	0	33	100.00%	100.00%	100.00%
106	36	0	0	36	1	1	0	34	9	7	2	25	75.76%	73.53%	78.13%
107	35	0	0	35	5	4	1	25	13	8	5	12	48.00%	48.00%	60.00%
108	33	0	0	33	1	7	0	25	2	1	1	23	92.00%	92.00%	95.83%
109	32	0	0	32	14	1	0	17	6	4	2	11	37.93%	64.71%	73.33%
110	0	0	31	31	0	9	0	22	3	3	0	19	86.36%	86.36%	86.36%
111	31	0	0	31	2	7	1	21	11	3	8	10	66.67%	47.62%	76.92%
112	0	30	0	30	4	5	0	21	7	4	3	14	63.64%	66.67%	77.78%
113	0	0	28	28	2	4	0	22	3	2	1	19	82.61%	86.36%	90.48%
114	27	0	0	27	0	4	1	22	17	15	2	5	25.00%	22.73%	25.00%
115	0	0	27	27	6	19	0	2	1	0	1	1	14.29%	50.00%	100.00%
116	26	0	0	26	12	1	9	4	0	0	0	4	25.00%	100.00%	100.00%
117	26	0	0	26	0	0	0	26	3	2	1	23	92.00%	88.46%	92.00%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING									FLOWTHROUGH	
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
118	0	26	0	26	1	2	0	23	13	6	7	10	58.82%	43.48%	62.50%
119	0	26	0	26	23	2	0	1	1	0	1	0	0.00%	0.00%	0.00%
120	0	25	0	25	2	1	0	22	7	6	1	15	65.22%	68.18%	71.43%
121	0	25	0	25	0	0	2	23	12	9	3	11	55.00%	47.83%	55.00%
122	0	0	25	25	0	5	0	20	10	10	0	10	50.00%	50.00%	50.00%
123	25	0	0	25	0	5	0	20	12	11	1	8	42.11%	40.00%	42.11%
124	0	24	0	24	3	5	0	16	6	3	3	10	62.50%	62.50%	76.92%
125	24	0	0	24	2	0	1	21	1	0	1	20	90.91%	95.24%	100.00%
126	23	0	0	23	17	0	0	6	3	3	0	3	13.04%	50.00%	50.00%
127	0	0	23	23	7	4	0	12	10	5	5	2	14.29%	16.67%	28.57%
128	23	0	0	23	0	5	0	18	10	6	4	8	57.14%	44.44%	57.14%
129	21	0	0	21	12	0	0	9	6	5	1	3	15.00%	33.33%	37.50%
130	21	0	0	21	7	10	0	4	2	1	1	2	20.00%	50.00%	66.67%
131	21	0	0	21	13	5	0	3	0	0	0	3	18.75%	100.00%	100.00%
132	0	21	0	21	10	0	3	8	7	7	0	1	5.56%	12.50%	12.50%
133	20	0	0	20	2	10	1	7	4	2	2	3	42.86%	42.86%	60.00%
134	19	0	0	19	2	2	0	15	2	2	0	13	76.47%	86.67%	86.67%
135	18	0	0	18	2	0	0	16	4	2	2	12	75.00%	75.00%	85.71%
136	0	17	0	17	1	2	0	14	1	1	0	13	86.67%	92.86%	92.86%
137	17	0	0	17	0	4	0	13	3	0	3	10	100.00%	76.92%	100.00%
138	16	0	0	16	0	0	2	14	0	0	0	14	100.00%	100.00%	100.00%
139	0	0	16	16	4	0	0	12	8	3	5	4	36.36%	33.33%	57.14%
140	15	0	0	15	0	7	0	8	2	0	2	6	100.00%	75.00%	100.00%
141	0	0	15	15	0	2	0	13	4	4	0	9	69.23%	69.23%	69.23%
142	13	0	0	13	0	1	0	12	3	3	0	9	75.00%	75.00%	75.00%
143	13	0	0	13	1	8	0	4	4	2	2	0	0.00%	0.00%	0.00%
144	13	0	0	13	4	0	1	8	1	0	1	7	63.64%	87.50%	100.00%
145	13	0	0	13	1	6	0	6	0	0	0	6	85.71%	100.00%	100.00%
146	12	0	0	12	3	1	1	7	4	3	1	3	33.33%	42.86%	50.00%
147	12	0	0	12	0	3	0	9	0	0	0	9	100.00%	100.00%	100.00%
148	12	0	0	12	0	2	0	10	2	1	1	8	88.89%	80.00%	88.89%
149	11	0	0	11	2	4	1	4	1	0	1	3	60.00%	75.00%	100.00%
150	11	0	0	11	0	3	0	8	2	0	2	6	100.00%	75.00%	100.00%
151	11	0	0	11	0	2	0	9	2	1	1	7	87.50%	77.78%	87.50%
152	10	0	0	10	0	5	0	5	1	0	1	4	100.00%	80.00%	100.00%
153	0	0	10	10	0	3	0	7	1	1	0	6	85.71%	85.71%	85.71%
154	0	0	10	10	0	1	0	9	1	1	0	8	88.89%	88.89%	88.89%
155	10	0	0	10	0	0	0	10	5	0	5	5	100.00%	50.00%	100.00%
156	10	0	0	10	0	1	0	9	0	0	0	9	100.00%	100.00%	100.00%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING									FLOWTHROUGH	
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
157	9	0	0	9	3	0	0	6	3	3	0	3	33.33%	50.00%	50.00%
158	0	0	9	9	1	2	4	2	1	1	0	1	33.33%	50.00%	50.00%
159	9	0	0	9	1	4	0	4	1	1	0	3	60.00%	75.00%	75.00%
160	0	0	9	9	9	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
161	0	0	9	9	0	2	0	7	4	4	0	3	42.86%	42.86%	42.86%
162	9	0	0	9	0	1	0	8	2	0	2	6	100.00%	75.00%	100.00%
163	8	0	0	8	0	0	2	6	6	5	1	0	0.00%	0.00%	0.00%
164	8	0	0	8	0	3	1	4	2	2	0	2	50.00%	50.00%	50.00%
165	8	0	0	8	0	1	0	7	1	1	0	6	85.71%	85.71%	85.71%
166	8	0	0	8	0	2	0	6	3	2	1	3	60.00%	50.00%	60.00%
167	0	8	0	8	5	1	0	2	2	2	0	0	0.00%	0.00%	0.00%
168	0	0	7	7	0	1	0	6	0	0	0	6	100.00%	100.00%	100.00%
169	0	0	7	7	5	0	0	2	0	0	0	2	28.57%	100.00%	100.00%
170	0	7	0	7	0	7	0	0	0	0	0	0	0.00%	0.00%	0.00%
171	7	0	0	7	1	0	1	5	4	2	2	1	25.00%	20.00%	33.33%
172	7	0	0	7	0	0	0	7	2	1	1	5	83.33%	71.43%	83.33%
173	7	0	0	7	1	2	1	3	2	0	2	1	50.00%	33.33%	100.00%
174	0	0	7	7	0	5	0	2	0	0	0	2	100.00%	100.00%	100.00%
175	7	0	0	7	0	3	1	3	0	0	0	3	100.00%	100.00%	100.00%
176	0	0	6	6	0	3	0	3	0	0	0	3	100.00%	100.00%	100.00%
177	0	0	6	6	0	2	0	4	0	0	0	4	100.00%	100.00%	100.00%
178	6	0	0	6	0	1	0	5	1	1	0	4	80.00%	80.00%	80.00%
179	6	0	0	6	2	0	0	4	1	0	1	3	60.00%	75.00%	100.00%
180	6	0	0	6	0	1	2	3	0	0	0	3	100.00%	100.00%	100.00%
181	0	0	6	6	0	0	0	6	0	0	0	6	100.00%	100.00%	100.00%
182	6	0	0	6	0	1	0	5	0	0	0	5	100.00%	100.00%	100.00%
183	5	0	0	5	0	0	0	5	0	0	0	5	100.00%	100.00%	100.00%
184	5	0	0	5	0	2	1	2	0	0	0	2	100.00%	100.00%	100.00%
185	4	0	0	4	0	2	0	2	0	0	0	2	100.00%	100.00%	100.00%
186	4	0	0	4	1	2	0	1	0	0	0	1	50.00%	100.00%	100.00%
187	4	0	0	4	0	2	0	2	1	1	0	1	50.00%	50.00%	50.00%
188	0	4	0	4	0	0	0	4	2	2	0	2	50.00%	50.00%	50.00%
189	4	0	0	4	0	0	2	2	0	0	0	2	100.00%	100.00%	100.00%
190	4	0	0	4	0	2	0	2	1	1	0	1	50.00%	50.00%	50.00%
191	0	0	4	4	0	2	0	2	0	0	0	2	100.00%	100.00%	100.00%
192	0	0	4	4	0	0	0	4	1	1	0	3	75.00%	75.00%	75.00%
193	4	0	0	4	0	0	0	4	1	1	0	3	75.00%	75.00%	75.00%
194	3	0	0	3	2	0	0	1	0	0	0	1	33.33%	100.00%	100.00%
195	3	0	0	3	0	0	0	3	0	0	0	3	100.00%	100.00%	100.00%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING									FLOWTHROUGH	
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
196	0	0	3	3	2	0	0	1	1	0	1	0	0.00%	0.00%	0.00%
197	0	3	0	3	2	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
198	2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
199	2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
200	0	0	2	2	0	0	0	2	2	2	0	0	0.00%	0.00%	0.00%
201	2	0	0	2	0	0	0	2	2	0	2	0	0.00%	0.00%	0.00%
202	0	2	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
203	2	0	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
204	2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
205	2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
206	2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
207	2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
208	2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
209	2	0	0	2	0	0	0	2	2	2	0	0	0.00%	0.00%	0.00%
210	2	0	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
211	2	0	0	2	0	0	0	2	2	1	1	0	0.00%	0.00%	0.00%
212	2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
213	0	0	2	2	0	0	0	2	1	0	1	1	100.00%	50.00%	100.00%
214	0	0	1	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
215	0	0	1	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
216	1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
217	1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
218	1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
219	0	1	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
220	1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
221	1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
222	0	0	1	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
223	1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
224	1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
225	1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
226	1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
227	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
228	0	0	1	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
229	0	0	1	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
LENS Subtotal	50491	0	0	50491	10690	4177	430	35194	8462	6965	1497	26732	60.22%	75.96%	79.33%
EDI Subtotal	0	44,246	0	44,246	4,228	5,355	181	34,482	5,593	3,833	1,760	28,889	78.18%	83.78%	88.29%
TAG Subtotal	0	0	25,052	25,052	2,828	3,877	356	17,991	5,034	3,579	1,455	12,957	66.91%	72.02%	78.36%
TOTAL INTERFACES	50,491	44,246	25,052	119,789	17,746	13,409	967	87,667	19,089	14,377	4,712	68,578	**68.10%**	**78.23%**	**82.67%**

AGGREGATE ORDER TYPES	
Company Info	
Name	FATAL REJECTS
1	692
2	1268
3	881
4	277
5	348
6	530
7	204
8	158
9	292
10	28
11	47
12	49
13	796
14	79
15	71
16	120
17	47
18	177
19	117
20	51
21	51
22	26
23	38
24	111
25	25
26	146
27	81
28	117
29	53
30	11

31	58
32	84
33	36
34	59
35	49
36	4
37	36
38	47
39	27
40	36
41	8
42	43
43	17
44	17
45	22
46	26
47	27
48	60
49	8
50	25
51	31
52	41
53	20
54	48
55	24
56	38
57	12
58	23
59	33
60	8
61	10
62	12
63	9
64	39
65	15
66	1
67	12

68	40
69	61
70	12
71	15
72	11
73	10
74	27
75	25
76	12
77	18
78	30
79	15
80	9
81	39
82	2
83	11
84	17
85	6
86	8
87	8
88	9
89	11
90	12
91	5
92	16
93	9
94	12
95	34
96	5
97	3
98	17
99	21
100	5
101	12
102	7
103	10
104	10

105	13
106	3
107	5
109	7
110	15
111	12
112	3
113	1
114	4
115	2
116	21
117	5
118	1
119	8
120	7
121	5
122	3
123	9
124	4
125	3
126	6
127	4
128	11
129	5
130	4
131	3
132	7
133	3
134	40
135	8
136	13
137	2
138	10
140	3
141	6
142	12
143	4

144	4
145	7
146	8
147	2
148	4
149	1
150	7
152	5
153	3
155	3
156	6
157	7
158	7
159	2
160	31
161	4
162	3
163	10
164	4
165	2
166	2
167	5
168	4
171	2
173	2
174	6
176	8
177	2
178	2
179	3
180	4
181	11
183	2
184	2
187	2
188	2
189	2

190	2
191	3
193	3
194	3
195	1
196	1
197	2
198	3
199	9
200	1
202	28
204	1
206	5
207	4
210	1
211	4
212	5
214	3
216	1
217	2
218	2
219	11
221	2
222	3
224	7
226	4
228	9
230	6
235	4
238	5
239	3
240	3
247	3
248	3
252	4
253	1
254	1

255	1
256	4
257	1
258	1
259	3
260	2
261	1
262	1
263	1
264	1
265	3
266	2
267	1
268	2
269	2
270	1
271	1
272	1
273	2
274	1
275	5
276	1
277	1
278	1
279	2
280	2
281	2
282	2
283	2
284	4
285	1
286	1
287	1
288	1
289	3
290	11
291	1

292	1
293	1
TOTAL	**9,211**

AGGREGATE ORDER TYPES											
ERROR DETAILS (Auto Clarifications (A) & Errors (E))					CAUSATION					
					CLEC Caused			BST Caused		
Error Type (by error code)	Count	%	S %	Error Description	Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused
1000	14,712	13.71%	13.71%	IF CHGING CLASS OF SERVICE ALL PERTINENT USOCS MUST BE POPULATED IN AND OUT--	14286	97.10%	19.61%	426	2.90%	1.238%
7020	1,317	1.23%	14.94%	NUM= TELNO= TN NOT FOUND IN CRIS	1316	99.92%	1.81%	1	0.08%	0.003%
7055	2,136	1.99%	16.93%	NUM= TELNO= ACCOUNT IS FINAL	2133	99.86%	2.93%	3	0.14%	0.009%
7095	8	0.01%	16.94%	INCORRECT RATE ZONE DATA RECEIVED FROM RSAG	2	25.00%	0.00%	6	75.00%	0.017%
7110	919	0.86%	17.80%	COFFI NOT AVAILABLE	347	37.76%	0.48%	572	62.24%	1.662%
7115	21	0.02%	17.82%	DSAP TELEPHONE NUMBER NOT ACTIVE/FOUND IN SITE	4	19.05%	0.01%	17	80.95%	0.049%
7150	6	0.01%	17.82%	UNE - ERROR GENERATING ECCKT	6	100.00%	0.01%	0	0.00%	0.000%
7235	467	0.44%	18.26%	10 DIGIT TN REQUIRED WITH USOC/FID=ZCRN	318	68.09%	0.44%	149	31.91%	0.433%
7245	627	0.58%	18.84%	NUM= ZCRT FID, DATA, OR DELIMITER IS MISSING	430	68.58%	0.59%	197	31.42%	0.572%
7250	366	0.34%	19.18%	LSR HOUSENUMBER INCORRECT	365	99.73%	0.50%	1	0.27%	0.003%
7260	1	0.00%	19.19%	LISTING TYPE INVALID	1	100.00%	0.00%	0	0.00%	0.000%
7267	6	0.01%	19.19%	UNE - LOCBAN MISSING FOR LINP ORDER	6	100.00%	0.01%	0	0.00%	0.000%
7295	11	0.01%	19.20%	LINE CLASS OF SERVICE MISSING. NUM AND TN REQUIRED	5	45.45%	0.01%	6	54.55%	0.017%
7300	16	0.01%	19.22%	UNE - CANNOT GENERATE CLASS OF SERVICE USOC	14	87.50%	0.02%	2	12.50%	0.006%
7315	291	0.27%	19.49%	CANNOT GENERATE BILLING NAME AND ADDRESS FIDS	247	84.88%	0.34%	44	15.12%	0.128%
7375	24	0.02%	19.51%	UNE - BOCABS SCREEN ERROR BOE001 ACCOUNT NUMBER NOT FOUND	19	79.17%	0.03%	5	20.83%	0.015%
7380	78	0.07%	19.58%	UNE - ACTL INVALID	78	100.00%	0.11%	0	0.00%	0.000%
7400	5,704	5.32%	24.90%	CLEC DOES NOT OWN THIS ACCOUNT.	5702	99.96%	7.83%	2	0.04%	0.006%
7445	41	0.04%	24.94%	UNE - CALL FORWARD TN REQUIRED	41	100.00%	0.06%	0	0.00%	0.000%
7465	1,244	1.16%	26.10%	CANNOT CANCEL ORDER	825	66.32%	1.13%	419	33.68%	1.218%
7495	31	0.03%	26.13%	UNE - DIR LOCATOR PROBLEM	3	9.68%	0.00%	28	90.32%	0.081%
7555	135	0.13%	26.25%	FID MISSING IN FEATURE DETAIL	123	91.11%	0.17%	12	8.89%	0.035%
7630	68	0.06%	26.32%	MEMORY CALL SERVICE NOT AVAILABLE IN SWITCH	28	41.18%	0.04%	40	58.82%	0.116%
7645	2,653	2.47%	28.79%	MATCH IN CSR SA AND LSR HOUSENUM NOT FOUND	1297	48.89%	1.78%	1,356	51.11%	3.940%
7660	7	0.01%	28.80%	USOC FUJ1X NOT FOR RESALE	7	100.00%	0.01%	0	0.00%	0.000%
7690	18	0.02%	28.81%	UNE - ACTL AND ENDUSER LSO MUST BE THE SAME FOR LOOP/LINP SERVICE	18	100.00%	0.02%	0	0.00%	0.000%
7710	314	0.29%	29.10%	CANNOT CANCEL OR CHANGE DUE DATE ON NON-EXISTENT ORDER	211	67.20%	0.29%	103	32.80%	0.299%
7715	7	0.01%	29.11%	SOCS TIMEOUT/NOT AVAILABLE	7	100.00%	0.01%	0	0.00%	0.000%
7718	1,889	1.76%	30.87%	UNABLE TO RETRIEVE PSO TO PROCESS SUP	712	37.69%	0.98%	1,177	62.31%	3.420%
7725	65	0.06%	30.93%	WAITING PERIOD EQUALS 5 MINUTES	23	35.38%	0.03%	42	64.62%	0.122%
7735	49	0.05%	30.98%	INVALID/MISSING LISTING NAME OR TYPE	49	100.00%	0.07%	0	0.00%	0.000%
7740	9	0.01%	30.99%	LOCAL CALLING PLUS INDICATOR NOT FOUND	8	88.89%	0.01%	1	11.11%	0.003%
7755	5	0.00%	30.99%	UNE - NPANXX NOT FOUND IN CLLI TABLE	4	80.00%	0.01%	1	20.00%	0.003%
7805	111	0.10%	31.10%	SITE COULD NOT BE DETERMINED	37	33.33%	0.05%	74	66.67%	0.215%
7815	58	0.05%	31.15%	FID=RCU INVALID OR MISSING DATA	46	79.31%	0.06%	12	20.69%	0.035%
7825	1	0.00%	31.15%	RSAG-INCORRECT TELEPHONE NUMBER FORMAT	1	100.00%	0.00%	0	0.00%	0.000%
7860	151	0.14%	31.29%	RSAG - NO EXACT MATCH ON STREET NAME	151	100.00%	0.21%	0	0.00%	0.000%
7890	12	0.01%	31.30%	RSAG - NO EXACT MATCH ON SUPPLEMENTAL ADDRESS	12	100.00%	0.02%	0	0.00%	0.000%
7900	4	0.00%	31.31%	RSAG - NO MATCH ON STREET NAME	4	100.00%	0.01%	0	0.00%	0.000%
7905	3,068	2.86%	34.17%	RSAG - INCORRECT COMMUNITY, INCORRECT ZIP CODE OR INVALID ADDRESS FORMAT	3064	99.87%	4.21%	4	0.13%	0.012%
7910	1,771	1.65%	35.82%	RSAG - NO MATCH ON EXACT STREET NAME	1526	86.17%	2.09%	245	13.83%	0.712%
7930	2	0.00%	35.82%	RSAG-STREET FOUND IN DIFFERENT COMMUNITY AND/OR ZIP	2	100.00%	0.00%	0	0.00%	0.000%
7935	18	0.02%	35.84%	RSAG-SIMILAR STREET FOUND IN DIFFERENT COMMUNITY AND/OR ZIP	18	100.00%	0.02%	0	0.00%	0.000%
7945	19	0.02%	35.85%	RSAG SYSTEM ERROR	11	57.89%	0.02%	8	42.11%	0.023%

AGGREGATE ORDER TYPES											
ERROR DETAILS (Auto Clarifications (A) & Errors (E))					CAUSATION						
					CLEC Caused			BST Caused			
Error Type (by error code)	Count	%	S %	Error Description	Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused
8150	67	0.06%	35.92%	ORDER HAS BEEN REQUEUED FOR THE MAXIMUM NUMBER OF OCCURRENCES	19	28.36%	0.03%	48	71.64%	0.139%
8167	45	0.04%	35.96%	INVALID USOC CHARACTER. FORMAT SAE 013 I1 CREXI	45	100.00%	0.06%	0	0.00%	0.000%
8170	360	0.34%	36.29%	USOC MAY ONLY APPEAR ONCE. FORMAT SAE 110 I1 CREX1 /TN	360	100.00%	0.49%	0	0.00%	0.000%
8173	122	0.11%	36.41%	INVALID CLASS OF SERVICE. FORMAT IDNT 131 UEPRL=	122	100.00%	0.17%	0	0.00%	0.000%
8175	1	0.00%	36.41%	USOC NOT AVAILABLE IN SWITCH. FORMAT SAE 180N I1 ESXDC	1	100.00%	0.00%	0	0.00%	0.000%
8180	190	0.18%	36.58%	LNUM=00001 TC TO PRIMARY NUMBER MUST BE DIFFERENT FROM NUMBER BEING REFERRED	190	100.00%	0.26%	0	0.00%	0.000%
8183	21	0.02%	36.60%	AREA CALLING PLAN USOC MISMATCH. FORMAT 320 LINE UPP :0000000 / LINE ASSIGN :0000001 USOC QUAN MIS	21	100.00%	0.03%	0	0.00%	0.000%
8185	64	0.06%	36.66%	ESC/ESCWT NOT VALID COMBINATION. FORMAT SAE 424 I1 ESCWT	64	100.00%	0.09%	0	0.00%	0.000%
8187	1,502	1.40%	38.06%	USOC MAY NOT APPEAR ON REQUEST. FORMAT SAE 431 T1 EMP1S /TN	1502	100.00%	2.06%	0	0.00%	0.000%
8189	569	0.53%	38.59%	USOC IS NOT VALID ON BST FILE. FORMAT SAE 433 I1 CREX6	567	99.65%	0.78%	2	0.35%	0.006%
8190	1,125	1.05%	39.64%	INVALID USOC FOR BASIC CLASS OF SERVICE. FORMAT SAE 434 I1 S98CP /TN	1082	96.18%	1.49%	43	3.82%	0.125%
8193	7	0.01%	39.65%	USOC NOT VALID WITH CALLER ID. FORMAT SAE 473 I1 NXMCR /TN	7	100.00%	0.01%	0	0.00%	0.000%
8195	439	0.41%	40.06%	CALL FORWARDING USOC MUST NOT APPEAR. FORMAT SAE 540 I1 GCJ /TN	439	100.00%	0.60%	0	0.00%	0.000%
8197	548	0.51%	40.57%	CALL FORWARDING USOC MUST APPEAR. FORMAT SAE 541	548	100.00%	0.75%	0	0.00%	0.000%
8199	62	0.06%	40.63%	GCJRC/GCJ COMBINATION INVALID. FORMAT SAE 560 I1 GCJRC /TN	62	100.00%	0.09%	0	0.00%	0.000%
8204	185	0.17%	40.80%	BCR/NSS/NX8 INVALID USOC COMBINATION. FORMAT SAE 575 R1 NSS /TN	185	100.00%	0.25%	0	0.00%	0.000%
8207	95	0.09%	40.89%	BRD/NSQ/NX9 INVALID USOC COMBINATION. FORMAT SAE 576 I1 NX9 /TN	95	100.00%	0.13%	0	0.00%	0.000%
8209	509	0.47%	41.36%	USOC COMBINATION IS INVALID. FORMAT SAE 587 I1 ESXDC /TN	509	100.00%	0.70%	0	0.00%	0.000%
8240	188	0.18%	41.54%	INVALID LINE CLASS OF SVC FOR REQUESTED SERVICE	187	99.47%	0.26%	1	0.53%	0.003%
8250	45	0.04%	41.58%	USOC= NOT APPLICABLE TO PORT LOOP SERVICE	45	100.00%	0.06%	0	0.00%	0.000%
8415	14	0.01%	41.59%	LSF LP ALREADY EXISTS ON ACCOUNT	14	100.00%	0.02%	0	0.00%	0.000%
8430	1	0.00%	41.59%	LSF DOES NOT EXIST ON ACCOUNT	1	100.00%	0.00%	0	0.00%	0.000%
8700	5	0.00%	41.60%	RSAG-INVALID SEARCH AREA	5	100.00%	0.01%	0	0.00%	0.000%
8820	10,758	10.03%	51.63%	SOCS ERROR: LUD BILL 004 ACT CODE NOT FOR THIS ORD TYPE	3214	29.88%	4.41%	7,544	70.12%	21.921%
8825	17,592	16.40%	68.03%	ORDER ERR:	3802	21.61%	5.22%	13,790	78.39%	40.071%
8830	1,061	0.99%	69.02%	CLEC ALREADY OWNS THIS ACCOUNT	1061	100.00%	1.46%	0	0.00%	0.000%
8850	50	0.05%	69.06%	CFA NOT FOUND,PLEASE VERIFY CFA	50	100.00%	0.07%	0	0.00%	0.000%
8855	2	0.00%	69.07%	NO ACTL IN LSR	2	100.00%	0.00%	0	0.00%	0.000%
8925	454	0.42%	69.49%	CFN HAS INVALID FORMAT ON COFFI SCREEN	177	38.99%	0.24%	277	61.01%	0.805%
8940	1,135	1.06%	70.55%	CALL FORWARDING NUMBER MISSING OR INVALID	1135	100.00%	1.56%	0	0.00%	0.000%
8945	30	0.03%	70.57%	LINECLSSVC AND TOS DO NOT MATCH	30	100.00%	0.04%	0	0.00%	0.000%
8970	935	0.87%	71.45%	FID RCU WITH TWC FOUND ON SAME LINE AS 3-WAY CALLING USOC	934	99.89%	1.28%	1	0.11%	0.003%
8995	3	0.00%	71.45%	SEMICOLON DISALLOWED WITH (+) SIGN IN PERSONAL NAME LISTINGS	3	100.00%	0.00%	0	0.00%	0.000%
9000	6	0.01%	71.45%	LSO/LOCBAN (NPANXX) MISSING OR INVALID	6	100.00%	0.01%	0	0.00%	0.000%
9015	1	0.00%	71.46%	SUP FAILED TO UPDATE DUE DATE	0	0.00%	0.00%	1	100.00%	0.003%
9040	1	0.00%	71.46%	DDD/DDD-CC REQUIRED	0	0.00%	0.00%	1	100.00%	0.003%
9110	2	0.00%	71.46%	TELNO= PIC REQUIRED PER UNIQUE TELEPHONE NUMBER ON A, V, P9 LINE ACTIVITY TYPES	2	100.00%	0.00%	0	0.00%	0.000%
9115	2	0.00%	71.46%	TELNO= LPIC REQUIRED PER UNIQUE TELNO ON A, V, P9 LINE ACTIVITY TYPES	2	100.00%	0.00%	0	0.00%	0.000%
9145	1	0.00%	71.46%	ACCOUNT IS DENIED	1	100.00%	0.00%	0	0.00%	0.000%
9155	62	0.06%	71.52%	UNE - PORTED OUT NUMBER	62	100.00%	0.09%	0	0.00%	0.000%
9160	1	0.00%	71.52%	LOCBAN INVALID FOR PORTED NUMBER ACTIVITY	1	100.00%	0.00%	0	0.00%	0.000%
9245	291	0.27%	71.79%	CORRECT ECCKT IS REQUIRED FOR LNA , LNUM	291	100.00%	0.40%	0	0.00%	0.000%
9428	1	0.00%	71.79%	DLNUM=0001 LTN= INVALID NICK DATA	1	100.00%	0.00%	0	0.00%	0.000%
9432	1	0.00%	71.79%	DLNUM=0002 LTN= LTXTY OF CR REQUIRES SEE AS FIRST WORD IN LTEXT	1	100.00%	0.00%	0	0.00%	0.000%

AGGREGATE ORDER TYPES											
ERROR DETAILS (Auto Clarifications (A) & Errors (E))					CAUSATION					
					CLEC Caused			BST Caused		
Error Type (by error code)	Count	%	S %	Error Description	Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused
9433	2	0.00%	71.79%	DLNUM=0001 LTN=HTN ACCOUNT NOT OWNED BY CLEC	2	100.00%	0.00%	0	0.00%	0.000%
9438	3	0.00%	71.80%	DLNUM=0001 LTN= ACCOUNT ACTIVITY OF N CAN ONLY HAVE AN LACT OF N	3	100.00%	0.00%	0	0.00%	0.000%
9439	138	0.13%	71.93%	LTN= DISPOSITION OF LISTINGS ON MIGRATED LINES REQUIRED	138	100.00%	0.19%	0	0.00%	0.000%
9442	521	0.49%	72.41%	DLNUM=0002 LTN= ALI MUST BE UNIQUE	515	98.85%	0.71%	6	1.15%	0.017%
9466	54	0.05%	72.46%	UNABLE TO DETERMINE BLOCK CHOICE	54	100.00%	0.07%	0	0.00%	0.000%
9471	19	0.02%	72.48%	TOTAL QUANTITY OF VCA AND SCO SHOULD EQUAL IWJQ	17	89.47%	0.02%	2	10.53%	0.006%
9475	679	0.63%	73.11%	ACT= ALLOWED ONLY ON SAME LOCNUM SERVICE ADDRESS	679	100.00%	0.93%	0	0.00%	0.000%
9476	68	0.06%	73.18%	IS NOT FOUND ON CSR TO DISCONNECT	68	100.00%	0.09%	0	0.00%	0.000%
9477	63	0.06%	73.24%	LSR LNUM=00002 INVALID LNA, NO RECORDED CHANGE FOR TELEPHONE NUMBER	62	98.41%	0.09%	1	1.59%	0.003%
9479	113	0.11%	73.34%	LNUM=00001 FEATURE DOES NOT EXIST ON ACCOUNT TO MODIFY	112	99.12%	0.15%	1	0.88%	0.003%
9481	2,129	1.98%	75.33%	LNUM=00001 FEATURE DOES NOT EXIST ON ACCOUNT TO DISCONNECT	2117	99.44%	2.91%	12	0.56%	0.035%
9484	21	0.02%	75.34%	TNS= FOR LNUM=00001 ALREADY EXIST ON ATN=	21	100.00%	0.03%	0	0.00%	0.000%
9488	399	0.37%	75.72%	DISPOSITION OF ALL LINES REQUIRED ON ACT V	399	100.00%	0.55%	0	0.00%	0.000%
9495	83	0.08%	75.79%	EATN= MUST EXIST FOR ACT P AND Q	83	100.00%	0.11%	0	0.00%	0.000%
9496	2,080	1.94%	77.73%	TNS= ON LNUM=00004 NOT FOUND ON EATN= FOR ACT=	2079	99.95%	2.85%	1	0.05%	0.003%
9497	1	0.00%	77.73%	LEATN= ON LNUM=00001 AND EATN= ARE NOT COMPATIBLE	1	100.00%	0.00%	0	0.00%	0.000%
9498	26	0.02%	77.76%	EAN= ON LNUM= AND LEAN= ARE POPULATED	26	100.00%	0.04%	0	0.00%	0.000%
9508	4	0.00%	77.76%	DLNUM=0001 LTN= FIRST THREE CHARACTERS OF NSTN NUST BE NUMERIC	4	100.00%	0.01%	0	0.00%	0.000%
9515	1,305	1.22%	78.98%	WKG SVC-INPUT ADL, CONVERSION ORDER OR NOTE ABANDONED STATION	1302	99.77%	1.79%	3	0.23%	0.009%
9516	18	0.02%	79.00%	WSOP OF V AND ADL NOT ALLOWED ON SAME ATN	17	94.44%	0.02%	1	5.56%	0.003%
9517	17	0.02%	79.01%	UNDC INVALID IF PIC ALREADY EXISTS	17	100.00%	0.02%	0	0.00%	0.000%
9518	2	0.00%	79.01%	UNDC INVALID IF LPIC ALREADY EXISTS	0	0.00%	0.00%	2	100.00%	0.006%
9523	6	0.01%	79.02%	LOCNUM=000 HNUM=00001 HT= MIXED NPA(S) ARE NOT ALLOWED FOR HUNTING IN THIS SWITCH TYPE	6	100.00%	0.01%	0	0.00%	0.000%
9526	5	0.00%	79.02%	BLOCK CHOICE DOES NOT EXIST ON ACCOUNT	5	100.00%	0.01%	0	0.00%	0.000%
9529	1,840	1.72%	80.74%	CANNOT RESTORE A LINE WHICH IS NOT SUSPENDED/DENIED	1837	99.84%	2.52%	3	0.16%	0.009%
9530	1	0.00%	80.74%	APPOINTMENT TIME CANNOT BE PRIOR TO 800A OR LATER THAN 500P	1	100.00%	0.00%	0	0.00%	0.000%
9543	44	0.04%	80.78%	LOCNUM= HNUM= HT= HT CANNOT BE IN MORE THAN ONE HID	43	97.73%	0.06%	1	2.27%	0.003%
9545	5	0.00%	80.79%	LOCNUM= HNUM=00001 HA OF D NOT ALLOWED	5	100.00%	0.01%	0	0.00%	0.000%
9602	4,128	3.85%	84.63%	USOC=NSS ALREADY EXISTS ON CUSTOMER RECORD	4108	99.52%	5.64%	20	0.48%	0.058%
9604	22	0.02%	84.65%	TN ON SUP DOES NOT MATCH ORIGINAL TN	14	63.64%	0.02%	8	36.36%	0.023%
9605	156	0.15%	84.80%	USOC NOT FOR RESALE FORMAT SAE 959 T1 PGRAX /ZPGR 1 /RMKR (A)	156	100.00%	0.21%	0	0.00%	0.000%
9606	16	0.01%	84.81%	TNS CANNOT BE REASSIGNED FOR 90 DAYS	16	100.00%	0.02%	0	0.00%	0.000%
9613	1	0.00%	84.82%	EXISTING ACCOUNT TYPE NOT AUTHORIZED FOR MIGRATION YET	1	100.00%	0.00%	0	0.00%	0.000%
9616	21	0.02%	84.83%	YPH INVALID	21	100.00%	0.03%	0	0.00%	0.000%
9623	7	0.01%	84.84%	TOUCHTONE IS INVALID WITH AREA PLUS SERVICE	7	100.00%	0.01%	0	0.00%	0.000%
9626	217	0.20%	85.04%	CLASS OF SERVICE LNPRL NOT ELIGIBLE FOR CONVERSION TO PORT/LOOP	217	100.00%	0.30%	0	0.00%	0.000%
9627	1,431	1.33%	86.38%	ALL CUSTOMER RECORDS ARE FINAL FOR THIS NUMBER	1428	99.79%	1.96%	3	0.21%	0.009%
9628	284	0.26%	86.64%	REQUEST DOES NOT QUALIFY FOR STAR 98 SERVICE	284	100.00%	0.39%	0	0.00%	0.000%
9629	60	0.06%	86.70%	CALL FORWARDING FID (CFND) AND CFND TN REQUIRED BEHIND USOC S98AF	60	100.00%	0.08%	0	0.00%	0.000%
9639	68	0.06%	86.76%	CATEGORY L USOC MUST APPEAR FOR SAME TN	68	100.00%	0.09%	0	0.00%	0.000%
9641	1,693	1.58%	88.34%	REQUESTED ACTIVITY ALREADY PENDING DM4V32	1693	100.00%	2.32%	0	0.00%	0.000%
9647	147	0.14%	88.48%	BAN DOES NOT EXIST FOR COMPANY CODE	147	100.00%	0.20%	0	0.00%	0.000%
9654	352	0.33%	88.80%	DIRECTORY DELIVERY ADDRESS IS REQUIRED FOR INDEFINITE OR UNNUMBERED ENDUSER ADDRESS	349	99.15%	0.48%	3	0.85%	0.009%
9656	7	0.01%	88.81%	SLTN NOT FOUND ON CRIS ACCOUNT FOR LNA N, LNUM	7	100.00%	0.01%	0	0.00%	0.000%

AGGREGATE ORDER TYPES											
ERROR DETAILS (Auto Clarifications (A) & Errors (E))					CAUSATION						
					CLEC Caused			BST Caused			
Error Type (by error code)	Count	%	S %	Error Description	Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused
9657	1	0.00%	88.81%	ECCKT/UNE1 MISMATCH	1	100.00%	0.00%	0	0.00%	0.000%
9661	7	0.01%	88.82%	LINE SHARE AND ADSL REQUIRED BST VOICE SERVICE	4	57.14%	0.01%	3	42.86%	0.009%
9670	16	0.01%	88.83%	TOUCHTONE USOC REQUIRED INWARD OR RECAPPED - FORMAT SAE 004	16	100.00%	0.02%	0	0.00%	0.000%
9671	92	0.09%	88.92%	TOUCHTNE USOC REQUIRED - FORMAT SAE 245	92	100.00%	0.13%	0	0.00%	0.000%
9673	13	0.01%	88.93%	RINGMASTER USOC REQUIRED - FORMAT SAE 387	13	100.00%	0.02%	0	0.00%	0.000%
9674	32	0.03%	88.96%	INVALID TN/PN DATA - FORMAT SAE 389 I1 DRS /TN /PN /RNP B	32	100.00%	0.04%	0	0.00%	0.000%
9675	21	0.02%	88.98%	BBC USOC MUST NOT APPEAR - FORMAT SAE 679 I1 BBC /TN	21	100.00%	0.03%	0	0.00%	0.000%
9679	1	0.00%	88.98%	FIRST CHARACTER OF LINE NUMBER IS NOT VALID FOR BST IN COFFI	1	100.00%	0.00%	0	0.00%	0.000%
9680	46	0.04%	89.02%	INVALID REQTYP OR TOS FOR LIFELINE	45	97.83%	0.06%	1	2.17%	0.003%
9681	30	0.03%	89.05%	LINKUP DISCOUNT CANNOT BE ADDED TO EXISTING SERVICE	30	100.00%	0.04%	0	0.00%	0.000%
9682	15	0.01%	89.07%	LINKUP DISCOUNT IS ONLY AVAILABLE ON LIFELINE ACCOUNTS	15	100.00%	0.02%	0	0.00%	0.000%
9685	8,816	8.22%	97.29%	DUE DATE COULD NOT BE CALCULATED	1151	13.06%	1.58%	7,665	86.94%	22.273%
9686	5	0.00%	97.29%	RESID NOT VALID IN LFACS	4	80.00%	0.01%	1	20.00%	0.003%
9687	1	0.00%	97.29%	ACT=N/LNA=N IS INVALID WHEN THE REQUESTING CLEC ALREADY HAS A LINESHARE ON THE ACCOUNT	1	100.00%	0.00%	0	0.00%	0.000%
9688	2	0.00%	97.29%	ACT=C/LNA=N IS INVALID FOR INITIAL LINESHARE	2	100.00%	0.00%	0	0.00%	0.000%
9689	1	0.00%	97.29%	ACT=D/LNA=D IS INVALID TO DISCONNECT FEWER THAN ALL SHARED LINES FOR A CLEC ON THE EU ACCOUNT	1	100.00%	0.00%	0	0.00%	0.000%
9691	2	0.00%	97.30%	ACT=C, LNA=N IS INVALID ON A SINGLE LINE ACCOUNT	2	100.00%	0.00%	0	0.00%	0.000%
9700	5	0.00%	97.30%	REQUESTED CIRCUIT NUMBER/ECCKT NOT FOUND	5	100.00%	0.01%	0	0.00%	0.000%
9715	33	0.03%	97.33%	TOS IS INVALID FOR REQUESTED SERVICE	32	96.97%	0.04%	1	3.03%	0.003%
9772	1	0.00%	97.33%	UNE - ECCKT PROHIBITED WITH LINE ACTIVITY OF A	1	100.00%	0.00%	0	0.00%	0.000%
9800	23	0.02%	97.35%	MAIN LISTING REQUIRED FOR NEW ACCOUNT	15	65.22%	0.02%	8	34.78%	0.023%
9860	1,031	0.96%	98.31%	UNABLE TO HANDLE REQUEST; ENDUSER ACCOUNT FROZEN	1030	99.90%	1.41%	1	0.10%	0.003%
9861	786	0.73%	99.05%	ADSL NOT ALLOWED WITH THIS SERVICE	785	99.87%	1.08%	1	0.13%	0.003%
9863	12	0.01%	99.06%	CLEC SHOULD HAVE THE ENDUSER CONTACT THEIR NSP/ISPFOR CHANGES TO ADSL SERVICES	12	100.00%	0.02%	0	0.00%	0.000%
9866	36	0.03%	99.09%	MULTILINE USOC DOES NOT APPLY	33	91.67%	0.05%	3	8.33%	0.009%
9867	82	0.08%	99.17%	MULTILINE USOC DOES NOT APPLY	81	98.78%	0.11%	1	1.22%	0.003%
9869	17	0.02%	99.18%	SINGLE LINE USOC DOES NOT APPLY	17	100.00%	0.02%	0	0.00%	0.000%
9871	449	0.42%	99.60%	ADDRESS/TN INVALID, DUE DATE COULD NOT BE CALCULATED	449	100.00%	0.62%	0	0.00%	0.000%
9881	58	0.05%	99.66%	CANNOT DETERMINE ADDRESS; TN WORKING AT MORE THAN ONE ADDRESS	57	98.28%	0.08%	1	1.72%	0.003%
9897	368	0.34%	100.00%	TN FOR NON WORKING ADDRESS; DUE DATE COULD NOT BE CALCULATED	368	100.00%	0.51%	0	0.00%	0.000%
	107271	100.00%			72857		100.00%	34,414		100.000%

AGGREGATE ORDER TYPES				
ERROR DETAILS (Fatal Errors)				
Error Type (by error code)	**Count**	**%**	**S %**	**Error Description**
1005	3	0.02%	0.02%	CCNA REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1007	8	0.05%	0.07%	DUPLICATE CC, PON, VER
1015	3,356	22.58%	22.66%	PON DUPLICATE ON INITIAL LSR
1023	24	0.16%	22.82%	NO ORIGINAL LSR FOUND FOR THIS SUP
1025	19	0.13%	22.94%	VER MUST BE GREATER THAN PREVIOUS VERSION
1027	3	0.02%	22.96%	PREVIOUS LSR AGED OFF - (K) STATUS
1030	538	3.62%	26.58%	VER MUST BE GREATER THAN PREVIOUS VERSION
1035	4	0.03%	26.61%	VER MUST BE TWO NUMERICS - 01 OR GREATER FOR 860
1040	13	0.09%	26.70%	VER MUST BE SPACES OR ZEROES FOR 850
1050	16	0.11%	26.81%	D/SENT - D/SENT CENTURY MUST BE CURRENT OR FUTURE DATE
1055	19	0.13%	26.93%	AN REQUIRED FOR THIS REQTYP/ACT TYPE COMBINATION WHEN ATN IS NOT POPULATED
1060	8	0.05%	26.99%	AN PROHIBITED WHEN ATN IS POPULATED UNLESS REQTYP IS B
1065	15	0.10%	27.09%	AN MUST BE 10 OR 13 ALPHANUMERICS
1070	6	0.04%	27.13%	DDD/DDD-CC MUST BE CURRENT OR FUTURE DATE
1075	21	0.14%	27.27%	ATN REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION WHEN AN IS NOT POPULATED
1080	8	0.05%	27.32%	DDD/DDD-CC MUST BE A VALID DATE
1085	2	0.01%	27.34%	DDDO-CC/DDDO MUST BE CURRENT OR FUTURE DATE
1090	2	0.01%	27.35%	ATN OR AN REQUIRED WHEN EATN IS POPULATED
1100	2	0.01%	27.37%	SERVICE CENTER MUST BE LCSC
1110	131	0.88%	28.25%	INVALID REQTYP - ACCOUNT ACTIVITY TYPE COMBINATION
1120	1	0.01%	28.25%	DDD REQUIRED
1125	162	1.09%	29.34%	DDD MUST BE GREATER THAN OR EQUAL TO D/TSENT
1131	195	1.31%	30.66%	DDD IS LESS THAN CALC DATE ON PRIOR VERSION LSR OR SERVICE ORDER DUE DATE
1135	2	0.01%	30.67%	APPTIME-DDD MUST BE HHMM-HHMM (MILITARY TIME) COVERING A SPAN OF TIME OF ONE HOUR OR GREATER
1140	9	0.06%	30.73%	DDDO REQUIRED WHEN ACT IS T AND REQTYP IS A, E, M, OR N
1145	5	0.03%	30.76%	INTERVAL BETWEEN DDD AND DDDO MUST BE 30 CALENDAR DAYS OR LESS
1154	1	0.01%	30.77%	LSR/PON IS COMPLETED
1155	1	0.01%	30.78%	DFDT MUST BE POPULATED WITH A SINGLE (HHMM) TIME WHEN CHC IS Y
1157	5	0.03%	30.81%	DFDT PROHIBITED FOR THIS REQTYP/LNA COMBINATION
1166	9	0.06%	30.87%	CHC IS PROHIBITED WITH THIS REQTYP/ACT TYPE COMBINATION
1180	4	0.03%	30.90%	INVALID REQTYP/ACT TYPE COMBINATION (STOP EDIT)
1200	22	0.15%	31.05%	SUP REQUIRED WHEN VER IS GREATER THAN 00

AGGREGATE ORDER TYPES				
ERROR DETAILS (Fatal Errors)				
Error Type (by error code)	**Count**	**%**	**S %**	**Error Description**
1205	2	0.01%	31.06%	SUP VALID ENTRIES ARE 01, 04, OR 05
1215	58	0.39%	31.45%	ACTL MUST BE 11 ALPHANUMERIC CHARACTERS
1230	2,969	19.98%	51.43%	LSO MUST BE 6 NUMERICS
1270	9	0.06%	51.49%	SECNCI MUST BE A MINIMUM OF 5 ALPHANUMERIC CHARACTERS
1275	1	0.01%	51.49%	PORTTYP PROHIBITED ON THIS REQTYP/ACT TYPE COMBINATION
1285	3	0.02%	51.51%	ACTL REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1290	6	0.04%	51.55%	ACTL MUST BE 11 ALPHANUMERICS
1335	58	0.39%	51.94%	LSO REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1345	3	0.02%	51.96%	TOS REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION (STOP EDIT)
1360	2	0.01%	51.98%	TOS SECOND CHARACTER MUST BE A, B, C, D, H, J, OR - (HYPHEN) (STOP EDIT)
1390	11	0.07%	52.05%	TOS SECOND CHARACTER MUST BE - (HYPHEN) IF REQTYP IS JB
1392	3	0.02%	52.07%	TOS SECOND CHARACTER OF J IS PROHIBITED ON REQTYP OF A,B,C,F OR J (STOP EDIT)
1395	1	0.01%	52.08%	TOS THIRD CHARACTER MUST BE - (HYPHEN) IF REQTYP IS JB, BB OR CB
1430	17	0.11%	52.19%	CIC REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1453	23	0.15%	52.35%	BAN1 REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1455	50	0.34%	52.68%	BAN1 VALID ENTRY MUST BE VALID BILLING ACCOUNT NUMBER OR E WITH TRAILING BLANKS
1457	3	0.02%	52.70%	BAN1 MUST BE ENTRY OF E IF REQTYPE A-LINE SHARE CO BASED
1490	1	0.01%	52.71%	DRC MUST BE 3 ALPHANUMERICS
1505	2	0.01%	52.73%	INIT REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1510	2	0.01%	52.74%	TEL NO-INIT REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1515	16	0.11%	52.85%	TEL NO-INIT FORMAT MUST BE 10 NUMERICS OR UP TO 15 ALPHANUMERICS
1520	9	0.06%	52.91%	FAX NO-INIT REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1530	25	0.17%	53.07%	IMPCON REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1540	1	0.01%	53.08%	TEL NO IMPCON FORMAT MUST BE 10 NUMERICS IN THE FIRST 10 POSITIONS
1605	125	0.84%	53.92%	REMARKS VIRGULES (/) AND ASTERISKS NOT ALLOWED IN THIS FIELD
1620	5	0.03%	53.96%	BCS REQUIRED WITH REQTYP/ACT TYPE/TOS COMBINATION
1630	100	0.67%	54.63%	CANNOT SUP A PREVIOUSLY CANCELED LSR/PON
1635	80	0.54%	55.17%	LSR ORIGINATING SOURCE NOT SAME AS PRIOR VERSION
1640	265	1.78%	56.95%	NO ORIGINAL LSR FOUND FOR THIS SUP
1645	1,875	12.62%	69.57%	LSR/PON AGED OFF
1650	543	3.65%	73.22%	LSR/PON COMPLETED
1655	1	0.01%	73.23%	LSR ORIGINATING FORMAT (TCIF) NOT SAME AS ORIGINATING FORMAT

AGGREGATE ORDER TYPES				
ERROR DETAILS (Fatal Errors)				
Error Type (by error code)	**Count**	**%**	**S %**	**Error Description**
1660	25	0.17%	73.40%	SUP NOT ALLOWED ON THIS ACCOUNT ACTIVITY TYPE
1662	6	0.04%	73.44%	SUP NOT ALLOWED ON RESTORAL WHEN THE REASON WAS DENIED
1664	63	0.42%	73.86%	SUP 03 NOT ALLOWED ON THIS ACCOUNT ACTIVITY TYPE
2000	3	0.02%	73.88%	EU-NAME REQUIRED
2015	12	0.08%	73.96%	EU-STATE REQUIRED
2035	2	0.01%	73.97%	LOCNUM=000 NAME EU REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION AT THIS LOCATION
2040	7	0.05%	74.02%	LOCNUM=000 SANO PROHIBITED WHEN SASN IS NOT POPULATED AT THIS LOCATION
2045	2	0.01%	74.03%	IWBAN VALID ENTRIES ARE: E, N, OR 13 ALPHANUMERIC BILLING ACCOUNT NUMBER
2050	1	0.01%	74.04%	LOCNUM=000 SASD PROHIBITED WHEN SASN IS NOT POPULATED AT THIS LOCATION
2055	7	0.05%	74.09%	LOCNUM=000 SASD VALID ENTRY IS E, W, N, S, NE, NW, SE, OR SW AT THIS LOCATION
2060	21	0.14%	74.23%	LOCNUM=000 SASN REQUIRED WITH THIS REQTYP/ACT TYP COMBINATION AT THIS LOCATION
2065	28	0.19%	74.42%	LOCBAN REQUIRED
2070	1	0.01%	74.42%	LOCNUM=000 SATH PROHIBITED WHEN SASN IS NOT POPULATED AT THIS LOCATION
2080	22	0.15%	74.57%	LOCNUM=000 SADLO REQUIRED WHEN SANO IS NOT POPULATED AT THIS LOCATION
2085	19	0.13%	74.70%	LOCNUM=000 FLOOR-EU MUST NOT BE POPULATED WITH FLR IN ANY POSITION AT THIS LOCATION
2090	12	0.08%	74.78%	LOCNUM=000 ROOM-EU MUST NOT BE POPULATED WITH RM OR ROOM IN ANY POSITION AT THIS LOCATION
2095	5	0.03%	74.81%	LOCNUM=000 BLDG-EU MUST NOT BE POPULATED WITH BLDG IN ANY POSITION AT THIS LOCATION
2100	4	0.03%	74.84%	LOCNUM=000 CITY-EU REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION AT THIS LOCATION
2104	9	0.06%	74.90%	LOCNUM=000 STATE-EU REQUIRED WHEN SASN IS POPULATED AT THIS LOCATION
2105	4	0.03%	74.93%	LOCNUM=000 STATE-EU REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION AT THIS LOCATION
2109	61	0.41%	75.34%	LOCNUM=000 ZIP CODE=EU REQUIRED WHEN SASN IS POPULATED AT THIS LOCATION
2110	318	2.14%	77.48%	LOCNUM=000 ZIP CODE-EU REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION AT THIS LOCATION
2115	6	0.04%	77.52%	FBCON-TELNO MUST BE MINIMUM OF 10 NUMERICS
2120	329	2.21%	79.73%	EATN, EAN, ATN OR AN ARE PROHIBITED ON THIS REQTYP/ACT CODE
2130	5	0.03%	79.77%	LOCNUM=000 TEL NO-LCON MUST BE 10 NUMERICS AT THIS LOCATION
2145	1	0.01%	79.77%	LOCBAN MUST EQUAL EAN OR EATN
2200	2	0.01%	79.79%	EATN MUST BE 10 NUMERICS
2285	5	0.03%	79.82%	LOCNUM= DNUM MUST BE 5 NUMERIC
2295	5	0.03%	79.85%	DNUM MUST BE GREATER THAN PREVIOUS DNUM
2325	2	0.01%	79.87%	LOCNUM= TER MUST BE UP TO 10 ALPHANUMERICS
2350	19	0.13%	80.00%	ERL REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
2355	4	0.03%	80.02%	ERL PROHIBITED WITH THIS REQTYP/ACT TYPE COMBINATION

AGGREGATE ORDER TYPES				
ERROR DETAILS (Fatal Errors)				
Error Type (by error code)	**Count**	**%**	**S %**	**Error Description**
3000	2	0.01%	80.04%	LOCNUM=000 LNUM=00001 CABLE ID REQUIRED FOR SERVICE TYPE
3010	34	0.23%	80.27%	REFNUM=0001-TELNO= LINE ACTIVITY MUST BE Y OR L WHEN ACCOUNT ACTIVITY = SS OR RS
3015	1	0.01%	80.27%	REFNUM=0001-TELNO= LNA REQUIRED
3020	4	0.03%	80.30%	LOCNUM=000 - LNUM=00001 FIRST CHARACTER OF CABLE ID MUST BE P OR V
3035	6	0.04%	80.34%	REFNUM=0001-TELNO= OTN MUST BE 10 NUMERICS
3045	34	0.23%	80.57%	REFNUM=0001 ECCKT MUST BE CLT, CLF OR CLS FORMAT
3047	39	0.26%	80.83%	LNUM=00001 CFA LOC A OR LOC Z CLLI DOES NOT MATCH ACTL
3050	12	0.08%	80.91%	LOCNUM=000 LNUM=00001 CFA FORMAT IS INVALID
3080	2	0.01%	80.92%	LOCNUM=000 - LNUM=00002 CHAN/PAIR REQUIRED FOR SERVICE TYPE
3110	64	0.43%	81.36%	LOCNUM=001 LNUM=00001 TELNO= CKR FORMAT INVALID
3115	53	0.36%	81.71%	LOCNUM=000 LNUM=00002 TELNO= ECCKT IS PROHIBITED WITH REQTYP/ACT/LNA COMBINATION
3120	2	0.01%	81.73%	LOCNUM=000 LNUM=00002 TELNO= ECCKT IS REQUIRED WITH REQTYP/ACT/LNA COMBINATION
3125	9	0.06%	81.79%	LOCNUM=000 LNUM=00001 TELNO= ECCKT FORMAT INVALID
3130	2	0.01%	81.80%	REFNUM=0001-TELNO= TC PER-CC/TC PER-DATE MUST BE CURRENT OR FUTURE DATE
3135	41	0.28%	82.08%	REFNUM=0001-TELNO TC PER-CC/TC PER-DATE REQUIRED WHEN TCTO-PRIMARY FIELD IS POPULATED
3140	3	0.02%	82.10%	LOCNUM=000 LNUM=00001 TELNO= ECCKT REQUIRED WHEN EAN OR LEAN IS POPULATED
3155	6	0.04%	82.14%	LOCNUM=000 LNUM=00001 TELNO= FA PROHIBITED IF THE LNA IS D, W, P, L, B OR R
3160	1	0.01%	82.14%	LOCNUM=000 LNUM=00001 TELNO= FA VALID ENTRY MUST BE N, C OR D
3165	22	0.15%	82.29%	REFNUM=0001-TELNO=TBE PROHIBITED ON THIS ACTIVITY FOR THIS REQTYPE
3170	16	0.11%	82.40%	REFNUM=0001-TELNO= CFA INVALID FORMAT
3190	22	0.15%	82.55%	LOCNUM=000 LNUM=00001 TELNO= FEATURE MUST BE 3, 5 OR 6 ALPHANUMERICS
3200	4	0.03%	82.57%	LOCNUM=000 LNUM=00001 TELNO= FEATURE PROHIBITED WITH LINE ACTIVITY OF W, P, L OR B
3205	29	0.20%	82.77%	LOCNUM=000 LNUM=00001 TELNO= FEATURE DETAIL REQUIRED WHEN FA IS C
3245	2	0.01%	82.78%	LOCNUM=000 LNUM=00001 TELNO= IWJQ REQUIRED WHEN JR IS Y
3380	9	0.06%	82.84%	LOCNUM=000 LNUM=00001 TELNO= LNA MUST BE N IF ACT IS N
3385	86	0.58%	83.42%	LOCNUM=000 LNUM=00001 TELNO= LNA MUST BE D, G, N, P, V, W OR X IF ACT IS V, P OR Q
3390	80	0.54%	83.96%	LOCNUM=000 LNUM=00002 TELNO= LNA REQUIRED WHEN ACT TYP IS N, C, T, R, V, S, P OR Q
3400	5	0.03%	83.99%	LOCNUM=000 LNUM=00001 TELNO= LNA MUST BE N OR C IF ACT IS T
3410	88	0.59%	84.58%	LNUM=00001 TELNO= LNA MUST BE X OR G IF OTN IS POPULATED
3415	85	0.57%	85.16%	LOCNUM=000 LNUM=00002 TELNO= LNA MUST BE N, C, D, R, X, V, G, W, P, L OR B
3420	4	0.03%	85.18%	LOCNUM=000 LNUM=1 TELNO= LNA MUST BE N, C, D, P, OR X IF ACT IS C
3422	5	0.03%	85.22%	LNUM=00001 LNA MUST BE N OR D IF REQTYP IS A DIGITAL, DATA DESIGNED (DS1)

AGGREGATE ORDER TYPES

ERROR DETAILS (Fatal Errors)

Error Type (by error code)	Count	%	S %	Error Description
3427	3	0.02%	85.24%	LNUM=00001 TELNO= LNA OF G PROHIBITED ON REQTYP/ACT TYP COMBINATION
3430	16	0.11%	85.35%	FOR REQTYP E,F OR M, IF ACT IS P, Q OR V AT LEAST ONE LNA MUST BE G, P, V, W OR X
3431	1	0.01%	85.35%	ONLY LNA OF N OR D ALLOWED WITH LNA OF G
3435	80	0.54%	85.89%	LOCNUM=000 LNUM=00002 TELNO= LNA MUST BE D, N OR V IF ACT IS P, Q OR V AND REQTYP IS B OR C
3439	3	0.02%	85.91%	LNUM=00001 TN= LNA MUST BE D ON ACT OF D WHEN REQTYP IS A WITH SECNCI POPULATED
3460	2	0.01%	85.92%	LOCNUM=000 LNUM= TELNO= LNUM REQUIRED WITH THIS REQTYP/LNA TYPE COMBINATION (STOP EDIT)
3470	6	0.04%	85.96%	LOCNUM=000 LNUM=00001 TELNO=LNUM MUST BE UNIQUE WITHIN EACH LOCNUM EXCEPT FOR REQTYP E-IS
3485	5	0.03%	86.00%	LOCNUM=001 LNUM=00001 LOCNUM DOES NOT MATCH AN END USER LOCNUM FOR THIS LSR
3505	2	0.01%	86.01%	LOCNUM=000 LNUM=00005 TELNO= NPI VALID ENTRY MUST BE C OR D FOR REQTYP E, F OR M
3545	2	0.01%	86.02%	LNUM=00001 TELNO= OTN REQUIRED WITH THIS REQTYP/LNA COMBINATION
3596	2	0.01%	86.04%	LNUM=00001 RELAY RACK REQUIRED WITH THIS REQTYP/LNA COMBINATION
3613	6	0.04%	86.08%	LOCNUM=000 LNUM=00001 TELNO= RTI REQUIRED ON REQTYP B WHEN LNA IS V AND NPT IS A OR C
3630	2	0.01%	86.09%	LNUM=00001 TELNO= SHELF REQUIRED ON REQTYP F IF LNA IS C, G, N OR V
3642	2	0.01%	86.11%	LNUM=00001 TELNO= SLOT REQUIRED FOR THIS REQTYP/LNA COMBINATION
3705	6	0.04%	86.15%	LNUM=00001 TNS MUST BE A MINIMUM OF 10 OR A MAXIMUM OF 15 ALPHANUMBERIC INCLUDING HYPHEN
3730	13	0.09%	86.23%	LNUM=00004 TELNO= FPI INVALID ON REQTYP/LNA COMBINATION
3735	15	0.10%	86.33%	LNUM=00001 TELNO= PIC REQUIRED ON LNA G, N, P OR V
3745	42	0.28%	86.62%	LNUM=00001 TELNO= PIC VALID ENTRIES ARE NONE, UNDC OR A VALID PIC CODE WHEN LNA IS G, N OR
3750	14	0.09%	86.71%	LNUM=00001 TELNO= PIC INVALID ON REQTYP/LNA COMBINATION
3755	19	0.13%	86.84%	LNUM=00001 TELNO= LPIC REQUIRED ON LNA G, N, P OR V
3760	2	0.01%	86.85%	LNUM=00001 TELNO= LPIC VALID ENTRIES ARE NONE, UNDC, NC OR VALID LPIC CODE WHEN LNA IS C P
3765	36	0.24%	87.09%	LNUM=00001 TELNO= LPIC VALID ENTRIES ARE NONE, UNDC OR A VALID LPIC CODE WHEN LNA IS G, N
3770	14	0.09%	87.19%	LNUM=00001 TELNO= LPIC INVALID ON REQTYP/LNA COMBINATION
3790	28	0.19%	87.38%	LNUM=00001 - TELNO= PTKCON REQUIRED WHEN THE LNA IS G, N OR V
3930	6	0.04%	87.42%	LNUM=00001 TELNO=
3945	1	0.01%	87.42%	LNUM=00001 TELNO= BLOCK ENTRY OF A, B, OR C ALLOWED ONLY IN FIRST POSITION IN THIS FIELD
3955	1	0.01%	87.43%	LNUM=00001 TELNO= BLOCK VALID VALUES ARE A, B, C, H OR BLANK ON REQTYP E, F, OR M
3963	1	0.01%	87.44%	LNUM=00001 TELNO= BLOCK IS REQUIRED WITH BA ENTRY OF A OR D
4000	19	0.13%	87.57%	DL DATA ELEMENTS REQUIRED
4005	3	0.02%	87.59%	DL DATA ELEMENTS PROHIBITED
4015	4	0.03%	87.61%	REFNUM=0001-TELNO= LIST MUST BE VALID ENTRY
4020	13	0.09%	87.70%	DLNUM=0001 LTN= DLNUM MUST BE UNIQUE

AGGREGATE ORDER TYPES				
ERROR DETAILS (Fatal Errors)				
Error Type (by error code)	**Count**	**%**	**S %**	**Error Description**
4030	36	0.24%	87.94%	DLNUM=0001 LTN= LACT REQUIRED
4035	7	0.05%	87.99%	DLNUM=0001 LTN=ALI CODE PROHIBITED WHEN THE RTY 2ND AND 3RD CHARACTERS ARE ML
4040	7	0.05%	88.04%	REFNUM=0001-TELNO= LISTED ADDRESS REQUIRED WITH THIS REQTYP AND ACTIVITY TYPE
4045	327	2.20%	90.24%	REFNUM=0001-TELNO=0 LISTED ADDRESS PROHIBITED WITH THIS RECTYP AND ACTIVITY TYPE
4050	18	0.12%	90.36%	INVALID YPH ENTRY
4055	43	0.29%	90.65%	YPH REQUIRED WHEN FIRST CHARACTER OF TOS IS 1 OR 3
4060	3	0.02%	90.67%	DLNUM=0001 LTN= VALID RTY REQUIRED
4061	4	0.03%	90.69%	DLNUM=0001 LTN= LASN,ADI,OR LALOC REQUIRED FOR REQTYP J, RTY OF LML, AND LACT OF N
4065	318	2.14%	92.83%	DLNUM=&DLNM LTN=&LTN ASSOCIATED LACT COMBINATION I AND O IS MISSING
4075	21	0.14%	92.98%	MAIN LISTING REQUIRED
4090	34	0.23%	93.20%	DLNUM=0001 LTN= VALID LTY REQUIRED
4110	25	0.17%	93.37%	DLNUM=0001 LTN=4 VALID STYC CI, SH, SI, OR SL REQUIRED
4120	6	0.04%	93.41%	DLNUM=0001 LTN= TOA B, R, RP OR BP REQUIRED
4160	28	0.19%	93.60%	DLNUM=0001 LTN= DOI REQUIRED VALUE MUST BE 0 - 6
4180	30	0.20%	93.80%	DLNUM=0001 LTN= DOI VALUE MUST BE ZERO
4185	14	0.09%	93.90%	DLNUM=0002 LTN= DOI DATA INVALID WITH LTY 3
4190	7	0.05%	93.94%	DLNUM=0002 LTN= DOI VALUE INVALID FOR STYLE CODE
4195	3	0.02%	93.96%	DLNUM=0003 LTN PROHIBITED WITH RTY FCR OR LCR
4205	8	0.05%	94.02%	DLNUM=0001 LTN REQUIRED
4220	8	0.05%	94.07%	DLNUM=0001 LTN= LNLN REQUIRED
4265	4	0.03%	94.10%	DLNUM=0001 LTN=4075632496 TITLE OF LINEAGE INVALID
4280	10	0.07%	94.17%	DLNUM=0001 LTN= TITLE1 DATA INVALID
4310	1	0.01%	94.17%	DLNUM=0001 LTN= LANO PROHIBITED WITHOUT LASN
4320	5	0.03%	94.21%	DLNUM=0001 LTN=9043740664 LASF PROHIBITED WITHOUT LANO
4330	1	0.01%	94.21%	DLNUM=0001 LTN=8504338476 LASD PROHIBITED WITH LACT Z
4365	4	0.03%	94.24%	DLNUM=0001 LTN= LASS ENTRY INVALID
4385	24	0.16%	94.40%	DLNUM=0001 LTN= INVALID LAST ENTRY
4470	7	0.05%	94.45%	DLNUM=0001 LTN= LTXNUM MUST BE CONSECUTIVE AND UNIQUE WITHIN THE DLNUM
4475	5	0.03%	94.48%	DLNUM=0002 LTN= INVALID YPH ENTRY
4478	28	0.19%	94.67%	DLNUM=0001 LTN= YPH ENTRY MUST BE 999001 WHEN LTY IS 2 OR 3
4480	1	0.01%	94.68%	DLNUM=0001 LTN= YPH PROHIBITED WITH LACT Z
4485	13	0.09%	94.77%	DLNUM=0001 LTN= YPH REQUIRED WHEN THE TOS IS 1 OR 3 AND RTY IS ML, AM OR CM

AGGREGATE ORDER TYPES				
ERROR DETAILS (Fatal Errors)				
Error Type (by error code)	**Count**	**%**	**S %**	**Error Description**
4490	47	0.32%	95.08%	DLNUM=0001 LTN= YPH PROHIBITED WITH THIS RTY
4505	14	0.09%	95.18%	DLNUM=0001 LTN= SIC REQUIRED WHEN ACT IS N, V, OR P
4510	42	0.28%	95.46%	DLNUM=0001 LTN=ONLY ONE SIC ALLOWED PER ACCOUNT
4525	1	0.01%	95.46%	DLNUM=0002 LTN=9046832672 ADI PROHIBITED WITH LACT Z
4550	1	0.01%	95.47%	DLNUM=0003 LTN= DIRNAME REQUIRED ON FOREIGN OR SECONDARY LISTING
4600	22	0.15%	95.62%	DLNUM=0001 LTN= AMPERSAND REQUIRED WITH DLNM
4830	2	0.01%	95.63%	ONLY ONE DACT PER LSR
4837	45	0.30%	95.94%	DACT REQUIRED
5005	46	0.31%	96.25%	LOCNUM=000 THE FOLLOWING FIELDS ARE REQUIRED; HNUM, HA, AND HID
5015	22	0.15%	96.39%	HTQTY MUST EQUAL TOTAL NUMBER OF HNUM ON THIS REQUEST
5025	43	0.29%	96.68%	LOCNUM=000 HNUM= HA=G HA MUST BE N, E, C, OR D
5035	2	0.01%	96.70%	REFNUM=0001-TELNO= TER MUST BE 4 NUMERICS
5065	6	0.04%	96.74%	LOCNUM=000 HNUM=00001 HID ENTRY FOR HNTYP 1 2 3 OR 4 MUST BE N OR UP TO 3 ALPHAS OR 4 NUMERICS
5070	5	0.03%	96.77%	LOCNUM=000 HNUM=00001 HID MUST BE N WHEN HA IS N AND HNTYP IS 1, 2, 3 OR 4
5095	1	0.01%	96.78%	LOCNUM=000 HNUM=00001 TLI PROHIBITED WHEN HNTYP IS 1, 2, 3 OR 4 AND NOTYP IS T
5098	7	0.05%	96.82%	LOCNUM=000 HNUM=00001 HNTYP REQUIRED FOR THIS ACT TYPE/HA COMBINATION
5105	1	0.01%	96.83%	LOCNUM=000 HNUM=00001 HLA=C HLA VALID ENTRIES ARE N, E OR D
5115	4	0.03%	96.86%	LOCNUM=000 HNUM=00001 HLA=E HLA OF E PROHIBITED WHEN HUNT GROUP ACTIVITY IS N
5125	1	0.01%	96.86%	LOCNUM=000 HNUM=00001 HTSEQ=0003 SAME HTSEQ NOT ALLOWED FOR MORE THAN ONE HT WHEN HLA IS N OR E
5135	5	0.03%	96.90%	LOCNUM=000 HNUM=00001 HTSEQ=0005 SAME HT NOT ALLOWED IN MORE THAN ONE HTSEQ WHEN HLA IS N OR E
5138	1	0.01%	96.90%	LOCNUM=000 HNUM=00001 NOTYP REQUIRED FOR THIS HA/HLA COMBINATION
5153	2	0.01%	96.92%	LOCNUM=000 HNUM=00001 HT REQUIRED FOR THIS HA/HLA COMBINATION
5160	2	0.01%	96.93%	LOCNUM=000 HNUM=00001 HT WITH HLA OF E OR N, CANNOT EXCEED 3 IN AN HID WHEN TOS IS 2A IN AL
5185	17	0.11%	97.05%	LOCNUM=000 HNUM=00001 HT= FOR HNTYP 5 OR 6, HT MUST BE 5 OR 10 ALPHANUMERIC
6005	5	0.03%	97.08%	NC CODE INVALID
6010	2	0.01%	97.09%	REFNUM=0001 -ECCKT REQUIRED WHEN ACT FIELD IS C, D, M, T OR R ON REQTYP'S A OR B
6021	2	0.01%	97.11%	NCI CODE INVALID
6030	2	0.01%	97.12%	SECNCI REQUIRED FOR NC
6045	51	0.34%	97.46%	INVALID NC/NCI/SECNCI COMBINATION (STOP EDIT)
6046	2	0.01%	97.48%	SECNCI CODE INVALID
6050	22	0.15%	97.62%	REQTYP/LOOP TYPE COMBINATION INVALID
6055	4	0.03%	97.65%	LQTY IS REQUIRED FOR REQTYP/ACT COMBINATION

AGGREGATE ORDER TYPES				
ERROR DETAILS (Fatal Errors)				
Error Type (by error code)	**Count**	**%**	**S %**	**Error Description**
7000	11	0.07%	97.73%	EAN OR EATN OR LEATN ON LINES OR LEAN ON LINES IS REQUIRED WHEN ACT IS P, Q OR V
7055	80	0.54%	98.26%	NUM= TELNO= ACCOUNT IS FINAL
7080	1	0.01%	98.27%	EATN AND AN ARE REQUIRED FOR REQTYP
8005	7	0.05%	98.32%	DNUM=00001 TC OPT PROHIBITED WITH THIS REQTYP/ACT TYPE COMBINATION
8040	6	0.04%	98.36%	LOCNUM= DISCNBR=&DISCNM DNUM=&DNUM TC TO PRIMARY CANNOT BE THE SAME AS THE NUMBER BEING REFFER
8110	9	0.06%	98.42%	LOCNUM= DNUM=00001 TC PER DATE IS INVALID, MUST BE LATER THAN THE LSR RECEIPT DATE
8120	1	0.01%	98.43%	LNUM=00002 TC OPT VALID ENTRY IS ST, NO, CA OR TC
8125	6	0.04%	98.47%	LNUM=00001 TC OPT OF CA IS INVALID WHEN LNA IS ANYTHING BUT C, G, N OR V
8140	91	0.61%	99.08%	LNUM=00001 TC OPT PROHIBITED IF TC FR IS NOT POPULATED ON REQTYP E, F OR M FOR LNA C, G, N OR V
8180	21	0.14%	99.22%	LNUM=00001 TC TO PRIMARY NUMBER MUST BE DIFFERENT FROM NUMBER BEING REFERRED
8210	8	0.05%	99.27%	LNUM=00002 TC PER PROHIBITED WHEN LNUM TC OPT IS NOT ST OR TC
8215	15	0.10%	99.37%	LNUM=00001 TC PER DATE INVALID. IT MUST BE LATER THAN THE LSR RECEIPT DATE
8255	91	0.61%	99.99%	INVALID ACTIVITY TYPE
9870	2	0.01%	100.00%	ATN OR EATN REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
TOTAL	**14,862**			

AGGREGATE ORDER TYPES

ERROR DETAILS - 8825

Error Type (by error code)	Error Description
8825	ORDER ERR: SA LIST 023 LIN STREET NAME FOR SA NOT VALID FOR NPA NXX!
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: CS IDNT 011 LIN USOC FOLLOWING CS IS INCORRECT! OCS 1FR
8825	ORDER ERR: LN LIST 010 LIN RECAPPED LN, NLST OR NP MAY NOT APPEAR! ILN (LNR) CROS
8825	ORDER ERR: DSA IDNT 010 LI DSA PRESENT - NEED CATEGORY L USOC OR SMV USOC!
8825	ORDER ERR: TN SAE 038 LINE TN OR TLI IS REQUIRED FOR INWARD CATEGORY D USOCS!
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: ZLLU SAE 009 LI ZLLU MUST APPEAR!
8825	ORDER ERR: TYA BILL 008 LI TYA REQUIRED WITH SIC CODE OF 98XX
8825	ORDER ERR: LCON SAE 007 LI LCON FORMAT INCORRECT! IG2 CKL
8825	ORDER ERR: RCU SAE 009 LIN RCU CODESET INVALID! I1 1FR /TN
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1 DRS /TN
8825	ORDER ERR: DSA IDNT 009 LI DSA MUST APPEAR IN IDNT!
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1 DRS /TN
8825	ORDER ERR: ZLLU SAE 009 LI ZLLU MUST APPEAR!
8825	ORDER ERR: PKG SAE 010 LIN PKG NOT VALID ON THIS USOC! T1 1FB /TN
8825	ORDER ERR: RCU SAE 009 LIN RCU CODESET INVALID! I1 14R /TN
8825	ORDER ERR: CFND SAE 016 LI SEE SOER DOCUMENTATION! T1
8825	ORDER ERR: PKG SAE 010 LIN PKG NOT VALID ON THIS USOC! T1 1FB
8825	ORDER ERR: PIC SAE 012 LIN PIC MUST APPEAR ON I AND T ACTION CODED CATEGORY D USOC!
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: FORMAT SAE 389 I1 DRS /TN
8825	ORDER ERR: ZLLU SAE 009 LI ZLLU MUST APPEAR!
8825	ORDER ERR: NLST LIST 013 L SEE SOER DOCUMENTATION! INLST(NON-LIST) INTERPRINT EQUI
8825	ORDER ERR: LN LIST 010 LIN SEE SOER DOCUMENTATION! ILN

AGGREGATE ORDER TYPES

ERROR DETAILS - 8825

Error Type (by error code)	Error Description
8825	ORDER ERR: RCU SAE 009 LIN RCU CODESET INVALID! I1 14R /
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: SS BILL 007 LIN SS DATA FORMAT INCORRECT! ISS
8825	ORDER ERR: SIC LIST 012 LI SIC CODE NOT ON BRIS SIC TABLE! ISIC 3047
8825	ORDER ERR: RESH BILL 023 L USOC BSX++ MAY NOT APPEAR!
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: FORMAT 374 LINE EUCLC: 0001 RELAY: 0000=
8825	ORDER ERR: ADL SAE 010 LIN ADL MUST APPEAR! I1
8825	ORDER ERR: LOC LIST 019 LI INVALID LAST CHARACTER FOR LEVELS 1-3! ILOC LOT 4 DES (
8825	ORDER ERR: SA LIST 023 LIN STREET NAME FOR SA NOT VALID FOR NPA NXX!
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: LCON SAE 007 LI LCON FORMAT INCORRECT! CKL
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: ROUT LIST 007 L ROUT INVALID ON THIS ORDER!
8825	ORDER ERR: TYA BILL 008 LI TYA REQUIRED WITH SIC CODE OF 98XX
8825	ORDER ERR: PKG SAE 010 LIN PKG NOT VALID ON THIS USOC! T1
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1
8825	ORDER ERR: TCP TFC 007 LIN INVALID TCP DATE! TCP 06-13-00

AGGREGATE ORDER TYPES

ERROR DETAILS - 8825

Error Type (by error code)	Error Description
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: DSA IDNT 009 LI DSA MUST APPEAR IN IDNT!
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1
8825	ORDER ERR: ADL SAE 010 LIN ADL MUST APPEAR! I1 1FR /TN
8825	ORDER ERR: PCA SAE 013 LIN SEE SOER DOCUMENTATION! T1
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA

AGGREGATE ERROR DETA
Error Type (by error code)
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AGGREGATE ERROR DETA
Error Type (by error code)
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AGGREGATE ERROR DETA
Error Type (by error code)
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ORDER TYPES
ILS - 1000
Error Description
CLEARED ERR BY ISSUING ORDER MANUALLY
CLEARED SYSTEM ERRORS OSCOL AND UEAMC
CLEARED UP SYSTEM ERRORS
CLEARED ERROR FOR SYSTEM GENERATED ORDER#
CORRECTED SYSTEM GENERATED ERRORS FOR ORDER#
CLEANED UP SYSTEM ERRORS
CANCEL PER CLEC.
PUT IN E STATUS TO DROP OFF-ORD CANCELLED BY CLEC
CLEARED ALL SYSTEM ERRORS IN DUE DATE CHANGE BY SYSTEM TO 070700
ORDERDD 06-27-00 WORKED TO CHG LISTING
PLACED IN E-STAT SUP 1 ON VER 1 THANKS
ERR PLACED IN E-STAT SUP 1
ERR CLEARED-ORDER ISS TO PROVIDE 1 LOOP
CORRECT SYSTEM ERRORS
CAN PER CLEC
ERROR TO DROP, PON CANCELLED PER SUP 01
EU NAME IS INCOMPLETE, PLS VERIFY AND RESUBMIT;
CLEAN UP SYSTEM ERROR AND ADD SHELVES TO LOC FLR INFO
CORRECTED SYSTEM ERRORS FOR ORDER#
CORRECTED ERRORS ON ORDER BY REMOVING OCOSL & UEAMC WHICH SHOULD NOT BE ON LY-- REQUEST
CLEARED ERROR FOR SYSTEM GENERATED ORDER, ORDER #
ERROR TO DROP, UNABLE TO FORCE FOC ON C51RKDT0 CPX 06-08-00..
ACCOUNT , SERVICE ORDER, DD 06-30-00
ERROR TO DROP, UNABLE TO FORCE FOC ON
CANCELLED ORDER PER SUP 1 LESOG
CORRECT MAN CODE ON ROUTING ERROR MADE BY SYSTEM
RECVD SUP 1 TO CANCEL
CORRECT SYSTEM ERROS

ORDER TYPES
ILS - 1000
Error Description
ERR PLACED IN E-STAT SUP 1 ON VER 1
UPDATE TO CHANGE DUE DATE TO 6-27
ERR PLACED IN E-STAT ORDER COMPLETED
CLEARED ERR FOR ORDER # , PON#,
CORRECT SYSTEM ERRORS
CORRECT SYSTEM ERRORS
CLEARED ERROR FOR SYSTEM GENERATED ORDER #
CLEARED ERROR
CORRECT SVC ORDER BY REMOVING OCOSL & UEAMC-WHCH SHOULD NOT BE ON LY-- RQST
CORRECT ERRORS
CORRECTED SYSTEM GENERATED ORDERS, ORDER#
CORRECTED SYSTEM GENERATED ORDER #
SENT S STATUS REFERAL FORM 06-20-00.
ISS ORD C509GNJ6 DD 0703 ERR STAT 2 COR FOC-
DD 2000-07-05
ORDER CANCELLED
CLAIMED IN ERROR
ORDER PLACED IN ERROR BUCKET. RECORD ORD CPX B4 FOC WAS SENT.
DD 06-14-00
DD 07-06-00
ORDER NY32B0F8 DOES NOT HAVE PON ON IT..
DD 2000-07-05
CORRECT SYSTEM ERRORS
CLEAR UP SYSTEM ERRORS
ERR TO DROP OFF, ORD
ERR CLEARED-ORDER ISS TO PROVIDE 1 LOOP
CORRECT SYSTEM ERRORS
CORRECT SYSTEM PROBLEMS

ORDER TYPES
ILS - 1000
Error Description
CLEARED UP SYSTEM ERRORS
CLEARED ERRORS FROM ORDER TO FLOW THRU
CLEAR SYSTEM ERRORS OCOSL AND DFDT
CORRECT ON ODR NUMBER
ORDER BY PLACING DFDT INFO IN PROPER PLACE AND REMOVING OCOSL (NOT VALID ON LY--ORDER)

	PERCENT ACHIEVED FLOW-THROUGH	PERCENT FLOW THROUGH
CLEC AGGREGATE		
REGION ALL SERVICES	47.86%	87.62%

AGGREGATE ORDER TYPES													
Company Info				LSR PROCESSING							FLOWTHROUGH		
	Mechanized Interface Used			Manual	Rejects	Validated	Errors						
Name	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Pecent Flow Through
1	3264	0	3264	1054	202	2008	556	295	261	1452	51.84%	72.31%	83.11%
2	2,601	0	2,601	289	190	2,122	291	83	208	1,831	83.11%	86.29%	95.66%
3	2,526	0	2,526	842	135	1,549	142	38	104	1,407	61.52%	90.83%	97.37%
4	0	1,841	1,841	1,703	138	0	0	0	0	0	0.00%	0.00%	0.00%
5	0	1,629	1,629	805	182	642	231	125	106	411	30.65%	64.02%	76.68%
6	1,076	0	1,076	274	120	682	79	51	28	603	64.98%	88.42%	92.20%
7	0	925	925	288	127	510	143	59	84	367	51.40%	71.96%	86.15%
8	630	0	630	248	95	287	111	71	40	176	35.56%	61.32%	71.26%
9	0	536	536	271	90	175	62	41	21	113	26.59%	64.57%	73.38%
10	519	0	519	207	26	286	38	20	18	248	52.21%	86.71%	92.54%
11	513	0	513	213	97	203	48	20	28	155	39.95%	76.35%	88.57%
12	377	0	377	143	8	226	144	117	27	82	23.98%	36.28%	41.21%
13	201	0	201	104	26	71	35	27	8	36	21.56%	50.70%	57.14%
14	0	199	199	46	13	140	27	21	6	113	62.78%	80.71%	84.33%
15	195	0	195	27	26	142	40	35	5	102	62.20%	71.83%	74.45%
16	143	0	143	71	22	50	18	6	12	32	29.36%	64.00%	84.21%
17	123	0	123	54	22	47	11	4	7	36	38.30%	76.60%	90.00%
18	0	97	97	29	18	50	7	3	4	43	57.33%	86.00%	93.48%
19	86	0	86	29	27	30	11	4	7	19	36.54%	63.33%	82.61%
20	82	0	82	75	2	5	4	2	2	1	1.28%	20.00%	33.33%
21	61	0	61	51	9	1	0	0	0	1	1.92%	100.00%	100.00%
22	51	0	51	15	11	25	9	4	5	16	45.71%	64.00%	80.00%
23	0	43	43	10	10	23	3	0	3	20	66.67%	86.96%	100.00%
24	0	40	40	18	13	9	4	2	2	5	20.00%	55.56%	71.43%
25	0	20	20	16	2	2	1	0	1	1	5.88%	50.00%	100.00%
26	0	17	17	13	2	2	0	0	0	2	13.33%	100.00%	100.00%
27	0	8	8	2	6	0	0	0	0	0	0.00%	0.00%	0.00%
28	0	2	2	1	1	0	0	0	0	0	0.00%	0.00%	0.00%
29	0	2	2	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
EDI Subtotal	12,045	5,130	17,175	6,585	1,497	9,093	1,965	1,009	956	7,128	48.42%	78.39%	87.60%
TAG Subtotal		229	632	313	123	196	50	19	31	146	30.54%	74.49%	88.48%
TOTAL INTERFACES	**12,045**	**5,359**	**17,807**	**6,898**	**1,620**	**9,289**	**2,015**	**1,028**	**987**	**7,274**	**47.86%**	**78.31%**	**87.62%**

AGGREGATE ORDER TYPES	
Company Info	
Name	**FATAL REJECTS**
1	300
2	274
3	113
4	111
5	110
6	90
7	63
8	59
9	58
10	50
11	50
12	47
13	46
14	37
15	32
16	27
17	25
18	23
19	15
20	11
21	10
22	7
23	6
24	6
25	5

26	4
27	0
28	0
29	0
Total	1579

Trunk Group Performance - Aggregate

Tennessee		Average blocking percentage by hour																							
		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24
Jan-01	BellSouth	0.0123	0.0027	0.0031	0.0127	0.0014	0.0056	0.1885	0.0716	0.1263	0.0725	0.0659	0.0282	0.1653	0.5347	0.0177	0.0567	0.0425	0.0862	0.0556	0.0013	0.0082	0.0044	0.1681	0.0294
	CLEC	0.0018	0.0010	0.0000	0.0117	0.0000	0.0066	0.0086	0.1013	0.0931	0.0246	0.0186	0.0293	0.0341	0.0285	0.0321	0.1070	0.0762	0.0447	0.0647	0.3451	1.0797	0.5873	0.0615	0.0009
	Difference	0.0105	0.0017	0.0031	0.0010	0.0014	-0.0011	0.1798	-0.0298	0.0332	0.0478	0.0473	-0.0011	0.1312	0.5062	-0.0144	-0.0503	-0.0336	0.0415	-0.0091	-0.3439	-1.0716	-0.5829	0.1066	0.0285
Feb-01	BellSouth	0.0050	0.0014	0.0064	0.0071	0.0025	0.3169	0.1855	0.1093	0.0767	0.1043	0.0160	0.1113	0.1504	0.3565	0.0098	0.0682	0.0273	0.4908	0.4667	0.0205	0.0044	0.0026	2.0178	0.0948
	CLEC	0.0453	0.0502	0.0432	0.0391	0.0699	0.0664	0.0732	0.2176	0.0880	0.0356	0.0321	0.0418	0.0355	0.0417	0.0436	0.1123	0.1126	0.0982	0.1168	0.1527	0.4791	0.3546	0.0447	0.0412
	Difference	-0.0403	-0.0488	-0.0368	-0.0320	-0.0674	0.2504	0.1124	-0.1084	-0.0112	0.0687	-0.0162	0.0696	0.1149	0.3148	-0.0338	-0.0441	-0.0853	0.3927	0.3498	-0.1322	-0.4747	-0.3520	1.9731	0.0536
Mar-01	BellSouth	0.0160	0.0021	0.0034	0.0009	0.0006	0.0066	0.4853	0.1111	0.2342	0.1037	0.0480	0.0978	0.2507	0.1806	0.1420	0.0239	0.0938	0.2198	0.1666	0.0037	0.0067	0.0429	0.5616	0.0275
	CLEC	0.0020	0.0004	0.0005	0.0003	0.0001	0.0005	0.0285	0.1249	0.0963	0.0234	0.0254	0.0336	0.0321	0.0293	0.0459	0.0575	0.0662	0.0815	0.1765	0.3189	0.6817	0.3264	0.0174	0.0013
	Difference	0.0140	0.0017	0.0029	0.0006	0.0005	0.0061	0.4568	-0.0138	0.1379	0.0803	0.0226	0.0642	0.2187	0.1514	0.0961	-0.0336	0.0277	0.1382	-0.0099	-0.3152	-0.6750	-0.2835	0.5442	0.0263
Apr-01	BellSouth	0.0064	0.0043	0.0009	0.0000	0.0001	0.0133	0.6500	0.1758	0.0643	0.0168	0.2672	0.1795	0.2800	0.7795	0.2278	0.5256	0.2185	0.0843	0.0310	0.0025	0.0029	0.0060	0.2799	0.0437
	CLEC	0.0009	0.0012	0.0006	0.0002	0.0002	0.0006	0.0669	0.3935	0.1700	0.0355	0.0285	0.0450	0.0446	0.0559	0.0598	0.0541	0.1106	0.0736	0.0498	0.0781	0.2818	0.2769	0.0720	0.0142
	Difference	0.0054	0.0031	0.0003	-0.0002	-0.0001	0.0127	0.5831	-0.2177	-0.1057	-0.0188	0.2387	0.1344	0.2354	0.7236	0.1680	0.4715	0.1080	0.0107	-0.0188	-0.0755	-0.2790	-0.2709	0.2080	0.0295
May-01	BellSouth	0.0051	0.0004	0.0000	0.0000	0.0012	6.3169	7.4932	0.5002	0.1317	0.0498	0.1681	0.4471	0.3662	0.8102	0.1450	0.3898	0.2437	0.3603	0.1585	0.0060	0.0108	0.0448	2.8002	0.0804
	CLEC	0.0061	0.0053	0.0005	0.0054	0.0001	0.0007	0.0553	0.5385	0.2637	0.0559	0.0583	0.0818	0.0908	0.1086	0.0679	0.0963	0.1181	0.0833	0.0212	0.0267	0.0690	0.0992	0.0495	0.0178
	Difference	-0.0010	-0.0049	-0.0005	-0.0054	0.0011	6.3162	7.4379	-0.0383	-0.1320	-0.0061	0.1098	0.3653	0.2754	0.7016	0.0771	0.2936	0.1255	0.2770	0.1373	-0.0207	-0.0582	-0.0545	2.7507	0.0626
Jun-01	BellSouth	0.0062	0.0008	0.0006	0.0002	0.0001	0.0060	0.7409	0.0491	0.0766	0.0290	0.0375	0.0733	0.0895	0.4859	0.0602	0.0386	0.0687	0.3005	0.1453	0.0072	0.0093	0.0101	0.5068	0.0395
	CLEC	0.0881	0.4622	0.0000	0.0057	0.0001	0.0010	0.0400	0.1337	0.0874	0.0679	0.0835	0.0706	0.0491	0.0568	0.0630	0.0393	0.0491	0.0368	0.0127	0.0213	0.0495	0.0811	0.0430	0.0173
	Difference	-0.0819	-0.4614	0.0006	-0.0054	0.0000	0.0049	0.7009	-0.0846	-0.0108	-0.0389	-0.0460	0.0027	0.0404	0.4291	-0.0028	-0.0007	0.0196	0.2637	0.1326	-0.0141	-0.0402	-0.0710	0.4637	0.0223
Jul-01	BellSouth	0.0110	0.0007	0.0000	0.0024	0.3008	0.4381	1.4967	0.1027	0.0651	0.0538	0.0305	0.0097	0.1283	0.2420	0.0214	0.0161	0.1469	0.6746	0.7498	0.0070	0.0121	0.0472	0.5523	0.0287
	CLEC	0.0024	0.0028	0.0032	0.0001	0.0000	0.0005	0.0414	0.0817	0.0396	0.0134	0.0195	0.0387	0.0384	0.0160	0.0084	0.0154	0.0172	0.0201	0.0142	0.0094	0.0133	0.0588	0.0726	0.0149
	Difference	0.0086	-0.0021	-0.0032	0.0023	0.3008	0.4375	1.4553	0.0210	0.0255	0.0404	0.0110	-0.0290	0.0899	0.2260	0.0130	0.0007	0.1297	0.6544	0.7356	-0.0024	-0.0012	-0.0116	0.4796	0.0138
Aug-01	BellSouth	0.0045	0.0043	0.0018	0.0000	0.0015	0.2182	0.4095	0.1027	0.0551	0.0240	0.0175	0.0117	0.1061	0.2894	0.0173	0.0187	0.0087	0.0818	0.0357	0.0075	0.0032	0.0703	0.0180	0.0242
	CLEC	0.0049	0.0049	0.0006	0.0000	0.0001	0.0001	0.0223	0.1041	0.0221	0.0090	0.0049	0.0109	0.0194	0.0147	0.0195	0.0290	0.0508	0.0322	0.0027	0.0079	0.0324	0.0949	0.0649	0.0071
	Difference	-0.0004	-0.0006	0.0011	0.0000	0.0014	0.2181	0.3872	-0.0014	0.0330	0.0150	0.0126	0.0009	0.0867	0.2747	-0.0022	-0.0103	-0.0421	0.0496	0.0330	-0.0004	-0.0292	-0.0246	-0.0469	0.0170
Sep-01	BellSouth	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0027	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0001	0.0000	0.0000	0.0000	0.0013	0.0022	0.0000	0.0000
	CLEC	0.0180	0.0033	0.0000	0.0000	0.0002	0.0002	0.0000	0.0001	0.0224	0.0373	0.0307	0.0121	0.0045	0.0102	0.0003	0.0049	0.0201	0.0042	0.0045	0.0066	0.0659	0.0277	0.0016	0.0006
	Difference	-0.0180	-0.0033	0.0000	0.0000	-0.0002	-0.0002	0.0000	-0.0001	-0.0224	-0.0346	-0.0307	-0.0121	-0.0045	-0.0102	-0.0003	-0.0049	-0.0200	-0.0042	-0.0045	-0.0066	-0.0645	-0.0255	-0.0016	-0.0006
Oct-01	BellSouth	0.0009	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0029	0.0029	0.0000	0.0000
	CLEC	0.0091	0.0010	0.0001	0.0003	0.0006	0.0042	0.0000	0.0057	0.0140	0.0089	0.0008	0.1017	0.0038	0.0092	0.0023	0.0015	0.0131	0.0041	0.0003	0.0051	0.0259	0.0123	0.0005	0.0001
	Difference	-0.0082	-0.0010	-0.0001	-0.0003	-0.0006	-0.0042	0.0000	-0.0057	-0.0140	-0.0089	-0.0008	-0.1017	-0.0038	-0.0092	-0.0023	-0.0015	-0.0131	-0.0041	-0.0003	-0.0051	-0.0230	-0.0094	-0.0005	-0.0001
Nov-01	BellSouth	0.0009	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0001	0.0000	0.0000	0.0045	0.0108	0.0000	0.0003	0.0000	0.0005	0.0019	0.0026	0.0019	0.0000	0.0000
	CLEC	0.0041	0.0025	0.0034	0.0004	0.0000	0.0003	0.0000	0.0013	0.0000	0.0022	0.0009	0.0026	0.0032	0.0072	0.0047	0.0127	0.0201	0.0158	0.0021	0.0061	0.0047	0.0021	0.0035	0.0181
	Difference	-0.0033	-0.0025	-0.0034	-0.0004	0.0000	-0.0003	0.0000	-0.0013	0.0000	-0.0022	-0.0009	-0.0026	-0.0032	-0.0027	0.0061	-0.0127	-0.0198	-0.0158	-0.0016	-0.0041	-0.0022	-0.0002	-0.0035	-0.0181
Dec-01	BellSouth	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0013	0.0001	0.0021	0.0000	0.0000	0.0001	0.0014	0.0004	0.0000	0.0000	0.0000	0.0001	0.0016	0.0000	0.0000
	CLEC	0.0000	0.0011	0.0125	0.0002	0.0000	0.0031	0.0007	0.0007	0.0000	0.0019	0.0051	0.0034	0.0061	0.0017	0.0021	0.0094	0.0191	0.0104	0.0102	0.0083	0.0267	0.0192	0.0047	0.0067
	Difference	0.0000	-0.0011	-0.0125	-0.0002	0.0000	-0.0031	-0.0007	-0.0007	0.0000	-0.0006	-0.0050	-0.0013	-0.0061	-0.0017	-0.0021	-0.0081	-0.0187	-0.0104	-0.0102	-0.0083	-0.0266	-0.0176	-0.0047	-0.0067

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Resale - Ordering										
	% Rejected Service Requests - Mechanized										
A.1.1.1	O-7	Residence/GA(%)	Diagnostic			11.55%	23,589				Diagnostic
A.1.1.2	O-7	Business/GA(%)	Diagnostic			15.97%	576				Diagnostic
A.1.1.3	O-7	Design (Specials)/GA(%)	Diagnostic								Diagnostic
A.1.1.4	O-7	PBX/GA(%)	Diagnostic								Diagnostic
A.1.1.5	O-7	Centrex/GA(%)	Diagnostic								Diagnostic
A.1.1.6	O-7	ISDN/GA(%)	Diagnostic			0.00%	1				Diagnostic
	% Rejected Service Requests - Partially Mechanized										
A.1.2.1	O-7	Residence/GA(%)	Diagnostic			24.58%	4,402				Diagnostic
A.1.2.2	O-7	Business/GA(%)	Diagnostic			55.41%	462				Diagnostic
A.1.2.3	O-7	Design (Specials)/GA(%)	Diagnostic			100.00%	1				Diagnostic
A.1.2.4	O-7	PBX/GA(%)	Diagnostic			0.00%	1				Diagnostic
A.1.2.5	O-7	Centrex/GA(%)	Diagnostic								Diagnostic
A.1.2.6	O-7	ISDN/GA(%)	Diagnostic			33.33%	3				Diagnostic
	% Rejected Service Requests - Non-Mechanized										
A.1.3.1	O-7	Residence/GA(%)	Diagnostic			48.16%	245				Diagnostic
A.1.3.2	O-7	Business/GA(%)	Diagnostic			52.66%	338				Diagnostic
A.1.3.3	O-7	Design (Specials)/GA(%)	Diagnostic			28.83%	444				Diagnostic
A.1.3.4	O-7	PBX/GA(%)	Diagnostic			48.28%	29				Diagnostic
A.1.3.5	O-7	Centrex/GA(%)	Diagnostic			76.19%	21				Diagnostic
A.1.3.6	O-7	ISDN/GA(%)	Diagnostic			40.63%	32				Diagnostic
	Reject Interval - Mechanized										
A.1.4.1	O-8	Residence/GA(%)	>= 97% w in 1 hr			94.59%	2,737				NO
A.1.4.2	O-8	Business/GA(%)	>= 97% w in 1 hr			96.77%	93				NO
A.1.4.3	O-8	Design (Specials)/GA(%)	>= 97% w in 1 hr								
A.1.4.4	O-8	PBX/GA(%)	>= 97% w in 1 hr								
A.1.4.5	O-8	Centrex/GA(%)	>= 97% w in 1 hr								
A.1.4.6	O-8	ISDN/GA(%)	>= 97% w in 1 hr								
	Reject Interval - Partially Mechanized - 10 hours										
A.1.7.1	O-8	Residence/GA(%)	>= 85% w in 10 hrs			87.32%	1,128				YES
A.1.7.2	O-8	Business/GA(%)	>= 85% w in 10 hrs			94.07%	270				YES
A.1.7.3	O-8	Design (Specials)/GA(%)	>= 85% w in 10 hrs			100.00%	1				YES
A.1.7.4	O-8	PBX/GA(%)	>= 85% w in 10 hrs								
A.1.7.5	O-8	Centrex/GA(%)	>= 85% w in 10 hrs								
A.1.7.6	O-8	ISDN/GA(%)	>= 85% w in 10 hrs			100.00%	1				YES
	Reject Interval - Non-Mechanized										
A.1.8.1	O-8	Residence/GA(%)	>= 85% w in 24 hrs			100.00%	123				YES
A.1.8.2	O-8	Business/GA(%)	>= 85% w in 24 hrs			99.47%	190				YES
A.1.8.3	O-8	Design (Specials)/GA(%)	>= 85% w in 24 hrs			97.81%	137				YES
A.1.8.4	O-8	PBX/GA(%)	>= 85% w in 24 hrs			100.00%	14				YES
A.1.8.5	O-8	Centrex/GA(%)	>= 85% w in 24 hrs			100.00%	18				YES
A.1.8.6	O-8	ISDN/GA(%)	>= 85% w in 24 hrs			100.00%	13				YES
	FOC Timeliness - Mechanized										
A.1.9.1	O-9	Residence/GA(%)	>= 95% w in 3 hrs			98.73%	20,775				YES
A.1.9.2	O-9	Business/GA(%)	>= 95% w in 3 hrs			98.91%	460				YES
A.1.9.3	O-9	Design (Specials)/GA(%)	>= 95% w in 3 hrs								
A.1.9.4	O-9	PBX/GA(%)	>= 95% w in 3 hrs								
A.1.9.5	O-9	Centrex/GA(%)	>= 95% w in 3 hrs								
A.1.9.6	O-9	ISDN/GA(%)	>= 95% w in 3 hrs								
	FOC Timeliness - Partially Mechanized - 10 hours										
A.1.12.1	O-9	Residence/GA(%)	>= 85% w in 10 hrs			86.15%	3,740				YES
A.1.12.2	O-9	Business/GA(%)	>= 85% w in 10 hrs			92.37%	249				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.1.12.3	O-9	Design (Specials)/GA(%)	>= 85% w in 10 hrs								
A.1.12.4	O-9	PBX/GA(%)	>= 85% w in 10 hrs			0.00%	1				NO
A.1.12.5	O-9	Centrex/GA(%)	>= 85% w in 10 hrs								
A.1.12.6	O-9	ISDN/GA(%)	>= 85% w in 10 hrs			0.00%	2				NO
		FOC Timeliness - Non-Mechanized									
A.1.13.1	O-9	Residence/GA(%)	>= 85% w in 36 hrs			99.21%	127				YES
A.1.13.2	O-9	Business/GA(%)	>= 85% w in 36 hrs			99.33%	149				YES
A.1.13.3	O-9	Design (Specials)/GA(%)	>= 85% w in 36 hrs			99.38%	322				YES
A.1.13.4	O-9	PBX/GA(%)	>= 85% w in 36 hrs			100.00%	13				YES
A.1.13.5	O-9	Centrex/GA(%)	>= 85% w in 36 hrs			100.00%	5				YES
A.1.13.6	O-9	ISDN/GA(%)	>= 85% w in 36 hrs			95.45%	22				YES
		FOC & Reject Response Completeness - Mechanized									
A.1.14.1.1	O-11	Residence/EDI/GA(%)	>= 95%			99.94%	3,478				YES
A.1.14.1.2	O-11	Residence/TAG/GA(%)	>= 95%			99.32%	20,111				YES
A.1.14.2.1	O-11	Business/EDI/GA(%)	>= 95%			95.45%	22				YES
A.1.14.2.2	O-11	Business/TAG/GA(%)	>= 95%			95.49%	554				YES
A.1.14.3.1	O-11	Design (Specials)/EDI/GA(%)	>= 95%								
A.1.14.3.2	O-11	Design (Specials)/TAG/GA(%)	>= 95%								
A.1.14.4.1	O-11	PBX/EDI/GA(%)	>= 95%								
A.1.14.4.2	O-11	PBX/TAG/GA(%)	>= 95%								
A.1.14.5.1	O-11	Centrex/EDI/GA(%)	>= 95%								
A.1.14.5.2	O-11	Centrex/TAG/GA(%)	>= 95%								
A.1.14.6.1	O-11	ISDN/EDI/GA(%)	>= 95%								
A.1.14.6.2	O-11	ISDN/TAG/GA(%)	>= 95%			0.00%	1				NO
		FOC & Reject Response Completeness - Partially Mechanized									
A.1.15.1.1	O-11	Residence/EDI/GA(%)	>= 95%			100.00%	1,062				YES
A.1.15.1.2	O-11	Residence/TAG/GA(%)	>= 95%			99.88%	3,340				YES
A.1.15.2.1	O-11	Business/EDI/GA(%)	>= 95%			100.00%	23				YES
A.1.15.2.2	O-11	Business/TAG/GA(%)	>= 95%			99.09%	439				YES
A.1.15.3.1	O-11	Design (Specials)/EDI/GA(%)	>= 95%			100.00%	1				YES
A.1.15.3.2	O-11	Design (Specials)/TAG/GA(%)	>= 95%								
A.1.15.4.1	O-11	PBX/EDI/GA(%)	>= 95%								
A.1.15.4.2	O-11	PBX/TAG/GA(%)	>= 95%			100.00%	1				YES
A.1.15.5.1	O-11	Centrex/EDI/GA(%)	>= 95%								
A.1.15.5.2	O-11	Centrex/TAG/GA(%)	>= 95%								
A.1.15.6.1	O-11	ISDN/EDI/GA(%)	>= 95%								
A.1.15.6.2	O-11	ISDN/TAG/GA(%)	>= 95%			100.00%	3				YES
		FOC & Reject Response Completeness - Non-Mechanized									
A.1.16.1	O-11	Residence/GA(%)	>= 95%			95.92%	245				YES
A.1.16.2	O-11	Business/GA(%)	>= 95%			92.31%	338				NO
A.1.16.3	O-11	Design (Specials)/GA(%)	>= 95%			92.34%	444				NO
A.1.16.4	O-11	PBX/GA(%)	>= 95%			89.66%	29				NO
A.1.16.5	O-11	Centrex/GA(%)	>= 95%			90.48%	21				NO
A.1.16.6	O-11	ISDN/GA(%)	>= 95%			96.88%	32				YES
		FOC & Reject Response Completeness (Multiple Responses) - Mechanized									
A.1.17.1.1	O-11	Residence/EDI/GA(%)	>= 95%			73.82%	3,476				NO
A.1.17.1.2	O-11	Residence/TAG/GA(%)	>= 95%			98.55%	19,974				YES
A.1.17.2.1	O-11	Business/EDI/GA(%)	>= 95%			76.19%	21				NO
A.1.17.2.2	O-11	Business/TAG/GA(%)	>= 95%			98.49%	529				YES
A.1.17.3.1	O-11	Design (Specials)/EDI/GA(%)	>= 95%								
A.1.17.3.2	O-11	Design (Specials)/TAG/GA(%)	>= 95%								
A.1.17.4.1	O-11	PBX/EDI/GA(%)	>= 95%								
A.1.17.4.2	O-11	PBX/TAG/GA(%)	>= 95%								
A.1.17.5.1	O-11	Centrex/EDI/GA(%)	>= 95%								
A.1.17.5.2	O-11	Centrex/TAG/GA(%)	>= 95%								
A.1.17.6.1	O-11	ISDN/EDI/GA(%)	>= 95%								
A.1.17.6.2	O-11	ISDN/TAG/GA(%)	>= 95%								

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
		FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized									
A.1.18.1.1	O-11	Residence/EDI/GA(%)	>= 95%			96.42%	1,062				YES
A.1.18.1.2	O-11	Residence/TAG/GA(%)	>= 95%			91.10%	3,336				NO
A.1.18.2.1	O-11	Business/EDI/GA(%)	>= 95%			65.22%	23				NO
A.1.18.2.2	O-11	Business/TAG/GA(%)	>= 95%			90.34%	435				NO
A.1.18.3.1	O-11	Design (Specials)/EDI/GA(%)	>= 95%			100.00%	1				YES
A.1.18.3.2	O-11	Design (Specials)/TAG/GA(%)	>= 95%								
A.1.18.4.1	O-11	PBX/EDI/GA(%)	>= 95%								
A.1.18.4.2	O-11	PBX/TAG/GA(%)	>= 95%			100.00%	1				YES
A.1.18.5.1	O-11	Centrex/EDI/GA(%)	>= 95%								
A.1.18.5.2	O-11	Centrex/TAG/GA(%)	>= 95%								
A.1.18.6.1	O-11	ISDN/EDI/GA(%)	>= 95%								
A.1.18.6.2	O-11	ISDN/TAG/GA(%)	>= 95%			100.00%	3				YES
		FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized									
A.1.19.1	O-11	Residence/GA(%)	>= 95%			90.21%	235				NO
A.1.19.2	O-11	Business/GA(%)	>= 95%			93.91%	312				NO
A.1.19.3	O-11	Design (Specials)/GA(%)	>= 95%			93.17%	410				NO
A.1.19.4	O-11	PBX/GA(%)	>= 95%			92.31%	26				NO
A.1.19.5	O-11	Centrex/GA(%)	>= 95%			94.74%	19				NO
A.1.19.6	O-11	ISDN/GA(%)	>= 95%			100.00%	31				YES
		Resale - Provisioning									
		Order Completion Interval									
A.2.1.1.1.1	P-4	Residence/<10 circuits/Dispatch/GA(days)	Res	5.50	24,965	4.96	842	4.223	0.14796	3.6789	YES
A.2.1.1.1.2	P-4	Residence/<10 circuits/Non-Dispatch/GA(days)	Res	0.90	374,800	0.56	17,025	1.344	0.01053	31.4704	YES
A.2.1.1.2.1	P-4	Residence/>=10 circuits/Dispatch/GA(days)	Res	5.29	36	6.00	1	3.355	3.40077	-0.2097	YES
A.2.1.1.2.2	P-4	Residence/>=10 circuits/Non-Dispatch/GA(days)	Res								
A.2.1.2.1.1	P-4	Business/<10 circuits/Dispatch/GA(days)	Bus	1.99	30,820	3.35	94	4.788	0.49459	-2.7409	NO
A.2.1.2.1.2	P-4	Business/<10 circuits/Non-Dispatch/GA(days)	Bus	1.38	17,552	1.01	427	2.917	0.14286	2.5394	YES
A.2.1.2.2.1	P-4	Business/>=10 circuits/Dispatch/GA(days)	Bus	11.15	79	16.50	2	15.671	11.22060	-0.4766	YES
A.2.1.2.2.2	P-4	Business/>=10 circuits/Non-Dispatch/GA(days)	Bus	1.38	7			0.991			
A.2.1.3.1.1	P-4	Design (Specials)/<10 circuits/Dispatch/GA(days)	Design	21.93	1,794	11.00	2	18.293	12.94252	0.8444	YES
A.2.1.3.1.2	P-4	Design (Specials)/<10 circuits/Non-Dispatch/GA(days)	Design	39.64	14	4.00	1	39.334	40.71466	0.8754	YES
A.2.1.3.2.1	P-4	Design (Specials)/>=10 circuits/Dispatch/GA(days)	Design	26.37	75			18.727			
A.2.1.3.2.2	P-4	Design (Specials)/>=10 circuits/Non-Dispatch/GA(days)	Design								
A.2.1.4.1.1	P-4	PBX/<10 circuits/Dispatch/GA(days)	PBX	24.01	26	4.00	1	38.545	39.27895	0.5095	YES
A.2.1.4.1.2	P-4	PBX/<10 circuits/Non-Dispatch/GA(days)	PBX	3.38	152	2.44	13	7.213	2.08432	0.4545	YES
A.2.1.4.2.1	P-4	PBX/>=10 circuits/Dispatch/GA(days)	PBX	6.00	1			0.000			
A.2.1.4.2.2	P-4	PBX/>=10 circuits/Non-Dispatch/GA(days)	PBX	1.79	32	2.50	2	1.557	1.13463	-0.6249	YES
A.2.1.5.1.1	P-4	Centrex/<10 circuits/Dispatch/GA(days)	Centrex	6.95	770	2.50	2	12.872	9.11369	0.4888	YES
A.2.1.5.1.2	P-4	Centrex/<10 circuits/Non-Dispatch/GA(days)	Centrex	1.66	687	1.17	2	4.812	3.40755	0.1463	YES
A.2.1.5.2.1	P-4	Centrex/>=10 circuits/Dispatch/GA(days)	Centrex	19.12	27			34.549			
A.2.1.5.2.2	P-4	Centrex/>=10 circuits/Non-Dispatch/GA(days)	Centrex	3.55	212			2.840			
A.2.1.6.1.1	P-4	ISDN/<10 circuits/Dispatch/GA(days)	ISDN	22.11	585	3.00	1	27.272	27.29520	0.7002	YES
A.2.1.6.1.2	P-4	ISDN/<10 circuits/Non-Dispatch/GA(days)	ISDN	5.23	690	1.87	5	13.092	5.87614	0.5720	YES
A.2.1.6.2.1	P-4	ISDN/>=10 circuits/Dispatch/GA(days)	ISDN	35.73	11			52.292			
A.2.1.6.2.2	P-4	ISDN/>=10 circuits/Non-Dispatch/GA(days)	ISDN	3.86	228	3.00	1	3.577	3.58474	0.2400	YES
		Held Orders									
A.2.2.1.1.1	P-1	Residence/<10 circuits/Facility/GA(days)	Res	9.32	154	8.00	3	7.693	4.48483	0.2954	YES
A.2.2.1.1.2	P-1	Residence/<10 circuits/Equipment/GA(days)	Res	3.00	4	0.00	0	2.449			YES
A.2.2.1.1.3	P-1	Residence/<10 circuits/Other/GA(days)	Res	16.73	11	0.00	0	18.166			YES
A.2.2.1.2.1	P-1	Residence/>=10 circuits/Facility/GA(days)	Res	0.00	0	0.00	0				YES
A.2.2.1.2.2	P-1	Residence/>=10 circuits/Equipment/GA(days)	Res	0.00	0	0.00	0				YES
A.2.2.1.2.3	P-1	Residence/>=10 circuits/Other/GA(days)	Res	0.00	0	0.00	0				YES
A.2.2.2.1.1	P-1	Business/<10 circuits/Facility/GA(days)	Bus	24.46	28	0.00	0	36.134			YES
A.2.2.2.1.2	P-1	Business/<10 circuits/Equipment/GA(days)	Bus	0.00	0	0.00	0				YES
A.2.2.2.1.3	P-1	Business/<10 circuits/Other/GA(days)	Bus	0.00	0	0.00	0				YES
A.2.2.2.2.1	P-1	Business/>=10 circuits/Facility/GA(days)	Bus	0.00	0	0.00	0				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.2.2.2.2	P-1	Business/>=10 circuits/Equipment/GA(days)	Bus	0.00	0	0.00	0				YES
A.2.2.2.2.3	P-1	Business/>=10 circuits/Other/GA(days)	Bus	0.00	0	0.00	0				YES
A.2.2.3.1.1	P-1	Design (Specials)/<10 circuits/Facility/GA(days)	Design	0.00	0	0.00	0				YES
A.2.2.3.1.2	P-1	Design (Specials)/<10 circuits/Equipment/GA(days)	Design	15.50	2	0.00	0	14.849			YES
A.2.2.3.1.3	P-1	Design (Specials)/<10 circuits/Other/GA(days)	Design	18.50	2	0.00	0	2.121			YES
A.2.2.3.2.1	P-1	Design (Specials)/>=10 circuits/Facility/GA(days)	Design	0.00	0						
A.2.2.3.2.2	P-1	Design (Specials)/>=10 circuits/Equipment/GA(days)	Design	0.00	0						
A.2.2.3.2.3	P-1	Design (Specials)/>=10 circuits/Other/GA(days)	Design	81.00	1			0.000			
A.2.2.4.1.1	P-1	PBX/<10 circuits/Facility/GA(days)	PBX	0.00	0	0.00	0				YES
A.2.2.4.1.2	P-1	PBX/<10 circuits/Equipment/GA(days)	PBX	0.00	0	0.00	0				YES
A.2.2.4.1.3	P-1	PBX/<10 circuits/Other/GA(days)	PBX	0.00	0	0.00	0				YES
A.2.2.4.2.1	P-1	PBX/>=10 circuits/Facility/GA(days)	PBX	0.00	0	0.00	0				YES
A.2.2.4.2.2	P-1	PBX/>=10 circuits/Equipment/GA(days)	PBX	0.00	0	0.00	0				YES
A.2.2.4.2.3	P-1	PBX/>=10 circuits/Other/GA(days)	PBX	0.00	0	0.00	0				YES
A.2.2.5.1.1	P-1	Centrex/<10 circuits/Facility/GA(days)	Centrex	0.00	0	0.00	0				YES
A.2.2.5.1.2	P-1	Centrex/<10 circuits/Equipment/GA(days)	Centrex	0.00	0	0.00	0				YES
A.2.2.5.1.3	P-1	Centrex/<10 circuits/Other/GA(days)	Centrex	0.00	0	0.00	0				YES
A.2.2.5.2.1	P-1	Centrex/>=10 circuits/Facility/GA(days)	Centrex	0.00	0	0.00	0				YES
A.2.2.5.2.2	P-1	Centrex/>=10 circuits/Equipment/GA(days)	Centrex	0.00	0	0.00	0				YES
A.2.2.5.2.3	P-1	Centrex/>=10 circuits/Other/GA(days)	Centrex	0.00	0	0.00	0				YES
A.2.2.6.1.1	P-1	ISDN/<10 circuits/Facility/GA(days)	ISDN	0.00	0	0.00	0				YES
A.2.2.6.1.2	P-1	ISDN/<10 circuits/Equipment/GA(days)	ISDN	0.00	0	0.00	0				YES
A.2.2.6.1.3	P-1	ISDN/<10 circuits/Other/GA(days)	ISDN	13.00	2	0.00	0	0.000			YES
A.2.2.6.2.1	P-1	ISDN/>=10 circuits/Facility/GA(days)	ISDN	18.00	3	0.00	0	0.000			YES
A.2.2.6.2.2	P-1	ISDN/>=10 circuits/Equipment/GA(days)	ISDN	0.00	0	0.00	0				YES
A.2.2.6.2.3	P-1	ISDN/>=10 circuits/Other/GA(days)	ISDN	0.00	0	0.00	0				YES
		% Jeopardies - Mechanized									
A.2.4.1	P-2	Residence/GA(%)	Res	0.53%	419,488	0.34%	16,098		0.00058	3.3354	YES
A.2.4.2	P-2	Business/GA(%)	Bus	0.78%	49,713	0.48%	416		0.00434	0.6993	YES
A.2.4.3	P-2	Design (Specials)/GA(%)	Design	8.21%	2,437	0.00%	1		0.27452	0.2989	YES
A.2.4.4	P-2	PBX/GA(%)	PBX	1.16%	259	0.00%	11		0.03294	0.3516	YES
A.2.4.5	P-2	Centrex/GA(%)	Centrex	1.83%	1,752	0.00%	3		0.07738	0.2360	YES
A.2.4.6	P-2	ISDN/GA(%)	ISDN	5.54%	2,058	0.00%	1		0.22880	0.2421	YES
		% Jeopardies - Non-Mechanized									
A.2.5.1	P-2	Residence/GA(%)	Diagnostic			2.34%	128				Diagnostic
A.2.5.2	P-2	Business/GA(%)	Diagnostic			1.06%	94				Diagnostic
A.2.5.3	P-2	Design (Specials)/GA(%)	Diagnostic			25.00%	4				Diagnostic
A.2.5.4	P-2	PBX/GA(%)	Diagnostic			0.00%	14				Diagnostic
A.2.5.5	P-2	Centrex/GA(%)	Diagnostic			0.00%	9				Diagnostic
A.2.5.6	P-2	ISDN/GA(%)	Diagnostic			0.00%	13				Diagnostic
		Average Jeopardy Notice Interval - Mechanized									
A.2.7.1	P-2	Residence/GA(hours)	>= 48 hrs			155.56	54				YES
A.2.7.2	P-2	Business/GA(hours)	>= 48 hrs			108.00	2				YES
A.2.7.3	P-2	Design (Specials)/GA(hours)	>= 48 hrs								
A.2.7.4	P-2	PBX/GA(hours)	>= 48 hrs								
A.2.7.5	P-2	Centrex/GA(hours)	>= 48 hrs								
A.2.7.6	P-2	ISDN/GA(hours)	>= 48 hrs								
		Average Jeopardy Notice Interval - Non-Mechanized									
A.2.8.1	P-2	Residence/GA(hours)	Diagnostic			176.00	3				Diagnostic
A.2.8.2	P-2	Business/GA(hours)	Diagnostic			144.00	1				Diagnostic
A.2.8.3	P-2	Design (Specials)/GA(hours)	Diagnostic			72.00	1				Diagnostic
A.2.8.4	P-2	PBX/GA(hours)	Diagnostic								Diagnostic
A.2.8.5	P-2	Centrex/GA(hours)	Diagnostic								Diagnostic
A.2.8.6	P-2	ISDN/GA(hours)	Diagnostic								Diagnostic
		% Jeopardy Notice >= 48 hours - Mechanized									
A.2.9.1	P-2	Residence/GA(%)	95% >= 48 hrs			100.00%	54				YES
A.2.9.2	P-2	Business/GA(%)	95% >= 48 hrs			100.00%	2				YES
A.2.9.3	P-2	Design (Specials)/GA(%)	95% >= 48 hrs								

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A.2.9.4	P-2	PBX/GA(%)	95% >= 48 hrs								
A.2.9.5	P-2	Centrex/GA(%)	95% >= 48 hrs								
A.2.9.6	P-2	ISDN/GA(%)	95% >= 48 hrs								
		% Jeopardy Notice >= 48 hours - Non-Mechanized									
A.2.10.1	P-2	Residence/GA(%)	Diagnostic			100.00%	3				Diagnostic
A.2.10.2	P-2	Business/GA(%)	Diagnostic			100.00%	1				Diagnostic
A.2.10.3	P-2	Design (Specials)/GA(%)	Diagnostic			100.00%	1				Diagnostic
A.2.10.4	P-2	PBX/GA(%)	Diagnostic								Diagnostic
A.2.10.5	P-2	Centrex/GA(%)	Diagnostic								Diagnostic
A.2.10.6	P-2	ISDN/GA(%)	Diagnostic								Diagnostic
		% Missed Installation Appointments									
A.2.11.1.1.1	P-3	Residence/<10 circuits/Dispatch/GA(%)	Res	6.04%	30,700	4.56%	943		0.00788	1.8819	YES
A.2.11.1.1.2	P-3	Residence/<10 circuits/Non-Dispatch/GA(%)	Res	0.05%	388,045	0.07%	18,324		0.00016	-1.5490	YES
A.2.11.1.2.1	P-3	Residence/>=10 circuits/Dispatch/GA(%)	Res	0.00%	44	0.00%	1		0.00000		YES
A.2.11.1.2.2	P-3	Residence/>=10 circuits/Non-Dispatch/GA(%)	Res								
A.2.11.2.1.1	P-3	Business/<10 circuits/Dispatch/GA(%)	Bus	1.20%	31,289	3.09%	162		0.00858	-2.1959	NO
A.2.11.2.1.2	P-3	Business/<10 circuits/Non-Dispatch/GA(%)	Bus	0.03%	17,770	0.18%	550		0.00080	-1.8613	NO
A.2.11.2.2.1	P-3	Business/>=10 circuits/Dispatch/GA(%)	Bus	12.90%	93	0.00%	2		0.23958	0.5386	YES
A.2.11.2.2.2	P-3	Business/>=10 circuits/Non-Dispatch/GA(%)	Bus	0.00%	8						
A.2.11.3.1.1	P-3	Design (Specials)/<10 circuits/Dispatch/GA(%)	Design	4.21%	1,852	0.00%	4		0.10054	0.4189	YES
A.2.11.3.1.2	P-3	Design (Specials)/<10 circuits/Non-Dispatch/GA(%)	Design	17.65%	17	0.00%	2		0.28498	0.6192	YES
A.2.11.3.2.1	P-3	Design (Specials)/>=10 circuits/Dispatch/GA(%)	Design	8.14%	86						
A.2.11.3.2.2	P-3	Design (Specials)/>=10 circuits/Non-Dispatch/GA(%)	Design								
A.2.11.4.1.1	P-3	PBX/<10 circuits/Dispatch/GA(%)	PBX	17.86%	28	25.00%	4		0.20472	-0.3489	YES
A.2.11.4.1.2	P-3	PBX/<10 circuits/Non-Dispatch/GA(%)	PBX	0.65%	155	0.00%	19		0.01946	0.3315	YES
A.2.11.4.2.1	P-3	PBX/>=10 circuits/Dispatch/GA(%)	PBX	0.00%	1						
A.2.11.4.2.2	P-3	PBX/>=10 circuits/Non-Dispatch/GA(%)	PBX	0.00%	35	0.00%	3		0.00000		YES
A.2.11.5.1.1	P-3	Centrex/<10 circuits/Dispatch/GA(%)	Centrex	2.69%	782	0.00%	5		0.07253	0.3703	YES
A.2.11.5.1.2	P-3	Centrex/<10 circuits/Non-Dispatch/GA(%)	Centrex	0.14%	699	0.00%	3		0.02187	0.0654	YES
A.2.11.5.2.1	P-3	Centrex/>=10 circuits/Dispatch/GA(%)	Centrex	20.59%	34						
A.2.11.5.2.2	P-3	Centrex/>=10 circuits/Non-Dispatch/GA(%)	Centrex	0.47%	214	0.00%	2		0.04845	0.0965	YES
A.2.11.6.1.1	P-3	ISDN/<10 circuits/Dispatch/GA(%)	ISDN	5.09%	609	0.00%	1		0.21998	0.2314	YES
A.2.11.6.1.2	P-3	ISDN/<10 circuits/Non-Dispatch/GA(%)	ISDN	0.57%	700	0.00%	10		0.02401	0.2380	YES
A.2.11.6.2.1	P-3	ISDN/>=10 circuits/Dispatch/GA(%)	ISDN	0.00%	12						
A.2.11.6.2.2	P-3	ISDN/>=10 circuits/Non-Dispatch/GA(%)	ISDN	0.00%	229	0.00%	2		0.00000		YES
		% Provisioning Troubles within 30 Days									
A.2.12.1.1.1	P-9	Residence/<10 circuits/Dispatch/GA(%)	Res	9.42%	30,884	8.66%	1,051		0.00916	0.8269	YES
A.2.12.1.1.2	P-9	Residence/<10 circuits/Non-Dispatch/GA(%)	Res	3.84%	394,630	4.71%	18,633		0.00144	-6.0120	NO
A.2.12.1.2.1	P-9	Residence/>=10 circuits/Dispatch/GA(%)	Res	12.70%	63						
A.2.12.1.2.2	P-9	Residence/>=10 circuits/Non-Dispatch/GA(%)	Res	0.00%	1						
A.2.12.2.1.1	P-9	Business/<10 circuits/Dispatch/GA(%)	Bus	2.42%	24,638	3.70%	135		0.01326	-0.9689	YES
A.2.12.2.1.2	P-9	Business/<10 circuits/Non-Dispatch/GA(%)	Bus	4.62%	19,625	5.79%	518		0.00935	-1.2517	YES
A.2.12.2.2.1	P-9	Business/>=10 circuits/Dispatch/GA(%)	Bus	5.69%	123	0.00%	1		0.23261	0.2447	YES
A.2.12.2.2.2	P-9	Business/>=10 circuits/Non-Dispatch/GA(%)	Bus	0.00%	7						
A.2.12.3.1.1	P-9	Design (Specials)/<10 circuits/Dispatch/GA(%)	Design	3.47%	1,468	0.00%	3		0.10583	0.3283	YES
A.2.12.3.1.2	P-9	Design (Specials)/<10 circuits/Non-Dispatch/GA(%)	Design	5.56%	18						
A.2.12.3.2.1	P-9	Design (Specials)/>=10 circuits/Dispatch/GA(%)	Design	0.00%	62						
A.2.12.3.2.2	P-9	Design (Specials)/>=10 circuits/Non-Dispatch/GA(%)	Design								
A.2.12.4.1.1	P-9	PBX/<10 circuits/Dispatch/GA(%)	PBX	1.69%	59	0.00%	2		0.09281	0.1826	YES
A.2.12.4.1.2	P-9	PBX/<10 circuits/Non-Dispatch/GA(%)	PBX	0.64%	156	0.00%	5		0.03626	0.1768	YES
A.2.12.4.2.1	P-9	PBX/>=10 circuits/Dispatch/GA(%)	PBX	0.00%	4						
A.2.12.4.2.2	P-9	PBX/>=10 circuits/Non-Dispatch/GA(%)	PBX	0.00%	38	0.00%	3		0.00000		YES
A.2.12.5.1.1	P-9	Centrex/<10 circuits/Dispatch/GA(%)	Centrex	1.02%	976	0.00%	2		0.07128	0.1437	YES
A.2.12.5.1.2	P-9	Centrex/<10 circuits/Non-Dispatch/GA(%)	Centrex	2.31%	864	15.38%	13		0.04202	-3.1105	NO
A.2.12.5.2.1	P-9	Centrex/>=10 circuits/Dispatch/GA(%)	Centrex	10.42%	48						
A.2.12.5.2.2	P-9	Centrex/>=10 circuits/Non-Dispatch/GA(%)	Centrex	1.87%	107	25.00%	4		0.06897	-3.3537	NO
A.2.12.6.1.1	P-9	ISDN/<10 circuits/Dispatch/GA(%)	ISDN	6.61%	681	16.67%	6		0.10186	-0.9875	YES
A.2.12.6.1.2	P-9	ISDN/<10 circuits/Non-Dispatch/GA(%)	ISDN	1.62%	740	0.00%	10		0.04021	0.4033	YES
A.2.12.6.2.1	P-9	ISDN/>=10 circuits/Dispatch/GA(%)	ISDN	0.00%	3						

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A.2.12.6.2.2	P-9	ISDN/>=10 circuits/Non-Dispatch/GA(%)	ISDN	0.00%	197	0.00%	2		0.00000		YES
		Average Completion Notice Interval - Mechanized									
A.2.14.1.1.1	P-5	Residence/<10 circuits/Dispatch/GA(hours)	Res	6.51	28,595	0.37	805	26.332	0.94106	6.5248	YES
A.2.14.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/GA(hours)	Res	1.47	385,575	0.71	17,883	9.484	0.07255	10.4549	YES
A.2.14.1.2.1	P-5	Residence/>=10 circuits/Dispatch/GA(hours)	Res	2.23	41	0.02	1	9.123	9.23399	0.2396	YES
A.2.14.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/GA(hours)	Res								
A.2.14.2.1.1	P-5	Business/<10 circuits/Dispatch/GA(hours)	Bus	1.71	30,564	0.07	123	10.913	0.98596	1.6633	YES
A.2.14.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/GA(hours)	Bus	1.97	17,580	0.71	373	15.605	0.81650	1.5485	YES
A.2.14.2.2.1	P-5	Business/>=10 circuits/Dispatch/GA(hours)	Bus	8.71	76			26.959			
A.2.14.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/GA(hours)	Bus	0.75	8			0.387			
A.2.14.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/GA(hours)	Design	138.21	1,257	0.05	1	296.646	296.76357	0.4656	YES
A.2.14.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/GA(hours)	Design	439.29	15			1210.006			
A.2.14.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/GA(hours)	Design	99.49	46			143.741			
A.2.14.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/GA(hours)	Design								
A.2.14.4.1.1	P-5	PBX/<10 circuits/Dispatch/GA(hours)	PBX	51.29	25			122.772			
A.2.14.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/GA(hours)	PBX	14.60	150			103.308			
A.2.14.4.2.1	P-5	PBX/>=10 circuits/Dispatch/GA(hours)	PBX	7.12	1			0.000			
A.2.14.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/GA(hours)	PBX	0.70	32			0.268			
A.2.14.5.1.1	P-5	Centrex/<10 circuits/Dispatch/GA(hours)	Centrex	11.94	697			45.141			
A.2.14.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/GA(hours)	Centrex	5.11	690			35.071			
A.2.14.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/GA(hours)	Centrex	19.73	25			54.092			
A.2.14.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/GA(hours)	Centrex	3.62	212			32.090			
A.2.14.6.1.1	P-5	ISDN/<10 circuits/Dispatch/GA(hours)	ISDN	81.23	444			239.407			
A.2.14.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/GA(hours)	ISDN	25.94	641			125.371			
A.2.14.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/GA(hours)	ISDN	176.87	6			18.282			
A.2.14.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/GA(hours)	ISDN	8.79	223			40.695			
		Average Completion Notice Interval - Non-Mechanized									
A.2.15.1.1.1	P-5	Residence/<10 circuits/Dispatch/GA(hours)	Diagnostic			13.06	64				Diagnostic
A.2.15.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/GA(hours)	Diagnostic			13.92	66				Diagnostic
A.2.15.1.2.1	P-5	Residence/>=10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
A.2.15.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
A.2.15.2.1.1	P-5	Business/<10 circuits/Dispatch/GA(hours)	Diagnostic			11.24	25				Diagnostic
A.2.15.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/GA(hours)	Diagnostic			11.22	73				Diagnostic
A.2.15.2.2.1	P-5	Business/>=10 circuits/Dispatch/GA(hours)	Diagnostic			10.20	2				Diagnostic
A.2.15.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
A.2.15.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/GA(hours)	Diagnostic			287.76	2				Diagnostic
A.2.15.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/GA(hours)	Diagnostic			102.34	2				Diagnostic
A.2.15.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
A.2.15.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/GA(hours)	Diagnostic								Diagnostic
A.2.15.4.1.1	P-5	PBX/<10 circuits/Dispatch/GA(hours)	Diagnostic			13.07	4				Diagnostic
A.2.15.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/GA(hours)	Diagnostic			17.55	18				Diagnostic
A.2.15.4.2.1	P-5	PBX/>=10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
A.2.15.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/GA(hours)	Diagnostic			7.30	3				Diagnostic
A.2.15.5.1.1	P-5	Centrex/<10 circuits/Dispatch/GA(hours)	Diagnostic			20.96	4				Diagnostic
A.2.15.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/GA(hours)	Diagnostic			7.28	2				Diagnostic
A.2.15.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
A.2.15.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/GA(hours)	Diagnostic			0.50	2				Diagnostic
A.2.15.6.1.1	P-5	ISDN/<10 circuits/Dispatch/GA(hours)	Diagnostic			114.08	1				Diagnostic
A.2.15.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/GA(hours)	Diagnostic			13.41	9				Diagnostic
A.2.15.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/GA(hours)	Diagnostic								Diagnostic
A.2.15.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/GA(hours)	Diagnostic			20.48	2				Diagnostic
		Total Service Order Cycle Time - Mechanized									
A.2.17.1.1.1	P-10	Residence/<10 circuits/Dispatch/GA(days)	Diagnostic			5.44	597				Diagnostic
A.2.17.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			0.62	13,850				Diagnostic
A.2.17.1.2.1	P-10	Residence/>=10 circuits/Dispatch/GA(days)	Diagnostic			6.00	1				Diagnostic
A.2.17.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.17.2.1.1	P-10	Business/<10 circuits/Dispatch/GA(days)	Diagnostic			3.84	43				Diagnostic
A.2.17.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			1.02	133				Diagnostic
A.2.17.2.2.1	P-10	Business/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic

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A.2.17.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.17.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.17.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.17.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.17.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.17.4.1.1	P-10	PBX/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.17.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.17.4.2.1	P-10	PBX/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.17.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.17.5.1.1	P-10	Centrex/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.17.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.17.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.17.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.17.6.1.1	P-10	ISDN/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.17.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.17.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.17.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Partially Mechanized									
A.2.18.1.1.1	P-10	Residence/<10 circuits/Dispatch/GA(days)	Diagnostic			3.83	97				Diagnostic
A.2.18.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			1.51	2,540				Diagnostic
A.2.18.1.2.1	P-10	Residence/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.18.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.18.2.1.1	P-10	Business/<10 circuits/Dispatch/GA(days)	Diagnostic			6.50	18				Diagnostic
A.2.18.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			1.62	131				Diagnostic
A.2.18.2.2.1	P-10	Business/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.18.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.18.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.18.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.18.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.18.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.18.4.1.1	P-10	PBX/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.18.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.18.4.2.1	P-10	PBX/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.18.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.18.5.1.1	P-10	Centrex/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.18.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.18.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.18.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.18.6.1.1	P-10	ISDN/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.18.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.18.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.18.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Non-Mechanized									
A.2.19.1.1.1	P-10	Residence/<10 circuits/Dispatch/GA(days)	Diagnostic			6.50	28				Diagnostic
A.2.19.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			2.54	35				Diagnostic
A.2.19.1.2.1	P-10	Residence/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.19.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.19.2.1.1	P-10	Business/<10 circuits/Dispatch/GA(days)	Diagnostic			11.33	6				Diagnostic
A.2.19.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			2.18	28				Diagnostic
A.2.19.2.2.1	P-10	Business/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.19.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.19.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.19.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.19.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.19.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.19.4.1.1	P-10	PBX/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.19.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			6.00	10				Diagnostic
A.2.19.4.2.1	P-10	PBX/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.19.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic

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A.2.19.5.1.1	P-10	Centrex/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.19.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.19.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.19.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.19.6.1.1	P-10	ISDN/<10 circuits/Dispatch/GA(days)	Diagnostic			6.00	1				Diagnostic
A.2.19.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			5.00	2				Diagnostic
A.2.19.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.19.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Mechanized									
A.2.21.1.1.1	P-10	Residence/<10 circuits/Dispatch/GA(days)	Diagnostic			5.54	562				Diagnostic
A.2.21.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			0.71	4,619				Diagnostic
A.2.21.1.2.1	P-10	Residence/>=10 circuits/Dispatch/GA(days)	Diagnostic			6.00	1				Diagnostic
A.2.21.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.21.2.1.1	P-10	Business/<10 circuits/Dispatch/GA(days)	Diagnostic			3.84	43				Diagnostic
A.2.21.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			1.13	114				Diagnostic
A.2.21.2.2.1	P-10	Business/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.21.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.21.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.21.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.21.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.21.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.21.4.1.1	P-10	PBX/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.21.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.21.4.2.1	P-10	PBX/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.21.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.21.5.1.1	P-10	Centrex/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.21.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.21.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.21.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.21.6.1.1	P-10	ISDN/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.21.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.21.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.21.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Partially Mechanized									
A.2.22.1.1.1	P-10	Residence/<10 circuits/Dispatch/GA(days)	Diagnostic			3.74	85				Diagnostic
A.2.22.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			1.51	1,718				Diagnostic
A.2.22.1.2.1	P-10	Residence/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.22.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.22.2.1.1	P-10	Business/<10 circuits/Dispatch/GA(days)	Diagnostic			6.76	17				Diagnostic
A.2.22.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			1.69	119				Diagnostic
A.2.22.2.2.1	P-10	Business/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.22.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.22.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.22.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.22.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.22.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.22.4.1.1	P-10	PBX/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.22.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.22.4.2.1	P-10	PBX/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.22.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.22.5.1.1	P-10	Centrex/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.22.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.22.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.22.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.22.6.1.1	P-10	ISDN/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.22.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.22.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.22.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Non-Mechanized									

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.23.1.1.1	P-10	Residence/<10 circuits/Dispatch/GA(days)	Diagnostic			6.68	25				Diagnostic
A.2.23.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			2.56	34				Diagnostic
A.2.23.1.2.1	P-10	Residence/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.23.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.23.2.1.1	P-10	Business/<10 circuits/Dispatch/GA(days)	Diagnostic			13.75	4				Diagnostic
A.2.23.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			2.21	24				Diagnostic
A.2.23.2.2.1	P-10	Business/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.23.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.23.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.23.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.23.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.23.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.23.4.1.1	P-10	PBX/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.23.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			6.75	8				Diagnostic
A.2.23.4.2.1	P-10	PBX/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.23.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.23.5.1.1	P-10	Centrex/<10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.23.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.23.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.23.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.23.6.1.1	P-10	ISDN/<10 circuits/Dispatch/GA(days)	Diagnostic			6.00	1				Diagnostic
A.2.23.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/GA(days)	Diagnostic			5.00	2				Diagnostic
A.2.23.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/GA(days)	Diagnostic								Diagnostic
A.2.23.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/GA(days)	Diagnostic								Diagnostic
		% Completions w/o Notice or < 24 hours									
A.2.24.1.1	P-6	Residence/Dispatch/GA(%)	Diagnostic			26.10%	843				Diagnostic
A.2.24.1.2	P-6	Residence/Non-Dispatch/GA(%)	Diagnostic			77.14%	17,025				Diagnostic
A.2.24.2.1	P-6	Business/Dispatch/GA(%)	Diagnostic			55.21%	96				Diagnostic
A.2.24.2.2	P-6	Business/Non-Dispatch/GA(%)	Diagnostic			87.35%	427				Diagnostic
A.2.24.3.1	P-6	Design (Specials)/Dispatch/GA(%)	Diagnostic			0.00%	2				Diagnostic
A.2.24.3.2	P-6	Design (Specials)/Non-Dispatch/GA(%)	Diagnostic			100.00%	1				Diagnostic
A.2.24.4.1	P-6	PBX/Dispatch/GA(%)	Diagnostic			100.00%	1				Diagnostic
A.2.24.4.2	P-6	PBX/Non-Dispatch/GA(%)	Diagnostic			60.00%	15				Diagnostic
A.2.24.5.1	P-6	Centrex/Dispatch/GA(%)	Diagnostic			100.00%	2				Diagnostic
A.2.24.5.2	P-6	Centrex/Non-Dispatch/GA(%)	Diagnostic			100.00%	2				Diagnostic
A.2.24.6.1	P-6	ISDN/Dispatch/GA(%)	Diagnostic			100.00%	1				Diagnostic
A.2.24.6.2	P-6	ISDN/Non-Dispatch/GA(%)	Diagnostic			33.33%	6				Diagnostic
		Service Order Accuracy									
A.2.25.1.1.1	P-11	Residence/<10 circuits/Dispatch/GA(%)	>= 95%			100.00%	75				YES
A.2.25.1.1.2	P-11	Residence/<10 circuits/Non-Dispatch/GA(%)	>= 95%			100.00%	75				YES
A.2.25.1.2.1	P-11	Residence/>=10 circuits/Dispatch/GA(%)	>= 95%			100.00%	5				YES
A.2.25.1.2.2	P-11	Residence/>=10 circuits/Non-Dispatch/GA(%)	>= 95%								
A.2.25.2.1.1	P-11	Business/<10 circuits/Dispatch/GA(%)	>= 95%			95.00%	40				YES
A.2.25.2.1.2	P-11	Business/<10 circuits/Non-Dispatch/GA(%)	>= 95%			100.00%	35				YES
A.2.25.2.2.1	P-11	Business/>=10 circuits/Dispatch/GA(%)	>= 95%			82.35%	17				NO
A.2.25.2.2.2	P-11	Business/>=10 circuits/Non-Dispatch/GA(%)	>= 95%			78.57%	28				NO
A.2.25.3.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/GA(%)	>= 95%			88.89%	63				NO
A.2.25.3.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/GA(%)	>= 95%			100.00%	45				YES
A.2.25.3.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/GA(%)	>= 95%			100.00%	2				YES
A.2.25.3.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/GA(%)	>= 95%			100.00%	6				YES
		Resale - Maintenance and Repair									
		Missed Repair Appointments									
A.3.1.1.1	M&R-1	Residence/Dispatch/GA(%)	Res	11.69%	53,122	3.92%	1,351		0.00885	8.7774	YES
A.3.1.1.2	M&R-1	Residence/Non-Dispatch/GA(%)	Res	1.75%	31,695	1.02%	489		0.00598	1.2190	YES
A.3.1.2.1	M&R-1	Business/Dispatch/GA(%)	Bus	8.57%	7,595	7.93%	164		0.02209	0.2917	YES
A.3.1.2.2	M&R-1	Business/Non-Dispatch/GA(%)	Bus	2.82%	4,224	3.20%	125		0.01502	-0.2549	YES
A.3.1.3.1	M&R-1	Design (Specials)/Dispatch/GA(%)	Design	3.03%	824	0.00%	71		0.02121	1.4301	YES

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				Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.3.1.3.2	M&R-1	Design (Specials)/Non-Dispatch/GA(%)		Design	0.33%	1,507	0.00%	46		0.00861	0.3855	YES
A.3.1.4.1	M&R-1	PBX/Dispatch/GA(%)		PBX	20.51%	156	0.00%	5		0.18345	1.1181	YES
A.3.1.4.2	M&R-1	PBX/Non-Dispatch/GA(%)		PBX	7.44%	121	0.00%	0				YES
A.3.1.5.1	M&R-1	Centrex/Dispatch/GA(%)		Centrex	12.61%	1,427	0.00%	19		0.07667	1.6452	YES
A.3.1.5.2	M&R-1	Centrex/Non-Dispatch/GA(%)		Centrex	4.51%	843	0.00%	6		0.08500	0.5303	YES
A.3.1.6.1	M&R-1	ISDN/Dispatch/GA(%)		ISDN	11.82%	296	0.00%	4		0.16254	0.7275	YES
A.3.1.6.2	M&R-1	ISDN/Non-Dispatch/GA(%)		ISDN	2.26%	487	0.00%	2		0.10528	0.2145	YES
		Customer Trouble Report Rate										
A.3.2.1.1	M&R-2	Residence/Dispatch/GA(%)		Res	1.99%	2,667,380	1.90%	71,143		0.00054	1.7264	YES
A.3.2.1.2	M&R-2	Residence/Non-Dispatch/GA(%)		Res	1.19%	2,667,380	0.69%	71,143		0.00041	12.0961	YES
A.3.2.2.1	M&R-2	Business/Dispatch/GA(%)		Bus	1.07%	708,326	1.01%	16,189		0.00082	0.7194	YES
A.3.2.2.2	M&R-2	Business/Non-Dispatch/GA(%)		Bus	0.60%	708,326	0.77%	16,189		0.00061	-2.8639	NO
A.3.2.3.1	M&R-2	Design (Specials)/Dispatch/GA(%)		Design	0.44%	186,181	1.04%	6,810		0.00082	-7.3102	NO
A.3.2.3.2	M&R-2	Design (Specials)/Non-Dispatch/GA(%)		Design	0.81%	186,181	0.68%	6,810		0.00111	1.2068	YES
A.3.2.4.1	M&R-2	PBX/Dispatch/GA(%)		PBX	0.13%	124,305	0.19%	2,659		0.00069	-0.9008	YES
A.3.2.4.2	M&R-2	PBX/Non-Dispatch/GA(%)		PBX	0.10%	124,305	0.00%	2,659		0.00061	1.5919	YES
A.3.2.5.1	M&R-2	Centrex/Dispatch/GA(%)		Centrex	0.41%	349,227	0.45%	4,233		0.00099	-0.4071	YES
A.3.2.5.2	M&R-2	Centrex/Non-Dispatch/GA(%)		Centrex	0.24%	349,227	0.14%	4,233		0.00076	1.3116	YES
A.3.2.6.1	M&R-2	ISDN/Dispatch/GA(%)		ISDN	0.11%	261,311	0.18%	2,210		0.00072	-0.9419	YES
A.3.2.6.2	M&R-2	ISDN/Non-Dispatch/GA(%)		ISDN	0.19%	261,311	0.09%	2,210		0.00092	1.0396	YES
		Maintenance Average Duration										
A.3.3.1.1	M&R-3	Residence/Dispatch/GA(hours)		Res	26.02	53,122	15.19	1,351	36.330	1.00089	10.8245	YES
A.3.3.1.2	M&R-3	Residence/Non-Dispatch/GA(hours)		Res	7.44	31,695	3.86	489	16.908	0.77050	4.6407	YES
A.3.3.2.1	M&R-3	Business/Dispatch/GA(hours)		Bus	13.47	7,595	14.05	164	21.943	1.73182	-0.3328	YES
A.3.3.2.2	M&R-3	Business/Non-Dispatch/GA(hours)		Bus	4.78	4,224	3.68	125	19.971	1.81251	0.6097	YES
A.3.3.3.1	M&R-3	Design (Specials)/Dispatch/GA(hours)		Design	6.17	824	4.04	71	8.635	1.06802	1.9922	YES
A.3.3.3.2	M&R-3	Design (Specials)/Non-Dispatch/GA(hours)		Design	4.29	1,507	1.70	46	76.040	11.38131	0.2276	YES
A.3.3.4.1	M&R-3	PBX/Dispatch/GA(hours)		PBX	17.82	156	15.31	5	18.662	8.47864	0.2956	YES
A.3.3.4.2	M&R-3	PBX/Non-Dispatch/GA(hours)		PBX	7.29	121	0.00	0	10.303			YES
A.3.3.5.1	M&R-3	Centrex/Dispatch/GA(hours)		Centrex	14.23	1,427	21.29	19	21.866	5.04974	-1.3993	YES
A.3.3.5.2	M&R-3	Centrex/Non-Dispatch/GA(hours)		Centrex	5.46	843	0.96	6	39.133	16.03253	0.2804	YES
A.3.3.6.1	M&R-3	ISDN/Dispatch/GA(hours)		ISDN	14.80	296	8.19	4	21.531	10.83800	0.6100	YES
A.3.3.6.2	M&R-3	ISDN/Non-Dispatch/GA(hours)		ISDN	3.26	487	2.48	2	8.559	6.06468	0.1283	YES
		% Repeat Troubles within 30 Days										
A.3.4.1.1	M&R-4	Residence/Dispatch/GA(%)		Res	19.57%	53,122	13.03%	1,351		0.01093	5.9873	YES
A.3.4.1.2	M&R-4	Residence/Non-Dispatch/GA(%)		Res	15.21%	31,695	15.34%	489		0.01637	-0.0756	YES
A.3.4.2.1	M&R-4	Business/Dispatch/GA(%)		Bus	15.37%	7,595	15.85%	164		0.02846	-0.1716	YES
A.3.4.2.2	M&R-4	Business/Non-Dispatch/GA(%)		Bus	13.99%	4,224	8.00%	125		0.03148	1.9031	YES
A.3.4.3.1	M&R-4	Design (Specials)/Dispatch/GA(%)		Design	35.32%	824	49.30%	71		0.05912	-2.3649	NO
A.3.4.3.2	M&R-4	Design (Specials)/Non-Dispatch/GA(%)		Design	35.24%	1,507	45.65%	46		0.07150	-1.4569	YES
A.3.4.4.1	M&R-4	PBX/Dispatch/GA(%)		PBX	17.31%	156	0.00%	5		0.17188	1.0070	YES
A.3.4.4.2	M&R-4	PBX/Non-Dispatch/GA(%)		PBX	28.93%	121	0.00%	0				YES
A.3.4.5.1	M&R-4	Centrex/Dispatch/GA(%)		Centrex	13.81%	1,427	10.53%	19		0.07966	0.4116	YES
A.3.4.5.2	M&R-4	Centrex/Non-Dispatch/GA(%)		Centrex	16.73%	843	0.00%	6		0.15290	1.0939	YES
A.3.4.6.1	M&R-4	ISDN/Dispatch/GA(%)		ISDN	27.03%	296	25.00%	4		0.22354	0.0907	YES
A.3.4.6.2	M&R-4	ISDN/Non-Dispatch/GA(%)		ISDN	26.49%	487	0.00%	2		0.31267	0.8472	YES
		Out of Service > 24 hours										
A.3.5.1.1	M&R-5	Residence/Dispatch/GA(%)		Res	31.04%	32,705	14.34%	1,067		0.01439	11.6059	YES
A.3.5.1.2	M&R-5	Residence/Non-Dispatch/GA(%)		Res	11.64%	9,515	4.64%	194		0.02326	3.0115	YES
A.3.5.2.1	M&R-5	Business/Dispatch/GA(%)		Bus	11.92%	4,640	10.17%	118		0.03020	0.5789	YES
A.3.5.2.2	M&R-5	Business/Non-Dispatch/GA(%)		Bus	3.57%	1,567	1.20%	83		0.02091	1.1330	YES
A.3.5.3.1	M&R-5	Design (Specials)/Dispatch/GA(%)		Design	3.03%	824	0.00%	71		0.02121	1.4301	YES
A.3.5.3.2	M&R-5	Design (Specials)/Non-Dispatch/GA(%)		Design	0.33%	1,507	0.00%	46		0.00861	0.3855	YES
A.3.5.4.1	M&R-5	PBX/Dispatch/GA(%)		PBX	26.67%	120	0.00%	4		0.22476	1.1864	YES
A.3.5.4.2	M&R-5	PBX/Non-Dispatch/GA(%)		PBX	5.43%	92	0.00%	0				YES
A.3.5.5.1	M&R-5	Centrex/Dispatch/GA(%)		Centrex	14.10%	922	37.50%	16		0.08776	-2.6665	NO
A.3.5.5.2	M&R-5	Centrex/Non-Dispatch/GA(%)		Centrex	2.42%	372	0.00%	5		0.06917	0.3497	YES
A.3.5.6.1	M&R-5	ISDN/Dispatch/GA(%)		ISDN	12.04%	274	0.00%	4		0.16392	0.7347	YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.3.5.6.2	M&R-5	ISDN/Non-Dispatch/GA(%)	ISDN	1.56%	450	0.00%	2		0.08770	0.1774	YES
	Resale - Billing										
	Invoice Accuracy										
A.4.1	B-1	GA(%)	BST - State	97.81%	$378,015,967	99.60%	$5,488,077		0.00006	-285.1578	YES
	Mean Time to Deliver Invoices - CRIS										
A.4.2	B-2	Region(business days)	BST - Region	3.67	1	3.84	1,854				NO

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Unbundled Network Elements - Ordering										
	% Rejected Service Requests - Mechanized										
B.1.1.1	O-7	Switch Ports/GA(%)	Diagnostic								Diagnostic
B.1.1.2	O-7	Local Interoffice Transport/GA(%)	Diagnostic								Diagnostic
B.1.1.3	O-7	Loop + Port Combinations/GA(%)	Diagnostic			14.33%	45,203				Diagnostic
B.1.1.4	O-7	Combo Other/GA(%)	Diagnostic								Diagnostic
B.1.1.5	O-7	xDSL (ADSL, HDSL and UCL)/GA(%)	Diagnostic			10.00%	90				Diagnostic
B.1.1.6	O-7	ISDN Loop (UDN, UDC)/GA(%)	Diagnostic			0.00%	5				Diagnostic
B.1.1.7	O-7	Line Sharing/GA(%)	Diagnostic			29.59%	98				Diagnostic
B.1.1.8	O-7	2W Analog Loop Design/GA(%)	Diagnostic			41.61%	274				Diagnostic
B.1.1.9	O-7	2W Analog Loop Non-Design/GA(%)	Diagnostic			9.93%	282				Diagnostic
B.1.1.10	O-7	2W Analog Loop w/INP Design/GA(%)	Diagnostic								Diagnostic
B.1.1.11	O-7	2W Analog Loop w/INP Non-Design/GA(%)	Diagnostic								Diagnostic
B.1.1.12	O-13	2W Analog Loop w/LNP Design/GA(%)	Diagnostic			18.75%	16				Diagnostic
B.1.1.13	O-13	2W Analog Loop w/LNP Non-Design/GA(%)	Diagnostic			78.57%	14				Diagnostic
B.1.1.14	O-7	Other Design/GA(%)	Diagnostic			11.59%	69				Diagnostic
B.1.1.15	O-7	Other Non-Design/GA(%)	Diagnostic			31.80%	3,333				Diagnostic
B.1.1.16	O-7	INP Standalone/GA(%)	Diagnostic								Diagnostic
B.1.1.17	O-13	LNP Standalone/GA(%)	Diagnostic			9.59%	1,616				Diagnostic
	% Rejected Service Requests - Partially Mechanized										
B.1.2.1	O-7	Switch Ports/GA(%)	Diagnostic								Diagnostic
B.1.2.2	O-7	Local Interoffice Transport/GA(%)	Diagnostic								Diagnostic
B.1.2.3	O-7	Loop + Port Combinations/GA(%)	Diagnostic			30.37%	13,128				Diagnostic
B.1.2.4	O-7	Combo Other/GA(%)	Diagnostic								Diagnostic
B.1.2.5	O-7	xDSL (ADSL, HDSL and UCL)/GA(%)	Diagnostic			0.00%	10				Diagnostic
B.1.2.6	O-7	ISDN Loop (UDN, UDC)/GA(%)	Diagnostic								Diagnostic
B.1.2.7	O-7	Line Sharing/GA(%)	Diagnostic			48.78%	41				Diagnostic
B.1.2.8	O-7	2W Analog Loop Design/GA(%)	Diagnostic			22.00%	300				Diagnostic
B.1.2.9	O-7	2W Analog Loop Non-Design/GA(%)	Diagnostic			36.75%	117				Diagnostic
B.1.2.10	O-7	2W Analog Loop w/INP Design/GA(%)	Diagnostic								Diagnostic
B.1.2.11	O-7	2W Analog Loop w/INP Non-Design/GA(%)	Diagnostic								Diagnostic
B.1.2.12	O-13	2W Analog Loop w/LNP Design/GA(%)	Diagnostic			38.78%	196				Diagnostic
B.1.2.13	O-13	2W Analog Loop w/LNP Non-Design/GA(%)	Diagnostic			15.25%	892				Diagnostic
B.1.2.14	O-7	Other Design/GA(%)	Diagnostic			27.03%	37				Diagnostic
B.1.2.15	O-7	Other Non-Design/GA(%)	Diagnostic			38.84%	1,071				Diagnostic
B.1.2.16	O-7	INP Standalone/GA(%)	Diagnostic								Diagnostic
B.1.2.17	O-13	LNP Standalone/GA(%)	Diagnostic			29.41%	1,088				Diagnostic
	% Rejected Service Requests - Non-Mechanized										
B.1.3.1	O-7	Switch Ports/GA(%)	Diagnostic								Diagnostic
B.1.3.2	O-7	Local Interoffice Transport/GA(%)	Diagnostic			0.00%	1				Diagnostic
B.1.3.3	O-7	Loop + Port Combinations/GA(%)	Diagnostic			38.33%	1,161				Diagnostic
B.1.3.4	O-7	Combo Other/GA(%)	Diagnostic								Diagnostic
B.1.3.5	O-7	xDSL (ADSL, HDSL and UCL)/GA(%)	Diagnostic			24.89%	237				Diagnostic
B.1.3.6	O-7	ISDN Loop (UDN, UDC)/GA(%)	Diagnostic			10.97%	392				Diagnostic
B.1.3.7	O-7	Line Sharing/GA(%)	Diagnostic			17.24%	58				Diagnostic
B.1.3.8	O-7	2W Analog Loop Design/GA(%)	Diagnostic			45.39%	141				Diagnostic
B.1.3.9	O-7	2W Analog Loop Non-Design/GA(%)	Diagnostic			24.06%	906				Diagnostic
B.1.3.10	O-7	2W Analog Loop w/INP Design/GA(%)	Diagnostic			0.00%	2				Diagnostic
B.1.3.11	O-7	2W Analog Loop w/INP Non-Design/GA(%)	Diagnostic			33.33%	3				Diagnostic
B.1.3.12	O-13	2W Analog Loop w/LNP Design/GA(%)	Diagnostic			66.67%	21				Diagnostic
B.1.3.13	O-13	2W Analog Loop w/LNP Non-Design/GA(%)	Diagnostic			36.03%	136				Diagnostic
B.1.3.14	O-7	Other Design/GA(%)	Diagnostic			32.47%	308				Diagnostic
B.1.3.15	O-7	Other Non-Design/GA(%)	Diagnostic			36.09%	1,114				Diagnostic
B.1.3.16	O-7	INP Standalone/GA(%)	Diagnostic			45.33%	75				Diagnostic
B.1.3.17	O-13	LNP Standalone/GA(%)	Diagnostic			28.70%	1,087				Diagnostic

Reject Interval - Mechanized

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.4.1	O-8	Switch Ports/GA(%)	>= 97% w in 1 hr								
B.1.4.2	O-8	Local Interoffice Transport/GA(%)	>= 97% w in 1 hr								
B.1.4.3	O-8	Loop + Port Combinations/GA(%)	>= 97% w in 1 hr			91.36%	6,508				NO
B.1.4.4	O-8	Combo Other/GA(%)	>= 97% w in 1 hr								
B.1.4.5	O-8	xDSL (ADSL, HDSL and UCL)/GA(%)	>= 97% w in 1 hr			100.00%	9				YES
B.1.4.6	O-8	ISDN Loop (UDN, UDC)/GA(%)	>= 97% w in 1 hr								
B.1.4.7	O-8	Line Sharing/GA(%)	>= 97% w in 1 hr			56.67%	30				NO
B.1.4.8	O-8	2W Analog Loop Design/GA(%)	>= 97% w in 1 hr			88.60%	114				NO
B.1.4.9	O-8	2W Analog Loop Non-Design/GA(%)	>= 97% w in 1 hr			64.29%	28				NO
B.1.4.10	O-8	2W Analog Loop w/INP Design/GA(%)	>= 97% w in 1 hr								
B.1.4.11	O-8	2W Analog Loop w/INP Non-Design/GA(%)	>= 97% w in 1 hr								
B.1.4.12	O-14	2W Analog Loop w/LNP Design/GA(%)	>= 97% w in 1 hr			100.00%	3				YES
B.1.4.13	O-14	2W Analog Loop w/LNP Non-Design/GA(%)	>= 97% w in 1 hr			90.91%	11				NO
B.1.4.14	O-8	Other Design/GA(%)	>= 97% w in 1 hr			87.50%	8				NO
B.1.4.15	O-8	Other Non-Design/GA(%)	>= 97% w in 1 hr			76.06%	1,086				NO
B.1.4.16	O-8	INP Standalone/GA(%)	>= 97% w in 1 hr								
B.1.4.17	O-14	LNP Standalone/GA(%)	>= 97% w in 1 hr			96.13%	155				NO
	Reject Interval - Partially Mechanized - 10 hours										
B.1.7.1	O-8	Switch Ports/GA(%)	>= 85% w in 10 hrs								
B.1.7.2	O-8	Local Interoffice Transport/GA(%)	>= 85% w in 10 hrs								
B.1.7.3	O-8	Loop + Port Combinations/GA(%)	>= 85% w in 10 hrs			87.85%	4,125				YES
B.1.7.4	O-8	Combo Other/GA(%)	>= 85% w in 10 hrs								
B.1.7.5	O-8	xDSL (ADSL, HDSL and UCL)/GA(%)	>= 85% w in 10 hrs								
B.1.7.6	O-8	ISDN Loop (UDN, UDC)/GA(%)	>= 85% w in 10 hrs								
B.1.7.7	O-8	Line Sharing/GA(%)	>= 85% w in 10 hrs			80.00%	20				NO
B.1.7.8	O-8	2W Analog Loop Design/GA(%)	>= 85% w in 10 hrs			97.14%	70				YES
B.1.7.9	O-8	2W Analog Loop Non-Design/GA(%)	>= 85% w in 10 hrs			86.05%	43				YES
B.1.7.10	O-8	2W Analog Loop w/INP Design/GA(%)	>= 85% w in 10 hrs								
B.1.7.11	O-8	2W Analog Loop w/INP Non-Design/GA(%)	>= 85% w in 10 hrs								
B.1.7.12	O-14	2W Analog Loop w/LNP Design/GA(%)	>= 85% w in 10 hrs			69.23%	78				NO
B.1.7.13	O-14	2W Analog Loop w/LNP Non-Design/GA(%)	>= 85% w in 10 hrs			94.93%	138				YES
B.1.7.14	O-8	Other Design/GA(%)	>= 85% w in 10 hrs			100.00%	10				YES
B.1.7.15	O-8	Other Non-Design/GA(%)	>= 85% w in 10 hrs			98.82%	422				YES
B.1.7.16	O-8	INP Standalone/GA(%)	>= 85% w in 10 hrs								
B.1.7.17	O-14	LNP Standalone/GA(%)	>= 85% w in 10 hrs			91.92%	334				YES
	Reject Interval - Non-Mechanized										
B.1.8.1	O-8	Switch Ports/GA(%)	>= 85% w in 24 hrs								
B.1.8.2	O-8	Local Interoffice Transport/GA(%)	>= 85% w in 24 hrs								
B.1.8.3	O-8	Loop + Port Combinations/GA(%)	>= 85% w in 24 hrs			97.37%	456				YES
B.1.8.4	O-8	Combo Other/GA(%)	>= 85% w in 24 hrs								
B.1.8.5	O-8	xDSL (ADSL, HDSL and UCL)/GA(%)	>= 85% w in 24 hrs			100.00%	62				YES
B.1.8.6	O-8	ISDN Loop (UDN, UDC)/GA(%)	>= 85% w in 24 hrs			95.74%	47				YES
B.1.8.7	O-8	Line Sharing/GA(%)	>= 85% w in 24 hrs			100.00%	10				YES
B.1.8.8	O-8	2W Analog Loop Design/GA(%)	>= 85% w in 24 hrs			98.53%	68				YES
B.1.8.9	O-8	2W Analog Loop Non-Design/GA(%)	>= 85% w in 24 hrs			100.00%	221				YES
B.1.8.10	O-8	2W Analog Loop w/INP Design/GA(%)	>= 85% w in 24 hrs								
B.1.8.11	O-8	2W Analog Loop w/INP Non-Design/GA(%)	>= 85% w in 24 hrs			100.00%	1				YES
B.1.8.12	O-14	2W Analog Loop w/LNP Design/GA(%)	>= 85% w in 24 hrs			100.00%	14				YES
B.1.8.13	O-14	2W Analog Loop w/LNP Non-Design/GA(%)	>= 85% w in 24 hrs			95.92%	49				YES
B.1.8.14	O-8	Other Design/GA(%)	>= 85% w in 24 hrs			100.00%	102				YES
B.1.8.15	O-8	Other Non-Design/GA(%)	>= 85% w in 24 hrs			99.27%	413				YES
B.1.8.16	O-8	INP Standalone/GA(%)	>= 85% w in 24 hrs			100.00%	34				YES
B.1.8.17	O-14	LNP Standalone/GA(%)	>= 85% w in 24 hrs			99.69%	318				YES
	FOC Timeliness - Mechanized										
B.1.9.1	O-9	Switch Ports/GA(%)	>= 95% w in 3 hrs								
B.1.9.2	O-9	Local Interoffice Transport/GA(%)	>= 95% w in 3 hrs								
B.1.9.3	O-9	Loop + Port Combinations/GA(%)	>= 95% w in 3 hrs			99.17%	38,537				YES
B.1.9.4	O-9	Combo Other/GA(%)	>= 95% w in 3 hrs								
B.1.9.5	O-9	xDSL (ADSL, HDSL and UCL)/GA(%)	>= 95% w in 3 hrs			100.00%	81				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.9.6	O-9	ISDN Loop (UDN, UDC)/GA(%)	>= 95% w in 3 hrs			100.00%	4				YES
B.1.9.7	O-9	Line Sharing/GA(%)	>= 95% w in 3 hrs			100.00%	79				YES
B.1.9.8	O-9	2W Analog Loop Design/GA(%)	>= 95% w in 3 hrs			100.00%	154				YES
B.1.9.9	O-9	2W Analog Loop Non-Design/GA(%)	>= 95% w in 3 hrs			98.41%	252				YES
B.1.9.10	O-9	2W Analog Loop w/INP Design/GA(%)	>= 95% w in 3 hrs								
B.1.9.11	O-9	2W Analog Loop w/INP Non-Design/GA(%)	>= 95% w in 3 hrs								
B.1.9.12	O-15	2W Analog Loop w/LNP Design/GA(%)	>= 95% w in 3 hrs			100.00%	13				YES
B.1.9.13	O-15	2W Analog Loop w/LNP Non-Design/GA(%)	>= 95% w in 3 hrs			100.00%	2				YES
B.1.9.14	O-9	Other Design/GA(%)	>= 95% w in 3 hrs			100.00%	60				YES
B.1.9.15	O-9	Other Non-Design/GA(%)	>= 95% w in 3 hrs			99.71%	2,451				YES
B.1.9.16	O-9	INP Standalone/GA(%)	>= 95% w in 3 hrs								
B.1.9.17	O-15	LNP Standalone/GA(%)	>= 95% w in 3 hrs			97.94%	1,458				YES
		FOC Timeliness - Partially Mechanized - 10 hours									
B.1.12.1	O-9	Switch Ports/GA(%)	>= 85% w in 10 hrs								
B.1.12.2	O-9	Local Interoffice Transport/GA(%)	>= 85% w in 10 hrs								
B.1.12.3	O-9	Loop + Port Combinations/GA(%)	>= 85% w in 10 hrs			91.93%	10,286				YES
B.1.12.4	O-9	Combo Other/GA(%)	>= 85% w in 10 hrs								
B.1.12.5	O-9	xDSL (ADSL, HDSL and UCL)/GA(%)	>= 85% w in 10 hrs			80.00%	10				NO
B.1.12.6	O-9	ISDN Loop (UDN, UDC)/GA(%)	>= 85% w in 10 hrs								
B.1.12.7	O-9	Line Sharing/GA(%)	>= 85% w in 10 hrs			100.00%	26				YES
B.1.12.8	O-9	2W Analog Loop Design/GA(%)	>= 85% w in 10 hrs			88.43%	242				YES
B.1.12.9	O-9	2W Analog Loop Non-Design/GA(%)	>= 85% w in 10 hrs			82.42%	91				NO
B.1.12.10	O-9	2W Analog Loop w/INP Design/GA(%)	>= 85% w in 10 hrs								
B.1.12.11	O-9	2W Analog Loop w/INP Non-Design/GA(%)	>= 85% w in 10 hrs								
B.1.12.12	O-15	2W Analog Loop w/LNP Design/GA(%)	>= 85% w in 10 hrs			77.93%	145				NO
B.1.12.13	O-15	2W Analog Loop w/LNP Non-Design/GA(%)	>= 85% w in 10 hrs			96.91%	777				YES
B.1.12.14	O-9	Other Design/GA(%)	>= 85% w in 10 hrs			92.59%	27				YES
B.1.12.15	O-9	Other Non-Design/GA(%)	>= 85% w in 10 hrs			96.75%	677				YES
B.1.12.16	O-9	INP Standalone/GA(%)	>= 85% w in 10 hrs								
B.1.12.17	O-15	LNP Standalone/GA(%)	>= 85% w in 10 hrs			95.33%	792				YES
		FOC Timeliness - Non-Mechanized									
B.1.13.1	O-9	Switch Ports/GA(%)	>= 85% w in 36 hrs								
B.1.13.2	O-9	Local Interoffice Transport/GA(%)	>= 85% w in 36 hrs			100.00%	1				YES
B.1.13.3	O-9	Loop + Port Combinations/GA(%)	>= 85% w in 36 hrs			98.40%	686				YES
B.1.13.4	O-9	Combo Other/GA(%)	>= 85% w in 36 hrs								
B.1.13.5	O-9	xDSL (ADSL, HDSL and UCL)/GA(%)	>= 85% w in 36 hrs			100.00%	184				YES
B.1.13.6	O-9	ISDN Loop (UDN, UDC)/GA(%)	>= 85% w in 36 hrs			99.71%	347				YES
B.1.13.7	O-9	Line Sharing/GA(%)	>= 85% w in 36 hrs			97.87%	47				YES
B.1.13.8	O-9	2W Analog Loop Design/GA(%)	>= 85% w in 36 hrs			100.00%	64				YES
B.1.13.9	O-9	2W Analog Loop Non-Design/GA(%)	>= 85% w in 36 hrs			99.85%	668				YES
B.1.13.10	O-9	2W Analog Loop w/INP Design/GA(%)	>= 85% w in 36 hrs			100.00%	2				YES
B.1.13.11	O-9	2W Analog Loop w/INP Non-Design/GA(%)	>= 85% w in 36 hrs			100.00%	2				YES
B.1.13.12	O-15	2W Analog Loop w/LNP Design/GA(%)	>= 85% w in 36 hrs			100.00%	8				YES
B.1.13.13	O-15	2W Analog Loop w/LNP Non-Design/GA(%)	>= 85% w in 36 hrs			98.06%	103				YES
B.1.13.14	O-9	Other Design/GA(%)	>= 85% w in 36 hrs			100.00%	212				YES
B.1.13.15	O-9	Other Non-Design/GA(%)	>= 85% w in 36 hrs			98.87%	709				YES
B.1.13.16	O-9	INP Standalone/GA(%)	>= 85% w in 36 hrs			100.00%	41				YES
B.1.13.17	O-15	LNP Standalone/GA(%)	>= 85% w in 36 hrs			99.87%	789				YES
		FOC & Reject Response Completeness - Mechanized									
B.1.14.1.1	O-11	Switch Ports/EDI/GA(%)	>= 95%								
B.1.14.1.2	O-11	Switch Ports/TAG/GA(%)	>= 95%								
B.1.14.2.1	O-11	Local Interoffice Transport/EDI/GA(%)	>= 95%								
B.1.14.2.2	O-11	Local Interoffice Transport/TAG/GA(%)	>= 95%								
B.1.14.3.1	O-11	Loop + Port Combinations/EDI/GA(%)	>= 95%			99.31%	30,199				YES
B.1.14.3.2	O-11	Loop + Port Combinations/TAG/GA(%)	>= 95%			98.49%	15,004				YES
B.1.14.4.1	O-11	Combo Other/EDI/GA(%)	>= 95%								
B.1.14.4.2	O-11	Combo Other/TAG/GA(%)	>= 95%								
B.1.14.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/GA(%)	>= 95%			100.00%	4				YES
B.1.14.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/GA(%)	>= 95%			100.00%	86				YES

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B.1.14.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/GA(%)	>= 95%								
B.1.14.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/GA(%)	>= 95%			80.00%	5				NO
B.1.14.7.1	O-11	Line Sharing/EDI/GA(%)	>= 95%			100.00%	11				YES
B.1.14.7.2	O-11	Line Sharing/TAG/GA(%)	>= 95%			100.00%	87				YES
B.1.14.8.1	O-11	2W Analog Loop Design/EDI/GA(%)	>= 95%			96.19%	236				YES
B.1.14.8.2	O-11	2W Analog Loop Design/TAG/GA(%)	>= 95%			97.37%	38				YES
B.1.14.9.1	O-11	2W Analog Loop Non-Design/EDI/GA(%)	>= 95%			100.00%	4				YES
B.1.14.9.2	O-11	2W Analog Loop Non-Design/TAG/GA(%)	>= 95%			96.04%	278				YES
B.1.14.10.1	O-11	2W Analog Loop w/INP Design/EDI/GA(%)	>= 95%								
B.1.14.10.2	O-11	2W Analog Loop w/INP Design/TAG/GA(%)	>= 95%								
B.1.14.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/GA(%)	>= 95%								
B.1.14.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/GA(%)	>= 95%								
B.1.14.12.1	O-11	2W Analog Loop w/LNP Design/EDI/GA(%)	>= 95%			100.00%	15				YES
B.1.14.12.2	O-11	2W Analog Loop w/LNP Design/TAG/GA(%)	>= 95%			100.00%	1				YES
B.1.14.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/GA(%)	>= 95%			100.00%	4				YES
B.1.14.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/GA(%)	>= 95%			90.00%	10				NO
B.1.14.14.1	O-11	Other Design/EDI/GA(%)	>= 95%			96.61%	59				YES
B.1.14.14.2	O-11	Other Design/TAG/GA(%)	>= 95%			100.00%	10				YES
B.1.14.15.1	O-11	Other Non-Design/EDI/GA(%)	>= 95%			99.51%	2,444				YES
B.1.14.15.2	O-11	Other Non-Design/TAG/GA(%)	>= 95%			98.65%	889				YES
B.1.14.16.1	O-11	INP Standalone/EDI/GA(%)	>= 95%								
B.1.14.16.2	O-11	INP Standalone/TAG/GA(%)	>= 95%								
B.1.14.17.1	O-11	LNP Standalone/EDI/GA(%)	>= 95%			99.92%	1,320				YES
B.1.14.17.2	O-11	LNP Standalone/TAG/GA(%)	>= 95%			100.00%	296				YES
		FOC & Reject Response Completeness - Partially Mechanized									
B.1.15.1.1	O-11	Switch Ports/EDI/GA(%)	>= 95%								
B.1.15.1.2	O-11	Switch Ports/TAG/GA(%)	>= 95%								
B.1.15.2.1	O-11	Local Interoffice Transport/EDI/GA(%)	>= 95%								
B.1.15.2.2	O-11	Local Interoffice Transport/TAG/GA(%)	>= 95%								
B.1.15.3.1	O-11	Loop + Port Combinations/EDI/GA(%)	>= 95%			99.97%	6,781				YES
B.1.15.3.2	O-11	Loop + Port Combinations/TAG/GA(%)	>= 95%			99.83%	6,347				YES
B.1.15.4.1	O-11	Combo Other/EDI/GA(%)	>= 95%								
B.1.15.4.2	O-11	Combo Other/TAG/GA(%)	>= 95%								
B.1.15.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/GA(%)	>= 95%			100.00%	1				YES
B.1.15.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/GA(%)	>= 95%			100.00%	9				YES
B.1.15.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/GA(%)	>= 95%								
B.1.15.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/GA(%)	>= 95%								
B.1.15.7.1	O-11	Line Sharing/EDI/GA(%)	>= 95%			100.00%	18				YES
B.1.15.7.2	O-11	Line Sharing/TAG/GA(%)	>= 95%			100.00%	23				YES
B.1.15.8.1	O-11	2W Analog Loop Design/EDI/GA(%)	>= 95%			99.65%	282				YES
B.1.15.8.2	O-11	2W Analog Loop Design/TAG/GA(%)	>= 95%			100.00%	18				YES
B.1.15.9.1	O-11	2W Analog Loop Non-Design/EDI/GA(%)	>= 95%			100.00%	2				YES
B.1.15.9.2	O-11	2W Analog Loop Non-Design/TAG/GA(%)	>= 95%			99.13%	115				YES
B.1.15.10.1	O-11	2W Analog Loop w/INP Design/EDI/GA(%)	>= 95%								
B.1.15.10.2	O-11	2W Analog Loop w/INP Design/TAG/GA(%)	>= 95%								
B.1.15.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/GA(%)	>= 95%								
B.1.15.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/GA(%)	>= 95%								
B.1.15.12.1	O-11	2W Analog Loop w/LNP Design/EDI/GA(%)	>= 95%			99.21%	127				YES
B.1.15.12.2	O-11	2W Analog Loop w/LNP Design/TAG/GA(%)	>= 95%			100.00%	69				YES
B.1.15.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/GA(%)	>= 95%			100.00%	635				YES
B.1.15.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/GA(%)	>= 95%			100.00%	257				YES
B.1.15.14.1	O-11	Other Design/EDI/GA(%)	>= 95%			100.00%	31				YES
B.1.15.14.2	O-11	Other Design/TAG/GA(%)	>= 95%			100.00%	6				YES
B.1.15.15.1	O-11	Other Non-Design/EDI/GA(%)	>= 95%			99.47%	565				YES
B.1.15.15.2	O-11	Other Non-Design/TAG/GA(%)	>= 95%			99.80%	506				YES
B.1.15.16.1	O-11	INP Standalone/EDI/GA(%)	>= 95%								
B.1.15.16.2	O-11	INP Standalone/TAG/GA(%)	>= 95%								
B.1.15.17.1	O-11	LNP Standalone/EDI/GA(%)	>= 95%			99.76%	845				YES
B.1.15.17.2	O-11	LNP Standalone/TAG/GA(%)	>= 95%			100.00%	243				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
		FOC & Reject Response Completeness - Non-Mechanized									
B.1.16.1	O-11	Switch Ports/GA(%)	>= 95%								
B.1.16.2	O-11	Local Interoffice Transport/GA(%)	>= 95%			100.00%	1				YES
B.1.16.3	O-11	Loop + Port Combinations/GA(%)	>= 95%			93.97%	1,161				NO
B.1.16.4	O-11	Combo Other/GA(%)	>= 95%								
B.1.16.5	O-11	xDSL (ADSL, HDSL and UCL)/GA(%)	>= 95%			98.31%	237				YES
B.1.16.6	O-11	ISDN Loop (UDN, UDC)/GA(%)	>= 95%			96.68%	392				YES
B.1.16.7	O-11	Line Sharing/GA(%)	>= 95%			93.10%	58				NO
B.1.16.8	O-11	2W Analog Loop Design/GA(%)	>= 95%			88.65%	141				NO
B.1.16.9	O-11	2W Analog Loop Non-Design/GA(%)	>= 95%			95.25%	906				YES
B.1.16.10	O-11	2W Analog Loop w/INP Design/GA(%)	>= 95%			100.00%	2				YES
B.1.16.11	O-11	2W Analog Loop w/INP Non-Design/GA(%)	>= 95%			100.00%	3				YES
B.1.16.12	O-11	2W Analog Loop w/LNP Design/GA(%)	>= 95%			100.00%	21				YES
B.1.16.13	O-11	2W Analog Loop w/LNP Non-Design/GA(%)	>= 95%			100.00%	136				YES
B.1.16.14	O-11	Other Design/GA(%)	>= 95%			94.48%	308				NO
B.1.16.15	O-11	Other Non-Design/GA(%)	>= 95%			95.15%	1,114				YES
B.1.16.16	O-11	INP Standalone/GA(%)	>= 95%			98.67%	75				YES
B.1.16.17	O-11	LNP Standalone/GA(%)	>= 95%			98.25%	1,087				YES
		FOC & Reject Response Completeness (Multiple Responses) - Mechanized									
B.1.17.1.1	O-11	Switch Ports/EDI/GA(%)	>= 95%								
B.1.17.1.2	O-11	Switch Ports/TAG/GA(%)	>= 95%								
B.1.17.2.1	O-11	Local Interoffice Transport/EDI/GA(%)	>= 95%								
B.1.17.2.2	O-11	Local Interoffice Transport/TAG/GA(%)	>= 95%								
B.1.17.3.1	O-11	Loop + Port Combinations/EDI/GA(%)	>= 95%			84.94%	29,991				NO
B.1.17.3.2	O-11	Loop + Port Combinations/TAG/GA(%)	>= 95%			92.37%	14,778				NO
B.1.17.4.1	O-11	Combo Other/EDI/GA(%)	>= 95%								
B.1.17.4.2	O-11	Combo Other/TAG/GA(%)	>= 95%								
B.1.17.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/GA(%)	>= 95%			100.00%	4				YES
B.1.17.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/GA(%)	>= 95%			100.00%	86				YES
B.1.17.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/GA(%)	>= 95%								
B.1.17.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/GA(%)	>= 95%			100.00%	4				YES
B.1.17.7.1	O-11	Line Sharing/EDI/GA(%)	>= 95%			54.55%	11				NO
B.1.17.7.2	O-11	Line Sharing/TAG/GA(%)	>= 95%			79.31%	87				NO
B.1.17.8.1	O-11	2W Analog Loop Design/EDI/GA(%)	>= 95%			55.51%	227				NO
B.1.17.8.2	O-11	2W Analog Loop Design/TAG/GA(%)	>= 95%			86.49%	37				NO
B.1.17.9.1	O-11	2W Analog Loop Non-Design/EDI/GA(%)	>= 95%			25.00%	4				NO
B.1.17.9.2	O-11	2W Analog Loop Non-Design/TAG/GA(%)	>= 95%			91.39%	267				NO
B.1.17.10.1	O-11	2W Analog Loop w/INP Design/EDI/GA(%)	>= 95%								
B.1.17.10.2	O-11	2W Analog Loop w/INP Design/TAG/GA(%)	>= 95%								
B.1.17.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/GA(%)	>= 95%								
B.1.17.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/GA(%)	>= 95%								
B.1.17.12.1	O-11	2W Analog Loop w/LNP Design/EDI/GA(%)	>= 95%			100.00%	15				YES
B.1.17.12.2	O-11	2W Analog Loop w/LNP Design/TAG/GA(%)	>= 95%			100.00%	1				YES
B.1.17.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/GA(%)	>= 95%			100.00%	4				YES
B.1.17.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/GA(%)	>= 95%			100.00%	9				YES
B.1.17.14.1	O-11	Other Design/EDI/GA(%)	>= 95%			89.47%	57				NO
B.1.17.14.2	O-11	Other Design/TAG/GA(%)	>= 95%			90.00%	10				NO
B.1.17.15.1	O-11	Other Non-Design/EDI/GA(%)	>= 95%			64.93%	2,432				NO
B.1.17.15.2	O-11	Other Non-Design/TAG/GA(%)	>= 95%			80.50%	877				NO
B.1.17.16.1	O-11	INP Standalone/EDI/GA(%)	>= 95%								
B.1.17.16.2	O-11	INP Standalone/TAG/GA(%)	>= 95%								
B.1.17.17.1	O-11	LNP Standalone/EDI/GA(%)	>= 95%			100.00%	1,319				YES
B.1.17.17.2	O-11	LNP Standalone/TAG/GA(%)	>= 95%			100.00%	296				YES
		FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized									
B.1.18.1.1	O-11	Switch Ports/EDI/GA(%)	>= 95%								
B.1.18.1.2	O-11	Switch Ports/TAG/GA(%)	>= 95%								
B.1.18.2.1	O-11	Local Interoffice Transport/EDI/GA(%)	>= 95%								
B.1.18.2.2	O-11	Local Interoffice Transport/TAG/GA(%)	>= 95%								
B.1.18.3.1	O-11	Loop + Port Combinations/EDI/GA(%)	>= 95%			94.67%	6,779				NO