

**Benchmark /
Analog**

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
		8.00	1				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		8.12	100				Diagnostic
							Diagnostic
		9.00	1				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		7.92	12				Diagnostic
							Diagnostic
							Diagnostic
		12.33	6				Diagnostic
		1.50	2				Diagnostic
							Diagnostic
							Diagnostic
		1.50	2				Diagnostic
							Diagnostic
							Diagnostic
		13.00	1				Diagnostic
		1.36	114				Diagnostic
							Diagnostic
		2.67	2				Diagnostic
		9.91	195				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		7.68	91				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic

$\geq 95\%$ w in 15 min

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>= 95% of requests
>= 95% of requests

		99.57%	232				YES

>= 95%
>= 95%
>= 95%
>= 95%
>= 95%
>= 95%
>= 95%
>= 95%

		82.13%	207				NO
		72.19%	151				NO
		0.00%	2				NO
		78.43%	51				NO
		72.88%	531				NO
		80.00%	5				NO
		73.33%	15				NO

Missed Repair Appointments

BellSouth Monthly State Summary

Tennessee, August 2001

B.3.1.1.1	M&R-1	Switch Ports/Dispatch/TN(%)
B.3.1.1.2	M&R-1	Switch Ports/Non-Dispatch/TN(%)
B.3.1.2.1	M&R-1	Local Interoffice Transport/Dispatch/TN(%)
B.3.1.2.2	M&R-1	Local Interoffice Transport/Non-Dispatch/TN(%)
B.3.1.3.1	M&R-1	Loop + Port Combinations/Dispatch/TN(%)
B.3.1.3.2	M&R-1	Loop + Port Combinations/Non-Dispatch/TN(%)
B.3.1.4.1	M&R-1	Combo Other/Dispatch/TN(%)
B.3.1.4.2	M&R-1	Combo Other/Non-Dispatch/TN(%)
B.3.1.5.1	M&R-1	xDSL (ADSL, HDSL and UCL)/Dispatch/TN(%)
B.3.1.5.2	M&R-1	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN(%)
B.3.1.6.1	M&R-1	UNE ISDN/Dispatch/TN(%)
B.3.1.6.2	M&R-1	UNE ISDN/Non-Dispatch/TN(%)
B.3.1.7.1	M&R-1	Line Sharing/Dispatch/TN(%)
B.3.1.7.2	M&R-1	Line Sharing/Non-Dispatch/TN(%)
B.3.1.8.1	M&R-1	2W Analog Loop Design/Dispatch/TN(%)
B.3.1.8.2	M&R-1	2W Analog Loop Design/Non-Dispatch/TN(%)
B.3.1.9.1	M&R-1	2W Analog Loop Non-Design/Dispatch/TN(%)
B.3.1.9.2	M&R-1	2W Analog Loop Non-Design/Non-Dispatch/TN(%)
B.3.1.10.1	M&R-1	Other Design/Dispatch/TN(%)
B.3.1.10.2	M&R-1	Other Design/Non-Dispatch/TN(%)
B.3.1.11.1	M&R-1	Other Non-Design/Dispatch/TN(%)
B.3.1.11.2	M&R-1	Other Non-Design/Non-Dispatch/TN(%)
B.3.1.12.1	M&R-1	LNP (Standalone)/Dispatch/TN(%)
B.3.1.12.2	M&R-1	LNP (Standalone)/Non-Dispatch/TN(%)

Customer Trouble Report Rate

B.3.2.1.1	M&R-2	Switch Ports/Dispatch/TN(%)
B.3.2.1.2	M&R-2	Switch Ports/Non-Dispatch/TN(%)
B.3.2.2.1	M&R-2	Local Interoffice Transport/Dispatch/TN(%)
B.3.2.2.2	M&R-2	Local Interoffice Transport/Non-Dispatch/TN(%)
B.3.2.3.1	M&R-2	Loop + Port Combinations/Dispatch/TN(%)
B.3.2.3.2	M&R-2	Loop + Port Combinations/Non-Dispatch/TN(%)
B.3.2.4.1	M&R-2	Combo Other/Dispatch/TN(%)
B.3.2.4.2	M&R-2	Combo Other/Non-Dispatch/TN(%)
B.3.2.5.1	M&R-2	xDSL (ADSL, HDSL and UCL)/Dispatch/TN(%)
B.3.2.5.2	M&R-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN(%)
B.3.2.6.1	M&R-2	UNE ISDN/Dispatch/TN(%)
B.3.2.6.2	M&R-2	UNE ISDN/Non-Dispatch/TN(%)
B.3.2.7.1	M&R-2	Line Sharing/Dispatch/TN(%)
B.3.2.7.2	M&R-2	Line Sharing/Non-Dispatch/TN(%)
B.3.2.8.1	M&R-2	2W Analog Loop Design/Dispatch/TN(%)
B.3.2.8.2	M&R-2	2W Analog Loop Design/Non-Dispatch/TN(%)
B.3.2.9.1	M&R-2	2W Analog Loop Non-Design/Dispatch/TN(%)
B.3.2.9.2	M&R-2	2W Analog Loop Non-Design/Non-Dispatch/TN(%)
B.3.2.10.1	M&R-2	Other Design/Dispatch/TN(%)
B.3.2.10.2	M&R-2	Other Design/Non-Dispatch/TN(%)
B.3.2.11.1	M&R-2	Other Non-Design/Dispatch/TN(%)
B.3.2.11.2	M&R-2	Other Non-Design/Non-Dispatch/TN(%)
B.3.2.12.1	M&R-2	LNP (Standalone)/Dispatch/TN(%)
B.3.2.12.2	M&R-2	LNP (Standalone)/Non-Dispatch/TN(%)

Maintenance Average Duration

B.3.3.1.1	M&R-3	Switch Ports/Dispatch/TN(hours)
B.3.3.1.2	M&R-3	Switch Ports/Non-Dispatch/TN(hours)
B.3.3.2.1	M&R-3	Local Interoffice Transport/Dispatch/TN(hours)
B.3.3.2.2	M&R-3	Local Interoffice Transport/Non-Dispatch/TN(hours)
B.3.3.3.1	M&R-3	Loop + Port Combinations/Dispatch/TN(hours)
B.3.3.3.2	M&R-3	Loop + Port Combinations/Non-Dispatch/TN(hours)
B.3.3.4.1	M&R-3	Combo Other/Dispatch/TN(hours)
B.3.3.4.2	M&R-3	Combo Other/Non-Dispatch/TN(hours)
B.3.3.5.1	M&R-3	xDSL (ADSL, HDSL and UCL)/Dispatch/TN(hours)

Benchmark / Analog

R&B (POTS)
R&B (POTS)
DS1/DS3
DS1/DS3
R&B
R&B
R&B&D - Disp
R&B&D - Disp
ADSL to Retail
ADSL to Retail
ISDN - BRI
ISDN - BRI
ADSL to Retail
ADSL to Retail
R&B - Disp
R&B - Disp
R&B (POTS) excl SB FT
R&B (POTS) excl SB FT
Design
Design
R&B
R&B
R&B (POTS)
R&B (POTS)

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
7.07%	60,579						
1.44%	30,557						
0.54%	552	0.00%	1		0.07359	0.0739	YES
0.00%	337	0.00%	4		0.00000		YES
7.09%	61,176	6.92%	636		0.01023	0.1673	YES
1.47%	30,897	2.25%	356		0.00641	-1.2190	YES
6.98%	62,713	0.00%	8		0.09010	0.7748	YES
6.98%	62,713	0.00%	2		0.18019	0.3874	YES
8.94%	492	6.06%	33		0.05131	0.5617	YES
0.00%	44	0.00%	13		0.00000		YES
16.74%	466	6.67%	45		0.05828	1.7283	YES
2.43%	493	7.69%	13		0.04330	-1.2143	YES
8.94%	492						
0.00%	44	0.00%	11		0.00000		YES
7.09%	61,176	4.27%	422		0.01254	2.2526	YES
7.09%	61,176	3.82%	157		0.02051	1.5933	YES
7.02%	60,382						
1.28%	27,732						
4.84%	1,734	0.00%	4		0.10747	0.4507	YES
1.15%	1,746	0.00%	1		0.10644	0.1076	YES
7.09%	61,176	0.00%	20		0.05740	1.2351	YES
1.47%	30,897	0.00%	13		0.03334	0.4397	YES
7.07%	60,579						
1.44%	30,557						

R&B (POTS)
R&B (POTS)
DS1/DS3
DS1/DS3
R&B
R&B
R&B&D - Disp
R&B&D - Disp
ADSL to Retail
ADSL to Retail
ISDN - BRI
ISDN - BRI
ADSL to Retail
ADSL to Retail
R&B - Disp
R&B - Disp
R&B (POTS) excl SB FT
R&B (POTS) excl SB FT
Design
Design
R&B
R&B
R&B (POTS)
R&B (POTS)

2.48%	2,438,966						
1.25%	2,438,966						
2.51%	21,962	0.65%	154		0.01282	1.4540	YES
1.53%	21,962	2.60%	154		0.01002	-1.0611	YES
2.38%	2,574,987	1.57%	40,412		0.00077	10.3786	YES
1.20%	2,574,987	0.88%	40,412		0.00055	5.8082	YES
2.10%	2,986,503	1.52%	525		0.00632	0.9108	YES
2.10%	2,986,503	0.38%	525		0.00632	2.7177	YES
1.38%	35,607	1.44%	2,288		0.00254	-0.2389	YES
0.12%	35,607	0.57%	2,288		0.00076	-5.8644	NO
1.99%	23,413	2.05%	2,196		0.00315	-0.1869	YES
2.11%	23,413	0.59%	2,196		0.00324	4.6740	YES
1.38%	35,607	0.00%	392		0.00597	2.3146	YES
0.12%	35,607	2.81%	392		0.00179	-15.0264	NO
2.38%	2,574,987	0.96%	43,929		0.00074	19.0809	YES
2.38%	2,574,987	0.36%	43,929		0.00074	27.2147	YES
2.48%	2,438,966	0.00%	130		0.01380	1.7940	YES
1.14%	2,438,966	0.00%	130		0.00935	1.2158	YES
0.42%	411,516	0.65%	619		0.00261	-0.8611	YES
0.42%	411,516	0.16%	619		0.00262	1.0028	YES
2.38%	2,574,987	1.46%	1,370		0.00417	2.1989	YES
1.20%	2,574,987	0.95%	1,370		0.00296	0.8479	YES
2.48%	2,438,966						
1.25%	2,438,966						

R&B (POTS)
R&B (POTS)
DS1/DS3
DS1/DS3
R&B
R&B
R&B&D - Disp
R&B&D - Disp
ADSL to Retail

32.53	60,579			29.861			
14.50	30,557			22.226			
3.78	552	2.25	1	3.405	3.40818	0.4503	YES
2.08	337	6.76	4	2.611	1.31307	-3.5614	NO
32.32	61,176	13.85	636	29.817	1.18847	15.5473	YES
14.39	30,897	3.92	356	22.144	1.18036	8.8699	YES
31.63	62,713	5.11	8	29.932	10.58320	2.5066	YES
31.63	62,713	7.73	2	29.932	21.16539	1.1297	YES
70.35	492	8.71	33	43.446	7.81255	7.8895	YES

BellSouth Monthly State Summary

Tennessee, August 2001

B.3.3.5.2	M&R-3	xDSL (ADSL, HDLSL and UCL)/Non-Dispatch/TN(hours)	ADSL to Retail	35.60	44	3.04	13	35.685	11.26475	2.8901	YES
B.3.3.6.1	M&R-3	UNE ISDN/Dispatch/TN(hours)	ISDN - BRI	13.91	466	9.70	45	17.426	2.72024	1.5467	YES
B.3.3.6.2	M&R-3	UNE ISDN/Non-Dispatch/TN(hours)	ISDN - BRI	2.94	493	6.41	13	7.306	2.05283	-1.6879	NO
B.3.3.7.1	M&R-3	Line Sharing/Dispatch/TN(hours)	ADSL to Retail	70.35	492			43.446			
B.3.3.7.2	M&R-3	Line Sharing/Non-Dispatch/TN(hours)	ADSL to Retail	35.60	44	16.14	11	35.685	12.02931	1.6177	YES
B.3.3.8.1	M&R-3	2W Analog Loop Design/Dispatch/TN(hours)	R&B - Disp	32.32	61,176	8.90	422	29.817	1.45649	16.0811	YES
B.3.3.8.2	M&R-3	2W Analog Loop Design/Non-Dispatch/TN(hours)	R&B - Disp	32.32	61,176	5.57	157	29.817	2.38274	11.2288	YES
B.3.3.9.1	M&R-3	2W Analog Loop Non-Design/Dispatch/TN(hours)	R&B (POTS) excl SB FT	32.54	60,382			29.863			
B.3.3.9.2	M&R-3	2W Analog Loop Non-Design/Non-Dispatch/TN(hours)	R&B (POTS) excl SB FT	15.11	27,732			22.781			
B.3.3.10.1	M&R-3	Other Design/Dispatch/TN(hours)	Design	7.28	1,734	4.25	4	27.632	13.83183	0.2191	YES
B.3.3.10.2	M&R-3	Other Design/Non-Dispatch/TN(hours)	Design	2.69	1,746	4.73	1	13.704	13.70762	-0.1494	YES
B.3.3.11.1	M&R-3	Other Non-Design/Dispatch/TN(hours)	R&B	32.32	61,176	14.86	20	29.817	6.66846	2.6182	YES
B.3.3.11.2	M&R-3	Other Non-Design/Non-Dispatch/TN(hours)	R&B	14.39	30,897	1.03	13	22.144	6.14285	2.1760	YES
B.3.3.12.1	M&R-3	LNP (Standalone)/Dispatch/TN(hours)	R&B (POTS)	32.53	60,579			29.861			
B.3.3.12.2	M&R-3	LNP (Standalone)/Non-Dispatch/TN(hours)	R&B (POTS)	14.50	30,557			22.226			
% Repeat Troubles within 30 Days											
B.3.4.1.1	M&R-4	Switch Ports/Dispatch/TN(%)	R&B (POTS)	23.50%	60,579						
B.3.4.1.2	M&R-4	Switch Ports/Non-Dispatch/TN(%)	R&B (POTS)	20.46%	30,557						
B.3.4.2.1	M&R-4	Local Interoffice Transport/Dispatch/TN(%)	DS1/DS3	37.86%	552	0.00%	1	0.48548	0.7799	YES	
B.3.4.2.2	M&R-4	Local Interoffice Transport/Non-Dispatch/TN(%)	DS1/DS3	31.45%	337	50.00%	4	0.23354	-0.7941	YES	
B.3.4.3.1	M&R-4	Loop + Port Combinations/Dispatch/TN(%)	R&B	23.40%	61,176	17.77%	636	0.01687	3.3360	YES	
B.3.4.3.2	M&R-4	Loop + Port Combinations/Non-Dispatch/TN(%)	R&B	20.35%	30,897	16.29%	356	0.02146	1.8929	YES	
B.3.4.4.1	M&R-4	Combo Other/Dispatch/TN(%)	R&B&D - Disp	23.83%	62,713	12.50%	8	0.15064	0.7522	YES	
B.3.4.4.2	M&R-4	Combo Other/Non-Dispatch/TN(%)	R&B&D - Disp	23.83%	62,713	50.00%	2	0.30127	-0.8686	YES	
B.3.4.5.1	M&R-4	xDSL (ADSL, HDLSL and UCL)/Dispatch/TN(%)	ADSL to Retail	23.58%	492	24.24%	33	0.07633	-0.0871	YES	
B.3.4.5.2	M&R-4	xDSL (ADSL, HDLSL and UCL)/Non-Dispatch/TN(%)	ADSL to Retail	22.73%	44	7.69%	13	0.13229	1.1365	YES	
B.3.4.6.1	M&R-4	UNE ISDN/Dispatch/TN(%)	ISDN - BRI	33.05%	466	17.78%	45	0.07343	2.0795	YES	
B.3.4.6.2	M&R-4	UNE ISDN/Non-Dispatch/TN(%)	ISDN - BRI	31.24%	493	7.69%	13	0.13022	1.8080	YES	
B.3.4.7.1	M&R-4	Line Sharing/Dispatch/TN(%)	ADSL to Retail	23.58%	492						
B.3.4.7.2	M&R-4	Line Sharing/Non-Dispatch/TN(%)	ADSL to Retail	22.73%	44	63.64%	11	0.14127	-2.8958	NO	
B.3.4.8.1	M&R-4	2W Analog Loop Design/Dispatch/TN(%)	R&B - Disp	23.40%	61,176	11.85%	422	0.02068	5.5844	YES	
B.3.4.8.2	M&R-4	2W Analog Loop Design/Non-Dispatch/TN(%)	R&B - Disp	23.40%	61,176	10.83%	157	0.03383	3.7151	YES	
B.3.4.9.1	M&R-4	2W Analog Loop Non-Design/Dispatch/TN(%)	R&B (POTS) excl SB FT	23.46%	60,382						
B.3.4.9.2	M&R-4	2W Analog Loop Non-Design/Non-Dispatch/TN(%)	R&B (POTS) excl SB FT	20.74%	27,732						
B.3.4.10.1	M&R-4	Other Design/Dispatch/TN(%)	Design	40.54%	1,734	75.00%	4	0.24577	-1.4020	YES	
B.3.4.10.2	M&R-4	Other Design/Non-Dispatch/TN(%)	Design	38.89%	1,746	100.00%	1	0.48764	-1.2532	YES	
B.3.4.11.1	M&R-4	Other Non-Design/Dispatch/TN(%)	R&B	23.40%	61,176	15.00%	20	0.09468	0.8868	YES	
B.3.4.11.2	M&R-4	Other Non-Design/Non-Dispatch/TN(%)	R&B	20.35%	30,897	7.69%	13	0.11169	1.1337	YES	
B.3.4.12.1	M&R-4	LNP (Standalone)/Dispatch/TN(%)	R&B (POTS)	23.50%	60,579						
B.3.4.12.2	M&R-4	LNP (Standalone)/Non-Dispatch/TN(%)	R&B (POTS)	20.46%	30,557						
Out of Service > 24 hours											
B.3.5.1.1	M&R-5	Switch Ports/Dispatch/TN(%)	R&B (POTS)	44.59%	39,430						
B.3.5.1.2	M&R-5	Switch Ports/Non-Dispatch/TN(%)	R&B (POTS)	25.90%	10,974						
B.3.5.2.1	M&R-5	Local Interoffice Transport/Dispatch/TN(%)	DS1/DS3	0.54%	552	0.00%	1	0.07359	0.0739	YES	
B.3.5.2.2	M&R-5	Local Interoffice Transport/Non-Dispatch/TN(%)	DS1/DS3	0.00%	337	0.00%	4	0.00000		YES	
B.3.5.3.1	M&R-5	Loop + Port Combinations/Dispatch/TN(%)	R&B	44.25%	39,783	13.16%	433	0.02400	12.9543	YES	
B.3.5.3.2	M&R-5	Loop + Port Combinations/Non-Dispatch/TN(%)	R&B	25.55%	11,141	2.82%	177	0.03304	6.8786	YES	
B.3.5.4.1	M&R-5	Combo Other/Dispatch/TN(%)	R&B&D - Disp	42.61%	41,502	0.00%	8	0.17485	2.4372	YES	
B.3.5.4.2	M&R-5	Combo Other/Non-Dispatch/TN(%)	R&B&D - Disp	42.61%	41,502	0.00%	2	0.34968	1.2187	YES	
B.3.5.5.1	M&R-5	xDSL (ADSL, HDLSL and UCL)/Dispatch/TN(%)	ADSL to Retail	0.00%	1	6.06%	33	0.00000		NO	
B.3.5.5.2	M&R-5	xDSL (ADSL, HDLSL and UCL)/Non-Dispatch/TN(%)	ADSL to Retail			0.00%	13				
B.3.5.6.1	M&R-5	UNE ISDN/Dispatch/TN(%)	ISDN - BRI	16.52%	466	6.67%	45	0.05798	1.7002	YES	
B.3.5.6.2	M&R-5	UNE ISDN/Non-Dispatch/TN(%)	ISDN - BRI	2.44%	491	7.69%	13	0.04339	-1.2096	YES	
B.3.5.7.1	M&R-5	Line Sharing/Dispatch/TN(%)	ADSL to Retail	0.00%	1						
B.3.5.7.2	M&R-5	Line Sharing/Non-Dispatch/TN(%)	ADSL to Retail								
B.3.5.8.1	M&R-5	2W Analog Loop Design/Dispatch/TN(%)	R&B - Disp	44.25%	39,783	4.27%	422	0.02431	16.4514	YES	
B.3.5.8.2	M&R-5	2W Analog Loop Design/Non-Dispatch/TN(%)	R&B - Disp	44.25%	39,783	3.82%	157	0.03972	10.1795	YES	
B.3.5.9.1	M&R-5	2W Analog Loop Non-Design/Dispatch/TN(%)	R&B (POTS) excl SB FT	44.60%	39,415						
B.3.5.9.2	M&R-5	2W Analog Loop Non-Design/Non-Dispatch/TN(%)	R&B (POTS) excl SB FT	25.92%	10,962						

BellSouth Monthly State Summary
Tennessee, August 2001

		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.3.5.10.1	M&R-5	Other Design/Dispatch/TN(%)	4.79%	1,734	0.00%	4		0.10686	0.4479	YES
B.3.5.10.2	M&R-5	Other Design/Non-Dispatch/TN(%)	1.15%	1,744	0.00%	1		0.10650	0.1077	YES
B.3.5.11.1	M&R-5	Other Non-Design/Dispatch/TN(%)	44.25%	39,783	8.33%	12		0.14340	2.5048	YES
B.3.5.11.2	M&R-5	Other Non-Design/Non-Dispatch/TN(%)	25.55%	11,141	0.00%	4		0.21812	1.1716	YES
B.3.5.12.1	M&R-5	LNP (Standalone)/Dispatch/TN(%)	44.59%	39,430						
B.3.5.12.2	M&R-5	LNP (Standalone)/Non-Dispatch/TN(%)	25.90%	10,974						
Unbundled Network Elements - Billing										
Invoice Accuracy										
B.4.1	B-1	TN(%)	BST - State	99.02%	\$199,231,620	99.85%	\$1,145,614	0.00009	-90.5309	YES
Mean Time to Deliver Invoices - CRIS										
B.4.2	B-2	Region(business days)	BST - Region	3.98	1	3.54	1,208			YES

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Tennessee, August 2001		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	
Local Interconnection Trunks - Ordering											
% Rejected Service Requests											
C.1.1	O-7	Local Interconnection Trunks/TN(%)	Diagnostic		73.53%	34				Diagnostic	
Reject Interval											
C.1.2	O-8	Local Interconnection Trunks/TN(%)	>= 85% w in 4 days		100.00%	25				YES	
FOC Timeliness											
C.1.3	O-9	Local Interconnection Trunks/TN(%)	>= 95% w in 10 days		89.30%	28				NO	
FOC & Reject Response Completeness											
C.1.4	O-11	Local Interconnection Trunks/TN(%)	>= 95%		100.00%	23				YES	
FOC & Reject Response Completeness (Multiple Responses)											
C.1.5	O-11	Local Interconnection Trunks/TN(%)	>= 95%								
Local Interconnection Trunks - Provisioning											
Order Completion Interval											
C.2.1	P-4	Local Interconnection Trunks/TN(days)	Parity w Retail	15.03	30	28.63	8	10.807	4.30023	-3.1607	NO
Held Orders											
C.2.2	P-1	Local Interconnection Trunks/TN(days)	Parity w Retail	Not Applicable for Trunks							
% Jeopardies											
C.2.3	P-2	Local Interconnection Trunks/TN(%)	Parity w Retail	Not Applicable for Trunks							
Average Jeopardy Notice Interval											
C.2.4	P-2	Local Interconnection Trunks/TN(hours)	95% >= 48 hrs	Not Applicable for Trunks							
% Missed Installation Appointments											
C.2.5	P-3	Local Interconnection Trunks/TN(%)	Parity w Retail	0.00%	30	0.00%	9		0.00000		YES
% Provisioning Troubles within 30 Days											
C.2.6	P-9	Local Interconnection Trunks/TN(%)	Parity w Retail	0.00%	2,280	0.00%	941		0.00000		YES
Average Completion Notice Interval											
C.2.7	P-5	Local Interconnection Trunks/TN(hours)	Parity w Retail	26.37	27	10.48	9	82.947	31.92616	0.4979	YES
Total Service Order Cycle Time											
C.2.8	P-10	Local Interconnection Trunks/TN(days)	Diagnostic	Under development							
Total Service Order Cycle Time (offered)											
C.2.9	P-10	Local Interconnection Trunks/TN(days)	Diagnostic	Under development							
Service Order Accuracy											
C.2.11.1.1	P-11	Local Interconnection Trunks/<10 circuits/Dispatch/TN(%)	>= 95%			100.00%	26				YES
C.2.11.1.2	P-11	Local Interconnection Trunks/<10 circuits/Non-Dispatch/TN(%)	>= 95%			100.00%	20				YES
C.2.11.2.1	P-11	Local Interconnection Trunks/>=10 circuits/Dispatch/TN(%)	>= 95%			84.21%	19				NO
C.2.11.2.2	P-11	Local Interconnection Trunks/>=10 circuits/Non-Dispatch/TN(%)	>= 95%			91.89%	37				NO
Local Interconnection Trunks - Maintenance and Repair											
Missed Repair Appointments											
C.3.1.1	M&R-1	Local Interconnection Trunks/Dispatch/TN(%)	Parity w Retail	0.00%	33						
C.3.1.2	M&R-1	Local Interconnection Trunks/Non-Dispatch/TN(%)	Parity w Retail	0.00%	56						
Customer Trouble Report Rate											
C.3.2.1	M&R-2	Local Interconnection Trunks/Dispatch/TN(%)	Parity w Retail	0.02%	136,246	0.00%	45,612		0.00008	2.8769	YES
C.3.2.2	M&R-2	Local Interconnection Trunks/Non-Dispatch/TN(%)	Parity w Retail	0.04%	136,246	0.00%	45,612		0.00011	3.7477	YES
Maintenance Average Duration											
C.3.3.1	M&R-3	Local Interconnection Trunks/Dispatch/TN(hours)	Parity w Retail	0.37	33			0.578			
C.3.3.2	M&R-3	Local Interconnection Trunks/Non-Dispatch/TN(hours)	Parity w Retail	0.27	56			0.815			

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		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
% Repeat Troubles within 30 Days										
C.3.4.1	M&R-4	Local Interconnection Trunks/Dispatch/TN(%)	Parity w Retail	0.00%	33					
C.3.4.2	M&R-4	Local Interconnection Trunks/Non-Dispatch/TN(%)	Parity w Retail	44.64%	56					
Out of Service > 24 hours										
C.3.5.1	M&R-5	Local Interconnection Trunks/Dispatch/TN(%)	Parity w Retail	0.00%	33					
C.3.5.2	M&R-5	Local Interconnection Trunks/Non-Dispatch/TN(%)	Parity w Retail	0.00%	56					
Local Interconnection Trunks - Billing										
Invoice Accuracy										
C.4.1	B-1	TN(%)	BST - State	99.02%	\$199,231,620	98.72%	\$3,053,185	0.00006	51.8090	NO
Mean Time to Deliver Invoices - CABS										
C.4.2	B-2	Region(calendar days)	BST - Region	4.89	1	4.67	3,304			YES
LOCAL INTERCONNECTION TRUNKS - TRUNK BLOCKING										
Trunk Group Performance - Aggregate										
C.5.1	TGP-1	TN	>0.5% dif 2 consec. Hrs			0				YES

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	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Operations Support Systems - Pre-Ordering									
% Interface Availability - CLEC									
D.1.1.1	OSS-2 EDI/Region(%)	>= 99.5%		100.00%					YES
D.1.1.2	OSS-2 HAL/Region(%)	>= 99.5%		100.00%					YES
D.1.1.3	OSS-2 LENS/Region(%)	>= 99.5%		99.98%					YES
D.1.1.4	OSS-2 LEO MAINFRAME/Region(%)	>= 99.5%		100.00%					YES
D.1.1.5	OSS-2 LEO UNIX/Region(%)	>= 99.5%							
D.1.1.6	OSS-2 LESOG/Region(%)	>= 99.5%		100.00%					YES
D.1.1.7	OSS-2 TAG/Region(%)	>= 99.5%		99.96%					YES
D.1.1.8	OSS-2 PSIMS/Region(%)	>= 99.5%		100.00%					YES
% Interface Availability - BST & CLEC									
D.1.2.1	OSS-2 ATLAS/COFFI/Region(%)	>= 99.5%		99.98%					YES
D.1.2.2	OSS-2 BOCRIS/Region(%)	>= 99.5%		99.98%					YES
D.1.2.3	OSS-2 DSAP/Region(%)	>= 99.5%		99.97%					YES
D.1.2.4	OSS-2 RSAG/Region(%)	>= 99.5%		99.98%					YES
D.1.2.5	OSS-2 SOCS/Region(%)	>= 99.5%		99.98%					YES
D.1.2.6	OSS-2 SONGS/Region(%)	>= 99.5%		99.98%					YES
D.1.2.7	OSS-2 DOE/Region(%)	>= 99.5%		100.00%					YES
D.1.2.8	OSS-2 LNP Gateway/Region(%)	>= 99.5%		100.00%					YES
D.1.2.9	OSS-2 COG/Region(%)	>= 99.5%		100.00%					YES
D.1.2.10	OSS-2 DOM/Region(%)	>= 99.5%		100.00%					YES
D.1.2.11	OSS-2 SOG/Region(%)	>= 99.5%		100.00%					YES
Average Response Interval - CLEC (LENS) (BST Measure Includes Additional 2 Seconds)									
D.1.3.1.1	OSS-1 RSAG, by TN/Region (seconds)	RNS - RSAG, by TN + 2 Sec	2.95	3,427,277	1.66	380,527			YES
D.1.3.1.2	OSS-1 RSAG, by TN/Region (seconds)	ROS - RSAG, by TN + 2 Sec	3.42	7,932	1.66	380,527			YES
D.1.3.2.1	OSS-1 RSAG, by ADDR/Region (seconds)	RNS - RSAG, by ADDR + 2 Sec	3.09	9,624,558	1.50	226,720			YES
D.1.3.2.2	OSS-1 RSAG, by ADDR/Region (seconds)	ROS - RSAG, by ADDR + 2 Sec	5.76	705,143	1.50	226,720			YES
D.1.3.3.1	OSS-1 ATLAS/Region (seconds)	RNS - ATLAS + 2 Sec			1.09	86,848			
D.1.3.3.2	OSS-1 ATLAS/Region (seconds)	ROS - ATLAS + 2 Sec	2.68	308,812	1.09	86,848			YES
D.1.3.4.1	OSS-1 DSAP/Region (seconds)	RNS - DSAP + 2 Sec			0.81	2,958			
D.1.3.4.2	OSS-1 DSAP/Region (seconds)	ROS - DSAP + 2 Sec	2.67	331,119	0.81	2,958			YES
D.1.3.5.1	OSS-1 CRSECSRL/Region (seconds)	RNS - CRSECSRL + 2 Sec	3.55	5,359,212	1.41	1,226,058			YES
D.1.3.5.2	OSS-1 CRSECSRL/Region (seconds)	ROS - CRSECSRL + 2 Sec	3.25	527,219	1.41	1,226,058			YES
D.1.3.6.1	OSS-1 COFFI/USOC/Region (seconds)	RNS - OASISBIG + 2 Sec	4.13	11,468,794	1.39	47,829			YES
D.1.3.6.2	OSS-1 COFFI/USOC/Region (seconds)	ROS - OASISBIG + 2 Sec	4.38	686,974	1.39	47,829			YES
D.1.3.7.1	OSS-1 PSIMS/ORB/Region (seconds)	RNS - OASISBIG + 2 Sec	4.13	11,468,794	0.03	103,421			YES
D.1.3.7.2	OSS-1 PSIMS/ORB/Region (seconds)	ROS - OASISBIG + 2 Sec	4.38	686,974	0.03	103,421			YES
Average Response Interval - CLEC (TAG) (BST Measure Includes Additional 2 Seconds)									
D.1.4.1.1	OSS-1 RSAG, by TN/Region (seconds)	RNS - RSAG, by TN + 2 Sec	2.95	3,427,277	1.67	242,529			YES
D.1.4.1.2	OSS-1 RSAG, by TN/Region (seconds)	ROS - RSAG, by TN + 2 Sec	3.42	7,932	1.67	242,529			YES
D.1.4.2.1	OSS-1 RSAG, by ADDR/Region (seconds)	RNS - RSAG, by ADDR + 2 Sec	3.09	9,624,558	2.07	50,495			YES
D.1.4.2.2	OSS-1 RSAG, by ADDR/Region (seconds)	ROS - RSAG, by ADDR + 2 Sec	5.76	705,143	2.07	50,495			YES
D.1.4.3.1	OSS-1 ATLAS - MLH/Region (seconds)	Diagnostic							Diagnostic
D.1.4.3.2	OSS-1 ATLAS - MLH/Region (seconds)	Diagnostic							Diagnostic
D.1.4.4.1	OSS-1 ATLAS - DID/Region (seconds)	Diagnostic							Diagnostic
D.1.4.4.2	OSS-1 ATLAS - DID/Region (seconds)	Diagnostic							Diagnostic
D.1.4.5.1	OSS-1 ATLAS - TN/Region (seconds)	RNS - ATLAS - TN + 2 Sec			2.21	9,202			
D.1.4.5.2	OSS-1 ATLAS - TN/Region (seconds)	ROS - ATLAS - TN + 2 Sec	2.68	308,812	2.21	9,202			YES
D.1.4.6.1	OSS-1 DSAP/Region (seconds)	RNS - DSAP + 2 Sec			2.34	80,008			
D.1.4.6.2	OSS-1 DSAP/Region (seconds)	ROS - DSAP + 2 Sec	2.67	331,119	2.34	80,008			YES
D.1.4.7.1	OSS-1 HAL/CRIS/Region (seconds)	RNS - CRSECSRL + 2 Sec	3.55	5,359,212	2.60	169,972			YES
D.1.4.7.2	OSS-1 HAL/CRIS/Region (seconds)	ROS - CRSECSRL + 2 Sec	3.25	527,219	2.60	169,972			YES
D.1.4.8.1	OSS-1 RNS/CRSEINT/Region(seconds)	RNS - CRSECSRL + 2 sec	This data not applicable after 5-1-2001, see D.1.4.7.1						
D.1.4.8.2	OSS-1 ROS/CRSEINT/Region(seconds)	ROS - CRSECSRL + 2 sec	This data not applicable after 5-1-2001, see D.1.4.7.2						
D.1.4.9.1	OSS-1 RNS/CRSECSRL/Region(seconds)	RNS - CRSECSRL + 2 sec	This data not applicable after 7-1-2001, see D.1.4.7.1						
D.1.4.9.2	OSS-1 ROS/CRSECSRL/Region(seconds)	ROS - CRSECSRL + 2 sec	This data not applicable after 7-1-2001, see D.1.4.7.2						

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		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Operations Support Systems - Maintenance and Repair										
% Interface Availability - BST										
D.2.1.1	OSS-3 TAFI/Region(%)	>= 99.5%	100.00%							YES
% Interface Availability - CLEC										
D.2.2.1	OSS-3 CLEC TAFI/Region(%)	>= 99.5%			100.00%					YES
D.2.2.2	OSS-3 ECTA/Region(%)	>= 99.5%			100.00%					YES
% Interface Availability - BST & CLEC										
D.2.3.1	OSS-3 CRIS/Region(%)	>= 99.5%			99.98%					YES
D.2.3.2	OSS-3 LMOS HOST/Region(%)	>= 99.5%			99.99%					YES
D.2.3.3	OSS-3 LNP/Region(%)	>= 99.5%			100.00%					YES
D.2.3.4	OSS-3 MARCH/Region(%)	>= 99.5%			100.00%					YES
D.2.3.5	OSS-3 OSPCM/Region(%)	>= 99.5%			100.00%					YES
D.2.3.6	OSS-3 Predictor/Region(%)	>= 99.5%			100.00%					YES
D.2.3.7	OSS-3 SOCS/Region(%)	>= 99.5%			99.98%					YES
Average Response Interval										
D.2.4.1.1	OSS-4 CRIS/Region(%) <= 4 Seconds	Parity w Retail	95.69%	2,038,959	94.89%	102,038		0.00065	12.3892	NO
D.2.4.1.2	OSS-4 CRIS/Region(%) <= 10 Seconds	Parity w Retail	98.89%	2,038,959	99.30%	102,038		0.00034	-12.1811	YES
D.2.4.1.3	OSS-4 CRIS/Region(%) > 10 Seconds	Parity w Retail	1.11%	2,038,959	0.70%	102,038		0.00034	12.1811	YES
D.2.4.2.1	OSS-4 DLETH/Region(%) <= 4 Seconds	Parity w Retail	10.25%	54,659	11.60%	905		0.01016	-1.3332	YES
D.2.4.2.2	OSS-4 DLETH/Region(%) <= 10 Seconds	Parity w Retail	81.47%	54,659	89.17%	905		0.01302	-5.9125	YES
D.2.4.2.3	OSS-4 DLETH/Region(%) > 10 Seconds	Parity w Retail	18.53%	54,659	10.83%	905		0.01302	5.9125	YES
D.2.4.3.1	OSS-4 DLR/Region(%) <= 4 Seconds	Parity w Retail	5.62%	37,312	19.87%	35,799		0.00170	-83.5915	YES
D.2.4.3.2	OSS-4 DLR/Region(%) <= 10 Seconds	Parity w Retail	88.70%	37,312	97.82%	35,799		0.00234	-38.9446	YES
D.2.4.3.3	OSS-4 DLR/Region(%) > 10 Seconds	Parity w Retail	11.30%	37,312	2.18%	35,799		0.00234	38.9446	YES
D.2.4.4.1	OSS-4 LMOS/Region(%) <= 4 Seconds	Parity w Retail	99.66%	2,038,896	99.51%	102,157		0.00019	7.9602	NO
D.2.4.4.2	OSS-4 LMOS/Region(%) <= 10 Seconds	Parity w Retail	99.78%	2,038,896	99.75%	102,157		0.00015	2.4160	NO
D.2.4.4.3	OSS-4 LMOS/Region(%) > 10 Seconds	Parity w Retail	0.22%	2,038,896	0.25%	102,157		0.00015	-2.4160	NO
D.2.4.5.1	OSS-4 LMOSupd/Region(%) <= 4 Seconds	Parity w Retail	97.61%	1,520,904	96.98%	61,925		0.00063	9.9834	NO
D.2.4.5.2	OSS-4 LMOSupd/Region(%) <= 10 Seconds	Parity w Retail	99.79%	1,520,904	99.51%	61,925		0.00019	14.7625	NO
D.2.4.5.3	OSS-4 LMOSupd/Region(%) > 10 Seconds	Parity w Retail	0.21%	1,520,904	0.49%	61,925		0.00019	-14.7625	NO
D.2.4.6.1	OSS-4 LNP/Region(%) <= 4 Seconds	Parity w Retail	99.76%	140,789	99.42%	6,218		0.00063	5.4206	NO
D.2.4.6.2	OSS-4 LNP/Region(%) <= 10 Seconds	Parity w Retail	99.88%	140,789	99.84%	6,218		0.00044	1.0416	YES
D.2.4.6.3	OSS-4 LNP/Region(%) > 10 Seconds	Parity w Retail	0.12%	140,789	0.16%	6,218		0.00044	-1.0416	YES
D.2.4.7.1	OSS-4 MARCH/Region(%) <= 4 Seconds	Parity w Retail	32.82%	9,345	26.78%	463		0.02236	2.7007	NO
D.2.4.7.2	OSS-4 MARCH/Region(%) <= 10 Seconds	Parity w Retail	32.82%	9,345	26.78%	463		0.02236	2.7007	NO
D.2.4.7.3	OSS-4 MARCH/Region(%) > 10 Seconds	Parity w Retail	67.18%	9,345	73.22%	463		0.02236	-2.7007	NO
D.2.4.8.1	OSS-4 OSPCM/Region(%) <= 4 Seconds	Parity w Retail	43.74%	9,614	35.16%	128		0.04414	1.9444	NO
D.2.4.8.2	OSS-4 OSPCM/Region(%) <= 10 Seconds	Parity w Retail	97.38%	9,614	93.75%	128		0.01422	2.5528	NO
D.2.4.8.3	OSS-4 OSPCM/Region(%) > 10 Seconds	Parity w Retail	2.62%	9,614	6.25%	128		0.01422	-2.5528	NO
D.2.4.9.1	OSS-4 Predictor/Region(%) <= 4 Seconds	Parity w Retail	20.81%	78,823	24.20%	4,045		0.00654	-5.1842	YES
D.2.4.9.2	OSS-4 Predictor/Region(%) <= 10 Seconds	Parity w Retail	20.81%	78,823	24.20%	4,045		0.00654	-5.1842	YES
D.2.4.9.3	OSS-4 Predictor/Region(%) > 10 Seconds	Parity w Retail	79.19%	78,823	75.80%	4,045		0.00654	5.1842	YES
D.2.4.10.1	OSS-4 SOCS/Region(%) <= 4 Seconds	Parity w Retail	99.83%	291,650	99.90%	16,386		0.00033	-1.9964	YES
D.2.4.10.2	OSS-4 SOCS/Region(%) <= 10 Seconds	Parity w Retail	99.98%	291,650	99.99%	16,386		0.00010	-0.9353	YES
D.2.4.10.3	OSS-4 SOCS/Region(%) > 10 Seconds	Parity w Retail	0.02%	291,650	0.01%	16,386		0.00010	0.9353	YES
D.2.4.11.1	OSS-4 NIW/Region(%) <= 4 Seconds	Parity w Retail	79.85%	78,369	77.81%	4,124		0.00641	3.1776	NO
D.2.4.11.2	OSS-4 NIW/Region(%) <= 10 Seconds	Parity w Retail	99.53%	78,369	99.61%	4,124		0.00109	-0.7471	YES
D.2.4.11.3	OSS-4 NIW/Region(%) > 10 Seconds	Parity w Retail	0.47%	78,369	0.39%	4,124		0.00109	0.7471	YES

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		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
COLLOCATION - Collocation										
Average Response Time										
E.1.1.1	C-1	Virtual/TN (calendar days)	<= 20 days		9	10				YES
E.1.1.2	C-1	Physical-Caged/TN (business days)	<= 23 days		13	8				YES
E.1.1.3	C-1	Physical-Cageless/TN (business days)	<= 23 days		12	4				YES
Average Arrangement Time										
E.1.2.1	C-2	Virtual-Ordinary/TN (calendar days)	<= 50 days							
E.1.2.2	C-2	Virtual-Extraordinary/TN (calendar days)	<= 75 days							
E.1.2.3	C-2	Physical Caged-Ordinary/TN (calendar days)	<= 90 days		44	9				YES
E.1.2.4	C-2	Physical Cageless-Ordinary/TN (calendar days)	<= 30 days		41	8				YES
E.1.2.5	C-2	Physical Cageless-Extraordinary/TN (calendar days)	<= 90 days							
% Due Dates Missed										
E.1.3.1	C-3	Virtual/TN (%)	< 5% missed							
E.1.3.2	C-3	Physical/TN (%)	< 5% missed		0.00%	17				YES

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		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
General - Flow Through										
% Flow Through Service Requests										
F.1.1.1	O-3	Summary/Region(%)	Diagnostic		91.50%	291,914				Diagnostic
F.1.1.2	O-3	Aggregate/Region(%)	Diagnostic		91.50%	291,914				Diagnostic
F.1.1.3	O-3	Residence/Region(%)	>= 95%		91.21%	198,197				NO
F.1.1.4	O-3	Business/Region(%)	>= 90%		80.72%	7,613				NO
F.1.1.5	O-3	UNE/Region(%)	>= 85%		93.13%	86,104				YES
% Flow Through Service Requests - Achieved										
F.1.2.1	O-3	Summary/Region(%)	Diagnostic		82.04%	325,592				Diagnostic
F.1.2.2	O-3	Aggregate/Region(%)	Diagnostic		82.04%	325,592				Diagnostic
F.1.2.3	O-3	Residence/Region(%)	Diagnostic		84.25%	214,563				Diagnostic
F.1.2.4	O-3	Business/Region(%)	Diagnostic		59.41%	10,343				Diagnostic
F.1.2.5	O-3	UNE/Region(%)	Diagnostic		79.64%	100,686				Diagnostic
% Flow Through Service Requests - LNP										
F.1.3.1	O-3	Summary/Region(%)	>= 85%		84.40%	4,679				NO
F.1.3.2	O-3	Aggregate/Region(%)	>= 85%		84.40%	4,679				NO
F.1.3.3	O-3	Residence/Region(%)	Diagnostic							Diagnostic
F.1.3.4	O-3	Business/Region(%)	Diagnostic							Diagnostic
General - Pre-Ordering										
Loop Makeup Inquiry (Manual)										
F.2.1	PO-1	Loops/TN(%)	>= 95% w in 3 bus days		100.00%	6				YES
Loop Makeup Inquiry (Electronic)										
F.2.2	PO-2	Loops/TN(%)	>= 95% w in 1 min		100.00%	404				YES
General - Ordering										
Service Inquiry with Firm Order										
F.3.1.1	O-10	xDSL (ADSL, HDSL and UCL)/TN(%)	>= 95% w in 5 bus days		98.68%	151				YES
F.3.1.2	O-10	Local Interoffice Transport/TN(%)	>= 95% w in 5 bus days							
General - Ordering										
Average Speed of Answer										
F.4.1	O-12	Region(seconds)	Parity w Retail	194.82	7,246,589	24.50	28,767			YES
General - Maintenance Center										
Average Answer Time										
F.5.1	M&R-6	Region(seconds)	Parity w Retail	144.10	1,909,630	26.05	100,575			YES
General - Operator Services (Toll)										
Average Speed to Answer										
F.6.1	OS-1	TN(seconds)	PBD		5.66					PBD
% Answered in 10 seconds										
F.6.2	OS-2	TN (%)	PBD		78.00%					PBD
General - Directory Assistance										
Average Speed to Answer										
F.7.1	DA-1	TN(seconds)	PBD		6.32					PBD
% Answered in 10 seconds										

BellSouth Monthly State Summary
Tennessee, August 2001

		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
F.7.2	DA-2 TN (%)	PBD			76.80%					PBD
General - E911										
F.8.1	Mean Interval E-3 TN(hours)	PBD			1.44	2,104				PBD
F.8.2	% Accuracy E-2 TN(%)	PBD			94.37%	272,903				PBD
F.8.3	% Timeliness E-1 TN(%)	PBD			100.00%	2,104				PBD
General - Billing										
F.9.1	Usage Data Delivery Accuracy B-3 Region(%)	Parity w Retail	99.86%	6,318	100.00%	18,563		0.00055	-2.5931	YES
F.9.2	Usage Data Delivery Timeliness B-5 Region(%)	Parity w Retail	98.80%	34,467	98.30%	254,987,840		0.00059	8.3870	NO
F.9.3	Usage Data Delivery Completeness B-4 Region(%)	Parity w Retail	99.75%	34,467	99.78%	254,987,840		0.00027	-1.2047	YES
F.9.4	Mean Time to Deliver Usage B-6 Region(days)	Parity w Retail	3.37	34,467	3.60	254,987,840				NO
F.9.5.1	Recurring Charge Completeness B-7 Resale/TN(%)	Parity w Retail	76.70%	\$9,468,199	93.48%	\$206,032		0.00195	-86.0204	YES
F.9.5.2	B-7 UNE/TN(%)	>= 90%			94.92%	\$131,179				YES
F.9.5.3	B-7 Interconnection/TN(%)	>= 90%			99.05%	\$4,195				YES
F.9.6.1	Non-Recurring Charge Completeness B-8 Resale/TN(%)	Parity w Retail	87.97%	\$10,681,539	99.01%	\$362,002		0.00159	-69.6208	YES
F.9.6.2	B-8 UNE/TN(%)	>= 90%			99.18%	\$606,716				YES
F.9.6.3	B-8 Interconnection/TN(%)	>= 90%			97.25%	\$145,353				YES
General - Change Management										
F.10.1	% Software Release Notices Sent On Time CM-1 TN(%)	>= 95% w in 30 days			100.00%	2				YES
F.10.2	Average Software Release Notice Delay Days CM-2 TN(average)	>= 22 days prior to release								
F.10.3	% Change Management Documentation Sent On Time CM-3A TN(%)	>= 95% w in 30 days			66.67%	3				NO
F.10.4	% Change Management Documentation (Defects, Corrections, etc.) Sent On Time CM-3B TN(%)	>= 95% w in 5 days								
F.10.5	Average Documentation Release Delay Days CM-4 TN(average)	>= 22 days prior to release			0	1				NO
F.10.6	% CLEC Interface Outages Sent within 15 Minutes CM-5 TN(%)	>= 97% w in 15 min			100.00%	29				YES
General - New Business Requests										
F.11.1	% New Business Requests Processed within 30 Business Days BFR-1 Region(%)	>= 90% w in 30 bus days			100.00%	9				YES
F.11.2.1	% Quotes Provided within X Business Days BFR-2A Region(%)	>= 90% w in 10 bus days			100.00%	2				YES
F.11.2.2	BFR-2B Region(%)	>= 90% w in 30 bus days								
F.11.2.3	BFR-2C Region(%)	>= 90% w in 60 bus days								

BellSouth Monthly State Summary
Tennessee, August 2001

Tennessee, August 2001			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
General - Ordering											
Acknowledgement Message Timeliness											
F.12.1.1	O-1	EDI/Region(%)	>= 95% w in 30 min			93.66%	86,217				NO
F.12.1.2	O-1	TAG/Region(%)				99.99%	199,829				YES
Acknowledgement Message Completeness											
F.12.2.1	O-2	EDI/Region(%)	100%			99.65%	86,217				NO
F.12.2.2	O-2	TAG/Region(%)	100%			99.99%	199,829				NO
General - Database Updates											
Average Database Update Interval											
F.13.1.1	D-1	LIDB/TN(hours)	PBD	0.61	22	0.61	22				PBD
F.13.1.2	D-1	Directory Listings/TN(hours)	PBD	0.09	27	0.09	27				PBD
F.13.1.3	D-1	Directory Assistance/TN(hours)	PBD	5.49	27	4.60	27				PBD
% Update Accuracy											
F.13.2.1	D-2	LIDB/TN(%)	>= 95%			98.25%	57				YES
F.13.2.2	D-2	Directory Listings/TN(%)	>= 95%			86.74%	430				NO
F.13.2.3	D-2	Directory Assistance/TN(%)	>= 95%			100.00%	133				YES
% NXXs / LRNs Loaded by LERG Effective Date											
F.13.3	D-3	Region(%)	100%			95.83%	24				NO
General - Network Outage Notification											
Mean Time to Notify CLEC of Major Network Outages											
F.14.1	M&R-7	Region (minutes)	Parity w Retail	793	2	343	2				YES

BellSouth Monthly State Summary

Tennessee, August 2001

		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity Equity
% Completions w/o Notice or < 24 hours (Resale)										
A.2.24.1.1	P-6	Residence/Dispatch/TN (%)	Diagnostic		100.00%	469				Diagnostic
A.2.24.1.2	P-6	Residence/Non-Dispatch/TN (%)	Diagnostic		100.00%	10,674				Diagnostic
A.2.24.2.1	P-6	Business/Dispatch/TN (%)	Diagnostic		100.00%	103				Diagnostic
A.2.24.2.2	P-6	Business/Non-Dispatch/TN (%)	Diagnostic		100.00%	413				Diagnostic
A.2.24.3.1	P-6	Design (Specials)/Dispatch/TN (%)	Diagnostic		100.00%	2				Diagnostic
A.2.24.3.2	P-6	Design (Specials)/Non-Dispatch/TN (%)	Diagnostic		100.00%	8				Diagnostic
A.2.24.4.1	P-6	PBX/Dispatch/TN (%)	Diagnostic							Diagnostic
A.2.24.4.2	P-6	PBX/Non-Dispatch/TN (%)	Diagnostic		100.00%	14				Diagnostic
A.2.24.5.1	P-6	Centrex/Dispatch/TN (%)	Diagnostic		100.00%	1				Diagnostic
A.2.24.5.2	P-6	Centrex/Non-Dispatch/TN (%)	Diagnostic		100.00%	2				Diagnostic
A.2.24.6.1	P-6	ISDN/Dispatch/TN (%)	Diagnostic		100.00%	1				Diagnostic
A.2.24.6.2	P-6	ISDN/Non-Dispatch/TN (%)	Diagnostic		100.00%	9				Diagnostic
% Completions w/o Notice or < 24 hours (UNE)										
B.2.32.1.1	P-6	Switch Ports/Dispatch/TN (%)	Diagnostic							Diagnostic
B.2.32.1.2	P-6	Switch Ports/Non-Dispatch/TN (%)	Diagnostic							Diagnostic
B.2.32.2.1	P-6	Local Interoffice Transport/Dispatch/TN (%)	Diagnostic		100.00%	3				Diagnostic
B.2.32.2.2	P-6	Local Interoffice Transport/Non-Dispatch/TN (%)	Diagnostic							Diagnostic
B.2.32.3.1	P-6	Loop + Port Combinations/Dispatch/TN (%)	Diagnostic		100.00%	152				Diagnostic
B.2.32.3.2	P-6	Loop + Port Combinations/Non-Dispatch/TN (%)	Diagnostic		100.00%	3,667				Diagnostic
B.2.32.4.1	P-6	Combo Other/Dispatch/TN (%)	Diagnostic							Diagnostic
B.2.32.4.2	P-6	Combo Other/Non-Dispatch/TN (%)	Diagnostic							Diagnostic
B.2.32.5.1	P-6	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	Diagnostic		100.00%	173				Diagnostic
B.2.32.5.2	P-6	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	Diagnostic							Diagnostic
B.2.32.6.1	P-6	UNE ISDN/Dispatch/TN (%)	Diagnostic		100.00%	117				Diagnostic
B.2.32.6.2	P-6	UNE ISDN/Non-Dispatch/TN (%)	Diagnostic							Diagnostic
B.2.32.7.1	P-6	Line Sharing/Dispatch/TN (%)	Diagnostic							Diagnostic
B.2.32.7.2	P-6	Line Sharing/Non-Dispatch/TN (%)	Diagnostic		100.00%	44				Diagnostic
B.2.32.8.1	P-6	2W Analog Loop Design/Dispatch/TN (%)	Diagnostic		100.00%	166				Diagnostic
B.2.32.8.2	P-6	2W Analog Loop Design/Non-Dispatch/TN (%)	Diagnostic							Diagnostic
B.2.32.9.1	P-6	2W Analog Loop Non-Design/Dispatch/TN (%)	Diagnostic							Diagnostic
B.2.32.9.2	P-6	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	Diagnostic							Diagnostic
B.2.32.10.1	P-6	2W Analog Loop w/INP Design/Dispatch/TN (%)	Diagnostic		100.00%	1				Diagnostic
B.2.32.10.2	P-6	2W Analog Loop w/INP Design/Non-Dispatch/TN (%)	Diagnostic							Diagnostic
B.2.32.11.1	P-6	2W Analog Loop w/INP Non-Design/Dispatch/TN (%)	Diagnostic							Diagnostic
B.2.32.11.2	P-6	2W Analog Loop w/INP Non-Design/Non-Dispatch/TN (%)	Diagnostic							Diagnostic
B.2.32.12.1	P-6	2W Analog Loop w/LNP Design/Dispatch/TN (%)	Diagnostic							Diagnostic
B.2.32.12.2	P-6	2W Analog Loop w/LNP Design/Non-Dispatch/TN (%)	Diagnostic							Diagnostic
B.2.32.13.1	P-6	2W Analog Loop w/LNP Non-Design/Dispatch/TN (%)	Diagnostic							Diagnostic
B.2.32.13.2	P-6	2W Analog Loop w/LNP Non-Design/Non-Dispatch/TN (%)	Diagnostic							Diagnostic
B.2.32.14.1	P-6	Other Design/Dispatch/TN (%)	Diagnostic		100.00%	54				Diagnostic
B.2.32.14.2	P-6	Other Design/Non-Dispatch/TN (%)	Diagnostic							Diagnostic
B.2.32.15.1	P-6	Other Non-Design/Dispatch/TN (%)	Diagnostic		100.00%	10				Diagnostic
B.2.32.15.2	P-6	Other Non-Design/Non-Dispatch/TN (%)	Diagnostic		100.00%	2				Diagnostic
B.2.32.16.1	P-6	INP (Standalone)/Dispatch/TN (%)	Diagnostic							Diagnostic
B.2.32.16.2	P-6	INP (Standalone)/Non-Dispatch/TN (%)	Diagnostic		100.00%	2				Diagnostic
B.2.32.17.1	P-6	LNP (Standalone)/Dispatch/TN (%)	Diagnostic							Diagnostic
B.2.32.17.2	P-6	LNP (Standalone)/Non-Dispatch/TN (%)	Diagnostic		100.00%	116				Diagnostic

BellSouth Monthly State Summary Tennessee, August 2001

B.2.32.18.1	P-6	Digital Loop < DS1/Dispatch/TN (%)
B.2.32.18.2	P-6	Digital Loop < DS1/Non-Dispatch/TN (%)
B.2.32.19.1	P-6	Digital Loop >= DS1/Dispatch/TN (%)
B.2.32.19.2	P-6	Digital Loop >= DS1/Non-Dispatch/TN (%)
% Completions w/o Notice or < 24 hours (LIT)		
C.2.10.1	P-6	Local Interconnection Trunks/Dispatch/TN (%)
C.2.10.2	P-6	Local Interconnection Trunks/Non-Dispatch/TN (%)

Benchmark / Analog

Diagnostic
Diagnostic
Diagnostic
Diagnostic

Diagnostic
Diagnostic

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
		100.00%	264				Diagnostic
							Diagnostic
		100.00%	124				Diagnostic
							Diagnostic
		100.00%	8				Diagnostic
							Diagnostic

BellSouth Monthly State Summary
Tennessee, May 2001
(Georgia Format)

Tennessee, May 2001 (Georgia Format)		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Collocation - Collocation										
Average Response Time										
E.1.1.1	C-1	Virtual/GA (calendar days)	<= 20 days							
E.1.1.2	C-1	Physical/GA (calendar days)	<= 30 days		16	8				YES
Average Arrangement Time										
E.1.2.1	C-2	Virtual/GA (calendar days)	<= 50 days							
E.1.2.2	C-2	Virtual (Extraordinary)/GA (calendar days)	<= 75 days							
E.1.2.3	C-2	Physical Caged/GA (calendar days)	<= 90 days		27	36				YES
E.1.2.4	C-2	Physical Cageless/GA (calendar days)	<= 60 days		19	53				YES
E.1.2.5	C-2	Physical Cageless (Extraordinary)/GA (calendar days)	<= 90 days		149	2				NO
% Due Dates Missed										
E.1.3.1	C-3	Virtual/GA (%)	< 5% missed							
E.1.3.2	C-3	Physical/GA (%)	< 5% missed		2.00%	91				YES

BellSouth Monthly State Summary
Tennessee, June 2001
(Georgia Format)

		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Collocation - Collocation										
Average Response Time										
E.1.1.1.1	C-1	Virtual/GA (calendar days)	<= 20 days							
E.1.1.1.2	C-1	Physical/GA (calendar days)	<= 30 days			12	35			YES
Average Arrangement Time										
E.1.2.1	C-2	Virtual/GA (calendar days)	<= 50 days							
E.1.2.2	C-2	Virtual (Extraordinary)/GA (calendar days)	<= 75 days							
E.1.2.3	C-2	Physical Caged/GA (calendar days)	<= 90 days			35	3			YES
E.1.2.4	C-2	Physical Cageless/GA (calendar days)	<= 60 days			44	2			YES
E.1.2.5	C-2	Physical Cageless (Extraordinary)/GA (calendar days)	<= 90 days							
% Due Dates Missed										
E.1.3.1	C-3	Virtual/GA (%)	< 5% missed							
E.1.3.2	C-3	Physical/GA (%)	< 5% missed			0.00%	5			YES

BellSouth Monthly State Summary
Tennessee, July 2001
(Georgia Format)

		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Collocation - Collocation										
Average Response Time										
E.1.1.1.1	C-1	Virtual/GA (calendar days)	<= 20 days							
E.1.1.1.2	C-1	Physical/GA (calendar days)	<= 30 days			6	2			YES
Average Arrangement Time										
E.1.2.1	C-2	Virtual/GA (calendar days)	<= 50 days							
E.1.2.2	C-2	Virtual (Extraordinary)/GA (calendar days)	<= 75 days							
E.1.2.3	C-2	Physical Caged/GA (calendar days)	<= 90 days			31	5			YES
E.1.2.4	C-2	Physical Cageless/GA (calendar days)	<= 60 days			53	1			YES
E.1.2.5	C-2	Physical Cageless (Extraordinary)/GA (calendar days)	<= 90 days							
% Due Dates Missed										
E.1.3.1	C-3	Virtual/GA (%)	< 5% missed							
E.1.3.2	C-3	Physical/GA (%)	< 5% missed			0.00%	6			YES

BellSouth Monthly State Summary
Tennessee, August 2001
(Georgia Format)

		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Collocation - Collocation										
Average Response Time										
E.1.1.1	C-1	Virtual/GA (calendar days)	<= 20 days		13	10				YES
E.1.1.2	C-1	Physical/GA (calendar days)	<= 30 days		18	12				YES
Average Arrangement Time										
E.1.2.1	C-2	Virtual/GA (calendar days)	<= 50 days							
E.1.2.2	C-2	Virtual (Extraordinary)/GA (calendar days)	<= 75 days							
E.1.2.3	C-2	Physical Caged/GA (calendar days)	<= 90 days		44	9				YES
E.1.2.4	C-2	Physical Cageless/GA (calendar days)	<= 60 days		41	8				YES
E.1.2.5	C-2	Physical Cageless (Extraordinary)/GA (calendar days)	<= 90 days							
% Due Dates Missed										
E.1.3.1	C-3	Virtual/GA (%)	< 5% missed							
E.1.3.2	C-3	Physical/GA (%)	< 5% missed		0.00%	17				YES

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (SUMMARY)
REPORT PERIOD: 08/01/2001 - 08/31/2001

Exhibit AJV-3
Attachment 2C

		PERCENT ACHIEVED FLOW-THROUGH	PERCENT FLOW THROUGH
CLEC AGGREGATE			
REGION ALL SERVICES		77.50%	87.42%
		FLOW-THROUGH %	
BST AGGREGATE			
REGION			
- RETAIL RESIDENCE		93.60%	
- RETAIL BUSINESS*		TBD	
*NOTE: BellSouth is reinstituting the reporting of business retail flow through as directed by the Georgia Public Service Commission. BellSouth currently has no way to measure flow through for the Regional Operating System (ROS) interface used by business retail. BellSouth retail reports capture all business service requests submitted from all sources, including manually. BellSouth has initiated the development of an accurate report and will reflect this measure as soon as its development is complete			

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 08/01/2001 - 08/31/2001Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
		Mechanized Interface Used				LESOG										
						Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#1		2	0	0	2	0	0	0	2	2	1	1	0	0.00%	0.00%	0.00%
#2		6	0	0	6	0	1	0	5	2	1	1	3	75.00%	60.00%	75.00%
#3		7	0	0	7	0	1	0	6	3	1	2	3	75.00%	50.00%	75.00%
#4		7	0	0	7	0	0	0	7	1	1	0	6	85.71%	85.71%	85.71%
#5		10	0	0	10	1	0	1	8	4	3	1	4	50.00%	50.00%	57.14%
#6		36	0	0	36	2	7	1	26	2	2	0	24	85.71%	92.31%	92.31%
#7		41	0	0	41	3	9	3	26	11	5	6	15	65.22%	57.69%	75.00%
#8		97	0	0	97	11	15	3	68	22	11	11	46	67.65%	67.65%	80.70%
#9		1696	0	0	1696	306	135	19	1236	260	100	160	976	70.62%	78.96%	90.71%
#10		0	4	0	4	0	0	0	4	2	2	0	2	50.00%	50.00%	50.00%
#11		0	6	0	6	0	0	0	6	3	1	2	3	75.00%	50.00%	75.00%
#12		0	14	0	14	0	3	0	11	2	2	0	9	81.82%	81.82%	81.82%
#13		0	56	0	56	10	12	0	34	18	14	4	16	40.00%	47.06%	53.33%
#14		0	71	0	71	7	22	0	42	12	4	8	30	73.17%	71.43%	88.24%
#15		0	76	0	76	3	2	0	71	37	22	15	34	57.63%	47.89%	60.71%
#16		0	729	0	729	48	152	1	528	312	86	226	216	61.71%	40.91%	71.52%
#17		12	0	0	12	3	1	0	8	7	4	3	1	12.50%	12.50%	20.00%
#18		500	0	0	500	83	56	3	358	148	113	35	210	51.72%	58.66%	65.02%
#19		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#20		23	0	0	23	11	0	0	12	4	3	1	8	36.36%	66.67%	72.73%
#21		0	69	0	69	28	8	3	30	13	6	7	17	33.33%	56.67%	73.91%
#22		0	159	0	159	46	45	3	65	18	6	12	47	47.47%	72.31%	88.68%
#23		0	656	0	656	420	76	8	152	48	32	16	104	18.71%	68.42%	76.47%
#24		339	0	0	339	57	29	3	250	39	26	13	211	71.77%	84.40%	89.03%
#25		1152	0	0	1152	91	122	1	938	44	36	8	894	87.56%	95.31%	96.13%
#26		32	0	0	32	3	4	1	24	7	5	2	17	68.00%	70.83%	77.27%
#27		2	0	0	2	0	0	0	2	1	0	1	1	100.00%	50.00%	100.00%
#28		0	0	3	3	0	3	0	0	0	0	0	0	0.00%	0.00%	0.00%
#29		1145	0	0	1145	95	143	1	906	68	42	26	838	85.95%	92.49%	95.23%
#30		2	0	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
#31		24	0	0	24	5	3	0	16	2	1	1	14	70.00%	87.50%	93.33%
#32		1082	0	0	1082	90	263	9	720	146	87	59	574	76.43%	79.72%	86.84%
#33		501	0	0	501	27	27	0	447	25	14	11	422	91.14%	94.41%	96.79%
#34		12	0	0	12	2	0	1	9	5	2	3	4	50.00%	44.44%	66.67%
#35		1226	0	0	1226	93	43	5	1085	49	34	15	1036	89.08%	95.48%	96.82%
#36		1902	0	0	1902	55	154	5	1688	203	98	105	1485	90.66%	87.97%	93.81%
#37		42	0	0	42	9	2	1	30	15	9	6	15	45.45%	50.00%	62.50%
#38		92	0	0	92	19	6	3	64	13	6	7	51	67.11%	79.69%	89.47%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 08/01/2001 - 08/31/2001Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
		LESOG														
		Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#39		401	0	0	401	4	21	0	376	10	10	0	366	96.32%	97.34%	97.34%
#40		38	0	0	38	1	7	5	25	16	11	5	9	42.86%	36.00%	45.00%
#41		328	0	0	328	34	23	2	269	29	22	7	240	81.08%	89.22%	91.60%
#42		14	0	0	14	0	2	0	12	3	2	1	9	81.82%	75.00%	81.82%
#43		6	0	0	6	4	0	0	2	0	0	0	2	33.33%	100.00%	100.00%
#44		2297	0	0	2297	112	225	16	1944	234	175	59	1710	85.63%	87.96%	90.72%
#45		0	2	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
#46		0	292	0	292	9	74	6	203	89	63	26	114	61.29%	56.16%	64.41%
#47		13	0	0	13	2	3	0	8	2	0	2	6	75.00%	75.00%	100.00%
#48		12	0	0	12	1	5	1	5	1	1	0	4	66.67%	80.00%	80.00%
#49		18	0	0	18	0	5	0	13	2	0	2	11	100.00%	84.62%	100.00%
#50		82	0	0	82	5	2	1	74	22	17	5	52	70.27%	70.27%	75.36%
#51		28	0	0	28	4	5	0	19	1	1	0	18	78.26%	94.74%	94.74%
#52		491	0	0	491	133	77	5	276	88	57	31	188	49.74%	68.12%	76.73%
#53		7334	0	0	7334	491	337	26	6480	820	619	201	5660	83.60%	87.35%	90.14%
#54		0	0	704	704	264	112	11	317	67	33	34	250	45.70%	78.86%	88.34%
#55		0	0	15024	15024	2896	2194	176	9758	3117	2206	911	6641	56.55%	68.06%	75.06%
#56		220	0	0	220	44	5	0	171	22	18	4	149	70.62%	87.13%	89.22%
#57		328	0	0	328	47	39	1	241	14	8	6	227	80.50%	94.19%	96.60%
#58		514	0	0	514	42	19	3	450	18	15	3	432	88.34%	96.00%	96.64%
#59		385	0	0	385	28	6	0	351	7	5	2	344	91.25%	98.01%	98.57%
#60		261	0	0	261	36	9	1	215	21	9	12	194	81.17%	90.23%	95.57%
#61		29	0	0	29	0	5	1	23	4	2	2	19	90.48%	82.61%	90.48%
#62		0	0	307	307	2	41	0	264	3	2	1	261	98.49%	98.86%	99.24%
#63		541	0	0	541	66	18	3	454	51	36	15	403	79.80%	88.77%	91.80%
#64		191	0	0	191	8	23	1	159	11	5	6	148	91.93%	93.08%	96.73%
#65		0	0	1545	1545	11	54	3	1477	16	13	3	1461	98.38%	98.92%	99.12%
#66		15	0	0	15	2	0	0	13	2	2	0	11	73.33%	84.62%	84.62%
#67		741	0	0	741	98	91	16	536	148	96	52	388	66.67%	72.39%	80.17%
#68		0	640	0	640	179	101	4	356	189	60	129	167	41.13%	46.91%	73.57%
#69		8	0	0	8	1	1	0	6	0	0	0	6	85.71%	100.00%	100.00%
#70		386	0	0	386	17	7	1	361	37	29	8	324	87.57%	89.75%	91.78%
#71		61	0	0	61	7	1	0	53	15	11	4	38	67.86%	71.70%	77.55%
#72		4	0	0	4	2	1	0	1	1	1	0	0	0.00%	0.00%	0.00%
#73		0	0	1756	1756	206	151	9	1390	259	195	64	1131	73.83%	81.37%	85.29%
#74		17	0	0	17	3	1	0	13	1	1	0	12	75.00%	92.31%	92.31%
#75		75	0	0	75	2	5	4	64	5	1	4	59	95.16%	92.19%	98.33%
#76		0	0	889	889	6	102	0	781	14	9	5	767	98.08%	98.21%	98.84%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 08/01/2001 - 08/31/2001Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
		Mechanized Interface Used				LESOG										
						Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#77		28	0	0	28	5	2	0	21	5	3	2	16	66.67%	76.19%	84.21%
#78		16	0	0	16	4	1	0	11	3	2	1	8	57.14%	72.73%	80.00%
#79		32	0	0	32	4	7	0	21	14	5	9	7	43.75%	33.33%	58.33%
#80		288	0	0	288	27	48	2	211	77	64	13	134	59.56%	63.51%	67.68%
#81		355	0	0	355	31	31	1	292	72	66	6	220	69.40%	75.34%	76.92%
#82		55	0	0	55	12	19	2	22	11	7	4	11	36.67%	50.00%	61.11%
#83		31624	0	0	31624	2555	6381	311	22377	7351	4808	2543	15026	67.11%	67.15%	75.76%
#84		344	0	0	344	36	27	2	279	9	6	3	270	86.54%	96.77%	97.83%
#85		6	0	0	6	2	3	0	1	0	0	0	1	33.33%	100.00%	100.00%
#86		8	0	0	8	0	0	0	8	3	1	2	5	83.33%	62.50%	83.33%
#87		43	0	0	43	12	3	0	28	4	3	1	24	61.54%	85.71%	88.89%
#88		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#89		2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
#90		69	0	0	69	7	4	3	55	22	17	5	33	57.89%	60.00%	66.00%
#91		130	0	0	130	21	10	3	96	53	32	21	43	44.79%	44.79%	57.33%
#92		1683	0	0	1683	244	39	6	1394	272	244	28	1122	69.69%	80.49%	82.14%
#93		37	0	0	37	3	26	0	8	2	0	2	6	66.67%	75.00%	100.00%
#94		357	0	0	357	52	42	5	258	97	70	27	161	56.89%	62.40%	69.70%
#95		1885	0	0	1885	227	276	2	1380	50	40	10	1330	83.28%	96.38%	97.08%
#96		683	0	0	683	48	40	4	591	68	53	15	523	83.81%	88.49%	90.80%
#97		55	0	0	55	10	11	1	33	18	11	7	15	41.67%	45.45%	57.69%
#98		975	0	0	975	104	53	0	818	46	36	10	772	84.65%	94.38%	95.54%
#99		128	0	0	128	23	10	1	94	11	9	2	83	72.17%	88.30%	90.22%
#100		17	0	0	17	1	3	0	13	7	2	5	6	66.67%	46.15%	75.00%
#101		0	1	0	1	0	0	0	1	1	0	1	0	0.00%	0.00%	0.00%
#102		8	0	0	8	0	3	0	5	0	0	0	5	100.00%	100.00%	100.00%
#103		0	0	1	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#104		371	0	0	371	27	100	18	226	131	65	66	95	50.80%	42.04%	59.38%
#105		634	0	0	634	79	67	5	483	80	49	31	403	75.89%	83.44%	89.16%
#106		0	0	97	97	26	35	4	32	12	8	4	20	37.04%	62.50%	71.43%
#107		0	0	141	141	3	52	15	71	59	32	27	12	25.53%	16.90%	27.27%
#108		7	0	0	7	3	0	0	4	1	1	0	3	42.86%	75.00%	75.00%
#109		203	0	0	203	45	11	1	146	12	10	2	134	70.90%	91.78%	93.06%
#110		45	0	0	45	4	5	0	36	3	1	2	33	86.84%	91.67%	97.06%
#111		115	0	0	115	16	5	0	94	2	2	0	92	83.64%	97.87%	97.87%
#112		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#113		7	0	0	7	1	2	0	4	0	0	0	4	80.00%	100.00%	100.00%
#114		623	0	0	623	82	8	0	533	22	21	1	511	83.22%	95.87%	96.05%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 08/01/2001 - 08/31/2001Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
		Mechanized Interface Used				LESOG										
						Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#115		223	0	0	223	30	9	1	183	14	10	4	169	80.86%	92.35%	94.41%
#116		835	0	0	835	124	133	2	576	58	44	14	518	75.51%	89.93%	92.17%
#117		308	0	0	308	48	20	1	239	20	16	4	219	77.39%	91.63%	93.19%
#118		495	0	0	495	8	24	0	463	31	27	4	432	92.51%	93.30%	94.12%
#119		10	0	0	10	1	2	0	7	0	0	0	7	87.50%	100.00%	100.00%
#120		495	0	0	495	51	30	2	412	69	43	26	343	78.49%	83.25%	88.86%
#121		10	0	0	10	4	0	0	6	3	2	1	3	33.33%	50.00%	60.00%
#122		2551	0	0	2551	292	187	7	2065	153	123	30	1912	82.17%	92.59%	93.96%
#123		92	0	0	92	6	6	3	77	34	27	7	43	56.58%	55.84%	61.43%
#124		148	0	0	148	13	6	0	129	4	3	1	125	88.65%	96.90%	97.66%
#125		13	0	0	13	10	0	0	3	3	1	2	0	0.00%	0.00%	0.00%
#126		15	0	0	15	7	0	0	8	5	3	2	3	23.08%	37.50%	50.00%
#127		1194	0	0	1194	227	126	2	839	72	60	12	767	72.77%	91.42%	92.74%
#128		2868	0	0	2868	202	193	22	2451	404	341	63	2047	79.03%	83.52%	85.72%
#129		0	0	1	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#130		0	2720	0	2720	227	318	0	2175	1480	1215	265	695	32.52%	31.95%	36.39%
#131		25	0	0	25	4	6	1	14	3	2	1	11	64.71%	78.57%	84.62%
#132		0	0	7	7	2	0	0	5	5	3	2	0	0.00%	0.00%	0.00%
#133		70	0	0	70	10	6	0	54	10	7	3	44	72.13%	81.48%	86.27%
#134		792	0	0	792	33	46	0	713	29	18	11	684	93.06%	95.93%	97.44%
#135		3726	0	0	3726	269	253	26	3178	349	256	93	2829	84.35%	89.02%	91.70%
#136		0	0	11192	11192	69	584	8	10531	308	252	56	10223	96.96%	97.08%	97.59%
#137		212	0	0	212	32	29	2	149	48	35	13	101	60.12%	67.79%	74.26%
#138		5	0	0	5	2	0	0	3	2	1	1	1	25.00%	33.33%	50.00%
#139		462	0	0	462	98	51	17	296	84	54	30	212	58.24%	71.62%	79.70%
#140		1257	0	0	1257	137	173	21	926	329	253	76	597	60.49%	64.47%	70.24%
#141		0	982	0	982	91	163	7	721	290	225	65	431	57.70%	59.78%	65.70%
#142		520	0	0	520	83	42	6	389	106	78	28	283	63.74%	72.75%	78.39%
#143		2526	0	0	2526	352	201	47	1926	842	692	150	1084	50.94%	56.28%	61.04%
#144		0	50	0	50	6	8	0	36	23	18	5	13	35.14%	36.11%	41.94%
#145		0	375	0	375	64	55	1	255	157	125	32	98	34.15%	38.43%	43.95%
#146		34	0	0	34	1	6	0	27	12	8	4	15	62.50%	55.56%	65.22%
#147		1997	0	0	1997	268	562	16	1151	527	351	176	624	50.20%	54.21%	64.00%
#148		2947	0	0	2947	308	469	31	2139	549	367	182	1590	70.20%	74.33%	81.25%
#149		4070	0	0	4070	468	571	40	2991	792	601	191	2199	67.29%	73.52%	78.54%
#150		259	0	0	259	67	9	6	177	132	126	6	45	18.91%	25.42%	26.32%
#151		21	0	0	21	0	0	0	21	1	1	0	20	95.24%	95.24%	95.24%
#152		39	0	0	39	11	1	0	27	1	1	0	26	68.42%	96.30%	96.30%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 08/01/2001 - 08/31/2001Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
		Mechanized Interface Used				LESOG										
						Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#153		12	0	0	12	3	1	0	8	1	0	1	7	70.00%	87.50%	100.00%
#154		22	0	0	22	0	1	1	20	7	6	1	13	68.42%	65.00%	68.42%
#155		0	0	38	38	5	2	0	31	5	3	2	26	76.47%	83.87%	89.66%
#156		210	0	0	210	19	19	1	171	19	12	7	152	83.06%	88.89%	92.68%
#157		156	0	0	156	29	24	1	102	39	37	2	63	48.84%	61.76%	63.00%
#158		33	0	0	33	8	4	2	19	7	2	5	12	54.55%	63.16%	85.71%
#159		166	0	0	166	19	25	7	115	43	35	8	72	57.14%	62.61%	67.29%
#160		0	0	1	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#161		100	0	0	100	5	4	2	89	23	13	10	66	78.57%	74.16%	83.54%
#162		14	0	0	14	3	3	0	8	6	2	4	2	28.57%	25.00%	50.00%
#163		146	0	0	146	31	21	1	93	29	21	8	64	55.17%	68.82%	75.29%
#164		699	0	0	699	67	63	3	566	41	22	19	525	85.50%	92.76%	95.98%
#165		84	0	0	84	9	9	0	66	7	6	1	59	79.73%	89.39%	90.77%
#166		0	924	0	924	24	66	0	834	56	43	13	778	92.07%	93.29%	94.76%
#167		0	5077	0	5077	94	1453	0	3530	874	452	422	2656	82.95%	75.24%	85.46%
#168		4	0	0	4	2	1	0	1	1	0	1	0	0.00%	0.00%	0.00%
#169		27	0	0	27	1	12	0	14	2	1	1	12	85.71%	85.71%	92.31%
#170		0	40094	0	40094	1596	4907	41	33550	7341	5074	2267	26209	79.71%	78.12%	83.78%
#171		218	0	0	218	20	26	0	172	14	11	3	158	83.60%	91.86%	93.49%
#172		3	0	0	3	1	0	0	2	2	2	0	0	0.00%	0.00%	0.00%
#173		13	0	0	13	3	2	0	8	5	3	2	3	33.33%	37.50%	50.00%
#174		88	0	0	88	12	9	0	67	23	18	5	44	59.46%	65.67%	70.97%
#175		67	0	0	67	3	5	0	59	1	1	0	58	93.55%	98.31%	98.31%
#176		2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
#177		2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
#178		9	0	0	9	0	0	0	9	3	2	1	6	75.00%	66.67%	75.00%
#179		10	0	0	10	1	2	0	7	2	2	0	5	62.50%	71.43%	71.43%
#180		12	0	0	12	0	2	0	10	4	3	1	6	66.67%	60.00%	66.67%
#181		16	0	0	16	0	1	0	15	5	3	2	10	76.92%	66.67%	76.92%
#182		20	0	0	20	6	5	1	8	3	1	2	5	41.67%	62.50%	83.33%
#183		53	0	0	53	9	17	0	27	9	6	3	18	54.55%	66.67%	75.00%
#184		151	0	0	151	19	23	2	107	28	18	10	79	68.10%	73.83%	81.44%
#185		161	0	0	161	35	28	3	95	21	16	5	74	59.20%	77.89%	82.22%
#186		0	0	1	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#187		0	0	3	3	0	3	0	0	0	0	0	0	0.00%	0.00%	0.00%
#188		0	0	5	5	4	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#189		0	0	7	7	6	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#190		413	0	0	413	61	21	0	331	12	10	2	319	81.79%	96.37%	96.96%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 08/01/2001 - 08/31/2001Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
		Mechanized Interface Used				LESOG										
						Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#191		390	0	0	390	60	42	6	282	63	35	28	219	69.75%	77.66%	86.22%
#192		1794	0	0	1794	140	215	3	1436	127	79	48	1309	85.67%	91.16%	94.31%
#193		2495	0	0	2495	267	275	43	1910	280	171	109	1630	78.82%	85.34%	90.51%
#194		0	17	0	17	1	1	0	15	11	3	8	4	50.00%	26.67%	57.14%
#195		111	0	0	111	16	15	0	80	31	18	13	49	59.04%	61.25%	73.13%
#196		16	0	0	16	2	1	0	13	10	9	1	3	21.43%	23.08%	25.00%
#197		7	0	0	7	0	2	0	5	1	1	0	4	80.00%	80.00%	80.00%
#198		0	0	3452	3452	14	565	32	2841	872	529	343	1969	78.38%	69.31%	78.82%
#199		0	0	13	13	0	3	3	7	4	4	0	3	42.86%	42.86%	42.86%
#200		0	0	12	12	11	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#201		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#202		3	0	0	3	0	0	0	3	3	0	3	0	0.00%	0.00%	0.00%
#203		39	0	0	39	3	6	0	30	4	2	2	26	83.87%	86.67%	92.86%
#204		0	0	18	18	1	10	1	6	3	1	2	3	60.00%	50.00%	75.00%
#205		0	0	26	26	0	10	0	16	9	5	4	7	58.33%	43.75%	58.33%
#206		0	0	32	32	7	1	0	24	4	3	1	20	66.67%	83.33%	86.96%
#207		0	0	49	49	7	7	2	33	11	8	3	22	59.46%	66.67%	73.33%
#208		0	0	160	160	32	49	1	78	38	12	26	40	47.62%	51.28%	76.92%
#209		0	0	175	175	61	30	3	81	31	19	12	50	38.46%	61.73%	72.46%
#210		7	0	0	7	4	0	0	3	2	2	0	1	14.29%	33.33%	33.33%
#211		9	0	0	9	1	5	0	3	1	0	1	2	66.67%	66.67%	100.00%
#212		0	0	10	10	6	0	0	4	1	1	0	3	30.00%	75.00%	75.00%
#213		0	0	17	17	12	2	1	2	0	0	0	2	14.29%	100.00%	100.00%
#214		0	0	39	39	3	10	3	23	9	9	0	14	53.85%	60.87%	60.87%
#215		0	0	22	22	4	5	0	13	8	5	3	5	35.71%	38.46%	50.00%
#216		0	0	23	23	10	3	0	10	8	4	4	2	12.50%	20.00%	33.33%
#217		21	0	0	21	2	3	0	16	0	0	0	16	88.89%	100.00%	100.00%
#218		2	0	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#219		880	0	0	880	100	111	18	651	183	119	64	468	68.12%	71.89%	79.73%
#220		5	0	0	5	0	0	0	5	0	0	0	5	100.00%	100.00%	100.00%
#221		113	0	0	113	2	9	0	102	58	47	11	44	47.31%	43.14%	48.35%
#222		0	0	12	12	7	5	0	0	0	0	0	0	0.00%	0.00%	0.00%
#223		23	0	0	23	2	2	0	19	5	4	1	14	70.00%	73.68%	77.78%
#224		209	0	0	209	19	5	3	182	91	28	63	91	65.94%	50.00%	76.47%
#225		0	0	9	9	0	0	0	9	1	1	0	8	88.89%	88.89%	88.89%
#226		0	0	49	49	22	5	1	21	7	3	4	14	35.90%	66.67%	82.35%
#227		266	0	0	266	23	52	2	189	8	5	3	181	86.60%	95.77%	97.31%
#228		100	0	0	100	22	8	0	70	27	20	7	43	50.59%	61.43%	68.25%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 08/01/2001 - 08/31/2001Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
		LESOG														
		Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#229		68	0	0	68	4	7	0	57	6	4	2	51	86.44%	89.47%	92.73%
#230		10985	0	0	10985	791	493	4	9697	288	227	61	9409	90.24%	97.03%	97.64%
#231		0	0	4185	4185	108	79	14	3984	491	419	72	3493	86.89%	87.68%	89.29%
#232		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#233		4	0	0	4	1	1	0	2	0	0	0	2	66.67%	100.00%	100.00%
#234		4	0	0	4	0	1	0	3	0	0	0	3	100.00%	100.00%	100.00%
#235		18	0	0	18	1	10	0	7	1	1	0	6	75.00%	85.71%	85.71%
#236		6234	0	0	6234	1102	649	59	4424	1128	909	219	3296	62.11%	74.50%	78.38%
#237		0	0	40	40	21	11	0	8	6	3	3	2	7.69%	25.00%	40.00%
#238		3279	0	0	3279	256	400	4	2619	108	73	35	2511	88.42%	95.88%	97.17%
#239		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#240		3	0	0	3	1	1	0	1	0	0	0	1	50.00%	100.00%	100.00%
#241		49	0	0	49	12	0	0	37	2	2	0	35	71.43%	94.59%	94.59%
#242		29	0	0	29	0	0	0	29	2	1	1	27	96.43%	93.10%	96.43%
#243		1578	0	0	1578	132	159	9	1278	163	99	64	1115	82.84%	87.25%	91.85%
#244		105	0	0	105	10	17	0	78	18	12	6	60	73.17%	76.92%	83.33%
#245		244	0	0	244	29	11	0	204	16	14	2	188	81.39%	92.16%	93.07%
#246		110	0	0	110	13	8	5	84	8	6	2	76	80.00%	90.48%	92.68%
#247		0	0	2303	2303	80	190	0	2033	90	68	22	1943	92.92%	95.57%	96.62%
#248		4	0	0	4	0	2	0	2	0	0	0	2	100.00%	100.00%	100.00%
#249		221	0	0	221	87	1	0	133	9	6	3	124	57.14%	93.23%	95.38%
#250		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#251		99	0	0	99	10	3	0	86	4	4	0	82	85.42%	95.35%	95.35%
#252		975	0	0	975	86	30	2	857	82	77	5	775	82.62%	90.43%	90.96%
#253		13	0	0	13	0	0	0	13	0	0	0	13	100.00%	100.00%	100.00%
#254		0	0	136	136	2	17	1	116	7	4	3	109	94.78%	93.97%	96.46%
#255		6	0	0	6	2	0	0	4	0	0	0	4	66.67%	100.00%	100.00%
#256		18	0	0	18	4	5	0	9	3	0	3	6	60.00%	66.67%	100.00%
#257		20	0	0	20	1	2	0	17	9	3	6	8	66.67%	47.06%	72.73%
#258		51	0	0	51	18	9	0	24	7	5	2	17	42.50%	70.83%	77.27%
#259		62	0	0	62	7	17	0	38	7	6	1	31	70.45%	81.58%	83.78%
#260		113	0	0	113	11	12	0	90	3	1	2	87	87.88%	96.67%	98.86%
#261		0	0	12	12	0	2	0	10	2	1	1	8	88.89%	80.00%	88.89%
#262		0	0	17	17	4	7	0	6	1	1	0	5	50.00%	83.33%	83.33%
#263		0	0	24	24	12	0	0	12	6	2	4	6	30.00%	50.00%	75.00%
#264		0	0	38	38	9	7	1	21	10	6	4	11	42.31%	52.38%	64.71%
#265		0	0	39	39	5	5	0	29	8	4	4	21	70.00%	72.41%	84.00%
#266		0	0	75	75	14	16	4	41	12	6	6	29	59.18%	70.73%	82.86%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 08/01/2001 - 08/31/2001Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
		Mechanized Interface Used				LESOG										
						Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#267		3964	0	0	3964	429	249	25	3261	151	97	54	3110	85.53%	95.37%	96.98%
#268		49	0	0	49	14	12	2	21	12	11	1	9	26.47%	42.86%	45.00%
#269		1282	0	0	1282	153	152	1	976	61	49	12	915	81.92%	93.75%	94.92%
#270		165	0	0	165	32	7	0	126	11	9	2	115	73.72%	91.27%	92.74%
#271		0	2	0	2	0	1	0	1	1	0	1	0	0.00%	0.00%	0.00%
#272		564	0	0	564	64	46	2	452	45	36	9	407	80.28%	90.04%	91.87%
#273		136	0	0	136	19	27	2	88	6	3	3	82	78.85%	93.18%	96.47%
#274		0	0	1972	1972	178	159	89	1546	503	399	104	1043	64.38%	67.46%	72.33%
#275		2278	0	0	2278	133	831	2	1312	54	44	10	1258	87.67%	95.88%	96.62%
#276		60	0	0	60	7	6	2	45	4	1	3	41	83.67%	91.11%	97.62%
#277		0	0	985	985	10	88	1	886	7	6	1	879	98.21%	99.21%	99.32%
#278		1727	0	0	1727	151	87	2	1487	89	74	15	1398	86.14%	94.01%	94.97%
#279		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
#280		97	0	0	97	3	7	0	87	10	10	0	77	85.56%	88.51%	88.51%
#281		108	0	0	108	16	2	0	90	6	4	2	84	80.77%	93.33%	95.45%
#282		128	0	0	128	7	11	0	110	27	27	0	83	70.94%	75.45%	75.45%
#283		0	3493	0	3493	131	655	3	2704	489	378	111	2215	81.31%	91.92%	85.42%
#284		497	0	0	497	37	15	1	444	24	19	5	420	88.24%	94.59%	95.67%
#285		404	0	0	404	35	21	1	347	22	20	2	325	85.53%	93.66%	94.20%
#286		2084	0	0	2084	221	167	6	1690	89	60	29	1601	85.07%	94.73%	96.39%
#287		800	0	0	800	102	112	1	585	25	19	6	560	82.23%	95.73%	96.72%
#288		917	0	0	917	103	26	0	788	24	19	5	764	86.23%	96.95%	97.57%
#289		39	0	0	39	2	2	1	34	5	5	0	29	80.56%	85.29%	85.29%
#290		1852	0	0	1852	180	80	5	1587	79	54	25	1508	86.57%	95.02%	96.54%
#291		232	0	0	232	11	11	0	210	8	7	1	202	91.82%	96.19%	96.65%
#292		7	0	0	7	0	2	0	5	4	0	4	1	100.00%	20.00%	100.00%
#293		21	0	0	21	1	0	0	20	1	1	0	19	90.48%	95.00%	95.00%
#294		143	0	0	143	3	27	0	113	15	13	2	98	85.96%	86.73%	88.29%
#295		20	0	0	20	0	4	0	16	2	2	0	14	87.50%	87.50%	87.50%
#296		315	0	0	315	79	16	3	217	72	65	7	145	50.17%	66.82%	69.05%
#297		105	0	0	105	11	15	1	78	23	16	7	55	63.95%	70.51%	73.33%
#298		146	0	0	146	35	31	0	80	25	14	11	55	52.88%	68.75%	79.71%
#299		1297	0	0	1297	167	106	3	1021	50	41	9	971	82.36%	95.10%	95.95%
#300		411	0	0	411	39	17	5	350	18	15	3	332	86.01%	94.86%	95.68%
#301		138	0	0	138	46	7	4	81	17	14	3	64	51.61%	79.01%	82.05%
#302		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#303		2	0	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#304		3	0	0	3	1	0	0	2	0	0	0	2	66.67%	100.00%	100.00%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 08/01/2001 - 08/31/2001Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
		Mechanized Interface Used				LESOG										
						Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#305		4	0	0	4	3	0	0	1	0	0	0	1	25.00%	100.00%	100.00%
#306		12	0	0	12	2	1	3	6	2	2	0	4	50.00%	66.67%	66.67%
#307		0	144	0	144	58	51	0	35	32	6	26	3	4.48%	8.57%	33.33%
#308		4235	0	0	4235	391	237	11	3596	374	325	49	3222	81.82%	89.60%	90.84%
#309		8959	0	0	8959	426	539	10	7984	771	571	200	7213	87.86%	90.34%	92.66%
#310		20	0	0	20	0	2	0	18	0	0	0	18	100.00%	100.00%	100.00%
#311		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
#312		1374	0	0	1374	112	87	3	1172	92	58	34	1080	86.40%	92.15%	94.90%
#313		865	0	0	865	77	56	1	731	55	46	9	676	84.61%	92.48%	93.63%
#314		13	0	0	13	0	6	0	7	2	1	1	5	83.33%	71.43%	83.33%
#315		13	0	0	13	0	3	0	10	0	0	0	10	100.00%	100.00%	100.00%
#316		450	0	0	450	55	27	1	367	24	19	5	343	82.25%	93.46%	94.75%
#317		334	0	0	334	14	32	1	287	15	9	6	272	92.20%	94.77%	96.80%
#318		315	0	0	315	88	55	4	168	51	29	22	117	50.00%	69.64%	80.14%
#319		0	2404	0	2404	859	342	23	1180	412	257	155	768	40.76%	65.08%	74.93%
#320		2983	0	0	2983	213	175	17	2578	248	186	62	2330	85.38%	90.38%	92.61%
#321		420	0	0	420	47	38	4	331	69	53	16	262	72.38%	79.15%	83.17%
#322		14	0	0	14	2	0	0	12	0	0	0	12	85.71%	100.00%	100.00%
#323		0	0	1	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#324		86	0	0	86	4	8	1	73	41	30	11	32	48.48%	43.84%	51.61%
#325		200	0	0	200	28	23	12	137	89	48	41	48	38.71%	35.04%	50.00%
#326		84	0	0	84	7	5	0	72	12	9	3	60	78.95%	83.33%	86.96%
#327		451	0	0	451	50	22	2	377	89	79	10	288	69.06%	76.39%	78.47%
#328		506	0	0	506	43	29	1	433	28	22	6	405	86.17%	93.53%	94.85%
#329		0	0	31	31	5	4	0	22	7	4	3	15	62.50%	68.18%	78.95%
#330		0	0	72	72	14	10	0	48	12	7	5	36	63.16%	75.00%	83.72%
#331		31	0	0	31	4	1	0	26	3	3	0	23	76.67%	88.46%	88.46%
#332		31	0	0	31	3	1	0	27	1	1	0	26	86.67%	96.30%	96.30%
#333		12	0	0	12	0	0	0	12	5	3	2	7	70.00%	58.33%	70.00%
#334		0	0	3	3	0	2	0	1	1	1	0	0	0.00%	0.00%	0.00%
#335		0	0	63	63	25	3	0	35	4	3	1	31	52.54%	88.57%	91.18%
#336		91	0	0	91	0	33	3	55	0	0	0	55	100.00%	100.00%	100.00%
#337		0	0	482	482	24	38	0	420	13	6	7	407	93.14%	96.90%	98.55%
#338		64	0	0	64	13	4	0	47	5	4	1	42	71.19%	89.36%	91.30%
#339		3	0	0	3	0	0	0	3	2	1	1	1	50.00%	33.33%	50.00%
#340		639	0	0	639	52	91	1	495	55	48	7	440	81.48%	88.89%	90.16%
#341		6	0	0	6	0	0	1	5	2	0	2	3	100.00%	60.00%	100.00%
#342		67	0	0	67	8	18	0	41	14	12	2	27	57.45%	65.85%	69.23%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 08/01/2001 - 08/31/2001Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
		LESOG														
		Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#343		504	0	0	504	83	52	4	365	84	63	21	281	65.81%	76.99%	81.69%
#344		10	0	0	10	3	2	0	5	1	1	0	4	50.00%	80.00%	80.00%
#345		189	0	0	189	38	26	3	122	29	25	4	93	59.62%	76.23%	78.81%
#346		129	0	0	129	8	20	1	100	11	11	0	89	82.41%	89.00%	89.00%
#347		366	0	0	366	20	72	0	274	18	15	3	256	87.97%	93.43%	94.46%
#348		0	5968	0	5968	167	1383	0	4418	739	552	187	3679	83.65%	83.27%	86.95%
#349		0	8139	0	8139	297	1974	4	5864	1309	1022	287	4555	77.55%	77.68%	81.67%
#350		7	0	0	7	1	1	0	5	0	0	0	5	83.33%	100.00%	100.00%
#351		1220	0	0	1220	91	75	0	1054	36	26	10	1018	89.69%	96.58%	97.51%
#352		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#353		1868	0	0	1868	171	289	9	1399	183	110	73	1216	81.23%	86.92%	91.70%
#354		11	0	0	11	4	2	0	5	0	0	0	5	55.56%	100.00%	100.00%
#355		3454	0	0	3454	123	107	14	3210	106	53	53	3104	94.63%	96.70%	98.32%
#356		11287	0	0	11287	319	1298	14	9656	356	274	82	9300	94.01%	96.31%	97.14%
#357		0	0	220	220	50	12	2	156	15	9	6	141	70.50%	90.38%	94.00%
#358		0	0	515	515	86	39	6	384	67	45	22	317	70.76%	82.55%	87.57%
#359		4	0	0	4	0	1	0	3	1	1	0	2	66.67%	66.67%	66.67%
#360		0	32	0	32	1	7	0	24	3	0	3	21	95.45%	87.50%	100.00%
#361		9	0	0	9	0	3	0	6	4	3	1	2	40.00%	33.33%	40.00%
#362		599	0	0	599	19	54	0	526	20	16	4	506	93.53%	96.20%	96.93%
#363		4762	0	0	4762	428	533	8	3793	360	285	75	3433	82.80%	90.51%	92.33%
#364		3	0	0	3	2	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#365		7	0	0	7	0	1	0	6	2	1	1	4	80.00%	66.67%	80.00%
#366		114	0	0	114	9	4	0	101	8	6	2	93	86.11%	92.08%	93.94%
#367		61	0	0	61	3	4	0	54	4	3	1	50	89.29%	92.59%	94.34%
#368		1159	0	0	1159	135	100	27	897	326	241	85	571	60.30%	63.66%	70.32%
#369		4218	0	0	4218	1746	196	22	2254	474	408	66	1780	45.25%	78.97%	81.35%
#370		0	48	0	48	18	14	1	15	1	1	0	14	42.42%	93.33%	93.33%
#371		0	473	0	473	241	91	15	126	67	49	18	59	16.91%	46.83%	54.63%
#372		103	0	0	103	11	14	0	78	9	7	2	69	79.31%	88.46%	90.79%
#373		20	0	0	20	1	3	0	16	2	1	1	14	87.50%	87.50%	93.33%
#374		32244	0	0	32244	3864	2508	68	25804	1773	1543	230	24031	81.63%	93.13%	93.97%
#375		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#376		5	0	0	5	0	2	0	3	1	1	0	2	66.67%	66.67%	66.67%
#377		8	0	0	8	2	0	0	6	0	0	0	6	75.00%	100.00%	100.00%
#378		19	0	0	19	0	8	1	10	0	0	0	10	100.00%	100.00%	100.00%
#379		27	0	0	27	1	6	0	20	1	1	0	19	90.48%	95.00%	95.00%
#380		30	0	0	30	3	0	0	27	3	2	1	24	82.76%	88.89%	92.31%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 08/01/2001 - 08/31/2001Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
		Mechanized Interface Used				LESOG										
						Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#381		11	0	0	11	1	0	0	10	2	1	1	8	80.00%	80.00%	88.89%
#382		29	0	0	29	4	6	5	14	8	1	7	6	54.55%	42.86%	85.71%
#383		240	0	0	240	54	36	1	149	8	6	2	141	70.15%	94.63%	95.92%
#384		4	0	0	4	0	2	1	1	1	0	1	0	0.00%	0.00%	0.00%
#385		4	0	0	4	1	1	0	2	1	0	1	1	50.00%	50.00%	100.00%
#386		0	0	3	3	0	1	0	2	1	0	1	1	100.00%	50.00%	100.00%
#387		0	0	3	3	0	2	0	1	0	0	0	1	100.00%	100.00%	100.00%
#388		0	0	17	17	2	6	0	9	3	1	2	6	66.67%	66.67%	85.71%
#389		0	0	974	974	160	155	13	646	295	216	79	351	48.28%	54.33%	61.90%
#390		0	0	1007	1007	122	152	4	729	288	243	45	441	54.71%	60.49%	64.47%
#391		0	0	1157	1157	171	205	7	774	346	260	86	428	49.83%	55.30%	62.21%
#392		0	0	1849	1849	294	236	14	1305	579	469	110	726	48.76%	55.63%	60.75%
#393		0	0	1882	1882	387	287	18	1190	491	372	119	699	47.94%	58.74%	65.27%
#394		1066	0	0	1066	162	73	3	828	39	32	7	789	80.26%	95.29%	96.10%
#395		15	0	0	15	1	1	0	13	0	0	0	13	92.86%	100.00%	100.00%
#396		11	0	0	11	4	0	0	7	1	1	0	6	54.55%	85.71%	85.71%
#397		58	0	0	58	1	7	0	50	4	2	2	46	93.88%	92.00%	95.83%
#398		2611	0	0	2611	492	330	16	1773	502	404	98	1271	58.65%	71.69%	75.88%
#399		0	2	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
#400		251	0	0	251	28	24	1	198	23	18	5	175	79.19%	88.38%	90.67%
#401		276	0	0	276	58	17	3	198	34	29	5	164	65.34%	82.83%	84.97%
#402		1820	0	0	1820	133	97	1	1589	80	69	11	1509	88.19%	94.97%	95.63%
#403		0	0	1	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#404		168	0	0	168	9	3	0	156	6	4	2	150	92.02%	96.15%	97.40%
#405		120	0	0	120	3	6	0	111	4	4	0	107	93.86%	96.40%	96.40%
#406		0	88	0	88	0	6	0	82	16	9	7	66	88.00%	80.49%	88.00%
#407		391	0	0	391	68	28	2	293	32	21	11	261	74.57%	89.08%	92.55%
#408		0	0	1140	1140	45	146	0	949	26	18	8	923	93.61%	97.26%	98.09%
#409		2356	0	0	2356	259	152	14	1931	163	134	29	1768	81.81%	91.56%	92.95%
#410		165	0	0	165	23	11	3	128	27	19	8	101	70.63%	78.91%	84.17%
#411		161	0	0	161	6	6	0	149	11	10	1	138	89.61%	92.62%	93.24%
#412		406	0	0	406	20	20	0	366	32	24	8	334	88.36%	91.26%	93.30%
#413		384	0	0	384	40	23	7	314	18	14	4	296	84.57%	94.27%	95.48%
#414		540	0	0	540	41	13	0	486	13	11	2	473	90.10%	97.33%	97.73%
#415		333	0	0	333	51	31	3	248	14	11	3	234	79.05%	94.35%	95.51%
#416		3	0	0	3	0	0	1	2	0	0	0	2	100.00%	100.00%	100.00%
#417		64	0	0	64	12	4	0	48	16	15	1	32	54.24%	66.67%	68.09%
#418		0	2	0	2	0	0	0	2	2	2	0	0	0.00%	0.00%	0.00%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 08/01/2001 - 08/31/2001Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
		Mechanized Interface Used				LESOG										
						Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#419		0	28	0	28	6	0	2	20	12	11	1	8	32.00%	40.00%	42.11%
#420		0	28	0	28	20	0	1	7	6	3	3	1	4.17%	14.29%	25.00%
#421		0	63	0	63	48	1	0	14	4	2	2	10	16.67%	71.43%	83.33%
#422		0	164	0	164	94	22	1	47	15	10	5	32	23.53%	68.09%	76.19%
#423		0	213	0	213	160	19	3	31	16	10	6	15	8.11%	48.39%	60.00%
#424		496	0	0	496	74	29	0	393	21	15	6	372	80.69%	94.66%	96.12%
#425		141	0	0	141	35	5	0	101	14	14	0	87	63.97%	86.14%	86.14%
#426		83	0	0	83	17	12	4	50	25	8	17	25	50.00%	50.00%	75.76%
#427		0	323	0	323	143	46	6	128	47	36	11	81	31.15%	63.28%	69.23%
#428		5	0	0	5	0	2	0	3	2	2	0	1	33.33%	33.33%	33.33%
#429		25	0	0	25	4	3	0	18	4	2	2	14	70.00%	77.78%	87.50%
#430		155	0	0	155	28	24	1	102	10	6	4	92	73.02%	90.20%	93.88%
#431		84	0	0	84	27	1	2	54	23	12	11	31	44.29%	57.41%	72.09%
#432		631	0	0	631	74	74	10	473	119	103	16	354	66.67%	74.84%	77.46%
#433		10	0	0	10	0	1	0	9	0	0	0	9	100.00%	100.00%	100.00%
#434		16	0	0	16	4	3	0	9	2	2	0	7	53.85%	77.78%	77.78%
#435		22	0	0	22	0	0	0	22	8	3	5	14	82.35%	63.64%	82.35%
#436		30	0	0	30	7	4	0	19	6	5	1	13	52.00%	68.42%	72.22%
#437		50	0	0	50	6	6	2	36	9	8	1	27	65.85%	75.00%	77.14%
#438		53	0	0	53	0	1	2	50	43	32	11	7	17.95%	14.00%	17.95%
#439		92	0	0	92	7	6	2	77	10	9	1	67	80.72%	87.01%	88.16%
#440		129	0	0	129	2	6	0	121	23	14	9	98	85.96%	80.99%	87.50%
#441		213	0	0	213	40	33	4	136	19	15	4	117	68.02%	86.03%	88.64%
#442		15	0	0	15	0	0	1	14	5	1	4	9	90.00%	64.29%	90.00%
#443		6	0	0	6	1	0	1	4	3	2	1	1	25.00%	25.00%	33.33%
#444		56	0	0	56	5	5	0	46	9	4	5	37	80.43%	80.43%	90.24%
#445		71	0	0	71	11	5	1	54	10	5	5	44	73.33%	81.48%	89.80%
#446		98	0	0	98	9	15	4	70	25	18	7	45	62.50%	64.29%	71.43%
#447		16	0	0	16	3	0	0	13	2	2	0	11	68.75%	84.62%	84.62%
#448		139	0	0	139	6	6	5	122	26	17	9	96	80.67%	78.69%	84.96%
#449		213	0	0	213	27	18	5	163	30	23	7	133	72.68%	81.60%	85.26%
#450		648	0	0	648	61	46	4	537	102	72	30	435	76.58%	81.01%	85.80%
#451		927	0	0	927	115	76	13	723	111	76	35	612	76.21%	84.65%	88.95%
#452		983	0	0	983	126	79	4	774	95	74	21	679	77.25%	87.73%	90.17%
#453		0	0	47	47	8	3	0	36	13	10	3	23	56.10%	63.89%	69.70%
#454		0	0	92	92	15	6	0	71	22	14	8	49	62.82%	69.01%	77.78%
#455		0	0	228	228	28	31	1	168	73	63	10	95	51.08%	56.55%	60.13%
#456		0	0	229	229	25	27	2	175	47	34	13	128	68.45%	73.14%	79.01%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 08/01/2001 - 08/31/2001

Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
						LESOG										
		Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#457		0	0	353	353	63	25	1	264	79	67	12	185	58.73%	70.08%	73.41%
#458		0	0	661	661	87	62	8	504	182	161	21	322	56.49%	63.89%	66.67%
#459		1929	0	0	1929	164	53	5	1707	122	100	22	1585	85.72%	92.85%	94.07%
#460		16	0	0	16	3	1	0	12	1	1	0	11	73.33%	91.67%	91.67%
#461		12	0	0	12	1	2	0	9	1	1	0	8	80.00%	88.89%	88.89%
#462		3	0	0	3	0	1	0	2	0	0	0	2	100.00%	100.00%	100.00%
#463		605	0	0	605	18	33	2	552	39	30	9	513	91.44%	92.93%	94.48%
LENS Subtotal		251759	0	0	251759	25797	25697	1398	198867	27716	20095	7621	171157	78.93%	86.14%	89.57%
EDI Subtotal		0	74628	0	74628	5097	12080	133	57318	14147	9801	4346	43316	74.34%	75.32%	81.50%
TAG Subtotal		0	0	56696	56696	5753	6075	459	44409	8580	6284	2296	35829	74.85%	80.68%	85.08%
TOTAL INTERFACES		251759	74628	56696	383083	36647	43852	1990	300594	50443	36180	14263	250302	77.50%	83.27%	87.42%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAILS)
REPORT PERIOD: 08/01/2001 - 08/31/2001Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES																	
Company Info						LSR PROCESSING								FLOWTHROUGH			
		LESOG															
		Mechanized Interface Used				Total Manual	Rejects	Validated		Errors							
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
#1		10	0	0	10	1	4	0	5	0	0	0	5	83.33%	100.00%	100.00%	
#2		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#3		0	1	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#4		0	1	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#5		0	2	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%	
#6		0	4	0	4	1	0	0	3	1	0	1	2	66.67%	66.67%	100.00%	
#7		0	18	0	18	0	2	0	16	5	0	5	11	100.00%	68.75%	100.00%	
#8		6	0	0	6	3	1	0	2	1	1	0	1	20.00%	50.00%	50.00%	
#9		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#10		174	0	0	174	8	15	1	150	20	13	7	130	86.09%	86.67%	90.91%	
#11		1152	0	0	1152	91	122	1	938	44	36	8	894	87.56%	95.31%	96.13%	
#12		0	0	1	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#13		1144	0	0	1144	95	143	1	905	67	42	25	838	85.95%	92.60%	95.23%	
#14		2	0	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#15		24	0	0	24	5	3	0	16	2	1	1	14	70.00%	87.50%	93.33%	
#16		9	0	0	9	0	2	0	7	1	0	1	6	100.00%	85.71%	100.00%	
#17		500	0	0	500	27	27	0	446	25	14	11	421	91.13%	94.39%	96.78%	
#18		12	0	0	12	2	0	1	9	5	2	3	4	50.00%	44.44%	66.67%	
#19		1208	0	0	1208	93	41	4	1070	47	33	14	1023	89.03%	95.61%	96.88%	
#20		1902	0	0	1902	55	154	5	1688	203	98	105	1485	90.66%	87.97%	93.81%	
#21		21	0	0	21	0	4	0	17	1	0	1	16	100.00%	94.12%	100.00%	
#22		401	0	0	401	4	21	0	376	10	10	0	366	96.32%	97.34%	97.34%	
#23		16	0	0	16	1	1	1	13	8	5	3	5	45.45%	38.46%	50.00%	
#24		321	0	0	321	34	22	2	263	26	20	6	237	81.44%	90.11%	92.22%	
#25		14	0	0	14	0	2	0	12	3	2	1	9	81.82%	75.00%	81.82%	
#26		2277	0	0	2277	111	223	15	1928	227	168	59	1701	85.91%	88.23%	91.01%	
#27		0	2	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#28		3	0	0	3	0	0	0	3	0	0	0	3	100.00%	100.00%	100.00%	
#29		12	0	0	12	1	5	1	5	1	1	0	4	66.67%	80.00%	80.00%	
#30		18	0	0	18	0	5	0	13	2	0	2	11	100.00%	84.62%	100.00%	
#31		50	0	0	50	4	2	0	44	13	9	4	31	70.45%	70.45%	77.50%	
#32		28	0	0	28	4	5	0	19	1	1	0	18	78.26%	94.74%	94.74%	
#33		69	0	0	69	7	39	1	22	7	1	6	15	65.22%	68.18%	93.75%	
#34		232	0	0	232	17	44	5	166	42	27	15	124	73.81%	74.70%	82.12%	
#35		0	0	24	24	4	13	2	5	4	1	3	1	16.67%	20.00%	50.00%	
#36		0	0	535	535	167	81	8	279	47	22	25	232	55.11%	83.15%	91.34%	
#37		220	0	0	220	44	5	0	171	22	18	4	149	70.62%	87.13%	89.22%	
#38		327	0	0	327	47	39	1	240	13	7	6	227	80.78%	94.58%	97.01%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAILS)
REPORT PERIOD: 08/01/2001 - 08/31/2001Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES																	
Company Info						LSR PROCESSING									FLOWTHROUGH		
						LESOG											
		Mechanized Interface Used				Manual	Rejects	Validated		Errors							
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
#39		514	0	0	514	42	19	3	450	18	15	3	432	88.34%	96.00%	96.64%	
#40		385	0	0	385	28	6	0	351	7	5	2	344	91.25%	98.01%		
#41		261	0	0	261	36	9	1	215	21	9	12	194	81.17%	90.23%	95.57%	
#42		29	0	0	29	0	5	1	23	4	2	2	19	90.48%	82.61%	90.48%	
#43		0	0	307	307	2	41	0	264	3	2	1	261	98.49%	98.86%	99.24%	
#44		541	0	0	541	66	18	3	454	51	36	15	403	79.80%	88.77%	91.80%	
#45		191	0	0	191	8	23	1	159	11	5	6	148	91.93%	93.08%	96.73%	
#46		0	0	1545	1545	11	54	3	1477	16	13	3	1461	98.38%	98.92%	99.12%	
#47		15	0	0	15	2	0	0	13	2	2	0	11	73.33%	84.62%	84.62%	
#48		6	0	0	6	1	1	0	4	0	0	0	4	80.00%	100.00%	100.00%	
#49		386	0	0	386	17	7	1	361	37	29	8	324	87.57%	89.75%	91.78%	
#50		56	0	0	56	7	0	0	49	11	9	2	38	70.37%	77.55%	80.85%	
#51		4	0	0	4	2	1	0	1	1	1	0	0	0.00%	0.00%	0.00%	
#52		0	0	1756	1756	206	151	9	1390	259	195	64	1131	73.83%	81.37%	85.29%	
#53		17	0	0	17	3	1	0	13	1	1	0	12	75.00%	92.31%	92.31%	
#54		75	0	0	75	2	5	4	64	5	1	4	59	95.16%	92.19%	98.33%	
#55		0	0	889	889	6	102	0	781	14	9	5	767	98.08%	98.21%	98.84%	
#56		13	0	0	13	0	2	0	11	0	0	0	11	100.00%	100.00%	100.00%	
#57		14	0	0	14	2	8	0	4	0	0	0	4	66.67%	100.00%	100.00%	
#58		136	0	0	136	9	9	1	117	22	20	2	95	76.61%	81.20%	82.61%	
#59		6	0	0	6	0	5	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#60		30227	0	0	30227	2395	6150	278	21404	6928	4518	2410	14476	67.68%	67.63%	76.21%	
#61		342	0	0	342	36	27	2	277	8	5	3	269	86.77%	97.11%	98.18%	
#62		43	0	0	43	12	3	0	28	4	3	1	24	61.54%	85.71%	88.89%	
#63		25	0	0	25	0	3	1	21	11	5	6	10	66.67%	47.62%	66.67%	
#64		1683	0	0	1683	244	39	6	1394	272	244	28	1122	69.69%	80.49%	82.14%	
#65		34	0	0	34	2	25	0	7	2	0	2	5	71.43%	71.43%	100.00%	
#66		64	0	0	64	1	6	1	56	5	4	1	51	91.07%	91.07%	92.73%	
#67		1885	0	0	1885	227	276	2	1380	50	40	10	1330	83.28%	96.38%	97.08%	
#68		610	0	0	610	38	34	4	534	58	45	13	476	85.15%	89.14%	91.36%	
#69		975	0	0	975	104	53	0	818	46	36	10	772	84.65%	94.38%	95.54%	
#70		128	0	0	128	23	10	1	94	11	9	2	83	72.17%	88.30%	90.22%	
#71		17	0	0	17	1	3	0	13	7	2	5	6	66.67%	46.15%	75.00%	
#72		0	1	0	1	0	0	0	1	1	0	1	0	0.00%	0.00%	0.00%	
#73		565	0	0	565	66	59	5	435	73	45	28	362	76.53%	83.22%	88.94%	
#74		11	0	0	11	0	6	0	5	0	0	0	5	100.00%	100.00%	100.00%	
#75		0	0	96	96	25	35	4	32	12	8	4	20	37.74%	62.50%	71.43%	
#76		4	0	0	4	0	0	0	4	1	1	0	3	75.00%	75.00%	75.00%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAILS)
REPORT PERIOD: 08/01/2001 - 08/31/2001Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES																	
Company Info						LSR PROCESSING								FLOWTHROUGH			
						LESOG											
		Mechanized Interface Used				Total Manual	Rejects	Validated		Errors							
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
#77		202	0	0	202	44	11	1	146	12	10	2	134	71.28%	91.78%	93.06%	
#78		45	0	0	45	4	5	0	36	3	1	2	33	86.84%	91.67%	97.06%	
#79		104	0	0	104	9	5	0	90	2	2	0	88	88.89%	97.78%	97.78%	
#80		623	0	0	623	82	8	0	533	22	21	1	511	83.22%	95.87%	96.05%	
#81		7	0	0	7	1	2	0	4	0	0	0	4	80.00%	100.00%	100.00%	
#82		223	0	0	223	30	9	1	183	14	10	4	169	80.86%	92.35%	94.41%	
#83		828	0	0	828	123	132	2	571	58	44	14	513	75.44%	89.84%	92.10%	
#84		308	0	0	308	48	20	1	239	20	16	4	219	77.39%	91.63%	93.19%	
#85		495	0	0	495	8	24	0	463	31	27	4	432	92.51%	93.30%	94.12%	
#86		10	0	0	10	1	2	0	7	0	0	0	7	87.50%	100.00%	100.00%	
#87		493	0	0	493	51	30	2	410	67	42	25	343	78.67%	83.66%	89.09%	
#88		2544	0	0	2544	287	187	7	2063	153	123	30	1910	82.33%	92.58%	93.95%	
#89		92	0	0	92	6	6	3	77	34	27	7	43	56.58%	55.84%	61.43%	
#90		147	0	0	147	13	6	0	128	4	3	1	124	88.57%	96.88%	97.64%	
#91		4	0	0	4	2	0	0	2	2	1	1	0	0.00%	0.00%	0.00%	
#92		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#93		1186	0	0	1186	225	126	2	833	68	57	11	765	73.07%	91.84%	93.07%	
#94		2868	0	0	2868	202	193	22	2451	404	341	63	2047	79.03%	83.52%	85.72%	
#95		0	2720	0	2720	227	318	0	2175	1480	1215	265	695	32.52%	31.95%	36.39%	
#96		16	0	0	16	0	6	1	9	0	0	0	9	100.00%	100.00%	100.00%	
#97		0	0	2	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#98		68	0	0	68	10	6	0	52	8	6	2	44	73.33%	84.62%	88.00%	
#99		791	0	0	791	33	46	0	712	29	18	11	683	93.05%	95.93%	97.43%	
#100		3725	0	0	3725	269	253	26	3177	349	256	93	2828	84.34%	89.01%	91.70%	
#101		0	0	11192	11192	69	584	8	10531	308	252	56	10223	96.96%	97.08%	97.59%	
#102		73	0	0	73	4	11	1	57	12	6	6	45	81.82%	78.95%	88.24%	
#103		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%	
#104		71	0	0	71	18	13	0	40	10	8	2	30	53.57%	75.00%	78.95%	
#105		158	0	0	158	9	10	2	137	17	13	4	120	84.51%	87.59%	90.23%	
#106		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#107		0	7	0	7	2	1	0	4	0	0	0	4	66.67%	100.00%	100.00%	
#108		3	0	0	3	0	1	0	2	2	0	2	0	0.00%	0.00%	0.00%	
#109		11	0	0	11	2	3	0	6	2	1	1	4	57.14%	66.67%	80.00%	
#110		280	0	0	280	16	48	1	215	68	41	27	147	72.06%	68.37%	78.19%	
#111		167	0	0	167	8	4	5	150	115	111	4	35	22.73%	23.33%	23.97%	
#112		21	0	0	21	0	0	0	21	1	1	0	20	95.24%	95.24%	95.24%	
#113		36	0	0	36	11	0	0	25	1	1	0	24	66.67%	96.00%	96.00%	
#114		2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAILS)
REPORT PERIOD: 08/01/2001 - 08/31/2001Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES																	
Company Info						LSR PROCESSING									FLOWTHROUGH		
						LESOG											
		Mechanized Interface Used				Manual	Rejects	Validated		Errors							
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
#115		201	0	0	201	18	19	1	163	18	11	7	145	83.33%	88.96%	92.95%	
#116		156	0	0	156	29	24	1	102	39	37	2	63	48.84%	61.76%	63.00%	
#117		5	0	0	5	1	1	0	3	0	0	0	3	75.00%	100.00%	100.00%	
#118		7	0	0	7	1	0	1	5	1	1	0	4	66.67%	80.00%	80.00%	
#119		60	0	0	60	3	4	0	53	8	5	3	45	84.91%	84.91%	90.00%	
#120		699	0	0	699	67	63	3	566	41	22	19	525	85.50%	92.76%	95.98%	
#121		84	0	0	84	9	9	0	66	7	6	1	59	79.73%	89.39%	90.77%	
#122		0	924	0	924	24	66	0	834	56	43	13	778	92.07%	93.29%	94.76%	
#123		0	5077	0	5077	94	1453	0	3530	874	452	422	2656	82.95%	75.24%	85.46%	
#124		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#125		0	328	0	328	40	14	0	274	4	3	1	270	86.26%	98.54%	98.90%	
#126		218	0	0	218	20	26	0	172	14	11	3	158	83.60%	91.86%	93.49%	
#127		2	0	0	2	1	0	0	1	1	1	0	0	0.00%	0.00%	0.00%	
#128		67	0	0	67	3	5	0	59	1	1	0	58	93.55%	98.31%	98.31%	
#129		3	0	0	3	0	0	0	3	1	1	0	2	66.67%	66.67%	66.67%	
#130		413	0	0	413	61	21	0	331	12	10	2	319	81.79%	96.37%	96.96%	
#131		377	0	0	377	21	70	1	285	23	15	8	262	87.92%	91.93%	94.58%	
#132		63	0	0	63	9	19	2	33	8	6	2	25	62.50%	75.76%	80.65%	
#133		354	0	0	354	47	33	6	268	62	34	28	206	71.78%	76.87%	85.83%	
#134		79	0	0	79	9	13	0	57	19	9	10	38	67.86%	66.67%	80.85%	
#135		6	0	0	6	0	2	0	4	1	1	0	3	75.00%	75.00%	75.00%	
#136		0	0	3423	3423	14	555	31	2823	869	526	343	1954	78.35%	69.22%	78.79%	
#137		1	0	0	1	0	0	0	1	1	0	1	0	0.00%	0.00%	0.00%	
#138		10	0	0	10	0	2	0	8	0	0	0	8	100.00%	100.00%	100.00%	
#139		0	0	3	3	0	0	0	3	1	1	0	2	66.67%	66.67%	66.67%	
#140		0	0	27	27	0	2	0	25	2	1	1	23	95.83%	92.00%	95.83%	
#141		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#142		0	0	3	3	2	0	0	1	0	0	0	1	33.33%	100.00%	100.00%	
#143		21	0	0	21	2	3	0	16	0	0	0	16	88.89%	100.00%	100.00%	
#144		18	0	0	18	2	5	0	11	3	0	3	8	80.00%	72.73%	100.00%	
#145		5	0	0	5	0	0	0	5	0	0	0	5	100.00%	100.00%	100.00%	
#146		18	0	0	18	1	2	0	15	13	9	4	2	16.67%	13.33%	18.18%	
#147		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#148		8	0	0	8	0	0	0	8	2	1	1	6	85.71%	75.00%	85.71%	
#149		0	0	2	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%	
#150		252	0	0	252	18	50	0	184	8	5	3	176	88.44%	95.65%	97.24%	
#151		76	0	0	76	18	8	0	50	11	7	4	39	60.94%	78.00%	84.78%	
#152		67	0	0	67	4	7	0	56	6	4	2	50	86.21%	89.29%	92.59%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAILS)
REPORT PERIOD: 08/01/2001 - 08/31/2001

Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES																	
Company Info						LSR PROCESSING									FLOWTHROUGH		
						LESOG											
		Mechanized Interface Used				Manual	Rejects	Validated		Errors							
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
#153		10985	0	0	10985	791	493	4	9697	288	227	61	9409	90.24%	97.03%	97.64%	
#154		0	0	4184	4184	108	79	14	3983	491	419	72	3492	86.89%	87.67%	89.29%	
#155		450	0	0	450	64	75	3	308	60	51	9	248	68.32%	80.52%	82.94%	
#156		0	0	2	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#157		3277	0	0	3277	254	400	4	2619	108	73	35	2511	88.48%	95.88%	97.17%	
#158		29	0	0	29	0	0	0	29	2	1	1	27	96.43%	93.10%	96.43%	
#159		1578	0	0	1578	132	159	9	1278	163	99	64	1115	82.84%	87.25%	91.85%	
#160		83	0	0	83	2	16	0	65	15	10	5	50	80.65%	76.92%	83.33%	
#161		228	0	0	228	25	8	0	195	14	12	2	181	83.03%	92.82%	93.78%	
#162		108	0	0	108	13	7	5	83	8	6	2	75	79.79%	90.36%	92.59%	
#163		0	0	2303	2303	80	190	0	2033	90	68	22	1943	92.92%	95.57%	96.62%	
#164		3	0	0	3	0	2	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#165		87	0	0	87	3	1	0	83	4	2	2	79	94.05%	95.18%	97.53%	
#166		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#167		98	0	0	98	10	3	0	85	4	4	0	81	85.26%	95.29%	95.29%	
#168		963	0	0	963	81	30	2	850	82	77	5	768	82.94%	90.35%	90.89%	
#169		13	0	0	13	0	0	0	13	0	0	0	13	100.00%	100.00%	100.00%	
#170		0	0	136	136	2	17	1	116	7	4	3	109	94.78%	93.97%	96.46%	
#171		4	0	0	4	1	2	0	1	0	0	0	1	50.00%	100.00%	100.00%	
#172		3962	0	0	3962	429	249	25	3259	151	97	54	3108	85.53%	95.37%	96.97%	
#173		48	0	0	48	13	12	2	21	12	11	1	9	27.27%	42.86%	45.00%	
#174		1282	0	0	1282	153	152	1	976	61	49	12	915	81.92%	93.75%	94.92%	
#175		165	0	0	165	32	7	0	126	11	9	2	115	73.72%	91.27%	92.74%	
#176		560	0	0	560	63	46	2	449	43	35	8	406	80.56%	90.42%	92.06%	
#177		130	0	0	130	15	26	2	87	6	3	3	81	81.82%	93.10%	96.43%	
#178		2261	0	0	2261	128	827	2	1304	52	42	10	1252	88.05%	96.01%	96.75%	
#179		60	0	0	60	7	6	2	45	4	1	3	41	83.67%	91.11%	97.62%	
#180		0	0	985	985	10	88	1	886	7	6	1	879	98.21%	99.21%	99.32%	
#181		1727	0	0	1727	151	87	2	1487	89	74	15	1398	86.14%	94.01%	94.97%	
#182		108	0	0	108	16	2	0	90	6	4	2	84	80.77%	93.33%	95.45%	
#183		128	0	0	128	7	11	0	110	27	27	0	83	70.94%	75.45%	75.45%	
#184		0	3493	0	3493	131	655	3	2704	489	378	111	2215	81.31%	81.92%	85.42%	
#185		497	0	0	497	37	15	1	444	24	19	5	420	88.24%	94.59%	95.67%	
#186		404	0	0	404	35	21	1	347	22	20	2	325	85.53%	93.66%	94.20%	
#187		2084	0	0	2084	221	167	6	1690	89	60	29	1601	85.07%	94.73%	96.39%	
#188		792	0	0	792	101	112	1	578	25	19	6	553	82.17%	95.67%	96.68%	
#189		917	0	0	917	103	26	0	788	24	19	5	764	86.23%	96.95%	97.57%	
#190		39	0	0	39	2	2	1	34	5	5	0	29	80.56%	85.29%	85.29%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAILS)
REPORT PERIOD: 08/01/2001 - 08/31/2001Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES																	
Company Info						LSR PROCESSING									FLOWTHROUGH		
						LESOG											
		Mechanized Interface Used				Manual	Rejects	Validated		Errors							
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
#191		1851	0	0	1851	179	80	5	1587	79	54	25	1508	86.62%	95.02%	96.54%	
#192		232	0	0	232	11	11	0	210	8	7	1	202	91.82%	96.19%	96.65%	
#193		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#194		57	0	0	57	10	2	0	45	18	14	4	27	52.94%	60.00%	65.85%	
#195		1297	0	0	1297	167	106	3	1021	50	41	9	971	82.36%	95.10%	95.95%	
#196		411	0	0	411	39	17	5	350	18	15	3	332	86.01%	94.86%	95.68%	
#197		27	0	0	27	8	0	1	18	3	2	1	15	60.00%	83.33%	88.24%	
#198		4235	0	0	4235	391	237	11	3596	374	325	49	3222	81.82%	89.60%	90.84%	
#199		8959	0	0	8959	426	539	10	7984	771	571	200	7213	87.86%	90.34%	92.66%	
#200		20	0	0	20	0	2	0	18	0	0	0	18	100.00%	100.00%	100.00%	
#201		1370	0	0	1370	111	87	3	1169	91	58	33	1078	86.45%	92.22%	94.89%	
#202		860	0	0	860	77	56	1	726	53	45	8	673	84.65%	92.70%	93.73%	
#203		13	0	0	13	0	3	0	10	0	0	0	10	100.00%	100.00%	100.00%	
#204		450	0	0	450	55	27	1	367	24	19	5	343	82.25%	93.46%	94.75%	
#205		334	0	0	334	14	32	1	287	15	9	6	272	92.20%	94.77%	96.80%	
#206		7	0	0	7	1	1	0	5	0	0	0	5	83.33%	100.00%	100.00%	
#207		0	192	0	192	10	43	1	138	46	22	24	92	74.19%	66.67%	80.70%	
#208		2983	0	0	2983	213	175	17	2578	248	186	62	2330	85.38%	90.38%	92.61%	
#209		412	0	0	412	46	35	4	327	68	53	15	259	72.35%	79.20%	83.01%	
#210		14	0	0	14	2	0	0	12	0	0	0	12	85.71%	100.00%	100.00%	
#211		4	0	0	4	0	1	0	3	1	1	0	2	66.67%	66.67%	66.67%	
#212		84	0	0	84	7	5	0	72	12	9	3	60	78.95%	83.33%	86.96%	
#213		32	0	0	32	2	0	0	30	3	1	2	27	90.00%	90.00%	96.43%	
#214		0	0	1	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%	
#215		31	0	0	31	4	1	0	26	3	3	0	23	76.67%	88.46%	88.46%	
#216		30	0	0	30	3	1	0	26	1	1	0	25	86.21%	96.15%	96.15%	
#217		0	0	34	34	13	2	0	19	1	1	0	18	56.25%	94.74%	94.74%	
#218		27	0	0	27	0	9	2	16	0	0	0	16	100.00%	100.00%	100.00%	
#219		0	0	482	482	24	38	0	420	13	6	7	407	93.14%	96.90%	98.55%	
#220		57	0	0	57	7	4	0	46	5	4	1	41	78.85%	89.13%	91.11%	
#221		3	0	0	3	0	0	0	3	2	1	1	1	50.00%	33.33%	50.00%	
#222		636	0	0	636	51	91	1	493	54	48	6	439	81.60%	89.05%	90.14%	
#223		129	0	0	129	8	20	1	100	11	11	0	89	82.41%	89.00%	89.00%	
#224		366	0	0	366	20	72	0	274	18	15	3	256	87.97%	93.43%	94.46%	
#225		0	5968	0	5968	167	1383	0	4418	739	552	187	3679	83.65%	83.27%	86.95%	
#226		0	8139	0	8139	297	1974	4	5864	1309	1022	287	4555	77.55%	77.68%	81.67%	
#227		7	0	0	7	1	1	0	5	0	0	0	5	83.33%	100.00%	100.00%	
#228		1220	0	0	1220	91	75	0	1054	36	26	10	1018	89.69%	96.58%	97.51%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAILS)
REPORT PERIOD: 08/01/2001 - 08/31/2001Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES																	
Company Info						LSR PROCESSING									FLOWTHROUGH		
						LESOG											
		Mechanized Interface Used				Manual	Rejects	Validated		Errors							
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
#229		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#230		1868	0	0	1868	171	289	9	1399	183	110	73	1216	81.23%	86.92%	91.70%	
#231		97	0	0	97	16	21	11	49	25	3	22	24	55.81%	48.98%	88.89%	
#232		11273	0	0	11273	319	1287	12	9655	356	274	82	9299	94.01%	96.31%	97.14%	
#233		0	0	515	515	86	39	6	384	67	45	22	317	70.76%	82.55%	87.57%	
#234		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%	
#235		599	0	0	599	19	54	0	526	20	16	4	506	93.53%	96.20%	96.93%	
#236		4762	0	0	4762	428	533	8	3793	360	285	75	3433	82.80%	90.51%	92.33%	
#237		114	0	0	114	9	4	0	101	8	6	2	93	86.11%	92.08%	93.94%	
#238		61	0	0	61	3	4	0	54	4	3	1	50	89.29%	92.59%	94.34%	
#239		6	0	0	6	0	4	0	2	0	0	0	2	100.00%	100.00%	100.00%	
#240		110	0	0	110	9	13	1	87	28	22	6	59	65.56%	67.82%	72.84%	
#241		0	3	0	3	0	3	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#242		103	0	0	103	11	14	0	78	9	7	2	69	79.31%	88.46%	90.79%	
#243		20	0	0	20	1	3	0	16	2	1	1	14	87.50%	87.50%	93.33%	
#244		32243	0	0	32243	3864	2508	68	25803	1773	1543	230	24030	81.63%	93.13%	93.97%	
#245		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#246		6	0	0	6	0	3	0	3	0	0	0	3	100.00%	100.00%	100.00%	
#247		11	0	0	11	1	0	0	10	2	1	1	8	80.00%	80.00%	88.89%	
#248		234	0	0	234	54	34	1	145	8	6	2	137	69.54%	94.48%	95.80%	
#249		1061	0	0	1061	159	73	3	826	38	31	7	788	80.57%	95.40%	96.21%	
#250		11	0	0	11	0	1	0	10	0	0	0	10	100.00%	100.00%	100.00%	
#251		11	0	0	11	4	0	0	7	1	1	0	6	54.55%	85.71%	85.71%	
#252		56	0	0	56	1	6	0	49	3	2	1	46	93.88%	93.88%	95.83%	
#253		251	0	0	251	28	24	1	198	23	18	5	175	79.19%	88.38%	90.67%	
#254		157	0	0	157	23	13	0	121	11	8	3	110	78.01%	90.91%	93.22%	
#255		1814	0	0	1814	133	96	1	1584	79	68	11	1505	88.22%	95.01%	95.68%	
#256		0	0	1	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#257		168	0	0	168	9	3	0	156	6	4	2	150	92.02%	96.15%	97.40%	
#258		120	0	0	120	3	6	0	111	4	4	0	107	93.86%	96.40%	96.40%	
#259		0	88	0	88	0	6	0	82	16	9	7	66	88.00%	80.49%	88.00%	
#260		390	0	0	390	67	28	2	293	32	21	11	261	74.79%	89.08%	92.55%	
#261		0	0	1140	1140	45	146	0	949	26	18	8	923	93.61%	97.26%	98.09%	
#262		2319	0	0	2319	243	150	13	1913	163	134	29	1750	82.28%	91.48%	92.89%	
#263		165	0	0	165	23	11	3	128	27	19	8	101	70.63%	78.91%	84.17%	
#264		160	0	0	160	6	6	0	148	11	10	1	137	89.54%	92.57%	93.20%	
#265		406	0	0	406	20	20	0	366	32	24	8	334	88.36%	91.26%	93.30%	
#266		384	0	0	384	40	23	7	314	18	14	4	296	84.57%	94.27%	95.48%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAILS)
REPORT PERIOD: 08/01/2001 - 08/31/2001Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES																	
Company Info						LSR PROCESSING									FLOWTHROUGH		
						LESOG											
		Mechanized Interface Used				Manual	Rejects	Validated		Errors							
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
#267		540	0	0	540	41	13	0	486	13	11	2	473	90.10%	97.33%	97.73%	
#268		311	0	0	311	44	29	3	235	14	11	3	221	80.07%	94.04%	95.26%	
#269		0	3	0	3	0	0	0	3	2	0	2	1	100.00%	33.33%	100.00%	
#270		496	0	0	496	74	29	0	393	21	15	6	372	80.69%	94.66%	96.12%	
#271		141	0	0	141	35	5	0	101	14	14	0	87	63.97%	86.14%	86.14%	
#272		4	0	0	4	0	2	0	2	1	1	0	1	50.00%	50.00%	50.00%	
#273		101	0	0	101	16	11	1	73	5	4	1	68	77.27%	93.15%	94.44%	
#274		365	0	0	365	46	45	2	272	47	36	11	225	73.29%	82.72%	86.21%	
#275		10	0	0	10	0	1	0	9	0	0	0	9	100.00%	100.00%	100.00%	
#276		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%	
#277		63	0	0	63	1	11	3	48	19	13	6	29	67.44%	60.42%	69.05%	
#278		2	0	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#279		3	0	0	3	2	0	0	1	0	0	0	1	33.33%	100.00%	100.00%	
#280		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#281		743	0	0	743	42	56	3	642	70	58	12	572	85.12%	89.10%	90.79%	
#282		0	0	196	196	17	21	2	156	41	31	10	115	70.55%	73.72%	78.77%	
#283		1929	0	0	1929	164	53	5	1707	122	100	22	1585	85.72%	92.85%	94.07%	
#284		16	0	0	16	3	1	0	12	1	1	0	11	73.33%	91.67%	91.67%	
#285		12	0	0	12	1	2	0	9	1	1	0	8	80.00%	88.89%	88.89%	
#286		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#287		605	0	0	605	18	33	2	552	39	30	9	513	91.44%	92.93%	94.48%	
LENS Subtotal		191855	0	0	191855	16874	19482	746	154753	17226	12492	4734	137531	82.41%	88.88%	91.68%	
EDI Subtotal		0	26971	0	26971	993	5920	8	20050	5022	3696	1326	15041	76.22%	74.95%	80.26%	
TAG Subtotal		0	0	29784	29784	893	2241	89	26561	2279	1629	650	24282	90.59%	91.42%	93.71%	
TOTAL INTERFACES		191855	26971	29784	248610	18760	27643	843	201364	24527	17817	6710	176854	82.87%	87.83%	90.86%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (BUSINESS DETAILS)
REPORT PERIOD: 08/01/2001 - 08/31/2001Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES																	
Company Info						LSR PROCESSING									FLOWTHROUGH		
						LESOG											
		Mechanized Interface Used				Manual	Rejects	Validated		Errors							
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
#1		6	0	0	6	0	0	0	6	6	3	3	0	0.00%	0.00%	0.00%	
#2		3	0	0	3	0	3	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#3		22	0	0	22	10	0	0	12	4	3	1	8	38.10%	66.67%	72.73%	
#4		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#5		155	0	0	155	48	9	2	96	19	13	6	77	55.80%	80.21%	85.56%	
#6		32	0	0	32	3	4	1	24	7	5	2	17	68.00%	70.83%	77.27%	
#7		2	0	0	2	0	0	0	2	1	0	1	1	100.00%	50.00%	100.00%	
#8		1	0	0	1	0	0	0	1	1	0	1	0	0.00%	0.00%	0.00%	
#9		2	0	0	2	0	1	0	1	1	1	0	0	0.00%	0.00%	0.00%	
#10		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#11		18	0	0	18	0	2	1	15	2	1	1	13	92.86%	86.67%	92.86%	
#12		23	0	0	23	5	1	1	16	8	6	2	8	42.11%	50.00%	57.14%	
#13		71	0	0	71	19	2	3	47	12	6	6	35	58.33%	74.47%	85.37%	
#14		22	0	0	22	0	6	4	12	8	6	2	4	40.00%	33.33%	40.00%	
#15		7	0	0	7	0	1	0	6	3	2	1	3	60.00%	50.00%	60.00%	
#16		6	0	0	6	4	0	0	2	0	0	0	2	33.33%	100.00%	100.00%	
#17		20	0	0	20	1	2	1	16	7	7	0	9	52.94%	56.25%	56.25%	
#18		10	0	0	10	2	3	0	5	2	0	2	3	60.00%	60.00%	100.00%	
#19		32	0	0	32	1	0	1	30	9	8	1	21	70.00%	70.00%	72.41%	
#20		0	0	5	5	3	1	0	1	1	0	1	0	0.00%	0.00%	0.00%	
#21		0	0	111	111	63	11	2	35	19	10	9	16	17.98%	45.71%	61.54%	
#22		52	0	0	52	0	12	0	40	10	5	5	30	85.71%	75.00%	85.71%	
#23		185	0	0	185	76	12	0	97	44	29	15	53	33.54%	54.64%	64.63%	
#24		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%	
#25		0	5	0	5	0	2	0	3	0	0	0	3	100.00%	100.00%	100.00%	
#26		8	0	0	8	0	6	0	2	1	0	1	1	100.00%	50.00%	100.00%	
#27		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%	
#28		5	0	0	5	0	1	0	4	4	2	2	0	0.00%	0.00%	0.00%	
#29		15	0	0	15	5	0	0	10	5	3	2	5	38.46%	50.00%	62.50%	
#30		8	0	0	8	0	0	1	7	0	0	0	7	100.00%	100.00%	100.00%	
#31		197	0	0	197	21	13	0	163	50	46	4	113	62.78%	69.33%	71.07%	
#32		11	0	0	11	6	2	0	3	0	0	0	3	33.33%	100.00%	100.00%	
#33		1387	0	0	1387	159	227	32	969	423	290	133	546	54.82%	56.35%	65.23%	
#34		2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%	
#35		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#36		8	0	0	8	0	0	0	8	3	1	2	5	83.33%	62.50%	83.33%	
#37		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#38		105	0	0	105	21	7	2	75	42	27	15	33	40.74%	44.00%	55.00%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (BUSINESS DETAILS)
REPORT PERIOD: 08/01/2001 - 08/31/2001Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES																	
Company Info						LSR PROCESSING									FLOWTHROUGH		
						LESOG											
		Mechanized Interface Used				Manual	Rejects	Validated		Errors							
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
#39		3	0	0	3	1	1	0	1	0	0	0	1	50.00%	100.00%	100.00%	
#40		293	0	0	293	51	36	4	202	92	66	26	110	48.46%	54.46%	62.50%	
#41		71	0	0	71	10	6	0	55	8	7	1	47	73.44%	85.45%	87.04%	
#42		55	0	0	55	10	11	1	33	18	11	7	15	41.67%	45.45%	57.69%	
#43		0	0	1	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#44		63	0	0	63	13	7	0	43	5	4	1	38	69.09%	88.37%	90.48%	
#45		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#46		3	0	0	3	3	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#47		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#48		11	0	0	11	7	0	0	4	0	0	0	4	36.36%	100.00%	100.00%	
#49		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%	
#50		7	0	0	7	1	1	0	5	0	0	0	5	83.33%	100.00%	100.00%	
#51		7	0	0	7	5	0	0	2	0	0	0	2	28.57%	100.00%	100.00%	
#52		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#53		9	0	0	9	8	0	0	1	1	0	1	0	0.00%	0.00%	0.00%	
#54		14	0	0	14	7	0	0	7	5	3	2	2	16.67%	28.57%	40.00%	
#55		8	0	0	8	2	0	0	6	4	3	1	2	28.57%	33.33%	40.00%	
#56		0	0	5	5	0	0	0	5	5	3	2	0	0.00%	0.00%	0.00%	
#57		9	0	0	9	4	0	0	5	3	2	1	2	25.00%	40.00%	50.00%	
#58		2	0	0	2	0	0	0	2	2	1	1	0	0.00%	0.00%	0.00%	
#59		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#60		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#61		139	0	0	139	28	18	1	92	36	29	7	56	49.56%	60.87%	65.88%	
#62		4	0	0	4	2	0	0	2	1	0	1	1	33.33%	50.00%	100.00%	
#63		369	0	0	369	74	37	10	248	69	44	25	179	60.27%	72.18%	80.27%	
#64		87	0	0	87	21	11	2	53	19	14	5	34	49.28%	64.15%	70.83%	
#65		0	40	0	40	4	7	0	29	20	18	2	9	29.03%	31.03%	33.33%	
#66		339	0	0	339	74	22	4	239	86	65	21	153	52.40%	64.02%	70.18%	
#67		43	0	0	43	3	15	0	25	8	7	1	17	62.96%	68.00%	70.83%	
#68		29	0	0	29	2	6	0	21	11	6	5	10	55.56%	47.62%	62.50%	
#69		49	0	0	49	5	11	1	32	12	8	4	20	60.61%	62.50%	71.43%	
#70		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#71		1244	0	0	1244	220	166	9	849	427	308	119	422	44.42%	49.71%	57.81%	
#72		92	0	0	92	59	5	1	27	17	15	2	10	11.90%	37.04%	40.00%	
#73		3	0	0	3	0	1	0	2	0	0	0	2	100.00%	100.00%	100.00%	
#74		10	0	0	10	2	1	0	7	1	0	1	6	75.00%	85.71%	100.00%	
#75		9	0	0	9	1	0	0	8	1	1	0	7	77.78%	87.50%	87.50%	
#76		14	0	0	14	5	2	0	7	0	0	0	7	58.33%	100.00%	100.00%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (BUSINESS DETAILS)
REPORT PERIOD: 08/01/2001 - 08/31/2001Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES																	
Company Info						LSR PROCESSING									FLOWTHROUGH		
						LESOG											
		Mechanized Interface Used				Manual	Rejects	Validated		Errors							
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
#77		17	0	0	17	7	0	1	9	5	1	4	4	33.33%	44.44%	80.00%	
#78		40	0	0	40	2	0	2	36	15	8	7	21	67.74%	58.33%	72.41%	
#79		12	0	0	12	1	2	1	8	3	3	0	5	55.56%	62.50%	62.50%	
#80		9	0	0	9	3	1	0	5	5	2	3	0	0.00%	0.00%	0.00%	
#81		3	0	0	3	1	0	0	2	2	2	0	0	0.00%	0.00%	0.00%	
#82		8	0	0	8	2	2	0	4	2	2	0	2	33.33%	50.00%	50.00%	
#83		0	0	7	7	6	1	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#84		3	0	0	3	0	2	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#85		4	0	0	4	0	4	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#86		7	0	0	7	1	2	0	4	0	0	0	4	80.00%	100.00%	100.00%	
#87		8	0	0	8	4	1	0	3	2	0	2	1	20.00%	33.33%	100.00%	
#88		68	0	0	68	0	0	2	66	17	15	2	49	76.56%	74.24%	76.56%	
#89		11	0	0	11	5	0	0	6	0	0	0	6	54.55%	100.00%	100.00%	
#90		32	0	0	32	7	2	0	23	12	9	3	11	40.74%	47.83%	55.00%	
#91		16	0	0	16	2	1	0	13	10	9	1	3	21.43%	23.08%	25.00%	
#92		0	0	29	29	0	10	1	18	3	3	0	15	83.33%	83.33%	83.33%	
#93		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#94		0	0	75	75	45	6	0	24	13	9	4	11	16.92%	45.83%	55.00%	
#95		0	0	23	23	0	10	0	13	8	4	4	5	55.56%	38.46%	55.56%	
#96		2	0	0	2	0	0	0	2	2	0	2	0	0.00%	0.00%	0.00%	
#97		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%	
#98		29	0	0	29	3	4	0	22	4	2	2	18	78.26%	81.82%	90.00%	
#99		0	0	7	7	4	0	0	3	1	1	0	2	28.57%	66.67%	66.67%	
#100		0	0	10	10	6	2	0	2	0	0	0	2	25.00%	100.00%	100.00%	
#101		7	0	0	7	4	0	0	3	2	2	0	1	14.29%	33.33%	33.33%	
#102		7	0	0	7	1	4	0	2	1	0	1	1	50.00%	50.00%	100.00%	
#103		0	0	22	22	4	5	0	13	8	5	3	5	35.71%	38.46%	50.00%	
#104		2	0	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#105		4	0	0	4	0	2	0	2	0	0	0	2	100.00%	100.00%	100.00%	
#106		0	0	12	12	7	5	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#107		95	0	0	95	1	7	0	87	45	38	7	42	51.85%	48.28%	52.50%	
#108		0	0	32	32	6	5	1	20	7	3	4	13	59.09%	65.00%	81.25%	
#109		0	0	7	7	0	0	0	7	1	1	0	6	85.71%	85.71%	85.71%	
#110		49	0	0	49	5	4	0	40	11	11	0	29	64.44%	72.50%	72.50%	
#111		15	0	0	15	2	2	0	11	3	3	0	8	61.54%	72.73%	72.73%	
#112		24	0	0	24	4	0	0	20	16	13	3	4	19.05%	20.00%	23.53%	
#113		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#114		0	0	1	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (BUSINESS DETAILS)
REPORT PERIOD: 08/01/2001 - 08/31/2001Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES																	
Company Info						LSR PROCESSING								FLOWTHROUGH			
		LESOG															
		Mechanized Interface Used				Manual	Rejects	Validated		Errors							
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
#115		18	0	0	18	1	10	0	7	1	1	0	6	75.00%	85.71%	85.71%	
#116		4	0	0	4	1	1	0	2	0	0	0	2	66.67%	100.00%	100.00%	
#117		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%	
#118		4	0	0	4	0	1	0	3	0	0	0	3	100.00%	100.00%	100.00%	
#119		0	0	11	11	6	1	0	4	3	0	3	1	14.29%	25.00%	100.00%	
#120		1280	0	0	1280	426	139	13	702	194	117	77	508	48.33%	72.36%	81.28%	
#121		2	0	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#122		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#123		49	0	0	49	12	0	0	37	2	2	0	35	71.43%	94.59%	94.59%	
#124		3	0	0	3	1	1	0	1	0	0	0	1	50.00%	100.00%	100.00%	
#125		22	0	0	22	8	1	0	13	3	2	1	10	50.00%	76.92%	83.33%	
#126		16	0	0	16	4	3	0	9	2	2	0	7	53.85%	77.78%	77.78%	
#127		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#128		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#129		133	0	0	133	83	0	0	50	5	4	1	45	34.09%	90.00%	91.84%	
#130		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#131		12	0	0	12	5	0	0	7	0	0	0	7	58.33%	100.00%	100.00%	
#132		0	0	13	13	5	7	0	1	0	0	0	1	16.67%	100.00%	100.00%	
#133		0	0	2	2	0	0	0	2	2	1	1	0	0.00%	0.00%	0.00%	
#134		0	0	38	38	9	7	1	21	10	6	4	11	42.31%	52.38%	64.71%	
#135		0	0	1	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%	
#136		5	0	0	5	0	1	0	4	2	0	2	2	100.00%	50.00%	100.00%	
#137		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#138		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#139		45	0	0	45	17	5	0	23	7	5	2	16	42.11%	69.57%	76.19%	
#140		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%	
#141		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%	
#142		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#143		0	2	0	2	0	1	0	1	1	0	1	0	0.00%	0.00%	0.00%	
#144		4	0	0	4	1	0	0	3	2	1	1	1	33.33%	33.33%	50.00%	
#145		6	0	0	6	4	1	0	1	0	0	0	1	20.00%	100.00%	100.00%	
#146		17	0	0	17	5	4	0	8	2	2	0	6	46.15%	75.00%	75.00%	
#147		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#148		97	0	0	97	3	7	0	87	10	10	0	77	85.56%	88.51%	88.51%	
#149		8	0	0	8	1	0	0	7	0	0	0	7	87.50%	100.00%	100.00%	
#150		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#151		142	0	0	142	3	27	0	112	15	13	2	97	85.84%	86.61%	88.18%	
#152		14	0	0	14	4	2	0	8	0	0	0	8	66.67%	100.00%	100.00%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (BUSINESS DETAILS)
REPORT PERIOD: 08/01/2001 - 08/31/2001Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES																	
Company Info						LSR PROCESSING									FLOWTHROUGH		
						LESOG											
		Mechanized Interface Used				Manual	Rejects	Validated		Errors							
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
#153		13	0	0	13	0	0	0	13	2	2	0	11	84.62%	84.62%	84.62%	
#154		22	0	0	22	9	8	0	5	0	0	0	5	35.71%	100.00%	100.00%	
#155		31	0	0	31	0	5	1	25	5	2	3	20	90.91%	80.00%	90.91%	
#156		111	0	0	111	38	7	3	63	14	12	2	49	49.49%	77.78%	80.33%	
#157		3	0	0	3	1	0	0	2	0	0	0	2	66.67%	100.00%	100.00%	
#158		12	0	0	12	2	1	3	6	2	2	0	4	50.00%	66.67%	66.67%	
#159		2	0	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#160		4	0	0	4	3	0	0	1	0	0	0	1	25.00%	100.00%	100.00%	
#161		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#162		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#163		4	0	0	4	1	0	0	3	1	0	1	2	66.67%	66.67%	100.00%	
#164		5	0	0	5	0	0	0	5	2	1	1	3	75.00%	60.00%	75.00%	
#165		0	639	0	639	215	158	8	258	99	64	35	159	36.30%	61.63%	71.30%	
#166		158	0	0	158	47	28	2	81	28	15	13	53	46.09%	65.43%	77.94%	
#167		8	0	0	8	1	3	0	4	1	0	1	3	75.00%	75.00%	100.00%	
#168		191	0	0	191	28	22	11	130	86	47	39	44	36.97%	33.85%	48.35%	
#169		3	0	0	3	2	0	0	1	1	0	1	0	0.00%	0.00%	0.00%	
#170		0	0	71	71	14	10	0	47	11	6	5	36	64.29%	76.60%	85.71%	
#171		10	0	0	10	2	6	0	2	0	0	0	2	50.00%	100.00%	100.00%	
#172		413	0	0	413	48	19	2	344	86	78	8	258	67.19%	75.00%	76.79%	
#173		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#174		0	0	3	3	0	2	0	1	1	1	0	0	0.00%	0.00%	0.00%	
#175		0	0	24	24	12	0	0	12	2	1	1	10	43.48%	83.33%	90.91%	
#176		64	0	0	64	0	24	1	39	0	0	0	39	100.00%	100.00%	100.00%	
#177		7	0	0	7	6	0	0	1	0	0	0	1	14.29%	100.00%	100.00%	
#178		3	0	0	3	1	0	0	2	1	0	1	1	50.00%	50.00%	100.00%	
#179		25	0	0	25	3	5	0	17	3	2	1	14	73.68%	82.35%	87.50%	
#180		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#181		10	0	0	10	3	2	0	5	1	1	0	4	50.00%	80.00%	80.00%	
#182		11	0	0	11	4	2	0	5	0	0	0	5	55.56%	100.00%	100.00%	
#183		2	0	0	2	0	1	0	1	1	1	0	0	0.00%	0.00%	0.00%	
#184		3	0	0	3	2	1	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#185		7	0	0	7	0	1	0	6	2	1	1	4	80.00%	66.67%	80.00%	
#186		0	1	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#187		0	45	0	45	18	11	1	15	1	1	0	14	42.42%	93.33%	93.33%	
#188		112	0	0	112	26	49	1	36	3	2	1	33	54.10%	91.67%	94.29%	
#189		1034	0	0	1034	124	80	26	804	296	217	79	508	59.84%	63.18%	70.07%	
#190		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (BUSINESS DETAILS)
REPORT PERIOD: 08/01/2001 - 08/31/2001Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES																	
Company Info						LSR PROCESSING									FLOWTHROUGH		
						LESOG											
		Mechanized Interface Used				Manual	Rejects	Validated		Errors							
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
#191		6	0	0	6	0	2	0	4	0	0	0	4	100.00%	100.00%	100.00%	
#192		0	0	18	18	0	1	0	17	9	8	1	8	50.00%	47.06%	50.00%	
#193		0	0	8	8	1	0	0	7	3	3	0	4	50.00%	57.14%	57.14%	
#194		0	0	19	19	3	0	0	16	13	9	4	3	20.00%	18.75%	25.00%	
#195		0	0	8	8	0	1	0	7	4	3	1	3	50.00%	42.86%	50.00%	
#196		0	0	1	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%	
#197		5	0	0	5	3	0	0	2	1	1	0	1	20.00%	50.00%	50.00%	
#198		4	0	0	4	1	0	0	3	0	0	0	3	75.00%	100.00%	100.00%	
#199		0	2	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%	
#200		11	0	0	11	1	7	0	3	0	0	0	3	75.00%	100.00%	100.00%	
#201		119	0	0	119	35	4	3	77	23	21	2	54	49.09%	70.13%	72.00%	
#202		6	0	0	6	0	1	0	5	1	1	0	4	80.00%	80.00%	80.00%	
#203		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#204		37	0	0	37	16	2	1	18	0	0	0	18	52.94%	100.00%	100.00%	
#205		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#206		22	0	0	22	7	2	0	13	0	0	0	13	65.00%	100.00%	100.00%	
#207		0	4	0	4	0	0	0	4	0	0	0	4	100.00%	100.00%	100.00%	
#208		3	0	0	3	0	0	1	2	0	0	0	2	100.00%	100.00%	100.00%	
#209		64	0	0	64	12	4	0	48	16	15	1	32	54.24%	66.67%	68.09%	
#210		83	0	0	83	17	12	4	50	25	8	17	25	50.00%	50.00%	75.76%	
#211		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%	
#212		52	0	0	52	12	11	0	29	5	2	3	24	63.16%	82.76%	92.31%	
#213		264	0	0	264	27	29	8	200	72	67	5	128	57.66%	64.00%	65.64%	
#214		11	0	0	11	5	0	0	6	2	1	1	4	40.00%	66.67%	80.00%	
#215		16	0	0	16	4	3	0	9	2	2	0	7	53.85%	77.78%	77.78%	
#216		50	0	0	50	6	6	2	36	9	8	1	27	65.85%	75.00%	77.14%	
#217		22	0	0	22	0	0	0	22	8	3	5	14	82.35%	63.64%	82.35%	
#218		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#219		88	0	0	88	7	6	1	74	9	8	1	65	81.25%	87.84%	89.04%	
#220		30	0	0	30	7	4	0	19	6	5	1	13	52.00%	68.42%	72.22%	
#221		212	0	0	212	40	33	4	135	18	14	4	117	68.42%	86.67%	89.31%	
#222		2	0	0	2	0	1	0	1	1	1	0	0	0.00%	0.00%	0.00%	
#223		4	0	0	4	0	2	0	2	1	1	0	1	50.00%	50.00%	50.00%	
#224		33	0	0	33	8	3	1	21	6	5	1	15	53.57%	71.43%	75.00%	
#225		0	0	2	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%	
#226		0	0	2	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%	
#227		0	0	33	33	8	6	0	19	6	3	3	13	54.17%	68.42%	81.25%	
#228		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (BUSINESS DETAILS)
REPORT PERIOD: 08/01/2001 - 08/31/2001

Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES																	
Company Info						LSR PROCESSING								FLOWTHROUGH			
						LESOG											
		Mechanized Interface Used				Manual	Rejects	Validated		Errors							
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
#229		42	0	0	42	6	6	1	29	11	6	5	18	60.00%	62.07%	75.00%	
#230		5	0	0	5	0	0	0	5	3	3	0	2	40.00%	40.00%	40.00%	
#231		20	0	0	20	2	2	0	16	5	3	2	11	68.75%	68.75%	78.57%	
#232		64	0	0	64	9	5	2	48	13	6	7	35	70.00%	72.92%	85.37%	
#233		197	0	0	197	72	8	0	117	24	16	8	93	51.38%	79.49%	85.32%	
LENS Subtotal		11540	0	0	11540	2294	1337	179	7730	2699	1920	779	5032	54.45%	65.12%	72.42%	
EDI Subtotal		0	738	0	738	239	179	9	311	121	83	38	192	37.11%	61.09%	69.60%	
TAG Subtotal		0	0	601	601	203	91	5	302	133	83	50	169	37.14%	55.96%	67.06%	
TOTAL INTERFACES		11540	738	601	12879	2736	1607	193	8343	2953	2086	867	5393	52.81%	64.64%	72.14%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (UNE DETAILS)
REPORT PERIOD: 08/01/2001 - 08/31/2001

Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
						LESOG										
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#1		0	67	0	67	6	22	0	39	11	4	7	28	73.68%	71.79%	87.50%
#2		0	711	0	711	48	150	1	512	307	86	221	205	60.47%	40.04%	70.45%
#3		0	13	0	13	0	3	0	10	2	2	0	8	80.00%	80.00%	80.00%
#4		0	4	0	4	0	0	0	4	2	2	0	2	50.00%	50.00%	50.00%
#5		0	6	0	6	0	0	0	6	3	1	2	3	75.00%	50.00%	75.00%
#6		0	75	0	75	3	2	0	70	37	22	15	33	56.90%	47.14%	60.00%
#7		0	54	0	54	10	12	0	32	18	14	4	14	36.84%	43.75%	50.00%
#8		108	0	0	108	11	11	0	86	1	1	0	85	87.63%	98.84%	98.84%
#9		49	0	0	49	9	13	0	27	9	6	3	18	54.55%	66.67%	75.00%
#10		188	0	0	188	38	26	3	121	29	25	4	92	59.35%	76.03%	78.63%
#11		190	0	0	190	23	16	5	146	25	20	5	121	73.78%	82.88%	85.82%
#12		33	0	0	33	0	6	0	27	12	8	4	15	65.22%	55.56%	65.22%
#13		9	0	0	9	2	4	1	2	0	0	0	2	50.00%	100.00%	100.00%
#14		5	0	0	5	0	0	1	4	2	0	2	2	100.00%	50.00%	100.00%
#15		69	0	0	69	7	4	3	55	22	17	5	33	57.89%	60.00%	66.00%
#16		22	0	0	22	6	1	7	8	5	2	3	3	27.27%	37.50%	60.00%
#17		2600	0	0	2600	491	323	16	1770	502	404	98	1268	58.62%	71.64%	75.84%
#18		0	69	0	69	28	8	3	30	13	6	7	17	33.33%	56.67%	73.91%
#19		0	656	0	656	420	76	8	152	48	32	16	104	18.71%	68.42%	76.47%
#20		0	159	0	159	46	45	3	65	18	6	12	47	47.47%	72.31%	88.68%
#21		36	0	0	36	2	7	1	26	2	2	0	24	85.71%	92.31%	92.31%
#22		0	0	14995	14995	2889	2180	174	9752	3112	2205	907	6640	56.59%	68.09%	75.07%
#23		9	0	0	9	0	3	0	6	4	3	1	2	40.00%	33.33%	40.00%
#24		154	0	0	154	34	26	3	91	21	16	5	70	58.33%	76.92%	81.40%
#25		0	292	0	292	9	74	6	203	89	63	26	114	61.29%	56.16%	64.41%
#26		0	0	1863	1863	384	287	18	1174	478	363	115	696	48.23%	59.28%	65.72%
#27		0	0	1972	1972	178	159	89	1546	503	399	104	1043	64.38%	67.46%	72.33%
#28		5	0	0	5	0	2	0	3	1	1	0	2	66.67%	66.67%	66.67%
#29		497	0	0	497	83	53	3	358	148	113	35	210	51.72%	58.66%	65.02%
#30		0	635	0	635	179	99	4	353	189	60	129	164	46.69%	46.46%	73.21%
#31		4504	0	0	4504	612	435	43	3414	874	741	133	2540	65.25%	74.40%	77.42%
#32		2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
#33		12	0	0	12	0	2	0	10	4	3	1	6	66.67%	60.00%	66.67%
#34		9	0	0	9	0	4	0	5	1	0	1	4	100.00%	80.00%	100.00%
#35		2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
#36		27	0	0	27	1	6	0	20	1	1	0	19	90.48%	95.00%	95.00%
#37		5	0	0	5	0	2	0	3	1	0	1	2	100.00%	66.67%	100.00%
#38		6	0	0	6	1	0	1	4	3	2	1	1	25.00%	25.00%	33.33%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (UNE DETAILS)
REPORT PERIOD: 08/01/2001 - 08/31/2001

Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING										FLOWTHROUGH
						LESOG										
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#39		479	0	0	479	80	47	4	348	81	61	20	267	65.44%	76.72%	81.40%
#40		159	0	0	159	14	1	3	141	80	17	63	61	66.30%	43.26%	78.21%
#41		4	0	0	4	1	1	0	2	1	0	1	1	50.00%	50.00%	100.00%
#42		0	0	1831	1831	294	235	14	1288	570	461	109	718	48.74%	55.75%	60.90%
#43		2	0	0	2	0	0	0	2	2	1	1	0	0.00%	0.00%	0.00%
#44		0	0	1149	1149	171	204	7	767	342	257	85	425	49.82%	55.41%	62.32%
#45		134	0	0	134	6	6	5	117	23	14	9	94	82.46%	80.34%	87.04%
#46		15	0	0	15	2	7	0	6	2	2	0	4	50.00%	66.67%	66.67%
#47		1071	0	0	1071	90	260	9	712	144	86	58	568	76.34%	79.78%	86.85%
#48		25	0	0	25	8	9	0	8	1	1	0	7	43.75%	87.50%	87.50%
#49		0	0	999	999	121	152	4	722	285	240	45	437	54.76%	60.53%	64.55%
#50		0	982	0	982	91	163	7	721	290	225	65	431	57.70%	59.78%	65.70%
#51		2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
#52		17	0	0	17	1	8	0	8	0	0	0	8	88.89%	100.00%	100.00%
#53		0	3	0	3	0	0	0	3	3	0	3	0	0.00%	0.00%	0.00%
#54		0	375	0	375	64	55	1	255	157	125	32	98	34.15%	38.43%	43.95%
#55		3	0	0	3	0	0	0	3	2	0	2	1	100.00%	33.33%	100.00%
#56		2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
#57		23	0	0	23	4	3	5	11	8	1	7	3	37.50%	27.27%	75.00%
#58		10	0	0	10	1	5	0	4	0	0	0	4	80.00%	100.00%	100.00%
#59		23	0	0	23	0	10	0	13	3	0	3	10	100.00%	76.92%	100.00%
#60		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
#61		0	0	973	973	160	155	13	645	294	215	79	351	48.35%	54.42%	62.01%
#62		9	0	0	9	0	0	0	9	3	2	1	6	75.00%	66.67%	75.00%
#63		0	0	661	661	87	62	8	504	182	161	21	322	56.49%	63.89%	66.67%
#64		39	0	0	39	3	8	3	25	11	5	6	14	63.64%	56.00%	73.68%
#65		14	0	0	14	5	2	2	5	0	0	0	5	50.00%	100.00%	100.00%
#66		2	0	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
#67		53	0	0	53	0	1	2	50	43	32	11	7	17.95%	14.00%	17.95%
#68		604	0	0	604	55	38	3	508	91	66	25	417	77.51%	82.09%	86.34%
#69		0	39766	0	39766	1556	4893	41	33276	7337	5071	2266	25939	79.65%	77.95%	83.65%
#70		67	0	0	67	8	18	0	41	14	12	2	27	57.45%	65.85%	69.23%
#71		2915	0	0	2915	306	462	31	2116	536	361	175	1580	70.32%	74.67%	81.40%
#72		26	0	0	26	1	12	0	13	2	1	1	11	84.62%	84.62%	91.67%
#73		0	0	226	226	28	31	1	166	73	63	10	93	50.54%	56.02%	59.62%
#74		0	0	351	351	63	25	1	262	78	66	12	184	58.79%	70.23%	73.60%
#75		0	0	220	220	50	12	2	156	15	9	6	141	70.50%	90.38%	94.00%
#76		4	0	0	4	0	2	1	1	1	0	1	0	0.00%	0.00%	0.00%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (UNE DETAILS)
REPORT PERIOD: 08/01/2001 - 08/31/2001

Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
		LESOG														
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#77		148	0	0	148	19	21	2	106	28	18	10	78	67.83%	73.58%	81.25%
#78		19	0	0	19	0	8	1	10	0	0	0	10	100.00%	100.00%	100.00%
#79		496	0	0	496	41	23	1	431	28	22	6	403	86.48%	93.50%	94.82%
#80		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#81		21	0	0	21	1	0	0	20	1	1	0	19	90.48%	95.00%	95.00%
#82		7213	0	0	7213	484	286	25	6418	803	613	190	5615	83.66%	87.49%	90.16%
#83		38	0	0	38	6	12	2	18	11	7	4	7	35.00%	38.89%	50.00%
#84		19	0	0	19	4	1	0	14	7	3	4	7	50.00%	50.00%	70.00%
#85		473	0	0	473	32	348	6	87	32	2	30	55	61.80%	63.22%	96.49%
#86		0	17	0	17	1	1	0	15	11	3	8	4	50.00%	26.67%	57.14%
#87		3357	0	0	3357	107	86	3	3161	81	50	31	3080	95.15%	97.44%	98.40%
#88		2	0	0	2	0	0	0	2	2	1	1	0	0.00%	0.00%	0.00%
#89		1170	0	0	1170	116	162	19	873	310	239	71	563	61.33%	64.49%	70.20%
#90		0	0	160	160	32	49	1	78	38	12	26	40	47.62%	51.28%	76.92%
#91		0	0	141	141	3	52	15	71	59	32	27	12	25.53%	16.90%	27.27%
#92		0	0	62	62	9	9	4	40	12	6	6	28	65.12%	70.00%	82.35%
#93		0	0	92	92	15	6	0	71	22	14	8	49	62.82%	69.01%	77.78%
#94		0	0	58	58	34	20	1	3	1	1	0	2	5.41%	66.67%	66.67%
#95		0	0	73	73	16	22	3	32	16	9	7	16	39.02%	50.00%	64.00%
#96		0	0	49	49	7	7	2	33	11	8	3	22	59.46%	66.67%	73.33%
#97		0	0	47	47	8	3	0	36	13	10	3	23	56.10%	63.89%	69.70%
#98		0	0	39	39	3	10	3	23	9	9	0	14	53.85%	60.87%	60.87%
#99		0	0	38	38	5	2	0	31	5	3	2	26	76.47%	83.87%	89.66%
#100		733	0	0	733	98	85	16	534	147	96	51	387	66.61%	72.47%	80.12%
#101		0	0	38	38	5	5	0	28	7	3	4	21	72.41%	75.00%	87.50%
#102		14	0	0	14	0	11	2	1	0	0	0	1	100.00%	100.00%	100.00%
#103		858	0	0	858	98	104	18	638	180	119	61	458	67.85%	71.79%	79.38%
#104		0	0	32	32	7	1	0	24	4	3	1	20	66.67%	83.33%	86.96%
#105		6	0	0	6	0	0	1	5	2	0	2	3	100.00%	60.00%	100.00%
#106		8	0	0	8	2	0	0	6	0	0	0	6	75.00%	100.00%	100.00%
#107		0	0	22	22	12	0	0	10	4	1	3	6	31.58%	60.00%	85.71%
#108		0	0	31	31	5	4	0	22	7	4	3	15	62.50%	68.18%	78.95%
#109		0	0	18	18	1	10	1	6	3	1	2	3	60.00%	50.00%	75.00%
#110		0	0	23	23	10	3	0	10	8	4	4	2	12.50%	20.00%	33.33%
#111		0	0	27	27	15	8	0	4	3	3	0	1	5.26%	25.00%	25.00%
#112		147	0	0	147	13	22	7	105	43	35	8	62	56.36%	59.05%	63.92%
#113		18	0	0	18	4	5	0	9	3	0	3	6	60.00%	66.67%	100.00%
#114		32	0	0	32	4	7	0	21	14	5	9	7	43.75%	33.33%	58.33%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (UNE DETAILS)
REPORT PERIOD: 08/01/2001 - 08/31/2001

Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
						LESOG										
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#115		10	0	0	10	1	2	0	7	2	2	0	5	62.50%	71.43%	71.43%
#116		43	0	0	43	12	15	1	15	1	0	1	14	53.85%	93.33%	100.00%
#117		2	0	0	2	0	1	0	1	1	0	1	0	0.00%	0.00%	0.00%
#118		0	0	17	17	16	0	0	1	0	0	0	1	5.88%	100.00%	100.00%
#119		1686	0	0	1686	305	131	19	1231	260	100	160	971	70.57%	78.88%	90.66%
#120		19	0	0	19	1	1	0	17	9	3	6	8	66.67%	47.06%	72.73%
#121		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#122		16	0	0	16	0	1	0	15	5	3	2	10	76.92%	66.67%	76.92%
#123		4100	0	0	4100	1720	143	21	2216	471	406	65	1745	45.08%	78.75%	81.13%
#124		266	0	0	266	25	40	1	200	77	64	13	123	58.02%	61.50%	65.78%
#125		74	0	0	74	40	21	0	13	2	1	1	11	21.15%	84.62%	91.67%
#126		0	144	0	144	58	51	0	35	32	6	26	3	4.48%	8.57%	33.33%
#127		97	0	0	97	11	15	3	68	22	11	11	46	67.65%	67.65%	80.70%
#128		134	0	0	134	30	19	0	85	26	18	8	59	55.14%	69.41%	76.62%
#129		0	1573	0	1573	634	141	14	784	267	171	96	517	39.11%	65.94%	75.15%
#130		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#131		0	0	17	17	4	7	0	6	1	1	0	5	50.00%	83.33%	83.33%
#132		25	0	0	25	4	3	0	18	4	2	2	14	70.00%	77.78%	87.50%
#133		4	0	0	4	2	1	0	1	1	0	1	0	0.00%	0.00%	0.00%
#134		0	0	17	17	2	6	0	9	3	1	2	6	66.67%	66.67%	85.71%
#135		5	0	0	5	2	0	0	3	0	0	0	3	60.00%	100.00%	100.00%
#136		12	0	0	12	0	0	0	12	5	3	2	7	70.00%	58.33%	70.00%
#137		0	0	13	13	0	3	3	7	4	4	0	3	42.86%	42.86%	42.86%
#138		7	0	0	7	0	2	0	5	4	0	4	1	100.00%	20.00%	100.00%
#139		67	0	0	67	11	3	1	52	9	4	5	43	74.14%	82.69%	91.49%
#140		15	0	0	15	0	0	1	14	5	1	4	9	90.00%	64.29%	90.00%
#141		13	0	0	13	0	6	0	7	2	1	1	5	83.33%	71.43%	83.33%
#142		150	0	0	150	40	26	2	82	23	14	9	59	52.21%	71.95%	80.82%
#143		0	0	12	12	11	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#144		861	0	0	861	106	70	11	674	98	70	28	576	76.60%	85.46%	89.16%
#145		2481	0	0	2481	349	185	47	1900	834	685	149	1066	50.76%	56.11%	60.88%
#146		0	32	0	32	1	7	0	24	3	0	3	21	95.45%	87.50%	100.00%
#147		30	0	0	30	3	0	0	27	3	2	1	24	82.76%	88.89%	92.31%
#148		0	472	0	472	240	91	15	126	67	49	18	59	16.95%	46.83%	54.63%
#149		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#150		73	0	0	73	22	1	2	48	21	11	10	27	45.00%	56.25%	71.05%
#151		124	0	0	124	26	23	0	75	25	14	11	50	55.56%	66.67%	78.13%
#152		6	0	0	6	0	1	0	5	2	1	1	3	75.00%	60.00%	75.00%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (UNE DETAILS)
REPORT PERIOD: 08/01/2001 - 08/31/2001

Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
						LESOG										
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#153		16	0	0	16	4	1	0	11	3	2	1	8	57.14%	72.73%	80.00%
#154		7	0	0	7	0	0	0	7	1	1	0	6	85.71%	85.71%	85.71%
#155		10	0	0	10	4	0	0	6	3	2	1	3	33.33%	50.00%	60.00%
#156		88	0	0	88	12	9	0	67	23	18	5	44	59.46%	65.67%	70.97%
#157		0	0	3	3	0	1	0	2	1	0	1	1	100.00%	50.00%	100.00%
#158		0	0	3	3	0	2	0	1	0	0	0	1	100.00%	100.00%	100.00%
#159		0	0	5	5	4	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#160		0	0	12	12	0	2	0	10	2	1	1	8	88.89%	80.00%	88.89%
#161		0	0	3	3	0	3	0	0	0	0	0	0	0.00%	0.00%	0.00%
#162		0	0	7	7	6	0	1	0	0	0	0	0	0.00%	0.00%	0.00%
#163		0	0	2	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
#164		0	0	5	5	0	1	0	4	1	1	0	3	75.00%	75.00%	75.00%
#165		6	0	0	6	0	1	0	5	2	0	2	3	100.00%	60.00%	100.00%
#166		359	0	0	359	27	93	18	221	131	65	66	90	49.45%	40.72%	58.06%
#167		8	0	0	8	0	3	0	5	0	0	0	5	100.00%	100.00%	100.00%
#168		60	0	0	60	7	17	0	36	7	6	1	29	69.05%	80.56%	82.86%
#169		0	28	0	28	6	0	2	20	12	11	1	8	32.00%	40.00%	42.11%
#170		0	56	0	56	48	1	0	7	2	2	0	5	9.09%	71.43%	71.43%
#171		0	2	0	2	0	0	0	2	2	2	0	0	0.00%	0.00%	0.00%
#172		0	28	0	28	20	0	1	7	6	3	3	1	4.17%	14.29%	25.00%
#173		0	213	0	213	160	19	3	31	16	10	6	15	8.11%	48.39%	60.00%
#174		0	164	0	164	94	22	1	47	15	10	5	32	23.53%	68.09%	76.19%
#175		0	323	0	323	143	46	6	128	47	36	11	81	31.15%	63.28%	69.23%
#176		2364	0	0	2364	258	256	39	1811	255	150	105	1556	79.23%	85.92%	91.21%
#177		7	0	0	7	0	1	0	6	3	1	2	3	75.00%	50.00%	75.00%
#178		15	0	0	15	2	0	0	13	2	2	0	11	73.33%	84.62%	84.62%
#179		6	0	0	6	0	3	0	3	0	0	0	3	100.00%	100.00%	100.00%
#180		4010	0	0	4010	461	557	39	2953	778	592	186	2175	67.38%	73.65%	78.60%
#181		10	0	0	10	1	4	1	4	0	0	0	4	80.00%	100.00%	100.00%
#182		2	0	0	2	0	0	0	2	2	1	1	0	0.00%	0.00%	0.00%
#183		7	0	0	7	0	4	0	3	0	0	0	3	100.00%	100.00%	100.00%
#184		1417	0	0	1417	119	145	2	1151	104	64	40	1047	85.12%	90.96%	94.24%
#185		54	0	0	54	5	4	0	45	8	3	5	37	82.22%	82.22%	92.50%
#186		5	0	0	5	2	2	0	1	0	0	0	1	33.33%	100.00%	100.00%
#187		22	0	0	22	0	1	1	20	7	6	1	13	68.42%	65.00%	68.42%
#188		0	0	1	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#189		0	0	1	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#190		0	0	1	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (UNE DETAILS)
REPORT PERIOD: 08/01/2001 - 08/31/2001

Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES																	
Company Info						LSR PROCESSING										FLOWTHROUGH	
						LESOG											
		Mechanized Interface Used				Manual	Rejects	Validated		Errors							
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
#191		0	0	1	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#192		0	0	1	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#193		301	0	0	301	75	14	3	209	72	65	7	137	49.46%	65.55%	67.82%	
#194		83	0	0	83	2	8	1	72	40	30	10	32	50.00%	44.44%	51.61%	
#195		22	0	0	22	1	9	0	12	0	0	0	12	92.31%	100.00%	100.00%	
#196		2	0	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#197		127	0	0	127	2	5	0	120	23	14	9	97	85.84%	80.83%	87.39%	
#198		4	0	0	4	0	0	1	3	1	1	0	2	66.67%	66.67%	66.67%	
#199		10	0	0	10	1	0	1	8	4	3	1	4	50.00%	50.00%	57.14%	
LENS Subtotal		48364	0	0	48364	6629	4878	473	36384	7791	5683	2108	28594	70.22%	78.95%	83.80%	
EDI Subtotal		0	46919	0	46919	3865	5981	116	36957	9004	6022	2982	28083	73.87%	75.64%	82.28%	
TAG Subtotal		0	0	26311	26311	4657	3743	365	17546	6168	4572	1596	11378	55.21%	64.85%	71.34%	
TOTAL INTERFACES		48364	46919	26311	121594	15151	14602	954	90887	22963	16277	6686	68055	68.50%	74.88%	80.82%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (FATAL REJECTS DETAIL)
REPORT PERIOD: 08/01/2001 - 08/31/2001

Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
#1		12
#2		194
#3		7
#4		2
#5		15
#6		17
#7		1
#8		29
#9		4
#10		43
#11		10
#12		7
#13		20
#14		21
#15		8
#16		46
#17		1
#18		9
#19		269
#20		3
#21		2
#22		2
#23		60
#24		45
#25		1
#26		492
#27		77
#28		5
#29		9
#30		3
#31		13
#32		8
#33		8

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (FATAL REJECTS DETAIL)
REPORT PERIOD: 08/01/2001 - 08/31/2001

Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
#34		103
#35		88
#36		14
#37		1
#38		1
#39		49
#40		29
#41		11
#42		2
#43		8
#44		1517
#45		8
#46		1
#47		35
#48		18
#49		8
#50		21
#51		5
#52		15
#53		2
#54		2
#55		1
#56		23
#57		26
#58		3
#59		5
#60		13
#61		1
#62		17
#63		1
#64		1
#65		4
#66		13

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (FATAL REJECTS DETAIL)
REPORT PERIOD: 08/01/2001 - 08/31/2001

Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
#67		6
#68		16
#69		121
#70		1
#71		13
#72		483
#73		1
#74		12
#75		222
#76		13
#77		117
#78		83
#79		55
#80		6
#81		24
#82		8
#83		1
#84		1
#85		8
#86		6
#87		1
#88		4
#89		23
#90		1
#91		14
#92		530
#93		1
#94		6709
#95		6
#96		2
#97		1
#98		18
#99		4

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (FATAL REJECTS DETAIL)
REPORT PERIOD: 08/01/2001 - 08/31/2001

Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
#100		13
#101		1
#102		3
#103		6
#104		29
#105		67
#106		9
#107		5
#108		241
#109		3
#110		6
#111		55
#112		1
#113		72
#114		15
#115		13
#116		3
#117		5
#118		2
#119		4
#120		15
#121		6
#122		1
#123		78
#124		11
#125		271
#126		21
#127		1
#128		36
#129		5
#130		3
#131		96
#132		2

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (FATAL REJECTS DETAIL)
REPORT PERIOD: 08/01/2001 - 08/31/2001

Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
#133		13
#134		12
#135		12
#136		1
#137		12
#138		14
#139		6
#140		3
#141		1
#142		1
#143		10
#144		59
#145		43
#146		42
#147		10
#148		1
#149		136
#150		3
#151		7
#152		9
#153		16
#154		3
#155		2
#156		59
#157		2
#158		7
#159		22
#160		4
#161		1
#162		19
#163		4
#164		2
#165		32

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (FATAL REJECTS DETAIL)
REPORT PERIOD: 08/01/2001 - 08/31/2001

Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
#166		44
#167		161
#168		4
#169		25
#170		13
#171		10
#172		4
#173		564
#174		55
#175		8
#176		17
#177		2
#178		2
#179		2
#180		7
#181		4
#182		26
#183		16
#184		20
#185		8
#186		1
#187		229
#188		467
#189		17
#190		46
#191		47
#192		81
#193		18
#194		1
#195		79
#196		83
#197		39
#198		2

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (FATAL REJECTS DETAIL)
REPORT PERIOD: 08/01/2001 - 08/31/2001

Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
#199		2
#200		516
#201		1
#202		1
#203		7
#204		8
#205		76
#206		27
#207		56
#208		51
#209		21
#210		6
#211		96
#212		3
#213		2
#214		15
#215		54
#216		21
#217		6
#218		1
#219		7
#220		1
#221		5
#222		2
#223		6
#224		5
#225		5
#226		21
#227		68
#228		6
#229		2
#230		12
#231		13

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (FATAL REJECTS DETAIL)
REPORT PERIOD: 08/01/2001 - 08/31/2001

Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
#232		1
#233		2
#234		5
#235		3
#236		34
#237		7
#238		32
#239		32
#240		29
#241		19
#242		1
#243		5
Total		17062

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (ERROR ANALYSIS DETAIL)
REPORT PERIOD: 08/01/2001 - 08/31/2001

Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES										
ERROR DETAILS (Auto Clarifications (A) & Errors (E))					CAUSATION					
Error Type (by error code)	Count	%	Σ %	Error Description	CLEC Caused			BST Caused		
					Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused
1000	13685	11.64%	11.64%	IF CHNGING CLASS OF SERVICE ALL PERTINENT USOCs MUST BE POPULATED IN AND OUT	13234	96.70%	11.26%	451	3.30%	1.365%
7020	1747	1.49%	13.13%	NUM= TELNO= TN NOT FOUND IN CRIS	1747	100.00%	1.49%	0	0.00%	0.000%
7040	1	0.00%	13.13%	LOGON ABORTED/FAILED	0	0.00%	0.00%	1	100.00%	0.003%
7055	3636	3.09%	16.22%	NUM= TELNO= ACCOUNT IS FINAL	3631	99.86%	3.09%	5	0.14%	0.015%
7095	21	0.02%	16.24%	INCORRECT RATE ZONE DATA RECEIVED FROM RSAG	2	9.52%	0.00%	19	90.48%	0.057%
7110	1649	1.40%	17.64%	COFFI NOT AVAILABLE	647	39.24%	0.55%	1002	60.76%	3.032%
7115	18	0.02%	17.66%	DSAP TELEPHONE NUMBER NOT ACTIVE/FOUND IN SITE	10	55.56%	0.01%	8	44.44%	0.024%
7150	3	0.00%	17.66%	UNE - ERROR GENERATING ECCKT	3	100.00%	0.00%	0	0.00%	0.000%
7225	6	0.01%	17.66%	USOC= IS MISSING	6	100.00%	0.01%	0	0.00%	0.000%
7230	3	0.00%	17.67%	REFERENCE OF CALL OPTION NOT VALID FOR THIS ACCOUNT ACTIVITY TYPE	3	100.00%	0.00%	0	0.00%	0.000%
7245	401	0.34%	18.01%	NUM= ZCRT FID, DATA, OR DELIMITER IS MISSING	210	52.37%	0.18%	191	47.63%	0.578%
7250	495	0.42%	18.43%	LSR HOUSENUMBER INCORRECT	493	99.60%	0.42%	2	0.40%	0.006%
7267	10	0.01%	18.44%	UNE - LOCBAN MISSING FOR LINP ORDER	10	100.00%	0.01%	0	0.00%	0.000%
7295	8	0.01%	18.44%	LINE CLASS OF SERVICE MISSING. NUM AND TN REQUIRED	3	37.50%	0.00%	5	62.50%	0.015%
7300	28	0.02%	18.47%	UNE - CANNOT GENERATE CLASS OF SERVICE USOC	24	85.71%	0.02%	4	14.29%	0.012%
7315	458	0.39%	18.86%	CANNOT GENERATE BILLING NAME AND ADDRESS FIDS	408	89.08%	0.35%	50	10.92%	0.151%
7375	43	0.04%	18.89%	UNE - BOCABS SCREEN ERROR BOE001 ACCOUNT NUMBER NOT FOUND	41	95.35%	0.03%	2	4.65%	0.006%
7380	188	0.16%	19.05%	UNE - ACTL INVALID	188	100.00%	0.16%	0	0.00%	0.000%
7400	7819	6.65%	25.71%	CLEC DOES NOT OWN THIS ACCOUNT.	7809	99.87%	6.64%	10	0.13%	0.030%
7435	16	0.01%	25.72%	WKG SVC - INPUT ADL, CONVSND ORD OR NOTE ABAND STA	16	100.00%	0.01%	0	0.00%	0.000%
7445	66	0.06%	25.78%	UNE - CALL FORWARD TN REQUIRED	65	98.48%	0.06%	1	1.52%	0.003%
7465	2160	1.84%	27.61%	CANNOT CANCEL ORDER	1234	57.13%	1.05%	926	42.87%	2.802%
7495	284	0.24%	27.85%	UNE - DIR LOCATOR PROBLEM	5	1.76%	0.00%	279	98.24%	0.844%
7500	20	0.02%	27.87%	DUE DATE COULD NOT BE DETERMINED	8	40.00%	0.01%	12	60.00%	0.036%
7555	440	0.37%	28.25%	FID MISSING IN FEATURE DETAIL	165	37.50%	0.14%	275	62.50%	0.832%
7570	2	0.00%	28.25%	SEQ1X NOT ALLOWED WITH ZNB	0	0.00%	0.00%	2	100.00%	0.006%
7630	545	0.46%	28.71%	MEMORY CALL SERVICE NOT AVAILABLE IN SWITCH	178	32.66%	0.15%	367	67.34%	1.111%
7640	5	0.00%	28.72%	DUPLICATE CUSTOMERS EXCEED NINE ON CSR	1	20.00%	0.00%	4	80.00%	0.012%
7645	1905	1.62%	30.34%	MATCH IN CSR SA AND LSR HOUSENUM NOT FOUND	1027	53.91%	0.87%	878	46.09%	2.657%
7660	6	0.01%	30.34%	USOC FUJ1X NOT FOR RESALE	5	83.33%	0.00%	1	16.67%	0.003%
7690	15	0.01%	30.35%	UNE - ACTL AND ENDUSER LSO MUST BE THE SAME FOR LOOP/LINP SERVICE	15	100.00%	0.01%	0	0.00%	0.000%
7705	35	0.03%	30.38%	UNE - ACTL/CLLI CODE MISSING	16	45.71%	0.01%	19	54.29%	0.057%
7710	285	0.24%	30.63%	CANNOT CANCEL OR CHANGE DUE DATE ON NON-EXISTENT ORDER	177	62.11%	0.15%	108	37.89%	0.327%
7715	23	0.02%	30.65%	SOCs TIMEOUT/NOT AVAILABLE	16	69.57%	0.01%	7	30.43%	0.021%
7718	1654	1.41%	32.05%	UNABLE TO RETRIEVE PSO TO PROCESS SUP	662	40.02%	0.56%	992	59.98%	3.002%
7725	123	0.10%	32.16%	WAITING PERIOD EQUALS 5 MINUTES	31	25.20%	0.03%	92	74.80%	0.278%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (ERROR ANALYSIS DETAIL)
REPORT PERIOD: 08/01/2001 - 08/31/2001Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES										
ERROR DETAILS (Auto Clarifications (A) & Errors (E))					CAUSATION					
Error Type (by error code)	Count	%	Σ %	Error Description	CLEC Caused			BST Caused		
					Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused
7735	8	0.01%	32.16%	INVALID/MISSING LISTING NAME OR TYPE	8	100.00%	0.01%	0	0.00%	0.000%
7740	10	0.01%	32.17%	LOCAL CALLING PLUS INDICATOR NOT FOUND	6	60.00%	0.01%	4	40.00%	0.012%
7755	6	0.01%	32.18%	UNE - NPANXX NOT FOUND IN CLLI TABLE	5	83.33%	0.00%	1	16.67%	0.003%
7805	174	0.15%	32.33%	SITE COULD NOT BE DETERMINED	90	51.72%	0.08%	84	48.28%	0.254%
7815	53	0.05%	32.37%	FID=RCU INVALID OR MISSING DATA	36	67.92%	0.03%	17	32.08%	0.051%
7825	1	0.00%	32.37%	RSAG-INCORRECT TELEPHONE NUMBER FORMAT	1	100.00%	0.00%	0	0.00%	0.000%
7850	3	0.00%	32.37%	RSAG - NEED ADDITIONAL ADDRESS OR TN	3	100.00%	0.00%	0	0.00%	0.000%
7860	641	0.55%	32.92%	RSAG - NO EXACT MATCH ON STREET NAME	640	99.84%	0.54%	1	0.16%	0.003%
7890	150	0.13%	33.05%	RSAG - NO EXACT MATCH ON SUPPLEMENTAL ADDRESS	149	99.33%	0.13%	1	0.67%	0.003%
7900	20	0.02%	33.06%	RSAG - NO MATCH ON STREET NAME	20	100.00%	0.02%	0	0.00%	0.000%
7905	1487	1.26%	34.33%	RSAG - INCORRECT COMMUNITY, INCORRECT ZIP CODE OR INVALID ADDRESS FORMAT	1484	99.80%	1.26%	3	0.20%	0.009%
7910	66	0.06%	34.39%	RSAG - NO MATCH ON EXACT STREET NAME	48	72.73%	0.04%	18	27.27%	0.054%
7935	22	0.02%	34.40%	RSAG-SIMILAR STREET FOUND IN DIFFERENT COMMUNITY AND/OR ZIP	22	100.00%	0.02%	0	0.00%	0.000%
7945	30	0.03%	34.43%	RSAG SYSTEM ERROR	11	36.67%	0.01%	19	63.33%	0.057%
8130	1	0.00%	34.43%	CONVERSION SPECIFIED CAN ONLY BE USED ON RETAIL TO UNE SERVICE	1	100.00%	0.00%	0	0.00%	0.000%
8150	699	0.59%	35.03%	ORDER HAS BEEN REQUEUED FOR THE MAXIMUM NUMBER OF OCCURRENCES	423	60.52%	0.36%	276	39.48%	0.835%
8167	69	0.06%	35.08%	INVALID USOC CHARACTER. FORMAT SAE 013 I1 CREXI	69	100.00%	0.06%	0	0.00%	0.000%
8170	367	0.31%	35.40%	USOC MAY ONLY APPEAR ONCE. FORMAT SAE 110 I1 CREX1 /TN	366	99.73%	0.31%	1	0.27%	0.003%
8173	56	0.05%	35.44%	INVALID CLASS OF SERVICE. FORMAT IDNT 131 UEPL=	56	100.00%	0.05%	0	0.00%	0.000%
8175	1	0.00%	35.44%	USOC NOT AVAILABLE IN SWITCH. FORMAT SAE 180N I1 ESXDC	0	0.00%	0.00%	1	100.00%	0.003%
8180	120	0.10%	35.55%	LNUM=00001 TC TO PRIMARY NUMBER MUST BE DIFFERENT FROM NUMBER BEING REFER	120	100.00%	0.10%	0	0.00%	0.000%
8183	31	0.03%	35.57%	AREA CALLING PLAN USOC MISMATCH. FORMAT 320 LINE UPP :0000000 / LINE ASSIGN :00	31	100.00%	0.03%	0	0.00%	0.000%
8185	40	0.03%	35.61%	ESC/ESCWT NOT VALID COMBINATION. FORMAT SAE 424 I1 ESCWT	40	100.00%	0.03%	0	0.00%	0.000%
8187	772	0.66%	36.26%	USOC MAY NOT APPEAR ON REQUEST. FORMAT SAE 431 T1 EMP1S /TN	770	99.74%	0.66%	2	0.26%	0.006%
8189	1003	0.85%	37.12%	USOC IS NOT VALID ON BST FILE. FORMAT SAE 433 I1 CREX6	999	99.60%	0.85%	4	0.40%	0.012%
8190	1326	1.13%	38.24%	INVALID USOC FOR BASIC CLASS OF SERVICE. FORMAT SAE 434 I1 S98CP /TN	1280	96.53%	1.09%	46	3.47%	0.139%
8193	3	0.00%	38.25%	USOC NOT VALID WITH CALLER ID. FORMAT SAE 473 I1 NXMCR /TN	3	100.00%	0.00%	0	0.00%	0.000%
8195	408	0.35%	38.59%	CALL FORWARDING USOC MUST NOT APPEAR. FORMAT SAE 540 I1 GCJ /TN	408	100.00%	0.35%	0	0.00%	0.000%
8197	406	0.35%	38.94%	CALL FORWARDING USOC MUST APPEAR. FORMAT SAE 541	406	100.00%	0.35%	0	0.00%	0.000%
8199	57	0.05%	38.99%	GCJRC/GCJ COMBINATION INVALID. FORMAT SAE 560 I1 GCJRC /TN	57	100.00%	0.05%	0	0.00%	0.000%
8204	197	0.17%	39.16%	BCR/NSS/NX8 INVALID USOC COMBINATION. FORMAT SAE 575 R1 NSS /TN	197	100.00%	0.17%	0	0.00%	0.000%
8207	84	0.07%	39.23%	BRD/NSQ/NX9 INVALID USOC COMBINATION. FORMAT SAE 576 I1 NX9 /TN	84	100.00%	0.07%	0	0.00%	0.000%
8209	590	0.50%	39.73%	USOC COMBINATION IS INVALID. FORMAT SAE 587 I1 ESXDC /TN	590	100.00%	0.50%	0	0.00%	0.000%
8240	231	0.20%	39.93%	INVALID LINE CLASS OF SVC FOR REQUESTED SERVICE	231	100.00%	0.20%	0	0.00%	0.000%
8250	156	0.13%	40.06%	USOC= NOT APPLICABLE TO PORT LOOP SERVICE	156	100.00%	0.13%	0	0.00%	0.000%
8410	1	0.00%	40.06%	LSF INVALID IN TN	1	100.00%	0.00%	0	0.00%	0.000%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (ERROR ANALYSIS DETAIL)
REPORT PERIOD: 08/01/2001 - 08/31/2001

Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES										
ERROR DETAILS (Auto Clarifications (A) & Errors (E))					CAUSATION					
Error Type (by error code)	Count	%	Σ %	Error Description	CLEC Caused			BST Caused		
					Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused
8415	30	0.03%	40.08%	LSF LP ALREADY EXISTS ON ACCOUNT	30	100.00%	0.03%	0	0.00%	0.000%
8430	2	0.00%	40.09%	LSF DOES NOT EXIST ON ACCOUNT	2	100.00%	0.00%	0	0.00%	0.000%
8700	20	0.02%	40.10%	RSAG-INVALID SEARCH AREA	12	60.00%	0.01%	8	40.00%	0.024%
8820	11135	9.47%	49.58%	SOCs ERROR: LUD BILL 004 ACT CODE NOT FOR THIS ORD TYPE	3559	31.96%	3.03%	7576	68.04%	22.926%
8825	23627	20.10%	69.67%	ORDER ERR:	5021	21.25%	4.27%	18606	78.75%	56.303%
8830	5587	4.75%	74.43%	CLEC ALREADY OWNS THIS ACCOUNT	5585	99.96%	4.75%	2	0.04%	0.006%
8850	40	0.03%	74.46%	CFA NOT FOUND,PLEASE VERIFY CFA	40	100.00%	0.03%	0	0.00%	0.000%
8855	4	0.00%	74.46%	NO ACTL IN LSR	3	75.00%	0.00%	1	25.00%	0.003%
8870	2	0.00%	74.47%	FEATURES NOT ALLOWED ON SWITCH-AS-IS ACTIVITY TYPE	2	100.00%	0.00%	0	0.00%	0.000%
8885	2	0.00%	74.47%	LINE ACT IS V AND LINE IS NOT ON CUSTOMER RECORD	2	100.00%	0.00%	0	0.00%	0.000%
8890	3	0.00%	74.47%	UNE - INVALID ACT TYPE/LNA/FEATURE COMBINATION	3	100.00%	0.00%	0	0.00%	0.000%
8940	733	0.62%	75.09%	CALL FORWARDING NUMBER MISSING OR INVALID	728	99.32%	0.62%	5	0.68%	0.015%
8945	89	0.08%	75.17%	LINECLSSVC AND TOS DO NOT MATCH	89	100.00%	0.08%	0	0.00%	0.000%
8970	939	0.80%	75.97%	FID RCU WITH TWC FOUND ON SAME LINE AS 3-WAY CALLING USOC	933	99.36%	0.79%	6	0.64%	0.018%
8995	3	0.00%	75.97%	SEMICOLON DISALLOWED WITH (+) SIGN IN PERSONAL NAME LISTINGS	3	100.00%	0.00%	0	0.00%	0.000%
9000	18	0.02%	75.99%	LSO/LOCBAN (NPANXX) MISSING OR INVALID	18	100.00%	0.02%	0	0.00%	0.000%
9015	13	0.01%	76.00%	SUP FAILED TO UPDATE DUE DATE	10	76.92%	0.01%	3	23.08%	0.009%
9040	4	0.00%	76.00%	DDD/DDD-CC REQUIRED	3	75.00%	0.00%	1	25.00%	0.003%
9045	1	0.00%	76.00%	TYPE OF ORDER NOT DETERMINED - CLS SVC AND TOS BLANK OR MISSING	0	0.00%	0.00%	1	100.00%	0.003%
9060	1	0.00%	76.00%	EU-STREET-1 REQUIRED	1	100.00%	0.00%	0	0.00%	0.000%
9155	48	0.04%	76.04%	UNE - PORTED OUT NUMBER	48	100.00%	0.04%	0	0.00%	0.000%
9160	113	0.10%	76.14%	LOCBAN INVALID FOR PORTED NUMBER ACTIVITY	113	100.00%	0.10%	0	0.00%	0.000%
9245	369	0.31%	76.45%	CORRECT ECCKT IS REQUIRED FOR LNA , LNUM	369	100.00%	0.31%	0	0.00%	0.000%
9263	2	0.00%	76.45%	NC CODE IS A REQUIRED FIELD FOR LOOP REQUESTS	2	100.00%	0.00%	0	0.00%	0.000%
9428	4	0.00%	76.46%	DLNUM=0001 LTN= INVALID NICK DATA	4	100.00%	0.00%	0	0.00%	0.000%
9432	1	0.00%	76.46%	DLNUM=0002 LTN= LTXTY OF CR REQUIRES SEE AS FIRST WORD IN LTEXT	1	100.00%	0.00%	0	0.00%	0.000%
9433	2	0.00%	76.46%	DLNUM=0001 LTN=HTN ACCOUNT NOT OWNED BY CLEC	2	100.00%	0.00%	0	0.00%	0.000%
9438	5	0.00%	76.46%	DLNUM=0001 LTN= ACCOUNT ACTIVITY OF N CAN ONLY HAVE AN LACT OF N	4	80.00%	0.00%	1	20.00%	0.003%
9439	118	0.10%	76.57%	LTN= DISPOSITION OF LISTINGS ON MIGRATED LINES REQUIRED	118	100.00%	0.10%	0	0.00%	0.000%
9441	1	0.00%	76.57%	DLNUM=0014 LTN= ALI VALUE INVALID	1	100.00%	0.00%	0	0.00%	0.000%
9442	349	0.30%	76.86%	DLNUM=0002 LTN= ALI MUST BE UNIQUE	342	97.99%	0.29%	7	2.01%	0.021%
9446	1	0.00%	76.86%	LNUM=00001 =TC FR REFERENCE OF CALLS UNAVAILABLE FOR THIS NUMBER	1	100.00%	0.00%	0	0.00%	0.000%
9466	26	0.02%	76.89%	UNABLE TO DETERMINE BLOCK CHOICE	26	100.00%	0.02%	0	0.00%	0.000%
9471	12	0.01%	76.90%	TOTAL QUANTITY OF VCA AND SCO SHOULD EQUAL IWJQ	11	91.67%	0.01%	1	8.33%	0.003%
9474	1	0.00%	76.90%	MINIMUM OF TWO DIFFERENT LEATNS/LEANS REQUIRED FOR LSR	1	100.00%	0.00%	0	0.00%	0.000%
9475	352	0.30%	77.20%	ACT= ALLOWED ONLY ON SAME LOCNUM SERVICE ADDRESS	351	99.72%	0.30%	1	0.28%	0.003%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (ERROR ANALYSIS DETAIL)
REPORT PERIOD: 08/01/2001 - 08/31/2001

Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES										
ERROR DETAILS (Auto Clarifications (A) & Errors (E))					CAUSATION					
Error Type (by error code)	Count	%	Σ %	Error Description	CLEC Caused			BST Caused		
					Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused
9476	68	0.06%	77.25%	IS NOT FOUND ON CSR TO DISCONNECT	68	100.00%	0.06%	0	0.00%	0.000%
9477	74	0.06%	77.32%	LSR LNUM=00002 INVALID LNA, NO RECORDED CHANGE FOR TELEPHONE NUMBER	74	100.00%	0.06%	0	0.00%	0.000%
9479	89	0.08%	77.39%	LNUM=00001 FEATURE DOES NOT EXIST ON ACCOUNT TO MODIFY	88	98.88%	0.07%	1	1.12%	0.003%
9481	1884	1.60%	79.00%	LNUM=00001 FEATURE DOES NOT EXIST ON ACCOUNT TO DISCONNECT	1879	99.73%	1.60%	5	0.27%	0.015%
9484	29	0.02%	79.02%	TNS= FOR LNUM=00001 ALREADY EXIST ON ATN=	28	96.55%	0.02%	1	3.45%	0.003%
9487	1	0.00%	79.02%	INVALID ACT TYPE FOR FULL MIGRATION	1	100.00%	0.00%	0	0.00%	0.000%
9488	421	0.36%	79.38%	DISPOSITION OF ALL LINES REQUIRED ON ACT V	421	100.00%	0.36%	0	0.00%	0.000%
9495	17	0.01%	79.39%	EATN= MUST EXIST FOR ACT P AND Q	17	100.00%	0.01%	0	0.00%	0.000%
9496	3437	2.92%	82.32%	TNS= ON LNUM=00004 NOT FOUND ON EATN= FOR ACT=	3433	99.88%	2.92%	4	0.12%	0.012%
9497	7	0.01%	82.32%	LEATN= ON LNUM=00001 AND EATN= ARE NOT COMPATIBLE	7	100.00%	0.01%	0	0.00%	0.000%
9498	3	0.00%	82.33%	EAN= ON LNUM= AND LEAN= ARE POPULATED	3	100.00%	0.00%	0	0.00%	0.000%
9510	1	0.00%	82.33%	ONLY ONE TC PER ALLOWED PER LOCATION	0	0.00%	0.00%	1	100.00%	0.003%
9515	2167	1.84%	84.17%	WKG SVC-INPUT ADL, CONVERSION ORDER OR NOTE ABANDONED STATION	2155	99.45%	1.83%	12	0.55%	0.036%
9516	26	0.02%	84.19%	WSOP OF V AND ADL NOT ALLOWED ON SAME ATN	24	92.31%	0.02%	2	7.69%	0.006%
9517	35	0.03%	84.22%	UNDC INVALID IF PIC ALREADY EXISTS	35	100.00%	0.03%	0	0.00%	0.000%
9518	1	0.00%	84.22%	UNDC INVALID IF LPIC ALREADY EXISTS	1	100.00%	0.00%	0	0.00%	0.000%
9523	21	0.02%	84.24%	LOCNUM=000 HNUM=00001 HT= MIXED NPA(S) ARE NOT ALLOWED FOR HUNTING IN THIS S	21	100.00%	0.02%	0	0.00%	0.000%
9526	4	0.00%	84.24%	BLOCK CHOICE DOES NOT EXIST ON ACCOUNT	4	100.00%	0.00%	0	0.00%	0.000%
9529	1786	1.52%	85.76%	CANNOT RESTORE A LINE WHICH IS NOT SUSPENDED/DENIED	1752	98.10%	1.49%	34	1.90%	0.103%
9543	59	0.05%	85.81%	LOCNUM= HNUM= HT= HT CANNOT BE IN MORE THAN ONE HID	59	100.00%	0.05%	0	0.00%	0.000%
9544	1	0.00%	85.81%	DLNUM=0001 LTN= WPP PROHIBITED WITH LTY OF 2 OR 3	1	100.00%	0.00%	0	0.00%	0.000%
9545	2	0.00%	85.82%	LOCNUM= HNUM=00001 HA OF D NOT ALLOWED	2	100.00%	0.00%	0	0.00%	0.000%
9602	3217	2.74%	88.55%	USOC=NSS ALREADY EXISTS ON CUSTOMER RECORD	2680	83.31%	2.28%	537	16.69%	1.625%
9605	93	0.08%	88.63%	USOC NOT FOR RESALE FORMAT SAE 959 T1 PGRAX /ZPGR 1 /RMKR (A)	93	100.00%	0.08%	0	0.00%	0.000%
9606	12	0.01%	88.64%	TNS CANNOT BE REASSIGNED FOR 90 DAYS	12	100.00%	0.01%	0	0.00%	0.000%
9613	6	0.01%	88.65%	EXISTING ACCOUNT TYPE NOT AUTHORIZED FOR MIGRATION YET	6	100.00%	0.01%	0	0.00%	0.000%
9616	22	0.02%	88.67%	YPH INVALID	22	100.00%	0.02%	0	0.00%	0.000%
9623	9	0.01%	88.67%	TOUCHTONE IS INVALID WITH AREA PLUS SERVICE	9	100.00%	0.01%	0	0.00%	0.000%
9626	596	0.51%	89.18%	CLASS OF SERVICE LNPRL NOT ELIGIBLE FOR CONVERSION TO PORT/LOOP	596	100.00%	0.51%	0	0.00%	0.000%
9627	5704	4.85%	94.03%	ALL CUSTOMER RECORDS ARE FINAL FOR THIS NUMBER	5701	99.95%	4.85%	3	0.05%	0.009%
9628	192	0.16%	94.20%	REQUEST DOES NOT QUALIFY FOR STAR 98 SERVICE	192	100.00%	0.16%	0	0.00%	0.000%
9629	31	0.03%	94.22%	CALL FORWARDING FID (CFND) AND CFND TN REQUIRED BEHIND USOC S98AF	30	96.77%	0.03%	1	3.23%	0.003%
9639	59	0.05%	94.27%	CATEGORY L USOC MUST APPEAR FOR SAME TN	59	100.00%	0.05%	0	0.00%	0.000%
9641	2466	2.10%	96.37%	REQUESTED ACTIVITY ALREADY PENDING DM4V32	2461	99.80%	2.09%	5	0.20%	0.015%
9647	521	0.44%	96.81%	BAN DOES NOT EXIST FOR COMPANY CODE	521	100.00%	0.44%	0	0.00%	0.000%
9654	171	0.15%	96.96%	DIRECTORY DELIVERY ADDRESS IS REQUIRED FOR INDEFINITE OR UNNUMBERED ENDUS	171	100.00%	0.15%	0	0.00%	0.000%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (ERROR ANALYSIS DETAIL)
 REPORT PERIOD: 08/01/2001 - 08/31/2001

Exhibit AJV-3
 Attachment 2C

AGGREGATE ORDER TYPES										
ERROR DETAILS (Auto Clarifications (A) & Errors (E))					CAUSATION					
Error Type (by error code)	Count	%	Σ %	Error Description	CLEC Caused			BST Caused		
					Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused
9656	2	0.00%	96.96%	SLTN NOT FOUND ON CRIS ACCOUNT FOR LNA N, LNUM	2	100.00%	0.00%	0	0.00%	0.000%
9657	1	0.00%	96.96%	ECCKT/UNE1 MISMATCH	1	100.00%	0.00%	0	0.00%	0.000%
9670	41	0.03%	97.00%	TOUCHTONE USOC REQUIRED INWARD OR RECAPPED - FORMAT SAE 004	41	100.00%	0.03%	0	0.00%	0.000%
9671	93	0.08%	97.08%	TOUCHTNE USOC REQUIRED - FORMAT SAE 245	91	97.85%	0.08%	2	2.15%	0.006%
9673	12	0.01%	97.09%	RINGMASTER USOC REQUIRED - FORMAT SAE 387	12	100.00%	0.01%	0	0.00%	0.000%
9674	42	0.04%	97.12%	INVALID TN/PN DATA - FORMAT SAE 389 I1 DRS /TN /PN /RNP B	42	100.00%	0.04%	0	0.00%	0.000%
9675	62	0.05%	97.17%	BBC USOC MUST NOT APPEAR - FORMAT SAE 679 I1 BBC /TN	62	100.00%	0.05%	0	0.00%	0.000%
9679	1	0.00%	97.17%	FIRST CHARACTER OF LINE NUMBER IS NOT VALID FOR BST IN COFFI	1	100.00%	0.00%	0	0.00%	0.000%
9680	33	0.03%	97.20%	INVALID REQ TYP OR TOS FOR LIFELINE	32	96.97%	0.03%	1	3.03%	0.003%
9681	35	0.03%	97.23%	LINKUP DISCOUNT CANNOT BE ADDED TO EXISTING SERVICE	35	100.00%	0.03%	0	0.00%	0.000%
9682	13	0.01%	97.24%	LINKUP DISCOUNT IS ONLY AVAILABLE ON LIFELINE ACCOUNTS	13	100.00%	0.01%	0	0.00%	0.000%
9685	4	0.00%	97.25%	DUE DATE COULD NOT BE CALCULATED	1	25.00%	0.00%	3	75.00%	0.009%
9686	947	0.81%	98.05%	RESID NOT VALID IN LFACS	947	100.00%	0.81%	0	0.00%	0.000%
9688	1	0.00%	98.05%	ACT=C/LNA=N IS INVALID FOR INITIAL LINESHARE	1	100.00%	0.00%	0	0.00%	0.000%
9691	5	0.00%	98.06%	ACT=C, LNA=N IS INVALID ON A SINGLE LINE ACCOUNT	5	100.00%	0.00%	0	0.00%	0.000%
9700	4	0.00%	98.06%	REQUESTED CIRCUIT NUMBER/ECCKT NOT FOUND	4	100.00%	0.00%	0	0.00%	0.000%
9715	333	0.28%	98.34%	ADSL OR LINE SHARE ALREADY EXIST ON ACCOUNT	314	94.29%	0.27%	19	5.71%	0.057%
9772	5	0.00%	98.35%	UNE - ECCKT PROHIBITED WITH LINE ACTIVITY OF A	5	100.00%	0.00%	0	0.00%	0.000%
9800	13	0.01%	98.36%	MAIN LISTING REQUIRED FOR NEW ACCOUNT	8	61.54%	0.01%	5	38.46%	0.015%
9850	1	0.00%	98.36%	USOC P25 INVALID WITH USOC AQ3 IN KY	1	100.00%	0.00%	0	0.00%	0.000%
9860	1927	1.64%	100.00%	UNABLE TO HANDLE REQUEST; ENDUSER ACCOUNT FROZEN	1927	100.00%	1.64%	0	0.00%	0.000%
	117556	97.09%			117556		100.00%	33046		100.000%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (ERROR ANALYSIS DETAILS)
REPORT PERIOD: 08/01/2001 - 08/31/2001Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES				
ERROR DETAILS (Fatal Errors)				
Error Type (by error code)	Count	%	Σ %	Error Description
1007	32	0.13%	0.13%	DUPLICATE CC, PON, VER
1012	13	0.05%	0.18%	CANNOT SUPP A PREVIOUSLY CANCELED LSR/PON
1015	4989	20.40%	20.58%	PON DUPLICATE ON INITIAL LSR
1017	1	0.00%	20.59%	PON VALID VALUES ARE UPPER CASE ALPHA A THRU Z, NUMERIC 0 THRU 9, AND SYMBOLS . , - '
1020	1	0.00%	20.59%	PON VALID VALUES ARE ONLY UPPER CASE ALPHA A THRU Z, NUMERIC 0 THRU 9, AND SYMBOLS . , - '
1022	8	0.03%	20.62%	LSR ORIGINATING SOURCE NOT SAME AS PRIOR VERSION
1023	110	0.45%	21.07%	NO ORIGINAL LSR FOUND FOR THIS SUP
1025	50	0.20%	21.28%	VER MUST BE GREATER THAN PREVIOUS VERSION
1027	190	0.78%	22.06%	PREVIOUS LSR AGED OFF - (K) STATUS
1030	869	3.55%	25.61%	VER MUST BE GREATER THAN PREVIOUS VERSION
1035	5	0.02%	25.63%	VER MUST BE TWO NUMERICS - 01 OR GREATER FOR 860
1040	14	0.06%	25.69%	VER MUST BE SPACES OR ZEROES FOR 850
1050	17	0.07%	25.76%	D/SENT - D/SENT CENTURY MUST BE CURRENT OR FUTURE DATE
1055	20	0.08%	25.84%	AN REQUIRED FOR THIS REQTP/ACT TYPE COMBINATION WHEN ATN IS NOT POPULATED
1060	1	0.00%	25.84%	AN PROHIBITED WHEN ATN IS POPULATED UNLESS REQTP IS B
1065	9	0.04%	25.88%	AN MUST BE 10 OR 13 ALPHANUMERICS
1070	14	0.06%	25.94%	DDD/DDD-CC MUST BE CURRENT OR FUTURE DATE
1074	1	0.00%	25.94%	ATN REQUIRED FOR ACT TYPE C WHEN NO LNA OF N IS PRESENT
1075	20	0.08%	26.02%	ATN REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION WHEN AN IS NOT POPULATED
1080	1	0.00%	26.03%	DDD/DDD-CC MUST BE A VALID DATE
1085	29	0.12%	26.14%	DDDO-CC/DDDO MUST BE CURRENT OR FUTURE DATE
1090	5	0.02%	26.17%	ATN OR AN REQUIRED WHEN EATN IS POPULATED
1100	5	0.02%	26.19%	SERVICE CENTER MUST BE LCSC
1110	736	3.01%	29.20%	INVALID REQTP - ACCOUNT ACTIVITY TYPE COMBINATION
1125	43	0.18%	29.37%	DDD MUST BE GREATER THAN OR EQUAL TO D/TSENT
1131	580	2.37%	31.74%	DDD IS LESS THAN CALC DATE ON PRIOR VERSION LSR OR SERVICE ORDER DUE DATE
1135	26	0.11%	31.85%	APPTIME-DDD MUST BE HHMM-HHMM (MILITARY TIME) COVERING A SPAN OF TIME OF ONE HOUR OR GREATER
1140	1	0.00%	31.85%	DDDO REQUIRED WHEN ACT IS T AND REQTP IS A, E, M, OR N
1145	11	0.04%	31.90%	INTERVAL BETWEEN DDD AND DDDO MUST BE 30 CALENDAR DAYS OR LESS
1150	23	0.09%	31.99%	SUP PROHIBITED WHEN 1ST CHARACTER OF REQTP FIELD CHANGES
1154	32	0.13%	32.12%	LSR/PON IS COMPLETED
1157	6	0.02%	32.15%	DFDT PROHIBITED FOR THIS REQTP/LNA COMBINATION
1166	7	0.03%	32.18%	CHC IS PROHIBITED WITH THIS REQTP/ACT TYPE COMBINATION

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (ERROR ANALYSIS DETAILS) REPORT PERIOD: 08/01/2001 - 08/31/2001

Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES				
ERROR DETAILS (Fatal Errors)				
Error Type (by error code)	Count	%	Σ %	Error Description
1175	2	0.01%	32.18%	REQTYP REQUIRED (STOP EDIT)
1180	1	0.00%	32.19%	INVALID REQTP/ACT TYPE COMBINATION (STOP EDIT)
1200	15	0.06%	32.25%	SUP REQUIRED WHEN VER IS GREATER THAN 00
1215	57	0.23%	32.48%	ACTL MUST BE 11 ALPHANUMERIC CHARACTERS
1225	33	0.13%	32.62%	CC REQUIRED ON THIS REQTP/ACT TYPE COMBINATION (STOP EDIT)
1230	2976	12.17%	44.79%	LSO MUST BE 6 NUMERICS
1235	2	0.01%	44.79%	TOS REQUIRED
1270	7	0.03%	44.82%	SECNCI MUST BE A MINIMUM OF 5 ALPHANUMERIC CHARACTERS
1285	1	0.00%	44.83%	ACTL REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION
1330	5	0.02%	44.85%	BAN1 MUST = E, N OR VALID BILLING ACCOUNT NUMBER FORMAT
1335	31	0.13%	44.97%	LSO REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION
1350	1	0.00%	44.98%	BAN2 MUST BE ENTRY OF E, N OR VALID BILLING ACCOUNT NUMBER FORMAT
1360	1	0.00%	44.98%	TOS SECOND CHARACTER MUST BE A, B, C, D, H, J, OR - (HYPHEN) (STOP EDIT)
1390	1	0.00%	44.99%	TOS SECOND CHARACTER MUST BE - (HYPHEN) IF REQTP IS JB
1407	6	0.02%	45.01%	RESID IS REQUIRED WITH ANY LNA'S OF N OR V
1430	15	0.06%	45.07%	CIC REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION
1453	66	0.27%	45.34%	BAN1 REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION
1455	18	0.07%	45.42%	BAN1 VALID ENTRY MUST BE VALID BILLING ACCOUNT NUMBER OR E WITH TRAILING BLANKS
1457	23	0.09%	45.51%	BAN1 MUST BE ENTRY OF E IF REQTYPE A-LINE SHARE CO BASED
1470	2	0.01%	45.52%	BI2 REQUIRED WHEN BAN1 AND BAN2 ARE POPULATED
1490	4	0.02%	45.53%	DRC MUST BE 3 ALPHANUMERICS
1505	5	0.02%	45.56%	INIT REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION
1510	5	0.02%	45.58%	TEL NO-INIT REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION
1515	1	0.00%	45.58%	TEL NO-INIT FORMAT MUST BE 10 NUMERICS OR UP TO 15 ALPHANUMERICS
1520	6	0.02%	45.60%	FAX NO-INIT REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION
1525	1	0.00%	45.61%	FAX NO-INIT MUST BE 10 NUMERICS
1530	17	0.07%	45.68%	IMPCON REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION
1540	10	0.04%	45.72%	TEL NO IMPCON FORMAT MUST BE 10 NUMERICS IN THE FIRST 10 POSITIONS
1570	4	0.02%	45.74%	TEL NO DSGCON REQUIRED WHEN DSGCON IS POPULATED
1585	1	0.00%	45.74%	STREET-DSGCON REQUIRED WHEN DSGCON IS POPULATED
1590	1	0.00%	45.74%	CITY-DSGCON REQUIRED WHEN DSGCON IS POPULATED
1595	1	0.00%	45.75%	STATE-DSGCON REQUIRED WHEN DSGCON IS POPULATED
1600	3	0.01%	45.76%	ZIP CODE-DSGCON REQUIRED WHEN DSGCON IS POPULATED

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (ERROR ANALYSIS DETAILS)
REPORT PERIOD: 08/01/2001 - 08/31/2001Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES				
ERROR DETAILS (Fatal Errors)				
Error Type (by error code)	Count	%	Σ %	Error Description
1605	551	2.25%	48.01%	REMARKS VIRGULES (/) AND ASTERISKS NOT ALLOWED IN THIS FIELD
1620	1	0.00%	48.02%	BCS REQUIRED WITH REQTP/ACT TYPE/TOS COMBINATION
1630	97	0.40%	48.41%	CANNOT SUP A PREVIOUSLY CANCELED LSR/PON
1635	168	0.69%	49.10%	LSR ORIGINATING SOURCE NOT SAME AS PRIOR VERSION
1640	1673	6.84%	55.94%	NO ORIGINAL LSR FOUND FOR THIS SUP
1645	6421	26.26%	82.20%	LSR/PON AGED OFF
1650	784	3.21%	85.40%	LSR/PON COMPLETED
1655	17	0.07%	85.47%	LSR ORIGINATING FORMAT (TCIF) NOT SAME AS ORIGINATING FORMAT
1660	72	0.29%	85.77%	SUP NOT ALLOWED ON THIS ACCOUNT ACTIVITY TYPE
1662	35	0.14%	85.91%	SUP NOT ALLOWED ON RESTORAL WHEN THE REASON WAS DENIED
1664	148	0.61%	86.51%	SUP 03 NOT ALLOWED ON THIS ACCOUNT ACTIVITY TYPE
2005	8	0.03%	86.55%	EU-STREET-1 REQUIRED
2015	1	0.00%	86.55%	EU-STATE REQUIRED
2040	7	0.03%	86.58%	LOCNUM=000 SANO PROHIBITED WHEN SASN IS NOT POPULATED AT THIS LOCATION
2045	1	0.00%	86.58%	IWBAN VALID ENTRIES ARE: E, N, OR 13 ALPHANUMERIC BILLING ACCOUNT NUMBER
2060	35	0.14%	86.73%	LOCNUM=000 SASN REQUIRED WITH THIS REQTP/ACT TYP COMBINATION AT THIS LOCATION
2065	17	0.07%	86.80%	LOCBAN REQUIRED
2067	2	0.01%	86.80%	LOCBAN MUST BE 10 OR 13 ALPHANUMERICS
2080	32	0.13%	86.94%	LOCNUM=000 SADLO REQUIRED WHEN SANO IS NOT POPULATED AT THIS LOCATION
2085	49	0.20%	87.14%	LOCNUM=000 FLOOR-EU MUST NOT BE POPULATED WITH FLR IN ANY POSITION AT THIS LOCATION
2090	8	0.03%	87.17%	LOCNUM=000 ROOM-EU MUST NOT BE POPULATED WITH RM OR ROOM IN ANY POSITION AT THIS LOCATION
2095	2	0.01%	87.18%	LOCNUM=000 BLDG-EU MUST NOT BE POPULATED WITH BLDG IN ANY POSITION AT THIS LOCATION
2104	5	0.02%	87.20%	LOCNUM=000 STATE-EU REQUIRED WHEN SASN IS POPULATED AT THIS LOCATION
2109	53	0.22%	87.41%	LOCNUM=000 ZIP CODE=EU REQUIRED WHEN SASN IS POPULATED AT THIS LOCATION
2115	29	0.12%	87.53%	FBCON-TELNO MUST BE MINIMUM OF 10 NUMERICS
2120	565	2.31%	89.84%	EATN, EAN, ATN OR AN ARE PROHIBITED ON THIS REQTP/ACT CODE
2125	1	0.00%	89.85%	EAN OR EATN REQUIRED WHEN AN OR ATN IS POPULATED WITH THIS REQTP/ACT TYPE COMBINATION
2130	12	0.05%	89.90%	LOCNUM=000 TEL NO-LCON MUST BE 10 NUMERICS AT THIS LOCATION
2145	1	0.00%	89.90%	LOCBAN MUST EQUAL EAN OR EATN
2185	40	0.16%	90.06%	EAN MUST BE 10 NUMERICS OR 13 ALPHANUMERICS
2200	51	0.21%	90.27%	EATN MUST BE 10 NUMERICS
2220	7	0.03%	90.30%	SBILLNM-FB MUST BE UP TO 25 ALPHANUMERICS WITH EMBEDDED BLANKS
2350	36	0.15%	90.45%	ERL REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (ERROR ANALYSIS DETAILS)
REPORT PERIOD: 08/01/2001 - 08/31/2001

Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES				
ERROR DETAILS (Fatal Errors)				
Error Type (by error code)	Count	%	Σ %	Error Description
2355	354	1.45%	91.90%	ERL PROHIBITED WITH THIS REQTP/ACT TYPE COMBINATION
3010	21	0.09%	91.98%	REFNUM=0001-TELNO= LINE ACTIVITY MUST BE Y OR L WHEN ACCOUNT ACTIVITY = SS OR RS
3020	56	0.23%	92.21%	REFNUM=0001-TELNO= LNA VALID ENTRIES ARE: A, C, D, R, V, W, Y, L, P9
3021	18	0.07%	92.28%	REFNUM=0001-TELNO= LNA MUST BE V OR W WHEN AN, ATN, EAN OR EATN IS POPULATED
3025	1	0.00%	92.29%	REFNUM=0002 -TN REQUIRED
3035	115	0.47%	92.76%	REFNUM=0001-TELNO= OTN MUST BE 10 NUMERICS
3045	21	0.09%	92.84%	REFNUM=0001 ECCKT MUST BE CLT, CLF OR CLS FORMAT
3047	17	0.07%	92.91%	LNUM=00001 CFA LOC A OR LOC Z CLLI DOES NOT MATCH ACTL
3050	52	0.21%	93.13%	LOCNUM=000 LNUM=00001 CFA FORMAT IS INVALID
3060	1	0.00%	93.13%	TELNO= PIC REQUIRED PER UNIQUE TELEPHONE NUMBER ON A, V, P9 LINE ACTIVITY TYPES
3070	1	0.00%	93.13%	TELNO= LPIC DATA REQUIRED PER UNIQUE TELNO ON A, V, P9 ACTIVITY TYPES
3090	4	0.02%	93.15%	REFNUM=0001-TELNO= TC OPT PROHIBITED ON THIS ACT TYPE AND REQTP
3100	2	0.01%	93.16%	LOCNUM=000 LNUM=00001 TELNO= CHAN/PAIR REQUIRED WHEN CABLE ID IS POPULATED
3110	3	0.01%	93.17%	LOCNUM=001 LNUM=00001 TELNO= CKR FORMAT INVALID
3115	13	0.05%	93.22%	LOCNUM=000 LNUM=00002 TELNO= ECCKT IS PROHIBITED WITH REQTP/ACT/LNA COMBINATION
3120	5	0.02%	93.25%	LOCNUM=000 LNUM=00002 TELNO= ECCKT IS REQUIRED WITH REQTP/ACT/LNA COMBINATION
3125	52	0.21%	93.46%	LOCNUM=000 LNUM=00001 TELNO= ECCKT FORMAT INVALID
3130	5	0.02%	93.48%	REFNUM=0001-TELNO= TC PER-CC/TC PER-DATE MUST BE CURRENT OR FUTURE DATE

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (ERROR ANALYSIS 8825 DETAILS)
REPORT PERIOD: 08/01/2001 - 08/31/2001

Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES	
ERROR DETAILS - 8825	
Error Type (by error code)	Error Description
8825	ORDER ERR: SA LIST 023 LIN STREET NAME FOR SA NOT VALID FOR NPA NXX!
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: CS IDNT 011 LIN USOC FOLLOWING CS IS INCORRECT! OCS 1FR
8825	ORDER ERR: LN LIST 010 LIN RECAPPED LN, NLST OR NP MAY NOT APPEAR! ILN (LNR) CROS
8825	ORDER ERR: DSA IDNT 010 LI DSA PRESENT - NEED CATEGORY L USOC OR SMV USOC!
8825	ORDER ERR: TN SAE 038 LINE TN OR TLI IS REQUIRED FOR INWARD CATEGORY D USOCs!
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: ZLLU SAE 009 LI ZLLU MUST APPEAR!
8825	ORDER ERR: TYA BILL 008 LI TYA REQUIRED WITH SIC CODE OF 98XX
8825	ORDER ERR: LCON SAE 007 LI LCON FORMAT INCORRECT! IG2 CKL
8825	ORDER ERR: RCU SAE 009 LIN RCU CODESET INVALID! I1 1FR /TN
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1 DRS /TN
8825	ORDER ERR: DSA IDNT 009 LI DSA MUST APPEAR IN IDNT!
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1 DRS /TN
8825	ORDER ERR: ZLLU SAE 009 LI ZLLU MUST APPEAR!
8825	ORDER ERR: PKG SAE 010 LIN PKG NOT VALID ON THIS USOC! T1 1FB /TN
8825	ORDER ERR: RCU SAE 009 LIN RCU CODESET INVALID! I1 14R /TN
8825	ORDER ERR: CFND SAE 016 LI SEE SOER DOCUMENTATION! T1
8825	ORDER ERR: PKG SAE 010 LIN PKG NOT VALID ON THIS USOC! T1 1FB
8825	ORDER ERR: PIC SAE 012 LIN PIC MUST APPEAR ON I AND T ACTION CODED CATEGORY D USOC!
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: FORMAT SAE 389 I1 DRS /TN
8825	ORDER ERR: ZLLU SAE 009 LI ZLLU MUST APPEAR!
8825	ORDER ERR: NLST LIST 013 L SEE SOER DOCUMENTATION! INLST(NON-LIST) INTERPRINT EQUI
8825	ORDER ERR: LN LIST 010 LIN SEE SOER DOCUMENTATION! ILN
8825	ORDER ERR: RCU SAE 009 LIN RCU CODESET INVALID! I1 14R /

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (ERROR ANALYSIS 8825 DETAILS)
REPORT PERIOD: 08/01/2001 - 08/31/2001

Exhibit AJV-3
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AGGREGATE ORDER TYPES	
ERROR DETAILS - 8825	
Error Type (by error code)	Error Description
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: SS BILL 007 LIN SS DATA FORMAT INCORRECT! ISS
8825	ORDER ERR: SIC LIST 012 LI SIC CODE NOT ON BRIS SIC TABLE! ISIC 3047
8825	ORDER ERR: RESH BILL 023 L USOC BSX++ MAY NOT APPEAR!
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: FORMAT 374 LINE EUCLC: 0001 RELAY: 0000=
8825	ORDER ERR: ADL SAE 010 LIN ADL MUST APPEAR! I1
8825	ORDER ERR: LOC LIST 019 LI INVALID LAST CHARACTER FOR LEVELS 1-3! ILOC LOT 4 DES (
8825	ORDER ERR: SA LIST 023 LIN STREET NAME FOR SA NOT VALID FOR NPA NXX!
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: LCON SAE 007 LI LCON FORMAT INCORRECT! CKL
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: ROUT LIST 007 L ROUT INVALID ON THIS ORDER!
8825	ORDER ERR: TYA BILL 008 LI TYA REQUIRED WITH SIC CODE OF 98XX
8825	ORDER ERR: PKG SAE 010 LIN PKG NOT VALID ON THIS USOC! T1
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1
8825	ORDER ERR: TCP TFC 007 LIN INVALID TCP DATE! TCP 06-13-00
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: DSA IDNT 009 LI DSA MUST APPEAR IN IDNT!
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (ERROR ANALYSIS 8825 DETAILS)
REPORT PERIOD: 08/01/2001 - 08/31/2001

Exhibit AJV-3
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AGGREGATE ORDER TYPES	
ERROR DETAILS - 8825	
Error Type (by error code)	Error Description
8825	ORDER ERR: ADL SAE 010 LIN ADL MUST APPEAR! I1 1FR /TN
8825	ORDER ERR: PCA SAE 013 LIN SEE SOER DOCUMENTATION! T1
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (ERROR ANALYSIS 1000)
REPORT PERIOD: 08/01/2001 - 08/31/2001

Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES	
ERROR DETAILS - 1000	
Error Type (by error code)	Error Description
1000	CLEARED ERR BY ISSUING ORDER MANUALLY
1000	CLEARED SYSTEM ERRORS OSCOL AND UEAMC
1000	CLEARED UP SYSTEM ERRORS
1000	CLEARED ERROR FOR SYSTEM GENERATED ORDER#
1000	CORRECTED SYSTEM GENERATED ERRORS FOR ORDER#
1000	CLEANED UP SYSTEM ERRORS
1000	CANCEL PER CLEC.
1000	PUT IN E STATUS TO DROP OFF-ORD CANCELLED BY CLEC
1000	CLEARED ALL SYSTEM ERRORS IN DUE DATE CHANGE BY SYSTEM TO 070700
1000	ORDERDD 06-27-00 WORKED TO CHG LISTING
1000	PLACED IN E-STAT SUP 1 ON VER 1 THANKS
1000	ERR PLACED IN E-STAT SUP 1
1000	ERR CLEARED-ORDER ISS TO PROVIDE 1 LOOP
1000	CORRECT SYSTEM ERRORS
1000	CAN PER CLEC
1000	ERROR TO DROP, PON CANCELLED PER SUP 01
1000	EU NAME IS INCOMPLETE, PLS VERIFY AND RESUBMIT;
1000	CLEAN UP SYSTEM ERROR AND ADD SHELVES TO LOC FLR INFO
1000	CORRECTED SYSTEM ERRORS FOR ORDER#
1000	CORRECTED ERRORS ON ORDER BY REMOVING OCOSL & UEAMC WHICH SHOULD NOT BE ON LY-- REQUEST
1000	CLEARED ERROR FOR SYSTEM GENERATED ORDER, ORDER #
1000	ERROR TO DROP, UNABLE TO FORCE FOC ON C51RKDT0 CPX 06-08-00..
1000	ACCOUNT , SERVICE ORDER, DD 06-30-00
1000	ERROR TO DROP, UNABLE TO FORCE FOC ON
1000	CANCELLED ORDER PER SUP 1 LESOG
1000	CORRECT MAN CODE ON ROUTING ERROR MADE BY SYSTEM
1000	RECVD SUP 1 TO CANCEL
1000	CORRECT SYSTEM ERROS
1000	ERR PLACED IN E-STAT SUP 1 ON VER 1
1000	UPDATE TO CHANGE DUE DATE TO 6-27

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (ERROR ANALYSIS 1000)
REPORT PERIOD: 08/01/2001 - 08/31/2001

Exhibit AJV-3
Attachment 2C

AGGREGATE ORDER TYPES	
ERROR DETAILS - 1000	
Error Type (by error code)	Error Description
1000	ERR PLACED IN E-STAT ORDER COMPLETED
1000	CLEARED ERR FOR ORDER # , PON#,
1000	CORRECT SYSTEM ERRORS
1000	CORRECT SYSTEM ERRORS
1000	CLEARED ERROR FOR SYSTEM GENERATED ORDER #
1000	CLEARED ERROR
1000	CORRECT SVC ORDER BY REMOVING OCOSL & UEAMC-WHCH SHOULD NOT BE ON LY-- RQST
1000	CORRECT ERRORS
1000	CORRECTED SYSTEM GENERATED ORDERS, ORDER#
1000	CORRECTED SYSTEM GENERATED ORDER #
1000	SENT S STATUS REFERRAL FORM 06-20-00.
1000	ISS ORD C509GNJ6 DD 0703 ERR STAT 2 COR FOC-
1000	DD 2000-07-05
1000	ORDER CANCELLED
1000	CLAIMED IN ERROR
1000	ORDER PLACED IN ERROR BUCKET. RECORD ORD CPX B4 FOC WAS SENT.
1000	DD 06-14-00
1000	DD 07-06-00
1000	ORDER NY32B0F8 DOES NOT HAVE PON ON IT..
1000	DD 2000-07-05
1000	CORRECT SYSTEM ERRORS
1000	CLEAR UP SYSTEM ERRORS
1000	ERR TO DROP OFF, ORD
1000	ERR CLEARED-ORDER ISS TO PROVIDE 1 LOOP
1000	CORRECT SYSTEM ERRORS
1000	CORRECT SYSTEM PROBLEMS
1000	CLEARED UP SYSTEM ERRORS
1000	CLEARED ERRORS FROM ORDER TO FLOW THRU
1000	CLEAR SYSTEM ERRORS OCOSL AND DFDT
1000	CORRECT ON ODR NUMBER

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (ERROR ANALYSIS 1000)
REPORT PERIOD: 08/01/2001 - 08/31/2001

Exhibit AJV-3
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AGGREGATE ORDER TYPES	
ERROR DETAILS - 1000	
Error Type (by error code)	Error Description
1000	ORDER BY PLACING DFDT INFO IN PROPER PLACE AND REMOVING OCOSL (NOT VALID ON LY--ORDER)

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EXHIBIT NO. AJV – 3

September 2001 MSS Report

BellSouth Monthly State Summary
Tennessee, September 2001

		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Resale - Ordering										
% Rejected Service Requests - Mechanized										
A.1.1.1	O-7	Residence/TN(%)	Diagnostic		7.68%	12,834				Diagnostic
A.1.1.2	O-7	Business/TN(%)	Diagnostic		20.73%	193				Diagnostic
A.1.1.3	O-7	Design (Specials)/TN(%)	Diagnostic							Diagnostic
A.1.1.4	O-7	PBX/TN(%)	Diagnostic							Diagnostic
A.1.1.5	O-7	Centrex/TN(%)	Diagnostic							Diagnostic
A.1.1.6	O-7	ISDN/TN(%)	Diagnostic							Diagnostic
% Rejected Service Requests - Partially Mechanized										
A.1.2.1	O-7	Residence/TN(%)	Diagnostic		29.70%	1,936				Diagnostic
A.1.2.2	O-7	Business/TN(%)	Diagnostic		44.44%	171				Diagnostic
A.1.2.3	O-7	Design (Specials)/TN(%)	Diagnostic							Diagnostic
A.1.2.4	O-7	PBX/TN(%)	Diagnostic							Diagnostic
A.1.2.5	O-7	Centrex/TN(%)	Diagnostic							Diagnostic
A.1.2.6	O-7	ISDN/TN(%)	Diagnostic							Diagnostic
% Rejected Service Requests - Non-Mechanized										
A.1.3.1	O-7	Residence/TN(%)	Diagnostic		44.59%	74				Diagnostic
A.1.3.2	O-7	Business/TN(%)	Diagnostic		36.67%	180				Diagnostic
A.1.3.3	O-7	Design (Specials)/TN(%)	Diagnostic		38.10%	21				Diagnostic
A.1.3.4	O-7	PBX/TN(%)	Diagnostic		60.00%	10				Diagnostic
A.1.3.5	O-7	Centrex/TN(%)	Diagnostic							Diagnostic
A.1.3.6	O-7	ISDN/TN(%)	Diagnostic		44.44%	27				Diagnostic
Reject Interval - Mechanized										
A.1.4.1	O-8	Residence/TN(%)	>= 97% w in 1 hr		94.25%	991				NO
A.1.4.2	O-8	Business/TN(%)	>= 97% w in 1 hr		95.00%	40				NO
A.1.4.3	O-8	Design (Specials)/TN(%)	>= 97% w in 1 hr							
A.1.4.4	O-8	PBX/TN(%)	>= 97% w in 1 hr							
A.1.4.5	O-8	Centrex/TN(%)	>= 97% w in 1 hr							
A.1.4.6	O-8	ISDN/TN(%)	>= 97% w in 1 hr							
Reject Interval - Partially Mechanized - 10 hours										
A.1.7.1	O-8	Residence/TN(%)	>= 85% w in 10 hrs		97.76%	581				YES
A.1.7.2	O-8	Business/TN(%)	>= 85% w in 10 hrs		96.10%	77				YES
A.1.7.3	O-8	Design (Specials)/TN(%)	>= 85% w in 10 hrs							
A.1.7.4	O-8	PBX/TN(%)	>= 85% w in 10 hrs							
A.1.7.5	O-8	Centrex/TN(%)	>= 85% w in 10 hrs							
A.1.7.6	O-8	ISDN/TN(%)	>= 85% w in 10 hrs							
Reject Interval - Non-Mechanized										
A.1.8.1	O-8	Residence/TN(%)	>= 85% w in 24 hrs		100.00%	33				YES
A.1.8.2	O-8	Business/TN(%)	>= 85% w in 24 hrs		100.00%	68				YES
A.1.8.3	O-8	Design (Specials)/TN(%)	>= 85% w in 24 hrs		100.00%	8				YES
A.1.8.4	O-8	PBX/TN(%)	>= 85% w in 24 hrs		100.00%	6				YES
A.1.8.5	O-8	Centrex/TN(%)	>= 85% w in 24 hrs							
A.1.8.6	O-8	ISDN/TN(%)	>= 85% w in 24 hrs		92.31%	13				YES
FOC Timeliness - Mechanized										
A.1.9.1	O-9	Residence/TN(%)	>= 95% w in 3 hrs		99.73%	11,846				YES
A.1.9.2	O-9	Business/TN(%)	>= 95% w in 3 hrs		99.34%	151				YES
A.1.9.3	O-9	Design (Specials)/TN(%)	>= 95% w in 3 hrs							
A.1.9.4	O-9	PBX/TN(%)	>= 95% w in 3 hrs							
A.1.9.5	O-9	Centrex/TN(%)	>= 95% w in 3 hrs							
A.1.9.6	O-9	ISDN/TN(%)	>= 95% w in 3 hrs							
FOC Timeliness - Partially Mechanized - 10 hours										
A.1.12.1	O-9	Residence/TN(%)	>= 85% w in 10 hrs		94.91%	1,553				YES
A.1.12.2	O-9	Business/TN(%)	>= 85% w in 10 hrs		96.43%	112				YES

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		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.1.12.3	O-9 Design (Specials)/TN(%)	>= 85% w in 10 hrs								
A.1.12.4	O-9 PBX/TN(%)	>= 85% w in 10 hrs								
A.1.12.5	O-9 Centrex/TN(%)	>= 85% w in 10 hrs								
A.1.12.6	O-9 ISDN/TN(%)	>= 85% w in 10 hrs								
FOC Timeliness - Non-Mechanized										
A.1.13.1	O-9 Residence/TN(%)	>= 85% w in 36 hrs			100.00%	44				YES
A.1.13.2	O-9 Business/TN(%)	>= 85% w in 36 hrs			100.00%	93				YES
A.1.13.3	O-9 Design (Specials)/TN(%)	>= 85% w in 36 hrs			93.33%	15				YES
A.1.13.4	O-9 PBX/TN(%)	>= 85% w in 36 hrs			80.00%	5				NO
A.1.13.5	O-9 Centrex/TN(%)	>= 85% w in 36 hrs								
A.1.13.6	O-9 ISDN/TN(%)	>= 85% w in 36 hrs			100.00%	12				YES
FOC & Reject Response Completeness - Mechanized										
A.1.14.1	O-11 Residence/TN(%)	>= 95%			99.63%	12,834				YES
A.1.14.2	O-11 Business/TN(%)	>= 95%			97.93%	193				YES
A.1.14.3	O-11 Design (Specials)/TN(%)	>= 95%								
A.1.14.4	O-11 PBX/TN(%)	>= 95%								
A.1.14.5	O-11 Centrex/TN(%)	>= 95%								
A.1.14.6	O-11 ISDN/TN(%)	>= 95%								
FOC & Reject Response Completeness - Partially Mechanized										
A.1.15.1	O-11 Residence/TN(%)	>= 95%			99.74%	1,936				YES
A.1.15.2	O-11 Business/TN(%)	>= 95%			99.42%	171				YES
A.1.15.3	O-11 Design (Specials)/TN(%)	>= 95%								
A.1.15.4	O-11 PBX/TN(%)	>= 95%								
A.1.15.5	O-11 Centrex/TN(%)	>= 95%								
A.1.15.6	O-11 ISDN/TN(%)	>= 95%								
FOC & Reject Response Completeness - Non-Mechanized										
A.1.16.1	O-11 Residence/TN(%)	>= 95%			98.65%	74				YES
A.1.16.2	O-11 Business/TN(%)	>= 95%			89.44%	180				NO
A.1.16.3	O-11 Design (Specials)/TN(%)	>= 95%			100.00%	21				YES
A.1.16.4	O-11 PBX/TN(%)	>= 95%			100.00%	10				YES
A.1.16.5	O-11 Centrex/TN(%)	>= 95%								
A.1.16.6	O-11 ISDN/TN(%)	>= 95%			81.48%	27				NO
FOC & Reject Response Completeness (Multiple Responses) - Mechanized										
A.1.17.1	O-11 Residence/TN(%)	>= 95%			97.65%	12,787				YES
A.1.17.2	O-11 Business/TN(%)	>= 95%			98.41%	189				YES
A.1.17.3	O-11 Design (Specials)/TN(%)	>= 95%								
A.1.17.4	O-11 PBX/TN(%)	>= 95%								
A.1.17.5	O-11 Centrex/TN(%)	>= 95%								
A.1.17.6	O-11 ISDN/TN(%)	>= 95%								
FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized										
A.1.18.1	O-11 Residence/TN(%)	>= 95%			90.63%	1,931				NO
A.1.18.2	O-11 Business/TN(%)	>= 95%			87.06%	170				NO
A.1.18.3	O-11 Design (Specials)/TN(%)	>= 95%								
A.1.18.4	O-11 PBX/TN(%)	>= 95%								
A.1.18.5	O-11 Centrex/TN(%)	>= 95%								
A.1.18.6	O-11 ISDN/TN(%)	>= 95%								
FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized										
A.1.19.1	O-11 Residence/TN(%)	>= 95%			94.52%	73				NO
A.1.19.2	O-11 Business/TN(%)	>= 95%			95.65%	161				YES
A.1.19.3	O-11 Design (Specials)/TN(%)	>= 95%			100.00%	21				YES
A.1.19.4	O-11 PBX/TN(%)	>= 95%			100.00%	10				YES
A.1.19.5	O-11 Centrex/TN(%)	>= 95%								
A.1.19.6	O-11 ISDN/TN(%)	>= 95%			100.00%	22				YES
Resale - Provisioning										

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Benchmark /
Analog

BST
Measure

BST
Volume

CLEC
Measure

CLEC
Volume

Standard
Deviation

Standard
Error

ZScore

Equity

Order Completion Interval

A.2.1.1.1.1	P-4	Residence/<10 circuits/Dispatch/TN(days)
A.2.1.1.1.2	P-4	Residence/<10 circuits/Non-Dispatch/TN(days)
A.2.1.1.2.1	P-4	Residence/>=10 circuits/Dispatch/TN(days)
A.2.1.1.2.2	P-4	Residence/>=10 circuits/Non-Dispatch/TN(days)
A.2.1.2.1.1	P-4	Business/<10 circuits/Dispatch/TN(days)
A.2.1.2.1.2	P-4	Business/<10 circuits/Non-Dispatch/TN(days)
A.2.1.2.2.1	P-4	Business/>=10 circuits/Dispatch/TN(days)
A.2.1.2.2.2	P-4	Business/>=10 circuits/Non-Dispatch/TN(days)
A.2.1.3.1.1	P-4	Design (Specials)/<10 circuits/Dispatch/TN(days)
A.2.1.3.1.2	P-4	Design (Specials)/<10 circuits/Non-Dispatch/TN(days)
A.2.1.3.2.1	P-4	Design (Specials)/>=10 circuits/Dispatch/TN(days)
A.2.1.3.2.2	P-4	Design (Specials)/>=10 circuits/Non-Dispatch/TN(days)
A.2.1.4.1.1	P-4	PBX/<10 circuits/Dispatch/TN(days)
A.2.1.4.1.2	P-4	PBX/<10 circuits/Non-Dispatch/TN(days)
A.2.1.4.2.1	P-4	PBX/>=10 circuits/Dispatch/TN(days)
A.2.1.4.2.2	P-4	PBX/>=10 circuits/Non-Dispatch/TN(days)
A.2.1.5.1.1	P-4	Centrex/<10 circuits/Dispatch/TN(days)
A.2.1.5.1.2	P-4	Centrex/<10 circuits/Non-Dispatch/TN(days)
A.2.1.5.2.1	P-4	Centrex/>=10 circuits/Dispatch/TN(days)
A.2.1.5.2.2	P-4	Centrex/>=10 circuits/Non-Dispatch/TN(days)
A.2.1.6.1.1	P-4	ISDN/<10 circuits/Dispatch/TN(days)
A.2.1.6.1.2	P-4	ISDN/<10 circuits/Non-Dispatch/TN(days)
A.2.1.6.2.1	P-4	ISDN/>=10 circuits/Dispatch/TN(days)
A.2.1.6.2.2	P-4	ISDN/>=10 circuits/Non-Dispatch/TN(days)

Res

Res

Res

Res

Bus

Bus

Bus

Bus

Design

Design

Design

Design

PBX

PBX

PBX

PBX

Centrex

Centrex

Centrex

Centrex

ISDN

ISDN

ISDN

ISDN

6.49	13,009	5.24	351	20.242	1.09490	1.1381	YES
1.01	216,781	0.62	9,167	3.828	0.04082	9.5666	YES
5.26	19			2.182			
0.33	1			0.000			
3.11	7,819	2.31	53	6.718	0.92592	0.8665	YES
1.43	12,037	0.77	201	3.488	0.24808	2.6735	YES
7.74	48			7.926			
5.17	4			7.428			
24.72	822	7.50	2	26.609	18.83793	0.9139	YES
15.31	24	5.50	2	25.284	18.60823	0.5269	YES
10.48	37			8.931			
2.62	132	2.67	5	4.142	1.88693	-0.0259	YES
0.86	25	2.00	2	0.894	0.65681	-1.7290	NO
3.24	397			5.836			
1.19	682			1.933			
22.96	17			21.880			
7.71	16			16.149			
15.82	405			15.027			
5.35	646	6.25	4	19.810	9.93557	-0.0903	YES
0.33	1						
4.00	13			6.075			

Held Orders

A.2.2.1.1.1	P-1	Residence/<10 circuits/Facility/TN(days)
A.2.2.1.1.2	P-1	Residence/<10 circuits/Equipment/TN(days)
A.2.2.1.1.3	P-1	Residence/<10 circuits/Other/TN(days)
A.2.2.1.2.1	P-1	Residence/>=10 circuits/Facility/TN(days)
A.2.2.1.2.2	P-1	Residence/>=10 circuits/Equipment/TN(days)
A.2.2.1.2.3	P-1	Residence/>=10 circuits/Other/TN(days)
A.2.2.2.1.1	P-1	Business/<10 circuits/Facility/TN(days)
A.2.2.2.1.2	P-1	Business/<10 circuits/Equipment/TN(days)
A.2.2.2.1.3	P-1	Business/<10 circuits/Other/TN(days)
A.2.2.2.2.1	P-1	Business/>=10 circuits/Facility/TN(days)
A.2.2.2.2.2	P-1	Business/>=10 circuits/Equipment/TN(days)
A.2.2.2.2.3	P-1	Business/>=10 circuits/Other/TN(days)
A.2.2.3.1.1	P-1	Design (Specials)/<10 circuits/Facility/TN(days)
A.2.2.3.1.2	P-1	Design (Specials)/<10 circuits/Equipment/TN(days)
A.2.2.3.1.3	P-1	Design (Specials)/<10 circuits/Other/TN(days)
A.2.2.3.2.1	P-1	Design (Specials)/>=10 circuits/Facility/TN(days)
A.2.2.3.2.2	P-1	Design (Specials)/>=10 circuits/Equipment/TN(days)
A.2.2.3.2.3	P-1	Design (Specials)/>=10 circuits/Other/TN(days)
A.2.2.4.1.1	P-1	PBX/<10 circuits/Facility/TN(days)
A.2.2.4.1.2	P-1	PBX/<10 circuits/Equipment/TN(days)
A.2.2.4.1.3	P-1	PBX/<10 circuits/Other/TN(days)
A.2.2.4.2.1	P-1	PBX/>=10 circuits/Facility/TN(days)
A.2.2.4.2.2	P-1	PBX/>=10 circuits/Equipment/TN(days)
A.2.2.4.2.3	P-1	PBX/>=10 circuits/Other/TN(days)
A.2.2.5.1.1	P-1	Centrex/<10 circuits/Facility/TN(days)
A.2.2.5.1.2	P-1	Centrex/<10 circuits/Equipment/TN(days)
A.2.2.5.1.3	P-1	Centrex/<10 circuits/Other/TN(days)
A.2.2.5.2.1	P-1	Centrex/>=10 circuits/Facility/TN(days)
A.2.2.5.2.2	P-1	Centrex/>=10 circuits/Equipment/TN(days)
A.2.2.5.2.3	P-1	Centrex/>=10 circuits/Other/TN(days)
A.2.2.6.1.1	P-1	ISDN/<10 circuits/Facility/TN(days)
A.2.2.6.1.2	P-1	ISDN/<10 circuits/Equipment/TN(days)
A.2.2.6.1.3	P-1	ISDN/<10 circuits/Other/TN(days)

Res

Res

Res

Res

Res

Res

Bus

Bus

Bus

Bus

Bus

Design

Design

Design

Design

Design

Design

PBX

PBX

PBX

PBX

PBX

Centrex

Centrex

Centrex

Centrex

Centrex

Centrex

ISDN

ISDN

ISDN

10.99	122	11.00	1	8.347	8.38144	-0.0010	YES
0.00	0	0.00	0				YES
13.31	16	0.00	0	13.350			YES
0.00	0						
0.00	0						
0.00	0						
10.67	18	0.00	0	12.631			YES
0.00	0	0.00	0				YES
3.00	1	0.00	0	0.000			YES
12.00	1			0.000			
0.00	0						
0.00	0						
44.50	6	0.00	0	40.845			YES
0.00	0	0.00	0				YES
20.50	2	0.00	0	10.607			YES
0.00	0	0.00	0				YES
0.00	0	0.00	0				YES
0.00	0	0.00	0				YES
0.00	0	0.00	0				YES
0.00	0	0.00	0				YES
0.00	0						
0.00	0						
0.00	0						
0.00	0	0.00	0				YES
0.00	0	0.00	0				YES
0.00	0	0.00	0				YES
85.64	11	0.00	0	116.997			YES
0.00	0	0.00	0				YES
16.00	4	0.00	0	4.761			YES

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A.2.2.6.2.1
A.2.2.6.2.2
A.2.2.6.2.3

P-1	ISDN/>=10 circuits/Facility/TN(days)
P-1	ISDN/>=10 circuits/Equipment/TN(days)
P-1	ISDN/>=10 circuits/Other/TN(days)

% Jeopardies - Mechanized

A.2.4.1
A.2.4.2
A.2.4.3
A.2.4.4
A.2.4.5
A.2.4.6

P-2	Residence/TN(%)
P-2	Business/TN(%)
P-2	Design (Specials)/TN(%)
P-2	PBX/TN(%)
P-2	Centrex/TN(%)
P-2	ISDN/TN(%)

% Jeopardies - Non-Mechanized

A.2.5.1
A.2.5.2
A.2.5.3
A.2.5.4
A.2.5.5
A.2.5.6

P-2	Residence/TN(%)
P-2	Business/TN(%)
P-2	Design (Specials)/TN(%)
P-2	PBX/TN(%)
P-2	Centrex/TN(%)
P-2	ISDN/TN(%)

Average Jeopardy Notice Interval - Mechanized

A.2.7.1
A.2.7.2
A.2.7.3
A.2.7.4
A.2.7.5
A.2.7.6

P-2	Residence/TN(hours)
P-2	Business/TN(hours)
P-2	Design (Specials)/TN(hours)
P-2	PBX/TN(hours)
P-2	Centrex/TN(hours)
P-2	ISDN/TN(hours)

Average Jeopardy Notice Interval - Non-Mechanized

A.2.8.1
A.2.8.2
A.2.8.3
A.2.8.4
A.2.8.5
A.2.8.6

P-2	Residence/TN(hours)
P-2	Business/TN(hours)
P-2	Design (Specials)/TN(hours)
P-2	PBX/TN(hours)
P-2	Centrex/TN(hours)
P-2	ISDN/TN(hours)

% Jeopardy Notice >= 48 hours - Mechanized

A.2.9.1
A.2.9.2
A.2.9.3
A.2.9.4
A.2.9.5
A.2.9.6

P-2	Residence/TN(%)
P-2	Business/TN(%)
P-2	Design (Specials)/TN(%)
P-2	PBX/TN(%)
P-2	Centrex/TN(%)
P-2	ISDN/TN(%)

% Jeopardy Notice >= 48 hours - Non-Mechanized

A.2.10.1
A.2.10.2
A.2.10.3
A.2.10.4
A.2.10.5
A.2.10.6

P-2	Residence/TN(%)
P-2	Business/TN(%)
P-2	Design (Specials)/TN(%)
P-2	PBX/TN(%)
P-2	Centrex/TN(%)
P-2	ISDN/TN(%)

% Missed Installation Appointments

A.2.11.1.1.1
A.2.11.1.1.2
A.2.11.1.2.1
A.2.11.1.2.2
A.2.11.2.1.1
A.2.11.2.1.2
A.2.11.2.2.1
A.2.11.2.2.2
A.2.11.3.1.1
A.2.11.3.1.2
A.2.11.3.2.1

P-3	Residence/<10 circuits/Dispatch/TN(%)
P-3	Residence/<10 circuits/Non-Dispatch/TN(%)
P-3	Residence/>=10 circuits/Dispatch/TN(%)
P-3	Residence/>=10 circuits/Non-Dispatch/TN(%)
P-3	Business/<10 circuits/Dispatch/TN(%)
P-3	Business/<10 circuits/Non-Dispatch/TN(%)
P-3	Business/>=10 circuits/Dispatch/TN(%)
P-3	Business/>=10 circuits/Non-Dispatch/TN(%)
P-3	Design (Specials)/<10 circuits/Dispatch/TN(%)
P-3	Design (Specials)/<10 circuits/Non-Dispatch/TN(%)
P-3	Design (Specials)/>=10 circuits/Dispatch/TN(%)

Benchmark /
Analog

ISDN
ISDN
ISDN

Res
Bus
Design
PBX
Centrex
ISDN

Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic

>= 48 hrs
>= 48 hrs
>= 48 hrs
>= 48 hrs
>= 48 hrs
>= 48 hrs

Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic

95% >= 48 hrs
95% >= 48 hrs
95% >= 48 hrs
95% >= 48 hrs
95% >= 48 hrs
95% >= 48 hrs

Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic

Res
Res
Res
Res
Bus
Bus
Bus
Bus
Design
Design
Design

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
0.00	0						
0.00	0						
0.00	0						
0.48%	242,131	0.27%	10,545		0.00069	3.1089	YES
1.63%	20,373	0.59%	339		0.00694	1.5043	YES
18.32%	955	0.00%	32		0.06953	2.6357	YES
5.88%	204	0.00%	10		0.07621	0.7719	YES
2.50%	1,122	0.00%	2		0.11040	0.2260	YES
7.92%	1,174	0.00%	7		0.10238	0.7737	YES
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		197.14	28				YES
		132.00	2				YES
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		100.00%	28				YES
		100.00%	2				YES
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
8.41%	15,118	4.45%	449		0.01329	2.9785	YES
0.07%	226,456	0.03%	10,009		0.00026	1.3678	YES
9.52%	21						
0.00%	1						
2.14%	8,093	3.85%	78		0.01646	-1.0383	YES
0.08%	12,130	0.00%	257		0.00181	0.4557	YES
3.57%	56						
0.00%	4						
4.61%	825	0.00%	27		0.04100	1.1236	YES
16.67%	24	0.00%	5		0.18321	0.9097	YES

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A.2.11.3.2.2	P-3	Design (Specials)/>=10 circuits/Non-Dispatch/TN(%)
A.2.11.4.1.1	P-3	PBX/<10 circuits/Dispatch/TN(%)
A.2.11.4.1.2	P-3	PBX/<10 circuits/Non-Dispatch/TN(%)
A.2.11.4.2.1	P-3	PBX/>=10 circuits/Dispatch/TN(%)
A.2.11.4.2.2	P-3	PBX/>=10 circuits/Non-Dispatch/TN(%)
A.2.11.5.1.1	P-3	Centrex/<10 circuits/Dispatch/TN(%)
A.2.11.5.1.2	P-3	Centrex/<10 circuits/Non-Dispatch/TN(%)
A.2.11.5.2.1	P-3	Centrex/>=10 circuits/Dispatch/TN(%)
A.2.11.5.2.2	P-3	Centrex/>=10 circuits/Non-Dispatch/TN(%)
A.2.11.6.1.1	P-3	ISDN/<10 circuits/Dispatch/TN(%)
A.2.11.6.1.2	P-3	ISDN/<10 circuits/Non-Dispatch/TN(%)
A.2.11.6.2.1	P-3	ISDN/>=10 circuits/Dispatch/TN(%)
A.2.11.6.2.2	P-3	ISDN/>=10 circuits/Non-Dispatch/TN(%)

% Provisioning Troubles within 30 Days

A.2.12.1.1.1	P-9	Residence/<10 circuits/Dispatch/TN(%)
A.2.12.1.1.2	P-9	Residence/<10 circuits/Non-Dispatch/TN(%)
A.2.12.1.2.1	P-9	Residence/>=10 circuits/Dispatch/TN(%)
A.2.12.1.2.2	P-9	Residence/>=10 circuits/Non-Dispatch/TN(%)
A.2.12.2.1.1	P-9	Business/<10 circuits/Dispatch/TN(%)
A.2.12.2.1.2	P-9	Business/<10 circuits/Non-Dispatch/TN(%)
A.2.12.2.2.1	P-9	Business/>=10 circuits/Dispatch/TN(%)
A.2.12.2.2.2	P-9	Business/>=10 circuits/Non-Dispatch/TN(%)
A.2.12.3.1.1	P-9	Design (Specials)/<10 circuits/Dispatch/TN(%)
A.2.12.3.1.2	P-9	Design (Specials)/<10 circuits/Non-Dispatch/TN(%)
A.2.12.3.2.1	P-9	Design (Specials)/>=10 circuits/Dispatch/TN(%)
A.2.12.3.2.2	P-9	Design (Specials)/>=10 circuits/Non-Dispatch/TN(%)
A.2.12.4.1.1	P-9	PBX/<10 circuits/Dispatch/TN(%)
A.2.12.4.1.2	P-9	PBX/<10 circuits/Non-Dispatch/TN(%)
A.2.12.4.2.1	P-9	PBX/>=10 circuits/Dispatch/TN(%)
A.2.12.4.2.2	P-9	PBX/>=10 circuits/Non-Dispatch/TN(%)
A.2.12.5.1.1	P-9	Centrex/<10 circuits/Dispatch/TN(%)
A.2.12.5.1.2	P-9	Centrex/<10 circuits/Non-Dispatch/TN(%)
A.2.12.5.2.1	P-9	Centrex/>=10 circuits/Dispatch/TN(%)
A.2.12.5.2.2	P-9	Centrex/>=10 circuits/Non-Dispatch/TN(%)
A.2.12.6.1.1	P-9	ISDN/<10 circuits/Dispatch/TN(%)
A.2.12.6.1.2	P-9	ISDN/<10 circuits/Non-Dispatch/TN(%)
A.2.12.6.2.1	P-9	ISDN/>=10 circuits/Dispatch/TN(%)
A.2.12.6.2.2	P-9	ISDN/>=10 circuits/Non-Dispatch/TN(%)

Average Completion Notice Interval - Mechanized

A.2.14.1.1.1	P-5	Residence/<10 circuits/Dispatch/TN(hours)
A.2.14.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/TN(hours)
A.2.14.1.2.1	P-5	Residence/>=10 circuits/Dispatch/TN(hours)
A.2.14.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/TN(hours)
A.2.14.2.1.1	P-5	Business/<10 circuits/Dispatch/TN(hours)
A.2.14.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/TN(hours)
A.2.14.2.2.1	P-5	Business/>=10 circuits/Dispatch/TN(hours)
A.2.14.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/TN(hours)
A.2.14.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/TN(hours)
A.2.14.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/TN(hours)
A.2.14.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/TN(hours)
A.2.14.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/TN(hours)
A.2.14.4.1.1	P-5	PBX/<10 circuits/Dispatch/TN(hours)
A.2.14.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/TN(hours)
A.2.14.4.2.1	P-5	PBX/>=10 circuits/Dispatch/TN(hours)
A.2.14.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/TN(hours)
A.2.14.5.1.1	P-5	Centrex/<10 circuits/Dispatch/TN(hours)
A.2.14.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/TN(hours)
A.2.14.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/TN(hours)
A.2.14.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/TN(hours)

Benchmark / Analog

Design
PBX
PBX
PBX
Centrex
Centrex
Centrex
ISDN
ISDN
ISDN
ISDN

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
9.76%	41						
2.96%	135	0.00%	8		0.06170	0.4802	YES
0.00%	25	0.00%	2		0.00000		YES
1.74%	402						
0.15%	686						
0.00%	17						
0.00%	16	0.00%	2		0.00000		YES
5.30%	415	33.33%	3		0.12983	-2.1592	NO
0.92%	651	0.00%	5		0.04290	0.2148	YES
0.00%	1						
0.00%	14						

Res
Res
Res
Res
Bus
Bus
Bus
Design
Design
Design
Design
PBX
PBX
PBX
Centrex
Centrex
Centrex
ISDN
ISDN
ISDN
ISDN

9.39%	18,127	8.33%	576		0.01234	0.8554	YES
3.72%	293,362	5.12%	11,605		0.00179	-7.7898	NO
18.75%	16	0.00%	1		0.40232	0.4660	YES
4.96%	9,458	6.21%	145		0.01817	-0.6871	YES
4.51%	14,690	5.52%	507		0.00938	-1.0764	YES
9.59%	73						
0.00%	2	0.00%	1		0.00000		YES
4.22%	1,019	0.00%	28		0.03851	1.0957	YES
0.00%	39	0.00%	2		0.00000		YES
0.00%	1						
1.89%	53						
1.69%	178	0.00%	11		0.03999	0.4214	YES
3.33%	30	0.00%	7		0.07535	0.4424	YES
1.12%	445	0.00%	1		0.10552	0.1065	YES
0.98%	717	0.00%	3		0.05689	0.1716	YES
0.00%	8	100.00%	1		0.00000		NO
4.76%	21						
3.03%	694	0.00%	4		0.08590	0.3523	YES
3.02%	796	0.00%	14		0.04610	0.6540	YES
0.00%	18	0.00%	1		0.00000		YES

Res
Res
Res
Res
Bus
Bus
Bus
Design
Design
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Design
PBX
PBX
PBX
Centrex
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Centrex
ISDN
ISDN
ISDN
ISDN

2.02	12,020	1.09	422	16.353	0.80991	1.1577	YES
1.33	196,884	0.72	9,610	6.866	0.07173	8.4751	YES
0.11	20			0.255			
0.88	1			0.000			
1.80	3,278	2.42	59	12.388	1.62727	-0.3783	YES
1.06	9,794	0.63	155	6.767	0.54782	0.7898	YES
1.46	37			4.635			
0.72	4			0.207			
156.86	615			423.017			
46.66	18			70.864			
14.35	30			25.422			
2.09	99	0.30	2	10.010	7.14913	0.2507	YES
9.71	25			31.646			
8.07	177			54.871			
2.77	395			14.466			
0.98	6			2.347			
0.59	11			0.266			

A.2.14.6.1.1	P-5	ISDN/<10 circuits/Dispatch/TN(hours)
A.2.14.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/TN(hours)
A.2.14.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/TN(hours)
A.2.14.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/TN(hours)

A.2.15.1.1.1	P-5	Residence/<10 circuits/Dispatch/TN(hours)
A.2.15.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/TN(hours)
A.2.15.1.2.1	P-5	Residence/>=10 circuits/Dispatch/TN(hours)
A.2.15.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/TN(hours)
A.2.15.2.1.1	P-5	Business/<10 circuits/Dispatch/TN(hours)
A.2.15.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/TN(hours)
A.2.15.2.2.1	P-5	Business/>=10 circuits/Dispatch/TN(hours)
A.2.15.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/TN(hours)
A.2.15.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/TN(hours)
A.2.15.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/TN(hours)
A.2.15.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/TN(hours)
A.2.15.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/TN(hours)
A.2.15.4.1.1	P-5	PBX/<10 circuits/Dispatch/TN(hours)
A.2.15.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/TN(hours)
A.2.15.4.2.1	P-5	PBX/>=10 circuits/Dispatch/TN(hours)
A.2.15.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/TN(hours)
A.2.15.5.1.1	P-5	Centrex/<10 circuits/Dispatch/TN(hours)
A.2.15.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/TN(hours)
A.2.15.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/TN(hours)
A.2.15.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/TN(hours)
A.2.15.6.1.1	P-5	ISDN/<10 circuits/Dispatch/TN(hours)
A.2.15.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/TN(hours)
A.2.15.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/TN(hours)
A.2.15.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/TN(hours)

A.2.17.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN(days)
A.2.17.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN(days)
A.2.17.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN(days)
A.2.17.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN(days)
A.2.17.2.1.1	P-10	Business/<10 circuits/Dispatch/TN(days)
A.2.17.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN(days)
A.2.17.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN(days)
A.2.17.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN(days)
A.2.17.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN(days)
A.2.17.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN(days)
A.2.17.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN(days)
A.2.17.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN(days)
A.2.17.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN(days)
A.2.17.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN(days)
A.2.17.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN(days)
A.2.17.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN(days)
A.2.17.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN(days)
A.2.17.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN(days)
A.2.17.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN(days)
A.2.17.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN(days)
A.2.17.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN(days)
A.2.17.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN(days)
A.2.17.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN(days)
A.2.17.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN(days)

A.2.18.1.1.1	P-10	Residence<10 circuits/Dispatch/TN(days)
A.2.18.1.1.2	P-10	Residence<10 circuits/Non-Dispatch/TN(days)
A.2.18.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN(days)
A.2.18.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN(days)

ISDN
ISDN
ISDN
ISDN

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
75.28	273			249.775			
18.75	489	0.02	1	57.086	57.14434	0.3278	YES
7.35	1			0.000			
0.62	9			0.313			

[illegible]

		22.41	9				Diagnostic
		19.76	25				Diagnostic
							Diagnostic
							Diagnostic
		27.64	16				Diagnostic
		15.16	68				Diagnostic
							Diagnostic
							Diagnostic
		124.09	2				Diagnostic
		61.77	5				Diagnostic
							Diagnostic
							Diagnostic
		63.09	4				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		30.80	3				Diagnostic
		44.69	3				Diagnostic
							Diagnostic
							Diagnostic

[illegible][illegible]

Diagnostic
Diagnostic
Diagnostic
Diagnostic

		4.27	39				Diagnostic
		1.24	897				Diagnostic
							Diagnostic
							Diagnostic

**Benchmark /
Analog**

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
		3.11	22				Diagnostic
		2.76	65				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		4.00	1				Diagnostic
							Diagnostic
							Diagnostic

[illegible]

		4.00	7				Diagnostic
		3.00	25				Diagnostic
							Diagnostic
							Diagnostic
		5.33	9				Diagnostic
		2.50	41				Diagnostic
							Diagnostic
							Diagnostic
		12.00	1				Diagnostic
		7.00	2				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		7.33	3				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		13.50	2				Diagnostic
							Diagnostic
							Diagnostic

[illegible][illegible]

A.2.21.4.1.2	P-10 PBX/<10 circuits/Non-Dispatch/TN(days)
A.2.21.4.2.1	P-10 PBX/>=10 circuits/Dispatch/TN(days)
A.2.21.4.2.2	P-10 PBX/>=10 circuits/Non-Dispatch/TN(days)
A.2.21.5.1.1	P-10 Centrex/<10 circuits/Dispatch/TN(days)
A.2.21.5.1.2	P-10 Centrex/<10 circuits/Non-Dispatch/TN(days)
A.2.21.5.2.1	P-10 Centrex/>=10 circuits/Dispatch/TN(days)
A.2.21.5.2.2	P-10 Centrex/>=10 circuits/Non-Dispatch/TN(days)
A.2.21.6.1.1	P-10 ISDN/<10 circuits/Dispatch/TN(days)
A.2.21.6.1.2	P-10 ISDN/<10 circuits/Non-Dispatch/TN(days)
A.2.21.6.2.1	P-10 ISDN/>=10 circuits/Dispatch/TN(days)
A.2.21.6.2.2	P-10 ISDN/>=10 circuits/Non-Dispatch/TN(days)

Data Collection and Cycle Time (non-urgent) Emergency Mechanized	
A.2.22.1.1.1	P-10 Residence/<10 circuits/Dispatch/TN(days)
A.2.22.1.1.2	P-10 Residence/<10 circuits/Non-Dispatch/TN(days)
A.2.22.1.2.1	P-10 Residence/>=10 circuits/Dispatch/TN(days)
A.2.22.1.2.2	P-10 Residence/>=10 circuits/Non-Dispatch/TN(days)
A.2.22.2.1.1	P-10 Business/<10 circuits/Dispatch/TN(days)
A.2.22.2.1.2	P-10 Business/<10 circuits/Non-Dispatch/TN(days)
A.2.22.2.2.2	P-10 Business/>=10 circuits/Dispatch/TN(days)
A.2.22.2.2.2	P-10 Business/>=10 circuits/Non-Dispatch/TN(days)
A.2.23.1.1.1	P-10 Design (Specials)/<10 circuits/Dispatch/TN(days)
A.2.23.1.2.1	P-10 Design (Specials)/<10 circuits/Non-Dispatch/TN(days)
A.2.23.2.1.1	P-10 Design (Specials)/>=10 circuits/Dispatch/TN(days)
A.2.23.2.2.2	P-10 Design (Specials)/>=10 circuits/Non-Dispatch/TN(days)
A.2.22.4.1.1	P-10 PBX/<10 circuits/Dispatch/TN(days)
A.2.22.4.1.2	P-10 PBX/<10 circuits/Non-Dispatch/TN(days)
A.2.22.4.2.1	P-10 PBX/>=10 circuits/Dispatch/TN(days)
A.2.22.4.2.2	P-10 PBX/>=10 circuits/Non-Dispatch/TN(days)
A.2.22.5.1.1	P-10 Centrex/<10 circuits/Dispatch/TN(days)
A.2.22.5.1.2	P-10 Centrex/<10 circuits/Non-Dispatch/TN(days)
A.2.22.5.2.1	P-10 Centrex/>=10 circuits/Dispatch/TN(days)
A.2.22.5.2.2	P-10 Centrex/>=10 circuits/Non-Dispatch/TN(days)
A.2.22.6.1.1	P-10 ISDN/<10 circuits/Dispatch/TN(days)
A.2.22.6.1.2	P-10 ISDN/<10 circuits/Non-Dispatch/TN(days)
A.2.22.6.2.1	P-10 ISDN/>=10 circuits/Dispatch/TN(days)
A.2.22.6.2.2	P-10 ISDN/>=10 circuits/Non-Dispatch/TN(days)

A.2.23.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN(days)
A.2.23.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN(days)
A.2.23.1.2	P-10	Residence/>=10 circuits/Dispatch/TN(days)
A.2.23.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN(days)
A.2.23.2.1	P-10	Business/<10 circuits/Dispatch/TN(days)
A.2.23.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN(days)
A.2.23.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN(days)
A.2.23.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN(days)
A.2.23.3.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN(days)
A.2.23.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN(days)
A.2.23.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN(days)
A.2.23.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN(days)
A.2.23.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN(days)
A.2.23.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN(days)
A.2.23.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN(days)
A.2.23.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN(days)
A.2.23.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN(days)
A.2.23.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN(days)
A.2.23.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN(days)
A.2.23.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN(days)
A.2.23.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN(days)
A.2.23.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN(days)

[illegible]

Diagnostic		4.39	35			Diagnostic
Diagnostic		1.20	761			Diagnostic
Diagnostic						Diagnostic
Diagnostic						Diagnostic
Diagnostic		3.11	22			Diagnostic
Diagnostic		2.62	58			Diagnostic
Diagnostic						Diagnostic
Diagnostic						Diagnostic
Diagnostic						Diagnostic
Diagnostic						Diagnostic
Diagnostic						Diagnostic
Diagnostic						Diagnostic
Diagnostic						Diagnostic
Diagnostic						Diagnostic
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Diagnostic						Diagnostic
Diagnostic						Diagnostic
Diagnostic						Diagnostic
Diagnostic						Diagnostic
Diagnostic						Diagnostic
Diagnostic		4.00	1			Diagnostic
Diagnostic						Diagnostic
Diagnostic						Diagnostic

Diagnostic			4.00	7				Diagnostic
Diagnostic			3.23	22				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			5.14	7				Diagnostic
Diagnostic			3.10	27				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			12.00	1				Diagnostic
Diagnostic			7.00	2				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			8.00	2				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			13.50	2				Diagnostic

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A.2.23.6.2.1
A.2.23.6.2.2

P-10	ISDN/>=10 circuits/Dispatch/TN(days)
P-10	ISDN/>=10 circuits/Non-Dispatch/TN(days)

Benchmark /
Analog

Diagnostic
Diagnostic

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
							Diagnostic
							Diagnostic

A.2.25.1.1.1
A.2.25.1.1.2
A.2.25.1.2.1
A.2.25.1.2.2
A.2.25.2.1.1
A.2.25.2.1.2
A.2.25.2.2.1
A.2.25.2.2.2
A.2.25.3.1.1
A.2.25.3.1.2
A.2.25.3.2.1
A.2.25.3.2.2

Service Order Accuracy

P-11	Residence/<10 circuits/Dispatch/TN(%)
P-11	Residence/<10 circuits/Non-Dispatch/TN(%)
P-11	Residence/>=10 circuits/Dispatch/TN(%)
P-11	Residence/>=10 circuits/Non-Dispatch/TN(%)
P-11	Business/<10 circuits/Dispatch/TN(%)
P-11	Business/<10 circuits/Non-Dispatch/TN(%)
P-11	Business/>=10 circuits/Dispatch/TN(%)
P-11	Business/>=10 circuits/Non-Dispatch/TN(%)
P-11	Design (Specials)/<10 circuits/Dispatch/TN(%)
P-11	Design (Specials)/<10 circuits/Non-Dispatch/TN(%)
P-11	Design (Specials)/>=10 circuits/Dispatch/TN(%)
P-11	Design (Specials)/>=10 circuits/Non-Dispatch/TN(%)

>= 95%
>= 95%
>= 95%
>= 95%
>= 95%
>= 95%
>= 95%
>= 95%
>= 95%
>= 95%
>= 95%
>= 95%

		100.00%	11				YES
		95.49%	466				YES
		100.00%	11				YES
		94.79%	384				NO
		100.00%	1				YES
		85.71%	7				NO
		93.75%	16				NO

Resale - Maintenance and Repair

Missed Repair Appointments

A.3.1.1.1
A.3.1.1.2
A.3.1.2.1
A.3.1.2.2
A.3.1.3.1
A.3.1.3.2
A.3.1.4.1
A.3.1.4.2
A.3.1.5.1
A.3.1.5.2
A.3.1.6.1
A.3.1.6.2

M&R-1	Residence/Dispatch/TN(%)
M&R-1	Residence/Non-Dispatch/TN(%)
M&R-1	Business/Dispatch/TN(%)
M&R-1	Business/Non-Dispatch/TN(%)
M&R-1	Design (Specials)/Dispatch/TN(%)
M&R-1	Design (Specials)/Non-Dispatch/TN(%)
M&R-1	PBX/Dispatch/TN(%)
M&R-1	PBX/Non-Dispatch/TN(%)
M&R-1	Centrex/Dispatch/TN(%)
M&R-1	Centrex/Non-Dispatch/TN(%)
M&R-1	ISDN/Dispatch/TN(%)
M&R-1	ISDN/Non-Dispatch/TN(%)

Res
Res
Bus
Bus
Design
Design
PBX
PBX
Centrex
Centrex
ISDN
ISDN

7.66%	43,193	3.70%	918		0.00887	4.4568	YES
1.84%	23,628	0.38%	265		0.00830	1.7626	YES
6.16%	5,862	4.90%	143		0.02035	0.6208	YES
3.72%	2,794	0.00%	50		0.02701	1.3781	YES
1.70%	1,238	0.00%	6		0.05285	0.3210	YES
1.80%	1,225	0.00%	3		0.07677	0.2339	YES
11.11%	36	0.00%	0				YES
6.25%	16	0.00%	0				YES
14.16%	473	0.00%	0				YES
5.04%	238	0.00%	1		0.21927	0.2299	YES
12.62%	404	0.00%	3		0.19246	0.6559	YES
4.27%	468	0.00%	6		0.08310	0.5143	YES

Customer Trouble Report Rate

A.3.2.1.1
A.3.2.1.2
A.3.2.2.1
A.3.2.2.2
A.3.2.3.1
A.3.2.3.2
A.3.2.4.1
A.3.2.4.2
A.3.2.5.1
A.3.2.5.2
A.3.2.6.1
A.3.2.6.2

M&R-2	Residence/Dispatch/TN(%)
M&R-2	Residence/Non-Dispatch/TN(%)
M&R-2	Business/Dispatch/TN(%)
M&R-2	Business/Non-Dispatch/TN(%)
M&R-2	Design (Specials)/Dispatch/TN(%)
M&R-2	Design (Specials)/Non-Dispatch/TN(%)
M&R-2	PBX/Dispatch/TN(%)
M&R-2	PBX/Non-Dispatch/TN(%)
M&R-2	Centrex/Dispatch/TN(%)
M&R-2	Centrex/Non-Dispatch/TN(%)
M&R-2	ISDN/Dispatch/TN(%)
M&R-2	ISDN/Non-Dispatch/TN(%)

Res
Res
Bus
Bus
Design
Design
PBX
PBX
Centrex
Centrex
ISDN
ISDN

2.21%	1,958,299	2.46%	37,291		0.00078	-3.2985	NO
1.21%	1,958,299	0.71%	37,291		0.00057	8.6368	YES
1.24%	470,933	1.52%	9,421		0.00116	-2.3527	NO
0.59%	470,933	0.53%	9,421		0.00080	0.7806	YES
0.32%	381,900	0.25%	2,368		0.00117	0.6032	YES
0.32%	381,900	0.13%	2,368		0.00117	1.6624	YES
0.06%	58,803	0.00%	671		0.00096	0.6373	YES
0.03%	58,803	0.00%	671		0.00064	0.4249	YES
0.62%	76,215	0.00%	238		0.00511	1.2134	YES
0.31%	76,215	0.42%	238		0.00363	-0.2974	YES
1.35%	29,932	0.43%	702		0.00444	2.0793	YES
1.56%	29,932	0.85%	702		0.00477	1.4847	YES

Maintenance Average Duration

A.3.3.1.1
A.3.3.1.2
A.3.3.2.1
A.3.3.2.2
A.3.3.3.1
A.3.3.3.2
A.3.3.4.1
A.3.3.4.2
A.3.3.5.1
A.3.3.5.2
A.3.3.6.1
A.3.3.6.2

M&R-3	Residence/Dispatch/TN(hours)
M&R-3	Residence/Non-Dispatch/TN(hours)
M&R-3	Business/Dispatch/TN(hours)
M&R-3	Business/Non-Dispatch/TN(hours)
M&R-3	Design (Specials)/Dispatch/TN(hours)
M&R-3	Design (Specials)/Non-Dispatch/TN(hours)
M&R-3	PBX/Dispatch/TN(hours)
M&R-3	PBX/Non-Dispatch/TN(hours)
M&R-3	Centrex/Dispatch/TN(hours)
M&R-3	Centrex/Non-Dispatch/TN(hours)
M&R-3	ISDN/Dispatch/TN(hours)
M&R-3	ISDN/Non-Dispatch/TN(hours)

Res
Res
Bus
Bus
Design
Design
PBX
PBX
Centrex
Centrex
ISDN
ISDN

33.90	43,193	31.86	918	30.209	1.00760	2.0262	YES
14.05	23,628	8.48	265	21.135	1.30558	4.2707	YES
10.02	5,862	9.45	143	13.288	1.12466	0.5054	YES
4.32	2,794	2.71	50	10.069	1.43666	1.1198	YES
5.08	1,238	3.69	6	5.312	2.17366	0.6366	YES
3.76	1,225	2.66	3	10.539	6.09231	0.1811	YES
10.86	36	0.00	0	16.272			YES
3.36	16	0.00	0	5.927			YES
10.54	473	0.00	0	12.492			YES
10.12	238	18.53	1	7.270	7.28516	-1.1545	YES
11.93	404	5.84	3	16.468	9.54287	0.6385	YES
5.02	468	2.21	6	14.035	5.76629	0.4881	YES

% Repeat Troubles within 30 Days

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		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.3.4.1.1	M&R-4	Residence/Dispatch/TN(%)	Res	24.34%	43,193	17.86%	918	0.01431	4.5265	YES
A.3.4.1.2	M&R-4	Residence/Non-Dispatch/TN(%)	Res	19.67%	23,628	17.74%	265	0.02455	0.7866	YES
A.3.4.2.1	M&R-4	Business/Dispatch/TN(%)	Bus	17.60%	5,862	12.59%	143	0.03224	1.5565	YES
A.3.4.2.2	M&R-4	Business/Non-Dispatch/TN(%)	Bus	15.86%	2,794	16.00%	50	0.05212	-0.0277	YES
A.3.4.3.1	M&R-4	Design (Specials)/Dispatch/TN(%)	Design	39.01%	1,238	33.33%	6	0.19962	0.2846	YES
A.3.4.3.2	M&R-4	Design (Specials)/Non-Dispatch/TN(%)	Design	38.45%	1,225	66.67%	3	0.28121	-1.0034	YES
A.3.4.4.1	M&R-4	PBX/Dispatch/TN(%)	PBX	8.33%	36	0.00%	0			YES
A.3.4.4.2	M&R-4	PBX/Non-Dispatch/TN(%)	PBX	0.00%	16	0.00%	0			YES
A.3.4.5.1	M&R-4	Centrex/Dispatch/TN(%)	Centrex	12.26%	473	0.00%	0			YES
A.3.4.5.2	M&R-4	Centrex/Non-Dispatch/TN(%)	Centrex	10.92%	238	100.00%	1	0.31260	-2.8495	NO
A.3.4.6.1	M&R-4	ISDN/Dispatch/TN(%)	ISDN	39.60%	404	66.67%	3	0.28341	-0.9549	YES
A.3.4.6.2	M&R-4	ISDN/Non-Dispatch/TN(%)	ISDN	26.92%	468	33.33%	6	0.18224	-0.3517	YES
Out of Service > 24 hours										
A.3.5.1.1	M&R-5	Residence/Dispatch/TN(%)	Res	44.17%	27,988	46.14%	687	0.01918	-1.0311	YES
A.3.5.1.2	M&R-5	Residence/Non-Dispatch/TN(%)	Res	27.40%	8,252	13.41%	164	0.03517	3.9762	YES
A.3.5.2.1	M&R-5	Business/Dispatch/TN(%)	Bus	5.92%	3,545	7.14%	98	0.02417	-0.5043	YES
A.3.5.2.2	M&R-5	Business/Non-Dispatch/TN(%)	Bus	3.78%	1,191	0.00%	26	0.03780	0.9996	YES
A.3.5.3.1	M&R-5	Design (Specials)/Dispatch/TN(%)	Design	1.70%	1,238	0.00%	6	0.05285	0.3210	YES
A.3.5.3.2	M&R-5	Design (Specials)/Non-Dispatch/TN(%)	Design	1.80%	1,225	0.00%	3	0.07677	0.2339	YES
A.3.5.4.1	M&R-5	PBX/Dispatch/TN(%)	PBX	6.25%	16	0.00%	0			YES
A.3.5.4.2	M&R-5	PBX/Non-Dispatch/TN(%)	PBX	9.09%	11	0.00%	0			YES
A.3.5.5.1	M&R-5	Centrex/Dispatch/TN(%)	Centrex	8.19%	281	0.00%	0			YES
A.3.5.5.2	M&R-5	Centrex/Non-Dispatch/TN(%)	Centrex	2.54%	118	0.00%	0			YES
A.3.5.6.1	M&R-5	ISDN/Dispatch/TN(%)	ISDN	12.44%	402	0.00%	3	0.19124	0.6504	YES
A.3.5.6.2	M&R-5	ISDN/Non-Dispatch/TN(%)	ISDN	4.27%	468	0.00%	6	0.08310	0.5143	YES
Resale - Billing										
Invoice Accuracy										
A.4.1	B-1	TN(%)	BST - State	99.00%	\$200,580,143	99.65%	\$2,237,103	0.00007	-97.5770	YES
Mean Time to Deliver Invoices - CRIS										
A.4.2	B-2	Region(business days)	BST - Region	4.35	1	3.76	1,806			YES

BellSouth Monthly State Summary
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		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Unbundled Network Elements - Ordering										
% Rejected Service Requests - Mechanized										
B.1.1.1.1	O-7	Switch Ports/TN(%)	Diagnostic							Diagnostic
B.1.1.1.2	O-7	Local Interoffice Transport/TN(%)	Diagnostic							Diagnostic
B.1.1.1.3	O-7	Loop + Port Combinations/TN(%)	Diagnostic		19.69%	3,012				Diagnostic
B.1.1.1.4	O-7	Combo Other/TN(%)	Diagnostic							Diagnostic
B.1.1.1.5	O-7	xDSL (ADSL, HDSL and UCL)/TN(%)	Diagnostic		9.33%	75				Diagnostic
B.1.1.1.6	O-7	ISDN Loop (UDN, UDC)/TN(%)	Diagnostic		61.54%	13				Diagnostic
B.1.1.1.7	O-7	Line Sharing/TN(%)	Diagnostic		0.00%	1				Diagnostic
B.1.1.1.8	O-7	2W Analog Loop Design/TN(%)	Diagnostic		33.01%	309				Diagnostic
B.1.1.1.9	O-7	2W Analog Loop Non-Design/TN(%)	Diagnostic							Diagnostic
B.1.1.1.10	O-7	2W Analog Loop w/INP Design/TN(%)	Diagnostic							Diagnostic
B.1.1.1.11	O-7	2W Analog Loop w/INP Non-Design/TN(%)	Diagnostic							Diagnostic
B.1.1.1.12	O-13	2W Analog Loop w/LNP Design/TN(%)	Diagnostic		20.00%	10				Diagnostic
B.1.1.1.13	O-13	2W Analog Loop w/LNP Non-Design/TN(%)	Diagnostic							Diagnostic
B.1.1.1.14	O-7	Other Design/TN(%)	Diagnostic		19.51%	41				Diagnostic
B.1.1.1.15	O-7	Other Non-Design/TN(%)	Diagnostic		8.15%	135				Diagnostic
B.1.1.1.16	O-7	INP Standalone/TN(%)	Diagnostic							Diagnostic
B.1.1.1.17	O-13	LNP Standalone/TN(%)	Diagnostic		11.90%	84				Diagnostic
% Rejected Service Requests - Partially Mechanized										
B.1.2.1	O-7	Switch Ports/TN(%)	Diagnostic							Diagnostic
B.1.2.2	O-7	Local Interoffice Transport/TN(%)	Diagnostic							Diagnostic
B.1.2.3	O-7	Loop + Port Combinations/TN(%)	Diagnostic		29.17%	2,184				Diagnostic
B.1.2.4	O-7	Combo Other/TN(%)	Diagnostic							Diagnostic
B.1.2.5	O-7	xDSL (ADSL, HDSL and UCL)/TN(%)	Diagnostic		0.00%	29				Diagnostic
B.1.2.6	O-7	ISDN Loop (UDN, UDC)/TN(%)	Diagnostic		14.81%	27				Diagnostic
B.1.2.7	O-7	Line Sharing/TN(%)	Diagnostic		100.00%	2				Diagnostic
B.1.2.8	O-7	2W Analog Loop Design/TN(%)	Diagnostic		18.52%	270				Diagnostic
B.1.2.9	O-7	2W Analog Loop Non-Design/TN(%)	Diagnostic							Diagnostic
B.1.2.10	O-7	2W Analog Loop w/INP Design/TN(%)	Diagnostic							Diagnostic
B.1.2.11	O-7	2W Analog Loop w/INP Non-Design/TN(%)	Diagnostic							Diagnostic
B.1.2.12	O-13	2W Analog Loop w/LNP Design/TN(%)	Diagnostic		28.57%	84				Diagnostic
B.1.2.13	O-13	2W Analog Loop w/LNP Non-Design/TN(%)	Diagnostic							Diagnostic
B.1.2.14	O-7	Other Design/TN(%)	Diagnostic		6.67%	15				Diagnostic
B.1.2.15	O-7	Other Non-Design/TN(%)	Diagnostic		58.70%	46				Diagnostic
B.1.2.16	O-7	INP Standalone/TN(%)	Diagnostic							Diagnostic
B.1.2.17	O-13	LNP Standalone/TN(%)	Diagnostic		29.93%	137				Diagnostic
% Rejected Service Requests - Non-Mechanized										
B.1.3.1	O-7	Switch Ports/TN(%)	Diagnostic		60.00%	25				Diagnostic
B.1.3.2	O-7	Local Interoffice Transport/TN(%)	Diagnostic							Diagnostic
B.1.3.3	O-7	Loop + Port Combinations/TN(%)	Diagnostic		31.94%	72				Diagnostic
B.1.3.4	O-7	Combo Other/TN(%)	Diagnostic							Diagnostic
B.1.3.5	O-7	xDSL (ADSL, HDSL and UCL)/TN(%)	Diagnostic		15.27%	203				Diagnostic
B.1.3.6	O-7	ISDN Loop (UDN, UDC)/TN(%)	Diagnostic		19.83%	121				Diagnostic
B.1.3.7	O-7	Line Sharing/TN(%)	Diagnostic		19.12%	68				Diagnostic
B.1.3.8	O-7	2W Analog Loop Design/TN(%)	Diagnostic		23.24%	241				Diagnostic
B.1.3.9	O-7	2W Analog Loop Non-Design/TN(%)	Diagnostic		41.32%	288				Diagnostic
B.1.3.10	O-7	2W Analog Loop w/INP Design/TN(%)	Diagnostic		38.46%	13				Diagnostic
B.1.3.11	O-7	2W Analog Loop w/INP Non-Design/TN(%)	Diagnostic							Diagnostic
B.1.3.12	O-13	2W Analog Loop w/LNP Design/TN(%)	Diagnostic		24.14%	174				Diagnostic
B.1.3.13	O-13	2W Analog Loop w/LNP Non-Design/TN(%)	Diagnostic							Diagnostic
B.1.3.14	O-7	Other Design/TN(%)	Diagnostic		17.13%	216				Diagnostic
B.1.3.15	O-7	Other Non-Design/TN(%)	Diagnostic		36.27%	932				Diagnostic
B.1.3.16	O-7	INP Standalone/TN(%)	Diagnostic		28.27%	467				Diagnostic
B.1.3.17	O-13	LNP Standalone/TN(%)	Diagnostic		15.44%	395				Diagnostic

Reject Interval - Mechanized

**Benchmark /
Analog**

[illegible]

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
		93.60%	594				NO
		100.00%	7				YES
		62.50%	8				NO
		79.41%	102				NO
		100.00%	2				YES
		77.78%	9				NO
		58.33%	12				NO
		90.00%	10				NO

[illegible]

		98.60%	645				YES
		80.00%	5				NO
		50.00%	2				NO
		84.62%	52				NO
		95.83%	24				YES
		100.00%	1				YES
		96.30%	27				YES
		85.71%	42				YES

[illegible]

		100.00%	16				YES
		95.83%	24				YES
		100.00%	32				YES
		95.83%	24				YES
		100.00%	13				YES
		100.00%	57				YES
		100.00%	119				YES
		100.00%	5				YES
		95.24%	42				YES
		100.00%	37				YES
		99.71%	342				YES
		97.76%	134				YES
		96.83%	63				YES

>= 95% w in 3 hrs
>= 95% w in 3 hrs
>= 95% w in 3 hrs
>= 95% w in 3 hrs
>= 95% w in 3 hrs

		99.17%	2,411				YES
		94.83%	58				NO

B.1.9.6	O-9	ISDN Loop (UDN, UDC)/TN(%)
B.1.9.7	O-9	Line Sharing/TN(%)
B.1.9.8	O-9	2W Analog Loop Design/TN(%)
B.1.9.9	O-9	2W Analog Loop Non-Design/TN(%)
B.1.9.10	O-9	2W Analog Loop w/INP Design/TN(%)
B.1.9.11	O-9	2W Analog Loop w/INP Non-Design/TN(%)
B.1.9.12	O-15	2W Analog Loop w/LNP Design/TN(%)
B.1.9.13	O-15	2W Analog Loop w/LNP Non-Design/TN(%)
B.1.9.14	O-9	Other Design/TN(%)
B.1.9.15	O-9	Other Non-Design/TN(%)
B.1.9.16	O-9	INP Standalone/TN(%)
B.1.9.17	O-15	LNP Standalone/TN(%)

B.1.12.1	O-9	Switch Ports/TN(%)
B.1.12.2	O-9	Local Interoffice Transport/TN(%)
B.1.12.3	O-9	Loop + Port Combinations/TN(%)
B.1.12.4	O-9	Combo Other/TN(%)
B.1.12.5	O-9	xDSL (ADSL, HDSL and UCL)/TN(%)
B.1.12.6	O-9	ISDN Loop (UDN, UDC)/TN(%)
B.1.12.7	O-9	Line Sharing/TN(%)
B.1.12.8	O-9	2W Analog Loop Design/TN(%)
B.1.12.9	O-9	2W Analog Loop Non-Design/TN(%)
B.1.12.10	O-9	2W Analog Loop w/LNP Design/TN(%)
B.1.12.11	O-9	2W Analog Loop w/LNP Non-Design/TN(%)
B.1.12.12	O-15	2W Analog Loop w/LNP Design/TN(%)
B.1.12.13	O-15	2W Analog Loop w/LNP Non-Design/TN(%)
B.1.12.14	O-9	Other Design/TN(%)
B.1.12.15	O-9	Other Non-Design/TN(%)
B.1.12.16	O-9	LNP Standalone/TN(%)
B.1.12.17	O-15	LNP Standalone/TN(%)

B.1.13.1	O-9	Switch Ports/TN(%)
B.1.13.2	O-9	Local Interoffice Transport/TN(%)
B.1.13.3	O-9	Loop + Port Combinations/TN(%)
B.1.13.4	O-9	Combo Other/TN(%)
B.1.13.5	O-9	xDSL (ADSL, HDSL and UCL)/TN(%)
B.1.13.6	O-9	ISDN Loop (UDN, UDC)/TN(%)
B.1.13.7	O-9	Line Sharing/TN(%)
B.1.13.8	O-9	2W Analog Loop Design/TN(%)
B.1.13.9	O-9	2W Analog Loop Non-Design/TN(%)
B.1.13.10	O-9	2W Analog Loop w/INP Design/TN(%)
B.1.13.11	O-9	2W Analog Loop w/INP Non-Design/TN(%)
B.1.13.12	O-15	2W Analog Loop w/LNP Design/TN(%)
B.1.13.13	O-15	2W Analog Loop w/LNP Non-Design/TN(%)
B.1.13.14	O-9	Other Design/TN(%)
B.1.13.15	O-9	Other Non-Design/TN(%)
B.1.13.16	O-9	INP Standalone/TN(%)
B.1.13.17	O-15	LNP Standalone/TN(%)

B.1.14.1	O-11	Switch Ports/TN(%)
B.1.14.2	O-11	Local Interoffice Transport/TN(%)
B.1.14.3	O-11	Loop + Port Combinations/TN(%)
B.1.14.4	O-11	Combo Other/TN(%)
B.1.14.5	O-11	xDSL (ADSL, HDSL and UCL)/TN(%)
B.1.14.6	O-11	ISDN Loop (UDN, UDC)/TN(%)
B.1.14.7	O-11	Line Sharing/TN(%)
B.1.14.8	O-11	2W Analog Loop Design/TN(%)
B.1.14.9	O-11	2W Analog Loop Non-Design/TN(%)
B.1.14.10	O-11	2W Analog Loop w/INP Design/TN(%)

[illegible]

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
		100.00%	5				YES
		100.00%	1				YES
		91.51%	212				NO
		100.00%	6				YES
		96.97%	33				YES
		98.40%	125				YES
		100.00%	65				YES

[illegible]

		93.37%	1,705				YES
		100.00%	12				YES
		91.67%	24				YES
		100.00%	1				YES
		81.22%	229				NO
		94.37%	71				YES
		62.50%	16				NO
		65.00%	20				NO
		92.79%	111				YES

[illegible]

		100.00%	12				YES
		88.68%	53				YES
		100.00%	143				YES
		100.00%	101				YES
		98.08%	52				YES
		100.00%	193				YES
		100.00%	145				YES
		100.00%	13				YES
		96.97%	132				YES
		100.00%	181				YES
		99.64%	549				YES
		95.82%	311				YES

[illegible]

		99.34%	3,012				YES
		86.84%	76				NO
		100.00%	13				YES
		100.00%	1				YES
		99.68%	309				YES

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B.1.14.11	O-11	2W Analog Loop w/INP Non-Design/TN(%)
B.1.14.12	O-11	2W Analog Loop w/LNP Design/TN(%)
B.1.14.13	O-11	2W Analog Loop w/LNP Non-Design/TN(%)
B.1.14.14	O-11	Other Design/TN(%)
B.1.14.15	O-11	Other Non-Design/TN(%)
B.1.14.16	O-11	INP Standalone/TN(%)
B.1.14.17	O-11	LNP Standalone/TN(%)

FOC & Reject Response Completeness - Partially Mechanized

B.1.15.1	O-11	Switch Ports/TN(%)
B.1.15.2	O-11	Local Interoffice Transport/TN(%)
B.1.15.3	O-11	Loop + Port Combinations/TN(%)
B.1.15.4	O-11	Combo Other/TN(%)
B.1.15.5	O-11	xDSL (ADSL, HDSL and UCL)/TN(%)
B.1.15.6	O-11	ISDN Loop (UDN, UDC)/TN(%)
B.1.15.7	O-11	Line Sharing/TN(%)
B.1.15.8	O-11	2W Analog Loop Design/TN(%)
B.1.15.9	O-11	2W Analog Loop Non-Design/TN(%)
B.1.15.10	O-11	2W Analog Loop w/INP Design/TN(%)
B.1.15.11	O-11	2W Analog Loop w/INP Non-Design/TN(%)
B.1.15.12	O-11	2W Analog Loop w/LNP Design/TN(%)
B.1.15.13	O-11	2W Analog Loop w/LNP Non-Design/TN(%)
B.1.15.14	O-11	Other Design/TN(%)
B.1.15.15	O-11	Other Non-Design/TN(%)
B.1.15.16	O-11	INP Standalone/TN(%)
B.1.15.17	O-11	LNP Standalone/TN(%)

FOC & Reject Response Completeness - Non-Mechanized

B.1.16.1	O-11	Switch Ports/TN(%)
B.1.16.2	O-11	Local Interoffice Transport/TN(%)
B.1.16.3	O-11	Loop + Port Combinations/TN(%)
B.1.16.4	O-11	Combo Other/TN(%)
B.1.16.5	O-11	xDSL (ADSL, HDSL and UCL)/TN(%)
B.1.16.6	O-11	ISDN Loop (UDN, UDC)/TN(%)
B.1.16.7	O-11	Line Sharing/TN(%)
B.1.16.8	O-11	2W Analog Loop Design/TN(%)
B.1.16.9	O-11	2W Analog Loop Non-Design/TN(%)
B.1.16.10	O-11	2W Analog Loop w/INP Design/TN(%)
B.1.16.11	O-11	2W Analog Loop w/INP Non-Design/TN(%)
B.1.16.12	O-11	2W Analog Loop w/LNP Design/TN(%)
B.1.16.13	O-11	2W Analog Loop w/LNP Non-Design/TN(%)
B.1.16.14	O-11	Other Design/TN(%)
B.1.16.15	O-11	Other Non-Design/TN(%)
B.1.16.16	O-11	INP Standalone/TN(%)
B.1.16.17	O-11	LNP Standalone/TN(%)

FOC & Reject Response Completeness (Multiple Responses) - Mechanized

B.1.17.1	O-11	Switch Ports/TN(%)
B.1.17.2	O-11	Local Interoffice Transport/TN(%)
B.1.17.3	O-11	Loop + Port Combinations/TN(%)
B.1.17.4	O-11	Combo Other/TN(%)
B.1.17.5	O-11	xDSL (ADSL, HDSL and UCL)/TN(%)
B.1.17.6	O-11	ISDN Loop (UDN, UDC)/TN(%)
B.1.17.7	O-11	Line Sharing/TN(%)
B.1.17.8	O-11	2W Analog Loop Design/TN(%)
B.1.17.9	O-11	2W Analog Loop Non-Design/TN(%)
B.1.17.10	O-11	2W Analog Loop w/INP Design/TN(%)
B.1.17.11	O-11	2W Analog Loop w/INP Non-Design/TN(%)
B.1.17.12	O-11	2W Analog Loop w/LNP Design/TN(%)
B.1.17.13	O-11	2W Analog Loop w/LNP Non-Design/TN(%)
B.1.17.14	O-11	Other Design/TN(%)
B.1.17.15	O-11	Other Non-Design/TN(%)

Benchmark /
Analog

>= 95%
>= 95%
>= 95%
>= 95%
>= 95%
>= 95%
>= 95%

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
		100.00%	29				YES
		100.00%	41				YES
		98.52%	135				YES
		100.00%	47				YES

		99.73%	2,184				YES
		41.38%	29				NO
		100.00%	27				YES
		100.00%	2				YES
		99.26%	270				YES
		100.00%	71				YES
		100.00%	15				YES
		100.00%	46				YES
		100.00%	187				YES

		100.00%	25				YES
		95.83%	72				YES
		97.58%	207				YES
		100.00%	121				YES
		94.12%	68				NO
		97.93%	241				YES
		94.10%	288				NO
		100.00%	116				YES
		100.00%	179				YES
		97.22%	216				YES
		93.67%	932				NO
		100.00%	401				YES

		84.16%	2,992				NO
		100.00%	66				YES
		53.85%	13				NO
		100.00%	1				YES
		69.81%	308				NO
		100.00%	29				YES
		78.05%	41				NO
		93.23%	133				NO

04/26/2002

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B.2.1.4.1.4	P-4	Combo Other/<10 circuits/Dispatch In/TN(days)
B.2.1.4.2.1	P-4	Combo Other/>=10 circuits/Dispatch/TN(days)
B.2.1.4.2.4	P-4	Combo Other/>=10 circuits/Dispatch In/TN(days)
B.2.1.5.3.1	P-4	xDSL (ADSL, HDSL and UCL)/<6 circuits/Dispatch/TN(days)
B.2.1.5.3.2	P-4	xDSL (ADSL, HDSL and UCL)/<6 circuits/Non-Dispatch/TN(days)
B.2.1.5.4.1	P-4	xDSL (ADSL, HDSL and UCL)/6-13 circuits/Dispatch/TN(days)
B.2.1.5.4.2	P-4	xDSL (ADSL, HDSL and UCL)/6-13 circuits/Non-Dispatch/TN(days)
B.2.1.5.5.1	P-4	xDSL (ADSL, HDSL and UCL)/>=14 circuits/Dispatch/TN(days)
B.2.1.5.5.2	P-4	xDSL (ADSL, HDSL and UCL)/>=14 circuits/Non-Dispatch/TN(days)
B.2.1.6.3.1	P-4	UNE ISDN/<6 circuits/Dispatch/TN(days)
B.2.1.6.3.2	P-4	UNE ISDN/<6 circuits/Non-Dispatch/TN(days)
B.2.1.6.4.1	P-4	UNE ISDN/6-13 circuits/Dispatch/TN(days)
B.2.1.6.4.2	P-4	UNE ISDN/6-13 circuits/Non-Dispatch/TN(days)
B.2.1.6.5.1	P-4	UNE ISDN/>=14 circuits/Dispatch/TN(days)
B.2.1.6.5.2	P-4	UNE ISDN/>=14 circuits/Non-Dispatch/TN(days)
B.2.1.7.3.1	P-4	Line Sharing/<6 circuits/Dispatch/TN(days)
B.2.1.7.3.2	P-4	Line Sharing/<6 circuits/Non-Dispatch/TN(days)
B.2.1.7.4.1	P-4	Line Sharing/6-13 circuits/Dispatch/TN(days)
B.2.1.7.4.2	P-4	Line Sharing/6-13 circuits/Non-Dispatch/TN(days)
B.2.1.7.5.1	P-4	Line Sharing/>=14 circuits/Dispatch/TN(days)
B.2.1.7.5.2	P-4	Line Sharing/>=14 circuits/Non-Dispatch/TN(days)
B.2.1.8.1.1	P-4	2W Analog Loop Design/<10 circuits/Dispatch/TN(days)
B.2.1.8.1.2	P-4	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(days)
B.2.1.8.2.1	P-4	2W Analog Loop Design/>=10 circuits/Dispatch/TN(days)
B.2.1.8.2.2	P-4	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.1.9.1.1	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(days)
B.2.1.9.1.4	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN(days)
B.2.1.9.2.1	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(days)
B.2.1.9.2.4	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN(days)
B.2.1.10.1.1	P-4	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(days)
B.2.1.10.1.2	P-4	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(days)
B.2.1.10.2.1	P-4	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(days)
B.2.1.10.2.2	P-4	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.1.11.1.1	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(days)
B.2.1.11.1.4	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN(days)
B.2.1.11.2.1	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN(days)
B.2.1.11.2.4	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN(days)
B.2.1.12.1.1	P-4	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(days)
B.2.1.12.1.2	P-4	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(days)
B.2.1.12.2.1	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(days)
B.2.1.12.2.2	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.1.13.1.1	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(days)
B.2.1.13.1.4	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN(days)
B.2.1.13.2.1	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(days)
B.2.1.13.2.4	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN(days)
B.2.1.14.1.1	P-4	Other Design/<10 circuits/Dispatch/TN(days)
B.2.1.14.1.2	P-4	Other Design/<10 circuits/Non-Dispatch/TN(days)
B.2.1.14.2.1	P-4	Other Design/>=10 circuits/Dispatch/TN(days)
B.2.1.14.2.2	P-4	Other Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.1.15.1.1	P-4	Other Non-Design/<10 circuits/Dispatch/TN(days)
B.2.1.15.1.2	P-4	Other Non-Design/<10 circuits/Non-Dispatch/TN(days)
B.2.1.15.2.1	P-4	Other Non-Design/>=10 circuits/Dispatch/TN(days)
B.2.1.15.2.2	P-4	Other Non-Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.1.16.1.1	P-4	INP (Standalone)/<10 circuits/Dispatch/TN(days)
B.2.1.16.1.2	P-4	INP (Standalone)/<10 circuits/Non-Dispatch/TN(days)
B.2.1.16.2.1	P-4	INP (Standalone)/>=10 circuits/Dispatch/TN(days)
B.2.1.16.2.2	P-4	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)
B.2.1.17.1.1	P-4	LNP (Standalone)/<10 circuits/Dispatch/TN(days)
B.2.1.17.1.2	P-4	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(days)
B.2.1.17.2.1	P-4	LNP (Standalone)/>=10 circuits/Dispatch/TN(days)
B.2.1.17.2.2	P-4	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)

**Benchmark /
Analog**

R&B&D - Disp
R&B&D - Disp
R&B&D - Disp
ADSL to Retail
ADSL to Retail
ADSL to Retail
ADSL to Retail
ADSL to Retail
ADSL to Retail
ISDN - BRI
ISDN - BRI
ISDN - BRI
ISDN - BRI
ISDN - BRI
ISDN - BRI
ADSL to Retail
ADSL to Retail
ADSL to Retail
ADSL to Retail
ADSL to Retail
R&B - Disp
R&B - Disp
R&B - Disp
R&B - Disp
R&B (POTS) excl SB Or
R&B (POTS) excl SB Or
R&B (POTS) excl SB Or
R&B (POTS) excl SB Or
R&B - Disp
R&B - Disp
R&B - Disp
R&B - Disp
R&B (POTS) excl SB Or
R&B (POTS) excl SB Or
R&B (POTS) excl SB Or
R&B (POTS) excl SB Or
R&B - Disp
R&B - Disp
R&B - Disp
R&B - Disp
R&B (POTS) excl SB Or
R&B (POTS) excl SB Or
R&B (POTS) excl SB Or
R&B (POTS) excl SB Or
Design
Design
Design
Design
R&B
R&B
R&B
R&B
R&B (POTS)
R&B (POTS)
R&B (POTS)
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R&B (POTS)
R&B (POTS)
R&B (POTS)
R&B (POTS)
R&B (POTS)
R&B (POTS)

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
10.14	85			13.056			
6.05	48	4.30	80	9.123	1.66568	1.0506	YES
3.85	46			2.323			
13.45	275	10.44	41	11.961	2.00239	1.5032	YES
1.36	407			1.750			
6.05	48	3.00	1	9.123	9.21784	0.3309	YES
3.85	46	3.24	21	2.323	0.61168	0.9973	YES
5.18	21,254	4.82	123	16.476	1.48990	0.2423	YES
5.18	21,254			16.476			
10.26	84			13.089			
10.26	84			13.089			
5.22	20,828	4.33	3	16.599	9.58395	0.0923	YES
1.87	103,653			5.541			
7.03	67			6.877			
10.00	2			8.485			
5.18	21,254	3.50	2	16.476	11.65098	0.1446	YES
5.18	21,254			16.476			
10.26	84			13.089			
10.26	84			13.089			
5.22	20,828			16.599			
1.87	103,653			5.541			
7.03	67			6.877			
10.00	2			8.485			
5.18	21,254	4.88	85	16.476	1.79066	0.1702	YES
5.18	21,254			16.476			
10.26	84			13.089			
10.26	84			13.089			
5.22	20,828			16.599			
1.87	103,653			5.541			
7.03	67			6.877			
10.00	2			8.485			
21.76	1,235	5.69	16	23.487	5.90969	2.7205	YES
11.15	329			24.028			
4.00	13			6.075			
5.18	21,254	3.50	2	16.476	11.65098	0.1446	YES
1.03	229,973			3.804			
10.26	84			13.089			
3.61	46			10.082			
5.22	20,828			16.599			
1.03	228,818			3.812			
7.03	67			6.877			
4.20	5			6.786			
5.22	20,828	0.33	2	16.599	11.73762	0.4164	YES
1.03	228,818	0.60	291	3.812	0.22361	1.9202	YES
7.03	67			6.877			
4.20	5	0.33	1	6.786	7.43391	0.5203	YES

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B.2.1.18.1.1	P-4	Digital Loop < DS1/<10 circuits/Dispatch/TN(days)
B.2.1.18.1.2	P-4	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(days)
B.2.1.18.2.1	P-4	Digital Loop < DS1/>=10 circuits/Dispatch/TN(days)
B.2.1.18.2.2	P-4	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(days)
B.2.1.19.1.1	P-4	Digital Loop >= DS1/<10 circuits/Dispatch/TN(days)
B.2.1.19.1.2	P-4	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(days)
B.2.1.19.2.1	P-4	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(days)
B.2.1.19.2.2	P-4	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(days)

Order Completion Interval within X days

B.2.2.1	P-4	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/TN(days)
B.2.2.2	P-4	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/TN(days)

Held Orders

B.2.3.1.1.1	P-1	Switch Ports/<10 circuits/Facility/TN(days)
B.2.3.1.1.2	P-1	Switch Ports/<10 circuits/Equipment/TN(days)
B.2.3.1.1.3	P-1	Switch Ports/<10 circuits/Other/TN(days)
B.2.3.1.2.1	P-1	Switch Ports/>=10 circuits/Facility/TN(days)
B.2.3.1.2.2	P-1	Switch Ports/>=10 circuits/Equipment/TN(days)
B.2.3.1.2.3	P-1	Switch Ports/>=10 circuits/Other/TN(days)
B.2.3.2.1.1	P-1	Local Interoffice Transport/<10 circuits/Facility/TN(days)
B.2.3.2.1.2	P-1	Local Interoffice Transport/<10 circuits/Equipment/TN(days)
B.2.3.2.1.3	P-1	Local Interoffice Transport/<10 circuits/Other/TN(days)
B.2.3.2.2.1	P-1	Local Interoffice Transport/>=10 circuits/Facility/TN(days)
B.2.3.2.2.2	P-1	Local Interoffice Transport/>=10 circuits/Equipment/TN(days)
B.2.3.2.2.3	P-1	Local Interoffice Transport/>=10 circuits/Other/TN(days)
B.2.3.3.1.1	P-1	Loop + Port Combinations/<10 circuits/Facility/TN(days)
B.2.3.3.1.2	P-1	Loop + Port Combinations/<10 circuits/Equipment/TN(days)
B.2.3.3.1.3	P-1	Loop + Port Combinations/<10 circuits/Other/TN(days)
B.2.3.3.2.1	P-1	Loop + Port Combinations/>=10 circuits/Facility/TN(days)
B.2.3.3.2.2	P-1	Loop + Port Combinations/>=10 circuits/Equipment/TN(days)
B.2.3.3.2.3	P-1	Loop + Port Combinations/>=10 circuits/Other/TN(days)
B.2.3.4.1.1	P-1	Combo Other/<10 circuits/Facility/TN(days)
B.2.3.4.1.2	P-1	Combo Other/<10 circuits/Equipment/TN(days)
B.2.3.4.1.3	P-1	Combo Other/<10 circuits/Other/TN(days)
B.2.3.4.2.1	P-1	Combo Other/>=10 circuits/Facility/TN(days)
B.2.3.4.2.2	P-1	Combo Other/>=10 circuits/Equipment/TN(days)
B.2.3.4.2.3	P-1	Combo Other/>=10 circuits/Other/TN(days)
B.2.3.5.1.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Facility/TN(days)
B.2.3.5.1.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Equipment/TN(days)
B.2.3.5.1.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Other/TN(days)
B.2.3.5.2.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Facility/TN(days)
B.2.3.5.2.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Equipment/TN(days)
B.2.3.5.2.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Other/TN(days)
B.2.3.6.1.1	P-1	UNE ISDN/<10 circuits/Facility/TN(days)
B.2.3.6.1.2	P-1	UNE ISDN/<10 circuits/Equipment/TN(days)
B.2.3.6.1.3	P-1	UNE ISDN/<10 circuits/Other/TN(days)
B.2.3.6.2.1	P-1	UNE ISDN/>=10 circuits/Facility/TN(days)
B.2.3.6.2.2	P-1	UNE ISDN/>=10 circuits/Equipment/TN(days)
B.2.3.6.2.3	P-1	UNE ISDN/>=10 circuits/Other/TN(days)
B.2.3.7.1.1	P-1	Line Sharing/<10 circuits/Facility/TN(days)
B.2.3.7.1.2	P-1	Line Sharing/<10 circuits/Equipment/TN(days)
B.2.3.7.1.3	P-1	Line Sharing/<10 circuits/Other/TN(days)
B.2.3.7.2.1	P-1	Line Sharing/>=10 circuits/Facility/TN(days)
B.2.3.7.2.2	P-1	Line Sharing/>=10 circuits/Equipment/TN(days)
B.2.3.7.2.3	P-1	Line Sharing/>=10 circuits/Other/TN(days)
B.2.3.8.1.1	P-1	2W Analog Loop Design/<10 circuits/Facility/TN(days)
B.2.3.8.1.2	P-1	2W Analog Loop Design/<10 circuits/Equipment/TN(days)
B.2.3.8.1.3	P-1	2W Analog Loop Design/<10 circuits/Other/TN(days)
B.2.3.8.2.1	P-1	2W Analog Loop Design/>=10 circuits/Facility/TN(days)
B.2.3.8.2.2	P-1	2W Analog Loop Design/>=10 circuits/Equipment/TN(days)

Benchmark / Analog

Digital Loop < DS1
Digital Loop < DS1
Digital Loop < DS1
Digital Loop < DS1
Digital Loop >= DS1
Digital Loop >= DS1
Digital Loop >= DS1
Digital Loop >= DS1

14 days
7 days

R&B (POTS)
R&B (POTS)
R&B (POTS)
R&B (POTS)
R&B (POTS)
DS1/ DS3 - Interoffice
DS1/ DS3 - Interoffice
DS1/ DS3 - Interoffice
DS1/ DS3 - Interoffice
DS1/ DS3 - Interoffice
R&B
R&B
R&B
R&B
R&B
R&B
R&B&D - Disp
R&B&D - Disp
R&B&D - Disp
R&B&D - Disp
R&B&D - Disp
R&B&D - Disp
ADSL to Retail
ADSL to Retail
ADSL to Retail
ADSL to Retail
ADSL to Retail
ISDN - BRI
ISDN - BRI
ISDN - BRI
ISDN - BRI
ISDN - BRI
ADSL to Retail
ADSL to Retail
ADSL to Retail
ADSL to Retail
ADSL to Retail
R&B - Disp
R&B - Disp
R&B - Disp
R&B - Disp

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
15.18	686	6.56	117	13.951	1.39539	6.1768	YES
4.11	698			20.665			
17.36	204	5.94	109	14.298	1.69635	6.7267	YES
11.33	267			10.350			

		4.30	80				YES
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10.95	140			8.954			
0.00	0						
12.71	17			13.166			
12.00	1			0.000			
0.00	0						
0.00	0						
0.00	0	0.00	0				YES
0.00	0	0.00	0				YES
35.00	2	0.00	0	4.243			YES
10.95	140	5.00	1	8.954	8.98612	0.6621	YES
0.00	0	0.00	0				YES
12.71	17	0.00	0	13.166			YES
12.00	1	0.00	0	0.000			YES
0.00	0	0.00	0				YES
0.00	0	0.00	0				YES
17.46	157			37.471			
0.00	0						
14.36	22			11.951			
12.00	1			0.000			
0.00	0						
0.00	0						
13.86	14	0.00	0	16.119			YES
0.00	0	0.00	0				YES
26.00	1	0.00	0	0.000			YES
0.00	0						
0.00	0						
85.64	11	0.00	0	116.997			YES
0.00	0	0.00	0				YES
16.00	4	0.00	0	4.761			YES
13.86	14	0.00	0	16.119			YES
0.00	0	0.00	0				YES
26.00	1	0.00	0	0.000			YES
0.00	0						
0.00	0						
0.00	0						
0.00	0						
10.95	140	0.00	0	8.954			YES
0.00	0	0.00	0				YES
12.71	17	0.00	0	13.442			YES
12.00	1			0.000			
0.00	0						

BellSouth Monthly State Summary

Tennessee, September 2001

B.2.3.8.2.3	P-1	2W Analog Loop Design/>=10 circuits/Other/TN(days)
B.2.3.9.1.1	P-1	2W Analog Loop Non-Design/<10 circuits/Facility/TN(days)
B.2.3.9.1.2	P-1	2W Analog Loop Non-Design/<10 circuits/Equipment/TN(days)
B.2.3.9.1.3	P-1	2W Analog Loop Non-Design/<10 circuits/Other/TN(days)
B.2.3.9.2.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Facility/TN(days)
B.2.3.9.2.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Equipment/TN(days)
B.2.3.9.2.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Other/TN(days)
B.2.3.10.1.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Facility/TN(days)
B.2.3.10.1.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Equipment/TN(days)
B.2.3.10.1.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Other/TN(days)
B.2.3.10.2.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Facility/TN(days)
B.2.3.10.2.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Equipment/TN(days)
B.2.3.10.2.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Other/TN(days)
B.2.3.11.1.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Facility/TN(days)
B.2.3.11.1.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Equipment/TN(days)
B.2.3.11.1.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Other/TN(days)
B.2.3.11.2.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Facility/TN(days)
B.2.3.11.2.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Equipment/TN(days)
B.2.3.11.2.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Other/TN(days)
B.2.3.12.1.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Facility/TN(days)
B.2.3.12.1.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Equipment/TN(days)
B.2.3.12.1.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Other/TN(days)
B.2.3.12.2.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Facility/TN(days)
B.2.3.12.2.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Equipment/TN(days)
B.2.3.12.2.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Other/TN(days)
B.2.3.13.1.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Facility/TN(days)
B.2.3.13.1.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Equipment/TN(days)
B.2.3.13.1.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Other/TN(days)
B.2.3.13.2.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Facility/TN(days)
B.2.3.13.2.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Equipment/TN(days)
B.2.3.13.2.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Other/TN(days)
B.2.3.14.1.1	P-1	Other Design/<10 circuits/Facility/TN(days)
B.2.3.14.1.2	P-1	Other Design/<10 circuits/Equipment/TN(days)
B.2.3.14.1.3	P-1	Other Design/<10 circuits/Other/TN(days)
B.2.3.14.2.1	P-1	Other Design/>=10 circuits/Facility/TN(days)
B.2.3.14.2.2	P-1	Other Design/>=10 circuits/Equipment/TN(days)
B.2.3.14.2.3	P-1	Other Design/>=10 circuits/Other/TN(days)
B.2.3.15.1.1	P-1	Other Non-Design/<10 circuits/Facility/TN(days)
B.2.3.15.1.2	P-1	Other Non-Design/<10 circuits/Equipment/TN(days)
B.2.3.15.1.3	P-1	Other Non-Design/<10 circuits/Other/TN(days)
B.2.3.15.2.1	P-1	Other Non-Design/>=10 circuits/Facility/TN(days)
B.2.3.15.2.2	P-1	Other Non-Design/>=10 circuits/Equipment/TN(days)
B.2.3.15.2.3	P-1	Other Non-Design/>=10 circuits/Other/TN(days)
B.2.3.16.1.1	P-1	INP (Standalone)/<10 circuits/Facility/TN(days)
B.2.3.16.1.2	P-1	INP (Standalone)/<10 circuits/Equipment/TN(days)
B.2.3.16.1.3	P-1	INP (Standalone)/<10 circuits/Other/TN(days)
B.2.3.16.2.1	P-1	INP (Standalone)/>=10 circuits/Facility/TN(days)
B.2.3.16.2.2	P-1	INP (Standalone)/>=10 circuits/Equipment/TN(days)
B.2.3.16.2.3	P-1	INP (Standalone)/>=10 circuits/Other/TN(days)
B.2.3.17.1.1	P-1	LNP (Standalone)/<10 circuits/Facility/TN(days)
B.2.3.17.1.2	P-1	LNP (Standalone)/<10 circuits/Equipment/TN(days)
B.2.3.17.1.3	P-1	LNP (Standalone)/<10 circuits/Other/TN(days)
B.2.3.17.2.1	P-1	LNP (Standalone)/>=10 circuits/Facility/TN(days)
B.2.3.17.2.2	P-1	LNP (Standalone)/>=10 circuits/Equipment/TN(days)
B.2.3.17.2.3	P-1	LNP (Standalone)/>=10 circuits/Other/TN(days)
B.2.3.18.1.1	P-1	Digital Loop < DS1/<10 circuits/Facility/TN(days)
B.2.3.18.1.2	P-1	Digital Loop < DS1/<10 circuits/Equipment/TN(days)
B.2.3.18.1.3	P-1	Digital Loop < DS1/<10 circuits/Other/TN(days)
B.2.3.18.2.1	P-1	Digital Loop < DS1/>=10 circuits/Facility/TN(days)
B.2.3.18.2.2	P-1	Digital Loop < DS1/>=10 circuits/Equipment/TN(days)
B.2.3.18.2.3	P-1	Digital Loop < DS1/>=10 circuits/Other/TN(days)

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
R&B - Disp	0.00	0						
R&B (POTS) excl SB Or	10.95	140	0.00	0	8.954			YES
R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
R&B (POTS) excl SB Or	12.71	17	0.00	0	13.166			YES
R&B (POTS) excl SB Or	12.00	1			0.000			
R&B (POTS) excl SB Or	0.00	0						
R&B (POTS) excl SB Or	0.00	0						
R&B - Disp	10.95	140	0.00	0	8.954			YES
R&B - Disp	0.00	0	0.00	0				YES
R&B - Disp	12.71	17	0.00	0	13.442			YES
R&B - Disp	12.00	1			0.000			
R&B - Disp	0.00	0						
R&B - Disp	0.00	0						
R&B (POTS) excl SB Or	10.95	140			8.954			
R&B (POTS) excl SB Or	0.00	0						
R&B (POTS) excl SB Or	12.71	17			13.166			
R&B (POTS) excl SB Or	12.00	1			0.000			
R&B (POTS) excl SB Or	0.00	0						
R&B (POTS) excl SB Or	0.00	0						
R&B - Disp	10.95	140	0.00	0	8.954			YES
R&B - Disp	0.00	0	0.00	0				YES
R&B - Disp	12.71	17	0.00	0	13.442			YES
R&B - Disp	12.00	1	0.00	0	0.000			YES
R&B - Disp	0.00	0	0.00	0				YES
R&B - Disp	0.00	0	0.00	0				YES
R&B (POTS) excl SB Or	10.95	140			8.954			
R&B (POTS) excl SB Or	0.00	0						
R&B (POTS) excl SB Or	12.71	17			13.166			
R&B (POTS) excl SB Or	12.00	1			0.000			
R&B (POTS) excl SB Or	0.00	0						
R&B (POTS) excl SB Or	0.00	0						
Design	71.12	17	0.00	0	97.402			YES
Design	0.00	0	0.00	0				YES
Design	17.50	6	0.00	0	6.442			YES
Design	0.00	0						
Design	0.00	0						
Design	0.00	0						
R&B	10.95	140	0.00	0	8.954			YES
R&B	0.00	0	0.00	0				YES
R&B	12.71	17	0.00	0	13.166			YES
R&B	12.00	1			0.000			
R&B	0.00	0						
R&B	0.00	0						
R&B (POTS)	10.95	140			8.954			
R&B (POTS)	0.00	0						
R&B (POTS)	12.71	17			13.166			
R&B (POTS)	12.00	1			0.000			
R&B (POTS)	0.00	0						
R&B (POTS)	0.00	0						
R&B (POTS)	10.95	140	0.00	0	8.954			YES
R&B (POTS)	0.00	0	0.00	0				YES
R&B (POTS)	12.71	17	0.00	0	13.166			YES
R&B (POTS)	12.00	1	0.00	0	0.000			YES
R&B (POTS)	0.00	0	0.00	0				YES
R&B (POTS)	0.00	0	0.00	0				YES
Digital Loop < DS1	42.32	28	0.00	0	14.572			YES
Digital Loop < DS1	0.00	0	0.00	0				YES
Digital Loop < DS1	18.00	5	0.00	0				YES
Digital Loop < DS1	0.00	0						
Digital Loop < DS1	0.00	0						
Digital Loop < DS1	0.00	0						

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B.2.8.13	P-2	2W Analog Loop w/LNP Non-Design/TN(hours)
B.2.8.14	P-2	Other Design/TN(hours)
B.2.8.15	P-2	Other Non-Design/TN(hours)
B.2.8.16	P-2	INP (Standalone)/TN(hours)
B.2.8.17	P-2	LNP (Standalone)/TN(hours)
B.2.8.18	P-2	Digital Loop < DS1/TN(hours)
B.2.8.19	P-2	Digital Loop >= DS1/TN(hours)

Average Jeopardy Notice Interval - Non-Mechanized

B.2.9.1	P-2	Switch Ports/TN(hours)
B.2.9.2	P-2	Local Interoffice Transport/TN(hours)
B.2.9.3	P-2	Loop + Port Combinations/TN(hours)
B.2.9.4	P-2	Combo Other/TN(hours)
B.2.9.5	P-2	xDSL (ADSL, HDSL and UCL)/TN(hours)
B.2.9.6	P-2	UNE ISDN/TN(hours)
B.2.9.7	P-2	Line Sharing/TN(hours)
B.2.9.8	P-2	2W Analog Loop Design/TN(hours)
B.2.9.9	P-2	2W Analog Loop Non-Design/TN(hours)
B.2.9.10	P-2	2W Analog Loop w/INP Design/TN(hours)
B.2.9.11	P-2	2W Analog Loop w/INP Non-Design/TN(hours)
B.2.9.12	P-2	2W Analog Loop w/LNP Design/TN(hours)
B.2.9.13	P-2	2W Analog Loop w/LNP Non-Design/TN(hours)
B.2.9.14	P-2	Other Design/TN(hours)
B.2.9.15	P-2	Other Non-Design/TN(hours)
B.2.9.16	P-2	INP (Standalone)/TN(hours)
B.2.9.17	P-2	LNP (Standalone)/TN(hours)
B.2.9.18	P-2	Digital Loop < DS1/TN(hours)
B.2.9.19	P-2	Digital Loop >= DS1/TN(hours)

% Jeopardy Notice >= 48 hours - Mechanized

B.2.10.1	P-2	Switch Ports/TN(%)
B.2.10.2	P-2	Local Interoffice Transport/TN(%)
B.2.10.3	P-2	Loop + Port Combinations/TN(%)
B.2.10.4	P-2	Combo Other/TN(%)
B.2.10.5	P-2	xDSL (ADSL, HDSL and UCL)/TN(%)
B.2.10.6	P-2	UNE ISDN/TN(%)
B.2.10.7	P-2	Line Sharing/TN(%)
B.2.10.8	P-2	2W Analog Loop Design/TN(%)
B.2.10.9	P-2	2W Analog Loop Non-Design/TN(%)
B.2.10.10	P-2	2W Analog Loop w/INP Design/TN(%)
B.2.10.11	P-2	2W Analog Loop w/INP Non-Design/TN(%)
B.2.10.12	P-2	2W Analog Loop w/LNP Design/TN(%)
B.2.10.13	P-2	2W Analog Loop w/LNP Non-Design/TN(%)
B.2.10.14	P-2	Other Design/TN(%)
B.2.10.15	P-2	Other Non-Design/TN(%)
B.2.10.16	P-2	INP (Standalone)/TN(%)
B.2.10.17	P-2	LNP (Standalone)/TN(%)
B.2.10.18	P-2	Digital Loop < DS1/TN(%)
B.2.10.19	P-2	Digital Loop >= DS1/TN(%)

% Jeopardy Notice >= 48 hours - Non-Mechanized

B.2.11.1	P-2	Switch Ports/TN(%)
B.2.11.2	P-2	Local Interoffice Transport/TN(%)
B.2.11.3	P-2	Loop + Port Combinations/TN(%)
B.2.11.4	P-2	Combo Other/TN(%)
B.2.11.5	P-2	xDSL (ADSL, HDSL and UCL)/TN(%)
B.2.11.6	P-2	UNE ISDN/TN(%)
B.2.11.7	P-2	Line Sharing/TN(%)
B.2.11.8	P-2	2W Analog Loop Design/TN(%)
B.2.11.9	P-2	2W Analog Loop Non-Design/TN(%)
B.2.11.10	P-2	2W Analog Loop w/INP Design/TN(%)
B.2.11.11	P-2	2W Analog Loop w/INP Non-Design/TN(%)

Benchmark / Analog

>= 48 hrs
>= 48 hrs
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95% >= 48 hrs
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BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
		168.00	2				YES
		216.00	1				YES
		296.67	36				YES

							Diagnostic
							Diagnostic
		144.00	2				Diagnostic
							Diagnostic
		106.29	7				Diagnostic
		120.00	3				Diagnostic
							Diagnostic
		140.57	14				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		138.73	22				Diagnostic
							Diagnostic
		228.00	2				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		110.40	10				Diagnostic
		184.73	33				Diagnostic

		88.89%	9				NO
		100.00%	1				YES
		100.00%	3				YES
		100.00%	2				YES
		100.00%	1				YES
		100.00%	36				YES

							Diagnostic
							Diagnostic
		100.00%	2				Diagnostic
							Diagnostic
		71.43%	7				Diagnostic
		33.33%	3				Diagnostic
							Diagnostic
		100.00%	14				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic

BellSouth Monthly State Summary **Tennessee, September 2001**

B.2.11.12	P-2	2W Analog Loop w/LNP Design/TN(%)
B.2.11.13	P-2	2W Analog Loop w/LNP Non-Design/TN(%)
B.2.11.14	P-2	Other Design/TN(%)
B.2.11.15	P-2	Other Non-Design/TN(%)
B.2.11.16	P-2	INP (Standalone)/TN(%)
B.2.11.17	P-2	LNP (Standalone)/TN(%)
B.2.11.18	P-2	Digital Loop < DS1/TN(%)
B.2.11.19	P-2	Digital Loop >= DS1/TN(%)

Coordinated Customers Conversions

B.2.12.1	P-7	Loops with INP/TN(%)
B.2.12.2	P-7	Loops with LNP/TN(%)

% Hot Cuts > 15 minutes Early

B.2.13.1	P-7A	Time-Specific SL1/TN(%)
B.2.13.2	P-7A	Time-Specific SL2/TN(%)
B.2.13.3	P-7A	Non-Time Specific SL1/TN(%)
B.2.13.4	P-7A	Non-Time Specific SL2/TN(%)

Hot Cut Timeliness

B.2.14.1	P-7A	Time-Specific SL1/TN(%)
B.2.14.2	P-7A	Time-Specific SL2/TN(%)
B.2.14.3	P-7A	Non-Time Specific SL1/TN(%)
B.2.14.4	P-7A	Non-Time Specific SL2/TN(%)

% Hot Cuts > 15 minutes Late

B.2.15.1	P-7A	Time-Specific SL1/TN(%)
B.2.15.2	P-7A	Time-Specific SL2/TN(%)
B.2.15.3	P-7A	Non-Time Specific SL1/TN(%)
B.2.15.4	P-7A	Non-Time Specific SL2/TN(%)

Average Recovery Time - CCC

B.2.16.1	P-7B	Loops with INP/TN(time units)
B.2.16.2	P-7B	Loops with LNP/TN(time units)

% Provisioning Troubles within 7 Days - Hot Cuts

B.2.17.1.1	P-7C	UNE Loop Design/Dispatch/TN(%)
B.2.17.1.2	P-7C	UNE Loop Design/Non-Dispatch/TN(%)
B.2.17.2.1	P-7C	UNE Loop Non-Design/Dispatch/TN(%)
B.2.17.2.2	P-7C	UNE Loop Non-Design/Non-Dispatch/TN(%)

% Missed Installation Appointments

B.2.18.1.1.1	P-3	Switch Ports/<10 circuits/Dispatch/TN(%)
B.2.18.1.1.2	P-3	Switch Ports/<10 circuits/Non-Dispatch/TN(%)
B.2.18.1.2.1	P-3	Switch Ports/>=10 circuits/Dispatch/TN(%)
B.2.18.1.2.2	P-3	Switch Ports/>=10 circuits/Non-Dispatch/TN(%)
B.2.18.2.1.1	P-3	Local Interoffice Transport/<10 circuits/Dispatch/TN(%)
B.2.18.2.1.2	P-3	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(%)
B.2.18.2.2.1	P-3	Local Interoffice Transport/>=10 circuits/Dispatch/TN(%)
B.2.18.2.2.2	P-3	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(%)
B.2.18.3.1.1	P-3	Loop + Port Combinations/<10 circuits/Dispatch/TN(%)
B.2.18.3.1.2	P-3	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(%)
B.2.18.3.1.3	P-3	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN(%)
B.2.18.3.1.4	P-3	Loop + Port Combinations/<10 circuits/Dispatch In/TN(%)
B.2.18.3.2.1	P-3	Loop + Port Combinations/>=10 circuits/Dispatch/TN(%)
B.2.18.3.2.2	P-3	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(%)
B.2.18.3.2.3	P-3	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN(%)
B.2.18.3.2.4	P-3	Loop + Port Combinations/>=10 circuits/Dispatch In/TN(%)
B.2.18.4.1.1	P-3	Combo Other/<10 circuits/Dispatch/TN(%)
B.2.18.4.1.4	P-3	Combo Other/<10 circuits/Dispatch In/TN(%)
B.2.18.4.2.1	P-3	Combo Other/>=10 circuits/Dispatch/TN(%)
B.2.18.4.2.4	P-3	Combo Other/>=10 circuits/Dispatch In/TN(%)
B.2.18.5.1.1	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(%)
B.2.18.5.1.2	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(%)

Benchmark / Analog

Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic

>= 95% w in 15 min
>= 95% w in 15 min

<= 5%
<= 5%
<= 5%
<= 5%

>= 95% w in 15 min
>= 95% w in 15 min
>= 95% w in 15 min
>= 95% w in 15 min

<= 5%
<= 5%
<= 5%
<= 5%

Diagnostic
Diagnostic

<= 5%
<= 5%
<= 5%
<= 5%

R&B (POTS)
R&B (POTS)
R&B (POTS)
R&B (POTS)
DS1/DS3
DS1/DS3
DS1/DS3
DS1/DS3

R&B
R&B
R&B
R&B
R&B
R&B
R&B
R&B
R&B

R&B&D - Disp
R&B&D - Disp
R&B&D - Disp
R&B&D - Disp
ADSL to Retail
ADSL to Retail

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
		45.45%	22				Diagnostic
							Diagnostic
		100.00%	2				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		60.00%	10				Diagnostic
		100.00%	33				Diagnostic

		99.39%	490				YES

		0.00%	121				YES
		0.00%	42				YES

		98.35%	121				YES
		100.00%	42				YES

		1.65%	121				YES
		0.00%	42				YES

							Diagnostic
		173.09	2				Diagnostic

		1.78%	786				YES
		0.00%	3				YES

6.23%	23,211						
0.07%	238,586						
5.19%	77						
0.00%	5						
2.19%	639	0.00%	1		0.14650	0.1495	YES
6.15%	23,647	8.26%	230		0.01592	-1.3270	YES
0.07%	239,747	0.22%	3,659		0.00044	-3.4495	NO
0.00%	125,929	0.00%	2,001		0.00000		YES
0.14%	113,818	0.48%	1,658		0.00094	-3.6066	NO
4.26%	94	0.00%	5		0.09264	0.4593	YES
0.00%	46	0.00%	3		0.00000		YES
0.00%	24	0.00%	2		0.00000		YES
0.00%	22	0.00%	1		0.00000		YES
6.09%	24,894						
4.21%	95						
3.96%	1,615	2.21%	136		0.01742	1.0087	YES
0.00%	1,078						

BellSouth Monthly State Summary **Tennessee, September 2001**

B.2.18.5.2.1	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(%)
B.2.18.5.2.2	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(%)
B.2.18.6.1.1	P-3	UNE ISDN/<10 circuits/Dispatch/TN(%)
B.2.18.6.1.2	P-3	UNE ISDN/<10 circuits/Non-Dispatch/TN(%)
B.2.18.6.2.1	P-3	UNE ISDN/>=10 circuits/Dispatch/TN(%)
B.2.18.6.2.2	P-3	UNE ISDN/>=10 circuits/Non-Dispatch/TN(%)
B.2.18.7.1.1	P-3	Line Sharing/<10 circuits/Dispatch/TN(%)
B.2.18.7.1.2	P-3	Line Sharing/<10 circuits/Non-Dispatch/TN(%)
B.2.18.7.2.1	P-3	Line Sharing/>=10 circuits/Dispatch/TN(%)
B.2.18.7.2.2	P-3	Line Sharing/>=10 circuits/Non-Dispatch/TN(%)
B.2.18.8.1.1	P-3	2W Analog Loop Design/<10 circuits/Dispatch/TN(%)
B.2.18.8.1.2	P-3	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(%)
B.2.18.8.2.1	P-3	2W Analog Loop Design/>=10 circuits/Dispatch/TN(%)
B.2.18.8.2.2	P-3	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(%)
B.2.18.9.1.1	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(%)
B.2.18.9.1.4	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN(%)
B.2.18.9.2.1	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(%)
B.2.18.9.2.4	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN(%)
B.2.18.10.1.1	P-3	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(%)
B.2.18.10.1.2	P-3	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(%)
B.2.18.10.2.1	P-3	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(%)
B.2.18.10.2.2	P-3	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(%)
B.2.18.11.1.1	P-3	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(%)
B.2.18.11.1.4	P-3	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN(%)
B.2.18.11.2.1	P-3	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(%)
B.2.18.11.2.4	P-3	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN(%)
B.2.18.12.1.1	P-12	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(%)
B.2.18.12.1.2	P-12	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(%)
B.2.18.12.2.1	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(%)
B.2.18.12.2.2	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(%)
B.2.18.13.1.1	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(%)
B.2.18.13.1.4	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN(%)
B.2.18.13.2.1	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(%)
B.2.18.13.2.4	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN(%)
B.2.18.14.1.1	P-3	Other Design/<10 circuits/Dispatch/TN(%)
B.2.18.14.1.2	P-3	Other Design/<10 circuits/Non-Dispatch/TN(%)
B.2.18.14.2.1	P-3	Other Design/>=10 circuits/Dispatch/TN(%)
B.2.18.14.2.2	P-3	Other Design/>=10 circuits/Non-Dispatch/TN(%)
B.2.18.15.1.1	P-3	Other Non-Design/<10 circuits/Dispatch/TN(%)
B.2.18.15.1.2	P-3	Other Non-Design/<10 circuits/Non-Dispatch/TN(%)
B.2.18.15.2.1	P-3	Other Non-Design/>=10 circuits/Dispatch/TN(%)
B.2.18.15.2.2	P-3	Other Non-Design/>=10 circuits/Non-Dispatch/TN(%)
B.2.18.16.1.1	P-3	INP (Standalone)/<10 circuits/Dispatch/TN(%)
B.2.18.16.1.2	P-3	INP (Standalone)/<10 circuits/Non-Dispatch/TN(%)
B.2.18.16.2.1	P-3	INP (Standalone)/>=10 circuits/Dispatch/TN(%)
B.2.18.16.2.2	P-3	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(%)
B.2.18.17.1.1	P-12	LNP (Standalone)/<10 circuits/Dispatch/TN(%)
B.2.18.17.1.2	P-12	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(%)
B.2.18.17.2.1	P-12	LNP (Standalone)/>=10 circuits/Dispatch/TN(%)
B.2.18.17.2.2	P-12	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(%)
B.2.18.18.1.1	P-3	Digital Loop < DS1/<10 circuits/Dispatch/TN(%)
B.2.18.18.1.2	P-3	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(%)
B.2.18.18.2.1	P-3	Digital Loop < DS1/>=10 circuits/Dispatch/TN(%)
B.2.18.18.2.2	P-3	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(%)
B.2.18.19.1.1	P-3	Digital Loop >= DS1/<10 circuits/Dispatch/TN(%)
B.2.18.19.1.2	P-3	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(%)
B.2.18.19.2.1	P-3	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(%)
B.2.18.19.2.2	P-3	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(%)

% Provisioning Troubles within 30 Days

B.2.19.1.1.1	P-9	Switch Ports/<10 circuits/Dispatch/TN(%)
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Benchmark / Analog

ADSL to Retail
ADSL to Retail
ISDN - BRI
ISDN - BRI
ISDN - BRI
ISDN - BRI
ADSL to Retail
ADSL to Retail
ADSL to Retail
R&B - Disp
R&B - Disp
R&B - Disp
R&B - Disp
R&B (POTS) excl SB Or
R&B (POTS) excl SB Or
R&B (POTS) excl SB Or
R&B (POTS) excl SB Or
R&B - Disp
R&B - Disp
R&B - Disp
R&B - Disp
R&B (POTS) excl SB Or
R&B (POTS) excl SB Or
R&B (POTS) excl SB Or
R&B (POTS) excl SB Or
R&B (POTS) excl SB Or
R&B - Disp
R&B - Disp
R&B - Disp
R&B - Disp
R&B (POTS) excl SB Or
R&B (POTS) excl SB Or
R&B (POTS) excl SB Or
R&B (POTS) excl SB Or
Design
Design
Design
Design
R&B
R&B
R&B
R&B
R&B (POTS)
R&B (POTS)
R&B (POTS)
R&B (POTS)
R&B (POTS)
R&B (POTS)
R&B (POTS)
Digital Loop < DS1
Digital Loop < DS1
Digital Loop < DS1
Digital Loop < DS1
Digital Loop >= DS1
Digital Loop >= DS1
Digital Loop >= DS1
Digital Loop >= DS1

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
0.00%	1						
7.45%	282	5.00%	60	0.03732	0.6556	YES	
1.23%	407						
3.96%	1,615	0.00%	1	0.19515	0.2031	YES	
0.00%	1,078	0.00%	23	0.00000		YES	
0.00%	1						
6.15%	23,647	3.21%	218	0.01634	1.7974	YES	
6.15%	23,647						
4.26%	94						
4.26%	94						
6.23%	23,211	0.00%	5	0.10807	0.5761	YES	
0.14%	113,365						
5.19%	77						
0.00%	2						
6.15%	23,647	0.00%	3	0.13870	0.4433	YES	
6.15%	23,647						
4.26%	94						
4.26%	94						
6.23%	23,211						
0.14%	113,365						
5.19%	77						
0.00%	2						
6.15%	23,647	0.00%	190	0.01750	3.5141	YES	
6.15%	23,647						
4.26%	94	0.00%	1	0.20292	0.2097	YES	
4.26%	94						
6.23%	23,211						
0.14%	113,365						
5.19%	77						
0.00%	2						
4.97%	1,247	4.35%	23	0.04574	0.1364	YES	
2.99%	335						
0.00%	1						
0.00%	14						
6.15%	23,647	0.00%	2	0.16987	0.3620	YES	
0.07%	239,747						
4.26%	94						
0.00%	46						
6.23%	23,211						
0.07%	238,586						
5.19%	77						
0.00%	5						
6.23%	23,211	0.00%	2	0.17086	0.3644	YES	
0.07%	238,586	0.00%	293	0.00151	0.4418	YES	
5.19%	77						
0.00%	5	0.00%	4	0.00000		YES	
4.81%	2,264	3.26%	184	0.01641	0.9467	YES	
0.29%	1,730						
0.00%	1						
2.87%	209	6.11%	180	0.01698	-1.9083	NO	
0.73%	273						
0.00%	1	0.00%	1	0.00000		YES	
0.00%	14						

R&B (POTS)

7.87%	27,585						
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[illegible]

BellSouth Monthly State Summary **Tennessee, September 2001**

B.2.19.15.2.1	P-9	Other Non-Design/>=10 circuits/Dispatch/TN(%)
B.2.19.15.2.2	P-9	Other Non-Design/>=10 circuits/Non-Dispatch/TN(%)
B.2.19.16.1.1	P-9	INP (Standalone)/<10 circuits/Dispatch/TN(%)
B.2.19.16.1.2	P-9	INP (Standalone)/<10 circuits/Non-Dispatch/TN(%)
B.2.19.16.2.1	P-9	INP (Standalone)/>=10 circuits/Dispatch/TN(%)
B.2.19.16.2.2	P-9	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(%)
B.2.19.17.1.1	P-9	LNP (Standalone)/<10 circuits/Dispatch/TN(%)
B.2.19.17.1.2	P-9	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(%)
B.2.19.17.2.1	P-9	LNP (Standalone)/>=10 circuits/Dispatch/TN(%)
B.2.19.17.2.2	P-9	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(%)
B.2.19.18.1.1	P-9	Digital Loop < DS1/<10 circuits/Dispatch/TN(%)
B.2.19.18.1.2	P-9	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(%)
B.2.19.18.2.1	P-9	Digital Loop < DS1/>=10 circuits/Dispatch/TN(%)
B.2.19.18.2.2	P-9	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(%)
B.2.19.19.1.1	P-9	Digital Loop >= DS1/<10 circuits/Dispatch/TN(%)
B.2.19.19.1.2	P-9	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(%)
B.2.19.19.2.1	P-9	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(%)
B.2.19.19.2.2	P-9	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(%)

Average Completion Notice Interval - Mechanized

B.2.21.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/TN(hours)
B.2.21.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/TN(hours)
B.2.21.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/TN(hours)
B.2.21.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/TN(hours)
B.2.21.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/TN(hours)
B.2.21.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(hours)
B.2.21.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/TN(hours)
B.2.21.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(hours)
B.2.21.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/TN(hours)
B.2.21.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(hours)
B.2.21.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN(hours)
B.2.21.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/TN(hours)
B.2.21.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/TN(hours)
B.2.21.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(hours)
B.2.21.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN(hours)
B.2.21.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/TN(hours)
B.2.21.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/TN(hours)
B.2.21.4.1.4	P-5	Combo Other/<10 circuits/Dispatch In/TN(hours)
B.2.21.4.2.1	P-5	Combo Other/>=10 circuits/Dispatch/TN(hours)
B.2.21.4.2.4	P-5	Combo Other/>=10 circuits/Dispatch In/TN(hours)
B.2.21.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(hours)
B.2.21.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(hours)
B.2.21.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(hours)
B.2.21.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(hours)
B.2.21.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/TN(hours)
B.2.21.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/TN(hours)
B.2.21.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/TN(hours)
B.2.21.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/TN(hours)
B.2.21.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/TN(hours)
B.2.21.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/TN(hours)
B.2.21.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/TN(hours)
B.2.21.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/TN(hours)
B.2.21.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/TN(hours)
B.2.21.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(hours)
B.2.21.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/TN(hours)
B.2.21.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(hours)
B.2.21.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(hours)
B.2.21.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN(hours)
B.2.21.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(hours)
B.2.21.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN(hours)
B.2.21.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(hours)

Benchmark / Analog

R&B
R&B
R&B (POTS)
R&B (POTS)
R&B (POTS)
R&B (POTS)
R&B (POTS)
R&B (POTS)
R&B (POTS)
R&B (POTS)
Digital Loop < DS1
Digital Loop < DS1
Digital Loop < DS1
Digital Loop < DS1
Digital Loop >= DS1
Digital Loop >= DS1
Digital Loop >= DS1
Digital Loop >= DS1

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
10.31%	97						
3.77%	53						
7.87%	27,585						
3.76%	308,052	0.00%	2		0.13452	0.2795	YES
11.24%	89						
0.00%	2						
7.87%	27,585						
3.76%	308,052						
11.24%	89						
0.00%	2						
7.36%	4,035	5.18%	367		0.01424	1.5336	YES
3.53%	851						
0.00%	7	0.00%	1		0.00000		YES
1.51%	463	3.74%	214		0.01009	-2.2073	NO
0.89%	337						
0.00%	18						

R&B (POTS)
R&B (POTS)
R&B (POTS)
R&B (POTS)
DS1/ DS3 - Interoffice
DS1/ DS3 - Interoffice
DS1/ DS3 - Interoffice
DS1/ DS3 - Interoffice

1.98	15,298			15.589			
1.32	206,678			6.862			
0.99	57			3.775			
0.75	5			0.192			
80.02	557			304.428			
2.00	15,491	0.38	208	15.594	1.08850	1.4893	YES
1.32	207,493	0.86	3,414	6.869	0.11852	3.8233	YES
1.82	99,204	0.71	1,813	8.275	0.19610	5.6562	YES
0.85	108,289	1.03	1,601	5.218	0.13137	-1.3725	YES
0.98	63	0.12	5	3.649	1.69545	0.5090	YES
6.17	41	0.93	2	24.920	18.04548	0.2909	YES
10.57	23	0.80	1	32.909	33.61660	0.2906	YES
0.56	18	1.05	1	0.276	0.28325	-1.7397	NO
9.10	16,393			94.539			
1.08	64			3.706			
2.39	1,529	13.84	38	12.202	2.00387	-5.7162	NO
0.92	1,072			6.506			
0.02	1			0.000			
44.63	223	14.98	1	139.932	140.24500	0.2114	YES
4.12	370			14.287			
2.39	1,529			12.202			
0.92	1,072			6.506			
0.02	1			0.000			
2.00	15,491	36.59	104	15.594	1.53426	-22.5451	NO
2.00	15,491			15.594			
0.98	63			3.649			
0.98	63			3.649			
1.98	15,298			15.589			
0.85	107,876			5.225			
0.99	57			3.775			
0.65	2			0.325			
2.00	15,491			15.594			

R&B (POTS) excl SB Or
R&B (POTS) excl SB Or
R&B (POTS) excl SB Or
R&B (POTS) excl SB Or
R&B - Disp

B.2.21.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(hours)
B.2.21.10.2.1	P-5	2W Analog Loop w/INP Design/>>=10 circuits/Dispatch/TN(hours)
B.2.21.10.2.2	P-5	2W Analog Loop w/INP Design/>>=10 circuits/Non-Dispatch/TN(hours)
B.2.21.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(hours)
B.2.21.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN(hours)
B.2.21.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>>=10 circuits/Dispatch/TN(hours)
B.2.21.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>>=10 circuits/Dispatch In/TN(hours)
B.2.21.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(hours)
B.2.21.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(hours)
B.2.21.12.2.1	P-5	2W Analog Loop w/LNP Design/>>=10 circuits/Dispatch/TN(hours)
B.2.21.12.2.2	P-5	2W Analog Loop w/LNP Design/>>=10 circuits/Non-Dispatch/TN(hours)
B.2.21.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(hours)
B.2.21.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN(hours)
B.2.21.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>>=10 circuits/Dispatch/TN(hours)
B.2.21.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>>=10 circuits/Dispatch In/TN(hours)
B.2.21.14.1.1	P-5	Other Design/<10 circuits/Dispatch/TN(hours)
B.2.21.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/TN(hours)
B.2.21.14.2.1	P-5	Other Design/>>=10 circuits/Dispatch/TN(hours)
B.2.21.14.2.2	P-5	Other Design/>>=10 circuits/Non-Dispatch/TN(hours)
B.2.21.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/TN(hours)
B.2.21.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/TN(hours)
B.2.21.15.2.1	P-5	Other Non-Design/>>=10 circuits/Dispatch/TN(hours)
B.2.21.15.2.2	P-5	Other Non-Design/>>=10 circuits/Non-Dispatch/TN(hours)
B.2.21.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/TN(hours)
B.2.21.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/TN(hours)
B.2.21.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/TN(hours)
B.2.21.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(hours)
B.2.21.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/TN(hours)
B.2.21.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(hours)
B.2.21.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/TN(hours)
B.2.21.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(hours)
B.2.21.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/TN(hours)
B.2.21.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(hours)
B.2.21.18.2.1	P-5	Digital Loop < DS1/>>=10 circuits/Dispatch/TN(hours)
B.2.21.18.2.2	P-5	Digital Loop < DS1/>>=10 circuits/Non-Dispatch/TN(hours)
B.2.21.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/TN(hours)
B.2.21.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(hours)
B.2.21.19.2.1	P-5	Digital Loop >= DS1/>>=10 circuits/Dispatch/TN(hours)
B.2.21.19.2.2	P-5	Digital Loop >= DS1/>>=10 circuits/Non-Dispatch/TN(hours)

B.2.22.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/TN(hours)
B.2.22.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/TN(hours)
B.2.22.1.2	P-5	Switch Ports/>=10 circuits/Dispatch/TN(hours)
B.2.22.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/TN(hours)
B.2.22.2.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/TN(hours)
B.2.22.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(hours)
B.2.22.2.1.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/TN(hours)
B.2.22.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(hours)
B.2.22.3.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/TN(hours)
B.2.22.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(hours)
B.2.22.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN(hours)
B.2.22.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/TN(hours)
B.2.22.3.2	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/TN(hours)
B.2.22.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(hours)
B.2.22.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN(hours)
B.2.22.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/TN(hours)
B.2.22.4.1	P-5	Combo Other/<10 circuits/Dispatch/TN(hours)
B.2.22.4.1.4	P-5	Combo Other/<10 circuits/Dispatch In/TN(hours)
B.2.22.4.1.5	P-5	Combo Other/>=10 circuits/Dispatch/TN(hours)
B.2.22.4.2	P-5	Combo Other/>=10 circuits/Dispatch In/TN(hours)

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
R&B - Disp	2.00	15,491			15.594			
R&B - Disp	0.98	63			3.649			
R&B - Disp	0.98	63			3.649			
R&B (POTS) excl SB Or	1.98	15,298			15.589			
R&B (POTS) excl SB Or	0.85	107,876			5.225			
R&B (POTS) excl SB Or	0.99	57			3.775			
R&B (POTS) excl SB Or	0.65	2			0.325			
R&B - Disp	2.00	15,491	11.54	69	15.594	1.88150	-5.0698	NO
R&B - Disp	2.00	15,491			15.594			
R&B - Disp	0.98	63	0.13	1	3.649	3.67795	0.2324	YES
R&B - Disp	0.98	63			3.649			
R&B (POTS) excl SB Or	1.98	15,298			15.589			
R&B (POTS) excl SB Or	0.85	107,876			5.225			
R&B (POTS) excl SB Or	0.99	57			3.775			
R&B (POTS) excl SB Or	0.65	2			0.325			
Design	130.95	902			377.935			
Design	53.87	186			86.740			
Design	7.35	1						
Design	0.62	9			0.313			
R&B	2.00	15,491			15.594			
R&B	1.32	207,493			6.869			
R&B	0.98	63			3.649			
R&B	6.17	41			24.920			
R&B (POTS)	1.98	15,298			15.589			
R&B (POTS)	1.32	206,678			6.862			
R&B (POTS)	0.99	57			3.775			
R&B (POTS)	0.75	5			0.192			
R&B (POTS)	1.98	15,298	1.20	4	15.589	7.79532	0.0996	YES
R&B (POTS)	1.32	206,678	113.52	159	6.862	0.54439	-206.1066	NO
R&B (POTS)	0.99	57			3.775			
R&B (POTS)	0.75	5			0.192			
Digital Loop < DS1	16.84	1,976	14.98	1	179.027	179.07239	0.0104	YES
Digital Loop < DS1	1.75	1,458			4.823			
Digital Loop < DS1								
Digital Loop < DS1								
Digital Loop >= DS1	192.04	99	37.52	43	759.139	138.64807	1.1145	YES
Digital Loop >= DS1	63.53	124			47.486			
Digital Loop >= DS1								
Digital Loop >= DS1								

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B.2.22.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(hours)
B.2.22.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(hours)
B.2.22.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(hours)
B.2.22.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(hours)
B.2.22.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/TN(hours)
B.2.22.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/TN(hours)
B.2.22.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/TN(hours)
B.2.22.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/TN(hours)
B.2.22.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/TN(hours)
B.2.22.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/TN(hours)
B.2.22.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/TN(hours)
B.2.22.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/TN(hours)
B.2.22.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/TN(hours)
B.2.22.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(hours)
B.2.22.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/TN(hours)
B.2.22.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(hours)
B.2.22.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(hours)
B.2.22.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN(hours)
B.2.22.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(hours)
B.2.22.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN(hours)
B.2.22.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(hours)
B.2.22.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(hours)
B.2.22.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(hours)
B.2.22.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(hours)
B.2.22.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(hours)
B.2.22.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN(hours)
B.2.22.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN(hours)
B.2.22.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN(hours)
B.2.22.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(hours)
B.2.22.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(hours)
B.2.22.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(hours)
B.2.22.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(hours)
B.2.22.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(hours)
B.2.22.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN(hours)
B.2.22.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(hours)
B.2.22.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN(hours)
B.2.22.14.1.1	P-5	Other Design/<10 circuits/Dispatch/TN(hours)
B.2.22.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/TN(hours)
B.2.22.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/TN(hours)
B.2.22.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/TN(hours)
B.2.22.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/TN(hours)
B.2.22.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/TN(hours)
B.2.22.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/TN(hours)
B.2.22.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/TN(hours)
B.2.22.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/TN(hours)
B.2.22.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/TN(hours)
B.2.22.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/TN(hours)
B.2.22.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(hours)
B.2.22.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/TN(hours)
B.2.22.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(hours)
B.2.22.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/TN(hours)
B.2.22.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(hours)
B.2.22.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/TN(hours)
B.2.22.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(hours)
B.2.22.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/TN(hours)
B.2.22.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(hours)
B.2.22.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/TN(hours)
B.2.22.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(hours)
B.2.22.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(hours)
B.2.22.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(hours)

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Diagnostic			42.16	82				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			60.84	49				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			14.00	21				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			67.65	92				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			24.86	4				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			87.36	2				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			32.98	100				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			56.18	10				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			18.42	1				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			12.49	13				Diagnostic
Diagnostic			21.43	191				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			49.48	126				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			43.13	112				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic

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B.2.24.15.2.2	P-10	Other Non-Design/>>=10 circuits/Non-Dispatch/TN(days)
B.2.24.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN(days)
B.2.24.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN(days)
B.2.24.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN(days)
B.2.24.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)
B.2.24.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/TN(days)
B.2.24.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(days)
B.2.24.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/TN(days)
B.2.24.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)
B.2.24.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN(days)
B.2.24.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(days)
B.2.24.18.2.1	P-10	Digital Loop < DS1/>>=10 circuits/Dispatch/TN(days)
B.2.24.18.2.2	P-10	Digital Loop < DS1/>>=10 circuits/Non-Dispatch/TN(days)
B.2.24.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN(days)
B.2.24.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(days)
B.2.24.19.2.1	P-10	Digital Loop >= DS1/>>=10 circuits/Dispatch/TN(days)
B.2.24.19.2.2	P-10	Digital Loop >= DS1/>>=10 circuits/Non-Dispatch/TN(days)

B.2.25.1.1.2	P-10	Switch Ports/<10 circuits/Dispatch/TN(days)
B.2.25.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN(days)
B.2.25.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN(days)
B.2.25.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN(days)
B.2.25.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN(days)
B.2.25.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(days)
B.2.25.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN(days)
B.2.25.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(days)
B.2.25.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN(days)
B.2.25.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(days)
B.2.25.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN(days)
B.2.25.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(days)
B.2.25.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN(days)
B.2.25.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN(days)
B.2.25.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN(days)
B.2.25.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN(days)
B.2.25.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(days)
B.2.25.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(days)
B.2.25.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(days)
B.2.25.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(days)
B.2.25.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN(days)
B.2.25.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN(days)
B.2.25.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN(days)
B.2.25.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN(days)
B.2.25.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN(days)
B.2.25.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN(days)
B.2.25.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN(days)
B.2.25.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN(days)
B.2.25.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN(days)
B.2.25.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(days)
B.2.25.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN(days)
B.2.25.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.25.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(days)
B.2.25.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN(days)
B.2.25.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(days)
B.2.25.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.25.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(days)
B.2.25.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(days)
B.2.25.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(days)
B.2.25.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.25.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(days)
B.2.25.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN(days)

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**Benchmark /
Analog**

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
							Diagnostic
		7.07	15				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		6.50	68				Diagnostic
							Diagnostic
		1.00	1				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		16.00	1				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic

[illegible]

							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		6.00	7				Diagnostic
		4.08	37				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		7.46	56				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		13.65	31				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic

B.2.26.7.1.2	P-10	Line Sharing<10 circuits/Non-Dispatch/TN(days)
B.2.26.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN(days)
B.2.26.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN(days)
B.2.26.8.1.1	P-10	2W Analog Loop Design<10 circuits/Dispatch/TN(days)
B.2.26.8.1.2	P-10	2W Analog Loop Design<10 circuits/Non-Dispatch/TN(days)
B.2.26.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN(days)
B.2.26.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.26.9.1.1	P-10	2W Analog Loop Non-Design<10 circuits/Dispatch/TN(days)
B.2.26.9.1.2	P-10	2W Analog Loop Non-Design<10 circuits/Non-Dispatch/TN(days)
B.2.26.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(days)
B.2.26.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.26.10.1.1	P-10	2W Analog Loop w/INP Design<10 circuits/Dispatch/TN(days)
B.2.26.10.1.2	P-10	2W Analog Loop w/INP Design<10 circuits/Non-Dispatch/TN(days)
B.2.26.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(days)
B.2.26.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.26.11.1.1	P-10	2W Analog Loop w/INP Design<10 circuits/Dispatch/TN(days)
B.2.26.11.1.2	P-10	2W Analog Loop w/INP Non-Design<10 circuits/Non-Dispatch/TN(days)
B.2.26.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN(days)
B.2.26.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.26.12.1.1	P-14	2W Analog Loop w/LNP Design<10 circuits/Dispatch/TN(days)
B.2.26.12.1.2	P-14	2W Analog Loop w/LNP Design<10 circuits/Non-Dispatch/TN(days)
B.2.26.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(days)
B.2.26.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.26.13.1.1	P-14	2W Analog Loop w/LNP Non-Design<10 circuits/Dispatch/TN(days)
B.2.26.13.1.2	P-14	2W Analog Loop w/LNP Non-Design<10 circuits/Non-Dispatch/TN(days)
B.2.26.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(days)
B.2.26.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.26.14.1.1	P-10	Other Design<10 circuits/Dispatch/TN(days)
B.2.26.14.1.2	P-10	Other Design<10 circuits/Non-Dispatch/TN(days)
B.2.26.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN(days)
B.2.26.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.26.15.1.1	P-10	Other Non-Design<10 circuits/Dispatch/TN(days)
B.2.26.15.1.2	P-10	Other Non-Design<10 circuits/Non-Dispatch/TN(days)
B.2.26.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN(days)
B.2.26.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.26.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN(days)
B.2.26.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN(days)
B.2.26.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN(days)
B.2.26.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)
B.2.26.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/TN(days)
B.2.26.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(days)
B.2.26.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/TN(days)
B.2.26.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)
B.2.26.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN(days)
B.2.26.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(days)
B.2.26.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN(days)
B.2.26.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(days)
B.2.26.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN(days)
B.2.26.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(days)
B.2.26.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(days)
B.2.26.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(days)

B.2.28.1.1.1	P-10	Switch Ports<10 circuits/Dispatch/TN(days)
B.2.28.1.1.2	P-10	Switch Ports<10 circuits/Non-Dispatch/TN(days)
B.2.28.1.2.1	P-10	Switch Ports>=10 circuits/Dispatch/TN(days)
B.2.28.1.2.2	P-10	Switch Ports>=10 circuits/Non-Dispatch/TN(days)
B.2.28.2.1.1	P-10	Local Interoffice Transport<10 circuits/Dispatch/TN(days)
B.2.28.2.1.2	P-10	Local Interoffice Transport<10 circuits/Non-Dispatch/TN(days)
B.2.28.2.2.1	P-10	Local Interoffice Transport>=10 circuits/Dispatch/TN(days)
B.2.28.2.2.2	P-10	Local Interoffice Transport>=10 circuits/Non-Dispatch/TN(days)

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Diagnostic			5.79	19				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			7.88	58				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			9.50	2				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			9.00	1				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			7.72	57				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			8.83	6				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			8.00	1				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			27.00	2				Diagnostic
Diagnostic			1.68	131				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			9.50	84				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			7.42	79				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic

[illegible]

B.2.28.3.1.1	P-10	Loop + Port Combinations<10 circuits/Dispatch/TN(days)
B.2.28.3.1.2	P-10	Loop + Port Combinations<10 circuits/Non-Dispatch/TN(days)
B.2.28.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN(days)
B.2.28.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(days)
B.2.28.4.1.1	P-10	Combo Other<10 circuits/Dispatch/TN(days)
B.2.28.4.1.2	P-10	Combo Other<10 circuits/Non-Dispatch/TN(days)
B.2.28.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN(days)
B.2.28.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN(days)
B.2.28.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(days)
B.2.28.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(days)
B.2.28.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(days)
B.2.28.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(days)
B.2.28.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN(days)
B.2.28.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN(days)
B.2.28.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN(days)
B.2.28.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN(days)
B.2.28.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN(days)
B.2.28.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN(days)
B.2.28.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN(days)
B.2.28.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN(days)
B.2.28.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN(days)
B.2.28.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(days)
B.2.28.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN(days)
B.2.28.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.28.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(days)
B.2.28.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN(days)
B.2.28.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(days)
B.2.28.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.28.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(days)
B.2.28.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(days)
B.2.28.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(days)
B.2.28.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.28.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(days)
B.2.28.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN(days)
B.2.28.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN(days)
B.2.28.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.28.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(days)
B.2.28.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(days)
B.2.28.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(days)
B.2.28.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.28.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(days)
B.2.28.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN(days)
B.2.28.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(days)
B.2.28.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.28.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN(days)
B.2.28.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN(days)
B.2.28.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN(days)
B.2.28.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.28.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN(days)
B.2.28.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN(days)
B.2.28.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN(days)
B.2.28.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.28.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN(days)
B.2.28.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN(days)
B.2.28.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN(days)
B.2.28.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)
B.2.28.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/TN(days)
B.2.28.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(days)
B.2.28.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/TN(days)
B.2.28.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)
B.2.28.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN(days)

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**Benchmark /
Analog**

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B.2.29.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN(days)
B.2.29.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN(days)
B.2.29.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN(days)
B.2.29.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN(days)
B.2.29.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN(days)
B.2.29.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(days)
B.2.29.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN(days)
B.2.29.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(days)
B.2.29.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN(days)
B.2.29.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(days)
B.2.29.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN(days)
B.2.29.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(days)
B.2.29.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN(days)
B.2.29.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN(days)
B.2.29.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN(days)
B.2.29.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN(days)
B.2.29.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(days)
B.2.29.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(days)
B.2.29.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(days)
B.2.29.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(days)
B.2.29.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN(days)
B.2.29.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN(days)
B.2.29.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN(days)
B.2.29.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN(days)
B.2.29.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN(days)
B.2.29.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN(days)
B.2.29.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN(days)
B.2.29.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN(days)
B.2.29.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN(days)
B.2.29.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(days)
B.2.29.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN(days)
B.2.29.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.29.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(days)
B.2.29.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN(days)
B.2.29.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(days)
B.2.29.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.29.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(days)
B.2.29.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(days)
B.2.29.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(days)
B.2.29.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.29.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(days)
B.2.29.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN(days)
B.2.29.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN(days)
B.2.29.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.29.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(days)
B.2.29.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(days)
B.2.29.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(days)
B.2.29.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.29.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(days)
B.2.29.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN(days)
B.2.29.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(days)
B.2.29.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN(days)

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**Benchmark /
Analog**

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		6.34	65				Diagnostic
							Diagnostic
		1.00	1				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		16.00	1				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic

[illegible]

							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		6.00	7				Diagnostic
		4.08	37				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		7.49	51				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		13.65	31				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		5.79	19				Diagnostic
							Diagnostic
		7.95	56				Diagnostic
							Diagnostic
							Diagnostic
		9.50	2				Diagnostic
							Diagnostic

Benchmark / Analog

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
		9.00	1				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		7.70	56				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		8.83	6				Diagnostic
							Diagnostic
							Diagnostic
		8.00	1				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		27.00	2				Diagnostic
		1.21	128				Diagnostic
							Diagnostic
		9.65	79				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		7.42	79				Diagnostic
							Diagnostic
							Diagnostic

$\geq 95\%$ w in 15 min

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>= 95% of requests
>= 95% of requests

		98.08%	104				YES

>= 95%
>= 95%
>= 95%
>= 95%
>= 95%
>= 95%
>= 95%
>= 95%

		95.04%	262				YES
		96.50%	143				YES
		100.00%	1				YES
		50.00%	4				NO
		81.03%	58				NO
		71.18%	406				NO
		50.00%	4				NO

Missed Repair Appointments

BellSouth Monthly State Summary **Tennessee, September 2001**

B.3.1.1.1	M&R-1	Switch Ports/Dispatch/TN(%)
B.3.1.1.2	M&R-1	Switch Ports/Non-Dispatch/TN(%)
B.3.1.2.1	M&R-1	Local Interoffice Transport/Dispatch/TN(%)
B.3.1.2.2	M&R-1	Local Interoffice Transport/Non-Dispatch/TN(%)
B.3.1.3.1	M&R-1	Loop + Port Combinations/Dispatch/TN(%)
B.3.1.3.2	M&R-1	Loop + Port Combinations/Non-Dispatch/TN(%)
B.3.1.4.1	M&R-1	Combo Other/Dispatch/TN(%)
B.3.1.4.2	M&R-1	Combo Other/Non-Dispatch/TN(%)
B.3.1.5.1	M&R-1	xDSL (ADSL, HDSL and UCL)/Dispatch/TN(%)
B.3.1.5.2	M&R-1	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN(%)
B.3.1.6.1	M&R-1	UNE ISDN/Dispatch/TN(%)
B.3.1.6.2	M&R-1	UNE ISDN/Non-Dispatch/TN(%)
B.3.1.7.1	M&R-1	Line Sharing/Dispatch/TN(%)
B.3.1.7.2	M&R-1	Line Sharing/Non-Dispatch/TN(%)
B.3.1.8.1	M&R-1	2W Analog Loop Design/Dispatch/TN(%)
B.3.1.8.2	M&R-1	2W Analog Loop Design/Non-Dispatch/TN(%)
B.3.1.9.1	M&R-1	2W Analog Loop Non-Design/Dispatch/TN(%)
B.3.1.9.2	M&R-1	2W Analog Loop Non-Design/Non-Dispatch/TN(%)
B.3.1.10.1	M&R-1	Other Design/Dispatch/TN(%)
B.3.1.10.2	M&R-1	Other Design/Non-Dispatch/TN(%)
B.3.1.11.1	M&R-1	Other Non-Design/Dispatch/TN(%)
B.3.1.11.2	M&R-1	Other Non-Design/Non-Dispatch/TN(%)
B.3.1.12.1	M&R-1	LNP (Standalone)/Dispatch/TN(%)
B.3.1.12.2	M&R-1	LNP (Standalone)/Non-Dispatch/TN(%)

Customer Trouble Report Rate

B.3.2.1.1	M&R-2	Switch Ports/Dispatch/TN(%)
B.3.2.1.2	M&R-2	Switch Ports/Non-Dispatch/TN(%)
B.3.2.2.1	M&R-2	Local Interoffice Transport/Dispatch/TN(%)
B.3.2.2.2	M&R-2	Local Interoffice Transport/Non-Dispatch/TN(%)
B.3.2.3.1	M&R-2	Loop + Port Combinations/Dispatch/TN(%)
B.3.2.3.2	M&R-2	Loop + Port Combinations/Non-Dispatch/TN(%)
B.3.2.4.1	M&R-2	Combo Other/Dispatch/TN(%)
B.3.2.4.2	M&R-2	Combo Other/Non-Dispatch/TN(%)
B.3.2.5.1	M&R-2	xDSL (ADSL, HDSL and UCL)/Dispatch/TN(%)
B.3.2.5.2	M&R-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN(%)
B.3.2.6.1	M&R-2	UNE ISDN/Dispatch/TN(%)
B.3.2.6.2	M&R-2	UNE ISDN/Non-Dispatch/TN(%)
B.3.2.7.1	M&R-2	Line Sharing/Dispatch/TN(%)
B.3.2.7.2	M&R-2	Line Sharing/Non-Dispatch/TN(%)
B.3.2.8.1	M&R-2	2W Analog Loop Design/Dispatch/TN(%)
B.3.2.8.2	M&R-2	2W Analog Loop Design/Non-Dispatch/TN(%)
B.3.2.9.1	M&R-2	2W Analog Loop Non-Design/Dispatch/TN(%)
B.3.2.9.2	M&R-2	2W Analog Loop Non-Design/Non-Dispatch/TN(%)
B.3.2.10.1	M&R-2	Other Design/Dispatch/TN(%)
B.3.2.10.2	M&R-2	Other Design/Non-Dispatch/TN(%)
B.3.2.11.1	M&R-2	Other Non-Design/Dispatch/TN(%)
B.3.2.11.2	M&R-2	Other Non-Design/Non-Dispatch/TN(%)
B.3.2.12.1	M&R-2	LNP (Standalone)/Dispatch/TN(%)
B.3.2.12.2	M&R-2	LNP (Standalone)/Non-Dispatch/TN(%)

Maintenance Average Duration

B.3.3.1.1	M&R-3	Switch Ports/Dispatch/TN(hours)
B.3.3.1.2	M&R-3	Switch Ports/Non-Dispatch/TN(hours)
B.3.3.2.1	M&R-3	Local Interoffice Transport/Dispatch/TN(hours)
B.3.3.2.2	M&R-3	Local Interoffice Transport/Non-Dispatch/TN(hours)
B.3.3.3.1	M&R-3	Loop + Port Combinations/Dispatch/TN(hours)
B.3.3.3.2	M&R-3	Loop + Port Combinations/Non-Dispatch/TN(hours)
B.3.3.4.1	M&R-3	Combo Other/Dispatch/TN(hours)
B.3.3.4.2	M&R-3	Combo Other/Non-Dispatch/TN(hours)
B.3.3.5.1	M&R-3	xDSL (ADSL, HDSL and UCL)/Dispatch/TN(hours)

Benchmark / Analog

R&B (POTS)
R&B (POTS)
DS1/DS3
DS1/DS3
R&B
R&B
R&B&D - Disp
R&B&D - Disp
ADSL to Retail
ADSL to Retail
ISDN - BRI
ISDN - BRI
ADSL to Retail
ADSL to Retail
R&B - Disp
R&B - Disp
R&B (POTS) excl SB FT
R&B (POTS) excl SB FT
Design
Design
R&B
R&B
R&B (POTS)
R&B (POTS)

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
7.48%	49,055						
2.04%	26,422						
0.73%	411	0.00%	0				YES
0.35%	287	0.00%	4	0.02967	0.1174		YES
7.54%	49,564	6.62%	740	0.00978	0.9428		YES
2.07%	26,676	4.66%	365	0.00750	-3.4501		NO
7.39%	51,010	0.00%	4	0.13078	0.5648		YES
7.39%	51,010	0.00%	2	0.18495	0.3994		YES
58.64%	220	5.56%	18	0.12074	4.3965		YES
3.96%	656	0.00%	14	0.05270	0.7521		YES
14.85%	330	11.11%	27	0.07118	0.5251		YES
5.26%	380	0.00%	16	0.05699	0.9236		YES
58.64%	220	0.00%	3	0.28627	2.0483		YES
3.96%	656	0.00%	10	0.06216	0.6376		YES
7.54%	49,564	5.34%	281	0.01580	1.3961		YES
7.54%	49,564	2.80%	107	0.02556	1.8546		YES
7.42%	48,859	0.00%	1	0.26209	0.2831		YES
2.02%	23,549	0.00%	1	0.14073	0.1436		YES
4.38%	1,642	0.00%	1	0.20482	0.2141		YES
2.48%	1,693	0.00%	1	0.15559	0.1594		YES
7.54%	49,564	18.18%	11	0.07964	-1.3358		YES
2.07%	26,676	0.00%	13	0.03949	0.5240		YES
7.48%	49,055						
2.04%	26,422						

R&B (POTS)
R&B (POTS)
DS1/DS3
DS1/DS3
R&B
R&B
R&B&D - Disp
R&B&D - Disp
ADSL to Retail
ADSL to Retail
ISDN - BRI
ISDN - BRI
ADSL to Retail
ADSL to Retail
R&B - Disp
R&B - Disp
R&B (POTS) excl SB FT
R&B (POTS) excl SB FT
Design
Design
R&B
R&B
R&B (POTS)
R&B (POTS)

2.02%	2,429,232						
1.09%	2,429,232						
1.88%	21,865	0.00%	149	0.01127	1.6679		YES
1.31%	21,865	2.68%	149	0.00942	-1.4568		YES
1.93%	2,564,250	1.66%	44,632	0.00066	4.1411		YES
1.04%	2,564,250	0.82%	44,632	0.00049	4.5692		YES
1.71%	2,976,082	0.83%	481	0.00597	1.4781		YES
1.71%	2,976,082	0.42%	481	0.00597	2.1746		YES
0.56%	39,059	0.91%	1,983	0.00173	-1.9939		NO
1.68%	39,059	0.71%	1,983	0.00298	3.2633		YES
1.42%	23,230	1.36%	1,988	0.00279	0.2241		YES
1.64%	23,230	0.80%	1,988	0.00299	2.7804		YES
0.56%	39,059	0.74%	408	0.00373	-0.4606		YES
1.68%	39,059	2.45%	408	0.00645	-1.1962		YES
1.93%	2,564,250	0.64%	44,008	0.00067	19.3653		YES
1.93%	2,564,250	0.24%	44,008	0.00067	25.2807		YES
2.01%	2,429,232	1.30%	77	0.01616	0.4409		YES
0.97%	2,429,232	1.30%	77	0.01122	-0.2935		YES
0.40%	411,832	0.18%	549	0.00270	0.8030		YES
0.41%	411,832	0.18%	549	0.00274	0.8361		YES
1.93%	2,564,250	0.81%	1,357	0.00378	2.9728		YES
1.04%	2,564,250	0.96%	1,357	0.00277	0.2972		YES
2.02%	2,429,232						
1.09%	2,429,232						

R&B (POTS)
R&B (POTS)
DS1/DS3
DS1/DS3
R&B
R&B
R&B&D - Disp
R&B&D - Disp
ADSL to Retail

31.05	49,055			29.724			
13.02	26,422			20.476			
4.36	411	0.00	0	3.803			YES
2.24	287	3.51	4	3.132	1.57688	-0.8080	YES
30.84	49,564	12.73	740	29.668	1.09874	16.4793	YES
12.99	26,676	3.36	365	20.408	1.07548	8.9536	YES
30.07	51,010	7.28	4	29.540	14.77033	1.5430	YES
30.07	51,010	0.93	2	29.540	20.88799	1.3949	YES
74.82	220	7.61	18	59.105	14.48984	4.6384	YES

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B.3.3.5.2	M&R-3	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN(hours)	ADSL to Retail	6.23	656	2.09	14	24.291	6.56087	0.6309	YES
B.3.3.6.1	M&R-3	UNE ISDN/Dispatch/TN(hours)	ISDN - BRI	13.49	330	8.40	27	17.707	3.54432	1.4348	YES
B.3.3.6.2	M&R-3	UNE ISDN/Non-Dispatch/TN(hours)	ISDN - BRI	5.49	380	3.12	16	15.501	3.95610	0.5981	YES
B.3.3.7.1	M&R-3	Line Sharing/Dispatch/TN(hours)	ADSL to Retail	74.82	220	34.96	3	59.105	34.35605	1.1601	YES
B.3.3.7.2	M&R-3	Line Sharing/Non-Dispatch/TN(hours)	ADSL to Retail	6.23	656	7.54	10	24.291	7.73972	-0.1697	YES
B.3.3.8.1	M&R-3	2W Analog Loop Design/Dispatch/TN(hours)	R&B - Disp	30.84	49,564	8.84	281	29.668	1.77488	12.3954	YES
B.3.3.8.2	M&R-3	2W Analog Loop Design/Non-Dispatch/TN(hours)	R&B - Disp	30.84	49,564	4.24	107	29.668	2.87125	9.2650	YES
B.3.3.9.1	M&R-3	2W Analog Loop Non-Design/Dispatch/TN(hours)	R&B (POTS) excl SB FT	31.06	48,859	2.88	1	29.737	29.73770	0.9474	YES
B.3.3.9.2	M&R-3	2W Analog Loop Non-Design/Non-Dispatch/TN(hours)	R&B (POTS) excl SB FT	13.76	23,549	21.97	1	21.255	21.25505	-0.3861	YES
B.3.3.10.1	M&R-3	Other Design/Dispatch/TN(hours)	Design	6.76	1,642	4.02	1	9.828	9.83109	0.2793	YES
B.3.3.10.2	M&R-3	Other Design/Non-Dispatch/TN(hours)	Design	4.11	1,693	1.43	1	11.620	11.62293	0.2301	YES
B.3.3.11.1	M&R-3	Other Non-Design/Dispatch/TN(hours)	R&B	30.84	49,564	15.37	11	29.668	8.94635	1.7291	YES
B.3.3.11.2	M&R-3	Other Non-Design/Non-Dispatch/TN(hours)	R&B	12.99	26,676	2.02	13	20.408	5.66151	1.9374	YES
B.3.3.12.1	M&R-3	LNP (Standalone)/Dispatch/TN(hours)	R&B (POTS)	31.05	49,055			29.724			
B.3.3.12.2	M&R-3	LNP (Standalone)/Non-Dispatch/TN(hours)	R&B (POTS)	13.02	26,422			20.476			
% Repeat Troubles within 30 Days											
B.3.4.1.1	M&R-4	Switch Ports/Dispatch/TN(%)	R&B (POTS)	23.54%	49,055						
B.3.4.1.2	M&R-4	Switch Ports/Non-Dispatch/TN(%)	R&B (POTS)	19.26%	26,422						
B.3.4.2.1	M&R-4	Local Interoffice Transport/Dispatch/TN(%)	DS1/DS3	33.58%	411	0.00%	0				YES
B.3.4.2.2	M&R-4	Local Interoffice Transport/Non-Dispatch/TN(%)	DS1/DS3	29.27%	287	75.00%	4	0.22908	-1.9963		NO
B.3.4.3.1	M&R-4	Loop + Port Combinations/Dispatch/TN(%)	R&B	23.42%	49,564	18.51%	740	0.01568	3.1285		YES
B.3.4.3.2	M&R-4	Loop + Port Combinations/Non-Dispatch/TN(%)	R&B	19.18%	26,676	13.97%	365	0.02075	2.5090		YES
B.3.4.4.1	M&R-4	Combo Other/Dispatch/TN(%)	R&B&D - Disp	23.90%	51,010	50.00%	4	0.21323	-1.2242		YES
B.3.4.4.2	M&R-4	Combo Other/Non-Dispatch/TN(%)	R&B&D - Disp	23.90%	51,010	50.00%	2	0.30155	-0.8657		YES
B.3.4.5.1	M&R-4	xDSL (ADSL, HDSL and UCL)/Dispatch/TN(%)	ADSL to Retail	36.36%	220	38.89%	18	0.11793	-0.2141		YES
B.3.4.5.2	M&R-4	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN(%)	ADSL to Retail	40.24%	656	7.14%	14	0.13245	2.4991		YES
B.3.4.6.1	M&R-4	UNE ISDN/Dispatch/TN(%)	ISDN - BRI	39.39%	330	29.63%	27	0.09781	0.9983		YES
B.3.4.6.2	M&R-4	UNE ISDN/Non-Dispatch/TN(%)	ISDN - BRI	28.16%	380	0.00%	16	0.11479	2.4531		YES
B.3.4.7.1	M&R-4	Line Sharing/Dispatch/TN(%)	ADSL to Retail	36.36%	220	66.67%	3	0.27962	-1.0837		YES
B.3.4.7.2	M&R-4	Line Sharing/Non-Dispatch/TN(%)	ADSL to Retail	40.24%	656	40.00%	10	0.15625	0.0156		YES
B.3.4.8.1	M&R-4	2W Analog Loop Design/Dispatch/TN(%)	R&B - Disp	23.42%	49,564	16.73%	281	0.02534	2.6423		YES
B.3.4.8.2	M&R-4	2W Analog Loop Design/Non-Dispatch/TN(%)	R&B - Disp	23.42%	49,564	19.63%	107	0.04099	0.9257		YES
B.3.4.9.1	M&R-4	2W Analog Loop Non-Design/Dispatch/TN(%)	R&B (POTS) excl SB FT	23.51%	48,859	100.00%	1	0.42404	-1.8039		NO
B.3.4.9.2	M&R-4	2W Analog Loop Non-Design/Non-Dispatch/TN(%)	R&B (POTS) excl SB FT	19.54%	23,549	0.00%	1	0.39653	0.4928		YES
B.3.4.10.1	M&R-4	Other Design/Dispatch/TN(%)	Design	39.16%	1,642	100.00%	1	0.48826	-1.2461		YES
B.3.4.10.2	M&R-4	Other Design/Non-Dispatch/TN(%)	Design	35.26%	1,693	100.00%	1	0.47793	-1.3545		YES
B.3.4.11.1	M&R-4	Other Non-Design/Dispatch/TN(%)	R&B	23.42%	49,564	27.27%	11	0.12770	-0.3017		YES
B.3.4.11.2	M&R-4	Other Non-Design/Non-Dispatch/TN(%)	R&B	19.18%	26,676	23.08%	13	0.10922	-0.3570		YES
B.3.4.12.1	M&R-4	LNP (Standalone)/Dispatch/TN(%)	R&B (POTS)	23.54%	49,055						
B.3.4.12.2	M&R-4	LNP (Standalone)/Non-Dispatch/TN(%)	R&B (POTS)	19.26%	26,422						
Out of Service > 24 hours											
B.3.5.1.1	M&R-5	Switch Ports/Dispatch/TN(%)	R&B (POTS)	39.87%	31,533						
B.3.5.1.2	M&R-5	Switch Ports/Non-Dispatch/TN(%)	R&B (POTS)	24.42%	9,443						
B.3.5.2.1	M&R-5	Local Interoffice Transport/Dispatch/TN(%)	DS1/DS3	0.73%	411	0.00%	0				YES
B.3.5.2.2	M&R-5	Local Interoffice Transport/Non-Dispatch/TN(%)	DS1/DS3	0.35%	287	0.00%	4	0.02967	0.1174		YES
B.3.5.3.1	M&R-5	Loop + Port Combinations/Dispatch/TN(%)	R&B	39.57%	31,830	13.07%	482	0.02244	11.8081		YES
B.3.5.3.2	M&R-5	Loop + Port Combinations/Non-Dispatch/TN(%)	R&B	24.13%	9,572	1.05%	190	0.03135	7.3624		YES
B.3.5.4.1	M&R-5	Combo Other/Dispatch/TN(%)	R&B&D - Disp	37.85%	33,461	0.00%	4	0.24252	1.5607		YES
B.3.5.4.2	M&R-5	Combo Other/Non-Dispatch/TN(%)	R&B&D - Disp	37.85%	33,461	0.00%	2	0.34297	1.1036		YES
B.3.5.5.1	M&R-5	xDSL (ADSL, HDSL and UCL)/Dispatch/TN(%)	ADSL to Retail	58.64%	220	5.56%	18	0.12074	4.3965		YES
B.3.5.5.2	M&R-5	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN(%)	ADSL to Retail	3.96%	656	0.00%	14	0.05270	0.7521		YES
B.3.5.6.1	M&R-5	UNE ISDN/Dispatch/TN(%)	ISDN - BRI	14.59%	329	11.11%	27	0.07067	0.4922		YES
B.3.5.6.2	M&R-5	UNE ISDN/Non-Dispatch/TN(%)	ISDN - BRI	5.26%	380	0.00%	16	0.05699	0.9236		YES
B.3.5.7.1	M&R-5	Line Sharing/Dispatch/TN(%)	ADSL to Retail	58.64%	220	0.00%	0				YES
B.3.5.7.2	M&R-5	Line Sharing/Non-Dispatch/TN(%)	ADSL to Retail	3.96%	656	0.00%	0				YES
B.3.5.8.1	M&R-5	2W Analog Loop Design/Dispatch/TN(%)	R&B - Disp	39.57%	31,830	5.34%	281	0.02930	11.6832		YES
B.3.5.8.2	M&R-5	2W Analog Loop Design/Non-Dispatch/TN(%)	R&B - Disp	39.57%	31,830	2.80%	107	0.04735	7.7642		YES
B.3.5.9.1	M&R-5	2W Analog Loop Non-Design/Dispatch/TN(%)	R&B (POTS) excl SB FT	39.87%	31,524	0.00%	1	0.48965	0.8143		YES
B.3.5.9.2	M&R-5	2W Analog Loop Non-Design/Non-Dispatch/TN(%)	R&B (POTS) excl SB FT	24.44%	9,431	0.00%	1	0.42976	0.5687		YES

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		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.3.5.10.1	M&R-5	Other Design/Dispatch/TN(%)	Design	4.33%	1,640	0.00%	1	0.20358	0.2127	YES
B.3.5.10.2	M&R-5	Other Design/Non-Dispatch/TN(%)	Design	2.48%	1,693	0.00%	1	0.15559	0.1594	YES
B.3.5.11.1	M&R-5	Other Non-Design/Dispatch/TN(%)	R&B	39.57%	31,830	20.00%	5	0.21870	0.8948	YES
B.3.5.11.2	M&R-5	Other Non-Design/Non-Dispatch/TN(%)	R&B	24.13%	9,572	0.00%	8	0.15134	1.5946	YES
B.3.5.12.1	M&R-5	LNP (Standalone)/Dispatch/TN(%)	R&B (POTS)	39.87%	31,533					
B.3.5.12.2	M&R-5	LNP (Standalone)/Non-Dispatch/TN(%)	R&B (POTS)	24.42%	9,443					
Unbundled Network Elements - Billing										
Invoice Accuracy										
B.4.1	B-1	TN(%)	BST - State	99.00%	\$200,580,143	99.87%	\$1,136,383	0.00009	-92.4671	YES
Mean Time to Deliver Invoices - CRIS										
B.4.2	B-2	Region(business days)	BST - Region	4.35	1	3.74	1,300			YES

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		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Local Interconnection Trunks - Ordering										
C.1.1	% Rejected Service Requests O-7 Local Interconnection Trunks/TN(%)	Diagnostic			55.56%	27				Diagnostic
C.1.2	Reject Interval O-8 Local Interconnection Trunks/TN(%)	>= 85% w in 4 days			86.67%	15				YES
C.1.3	FOC Timeliness O-9 Local Interconnection Trunks/TN(%)	>= 95% w in 10 days			100.00%	24				YES
C.1.4	FOC & Reject Response Completeness O-11 Local Interconnection Trunks/TN(%)	>= 95%			96.00%	25				YES
C.1.5	FOC & Reject Response Completeness (Multiple Responses) O-11 Local Interconnection Trunks/TN(%)	>= 95%								
Local Interconnection Trunks - Provisioning										
C.2.1	Order Completion Interval P-4 Local Interconnection Trunks/TN(days)	Parity w Retail	21.44	34			12.151			
C.2.2	Held Orders P-1 Local Interconnection Trunks/TN(days)	Parity w Retail	0.00	0						
C.2.3	% Jeopardies P-2 Local Interconnection Trunks/TN(%)	Parity w Retail	0.00%	35						
C.2.4	Average Jeopardy Notice Interval P-2 Local Interconnection Trunks/TN(hours)	95% >= 48 hrs	Not Applicable for Trunks							
C.2.5	% Missed Installation Appointments P-3 Local Interconnection Trunks/TN(%)	Parity w Retail	0.00%	34						
C.2.6	% Provisioning Troubles within 30 Days P-9 Local Interconnection Trunks/TN(%)	Parity w Retail	0.00%	1,368	0.00%	127		0.00000		YES
C.2.7	Average Completion Notice Interval P-5 Local Interconnection Trunks/TN(hours)	Parity w Retail	67.41	22			245.855			
C.2.8	Total Service Order Cycle Time P-10 Local Interconnection Trunks/TN(days)	Diagnostic	Under development							
C.2.9	Total Service Order Cycle Time (offered) P-10 Local Interconnection Trunks/TN(days)	Diagnostic	Under development							
C.2.11.1.1	Service Order Accuracy P-11 Local Interconnection Trunks/<10 circuits/Dispatch/TN(%)	>= 95%			96.77%	31				YES
C.2.11.1.2	P-11 Local Interconnection Trunks/<10 circuits/Non-Dispatch/TN(%)	>= 95%			96.15%	26				YES
C.2.11.2.1	P-11 Local Interconnection Trunks/>=10 circuits/Dispatch/TN(%)	>= 95%			100.00%	25				YES
C.2.11.2.2	P-11 Local Interconnection Trunks/>=10 circuits/Non-Dispatch/TN(%)	>= 95%			100.00%	39				YES
Local Interconnection Trunks - Maintenance and Repair										
C.3.1.1	Missed Repair Appointments M&R-1 Local Interconnection Trunks/Dispatch/TN(%)	Parity w Retail	0.00%	0	0.00%	0				YES
C.3.1.2	M&R-1 Local Interconnection Trunks/Non-Dispatch/TN(%)	Parity w Retail	0.00%	33	0.00%	0				YES
C.3.2.1	Customer Trouble Report Rate M&R-2 Local Interconnection Trunks/Dispatch/TN(%)	Parity w Retail	0.00%	164,053	0.00%	46,109		0.00000		YES
C.3.2.2	M&R-2 Local Interconnection Trunks/Non-Dispatch/TN(%)	Parity w Retail	0.02%	164,053	0.00%	46,109		0.00007	2.6907	YES
C.3.3.1	Maintenance Average Duration M&R-3 Local Interconnection Trunks/Dispatch/TN(hours)	Parity w Retail	0.00	0	0.00	0				YES
C.3.3.2	M&R-3 Local Interconnection Trunks/Non-Dispatch/TN(hours)	Parity w Retail	0.38	33	0.00	0	0.806			YES

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		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
% Repeat Troubles within 30 Days										
C.3.4.1	M&R-4	Local Interconnection Trunks/Dispatch/TN(%)	Parity w Retail	0.00%	0	0.00%	0			YES
C.3.4.2	M&R-4	Local Interconnection Trunks/Non-Dispatch/TN(%)	Parity w Retail	3.03%	33	0.00%	0			YES
Out of Service > 24 hours										
C.3.5.1	M&R-5	Local Interconnection Trunks/Dispatch/TN(%)	Parity w Retail	0.00%	0	0.00%	0			YES
C.3.5.2	M&R-5	Local Interconnection Trunks/Non-Dispatch/TN(%)	Parity w Retail	0.00%	33	0.00%	0			YES
Local Interconnection Trunks - Billing										
Invoice Accuracy										
C.4.1	B-1	TN(%)	BST - State	99.00%	\$200,580,143	99.77%	\$3,419,469	0.00005	-141.3817	YES
Mean Time to Deliver Invoices - CABS										
C.4.2	B-2	Region(calendar days)	BST - Region	4.79	1	4.43	3,457			YES
LOCAL INTERCONNECTION TRUNKS - TRUNK BLOCKING										
Trunk Group Performance - Aggregate										
C.5.1	TGP-1	TN	>0.5% dif 2 consec. Hrs			0				YES

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		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Operations Support Systems - Pre-Ordering										
% Interface Availability - CLEC										
D.1.1.1	OSS-2	EDI/Region(%)	>= 99.5%		100.00%					YES
D.1.1.2	OSS-2	HAL/Region(%)	>= 99.5%		100.00%					YES
D.1.1.3	OSS-2	LENS/Region(%)	>= 99.5%		99.88%					YES
D.1.1.4	OSS-2	LEO MAINFRAME/Region(%)	>= 99.5%		100.00%					YES
D.1.1.5	OSS-2	LEO UNIX/Region(%)	>= 99.5%							
D.1.1.6	OSS-2	LESOG/Region(%)	>= 99.5%		100.00%					YES
D.1.1.7	OSS-2	TAG/Region(%)	>= 99.5%		99.96%					YES
D.1.1.8	OSS-2	PSIMS/Region(%)	>= 99.5%		100.00%					YES
% Interface Availability - BST & CLEC										
D.1.2.1	OSS-2	ATLAS/COFFI/Region(%)	>= 99.5%		99.92%					YES
D.1.2.2	OSS-2	BOCRIS/Region(%)	>= 99.5%		99.92%					YES
D.1.2.3	OSS-2	DSAP/Region(%)	>= 99.5%		99.94%					YES
D.1.2.4	OSS-2	RSAG/Region(%)	>= 99.5%		99.90%					YES
D.1.2.5	OSS-2	SOCS/Region(%)	>= 99.5%		99.92%					YES
D.1.2.6	OSS-2	SONGS/Region(%)	>= 99.5%		99.92%					YES
D.1.2.7	OSS-2	DOE/Region(%)	>= 99.5%		100.00%					YES
D.1.2.8	OSS-2	LNP Gateway/Region(%)	>= 99.5%		99.93%					YES
D.1.2.9	OSS-2	COG/Region(%)	>= 99.5%		100.00%					YES
D.1.2.10	OSS-2	DOM/Region(%)	>= 99.5%		100.00%					YES
D.1.2.11	OSS-2	SOG/Region(%)	>= 99.5%		100.00%					YES
Average Response Interval - CLEC (LENS) (BST Measure Includes Additional 2 Seconds)										
D.1.3.1.1	OSS-1	RSAG, by TN/Region (seconds)	RNS - RSAG, by TN + 2 Sec	2.86	2,521,984	1.52	274,584			YES
D.1.3.1.2	OSS-1	RSAG, by TN/Region (seconds)	ROS - RSAG, by TN + 2 Sec	3.17	6,295	1.52	274,584			YES
D.1.3.2.1	OSS-1	RSAG, by ADDR/Region (seconds)	RNS - RSAG, by ADDR + 2 Sec	2.94	7,494,181	1.34	201,016			YES
D.1.3.2.2	OSS-1	RSAG, by ADDR/Region (seconds)	ROS - RSAG, by ADDR + 2 Sec	5.35	603,369	1.34	201,016			YES
D.1.3.3.1	OSS-1	ATLAS/Region (seconds)	RNS - ATLAS + 2 Sec	2.95	660,511	0.97	78,562			YES
D.1.3.3.2	OSS-1	ATLAS/Region (seconds)	ROS - ATLAS + 2 Sec	2.63	246,979	0.97	78,562			YES
D.1.3.4.1	OSS-1	DSAP/Region (seconds)	RNS - DSAP + 2 Sec	2.74	1,192,936	0.69	2,310			YES
D.1.3.4.2	OSS-1	DSAP/Region (seconds)	ROS - DSAP + 2 Sec	2.65	276,940	0.69	2,310			YES
D.1.3.5.1	OSS-1	CRSECSRL/Region (seconds)	RNS - CRSACCTS + 2 Sec	3.43	4,241,777	1.29	979,115			YES
D.1.3.5.2	OSS-1	CRSECSRL/Region (seconds)	ROS - CRSOCSR + 2 Sec	3.10	442,287	1.29	979,115			YES
D.1.3.6.1	OSS-1	COFFI/USOC/Region (seconds)	RNS - OASISBIG + 2 Sec	4.51	8,821,300	0.75	38,316			YES
D.1.3.6.2	OSS-1	COFFI/USOC/Region (seconds)	ROS - OASISBIG + 2 Sec	4.46	565,533	0.75	38,316			YES
D.1.3.7.1	OSS-1	PSIMS/ORB/Region (seconds)	RNS - OASISBIG + 2 Sec	4.51	8,821,300	0.04	75,609			YES
D.1.3.7.2	OSS-1	PSIMS/ORB/Region (seconds)	ROS - OASISBIG + 2 Sec	4.46	565,533	0.04	75,609			YES
Average Response Interval - CLEC (TAG) (BST Measure Includes Additional 2 Seconds)										
D.1.4.1.1	OSS-1	RSAG, by TN/Region (seconds)	RNS - RSAG, by TN + 2 Sec	2.86	2,521,984	1.44	233,416			YES
D.1.4.1.2	OSS-1	RSAG, by TN/Region (seconds)	ROS - RSAG, by TN + 2 Sec	3.17	6,295	1.44	233,416			YES
D.1.4.2.1	OSS-1	RSAG, by ADDR/Region (seconds)	RNS - RSAG, by ADDR + 2 Sec	2.94	7,494,181	1.75	41,368			YES
D.1.4.2.2	OSS-1	RSAG, by ADDR/Region (seconds)	ROS - RSAG, by ADDR + 2 Sec	5.35	603,369	1.75	41,368			YES
D.1.4.3.1	OSS-1	ATLAS - MLH/Region (seconds)	Diagnostic							Diagnostic
D.1.4.3.2	OSS-1	ATLAS - MLH/Region (seconds)	Diagnostic							Diagnostic
D.1.4.4.1	OSS-1	ATLAS - DID/Region (seconds)	Diagnostic			8.03	1			Diagnostic
D.1.4.4.2	OSS-1	ATLAS - DID/Region (seconds)	Diagnostic			8.03	1			Diagnostic
D.1.4.5.1	OSS-1	ATLAS - TN/Region (seconds)	RNS - ATLAS - TN + 2 Sec	2.95	660,511	1.70	7,185			YES
D.1.4.5.2	OSS-1	ATLAS - TN/Region (seconds)	ROS - ATLAS - TN + 2 Sec	2.63	246,979	1.70	7,185			YES
D.1.4.6.1	OSS-1	DSAP/Region (seconds)	RNS - DSAP + 2 Sec	2.74	1,192,936	2.06	56,909			YES
D.1.4.6.2	OSS-1	DSAP/Region (seconds)	ROS - DSAP + 2 Sec	2.65	276,940	2.06	56,909			YES
D.1.4.7.1	OSS-1	HAL/CRIS/Region (seconds)	RNS - CRSACCTS + 2 Sec	3.43	4,241,777	2.62	93,520			YES
D.1.4.7.2	OSS-1	HAL/CRIS/Region (seconds)	ROS - CRSOCSR + 2 Sec	3.10	442,287	2.62	93,520			YES
D.1.4.8.1	OSS-1	CRSEINT/Region(seconds)	RNS - CRSACCTS + 2 sec	This data not applicable after 5-1-2001, see D.1.4.7.1						
D.1.4.8.2	OSS-1	CRSEINT/Region(seconds)	ROS - CRSOCSR + 2 sec	This data not applicable after 5-1-2001, see D.1.4.7.2						
D.1.4.9.1	OSS-1	CRSECSRL/Region(seconds)	RNS - CRSACCTS + 2 sec	This data not applicable after 7-1-2001, see D.1.4.7.1						
D.1.4.9.2	OSS-1	CRSECSRL/Region(seconds)	ROS - CRSOCSR + 2 sec	This data not applicable after 7-1-2001, see D.1.4.7.2						

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		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Operations Support Systems - Maintenance and Repair										
% Interface Availability - BST										
D.2.1.1	OSS-3 TAFI/Region(%)	>= 99.5%	100.00%							YES
% Interface Availability - CLEC										
D.2.2.1	OSS-3 CLEC TAFI/Region(%)	>= 99.5%			100.00%					YES
D.2.2.2	OSS-3 ECTA/Region(%)	>= 99.5%			100.00%					YES
% Interface Availability - BST & CLEC										
D.2.3.1	OSS-3 CRIS/Region(%)	>= 99.5%			99.92%					YES
D.2.3.2	OSS-3 LMOS HOST/Region(%)	>= 99.5%			99.97%					YES
D.2.3.3	OSS-3 LNP/Region(%)	>= 99.5%			100.00%					YES
D.2.3.4	OSS-3 MARCH/Region(%)	>= 99.5%			99.98%					YES
D.2.3.5	OSS-3 OSPCM/Region(%)	>= 99.5%			100.00%					YES
D.2.3.6	OSS-3 Predictor/Region(%)	>= 99.5%			100.00%					YES
D.2.3.7	OSS-3 SOCS/Region(%)	>= 99.5%			99.92%					YES
Average Response Interval										
D.2.4.1.1	OSS-4 CRIS/Region(%) <= 4 Seconds	Parity w Retail	96.22%	1,760,653	95.27%	91,954		0.00065	14.6787	NO
D.2.4.1.2	OSS-4 CRIS/Region(%) <= 10 Seconds	Parity w Retail	99.02%	1,760,653	99.36%	91,954		0.00033	-10.2612	YES
D.2.4.1.3	OSS-4 CRIS/Region(%) > 10 Seconds	Parity w Retail	0.98%	1,760,653	0.64%	91,954		0.00033	10.2612	YES
D.2.4.2.1	OSS-4 DLETH/Region(%) <= 4 Seconds	Parity w Retail	10.68%	50,395	9.30%	785		0.01111	1.2408	YES
D.2.4.2.2	OSS-4 DLETH/Region(%) <= 10 Seconds	Parity w Retail	81.70%	50,395	84.97%	785		0.01391	-2.3468	YES
D.2.4.2.3	OSS-4 DLETH/Region(%) > 10 Seconds	Parity w Retail	18.30%	50,395	15.03%	785		0.01391	2.3468	YES
D.2.4.3.1	OSS-4 DLR/Region(%) <= 4 Seconds	Parity w Retail	6.60%	31,065	18.01%	33,356		0.00196	-58.2862	YES
D.2.4.3.2	OSS-4 DLR/Region(%) <= 10 Seconds	Parity w Retail	88.70%	31,065	95.12%	33,356		0.00250	-25.7146	YES
D.2.4.3.3	OSS-4 DLR/Region(%) > 10 Seconds	Parity w Retail	11.30%	31,065	4.88%	33,356		0.00250	25.7146	YES
D.2.4.4.1	OSS-4 LMOS/Region(%) <= 4 Seconds	Parity w Retail	99.65%	1,760,611	98.77%	92,723		0.00020	44.5473	NO
D.2.4.4.2	OSS-4 LMOS/Region(%) <= 10 Seconds	Parity w Retail	99.79%	1,760,611	99.53%	92,723		0.00016	16.1364	NO
D.2.4.4.3	OSS-4 LMOS/Region(%) > 10 Seconds	Parity w Retail	0.21%	1,760,611	0.47%	92,723		0.00016	-16.1364	NO
D.2.4.5.1	OSS-4 LMOSupd/Region(%) <= 4 Seconds	Parity w Retail	97.95%	1,320,389	95.50%	56,173		0.00061	40.0028	NO
D.2.4.5.2	OSS-4 LMOSupd/Region(%) <= 10 Seconds	Parity w Retail	99.84%	1,320,389	98.29%	56,173		0.00017	88.5141	NO
D.2.4.5.3	OSS-4 LMOSupd/Region(%) > 10 Seconds	Parity w Retail	0.16%	1,320,389	1.71%	56,173		0.00017	-88.5141	NO
D.2.4.6.1	OSS-4 LNP/Region(%) <= 4 Seconds	Parity w Retail	99.78%	125,274	99.74%	5,722		0.00063	0.6738	YES
D.2.4.6.2	OSS-4 LNP/Region(%) <= 10 Seconds	Parity w Retail	99.92%	125,274	99.83%	5,722		0.00038	2.5542	NO
D.2.4.6.3	OSS-4 LNP/Region(%) > 10 Seconds	Parity w Retail	0.08%	125,274	0.17%	5,722		0.00038	-2.5542	NO
D.2.4.7.1	OSS-4 MARCH/Region(%) <= 4 Seconds	Parity w Retail	32.36%	7,535	29.40%	364		0.02511	1.1790	YES
D.2.4.7.2	OSS-4 MARCH/Region(%) <= 10 Seconds	Parity w Retail	32.36%	7,535	29.40%	364		0.02511	1.1790	YES
D.2.4.7.3	OSS-4 MARCH/Region(%) > 10 Seconds	Parity w Retail	67.64%	7,535	70.60%	364		0.02511	-1.1790	YES
D.2.4.8.1	OSS-4 OSPCM/Region(%) <= 4 Seconds	Parity w Retail	42.76%	6,995	44.19%	86		0.05367	-0.2658	YES
D.2.4.8.2	OSS-4 OSPCM/Region(%) <= 10 Seconds	Parity w Retail	97.18%	6,995	94.19%	86		0.01795	1.6701	NO
D.2.4.8.3	OSS-4 OSPCM/Region(%) > 10 Seconds	Parity w Retail	2.82%	6,995	5.81%	86		0.01795	-1.6701	NO
D.2.4.9.1	OSS-4 Predictor/Region(%) <= 4 Seconds	Parity w Retail	19.22%	67,552	27.41%	3,678		0.00667	-12.2636	YES
D.2.4.9.2	OSS-4 Predictor/Region(%) <= 10 Seconds	Parity w Retail	19.22%	67,552	27.41%	3,678		0.00667	-12.2636	YES
D.2.4.9.3	OSS-4 Predictor/Region(%) > 10 Seconds	Parity w Retail	80.78%	67,552	72.59%	3,678		0.00667	12.2636	YES
D.2.4.10.1	OSS-4 SOCS/Region(%) <= 4 Seconds	Parity w Retail	99.85%	239,252	99.89%	14,802		0.00033	-1.2908	YES
D.2.4.10.2	OSS-4 SOCS/Region(%) <= 10 Seconds	Parity w Retail	99.98%	239,252	99.99%	14,802		0.00013	-0.7889	YES
D.2.4.10.3	OSS-4 SOCS/Region(%) > 10 Seconds	Parity w Retail	0.02%	239,252	0.01%	14,802		0.00013	0.7889	YES
D.2.4.11.1	OSS-4 NIW/Region(%) <= 4 Seconds	Parity w Retail	75.21%	66,851	74.39%	3,655		0.00734	1.1129	YES
D.2.4.11.2	OSS-4 NIW/Region(%) <= 10 Seconds	Parity w Retail	98.81%	66,851	98.96%	3,655		0.00184	-0.7968	YES
D.2.4.11.3	OSS-4 NIW/Region(%) > 10 Seconds	Parity w Retail	1.19%	66,851	1.04%	3,655		0.00184	0.7968	YES

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Tennessee, September 2001			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
COLLOCATION - Collocation											
Average Response Time											
E.1.1.1	C-1	Virtual/TN (calendar days)	<= 20 days								
E.1.1.2	C-1	Physical-Caged/TN (business days)	<= 23 days			8	1				YES
E.1.1.3	C-1	Physical-Cageless/TN (business days)	<= 23 days			14	2				YES
Average Arrangement Time											
E.1.2.1	C-2	Virtual-Ordinary/TN (calendar days)	<= 50 days			19	10				YES
E.1.2.2	C-2	Virtual-Extraordinary/TN (calendar days)	<= 75 days								
E.1.2.3	C-2	Physical Caged-Ordinary/TN (calendar days)	<= 90 days			19	4				YES
E.1.2.4	C-2	Physical Cageless-Ordinary/TN (calendar days)	<= 30 days			20	7				YES
E.1.2.5	C-2	Physical Cageless-Extraordinary/TN (calendar days)	<= 90 days								
% Due Dates Missed											
E.1.3.1	C-3	Virtual/TN (%)	< 5% missed			0.00%	10				YES
E.1.3.2	C-3	Physical/TN (%)	< 5% missed			0.00%	11				YES

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		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
General - Flow Through										
% Flow Through Service Requests										
F.1.1.1	O-3	Summary/Region(%)	Diagnostic		86.82%	236,181				Diagnostic
F.1.1.2	O-3	Aggregate/Region(%)	Diagnostic		86.82%	236,181				Diagnostic
F.1.1.3	O-3	Residence/Region(%)	>= 95%		90.39%	165,598				NO
F.1.1.4	O-3	Business/Region(%)	>= 90%		68.47%	5,636				NO
F.1.1.5	O-3	UNE/Region(%)	>= 85%		79.33%	64,940				NO
% Flow Through Service Requests - Achieved										
F.1.2.1	O-3	Summary/Region(%)	Diagnostic		77.69%	263,262				Diagnostic
F.1.2.2	O-3	Aggregate/Region(%)	Diagnostic		77.69%	263,262				Diagnostic
F.1.2.3	O-3	Residence/Region(%)	Diagnostic		82.49%	181,451				Diagnostic
F.1.2.4	O-3	Business/Region(%)	Diagnostic		50.03%	7,714				Diagnostic
F.1.2.5	O-3	UNE/Region(%)	Diagnostic		68.82%	74,097				Diagnostic
% Flow Through Service Requests - LNP										
F.1.3.1	O-3	Summary/Region(%)	>= 85%		86.96%	4,647				YES
F.1.3.2	O-3	Aggregate/Region(%)	>= 85%		86.96%	4,647				YES
F.1.3.3	O-3	Residence/Region(%)	Diagnostic							Diagnostic
F.1.3.4	O-3	Business/Region(%)	Diagnostic							Diagnostic
General - Pre-Ordering										
Loop Makeup Inquiry (Manual)										
F.2.1	PO-1	Loops/TN(%)	>= 95% w in 3 bus days		100.00%	2				YES
Loop Makeup Inquiry (Electronic)										
F.2.2	PO-2	Loops/TN(%)	>= 95% w in 1 min		99.07%	322				YES
General - Ordering										
Service Inquiry with Firm Order										
F.3.1.1	O-10	xDSL (ADSL, HDSL and UCL)/TN(%)	>= 95% w in 5 bus days		100.00%	54				YES
F.3.1.2	O-10	Local Interoffice Transport/TN(%)	>= 95% w in 5 bus days							
General - Ordering										
Average Speed of Answer										
F.4.1	O-12	Region(seconds)	Parity w Retail	178.20	6,077,324	22.12	40,881			YES
General - Maintenance Center										
Average Answer Time										
F.5.1	M&R-6	Region(seconds)	Parity w Retail	82.14	2,175,215	27.35	82,158			YES
General - Operator Services (Toll)										
Average Speed to Answer										
F.6.1	OS-1	TN(seconds)	PBD		6.12					PBD
% Answered in 10 seconds										
F.6.2	OS-2	TN (%)	PBD		76.40%					PBD
General - Directory Assistance										
Average Speed to Answer										
F.7.1	DA-1	TN(seconds)	PBD		7.25					PBD
% Answered in 10 seconds										

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		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
F.7.2	DA-2 TN (%)	PBD			72.40%					PBD
General - E911										
F.8.1	Mean Interval E-3 TN(hours)	PBD			1.39	1,924				PBD
F.8.2	% Accuracy E-2 TN(%)	PBD			91.06%	223,769				PBD
F.8.3	% Timeliness E-1 TN(%)	PBD			100.00%	1,924				PBD
General - Billing										
F.9.1	Usage Data Delivery Accuracy B-3 Region(%)	Parity w Retail	99.88%	4,197	100.00%	15,090		0.00060	-1.9790	YES
F.9.2	Usage Data Delivery Timeliness B-5 Region(%)	Parity w Retail	97.37%	30,110	98.48%	239,167,648		0.00092	-12.0158	YES
F.9.3	Usage Data Delivery Completeness B-4 Region(%)	Parity w Retail	99.12%	30,110	99.78%	239,167,648		0.00054	-12.1711	YES
F.9.4	Mean Time to Deliver Usage B-6 Region(days)	Parity w Retail	3.77	30,110	3.07	239,167,648				YES
F.9.5.1	Recurring Charge Completeness B-7 Resale/TN(%)	Parity w Retail	75.10%	\$8,809,256	98.74%	\$200,148		0.00196	-120.6948	YES
F.9.5.2	B-7 UNE/TN(%)	>= 90%			87.03%	\$162,140				NO
F.9.5.3	B-7 Interconnection/TN(%)	>= 90%			32.04%	\$273,921				NO
F.9.6.1	Non-Recurring Charge Completeness B-8 Resale/TN(%)	Parity w Retail	82.61%	\$11,608,215	98.90%	\$335,899		0.00159	-102.4252	YES
F.9.6.2	B-8 UNE/TN(%)	>= 90%			98.78%	\$466,357				YES
F.9.6.3	B-8 Interconnection/TN(%)	>= 90%			97.08%	\$142,018				YES
General - Change Management										
F.10.1	% Software Release Notices Sent On Time CM-1 TN(%)	>= 95% w in 30 days			100.00%	2				YES
F.10.2	Average Software Release Notice Delay Days CM-2 TN(average)	>= 22 days prior to release								
F.10.3	% Change Management Documentation Sent On Time CM-3A TN(%)	>= 95% w in 30 days								
F.10.4	% Change Management Documentation (Defects, Corrections, etc.) Sent On Time CM-3B TN(%)	>= 95% w in 5 days								
F.10.5	Average Documentation Release Delay Days CM-4 TN(average)	>= 22 days prior to release								
F.10.6	% CLEC Interface Outages Sent within 15 Minutes CM-5 TN(%)	>= 97% w in 15 min			100.00%	24				YES
General - New Business Requests										
F.11.1	% New Business Requests Processed within 30 Business Days BFR-1 Region(%)	>= 90% w in 30 bus days			100.00%	11				YES
F.11.2.1	% Quotes Provided within X Business Days BFR-2A Region(%)	>= 90% w in 10 bus days			42.86%	7				NO
F.11.2.2	BFR-2B Region(%)	>= 90% w in 30 bus days								
F.11.2.3	BFR-2C Region(%)	>= 90% w in 60 bus days								

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Tennessee, September 2001			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
General - Ordering											
Acknowledgement Message Timeliness											
F.12.1.1	O-1	EDI/Region(%)	>= 95% w in 30 min			99.99%	67,850				YES
F.12.1.2	O-1	TAG/Region(%)				100.00%	167,159				YES
Acknowledgement Message Completeness											
F.12.2.1	O-2	EDI/Region(%)	100%			100.00%	67,850				NO
F.12.2.2	O-2	TAG/Region(%)	100%			100.00%	167,159				NO
General - Database Updates											
Average Database Update Interval											
F.13.1.1	D-1	LIDB/TN(hours)	PBD	0.55	18	0.55	18				PBD
F.13.1.2	D-1	Directory Listings/TN(hours)	PBD	0.09	25	0.09	25				PBD
F.13.1.3	D-1	Directory Assistance/TN(hours)	PBD	4.79	25	3.87	25				PBD
% Update Accuracy											
F.13.2.1	D-2	LIDB/TN(%)	>= 95%			89.43%	246				NO
F.13.2.2	D-2	Directory Listings/TN(%)	>= 95%			83.52%	352				NO
F.13.2.3	D-2	Directory Assistance/TN(%)	>= 95%			99.66%	290				YES
% NXXs / LRNs Loaded by LERG Effective Date											
F.13.3	D-3	Region(%)	100%			97.50%	40				NO
General - Network Outage Notification											
Mean Time to Notify CLEC of Major Network Outages											
F.14.1	M&R-7	Region (minutes)	Parity w Retail	2,377	6	903	6				YES

BellSouth Monthly State Summary

Tennessee, September 2001

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
% Completions w/o Notice or < 24 hours (Resale)											
A.2.24.1.1	P-6	Residence/Dispatch/TN (%)	Diagnostic			100.00%	351				Diagnostic
A.2.24.1.2	P-6	Residence/Non-Dispatch/TN (%)	Diagnostic			100.00%	9,167				Diagnostic
A.2.24.2.1	P-6	Business/Dispatch/TN (%)	Diagnostic			100.00%	53				Diagnostic
A.2.24.2.2	P-6	Business/Non-Dispatch/TN (%)	Diagnostic			100.00%	207				Diagnostic
A.2.24.3.1	P-6	Design (Specials)/Dispatch/TN (%)	Diagnostic			100.00%	2				Diagnostic
A.2.24.3.2	P-6	Design (Specials)/Non-Dispatch/TN (%)	Diagnostic			100.00%	8				Diagnostic
A.2.24.4.1	P-6	PBX/Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.24.4.2	P-6	PBX/Non-Dispatch/TN (%)	Diagnostic			100.00%	7				Diagnostic
A.2.24.5.1	P-6	Centrex/Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.24.5.2	P-6	Centrex/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.24.6.1	P-6	ISDN/Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.24.6.2	P-6	ISDN/Non-Dispatch/TN (%)	Diagnostic			100.00%	5				Diagnostic
% Completions w/o Notice or < 24 hours (UNE)											
B.2.32.1.1	P-6	Switch Ports/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.1.2	P-6	Switch Ports/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.2.1	P-6	Local Interoffice Transport/Dispatch/TN (%)	Diagnostic			100.00%	1				Diagnostic
B.2.32.2.2	P-6	Local Interoffice Transport/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.3.1	P-6	Loop + Port Combinations/Dispatch/TN (%)	Diagnostic			100.00%	144				Diagnostic
B.2.32.3.2	P-6	Loop + Port Combinations/Non-Dispatch/TN (%)	Diagnostic			100.00%	2,790				Diagnostic
B.2.32.4.1	P-6	Combo Other/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.4.2	P-6	Combo Other/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.5.1	P-6	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	Diagnostic			100.00%	80				Diagnostic
B.2.32.5.2	P-6	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.6.1	P-6	UNE ISDN/Dispatch/TN (%)	Diagnostic			100.00%	43				Diagnostic
B.2.32.6.2	P-6	UNE ISDN/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.7.1	P-6	Line Sharing/Dispatch/TN (%)	Diagnostic			100.00%	1				Diagnostic
B.2.32.7.2	P-6	Line Sharing/Non-Dispatch/TN (%)	Diagnostic			100.00%	21				Diagnostic
B.2.32.8.1	P-6	2W Analog Loop Design/Dispatch/TN (%)	Diagnostic			100.00%	123				Diagnostic
B.2.32.8.2	P-6	2W Analog Loop Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.9.1	P-6	2W Analog Loop Non-Design/Dispatch/TN (%)	Diagnostic			100.00%	3				Diagnostic
B.2.32.9.2	P-6	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.10.1	P-6	2W Analog Loop w/INP Design/Dispatch/TN (%)	Diagnostic			100.00%	2				Diagnostic
B.2.32.10.2	P-6	2W Analog Loop w/INP Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.11.1	P-6	2W Analog Loop w/INP Non-Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.11.2	P-6	2W Analog Loop w/INP Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.12.1	P-6	2W Analog Loop w/LNP Design/Dispatch/TN (%)	Diagnostic			100.00%	85				Diagnostic
B.2.32.12.2	P-6	2W Analog Loop w/LNP Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.13.1	P-6	2W Analog Loop w/LNP Non-Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.13.2	P-6	2W Analog Loop w/LNP Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.14.1	P-6	Other Design/Dispatch/TN (%)	Diagnostic			100.00%	16				Diagnostic
B.2.32.14.2	P-6	Other Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic

B.2.32.15.	P-6	Other Non-Design/Dispatch/TN (%)	Diagnostic			100.00%	2				Diagnostic
B.2.32.15.	P-6	Other Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.16.	P-6	INP (Standalone)/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.16.	P-6	INP (Standalone)/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.17.	P-6	LNP (Standalone)/Dispatch/TN (%)	Diagnostic			100.00%	1				Diagnostic
B.2.32.17.	P-6	LNP (Standalone)/Non-Dispatch/TN (%)	Diagnostic			100.00%	367				Diagnostic
B.2.32.18.	P-6	Digital Loop < DS1/Dispatch/TN (%)	Diagnostic			100.00%	117				Diagnostic
B.2.32.18.	P-6	Digital Loop < DS1/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.19.	P-6	Digital Loop >= DS1/Dispatch/TN (%)	Diagnostic			100.00%	109				Diagnostic
B.2.32.19.	P-6	Digital Loop >= DS1/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
% Completions w/o Notice or < 24 hours (LIT)											
C.2.10.1	P-6	Local Interconnection Trunks/Dispatch/TN (%)	Diagnostic								Diagnostic
C.2.10.2	P-6	Local Interconnection Trunks/Non-Dispatch/TN (%)	Diagnostic								Diagnostic

BellSouth Monthly State Summary
Tennessee, September 2001
(Georgia Format)

Tennessee, September 2001 (Georgia Format)			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Collocation - Collocation											
Average Response Time											
E.1.1.1	C-1	Virtual/GA (calendar days)	<= 20 days								
E.1.1.2	C-1	Physical/GA (calendar days)	<= 30 days			25	3				YES
Average Arrangement Time											
E.1.2.1	C-2	Virtual/GA (calendar days)	<= 50 days			19	10				YES
E.1.2.2	C-2	Virtual (Extraordinary)/GA (calendar days)	<= 75 days								
E.1.2.3	C-2	Physical Caged/GA (calendar days)	<= 90 days			19	4				YES
E.1.2.4	C-2	Physical Cageless/GA (calendar days)	<= 60 days			20	7				YES
E.1.2.5	C-2	Physical Cageless (Extraordinary)/GA (calendar days)	<= 90 days								YES
% Due Dates Missed											
E.1.3.1	C-3	Virtual/GA (%)	< 5% missed			0.00%	10				YES
E.1.3.2	C-3	Physical/GA (%)	< 5% missed			0.00%	11				YES

		PERCENT ACHIEVED FLOW-THROUGH	PERCENT FLOW THROUGH
CLEC AGGREGATE			
REGION ALL SERVICES		77.71%	86.82%
		FLOW-THROUGH %	
BST AGGREGATE			
REGION			
- RETAIL RESIDENCE		93.70%	
- RETAIL BUSINESS*		TBD	
*NOTE: BellSouth is reinstituting the reporting of business retail flow through as directed by the Georgia Public Service Commission. BellSouth currently has no way to measure flow through for the Regional Operating System (ROS) interface used by business retail. BellSouth retail reports capture all business service requests submitted from all sources, including manually. BellSouth has initiated the development of an accurate report and will reflect this measure as soon as its development is complete			

AGGREGATE ORDER TYPES																
Company Info					LSR PROCESSING					FLOWTHROUGH						
					LESOG											
					Mechanized Interface Used		Manual	Rejects	Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#1		626	0	0	626	90	99	5	432	144	110	34	288	59.02%	66.67%	72.36%
#2		1317	0	0	1317	180	29	7	1101	203	181	22	898	71.33%	81.56%	83.23%
#3		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#4		2	0	0	2	0	0	0	2	2	0	2	0	0.00%	0.00%	0.00%
#5		5	0	0	5	3	0	0	2	0	0	0	2	40.00%	100.00%	100.00%
#6		58	0	0	58	0	10	0	48	11	10	1	37	78.72%	77.08%	78.72%
#7		473	0	0	473	63	34	1	375	57	41	16	318	75.36%	84.80%	88.58%
#8		0	0	10	10	2	2	0	6	3	2	1	3	42.86%	50.00%	60.00%
#9		47	0	0	47	7	1	1	38	18	13	5	20	50.00%	52.63%	60.61%
#10		282	0	0	282	110	28	5	139	45	28	17	94	40.52%	67.63%	77.05%
#11		65	0	0	65	8	13	1	43	14	11	3	29	60.42%	67.44%	72.50%
#12		304	0	0	304	15	19	1	269	23	17	6	246	88.49%	91.45%	93.54%
#13		0	358	0	515	99	51	4	361	128	104	24	233	53.44%	64.54%	69.14%
#14		963	0	0	963	190	70	15	688	304	236	68	384	47.41%	55.81%	61.94%
#15		0	17	0	18	1	6	0	11	9	5	4	2	25.00%	18.18%	28.57%
#16		367	0	0	367	61	52	8	246	53	32	21	193	67.48%	78.46%	85.78%
#17		78	0	0	78	15	15	1	47	11	7	4	36	62.07%	76.60%	83.72%
#18		0	0	42	42	6	18	2	16	4	3	1	12	57.14%	75.00%	80.00%
#19		33	0	0	33	4	4	1	24	8	3	5	16	69.57%	66.67%	84.21%
#20		0	110	0	111	13	24	0	74	10	7	3	64	76.19%	86.49%	90.14%
#21		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#22		848	0	0	848	78	94	4	672	46	32	14	626	85.05%	93.15%	95.14%
#23		0	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#24		0	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#25		0	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#26		17	0	0	87	5	9	0	73	8	7	1	65	84.42%	89.04%	90.28%
#27		527	0	0	527	15	32	0	480	49	31	18	431	90.36%	89.79%	93.29%
#28		493	0	0	493	33	15	2	443	11	7	4	432	91.53%	97.52%	98.41%
#29		0	5	0	5	2	1	0	2	0	0	0	2	50.00%	100.00%	100.00%
#30		1922	0	0	1922	126	161	10	1625	245	201	44	1380	80.84%	84.92%	87.29%
#31		0	621	0	621	55	82	3	481	230	190	40	251	50.60%	52.18%	56.92%
#32		1755	0	0	1755	135	198	11	1411	296	234	62	1115	75.13%	79.02%	82.65%
#33		407	0	0	407	66	41	25	275	127	64	63	148	53.24%	53.82%	69.81%
#34		115	0	0	115	12	13	1	89	9	8	1	80	80.00%	89.89%	90.91%
#35		47	0	0	47	2	1	1	43	4	3	1	39	88.64%	90.70%	92.86%
#36		23	0	0	23	7	2	1	13	1	0	1	12	63.16%	92.31%	100.00%
#37		316	0	0	316	19	25	0	272	18	17	1	254	87.59%	93.38%	93.73%
#38		76	0	0	76	2	12	1	61	4	2	2	57	93.44%	93.44%	96.61%
#39		172	0	0	172	40	7	1	124	39	21	18	85	58.22%	68.55%	80.19%
#40		130	0	0	130	20	14	0	96	2	2	0	94	81.03%	97.92%	97.92%

AGGREGATE ORDER TYPES																
Company Info					LSR PROCESSING					FLOWTHROUGH						
					LESOG											
					Mechanized Interface Used		Manual	Rejects	Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#41		375	0	0	375	31	32	0	312	58	36	22	254	79.13%	81.41%	87.59%
#42		589	0	0	589	57	31	0	501	23	17	6	478	86.59%	95.41%	96.57%
#43		91	0	0	91	33	7	1	50	7	6	1	43	52.44%	86.00%	87.76%
#44		3	0	0	3	1	0	0	2	0	0	0	2	66.67%	100.00%	100.00%
#45		27891	0	0	27891	2459	2289	48	23095	1568	1364	204	21527	84.92%	93.21%	94.04%
#46		80	0	0	80	7	0	0	73	21	15	6	52	70.27%	71.23%	77.61%
#47		11	0	0	11	1	1	0	9	2	2	0	7	70.00%	77.78%	77.78%
#48		5	0	0	5	0	2	0	3	0	0	0	3	100.00%	100.00%	100.00%
#49		6	0	0	6	0	1	0	5	5	4	1	0	0.00%	0.00%	0.00%
#50		4743	0	0	4743	512	601	8	3622	297	235	62	3325	81.66%	91.80%	93.40%
#51		394	0	0	394	27	15	1	351	27	22	5	324	86.86%	92.31%	93.64%
#52		27	0	0	27	2	4	2	19	11	6	5	8	50.00%	42.11%	57.14%
#53		21	0	0	21	4	2	0	15	1	1	0	14	73.68%	93.33%	93.33%
#54		0	106	0	106	70	9	0	27	8	8	0	19	19.59%	70.37%	70.37%
#55		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#56		59	0	0	59	3	2	1	53	11	9	2	42	77.78%	79.25%	82.35%
#57		63	0	0	63	8	2	0	53	0	0	0	53	86.89%	100.00%	100.00%
#58		431	0	0	431	58	40	7	326	125	91	34	201	57.43%	61.66%	68.84%
#59		1	0	0	1	0	0	0	1	1	0	1	0	0.00%	0.00%	0.00%
#60		9	0	0	9	1	2	0	6	0	0	0	6	85.71%	100.00%	100.00%
#61		0	219	0	219	122	11	11	75	35	27	8	40	21.16%	53.33%	59.70%
#62		0	0	3	3	2	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#63		3981	0	0	3981	706	326	55	2894	715	564	151	2179	63.18%	75.29%	79.44%
#64		0	2998	0	2998	92	466	2	2438	432	334	98	2006	82.48%	82.28%	85.73%
#65		96	0	0	96	5	19	0	72	26	23	3	46	62.16%	63.89%	66.67%
#66		0	0	71	71	2	4	1	64	4	2	2	60	93.75%	93.75%	96.77%
#67		47	0	0	47	0	1	0	46	2	2	0	44	95.65%	95.65%	95.65%
#68		0	0	20	20	4	6	0	10	2	0	2	8	66.67%	80.00%	100.00%
#69		43	0	0	43	9	2	0	32	9	4	5	23	63.89%	71.88%	85.19%
#70		325	0	0	325	23	21	1	280	22	18	4	258	86.29%	92.14%	93.48%
#71		153	0	0	158	1	17	5	135	36	16	20	99	85.34%	73.33%	86.09%
#72		12	0	0	12	0	2	0	10	0	0	0	10	100.00%	100.00%	100.00%
#73		481	0	0	481	70	46	3	362	52	41	11	310	73.63%	85.64%	88.32%
#74		0	2	0	2	1	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#75		1367	0	0	1367	262	144	16	945	300	245	55	645	55.99%	68.25%	72.47%
#76		39	0	0	39	7	7	0	25	7	5	2	18	60.00%	72.00%	78.26%
#77		0	0	277	277	2	43	0	232	0	0	0	232	99.15%	100.00%	100.00%
#78		13	0	0	13	0	3	0	10	3	2	1	7	77.78%	70.00%	77.78%
#79		0	0	52	52	30	1	0	21	4	4	0	17	33.33%	80.95%	80.95%
#80		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%

AGGREGATE ORDER TYPES																
Company Info					LSR PROCESSING					FLOWTHROUGH						
					LESOG											
					Mechanized Interface Used		Manual	Rejects	Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#81		0	186	0	186	120	22	2	42	17	14	3	25	15.72%	59.52%	64.10%
#82		30	0	0	30	6	6	0	18	6	5	1	12	52.17%	66.67%	70.59%
#83		903	0	0	903	82	92	0	729	45	33	12	684	85.61%	93.83%	95.40%
#84		4	0	0	4	0	1	0	3	0	0	0	3	100.00%	100.00%	100.00%
#85		0	0	510	510	3	18	0	489	0	0	0	489	99.39%	100.00%	100.00%
#86		42	0	0	42	0	4	1	37	7	4	3	30	88.24%	81.08%	88.24%
#87		37	0	0	37	7	4	0	26	6	5	1	20	62.50%	76.92%	80.00%
#88		0	2355	0	2355	164	261	2	1928	1007	830	177	921	48.09%	47.77%	52.60%
#89		2317	0	0	2317	151	162	7	1997	346	304	42	1651	78.40%	82.67%	84.45%
#90		0	0	1370	1370	173	91	6	1100	191	141	50	909	74.33%	82.64%	86.57%
#91		4	0	0	4	3	0	0	1	0	0	0	1	25.00%	100.00%	100.00%
#92		10	0	0	10	4	0	0	6	0	0	0	6	60.00%	100.00%	100.00%
#93		2042	0	0	2042	160	256	2	1624	172	122	50	1452	83.74%	89.41%	92.25%
#94		79	0	0	79	3	3	0	73	2	2	0	71	93.42%	97.26%	97.26%
#95		35	0	0	254	1	5	0	248	44	28	16	204	87.55%	82.26%	87.93%
#96		5	0	0	5	0	2	0	3	1	1	0	2	66.67%	66.67%	66.67%
#97		4	0	0	4	0	0	0	4	1	1	0	3	75.00%	75.00%	75.00%
#98		338	0	0	338	94	29	7	208	50	23	27	158	57.45%	75.96%	87.29%
#99		0	0	964	964	8	43	0	913	10	9	1	903	98.15%	98.90%	99.01%
#100		122	0	0	122	9	11	0	102	12	10	2	90	82.57%	88.24%	90.00%
#101		166	0	0	166	3	18	0	145	16	10	6	129	90.85%	88.97%	92.81%
#102		1020	0	0	1020	120	119	2	779	40	31	9	739	83.03%	94.87%	95.97%
#103		50	0	0	50	16	3	4	27	10	4	6	17	45.95%	62.96%	80.95%
#104		593	0	0	593	88	61	10	434	171	114	57	263	56.56%	60.60%	69.76%
#105		0	382	0	382	200	96	3	83	44	32	12	39	14.39%	46.99%	54.93%
#106		628	0	0	628	115	70	11	432	105	84	21	327	62.17%	75.69%	79.56%
#107		110	0	0	110	32	7	2	69	29	22	7	40	42.55%	57.97%	64.52%
#108		563	0	0	563	65	39	8	451	126	103	23	325	65.92%	72.06%	75.93%
#109		0	0	8515	8515	57	303	11	8144	257	206	51	7887	96.77%	96.84%	97.45%
#110		3150	0	0	3150	208	193	22	2727	304	231	73	2423	84.66%	88.85%	91.30%
#111		15	0	0	15	5	2	0	8	2	1	1	6	50.00%	75.00%	85.71%
#112		0	0	19	19	6	6	0	7	3	3	0	4	30.77%	57.14%	57.14%
#113		33	0	0	33	20	7	0	6	2	1	1	4	16.00%	66.67%	80.00%
#114		0	2259	0	2259	361	304	40	1554	679	417	262	875	52.93%	56.31%	67.72%
#115		101	0	0	101	15	17	1	68	17	13	4	51	64.56%	75.00%	79.69%
#116		153	0	0	153	25	13	5	110	15	12	3	95	71.97%	86.36%	88.79%
#117		381	0	0	381	5	9	3	364	38	34	4	326	89.32%	89.56%	90.56%
#118		0	67	0	67	0	7	0	60	7	3	4	53	94.64%	88.33%	94.64%
#119		54	0	0	54	0	2	0	52	2	1	1	50	98.04%	96.15%	98.04%
#120		8624	0	0	8624	266	554	21	7783	316	236	80	7467	93.70%	95.94%	96.94%

AGGREGATE ORDER TYPES																
Company Info		LSR PROCESSING								FLOWTHROUGH						
		LESOG														
		Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#121		3368	0	0	3368	277	159	11	2921	282	247	35	2639	83.43%	90.35%	91.44%
#122		11	0	0	11	0	2	0	9	1	1	0	8	88.89%	88.89%	88.89%
#123		1513	0	0	1513	264	368	17	864	478	326	152	386	39.55%	44.68%	54.21%
#124		11	0	0	11	0	2	1	8	2	1	1	6	85.71%	75.00%	85.71%
#125		0	0	115	115	23	33	2	57	30	17	13	27	40.30%	47.37%	61.36%
#126		14	0	0	14	3	2	0	9	1	1	0	8	66.67%	88.89%	88.89%
#127		38	0	0	38	3	4	0	31	2	2	0	29	85.29%	93.55%	93.55%
#128		566	0	0	566	16	15	2	533	54	41	13	479	89.37%	89.87%	92.12%
#129		13	0	0	13	5	1	0	7	2	2	0	5	41.67%	71.43%	71.43%
#130		5	0	0	5	3	0	0	2	1	1	0	1	20.00%	50.00%	50.00%
#131		0	0	66	66	35	13	0	18	4	2	2	14	27.45%	77.78%	87.50%
#132		0	0	97	97	21	16	0	60	12	6	6	48	64.00%	80.00%	88.89%
#133		0	0	67	67	0	30	1	36	19	16	3	17	51.52%	47.22%	51.52%
#134		0	0	363	363	130	56	2	175	59	32	27	116	41.73%	66.29%	78.38%
#135		4	0	0	4	0	0	0	4	1	1	0	3	75.00%	75.00%	75.00%
#136		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#137		99	0	0	99	10	21	0	68	2	2	0	66	84.62%	97.06%	97.06%
#138		7	0	0	7	3	0	0	4	1	0	1	3	50.00%	75.00%	100.00%
#139		42	0	0	52	0	3	4	45	39	31	8	6	16.22%	13.33%	16.22%
#140		0	3847	0	3847	27	1436	0	2384	1500	392	1108	884	67.84%	37.08%	69.28%
#141		0	1	0	1	0	0	0	1	1	0	1	0	0.00%	0.00%	0.00%
#142		4	0	0	4	0	1	0	3	2	2	0	1	33.33%	33.33%	33.33%
#143		0	0	3	3	1	1	0	1	1	0	1	0	0.00%	0.00%	0.00%
#144		144	0	0	144	21	22	2	99	40	22	18	59	57.84%	59.60%	72.84%
#145		632	0	0	632	57	42	1	532	170	130	40	362	65.94%	68.05%	73.58%
#146		430	0	0	430	31	26	0	373	56	47	9	317	80.25%	84.99%	87.09%
#147		22	0	0	22	4	2	1	15	4	2	2	11	64.71%	73.33%	84.62%
#148		10	0	0	10	2	0	0	8	0	0	0	8	80.00%	100.00%	100.00%
#149		60	0	0	60	20	4	1	35	4	3	1	31	57.41%	88.57%	91.18%
#150		0	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#151		7	0	0	7	5	0	0	2	0	0	0	2	28.57%	100.00%	100.00%
#152		0	0	1314	1314	451	263	16	584	111	58	53	473	48.17%	80.99%	89.08%
#153		245	0	0	245	47	27	6	165	66	46	20	99	51.56%	60.00%	68.28%
#154		0	0	101	101	4	23	0	74	20	12	8	54	77.14%	72.97%	81.82%
#155		0	6479	0	6479	187	1170	4	5118	1171	956	215	3947	77.54%	77.12%	80.50%
#156		216	0	0	216	15	24	0	177	16	12	4	161	85.64%	90.96%	93.06%
#157		8	0	0	8	0	2	0	6	3	3	0	3	50.00%	50.00%	50.00%
#158		0	4505	0	4505	107	1081	1	3316	529	414	115	2787	84.25%	84.05%	87.07%
#159		131	0	0	131	10	22	0	99	6	5	1	93	86.11%	93.94%	94.90%
#160		0	2	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%

AGGREGATE ORDER TYPES																
Company Info					LSR PROCESSING					FLOWTHROUGH						
					LESOG											
					Mechanized Interface Used					Errors						
					Manual	Rejects	Validated									
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#161		30	0	0	30	0	2	0	28	1	0	1	27	100.00%	96.43%	100.00%
#162		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#163		35	0	0	35	5	1	0	29	11	5	6	18	64.29%	62.07%	78.26%
#164		0	593	0	593	221	89	3	280	67	46	21	213	44.38%	76.07%	82.24%
#165		16	0	0	16	1	5	0	10	4	3	1	6	60.00%	60.00%	66.67%
#166		6	0	0	6	2	1	0	3	0	0	0	3	60.00%	100.00%	100.00%
#167		0	0	15	15	0	4	0	11	0	0	0	11	100.00%	100.00%	100.00%
#168		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#169		0	59	0	59	3	26	0	30	16	7	9	14	58.33%	46.67%	66.67%
#170		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#171		13	0	0	13	8	0	0	5	1	1	0	4	30.77%	80.00%	80.00%
#172		14	0	0	14	1	1	0	12	0	0	0	12	92.31%	100.00%	100.00%
#173		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#174		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
#175		0	36514	0	36514	1722	5255	50	29487	7262	5087	2175	22225	76.55%	75.37%	81.37%
#176		28	0	0	28	2	5	0	21	1	0	1	20	90.91%	95.24%	100.00%
#177		0	0	35	35	21	3	0	11	6	6	0	5	15.63%	45.45%	45.45%
#178		62	0	0	62	7	5	1	49	16	12	4	33	63.46%	67.35%	73.33%
#179		0	767	0	767	28	50	0	689	73	58	15	616	87.75%	89.40%	91.39%
#180		0	0	67	67	18	16	1	32	25	16	9	7	17.07%	21.88%	30.43%
#181		55	0	0	55	5	0	0	50	30	16	14	20	48.78%	40.00%	55.56%
#182		58	0	0	58	0	0	0	58	26	10	16	32	76.19%	55.17%	76.19%
#183		0	510	0	510	158	78	8	266	143	69	74	123	35.14%	46.24%	64.06%
#184		2	0	0	2	0	1	0	1	1	0	1	0	0.00%	0.00%	0.00%
#185		3060	0	0	3060	157	345	4	2554	72	51	21	2482	92.27%	97.18%	97.99%
#186		126	0	0	126	12	3	1	110	22	14	8	88	77.19%	80.00%	86.27%
#187		353	0	0	353	44	31	3	275	18	14	4	257	81.59%	93.45%	94.83%
#188		361	0	0	361	22	3	0	336	9	8	1	327	91.60%	97.32%	97.61%
#189		3	0	0	3	0	1	0	2	1	1	0	1	50.00%	50.00%	50.00%
#190		24	0	0	24	0	2	0	22	0	0	0	22	100.00%	100.00%	100.00%
#191		0	0	3	3	1	0	0	2	0	0	0	2	66.67%	100.00%	100.00%
#192		19	0	0	19	2	0	1	16	9	5	4	7	50.00%	43.75%	58.33%
#193		0	21	0	21	1	5	0	15	5	0	5	10	90.91%	66.67%	100.00%
#194		85	0	0	85	16	9	0	60	8	8	0	52	68.42%	86.67%	86.67%
#195		0	0	266	307	21	18	9	259	53	32	21	206	79.54%	79.54%	86.55%
#196		6	0	0	6	0	2	0	4	0	0	0	4	100.00%	100.00%	100.00%
#197		0	0	187	187	22	26	1	138	48	28	20	90	64.29%	65.22%	76.27%
#198		779	0	0	779	102	59	5	613	97	78	19	516	74.14%	84.18%	86.87%
#199		510	0	0	510	61	33	0	416	21	17	4	395	83.51%	94.95%	95.87%
#200		13	0	0	13	8	3	0	2	0	0	0	2	20.00%	100.00%	100.00%

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
		LESOG														
		Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#201		30726	0	0	30726	2861	6561	323	20981	6913	4695	2218	14068	65.06%	67.05%	74.98%
#202		46	0	0	46	16	10	1	19	12	7	5	7	23.33%	36.84%	50.00%
#203		415	0	0	415	38	25	0	352	33	30	3	319	82.43%	90.63%	91.40%
#204		0	0	554	554	0	78	1	475	7	5	2	468	98.94%	98.53%	98.94%
#205		59	0	0	59	3	9	1	46	6	4	2	40	85.11%	86.96%	90.91%
#206		253	0	0	255	10	34	3	208	158	91	67	50	33.11%	24.04%	35.46%
#207		76	0	0	76	9	15	3	49	26	17	9	23	46.94%	46.94%	57.50%
#208		1736	0	0	1736	651	102	4	979	52	38	14	927	57.36%	94.69%	96.06%
#209		129	0	0	129	4	4	1	120	10	8	2	110	90.16%	91.67%	93.22%
#210		384	0	0	384	53	77	4	250	117	98	19	133	46.83%	53.20%	57.58%
#211		363	0	0	363	12	22	1	328	17	9	8	311	93.67%	94.82%	97.19%
#212		322	0	0	322	58	16	1	247	14	10	4	233	77.41%	94.33%	95.88%
#213		598	0	0	598	52	22	0	524	8	6	2	516	89.90%	98.47%	98.85%
#214		13	0	0	13	1	7	0	5	1	1	0	4	66.67%	80.00%	80.00%
#215		1012	0	0	1012	123	25	2	862	44	29	15	818	84.33%	94.90%	96.58%
#216		70	0	0	70	44	14	0	12	3	2	1	9	16.36%	75.00%	81.82%
#217		17	0	0	17	7	6	0	4	2	1	1	2	20.00%	50.00%	66.67%
#218		0	25	0	25	8	1	3	13	5	4	1	8	40.00%	61.54%	66.67%
#219		0	0	3297	3297	3	439	36	2819	1041	638	403	1778	73.50%	63.07%	73.59%
#220		11	0	0	11	1	3	0	7	1	1	0	6	75.00%	85.71%	85.71%
#221		0	0	2530	2530	95	41	24	2370	483	405	78	1887	79.05%	79.62%	82.33%
#222		11409	0	0	11409	686	501	3	10219	313	257	56	9906	91.31%	96.94%	97.47%
#223		557	0	0	557	27	38	1	491	25	20	5	466	90.84%	94.91%	95.88%
#224		15	0	0	15	5	8	0	2	0	0	0	2	28.57%	100.00%	100.00%
#225		13	0	0	13	0	0	1	12	4	4	0	8	66.67%	66.67%	66.67%
#226		105	0	0	105	13	13	4	75	30	19	11	45	58.44%	60.00%	70.31%
#227		34	0	0	34	11	3	3	17	8	4	4	9	37.50%	52.94%	69.23%
#228		420	0	0	420	48	130	5	237	63	32	31	174	68.50%	73.42%	84.47%
#229		65	0	0	65	6	15	0	44	29	28	1	15	30.61%	34.09%	34.88%
#230		9	0	0	9	1	0	0	8	2	1	1	6	75.00%	75.00%	85.71%
#231		10	0	0	10	1	5	0	4	3	0	3	1	50.00%	25.00%	100.00%
#232		57	0	0	57	12	5	0	40	4	4	0	36	69.23%	90.00%	90.00%
#233		3257	0	0	3257	109	526	10	2612	99	51	48	2513	94.01%	96.21%	98.01%
#234		11	0	0	11	3	0	0	8	4	1	3	4	50.00%	50.00%	80.00%
#235		150	0	0	150	23	13	0	114	8	8	0	106	77.37%	92.98%	92.98%
#236		16	0	0	16	8	0	0	8	4	2	2	4	28.57%	50.00%	66.67%
#237		116	0	0	116	11	2	0	103	15	11	4	88	80.00%	85.44%	88.89%
#238		4	0	0	4	0	1	0	3	2	2	0	1	33.33%	33.33%	33.33%
#239		3	0	0	3	1	0	0	2	0	0	0	2	66.67%	100.00%	100.00%
#240		50	0	0	50	6	2	0	42	6	3	3	36	80.00%	85.71%	92.31%

AGGREGATE ORDER TYPES																
Company Info					LSR PROCESSING					FLOWTHROUGH						
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					Mechanized Interface Used		Manual	Rejects	Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#241		0	0	1	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#242		15	0	0	15	0	4	0	11	1	1	0	10	90.91%	90.91%	90.91%
#243		17	0	0	17	0	5	1	11	2	2	0	9	81.82%	81.82%	81.82%
#244		206	0	0	206	26	22	1	157	12	10	2	145	80.11%	92.36%	93.55%
#245		0	0	2	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#246		279	0	0	279	24	74	1	180	13	9	4	167	83.50%	92.78%	94.89%
#247		4	0	0	4	0	2	0	2	0	0	0	2	100.00%	100.00%	100.00%
#248		43	0	0	43	4	3	0	36	6	5	1	30	76.92%	83.33%	85.71%
#249		38	0	0	38	2	4	3	29	11	8	3	18	64.29%	62.07%	69.23%
#250		279	0	0	279	48	21	1	209	17	10	7	192	76.80%	91.87%	95.05%
#251		0	0	64	64	8	11	1	44	26	23	3	18	36.73%	40.91%	43.90%
#252		14	0	0	14	6	3	0	5	2	0	2	3	33.33%	60.00%	100.00%
#253		18	0	0	18	5	1	0	12	5	2	3	7	50.00%	58.33%	77.78%
#254		357	0	0	357	36	44	2	275	68	59	9	207	68.54%	75.27%	77.82%
#255		5	0	0	5	0	2	0	3	3	3	0	0	0.00%	0.00%	0.00%
#256		1118	0	0	1118	85	56	2	975	44	32	12	931	88.84%	95.49%	96.68%
#257		1910	0	0	1910	50	103	2	1755	159	82	77	1596	92.36%	90.94%	95.11%
#258		40	0	0	40	1	3	0	36	11	10	1	25	69.44%	69.44%	71.43%
#259		15	0	0	15	1	2	0	12	3	2	1	9	75.00%	75.00%	81.82%
#260		0	0	1	1	0	0	0	1	1	0	1	0	0.00%	0.00%	0.00%
#261		2240	0	0	2240	240	226	7	1767	150	107	43	1617	82.33%	91.51%	93.79%
#262		0	0	11849	11849	1418	2876	149	7406	1848	1173	675	5558	68.20%	75.05%	82.57%
#263		2080	0	0	2080	262	104	3	1711	213	161	52	1498	77.98%	87.55%	90.30%
#264		0	0	1	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#265		176	0	0	176	31	10	1	134	12	9	3	122	75.31%	91.04%	93.13%
#266		3	0	0	3	0	0	0	3	0	0	0	3	100.00%	100.00%	100.00%
#267		106	0	0	106	8	10	0	88	5	2	3	83	89.25%	94.32%	97.65%
#268		163	0	0	163	41	2	0	120	6	5	1	114	71.25%	95.00%	95.80%
#269		26	0	0	26	0	3	0	23	0	0	0	23	100.00%	100.00%	100.00%
#270		66	0	0	66	22	4	0	40	11	8	3	29	49.15%	72.50%	78.38%
#271		0	0	287	287	9	21	0	257	5	2	3	252	95.82%	98.05%	99.21%
#272		40	0	0	40	2	16	0	22	0	0	0	22	91.67%	100.00%	100.00%
#273		1272	0	0	1272	91	171	2	1008	48	43	5	960	87.75%	95.24%	95.71%
#274		618	0	0	618	48	84	4	482	33	31	2	449	85.04%	93.15%	93.54%
#275		7128	0	0	7128	375	420	16	6317	734	546	188	5583	85.84%	88.38%	91.09%
#276		122	0	0	122	15	9	0	98	5	3	2	93	83.78%	94.90%	96.88%
#277		4	0	0	4	0	3	0	1	0	0	0	1	100.00%	100.00%	100.00%
#278		74	0	0	74	8	7	4	55	13	10	3	42	70.00%	76.36%	80.77%
#279		789	0	0	789	82	132	5	570	37	23	14	533	83.54%	93.51%	95.86%
#280		1384	0	0	1384	89	81	0	1214	66	63	3	1148	88.31%	94.56%	94.80%

AGGREGATE ORDER TYPES																
Company Info					LSR PROCESSING					FLOWTHROUGH						
					LESOG											
					Mechanized Interface Used		Manual	Rejects	Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#281		0	0	0	3	0	3	0	0	0	0	0	0	0.00%	0.00%	0.00%
#282		0	0	26	26	4	8	0	14	5	4	1	9	52.94%	64.29%	69.23%
#283		135	0	0	135	6	8	5	116	73	43	30	43	46.74%	37.07%	50.00%
#284		12	0	0	12	0	1	0	11	3	1	2	8	88.89%	72.73%	88.89%
#285		206	0	0	206	34	9	3	160	46	40	6	114	60.64%	71.25%	74.03%
#286		1830	0	0	1830	207	173	8	1442	106	78	28	1336	82.42%	92.65%	94.48%
#287		47	0	0	51	5	6	0	40	15	11	4	25	60.98%	62.50%	69.44%
#288		31	0	0	31	0	1	0	30	5	5	0	25	83.33%	83.33%	83.33%
#289		0	0	11	11	5	2	0	4	0	0	0	4	44.44%	100.00%	100.00%
#290		44	0	0	44	5	13	0	26	19	4	15	7	43.75%	26.92%	63.64%
#291		486	0	0	486	49	51	13	373	158	115	43	215	56.73%	57.64%	65.15%
#292		240	0	0	240	26	10	2	202	24	14	10	178	81.65%	88.12%	92.71%
#293		0	0	45	45	3	8	2	32	13	5	8	19	70.37%	59.38%	79.17%
#294		0	0	2	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#295		0	0	368	368	81	22	2	263	57	44	13	206	62.24%	78.33%	82.40%
#296		620	0	0	620	47	53	7	513	80	53	27	433	81.24%	84.41%	89.09%
#297		125	0	0	125	35	20	4	66	23	11	12	43	48.31%	65.15%	79.63%
#298		26	0	0	26	0	1	0	25	0	0	0	25	100.00%	100.00%	100.00%
#299		737	0	0	737	70	133	4	530	40	29	11	490	83.19%	92.45%	94.41%
#300		3	0	0	3	0	0	0	3	3	3	0	0	0.00%	0.00%	0.00%
#301		14	0	0	14	2	1	0	11	9	3	6	2	28.57%	18.18%	40.00%
#302		397	0	0	397	61	56	5	275	37	20	17	238	74.61%	86.55%	92.25%
#303		167	0	0	167	7	11	0	149	15	12	3	134	87.58%	89.93%	91.78%
#304		13	0	0	13	6	3	0	4	2	1	1	2	22.22%	50.00%	66.67%
#305		2	0	0	2	0	0	0	2	1	0	1	1	100.00%	50.00%	100.00%
#306		7	0	0	7	0	0	0	7	3	1	2	4	80.00%	57.14%	80.00%
#307		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#308		52	0	0	52	0	0	1	51	20	9	11	31	77.50%	60.78%	77.50%
#309		15	0	0	15	0	2	0	13	0	0	0	13	100.00%	100.00%	100.00%
#310		2726	0	0	2726	269	194	15	2248	103	66	37	2145	86.49%	95.42%	97.01%
#311		1569	0	0	1569	122	71	4	1372	50	38	12	1322	89.20%	96.36%	97.21%
#312		878	0	0	878	69	27	0	782	67	63	4	715	84.42%	91.43%	91.90%
#313		0	0	930	930	110	13	93	714	325	291	34	389	49.24%	54.48%	57.21%
#314		1602	0	0	1602	121	94	0	1387	70	49	21	1317	88.57%	94.95%	96.41%
#315		200	0	0	200	33	12	0	155	5	4	1	150	80.21%	96.77%	97.40%
#316		127	0	0	127	9	4	0	114	4	3	1	110	90.16%	96.49%	97.35%
#317		0	29	0	29	0	3	0	26	16	10	6	10	50.00%	38.46%	50.00%
#318		45	0	0	45	11	6	0	28	7	1	6	21	63.64%	75.00%	95.45%
#319		17	0	0	27	2	3	1	21	3	3	0	18	78.26%	85.71%	85.71%
#320		29	0	0	29	1	1	0	27	2	2	0	25	89.29%	92.59%	92.59%

AGGREGATE ORDER TYPES																
Company Info					LSR PROCESSING					FLOWTHROUGH						
					LESO											
					Mechanized Interface Used											
					Manual		Rejects		Validated		Errors					
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#321		97	0	0	97	13	8	2	74	4	3	1	70	81.40%	94.59%	95.89%
#322		284	0	0	284	63	30	5	186	26	15	11	160	67.23%	86.02%	91.43%
#323		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#324		11	0	0	11	2	0	0	9	2	2	0	7	63.64%	77.78%	77.78%
#325		85	0	0	85	3	3	1	78	25	24	1	53	66.25%	67.95%	68.83%
#326		0	88	0	88	6	10	0	72	41	17	24	31	57.41%	43.06%	64.58%
#327		42	0	0	42	1	10	0	31	8	4	4	23	82.14%	74.19%	85.19%
#328		519	0	0	519	46	33	0	440	12	11	1	428	88.25%	97.27%	97.49%
#329		161	0	0	161	28	8	1	124	21	19	2	103	68.67%	83.06%	84.43%
#330		0	0	30	30	0	4	0	26	1	0	1	25	100.00%	96.15%	100.00%
#331		119	0	0	119	10	4	0	105	6	3	3	99	88.39%	94.29%	97.06%
#332		3	0	0	3	0	1	0	2	0	0	0	2	100.00%	100.00%	100.00%
#333		0	0	1051	1051	46	95	0	910	33	23	10	877	92.71%	96.37%	97.44%
#334		316	0	0	316	42	26	0	248	26	17	9	222	79.00%	89.52%	92.89%
#335		0	0	17	17	9	0	1	7	3	3	0	4	25.00%	57.14%	57.14%
#336		234	0	0	234	20	14	0	200	58	49	9	142	67.30%	71.00%	74.35%
#337		10	0	0	10	0	0	1	9	5	3	2	4	57.14%	44.44%	57.14%
#338		206	0	0	206	38	6	3	159	16	11	5	143	74.48%	89.94%	92.86%
#339		310	0	0	310	42	8	2	258	16	14	2	242	81.21%	93.80%	94.53%
#340		9	0	0	9	0	2	0	7	3	0	3	4	100.00%	57.14%	100.00%
#341		9	0	0	14	0	2	0	12	4	4	0	8	66.67%	66.67%	66.67%
#342		75	0	0	75	7	2	0	66	1	0	1	65	90.28%	98.48%	100.00%
#343		120	0	0	120	24	27	1	68	10	6	4	58	65.91%	85.29%	90.63%
#344		0	0	1112	1112	42	95	2	973	26	20	6	947	93.86%	97.33%	97.93%
#345		73	0	0	73	7	17	2	47	1	0	1	46	86.79%	97.87%	100.00%
#346		380	0	0	380	43	14	1	322	12	10	2	310	85.40%	96.27%	96.88%
#347		0	6	0	6	3	1	0	2	1	0	1	1	25.00%	50.00%	100.00%
#348		7	0	0	7	0	0	0	7	1	0	1	6	100.00%	85.71%	100.00%
#349		659	0	0	659	57	38	0	564	47	39	8	517	84.34%	91.67%	92.99%
#350		30	0	0	82	4	8	0	70	14	11	3	56	78.87%	80.00%	83.58%
#351		26	0	0	26	2	0	1	23	5	3	2	18	78.26%	78.26%	85.71%
#352		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#353		213	0	0	213	17	13	1	182	8	7	1	174	87.88%	95.60%	96.13%
#354		0	4	0	4	1	0	0	3	2	1	1	1	33.33%	33.33%	50.00%
#355		19	0	0	19	1	9	0	9	4	3	1	5	55.56%	55.56%	62.50%
#356		0	9	0	9	0	0	0	9	2	2	0	7	77.78%	77.78%	77.78%
#357		74	0	0	74	2	4	0	68	9	5	4	59	89.39%	86.76%	92.19%
#358		52	0	0	52	12	4	0	36	13	11	2	23	50.00%	63.89%	67.65%
#359		0	0	216	216	35	19	1	161	76	54	22	85	48.85%	52.80%	61.15%
#360		244	0	0	244	21	14	2	207	31	29	2	176	77.88%	85.02%	85.85%

AGGREGATE ORDER TYPES																
Company Info					LSR PROCESSING					FLOWTHROUGH						
					LESOG											
					Mechanized Interface Used		Manual	Rejects	Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#361		111	0	0	111	39	2	1	69	13	12	1	56	52.34%	81.16%	82.35%
#362		0	0	30	30	3	5	0	22	1	1	0	21	84.00%	95.45%	95.45%
#363		7	0	0	7	0	0	1	6	2	1	1	4	80.00%	66.67%	80.00%
#364		30	0	0	30	2	14	1	13	6	1	5	7	70.00%	53.85%	87.50%
#365		394	0	0	394	22	32	9	331	89	48	41	242	77.56%	73.11%	83.45%
#366		32	0	0	32	4	3	0	25	0	0	0	25	86.21%	100.00%	100.00%
#367		12	0	0	12	0	6	0	6	3	3	0	3	50.00%	50.00%	50.00%
#368		16	0	0	16	0	9	0	7	1	1	0	6	85.71%	85.71%	85.71%
#369		30	0	0	30	3	8	1	18	5	2	3	13	72.22%	72.22%	86.67%
#370		0	0	77	77	19	2	2	54	27	20	7	27	40.91%	50.00%	57.45%
#371		111	0	0	111	9	4	0	98	19	14	5	79	77.45%	80.61%	84.95%
#372		1105	0	0	1105	169	86	4	846	51	41	10	795	79.10%	93.97%	95.10%
#373		81	0	0	81	10	17	1	53	14	12	2	39	63.93%	73.58%	76.47%
#374		0	0	23	23	6	2	0	15	1	1	0	14	66.67%	93.33%	93.33%
#375		10	0	0	10	2	1	0	7	2	2	0	5	55.56%	71.43%	71.43%
#376		70	0	0	70	1	5	0	64	13	8	5	51	85.00%	79.69%	86.44%
#377		122	0	0	122	18	12	1	91	21	10	11	70	71.43%	76.92%	87.50%
#378		6	0	0	6	2	2	0	2	0	0	0	2	50.00%	100.00%	100.00%
#379		0	0	0	52	0	4	0	48	4	4	0	44	91.67%	91.67%	91.67%
#380		51	0	0	51	11	13	0	27	5	2	3	22	62.86%	81.48%	91.67%
#381		0	0	30	30	4	7	0	19	3	1	2	16	76.19%	84.21%	94.12%
#382		12	0	0	12	2	3	0	7	1	1	0	6	66.67%	85.71%	85.71%
#383		0	56	0	56	1	23	0	32	5	3	2	27	87.10%	84.38%	90.00%
#384		23	0	0	23	0	7	0	16	2	1	1	14	93.33%	87.50%	93.33%
#385		0	0	0	9	0	0	0	9	2	0	2	7	100.00%	77.78%	100.00%
#386		0	2	0	2	0	0	0	2	1	0	1	1	100.00%	50.00%	100.00%
#387		88	0	0	88	25	13	1	49	11	8	3	38	53.52%	77.55%	82.61%
#388		0	0	15	15	14	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#389		205	0	0	205	21	8	0	176	6	5	1	170	86.73%	96.59%	97.14%
#390		2655	0	0	2655	156	147	17	2335	345	202	143	1990	84.75%	85.22%	90.78%
#391		2253	0	0	2253	247	118	3	1885	144	107	37	1741	83.10%	92.36%	94.21%
#392		0	0	575	575	99	58	1	417	146	120	26	271	55.31%	64.99%	69.31%
#393		614	0	0	614	70	43	7	494	101	68	33	393	74.01%	79.55%	85.25%
#394		35	0	0	35	5	3	0	27	1	0	1	26	83.87%	96.30%	100.00%
#395		1023	0	0	1023	103	103	2	815	55	44	11	760	83.79%	93.25%	94.53%
#396		3	0	0	3	0	0	0	3	2	1	1	1	50.00%	33.33%	50.00%
#397		0	0	57	57	5	4	4	44	41	35	6	3	6.98%	6.82%	7.89%
#398		111	0	0	111	9	15	6	81	50	35	15	31	41.33%	38.27%	46.97%
#399		0	0	94	94	12	24	3	55	30	19	11	25	44.64%	45.45%	56.82%
#400		333	0	0	333	16	36	2	279	45	20	25	234	86.67%	83.87%	92.13%

AGGREGATE ORDER TYPES																
Company Info		LSR PROCESSING								FLOWTHROUGH						
		LESOG														
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#401		2998	0	0	2998	137	341	4	2516	136	102	34	2380	90.87%	94.59%	95.89%
#402		547	0	0	547	69	11	0	467	12	10	2	455	85.21%	97.43%	97.85%
#403		59	0	0	59	6	3	0	50	6	4	2	44	81.48%	88.00%	91.67%
#404		115	0	0	115	35	6	0	74	5	2	3	69	65.09%	93.24%	97.18%
#405		3651	0	0	3651	482	573	41	2555	806	574	232	1749	62.35%	68.45%	75.29%
#406		1499	0	0	1499	164	293	14	1028	321	180	141	707	67.27%	68.77%	79.71%
#407		361	0	0	361	18	29	0	314	10	5	5	304	92.97%	96.82%	98.38%
#408		0	0	216	216	39	39	9	129	38	23	15	91	59.48%	70.54%	79.82%
#409		76	0	0	76	17	12	0	47	13	6	7	34	59.65%	72.34%	85.00%
#410		18	0	0	18	5	2	0	11	2	1	1	9	60.00%	81.82%	90.00%
#411		0	229	0	233	11	49	1	172	79	50	29	93	60.39%	54.07%	65.03%
#412		416	0	0	416	61	23	6	326	90	76	14	236	63.27%	72.39%	75.64%
#413		620	0	0	620	51	105	2	462	22	16	6	440	86.79%	95.24%	96.49%
#414		21	0	0	21	10	2	0	9	5	3	2	4	23.53%	44.44%	57.14%
#415		439	0	0	439	61	26	0	352	59	41	18	293	74.18%	83.24%	87.72%
#416		0	0	951	951	151	104	12	684	295	242	53	389	49.74%	56.87%	61.65%
#417		0	0	889	889	136	118	8	627	254	207	47	373	52.09%	59.49%	64.31%
#418		23	0	0	23	2	4	0	17	0	0	0	17	89.47%	100.00%	100.00%
#419		6	0	0	6	1	0	1	4	3	3	0	1	20.00%	25.00%	25.00%
#420		807	0	0	807	83	131	2	591	106	61	45	485	77.11%	82.06%	88.83%
#421		0	59	0	59	37	11	0	11	2	1	1	9	19.15%	81.82%	90.00%
#422		0	0	1688	1688	322	229	19	1118	520	393	127	598	45.54%	53.49%	60.34%
#423		19	0	0	19	1	0	0	18	2	0	2	16	94.12%	88.89%	100.00%
#424		200	0	0	200	9	39	2	150	31	25	6	119	77.78%	79.33%	82.64%
#425		0	0	2	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
#426		0	0	963	963	134	112	8	709	312	267	45	397	49.75%	55.99%	59.79%
#427		87	0	0	87	16	14	2	55	27	21	6	28	43.08%	50.91%	57.14%
#428		28	0	0	28	3	1	1	23	5	4	1	18	72.00%	78.26%	81.82%
#429		214	0	0	214	17	8	1	188	15	13	2	173	85.22%	92.02%	93.01%
#430		0	0	2095	2095	331	210	13	1541	662	531	131	879	50.49%	57.04%	62.34%
#431		0	0	6	6	0	1	0	5	3	0	3	2	100.00%	40.00%	100.00%
#432		2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
#433		3	0	0	3	0	2	0	1	0	0	0	1	100.00%	100.00%	100.00%
#434		0	6	0	6	0	0	0	6	6	6	0	0	0.00%	0.00%	0.00%
#435		211	0	0	211	14	59	0	138	58	41	17	80	59.26%	57.97%	66.12%
#436		5	0	0	5	0	2	0	3	0	0	0	3	100.00%	100.00%	100.00%
#437		0	0	10	20	1	3	1	15	3	3	0	12	75.00%	80.00%	80.00%
#438		1672	0	0	1672	125	30	4	1513	91	66	25	1422	88.16%	93.99%	95.56%
#439		331	0	0	331	57	18	3	253	33	28	5	220	72.13%	86.96%	88.71%
#440		213	0	0	213	20	14	1	178	26	21	5	152	78.76%	85.39%	87.86%

AGGREGATE ORDER TYPES																
Company Info		LSR PROCESSING								FLOWTHROUGH						
		LESOG														
		Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#441		0	41	0	41	11	2	0	28	23	10	13	5	19.23%	17.86%	33.33%
#442		1542	0	0	1542	137	141	20	1244	193	108	85	1051	81.10%	84.49%	90.68%
#443		0	0	16	16	2	3	0	11	6	4	2	5	45.45%	45.45%	55.56%
#444		14	0	0	14	4	0	0	10	4	4	0	6	42.86%	60.00%	60.00%
#445		1003	0	0	1003	107	110	2	784	84	49	35	700	81.78%	89.29%	93.46%
#446		142	0	0	142	19	20	1	102	37	37	0	65	53.72%	63.73%	63.73%
#447		4	0	0	4	0	1	0	3	0	0	0	3	100.00%	100.00%	100.00%
#448		0	0	1	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#449		1149	0	0	1149	151	47	1	950	37	33	4	913	83.23%	96.11%	96.51%
#450		10	0	0	10	2	0	0	8	1	1	0	7	70.00%	87.50%	87.50%
#451		0	19	0	19	9	0	0	10	9	6	3	1	6.25%	10.00%	14.29%
#452		15	0	0	32	0	8	1	23	3	3	0	20	86.96%	86.96%	86.96%
#453		0	579	0	579	61	70	1	447	297	115	182	150	46.01%	33.56%	56.60%
#454		1349	0	0	1349	182	82	16	1069	313	164	149	756	68.60%	70.72%	82.17%
#455		0	45	0	45	3	11	0	31	10	4	6	21	75.00%	67.74%	84.00%
#456		62	0	0	62	14	5	4	39	5	1	4	34	69.39%	87.18%	97.14%
LENS Subtotal		207154	0	0	207555	19593	21560	1125	165277	23224	16731	6493	142053	79.64%	85.95%	89.46%
EDI Subtotal		0	64180	0	64404	3907	10716	138	49643	13878	9233	4645	35765	73.13%	72.04%	79.48%
TAG Subtotal		0	0	44684	44735	4194	5695	444	34402	7159	5153	2006	27243	74.45%	79.19%	84.09%
TOTAL INTERFACES		207154	64180	44684	316694	27694	37971	1707	249322	44261	31117	13144	205061	77.71%	82.25%	86.82%

AGGREGATE ORDER TYPES																	
Company Info						LSR PROCESSING									FLOWTHROUGH		
						LESOG											
		Mechanized Interface Used				Manual	Rejects	Validated		Errors							
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
#1		1317	0	0	1317	180	29	7	1101	203	181	22	898	71.33%	81.56%	83.23%	
#2		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%	
#3		23	0	0	23	0	2	0	21	5	4	1	16	80.00%	76.19%	80.00%	
#4		468	0	0	468	62	32	1	373	57	41	16	316	75.42%	84.72%	88.52%	
#5		76	0	0	76	11	10	3	52	14	7	7	38	67.86%	73.08%	84.44%	
#6		20	0	0	20	1	4	0	15	6	4	2	9	64.29%	60.00%	69.23%	
#7		304	0	0	304	15	19	1	269	23	17	6	246	88.49%	91.45%	93.54%	
#8		0	2	0	2	0	1	0	1	1	0	1	0	0.00%	0.00%	0.00%	
#9		5	0	0	5	2	2	0	1	0	0	0	1	33.33%	100.00%	100.00%	
#10		0	6	0	6	0	1	0	5	3	1	2	2	66.67%	40.00%	66.67%	
#11		183	0	0	183	24	21	2	136	8	8	0	128	80.00%	94.12%	94.12%	
#12		46	0	0	46	6	7	0	33	3	3	0	30	76.92%	90.91%	90.91%	
#13		847	0	0	847	77	94	4	672	46	32	14	626	85.17%	93.15%	95.14%	
#14		527	0	0	527	15	32	0	480	49	31	18	431	90.36%	89.79%	93.29%	
#15		493	0	0	493	33	15	2	443	11	7	4	432	91.53%	97.52%	98.41%	
#16		0	5	0	5	2	1	0	2	0	0	0	2	50.00%	100.00%	100.00%	
#17		1910	0	0	1910	125	159	10	1616	241	198	43	1375	80.98%	85.09%	87.41%	
#18		55	0	0	55	13	3	0	39	10	10	0	29	55.77%	74.36%	74.36%	
#19		115	0	0	115	12	13	1	89	9	8	1	80	80.00%	89.89%	90.91%	
#20		47	0	0	47	2	1	1	43	4	3	1	39	88.64%	90.70%	92.86%	
#21		23	0	0	23	7	2	1	13	1	0	1	12	63.16%	92.31%	100.00%	
#22		316	0	0	316	19	25	0	272	18	17	1	254	87.59%	93.38%	93.73%	
#23		76	0	0	76	2	12	1	61	4	2	2	57	93.44%	93.44%	96.61%	
#24		125	0	0	125	20	13	0	92	1	1	0	91	81.25%	98.91%	98.91%	
#25		375	0	0	375	31	32	0	312	58	36	22	254	79.13%	81.41%	87.59%	
#26		589	0	0	589	57	31	0	501	23	17	6	478	86.59%	95.41%	96.57%	
#27		64	0	0	64	23	4	0	37	4	4	0	33	55.00%	89.19%	89.19%	
#28		27891	0	0	27891	2459	2289	48	23095	1568	1364	204	21527	84.92%	93.21%	94.04%	
#29		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#30		5	0	0	5	0	2	0	3	0	0	0	3	100.00%	100.00%	100.00%	
#31		4743	0	0	4743	512	601	8	3622	297	235	62	3325	81.66%	91.80%	93.40%	
#32		394	0	0	394	27	15	1	351	27	22	5	324	86.86%	92.31%	93.64%	
#33		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#34		21	0	0	21	4	2	0	15	1	1	0	14	73.68%	93.33%	93.33%	
#35		63	0	0	63	8	2	0	53	0	0	0	53	86.89%	100.00%	100.00%	
#36		9	0	0	9	1	2	0	6	0	0	0	6	85.71%	100.00%	100.00%	
#37		394	0	0	394	58	40	3	293	58	42	16	235	70.15%	80.20%	84.84%	
#38		0	2998	0	2998	92	466	2	2438	432	334	98	2006	82.48%	82.28%	85.73%	
#39		96	0	0	96	5	19	0	72	26	23	3	46	62.16%	63.89%	66.67%	
#40		0	0	71	71	2	4	1	64	4	2	2	60	93.75%	93.75%	96.77%	
#41		47	0	0	47	0	1	0	46	2	2	0	44	95.65%	95.65%	95.65%	

AGGREGATE ORDER TYPES																	
Company Info						LSR PROCESSING									FLOWTHROUGH		
						LESOG											
		Mechanized Interface Used				Manual	Rejects	Validated		Errors							
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
#42		12	0	0	12	1	1	0	10	2	2	0	8	72.73%	80.00%	80.00%	
#43		325	0	0	325	23	21	1	280	22	18	4	258	86.29%	92.14%	93.48%	
#44		12	0	0	12	0	2	0	10	0	0	0	10	100.00%	100.00%	100.00%	
#45		479	0	0	479	70	46	3	360	52	41	11	308	73.51%	85.56%	88.25%	
#46		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#47		39	0	0	39	7	7	0	25	7	5	2	18	60.00%	72.00%	78.26%	
#48		0	0	277	277	2	43	0	232	0	0	0	232	99.15%	100.00%	100.00%	
#49		13	0	0	13	0	3	0	10	3	2	1	7	77.78%	70.00%	77.78%	
#50		0	0	36	36	22	0	0	14	4	4	0	10	27.78%	71.43%	71.43%	
#51		903	0	0	903	82	92	0	729	45	33	12	684	85.61%	93.83%	95.40%	
#52		4	0	0	4	0	1	0	3	0	0	0	3	100.00%	100.00%	100.00%	
#53		0	0	510	510	3	18	0	489	0	0	0	489	99.39%	100.00%	100.00%	
#54		42	0	0	42	0	4	1	37	7	4	3	30	88.24%	81.08%	88.24%	
#55		4	0	0	4	0	0	0	4	1	1	0	3	75.00%	75.00%	75.00%	
#56		0	2355	0	2355	164	261	2	1928	1007	830	177	921	48.09%	47.77%	52.60%	
#57		2317	0	0	2317	151	162	7	1997	346	304	42	1651	78.40%	82.67%	84.45%	
#58		0	0	1370	1370	173	91	6	1100	191	141	50	909	74.33%	82.64%	86.57%	
#59		4	0	0	4	3	0	0	1	0	0	0	1	25.00%	100.00%	100.00%	
#60		6	0	0	6	2	0	0	4	0	0	0	4	66.67%	100.00%	100.00%	
#61		2042	0	0	2042	160	256	2	1624	172	122	50	1452	83.74%	89.41%	92.25%	
#62		79	0	0	79	3	3	0	73	2	2	0	71	93.42%	97.26%	97.26%	
#63		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#64		114	0	0	114	13	5	3	93	19	6	13	74	79.57%	79.57%	92.50%	
#65		0	0	964	964	8	43	0	913	10	9	1	903	98.15%	98.90%	99.01%	
#66		122	0	0	122	9	11	0	102	12	10	2	90	82.57%	88.24%	90.00%	
#67		166	0	0	166	3	18	0	145	16	10	6	129	90.85%	88.97%	92.81%	
#68		1012	0	0	1012	120	119	2	771	40	31	9	731	82.88%	94.81%	95.93%	
#69		30	0	0	30	8	3	2	17	5	2	3	12	54.55%	70.59%	85.71%	
#70		122	0	0	122	5	17	4	96	39	24	15	57	66.28%	59.38%	70.37%	
#71		2	0	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#72		33	0	0	33	4	2	2	25	10	6	4	15	60.00%	60.00%	71.43%	
#73		298	0	0	298	40	16	4	238	57	47	10	181	67.54%	76.05%	79.39%	
#74		0	0	8515	8515	57	303	11	8144	257	206	51	7887	96.77%	96.84%	97.45%	
#75		3150	0	0	3150	208	193	22	2727	304	231	73	2423	84.66%	88.85%	91.30%	
#76		2	0	0	2	0	0	0	2	2	1	1	0	0.00%	0.00%	0.00%	
#77		0	189	0	189	11	37	2	139	90	49	41	49	44.95%	35.25%	50.00%	
#78		9	0	0	9	1	2	0	6	1	1	0	5	71.43%	83.33%	83.33%	
#79		84	0	0	84	2	11	1	70	6	5	1	64	90.14%	91.43%	92.75%	
#80		381	0	0	381	5	9	3	364	38	34	4	326	89.32%	89.56%	90.56%	
#81		0	67	0	67	0	7	0	60	7	3	4	53	94.64%	88.33%	94.64%	
#82		53	0	0	53	0	2	0	51	2	1	1	49	98.00%	96.08%	98.00%	

AGGREGATE ORDER TYPES																
Company Info					LSR PROCESSING					FLOWTHROUGH						
					LESOG											
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Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#83		8614	0	0	8614	265	548	21	7780	316	236	80	7464	93.71%	95.94%	96.94%
#84		3368	0	0	3368	277	159	11	2921	282	247	35	2639	83.43%	90.35%	91.44%
#85		11	0	0	11	0	2	0	9	1	1	0	8	88.89%	88.89%	88.89%
#86		188	0	0	188	17	25	0	146	65	34	31	81	61.36%	55.48%	70.43%
#87		11	0	0	11	0	2	1	8	2	1	1	6	85.71%	75.00%	85.71%
#88		38	0	0	38	3	4	0	31	2	2	0	29	85.29%	93.55%	93.55%
#89		566	0	0	566	16	15	2	533	54	41	13	479	89.37%	89.87%	92.12%
#90		0	0	1	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#91		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#92		95	0	0	95	9	19	0	67	2	2	0	65	85.53%	97.01%	97.01%
#93		0	3847	0	3847	27	1436	0	2384	1500	392	1108	884	67.84%	37.08%	69.28%
#94		0	1	0	1	0	0	0	1	1	0	1	0	0.00%	0.00%	0.00%
#95		0	0	2	2	0	1	0	1	1	0	1	0	0.00%	0.00%	0.00%
#96		42	0	0	42	2	7	0	33	11	8	3	22	68.75%	66.67%	73.33%
#97		335	0	0	335	26	17	0	292	57	42	15	235	77.56%	80.48%	84.84%
#98		374	0	0	374	24	20	0	330	47	40	7	283	81.56%	85.76%	87.62%
#99		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#100		0	0	1179	1179	404	239	11	525	78	47	31	447	49.78%	85.14%	90.49%
#101		74	0	0	74	8	13	3	50	13	12	1	37	64.91%	74.00%	75.51%
#102		0	0	1	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#103		0	6479	0	6479	187	1170	4	5118	1171	956	215	3947	77.54%	77.12%	80.50%
#104		216	0	0	216	15	24	0	177	16	12	4	161	85.64%	90.96%	93.06%
#105		0	4505	0	4505	107	1081	1	3316	529	414	115	2787	84.25%	84.05%	87.07%
#106		131	0	0	131	10	22	0	99	6	5	1	93	86.11%	93.94%	94.90%
#107		29	0	0	29	0	2	0	27	0	0	0	27	100.00%	100.00%	100.00%
#108		0	0	2	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#109		0	381	0	381	36	35	0	310	4	3	1	306	88.70%	98.71%	99.03%
#110		7	0	0	7	0	1	0	6	0	0	0	6	100.00%	100.00%	100.00%
#111		0	767	0	767	28	50	0	689	73	58	15	616	87.75%	89.40%	91.39%
#112		0	0	2	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#113		0	1	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#114		3059	0	0	3059	157	344	4	2554	72	51	21	2482	92.27%	97.18%	97.99%
#115		70	0	0	70	7	2	1	60	12	10	2	48	73.85%	80.00%	82.76%
#116		353	0	0	353	44	31	3	275	18	14	4	257	81.59%	93.45%	94.83%
#117		361	0	0	361	22	3	0	336	9	8	1	327	91.60%	97.32%	97.61%
#118		24	0	0	24	0	2	0	22	0	0	0	22	100.00%	100.00%	100.00%
#119		10	0	0	10	1	0	1	8	3	2	1	5	62.50%	62.50%	71.43%
#120		85	0	0	85	16	9	0	60	8	8	0	52	68.42%	86.67%	86.67%
#121		0	0	160	160	16	21	1	122	41	27	14	81	65.32%	66.39%	75.00%
#122		612	0	0	612	45	32	3	532	80	65	15	452	80.43%	84.96%	87.43%
#123		510	0	0	510	61	33	0	416	21	17	4	395	83.51%	94.95%	95.87%

AGGREGATE ORDER TYPES																
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Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#124		28848	0	0	28848	2589	6285	276	19698	6350	4303	2047	13348	65.95%	67.76%	75.62%
#125		12	0	0	12	4	4	0	4	0	0	0	4	50.00%	100.00%	100.00%
#126		415	0	0	415	38	25	0	352	33	30	3	319	82.43%	90.63%	91.40%
#127		0	0	554	554	0	78	1	475	7	5	2	468	98.94%	98.53%	98.94%
#128		59	0	0	59	3	9	1	46	6	4	2	40	85.11%	86.96%	90.91%
#129		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#130		1723	0	0	1723	643	101	4	975	50	36	14	925	57.67%	94.87%	96.25%
#131		129	0	0	129	4	4	1	120	10	8	2	110	90.16%	91.67%	93.22%
#132		39	0	0	39	1	7	2	29	6	4	2	23	82.14%	79.31%	85.19%
#133		362	0	0	362	12	22	1	327	16	8	8	311	93.96%	95.11%	97.49%
#134		322	0	0	322	58	16	1	247	14	10	4	233	77.41%	94.33%	95.88%
#135		596	0	0	596	52	22	0	522	7	6	1	515	89.88%	98.66%	98.85%
#136		984	0	0	984	118	23	1	842	37	26	11	805	84.83%	95.61%	96.87%
#137		12	0	0	12	9	0	0	3	0	0	0	3	25.00%	100.00%	100.00%
#138		0	0	3257	3257	2	429	36	2790	1029	634	395	1761	73.47%	63.12%	73.53%
#139		0	0	2530	2530	95	41	24	2370	483	405	78	1887	79.05%	79.62%	82.33%
#140		11409	0	0	11409	686	501	3	10219	313	257	56	9906	91.31%	96.94%	97.47%
#141		557	0	0	557	27	38	1	491	25	20	5	466	90.84%	94.91%	95.88%
#142		11	0	0	11	2	8	0	1	0	0	0	1	33.33%	100.00%	100.00%
#143		13	0	0	13	0	0	1	12	4	4	0	8	66.67%	66.67%	66.67%
#144		13	0	0	13	2	2	2	7	2	1	1	5	62.50%	71.43%	83.33%
#145		420	0	0	420	48	130	5	237	63	32	31	174	68.50%	73.42%	84.47%
#146		65	0	0	65	6	15	0	44	29	28	1	15	30.61%	34.09%	34.88%
#147		9	0	0	9	1	0	0	8	2	1	1	6	75.00%	75.00%	85.71%
#148		492	0	0	492	25	429	6	32	15	1	14	17	39.53%	53.13%	94.44%
#149		150	0	0	150	23	13	0	114	8	8	0	106	77.37%	92.98%	92.98%
#150		3	0	0	3	2	0	0	1	0	0	0	1	33.33%	100.00%	100.00%
#151		3	0	0	3	1	0	0	2	0	0	0	2	66.67%	100.00%	100.00%
#152		45	0	0	45	6	2	0	37	3	1	2	34	82.93%	91.89%	97.14%
#153		206	0	0	206	26	22	1	157	12	10	2	145	80.11%	92.36%	93.55%
#154		277	0	0	277	47	21	1	208	17	10	7	191	77.02%	91.83%	95.02%
#155		14	0	0	14	6	3	0	5	2	0	2	3	33.33%	60.00%	100.00%
#156		18	0	0	18	5	1	0	12	5	2	3	7	50.00%	58.33%	77.78%
#157		8	0	0	8	0	2	2	4	0	0	0	4	100.00%	100.00%	100.00%
#158		1118	0	0	1118	85	56	2	975	44	32	12	931	88.84%	95.49%	96.68%
#159		1910	0	0	1910	50	103	2	1755	159	82	77	1596	92.36%	90.94%	95.11%
#160		2217	0	0	2217	235	223	7	1752	146	105	41	1606	82.53%	91.67%	93.86%
#161		0	0	22	22	2	6	3	11	9	0	9	2	50.00%	18.18%	100.00%
#162		12	0	0	12	2	7	0	3	0	0	0	3	60.00%	100.00%	100.00%
#163		176	0	0	176	31	10	1	134	12	9	3	122	75.31%	91.04%	93.13%
#164		3	0	0	3	0	0	0	3	0	0	0	3	100.00%	100.00%	100.00%

AGGREGATE ORDER TYPES																
Company Info		LSR PROCESSING								FLOWTHROUGH						
		LESOG														
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#165		106	0	0	106	8	10	0	88	5	2	3	83	89.25%	94.32%	97.65%
#166		163	0	0	163	41	2	0	120	6	5	1	114	71.25%	95.00%	95.80%
#167		26	0	0	26	0	3	0	23	0	0	0	23	100.00%	100.00%	100.00%
#168		0	0	287	287	9	21	0	257	5	2	3	252	95.82%	98.05%	99.21%
#169		15	0	0	15	2	2	0	11	0	0	0	11	84.62%	100.00%	100.00%
#170		1272	0	0	1272	91	171	2	1008	48	43	5	960	87.75%	95.24%	95.71%
#171		615	0	0	615	48	84	3	480	31	29	2	449	85.36%	93.54%	93.93%
#172		7128	0	0	7128	375	420	16	6317	734	546	188	5583	85.84%	88.38%	91.09%
#173		122	0	0	122	15	9	0	98	5	3	2	93	83.78%	94.90%	96.88%
#174		40	0	0	40	2	5	1	32	6	5	1	26	78.79%	81.25%	83.87%
#175		774	0	0	774	82	125	5	562	37	23	14	525	83.33%	93.42%	95.80%
#176		1384	0	0	1384	89	81	0	1214	66	63	3	1148	88.31%	94.56%	94.80%
#177		0	0	1	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#178		28	0	0	28	2	3	3	20	15	10	5	5	29.41%	25.00%	33.33%
#179		1830	0	0	1830	207	173	8	1442	106	78	28	1336	82.42%	92.65%	94.48%
#180		31	0	0	31	0	1	0	30	5	5	0	25	83.33%	83.33%	83.33%
#181		43	0	0	43	5	12	0	26	19	4	15	7	43.75%	26.92%	63.64%
#182		4	0	0	4	1	1	0	2	1	0	1	1	50.00%	50.00%	100.00%
#183		240	0	0	240	26	10	2	202	24	14	10	178	81.65%	88.12%	92.71%
#184		1	0	0	1	0	0	0	1	1	0	1	0	0.00%	0.00%	0.00%
#185		26	0	0	26	0	1	0	25	0	0	0	25	100.00%	100.00%	100.00%
#186		737	0	0	737	70	133	4	530	40	29	11	490	83.19%	92.45%	94.41%
#187		3	0	0	3	0	0	0	3	3	1	2	0	0.00%	0.00%	0.00%
#188		388	0	0	388	57	56	4	271	35	19	16	236	75.64%	87.08%	92.55%
#189		167	0	0	167	7	11	0	149	15	12	3	134	87.58%	89.93%	91.78%
#190		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#191		15	0	0	15	0	2	0	13	0	0	0	13	100.00%	100.00%	100.00%
#192		2726	0	0	2726	269	194	15	2248	103	66	37	2145	86.49%	95.42%	97.01%
#193		1564	0	0	1564	119	71	4	1370	50	38	12	1320	89.37%	96.35%	97.20%
#194		868	0	0	868	67	27	0	774	66	62	4	708	84.59%	91.47%	91.95%
#195		1602	0	0	1602	121	94	0	1387	70	49	21	1317	88.57%	94.95%	96.41%
#196		200	0	0	200	33	12	0	155	5	4	1	150	80.21%	96.77%	97.40%
#197		119	0	0	119	8	3	0	108	4	3	1	104	90.43%	96.30%	97.20%
#198		29	0	0	29	1	1	0	27	2	2	0	25	89.29%	92.59%	92.59%
#199		97	0	0	97	13	8	2	74	4	3	1	70	81.40%	94.59%	95.89%
#200		256	0	0	256	56	18	4	178	23	14	9	155	68.89%	87.08%	91.72%
#201		3	0	0	3	0	0	0	3	0	0	0	3	100.00%	100.00%	100.00%
#202		85	0	0	85	3	3	1	78	25	24	1	53	66.25%	67.95%	68.83%
#203		519	0	0	519	46	33	0	440	12	11	1	428	88.25%	97.27%	97.49%
#204		161	0	0	161	28	8	1	124	21	19	2	103	68.67%	83.06%	84.43%
#205		3	0	0	3	0	2	0	1	0	0	0	1	100.00%	100.00%	100.00%

AGGREGATE ORDER TYPES																
Company Info					LSR PROCESSING					FLOWTHROUGH						
					LESOG											
					Mechanized Interface Used		Manual	Rejects	Validated		Errors					
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#206		0	0	1051	1051	46	95	0	910	33	23	10	877	92.71%	96.37%	97.44%
#207		316	0	0	316	42	26	0	248	26	17	9	222	79.00%	89.52%	92.89%
#208		206	0	0	206	38	6	3	159	16	11	5	143	74.48%	89.94%	92.86%
#209		310	0	0	310	42	8	2	258	16	14	2	242	81.21%	93.80%	94.53%
#210		75	0	0	75	7	2	0	66	1	0	1	65	90.28%	98.48%	100.00%
#211		120	0	0	120	24	27	1	68	10	6	4	58	65.91%	85.29%	90.63%
#212		0	0	1112	1112	42	95	2	973	26	20	6	947	93.86%	97.33%	97.93%
#213		46	0	0	46	7	0	2	37	1	0	1	36	83.72%	97.30%	100.00%
#214		380	0	0	380	43	14	1	322	12	10	2	310	85.40%	96.27%	96.88%
#215		1	0	0	1	0	0	0	1	1	0	1	0	0.00%	0.00%	0.00%
#216		659	0	0	659	57	38	0	564	47	39	8	517	84.34%	91.67%	92.99%
#217		22	0	0	22	2	0	1	19	3	3	0	16	76.19%	84.21%	84.21%
#218		212	0	0	212	17	13	1	181	8	7	1	173	87.82%	95.58%	96.11%
#219		74	0	0	74	2	4	0	68	9	5	4	59	89.39%	86.76%	92.19%
#220		46	0	0	46	10	4	0	32	11	9	2	21	52.50%	65.63%	70.00%
#221		4	0	0	4	1	2	0	1	0	0	0	1	50.00%	100.00%	100.00%
#222		22	0	0	22	1	14	0	7	1	0	1	6	85.71%	85.71%	100.00%
#223		389	0	0	389	22	31	9	327	88	47	41	239	77.60%	73.09%	83.57%
#224		32	0	0	32	4	3	0	25	0	0	0	25	86.21%	100.00%	100.00%
#225		16	0	0	16	0	3	0	13	0	0	0	13	100.00%	100.00%	100.00%
#226		1105	0	0	1105	169	86	4	846	51	41	10	795	79.10%	93.97%	95.10%
#227		49	0	0	49	4	11	0	34	8	8	0	26	68.42%	76.47%	76.47%
#228		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
#229		38	0	0	38	6	9	0	23	4	1	3	19	73.08%	82.61%	95.00%
#230		205	0	0	205	21	8	0	176	6	5	1	170	86.73%	96.59%	97.14%
#231		2655	0	0	2655	156	147	17	2335	345	202	143	1990	84.75%	85.22%	90.78%
#232		2250	0	0	2250	245	118	3	1884	143	106	37	1741	83.22%	92.41%	94.26%
#233		5	0	0	5	0	3	0	2	0	0	0	2	100.00%	100.00%	100.00%
#234		35	0	0	35	5	3	0	27	1	0	1	26	83.87%	96.30%	100.00%
#235		1022	0	0	1022	103	103	2	814	54	44	10	760	83.79%	93.37%	94.53%
#236		0	0	81	81	10	23	2	46	28	18	10	18	39.13%	39.13%	50.00%
#237		301	0	0	301	15	29	1	256	36	17	19	220	87.30%	85.94%	92.83%
#238		2998	0	0	2998	137	341	4	2516	136	102	34	2380	90.87%	94.59%	95.89%
#239		547	0	0	547	69	11	0	467	12	10	2	455	85.21%	97.43%	97.85%
#240		57	0	0	57	6	2	0	49	5	3	2	44	83.02%	89.80%	93.62%
#241		74	0	0	74	5	4	0	65	4	1	3	61	91.04%	93.85%	98.39%
#242		4	0	0	4	0	1	0	3	1	0	1	2	100.00%	66.67%	100.00%
#243		3	0	0	3	1	1	0	1	0	0	0	1	50.00%	100.00%	100.00%
#244		361	0	0	361	18	29	0	314	10	5	5	304	92.97%	96.82%	98.38%
#245		18	0	0	18	5	2	0	11	2	1	1	9	60.00%	81.82%	90.00%
#246		620	0	0	620	51	105	2	462	22	16	6	440	86.79%	95.24%	96.49%

AGGREGATE ORDER TYPES																
Company Info					LSR PROCESSING					FLOWTHROUGH						
					LESOG											
					Mechanized Interface Used											
					Manual		Rejects		Validated		Errors					
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#247		439	0	0	439	61	26	0	352	59	41	18	293	74.18%	83.24%	87.72%
#248		23	0	0	23	2	4	0	17	0	0	0	17	89.47%	100.00%	100.00%
#249		2	0	0	2	0	0	1	1	0	0	0	1	100.00%	100.00%	100.00%
#250		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
#251		19	0	0	19	1	0	0	18	2	0	2	16	94.12%	88.89%	100.00%
#252		2	0	0	2	0	1	0	1	1	1	0	0	0.00%	0.00%	0.00%
#253		28	0	0	28	3	1	1	23	5	4	1	18	72.00%	78.26%	81.82%
#254		212	0	0	212	16	8	1	187	14	12	2	173	86.07%	92.51%	93.51%
#255		2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
#256		1672	0	0	1672	125	30	4	1513	91	66	25	1422	88.16%	93.99%	95.56%
#257		316	0	0	316	51	17	1	247	32	27	5	215	73.38%	87.04%	88.84%
#258		212	0	0	212	20	14	1	177	26	21	5	151	78.65%	85.31%	87.79%
#259		23	0	0	23	2	8	0	13	2	0	2	11	84.62%	84.62%	100.00%
#260		243	0	0	243	18	57	1	167	18	9	9	149	84.66%	89.22%	94.30%
#261		142	0	0	142	19	20	1	102	37	37	0	65	53.72%	63.73%	63.73%
#262		1149	0	0	1149	151	47	1	950	37	33	4	913	83.23%	96.11%	96.51%
#263		0	5	0	5	0	0	0	5	0	0	0	5	100.00%	100.00%	100.00%
#264		10	0	0	10	3	3	0	4	0	0	0	4	57.14%	100.00%	100.00%
#265		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
LENS Subtotal		168537	0	0	168537	14303	17221	662	136351	15476	11327	4149	120875	82.51%	88.65%	91.43%
EDI Subtotal		0	21608	0	21608	654	4546	11	16397	4818	3040	1778	11579	75.81%	70.62%	79.21%
TAG Subtotal		0	0	21985	21985	896	1551	98	19440	2207	1544	663	17233	87.60%	88.65%	91.78%
TOTAL INTERFACES		168537	21608	21985	212130	15853	23318	771	172188	22501	15911	6590	149687	82.49%	86.93%	90.39%

AGGREGATE ORDER TYPES																	
Company Info						LSR PROCESSING									FLOWTHROUGH		
						LESOG											
		Mechanized Interface Used				Manual	Rejects	Validated		Errors							
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
#1		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#2		5	0	0	5	3	0	0	2	0	0	0	2	40.00%	100.00%	100.00%	
#3		35	0	0	35	0	8	0	27	6	6	0	21	77.78%	77.78%	77.78%	
#4		5	0	0	5	1	2	0	2	0	0	0	2	66.67%	100.00%	100.00%	
#5		0	0	10	10	2	2	0	6	3	2	1	3	42.86%	50.00%	60.00%	
#6		6	0	0	6	0	0	0	6	0	0	0	6	100.00%	100.00%	100.00%	
#7		206	0	0	206	99	18	2	87	31	21	10	56	31.82%	64.37%	72.73%	
#8		27	0	0	27	5	3	0	19	8	7	1	11	47.83%	57.89%	61.11%	
#9		23	0	0	23	1	3	0	19	5	1	4	14	87.50%	73.68%	93.33%	
#10		0	10	0	10	0	4	0	6	6	4	2	0	0.00%	0.00%	0.00%	
#11		176	0	0	176	36	30	6	104	41	23	18	63	51.64%	60.58%	73.26%	
#12		32	0	0	32	9	8	1	14	8	4	4	6	31.58%	42.86%	60.00%	
#13		0	0	5	5	0	5	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#14		4	0	0	4	1	0	0	3	2	0	2	1	50.00%	33.33%	100.00%	
#15		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%	
#16		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#17		12	0	0	12	1	2	0	9	4	3	1	5	55.56%	55.56%	62.50%	
#18		48	0	0	48	9	3	0	36	13	7	6	23	58.97%	63.89%	76.67%	
#19		249	0	0	249	41	27	17	164	55	32	23	109	59.89%	66.46%	77.30%	
#20		150	0	0	150	40	7	1	102	21	14	7	81	60.00%	79.41%	85.26%	
#21		5	0	0	5	0	1	0	4	1	1	0	3	75.00%	75.00%	75.00%	
#22		23	0	0	23	9	2	1	11	2	2	0	9	45.00%	81.82%	81.82%	
#23		3	0	0	3	1	0	0	2	0	0	0	2	66.67%	100.00%	100.00%	
#24		80	0	0	80	7	0	0	73	21	15	6	52	70.27%	71.23%	77.61%	
#25		10	0	0	10	1	1	0	8	2	2	0	6	66.67%	75.00%	75.00%	
#26		25	0	0	25	2	3	2	18	11	6	5	7	46.67%	38.89%	53.85%	
#27		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%	
#28		57	0	0	57	3	2	1	51	9	8	1	42	79.25%	82.35%	84.00%	
#29		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#30		0	0	2	2	1	1	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#31		696	0	0	696	216	71	18	391	120	71	49	271	48.57%	69.31%	79.24%	
#32		0	0	20	20	4	6	0	10	2	0	2	8	66.67%	80.00%	100.00%	
#33		31	0	0	31	8	1	0	22	7	2	5	15	60.00%	68.18%	88.24%	
#34		3	0	0	3	1	0	0	2	1	0	1	1	50.00%	50.00%	100.00%	
#35		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%	
#36		0	2	0	2	1	1	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#37		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#38		0	0	8	8	4	1	0	3	0	0	0	3	42.86%	100.00%	100.00%	
#39		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#40		30	0	0	30	6	6	0	18	6	5	1	12	52.17%	66.67%	70.59%	
#41		33	0	0	33	7	4	0	22	5	4	1	17	60.71%	77.27%	80.95%	
#42		4	0	0	4	2	0	0	2	0	0	0	2	50.00%	100.00%	100.00%	
#43		5	0	0	5	0	2	0	3	1	1	0	2	66.67%	66.67%	66.67%	
#44		3	0	0	3	0	0	0	3	1	1	0	2	66.67%	66.67%	66.67%	
#45		197	0	0	197	78	14	3	102	31	17	14	71	42.77%	69.61%	80.68%	
#46		8	0	0	8	0	0	0	8	0	0	0	8	100.00%	100.00%	100.00%	

AGGREGATE ORDER TYPES																	
Company Info						LSR PROCESSING									FLOWTHROUGH		
						LESOG											
		Mechanized Interface Used				Manual	Rejects	Validated		Errors							
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
#47		20	0	0	20	8	0	2	10	5	2	3	5	33.33%	50.00%	71.43%	
#48		462	0	0	462	80	42	6	334	132	90	42	202	54.30%	60.48%	69.18%	
#49		48	0	0	48	11	7	0	30	2	1	1	28	70.00%	93.33%	96.55%	
#50		77	0	0	77	28	5	0	44	19	16	3	25	36.23%	56.82%	60.98%	
#51		263	0	0	263	25	23	3	212	69	56	13	143	63.84%	67.45%	71.86%	
#52		13	0	0	13	5	2	0	6	0	0	0	6	54.55%	100.00%	100.00%	
#53		0	0	19	19	6	6	0	7	3	3	0	4	30.77%	57.14%	57.14%	
#54		29	0	0	29	19	4	0	6	2	1	1	4	16.67%	66.67%	80.00%	
#55		0	538	0	538	77	89	25	347	187	124	63	160	44.32%	46.11%	56.34%	
#56		51	0	0	51	8	8	1	34	12	9	3	22	56.41%	64.71%	70.97%	
#57		69	0	0	69	23	2	4	40	9	7	2	31	50.82%	77.50%	81.58%	
#58		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#59		1134	0	0	1134	234	192	15	693	397	292	105	296	36.01%	42.71%	50.34%	
#60		0	0	3	3	0	0	0	3	2	0	2	1	100.00%	33.33%	100.00%	
#61		14	0	0	14	3	2	0	9	1	1	0	8	66.67%	88.89%	88.89%	
#62		9	0	0	9	2	1	0	6	1	1	0	5	62.50%	83.33%	83.33%	
#63		5	0	0	5	3	0	0	2	1	1	0	1	20.00%	50.00%	50.00%	
#64		0	0	75	75	39	6	1	29	14	7	7	15	24.59%	51.72%	68.18%	
#65		4	0	0	4	0	0	0	4	1	1	0	3	75.00%	75.00%	75.00%	
#66		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#67		7	0	0	7	3	0	0	4	1	0	1	3	50.00%	75.00%	100.00%	
#68		4	0	0	4	0	1	0	3	2	2	0	1	33.33%	33.33%	33.33%	
#69		0	0	1	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#70		102	0	0	102	19	15	2	66	29	14	15	37	52.86%	56.06%	72.55%	
#71		291	0	0	291	31	22	1	237	113	88	25	124	51.03%	52.32%	58.49%	
#72		56	0	0	56	7	6	0	43	9	7	2	34	70.83%	79.07%	82.93%	
#73		22	0	0	22	4	2	1	15	4	2	2	11	64.71%	73.33%	84.62%	
#74		10	0	0	10	2	0	0	8	0	0	0	8	80.00%	100.00%	100.00%	
#75		59	0	0	59	20	4	1	34	3	2	1	31	58.49%	91.18%	93.94%	
#76		7	0	0	7	5	0	0	2	0	0	0	2	28.57%	100.00%	100.00%	
#77		0	0	120	120	45	15	4	56	31	11	20	25	30.86%	44.64%	69.44%	
#78		152	0	0	152	27	10	3	112	51	32	19	61	50.83%	54.46%	65.59%	
#79		0	0	2	2	0	1	0	1	1	0	1	0	0.00%	0.00%	0.00%	
#80		8	0	0	8	0	2	0	6	3	3	0	3	50.00%	50.00%	50.00%	
#81		0	2	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#82		1	0	0	1	0	0	0	1	1	0	1	0	0.00%	0.00%	0.00%	
#83		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#84		16	0	0	16	1	5	0	10	4	3	1	6	60.00%	60.00%	66.67%	
#85		6	0	0	6	2	1	0	3	0	0	0	3	60.00%	100.00%	100.00%	
#86		0	0	13	13	0	4	0	9	0	0	0	9	100.00%	100.00%	100.00%	
#87		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#88		0	13	0	13	3	3	0	7	4	0	4	3	50.00%	42.86%	100.00%	
#89		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#90		13	0	0	13	8	0	0	5	1	1	0	4	30.77%	80.00%	80.00%	
#91		14	0	0	14	1	1	0	12	0	0	0	12	92.31%	100.00%	100.00%	

AGGREGATE ORDER TYPES																	
Company Info						LSR PROCESSING									FLOWTHROUGH		
						LESOG											
		Mechanized Interface Used				Manual	Rejects	Validated		Errors							
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
#92		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#93		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#94		0	0	35	35	21	3	0	11	6	6	0	5	15.63%	45.45%	45.45%	
#95		54	0	0	54	6	4	1	43	16	12	4	27	60.00%	62.79%	69.23%	
#96		0	0	34	34	1	6	1	26	19	13	6	7	33.33%	26.92%	35.00%	
#97		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#98		0	31	0	31	1	3	0	27	14	0	14	13	92.86%	48.15%	100.00%	
#99		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#100		56	0	0	56	5	1	0	50	10	4	6	40	81.63%	80.00%	90.91%	
#101		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%	
#102		0	0	3	3	1	0	0	2	0	0	0	2	66.67%	100.00%	100.00%	
#103		9	0	0	9	1	0	0	8	6	3	3	2	33.33%	25.00%	40.00%	
#104		0	21	0	21	1	5	0	15	5	0	5	10	90.91%	66.67%	100.00%	
#105		0	0	27	27	6	5	0	16	7	1	6	9	56.25%	56.25%	90.00%	
#106		135	0	0	135	47	16	2	70	16	13	3	54	47.37%	77.14%	80.60%	
#107		1873	0	0	1873	271	274	47	1281	562	392	170	719	52.03%	56.13%	64.72%	
#108		5	0	0	5	1	3	0	1	1	1	0	0	0.00%	0.00%	0.00%	
#109		62	0	0	62	8	14	2	38	19	13	6	19	47.50%	50.00%	59.38%	
#110		13	0	0	13	8	1	0	4	2	2	0	2	16.67%	50.00%	50.00%	
#111		345	0	0	345	52	70	2	221	111	94	17	110	42.97%	49.77%	53.92%	
#112		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%	
#113		2	0	0	2	0	0	0	2	1	0	1	1	100.00%	50.00%	100.00%	
#114		11	0	0	11	1	5	0	5	1	1	0	4	66.67%	80.00%	80.00%	
#115		28	0	0	28	5	2	1	20	7	3	4	13	61.90%	65.00%	81.25%	
#116		54	0	0	54	32	14	0	8	3	2	1	5	12.82%	62.50%	71.43%	
#117		10	0	0	10	5	2	0	3	2	1	1	1	14.29%	33.33%	50.00%	
#118		0	0	40	40	1	10	0	29	12	4	8	17	77.27%	58.62%	80.95%	
#119		11	0	0	11	1	3	0	7	1	1	0	6	75.00%	85.71%	85.71%	
#120		4	0	0	4	3	0	0	1	0	0	0	1	25.00%	100.00%	100.00%	
#121		21	0	0	21	9	1	1	10	6	3	3	4	25.00%	40.00%	57.14%	
#122		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%	
#123		13	0	0	13	6	0	0	7	4	2	2	3	27.27%	42.86%	60.00%	
#124		2	0	0	2	0	0	0	2	2	0	2	0	0.00%	0.00%	0.00%	
#125		5	0	0	5	0	0	0	5	3	2	1	2	50.00%	40.00%	50.00%	
#126		4	0	0	4	3	1	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#127		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#128		2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%	
#129		3	0	0	3	0	2	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#130		40	0	0	40	1	3	0	36	11	10	1	25	69.44%	69.44%	71.43%	
#131		15	0	0	15	1	2	0	12	3	2	1	9	75.00%	75.00%	81.82%	
#132		23	0	0	23	5	3	0	15	4	2	2	11	61.11%	73.33%	84.62%	
#133		0	0	4	4	3	1	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#134		25	0	0	25	2	6	0	17	4	0	4	13	86.67%	76.47%	100.00%	
#135		64	0	0	64	22	4	0	38	9	8	1	29	49.15%	76.32%	78.38%	
#136		25	0	0	25	0	14	0	11	0	0	0	11	100.00%	100.00%	100.00%	

AGGREGATE ORDER TYPES																	
Company Info						LSR PROCESSING									FLOWTHROUGH		
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		Mechanized Interface Used				Manual	Rejects	Validated		Errors							
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
#137		3	0	0	3	0	0	1	2	2	2	0	0	0.00%	0.00%	0.00%	
#138		34	0	0	34	6	2	3	23	7	5	2	16	59.26%	69.57%	76.19%	
#139		15	0	0	15	0	7	0	8	0	0	0	8	100.00%	100.00%	100.00%	
#140		0	0	12	12	3	6	0	3	1	0	1	2	40.00%	66.67%	100.00%	
#141		107	0	0	107	4	5	2	96	58	33	25	38	50.67%	39.58%	53.52%	
#142		10	0	0	10	0	0	0	10	3	1	2	7	87.50%	70.00%	87.50%	
#143		6	0	0	6	0	0	0	6	2	1	1	4	80.00%	66.67%	80.00%	
#144		47	0	0	47	5	6	0	36	11	7	4	25	67.57%	69.44%	78.13%	
#145		0	0	11	11	5	2	0	4	0	0	0	4	44.44%	100.00%	100.00%	
#146		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#147		0	0	2	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#148		48	0	0	48	2	5	0	41	8	4	4	33	84.62%	80.49%	89.19%	
#149		3	0	0	3	0	0	0	3	3	3	0	0	0.00%	0.00%	0.00%	
#150		11	0	0	11	2	1	0	8	6	2	4	2	33.33%	25.00%	50.00%	
#151		9	0	0	9	4	0	1	4	2	1	1	2	28.57%	50.00%	66.67%	
#152		13	0	0	13	6	3	0	4	2	1	1	2	22.22%	50.00%	66.67%	
#153		5	0	0	5	3	0	0	2	0	0	0	2	40.00%	100.00%	100.00%	
#154		10	0	0	10	2	0	0	8	1	1	0	7	70.00%	87.50%	87.50%	
#155		8	0	0	8	1	1	0	6	0	0	0	6	85.71%	100.00%	100.00%	
#156		2	0	0	2	1	1	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#157		8	0	0	8	2	0	0	6	2	2	0	4	50.00%	66.67%	66.67%	
#158		11	0	0	11	1	5	0	5	1	1	0	4	66.67%	80.00%	80.00%	
#159		10	0	0	10	0	0	1	9	5	3	2	4	57.14%	44.44%	57.14%	
#160		27	0	0	27	0	17	0	10	0	0	0	10	100.00%	100.00%	100.00%	
#161		6	0	0	6	0	0	0	6	0	0	0	6	100.00%	100.00%	100.00%	
#162		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#163		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#164		6	0	0	6	2	0	0	4	2	2	0	2	33.33%	50.00%	50.00%	
#165		9	0	0	9	3	1	0	5	2	1	1	3	42.86%	60.00%	75.00%	
#166		3	0	0	3	0	0	0	3	0	0	0	3	100.00%	100.00%	100.00%	
#167		8	0	0	8	1	0	1	6	5	1	4	1	33.33%	16.67%	50.00%	
#168		5	0	0	5	0	1	0	4	1	1	0	3	75.00%	75.00%	75.00%	
#169		4	0	0	4	0	4	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#170		14	0	0	14	3	5	1	5	5	2	3	0	0.00%	0.00%	0.00%	
#171		5	0	0	5	0	1	0	4	0	0	0	4	100.00%	100.00%	100.00%	
#172		32	0	0	32	6	6	1	19	6	4	2	13	56.52%	68.42%	76.47%	
#173		3	0	0	3	0	0	0	3	2	2	0	1	33.33%	33.33%	33.33%	
#174		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%	
#175		11	0	0	11	5	3	0	3	1	1	0	2	25.00%	66.67%	66.67%	
#176		0	0	3	3	0	3	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#177		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#178		5	0	0	5	4	0	0	1	0	0	0	1	20.00%	100.00%	100.00%	
#179		3	0	0	3	2	0	0	1	1	1	0	0	0.00%	0.00%	0.00%	
#180		18	0	0	18	7	0	0	11	3	0	3	8	53.33%	72.73%	100.00%	
#181		1	0	0	1	0	0	0	1	1	0	1	0	0.00%	0.00%	0.00%	

AGGREGATE ORDER TYPES																	
Company Info						LSR PROCESSING									FLOWTHROUGH		
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		Mechanized Interface Used				Manual	Rejects	Validated		Errors							
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
#182		3	0	0	3	0	0	0	3	2	1	1	1	50.00%	33.33%	50.00%	
#183		0	0	13	13	2	1	1	9	2	1	1	7	70.00%	77.78%	87.50%	
#184		32	0	0	32	1	7	1	23	9	3	6	14	77.78%	60.87%	82.35%	
#185		2	0	0	2	0	1	0	1	1	1	0	0	0.00%	0.00%	0.00%	
#186		41	0	0	41	30	2	0	9	1	1	0	8	20.51%	88.89%	88.89%	
#187		61	0	0	61	11	19	1	30	10	3	7	20	58.82%	66.67%	86.96%	
#188		55	0	0	55	15	17	4	19	7	3	4	12	40.00%	63.16%	80.00%	
#189		0	0	2	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%	
#190		15	0	0	15	3	2	0	10	1	1	0	9	69.23%	90.00%	90.00%	
#191		44	0	0	44	12	2	0	30	3	1	2	27	67.50%	90.00%	96.43%	
#192		21	0	0	21	10	2	0	9	5	3	2	4	23.53%	44.44%	57.14%	
#193		0	0	3	3	0	0	0	3	3	2	1	0	0.00%	0.00%	0.00%	
#194		0	0	6	6	0	0	0	6	4	1	3	2	66.67%	33.33%	66.67%	
#195		4	0	0	4	1	0	0	3	3	3	0	0	0.00%	0.00%	0.00%	
#196		0	18	0	18	1	8	0	9	1	0	1	8	88.89%	88.89%	100.00%	
#197		0	0	8	8	0	0	0	8	4	3	1	4	57.14%	50.00%	57.14%	
#198		2	0	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#199		0	0	9	9	0	0	0	9	6	2	4	3	60.00%	33.33%	60.00%	
#200		87	0	0	87	16	14	2	55	27	21	6	28	43.08%	50.91%	57.14%	
#201		2	0	0	2	1	0	0	1	1	1	0	0	0.00%	0.00%	0.00%	
#202		0	0	31	31	1	0	0	30	21	6	15	9	56.25%	30.00%	60.00%	
#203		5	0	0	5	1	1	0	3	1	1	0	2	50.00%	66.67%	66.67%	
#204		15	0	0	15	6	1	2	6	1	1	0	5	41.67%	83.33%	83.33%	
#205		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#206		3	0	0	3	0	0	0	3	1	1	0	2	66.67%	66.67%	66.67%	
LENS Subtotal		9016	0	0	9016	1843	1173	168	5832	2307	1587	720	3525	50.68%	60.44%	68.96%	
EDI Subtotal		0	635	0	635	86	113	25	411	217	128	89	194	47.55%	47.20%	60.25%	
TAG Subtotal		0	0	521	521	149	84	7	281	141	62	79	140	39.89%	49.82%	69.31%	
TOTAL INTERFACES		9016	635	521	10172	2078	1370	200	6524	2665	1777	888	3859	50.03%	59.15%	68.47%	

AGGREGATE ORDER TYPES																	
Company Info						LSR PROCESSING										FLOWTHROUGH	
						LESOG											
		Mechanized Interface Used				Manual	Rejects	Validated		Errors							
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
#1		625	0	0	625	90	98	5	432	144	110	34	288	59.02%	66.67%	72.36%	
#2		2	0	0	2	0	0	0	2	2	0	2	0	0.00%	0.00%	0.00%	
#3		41	0	0	41	7	1	1	32	18	13	5	14	41.18%	43.75%	51.85%	
#4		18	0	0	18	2	6	1	9	0	0	0	9	81.82%	100.00%	100.00%	
#5		0	356	0	513	99	50	4	360	127	104	23	233	53.44%	64.72%	69.14%	
#6		935	0	0	935	187	65	15	668	299	235	64	369	46.65%	55.24%	61.09%	
#7		0	1	0	2	1	1	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#8		8	0	0	8	1	1	0	6	4	1	3	2	50.00%	33.33%	66.67%	
#9		0	0	37	37	6	13	2	16	4	3	1	12	57.14%	75.00%	80.00%	
#10		29	0	0	29	3	4	1	21	6	3	3	15	71.43%	71.43%	83.33%	
#11		0	110	0	111	13	24	0	74	10	7	3	64	76.19%	86.49%	90.14%	
#12		0	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#13		0	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#14		0	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#15		17	0	0	87	5	9	0	73	8	7	1	65	84.42%	89.04%	90.28%	
#16		0	621	0	621	55	82	3	481	230	190	40	251	50.60%	52.18%	56.92%	
#17		1707	0	0	1707	126	195	11	1375	283	227	56	1092	75.57%	79.42%	82.79%	
#18		103	0	0	103	12	11	8	72	62	22	40	10	22.73%	13.89%	31.25%	
#19		22	0	0	22	0	0	0	22	18	7	11	4	36.36%	18.18%	36.36%	
#20		4	0	0	4	1	1	0	2	1	0	1	1	50.00%	50.00%	100.00%	
#21		6	0	0	6	0	1	0	5	5	4	1	0	0.00%	0.00%	0.00%	
#22		0	106	0	106	70	9	0	27	8	8	0	19	19.59%	70.37%	70.37%	
#23		2	0	0	2	0	0	0	2	2	1	1	0	0.00%	0.00%	0.00%	
#24		429	0	0	429	58	39	7	325	125	91	34	200	57.31%	61.54%	68.73%	
#25		1	0	0	1	0	0	0	1	1	0	1	0	0.00%	0.00%	0.00%	
#26		0	219	0	219	122	11	11	75	35	27	8	40	21.16%	53.33%	59.70%	
#27		0	0	1	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#28		2891	0	0	2891	432	215	34	2210	537	451	86	1673	65.45%	75.70%	78.77%	
#29		150	0	0	155	0	17	5	133	35	16	19	98	85.96%	73.68%	85.96%	
#30		1365	0	0	1365	262	142	16	945	300	245	55	645	55.99%	68.25%	72.47%	
#31		0	0	8	8	4	0	0	4	0	0	0	4	50.00%	100.00%	100.00%	
#32		0	186	0	186	120	22	2	42	17	14	3	25	15.72%	59.52%	64.10%	
#33		35	0	0	254	1	5	0	248	44	28	16	204	87.55%	82.26%	87.93%	
#34		27	0	0	27	3	10	1	13	0	0	0	13	81.25%	100.00%	100.00%	
#35		9	0	0	9	3	2	0	4	0	0	0	4	57.14%	100.00%	100.00%	
#36		0	382	0	382	200	96	3	83	44	32	12	39	14.39%	46.99%	54.93%	
#37		578	0	0	578	104	61	11	402	103	83	20	299	61.52%	74.38%	78.27%	
#38		2	0	0	2	0	0	1	1	0	0	0	1	100.00%	100.00%	100.00%	
#39		4	0	0	4	1	3	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#40		0	1532	0	1532	273	178	13	1068	402	244	158	666	56.30%	62.36%	73.19%	
#41		41	0	0	41	6	7	0	28	4	3	1	24	72.73%	85.71%	88.89%	
#42		10	0	0	10	1	6	0	3	0	0	0	3	75.00%	100.00%	100.00%	
#43		191	0	0	191	13	151	2	25	16	0	16	9	40.91%	36.00%	100.00%	
#44		0	0	112	112	23	33	2	54	28	17	11	26	39.39%	48.15%	60.47%	
#45		4	0	0	4	3	0	0	1	1	1	0	0	0.00%	0.00%	0.00%	
#46		0	0	66	66	35	13	0	18	4	2	2	14	27.45%	77.78%	87.50%	

AGGREGATE ORDER TYPES																	
Company Info						LSR PROCESSING										FLOWTHROUGH	
						LESOG											
		Mechanized Interface Used				Manual	Rejects	Validated		Errors							
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
#47		0	0	97	97	21	16	0	60	12	6	6	48	64.00%	80.00%	88.89%	
#48		0	0	67	67	0	30	1	36	19	16	3	17	51.52%	47.22%	51.52%	
#49		0	0	287	287	91	50	1	145	45	25	20	100	46.30%	68.97%	80.00%	
#50		4	0	0	4	1	2	0	1	0	0	0	1	50.00%	100.00%	100.00%	
#51		42	0	0	52	0	3	4	45	39	31	8	6	16.22%	13.33%	16.22%	
#52		6	0	0	6	0	3	0	3	0	0	0	3	100.00%	100.00%	100.00%	
#53		0	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#54		0	0	15	15	2	9	1	3	2	0	2	1	33.33%	33.33%	100.00%	
#55		19	0	0	19	12	4	0	3	2	2	0	1	6.67%	33.33%	33.33%	
#56		0	0	98	98	4	22	0	72	18	11	7	54	78.26%	75.00%	83.08%	
#57		35	0	0	35	5	1	0	29	11	5	6	18	64.29%	62.07%	78.26%	
#58		0	593	0	593	221	89	3	280	67	46	21	213	44.38%	76.07%	82.24%	
#59		0	46	0	46	0	23	0	23	12	7	5	11	61.11%	47.83%	61.11%	
#60		0	36133	0	36133	1686	5220	50	29177	7258	5084	2174	21919	76.40%	75.12%	81.17%	
#61		28	0	0	28	2	5	0	21	1	0	1	20	90.91%	95.24%	100.00%	
#62		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#63		0	0	31	31	15	10	0	6	6	3	3	0	0.00%	0.00%	0.00%	
#64		54	0	0	54	5	0	0	49	30	16	14	19	47.50%	38.78%	54.29%	
#65		58	0	0	58	0	0	0	58	26	10	16	32	76.19%	55.17%	76.19%	
#66		0	478	0	478	157	75	8	238	129	69	60	109	32.54%	45.80%	61.24%	
#67		2	0	0	2	0	1	0	1	1	0	1	0	0.00%	0.00%	0.00%	
#68		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#69		0	0	266	307	21	18	9	259	53	32	21	206	79.54%	79.54%	86.55%	
#70		6	0	0	6	0	2	0	4	0	0	0	4	100.00%	100.00%	100.00%	
#71		32	0	0	32	10	11	0	11	1	0	1	10	50.00%	90.91%	100.00%	
#72		13	0	0	13	8	3	0	2	0	0	0	2	20.00%	100.00%	100.00%	
#73		5	0	0	5	1	2	0	2	1	0	1	1	50.00%	50.00%	100.00%	
#74		34	0	0	34	12	6	1	15	12	7	5	3	13.64%	20.00%	30.00%	
#75		248	0	0	250	9	31	3	207	157	90	67	50	33.56%	24.15%	35.71%	
#76		12	0	0	12	1	1	1	9	7	4	3	2	28.57%	22.22%	33.33%	
#77		2	0	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#78		4	0	0	4	3	0	0	1	0	0	0	1	25.00%	100.00%	100.00%	
#79		7	0	0	7	2	4	0	1	0	0	0	1	33.33%	100.00%	100.00%	
#80		0	25	0	25	8	1	3	13	5	4	1	8	40.00%	61.54%	66.67%	
#81		105	0	0	105	13	13	4	75	30	19	11	45	58.44%	60.00%	70.31%	
#82		10	0	0	10	1	5	0	4	3	0	3	1	50.00%	25.00%	100.00%	
#83		55	0	0	55	12	5	0	38	4	4	0	34	68.00%	89.47%	89.47%	
#84		2765	0	0	2765	84	97	4	2580	84	50	34	2496	94.90%	96.74%	98.04%	
#85		11	0	0	11	3	0	0	8	4	1	3	4	50.00%	50.00%	80.00%	
#86		114	0	0	114	11	2	0	101	13	11	2	88	80.00%	87.13%	88.89%	
#87		4	0	0	4	0	1	0	3	2	2	0	1	33.33%	33.33%	33.33%	
#88		0	0	1	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#89		15	0	0	15	0	4	0	11	1	1	0	10	90.91%	90.91%	90.91%	
#90		17	0	0	17	0	5	1	11	2	2	0	9	81.82%	81.82%	81.82%	
#91		0	0	2	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	

AGGREGATE ORDER TYPES																	
Company Info						LSR PROCESSING										FLOWTHROUGH	
						LESOG											
		Mechanized Interface Used				Manual	Rejects	Validated		Errors							
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
#92		275	0	0	275	21	73	1	180	13	9	4	167	84.77%	92.78%	94.89%	
#93		4	0	0	4	0	2	0	2	0	0	0	2	100.00%	100.00%	100.00%	
#94		43	0	0	43	4	3	0	36	6	5	1	30	76.92%	83.33%	85.71%	
#95		36	0	0	36	2	3	3	28	11	8	3	17	62.96%	60.71%	68.00%	
#96		0	0	64	64	8	11	1	44	26	23	3	18	36.73%	40.91%	43.90%	
#97		346	0	0	346	36	40	0	270	68	59	9	202	68.01%	74.81%	77.39%	
#98		5	0	0	5	0	2	0	3	3	3	0	0	0.00%	0.00%	0.00%	
#99		0	0	1	1	0	0	0	1	1	0	1	0	0.00%	0.00%	0.00%	
#100		0	0	11823	11823	1413	2869	146	7395	1839	1173	666	5556	68.24%	75.13%	82.57%	
#101		2043	0	0	2043	258	91	3	1691	209	161	48	1482	77.96%	87.64%	90.20%	
#102		0	0	1	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#103		2	0	0	2	0	0	0	2	2	0	2	0	0.00%	0.00%	0.00%	
#104		4	0	0	4	0	3	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#105		0	0	0	3	0	3	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#106		0	0	13	13	0	2	0	11	4	4	0	7	63.64%	63.64%	63.64%	
#107		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#108		200	0	0	200	34	9	3	154	44	39	5	110	60.11%	71.43%	73.83%	
#109		482	0	0	482	48	50	13	371	157	115	42	214	56.76%	57.68%	65.05%	
#110		0	0	45	45	3	8	2	32	13	5	8	19	70.37%	59.38%	79.17%	
#111		0	0	368	368	81	22	2	263	57	44	13	206	62.24%	78.33%	82.40%	
#112		571	0	0	571	45	48	7	471	71	49	22	400	80.97%	84.93%	89.09%	
#113		125	0	0	125	35	20	4	66	23	11	12	43	48.31%	65.15%	79.63%	
#114		2	0	0	2	0	0	0	2	1	0	1	1	100.00%	50.00%	100.00%	
#115		7	0	0	7	0	0	0	7	3	1	2	4	80.00%	57.14%	80.00%	
#116		52	0	0	52	0	0	1	51	20	9	11	31	77.50%	60.78%	77.50%	
#117		0	0	930	930	110	13	93	714	325	291	34	389	49.24%	54.48%	57.21%	
#118		0	29	0	29	0	3	0	26	16	10	6	10	50.00%	38.46%	50.00%	
#119		45	0	0	45	11	6	0	28	7	1	6	21	63.64%	75.00%	95.45%	
#120		17	0	0	27	2	3	1	21	3	3	0	18	78.26%	85.71%	85.71%	
#121		26	0	0	26	6	11	1	8	3	1	2	5	41.67%	62.50%	83.33%	
#122		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#123		0	88	0	88	6	10	0	72	41	17	24	31	57.41%	43.06%	64.58%	
#124		42	0	0	42	1	10	0	31	8	4	4	23	82.14%	74.19%	85.19%	
#125		0	0	30	30	0	4	0	26	1	0	1	25	100.00%	96.15%	100.00%	
#126		116	0	0	116	10	2	0	104	6	3	3	98	88.29%	94.23%	97.03%	
#127		3	0	0	3	0	1	0	2	0	0	0	2	100.00%	100.00%	100.00%	
#128		0	0	17	17	9	0	1	7	3	3	0	4	25.00%	57.14%	57.14%	
#129		223	0	0	223	19	9	0	195	57	48	9	138	67.32%	70.77%	74.19%	
#130		9	0	0	9	0	2	0	7	3	0	3	4	100.00%	57.14%	100.00%	
#131		9	0	0	14	0	2	0	12	4	4	0	8	66.67%	66.67%	66.67%	
#132		0	6	0	6	3	1	0	2	1	0	1	1	25.00%	50.00%	100.00%	
#133		30	0	0	82	4	8	0	70	14	11	3	56	78.87%	80.00%	83.58%	
#134		4	0	0	4	0	0	0	4	2	0	2	2	100.00%	50.00%	100.00%	
#135		0	4	0	4	1	0	0	3	2	1	1	1	33.33%	33.33%	50.00%	
#136		19	0	0	19	1	9	0	9	4	3	1	5	55.56%	55.56%	62.50%	

AGGREGATE ORDER TYPES																	
Company Info						LSR PROCESSING										FLOWTHROUGH	
						LESOG											
		Mechanized Interface Used				Manual	Rejects	Validated		Errors							
						Total Manual	Auto	Pending Supps	LSR's	Total System	BST Caused	CLEC Caused	Issued SO's	Percent Achieved	Base	Percent Flow	
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Fallout	Clarification	(Z Status)		Fallout	Fallout	Fallout		Flowthrough	Calculation	Through	
#137		0	9	0	9	0	0	0	9	2	2	0	7	77.78%	77.78%	77.78%	
#138		0	0	216	216	35	19	1	161	76	54	22	85	48.85%	52.80%	61.15%	
#139		231	0	0	231	17	11	2	201	29	28	1	172	79.26%	85.57%	86.00%	
#140		108	0	0	108	39	2	1	66	13	12	1	53	50.96%	80.30%	81.54%	
#141		0	0	30	30	3	5	0	22	1	1	0	21	84.00%	95.45%	95.45%	
#142		7	0	0	7	0	0	1	6	2	1	1	4	80.00%	66.67%	80.00%	
#143		12	0	0	12	0	6	0	6	3	3	0	3	50.00%	50.00%	50.00%	
#144		12	0	0	12	0	5	0	7	1	1	0	6	85.71%	85.71%	85.71%	
#145		0	0	77	77	19	2	2	54	27	20	7	27	40.91%	50.00%	57.45%	
#146		106	0	0	106	9	3	0	94	19	14	5	75	76.53%	79.79%	84.27%	
#147		0	0	23	23	6	2	0	15	1	1	0	14	66.67%	93.33%	93.33%	
#148		10	0	0	10	2	1	0	7	2	2	0	5	55.56%	71.43%	71.43%	
#149		65	0	0	65	1	4	0	60	11	6	5	49	87.50%	81.67%	89.09%	
#150		120	0	0	120	18	12	1	89	21	10	11	68	70.83%	76.40%	87.18%	
#151		6	0	0	6	2	2	0	2	0	0	0	2	50.00%	100.00%	100.00%	
#152		0	0	0	52	0	4	0	48	4	4	0	44	91.67%	91.67%	91.67%	
#153		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#154		0	0	27	27	4	4	0	19	3	1	2	16	76.19%	84.21%	94.12%	
#155		11	0	0	11	2	3	0	6	1	1	0	5	62.50%	83.33%	83.33%	
#156		0	56	0	56	1	23	0	32	5	3	2	27	87.10%	84.38%	90.00%	
#157		23	0	0	23	0	7	0	16	2	1	1	14	93.33%	87.50%	93.33%	
#158		0	0	0	9	0	0	0	9	2	0	2	7	100.00%	77.78%	100.00%	
#159		0	2	0	2	0	0	0	2	1	0	1	1	100.00%	50.00%	100.00%	
#160		83	0	0	83	21	13	1	48	11	8	3	37	56.06%	77.08%	82.22%	
#161		0	0	15	15	14	0	0	1	1	1	0	0	0.00%	0.00%	0.00%	
#162		0	0	575	575	99	58	1	417	146	120	26	271	55.31%	64.99%	69.31%	
#163		591	0	0	591	63	40	7	481	98	68	30	383	74.51%	79.63%	84.92%	
#164		0	0	57	57	5	4	4	44	41	35	6	3	6.98%	6.82%	7.89%	
#165		111	0	0	111	9	15	6	81	50	35	15	31	41.33%	38.27%	46.97%	
#166		3586	0	0	3586	471	553	40	2522	795	571	224	1727	62.37%	68.48%	75.15%	
#167		1441	0	0	1441	148	275	10	1008	314	177	137	694	68.11%	68.85%	79.68%	
#168		0	0	214	214	38	39	9	128	38	23	15	90	59.60%	70.31%	79.65%	
#169		61	0	0	61	14	10	0	37	12	5	7	25	56.82%	67.57%	83.33%	
#170		0	229	0	233	11	49	1	172	79	50	29	93	60.39%	54.07%	65.03%	
#171		372	0	0	372	49	21	6	296	87	75	12	209	62.76%	70.61%	73.59%	
#172		0	0	948	948	151	104	12	681	292	240	52	389	49.87%	57.12%	61.84%	
#173		0	0	883	883	136	118	8	621	250	206	44	371	52.03%	59.74%	64.30%	
#174		805	0	0	805	83	130	2	590	106	61	45	484	77.07%	82.03%	88.81%	
#175		0	41	0	41	36	3	0	2	1	1	0	1	2.63%	50.00%	50.00%	
#176		0	0	1680	1680	322	229	19	1110	516	390	126	594	45.48%	53.51%	60.37%	
#177		196	0	0	196	9	36	2	149	30	24	6	119	78.29%	79.87%	83.22%	
#178		0	0	2	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#179		0	0	954	954	134	112	8	700	306	265	41	394	49.68%	56.29%	59.79%	
#180		0	0	2064	2064	330	210	13	1511	641	525	116	870	50.43%	57.58%	62.37%	
#181		0	0	6	6	0	1	0	5	3	0	3	2	100.00%	40.00%	100.00%	

AGGREGATE ORDER TYPES																	
Company Info						LSR PROCESSING									FLOWTHROUGH		
						LESOG											
		Mechanized Interface Used				Manual	Rejects	Validated		Errors							
						Total Manual		Pending Supps		Total System	BST Caused	CLEC Caused		Percent Achieved	Base	Percent Flow	
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Fallout	Auto Clarification	(Z Status)	LSR's	Fallout	Fallout	Fallout	Issued SO's	Flowthrough	Calculation	Through	
#182		3	0	0	3	0	2	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#183		0	6	0	6	0	0	0	6	6	6	0	0	0.00%	0.00%	0.00%	
#184		206	0	0	206	13	58	0	135	57	40	17	78	59.54%	57.78%	66.10%	
#185		5	0	0	5	0	2	0	3	0	0	0	3	100.00%	100.00%	100.00%	
#186		0	0	10	20	1	3	1	15	3	3	0	12	75.00%	80.00%	80.00%	
#187		0	41	0	41	11	2	0	28	23	10	13	5	19.23%	17.86%	33.33%	
#188		1516	0	0	1516	135	133	20	1228	190	107	83	1038	81.09%	84.53%	90.66%	
#189		0	0	16	16	2	3	0	11	6	4	2	5	45.45%	45.45%	55.56%	
#190		14	0	0	14	4	0	0	10	4	4	0	6	42.86%	60.00%	60.00%	
#191		760	0	0	760	89	53	1	617	66	40	26	551	81.03%	89.30%	93.23%	
#192		4	0	0	4	0	1	0	3	0	0	0	3	100.00%	100.00%	100.00%	
#193		0	0	1	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#194		10	0	0	10	2	0	0	8	1	1	0	7	70.00%	87.50%	87.50%	
#195		0	19	0	19	9	0	0	10	9	6	3	1	6.25%	10.00%	14.29%	
#196		15	0	0	32	0	8	1	23	3	3	0	20	86.96%	86.96%	86.96%	
#197		0	574	0	574	61	70	1	442	297	115	182	145	45.17%	32.81%	55.77%	
#198		1339	0	0	1339	179	79	16	1065	313	164	149	752	68.68%	70.61%	82.10%	
#199		0	45	0	45	3	11	0	31	10	4	6	21	75.00%	67.74%	84.00%	
#200		61	0	0	61	14	4	4	39	5	1	4	34	69.39%	87.18%	97.14%	
LENS Subtotal		29601	0	0	30002	3447	3166	295	23094	5441	3817	1624	17653	70.86%	76.45%	82.24%	
EDI Subtotal		0	41937	0	42161	3167	6057	102	32835	8843	6065	2778	23992	72.21%	73.07%	79.82%	
TAG Subtotal		0	0	22178	22229	3149	4060	339	14681	4811	3547	1264	9870	59.58%	67.23%	73.56%	
TOTAL INTERFACES		29601	41937	22178	94392	9763	13283	736	70610	19095	13429	5666	51515	68.96%	72.96%	79.33%	

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
#1		16
#2		13
#3		6
#4		2
#5		15
#6		70
#7		8
#8		3
#9		1
#10		36
#11		29
#12		9
#13		37
#14		108
#15		1
#16		1
#17		1
#18		3
#19		1
#20		5
#21		5
#22		355
#23		48
#24		5
#25		17
#26		2
#27		1
#28		5
#29		29
#30		153
#31		190
#32		6
#33		7
#34		2
#35		10

#36		3
#37		20
#38		6
#39		8
#40		1
#41		3
#42		3
#43		26
#44		33
#45		28
#46		13
#47		13
#48		6
#49		42
#50		5
#51		2
#52		1
#53		21
#54		24
#55		7
#56		2
#57		390
#58		3
#59		581
#60		3
#61		2
#62		44
#63		15
#64		33
#65		21
#66		1
#67		4
#68		10
#69		14
#70		44
#71		1
#72		4
#73		1
#74		1014
#75		2
#76		9
#77		3

#78		38
#79		16
#80		534
#81		1
#82		334
#83		3
#84		165
#85		42
#86		3192
#87		5
#88		7
#89		20
#90		2
#91		132
#92		11
#93		1
#94		10
#95		2
#96		21
#97		4
#98		1
#99		1776
#100		32
#101		8
#102		17
#103		4
#104		6
#105		1
#106		3
#107		2
#108		2
#109		3
#110		1
#111		13
#112		174
#113		1
#114		95
#115		2
#116		3
#117		1
#118		10
#119		1

#120		1
#121		9
#122		2
#123		2
#124		8
#125		1
#126		1
#127		1
#128		1
#129		1
#130		13
#131		11
#132		111
#133		4
#134		25
#135		296
#136		5
#137		3
#138		11
#139		11
#140		1
#141		6
#142		96
#143		5
#144		11
#145		4
#146		5
#147		1
#148		1
#149		4
#150		2
#151		1
#152		26
#153		1
#154		26
#155		3
#156		4
#157		5
#158		2
#159		7
#160		128
#161		4

#162		2
#163		10
#164		1
#165		5
#166		2
#167		1
#168		5
#169		2
#170		3
#171		38
#172		2
#173		1
#174		1
#175		1
#176		1
#177		10
#178		48
#179		1
#180		1
#181		1
#182		5
#183		3
#184		26
#185		2
#186		7
#187		1
#188		4
#189		7
#190		1
#191		1
#192		27
#193		10
#194		25
#195		23
#196		16
#197		14
#198		10
#199		14
#200		5
#201		1
#202		40
#203		29

#204		1
#205		7
#206		56
#207		2
#208		19
#209		4
#210		3
#211		28
#212		31
#213		25
#214		6
#215		50
#216		3
#217		39
#218		1
#219		16
#220		58
#221		4
#222		4
#223		1
#224		3
#225		39
#226		1
#227		7
#228		2
#229		118
#230		14
Total		12171

AGGREGATE ORDER TYPES										
ERROR DETAILS (Auto Clarifications (A) & Errors (E))					CAUSATION					
Error Type (by error code)	Count	%	S %	Error Description	CLEC Caused			BST Caused		
					Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused
1000	9619	11.54%	11.54%	IF CHGNG CLASS OF SERVICE ALL PERTINENT USOCS MUST BE POPULATED IN AND O	9269	96.36%	14.98%	350	3.64%	1.627%
7020	994	1.19%	12.73%	NUM= TELNO= TN NOT FOUND IN CRIS	992	99.80%	1.60%	2	0.20%	0.009%
7055	2336	2.80%	15.53%	NUM= TELNO= ACCOUNT IS FINAL	2332	99.83%	3.77%	4	0.17%	0.019%
7095	4	0.00%	15.53%	INCORRECT RATE ZONE DATA RECEIVED FROM RSAG	1	25.00%	0.00%	3	75.00%	0.014%
7110	3705	4.44%	19.98%	COFFI NOT AVAILABLE	1209	32.63%	1.95%	2496	67.37%	11.601%
7115	11	0.01%	19.99%	DSAP TELEPHONE NUMBER NOT ACTIVE/FOUND IN SITE	4	36.36%	0.01%	7	63.64%	0.033%
7150	4	0.00%	20.00%	UNE - ERROR GENERATING ECCKT	3	75.00%	0.00%	1	25.00%	0.005%
7235	1	0.00%	20.00%	10 DIGIT TN REQUIRED WITH USOC/FID=ZCRN	1	100.00%	0.00%	0	0.00%	0.000%
7245	93	0.11%	20.11%	NUM= ZCRT FID, DATA, OR DELIMITER IS MISSING	81	87.10%	0.13%	12	12.90%	0.056%
7250	428	0.51%	20.62%	LSR HOUSENUMBER INCORRECT	428	100.00%	0.69%	0	0.00%	0.000%
7267	2	0.00%	20.62%	UNE - LOCBAN MISSING FOR LINP ORDER	2	100.00%	0.00%	0	0.00%	0.000%
7295	4	0.00%	20.63%	LINE CLASS OF SERVICE MISSING. NUM AND TN REQUIRED	3	75.00%	0.00%	1	25.00%	0.005%
7300	9	0.01%	20.64%	UNE - CANNOT GENERATE CLASS OF SERVICE USOC	7	77.78%	0.01%	2	22.22%	0.009%
7315	103	0.12%	20.76%	CANNOT GENERATE BILLING NAME AND ADDRESS FIDS	98	95.15%	0.16%	5	4.85%	0.023%
7375	15	0.02%	20.78%	UNE - BOCABS SCREEN ERROR BOE001 ACCOUNT NUMBER NOT FOUND	13	86.67%	0.02%	2	13.33%	0.009%
7380	132	0.16%	20.94%	UNE - ACTL INVALID	131	99.24%	0.21%	1	0.76%	0.005%
7400	7393	8.87%	29.81%	CLEC DOES NOT OWN THIS ACCOUNT.	7392	99.99%	11.95%	1	0.01%	0.005%
7435	1	0.00%	29.81%	WKG SVC - INPUT ADL, CONVSN ORD OR NOTE ABAND STA	1	100.00%	0.00%	0	0.00%	0.000%
7445	36	0.04%	29.85%	UNE - CALL FORWARD TN REQUIRED	36	100.00%	0.06%	0	0.00%	0.000%
7465	1764	2.12%	31.97%	CANNOT CANCEL ORDER	905	51.30%	1.46%	859	48.70%	3.992%
7495	14	0.02%	31.98%	UNE - DIR LOCATOR PROBLEM	2	14.29%	0.00%	12	85.71%	0.056%
7555	130	0.16%	32.14%	FID MISSING IN FEATURE DETAIL	113	86.92%	0.18%	17	13.08%	0.079%
7570	2	0.00%	32.14%	SEQ1X NOT ALLOWED WITH ZNB	1	50.00%	0.00%	1	50.00%	0.005%
7630	431	0.52%	32.66%	MEMORY CALL SERVICE NOT AVAILABLE IN SWITCH	153	35.50%	0.25%	278	64.50%	1.292%
7645	1593	1.91%	34.57%	MATCH IN CSR SA AND LSR HOUSENUM NOT FOUND	813	51.04%	1.31%	780	48.96%	3.625%
7660	3	0.00%	34.57%	USOC FUJ1X NOT FOR RESALE	3	100.00%	0.00%	0	0.00%	0.000%
7690	26	0.03%	34.60%	UNE - ACTL AND ENDUSER LSO MUST BE THE SAME FOR LOOP/LINP SERVICE	26	100.00%	0.04%	0	0.00%	0.000%
7705	17	0.02%	34.62%	UNE - ACTL/CLLI CODE MISSING	7	41.18%	0.01%	10	58.82%	0.046%
7710	247	0.30%	34.92%	CANNOT CANCEL OR CHANGE DUE DATE ON NON-EXISTENT ORDER	158	63.97%	0.26%	89	36.03%	0.414%
7715	15	0.02%	34.94%	SOCS TIMEOUT/NOT AVAILABLE	12	80.00%	0.02%	3	20.00%	0.014%
7718	1498	1.80%	36.73%	UNABLE TO RETRIEVE PSO TO PROCESS SUP	603	40.25%	0.97%	895	59.75%	4.160%
7725	62	0.07%	36.81%	WAITING PERIOD EQUALS 5 MINUTES	18	29.03%	0.03%	44	70.97%	0.204%
7735	17	0.02%	36.83%	INVALID/MISSING LISTING NAME OR TYPE	17	100.00%	0.03%	0	0.00%	0.000%
7740	9	0.01%	36.84%	LOCAL CALLING PLUS INDICATOR NOT FOUND	7	77.78%	0.01%	2	22.22%	0.009%
7755	8	0.01%	36.85%	UNE - NPANXX NOT FOUND IN CLLI TABLE	7	87.50%	0.01%	1	12.50%	0.005%
7805	130	0.16%	37.01%	SITE COULD NOT BE DETERMINED	61	46.92%	0.10%	69	53.08%	0.321%
7815	58	0.07%	37.08%	FID=RCU INVALID OR MISSING DATA	46	79.31%	0.07%	12	20.69%	0.056%
7860	321	0.38%	37.46%	RSAG - NO EXACT MATCH ON STREET NAME	321	100.00%	0.52%	0	0.00%	0.000%
7890	60	0.07%	37.53%	RSAG - NO EXACT MATCH ON SUPPLEMENTAL ADDRESS	59	98.33%	0.10%	1	1.67%	0.005%
7900	18	0.02%	37.55%	RSAG - NO MATCH ON STREET NAME	18	100.00%	0.03%	0	0.00%	0.000%
7905	2777	3.33%	40.88%	RSAG - INCORRECT COMMUNITY, INCORRECT ZIP CODE OR INVALID ADDRESS FORMA	2772	99.82%	4.48%	5	0.18%	0.023%
7910	925	1.11%	41.99%	RSAG - NO MATCH ON EXACT STREET NAME	857	92.65%	1.39%	68	7.35%	0.316%
7930	5	0.01%	42.00%	RSAG-STREET FOUND IN DIFFERENT COMMUNITY AND/OR ZIP	5	100.00%	0.01%	0	0.00%	0.000%

AGGREGATE ORDER TYPES										
ERROR DETAILS (Auto Clarifications (A) & Errors (E))					CAUSATION					
Error Type (by error code)	Count	%	S %	Error Description	CLEC Caused			BST Caused		
					Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused
7935	19	0.02%	42.02%	RSAG-SIMILAR STREET FOUND IN DIFFERENT COMMUNITY AND/OR ZIP	19	100.00%	0.03%	0	0.00%	0.000%
7945	56	0.07%	42.09%	RSAG SYSTEM ERROR	21	37.50%	0.03%	35	62.50%	0.163%
8130	2	0.00%	42.09%	CONVERSION SPECIFIED CAN ONLY BE USED ON RETAIL TO UNE SERVICE	2	100.00%	0.00%	0	0.00%	0.000%
8150	449	0.54%	42.63%	ORDER HAS BEEN REQUEUED FOR THE MAXIMUM NUMBER OF OCCURRENCES	274	61.02%	0.44%	175	38.98%	0.813%
8167	59	0.07%	42.70%	INVALID USOC CHARACTER. FORMAT SAE 013 I1 CREXI	59	100.00%	0.10%	0	0.00%	0.000%
8170	236	0.28%	42.98%	USOC MAY ONLY APPEAR ONCE. FORMAT SAE 110 I1 CREX1 /TN	236	100.00%	0.38%	0	0.00%	0.000%
8173	35	0.04%	43.03%	INVALID CLASS OF SERVICE. FORMAT IDNT 131 UEPL=	35	100.00%	0.06%	0	0.00%	0.000%
8180	118	0.14%	43.17%	LNUM=00001 TC TO PRIMARY NUMBER MUST BE DIFFERENT FROM NUMBER BEING REF	118	100.00%	0.19%	0	0.00%	0.000%
8183	14	0.02%	43.18%	AREA CALLING PLAN USOC MISMATCH. FORMAT 320 LINE UPP :0000000 / LINE ASSIGN	14	100.00%	0.02%	0	0.00%	0.000%
8185	34	0.04%	43.23%	ESC/ESCWT NOT VALID COMBINATION. FORMAT SAE 424 I1 ESCWT	34	100.00%	0.05%	0	0.00%	0.000%
8187	826	0.99%	44.22%	USOC MAY NOT APPEAR ON REQUEST. FORMAT SAE 431 T1 EMP1S /TN	826	100.00%	1.34%	0	0.00%	0.000%
8189	693	0.83%	45.05%	USOC IS NOT VALID ON BST FILE. FORMAT SAE 433 I1 CREX6	693	100.00%	1.12%	0	0.00%	0.000%
8190	950	1.14%	46.19%	INVALID USOC FOR BASIC CLASS OF SERVICE. FORMAT SAE 434 I1 S98CP /TN	950	100.00%	1.54%	0	0.00%	0.000%
8193	3	0.00%	46.19%	USOC NOT VALID WITH CALLER ID. FORMAT SAE 473 I1 NXMCR /TN	3	100.00%	0.00%	0	0.00%	0.000%
8195	290	0.35%	46.54%	CALL FORWARDING USOC MUST NOT APPEAR. FORMAT SAE 540 I1 GCJ /TN	290	100.00%	0.47%	0	0.00%	0.000%
8197	400	0.48%	47.02%	CALL FORWARDING USOC MUST APPEAR. FORMAT SAE 541	400	100.00%	0.65%	0	0.00%	0.000%
8199	56	0.07%	47.08%	GCJRC/GCJ COMBINATION INVALID. FORMAT SAE 560 I1 GCJRC /TN	56	100.00%	0.09%	0	0.00%	0.000%
8204	125	0.15%	47.23%	BCR/NSS/NX8 INVALID USOC COMBINATION. FORMAT SAE 575 R1 NSS /TN	125	100.00%	0.20%	0	0.00%	0.000%
8207	45	0.05%	47.29%	BRD/NSQ/NX9 INVALID USOC COMBINATION. FORMAT SAE 576 I1 NX9 /TN	45	100.00%	0.07%	0	0.00%	0.000%
8209	529	0.63%	47.92%	USOC COMBINATION IS INVALID. FORMAT SAE 587 I1 ESXDC /TN	529	100.00%	0.86%	0	0.00%	0.000%
8240	161	0.19%	48.12%	INVALID LINE CLASS OF SVC FOR REQUESTED SERVICE	161	100.00%	0.26%	0	0.00%	0.000%
8250	73	0.09%	48.20%	USOC= NOT APPLICABLE TO PORT LOOP SERVICE	73	100.00%	0.12%	0	0.00%	0.000%
8415	19	0.02%	48.23%	LSF LP ALREADY EXISTS ON ACCOUNT	19	100.00%	0.03%	0	0.00%	0.000%
8430	4	0.00%	48.23%	LSF DOES NOT EXIST ON ACCOUNT	4	100.00%	0.01%	0	0.00%	0.000%
8700	10	0.01%	48.24%	RSAG-INVALID SEARCH AREA	9	90.00%	0.01%	1	10.00%	0.005%
8820	236	0.28%	48.53%	SOCS ERROR: LUD BILL 004 ACT CODE NOT FOR THIS ORD TYPE	110	46.61%	0.18%	126	53.39%	0.586%
8825	12860	15.42%	63.95%	ORDER ERR:	3458	26.89%	5.59%	9402	73.11%	43.698%
8830	1458	1.75%	65.70%	CLEC ALREADY OWNS THIS ACCOUNT	1457	99.93%	2.36%	1	0.07%	0.005%
8850	51	0.06%	65.76%	CFA NOT FOUND,PLEASE VERIFY CFA	50	98.04%	0.08%	1	1.96%	0.005%
8855	3	0.00%	65.76%	NO ACTL IN LSR	3	100.00%	0.00%	0	0.00%	0.000%
8940	650	0.78%	66.54%	CALL FORWARDING NUMBER MISSING OR INVALID	648	99.69%	1.05%	2	0.31%	0.009%
8945	83	0.10%	66.64%	LINECLSSVC AND TOS DO NOT MATCH	83	100.00%	0.13%	0	0.00%	0.000%
8970	848	1.02%	67.66%	FID RCU WITH TWC FOUND ON SAME LINE AS 3-WAY CALLING USOC	848	100.00%	1.37%	0	0.00%	0.000%
9000	11	0.01%	67.67%	LSO/LOCBAN (NPANXX) MISSING OR INVALID	11	100.00%	0.02%	0	0.00%	0.000%
9015	1	0.00%	67.67%	SUP FAILED TO UPDATE DUE DATE	0	0.00%	0.00%	1	100.00%	0.005%
9110	3	0.00%	67.68%	TELNO= PIC REQUIRED PER UNIQUE TELEPHONE NUMBER ON A, V, P9 LINE ACTIVITY	3	100.00%	0.00%	0	0.00%	0.000%
9115	3	0.00%	67.68%	TELNO= LPIC REQUIRED PER UNIQUE TELNO ON A, V, P9 LINE ACTIVITY TYPES	3	100.00%	0.00%	0	0.00%	0.000%
9155	34	0.04%	67.72%	UNE - PORTED OUT NUMBER	33	97.06%	0.05%	1	2.94%	0.005%
9160	8	0.01%	67.73%	LOCBAN INVALID FOR PORTED NUMBER ACTIVITY	8	100.00%	0.01%	0	0.00%	0.000%
9245	279	0.33%	68.07%	CORRECT ECCKT IS REQUIRED FOR LNA , LNUM	279	100.00%	0.45%	0	0.00%	0.000%
9428	3	0.00%	68.07%	DLNUM=0001 LTN= INVALID NICK DATA	3	100.00%	0.00%	0	0.00%	0.000%
9432	2	0.00%	68.07%	DLNUM=0002 LTN= LTXTY OF CR REQUIRES SEE AS FIRST WORD IN LTEXT	2	100.00%	0.00%	0	0.00%	0.000%
9439	118	0.14%	68.21%	LTN= DISPOSITION OF LISTINGS ON MIGRATED LINES REQUIRED	116	98.31%	0.19%	2	1.69%	0.009%

AGGREGATE ORDER TYPES										
ERROR DETAILS (Auto Clarifications (A) & Errors (E))					CAUSATION					
Error Type (by error code)	Count	%	S %	Error Description	CLEC Caused			BST Caused		
					Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused
9441	1	0.00%	68.21%	DLNUM=0002 LTN=ALI VALUE INVALID	0	0.00%	0.00%	1	100.00%	0.005%
9442	432	0.52%	68.73%	DLNUM=0002 LTN= ALI MUST BE UNIQUE	430	99.54%	0.70%	2	0.46%	0.009%
9446	2	0.00%	68.73%	LNUM=00001 =TC FR REFERENCE OF CALLS UNAVAILABLE FOR THIS NUMBER	2	100.00%	0.00%	0	0.00%	0.000%
9466	28	0.03%	68.77%	UNABLE TO DETERMINE BLOCK CHOICE	28	100.00%	0.05%	0	0.00%	0.000%
9471	17	0.02%	68.79%	TOTAL QUANTITY OF VCA AND SCO SHOULD EQUAL IWJQ	16	94.12%	0.03%	1	5.88%	0.005%
9474	2	0.00%	68.79%	MINIMUM OF TWO DIFFERENT LEATNS/LEANS REQUIRED FOR LSR	2	100.00%	0.00%	0	0.00%	0.000%
9475	313	0.38%	69.17%	ACT= ALLOWED ONLY ON SAME LOCNUM SERVICE ADDRESS	313	100.00%	0.51%	0	0.00%	0.000%
9476	37	0.04%	69.21%	IS NOT FOUND ON CSR TO DISCONNECT	37	100.00%	0.06%	0	0.00%	0.000%
9477	95	0.11%	69.32%	LSR LNUM=00002 INVALID LNA, NO RECORDED CHANGE FOR TELEPHONE NUMBER	95	100.00%	0.15%	0	0.00%	0.000%
9479	80	0.10%	69.42%	LNUM=00001 FEATURE DOES NOT EXIST ON ACCOUNT TO MODIFY	80	100.00%	0.13%	0	0.00%	0.000%
9481	1651	1.98%	71.40%	LNUM=00001 FEATURE DOES NOT EXIST ON ACCOUNT TO DISCONNECT	1633	98.91%	2.64%	18	1.09%	0.084%
9484	23	0.03%	71.43%	TNS= FOR LNUM=00001 ALREADY EXIST ON ATN=	23	100.00%	0.04%	0	0.00%	0.000%
9487	3	0.00%	71.43%	INVALID ACT TYPE FOR FULL MIGRATION	3	100.00%	0.00%	0	0.00%	0.000%
9488	419	0.50%	71.93%	DISPOSITION OF ALL LINES REQUIRED ON ACT V	419	100.00%	0.68%	0	0.00%	0.000%
9495	31	0.04%	71.97%	EATN= MUST EXIST FOR ACT P AND Q	31	100.00%	0.05%	0	0.00%	0.000%
9496	2976	3.57%	75.54%	TNS= ON LNUM=00004 NOT FOUND ON EATN= FOR ACT=	2971	99.83%	4.80%	5	0.17%	0.023%
9498	4	0.00%	75.55%	EAN= ON LNUM= AND LEAN= ARE POPULATED	4	100.00%	0.01%	0	0.00%	0.000%
9503	3	0.00%	75.55%	FA OF D AND C ARE DISALLOWED WHEN TNS IS NOT POPULATED FOR A LEATN	3	100.00%	0.00%	0	0.00%	0.000%
9515	1618	1.94%	77.49%	WKG SVC-INPUT ADL, CONVERSION ORDER OR NOTE ABANDONED STATION	1614	99.75%	2.61%	4	0.25%	0.019%
9516	11	0.01%	77.50%	WSOP OF V AND ADL NOT ALLOWED ON SAME ATN	10	90.91%	0.02%	1	9.09%	0.005%
9517	21	0.03%	77.53%	UNDC INVALID IF PIC ALREADY EXISTS	21	100.00%	0.03%	0	0.00%	0.000%
9523	19	0.02%	77.55%	LOCNUM=000 HNUM=00001 HT= MIXED NPA(S) ARE NOT ALLOWED FOR HUNTING IN THIS	18	94.74%	0.03%	1	5.26%	0.005%
9526	15	0.02%	77.57%	BLOCK CHOICE DOES NOT EXIST ON ACCOUNT	15	100.00%	0.02%	0	0.00%	0.000%
9529	1292	1.55%	79.12%	CANNOT RESTORE A LINE WHICH IS NOT SUSPENDED/DENIED	1291	99.92%	2.09%	1	0.08%	0.005%
9543	47	0.06%	79.17%	LOCNUM= HNUM= HT= HT CANNOT BE IN MORE THAN ONE HID	47	100.00%	0.08%	0	0.00%	0.000%
9545	1	0.00%	79.18%	LOCNUM= HNUM=00001 HA OF D NOT ALLOWED	1	100.00%	0.00%	0	0.00%	0.000%
9600	1	0.00%	79.18%	TASKMATE ERROR INCORRECT SCREEN FORMAT ON HOST	1	100.00%	0.00%	0	0.00%	0.000%
9602	2443	2.93%	82.11%	USOC=NSS ALREADY EXISTS ON CUSTOMER RECORD	2426	99.30%	3.92%	17	0.70%	0.079%
9605	81	0.10%	82.20%	USOC NOT FOR RESALE FORMAT SAE 959 T1 PGRAX /ZPGR 1 /RMKR (A)	81	100.00%	0.13%	0	0.00%	0.000%
9606	19	0.02%	82.23%	TNS CANNOT BE REASSIGNED FOR 90 DAYS	19	100.00%	0.03%	0	0.00%	0.000%
9613	5	0.01%	82.23%	EXISTING ACCOUNT TYPE NOT AUTHORIZED FOR MIGRATION YET	5	100.00%	0.01%	0	0.00%	0.000%
9616	15	0.02%	82.25%	YPH INVALID	15	100.00%	0.02%	0	0.00%	0.000%
9623	5	0.01%	82.26%	TOUCHTONE IS INVALID WITH AREA PLUS SERVICE	5	100.00%	0.01%	0	0.00%	0.000%
9626	420	0.50%	82.76%	CLASS OF SERVICE LNPRL NOT ELIGIBLE FOR CONVERSION TO PORT/LOOP	420	100.00%	0.68%	0	0.00%	0.000%
9627	2917	3.50%	86.26%	ALL CUSTOMER RECORDS ARE FINAL FOR THIS NUMBER	2914	99.90%	4.71%	3	0.10%	0.014%
9628	162	0.19%	86.45%	REQUEST DOES NOT QUALIFY FOR STAR 98 SERVICE	161	99.38%	0.26%	1	0.62%	0.005%
9629	28	0.03%	86.49%	CALL FORWARDING FID (CFND) AND CFND TN REQUIRED BEHIND USOC S98AF	28	100.00%	0.05%	0	0.00%	0.000%
9639	63	0.08%	86.56%	CATEGORY L USOC MUST APPEAR FOR SAME TN	63	100.00%	0.10%	0	0.00%	0.000%
9641	1801	2.16%	88.72%	REQUESTED ACTIVITY ALREADY PENDING DM4V32	1801	100.00%	2.91%	0	0.00%	0.000%
9647	229	0.27%	89.00%	BAN DOES NOT EXIST FOR COMPANY CODE	229	100.00%	0.37%	0	0.00%	0.000%
9654	88	0.11%	89.10%	DIRECTORY DELIVERY ADDRESS IS REQUIRED FOR INDEFINITE OR UNNUMBERED END	88	100.00%	0.14%	0	0.00%	0.000%
9656	11	0.01%	89.12%	SLTN NOT FOUND ON CRIS ACCOUNT FOR LNA N, LNUM	11	100.00%	0.02%	0	0.00%	0.000%
9670	16	0.02%	89.13%	TOUCHTONE USOC REQUIRED INWARD OR RECAPPED - FORMAT SAE 004	16	100.00%	0.03%	0	0.00%	0.000%

AGGREGATE ORDER TYPES										
ERROR DETAILS (Auto Clarifications (A) & Errors (E))					CAUSATION					
Error Type (by error code)	Count	%	S %	Error Description	CLEC Caused			BST Caused		
					Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused
9671	86	0.10%	89.24%	TOUCHTNE USOC REQUIRED - FORMAT SAE 245	86	100.00%	0.14%	0	0.00%	0.000%
9673	4	0.00%	89.24%	RINGMASTER USOC REQUIRED - FORMAT SAE 387	4	100.00%	0.01%	0	0.00%	0.000%
9674	39	0.05%	89.29%	INVALID TN/PN DATA - FORMAT SAE 389 I1 DRS /TN /PN /RNP B	39	100.00%	0.06%	0	0.00%	0.000%
9675	6	0.01%	89.30%	BBC USOC MUST NOT APPEAR - FORMAT SAE 679 I1 BBC /TN	6	100.00%	0.01%	0	0.00%	0.000%
9679	3	0.00%	89.30%	FIRST CHARACTER OF LINE NUMBER IS NOT VALID FOR BST IN COFFI	3	100.00%	0.00%	0	0.00%	0.000%
9680	16	0.02%	89.32%	INVALID REQTP OR TOS FOR LIFELINE	16	100.00%	0.03%	0	0.00%	0.000%
9681	12	0.01%	89.33%	LINKUP DISCOUNT CANNOT BE ADDED TO EXISTING SERVICE	12	100.00%	0.02%	0	0.00%	0.000%
9682	4	0.00%	89.34%	LINKUP DISCOUNT IS ONLY AVAILABLE ON LIFELINE ACCOUNTS	4	100.00%	0.01%	0	0.00%	0.000%
9685	7673	9.20%	98.54%	DUE DATE COULD NOT BE CALCULATED	1999	26.05%	3.23%	5674	73.95%	26.371%
9686	3	0.00%	98.54%	RESID NOT VALID IN LFACS	3	100.00%	0.00%	0	0.00%	0.000%
9700	1	0.00%	98.55%	REQUESTED CIRCUIT NUMBER/ECCKT NOT FOUND	1	100.00%	0.00%	0	0.00%	0.000%
9715	25	0.03%	98.58%	TOS IS INVALID FOR REQUESTED SERVICE	25	100.00%	0.04%	0	0.00%	0.000%
9772	1	0.00%	98.58%	UNE - ECCKT PROHIBITED WITH LINE ACTIVITY OF A	1	100.00%	0.00%	0	0.00%	0.000%
9800	12	0.01%	98.59%	MAIN LISTING REQUIRED FOR NEW ACCOUNT	5	41.67%	0.01%	7	58.33%	0.033%
9860	1175	1.41%	100.00%	UNABLE TO HANDLE REQUEST; ENDUSER ACCOUNT FROZEN	1175	100.00%	1.90%	0	0.00%	0.000%
	83382	100.00%			61866		100.00%	21516		100.000%

AGGREGATE ORDER TYPES				
ERROR DETAILS (Fatal Errors)				
Error Type (by error code)	Count	%	S %	Error Description
1005	1	0.01%	0.01%	CCNA REQUIRED WITH THIS REQTPY/ACT TYPE COMBINATION
1007	10	0.06%	0.06%	DUPLICATE CC, PON, VER
1012	4	0.02%	0.08%	CANNOT SUPP A PREVIOUSLY CANCELED LSR/PON
1015	2634	14.73%	14.81%	PON DUPLICATE ON INITIAL LSR
1023	53	0.30%	15.11%	NO ORIGINAL LSR FOUND FOR THIS SUP
1025	3	0.02%	15.13%	VER MUST BE GREATER THAN PREVIOUS VERSION
1027	22	0.12%	15.25%	PREVIOUS LSR AGED OFF - (K) STATUS
1030	1355	7.58%	22.83%	VER MUST BE GREATER THAN PREVIOUS VERSION
1035	5	0.03%	22.86%	VER MUST BE TWO NUMERICS - 01 OR GREATER FOR 860
1040	8	0.04%	22.90%	VER MUST BE SPACES OR ZEROES FOR 850
1050	7	0.04%	22.94%	D/SENT - D/SENT CENTURY MUST BE CURRENT OR FUTURE DATE
1055	3	0.02%	22.96%	AN REQUIRED FOR THIS REQTPY/ACT TYPE COMBINATION WHEN ATN IS NOT POPULATED
1060	13	0.07%	23.03%	AN PROHIBITED WHEN ATN IS POPULATED UNLESS REQTPY IS B
1065	15	0.08%	23.11%	AN MUST BE 10 OR 13 ALPHANUMERICS
1070	9	0.05%	23.16%	DDD/DDD-CC MUST BE CURRENT OR FUTURE DATE
1075	3	0.02%	23.18%	ATN REQUIRED WITH THIS REQTPY/ACT TYPE COMBINATION WHEN AN IS NOT POPULATED
1080	13	0.07%	23.25%	DDD/DDD-CC MUST BE A VALID DATE
1085	17	0.10%	23.35%	DDDO-CC/DDDO MUST BE CURRENT OR FUTURE DATE
1110	722	4.04%	27.39%	INVALID REQTPY - ACCOUNT ACTIVITY TYPE COMBINATION
1125	42	0.23%	27.62%	DDD MUST BE GREATER THAN OR EQUAL TO D/TSNT
1131	716	4.00%	31.62%	DDD IS LESS THAN CALC DATE ON PRIOR VERSION LSR OR SERVICE ORDER DUE DATE
1135	3	0.02%	31.64%	APPTIME-DDD MUST BE HHMM-HHMM (MILITARY TIME) COVERING A SPAN OF TIME OF ONE HOUR OR GREATER
1145	18	0.10%	31.74%	INTERVAL BETWEEN DDD AND DDDO MUST BE 30 CALENDAR DAYS OR LESS
1150	3	0.02%	31.76%	SUP PROHIBITED WHEN 1ST CHARACTER OF REQTPY FIELD CHANGES
1154	7	0.04%	31.80%	LSR/PON IS COMPLETED
1155	1	0.01%	31.80%	DFDT MUST BE POPULATED WITH A SINGLE (HHMM) TIME WHEN CHC IS Y
1157	4	0.02%	31.83%	DFDT PROHIBITED FOR THIS REQTPY/LNA COMBINATION
1166	4	0.02%	31.85%	LOCNUM=000 LNUM=00001 CFA REQUIRED FOR THIS SERVICE TYPE
1180	7	0.04%	31.89%	INVALID REQTPY/ACT TYPE COMBINATION (STOP EDIT)
1195	5	0.03%	31.91%	ACTIVITY TYPE VALID ENTRY MUST BE N, C, D, T, R, V, S, B, W, L, Y, P OR Q (STOP EDIT)
1200	10	0.06%	31.97%	SUP REQUIRED WHEN VER IS GREATER THAN 00
1210	1	0.01%	31.98%	SUP PROHIBITED ON 850
1215	55	0.31%	32.28%	ACTL MUST BE 11 ALPHANUMERIC CHARACTERS
1225	10	0.06%	32.34%	CC REQUIRED ON THIS REQTPY/ACT TYPE COMBINATION (STOP EDIT)
1230	2879	16.10%	48.44%	LSO MUST BE 6 NUMERICS
1240	1	0.01%	48.45%	TOS INVALID

AGGREGATE ORDER TYPES				
ERROR DETAILS (Fatal Errors)				
Error Type (by error code)	Count	%	S %	Error Description
1250	2	0.01%	48.46%	DATED REQUIRED WHEN AGAUTH IS POPULATED WITH Y
1270	1	0.01%	48.46%	SECNCI MUST BE A MINIMUM OF 5 ALPHANUMERIC CHARACTERS
1285	3	0.02%	48.48%	ACTL REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION
1290	1	0.01%	48.48%	ACTL MUST BE 11 ALPHANUMERICS
1330	1	0.01%	48.49%	BAN1 MUST = E, N OR VALID BILLING ACCOUNT NUMBER FORMAT
1335	1	0.01%	48.50%	LSO REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION
1345	2	0.01%	48.51%	TOS REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION (STOP EDIT)
1350	2	0.01%	48.52%	TOS MUST BE 3 ALPHANUMERICS INCLUDING HYPHENS
1360	2	0.01%	48.53%	TOS SECOND CHARACTER MUST BE A, B, C, D, H, J, OR - (HYPHEN) (STOP EDIT)
1365	2	0.01%	48.54%	TOS THIRD CHARACTER MUST BE M, F, G, OR - (HYPHEN)
1390	21	0.12%	48.66%	TOS SECOND CHARACTER MUST BE - (HYPHEN) IF REQTP IS JB
1395	2	0.01%	48.67%	TOS THIRD CHARACTER MUST BE - (HYPHEN) IF REQTP IS JB, BB OR CB
1407	9	0.05%	48.72%	RESID IS REQUIRED WITH ANY LNA'S OF N OR V
1430	5	0.03%	48.75%	CIC REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION
1453	64	0.36%	49.11%	BAN1 REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION
1455	23	0.13%	49.23%	BAN1 VALID ENTRY MUST BE VALID BILLING ACCOUNT NUMBER OR E WITH TRAILING BLANKS
1457	17	0.10%	49.33%	BAN1 MUST BE ENTRY OF E IF REQTYPE A-LINE SHARE CO BASED
1470	1	0.01%	49.33%	BI2 REQUIRED WHEN BAN1 AND BAN2 ARE POPULATED
1490	2	0.01%	49.35%	DRC MUST BE 3 ALPHANUMERICS
1505	3	0.02%	49.36%	INIT REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION
1510	3	0.02%	49.38%	TEL NO-INIT REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION
1515	2	0.01%	49.39%	TEL NO-INIT FORMAT MUST BE 10 NUMERICS OR UP TO 15 ALPHANUMERICS
1520	252	1.41%	50.80%	FAX NO-INIT REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION
1525	3	0.02%	50.82%	FAX NO-INIT MUST BE 10 NUMERICS
1530	2	0.01%	50.83%	IMPON REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION
1540	3	0.02%	50.84%	TEL NO IMPON FORMAT MUST BE 10 NUMERICS IN THE FIRST 10 POSITIONS
1550	78	0.44%	51.28%	TEL NO ALTIMPON REQUIRED WHEN ALTIMPON IS POPULATED
1575	1	0.01%	51.29%	TEL NO DSGCON FORMAT MUST BE 10 NUMERICS IN THE FIRST TEN POSITIONS
1585	2	0.01%	51.30%	STREET-DSGCON REQUIRED WHEN DSGCON IS POPULATED
1590	2	0.01%	51.31%	CITY-DSGCON REQUIRED WHEN DSGCON IS POPULATED
1595	2	0.01%	51.32%	STATE-DSGCON REQUIRED WHEN DSGCON IS POPULATED
1600	2	0.01%	51.33%	ZIP CODE-DSGCON REQUIRED WHEN DSGCON IS POPULATED
1605	311	1.74%	53.07%	REMARKS VIRGULES (/) AND ASTERISKS NOT ALLOWED IN THIS FIELD
1620	2	0.01%	53.08%	BCS REQUIRED WITH REQTP/ACT TYPE/TOS COMBINATION
1630	111	0.62%	53.70%	CANNOT SUP A PREVIOUSLY CANCELED LSR/PON
1635	93	0.52%	54.22%	LSR ORIGINATING SOURCE NOT SAME AS PRIOR VERSION

AGGREGATE ORDER TYPES				
ERROR DETAILS (Fatal Errors)				
Error Type (by error code)	Count	%	S %	Error Description
1640	680	3.80%	58.02%	NO ORIGINAL LSR FOUND FOR THIS SUP
1645	2453	13.72%	71.74%	LSR/PON AGED OFF
1650	516	2.89%	74.63%	LSR/PON COMPLETED
1655	30	0.17%	74.80%	LSR ORIGINATING FORMAT (TCIF) NOT SAME AS ORIGINATING FORMAT
1660	45	0.25%	75.05%	SUP NOT ALLOWED ON THIS ACCOUNT ACTIVITY TYPE
1662	20	0.11%	75.16%	SUP NOT ALLOWED ON RESTORAL WHEN THE REASON WAS DENIED
1664	91	0.51%	75.67%	SUP 03 NOT ALLOWED ON THIS ACCOUNT ACTIVITY TYPE
2000	11	0.06%	75.73%	EU-NAME REQUIRED
2005	3	0.02%	75.75%	EU-STREET-1 REQUIRED
2035	1	0.01%	75.75%	LOCNUM=000 NAME EU REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION AT THIS LOCATION
2040	12	0.07%	75.82%	LOCNUM=000 SANO PROHIBITED WHEN SASN IS NOT POPULATED AT THIS LOCATION
2045	3	0.02%	75.84%	IWBAN VALID ENTRIES ARE: E, N, OR 13 ALPHANUMERIC BILLING ACCOUNT NUMBER
2055	1	0.01%	75.84%	LOCNUM=000 SASD VALID ENTRY IS E, W, N, S, NE, NW, SE, OR SW AT THIS LOCATION
2060	41	0.23%	76.07%	LOCNUM=000 SASN REQUIRED WITH THIS REQTP/ACT TYP COMBINATION AT THIS LOCATION
2065	6	0.03%	76.10%	LOCBAN REQUIRED
2070	2	0.01%	76.12%	LOCNUM=000 SATH PROHIBITED WHEN SASN IS NOT POPULATED AT THIS LOCATION
2075	2	0.01%	76.13%	LOCNUM=000 SASS PROHIBITED WHEN SASN IS NOT POPULATED AT THIS LOCATION
2080	39	0.22%	76.34%	LOCNUM=000 SADLO REQUIRED WHEN SANO IS NOT POPULATED AT THIS LOCATION
2085	42	0.23%	76.58%	LOCNUM=000 FLOOR-EU MUST NOT BE POPULATED WITH FLR IN ANY POSITION AT THIS LOCATION
2090	9	0.05%	76.63%	LOCNUM=000 ROOM-EU MUST NOT BE POPULATED WITH RM OR ROOM IN ANY POSITION AT THIS LOCATION
2095	2	0.01%	76.64%	LOCNUM=000 BLDG-EU MUST NOT BE POPULATED WITH BLDG IN ANY POSITION AT THIS LOCATION
2104	14	0.08%	76.72%	LOCNUM=000 STATE-EU REQUIRED WHEN SASN IS POPULATED AT THIS LOCATION
2109	36	0.20%	76.92%	LOCNUM=000 ZIP CODE-EU REQUIRED WHEN SASN IS POPULATED AT THIS LOCATION
2110	208	1.16%	78.08%	LOCNUM=000 ZIP CODE-EU REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION AT THIS LOCATION
2115	3	0.02%	78.10%	FBCON-TELNO MUST BE MINIMUM OF 10 NUMERICS
2120	781	4.37%	82.47%	EATN, EAN, ATN OR AN ARE PROHIBITED ON THIS REQTP/ACT CODE
2130	15	0.08%	82.55%	LOCNUM=000 TEL NO-LCON MUST BE 10 NUMERICS AT THIS LOCATION
2185	1	0.01%	82.56%	EAN MUST BE 10 NUMERICS OR 13 ALPHANUMERICS
2200	9	0.05%	82.61%	EATN MUST BE 10 NUMERICS
2350	9	0.05%	82.66%	ERL REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION
2355	14	0.08%	82.74%	ERL PROHIBITED WITH THIS REQTP/ACT TYPE COMBINATION
3005	5	0.03%	82.76%	REFNUM=001 -TELNO= REFNUM MUST BE 4 NUMERICS
3010	18	0.10%	82.87%	REFNUM=0001-TELNO= LINE ACTIVITY MUST BE Y OR L WHEN ACCOUNT ACTIVITY = SS OR RS
3020	22	0.12%	82.99%	REFNUM=0005-TELNO= LNA VALID ENTRIES ARE: A, C, D, R, V, W, Y, L, P9
3035	42	0.23%	83.22%	REFNUM=0001-TELNO= OTN MUST BE 10 NUMERICS
3045	19	0.11%	83.33%	REFNUM=0001 ECCKT MUST BE CLT, CLF OR CLS FORMAT

AGGREGATE ORDER TYPES				
ERROR DETAILS (Fatal Errors)				
Error Type (by error code)	Count	%	S %	Error Description
3047	19	0.11%	83.44%	LNUM=00001 CFA LOC A OR LOC Z CLLI DOES NOT MATCH ACTL
3050	41	0.23%	83.67%	LOCNUM=000 LNUM=00001 CFA FORMAT IS INVALID
3085	5	0.03%	83.69%	REFNUM=0001-TELNO= TC OPT VALID ENTRIES ARE:00, 03, 05, 08, 21, 23, 25, 26, 31, 51, 81
3090	17	0.10%	83.79%	REFNUM=0001-TELNO= TC OPT PROHIBITED ON THIS ACT TYPE AND REQ TYP
3110	157	0.88%	84.67%	LOCNUM=001 LNUM=00001 TELNO= CKR FORMAT INVALID
3115	17	0.10%	84.76%	LOCNUM=000 LNUM=00002 TELNO= ECCKT IS PROHIBITED WITH REQ TYP/ACT/LNA COMBINATION
3120	9	0.05%	84.81%	LOCNUM=000 LNUM=00002 TELNO= ECCKT IS REQUIRED WITH REQ TYP/ACT/LNA COMBINATION
3125	12	0.07%	84.88%	LOCNUM=000 LNUM=00001 TELNO= ECCKT FORMAT INVALID
3130	9	0.05%	84.93%	REFNUM=0001-TELNO= TC PER-CC/TC PER-DATE MUST BE CURRENT OR FUTURE DATE
3135	45	0.25%	85.18%	REFNUM=0001-TELNO TC PER-CC/TC PER-DATE REQUIRED WHEN TCTO-PRIMARY FIELD IS POPULATED
3140	6	0.03%	85.21%	LOCNUM=000 LNUM=00001 TELNO= ECCKT REQUIRED WHEN EAN OR LEAN IS POPULATED
3155	19	0.11%	85.32%	LOCNUM=000 LNUM=00001 TELNO= FA PROHIBITED IF THE LNA IS D, W, P, L, B OR R
3160	6	0.03%	85.35%	LOCNUM=000 LNUM=00001 TELNO= FA VALID ENTRY MUST BE N, C OR D
3165	1	0.01%	85.36%	REFNUM=0001-TELNO=TBE PROHIBITED ON THIS ACTIVITY FOR THIS REQ TYP
3170	30	0.17%	85.53%	REFNUM=0001-TELNO= CFA INVALID FORMAT
3190	29	0.16%	85.69%	LOCNUM=000 LNUM=00001 TELNO= FEATURE MUST BE 3, 5 OR 6 ALPHANUMERICS
3200	19	0.11%	85.80%	LOCNUM=000 LNUM=00001 TELNO= FEATURE PROHIBITED WITH LINE ACTIVITY OF W, P, L OR B
3205	43	0.24%	86.04%	LOCNUM=000 LNUM=00001 TELNO= FEATURE DETAIL REQUIRED WHEN FA IS C
3210	1	0.01%	86.04%	LOCNUM=000 LNUM=00001 TELNO=FEATURE DETAIL PROHIBITED WITH LINE ACTIVITY OF W, P, L OR B
3380	21	0.12%	86.16%	LOCNUM=000 LNUM=00001 TELNO= LNA MUST BE N IF ACT IS N
3390	1	0.01%	86.16%	LOCNUM=000 LNUM=00002 TELNO= LNA REQUIRED WHEN ACT TYP IS N, C, T, R, V, S, P OR Q
3405	2	0.01%	86.18%	LOCNUM=000 LNUM=00001 TELNO= LNA MUST BE R IF ACT IS R
3410	108	0.60%	86.78%	LNUM=00001 TELNO= LNA MUST BE X OR G IF OTN IS POPULATED
3415	11	0.06%	86.84%	LOCNUM=000 LNUM=00002 TELNO= LNA MUST BE N, C, D, R, X, V, G, W, P, L OR B
3420	8	0.04%	86.89%	LOCNUM=000 LNUM=1 TELNO= LNA MUST BE N, C, D, P, OR X IF ACT IS C
3422	5	0.03%	86.91%	LNUM=00001 LNA MUST BE N OR D IF REQ TYP IS A DIGITAL, DATA DESIGNED (DS1)
3425	1	0.01%	86.92%	LOCNUM=000 LNUM=00001 TELNO= LNA MUST BE L OR B IF ACT TYPE IS S
3427	5	0.03%	86.95%	LNUM=00001 TELNO= LNA OF G PROHIBITED ON REQ TYP/ACT TYP COMBINATION
3430	3	0.02%	86.96%	FOR REQ TYP E,F OR M, IF ACT IS P, Q OR V AT LEAST ONE LNA MUST BE G, P, V, W OR X
3431	1	0.01%	86.97%	ONLY LNA OF N OR D ALLOWED WITH LNA OF G
3433	9	0.05%	87.02%	LOCNUM=000 LNUM=00001 TELNO= LNA PROHIBITED ON THIS REQ TYP/ACT TYP/SECNCI COMBINATION
3439	1	0.01%	87.03%	LNUM=00001 TN= LNA MUST BE D ON ACT OF D WHEN REQ TYP IS A WITH SECNCI POPULATED
3445	8	0.04%	87.07%	LOCNUM=000 LNUM=00001 TELNO= LNECLSSVC MUST BE 3 OR 5 ALPHANUMERICS
3460	3	0.02%	87.09%	LOCNUM=000 LNUM= TELNO= LNUM REQUIRED WITH THIS REQ TYP/LNA TYPE COMBINATION (STOP EDIT)
3465	1	0.01%	87.09%	LOCNUM=000 LNUM=2 TELNO= LNUM MUST BE 5 NUMERICS
3485	3	0.02%	87.11%	LOCNUM=001 LNUM=00001 LOCNUM DOES NOT MATCH AN END USER LOCNUM FOR THIS LSR

AGGREGATE ORDER TYPES				
ERROR DETAILS (Fatal Errors)				
Error Type (by error code)	Count	%	S %	Error Description
3545	1	0.01%	87.12%	LNUM=00001 TELNO= OTN REQUIRED WITH THIS REQTP/LNA COMBINATION
3643	1	0.01%	87.12%	LNUM=00001 SLTN MUST BE 10 NUMERICS WITH TWO HYPHENS
3644	2	0.01%	87.13%	LNUM=00001 SLTN REQUIRED WITH THIS REQTP/LNA COMBINATION
3705	7	0.04%	87.17%	LNUM=00001 TNS MUST BE A MINIMUM OF 10 OR A MAXIMUM OF 15 ALPHANUMERIC INCLUDING HYPHEN
3730	37	0.21%	87.38%	LNUM=00004 TELNO= FPI INVALID ON REQTP/LNA COMBINATION
3735	6	0.03%	87.41%	LNUM=00001 TELNO= PIC REQUIRED ON LNA G, N, P OR V
3745	32	0.18%	87.59%	LNUM=00001 TELNO= PIC VALID ENTRIES ARE NONE, UNDC OR A VALID PIC CODE WHEN LNA IS G, N OR
3750	37	0.21%	87.80%	LNUM=00001 TELNO= PIC INVALID ON REQTP/LNA COMBINATION
3755	8	0.04%	87.84%	LNUM=00001 TELNO= LPIC REQUIRED ON LNA G, N, P OR V
3760	1	0.01%	87.85%	LNUM=00001 TELNO= LPIC VALID ENTRIES ARE NONE, UNDC, NC OR VALID LPIC CODE WHEN LNA IS C P
3765	24	0.13%	87.98%	LNUM=00001 TELNO= LPIC VALID ENTRIES ARE NONE, UNDC OR A VALID LPIC CODE WHEN LNA IS G, N
3770	37	0.21%	88.19%	LNUM=00001 TELNO= LPIC INVALID ON REQTP/LNA COMBINATION
3790	6	0.03%	88.22%	LNUM=00001 - TELNO= PTKCON REQUIRED WHEN THE LNA IS G, N OR V
4000	31	0.17%	88.40%	DL DATA ELEMENTS REQUIRED
4005	2	0.01%	88.41%	DL DATA ELEMENTS PROHIBITED
4010	1	0.01%	88.41%	REFNUM=0001-TELNO= LIST REQUIRED WITH THIS REQTYPE AND ACTIVITY TYPE
4015	1	0.01%	88.42%	REFNUM=0001-TELNO= LIST MUST BE VALID ENTRY
4020	22	0.12%	88.54%	DLNUM=0001 LTN= DLNUM MUST BE UNIQUE
4040	177	0.99%	89.53%	REFNUM=0001-TELNO= LISTED ADDRESS REQUIRED WITH THIS REQTP AND ACTIVITY TYPE
4045	375	2.10%	91.63%	REFNUM=0001-TELNO=0 LISTED ADDRESS PROHIBITED WITH THIS RECTYP AND ACTIVITY TYPE
4050	116	0.65%	92.28%	INVALID YPH ENTRY
4055	48	0.27%	92.55%	YPH REQUIRED WHEN FIRST CHARACTER OF TOS IS 1 OR 3
4060	1	0.01%	92.55%	DLNUM=0001 LTN= VALID RTY REQUIRED
4061	38	0.21%	92.76%	DLNUM=0001 LTN= LASN,ADI,OR LALOC REQUIRED FOR REQTP J, RTY OF LML, AND LACT OF N
4065	375	2.10%	94.86%	DLNUM=&DLNM LTN=<N ASSOCIATED LACT COMBINATION I AND O IS MISSING
4075	9	0.05%	94.91%	MAIN LISTING REQUIRED
4090	2	0.01%	94.92%	DLNUM=0001 LTN= VALID LTY REQUIRED
4110	13	0.07%	94.99%	DLNUM=0001 LTN=4 VALID STYC CI, SH, SI, OR SL REQUIRED
4120	5	0.03%	95.02%	DLNUM=0001 LTN= TOA B, R, RP OR BP REQUIRED
4160	14	0.08%	95.10%	DLNUM=0001 LTN= DOI REQUIRED VALUE MUST BE 0 - 6
4170	2	0.01%	95.11%	DLNUM=0003 LTN= DOI MUST BE 1
4180	12	0.07%	95.18%	DLNUM=0001 LTN= DOI VALUE MUST BE ZERO
4265	1	0.01%	95.19%	DLNUM=0001 LTN= TITLE OF LINEAGE INVALID
4280	7	0.04%	95.22%	DLNUM=0001 LTN= TITLE1 DATA INVALID
4310	1	0.01%	95.23%	DLNUM=0001 LTN= LANO PROHIBITED WITHOUT LASN
4385	16	0.09%	95.32%	DLNUM=0001 LTN= INVALID LAST ENTRY

AGGREGATE ORDER TYPES				
ERROR DETAILS (Fatal Errors)				
Error Type (by error code)	Count	%	S %	Error Description
4395	1	0.01%	95.32%	DLNUM=0001 LTN= LAST PROHIBITED WITH ADI
4475	3	0.02%	95.34%	DLNUM=0002 LTN= INVALID YPH ENTRY
4478	17	0.10%	95.44%	DLNUM=0001 LTN= YPH ENTRY MUST BE 999001 WHEN LTY IS 2 OR 3
4485	74	0.41%	95.85%	DLNUM=0001 LTN= YPH REQUIRED WHEN THE TOS IS 1 OR 3 AND RTY IS ML, AM OR CM
4490	5	0.03%	95.88%	DLNUM=0001 LTN= YPH PROHIBITED WITH THIS RTY
4505	88	0.49%	96.37%	DLNUM=0001 LTN= SIC REQUIRED WHEN ACT IS N, V, OR P
4510	2	0.01%	96.38%	DLNUM=0002 LTN= ONLY ONE SIC ALLOWED PER ACCOUNT
4515	64	0.36%	96.74%	DLNUM=0001 LTN= SIC IS PROHIBITED WITH RESIDENCE
4530	1	0.01%	96.75%	DLNUM=0001 LTN= ADI PROHIBITED WHEN LASN OR LALOC IS POPULATED
4540	1	0.01%	96.75%	DLNUM=0001 LTN= ADI PROHIBITED WITH FOREIGN LISTINGS
4550	12	0.07%	96.82%	DLNUM=0001 LTN= DIRNAME REQUIRED ON FOREIGN OR SECONDARY LISTING
4600	15	0.08%	96.90%	DLNUM=0001 LTN= AMPERSAND REQUIRED WITH DLNM
4837	3	0.02%	96.92%	DACT REQUIRED
5000	3	0.02%	96.94%	HUNTING PROHIBITED WITH THIS REQTP/ACT TYPE COMBINATION
5005	5	0.03%	96.96%	LOCNUM=000 THE FOLLOWING FIELDS ARE REQUIRED; HNUM, HA, AND HID
5015	20	0.11%	97.08%	HTQTY MUST EQUAL TOTAL NUMBER OF HNUM ON THIS REQUEST
5025	1	0.01%	97.08%	LOCNUM=000 HNUM= HA=G HA MUST BE N, E, C, OR D
5030	7	0.04%	97.12%	LOCNUM=000 HNUM=00001 HA OF E PROHIBITED ON ACT TYPE N, T, P OR Q
5070	5	0.03%	97.15%	LOCNUM=000 HNUM=00001 HID MUST BE N WHEN HA IS N AND HNTYP IS 1, 2, 3 OR 4
5095	6	0.03%	97.18%	LOCNUM=000 HNUM=00001 TLI PROHIBITED WHEN HNTYP IS 1, 2, 3 OR 4 AND NOTYP IS T
5098	17	0.10%	97.28%	LOCNUM=000 HNUM=00001 HNTYP REQUIRED FOR THIS ACT TYPE/HA COMBINATION
5105	10	0.06%	97.33%	LOCNUM=000 HNUM=00001 HLA=C HLA VALID ENTRIES ARE N, E OR D
5110	14	0.08%	97.41%	LOCNUM=001 HNUM=00001 HLA=N HLA OF N PROHIBITED WHEN HUNT GROUP ACTIVITY IS E
5115	2	0.01%	97.42%	LOCNUM=000 HNUM=00001 HLA=E HLA OF E PROHIBITED WHEN HUNT GROUP ACTIVITY IS N
5120	18	0.10%	97.52%	LOCNUM=000 HNUM=00001 HLA=D HLA OF D PROHIBITED WHEN HUNT GROUP ACTIVITY IS N OR E
5135	12	0.07%	97.59%	LOCNUM=000 HNUM=00001 HTSEQ=0005 SAME HT NOT ALLOWED IN MORE THAN ONE HTSEQ WHEN HLA IS N OR E
5175	3	0.02%	97.61%	HNUM=00001 HT=T0001--T0002 HT MUST BE 10 NUMERICS OR 14 NUMERICS WITH A HYPHEN IF HNTYP 1-4
6045	35	0.20%	97.80%	INVALID NC/NCI/SECNCI COMBINATION (STOP EDIT)
6050	3	0.02%	97.82%	REQTP/LOOP TYPE COMBINATION INVALID
6055	3	0.02%	97.84%	LQTY IS REQUIRED FOR REQTP/ACT COMBINATION
7000	2	0.01%	97.85%	EAN OR EATN OR LEATN ON LINES OR LEAN ON LINES IS REQUIRED WHEN ACT IS P, Q OR V
8005	10	0.06%	97.90%	DNUM=00001 TC OPT PROHIBITED WITH THIS REQTP/ACT TYPE COMBINATION
8040	6	0.03%	97.94%	LOCNUM= DISCNBR=&DISCNM DNUM=&DNUM TC TO PRIMARY CANNOT BE THE SAME AS THE NUMBER BEING REFFER
8055	4	0.02%	97.96%	LOCNUM= DISCNBR=&DISCNM DNUM=&DNUM TC TO SECONDARY PROHIBITED WHEN DNUM TC OPT IS NOT ST
8070	4	0.02%	97.98%	LOCNUM= DISCNBR=&DISCNM DNUM=&DNUM TCID IS PROHIBITED WHEN DNUM TC OPT DATA IS NOT ST
8090	4	0.02%	98.00%	LOCNUM= DISCNBR=&DISCNM DNUM=&DNUM TC NAME IS PROHIBITED WHEN DNUM TC OPT IS NOT ST

AGGREGATE ORDER TYPES				
ERROR DETAILS (Fatal Errors)				
Error Type (by error code)	Count	%	S %	Error Description
8120	6	0.03%	98.04%	LNUM=00001 TC OPT VALID ENTRY IS ST, NO, CA OR TC
8140	100	0.56%	98.60%	LNUM=00001 TC OPT PROHIBITED IF TC FR IS NOT POPULATED ON REQ TYP E, F OR M FOR LNA C, G, N OR V
8180	141	0.79%	99.38%	LNUM=00001 TC TO PRIMARY NUMBER MUST BE DIFFERENT FROM NUMBER BEING REFERRED
8200	2	0.01%	99.40%	LNUM=00001 TC TO SECONDARY NUMBER MUST BE DIFFERENT FROM NUMBER BEING REFERRED.
8210	6	0.03%	99.43%	LNUM=00001 TC PER PROHIBITED WHEN LNUM TC OPT IS NOT ST OR TC
8215	2	0.01%	99.44%	LNUM=00001 TC PER DATE INVALID. IT MUST BE LATER THAN THE LSR RECEIPT DATE
8255	100	0.56%	100.00%	INVALID ACTIVITY TYPE
	17882	100.00%		

AGGREGATE ORDER TYPES	
ERROR DETAILS - 8825	
Error Type (by error code)	Error Description
8825	ORDER ERR: SA LIST 023 LIN STREET NAME FOR SA NOT VALID FOR NPA NXX!
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: CS IDNT 011 LIN USOC FOLLOWING CS IS INCORRECT! OCS 1FR
8825	ORDER ERR: LN LIST 010 LIN RECAPPED LN, NLST OR NP MAY NOT APPEAR! ILN (LNR) CROS
8825	ORDER ERR: DSA IDNT 010 LI DSA PRESENT - NEED CATEGORY L USOC OR SMV USOC!
8825	ORDER ERR: TN SAE 038 LINE TN OR TLI IS REQUIRED FOR INWARD CATEGORY D USOCS!
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: ZLLU SAE 009 LI ZLLU MUST APPEAR!
8825	ORDER ERR: TYA BILL 008 LI TYA REQUIRED WITH SIC CODE OF 98XX
8825	ORDER ERR: LCON SAE 007 LI LCON FORMAT INCORRECT! IG2 CKL
8825	ORDER ERR: RCU SAE 009 LIN RCU CODESET INVALID! I1 1FR /TN
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1 DRS /TN
8825	ORDER ERR: DSA IDNT 009 LI DSA MUST APPEAR IN IDNT!
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1 DRS /TN
8825	ORDER ERR: ZLLU SAE 009 LI ZLLU MUST APPEAR!
8825	ORDER ERR: PKG SAE 010 LIN PKG NOT VALID ON THIS USOC! T1 1FB /TN
8825	ORDER ERR: RCU SAE 009 LIN RCU CODESET INVALID! I1 14R /TN
8825	ORDER ERR: CFND SAE 016 LI SEE SOER DOCUMENTATION! T1
8825	ORDER ERR: PKG SAE 010 LIN PKG NOT VALID ON THIS USOC! T1 1FB
8825	ORDER ERR: PIC SAE 012 LIN PIC MUST APPEAR ON I AND T ACTION CODED CATEGORY D USOC!
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: FORMAT SAE 389 I1 DRS /TN
8825	ORDER ERR: ZLLU SAE 009 LI ZLLU MUST APPEAR!
8825	ORDER ERR: NLST LIST 013 L SEE SOER DOCUMENTATION! INLST(NON-LIST) INTERPRINT EQUI
8825	ORDER ERR: LN LIST 010 LIN SEE SOER DOCUMENTATION! ILN
8825	ORDER ERR: RCU SAE 009 LIN RCU CODESET INVALID! I1 14R /
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: SS BILL 007 LIN SS DATA FORMAT INCORRECT! ISS
8825	ORDER ERR: SIC LIST 012 LI SIC CODE NOT ON BRIS SIC TABLE! ISIC 3047

AGGREGATE ORDER TYPES	
ERROR DETAILS - 8825	
Error Type (by error code)	Error Description
8825	ORDER ERR: RESH BILL 023 L USOC BSX++ MAY NOT APPEAR!
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: FORMAT 374 LINE EUCLC: 0001 RELAY: 0000=
8825	ORDER ERR: ADL SAE 010 LIN ADL MUST APPEAR! I1
8825	ORDER ERR: LOC LIST 019 LI INVALID LAST CHARACTER FOR LEVELS 1-3! ILOC LOT 4 DES (
8825	ORDER ERR: SA LIST 023 LIN STREET NAME FOR SA NOT VALID FOR NPA NXX!
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: LCON SAE 007 LI LCON FORMAT INCORRECT! CKL
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: ROUT LIST 007 L ROUT INVALID ON THIS ORDER!
8825	ORDER ERR: TYA BILL 008 LI TYA REQUIRED WITH SIC CODE OF 98XX
8825	ORDER ERR: PKG SAE 010 LIN PKG NOT VALID ON THIS USOC! T1
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1
8825	ORDER ERR: TCP TFC 007 LIN INVALID TCP DATE! TCP 06-13-00
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: DSA IDNT 009 LI DSA MUST APPEAR IN IDNT!
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1
8825	ORDER ERR: ADL SAE 010 LIN ADL MUST APPEAR! I1 1FR /TN
8825	ORDER ERR: PCA SAE 013 LIN SEE SOER DOCUMENTATION! T1
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA

[illegible]

[illegible]

ORDER TYPES
ILS - 1000
Error Description
CLEARED ERR BY ISSUING ORDER MANUALLY
CLEARED SYSTEM ERRORS OSCOL AND UEAMC
CLEARED UP SYSTEM ERRORS
CLEARED ERROR FOR SYSTEM GENERATED ORDER#
CORRECTED SYSTEM GENERATED ERRORS FOR ORDER#
CLEANED UP SYSTEM ERRORS
CANCEL PER CLEC.
PUT IN E STATUS TO DROP OFF-ORD CANCELLED BY CLEC
CLEARED ALL SYSTEM ERRORS IN DUE DATE CHANGE BY SYSTEM TO 070700
ORDERDD 06-27-00 WORKED TO CHG LISTING
PLACED IN E-STAT SUP 1 ON VER 1 THANKS
ERR PLACED IN E-STAT SUP 1
ERR CLEARED-ORDER ISS TO PROVIDE 1 LOOP
CORRECT SYSTEM ERRORS
CAN PER CLEC
ERROR TO DROP, PON CANCELLED PER SUP 01
EU NAME IS INCOMPLETE, PLS VERIFY AND RESUBMIT;
CLEAN UP SYSTEM ERROR AND ADD SHELVES TO LOC FLR INFO
CORRECTED SYSTEM ERRORS FOR ORDER#
CORRECTED ERRORS ON ORDER BY REMOVING OCOSL & UEAMC WHICH SHOULD NOT BE ON LY-- REQUEST
CLEARED ERROR FOR SYSTEM GENERATED ORDER, ORDER #
ERROR TO DROP, UNABLE TO FORCE FOC ON C51RKDT0 CPX 06-08-00..
ACCOUNT , SERVICE ORDER, DD 06-30-00
ERROR TO DROP, UNABLE TO FORCE FOC ON
CANCELLED ORDER PER SUP 1 LESOG
CORRECT MAN CODE ON ROUTING ERROR MADE BY SYSTEM
RECD SUP 1 TO CANCEL
CORRECT SYSTEM ERROS
ERR PLACED IN E-STAT SUP 1 ON VER 1
UPDATE TO CHANGE DUE DATE TO 6-27
ERR PLACED IN E-STAT ORDER COMPLETED
CLEARED ERR FOR ORDER # , PON#,
CORRECT SYSTEM ERRORS
CORRECT SYSTEM ERRORS
CLEARED ERROR FOR SYSTEM GENERATED ORDER #

ORDER TYPES
ILS - 1000
Error Description
CLEARED ERROR
CORRECT SVC ORDER BY REMOVING OCOSL & UEAMC-WHCH SHOULD NOT BE ON LY-- RQST
CORRECT ERRORS
CORRECTED SYSTEM GENERATED ORDERS, ORDER#
CORRECTED SYSTEM GENERATED ORDER #
SENT S STATUS REFERRAL FORM 06-20-00.
ISS ORD C509GNJ6 DD 0703 ERR STAT 2 COR FOC-
DD 2000-07-05
ORDER CANCELLED
CLAIMED IN ERROR
ORDER PLACED IN ERROR BUCKET. RECORD ORD CPX B4 FOC WAS SENT.
DD 06-14-00
DD 07-06-00
ORDER NY32B0F8 DOES NOT HAVE PON ON IT..
DD 2000-07-05
CORRECT SYSTEM ERRORS
CLEAR UP SYSTEM ERRORS
ERR TO DROP OFF, ORD
ERR CLEARED-ORDER ISS TO PROVIDE 1 LOOP
CORRECT SYSTEM ERRORS
CORRECT SYSTEM PROBLEMS
CLEARED UP SYSTEM ERRORS
CLEARED ERRORS FROM ORDER TO FLOW THRU
CLEAR SYSTEM ERRORS OCOSL AND DFDT
CORRECT ON ODR NUMBER
ORDER BY PLACING DFDT INFO IN PROPER PLACE AND REMOVING OCOSL (NOT VALID ON LY--ORDER)

	PERCENT ACHIEVED FLOW- THROUGH	PERCENT FLOW THROUGH
CLEC AGGREGATE		
REGION ALL SERVICES	37.25%	86.96%

AGGREGATE ORDER TYPES														
Company Info		LSR PROCESSING										FLOWTHROUGH		
		Mechanized Interface Used			Manual	Rejects	Validated	Errors						
		EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Pecent Flow Through
#1		115	0	115	72	6	37	13	5	8	24	23.76%	64.86%	82.76%
#2		9	0	9	3	2	4	0	0	0	4	57.14%	100.00%	100.00%
#3		442	0	442	249	28	165	79	42	37	86	22.81%	52.12%	67.19%
#4		0	2	2	0	2	0	0	0	0	0	0.00%	0.00%	0.00%
#5		0	36	36	6	3	27	8	7	1	19	59.38%	70.37%	73.08%
#6		515	0	515	326	12	177	63	20	43	114	24.78%	64.41%	85.07%
#7		0	481	481	201	48	232	68	38	30	164	40.69%	70.69%	81.19%
#8		906	0	906	89	66	751	77	33	44	674	84.67%	89.75%	95.33%
#9		57	0	57	51	1	5	4	0	4	1	1.92%	20.00%	100.00%
#10		89	0	89	22	10	57	33	26	7	24	33.33%	42.11%	48.00%
#11		0	52	52	36	6	10	5	3	2	5	11.36%	50.00%	62.50%
#12		75	0	75	36	12	27	11	4	7	16	28.57%	59.26%	80.00%
#13		790	0	790	169	12	609	40	9	31	569	76.17%	93.43%	98.44%
#14		0	83	83	58	9	16	6	3	3	10	14.08%	62.50%	76.92%
#15		2190	0	2190	682	171	1337	296	167	129	1041	55.08%	77.86%	86.18%
#16		78	0	78	34	18	26	6	6	0	20	33.33%	76.92%	76.92%
#17		9	0	9	3	5	1	1	0	1	0	0.00%	0.00%	0.00%
#18		0	458	458	140	40	278	80	32	48	198	53.51%	71.22%	86.09%
#19		168	0	168	58	18	92	11	4	7	81	56.64%	88.04%	95.29%
#20		0	1546	1546	1457	89	0	0	0	0	0	0.00%	0.00%	0.00%
#21		0	67	67	40	3	24	7	1	6	17	29.31%	70.83%	94.44%
#22		1660	0	1660	1379	136	145	45	21	24	100	6.67%	68.97%	82.64%
#23		0	1599	1599	670	115	814	248	107	141	566	42.14%	69.53%	84.10%
#24		61	0	61	12	14	35	18	13	5	17	40.48%	48.57%	56.67%
#25		0	37	37	18	9	10	7	2	5	3	13.04%	30.00%	60.00%
#26		575	0	575	240	45	290	46	31	15	244	47.38%	84.14%	88.73%
#27		226	0	226	137	8	81	46	30	16	35	17.33%	43.21%	53.85%
#28		0	11	11	11	0	0	0	0	0	0	0.00%	0.00%	0.00%
#29		0	13	13	2	0	11	2	2	0	9	69.23%	81.82%	81.82%
EDI Subtotal		7965	0	7965	3562	564	3839	789	411	378	3050	43.43%	79.45%	88.12%
TAG Subtotal		0	4385	4385	2639	324	1422	431	195	236	991	25.91%	69.69%	83.56%
TOTAL INTERFACES		7965	4385	12350	6201	888	5261	1220	606	614	4041	37.25%	76.81%	86.96%

REPORT: PERCENT LNP FLOWTHROUGH SERVICE REQUESTS
 (FATAL REJECTS BY CLEC)
 REPORT PERIOD: 09/01/2001 - 09/30/2001

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
#1		53
#2		1
#3		126
#4		9
#5		105
#6		181
#7		692
#8		16
#9		28
#10		12
#11		70
#12		17
#13		0
#14		133
#15		34
#16		61
#17		37
#18		294
#19		27
#20		139
#21		52
#22		20
#23		13
#24		78
#25		9
#26		3
#27		12
Total		2222

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EXHIBIT NO. AJV – 3

October 2001 MSS Report

BellSouth Monthly State Summary
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		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Resale - Ordering										
% Rejected Service Requests - Mechanized										
A.1.1.1	O-7	Residence/TN(%)	Diagnostic		8.14%	13,731				Diagnostic
A.1.1.2	O-7	Business/TN(%)	Diagnostic		15.38%	286				Diagnostic
A.1.1.3	O-7	Design (Specials)/TN(%)	Diagnostic							Diagnostic
A.1.1.4	O-7	PBX/TN(%)	Diagnostic							Diagnostic
A.1.1.5	O-7	Centrex/TN(%)	Diagnostic							Diagnostic
A.1.1.6	O-7	ISDN/TN(%)	Diagnostic							Diagnostic
% Rejected Service Requests - Partially Mechanized										
A.1.2.1	O-7	Residence/TN(%)	Diagnostic		27.36%	2,314				Diagnostic
A.1.2.2	O-7	Business/TN(%)	Diagnostic		53.64%	261				Diagnostic
A.1.2.3	O-7	Design (Specials)/TN(%)	Diagnostic							Diagnostic
A.1.2.4	O-7	PBX/TN(%)	Diagnostic							Diagnostic
A.1.2.5	O-7	Centrex/TN(%)	Diagnostic							Diagnostic
A.1.2.6	O-7	ISDN/TN(%)	Diagnostic							Diagnostic
% Rejected Service Requests - Non-Mechanized										
A.1.3.1	O-7	Residence/TN(%)	Diagnostic		50.52%	97				Diagnostic
A.1.3.2	O-7	Business/TN(%)	Diagnostic		39.75%	239				Diagnostic
A.1.3.3	O-7	Design (Specials)/TN(%)	Diagnostic		32.43%	37				Diagnostic
A.1.3.4	O-7	PBX/TN(%)	Diagnostic		11.11%	9				Diagnostic
A.1.3.5	O-7	Centrex/TN(%)	Diagnostic							Diagnostic
A.1.3.6	O-7	ISDN/TN(%)	Diagnostic		45.00%	40				Diagnostic
Reject Interval - Mechanized										
A.1.4.1	O-8	Residence/TN(%)	>= 97% w in 1 hr		94.37%	1,119				NO
A.1.4.2	O-8	Business/TN(%)	>= 97% w in 1 hr		97.73%	44				YES
A.1.4.3	O-8	Design (Specials)/TN(%)	>= 97% w in 1 hr							
A.1.4.4	O-8	PBX/TN(%)	>= 97% w in 1 hr							
A.1.4.5	O-8	Centrex/TN(%)	>= 97% w in 1 hr							
A.1.4.6	O-8	ISDN/TN(%)	>= 97% w in 1 hr							
Reject Interval - Partially Mechanized - 10 hours										
A.1.7.1	O-8	Residence/TN(%)	>= 85% w in 10 hrs		96.06%	634				YES
A.1.7.2	O-8	Business/TN(%)	>= 85% w in 10 hrs		99.29%	140				YES
A.1.7.3	O-8	Design (Specials)/TN(%)	>= 85% w in 10 hrs							
A.1.7.4	O-8	PBX/TN(%)	>= 85% w in 10 hrs							
A.1.7.5	O-8	Centrex/TN(%)	>= 85% w in 10 hrs							
A.1.7.6	O-8	ISDN/TN(%)	>= 85% w in 10 hrs							
Reject Interval - Non-Mechanized										
A.1.8.1	O-8	Residence/TN(%)	>= 85% w in 24 hrs		100.00%	49				YES
A.1.8.2	O-8	Business/TN(%)	>= 85% w in 24 hrs		97.94%	97				YES
A.1.8.3	O-8	Design (Specials)/TN(%)	>= 85% w in 24 hrs		91.67%	12				YES
A.1.8.4	O-8	PBX/TN(%)	>= 85% w in 24 hrs		100.00%	1				YES
A.1.8.5	O-8	Centrex/TN(%)	>= 85% w in 24 hrs							
A.1.8.6	O-8	ISDN/TN(%)	>= 85% w in 24 hrs		100.00%	18				YES
FOC Timeliness - Mechanized										
A.1.9.1	O-9	Residence/TN(%)	>= 95% w in 3 hrs		99.83%	12,578				YES
A.1.9.2	O-9	Business/TN(%)	>= 95% w in 3 hrs		99.57%	233				YES
A.1.9.3	O-9	Design (Specials)/TN(%)	>= 95% w in 3 hrs							
A.1.9.4	O-9	PBX/TN(%)	>= 95% w in 3 hrs							
A.1.9.5	O-9	Centrex/TN(%)	>= 95% w in 3 hrs							
A.1.9.6	O-9	ISDN/TN(%)	>= 95% w in 3 hrs							
FOC Timeliness - Partially Mechanized - 10 hours										
A.1.12.1	O-9	Residence/TN(%)	>= 85% w in 10 hrs		93.51%	1,771				YES
A.1.12.2	O-9	Business/TN(%)	>= 85% w in 10 hrs		96.92%	130				YES

Tennessee, October 2001		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.1.12.3	O-9 Design (Specials)/TN(%)	>= 85% w in 10 hrs								
A.1.12.4	O-9 PBX/TN(%)	>= 85% w in 10 hrs								
A.1.12.5	O-9 Centrex/TN(%)	>= 85% w in 10 hrs								
A.1.12.6	O-9 ISDN/TN(%)	>= 85% w in 10 hrs								
FOC Timeliness - Non-Mechanized										
A.1.13.1	O-9 Residence/TN(%)	>= 85% w in 36 hrs			100.00%	44				YES
A.1.13.2	O-9 Business/TN(%)	>= 85% w in 36 hrs			99.30%	142				YES
A.1.13.3	O-9 Design (Specials)/TN(%)	>= 85% w in 36 hrs			95.24%	21				YES
A.1.13.4	O-9 PBX/TN(%)	>= 85% w in 36 hrs			83.33%	6				NO
A.1.13.5	O-9 Centrex/TN(%)	>= 85% w in 36 hrs								
A.1.13.6	O-9 ISDN/TN(%)	>= 85% w in 36 hrs			94.74%	19				YES
FOC & Reject Response Completeness - Mechanized										
A.1.14.1.1	O-11 Residence/EDI/TN(%)	>= 95%			99.87%	1,569				YES
A.1.14.1.2	O-11 Residence/TAG/TN(%)	>= 95%			99.48%	12,162				YES
A.1.14.2.1	O-11 Business/EDI/TN(%)	>= 95%			100.00%	4				YES
A.1.14.2.2	O-11 Business/TAG/TN(%)	>= 95%			96.45%	282				YES
A.1.14.3.1	O-11 Design (Specials)/EDI/TN(%)	>= 95%								
A.1.14.3.2	O-11 Design (Specials)/TAG/TN(%)	>= 95%								
A.1.14.4.1	O-11 PBX/EDI/TN(%)	>= 95%								
A.1.14.4.2	O-11 PBX/TAG/TN(%)	>= 95%								
A.1.14.5.1	O-11 Centrex/EDI/TN(%)	>= 95%								
A.1.14.5.2	O-11 Centrex/TAG/TN(%)	>= 95%								
A.1.14.6.1	O-11 ISDN/EDI/TN(%)	>= 95%								
A.1.14.6.2	O-11 ISDN/TAG/TN(%)	>= 95%								
FOC & Reject Response Completeness - Partially Mechanized										
A.1.15.1.1	O-11 Residence/EDI/TN(%)	>= 95%			100.00%	419				YES
A.1.15.1.2	O-11 Residence/TAG/TN(%)	>= 95%			99.68%	1,895				YES
A.1.15.2.1	O-11 Business/EDI/TN(%)	>= 95%			100.00%	13				YES
A.1.15.2.2	O-11 Business/TAG/TN(%)	>= 95%			98.39%	248				YES
A.1.15.3.1	O-11 Design (Specials)/EDI/TN(%)	>= 95%								
A.1.15.3.2	O-11 Design (Specials)/TAG/TN(%)	>= 95%								
A.1.15.4.1	O-11 PBX/EDI/TN(%)	>= 95%								
A.1.15.4.2	O-11 PBX/TAG/TN(%)	>= 95%								
A.1.15.5.1	O-11 Centrex/EDI/TN(%)	>= 95%								
A.1.15.5.2	O-11 Centrex/TAG/TN(%)	>= 95%								
A.1.15.6.1	O-11 ISDN/EDI/TN(%)	>= 95%								
A.1.15.6.2	O-11 ISDN/TAG/TN(%)	>= 95%								
FOC & Reject Response Completeness - Non-Mechanized										
A.1.16.1	O-11 Residence/TN(%)	>= 95%			94.85%	97				NO
A.1.16.2	O-11 Business/TN(%)	>= 95%			94.98%	239				NO
A.1.16.3	O-11 Design (Specials)/TN(%)	>= 95%			91.89%	37				NO
A.1.16.4	O-11 PBX/TN(%)	>= 95%			77.78%	9				NO
A.1.16.5	O-11 Centrex/TN(%)	>= 95%								
A.1.16.6	O-11 ISDN/TN(%)	>= 95%			92.50%	40				NO
FOC & Reject Response Completeness (Multiple Responses) - Mechanized										
A.1.17.1.1	O-11 Residence/EDI/TN(%)	>= 95%			80.47%	1,567				NO
A.1.17.1.2	O-11 Residence/TAG/TN(%)	>= 95%			99.50%	12,099				YES
A.1.17.2.1	O-11 Business/EDI/TN(%)	>= 95%			100.00%	4				YES
A.1.17.2.2	O-11 Business/TAG/TN(%)	>= 95%			98.53%	272				YES
A.1.17.3.1	O-11 Design (Specials)/EDI/TN(%)	>= 95%								
A.1.17.3.2	O-11 Design (Specials)/TAG/TN(%)	>= 95%								
A.1.17.4.1	O-11 PBX/EDI/TN(%)	>= 95%								
A.1.17.4.2	O-11 PBX/TAG/TN(%)	>= 95%								
A.1.17.5.1	O-11 Centrex/EDI/TN(%)	>= 95%								
A.1.17.5.2	O-11 Centrex/TAG/TN(%)	>= 95%								
A.1.17.6.1	O-11 ISDN/EDI/TN(%)	>= 95%								
A.1.17.6.2	O-11 ISDN/TAG/TN(%)	>= 95%								

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Tennessee, October 2001			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized											
A.1.18.1.1	O-11	Residence/EDI/TN(%)	>= 95%			98.09%	419				YES
A.1.18.1.2	O-11	Residence/TAG/TN(%)	>= 95%			92.38%	1,889				NO
A.1.18.2.1	O-11	Business/EDI/TN(%)	>= 95%			92.31%	13				NO
A.1.18.2.2	O-11	Business/TAG/TN(%)	>= 95%			91.80%	244				NO
A.1.18.3.1	O-11	Design (Specials)/EDI/TN(%)	>= 95%								
A.1.18.3.2	O-11	Design (Specials)/TAG/TN(%)	>= 95%								
A.1.18.4.1	O-11	PBX/EDI/TN(%)	>= 95%								
A.1.18.4.2	O-11	PBX/TAG/TN(%)	>= 95%								
A.1.18.5.1	O-11	Centrex/EDI/TN(%)	>= 95%								
A.1.18.5.2	O-11	Centrex/TAG/TN(%)	>= 95%								
A.1.18.6.1	O-11	ISDN/EDI/TN(%)	>= 95%								
A.1.18.6.2	O-11	ISDN/TAG/TN(%)	>= 95%								
FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized											
A.1.19.1	O-11	Residence/TN(%)	>= 95%			91.30%	92				NO
A.1.19.2	O-11	Business/TN(%)	>= 95%			94.71%	227				NO
A.1.19.3	O-11	Design (Specials)/TN(%)	>= 95%			97.06%	34				YES
A.1.19.4	O-11	PBX/TN(%)	>= 95%			100.00%	7				YES
A.1.19.5	O-11	Centrex/TN(%)	>= 95%								
A.1.19.6	O-11	ISDN/TN(%)	>= 95%			91.89%	37				NO
Resale - Provisioning											
Order Completion Interval											
A.2.1.1.1.1	P-4	Residence/<10 circuits/Dispatch/TN(days)	Res	5.58	14,760	4.81	425	5.154	0.25360	3.0130	YES
A.2.1.1.1.2	P-4	Residence/<10 circuits/Non-Dispatch/TN(days)	Res	0.96	266,755	0.60	9,598	1.314	0.01365	26.2846	YES
A.2.1.1.2.1	P-4	Residence/>=10 circuits/Dispatch/TN(days)	Res	83.56	16			313.186			
A.2.1.1.2.2	P-4	Residence/>=10 circuits/Non-Dispatch/TN(days)	Res								
A.2.1.2.1.1	P-4	Business/<10 circuits/Dispatch/TN(days)	Bus	3.00	8,762	2.56	43	6.036	0.92271	0.4786	YES
A.2.1.2.1.2	P-4	Business/<10 circuits/Non-Dispatch/TN(days)	Bus	1.41	13,948	2.41	453	3.020	0.14416	-6.9424	NO
A.2.1.2.2.1	P-4	Business/>=10 circuits/Dispatch/TN(days)	Bus	9.65	54			12.201			
A.2.1.2.2.2	P-4	Business/>=10 circuits/Non-Dispatch/TN(days)	Bus								
A.2.1.3.1.1	P-4	Design (Specials)/<10 circuits/Dispatch/TN(days)	Design	23.53	946	3.00	1	27.651	27.66531	0.7420	YES
A.2.1.3.1.2	P-4	Design (Specials)/<10 circuits/Non-Dispatch/TN(days)	Design	16.02	15	7.50	4	32.104	18.06604	0.4717	YES
A.2.1.3.2.1	P-4	Design (Specials)/>=10 circuits/Dispatch/TN(days)	Design	16.00	2			9.900			
A.2.1.3.2.2	P-4	Design (Specials)/>=10 circuits/Non-Dispatch/TN(days)	Design								
A.2.1.4.1.1	P-4	PBX/<10 circuits/Dispatch/TN(days)	PBX	11.69	41	7.00	1	13.135	13.29391	0.3528	YES
A.2.1.4.1.2	P-4	PBX/<10 circuits/Non-Dispatch/TN(days)	PBX	2.47	117	2.44	3	5.080	2.97001	0.0074	YES
A.2.1.4.2.1	P-4	PBX/>=10 circuits/Dispatch/TN(days)	PBX								
A.2.1.4.2.2	P-4	PBX/>=10 circuits/Non-Dispatch/TN(days)	PBX	2.37	17	2.67	2	1.901	1.42093	-0.2064	YES
A.2.1.5.1.1	P-4	Centrex/<10 circuits/Dispatch/TN(days)	Centrex	5.47	350			9.048			
A.2.1.5.1.2	P-4	Centrex/<10 circuits/Non-Dispatch/TN(days)	Centrex	1.45	719			1.979			
A.2.1.5.2.1	P-4	Centrex/>=10 circuits/Dispatch/TN(days)	Centrex	17.83	12			16.436			
A.2.1.5.2.2	P-4	Centrex/>=10 circuits/Non-Dispatch/TN(days)	Centrex	8.16	17			17.412			
A.2.1.6.1.1	P-4	ISDN/<10 circuits/Dispatch/TN(days)	ISDN	65.73	664	13.00	3	101.824	58.92065	0.8950	YES
A.2.1.6.1.2	P-4	ISDN/<10 circuits/Non-Dispatch/TN(days)	ISDN	2.39	612	1.78	6	5.638	2.31296	0.2663	YES
A.2.1.6.2.1	P-4	ISDN/>=10 circuits/Dispatch/TN(days)	ISDN								
A.2.1.6.2.2	P-4	ISDN/>=10 circuits/Non-Dispatch/TN(days)	ISDN	5.00	16			4.542			
Held Orders											
A.2.2.1.1.1	P-1	Residence/<10 circuits/Facility/TN(days)	Res	8.44	90	16.00	1	7.372	7.41234	-1.0193	YES
A.2.2.1.1.2	P-1	Residence/<10 circuits/Equipment/TN(days)	Res	0.00	0	0.00	0				YES
A.2.2.1.1.3	P-1	Residence/<10 circuits/Other/TN(days)	Res	19.33	15	0.00	0	16.030			YES
A.2.2.1.2.1	P-1	Residence/>=10 circuits/Facility/TN(days)	Res	0.00	0						
A.2.2.1.2.2	P-1	Residence/>=10 circuits/Equipment/TN(days)	Res	0.00	0						
A.2.2.1.2.3	P-1	Residence/>=10 circuits/Other/TN(days)	Res	0.00	0						
A.2.2.2.1.1	P-1	Business/<10 circuits/Facility/TN(days)	Bus	12.08	13	0.00	0	15.976			YES
A.2.2.2.1.2	P-1	Business/<10 circuits/Equipment/TN(days)	Bus	0.00	0	0.00	0				YES
A.2.2.2.1.3	P-1	Business/<10 circuits/Other/TN(days)	Bus	7.60	5	0.00	0	11.589			YES
A.2.2.2.2.1	P-1	Business/>=10 circuits/Facility/TN(days)	Bus	0.00	0	0.00	0				YES

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A.2.2.2.2.2	P-1	Business/>=10 circuits/Equipment/TN(days)
A.2.2.2.2.3	P-1	Business/>=10 circuits/Other/TN(days)
A.2.2.3.1.1	P-1	Design (Specials)/<10 circuits/Facility/TN(days)
A.2.2.3.1.2	P-1	Design (Specials)/<10 circuits/Equipment/TN(days)
A.2.2.3.1.3	P-1	Design (Specials)/<10 circuits/Other/TN(days)
A.2.2.3.2.1	P-1	Design (Specials)/>=10 circuits/Facility/TN(days)
A.2.2.3.2.2	P-1	Design (Specials)/>=10 circuits/Equipment/TN(days)
A.2.2.3.2.3	P-1	Design (Specials)/>=10 circuits/Other/TN(days)
A.2.2.4.1.1	P-1	PBX/<10 circuits/Facility/TN(days)
A.2.2.4.1.2	P-1	PBX/<10 circuits/Equipment/TN(days)
A.2.2.4.1.3	P-1	PBX/<10 circuits/Other/TN(days)
A.2.2.4.2.1	P-1	PBX/>=10 circuits/Facility/TN(days)
A.2.2.4.2.2	P-1	PBX/>=10 circuits/Equipment/TN(days)
A.2.2.4.2.3	P-1	PBX/>=10 circuits/Other/TN(days)
A.2.2.5.1.1	P-1	Centrex/<10 circuits/Facility/TN(days)
A.2.2.5.1.2	P-1	Centrex/<10 circuits/Equipment/TN(days)
A.2.2.5.1.3	P-1	Centrex/<10 circuits/Other/TN(days)
A.2.2.5.2.1	P-1	Centrex/>=10 circuits/Facility/TN(days)
A.2.2.5.2.2	P-1	Centrex/>=10 circuits/Equipment/TN(days)
A.2.2.5.2.3	P-1	Centrex/>=10 circuits/Other/TN(days)
A.2.2.6.1.1	P-1	ISDN/<10 circuits/Facility/TN(days)
A.2.2.6.1.2	P-1	ISDN/<10 circuits/Equipment/TN(days)
A.2.2.6.1.3	P-1	ISDN/<10 circuits/Other/TN(days)
A.2.2.6.2.1	P-1	ISDN/>=10 circuits/Facility/TN(days)
A.2.2.6.2.2	P-1	ISDN/>=10 circuits/Equipment/TN(days)
A.2.2.6.2.3	P-1	ISDN/>=10 circuits/Other/TN(days)

% Jeopardies - Mechanized

A.2.4.1	P-2	Residence/TN(%)
A.2.4.2	P-2	Business/TN(%)
A.2.4.3	P-2	Design (Specials)/TN(%)
A.2.4.4	P-2	PBX/TN(%)
A.2.4.5	P-2	Centrex/TN(%)
A.2.4.6	P-2	ISDN/TN(%)

% Jeopardies - Non-Mechanized

A.2.5.1	P-2	Residence/TN(%)
A.2.5.2	P-2	Business/TN(%)
A.2.5.3	P-2	Design (Specials)/TN(%)
A.2.5.4	P-2	PBX/TN(%)
A.2.5.5	P-2	Centrex/TN(%)
A.2.5.6	P-2	ISDN/TN(%)

Average Jeopardy Notice Interval - Mechanized

A.2.7.1	P-2	Residence/TN(hours)
A.2.7.2	P-2	Business/TN(hours)
A.2.7.3	P-2	Design (Specials)/TN(hours)
A.2.7.4	P-2	PBX/TN(hours)
A.2.7.5	P-2	Centrex/TN(hours)
A.2.7.6	P-2	ISDN/TN(hours)

Average Jeopardy Notice Interval - Non-Mechanized

A.2.8.1	P-2	Residence/TN(hours)
A.2.8.2	P-2	Business/TN(hours)
A.2.8.3	P-2	Design (Specials)/TN(hours)
A.2.8.4	P-2	PBX/TN(hours)
A.2.8.5	P-2	Centrex/TN(hours)
A.2.8.6	P-2	ISDN/TN(hours)

% Jeopardy Notice >= 48 hours - Mechanized

A.2.9.1	P-2	Residence/TN(%)
A.2.9.2	P-2	Business/TN(%)
A.2.9.3	P-2	Design (Specials)/TN(%)

**Benchmark /
Analog**

Bus
Bus
Design
Design
Design
Design
Design
Design
PBX
PBX
PBX
PBX
PBX
PBX
Centrex
Centrex
Centrex
Centrex
Centrex
Centrex
ISDN
ISDN
ISDN
ISDN
ISDN
ISDN

Res
Bus
Design
PBX
Centrex
ISDN

Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic

>= 48 hrs
>= 48 hrs
>= 48 hrs
>= 48 hrs
>= 48 hrs
>= 48 hrs

Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic

95% >= 48 hrs
95% >= 48 hrs
95% >= 48 hrs

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
0.00	0	0.00	0				YES
0.00	0	0.00	0				YES
17.63	8	0.00	0	13.815			YES
0.00	0	0.00	0				YES
7.00	1	0.00	0	0.000			YES
0.00	0						
0.00	0						
0.00	0						
0.00	0	0.00	0				YES
0.00	0	0.00	0				YES
0.00	0	0.00	0				YES
0.00	0	0.00	0				YES
0.00	0	0.00	0				YES
1.00	1			0.000			
0.00	0						
0.00	0						
0.00	0						
0.00	0						
0.00	0						
120.13	8	0.00	0	149.537			YES
0.00	0	0.00	0				YES
0.00	0	0.00	0				YES
7.00	2			0.000			
0.00	0						
0.00	0						

0.30%	293,347	0.30%	9,685		0.00056	-0.0265	YES
0.86%	23,375	0.00%	454		0.00439	1.9703	YES
8.56%	1,192	0.00%	3		0.16170	0.5292	YES
3.70%	189	0.00%	2		0.13424	0.2759	YES
1.63%	1,107						
7.90%	1,304	0.00%	9		0.09022	0.8755	YES

		0.00%	35				Diagnostic
		2.27%	88				Diagnostic
		0.00%	3				Diagnostic
		0.00%	5				Diagnostic
							Diagnostic
		0.00%	6				Diagnostic

		152.28	29				YES

							Diagnostic
		144.00	2				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic

		100.00%	29				YES

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A.2.9.4	P-2	PBX/TN(%)
A.2.9.5	P-2	Centrex/TN(%)
A.2.9.6	P-2	ISDN/TN(%)

% Jeopardy Notice >= 48 hours - Non-Mechanized

A.2.10.1	P-2	Residence/TN(%)
A.2.10.2	P-2	Business/TN(%)
A.2.10.3	P-2	Design (Specials)/TN(%)
A.2.10.4	P-2	PBX/TN(%)
A.2.10.5	P-2	Centrex/TN(%)
A.2.10.6	P-2	ISDN/TN(%)

% Missed Installation Appointments

A.2.11.1.1.1	P-3	Residence/<10 circuits/Dispatch/TN(%)
A.2.11.1.1.2	P-3	Residence/<10 circuits/Non-Dispatch/TN(%)
A.2.11.1.2.1	P-3	Residence/>=10 circuits/Dispatch/TN(%)
A.2.11.1.2.2	P-3	Residence/>=10 circuits/Non-Dispatch/TN(%)
A.2.11.2.1.1	P-3	Business/<10 circuits/Dispatch/TN(%)
A.2.11.2.1.2	P-3	Business/<10 circuits/Non-Dispatch/TN(%)
A.2.11.2.2.1	P-3	Business/>=10 circuits/Dispatch/TN(%)
A.2.11.2.2.2	P-3	Business/>=10 circuits/Non-Dispatch/TN(%)
A.2.11.3.1.1	P-3	Design (Specials)/<10 circuits/Dispatch/TN(%)
A.2.11.3.1.2	P-3	Design (Specials)/<10 circuits/Non-Dispatch/TN(%)
A.2.11.3.2.1	P-3	Design (Specials)/>=10 circuits/Dispatch/TN(%)
A.2.11.3.2.2	P-3	Design (Specials)/>=10 circuits/Non-Dispatch/TN(%)
A.2.11.4.1.1	P-3	PBX/<10 circuits/Dispatch/TN(%)
A.2.11.4.1.2	P-3	PBX/<10 circuits/Non-Dispatch/TN(%)
A.2.11.4.2.1	P-3	PBX/>=10 circuits/Dispatch/TN(%)
A.2.11.4.2.2	P-3	PBX/>=10 circuits/Non-Dispatch/TN(%)
A.2.11.5.1.1	P-3	Centrex/<10 circuits/Dispatch/TN(%)
A.2.11.5.1.2	P-3	Centrex/<10 circuits/Non-Dispatch/TN(%)
A.2.11.5.2.1	P-3	Centrex/>=10 circuits/Dispatch/TN(%)
A.2.11.5.2.2	P-3	Centrex/>=10 circuits/Non-Dispatch/TN(%)
A.2.11.6.1.1	P-3	ISDN/<10 circuits/Dispatch/TN(%)
A.2.11.6.1.2	P-3	ISDN/<10 circuits/Non-Dispatch/TN(%)
A.2.11.6.2.1	P-3	ISDN/>=10 circuits/Dispatch/TN(%)
A.2.11.6.2.2	P-3	ISDN/>=10 circuits/Non-Dispatch/TN(%)

% Provisioning Troubles within 30 Days

A.2.12.1.1.1	P-9	Residence/<10 circuits/Dispatch/TN(%)
A.2.12.1.1.2	P-9	Residence/<10 circuits/Non-Dispatch/TN(%)
A.2.12.1.2.1	P-9	Residence/>=10 circuits/Dispatch/TN(%)
A.2.12.1.2.2	P-9	Residence/>=10 circuits/Non-Dispatch/TN(%)
A.2.12.2.1.1	P-9	Business/<10 circuits/Dispatch/TN(%)
A.2.12.2.1.2	P-9	Business/<10 circuits/Non-Dispatch/TN(%)
A.2.12.2.2.1	P-9	Business/>=10 circuits/Dispatch/TN(%)
A.2.12.2.2.2	P-9	Business/>=10 circuits/Non-Dispatch/TN(%)
A.2.12.3.1.1	P-9	Design (Specials)/<10 circuits/Dispatch/TN(%)
A.2.12.3.1.2	P-9	Design (Specials)/<10 circuits/Non-Dispatch/TN(%)
A.2.12.3.2.1	P-9	Design (Specials)/>=10 circuits/Dispatch/TN(%)
A.2.12.3.2.2	P-9	Design (Specials)/>=10 circuits/Non-Dispatch/TN(%)
A.2.12.4.1.1	P-9	PBX/<10 circuits/Dispatch/TN(%)
A.2.12.4.1.2	P-9	PBX/<10 circuits/Non-Dispatch/TN(%)
A.2.12.4.2.1	P-9	PBX/>=10 circuits/Dispatch/TN(%)
A.2.12.4.2.2	P-9	PBX/>=10 circuits/Non-Dispatch/TN(%)
A.2.12.5.1.1	P-9	Centrex/<10 circuits/Dispatch/TN(%)
A.2.12.5.1.2	P-9	Centrex/<10 circuits/Non-Dispatch/TN(%)
A.2.12.5.2.1	P-9	Centrex/>=10 circuits/Dispatch/TN(%)
A.2.12.5.2.2	P-9	Centrex/>=10 circuits/Non-Dispatch/TN(%)
A.2.12.6.1.1	P-9	ISDN/<10 circuits/Dispatch/TN(%)
A.2.12.6.1.2	P-9	ISDN/<10 circuits/Non-Dispatch/TN(%)
A.2.12.6.2.1	P-9	ISDN/>=10 circuits/Dispatch/TN(%)
A.2.12.6.2.2	P-9	ISDN/>=10 circuits/Non-Dispatch/TN(%)

Benchmark / Analog

95% >= 48 hrs
95% >= 48 hrs
95% >= 48 hrs

Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic

Res
Res
Res
Res
Bus
Bus
Bus
Design
Design
Design
Design
PBX
PBX
PBX
PBX
Centrex
Centrex
Centrex
Centrex
ISDN
ISDN
ISDN

BST Measure BST Volume CLEC Measure CLEC Volume Standard Deviation Standard Error ZScore Equity

							Diagnostic
		100.00%	2				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic

6.42%	17,042	4.84%	475		0.01140	1.3834	YES
0.04%	275,693	0.04%	10,449		0.00021	0.2849	YES
11.11%	18						
1.50%	9,109	4.84%	62		0.01551	-2.1500	NO
0.04%	14,065	0.18%	544		0.00090	-1.5645	YES
6.15%	65	0.00%	1		0.24216	0.2541	YES
4.15%	963	0.00%	1		0.19963	0.2081	YES
0.00%	16	20.00%	5		0.00000		NO
0.00%	2						
4.65%	43	0.00%	1		0.21303	0.2183	YES
1.61%	124	0.00%	3		0.07360	0.2191	YES
0.00%	20	0.00%	2		0.00000		YES
1.41%	354						
0.00%	728						
0.00%	12						
0.00%	17						
3.70%	676	0.00%	5		0.08471	0.4366	YES
0.98%	615	0.00%	10		0.03133	0.3114	YES
0.00%	16						

8.82%	15,118	10.02%	449		0.01358	-0.8874	YES
3.60%	226,456	4.43%	10,009		0.00190	-4.3293	NO
4.76%	21						
0.00%	1						
4.10%	8,093	7.69%	78		0.02257	-1.5909	YES
4.67%	12,130	7.78%	257		0.01331	-2.3356	NO
7.14%	56						
0.00%	4						
4.85%	825	0.00%	27		0.04201	1.1542	YES
0.00%	24	0.00%	5		0.00000		YES
0.00%	41						
2.22%	135	0.00%	8		0.05364	0.4143	YES
0.00%	25	0.00%	2		0.00000		YES
1.49%	402						
0.29%	686						
0.00%	17						
6.25%	16	50.00%	2		0.18155	-2.4099	NO
6.27%	415	0.00%	3		0.14042	0.4462	YES
1.38%	651	0.00%	5		0.05242	0.2637	YES
0.00%	1						

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A.2.12.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/TN(hours)
Average Completion Notice Interval - Mechanized		
A.2.14.1.1.1	P-5	Residence/<10 circuits/Dispatch/TN(hours)
A.2.14.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/TN(hours)
A.2.14.1.2.1	P-5	Residence/>=10 circuits/Dispatch/TN(hours)
A.2.14.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/TN(hours)
A.2.14.2.1.1	P-5	Business/<10 circuits/Dispatch/TN(hours)
A.2.14.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/TN(hours)
A.2.14.2.2.1	P-5	Business/>=10 circuits/Dispatch/TN(hours)
A.2.14.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/TN(hours)
A.2.14.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/TN(hours)
A.2.14.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/TN(hours)
A.2.14.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/TN(hours)
A.2.14.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/TN(hours)
A.2.14.4.1.1	P-5	PBX/<10 circuits/Dispatch/TN(hours)
A.2.14.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/TN(hours)
A.2.14.4.2.1	P-5	PBX/>=10 circuits/Dispatch/TN(hours)
A.2.14.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/TN(hours)
A.2.14.5.1.1	P-5	Centrex/<10 circuits/Dispatch/TN(hours)
A.2.14.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/TN(hours)
A.2.14.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/TN(hours)
A.2.14.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/TN(hours)
A.2.14.6.1.1	P-5	ISDN/<10 circuits/Dispatch/TN(hours)
A.2.14.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/TN(hours)
A.2.14.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/TN(hours)
A.2.14.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/TN(hours)

A.2.15.1.1.1	P-5	Residence/<10 circuits/Dispatch/TN(hours)
A.2.15.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/TN(hours)
A.2.15.1.2.1	P-5	Residence/>=10 circuits/Dispatch/TN(hours)
A.2.15.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/TN(hours)
A.2.15.2.1.1	P-5	Business/<10 circuits/Dispatch/TN(hours)
A.2.15.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/TN(hours)
A.2.15.2.2.1	P-5	Business/>=10 circuits/Dispatch/TN(hours)
A.2.15.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/TN(hours)
A.2.15.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/TN(hours)
A.2.15.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/TN(hours)
A.2.15.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/TN(hours)
A.2.15.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/TN(hours)
A.2.15.4.1.1	P-5	PBX/<10 circuits/Dispatch/TN(hours)
A.2.15.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/TN(hours)
A.2.15.4.2.1	P-5	PBX/>=10 circuits/Dispatch/TN(hours)
A.2.15.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/TN(hours)
A.2.15.5.1.1	P-5	Centrex/<10 circuits/Dispatch/TN(hours)
A.2.15.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/TN(hours)
A.2.15.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/TN(hours)
A.2.15.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/TN(hours)
A.2.15.6.1.1	P-5	ISDN/<10 circuits/Dispatch/TN(hours)
A.2.15.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/TN(hours)
A.2.15.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/TN(hours)
A.2.15.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/TN(hours)

A.2.17.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN(days)
A.2.17.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN(days)
A.2.17.1.2.1	P-10	Residence/>>=10 circuits/Dispatch/TN(days)
A.2.17.1.2.2	P-10	Residence/>>=10 circuits/Non-Dispatch/TN(days)
A.2.17.2.1.1	P-10	Business/<10 circuits/Dispatch/TN(days)
A.2.17.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN(days)
A.2.17.2.2.1	P-10	Business/>>=10 circuits/Dispatch/TN(days)

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
ISDN	0.00%	14						
Res	1.43	11,672	0.21	383	10.634	0.55219	2.2111	YES
Res	1.21	203,851	0.74	8,582	4.937	0.05440	8.6259	YES
Res	0.05	11			0.077			
Res								
Bus	1.75	2,985	1.50	38	11.534	1.88295	0.1306	YES
Bus	1.24	10,011	0.62	151	9.964	0.81698	0.7632	YES
Bus	0.88	40	0.02	1	3.799	3.84660	0.2229	YES
Bus								
Design	171.31	635			436.440			
Design	15.45	11			17.697			
Design	0.02	1			0.000			
Design								
PBX	16.42	30			30.342			
PBX	4.33	63			18.630			
PBX								
PBX	0.67	17			0.278			
Centrex	4.13	187			20.075			
Centrex	1.78	282			8.191			
Centrex	0.80	8			2.210			
Centrex	0.67	10			0.294			
ISDN	1252.99	364			2649.587			
ISDN	4.66	363			36.726			
ISDN								
ISDN	32.89	5			71.772			

Diagnostic			22.72	14				Diagnostic
Diagnostic			27.71	21				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			21.60	11				Diagnostic
Diagnostic			24.04	76				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			55.10	3				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			16.87	1				Diagnostic
Diagnostic			14.00	3				Diagnostic
Diagnostic								Diagnostic
Diagnostic			38.00	1				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			52.85	2				Diagnostic
Diagnostic			27.65	4				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic

Diagnostic		5.07	363			Diagnostic
Diagnostic		0.62	8,107			Diagnostic
Diagnostic						Diagnostic
Diagnostic						Diagnostic
Diagnostic		2.06	22			Diagnostic
Diagnostic		1.02	90			Diagnostic
Diagnostic						Diagnostic

A.2.17.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN(days)
A.2.17.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN(days)
A.2.17.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN(days)
A.2.17.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN(days)
A.2.17.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN(days)
A.2.17.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN(days)
A.2.17.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN(days)
A.2.17.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN(days)
A.2.17.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN(days)
A.2.17.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN(days)
A.2.17.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN(days)
A.2.17.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN(days)
A.2.17.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN(days)
A.2.17.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN(days)
A.2.17.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN(days)
A.2.17.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN(days)
A.2.17.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN(days)

A.2.18.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN(days)
A.2.18.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN(days)
A.2.18.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN(days)
A.2.18.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN(days)
A.2.18.2.1.1	P-10	Business/<10 circuits/Dispatch/TN(days)
A.2.18.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN(days)
A.2.18.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN(days)
A.2.18.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN(days)
A.2.18.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN(days)
A.2.18.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN(days)
A.2.18.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN(days)
A.2.18.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN(days)
A.2.18.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN(days)
A.2.18.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN(days)
A.2.18.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN(days)
A.2.18.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN(days)
A.2.18.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN(days)
A.2.18.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN(days)
A.2.18.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN(days)
A.2.18.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN(days)
A.2.18.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN(days)
A.2.18.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN(days)
A.2.18.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN(days)
A.2.18.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN(days)

A.2.19.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN(days)
A.2.19.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN(days)
A.2.19.1.2.1	P-10	Residence/>>=10 circuits/Dispatch/TN(days)
A.2.19.1.2.2	P-10	Residence/>>=10 circuits/Non-Dispatch/TN(days)
A.2.19.2.1.1	P-10	Business/<10 circuits/Dispatch/TN(days)
A.2.19.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN(days)
A.2.19.2.2.1	P-10	Business/>>=10 circuits/Dispatch/TN(days)
A.2.19.2.2.2	P-10	Business/>>=10 circuits/Non-Dispatch/TN(days)
A.2.19.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN(days)
A.2.19.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN(days)
A.2.19.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN(days)
A.2.19.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN(days)
A.2.19.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN(days)
A.2.19.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN(days)
A.2.19.4.2.1	P-10	PBX/>>=10 circuits/Dispatch/TN(days)
A.2.19.4.2.2	P-10	PBX/>>=10 circuits/Non-Dispatch/TN(days)

[illegible]

**Benchmark /
Analog**

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A.2.21.1.1.1

[illegible][illegible]

A.2.22.1.1.1

[illegible][illegible]

04/26/2002

**BellSouth Monthly State Summary
Tennessee, October 2001**

		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.3.2.3.2	M&R-2 Design (Specials)/Non-Dispatch/TN(%)	Design	0.49%	169,333	0.20%	1,017		0.00219	1.3216	YES
A.3.2.4.1	M&R-2 PBX/Dispatch/TN(%)	PBX	0.10%	62,094	0.34%	882		0.00107	-2.2425	NO
A.3.2.4.2	M&R-2 PBX/Non-Dispatch/TN(%)	PBX	0.08%	62,094	0.23%	882		0.00093	-1.6192	YES
A.3.2.5.1	M&R-2 Centrex/Dispatch/TN(%)	Centrex	0.62%	78,182	0.84%	238		0.00511	-0.4302	YES
A.3.2.5.2	M&R-2 Centrex/Non-Dispatch/TN(%)	Centrex	0.35%	78,182	0.42%	238		0.00386	-0.1705	YES
A.3.2.6.1	M&R-2 ISDN/Dispatch/TN(%)	ISDN	0.23%	171,448	0.38%	1,841		0.00113	-1.2846	YES
A.3.2.6.2	M&R-2 ISDN/Non-Dispatch/TN(%)	ISDN	0.29%	171,448	0.11%	1,841		0.00127	1.4588	YES
Maintenance Average Duration										
A.3.3.1.1	M&R-3 Residence/Dispatch/TN(hours)	Res	26.90	42,437	26.79	1,000	27.162	0.86901	0.1220	YES
A.3.3.1.2	M&R-3 Residence/Non-Dispatch/TN(hours)	Res	11.71	23,517	7.95	288	18.786	1.11370	3.3744	YES
A.3.3.2.1	M&R-3 Business/Dispatch/TN(hours)	Bus	9.81	6,331	9.60	130	13.657	1.21002	0.1769	YES
A.3.3.2.2	M&R-3 Business/Non-Dispatch/TN(hours)	Bus	4.45	2,897	1.88	49	32.713	4.71260	0.5441	YES
A.3.3.3.1	M&R-3 Design (Specials)/Dispatch/TN(hours)	Design	6.19	558	4.69	13	11.445	3.21109	0.4668	YES
A.3.3.3.2	M&R-3 Design (Specials)/Non-Dispatch/TN(hours)	Design	3.28	824	1.70	2	7.127	5.04573	0.3127	YES
A.3.3.4.1	M&R-3 PBX/Dispatch/TN(hours)	PBX	7.49	62	3.16	3	7.295	4.31258	1.0031	YES
A.3.3.4.2	M&R-3 PBX/Non-Dispatch/TN(hours)	PBX	6.58	47	3.39	2	10.129	7.31323	0.4365	YES
A.3.3.5.1	M&R-3 Centrex/Dispatch/TN(hours)	Centrex	9.41	485	8.34	2	13.142	9.31222	0.1151	YES
A.3.3.5.2	M&R-3 Centrex/Non-Dispatch/TN(hours)	Centrex	3.65	277	0.93	1	7.279	7.29183	0.3725	YES
A.3.3.6.1	M&R-3 ISDN/Dispatch/TN(hours)	ISDN	10.40	402	12.32	7	14.028	5.34805	-0.3592	YES
A.3.3.6.2	M&R-3 ISDN/Non-Dispatch/TN(hours)	ISDN	3.70	504	2.99	2	10.404	7.37111	0.0955	YES
% Repeat Troubles within 30 Days										
A.3.4.1.1	M&R-4 Residence/Dispatch/TN(%)	Res	22.03%	42,437	16.50%	1,000		0.01326	4.1692	YES
A.3.4.1.2	M&R-4 Residence/Non-Dispatch/TN(%)	Res	18.04%	23,517	14.58%	288		0.02280	1.5172	YES
A.3.4.2.1	M&R-4 Business/Dispatch/TN(%)	Bus	16.89%	6,331	13.85%	130		0.03319	0.9156	YES
A.3.4.2.2	M&R-4 Business/Non-Dispatch/TN(%)	Bus	14.60%	2,897	10.20%	49		0.05087	0.8644	YES
A.3.4.3.1	M&R-4 Design (Specials)/Dispatch/TN(%)	Design	32.80%	558	69.23%	13		0.13172	-2.7662	NO
A.3.4.3.2	M&R-4 Design (Specials)/Non-Dispatch/TN(%)	Design	43.20%	824	0.00%	2		0.35070	1.2319	YES
A.3.4.4.1	M&R-4 PBX/Dispatch/TN(%)	PBX	8.06%	62	0.00%	3		0.16096	0.5010	YES
A.3.4.4.2	M&R-4 PBX/Non-Dispatch/TN(%)	PBX	12.77%	47	0.00%	2		0.24094	0.5298	YES
A.3.4.5.1	M&R-4 Centrex/Dispatch/TN(%)	Centrex	12.99%	485	0.00%	2		0.23821	0.5453	YES
A.3.4.5.2	M&R-4 Centrex/Non-Dispatch/TN(%)	Centrex	12.27%	277	0.00%	1		0.32873	0.3734	YES
A.3.4.6.1	M&R-4 ISDN/Dispatch/TN(%)	ISDN	28.86%	402	57.14%	7		0.17274	-1.6376	YES
A.3.4.6.2	M&R-4 ISDN/Non-Dispatch/TN(%)	ISDN	32.94%	504	0.00%	2		0.33299	0.9891	YES
Out of Service > 24 hours										
A.3.5.1.1	M&R-5 Residence/Dispatch/TN(%)	Res	34.78%	27,327	36.60%	754		0.01758	-1.0364	YES
A.3.5.1.2	M&R-5 Residence/Non-Dispatch/TN(%)	Res	21.60%	7,522	11.18%	161		0.03278	3.1798	YES
A.3.5.2.1	M&R-5 Business/Dispatch/TN(%)	Bus	5.69%	3,729	0.00%	91		0.02457	2.3140	YES
A.3.5.2.2	M&R-5 Business/Non-Dispatch/TN(%)	Bus	2.08%	1,104	0.00%	24		0.02947	0.7069	YES
A.3.5.3.1	M&R-5 Design (Specials)/Dispatch/TN(%)	Design	2.51%	558	0.00%	13		0.04388	0.5718	YES
A.3.5.3.2	M&R-5 Design (Specials)/Non-Dispatch/TN(%)	Design	1.58%	824	0.00%	2		0.08822	0.1788	YES
A.3.5.4.1	M&R-5 PBX/Dispatch/TN(%)	PBX	0.00%	51	0.00%	3		0.00000		YES
A.3.5.4.2	M&R-5 PBX/Non-Dispatch/TN(%)	PBX	6.67%	30	0.00%	1		0.25357	0.2629	YES
A.3.5.5.1	M&R-5 Centrex/Dispatch/TN(%)	Centrex	3.75%	293	0.00%	2		0.13487	0.2784	YES
A.3.5.5.2	M&R-5 Centrex/Non-Dispatch/TN(%)	Centrex	3.36%	149	0.00%	1		0.18069	0.1857	YES
A.3.5.6.1	M&R-5 ISDN/Dispatch/TN(%)	ISDN	11.94%	402	14.29%	7		0.12362	-0.1897	YES
A.3.5.6.2	M&R-5 ISDN/Non-Dispatch/TN(%)	ISDN	3.17%	504	0.00%	2		0.12422	0.2556	YES
Resale - Billing										
Invoice Accuracy										
A.4.1	B-1 TN(%)	BST - State	99.10%	\$197,552,319	99.90%	\$2,114,812		0.00007	-121.9873	YES
Mean Time to Deliver Invoices - CRIS										
A.4.2	B-2 Region(business days)	BST - Region	3.91	1	3.36	1,820				YES

BellSouth Monthly State Summary
Tennessee, October 2001

Benchmark /
Analog

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BST
Volume

CLEC
Measure

CLEC
Volume

Standard
Deviation

Standard
Error

ZScore

Equity

Unbundled Network Elements - Ordering

% Rejected Service Requests - Mechanized

B.1.1.1.1	O-7	Switch Ports/TN(%)
B.1.1.1.2	O-7	Local Interoffice Transport/TN(%)
B.1.1.1.3	O-7	Loop + Port Combinations/TN(%)
B.1.1.1.4	O-7	Combo Other/TN(%)
B.1.1.1.5	O-7	xDSL (ADSL, HDSL and UCL)/TN(%)
B.1.1.1.6	O-7	ISDN Loop (UDN, UDC)/TN(%)
B.1.1.1.7	O-7	Line Sharing/TN(%)
B.1.1.1.8	O-7	2W Analog Loop Design/TN(%)
B.1.1.1.9	O-7	2W Analog Loop Non-Design/TN(%)
B.1.1.1.10	O-7	2W Analog Loop w/INP Design/TN(%)
B.1.1.1.11	O-7	2W Analog Loop w/INP Non-Design/TN(%)
B.1.1.1.12	O-13	2W Analog Loop w/LNP Design/TN(%)
B.1.1.1.13	O-13	2W Analog Loop w/LNP Non-Design/TN(%)
B.1.1.1.14	O-7	Other Design/TN(%)
B.1.1.1.15	O-7	Other Non-Design/TN(%)
B.1.1.1.16	O-7	INP Standalone/TN(%)
B.1.1.1.17	O-13	LNP Standalone/TN(%)

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		22.52%	3,672				Diagnostic
							Diagnostic
		11.86%	59				Diagnostic
		17.39%	23				Diagnostic
		18.42%	38				Diagnostic
		19.36%	470				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		17.07%	41				Diagnostic
							Diagnostic
		19.39%	98				Diagnostic
		28.93%	197				Diagnostic
							Diagnostic
		5.05%	99				Diagnostic

% Rejected Service Requests - Partially Mechanized

B.1.2.1	O-7	Switch Ports/TN(%)
B.1.2.2	O-7	Local Interoffice Transport/TN(%)
B.1.2.3	O-7	Loop + Port Combinations/TN(%)
B.1.2.4	O-7	Combo Other/TN(%)
B.1.2.5	O-7	xDSL (ADSL, HDSL and UCL)/TN(%)
B.1.2.6	O-7	ISDN Loop (UDN, UDC)/TN(%)
B.1.2.7	O-7	Line Sharing/TN(%)
B.1.2.8	O-7	2W Analog Loop Design/TN(%)
B.1.2.9	O-7	2W Analog Loop Non-Design/TN(%)
B.1.2.10	O-7	2W Analog Loop w/INP Design/TN(%)
B.1.2.11	O-7	2W Analog Loop w/INP Non-Design/TN(%)
B.1.2.12	O-13	2W Analog Loop w/LNP Design/TN(%)
B.1.2.13	O-13	2W Analog Loop w/LNP Non-Design/TN(%)
B.1.2.14	O-7	Other Design/TN(%)
B.1.2.15	O-7	Other Non-Design/TN(%)
B.1.2.16	O-7	INP Standalone/TN(%)
B.1.2.17	O-13	LNP Standalone/TN(%)

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		29.00%	2,290				Diagnostic
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		0.00%	4				Diagnostic
		40.00%	10				Diagnostic
		33.33%	6				Diagnostic
		25.00%	152				Diagnostic
							Diagnostic
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							Diagnostic
		26.36%	110				Diagnostic
							Diagnostic
		19.35%	31				Diagnostic
		64.24%	151				Diagnostic
							Diagnostic
		33.55%	152				Diagnostic

% Rejected Service Requests - Non-Mechanized

B.1.3.1	O-7	Switch Ports/TN(%)
B.1.3.2	O-7	Local Interoffice Transport/TN(%)
B.1.3.3	O-7	Loop + Port Combinations/TN(%)
B.1.3.4	O-7	Combo Other/TN(%)
B.1.3.5	O-7	xDSL (ADSL, HDSL and UCL)/TN(%)
B.1.3.6	O-7	ISDN Loop (UDN, UDC)/TN(%)
B.1.3.7	O-7	Line Sharing/TN(%)
B.1.3.8	O-7	2W Analog Loop Design/TN(%)
B.1.3.9	O-7	2W Analog Loop Non-Design/TN(%)
B.1.3.10	O-7	2W Analog Loop w/INP Design/TN(%)
B.1.3.11	O-7	2W Analog Loop w/INP Non-Design/TN(%)
B.1.3.12	O-13	2W Analog Loop w/LNP Design/TN(%)
B.1.3.13	O-13	2W Analog Loop w/LNP Non-Design/TN(%)
B.1.3.14	O-7	Other Design/TN(%)
B.1.3.15	O-7	Other Non-Design/TN(%)
B.1.3.16	O-7	INP Standalone/TN(%)
B.1.3.17	O-13	LNP Standalone/TN(%)

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		35.71%	14				Diagnostic
		46.88%	96				Diagnostic
							Diagnostic
		14.95%	107				Diagnostic
		17.52%	137				Diagnostic
		16.67%	66				Diagnostic
		32.70%	263				Diagnostic
		58.79%	182				Diagnostic
		33.33%	6				Diagnostic
							Diagnostic
		36.89%	244				Diagnostic
							Diagnostic
		21.00%	200				Diagnostic
		41.53%	1,175				Diagnostic
		47.06%	34				Diagnostic
		19.59%	388				Diagnostic

Reject Interval - Mechanized

Benchmark / Analog

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
		92.87%	828				NO
		100.00%	7				YES
		100.00%	4				YES
		85.71%	7				NO
		79.79%	94				NO
		100.00%	7				YES
		68.42%	19				NO
		25.56%	90				NO
		100.00%	5				YES

[illegible]

		94.62%	669				YES
		100.00%	4				YES
		50.00%	2				NO
		87.50%	40				YES
		80.00%	30				NO
		100.00%	6				YES
		94.90%	98				YES
		74.07%	54				NO

[illegible]

		100.00%	5				YES
		95.56%	45				YES
		100.00%	16				YES
		100.00%	25				YES
		100.00%	11				YES
		97.78%	90				YES
		100.00%	110				YES
		100.00%	2				YES
		96.74%	92				YES
		95.35%	43				YES
		100.00%	498				YES
		93.75%	16				YES
		98.70%	77				YES

>= 95% w in 3 hrs
>= 95% w in 3 hrs
>= 95% w in 3 hrs
>= 95% w in 3 hrs
>= 95% w in 3 hrs

		96.98%	2,813				YES
		93.48%	46				NO

BellSouth Monthly State Summary Tennessee, October 2001

B.1.9.6	O-9	ISDN Loop (UDN, UDC)/TN(%)
B.1.9.7	O-9	Line Sharing/TN(%)
B.1.9.8	O-9	2W Analog Loop Design/TN(%)
B.1.9.9	O-9	2W Analog Loop Non-Design/TN(%)
B.1.9.10	O-9	2W Analog Loop w/INP Design/TN(%)
B.1.9.11	O-9	2W Analog Loop w/INP Non-Design/TN(%)
B.1.9.12	O-15	2W Analog Loop w/LNP Design/TN(%)
B.1.9.13	O-15	2W Analog Loop w/LNP Non-Design/TN(%)
B.1.9.14	O-9	Other Design/TN(%)
B.1.9.15	O-9	Other Non-Design/TN(%)
B.1.9.16	O-9	INP Standalone/TN(%)
B.1.9.17	O-15	LNP Standalone/TN(%)

FOC Timeliness - Partially Mechanized - 10 hours

B.1.12.1	O-9	Switch Ports/TN(%)
B.1.12.2	O-9	Local Interoffice Transport/TN(%)
B.1.12.3	O-9	Loop + Port Combinations/TN(%)
B.1.12.4	O-9	Combo Other/TN(%)
B.1.12.5	O-9	xDSL (ADSL, HDSL and UCL)/TN(%)
B.1.12.6	O-9	ISDN Loop (UDN, UDC)/TN(%)
B.1.12.7	O-9	Line Sharing/TN(%)
B.1.12.8	O-9	2W Analog Loop Design/TN(%)
B.1.12.9	O-9	2W Analog Loop Non-Design/TN(%)
B.1.12.10	O-9	2W Analog Loop w/INP Design/TN(%)
B.1.12.11	O-9	2W Analog Loop w/INP Non-Design/TN(%)
B.1.12.12	O-15	2W Analog Loop w/LNP Design/TN(%)
B.1.12.13	O-15	2W Analog Loop w/LNP Non-Design/TN(%)
B.1.12.14	O-9	Other Design/TN(%)
B.1.12.15	O-9	Other Non-Design/TN(%)
B.1.12.16	O-9	INP Standalone/TN(%)
B.1.12.17	O-15	LNP Standalone/TN(%)

FOC Timeliness - Non-Mechanized

B.1.13.1	O-9	Switch Ports/TN(%)
B.1.13.2	O-9	Local Interoffice Transport/TN(%)
B.1.13.3	O-9	Loop + Port Combinations/TN(%)
B.1.13.4	O-9	Combo Other/TN(%)
B.1.13.5	O-9	xDSL (ADSL, HDSL and UCL)/TN(%)
B.1.13.6	O-9	ISDN Loop (UDN, UDC)/TN(%)
B.1.13.7	O-9	Line Sharing/TN(%)
B.1.13.8	O-9	2W Analog Loop Design/TN(%)
B.1.13.9	O-9	2W Analog Loop Non-Design/TN(%)
B.1.13.10	O-9	2W Analog Loop w/INP Design/TN(%)
B.1.13.11	O-9	2W Analog Loop w/INP Non-Design/TN(%)
B.1.13.12	O-15	2W Analog Loop w/LNP Design/TN(%)
B.1.13.13	O-15	2W Analog Loop w/LNP Non-Design/TN(%)
B.1.13.14	O-9	Other Design/TN(%)
B.1.13.15	O-9	Other Non-Design/TN(%)
B.1.13.16	O-9	INP Standalone/TN(%)
B.1.13.17	O-15	LNP Standalone/TN(%)

FOC & Reject Response Completeness - Mechanized

B.1.14.1.1	O-11	Switch Ports/EDI/TN(%)
B.1.14.1.2	O-11	Switch Ports/TAG/TN(%)
B.1.14.2.1	O-11	Local Interoffice Transport/EDI/TN(%)
B.1.14.2.2	O-11	Local Interoffice Transport/TAG/TN(%)
B.1.14.3.1	O-11	Loop + Port Combinations/EDI/TN(%)
B.1.14.3.2	O-11	Loop + Port Combinations/TAG/TN(%)
B.1.14.4.1	O-11	Combo Other/EDI/TN(%)
B.1.14.4.2	O-11	Combo Other/TAG/TN(%)
B.1.14.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/TN(%)
B.1.14.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/TN(%)

Benchmark / Analog

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BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
		100.00%	19				YES
		90.63%	32				NO
		99.49%	393				YES
		100.00%	33				YES
		100.00%	75				YES
		99.39%	163				YES
		97.87%	94				YES

		95.49%	1,707				YES
		50.00%	2				NO
		100.00%	6				YES
		66.67%	6				NO
		98.36%	122				YES
		87.95%	83				YES
		88.46%	26				YES
		82.69%	52				NO
		83.00%	100				NO

		100.00%	9				YES
		87.76%	49				YES
		100.00%	88				YES
		98.31%	118				YES
		100.00%	53				YES
		99.47%	188				YES
		98.46%	65				YES
		100.00%	4				YES
		99.39%	163				YES
		98.77%	162				YES
		98.93%	653				YES
		100.00%	16				YES
		98.37%	307				YES

		99.51%	205				YES
		98.82%	3,467				YES
		100.00%	2				YES
		89.47%	57				NO

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Benchmark /
Analog

BST
Measure

BST
Volume

CLEC
Measure

CLEC
Volume

Standard
Deviation

Standard
Error

ZScore

Equity

FOC & Reject Response Completeness - Non-Mechanized

B.1.16.1	O-11	Switch Ports/TN(%)	>= 95%
B.1.16.2	O-11	Local Interoffice Transport/TN(%)	>= 95%
B.1.16.3	O-11	Loop + Port Combinations/TN(%)	>= 95%
B.1.16.4	O-11	Combo Other/TN(%)	>= 95%
B.1.16.5	O-11	xDSL (ADSL, HDSL and UCL)/TN(%)	>= 95%
B.1.16.6	O-11	ISDN Loop (UDN, UDC)/TN(%)	>= 95%
B.1.16.7	O-11	Line Sharing/TN(%)	>= 95%
B.1.16.8	O-11	2W Analog Loop Design/TN(%)	>= 95%
B.1.16.9	O-11	2W Analog Loop Non-Design/TN(%)	>= 95%
B.1.16.10	O-11	2W Analog Loop w/INP Design/TN(%)	>= 95%
B.1.16.11	O-11	2W Analog Loop w/INP Non-Design/TN(%)	>= 95%
B.1.16.12	O-11	2W Analog Loop w/LNP Design/TN(%)	>= 95%
B.1.16.13	O-11	2W Analog Loop w/LNP Non-Design/TN(%)	>= 95%
B.1.16.14	O-11	Other Design/TN(%)	>= 95%
B.1.16.15	O-11	Other Non-Design/TN(%)	>= 95%
B.1.16.16	O-11	INP Standalone/TN(%)	>= 95%
B.1.16.17	O-11	LNP Standalone/TN(%)	>= 95%

		100.00%	14				YES
		93.75%	96				NO
		99.07%	107				YES
		96.35%	137				YES
		92.42%	66				NO
		97.34%	263				YES
		93.96%	182				NO
		100.00%	6				YES
		99.18%	244				YES
		96.00%	200				YES
		95.83%	1,175				YES
		97.06%	34				YES
		97.68%	388				YES

FOC & Reject Response Completeness (Multiple Responses) - Mechanized

B.1.17.1.1	O-11	Switch Ports/EDI/TN(%)	>= 95%
B.1.17.1.2	O-11	Switch Ports/TAG/TN(%)	>= 95%
B.1.17.2.1	O-11	Local Interoffice Transport/EDI/TN(%)	>= 95%
B.1.17.2.2	O-11	Local Interoffice Transport/TAG/TN(%)	>= 95%
B.1.17.3.1	O-11	Loop + Port Combinations/EDI/TN(%)	>= 95%
B.1.17.3.2	O-11	Loop + Port Combinations/TAG/TN(%)	>= 95%
B.1.17.4.1	O-11	Combo Other/EDI/TN(%)	>= 95%
B.1.17.4.2	O-11	Combo Other/TAG/TN(%)	>= 95%
B.1.17.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/TN(%)	>= 95%
B.1.17.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/TN(%)	>= 95%
B.1.17.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/TN(%)	>= 95%
B.1.17.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/TN(%)	>= 95%
B.1.17.7.1	O-11	Line Sharing/EDI/TN(%)	>= 95%
B.1.17.7.2	O-11	Line Sharing/TAG/TN(%)	>= 95%
B.1.17.8.1	O-11	2W Analog Loop Design/EDI/TN(%)	>= 95%
B.1.17.8.2	O-11	2W Analog Loop Design/TAG/TN(%)	>= 95%
B.1.17.9.1	O-11	2W Analog Loop Non-Design/EDI/TN(%)	>= 95%
B.1.17.9.2	O-11	2W Analog Loop Non-Design/TAG/TN(%)	>= 95%
B.1.17.10.1	O-11	2W Analog Loop w/INP Design/EDI/TN(%)	>= 95%
B.1.17.10.2	O-11	2W Analog Loop w/INP Design/TAG/TN(%)	>= 95%
B.1.17.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/TN(%)	>= 95%
B.1.17.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/TN(%)	>= 95%
B.1.17.12.1	O-11	2W Analog Loop w/LNP Design/EDI/TN(%)	>= 95%
B.1.17.12.2	O-11	2W Analog Loop w/LNP Design/TAG/TN(%)	>= 95%
B.1.17.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/TN(%)	>= 95%
B.1.17.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/TN(%)	>= 95%
B.1.17.14.1	O-11	Other Design/EDI/TN(%)	>= 95%
B.1.17.14.2	O-11	Other Design/TAG/TN(%)	>= 95%
B.1.17.15.1	O-11	Other Non-Design/EDI/TN(%)	>= 95%
B.1.17.15.2	O-11	Other Non-Design/TAG/TN(%)	>= 95%
B.1.17.16.1	O-11	INP Standalone/EDI/TN(%)	>= 95%
B.1.17.16.2	O-11	INP Standalone/TAG/TN(%)	>= 95%
B.1.17.17.1	O-11	LNP Standalone/EDI/TN(%)	>= 95%
B.1.17.17.2	O-11	LNP Standalone/TAG/TN(%)	>= 95%

		72.06%	204				NO
		81.64%	3,426				NO
		100.00%	2				YES
		100.00%	51				YES
		94.74%	19				NO
		25.00%	4				NO
		0.00%	1				NO
		94.59%	37				NO
		80.54%	447				NO
		85.71%	21				NO
		100.00%	40				YES
		60.00%	40				NO
		96.23%	53				YES
		100.00%	7				YES
		75.27%	186				NO
		100.00%	62				YES
		100.00%	37				YES

FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized

B.1.18.1.1	O-11	Switch Ports/EDI/TN(%)	>= 95%
B.1.18.1.2	O-11	Switch Ports/TAG/TN(%)	>= 95%
B.1.18.2.1	O-11	Local Interoffice Transport/EDI/TN(%)	>= 95%
B.1.18.2.2	O-11	Local Interoffice Transport/TAG/TN(%)	>= 95%
B.1.18.3.1	O-11	Loop + Port Combinations/EDI/TN(%)	>= 95%

		93.80%	274				NO

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		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.18.3.2	O-11	Loop + Port Combinations/TAG/TN(%)	>= 95%		92.35%	2,012				NO
B.1.18.4.1	O-11	Combo Other/EDI/TN(%)	>= 95%							
B.1.18.4.2	O-11	Combo Other/TAG/TN(%)	>= 95%							
B.1.18.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/TN(%)	>= 95%							
B.1.18.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/TN(%)	>= 95%		100.00%	2				YES
B.1.18.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/TN(%)	>= 95%		100.00%	10				YES
B.1.18.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/TN(%)	>= 95%							
B.1.18.7.1	O-11	Line Sharing/EDI/TN(%)	>= 95%		0.00%	1				NO
B.1.18.7.2	O-11	Line Sharing/TAG/TN(%)	>= 95%		80.00%	5				NO
B.1.18.8.1	O-11	2W Analog Loop Design/EDI/TN(%)	>= 95%		95.95%	148				YES
B.1.18.8.2	O-11	2W Analog Loop Design/TAG/TN(%)	>= 95%		100.00%	4				YES
B.1.18.9.1	O-11	2W Analog Loop Non-Design/EDI/TN(%)	>= 95%							
B.1.18.9.2	O-11	2W Analog Loop Non-Design/TAG/TN(%)	>= 95%							
B.1.18.10.1	O-11	2W Analog Loop w/INP Design/EDI/TN(%)	>= 95%							
B.1.18.10.2	O-11	2W Analog Loop w/INP Design/TAG/TN(%)	>= 95%							
B.1.18.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/TN(%)	>= 95%							
B.1.18.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/TN(%)	>= 95%							
B.1.18.12.1	O-11	2W Analog Loop w/LNP Design/EDI/TN(%)	>= 95%		96.36%	110				YES
B.1.18.12.2	O-11	2W Analog Loop w/LNP Design/TAG/TN(%)	>= 95%							
B.1.18.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/TN(%)	>= 95%							
B.1.18.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/TN(%)	>= 95%							
B.1.18.14.1	O-11	Other Design/EDI/TN(%)	>= 95%		100.00%	16				YES
B.1.18.14.2	O-11	Other Design/TAG/TN(%)	>= 95%		93.33%	15				NO
B.1.18.15.1	O-11	Other Non-Design/EDI/TN(%)	>= 95%		100.00%	31				YES
B.1.18.15.2	O-11	Other Non-Design/TAG/TN(%)	>= 95%		93.33%	120				NO
B.1.18.16.1	O-11	INP Standalone/EDI/TN(%)	>= 95%							
B.1.18.16.2	O-11	INP Standalone/TAG/TN(%)	>= 95%							
B.1.18.17.1	O-11	LNP Standalone/EDI/TN(%)	>= 95%		95.74%	94				YES
B.1.18.17.2	O-11	LNP Standalone/TAG/TN(%)	>= 95%		98.15%	54				YES
FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized										
B.1.19.1	O-11	Switch Ports/TN(%)	>= 95%							
B.1.19.2	O-11	Local Interoffice Transport/TN(%)	>= 95%		85.71%	14				NO
B.1.19.3	O-11	Loop + Port Combinations/TN(%)	>= 95%		90.00%	90				NO
B.1.19.4	O-11	Combo Other/TN(%)	>= 95%							
B.1.19.5	O-11	xDSL (ADSL, HDSL and UCL)/TN(%)	>= 95%		95.28%	106				YES
B.1.19.6	O-11	ISDN Loop (UDN, UDC)/TN(%)	>= 95%		93.18%	132				NO
B.1.19.7	O-11	Line Sharing/TN(%)	>= 95%		95.08%	61				YES
B.1.19.8	O-11	2W Analog Loop Design/TN(%)	>= 95%		93.36%	256				NO
B.1.19.9	O-11	2W Analog Loop Non-Design/TN(%)	>= 95%		95.91%	171				YES
B.1.19.10	O-11	2W Analog Loop w/INP Design/TN(%)	>= 95%		100.00%	6				YES
B.1.19.11	O-11	2W Analog Loop w/INP Non-Design/TN(%)	>= 95%							
B.1.19.12	O-11	2W Analog Loop w/LNP Design/TN(%)	>= 95%		93.80%	242				NO
B.1.19.13	O-11	2W Analog Loop w/LNP Non-Design/TN(%)	>= 95%							
B.1.19.14	O-11	Other Design/TN(%)	>= 95%		89.58%	192				NO
B.1.19.15	O-11	Other Non-Design/TN(%)	>= 95%		96.98%	1,126				YES
B.1.19.16	O-11	INP Standalone/TN(%)	>= 95%		96.97%	33				YES
B.1.19.17	O-11	LNP Standalone/TN(%)	>= 95%		95.25%	379				YES

Unbundled Network Elements - Provisioning

Order Completion Interval										
B.2.1.1.1.1	P-4	Switch Ports/<10 circuits/Dispatch/TN(days)	R&B (POTS)	4.62	23,522			5.639		
B.2.1.1.1.2	P-4	Switch Ports/<10 circuits/Non-Dispatch/TN(days)	R&B (POTS)	0.98	280,703			1.450		
B.2.1.1.2.1	P-4	Switch Ports/>=10 circuits/Dispatch/TN(days)	R&B (POTS)	26.54	70			149.715		
B.2.1.1.2.2	P-4	Switch Ports/>=10 circuits/Non-Dispatch/TN(days)	R&B (POTS)							
B.2.1.2.1.1	P-4	Local Interoffice Transport/<10 circuits/Dispatch/TN(days)	DS1/DS3	17.30	771	11.50	2	15.235	10.78652	0.5374
B.2.1.2.1.2	P-4	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(days)	DS1/DS3							
B.2.1.2.2.1	P-4	Local Interoffice Transport/>=10 circuits/Dispatch/TN(days)	DS1/DS3							
B.2.1.2.2.2	P-4	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(days)	DS1/DS3							
B.2.1.3.1.1	P-4	Loop + Port Combinations/<10 circuits/Dispatch/TN(days)	R&B	4.62	23,892	2.71	190	5.695	0.41478	4.6170

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B.2.1.3.1.2	P-4	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(days)	R&B	0.98	281,915	0.62	3,217	1.454	0.02578	14.0531	YES
B.2.1.3.1.3	P-4	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN(days)	R&B	0.34	146,247	0.33	2,274	0.269	0.00568	0.6355	YES
B.2.1.3.1.4	P-4	Loop + Port Combinations/<10 circuits/Dispatch In/TN(days)	R&B	1.69	135,668	1.32	943	1.836	0.05999	6.0175	YES
B.2.1.3.2.1	P-4	Loop + Port Combinations/>=10 circuits/Dispatch/TN(days)	R&B	25.27	82			138.348			
B.2.1.3.2.2	P-4	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(days)	R&B	5.26	34	1.50	2	12.544	9.12739	0.4124	YES
B.2.1.3.2.3	P-4	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN(days)	R&B	0.33	9			0.000			
B.2.1.3.2.4	P-4	Loop + Port Combinations/>=10 circuits/Dispatch In/TN(days)	R&B	7.04	25	1.50	2	14.281	10.49457	0.5279	YES
B.2.1.4.1.1	P-4	Combo Other/<10 circuits/Dispatch/TN(days)	R&B&D - Disp	6.93	25,523	10.50	2	20.821	14.72296	-0.2424	YES
B.2.1.4.1.4	P-4	Combo Other/<10 circuits/Dispatch In/TN(days)	R&B&D - Disp	6.93	25,523			20.821			
B.2.1.4.2.1	P-4	Combo Other/>=10 circuits/Dispatch/TN(days)	R&B&D - Disp	25.05	84			136.683			
B.2.1.4.2.4	P-4	Combo Other/>=10 circuits/Dispatch In/TN(days)	R&B&D - Disp	25.05	84			136.683			
B.2.1.5.3.1	P-4	xDSL (ADSL, HDSL and UCL)/<6 circuits/Dispatch/TN(days)	ADSL to Retail	4.26	356	4.46	74	3.450	0.44071	-0.4538	YES
B.2.1.5.3.2	P-4	xDSL (ADSL, HDSL and UCL)/<6 circuits/Non-Dispatch/TN(days)	ADSL to Retail	3.81	646			1.142			
B.2.1.5.4.1	P-4	xDSL (ADSL, HDSL and UCL)/6-13 circuits/Dispatch/TN(days)	ADSL to Retail	6.00	1			0.000			
B.2.1.5.4.2	P-4	xDSL (ADSL, HDSL and UCL)/6-13 circuits/Non-Dispatch/TN(days)	ADSL to Retail								
B.2.1.5.5.1	P-4	xDSL (ADSL, HDSL and UCL)/>=14 circuits/Dispatch/TN(days)	ADSL to Retail								
B.2.1.5.5.2	P-4	xDSL (ADSL, HDSL and UCL)/>=14 circuits/Non-Dispatch/TN(days)	ADSL to Retail								
B.2.1.6.3.1	P-4	UNE ISDN/<6 circuits/Dispatch/TN(days)	ISDN - BRI	12.76	351	10.96	57	9.840	1.40517	1.2810	YES
B.2.1.6.3.2	P-4	UNE ISDN/<6 circuits/Non-Dispatch/TN(days)	ISDN - BRI	1.77	419			3.742			
B.2.1.6.4.1	P-4	UNE ISDN/6-13 circuits/Dispatch/TN(days)	ISDN - BRI	12.00	1			0.000			
B.2.1.6.4.2	P-4	UNE ISDN/6-13 circuits/Non-Dispatch/TN(days)	ISDN - BRI	0.33	1			0.000			
B.2.1.6.5.1	P-4	UNE ISDN/>=14 circuits/Dispatch/TN(days)	ISDN - BRI								
B.2.1.6.5.2	P-4	UNE ISDN/>=14 circuits/Non-Dispatch/TN(days)	ISDN - BRI								
B.2.1.7.3.1	P-4	Line Sharing/<6 circuits/Dispatch/TN(days)	ADSL to Retail	4.26	356			3.450			
B.2.1.7.3.2	P-4	Line Sharing/<6 circuits/Non-Dispatch/TN(days)	ADSL to Retail	3.81	646	3.63	8	1.142	0.40611	0.4432	YES
B.2.1.7.4.1	P-4	Line Sharing/6-13 circuits/Dispatch/TN(days)	ADSL to Retail	6.00	1			0.000			
B.2.1.7.4.2	P-4	Line Sharing/6-13 circuits/Non-Dispatch/TN(days)	ADSL to Retail								
B.2.1.7.5.1	P-4	Line Sharing/>=14 circuits/Dispatch/TN(days)	ADSL to Retail								
B.2.1.7.5.2	P-4	Line Sharing/>=14 circuits/Non-Dispatch/TN(days)	ADSL to Retail								
B.2.1.8.1.1	P-4	2W Analog Loop Design/<10 circuits/Dispatch/TN(days)	R&B - Disp	4.62	23,892	5.29	42	5.695	0.87950	-0.7530	YES
B.2.1.8.1.2	P-4	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(days)	R&B - Disp	4.62	23,892			5.695			
B.2.1.8.2.1	P-4	2W Analog Loop Design/>=10 circuits/Dispatch/TN(days)	R&B - Disp	25.27	82			138.348			
B.2.1.8.2.2	P-4	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(days)	R&B - Disp	25.27	82			138.348			
B.2.1.9.1.1	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(days)	R&B (POTS) excl SB Or	4.62	23,522	5.00	1	5.639	5.63882	-0.0678	YES
B.2.1.9.1.4	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN(days)	R&B (POTS) excl SB Or	1.68	135,177			1.831			
B.2.1.9.2.1	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(days)	R&B (POTS) excl SB Or	26.54	70			149.715			
B.2.1.9.2.4	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN(days)	R&B (POTS) excl SB Or								
B.2.1.10.1.1	P-4	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(days)	R&B - Disp	4.62	23,892	5.00	1	5.695	5.69492	-0.0661	YES
B.2.1.10.1.2	P-4	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(days)	R&B - Disp	4.62	23,892			5.695			
B.2.1.10.2.1	P-4	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(days)	R&B - Disp	25.27	82			138.348			
B.2.1.10.2.2	P-4	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(days)	R&B - Disp	25.27	82			138.348			
B.2.1.11.1.1	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(days)	R&B (POTS) excl SB Or	4.62	23,522			5.639			
B.2.1.11.1.4	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN(days)	R&B (POTS) excl SB Or	1.68	135,177			1.831			
B.2.1.11.2.1	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN(days)	R&B (POTS) excl SB Or	26.54	70			149.715			
B.2.1.11.2.4	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN(days)	R&B (POTS) excl SB Or								
B.2.1.12.1.1	P-4	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(days)	R&B - Disp	4.62	23,892	5.03	115	5.695	0.53232	-0.7638	YES
B.2.1.12.1.2	P-4	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(days)	R&B - Disp	4.62	23,892			5.695			
B.2.1.12.2.1	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(days)	R&B - Disp	25.27	82			138.348			
B.2.1.12.2.2	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(days)	R&B - Disp	25.27	82			138.348			
B.2.1.13.1.1	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(days)	R&B (POTS) excl SB Or	4.62	23,522			5.639			
B.2.1.13.1.4	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN(days)	R&B (POTS) excl SB Or	1.68	135,177			1.831			
B.2.1.13.2.1	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(days)	R&B (POTS) excl SB Or	26.54	70			149.715			
B.2.1.13.2.4	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN(days)	R&B (POTS) excl SB Or								
B.2.1.14.1.1	P-4	Other Design/<10 circuits/Dispatch/TN(days)	Design	40.74	1,631	4.70	114	71.348	6.91189	5.2135	YES
B.2.1.14.1.2	P-4	Other Design/<10 circuits/Non-Dispatch/TN(days)	Design	5.61	251			10.859			
B.2.1.14.2.1	P-4	Other Design/>=10 circuits/Dispatch/TN(days)	Design	16.00	2			9.900			
B.2.1.14.2.2	P-4	Other Design/>=10 circuits/Non-Dispatch/TN(days)	Design	5.00	16			4.542			
B.2.1.15.1.1	P-4	Other Non-Design/<10 circuits/Dispatch/TN(days)	R&B	4.62	23,892	5.33	6	5.695	2.32518	-0.3053	YES
B.2.1.15.1.2	P-4	Other Non-Design/<10 circuits/Non-Dispatch/TN(days)	R&B	0.98	281,915			1.454			
B.2.1.15.2.1	P-4	Other Non-Design/>=10 circuits/Dispatch/TN(days)	R&B	25.27	82			138.348			
B.2.1.15.2.2	P-4	Other Non-Design/>=10 circuits/Non-Dispatch/TN(days)	R&B	5.26	34			12.544			

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B.2.1.16.1.1	P-4	INP (Standalone)/<10 circuits/Dispatch/TN(days)
B.2.1.16.1.2	P-4	INP (Standalone)/<10 circuits/Non-Dispatch/TN(days)
B.2.1.16.2.1	P-4	INP (Standalone)/>=10 circuits/Dispatch/TN(days)
B.2.1.16.2.2	P-4	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)
B.2.1.17.1.1	P-4	LNP (Standalone)/<10 circuits/Dispatch/TN(days)
B.2.1.17.1.2	P-4	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(days)
B.2.1.17.2.1	P-4	LNP (Standalone)/>=10 circuits/Dispatch/TN(days)
B.2.1.17.2.2	P-4	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)
B.2.1.18.1.1	P-4	Digital Loop < DS1/<10 circuits/Dispatch/TN(days)
B.2.1.18.1.2	P-4	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(days)
B.2.1.18.2.1	P-4	Digital Loop < DS1/>=10 circuits/Dispatch/TN(days)
B.2.1.18.2.2	P-4	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(days)
B.2.1.19.1.1	P-4	Digital Loop >= DS1/<10 circuits/Dispatch/TN(days)
B.2.1.19.1.2	P-4	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(days)
B.2.1.19.2.1	P-4	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(days)
B.2.1.19.2.2	P-4	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(days)

Order Completion Interval within X days

B.2.2.1	P-4	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/TN(days)
B.2.2.2	P-4	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/TN(days)

Held Orders

B.2.3.1.1.1	P-1	Switch Ports/<10 circuits/Facility/TN(days)
B.2.3.1.1.2	P-1	Switch Ports/<10 circuits/Equipment/TN(days)
B.2.3.1.1.3	P-1	Switch Ports/<10 circuits/Other/TN(days)
B.2.3.1.2.1	P-1	Switch Ports/>=10 circuits/Facility/TN(days)
B.2.3.1.2.2	P-1	Switch Ports/>=10 circuits/Equipment/TN(days)
B.2.3.1.2.3	P-1	Switch Ports/>=10 circuits/Other/TN(days)
B.2.3.2.1.1	P-1	Local Interoffice Transport/<10 circuits/Facility/TN(days)
B.2.3.2.1.2	P-1	Local Interoffice Transport/<10 circuits/Equipment/TN(days)
B.2.3.2.1.3	P-1	Local Interoffice Transport/<10 circuits/Other/TN(days)
B.2.3.2.2.1	P-1	Local Interoffice Transport/>=10 circuits/Facility/TN(days)
B.2.3.2.2.2	P-1	Local Interoffice Transport/>=10 circuits/Equipment/TN(days)
B.2.3.2.2.3	P-1	Local Interoffice Transport/>=10 circuits/Other/TN(days)
B.2.3.3.1.1	P-1	Loop + Port Combinations/<10 circuits/Facility/TN(days)
B.2.3.3.1.2	P-1	Loop + Port Combinations/<10 circuits/Equipment/TN(days)
B.2.3.3.1.3	P-1	Loop + Port Combinations/<10 circuits/Other/TN(days)
B.2.3.3.2.1	P-1	Loop + Port Combinations/>=10 circuits/Facility/TN(days)
B.2.3.3.2.2	P-1	Loop + Port Combinations/>=10 circuits/Equipment/TN(days)
B.2.3.3.2.3	P-1	Loop + Port Combinations/>=10 circuits/Other/TN(days)
B.2.3.4.1.1	P-1	Combo Other/<10 circuits/Facility/TN(days)
B.2.3.4.1.2	P-1	Combo Other/<10 circuits/Equipment/TN(days)
B.2.3.4.1.3	P-1	Combo Other/<10 circuits/Other/TN(days)
B.2.3.4.2.1	P-1	Combo Other/>=10 circuits/Facility/TN(days)
B.2.3.4.2.2	P-1	Combo Other/>=10 circuits/Equipment/TN(days)
B.2.3.4.2.3	P-1	Combo Other/>=10 circuits/Other/TN(days)
B.2.3.5.1.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Facility/TN(days)
B.2.3.5.1.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Equipment/TN(days)
B.2.3.5.1.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Other/TN(days)
B.2.3.5.2.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Facility/TN(days)
B.2.3.5.2.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Equipment/TN(days)
B.2.3.5.2.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Other/TN(days)
B.2.3.6.1.1	P-1	UNE ISDN/<10 circuits/Facility/TN(days)
B.2.3.6.1.2	P-1	UNE ISDN/<10 circuits/Equipment/TN(days)
B.2.3.6.1.3	P-1	UNE ISDN/<10 circuits/Other/TN(days)
B.2.3.6.2.1	P-1	UNE ISDN/>=10 circuits/Facility/TN(days)
B.2.3.6.2.2	P-1	UNE ISDN/>=10 circuits/Equipment/TN(days)
B.2.3.6.2.3	P-1	UNE ISDN/>=10 circuits/Other/TN(days)
B.2.3.7.1.1	P-1	Line Sharing/<10 circuits/Facility/TN(days)
B.2.3.7.1.2	P-1	Line Sharing/<10 circuits/Equipment/TN(days)
B.2.3.7.1.3	P-1	Line Sharing/<10 circuits/Other/TN(days)

Benchmark / Analog

R&B (POTS)
R&B (POTS)
R&B (POTS)
R&B (POTS)
R&B (POTS)
R&B (POTS)
R&B (POTS)
R&B (POTS)
R&B (POTS)
Digital Loop < DS1
Digital Loop < DS1
Digital Loop < DS1
Digital Loop < DS1
Digital Loop >= DS1
Digital Loop >= DS1
Digital Loop >= DS1
Digital Loop >= DS1

14 days
7 days

R&B (POTS)
R&B (POTS)
R&B (POTS)
R&B (POTS)
R&B (POTS)
R&B (POTS)
DS1/ DS3 - Interoffice
DS1/ DS3 - Interoffice
DS1/ DS3 - Interoffice
DS1/ DS3 - Interoffice
DS1/ DS3 - Interoffice
R&B
R&B
R&B
R&B
R&B
R&B&D - Disp
R&B&D - Disp
R&B&D - Disp
R&B&D - Disp
R&B&D - Disp
R&B
ADSL to Retail
ADSL to Retail
ADSL to Retail
ADSL to Retail
ISDN - BRI
ISDN - BRI
ISDN - BRI
ISDN - BRI
ISDN - BRI
ADSL to Retail
ADSL to Retail
ADSL to Retail

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
4.62	23,522			5.639			
0.98	280,703			1.450			
26.54	70			149.715			
4.62	23,522	0.33	1	5.639	5.63882	0.7603	YES
0.98	280,703	0.61	306	1.450	0.08295	4.5000	YES
26.54	70			149.715			
		0.33	2				
10.48	1,074	7.48	122	9.866	0.94260	3.1783	YES
4.58	1,325			6.429			
7.00	1			0.000			
101.66	399	6.59	112	118.567	12.67877	7.4987	YES
3.73	212			6.559			
5.00	16			4.542			

		4.46	74				YES
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8.90	103			8.883			
0.00	0						
16.40	20			15.645			
0.00	0						
0.00	0						
0.00	0						
0.00	0	0.00	0				YES
0.00	0	0.00	0				YES
15.00	1	0.00	0	0.000			YES
8.83	104	0.00	0	8.874			YES
0.00	0	0.00	0				YES
16.40	20	0.00	0	15.645			YES
0.00	0	0.00	0				YES
0.00	0	0.00	0				YES
0.00	0	0.00	0				YES
16.83	120	0.00	0	46.556			YES
0.00	0	0.00	0				YES
15.95	21	0.00	0	15.020			YES
7.00	2			0.000			
0.00	0						
0.00	0						
12.23	13	0.00	0	6.710			YES
0.00	0	0.00	0				YES
7.00	1	24.00	1	0.000	0.00000		NO
0.00	0						
0.00	0						
0.00	0						
136.29	7	0.00	0	153.787			YES
0.00	0	0.00	0				YES
0.00	0	0.00	0				YES
12.23	13	0.00	0	6.710			YES
0.00	0	0.00	0				YES
7.00	1	0.00	0	0.000			YES

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B.2.3.7.2.1	P-1	Line Sharing/>=10 circuits/Facility/TN(days)
B.2.3.7.2.2	P-1	Line Sharing/>=10 circuits/Equipment/TN(days)
B.2.3.7.2.3	P-1	Line Sharing/>=10 circuits/Other/TN(days)
B.2.3.8.1.1	P-1	2W Analog Loop Design/<10 circuits/Facility/TN(days)
B.2.3.8.1.2	P-1	2W Analog Loop Design/<10 circuits/Equipment/TN(days)
B.2.3.8.1.3	P-1	2W Analog Loop Design/<10 circuits/Other/TN(days)
B.2.3.8.2.1	P-1	2W Analog Loop Design/>=10 circuits/Facility/TN(days)
B.2.3.8.2.2	P-1	2W Analog Loop Design/>=10 circuits/Equipment/TN(days)
B.2.3.8.2.3	P-1	2W Analog Loop Design/>=10 circuits/Other/TN(days)
B.2.3.9.1.1	P-1	2W Analog Loop Non-Design/<10 circuits/Facility/TN(days)
B.2.3.9.1.2	P-1	2W Analog Loop Non-Design/<10 circuits/Equipment/TN(days)
B.2.3.9.1.3	P-1	2W Analog Loop Non-Design/<10 circuits/Other/TN(days)
B.2.3.9.2.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Facility/TN(days)
B.2.3.9.2.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Equipment/TN(days)
B.2.3.9.2.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Other/TN(days)
B.2.3.10.1.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Facility/TN(days)
B.2.3.10.1.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Equipment/TN(days)
B.2.3.10.1.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Other/TN(days)
B.2.3.10.2.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Facility/TN(days)
B.2.3.10.2.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Equipment/TN(days)
B.2.3.10.2.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Other/TN(days)
B.2.3.11.1.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Facility/TN(days)
B.2.3.11.1.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Equipment/TN(days)
B.2.3.11.1.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Other/TN(days)
B.2.3.11.2.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Facility/TN(days)
B.2.3.11.2.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Equipment/TN(days)
B.2.3.11.2.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Other/TN(days)
B.2.3.12.1.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Facility/TN(days)
B.2.3.12.1.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Equipment/TN(days)
B.2.3.12.1.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Other/TN(days)
B.2.3.12.2.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Facility/TN(days)
B.2.3.12.2.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Equipment/TN(days)
B.2.3.12.2.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Other/TN(days)
B.2.3.13.1.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Facility/TN(days)
B.2.3.13.1.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Equipment/TN(days)
B.2.3.13.1.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Other/TN(days)
B.2.3.13.2.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Facility/TN(days)
B.2.3.13.2.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Equipment/TN(days)
B.2.3.13.2.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Other/TN(days)
B.2.3.14.1.1	P-1	Other Design/<10 circuits/Facility/TN(days)
B.2.3.14.1.2	P-1	Other Design/<10 circuits/Equipment/TN(days)
B.2.3.14.1.3	P-1	Other Design/<10 circuits/Other/TN(days)
B.2.3.14.2.1	P-1	Other Design/>=10 circuits/Facility/TN(days)
B.2.3.14.2.2	P-1	Other Design/>=10 circuits/Equipment/TN(days)
B.2.3.14.2.3	P-1	Other Design/>=10 circuits/Other/TN(days)
B.2.3.15.1.1	P-1	Other Non-Design/<10 circuits/Facility/TN(days)
B.2.3.15.1.2	P-1	Other Non-Design/<10 circuits/Equipment/TN(days)
B.2.3.15.1.3	P-1	Other Non-Design/<10 circuits/Other/TN(days)
B.2.3.15.2.1	P-1	Other Non-Design/>=10 circuits/Facility/TN(days)
B.2.3.15.2.2	P-1	Other Non-Design/>=10 circuits/Equipment/TN(days)
B.2.3.15.2.3	P-1	Other Non-Design/>=10 circuits/Other/TN(days)
B.2.3.16.1.1	P-1	INP (Standalone)/<10 circuits/Facility/TN(days)
B.2.3.16.1.2	P-1	INP (Standalone)/<10 circuits/Equipment/TN(days)
B.2.3.16.1.3	P-1	INP (Standalone)/<10 circuits/Other/TN(days)
B.2.3.16.2.1	P-1	INP (Standalone)/>=10 circuits/Facility/TN(days)
B.2.3.16.2.2	P-1	INP (Standalone)/>=10 circuits/Equipment/TN(days)
B.2.3.16.2.3	P-1	INP (Standalone)/>=10 circuits/Other/TN(days)
B.2.3.17.1.1	P-1	LNP (Standalone)/<10 circuits/Facility/TN(days)
B.2.3.17.1.2	P-1	LNP (Standalone)/<10 circuits/Equipment/TN(days)
B.2.3.17.1.3	P-1	LNP (Standalone)/<10 circuits/Other/TN(days)
B.2.3.17.2.1	P-1	LNP (Standalone)/>=10 circuits/Facility/TN(days)

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
ADSL to Retail	0.00	0						
ADSL to Retail	0.00	0						
ADSL to Retail	0.00	0						
R&B - Disp	8.83	104	0.00	0	8.874			YES
R&B - Disp	0.00	0	0.00	0				YES
R&B - Disp	16.40	20	0.00	0	15.645			YES
R&B - Disp	0.00	0						
R&B - Disp	0.00	0						
R&B - Disp	0.00	0						
R&B (POTS) excl SB Or	8.90	103	0.00	0	8.883			YES
R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
R&B (POTS) excl SB Or	16.40	20	0.00	0	15.645			YES
R&B (POTS) excl SB Or	0.00	0						
R&B (POTS) excl SB Or	0.00	0						
R&B (POTS) excl SB Or	0.00	0						
R&B - Disp	8.83	104	0.00	0	8.874			YES
R&B - Disp	0.00	0	0.00	0				YES
R&B - Disp	16.40	20	0.00	0	15.645			YES
R&B - Disp	0.00	0						
R&B - Disp	0.00	0						
R&B - Disp	0.00	0						
R&B (POTS) excl SB Or	8.90	103			8.883			
R&B (POTS) excl SB Or	0.00	0						
R&B (POTS) excl SB Or	16.40	20			15.645			
R&B (POTS) excl SB Or	0.00	0						
R&B (POTS) excl SB Or	0.00	0						
R&B (POTS) excl SB Or	0.00	0						
R&B - Disp	8.83	104	30.00	1	8.874	8.91646	-2.3746	NO
R&B - Disp	0.00	0	0.00	0				YES
R&B - Disp	16.40	20	0.00	0	15.645			YES
R&B - Disp	0.00	0						
R&B - Disp	0.00	0						
R&B - Disp	0.00	0						
R&B (POTS) excl SB Or	8.90	103			8.883			
R&B (POTS) excl SB Or	0.00	0						
R&B (POTS) excl SB Or	16.40	20			15.645			
R&B (POTS) excl SB Or	0.00	0						
R&B (POTS) excl SB Or	0.00	0						
R&B (POTS) excl SB Or	0.00	0						
Design	68.88	16	0.00	0	115.438			YES
Design	0.00	0	0.00	0				YES
Design	7.00	1	0.00	0	0.000			YES
Design	7.00	2			0.000			
Design	0.00	0						
Design	0.00	0						
R&B	8.83	104	0.00	0	8.874			YES
R&B	0.00	0	0.00	0				YES
R&B	16.40	20	0.00	0	15.645			YES
R&B	0.00	0						
R&B	0.00	0						
R&B (POTS)	8.90	103			8.883			
R&B (POTS)	0.00	0						
R&B (POTS)	16.40	20			15.645			
R&B (POTS)	0.00	0						
R&B (POTS)	0.00	0						
R&B (POTS)	0.00	0						
R&B (POTS)	8.90	103	0.00	0	8.883			YES
R&B (POTS)	0.00	0	0.00	0				YES
R&B (POTS)	16.40	20	0.00	0	15.645			YES
R&B (POTS)	0.00	0	0.00	0				YES

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B.2.3.17.2.2	P-1	LNP (Standalone)/>=10 circuits/Equipment/TN(days)
B.2.3.17.2.3	P-1	LNP (Standalone)/>=10 circuits/Other/TN(days)
B.2.3.18.1.1	P-1	Digital Loop < DS1/<10 circuits/Facility/TN(days)
B.2.3.18.1.2	P-1	Digital Loop < DS1/<10 circuits/Equipment/TN(days)
B.2.3.18.1.3	P-1	Digital Loop < DS1/<10 circuits/Other/TN(days)
B.2.3.18.2.1	P-1	Digital Loop < DS1/>=10 circuits/Facility/TN(days)
B.2.3.18.2.2	P-1	Digital Loop < DS1/>=10 circuits/Equipment/TN(days)
B.2.3.18.2.3	P-1	Digital Loop < DS1/>=10 circuits/Other/TN(days)
B.2.3.19.1.1	P-1	Digital Loop >= DS1/<10 circuits/Facility/TN(days)
B.2.3.19.1.2	P-1	Digital Loop >= DS1/<10 circuits/Equipment/TN(days)
B.2.3.19.1.3	P-1	Digital Loop >= DS1/<10 circuits/Other/TN(days)
B.2.3.19.2.1	P-1	Digital Loop >= DS1/>=10 circuits/Facility/TN(days)
B.2.3.19.2.2	P-1	Digital Loop >= DS1/>=10 circuits/Equipment/TN(days)
B.2.3.19.2.3	P-1	Digital Loop >= DS1/>=10 circuits/Other/TN(days)

% Jeopardies - Mechanized

B.2.5.1	P-2	Switch Ports/TN(%)
B.2.5.2	P-2	Local Interoffice Transport/TN(%)
B.2.5.3	P-2	Loop + Port Combinations/TN(%)
B.2.5.4	P-2	Combo Other/TN(%)
B.2.5.5	P-2	xDSL (ADSL, HDSL and UCL)/TN(%)
B.2.5.6	P-2	UNE ISDN/TN(%)
B.2.5.7	P-2	Line Sharing/TN(%)
B.2.5.8	P-2	2W Analog Loop Design/TN(%)
B.2.5.9	P-2	2W Analog Loop Non-Design/TN(%)
B.2.5.10	P-2	2W Analog Loop w/INP Design/TN(%)
B.2.5.11	P-2	2W Analog Loop w/INP Non-Design/TN(%)
B.2.5.12	P-2	2W Analog Loop w/LNP Design/TN(%)
B.2.5.13	P-2	2W Analog Loop w/LNP Non-Design/TN(%)
B.2.5.14	P-2	Other Design/TN(%)
B.2.5.15	P-2	Other Non-Design/TN(%)
B.2.5.16	P-2	INP (Standalone)/TN(%)
B.2.5.17	P-2	LNP (Standalone)/TN(%)
B.2.5.18	P-2	Digital Loop < DS1/TN(%)
B.2.5.19	P-2	Digital Loop >= DS1/TN(%)

% Jeopardies - Non-Mechanized

B.2.6.1	P-2	Switch Ports/TN(%)
B.2.6.2	P-2	Local Interoffice Transport/TN(%)
B.2.6.3	P-2	Loop + Port Combinations/TN(%)
B.2.6.4	P-2	Combo Other/TN(%)
B.2.6.5	P-2	xDSL (ADSL, HDSL and UCL)/TN(%)
B.2.6.6	P-2	UNE ISDN/TN(%)
B.2.6.7	P-2	Line Sharing/TN(%)
B.2.6.8	P-2	2W Analog Loop Design/TN(%)
B.2.6.9	P-2	2W Analog Loop Non-Design/TN(%)
B.2.6.10	P-2	2W Analog Loop w/INP Design/TN(%)
B.2.6.11	P-2	2W Analog Loop w/INP Non-Design/TN(%)
B.2.6.12	P-2	2W Analog Loop w/LNP Design/TN(%)
B.2.6.13	P-2	2W Analog Loop w/LNP Non-Design/TN(%)
B.2.6.14	P-2	Other Design/TN(%)
B.2.6.15	P-2	Other Non-Design/TN(%)
B.2.6.16	P-2	INP (Standalone)/TN(%)
B.2.6.17	P-2	LNP (Standalone)/TN(%)
B.2.6.18	P-2	Digital Loop < DS1/TN(%)
B.2.6.19	P-2	Digital Loop >= DS1/TN(%)

Average Jeopardy Notice Interval - Mechanized

B.2.8.1	P-2	Switch Ports/TN(hours)
B.2.8.2	P-2	Local Interoffice Transport/TN(hours)
B.2.8.3	P-2	Loop + Port Combinations/TN(hours)
B.2.8.4	P-2	Combo Other/TN(hours)

Benchmark / Analog

R&B (POTS)
R&B (POTS)
Digital Loop < DS1
Digital Loop < DS1
Digital Loop < DS1
Digital Loop < DS1
Digital Loop < DS1
Digital Loop < DS1
Digital Loop >= DS1
Digital Loop >= DS1
Digital Loop >= DS1
Digital Loop >= DS1
Digital Loop >= DS1
Digital Loop >= DS1
Digital Loop >= DS1

R&B (POTS)
DS1/ DS3 - Interoffice
R&B
R&B&D - Disp
ADSL to Retail
ISDN - BRI
ADSL to Retail
R&B - Disp
R&B (POTS) excl SB Or
R&B - Disp
R&B (POTS) excl SB Or
R&B - Disp
R&B (POTS) excl SB Or
Design
R&B
R&B (POTS)
R&B (POTS)
Digital Loop < DS1
Digital Loop >= DS1

Diagnostic
Diagnostic
Diagnostic
Diagnostic
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Diagnostic
Diagnostic

>= 48 hrs
>= 48 hrs
>= 48 hrs
>= 48 hrs

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
0.00	0	0.00	0				YES
0.00	0	0.00	0				YES
53.62	21	0.00	0	103.489			YES
0.00	0	0.00	0				YES
5.65	26	24.00	1	2.262	2.30478	-7.9600	NO
0.00	0						
0.00	0						
0.00	0						
13.33	3	0.00	0	6.506			YES
0.00	0	0.00	0				YES
205.00	1	0.00	0	0.000			YES
7.00	2			0.000			
0.00	0						
0.00	0						

0.34%	316,722						
33.14%	860						
0.34%	318,374	0.07%	3,043		0.00107	2.6072	YES
4.45%	29,308						
8.11%	3,872	0.00%	59		0.03581	2.2647	YES
9.41%	786	0.00%	18		0.06962	1.3524	YES
8.11%	3,872	0.00%	4		0.13656	0.5938	YES
0.34%	318,374	5.00%	20		0.01309	-3.5584	NO
0.63%	171,010						
0.34%	318,374	0.00%	736		0.00216	1.5912	YES
0.63%	171,010						
9.91%	2,140	1.89%	106		0.02973	2.6978	YES
0.34%	318,374	12.50%	8		0.02069	-5.8756	NO
0.34%	316,722						
0.34%	316,722	0.00%	305		0.00333	1.0192	YES
8.98%	5,257	0.00%	64		0.03595	2.4974	YES
11.34%	635	57.14%	56		0.04420	-10.3634	NO

							Diagnostic
		0.00%	2				Diagnostic
		5.88%	51				Diagnostic
		50.00%	8				Diagnostic
		1.59%	63				Diagnostic
		8.45%	71				Diagnostic
		0.00%	7				Diagnostic
		0.00%	39				Diagnostic
		0.00%	3				Diagnostic
		0.00%	1				Diagnostic
							Diagnostic
		0.96%	1,142				Diagnostic
							Diagnostic
		9.30%	43				Diagnostic
		0.00%	5				Diagnostic
							Diagnostic
		0.00%	556				Diagnostic
		5.30%	132				Diagnostic
		25.00%	100				Diagnostic

		144.00	2				YES

B.2.8.5	P-2	xDSL (ADSL, HDSL and UCL)/TN(hours)
B.2.8.6	P-2	UNE ISDN/TN(hours)
B.2.8.7	P-2	Line Sharing/TN(hours)
B.2.8.8	P-2	2W Analog Loop Design/TN(hours)
B.2.8.9	P-2	2W Analog Loop Non-Design/TN(hours)
B.2.8.10	P-2	2W Analog Loop w/INP Design/TN(hours)
B.2.8.11	P-2	2W Analog Loop w/INP Non-Design/TN(hours)
B.2.8.12	P-2	2W Analog Loop w/LNP Design/TN(hours)
B.2.8.13	P-2	2W Analog Loop w/LNP Non-Design/TN(hours)
B.2.8.14	P-2	Other Design/TN(hours)
B.2.8.15	P-2	Other Non-Design/TN(hours)
B.2.8.16	P-2	INP (Standalone)/TN(hours)
B.2.8.17	P-2	LNP (Standalone)/TN(hours)
B.2.8.18	P-2	Digital Loop < DS1/TN(hours)
B.2.8.19	P-2	Digital Loop >= DS1/TN(hours)

B.2.9.1	P-2	Switch Ports/TN(hours)
B.2.9.2	P-2	Local Interoffice Transport/TN(hours)
B.2.9.3	P-2	Loop + Port Combinations/TN(hours)
B.2.9.4	P-2	Combo Other/TN(hours)
B.2.9.5	P-2	xDSL (ADSL, HDSL and UCL)/TN(hours)
B.2.9.6	P-2	UNE ISDN/TN(hours)
B.2.9.7	P-2	Line Sharing/TN(hours)
B.2.9.8	P-2	2W Analog Loop Design/TN(hours)
B.2.9.9	P-2	2W Analog Loop Non-Design/TN(hours)
B.2.9.10	P-2	2W Analog Loop w/INP Design/TN(hours)
B.2.9.11	P-2	2W Analog Loop w/INP Non-Design/TN(hours)
B.2.9.12	P-2	2W Analog Loop w/LNP Design/TN(hours)
B.2.9.13	P-2	2W Analog Loop w/LNP Non-Design/TN(hours)
B.2.9.14	P-2	Other Design/TN(hours)
B.2.9.15	P-2	Other Non-Design/TN(hours)
B.2.9.16	P-2	INP (Standalone)/TN(hours)
B.2.9.17	P-2	LNP (Standalone)/TN(hours)
B.2.9.18	P-2	Digital Loop < DS1/TN(hours)
B.2.9.19	P-2	Digital Loop >= DS1/TN(hours)

B.2.10.1	P-2	Switch Ports/TN(%)
B.2.10.2	P-2	Local Interoffice Transport/TN(%)
B.2.10.3	P-2	Loop + Port Combinations/TN(%)
B.2.10.4	P-2	Combo Other/TN(%)
B.2.10.5	P-2	xDSL (ADSL, HDSL and UCL)/TN(%)
B.2.10.6	P-2	UNE ISDN/TN(%)
B.2.10.7	P-2	Line Sharing/TN(%)
B.2.10.8	P-2	2W Analog Loop Design/TN(%)
B.2.10.9	P-2	2W Analog Loop Non-Design/TN(%)
B.2.10.10	P-2	2W Analog Loop w/INP Design/TN(%)
B.2.10.11	P-2	2W Analog Loop w/INP Non-Design/TN(%)
B.2.10.12	P-2	2W Analog Loop w/LNP Design/TN(%)
B.2.10.13	P-2	2W Analog Loop w/LNP Non-Design/TN(%)
B.2.10.14	P-2	Other Design/TN(%)
B.2.10.15	P-2	Other Non-Design/TN(%)
B.2.10.16	P-2	INP (Standalone)/TN(%)
B.2.10.17	P-2	LNP (Standalone)/TN(%)
B.2.10.18	P-2	Digital Loop < DS1/TN(%)
B.2.10.19	P-2	Digital Loop >= DS1/TN(%)

B.2.11.1	P-2	Switch Ports/TN(%)
B.2.11.2	P-2	Local Interoffice Transport/TN(%)
B.2.11.3	P-2	Loop + Port Combinations/TN(%)

[illegible]

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
		336.00	1				YES
		144.00	2				YES
		144.00	1				YES
		195.00	32				YES

[illegible]

							Diagnostic
							Diagnostic
		152.00	3				Diagnostic
		348.00	4				Diagnostic
		144.00	1				Diagnostic
		252.00	6				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		135.72	11				Diagnostic
							Diagnostic
		132.00	4				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		236.57	7				Diagnostic
		184.32	25				Diagnostic

[illegible]

		100.00%	2				YES
		100.00%	1				YES
		100.00%	2				YES
		100.00%	1				YES
		100.00%	32				YES

Diagnostic
Diagnostic
Diagnostic

							Diagnostic
							Diagnostic
		100.00%	3				Diagnostic

04/26/2002

BellSouth Monthly State Summary **Tennessee, October 2001**

B.2.18.3.2.3	P-3	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN(%)
B.2.18.3.2.4	P-3	Loop + Port Combinations/>=10 circuits/Dispatch In/TN(%)
B.2.18.4.1.1	P-3	Combo Other/<10 circuits/Dispatch/TN(%)
B.2.18.4.1.4	P-3	Combo Other/<10 circuits/Dispatch In/TN(%)
B.2.18.4.2.1	P-3	Combo Other/>=10 circuits/Dispatch/TN(%)
B.2.18.4.2.4	P-3	Combo Other/>=10 circuits/Dispatch In/TN(%)
B.2.18.5.1.1	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(%)
B.2.18.5.1.2	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(%)
B.2.18.5.2.1	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(%)
B.2.18.5.2.2	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(%)
B.2.18.6.1.1	P-3	UNE ISDN/<10 circuits/Dispatch/TN(%)
B.2.18.6.1.2	P-3	UNE ISDN/<10 circuits/Non-Dispatch/TN(%)
B.2.18.6.2.1	P-3	UNE ISDN/>=10 circuits/Dispatch/TN(%)
B.2.18.6.2.2	P-3	UNE ISDN/>=10 circuits/Non-Dispatch/TN(%)
B.2.18.7.1.1	P-3	Line Sharing/<10 circuits/Dispatch/TN(%)
B.2.18.7.1.2	P-3	Line Sharing/<10 circuits/Non-Dispatch/TN(%)
B.2.18.7.2.1	P-3	Line Sharing/>=10 circuits/Dispatch/TN(%)
B.2.18.7.2.2	P-3	Line Sharing/>=10 circuits/Non-Dispatch/TN(%)
B.2.18.8.1.1	P-3	2W Analog Loop Design/<10 circuits/Dispatch/TN(%)
B.2.18.8.1.2	P-3	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(%)
B.2.18.8.2.1	P-3	2W Analog Loop Design/>=10 circuits/Dispatch/TN(%)
B.2.18.8.2.2	P-3	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(%)
B.2.18.9.1.1	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(%)
B.2.18.9.1.4	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN(%)
B.2.18.9.2.1	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(%)
B.2.18.9.2.4	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN(%)
B.2.18.10.1.1	P-3	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(%)
B.2.18.10.1.2	P-3	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(%)
B.2.18.10.2.1	P-3	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(%)
B.2.18.10.2.2	P-3	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(%)
B.2.18.11.1.1	P-3	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(%)
B.2.18.11.1.4	P-3	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN(%)
B.2.18.11.2.1	P-3	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(%)
B.2.18.11.2.4	P-3	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN(%)
B.2.18.12.1.1	P-12	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(%)
B.2.18.12.1.2	P-12	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(%)
B.2.18.12.2.1	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(%)
B.2.18.12.2.2	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(%)
B.2.18.13.1.1	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(%)
B.2.18.13.1.4	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN(%)
B.2.18.13.2.1	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(%)
B.2.18.13.2.4	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN(%)
B.2.18.14.1.1	P-3	Other Design/<10 circuits/Dispatch/TN(%)
B.2.18.14.1.2	P-3	Other Design/<10 circuits/Non-Dispatch/TN(%)
B.2.18.14.2.1	P-3	Other Design/>=10 circuits/Dispatch/TN(%)
B.2.18.14.2.2	P-3	Other Design/>=10 circuits/Non-Dispatch/TN(%)
B.2.18.15.1.1	P-3	Other Non-Design/<10 circuits/Dispatch/TN(%)
B.2.18.15.1.2	P-3	Other Non-Design/<10 circuits/Non-Dispatch/TN(%)
B.2.18.15.2.1	P-3	Other Non-Design/>=10 circuits/Dispatch/TN(%)
B.2.18.15.2.2	P-3	Other Non-Design/>=10 circuits/Non-Dispatch/TN(%)
B.2.18.16.1.1	P-3	INP (Standalone)/<10 circuits/Dispatch/TN(%)
B.2.18.16.1.2	P-3	INP (Standalone)/<10 circuits/Non-Dispatch/TN(%)
B.2.18.16.2.1	P-3	INP (Standalone)/>=10 circuits/Dispatch/TN(%)
B.2.18.16.2.2	P-3	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(%)
B.2.18.17.1.1	P-12	LNP (Standalone)/<10 circuits/Dispatch/TN(%)
B.2.18.17.1.2	P-12	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(%)
B.2.18.17.2.1	P-12	LNP (Standalone)/>=10 circuits/Dispatch/TN(%)
B.2.18.17.2.2	P-12	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(%)
B.2.18.18.1.1	P-3	Digital Loop < DS1/<10 circuits/Dispatch/TN(%)
B.2.18.18.1.2	P-3	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(%)
B.2.18.18.2.1	P-3	Digital Loop < DS1/>=10 circuits/Dispatch/TN(%)

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
R&B	0.00%	9						
R&B	0.00%	28	0.00%	2	0.00000			YES
R&B&D - Disp	4.62%	28,187	12.50%	8	0.07425	-1.0609		YES
R&B&D - Disp	4.62%	28,187						
R&B&D - Disp	6.19%	97						
R&B&D - Disp	6.19%	97						
ADSL to Retail	5.57%	1,579	1.74%	115	0.02216	1.7304		YES
ADSL to Retail	0.00%	2,245						
ADSL to Retail	0.00%	5						
ADSL to Retail								
ISDN - BRI	5.85%	359	3.33%	90	0.02766	0.9095		YES
ISDN - BRI	1.18%	423						
ISDN - BRI								
ISDN - BRI								
ADSL to Retail	5.57%	1,579	0.00%	1	0.22948	0.2429		YES
ADSL to Retail	0.00%	2,245	0.00%	10	0.00000			YES
ADSL to Retail	0.00%	5						
ADSL to Retail								
R&B - Disp	4.66%	26,526	4.05%	74	0.02455	0.2482		YES
R&B - Disp	4.66%	26,526						
R&B - Disp	6.32%	95						
R&B - Disp	6.32%	95						
R&B (POTS) excl SB Or	4.71%	26,151	0.00%	3	0.12229	0.3849		YES
R&B (POTS) excl SB Or	0.09%	144,153						
R&B (POTS) excl SB Or	7.23%	83						
R&B (POTS) excl SB Or								
R&B - Disp	4.66%	26,526	0.00%	1	0.21086	0.2212		YES
R&B - Disp	4.66%	26,526						
R&B - Disp	6.32%	95						
R&B - Disp	6.32%	95						
R&B (POTS) excl SB Or	4.71%	26,151						
R&B (POTS) excl SB Or	0.09%	144,153						
R&B (POTS) excl SB Or	7.23%	83						
R&B (POTS) excl SB Or								
R&B - Disp	4.66%	26,526	0.88%	226	0.01409	2.6860		YES
R&B - Disp	4.66%	26,526						
R&B - Disp	6.32%	95						
R&B - Disp	6.32%	95						
R&B (POTS) excl SB Or	4.71%	26,151						
R&B (POTS) excl SB Or	0.09%	144,153						
R&B (POTS) excl SB Or	7.23%	83						
R&B (POTS) excl SB Or								
Design	3.97%	1,661	1.75%	171	0.01569	1.4146		YES
Design	3.15%	254						
Design	0.00%	2						
Design	0.00%	16						
R&B	4.66%	26,526	7.69%	13	0.05849	-0.5178		YES
R&B	0.04%	290,987						
R&B	6.32%	95						
R&B	0.00%	37						
R&B (POTS)	4.71%	26,151						
R&B (POTS)	0.04%	289,758						
R&B (POTS)	7.23%	83						
R&B (POTS)								
R&B (POTS)	4.71%	26,151	0.00%	1	0.21180	0.2223		YES
R&B (POTS)	0.04%	289,758	0.32%	315	0.00118	-2.3284		NO
R&B (POTS)	7.23%	83						
R&B (POTS)			0.00%	4				
Digital Loop < DS1	5.43%	2,304	2.62%	191	0.01706	1.6461		YES
Digital Loop < DS1	0.17%	2,927						
Digital Loop < DS1	0.00%	5						

BellSouth Monthly State Summary **Tennessee, October 2001**

B.2.18.18.2.2	P-3	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(%)
B.2.18.19.1.1	P-3	Digital Loop >= DS1/<10 circuits/Dispatch/TN(%)
B.2.18.19.1.2	P-3	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(%)
B.2.18.19.2.1	P-3	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(%)
B.2.18.19.2.2	P-3	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(%)

% Provisioning Troubles within 30 Days

B.2.19.1.1.1	P-9	Switch Ports/<10 circuits/Dispatch/TN(%)
B.2.19.1.1.2	P-9	Switch Ports/<10 circuits/Non-Dispatch/TN(%)
B.2.19.1.2.1	P-9	Switch Ports/>=10 circuits/Dispatch/TN(%)
B.2.19.1.2.2	P-9	Switch Ports/>=10 circuits/Non-Dispatch/TN(%)
B.2.19.2.1.1	P-9	Local Interoffice Transport/<10 circuits/Dispatch/TN(%)
B.2.19.2.1.2	P-9	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(%)
B.2.19.2.2.1	P-9	Local Interoffice Transport/>=10 circuits/Dispatch/TN(%)
B.2.19.2.2.2	P-9	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(%)
B.2.19.3.1.1	P-9	Loop + Port Combinations/<10 circuits/Dispatch/TN(%)
B.2.19.3.1.2	P-9	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(%)
B.2.19.3.1.3	P-9	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN(%)
B.2.19.3.1.4	P-9	Loop + Port Combinations/<10 circuits/Dispatch In/TN(%)
B.2.19.3.2.1	P-9	Loop + Port Combinations/>=10 circuits/Dispatch/TN(%)
B.2.19.3.2.2	P-9	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(%)
B.2.19.3.2.3	P-9	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN(%)
B.2.19.3.2.4	P-9	Loop + Port Combinations/>=10 circuits/Dispatch In/TN(%)
B.2.19.4.1.1	P-9	Combo Other/<10 circuits/Dispatch/TN(%)
B.2.19.4.1.4	P-9	Combo Other/<10 circuits/Dispatch In/TN(%)
B.2.19.4.2.1	P-9	Combo Other/>=10 circuits/Dispatch/TN(%)
B.2.19.4.2.4	P-9	Combo Other/>=10 circuits/Dispatch In/TN(%)
B.2.19.5.1.1	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(%)
B.2.19.5.1.2	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(%)
B.2.19.5.2.1	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(%)
B.2.19.5.2.2	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(%)
B.2.19.6.1.1	P-9	UNE ISDN/<10 circuits/Dispatch/TN(%)
B.2.19.6.1.2	P-9	UNE ISDN/<10 circuits/Non-Dispatch/TN(%)
B.2.19.6.2.1	P-9	UNE ISDN/>=10 circuits/Dispatch/TN(%)
B.2.19.6.2.2	P-9	UNE ISDN/>=10 circuits/Non-Dispatch/TN(%)
B.2.19.7.1.1	P-9	Line Sharing/<10 circuits/Dispatch/TN(%)
B.2.19.7.1.2	P-9	Line Sharing/<10 circuits/Non-Dispatch/TN(%)
B.2.19.7.2.1	P-9	Line Sharing/>=10 circuits/Dispatch/TN(%)
B.2.19.7.2.2	P-9	Line Sharing/>=10 circuits/Non-Dispatch/TN(%)
B.2.19.8.1.1	P-9	2W Analog Loop Design/<10 circuits/Dispatch/TN(%)
B.2.19.8.1.2	P-9	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(%)
B.2.19.8.2.1	P-9	2W Analog Loop Design/>=10 circuits/Dispatch/TN(%)
B.2.19.8.2.2	P-9	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(%)
B.2.19.9.1.1	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(%)
B.2.19.9.1.4	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN(%)
B.2.19.9.2.1	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(%)
B.2.19.9.2.4	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN(%)
B.2.19.10.1.1	P-9	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(%)
B.2.19.10.1.2	P-9	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(%)
B.2.19.10.2.1	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(%)
B.2.19.10.2.2	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(%)
B.2.19.11.1.1	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(%)
B.2.19.11.1.4	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN(%)
B.2.19.11.2.1	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(%)
B.2.19.11.2.4	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN(%)
B.2.19.12.1.1	P-9	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(%)
B.2.19.12.1.2	P-9	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(%)
B.2.19.12.2.1	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(%)
B.2.19.12.2.2	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(%)
B.2.19.13.1.1	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(%)
B.2.19.13.1.4	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN(%)

Benchmark / Analog

Digital Loop < DS1
Digital Loop >= DS1
Digital Loop >= DS1
Digital Loop >= DS1
Digital Loop >= DS1

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
0.00%	1						
2.96%	406	4.32%	162		0.01574	-0.8675	YES
0.47%	213						
0.00%	16						

R&B (POTS)
R&B (POTS)
R&B (POTS)
DS1/DS3
DS1/DS3
DS1/DS3
DS1/DS3

7.17%	23,211						
3.66%	238,586						
6.49%	77						
0.00%	5						
3.76%	639	0.00%	1		0.19028	0.1974	YES
7.07%	23,647	6.52%	230		0.01698	0.3232	YES
3.64%	239,747	4.48%	3,659		0.00312	-2.6871	NO
3.73%	125,929	4.55%	2,001		0.00427	-1.9217	NO
3.55%	113,818	4.40%	1,658		0.00458	-1.8623	NO
5.32%	94	0.00%	5		0.10300	0.5164	YES
2.17%	46	0.00%	3		0.08690	0.2502	YES
4.17%	24	0.00%	2		0.14707	0.2833	YES
0.00%	22	0.00%	1		0.00000		YES
6.98%	24,894						
6.98%	24,894						
5.26%	95						
5.26%	95						
10.22%	1,615	2.21%	136		0.02704	2.9624	YES
9.55%	1,078						
0.00%	1						
8.16%	282	15.00%	60		0.03891	-1.7589	NO
2.21%	407						
10.22%	1,615	0.00%	1		0.30296	0.3372	YES
9.55%	1,078	26.09%	23		0.06195	-2.6688	NO
0.00%	1						
7.07%	23,647	8.72%	218		0.01744	-0.9431	YES
7.07%	23,647						
5.32%	94						
5.32%	94						
7.17%	23,211	0.00%	5		0.11541	0.6215	YES
3.56%	113,365						
6.49%	77						
0.00%	2						
7.07%	23,647	33.33%	3		0.14800	-1.7745	NO
7.07%	23,647						
5.32%	94						
5.32%	94						
7.17%	23,211						
3.56%	113,365						
6.49%	77						
0.00%	2						
7.07%	23,647	1.58%	190		0.01867	2.9407	YES
7.07%	23,647						
5.32%	94	0.00%	1		0.22561	0.2358	YES
5.32%	94						
7.17%	23,211						
3.56%	113,365						

R&B (POTS) excl SB Or
R&B (POTS) excl SB Or
R&B (POTS) excl SB Or
R&B (POTS) excl SB Or
R&B - Disp
R&B - Disp
R&B - Disp
R&B - Disp
R&B (POTS) excl SB Or
R&B (POTS) excl SB Or
R&B (POTS) excl SB Or
R&B (POTS) excl SB Or
R&B - Disp
R&B - Disp
R&B - Disp
R&B (POTS) excl SB Or
R&B (POTS) excl SB Or
R&B (POTS) excl SB Or
R&B (POTS) excl SB Or
R&B - Disp
R&B - Disp
R&B - Disp
R&B (POTS) excl SB Or
R&B (POTS) excl SB Or

Benchmark / Analog
R&B (POTS) excl SB Or
R&B (POTS) excl SB Or
Design
Design
Design
Design
R&B
R&B
R&B
R&B
R&B (POTS)
R&B (POTS)
R&B (POTS)
R&B (POTS)
R&B (POTS)
R&B (POTS)
R&B (POTS)
Digital Loop < DS1
Digital Loop < DS1
Digital Loop < DS1
Digital Loop < DS1
Digital Loop >= DS1
Digital Loop >= DS1
Digital Loop >= DS1
Digital Loop >= DS1

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
6.49%	77						
0.00%	2						
5.21%	1,247	4.35%	23		0.04677	0.1849	YES
0.90%	335						
0.00%	1						
0.00%	14						
7.07%	23,647	0.00%	2		0.18126	0.3901	YES
3.64%	239,747						
5.32%	94						
2.17%	46						
7.17%	23,211						
3.66%	238,586						
6.49%	77						
0.00%	5						
7.17%	23,211						
3.66%	238,586						
6.49%	77						
0.00%	5						
8.70%	2,264	6.52%	184		0.02161	1.0088	YES
6.47%	1,730						
0.00%	1						
2.87%	209	4.44%	180		0.01698	-0.9267	YES
0.00%	273						
0.00%	1	100.00%	1		0.00000		NO
0.00%	14						

B.2.21.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/TN(hours)
B.2.21.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/TN(hours)
B.2.21.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/TN(hours)
B.2.21.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/TN(hours)
B.2.21.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/TN(hours)
B.2.21.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(hours)
B.2.21.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/TN(hours)
B.2.21.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(hours)
B.2.21.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/TN(hours)
B.2.21.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(hours)
B.2.21.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN(hours)
B.2.21.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/TN(hours)
B.2.21.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/TN(hours)
B.2.21.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(hours)
B.2.21.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN(hours)
B.2.21.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/TN(hours)
B.2.21.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/TN(hours)
B.2.21.4.1.2	P-5	Combo Other/>=10 circuits/Dispatch/TN(hours)
B.2.21.4.2.4	P-5	Combo Other/>=10 circuits/Dispatch In/TN(hours)
B.2.21.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(hours)
B.2.21.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(hours)
B.2.21.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(hours)
B.2.21.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(hours)
B.2.21.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/TN(hours)
B.2.21.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/TN(hours)
B.2.21.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/TN(hours)
B.2.21.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/TN(hours)
B.2.21.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/TN(hours)
B.2.21.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/TN(hours)
B.2.21.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/TN(hours)
B.2.21.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/TN(hours)
B.2.21.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/TN(hours)

[illegible]

1.49	14.657			10.823			
1.21	213.862			5.280			
0.70	51			3.373			
65.32	515			175.358			
1.52	14.856	0.31	187	10.971	0.80733	1.4983	YES
1.21	214.458	0.77	3.235	5.292	0.09373	4.7137	YES
1.77	97.391	0.72	1.722	6.952	0.16901	6.2498	YES
0.75	117.067	0.83	1.513	3.257	0.08428	-1.0205	YES
0.71	59	0.02	1	3.225	3.25191	0.2133	YES
0.67	27	0.37	1	0.278	0.28320	1.0541	YES
0.76	7			0.243			
0.64	20	0.37	1	0.288	0.29460	0.8995	YES
37.04	15.873			451.764			
37.04	15.873			451.764			
0.70	60			3.199			
0.70	60			3.199			
5.00	1.265			19.978			
0.89	1.862			5.107			
0.02	4			0.000			
41.36	217	60.47	2	82.828	58.83717	-0.3247	YES
1.69	277			4.582			
5.00	1.265			19.978			
0.89	1.862			5.107			
0.02	4			0.000			
1.52	14.856	44.09	29	10.971	2.03931	-20.8727	NO

BellSouth Monthly State Summary **Tennessee, October 2001**

B.2.21.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(hours)
B.2.21.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/TN(hours)
B.2.21.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(hours)
B.2.21.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(hours)
B.2.21.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN(hours)
B.2.21.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(hours)
B.2.21.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN(hours)
B.2.21.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(hours)
B.2.21.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(hours)
B.2.21.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(hours)
B.2.21.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(hours)
B.2.21.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(hours)
B.2.21.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN(hours)
B.2.21.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN(hours)
B.2.21.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN(hours)
B.2.21.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(hours)
B.2.21.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(hours)
B.2.21.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(hours)
B.2.21.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(hours)
B.2.21.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(hours)
B.2.21.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN(hours)
B.2.21.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(hours)
B.2.21.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN(hours)
B.2.21.14.1.1	P-5	Other Design/<10 circuits/Dispatch/TN(hours)
B.2.21.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/TN(hours)
B.2.21.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/TN(hours)
B.2.21.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/TN(hours)
B.2.21.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/TN(hours)
B.2.21.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/TN(hours)
B.2.21.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/TN(hours)
B.2.21.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/TN(hours)
B.2.21.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/TN(hours)
B.2.21.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/TN(hours)
B.2.21.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/TN(hours)
B.2.21.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(hours)
B.2.21.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/TN(hours)
B.2.21.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(hours)
B.2.21.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/TN(hours)
B.2.21.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(hours)
B.2.21.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/TN(hours)
B.2.21.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(hours)
B.2.21.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/TN(hours)
B.2.21.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(hours)
B.2.21.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/TN(hours)
B.2.21.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(hours)
B.2.21.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(hours)
B.2.21.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(hours)

Average Completion Notice Interval - Non-Mechanized

B.2.22.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/TN(hours)
B.2.22.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/TN(hours)
B.2.22.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/TN(hours)
B.2.22.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/TN(hours)
B.2.22.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/TN(hours)
B.2.22.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(hours)
B.2.22.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/TN(hours)
B.2.22.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(hours)
B.2.22.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/TN(hours)
B.2.22.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(hours)
B.2.22.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN(hours)
B.2.22.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/TN(hours)

Benchmark / Analog																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																				
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BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
1.52	14,856			10.971			
0.71	59			3.225			
0.71	59			3.225			
1.49	14,657			10.823			
0.74	116,678			3.207			
0.70	51			3.373			
1.52	14,856			10.971			
1.52	14,856			10.971			
0.71	59			3.225			
0.71	59			3.225			
1.49	14,657			10.823			
0.74	116,678			3.207			
0.70	51			3.373			
1.52	14,856	7.20	73	10.971	1.28724	-4.4100	NO
1.52	14,856			10.971			
0.71	59			3.225			
0.71	59			3.225			
1.49	14,657			10.823			
0.74	116,678			3.207			
0.70	51			3.373			
555.93	1,017	44.33	76	1702.527	202.45892	2.5269	YES
12.72	123			62.999			
0.02	1			0.000			
32.89	5			71.772			
1.52	14,856			10.971			
1.21	214,458			5.292			
0.71	59			3.225			
0.67	27			0.278			
1.49	14,657			10.823			
1.21	213,862			5.280			
0.70	51			3.373			
1.49	14,657	0.96	6	10.823	4.41954	0.1204	YES
1.21	213,862	121.03	187	5.280	0.38626	-310.2029	NO
0.70	51			3.373			
16.38	1,744	60.47	2	57.149	40.43389	-1.0903	YES
0.99	2,139			5.048			
0.02	4			0.000			
2190.92	206	25.72	36	3224.179	582.42757	3.7175	YES
16.77	93			74.912			
32.89	5			71.772			

Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic		77.39	2				Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic		18.30	17				Diagnostic
Diagnostic		23.52	32				Diagnostic
Diagnostic		19.05	10				Diagnostic
Diagnostic		25.56	22				Diagnostic

B.2.22.3.2.1	P-5	Loop + Port Combinations/>>=10 circuits/Dispatch/TN(hours)
B.2.22.3.2.2	P-5	Loop + Port Combinations/>>=10 circuits/Non-Dispatch/TN(hours)
B.2.22.3.2.3	P-5	Loop + Port Combinations/>>=10 circuits/Switch Based Orders/TN(hours)
B.2.22.3.2.4	P-5	Loop + Port Combinations/>>=10 circuits/Dispatch In/TN(hours)
B.2.22.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/TN(hours)
B.2.22.4.1.4	P-5	Combo Other/<10 circuits/Dispatch In/TN(hours)
B.2.22.4.2.1	P-5	Combo Other/>>=10 circuits/Dispatch/TN(hours)
B.2.22.4.2.4	P-5	Combo Other/>>=10 circuits/Dispatch In/TN(hours)
B.2.22.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(hours)
B.2.22.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(hours)
B.2.22.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(hours)
B.2.22.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(hours)
B.2.22.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/TN(hours)
B.2.22.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/TN(hours)
B.2.22.6.2.1	P-5	UNE ISDN/>>=10 circuits/Dispatch/TN(hours)
B.2.22.6.2.2	P-5	UNE ISDN/>>=10 circuits/Non-Dispatch/TN(hours)
B.2.22.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/TN(hours)
B.2.22.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/TN(hours)
B.2.22.7.2.1	P-5	Line Sharing/>>=10 circuits/Dispatch/TN(hours)
B.2.22.7.2.2	P-5	Line Sharing/>>=10 circuits/Non-Dispatch/TN(hours)
B.2.22.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/TN(hours)
B.2.22.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(hours)
B.2.22.8.2.1	P-5	2W Analog Loop Design/>>=10 circuits/Dispatch/TN(hours)
B.2.22.8.2.2	P-5	2W Analog Loop Design/>>=10 circuits/Non-Dispatch/TN(hours)
B.2.22.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(hours)
B.2.22.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN(hours)
B.2.22.9.2.1	P-5	2W Analog Loop Non-Design/>>=10 circuits/Dispatch/TN(hours)
B.2.22.9.2.4	P-5	2W Analog Loop Non-Design/>>=10 circuits/Dispatch In/TN(hours)
B.2.22.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(hours)
B.2.22.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(hours)
B.2.22.10.2.1	P-5	2W Analog Loop w/INP Design/>>=10 circuits/Dispatch/TN(hours)
B.2.22.10.2.2	P-5	2W Analog Loop w/INP Design/>>=10 circuits/Non-Dispatch/TN(hours)
B.2.22.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(hours)
B.2.22.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN(hours)
B.2.22.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>>=10 circuits/Dispatch/TN(hours)
B.2.22.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>>=10 circuits/Dispatch In/TN(hours)
B.2.22.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(hours)
B.2.22.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(hours)
B.2.22.12.2.1	P-5	2W Analog Loop w/LNP Design/>>=10 circuits/Dispatch/TN(hours)
B.2.22.12.2.2	P-5	2W Analog Loop w/LNP Design/>>=10 circuits/Non-Dispatch/TN(hours)
B.2.22.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(hours)
B.2.22.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN(hours)
B.2.22.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>>=10 circuits/Dispatch/TN(hours)
B.2.22.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>>=10 circuits/Dispatch In/TN(hours)
B.2.22.14.1.1	P-5	Other Design/<10 circuits/Dispatch/TN(hours)
B.2.22.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/TN(hours)
B.2.22.14.2.1	P-5	Other Design/>>=10 circuits/Dispatch/TN(hours)
B.2.22.14.2.2	P-5	Other Design/>>=10 circuits/Non-Dispatch/TN(hours)
B.2.22.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/TN(hours)
B.2.22.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/TN(hours)
B.2.22.15.2.1	P-5	Other Non-Design/>>=10 circuits/Dispatch/TN(hours)
B.2.22.15.2.2	P-5	Other Non-Design/>>=10 circuits/Non-Dispatch/TN(hours)
B.2.22.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/TN(hours)
B.2.22.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/TN(hours)
B.2.22.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/TN(hours)
B.2.22.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(hours)
B.2.22.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/TN(hours)
B.2.22.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(hours)
B.2.22.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/TN(hours)
B.2.22.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(hours)
B.2.22.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/TN(hours)

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Diagnostic								Diagnostic
Diagnostic			14.00	1				Diagnostic
Diagnostic								Diagnostic
Diagnostic			14.00	1				Diagnostic
Diagnostic			30.92	5				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			47.12	64				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			58.66	70				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			21.70	1				Diagnostic
Diagnostic			11.73	6				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			62.13	39				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			34.04	3				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			92.20	1				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			35.46	122				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			60.58	36				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			27.95	5				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			16.92	12				Diagnostic
Diagnostic			20.49	223				Diagnostic
Diagnostic								Diagnostic
Diagnostic			52.92	132				Diagnostic

B.2.22.18.1.2	P-5	Digital Loop < DS1<10 circuits/Non-Dispatch/TN(hours)
B.2.22.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/TN(hours)
B.2.22.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(hours)
B.2.22.19.1.1	P-5	Digital Loop >= DS1<10 circuits/Dispatch/TN(hours)
B.2.22.19.1.2	P-5	Digital Loop >= DS1<10 circuits/Non-Dispatch/TN(hours)
B.2.22.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(hours)
B.2.22.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(hours)

B.2.24.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN(days)
B.2.24.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN(days)
B.2.24.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN(days)
B.2.24.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN(days)
B.2.24.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN(days)
B.2.24.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(days)
B.2.24.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN(days)
B.2.24.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(days)
B.2.24.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN(days)
B.2.24.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(days)
B.2.24.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN(days)
B.2.24.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(days)
B.2.24.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN(days)
B.2.24.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN(days)
B.2.24.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN(days)
B.2.24.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN(days)
B.2.24.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(days)
B.2.24.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(days)
B.2.24.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(days)
B.2.24.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(days)
B.2.24.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN(days)
B.2.24.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN(days)
B.2.24.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN(days)
B.2.24.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN(days)
B.2.24.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN(days)
B.2.24.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN(days)
B.2.24.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN(days)
B.2.24.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN(days)
B.2.24.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN(days)
B.2.24.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(days)
B.2.24.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN(days)
B.2.24.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.24.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(days)
B.2.24.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN(days)
B.2.24.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(days)
B.2.24.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.24.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(days)
B.2.24.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(days)
B.2.24.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(days)
B.2.24.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.24.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(days)
B.2.24.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN(days)
B.2.24.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN(days)
B.2.24.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.24.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(days)
B.2.24.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(days)
B.2.24.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(days)
B.2.24.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.24.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(days)
B.2.24.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN(days)
B.2.24.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(days)
B.2.24.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN(days)

Diagnostic
Diagnostic
Diagnostic
Diagnostic
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Diagnostic

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Total Service Order Cycle Time - Partially Mechanized

B.2.25.1.1.1	P-10	Switch Ports<10 circuits/Dispatch/TN(days)
B.2.25.1.1.2	P-10	Switch Ports<10 circuits/Non-Dispatch/TN(days)
B.2.25.1.2.1	P-10	Switch Ports>=10 circuits/Dispatch/TN(days)
B.2.25.1.2.2	P-10	Switch Ports>=10 circuits/Non-Dispatch/TN(days)
B.2.25.2.1.1	P-10	Local Interoffice Transport<10 circuits/Dispatch/TN(days)
B.2.25.2.1.2	P-10	Local Interoffice Transport<10 circuits/Non-Dispatch/TN(days)
B.2.25.2.2.1	P-10	Local Interoffice Transport>=10 circuits/Dispatch/TN(days)
B.2.25.2.2.2	P-10	Local Interoffice Transport>=10 circuits/Non-Dispatch/TN(days)
B.2.25.3.1.1	P-10	Loop + Port Combinations<10 circuits/Dispatch/TN(days)
B.2.25.3.1.2	P-10	Loop + Port Combinations<10 circuits/Non-Dispatch/TN(days)
B.2.25.3.2.1	P-10	Loop + Port Combinations>=10 circuits/Dispatch/TN(days)
B.2.25.3.2.2	P-10	Loop + Port Combinations>=10 circuits/Non-Dispatch/TN(days)
B.2.25.4.1.1	P-10	Combo Other<10 circuits/Dispatch/TN(days)
B.2.25.4.1.2	P-10	Combo Other<10 circuits/Non-Dispatch/TN(days)
B.2.25.4.2.1	P-10	Combo Other>=10 circuits/Dispatch/TN(days)
B.2.25.4.2.2	P-10	Combo Other>=10 circuits/Non-Dispatch/TN(days)
B.2.25.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)<10 circuits/Dispatch/TN(days)
B.2.25.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)<10 circuits/Non-Dispatch/TN(days)
B.2.25.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)>=10 circuits/Dispatch/TN(days)
B.2.25.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)>=10 circuits/Non-Dispatch/TN(days)
B.2.25.6.1.1	P-10	UNE ISDN<10 circuits/Dispatch/TN(days)
B.2.25.6.1.2	P-10	UNE ISDN<10 circuits/Non-Dispatch/TN(days)
B.2.25.6.2.1	P-10	UNE ISDN>=10 circuits/Dispatch/TN(days)
B.2.25.6.2.2	P-10	UNE ISDN>=10 circuits/Non-Dispatch/TN(days)
B.2.25.7.1.1	P-10	Line Sharing<10 circuits/Dispatch/TN(days)
B.2.25.7.1.2	P-10	Line Sharing<10 circuits/Non-Dispatch/TN(days)
B.2.25.7.2.1	P-10	Line Sharing>=10 circuits/Dispatch/TN(days)
B.2.25.7.2.2	P-10	Line Sharing>=10 circuits/Non-Dispatch/TN(days)
B.2.25.8.1.1	P-10	2W Analog Loop Design<10 circuits/Dispatch/TN(days)
B.2.25.8.1.2	P-10	2W Analog Loop Design<10 circuits/Non-Dispatch/TN(days)
B.2.25.8.2.1	P-10	2W Analog Loop Design>=10 circuits/Dispatch/TN(days)
B.2.25.8.2.2	P-10	2W Analog Loop Design>=10 circuits/Non-Dispatch/TN(days)
B.2.25.9.1.1	P-10	2W Analog Loop Non-Design<10 circuits/Dispatch/TN(days)
B.2.25.9.1.2	P-10	2W Analog Loop Non-Design<10 circuits/Non-Dispatch/TN(days)
B.2.25.9.2.1	P-10	2W Analog Loop Non-Design>=10 circuits/Dispatch/TN(days)

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Diagnostic			5.76	38				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			5.10	83				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			6.17	18				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic

Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic			3.17	74			Diagnostic
Diagnostic			1.45	1,183			Diagnostic
Diagnostic							Diagnostic
Diagnostic			2.00	1			Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic			13.00	1			Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic			8.87	15			Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic

BellSouth Monthly State Summary

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B.2.25.9.2.2	P-10	2W Analog Loop Non-Design/>>=10 circuits/Non-Dispatch/TN(days)
B.2.25.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(days)
B.2.25.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(days)
B.2.25.10.2.1	P-10	2W Analog Loop w/INP Design/>>=10 circuits/Dispatch/TN(days)
B.2.25.10.2.2	P-10	2W Analog Loop w/INP Design/>>=10 circuits/Non-Dispatch/TN(days)
B.2.25.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN(days)
B.2.25.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN(days)
B.2.25.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>>=10 circuits/Dispatch/TN(days)
B.2.25.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>>=10 circuits/Non-Dispatch/TN(days)
B.2.25.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(days)
B.2.25.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(days)
B.2.25.12.2.1	P-14	2W Analog Loop w/LNP Design/>>=10 circuits/Dispatch/TN(days)
B.2.25.12.2.2	P-14	2W Analog Loop w/LNP Design/>>=10 circuits/Non-Dispatch/TN(days)
B.2.25.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(days)
B.2.25.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN(days)
B.2.25.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>>=10 circuits/Dispatch/TN(days)
B.2.25.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>>=10 circuits/Non-Dispatch/TN(days)
B.2.25.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN(days)
B.2.25.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN(days)
B.2.25.14.2.1	P-10	Other Design/>>=10 circuits/Dispatch/TN(days)
B.2.25.14.2.2	P-10	Other Design/>>=10 circuits/Non-Dispatch/TN(days)
B.2.25.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN(days)
B.2.25.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN(days)
B.2.25.15.2.1	P-10	Other Non-Design/>>=10 circuits/Dispatch/TN(days)
B.2.25.15.2.2	P-10	Other Non-Design/>>=10 circuits/Non-Dispatch/TN(days)
B.2.25.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN(days)
B.2.25.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN(days)
B.2.25.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN(days)
B.2.25.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)
B.2.25.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/TN(days)
B.2.25.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(days)
B.2.25.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/TN(days)
B.2.25.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)
B.2.25.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN(days)
B.2.25.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(days)
B.2.25.18.2.1	P-10	Digital Loop < DS1/>>=10 circuits/Dispatch/TN(days)
B.2.25.18.2.2	P-10	Digital Loop < DS1/>>=10 circuits/Non-Dispatch/TN(days)
B.2.25.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN(days)
B.2.25.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(days)
B.2.25.19.2.1	P-10	Digital Loop >= DS1/>>=10 circuits/Dispatch/TN(days)
B.2.25.19.2.2	P-10	Digital Loop >= DS1/>>=10 circuits/Non-Dispatch/TN(days)

Total Service Order Cycle Time - Non-Mechanized

B.2.26.1.1.1	P-10	Switch Ports<10 circuits/Dispatch/TN(days)
B.2.26.1.1.2	P-10	Switch Ports<10 circuits/Non-Dispatch/TN(days)
B.2.26.1.2.1	P-10	Switch Ports>=10 circuits/Dispatch/TN(days)
B.2.26.1.2.2	P-10	Switch Ports>=10 circuits/Non-Dispatch/TN(days)
B.2.26.2.1.1	P-10	Local Interoffice Transport<10 circuits/Dispatch/TN(days)
B.2.26.2.1.2	P-10	Local Interoffice Transport<10 circuits/Non-Dispatch/TN(days)
B.2.26.2.2.1	P-10	Local Interoffice Transport>=10 circuits/Dispatch/TN(days)
B.2.26.2.2.2	P-10	Local Interoffice Transport>=10 circuits/Non-Dispatch/TN(days)
B.2.26.3.1.1	P-10	Loop + Port Combinations<10 circuits/Dispatch/TN(days)
B.2.26.3.1.2	P-10	Loop + Port Combinations<10 circuits/Non-Dispatch/TN(days)
B.2.26.3.2.1	P-10	Loop + Port Combinations>=10 circuits/Dispatch/TN(days)
B.2.26.3.2.2	P-10	Loop + Port Combinations>=10 circuits/Non-Dispatch/TN(days)
B.2.26.4.1.1	P-10	Combo Other<10 circuits/Dispatch/TN(days)
B.2.26.4.1.2	P-10	Combo Other<10 circuits/Non-Dispatch/TN(days)
B.2.26.4.2.1	P-10	Combo Other>=10 circuits/Dispatch/TN(days)
B.2.26.4.2.2	P-10	Combo Other>=10 circuits/Non-Dispatch/TN(days)
B.2.26.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(days)
B.2.26.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(days)

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B.2.26.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(days)
B.2.26.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(days)
B.2.26.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN(days)
B.2.26.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN(days)
B.2.26.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN(days)
B.2.26.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN(days)
B.2.26.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN(days)
B.2.26.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN(days)
B.2.26.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN(days)
B.2.26.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN(days)
B.2.26.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN(days)
B.2.26.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN(days)
B.2.26.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN(days)
B.2.26.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.26.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN(days)
B.2.26.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN(days)
B.2.26.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(days)
B.2.26.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.26.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN(days)
B.2.26.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN(days)
B.2.26.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(days)
B.2.26.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.26.11.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(days)
B.2.26.11.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN(days)
B.2.26.11.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(days)
B.2.26.11.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.26.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN(days)
B.2.26.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN(days)
B.2.26.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN(days)
B.2.26.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.26.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN(days)
B.2.26.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN(days)
B.2.26.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN(days)
B.2.26.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.26.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN(days)
B.2.26.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN(days)
B.2.26.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN(days)
B.2.26.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.26.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN(days)
B.2.26.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN(days)
B.2.26.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN(days)
B.2.26.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.26.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN(days)
B.2.26.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN(days)
B.2.26.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN(days)
B.2.26.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)
B.2.26.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/TN(days)
B.2.26.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(days)
B.2.26.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/TN(days)
B.2.26.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)
B.2.26.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN(days)
B.2.26.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(days)
B.2.26.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN(days)
B.2.26.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(days)
B.2.26.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN(days)
B.2.26.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(days)
B.2.26.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(days)
B.2.26.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(days)

**Benchmark /
Analog**

[illegible]

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
							Diagnostic
		14.06	48				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		5.29	7				Diagnostic
							Diagnostic
		8.55	22				Diagnostic
							Diagnostic
							Diagnostic
		8.00	1				Diagnostic
							Diagnostic
							Diagnostic
		9.00	1				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		7.94	81				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		7.97	36				Diagnostic
							Diagnostic
							Diagnostic
		8.67	3				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		1.64	143				Diagnostic
		16.00	2				Diagnostic
		10.41	96				Diagnostic
							Diagnostic
		6.81	74				Diagnostic
							Diagnostic
							Diagnostic

Diagnostic

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B.2.28.1.1.2	P-10	Switch Ports<10 circuits/Non-Dispatch/TN(days)
B.2.28.1.2.1	P-10	Switch Ports>=10 circuits/Dispatch/TN(days)
B.2.28.1.2.2	P-10	Switch Ports>=10 circuits/Non-Dispatch/TN(days)
B.2.28.2.1.1	P-10	Local Interoffice Transport<10 circuits/Dispatch/TN(days)
B.2.28.2.1.2	P-10	Local Interoffice Transport<10 circuits/Non-Dispatch/TN(days)
B.2.28.2.2.1	P-10	Local Interoffice Transport>=10 circuits/Dispatch/TN(days)
B.2.28.2.2.2	P-10	Local Interoffice Transport>=10 circuits/Non-Dispatch/TN(days)
B.2.28.3.1.1	P-10	Loop + Port Combinations<10 circuits/Dispatch/TN(days)
B.2.28.3.1.2	P-10	Loop + Port Combinations<10 circuits/Non-Dispatch/TN(days)
B.2.28.3.2.1	P-10	Loop + Port Combinations>=10 circuits/Dispatch/TN(days)
B.2.28.3.2.2	P-10	Loop + Port Combinations>=10 circuits/Non-Dispatch/TN(days)
B.2.28.4.1.1	P-10	Combo Other<10 circuits/Dispatch/TN(days)
B.2.28.4.1.2	P-10	Combo Other<10 circuits/Non-Dispatch/TN(days)
B.2.28.4.2.1	P-10	Combo Other>=10 circuits/Dispatch/TN(days)
B.2.28.4.2.2	P-10	Combo Other>=10 circuits/Non-Dispatch/TN(days)
B.2.28.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)<10 circuits/Dispatch/TN(days)
B.2.28.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)<10 circuits/Non-Dispatch/TN(days)
B.2.28.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)>=10 circuits/Dispatch/TN(days)
B.2.28.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)>=10 circuits/Non-Dispatch/TN(days)
B.2.28.6.1.1	P-10	UNE ISDN<10 circuits/Dispatch/TN(days)
B.2.28.6.1.2	P-10	UNE ISDN<10 circuits/Non-Dispatch/TN(days)
B.2.28.6.2.1	P-10	UNE ISDN>=10 circuits/Dispatch/TN(days)
B.2.28.6.2.2	P-10	UNE ISDN>=10 circuits/Non-Dispatch/TN(days)
B.2.28.7.1.1	P-10	Line Sharing<10 circuits/Dispatch/TN(days)
B.2.28.7.1.2	P-10	Line Sharing<10 circuits/Non-Dispatch/TN(days)
B.2.28.7.2.1	P-10	Line Sharing>=10 circuits/Dispatch/TN(days)
B.2.28.7.2.2	P-10	Line Sharing>=10 circuits/Non-Dispatch/TN(days)
B.2.28.8.1.1	P-10	2W Analog Loop Design<10 circuits/Dispatch/TN(days)
B.2.28.8.1.2	P-10	2W Analog Loop Design<10 circuits/Non-Dispatch/TN(days)
B.2.28.8.2.1	P-10	2W Analog Loop Design>=10 circuits/Dispatch/TN(days)
B.2.28.8.2.2	P-10	2W Analog Loop Design>=10 circuits/Non-Dispatch/TN(days)
B.2.28.9.1.1	P-10	2W Analog Loop Non-Design<10 circuits/Dispatch/TN(days)
B.2.28.9.1.2	P-10	2W Analog Loop Non-Design<10 circuits/Non-Dispatch/TN(days)
B.2.28.9.2.1	P-10	2W Analog Loop Non-Design>=10 circuits/Dispatch/TN(days)
B.2.28.9.2.2	P-10	2W Analog Loop Non-Design>=10 circuits/Non-Dispatch/TN(days)
B.2.28.10.1.1	P-10	2W Analog Loop w/INP Design<10 circuits/Dispatch/TN(days)
B.2.28.10.1.2	P-10	2W Analog Loop w/INP Design<10 circuits/Non-Dispatch/TN(days)
B.2.28.10.2.1	P-10	2W Analog Loop w/INP Design>=10 circuits/Dispatch/TN(days)
B.2.28.10.2.2	P-10	2W Analog Loop w/INP Design>=10 circuits/Non-Dispatch/TN(days)
B.2.28.11.1.1	P-10	2W Analog Loop w/INP Non-Design<10 circuits/Dispatch/TN(days)
B.2.28.11.1.2	P-10	2W Analog Loop w/INP Non-Design<10 circuits/Non-Dispatch/TN(days)
B.2.28.11.2.1	P-10	2W Analog Loop w/INP Non-Design>=10 circuits/Dispatch/TN(days)
B.2.28.11.2.2	P-10	2W Analog Loop w/INP Non-Design>=10 circuits/Non-Dispatch/TN(days)
B.2.28.12.1.1	P-14	2W Analog Loop w/LNP Design<10 circuits/Dispatch/TN(days)
B.2.28.12.1.2	P-14	2W Analog Loop w/LNP Design<10 circuits/Non-Dispatch/TN(days)
B.2.28.12.2.1	P-14	2W Analog Loop w/LNP Design>=10 circuits/Dispatch/TN(days)
B.2.28.12.2.2	P-14	2W Analog Loop w/LNP Design>=10 circuits/Non-Dispatch/TN(days)
B.2.28.13.1.1	P-14	2W Analog Loop w/LNP Non-Design<10 circuits/Dispatch/TN(days)
B.2.28.13.1.2	P-14	2W Analog Loop w/LNP Non-Design<10 circuits/Non-Dispatch/TN(days)
B.2.28.13.2.1	P-14	2W Analog Loop w/LNP Non-Design>=10 circuits/Dispatch/TN(days)
B.2.28.13.2.2	P-14	2W Analog Loop w/LNP Non-Design>=10 circuits/Non-Dispatch/TN(days)
B.2.28.14.1.1	P-10	Other Design<10 circuits/Dispatch/TN(days)
B.2.28.14.1.2	P-10	Other Design<10 circuits/Non-Dispatch/TN(days)
B.2.28.14.2.1	P-10	Other Design>=10 circuits/Dispatch/TN(days)
B.2.28.14.2.2	P-10	Other Design>=10 circuits/Non-Dispatch/TN(days)
B.2.28.15.1.1	P-10	Other Non-Design<10 circuits/Dispatch/TN(days)
B.2.28.15.1.2	P-10	Other Non-Design<10 circuits/Non-Dispatch/TN(days)
B.2.28.15.2.1	P-10	Other Non-Design>=10 circuits/Dispatch/TN(days)
B.2.28.15.2.2	P-10	Other Non-Design>=10 circuits/Non-Dispatch/TN(days)
B.2.28.16.1.1	P-10	INP (Standalone)<10 circuits/Dispatch/TN(days)
B.2.28.16.1.2	P-10	INP (Standalone)<10 circuits/Non-Dispatch/TN(days)

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B.2.28.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN(days)
B.2.28.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)
B.2.28.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/TN(days)
B.2.28.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/TN(days)
B.2.28.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/TN(days)
B.2.28.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN(days)
B.2.28.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN(days)
B.2.28.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN(days)
B.2.28.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN(days)
B.2.28.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN(days)
B.2.28.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN(days)
B.2.28.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN(days)
B.2.28.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN(days)
B.2.28.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN(days)

B.2.29.1.1.1	P-10	Switch Ports<10 circuits/Dispatch/TN(days)
B.2.29.1.1.2	P-10	Switch Ports<10 circuits/Non-Dispatch/TN(days)
B.2.29.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN(days)
B.2.29.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN(days)
B.2.29.2.1.1	P-10	Local Interoffice Transport<10 circuits/Dispatch/TN(days)
B.2.29.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN(days)
B.2.29.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN(days)
B.2.29.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(days)
B.2.29.3.1.1	P-10	Loop + Port Combinations<10 circuits/Dispatch/TN(days)
B.2.29.3.1.2	P-10	Loop + Port Combinations<10 circuits/Non-Dispatch/TN(days)
B.2.29.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN(days)
B.2.29.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(days)
B.2.29.4.1.1	P-10	Combo Other<10 circuits/Dispatch/TN(days)
B.2.29.4.1.2	P-10	Combo Other<10 circuits/Non-Dispatch/TN(days)
B.2.29.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN(days)
B.2.29.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN(days)
B.2.29.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(days)
B.2.29.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(days)
B.2.29.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(days)
B.2.29.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(days)
B.2.29.6.1.1	P-10	UNE ISDN<10 circuits/Dispatch/TN(days)
B.2.29.6.1.2	P-10	UNE ISDN<10 circuits/Non-Dispatch/TN(days)
B.2.29.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN(days)
B.2.29.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN(days)
B.2.29.7.1.1	P-10	Line Sharing<10 circuits/Dispatch/TN(days)
B.2.29.7.1.2	P-10	Line Sharing<10 circuits/Non-Dispatch/TN(days)
B.2.29.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN(days)
B.2.29.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN(days)
B.2.29.8.1.1	P-10	2W Analog Loop Design<10 circuits/Dispatch/TN(days)
B.2.29.8.1.2	P-10	2W Analog Loop Design<10 circuits/Non-Dispatch/TN(days)
B.2.29.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN(days)
B.2.29.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.29.9.1.1	P-10	2W Analog Loop Non-Design<10 circuits/Dispatch/TN(days)
B.2.29.9.1.2	P-10	2W Analog Loop Non-Design<10 circuits/Non-Dispatch/TN(days)
B.2.29.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN(days)
B.2.29.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.29.10.1.1	P-10	2W Analog Loop w/INP Design<10 circuits/Dispatch/TN(days)
B.2.29.10.1.2	P-10	2W Analog Loop w/INP Design<10 circuits/Non-Dispatch/TN(days)
B.2.29.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN(days)
B.2.29.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.29.11.1.1	P-10	2W Analog Loop w/INP Non-Design<10 circuits/Dispatch/TN(days)
B.2.29.11.1.2	P-10	2W Analog Loop w/INP Non-Design<10 circuits/Non-Dispatch/TN(days)
B.2.29.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN(days)
B.2.29.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN(days)
B.2.29.12.1.1	P-14	2W Analog Loop w/LNP Design<10 circuits/Dispatch/TN(days)

[illegible]

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
							Diagnostic
							Diagnostic
							Diagnostic
		5.10	83				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		6.17	18				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic

[illegible][illegible]

Benchmark / Analog

[illegible]

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		7.14	22				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		6.11	58				Diagnostic
							Diagnostic
							Diagnostic
		13.00	1				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		7.50	2				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic

B.2.30.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN(days)
B.2.30.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN(days)
B.2.30.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN(days)
B.2.30.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN(days)
B.2.30.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN(days)
B.2.30.2.1.2	P-10	Local Interoffice Transport/<=10 circuits/Non-Dispatch/TN(days)
B.2.30.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN(days)
B.2.30.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN(days)
B.2.30.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN(days)
B.2.30.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN(days)
B.2.30.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN(days)
B.2.30.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN(days)
B.2.30.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN(days)
B.2.30.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN(days)
B.2.30.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN(days)
B.2.30.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN(days)
B.2.30.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN(days)
B.2.30.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN(days)
B.2.30.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN(days)
B.2.30.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN(days)
B.2.30.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN(days)
B.2.30.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN(days)
B.2.30.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN(days)
B.2.30.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN(days)
B.2.30.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN(days)
B.2.30.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN(days)
B.2.30.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN(days)
B.2.30.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN(days)

[illegible]

							Diagnostic
							Diagnostic
							Diagnostic
		15.50	2				Diagnostic
							Diagnostic
							Diagnostic
		7.00	10				Diagnostic
		3.60	20				Diagnostic
							Diagnostic
		4.00	1				Diagnostic
		8.00	2				Diagnostic
							Diagnostic
							Diagnostic
		7.64	44				Diagnostic
							Diagnostic
							Diagnostic
		14.08	38				Diagnostic
							Diagnostic
							Diagnostic
		5.33	6				Diagnostic
							Diagnostic
							Diagnostic

**Benchmark /
Analog**

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
		8.63	19				Diagnostic
							Diagnostic
							Diagnostic
		8.00	1				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		9.00	1				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		7.95	77				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		7.89	27				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		8.67	3				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		1.63	141				Diagnostic
							Diagnostic
		16.00	2				Diagnostic
		10.25	80				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		6.82	65				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic

B.2.31	P-13	LNP/TN(%)
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$\geq 95\%$ w in 15 min

B.2.33.1	P-8	xDSL (ADSL, HDSL and UCL)/TN(%)
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>= 95% of requests

>= 95% of requests

B.2.34.1.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/TN(%)
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>= 95%

>= 95%

>= 95%

>= 95%

>= 95%

BellSouth Monthly State Summary

Tennessee, October 2001

		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.34.2.1.2	P-11	Loops Non-Design/<10 circuits/Non-Dispatch/TN(%)	>= 95%		76.47%	289				NO
B.2.34.2.2.1	P-11	Loops Non-Design/>=10 circuits/Dispatch/TN(%)	>= 95%		57.14%	7				NO
B.2.34.2.2.2	P-11	Loops Non-Design/>=10 circuits/Non-Dispatch/TN(%)	>= 95%		80.00%	15				NO
Unbundled Network Elements - Maintenance and Repair										
Missed Repair Appointments										
B.3.1.1.1	M&R-1	Switch Ports/Dispatch/TN(%)	R&B (POTS)	5.16%	48,768					
B.3.1.1.2	M&R-1	Switch Ports/Non-Dispatch/TN(%)	R&B (POTS)	0.92%	26,414					
B.3.1.2.1	M&R-1	Local Interoffice Transport/Dispatch/TN(%)	DS1/DS3	0.23%	431	0.00%	0			YES
B.3.1.2.2	M&R-1	Local Interoffice Transport/Non-Dispatch/TN(%)	DS1/DS3	0.00%	312	33.33%	3	0.00000		NO
B.3.1.3.1	M&R-1	Loop + Port Combinations/Dispatch/TN(%)	R&B	5.16%	49,279	3.06%	915	0.00738	2.8411	YES
B.3.1.3.2	M&R-1	Loop + Port Combinations/Non-Dispatch/TN(%)	R&B	0.96%	26,693	2.32%	388	0.00499	-2.7172	NO
B.3.1.4.1	M&R-1	Combo Other/Dispatch/TN(%)	R&B&D - Disp	5.14%	50,086	25.00%	4	0.11042	-1.7984	NO
B.3.1.4.2	M&R-1	Combo Other/Non-Dispatch/TN(%)	R&B&D - Disp	5.14%	50,086	0.00%	1	0.22084	0.2328	YES
B.3.1.5.1	M&R-1	xDSL (ADSL, HDSL and UCL)/Dispatch/TN(%)	ADSL to Retail	54.98%	251	5.56%	18	0.12140	4.0713	YES
B.3.1.5.2	M&R-1	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN(%)	ADSL to Retail	2.45%	735	0.00%	7	0.05870	0.4172	YES
B.3.1.6.1	M&R-1	UNE ISDN/Dispatch/TN(%)	ISDN - BRI	13.61%	338	14.63%	41	0.05671	-0.1807	YES
B.3.1.6.2	M&R-1	UNE ISDN/Non-Dispatch/TN(%)	ISDN - BRI	3.25%	400	0.00%	13	0.04997	0.6503	YES
B.3.1.7.1	M&R-1	Line Sharing/Dispatch/TN(%)	ADSL to Retail	54.98%	251	0.00%	0			YES
B.3.1.7.2	M&R-1	Line Sharing/Non-Dispatch/TN(%)	ADSL to Retail	2.45%	735	0.00%	18	0.03687	0.6641	YES
B.3.1.8.1	M&R-1	2W Analog Loop Design/Dispatch/TN(%)	R&B - Disp	5.16%	49,279	2.43%	371	0.01152	2.3693	YES
B.3.1.8.2	M&R-1	2W Analog Loop Design/Non-Dispatch/TN(%)	R&B - Disp	5.16%	49,279	1.32%	151	0.01802	2.1260	YES
B.3.1.9.1	M&R-1	2W Analog Loop Non-Design/Dispatch/TN(%)	R&B (POTS) excl SB FT	5.13%	48,579	0.00%	0			YES
B.3.1.9.2	M&R-1	2W Analog Loop Non-Design/Non-Dispatch/TN(%)	R&B (POTS) excl SB FT	0.84%	23,588	0.00%	0			YES
B.3.1.10.1	M&R-1	Other Design/Dispatch/TN(%)	Design	4.08%	1,521	0.00%	0			YES
B.3.1.10.2	M&R-1	Other Design/Non-Dispatch/TN(%)	Design	1.70%	1,881	0.00%	1	0.12935	0.1315	YES
B.3.1.11.1	M&R-1	Other Non-Design/Dispatch/TN(%)	R&B	5.16%	49,279	6.67%	15	0.05711	-0.2645	YES
B.3.1.11.2	M&R-1	Other Non-Design/Non-Dispatch/TN(%)	R&B	0.96%	26,693	11.76%	17	0.02369	-4.5595	NO
B.3.1.12.1	M&R-1	LNP (Standalone)/Dispatch/TN(%)	R&B (POTS)	5.16%	48,768					
B.3.1.12.2	M&R-1	LNP (Standalone)/Non-Dispatch/TN(%)	R&B (POTS)	0.92%	26,414					
Customer Trouble Report Rate										
B.3.2.1.1	M&R-2	Switch Ports/Dispatch/TN(%)	R&B (POTS)	2.01%	2,421,862					
B.3.2.1.2	M&R-2	Switch Ports/Non-Dispatch/TN(%)	R&B (POTS)	1.09%	2,421,862					
B.3.2.2.1	M&R-2	Local Interoffice Transport/Dispatch/TN(%)	DS1/DS3	1.99%	21,659	0.00%	154	0.01141	1.7444	YES
B.3.2.2.2	M&R-2	Local Interoffice Transport/Non-Dispatch/TN(%)	DS1/DS3	1.44%	21,659	1.95%	154	0.00971	-0.5229	YES
B.3.2.3.1	M&R-2	Loop + Port Combinations/Dispatch/TN(%)	R&B	1.93%	2,554,160	1.88%	48,548	0.00064	0.7013	YES
B.3.2.3.2	M&R-2	Loop + Port Combinations/Non-Dispatch/TN(%)	R&B	1.05%	2,554,160	0.80%	48,548	0.00047	5.2496	YES
B.3.2.4.1	M&R-2	Combo Other/Dispatch/TN(%)	R&B&D - Disp	1.73%	2,902,919	0.31%	1,284	0.00367	3.8561	YES
B.3.2.4.2	M&R-2	Combo Other/Non-Dispatch/TN(%)	R&B&D - Disp	1.73%	2,902,919	0.08%	1,284	0.00367	4.4933	YES
B.3.2.5.1	M&R-2	xDSL (ADSL, HDSL and UCL)/Dispatch/TN(%)	ADSL to Retail	0.61%	41,400	0.88%	2,042	0.00177	-1.5592	YES
B.3.2.5.2	M&R-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN(%)	ADSL to Retail	1.78%	41,400	0.34%	2,042	0.00302	4.7429	YES
B.3.2.6.1	M&R-2	UNE ISDN/Dispatch/TN(%)	ISDN - BRI	1.48%	22,804	2.01%	2,038	0.00281	-1.8815	NO
B.3.2.6.2	M&R-2	UNE ISDN/Non-Dispatch/TN(%)	ISDN - BRI	1.75%	22,804	0.64%	2,038	0.00306	3.6453	YES
B.3.2.7.1	M&R-2	Line Sharing/Dispatch/TN(%)	ADSL to Retail	0.61%	41,400	0.00%	408	0.00387	1.5651	YES
B.3.2.7.2	M&R-2	Line Sharing/Non-Dispatch/TN(%)	ADSL to Retail	1.78%	41,400	4.41%	408	0.00663	-3.9771	NO
B.3.2.8.1	M&R-2	2W Analog Loop Design/Dispatch/TN(%)	R&B - Disp	1.93%	2,554,160	0.85%	43,503	0.00067	16.0294	YES
B.3.2.8.2	M&R-2	2W Analog Loop Design/Non-Dispatch/TN(%)	R&B - Disp	1.93%	2,554,160	0.35%	43,503	0.00067	23.5593	YES
B.3.2.9.1	M&R-2	2W Analog Loop Non-Design/Dispatch/TN(%)	R&B (POTS) excl SB FT	2.01%	2,421,862	0.00%	77	0.01614	1.2428	YES
B.3.2.9.2	M&R-2	2W Analog Loop Non-Design/Non-Dispatch/TN(%)	R&B (POTS) excl SB FT	0.97%	2,421,862	0.00%	77	0.01125	0.8660	YES
B.3.2.10.1	M&R-2	Other Design/Dispatch/TN(%)	Design	0.37%	416,639	0.00%	244	0.00387	0.9435	YES
B.3.2.10.2	M&R-2	Other Design/Non-Dispatch/TN(%)	Design	0.45%	416,639	0.41%	244	0.00430	0.0968	YES
B.3.2.11.1	M&R-2	Other Non-Design/Dispatch/TN(%)	R&B	1.93%	2,554,160	1.11%	1,356	0.00377	2.1817	YES
B.3.2.11.2	M&R-2	Other Non-Design/Non-Dispatch/TN(%)	R&B	1.05%	2,554,160	1.25%	1,356	0.00278	-0.7512	YES
B.3.2.12.1	M&R-2	LNP (Standalone)/Dispatch/TN(%)	R&B (POTS)	2.01%	2,421,862					
B.3.2.12.2	M&R-2	LNP (Standalone)/Non-Dispatch/TN(%)	R&B (POTS)	1.09%	2,421,862					
Maintenance Average Duration										
B.3.3.1.1	M&R-3	Switch Ports/Dispatch/TN(hours)	R&B (POTS)	24.68	48,768			26.442		
B.3.3.1.2	M&R-3	Switch Ports/Non-Dispatch/TN(hours)	R&B (POTS)	10.92	26,414			20.897		

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B.3.3.2.1	M&R-3	Local Interoffice Transport/Dispatch/TN(hours)
B.3.3.2.2	M&R-3	Local Interoffice Transport/Non-Dispatch/TN(hours)
B.3.3.3.1	M&R-3	Loop + Port Combinations/Dispatch/TN(hours)
B.3.3.3.2	M&R-3	Loop + Port Combinations/Non-Dispatch/TN(hours)
B.3.3.4.1	M&R-3	Combo Other/Dispatch/TN(hours)
B.3.3.4.2	M&R-3	Combo Other/Non-Dispatch/TN(hours)
B.3.3.5.1	M&R-3	xDSL (ADSL, HDSL and UCL)/Dispatch/TN(hours)
B.3.3.5.2	M&R-3	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN(hours)
B.3.3.6.1	M&R-3	UNE ISDN/Dispatch/TN(hours)
B.3.3.6.2	M&R-3	UNE ISDN/Non-Dispatch/TN(hours)
B.3.3.7.1	M&R-3	Line Sharing/Dispatch/TN(hours)
B.3.3.7.2	M&R-3	Line Sharing/Non-Dispatch/TN(hours)
B.3.3.8.1	M&R-3	2W Analog Loop Design/Dispatch/TN(hours)
B.3.3.8.2	M&R-3	2W Analog Loop Design/Non-Dispatch/TN(hours)
B.3.3.9.1	M&R-3	2W Analog Loop Non-Design/Dispatch/TN(hours)
B.3.3.9.2	M&R-3	2W Analog Loop Non-Design/Non-Dispatch/TN(hours)
B.3.3.10.1	M&R-3	Other Design/Dispatch/TN(hours)
B.3.3.10.2	M&R-3	Other Design/Non-Dispatch/TN(hours)
B.3.3.11.1	M&R-3	Other Non-Design/Dispatch/TN(hours)
B.3.3.11.2	M&R-3	Other Non-Design/Non-Dispatch/TN(hours)
B.3.3.12.1	M&R-3	LNP (Standalone)/Dispatch/TN(hours)
B.3.3.12.2	M&R-3	LNP (Standalone)/Non-Dispatch/TN(hours)

% Repeat Troubles within 30 Days

B.3.4.1.1	M&R-4	Switch Ports/Dispatch/TN(%)
B.3.4.1.2	M&R-4	Switch Ports/Non-Dispatch/TN(%)
B.3.4.2.1	M&R-4	Local Interoffice Transport/Dispatch/TN(%)
B.3.4.2.2	M&R-4	Local Interoffice Transport/Non-Dispatch/TN(%)
B.3.4.3.1	M&R-4	Loop + Port Combinations/Dispatch/TN(%)
B.3.4.3.2	M&R-4	Loop + Port Combinations/Non-Dispatch/TN(%)
B.3.4.4.1	M&R-4	Combo Other/Dispatch/TN(%)
B.3.4.4.2	M&R-4	Combo Other/Non-Dispatch/TN(%)
B.3.4.5.1	M&R-4	xDSL (ADSL, HDSL and UCL)/Dispatch/TN(%)
B.3.4.5.2	M&R-4	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN(%)
B.3.4.6.1	M&R-4	UNE ISDN/Dispatch/TN(%)
B.3.4.6.2	M&R-4	UNE ISDN/Non-Dispatch/TN(%)
B.3.4.7.1	M&R-4	Line Sharing/Dispatch/TN(%)
B.3.4.7.2	M&R-4	Line Sharing/Non-Dispatch/TN(%)
B.3.4.8.1	M&R-4	2W Analog Loop Design/Dispatch/TN(%)
B.3.4.8.2	M&R-4	2W Analog Loop Design/Non-Dispatch/TN(%)
B.3.4.9.1	M&R-4	2W Analog Loop Non-Design/Dispatch/TN(%)
B.3.4.9.2	M&R-4	2W Analog Loop Non-Design/Non-Dispatch/TN(%)
B.3.4.10.1	M&R-4	Other Design/Dispatch/TN(%)
B.3.4.10.2	M&R-4	Other Design/Non-Dispatch/TN(%)
B.3.4.11.1	M&R-4	Other Non-Design/Dispatch/TN(%)
B.3.4.11.2	M&R-4	Other Non-Design/Non-Dispatch/TN(%)
B.3.4.12.1	M&R-4	LNP (Standalone)/Dispatch/TN(%)
B.3.4.12.2	M&R-4	LNP (Standalone)/Non-Dispatch/TN(%)

Out of Service > 24 hours

B.3.5.1.1	M&R-5	Switch Ports/Dispatch/TN(%)
B.3.5.1.2	M&R-5	Switch Ports/Non-Dispatch/TN(%)
B.3.5.2.1	M&R-5	Local Interoffice Transport/Dispatch/TN(%)
B.3.5.2.2	M&R-5	Local Interoffice Transport/Non-Dispatch/TN(%)
B.3.5.3.1	M&R-5	Loop + Port Combinations/Dispatch/TN(%)
B.3.5.3.2	M&R-5	Loop + Port Combinations/Non-Dispatch/TN(%)
B.3.5.4.1	M&R-5	Combo Other/Dispatch/TN(%)
B.3.5.4.2	M&R-5	Combo Other/Non-Dispatch/TN(%)
B.3.5.5.1	M&R-5	xDSL (ADSL, HDSL and UCL)/Dispatch/TN(%)
B.3.5.5.2	M&R-5	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN(%)
B.3.5.6.1	M&R-5	UNE ISDN/Dispatch/TN(%)

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
DS1/DS3	3.79	431	0.00	0	2.986			YES
DS1/DS3	2.04	312	28.70	3	2.547	1.47762	-18.0452	NO
R&B	24.52	49,279	9.77	915	26.383	0.88025	16.7583	YES
R&B	10.84	26,693	3.48	388	20.816	1.06440	6.9211	YES
R&B&D - Disp	24.19	50,086	15.78	4	26.283	13.14187	0.6398	YES
R&B&D - Disp	24.19	50,086	0.70	1	26.283	26.28296	0.8936	YES
ADSL to Retail	81.65	251	6.13	18	50.992	12.44235	6.0700	YES
ADSL to Retail	5.32	735	2.05	7	17.742	6.73770	0.4847	YES
ISDN - BRI	11.32	338	9.57	41	14.969	2.47546	0.7067	YES
ISDN - BRI	3.66	400	3.94	13	10.873	3.06427	-0.0908	YES
ADSL to Retail	81.65	251	0.00	0	50.992			YES
ADSL to Retail	5.32	735	3.05	18	17.742	4.23273	0.5351	YES
R&B - Disp	24.52	49,279	7.61	371	26.383	1.37487	12.2988	YES
R&B - Disp	24.52	49,279	3.84	151	26.383	2.15029	9.6183	YES
R&B (POTS) excl SB FT	24.68	48,579	0.00	0	26.430			YES
R&B (POTS) excl SB FT	11.47	23,588	0.00	0	20.704			YES
Design	6.46	1,521	0.00	0	12.560			YES
Design	3.13	1,881	1.52	1	8.456	8.45795	0.1902	YES
R&B	24.52	49,279	13.30	15	26.383	6.81305	1.6467	YES
R&B	10.84	26,693	17.13	17	20.816	5.05013	-1.2448	YES
R&B (POTS)	24.68	48,768			26.442			
R&B (POTS)	10.92	26,414			20.897			

R&B (POTS)	21.36%	48,768						
R&B (POTS)	17.66%	26,414						
DS1/DS3	36.19%	431	0.00%	0				YES
DS1/DS3	25.00%	312	0.00%	3		0.25120	0.9952	YES
R&B	21.26%	49,279	19.34%	915		0.01365	1.4052	YES
R&B	17.60%	26,693	18.56%	388		0.01947	-0.4893	YES
R&B&D - Disp	21.40%	50,086	25.00%	4		0.20505	-0.1758	YES
R&B&D - Disp	21.40%	50,086	0.00%	1		0.41010	0.5217	YES
ADSL to Retail	41.83%	251	22.22%	18		0.12037	1.6292	YES
ADSL to Retail	40.27%	735	0.00%	7		0.18625	2.1622	YES
ISDN - BRI	27.81%	338	26.83%	41		0.07410	0.1324	YES
ISDN - BRI	33.00%	400	15.38%	13		0.13252	1.3293	YES
ADSL to Retail	41.83%	251	0.00%	0				YES
ADSL to Retail	40.27%	735	55.56%	18		0.11701	-1.3062	YES
R&B - Disp	21.26%	49,279	14.29%	371		0.02132	3.2721	YES
R&B - Disp	21.26%	49,279	14.57%	151		0.03335	2.0070	YES
R&B (POTS) excl SB FT	21.30%	48,579	0.00%	0				YES
R&B (POTS) excl SB FT	17.75%	23,588	0.00%	0				YES
Design	31.89%	1,521	0.00%	0				YES
Design	36.15%	1,881	0.00%	1		0.48057	0.7523	YES
R&B	21.26%	49,279	13.33%	15		0.10566	0.7504	YES
R&B	17.60%	26,693	23.53%	17		0.09240	-0.6413	YES
R&B (POTS)	21.36%	48,768						
R&B (POTS)	17.66%	26,414						

R&B (POTS)	31.29%	31,056						
R&B (POTS)	19.11%	8,626						
DS1/DS3	0.23%	431	0.00%	0				YES
DS1/DS3	0.00%	312	33.33%	3		0.00000		NO
R&B	31.02%	31,364	5.81%	551		0.01988	12.6817	YES
R&B	18.88%	8,760	1.09%	183		0.02923	6.0855	YES
R&B&D - Disp	30.26%	32,345	25.00%	4		0.22970	0.2289	YES
R&B&D - Disp	30.26%	32,345	0.00%	1		0.45938	0.6587	YES
ADSL to Retail	54.98%	251	5.56%	18		0.12140	4.0713	YES
ADSL to Retail	2.45%	735	0.00%	7		0.05870	0.4172	YES
ISDN - BRI	13.91%	338	14.63%	41		0.05722	-0.1274	YES

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		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.3.5.6.2	M&R-5	UNE ISDN/Non-Dispatch/TN(%)	ISDN - BRI	3.25%	400	0.00%	13	0.04997	0.6503	YES
B.3.5.7.1	M&R-5	Line Sharing/Dispatch/TN(%)	ADSL to Retail	54.98%	251	0.00%	0			YES
B.3.5.7.2	M&R-5	Line Sharing/Non-Dispatch/TN(%)	ADSL to Retail	2.45%	735	0.00%	0			YES
B.3.5.8.1	M&R-5	2W Analog Loop Design/Dispatch/TN(%)	R&B - Disp	31.02%	31,364	2.43%	371	0.02416	11.8355	YES
B.3.5.8.2	M&R-5	2W Analog Loop Design/Non-Dispatch/TN(%)	R&B - Disp	31.02%	31,364	1.32%	151	0.03773	7.8689	YES
B.3.5.9.1	M&R-5	2W Analog Loop Non-Design/Dispatch/TN(%)	R&B (POTS) excl SB FT	31.29%	31,041	0.00%	0			YES
B.3.5.9.2	M&R-5	2W Analog Loop Non-Design/Non-Dispatch/TN(%)	R&B (POTS) excl SB FT	19.12%	8,619	0.00%	0			YES
B.3.5.10.1	M&R-5	Other Design/Dispatch/TN(%)	Design	4.14%	1,521	0.00%	0			YES
B.3.5.10.2	M&R-5	Other Design/Non-Dispatch/TN(%)	Design	1.70%	1,881	0.00%	1	0.12935	0.1315	YES
B.3.5.11.1	M&R-5	Other Non-Design/Dispatch/TN(%)	R&B	31.02%	31,364	30.00%	10	0.14630	0.0695	YES
B.3.5.11.2	M&R-5	Other Non-Design/Non-Dispatch/TN(%)	R&B	18.88%	8,760	40.00%	5	0.17507	-1.2063	YES
B.3.5.12.1	M&R-5	LNP (Standalone)/Dispatch/TN(%)	R&B (POTS)	31.29%	31,056					
B.3.5.12.2	M&R-5	LNP (Standalone)/Non-Dispatch/TN(%)	R&B (POTS)	19.11%	8,626					
Unbundled Network Elements - Billing										
Invoice Accuracy										
B.4.1	B-1	TN(%)	BST - State	99.10%	\$197,552,319	99.84%	\$1,190,745	0.00009	-85.5304	YES
Mean Time to Deliver Invoices - CRIS										
B.4.2	B-2	Region(business days)	BST - Region	3.91	1	3.38	1,313			YES

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		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Local Interconnection Trunks - Ordering										
C.1.1	% <i>Rejected Service Requests</i> O-7 Local Interconnection Trunks/TN(%)	Diagnostic			44.44%	54				Diagnostic
C.1.2	<i>Reject Interval</i> O-8 Local Interconnection Trunks/TN(%)	>= 85% w in 4 days			100.00%	24				YES
C.1.3	<i>FOC Timeliness</i> O-9 Local Interconnection Trunks/TN(%)	>= 95% w in 10 days			100.00%	48				YES
C.1.4	<i>FOC & Reject Response Completeness</i> O-11 Local Interconnection Trunks/TN(%)	>= 95%			97.70%	44				YES
C.1.5	<i>FOC & Reject Response Completeness (Multiple Responses)</i> O-11 Local Interconnection Trunks/TN(%)	>= 95%								
Local Interconnection Trunks - Provisioning										
C.2.1	<i>Order Completion Interval</i> P-4 Local Interconnection Trunks/TN(days)	Parity w Retail	12.46	13	14.44	9	10.325	4.47718	-0.4429	YES
C.2.2	<i>Held Orders</i> P-1 Local Interconnection Trunks/TN(days)	Parity w Retail	0.00	0	0.00	0				YES
C.2.3	% <i>Jeopardies</i> P-2 Local Interconnection Trunks/TN(%)	Parity w Retail	0.00%	14	0.00%	9		0.00000		YES
C.2.4	<i>Average Jeopardy Notice Interval</i> P-2 Local Interconnection Trunks/TN(hours)	95% >= 48 hrs								
C.2.5	% <i>Missed Installation Appointments</i> P-3 Local Interconnection Trunks/TN(%)	Parity w Retail	0.00%	13	0.00%	9		0.00000		YES
C.2.6	% <i>Provisioning Troubles within 30 Days</i> P-9 Local Interconnection Trunks/TN(%)	Parity w Retail	0.00%	1,656						
C.2.7	<i>Average Completion Notice Interval</i> P-5 Local Interconnection Trunks/TN(hours)	Parity w Retail	214.52	12	7.68	9	351.051	154.79912	1.3362	YES
C.2.8	<i>Total Service Order Cycle Time</i> P-10 Local Interconnection Trunks/TN(days)	Diagnostic	<i>Under development</i>							
C.2.9	<i>Total Service Order Cycle Time (offered)</i> P-10 Local Interconnection Trunks/TN(days)	Diagnostic	<i>Under development</i>							
C.2.11.1.1	<i>Service Order Accuracy</i> P-11 Local Interconnection Trunks/<10 circuits/Dispatch/TN(%)	>= 95%			100.00%	28				YES
C.2.11.1.2	P-11 Local Interconnection Trunks/<10 circuits/Non-Dispatch/TN(%)	>= 95%			100.00%	24				YES
C.2.11.2.1	P-11 Local Interconnection Trunks/>=10 circuits/Dispatch/TN(%)	>= 95%			100.00%	13				YES
C.2.11.2.2	P-11 Local Interconnection Trunks/>=10 circuits/Non-Dispatch/TN(%)	>= 95%			96.15%	26				YES
Local Interconnection Trunks - Maintenance and Repair										
C.3.1.1	<i>Missed Repair Appointments</i> M&R-1 Local Interconnection Trunks/Dispatch/TN(%)	Parity w Retail	0.00%	1	0.00%	0				YES
C.3.1.2	M&R-1 Local Interconnection Trunks/Non-Dispatch/TN(%)	Parity w Retail	0.00%	57	0.00%	0				YES
C.3.2.1	<i>Customer Trouble Report Rate</i> M&R-2 Local Interconnection Trunks/Dispatch/TN(%)	Parity w Retail	0.00%	164,274	0.00%	46,108		0.00001	0.4681	YES
C.3.2.2	M&R-2 Local Interconnection Trunks/Non-Dispatch/TN(%)	Parity w Retail	0.03%	164,274	0.00%	46,108		0.00010	3.5344	YES
C.3.3.1	<i>Maintenance Average Duration</i> M&R-3 Local Interconnection Trunks/Dispatch/TN(hours)	Parity w Retail	0.58	1	0.00	0	0.000			YES
C.3.3.2	M&R-3 Local Interconnection Trunks/Non-Dispatch/TN(hours)	Parity w Retail	0.41	57	0.00	0	1.693			YES

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		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
% Repeat Troubles within 30 Days										
C.3.4.1	M&R-4	Local Interconnection Trunks/Dispatch/TN(%)	Parity w Retail	0.00%	1	0.00%	0			YES
C.3.4.2	M&R-4	Local Interconnection Trunks/Non-Dispatch/TN(%)	Parity w Retail	1.75%	57	0.00%	0			YES
Out of Service > 24 hours										
C.3.5.1	M&R-5	Local Interconnection Trunks/Dispatch/TN(%)	Parity w Retail	0.00%	1	0.00%	0			YES
C.3.5.2	M&R-5	Local Interconnection Trunks/Non-Dispatch/TN(%)	Parity w Retail	0.00%	57	0.00%	0			YES
Local Interconnection Trunks - Billing										
Invoice Accuracy										
C.4.1	B-1	TN(%)	BST - State	99.10%	\$197,552,319	99.70%	\$2,756,834	0.00006	-104.4693	YES
Mean Time to Deliver Invoices - CABS										
C.4.2	B-2	Region(calendar days)	BST - Region	4.67	1	4.56	3,484			YES
LOCAL INTERCONNECTION TRUNKS - TRUNK BLOCKING										
Trunk Group Performance - Aggregate										
C.5.1	TGP-1	TN	>0.5% dif 2 consec. Hrs			0				YES

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Benchmark /
Analog

BST
Measure

BST
Volume

CLEC
Measure

CLEC
Volume

Standard
Deviation

Standard
Error

ZScore

Equity

Operations Support Systems - Pre-Ordering

% Interface Availability - CLEC

D.1.1.1	OSS-2	EDI/Region(%)	>= 99.5%			100.00%				YES
D.1.1.2	OSS-2	HAL/Region(%)	>= 99.5%			100.00%				YES
D.1.1.3	OSS-2	LENS/Region(%)	>= 99.5%			99.88%				YES
D.1.1.4	OSS-2	LEO MAINFRAME/Region(%)	>= 99.5%			99.95%				YES
D.1.1.5	OSS-2	LEO UNIX/Region(%)	>= 99.5%							
D.1.1.6	OSS-2	LESOG/Region(%)	>= 99.5%			99.98%				YES
D.1.1.7	OSS-2	TAG/Region(%)	>= 99.5%			99.97%				YES
D.1.1.8	OSS-2	PSIMS/Region(%)	>= 99.5%			100.00%				YES

% Interface Availability - BST & CLEC

D.1.2.1	OSS-2	ATLAS/COFFI/Region(%)	>= 99.5%			99.98%				YES
D.1.2.2	OSS-2	BOCRIS/Region(%)	>= 99.5%			99.98%				YES
D.1.2.3	OSS-2	DSAP/Region(%)	>= 99.5%			99.98%				YES
D.1.2.4	OSS-2	RSAG/Region(%)	>= 99.5%			99.99%				YES
D.1.2.5	OSS-2	SOCS/Region(%)	>= 99.5%			99.98%				YES
D.1.2.6	OSS-2	SONGS/Region(%)	>= 99.5%			99.98%				YES
D.1.2.7	OSS-2	DOE/Region(%)	>= 99.5%			100.00%				YES
D.1.2.8	OSS-2	LNP Gateway/Region(%)	>= 99.5%			100.00%				YES
D.1.2.9	OSS-2	COG/Region(%)	>= 99.5%			100.00%				YES
D.1.2.10	OSS-2	DOM/Region(%)	>= 99.5%			100.00%				YES
D.1.2.11	OSS-2	SOG/Region(%)	>= 99.5%			100.00%				YES

Average Response Interval - CLEC (LENS) (BST Measure Includes Additional 2 Seconds)

D.1.3.1.1	OSS-1	RSAG, by TN/Region (seconds)	RNS - RSAG, by TN + 2 Sec	3.07	3,242,632	1.48	377,756			YES
D.1.3.1.2	OSS-1	RSAG, by TN/Region (seconds)	ROS - RSAG, by TN + 2 Sec	3.14	4,525	1.48	377,756			YES
D.1.3.2.1	OSS-1	RSAG, by ADDR/Region (seconds)	RNS - RSAG, by ADDR + 2 Sec	3.21	9,469,095	1.37	250,778			YES
D.1.3.2.2	OSS-1	RSAG, by ADDR/Region (seconds)	ROS - RSAG, by ADDR + 2 Sec	4.96	509,554	1.37	250,778			YES
D.1.3.3.1	OSS-1	ATLAS/Region (seconds)	RNS - ATLAS + 2 Sec	3.30	937,185	1.05	95,924			YES
D.1.3.3.2	OSS-1	ATLAS/Region (seconds)	ROS - ATLAS + 2 Sec	2.70	178,644	1.05	95,924			YES
D.1.3.4.1	OSS-1	DSAP/Region (seconds)	RNS - DSAP + 2 Sec	2.92	1,740,226	0.69	2,026			YES
D.1.3.4.2	OSS-1	DSAP/Region (seconds)	ROS - DSAP + 2 Sec	2.62	209,174	0.69	2,026			YES
D.1.3.5.1	OSS-1	HAL/CRIS/Region (seconds)	RNS - CRSACCTS + 2 Sec	3.68	5,154,749	1.48	1,291,197			YES
D.1.3.5.2	OSS-1	HAL/CRIS/Region (seconds)	ROS - CRSOCSR + 2 Sec	3.25	355,048	1.48	1,291,197			YES
D.1.3.6.1	OSS-1	COFFI/Region (seconds)	RNS - OASISBIG + 2 Sec	4.89	11,479,423	0.93	49,894			YES
D.1.3.6.2	OSS-1	COFFI/Region (seconds)	ROS - OASISBIG + 2 Sec	4.43	440,381	0.93	49,894			YES
D.1.3.7.1	OSS-1	PSIMS/ORB/Region (seconds)	RNS - OASISBIG + 2 Sec	4.89	11,479,423	0.04	100,083			YES
D.1.3.7.2	OSS-1	PSIMS/ORB/Region (seconds)	ROS - OASISBIG + 2 Sec	4.43	440,381	0.04	100,083			YES

Average Response Interval - CLEC (TAG) (BST Measure Includes Additional 2 Seconds)

D.1.4.1.1	OSS-1	RSAG, by TN/Region (seconds)	RNS - RSAG, by TN + 2 Sec	3.07	3,242,632	1.65	229,679			YES
D.1.4.1.2	OSS-1	RSAG, by TN/Region (seconds)	ROS - RSAG, by TN + 2 Sec	3.14	4,525	1.65	229,679			YES
D.1.4.2.1	OSS-1	RSAG, by ADDR/Region (seconds)	RNS - RSAG, by ADDR + 2 Sec	3.21	9,469,095	1.81	45,390			YES
D.1.4.2.2	OSS-1	RSAG, by ADDR/Region (seconds)	ROS - RSAG, by ADDR + 2 Sec	4.96	509,554	1.81	45,390			YES
D.1.4.3.1	OSS-1	ATLAS - MLH/Region (seconds)	Diagnostic							Diagnostic
D.1.4.3.2	OSS-1	ATLAS - MLH/Region (seconds)	Diagnostic							Diagnostic
D.1.4.4.1	OSS-1	ATLAS - DID/Region (seconds)	Diagnostic			0.99	2			Diagnostic
D.1.4.4.2	OSS-1	ATLAS - DID/Region (seconds)	Diagnostic			0.99	2			Diagnostic
D.1.4.5.1	OSS-1	ATLAS - TN/Region (seconds)	RNS - ATLAS - TN + 2 Sec	3.30	937,185	1.95	5,672			YES
D.1.4.5.2	OSS-1	ATLAS - TN/Region (seconds)	ROS - ATLAS - TN + 2 Sec	2.70	178,644	1.95	5,672			YES
D.1.4.6.1	OSS-1	DSAP/Region (seconds)	RNS - DSAP + 2 Sec	2.92	1,740,226	2.05	79,727			YES
D.1.4.6.2	OSS-1	DSAP/Region (seconds)	ROS - DSAP + 2 Sec	2.62	209,174	2.05	79,727			YES
D.1.4.7.1	OSS-1	HAL/CRIS/Region (seconds)	RNS - CRSACCTS + 2 Sec	3.68	5,154,749	2.46	160,872			YES
D.1.4.7.2	OSS-1	HAL/CRIS/Region (seconds)	ROS - CRSOCSR + 2 Sec	3.25	355,048	2.46	160,872			YES
D.1.4.8.1	OSS-1	CRSEINT/Region(seconds)	RNS - CRSACCTS + 2 sec	This data not applicable after 5-1-2001, see D.1.4.7.1						
D.1.4.8.2	OSS-1	CRSEINT/Region(seconds)	ROS - CRSOCSR + 2 sec	This data not applicable after 5-1-2001, see D.1.4.7.2						
D.1.4.9.1	OSS-1	CRSECSRL/Region(seconds)	RNS - CRSACCTS + 2 sec	This data not applicable after 7-1-2001, see D.1.4.7.1						
D.1.4.9.2	OSS-1	CRSECSRL/Region(seconds)	ROS - CRSOCSR + 2 sec	This data not applicable after 7-1-2001, see D.1.4.7.2						

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		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Operations Support Systems - Maintenance and Repair										
% Interface Availability - BST										
D.2.1.1	OSS-3 TAFI/Region(%)	>= 99.5%	100.00%							YES
% Interface Availability - CLEC										
D.2.2.1	OSS-3 CLEC TAFI/Region(%)	>= 99.5%			100.00%					YES
D.2.2.2	OSS-3 ECTA/Region(%)	>= 99.5%			99.52%					YES
% Interface Availability - BST & CLEC										
D.2.3.1	OSS-3 CRIS/Region(%)	>= 99.5%			99.98%					YES
D.2.3.2	OSS-3 LMOS HOST/Region(%)	>= 99.5%			99.97%					YES
D.2.3.3	OSS-3 LNP/Region(%)	>= 99.5%			100.00%					YES
D.2.3.4	OSS-3 MARCH/Region(%)	>= 99.5%			99.96%					YES
D.2.3.5	OSS-3 OSPCM/Region(%)	>= 99.5%			100.00%					YES
D.2.3.6	OSS-3 Predictor/Region(%)	>= 99.5%			100.00%					YES
D.2.3.7	OSS-3 SOCS/Region(%)	>= 99.5%			99.98%					YES
Average Response Interval										
D.2.4.1.1	OSS-4 CRIS/Region(%) <= 4 Seconds	Parity w Retail	95.01%	1,700,672	94.31%	104,309		0.00069	10.1579	NO
D.2.4.1.2	OSS-4 CRIS/Region(%) <= 10 Seconds	Parity w Retail	98.75%	1,700,672	99.14%	104,309		0.00035	-10.9687	YES
D.2.4.1.3	OSS-4 CRIS/Region(%) > 10 Seconds	Parity w Retail	1.25%	1,700,672	0.86%	104,309		0.00035	10.9687	YES
D.2.4.2.1	OSS-4 DLETH/Region(%) <= 4 Seconds	Parity w Retail	8.98%	50,353	9.84%	874		0.00975	-0.8830	YES
D.2.4.2.2	OSS-4 DLETH/Region(%) <= 10 Seconds	Parity w Retail	80.11%	50,353	85.70%	874		0.01362	-4.1054	YES
D.2.4.2.3	OSS-4 DLETH/Region(%) > 10 Seconds	Parity w Retail	19.89%	50,353	14.30%	874		0.01362	4.1054	YES
D.2.4.3.1	OSS-4 DLR/Region(%) <= 4 Seconds	Parity w Retail	5.48%	34,853	17.14%	40,374		0.00166	-70.0169	YES
D.2.4.3.2	OSS-4 DLR/Region(%) <= 10 Seconds	Parity w Retail	84.21%	34,853	92.52%	40,374		0.00267	-31.1732	YES
D.2.4.3.3	OSS-4 DLR/Region(%) > 10 Seconds	Parity w Retail	15.79%	34,853	7.48%	40,374		0.00267	31.1732	YES
D.2.4.4.1	OSS-4 LMOS/Region(%) <= 4 Seconds	Parity w Retail	99.61%	1,700,641	98.08%	105,666		0.00020	77.3774	NO
D.2.4.4.2	OSS-4 LMOS/Region(%) <= 10 Seconds	Parity w Retail	99.79%	1,700,641	99.45%	105,666		0.00015	22.6894	NO
D.2.4.4.3	OSS-4 LMOS/Region(%) > 10 Seconds	Parity w Retail	0.21%	1,700,641	0.55%	105,666		0.00015	-22.6894	NO
D.2.4.5.1	OSS-4 LMOSupd/Region(%) <= 4 Seconds	Parity w Retail	98.15%	1,240,024	94.12%	61,378		0.00056	72.4764	NO
D.2.4.5.2	OSS-4 LMOSupd/Region(%) <= 10 Seconds	Parity w Retail	99.82%	1,240,024	96.69%	61,378		0.00018	176.4999	NO
D.2.4.5.3	OSS-4 LMOSupd/Region(%) > 10 Seconds	Parity w Retail	0.18%	1,240,024	3.31%	61,378		0.00018	-176.4999	NO
D.2.4.6.1	OSS-4 LNP/Region(%) <= 4 Seconds	Parity w Retail	99.67%	119,274	99.52%	5,860		0.00076	1.9612	NO
D.2.4.6.2	OSS-4 LNP/Region(%) <= 10 Seconds	Parity w Retail	99.84%	119,274	99.90%	5,860		0.00053	-1.0275	YES
D.2.4.6.3	OSS-4 LNP/Region(%) > 10 Seconds	Parity w Retail	0.16%	119,274	0.10%	5,860		0.00053	1.0275	YES
D.2.4.7.1	OSS-4 MARCH/Region(%) <= 4 Seconds	Parity w Retail	29.62%	7,599	28.03%	585		0.01959	0.8106	YES
D.2.4.7.2	OSS-4 MARCH/Region(%) <= 10 Seconds	Parity w Retail	29.62%	7,599	28.03%	585		0.01959	0.8106	YES
D.2.4.7.3	OSS-4 MARCH/Region(%) > 10 Seconds	Parity w Retail	70.38%	7,599	71.97%	585		0.01959	-0.8106	YES
D.2.4.8.1	OSS-4 OSPCM/Region(%) <= 4 Seconds	Parity w Retail	43.13%	6,611	35.00%	100		0.04990	1.6283	YES
D.2.4.8.2	OSS-4 OSPCM/Region(%) <= 10 Seconds	Parity w Retail	95.90%	6,611	94.00%	100		0.01998	0.9515	YES
D.2.4.8.3	OSS-4 OSPCM/Region(%) > 10 Seconds	Parity w Retail	4.10%	6,611	6.00%	100		0.01998	-0.9515	YES
D.2.4.9.1	OSS-4 Predictor/Region(%) <= 4 Seconds	Parity w Retail	18.54%	76,137	23.02%	5,448		0.00545	-8.2149	YES
D.2.4.9.2	OSS-4 Predictor/Region(%) <= 10 Seconds	Parity w Retail	18.54%	76,137	23.02%	5,448		0.00545	-8.2149	YES
D.2.4.9.3	OSS-4 Predictor/Region(%) > 10 Seconds	Parity w Retail	81.46%	76,137	76.98%	5,448		0.00545	8.2149	YES
D.2.4.10.1	OSS-4 SOCS/Region(%) <= 4 Seconds	Parity w Retail	99.73%	249,254	99.74%	16,278		0.00042	-0.3229	YES
D.2.4.10.2	OSS-4 SOCS/Region(%) <= 10 Seconds	Parity w Retail	99.97%	249,254	99.97%	16,278		0.00013	0.2254	YES
D.2.4.10.3	OSS-4 SOCS/Region(%) > 10 Seconds	Parity w Retail	0.03%	249,254	0.03%	16,278		0.00013	-0.2254	YES
D.2.4.11.1	OSS-4 NIW/Region(%) <= 4 Seconds	Parity w Retail	72.73%	69,645	71.22%	3,912		0.00732	2.0683	NO
D.2.4.11.2	OSS-4 NIW/Region(%) <= 10 Seconds	Parity w Retail	99.43%	69,645	99.64%	3,912		0.00123	-1.6866	YES
D.2.4.11.3	OSS-4 NIW/Region(%) > 10 Seconds	Parity w Retail	0.57%	69,645	0.36%	3,912		0.00123	1.6866	YES

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		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Collocation - Collocation										
Average Response Time										
E.1.1.1	C-1	Virtual/TN (calendar days)	<= 20 days		5	1				YES
E.1.1.2	C-1	Physical Caged/TN (calendar days)	<= 30 days							
E.1.1.3	C-1	Physical Cageless/TN (calendar days)	<= 30 days							
Average Arrangement Time										
E.1.2.1	C-2	Virtual-Ordinary/TN (calendar days)	<= 50 days							
E.1.2.2	C-2	Virtual-Extraordinary/TN (calendar days)	<= 75 days							
E.1.2.3	C-2	Physical Caged-Ordinary/TN (calendar days)	<= 90 days							
E.1.2.4	C-2	Physical Cageless-Ordinary/TN (calendar days)	<= 30 days							
E.1.2.5	C-2	Physical Cageless-Extraordinary/TN (calendar days)	<= 90 days							
% Due Dates Missed										
E.1.3.1	C-3	Virtual/TN (%)	< 5% missed							
E.1.3.2	C-3	Physical/TN (%)	< 5% missed							

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		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
General - Flow Through										
% Flow Through Service Requests										
F.1.1.1	O-3	Summary/Region(%)	Diagnostic		85.49%	290,922				Diagnostic
F.1.1.2	O-3	Aggregate/Region(%)	Diagnostic		85.49%	290,922				Diagnostic
F.1.1.3	O-3	Residence/Region(%)	>= 95%		89.40%	205,200				NO
F.1.1.4	O-3	Business/Region(%)	>= 90%		70.17%	7,750				NO
F.1.1.5	O-3	UNE/Region(%)	>= 85%		76.74%	77,972				NO
% Flow Through Service Requests - Achieved										
F.1.2.1	O-3	Summary/Region(%)	Diagnostic		75.89%	327,736				Diagnostic
F.1.2.2	O-3	Aggregate/Region(%)	Diagnostic		75.89%	327,736				Diagnostic
F.1.2.3	O-3	Residence/Region(%)	Diagnostic		82.01%	223,685				Diagnostic
F.1.2.4	O-3	Business/Region(%)	Diagnostic		48.45%	11,224				Diagnostic
F.1.2.5	O-3	UNE/Region(%)	Diagnostic		64.46%	92,827				Diagnostic
% Flow Through Service Requests - LNP										
F.1.3.1	O-3	Summary/Region(%)	>= 85%		89.09%	8,738				YES
F.1.3.2	O-3	Aggregate/Region(%)	>= 85%		89.09%	8,738				YES
F.1.3.3	O-3	Residence/Region(%)	Diagnostic							Diagnostic
F.1.3.4	O-3	Business/Region(%)	Diagnostic							Diagnostic
General - Pre-Ordering										
Loop Makeup Inquiry (Manual)										
F.2.1	PO-1	Loops/TN(%)	>= 95% w in 3 bus days		100.00%	4				YES
Loop Makeup Inquiry (Electronic)										
F.2.2	PO-2	Loops/TN(%)	>= 95% w in 1 min		93.54%	387				NO
General - Ordering										
Service Inquiry with Firm Order										
F.3.1.1	O-10	xDSL (ADSL, HDSL and UCL)/TN(%)	>= 95% w in 5 bus days		94.00%	50				NO
F.3.1.2	O-10	Local Interoffice Transport/TN(%)	>= 95% w in 5 bus days							
General - Ordering										
Average Speed of Answer										
F.4.1	O-12	Region(seconds)	Parity w Retail	148.68	7,044,446	20.48	45,635			YES
General - Maintenance Center										
Average Answer Time										
F.5.1	M&R-6	Region(seconds)	Parity w Retail	42.30	2,266,972	26.98	90,236			YES
General - Operator Services (Toll)										
Average Speed to Answer										
F.6.1	OS-1	TN(seconds)	PBD		5.84					PBD
% Answered in 10 seconds										
F.6.2	OS-2	TN (%)	PBD		77.60%					PBD
General - Directory Assistance										
Average Speed to Answer										
F.7.1	DA-1	TN(seconds)	PBD		4.85					PBD
% Answered in 10 seconds										

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		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
F.7.2	DA-2 TN (%)	PBD			84.30%					PBD
General - E911										
F.8.1	Mean Interval E-3 TN(hours)	PBD			1.69	2,032				PBD
F.8.2	% Accuracy E-2 TN(%)	PBD			93.71%	228,840				PBD
F.8.3	% Timeliness E-1 TN(%)	PBD			100.00%	2,032				PBD
General - Billing										
F.9.1	Usage Data Delivery Accuracy B-3 Region(%)	Parity w Retail	99.81%	5,319	100.00%	19,326		0.00067	-2.8029	YES
F.9.2	Usage Data Delivery Timeliness B-5 Region(%)	Parity w Retail	98.72%	34,666	99.33%	288,233,354		0.00060	-10.1553	YES
F.9.3	Usage Data Delivery Completeness B-4 Region(%)	Parity w Retail	99.62%	34,666	99.80%	288,233,354		0.00033	-5.4681	YES
F.9.4	Mean Time to Deliver Usage B-6 Region(days)	Parity w Retail	3.44	34,666	2.64	288,233,354				YES
F.9.5.1	Recurring Charge Completeness B-7 Resale/TN(%)	Parity w Retail	66.74%	\$9,190,371	97.50%	\$147,036		0.00215	-143.2463	YES
F.9.5.2	B-7 UNE/TN(%)	>= 90%			97.92%	\$123,595				YES
F.9.5.3	B-7 Interconnection/TN(%)	>= 90%			40.78%	\$15,996				NO
F.9.6.1	Non-Recurring Charge Completeness B-8 Resale/TN(%)	Parity w Retail	85.75%	\$11,442,154	97.57%	\$306,589		0.00169	-69.7710	YES
F.9.6.2	B-8 UNE/TN(%)	>= 90%			97.53%	\$442,353				YES
F.9.6.3	B-8 Interconnection/TN(%)	>= 90%			91.84%	\$50,528				YES
General - Change Management										
F.10.1	% Software Release Notices Sent On Time CM-1 TN(%)	>= 95% w in 30 days			50.00%	2				NO
F.10.2	Average Software Release Notice Delay Days CM-2 TN(average)	>= 22 days prior to release			-6	1				NO
F.10.3	% Change Management Documentation Sent On Time CM-3A TN(%)	>= 95% w in 30 days			100.00%	3				YES
F.10.4	% Change Management Documentation (Defects, Corrections, etc.) Sent On Time CM-3B TN(%)	>= 95% w in 5 days								
F.10.5	Average Documentation Release Delay Days CM-4 TN(average)	>= 22 days prior to release								
F.10.6	% CLEC Interface Outages Sent within 15 Minutes CM-5 TN(%)	>= 97% w in 15 min			100.00%	22				YES
General - New Business Requests										
F.11.1	% New Business Requests Processed within 30 Business Days BFR-1 Region(%)	>= 90% w in 30 bus days			100.00%	1				YES
F.11.2.1	% Quotes Provided within X Business Days BFR-2A Region(%)	>= 90% w in 10 bus days								
F.11.2.2	BFR-2B Region(%)	>= 90% w in 30 bus days								
F.11.2.3	BFR-2C Region(%)	>= 90% w in 60 bus days								

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Tennessee, October 2001			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
General - Ordering											
Acknowledgement Message Timeliness											
F.12.1.1	O-1	EDI/Region(%)	>= 95% w in 30 min			99.93%	87,896				YES
F.12.1.2	O-1	TAG/Region(%)		>= 95% w in 30 min			100.00%	195,248			
Acknowledgement Message Completeness											
F.12.2.1	O-2	EDI/Region(%)	100%			99.98%	87,896				NO
F.12.2.2	O-2	TAG/Region(%)	100%			100.00%	195,248				NO
General - Database Updates											
Average Database Update Interval											
F.13.1.1	D-1	LIDB/TN(hours)	PBD	0.70	22	0.70	22				PBD
F.13.1.2	D-1	Directory Listings/TN(hours)	PBD	0.09	27	0.09	27				PBD
F.13.1.3	D-1	Directory Assistance/TN(hours)	PBD	4.50	27	3.48	27				PBD
% Update Accuracy											
F.13.2.1	D-2	LIDB/TN(%)	>= 95%			98.42%	253				YES
F.13.2.2	D-2	Directory Listings/TN(%)	>= 95%			96.65%	358				YES
F.13.2.3	D-2	Directory Assistance/TN(%)	>= 95%			100.00%	270				YES
% NXXs / LRNs Loaded by LERG Effective Date											
F.13.3	D-3	Region(%)	100%			93.75%	48				NO
General - Network Outage Notification											
Mean Time to Notify CLEC of Major Network Outages											
F.14.1	M&R-7	Region (minutes)	Parity w Retail	189	2	168	2				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
% Completions w/o Notice or < 24 hours (Resale)											
A.2.24.1.1	P-6	Residence/Dispatch/TN (%)	Diagnostic			100.00%	425				Diagnostic
A.2.24.1.2	P-6	Residence/Non-Dispatch/TN (%)	Diagnostic			100.00%	9,599				Diagnostic
A.2.24.2.1	P-6	Business/Dispatch/TN (%)	Diagnostic			100.00%	43				Diagnostic
A.2.24.2.2	P-6	Business/Non-Dispatch/TN (%)	Diagnostic			100.00%	461				Diagnostic
A.2.24.3.1	P-6	Design (Specials)/Dispatch/TN (%)	Diagnostic			100.00%	5				Diagnostic
A.2.24.3.2	P-6	Design (Specials)/Non-Dispatch/TN (%)	Diagnostic			100.00%	6				Diagnostic
A.2.24.4.1	P-6	PBX/Dispatch/TN (%)	Diagnostic			100.00%	1				Diagnostic
A.2.24.4.2	P-6	PBX/Non-Dispatch/TN (%)	Diagnostic			100.00%	5				Diagnostic
A.2.24.5.1	P-6	Centrex/Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.24.5.2	P-6	Centrex/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.24.6.1	P-6	ISDN/Dispatch/TN (%)	Diagnostic			100.00%	3				Diagnostic
A.2.24.6.2	P-6	ISDN/Non-Dispatch/TN (%)	Diagnostic			100.00%	6				Diagnostic
% Completions w/o Notice or < 24 hours (UNE)											
B.2.32.1.1	P-6	Switch Ports/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.1.2	P-6	Switch Ports/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.2.1	P-6	Local Interoffice Transport/Dispatch/TN (%)	Diagnostic			100.00%	2				Diagnostic
B.2.32.2.2	P-6	Local Interoffice Transport/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.3.1	P-6	Loop + Port Combinations/Dispatch/TN (%)	Diagnostic			100.00%	190				Diagnostic
B.2.32.3.2	P-6	Loop + Port Combinations/Non-Dispatch/TN (%)	Diagnostic			100.00%	3,219				Diagnostic
B.2.32.4.1	P-6	Combo Other/Dispatch/TN (%)	Diagnostic			100.00%	2				Diagnostic
B.2.32.4.2	P-6	Combo Other/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.5.1	P-6	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	Diagnostic			100.00%	74				Diagnostic
B.2.32.5.2	P-6	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.6.1	P-6	UNE ISDN/Dispatch/TN (%)	Diagnostic			100.00%	57				Diagnostic
B.2.32.6.2	P-6	UNE ISDN/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.7.1	P-6	Line Sharing/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.7.2	P-6	Line Sharing/Non-Dispatch/TN (%)	Diagnostic			100.00%	8				Diagnostic
B.2.32.8.1	P-6	2W Analog Loop Design/Dispatch/TN (%)	Diagnostic			100.00%	42				Diagnostic
B.2.32.8.2	P-6	2W Analog Loop Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.9.1	P-6	2W Analog Loop Non-Design/Dispatch/TN (%)	Diagnostic			100.00%	1				Diagnostic
B.2.32.9.2	P-6	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.10.1	P-6	2W Analog Loop w/INP Design/Dispatch/TN (%)	Diagnostic			100.00%	1				Diagnostic
B.2.32.10.2	P-6	2W Analog Loop w/INP Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.11.1	P-6	2W Analog Loop w/INP Non-Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.11.2	P-6	2W Analog Loop w/INP Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.12.1	P-6	2W Analog Loop w/LNP Design/Dispatch/TN (%)	Diagnostic			100.00%	121				Diagnostic
B.2.32.12.2	P-6	2W Analog Loop w/LNP Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.13.1	P-6	2W Analog Loop w/LNP Non-Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.13.2	P-6	2W Analog Loop w/LNP Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.14.1	P-6	Other Design/Dispatch/TN (%)	Diagnostic			100.00%	114				Diagnostic
B.2.32.14.2	P-6	Other Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic

B.2.32.15.	P-6	Other Non-Design/Dispatch/TN (%)	Diagnostic			100.00%	6				Diagnostic
B.2.32.15.	P-6	Other Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.16.	P-6	INP (Standalone)/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.16.	P-6	INP (Standalone)/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.17.	P-6	LNP (Standalone)/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.17.	P-6	LNP (Standalone)/Non-Dispatch/TN (%)	Diagnostic			100.00%	55				Diagnostic
B.2.32.18.	P-6	Digital Loop < DS1/Dispatch/TN (%)	Diagnostic			100.00%	122				Diagnostic
B.2.32.18.	P-6	Digital Loop < DS1/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.32.19.	P-6	Digital Loop >= DS1/Dispatch/TN (%)	Diagnostic			100.00%	112				Diagnostic
B.2.32.19.	P-6	Digital Loop >= DS1/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
% Completions w/o Notice or < 24 hours (LIT)											
C.2.10.1	P-6	Local Interconnection Trunks/Dispatch/TN (%)	Diagnostic			100.00%	9				Diagnostic
C.2.10.2	P-6	Local Interconnection Trunks/Non-Dispatch/TN (%)	Diagnostic								Diagnostic

BellSouth Monthly State Summary
Tennessee, October 2001
(Georgia Format)

		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Collocation - Collocation										
Average Response Time										
E.1.1.1	C-1	Virtual/TN (calendar days)	<= 20 days		5	1				YES
E.1.1.2	C-1	Physical/TN (calendar days)	<= 30 days							
Average Arrangement Time										
E.1.2.1	C-2	Virtual/TN (calendar days)	<= 50 days							
E.1.2.2	C-2	Virtual (Extraordinary)/TN (calendar days)	<= 75 days							
E.1.2.3	C-2	Physical Caged/TN (calendar days)	<= 90 days							
E.1.2.4	C-2	Physical Cageless/TN (calendar days)	<= 60 days							
E.1.2.5	C-2	Physical Cageless (Extraordinary)/TN (calendar days)	<= 90 days							
% Due Dates Missed										
E.1.3.1	C-3	Virtual/TN (%)	< 5% missed							
E.1.3.2	C-3	Physical/TN (%)	< 5% missed							

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (SUMMARY)
REPORT PERIOD: 10/01/2001 - 10/31/2001

Exhibit AJV-3
Attachment 2E

		PERCENT ACHIEVED FLOW-THROUGH	PERCENT FLOW THROUGH
CLEC AGGREGATE			
REGION ALL SERVICES		75.89%	85.49%
		FLOW-THROUGH %	
BST AGGREGATE			
REGION			
- RETAIL RESIDENCE		94.00%	
- RETAIL BUSINESS*		TBD	
*NOTE: BellSouth is reinstituting the reporting of business retail flow through as directed by the Georgia Public Service Commission. BellSouth currently has no way to measure flow through for the Regional Operating System (ROS) interface used by business retail. BellSouth retail reports capture all business service requests submitted from all sources, including manually. BellSouth has initiated the development of an accurate report and will reflect this measure as soon as its development is complete			

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 10/01/2001 - 10/31/2001Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
						LESOG										
		Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
1		0	484	0	484	396	53	8	27	17	15	2	10	2.38%	37.04%	40.00%
2		0	18	0	18	4	0	1	13	5	5	0	8	47.06%	61.54%	61.54%
3		0	130	0	130	75	19	0	36	11	7	4	25	23.36%	69.44%	78.13%
4		0	8	0	8	5	1	0	2	0	0	0	2	28.57%	100.00%	100.00%
5		0	15	0	15	6	0	2	7	6	6	0	1	7.69%	14.29%	14.29%
6		0	214	0	214	168	14	2	30	13	5	8	17	8.95%	56.67%	77.27%
7		0	104	0	104	78	6	1	19	7	3	4	12	12.90%	63.16%	80.00%
8		0	75	0	75	2	4	0	69	13	10	3	56	82.35%	81.16%	84.85%
9		0	7	0	7	3	2	0	2	1	0	1	1	25.00%	50.00%	100.00%
10		0	580	0	580	244	139	7	190	156	97	59	34	9.07%	17.89%	25.95%
11		0	13	0	13	3	1	0	9	6	2	4	3	37.50%	33.33%	60.00%
12		0	43	0	43	0	18	1	24	3	2	1	21	91.30%	87.50%	91.30%
13		0	5562	0	5562	75	1094	1	4392	1075	871	204	3317	77.81%	75.52%	79.20%
14		0	8618	0	8618	154	1383	1	7080	2013	1610	403	5067	74.18%	71.57%	75.89%
15		0	2285	0	2285	331	286	31	1637	655	442	213	982	55.95%	59.99%	68.96%
16		0	2	0	2	0	0	0	2	1	0	1	1	100.00%	50.00%	100.00%
17		0	50	0	50	12	11	0	27	18	6	12	9	33.33%	33.33%	60.00%
18		0	3313	0	3313	63	479	2	2769	738	605	133	2031	75.25%	73.35%	77.05%
19		0	24	0	24	1	6	2	15	10	2	8	5	62.50%	33.33%	71.43%
20		0	3	0	3	0	0	0	3	3	1	2	0	0.00%	0.00%	0.00%
21		0	14	0	14	1	2	0	11	5	2	3	6	66.67%	54.55%	75.00%
22		0	38219	0	38219	2404	4557	63	31195	8618	5934	2684	22577	73.03%	72.37%	79.19%
23		0	1019	0	1019	24	162	1	832	182	72	110	650	87.13%	78.13%	90.03%
24		0	8281	0	8281	20	2480	0	5781	2443	226	2217	3338	93.14%	57.74%	93.66%
25		0	172	0	172	33	13	2	124	120	80	40	4	3.42%	3.23%	4.76%
26		0	33	0	33	3	14	0	16	15	9	6	1	7.69%	6.25%	10.00%
27		0	5	0	5	1	0	0	4	4	0	4	0	0.00%	0.00%	0.00%
28		0	68	0	68	9	17	1	41	24	18	6	17	38.64%	41.46%	48.57%
29		0	609	0	609	155	73	8	373	227	169	58	146	31.06%	39.14%	46.35%
30		0	1	0	1	0	0	0	1	1	0	1	0	0.00%	0.00%	0.00%
31		0	1004	0	1004	54	142	3	805	351	288	63	454	57.04%	56.40%	61.19%
32		0	2183	0	2183	161	207	0	1815	313	246	67	1502	78.68%	82.75%	85.93%
33		0	1509	0	1509	209	216	4	1080	407	54	353	673	71.90%	62.31%	92.57%
34		0	2	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
35		0	4	0	4	0	0	0	4	4	0	4	0	0.00%	0.00%	0.00%
36		0	315	0	315	11	54	4	246	115	86	29	131	57.46%	53.25%	60.37%
37		0	1	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 10/01/2001 - 10/31/2001Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
						LESOG										
		Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
38		0	20	0	20	0	18	0	2	0	0	0	2	100.00%	100.00%	100.00%
39		0	49	0	49	5	1	6	37	22	13	9	15	45.45%	40.54%	53.57%
40		0	621	0	621	299	71	20	231	120	76	44	111	22.84%	48.05%	59.36%
41		0	105	0	105	37	12	1	55	31	22	9	24	28.92%	43.64%	52.17%
42		0	1	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
43		0	102	0	102	19	12	0	71	19	6	13	52	67.53%	73.24%	89.66%
44		0	1875	0	1875	119	247	0	1509	916	350	566	593	55.84%	39.30%	62.88%
45		0	15	0	15	2	4	0	9	5	1	4	4	57.14%	44.44%	80.00%
46		0	18	0	18	1	2	0	15	8	6	2	7	50.00%	46.67%	53.85%
47		0	25	0	25	5	2	0	18	13	5	8	5	33.33%	27.78%	50.00%
48		0	188	0	188	12	33	0	143	93	49	44	50	45.05%	34.97%	50.51%
49		0	53	0	53	3	8	0	42	22	19	3	20	47.62%	47.62%	51.28%
50		0	16	0	16	0	1	0	15	8	5	3	7	58.33%	46.67%	58.33%
51		0	8	0	8	1	1	0	6	2	1	1	4	66.67%	66.67%	80.00%
52		0	0	31	31	7	1	1	22	6	6	0	16	55.17%	72.73%	72.73%
53		0	0	647	647	112	91	3	441	161	144	17	280	52.24%	63.49%	66.04%
54		0	0	55	55	14	0	1	40	15	15	0	25	46.30%	62.50%	62.50%
55		0	0	181	181	22	8	1	150	65	50	15	85	54.14%	56.67%	62.96%
56		0	0	436	436	64	29	4	339	108	91	17	231	59.84%	68.14%	71.74%
57		0	0	314	314	73	36	1	204	44	26	18	160	61.78%	78.43%	86.02%
58		0	0	7	7	0	2	0	5	1	0	1	4	100.00%	80.00%	100.00%
59		0	0	1009	1009	35	107	0	867	36	24	12	831	93.37%	95.85%	97.19%
60		0	0	10	10	3	2	0	5	3	3	0	2	25.00%	40.00%	40.00%
61		0	0	17	17	0	13	0	4	0	0	0	4	100.00%	100.00%	100.00%
62		0	0	2361	2361	358	256	27	1720	631	513	118	1089	55.56%	63.31%	67.98%
63		0	0	1215	1215	191	156	6	862	327	266	61	535	53.93%	62.06%	66.79%
64		0	0	2049	2049	396	266	64	1323	485	378	107	838	51.99%	63.34%	68.91%
65		0	0	1013	1013	178	138	12	685	286	239	47	399	48.90%	58.25%	62.54%
66		0	0	1178	1178	185	142	32	819	332	274	58	487	51.48%	59.46%	63.99%
67		0	0	66	66	8	15	1	42	17	16	1	25	51.02%	59.52%	60.98%
68		0	0	203	203	2	8	0	193	1	0	1	192	98.97%	99.48%	100.00%
69		0	0	75	75	40	3	0	32	5	4	1	27	38.03%	84.38%	87.10%
70		0	0	8	8	2	3	0	3	1	0	1	2	50.00%	66.67%	100.00%
71		0	0	12	12	2	4	0	6	4	2	2	2	33.33%	33.33%	50.00%
72		0	0	1	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
73		0	0	578	578	3	24	0	551	2	2	0	549	99.10%	99.64%	99.64%
74		0	0	1564	1564	493	17	115	939	408	361	47	531	38.34%	56.55%	59.53%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 10/01/2001 - 10/31/2001Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
						LESOG										
		Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
75		0	0	138	138	22	25	0	91	29	9	20	62	66.67%	68.13%	87.32%
76		0	0	46	46	11	7	0	28	6	3	3	22	61.11%	78.57%	88.00%
77		0	0	20	20	3	3	2	12	2	2	0	10	66.67%	83.33%	83.33%
78		0	0	28	28	4	11	0	13	0	0	0	13	76.47%	100.00%	100.00%
79		0	0	15	15	1	4	0	10	1	1	0	9	81.82%	90.00%	90.00%
80		0	0	35	35	12	8	1	14	4	3	1	10	40.00%	71.43%	76.92%
81		0	0	25	25	3	1	0	21	5	3	2	16	72.73%	76.19%	84.21%
82		0	0	790	790	8	43	2	737	27	20	7	710	96.21%	96.34%	97.26%
83		0	0	2037	2037	72	50	16	1899	401	344	57	1498	78.27%	78.88%	81.32%
84		0	0	226	226	119	34	0	73	61	36	25	12	7.19%	16.44%	25.00%
85		0	0	6	6	0	3	0	3	0	0	0	3	100.00%	100.00%	100.00%
86		0	0	110	110	25	14	2	69	32	19	13	37	45.68%	53.62%	66.07%
87		0	0	13	13	6	1	0	6	0	0	0	6	50.00%	100.00%	100.00%
88		0	0	3	3	0	3	0	0	0	0	0	0	0.00%	0.00%	0.00%
89		0	0	112	112	3	22	0	87	45	16	29	42	68.85%	48.28%	72.41%
90		0	0	2	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
91		0	0	20	20	2	3	1	14	5	3	2	9	64.29%	64.29%	75.00%
92		0	0	131	131	16	17	2	96	45	22	23	51	57.30%	53.13%	69.86%
93		0	0	489	489	180	49	6	254	101	48	53	153	40.16%	60.24%	76.12%
94		0	0	122	122	46	46	0	30	17	11	6	13	18.57%	43.33%	54.17%
95		0	0	139	139	50	25	2	62	34	24	10	28	27.45%	45.16%	53.85%
96		0	0	190	190	33	52	4	101	51	33	18	50	43.10%	49.50%	60.24%
97		0	0	56	56	29	5	0	22	3	3	0	19	37.25%	86.36%	86.36%
98		0	0	43	43	27	5	0	11	3	2	1	8	21.62%	72.73%	80.00%
99		0	0	85	85	23	13	2	47	32	6	26	15	34.09%	31.91%	71.43%
100		0	0	4319	4319	15	621	34	3649	1594	848	746	2055	70.42%	56.32%	70.79%
101		0	0	16	16	1	1	0	14	0	0	0	14	93.33%	100.00%	100.00%
102		0	0	3	3	2	0	0	1	0	0	0	1	33.33%	100.00%	100.00%
103		0	0	6	6	2	4	0	0	0	0	0	0	0.00%	0.00%	0.00%
104		0	0	26	26	1	2	4	19	2	1	1	17	89.47%	89.47%	94.44%
105		0	0	480	480	42	32	15	391	90	52	38	301	76.20%	76.98%	85.27%
106		0	0	25	25	0	15	0	10	4	0	4	6	100.00%	60.00%	100.00%
107		0	0	81	81	0	39	0	42	4	3	1	38	92.68%	90.48%	92.68%
108		0	0	46	46	1	1	0	44	1	0	1	43	97.73%	97.73%	100.00%
109		0	0	10268	10268	79	378	11	9800	248	200	48	9552	97.16%	97.47%	97.95%
110		0	0	10	10	9	0	0	1	0	0	0	1	10.00%	100.00%	100.00%
111		0	0	87	87	17	27	3	40	17	10	7	23	46.00%	57.50%	69.70%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 10/01/2001 - 10/31/2001Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
						LESOG										
		Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
112		0	0	283	283	6	7	25	245	176	144	32	69	31.51%	28.16%	32.39%
113		0	0	34	34	3	12	1	18	15	1	14	3	42.86%	16.67%	75.00%
114		0	0	10	10	8	0	0	2	2	0	2	0	0.00%	0.00%	0.00%
115		0	0	96	96	0	33	0	63	1	1	0	62	98.41%	98.41%	98.41%
116		0	0	1	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
117		0	0	8	8	0	3	0	5	0	0	0	5	100.00%	100.00%	100.00%
118		0	0	573	573	3	71	0	499	10	9	1	489	97.60%	98.00%	98.19%
119		0	0	1483	1483	163	104	10	1206	237	172	65	969	74.31%	80.35%	84.93%
120		0	0	1208	1208	17	56	0	1135	13	9	4	1122	97.74%	98.85%	99.20%
121		0	0	233	233	2	36	0	195	0	0	0	195	98.98%	100.00%	100.00%
122		0	0	16412	16412	1457	4268	165	10522	3616	2204	1412	6906	65.35%	65.63%	75.81%
123		0	0	885	885	378	202	17	288	68	27	41	220	35.20%	76.39%	89.07%
124		0	0	1	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
125		649	0	0	649	18	31	0	600	50	37	13	550	90.91%	91.67%	93.70%
126		15	0	0	15	2	2	0	11	1	1	0	10	76.92%	90.91%	90.91%
127		1940	0	0	1940	205	73	4	1658	105	88	17	1553	84.13%	93.67%	94.64%
128		21	0	0	21	8	1	0	12	3	3	0	9	45.00%	75.00%	75.00%
129		741	0	0	741	79	44	4	614	109	75	34	505	76.63%	82.25%	87.07%
130		134	0	0	134	4	7	3	120	27	19	8	93	80.17%	77.50%	83.04%
131		266	0	0	266	35	20	5	206	51	30	21	155	70.45%	75.24%	83.78%
132		832	0	0	832	87	59	14	672	139	96	43	533	74.44%	79.32%	84.74%
133		379	0	0	379	77	61	0	241	41	23	18	200	66.67%	82.99%	89.69%
134		33	0	0	33	2	1	2	28	10	5	5	18	72.00%	64.29%	78.26%
135		173	0	0	173	24	15	0	134	29	26	3	105	67.74%	78.36%	80.15%
136		64	0	0	64	7	3	0	54	13	9	4	41	71.93%	75.93%	82.00%
137		104	0	0	104	6	15	0	83	35	26	9	48	60.00%	57.83%	64.86%
138		160	0	0	160	5	7	3	145	29	6	23	116	91.34%	80.00%	95.08%
139		29	0	0	29	3	0	0	26	6	5	1	20	71.43%	76.92%	80.00%
140		26	0	0	26	2	0	0	24	14	9	5	10	47.62%	41.67%	52.63%
141		51	0	0	51	1	1	3	46	14	9	5	32	76.19%	69.57%	78.05%
142		73	0	0	73	2	3	8	60	53	44	9	7	13.21%	11.67%	13.73%
143		109	0	0	109	22	17	1	69	51	21	30	18	29.51%	26.09%	46.15%
144		70	0	0	70	5	4	0	61	31	9	22	30	68.18%	49.18%	76.92%
145		27	0	0	27	5	7	0	15	5	5	0	10	50.00%	66.67%	66.67%
146		149	0	0	149	39	7	2	101	24	14	10	77	59.23%	76.24%	84.62%
147		3	0	0	3	0	0	0	3	2	2	0	1	33.33%	33.33%	33.33%
148		15	0	0	15	0	10	0	5	1	1	0	4	80.00%	80.00%	80.00%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 10/01/2001 - 10/31/2001Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
						LESOG										
		Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
149		2	0	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
150		3	0	0	3	0	1	0	2	1	1	0	1	50.00%	50.00%	50.00%
151		36	0	0	36	8	4	1	23	15	9	6	8	32.00%	34.78%	47.06%
152		586	0	0	586	62	57	9	458	103	93	10	355	69.61%	77.51%	79.24%
153		79	0	0	79	6	7	1	65	28	13	15	37	66.07%	56.92%	74.00%
154		63	0	0	63	8	24	0	31	16	9	7	15	46.88%	48.39%	62.50%
155		70	0	0	70	14	18	1	37	6	6	0	31	60.78%	83.78%	83.78%
156		47	0	0	47	0	12	3	32	18	13	5	14	51.85%	43.75%	51.85%
157		27	0	0	27	4	5	0	18	2	2	0	16	72.73%	88.89%	88.89%
158		2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
159		47	0	0	47	7	5	1	34	16	8	8	18	54.55%	52.94%	69.23%
160		208	0	0	208	39	7	1	161	29	25	4	132	67.35%	81.99%	84.08%
161		642	0	0	642	90	42	0	510	23	22	1	487	81.30%	95.49%	95.68%
162		103	0	0	103	5	19	0	79	15	9	6	64	82.05%	81.01%	87.67%
163		606	0	0	606	26	46	2	532	73	66	7	459	83.30%	86.28%	87.43%
164		516	0	0	516	61	13	1	441	23	16	7	418	84.44%	94.78%	96.31%
165		538	0	0	538	81	39	4	414	55	45	10	359	74.02%	86.71%	88.86%
166		617	0	0	617	32	33	3	549	49	44	5	500	86.81%	91.07%	91.91%
167		199	0	0	199	7	7	3	182	18	13	5	164	89.13%	90.11%	92.66%
168		215	0	0	215	34	19	0	162	14	12	2	148	76.29%	91.36%	92.50%
169		2449	0	0	2449	286	119	13	2031	218	170	48	1813	79.90%	89.27%	91.43%
170		366	0	0	366	43	24	7	292	38	31	7	254	77.44%	86.99%	89.12%
171		214	0	0	214	1	4	0	209	9	9	0	200	95.24%	95.69%	95.69%
172		169	0	0	169	16	7	0	146	6	5	1	140	86.96%	95.89%	96.55%
173		1859	0	0	1859	123	91	1	1644	100	88	12	1544	87.98%	93.92%	94.61%
174		280	0	0	280	65	24	3	188	25	13	12	163	67.63%	86.70%	92.61%
175		226	0	0	226	22	9	2	193	28	22	6	165	78.95%	85.49%	88.24%
176		70	0	0	70	5	7	1	57	14	4	10	43	82.69%	75.44%	91.49%
177		2067	0	0	2067	368	300	17	1382	477	404	73	905	53.97%	65.48%	69.14%
178		14	0	0	14	4	5	0	5	4	2	2	1	14.29%	20.00%	33.33%
179		13	0	0	13	1	2	0	10	1	1	0	9	81.82%	90.00%	90.00%
180		13	0	0	13	1	2	0	10	3	2	1	7	70.00%	70.00%	77.78%
181		1003	0	0	1003	160	49	4	790	36	31	5	754	79.79%	95.44%	96.05%
182		300	0	0	300	32	20	1	247	9	6	3	238	86.23%	96.36%	97.54%
183		78	0	0	78	13	9	2	54	22	15	7	32	53.33%	59.26%	68.09%
184		22	0	0	22	1	1	0	20	11	9	2	9	47.37%	45.00%	50.00%
185		11	0	0	11	0	2	0	9	1	1	0	8	88.89%	88.89%	88.89%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 10/01/2001 - 10/31/2001Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
						LESOG										
		Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
186		69	0	0	69	8	5	1	55	11	7	4	44	74.58%	80.00%	86.27%
187		7	0	0	7	0	3	1	3	3	3	0	0	0.00%	0.00%	0.00%
188		14	0	0	14	0	0	0	14	0	0	0	14	100.00%	100.00%	100.00%
189		18	0	0	18	0	4	0	14	0	0	0	14	100.00%	100.00%	100.00%
190		13	0	0	13	0	7	0	6	2	2	0	4	66.67%	66.67%	66.67%
191		10	0	0	10	0	3	0	7	1	1	0	6	85.71%	85.71%	85.71%
192		13	0	0	13	0	2	0	11	0	0	0	11	100.00%	100.00%	100.00%
193		6	0	0	6	2	3	0	1	0	0	0	1	33.33%	100.00%	100.00%
194		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
195		3	0	0	3	1	0	0	2	0	0	0	2	66.67%	100.00%	100.00%
196		31232	0	0	31232	2660	2564	60	25948	1720	1481	239	24228	85.40%	93.37%	94.24%
197		18	0	0	18	1	1	0	16	2	1	1	14	87.50%	87.50%	93.33%
198		93	0	0	93	7	8	0	78	7	6	1	71	84.52%	91.03%	92.21%
199		1491	0	0	1491	665	110	15	701	168	127	41	533	40.23%	76.03%	80.76%
200		691	0	0	691	96	91	16	488	186	131	55	302	57.09%	61.89%	69.75%
201		70	0	0	70	2	1	1	66	10	6	4	56	87.50%	84.85%	90.32%
202		100	0	0	100	11	4	0	85	4	2	2	81	86.17%	95.29%	97.59%
203		11	0	0	11	0	1	0	10	9	5	4	1	16.67%	10.00%	16.67%
204		159	0	0	159	24	64	3	68	27	9	18	41	55.41%	60.29%	82.00%
205		4773	0	0	4773	488	483	9	3793	400	315	85	3393	80.86%	89.45%	91.50%
206		578	0	0	578	14	23	2	539	21	17	4	518	94.35%	96.10%	96.82%
207		28	0	0	28	0	2	1	25	22	13	9	3	18.75%	12.00%	18.75%
208		2	0	0	2	1	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
209		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
210		3654	0	0	3654	122	105	12	3415	196	141	55	3219	92.45%	94.26%	95.80%
211		10071	0	0	10071	281	396	19	9375	377	310	67	8998	93.84%	95.98%	96.67%
212		2761	0	0	2761	146	256	6	2353	177	139	38	2176	88.42%	92.48%	94.00%
213		1252	0	0	1252	84	110	3	1055	51	36	15	1004	89.32%	95.17%	96.54%
214		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
215		202	0	0	202	5	16	0	181	11	7	4	170	93.41%	93.92%	96.05%
216		354	0	0	354	15	27	2	310	32	17	15	278	89.68%	89.68%	94.24%
217		139	0	0	139	26	8	3	102	27	19	8	75	62.50%	73.53%	79.79%
218		6	0	0	6	2	0	1	3	0	0	0	3	60.00%	100.00%	100.00%
219		663	0	0	663	165	65	7	426	143	107	36	283	50.99%	66.43%	72.56%
220		106	0	0	106	39	7	0	60	18	13	5	42	44.68%	70.00%	76.36%
221		3	0	0	3	0	0	1	2	2	1	1	0	0.00%	0.00%	0.00%
222		577	0	0	577	32	81	1	463	37	33	4	426	86.76%	92.01%	92.81%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 10/01/2001 - 10/31/2001Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
						LESOG										
		Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
223		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
224		33	0	0	33	4	4	0	25	3	3	0	22	75.86%	88.00%	88.00%
225		2	0	0	2	0	1	0	1	1	0	1	0	0.00%	0.00%	0.00%
226		8	0	0	8	0	0	1	7	3	3	0	4	57.14%	57.14%	57.14%
227		332	0	0	332	0	17	0	315	25	23	2	290	92.65%	92.06%	92.65%
228		6	0	0	6	0	3	0	3	2	2	0	1	33.33%	33.33%	33.33%
229		38	0	0	38	7	0	0	31	4	3	1	27	72.97%	87.10%	90.00%
230		36	0	0	36	3	2	1	30	5	2	3	25	83.33%	83.33%	92.59%
231		193	0	0	193	14	31	1	147	14	11	3	133	84.18%	90.48%	92.36%
232		267	0	0	267	64	18	0	185	60	40	20	125	54.59%	67.57%	75.76%
233		88	0	0	88	4	5	0	79	12	9	3	67	83.75%	84.81%	88.16%
234		109	0	0	109	8	13	4	84	44	25	19	40	54.79%	47.62%	61.54%
235		187	0	0	187	5	18	16	148	118	75	43	30	27.27%	20.27%	28.57%
236		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
237		14	0	0	14	1	0	0	13	1	1	0	12	85.71%	92.31%	92.31%
238		370	0	0	370	41	25	5	299	44	39	5	255	76.12%	85.28%	86.73%
239		3158	0	0	3158	192	192	23	2751	529	340	189	2222	80.68%	80.77%	86.73%
240		168	0	0	168	38	26	3	101	18	14	4	83	61.48%	82.18%	85.57%
241		378	0	0	378	21	42	1	314	23	14	9	291	89.26%	92.68%	95.41%
242		494	0	0	494	43	45	0	406	21	18	3	385	86.32%	94.83%	95.53%
243		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
244		13	0	0	13	0	4	0	9	0	0	0	9	100.00%	100.00%	100.00%
245		377	0	0	377	8	50	4	315	128	93	35	187	64.93%	59.37%	66.79%
246		510	0	0	510	36	33	0	441	22	20	2	419	88.21%	95.01%	95.44%
247		11	0	0	11	2	2	0	7	3	3	0	4	44.44%	57.14%	57.14%
248		14	0	0	14	0	2	0	12	0	0	0	12	100.00%	100.00%	100.00%
249		7920	0	0	7920	489	564	12	6855	862	646	216	5993	84.08%	87.43%	90.27%
250		2	0	0	2	0	0	0	2	2	0	2	0	0.00%	0.00%	0.00%
251		12	0	0	12	0	11	0	1	0	0	0	1	100.00%	100.00%	100.00%
252		3013	0	0	3013	277	212	15	2509	269	238	31	2240	81.31%	89.28%	90.40%
253		25	0	0	25	2	1	0	22	0	0	0	22	91.67%	100.00%	100.00%
254		41	0	0	41	9	2	0	30	2	1	1	28	73.68%	93.33%	96.55%
255		7	0	0	7	0	0	0	7	0	0	0	7	100.00%	100.00%	100.00%
256		34	0	0	34	7	6	0	21	4	3	1	17	62.96%	80.95%	85.00%
257		9	0	0	9	4	0	0	5	0	0	0	5	55.56%	100.00%	100.00%
258		60	0	0	60	14	4	0	42	6	4	2	36	66.67%	85.71%	90.00%
259		14	0	0	14	1	1	0	12	0	0	0	12	92.31%	100.00%	100.00%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 10/01/2001 - 10/31/2001Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
						LESOG										
		Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
260		38	0	0	38	6	1	0	31	1	0	1	30	83.33%	96.77%	100.00%
261		121	0	0	121	43	7	0	71	20	14	6	51	47.22%	71.83%	78.46%
262		496	0	0	496	35	17	2	442	27	21	6	415	88.11%	93.89%	95.18%
263		1498	0	0	1498	244	104	8	1142	64	48	16	1078	78.69%	94.40%	95.74%
264		205	0	0	205	33	31	2	139	26	20	6	113	68.07%	81.29%	84.96%
265		192	0	0	192	14	29	1	148	19	15	4	129	81.65%	87.16%	89.58%
266		253	0	0	253	44	10	4	195	63	50	13	132	58.41%	67.69%	72.53%
267		24	0	0	24	0	8	0	16	0	0	0	16	100.00%	100.00%	100.00%
268		40	0	0	40	2	3	3	32	14	12	2	18	56.25%	56.25%	60.00%
269		560	0	0	560	380	11	0	169	9	7	2	160	29.25%	94.67%	95.81%
270		907	0	0	907	693	42	1	171	22	5	17	149	17.59%	87.13%	96.75%
271		997	0	0	997	764	11	1	221	18	5	13	203	20.88%	91.86%	97.60%
272		234	0	0	234	9	13	2	210	15	13	2	195	89.86%	92.86%	93.75%
273		1887	0	0	1887	139	108	7	1633	96	69	27	1537	88.08%	94.12%	95.70%
274		68	0	0	68	8	7	2	51	12	9	3	39	69.64%	76.47%	81.25%
275		816	0	0	816	80	28	0	708	41	35	6	667	85.29%	94.21%	95.01%
276		859	0	0	859	71	121	1	666	36	26	10	630	86.66%	94.59%	96.04%
277		2347	0	0	2347	226	239	10	1872	136	121	15	1736	83.34%	92.74%	93.48%
278		410	0	0	410	22	17	0	371	24	17	7	347	89.90%	93.53%	95.33%
279		802	0	0	802	85	91	0	626	46	34	12	580	82.98%	92.65%	94.46%
280		170	0	0	170	2	20	0	148	37	27	10	111	79.29%	75.00%	80.43%
281		118	0	0	118	10	5	0	103	5	5	0	98	86.73%	95.15%	95.15%
282		2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
283		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
284		34	0	0	34	4	1	1	28	14	7	7	14	56.00%	50.00%	66.67%
285		511	0	0	511	67	111	2	331	86	56	30	245	66.58%	74.02%	81.40%
286		1724	0	0	1724	175	53	4	1492	98	78	20	1394	84.64%	93.43%	94.70%
287		35	0	0	35	0	3	1	31	3	2	1	28	93.33%	90.32%	93.33%
288		1469	0	0	1469	106	93	8	1262	65	43	22	1197	88.93%	94.85%	96.53%
289		105	0	0	105	13	15	1	76	11	10	1	65	73.86%	85.53%	86.67%
290		540	0	0	540	64	44	7	425	58	52	6	367	75.98%	86.35%	87.59%
291		229	0	0	229	19	14	0	196	12	6	6	184	88.04%	93.88%	96.84%
292		1048	0	0	1048	143	49	2	854	62	48	14	792	80.57%	92.74%	94.29%
293		123	0	0	123	13	20	5	85	46	34	12	39	45.35%	45.88%	53.42%
294		3114	0	0	3114	343	247	11	2513	144	110	34	2369	83.95%	94.27%	95.56%
295		62	0	0	62	13	15	1	33	15	2	13	18	54.55%	54.55%	90.00%
296		19	0	0	19	0	7	0	12	0	0	0	12	100.00%	100.00%	100.00%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 10/01/2001 - 10/31/2001Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
						LESOG										
		Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
297		17	0	0	17	1	0	0	16	1	1	0	15	88.24%	93.75%	93.75%
298		13	0	0	13	0	6	0	7	2	1	1	5	83.33%	71.43%	83.33%
299		22	0	0	22	11	4	0	7	3	3	0	4	22.22%	57.14%	57.14%
300		28	0	0	28	1	6	0	21	4	1	3	17	89.47%	80.95%	94.44%
301		113	0	0	113	6	4	0	103	18	10	8	85	84.16%	82.52%	89.47%
302		817	0	0	817	88	35	3	691	98	89	9	593	77.01%	85.82%	86.95%
303		125	0	0	125	16	1	0	108	5	4	1	103	83.74%	95.37%	96.26%
304		113	0	0	113	72	22	0	19	0	0	0	19	20.88%	100.00%	100.00%
305		7	0	0	7	2	1	1	3	2	0	2	1	33.33%	33.33%	100.00%
306		87	0	0	87	1	16	0	70	5	4	1	65	92.86%	92.86%	94.20%
307		42	0	0	42	1	4	1	36	3	1	2	33	94.29%	91.67%	97.06%
308		508	0	0	508	70	39	3	396	43	37	6	353	76.74%	89.14%	90.51%
309		167	0	0	167	26	31	2	108	7	4	3	101	77.10%	93.52%	96.19%
310		2079	0	0	2079	229	234	4	1612	231	180	51	1381	77.15%	85.67%	88.47%
311		19	0	0	19	0	1	0	18	3	3	0	15	83.33%	83.33%	83.33%
312		14	0	0	14	2	2	0	10	6	3	3	4	44.44%	40.00%	57.14%
313		3288	0	0	3288	257	403	8	2620	137	108	29	2483	87.18%	94.77%	95.83%
314		5251	0	0	5251	873	450	61	3867	797	620	177	3070	67.28%	79.39%	83.20%
315		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
316		7	0	0	7	0	1	0	6	1	0	1	5	100.00%	83.33%	100.00%
317		12204	0	0	12204	767	548	9	10880	446	362	84	10434	90.24%	95.90%	96.65%
318		139	0	0	139	22	4	1	112	10	7	3	102	77.86%	91.07%	93.58%
319		106	0	0	106	32	8	0	66	21	16	5	45	48.39%	68.18%	73.77%
320		179	0	0	179	20	51	1	107	7	4	3	100	80.65%	93.46%	96.15%
321		47	0	0	47	15	4	0	28	17	8	9	11	32.35%	39.29%	57.89%
322		12	0	0	12	0	0	2	10	6	1	5	4	80.00%	40.00%	80.00%
323		52	0	0	52	5	12	2	33	10	6	4	23	67.65%	69.70%	79.31%
324		1427	0	0	1427	125	181	12	1109	346	260	86	763	66.46%	68.80%	74.58%
325		6	0	0	6	6	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
326		16	0	0	16	0	0	0	16	1	1	0	15	93.75%	93.75%	93.75%
327		2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
328		17	0	0	17	3	0	0	14	5	2	3	9	64.29%	64.29%	81.82%
329		32	0	0	32	4	2	0	26	6	4	2	20	71.43%	76.92%	83.33%
330		5	0	0	5	0	0	0	5	3	3	0	2	40.00%	40.00%	40.00%
331		3	0	0	3	0	0	0	3	2	2	0	1	33.33%	33.33%	33.33%
332		128	0	0	128	25	15	2	86	21	14	7	65	62.50%	75.58%	82.28%
333		1781	0	0	1781	249	251	2	1279	139	89	50	1140	77.13%	89.13%	92.76%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 10/01/2001 - 10/31/2001Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
						LESOG										
		Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
334		2440	0	0	2440	219	199	30	1992	342	229	113	1650	78.65%	82.83%	87.81%
335		363	0	0	363	41	39	3	280	40	22	18	240	79.21%	85.71%	91.60%
336		49	0	0	49	0	25	0	24	2	2	0	22	91.67%	91.67%	91.67%
337		389	0	0	389	61	17	1	310	18	15	3	292	79.35%	94.19%	95.11%
338		103	0	0	103	8	18	0	77	18	13	5	59	73.75%	76.62%	81.94%
339		68	0	0	68	31	17	0	20	2	2	0	18	35.29%	90.00%	90.00%
340		77	0	0	77	13	27	0	37	20	20	0	17	34.00%	45.95%	45.95%
341		2	0	0	2	0	1	0	1	1	1	0	0	0.00%	0.00%	0.00%
342		132	0	0	132	19	24	1	88	33	16	17	55	61.11%	62.50%	77.46%
343		8	0	0	8	0	0	0	8	0	0	0	8	100.00%	100.00%	100.00%
344		5	0	0	5	0	0	0	5	4	2	2	1	33.33%	20.00%	33.33%
345		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
346		7	0	0	7	1	2	0	4	1	1	0	3	60.00%	75.00%	75.00%
347		79	0	0	79	3	2	0	74	5	3	2	69	92.00%	93.24%	95.83%
348		706	0	0	706	44	37	9	616	380	326	54	236	38.94%	38.31%	41.99%
349		42	0	0	42	7	0	6	29	11	4	7	18	62.07%	62.07%	81.82%
350		200	0	0	200	2	26	0	172	8	8	0	164	94.25%	95.35%	95.35%
351		37	0	0	37	3	15	0	19	2	1	1	17	80.95%	89.47%	94.44%
352		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
353		52	0	0	52	4	10	1	37	6	5	1	31	77.50%	83.78%	86.11%
354		684	0	0	684	56	81	2	545	41	30	11	504	85.42%	92.48%	94.38%
355		141	0	0	141	16	17	1	107	39	23	16	68	63.55%	63.55%	74.73%
356		23	0	0	23	18	0	1	4	2	1	1	2	9.52%	50.00%	66.67%
357		73	0	0	73	6	6	0	61	8	6	2	53	81.54%	86.89%	89.83%
358		125	0	0	125	43	12	4	66	34	22	12	32	32.99%	48.48%	59.26%
359		55	0	0	55	34	5	0	16	4	4	0	12	24.00%	75.00%	75.00%
360		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
361		142	0	0	142	32	14	2	94	36	35	1	58	46.40%	61.70%	62.37%
362		15	0	0	15	4	2	0	9	3	2	1	6	50.00%	66.67%	75.00%
363		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
364		17	0	0	17	4	4	0	9	0	0	0	9	69.23%	100.00%	100.00%
365		61	0	0	61	10	8	0	43	7	4	3	36	72.00%	83.72%	90.00%
366		31	0	0	31	3	3	1	24	3	3	0	21	77.78%	87.50%	87.50%
367		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
368		403	0	0	403	138	39	16	210	114	94	20	96	29.27%	45.71%	50.53%
369		2067	0	0	2067	183	168	31	1685	565	396	169	1120	65.92%	66.47%	73.88%
370		3518	0	0	3518	362	442	30	2684	821	582	239	1863	66.37%	69.41%	76.20%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 10/01/2001 - 10/31/2001Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
						LESOG										
		Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
371		78	0	0	78	0	16	0	62	9	6	3	53	89.83%	85.48%	89.83%
372		1478	0	0	1478	270	253	17	938	521	378	143	417	39.15%	44.46%	52.45%
373		4	0	0	4	0	4	0	0	0	0	0	0	0.00%	0.00%	0.00%
374		440	0	0	440	81	47	1	311	78	49	29	233	64.19%	74.92%	82.62%
375		1746	0	0	1746	342	112	11	1281	397	305	92	884	57.74%	69.01%	74.35%
376		9	0	0	9	0	3	0	6	6	2	4	0	0.00%	0.00%	0.00%
377		25	0	0	25	0	6	0	19	0	0	0	19	100.00%	100.00%	100.00%
378		154	0	0	154	35	13	2	104	29	24	5	75	55.97%	72.12%	75.76%
379		1552	0	0	1552	217	138	13	1184	388	304	84	796	60.44%	67.23%	72.36%
380		36	0	0	36	22	2	1	11	3	3	0	8	24.24%	72.73%	72.73%
381		361	0	0	361	44	58	2	257	103	61	42	154	59.46%	59.92%	71.63%
382		13	0	0	13	0	2	0	11	0	0	0	11	100.00%	100.00%	100.00%
383		3658	0	0	3658	287	149	30	3192	427	325	102	2765	81.88%	86.62%	89.48%
384		668	0	0	668	26	25	0	617	41	30	11	576	91.14%	93.35%	95.05%
385		90	0	0	90	11	5	0	74	13	9	4	61	75.31%	82.43%	87.14%
386		9	0	0	9	1	3	0	5	3	2	1	2	40.00%	40.00%	50.00%
387		38	0	0	38	21	4	0	13	3	3	0	10	29.41%	76.92%	76.92%
388		1746	0	0	1746	93	89	9	1555	358	269	89	1197	76.78%	76.98%	81.65%
389		1127	0	0	1127	84	112	3	928	79	73	6	849	84.39%	91.49%	92.08%
390		4	0	0	4	0	0	0	4	1	1	0	3	75.00%	75.00%	75.00%
391		22	0	0	22	6	8	0	8	3	2	1	5	38.46%	62.50%	71.43%
392		295	0	0	295	45	15	0	235	23	12	11	212	78.81%	90.21%	94.64%
393		114	0	0	114	14	10	0	90	36	33	3	54	53.47%	60.00%	62.07%
394		2840	0	0	2840	226	186	12	2416	204	137	67	2212	85.90%	91.56%	94.17%
395		112	0	0	112	17	9	1	85	28	18	10	57	61.96%	67.06%	76.00%
396		360	0	0	360	32	46	6	276	35	25	10	241	80.87%	87.32%	90.60%
397		65	0	0	65	11	14	0	40	9	3	6	31	68.89%	77.50%	91.18%
398		435	0	0	435	6	9	1	419	52	44	8	367	88.01%	87.59%	89.29%
399		339	0	0	339	45	12	0	282	20	16	4	262	81.11%	92.91%	94.24%
400		823	0	0	823	141	107	4	571	78	60	18	493	71.04%	86.34%	89.15%
401		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
402		233	0	0	233	29	8	3	193	27	19	8	166	77.57%	86.01%	89.73%
403		620	0	0	620	104	14	0	502	23	20	3	479	79.44%	95.42%	95.99%
404		25	0	0	25	4	2	0	19	7	4	3	12	60.00%	63.16%	75.00%
405		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
406		60	0	0	60	13	10	1	36	0	0	0	36	73.47%	100.00%	100.00%
407		850	0	0	850	61	69	1	719	53	46	7	666	86.16%	92.63%	93.54%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 10/01/2001 - 10/31/2001Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
						LESOG										
		Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
408		79	0	0	79	21	12	1	45	6	6	0	39	59.09%	86.67%	86.67%
409		241	0	0	241	24	6	1	210	28	21	7	182	80.18%	86.67%	89.66%
410		54	0	0	54	2	18	1	33	11	2	9	22	84.62%	66.67%	91.67%
411		493	0	0	493	26	47	5	415	80	47	33	335	82.11%	80.72%	87.70%
412		416	0	0	416	26	40	48	302	214	174	40	88	30.56%	29.14%	33.59%
413		18	0	0	18	0	3	0	15	4	0	4	11	100.00%	73.33%	100.00%
414		46	0	0	46	3	2	0	41	9	8	1	32	74.42%	78.05%	80.00%
415		120	0	0	120	11	13	0	96	9	8	1	87	82.08%	90.63%	91.58%
416		878	0	0	878	83	61	1	733	97	75	22	636	80.10%	86.77%	89.45%
417		86	0	0	86	13	13	0	60	36	27	9	24	37.50%	40.00%	47.06%
418		14	0	0	14	1	5	1	7	4	2	2	3	50.00%	42.86%	60.00%
419		547	0	0	547	33	47	1	466	74	51	23	392	82.35%	84.12%	88.49%
420		1354	0	0	1354	112	127	5	1110	63	50	13	1047	86.60%	94.32%	95.44%
421		375	0	0	375	63	52	12	248	110	87	23	138	47.92%	55.65%	61.33%
422		38	0	0	38	3	19	2	14	10	6	4	4	30.77%	28.57%	40.00%
423		1802	0	0	1802	254	42	17	1489	352	318	34	1137	66.53%	76.36%	78.14%
424		141	0	0	141	16	16	0	109	43	35	8	66	56.41%	60.55%	65.35%
425		65	0	0	65	20	5	2	38	11	6	5	27	50.94%	71.05%	81.82%
426		6	0	0	6	0	2	0	4	3	3	0	1	25.00%	25.00%	25.00%
427		43	0	0	43	5	6	0	32	4	3	1	28	77.78%	87.50%	90.32%
428		32	0	0	32	11	2	0	19	18	2	16	1	7.14%	5.26%	33.33%
429		23	0	0	23	13	4	0	6	4	2	2	2	11.76%	33.33%	50.00%
430		408	0	0	408	56	22	1	329	20	7	13	309	83.06%	93.92%	97.78%
431		130	0	0	130	20	78	1	31	11	5	6	20	44.44%	64.52%	80.00%
432		58958	0	0	58958	4866	13676	445	39971	11023	7983	3040	28948	69.26%	72.42%	78.38%
433		454	0	0	454	30	56	11	357	116	99	17	241	65.14%	67.51%	70.88%
434		38	0	0	38	1	7	1	29	6	4	2	23	82.14%	79.31%	85.19%
435		49	0	0	49	2	6	0	41	13	12	1	28	66.67%	68.29%	70.00%
436		769	0	0	769	66	53	8	642	146	118	28	496	72.94%	77.26%	80.78%
437		18	0	0	18	3	1	1	13	4	4	0	9	56.25%	69.23%	69.23%
438		48	0	0	48	2	3	4	39	4	1	3	35	92.11%	89.74%	97.22%
439		20	0	0	20	4	2	0	14	2	2	0	12	66.67%	85.71%	85.71%
440		41	0	0	41	4	5	0	32	8	6	2	24	70.59%	75.00%	80.00%
441		314	0	0	314	4	9	3	298	23	20	3	275	91.97%	92.28%	93.22%
442		19	0	0	19	3	0	0	16	1	1	0	15	78.95%	93.75%	93.75%
443		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
444		429	0	0	429	76	47	4	302	113	83	30	189	54.31%	62.58%	69.49%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 10/01/2001 - 10/31/2001Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
						LESOG										
		Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
445		3	0	0	3	0	0	0	3	0	0	0	3	100.00%	100.00%	100.00%
446		110	0	0	110	7	4	1	98	5	3	2	93	90.29%	94.90%	96.88%
447		3	0	0	3	0	0	0	3	3	3	0	0	0.00%	0.00%	0.00%
448		677	0	0	677	111	68	5	493	96	57	39	397	70.27%	80.53%	87.44%
449		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
450		23	0	0	23	2	7	0	14	1	1	0	13	81.25%	92.86%	92.86%
451		508	0	0	508	42	9	2	455	27	13	14	428	88.61%	94.07%	97.05%
452		312	0	0	312	37	5	1	269	19	16	3	250	82.51%	92.94%	93.98%
453		561	0	0	561	35	20	5	501	36	28	8	465	88.07%	92.81%	94.32%
454		325	0	0	325	49	34	2	240	52	34	18	188	69.37%	78.33%	84.68%
455		162	0	0	162	29	5	0	128	9	8	1	119	76.28%	92.97%	93.70%
456		1802	0	0	1802	239	164	13	1386	189	150	39	1197	75.47%	86.36%	88.86%
457		322	0	0	322	52	39	6	225	74	61	13	151	57.20%	67.11%	71.23%
458		26	0	0	26	1	5	0	20	0	0	0	20	95.24%	100.00%	100.00%
459		116	0	0	116	17	6	2	91	28	26	2	63	59.43%	69.23%	70.79%
460		8	0	0	8	0	3	0	5	1	1	0	4	80.00%	80.00%	80.00%
461		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
462		2372	0	0	2372	120	243	15	1994	265	222	43	1729	83.49%	86.71%	88.62%
463		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
464		333	0	0	333	20	26	0	287	29	24	5	258	85.43%	89.90%	91.49%
465		61	0	0	61	5	12	5	39	15	10	5	24	61.54%	61.54%	70.59%
466		366	0	0	366	13	37	0	316	33	21	12	283	89.27%	89.56%	93.09%
467		96	0	0	96	17	15	3	61	15	11	4	46	62.16%	75.41%	80.70%
468		41	0	0	41	16	1	0	24	5	3	2	19	50.00%	79.17%	86.36%
469		2125	0	0	2125	34	135	3	1953	204	118	86	1749	92.00%	89.55%	93.68%
470		1438	0	0	1438	144	15	2	1277	44	34	10	1233	87.38%	96.55%	97.32%
471		42	0	0	42	2	8	0	32	11	4	7	21	77.78%	65.63%	84.00%
472		483	0	0	483	27	35	1	420	16	11	5	404	91.40%	96.19%	97.35%
473		1233	0	0	1233	119	137	9	968	185	124	61	783	76.32%	80.89%	86.33%
474		4	0	0	4	1	0	0	3	2	0	2	1	50.00%	33.33%	100.00%
475		32	0	0	32	7	1	0	24	6	4	2	18	62.07%	75.00%	81.82%
476		16	0	0	16	2	3	0	11	7	4	3	4	40.00%	36.36%	50.00%
477		545	0	0	545	147	85	3	310	63	44	19	247	56.39%	79.68%	84.88%
478		58	0	0	58	9	8	1	40	19	4	15	21	61.76%	52.50%	84.00%
479		13	0	0	13	2	0	0	11	4	3	1	7	58.33%	63.64%	70.00%
480		153	0	0	153	0	36	0	117	2	2	0	115	98.29%	98.29%	98.29%
481		6	0	0	6	0	2	0	4	0	0	0	4	100.00%	100.00%	100.00%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 10/01/2001 - 10/31/2001

Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
						LESOG										
		Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
482		762	0	0	762	82	138	6	536	175	143	32	361	61.60%	67.35%	71.63%
483		61	0	0	61	11	11	1	38	14	8	6	24	55.81%	63.16%	75.00%
484		1489	0	0	1489	298	133	30	1028	366	217	149	662	56.24%	64.40%	75.31%
485		15	0	0	15	0	2	0	13	1	1	0	12	92.31%	92.31%	92.31%
486		7	0	0	7	0	0	0	7	4	4	0	3	42.86%	42.86%	42.86%
487		58	0	0	58	12	10	0	36	13	7	6	23	54.76%	63.89%	76.67%
488		47	0	0	47	11	8	1	27	6	3	3	21	60.00%	77.78%	87.50%
489		8	0	0	8	2	2	0	4	2	0	2	2	50.00%	50.00%	100.00%
490		21	0	0	21	7	3	0	11	4	2	2	7	43.75%	63.64%	77.78%
LENS Subtotal		265858	0	0	265858	26516	29946	1531	207865	32352	24078	8274	175513	77.62%	84.44%	87.94%
EDI Subtotal		0	78083	0	78083	5208	11866	172	60837	18839	11426	7413	41998	71.63%	69.03%	78.61%
TAG Subtotal		0	0	54505	54505	5090	7678	593	41144	9940	6703	3237	31204	72.57%	75.84%	82.32%
TOTAL INTERFACES		265858	78083	54505	398446	36814	49490	2296	309846	61131	42207	18924	248715	75.89%	80.27%	85.49%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
REPORT PERIOD: 10/01/2001 - 10/31/2001Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING								FLOWTHROUGH		
						LESOG										
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
1		0	75	0	75	2	4	0	69	13	10	3	56	82.35%	81.16%	84.85%
2		0	5562	0	5562	75	1094	1	4392	1075	871	204	3317	77.81%	75.52%	79.20%
3		0	8618	0	8618	154	1383	1	7080	2013	1610	403	5067	74.18%	71.57%	75.89%
4		0	131	0	131	8	26	0	97	37	19	18	60	68.97%	61.86%	75.95%
5		0	3313	0	3313	63	479	2	2769	738	605	133	2031	75.25%	73.35%	77.05%
6		0	3	0	3	0	0	0	3	3	1	2	0	0.00%	0.00%	0.00%
7		0	669	0	669	57	62	0	550	5	1	4	545	90.38%	99.09%	99.82%
8		0	1019	0	1019	24	162	1	832	182	72	110	650	87.13%	78.13%	90.03%
9		0	8280	0	8280	20	2480	0	5780	2443	226	2217	3337	93.13%	57.73%	93.66%
10		0	5	0	5	0	0	0	5	5	4	1	0	0.00%	0.00%	0.00%
11		0	14	0	14	0	3	0	11	1	1	0	10	90.91%	90.91%	90.91%
12		0	2183	0	2183	161	207	0	1815	313	246	67	1502	78.68%	82.75%	85.93%
13		0	965	0	965	2	170	0	793	312	19	293	481	95.82%	60.66%	96.20%
14		0	4	0	4	0	0	0	4	4	0	4	0	0.00%	0.00%	0.00%
15		0	1	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
16		0	1	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
17		0	8	0	8	0	1	0	7	2	0	2	5	100.00%	71.43%	100.00%
18		0	0	244	244	44	29	1	170	37	21	16	133	67.17%	78.24%	86.36%
19		0	0	1009	1009	35	107	0	867	36	24	12	831	93.37%	95.85%	97.19%
20		0	0	203	203	2	8	0	193	1	0	1	192	98.97%	99.48%	100.00%
21		0	0	63	63	39	0	0	24	3	3	0	21	33.33%	87.50%	87.50%
22		0	0	578	578	3	24	0	551	2	2	0	549	99.10%	99.64%	99.64%
23		0	0	25	25	3	1	0	21	5	3	2	16	72.73%	76.19%	84.21%
24		0	0	790	790	8	43	2	737	27	20	7	710	96.21%	96.34%	97.26%
25		0	0	2037	2037	72	50	16	1899	401	344	57	1498	78.27%	78.88%	81.32%
26		0	0	2	2	0	0	0	2	1	0	1	1	100.00%	50.00%	100.00%
27		0	0	1	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
28		0	0	3	3	3	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
29		0	0	4278	4278	15	608	34	3621	1582	840	742	2039	70.46%	56.31%	70.82%
30		0	0	10268	10268	79	378	11	9800	248	200	48	9552	97.16%	97.47%	97.95%
31		0	0	1	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
32		0	0	80	80	16	25	3	36	15	9	6	21	45.65%	58.33%	70.00%
33		0	0	140	140	0	2	0	138	76	74	2	62	45.59%	44.93%	45.59%
34		0	0	10	10	8	0	0	2	2	0	2	0	0.00%	0.00%	0.00%
35		0	0	573	573	3	71	0	499	10	9	1	489	97.60%	98.00%	98.19%
36		0	0	1208	1208	17	56	0	1135	13	9	4	1122	97.74%	98.85%	99.20%
37		0	0	1483	1483	163	104	10	1206	237	172	65	969	74.31%	80.35%	84.93%
38		0	0	233	233	2	36	0	195	0	0	0	195	98.98%	100.00%	100.00%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
REPORT PERIOD: 10/01/2001 - 10/31/2001Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING								FLOWTHROUGH		
						LESOG										
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
39		0	0	52	52	16	12	3	21	16	2	14	5	21.74%	23.81%	71.43%
40		0	0	745	745	312	176	12	245	44	24	20	201	37.43%	82.04%	89.33%
41		0	0	1	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
42		649	0	0	649	18	31	0	600	50	37	13	550	90.91%	91.67%	93.70%
43		167	0	0	167	16	7	0	144	5	4	1	139	87.42%	96.53%	97.20%
44		13	0	0	13	1	2	0	10	1	1	0	9	81.82%	90.00%	90.00%
45		15	0	0	15	2	2	0	11	1	1	0	10	76.92%	90.91%	90.91%
46		1939	0	0	1939	205	73	4	1657	104	87	17	1553	84.17%	93.72%	94.70%
47		5	0	0	5	0	2	1	2	0	0	0	2	100.00%	100.00%	100.00%
48		242	0	0	242	25	43	0	174	28	16	12	146	78.07%	83.91%	90.12%
49		54	0	0	54	0	1	0	53	15	9	6	38	80.85%	71.70%	80.85%
50		36	0	0	36	8	4	1	23	15	9	6	8	32.00%	34.78%	47.06%
51		328	0	0	328	36	36	2	254	40	35	5	214	75.09%	84.25%	85.94%
52		51	0	0	51	4	16	0	31	6	6	0	25	71.43%	80.65%	80.65%
53		2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
54		208	0	0	208	39	7	1	161	29	25	4	132	67.35%	81.99%	84.08%
55		642	0	0	642	90	42	0	510	23	22	1	487	81.30%	95.49%	95.68%
56		594	0	0	594	26	42	2	524	73	66	7	451	83.06%	86.07%	87.23%
57		516	0	0	516	61	13	1	441	23	16	7	418	84.44%	94.78%	96.31%
58		538	0	0	538	81	39	4	414	55	45	10	359	74.02%	86.71%	88.86%
59		617	0	0	617	32	33	3	549	49	44	5	500	86.81%	91.07%	91.91%
60		366	0	0	366	43	24	7	292	38	31	7	254	77.44%	86.99%	89.12%
61		199	0	0	199	7	7	3	182	18	13	5	164	89.13%	90.11%	92.66%
62		215	0	0	215	34	19	0	162	14	12	2	148	76.29%	91.36%	92.50%
63		2425	0	0	2425	282	116	13	2014	211	168	43	1803	80.03%	89.52%	91.48%
64		214	0	0	214	1	4	0	209	9	9	0	200	95.24%	95.69%	95.69%
65		1859	0	0	1859	123	91	1	1644	100	88	12	1544	87.98%	93.92%	94.61%
66		177	0	0	177	30	17	1	129	12	7	5	117	75.97%	90.70%	94.35%
67		226	0	0	226	22	9	2	193	28	22	6	165	78.95%	85.49%	88.24%
68		45	0	0	45	1	4	0	40	4	1	3	36	94.74%	90.00%	97.30%
69		13	0	0	13	1	2	0	10	3	2	1	7	70.00%	70.00%	77.78%
70		1001	0	0	1001	159	49	4	789	36	31	5	753	79.85%	95.44%	96.05%
71		298	0	0	298	32	20	1	245	9	6	3	236	86.13%	96.33%	97.52%
72		20	0	0	20	1	1	0	18	9	8	1	9	50.00%	50.00%	52.94%
73		3	0	0	3	1	0	0	2	0	0	0	2	66.67%	100.00%	100.00%
74		31232	0	0	31232	2660	2564	60	25948	1720	1481	239	24228	85.40%	93.37%	94.24%
75		18	0	0	18	1	1	0	16	2	1	1	14	87.50%	87.50%	93.33%
76		93	0	0	93	7	8	0	78	7	6	1	71	84.52%	91.03%	92.21%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
REPORT PERIOD: 10/01/2001 - 10/31/2001Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING								FLOWTHROUGH		
						LESOG										
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
77		7	0	0	7	0	5	0	2	0	0	0	2	100.00%	100.00%	100.00%
78		142	0	0	142	14	22	2	104	32	19	13	72	68.57%	69.23%	79.12%
79		70	0	0	70	2	1	1	66	10	6	4	56	87.50%	84.85%	90.32%
80		99	0	0	99	11	4	0	84	3	1	2	81	87.10%	96.43%	98.78%
81		134	0	0	134	10	61	3	60	23	7	16	37	68.52%	61.67%	84.09%
82		4773	0	0	4773	488	483	9	3793	400	315	85	3393	80.86%	89.45%	91.50%
83		578	0	0	578	14	23	2	539	21	17	4	518	94.35%	96.10%	96.82%
84		117	0	0	117	10	41	6	60	17	0	17	43	81.13%	71.67%	100.00%
85		10051	0	0	10051	280	387	16	9368	374	309	65	8994	93.85%	96.01%	96.68%
86		2761	0	0	2761	146	256	6	2353	177	139	38	2176	88.42%	92.48%	94.00%
87		1251	0	0	1251	83	110	3	1055	51	36	15	1004	89.40%	95.17%	96.54%
88		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
89		202	0	0	202	5	16	0	181	11	7	4	170	93.41%	93.92%	96.05%
90		354	0	0	354	15	27	2	310	32	17	15	278	89.68%	89.68%	94.24%
91		569	0	0	569	31	80	1	457	35	32	3	422	87.01%	92.34%	92.95%
92		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
93		33	0	0	33	4	4	0	25	3	3	0	22	75.86%	88.00%	88.00%
94		8	0	0	8	0	0	1	7	3	3	0	4	57.14%	57.14%	57.14%
95		38	0	0	38	7	0	0	31	4	3	1	27	72.97%	87.10%	90.00%
96		36	0	0	36	3	2	1	30	5	2	3	25	83.33%	83.33%	92.59%
97		34	0	0	34	0	2	0	32	9	4	5	23	85.19%	71.88%	85.19%
98		88	0	0	88	4	5	0	79	12	9	3	67	83.75%	84.81%	88.16%
99		7	0	0	7	0	4	0	3	1	1	0	2	66.67%	66.67%	66.67%
100		14	0	0	14	1	0	0	13	1	1	0	12	85.71%	92.31%	92.31%
101		367	0	0	367	40	24	5	298	43	38	5	255	76.58%	85.57%	87.03%
102		3158	0	0	3158	192	192	23	2751	529	340	189	2222	80.68%	80.77%	86.73%
103		8	0	0	8	0	3	0	5	0	0	0	5	100.00%	100.00%	100.00%
104		378	0	0	378	21	42	1	314	23	14	9	291	89.26%	92.68%	95.41%
105		494	0	0	494	43	45	0	406	21	18	3	385	86.32%	94.83%	95.53%
106		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
107		13	0	0	13	0	4	0	9	0	0	0	9	100.00%	100.00%	100.00%
108		509	0	0	509	36	33	0	440	22	20	2	418	88.19%	95.00%	95.43%
109		4	0	0	4	2	0	0	2	0	0	0	2	50.00%	100.00%	100.00%
110		14	0	0	14	0	2	0	12	0	0	0	12	100.00%	100.00%	100.00%
111		7920	0	0	7920	489	564	12	6855	862	646	216	5993	84.08%	87.43%	90.27%
112		3013	0	0	3013	277	212	15	2509	269	238	31	2240	81.31%	89.28%	90.40%
113		857	0	0	857	71	121	1	664	36	26	10	628	86.62%	94.58%	96.02%
114		410	0	0	410	22	17	0	371	24	17	7	347	89.90%	93.53%	95.33%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
REPORT PERIOD: 10/01/2001 - 10/31/2001Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING								FLOWTHROUGH		
						LESOG										
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
115		170	0	0	170	2	20	0	148	37	27	10	111	79.29%	75.00%	80.43%
116		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
117		34	0	0	34	3	3	0	28	3	3	0	25	80.65%	89.29%	89.29%
118		496	0	0	496	35	17	2	442	27	21	6	415	88.11%	93.89%	95.18%
119		1498	0	0	1498	244	104	8	1142	64	48	16	1078	78.69%	94.40%	95.74%
120		6	0	0	6	1	2	0	3	0	0	0	3	75.00%	100.00%	100.00%
121		109	0	0	109	4	16	1	88	5	4	1	83	91.21%	94.32%	95.40%
122		234	0	0	234	9	13	2	210	15	13	2	195	89.86%	92.86%	93.75%
123		1885	0	0	1885	139	108	6	1632	96	69	27	1536	88.07%	94.12%	95.70%
124		68	0	0	68	8	7	2	51	12	9	3	39	69.64%	76.47%	81.25%
125		815	0	0	815	80	28	0	707	40	34	6	667	85.40%	94.34%	95.15%
126		2346	0	0	2346	226	239	10	1871	136	121	15	1735	83.33%	92.73%	93.48%
127		802	0	0	802	85	91	0	626	46	34	12	580	82.98%	92.65%	94.46%
128		118	0	0	118	10	5	0	103	5	5	0	98	86.73%	95.15%	95.15%
129		511	0	0	511	67	111	2	331	86	56	30	245	66.58%	74.02%	81.40%
130		1724	0	0	1724	175	53	4	1492	98	78	20	1394	84.64%	93.43%	94.70%
131		35	0	0	35	0	3	1	31	3	2	1	28	93.33%	90.32%	93.33%
132		1464	0	0	1464	104	93	8	1259	64	42	22	1195	89.11%	94.92%	96.60%
133		104	0	0	104	12	15	1	76	11	10	1	65	74.71%	85.53%	86.67%
134		540	0	0	540	64	44	7	425	58	52	6	367	75.98%	86.35%	87.59%
135		229	0	0	229	19	14	0	196	12	6	6	184	88.04%	93.88%	96.84%
136		1048	0	0	1048	143	49	2	854	62	48	14	792	80.57%	92.74%	94.29%
137		123	0	0	123	13	20	5	85	46	34	12	39	45.35%	45.88%	53.42%
138		3113	0	0	3113	343	247	11	2512	144	110	34	2368	83.94%	94.27%	95.56%
139		113	0	0	113	6	4	0	103	18	10	8	85	84.16%	82.52%	89.47%
140		809	0	0	809	87	35	3	684	98	89	9	586	76.90%	85.67%	86.81%
141		124	0	0	124	16	1	0	107	5	4	1	102	83.61%	95.33%	96.23%
142		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
143		5	0	0	5	0	1	1	3	2	0	2	1	100.00%	33.33%	100.00%
144		2	0	0	2	0	1	0	1	1	0	1	0	0.00%	0.00%	0.00%
145		41	0	0	41	1	4	1	35	3	1	2	32	94.12%	91.43%	96.97%
146		507	0	0	507	69	39	3	396	43	37	6	353	76.91%	89.14%	90.51%
147		117	0	0	117	7	24	1	85	4	4	0	81	88.04%	95.29%	95.29%
148		2079	0	0	2079	229	234	4	1612	231	180	51	1381	77.15%	85.67%	88.47%
149		19	0	0	19	0	1	0	18	3	3	0	15	83.33%	83.33%	83.33%
150		3284	0	0	3284	257	403	7	2617	136	107	29	2481	87.21%	94.80%	95.87%
151		525	0	0	525	56	72	5	392	80	56	24	312	73.58%	79.59%	84.78%
152		12204	0	0	12204	767	548	9	10880	446	362	84	10434	90.24%	95.90%	96.65%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
REPORT PERIOD: 10/01/2001 - 10/31/2001Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING								FLOWTHROUGH		
						LESOG										
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
153		139	0	0	139	22	4	1	112	10	7	3	102	77.86%	91.07%	93.58%
154		102	0	0	102	32	8	0	62	19	15	4	43	47.78%	69.35%	74.14%
155		147	0	0	147	2	40	0	105	7	4	3	98	94.23%	93.33%	96.08%
156		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
157		17	0	0	17	2	8	1	6	0	0	0	6	75.00%	100.00%	100.00%
158		9	0	0	9	4	3	0	2	0	0	0	2	33.33%	100.00%	100.00%
159		16	0	0	16	0	0	0	16	1	1	0	15	93.75%	93.75%	93.75%
160		5	0	0	5	0	1	0	4	0	0	0	4	100.00%	100.00%	100.00%
161		2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
162		95	0	0	95	20	10	1	64	14	8	6	50	64.10%	78.13%	86.21%
163		401	0	0	401	55	89	1	256	37	19	18	219	74.74%	85.55%	92.02%
164		21	0	0	21	5	8	0	8	2	0	2	6	54.55%	75.00%	100.00%
165		312	0	0	312	32	24	1	255	32	22	10	223	80.51%	87.45%	91.02%
166		389	0	0	389	61	17	1	310	18	15	3	292	79.35%	94.19%	95.11%
167		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
168		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
169		79	0	0	79	3	2	0	74	5	3	2	69	92.00%	93.24%	95.83%
170		2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
171		200	0	0	200	2	26	0	172	8	8	0	164	94.25%	95.35%	95.35%
172		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
173		52	0	0	52	4	10	1	37	6	5	1	31	77.50%	83.78%	86.11%
174		684	0	0	684	56	81	2	545	41	30	11	504	85.42%	92.48%	94.38%
175		51	0	0	51	2	4	0	45	6	4	2	39	86.67%	86.67%	90.70%
176		9	0	0	9	4	3	0	2	1	1	0	1	16.67%	50.00%	50.00%
177		142	0	0	142	32	14	2	94	36	35	1	58	46.40%	61.70%	62.37%
178		13	0	0	13	3	2	0	8	3	2	1	5	50.00%	62.50%	71.43%
179		46	0	0	46	7	6	0	33	5	3	2	28	73.68%	84.85%	90.32%
180		31	0	0	31	3	3	1	24	3	3	0	21	77.78%	87.50%	87.50%
181		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
182		171	0	0	171	8	18	12	133	78	71	7	55	41.04%	41.35%	43.65%
183		6	0	0	6	0	3	0	3	0	0	0	3	100.00%	100.00%	100.00%
184		9	0	0	9	1	2	1	5	3	1	2	2	50.00%	40.00%	66.67%
185		217	0	0	217	28	39	5	145	62	38	24	83	55.70%	57.24%	68.60%
186		171	0	0	171	9	22	0	140	16	10	6	124	86.71%	88.57%	92.54%
187		4	0	0	4	0	1	1	2	1	0	1	1	100.00%	50.00%	100.00%
188		9	0	0	9	0	3	0	6	6	2	4	0	0.00%	0.00%	0.00%
189		16	0	0	16	3	2	0	11	1	1	0	10	71.43%	90.91%	90.91%
190		5	0	0	5	1	1	0	3	2	2	0	1	25.00%	33.33%	33.33%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
REPORT PERIOD: 10/01/2001 - 10/31/2001Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING								FLOWTHROUGH		
						LESOG										
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
191		77	0	0	77	3	14	0	60	16	8	8	44	80.00%	73.33%	84.62%
192		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
193		3658	0	0	3658	287	149	30	3192	427	325	102	2765	81.88%	86.62%	89.48%
194		668	0	0	668	26	25	0	617	41	30	11	576	91.14%	93.35%	95.05%
195		75	0	0	75	9	3	0	63	7	5	2	56	80.00%	88.89%	91.80%
196		6	0	0	6	0	2	0	4	2	2	0	2	50.00%	50.00%	50.00%
197		14	0	0	14	9	0	0	5	1	1	0	4	28.57%	80.00%	80.00%
198		1746	0	0	1746	93	89	9	1555	358	269	89	1197	76.78%	76.98%	81.65%
199		1125	0	0	1125	84	112	3	926	78	72	6	848	84.46%	91.58%	92.17%
200		21	0	0	21	6	8	0	7	3	2	1	4	33.33%	57.14%	66.67%
201		291	0	0	291	45	13	0	233	22	11	11	211	79.03%	90.56%	95.05%
202		114	0	0	114	14	10	0	90	36	33	3	54	53.47%	60.00%	62.07%
203		2836	0	0	2836	224	186	12	2414	204	137	67	2210	85.96%	91.55%	94.16%
204		358	0	0	358	32	46	5	275	35	25	10	240	80.81%	87.27%	90.57%
205		65	0	0	65	11	14	0	40	9	3	6	31	68.89%	77.50%	91.18%
206		435	0	0	435	6	9	1	419	52	44	8	367	88.01%	87.59%	89.29%
207		339	0	0	339	45	12	0	282	20	16	4	262	81.11%	92.91%	94.24%
208		823	0	0	823	141	107	4	571	78	60	18	493	71.04%	86.34%	89.15%
209		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
210		233	0	0	233	29	8	3	193	27	19	8	166	77.57%	86.01%	89.73%
211		620	0	0	620	104	14	0	502	23	20	3	479	79.44%	95.42%	95.99%
212		25	0	0	25	4	2	0	19	7	4	3	12	60.00%	63.16%	75.00%
213		42	0	0	42	5	7	0	30	0	0	0	30	85.71%	100.00%	100.00%
214		850	0	0	850	61	69	1	719	53	46	7	666	86.16%	92.63%	93.54%
215		67	0	0	67	17	10	1	39	4	4	0	35	62.50%	89.74%	89.74%
216		232	0	0	232	24	6	1	201	24	20	4	177	80.09%	88.06%	89.85%
217		40	0	0	40	2	14	1	23	5	1	4	18	85.71%	78.26%	94.74%
218		444	0	0	444	18	34	5	387	76	45	31	311	83.16%	80.36%	87.36%
219		27	0	0	27	2	16	0	9	1	1	0	8	72.73%	88.89%	88.89%
220		3	0	0	3	0	1	0	2	2	0	2	0	0.00%	0.00%	0.00%
221		44	0	0	44	2	2	0	40	9	8	1	31	75.61%	77.50%	79.49%
222		120	0	0	120	11	13	0	96	9	8	1	87	82.08%	90.63%	91.58%
223		878	0	0	878	83	61	1	733	97	75	22	636	80.10%	86.77%	89.45%
224		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
225		488	0	0	488	29	45	1	413	58	40	18	355	83.73%	85.96%	89.87%
226		1354	0	0	1354	112	127	5	1110	63	50	13	1047	86.60%	94.32%	95.44%
227		81	0	0	81	17	10	1	53	18	13	5	35	53.85%	66.04%	72.92%
228		34	0	0	34	3	18	1	12	8	4	4	4	36.36%	33.33%	50.00%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
REPORT PERIOD: 10/01/2001 - 10/31/2001Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING								FLOWTHROUGH		
						LESOG										
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
229		1802	0	0	1802	254	42	17	1489	352	318	34	1137	66.53%	76.36%	78.14%
230		42	0	0	42	8	3	0	31	9	8	1	22	57.89%	70.97%	73.33%
231		38	0	0	38	3	4	0	31	4	3	1	27	81.82%	87.10%	90.00%
232		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
233		405	0	0	405	56	22	1	326	19	7	12	307	82.97%	94.17%	97.77%
234		22	0	0	22	2	10	1	9	0	0	0	9	81.82%	100.00%	100.00%
235		55738	0	0	55738	4398	13119	377	37844	10070	7272	2798	27774	70.41%	73.39%	79.25%
236		23	0	0	23	1	8	3	11	1	1	0	10	83.33%	90.91%	90.91%
237		480	0	0	480	27	35	5	413	49	40	9	364	84.45%	88.14%	90.10%
238		12	0	0	12	2	1	0	9	2	2	0	7	63.64%	77.78%	77.78%
239		329	0	0	329	20	24	0	285	29	24	5	256	85.33%	89.82%	91.43%
240		48	0	0	48	2	3	4	39	4	1	3	35	92.11%	89.74%	97.22%
241		110	0	0	110	7	4	1	98	5	3	2	93	90.29%	94.90%	96.88%
242		3	0	0	3	0	0	0	3	0	0	0	3	100.00%	100.00%	100.00%
243		20	0	0	20	4	2	0	14	2	2	0	12	66.67%	85.71%	85.71%
244		37	0	0	37	2	5	0	30	8	6	2	22	73.33%	73.33%	78.57%
245		314	0	0	314	4	9	3	298	23	20	3	275	91.97%	92.28%	93.22%
246		17	0	0	17	3	0	0	14	1	1	0	13	76.47%	92.86%	92.86%
247		677	0	0	677	111	68	5	493	96	57	39	397	70.27%	80.53%	87.44%
248		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
249		23	0	0	23	2	7	0	14	1	1	0	13	81.25%	92.86%	92.86%
250		508	0	0	508	42	9	2	455	27	13	14	428	88.61%	94.07%	97.05%
251		312	0	0	312	37	5	1	269	19	16	3	250	82.51%	92.94%	93.98%
252		561	0	0	561	35	20	5	501	36	28	8	465	88.07%	92.81%	94.32%
253		325	0	0	325	49	34	2	240	52	34	18	188	69.37%	78.33%	84.68%
254		161	0	0	161	29	5	0	127	8	7	1	119	76.77%	93.70%	94.44%
255		13	0	0	13	0	12	0	1	1	0	1	0	0.00%	0.00%	0.00%
256		42	0	0	42	2	8	0	32	14	10	4	18	60.00%	56.25%	64.29%
257		26	0	0	26	1	5	0	20	0	0	0	20	95.24%	100.00%	100.00%
258		49	0	0	49	4	2	0	43	7	6	1	36	78.26%	83.72%	85.71%
259		8	0	0	8	0	3	0	5	1	1	0	4	80.00%	80.00%	80.00%
260		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
261		2351	0	0	2351	118	236	15	1982	262	220	42	1720	83.58%	86.78%	88.66%
262		49	0	0	49	4	11	4	30	11	8	3	19	61.29%	63.33%	70.37%
263		366	0	0	366	13	37	0	316	33	21	12	283	89.27%	89.56%	93.09%
264		55	0	0	55	1	10	1	43	9	7	2	34	80.95%	79.07%	82.93%
265		2125	0	0	2125	34	135	3	1953	204	118	86	1749	92.00%	89.55%	93.68%
266		1402	0	0	1402	134	15	2	1251	40	31	9	1211	88.01%	96.80%	97.50%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
REPORT PERIOD: 10/01/2001 - 10/31/2001Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING								FLOWTHROUGH		
						LESOG										
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
267		42	0	0	42	2	8	0	32	11	4	7	21	77.78%	65.63%	84.00%
268		479	0	0	479	25	34	1	419	16	11	5	403	91.80%	96.18%	97.34%
269		16	0	0	16	1	4	0	11	2	0	2	9	90.00%	81.82%	100.00%
270		2	0	0	2	0	0	0	2	2	0	2	0	0.00%	0.00%	0.00%
271		222	0	0	222	15	25	2	180	24	20	4	156	81.68%	86.67%	88.64%
272		10	0	0	10	7	1	0	2	0	0	0	2	22.22%	100.00%	100.00%
273		5	0	0	5	4	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
274		5	0	0	5	4	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
LENS Subtotal		211931	0	0	211931	17077	24494	898	169462	21686	16314	5372	147776	81.57%	87.20%	90.06%
EDI Subtotal		0	30851	0	30851	566	6072	5	24208	7146	3685	3461	17062	80.05%	70.48%	82.24%
TAG Subtotal		0	0	24027	24027	842	1730	92	21363	2756	1756	1000	18607	87.75%	87.10%	91.38%
TOTAL INTERFACES		211931	30851	24027	266809	18485	32296	995	215033	31588	21755	9833	183445	82.01%	85.31%	89.40%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (BUSINESS DETAIL)
REPORT PERIOD: 10/01/2001 - 10/31/2001Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING								FLOWTHROUGH		
						LESOG										
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
1		0	51	0	51	5	14	0	32	8	6	2	24	68.57%	75.00%	80.00%
2		0	7	0	7	3	2	0	2	1	0	1	1	25.00%	50.00%	100.00%
3		0	13	0	13	3	1	0	9	6	2	4	3	37.50%	33.33%	60.00%
4		0	428	0	428	86	71	9	262	112	72	40	150	48.70%	57.25%	67.57%
5		0	16	0	16	1	1	0	14	10	1	9	4	66.67%	28.57%	80.00%
6		0	24	0	24	1	6	2	15	10	2	8	5	62.50%	33.33%	71.43%
7		0	1	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
8		0	28	0	28	3	14	0	11	10	5	5	1	11.11%	9.09%	16.67%
9		0	54	0	54	9	14	1	30	23	17	6	7	21.21%	23.33%	29.17%
10		0	61	0	61	36	4	0	21	3	1	2	18	32.73%	85.71%	94.74%
11		0	2	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
12		0	0	70	70	29	7	0	34	7	5	2	27	44.26%	79.41%	84.38%
13		0	0	35	35	0	1	0	34	14	4	10	20	83.33%	58.82%	83.33%
14		0	0	16	16	0	0	0	16	11	3	8	5	62.50%	31.25%	62.50%
15		0	0	28	28	0	3	0	25	8	5	3	17	77.27%	68.00%	77.27%
16		0	0	23	23	1	4	0	18	8	2	6	10	76.92%	55.56%	83.33%
17		0	0	8	8	0	0	0	8	4	1	3	4	80.00%	50.00%	80.00%
18		0	0	3	3	0	0	0	3	0	0	0	3	100.00%	100.00%	100.00%
19		0	0	11	11	1	3	0	7	2	1	1	5	71.43%	71.43%	83.33%
20		0	0	12	12	2	4	0	6	4	2	2	2	33.33%	33.33%	50.00%
21		0	0	5	5	2	2	0	1	1	0	1	0	0.00%	0.00%	0.00%
22		0	0	2	2	0	1	0	1	1	1	0	0	0.00%	0.00%	0.00%
23		0	0	15	15	1	4	0	10	1	1	0	9	81.82%	90.00%	90.00%
24		0	0	4	4	0	4	0	0	0	0	0	0	0.00%	0.00%	0.00%
25		0	0	38	38	10	5	0	23	13	11	2	10	32.26%	43.48%	47.62%
26		0	0	6	6	0	3	0	3	0	0	0	3	100.00%	100.00%	100.00%
27		0	0	13	13	6	1	0	6	0	0	0	6	50.00%	100.00%	100.00%
28		0	0	3	3	0	3	0	0	0	0	0	0	0.00%	0.00%	0.00%
29		0	0	37	37	0	5	0	32	27	6	21	5	45.45%	15.63%	45.45%
30		0	0	2	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
31		0	0	10	10	1	1	0	8	2	1	1	6	75.00%	75.00%	85.71%
32		0	0	29	29	0	5	0	24	17	3	14	7	70.00%	29.17%	70.00%
33		0	0	249	249	109	12	0	128	46	17	29	82	39.42%	64.06%	82.83%
34		0	0	4	4	0	2	0	2	2	1	1	0	0.00%	0.00%	0.00%
35		0	0	5	5	0	3	0	2	0	0	0	2	100.00%	100.00%	100.00%
36		0	0	4	4	0	1	0	3	3	1	2	0	0.00%	0.00%	0.00%
37		0	0	55	55	29	5	0	21	3	3	0	18	36.00%	85.71%	85.71%
38		0	0	26	26	0	4	0	22	17	0	17	5	100.00%	22.73%	100.00%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (BUSINESS DETAIL)
REPORT PERIOD: 10/01/2001 - 10/31/2001Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING								FLOWTHROUGH		
						LESOG										
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
39		0	0	41	41	0	13	0	28	12	8	4	16	66.67%	57.14%	66.67%
40		0	0	1	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
41		0	0	6	6	2	4	0	0	0	0	0	0	0.00%	0.00%	0.00%
42		0	0	9	9	8	0	0	1	0	0	0	1	11.11%	100.00%	100.00%
43		0	0	7	7	1	2	0	4	2	1	1	2	50.00%	50.00%	66.67%
44		0	0	4	4	0	0	0	4	1	0	1	3	100.00%	75.00%	100.00%
45		0	0	4	4	2	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
46		0	0	100	100	63	6	4	27	9	3	6	18	21.43%	66.67%	85.71%
47		2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
48		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
49		40	0	0	40	3	6	0	31	14	3	11	17	73.91%	54.84%	85.00%
50		32	0	0	32	1	0	0	31	9	4	5	22	81.48%	70.97%	84.62%
51		17	0	0	17	0	1	0	16	7	3	4	9	75.00%	56.25%	75.00%
52		51	0	0	51	3	2	0	46	10	2	8	36	87.80%	78.26%	94.74%
53		105	0	0	105	43	7	0	55	11	5	6	44	47.83%	80.00%	89.80%
54		4	0	0	4	1	0	0	3	1	1	0	2	50.00%	66.67%	66.67%
55		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
56		30	0	0	30	6	4	0	20	12	10	2	8	33.33%	40.00%	44.44%
57		29	0	0	29	3	0	0	26	6	5	1	20	71.43%	76.92%	80.00%
58		26	0	0	26	2	0	0	24	14	9	5	10	47.62%	41.67%	52.63%
59		49	0	0	49	1	1	3	44	13	9	4	31	75.61%	70.45%	77.50%
60		10	0	0	10	0	2	1	7	1	0	1	6	100.00%	85.71%	100.00%
61		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
62		68	0	0	68	5	3	0	60	31	9	22	29	67.44%	48.33%	76.32%
63		27	0	0	27	5	7	0	15	5	5	0	10	50.00%	66.67%	66.67%
64		149	0	0	149	39	7	2	101	24	14	10	77	59.23%	76.24%	84.62%
65		258	0	0	258	26	21	7	204	63	58	5	141	62.67%	69.12%	70.85%
66		13	0	0	13	2	0	0	11	1	0	1	10	83.33%	90.91%	100.00%
67		3	0	0	3	0	3	0	0	0	0	0	0	0.00%	0.00%	0.00%
68		19	0	0	19	10	2	1	6	0	0	0	6	37.50%	100.00%	100.00%
69		19	0	0	19	4	2	0	13	1	1	0	12	70.59%	92.31%	92.31%
70		2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
71		47	0	0	47	7	5	1	34	16	8	8	18	54.55%	52.94%	69.23%
72		103	0	0	103	5	19	0	79	15	9	6	64	82.05%	81.01%	87.67%
73		12	0	0	12	0	4	0	8	0	0	0	8	100.00%	100.00%	100.00%
74		24	0	0	24	4	3	0	17	7	2	5	10	62.50%	58.82%	83.33%
75		103	0	0	103	35	7	2	59	13	6	7	46	52.87%	77.97%	88.46%
76		8	0	0	8	0	3	0	5	1	1	0	4	80.00%	80.00%	80.00%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (BUSINESS DETAIL)
REPORT PERIOD: 10/01/2001 - 10/31/2001Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING								FLOWTHROUGH		
						LESOG										
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
77		2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
78		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
79		2	0	0	2	0	0	0	2	2	1	1	0	0.00%	0.00%	0.00%
80		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
81		252	0	0	252	208	21	1	22	3	2	1	19	8.30%	86.36%	90.48%
82		529	0	0	529	80	58	12	379	153	111	42	226	54.20%	59.63%	67.06%
83		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
84		11	0	0	11	0	1	0	10	9	5	4	1	16.67%	10.00%	16.67%
85		25	0	0	25	14	3	0	8	4	2	2	4	20.00%	50.00%	66.67%
86		2	0	0	2	1	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
87		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
88		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
89		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
90		4	0	0	4	0	0	0	4	0	0	0	4	100.00%	100.00%	100.00%
91		6	0	0	6	2	0	1	3	0	0	0	3	60.00%	100.00%	100.00%
92		25	0	0	25	4	1	0	20	5	1	4	15	75.00%	75.00%	93.75%
93		13	0	0	13	4	1	0	8	0	0	0	8	66.67%	100.00%	100.00%
94		8	0	0	8	1	1	0	6	2	1	1	4	66.67%	66.67%	80.00%
95		2	0	0	2	0	1	0	1	1	0	1	0	0.00%	0.00%	0.00%
96		22	0	0	22	0	17	0	5	0	0	0	5	100.00%	100.00%	100.00%
97		233	0	0	233	64	16	0	153	51	36	15	102	50.50%	66.67%	73.91%
98		102	0	0	102	8	9	4	81	43	24	19	38	54.29%	46.91%	61.29%
99		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
100		3	0	0	3	1	1	0	1	1	1	0	0	0.00%	0.00%	0.00%
101		66	0	0	66	16	8	1	41	7	4	3	34	62.96%	82.93%	89.47%
102		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
103		4	0	0	4	0	0	0	4	3	3	0	1	25.00%	25.00%	25.00%
104		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
105		25	0	0	25	2	1	0	22	0	0	0	22	91.67%	100.00%	100.00%
106		41	0	0	41	9	2	0	30	2	1	1	28	73.68%	93.33%	96.55%
107		7	0	0	7	0	0	0	7	0	0	0	7	100.00%	100.00%	100.00%
108		34	0	0	34	7	6	0	21	4	3	1	17	62.96%	80.95%	85.00%
109		9	0	0	9	4	0	0	5	0	0	0	5	55.56%	100.00%	100.00%
110		59	0	0	59	14	3	0	42	6	4	2	36	66.67%	85.71%	90.00%
111		14	0	0	14	1	1	0	12	0	0	0	12	92.31%	100.00%	100.00%
112		38	0	0	38	6	1	0	31	1	0	1	30	83.33%	96.77%	100.00%
113		87	0	0	87	40	4	0	43	17	11	6	26	33.77%	60.47%	70.27%
114		15	0	0	15	6	4	0	5	0	0	0	5	45.45%	100.00%	100.00%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (BUSINESS DETAIL)
REPORT PERIOD: 10/01/2001 - 10/31/2001Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING								FLOWTHROUGH		
						LESOG										
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
115		72	0	0	72	10	8	0	54	14	11	3	40	65.57%	74.07%	78.43%
116		21	0	0	21	4	3	1	13	7	3	4	6	46.15%	46.15%	66.67%
117		17	0	0	17	0	4	0	13	0	0	0	13	100.00%	100.00%	100.00%
118		40	0	0	40	2	3	3	32	14	12	2	18	56.25%	56.25%	60.00%
119		537	0	0	537	364	10	0	163	7	7	0	156	29.60%	95.71%	95.71%
120		89	0	0	89	51	0	0	38	4	2	2	34	39.08%	89.47%	94.44%
121		5	0	0	5	3	0	0	2	0	0	0	2	40.00%	100.00%	100.00%
122		2	0	0	2	0	0	1	1	0	0	0	1	100.00%	100.00%	100.00%
123		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
124		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
125		34	0	0	34	4	1	1	28	14	7	7	14	56.00%	50.00%	66.67%
126		5	0	0	5	2	0	0	3	1	1	0	2	40.00%	66.67%	66.67%
127		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
128		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
129		4	0	0	4	0	3	0	1	0	0	0	1	100.00%	100.00%	100.00%
130		22	0	0	22	11	4	0	7	3	3	0	4	22.22%	57.14%	57.14%
131		3	0	0	3	1	0	0	2	2	0	2	0	0.00%	0.00%	0.00%
132		8	0	0	8	1	0	0	7	0	0	0	7	87.50%	100.00%	100.00%
133		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
134		2	0	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
135		85	0	0	85	1	15	0	69	4	4	0	65	92.86%	94.20%	94.20%
136		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
137		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
138		50	0	0	50	19	7	1	23	3	0	3	20	51.28%	86.96%	100.00%
139		14	0	0	14	2	2	0	10	6	3	3	4	44.44%	40.00%	57.14%
140		4	0	0	4	0	0	1	3	1	1	0	2	66.67%	66.67%	66.67%
141		1035	0	0	1035	325	92	18	600	161	113	48	439	50.06%	73.17%	79.53%
142		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
143		7	0	0	7	0	1	0	6	1	0	1	5	100.00%	83.33%	100.00%
144		4	0	0	4	0	0	0	4	2	1	1	2	66.67%	50.00%	66.67%
145		26	0	0	26	11	4	0	11	4	3	1	7	33.33%	63.64%	70.00%
146		10	0	0	10	0	0	2	8	6	1	5	2	66.67%	25.00%	66.67%
147		35	0	0	35	3	4	1	27	10	6	4	17	65.38%	62.96%	73.91%
148		6	0	0	6	6	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
149		2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
150		17	0	0	17	3	0	0	14	5	2	3	9	64.29%	64.29%	81.82%
151		27	0	0	27	4	1	0	22	6	4	2	16	66.67%	72.73%	80.00%
152		3	0	0	3	0	0	0	3	2	2	0	1	33.33%	33.33%	33.33%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (BUSINESS DETAIL)
REPORT PERIOD: 10/01/2001 - 10/31/2001Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING								FLOWTHROUGH		
						LESOG										
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
153		3	0	0	3	0	0	0	3	2	2	0	1	33.33%	33.33%	33.33%
154		33	0	0	33	5	5	1	22	7	6	1	15	57.69%	68.18%	71.43%
155		2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
156		20	0	0	20	6	7	0	7	0	0	0	7	53.85%	100.00%	100.00%
157		2	0	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
158		9	0	0	9	0	9	0	0	0	0	0	0	0.00%	0.00%	0.00%
159		26	0	0	26	0	26	0	0	0	0	0	0	0.00%	0.00%	0.00%
160		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
161		5	0	0	5	1	1	0	3	1	1	0	2	50.00%	66.67%	66.67%
162		3	0	0	3	2	0	0	1	0	0	0	1	33.33%	100.00%	100.00%
163		17	0	0	17	7	0	0	10	2	2	0	8	47.06%	80.00%	80.00%
164		13	0	0	13	2	2	0	9	5	2	3	4	50.00%	44.44%	66.67%
165		23	0	0	23	18	0	1	4	2	1	1	2	9.52%	50.00%	66.67%
166		22	0	0	22	4	2	0	16	2	2	0	14	70.00%	87.50%	87.50%
167		11	0	0	11	3	1	0	7	5	0	5	2	40.00%	28.57%	100.00%
168		46	0	0	46	30	2	0	14	3	3	0	11	25.00%	78.57%	78.57%
169		2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
170		17	0	0	17	4	4	0	9	0	0	0	9	69.23%	100.00%	100.00%
171		15	0	0	15	3	2	0	10	2	1	1	8	66.67%	80.00%	88.89%
172		232	0	0	232	130	21	4	77	36	23	13	41	21.13%	53.25%	64.06%
173		30	0	0	30	5	9	1	15	8	2	6	7	50.00%	46.67%	77.78%
174		47	0	0	47	8	10	1	28	8	0	8	20	71.43%	71.43%	100.00%
175		1209	0	0	1209	235	185	11	778	452	338	114	326	36.26%	41.90%	49.10%
176		262	0	0	262	72	21	1	168	62	39	23	106	48.85%	63.10%	73.10%
177		34	0	0	34	6	3	0	25	8	4	4	17	62.96%	68.00%	80.95%
178		134	0	0	134	32	10	1	91	27	23	4	64	53.78%	70.33%	73.56%
179		74	0	0	74	18	4	0	52	20	12	8	32	51.61%	61.54%	72.73%
180		31	0	0	31	21	1	1	8	1	1	0	7	24.14%	87.50%	87.50%
181		172	0	0	172	30	26	1	115	55	30	25	60	50.00%	52.17%	66.67%
182		15	0	0	15	2	2	0	11	6	4	2	5	45.45%	45.45%	55.56%
183		2	0	0	2	0	1	0	1	1	0	1	0	0.00%	0.00%	0.00%
184		24	0	0	24	12	4	0	8	2	2	0	6	30.00%	75.00%	75.00%
185		2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
186		4	0	0	4	0	0	0	4	1	1	0	3	75.00%	75.00%	75.00%
187		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
188		4	0	0	4	0	2	0	2	1	1	0	1	50.00%	50.00%	50.00%
189		4	0	0	4	2	0	0	2	0	0	0	2	50.00%	100.00%	100.00%
190		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (BUSINESS DETAIL)
REPORT PERIOD: 10/01/2001 - 10/31/2001Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING								FLOWTHROUGH		
						LESOG										
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
191		18	0	0	18	8	3	1	6	0	0	0	6	42.86%	100.00%	100.00%
192		12	0	0	12	4	2	0	6	2	2	0	4	40.00%	66.67%	66.67%
193		9	0	0	9	0	0	0	9	4	1	3	5	83.33%	55.56%	83.33%
194		14	0	0	14	0	4	0	10	6	1	5	4	80.00%	40.00%	80.00%
195		44	0	0	44	8	12	0	24	1	1	0	23	71.88%	95.83%	95.83%
196		2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
197		85	0	0	85	13	13	0	59	35	26	9	24	38.10%	40.68%	48.00%
198		59	0	0	59	4	2	0	53	16	11	5	37	71.15%	69.81%	77.08%
199		294	0	0	294	46	42	11	195	92	74	18	103	46.19%	52.82%	58.19%
200		4	0	0	4	0	1	1	2	2	2	0	0	0.00%	0.00%	0.00%
201		99	0	0	99	8	13	0	78	34	27	7	44	55.70%	56.41%	61.97%
202		5	0	0	5	2	2	0	1	0	0	0	1	33.33%	100.00%	100.00%
203		22	0	0	22	13	4	0	5	3	1	2	2	12.50%	40.00%	66.67%
204		3	0	0	3	0	0	0	3	1	0	1	2	100.00%	66.67%	100.00%
205		13	0	0	13	2	7	0	4	0	0	0	4	66.67%	100.00%	100.00%
206		3201	0	0	3201	465	551	67	2118	948	707	241	1170	49.96%	55.24%	62.33%
207		7	0	0	7	0	1	2	4	1	0	1	3	100.00%	75.00%	100.00%
208		285	0	0	285	38	17	2	228	97	78	19	131	53.04%	57.46%	62.68%
209		6	0	0	6	1	0	1	4	2	2	0	2	40.00%	50.00%	50.00%
210		4	0	0	4	0	2	0	2	0	0	0	2	100.00%	100.00%	100.00%
211		4	0	0	4	2	0	0	2	0	0	0	2	50.00%	100.00%	100.00%
212		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
213		4	0	0	4	1	2	0	1	0	0	0	1	50.00%	100.00%	100.00%
214		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
215		23	0	0	23	2	8	0	13	4	2	2	9	69.23%	69.23%	81.82%
216		256	0	0	256	40	24	6	186	58	50	8	128	58.72%	68.82%	71.91%
217		67	0	0	67	13	4	2	48	21	20	1	27	45.00%	56.25%	57.45%
218		21	0	0	21	2	7	0	12	3	2	1	9	69.23%	75.00%	81.82%
219		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
220		12	0	0	12	1	1	1	9	4	2	2	5	62.50%	55.56%	71.43%
221		41	0	0	41	16	5	2	18	6	4	2	12	37.50%	66.67%	75.00%
222		27	0	0	27	11	0	0	16	4	2	2	12	48.00%	75.00%	85.71%
223		36	0	0	36	10	0	0	26	4	3	1	22	62.86%	84.62%	88.00%
224		4	0	0	4	2	1	0	1	0	0	0	1	33.33%	100.00%	100.00%
225		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
226		2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
227		32	0	0	32	7	1	0	24	6	4	2	18	62.07%	75.00%	81.82%
228		16	0	0	16	2	3	0	11	7	4	3	4	40.00%	36.36%	50.00%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (BUSINESS DETAIL)
REPORT PERIOD: 10/01/2001 - 10/31/2001Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING								FLOWTHROUGH		
						LESOG										
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
229		316	0	0	316	132	54	1	129	39	24	15	90	36.59%	69.77%	78.95%
230		58	0	0	58	9	8	1	40	19	4	15	21	61.76%	52.50%	84.00%
231		13	0	0	13	2	0	0	11	4	3	1	7	58.33%	63.64%	70.00%
232		3	0	0	3	0	0	0	3	0	0	0	3	100.00%	100.00%	100.00%
233		19	0	0	19	0	10	0	9	0	0	0	9	100.00%	100.00%	100.00%
LENS Subtotal		12797	0	0	12797	3060	1600	186	7951	3017	2126	891	4934	48.75%	62.06%	69.89%
EDI Subtotal		0	685	0	685	147	127	12	399	183	106	77	216	46.06%	54.14%	67.08%
TAG Subtotal		0	0	885	885	267	111	4	503	215	80	135	288	45.35%	57.26%	78.26%
TOTAL INTERFACES		12797	685	885	14367	3474	1838	202	8853	3415	2312	1103	5438	48.45%	61.43%	70.17%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (UNE DETAIL)
REPORT PERIOD: 10/01/2001 - 10/31/2001Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
						LESOG										
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
1		0	484	0	484	396	53	8	27	17	15	2	10	2.38%	37.04%	40.00%
2		0	18	0	18	4	0	1	13	5	5	0	8	47.06%	61.54%	61.54%
3		0	79	0	79	70	5	0	4	3	1	2	1	1.39%	25.00%	50.00%
4		0	8	0	8	5	1	0	2	0	0	0	2	28.57%	100.00%	100.00%
5		0	15	0	15	6	0	2	7	6	6	0	1	7.69%	14.29%	14.29%
6		0	214	0	214	168	14	2	30	13	5	8	17	8.95%	56.67%	77.27%
7		0	104	0	104	78	6	1	19	7	3	4	12	12.90%	63.16%	80.00%
8		0	580	0	580	244	139	7	190	156	97	59	34	9.07%	17.89%	25.95%
9		0	43	0	43	0	18	1	24	3	2	1	21	91.30%	87.50%	91.30%
10		0	1726	0	1726	237	189	22	1278	506	351	155	772	56.76%	60.41%	68.74%
11		0	2	0	2	0	0	0	2	1	0	1	1	100.00%	50.00%	100.00%
12		0	34	0	34	11	10	0	13	8	5	3	5	23.81%	38.46%	50.00%
13		0	14	0	14	1	2	0	11	5	2	3	6	66.67%	54.55%	75.00%
14		0	37550	0	37550	2347	4495	63	30645	8613	5933	2680	22032	72.68%	71.89%	78.78%
15		0	172	0	172	33	13	2	124	120	80	40	4	3.42%	3.23%	4.76%
16		0	5	0	5	1	0	0	4	4	0	4	0	0.00%	0.00%	0.00%
17		0	609	0	609	155	73	8	373	227	169	58	146	31.06%	39.14%	46.35%
18		0	1	0	1	0	0	0	1	1	0	1	0	0.00%	0.00%	0.00%
19		0	1004	0	1004	54	142	3	805	351	288	63	454	57.04%	56.40%	61.19%
20		0	483	0	483	171	42	4	266	92	34	58	174	45.91%	65.41%	83.65%
21		0	315	0	315	11	54	4	246	115	86	29	131	57.46%	53.25%	60.37%
22		0	20	0	20	0	18	0	2	0	0	0	2	100.00%	100.00%	100.00%
23		0	49	0	49	5	1	6	37	22	13	9	15	45.45%	40.54%	53.57%
24		0	621	0	621	299	71	20	231	120	76	44	111	22.84%	48.05%	59.36%
25		0	105	0	105	37	12	1	55	31	22	9	24	28.92%	43.64%	52.17%
26		0	1	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
27		0	101	0	101	19	12	0	70	19	6	13	51	67.11%	72.86%	89.47%
28		0	1867	0	1867	119	246	0	1502	914	350	564	588	55.63%	39.15%	62.69%
29		0	15	0	15	2	4	0	9	5	1	4	4	57.14%	44.44%	80.00%
30		0	18	0	18	1	2	0	15	8	6	2	7	50.00%	46.67%	53.85%
31		0	25	0	25	5	2	0	18	13	5	8	5	33.33%	27.78%	50.00%
32		0	188	0	188	12	33	0	143	93	49	44	50	45.05%	34.97%	50.51%
33		0	53	0	53	3	8	0	42	22	19	3	20	47.62%	47.62%	51.28%
34		0	16	0	16	0	1	0	15	8	5	3	7	58.33%	46.67%	58.33%
35		0	8	0	8	1	1	0	6	2	1	1	4	66.67%	66.67%	80.00%
36		0	0	31	31	7	1	1	22	6	6	0	16	55.17%	72.73%	72.73%
37		0	0	647	647	112	91	3	441	161	144	17	280	52.24%	63.49%	66.04%
38		0	0	55	55	14	0	1	40	15	15	0	25	46.30%	62.50%	62.50%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (UNE DETAIL)
REPORT PERIOD: 10/01/2001 - 10/31/2001Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
						LESOG										
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
39		0	0	181	181	22	8	1	150	65	50	15	85	54.14%	56.67%	62.96%
40		0	0	436	436	64	29	4	339	108	91	17	231	59.84%	68.14%	71.74%
41		0	0	7	7	0	2	0	5	1	0	1	4	100.00%	80.00%	100.00%
42		0	0	10	10	3	2	0	5	3	3	0	2	25.00%	40.00%	40.00%
43		0	0	17	17	0	13	0	4	0	0	0	4	100.00%	100.00%	100.00%
44		0	0	2326	2326	358	255	27	1686	617	509	108	1069	55.22%	63.40%	67.74%
45		0	0	1199	1199	191	156	6	846	316	263	53	530	53.86%	62.65%	66.83%
46		0	0	2021	2021	396	263	64	1298	477	373	104	821	51.64%	63.25%	68.76%
47		0	0	990	990	177	134	12	667	278	237	41	389	48.44%	58.32%	62.14%
48		0	0	1170	1170	185	142	32	811	328	273	55	483	51.33%	59.56%	63.89%
49		0	0	63	63	8	15	1	39	17	16	1	22	47.83%	56.41%	57.89%
50		0	0	1	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
51		0	0	8	8	2	3	0	3	1	0	1	2	50.00%	66.67%	100.00%
52		0	0	1	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
53		0	0	1564	1564	493	17	115	939	408	361	47	531	38.34%	56.55%	59.53%
54		0	0	133	133	20	23	0	90	28	9	19	62	68.13%	68.89%	87.32%
55		0	0	44	44	11	6	0	27	5	2	3	22	62.86%	81.48%	91.67%
56		0	0	20	20	3	3	2	12	2	2	0	10	66.67%	83.33%	83.33%
57		0	0	28	28	4	11	0	13	0	0	0	13	76.47%	100.00%	100.00%
58		0	0	31	31	12	4	1	14	4	3	1	10	40.00%	71.43%	76.92%
59		0	0	188	188	109	29	0	50	48	25	23	2	1.47%	4.00%	7.41%
60		0	0	110	110	25	14	2	69	32	19	13	37	45.68%	53.62%	66.07%
61		0	0	75	75	3	17	0	55	18	10	8	37	74.00%	67.27%	78.72%
62		0	0	10	10	1	2	1	6	3	2	1	3	50.00%	50.00%	60.00%
63		0	0	102	102	16	12	2	72	28	19	9	44	55.70%	61.11%	69.84%
64		0	0	238	238	71	37	6	124	54	31	23	70	40.70%	56.45%	69.31%
65		0	0	118	118	46	44	0	28	15	10	5	13	18.84%	46.43%	56.52%
66		0	0	134	134	50	22	2	60	34	24	10	26	26.00%	43.33%	52.00%
67		0	0	186	186	33	51	4	98	48	32	16	50	43.48%	51.02%	60.98%
68		0	0	43	43	27	5	0	11	3	2	1	8	21.62%	72.73%	80.00%
69		0	0	56	56	20	9	2	25	15	6	9	10	27.78%	40.00%	62.50%
70		0	0	15	15	1	0	0	14	0	0	0	14	93.33%	100.00%	100.00%
71		0	0	3	3	2	0	0	1	0	0	0	1	33.33%	100.00%	100.00%
72		0	0	26	26	1	2	4	19	2	1	1	17	89.47%	89.47%	94.44%
73		0	0	480	480	42	32	15	391	90	52	38	301	76.20%	76.98%	85.27%
74		0	0	25	25	0	15	0	10	4	0	4	6	100.00%	60.00%	100.00%
75		0	0	81	81	0	39	0	42	4	3	1	38	92.68%	90.48%	92.68%
76		0	0	46	46	1	1	0	44	1	0	1	43	97.73%	97.73%	100.00%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (UNE DETAIL)
REPORT PERIOD: 10/01/2001 - 10/31/2001Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
						LESOG										
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
77		0	0	139	139	6	5	25	103	99	70	29	4	5.00%	3.88%	5.41%
78		0	0	34	34	3	12	1	18	15	1	14	3	42.86%	16.67%	75.00%
79		0	0	96	96	0	33	0	63	1	1	0	62	98.41%	98.41%	98.41%
80		0	0	1	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
81		0	0	8	8	0	3	0	5	0	0	0	5	100.00%	100.00%	100.00%
82		0	0	16356	16356	1439	4254	162	10501	3600	2202	1398	6901	65.46%	65.72%	75.81%
83		0	0	40	40	3	20	1	16	15	0	15	1	25.00%	6.25%	100.00%
84		21	0	0	21	8	1	0	12	3	3	0	9	45.00%	75.00%	75.00%
85		701	0	0	701	76	38	4	583	95	72	23	488	76.73%	83.70%	87.14%
86		102	0	0	102	3	7	3	89	18	15	3	71	79.78%	79.78%	82.56%
87		249	0	0	249	35	19	5	190	44	27	17	146	70.19%	76.84%	84.39%
88		776	0	0	776	84	55	13	624	129	94	35	495	73.55%	79.33%	84.04%
89		32	0	0	32	9	11	0	12	2	2	0	10	47.62%	83.33%	83.33%
90		33	0	0	33	2	1	2	28	10	5	5	18	72.00%	64.29%	78.26%
91		169	0	0	169	23	15	0	131	28	25	3	103	68.21%	78.63%	80.47%
92		63	0	0	63	7	2	0	54	13	9	4	41	71.93%	75.93%	82.00%
93		20	0	0	20	0	10	0	10	8	7	1	2	22.22%	20.00%	22.22%
94		160	0	0	160	5	7	3	145	29	6	23	116	91.34%	80.00%	95.08%
95		2	0	0	2	0	0	0	2	1	0	1	1	100.00%	50.00%	100.00%
96		63	0	0	63	2	1	7	53	52	44	8	1	2.13%	1.89%	2.22%
97		108	0	0	108	22	17	1	68	51	21	30	17	28.33%	25.00%	44.74%
98		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
99		3	0	0	3	0	0	0	3	2	2	0	1	33.33%	33.33%	33.33%
100		15	0	0	15	0	10	0	5	1	1	0	4	80.00%	80.00%	80.00%
101		2	0	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
102		3	0	0	3	0	1	0	2	1	1	0	1	50.00%	50.00%	50.00%
103		66	0	0	66	4	7	1	54	27	13	14	27	61.36%	50.00%	67.50%
104		60	0	0	60	8	21	0	31	16	9	7	15	46.88%	48.39%	62.50%
105		47	0	0	47	0	12	3	32	18	13	5	14	51.85%	43.75%	51.85%
106		6	0	0	6	0	3	0	3	0	0	0	3	100.00%	100.00%	100.00%
107		25	0	0	25	4	3	1	17	10	3	7	7	50.00%	41.18%	70.00%
108		2059	0	0	2059	368	297	17	1377	476	403	73	901	53.89%	65.43%	69.10%
109		14	0	0	14	4	5	0	5	4	2	2	1	14.29%	20.00%	33.33%
110		78	0	0	78	13	9	2	54	22	15	7	32	53.33%	59.26%	68.09%
111		11	0	0	11	0	2	0	9	1	1	0	8	88.89%	88.89%	88.89%
112		69	0	0	69	8	5	1	55	11	7	4	44	74.58%	80.00%	86.27%
113		7	0	0	7	0	3	1	3	3	3	0	0	0.00%	0.00%	0.00%
114		14	0	0	14	0	0	0	14	0	0	0	14	100.00%	100.00%	100.00%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (UNE DETAIL)
REPORT PERIOD: 10/01/2001 - 10/31/2001Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
						LESOG										
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
115		18	0	0	18	0	4	0	14	0	0	0	14	100.00%	100.00%	100.00%
116		13	0	0	13	0	7	0	6	2	2	0	4	66.67%	66.67%	66.67%
117		10	0	0	10	0	3	0	7	1	1	0	6	85.71%	85.71%	85.71%
118		13	0	0	13	0	2	0	11	0	0	0	11	100.00%	100.00%	100.00%
119		6	0	0	6	2	3	0	1	0	0	0	1	33.33%	100.00%	100.00%
120		1232	0	0	1232	457	84	14	677	165	125	40	512	46.80%	75.63%	80.38%
121		20	0	0	20	2	11	2	5	1	1	0	4	57.14%	80.00%	80.00%
122		28	0	0	28	0	2	1	25	22	13	9	3	18.75%	12.00%	18.75%
123		3537	0	0	3537	112	64	6	3355	179	141	38	3176	92.62%	94.66%	95.75%
124		19	0	0	19	1	9	3	6	3	1	2	3	60.00%	50.00%	75.00%
125		135	0	0	135	26	8	3	98	27	19	8	71	61.21%	72.45%	78.89%
126		638	0	0	638	161	64	7	406	138	106	32	268	50.09%	66.01%	71.66%
127		93	0	0	93	35	6	0	52	18	13	5	34	41.46%	65.38%	72.34%
128		3	0	0	3	0	0	1	2	2	1	1	0	0.00%	0.00%	0.00%
129		332	0	0	332	0	17	0	315	25	23	2	290	92.65%	92.06%	92.65%
130		6	0	0	6	0	3	0	3	2	2	0	1	33.33%	33.33%	33.33%
131		171	0	0	171	14	14	1	142	14	11	3	128	83.66%	90.14%	92.09%
132		185	0	0	185	5	18	16	146	118	75	43	28	25.93%	19.18%	27.18%
133		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
134		94	0	0	94	22	15	2	55	11	10	1	44	57.89%	80.00%	81.48%
135		377	0	0	377	8	50	4	315	128	93	35	187	64.93%	59.37%	66.79%
136		3	0	0	3	0	2	0	1	0	0	0	1	100.00%	100.00%	100.00%
137		2	0	0	2	0	0	0	2	2	0	2	0	0.00%	0.00%	0.00%
138		12	0	0	12	0	11	0	1	0	0	0	1	100.00%	100.00%	100.00%
139		184	0	0	184	26	25	2	131	26	20	6	105	69.54%	80.15%	84.00%
140		11	0	0	11	0	5	0	6	0	0	0	6	100.00%	100.00%	100.00%
141		232	0	0	232	40	7	3	182	56	47	9	126	59.15%	69.23%	72.83%
142		7	0	0	7	0	4	0	3	0	0	0	3	100.00%	100.00%	100.00%
143		23	0	0	23	16	1	0	6	2	0	2	4	20.00%	66.67%	100.00%
144		818	0	0	818	642	42	1	133	18	3	15	115	15.13%	86.47%	97.46%
145		992	0	0	992	761	11	1	219	18	5	13	201	20.79%	91.78%	97.57%
146		2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
147		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
148		58	0	0	58	13	12	1	32	15	2	13	17	53.13%	53.13%	89.47%
149		19	0	0	19	0	7	0	12	0	0	0	12	100.00%	100.00%	100.00%
150		17	0	0	17	1	0	0	16	1	1	0	15	88.24%	93.75%	93.75%
151		13	0	0	13	0	6	0	7	2	1	1	5	83.33%	71.43%	83.33%
152		25	0	0	25	0	6	0	19	2	1	1	17	94.44%	89.47%	94.44%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (UNE DETAIL)
REPORT PERIOD: 10/01/2001 - 10/31/2001Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
						LESOG										
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
153		112	0	0	112	72	21	0	19	0	0	0	19	20.88%	100.00%	100.00%
154		3691	0	0	3691	492	286	38	2875	556	451	105	2319	71.09%	80.66%	83.72%
155		32	0	0	32	18	11	1	2	0	0	0	2	10.00%	100.00%	100.00%
156		21	0	0	21	4	0	0	17	13	5	8	4	30.77%	23.53%	44.44%
157		1418	0	0	1418	121	178	12	1107	346	260	86	761	66.64%	68.74%	74.53%
158		1380	0	0	1380	194	162	1	1023	102	70	32	921	77.72%	90.03%	92.94%
159		2417	0	0	2417	213	191	30	1983	340	229	111	1643	78.80%	82.85%	87.77%
160		31	0	0	31	3	8	2	18	8	0	8	10	76.92%	55.56%	100.00%
161		49	0	0	49	0	25	0	24	2	2	0	22	91.67%	91.67%	91.67%
162		100	0	0	100	8	15	0	77	18	13	5	59	73.75%	76.62%	81.94%
163		59	0	0	59	31	8	0	20	2	2	0	18	35.29%	90.00%	90.00%
164		51	0	0	51	13	1	0	37	20	20	0	17	34.00%	45.95%	45.95%
165		2	0	0	2	0	1	0	1	1	1	0	0	0.00%	0.00%	0.00%
166		130	0	0	130	19	23	1	87	33	16	17	54	60.67%	62.07%	77.14%
167		8	0	0	8	0	0	0	8	0	0	0	8	100.00%	100.00%	100.00%
168		5	0	0	5	0	0	0	5	4	2	2	1	33.33%	20.00%	33.33%
169		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
170		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
171		703	0	0	703	42	37	9	615	380	326	54	235	38.97%	38.21%	41.89%
172		23	0	0	23	0	0	6	17	8	1	7	9	90.00%	52.94%	90.00%
173		36	0	0	36	3	14	0	19	2	1	1	17	80.95%	89.47%	94.44%
174		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
175		128	0	0	128	14	15	1	98	34	21	13	64	64.65%	65.31%	75.29%
176		114	0	0	114	40	11	4	59	29	22	7	30	32.61%	50.85%	57.69%
177		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
178		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
179		2031	0	0	2031	178	156	30	1667	557	394	163	1110	65.99%	66.59%	73.80%
180		3462	0	0	3462	353	430	28	2651	810	581	229	1841	66.34%	69.45%	76.01%
181		78	0	0	78	0	16	0	62	9	6	3	53	89.83%	85.48%	89.83%
182		52	0	0	52	7	29	1	15	7	2	5	8	47.06%	53.33%	80.00%
183		4	0	0	4	0	4	0	0	0	0	0	0	0.00%	0.00%	0.00%
184		7	0	0	7	0	4	0	3	0	0	0	3	100.00%	100.00%	100.00%
185		1708	0	0	1708	336	108	10	1254	388	301	87	866	57.62%	69.06%	74.21%
186		25	0	0	25	0	6	0	19	0	0	0	19	100.00%	100.00%	100.00%
187		4	0	0	4	0	1	1	2	1	0	1	1	100.00%	50.00%	100.00%
188		1478	0	0	1478	199	134	13	1132	368	292	76	764	60.88%	67.49%	72.35%
189		112	0	0	112	11	18	1	82	32	23	9	50	59.52%	60.98%	68.49%
190		11	0	0	11	0	1	0	10	0	0	0	10	100.00%	100.00%	100.00%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (UNE DETAIL)
REPORT PERIOD: 10/01/2001 - 10/31/2001Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
						LESOG										
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
191		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
192		112	0	0	112	17	9	1	85	28	18	10	57	61.96%	67.06%	76.00%
193		2	0	0	2	0	0	1	1	0	0	0	1	100.00%	100.00%	100.00%
194		5	0	0	5	0	1	0	4	3	1	2	1	50.00%	25.00%	50.00%
195		389	0	0	389	24	24	48	293	213	173	40	80	28.88%	27.30%	31.62%
196		15	0	0	15	0	2	0	13	2	0	2	11	100.00%	84.62%	100.00%
197		14	0	0	14	1	5	1	7	4	2	2	3	50.00%	42.86%	60.00%
198		65	0	0	65	20	5	2	38	11	6	5	27	50.94%	71.05%	81.82%
199		6	0	0	6	0	2	0	4	3	3	0	1	25.00%	25.00%	25.00%
200		32	0	0	32	11	2	0	19	18	2	16	1	7.14%	5.26%	33.33%
201		95	0	0	95	16	61	0	18	11	5	6	7	25.00%	38.89%	58.33%
202		19	0	0	19	3	6	1	9	5	4	1	4	36.36%	44.44%	50.00%
203		424	0	0	424	29	47	6	342	114	98	16	228	64.23%	66.67%	69.94%
204		38	0	0	38	1	7	1	29	6	4	2	23	82.14%	79.31%	85.19%
205		49	0	0	49	2	6	0	41	13	12	1	28	66.67%	68.29%	70.00%
206		4	0	0	4	1	1	1	1	0	0	0	1	50.00%	100.00%	100.00%
207		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
208		425	0	0	425	75	45	4	301	113	83	30	188	54.34%	62.46%	69.37%
209		3	0	0	3	0	0	0	3	3	3	0	0	0.00%	0.00%	0.00%
210		1766	0	0	1766	237	144	13	1372	184	148	36	1188	75.52%	86.59%	88.92%
211		24	0	0	24	10	7	0	7	2	1	1	5	31.25%	71.43%	83.33%
212		14	0	0	14	5	1	0	8	1	1	0	7	53.85%	87.50%	87.50%
213		1216	0	0	1216	117	133	9	957	183	124	59	774	76.26%	80.88%	86.19%
214		7	0	0	7	0	6	0	1	0	0	0	1	100.00%	100.00%	100.00%
215		153	0	0	153	0	36	0	117	2	2	0	115	98.29%	98.29%	98.29%
216		3	0	0	3	0	2	0	1	0	0	0	1	100.00%	100.00%	100.00%
217		743	0	0	743	82	128	6	527	175	143	32	352	61.01%	66.79%	71.11%
218		61	0	0	61	11	11	1	38	14	8	6	24	55.81%	63.16%	75.00%
219		1479	0	0	1479	291	132	30	1026	366	217	149	660	56.51%	64.33%	75.26%
220		15	0	0	15	0	2	0	13	1	1	0	12	92.31%	92.31%	92.31%
221		7	0	0	7	0	0	0	7	4	4	0	3	42.86%	42.86%	42.86%
222		53	0	0	53	8	9	0	36	13	7	6	23	60.53%	63.89%	76.67%
223		42	0	0	42	7	7	1	27	6	3	3	21	67.74%	77.78%	87.50%
224		8	0	0	8	2	2	0	4	2	0	2	2	50.00%	50.00%	100.00%
225		21	0	0	21	7	3	0	11	4	2	2	7	43.75%	63.64%	77.78%
LENS Subtotal		41130	0	0	41130	6379	3852	447	30452	7649	5638	2011	22803	65.49%	74.88%	80.18%
EDI Subtotal		0	46547	0	46547	4495	5667	155	36230	11510	7635	3875	24720	67.08%	68.23%	76.40%
TAG Subtotal		0	0	29593	29593	3981	5837	497	19278	6969	4867	2102	12309	58.18%	63.85%	71.66%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (UNE DETAIL)
REPORT PERIOD: 10/01/2001 - 10/31/2001Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
						LESOG										
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
TOTAL INTERFACES		41130	46547	29593	117270	14855	15356	1099	85960	26128	18140	7988	59832	64.46%	69.60%	76.74%

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
1	7602	2
2	1363	14
3	947	2
4	2720	29
5	3094	5
6	3290	6
7	4361	31
8	7039	16
9	2929	2
10	7131	2
11	7566	5
12	8318	24
13	8400	7
14	8478	1
15	8617	2
16	8383	1
17	7774	13
18	8839	1
19	2909	3
20	3622	4
21	8378	49
22	8414	5
23	5467	2
24	2147	3
25	7970	8
26	8410	1
27	3188	4
28	8681	3
29	7007	4
30	8776	2

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
31	3730	50
32	3391	2
33	5358	20
34	4927	15
35	4698	3
36	7710	8
37	3794	1
38	7421	4
39	8300	31
40	7883	1
41	7818	3
42	1739	52
43	1897	25
44	1986	43
45	2435	22
46	2441	20
47	5212	13
48	8494	380
49	8657	2
50	7795	188
51	7796	39
52	8397	1
53	5984	15
54	8422	43
55	6042	10
56	2896	15
57	5510	20
58	7668	42
59	2661	16
60	4995	47

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
61	7446	111
62	7450	201
63	2466	8
64	5514	3
65	4740	3
66	4771	8
67	7987	4
68	3181	1
69	3712	3
70	7208	3
71	7001	2
72	7002	6
73	1224	1
74	2744	23
75	7727	362
76	7029	5
77	7871	57
78	8547	1
79	4728	44
80	7667	21
81	4703	11
82	8324	9
83	8339	52
84	7260	1
85	7280	23
86	7490	1
87	7635	1
88	7789	5
89	3047	8
90	2758	5

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
91	8524	1
92	4645	3
93	8479	1
94	4147	9
95	4197	6
96	4198	132
97	4217	1
98	4101	6
99	1779	4
100	6133	1
101	4641	13
102	4254	6
103	6131	1
104	5829	1
105	4083	3
106	7904	18
107	6983	35
108	4085	70
109	3608	4
110	8312	1
111	7058	2
112	4888	2
113	373	13
114	5711	4
115	4110	54
116	7731	2
117	8337	7
118	4086	1
119	4033	3
120	5126	1

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
121	3496	2
122	3591	33
123	7082	6
124	2988	3
125	7877	7
126	7093	13
127	8368	60
128	6043	59
129	3894	8
130	3291	7
131	7574	1
132	7149	80
133	7318	1
134	4508	11
135	7583	14
136	4389	1
137	4542	2
138	7451	30
139	7581	76
140	7582	20
141	7585	9
142	7637	21
143	8335	14
144	2757	1
145	4664	7
146	6093	300
147	7560	1
148	8768	3
149	743	11
150	982	42

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
151	3890	4
152	6143	2
153	1940	2
154	3137	1
155	5348	7
156	6104	2
157	7875	1
158	5424	3
159	5425	1
160	7229	3605
161	7170	34
162	7562	1521
163	2464	13
164	8846	1
165	1417	59
166	5841	17
167	9011	4
168	610	15
169	1371	2
170	7050	70
171	8798	3
172	2579	31
173	2580	46
174	4175	9
175	7648	21
176	8772	23
177	8773	112
178	8659	2
179	8660	106
180	4251	2

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (FATAL REJECTS)
 REPORT PERIOD: 10/01/2001 - 10/31/2001

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
181	7519	8
182	7771	429
183	8706	2
184	2626	2
185	7892	26
186	2708	5
187	2754	2
188	2728	34
189	8601	4
190	7676	2
191	8750	62
192	2631	1
193	2617	1
194	7938	5
195	8298	1
196	1749	2
197	3109	1
198	2664	16
199	2665	25
200	1392	3
201	4726	2
202	3469	2
203	7514	12
204	4764	6
205	6233	24
206	3221	2
207	8962	8
208	7391	5
209	4398	4
210	7011	2

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
211	7012	2138
212	5053	7
213	5299	2
214	7518	9
215	1201	2
216	7006	22
217	7845	58
218	7884	49
219	6581	1
220	7125	99
221	8392	17
222	5278	1
223	2443	11
224	8272	12
225	3692	2
226	8417	4
227	4225	3
228	4856	3
229	4892	162
230	7452	29
231	7086	2
232	2505	64
233	8672	11
234	8631	4
235	4712	1
236	4985	23
237	6110	5
238	6160	3
239	2335	49
240	5677	1

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (FATAL REJECTS)
 REPORT PERIOD: 10/01/2001 - 10/31/2001

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
241	7848	7
242	6100	18
243	7344	117
244	8758	20
245	7065	1
246	8994	6
247	123	2
248	155	859
249	3327	1
250	3840	6
251	3995	3
252	5468	2
253	5558	15
Total		13881

ORDERING

REPORT: FLOWTHROUGH ERROR ANALYSIS
REPORT PERIOD: 10/01/2001 - 10/31/2001Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES										
ERROR DETAILS (Auto Clarifications (A) & Errors (E))					CAUSATION					
Error Type (by error code)	Count	%	S %	Error Description	CLEC Caused			BST Caused		
					Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused
1000	20,381	14.86%	14.86%	IF CHNGING CLASS OF SERVICE ALL PERTINENT USOCs MUST BE POPULATED IN AND OUT	19,774	97.02%	14.86%	607	2.98%	1.39%
7020	1,035	0.75%	15.61%	NUM= TELNO= TN NOT FOUND IN CRIS	1,033	99.81%	0.75%	2	0.19%	0.00%
7040	1	0.00%	15.62%	LOGON ABORTED/FAILED	0	0.00%	0.00%	1	100.00%	0.00%
7055	2,183	1.59%	17.21%	NUM= TELNO= ACCOUNT IS FINAL	2,182	99.95%	1.59%	1	0.05%	0.00%
7095	7	0.01%	17.21%	INCORRECT RATE ZONE DATA RECEIVED FROM RSAG	2	28.57%	0.01%	5	71.43%	0.01%
7110	5,193	3.79%	21.00%	COFFI NOT AVAILABLE	1,699	32.72%	3.79%	3,494	67.28%	8.02%
7115	9	0.01%	21.01%	DSAP TELEPHONE NUMBER NOT ACTIVE/FOUND IN SITE	7	77.78%	0.01%	2	22.22%	0.00%
7150	7	0.01%	21.01%	UNE - ERROR GENERATING ECCKT	7	100.00%	0.01%	0	0.00%	0.00%
7225	1	0.00%	21.01%	USOC= IS MISSING	1	100.00%	0.00%	0	0.00%	0.00%
7235	487	0.36%	21.37%	10 DIGIT TN REQUIRED WITH USOC/FID=ZCRN	330	67.76%	0.36%	157	32.24%	0.36%
7245	663	0.48%	21.85%	NUM= ZCRT FID, DATA, OR DELIMITER IS MISSING	464	69.98%	0.48%	199	30.02%	0.46%
7250	473	0.34%	22.19%	LSR HOUSENUMBER INCORRECT	473	100.00%	0.34%	0	0.00%	0.00%
7267	31	0.02%	22.22%	UNE - LOCBAN MISSING FOR LINP ORDER	31	100.00%	0.02%	0	0.00%	0.00%
7295	8	0.01%	22.22%	LINE CLASS OF SERVICE MISSING. NUM AND TN REQUIRED	5	62.50%	0.01%	3	37.50%	0.01%
7300	6	0.00%	22.23%	UNE - CANNOT GENERATE CLASS OF SERVICE USOC	5	83.33%	0.00%	1	16.67%	0.00%
7315	355	0.26%	22.49%	CANNOT GENERATE BILLING NAME AND ADDRESS FIDS	321	90.42%	0.26%	34	9.58%	0.08%
7375	36	0.03%	22.51%	UNE - BOCABS SCREEN ERROR BOE001 ACCOUNT NUMBER NOT FOUND	35	97.22%	0.03%	1	2.78%	0.00%
7380	131	0.10%	22.61%	UNE - ACTL INVALID	131	100.00%	0.10%	0	0.00%	0.00%
7400	8,085	5.89%	28.50%	CLEC DOES NOT OWN THIS ACCOUNT.	8,083	99.98%	5.89%	2	0.02%	0.00%
7445	44	0.03%	28.53%	UNE - CALL FORWARD TN REQUIRED	44	100.00%	0.03%	0	0.00%	0.00%
7465	1,229	0.90%	29.43%	CANNOT CANCEL ORDER	741	60.29%	0.90%	488	39.71%	1.12%
7495	37	0.03%	29.46%	UNE - DIR LOCATOR PROBLEM	4	10.81%	0.03%	33	89.19%	0.08%
7555	233	0.17%	29.63%	FID MISSING IN FEATURE DETAIL	198	84.98%	0.17%	35	15.02%	0.08%
7570	5	0.00%	29.63%	SEQ1X NOT ALLOWED WITH ZNB	4	80.00%	0.00%	1	20.00%	0.00%
7630	341	0.25%	29.88%	MEMORY CALL SERVICE NOT AVAILABLE IN SWITCH	128	37.54%	0.25%	213	62.46%	0.49%
7640	1	0.00%	29.88%	DUPLICATE CUSTOMERS EXCEED NINE ON CSR	0	0.00%	0.00%	1	100.00%	0.00%
7645	3,232	2.36%	32.24%	MATCH IN CSR SA AND LSR HOUSENUM NOT FOUND	2,000	61.88%	2.36%	1,232	38.12%	2.83%
7660	6	0.00%	32.24%	USOC FUJ1X NOT FOR RESALE	6	100.00%	0.00%	0	0.00%	0.00%
7690	45	0.03%	32.27%	UNE - ACTL AND ENDUSER LSO MUST BE THE SAME FOR LOOP/LINP SERVICE	45	100.00%	0.03%	0	0.00%	0.00%
7710	385	0.28%	32.55%	CANNOT CANCEL OR CHANGE DUE DATE ON NON-EXISTENT ORDER	229	59.48%	0.28%	156	40.52%	0.36%
7715	21	0.02%	32.57%	SOCs TIMEOUT/NOT AVAILABLE	16	76.19%	0.02%	5	23.81%	0.01%
7718	2,146	1.56%	34.13%	UNABLE TO RETRIEVE PSO TO PROCESS SUP	861	40.12%	1.56%	1,285	59.88%	2.95%
7725	60	0.04%	34.18%	WAITING PERIOD EQUALS 5 MINUTES	26	43.33%	0.04%	34	56.67%	0.08%
7735	62	0.05%	34.22%	INVALID/MISSING LISTING NAME OR TYPE	62	100.00%	0.05%	0	0.00%	0.00%
7740	10	0.01%	34.23%	LOCAL CALLING PLUS INDICATOR NOT FOUND	7	70.00%	0.01%	3	30.00%	0.01%
7755	15	0.01%	34.24%	UNE - NPANXX NOT FOUND IN CLLI TABLE	12	80.00%	0.01%	3	20.00%	0.01%
7805	136	0.10%	34.34%	SITE COULD NOT BE DETERMINED	67	49.26%	0.10%	69	50.74%	0.16%
7815	64	0.05%	34.39%	FID=RCU INVALID OR MISSING DATA	56	87.50%	0.05%	8	12.50%	0.02%

ORDERING

REPORT: FLOWTHROUGH ERROR ANALYSIS
REPORT PERIOD: 10/01/2001 - 10/31/2001Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES										
ERROR DETAILS (Auto Clarifications (A) & Errors (E))					CAUSATION					
Error Type (by error code)	Count	%	S %	Error Description	CLEC Caused			BST Caused		
					Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused
7860	260	0.19%	34.58%	RSAG - NO EXACT MATCH ON STREET NAME	260	100.00%	0.19%	0	0.00%	0.00%
7890	20	0.01%	34.59%	RSAG - NO EXACT MATCH ON SUPPLEMENTAL ADDRESS	20	100.00%	0.01%	0	0.00%	0.00%
7900	17	0.01%	34.60%	RSAG - NO MATCH ON STREET NAME	17	100.00%	0.01%	0	0.00%	0.00%
7905	3,985	2.91%	37.51%	RSAG - INCORRECT COMMUNITY, INCORRECT ZIP CODE OR INVALID ADDRESS FORMAT	3,980	99.87%	2.91%	5	0.13%	0.01%
7910	1,700	1.24%	38.75%	RSAG - NO MATCH ON EXACT STREET NAME	1,561	91.82%	1.24%	139	8.18%	0.32%
7930	1	0.00%	38.75%	RSAG-STREET FOUND IN DIFFERENT COMMUNITY AND/OR ZIP	1	100.00%	0.00%	0	0.00%	0.00%
7935	22	0.02%	38.77%	RSAG-SIMILAR STREET FOUND IN DIFFERENT COMMUNITY AND/OR ZIP	22	100.00%	0.02%	0	0.00%	0.00%
7945	132	0.10%	38.86%	RSAG SYSTEM ERROR	71	53.79%	0.10%	61	46.21%	0.14%
8150	59	0.04%	38.91%	ORDER HAS BEEN REQUEUED FOR THE MAXIMUM NUMBER OF OCCURRENCES	22	37.29%	0.04%	37	62.71%	0.08%
8167	64	0.05%	38.95%	INVALID USOC CHARACTER. FORMAT SAE 013 I1 CREX1	64	100.00%	0.05%	0	0.00%	0.00%
8170	376	0.27%	39.23%	USOC MAY ONLY APPEAR ONCE. FORMAT SAE 110 I1 CREX1 /TN	375	99.73%	0.27%	1	0.27%	0.00%
8173	57	0.04%	39.27%	INVALID CLASS OF SERVICE. FORMAT IDNT 131 UEPRL=	57	100.00%	0.04%	0	0.00%	0.00%
8175	1	0.00%	39.27%	USOC NOT AVAILABLE IN SWITCH. FORMAT SAE 180N I1 ESXDC	1	100.00%	0.00%	0	0.00%	0.00%
8180	202	0.15%	39.42%	LNUM=00001 TC TO PRIMARY NUMBER MUST BE DIFFERENT FROM NUMBER BEING REFER	200	99.01%	0.15%	2	0.99%	0.00%
8183	19	0.01%	39.43%	AREA CALLING PLAN USOC MISMATCH. FORMAT 320 LINE UPP :0000000 / LINE ASSIGN :00	19	100.00%	0.01%	0	0.00%	0.00%
8185	36	0.03%	39.46%	ESC/ESCWT NOT VALID COMBINATION. FORMAT SAE 424 I1 ESCWT	36	100.00%	0.03%	0	0.00%	0.00%
8187	2,289	1.67%	41.12%	USOC MAY NOT APPEAR ON REQUEST. FORMAT SAE 431 T1 EMP1S /TN	2,288	99.96%	1.67%	1	0.04%	0.00%
8189	714	0.52%	41.65%	USOC IS NOT VALID ON BST FILE. FORMAT SAE 433 I1 CREX6	710	99.44%	0.52%	4	0.56%	0.01%
8190	1,712	1.25%	42.89%	INVALID USOC FOR BASIC CLASS OF SERVICE. FORMAT SAE 434 I1 S98CP /TN	1,617	94.45%	1.25%	95	5.55%	0.22%
8193	1	0.00%	42.89%	USOC NOT VALID WITH CALLER ID. FORMAT SAE 473 I1 NXMCR /TN	1	100.00%	0.00%	0	0.00%	0.00%
8195	546	0.40%	43.29%	CALL FORWARDING USOC MUST NOT APPEAR. FORMAT SAE 540 I1 GCJ /TN	546	100.00%	0.40%	0	0.00%	0.00%
8197	851	0.62%	43.91%	CALL FORWARDING USOC MUST APPEAR. FORMAT SAE 541	851	100.00%	0.62%	0	0.00%	0.00%
8199	88	0.06%	43.98%	GCJRC/GCJ COMBINATION INVALID. FORMAT SAE 560 I1 GCJRC /TN	87	98.86%	0.06%	1	1.14%	0.00%
8204	143	0.10%	44.08%	BCR/NSS/NX8 INVALID USOC COMBINATION. FORMAT SAE 575 R1 NSS /TN	143	100.00%	0.10%	0	0.00%	0.00%
8207	70	0.05%	44.13%	BRD/NSQ/NX9 INVALID USOC COMBINATION. FORMAT SAE 576 I1 NX9 /TN	70	100.00%	0.05%	0	0.00%	0.00%
8209	898	0.65%	44.79%	USOC COMBINATION IS INVALID. FORMAT SAE 587 I1 ESXDC /TN	898	100.00%	0.65%	0	0.00%	0.00%
8240	198	0.14%	44.93%	INVALID LINE CLASS OF SVC FOR REQUESTED SERVICE	198	100.00%	0.14%	0	0.00%	0.00%
8250	72	0.05%	44.98%	USOC= NOT APPLICABLE TO PORT LOOP SERVICE	71	98.61%	0.05%	1	1.39%	0.00%
8415	26	0.02%	45.00%	LSF LP ALREADY EXISTS ON ACCOUNT	26	100.00%	0.02%	0	0.00%	0.00%
8430	2	0.00%	45.00%	LSF DOES NOT EXIST ON ACCOUNT	2	100.00%	0.00%	0	0.00%	0.00%
8700	6	0.00%	45.01%	RSAG-INVALID SEARCH AREA	3	50.00%	0.00%	3	50.00%	0.01%
8820	10,890	7.94%	52.95%	SOCs ERROR: LUD BILL 004 ACT CODE NOT FOR THIS ORD TYPE	3,308	30.38%	7.94%	7,582	69.62%	17.40%
8825	22,407	16.34%	69.29%	ORDER ERR:	5,063	22.60%	16.34%	17,344	77.40%	39.80%
8830	748	0.55%	69.83%	CLEC ALREADY OWNS THIS ACCOUNT	748	100.00%	0.55%	0	0.00%	0.00%
8850	97	0.07%	69.90%	CFA NOT FOUND,PLEASE VERIFY CFA	96	98.97%	0.07%	1	1.03%	0.00%
8875	1	0.00%	69.90%	ERROR GENERATING BTN	1	100.00%	0.00%	0	0.00%	0.00%
8925	4	0.00%	69.91%	CFN HAS INVALID FORMAT ON COFFI SCREEN	4	100.00%	0.00%	0	0.00%	0.00%
8940	1,615	1.18%	71.08%	CALL FORWARDING NUMBER MISSING OR INVALID	1,614	99.94%	1.18%	1	0.06%	0.00%

ORDERING

REPORT: FLOWTHROUGH ERROR ANALYSIS
REPORT PERIOD: 10/01/2001 - 10/31/2001Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES										
ERROR DETAILS (Auto Clarifications (A) & Errors (E))					CAUSATION					
Error Type (by error code)	Count	%	S %	Error Description	CLEC Caused			BST Caused		
					Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused
8945	29	0.02%	71.10%	LINECLSSVC AND TOS DO NOT MATCH	29	100.00%	0.02%	0	0.00%	0.00%
8970	1,251	0.91%	72.02%	FID RCU WITH TWC FOUND ON SAME LINE AS 3-WAY CALLING USOC	1,250	99.92%	0.91%	1	0.08%	0.00%
9000	25	0.02%	72.03%	LSO/LOCBAN (NPANXX) MISSING OR INVALID	25	100.00%	0.02%	0	0.00%	0.00%
9015	1	0.00%	72.04%	SUP FAILED TO UPDATE DUE DATE	1	100.00%	0.00%	0	0.00%	0.00%
9110	2	0.00%	72.04%	TELNO= PIC REQUIRED PER UNIQUE TELEPHONE NUMBER ON A, V, P9 LINE ACTIVITY TY	2	100.00%	0.00%	0	0.00%	0.00%
9115	2	0.00%	72.04%	TELNO= LPIC REQUIRED PER UNIQUE TELNO ON A, V, P9 LINE ACTIVITY TYPES	2	100.00%	0.00%	0	0.00%	0.00%
9145	2	0.00%	72.04%	ACCOUNT IS DENIED	2	100.00%	0.00%	0	0.00%	0.00%
9155	31	0.02%	72.06%	UNE - PORTED OUT NUMBER	31	100.00%	0.02%	0	0.00%	0.00%
9160	13	0.01%	72.07%	LOCBAN INVALID FOR PORTED NUMBER ACTIVITY	13	100.00%	0.01%	0	0.00%	0.00%
9245	353	0.26%	72.33%	CORRECT ECCKT IS REQUIRED FOR LNA , LNUM	353	100.00%	0.26%	0	0.00%	0.00%
9428	1	0.00%	72.33%	DLNUM=0001 LTN= INVALID NICK DATA	1	100.00%	0.00%	0	0.00%	0.00%
9432	2	0.00%	72.33%	DLNUM=0002 LTN= LTXTY OF CR REQUIRES SEE AS FIRST WORD IN LTEXT	2	100.00%	0.00%	0	0.00%	0.00%
9438	35	0.03%	72.36%	DLNUM=0001 LTN= ACCOUNT ACTIVITY OF N CAN ONLY HAVE AN LACT OF N	33	94.29%	0.03%	2	5.71%	0.00%
9439	131	0.10%	72.45%	LTN= DISPOSITION OF LISTINGS ON MIGRATED LINES REQUIRED	131	100.00%	0.10%	0	0.00%	0.00%
9441	2	0.00%	72.45%	DLNUM=0004 LTN=5047388816 ALI VALUE INVALID	2	100.00%	0.00%	0	0.00%	0.00%
9442	701	0.51%	72.97%	DLNUM=0002 LTN= ALI MUST BE UNIQUE	695	99.14%	0.51%	6	0.86%	0.01%
9466	43	0.03%	73.00%	UNABLE TO DETERMINE BLOCK CHOICE	43	100.00%	0.03%	0	0.00%	0.00%
9471	22	0.02%	73.01%	TOTAL QUANTITY OF VCA AND SCO SHOULD EQUAL IWJQ	18	81.82%	0.02%	4	18.18%	0.01%
9475	330	0.24%	73.25%	ACT= ALLOWED ONLY ON SAME LOCNUM SERVICE ADDRESS	329	99.70%	0.24%	1	0.30%	0.00%
9476	49	0.04%	73.29%	IS NOT FOUND ON CSR TO DISCONNECT	49	100.00%	0.04%	0	0.00%	0.00%
9477	151	0.11%	73.40%	LSR LNUM=00002 INVALID LNA, NO RECORDED CHANGE FOR TELEPHONE NUMBER	150	99.34%	0.11%	1	0.66%	0.00%
9479	108	0.08%	73.48%	LNUM=00001 FEATURE DOES NOT EXIST ON ACCOUNT TO MODIFY	107	99.07%	0.08%	1	0.93%	0.00%
9481	2,717	1.98%	75.46%	LNUM=00001 FEATURE DOES NOT EXIST ON ACCOUNT TO DISCONNECT	2,697	99.26%	1.98%	20	0.74%	0.05%
9484	24	0.02%	75.48%	TNS= FOR LNUM=00001 ALREADY EXIST ON ATN=	24	100.00%	0.02%	0	0.00%	0.00%
9487	3	0.00%	75.48%	INVALID ACT TYPE FOR FULL MIGRATION	3	100.00%	0.00%	0	0.00%	0.00%
9488	551	0.40%	75.88%	DISPOSITION OF ALL LINES REQUIRED ON ACT V	551	100.00%	0.40%	0	0.00%	0.00%
9495	67	0.05%	75.93%	EATN= MUST EXIST FOR ACT P AND Q	67	100.00%	0.05%	0	0.00%	0.00%
9496	2,464	1.80%	77.73%	TNS= ON LNUM=00004 NOT FOUND ON EATN= FOR ACT=	2,460	99.84%	1.80%	4	0.16%	0.01%
9497	1	0.00%	77.73%	LEATN= ON LNUM=00001 AND EATN= ARE NOT COMPATIBLE	1	100.00%	0.00%	0	0.00%	0.00%
9498	42	0.03%	77.76%	EAN= ON LNUM= AND LEAN= ARE POPULATED	42	100.00%	0.03%	0	0.00%	0.00%
9503	2	0.00%	77.76%	FA OF D AND C ARE DISALLOWED WHEN TNS IS NOT POPULATED FOR A LEATN	2	100.00%	0.00%	0	0.00%	0.00%
9515	1,959	1.43%	79.19%	WKG SVC-INPUT ADL, CONVERSION ORDER OR NOTE ABANDONED STATION	1,951	99.59%	1.43%	8	0.41%	0.02%
9516	24	0.02%	79.20%	WSOP OF V AND ADL NOT ALLOWED ON SAME ATN	24	100.00%	0.02%	0	0.00%	0.00%
9517	23	0.02%	79.22%	UNDC INVALID IF PIC ALREADY EXISTS	23	100.00%	0.02%	0	0.00%	0.00%
9523	3	0.00%	79.22%	LOCNUM=000 HNUM=00001 HT= MIXED NPA(S) ARE NOT ALLOWED FOR HUNTING IN THIS S	3	100.00%	0.00%	0	0.00%	0.00%
9526	12	0.01%	79.23%	BLOCK CHOICE DOES NOT EXIST ON ACCOUNT	12	100.00%	0.01%	0	0.00%	0.00%
9529	2,067	1.51%	80.74%	CANNOT RESTORE A LINE WHICH IS NOT SUSPENDED/DENIED	2,065	99.90%	1.51%	2	0.10%	0.00%
9543	65	0.05%	80.79%	LOCNUM= HNUM= HT= HT CANNOT BE IN MORE THAN ONE HID	64	98.46%	0.05%	1	1.54%	0.00%

ORDERING

REPORT: FLOWTHROUGH ERROR ANALYSIS
REPORT PERIOD: 10/01/2001 - 10/31/2001Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES										
ERROR DETAILS (Auto Clarifications (A) & Errors (E))					CAUSATION					
Error Type (by error code)	Count	%	S %	Error Description	CLEC Caused			BST Caused		
					Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused
9600	12	0.01%	80.80%	TASKMATE ERROR INCORRECT SCREEN FORMAT ON HOST	5	41.67%	0.01%	7	58.33%	0.02%
9602	5,559	4.05%	84.85%	USOC=NSS ALREADY EXISTS ON CUSTOMER RECORD	5,055	90.93%	4.05%	504	9.07%	1.16%
9604	20	0.01%	84.86%	TN ON SUP DOES NOT MATCH ORIGINAL TN	12	60.00%	0.01%	8	40.00%	0.02%
9605	166	0.12%	84.98%	USOC NOT FOR RESALE FORMAT SAE 959 T1 PGRAX /ZPGR 1 /RMKR (A)	166	100.00%	0.12%	0	0.00%	0.00%
9606	20	0.01%	85.00%	TNS CANNOT BE REASSIGNED FOR 90 DAYS	20	100.00%	0.01%	0	0.00%	0.00%
9613	14	0.01%	85.01%	EXISTING ACCOUNT TYPE NOT AUTHORIZED FOR MIGRATION YET	14	100.00%	0.01%	0	0.00%	0.00%
9616	40	0.03%	85.04%	YPH INVALID	39	97.50%	0.03%	1	2.50%	0.00%
9623	14	0.01%	85.05%	TOUCHTONE IS INVALID WITH AREA PLUS SERVICE	13	92.86%	0.01%	1	7.14%	0.00%
9626	473	0.34%	85.39%	CLASS OF SERVICE LNPRL NOT ELIGIBLE FOR CONVERSION TO PORT/LOOP	473	100.00%	0.34%	0	0.00%	0.00%
9627	2,569	1.87%	87.27%	ALL CUSTOMER RECORDS ARE FINAL FOR THIS NUMBER	2,568	99.96%	1.87%	1	0.04%	0.00%
9628	320	0.23%	87.50%	REQUEST DOES NOT QUALIFY FOR STAR 98 SERVICE	320	100.00%	0.23%	0	0.00%	0.00%
9629	56	0.04%	87.54%	CALL FORWARDING FID (CFND) AND CFND TN REQUIRED BEHIND USOC S98AF	55	98.21%	0.04%	1	1.79%	0.00%
9639	148	0.11%	87.65%	CATEGORY L USOC MUST APPEAR FOR SAME TN	148	100.00%	0.11%	0	0.00%	0.00%
9641	2,258	1.65%	89.29%	REQUESTED ACTIVITY ALREADY PENDING DM4V32	2,258	100.00%	1.65%	0	0.00%	0.00%
9647	145	0.11%	89.40%	BAN DOES NOT EXIST FOR COMPANY CODE	145	100.00%	0.11%	0	0.00%	0.00%
9654	156	0.11%	89.51%	DIRECTORY DELIVERY ADDRESS IS REQUIRED FOR INDEFINITE OR UNNUMBERED ENDU	155	99.36%	0.11%	1	0.64%	0.00%
9656	9	0.01%	89.52%	SLTN NOT FOUND ON CRIS ACCOUNT FOR LNA N, LNUM	9	100.00%	0.01%	0	0.00%	0.00%
9661	27	0.02%	89.54%	LINE SHARE AND ADSL REQUIRED BST VOICE SERVICE	17	62.96%	0.02%	10	37.04%	0.02%
9670	23	0.02%	89.56%	TOUCHTONE USOC REQUIRED INWARD OR RECAPPED - FORMAT SAE 004	23	100.00%	0.02%	0	0.00%	0.00%
9671	125	0.09%	89.65%	TOUCHTNE USOC REQUIRED - FORMAT SAE 245	125	100.00%	0.09%	0	0.00%	0.00%
9673	18	0.01%	89.66%	RINGMASTER USOC REQUIRED - FORMAT SAE 387	18	100.00%	0.01%	0	0.00%	0.00%
9674	30	0.02%	89.68%	INVALID TN/PN DATA - FORMAT SAE 389 I1 DRS /TN /PN /RNP B	30	100.00%	0.02%	0	0.00%	0.00%
9675	29	0.02%	89.70%	BBC USOC MUST NOT APPEAR - FORMAT SAE 679 I1 BBC /TN	29	100.00%	0.02%	0	0.00%	0.00%
9679	15	0.01%	89.72%	FIRST CHARACTER OF LINE NUMBER IS NOT VALID FOR BST IN COFFI	15	100.00%	0.01%	0	0.00%	0.00%
9680	18	0.01%	89.73%	INVALID REQ TYP OR TOS FOR LIFELINE	18	100.00%	0.01%	0	0.00%	0.00%
9681	15	0.01%	89.74%	LINKUP DISCOUNT CANNOT BE ADDED TO EXISTING SERVICE	15	100.00%	0.01%	0	0.00%	0.00%
9682	12	0.01%	89.75%	LINKUP DISCOUNT IS ONLY AVAILABLE ON LIFELINE ACCOUNTS	12	100.00%	0.01%	0	0.00%	0.00%
9685	12,623	9.20%	98.95%	DUE DATE COULD NOT BE CALCULATED	2,993	23.71%	9.20%	9,630	76.29%	22.10%
9686	16	0.01%	98.96%	RESID NOT VALID IN LFACS	15	93.75%	0.01%	1	6.25%	0.00%
9687	3	0.00%	98.97%	ACT=N/LNA=N IS INVALID WHEN THE REQUESTING CLEC ALREADY HAS A LINESHARE ON	3	100.00%	0.00%	0	0.00%	0.00%
9691	21	0.02%	98.98%	ACT=C, LNA=N IS INVALID ON A SINGLE LINE ACCOUNT	21	100.00%	0.02%	0	0.00%	0.00%
9700	13	0.01%	98.99%	REQUESTED CIRCUIT NUMBER/ECCKT NOT FOUND	13	100.00%	0.01%	0	0.00%	0.00%
9715	48	0.03%	99.03%	TOS IS INVALID FOR REQUESTED SERVICE	48	100.00%	0.03%	0	0.00%	0.00%
9772	6	0.00%	99.03%	UNE - ECCKT PROHIBITED WITH LINE ACTIVITY OF A	4	66.67%	0.00%	2	33.33%	0.00%
9800	23	0.02%	99.05%	MAIN LISTING REQUIRED FOR NEW ACCOUNT	14	60.87%	0.02%	9	39.13%	0.02%
9850	1	0.00%	99.05%	USOC P25 INVALID WITH USOC AQ3 IN KY	1	100.00%	0.00%	0	0.00%	0.00%
9860	1,307	0.95%	100.00%	UNABLE TO HANDLE REQUEST; ENDUSER ACCOUNT FROZEN	1,307	100.00%	0.95%	0	0.00%	0.00%

ORDERING

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AGGREGATE ORDER TYPES										
ERROR DETAILS (Auto Clarifications (A) & Errors (E))					CAUSATION					
					CLEC Caused			BST Caused		
Error Type (by error code)	Count	%	S %	Error Description	Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused
	137,153	100.00%			93,573		100.00%	43,580		100.00%

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AGGREGATE ORDER TYPES				
ERROR DETAILS (Fatal Errors)				
Error Type (by error code)	Count	%	S %	Error Description
1001	1	0.01%	0.01%	CCNA MUST BE 3 ALPHAS
1007	20	0.10%	0.11%	DUPLICATE CC, PON, VER
1012	9	0.05%	0.16%	CANNOT SUPP A PREVIOUSLY CANCELED LSR/PON
1015	3519	18.29%	18.44%	PON DUPLICATE ON INITIAL LSR
1017	1	0.01%	18.45%	PON VALID VALUES ARE UPPER CASE ALPHA A THRU Z, NUMERIC 0 THRU 9, AND SYMBOLS . , - '
1023	34	0.18%	18.62%	NO ORIGINAL LSR FOUND FOR THIS SUP
1025	11	0.06%	18.68%	VER MUST BE GREATER THAN PREVIOUS VERSION
1027	7	0.04%	18.72%	PREVIOUS LSR AGED OFF - (K) STATUS
1030	1294	6.72%	25.44%	VER MUST BE GREATER THAN PREVIOUS VERSION
1035	3	0.02%	25.46%	VER MUST BE TWO NUMERICS - 01 OR GREATER FOR 860
1040	114	0.59%	26.05%	VER MUST BE SPACES OR ZEROES FOR 850
1050	29	0.15%	26.20%	D/SENT - D/SENT CENTURY MUST BE CURRENT OR FUTURE DATE
1055	11	0.06%	26.26%	AN REQUIRED FOR THIS REQTP/ACT TYPE COMBINATION WHEN ATN IS NOT POPULATED
1060	14	0.07%	26.33%	AN PROHIBITED WHEN ATN IS POPULATED UNLESS REQTP IS B
1065	22	0.11%	26.44%	AN MUST BE 10 OR 13 ALPHANUMERICS
1070	10	0.05%	26.50%	DDD/DDD-CC MUST BE CURRENT OR FUTURE DATE
1075	11	0.06%	26.55%	ATN REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION WHEN AN IS NOT POPULATED
1080	15	0.08%	26.63%	DDD/DDD-CC MUST BE A VALID DATE
1085	6	0.03%	26.66%	DDDO-CC/DDDO MUST BE CURRENT OR FUTURE DATE
1090	3	0.02%	26.68%	ATN OR AN REQUIRED WHEN EATN IS POPULATED
1100	2	0.01%	26.69%	SERVICE CENTER MUST BE LCSC
1110	191	0.99%	27.68%	INVALID REQTP - ACCOUNT ACTIVITY TYPE COMBINATION
1125	49	0.25%	27.94%	DDD MUST BE GREATER THAN OR EQUAL TO D/TSENT
1130	1	0.01%	27.94%	DDD MUST BE A VALID DATE
1131	278	1.44%	29.39%	DDD IS LESS THAN CALC DATE ON PRIOR VERSION LSR OR SERVICE ORDER DUE DATE
1135	1	0.01%	29.39%	APPTIME-DDD MUST BE HHMM-HHMM (MILITARY TIME) COVERING A SPAN OF TIME OF ONE HOUR OR GREATER
1140	8	0.04%	29.43%	DDDO REQUIRED WHEN ACT IS T AND REQTP IS A, E, M, OR N
1145	16	0.08%	29.52%	INTERVAL BETWEEN DDD AND DDDO MUST BE 30 CALENDAR DAYS OR LESS
1154	8	0.04%	29.56%	LSR/PON IS COMPLETED
1155	3	0.02%	29.57%	DFDT MUST BE POPULATED WITH A SINGLE (HHMM) TIME WHEN CHC IS Y
1157	1	0.01%	29.58%	DFDT PROHIBITED FOR THIS REQTP/LNA COMBINATION
1166	7	0.04%	29.61%	CHC IS PROHIBITED WITH THIS REQTP/ACT TYPE COMBINATION

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AGGREGATE ORDER TYPES				
ERROR DETAILS (Fatal Errors)				
Error Type (by error code)	Count	%	S %	Error Description
1180	15	0.08%	29.69%	INVALID REQTP/ACT TYPE COMBINATION (STOP EDIT)
1195	1	0.01%	29.70%	ACTIVITY TYPE VALID ENTRY MUST BE N, C, D, T, R, V, S, B, W, L, Y, P OR Q (STOP EDIT)
1200	114	0.59%	30.29%	SUP REQUIRED WHEN VER IS GREATER THAN 00
1215	65	0.34%	30.63%	ACTL MUST BE 11 ALPHANUMERIC CHARACTERS
1230	2797	14.53%	45.16%	LSO MUST BE 6 NUMERICS
1235	1	0.01%	45.17%	TOS REQUIRED
1270	2	0.01%	45.18%	SECNCI MUST BE A MINIMUM OF 5 ALPHANUMERIC CHARACTERS
1285	10	0.05%	45.23%	ACTL REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION
1290	11	0.06%	45.29%	ACTL MUST BE 11 ALPHANUMERICS
1325	3	0.02%	45.30%	LST MUST BE 11 ALPHANUMERICS
1335	36	0.19%	45.49%	LSO REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION
1345	5	0.03%	45.52%	TOS REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION (STOP EDIT)
1360	1	0.01%	45.52%	TOS SECOND CHARACTER MUST BE A, B, C, D, H, J, OR - (HYPHEN) (STOP EDIT)
1390	7	0.04%	45.56%	TOS SECOND CHARACTER MUST BE - (HYPHEN) IF REQTP IS JB
1392	8	0.04%	45.60%	TOS SECOND CHARACTER OF J IS PROHIBITED ON REQTP OF A,B,C,F OR J (STOP EDIT)
1430	7	0.04%	45.64%	CIC REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION
1445	1	0.01%	45.64%	INITIATOR TELEPHONE NUMBER REQUIRED
1453	774	4.02%	49.66%	BAN1 REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION
1455	80	0.42%	50.08%	BAN1 VALID ENTRY MUST BE VALID BILLING ACCOUNT NUMBER OR E WITH TRAILING BLANKS
1457	47	0.24%	50.32%	BAN1 MUST BE ENTRY OF E IF REQTYPE A-LINE SHARE CO BASED
1490	5	0.03%	50.35%	DRC MUST BE 3 ALPHANUMERICS
1505	1	0.01%	50.35%	INIT REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION
1510	1	0.01%	50.36%	TEL NO-INIT REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION
1515	15	0.08%	50.44%	TEL NO-INIT FORMAT MUST BE 10 NUMERICS OR UP TO 15 ALPHANUMERICS
1520	141	0.73%	51.17%	FAX NO-INIT REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION
1525	6	0.03%	51.20%	FAX NO-INIT MUST BE 10 NUMERICS
1530	13	0.07%	51.27%	IMPCON REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION
1540	2	0.01%	51.28%	TEL NO IMPCON FORMAT MUST BE 10 NUMERICS IN THE FIRST 10 POSITIONS
1550	19	0.10%	51.38%	TEL NO ALTIMPCON REQUIRED WHEN ALTIMPCON IS POPULATED
1580	1	0.01%	51.38%	FAX NO-DSGCON MUST BE 10 NUMERICS
1605	231	1.20%	52.58%	REMARKS VIRGULES (/) AND ASTERISKS NOT ALLOWED IN THIS FIELD
1620	3	0.02%	52.60%	BCS REQUIRED WITH REQTP/ACT TYPE/TOS COMBINATION

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AGGREGATE ORDER TYPES				
ERROR DETAILS (Fatal Errors)				
Error Type (by error code)	Count	%	S %	Error Description
1630	151	0.78%	53.38%	CANNOT SUP A PREVIOUSLY CANCELED LSR/PON
1635	105	0.55%	53.93%	LSR ORIGINATING SOURCE NOT SAME AS PRIOR VERSION
1640	296	1.54%	55.47%	NO ORIGINAL LSR FOUND FOR THIS SUP
1645	3168	16.46%	71.93%	LSR/PON AGED OFF
1650	753	3.91%	75.84%	LSR/PON COMPLETED
1655	12	0.06%	75.90%	LSR ORIGINATING FORMAT (TCIF) NOT SAME AS ORIGINATING FORMAT
1660	80	0.42%	76.32%	SUP NOT ALLOWED ON THIS ACCOUNT ACTIVITY TYPE
1662	18	0.09%	76.41%	SUP NOT ALLOWED ON RESTORAL WHEN THE REASON WAS DENIED
1664	80	0.42%	76.83%	SUP 03 NOT ALLOWED ON THIS ACCOUNT ACTIVITY TYPE
2000	7	0.04%	76.87%	EU-NAME REQUIRED
2015	11	0.06%	76.92%	EU-STATE REQUIRED
2035	2	0.01%	76.93%	LOCNUM=000 NAME EU REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION AT THIS LOCATION
2040	25	0.13%	77.06%	LOCNUM=000 SANO PROHIBITED WHEN SASN IS NOT POPULATED AT THIS LOCATION
2055	7	0.04%	77.10%	LOCNUM=000 SASD VALID ENTRY IS E, W, N, S, NE, NW, SE, OR SW AT THIS LOCATION
2060	43	0.22%	77.32%	LOCNUM=000 SASN REQUIRED WITH THIS REQTP/ACT TYP COMBINATION AT THIS LOCATION
2065	3	0.02%	77.34%	LOCBAN REQUIRED
2080	23	0.12%	77.46%	LOCNUM=000 SADLO REQUIRED WHEN SANO IS NOT POPULATED AT THIS LOCATION
2085	36	0.19%	77.64%	LOCNUM=000 FLOOR-EU MUST NOT BE POPULATED WITH FLR IN ANY POSITION AT THIS LOCATION
2090	7	0.04%	77.68%	LOCNUM=000 ROOM-EU MUST NOT BE POPULATED WITH RM OR ROOM IN ANY POSITION AT THIS LOCATION
2095	11	0.06%	77.74%	LOCNUM=000 BLDG-EU MUST NOT BE POPULATED WITH BLDG IN ANY POSITION AT THIS LOCATION
2100	1	0.01%	77.74%	LOCNUM=000 CITY-EU REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION AT THIS LOCATION
2104	4	0.02%	77.76%	LOCNUM=000 STATE-EU REQUIRED WHEN SASN IS POPULATED AT THIS LOCATION
2105	1	0.01%	77.77%	LOCNUM=000 STATE-EU REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION AT THIS LOCATION
2109	20	0.10%	77.87%	LOCNUM=000 ZIP CODE=EU REQUIRED WHEN SASN IS POPULATED AT THIS LOCATION
2110	343	1.78%	79.66%	LOCNUM=000 ZIP CODE-EU REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION AT THIS LOCATION
2115	6	0.03%	79.69%	FBCON-TELNO MUST BE MINIMUM OF 10 NUMERICS
2120	588	3.06%	82.74%	EATN, EAN, ATN OR AN ARE PROHIBITED ON THIS REQTP/ACT CODE
2125	1	0.01%	82.75%	EAN OR EATN REQUIRED WHEN AN OR ATN IS POPULATED WITH THIS REQTP/ACT TYPE COMBINATION
2130	24	0.12%	82.87%	LOCNUM=000 TEL NO-LCON MUST BE 10 NUMERICS AT THIS LOCATION
2145	9	0.05%	82.92%	LOCBAN MUST EQUAL EAN OR EATN
2155	2	0.01%	82.93%	ATN MUST BE 10 NUMERICS
2170	1	0.01%	82.93%	IWCON-TEL NO REQUIRED WHEN IWCON IS POPULATED

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AGGREGATE ORDER TYPES				
ERROR DETAILS (Fatal Errors)				
Error Type (by error code)	Count	%	S %	Error Description
2185	1	0.01%	82.94%	EAN MUST BE 10 NUMERICS OR 13 ALPHANUMERICS
2200	5	0.03%	82.97%	EATN MUST BE 10 NUMERICS
2295	1	0.01%	82.97%	DNUM MUST BE GREATER THAN PREVIOUS DNUM
2350	21	0.11%	83.08%	ERL REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION
2355	7	0.04%	83.12%	ERL PROHIBITED WITH THIS REQTP/ACT TYPE COMBINATION
2375	1	0.01%	83.12%	LOCNUM=000 WSOP MUST BE V OR BLANK
3000	2	0.01%	83.13%	LOCNUM=000 LNUM=00001 CABLE ID REQUIRED FOR SERVICE TYPE
3010	16	0.08%	83.22%	REFNUM=0001-TELNO= LINE ACTIVITY MUST BE Y OR L WHEN ACCOUNT ACTIVITY = SS OR RS
3015	2	0.01%	83.23%	REFNUM=0001-TELNO= LNA REQUIRED
3021	13	0.07%	83.29%	REFNUM=0001-TELNO= LNA MUST BE V OR W WHEN AN, ATN, EAN OR EATN IS POPULATED
3035	23	0.12%	83.41%	REFNUM=0001-TELNO= OTN MUST BE 10 NUMERICS
3045	16	0.08%	83.50%	REFNUM=0001 ECCKT MUST BE CLT, CLF OR CLS FORMAT
3047	41	0.21%	83.71%	LNUM=00001 CFA LOC A OR LOC Z CLLI DOES NOT MATCH ACTL
3050	122	0.63%	84.34%	LOCNUM=000 LNUM=00001 CFA FORMAT IS INVALID
3080	1	0.01%	84.35%	LOCNUM=000 - LNUM=00002 CHAN/PAIR REQUIRED FOR SERVICE TYPE
3110	74	0.38%	84.73%	LOCNUM=001 LNUM=00001 TELNO= CKR FORMAT INVALID
3115	33	0.17%	84.90%	LOCNUM=000 LNUM=00002 TELNO= ECCKT IS PROHIBITED WITH REQTP/ACT/LNA COMBINATION
3120	4	0.02%	84.93%	LOCNUM=000 LNUM=00002 TELNO= ECCKT IS REQUIRED WITH REQTP/ACT/LNA COMBINATION
3125	10	0.05%	84.98%	LOCNUM=000 LNUM=00001 TELNO= ECCKT FORMAT INVALID
3130	4	0.02%	85.00%	REFNUM=0001-TELNO= TC PER-CC/TC PER-DATE MUST BE CURRENT OR FUTURE DATE
3135	56	0.29%	85.29%	REFNUM=0001-TELNO TC PER-CC/TC PER-DATE REQUIRED WHEN TCTO-PRIMARY FIELD IS POPULATED

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AGGREGATE ORDER TYPES	
ERROR DETAILS - 8825	
Error Type (by error code)	Error Description
8825	ORDER ERR: SA LIST 023 LIN STREET NAME FOR SA NOT VALID FOR NPA NXX!
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: CS IDNT 011 LIN USOC FOLLOWING CS IS INCORRECT! OCS 1FR
8825	ORDER ERR: LN LIST 010 LIN RECAPPED LN, NLST OR NP MAY NOT APPEAR! ILN (LNR) CROS
8825	ORDER ERR: DSA IDNT 010 LI DSA PRESENT - NEED CATEGORY L USOC OR SMV USOC!
8825	ORDER ERR: TN SAE 038 LINE TN OR TLI IS REQUIRED FOR INWARD CATEGORY D USOCS!
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: ZLLU SAE 009 LI ZLLU MUST APPEAR!
8825	ORDER ERR: TYA BILL 008 LI TYA REQUIRED WITH SIC CODE OF 98XX
8825	ORDER ERR: LCON SAE 007 LI LCON FORMAT INCORRECT! IG2 CKL
8825	ORDER ERR: RCU SAE 009 LIN RCU CODESET INVALID! I1 1FR /TN
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1 DRS /TN
8825	ORDER ERR: DSA IDNT 009 LI DSA MUST APPEAR IN IDNT!
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1 DRS /TN
8825	ORDER ERR: ZLLU SAE 009 LI ZLLU MUST APPEAR!
8825	ORDER ERR: PKG SAE 010 LIN PKG NOT VALID ON THIS USOC! T1 1FB /TN
8825	ORDER ERR: RCU SAE 009 LIN RCU CODESET INVALID! I1 14R /TN
8825	ORDER ERR: CFND SAE 016 LI SEE SOER DOCUMENTATION! T1
8825	ORDER ERR: PKG SAE 010 LIN PKG NOT VALID ON THIS USOC! T1 1FB
8825	ORDER ERR: PIC SAE 012 LIN PIC MUST APPEAR ON I AND T ACTION CODED CATEGORY D USOC!
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: FORMAT SAE 389 I1 DRS /TN
8825	ORDER ERR: ZLLU SAE 009 LI ZLLU MUST APPEAR!
8825	ORDER ERR: NLST LIST 013 L SEE SOER DOCUMENTATION! INLST(NON-LIST) INTERPRINT EQUI
8825	ORDER ERR: LN LIST 010 LIN SEE SOER DOCUMENTATION! ILN
8825	ORDER ERR: RCU SAE 009 LIN RCU CODESET INVALID! I1 14R /
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!

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AGGREGATE ORDER TYPES	
ERROR DETAILS - 8825	
Error Type (by error code)	Error Description
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: SS BILL 007 LIN SS DATA FORMAT INCORRECT! ISS
8825	ORDER ERR: SIC LIST 012 LI SIC CODE NOT ON BRIS SIC TABLE! ISIC 3047
8825	ORDER ERR: RESH BILL 023 L USOC BSX++ MAY NOT APPEAR!
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: FORMAT 374 LINE EUCLC: 0001 RELAY: 0000=
8825	ORDER ERR: ADL SAE 010 LIN ADL MUST APPEAR! I1
8825	ORDER ERR: LOC LIST 019 LI INVALID LAST CHARACTER FOR LEVELS 1-3! ILOC LOT 4 DES (
8825	ORDER ERR: SA LIST 023 LIN STREET NAME FOR SA NOT VALID FOR NPA NXX!
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: LCON SAE 007 LI LCON FORMAT INCORRECT! CKL
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: ROUT LIST 007 L ROUT INVALID ON THIS ORDER!
8825	ORDER ERR: TYA BILL 008 LI TYA REQUIRED WITH SIC CODE OF 98XX
8825	ORDER ERR: PKG SAE 010 LIN PKG NOT VALID ON THIS USOC! T1
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1
8825	ORDER ERR: TCP TFC 007 LIN INVALID TCP DATE! TCP 06-13-00
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: DSA IDNT 009 LI DSA MUST APPEAR IN IDNT!
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1
8825	ORDER ERR: ADL SAE 010 LIN ADL MUST APPEAR! I1 1FR /TN
8825	ORDER ERR: PCA SAE 013 LIN SEE SOER DOCUMENTATION! T1
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA

ORDERING

REPORT: FLOWTHROUGH ERROR ANALYSIS
REPORT PERIOD: 10/01/2001 - 10/31/2001

Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES	
ERROR DETAILS - 1000	
Error Type (by error code)	Error Description
1000	CLEARED ERR BY ISSUING ORDER MANUALLY
1000	CLEARED SYSTEM ERRORS OSCOL AND UEAMC
1000	CLEARED UP SYSTEM ERRORS
1000	CLEARED ERROR FOR SYSTEM GENERATED ORDER#
1000	CORRECTED SYSTEM GENERATED ERRORS FOR ORDER#
1000	CLEANED UP SYSTEM ERRORS
1000	CANCEL PER CLEC.
1000	PUT IN E STATUS TO DROP OFF-ORD CANCELLED BY CLEC
1000	CLEARED ALL SYSTEM ERRORS IN DUE DATE CHANGE BY SYSTEM TO 070700
1000	ORDERDD 06-27-00 WORKED TO CHG LISTING
1000	PLACED IN E-STAT SUP 1 ON VER 1 THANKS
1000	ERR PLACED IN E-STAT SUP 1
1000	ERR CLEARED-ORDER ISS TO PROVIDE 1 LOOP
1000	CORRECT SYSTEM ERRORS
1000	CAN PER CLEC
1000	ERROR TO DROP, PON CANCELLED PER SUP 01
1000	EU NAME IS INCOMPLETE, PLS VERIFY AND RESUBMIT;
1000	CLEAN UP SYSTEM ERROR AND ADD SHELVES TO LOC FLR INFO
1000	CORRECTED SYSTEM ERRORS FOR ORDER#
1000	CORRECTED ERRORS ON ORDER BY REMOVING OCOSL & UEAMC WHICH SHOULD NOT BE ON LY-- REQUEST
1000	CLEARED ERROR FOR SYSTEM GENERATED ORDER, ORDER #
1000	ERROR TO DROP, UNABLE TO FORCE FOC ON C51RKDT0 CPX 06-08-00..
1000	ACCOUNT , SERVICE ORDER, DD 06-30-00
1000	ERROR TO DROP, UNABLE TO FORCE FOC ON
1000	CANCELLED ORDER PER SUP 1 LESOG
1000	CORRECT MAN CODE ON ROUTING ERROR MADE BY SYSTEM
1000	RECVD SUP 1 TO CANCEL
1000	CORRECT SYSTEM ERROS
1000	ERR PLACED IN E-STAT SUP 1 ON VER 1
1000	UPDATE TO CHANGE DUE DATE TO 6-27
1000	ERR PLACED IN E-STAT ORDER COMPLETED

ORDERING

REPORT: FLOWTHROUGH ERROR ANALYSIS
REPORT PERIOD: 10/01/2001 - 10/31/2001

Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES	
ERROR DETAILS - 1000	
Error Type (by error code)	Error Description
1000	CLEARED ERR FOR ORDER # , PON#,
1000	CORRECT SYSTEM ERRORS
1000	CORRECT SYSTEM ERRORS
1000	CLEARED ERROR FOR SYSTEM GENERATED ORDER #
1000	CLEARED ERROR
1000	CORRECT SVC ORDER BY REMOVING OCOSL & UEAMC-WHCH SHOULD NOT BE ON LY-- RQST
1000	CORRECT ERRORS
1000	CORRECTED SYSTEM GENERATED ORDERS, ORDER#
1000	CORRECTED SYSTEM GENERATED ORDER #
1000	SENT S STATUS REFERRAL FORM 06-20-00.
1000	ISS ORD C509GNJ6 DD 0703 ERR STAT 2 COR FOC-
1000	DD 2000-07-05
1000	ORDER CANCELLED
1000	CLAIMED IN ERROR
1000	ORDER PLACED IN ERROR BUCKET. RECORD ORD CPX B4 FOC WAS SENT.
1000	DD 06-14-00
1000	DD 07-06-00
1000	ORDER NY32B0F8 DOES NOT HAVE PON ON IT..
1000	DD 2000-07-05
1000	CORRECT SYSTEM ERRORS
1000	CLEAR UP SYSTEM ERRORS
1000	ERR TO DROP OFF, ORD
1000	ERR CLEARED-ORDER ISS TO PROVIDE 1 LOOP
1000	CORRECT SYSTEM ERRORS
1000	CORRECT SYSTEM PROBLEMS
1000	CLEARED UP SYSTEM ERRORS
1000	CLEARED ERRORS FROM ORDER TO FLOW THRU
1000	CLEAR SYSTEM ERRORS OCOSL AND DFDT
1000	CORRECT ON ODR NUMBER
1000	ORDER BY PLACING DFDT INFO IN PROPER PLACE AND REMOVING OCOSL (NOT VALID ON LY--ORDER)

	PERCENT ACHIEVED FLOW- THROUGH	PERCENT FLOW THROUGH
CLEC AGGREGATE		
REGION ALL SERVICES	50.74%	89.09%

ORDERING

REPORT: PERCENT LNP FLOW THROUGH SERVICE REQUESTS (AGGREGATE DETAIL)
REPORT PERIOD: 10/01/2001 - 10/31/2001Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES														
Company Info		LSR PROCESSING										FLOWTHROUGH		
		Mechanized Interface Used			Manual	Rejects	Validated	Errors						
Name	RESH / OCN	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
1	2147	405	0	405	203	55	147	90	65	25	57	17.54%	38.78%	46.72%
2	2505	513	0	513	212	60	241	35	18	17	206	47.25%	85.48%	91.96%
3	2896	50	0	50	12	14	24	7	2	5	17	54.84%	70.83%	89.47%
4	4175	1620	0	1620	334	103	1183	220	100	120	963	68.93%	81.40%	90.59%
5	6100	221	0	221	97	50	74	14	3	11	60	37.50%	81.08%	95.24%
6	7058	88	0	88	63	15	10	2	1	1	8	11.11%	80.00%	88.89%
7	7125	2412	0	2412	699	260	1453	265	146	119	1188	58.44%	81.76%	89.06%
8	7170	2595	0	2595	339	168	2088	154	46	108	1934	83.40%	92.62%	97.68%
9	7280	113	0	113	37	41	35	10	3	7	25	38.46%	71.43%	89.29%
10	7344	181	0	181	69	27	85	23	11	12	62	43.66%	72.94%	84.93%
11	7421	135	0	135	122	6	7	3	1	2	4	3.15%	57.14%	80.00%
12	7562	2012	0	2012	254	183	1575	266	65	201	1309	80.41%	83.11%	95.27%
13	7795	684	0	684	301	116	267	111	41	70	156	31.33%	58.43%	79.19%
14	8378	632	0	632	349	59	224	121	60	61	103	20.12%	45.98%	63.19%
15	8660	3	0	3	1	0	2	0	0	0	2	66.67%	100.00%	100.00%
16	8758	83	0	83	49	14	20	13	5	8	7	11.48%	35.00%	58.33%
17	1371	0	95	95	23	11	61	20	12	8	41	53.95%	67.21%	77.36%
18	1392	0	9	9	2	5	2	1	0	1	1	33.33%	50.00%	100.00%
19	2028	0	2	2	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
20	2031	0	3	3	2	1	0	0	0	0	0	0.00%	0.00%	0.00%
21	2664	0	8	8	2	2	4	4	0	4	0	0.00%	0.00%	0.00%
22	2665	0	43	43	19	10	14	4	1	3	10	33.33%	71.43%	90.91%
23	3869	0	7	7	6	0	1	1	0	1	0	0.00%	0.00%	0.00%
24	4085	0	2096	2096	780	174	1142	335	172	163	807	45.88%	70.67%	82.43%
25	4542	0	73	73	24	18	31	9	6	3	22	42.31%	70.97%	78.57%
26	6093	0	2089	2089	1959	129	1	0	0	0	1	0.05%	100.00%	100.00%
27	7050	0	1068	1068	353	140	575	160	104	56	415	47.59%	72.17%	79.96%
28	7149	0	66	66	24	11	31	17	12	5	14	28.00%	45.16%	53.85%
29	7343	0	74	74	51	19	4	4	1	3	0	0.00%	0.00%	0.00%
30	7581	0	521	521	184	69	268	58	36	22	210	48.84%	78.36%	85.37%
31	7987	0	261	261	33	20	208	46	41	5	162	68.64%	77.88%	79.80%
32	8378	0	5	5	1	2	2	1	1	0	1	33.33%	50.00%	50.00%
33	8717	0	1	1	0	1	0	0	0	0	0	0.00%	0.00%	0.00%
34	8735	0	1	1	0	1	0	0	0	0	0	0.00%	0.00%	0.00%

ORDERING

REPORT: PERCENT LNP FLOW THROUGH SERVICE REQUESTS (AGGREGATE DETAIL)
REPORT PERIOD: 10/01/2001 - 10/31/2001Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES														
Company Info					LSR PROCESSING							FLOWTHROUGH		
		Mechanized Interface Used			Manual	Rejects	Validated	Errors						
Name	RESH / OCN	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Pecent Flow Through
EDI Subtotal		11747	0	11747	3141	1171	7435	1334	567	767	6101	62.20%	82.06%	91.50%
TAG Subtotal			6422	6422	3465	613	2344	660	386	274	1684	30.42%	71.84%	81.35%
TOTAL INTERFACES				18169	6606	1784	9779	1994	953	1041	7785	50.74%	79.61%	89.09%

REPORT: PERCENT LNP FLOWTHROUGH SERVICE REQUESTS
(FATAL REJECTS BY CLEC)
REPORT PERIOD: 10/01/2001 - 10/31/2001

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
1	8378	236
2	2147	36
3	7421	9
4	7795	190
5	2896	12
6	7987	12
7	7280	72
8	4085	47
9	7058	25
10	7343	3
11	7149	2
12	4542	13
13	7581	74
14	6093	283
15	7170	62
16	7562	93
17	1371	9
18	7050	171
19	4175	256
20	8660	1
21	2664	2
22	2665	7
23	1392	0
24	2028	0
25	2031	1
26	2664	2
27	3869	0
28	8717	2

ORDERING

REPORT: PERCENT LNP FLOWTHROUGH SERVICE REQUESTS
(FATAL REJECTS BY CLEC)
REPORT PERIOD: 10/01/2001 - 10/31/2001

Exhibit AJV-3
Attachment 2E

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
29	8735	0
30	7125	94
31	2505	83
32	6100	37
33	7344	41
34	8758	27
Total		1902

Trunk Group Performance - Aggregate

Tennessee		Average blocking percentage by hour																							
		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24
Nov-00	BellSouth	0.1582	0.0204	0.0074	0.0062	0.0082	0.7076	2.2964	0.6359	0.4719	0.0758	0.3709	0.2270	0.4039	1.1950	0.1824	0.2839	0.3667	1.2912	0.8064	0.0369	0.0069	0.0371	2.9530	0.2204
	CLEC	0.0311	0.0072	0.0026	0.0055	0.0051	0.0029	0.0313	0.1908	0.0886	0.0651	0.0449	0.0417	0.0358	0.0598	0.0327	0.0320	0.0444	0.0804	0.1018	0.0835	0.2103	0.1457	0.0162	0.0161
	Difference	0.1271	0.0132	0.0049	0.0007	0.0031	0.7047	2.2652	0.4452	0.3833	0.0107	0.3260	0.1852	0.3681	1.1352	0.1497	0.2519	0.3223	1.2108	0.7046	-0.0466	-0.2034	-0.1086	2.9367	0.2043
Dec-00	BellSouth	0.0425	0.0037	0.0007	0.0013	0.0019	0.1049	0.2083	0.2367	0.3048	0.1945	0.0706	0.0315	0.2827	0.3590	0.0738	0.0602	0.0546	0.0247	0.0063	0.0025	0.0022	0.0016	0.0412	0.1123
	CLEC	0.0050	0.0003	0.0049	0.0006	0.0016	0.0120	0.0266	0.1436	0.1194	0.0481	0.1130	0.1094	0.0511	0.0266	0.0332	0.0291	0.0731	0.0852	0.0502	0.0663	0.2062	0.1114	0.0112	0.0025
	Difference	0.0375	0.0033	-0.0043	0.0007	0.0003	0.0930	0.1817	0.0930	0.1854	0.1464	-0.0423	-0.0779	0.2316	0.3323	0.0406	0.0311	-0.0185	-0.0605	-0.0439	-0.0638	-0.2040	-0.1097	0.0300	0.1098
Jan-01	BellSouth	0.0123	0.0027	0.0031	0.0127	0.0014	0.0056	0.1885	0.0716	0.1263	0.0725	0.0659	0.0282	0.1653	0.5347	0.0177	0.0567	0.0425	0.0862	0.0556	0.0013	0.0082	0.0044	0.1681	0.0294
	CLEC	0.0018	0.0010	0.0000	0.0117	0.0000	0.0066	0.0086	0.1013	0.0931	0.0246	0.0186	0.0293	0.0341	0.0285	0.0321	0.1070	0.0762	0.0447	0.0647	0.3451	1.0797	0.5873	0.0615	0.0009
	Difference	0.0105	0.0017	0.0031	0.0010	0.0014	-0.0011	0.1798	-0.0298	0.0332	0.0478	0.0473	-0.0011	0.1312	0.5062	-0.0144	-0.0503	-0.0336	0.0415	-0.0091	-0.3439	-1.0716	-0.5829	0.1066	0.0285
Feb-01	BellSouth	0.0050	0.0014	0.0064	0.0071	0.0025	0.3169	0.1855	0.1093	0.0767	0.1043	0.0160	0.1113	0.1504	0.3565	0.0098	0.0682	0.0273	0.4908	0.4667	0.0205	0.0044	0.0026	2.0178	0.0948
	CLEC	0.0453	0.0502	0.0432	0.0391	0.0699	0.0664	0.0732	0.2176	0.0880	0.0356	0.0321	0.0418	0.0355	0.0417	0.0436	0.1123	0.1126	0.0982	0.1168	0.1527	0.4791	0.3546	0.0447	0.0412
	Difference	-0.0403	-0.0488	-0.0368	-0.0320	-0.0674	0.2504	0.1124	-0.1084	-0.0112	0.0687	-0.0162	0.0696	0.1149	0.3148	-0.0338	-0.0441	-0.0853	0.3927	0.3498	-0.1322	-0.4747	-0.3520	1.9731	0.0536
Mar-01	BellSouth	0.0160	0.0021	0.0034	0.0009	0.0006	0.0066	0.4853	0.1111	0.2342	0.1037	0.0480	0.0978	0.2507	0.1806	0.1420	0.0239	0.0938	0.2198	0.1666	0.0037	0.0067	0.0429	0.5616	0.0275
	CLEC	0.0020	0.0004	0.0005	0.0003	0.0001	0.0005	0.0285	0.1249	0.0963	0.0234	0.0254	0.0336	0.0321	0.0293	0.0459	0.0575	0.0662	0.0815	0.1765	0.3189	0.6817	0.3264	0.0174	0.0013
	Difference	0.0140	0.0017	0.0029	0.0006	0.0005	0.0061	0.4568	-0.0138	0.1379	0.0803	0.0226	0.0642	0.2187	0.1514	0.0961	-0.0336	0.0277	0.1382	-0.0099	-0.3152	-0.6750	-0.2835	0.5442	0.0263
Apr-01	BellSouth	0.0064	0.0043	0.0009	0.0000	0.0001	0.0133	0.6500	0.1758	0.0643	0.0168	0.2672	0.1795	0.2800	0.7795	0.2278	0.5256	0.2185	0.0843	0.0310	0.0025	0.0029	0.0060	0.2799	0.0437
	CLEC	0.0009	0.0012	0.0006	0.0002	0.0002	0.0006	0.0669	0.3935	0.1700	0.0355	0.0285	0.0450	0.0446	0.0559	0.0598	0.0541	0.1106	0.0736	0.0498	0.0781	0.2818	0.2769	0.0720	0.0142
	Difference	0.0054	0.0031	0.0003	-0.0002	-0.0001	0.0127	0.5831	-0.2177	-0.1057	-0.0188	0.2387	0.1344	0.2354	0.7236	0.1680	0.4715	0.1080	0.0107	-0.0188	-0.0755	-0.2790	-0.2709	0.2080	0.0295
May-01	BellSouth	0.0051	0.0004	0.0000	0.0000	0.0012	6.3169	7.4932	0.5002	0.1317	0.0498	0.1681	0.4471	0.3662	0.8102	0.1450	0.3898	0.2437	0.3603	0.1585	0.0060	0.0108	0.0448	2.8002	0.0804
	CLEC	0.0061	0.0053	0.0005	0.0054	0.0001	0.0007	0.0553	0.5385	0.2637	0.0559	0.0583	0.0818	0.0908	0.1086	0.0679	0.0963	0.1181	0.0833	0.0212	0.0267	0.0690	0.0992	0.0495	0.0178
	Difference	-0.0010	-0.0049	-0.0005	-0.0054	0.0011	6.3162	7.4379	-0.0383	-0.1320	-0.0061	0.1098	0.3653	0.2754	0.7016	0.0771	0.2936	0.1255	0.2770	0.1373	-0.0207	-0.0582	-0.0545	2.7507	0.0626
Jun-01	BellSouth	0.0062	0.0008	0.0006	0.0002	0.0001	0.0060	0.7409	0.0491	0.0766	0.0290	0.0375	0.0733	0.0895	0.4859	0.0602	0.0386	0.0687	0.3005	0.1453	0.0072	0.0093	0.0101	0.5068	0.0395
	CLEC	0.0881	0.4622	0.0000	0.0057	0.0001	0.0010	0.0400	0.1337	0.0874	0.0679	0.0835	0.0706	0.0491	0.0568	0.0630	0.0393	0.0491	0.0368	0.0127	0.0213	0.0495	0.0811	0.0430	0.0173
	Difference	-0.0819	-0.4614	0.0006	-0.0054	0.0000	0.0049	0.7009	-0.0846	-0.0108	-0.0389	-0.0460	0.0027	0.0404	0.4291	-0.0028	-0.0007	0.0196	0.2637	0.1326	-0.0141	-0.0402	-0.0710	0.4637	0.0223
Jul-01	BellSouth	0.0110	0.0007	0.0000	0.0024	0.3008	0.4381	1.4967	0.1027	0.0651	0.0538	0.0305	0.0097	0.1283	0.2420	0.0214	0.0161	0.1469	0.6746	0.7498	0.0070	0.0121	0.0472	0.5523	0.0287
	CLEC	0.0024	0.0028	0.0032	0.0001	0.0000	0.0005	0.0414	0.0817	0.0396	0.0134	0.0195	0.0387	0.0384	0.0160	0.0084	0.0154	0.0172	0.0201	0.0142	0.0094	0.0133	0.0588	0.0726	0.0149
	Difference	0.0086	-0.0021	-0.0032	0.0023	0.3008	0.4375	1.4553	0.0210	0.0255	0.0404	0.0110	-0.0290	0.0899	0.2260	0.0130	0.0007	0.1297	0.6544	0.7356	-0.0024	-0.0012	-0.0116	0.4796	0.0138
Aug-01	BellSouth	0.0045	0.0043	0.0018	0.0000	0.0015	0.2182	0.4095	0.1027	0.0551	0.0240	0.0175	0.0117	0.1061	0.2894	0.0173	0.0187	0.0087	0.0818	0.0357	0.0075	0.0032	0.0703	0.0180	0.0242
	CLEC	0.0049	0.0049	0.0006	0.0000	0.0001	0.0001	0.0223	0.1041	0.0221	0.0090	0.0049	0.0109	0.0194	0.0147	0.0195	0.0290	0.0508	0.0322	0.0027	0.0079	0.0324	0.0949	0.0649	0.0071
	Difference	-0.0004	-0.0006	0.0011	0.0000	0.0014	0.2181	0.3872	-0.0014	0.0330	0.0150	0.0126	0.0009	0.0867	0.2747	-0.0022	-0.0103	-0.0421	0.0496	0.0330	-0.0004	-0.0292	-0.0246	-0.0469	0.0170
Sep-01	BellSouth	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0027	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0001	0.0000	0.0000	0.0000	0.0013	0.0022	0.0000	0.0000
	CLEC	0.0180	0.0033	0.0000	0.0000	0.0002	0.0002	0.0000	0.0001	0.0224	0.0373	0.0307	0.0121	0.0045	0.0102	0.0003	0.0049	0.0201	0.0042	0.0045	0.0066	0.0659	0.0277	0.0016	0.0006
	Difference	-0.0180	-0.0033	0.0000	0.0000	-0.0002	-0.0002	0.0000	-0.0001	-0.0224	-0.0346	-0.0307	-0.0121	-0.0045	-0.0102	-0.0003	-0.0049	-0.0200	-0.0042	-0.0045	-0.0066	-0.0645	-0.0255	-0.0016	-0.0006
Oct-01	BellSouth	0.0009	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0029	0.0029	0.0000	0.0000
	CLEC	0.0091	0.0010	0.0001	0.0003	0.0006	0.0042	0.0000	0.0057	0.0140	0.0089	0.0008	0.1017	0.0038	0.0092	0.0023	0.0015	0.0131	0.0041	0.0003	0.0051	0.0259	0.0123	0.0005	0.0001
	Difference	-0.0082	-0.0010	-0.0001	-0.0003	-0.0006	-0.0042	0.0000	-0.0057	-0.0140	-0.0089	-0.0008	-0.1017	-0.0038	-0.0092	-0.0023	-0.0015	-0.0131	-0.0041	-0.0003	-0.0051	-0.0230	-0.0094	-0.0005	-0.0001