

**TENNESSEE REGULATORY AUTHORITY**

460 JAMES ROBERTSON PARKWAY  
NASHVILLE, TENNESSEE 37243-0505

H. LYNN GREER, JR., CHAIRMAN  
SARA KYLE, DIRECTOR  
MELVIN J. MALONE, DIRECTOR



DAVID WADDELL, EXECUTIVE SECRETARY

Company ID: 00124727  
Hi-Plains NTS Communication, Inc.  
829 Price Road  
Pampa, TX 79067

BEFORE THE TENNESSEE REGULATORY AUTHORITY  
Nashville, Tennessee April 17, 1997

IN RE: CASE NUMBER: 96-01551

Application for Authority to Provide Operator Services and/or Resell  
Telecommunications Services in Tennessee Pursuant to Rule 1220-4-2-.57.

--ORDER--

This matter is before the Tennessee Regulatory Authority upon the application of the above-mentioned company for certification as a reseller of telecommunications / operator service provider in Tennessee. The TRA considered this application at a Conference held on April 15, 1997 and concluded that the applicant has met all the requirements for certification and should be authorized to provide operator services and/or resell telecommunications services on an intrastate basis.

IT IS THEREFORE ORDERED:

1. That the above-mentioned company is issued a Certificate of Convenience and Necessity as an operator service provider and/or reseller of telecommunications services for state-wide service in Tennessee as specified in its application on file with the Authority.
2. That said company shall comply with all applicable state laws and TRA rules and regulations.
3. That this order shall be retained as proof of certification with this Authority, and may be used to obtain appropriately tariffed service and billing arrangements from Authority authorized telecommunications service providers.

Chairman

Director

ATTEST:

Executive Secretary

Director

# TENNESSEE REGULATORY AUTHORITY



Lynn Greer, Chairman  
Sara Kyle, Director  
Melvin Malone, Director

460 James Robertson Parkway  
Nashville, Tennessee 37243-0505

**APPLICATION FOR CERTIFICATE  
TO PROVIDE OPERATOR SERVICES  
AND/OR RESELL  
TELECOMMUNICATION SERVICES IN TENNESSEE  
[RULE 1220-4-2-.57]**

**SECTION A**

Part 1: General Information

A. Name of Applicant Hi-Plains NTS Communications, Inc.  
Address 829 Price Road, Pampa, Gray County,  
State TX Zip Code 79067 Phone No. (806) 665-0706

B. Owner, Partners, or Corporate Officer

NAME	ADDRESS	CITY	STATE	ZIP CODE
Richard A. Crosswhite	829 Price Rd.	Pampa, TX		79065
Frank R Farrar	829 Price Rd.	Pampa, TX		79065

C. Name and telephone number of contact person authorized to respond to Authority inquiries Monday through Friday.  
Billie Hayes (806) 665-0706 (806) 665-7611  
Name Phone No. Fax No.

D. List a toll-free telephone number that consumers can call to report service problems and/or request refunds or adjustments. 1-800-658-2185

E. Check the type of telecommunication services you plan to provide in Tennessee.  
 Resell Interexchange long distance services  
 Resell Local Exchange services  
 Operator Services  
 Other (describe below) \_\_\_\_\_

F. If providing operator services, list company name, address and contact person for all reseller carriers you serve in Tennessee. Provide the above information on Appendix I.

G. List the state(s) you are authorized to operate in at this time. TX, AR, KS La, CO

(To be filled out by TRA)  
Company ID Number 124727  
Date Approved \_\_\_\_\_  
Evaluator \_\_\_\_\_ 96-1551

- H. List any states that you have been denied authority to provide service.  
NONE
- I. Areas in Tennessee to be served.  
ALL
- J. What type of customers will the company serve?  
 a. Business X  
 b. Residential X  
 c. Aggregators \_\_\_\_\_  
 (e.g. Hotels, Payphones)  
 d. Other (specify) \_\_\_\_\_
- K. Do you allow a property imposed fee (PIF) to be added to the price of intrastate telephone calls over your network? If yes, specify amount. no
- L. Are your prices for intrastate services plus any PIF equal to or less than the dominant carriers price for similar services? Yes X No \_\_\_\_\_
- M. Describe the type of services and price that the applicant will be offering in Tennessee on the Informational Tariff Form found in Appendix II<sup>1</sup>.
- N. What is the applicant's 10XXX or 800 access code? 10948
- O. Does the applicant now have or plan to have any telecommunication's facilities (e.g. switches, fiber lines) in Tennessee? no
- P. What facility-based network will the applicant be reselling? \_\_\_\_\_  
~~NTS Communications, Inc. 1220 Broadway, Lubbock, TX 79401~~
- Q. Will the applicant be utilizing the local telephone company's billing system or billing customers direct<sup>2</sup>? direct
- R. Describe briefly how the applicant plans to market their services in Tennessee? If an independent telemarketer is going to be used, state company name and address.  
Sales Staff  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_
- S. Describe the procedures the applicant will use to switch a consumer's preferred interexchange service.  
See attached  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_
- T. Applicant has the ability and agrees to honor the form of call blocking that the consumer has subscribed to with their local telephone company. Yes X No \_\_\_\_\_

<sup>1</sup>Applicant is required to fill out an Informational Tariff form. Failure to fill out this form will cause the applicant's request to be rejected.

<sup>2</sup>A copy of a bill is required if the applicant is going to bill the customer direct.

- T. Applicant has the ability and agrees to honor the form of call blocking that the consumer has subscribed to with their local telephone company. Yes x No \_\_\_\_\_
- U. Applicant gives permission to the local telephone company to provide the Authority a periodic sample of the reseller's intrastate toll calls. The purpose of this analysis is to audit the reseller's rates to assure they are at or below the dominant carrier's tariffed rates. Yes x No \_\_\_\_\_

**Part II: Organization Structure**

**A. Type of Organization**

\_\_\_\_\_ Individual      x Corporation  
\_\_\_\_\_ Partnership      \_\_\_\_\_ Other (Explain on separate sheet)

**B. If partnership and/or Non-resident**

- (1) Attach a copy of Articles of Incorporation and current by-laws.
- (2) Attach a copy of Certification of Authority issued by Tennessee Secretary of State showing corporation's authority to engage in business in Tennessee.

**Part III: Financial Information**

- A. Attach a current financial statement showing in detail the applicant's financial condition, including balance sheet and income statement, or a copy of IRS form 1120 or 1065 filed by your business for the previous year. Attach, if available, a copy of your company's 10K and/or stockholder reports.

**Part IV: Display Card**

Attach a copy of the display card to be placed on the aggregators telephone which shows what operator services are to be provided. The card must contain all required information listed in the attached Rule (1220-4-2-.57, B)<sup>3</sup>, which includes a toll-free number consumers can call for service problems and refunds.

N/A

---

<sup>3</sup>It is the responsibility of the reseller or operator service provider to assure that the appropriate display card is affixed to the aggregates telephones.

Part V: Rule Compliance Agreement

A. The Interexchange Reseller or Operator Service Provider applicant, hereby, affirms the following:

- Has received, read, and understands the Tennessee Regulatory Authority (TRA; formerly TPSC) Interexchange Reseller Rules and Regulations, (Appendix III)
- Understands the penalties for non-compliance, and all associated fees to provide such service.
- Will comply with the TRA Interexchange Reseller Rules and all other applicable Authority Rules and state laws, including T.C.A. Section 65-5-206 (Appendix IV),
- That all information provided in the attached registration document is true to the best of my knowledge.

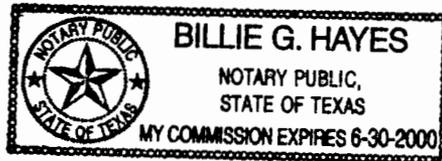
Hi-Plains NTS Communications, Inc. 10/25/96  
Company Name Date

Frank R. Farrar  
Company Official Frank R. Farrar Title VP/Sec. Treas

Subscribed and sworn  
before me this 25 day  
of Oct., 19 96

Billie G. Hayes  
Notary Public

Billie G. Hayes



seal