

TENNESSEE PUBLIC SERVICE COMMISSION

460 JAMES ROBERTSON PARKWAY
NASHVILLE, TENNESSEE 37243-0505

KEITH BISSELL, CHAIRMAN
STEVE HEWLETT, COMMISSIONER
SARA KYLE, COMMISSIONER



Company ID: 00097503
Global Tel Link
2609 Cameron Street
Mobile, AL 36607

BEFORE THE TENNESSEE PUBLIC SERVICE COMMISSION
Nashville, Tennessee April 26, 1996

IN RE: CASE NUMBER: 95-03925

Application for Authority for Operator Services and/or Resell Interexchange
(Long Distance) Telecommunications Service and/or Telecommunications Operator
Services in Tennessee Pursuant to Rule 1220-4-2-.57.

---ORDER---

This matter is before the Tennessee Public Service Commission upon the application of the above-mentioned company for certification as a long distance/interexchange reseller or telecommunication operator service provider in Tennessee. The Commission considered this application at its regularly scheduled Commission Conference held on April 16, 1996 and concluded that the applicant has met all the requirements for certification and should be authorized to provide the resell of interexchange telecommunications service and/or an operator service on an intrastate basis.

IT IS THEREFORE ORDERED:

1. That the above-mentioned company is issued a Certificate of Convenience and Necessity as an interexchange telecommunications reseller and/or an operator service provider for state-wide service in Tennessee as specified in its application on file with the Commission.
2. That said company shall comply with all applicable Commission rules and regulations.
3. That this order shall be retained as proof of certification with this Commission, and may be used to obtain appropriately tariffed access service and billing arrangements from Commission authorized telecommunications service providers.
4. That any party aggrieved with the Commission's decision in this matter may file a Petition for Reconsideration with the Commission within ten (10) days from and after the date of this Order.
5. That any Party aggrieved with the Commission's decision in this matter has the right of judicial review by filing a petition with the Tennessee Court of Appeals, Middle Section within sixty (60) days from and after the date of this Order.

Executive Director

Chairman

Commissioner

Commissioner

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KEITH BISSELL, CHAIRMAN
STEVE HEWLETT, COMMISSIONER
SARA KYLE, COMMISSIONER

APPLICATION FOR CERTIFICATE
TO PROVIDE OPERATOR SERVICES AND/OR
RESELL INTEREXCHANGE
TELECOMMUNICATION SERVICES IN TENNESSEE
[RULE 1220-4-2-.57]

SECTION A

Part 1: General Information

A. Name of Applicant: Global Tel*Link Corporation

Address 2609 Cameron Street, Mobile

State: Alabama Zip Code: 36607 Phone No. (334)479-4500

B. Owner, Partners, or Corporate Officer

NAME	ADDRESS	CITY	STATE	ZIP CODE
William F. Shepard	2609 Cameron Street	Mobile	AL	36607
Scott Kazem	2609 Cameron Street	Mobile	AL	36607
Dale V. Gaudier	277 Park Avenue	New York	NY	10172
Teresa Ridgeway	2609 Cameron Street	Mobile	AL	36607

C. Name and telephone number of Tennessee contact person authorized to respond to Commission inquiries Monday through Friday.

DH Name Dana Hoyle

Tennessee Phone No. (334)479-4500

Fax No. (334)473-4588

D. List a toll-free telephone number that consumers can call to report service problems and/or request refunds or adjustments.

(800)489-4500

CCRI

E. Check the type of telecommunication services you plan to provide in Tennessee.

☒ Resell Interexchange long distance services

☒ Operator Services

☐ Other (describe below)

F. If providing operator services, list company name, address and contact person for all reseller carriers you serve in Tennessee. Provide the above information on Appendix I.

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(To be filled out by PSC)
Company ID Number 97503/95
Date Approved 3925
Evaluator _____

Mail the completed application and a check for \$50.00 to: Tennessee Public Service Commission, P.O. Box 3412, Nashville, TN 37219-0412. Should you have any questions, call (615) 741-3939.

TENNESSEE PUBLIC SERVICE COMM.

- G. List the state(s) you are authorized to operate in at this time.
- Global Tel*Link is authorized to operate in Alabama, Arkansas, Colorado, Florida, Georgia, Idaho, Illinois, Iowa, Kentucky, Louisiana, Mississippi, New Mexico, New York, North Carolina, Ohio, Oregon, Pennsylvania, South Carolina, Washington, Wisconsin. The Company is pending in Indiana, Minnesota, and Nevada. No certification is required in Montana, Michigan, Utah or Virginia.
- H. List any states that you have been denied authority to provide service.
- None.
- I. Areas in Tennessee to be served.
- Entire State
- J. What type of customers will the company serve?
- a. Business X
 - b. Residential X
 - c. Aggregators X
(e.g. Hotels, Payphones)
 - d. Other (specify) Inmate facilities
- K. Do you allow a property imposed fee (PIF) to be added to the price of intrastate telephone calls over your network? If yes, specify amount.
- No.
- L. Are your prices for intrastate services plus any PIF equal to or less than the dominant carriers price for similar services?
- Yes.
- M. Describe the type of services and price that the applicant will be offering in Tennessee on the Informational Tariff Form found in Appendix II¹
- N. What is the applicant's 10XXX or 800 access code?
- The Company does not use a 10-XXX code. Access by 1-800 is available for travel cards and is printed on each individual card.
- O. Does the applicant now have or plan to have any telecommunications facilities (e.g. switches, fiber lines) in Tennessee?
- No.

¹Applicant is required to fill out an Informational Tariff form. Failure to fill out this form will cause the applicant's request to be rejected.

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P. What facility-based network will the applicant be reselling?

WilTel

Q. Will the applicant be utilizing the local telephone company's billing system or billing customers direct²?

The local telephone company's billing system will be utilized in areas where a billing and collection agreement exists between Global Tel*Link's third party clearinghouse and the local exchange carrier. Global Tel*Link will also bill some customers directly.

R. Describe briefly how the applicant plans to market their services in Tennessee. If an independent telemarketer is going to be used, state company name and address.

Global Tel*Link will employ its own sales force to market directly to business customers, as well as aggregator locations.

S. Describe the procedures the applicant will use to switch a consumer's preferred interexchange service.

Global Tel*Link obtains a written letter of agency from all customers and submits PIC changes to the underlying carrier who submits the same to the appropriate LEC.

T. Applicant has the ability and agrees to honor the form of call blocking that the consumer has subscribed to with their local telephone company.

Yes X No

U. Applicant gives permission to the local telephone company to provide the Commission a periodic sample of the reseller's intrastate toll calls. The purpose of this analysis is to audit the reseller's rates to assure they are at or below the dominant carrier's tariffed rates.

Yes X No

²A copy of a bill is required if the applicant is going to bill customer direct.

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Part II: Organization Structure

A. Type of Organization

_____ Individual X Corporation

_____ Partnership _____ Other (Explain on separate sheet)

B. If partnership and/or Non-resident

- (1) Attach a copy of Articles of Incorporation and current by-laws.
- (2) Attach a copy of Certification of Authority issued by Tennessee Secretary of State showing corporation's authority to engage in business in Tennessee.

Part III: Financial Information

- A. Attach a current financial statement showing in detail the applicant's financial condition, including balance sheet and income statement, or a copy of IRS form 1120 or 1065 filed by your business for the previous year. Attach, if available, a copy of your company's 10K and/or stockholder reports.

Part IV: Display Card

Attach a copy of the display card to be placed on the aggregators telephone which shows what operator services are to be provided. The card must contain all required information listed in the attached Rule (1220-4-2-.57,B)³, which includes a toll-free number consumers can call for service problems and refunds.

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³It is the responsibility of the reseller or operator service provider to assure that the appropriate display card is affixed to the aggregates telephones.

Part V: Rule Compliance Agreement

- A. The Interexchange Reseller or Operator Service Provider applicant, hereby, affirms the following:
- Has received, read, and understand the Tennessee Public Service Commission's (TPSC) interexchange Reseller Rules and Regulations.
 - Understands the penalties for non-compliance, and all associated fees to provide such service.
 - Will comply with the TPSC Interexchange Reseller Rules and all other applicable Commission Rules and state laws, including T.C.A. Section 65-5-206.
 - That all information provided in the attached registration document is true to the best of my knowledge.

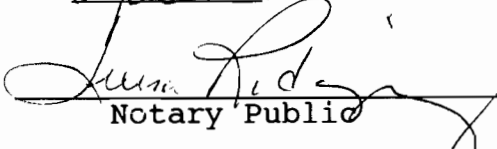
Global Tel*Link



William F. Shepard
President

Date: 10/12/95

Subscribed and sworn
before me this 12th day
of October, 1995



Notary Public

SEAL

My Commission Expires
11-10-98

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Secretary of State**Corporations Section**

**James K. Polk Building, Suite 1800
Nashville, Tennessee 37243-0306**

DATE: 09/14/92
REQUEST NUMBER: 2547-0918
TELEPHONE CONTACT: (615) 741-0507
FILE DATE/TIME: 09/14/92 1229
EFFECTIVE DATE/TIME: 09/14/92 1229
CONTROL NUMBER: 0257260

TO:
GLOBAL TEL*LINK CORPORATION
2609 CAMERON STREET

MOBILE, AL 36607

RE:
GLOBAL TEL*LINK CORPORATION
APPLICATION FOR CERTIFICATE OF
AUTHORITY - FOR PROFIT

WELCOME TO THE STATE OF TENNESSEE. THE ATTACHED CERTIFICATE OF
AUTHORITY HAS BEEN FILED WITH AN EFFECTIVE DATE AS INDICATED ABOVE.

A CORPORATION ANNUAL REPORT MUST BE FILED WITH THE SECRETARY OF STATE
ON OR BEFORE THE FIRST DATE OF THE FOURTH MONTH FOLLOWING THE CLOSE OF THE
CORPORATION'S FISCAL YEAR. PLEASE PROVIDE THIS OFFICE WITH WRITTEN
NOTIFICATION OF THE CORPORATION'S FISCAL YEAR. THIS OFFICE WILL MAIL THE
REPORT DURING THE LAST MONTH OF SAID FISCAL YEAR TO THE CORPORATION AT THE
ADDRESS OF ITS PRINCIPAL OFFICE OR TO A MAILING ADDRESS PROVIDED TO THIS
OFFICE IN WRITING. FAILURE TO FILE THIS REPORT OR TO MAINTAIN A REGISTERED
AGENT AND OFFICE WILL SUBJECT THE CORPORATION TO ADMINISTRATIVE REVOCATION
OF ITS CERTIFICATE OF AUTHORITY.

WHEN CORRESPONDING WITH THIS OFFICE OR SUBMITTING DOCUMENTS FOR
FILING, PLEASE REFER TO THE CORPORATION CONTROL NUMBER GIVEN ABOVE.

FOR: APPLICATION FOR CERTIFICATE OF
AUTHORITY - FOR PROFIT

ON DATE: 09/14/92

FROM:
C T CORPORATION SYSTEM (ATLANTA, GA.)
2 PEACHTREE ST N. W.

RECEIVED.	FEE \$200.00	TAX \$300.00
TOTAL PAYMENT.		\$500.00

ATLANTA, GA 30383-0000

RECEIPT NUMBER: 0000140535
ACCOUNT NUMBER: 00000000



BRYANT MILLSAPS
SECRETARY OF STATE