TENNESSEE PUBLIC SERVICE COMMISSION

460 JAMES ROBERTSON PARKWAY NASHVILLE, TENNESSEE 37243-0505

KEITH BISSELL, CHAIRMAN STEVE HEWLETT, COMMISSIONER SARA KYLE, COMMISSIONER



PAUL ALLEN, EXECUTIVE DIRECTOR

Company ID: 00116550 Inacom Communications, Inc. 10810 Farnam Drive Omaha, NE 68154

> BEFORE THE TENNESSEE PUBLIC SERVICE COMMISSION Nashville, Tennessee November 10, 1995

IN RE: CASE NUMBER: 95-03356

Application for Authority for Operator Services and/or Resell Interexchange (Long Distance) Telecommunications Service and/or Telecommunications Operator Services in Tennessee Pursuant to Rule 1220-4-2-.57.
---ORDER---

This matter is before the Tennessee Public Service Commission upon the application of the above-mentioned company for certification as a long distance/interexchange reseller or telecommunication operator service provider in Tennessee. The Commission considered this application at its regularly scheduled Commission Conference held on November 7, 1995 and concluded that the applicant has met all the requirements for certification and should be authorized to provide the resell of interexchange telecommunications service and/or an operator service on an intrastate basis.

IT IS THEREFORE ORDERED:

- 1. That the above-mentioned company is issued a Certificate of Convenience and Necessity as an interexchange telecommuications reseller and/or an operator service provider for state-wide service in Tennessee as specified in its application on file with the Commission.
- 2. That said company shall comply with all applicable Commission rules and regulations.
- 3. That this order shall be retained as proof of certification with this Commission, and may be used to obtain appropriately tariffed access service and billing arrangements from Commission authorized telecommuications service providers.
- 4. That any party aggrieved with the Commission's decision in this matter may file a Petition for Reconsideration with the Commission within ten (10) days from and after the date of this Order.

5. That any Party aggrieved with the Commission's decision in this matter has the right of judicial review by filing a petition with the Tennessee Court of Appeals, Middle Section within sixty (60) days from and after the date of this Order.

Chairman,

Commissione

Commissioner

Executive Director

Office

TENNESSEE PUBLIC SERVICE COMMISSION

460 JAMES ROBERTSON PARKWAY NASHVILLE, TENNESSEE 37243-0505

KEITH BISSELL, CHAIRMAN STEVE HEWLETT, COMMISSIONER SARA KYLE, COMMISSIONER

> APPLICATION FOR CERTIFICATE TO PROVIDE OPERATOR SERVICES AND/OR RESELL INTEREXCHANGE TELECOMMUNICATION SERVICES IN TENNESSEE [RULE 1220-4-2-.57]

> > SECTION A

Part 1: General Information

Α. Name of Applicant: Inacom Communications, Inc. Address:

10810 Farnam Drive, Omaha,

State: Nebraska Zip Code: 68154

Telephone: (402) 392-3900 Facsimile: (402) 330-8566

В. Owner, Partners, or Corporate Officer

NAME	ADDRESS	CITY	STATE	ZIP CODE
Mr. George DeSola	10810 Farnam Drive	Omaha	NE	68154
Mr. Michael Steffan	10810 Farnam Drive	Omaha	NE	68154
Mr. Gary Goldsberry	10810 Farnam Drive	Omaha	NE	68154

C. Name and telephone number of contact person authorized to respond to Commission inquiries Monday through Friday.

Name George DeSola, President of Inacom Communications, Inc. Telephone: (402) 392-3900 Facsimile: (402) 330-8566

D. List a toll-free telephone number that consumers can call to report service problems and/or request refunds or adjustments.

(800) 562-2745

Check the type of telecommunication services you plan to provide in Ε. Tennessee.

X	_Resell	Interexchange	long	distance	services
	_Operate	or Services			
	Other	(describe below	v)		

95-3356

(To be filled out	by PSC)
Company ID Number	116550
Date Approved	
Evaluator	

Mail the completed application and a check for \$50.00 to: Tennessee Public Service Commission, P.O. Box 3412, Nashville, TN 37219-0412. Should you have any questions, call (615) 741-3939.

- F. If providing operator services, list company name, address and contact person for all reseller carriers you serve in Tennessee. Provide the above information on Appendix I.
- G. List the state(s) you are authorized to operate in at this time.

Inacom is presently authorized to operate in Alabama, Arizona, California, Colorado, Connecticut, Delaware, Florida, Illinois, Indiana, Idaho, Iowa, Louisiana, Maine, Maryland, Massachusetts, Michigan, Minnesota, Montana, Nebraska, New Hampshire, New Jersey, New York, North Carolina, North Dakota, Ohio, Oklahoma, Oregon, Pennsylvania, South Carolina, South Dakota, Texas, Utah, Virginia, Washington, West Virginia, and Wisconsin.

Inacom's Certificate of Authority for the state of Tennessee is attached as **Exhibit II**.

- H. List any states that you have been denied authority to provide service. Not applicable.
- I. Areas in Tennessee to be served.

The entire state of Tennessee.

- J. What type of customers will the company serve?
 - a. Business X
 - b. Residential X
 - c. Aggregators_____

(e.g. Hotels, Payphones)

- d. Other (specify)_____
- K. Do you allow a property imposed fee (PIF) to be added to the price of intrastate telephone calls over your network? If yes, specify amount. Not applicable.
- L. Are your prices for intrastate services plus any PIF equal to or less than the dominant carriers price for similar services? Yes X No No
- M. Describe the type of services and price that the applicant will be offering in Tennessee on the Informational Tariff Form found in Appendix II^1
- N. What is the applicant's 10XXX or 800 access code? Not applicable.
- O. Does the applicant now have or plan to have any telecommunications facilities (e.g. switches, fiber lines) in Tennessee?

No, the company does not plan to have any telecommunications facilities in Tennessee.

Applicant is required to fill out an Informational Tariff form. Failure to fill out this form will cause the applicant's request to be rejected.

P. What facility-based network will the applicant be reselling?

Inacom is a customer of its underlying facilities based carrier. Inacom purchases AT&T Communications', Inc. ("AT&T") and Allnet Communications Services, Inc. ("Allnet") tariffed carrier services, which are in turn resold to End Users. Inacom intends to provide intrastate long distance telecommunications service over resold transmission facilities.

Q. Will the applicant be utilizing the local telephone company's billing system or billing customers direct²?

Inacom will bill customer either directly or through AT&T for the services Inacom will provide in Tennessee. A copy of the customers billing from is provided in **Exhibit I**. The services that Inacom will bill for directly are in the initial phase of start up, the billing structure is not yet complete. A copy of this bill will be forwarded to the Commission upon its completion.

R. Describe briefly how the applicant plans to market their services in Tennessee. If an independent telemarketer is going to be used, state company name and address.

Inacom utilizes various agents listed on **Exhibit II** to market its services within the State of Tennessee. These agents are only involved in the initial contact and sale of Inacom's service to Tennessee customers.

S. Describe the procedures the applicant will use to switch a consumer's preferred interexchange service.

Inacom utilizes a signed Letter of Agency ("LOA") for all customers requesting Inacom service. These LOA's are forwarded to the specific underlying carrier who then utilizes it to switch the customer with the local exchange carrier.

T. Applicant has the ability and agrees to honor the form of call blocking that the consumer has subscribed to with their local telephone company.

Yes	X	No	_

U. Applicant gives permission to the local telephone company to provide the Commission a periodic sample of the reseller's intrastate toll calls. The purpose of this analysis is to audit the reseller's rates to assure they are at or below the dominant carrier's tariffed rates.

Yes	X	No	

 $^{^2\!}A$ copy of a bill is required if the applicant is going to bill the customer direct.

Part II: Organization Structure

Α.	Type of Organization						
	Individual	<u>X</u>	Corporat	ion			
	Partnership		Other (E	Explain	on	separate	sheet)

- B. If partnership and/or Non-resident
 - (1) Attach a copy of Articles of Incorporation and current bylaws. See Exhibit III.
 - (2) Attach a copy of Certification of Authority issued by Tennessee Secretary of State showing corporation's authority to engage in business in Tennessee. See Exhibit III.

Part III: Financial Information

A. Attach a current financial statement showing in detail the applicant's financial condition, including balance sheet and income statement, or a copy of IRS form 1120 or 1065 filed by your business for the previous year. Attach, if available, a copy of your company's 10K and/or stockholder reports. See Exhibit IV.

The company is providing a copy of its parent corporation, Inacom Corp.'s 1994 Annual Report as well as a 1995 2nd Quarter Interim Report as proof of the company's ability to provide service within Tennessee.

Part IV: Display Card

Attach a copy of the display card to be placed on the aggregators telephone which shows what operator services are to be provided. The card must contain all required information listed in the attached Rule (1220-4-2-.57,B)³, which includes a toll-free number consumers can call for service problems and refunds. Not applicable.

 $^{^3}$ It is the responsibility of the reseller or operator service provider to assure that the appropriate display card is affixed to the aggregates telephones.

Part V: Rule Compliance Agreement

- A. The Interexchange Reseller or Operator Service Provider applicant, hereby, affirms the following:
- Has received, read, and understand the Tennessee Public Service Commission's (TPSC) interexchange Reseller Rules and Regulations, (Appendix III)
- Understands the penalties for noncompliance, and all associated fees to provide such service.
- Will comply with the TPSC Interexchange Reseller Rules and all other applicable Commission Rules and state laws, including T.C.A. Section 65-5-206 (Appendix IV),
- That all information provided in the attached registration document is true to the best of my knowledge.

Date: September 1995

George DeSola, President
Inacom Communications, Inc.

Subscribed and sworn before me this ______ day of September, 1995.

Manay anne Bock

[seal]



NEBRASKA

I. Allen I. Teermann, Secretary of State of the State of Nebraska do hereby certify that

STRATEGIC PRODUCTS AND SERVICES, INC.

with registered office located in Lincoln, Nebraska, filed Articles of Amendment to the Articles of Incorporation changing the corporate name to

INACOM COMMUNICATIONS, INC.

as filed and recorded in this office on August 12, 1994.

In Testimony Whereof.

STATE OF

I have hereunto set my hand and affixed the Great Seal of the State of Nebraska.

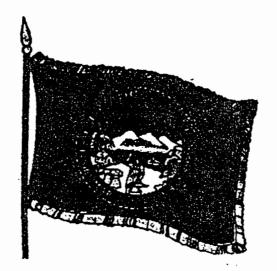
Bone at Lincoln this

	twelfth
s Gran	day of August
	in the year of our Cord, one thou-
itali	sand nine hundred and ninety-four.

allen J. Belrmann
Balph Engler
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STATE OF



NEBRASKA

United States of America, State of Nebraska Department of State Lincoln, Nebraska

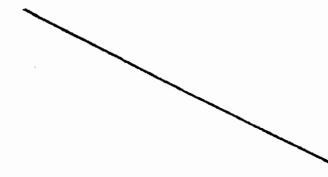
I, Allen J. Beermann, Secretary of State of the State of Nebraska do hereby certify;

The attached is a true and correct copy of the Articles of Incorporation of

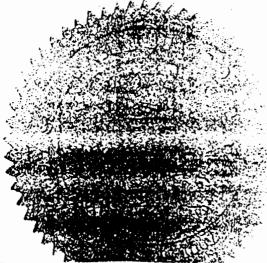
STRATEGIC PRODUCTS AND SERVICES, INC.

with its registered office located in LINCOLN, Nebraska, as filed and recorded in this office on February 13, 1987.

I further certify that said corporation is in good standing as of this date.



In Testimony Whereof,



I have hereunto set my hand and affixed the Great Seal of the State of Nebraska on August 12 in the year of our Lord, one thousand nine hundred and ninety-four.

Ollen J. Beermann

DEPUTY

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ARTICLES OF AMENDMENT

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TO THE

ARTICLES OF INCORPORATION

OF

STATE OF NEBRASKA SS 10310
SECRETARY'S OFFICE SS 10310
Received and filed for record and recorded on film roll(1) 15 at page 18

Ollen J. Beermann Secretary of State By 8000

STRATEGIC PRODUCTS AND SERVICES, INC.

The undersigned corporation hereby adopts the following Articles of Amendment to its Articles of Incorporation in accordance with Sections 21-2056 through 21-2062 of the Nebraska Business Corporation Act:

ARTICLE I

NAME

The name of the corporation is STRATEGIC PRODUCTS AND SERVICES, INC.

ARTICLE II

AMENDMENT

The Articles of Incorporation shall be amended to change the name of the corporation to INACOM COMMUNICATIONS, INC.

ARTICLE III

DATE OF ADOPTION

The date of adoption of the Amendment to the Articles of Incorporation by the shareholders was August 8, 1994.

ARTICLE IV

CONSENT

Consent in writing has been given by all of the directors and by the holders of all of the shares of stock entitled to vote on such Amendment.

DATED this 8th day of August, 1994.

ATTEST:

Secretary

STRATEGIC PRODUCTS AND SERVICES, INC.

A Nebraska Corporation

VIARANA SHIFT

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GEORGE/DESOLA,

President

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ARTICLES OF AMENDMENT

TO THE

ARTICLES OF INCORPORATION

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OF

SPECIAL PRODUCTS AND SERVICES, INC.

The undersigned corporation hereby adopts the following Articles of Amendment to its Articles of Incorporation in accordance with Sections 21-2056 through 21-2063 of the Nebraska Business Corporation Act:

ARTICLE I

NAME

The name of the corporation is SPECIAL PRODUCTS AND SERVICES, INC.

ARTICLE II

AMENDMENT

The Articles of Incorporation shall be amended to change the name of the corporation to STRATEGIC PRODUCTS AND SERVICES, INC.

ARTICLE III

DATE OF ADOPTION

The date of adoption of the Amendment by the shareholders was March 1 , 1987.

ARTICLE IV

CONSENT

Consent in writing has been given by all of the directors and by the holders of all of the shares of stock entitled to vote on such Amendment.

DATED this 1st day of March, 1987.

ATTEST:

MICHAEL A.

Secretary

SPECIAL PRODUCTS AND SERVICES, INC.

A Nebraska-Corporation

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DUUGLAS COUNTY CLERK
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ARTICLES OF INCORPORATION

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OF

By 9K Secretary of State

SPECIAL PRODUCTS AND SERVICES, INC.

ARTICLE I

NAME

The name of the corporation is SPECIAL PRODUCTS AND SERVICES, INC.

ARTICLE II

DURATION

The period of the corporation's duration is perpetual.

ARTICLE III

PURPOSE

The purpose for which the corporation is organized is to transact any or all lawful business for which corporations may be incorporated under the Nebraska Business Corporation Act.

ARTICLE IV

AUTHORIZED SHARES

The aggregate number of shares which the corporation shall have the authority to issue is 10,000 shares of common stock and the par value of each of said shares shall be \$1.00.

ARTICLE V

INITIAL REGISTERED OFFICE AND INITIAL REGISTERED AGENT

The street address of the initial registered office of the corporation is: Suite 1100, One Central Park Plaza, 222 South Fifteenth Street, Omaha, Nebraska 68102. The name of its initial registered agent at such address is: DAVID J. NIELSEN.

ARTICLE VI

NAME AND ADDRESS OF INCORPORATOR

The name of the incorporator is: DAVID J. NIELSEN. The street address of the incorporator is: Suite 1100, One Central Park Plaza, 222 South Fifteenth Street, Omaha, Nebraska 68102.

Articles of Incorporation of SPECIAL PRODUCTS AND SERVICES, INC. Page Two

DATED this 12th day of February, 1987.

DAVID J. NIELSEN, Incorporator

THOMAS F. CAMMANCE, DOUGLES COUNTY OLLAN

Secretary of State -Corporations Section James K. Polk Building, Suite 1800 Nashville, Tennessee 37243-0306

DATE: 06/08/95 REQUEST NUMBER: 3018-1612 TELEPHONE CONTACT: (615) 741-0537 FILE DATE/TIME: 06/08/95 1138 EFFECTIVE DATE/TIME: 06/08/95 1138 CONTROL NUMBER: 0295853

CAPITAL FILING SERVICE, INC. NO. 199 214 OLD HICKORY BLVD NASHVILLE, TN 37221

RE: INACOM COMMUNICATIONS, INC. APPLICATION FOR CERTIFICATE OF AUTHORITY - FOR PROFIT

WELCOME TO THE STATE OF TENNESSEE. THE ATTACHED CERTIFICATE OF AUTHORITY HAS BEEN FILED WITH AN EFFECTIVE DATE AS INDICATED ABOVE.

A CORPORATION ANNUAL REPORT MUST BE FILED WITH THE SECRETARY OF STATE ON OR BEFORE THE FIRST DATE OF THE FOURTH MONTH FOLLOWING THE CLOSE OF THE CORPORATION'S FISCAL YEAR. PLEASE PROVIDE THIS OFFICE WITH WRITTEN NOTIFICATION OF THE CORPORATION'S FISCAL YEAR. THIS OFFICE WILL MAIL THE REPORT DURING THE LAST MONTH OF SAID FISCAL YEAR TO THE CORPORATION AT THE ADDRESS OF ITS PRINCIPAL OFFICE OR TO A MAILING ADDRESS PROVIDED TO THIS OFFICE IN WRITING. FAILURE TO FILE THIS REPORT OR TO MAINTAIN A REGISTERED AGENT AND OFFICE WILL SUBJECT THE CORPORATION TO ADMINISTRATIVE REVOCATION OF ITS CERTIFICATE OF AUTHORITY.

WHEN CORRESPONDING WITH THIS OFFICE OR SUBMITTING DOCUMENTS FOR FILING, PLEASE REFER TO THE CORPORATION CONTROL NUMBER GIVEN ABOVE.

RECEIVED CONSUMER SERVICES DIV.

OCT OR 1995

TN PUBLIC SERVICE COMM.

FOR: APPLICATION FOR CERTIFICATE OF AUTHORITY - FOR PROFIT

ON DATE: 06/08/95

RECEIVED:

FEES s300.00

\$300.00

FROM: C T CORPORATION SYSTEM (CHICAGO, IL.) 208 S LASALLE ST

TOTAL PAYMENT RECEIVED:

\$600.00

CHICAGO, IL 60604-0000

RECEIPT NUMBER: 00001814635 ACCOUNT NUMBER: 00000592



RILEY C. DARNELL SECRETARY OF STATE