

**TENNESSEE PUBLIC SERVICE COMMISSION**

460 JAMES ROBERTSON PARKWAY  
NASHVILLE, TENNESSEE 37243-0505

STEVE HEWLETT, CHAIRMAN  
SARA KYLE, COMMISSIONER  
MELVIN J. MALONE, COMMISSIONER



Company ID: 00116467  
Resort Operator Services  
56151 Solar Dr.  
Sunriver, OR 97707

BEFORE THE TENNESSEE PUBLIC SERVICE COMMISSION  
Nashville, Tennessee May 29, 1996

IN RE: CASE NUMBER: 95-03340

Application for Authority for Operator Services and/or Resell Interexchange (Long Distance) Telecommunications Service and/or Telecommunications Operator Services in Tennessee Pursuant to Rule 1220-4-2-.57.

---ORDER---

This matter is before the Tennessee Public Service Commission upon the application of the above-mentioned company for certification as a long distance/interexchange reseller or telecommunication operator service provider in Tennessee. The Commission considered this application at its regularly scheduled Commission Conference held on May 24, 1996 and concluded that the applicant has met all the requirements for certification and should be authorized to provide the resell of interexchange telecommunications service and/or an operator service on an intrastate basis.

IT IS THEREFORE ORDERED:

1. That the above-mentioned company is issued a Certificate of Convenience and Necessity as an interexchange telecommunications reseller and/or an operator service provider for state-wide service in Tennessee as specified in its application on file with the Commission.
2. That said company shall comply with all applicable Commission rules and regulations.
3. That this order shall be retained as proof of certification with this Commission, and may be used to obtain appropriately tariffed access service and billing arrangements from Commission authorized telecommunications service providers.
4. That any party aggrieved with the Commission's decision in this matter may file a Petition for Reconsideration with the Commission within ten (10) days from and after the date of this Order.
5. That any Party aggrieved with the Commission's decision in this matter has the right of judicial review by filing a petition with the Tennessee Court of Appeals, Middle Section within sixty (60) days from and after the date of this Order.

Executive Director

Chairman

Commissioner

Commissioner

WIGGINS & VILLACORTA, P.A.

ATTORNEYS AT LAW

501 EAST TENNESSEE STREET

POST OFFICE DRAWER 1657

TALLAHASSEE, FLORIDA 32302

TELEPHONE (904) 222-1534

TELECOPIER (904) 222-1689

September 12, 1995

Tennessee Public Service Commission

P.O. Box 3412

Nashville, Tennessee 37219-0412

Re: Buehner-Fry, Inc. d/b/a Resort Operator Services  
Application for Certificate to Resell Operator Services  
in Tennessee

Dear Commission:

Enclosed for filing are the original application of Buehner-Fry, Inc. d/b/a Resort Operator Services and the \$50.00 filing fee.

Also enclosed is a self-addressed, stamped envelope. Please date stamp and return the additional copy of this cover letter.

Thank you for your assistance in this matter.

Sincerely,

  
Kathleen Villacorta

KV:prl  
Enclosures

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PAUL ALLEN, EXECUTIVE DIRECTOR



## APPLICATION FOR CERTIFICATE TO PROVIDE OPERATOR SERVICES AND/OR RESELL INTEREXCHANGE TELECOMMUNICATION SERVICES IN TENNESSEE [RULE 1220-4-2-.57]

### SECTION A

#### Part 1: General Information

A. Name of Applicant Buehner-Fry, Inc. d/b/a Resort Operator Services  
Address 56151 Solar Drive, Sunriver  
State Oregon Zip Code 97707 Phone No. (503) 593-1583

B. Owner, Partners, or Corporate Officer

NAME	ADDRESS	CITY	STATE	ZIP CODE
Milton T. Buehner, Pres	56151 Solar Dr	Sunriver	OR	97707
Cecil P. Wilson, VP & CFO	56151 Solar Dr	Sunriver	OR	97707

C. Name and telephone number of Tennessee contact person authorized to respond to Commission inquiries Monday through Friday.  
Cecil P. Wilson, CFO (503) 593-1583 (503) 593-8532  
Name Tennessee Phone No. Fax No.

D. List a toll-free telephone number that consumers can call to report service problems and/or request refunds or adjustments. (800) 777-1864

E. Check the type of telecommunication services you plan to provide in Tennessee.  
☒ Resell Interexchange long distance services  
☒ Operator Services  
☐ Other (describe below) \_\_\_\_\_

F. If providing operator services, list company name, address and contact person for all reseller carriers you serve in Tennessee. Provide the above information on Appendix I.

G. List the state(s) you are authorized to operate in at this time. CA, CO, DE, FL, ID, MD, MN, NJ, OR, SC, TX, WA

(To be filled out by PSC)  
Company ID Number 95-3340  
Date Approved 1/16/97  
Evaluator \_\_\_\_\_

Mail the completed application and a check for \$50.00 to: Tennessee Public Service Commission, P.O. Box 3412, Nashville, TN 37219-0412. Should you have any questions, call (615) 741-3939.

- H. List any states that you have been denied authority to provide service.  
N/A
- I. Areas in Tennessee to be served.  
BFI intends to provide service throughout the State of Tennessee.
- J. What type of customers will the company serve?
- a. Business \_\_\_\_\_
  - b. Residential \_\_\_\_\_
  - c. Aggregators x  
(e.g. Hotels, Payphones)
  - d. Other (specify) resort locations
- K. Do you allow a property imposed fee (PIF) to be added to the price of intrastate telephone calls over your network? If yes, specify amount. \$1.00
- L. Are your prices for intrastate services plus any PIF equal to or less than the dominant carriers price for similar services? Yes x No \_\_\_\_\_
- M. Describe the type of services and price that the applicant will be offering in Tennessee on the Informational Tariff Form found in Appendix II<sup>1</sup>.
- N. What is the applicant's 10XXX or 800 access code? 800 access through autodialers
- O. Does the applicant now have or plan to have any telecommunication's facilities (e.g. switches, fiber lines) in Tennessee? No.
- P. What facility-based network will the applicant be reselling? MCI
- Q. Will the applicant be utilizing the local telephone company's billing system or billing customers direct<sup>2</sup>? No. BFI will utilize the services of Integretel for its billing purposes.
- R. Describe briefly how the applicant plans to market their services in Tennessee? If an independent telemarketer is going to be used, state company name and address.  
BFI's services are marketed by in-house sales representatives. BFI's primary market is the resort industry.
- S. Describe the procedures the applicant will use to switch a consumer's preferred interexchange service. BFI provides its service to hotel/motel and resort property owners pursuant to a written agreement.

<sup>1</sup>Applicant is required to fill out an Informational Tariff form. Failure to fill out this form will cause the applicant's request to be rejected.

<sup>2</sup>A copy of a bill is required if the applicant is going to bill the customer direct.

T. Applicant has the ability and agrees to honor the form of call blocking that the consumer has subscribed to with their local telephone company. Yes x No \_\_\_\_\_

U. Applicant gives permission to the local telephone company to provide the Commission a periodic sample of the reseller's intrastate toll calls. The purpose of this analysis is to audit the reseller's rates to assure they are at or below the dominant carrier's tariffed rates. Yes x No \_\_\_\_\_

## Part II: Organization Structure

### A. Type of Organization

\_\_\_\_\_ Individual      x Corporation

\_\_\_\_\_ Partnership      \_\_\_\_\_ Other (Explain on separate sheet)

### B. If partnership and/or Non-resident

(1) Attach a copy of Articles of Incorporation and current by-laws.

(2) Attach a copy of Certification of Authority issued by Tennessee Secretary of State showing corporation's authority to engage in business in Tennessee. Secretary of State authority will be supplied upon receipt.

## Part III: Financial Information

A. Attach a current financial statement showing in detail the applicant's financial condition, including balance sheet and income statement, or a copy of IRS form 1120 or 1065 filed by your business for the previous year. Attach, if available, a copy of your company's 10K and/or stockholder reports.

## Part IV: Display Card

Attach a copy of the display card to be placed on the aggregators telephone which shows what operator services are to be provided. The card must contain all required information listed in the attached Rule (1220-4-2-.57, B)<sup>3</sup>, which includes a toll-free number consumers can call for service problems and refunds.

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<sup>3</sup>It is the responsibility of the reseller or operator service provider to assure that the appropriate display card is affixed to the aggregates telephones.

Part V: Rule Compliance Agreement

A. The Interexchange Reseller or Operator Service Provider applicant, hereby, affirms the following:

- Has received, read, and understands the Tennessee Public Service Commission's (TPSC) Interexchange Reseller Rules and Regulations, (Appendix III)
- Understands the penalties for non-compliance, and all associated fees to provide such service.
- Will comply with the TPSC Interexchange Reseller Rules and all other applicable Commission Rules and state laws, including T.C.A. Section 65-5-206 (Appendix IV),
- That all information provided in the attached registration document is true to the best of my knowledge.

Buehner-Fry, Inc. d/b/a Resort Operator Services

Company Name

Date

Cecil P. Wilson, III

CFO

Company Official

Title

Subscribed and sworn  
before me this 7<sup>th</sup> day  
of June, 1995

Karen I. Fry  
Notary Public



seal