BEFORE THE TENNESSEE PUBLIC UTILITY COMMISSION NASHVILLE, TENNESSEE

August 29, 2019

ORDER GRANTING CANCELLATION OF AUTHORITY TO PROVIDE RESOLD TELECOMMUNICATIONS SERVICES

This matter came before Chair Robin L. Morrison, Commissioner Herbert H. Hilliard, and Commissioner David F. Jones of the Tennessee Public Utility Commission (the "Commission" or "TPUC"), the voting panel assigned to this docket, during a regularly scheduled Commission Conference held on August 12, 2019. Inter-Tel NetSolutions, Inc. ("Inter-Tel" or the "Company") was granted authority to provide operator services and/or resell telecommunications by the Tennessee Public Utility Commission ("Commission") on October 11, 1995 in Docket No. 95-03325. A final order was issued on January 3, 2006.

On July 23, 2019, the Commission received a notice of voluntary relinquishment and request for cancellation of authority from Inter-Tel. The notice requested cancellation of the authority of the Company to provide local and long distance resale authority granted in Docket Nos. 95-03325 and 05-00272, effective as soon as possible, and withdrawal of any tariffs on file. The cancellation request noted that Mitel now serves its customers through a variety of nomadic

¹ Inter-Tel NetSolutions, Inc. was also granted authority to provide resell telecommunications service in Docket No. 05-00272. Cancellation of its CLEC authority will be addressed in that docket.

interconnected Voice over Internet Protocol (I-VoIP) services and therefore the certifications granted by the Commission are no longer necessary. Mitel further stated that it does not serve any residential or mass market consumers in Tennessee and has not offered regulated telecommunications services in Tennessee for several years.

Based upon careful consideration of the entire record in this matter, the Commissioners voted unanimously to grant the Company's request to cancel its authority.

IT IS SO ORDERED.

Chair Robin L. Morrison, Commissioner Herbert H. Hilliard, and Commissioner David F. Jones concur.

ATTEST:

Earl R. Taylor, Executive Director

Earl Daylon