

TENNESSEE PUBLIC SERVICE COMMISSION

460 JAMES ROBERTSON PARKWAY
NASHVILLE, TENNESSEE 37243-0505

KEITH BISSELL, CHAIRMAN
STEVE HEWLETT, COMMISSIONER
SARA KYLE, COMMISSIONER



PAUL ALLEN, EXECUTIVE DIRECTOR

Company ID: 00111560
Computer Telephone Corp.
360 Second Ave.
Waltham, MA 02154

BEFORE THE TENNESSEE PUBLIC SERVICE COMMISSION
Nashville, Tennessee September 12, 1995

IN RE: CASE NUMBER: 95-02520

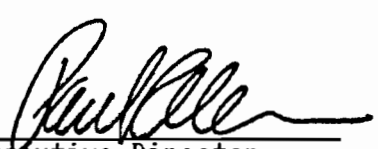
Application for Authority for Operator Services and/or Resell Interexchange (Long Distance) Telecommunications Service and/or Telecommunications Operator Services in Tennessee Pursuant to Rule 1220-4-2-.57.

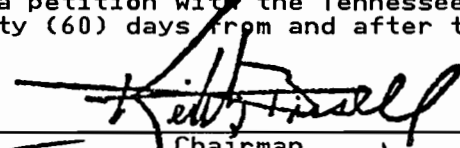
---ORDER---

This matter is before the Tennessee Public Service Commission upon the application of the above-mentioned company for certification as a long distance/interexchange reseller or telecommunication operator service provider in Tennessee. The Commission considered this application at its regularly scheduled Commission Conference held on September 7, 1995 and concluded that the applicant has met all the requirements for certification and should be authorized to provide the resell of interexchange telecommunications service and/or an operator service on an intrastate basis.

IT IS THEREFORE ORDERED:

1. That the above-mentioned company is issued a Certificate of Convenience and Necessity as an interexchange telecommunications reseller and/or an operator service provider for state-wide service in Tennessee as specified in its application on file with the Commission.
2. That said company shall comply with all applicable Commission rules and regulations.
3. That this order shall be retained as proof of certification with this Commission, and may be used to obtain appropriately tariffed access service and billing arrangements from Commission authorized telecommunications service providers.
4. That any party aggrieved with the Commission's decision in this matter may file a Petition for Reconsideration with the Commission within ten (10) days from and after the date of this Order.
5. That any Party aggrieved with the Commission's decision in this matter has the right of judicial review by filing a petition with the Tennessee Court of Appeals, Middle Section within sixty (60) days from and after the date of this Order.


Executive Director


Chairman


Commissioner


Commissioner

Company ID: 111560
CTC Communications, Corp.
360 Second Ave.
Waltham, MA 02154

BEFORE THE TENNESSEE REGULATORY AUTHORITY
Nashville, TN March 16, 1999

IN RE: CASE NUMBER: 99-00133

CTC Communications Corp. name Change from Computer Telephone Corp.
--ORDER--

This matter is before the Tennessee Regulatory Authority upon the petition of Computer Telephone Corp. to change its company name. The TRA considered this request at their regularly scheduled Conference held on March 16, 1999 and concluded that the applicant has met all the TRA requirements for changing their name.

Pursuant to § T.C.A. 65-4-113,

IT IS THEREFORE ORDERED:

1. That the petition of Computer Telephone Corp. to change its name to CTC Communications Corp. is approved.
2. That CTC Communications Corp. is authorized as an operator service provider and/or reseller of telecommunications services for state-wide service in Tennessee as specified in its application on file with the Authority.
3. That said company shall comply with all applicable TRA rules and regulations.
4. That this order shall be retained as proof of certification with this Authority, and may be used to obtain appropriately tariffed service and billing arrangements from Authority authorized telecommunications service providers.

ATTEST:


Executive Secretary


Chairman


Director


Director

CTC

August 20, 1995

Computer Telephone Corp.
360 Second Avenue
Waltham, Ma. 02154

Transmittal No. 1

Tennessee Public Service Commission
P.O. Box 3412
Nashville, TN 37219-0412

RECEIVED
CONSUMER SERVICES DIV.

AUG 24 1995

TN PUBLIC SERVICE COMM.

Dear Tennessee Public Service Commission,

The accompanying letter of intent, Application, and tariff material is sent to you for filing purposes. In reference to Tennessee's Public Service Commission's request, Computer Telephone Corp. hereby files as a reseller. Computer Telephone Corp. will provide telecommunications service on a resale basis.

Please acknowledge receipt of this transmittal by returning a date stamped copy of the enclosed duplicate of this cover letter in the self addressed stamped envelope provided for this purpose. Computer Telephone submitted a check for the amount of \$50.00, as requested by Tennessee Public Service Commission.

Please address any inquiries or further correspondence regarding this filing to my attention. Petitions regarding this filing may be served to: Robert Fabbriatore, President, Computer Telephone Corp., 360 Second Avenue, Waltham, Ma. 02154, (617) 466 8080.

Sincerely,



David S. Gorgas
Computer Telephone Corp.

enclosures

Computer Telephone Corp.

**Application For Certification
To Provide Resell Interexchange
Telecommunication Service In
Tennessee**

RECEIVED
PUBLIC SERVICES DIV.

AUG 24 1995

TN PUBLIC SERVICE COMM.

Part 1: General Information

A. Name Of Applicant : Computer Telephone Corp.

Address: 360 Second Avenue

Waltham, MA 02154 Phone No. (617) 466-8080

B. Owner, Partners, or Corporate Officers

Robert Fabbriatore Chief Executive Officer 360 Second Ave. Waltham, MA 02154

Philip Richer Vice Chairman 360 Second Ave. Waltham, MA 02154

Steven Milton Vice President 360 Second Ave. Waltham, MA 02154

John Pittenger Chief Financial Officer 360 Second Ave. Waltham, MA. 02154

C. Name and Telephone number of Tennessee contact person authorized to respond to Commission inquiries Monday through Friday.

United Corporate Services 150 Fourth Ave. North Nashville, TN. 37219-2424

D. List a toll free telephone number that consumers can call to report service problems and / or request refunds and adjustments. (800) 883-6300.

E. Check the type of telecommunications services you plan to provide in Tennessee.

☒ X Resell Interexchange long distance services

☐ Operator Services

☐ Other (describe below)

F. Computer Telephone Corp. will not provide operator services in Tennessee.

G. List the state(s) you are authorized to operate in at this time. Computer Telephone Corp. is authorized to provide service in New York, Massachusetts, New Hampshire, Maine, Vermont, Connecticut, Rhode Island, New Jersey, and Pennsylvania.

H. List any states that you have been denied authority to provide service. Computer Telephone Corp. has not been denied authority to provide service.

I. Areas in Tennessee to be served. Computer Telephone Corp. will serve the entire state of Tennessee.

J. What type of customers will the company serve?

a. Business X

b. Residential X

c. Aggregators

d. Other (specify)

K. Do you allow a property imposed fee (PIF) to be added to the price of intrastate telephone calls over your network? No.

L. Are your prices for intrastate services plus any PIF equal to or less than the dominant carrier's price for similar service? Yes X or No .

M. Describe the type of service and price that the applicant will be offering in Tennessee on the Informational Tariff Form found in Appendix. Computer Telephone Corp., proposes to offer telecommunications services on a resale basis. This is to include both switched and dedicated inbound and outbound services. CTC also will offer debit card and travel card services.

N. What is the applicant's 10XXX code? 10130.

O. Does the applicant now have or plan to have any telecommunication's facilities in Tennessee? Computer Telephone Corp. does not have nor plan to have any telecommunication facilities in Tennessee.

P. What facility-based network will the applicant be reselling? Computer Telephone Corp. will be utilizing Frontier Communication International as its underlying carrier.

Q. Will the applicant be utilizing the local telephone company's billing system or billing customer directly? Computer Telephone Corp., will be customers directly through its billing agent, Profitec, located in Meriden Connecticut.

R. Describe briefly how the applicant plans to market their services in Tennessee? Computer Telephone Corp., will not make use of an independent telemarketing firm. Computer Telephone Corp., will utilize its sales force and existing customer base to market services in Tennessee.

S. Describe the procedures the applicant will use to switch a consumer's preferred interexchange service. Computer Telephone Corp., will only switch consumer's preferred interexchange service when it receives a signed customer service agreement from the customer. Please see attached sample of the customer service agreement.

T. Applicant has the ability and agrees to honor the form of call blocking that the consumer has subscribed to with their local telephone company. Yes X or No .

U. Applicant gives permission to the local telephone company to provide the Commission a periodic sample of the reseller's intrastate toll calls. The purpose of this analysis is to audit the reseller's rates to assure they are at or below the dominant carrier's tariffed rates. Yes X or No .

Part II Organization Structure

RECEIVED
CONSUMER SERVICES DIV
APR 29 1993

TN PUBLIC SERVICE COMM

A. Type of Organization

Computer Telephone Corp., is a corporation.

B. Computer Telephone Corp., will attached its Articles of Incorporation and a copy of Certification Authority issued by Tennessee Secretary of State showings its authority to engage in business in Tennessee.

Part III Financial Information

A. Attached is a current financial statement showing in detail the applicant's financial condition, including balance sheet and income statement, or copy of IRS form 1120 Or 1065 filed by your business for the previous year. Attached, is a copy of Computer Telephone Corp.'s 10K and/or stockholder reports.

RECEIVED
CONSUMER SERVICES DIV.

AUG 24 1990

TN PUBLIC SERVICE COMM