

TENNESSEE REGULATORY AUTHORITY

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502 Deaderick Street, 4th Floor
Nashville, TN 37243
RECEIVED
CONSUMER SERVICES DIVISION

JUN 30 2014

TN REGULATORY AUTHORITY

2014-2015 RENEWAL APPLICATION FOR AUTHORITY TO PROVIDE PUBLIC PAYPHONE SERVICE

(Tenn. Comp. R. & Regs. Rule 1220-4-2-.43 to 1220-4-2-.54)

Company ID Number: 97503

Docket Number: 9401256

(To Be filled out by the TRA)

Part 1: General Information

Name of Applicant Global TEL*Link Corporation

Address 12021 Sunset Hills Road, Suite 100

State Reston, VA Zip Code 20190 Phone No: 703-439-1662

Name and telephone number of contact person authorized to respond to Authority inquiries Monday through Friday:

Susan Cockerham 678-672-2837
Name Telephone

1725 Lindbergh Concourse, Ste 150 Alpharetta GA 30005
Address City State Zip

Mail the completed renewal application to:

Tennessee Regulatory Authority
Consumer Services Division
502 Deaderick Street, 4th Floor
Nashville, TN 37243.

Should you have any questions, please call Jaclyn House at (615)741-2904.

Part II Service and Repair

A. Maintenance of Public Payphone ("COCOT")

(1) How do you intend to service and maintain COCOTS

_____ Personally
_____ Full time Technician
_____ Part Time Technician
X _____ Service/repair contract with 3rd party

(2) Identify names and qualifications of the party/parties responsible for service and repair.

C.C.G.

Part III Display Card

Attach a copy of the display card posted on the pay telephone. This card must contain all required information listed in the attached Tenn. Comp. R. & Regs. 1220-4-2-.49 (1)(f):

- A. The charge and operating instructions.
- B. Long Distance Carrier, Address, and 800 Number must be on the card.
- C. Company Name, Address, Phone Number with a place for your TRA ID Number.
- D. Information for using Long Distance, (0+Area Code + Number – within this Area Code and Outside this Area Code.
- E. Information for Collect Calls, Person-To-Person Calls, and Station-To-Station Calls.
- F. Directory Assistance (Local Calling Area) Outside Calling Area (411 or 1+411)
- G. Emergency Help (Dial)
- H. Dial 611 for Refund (Or indicate how you handle refunds)
- I. Free Calls – Toll Free 800 or 888 numbers, Repair Service. (This Instrument is serviced by: Name & Address and telephone number of Service Technician).
- J. Method of service provided—One-way (outbound calls only) or Two-way service

Attach a copy of the Display Card in this space:

See ATTACHED

Part IV Rule Compliance Agreement

A. The Customer Owned Coin or Coinless Operated Telephone (COCOT) renewal authorization applicant, hereby, affirms the following:

- I have received, read, and understood the Tennessee Regulatory Authority's Public Payphone Service Rules and Regulations;
- I understand the penalties for non-compliance with these rules and regulations;
- I recognize all associated fees to provide Payphone Service, including the fee assessed for additional Payphone instruments;
- I will comply with the TRA Payphone Service Rules and all applicable state laws;
- I will submit a monthly report to the TRA indicating any COCOT additions accompanied with the proper fee;
- All information provided in the attached COCOT registration document is true to the best of applicant's knowledge.

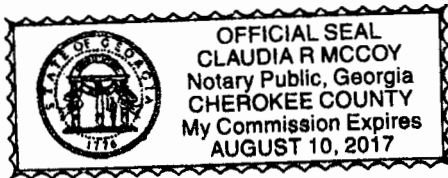
Susan Cokerham 6/16/2014
Applicant Signature Date

Subscribed and sworn before me this 6 Month, 23 day, of 2014 Year

Notary Public Claudia R McCoy

My Commission expires the 8 Month, 10 Day, of 2017 Year.

SEAL



GTL

Local Coin Calls
 Dial Number (800) 457-1234
 Instructions: Deposit Coin

Long Distance Coin Calls
 Provide
 Amount of Coin
 U.S. Coins only. No foreign coins.
 All calls are subject to a minimum.

(1-877-457-1234)
 (1-877-457-1234)

This Public Telephone Provided by:

GTL

Direct Coin Calls
 Call Number
 (1-877-457-1234)
 (1-877-457-1234)

This station allows access to all
 Long Distance Carriers. Contact
 your carrier for Dialing Information.

Operator Service

108321

Complete
 Service
 Call
 (1-877-457-1234)
 (1-877-457-1234)

ATTENTION

International Calls may only be placed through the Debit Program managed by Global Tel*Link. Like domestic debit calls, International Calls will receive a discount off the Tariffed Collect Call Rate.

Placing an International Call

The call setup is the same as placing a domestic debit call. Please follow these directions and voice prompts when placing the call:

1. Lift telephone handset
2. Select language (Dial 1 for English or Dial 2 for Spanish)
3. Enter the telephone number you wish to call. For international numbers, not a part of the North American Dialing Plan, you must dial 011, followed by the Country Code, City Code and Telephone number (i.e. 011-52-667-123-4567) in order to complete the call.
4. For International destinations that are a part of the North American Dialing Plan, (Canada, Puerto Rico and the Caribbean) dial Area Code followed by Telephone number (i.e. for Puerto Rico 787-123-4567)
5. Select call type. (Dial 3 to place a Debit Call)
6. Enter your eight (8) digit State ID followed by your four (4) digit PIN.
7. At the tone state your name. (Note: This is required only for your first call. Your name will be recorded and played on all subsequent calls.)
8. Hold until your call is connected.

Please Note: All International Destination Numbers MUST be on your Allowed Call list.

International Call Rates

Below are a few rate examples for commonly called international destinations. The rates per minute DO reflect a debit discount.

Australia	\$0.69	Bolivia	\$1.68	Brazil	\$1.13
China	\$2.26	El Salvador	\$1.41	France	\$0.58
Germany	\$0.59	India	\$2.24	Jamaica	\$1.94
Japan	\$0.70	Mexico, zones 1-3	\$0.63	Mexico, zones 4-8	\$1.10
Peru	\$1.58	Russia	\$1.90	Slovakia	\$1.42
Taiwan	\$1.27	United Kingdom	\$0.46	Yugoslavia	\$1.78

*Should you have rate questions on any other country, please contact Global Tel*Link.*