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


## TENNESSEE REGULATORY AUTHORITY

502 DEADERICK STREET, 4<sup>TH</sup> FLOOR  
Nashville, Tennessee 37243-0505

### MEMORANDUM

**TO:** Vice-Chairman David F. Jones  
Director Kenneth C. Hill  
Director Robin Morrison

**FROM:** Karen Carr, Compliance Officer, Consumer Services Division   
Lisa Cooper, Chief, Consumer Services Division 

**DATE:** October 9, 2015

**REFERENCE:** Cancellation of Authority to Provide Customer Owned Coin/Coinless  
Operated Telephone Service – Inmate Communications Corporation

Docket No. 93-08721

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The Consumer Services Division recommends that the panel revoke the authority of Inmate Communications Corporation, Company ID No. 78433, to provide Customer Owned Coin/Coinless Operated Telephone ("COCOT") service in Tennessee due to failure to submit to the Tennessee Regulatory Authority an annual inspection and service fee for each instrument's location on or before July 1.

Inmate Communications Corporation filed an application with the Authority to provide COCOT service within the state of Tennessee; on December 17, 1993, during a regularly scheduled Authority Conference, the Directors found that Inmate Communications Corporation had met all of the requirements of Tenn. Comp. R. and Regs 12204-4-2-.43 through 1220-4-2-.45 to operate COCOTS in Tennessee.

Notices via certified mail were sent on both October 16, 2014 and on April 30, 2015 advising Inmate Communications Corporation that continued failure to fulfill obligations stipulated in Tenn. Code Ann. § 65-4-301 would result in cancellation of the privilege to conduct business in Tennessee as a COCOT provider; both of these notices were returned undeliverable. Despite

repeated attempts to contact Inmate Communications Corporation, the company has failed to respond or remit the applicable regulatory fees; therefore, the reasonable recourse is canceling the company's authorization to operate as a COCOT provider.

C: Chairman Herbert H. Hilliard  
Executive Director Earl Taylor  
Division Chiefs

# TENNESSEE REGULATORY AUTHORITY



502 Deaderick Street, 4<sup>th</sup> Floor  
Nashville, Tennessee 37243

April 30, 2015

Inmate Communications Corporation  
ATTN: Stephen Edwards  
7107 Valjean Avenue  
Van Nuys, CA 91406

Dear Sir:

Tenn. Code Ann. § 65-4-301 requires every owner or operator of a public telephone service subject to the control and jurisdiction of the Tennessee Regulatory Authority ("TRA") to pay an annual inspection and supervision fee for each service location. Please complete the enclosed Statement of Customer Owned Coin Operated Telephones ("COCOTS") for the fiscal year 2013-2014 and return it with the appropriate fee to the above address on or before May 14, 2015.

**Failure to submit this form and the appropriate fee by May 14, 2015 will result in the immediate cancellation of authority to operate COCOTs, and will appear on the next Authority Agenda.**

If you do not have any payphones at the present time, a minimum payment of ten dollars (\$10.00) is due in order to maintain an active COCOT certification. If you do not wish to renew, please request cancellation of your certification to the TRA by mail or fax to 615-741-8953 or alternatively you may email your request to [karen.carr@tn.gov](mailto:karen.carr@tn.gov).

Should you have any questions, or need additional information, please contact me at (615) 770-6871.

Thank you,

A handwritten signature in black ink, appearing to read "Karen Carr", is written over a horizontal line.

Karen Carr, Compliance Officer  
502 Deaderick Street  
Nashville, TN 37243  
(615) 770-6871  
[karen.carr@tn.gov](mailto:karen.carr@tn.gov)

CC: Lisa Cooper, Chief of Consumer Services Division  
Stacy Balthrop, Deputy Chief of Consumer Services Division

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### Available Actions

DATE & TIME	STATUS OF ITEM	LOCATION
May 11, 2015 , 7:00 am	Delivered	NASHVILLE, TN 37243

Your item was delivered at 7:00 am on May 11, 2015 in NASHVILLE, TN 37243.

May 9, 2015 , 10:54 am	Available for Pickup	NASHVILLE, TN 37203
May 9, 2015 , 9:39 am	Arrived at Unit	NASHVILLE, TN 37203
May 8, 2015 , 8:07 am	Arrived at USPS Facility	NASHVILLE, TN 37230
May 7, 2015 , 9:03 am	Departed USPS Facility	SANTA ANA, CA 92799
May 6, 2015 , 7:47 pm	Arrived at USPS Facility	SANTA ANA, CA 92799
May 5, 2015 , 11:06 pm	Departed USPS Facility	CITY OF INDUSTRY, CA 91715
May 5, 2015 , 10:30 am	Arrived at USPS Facility	CITY OF INDUSTRY, CA 91715
May 4, 2015 , 7:09 am	Undeliverable as Addressed	VAN NUYS, CA 91406
May 3, 2015 , 10:13 am	Departed USPS Facility	SANTA CLARITA, CA 91383
May 2, 2015 , 10:47 pm	Arrived at USPS Facility	SANTA CLARITA, CA 91383
April 30, 2015 , 10:50 pm	Departed USPS Facility	NASHVILLE, TN 37230
April 30, 2015 , 6:46 pm	Arrived at USPS Facility	NASHVILLE, TN 37230

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