

# TENNESSEE REGULATORY AUTHORITY

Earl Taylor, Executive Director  
Jim Allison, Chairman  
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Robin Bennett, Director  
Kenneth Hill, Director  
David Jones, Director



502 Deaderick Street, 4<sup>th</sup> Floor  
Nashville, TN 37243

## 2014-2015 RENEWAL APPLICATION FOR AUTHORITY TO PROVIDE PUBLIC PAYPHONE SERVICE

(Tenn. Comp. R. & Regs. Rule 1220-4-2-.43 to 1220-4-2-.54)

Company ID Number: 50783

Docket Number: 9105612

(To Be filled out by the TRA)

### Part 1: General Information

Name of Applicant COIN PHONE MANAGEMENT COMPANY

Address 1846 CARGO CT LOUISVILLE

State KENTUCKY Zip Code 40299 Phone No: (502) 499-5885

Name and telephone number of contact person authorized to respond to Authority inquiries Monday through Friday:

SHARON FERGUSON 502-499-5885  
Name Telephone

1846 CARGO CT LOUISVILLE KY 40299  
Address City State Zip

Mail the completed renewal application to:

Tennessee Regulatory Authority  
Consumer Services Division  
502 Deaderick Street, 4<sup>th</sup> Floor  
Nashville, TN 37243.

RECEIVED  
CONSUMER SERVICES DIVISION  
JUN 26 2014  
TN REGULATORY AUTHORITY

Should you have any questions, please call Jaclyn House at (615)741-2904.

Part II Service and Repair

A. Maintenance of Public Payphone ("COCOT")

(1) How do you intend to service and maintain COCOTS

\_\_\_\_\_ Personally  
\_\_\_\_\_ ☒ Full time Technician  
\_\_\_\_\_ Part Time Technician  
\_\_\_\_\_ ☒ Service/repair contract with 3<sup>rd</sup> party

(2) Identify names and qualifications of the party/parties responsible for service and repair.

STEVE SIMS - TECHNICIAN FOR OUR COMPANY SINCE 1988  
ITI - (KENNETH BABB) TECH SINCE 1987

Part III Display Card

Attach a copy of the display card posted on the pay telephone. This card must contain all required information listed in the attached Tenn. Comp. R. & Regs. 1220-4-2-.49 (1)(f):

- A. The charge and operating instructions.
- B. Long Distance Carrier, Address, and 800 Number must be on the card.
- C. Company Name, Address, Phone Number with a place for your TRA ID Number.
- D. Information for using Long Distance, (0+Area Code + Number – within this Area Code and Outside this Area Code.
- E. Information for Collect Calls, Person-To-Person Calls, and Station-To-Station Calls.
- F. Directory Assistance (Local Calling Area) Outside Calling Area (411 or 1+411)
- G. Emergency Help (Dial)
- H. Dial 211 for Refund (Or indicate how you handle refunds)
- I. Free Calls – Toll Free 800 or 888 numbers, Repair Service. (This Instrument is serviced by: Name & Address and telephone number of Service Technician).
- J. Method of service provided—One-way (outbound calls only) or Two-way service

Attach a copy of the Display Card in this space:

*see attached*

**Part IV Rule Compliance Agreement**

A. The Customer Owned Coin or Coinless Operated Telephone (COCOT) renewal authorization applicant, hereby, affirms the following:

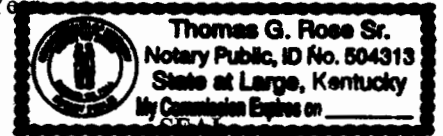
- I have received, read, and understood the Tennessee Regulatory Authority's Public Payphone Service Rules and Regulations;
- I understand the penalties for non-compliance with these rules and regulations;
- I recognize all associated fees to provide Payphone Service, including the fee assessed for additional Payphone instruments;
- I will comply with the TRA Payphone Service Rules and all applicable state laws;
- I will submit a monthly report to the TRA indicating any COCOT additions accompanied with the proper fee;
- All information provided in the attached COCOT registration document is true to the best of applicant's knowledge.

Sharon Ferguson 6-11-2014  
Applicant Signature Date

Subscribed and sworn before me this 6 Month, 11 day, of 2014 Year

Notary Public T. G. Rose

My Commission expires the Jun Month, 24 Day, of 2018 Year



# COLLECT CALLS DIAL \*11\*

LLAMADAS POR CREDIT CARD \*11\*  
A service mark product of CTI

## MOST MAJOR CALLING & CREDIT CARDS MAY BE USED AT THIS PAY TELEPHONE

Calling Card, Credit Card, Collect, Third Party Billing Calls

All Calls ..... Dial 0 + Area Code + Number

Wait for special tone, then dial card number, or wait for operator.

For free rate quotes dial .....00

### International Calls

Calling Card or Operator ..... 01+Country Code+City Code+Number

Coin ..... 011+Country Code+City Code+Number

THIS PHONE IS OWNED BY AND UNDER CONTRACT WITH CPMC:

Coin Phone Management Co. • 1846 CARGO CT. • LOU, KY 40299 • 502-499-5885

Customers have the right to access the long distance carrier of their choice. Contact your preferred carrier for access information. Customers may direct complaints to:

FCC • Consumer Information Bureau, Consumer Complaints - Telephone  
Washington, DC 20554

TOPS83999

0+ calls from this phone are handled by:

Custom TeleConnect, Inc. "CTI"

6242 West Desert Inn Road

Las Vegas, NV 89146

For Customer Service dial: 800-672-9080

# COLLECT CALLS DIAL \*11\*

LLAMADAS POR CREDIT CARD \*11\*  
A service mark product of CTI



## International Direct Dial

011 + Country Code + Number

Certain countries and cell phones may not apply.

## Llamadas Internacionales

011 + Código de País + Número

Llamadas Internacionales con Monedas

THIS LOCATION IS:

Loves 314

6137 Epps Mill Road

Christiana, TN 37037

(615) 217-9026

FREE CALLS/LIBERTE las LLAMADAS

REPAIRS ..... 1-502-499-5885

REPARACIONES or 1-800-950-2762

LOCAL OPERATOR ..... 0

OPERADORA LOCALES

REFUNDS ..... 1-502-499-0553

REEMBOLSOS

EMERGENCY ..... 911

EMERGENCIA

COIN CALLS/La MONEDA LLAMA

LOCAL CALLS ..... 75¢

LLAMADAS LOCALES

CHANGE IS NOT PROVIDED

CAMBIO no ES PROPORCIONADO

DIRECTORY ASSISTANCE/INFORMACION

(Charges may apply)/

(Las cargas pueden aplicar)

LOCAL ..... 411

LOCALES

LONG DISTANCE ..... 1+AREA CODE

LARGA DISTANCIA ..... +355-1212

TOPS75575A