

TENNESSEE REGULATORY AUTHORITY

Earl Taylor, Executive Director
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Herb Hilliard, Vice Chairman
Robin Bennett, Director
Kenneth Hill, Director
David Jones, Director



502 Deaderick Street, 4th Floor
Nashville, TN 37243

2014-2015 RENEWAL APPLICATION FOR AUTHORITY TO PROVIDE PUBLIC PAYPHONE SERVICE

(Tenn. Comp. R. & Regs. Rule 1220-4-2-.43 to 1220-4-2-.54)

Company ID Number: 36459

Docket Number: 9005035

(To Be filled out by the TRA)

Part 1: General Information

Name of Applicant Knoxville Payphone & Vending

Address 1264 Rocky Hill Rd.

State Tennessee Zip Code 37919 Phone No: (865) 691-6355

Name and telephone number of contact person authorized to respond to Authority inquiries Monday through Friday:

Name Michael Gray Telephone (865) 691-6355

Address 1264 Rocky Hill Rd City Knoxville State TN Zip 37919

Mail the completed renewal application to:

Tennessee Regulatory Authority
Consumer Services Division
502 Deaderick Street, 4th Floor
Nashville, TN 37243.

Should you have any questions, please call **Jaclyn House at (615)741-2904.**

Part II Service and Repair

A. Maintenance of Public Payphone ("COCOT")

(1) How do you intend to service and maintain COCOTS

- ☒ Personally
☐ Full time Technician
☐ Part Time Technician
☐ Service/repair contract with 3rd party

(2) Identify names and qualifications of the party/parties responsible for service and repair.

Michael Gray - I have been in the payphone business since 1985.

Part III Display Card

Attach a copy of the display card posted on the pay telephone. This card must contain all required information listed in the attached Tenn. Comp. R. & Regs. 1220-4-2-.49 (1)(f):

- A. The charge and operating instructions.
- B. Long Distance Carrier, Address, and 800 Number must be on the card.
- C. Company Name, Address, Phone Number with a place for your TRA ID Number.
- D. Information for using Long Distance, (0+Area Code + Number – within this Area Code and Outside this Area Code.
- E. Information for Collect Calls, Person-To-Person Calls, and Station-To-Station Calls.
- F. Directory Assistance (Local Calling Area) Outside Calling Area (411 or 1+411)
- G. Emergency Help (Dial)
- H. Dial _____ for Refund (Or indicate how you handle refunds)
- I. Free Calls – Toll Free 800 or 888 numbers, Repair Service. (This Instrument is serviced by: Name & Address and telephone number of Service Technician).
- J. Method of service provided—One-way (outbound calls only) or Two-way service

Attach a copy of the Display Card in this space:

* See Attached *

Part IV Rule Compliance Agreement

A. The Customer Owned Coin or Coinless Operated Telephone (COCOT) renewal authorization applicant, hereby, affirms the following:

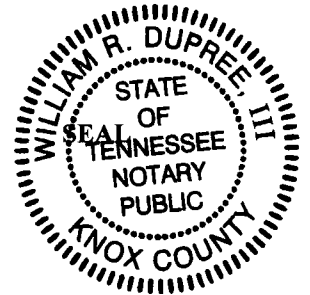
- I have received, read, and understood the Tennessee Regulatory Authority's Public Payphone Service Rules and Regulations;
- I understand the penalties for non-compliance with these rules and regulations;
- I recognize all associated fees to provide Payphone Service, including the fee assessed for additional Payphone instruments;
- I will comply with the TRA Payphone Service Rules and all applicable state laws;
- I will submit a monthly report to the TRA indicating any COCOT additions accompanied with the proper fee;
- All information provided in the attached COCOT registration document is true to the best of applicant's knowledge.

Michael Gray 8/11/14
Applicant Signature Date

Subscribed and sworn before me this 8th Month, 11th day, of 2014 Year

Notary Public William R. Dupree, III

My Commission expires the 9th Month, 11th Day, of 2014 Year



LOCAL CALLS 500

Charge 10¢ per minute

**OPERATOR &
COLLECT CALLS**
Domestic & International
**DIAL: 0 or
1-800-997-4685**

**CALL LONG DISTANCE
10 MINUTES
FOR \$1.00**
Continental USA
Applies only to coin paid calls

Repairs/Refunds—1211
You are calling from:

DIALING INSTRUCTIONS

Charge 10¢ per minute

Local Operator.....Dial 0
Long Distance Operator...Dial 00
DIRECT DIAL COIN CALLS
Local..... Deposit 50¢
Long Distance (Dial 1+Area Code+Number)...\$1.00 for 10 Minutes
CALLING CARD & OPERATOR ASSISTED CALLS
All Calls..... Dial 0 + Area Code + Number
DIRECTORY ASSISTANCE CALLS (Charges May Apply)
Local..... Dial 411 or 1 + 411
Long Distance..... Dial 1 + Area Code + 555-1212
OTHER CALLS
No coins needed for 0, 00, 911, Toll Free (800, 877, 877, 866, 855) Calls

**911
Emergency
Free Call**

TN TRA Authorization # 36459, GA PSC Certificate # 5M-0513, FL Certificate # 4325, SC Certificate # 95-1485, UBI # 601-930-221, NC COCDT Certificate # 1128 Licensed under Michael E. Gray, LA PSC Certificate # PT 00112, AL PSC Docket # 26081 & VA Registration Certificate # PPT-0538

Network America IOS - 8401 Datapoint Dr. Suite 1000
San Antonio, TX 78229 (800) 350-0347
IOS for Network America - 8401 Datapoint Dr. Suite 1000
San Antonio, TX 78229 (800) 350-0347
ILDWOS—8401 Datapoint Dr. Suite 1000
San Antonio, TX 78229 (800) 350-0347
Network America Operator Services - 5302 Ave. Q
Lubbock, TX 79423 (800) 658-6041

For rate information dial 0 or 00
Consumers may select the carrier of their choice by dialing the carrier's access code. FCC interstate regulations apply. For FCC assistance write: Federal Communications Commission, Consumer Info Bureau, Consumer Complaints—Telephone, Washington, DC 20554
This phone is not provided by the Local Exchange Company

THIS PHONE IS OWNED & OPERATED BY:
KPV Enterprises, LLC
Knoxville Payphone & Vending
1264 Rocky Hill Road
Knoxville, TN 37919
(800) 948-7614

✓

**TENNESSEE REGULATORY AUTHORITY
2012-2013 INSPECTION FEE
FOR CUSTOMER OWNED COIN OPERATED TELEPHONES (COCOTS)**

COMPANY ID: 36459
Knoxville Payphone & Vending
1264 Rocky Hill Road
Knoxville, Tennessee 37919

RECEIVED
FISCAL OFFICE

AUG 23 2014
CK # 48106 SOURCE PAID-17
DEP # 000017255 AMT 1770.00

Please calculate and submit to the TRA your company's appropriate COCOT inspection fee by July 1, 2013. Failure to submit the proper fees will result in the disconnection of your COCOTs.

- | | |
|--------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------|
| 1. Total number of COCOTs operated by your company as of July 1, 2013 | <u>342</u> |
| 2. Total number of COCOT <u>additions</u> between July 1, 2013 and June 30, 2014 | <u>0</u> |
| 3. Total number of COCOT <u>deletions</u> between July 1, 2013 and June 30, 2014 | <u>165</u> |
| 4. <u>Total COCOTs</u> as of June 30, 2014
(line 1 plus line 2, subtract line 3) | <u>177</u> |
| 5. Fee due (Total COCOTS shown online 4 X \$10.00)
If Line 4 is 0 and you wish to retain your authority,
please send fee of \$10.00 | \$ <u>1,770.00</u> |

RECEIVED
CONSUMER SERVICES DIVISION
AUG 25 2014
TN REGULATORY AUTHORITY

I, the undersigned owner, president, or officer of the above named COCOT provider, being first duly sworn, on oath, state the number of COCOTs operated by said company and inspection fee computed therefrom are accurate.

NAME Michael Gray
(Please Print)

SIGNATURE Michael Gray

TITLE Owner/Chief Member

FAX NO _____
TELEPHONE 865-691-6355

If you are no longer in this business and would like to cancel your authority, please sign below.

**PLEASE CANCEL MY AUTHORITY TO OPERATE COCOTs IN TENNESSEE, AS I
HAVE CLOSED THE TELECOM BUSINESS.**

Please return form with enclosed payment to:

Tennessee Regulatory Authority
Attn: Laura Foreman
502 Deaderick Street, 4th Floor
Nashville, TN 37243
Laura.Foreman@tn.gov