

BEFORE THE TENNESSEE REGULATORY AUTHORITY

NASHVILLE, TENNESSEE

August 8, 2011

IN RE:

**APPLICATION OF KNOXVILLE ZOOLOGICAL
GARDEN, INC. FOR AUTHORITY TO PROVIDE
COCOT SERVICES IN TENNESSEE**

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DOCKET NO.

90-04962


Company ID:

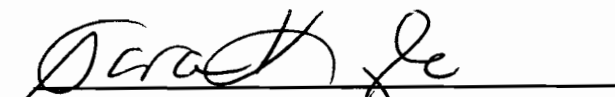
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**ORDER GRANTING CANCELLATION OF AUTHORITY TO PROVIDE
CUSTOMER OWNED COIN OR COINLESS OPERATED TELEPHONE SERVICE**

This matter came before Chairman Eddie Roberson, Director Sara Kyle and Director Mary W. Freeman of the Tennessee Regulatory Authority ("TRA"), the voting panel assigned to this docket, at a regularly scheduled Authority Conference held on August 1, 2011. Knoxville Zoological Garden, Inc. (the "Company") originally filed an Application to provide Customer Owned Coin or Coinless Operated Telephone ("COCOT") service within the State of Tennessee on May 30, 1990. On July 13, 1990, the Tennessee Public Service Commission issued an order stating that the Company had met all the requirements to provide COCOT service in Tennessee. On July 15, 2011, the Company requested that the TRA cancel its authority. Based upon careful consideration of the record in this matter, the panel voted unanimously to cancel, by request, the authority of Knoxville Zoological Garden, Inc. to provide COCOT service in Tennessee.

IT IS SO ORDERED.


Eddie Roberson, Chairman


Sara Kyle, Director


Mary W. Freeman, Director