

Office of the Attorney General



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December 18, 2025

Kelly Cashman-Grams
General Counsel
c/o Tory Lawless – Docket Manager
Tennessee Public Utility Commission
502 Deaderick Street
Nashville, TN 37243

Electronically Filed in TPUC Docket
Room on December 18, 2025 at 2:54 p.m.

Re: TPUC Docket No. 25-00095
Follow-up to Records Request
Tenn. Comp. R. & Regs. 1220-01-04-.03

Dear Ms. Cashman-Grams:

Pursuant to Tenn. Code Ann. § 65-4-118(b)(2), the Consumer Advocate Division of the Tennessee Attorney General's Office ("Consumer Advocate") respectfully requests the Tennessee Public Utility Commission ("TPUC") to furnish some specific records which are filed with the Commission in the normal course of business.

On December 16, 2025, the Commission provided its response to the Consumer Advocate's records request regarding customer complaints for specified utilities. At this time, the Commission also opened TPUC Docket No. 25-00095. The Consumer Advocate has reviewed the records provided and requests details on redacted information. All Personal Identifying Information of customers shall be identified and marked as "CONFIDENTIAL" and maintained as confidential information in the Office's document management system. The records requested are as follows:

1. Limestone Complaints. The name and email of the complainant who filed on 6/12/2025 about being billed for 83 ERU? We would like to contact the complainant to discuss his/her complaint.
2. Limestone Complaints. The name and email of the complainant for the 7/10/2025 complaint about 18 renters? We would like to contact the complainant to discuss his/her complaint.
3. Limestone Complaints. There are five complaints filed on 7/30/2025 (possibly duplicates). Do you have the referenced PDF? If not, can you provide the name and email of the complainant, so we can contact them to discuss his/her complaint.
4. Limestone Complaints. The name and email of the complainant who filed on 11/04/2025 about being billed for a home the complainant no longer owns. We would like to contact the complainant to discuss his/her complaint.

If you have questions regarding this request, please contact me at (615) 743-2370.

Respectfully,



Karen H. Stachowski
Deputy Attorney General