



Integrated Resource Management, Inc.
A Privately Owned Public Utility
P.O. Box 71526
Knoxville, TN 37938
Phone (865)674-0828
Email IRMutility@gmail.com
Cell (865)712-4307

November 18, 2025

VIA EMAIL

Honorable David Jones, Chairman
Tennessee Public Utility Commission ("TPUC")
502 Deaderick Street, 4th Floor
Nashville, TN 37243
Ashlee.Hatfield@TN.Gov
Ectory.lawless@TN.Gov

Electronically Filed in TPUC Docket Room
on November 18, 2025 at 4:37 p.m.

25-00090

RE: Emergency Request – TPUC Rule 1220-04-13.07(7)

I am writing on behalf of Integrated Resource Management, Inc. ("IRM") to request, pursuant to TPUC Rule 1220-04-13.07(7), the emergency release of escrow funds for work to be completed as soon as possible with intent for work to be finished by December 18, 2025.

The invoice for these repairs is attached as **Exhibit A, Exhibit B, and Exhibit C**.

As evidenced by the invoices, IRM's out of pocket expenses to repair the failing recirculation pumps at Grand View Subdivision totals \$6,924.50 **Invoice No. 22953 (Exhibit A)**. IRM's out of pocket expenses to repair the failing recirculation and equalization pumps at Cove Creek RV totals \$15,630.60 **Invoice No. 22954 (Exhibit B)** which includes the pass-through cost for installation assistance from the panel supplier, Aquapoint (**Exhibit C**). IRM respectfully requests the approval of the emergency release of escrow funds pursuant to TPUC Rule 1220-04-13.07(7) to facilitate the timely payment of these urgent capital expenditures.

Respectfully submitted,

INTEGRATED RESOURCE MANAGEMENT,
INC.

By: Jeffrey W. (Billy) Cox, Jr.
Its: President

cc. tpuc.docketroom@tn.gov
chuck.welch@phelps.com
Joshua.mayorquin@phelps.com

INVOICE

IRM-C&C COMPANY

PO Box 71526

Knoxville, TN 37938-1526

imutility@gmail.com

+1 (865) 674-0828

Exhibit A

IRM-UTILITY:Non-Routine

Bill to

Mr. Jeffrey W. Cox JR
Intergrated Resource Management, Inc
IRM Utility, Inc. P.O. Box 71526
Knoxville, TN 37938

Ship to

Mr. Jeffrey W. Cox JR
Intergrated Resource Management, Inc
IRM Utility, Inc. P.O. Box 71526
Knoxville, TN 37938

Invoice details

Invoice no.: 22953

Terms: Due on receipt

Invoice date: 11/18/2025

Due date: 12/01/2025

P.O. Number: NRM - Recirculation Pumps
(2)

#	Product or service	Description	Qty	Rate	Amount
1.		Grand View Resort - Main Plant - Recirculation Pump Working on a single pump for an extended time 2nd pump starting to become weak Need to replace both pumps			
2.	Pump-1.5HP-45GPM	1.5 HP 45 GPM 230V 1 PH 2 Wire Complete Pump	2	\$2,950.00	\$5,900.00
3.	Pump Installation Labor	Labor Total - Wire & Install High Flow Pump	2	\$500.00	\$1,000.00
4.	Mileage Service Truck	Mileage - Service Truck	35	\$0.70	\$24.50

Total \$6,924.50

Ways to pay



View and pay

INVOICE

IRM-C&C COMPANY
PO Box 71526
Knoxville, TN 37938-1526

imutility@gmail.com
+1 (865) 674-0828

Exhibit B

IRM-UTILITY:Non-Routine

Bill to

Mr. Jeffrey W. Cox JR
Intergrated Resource Management, Inc
IRM Utility, Inc. P.O. Box 71526
Knoxville, TN 37938

Ship to

Mr. Jeffrey W. Cox JR
Intergrated Resource Management, Inc
IRM Utility, Inc. P.O. Box 71526
Knoxville, TN 37938

Invoice details

Invoice no.: 22954
Terms: Due on receipt
Invoice date: 11/18/2025
Due date: 12/01/2025

P.O. Number: NRM-Cove Creek-Recirc
Panels

#	Product or service	Description	Qty	Rate	Amount
1.		Cove Creek Campground Recirculation/Bioclere Panels Failing for Months Has affected effluent water quality and needs remedied ASAP			
2.	Bioclere 230v Single/Double Control Panel	Bioclere Control Panel	1	\$5,681.20	\$5,681.20
3.	230v/1ph Equalization Panel W/O Chemical Feed	EQ Panel w/o Chemical Feed	1	\$5,401.42	\$5,401.42
4.	Aquapointe Labor	Pass-through cost of Aquapoint staff labor for 2 days estimated work and expenses. Invoice Provided.	1	\$2,620.00	\$2,620.00
		Estimated 2 days of work			
5.	Foreman Construction Supervisor	Foreman Construction Supervisor	16	\$47.50	\$760.00
6.	Tech 1	IRM - Technician	16	\$27.50	\$440.00
7.	Tech 2	IRM - Tech	16	\$27.50	\$440.00
8.	Mileage Service Truck	Mileage - Service Truck	90	\$0.70	\$63.00

Electrical Support Framing - Needs Upgraded to House New Panels

9. Electrical Framing Materials	Unistrut & Brackets & Additional Support Posts - Materials Cost	1	\$225.00	\$225.00
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Total **\$15,630.62**

Ways to pay



[View and pay](#)

AQUAPOINT

39 Tarkiln Place - New Bedford, MA 02745
Phone (508) 985-9050 Fax (508) 985-9072

Work Authorization

Quote Date: 10/24/2025
Expiration: 11/23/2025

Exhibit C

Bill To:

IRM Utility
Attn Bill Cox
irmutility@gmail.com
865-712-4307

Rate Breakdown:

\$1200.00 per day; ½ day minimum
Weekdays 8am-4:30pm
Saturdays or after 4:30pm weekdays-time and ½
Sundays-double time
Expenses-Cost plus 10%
Mileage-\$0.70 per mile
50% Deposit due if >1 day

Project:

Cove Creek Campground

Notes:

Panel Comissioning & Training

Description	Qty	Unit Price	Amount
Days	2	\$1200.00	\$2,400.00
Estimated Expenses	2	\$100.00	\$220.00

Lead Time: To Schedule Once Panels Are Installed

Signature: _____

Date: _____


11-13-2025

Subtotal:	\$2,620.00
Tax:	*
Est. Freight:	N/A
Total:	\$2,620.00

Terms & Conditions

Prices are FOB Aquapoint.3, LLC - New Bedford, MA, plus freight. Labor, expenses and freight costs are estimates. A 50% payment on parts is due upon approval, with the remaining 50%, freight, and applicable taxes due upon delivery. This quote is valid for 30 days unless otherwise stated. A 1.5% (18% annual) service charge applies to overdue balances. Sales tax applies unless an exemption certificate is provided. All prices are based on current tariffs and trade policies; any changes in tariffs, duties, taxes, or governmental charges will be the Buyer's responsibility, and the Seller may adjust pricing accordingly.