

July 13, 2026

VIA ELECTRONIC FILING

Michelle Mairs
Audit and Compliance Director
Utilities Division
c/o Ectory Lawless, Docket Manager
Tennessee Public Utility Commission
502 Deaderick Street, 4th Floor
Nashville, TN 37243
TPUC.DocketRoom@tn.gov

Electronically Filed in TPUC Docket
Room on July 13, 2026 at 1:21 p.m.

RE: *Petition of Tennessee-American Water Company to Adopt Annual Rate Review Mechanism and ARRM Tariff Pursuant to Tenn. Code Ann. § 65-5-103(d)(6), Docket No. 25-00089*

Dear Ms. Mairs:

We are in receipt of your data requests to Tennessee-American Water Company (“TAWC”), dated July 7, 2026. Please find TAWC’s responses below.

1. *Provide a proposed tariff page, “Original Sheet No. 12-ARM-20,” regarding the Company’s special contract customers. This page should address the proposed establishment of a volumetric ARRM surcharge or sur-credit in the event the Commission were to approve such treatment.*

Response: Please see TAWC ARRM Tariff Page 20 Special Contract.pdf. Since Special Contract customers are not subject to a monthly fixed charge, the proposed ARRM surcharges or sur-credits may be assessed on a volumetric basis, as reflected on page 20 of the amended tariff.

2. *Provide a sample bill illustration showing (a) how the Company proposes to calculate a special contract customer's ARRM surcharge (sur-credit) and (b) how this volumetric ARRM surcharge (sur-credit) would be displayed on the customer’s official billing if approved by the Commission.*

Response: Please see the PDF file “TAWC ARRM Bill Example for Special Contract,” a hypothetical example of how the Company expects a volumetric ARRM rate to appear for special contract customers. The volumetric ARRM surcharge may require billing system programming,

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BUTLER SNOW LLP

Michelle Mairs

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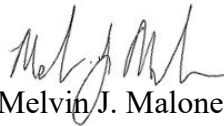
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which could be subject to character or decimal limitations. Although the Company cannot guarantee the proposed bill will exactly match the example, it expects the bill to closely mirror it.

As required, copies will follow. Please feel free to reach out to me if you have any further questions.

Very truly yours,

BUTLER SNOW LLP

A handwritten signature in dark ink, appearing to read 'Melvin J. Malone', is positioned above the printed name.

Melvin J. Malone

cc: Philip Drennan, TAWC
Shilina Brown, Consumer Advocate Division
Phillip Noblett, City of Chattanooga
Frederick Hitchcock, City of Chattanooga

ANNUAL REVIEW MECHANISM ("ARM")**Classification of Service**
Sale For Resale - Special Contract

ARM Service Charges per Month

Volumetric Rates:

<u>Monthly Use</u>	<u>Cost per 100 Gallons</u>			
	<u>Ft. Oglethorpe</u>	<u>Catoosa County</u>	<u>Waker County</u>	<u>Signal Mountain Utility District</u>
All Usage	\$0.00192	\$0.00222	\$0.00184	\$0.00189

Issued: June 18, 2026

Effective: August 17, 2026

Issued by: Grant A. Evitts, President
109 Wiehl Street
Chattanooga, Tennessee 37403

Account Detail

Account No. 1026-XXXXXXX

Service To: xxxxxxxx ST CHATTANOOGA, TN 37406-2933

Prior Billing	57.08
Payments	-58.05
Total payments as of May 31. Thank you!	-58.05
Balance Forward	-0.97
Fees and Adjustments	0.00
Service Related Charges - 04/30/24 to 05/30/24	
Water Service	XX.43
Water Service Charge	
04/30/24 to 05/19/24	9.01
05/20/24 to 05/30/24	4.95
Water Usage Charge	
04/30/24 to 05/19/24 (300 x \$0.22856)	68.57
05/20/24 to 05/30/24	
Other Charges	
ARM Recovery Rider (300 x \$0.00222)	.67
Total Service Related Charges	XX.69
Taxes	3.95
State Sales Tax	2.99
County Sales Tax	0.96
Total Current Period Charges	XX.34
Total Amount Due	\$XX.37

Understanding Your Bill

The information below defines some of the new terms you may find on your bill:

- Service Related Charges:** This section includes charges for services related to water, wastewater and fire protection. If applicable, credits and debits for correction to previously billed charges are itemized in this section.
- Fees and Adjustments:** This section provides details related to additional charges or adjustments for the service period referenced. Fees, when applicable, would include items such as service activation and late payment charges.

A description of the ARM rates and mechanism will be included here, replacing the current expense and capital rider information.

- Billing Units:** One billing unit equals 100 gallons of water used. If the meter serving your property measures your water use in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier to understand.
- Average Daily Use:** The gallons shown in the water droplet above represent your average daily water use for the current billing period. Tracking the amount of water you use can help you manage your overall water use from month to month.
- Still have questions?** We are here to help. Our customer service representatives are available M-F, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

Para obtener asistencia con la traducción de su factura, comuníquese con nuestro Centro de Servicio al Cliente, de lunes a viernes de 7 a.m. a 7 p.m.