

BEFORE THE TENNESSEE PUBLIC UTILITY COMMISSION

NASHVILLE, TENNESSEE

February 10, 2026

IN RE:)	
)	
CONSUMER ADVOCATE COMPLAINT AND)	
REQUEST TO OPEN A CONTESTED CASE AND)	DOCKET NO.
INVESTIGATION INTO TENNESSEE-AMERICAN)	25-00086
WATER COMPANY’S PFAS (PER-AND POLY-)	
FLUOROALKYL SUBSTANCES) LITIGATION)	
UNIVERSAL SURCREDIT TARIFF (“PLUS)	
TARIFF”))	

ORDER GRANTING ELECTRONIC PARTICIPATION IN HEARING

This matter is before the Administrative Judge upon the *Motion for Leave for Witness to Appear Remotely* (“*Motion*”) filed by the Consumer Advocate Division of the Office of the Attorney General (“Consumer Advocate”) on February 5, 2026. In its *Motion*, the Consumer Advocate seeks permission for its witness, William H. Novak, to participate electronically in the Hearing in this docket to be held during the regularly scheduled Commission Conference beginning at 10:00 a.m. (CST) on February 17, 2026. The Consumer Advocate requests that its witness be allowed to participate in the Hearing by remote means because certain circumstances and existing scheduling conflicts require Mr. Novak to be unavailable to appear in person for the Hearing. The Consumer Advocate further states that counsel for Tennessee-American Water Company has no objection to Mr. Novak appearing electronically.

Under the Tennessee Uniform Administrative Procedures Act, decisions involving electronic participation in a hearing are within the Administrative Judge’s discretion:

(c) In the discretion of the administrative judge or hearing officer and agency members and by agreement of the parties, all or part of the hearing may be conducted by telephone, television or other electronic

means, if each participant in the hearing has an opportunity to participate in, to hear, and, if technically feasible, to see the entire proceedings while taking place.¹

In accordance with the above-referenced statute and considering that the request was timely filed and that personal appearance by the witness would be burdensome, the Administrative Judge grants the Consumer Advocate's *Motion*, subject to compliance with the following conditions:

1. Counsel for the Consumer Advocate shall appear personally at the Hearing to present and facilitate questioning of its witness.

2. The Consumer Advocate shall provide the Administrative Judge with the witness's correct email address so that the WebEx video link can be emailed to the witness prior to the Hearing.

3. The witness should join the WebEx videoconference link at least five minutes before the Commission Conference begins, turn his camera off, and mute his microphone until this docket is called.

4. The witness shall have the technological resources to access the WebEx videoconferencing platform so that the witness can be seen and heard clearly via the provided WebEx link for the Hearing.

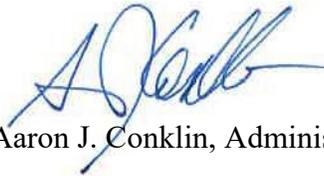
5. If the witness is unable to comply with these conditions or technological difficulties prevent the use of the WebEx videoconferencing platform for the Hearing, the Hearing may have to be postponed.

IT IS THEREFORE ORDERED THAT:

1. Subject to the conditions set forth in this Order, William H. Novak, witness for the Consumer Advocate Division of the Office of the Attorney General, may appear and participate electronically in the Hearing to be held on February 17, 2026, at 10:00 a.m. (CST).

¹ Tenn. Code Ann. § 4-5-312(c) (2025).

2. To avoid disruption of other matters scheduled for consideration by the Commission, persons authorized to participate electronically shall join the WebEx videoconferencing link at least five minutes before the start time set for the Commission Conference. The Commission Conference will begin promptly.



Aaron J. Conklin, Administrative Judge