



Integrated **R**esource **M**anagement, Inc,

A Privately Owned Public Utility

P.O. Box 642

3444 Saint Andrews Drive

White Pine, Tennessee 37890

Phone: (865) 674-0828

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July 9, 2025

VIA EMAIL

Honorable David Jones, Chairman
Tennessee Public Utility Commission ("TPUC")
502 Deaderick Street, 4th Floor
Nashville, TN 37243
ashlee.hatfield@tn.gov

Electronically Filed in TPUC Docket
Room on July 9, 2025 at 8:59 a.m.

25-00051

RE: Emergency Request – TPUC Rule 1220-04-13.07(7)

I am writing on behalf of Integrated Resource Management, Inc. ("IRM") to request, pursuant to TPUC Rule 1220-04-13.07(7), the emergency release of escrow funds for necessary non-routine expenditures incurred in 2025 to date. Over the past several months, IRM has collaborated closely with TPUC and the Consumer Advocate Division ("CAD") to identify and confirm acceptable uses of escrow funds. IRM firmly believes the work completed and the funds requested align with the guidelines established in discussions with TPUC and CAD.

This request is distinct from IRM's petition in Docket No. 25-00023, which pertains to the release of escrow funds for non-routine expenses incurred in 2024. IRM is actively engaging with TPUC and CAD to finalize their review in that matter.

The present request seeks the emergency release of escrow funds to reimburse the following necessary, urgent, and non-routine repairs. This request is retroactive as immediate repair was both prudent and necessary to prevent service interruption. Moreover, IRM was not familiar with the emergency request procedure at the time these expenses were incurred. The following invoices are attached collectively as **Exhibit A**:

1. **Invoice No. 22815 (March 4, 2025) – \$2,220.90**: Repaired a broken 2" main collection line at ISHA Enclave. While the cause remains unknown, it appears it resulted from settling as there was no evidence of vehicle or other damage.
2. **Invoice No. 22816 (April 8, 2025) – \$1,718.91**: Replaced a failed pump and repaired a STEP system at Flat Hollow due to damage from an unknown source.
3. **Invoice No. 22817 (June 3, 2025) – \$1,528.90**: Replaced a failed pump at 1105 Towering Oaks.

TOTAL: \$5,468.71

As the above non-routine repairs have been completed, prompt reimbursement is both important and urgent for maintaining operational commitments and financial obligations. Therefore, IRM kindly requests your assistance in expediting the release of these funds.

Thank you for your attention to this matter. IRM appreciates your cooperation and support. Please feel free to contact me directly should you require any further information or documentation.

Respectfully submitted,

**INTEGRATED RESOURCE
MANAGEMENT, INC.**

A handwritten signature in blue ink, appearing to read 'J. Cox', is written over a horizontal line.

By: Jeffrey W. Cox, Jr.
Its: President

cc: Chuck Welch, Phelps Dunbar
Joshua Mayorquin, Phelps Dunbar
David Foster, TPUC
Karen H. Stachowski, Consumer Advocate Division
Mason C. Rush, Consumer Advocate Division

INVOICE**IRM-C&C COMPANY**

3444 Saint Andrews Dr
Baneberry, TN 37890-4924

irmutility@gmail.com
+1 (865) 674-0828

IRM-UTILITY:Non-Routine**Bill to**

Mr. Jeffrey W. Cox JR
Intergrated Resource Management, Inc
IRM Utility, Inc. P.O. Box 71526
Knoxville, TN 37938

Ship to

Mr. Jeffrey W. Cox JR
Intergrated Resource Management, Inc
IRM Utility, Inc. P.O. Box 71526
Knoxville, TN 37938

Invoice details

Invoice no.: 22815
Terms: Due on receipt
Invoice date: 03/31/2025
Due date: 04/01/2025

#	Product or service	Description	Qty	Rate	Amount
1.		March 2025 Non-Routine Maintenance			
2.		<p>03-04-2025 - ISHA Enclave - Lot 104 make repairs on 2" main collection line. (Settling may have caused the break no evidence of vehicle or other damage).</p> <p>Used: 10' of 2" pipe, one 90° one 11& 1/4° and a 2" valve, cover with valve box and lid then backfill</p> <p>Made repairs on 2" line at tap for lot 161, used 2" valve and 2' of pipe, cover with valve box and lid then backfill</p> <p>Check main plant, levels are good</p> <p>Repair at lot 161 tap box valve was broken. Used 2" ball valve, 2" couplings, 2" cap, 2' PVC 2", 18" Carson box, Main plant levels are good.</p> <p>Bill Roberts dug with back hoe sent invoice for \$1000 for the work</p>			
3.	Foreman Construction Supervisor	Foreman Construction Supervisor	10	\$47.50	\$475.00
4.	Laborer	Laborer	10	\$27.50	\$275.00
5.	Laborer	Laborer	10	\$27.50	\$275.00
6.	Mileage Service Truck	Mileage - Service Truck	187	\$0.70	\$130.90

7.	Reimbursable Materials	Reimbursable Materials - 2" stick of pipe & 4 (2") 90's	1	\$65.00	\$65.00
8.	Reimbursable Excavation	Flat Fee Excavation (Bill Roberts)	1	\$1,000.00	\$1,000.00

Ways to pay



Total \$2,220.90

Overdue 04/01/2025

View and pay

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IRM-UTILITY:Non-Routine**Bill to**

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Knoxville, TN 37938

Ship to

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Intergrated Resource Management, Inc
IRM Utility, Inc. P.O. Box 71526
Knoxville, TN 37938

Invoice details

Invoice no.: 22816
Terms: Due on receipt
Invoice date: 04/30/2025
Due date: 05/01/2025

#	Product or service	Description	Qty	Rate	Amount
1.		April 2025 Non-Routine Maintenance			
2.		<p>04-08-2025 - Emergency Service Call 671 Flat Hollow replace pump & make repairs on STEP system. Somehow physical damage was made to pump and pump components (ball & check valves) unsure of the cause.</p> <p>Ball check on pump outtake had snapped at union, pull pump and replace, adjust floats, cut out check valve fitting and replace with proper 1&1/4" ball-check valve and replace fittings , backfill gravel around pump outtake line, pump levels back down in hand, put system back in auto (Need to return to replace failed ball valve as it was not in stock or on truck system will work for now) Return trip for valve replacement will be billed to Routine Maintenance</p>			
3.	Foreman Construction Supervisor	Foreman Construction Supervisor	8	\$47.50	\$380.00
4.	Laborer	Laborer	8	\$27.50	\$220.00
5.	Laborer	Laborer	8	\$27.50	\$220.00

6.	Mileage Service Truck	Mileage - Service Truck	74	\$0.70	\$51.80
7.	DSI-20gpm pump	1/2 HP 20 GPM Effluent Pump	1	\$565.11	\$565.11
8.	1.25" TU Ball Check INV	1.25" True Union Ball Check Valve	1	\$140.00	\$140.00
9.	Reimbursable Materials	Reimbursable Materials (PVC Parts)	1	\$7.00	\$7.00
10.	Emergency Service Call	Emergency Service Call	1	\$135.00	\$135.00

Ways to pay



View and pay

Total \$1,718.91

Overdue 05/01/2025

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Knoxville, TN 37938**Ship to**Mr. Jeffrey W. Cox JR
Intergrated Resource Management, Inc
IRM Utility, Inc. P.O. Box 71526
Knoxville, TN 37938**Invoice details**

Invoice no.: 22817

Terms: Due on receipt

Invoice date: 06/03/2025

Due date: 07/01/2025

#	Product or service	Description	Qty	Rate	Amount
1.		June 2025 Non-Routine Maintenance			
2.		06-03-2025 - 1105 Towering Oaks- test panel, test floats, Found pump dead: replace pump and replumb PVC into riser, dig outside of riser to 1" sch 80 and tie in 1&1/4" pump line with reducer, replace alarm float, pump levels back down and put system back in auto			
3.	Foreman Construction Supervisor	Foreman Construction Supervisor	4	\$47.50	\$190.00
4.	Laborer	Laborer	4	\$27.50	\$110.00
5.	Laborer	Laborer	4	\$27.50	\$110.00
6.	Mileage Service Truck	Mileage - Service Truck	37	\$0.70	\$25.90
7.	10gpm pump 0.5hp	0.5HP 10GPM Pump	1	\$855.00	\$855.00
8.	Float Switch - INV	Float/Filter Switch	1	\$78.00	\$78.00
9.	Reimbursable Materials	Reimbursable Materials (PVC fittings)	1	\$25.00	\$25.00
10.	Emergency Service Call	Emergency Service Call	1	\$135.00	\$135.00

Total

Ways to pay



View and pay