

## Terra N. Allen

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**From:** David Robertson <[REDACTED]>  
**Sent:** Wednesday, September 3, 2025 7:37 AM  
**To:** Terra N. Allen  
**Subject:** Re: Elderly in Tellico Village

Electronically Filed in TPUC Docket  
Room on September 3, 2025 at 8:26 a.m.

Good morning and thank you for looking into this matter.  
I would appreciate it if you could file this into the docket on my behalf.  
It so sad what they have been doing to some of the elderly in this Village.  
Thank you for your help and support.  
David Robertson  
Sent from my iPhone

25-00048

On Sep 3, 2025, at 8:03 AM, Terra N. Allen <Terra.Allen@ag.tn.gov> wrote:

Thank you for sharing the comment. Would you like me to file the email below in the docket/record on your behalf?

Thanks,

**Terra Allen** | Legal Administrative Specialist  
Consumer Advocate Division  
Office of Tennessee Attorney General  
500 Dr. Martin L. King Jr. Blvd., Nashville, TN 37243  
Mailing Address:  
P.O. Box 20207, Nashville, Tennessee 37202  
p. 615.741.0863  
[Terra.Allen@ag.tn.gov](mailto:Terra.Allen@ag.tn.gov)

<image001.png>

*Our Mission – We are the State’s law office serving Tennessee with principled, independent, and excellent counsel.*

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**From:** David Robertson [REDACTED]  
**Sent:** Tuesday, September 2, 2025 7:35 AM  
**To:** Terra N. Allen <Terra.Allen@ag.tn.gov>  
**Subject:** Fwd: Elderly in Tellico Village

Sent from my iPhone

Begin forwarded message:

**From:** David Robertson <[REDACTED]>  
**Date:** September 2, 2025 at 8:31:16 AM EDT

To: [karen.Stachowski@ag.tn.gov](mailto:karen.Stachowski@ag.tn.gov)

**Subject: Elderly in Tellico Village**

Dear Ms. Allen

I'm hoping you might be able to help the residents of Tellico Village Tennessee with some of the corruption that is going on with our Board of Directors that are taking advantage of us by overcharging us for water usage. Our water rates have gone up over 200% in the last six years and The Board has also voted on increasing our water rates 10% a year for the next five years.

This has impacted many of our older residents that are on a fixed income.

Many of them can no longer afford to live here and have been forced out.

I appreciate your time and please help the residents of our Village.

Thank you,

David Robertson

<image002.jpg>

<image003.jpg>

<image004.jpg>

<image005.jpg>

From: Terra N. Allen  
To: David Robertson  
Subject: RE: Elderly in Tellico Village  
Date: Wednesday, September 3, 2025 7:02:44 AM  
Attachments: image001.png

Thank you for sharing the comment. Would you like me to file the email below in the docket/record on your behalf?

Thanks,

Terra Allen | Legal Administrative Specialist  
Consumer Advocate Division  
Office of Tennessee Attorney General  
500 Dr. Martin L. King Jr. Blvd., Nashville, TN 37243  
Mailing Address:  
P.O. Box 20207, Nashville, Tennessee 37202  
p. 615.741.0863  
[Terra.Allen@ag.tn.gov](mailto:Terra.Allen@ag.tn.gov)



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Thank you,

David Robertson

5:28



Tellico Village ▾



Deb Hardison → All Things Tellico Village wit...

Tellico Village · 7h · 🏠

If it is illegal or certainly unethical that the poa took 800 from each of us to fund the tanasi rebuild thru our utilities, can we not file a complaint to get the money back? I'm glad we just don't have to pay it anymore. And I know 800 isn't much to most of the people who live here. Maybe just those few of us who are on a fixed income could get it back? My husband died unexpectedly and it really hurt. I could use the money but the principle of the whole thing is very concerning. I was warned not to move here because of this. Now I'm stuck.



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### Monthly Water Rates

<b>Year 2019</b>	<b>Rate per</b>	<b>Year 2023</b>	<b>Rate per</b>
<b>Schedule</b>	<b>1,000 Gal</b>	<b>Schedule</b>	<b>1,000 Gal</b>
Minimum @ 2,000 Gallons	\$17.45	Minimum @ 2,000 Gallons	\$23.00
Next 3,000 Gallons	\$4.15	Next 3,000 Gallons	\$5.50
Next 5,000 Gallons	\$3.64	Next 10,000 Gallons	\$7.00
Over 10,000 Gallons	\$3.32	Next 15,000 Gallons	\$9.00
		Over 30,000 Gallons	\$12.00
<b>2020</b>	<b>Rate per</b>	<b>2024</b>	<b>Rate per</b>
<b>Schedule</b>	<b>1,000 Gal</b>	<b>Schedule</b>	<b>1,000 Gal</b>
Minimum @ 2,000 Gallons	\$17.98	Minimum @ 2,000 Gallons	\$38.00
Next 3,000 Gallons	\$4.28	Next 13,000 Gallons	\$9.00
Next 5,000 Gallons	\$3.75	Next 15,000 Gallons	\$15.00
Over 10,000 Gallons	\$3.42	Over 30,000 Gallons	\$20.00
<b>2021</b>	<b>Rate per</b>	<b>2025</b>	<b>Rate per</b>
<b>Schedule</b>	<b>1,000 Gal</b>	<b>Schedule</b>	<b>1,000 Gal</b>
Minimum @ 2,000 Gallons	\$22.03	Minimum @ 2,000 Gallons	\$38.00
Next 3,000 Gallons	\$5.24	Next 13,000 Gallons	\$13.00
Next 5,000 Gallons	\$4.59	Next 15,000 Gallons	\$15.00
Over 10,000 Gallons	\$4.19	Over 30,000 Gallons	\$20.00
<b>2022</b>	<b>Rate per</b>		
<b>Schedule</b>	<b>1,000 Gal</b>		
Minimum @ 2,000 Gallons	\$22.03		
Next 3,000 Gallons	\$5.24		
Next 5,000 Gallons	\$4.59		
Over 10,000 Gallons	\$4.19		

### Change in Water Rates over The Last 7 Years - Tellico Village

(Sewer charges not included)

Monthly Usage (Gallons)	<b>2,000</b>	<b>6,000</b>	<b>10,000</b>	<b>20,000</b>	<b>30,000</b>
2019 - \$/Month	\$17.45	\$33.54	\$48.10	\$81.30	\$114.50
2025 - \$/Month	\$38.00	\$90.00	\$142.00	\$282.00	\$432.00
% Increase	117.8%	168.3%	195.2%	246.9%	277.3%

Source: Annual "Tellico Village POA - Water & Sewer Rates"

### From TVPOA Audited Financial Statements

<u>Water and sewer services</u>	<b>2024</b>	<b>2023</b>	<b>2022</b>	<b>2021</b>	<b>2020</b>	<b>2019</b>
Revenue	\$8,955,544	\$6,748,919	\$6,162,240	\$5,906,546	\$4,885,417	\$4,289,519
Expense	\$5,107,978	\$4,684,877	\$4,629,307	\$4,372,218	\$4,207,886	\$3,862,357
<b>Profit</b>	<b>\$3,847,566</b>	<b>\$2,064,042</b>	<b>\$1,532,933</b>	<b>\$1,534,328</b>	<b>\$677,531</b>	<b>\$427,162</b>
Profit/Surplus As % of Revenue	43.0%	30.6%	24.9%	26.0%	13.9%	10.0%