## Terra N. Allen

From: ron hancan

Sent: Monday August 25 2025 10:27 AM

To: Tarra M Allan

**Subject:** Re: Tellico Village water rates

Electronically Filed in TPUC Docket Room on August 25, 2025 at 10:59 a.m.

Please do. I so much appreciate any help you can give us. Thank you. Sincerely, Ron Hansen

On Monday, August 25, 2025 at 11:15:20 AM EDT, Terra N. Allen <a href="mailto:kerra.allen@ag.tn.gov">kerra.allen@ag.tn.gov</a> wrote:

Good morning,

Thanks for your email. Would you like me to file your emailed comment in the docket on your behalf?

Terra Allen | Legal Administrative Specialist

**Consumer Advocate Division** 

Office of Tennessee Attorney General

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From: ron hansen

**Sent:** Monday, August 25, 2025 9:36 AM **To:** Terra N. Allen < Terra. Allen @ag.tn.gov>

Subject: Tellico Village water rates

To Whom It May Concern,

Please help us in Tellico Village. When I moved to Tellico Village in 2019 the minimum water bill was \$17.45. Throughout most of this past year my minimum bill was \$118.00 and that was even if I was in Florida for a month and used no water at all. Our board of directors have been violating their own covenants, restrictions and by-laws by collecting and spending literally millions of dollars to subsidize restaurants and the golf operations and have levied a floating assessment of \$80.00 per month on water which they temporarily suspended last month but maintain their right to re-instate at any time. Further, they have retroactively charged properties which are not even currently connected to water in the amount of \$720.00. They have been harvesting water revenue since at least 2020 and spending it on other amenities. This has to be illegal I would think. Older singles, particularly widows on fixed incomes have been severely hurt by this practice and are being forced to move even though they are long time residents and would like to stay. Our board has taxed us without our consent and used water rates to do it. Once again, please help us fix this problem and many thanks for your attention to this matter.

Sincerely,		
Ron Hansen		