

**Terra N. Allen**

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**From:** E Thorgusen <[REDACTED]>  
**Sent:** Tuesday, August 19, 2025 2:41 PM  
**To:** Terra N. Allen  
**Cc:** Karen H. Stachowski  
**Subject:** Re: FW: IMPORTANT: Filing Made in Tennessee Public Utility Commission Docket 2500048

It is NOT a typo! "Just under 32,000 gallons. I sent this exact same information in an email to the President of the Tellico Village Board of directors in January of this year.

I didn't expect a response nor did I get one.

On Tue, Aug 19, 2025 at 3:38 PM E Thorgusen <[REDACTED]> wrote:  
Of course you may!

On Tue, Aug 19, 2025 at 3:36 PM Terra N. Allen <[Terra.Allen@ag.tn.gov](mailto:Terra.Allen@ag.tn.gov)> wrote:

Thank you so much for sharing. Would you give me permission to file the email below and your 3 attachments in the docket for you?

Sincerely,

Terra Allen | Legal Administrative Specialist

Consumer Advocate Division

Office of Tennessee Attorney General

500 Dr. Martin L. King Jr. Blvd., Nashville, TN 37243

Mailing Address:

P.O. Box 20207, Nashville, Tennessee 37202

p. 615.741.0863

[Terra.Allen@ag.tn.gov](mailto:Terra.Allen@ag.tn.gov)

**MAKING THE CASE  
FOR TENNESSEE**

TENNESSEE ATTORNEY GENERAL

*Our Mission – We are the State's law office serving Tennessee with principled, independent, and excellent counsel.*

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**From:** E Thorgusen [REDACTED]  
**Sent:** Tuesday, August 19, 2025 2:34 PM  
**To:** Terra N. Allen <[Terra.Allen@ag.tn.gov](mailto:Terra.Allen@ag.tn.gov)>  
**Cc:** Karen H. Stachowski <[Karen.Stachowski@ag.tn.gov](mailto:Karen.Stachowski@ag.tn.gov)>  
**Subject:** Re: FW: IMPORTANT: Filing Made in Tennessee Public Utility Commission Docket 2500048

Hi Terra,

Certainly! I had actually wanted to attach three documents and though my first didn't come close to the 10mb limit at only 1.3 mb, it wouldn't allow me to attach another. As even the first didn't go through, here are the three I intended to include.

One is the trajectory of the water rates from 2019-2025 as referenced in my public comment filing. The second shows the 7-year rate percentage increases based on gallons used. The third is a copy of my own personal water bill amounts for April, May, and June of 2025, respectively. Please note that my usage never exceeded 4,300 (yes, hundred) gallons.

Only two years ago, I moved to the great, free state of Tennessee from Kommieifornia as it has been named by so many of us escapees. My final water bill there for two months of usage of just under 32,000 gallons was \$334.57. That confiscatory and obscene bill was one of a myriad of reasons I fled after living there my entire life. I am in disbelief at what has happened here in Tellico Village and would welcome regulation from the TPUC. And if no one else has mentioned this, our Board of Directors has approved 10% increases EACH YEAR for the next five years. It's public information and easily found if you would like me to send that to you as well.

Thank you, Terra!

Eileen Thorgusen

On Tue, Aug 19, 2025 at 2:55 PM Terra N. Allen <[Terra.Allen@ag.tn.gov](mailto:Terra.Allen@ag.tn.gov)> wrote:

Good afternoon,

I am with the Consumer Advocate Division of the Attorney General's Office and just saw your public comment filed. It references an attachment that did not go through. Would you mind sharing that with me in this email?

Thanks,

**Terra Allen** | Legal Administrative Specialist

Consumer Advocate Division

Office of Tennessee Attorney General

500 Dr. Martin L. King Jr. Blvd., Nashville, TN 37243

Mailing Address:

P.O. Box 20207, Nashville, Tennessee 37202

p. 615.741.0863

[Terra.Allen@ag.tn.gov](mailto:Terra.Allen@ag.tn.gov)



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**From:** Ectory R. Lawless <[Ectory.R.Lawless@tn.gov](mailto:Ectory.R.Lawless@tn.gov)>

**Sent:** Tuesday, August 19, 2025 1:52 PM

**To:** Terra N. Allen <[Terra.Allen@ag.tn.gov](mailto:Terra.Allen@ag.tn.gov)>

Cc: Karen H. Stachowski <Karen.Stachowski@ag.tn.gov>

Subject: FW: IMPORTANT: Filing Made in Tennessee Public Utility Commission Docket 2500048

Terra, there is no attachment as mentioned with this public comment, the consumer's email address is : [REDACTED]

Thanks

Tory

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*Ectory Lawless, J.D.*

Dockets and Records Manager

Tennessee Public Utility Commission

615-770-6850

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**From:** Ectory R. Lawless <Ectory.R.Lawless@tn.gov>

**Sent:** Tuesday, August 19, 2025 1:50 PM

**To:** Ectory R. Lawless <Ectory.R.Lawless@tn.gov>

**Subject:** IMPORTANT: Filing Made in Tennessee Public Utility Commission Docket 2500048

See attached...

mer  
EILEEN TA  
[Redacted]

Address  
[Redacted]  
Lot-Blk-Add

Account Details	History (3 Yrs)	Graphs	History-Assessment
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06/30/2025	Billing			215.75			215.75
		SEWER MAINTENANCE	4240		10.43	0.00	
		SEWER RESIDENTIAL	4240		52.16	0.00	
		W&S ASSET INFRA FEE	4240		80.00	0.00	
		RESIDENTIAL	4240		67.12	6.04	
05/30/2025	Payment-Thank You			-202.27			
05/30/2025	Billing			202.27			202.27
		SEWER MAINTENANCE	3700		9.46	0.00	
		SEWER RESIDENTIAL	3700		47.30	0.00	
		W&S ASSET INFRA FEE	3700		80.00	0.00	
		RESIDENTIAL	3700		60.10	5.41	
04/30/2025	Payment-Thank You			-204.02			
04/30/2025	Billing			204.02			204.02
		SEWER MAINTENANCE	3770		9.59	0.00	
		SEWER RESIDENTIAL	3770		47.93	0.00	
		W&S ASSET INFRA FEE	3770		80.00	0.00	
		RESIDENTIAL	3770		61.01	5.49	

If you have any questions, please send an email to Customer Service - [ezpayinfo@tvpoa.org](mailto:ezpayinfo@tvpoa.org)  
Tellico Village POA      Login ID: [Redacted]  
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## Monthly Water Rates

<u>Year 2019</u>	<u>Rate per</u>
<u>Schedule</u>	<u>1,000 Gal</u>
Minimum @ 2,000 Gallons	\$17.45
Next 3,000 Gallons	\$4.15
Next 5,000 Gallons	\$3.64
Over 10,000 Gallons	\$3.32

<u>2020</u>	<u>Rate per</u>
<u>Schedule</u>	<u>1,000 Gal</u>
Minimum @ 2,000 Gallons	\$17.98
Next 3,000 Gallons	\$4.28
Next 5,000 Gallons	\$3.75
Over 10,000 Gallons	\$3.42

<u>2021</u>	<u>Rate per</u>
<u>Schedule</u>	<u>1,000 Gal</u>
Minimum @ 2,000 Gallons	\$22.03
Next 3,000 Gallons	\$5.24
Next 5,000 Gallons	\$4.59
Over 10,000 Gallons	\$4.19

<u>2022</u>	<u>Rate per</u>
<u>Schedule</u>	<u>1,000 Gal</u>
Minimum @ 2,000 Gallons	\$22.03
Next 3,000 Gallons	\$5.24
Next 5,000 Gallons	\$4.59
Over 10,000 Gallons	\$4.19

<u>Year 2023</u>	<u>Rate per</u>
<u>Schedule</u>	<u>1,000 Gal</u>
Minimum @ 2,000 Gallons	\$23.00
Next 3,000 Gallons	\$5.50
Next 10,000 Gallons	\$7.00
Next 15,000 Gallons	\$9.00
Over 30,000 Gallons	\$12.00

<u>2024</u>	<u>Rate per</u>
<u>Schedule</u>	<u>1,000 Gal</u>
Minimum @ 2,000 Gallons	\$38.00
Next 13,000 Gallons	\$9.00
Next 15,000 Gallons	\$15.00
Over 30,000 Gallons	\$20.00

<u>2025</u>	<u>Rate per</u>
<u>Schedule</u>	<u>1,000 Gal</u>
Minimum @ 2,000 Gallons	\$38.00
Next 13,000 Gallons	\$13.00
Next 15,000 Gallons	\$15.00
Over 30,000 Gallons	\$20.00

Jeff B.  
Tellico Village

# Change in Water Rates over The Last 7 Years - Tellico Village

## (Sewer charges not included)

<u>Monthly Usage (Gallons)</u>	<u>2,000</u>	<u>6,000</u>	<u>10,000</u>	<u>20,000</u>	<u>30,000</u>
2019 - \$/Month	\$17.45	\$33.54	\$48.10	\$81.30	\$114.50
2025 - \$/Month	\$38.00	\$90.00	\$142.00	\$282.00	\$432.00
% Increase	117.8%	168.3%	195.2%	246.9%	277.3%

Source: Annual "Tellico Village POA - Water & Sewer Rates"