

BEFORE THE TENNESSEE PUBLIC UTILITY COMMISSION

NASHVILLE, TENNESSEE

September 3, 2025

IN RE:	)	DOCKET NO.
	)	25-00043
AUDIT OF CHATTANOOGA GAS COMPANY	)	
WEATHER NORMALIZATION ADJUSTMENT	)	
FOR THE PERIOD NOVEMBER 1, 2024 TO APRIL	)	
30, 2025	)	

**ORDER APPROVING THE WNA AUDIT REPORT FROM THE TENNESSEE PUBLIC
UTILITY COMMISSION’S UTILITIES DIVISION**

This matter came before Chairman David F. Jones, Vice Chairman John Hie, Commissioner Herbert H. Hilliard, Commissioner Clay R. Good, and Commissioner Kenneth C. Hill of the Tennessee Public Utility Commission (the “Commission” or “TPUC”), the voting panel assigned to this docket, during a regularly scheduled Commission Conference held on August 18, 2025. The panel convened to consider the report of the Commission’s Utilities Division Audit Staff (“Staff”) resulting from the Staff’s audit of Chattanooga Gas Company’s (“CGC” or “Company”) Weather Normalization Adjustment (“WNA”) for the year ended April 30, 2025. The WNA Audit Report (the “Report”) is attached hereto as Exhibit 1 and incorporated by this reference.

The Company’s WNA data was received for the period November 1, 2024, through April 30, 2025. The Staff completed its audit of the Company’s filing on July 17, 2025, and filed its Report on July 18, 2025. The objective of the audit was to verify whether WNAs were correctly calculated and applied to the customers’ bills during the period audited. The Report contained no findings and Staff concluded that CGC is correctly implementing the mechanics of its WNA Rider. During the Commission Conference held on August 18, 2025, the voting panel considered the Staff’s Report, and unanimously approved the July 18, 2025, WNA Audit Report as filed.

IT IS THEREFORE ORDERED THAT:

1. The Weather Normalization Adjustment Audit Report relative to Chattanooga Gas Company's cost for the year ended April 30, 2025, attached hereto as Exhibit 1, is approved and adopted including the conclusions and recommendation contained therein are incorporated in this Order as it is fully rewritten.

2. Any person aggrieved by the Commission's decision in this matter may file a Petition for Reconsideration with the Commission with 15 days from the date of this Order.

3. Any person aggrieved by the Commission's decision in this matter has the right to judicial review by filing a Petition for Review in the Tennessee Court of Appeals, Middle Section, within 60 days from the date of this Order.

FOR THE TENNESSEE PUBLIC UTILITY COMMISSION:

Chairman David F. Jones,

Vice Chairman John Hie,

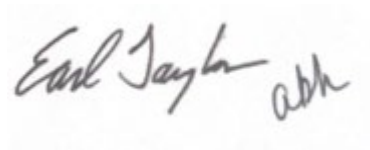
Commissioner Herbert H. Hilliard,

Commissioner Clay R. Good, and

Commissioner Kenneth C. Hill concurred.

None dissented.

ATTEST:

A handwritten signature in dark ink, appearing to read "Earl Taylor" with a stylized "abh" or similar mark to the right.

Earl R. Taylor, Executive Director

Exhibit 1

BEFORE THE TENNESSEE PUBLIC UTILITY COMMISSION

NASHVILLE, TENNESSEE

July 18, 2025

IN RE:

CHATTANOOGA GAS COMPANY

WEATHER NORMALIZATION ADJ. (WNA) AUDIT)

)

)

) **Docket No. 25-00043**

**NOTICE OF FILING BY THE UTILITIES DIVISION OF THE TENNESSEE
PUBLIC UTILITY COMMISSION**

Pursuant to Tenn. Code Ann. §§ 65-4-104, 65-4-111 and 65-3-108, the Utilities Division of the Tennessee Public Utility Commission (“TPUC” or the “Commission”) hereby gives notice of its filing of the Chattanooga Gas Company WNA Audit Report (the “Report”) in this docket and would respectfully state as follows:

1. The present docket was opened by the Commission to hear matters arising out of the audit of Chattanooga Gas Company (the “Company”).
2. The Company’s WNA filings were received from November 1, 2024, through April 30, 2025, and the Staff completed its audit of same on July 17, 2025.
3. The Report is attached hereto as EXHIBIT A and is fully incorporated herein by this reference.
4. The Utilities Division hereby files its Report with the Tennessee Public Utility Commission for deposit as a public record and approval of the findings and recommendations contained therein.

Respectfully Submitted:

A handwritten signature in black ink that reads "Craig Cox". The signature is written in a cursive, flowing style.

Craig Cox, CPA
Financial Regulatory Analyst
Utilities Division
Tennessee Public Utility Commission

CERTIFICATE OF SERVICE

I hereby certify that on this 18th day of July 2025, a true and exact electronic copy of the foregoing has been made available to the following persons:

Mr. David F. Jones
Chair
Tennessee Public Utility Commission
502 Deaderick Street, 4th Floor
Nashville, TN 37243

Ms. Ashley K. Vette
Manager – Rates and Tariff Administration
Southern Company Gas
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Atlanta, GA 30309

Mr. Jason Willard
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Craig Cox, CPA

EXHIBIT A

COMPLIANCE AUDIT REPORT

OF

CHATTANOOGA GAS COMPANY

WEATHER NORMALIZATION ADJUSTMENT (WNA) RIDER

DOCKET NO. 25-00043

TENNESSEE PUBLIC UTILITY COMMISSION

UTILITIES DIVISION

July 2025

COMPLIANCE AUDIT
CHATTANOOGA GAS COMPANY
WEATHER NORMALIZATION ADJUSTMENT (WNA) RIDER
Docket No. 25-00043

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COMPLIANCE AUDIT
CHATTANOOGA GAS COMPANY
WEATHER NORMALIZATION ADJUSTMENT (WNA) RIDER
DOCKET NO. 25-00043

I. INTRODUCTION AND AUDIT OPINION

The subject of this compliance audit is the Weather Normalization Adjustment (“WNA”) Rider of Chattanooga Gas Company (“CGC” or “Company”), a wholly owned subsidiary of Southern Company Gas.¹ The objective of this audit was to determine whether CGC’s WNA adjustments were calculated correctly and properly applied to customers’ bills between November 2024 and April 2025. As a result of the WNA Rider, the Company surcharged a net \$1,455,575 from residential and commercial customers during the period. The impact of WNA revenues on the Company’s total revenues for the period is detailed in Section V.

The audit produced no WNA-related findings. Consequently, Audit Staff (“Staff”) concludes that the Company is correctly implementing the mechanics of the WNA Rider as specified by the Tennessee Public Utility Commission (“TPUC” or the “Commission”) and included in the Company’s tariff (see Attachment 1).

II. SCOPE OF AUDIT

In meeting the objective of the audit, Staff compared the following on a daily basis:

- (1) the Company's actual heating degree days (“ADD”) to National Oceanic and Atmospheric Administration (“NOAA”) actual heating degree days;
- (2) the Company's normal heating degree days (“NDD”) to the normal heating degree days calculated and approved in CGC’s last rate case;² and
- (3) the Company's calculation of the WNA factors to Staff's independent calculation for each billing cycle during the WNA period.

In addition, Staff audited a sample of customer bills to verify that the WNA factors had been correctly applied to the bills. Staff also examined each sample bill to determine whether the base rates, purchased gas adjustments, and other billing components were charged correctly. Based on its review, Staff confirms that the Company correctly billed its customers during the review period.

Craig Cox of the Utilities Division conducted this audit.

¹ Southern Company Gas, formerly known as AGL Resources, was acquired by Southern Company in 2016.

² *In Re: Petition of Chattanooga Gas Company for Approval of an Adjustment in Rates and Tariff; the Termination of the AUA Mechanism and the Related Tariff Changes and Revenue Deficiency Recovery; and an Annual Rate Review Mechanism*, Docket No. 18-00017 (February 15, 2018).

III. BACKGROUND INFORMATION ON THE COMPANY

Chattanooga Gas Company, located at 2207 Olan Mills Drive in Chattanooga, Tennessee, is a wholly owned subsidiary of Southern Company Gas (formerly known as AGL Resources, Inc.), a holding company formed in 2000 in response to the Public Utility Holding Company Act (“PUHCA”) of 1935. Southern Company Gas is located at Ten Peachtree Place, Atlanta, Georgia. As a local distribution company (“LDC”), Chattanooga provides service to customers in Chattanooga and Cleveland, Tennessee, and surrounding environs in Hamilton and Bradley counties, all located in Southeast Tennessee. The natural gas used to serve these areas is purchased from various suppliers and transported via three natural gas pipelines in accordance with separate and individual tariffs approved by the Federal Energy Regulatory Commission (“FERC”). The three interstate pipelines are Tennessee Natural Gas Pipeline (“TGP”), East Tennessee Natural Gas (“ETNG”), and Southern Natural Gas (“SNG”).

IV. BACKGROUND ON WEATHER NORMALIZATION ADJUSTMENT RIDER

In setting rates, the Tennessee Public Utility Commission uses a normalized level of revenues and expenses for a test year, which is designed to be the most reasonable estimate of the Company's operations during the time the rates are in effect.³ Use of normalized operating levels eliminates unusual fluctuations that may occur during the test period, which causes rates to be set too high or too low.

Specifically, one aspect of normalizing revenues consists of either increasing or decreasing the test year's actual weather-related sales volumes to reflect the difference between the normal and actual heating degree days. A heating degree day measures of how much a given day's average temperature falls below 65 degrees Fahrenheit. Based on the previous thirty (30) years' weather data, each day has an average daily temperature, and this temperature constitutes normal weather for setting rates.⁴

Normal weather rarely occurs. This has two impacts:

- (1) The customers' bills fluctuate dramatically due to changes in weather from month to month; and
- (2) The gas companies earn more or less than their authorized rate of return. For example, if weather is colder than normal, then more gas than anticipated in the rate case will be sold. This results in higher customer bills and over-earnings for the company. On the other hand, if weather is warmer than normal, less gas than anticipated in the rate case will be sold, the customers' bills will be lower and the company will under-earn.

In recognition of this fact, on September 26, 1991, the Tennessee Public Service Commission (“TPSC”) approved a three-year experimental Weather Normalization Adjustment Rider (“WNA Rider”) to the tariffs of Chattanooga Gas Company; Nashville Gas Company, a division of

³ Effective April 5, 2017, the name of Tennessee Regulatory Authority changed to the Tennessee Public Utility Commission and board members of the agency are now known as Commissioners rather than Directors.

⁴ Weather data is published monthly by NOAA.

Piedmont Natural Gas Company, Inc.; and United Cities Gas Company.^{5,6} In periods of colder than normal weather, the customer receives a credit on his bill; while in periods of warmer than normal weather, the customer is billed a surcharge. Thus, customers' monthly bills should not fluctuate as dramatically, and the gas company should have a more stable rate of return. The WNA Rider was to be applied to residential and commercial customers' bills during the months of October through May of each year. On June 21, 1994, the TPSC issued an Order authorizing the above-mentioned gas companies to permanently implement an amended version of the WNA Rider.⁷

As a result of the Company's rate case in Docket No. 09-00183, CGC's WNA Rider tariff was amended to apply to only Medium Commercial and Industrial (C-2) and Multi-family (R-4) rate schedules since revenues billed to Residential (R-1) and Small Commercial (C-1) customers were governed under the Company's Alignment and Usage Adjustment ("AUA").⁸ In CGC's most recent rate case filing in Docket No. 18-00017, the Company's AUA mechanism was terminated, and the WNA for the Residential (R-1) and Small Commercial (C-1) customers was reinstated, effective November 1, 2018.⁹ The company's Annual Rate Review Mechanism (ARRM) filing in docket 24-00024 revised the weighted base rate factors for the Residential (R-1), Multi-family (R-4), Small Commercial (C-1), and Medium Commercial and Industrial (C-2) customers with the tariff effective September 1, 2024.¹⁰

CGC's current WNA Rider tariff accompanies this Report as Attachment 1. The TPUC Staff audits these WNA calculations annually.

⁵ By legislative action, the Public Service Commission was replaced on July 1, 1996, by the Tennessee Regulatory Authority. See Act of May 24, 1995, Ch. 305, 1995 Tenn. Pub. Acts 450. The TRA retains jurisdiction over the above-named gas companies. See Tenn. Code Ann. § 65-4-104: see also Tenn. Code Ann. § 65-4-101 (a) (defining public utility).

⁶ See petition of Chattanooga Gas Company, Nashville Gas Company, a Division of Piedmont Natural Gas Company, Inc. and United Cities Gas Company for a Rulemaking Hearing to Adopt a Weather Normalization Adjustment (WNA) Rider, Docket No. 91-01712, Order (September 26, 1991).

⁷ The amendment directed Chattanooga Gas Company and United Cities Gas Company to eliminate from their WNA Rider the shoulder months of October and May, and Nashville Gas Company to eliminate the shoulder months of October, April and May.

⁸ In Re: Petition of Chattanooga Gas Company for a General Rate Increase, Implementation of the EnergySmart Conservation Programs and Implementation of a Revenue Decoupling Mechanism, Docket No. 09-00183, Order, page 57 (November 8, 2010).

⁹ In Re: Petition of Chattanooga Gas Company for Approval of An Adjustment in Rates and Tariff; the Termination of the AUA Mechanism and the Related Tariff Changes and Revenue Deficiency Recovery; and An Annual Rate Review Mechanism, Docket No. 18-00017, Order, page 89 (January 11, 2019).

¹⁰ Re: Docket No. 24-00024; Chattanooga Gas Company Petition for Approval of Its 2023 Annual Rate Review Filing Pursuant to T.C.A. § 65-5-103(d)(6), sheet 49A (April 19, 2024).

V. IMPACT OF WNA RIDER

The Graph appearing on page 6 visually compares the actual heating degree days to normal heating degree days for Chattanooga Gas during the 2024 – 2025 winter heating season. The table below quantifies the number of actual heating degree days by month as compared to the normal heating degree days for that month. It shows that overall, during the winter heating season, the weather was 13.39% warmer than normal, resulting in a net surcharge to CGC’s customers for the period.

Month	Actual Heating Degree Days	Normal Heating Degree Days	Warmer/Colder vs. Normal
October 2024	76	144	Warmer
November 2024	243	410	Warmer
December 2024	589	654	Warmer
January 2025	858	717	Colder
February 2025	469	560	Warmer
March 2025	273	378	Warmer
April 2025	95	149	Warmer
May 2025 (3 bill cycles only ¹¹)	16	12	Colder
Total	2,619	3,024	13.39% Warmer

The impact of the WNA Rider from November 2024 through the first three billing cycles of May 2025 for both residential and commercial customers was a net surcharge of \$1,455,575. The percentage of total revenue derived from the WNA Rider was 1.96% (See Table 1). Table 2 compares the amount surcharged (or refunded) during the past three (3) heating seasons.

¹¹ The Company’s billing system did not apply WNA factors to the first three bill cycles in November 2024; consequently, the Company extended weather-normalized billing into the first three bill cycles in May 2025 to complete the full six months of weather-normalized billing.

Table 1

**Impact of WNA Rider on Residential & Commercial Revenues
November 2024 – May 2025¹²**

	<u>WNA Rider Revenues</u>	<u>Total Revenues</u>	<u>Percentage Impact of WNA Rider on R&C Revenues</u>
Residential Sales	\$ 739,791.61	\$36,419,261.91	2.03%
Commercial Sales	<u>715,783.32</u>	<u>38,001,879.64</u>	1.88%
Total	<u>\$ 1,455,574.93</u>	<u>\$74,421,141.55</u>	1.96%

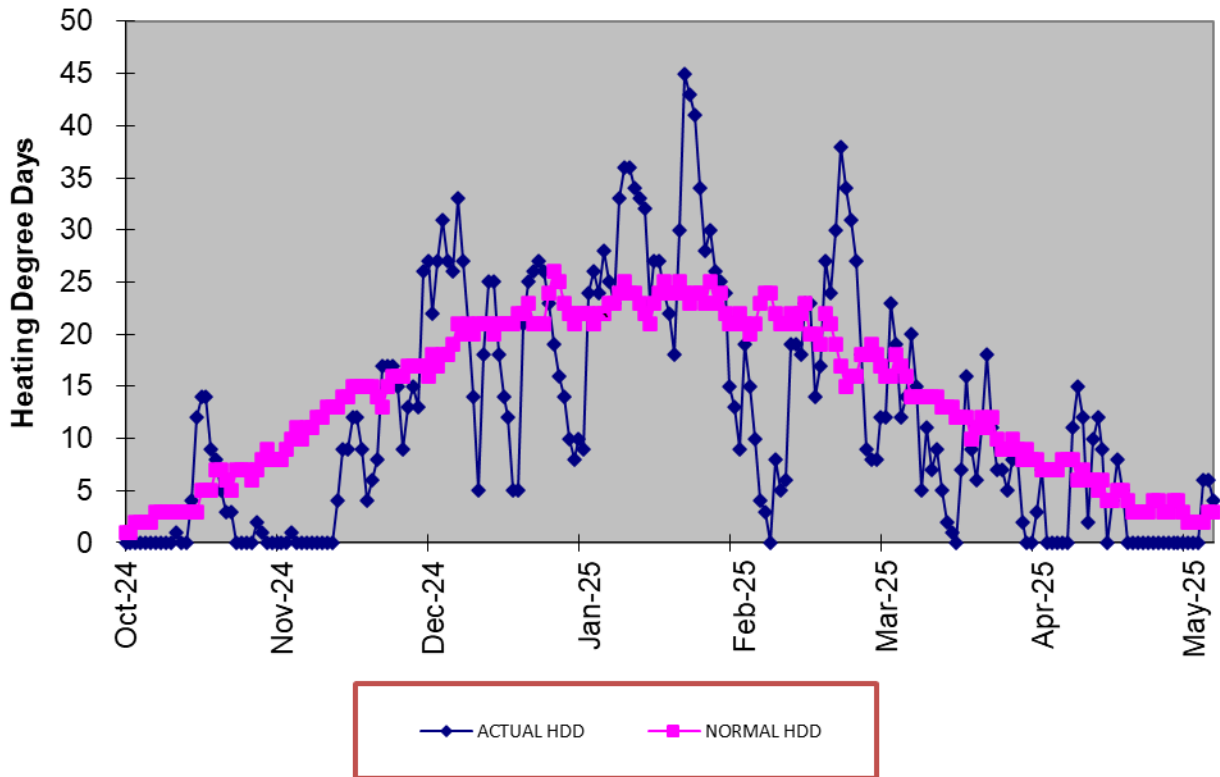
Table 2

**Total WNA Amount Surcharged (Refunded)
2022 - 2025**

2022 - 2023	2,094,088.99
2023 - 2024	1,808,431.74
2024 - 2025	1,455,574.93
Total	<u>\$ 5,358,095.66</u>

¹² WNA factor applied only to the first three billing cycles of May 2025.

Chattanooga Gas Company Comparison of Actual to Normal Heating Degree Days



VI. AUDIT FINDINGS

As noted in Section II of this report, Staff's WNA audit resulted in no findings related to CGC's WNA calculations or its sampled customer billings.

VII. CONCLUSIONS AND RECOMMENDATIONS

Based on Staff's review of the WNA adjustments during the period November 2024 through the first three billing cycles of May 2025, Staff found no WNA-related or general billing errors and concludes that CGC is correctly implementing the mechanics of the WNA Rider to its tariff.

Staff also reviewed the last year's WNA audit report in Docket No. 24-00029, which covered the 2023-2024 winter heating season. Since that report included no Staff findings, no issues were noted for follow-up during this year's audit.

Staff recommends that the Commission approve Staff's Audit Report and related conclusions.

We appreciate the full cooperation extended by the Company's personnel during this audit.

ATTACHMENT 1

CHATTANOOGA GAS COMPANY
ISSUED: OCTOBER 22, 2018
ISSUED BY: WENDELL DALLAS, VP

EFFECTIVE: NOVEMBER 1, 2018

CHATTANOOGA GAS COMPANY
GAS TARIFF THIRTEENTH REVISED SHEET NO.49A TPUC NO. 1

WEATHER NORMALIZATION ADJUSTMENT
(WNA) RIDER

FILING WITH COMMISSION

The Company will file as directed by the Commission (a) a copy of each computation of the Weather Normalization Adjustment, (b) a schedule showing the effective date of each such Weather Normalization Adjustment, and (c) a schedule showing the factors or value derived from the Relevant Rate Order used in calculating such Weather Normalization Adjustment.

RATE SCHEDULE	WEIGHTED BASE RATE (THERM)	HEAT SENSITIVE FACTOR- HSF (THERM)	BASELOAD- BL (THERM)
(R-1) RESIDENTIAL Winter (November-April)	\$0.22429	.15024734	13.32898975
(R-4) MULTI-FAMILY HOUSING SERVICE Winter (November – April)	\$0.41898	.06855402	14.46080765
(C-1) COMMERCIAL AND INDUSTIRAL GENERAL SERVICE Winter (November – April)	\$0.35703	.29116094	16.52451922
(C-2) MEDIUM COMMERCIAL AND INDUSTRIAL GENERAL SERVICE Winter (November – April)	\$0.34810	2.11686991	700.30683132

ISSUED: APRIL 19, 2024
ISSUED BY: TIFFANY CALLAWAY-FERRELL, VP

EFFECTIVE: SEPTEMBER 1, 2024