

(c) In the discretion of the administrative judge or hearing officer and agency members and by agreement of the parties, all or part of the hearing may be conducted by telephone, television or other electronic means, if each participant in the hearing has an opportunity to participate in, to hear, and, if technically feasible,

to see the entire proceedings while taking place.¹

In accordance with the above-referenced statute and considering that the request was timely filed and that personal appearance by the witness would be burdensome, the Administrative Judge grants TWS's *Motion*, subject to compliance with the following conditions:

1. Petitioner's attorney shall appear personally at the Hearing to present and facilitate questioning of the Petitioner's witness.

2. The Petitioner's attorney shall provide the Administrative Judge with the witness's correct email address so that the WebEx video link can be emailed to the witness prior to the Hearing.

3. The witness should join the WebEx videoconference link at least five minutes before the Commission Conference begins, turn her camera off, and mute the microphone until this docket is called.

4. The witness shall have the technological resources to access the WebEx videoconferencing platform so that the witness can be seen and heard clearly via the provided WebEx link for the Hearing.

5. If the witness is unable to comply with these conditions or technological difficulties prevent the use of the WebEx videoconferencing platform for the Hearing, the Hearing may have to be postponed.

IT IS THEREFORE ORDERED THAT:

1. Subject to the conditions set forth in this Order, Tennessee Water Service Inc.'s witness may appear and participate electronically in the Hearing to be held on December 8, 2025, at 10:00 a.m. (CST).

¹ Tenn. Code Ann § 4-5-312(c) (2021).

2. To avoid disruption of other matters scheduled for consideration by the Commission, persons authorized to participate electronically shall join the WebEx videoconferencing link at least **five (5) minutes before the start time set for the Commission Conference**. The Commission Conference will begin promptly.


Monica Smith-Ashford, Administrative Judge

cc: Interested Parties
Original in Docket File