

From: [REDACTED]

24-00044

Sent: Monday, April 13, 2026 2:14 PM

To: Karen H. Stachowski <Karen.Stachowski@ag.tn.gov>

Subject: Complaint Regarding Overcharged Sewage Billing for [REDACTED] (A/C No. [REDACTED])

Electronically Filed in TPUC Docket Room on April 14, 2026 at 2:25 p.m.

Dear Office of the Attorney General,

Attn: Ms. Karen

I am writing to formally file a complaint regarding what appears to be an unfair and excessive sewage billing practice applied to our business, [REDACTED] (Account No. [REDACTED]), by Limestone Water.

Our concern stems from last year's Phase 1 rate change by Limestone Water. Since May 01, 2025 Limestone Water has been billing our property at a flat rate of 8 Equivalent Residential Units (ERUs) for sewage services, regardless of our actual water usage. Based on our historical water consumption records (please see the attached PDF file for your reference), this flat-rate assignment does not accurately reflect our true sewage output and results in significantly inflated charges.

We believe this billing methodology is unreasonable and potentially inconsistent with fair utility billing practices, as it disregards verifiable metered water usage data that would provide a more accurate basis for sewage charges. We sent two notices regarding this to Limestone Water since Jul 2025 (copies attached). Despite our efforts to address this matter directly with Limestone Water, the issue remains unresolved.

Given the financial impact this has had on our business, we respectfully request that your office review this matter and advise on appropriate action or intervention. Specifically, we seek:

- An investigation into the justification for assigning a flat rate of 8 ERUs to our property
- Assistance in obtaining a fair adjustment of our sewage charges based on actual water usage because our actual usage varies as the average occupancy rate is much lower than capacity is and that is the nature of our business.

We are providing all supporting documentation, including detailed water usage and billing history in the following email because of data limitation in this email.

Thank you for your attention to this matter. We appreciate your assistance and guidance in ensuring fair and equitable treatment.

[REDACTED]
Manager

[REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]
Phone: [REDACTED]
[REDACTED]

Date: 07/02/2025

To:
Limestone Water UOC LLC
P.O. Box 676388
Dallas, TX 75267-6388

Phone: 1-855-723-2450

Subject: Notice of Dispute – Incorrect Utility Billing for [REDACTED]

Dear Limestone Water UOC LLC-Billing Department,

I am writing to formally dispute and request immediate correction of sewer utility billing errors associated with the property located at:

Property Address: [REDACTED]

Account Number: [REDACTED]

Our records and recent invoices indicate that the utility charges applied to this account are **incorrect and inconsistent with the actual usage** for commercial property. Specifically, we believe that:

- The billing may not accurately classify to reflect **individual unit consumption** or **rate structures** for commercial properties.
- Charges appear to be **based on incorrect classification** (e.g., past usage history).
- Our property has been incorrectly classified and charged 3-4 times higher than what we put into the sewer system. Please review the following Comparison Worksheet.

We request the following actions be taken as soon as possible:

1. A full review and audit of the billing for the past 12 months billing cycle.
2. Correction of any overcharges or misclassifications.
3. Written confirmation of account status and billing adjustments.
4. Suspension of any late fees or penalties is incurred due to this discrepancy.
5. Very Important: We have an incorrect SERVICE ADDRESS on invoice at [REDACTED]
[REDACTED] We do not OWN or OPERATE [REDACTED] Our correct SERVICE ADDRESS is [REDACTED]

Usage Comparison Work Sheet			
New Usage Classification		Last 1-Year Usage History GPM = Gallons per Month	
Classified as 8-ERU Commercial. 1-ERU = 300 GPD = 9000 GPM. 8-ERUs = 24000 GPD = 72000 GPM	New Flat Rate charges: \$55.00 x 8-ERU = \$440. for 72000 GPM	Jul-24	12000 GPM
		Aug-24	18000 GPM
		Sep-24	17000 GPM
		Oct-24	18000 GPM
		Nov-24	8000 GPM
		Dec-24	13000 GPM
		Jan-25	14000 GPM
		Feb-25	24000 GPM
		Mar-25	5000 GPM
		Apr-25	18000 GPM
		May-25	15000 GPM
		Jun-25	9000 GPM
Average	72000 GPM	Average	14250 GPM
Maximum	72000 GPM	Maximum	24000 GPM
<p style="text-align: center;">This is 3-4 times higher than what we are putting into the sewer system. WE STRONGLY DISAGREE AND AGAINST THE NEW CLASSIFICATION OF OUR BUSINESS BILLING.</p>			

Please consider this letter as a formal **notice of a billing dispute**, pursuant to applicable utility regulations. Until this matter is resolved, we reserve the right to withhold payment on the disputed portion of the charges.

I appreciate your prompt attention to this matter. Kindly respond within **ten (10) business days** with your findings and corrective measures. Should you require access to the copies of past billings for validation, please contact our office at [REDACTED].

Sincerely,

Manager
 [REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]
Phone: [REDACTED]
[REDACTED]

Date: 08/30/2025

To:
Limestone Water UOC LLC
P.O. Box 676388
Dallas, TX 75267-6388

Phone: 1-855-723-2450

Subject: 2nd Notice of Dispute – Incorrect Utility Billing for Stone Brook Inn

Dear Limestone Water UOC LLC-Billing Department,

Since we have not received any response of 1st Notice dated 07/02/2025, I am writing this 2nd Notice to request immediate correction of sewer utility billing errors associated with the property located at:

Property Address: [REDACTED]
Account Number: [REDACTED]

Our records and recent invoices indicate that the utility charges applied to this account are **incorrect and inconsistent with the actual usage** for commercial property. Specifically, we believe that:

- The billing may not accurately classify to reflect **individual unit consumption** or **rate structures** for commercial properties.
- Charges appear to be **based on incorrect classification** (e.g., past usage history).
- Our property has been incorrectly classified and charged 3-4 times higher than what we put into the sewer system. Please review the following Comparison Worksheet.

We request the following actions be taken as soon as possible:

1. A full review and audit of the billing for the past 12 months billing cycle.
2. Correction of any overcharges or misclassifications.
3. Written confirmation of account status and billing adjustments.
4. Suspension of any late fees or penalties is incurred due to this discrepancy.
5. Very Important: We have an incorrect SERVICE ADDRESS on invoice at [REDACTED]. We do not OWN or OPERATE [REDACTED]. Our correct SERVICE ADDRESS is [REDACTED]

Usage Comparison Work Sheet			
New Usage Classification		Last 1-Year Usage History GPM = Gallons per Month	
Classified as 8-ERU Commercial. 1-ERU = 300 GPD = 9000 GPM. 8-ERUs = 24000 GPD = 72000 GPM	New Flat Rate charges: \$55.00 x 8-ERU = \$440. for 72000 GPM	Jul-24	12000 GPM
		Aug-24	18000 GPM
		Sep-24	17000 GPM
		Oct-24	18000 GPM
		Nov-24	8000 GPM
		Dec-24	13000 GPM
		Jan-25	14000 GPM
		Feb-25	24000 GPM
		Mar-25	5000 GPM
		Apr-25	18000 GPM
		May-25	15000 GPM
		Jun-25	9000 GPM
Average	72000 GPM	Average	14250 GPM
Maximum	72000 GPM	Maximum	24000 GPM
This is 3-4 times higher than what we are putting into the sewer system. WE STRONGLY DISAGREE AND AGAINST THE NEW CLASSIFICATION OF OUR BUSINESS BILLING.			

Please consider this letter as a formal **notice of a billing dispute**, pursuant to applicable utility regulations. Until this matter is resolved, we reserve the right to withhold payment on the disputed portion of the charges.

I appreciate your prompt attention to this matter. Kindly respond within **ten (10) business days** with your findings and corrective measures. Should you require access to the copies of past billings for validation, please contact our office at [REDACTED]

Sincerely,

[REDACTED]

Manager

[REDACTED]

TOTAL ON/BEFORE PENALTY DATE
\$ 216.65
PAY NOW - SAVE \$21.67
TOTAL AFTER PENALTY DATE
\$ 238.32

FIRST UTILITY DISTRICT OF HARDIN COUNTY
 7075 HWY 57
 COUNCE, TN 38326
 (731) 689-4454
 Office Hours - M-F 8-4
 Two ways to pay: www.firstud.com or
 call 1-877-245-9357

ACCOUNT NO. [REDACTED]

PENALTY DATE **10/15/2023**

IF YOUR MAILING ADDRESS HAS CHANGED PLEASE CORRECT

PLEASE RETURN TOP PORTION WITH PAYMENT

Yes! Sign me up for the Pickwick Southside School Roundup!

Route #4
Rate Code #3
Reading Date 9/25/2023
PRESENT READING 1129000
PREVIOUS READING 1112000

BILLING PERIOD	FROM	TO	ACCOUNT NO.
Print Date: 9/27/2023			[REDACTED]
SERVICE ADDRESS			
[REDACTED]			

		Charges
	Water	197.40
	Sales Tax	19.25

Usage 17,000

*Paid online
 \$216.65
 10/13/23
 CJB*

FAILURE TO RECEIVE STATEMENT IN THE MAIL DOES NOT RELEASE YOUR RESPONSIBILITY TO PAY.
 BOARD MEETS FOURTH THURSDAY EACH MONTH 4:30 AT BUSINESS OFFICE.
 SERVICE WILL BE DISCONNECTED IF NOT PAID BY THE 20TH OF THE MONTH.

PAY ONLINE AT WWW.FIRSTUD.COM

TOTAL DUE NOW	216.65
----------------------	---------------

SAVE THIS PENALTY	PAY THIS AMOUNT AFTER
\$21.67	10/15/2023 238.32

Account #: [REDACTED]

PAYMENT MUST BE RECEIVED BY THE 15TH TO AVOID LATE CHARGES

TOTAL ON/BEFORE PENALTY DATE
\$ 204.57
PAY NOW - SAVE \$20.46
TOTAL AFTER PENALTY DATE
\$ 225.03

FIRST UTILITY DISTRICT OF HARDIN COUNTY
 7075 HWY 57
 COUNCE, TN 38326
 (731) 689-4454
 Office Hours - M-F 8-4
 Two ways to pay: www.firstud.com or
 call 1-877-245-9357

ACCOUNT NO. [REDACTED]

11/15/2023

PENALTY DATE

IF YOUR MAILING ADDRESS HAS CHANGED PLEASE CORRECT

PLEASE RETURN TOP PORTION WITH PAYMENT

Yes! Sign me up for the Pickwick Southside School Roundup!

Route #4

Rate Code #3

Reading Date
10/24/2023

BILLING PERIOD	FROM	TO
Print Date: 10/27/2023		

ACCOUNT NO. [REDACTED]

SERVICE ADDRESS: [REDACTED]

Charges

Water	186.40
Sales Tax	18.17

PRESENT READING

1145000

PREVIOUS READING

1129000

Usage 16,000

*Paid online
 \$204.57
 11/14/23
 CB*

FAILURE TO RECEIVE STATEMENT IN THE MAIL DOES NOT RELEASE YOUR RESPONSIBILITY TO PAY.
BOARD MEETS FOURTH THURSDAY EACH MONTH 4:30 AT BUSINESS OFFICE.
SERVICE WILL BE DISCONNECTED IF NOT PAID BY THE 20TH OF THE MONTH.

PAY ONLINE AT WWW.FIRSTUD.COM
 OFFICE CLOSED NOV 23 & 24 HAPPY THANKSGIVING

Account #: [REDACTED]

TOTAL DUE NOW

204.57

SAVE THIS PENALTY

\$20.46

PAY THIS AMOUNT AFTER

**11/15/2023
225.03**

PAYMENT MUST BE RECEIVED BY THE 15TH TO AVOID LATE CHARGES

TOTAL ON/BEFORE PENALTY DATE	
\$	192.50
PAY NOW - SAVE	\$19.25
TOTAL AFTER PENALTY DATE	
\$	211.75

FIRST UTILITY DISTRICT OF HARDIN COUNTY
 7075 HWY 57
 COUNCE, TN 38326
 (731) 689-4454
 Office Hours - M-F 8-4
 Two ways to pay: www.firstud.com or
 call 1-877-245-9357

ACCOUNT NO. [REDACTED]

PENALTY DATE

12/15/2023

IF YOUR MAILING ADDRESS HAS CHANGED PLEASE CORRECT

PLEASE RETURN TOP PORTION WITH PAYMENT

Yes! Sign me up for the Pickwick Southside School Roundup!

Route #4	BILLING PERIOD	FROM	TO	ACCOUNT NO.
Rate Code #3	Print Date: 11/22/2023			[REDACTED]
Reading Date	SERVICE ADDRESS:			
11/20/2023	[REDACTED]			
PRESENT READING	Water			Charges
1160000	Sales Tax			175.40
PREVIOUS READING				17.10
1145000				

Usage 15,000

*Paid online
 \$192.50
 12/12/23
 CB*

FAILURE TO RECEIVE STATEMENT IN THE MAIL DOES NOT RELEASE YOUR RESPONSIBILITY TO PAY.
BOARD MEETS FOURTH THURSDAY EACH MONTH 4:30 AT BUSINESS OFFICE.
SERVICE WILL BE DISCONNECTED IF NOT PAID BY THE 20TH OF THE MONTH.

PAY ONLINE AT WWW.FIRSTUD.COM
 OFFICE CLOSED DEC 25 & 26 JAN 1 & 2 MERRY CHRISTMAS

Account #: 2396

TOTAL DUE NOW	192.50
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SAVE THIS PENALTY	PAY THIS AMOUNT AFTER
\$19.25	12/15/2023
	211.75

PAYMENT MUST BE RECEIVED BY THE 15TH TO AVOID LATE CHARGES

TOTAL ON/BEFORE PENALTY DATE	
\$	168.36
PAY NOW - SAVE \$16.84	
TOTAL AFTER PENALTY DATE	
\$	185.20

FIRST UTILITY DISTRICT OF HARDIN COUNTY
 7075 HWY 57
 COUNCE, TN 38326
 (731) 689-4454
 Office Hours - M-F 8-4
 Two ways to pay: www.firstud.com or
 call 1-877-245-9357



ACCOUNT NO.



PENALTY DATE

1/15/2024

IF YOUR MAILING ADDRESS HAS CHANGED PLEASE CORRECT

PLEASE RETURN TOP PORTION WITH PAYMENT

Yes! Sign me up for the Pickwick Southside School Roundup!

Route #4

Rate Code #3

Reading Date
12/20/2023

BILLING PERIOD FROM TO
Print Date: 12/22/2023

ACCOUNT NO. [Redacted]

SERVICE ADDRESS: [Redacted]

PRESENT READING
1173000
PREVIOUS READING
1160000

Water
Sales Tax

Charges
153.40
14.96

Usage 13,000

*Paid online
\$ 168.36
01/11/24
CB*

FAILURE TO RECEIVE STATEMENT IN THE MAIL DOES NOT RELEASE YOUR RESPONSIBILITY TO PAY.
BOARD MEETS FOURTH THURSDAY EACH MONTH 4:30 AT BUSINESS OFFICE.
SERVICE WILL BE DISCONNECTED IF NOT PAID BY THE 20TH OF THE MONTH.

PAY ONLINE AT WWW.FIRSTUD.COM
HAPPY NEW YEAR!

Account #: [Redacted]

TOTAL DUE NOW 168.36

SAVE THIS PENALTY	PAY THIS AMOUNT AFTER
\$16.84	1/15/2024 185.20

PAYMENT MUST BE RECEIVED BY THE 15TH TO AVOID LATE CHARGES

TOTAL ON/BEFORE PENALTY DATE	
\$	132.14
PAY NOW - SAVE	\$13.21
TOTAL AFTER PENALTY DATE	
\$	145.35

FIRST UTILITY DISTRICT OF HARDIN COUNTY
 7075 HWY 57
 COUNCE, TN 38326
 (731) 689-4454
 Office Hours - M-F 8-4
 Two ways to pay: www.firstud.com or
 call 1-877-245-9357

ACCOUNT NO. [REDACTED]

2/15/2024

PENALTY DATE

IF YOUR MAILING ADDRESS HAS CHANGED PLEASE CORRECT

PLEASE RETURN TOP PORTION WITH PAYMENT

Yes! Sign me up for the Pickwick Southside School Roundup!

Route #4

Rate Code #3

Reading Date
1/19/2024

BILLING FROM TO

PERIOD Print Date: 1/25/2024

ACCOUNT NO. [REDACTED]

SERVICE ADDRESS:
21 WAYSON LN

Charges

PRESENT READING

1183000

PREVIOUS READING

1173000

Water

120.40

Sales Tax

11.74

Usage 10,000

*Paid online
\$ 132.14
02/12/24
CB*

FAILURE TO RECEIVE STATEMENT IN THE MAIL DOES NOT RELEASE YOUR RESPONSIBILITY TO PAY.
BOARD MEETS FOURTH THURSDAY EACH MONTH 4:30 AT BUSINESS OFFICE.
SERVICE WILL BE DISCONNECTED IF NOT PAID BY THE 20TH OF THE MONTH.

PAY ONLINE AT WWW.FIRSTUD.COM

Account #: [REDACTED]

TOTAL DUE NOW

132.14

SAVE THIS PENALTY

\$13.21

PAY THIS AMOUNT AFTER

2/15/2024

145.35

PAYMENT MUST BE RECEIVED BY THE 15TH TO AVOID LATE CHARGES

TOTAL ON/BEFORE PENALTY DATE	
\$	204.57
PAY NOW - SAVE	\$20.46
TOTAL AFTER PENALTY DATE	
\$	225.03

FIRST UTILITY DISTRICT OF HARDIN COUNTY
 7075 HWY 57
 COUNCE, TN 38326
 (731) 689-4454
 Office Hours - M-F 8-4
 Two ways to pay: www.firstud.com or
 call 1-877-245-9357

ACCOUNT NO. [REDACTED]

PENALTY DATE

3/15/2024

IF YOUR MAILING ADDRESS HAS CHANGED PLEASE CORRECT

PLEASE RETURN TOP PORTION WITH PAYMENT

Yes! Sign me up for the Pickwick Southside School Roundup!

Route #4	BILLING PERIOD	FROM	TO	ACCOUNT NO.
Rate Code #3	Print Date: 2/27/2024			[REDACTED]
Reading Date 2/23/2024	SERV	[REDACTED]		
PRESENT READING	Water			
1199000	Sales Tax			
PREVIOUS READING	Charges			
1183000	186.40			
	18.17			

Usage 16,000

*Paid online
 \$204.57
 CB.
 03/12/24.*

FAILURE TO RECEIVE STATEMENT IN THE MAIL DOES NOT RELEASE YOUR RESPONSIBILITY TO PAY.
 BOARD MEETS FOURTH THURSDAY EACH MONTH 4:30 AT BUSINESS OFFICE.
 SERVICE WILL BE DISCONNECTED IF NOT PAID BY THE 20TH OF THE MONTH.

PAY ONLINE AT WWW.FIRSTUD.COM

Account #: [REDACTED]

TOTAL DUE NOW	204.57
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SAVE THIS PENALTY	PAY THIS AMOUNT AFTER
\$20.46	3/15/2024
	225.03

PAYMENT MUST BE RECEIVED BY THE 15TH TO AVOID LATE CHARGES

TOTAL ON/BEFORE PENALTY DATE
\$ 264.94
PAY NOW - SAVE \$26.49
TOTAL AFTER PENALTY DATE
\$ 291.43

FIRST UTILITY DISTRICT OF HARDIN COUNTY
 7075 HWY 57
 COUNCE, TN 38326
 (731) 689-4454
 Office Hours - M-F 8-4
 Two ways to pay: www.firstud.com or
 call 1-877-245-9357

ACCOUNT NO. [REDACTED]

PENALTY DATE

4/15/2024

IF YOUR MAILING ADDRESS HAS CHANGED PLEASE CORRECT

PLEASE RETURN TOP PORTION WITH PAYMENT

Yes! Sign me up for the Pickwick Southside School Roundup!

Route #4

Rate Code #3

Reading Date
3/21/2024

BILLING PERIOD FROM TO

ACCOUNT NO. [REDACTED]

Print Date: 3/25/2024

SERIAL [REDACTED]

Charges

PRESENT READING

1220000

PREVIOUS READING

1199000

Water

241.40

Sales Tax

23.54

Usage 21,000

*Paid online
 04/12/24
 \$264.94
 CB*

FAILURE TO RECEIVE STATEMENT IN THE MAIL DOES NOT RELEASE YOUR RESPONSIBILITY TO PAY.
 BOARD MEETS FOURTH THURSDAY EACH MONTH 4:30 AT BUSINESS OFFICE.
 SERVICE WILL BE DISCONNECTED IF NOT PAID BY THE 20TH OF THE MONTH.

PAY ONLINE AT WWW.FIRSTUD.COM

Account #: [REDACTED]

TOTAL DUE NOW

264.94

SAVE THIS PENALTY

\$26.49

PAY THIS AMOUNT AFTER

**4/15/2024
291.43**

PAYMENT MUST BE RECEIVED BY THE 15TH TO AVOID LATE CHARGES

FIRST UTILITY DISTRICT OF HARDIN COUNTY
7075 HWY 57
COUNCE, TN 38326
(731) 689-4454
Office Hours - M-F 8-4
Two ways to pay: www.firstud.com or
call 1-877-245-9357

TOTAL ON/BEFORE PENALTY DATE	
\$	240.79
PAY NOW - SAVE	\$24.08
TOTAL AFTER PENALTY DATE	
\$	264.87

ACCOUNT NO. [REDACTED]

PENALTY DATE

5/15/2024

IF YOUR MAILING ADDRESS HAS CHANGED PLEASE CORRECT

PLEASE RETURN TOP PORTION WITH PAYMENT

Yes! Sign me up for the Pickwick Southside School Roundup!

Route #4	BILLING PERIOD	FROM	TO	ACCOUNT NO.
Rate Code #3	Print Date: 4/25/2024			[REDACTED]
Reading Date 4/24/2024	SERVICE ADDRESS: [REDACTED]			
PRESENT READING	Water			Charges
1239000	Sales Tax			219.40
PREVIOUS READING				21.39
1220000				

Usage 19,000

*Paid online
\$240.79
05/12/24
CB*

FAILURE TO RECEIVE STATEMENT IN THE MAIL DOES NOT RELEASE YOUR RESPONSIBILITY TO PAY.
BOARD MEETS FOURTH THURSDAY EACH MONTH 4:30 AT BUSINESS OFFICE.
SERVICE WILL BE DISCONNECTED IF NOT PAID BY THE 20TH OF THE MONTH.

Look for the First Utility District of Hardin County 2023 Water Quality Report in the Courier on May 9, 2024. This report will not be direct mailed to customers. You may request a copy by calling.

Account #: [REDACTED]

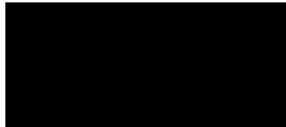
TOTAL DUE NOW	240.79
----------------------	---------------

SAVE THIS PENALTY	PAY THIS AMOUNT AFTER
\$24.08	5/15/2024 264.87

PAYMENT MUST BE RECEIVED BY THE 15TH TO AVOID LATE CHARGES

TOTAL ON/BEFORE PENALTY DATE	
\$	156.28
PAY NOW - SAVE	\$15.63
TOTAL AFTER PENALTY DATE	
\$	171.91

FIRST UTILITY DISTRICT OF HARDIN COUNTY
 7075 HWY 57
 COUNCE, TN 38326
 (731) 689-4454
 Office Hours - M-F 8-4
 Two ways to pay: www.firstud.com or
 call 1-877-245-9357



ACCOUNT NO.



PENALTY DATE

6/15/2024

IF YOUR MAILING ADDRESS HAS CHANGED PLEASE CORRECT

PLEASE RETURN TOP PORTION WITH PAYMENT

Yes! Sign me up for the Pickwick Southside School Roundup!

Route #4

Rate Code #3

Reading Date
5/23/2024

BILLING PERIOD FROM TO

ACCOUNT NO.

Print Date: 5/28/2024

SERVICE ADDRESS



Charges

PRESENT READING

1251000

PREVIOUS READING

1239000

Water
Sales Tax

142.40
13.88

Usage 12,000

*Paid online
\$156.28
Dt: 06/13/24
CB*

FAILURE TO RECEIVE STATEMENT IN THE MAIL DOES NOT RELEASE YOUR RESPONSIBILITY TO PAY.
BOARD MEETS FOURTH THURSDAY EACH MONTH 4:30 AT BUSINESS OFFICE.
SERVICE WILL BE DISCONNECTED IF NOT PAID BY THE 20TH OF THE MONTH.

PAY ONLINE AT www.firstud.com

Account #:

TOTAL DUE NOW

156.28

SAVE THIS PENALTY

PAY THIS AMOUNT AFTER

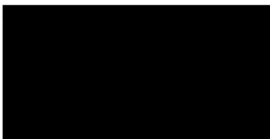
\$15.63

**6/15/2024
171.91**

PAYMENT MUST BE RECEIVED BY THE 15TH TO AVOID LATE CHARGES

TOTAL ON/BEFORE PENALTY DATE	
\$	156.28
PAY NOW - SAVE	\$15.63
TOTAL AFTER PENALTY DATE	
\$	171.91

FIRST UTILITY DISTRICT OF HARDIN COUNTY
 7075 HWY 57
 COUNCE, TN 38326
 (731) 689-4454
 Office Hours - M-F 8-4
 Two ways to pay: www.firstud.com or
 call 1-877-245-9357



ACCOUNT NO.



PENALTY DATE

7/15/2024

IF YOUR MAILING ADDRESS HAS CHANGED PLEASE CORRECT

PLEASE RETURN TOP PORTION WITH PAYMENT

Yes! Sign me up for the Pickwick Southside School Roundup!

Route #4	BILLING PERIOD	FROM	TO	ACCOUNT NO.
Rate Code #3	Print Date: 6/25/2024			[REDACTED]
Reading Date 6/20/2024	SERVICE ADDRESS [REDACTED]			
PRESENT READING	Water			Charges
1263000	Sales Tax			142.40
PREVIOUS READING				13.88
1251000				

Usage 12,000

*Paid Online
 7/11/24
 \$156.28
 CB*

FAILURE TO RECEIVE STATEMENT IN THE MAIL DOES NOT RELEASE YOUR RESPONSIBILITY TO PAY.
 BOARD MEETS FOURTH THURSDAY EACH MONTH 4:30 AT BUSINESS OFFICE.
 SERVICE WILL BE DISCONNECTED IF NOT PAID BY THE 20TH OF THE MONTH.

PAY ONLINE AT www.firstud.com
 HAPPY 4TH OF JULY!

Account #: [REDACTED]

TOTAL DUE NOW	156.28
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SAVE THIS PENALTY	PAY THIS AMOUNT AFTER
\$15.63	7/15/2024
	171.91

PAYMENT MUST BE RECEIVED BY THE 15TH TO AVOID LATE CHARGES

TOTAL ON/BEFORE PENALTY DATE	
\$	228.72
PAY NOW - SAVE	\$22.87
TOTAL AFTER PENALTY DATE	
\$	251.59

FIRST UTILITY DISTRICT OF HARDIN COUNTY
 7075 HWY 57
 COUNCE, TN 38326
 (731) 689-4454
 Office Hours - M-F 8-4
 Two ways to pay: www.firstud.com or
 call 1-877-245-9357

ACCOUNT NO. [REDACTED]

PENALTY DATE

8/15/2024

IF YOUR MAILING ADDRESS HAS CHANGED PLEASE CORRECT

PLEASE RETURN TOP PORTION WITH PAYMENT

Yes! Sign me up for the Pickwick Southside School Roundup!

Route #4

Rate Code #3

Reading Date
7/23/2024

BILLING PERIOD FROM TO

PERIOD

Print Date: 7/25/2024

ACCOUNT NO. [REDACTED]

SERVICE ADDRESS: [REDACTED]

Charges

PRESENT READING

1281000

PREVIOUS READING

1263000

Water
Sales Tax

208.40
20.32

Usage 18,000

*Paid online
\$228.72
08/12/24
CSB*

FAILURE TO RECEIVE STATEMENT IN THE MAIL DOES NOT RELEASE YOUR RESPONSIBILITY TO PAY.
BOARD MEETS FOURTH THURSDAY EACH MONTH 4:30 AT BUSINESS OFFICE.
SERVICE WILL BE DISCONNECTED IF NOT PAID BY THE 20TH OF THE MONTH.

PAY ONLINE AT www.firstud.com

Account #: [REDACTED]

TOTAL DUE NOW

228.72

SAVE THIS PENALTY

\$22.87

PAY THIS AMOUNT AFTER

**8/15/2024
251.59**

PAYMENT MUST BE RECEIVED BY THE 15TH TO AVOID LATE CHARGES

TOTAL ON/BEFORE PENALTY DATE	
\$	216.65
PAY NOW - SAVE	\$21.67
TOTAL AFTER PENALTY DATE	
\$	238.32

FIRST UTILITY DISTRICT OF HARDIN COUNTY
 7075 HWY 57
 COUNCE, TN 38326
 (731) 689-4454
 Office Hours - M-F 8-4
 Two ways to pay: www.firstud.com or
 call 1-877-245-9357

1116

ACCOUNT NO. [REDACTED]
 PENALTY DATE **9/15/2024**

IF YOUR MAILING ADDRESS HAS CHANGED PLEASE CORRECT

PLEASE RETURN TOP PORTION WITH PAYMENT

Yes! Sign me up for the Pickwick Southside School Roundup!

Route #4	BILLING PERIOD	FROM	TO	ACCOUNT NO.
Rate Code #3	Print Date: 8/26/2024			[REDACTED]
Reading Date 8/23/2024	SERVICE ADDRESS: [REDACTED]			
PRESENT READING	Water			Charges
1298000	Sales Tax			197.40
PREVIOUS READING				19.25
1281000				

Usage 17,000

*Paid online
 \$216.65
 9/10/24
 CB*

FAILURE TO RECEIVE STATEMENT IN THE MAIL DOES NOT RELEASE YOUR RESPONSIBILITY TO PAY.
 BOARD MEETS FOURTH THURSDAY EACH MONTH 4:30 AT BUSINESS OFFICE.
 SERVICE WILL BE DISCONNECTED IF NOT PAID BY THE 20TH OF THE MONTH.

PAY ONLINE AT www.firstud.com

Account #: [REDACTED]

TOTAL DUE NOW	216.65
----------------------	---------------

SAVE THIS PENALTY	PAY THIS AMOUNT AFTER
\$21.67	9/15/2024 238.32

PAYMENT MUST BE RECEIVED BY THE 15TH TO AVOID LATE CHARGES

TOTAL ON/BEFORE PENALTY DATE	
\$	228.72
PAY NOW - SAVE	\$22.87
TOTAL AFTER PENALTY DATE	
\$	251.59

FIRST UTILITY DISTRICT OF HARDIN COUNTY
 7075 HWY 57
 COUNCE, TN 38326
 (731) 689-4454
 Office Hours - M-F 8-4
 Two ways to pay: www.firstud.com or
 call 1-877-245-9357



ACCOUNT NO. [REDACTED]

PENALTY DATE

10/15/2024

IF YOUR MAILING ADDRESS HAS CHANGED PLEASE CORRECT

PLEASE RETURN TOP PORTION WITH PAYMENT

Yes! Sign me up for the Pickwick Southside School Roundup!

Route #4
 Rate Code #3
 Reading Date
 9/24/2024

BILLING PERIOD FROM TO

ACCOUNT NO.

Print Date: 9/26/2024

SERVICE ADDRESS

Charges

PRESENT READING

1316000

PREVIOUS READING

1298000

Water

208.40

Sales Tax

20.32

Usage 18,000

*Paid online
 \$228.72
 10/11/24
 CB*

FAILURE TO RECEIVE STATEMENT IN THE MAIL DOES NOT RELEASE YOUR RESPONSIBILITY TO PAY.
 BOARD MEETS FOURTH THURSDAY EACH MONTH 4:30 AT BUSINESS OFFICE.
 SERVICE WILL BE DISCONNECTED IF NOT PAID BY THE 20TH OF THE MONTH.

PAY ONLINE AT www.firstud.com

Account #: [REDACTED]

TOTAL DUE NOW

228.72

SAVE THIS PENALTY

\$22.87

PAY THIS AMOUNT AFTER

10/15/2024
 251.59

PAYMENT MUST BE RECEIVED BY THE 15TH TO AVOID LATE CHARGES

TOTAL ON/BEFORE PENALTY DATE	
\$	107.99
PAY NOW - SAVE	\$10.80
TOTAL AFTER PENALTY DATE	
\$	118.79

FIRST UTILITY DISTRICT OF HARDIN COUNTY
 7075 HWY 57
 COUNCE, TN 38326
 (731) 689-4454
 Office Hours - M-F 8-4
 Two ways to pay: www.firstud.com or
 call 1-877-245-9357

ACCOUNT NO. [REDACTED]

PENALTY DATE

11/15/2024

IF YOUR MAILING ADDRESS HAS CHANGED PLEASE CORRECT

PLEASE RETURN TOP PORTION WITH PAYMENT

Yes! Sign me up for the Pickwick Southside School Roundup!

Route #4	BILLING PERIOD	FROM	TO	ACCOUNT NO.
Rate Code #3	Print Date: 10/24/2024			
Reading Date	SERVICE ADDRESS:			
10/23/2024	[REDACTED]			
PRESENT READING	Water			Charges
1324000	Sales Tax			98.40
PREVIOUS READING				9.59
1316000				

Usage 8,000

*Paid online
 \$107.99
 CB.
 11/12/24*

FAILURE TO RECEIVE STATEMENT IN THE MAIL DOES NOT RELEASE YOUR RESPONSIBILITY TO PAY.
 BOARD MEETS FOURTH THURSDAY EACH MONTH 4:30 AT BUSINESS OFFICE.
 SERVICE WILL BE DISCONNECTED IF NOT PAID BY THE 20TH OF THE MONTH.

PAY ONLINE AT www.firstud.com
 OFFICE CLOSED NOV. 11, 28 & 29

Account #: [REDACTED]

TOTAL DUE NOW

107.99

SAVE THIS PENALTY

PAY THIS AMOUNT AFTER

\$10.80

**11/15/2024
118.79**

PAYMENT MUST BE RECEIVED BY THE 15TH TO AVOID LATE CHARGES

TOTAL ON/BEFORE PENALTY DATE	
\$	168.36
PAY NOW - SAVE	\$16.84
TOTAL AFTER PENALTY DATE	
\$	185.20

FIRST UTILITY DISTRICT OF HARDIN COUNTY
 7075 HWY 57
 COUNCE, TN 38326
 (731) 689-4454
 Office Hours - M-F 8-4
 Two ways to pay: www.firstud.com or
 call 1-877-245-9357

ACCOUNT NO. [REDACTED]

PENALTY DATE

12/15/2024

IF YOUR MAILING ADDRESS HAS CHANGED PLEASE CORRECT

PLEASE RETURN TOP PORTION WITH PAYMENT

Yes! Sign me up for the Pickwick Southside School Roundup!

Route #4

Rate Code #3

Reading Date
11/20/2024

BILLING PERIOD	FROM	TO	ACCOUNT NO.
			[REDACTED]

Print Date: 11/21/2024

SERVICE ADDRESS: [REDACTED]

		Charges
PRESENT READING	Water	153.40
1337000	Sales Tax	14.96
PREVIOUS READING		
1324000		

Usage 13,000

*Paid online
 \$168.36
 12/10/24
 CB*

FAILURE TO RECEIVE STATEMENT IN THE MAIL DOES NOT RELEASE YOUR RESPONSIBILITY TO PAY.

BOARD MEETS FOURTH THURSDAY EACH MONTH 4:30 AT BUSINESS OFFICE.

SERVICE WILL BE DISCONNECTED IF NOT PAID BY THE 20TH OF THE MONTH.

PAY ONLINE AT www.firstud.com
OFFICE CLOSED DEC 24, 25 & 31 JAN 1ST

Account #: [REDACTED]

TOTAL DUE NOW	168.36
----------------------	---------------

SAVE THIS PENALTY	PAY THIS AMOUNT AFTER
\$16.84	12/15/2024
	185.20

PAYMENT MUST BE RECEIVED BY THE 15TH TO AVOID LATE CHARGES

TOTAL ON/BEFORE PENALTY DATE	
\$	290.43
PAY NOW - SAVE \$29.04	
TOTAL AFTER PENALTY DATE	
\$	319.47

FIRST UTILITY DISTRICT OF HARDIN COUNTY
 7075 HWY 57
 COUNCE, TN 38326
 (731) 689-4454
 Office Hours - M-F 8-4
 Two ways to pay: www.firstud.com or
 call 1-877-245-9357



ACCOUNT NO.

1/15/2025

PENALTY DATE

IF YOUR MAILING ADDRESS HAS CHANGED PLEASE CORRECT

PLEASE RETURN TOP PORTION WITH PAYMENT

Yes! Sign me up for the Pickwick Southside School Roundup!

Route #4

Rate Code #3

Reading Date

12/19/2024

BILLING PERIOD FROM TO

Print Date: 12/20/2024

ACCOUNT NO.

SERVICE ADDRESS

Charges

PRESENT READING

1351000

PREVIOUS READING

1337000

Water

164.40

Adjustments

110.00

Sales Tax

16.03

Usage 14,000

*Paid online
 \$290.43
 01/13/25
 CB*

*Includes
 \$110.00
 Backflow Device
 Testing*

FAILURE TO RECEIVE STATEMENT IN THE MAIL DOES NOT RELEASE YOUR RESPONSIBILITY TO PAY.

BOARD MEETS FOURTH THURSDAY EACH MONTH 4:30 AT BUSINESS OFFICE.

SERVICE WILL BE DISCONNECTED IF NOT PAID BY THE 20TH OF THE MONTH.

PAY ONLINE AT www.firstud.com
HAPPY NEW YEAR!

Account #:

TOTAL DUE NOW

290.43

SAVE THIS PENALTY

\$29.04

PAY THIS AMOUNT AFTER

1/15/2025

319.47

PAYMENT MUST BE RECEIVED BY THE 15TH TO AVOID LATE CHARGES

TOTAL ON/BEFORE PENALTY DATE	
\$	301.15
PAY NOW - SAVE	\$30.12
TOTAL AFTER PENALTY DATE	
\$	331.27

FIRST UTILITY DISTRICT OF HARDIN COUNTY
 7075 HWY 57
 COUNCE, TN 38326
 (731) 689-4454
 Office Hours - M-F 8-4
 Two ways to pay: www.firstud.com or
 call 1-877-245-9357



ACCOUNT NO. [REDACTED]

PENALTY DATE

2/15/2025

IF YOUR MAILING ADDRESS HAS CHANGED PLEASE CORRECT

PLEASE RETURN TOP PORTION WITH PAYMENT

Yes! Sign me up for the Pickwick Southside School Roundup!

Route #4	BILLING PERIOD	FROM	TO	ACCOUNT NO.
Rate Code #3	Print Date: 1/24/2025			
Reading Date 1/22/2025	SERVICE ADDRESS: [REDACTED]			
PRESENT READING				Charges
1375000	Water			274.40
PREVIOUS READING	Sales Tax			26.75
1351000				

Usage 24,000

*Paid online
 \$301.15
 03/03/25 CB*

FAILURE TO RECEIVE STATEMENT IN THE MAIL DOES NOT RELEASE YOUR RESPONSIBILITY TO PAY.
 BOARD MEETS FOURTH THURSDAY EACH MONTH 4:30 AT BUSINESS OFFICE.
 SERVICE WILL BE DISCONNECTED IF NOT PAID BY THE 20TH OF THE MONTH.

PAY ONLINE AT www.firstud.com

Account #: [REDACTED]

TOTAL DUE NOW	301.15
----------------------	---------------

SAVE THIS PENALTY	PAY THIS AMOUNT AFTER
\$30.12	2/15/2025 331.27

PAYMENT MUST BE RECEIVED BY THE 15TH TO AVOID LATE CHARGES

71.78

TOTAL ON/BEFORE PENALTY DATE	
\$	403.05
PAY NOW - SAVE	\$10.19
TOTAL AFTER PENALTY DATE	
\$	413.24

FIRST UTILITY DISTRICT OF HARDIN COUNTY
 7075 HWY 57
 COUNCE, TN 38326
 (731) 689-4454
 Office Hours - M-F 8-4
 Two ways to pay: www.firstud.com or
 call 1-877-245-9357

ACCOUNT NO. [REDACTED]
 PENALTY DATE **3/15/2025**

IF YOUR MAILING ADDRESS HAS CHANGED PLEASE CORRECT
PLEASE RETURN TOP PORTION WITH PAYMENT

Yes! Sign me up for the Pickwick Southside School Roundup!

Route #4
 Rate Code #3
 Reading Date
 2/19/2025

PRESENT READING
1380000
PREVIOUS READING
1375000

BILLING PERIOD	FROM	TO	ACCOUNT NO.
Print Date: 2/20/2025			[REDACTED]
SERVICE ADDRESS:			
[REDACTED]			

Usage 5,000

Paid online Pd. 372.⁹³
03/12/25 \$71.⁷⁸
93

71.78

		Charges
Water		65.40 ✓
Late Charge		30.12
Sales Tax		6.38 ✓
Previous Charges		301.15

FAILURE TO RECEIVE STATEMENT IN THE MAIL DOES NOT RELEASE YOUR RESPONSIBILITY TO PAY.
BOARD MEETS FOURTH THURSDAY EACH MONTH 4:30 AT BUSINESS OFFICE.
SERVICE WILL BE DISCONNECTED IF NOT PAID BY THE 20TH OF THE MONTH.

PAY ONLINE AT www.firstud.com

Account #: [REDACTED]

TOTAL DUE NOW **403.05**

SAVE THIS PENALTY	PAY THIS AMOUNT AFTER
\$10.19	3/15/2025 413.24

PAYMENT MUST BE RECEIVED BY THE 15TH TO AVOID LATE CHARGES

TOTAL ON/BEFORE PENALTY DATE	
\$	228.72
PAY NOW - SAVE	\$22.87
TOTAL AFTER PENALTY DATE	
\$	251.59

FIRST UTILITY DISTRICT OF HARDIN COUNTY
 7075 HWY 57
 COUNCE, TN 38326
 (731) 689-4454
 Office Hours - M-F 8-4
 Two ways to pay: www.firstud.com or
 call 1-877-245-9357

ACCOUNT NO. [REDACTED]

PENALTY DATE

4/15/2025

IF YOUR MAILING ADDRESS HAS CHANGED PLEASE CORRECT

PLEASE RETURN TOP PORTION WITH PAYMENT

Yes! Sign me up for the Pickwick Southside School Roundup!

Route #4	BILLING PERIOD	FROM	TO	ACCOUNT NO.
Rate Code #3	Print Date: 3/24/2025			[REDACTED]
Reading Date 3/20/2025	SERVICE ADDRESS: [REDACTED]			
PRESENT READING	Water			Charges
1398000	Sales Tax			208.40
PREVIOUS READING				20.32
1380000				

Usage 18,000

*Paid online
 \$228.72
 04/11/25
 CB*

FAILURE TO RECEIVE STATEMENT IN THE MAIL DOES NOT RELEASE YOUR RESPONSIBILITY TO PAY.
 BOARD MEETS FOURTH THURSDAY EACH MONTH 4:30 AT BUSINESS OFFICE.
 SERVICE WILL BE DISCONNECTED IF NOT PAID BY THE 20TH OF THE MONTH.

PAY ONLINE AT www.firstud.com
 RATE INCREASE BEGINS NEXT MONTH!

Account #: [REDACTED]

TOTAL DUE NOW	228.72
----------------------	---------------

SAVE THIS PENALTY	PAY THIS AMOUNT AFTER
\$22.87	4/15/2025
	251.59

PAYMENT MUST BE RECEIVED BY THE 15TH TO AVOID LATE CHARGES

FIRST UTILITY DISTRICT OF HARDIN COUNTY
 7075 HWY 57
 COUNCE, TN 38326
 (731) 689-4454
 Office Hours - M-F 8-4
 Two ways to pay: www.firstud.com or
 call 1-877-245-9357

TOTAL ON/BEFORE PENALTY DATE	
\$	204.57
PAY NOW - SAVE	\$20.46
TOTAL AFTER PENALTY DATE	
\$	225.03

ACCOUNT NO. [REDACTED]

PENALTY DATE

5/15/2025

IF YOUR MAILING ADDRESS HAS CHANGED PLEASE CORRECT

PLEASE RETURN TOP PORTION WITH PAYMENT

Yes! Sign me up for the Pickwick Southside School Roundup!

Route #4

Rate Code #3

Reading Date

4/22/2025

BILLING PERIOD	FROM	TO	ACCOUNT NO.
			[REDACTED]

Print Date: 4/24/2025

SERVICE ADDRESS
[REDACTED]

		Charges
PRESENT READING	Water	186.40
1413000	Sales Tax	18.17
PREVIOUS READING		
1398000		

Usage 15,000

*Paid online
 \$204.57
 05/09/25
 CB*

FAILURE TO RECEIVE STATEMENT IN THE MAIL DOES NOT RELEASE YOUR RESPONSIBILITY TO PAY.
BOARD MEETS FOURTH THURSDAY EACH MONTH 4:30 AT BUSINESS OFFICE.
SERVICE WILL BE DISCONNECTED IF NOT PAID BY THE 20TH OF THE MONTH.

Look for the First Utility District of Hardin County 2024 Water Quality Report here at <https://firstud.nexbillpayonline.com/ccr/>
 This report will not be direct mailed to customers.
 You may request a copy at our office location.

Account #: [REDACTED]

TOTAL DUE NOW	204.57
----------------------	---------------

SAVE THIS PENALTY	PAY THIS AMOUNT AFTER
\$20.46	5/15/2025
	225.03

PAYMENT MUST BE RECEIVED BY THE 15TH TO AVOID LATE CHARGES

TOTAL ON/BEFORE PENALTY DATE	
\$	132.14
PAY NOW - SAVE	\$13.21
TOTAL AFTER PENALTY DATE	
\$	145.35

FIRST UTILITY DISTRICT OF HARDIN COUNTY 1182
 7075 HWY 57
 COUNCE, TN 38326
 (731) 689-4454
 Office Hours - M-F 8-4
 Two ways to pay: www.firstud.com or
 call 1-877-245-9357

ACCOUNT NO. [REDACTED]

PENALTY DATE 6/15/2025

IF YOUR MAILING ADDRESS HAS CHANGED PLEASE CORRECT

PLEASE RETURN TOP PORTION WITH PAYMENT

Yes! Sign me up for the Pickwick Southside School Roundup!

Route #4
 Rate Code #3
 Reading Date
 5/28/2025

BILLING PERIOD	FROM	TO	ACCOUNT NO.
	Service From	4/22/2025 TO 5/28/2025	[REDACTED]
Print Date: 5/29/2025			
SERVICE ADDRESS:			
[REDACTED]			

PRESENT READING
1422000
PREVIOUS READING
1413000

Usage 9,000

Water
 Sales Tax

Charges
 120.40
 11.74

*Paid online
 \$132.14
 06/11/25
 CB*

FAILURE TO RECEIVE STATEMENT IN THE MAIL DOES NOT RELEASE YOUR RESPONSIBILITY TO PAY.
BOARD MEETS FOURTH THURSDAY EACH MONTH 4:30 AT BUSINESS OFFICE.
SERVICE WILL BE DISCONNECTED IF NOT PAID BY THE 20TH OF THE MONTH.

Look for the First Utility District of Hardin County 2024 Water Quality Report here at <https://firstud.nextbillpayonline.com/ccr/>
 This report will not be direct mailed to customers.
 You may request a copy at our office location.

Account #: [REDACTED]

TOTAL DUE NOW	132.14
----------------------	---------------

SAVE THIS PENALTY	PAY THIS AMOUNT AFTER
\$13.21	6/15/2025
	145.35

PAYMENT MUST BE RECEIVED BY THE 15TH TO AVOID LATE CHARGES

TOTAL ON/BEFORE PENALTY DATE	
\$	95.92
PAY NOW - SAVE	\$9.59
TOTAL AFTER PENALTY DATE	
\$	105.51

FIRST UTILITY DISTRICT OF HARDIN COUNTY 1169
 7075 HWY 57
 COUNCE, TN 38326
 (731) 689-4454
 Office Hours - M-F 8-4
 Two ways to pay: www.firstud.com or
 call 1-877-245-9357

ACCOUNT NO. [REDACTED]
 PENALTY DATE **7/15/2025**

IF YOUR MAILING ADDRESS HAS CHANGED PLEASE CORRECT
PLEASE RETURN TOP PORTION WITH PAYMENT

Yes! Sign me up for the Pickwick Southside School Roundup!

Route #4	BILLING PERIOD	FROM	TO	ACCOUNT NO.
Rate Code #3	Service From 5/28/2025 TO 6/24/2025			[REDACTED]
Reading Date 6/24/2025	Print Date: 6/25/2025			
SERVICE ADDRESS: [REDACTED]				
PRESENT READING	Water			Charges
1428000	Sales Tax			87.40
PREVIOUS READING				8.52
1422000				

Usage 6,000

*Paid online
 \$95.92
 07/11/25 CB*

FAILURE TO RECEIVE STATEMENT IN THE MAIL DOES NOT RELEASE YOUR RESPONSIBILITY TO PAY.
BOARD MEETS FOURTH THURSDAY EACH MONTH 4:30 AT BUSINESS OFFICE.
SERVICE WILL BE DISCONNECTED IF NOT PAID BY THE 20TH OF THE MONTH.

Look for the First Utility District of Hardin County 2024 Water Quality Report here at <https://firstud.nextbillpayonline.com/ccr/>
 This report will not be direct mailed to customers.
 You may request a copy at our office location.

Account #: [REDACTED]

TOTAL DUE NOW	95.92
----------------------	--------------

SAVE THIS PENALTY	PAY THIS AMOUNT AFTER
\$9.59	7/15/2025
	105.51

PAYMENT MUST BE RECEIVED BY THE 15TH TO AVOID LATE CHARGES

TOTAL ON/BEFORE PENALTY DATE	
\$	144.21
PAY NOW - SAVE	\$14.42
TOTAL AFTER PENALTY DATE	
\$	158.63

FIRST UTILITY DISTRICT OF HARDIN COUNTY
 7075 HWY 57
 COUNCE, TN 38326
 (731) 689-4454
 Office Hours - M-F 8-4
 Two ways to pay: www.firstud.com or
 call 1-877-245-9357

1191

ACCOUNT NO. [REDACTED]

PENALTY DATE **8/15/2025**

IF YOUR MAILING ADDRESS HAS CHANGED PLEASE CORRECT

PLEASE RETURN TOP PORTION WITH PAYMENT

Yes! Sign me up for the Pickwick Southside School Roundup!

Route #4

Rate Code #3

Reading Date
7/24/2025

BILLING PERIOD FROM TO
Service From 6/24/2025 TO 7/24/2025

ACCOUNT NO. [REDACTED]

Print Date: 7/25/2025

SERVICE ADDRESS: [REDACTED]

Charges

Water	131.40
Sales Tax	12.81

PRESENT READING

1438000

PREVIOUS READING

1428000

Usage 10,000

*Paid online
\$144.21
08/15/25
CB*

FAILURE TO RECEIVE STATEMENT IN THE MAIL DOES NOT RELEASE YOUR RESPONSIBILITY TO PAY.
 BOARD MEETS FOURTH THURSDAY EACH MONTH 4:30 AT BUSINESS OFFICE.
 SERVICE WILL BE DISCONNECTED IF NOT PAID BY THE 20TH OF THE MONTH.

TOTAL DUE NOW	144.21
----------------------	---------------

SAVE THIS PENALTY	PAY THIS AMOUNT AFTER
\$14.42	8/15/2025
	158.63

Account #: [REDACTED]

PAYMENT MUST BE RECEIVED BY THE 15TH TO AVOID LATE CHARGES

FIRST UTILITY DISTRICT OF HARDIN COUNTY
7075 HWY 57
COUNCE, TN 38326
(731) 689-4454
Office Hours - M-F 8-4
Two ways to pay: www.firstud.com or
call 1-877-245-9357

TOTAL ON/BEFORE PENALTY DATE	
\$	252.86
PAY NOW - SAVE	\$25.29
TOTAL AFTER PENALTY DATE	
\$	278.15

ACCOUNT NO. [REDACTED]

PENALTY DATE **9/15/2025**

IF YOUR MAILING ADDRESS HAS CHANGED PLEASE CORRECT

PLEASE RETURN TOP PORTION WITH PAYMENT

Yes! Sign me up for the Pickwick Southside School Roundup!

Route #4	BILLING PERIOD	FROM	TO	ACCOUNT NO.
Rate Code #3	Service From 7/24/2025 TO 8/21/2025			[REDACTED]
Reading Date	Print Date: 8/26/2025			
8/21/2025	SERVICE ADDRESS: [REDACTED]			
PRESENT READING	Water			Charges
1457000	Sales Tax			230.40
PREVIOUS READING				22.46
1438000				

Usage 19,000

*Paid online
\$252.86
9/11/25
CB*

FAILURE TO RECEIVE STATEMENT IN THE MAIL DOES NOT RELEASE YOUR RESPONSIBILITY TO PAY.

BOARD MEETS FOURTH THURSDAY EACH MONTH 4:30 AT BUSINESS OFFICE.

SERVICE WILL BE DISCONNECTED IF NOT PAID BY THE 20TH OF THE MONTH.

PAY ONLINE AT www.firstud.com

TOTAL DUE NOW	252.86
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SAVE THIS PENALTY	PAY THIS AMOUNT AFTER
\$25.29	9/15/2025
	278.15

Account #: [REDACTED]

PAYMENT MUST BE RECEIVED BY THE 15TH TO AVOID LATE CHARGES

TOTAL ON/BEFORE PENALTY DATE
\$ 240.79
PAY NOW - SAVE \$24.08
TOTAL AFTER PENALTY DATE
\$ 264.87

FIRST UTILITY DISTRICT OF HARDIN COUNTY 1184
 7075 HWY 57
 COUNCE, TN 38326
 (731) 689-4454
 Office Hours - M-F 8-4
 Two ways to pay: www.firstud.com or
 call 1-877-245-9357

ACCOUNT NO. [REDACTED]

PENALTY DATE **10/15/2025**

IF YOUR MAILING ADDRESS HAS CHANGED PLEASE CORRECT
PLEASE RETURN TOP PORTION WITH PAYMENT

Yes! Sign me up for the Pickwick Southside School Roundup!

Route #4
Rate Code #3
Reading Date 9/23/2025
PRESENT READING
1475000
PREVIOUS READING
1457000

BILLING PERIOD	FROM	TO	ACCOUNT NO.
Service From	8/21/2025	TO 9/23/2025	[REDACTED]
Print Date: 9/25/2025			
SERVICE ADDRESS: [REDACTED]			

Usage 18,000

*Paid online
 \$240.79
 10/10/25 CIB*

Charges	
Water	219.40
Sales Tax	21.39

FAILURE TO RECEIVE STATEMENT IN THE MAIL DOES NOT RELEASE YOUR RESPONSIBILITY TO PAY.
 BOARD MEETS FOURTH THURSDAY EACH MONTH 4:30 AT BUSINESS OFFICE.
 SERVICE WILL BE DISCONNECTED IF NOT PAID BY THE 20TH OF THE MONTH.

PAY ONLINE AT www.firstud.com

Account #: [REDACTED]

TOTAL DUE NOW	240.79
SAVE THIS PENALTY	PAY THIS AMOUNT AFTER
\$24.08	10/15/2025 264.87

PAYMENT MUST BE RECEIVED BY THE 15TH TO AVOID LATE CHARGES

TOTAL ON/BEFORE PENALTY DATE	
\$	240.79
PAY NOW - SAVE	\$24.08
TOTAL AFTER PENALTY DATE	
\$	264.87

FIRST UTILITY DISTRICT OF HARDIN COUNTY
 7075 HWY 57
 COUNCE, TN 38326
 (731) 689-4454
 Office Hours - M-F 8-4
 Two ways to pay: www.firstud.com or
 call 1-877-245-9357

1175

ACCOUNT NO. [REDACTED]

PENALTY DATE 11/15/2025

IF YOUR MAILING ADDRESS HAS CHANGED PLEASE CORRECT

PLEASE RETURN TOP PORTION WITH PAYMENT

Yes! Sign me up for the Pickwick Southside School Roundup!

Route #4	BILLING PERIOD	FROM	TO	ACCOUNT NO.
Rate Code #3	Service From 9/23/2025 TO 10/22/2025			[REDACTED]
Reading Date	Print Date: 10/27/2025			
10/22/2025	SERVICE ADDRESS:			
	[REDACTED]			
				Charges
PRESENT READING		Water		219.40
1493000		Sales Tax		21.39
PREVIOUS READING				
1475000				

Usage 18,000

*Paid online
 \$240.79
 11/13/25 CB*

FAILURE TO RECEIVE STATEMENT IN THE MAIL DOES NOT RELEASE YOUR RESPONSIBILITY TO PAY.
 BOARD MEETS FOURTH THURSDAY EACH MONTH 4:30 AT BUSINESS OFFICE.
 SERVICE WILL BE DISCONNECTED IF NOT PAID BY THE 20TH OF THE MONTH.

HAPPY THANKSGIVING!
 OFFICE CLOSINGS NOV. 11, 27 & 28
 PAY ONLINE AT WWW.FIRSTUD.COM

Account #: [REDACTED]

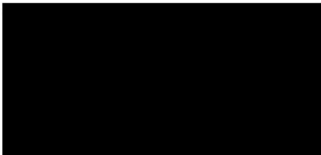
TOTAL DUE NOW	240.79
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SAVE THIS PENALTY	PAY THIS AMOUNT AFTER
\$24.08	11/15/2025
	264.87

PAYMENT MUST BE RECEIVED BY THE 15TH TO AVOID LATE CHARGES

TOTAL ON/BEFORE PENALTY DATE	
\$	290.43
PAY NOW - SAVE	\$29.04
TOTAL AFTER PENALTY DATE	
\$	319.47

FIRST UTILITY DISTRICT OF HARDIN COUNTY
 7075 HWY 57
 COUNCE, TN 38326
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 Office Hours - M-F 8-4
 Two ways to pay: www.firstud.com or
 call 1-877-245-9357



ACCOUNT NO. [REDACTED]

PENALTY DATE **12/15/2025**

IF YOUR MAILING ADDRESS HAS CHANGED PLEASE CORRECT
PLEASE RETURN TOP PORTION WITH PAYMENT

Yes! Sign me up for the Pickwick Southside School Roundup!

Route #4	BILLING PERIOD	FROM	TO	ACCOUNT NO.
Rate Code #3	Service From 10/22/2025 TO 11/20/2025			[REDACTED]
Reading Date 11/20/2025	Print Date: 11/20/2025			
SERVICE ADDRESS: [REDACTED]				

		Charges
PRESENT READING	Water	164.40
1506000	Cross connection testing charge	110.00
PREVIOUS READING	Sales Tax	16.03
1493000		

Usage 13,000

Paid online
Includes Backflow checking fee \$110
\$290.43
12/10/25
CB

FAILURE TO RECEIVE STATEMENT IN THE MAIL DOES NOT RELEASE YOUR RESPONSIBILITY TO PAY.
 BOARD MEETS FOURTH THURSDAY EACH MONTH 4:30 AT BUSINESS OFFICE.
 SERVICE WILL BE DISCONNECTED IF NOT PAID BY THE 20TH OF THE MONTH.

MERRY CHRISTMAS AND HAPPY NEW YEAR
 OFFICE CLOSINGS DEC 24, 25 & 31 JAN 1
 PAY ONLINE AT WWW.FIRSTUD.COM

Account #: [REDACTED]

TOTAL DUE NOW	290.43
----------------------	---------------

SAVE THIS PENALTY	PAY THIS AMOUNT AFTER
\$29.04	12/15/2025 319.47

PAYMENT MUST BE RECEIVED BY THE 15TH TO AVOID LATE CHARGES

FIRST UTILITY DISTRICT OF HARDIN COUNTY
7075 HWY 57
COUNCE, TN 38326
(731) 689-4454
Office Hours - M-F 8-4
Two ways to pay: www.firstud.com or
call 1-877-245-9357

TOTAL DN/BEFORE PENALTY DATE	
\$	168.36
PAY NOW - SAVE	\$16.84
TOTAL AFTER PENALTY DATE	
\$	185.20



ACCOUNT NO. [REDACTED]

PENALTY DATE **1/15/2026**

IF YOUR MAILING ADDRESS HAS CHANGED PLEASE CORRECT

PLEASE RETURN TOP PORTION WITH PAYMENT

Yes! Sign me up for the Pickwick Southside School Roundup!

Route #4
Rate Code #3
Reading Date 12/17/2025
PRESENT READING
1518000
PREVIOUS READING
1506000

BILLING PERIOD	FROM	TO	ACCOUNT NO.
	Service From 11/20/2025	TO 12/17/2025	[REDACTED]
Print Date: 12/22/2025			
SERVICE ADDRESS:			
[REDACTED]			

	Charges
--	----------------

Water	153.40
Sales Tax	14.96

Usage 12,000

*Paid online
\$168.36
01/15/26
CB*

FAILURE TO RECEIVE STATEMENT IN THE MAIL DOES NOT RELEASE YOUR RESPONSIBILITY TO PAY.
BOARD MEETS FOURTH THURSDAY EACH MONTH 4:30 AT BUSINESS OFFICE.
SERVICE WILL BE DISCONNECTED IF NOT PAID BY THE 20TH OF THE MONTH.

PAY ONLINE AT WWW.FIRSTUD.COM

TOTAL DUE NOW	168.36
----------------------	---------------

SAVE THIS PENALTY	PAY THIS AMOUNT AFTER
\$16.84	1/15/2026 185.20

Account #: [REDACTED]

PAYMENT MUST BE RECEIVED BY THE 15TH TO AVOID LATE CHARGES

TOTAL ON/BEFORE PENALTY DATE	
\$	144.21
PAY NOW - SAVE	\$14.42
TOTAL AFTER PENALTY DATE	
\$	158.63

FIRST UTILITY DISTRICT OF HARDIN COUNTY
 7075 HWY 57
 COUNCE, TN 38326
 (731) 689-4454
 Office Hours - M-F 8-4
 Two ways to pay: www.firstud.com or
 call 1-877-245-9357

ACCOUNT NO. [REDACTED]
 PENALTY DATE **2/15/2026**

IF YOUR MAILING ADDRESS HAS CHANGED PLEASE CORRECT

PLEASE RETURN TOP PORTION WITH PAYMENT

Yes! Sign me up for the Pickwick Southside School Roundup!

Route #4	BILLING PERIOD	FROM	TO	ACCOUNT NO.
Rate Code #3	Service From 12/17/2025 TO 1/20/2026			[REDACTED]
Reading Date 1/20/2026	Print Date: 1/23/2026			
SERVICE ADDRESS: [REDACTED]				
				Charges
PRESENT READING	Water			131.40
1528000	Sales Tax			12.81
PREVIOUS READING				
1518000				

Usage 10,000

*Paid online
 \$144.21
 2/12/26
 CB*

FAILURE TO RECEIVE STATEMENT IN THE MAIL DOES NOT RELEASE YOUR RESPONSIBILITY TO PAY.
 BOARD MEETS FOURTH THURSDAY EACH MONTH 4:30 AT BUSINESS OFFICE.
 SERVICE WILL BE DISCONNECTED IF NOT PAID BY THE 20TH OF THE MONTH.

PAY ONLINE AT WWW.FIRSTUD.COM

TOTAL DUE NOW	144.21
----------------------	---------------

SAVE THIS PENALTY	PAY THIS AMOUNT AFTER
\$14.42	2/15/2026
	158.63

Account #: [REDACTED]

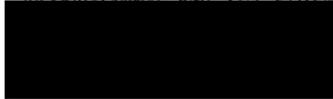
PAYMENT MUST BE RECEIVED BY THE 15TH TO AVOID LATE CHARGES

FIRST UTILITY DISTRICT OF HARDIN COUNTY
 7075 HWY 57
 COUNCE, TN 38326

TOTAL DUE NOW	\$132.14
SAVE THIS PENALTY	



1oz - #10 - 006800 - 2080 - 3211 - F1 P3218 - 00064



NOTES

FAILURE TO RECEIVE STATEMENT IN THE MAIL DOES NOT
 RELEASE YOUR RESPONSIBILITY TO PAY.
 BOARD MEETS FOURTH THURSDAY EACH MONTH 4:30
 AT BUSINESS OFFICE.
 SERVICE WILL BE DISCONNECTED IF NOT PAID BY THE
 20TH OF THE MONTH.

1oz - #10 - 006800
 2080 - 3211 - F1 P3218

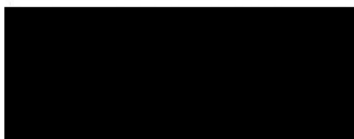
	PRINT DATE: _____	ACCOUNT NO: _____
		CUSTOMER: _____
	SERVICE ADDRESS: _____	CHARGES
	Water	\$120.40
PRESENT READING	<i>Paid online</i> <i>\$132.14</i> <i>on 03/11/26</i> <i>CB</i>	
1537000		
PREVIOUS READING		
1528000		
USAGE		
9000		

PAYMENT MUST BE RECEIVED BY THE 15TH TO AVOID LATE CHARGES.

IF YOUR MAILING ADDRESS HAS CHANGED, PLEASE CORRECT
PLEASE RETURN THE BOTTOM PORTION WITH PAYMENT

Office Hours: M-F 8-4
 Two ways to pay: www.firstud.com or
 call 1-877-245-9357

INVOICE TO



ACCOUNT NO: **2396**
 PENALTY DATE: **AFTER THE 15TH**

TOTAL ON/BEFORE PENALTY DATE
PAY NOW - SAVE
TOTAL AFTER PENALTY DATE

FIRST UTILITY DISTRICT OF HARDIN COUNTY
 7075 HWY 57
 COUNCE, TN 38326
 (731) 689-4454

Yes! Sign me up for the Pickwick Southside School Roundup!

First Utility District of Hardin County
7075 Highway 57
Counce, TN 38326-3426

Paid online
04/09/26
\$277.01
CB

Total Due \$277.01
Account Number [REDACTED]
Save This Penalty \$26.38
After the 15th \$303.39

NOTES
FAILURE TO RECEIVE STATEMENT IN THE MAIL DOES NOT RELEASE YOUR RESPONSIBILITY TO PAY.

BOARD MEETS FOURTH THURSDAY EACH MONTH 4:30PM AT BUSINESS OFFICE.

SERVICE WILL BE DISCONNECTED IF NOT PAID BY THE 20TH OF THE MONTH.

1oz - #10 - Q14022 - 5551 - 8257 - F3 P8 - 00064



1oz - #10 - Q14022
5551 - 8257 - F3 P8

SERVICE ADDRESS: [REDACTED]

Read Date	Charge Summary	
3/25/2026	Water	\$252.40
Present Reading	Sales Tax	\$24.61
1558000	School Round Up	\$0.00
Previous Reading	Adjustment Charges	\$-13.21
1537000	Previous Balance	\$145.35
Usage	Payments	\$132.14
21000		

PAYMENTS MUST BE RECEIVED BY THE 15TH TO AVOID LATE CHARGES



Two Methods to Pay:

Online www.firstud.com
Call (877) 245-9357

Office Hours:

Monday – Friday (8:00am – 4:00pm)
(731) 689-4454

PLEASE RETURN THE BOTTOM PORTION WITH YOUR PAYMENT

If Your Mailing Address Has Changed, Please Correct



ACCOUNT NUMBER: [REDACTED]

PENALTY DATE: AFTER THE 15TH

Total On / Before Penalty Date
\$277.01

Total After Penalty Date
\$303.39

PAY NOW & SAVE
\$26.38

FIRST UTILITY DISTRICT OF HARDIN COUNTY
7075 HIGHWAY 57
COUNCE, TN 38326-3426

First Utility District of Hardin County Account No. [REDACTED]

Meter Reading Date	Present Reading	Previous Reading	Usage	Charges
9/25/2023	1129000	1112000	17000	\$ 216.65
10/24/2023	1145000	1129000	16000	\$ 204.57
11/20/2023	1160000	1145000	15000	\$ 192.50
12/20/2023	1173000	1160000	13000	\$ 168.36
1/19/2024	1183000	1173000	10000	\$ 132.14
2/23/2024	1199000	1183000	16000	\$ 204.57
3/21/2024	1220000	1199000	21000	\$ 264.94
4/24/2024	1239000	1220000	19000	\$ 240.79
5/23/2024	1251000	1239000	12000	\$ 156.28
6/24/2024	1263000	1251000	12000	\$ 156.28
7/23/2024	1281000	1263000	18000	\$ 228.72
8/23/2024	1298000	1281000	17000	\$ 216.65
9/24/2024	1316000	1298000	18000	\$ 228.72
10/23/2024	1324000	1316000	8000	\$ 107.99
11/20/2024	1337000	1324000	13000	\$ 168.36
12/19/2024	1351000	1337000	14000	\$ 290.43
1/22/2025	1375000	1351000	24000	\$ 301.15
2/19/2025	1380000	1375000	5000	\$ 71.78
3/20/2025	1398000	1380000	18000	\$ 228.72
4/22/2025	1413000	1398000	15000	\$ 204.57
5/28/2025	1422000	1413000	9000	\$ 132.14
6/24/2025	1428000	1422000	6000	\$ 95.92
7/24/2025	1438000	1428000	10000	\$ 144.21
8/21/2025	1457000	1438000	19000	\$ 252.86
9/24/2025	1475000	1457000	18000	\$ 240.79
10/22/2025	1493000	1475000	18000	\$ 240.79
11/20/2025	1506000	1493000	13000	\$ 290.43
12/17/2025	1518000	1506000	12000	\$ 168.36
1/20/2026	1528000	1518000	10000	\$ 144.21
2/20/2026	1537000	1528000	9000	\$ 132.14
3/25/2026	1558000	1537000	21000	\$ 277.01

Usage Comparison Work Sheet

New Usage Classification		Month	Year 2023 Usage Gallons per Month	Year 2024 Usage Gallons per Month	Year 2025 Usage Gallons per Month	Year 2026 Usage Gallons per Month
Classified as 8-ERU Commercial. 1-ERU = 300 GPD = 9000 GPM. 8-ERUs = 24000 GPD = 72000 GPM	Phase 2 Flat Rate charges: $\$163.92 \times 8\text{-ERU} = \1311.36 for 72000 GPM	Jan	-	16000	5000	9000
		Feb	-	21000	18000	21000
		Mar	-	19000	15000	
		Apr	-	12000	9000	
		May	-	12000	6000	
		Jun	11000	18000	10000	
		Jul	18000	17000	19000	
		Aug	17000	18000	18000	
		Sep	16000	8000	18000	
		Oct	15000	13000	13000	
		Nov	13000	14000	12000	
		Dec	10000	24000	10000	
Average	72000 GPM	Average	14286	16000	12750	15000
Maximum	72000 GPM	Maximum	18000	24000	19000	21000

This is ~5 times higher than what actually we are putting into sewer system.

WE STRONGLY DISAGREE AND OBJECT THE NEW CLASSIFICATION OF OUR BUSINESS BILLING.