

From: [REDACTED]
To: support@limestonewateruoc.com; [TPUC DocketRoom](#)
Subject: [EXTERNAL] Public Comment – Phase II Rate Increase (Docket 24-00044)
Date: Wednesday, March 25, 2026 1:59:15 PM

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To Whom It May Concern,

I am a property owner in [REDACTED] and am writing regarding Phase II of the Limestone Water rate increase in Docket 24-00044.

I understand the importance of maintaining safe and reliable water and wastewater service, and I recognize that utilities must invest in infrastructure. However, the scale and pace of the increases being imposed on existing customers in [REDACTED] are deeply concerning.

Our rates increased by approximately 200% in 2024, and now, on the heels of that significant increase, customers are facing another increase as Phase II moves forward. This creates severe rate shock and a significant financial burden in a very short period of time.

In addition, many property owners had already made substantial private investments prior to Limestone's involvement. In my case, I incurred \$21,097 in infrastructure-related costs in 2023 at my property on [REDACTED], along with lost rental income during that time. These were necessary expenditures to make the property functional and habitable.

As a result, homeowners like me are effectively paying twice — first through major private investments, and then again through rapid utility rate increases tied to broader system acquisition and upgrade costs.

I respectfully ask the Commission to closely examine whether this Phase II increase is fair and reasonable for Lakeside Estates customers and whether these customers are being asked to bear costs that are disproportionate to the burden already incurred.

Specifically, I ask the Commission to consider:

- Slowing or moderating the Phase II increase to reduce rate shock
- Providing greater transparency into costs attributable to Lakeside Estates
- Evaluating whether existing customers are subsidizing system-wide investments
- Ensuring future increases are tied to clear cost justification, affordability, and fairness

Homeowners need confidence that these rates are based on clear, verifiable costs and that they are not being asked to absorb repeated increases without clear visibility into how those

costs are being allocated to existing customers.

Thank you for your time and consideration.

Sincerely,
Sara Cisler

