

**From:** [noreply@formstack.com](mailto:noreply@formstack.com)  
**To:** [TPUC DocketRoom](#)  
**Subject:** TPUC Online Public Comment Form  
**Date:** Tuesday, February 18, 2025 8:58:15 PM

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## Formstack Submission For: **TPUC Online Public Comment Form**

Submitted at 02/18/25 8:58 PM

**First Name:** Mark

**Last Name:** Ott

**Organization:**

**Title:**

**Address:**

**Phone Number:**

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**Commission Docket Number:** 24-00044

**Comment/Message:**

Limestone knew the poor state of the Cartwright Creek facility when they purchased it and promised improvements. Yet, this 106% rate hike has been very poorly communicated, with little clarity on how funds will be used. I believe our community can benefit from their professionalism and economies of scale. But

customers deserve transparency and fair, gradual increases—not sudden, excessive hikes. Responsible upgrades take planning, not shocking bills.

**Document Title:**

**Brief Description of Document:**

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