

Terra N. Allen

From: Karen H. Stachowski
Sent: Tuesday, February 18, 2025 9:04 AM
To: Terra N. Allen
Cc: Shilina B. Brown
Subject: FW: Limestone Water Utility Price Increase

Terra - can you file this email in the TPUC Docket.

Karen H. Stachowski | Deputy Attorney General Consumer Advocate Division Office of Tennessee Attorney General

[REDACTED]

Our Mission – We are the State’s law office serving Tennessee with principled, independent, and excellent counsel.

-----Original Message-----

From: Sarah Williams <sarah.devore.williams@gmail.com>

Sent: Monday, February 17, 2025 10:51 PM

To: Karen H. Stachowski [REDACTED]; Shilina B. Brown [REDACTED]

Subject: Limestone Water Utility Price Increase

Deputy Attorney General Stachowski & Assistant Attorney General Brown:

My family and I reside in the River Rest subdivision of [REDACTED] I would like to make you aware of the situation ongoing with Limestone Water Utility for the Cartwright Creek sewer facility located in our subdivision. It is my understanding that not only does this facility manage our subdivision, but other neighborhoods, the Grassland business district and our two schools (GES & GMS). We received a vague letter last Monday, 2/10, from Limestone that our sewer rate would be increasing. This letter listed a zoom meeting to attend on 2/11 for more details; and also a TCUP meeting on 2/18 to submit comments. There was no mention of what our increased rate would be or what a “TCUP” meeting even was.

After some diligent research by a few neighbors, it became clear that Limestone is planning to raise our rate over 100% to “acquire, upgrade, and invest in infrastructure critical to the health and well-being of communities across the state.”

However, [REDACTED] the road our clubhouse, community pool and playgrounds are located on, is severely damaged from their access. In January of this year, there was sewage overflow on our community soccer field and trails. Just this weekend, after the heavy rain, there has been another sewage overflow in the same area.

I understand increases in rates can happen. But if there have been “upgrades,” why is our road so heavily damaged and why is there sewage overflow? How has this affected Cartwright Creek and the Harpeth River?

Please contact the TPUC during their conference tomorrow, 2/18 at 10am, and urge them to deny this request, or at least issue an extension so that Tennesseans who will be affected by this have sufficient notice for comment or review. There has been a lack of accountability for repairs and upgrades and there has been environmental damage from mismanagement of the facility at Grassland. I ask for your voice to advocate for the protection of our community from racketeering, price gouging and destruction of habitat.

Thank you for reading & for your support,

Sarah & Joey Williams

[REDACTED]

[REDACTED]