From: noreply@formstack.com TPUC DocketRoom To: Subject: TPUC Online Public Comment Form Date: Thursday, February 13, 2025 1:19:55 PM ? Formstack Submission For: TPUC Online Public **Comment Form** Submitted at 02/13/25 1:19 PM First Name: April Last Name: Moseley **Organization:** Title: **Address:** Phone Number: **Alternate Phone** Number: **Email Address:** Commission 24-00044 **Docket Number:** This increase has been confusing & frustrating. It was filed 7 mos ago & we are only now learning, the information is hard to find & is not transparent for how much the increase actually

is, and best we have understood by our own

gathering - not what was disclosed to us - is that the rates will be nearly doubling for our area.

Comment/Message:

We understood the increases would be nominal. This is not acceptable and we would like to ask you to not only make it right but also be transparent as a company should be.

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