

24-00044

Tennessee Public Utility Commission

Email Letter

Re: Docket No 24-00044

Limestone Water Utilities Operating Company, LLC rate increase request

Dear Commissioners,

I was unable to attend the public hearing on January 30, 2025, but I understand it was well attended. I wanted to share my thoughts about this rate increase being requested by Limestone Water Utilities Operating Company, LLC (herein after referred to as Limestone).

Since January of 2011 my husband and I have a residence on the north side of the Dam off [REDACTED]. Prior to that we resided on the other side of the lake. We are **opposed** to this astronomical rate increase. Their request is an increase of more than 336% of the current rate which is outrageous.

I have read statements and letters trying to justify this increase but that is only from Limestone, not from the customers that will be impacted by this increase. The customers are rightfully opposed to this increase, and I would like to address some of Limestone's reasoning for the increase:

- 1) If there are in fact some infrastructure issues, then Limestone did not do sufficient due diligence before the purchase. That is on them not the consumers. Since they operate in multiple states, they should have been able to determine what would be needed in the future and set those funds aside.
- 2) Limestone should not be experiencing or anticipating a rate increase as they purchase their water for this area from Savannah, TN water which I understand is not increasing their rate.

With Limestone's request did they provide historical financials and projections to the Commission that would support this absurd increase? I believe a hard examination of their books would reveal that Limestone has the resources to be a better provider without an increase to the consumers.

Lastly, I would like the Commission to know that I do not drink the water without it being filtered. I do not feel the water is safe as we are constantly under boil water advisories. Please do not reward poor service with a rate increase in any amount.

Cynthia B. Childress

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[REDACTED]
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