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To: [Contact TPUC](#)
Subject: [EXTERNAL] Fw: Docket NO 24-00044
Date: Wednesday, February 5, 2025 4:22:35 PM

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From: Lenny Benton [REDACTED]
Sent: Wednesday, February 5, 2025 6:07 AM
To: tpuc@tn.gov <tpuc@tn.gov>
Subject: Fw: Docket NO 24-00044

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From: "Lenny and Sue Benton" [REDACTED]
To: "tpuc@tn.gov" <tpuc@tn.gov>
Sent: Thu, Jan 23, 2025 at 11:58 AM
Subject: Docket NO 24-00044

I have been a long-time resident in the Northshore development and our current water and sewer service is supplied by Limestone Water LLC. They have applied for a rate increase for your consideration and approval. As I understand their request, they are asking for a rate increase of some 220%. I as well as my fellow neighbors consider this level of increase to be excessive. I must admit that compared to the previous owner this company has been much more responsive to our needs and has updated much of the sewer handling system and regularly checks the system.

There are two other community water/sewer systems in the county, and they charge their customer base a fee within a few dollars of the current Limestone rate. Thus, such an increase would be in no way comparable. I agree with Limestone, however, that this system was historically poorly maintained and required significant updating. Understandably, new equipment and the associated labor to install and replace it is more expensive today. A rate increase would be reasonable to expect but one this large is not.

Lenny Benton