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October 16, 2023

Chairman Herbert Hilliard
c/o Ectory Lawless
Tennessee Public Utility Commission
502 Deaderick Street, Suite 4
Nashville, TN 37243

Electronically Filed in TPUC Docket
Room on October 16, 2023 at 3:58 p.m.

RE: *Application of Cincinnati Bell Extended Territories LLC d/b/a altafiber connected services for a Certificate to Provide Operator Services and/or Resell Telecommunication Services in Tennessee*

Dear Chairman Hilliard,

Please file the enclosed Application for a Certificate to Provide Operator Services and/or Resell Telecommunication Services in Tennessee. Please note: I am including a **redacted public version** and a **confidential version** of the application.

As required, an original and four copies of this filing has been sent via US Mail. Please contact me if you have any questions concerning this filing or require additional information.

Sincerely,

FARRIS BOBANGO PLC



By: Charles B. Welch, Jr.

Cc: Mary E. Talbott

**APPLICATION FOR CERTIFICATE
TO PROVIDE OPERATOR SERVICES AND/OR
RESELL
TELECOMMUNICATION SERVICES IN TENNESSEE
SECTION A**

Application is hereby made for a certificate of authority pursuant to TPUC Rule 1220-4-2-.57 to provide telecommunications services in the State of Tennessee.

Part I: General Information

A. Name of Applicant **Cincinnati Bell Extended Territories LLC**
d/b/a altafiber connected services

(Legal Name of different from above) _____

Address **221 E. 4th Street**

City **Cincinnati** State **OH** Zip Code **45202**

Tenn. Secretary of State Certificate of Authority ID **001389040**

Federal Taxpayer ID Number **20-1930460**

Any trade name(s), assumed name(s) or fictitious name(s) used by applicant:

altafiber connected services

If applicant has affiliate(s) engaged in providing telecommunications services, provide the above requested information for each affiliate(s), as well as for the applicant.

Address _____

City _____ State _____ Zip Code _____

Please see Exhibits A and B.

*****IMPORTANT INFORMATION*****

If applicant has affiliate(s) or parent company, or constituency corporations, engaged in providing telecommunications services, or operating under any trade name, assumed name or fictitious name used by the above, provide the above requested information on all parts of this application as well as for the applicant. Provide this information on a separate attachment, if necessary.

THIS SECTION FOR TRA USE ONLY

Docket Number _____

Company ID Number _____

Date Approved _____

Evaluator _____

- B. Describe other businesses or business transactions, if any, at the same location as the principal business address:

The Applicant's parent company is Cincinnati Bell Telephone Company LLC ("CBT") is an incumbent local exchange carrier operating in Ohio, Kentucky and Indiana. CBT is a direct wholly owned subsidiary of Cincinnati Bell Inc., an Ohio corporation. Both are located at 221 E. 4th Street, Cincinnati, Ohio 45202.

- C. Provide the name, business address and a chronological summary of the employment history and business experience over the preceding eight years of:

- (a) The proprietor, if the applicant is an individual;
- (b) Every member, if the applicant is a partnership;
- (c) Each Executive Officer, Director and each Key Stockholder if the applicant is a joint stock association or a corporation. (Note: If the applicant is a publicly traded corporation or a subsidiary of such a corporation it does not need to provide this information.)
- (d) Any person in a position to exercise control over or direction of, the business of the applicant, regardless of the form of organization of the applicant.

Information to be included:

NAME TITLE

BUSINESS ADDRESS PHONE NO.

EMPLOYMENT HISTORY (with details of duties/responsibilities for each position held)

Provide the above requested information on separate attachments.

Please see Exhibit C.

- D. Has the applicant or any of its parent companies, subsidiaries, affiliates, owners, partners, LLC members, directors, officers, five percent (5%) more shareholders or beneficiaries (of a trust) been associated with a business whose authority to transact business was denied, revoked or suspended by a state or federal regulatory or law enforcement entity?

☐ Yes ☒ No If yes, please explain fully.

- E. Has the Tennessee Public Utility Commission, or any other agency of the State of Tennessee, any federal agency or any agency of any other state ever initiated a regulatory action or order against the applicant or any of its parent companies, subsidiaries, affiliates, owners, partners, LLC members, directors, officers, five percent (5%) more shareholders or beneficiaries (of a trust)?

☐ Yes ☒ No If yes, please explain fully.

- (1) Has the applicant or any of its parent companies, subsidiaries, affiliates, owners, partners, LLC members, directors, officers, five percent (5%) more shareholders or beneficiaries (of a trust), been enjoined or restrained by order by any court or state or federal regulatory or law enforcement entity from engaging in any conduct or practice related to the telecommunications business?

☐ Yes ☒ No If yes, please explain fully.

- F. Has the applicant or any of its parent companies, subsidiaries, affiliates, owners, partners, LLC members, directors, officers, five percent (5%) more shareholders or beneficiaries (of a trust) been associated with a business who has ceased providing telecommunications services in any state?

☐ Yes ☒ No If yes, please explain fully and describe circumstances. (Use additional pages if necessary)

- G. Has the applicant or any of its parent companies, subsidiaries, affiliates, owners, partners, L.L.C. members, directors, officers, five percent (5%) or more shareholders or beneficiaries (of a trust) been convicted of any crime or crimes, or charged in court with any fraudulent or dishonest acts in any transaction of any kind, or confined in any penal institution? If so, list such persons, give details, state results and final outcome. (Use additional pages if necessary)

No.

- (1) Has the applicant or any of its parent companies, subsidiaries, affiliates, owners, partners, L.L.C. members, directors, officers, five percent (5%) or more shareholders or beneficiaries (of a trust) been indicted, convicted, pled guilty or pled nolo contendere to a felony in Tennessee or elsewhere?

☐ Yes ☒ No If yes, please explain fully.

- H. Name and telephone number of contact person to respond to Commission inquiries regarding company operations Monday through Friday.

Name: Kevin Mann

Phone Number: 859-757-5116 Fax Number: 513-397-7395

E-Mail Address: kevin.mann@altafiber.com

- (1) Name and telephone number of contact person authorized to respond to Commission inquiries regarding this filing Monday through Friday.

Name: Sharon R. Warren, Consultant

Phone Number: 407-740-3005 Fax Number: 407-740-0613

E-Mail Address: swarren@inteserra.com

- I. List a toll-free telephone number and mailing address that consumers can call or write to report service problems and/or request refunds or adjustments.

Phone Number : 888-246-2355

Alternate Phone Number: 513-608-7141

Address 221 E. 4th Street

City Cincinnati State Ohio Zip Code 45202

- J. Provide the name and address of the registered agent for service of process:

Name: Corporation Service Company

Address: 2908 Poston Avenue

City Nashville State TN Zip Code 37203

- K. Identify all authorized agents in the state, if any by name, address, business and home phone numbers and any other businesses conducted by the agent at the same location: (use additional sheets if necessary)

Not Applicable.

Part II

- A. Check the type of telecommunication services you plan to provide in Tennessee.

- ☒ Resell Interexchange long distance services
☐ Operator Services
☒ Resell local services
☒ Other (describe) Interconnected VoIP and Dedicated Private Line Services

- B. If providing operator services, list company name, address and contact person for all reseller carriers you serve in Tennessee. Provide the above information on Appendix I.

Not applicable.

- C. List the state(s) where the applicant, its parent company, and all affiliates is authorized to operate in at this time. For each such state, describe applicant's current activities along with a history of operations there. (Use additional pages if necessary.)

Please see Exhibit D.

For the above states, list the number and types of complaint(s) filed against applicant, and the complaint(s)' current status. Provide this information on a separate attachment, if necessary.

Please see Exhibit D.

If applicant has affiliate(s) or parent company, or constituency corporations, engaged in providing telecommunications services, or operating under any trade name, assumed name or fictitious name used by the above, provide the above requested information for all as well as for the applicant. Provide this information on a separate attachment, if necessary.

Please see Exhibit D.

- D. List any states that the applicant or any affiliate, parent company, or constituency corporation operating under any trade name, assumed name, or fictitious name, has been denied authority to provide service. (Use additional pages if necessary)

None.

- E. Areas in Tennessee to be served.

The Applicant will be providing service statewide.

- F. What type of customers will the applicant serve?

- a. Business ☒
- b. Residential ☐
- c. Aggregators ☐
(e.g. Hotels, Payphones)
- d. Other (specify) _____

- G. Does the applicant allow a property imposed fee (PIF) to be added to the price of intrastate telephone calls over its network? If yes, specify amount.

No.

- H. Are your prices for intrastate services plus any PIF equal to or less than the dominant carriers' price for similar services? Yes ☒ No ☐

- I. Describe the type of services and price that the applicant will be offering in Tennessee on the Informational Tariff Form found in Appendix II¹.

Please see Exhibit E.

- J. What is the applicant's 10XXX or 800 access code, if applicable?

1010654.

- K. Does the applicant now have or plan to have any telecommunication's facilities (e.g. switches, fiber lines) in Tennessee?

No, the Applicant will provide all services via resale agreements.

- L. Whose facility-based network(s) will the applicant be reselling?

Applicant will resell service from AT&T and other carriers as needed.

- M. Will the applicant be utilizing the local telephone company's billing system or billing customers directly²?

Applicant will bill for its services directly on a recurring monthly basis. Customers will have the choice of receiving paper or electronic bills. Bills will separate telecom charges from other non-telecom services and will provide a Customer Service number for service, billing or repair issues. A sample bill is provided in Exhibit F.

- N. Describe briefly how the applicant plans to market their services in Tennessee?

The Applicant will market its services to business and enterprise customers via its website and direct sales channels.

- O. If independent telemarketers are to be used, list the name, contact person, address phone number and federal taxpayer ID for each company.

Not applicable.

¹ Applicant is required to fill out an Informational Tariff form. Failure to fill out this form will cause the applicant's request to be rejected.

² A copy of a bill is required if the applicant is going to bill the customer directly.

- P. Describe the methods and procedures by which the applicant will use to switch a consumer's preferred interexchange service, and to prevent unauthorized switching of a consumer's interexchange service. Use additional pages if necessary. If you have written procedures or company guidelines, attach copies.

Please see Exhibit G.

- Q. Applicant has the ability and agrees to honor the form of call blocking that the consumer has subscribed to with their local telephone company.

Yes ☒ No ☐

- R. Applicant gives permission to the local telephone company to provide the Commission a periodic sample of the reseller's intrastate toll calls. The purpose of this analysis is to audit the reseller's rates to assure they are at or below the dominant carrier's tariffed rates.

Yes ☒ No ☐

- S. Is the Applicant aware of the requirement to insure that any telephone call made between two points in the same county in Tennessee shall be classified as toll-free and not billed to any customer pursuant to Tennessee Code Annotated § 65-21-114?

Yes ☒ No ☐

- T. Is the Applicant aware of the TAR Code data base maintained by BellSouth, its use to insure compliance with T.C.A. § 65-21-114 and the procedures used to enter telephone numbers in that data base?

Yes ☒ No ☐

- U. How does the Applicant intend to comply with T.C.A. § 65-21-114? In your response, please explain technically, what procedures the Applicant will use to insure it will not bill for any county wide calls in Tennessee. Use additional pages if necessary.

The Applicant will rely on underlying carriers to ensure it will not bill for countywide calls.

Part III: Organization Structure

A. Applicant's organizational structure

- ☐ Corporation
- ☐ Publicly Traded Corporation
- ☐ Subsidiary of a Publicly Traded Corporation
- ☒ Limited Liability Corporation Attach a copy of the articles of organization and operating agreement along with amendments. **Please see Exhibit H.**
- ☐ Other Form of Corporation – privately held

List type _____ (Example S Corporation)

Attach a copy of the charter, bylaws and/or certificate of incorporation.

- ☐ Association Attach a copy of the charter, bylaws and/or certificate of incorporation and Letter of Authorization from Tennessee Secretary of State
- ☐ Joint Stock Association Attach a copy of the charter, bylaws and/or certificate of incorporation, and Letter of Authorization from Tennessee Secretary of State.
- ☐ Trust Attach a copy of the trust agreement and Letter of Authorization from Tennessee Secretary of State.
- ☐ Individual Attach a copy of the Letter of Authorization from Tennessee Secretary of State

SECTION (a)-(g) is to be completed if applicant is a Corporation Association or Trust

- (a) The date and state of formation/incorporation: _____
 - (1) Parent Company, if applicable _____
- (b) Attach a certificate of good standing from the state in which the applicant was incorporated/formed.
 - (1) Attach a copy of Certification of Authority issued by Tennessee Secretary of State showing corporation's authority to engage in business in Tennessee.
- (d) Describe the corporate structure of the applicant, including the identity of any parent or subsidiary of the applicant. Disclose whether any parent or subsidiary is publicly traded on any stock exchange.
- (e) Provide the history of material litigation and criminal convictions of every current of the applicant for the ten-year period prior to the date of this application.
- (f) If applicable, attach a copy of the instrument creating the trust and all amendments thereto:

B. ☐ Proprietorship

☐ Partnership

☐ General Attach a copy of the partnership agreement along with any amendments.

☐ Limited Attach a copy of the certificate of limited partnership and the partnership agreement along with any amendments.

☐ Other (Explain on separate sheet)

All of the above will be required to submit a valid business license.

(a) Identify the place and date of the applicant's qualifications to provide telecommunications services in this state.

(b) List the full name, social security number and address of the owners, if a sole proprietorship, or all partners identifying the percentage of ownership:
ATTACH ADDITIONAL PAGES AS NECESSARY

C. Number of employees: **Approximately 1,560 that jointly work on behalf of altafiber connected services and its parent Cincinnati Bell Telephone Company.**

Employee Identification No. (E.I.N.): 20-1930460

Part IV: Financial Information

A. Address where business records are kept:

Address 221 E. 4th Street

City Cincinnati State Ohio Zip Code 45202

B. Attach a copy of the applicant's most recent unconsolidated and consolidated audited financial statements for the immediately preceding three-year period. Provide in detail the applicant's financial condition, including balance sheet and income statement, or a copy of IRS form 1120 or 1065 filed by your business for the previous year. Attach, if available, a copy of your company's 10K and/or stockholder reports.

(1) Fiscal year end: Month December Day 31

(2) Date of most recent audited, unconsolidated financial statement of Applicant:

The Applicant's financials are included in the 10-K of its indirect parent Cincinnati Bell Inc. The 2020, 2021 and 2022 10-K Annual Report can be found at the following link:
Cincinnati Bell Inc. - Financials - SEC Filings (altafiber.com)

(3) If applicable, name and address of independent certified public accountant:

PricewaterhouseCoopers LLP and Deloitte & Touche LLP

- (4) Period covered by financial statement attached: 12/31/2020; 12/31/2021; 12/31/22.
- C. Does the applicant currently have an internal auditor and/or internal audit program? Yes.
- If so, Name of internal auditor Matthew Faust.
- D. If applicable, provide a history of applicant's material litigation and criminal convictions for the ten-year period prior to the date this application is made. Material litigation is defined as any litigation that, according to generally accepted accounting principles, is deemed significant to a person's financial health and would be required to be referenced in annual audited financial statements, reports to shareholders or similar documents.

None.

Part VI: Rule Compliance Agreement

- A. Attach a copy of a Small and Minority-Owned Telecommunications Business Participation Plan Pursuant to Tennessee Code Annotated § 65-5-212.

Please see Exhibit I.

- B. Have you read and understand the Tennessee Public Utility Commission's (TPUC) Rules and Regulations for Resellers, 1220-4-2 located at the TPUC's website <http://www.state.tn.us/tra> electronic fileroom in its entirety?

☒ Yes ☐ No

- C. Do you understand the penalties for non-compliance, and all associated fees to provide such service?

☒ Yes ☐ No

Mail the completed application and a check for \$50.00 to: Tennessee Public Utility Commission, 502 Deaderick Street, 4th Floor, Nashville, TN 37243. Should you have any questions, call (615) 770-6871.

The Reseller or Operator Service Provider applicant, hereby, affirms the following:

Will comply with the TPUC Reseller Rules and all other applicable Commission Rules and state laws, including T.C.A. Section 65-5-206 located at the TPUC's website <http://www.state.tn.us/tra> electronic fileroom under the External Site of Lexis Law Publishing.

Having been duly sworn, and under the penalties of perjury, I hereby certify that the representations in this RESELLER APPLICATION and all attachments and appendices are true and correct to the best of my knowledge and belief. I further understand that omissions or inaccuracies may result in denial of the APPLICATION and grounds for revocation of Certificate of Authority.

For Individual and Partners:

Signature

PRINTED NAME

Signature

PRINTED NAME

Signature

PRINTED NAME

Signature

PRINTED NAME

For Corporations and Other Organizations

Cincinnati Bell Extended Territories LLC
d/b/a altafiber connected services
(NAME OF CORPORATION)

BY:

Mary E. Talbott
SIGNATURE

Mary E Talbott
PRINTED NAME

Chief Legal Officer
(Title)

ATTEST:

(Title)

On this the 13th day of October, 2023 before me, a Notary Public, Mary E. Talbott known to me to be the person(s) named in, and who executed the foregoing application, being duly sworn according to law, deposes and says that the statements and representations set forth in the above application are true and correct to the best of his/her knowledge and belief.



CHRIS BLANTON
Notary Public
State of Ohio
My Comm. Expires
May 14, 2026

Chris Blanton
Notary Public

seal

Respectfully submitted,

Charles B. Welch, Jr.

Charles B. Welch, Jr.
FARRIS BOBANGO PLC
414 Union Street, Suite 1105
Nashville, Tennessee 37219
Phone: 615-726-1200
Email: cwelch@farris-law.com

CINCINNATI BELL EXTENDED TERRITORIES LLC

d/b/a altafiber connected services

Exhibit A

Affiliates

The Applicant's parent company is Cincinnati Bell Telephone Company LLC is an incumbent local exchange carrier operating in Ohio, Kentucky, and Indiana and is a direct wholly owned subsidiary of Cincinnati Bell Inc., an Ohio corporation. Both are located at 221 E. 4th Street, Cincinnati, Ohio 45202.

The affiliated telecommunications provider currently providing service in Tennessee is the following indirect subsidiary of Cincinnati Bell Inc.:

CBTS Technology Solutions LLC
25 Merchant Street, Cincinnati, Ohio 45246
Tenn. Secretary of State Certificate of Authority ID: 000257600
Federal Taxpayer ID Number: 72-1122018

Other affiliated telecommunications providers not providing service in Tennessee are the following indirect subsidiaries of Cincinnati Bell Inc.:

Hawaiian Telcom, Inc., Hawaiian Telcom Services Company, Inc., and Wavecom Solutions Corporation all located at 1177 Bishop Street, Honolulu, Hawaii 96813.

Exhibit B is Confidential

CINCINNATI BELL EXTENDED TERRITORIES LLC
d/b/a altafiber connected services

Exhibit C

Company Officers
Bios

Corporate Officers and Directors

The following Officers and Directors can be contacted at:

221 E. 4th Street
Cincinnati, Ohio 45202
1-888-246-2355

Officers

Leigh R. Fox, President and Chief Executive Officer
Joshua T. Duckworth, Chief Financial Officer
Christi H. Cornette, Chief Administrative Officer
Ronald S. Beerman, Chief Network Officer
Kevin J. Murray, Chief Information Officer
Mary E. Talbott, Chief Legal Officer
Jason E. Praeter, President, Consumer and Small Business
Gregory M. Wheeler, President, Business Markets
Christopher C. Elma, Vice President, Finance
Angela J. Huber, Vice President and Treasurer
Suzanne E. Maratta, Vice President and Corporate Controller
Anthony W. Schwartz, Vice President and Chief Security Officer
Connie M. Vogt, Corporate Secretary
Theodore W. Heckmann, Director, Regulatory and Government Affairs and Assistant Secretary
Michael R. Murphy, Director, Corporate Tax
Thomas B. Paolucci, Director and Controller
Rachael F. Vorst, Assistant Treasurer

Directors

Kelly Atkinson
Felix Bernshteyn
Leigh R. Fox
Scott Graves
F. Gregory Guerra
Eric Kearney
Anton Moldan
Doug Wiest
Christina Marie Wire

Ronald S. Beerman

Chief Network Officer

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Ron Beerman is Chief Network Officer and is responsible for all aspects of network operations, and all functions that support the network

Ron has been with altafiber for over 20 years, serving in leadership positions within Information Technology, Call Center Operations, Network Operations, Managed Services and Field Operations, and VP of Wireline Network Operations during his career.

Community involvement is also very important to Ron, who serves on the Board of Directors for Camp Joy, and has served as chair for several successful fundraising campaigns at Cincinnati Bell, including the 2016 United Way campaign, which raised over 1.8 Million dollars.

Ron has a Management Information Systems degree from Miami University and an MBA from Xavier University. He currently lives in West Chester, Ohio with his wife and CBTS employee Jenifer, and his two children Grant and Emma. He spends much of his time on the court or field with his children where he loves coaching the multiple youth sports that they are participating in.

Christi H. Cornette

Chief Administrative Officer

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Christi H. Cornette is Chief Administrative Officer of altafiber, and reports directly to Leigh R. Fox, President and Chief Executive Officer of altafiber.

Ms. Cornette is responsible for altafiber's corporate marketing, brand strategy, employee development, human resources, internal and external communications, community involvement, and events and sponsorships. She also oversees the corporate real estate organization.

Ms. Cornette brings more than 30 years of Marketing, Sales, and Technology experience to altafiber. She joined the company in 2001, and has held several executive roles, including Chief Culture Officer and Senior Vice President of Marketing. She is an active mentor for females in the workplace and leads the company's culture and diversity initiative, which includes supporting multiple Employee Resource Groups (ERGs).

Ms. Cornette is active in the community. She serves as President of the Joel Cornette Foundation, which is funding research for the study of athletes and heart disease via The Hearts of Athletes program in partnership with the American Heart Association and Duke University. Ms. Cornette has a bachelor's degree from The Ohio State University.

Joshua T. Duckworth

Chief Financial Officer

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Josh Duckworth is Chief Financial Officer of altafiber. He reports directly to Leigh R. Fox, President and Chief Executive Officer of altafiber. As CFO, Mr. Duckworth is responsible for altafiber's corporate accounting, finance, treasury and tax functions, as well as investor relations, supply chain management and sourcing functions.

Mr. Duckworth joined altafiber in August of 2010 as the Assistant Corporate Controller, and he has also served as the Assistant Treasurer. He most recently served as Vice President of Treasury, Corporate Finance and Investor Relations, where his responsibilities included investor relations, accounting, internal controls and financial reporting.

Prior to joining altafiber, Mr. Duckworth was a Senior Manager at Deloitte & Touche LLP. Mr. Duckworth earned his bachelor's degree from Eastern Kentucky University and is a certified public accountant.

Christopher C. Elma

Vice President, Finance

altafiber

Chris Elma is Vice President, Finance for the Network division of altafiber (formerly Cincinnati Bell). He has overall responsibility for the financial affairs of the segment's operations in Cincinnati & Hawaii. His responsibilities include Financial Planning and Analysis, Data Analytics, Accounting, Sourcing, Supply Chain and Corporate Tax. He has held this position since 2017.

Since joining the company in 1999, Mr. Elma has held various positions in Corporate Tax and Internal Audit, most recently serving six years as Vice President, Treasury and Tax. His previous experience includes tax and accounting positions with Milacron Inc., and in public accounting. He is a certified public accountant in the state of Ohio.

Mr. Elma is a graduate of the University of Cincinnati, receiving his bachelor's degree in accounting.

Leigh R. Fox

President & Chief Executive Officer

altafiber

Leigh R. Fox is the President and Chief Executive Officer of altafiber, a networking and technology company based out of Cincinnati, Ohio. Mr. Fox has been CEO since May 2017. Prior to becoming CEO, Mr. Fox served as COO, CFO, and has held various finance and operations positions since starting with the company in 2001.

Under Mr. Fox's leadership, altafiber manages two distinct businesses: a network unit doing business under the brands altafiber and Hawaiian Telcom, and a technology services unit doing business under the brands CBTS and OnX Canada. With Gross Revenue and EBITDA of approximately \$2.4 billion and \$440 million respectively, the company continues to grow as it invests in fiber network deployment and enterprise business solutions.

In September 2021, the company completed an 18-month take-private transaction with Macquarie Asset Management (MAM). The company has begun an aggressive fiber infrastructure expansion project that will include investing more than \$1 billion into its fiber network to provide Fiber-to-the-Premises ("FTTP") connectivity to 100 percent of all home and business addresses in its Greater Cincinnati and Hawaiian footprints and beyond.

A native of Cincinnati, Mr. Fox holds a bachelor's degree from Miami University and an MBA from the University of Cincinnati. He is the Chair of the Cincinnati USA Regional Chamber (through 2022), is Vice Chair (incoming chair 2022) of the UC Foundation, and a member of the UC Lindner School of Business Executive Cabinet. Mr. Fox is on the boards of American Red Cross Greater Cincinnati, the Anthony Munoz Foundation, Ohio Business Roundtable, and the Queen City Club. He is a member of the board executive committee of ArtsWave and the incoming chair (October 2022) of that organization. Mr. Fox is also a member of the Cincinnati Business Committee.

Mr. Fox was born and raised in Cincinnati, Ohio and has been married to his wife Julia since July of 2000. The couple have four children and reside in Hyde Park.

Theodore W. Heckmann

Director, Regulatory & Government Affairs & Assistant Corporate Secretary

In his role, Mr. Heckmann is responsible for all Federal, State and Local government and regulatory matters for altafiber. Mr. Heckmann reports directly to the Chief Legal Officer for altafiber. Mr. Heckmann has over 42 years of experience in the Telecommunications and Cable TV Industry Sectors. Mr. Heckmann has held various Finance, Accounting, Government and Regulatory positions within altafiber. He assumed his current position on July 1, 2009. Mr. Heckmann graduated from Bowling Green State University in Bowling Green, Ohio, in 1980 with a B.S. in Accounting, he earned an MBA from Xavier University in Cincinnati, Ohio, in 1987 and is a CPA (inactive) in the state of Ohio.

Angela Huber

Vice President and Treasurer

altafiber

Ms. Huber was appointed Vice President and Treasurer in December 2021. She joined altafiber in March 2009 as Treasury Manager and most recently served as the Assistant Treasurer.

Prior to joining altafiber, Ms. Huber held various finance and accounting roles at Chiquita Brands International and The Kroger Company, in both Cincinnati and Atlanta. Ms. Huber earned her bachelor's degree and MBA from the University of Cincinnati, is a certified public accountant, and certified treasury professional.

Suzanne E. Maratta

Vice President & Corporate Controller

altafiber

Suzanne E. Maratta is the Vice President & Corporate Controller for altafiber. She reports directly to Chief Financial Officer Joshua T. Duckworth. Ms. Maratta serves as the Chief Accounting Officer responsible for the financial statements, general ledger, cost accounting, accounting research and management of the corporate accounting department. She most recently served as Assistant Corporate Controller before assuming her current role.

Ms. Maratta joined altafiber in May of 2014 as the Financial Reporting Senior Manager. Prior to joining altafiber, Ms. Maratta was a Manager at PricewaterhouseCoopers. Ms. Maratta holds a bachelor's degree from Ohio University, a master's degree in accountancy from Wright State University, and is a certified public accountant. Ms. Maratta is an active member of the Finance Committee for Women Helping Women.

Michael Murphy

Senior Director – Corporate Tax

altafiber

Michael Murphy is the Senior Director – Corporate Tax for altafiber. He is responsible for all tax matters for the company and its affiliates. Additionally, he supports various aspects of the company's regulatory compliance.

Michael has lead the tax function at altafiber and its affiliates for over 3 years. Prior to joining altafiber, Michael was the Head of Tax for CECO Environmental, a global engineering and fabrication firm providing pollution control solutions in industrial applications. He worked in tax planning at Brown-Forman, a global leader in the beverage alcohol industry for 6 years, and he began his career with the Big Four accounting firm KPMG, where he was a Tax Manager.

Michael is a Certified Public Accountant, licensed in Ohio. He holds a Bachelor's Degree (Finance, Accounting) from Miami University, and a Master's Degree (Accounting) from the University of Cincinnati. He is an officer in the Cincinnati-Columbus Chapter of the Tax Executives Institute, and he lives in Cincinnati, Ohio with his wife Janet and their three children, Jack, Theo, and Zara.

Kevin J. Murray

Chief Information Officer

altafiber

Kevin Murray is Chief Information Officer of altafiber, and reports directly to Leigh R. Fox, President and Chief Executive Officer of altafiber. Mr. Murray is responsible for Information Technology strategy planning, development, and operations for the company. He is also responsible for the company's Enterprise Program Management office.

Mr. Murray joined altafiber in 2001. Prior to his current position, Mr. Murray served as SVP Network Operations and CIO. He has also served in technology leadership roles over teams that supported the organization's network operations, financial systems, and wireless subsidiary. Before joining altafiber, Mr. Murray was a Manager with Accenture.

Mr. Murray holds a bachelor's degree from Miami University. He is a member of the Greater Cincinnati CIO Roundtable, serves on the Advisory Board of the Hearing, Speech & Deaf Center of Greater Cincinnati, and serves on the Corporate Advisory Committee of the Cincinnati Chapter of the BDPA.

Thomas B. Paolucci

Director and Controller

altafiber

In his role, Mr. Paolucci is responsible for the Accounting operations and staff at altafiber. Mr. Paolucci reports directly to the Vice President and Corporate Controller for altafiber. Mr. Paolucci has been with the Company for over 27 years and held various accounting positions in the Wireline, Wireless, and Corporate segments over those years. He is also responsible for financial regulatory compliance with federal and state governments. He assumed his current position on October 29, 2017. Mr. Paolucci graduated from Northern Kentucky University in Highland Heights, KY in 1999 with a B.S. in Accounting.

Jason E. Praeter

President, Consumer & Small Business

altafiber

Jason Praeter is President, Consumer & Small Business of altafiber, and reports directly to Leigh R. Fox, President and Chief Executive Officer of altafiber. Mr. Praeter's responsibilities include overseeing consumer and small business sales in Greater Cincinnati, Dayton, Hawaii, and new markets.

Mr. Praeter joined altafiber in 2007 and focused primarily on selling fiber-to-the-home. Mr. Praeter most recently served as President & General Manager – Network, where he oversaw consumer and small business sales in Greater Cincinnati. Before that, Mr. Praeter served as Vice President of Consumer Sales, where he was responsible for leading the company's market share and revenue growth for Consumer Markets.

Mr. Praeter is active in his community, and is on the Board of Trustees for the Dayton Development Coalition. He also sits on the Board of Trustees and Executive Committee for the Dayton Area Chamber of Commerce.

Anthony W. Schwartz

Vice President and Chief Security Officer

altafiber

Tony Schwartz is a seasoned Security Professional and Software Engineer who has been with altafiber since 2010 where he began as software engineer. Tony joined the Security Organization in 2014 as Security Architect and later as Director Security Architecture and Solutions. Appointed as Chief Security Officer in April 2022, Tony's team is responsible for all aspects of physical and cyber/information security across the company, including governance and security architecture.

Tony earned a Bachelor of Science degree in Computer Science, as well as a degree in Music Performance from Northern Kentucky University. He also holds the Certified Information Systems Security Professional (CISSP) Certification.

Mary E. Talbott

Chief Legal Officer

altafiber

Mary E. Talbott was appointed Chief Legal Officer in March 2023 and is responsible for all legal and regulatory matters pertaining to the company.

Ms. Talbott returns to altafiber, where she served as Corporate Counsel from 2000 to 2006 and Assistant Corporate Secretary from 2005 to 2006. Prior to her current position, she held various other legal roles in both public and private companies, including, Chief Legal Officer at Gravity Diagnostics, SVP, General Counsel and Corporate Secretary at Tennant Company, VP – Legal at Macy's, Inc, and Deputy General Counsel and Corporate Secretary at Scripps Networks Interactive.

Ms. Talbott is active in the community where she currently serves as a Sustaining Trustee with the Cincinnati Ballet, on the Board of the FBI Cincinnati Citizens Academy Alumni Association, and on the Board of Visitors at Salmon P. Chase College of Law. She has also served as a Board Member at the Women's Crisis Center. Ms. Talbott holds a Bachelor's degree from Northern Kentucky University and a Juris Doctor from Salmon P. Chase College of Law. She is a member of the bars of Kentucky, Ohio and Minnesota (inactive).

Connie M. Vogt

Corporate Secretary

altafiber

Ms. Vogt currently serves as the Corporate Secretary and has responsibility for Executive Compensation. She has over 30 years of combined global business and human resources experience for public and privately-held corporations. During her career, Ms. Vogt has had responsibility for corporate governance, global compensation and benefits management and plan design, HRIS implementations, process transformations, recruiting and performance management. Ms. Vogt previously served as the Secretary / Assistant Secretary of the CBI Compensation Committee during the spin-off of Convergys Corporation and was one of the founding members of the MATRIXX Marketing subsidiary. Prior to re-joining Cincinnati Bell in 2010, she served as Vice President of Global Compensation and Benefits and Chief of Staff at Convergys Corporation. She holds a Bachelor of Science degree in Business Administration from the College of Mt. St. Joseph and current certifications for Global Remuneration Professional, Certified Compensation Professional and Certified Benefits Professional from World at Work.

Rachael Vorst

Assistant Treasurer

altafiber

Rachael Vorst is the Assistant Treasurer of altafiber and is responsible for Network Credit and Collections, Corporate Cash Management, Investor Relations and Capital Markets.

Rachael has been with altafiber for over 15 years, supporting Business and Carrier Markets in Finance as well as in leadership positions within Treasury during her career.

Rachael is passionate about community development. She currently serves on the Investment Committee at 3CDC and has been a team leader on multiple occasions for Cincinnati Bell's ArtsWave fundraising campaign.

Rachael has a Bachelor's degree in Economics from the University of Cincinnati and an MBA from Xavier University. She currently lives in Cincinnati, Ohio with her husband and Matt, and her two children Wesley and Carter.

Gregory M. Wheeler

President, Business Markets

altafiber

Greg Wheeler is President, Business Markets of altafiber, and reports directly to Leigh R. Fox, President and Chief Executive Officer of altafiber. Mr. Wheeler's responsibilities include overseeing business practices and sales across all of altafiber's operating territories; business market expansion; and product, customer care, and operations.

Mr. Wheeler most recently served as Senior Vice President of U.S. Sales & Global Programs for CBTS, a subsidiary of altafiber. Mr. Wheeler joined the company in 2002, and has held a number of leadership roles, including Vice President and Principal – Communications, and Senior Vice President of Sales for Small and Medium businesses.

Prior to joining altafiber, Mr. Wheeler held positions at Level 3 Communications in Denver, and CDW in Chicago. Mr. Wheeler is a Xavier University Executive Mentor. He holds a bachelor's degree from Ohio University, and an MBA from Xavier University.

CINCINNATI BELL EXTENDED TERRITORIES LLC

d/b/a altafiber connected services

Exhibit D

List of Authorities by Affiliate

List of Complaints

Entity	State	Docket	Commencement Date	Services Offered
Cincinnati Bell Extended Territories LLC	Indiana	Cause No. 44995	12/6/2017	Local exchange and IXC service
	Ohio	Case 04-1787-TP-ACE	1/1/2005	Local exchange and IXC service
	Kentucky	TFS 2018-00373	7/11/2018	Local exchange and IXC service
	Missouri	CA-2023-0332; XA-2023-0335	4/21/2023	Local exchange and IXC service
	Colorado	Decision No. C23-0365	5/31/2023	Local exchange and IXC service
	Texas	Docket No. 55060	8/8/2023	Local exchange and IXC service
	Illinois	Docket No. 23-0562	9/14/2023	Local exchange and IXC service
	District of Columbia	Case No. TA2023-12 1	9/21/2023	Local exchange service
	Iowa	IUB Company No. 5162	9/26/2023	Local exchange and IXC service
	Michigan	U-21449-0001	9/28/2023	Local exchange and IXC service
Cincinnati Bell Telephone Company LLC	Virginia	PUR-2023-00063	10/3/2023	Local exchange and IXC service
	Alabama	Docket No. 33385	10/6/2023	Local exchange and IXC service
	Kentucky	Utility ID 11300	1873	Local exchange service
	Ohio	Certificate No. 90-5013; utility ID 300325	1873	Local exchange service
Hawaiian Telcom, Inc.	Indiana	Cause No. 25487	1/25/1957	Local exchange service
	Hawaii	Charter of the Kingdom of Hawaii	1883	Local exchange service
Hawaiian Telcom Services Company, Inc.	Hawaii	Docket No. 2007-0423		IXC service
Wavecom Solutions Corp.	Hawaii	Docket No. 2012-0174		Local exchange service
CBTS Virginia LLC	Virginia	2010-0005	06/01/10	Resold Local exchange and IXC service
CBTS Technology Solutions LLC	Alabama	19180	12/14/09	Resold Local exchange and IXC service
	Arkansas	09-115-u	07/29/10	Resold Local exchange and IXC service
	Arizona	T-04228A-10-0378	10/14/11	Resold Local exchange and IXC service
	California	10-04-049	04/22/10	Resold Local exchange and IXC service
	Colorado	09A-850T	12/28/09	Resold Local exchange and IXC service
	Connecticut	No. 10-08-04	01/26/11	Resold Local exchange and IXC service
	District of Columbia	TA-2018-03	12/13/18	Resold Local exchange and IXC service
	Delaware	10-248	01/11/11	Resold Local exchange and IXC service
	Florida	090406-lx	12/02/09	Resold Local exchange and IXC service
	Georgia	30108	12/04/09	Resold Local exchange and IXC service
	Hawaii	2019-0174	08/05/20	Resold Local exchange and IXC service
	Iowa	2011-0003	03/30/11	Resold Local exchange and IXC service
	Idaho	BWT-T-12-01	11/20/12	Resold Local exchange and IXC service
	Illinois	07-0604	01/30/08	Resold Local exchange and IXC service
	Indiana	43386	01/30/08	Resold Local exchange and IXC service
	Kansas	10-BWTC-220-COC	12/17/09	Resold Local exchange and IXC service
	Kentucky	64-0391	03/27/03	Resold Local exchange and IXC service
	Louisiana	S-31180	06/08/10	Resold Local exchange and IXC service
	Massachusetts		12/22/09	Resold Local exchange and IXC service
	Maryland	TE-10053	03/10/10	Resold Local exchange and IXC service
	Maine	2011-23	08/10/11	Resold Local exchange and IXC service
	Michigan	U-16060	10/29/09	Resold Local exchange and IXC service
	Minnesota	P-3165/NA-09-1168	11/13/09	Resold Local exchange and IXC service
	Missouri	CA 2010-0098	10/19/09	Resold Local exchange and IXC service
	Mississippi	2009-U- 0459	01/15/10	Resold Local exchange and IXC service
	Montana		01/28/13	Resold Local exchange and IXC service
	North Carolina	P-416	10/08/09	Resold Local exchange and IXC service
	North Dakota	System ID 8859900	12/23/10	Resold Local exchange and IXC service
	Nebraska	C-4336	03/08/11	Resold Local exchange and IXC service
	New Hampshire	CL-02-001-11	02/09/11	Resold Local exchange and IXC service
	New Jersey	NA	01/19/10	Resold Local exchange and IXC service
	New Mexico	Docket not required	02/23/11	Resold Local exchange and IXC service
	Nevada	08-02029	12/04/09	Resold Local exchange and IXC service
	New York	09-01905	10/01/09	Resold Local exchange and IXC service
	Ohio	90-5815	10/13/09	Resold Local exchange and IXC service
	Oklahoma	201000013	09/22/10	Resold Local exchange and IXC service
	Oregon	11-067	02/13/11	Resold Local exchange and IXC service
	Pennsylvania	2009-2125861	02/11/10	Resold Local exchange and IXC service
	Rhode Island	2262W10	02/18/10	Resold Local exchange and IXC service
	South Carolina	2009-903	12/22/09	Resold Local exchange and IXC service
	South Dakota	TC12-162	11/08/12	Resold Local exchange and IXC service
	Tennessee	09-00113	09/30/09	Resold Local exchange and IXC service
	Texas	40132	10/09/09	Resold Local exchange and IXC service
	Utah	11-2548-01	02/07/12	Resold Local exchange and IXC service
	Vermont	CPG 158	NA	Resold Local exchange and IXC service
	Washington	UT-091700	10/25/10	Resold Local exchange and IXC service
	Wisconsin	125131	12/21/09	Resold Local exchange and IXC service
	West Virginia	No.10-1897-T-CN	08/09/11	Resold Local exchange and IXC service
	Wyoming	70231-1-TA-11	02/14/12	Resold Local exchange and IXC service

if applicable	Complaint	Resolution	Status
No. 21-0881-TP-CSS	Disputing international calls billed to account.	Adjusted all charges off customer account \$2400.	closed
No. 19-1942-TP-CSS	Disputing final bill.	Parties agreed on settlement and jointly requested dismissal.	closed
No. 18-0466-TP-CSS	CBT's failure to port telephone service as requested led to an interruption of business and a financial loss.	Parties agreed on settlement and jointly requested dismissal.	closed
No. 19-0587-TP-CSS	CBE misled Complainant regarding electric rates when Complainant was enrolled as a customer of CBE. Complainant seeks a refund of the amount Complainant was allegedly overcharged by CBE.	Parties agreed on settlement and jointly requested dismissal.	closed
et 2022-0211	Billing dispute	Closed because complaint failed to provide additional information as ordered by the Commission.	closed
et 2022-0191	Complaint regarding repeated service outages	Complainant file amended complaint on 1/9/2023 and HT filed an answer to the amended complaint on 5/10/2023 indicating that the Complainant's service has been transferred from copper to fiber and the outages have been resolved. Sd	pending

CINCINNATI BELL EXTENDED TERRITORIES LLC

d/b/a altafiber connected services

Exhibit E

Informational Tariff Form

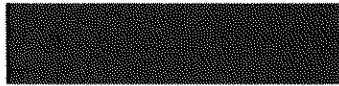
Applicant intends to operate pursuant to market regulation, in accordance with amended T.C.A. Section 65-5-109 enacted May 21, 2009.

The Company will not provide exchange access services. Accordingly, it is not submitting a switched access services tariff.

CINCINNATI BELL EXTENDED TERRITORIES LLC
d/b/a altafiber connected services

Exhibit F
Sample Bill

Total Due



Account Summary

Your Last Bill

Payment Received (through 08/15)

Current Adjustments (through 08/15)

Remaining Balance

\$0.00

Service Summary

Services



Page 3

\$354.11

Total Monthly Due*

\$354.11

*Covers the Period: Aug 13, 2023 through Sep 12, 2023



Pay your bill in the
My altafiber App

To make a payment or contact us:
altafiber.com/pay
513.566.5050

Connect with us on our
Business Blog!

For the latest in tech trends, tips,
tricks, and community events



altafiber | elevate your
business

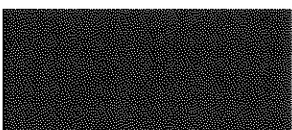
blog.altafiber.com/business

Please return this remittance slip with your payment

FCC Identifier Number for Digital TV OH2645-016761

altafiber

#BWNKCBJ
#EWK SWSE GEX5 E53#



Account #: [REDACTED]

Total Amount Due 09/03 \$354.11

Late fee of \$14.95 on next bill if not paid by 09/03

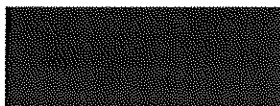
Your Payment:

\$



PO BOX 748003
CINCINNATI OH 45274-8003

5139320303571222 *09070913*000036906000035411



Important Bill Messages

No important bill messages this month. Thank you for being an altafiber customer. If you have any questions please contact us at 513.566.5050.

Payment Procedures

Please tear off the remittance statement, place it, along with your payment, in the return envelope and mail it to altafiber, Inc., Box 748003, Cincinnati, OH 45274-8003. If your payment is not received on or before the due date, a late payment charge of 2% will be assessed on your next bill (\$14.95 minimum) and a fee applies for local telephone service and features if the balance for these services is \$10 or more). Pay your bill online or via phone, visit www.altafiber.com or call 513-565-2210 to find out how. All charges must be paid every month to keep your account current.

Question/Complaint Procedures

If you think you have received incorrectly billed, you should call altafiber at the following numbers within 60 days. A call to the Business Office will initiate a billing review.

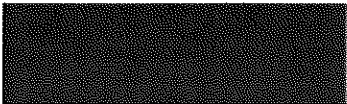
Invoices for non-regulated services not disputed within 60 days may not be subject to dispute thereafter.


Residence customers can call altafiber at 513-565-2210 or 1-866-565-2210 toll free; while business customers can call 513-566-5050 or 1-866-275-9322 toll free. TTY customers can call 513-241-2899 or 1-800-261-6937 toll free. If after contacting our Business Office, you are unable to resolve your concern, or for communications concerning disputed amounts, including an instrument tendered as full satisfaction of the debt, you may write us at Customer Service Manager, P.O. Box 632, Cincinnati, OH 45201-0632.

All Fair Credit Billing Act (FCBA) notices to our agent for service of notices to DISSEMINATION SERVICE COMPANY 10 WEST FERTAL STREET SUITE 1000 CLEVELAND OH 44115.

If your complaint is not resolved after you have called altafiber or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 1-800-636-7826 (toll free) from eight a.m. to five p.m. weekdays, or at <http://www.puc.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service). The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from eight a.m. to five p.m. weekdays, or at <http://www.ohcc.org>.

altafiber is a Division of National Bell Telephone Company, LLC.



Services 	
Service	
State Tax	
Federal Tax	

CINCINNATI BELL EXTENDED TERRITORIES LLC

d/b/a altafiber connected services

Exhibit G

Slamming Policy

Cincinnati Bell Extended Territories Long Distance Carrier: Slamming

Description

Slamming is the practice of switching a customer's preferred carrier, either local or toll, without his/her permission. This practice is illegal under Section 258 of the Telecommunications Act.

Summary

FCC rules

The FCC has established rules to follow when customers claim they have been slammed. Under these rules, customers who have been slammed can seek relief by calling their local exchange carrier (LEC) or the unauthorized carrier. If the customer is not satisfied with the resolution provided, the customer has the right to file a complaint with the state commission (if the state chooses to handle slamming complaints) or the FCC (if the state chooses not to handle slamming complaints). The rules also state that if a customer calls a carrier to report being slammed, and has not paid the unauthorized charges, the carrier must inform the customer that she/he is not required to pay the first 30 days of charges. If the customer has already paid the unauthorized charges, the slamming carrier is required to forward those payments to the authorized carrier who then will issue the customer a refund or credit for any amount paid in excess of the charges that would have been paid to the authorized carrier.

Process

Process Name

Verifying slam claim

Process

Agents should concur with the customer's "slam" claim by looking at recent PIC activity on a service order. One key element to keep in mind is that all carrier-initiated orders begin with either C28 (residential) or C55 (business).

Before adjusting calls as slam or when issuing the order to change the customer's PIC and using the NRPC FID, verify that it is indeed a slam situation. When checking the original order that changed the carrier in the first place verify that it was a C28 order. If the order changing the carrier originally was not a C28 order please be sure to note the remarks of the order changing the carrier back with the NRPC (non-recurring PIC charge) FID with the reason the original order was a slam situation.

Process

Process Name

CBET Service Center slam process

Process

LONG DISTANCE – Cincinnati Bell Extended Territories (CBET) Bills on behalf of carrier

- Customer calls service center and advises the agent of a slam.
- Agent checks the customer service records and determines the customer has been slammed. (Look for C28 or C55 order)
- If the customer has not paid the bill, the agent advises the customer that s/he does not have to pay for the unauthorized charges for the first 30 days after the slam.
- Agent advises the customer to call the unauthorized carrier for resolution-- refer the customer to the carrier's telephone number that appears on the toll page of the bill.
- Agent advises the customer of their right to file a complaint with the applicable State Commission.
- If the customer refuses to call the unauthorized carrier or cannot get through to them, the agent will adjust all disputed charges. Use Slamming adjustment reason code on calls.

Calls

Close

<input checked="" type="checkbox"/>	Calling #	Date	Time	Description	Number Dialed	Time Of Day	Duration	Charge Amount	Page #	Choose a Reason for All
	5136256411	FEB 6	9:44PM	TO PORTSMOUTH OH	740-372-3833	E	1	\$0.00	4A-01	Call Not Completed
	5136256411	FEB 6	10:00PM	TO PORTSMOUTH OH	740-285-2646	E	2	\$0.00	4A-02	Cut Off
	5136256411	FEB 6	10:04PM	TO PORTSMOUTH OH	740-372-3833	E	1	\$0.00	4A-03	Denies All Knowledge
	5136256411	FEB 9	3:39PM	TO ZANESVILLE OH	740-586-6890	D	1	\$0.00	4A-04	Emergency Call
	5136256411	FEB 14	7:05PM	TO BREVARD NC	828-877-6613	E	62	\$0.00	4A-05	Incorrect Rate
	5136256411	FEB 15	9:46PM	TO HYATTSVL MD	301-386-6043	E	1	\$0.00	4A-06	Official Call
	5136256411	FEB 15	9:47PM	TO LAUREL238 MD	301-310-7401	E	1	\$0.00	4A-07	Miscellaneous Call
	5136256411	FEB 17	11:35AM	TO BEACH CITY OH	330-756-7551	D	1	\$0.00	4A-08	Poor Transmission
	5136256411	FEB 17	11:36AM	TO BEACH CITY OH	330-756-7551	D	1	\$0.00	4A-09	Slamming
										Time and Charges
										Wrong Number Reached

- (Disputed charges include all directly dialed 1+ calls, PIC change charge, and calling plan fees.)
- Agent advises customer to call if additional disputed calls appear on the next month's bill. Those also will be adjusted.
- Agent advises customer if they do not call the unauthorized carrier, or file a complaint, that carrier may rebill the calls.
- Agent issues an order to change the customer back to their original carrier at no charge. (Use the NRPC FID.) (See Note 1)
- Agent advises customer to call their preferred carrier to choose a rate plan and avoid casual rates. **If switching customer back to CBET, the Agent changes customer back to their original calling Plan.**
- Agent notes slamming complaint on customer's record for future reference.

LONG DISTANCE - Customer receives separate bill from carrier

- Customer calls CBET service center and advises the agent of a slam.
- Agent checks the customer service records and determines the customer has been slammed. (Look for C28 or C55)
- If the customer has not paid the bill, the agent advises the customer that s/he does not have to pay for the unauthorized charges for the first 30 days after the slam.
- Agent advises the customer to call the unauthorized carrier for resolution -- refer customer to carrier's telephone number that appears on the toll page of the bill
- Agent advises the customer of his/her right to file a complaint with applicable State Commission.
- Agent issues an order to change the customer back to their original carrier at no charge.
- Agent advises customer to call their preferred carrier to choose a rate plan and avoid casual rates.
- Agent notes slamming complaint on customer's record for future reference

LONG DISTANCE - Customer claims CBET is Unauthorized Carrier

- Customer calls CBET service Center and advises the agent of a CBET slam.
- Agent checks the customer service records and determines if the account is PICd to CBET.
- Agent adjusts all CBET charges. (Use Slamming adjustment reason code on calls.)

Calls

Close

<input checked="" type="checkbox"/>	Calling #	Date	Time	Description	Number Dialed	Time Of Day	Duration	Charge Amount	Page #	Choose a Reason for All
	5136256411	FEB 6	9:44PM	TO PORTSMOUTH OH	740-372-3833	E	1	\$0.00	4A-01	Call Not Completed
	5136256411	FEB 6	10:00PM	TO PORTSMOUTH OH	740-285-2646	E	2	\$0.00	4A-02	Cut Off
	5136256411	FEB 6	10:04PM	TO PORTSMOUTH OH	740-372-3833	E	1	\$0.00	4A-03	Denies All Knowledge
	5136256411	FEB 9	3:39PM	TO ZANESVILLE OH	740-586-6690	D	1	\$0.00	4A-04	Emergency Call
	5136256411	FEB 14	7:05PM	TO BREVARD NC	828-877-6613	E	62	\$0.00	4A-05	Incorrect Rate
	5136256411	FEB 15	9:46PM	TO HYATTSVL MD	301-386-6043	E	1	\$0.00	4A-06	Official Call
	5136256411	FEB 15	9:47PM	TO LAUREL238 MD	301-310-7401	E	1	\$0.00	4A-07	Miscellaneous Call
	5136256411	FEB 17	11:35AM	TO BEACH CITY OH	330-756-7551	D	1	\$0.00	4A-08	Poor Transmission
	5136256411	FEB 17	11:36AM	TO BEACH CITY OH	330-756-7551	D	1	\$0.00	4A-09	Slamming
										Time and Charges
										Wrong Number Reached

- Agent advises customer to call if additional disputed calls appear on the next month's bill. Those also will be adjusted.
- Agent advises the customer of their right to file a complaint with the applicable State Commission.
- Agent issues an order to change the customer back to their original carrier at no charge.
- Agent advises customer to call their preferred carrier to choose a rate plan and avoid casual rates.
- Agent notes slamming complaint on customer's record for future reference.

Note 1: If a slammed customer does not want to return to their original carrier, two orders must be issued.

- First order changes customer back to original carrier - Waive one time charge- Order must post before 2nd order issued.
- Second order changes customer to preferred new carrier - Inform customer of PIC change charge for 2nd change.

Process

Process Name

Filing a complaint

Process

FCC (PD3786)

The Federal Communications Commission has a website to handle slamming problems. Not only does the website instruct customers on what to do in the event of a slam, but also who to contact at the FCC and/or specific state. The website also states the information to be included in the Email/letter to the FCC.

<http://www.fcc.gov/slamming/>

CINCINNATI BELL EXTENDED TERRITORIES LLC
d/b/a altafiber connected services

Exhibit H
Articles of Organization
License to Transact Business in Tennessee

200432400064

DATE:	DOCUMENT ID	DESCRIPTION	FILING	EXPED	PENALTY	CERT	COPY
11/9/2004	200432400064	ARTICLES OF ORGANIZATION/DOM. LLC (LCA)	125.00	100.00	.00	.00	.00

Receipt

This is not a bill. Please do not remit payment.

FROST BROWN & TODD
10 W. BROAD ST., STE 1000
SUSAN L. JOHNSON
COLUMBUS, OH 43215

**STATE OF OHIO
CERTIFICATE**

Ohio Secretary of State, J. Kenneth Blackwell

1501234

It is hereby certified that the Secretary of State of Ohio has custody of the business records for

CINCINNATI BELL EXTENDED TERRITORIES LLC

and, that said business records show the filing and recording of:

Document(s):

ARTICLES OF ORGANIZATION/DOM. LLC

Document No(s):

200432400064



United States of America
State of Ohio
Office of the Secretary of State

Witness my hand and the seal of the
Secretary of State at Columbus, Ohio
this 18th day of November, A.D.
2004.

J. Kenneth Blackwell
Ohio Secretary of State



DATE:	DOCUMENT ID	DESCRIPTION	FILING	EXPED	PENALTY	CERT	COPY
11/19/2004	200432400064	ARTICLES OF ORGANIZATION/DOM. LLC (LCA)	125.00	100.00	.00	.00	.00

Receipt

This is not a bill. Please do not remit payment.

FROST BROWN & TODD
10 W. BROAD ST., STE 1000
SUSAN L. JOHNSON
COLUMBUS, OH 43215

STATE OF OHIO CERTIFICATE

Ohio Secretary of State, J. Kenneth Blackwell

1501234

It is hereby certified that the Secretary of State of Ohio has custody of the business records for

CINCINNATI BELL EXTENDED TERRITORIES LLC

and, that said business records show the filing and recording of:

Document(s)

ARTICLES OF ORGANIZATION/DOM. LLC

Document No(s):

200432400064



United States of America
State of Ohio
Office of the Secretary of State

Witness my hand and the seal of
the Secretary of State at Columbus,
Ohio this 18th day of November,
A.D. 2004.

J. Kenneth Blackwell
Ohio Secretary of State

Prescribed by **J. Kenneth Blackwell**

Ohio Secretary of State
 Central Ohio: (614) 466-3910
 Toll Free: 1-877-SOS-FILE (1-877-767-3453)

www.state.oh.us/sos
 e-mail: busserv@sos.state.oh.us

Expedite this Form: (Select One)

<input checked="" type="radio"/> Yes	PO Box 1390 Columbus, OH 43216 *** Requires an additional fee of \$100 ***
<input type="radio"/> No	PO Box 670 Columbus, OH 43216

ORGANIZATION / REGISTRATION OF LIMITED LIABILITY COMPANY

(Domestic or Foreign)
 Filing Fee \$125.00

THE UNDERSIGNED DESIRING TO FILE A:

(CHECK ONLY ONE (1) BOX)

(1) <input checked="" type="checkbox"/> Articles of Organization for Domestic Limited Liability Company (115-LCA) ORC 1705	(2) <input type="checkbox"/> Application for Registration of Foreign Limited Liability Company (105-LFA) ORC 1705 _____ (Date of Formation) (State)
---	---

Complete the general information in this section for the box checked above.

Name Cincinnati Bell Extended Territories LLC☐ Check here if additional provisions are attached

* If box (1) is checked, name must include one of the following endings: limited liability company, limited, Ltd, L.L.d., LLC, L.L.C.

Complete the information in this section if box (1) is checked.

Effective Date (Optional) _____ Date specified can be no more than 90 days after date of filing. If a date is specified,
 (mm/dd/yyyy) the date must be a date on or after the date of filing.

This limited liability company shall exist for _____
 (Optional) (Period of existence)

Purpose
 (Optional) _____

The address to which interested persons may direct requests for copies of any operating agreement and any bylaws
 of this limited liability company is

(Optional)
 (Name) _____
 (Street) _____
 (City) _____ (State) _____ (Zip Code) _____
 NOTE: P.O. Box Addresses are NOT acceptable.

NOV. 19. 2004 2:54PM Corporation Service Company

NO. 3947 P. 2

Complete the information in this section if box (1) is checked Cont.

ORIGINAL APPOINTMENT OF AGENT

The undersigned authorized member, manager or representative of

Cincinnati Bell Extended Territories LLC
(name of limited liability company)

hereby appoint the following to be statutory agent upon whom any process, notice or demand required or permitted by statute to be served upon the limited liability company may be served. The name and address of the agent is:

CSC-Lawyers Incorporating Services (Corporation Service Company)
(Name of Agent)

58 W. Broad Street, Suite 1800
(Street)

Columbus Ohio 43215
(City) (State) (Zip Code)

NOTE: P.O. Box Addresses are NOT acceptable.

Must be authenticated by an authorized representative

[Signature] 11/18/04
Authorized Representative Date

[Signature]
Authorized Representative Date

ACCEPTANCE OF APPOINTMENT

The undersigned, named herein as the statutory agent for

Cincinnati Bell Extended Territories LLC
(name of limited liability company)

hereby acknowledges and accepts the appointment of agent for said limited liability company.

CSC-Lawyers Incorporating Services (Corporation Service Company)
by: Maria, Bernadine Baker, et al.
(Agent's signature)

PLEASE SIGN PAGE (3) AND SUBMIT COMPLETED DOCUMENT

Complete the information in this section if box (2) is checked.

The address to which interested persons may direct requests for copies of any operating agreement and any bylaws of this limited liability company is

(Name)

(Street)

NOTE: P.O. Box Addresses are NOT acceptable.

(City)

(State)

(Zip Code)

The name under which the foreign limited liability company desires to transact business in Ohio is

The limited liability company hereby appoints the following as its agent upon whom process against the limited liability company may be served in the state of Ohio. The name and complete address of the agent is

(Name)

(Street)

NOTE: P.O. Box Addresses are NOT acceptable.

(City)

Ohio

(State)

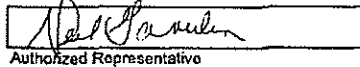
(Zip Code)

The limited liability company irrevocably consents to service of process on the agent listed above as long as the authority of the agent continues, and to service of process upon the OHIO SECRETARY OF STATE if:

- a. the agent cannot be found, or
- b. the limited liability company fails to designate another agent when required to do so, or
- c. the limited liability company's registration to do business in Ohio expires or is cancelled.


REQUIRED

Must be authenticated (signed)
by an authorized representative
(See Instructions)


Authorized Representative

11/18/04
Date

Neil Ganulin
(Print Name)


Authorized Representative


Date

(Print Name)

Prescribed by **J. Kenneth Blackwell**Ohio Secretary of State
Central Ohio: (614) 466-3910

Toll Free: 1-877-SOS-FILE (1-877-767-3453)

www.state.oh.us/sos

e-mail: busserv@sos.state.oh.us

CONSENT FOR USE OF SIMILAR NAME(For Domestic / Foreign, Profit or Non-Profit)
Must Be Accompanied By Another Form

THE UNDERSIGNED DESIRING TO FILE A:

(CHECK ONLY ONE (1) BOX) This filing does not extend the registration period

<input checked="" type="checkbox"/> Where consenting entity is a corporation (147-CSC)	Where consenting entity is a registrant of <input type="checkbox"/> Trade Name <input type="checkbox"/> Service Mark <input type="checkbox"/> Trade Mark (149-CSN)	Where consenting entity is a <input type="checkbox"/> Limited Liability Company <input type="checkbox"/> Limited Partnership <input type="checkbox"/> Partnership Having Limited Liability (148-CSL)
---	--	--

☐ Check here if additional provisions are attachedCharter or Registration No.
of Entity Giving Consent

1492653

Name of Entity
Giving Consent

Cincinnati Bell Extended Territories Inc.

Gives Its Consent To

Neil Ganulin

To Use The Name

Cincinnati Bell Extended Territories LLC

REQUIRED
Must be authenticated
(signed) by an authorized
representative

Authorized Representative

 11-18-04
Date

Authorized Representative

Date

If the consenting party is a partnership, all general partners must sign. If only one partner is authorized to sign, a copy of the resolution authorizing the signature must be included.



Tre Hargett
Secretary of State

Division of Business Services
Department of State
State of Tennessee
312 Rosa L. Parks AVE, 6th FL
Nashville, TN 37243-1102

MEGALE WHALEY
LEGAL
103-1090
221 EAST FOURTH STREET
CINCINNATI, OH 45202

February 6, 2023

Request Type: Certificate of Existence/Authorization
Request #: 0515004

Issuance Date: 02/06/2023
Copies Requested: 1

Document Receipt

Receipt #: 007782225 Filing Fee: \$20.00
Payment-Credit Card - State Payment Center - CC #: 3844807032 \$20.00

Regarding: Cincinnati Bell Extended Territories LLC
Filing Type: Limited Liability Company - Foreign Control #: 1389040
Formation/Qualification Date: 01/25/2023 Date Formed: 11/18/2004
Status: Active Formation Locale: OHIO
Duration Term: Perpetual Inactive Date:

CERTIFICATE OF AUTHORIZATION

I, Tre Hargett, Secretary of State of the State of Tennessee, do hereby certify that effective as of the issuance date noted above

Cincinnati Bell Extended Territories LLC

- * is a Limited Liability Company formed in the jurisdiction set forth above and is authorized to transact business in this State;
- * has paid all fees, interest, taxes and penalties owed to this State (as reflected in the records of the Secretary of State and the Department of Revenue) which affect the existence/authorization of the business;
- * has appointed a registered agent and registered office in this State;
- * has not filed an Application for Certificate of Withdrawal.

Tre Hargett
Secretary of State

Processed By: Cert Web User

Verification #: 058728124



006700508

**APPLICATION FOR REGISTRATION
OF ASSUMED NAME**

SS-4230

**Tre Hargett**
Secretary of State**Division of Business Services**
Department of State
State of Tennessee
312 Rosa L. Parks AVE, 6th FL
Nashville, TN 37243-1102
(615) 741-2286

Filing Fee: \$20.00

For Office Use Only

-FILED-

Amendment # 006700508

Pursuant to the Tennessee Business Corporation Act, Tennessee Nonprofit Corporation Act, Tennessee Limited Liability Company Act, Tennessee Revised Limited Liability Company Act, or the Tennessee Revised Uniform Partnership Act, this application for registration of an assumed name is submitted to the Tennessee Secretary of State.

1. The Secretary of State Control Number is: 001389040

and the true name of the business entity is:

Cincinnati Bell Extended Territories LLC

2. The state or country of organization is:

OHIO

3. The business entity intends to transact business under an assumed name.

4. The assumed name the business entity proposes to use is:

altafiber connected services

The assumed name must satisfy the statutory requirements for that type of entity.

03/03/2023

Signature Date

Electronic

Signature

Secretary

Signer's Capacity

Connie Vogt

Name (typed or printed)

Note: Pursuant to T.C.A. § 10-7-503 all information on this form is public record.

31348-7810 03/03/2023 2:51 PM Received by Tennessee Secretary of State Tre Hargett



Tre Hargett
Secretary of State

Division of Business Services
Department of State
State of Tennessee
312 Rosa L. Parks AVE, 6th FL
Nashville, TN 37243-1102

Cincinnati Bell Extended Territories LLC
LEGAL
10TH FL
221 EAST 4TH STREET
CINCINNATI, OH 45202

March 3, 2023

Filing Acknowledgment

Please review the filing information below and notify our office immediately of any discrepancies.

Control # : 1389040 Status: Active
Filing Type: Limited Liability Company - Foreign

Document Receipt

Receipt # : 007863639	Filing Fee:	\$20.00
Payment-Credit Card - State Payment Center - CC #: 3846340663		\$20.00

Amendment Type: Assumed Name Image # : B1348-7810
Filed Date: 03/03/2023 2:51 PM

This will acknowledge the filing of the attached assumed name with an effective date as indicated above. When corresponding with this office or submitting documents for filing, please refer to the control number given above. The name registration is effective for five years from the date the original registration was filed with the Secretary of State.

Tre Hargett
Secretary of State

Processed By: Corp Web User

Field Name	Changed From	Changed To
New Assumed Name	No Value	altafiber connected services

CINCINNATI BELL EXTENDED TERRITORIES LLC
d/b/a altafiber connected services

Exhibit I

Small and Minority-Owned Telecommunications Business Participation Plan

**CINCINNATI BELL EXTENDED TERRITORIES LLC
D/B/A ALTA FIBER CONNECTED SERVICES**

**SMALL AND MINORITY-OWNED
TELECOMMUNICATIONS BUSINESS PARTICIPATION PLAN**

Pursuant to T.C.A. §65-5-112, as amended, Cincinnati Bell Extended Territories LLC d/b/a altafiber connected services ("the Company") hereby submits the Company's current small and minority-owned telecommunications business participation plan (the "Plan") to the Tennessee Public Utility Commission ("Commission").

I. PURPOSE

The purpose of §65-5-112 is to provide opportunities for small and minority-owned businesses to provide goods and services to telecommunications service providers. The Company is committed to the goals of §65-5-212 and to taking steps to support the participation of small and minority-owned telecommunications businesses in the telecommunications industry. The Company will endeavor to provide opportunities for small and minority-owned telecommunications businesses to compete for contracts and subcontracts for goods and services. As part of its procurement process, the Company will make efforts to identify and inform minority-owned and small businesses that are qualified of the opportunity to provide goods and services to the Company. The Company's representatives will contact the Department of Economic and Community Development, the administrator of the small and minority-owned telecommunications assistance program, to obtain a list of qualified vendors. Moreover, the Company will seek to increase awareness of such opportunities so that companies not otherwise identified will have sufficient information to participate in the procurement process.

II. DEFINITIONS

As defined in §65-5-112.

Minority-Owned Business. Minority-owned business shall mean a business which is solely owned, or at least fifty-one percent (51%) of the assets or outstanding stock of which is owned, by an individual who personally manages and controls daily operations of such business, and who is impeded from normal entry into the economic mainstream because of race, religion, sex or national origin, and such business has annual gross receipts of less than four million dollars (\$4,000,000).

Small Business. Small Business shall mean a business with annual gross receipts of less than four million dollars (\$4,000,000).

III. ADMINISTRATION

The Company's Plan will be overseen and administered by the individual named below, hereinafter referred to as the Administrator, who will be responsible for carrying out and promoting the Company's full efforts to provide equal opportunities for small and minority-owned businesses. The Administrator of the Plan will be:

Kevin Mann
Director -- Regulatory Affairs
Cincinnati Bell Extended Territories LLC
d/b/a altafiber connected services
221 E. 4th Street
Cincinnati, Ohio 45202
Telephone: 859-757-5116
Facsimile: 513-397-7395
Email: kevin.mann@altafiber.com

The Administrator's responsibilities will include:

- (1) Maintaining an updated Plan in full compliance with §65-5-112 and the rules and orders of the Tennessee Public Utility Commission.
- (2) Establishing and developing policies and procedures necessary for the successful implementation of the Plan.
- (3) Preparing and submitting such forms as may be required by the Tennessee Public Utility Commission, including the filing of required annual updates.
- (4) Serving as the primary liaison to and cooperating with the Tennessee Public Utility Commission, other agencies of the State of Tennessee, and small and minority-owned businesses to locate and use qualified small and minority-owned businesses as defined in §65-5-112.
- (5) Searching for and developing opportunities to use small and minority-owned businesses and encouraging such businesses to participate in and bid on contracts and subcontracts.
- (6) Providing records and reports and cooperating in any authorized surveys as required by the Tennessee Public Utility Commission.
- (7) Establishing a record-keeping system to track qualified small and minority-owned businesses and efforts to use such businesses.
- (8) Providing information and educational activities to persons within the Company and training such persons to seek out, encourage, and promote the use of small and minority-owned businesses.

In performance of these duties, the Administrator will utilize resources such as:

Chambers of Commerce
The Tennessee Department of Economic and Community Development
The United States Department of Commerce
Small Business Administration
Office of Minority Business
The National Minority Supplier Development Counsel
The National Association of Women Business Owners
The National Association of Minority Contractors
Historically Black Colleges, Universities, and Minority Institutions

The efforts to promote and ensure equal opportunities for small and minority-owned businesses are primarily spelled out in the Administrator's duties above. Additional efforts to provide opportunities to small and minority-owned businesses will include offering, where appropriate and feasible, small and minority-owned businesses assistance with technical, insurance, bonding, licensing, production, and deadline requirements.

IV. RECORDS AND COMPLIANCE REPORTS

The Company will maintain records of qualified small and minority-owned business and efforts to use the goods and services of such businesses. In addition, the Company will maintain records of educational and training activities conducted or attended and of the internal procurement procedures adopted to support this plan.

The Company will submit records and reports required by the Commission concerning the Plan. Moreover, the Company will cooperate fully with any surveys and studies required by the Commission.

Cincinnati Bell Extended Territories LLC
d/b/a altafiber connected services

By: _____
Kevin Mann
Director – Regulatory Affairs

Dated: October 9, 2023

CINCINNATI BELL EXTENDED TERRITORIES LLC

d/b/a altafiber connected services

Exhibit J

IntraLATA Toll Dialing Parity Plan

**Cincinnati Bell Extended Territories LLC d/b/a altafiber connected services
IntraLATA Toll Dialing Parity Plan
For Tennessee**

1. Purpose

In compliance with FCC Order 96-333, Cincinnati Bell Extended Territories LLC d/b/a altafiber connected services ("altafiber") hereby files its plan for implementing IntraLATA Toll Dialing Parity. The intent of this Plan is to provide a proposal that, upon implementation, will provide customers the ability to select the telecommunications carrier of their choice for routing their intraLATA toll calls.

altafiber will be following its established guidelines and procedures for implementation of intraLATA dialing parity of toll calls.

2. Implementation Date and Areas of Availability

altafiber will provide intraLATA toll dialing parity when it begins offering local exchange service in Tennessee.. Services will primarily be provided in the Knoxville, Nashville, Chattanooga and Memphis LATAs and dialing parity will be provided in all exchanges within the LATAs served by the Applicant.

3. Method of Selection Process and Costs

altafiber will initiate a process that will give end user customers subscribing to dialtone service the opportunity to designate a carrier for their intraLATA toll traffic. IntraLATA toll calls will automatically be directed to the designated intraLATA carrier without the customer having to dial an access code. For new customers or customers ordering an additional line, altafiber will accept the customer's selection of their preferred intraLATA carrier or a selection of no presubscribed interexchange carrier ("No PIC"). Customers selecting No PIC will be required to dial an access code to reach an intraLATA or interLATA carrier's network. Because altafiber will be operating exclusively as a reseller, it will rely upon its underlying carrier to process the intraLATA and interLATA carrier selections for its customers.

Existing Customers

altafiber has no existing customers in Tennessee. altafiber proposes to provide intraLATA equal access as a feature of the company's Tennessee local exchange service upon launch of that service. Therefore, no notification to existing Customers is required.

Costs

There is no charge to the customer for its initial intraLATA carrier selection, but if the customer subsequently changes its presubscribed intraLATA carrier selection a one-time charge of \$5.00 will apply.

4. Compliance with FCC Rules

altafiber complies with the Federal Communications Commission's rules regarding changes in preferred telecommunications service providers, 47 C.F.R. 64.1000 *et seq.* and has implemented standard industry practices for account transfers. altafiber will not restrict or interfere with a subscriber's ability to access other competitive service providers. All eligible altafiber end users' telephone numbers will be presubscribed as dictated by the end user assigned to the line.

5. Slamming

altafiber has policies in place to prevent and address slamming. The policy is provided as Exhibit G of this application.

CINCINNATI BELL EXTENDED TERRITORIES LLC
d/b/a altafiber connected services

Exhibit K
Bond

TENNESSEE PUBLIC UTILITY COMMISSION

TENNESSEE TELECOMMUNICATIONS SERVICE PROVIDER'S SURETY BOND

Bond #: 800156539

CINCINNATI BELL EXTENDED TERRITORIES LLC (DBA ALTA FIBER CONNECTED SERVICES)
WHEREAS, 201 E. Fourth Street, Attn: Govt. Relations, Cincinnati, OH 45202 (the "Principal"), has applied to the Tennessee Public Utility Commission for authority to provide telecommunications services in the State of Tennessee; and

WHEREAS, under the provisions of Title 65, Chapter 4, Section 125(j) of the Tennessee Code Annotated, as amended, the Principal is required to file this bond in order to obtain such authority and to secure the payment of any monetary sanction imposed in any enforcement proceeding brought under Title 65 of the Tennessee Code Annotated or the Consumer Telemarketing Act of 1990 by or on behalf of the Tennessee Public Utility Commission (the "TPUC"); and

ATLANTIC SPECIALTY INSURANCE COMPANY
WHEREAS, 605 Highway 169 North, Plymouth, MN 55441 (the "Surety"), a corporation licensed to do business in the State of Tennessee and duly authorized by the Tennessee Commissioner of Insurance to engage in the surety business in this state pursuant to Title 56, Chapter 2 of the Tennessee Code Annotated, has agreed to issue this bond in order to permit the Principal to comply with the provisions of Title 65, Chapter 4, Section 125(j) of the Tennessee Code Annotated;

NOW THEREFORE, BE IT KNOWN, that we the Principal and the Surety are held and firmly bound to the STATE OF TENNESSEE, in accordance with the provisions of Tennessee Code Annotated, Title 65, Chapter 4, Section 125(j), in the full amount of twenty thousand dollars (\$20,000.00) lawful money of the United States of America to be used for the full and prompt payment of any monetary sanction imposed against the Principal, its representatives, successors or assigns, in any enforcement proceeding brought under Title 65 of Tennessee Code Annotated or the Consumer Telemarketing Act of 1990, by or on behalf of the TPUC, for which obligation we bind ourselves, our representatives, successors and assigns, each jointly and severally, firmly and unequivocally by these presents.

This bond shall become effective on the 13th day of September, 2023, and shall be continuous; provided, however, that each annual renewal period or portion thereof shall constitute a new bond term. Regardless of the number of years this bond may remain in force, the liability of the Surety shall not be cumulative, and the aggregate liability of the Surety for any and all claims, suits or actions under this bond shall not exceed Twenty Thousand Dollars (\$20,000.00). The Surety may cancel this bond by giving thirty (30) days written notice of such cancellation to the TPUC and Principal by certified mail, it being understood that the Surety shall not be relieved of liability that may have accrued under this bond prior to the date of cancellation.

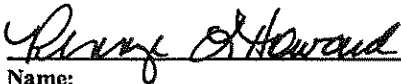
PRINCIPAL

CINCINNATI BELL EXTENDED TERRITORIES LLC (DBA ALTA FIBER CONNECTED SERVICES)

Name of Company authorized by the TPUC

Company ID # as assigned by TPUC

SIGNATURE OF PRINCIPAL



Name:

Title: CORPORATE RISK MANAGER

SURETY

ATLANTIC SPECIALTY INSURANCE COMPANY

Name of Surety

605 Highway 169 North
Plymouth, MN 55441

Address of Surety

SIGNATURE OF SURETY AGENT



Name: Derek J. Elston

Title: Attorney-in-Fact

Address of Surety Agent:

CSS SPECIALTY - AON RISK SERVICES CENTRAL, INC.
200 E. Randolph, 6th Floor
Chicago, IL 60601

THIS BOND IS ISSUED IN ACCORDANCE WITH THE PROVISIONS OF SECTION 125, CHAPTER 4, TITLE 65 OF THE TENNESSEE CODE ANNOTATED AS AMENDED BY CHAPTER NO. 586, 2000 PUBLIC ACTS. SHOULD THERE BE ANY CONFLICT WITH THE TERMS HEREOF AND THE STATUTE OR REGULATIONS PROMULGATED THEREUNDER, THE STATUTE OR REGULATIONS SHALL PREVAIL. (POWER OF ATTORNEY FROM AN APPROVED INSURANCE COMPANY MUST BE ATTACHED.)

ACKNOWLEDGMENT OF PRINCIPAL

STATE OF Kentucky
COUNTY OF Boone

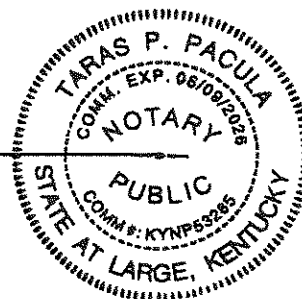
Before me, a Notary Public of the State and County aforesaid, personally appeared Penny Howard with whom I am personally acquainted and who, upon oath, acknowledged himself to be the individual who executed the foregoing bond on behalf of CINCINNATI BELL EXTENDED TERM SERVICE and he acknowledged to me that he executed the same.

WITNESS my hand and seal this 14 day of September, 2023

My Commission Expires:

09 June, 2026

Taras P. Pacula
Notary Public



ACKNOWLEDGMENT OF SURETY

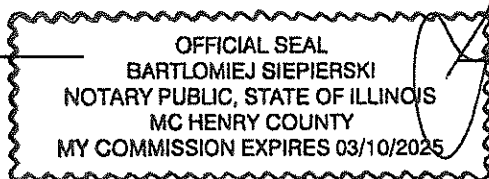
STATE OF IL
COUNTY OF McHenry

Before me, a Notary Public of the State and County aforesaid, personally appeared Derek J. Elston with whom I am personally acquainted and who, upon oath, acknowledged himself to be the individual who executed the foregoing bond on behalf of ATLANTIC SPECIALTY INSURANCE COMPANY, the within named Surety, a corporation licensed to do business in the State of Tennessee and duly authorized by the Tennessee Commissioner of Insurance to engage in the surety business in this state pursuant to Title 56, Chapter 2 of the Tennessee Code Annotated, and that he as such an individual being authorized to do so, executed the foregoing bond, by signing the name of the corporation by himself and as such individual.

WITNESS my hand and seal this 13th day of September, 2023

My Commission Expires:

March 10, 2025



Bartlomiej Siepierski
Notary Public Bartlomiej Siepierski

APPROVAL AND INDORSEMENT

This is to certify that I have examined the foregoing bond and found the same to be sufficient and in conformity to law, that the sureties on the same are good and worth the penalty thereof, and that the same has been filed with the Tennessee Public Utility Commission, State of Tennessee, this _____ day of _____, 20____.

Name:

Title:



Power of Attorney

KNOW ALL MEN BY THESE PRESENTS, that ATLANTIC SPECIALTY INSURANCE COMPANY, a New York corporation with its principal office in Plymouth, Minnesota, does hereby constitute and appoint: **Aerie Walton, Barbara Pannier, Bartomiej Siepierski, Christina L. Sandoval, Christopher P. Troha, Corinne Chapman, Dartonya Wright, Derek J. Elston, Jean Torres, Jennifer Williams, Judith A. Lucky-Eftimov, Kristin L. Hannigan, Nicholas Kertesz, Nicholas Pantazis, Rachel Fore, Richard Casas, Roger Paraison, Salena Wood, Samantha Chierici, Sandra M. Winsted, Susan A. Welsh, Tara A. Reimer**, each individually if there be more than one named, its true and lawful Attorney-in-Fact, to make, execute, seal and deliver, for and on its behalf as surety, any and all bonds, recognizances, contracts of indemnity, and all other writings obligatory in the nature thereof; provided that no bond or undertaking executed under this authority shall exceed in amount the sum of: **unlimited** and the execution of such bonds, recognizances, contracts of indemnity, and all other writings obligatory in the nature thereof in pursuance of these presents, shall be as binding upon said Company as if they had been fully signed by an authorized officer of the Company and sealed with the Company seal. This Power of Attorney is made and executed by authority of the following resolutions adopted by the Board of Directors of ATLANTIC SPECIALTY INSURANCE COMPANY on the twenty-fifth day of September, 2012:

Resolved: That the President, any Senior Vice President or Vice-President (each an "Authorized Officer") may execute for and in behalf of the Company any and all bonds, recognizances, contracts of indemnity, and all other writings obligatory in the nature thereof, and affix the seal of the Company thereto; and that the Authorized Officer may appoint and authorize an Attorney-in-Fact to execute on behalf of the Company any and all such instruments and to affix the Company seal thereto; and that the Authorized Officer may at any time remove any such Attorney-in-Fact and revoke all power and authority given to any such Attorney-in-Fact.

Resolved: That the Attorney-in-Fact may be given full power and authority to execute for and in the name and on behalf of the Company any and all bonds, recognizances, contracts of indemnity, and all other writings obligatory in the nature thereof, and any such instrument executed by any such Attorney-in-Fact shall be as binding upon the Company as if signed and sealed by an Authorized Officer and, further, the Attorney-in-Fact is hereby authorized to verify any affidavit required to be attached to bonds, recognizances, contracts of indemnity, and all other writings obligatory in the nature thereof.

This power of attorney is signed and sealed by facsimile under the authority of the following Resolution adopted by the Board of Directors of ATLANTIC SPECIALTY INSURANCE COMPANY on the twenty-fifth day of September, 2012:

Resolved: That the signature of an Authorized Officer, the signature of the Secretary or the Assistant Secretary, and the Company seal may be affixed by facsimile to any power of attorney or to any certificate relating thereto appointing an Attorney-in-Fact for purposes only of executing and sealing any bond, undertaking, recognizance or other written obligation in the nature thereof, and any such signature and seal where so used, being hereby adopted by the Company as the original signature of such officer and the original seal of the Company, to be valid and binding upon the Company with the same force and effect as though manually affixed.

IN WITNESS WHEREOF, ATLANTIC SPECIALTY INSURANCE COMPANY has caused these presents to be signed by an Authorized Officer and the seal of the Company to be affixed this first day of January, 2023.

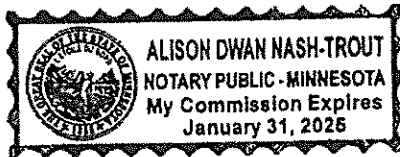


By

Sarah A. Kolar, Vice President and General Counsel

STATE OF MINNESOTA
HENNEPIN COUNTY

On this first day of January, 2023, before me personally came Sarah A. Kolar, Vice President and General Counsel of ATLANTIC SPECIALTY INSURANCE COMPANY, to me personally known to be the individual and officer described in and who executed the preceding instrument, and she acknowledged the execution of the same, and being by me duly sworn, that she is the said officer of the Company aforesaid, and that the seal affixed to the preceding instrument is the seal of said Company and that the said seal and the signature as such officer was duly affixed and subscribed to the said instrument by the authority and at the direction of the Company.



Notary Public

I, the undersigned, Secretary of ATLANTIC SPECIALTY INSURANCE COMPANY, a New York Corporation, do hereby certify that the foregoing power of attorney is in full force and has not been revoked, and the resolutions set forth above are now in force.

Signed and sealed. Dated 13th day of September, 2023.



Kara L.B. Barrow, Secretary

This Power of Attorney expires
January 31, 2025