

October 3, 2023

VIA ELECTRONIC FILING

Hon. Herbert H. Hilliard, Chairman
c/o Ectory Lawless, Docket Room Manager
Tennessee Public Utility Commission
502 Deaderick Street, 4th Floor
Nashville, TN 37243
TPUC.DocketRoom@tn.gov

Electronically Filed in TPUC Docket Room
on October 3, 2023 at 3:14 p.m.

**RE: *Joint Petition of Tennessee-American Water Company and Catoosa Utility District
Authority for Approval of a Special Contract, Docket No. 23-00066***

Dear Chairman Hilliard:

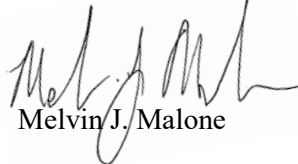
Attached for filing please find *Tennessee-American Water Company's and Catoosa Utility District Authority's Responses to First Discovery Requests of the Consumer Advocate* in the above-captioned docket.

Please note that Attachment DR 1-17 to the Responses is being submitted **UNDER SEAL** as **CONFIDENTIAL and PROPRIETARY**. Both a public version and a nonpublic, **CONFIDENTIAL** version of Attachment DR 1-17 are attached.

As required, the original plus four (4) hard copies will be mailed to your office. Should you have any questions concerning this filing, or require additional information, please do not hesitate to contact me.

Very truly yours,

BUTLER SNOW LLP



Melvin J. Malone

clw

Attachment

cc: Bob Lane, TAWC
Randall Crawford, CUDA
Karen H. Stachowski, Consumer Advocate Division
Shilina B. Brown, Consumer Advocate Division

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BUTLER SNOW LLP

**BEFORE THE TENNESSEE PUBLIC UTILITY COMMISSION
NASHVILLE, TENNESSEE**

**JOINT PETITION OF TENNESSEE-
AMERICAN WATER COMPANY AND
CATOOSA UTILITY DISTRICT
AUTHORITY FOR APPROVAL OF A
SPECIAL CONTRACT**

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DOCKET NO. 23-00066

**TENNESSEE-AMERICAN WATER COMPANY’S RESPONSES TO FIRST
DISCOVERY REQUESTS OF THE CONSUMER ADVOCATE**

Tennessee-American Water Company (“TAWC”), by and through counsel, hereby submits its Responses to the First Discovery Requests propounded by the Consumer Advocate Division of the Attorney General’s Office (“Consumer Advocate”).

GENERAL OBJECTIONS

1. TAWC objects to all requests that seek information protected by the attorney-client privilege, the work-product doctrine and/or any other applicable privilege or restriction on disclosure.

2. TAWC objects to the definitions and instructions accompanying the requests to the extent the definitions and instructions contradict, are inconsistent with, or impose any obligations beyond those required by applicable provisions of the Tennessee Rules of Civil Procedure or the rules, regulations, or orders of the Tennessee Public Utility Commission (“TPUC” or “Authority”).

3. The specific responses set forth below are based on information now available to TAWC, and TAWC reserves the right at any time to revise, correct, add to or clarify the objections or responses and supplement the information produced.

4. TAWC objects to each request to the extent that it is unreasonably cumulative or duplicative, speculative, unduly burdensome, irrelevant or seeks information obtainable from some other source that is more convenient, less burdensome or less expensive.

5. TAWC objects to each request to the extent it seeks information outside TAWC's custody or control.

6. TAWC's decision, now or in the future, to provide information or documents notwithstanding the objectionable nature of any of the definitions or instructions, or the requests themselves, should not be construed as: (a) a stipulation that the material is relevant or admissible, (b) a waiver of TAWC's General Objections or the objections asserted in response to specific discovery requests, or (c) an agreement that requests for similar information will be treated in a similar manner.

7. TAWC objects to those requests that seek the identification of "any" or "all" documents or witnesses (or similar language) related to a particular subject matter on the grounds that they are overbroad and unduly burdensome and exceed the scope of permissible discovery.

8. TAWC objects to those requests that constitute a "fishing expedition," seeking information that is not relevant or reasonably calculated to lead to the discovery of admissible evidence and is not limited to this matter.

9. TAWC does not waive any previously submitted objections to the Consumer Advocate's discovery requests.

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CONSUMER ADVOCATE'S FIRST DISCOVERY REQUESTS

Witness:

1-1. Contract Terms. Refer to the Petition, Exhibit A. Water Purchase Agreement, p. 3, ¶ 4.a.

Term and Termination. The paragraph reads as follows:

The Initial Term of this agreement shall be five (5) years from the Effective Date and shall be automatically renewed for one (1) additional five (5)-year term unless either party provides written notice to the other party not less than one (1) year prior to the end of such Initial Term that the Agreement will be terminated at the conclusion of the Initial Term. Is

it the intent of the Joint Petitioners to request prior Commission approval if the agreement is extended beyond the initial five (5)-year term?

Response:

As the automatic renewal is an expressed term of the agreement, it is the Company's position that by approving the agreement the stated automatic renewal would be approved as well. Nonetheless, the Company will comply with any Commission order or rule that would require Commission approval if the agreement is extended beyond the initial five (5) year term.

TENNESSEE-AMERICAN WATER COMPANY
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CONSUMER ADVOCATE'S FIRST DISCOVERY REQUESTS

Witness: Grady Stout and Bob Lane

1-2 Pro Forma Data. Provide a matrix in Excel format, showing the monthly anticipated water supply from TAWC to CUDA and a price-out of the resulting monthly revenues by rate component (base rates and surcharges) over the initial five-year term of the Agreement beginning with the expected Effective Date of the Agreement.

Response:

The Agreement provides that CUDA shall pay the applicable tariff rates and surcharges. The below table makes the following assumptions: (1) TAWC's base tariff rates do not change during the length of the contract; (2) TAWC's current surcharge rates are used and the anticipated surcharge in its Generic Docket case (Docket No. 19-00103) are adopted in January 2024 and remain unchanged for the remainder of the length of the contract; and (3) that CUDA takes the minimum amount of water required in the Agreement evenly spaced over time.

	Estimated Usage per month	Estimated Revenue Per Month Contract Rate	Surcharges	Total Revenue
Aug-23	7750000	\$12,589.81	\$3,890.25	\$16,480.06
Sep-23	7750000	\$12,589.81	\$3,890.25	\$16,480.06
Oct-23	7750000	\$12,589.81	\$3,890.25	\$16,480.06
Nov-23	7750000	\$12,589.81	\$3,890.25	\$16,480.06
Dec-23	7750000	\$12,589.81	\$3,890.25	\$16,480.06
Jan-24	7750000	\$12,589.81	\$4,265.43	\$16,855.24
Feb-24	7750000	\$12,589.81	\$4,265.43	\$16,855.24
Mar-24	7750000	\$12,589.81	\$4,265.43	\$16,855.24
Apr-24	7750000	\$12,589.81	\$4,265.43	\$16,855.24
May-24	7750000	\$12,589.81	\$4,265.43	\$16,855.24
Jun-24	7750000	\$12,589.81	\$4,265.43	\$16,855.24
Jul-24	7750000	\$12,589.81	\$4,265.43	\$16,855.24
Aug-24	7750000	\$12,589.81	\$4,265.43	\$16,855.24
Sep-24	7750000	\$12,589.81	\$4,265.43	\$16,855.24
Oct-24	7750000	\$12,589.81	\$4,265.43	\$16,855.24
Nov-24	7750000	\$12,589.81	\$4,265.43	\$16,855.24
Dec-24	7750000	\$12,589.81	\$4,265.43	\$16,855.24

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CONSUMER ADVOCATE'S FIRST DISCOVERY REQUESTS

Witness: Grady Stout and Bob Lane

- 1-3. Pro Forma Data.** Provide a matrix in Excel format, showing the monthly incremental capital costs and monthly incremental operating costs for providing water supply from TAWC to CUDA over the five-year initial term of the Agreement beginning with the expected Effective Date of the Agreement.

Response:

For the life of the Agreement there is no anticipated incremental capital cost, as the infrastructure serving this system is already installed and its anticipated useful life exceeds the term of the Agreement. The Company's current production cost per thousand gallons results in an estimate a monthly incremental O&M based on these current costs to be \$3,642.50. This cost would apply to each month of the five-year term. The Company anticipates that its productions costs will change over time but it has not estimated those changes over the life of the contract.

**TENNESSEE-AMERICAN WATER COMPANY
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CONSUMER ADVOCATE'S FIRST DISCOVERY REQUESTS**

Witness: Bob Lane

1-4. Pro Forma Data. Refer to *Order Approving Special Contract*, p. 3, TRA Docket No. 98-00885 (May 18, 1999). Specifically refer to the calculation of the anticipated difference between the proposed Special Contract rates and the then existing tariff rates. Provide a matrix in Excel format that updates this calculation for CUDA's currently anticipated usage with the existing TAWC regular tariff rates and the proposed Special Contract rates.

Response:

	Anticipated Usage (Gallon) (1)	Anticipated Usage (CCF)	Contract Revenues W/Surcharges (2)	Tariff Revenues W/Surcharges (3)	Difference
Annual	93,000,000	124332	\$ 197,775	\$ 307,172	\$ 109,397
Monthly	7,750,000	10361	\$ 16,481	\$ 25,598	\$ 9,116
(1) Anticipated usage under the contract is 93 million gallons, (124332 CCF). Absent the contract the anticipated usage is zero and anticipated revenues is also zero. (2) Contract has 93,000,000 Gallon (120321 CCF) Minimum Usage Requirement (3) Tariff does not Have a Minimum Usage Requirement					

**TENNESSEE-AMERICAN WATER COMPANY
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Witness: Bob Lane

1-5. Pro Forma Data. Refer to *Order Approving Special Contract*, p. 3, FN.3, TRA Docket No. 98-00885 (May 18, 1999). Specifically, refer to the expected breakeven point between the Company’s then existing tariff rates and the proposed Special Contract rates. The footnote reads as follows:

The Special Contract is designed to “break even” or result in \$0 difference when Catoosa’s usage hits 35 million gallons a month, or 1,150,000 gallons per day which becomes the threshold for the second step rate of \$0.74 per 1,000 gallons.

Provide a matrix in Excel format that calculates the breakeven point (in gallons and CCF) between the Company’s current regular tariff rates and the proposed Special Contract rate.

Response:

As requested, the breakeven point between the current regular tariff rates and the proposed Agreement is 29.465 million gallons per month (39,392 CCF).

	Anticipated Usage (Gallon)	Monthly Usage (CCF)	Monthly Contract Revenues W/Surcharges	Monthly Tariff Revenues W/Surcharges	Difference
Monthly Usage	29,465,216	39392	\$ 62,660.98	\$ 62,660.73	\$ 0.26

**TENNESSEE-AMERICAN WATER COMPANY
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Witness: Leah Morrison

1.6. Historical Data. Provide a matrix in Excel format, showing the monthly water supplied (in gallons and CCF) from TAWC to CUDA from January 1999 (the effective date of the previous contract approved by the Commission in TRA Docket No. 98-00885) to August 2023.

Response:

Please see the attached responsive data available to TAWC, which includes the years 1999 to 2000, 2004 through 2007, and 2013 to present. Any requested data not included is no longer available to the Company and thus cannot be produced.

Contract Account	Start billing period	End billing period	Total Billed Usage in Gallons
210015560233	05/08/2013	06/06/2013	13,388,452
210015560233	06/07/2013	07/05/2013	13,143,108
210015560233	07/06/2013	08/05/2013	5,141,752
210015560233	08/06/2013	09/04/2013	10,795,136
210015560233	09/05/2013	10/03/2013	5,868,808
210015560233	10/04/2013	11/01/2013	4,488
210015560233	11/02/2013	12/03/2013	3,621,816
210015560233	12/04/2013	01/03/2014	4,634,608
210015560233	01/04/2014	02/03/2014	4,627,128
210015560233	02/03/2014	02/06/2014	0
210015560233	02/04/2014	03/04/2014	3,548,512
210015560233	03/05/2014	04/02/2014	3,171,520
210015560233	04/03/2014	05/02/2014	3,280,728
210015560233	05/03/2014	06/03/2014	3,498,396
210015560233	06/04/2014	07/02/2014	3,171,520
210015560233	07/03/2014	08/04/2014	16,459,740
210015560233	08/05/2014	09/02/2014	18,090,380
210015560233	09/03/2014	10/02/2014	3,272,500
210015560233	10/03/2014	11/04/2014	2,160,224
210015560233	11/05/2014	12/02/2014	121,924
210015560233	12/03/2014	01/05/2015	3,490,916
210015560233	01/06/2015	02/04/2015	2,674,100
210015560233	02/05/2015	03/04/2015	24,931,588
210015560233	03/05/2015	04/02/2015	4,150,652
210015560233	04/03/2015	05/04/2015	7,908,604
210015560233	05/05/2015	06/03/2015	26,137,364
210015560233	06/04/2015	07/02/2015	24,186,580
210015560233	07/03/2015	08/04/2015	14,356,364
210015560233	08/05/2015	09/02/2015	19,277,456
210015560233	09/03/2015	10/02/2015	12,760,132
210015560233	10/03/2015	10/31/2015	3,650,988
210015560233	11/01/2015	12/03/2015	4,466,308
210015560233	12/04/2015	01/05/2016	16,245,064
210015560233	01/06/2016	02/04/2016	11,220,000
210015560233	02/05/2016	03/03/2016	2,073,456
210015560233	03/04/2016	04/04/2016	2,283,644
210015560233	04/05/2016	05/03/2016	842,996
210015560233	05/04/2016	06/02/2016	20,397,960
210015560233	06/03/2016	07/05/2016	38,999,224
210015560233	07/06/2016	08/03/2016	11,466,840
210015560233	08/04/2016	09/02/2016	9,293,152
210015560233	09/03/2016	10/04/2016	24,494,756
210015560233	10/05/2016	11/02/2016	37,217,488
210015560233	11/03/2016	12/05/2016	24,183,588
210015560233	12/06/2016	01/04/2017	26,254,800
210015560233	01/05/2017	02/02/2017	15,428,996

210015560233	02/03/2017	03/06/2017	4,687,716
210015560233	03/07/2017	04/05/2017	12,301,608
210015560233	04/06/2017	05/03/2017	16,745,476
210015560233	05/04/2017	06/06/2017	8,817,424
210015560233	06/07/2017	07/05/2017	2,751,892
210015560233	07/06/2017	08/03/2017	26,182,992
210015560233	08/04/2017	09/06/2017	16,602,608
210015560233	09/07/2017	10/04/2017	18,663,348
210015560233	10/05/2017	11/02/2017	3,788,620
210015560233	11/03/2017	12/04/2017	1,758,548
210015560233	12/05/2017	01/05/2018	4,372,060
210015560233	01/06/2018	02/02/2018	18,762,084
210015560233	02/03/2018	03/05/2018	8,147,964
210015560233	03/06/2018	04/03/2018	2,049,520
210015560233	04/04/2018	05/02/2018	2,890,272
210015560233	05/03/2018	06/05/2018	27,593,720
210015560233	06/06/2018	07/05/2018	28,829,416
210015560233	07/06/2018	08/02/2018	25,781,316
210015560233	08/03/2018	09/05/2018	26,018,432
210015560233	09/06/2018	10/04/2018	14,046,692
210015560233	10/05/2018	11/02/2018	1,560,328
210015560233	11/03/2018	12/04/2018	2,100,384
210015560233	12/05/2018	01/05/2019	2,338,248
210015560233	01/06/2019	02/05/2019	6,217,376
210015560233	02/06/2019	03/06/2019	2,597,804
210015560233	03/07/2019	04/04/2019	1,337,424
210015560233	04/05/2019	05/06/2019	10,356,808
210015560233	05/07/2019	06/05/2019	8,163,672
210015560233	06/06/2019	07/05/2019	5,170,924
210015560233	07/06/2019	08/06/2019	11,273,856
210015560233	08/07/2019	09/06/2019	9,613,296
210015560233	09/07/2019	10/09/2019	9,994,028
210015560233	10/10/2019	11/05/2019	14,846,304
210015560233	11/06/2019	12/05/2019	11,190,828
210015560233	12/06/2019	01/07/2020	9,225,832
210015560233	01/08/2020	02/06/2020	7,420,908
210015560233	02/07/2020	03/06/2020	9,074,736
210015560233	03/07/2020	04/06/2020	12,606,792
210015560233	04/07/2020	05/06/2020	12,983,784
210015560233	05/07/2020	06/04/2020	9,144,300
210015560233	06/05/2020	07/07/2020	10,244,608
210015560233	07/08/2020	08/06/2020	8,858,564
210015560233	08/07/2020	09/04/2020	7,033,444
210015560233	09/05/2020	10/06/2020	8,159,184
210015560233	10/07/2020	11/05/2020	8,334,216
210015560233	11/06/2020	12/04/2020	6,516,576
210015560233	12/05/2020	01/07/2021	3,683,900

210015560233	01/08/2021	02/04/2021	6,960,140
210015560233	02/05/2021	03/05/2021	7,705,148
210015560233	03/06/2021	04/07/2021	9,374,684
210015560233	04/08/2021	05/06/2021	7,693,132
210015560233	05/07/2021	06/04/2021	8,317,760
210015560233	06/05/2021	07/07/2021	9,608,060
210015560233	07/08/2021	08/05/2021	7,852,504
210015560233	08/06/2021	09/07/2021	8,906,436
210015560233	09/08/2021	10/06/2021	7,499,448
210015560233	10/07/2021	11/04/2021	6,807,548
210015560233	11/05/2021	12/06/2021	7,065,608
210015560233	12/07/2021	01/06/2022	6,617,556
210015560233	01/07/2022	02/04/2022	7,557,044
210015560233	02/05/2022	03/07/2022	8,145,724
210015560233	03/08/2022	04/06/2022	7,291,800
210015560233	04/07/2022	05/05/2022	7,237,900
210015560233	05/06/2022	06/06/2022	9,601,400
210015560233	06/07/2022	07/07/2022	8,773,600
210015560233	07/08/2022	08/04/2022	7,867,900
210015560233	08/05/2022	09/07/2022	10,025,800
210015560233	09/08/2022	10/06/2022	7,023,100
210015560233	10/07/2022	11/04/2022	6,496,800
210015560233	11/05/2022	12/06/2022	7,209,400
210015560233	12/07/2022	01/05/2023	7,070,900
210015560233	01/06/2023	02/03/2023	6,835,200
210015560233	02/04/2023	03/06/2023	11,694,000
210015560233	03/07/2023	04/05/2023	7,989,300
210015560233	04/06/2023	05/04/2023	7,634,900
210015560233	05/05/2023	06/05/2023	8,564,900
210015560233	06/06/2023	07/06/2023	8,623,300
210015560233	07/07/2023	08/07/2023	8,365,200
210015560233	08/08/2023	09/06/2023	7,568,500

Year	Month	CCF	Gallons
1999	Jan	0	
	Feb	0	
	Mar	0	
	Apr	0	
	May	0	
	Jun	1,148	
	July	15,066	
	Aug	26,874	
	Sept	29,783	
	Oct	6,724	
	Nov	6,574	
	Dec	5,861	

Year	Month	CCF	Gallons
2000	Jan	1,743	
	Feb	5,647	
	Mar	3,126	
	Apr	4,677	
	May	10,328	

Year	Month	CCF	Gallons
2004	Jan	1,310	
	Feb	7,640	
	Mar	31,653	
	Apr	41,891	
	May	43,848	
	Jun	47,743	
	July	47,143	
	Aug	48,976	
	Sept	54,342	
	Oct	45,733	
	Nov	22,883	
	Dec	6,858	

Year	Month	CCF	Gallons
2005	Jan	9,878	
	Feb	2,238	
	Mar	36,453	
	Apr	40,961	
	May	37,871	
	Jun	49,155	
	July	54,211	
	Aug	50,548	
	Sept	56,519	
	Oct	25,686	
	Nov	15,989	
	Dec	15,333	

Year	Month	CCF	Gallons
2006	Jan	9,450	
	Feb	4,698	
	Mar	3,431	
	Apr	28,702	
	May	34,419	
	Jun	50,718	
	July	53,874	
	Aug	49,455	
	Sept	47,095	
	Oct	29,072	
	Nov	31,503	
	Dec	39,634	

Year	Month	CCF	Gallons
2007	Jan	20,221	
	Feb	5,626	
	Mar	14,413	
	Apr	41,826	
	May	35,184	
	Jun	55,938	
	July		
	Aug		
	Sept		
	Oct		
	Nov		
	Dec		

**TENNESSEE-AMERICAN WATER COMPANY
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Witness: Grady Stout and Bob Lane

1.7. Historical Data. Provide a matrix in Excel format, showing the terms of TAWC's currently existing Special Contracts that include the following information:

- a. Contracting Party;
- b. Docket Number approving the Special Contract;
- c. Minimum and Maximum Deliverable Supply Quantities (Gallons and CCF);
- d. Base Rate Charge or Charges;
- e. Capital Rider Surcharge;
- f. PCOP Rider Surcharge;
- g. Tax Rider Surcharge;
- h. Other Surcharges; and
- i. Total Billing Rate.

Response:

Contracting Party	Docket Number approving Special Contract	Minimum Deliverable per Year	Maximum Deliverable	Base Rate Charge (per 1000 gallons)	Capital Rider Surcharge (36.1%)	PCOP Rider Surcharge (2.13%)	Tax Rider Surcharge (-4.55%)	Other Surcharges (-2.78%) (Current Recon)	Total Billing Rate
Catoosa County Utility District	Unknown Docket Number 2013 Agreement	93,000,000 gal (124,323.33 CCF)	N/A	\$1.624598	\$0.586480	\$0.034604	(\$0.073919)	(\$0.045164)	\$2.126599
Town of Signal Mountain	12-00048	273,750,000 gal (365,951.74 CCF)	N/A	\$1.382887	\$0.499222	\$0.029455	(\$0.062921)	(\$0.038444)	\$1.810199
City of Fort Oglethorpe	N/A	273,750,000 gal (365,951.74 CCF)	N/A	\$1.409492	\$0.508827	\$0.030022	(\$0.064132)	(\$0.039184)	\$1.845025
Walker County Water and Sewerage Authority	22-00049	Year 1: 90,000,000 gal (120,312.90 CCF) After Year 1: 20,000,000 gal (26,736.2 CCF)	N/A	\$1.307922	\$0.472160	\$0.027859	(\$0.059510)	(\$0.036360)	\$1.712070

**TENNESSEE-AMERICAN WATER COMPANY
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CONSUMER ADVOCATE'S FIRST DISCOVERY REQUESTS**

Witness: Leah Morrison

1.8. Historical Data. Provide a copy of TAWC's most recent bill for each of its Special Contract customers.

Response:

Please see attached.



WE KEEP LIFE FLOWING™

Service Address:

CITY OF FORT OGLETHORPE
LAFAYETTE RD
FT OGLETHORPE, GA 30742

THANK YOU FOR BEING OUR CUSTOMER

Important Account Messages

- Want to get to know us better? Visit www.tennesseeamwater.com to learn more about the services we provide.
- Thank you for being a long time customer! We work hard every day to deliver water service that is safe, reliable, and affordable -- our customers deserve nothing less.

For more information, visit www.tennesseeamwater.com

Statement

Account No. **1026-210015017258**


Total Amount Due:	\$49,113.27
Payment Due By:	October 13, 2023


Billing Date: September 21, 2023
Service Period: Aug 19 to Sep 19 (32 Days)
Total Gallons: 26,619,300


Account Summary – See page 3 for Account Detail

Prior Billing:	\$46,157.09
Payments - Thank You!	= \$46,157.09
Balance Forward:	= \$0.00
Service Related Charges:	+ \$49,113.27
Total Amount Due:	= \$49,113.27

 **View your account information or pay your bill anytime at:** www.amwater.com/MyAccount

 **Pay by Phone*:** Pay anytime at 1-855-748-6066
**A convenience fee may apply*

 **Customer Service:** 1-866-736-6420
M-F 7:00am to 7:00pm – Emergencies 24/7

 **TENNESSEE AMERICAN WATER**
PO BOX 6029
CAROL STREAM, IL 60197-6029

▼ Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. ▼

Account No. **1026-210015017258**

Total Amount Due:	\$49,113.27
Payment Due By:	October 13, 2023

If paying after 10/13/23, pay this amount: \$51,568.93

Amount Enclosed \$



P.O. BOX 91623
RANTOUL, IL 61866-8623

Service to: LAFAYETTE RD
FT OGLETHORPE, GA 30742

CITY OF FORT OGLETHORPE
P.O. BOX 5509
FORT OGLETHORPE, GA 30742-0709

TENNESSEE AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029

00010262100150172580000000004911327018

Messages from Tennessee American Water

- Effective 08.14.2023 there is a 2.08% decrease on customer bills as approved by the Tennessee Public Utility Commission. This decrease is in effect through December 31, 2023, and is reflected on the Capital Recovery Riders line item of your bill. The decrease is the result of the annual reconciliation process. On January 1, 2024, the temporary decrease is removed and the original rate goes back into effect.
- We love Paperless Billing! It's convenient, clutter-free, secure, and eco-friendly! Enroll today at amwater.com/mywater.
- ***IMPORTANT WATER QUALITY MESSAGE:** Your annual Water Quality Report can be viewed electronically at www.amwater.com/ccr/chattanooga.pdf. If you prefer a paper copy to be sent to you, please contact our Customer Service Center at 866-736-6420.



**TWO WAYS TO SIMPLIFY AND
GO PAPERLESS**

RECEIVE your bill electronically with **Paperless Billing**. It's simple, secure and clutter-free!

PAY your bill electronically with **Auto Pay** your monthly bill automatically on the due date.
No stamps required!

**Enroll today at
amwater.com/mywater.**



CUSTOMER SERVICE 1-866-736-6420

HOURS: M-F, 7am-7pm • Emergencies: 24/7

TTY/TDD FOR THE HEARING IMPAIRED: 711
(and then reference Customer Service number listed above)

SERVICES



Go Paperless: Save time. Save money. Sign up for **Paperless Billing** and **Auto Pay** on MyWater at amwater.com/mywater. Not registered? Log in and be sure to have your account number handy.



Water Quality: We take water quality seriously. When it comes to complying with federal drinking water standards, we consistently score better than the industry average. For a copy of the annual water quality report for your area, visit tennesseeamwater.com > Water Information > Water Quality > Water Quality Reports.



Project Water Help: For more information, contact United Way 2-1-1 or visit us online at tennesseeamwater.com.

EXPLANATION OF OTHER TERMS



Payment by Check: Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you.



Estimated Bill: This occurs when we are unable to read the water meter. Your usage from the same billing period the prior year is used to calculate the estimated bill. The next actual meter reading corrects any over or under estimates.



Disputes: If you have questions or complaints about your bill, please call us at 1-866-736-6420 before the due date. If your bill is unusually high, it may indicate that there is a leak in your plumbing. For tips on how to detect leaks and use water wisely, visit us online. You'll find helpful tools under the Water Information menu. Every drop counts!



Rates: A detailed listing of charges that make up your bill is available upon request by contacting Customer Service or visiting us online at tennesseeamwater.com > Customer Service & Billing > Your Water Rates.



Correspondence: Please send written correspondence to PO Box 2798, Camden, NJ 08101. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not send correspondence with your payment, as it may delay processing your payment and correspondence.

PROJECT WATER HELP - lend a hand to customers in need

- ☐ I'm adding a one time contribution of \$_____ with my payment.
- ☐ I'd like to add a recurring contribution to each bill of \$_____. I understand this amount will be added to each bill.

Address Change(s)

Name _____

Address _____

City _____

State _____ Zip Code _____

(_____) _____
Phone Number ☐ Mobile Number

E-mail Address _____

Other ways to pay your bill



Auto Pay



Online



In Person

Save time and money. Enroll in Auto Pay, and your bill will be paid on time, every time, directly from your bank account on the due date. No stamps required!

With My Account, you can pay your bill anytime, anywhere. Registration is fast and easy. Visit www.amwater.com/MyAccount or pay without registration at www.amwater.com/billpay (fee may apply).

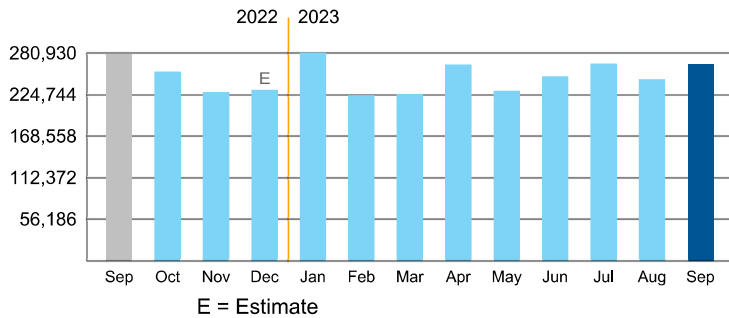
We have agreements with several authorized payment locations in our service areas. Visit our website to find one near you.

Meter Reading and Usage Summary

Please see additional pages for meter reading details

Billed Usage History (graph shown in 100 gallons)

- 26,619,300 gallons = usage for this period
- 27,971,300 gallons = usage for same period last year



Next Scheduled Read Date: on or about October 18, 2023
Account Type: Sale for Resale

Average
daily use for
this period is:
(32 days)

831,853
gallons

Year to Date Billed Usage: 225,112,500 gallons

Account Detail

Account No. 1026-210015017258

Service To: LAFAYETTE RD FT OGLETHORPE, GA 30742

Prior Billing 46,157.09

Payments -46,157.09

Total payments as of Sep 11. Thank you! -46,157.09

Balance Forward 0.00

Service Related Charges - 08/19/23 to 09/19/23

Water Service 37,519.69

Water Usage Charge (266,193 x \$0.1409492) 37,519.69

Other Charges 11,593.58

Expense Recovery Riders 799.17

Capital Recovery Riders 10,794.41

Total Service Related Charges 49,113.27

Total Current Period Charges 49,113.27

Total Amount Due ➡ **\$49,113.27**

Understanding Your Bill

The information below defines some of the new terms you may find on your bill:

- **Service Related Charges:** This section includes charges for services related to water, wastewater and fire protection. If applicable, credits and debits for correction to previously billed charges are itemized in this section.
- **Fees and Adjustments:** This section provides details related to additional charges or adjustments for the service period referenced. Fees, when applicable, would include items such as service activation and late payment charges.
- **Expense & Capital Recovery Riders:** The riders are applied to all water charges. The Expense Recovery Rider is based on our actual expenses for items like electricity and chemicals and is compared to what we projected we would spend. If we spend less than we budget for, this is a reduction on your bill with the negative sign. The Capital Recovery Riders are for capital projects like new pipes, fire hydrants, water treatment equipment, and mains for economic development projects. The Capital Recovery Rider is calculated for a particular year, and is based on the costs of capital projects. It has been in place since 2013.
- **Billing Units:** One billing unit equals 100 gallons of water used. If the meter serving your property measures your water use in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier to understand.
- **Average Daily Use:** The gallons shown in the water droplet above represent your average daily water use for the current billing period. Tracking the amount of water you use can help you manage your overall water use from month to month.
- **Still have questions?** We are here to help. Our customer service representatives are available M-F, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

Para obtener asistencia con la traducción de su factura, comuníquese con nuestro Centro de Servicio al Cliente, de lunes a viernes de 7 a.m. a 7 p.m.

For more information about your charges and rates, please visit:
<https://amwater.com/tnaw/rates>

Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
72039998	100 gal	4"	08/19/2023	09/19/2023	640,475 (A)	703,932 (A)	63,457	63,457.00	6,345,700
72040009	100 gal	4"	08/19/2023	09/19/2023	486,635 (A)	495,712 (A)	9,077	9,077.00	907,700
72040788	100 gal	4"	08/19/2023	09/19/2023	129,893 (A)	223,688 (A)	93,795	93,795.00	9,379,500
72040790	100 gal	4"	08/19/2023	09/19/2023	149,878 (A)	249,742 (A)	99,864	99,864.00	9,986,400
79898902	100 gal	6"	08/19/2023	09/19/2023	846,909 (A)	846,909 (A)	0	0.00	0

A = Actual
E = Estimate

1 Billing Unit = 100 gallons

Total Gallons:

26,619,300

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MORE CONVENIENCE. LESS CLUTTER. SECURE.



Receive your bill
electronically with
**PAPERLESS
BILLING**

Instead of receiving a paper bill by mail, you'll receive an email with the amount due, the due date and a link to view your bill (and any materials included with your paper bill) online. We'll also email service-related communications to you.

It's simple, secure and clutter-free!

Enroll in **Paperless Billing** and **Auto Pay** on MyWater by scanning the QR code below or by visiting **amwater.com/mywater**.

Pay your bill
electronically with
AUTO PAY



Take it one step further and go entirely paperless. Enroll in **Auto Pay**, and your bill will be paid on time, every time, automatically on the due date.

NEW

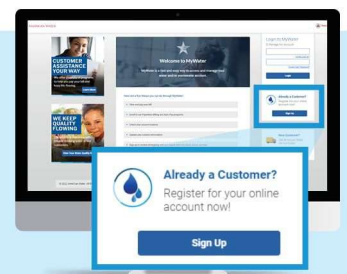
**Customers can now
enroll in Auto Pay using
their credit card!**

That's right. You can choose to have your monthly bill automatically applied to your credit card or deducted directly from your checking or savings account. Your choice.
No checks to write and no stamps required!



NOT ENROLLED IN MYWATER?

Visit **amwater.com/mywater** and click on **Sign Up**. Have your account number handy. On MyWater, you can view and pay your bill, update your contact information and alert preferences, report an emergency and more!





WE KEEP LIFE FLOWING™

Service Address:

TOWN OF SIGNAL MOUNTAIN
5 WEEKS ST
CHATTANOOGA, TN 37405-1641

THANK YOU FOR BEING OUR CUSTOMER

Important Account Messages

- On 08/23/23, the meter serving your property was removed and replaced with a new meter. Please see Meter Reading and Usage Summary for more detail.
- This bill reflects an extended or partial billing period. As a result, a portion of your charges may be prorated accordingly to represent actual days of service received. Please refer to Account Detail for more information.

For more information, visit www.tennesseeamwater.com

Statement

Account No. **1026-210014897802**

Total Amount Due:	\$51,786.20
Payment Due By:	September 29, 2023


Thank you for using AutoPay. Payment will be automatically deducted on the bill due date.


Billing Date: September 07, 2023
Service Period: Jun 22 to Aug 23 (63 Days)
Total Gallons: 51,668,900


Account Summary – See page 3 for Account Detail

Prior Billing:	\$48,051.19
Payments - Thank You!	-\$91,474.96
Balance Forward:	=\$43,423.77
Service Related Charges:	+\$95,209.97
Total Amount Due:	=\$51,786.20

 **View your account information or pay your bill anytime at:** www.amwater.com/MyAccount

 **Pay by Phone*:** Pay anytime at 1-855-748-6066
*A convenience fee may apply

 **Customer Service:** 1-866-736-6420
M-F 7:00am to 7:00pm – Emergencies 24/7

 **TENNESSEE AMERICAN WATER**
PO BOX 6029
CAROL STREAM, IL 60197-6029

▼ Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. ▼

Account No. **1026-210014897802**

Total Amount Due:	\$51,786.20
Payment Due By:	September 29, 2023



P.O. BOX 91623
RANTOUL, IL 61866-8623

Service to: 5 WEEKS ST
CHATTANOOGA, TN 37405-1641

Amount Enclosed \$ Paid Electronically on Due Date

TOWN OF SIGNAL MOUNTAIN
1111 RIDGEWAY AVE
SIGNAL MOUNTAIN, TN 37377-3146

TENNESSEE AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029

0001026210014897802000000005178620014

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PAY your bill electronically with **Auto Pay** your monthly bill automatically on the due date.
No stamps required!

**Enroll today at
amwater.com/mywater.**



CUSTOMER SERVICE 1-866-736-6420

HOURS: M-F, 7am-7pm • Emergencies: 24/7

TTY/TDD FOR THE HEARING IMPAIRED: 711
(and then reference Customer Service number listed above)

SERVICES



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Project Water Help: For more information, contact United Way 2-1-1 or visit us online at tennesseeamwater.com.

EXPLANATION OF OTHER TERMS



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Estimated Bill: This occurs when we are unable to read the water meter. Your usage from the same billing period the prior year is used to calculate the estimated bill. The next actual meter reading corrects any over or under estimates.



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Correspondence: Please send written correspondence to PO Box 2798, Camden, NJ 08101. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not send correspondence with your payment, as it may delay processing your payment and correspondence.

PROJECT WATER HELP - lend a hand to customers in need

- ☐ I'm adding a one time contribution of \$_____ with my payment.
- ☐ I'd like to add a recurring contribution to each bill of \$_____. I understand this amount will be added to each bill.

Address Change(s)

Name _____

Address _____

City _____

State _____ Zip Code _____

(_____) _____ ☐ Mobile Number

Phone Number _____

E-mail Address _____

Other ways to pay your bill



Auto Pay



Online



In Person

Save time and money. Enroll in Auto Pay, and your bill will be paid on time, every time, directly from your bank account on the due date. No stamps required!

With My Account, you can pay your bill anytime, anywhere. Registration is fast and easy. Visit www.amwater.com/MyAccount or pay without registration at www.amwater.com/billpay (fee may apply).

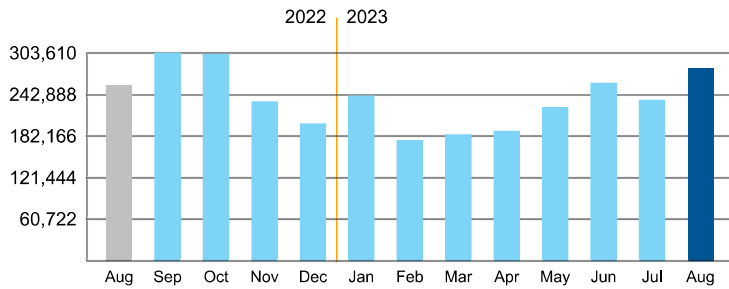
We have agreements with several authorized payment locations in our service areas. Visit our website to find one near you.

Meter Reading and Usage Summary

Please see additional pages for meter reading details

Billed Usage History (graph shown in 100 gallons)

- 51,668,900 gallons = usage for this period
- 25,688,400 gallons = usage for same period last year



Next Scheduled Read Date: on or about September 21, 2023
Account Type: Sale for Resale

Average
daily use for
this period is:
(63 days)

820,141
gallons

Year to Date Billed Usage: 179,159,600 gallons

Account Detail

Account No. 1026-210014897802

Service To: 5 WEEKS ST CHATTANOOGA, TN 37405-1641

Prior Billing 48,051.19

Payments -91,474.96

Total payments as of Aug 18. Thank you! -91,474.96

Balance Forward -43,423.77

Cancellation of Prior Billing -95,321.73

Cancelled Bill Period 06/22/2023 - 07/21/2023 -43,423.77

Reason: Meter Dial Correction

Cancelled Bill Period 07/22/2023 - 08/23/2023 -51,897.96

Reason: Meter Set Correction

Service Related Charges - 06/22/23 to 08/23/23

Rebill - 06/22/23 to 07/21/23

Water Service 32,490.67

Water Usage Charge (234,948 x \$0.13828877) 32,490.67

Other Charges 10,933.10

Expense Recovery Riders 692.05

Capital Recovery Riders 10,241.05

Rebill - 07/22/23 to 08/23/23

Water Service 38,961.62

Water Usage Charge 07/22/23 to 08/13/23 (206,535.28 x \$0.13828877) 28,561.51

08/14/23 to 08/23/23 (75,205.72 x \$0.13828877) 10,400.11

Other Charges 12,824.58

(Continued on next page)

Understanding Your Bill

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For more information about your charges and rates, please visit:
<https://amwater.com/tnaw/rates>

Expense Recovery Riders	829.88
Capital Recovery Riders	11,994.70
Total Service Related Charges	95,209.97
Total Current Period Charges	95,209.97

Total Amount Due



\$51,786.20

WE KEEP LIFE FLOWING™

Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
21116151	100 gal	6"	08/22/2023	08/23/2023	0 (A)	0 (A)	0	0.00	0
221103206	100 gal	4"	08/23/2023	08/23/2023	0 (A)	0 (A)	0	0.00	0
72038469	100 gal	6"	06/22/2023	08/21/2023	4,375,144 (A)	4,695,495 (A)	320,351	320,351.00	32,035,100
72038474	100 gal	4"	06/22/2023	08/22/2023	747,529 (E)	943,867 (A)	196,338	196,338.00	19,633,800

A = Actual E = Estimate

1 Billing Unit = 100 gallons

Total Gallons: 51,668,900

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TWO WAYS TO SIMPLIFY AND GO PAPERLESS



MORE CONVENIENCE. LESS CLUTTER. SECURE.



Receive your bill
electronically with
**PAPERLESS
BILLING**

Instead of receiving a paper bill by mail, you'll receive an email with the amount due, the due date and a link to view your bill (and any materials included with your paper bill) online. We'll also email service-related communications to you.

It's simple, secure and clutter-free!

Enroll in **Paperless Billing** and **Auto Pay** on MyWater by scanning the QR code below or by visiting **amwater.com/mywater**.

Pay your bill
electronically with
AUTO PAY



Take it one step further and go entirely paperless. Enroll in **Auto Pay**, and your bill will be paid on time, every time, automatically on the due date.

NEW

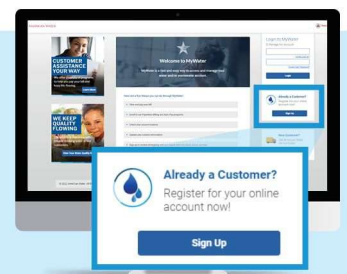
**Customers can now
enroll in Auto Pay using
their credit card!**

That's right. You can choose to have your monthly bill automatically applied to your credit card or deducted directly from your checking or savings account. Your choice.
No checks to write and no stamps required!



NOT ENROLLED IN MYWATER?

Visit **amwater.com/mywater** and click on **Sign Up**. Have your account number handy. On MyWater, you can view and pay your bill, update your contact information and alert preferences, report an emergency and more!





WE KEEP LIFE FLOWING™

Service Address:

WALKER CO WATER & SEWERAGE WCWSA
531 S MISSION RIDGE DR
ROSSVILLE, GA 30741-2409

THANK YOU FOR BEING OUR CUSTOMER

Important Account Messages

- Want to get to know us better? Visit www.tennesseeamwater.com to learn more about the services we provide.
- Our contact information for you is not up to date. Having accurate phone numbers and emails for our customers is critical if we need to reach you in an emergency. Updating your information is simple on My Account at amwater.com/myaccount.

For more information, visit www.tennesseeamwater.com

Statement

Account No. **1026-220039481371**


Total Amount Due:	\$22,540.12
Payment Due By:	October 13, 2023


Billing Date: September 21, 2023
Service Period: Aug 19 to Sep 19 (32 Days)
Total Gallons: 12,718,000


Account Summary – See page 3 for Account Detail

Prior Billing:		\$22,812.69
Payments - Thank You!	-	\$22,812.69
Balance Forward:	=	\$0.00
Service Related Charges:	+	\$22,540.12
Total Amount Due:	=	\$22,540.12

 **View your account information or pay your bill anytime at:** www.amwater.com/MyAccount

 **Pay by Phone*:** Pay anytime at 1-855-748-6066
*A convenience fee may apply

 **Customer Service:** 1-866-736-6420
M-F 7:00am to 7:00pm – Emergencies 24/7

 **TENNESSEE AMERICAN WATER**
PO BOX 6029
CAROL STREAM, IL 60197-6029

▼ Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. ▼

Account No. **1026-220039481371**

Total Amount Due:	\$22,540.12
Payment Due By:	October 13, 2023

If paying after 10/13/23, pay this amount: \$23,667.13

Amount Enclosed \$



P.O. BOX 91623
RANTOUL, IL 61866-8623

Service to: 531 S MISSION RIDGE DR
ROSSVILLE, GA 30741-2409

WALKER CO WATER & SEWERAGE WCWSA
c/o BRANDON WHITLEY
P.O. BOX 248
FLINTSTONE, GA 30725-0248

TENNESSEE AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029

0001026220039481371000000002254012011

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CUSTOMER SERVICE 1-866-736-6420

HOURS: M-F, 7am-7pm • Emergencies: 24/7

TTY/TDD FOR THE HEARING IMPAIRED: 711
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SERVICES



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PROJECT WATER HELP - lend a hand to customers in need

- ☐ I'm adding a one time contribution of \$_____ with my payment.
- ☐ I'd like to add a recurring contribution to each bill of \$_____. I understand this amount will be added to each bill.

Address Change(s)

Name _____

Address _____

City _____

State _____ Zip Code _____

(_____) _____ ☐ Mobile Number

Phone Number _____

E-mail Address _____

Other ways to pay your bill



Auto Pay



Online



In Person

Save time and money. Enroll in Auto Pay, and your bill will be paid on time, every time, directly from your bank account on the due date. No stamps required!

With My Account, you can pay your bill anytime, anywhere. Registration is fast and easy. Visit www.amwater.com/MyAccount or pay without registration at www.amwater.com/billpay (fee may apply).

We have agreements with several authorized payment locations in our service areas. Visit our website to find one near you.

Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
20814626	100 gal	8"	08/19/2023	09/19/2023	351,158 (A)	478,338 (A)	127,180	127,180.00	12,718,000

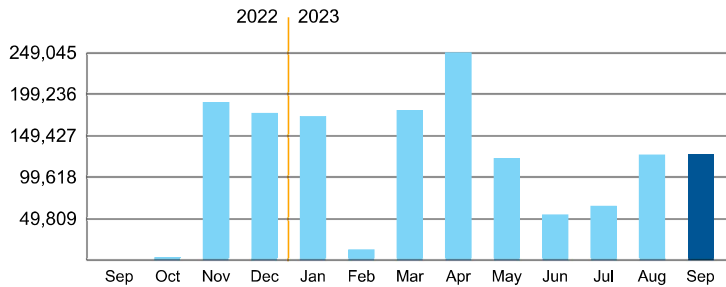
A = Actual E = Estimate

1 Billing Unit = 100 gallons

Total Gallons: 12,718,000

Billed Usage History (graph shown in 100 gallons)

- 12,718,000 gallons = usage for this period
- 0 gallons = usage for same period last year



Next Scheduled Read Date: on or about October 18, 2023
Account Type: Sale for Resale

Average
daily use for
this period is:
(32 days)

397,438
gallons

Year to Date Billed Usage: 110,891,800 gallons

Account Detail

Account No. 1026-220039481371

Service To: 531 S MISSION RIDGE DR ROSSVILLE, GA 30741-2409

Prior Billing 22,812.69

Payments -22,812.69

Total payments as of Sep 11. Thank you! -22,812.69

Balance Forward 0.00

Service Related Charges - 08/19/23 to 09/19/23

Water Service 17,189.14

Water Usage Charge (127,180 x \$0.135156) 17,189.14

Other Charges 5,350.98

Expense Recovery Riders 366.13

Capital Recovery Riders 4,984.85

Total Service Related Charges 22,540.12

Total Current Period Charges 22,540.12

Total Amount Due



\$22,540.12

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<This page is intentionally left blank and reserved for future messages>

TWO WAYS TO SIMPLIFY AND GO PAPERLESS



MORE CONVENIENCE. LESS CLUTTER. SECURE.



Receive your bill
electronically with
**PAPERLESS
BILLING**

Instead of receiving a paper bill by mail, you'll receive an email with the amount due, the due date and a link to view your bill (and any materials included with your paper bill) online. We'll also email service-related communications to you.

It's simple, secure and clutter-free!

Enroll in **Paperless Billing** and **Auto Pay** on MyWater by scanning the QR code below or by visiting **amwater.com/mywater**.

Pay your bill
electronically with
AUTO PAY



Take it one step further and go entirely paperless. Enroll in **Auto Pay**, and your bill will be paid on time, every time, automatically on the due date.

NEW

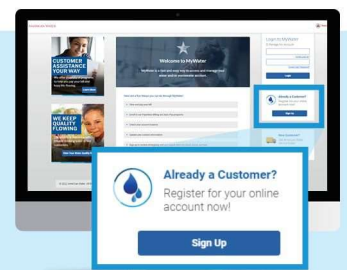
**Customers can now
enroll in Auto Pay using
their credit card!**

That's right. You can choose to have your monthly bill automatically applied to your credit card or deducted directly from your checking or savings account. Your choice.
No checks to write and no stamps required!



NOT ENROLLED IN MYWATER?

Visit **amwater.com/mywater** and click on **Sign Up**. Have your account number handy. On MyWater, you can view and pay your bill, update your contact information and alert preferences, report an emergency and more!



**TENNESSEE-AMERICAN WATER COMPANY
DOCKET NO. 2023-00066
CONSUMER ADVOCATE'S FIRST DISCOVERY REQUESTS**

Witness: Leah Morrison

1.9. Historical Data. Provide a copy of TAWC's monthly bills to CUDA from September 1, 2022, to August 31, 2023.

Response:

See attached.



WE KEEP LIFE FLOWING™

Service Address:

CATOOSA UTILITY DISTRICT AUTHORITY
6730 RINGGOLD RD
CHATTANOOGA, TN 37412-4230

THANK YOU FOR BEING OUR CUSTOMER

Important Account Messages

- Want to get to know us better? Visit www.tennesseeamwater.com to learn more about the services we provide.
- Thank you for being a long time customer! We work hard every day to deliver water service that is safe, reliable, and affordable -- our customers deserve nothing less.

For more information, visit www.tennesseeamwater.com

Statement

Account No. **1026-210015560233**


Total Amount Due:	\$14,489.24
Payment Due By:	February 14, 2023


Billing Date: January 23, 2023
Service Period: Dec 07 to Jan 05 (30 Days)
Total Gallons: 7,070,900


Account Summary – See page 3 for Account Detail

Prior Billing:		\$15,292.80
Payments - Thank You!	-	\$15,292.80
Balance Forward:	=	\$0.00
Service Related Charges:	+	\$14,489.24
Total Amount Due:	=	\$14,489.24

 **View your account information or pay your bill anytime at:** www.amwater.com/MyAccount

 **Pay by Phone*:** Pay anytime at 1-855-748-6066
*A convenience fee may apply

 **Customer Service:** 1-866-736-6420
M-F 7:00am to 7:00pm – Emergencies 24/7

 **TENNESSEE AMERICAN WATER**
PO BOX 6029
CAROL STREAM, IL 60197-6029

▼ Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. ▼

Account No. **1026-210015560233**

Total Amount Due:	\$14,489.24
Payment Due By:	February 14, 2023

If paying after 2/14/23, pay this amount: \$15,213.70

Amount Enclosed \$



WE KEEP LIFE FLOWING™



P.O. BOX 91623
RANTOUL, IL 61866-8623

Service to: 6730 RINGGOLD RD
CHATTANOOGA, TN 37412-4230

CATOOSA UTILITY DISTRICT AUTHORITY
P.O. BOX 750
RINGGOLD, GA 30736-0750

TENNESSEE AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029

00010262100155602330000000001448924014

Messages from Tennessee American Water

- **Rate change:** A rate increase of 5.7% effective January 1, 2023, reflects the elimination of two credits which had been passed on to customers. The first is the completion of a portion of cost savings associated with the Tax Cut and Jobs Act (TCJA) of 2017. The second is the completed pass through of lower than anticipated costs in 2021 that were credited to customers in 2022. Rates continue to reflect a reduction of the remaining TCJA benefits. This corporate tax reduction is passed on to customers and reduces your bill by 4.32% or \$1.24 per month in 2023 for the average Chattanooga residential bill. This is reflected in the Capital Riders line item on your bill.

What's the best way to reach you?

IN CASE OF AN EMERGENCY

We use a high-speed notification system to quickly alert customers via phone, text and email when water emergencies occur. Visit **MyWater** at amwater.com/mywater to choose how you want to be notified and to enter your contact information.



CUSTOMER SERVICE

1-866-736-6420

HOURS: M-F, 7am-7pm • Emergencies: 24/7

TTY/TDD FOR THE HEARING IMPAIRED: 711
(and then reference Customer Service number listed above)

SERVICES



Go Paperless: Save time. Save money. Sign up for **Paperless Billing** and **Auto Pay** on MyWater at amwater.com/mywater. Not registered? Log in and be sure to have your account number handy.



Water Quality: We take water quality seriously. When it comes to complying with federal drinking water standards, we consistently score better than the industry average. For a copy of the annual water quality report for your area, visit tennesseeamwater.com > Water Information > Water Quality > Water Quality Reports.



Project Water Help: For more information, contact United Way 2-1-1 or visit us online at tennesseeamwater.com.

EXPLANATION OF OTHER TERMS



Payment by Check: Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you.



Estimated Bill: This occurs when we are unable to read the water meter. Your usage from the same billing period the prior year is used to calculate the estimated bill. The next actual meter reading corrects any over or under estimates.



Disputes: If you have questions or complaints about your bill, please call us at 1-866-736-6420 before the due date. If your bill is unusually high, it may indicate that there is a leak in your plumbing. For tips on how to detect leaks and use water wisely, visit us online. You'll find helpful tools under the Water Information menu. Every drop counts!



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- ☐ I'm adding a one time contribution of \$_____ with my payment.
- ☐ I'd like to add a recurring contribution to each bill of \$_____. I understand this amount will be added to each bill.

Address Change(s)

Name _____

Address _____

City _____

State _____ Zip Code _____

(_____) _____
Phone Number ☐ Mobile Number

E-mail Address _____

Other ways to pay your bill



Auto Pay

Save time and money. Enroll in Auto Pay, and your bill will be paid on time, every time, directly from your bank account on the due date. No stamps required!



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In Person

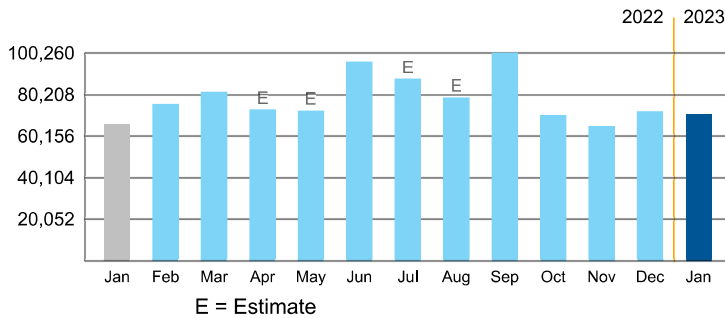
We have agreements with several authorized payment locations in our service areas. Visit our website to find one near you.

Meter Reading and Usage Summary

Please see additional pages for meter reading details

Billed Usage History (graph shown in 100 gallons)

- 7,070,900 gallons = usage for this period
- 6,617,556 gallons = usage for same period last year



Next Scheduled Read Date: on or about February 03, 2023
Account Type: Sale for Resale

Average
daily use for
this period is:
(30 days)

235,697
gallons

Year to Date Billed Usage: 7,070,900 gallons

Account Detail

Account No. 1026-210015560233

Service To: 6730 RINGGOLD RD CHATTANOOGA, TN 37412-4230

Prior Billing 15,292.80

Payments -15,292.80

Total payments as of Jan 4. Thank you! -15,292.80

Balance Forward 0.00

Service Related Charges - 12/07/22 to 01/05/23

Water Service 11,487.38

Water Usage Charge
12/07/22 to 12/31/22 (58,924.18 x 9,572.82
\$0.16245989)
01/01/23 to 01/05/23 (11,784.82 x 1,914.56
\$0.16245989)

Other Charges 3,001.86

Expense Recovery Riders 62.03
Capital Recovery Riders 2,939.83

Total Service Related Charges 14,489.24

Total Current Period Charges 14,489.24

Total Amount Due ➡ **\$14,489.24**

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Para obtener asistencia con la traducción de su factura, comuníquese con nuestro Centro de Servicio al Cliente, de lunes a viernes de 7 a.m. a 7 p.m.

For more information about your charges and rates, please visit:
<https://amwater.com/tnaw/rates>

WE KEEP LIFE FLOWING™

Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
72039997	100 gal	4"	12/07/2022	01/05/2023	15 (A)	15 (A)	0	0.00	0
72040001	100 gal	4"	12/07/2022	01/05/2023	15 (A)	15 (A)	0	0.00	0
76864058	100 gal	8"	12/07/2022	01/05/2023	6,989,284 (A)	7,058,969 (A)	69,685	69,685.00	6,968,500
76864059	100 gal	8"	12/07/2022	01/05/2023	3,981,925 (A)	3,982,949 (A)	1,024	1,024.00	102,400

A = Actual E = Estimate

1 Billing Unit = 100 gallons

Total Gallons: 7,070,900



WE KEEP LIFE FLOWING™

Service Address:

CATOOSA UTILITY DISTRICT AUTHORITY
6730 RINGGOLD RD
CHATTANOOGA, TN 37412-4230

THANK YOU FOR BEING OUR CUSTOMER

Important Account Messages

- Want to get to know us better? Visit www.tennesseeamwater.com to learn more about the services we provide.
- Thank you for being a long time customer! We work hard every day to deliver water service that is safe, reliable, and affordable -- our customers deserve nothing less.

For more information, visit www.tennesseeamwater.com

Statement

Account No. **1026-210015560233**

Total Amount Due:	\$15,392.34
Payment Due By:	March 15, 2023

Billing Date: February 21, 2023
Service Period: Jan 06 to Feb 03 (29 Days)
Total Gallons: 6,835,200

Account Summary – See page 3 for Account Detail

Prior Billing:	\$14,489.24
Payments - Thank You!	= \$14,489.24
Balance Forward:	= \$0.00
Fees and Adjustments:	+ \$724.46
Service Related Charges:	+ \$14,667.88
Total Amount Due:	= \$15,392.34



View your account information or pay your bill anytime at: www.amwater.com/MyAccount



Pay by Phone*: Pay anytime at 1-855-748-6066
*A convenience fee may apply



Customer Service: 1-866-736-6420
M-F 7:00am to 7:00pm – Emergencies 24/7



TENNESSEE AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029

▼ Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. ▼



WE KEEP LIFE FLOWING™



P.O. BOX 91623
RANTOUL, IL 61866-8623

Service to: 6730 RINGGOLD RD
CHATTANOOGA, TN 37412-4230

CATOOSA UTILITY DISTRICT AUTHORITY
P.O. BOX 750
RINGGOLD, GA 30736-0750

Account No. **1026-210015560233**

Total Amount Due:	\$15,392.34
Payment Due By:	March 15, 2023

If paying after 3/15/23, pay this amount: \$16,161.96

Amount Enclosed \$

TENNESSEE AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029

00010262100155602330000000001539234018

Messages from Tennessee American Water

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(and then reference Customer Service number listed above)

SERVICES



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EXPLANATION OF OTHER TERMS



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- ☐ I'd like to add a recurring contribution to each bill of \$_____. I understand this amount will be added to each bill.

Address Change(s)

Name _____

Address _____

City _____

State _____ Zip Code _____

(_____) _____
Phone Number ☐ Mobile Number

E-mail Address _____

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In Person

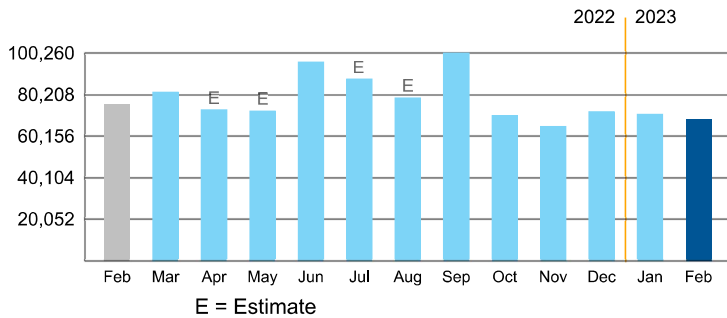
We have agreements with several authorized payment locations in our service areas. Visit our website to find one near you.

Meter Reading and Usage Summary

Please see additional pages for meter reading details

Billed Usage History (graph shown in 100 gallons)

- 6,835,200 gallons = usage for this period
- 7,557,044 gallons = usage for same period last year



Next Scheduled Read Date: on or about March 06, 2023
Account Type: Sale for Resale

Average
daily use for
this period is:
(29 days)

235,697
gallons

Year to Date Billed Usage: 13,906,100 gallons

Account Detail

Account No. 1026-210015560233

Service To: 6730 RINGGOLD RD CHATTANOOGA, TN 37412-4230

Prior Billing	14,489.24
Payments	-14,489.24
Total payments as of Feb 20. Thank you!	-14,489.24
Balance Forward	0.00
Fees and Adjustments	724.46
Water Late Payment Charge	724.46
Service Related Charges - 01/06/23 to 02/03/23	
Water Service	11,104.46
Water Usage Charge (68,352 x \$0.16245989)	11,104.46
Other Charges	3,563.42
Expense Recovery Riders	59.96
Capital Recovery Riders	3,503.46
Total Service Related Charges	14,667.88
Total Current Period Charges	15,392.34

Total Amount Due



\$15,392.34

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For more information about your charges and rates, please visit:
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Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
72039997	100 gal	4"	01/06/2023	02/03/2023	15 (A)	15 (A)	0	0.00	0
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76864058	100 gal	8"	01/06/2023	02/03/2023	7,058,969 (A)	7,126,331 (E)	67,362	67,362.00	6,736,200
76864059	100 gal	8"	01/06/2023	02/03/2023	3,982,949 (A)	3,983,939 (E)	990	990.00	99,000
A = Actual E = Estimate 1 Billing Unit = 100 gallons								Total Gallons:	6,835,200



WE KEEP LIFE FLOWING™

Service Address:

CATOOSA UTILITY DISTRICT AUTHORITY
6730 RINGGOLD RD
CHATTANOOGA, TN 37412-4230

THANK YOU FOR BEING OUR CUSTOMER

Important Account Messages

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Statement

Page 1 of
100004018183

Account No. **1026-210015560233**

Total Amount Due:	\$25,094.53
Payment Due By:	April 21, 2023

Billing Date: March 30, 2023
Service Period: Feb 04 to Mar 06 (31 Days)
Total Gallons: 11,694,000

Account Summary – See page 3 for Account Detail

Prior Billing:	\$15,392.34
Payments - Thank You!	= \$15,392.34
Balance Forward:	= \$0.00
Service Related Charges:	+ \$25,094.53
Total Amount Due:	= \$25,094.53



View your account information or pay your bill
anytime at: www.amwater.com/MyAccount



Pay by Phone*: Pay anytime at 1-855-748-6066
*A convenience fee may apply



Customer Service: 1-866-736-6420
M-F 7:00am to 7:00pm – Emergencies 24/7



TENNESSEE AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029

▼ Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. ▼

Account No. **1026-210015560233**

Total Amount Due:	\$25,094.53
Payment Due By:	April 21, 2023

If paying after 4/21/23, pay this amount: \$26,349.26

Amount Enclosed \$

\$



P.O. BOX 91623
RANTOUL, IL 61866-8623

Service to: 6730 RINGGOLD RD
CHATTANOOGA, TN 37412-4230

CATOOSA UTILITY DISTRICT AUTHORITY
P.O. BOX 750
RINGGOLD, GA 30736-0750

TENNESSEE AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029

00010262100155602330000000002509453018

Messages from Tennessee American Water

- For information on leak detection, download our Leak Detection Kit (PDF) by visiting us online. Under Water Information, select Detecting Leaks.

DO IT YOURSELF

A TIP TO FIX LEAKS

If your toilet keeps draining and refilling, the plunger ball or flapper valve may need to be replaced.



CUSTOMER SERVICE

1-866-736-6420

HOURS: M-F, 7am-7pm • Emergencies: 24/7

TTY/TDD FOR THE HEARING IMPAIRED: 711
(and then reference Customer Service number listed above)

SERVICES



Go Paperless: Save time. Save money. Sign up for **Paperless Billing** and **Auto Pay** on MyWater at amwater.com/mywater. Not registered? Log in and be sure to have your account number handy.



Water Quality: We take water quality seriously. When it comes to complying with federal drinking water standards, we consistently score better than the industry average. For a copy of the annual water quality report for your area, visit tennesseeamwater.com > Water Information > Water Quality > Water Quality Reports.



Project Water Help: For more information, contact United Way 2-1-1 or visit us online at tennesseeamwater.com.

EXPLANATION OF OTHER TERMS



Payment by Check: Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you.



Estimated Bill: This occurs when we are unable to read the water meter. Your usage from the same billing period the prior year is used to calculate the estimated bill. The next actual meter reading corrects any over or under estimates.



Disputes: If you have questions or complaints about your bill, please call us at 1-866-736-6420 before the due date. If your bill is unusually high, it may indicate that there is a leak in your plumbing. For tips on how to detect leaks and use water wisely, visit us online. You'll find helpful tools under the Water Information menu. Every drop counts!



Rates: A detailed listing of charges that make up your bill is available upon request by contacting Customer Service or visiting us online at tennesseeamwater.com > Customer Service & Billing > Your Water Rates.



Correspondence: Please send written correspondence to PO Box 2798, Camden, NJ 08101. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not send correspondence with your payment, as it may delay processing your payment and correspondence.

PROJECT WATER HELP - lend a hand to customers in need

- ☐ I'm adding a one time contribution of \$_____ with my payment.
- ☐ I'd like to add a recurring contribution to each bill of \$_____. I understand this amount will be added to each bill.

Address Change(s)

Name _____

Address _____

City _____

State _____ Zip Code _____

(_____) _____
Phone Number ☐ Mobile Number

E-mail Address _____

Other ways to pay your bill



Auto Pay

Save time and money. Enroll in Auto Pay, and your bill will be paid on time, every time, directly from your bank account on the due date. No stamps required!



Online

With My Account, you can pay your bill anytime, anywhere. Registration is fast and easy. Visit www.amwater.com/MyAccount or pay without registration at www.amwater.com/billpay (fee may apply).



In Person

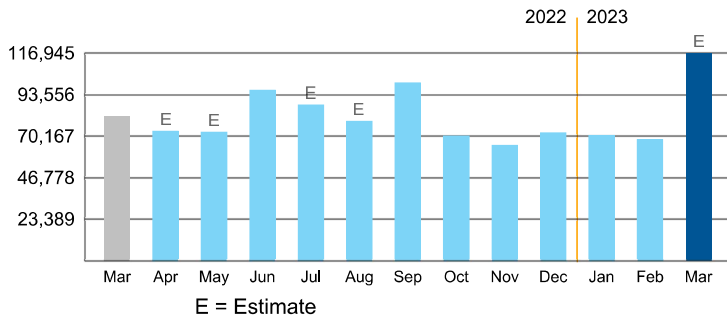
We have agreements with several authorized payment locations in our service areas. Visit our website to find one near you.

Meter Reading and Usage Summary

Please see additional pages for meter reading details

Billed Usage History (graph shown in 100 gallons)

- 11,694,000 gallons = usage for this period
- 8,145,724 gallons = usage for same period last year



Next Scheduled Read Date: on or about April 05, 2023
Account Type: Sale for Resale

Average
daily use for
this period is:
(31 days)

377,226
gallons

Year to Date Billed Usage: 25,600,100 gallons

Account Detail

Account No. 1026-210015560233

Service To: 6730 RINGGOLD RD CHATTANOOGA, TN 37412-4230

Prior Billing 15,392.34

Payments -15,392.34

Total payments as of Mar 14. Thank you! -15,392.34

Balance Forward 0.00

Service Related Charges - 02/04/23 to 03/06/23

Water Service 18,998.06
Water Usage Charge (116,940 x \$0.16245989) 18,998.06

Other Charges 6,096.47
Expense Recovery Riders 102.59
Capital Recovery Riders 5,993.88

Total Service Related Charges 25,094.53

Total Current Period Charges 25,094.53

Total Amount Due



\$25,094.53

Understanding Your Bill

The information below defines some of the new terms you may find on your bill:

- Service Related Charges:** This section includes charges for services related to water, wastewater and fire protection. If applicable, credits and debits for correction to previously billed charges are itemized in this section.
- Fees and Adjustments:** This section provides details related to additional charges or adjustments for the service period referenced. Fees, when applicable, would include items such as service activation and late payment charges.
- Expense & Capital Recovery Riders:** The riders are applied to all water charges. The Expense Recovery Rider is based on our actual expenses for items like electricity and chemicals and is compared to what we projected we would spend. If we spend less than we budget for, this is a reduction on your bill with the negative sign. The Capital Recovery Riders are for capital projects like new pipes, fire hydrants, water treatment equipment, and mains for economic development projects. The Capital Recovery Rider is calculated for a particular year, and is based on the costs of capital projects. It has been in place since 2013.
- Billing Units:** One billing unit equals 100 gallons of water used. If the meter serving your property measures your water use in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier to understand.
- Average Daily Use:** The gallons shown in the water droplet above represent your average daily water use for the current billing period. Tracking the amount of water you use can help you manage your overall water use from month to month.
- Still have questions?** We are here to help. Our customer service representatives are available M-F, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

Para obtener asistencia con la traducción de su factura, comuníquese con nuestro Centro de Servicio al Cliente, de lunes a viernes de 7 a.m. a 7 p.m.

For more information about your charges and rates, please visit:
<https://amwater.com/tnaw/rates>

Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
72039997	100 gal	4"	02/04/2023	03/06/2023	15 (A)	15 (A)	0	0.00	0
72040001	100 gal	4"	02/04/2023	03/06/2023	15 (A)	15 (A)	0	0.00	0
76864058	100 gal	8"	02/04/2023	03/06/2023	7,126,331 (E)	7,241,424 (E)	115,093	115,093.00	11,509,300
76864059	100 gal	8"	02/04/2023	03/06/2023	3,983,939 (E)	3,985,786 (A)	1,847	1,847.00	184,700

A = Actual
E = Estimate
1 Billing Unit = 100 gallons
Total Gallons:
11,694,000



TENNESSEE
AMERICAN WATER

WE KEEP LIFE FLOWING®

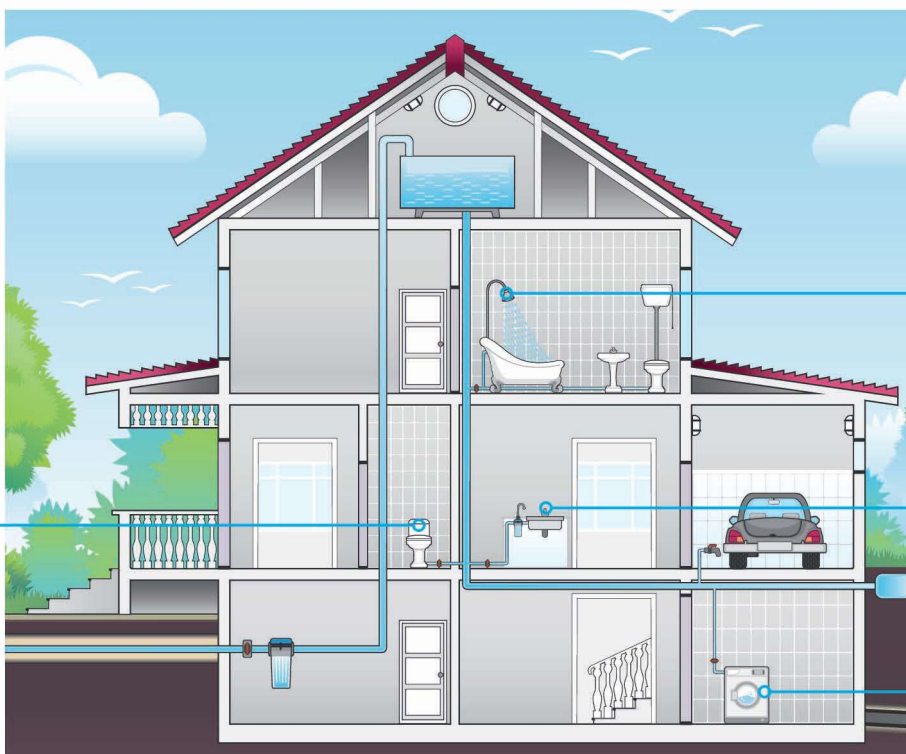
LOCATE LEAKS FIX THEM FAST

Common household leaks can waste an average of 180 gallons of water per week, or more than 9,300 gallons of water annually. That's equivalent to the amount of water needed to wash 300 loads of laundry! Below are a few examples of household leaks. Take a few minutes to find and fix pesky leaks and eliminate water waste.

Find out if you have a leak by starting at the meter. Check your water meter before and after a two-hour period when no water is being used. If the meter changes at all, you probably have a leak.

Here are some common places you might find a leak inside your home:

TOILETS:
Toilets are silent water wasters and can usually be fixed by replacing the flapper.



SHOWERHEADS:
Leaky tub spouts and showerheads can waste hundreds of gallons per year.

FAUCETS:
A leaky faucet can waste nearly 3,200 gallons of water per year.

WASHING MACHINE:
If you see water on the floor under your washer, contact a repair person. You may need to replace your drain hose.



MORE INFORMATION

For more information on leak detection, download our **Leak Detection Kit (PDF)** at tennesseamwater.com > **Water Information** > **Detecting Leaks**.

Bill Inserts and Important Notices

We encourage you to click the link(s) below to view any bill inserts and other important notices you would have received with your printed bill.

<https://amwater.com/files/OATN23.pdf>



WE KEEP LIFE FLOWING™

Service Address:

CATOOSA UTILITY DISTRICT AUTHORITY
6730 RINGGOLD RD
CHATTANOOGA, TN 37412-4230

THANK YOU FOR BEING OUR CUSTOMER

Important Account Messages

- Want to get to know us better? Visit www.tennesseeamwater.com to learn more about the services we provide.
- Thank you for being a long time customer! We work hard every day to deliver water service that is safe, reliable, and affordable -- our customers deserve nothing less.

For more information, visit www.tennesseeamwater.com

Statement

Page 1 of
100004029690

Account No. **1026-210015560233**

Total Amount Due: \$42,238.40

Payment Due By: May 10, 2023

Billing Date: April 18, 2023

Service Period: Mar 07 to Apr 05 (30 Days)

Total Gallons: 7,989,300

Account Summary – See page 3 for Account Detail

Prior Billing:	\$25,094.53
Payments:	– \$0.00
Balance Forward:	= \$25,094.53
Service Related Charges:	+ \$17,143.87
Total Amount Due:	= \$42,238.40



View your account information or pay your bill
anytime at: www.amwater.com/MyAccount



Pay by Phone*: Pay anytime at 1-855-748-6066
*A convenience fee may apply



Customer Service: 1-866-736-6420
M-F 7:00am to 7:00pm – Emergencies 24/7



TENNESSEE AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029

▼ Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. ▼



P.O. BOX 91623
RANTOUL, IL 61866-8623

Service to: 6730 RINGGOLD RD
CHATTANOOGA, TN 37412-4230

CATOOSA UTILITY DISTRICT AUTHORITY
P.O. BOX 750
RINGGOLD, GA 30736-0750

Account No. **1026-210015560233**

Total Amount Due: \$42,238.40

Payment Due By: May 10, 2023

If paying after 5/10/23, pay this amount: \$43,095.59

Amount Enclosed \$

TENNESSEE AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029

00010262100155602330000000004223840017

Messages from Tennessee American Water

- *****IMPORTANT WATER QUALITY MESSAGE:** Your annual Water Quality Report can be viewed electronically at www.amwater.com/ccr/chattanooga.pdf. If you prefer a paper copy to be sent to you, please contact our Customer Service Center at 866-736-6420.

Water quality you can trust.

Results to prove it.

View your community's water quality report online at tennesseamwater.com. Under **Water Quality**, select **Water Quality Reports**.



CUSTOMER SERVICE

1-866-736-6420

HOURS: M-F, 7am-7pm • Emergencies: 24/7

TTY/TDD FOR THE HEARING IMPAIRED: 711
(and then reference Customer Service number listed above)

SERVICES



Go Paperless: Save time. Save money. Sign up for **Paperless Billing** and **Auto Pay** on MyWater at amwater.com/mywater. Not registered? Log in and be sure to have your account number handy.



Water Quality: We take water quality seriously. When it comes to complying with federal drinking water standards, we consistently score better than the industry average. For a copy of the annual water quality report for your area, visit tennesseamwater.com > Water Information > Water Quality > Water Quality Reports.



Project Water Help: For more information, contact United Way 2-1-1 or visit us online at tennesseamwater.com.

EXPLANATION OF OTHER TERMS



Payment by Check: Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you.



Estimated Bill: This occurs when we are unable to read the water meter. Your usage from the same billing period the prior year is used to calculate the estimated bill. The next actual meter reading corrects any over or under estimates.



Disputes: If you have questions or complaints about your bill, please call us at 1-866-736-6420 before the due date. If your bill is unusually high, it may indicate that there is a leak in your plumbing. For tips on how to detect leaks and use water wisely, visit us online. You'll find helpful tools under the Water Information menu. Every drop counts!



Rates: A detailed listing of charges that make up your bill is available upon request by contacting Customer Service or visiting us online at tennesseamwater.com > Customer Service & Billing > Your Water Rates.



Correspondence: Please send written correspondence to PO Box 2798, Camden, NJ 08101. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not send correspondence with your payment, as it may delay processing your payment and correspondence.

PROJECT WATER HELP - lend a hand to customers in need

- ☐ I'm adding a one time contribution of \$_____ with my payment.
- ☐ I'd like to add a recurring contribution to each bill of \$_____. I understand this amount will be added to each bill.

Address Change(s)

Name _____

Address _____

City _____

State _____ Zip Code _____

(_____) _____
Phone Number ☐ Mobile Number

E-mail Address _____

Other ways to pay your bill



Auto Pay



Online



In Person

Save time and money. Enroll in Auto Pay, and your bill will be paid on time, every time, directly from your bank account on the due date. No stamps required!

With My Account, you can pay your bill anytime, anywhere. Registration is fast and easy. Visit www.amwater.com/MyAccount or pay without registration at www.amwater.com/billpay (fee may apply).

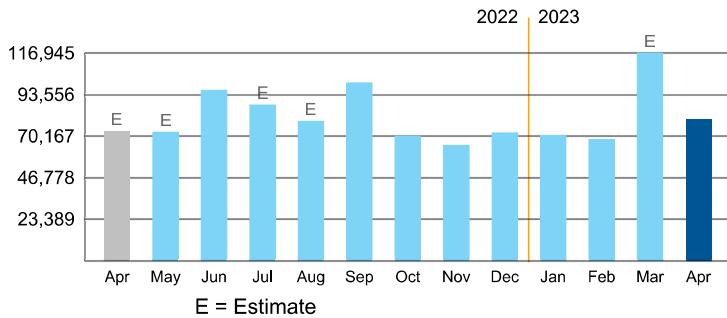
We have agreements with several authorized payment locations in our service areas. Visit our website to find one near you.

Meter Reading and Usage Summary

Please see additional pages for meter reading details

Billed Usage History (graph shown in 100 gallons)

- 7,989,300 gallons = usage for this period
- 7,291,800 gallons = usage for same period last year



Next Scheduled Read Date: on or about May 04, 2023
Account Type: Sale for Resale

Average
daily use for
this period is:
(30 days)

266,310
gallons

Year to Date Billed Usage: 33,589,400 gallons

Account Detail

Account No. 1026-210015560233

Service To: 6730 RINGGOLD RD CHATTANOOGA, TN 37412-4230

Prior Billing 25,094.53

Payments 0.00

Balance Forward 25,094.53

Service Related Charges - 03/07/23 to 04/05/23

	Water Service	12,979.41
	Water Usage Charge	
	03/07/23 to 03/31/23 (66,684.07 x \$0.16245989)	10,833.49
	04/01/23 to 04/05/23 (13,208.93 x \$0.16245989)	2,145.92
	Other Charges	4,164.46
	Expense Recovery Riders	70.09
	Capital Recovery Riders	4,094.37
	Total Service Related Charges	17,143.87
	Total Current Period Charges	17,143.87

Total Amount Due **\$42,238.40**

Understanding Your Bill

The information below defines some of the new terms you may find on your bill:

- **Service Related Charges:** This section includes charges for services related to water, wastewater and fire protection. If applicable, credits and debits for correction to previously billed charges are itemized in this section.
- **Fees and Adjustments:** This section provides details related to additional charges or adjustments for the service period referenced. Fees, when applicable, would include items such as service activation and late payment charges.
- **Expense & Capital Recovery Riders:** The riders are applied to all water charges. The Expense Recovery Rider is based on our actual expenses for items like electricity and chemicals and is compared to what we projected we would spend. If we spend less than we budget for, this is a reduction on your bill with the negative sign. The Capital Recovery Riders are for capital projects like new pipes, fire hydrants, water treatment equipment, and mains for economic development projects. The Capital Recovery Rider is calculated for a particular year, and is based on the costs of capital projects. It has been in place since 2013.
- **Billing Units:** One billing unit equals 100 gallons of water used. If the meter serving your property measures your water use in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier to understand.
- **Average Daily Use:** The gallons shown in the water droplet above represent your average daily water use for the current billing period. Tracking the amount of water you use can help you manage your overall water use from month to month.
- **Still have questions?** We are here to help. Our customer service representatives are available M–F, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

Para obtener asistencia con la traducción de su factura, comuníquese con nuestro Centro de Servicio al Cliente, de lunes a viernes de 7 a.m. a 7 p.m.

For more information about your charges and rates, please visit:
<https://amwater.com/tnaw/rates>

WE KEEP LIFE FLOWING™

Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
72039997	100 gal	4"	03/07/2023	04/05/2023	15 (A)	15 (A)	0	0.00	0
72040001	100 gal	4"	03/07/2023	04/05/2023	15 (A)	15 (A)	0	0.00	0
76864058	100 gal	8"	03/07/2023	04/05/2023	7,241,424 (E)	7,320,140 (A)	78,716	78,716.00	7,871,600
76864059	100 gal	8"	03/07/2023	04/05/2023	3,985,786 (A)	3,986,963 (A)	1,177	1,177.00	117,700

A = Actual E = Estimate

1 Billing Unit = 100 gallons

Total Gallons: 7,989,300



WATER QUALITY YOU CAN TRUST

PROVIDING HIGH-QUALITY WATER SERVICE

We are pleased to share with you our annual Water Quality Reports, which show that we continue to supply high-quality drinking water service to help keep your life flowing. Here are some of the highlights:

- Regulatory testing of our drinking water show results that meet or surpass state and federal drinking water regulations, including regulations related to lead.
- Statewide, we perform thousands of tests each year on the water before it leaves our treatment plants, plus a significant number of tests in the distribution system.
- Our team of experts operates quality control labs within the state. Plus, we have access to American Water's Central Laboratory in Belleville, Illinois, which conducts sophisticated drinking water testing and analysis.
- Our Chattanooga treatment plant has been nationally recognized with a Directors Awards from the EPA's Partnership for Safe Water program for our long-term commitment to optimizing operations, achieving outstanding performance, and protecting public health and the environment.



We have an exceptional track record when it comes to delivering high-quality drinking water service. That's why we invite you to read our latest Water Quality Report, specifically for your local community.

RESULTS TO PROVE IT



View the water quality report for your community online to see our outstanding results.

SEE HOW WE'RE DOING IN YOUR COMMUNITY.

Every year, we provide a detailed analysis of the water we deliver to our communities in our Water Quality Reports. To learn more about our commitment to water quality or to view the Water Quality Report for your area, visit us online at **tennesseeamwater.com > Water Information > Water Quality > Water Quality Reports.**

QUALITY. ONE MORE WAY WE KEEP LIFE FLOWING.

Bill Inserts and Important Notices

We encourage you to click the link(s) below to view any bill inserts and other important notices you would have received with your printed bill.

<https://amwater.com/files/OATN43.pdf>



WE KEEP LIFE FLOWING™

Service Address:

CATOOSA UTILITY DISTRICT AUTHORITY
6730 RINGGOLD RD
CHATTANOOGA, TN 37412-4230

THANK YOU FOR BEING OUR CUSTOMER

Important Account Messages

- Thank you for being a long time customer! We work hard every day to deliver water service that is safe, reliable, and affordable -- our customers deserve nothing less.
- This bill reflects an extended or partial billing period. As a result, a portion of your charges may be prorated accordingly to represent actual days of service received. Please refer to Account Detail for more information.

For more information, visit www.tennesseeamwater.com

Statement

Account No. **1026-210015560233**


Total Amount Due:	\$9,861.74
Payment Due By:	July 6, 2023


Billing Date: June 14, 2023
Service Period: Apr 06 to Jun 05 (61 Days)
Total Gallons: 16,199,800


Account Summary – See page 3 for Account Detail

Prior Billing:	\$42,238.40
Payments - Thank You!	– \$67,332.93
Balance Forward:	= -\$25,094.53
Service Related Charges:	+ \$34,956.27
Total Amount Due:	= \$9,861.74

 **View your account information or pay your bill anytime at:** www.amwater.com/MyAccount

 **Pay by Phone*:** Pay anytime at 1-855-748-6066
*A convenience fee may apply

 **Customer Service:** 1-866-736-6420
M-F 7:00am to 7:00pm – Emergencies 24/7

 **TENNESSEE AMERICAN WATER**
PO BOX 6029
CAROL STREAM, IL 60197-6029

▼ Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. ▼

Account No. **1026-210015560233**

Total Amount Due:	\$9,861.74
Payment Due By:	July 6, 2023

If paying after 7/6/23, pay this amount: \$11,609.55

Amount Enclosed \$



P.O. BOX 91623
RANTOUL, IL 61866-8623

Service to: 6730 RINGGOLD RD
CHATTANOOGA, TN 37412-4230

CATOOSA UTILITY DISTRICT AUTHORITY
P.O. BOX 750
RINGGOLD, GA 30736-0750

TENNESSEE AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029

0001026210015560233000000000986174016

Messages from Tennessee American Water

- Save time and money. Enroll in Auto Pay using your credit card or bank account, and your bill will be paid on time, every time, on the due date. No stamps required! A small fee may apply.
- Effective 05.08.2023 there is a 1.2% increase on customer bills. The increase is due to inflation in 2022 water treatment costs and increased regulatory fees. This increase is reflected on the Expense Recovery Riders line item of your bill.
- *****IMPORTANT WATER QUALITY MESSAGE:** Your annual Water Quality Report can be viewed electronically at www.amwater.com/ccr/chattanooga.pdf. If you prefer a paper copy to be sent to you, please contact our Customer Service Center at 866-736-6420.

STAY ALERT WHEN WE'RE AT WORK

Each year, we invest millions in our infrastructure. That means we're on the road quite a bit.

Please keep yourself and our crews safe by slowing down, giving yourself some space, and staying alert when you see us at work.



CUSTOMER SERVICE

1-866-736-6420

HOURS: M-F, 7am-7pm • Emergencies: 24/7

TTY/TDD FOR THE HEARING IMPAIRED: 711
(and then reference Customer Service number listed above)

EXPLANATION OF OTHER TERMS



Payment by Check: Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you.



Estimated Bill: This occurs when we are unable to read the water meter. Your usage from the same billing period the prior year is used to calculate the estimated bill. The next actual meter reading corrects any over or under estimates.



Disputes: If you have questions or complaints about your bill, please call us at 1-866-736-6420 before the due date. If your bill is unusually high, it may indicate that there is a leak in your plumbing. For tips on how to detect leaks and use water wisely, visit us online. You'll find helpful tools under the Water Information menu. Every drop counts!



Rates: A detailed listing of charges that make up your bill is available upon request by contacting Customer Service or visiting us online at tennesseeamwater.com > Customer Service & Billing > Your Water Rates.



Correspondence: Please send written correspondence to PO Box 2798, Camden, NJ 08101. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not send correspondence with your payment, as it may delay processing your payment and correspondence.

SERVICES



Go Paperless: Save time. Save money. Sign up for **Paperless Billing** and **Auto Pay** on MyWater at amwater.com/mywater. Not registered? Log in and be sure to have your account number handy.



Water Quality: We take water quality seriously. When it comes to complying with federal drinking water standards, we consistently score better than the industry average. For a copy of the annual water quality report for your area, visit tennesseeamwater.com > Water Information > Water Quality > Water Quality Reports.



Project Water Help: For more information, contact United Way 2-1-1 or visit us online at tennesseeamwater.com.

PROJECT WATER HELP - lend a hand to customers in need

- ☐ I'm adding a one time contribution of \$_____ with my payment.
- ☐ I'd like to add a recurring contribution to each bill of \$_____. I understand this amount will be added to each bill.

Address Change(s)

Name _____

Address _____

City _____

State _____ Zip Code _____

(_____) _____
Phone Number ☐ Mobile Number

E-mail Address _____

Other ways to pay your bill



Auto Pay



Online



In Person

Save time and money. Enroll in Auto Pay, and your bill will be paid on time, every time, directly from your bank account on the due date. No stamps required!

With My Account, you can pay your bill anytime, anywhere. Registration is fast and easy. Visit www.amwater.com/MyAccount or pay without registration at www.amwater.com/billpay (fee may apply).

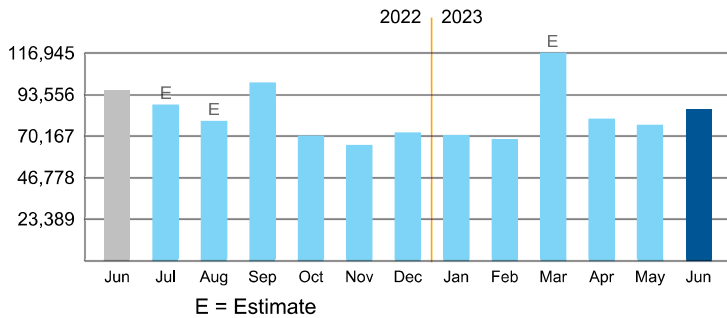
We have agreements with several authorized payment locations in our service areas. Visit our website to find one near you.

Meter Reading and Usage Summary

Please see additional pages for meter reading details

Billed Usage History (graph shown in 100 gallons)

- 16,199,800 gallons = usage for this period
- 9,601,400 gallons = usage for same period last year



Next Scheduled Read Date: on or about July 06, 2023
Account Type: Sale for Resale

Average
daily use for
this period is:
(61 days)

265,570
gallons

Year to Date Billed Usage: 49,789,200 gallons

Account Detail

Account No. 1026-210015560233

Service To: 6730 RINGGOLD RD CHATTANOOGA, TN 37412-4230

Prior Billing 42,238.40

Payments -67,332.93

Total payments as of May 4. Thank you! -67,332.93

Balance Forward -25,094.53

Service Related Charges - 04/06/23 to 06/05/23

Bill Period - 04/06/23 to 05/04/23

Water Service 12,403.65

Water Usage Charge (76,349 x \$0.16245989) 12,403.65

Other Charges 3,976.60

Expense Recovery Riders 66.98

Capital Recovery Riders 3,909.62

Bill Period - 05/05/23 to 06/05/23

Water Service 13,914.53

Water Usage Charge

05/05/23 to 05/07/23 (8,029.59 x 1,304.49

\$0.16245989)

05/08/23 to 06/05/23 (77,619.41 x 12,610.04

\$0.16245989)

Other Charges 4,661.49

Expense Recovery Riders 275.63

Capital Recovery Riders 4,385.86

Total Service Related Charges 34,956.27

Total Current Period Charges 34,956.27

Total Amount Due



\$9,861.74

Understanding Your Bill

The information below defines some of the new terms you may find on your bill:

- Service Related Charges:** This section includes charges for services related to water, wastewater and fire protection. If applicable, credits and debits for correction to previously billed charges are itemized in this section.
- Fees and Adjustments:** This section provides details related to additional charges or adjustments for the service period referenced. Fees, when applicable, would include items such as service activation and late payment charges.
- Expense & Capital Recovery Riders:** The riders are applied to all water charges. The Expense Recovery Rider is based on our actual expenses for items like electricity and chemicals and is compared to what we projected we would spend. If we spend less than we budget for, this is a reduction on your bill with the negative sign. The Capital Recovery Riders are for capital projects like new pipes, fire hydrants, water treatment equipment, and mains for economic development projects. The Capital Recovery Rider is calculated for a particular year, and is based on the costs of capital projects. It has been in place since 2013.
- Billing Units:** One billing unit equals 100 gallons of water used. If the meter serving your property measures your water use in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier to understand.
- Average Daily Use:** The gallons shown in the water droplet above represent your average daily water use for the current billing period. Tracking the amount of water you use can help you manage your overall water use from month to month.
- Still have questions?** We are here to help. Our customer service representatives are available M-F, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

Para obtener asistencia con la traducción de su factura, comuníquese con nuestro Centro de Servicio al Cliente, de lunes a viernes de 7 a.m. a 7 p.m.

For more information about your charges and rates, please visit:
<https://amwater.com/tnaw/rates>

Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
72039997	100 gal	4"	04/06/2023	05/04/2023	15 (A)	15 (A)	0	0.00	0
72039997	100 gal	4"	05/05/2023	06/05/2023	15 (A)	15 (A)	0	0.00	0
72040001	100 gal	4"	04/06/2023	05/04/2023	15 (A)	15 (A)	0	0.00	0
72040001	100 gal	4"	05/05/2023	06/05/2023	15 (A)	15 (A)	0	0.00	0
76864058	100 gal	8"	04/06/2023	05/04/2023	7,320,140 (A)	7,395,389 (A)	75,249	75,249.00	7,524,900
76864058	100 gal	8"	05/05/2023	06/05/2023	7,395,389 (A)	7,478,790 (A)	83,401	83,401.00	8,340,100
76864059	100 gal	8"	04/06/2023	05/04/2023	3,986,963 (A)	3,988,063 (A)	1,100	1,100.00	110,000
76864059	100 gal	8"	05/05/2023	06/05/2023	3,988,063 (A)	3,990,311 (A)	2,248	2,248.00	224,800

A = Actual E = Estimate

1 Billing Unit = 100 gallons

Total Gallons: 16,199,800



WE KEEP LIFE FLOWING™

Service Address:

CATOOSA UTILITY DISTRICT AUTHORITY
6730 RINGGOLD RD
CHATTANOOGA, TN 37412-4230

THANK YOU FOR BEING OUR CUSTOMER

Important Account Messages

- Want to get to know us better? Visit www.tennesseeamwater.com to learn more about the services we provide.
- Thank you for being a long time customer! We work hard every day to deliver water service that is safe, reliable, and affordable -- our customers deserve nothing less.

For more information, visit www.tennesseeamwater.com

Statement

Page 1 of
100004085524

Account No. **1026-210015560233**


Total Amount Due:	\$18,723.56
Payment Due By:	August 3, 2023


Billing Date: July 12, 2023
Service Period: Jun 06 to Jul 06 (31 Days)
Total Gallons: 8,623,300


Account Summary – See page 3 for Account Detail

Prior Billing:		\$9,861.74
Payments - Thank You!	-	\$9,861.74
Balance Forward:	=	\$0.00
Service Related Charges:	+	\$18,723.56
Total Amount Due:	=	\$18,723.56

 View your account information or pay your bill anytime at: www.amwater.com/MyAccount

 Pay by Phone*: Pay anytime at 1-855-748-6066
*A convenience fee may apply

 Customer Service: 1-866-736-6420
M-F 7:00am to 7:00pm – Emergencies 24/7

 **TENNESSEE AMERICAN WATER**
PO BOX 6029
CAROL STREAM, IL 60197-6029

▼ Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. ▼

Account No. **1026-210015560233**

Total Amount Due:	\$18,723.56
Payment Due By:	August 3, 2023

If paying after 8/3/23, pay this amount: \$19,659.74

Amount Enclosed \$



Service to: 6730 RINGGOLD RD
CHATTANOOGA, TN 37412-4230



P.O. BOX 91623
RANTOUL, IL 61866-8623

CATOOSA UTILITY DISTRICT AUTHORITY
P.O. BOX 750
RINGGOLD, GA 30736-0750

TENNESSEE AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029

00010262100155602330000000001872356014

Messages from Tennessee American Water

- *****IMPORTANT WATER QUALITY MESSAGE:** Your annual Water Quality Report can be viewed electronically at www.amwater.com/ccr/chattanooga.pdf. If you prefer a paper copy to be sent to you, please contact our Customer Service Center at 866-736-6420.



CONSERVE & SAVE MONEY THIS SUMMER

It's estimated that up to 50% of the water we use outdoors in the summer is not needed to maintain a healthy landscape. For tips and information about using water wisely, visit the blog on our NewsFlow page at press.amwater.com. You can also visit our Conservation page online for more ways to save.



CUSTOMER SERVICE 1-866-736-6420

HOURS: M-F, 7am-7pm • Emergencies: 24/7

TTY/TDD FOR THE HEARING IMPAIRED: 711
(and then reference Customer Service number listed above)

SERVICES



Go Paperless: Save time. Save money. Sign up for **Paperless Billing** and **Auto Pay** on MyWater at amwater.com/mywater. Not registered? Log in and be sure to have your account number handy.



Water Quality: We take water quality seriously. When it comes to complying with federal drinking water standards, we consistently score better than the industry average. For a copy of the annual water quality report for your area, visit tennesseeamwater.com > Water Information > Water Quality > Water Quality Reports.



Project Water Help: For more information, contact United Way 2-1-1 or visit us online at tennesseeamwater.com.

EXPLANATION OF OTHER TERMS



Payment by Check: Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you.



Estimated Bill: This occurs when we are unable to read the water meter. Your usage from the same billing period the prior year is used to calculate the estimated bill. The next actual meter reading corrects any over or under estimates.



Disputes: If you have questions or complaints about your bill, please call us at 1-866-736-6420 before the due date. If your bill is unusually high, it may indicate that there is a leak in your plumbing. For tips on how to detect leaks and use water wisely, visit us online. You'll find helpful tools under the Water Information menu. Every drop counts!



Rates: A detailed listing of charges that make up your bill is available upon request by contacting Customer Service or visiting us online at tennesseeamwater.com > Customer Service & Billing > Your Water Rates.



Correspondence: Please send written correspondence to PO Box 2798, Camden, NJ 08101. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not send correspondence with your payment, as it may delay processing your payment and correspondence.

PROJECT WATER HELP - lend a hand to customers in need

- ☐ I'm adding a one time contribution of \$_____ with my payment.
- ☐ I'd like to add a recurring contribution to each bill of \$_____. I understand this amount will be added to each bill.

Address Change(s)

Name _____

Address _____

City _____

State _____ Zip Code _____

(_____) _____
Phone Number ☐ Mobile Number

E-mail Address _____

Other ways to pay your bill



Auto Pay

Save time and money. Enroll in Auto Pay, and your bill will be paid on time, every time, directly from your bank account on the due date. No stamps required!



Online

With My Account, you can pay your bill anytime, anywhere. Registration is fast and easy. Visit www.amwater.com/MyAccount or pay without registration at www.amwater.com/billpay (fee may apply).



In Person

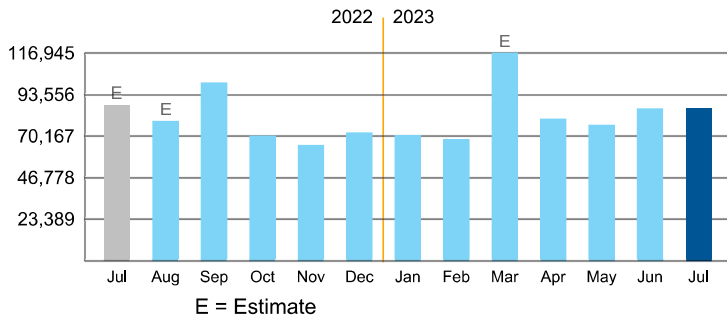
We have agreements with several authorized payment locations in our service areas. Visit our website to find one near you.

Meter Reading and Usage Summary

Please see additional pages for meter reading details

Billed Usage History (graph shown in 100 gallons)

- 8,623,300 gallons = usage for this period
- 8,773,600 gallons = usage for same period last year



Next Scheduled Read Date: on or about August 07, 2023
Account Type: Sale for Resale

Average
daily use for
this period is:
(31 days)

278,171
gallons

Year to Date Billed Usage: 58,412,500 gallons

Account Detail

Account No. 1026-210015560233

Service To: 6730 RINGGOLD RD CHATTANOOGA, TN 37412-4230

Prior Billing 9,861.74

Payments -9,861.74

Total payments as of Jul 7. Thank you! -9,861.74

Balance Forward 0.00

Service Related Charges - 06/06/23 to 07/06/23

Water Service 14,009.40

Water Usage Charge (86,233 x \$0.16245989) 14,009.40

Other Charges 4,714.16

Expense Recovery Riders 298.40

Capital Recovery Riders 4,415.76

Total Service Related Charges 18,723.56

Total Current Period Charges 18,723.56

Total Amount Due



\$18,723.56

Understanding Your Bill

The information below defines some of the new terms you may find on your bill:

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- Expense & Capital Recovery Riders:** The riders are applied to all water charges. The Expense Recovery Rider is based on our actual expenses for items like electricity and chemicals and is compared to what we projected we would spend. If we spend less than we budget for, this is a reduction on your bill with the negative sign. The Capital Recovery Riders are for capital projects like new pipes, fire hydrants, water treatment equipment, and mains for economic development projects. The Capital Recovery Rider is calculated for a particular year, and is based on the costs of capital projects. It has been in place since 2013.
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- Still have questions?** We are here to help. Our customer service representatives are available M-F, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

Para obtener asistencia con la traducción de su factura, comuníquese con nuestro Centro de Servicio al Cliente, de lunes a viernes de 7 a.m. a 7 p.m.

For more information about your charges and rates, please visit:
<https://amwater.com/tnaw/rates>

WE KEEP LIFE FLOWING™

Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
72039997	100 gal	4"	06/06/2023	07/06/2023	15 (A)	15 (A)	0	0.00	0
72040001	100 gal	4"	06/06/2023	07/06/2023	15 (A)	15 (A)	0	0.00	0
76864058	100 gal	8"	06/06/2023	07/06/2023	7,478,790 (A)	7,562,711 (A)	83,921	83,921.00	8,392,100
76864059	100 gal	8"	06/06/2023	07/06/2023	3,990,311 (A)	3,992,623 (A)	2,312	2,312.00	231,200

A = Actual E = Estimate

1 Billing Unit = 100 gallons

Total Gallons: 8,623,300

HANDY TIPS TO CONSERVE & SAVE MONEY THIS SUMMER



It's estimated that up to 50% of the water we use outdoors in the summer is not needed to maintain a healthy landscape. But how do you know where to begin to use water wisely? It's easier than you might think.

Read through these tips to help you get started. And as you enjoy summer, we hope you'll keep conservation in mind!

WHEN WATERING



Only water when needed. Depending on the weather or type of plants/turf, you may find you only need to water once or twice per week.



Water early in the morning or later in the day. Water when the sun is low to minimize evaporation.



Watch what you're watering. Check sprinkler heads to be sure they're not wasting water on paved or unwanted areas. Reduce run times for shaded areas.



Keep an eye on the weather. If rain is in the forecast, turn your sprinkler system off ahead of time.



Make use of rainwater. Water collected in rain barrels can be used later to water outdoor plants.

IN THE YARD



Choose drought-resistant species. Native plants have the benefit of being adapted to local conditions and need less maintenance and watering.



Mulch. Mulching beds can help retain moisture and prevent weeds. Two to three inches should do the job.



Set your mower higher. Mow turf at 2.5 to 3.5 inches, depending on the time of year.

AROUND THE HOUSE



Check for leaks. Walk through your home and landscape periodically to make sure system pipes are in good condition.



Sweep, don't spray. Use a broom instead of a hose to clean patios, decks and sidewalks.



Wash your car wisely. Wash your car with a bucket of soapy water instead of a hose.

EVERY SUMMER, EVERY DROP COUNTS

For more information, click the QR code for helpful tips on how to use water wisely this summer. Visit our Conservation page online for more ways to save.



Bill Inserts and Important Notices

We encourage you to click the link(s) below to view any bill inserts and other important notices you would have received with your printed bill.

<https://amwater.com/files/OATN73.pdf>



WE KEEP LIFE FLOWING™

Service Address:

CATOOSA UTILITY DISTRICT AUTHORITY
6730 RINGGOLD RD
CHATTANOOGA, TN 37412-4230

THANK YOU FOR BEING OUR CUSTOMER

Important Account Messages

- Thank you for being a long time customer! We work hard every day to deliver water service that is safe, reliable, and affordable -- our customers deserve nothing less.
- The Due Date shown on your bill applies to current charges only. **However, \$18,723.56 is past due and is due immediately.** To see if other payment options are available, please contact us.

For more information, visit www.tennesseeamwater.com

Statement

Page 1 of
100004107482

Account No. **1026-210015560233**

Total Amount Due:	\$37,822.90
Payment Due By:	September 5, 2023

A portion of your account balance is past due. Please see account messages for more information.

Billing Date: August 14, 2023
Service Period: Jul 07 to Aug 07 (32 Days)
Total Gallons: 8,365,200

Account Summary – See page 3 for Account Detail

Prior Billing:	\$18,723.56
Payments:	– \$0.00
Balance Forward - Past Due	= \$18,723.56
Fees and Adjustments:	+ \$936.18
Service Related Charges:	+ \$18,163.16
Total Amount Due:	= \$37,822.90



View your account information or pay your bill anytime at: www.amwater.com/MyAccount



Pay by Phone*: Pay anytime at 1-855-748-6066
*A convenience fee may apply



Customer Service: 1-866-736-6420
M-F 7:00am to 7:00pm – Emergencies 24/7



TENNESSEE AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029

▼ Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. ▼

Account No. **1026-210015560233**

Total Amount Due:	\$37,822.90
Payment Due By:	September 5, 2023

If paying after 9/5/23, pay this amount: \$38,777.87

Amount Enclosed \$

\$



WE KEEP LIFE FLOWING™



P.O. BOX 91623
RANTOUL, IL 61866-8623

Service to: 6730 RINGGOLD RD
CHATTANOOGA, TN 37412-4230

CATOOSA UTILITY DISTRICT AUTHORITY
P.O. BOX 750
RINGGOLD, GA 30736-0750

TENNESSEE AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029

00010262100155602330000000003782290010

Messages from Tennessee American Water

- Effective 08.14.2023 there is a 2.08% decrease on customer bills as approved by the Tennessee Public Utility Commission. This decrease is in effect through December 31, 2023, and is reflected on the Capital Recovery Riders line item of your bill. The decrease is the result of the annual reconciliation process. On January 1, 2024, the temporary decrease is removed and the original rate goes back into effect.
- ***IMPORTANT WATER QUALITY MESSAGE: Your annual Water Quality Report can be viewed electronically at www.amwater.com/ccr/chattanooga.pdf. If you prefer a paper copy to be sent to you, please contact our Customer Service Center at 866-736-6420.

What's the best way to reach you?

IN CASE OF AN EMERGENCY

We use a high-speed notification system to quickly alert customers via phone, text and email when water emergencies occur. Visit **MyWater** at amwater.com/mywater to choose how you want to be notified and to enter your contact information.



CUSTOMER SERVICE

1-866-736-6420

HOURS: M-F, 7am-7pm • Emergencies: 24/7

TTY/TDD FOR THE HEARING IMPAIRED: 711
(and then reference Customer Service number listed above)

SERVICES



Go Paperless: Save time. Save money. Sign up for **Paperless Billing** and **Auto Pay** on MyWater at amwater.com/mywater. Not registered? Log in and be sure to have your account number handy.



Water Quality: We take water quality seriously. When it comes to complying with federal drinking water standards, we consistently score better than the industry average. For a copy of the annual water quality report for your area, visit tennesseeamwater.com > Water Information > Water Quality > Water Quality Reports.



Project Water Help: For more information, contact United Way 2-1-1 or visit us online at tennesseeamwater.com.

EXPLANATION OF OTHER TERMS



Payment by Check: Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you.



Estimated Bill: This occurs when we are unable to read the water meter. Your usage from the same billing period the prior year is used to calculate the estimated bill. The next actual meter reading corrects any over or under estimates.



Disputes: If you have questions or complaints about your bill, please call us at 1-866-736-6420 before the due date. If your bill is unusually high, it may indicate that there is a leak in your plumbing. For tips on how to detect leaks and use water wisely, visit us online. You'll find helpful tools under the Water Information menu. Every drop counts!



Rates: A detailed listing of charges that make up your bill is available upon request by contacting Customer Service or visiting us online at tennesseeamwater.com > Customer Service & Billing > Your Water Rates.



Correspondence: Please send written correspondence to PO Box 2798, Camden, NJ 08101. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not send correspondence with your payment, as it may delay processing your payment and correspondence.

PROJECT WATER HELP - lend a hand to customers in need

- ☐ I'm adding a one time contribution of \$_____ with my payment.
- ☐ I'd like to add a recurring contribution to each bill of \$_____. I understand this amount will be added to each bill.

Address Change(s)

Name _____

Address _____

City _____

State _____ Zip Code _____

(_____) _____ ☐ Mobile Number

Phone Number _____

E-mail Address _____

Other ways to pay your bill



Auto Pay



Online



In Person

Save time and money. Enroll in Auto Pay, and your bill will be paid on time, every time, directly from your bank account on the due date. No stamps required!

With My Account, you can pay your bill anytime, anywhere. Registration is fast and easy. Visit www.amwater.com/MyAccount or pay without registration at www.amwater.com/billpay (fee may apply).

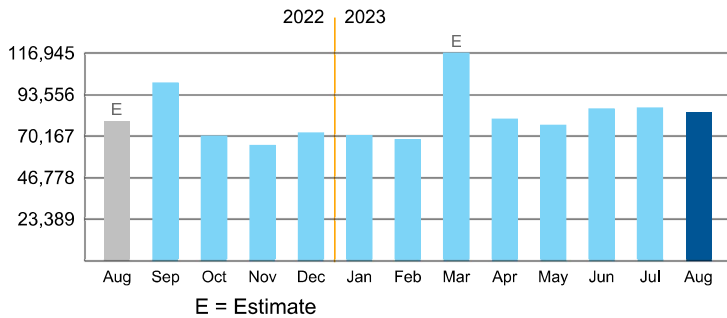
We have agreements with several authorized payment locations in our service areas. Visit our website to find one near you.

Meter Reading and Usage Summary

Please see additional pages for meter reading details

Billed Usage History (graph shown in 100 gallons)

- 8,365,200 gallons = usage for this period
- 7,867,900 gallons = usage for same period last year



Next Scheduled Read Date: on or about September 06, 2023
Account Type: Sale for Resale

Average
daily use for
this period is:
(32 days)

261,413
gallons

Year to Date Billed Usage: 66,777,700 gallons

Account Detail

Account No. 1026-210015560233

Service To: 6730 RINGGOLD RD CHATTANOOGA, TN 37412-4230

Prior Billing 18,723.56
Payments 0.00

Balance Forward - Past Due 18,723.56

Fees and Adjustments 936.18
Water Late Payment Charge 936.18

Service Related Charges - 07/07/23 to 08/07/23

Water Service 13,590.09
Water Usage Charge (83,652 x \$0.16245989) 13,590.09

Other Charges 4,573.07
Expense Recovery Riders 289.47
Capital Recovery Riders 4,283.60

Total Service Related Charges 18,163.16

Total Current Period Charges 19,099.34

Total Amount Due ➡ **\$37,822.90**

Understanding Your Bill

The information below defines some of the new terms you may find on your bill:

- Service Related Charges:** This section includes charges for services related to water, wastewater and fire protection. If applicable, credits and debits for correction to previously billed charges are itemized in this section.
- Fees and Adjustments:** This section provides details related to additional charges or adjustments for the service period referenced. Fees, when applicable, would include items such as service activation and late payment charges.
- Expense & Capital Recovery Riders:** The riders are applied to all water charges. The Expense Recovery Rider is based on our actual expenses for items like electricity and chemicals and is compared to what we projected we would spend. If we spend less than we budget for, this is a reduction on your bill with the negative sign. The Capital Recovery Riders are for capital projects like new pipes, fire hydrants, water treatment equipment, and mains for economic development projects. The Capital Recovery Rider is calculated for a particular year, and is based on the costs of capital projects. It has been in place since 2013.
- Billing Units:** One billing unit equals 100 gallons of water used. If the meter serving your property measures your water use in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier to understand.
- Average Daily Use:** The gallons shown in the water droplet above represent your average daily water use for the current billing period. Tracking the amount of water you use can help you manage your overall water use from month to month.
- Still have questions?** We are here to help. Our customer service representatives are available M-F, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

Para obtener asistencia con la traducción de su factura, comuníquese con nuestro Centro de Servicio al Cliente, de lunes a viernes de 7 a.m. a 7 p.m.

For more information about your charges and rates, please visit:
<https://amwater.com/tnaw/rates>

Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
72039997	100 gal	4"	07/07/2023	08/07/2023	15 (A)	26 (A)	11	11.00	1,100
72040001	100 gal	4"	07/07/2023	08/07/2023	15 (A)	24 (A)	9	9.00	900
76864058	100 gal	8"	07/07/2023	08/07/2023	7,562,711 (A)	7,644,465 (A)	81,754	81,754.00	8,175,400
76864059	100 gal	8"	07/07/2023	08/07/2023	3,992,623 (A)	3,994,501 (A)	1,878	1,878.00	187,800
A = Actual E = Estimate 1 Billing Unit = 100 gallons								Total Gallons:	8,365,200

Bill Inserts and Important Notices

We encourage you to click the link(s) below to view any bill inserts and other important notices you would have received with your printed bill.

<https://amwater.com/files/OATN81.pdf>



WE KEEP LIFE FLOWING™

Service Address:

CATOOSA UTILITY DISTRICT AUTHORITY
6730 RINGGOLD RD
CHATTANOOGA, TN 37412-4230

THANK YOU FOR BEING OUR CUSTOMER

Important Account Messages

- Want to get to know us better? Visit www.tennesseeamwater.com to learn more about the services we provide.
- Thank you for being a long time customer! We work hard every day to deliver water service that is safe, reliable, and affordable -- our customers deserve nothing less.

For more information, visit www.tennesseeamwater.com

Statement

Page 1 of
600006772765

Account No. **1026-210015560233**

Total Amount Due: **\$16,162.81**

Payment Due By: **October 2, 2023**

Billing Date: September 08, 2023

Service Period: Aug 08 to Sep 06 (30 Days)

Total Gallons: 7,568,500

Account Summary – See page 3 for Account Detail

Prior Billing:		\$37,822.90
Payments - Thank You!	-	\$37,822.90
Balance Forward:	=	\$0.00
Service Related Charges:	+	\$16,162.81
Total Amount Due:	=	\$16,162.81



View your account information or pay your bill
anytime at: www.amwater.com/MyAccount



Pay by Phone*: Pay anytime at 1-855-748-6066
*A convenience fee may apply



Customer Service: 1-866-736-6420
M-F 7:00am to 7:00pm – Emergencies 24/7



TENNESSEE AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029

▼ Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. ▼



P.O. BOX 91623
RANTOUL, IL 61866-8623

Service to: 6730 RINGGOLD RD
CHATTANOOGA, TN 37412-4230

CATOOSA UTILITY DISTRICT AUTHORITY
P.O. BOX 750
RINGGOLD, GA 30736-0750

Account No. **1026-210015560233**

Total Amount Due: **\$16,162.81**

Payment Due By: **October 2, 2023**

If paying after 10/2/23, pay this amount: \$16,970.95

Amount Enclosed \$

TENNESSEE AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029

00010262100155602330000000001616281015

Messages from Tennessee American Water

- Effective 08.14.2023 there is a 2.08% decrease on customer bills as approved by the Tennessee Public Utility Commission. This decrease is in effect through December 31, 2023, and is reflected on the Capital Recovery Riders line item of your bill. The decrease is the result of the annual reconciliation process. On January 1, 2024, the temporary decrease is removed and the original rate goes back into effect.
- We love Paperless Billing! It's convenient, clutter-free, secure, and eco-friendly! Enroll today at amwater.com/mywater.
- ***IMPORTANT WATER QUALITY MESSAGE:** Your annual Water Quality Report can be viewed electronically at www.amwater.com/ccr/chattanooga.pdf. If you prefer a paper copy to be sent to you, please contact our Customer Service Center at 866-736-6420.



**TWO WAYS TO SIMPLIFY AND
GO PAPERLESS**

RECEIVE your bill electronically with **Paperless Billing**. It's simple, secure and clutter-free!

PAY your bill electronically with **Auto Pay** your monthly bill automatically on the due date.
No stamps required!

**Enroll today at
amwater.com/mywater.**



CUSTOMER SERVICE 1-866-736-6420

HOURS: M-F, 7am-7pm • Emergencies: 24/7

TTY/TDD FOR THE HEARING IMPAIRED: 711
(and then reference Customer Service number listed above)

SERVICES



Go Paperless: Save time. Save money. Sign up for **Paperless Billing** and **Auto Pay** on MyWater at amwater.com/mywater. Not registered? Log in and be sure to have your account number handy.



Water Quality: We take water quality seriously. When it comes to complying with federal drinking water standards, we consistently score better than the industry average. For a copy of the annual water quality report for your area, visit tennesseeamwater.com > Water Information > Water Quality > Water Quality Reports.



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EXPLANATION OF OTHER TERMS



Payment by Check: Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you.



Estimated Bill: This occurs when we are unable to read the water meter. Your usage from the same billing period the prior year is used to calculate the estimated bill. The next actual meter reading corrects any over or under estimates.



Disputes: If you have questions or complaints about your bill, please call us at 1-866-736-6420 before the due date. If your bill is unusually high, it may indicate that there is a leak in your plumbing. For tips on how to detect leaks and use water wisely, visit us online. You'll find helpful tools under the Water Information menu. Every drop counts!



Rates: A detailed listing of charges that make up your bill is available upon request by contacting Customer Service or visiting us online at tennesseeamwater.com > Customer Service & Billing > Your Water Rates.



Correspondence: Please send written correspondence to PO Box 2798, Camden, NJ 08101. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not send correspondence with your payment, as it may delay processing your payment and correspondence.

PROJECT WATER HELP - lend a hand to customers in need

- ☐ I'm adding a one time contribution of \$_____ with my payment.
- ☐ I'd like to add a recurring contribution to each bill of \$_____. I understand this amount will be added to each bill.

Address Change(s)

Name _____

Address _____

City _____

State _____ Zip Code _____

(_____) _____ ☐ Mobile Number

Phone Number _____

E-mail Address _____

Other ways to pay your bill



Auto Pay



Online



In Person

Save time and money. Enroll in Auto Pay, and your bill will be paid on time, every time, directly from your bank account on the due date. No stamps required!

With My Account, you can pay your bill anytime, anywhere. Registration is fast and easy. Visit www.amwater.com/MyAccount or pay without registration at www.amwater.com/billpay (fee may apply).

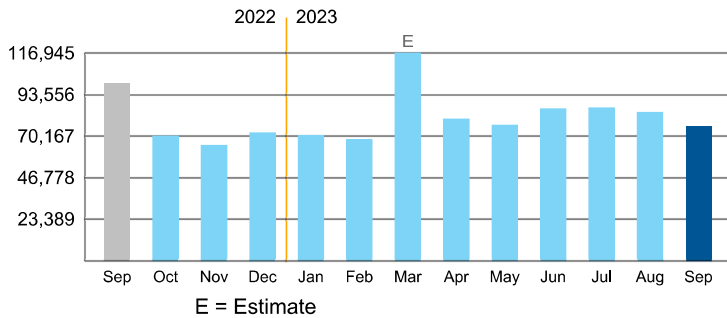
We have agreements with several authorized payment locations in our service areas. Visit our website to find one near you.

Meter Reading and Usage Summary

Please see additional pages for meter reading details

Billed Usage History (graph shown in 100 gallons)

- 7,568,500 gallons = usage for this period
- 10,025,800 gallons = usage for same period last year



Next Scheduled Read Date: on or about October 05, 2023
Account Type: Sale for Resale

Average
daily use for
this period is:
(30 days)

252,283
gallons

Year to Date Billed Usage: 74,346,200 gallons

Account Detail

Account No. 1026-210015560233

Service To: 6730 RINGGOLD RD CHATTANOOGA, TN 37412-4230

Prior Billing 37,822.90

Payments -37,822.90

Total payments as of Aug 25. Thank you! -37,822.90

Balance Forward 0.00

Service Related Charges - 08/08/23 to 09/06/23

Water Service 12,295.78

Water Usage Charge
08/08/23 to 08/13/23 (15,137 x \$0.16245989) 2,459.16
08/14/23 to 09/06/23 (60,548 x \$0.16245989) 9,836.62

Other Charges 3,867.03

Expense Recovery Riders 261.90
Capital Recovery Riders 3,605.13

Total Service Related Charges 16,162.81

Total Current Period Charges 16,162.81

Total Amount Due ➡ **\$16,162.81**

Understanding Your Bill

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- **Still have questions?** We are here to help. Our customer service representatives are available M-F, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

Para obtener asistencia con la traducción de su factura, comuníquese con nuestro Centro de Servicio al Cliente, de lunes a viernes de 7 a.m. a 7 p.m.

For more information about your charges and rates, please visit:
<https://amwater.com/tnaw/rates>

Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
72039997	100 gal	4"	08/08/2023	09/06/2023	26 (A)	26 (A)	0	0.00	0
72040001	100 gal	4"	08/08/2023	09/06/2023	24 (A)	24 (A)	0	0.00	0
76864058	100 gal	8"	08/08/2023	09/06/2023	7,644,465 (A)	7,718,357 (A)	73,892	73,892.00	7,389,200
76864059	100 gal	8"	08/08/2023	09/06/2023	3,994,501 (A)	3,996,294 (A)	1,793	1,793.00	179,300
A = Actual E = Estimate 1 Billing Unit = 100 gallons								Total Gallons:	7,568,500

TWO WAYS TO SIMPLIFY AND GO PAPERLESS



MORE CONVENIENCE. LESS CLUTTER. SECURE.



Receive your bill
electronically with
**PAPERLESS
BILLING**

Instead of receiving a paper bill by mail, you'll receive an email with the amount due, the due date and a link to view your bill (and any materials included with your paper bill) online. We'll also email service-related communications to you.

It's simple, secure and clutter-free!

Enroll in **Paperless Billing** and **Auto Pay** on MyWater by scanning the QR code below or by visiting **amwater.com/mywater**.

Pay your bill
electronically with
AUTO PAY



Take it one step further and go entirely paperless. Enroll in **Auto Pay**, and your bill will be paid on time, every time, automatically on the due date.

NEW

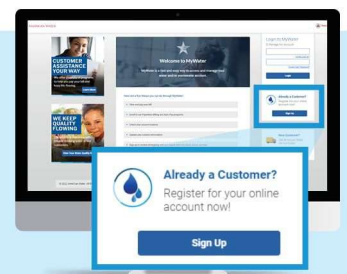
**Customers can now
enroll in Auto Pay using
their credit card!**

That's right. You can choose to have your monthly bill automatically applied to your credit card or deducted directly from your checking or savings account. Your choice.
No checks to write and no stamps required!



NOT ENROLLED IN MYWATER?

Visit **amwater.com/mywater** and click on **Sign Up**. Have your account number handy. On MyWater, you can view and pay your bill, update your contact information and alert preferences, report an emergency and more!





WE KEEP LIFE FLOWING™

Service Address:

CATOOSA UTILITY DISTRICT AUTHORITY
6730 RINGGOLD RD
CHATTANOOGA, TN 37412-4230

THANK YOU FOR BEING OUR CUSTOMER

Important Account Messages

- Want to get to know us better? Visit www.tennesseeamwater.com to learn more about the services we provide.
- Thank you for being a long time customer! We work hard every day to deliver water service that is safe, reliable, and affordable -- our customers deserve nothing less.

For more information, visit www.tennesseeamwater.com

Statement

Page 1 of
100003883370

Account No. **1026-210015560233**

Total Amount Due: \$19,924.26

Payment Due By: October 11, 2022

Billing Date: September 19, 2022
Service Period: Aug 05 to Sep 07 (34 Days)
Total Gallons: 10,025,800

Account Summary – See page 3 for Account Detail

Prior Billing:		\$15,070.65
Payments - Thank You!	-	\$15,070.65
Balance Forward:	=	\$0.00
Service Related Charges:	+	\$19,924.26
Total Amount Due:	=	\$19,924.26



View your account information or pay your bill
anytime at: www.amwater.com/MyAccount



Pay by Phone*: Pay anytime at 1-855-748-6066
*A convenience fee may apply



Customer Service: 1-866-736-6420
M-F 7:00am to 7:00pm – Emergencies 24/7



TENNESSEE AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029

▼ Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. ▼



P.O. BOX 91623
RANTOUL, IL 61866-8623

Service to: 6730 RINGGOLD RD
CHATTANOOGA, TN 37412-4230

CATOOSA UTILITY DISTRICT AUTHORITY
P.O. BOX 750
RINGGOLD, GA 30736-0750

Account No. **1026-210015560233**

Total Amount Due: \$19,924.26

Payment Due By: October 11, 2022

If paying after 10/11/22, pay this amount: \$20,920.47

Amount Enclosed \$

TENNESSEE AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029

00010262100155602330000000001992426010

Messages from Tennessee American Water

- Effective September 1, the Capital Riders line item reflects an increase of 2.3% due to a change of the ongoing savings to customers for the federal corporate income tax expense reduction. As part of the Tennessee Public Utility Commission's review of the federal tax law changes for private utilities, the -2.3% savings was passed through to customers for three years to reflect the deferred federal income savings in rate base. Tennessee American Water has completed passing through these deferred savings and the ongoing reduction has changed from -6.62% to -4.32%.

What's the best way to reach you?

IN CASE OF AN EMERGENCY

We use a high-speed notification system to quickly alert customers via phone, text and email when water emergencies occur. Visit **MyWater** at amwater.com/mywater to choose how you want to be notified and to enter your contact information.



CUSTOMER SERVICE

1-866-736-6420

HOURS: M-F, 7am-7pm • Emergencies: 24/7

TTY/TDD FOR THE HEARING IMPAIRED: 711
(and then reference Customer Service number listed above)

SERVICES



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EXPLANATION OF OTHER TERMS



Payment by Check: Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you.



Estimated Bill: This occurs when we are unable to read the water meter. Your usage from the same billing period the prior year is used to calculate the estimated bill. The next actual meter reading corrects any over or under estimates.



Disputes: If you have questions or complaints about your bill, please call us at 1-866-736-6420 before the due date. If your bill is unusually high, it may indicate that there is a leak in your plumbing. For tips on how to detect leaks and use water wisely, visit us online. You'll find helpful tools under the Water Information menu. Every drop counts!



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Correspondence: Please send written correspondence to PO Box 2798, Camden, NJ 08101. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not send correspondence with your payment, as it may delay processing your payment and correspondence.

PROJECT WATER HELP - lend a hand to customers in need

- ☐ I'm adding a one time contribution of \$_____ with my payment.
- ☐ I'd like to add a recurring contribution to each bill of \$_____. I understand this amount will be added to each bill.

Address Change(s)

Name _____

Address _____

City _____

State _____ Zip Code _____

(_____) _____
Phone Number ☐ Mobile Number

E-mail Address _____

Other ways to pay your bill



Auto Pay

Save time and money. Enroll in Auto Pay, and your bill will be paid on time, every time, directly from your bank account on the due date. No stamps required!



Online

With My Account, you can pay your bill anytime, anywhere. Registration is fast and easy. Visit www.amwater.com/MyAccount or pay without registration at www.amwater.com/billpay (fee may apply).



In Person

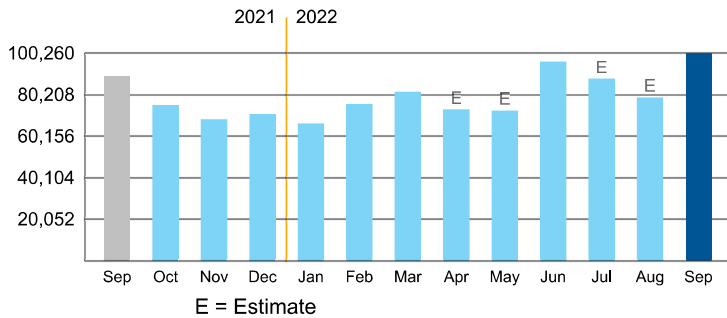
We have agreements with several authorized payment locations in our service areas. Visit our website to find one near you.

Meter Reading and Usage Summary

Please see additional pages for meter reading details

Billed Usage History (graph shown in 100 gallons)

- 10,025,800 gallons = usage for this period
- 8,906,436 gallons = usage for same period last year



Next Scheduled Read Date: on or about October 06, 2022
Account Type: Sale for Resale

Average
daily use for
this period is:
(34 days)

294,876
gallons

Year to Date Billed Usage: 73,118,724 gallons

Account Detail

Account No. 1026-210015560233

Service To: 6730 RINGGOLD RD CHATTANOOGA, TN 37412-4230

Prior Billing 15,070.65

Payments -15,070.65

Total payments as of Aug 31. Thank you! -15,070.65

Balance Forward 0.00

Service Related Charges - 08/05/22 to 09/07/22

Water Service 16,287.91

Water Usage Charge		
08/05/22 to 08/07/22	(15,502.34 x	2,518.51
\$0.16245989)		
08/08/22 to 08/31/22	(66,792.04 x	10,851.03
\$0.16245989)		
09/01/22 to 09/07/22	(17,963.62 x	2,918.37
\$0.16245989)		

Other Charges 3,636.35

Expense Recovery Riders	87.95
Capital Recovery Riders	3,548.40

Total Service Related Charges 19,924.26

Total Current Period Charges 19,924.26

Total Amount Due ➡ **\$19,924.26**

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- Still have questions?** We are here to help. Our customer service representatives are available M-F, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

Para obtener asistencia con la traducción de su factura, comuníquese con nuestro Centro de Servicio al Cliente, de lunes a viernes de 7 a.m. a 7 p.m.

For more information about your charges and rates, please visit:
<https://amwater.com/tnaw/rates>

WE KEEP LIFE FLOWING™

Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
72039997	100 gal	4"	08/05/2022	09/07/2022	15 (A)	15 (A)	0	0.00	0
72040001	100 gal	4"	08/05/2022	09/07/2022	15 (A)	15 (A)	0	0.00	0
76864058	100 gal	8"	08/05/2022	09/07/2022	6,685,615 (E)	6,784,593 (A)	98,978	98,978.00	9,897,800
76864059	100 gal	8"	08/05/2022	09/07/2022	3,978,043 (A)	3,979,323 (A)	1,280	1,280.00	128,000

A = Actual E = Estimate

1 Billing Unit = 100 gallons

Total Gallons: 10,025,800



WE KEEP LIFE FLOWING™

Service Address:

CATOOSA UTILITY DISTRICT AUTHORITY
6730 RINGGOLD RD
CHATTANOOGA, TN 37412-4230

THANK YOU FOR BEING OUR CUSTOMER

Important Account Messages

- Want to get to know us better? Visit www.tennesseeamwater.com to learn more about the services we provide.
- Thank you for being a long time customer! We work hard every day to deliver water service that is safe, reliable, and affordable -- our customers deserve nothing less.

For more information, visit www.tennesseeamwater.com

Statement

Account No. **1026-210015560233**


Total Amount Due:	\$14,255.30
Payment Due By:	November 3, 2022


Billing Date: October 12, 2022
Service Period: Sep 08 to Oct 06 (29 Days)
Total Gallons: 7,023,100


Account Summary – See page 3 for Account Detail

Prior Billing:	\$19,924.26
Payments - Thank You!	– \$19,924.26
Balance Forward:	= \$0.00
Service Related Charges:	+ \$14,255.30
Total Amount Due:	= \$14,255.30

 **View your account information or pay your bill anytime at:** www.amwater.com/MyAccount

 **Pay by Phone*:** Pay anytime at 1-855-748-6066
*A convenience fee may apply

 **Customer Service:** 1-866-736-6420
M-F 7:00am to 7:00pm – Emergencies 24/7

 **TENNESSEE AMERICAN WATER**
PO BOX 6029
CAROL STREAM, IL 60197-6029

▼ Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. ▼

Account No. **1026-210015560233**

Total Amount Due:	\$14,255.30
Payment Due By:	November 3, 2022

If paying after 11/3/22, pay this amount: \$14,968.07

Amount Enclosed \$



P.O. BOX 91623
RANTOUL, IL 61866-8623

Service to: 6730 RINGGOLD RD
CHATTANOOGA, TN 37412-4230

CATOOSA UTILITY DISTRICT AUTHORITY
P.O. BOX 750
RINGGOLD, GA 30736-0750

TENNESSEE AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029

00010262100155602330000000001425530016

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CUSTOMER SERVICE

1-866-736-6420

HOURS: M-F, 7am-7pm • Emergencies: 24/7

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(and then reference Customer Service number listed above)

SERVICES



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PROJECT WATER HELP - lend a hand to customers in need

- ☐ I'm adding a one time contribution of \$_____ with my payment.
- ☐ I'd like to add a recurring contribution to each bill of \$_____. I understand this amount will be added to each bill.

Address Change(s)

Name _____

Address _____

City _____

State _____ Zip Code _____

(_____) _____
Phone Number ☐ Mobile Number

E-mail Address _____

Other ways to pay your bill



Auto Pay

Save time and money. Enroll in Auto Pay, and your bill will be paid on time, every time, directly from your bank account on the due date. No stamps required!



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In Person

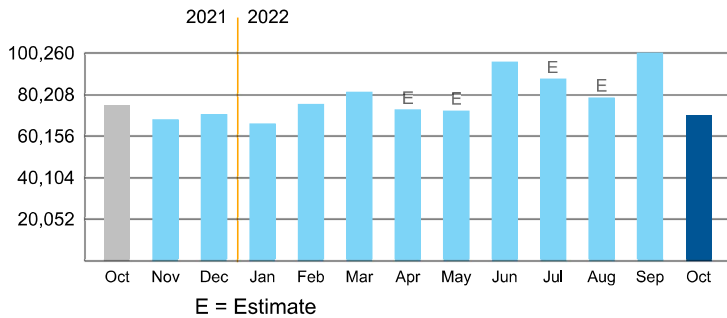
We have agreements with several authorized payment locations in our service areas. Visit our website to find one near you.

Meter Reading and Usage Summary

Please see additional pages for meter reading details

Billed Usage History (graph shown in 100 gallons)

- 7,023,100 gallons = usage for this period
- 7,499,448 gallons = usage for same period last year



Next Scheduled Read Date: on or about November 04, 2022
Account Type: Sale for Resale

Average
daily use for
this period is:
(29 days)

242,176
gallons

Year to Date Billed Usage: 80,141,824 gallons

Account Detail

Account No. 1026-210015560233

Service To: 6730 RINGGOLD RD CHATTANOOGA, TN 37412-4230

Prior Billing 19,924.26

Payments -19,924.26

Total payments as of Oct 10. Thank you! -19,924.26

Balance Forward 0.00

Service Related Charges - 09/08/22 to 10/06/22

Water Service 11,409.72

Water Usage Charge (70,231 x \$0.16245989) 11,409.72

Other Charges 2,845.58

Expense Recovery Riders 61.61

Capital Recovery Riders 2,783.97

Total Service Related Charges 14,255.30

Total Current Period Charges 14,255.30

Total Amount Due



\$14,255.30

Understanding Your Bill

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For more information about your charges and rates, please visit:
<https://amwater.com/tnaw/rates>

WE KEEP LIFE FLOWING™

Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
72039997	100 gal	4"	09/08/2022	10/06/2022	15 (A)	15 (A)	0	0.00	0
72040001	100 gal	4"	09/08/2022	10/06/2022	15 (A)	15 (A)	0	0.00	0
76864058	100 gal	8"	09/08/2022	10/06/2022	6,784,593 (A)	6,853,980 (A)	69,387	69,387.00	6,938,700
76864059	100 gal	8"	09/08/2022	10/06/2022	3,979,323 (A)	3,980,167 (A)	844	844.00	84,400

A = Actual E = Estimate

1 Billing Unit = 100 gallons

Total Gallons: 7,023,100



WE KEEP LIFE FLOWING™

Service Address:

CATOOSA UTILITY DISTRICT AUTHORITY
6730 RINGGOLD RD
CHATTANOOGA, TN 37412-4230

THANK YOU FOR BEING OUR CUSTOMER

Important Account Messages

- Want to get to know us better? Visit www.tennesseeamwater.com to learn more about the services we provide.
- Thank you for being a long time customer! We work hard every day to deliver water service that is safe, reliable, and affordable -- our customers deserve nothing less.

For more information, visit www.tennesseeamwater.com

Statement

Account No. **1026-210015560233**


Total Amount Due:	\$13,187.05
Payment Due By:	November 30, 2022


Billing Date: November 08, 2022
Service Period: Oct 07 to Nov 04 (29 Days)
Total Gallons: 6,496,800


Account Summary – See page 3 for Account Detail

Prior Billing:		\$14,255.30
Payments - Thank You!	-	\$14,255.30
Balance Forward:	=	\$0.00
Service Related Charges:	+	\$13,187.05
Total Amount Due:	=	\$13,187.05

 **View your account information or pay your bill anytime at:** www.amwater.com/MyAccount

 **Pay by Phone*:** Pay anytime at 1-855-748-6066
*A convenience fee may apply

 **Customer Service:** 1-866-736-6420
M-F 7:00am to 7:00pm – Emergencies 24/7

 **TENNESSEE AMERICAN WATER**
PO BOX 6029
CAROL STREAM, IL 60197-6029

▼ Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. ▼

Account No. **1026-210015560233**

Total Amount Due:	\$13,187.05
Payment Due By:	November 30, 2022

If paying after 11/30/22, pay this amount: \$13,846.40

Amount Enclosed \$

\$



WE KEEP LIFE FLOWING™



P.O. BOX 91623
RANTOUL, IL 61866-8623

Service to: 6730 RINGGOLD RD
CHATTANOOGA, TN 37412-4230

CATOOSA UTILITY DISTRICT AUTHORITY
P.O. BOX 750
RINGGOLD, GA 30736-0750

TENNESSEE AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029

00010262100155602330000000001318705014

What's the best way to reach you?

IN CASE OF AN EMERGENCY

We use a high-speed notification system to quickly alert customers via phone, text and email when water emergencies occur. Visit **MyWater** at amwater.com/mywater to choose how you want to be notified and to enter your contact information.



CUSTOMER SERVICE

1-866-736-6420

HOURS: M-F, 7am-7pm • Emergencies: 24/7

TTY/TDD FOR THE HEARING IMPAIRED: 711
(and then reference Customer Service number listed above)

SERVICES



Go Paperless: Save time. Save money. Sign up for **Paperless Billing** and **Auto Pay** on MyWater at amwater.com/mywater. Not registered? Log in and be sure to have your account number handy.



Water Quality: We take water quality seriously. When it comes to complying with federal drinking water standards, we consistently score better than the industry average. For a copy of the annual water quality report for your area, visit tennesseeamwater.com > Water Information > Water Quality > Water Quality Reports.



Project Water Help: For more information, contact United Way 2-1-1 or visit us online at tennesseeamwater.com.

EXPLANATION OF OTHER TERMS



Payment by Check: Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you.



Estimated Bill: This occurs when we are unable to read the water meter. Your usage from the same billing period the prior year is used to calculate the estimated bill. The next actual meter reading corrects any over or under estimates.



Disputes: If you have questions or complaints about your bill, please call us at 1-866-736-6420 before the due date. If your bill is unusually high, it may indicate that there is a leak in your plumbing. For tips on how to detect leaks and use water wisely, visit us online. You'll find helpful tools under the Water Information menu. Every drop counts!



Rates: A detailed listing of charges that make up your bill is available upon request by contacting Customer Service or visiting us online at tennesseeamwater.com > Customer Service & Billing > Your Water Rates.



Correspondence: Please send written correspondence to PO Box 2798, Camden, NJ 08101. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not send correspondence with your payment, as it may delay processing your payment and correspondence.

PROJECT WATER HELP - lend a hand to customers in need

- ☐ I'm adding a one time contribution of \$_____ with my payment.
- ☐ I'd like to add a recurring contribution to each bill of \$_____. I understand this amount will be added to each bill.

Address Change(s)

Name _____

Address _____

City _____

State _____ Zip Code _____

(_____) _____
Phone Number ☐ Mobile Number

E-mail Address _____

Other ways to pay your bill



Auto Pay

Save time and money. Enroll in Auto Pay, and your bill will be paid on time, every time, directly from your bank account on the due date. No stamps required!



Online

With My Account, you can pay your bill anytime, anywhere. Registration is fast and easy. Visit www.amwater.com/MyAccount or pay without registration at www.amwater.com/billpay (fee may apply).



In Person

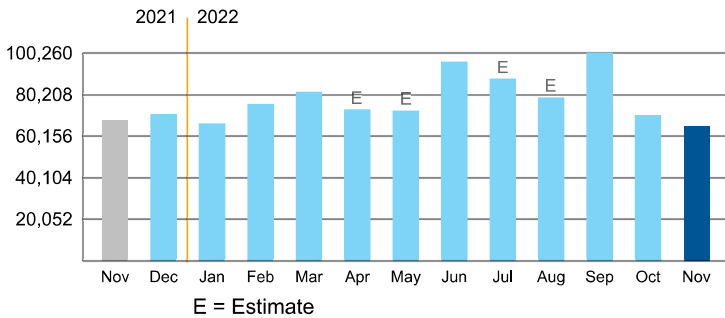
We have agreements with several authorized payment locations in our service areas. Visit our website to find one near you.

Meter Reading and Usage Summary

Please see additional pages for meter reading details

Billed Usage History (graph shown in 100 gallons)

- 6,496,800 gallons = usage for this period
- 6,807,548 gallons = usage for same period last year



Next Scheduled Read Date: on or about December 06, 2022
Account Type: Sale for Resale

Average
daily use for
this period is:
(29 days)

224,028
gallons

Year to Date Billed Usage: 86,638,624 gallons

Account Detail

Account No. 1026-210015560233

Service To: 6730 RINGGOLD RD CHATTANOOGA, TN 37412-4230

Prior Billing 14,255.30

Payments -14,255.30

Total payments as of Nov 2. Thank you! -14,255.30

Balance Forward 0.00

Service Related Charges - 10/07/22 to 11/04/22

Water Service 10,554.69

Water Usage Charge (64,968 x \$0.16245989) 10,554.69

Other Charges 2,632.36

Expense Recovery Riders 57.00

Capital Recovery Riders 2,575.36

Total Service Related Charges 13,187.05

Total Current Period Charges 13,187.05

Total Amount Due



\$13,187.05

Understanding Your Bill

The information below defines some of the new terms you may find on your bill:

- Service Related Charges:** This section includes charges for services related to water, wastewater and fire protection. If applicable, credits and debits for correction to previously billed charges are itemized in this section.
- Fees and Adjustments:** This section provides details related to additional charges or adjustments for the service period referenced. Fees, when applicable, would include items such as service activation and late payment charges.
- Expense & Capital Recovery Riders:** The riders are applied to all water charges. The Expense Recovery Rider is based on our actual expenses for items like electricity and chemicals and is compared to what we projected we would spend. If we spend less than we budget for, this is a reduction on your bill with the negative sign. The Capital Recovery Riders are for capital projects like new pipes, fire hydrants, water treatment equipment, and mains for economic development projects. The Capital Recovery Rider is calculated for a particular year, and is based on the costs of capital projects. It has been in place since 2013.
- Billing Units:** One billing unit equals 100 gallons of water used. If the meter serving your property measures your water use in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier to understand.
- Average Daily Use:** The gallons shown in the water droplet above represent your average daily water use for the current billing period. Tracking the amount of water you use can help you manage your overall water use from month to month.
- Still have questions?** We are here to help. Our customer service representatives are available M-F, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

Para obtener asistencia con la traducción de su factura, comuníquese con nuestro Centro de Servicio al Cliente, de lunes a viernes de 7 a.m. a 7 p.m.

For more information about your charges and rates, please visit:
<https://amwater.com/tnaw/rates>

WE KEEP LIFE FLOWING™

Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
72039997	100 gal	4"	10/07/2022	11/04/2022	15 (A)	15 (A)	0	0.00	0
72040001	100 gal	4"	10/07/2022	11/04/2022	15 (A)	15 (A)	0	0.00	0
76864058	100 gal	8"	10/07/2022	11/04/2022	6,853,980 (A)	6,918,148 (A)	64,168	64,168.00	6,416,800
76864059	100 gal	8"	10/07/2022	11/04/2022	3,980,167 (A)	3,980,967 (A)	800	800.00	80,000

A = Actual E = Estimate

1 Billing Unit = 100 gallons

Total Gallons: 6,496,800



WE KEEP LIFE FLOWING™

Service Address:

CATOOSA UTILITY DISTRICT AUTHORITY
6730 RINGGOLD RD
CHATTANOOGA, TN 37412-4230

THANK YOU FOR BEING OUR CUSTOMER

Important Account Messages

- Want to get to know us better? Visit www.tennesseeamwater.com to learn more about the services we provide.
- Thank you for being a long time customer! We work hard every day to deliver water service that is safe, reliable, and affordable -- our customers deserve nothing less.

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Statement

Account No. **1026-210015560233**


Total Amount Due:	\$15,292.80
Payment Due By:	January 5, 2023


Billing Date: December 14, 2022
Service Period: Nov 05 to Dec 06 (32 Days)
Total Gallons: 7,209,400


Account Summary – See page 3 for Account Detail

Prior Billing:	\$13,187.05
Payments - Thank You!	= \$13,187.05
Balance Forward:	= \$0.00
Fees and Adjustments:	+ \$659.35
Service Related Charges:	+ \$14,633.45
Total Amount Due:	= \$15,292.80

 **View your account information or pay your bill anytime at:** www.amwater.com/MyAccount

 **Pay by Phone*:** Pay anytime at 1-855-748-6066
*A convenience fee may apply

 **Customer Service:** 1-866-736-6420
M-F 7:00am to 7:00pm – Emergencies 24/7

 **TENNESSEE AMERICAN WATER**
PO BOX 6029
CAROL STREAM, IL 60197-6029

▼ Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. ▼

Account No. **1026-210015560233**

Total Amount Due:	\$15,292.80
Payment Due By:	January 5, 2023

If paying after 1/5/23, pay this amount: \$16,057.44

Amount Enclosed \$



WE KEEP LIFE FLOWING™



P.O. BOX 91623
RANTOUL, IL 61866-8623

Service to: 6730 RINGGOLD RD
CHATTANOOGA, TN 37412-4230

CATOOSA UTILITY DISTRICT AUTHORITY
P.O. BOX 750
RINGGOLD, GA 30736-0750

TENNESSEE AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029

00010262100155602330000000001529280013

What's the best way to reach you?

IN CASE OF AN EMERGENCY

We use a high-speed notification system to quickly alert customers via phone, text and email when water emergencies occur. Visit **MyWater** at amwater.com/mywater to choose how you want to be notified and to enter your contact information.



CUSTOMER SERVICE

1-866-736-6420

HOURS: M-F, 7am-7pm • Emergencies: 24/7

TTY/TDD FOR THE HEARING IMPAIRED: 711
(and then reference Customer Service number listed above)

SERVICES



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EXPLANATION OF OTHER TERMS



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Correspondence: Please send written correspondence to PO Box 2798, Camden, NJ 08101. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not send correspondence with your payment, as it may delay processing your payment and correspondence.

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- ☐ I'm adding a one time contribution of \$_____ with my payment.
- ☐ I'd like to add a recurring contribution to each bill of \$_____. I understand this amount will be added to each bill.

Address Change(s)

Name _____

Address _____

City _____

State _____ Zip Code _____

(_____) _____
Phone Number ☐ Mobile Number

E-mail Address _____

Other ways to pay your bill



Auto Pay

Save time and money. Enroll in Auto Pay, and your bill will be paid on time, every time, directly from your bank account on the due date. No stamps required!



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In Person

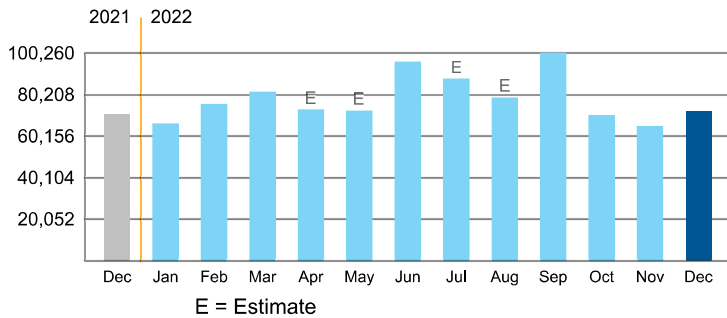
We have agreements with several authorized payment locations in our service areas. Visit our website to find one near you.

Meter Reading and Usage Summary

Please see additional pages for meter reading details

Billed Usage History (graph shown in 100 gallons)

- 7,209,400 gallons = usage for this period
- 7,065,608 gallons = usage for same period last year



Next Scheduled Read Date: on or about January 05, 2023
Account Type: Sale for Resale

Average
daily use for
this period is:
(32 days)

225,294
gallons

Year to Date Billed Usage: 93,848,024 gallons

Account Detail

Account No. 1026-210015560233

Service To: 6730 RINGGOLD RD CHATTANOOGA, TN 37412-4230

Prior Billing 13,187.05

Payments -13,187.05

Total payments as of Dec 7. Thank you! -13,187.05

Balance Forward 0.00

Fees and Adjustments 659.35

Water Late Payment Charge 659.35

Service Related Charges - 11/05/22 to 12/06/22

Water Service 11,712.38

Water Usage Charge (72,094 x \$0.16245989) 11,712.38

Other Charges 2,921.07

Expense Recovery Riders 63.25

Capital Recovery Riders 2,857.82

Total Service Related Charges 14,633.45

Total Current Period Charges 15,292.80

Total Amount Due



\$15,292.80

Understanding Your Bill

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For more information about your charges and rates, please visit:
<https://amwater.com/tnaw/rates>

WE KEEP LIFE FLOWING™

Meter Reading and Usage Summary

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72040001	100 gal	4"	11/05/2022	12/06/2022	15 (A)	15 (A)	0	0.00	0
76864058	100 gal	8"	11/05/2022	12/06/2022	6,918,148 (A)	6,989,284 (A)	71,136	71,136.00	7,113,600
76864059	100 gal	8"	11/05/2022	12/06/2022	3,980,967 (A)	3,981,925 (A)	958	958.00	95,800

A = Actual E = Estimate

1 Billing Unit = 100 gallons

Total Gallons: 7,209,400

**TENNESSEE-AMERICAN WATER COMPANY
DOCKET NO. 2023-00066
CONSUMER ADVOCATE'S FIRST DISCOVERY REQUESTS**

Witness: Bob Lane

1.10. Historical Data. Provide a narrative in Excel format, showing the dates that CUDA was either a regular tariff customer or a special contract customer.

Response:

CUDA has been a special contract customer since 1999.

CUDA has not been a regular tariff customer.

TENNESSEE-AMERICAN WATER COMPANY
CASE NO. 2023-00066
CONSUMER ADVOCATE'S FIRST REQUEST FOR INFORMATION

Witness: Grady Stout

1.11. Available Resources. Regarding TAWC's available water supply capacity, provide the following information:

- a. Does TAWC have readily available capacity to provide the water supply for CUDA under the terms of the Agreement?
- b. Will providing the water supply for CUDA under the terms of the Agreement cause any supply hardship for TAWC's existing customers?
- c. Can TAWC provide the water supply for CUDA under the terms of the Agreement without incurring any additional operating or capital costs that would need to be applied to TAWC's existing customers?

Response:

- a. Yes, TAWC has readily available capacity to provide the water supply for CUDA under the terms of the agreement.
- b. No. Providing the water supply for CUDA under the terms of the agreement will not cause any supply hardship for TAWC's existing customers.
- c. The initial cost to support service to CUDA would not be passed through directly or indirectly to TAWC's existing customers. Future investments needed to maintain TAWC's overall system, including the infrastructure deployed to serve CUDA, provide benefits to all TAWC's customers. Therefore, recovery of future investments may be applied to all TAWC customers, as appropriate under Commission approved mechanisms or rate cases.

**TENNESSEE-AMERICAN WATER COMPANY
DOCKET NO. 2023-00066
CONSUMER ADVOCATE’S FIRST DISCOVERY REQUESTS**

Witness: Grady Stout

1.12. Party Communication. Provide a copy of all correspondence between TAWC and
CUDA from January 1999 (the effective date of the previous contract approved by the
Commission in TRA Docket No. 98-00885) to August 2023.

Response:

To the extent this request seeks “all” such correspondence, TAWC objects to this request on the grounds that it is overly broad, unduly burdensome, seeks irrelevant information and exceeds the scope of permissible discovery. Subject to and without waiving its objections, the Company responds as follows: Excluding routine billing and service correspondence, the Company has searched its correspondence and please see attached, along with the attachment for DR number 13.

From: [Grady Stout](#)
To: [dcollett](#) [REDACTED]
Subject: Draft Extension
Date: Wednesday, June 14, 2023 1:09:00 PM
Attachments: [Draft Catoosa County Agreement.docx](#)

David,

Attached is a draft of an extension to our water sale agreement. Please review and let me know if you have any questions.

Thanks,

Grady Stout, PE

Director, Engineering
Tennessee American Water
1500 Riverside Drive
Chattanooga, TN 37406
O: (423) 771-4713
C: (423) 385 5933

WATER PURCHASE AGREEMENT

THIS WATER PURCHASE AGREEMENT ("Agreement") is executed this __ day _____ of _____ 2023, by and between TENNESSEE-AMERICAN WATER COMPANY, a Tennessee corporation and public utility, and the Catoosa Utility District Authority ("Authority"). The Effective Date of this Agreement will be the date the Agreement is approved by the Tennessee Public Utility Commission ("TPUC").

WHEREAS, TAWC, a Tennessee corporation, is a public utility which owns and operates a water utility system in and around the City of Chattanooga, Tennessee including the contiguous cities of Red Bank, East Ridge, Ridgeside, and Lookout Mountain, plus the cities of Rossville and Lookout Mountain, Georgia, and areas in the Georgia counties of Dade, Walker and Catoosa; and

WHEREAS, AUTHORITY, a Tennessee government entity, was created by a legislative act by the General Assembly of the State of Tennessee and serves residents in Catoosa County, Tennessee; and

WHEREAS, Authority and Utility currently have a water purchase agreement entered into on November 22, 1998 with an effective date of May 18, 1999; and

WHEREAS, the parties want to continue their water supply partnership;

NOW, THEREFORE, in consideration of the following covenants, the parties agree as follows:

1. SUPPLY OF WATER

- a. During the term of this Agreement and any extensions thereof, Utility agrees to provide to District, at the Points of Delivery, potable water in such quantity as is required in Section 2 herein. "Points of Delivery" shall mean the location(s) of metering equipment used to measure the quantity of water delivered to Utility.
- b. Water provided by the Utility shall be available at the Points of Delivery at normally available distribution system pressure. Failures of pressure or supply due to causes beyond the reasonable control of Utility, including but not limited to main supply line breaks, power failure, flood, fire and the use of water to fight fire, earthquake or other catastrophic events, or governmental or judicial action, shall relieve Utility of responsibility for providing service for such reasonable time as may be necessary to restore service without liability for loss, damage or injury to Authority or its customers. In the event of an extended water shortage resulting from drought restrictions, or if the supply of water available to Utility is otherwise diminished for reasons beyond the reasonable control of Utility, the supply

of water available to Authority may be reduced by Utility, but the reduction shall be in the same proportion as the reduction of supply to all of Utility's affected customers, to the extent feasible and within Utility's power.

- c. Utility shall not be required by this Agreement to provide, reduce or maintain water pressure within Authority's system and it is expressly understood to be the obligation of Authority to provide, reduce and maintain such pressure by boosting devices, pressure reducing valves, standpipes, elevated tanks, or by such other means as may be required or necessary to provide and maintain satisfactory pressure in the water mains and pipes within Authority's system.

2. PURCHASE OF WATER

- a. It is expressly understood that this is a requirements contract, and that Authority may not reduce its purchases from Utility during the term of this Agreement. Authority agrees that water purchased under this Agreement is solely for resale to its customers (within its service area and to Ringgold; and that, without the prior written consent of Utility, such water will not be sold to any other water utility). In addition, no water may be used outside the Tennessee River Basin.
- b. Authority shall pay the then-applicable rate in Utility's Rates, Rules, Regulations and Conditions of Water Service on file with and approved by the TPUC ("Tariffs"). Metering reading, billing, and payment terms shall be conducted as set forth in the then-applicable Tariffs. At the end of each year, if the Authority did not purchase the required annual gallons of water specified in 2.c. below, the Utility shall invoice Authority at the then-applicable Tariff rate for the difference between the number of gallons required to be purchased and the number of gallons purchased that year.
- c. Authority agrees to purchase a minimum of 93,000,000 gallons per year (0.25 million gallons/day average) of potable water from Utility during the term of this Agreement.

3. METERING AND CROSS-CONTAMINATION EQUIPMENT

- a. Metering equipment and appurtenances thereto are provided, installed, owned, and maintained by Utility, and shall be of standard type for properly measuring the quantity of water delivered. Authority shall own and be responsible for the cost, installation, and maintenance of the meter vault, piping, valves, and appurtenances thereto necessary for connection to Utility's metering equipment. Authority shall also be responsible for the cost of connecting its mains to the Utility's system at the Points of Delivery.

- b. Utility agrees to calibrate its metering equipment whenever requested by Authority, but not more frequently than once every twelve (12) months, unless inaccuracy thereof is made clearly evident by Authority to Utility. A meter registering within the standards set by TPUC regulations and rules shall be deemed to be accurate and acceptable to the parties. If any meter fails to register within such standards, the TPUC regulations and rules shall determine whether a billing adjustment should be made and, if so, how the adjustment will be calculated.
- c. For each Point of Delivery, Authority agrees to provide and install at a location approved by Utility, and own and maintain in good working order, a double check valve and/or other cross contamination protection devices required by Utility and/or the Tennessee Department of Environment and Conservation or such other body that regulates such matters.

4. TERM AND TERMINATION

- a. The Initial Term of this Agreement shall be five (5) years from the Effective Date and shall be automatically renewed for one (1) additional five (5)-year renewal term unless either party provides written notice to the other party not less than one (1) year prior to the end of such Initial Term that the Agreement will be terminated at the conclusion of the Initial Term.

5. MISCELLANEOUS

- a. Water service shall be conducted in accordance with the then-applicable Tariffs. In the event of any conflict between the provisions of this Agreement and the then-applicable Tariffs, the Tariffs shall control.
- b. Authority is solely responsible and liable for construction, operation and maintenance of its water system in conformance with all applicable federal, state and local laws, ordinances, regulations and codes.
- c. This Agreement shall be binding upon Utility and Authority, their successors and assigns.
- d. All notices and correspondence regarding this Agreement

shall be addressed to:

For Authority: Chairman, Randall Crawford
Catoosa Utility District Authority

PO Box 750
Ringgold, GA 30736

For Utility:

President
Tennessee-American
109 Wiehl Street
Chattanooga, TN 37402

Corporate Counsel
Tennessee-American
109 Wiehl Street
Chattanooga, TN 37402

Either party may change the person or address to which notices or correspondence to it should be sent by written notice to the other party. Notices provided for hereunder shall be deemed given on the date of receipt unless mailed by certified mail, return receipt requested, in which event the notice shall be deemed given on the date of mailing.

- e. This Agreement contains the entire understanding between the parties and no modification or alteration to this Agreement shall be effective unless reduced to writing and signed by both parties. This Agreement supersedes all prior agreement, representations, and proposals, either oral or written, heretofore made by or to or in effect between Authority and the Utility with respect to the subject matter hereof.
- f. This Agreement shall be governed and construed under the laws of the State of Tennessee.

UTILITY:

TENNESSEE-AMERICAN WATER COMPANY

Grant Evitts, President

Date

AUTHORITY:

CATOSSA UTILITY DISTRICT AUTHORITY

Randall Crawford, Chairman

Date

**TENNESSEE-AMERICAN WATER COMPANY
DOCKET NO. 2023-00066
CONSUMER ADVOCATE'S FIRST DISCOVERY REQUESTS**

Witness: Grady Stout and Leah Morrison

1.13. Communication/Correspondence. Provide a copy of the initial contract between TAWC and CUDA approved by the Commission in TRA Docket No. 98-00885 along with any subsequent contract amendments or extensions that either may or may not have been approved by the Commission.

Response:

Please see attached.

WATER PURCHASE AGREEMENT

THIS WATER PURCHASE AGREEMENT ("Agreement") is executed this 14th day of July 2023, by and between TENNESSEE-AMERICAN WATER COMPANY, a Tennessee corporation and public utility, and the Catoosa Utility District Authority ("Authority"). The Effective Date of this Agreement will be the date the Agreement is approved by the Tennessee Public Utility Commission ("TPUC").

WHEREAS, TAWC, a Tennessee corporation, is a public utility which owns and operates a water utility system in and around the City of Chattanooga, Tennessee including the contiguous cities of Red Bank, East Ridge, Ridgeside, and Lookout Mountain, plus the cities of Rossville and Lookout Mountain, Georgia, and areas in the Georgia counties of Dade, Walker and Catoosa; and

WHEREAS, AUTHORITY, a Georgia Utility District Authority, was created by a legislative act by the General Assembly of the State of Georgia and serves residents in Catoosa County, Tennessee; and

WHEREAS, Authority and Utility currently have a water purchase agreement entered into on November 22, 1998 with an effective date of May 18, 1999; and

WHEREAS, the parties want to continue their water supply partnership;

NOW, THEREFORE, in consideration of the following covenants, the parties agree as follows:

1. SUPPLY OF WATER

- a. During the term of this Agreement and any extensions thereof, Utility agrees to provide to Authority, at the Points of Delivery, potable water in such quantity as is required in Section 2 herein. "Points of Delivery" shall mean the location(s) of metering equipment used to measure the quantity of water delivered to Utility.
- b. Water provided by the Utility shall be available at the Points of Delivery at normally available distribution system pressure. Failures of pressure or supply due to causes beyond the reasonable control of Utility, including but not limited to main supply line breaks, power failure, flood, fire and the use of water to fight fire, earthquake or other catastrophic events, or governmental or judicial action, shall relieve Utility of responsibility for providing service for such reasonable time as may be necessary to restore service without liability for loss, damage or injury to Authority or its customers. In the event of an extended water shortage resulting from drought restrictions, or if the supply of water available to Utility is otherwise diminished for reasons beyond the reasonable control of Utility, the supply of water available to Authority may be reduced by Utility, but the reduction

shall be in the same proportion as the reduction of supply to all of Utility's affected customers, to the extent feasible and within Utility's power.

- c. Utility shall not be required by this Agreement to provide, reduce or maintain water pressure within Authority's system and it is expressly understood to be the obligation of Authority to provide, reduce and maintain such pressure by boosting devices, pressure reducing valves, standpipes, elevated tanks, or by such other means as may be required or necessary to provide and maintain satisfactory pressure in the water mains and pipes within Authority's system.

2. PURCHASE OF WATER

- a. It is expressly understood that this is a requirements contract, and that Authority may not reduce its purchases from Utility during the term of this Agreement. Authority agrees that water purchased under this Agreement is solely for resale to its customers (within its service area and to Ringgold; and that, without the prior written consent of Utility, such water will not be sold to any other water utility). In addition, no water may be used outside the Tennessee River Basin.
- b. Authority shall pay the then-applicable rate in Utility's Rates, Rules, Regulations and Conditions of Water Service on file with and approved by the TPUC ("Tariffs"). Metering reading, billing, and payment terms shall be conducted as set forth in the then-applicable Tariffs. At the end of each year, if the Authority did not purchase the required annual gallons of water specified in 2.c. below, the Utility shall invoice Authority at the then-applicable Tariff rate for the difference between the number of gallons required to be purchased and the number of gallons purchased that year.
- c. Authority agrees to purchase a minimum of 93,000,000 gallons per year (0.25 million gallons/day average) of potable water from Utility during the term of this Agreement.

3. METERING AND CROSS-CONTAMINATION EQUIPMENT

- a. Metering equipment and appurtenances thereto are provided, installed, owned, and maintained by Utility, and shall be of standard type for properly measuring the quantity of water delivered. Authority shall own and be responsible for the cost, installation, and maintenance of the meter vault, piping, valves, and appurtenances thereto necessary for connection to Utility's metering equipment. Authority shall also be responsible for the cost of connecting its mains to the Utility's system at the Points of Delivery.
- b. Utility agrees to calibrate its metering equipment whenever requested by Authority, but not more frequently than once every twelve (12) months,

unless inaccuracy thereof is made clearly evident by Authority to Utility. A meter registering within the standards set by TPUC regulations and rules shall be deemed to be accurate and acceptable to the parties. If any meter fails to register within such standards, the TPUC regulations and rules shall determine whether a billing adjustment should be made and, if so, how the adjustment will be calculated.

- c. For each Point of Delivery, Authority agrees to provide and install at a location approved by Utility, and own and maintain in good working order, a double check valve and/or other cross contamination protection devices required by Utility and/or the Tennessee Department of Environment and Conservation or such other body that regulates such matters.

4. TERM AND TERMINATION

- a. The Initial Term of this Agreement shall be five (5) years from the Effective Date and shall be automatically renewed for one (1) additional five (5)-year renewal term unless either party provides written notice to the other party not less than one (1) year prior to the end of such Initial Term that the Agreement will be terminated at the conclusion of the Initial Term.

5. MISCELLANEOUS

- a. Water service shall be conducted in accordance with the then-applicable Tariffs. In the event of any conflict between the provisions of this Agreement and the then-applicable Tariffs, the Tariffs shall control.
- b. Authority is solely responsible and liable for construction, operation and maintenance of its water system in conformance with all applicable federal, state and local laws, ordinances, regulations and codes.
- c. This Agreement shall be binding upon Utility and Authority, their successors and assigns.
- d. All notices and correspondence regarding this Agreement shall be addressed to:

For Authority: Chairman, Randall Crawford
Catoosa Utility District Authority
PO Box 750
Ringgold, GA 30736

For Utility:

President
Tennessee-American
109 Wiehl Street
Chattanooga, TN 37402

Corporate Counsel
Tennessee-American
109 Wiehl Street
Chattanooga, TN 37402

Either party may change the person or address to which notices or correspondence to it should be sent by written notice to the other party. Notices provided for hereunder shall be deemed given on the date of receipt unless mailed by certified mail, return receipt requested, in which event the notice shall be deemed given on the date of mailing.

- e. This Agreement contains the entire understanding between the parties and no modification or alteration to this Agreement shall be effective unless reduced to writing and signed by both parties. This Agreement supersedes all prior agreement, representations, and proposals, either oral or written, heretofore made by or to or in effect between Authority and the Utility with respect to the subject matter hereof.
- f. This Agreement shall be governed and construed under the laws of the State of Tennessee.

UTILITY:

TENNESSEE-AMERICAN WATER COMPANY

_____

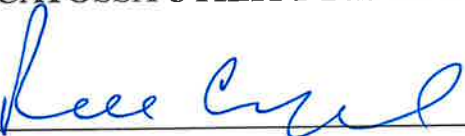
Grant Evitts, President

_____


Date

AUTHORITY:

CATOSSA UTILITY DISTRICT AUTHORITY

_____

Randall Crawford, Chairman

_____

Date

WATER PURCHASE AGREEMENT

THIS WATER PURCHASE AGREEMENT ("Agreement") is executed this 27 day of August 2013, by and between TENNESSEE-AMERICAN WATER COMPANY, a Tennessee corporation and public utility ("Utility"), and the Catoosa Utility District Authority ("Authority"). The Effective Date of this Agreement will be the date the Agreement is approved by the Tennessee Regulatory Authority ("TRA").

WHEREAS, Authority and Utility currently have a water purchase agreement entered into on November 22, 1998 with an effective date of May 18, 1999; and

WHEREAS, the parties want to continue their water supply partnership;

NOW, THEREFORE, in consideration of the following covenants, the parties agree as follows:

1. SUPPLY OF WATER

- a. During the term of this Agreement and any extensions thereof, Utility agrees to provide to District, at the Points of Delivery, potable water in such quantity as is required in Section 2 herein. "Points of Delivery" shall mean the location(s) of metering equipment used to measure the quantity of water delivered to Utility.
- b. Water provided by the Utility shall be available at the Points of Delivery at normally available distribution system pressure. Failures of pressure or supply due to causes beyond the reasonable control of Utility, including but not limited to main supply line breaks, power failure, flood, fire and the use of water to fight fire, earthquake or other catastrophic events, or governmental or judicial action, shall relieve Utility of responsibility for providing service for such reasonable time as may be necessary to restore service without liability for loss, damage or injury to Authority or its customers. In the event of an extended water shortage resulting from drought restrictions, or if the supply of water available to Utility is otherwise diminished for reasons beyond the reasonable control of Utility, the supply of water available to Authority may be reduced by Utility, but the reduction shall be in the same proportion as the reduction of supply to all of Utility's affected customers, to the extent feasible and within Utility's power.
- c. Utility shall not be required by this Agreement to provide, reduce or maintain water pressure within Authority's system and it is expressly understood to be the obligation of Authority to provide, reduce and maintain such pressure by boosting devices, pressure reducing valves, standpipes, elevated tanks, or by such other means as may be required or necessary to provide and maintain satisfactory pressure in the water mains and pipes within Authority's system.

2. PURCHASE OF WATER

- a. It is expressly understood that this is a requirements contract and that Authority may not reduce its purchases from Utility during the term of this Agreement. Authority agrees that water purchased under this Agreement is solely for resale to its customers (within its service area and to Ringgold; and that, without the prior written consent of Utility, such water will not be sold to any other water utility.) In addition, no water may be used outside the Tennessee River Basin.
- b. Authority shall pay the then-applicable rate in Utility's Rates, Rules, Regulations and Conditions of Water Service on file with and approved by the TRA ("Tariffs"). Metering reading, billing, and payment terms shall be conducted as set forth in the then-applicable Tariffs. At the end of each year, if the Authority did not purchase the required annual gallons of water specified in 2.c. below, the Utility shall invoice Authority at the then-applicable Tariff rate for the difference between the number of gallons required to be purchased and the number of gallons purchased that year.
- c. Authority agrees to purchase a minimum of 93,000,000 gallons per year (0.25 million gallons/day average) of potable water from Utility during the term of this Agreement.

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- a. Metering equipment and appurtenances thereto are provided, installed, owned and maintained by Utility, and shall be of standard type for properly measuring the quantity of water delivered. Authority shall own and be responsible for the cost, installation, and maintenance of the meter vault, piping, valves and appurtenances thereto necessary for connection to Utility's metering equipment. Authority shall also be responsible for the cost of connecting its mains to the Utility's system at the Points of Delivery.
- b. Utility agrees to calibrate its metering equipment whenever requested by Authority, but not more frequently than once every twelve (12) months, unless inaccuracy thereof is made clearly evident by Authority to Utility. A meter registering within the standards set by TRA regulations and rules shall be deemed to be accurate and acceptable to the parties. If any meter fails to register within such standards, the TRA regulations and rules shall determine whether a billing adjustment should be made and, if so, how the adjustment will be calculated.
- c. For each Point of Delivery, Authority agrees to provide and install at a location approved by Utility, and own and maintain in good working order, a double check valve and/or other cross contamination protection devices required by Utility and/or the Tennessee Department of Environment and Conservation or such other body that regulates such matters.

4. TERM AND TERMINATION

- a. The Initial Term of this Agreement shall be five (5) years from the Effective Date and shall be automatically renewed for one (1) additional five (5)-year renewal term unless either party provides written notice to the other party not less than one (1) year prior to the end of such Initial Term that the Agreement will be terminated at the conclusion of the Initial Term.

5. MISCELLANEOUS

- a. Water service shall be conducted in accordance with the then-applicable Tariffs. In the event of any conflict between the provisions of this Agreement and the then-applicable Tariffs, the Tariffs shall control.
- b. Authority is solely responsible and liable for construction, operation and maintenance of its water system in conformance with all applicable federal, state and local laws, ordinances, regulations and codes.
- c. This Agreement shall be binding upon Utility and Authority, their successors and assigns.
- d. All notices and correspondence regarding this Agreement shall be addressed to:

For Authority: Chairman, Jerry Lee
 Catoosa Utility District Authority
 PO Box 750
 Ringgold, GA 30736

For Utility: President
 Tennessee-American Water Company
 1101 Broad St.
 Chattanooga, TN 37402

 Corporate Counsel
 Tennessee-American Water Company
 1101 Broad St.
 Chattanooga, TN 37402

Either party may change the person or address to which notices or correspondence to it should be sent by written notice to the other party. Notices provided for hereunder shall be deemed given on the date of receipt unless mailed by certified mail, return receipt requested, in which event the notice shall be deemed given on the date of mailing.

- e. This Agreement contains the entire understanding between the parties and no modification or alteration to this Agreement shall be effective unless reduced to writing and signed by both parties. This Agreement supersedes all prior agreement, representations and

proposals, either oral or written, heretofore made by or to or in effect between Authority and the Utility with respect to the subject matter hereof.

- f. This Agreement shall be governed by and construed under the laws of the State of Tennessee.

UTILITY

TENNESSEE-AMERICAN WATER COMPANY



President

8-20-13

Date

AUTHORITY

Catoosa Utility District Authority



Chairman

8-27-13

Date

BASS, BERRY & SIMS PLC

A PROFESSIONAL LIMITED LIABILITY COMPANY
ATTORNEYS AT LAW

T. G. PAPPAS
TEL: (615) 742-6242
FAX: (615) 742-6293

2700 FIRST AMERICAN CENTER
NASHVILLE, TENNESSEE 37238-2700
(615) 742-6200

KNOXVILLE OFFICE:
1700 RIVERVIEW TOWER
KNOXVILLE, TN 37901-1509
(423) 521-6200

December 9, 1998

DEC 9 1998

HAND DELIVERED

Mr. K. David Waddell
Executive Secretary
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243-0505

**RE: Special Contract Tennessee-American Water Company
and Catoosa Utility District**

Dear Mr. Waddell:

Enclosed please find original and nine (9) copies of a Water Purchase Agreement ("Special Contract") between Tennessee American Water Company ("Company") and the Catoosa Utility District ("District"), for approval by the Directors of the TRA pursuant to Rules 1220-4-1-.07 Special Contracts and 1220-4-1-.08 Resale of Water.

As you will notice, the contract is dated November 24, 1998, and Section VI provides that the contract is conditioned upon approval by the Tennessee Regulatory Authority. I am also enclosing ten (10) copies of the Minutes of a Meeting of the Board of Catoosa Utilities Commissioners of November 24, 1998, at which the Board approved the contract with the Company and authorized its execution.

It is my understanding Mr. R. T. Sullivan, Vice President and Manager of Tennessee-American Water Company has discussed this contract with Mr. Hal Novak of the TRA staff. The Catoosa Utility District had previously entered into a six month contract with the Company which was approved by the TRA on November 18, 1997 at a regularly scheduled conference, Docket No. 97-07503. At the end of the first six month period the Company and the District requested a six month extension of that six months contract so that the District could make certain investigations and studies that it needed to make. The extension was granted. The current contract for which approval is sought is for a ten year period beginning January 1, 1999. On page 2 the Contract sets out the rates, charges and obligations of the parties as to the amounts of water to be purchased and the charges for the water during the life of the contract.

Page Two
December 9, 1998

This contract will benefit both Tennessee-American Water Company and its subscribers by increasing the revenues of Tennessee-American Water Company without appreciably increasing the expenses and would benefit the Catoosa Utility District and its customers by providing a good, clean, dependable water supply at affordable prices.

If you have any questions concerning this contract, do not hesitate to call me or Mr. Sullivan at (423)755-7620. I hope that this matter can be placed on the TRA's next docket.

With kindest regards, I remain

Very truly yours,



T. G. Pappas

TGP/br#653869

Enclosures

cc: Mr. Hal Novak

Richard Collier, Esq.

L. Vincent Williams, Esq. w/enclosures

R. T. Sullivan w/enclosures


Frank Pierce, Esq. w/enclosures

WATER PURCHASE AGREEMENT

THIS AGREEMENT, made this 24th day of November, 1998 by and between

Tennessee-American Water Company ("Tennessee-American"), located at 1101 Broad Street, P. O. Box 6338, Chattanooga, Tennessee

and

Catoosa Utility District, ~~located at Highway 41 North,~~
Ringgold, Georgia *located 6 10 SE CUDH 12-L RD*
P.O. Box 750 

WHEREAS, Tennessee-American, a Tennessee corporation, is a public utility which owns and operates a water utility system in and around the City of Chattanooga, Tennessee including the contiguous Tennessee cities of Red Bank, East Ridge, Ridgeside, and Lookout Mountain, plus the cities of Rossville and Lookout Mountain, Georgia and areas in the Georgia counties of Dade, Walker and Catoosa; and

WHEREAS, Catoosa Utility District wishes to purchase a portion of its water supply from Tennessee-American; and

WHEREAS, Tennessee-American currently supplies a minimal amount of water to Catoosa Utility District and has the capability and facilities in place to provide all or substantially all of the water supply currently required by Catoosa Utility District; and

WHEREAS, Catoosa Utility District and Tennessee-American are desirous of establishing an Agreement for the purchase of water for a fixed period of time; and

WHEREAS, the parties have reached an Agreement for the sale and purchase of water which they now desire to record in writing;

NOW, THEREFORE, in consideration of the mutual covenants contained herein and other good and valuable consideration the receipt and sufficiency of which is hereby acknowledged, the parties hereto agree as follows:

SECTION I

SALE OF WATER

During a ten (10) year period, Catoosa Utility District agrees to purchase a minimum of water from Tennessee-American Water Company as follows:

- Year 1: First six (6) months (January 1, 1999 through June 30, 1999) No minimum requirement to allow for the District to complete the necessary improvements to their system.
- Year 1: Second six (6) months (July 1, 1999 through December 31, 1999) 45,625,000 gallons (250,000 gallons per day average)
- Year 2 - 5: 182,500,000 gallons per year (500,000 gallons per day average)
- Year 6 - 10: 273,750,000 gallons per year (750,000 gallons per day average)

During the first three (3) years of this agreement, all water sold to the Catoosa Utility District will be at the rate of \$.95 per 1,000 gallons for the first 35 million gallons per month. All water purchased over 35 million gallons per month will be at the rate of \$.74 per 1,000 gallons. Any increase in rates approved by the Tennessee Regulatory Authority for Tennessee-American Water Company during the remaining seven (7) years of this agreement will be applied to the rates charged to the Catoosa Utility District.

SECTION II
FLUORIDATION OF WATER SUPPLY

The Company will fluoridate the water supplied to the Catoosa Utility District, in accordance with the Tennessee Department of Environment and Conservation Rule 1200-5-1-.17 (20), which requires the maintenance of a monthly average concentration of fluoride between 0.9 mg/l and 1.3 mg/l, unless required to do otherwise by applicable state law or regulations.

SECTION III
OPERATIONAL REQUIREMENTS

In order to minimize utilization of the peaking capacity of Tennessee-American, Catoosa Utility District will provide adequate storage to provide for its own maximum hour needs. Catoosa Utility District shall maintain a minimum of one day of water supply storage on their distribution system.

SECTION IV
METERING

Metering of the water sold under this Agreement shall be at the existing meter settings located at Highway 27 at Cloud Springs Road and along Scruggs Road.

SECTION V
BILLING

On or before the tenth day of each month, Tennessee-American will issue an invoice to Catoosa Utility District for Catoosa Utility District's metered usage during the prior month.

Payment of such invoice will be made by Catoosa Utility District eighteen days after receipt of the invoice.

SECTION VI

APPROVALS BY TENNESSEE REGULATORY AUTHORITY

It is understood and agreed that this Agreement is conditioned on approval by the Tennessee Regulatory Authority ("TRA"). Promptly upon execution of this Agreement, Tennessee-American shall file an application for approval with the TRA and take such action in good faith as may be necessary to obtain the appropriate approval.

SECTION VII

TERM OF AGREEMENT

The term of this Agreement shall be for a period of ten (10) years. The ten (10) year period shall commence on the first day of the month following approval of the agreement by the Tennessee Regulatory Authority.

SECTION VIII

FORCE MAJEURE

Neither Catoosa Utility District nor Tennessee-American shall be liable for damages to the other for any act, omission, or circumstance occasioned by or in consequence of any strikes, lockouts, acts of the public enemy, wars, blockades, insurrections, riots, epidemics, landslides,

lightning, earthquakes, fires, storms, floods, washouts, civil disturbances, explosions, breakage, or accident to machinery or lines of pipe, and any other cause, whether of the kind herein enumerated or otherwise, not reasonably within the control of the party claiming suspension and which by the exercise of due diligence such party is unable to prevent or overcome. Failure to prevent or settle any strike or strikes shall not be considered to be a matter within the control of the party claiming suspension. Such causes or contingencies affecting such performance shall not relieve Catoosa Utility District from its obligations to make payment of amounts due hereunder.

SECTION IX

RENEWAL OF AGREEMENT

This Agreement may be renegotiated for additional periods of time beyond the term of this Agreement. Negotiations to extend the term of this Agreement shall commence no later than sixty (60) days prior to the expiration date of this Agreement. However, the rates to be charged during any renewal period shall also be subject to prior approval by TRA.

CATOOSA UTILITY DISTRICT

By: R. F. Pierce
R. FRANK PIERCE

Its: CHAIRMAN

TENNESSEE-AMERICAN WATER COMPANY

By: R. T. Sullivan
Richard T. Sullivan

Its: Vice-President and Manager

A Meeting of the Board of Catoosa Utilities Commissioners

A regular meeting was held November 24, 1998 at 9:00 a.m. at the District office. Chairman Pierce, Vice Chairman Cavin, Commissioner Foster and Commissioner Lee were present for the meeting. Commissioner Worley did not attend.

Chairman Pierce called the meeting to order.

Mr. Robert Moss of Williams, Sweitzer and Barnum, Inc. joined the meeting.

Mr. Moss talked with the Commissioners in regards to the proposed wholesale water contract with Tennessee-American Water Company.

After a short discussion, Commissioner Foster motioned to have Chairman Pierce sign the contract on behalf of the Board, seconded by Commissioner Lee, third by Vice Chairman Cavin, Commissioner Worley absent.

Mr. Moss informed the Commissioners that Mr. R. W. Fowler had agreed to an option on a 1/4 acre of his land to eventually be purchased by the District for a new pump station. The land is located South of the Tennessee line in Georgia on Scruggs Road.

After discussion, Commissioner Lee motioned to go into a land option agreement with Mr. Fowler, \$1,000.00 to be paid down, which will be applied to the purchase price, seconded by Vice Chairman Cavin, third by Commissioner Foster, Commissioner Worley absent.

The Board ask that Mrs. Hullender send any letter or documentation that is received concerning the Yates House to Mr. Moss and the District's attorney for review and advice.

Commissioner Foster made a motion that Mrs. Hullender do so, seconded by Commissioner Lee, third by Vice Chairman Cavin, Commissioner Worley absent.

After discussion with Mr. Moss, Vice Chairman Cavin motioned to have Mr. Moss ask the Environmental Protection Division to extend the permit on water withdrawal at S. Chickamauga Creek, seconded by Commissioner Lee, third by Commissioner Foster, Commissioner Worley Absent.

Mr. Brown introduced a letter from the Environmental Protection Division, EPD, in regard to a fluoridation grant.

After a lengthy discussion, the Commissioners asked that Mr. Brown contact the EPD to ask for an extension for the grant so they may look further into the cost of the fluoridation.

Mrs. Virginia Smith and Mayor Doyle Camp, of the City of Fort Oglethorpe, joined the meeting.

Mrs. Smith explained why the City would need a report in regards to the sewer customers West of Boynton Ridge.

Mrs. Smith explained that in regards to her letter to the District, her auditor needed the information for a rate study.

Mrs. Smith also explained that there are residents tapping onto the sewer mains illegally and the only way to know who they are is to have this list.

Mrs. Smith further explained that the City would be incurring the cost of the Northwest Georgia Sewer Interceptor and would have to have the revenue to pay for this service.

After discussion, the Board of Utilities Commissioners explained to Mrs. Smith that they would need to consult their attorney and would contact her with the results of the decision.

There was also discussion of the water transmission line that Fort Oglethorpe has proposed with Tennessee-American Water Company to serve a new subdivision in the Cloud Springs Road area.

The Commissioners stated that the District already has a line in that area that could serve the new subdivision.

Mrs. Smith stated that the City needed the new transmission line to loop their water system, which will help the pressure for the fire hydrants in that area and would lessen the City's cost on the ISO rating.

The Commission stated that they would talk with the District's attorney and get back with Mrs. Smith.

Mrs. Smith and Mayor Camp left the meeting.

The Commissioners discussed the seventh set of the proposed employee policy manual.

After making exceptions to the draft, Commissioner Lee motioned to accept the seventh set, seconded by Commissioner Foster, third by Vice Chairman Cavin, Commissioner Worley absent.

The Commissioners reviewed the minutes of the November 10th meeting. Vice Chairman Cavin asked that a correction be made in regards to purchasing maintenance trucks and would be reconsidered at the next meeting.

Mrs. Hullender reported the cost of using Potts Auctioneers to sell used items the District no longer uses.

Commissioner Lee motioned to use Potts Auctioneers to conduct the auction on Saturday, January 9th, 1998, seconded by Commissioner Foster, third by Vice Chairman Cavin, Commissioner Worley absent.

Mr. Mike Babb, Chairman; Mrs. Theresa McDorris; Mr. Leonard Whaley and other representatives from Whitfield County joined the meeting.

During a working lunch, Commissioner Foster motioned to have the District's engineer, Mr. Moss, provide separate estimates for side roads and other roads separate to the current estimates.

The motion was seconded by Vice Chairman Cavin, third by Commissioner Lee, Commissioner Worley absent.

The Board approved to close for 1 ½ hours for the employee Christmas luncheon on December 8th, 1998.

The Commissioners approved and signed checks for a few purchases in the month of November.

Vice Chairman Cavin signed checks for an ex-employee's pension plan vested interest.

Chairman Pierce approved and signed a payment request for the "SPLOST" sewer project.

The Board made adjustments to the following customer account::

1. 030-2150-00 J. W. Henegar
2. 120-0950-00 Robert Judd
3. 145-1571-00 Ruby Wilson
4. 160-0420-00 Florence P. Reagan
5. 172-1060-00 Brett Jones
6. 700-1122-01 John Schull

There being no further business to come before the Board at this time, the meeting was adjourned.


Attest: Secretary


R. Frank Pierce, Chairman

Randy Taylor

01/24/2006 04:34 PM

To: John Watson/VAWC/AWWSC@AWW
cc: Pam Cummings/TAWC/AWWSC@AWW, Rachel
Bartley/TAWC/AWWSC@AWW, Linda
Bridwell/KAWC/AWWSC@AWW, Istanley@thompsonengineering.com,
Mark Zinnanti/TAWC/AWWSC@AWW, Monty
Bishop/TAWC/AWWSC@AWW, Shirley
Tucker/TAWC/AWWSC@AWW, Susan
Holmes/TAWC/AWWSC@AWW

Subject: Re: Catoosa County ☐

*Section IV -
Metering*

I got another phone call today from Randy Thomasson, Catoosa's manager. He said their board meet this morning and they definitely want another meter - probably a 6 inch - at Gentry Road. I told him we were doing a flow test tomorrow to see how much water we could supply them and to compare our pressures to their pressures. He said that it would be for emergency use only. I told him in that case we would probably charge about \$6,000 for a 6 inch meter and vault, but that I would call him back after we knew for sure. He's ready to bring us a check and get it done. He brought up the point that they had an existing contract and that should cover the cost of water question. Would we charge them the minimum monthly bill every month, even if they don't use any water? If we are going to do that, maybe we should not charge them for the installation. Should this be an active or an inactive service? I feel this would probably be listed as an inactive service because a valve there at the meter would normally be closed and only opened in emergencies.

John Watson

*1999-2001 .95/1000
over 35 m .74/1000*
John Watson
01/23/2006 09:54 PM

*2000-2004 min requirement
182,500,000 gallons
2005-2009 min. requirement
273,750,000*

To: Randy Taylor/TAWC/AWWSC@AWW, Pam Cummings/TAWC/AWWSC, Rachel Bartley
cc: Linda Bridwell/KAWC/AWWSC@AWW, Istanley@thompsonengineering.com, Mark
Zinnanti/TAWC/AWWSC@AWW, Monty Bishop/TAWC/AWWSC@AWW, Shirley
Tucker/TAWC/AWWSC@AWW, Susan Holmes/TAWC/AWWSC@AWW

Subject: Re: Catoosa County ☐

Randy,

While we want to sell water, the Catoosa County Utility District has a contract for water purchase in place. It needs to be reviewed to determine if that needs to be modified or adjusted to accommodate this change in service. Also, if not part of the contract by reference, we need to decide if this will be at the regular tariff or at the rate stated in the water sales contract.

Pam and Rachel-read the existing contract for Catoosa-advise me if we will have an issue here. If you need to get Sheila Valentine involved, give her a phone call. Let me know what is required.

Sincerely,

John S. Watson
General Network Manager
Tennessee American Water
1101 Broad Street
P O Box 6338
Chattanooga, TN 37401-6338
(T) 1-423-755-9307
(F) 1-423-755-7634

(C) 1-423-290-6069
(E) jwatson@amwater.com
Randy Taylor/TAWC/AWWSC

Randy
Taylor/TAWC/AWWSC
01/23/2006 06:28 PM

To John Watson/VAWC/AWWSC@AWW
cc Linda Bridwell/KAWC/AWWSC@AWW, Susan
Holmes/TAWC/AWWSC@AWW, Mark
Zinnanti/TAWC/AWWSC@AWW, Monty
Bishop/TAWC/AWWSC@AWW,
Istanley@thompsonengineering.com, Shirley
Tucker/TAWC/AWWSC@AWW
Subject Catoosa County

I recieved a call from Randy Thomason (c - 987-0476)with Catoosa County last Friday . He said their board wanted to know if we could put them in a large (6 " or 8") meter at the State Line preferably on Gentry Road or possibly on someother nearby road (Graysville RD ,Neighborhood Drive , or in Council Fire where we have a 12 inch). If so , what would we charge them for installation. I told him a 6 inch meter and vault usually cost around \$6,000 , but that if they intended to buy a lot of water , we might put it in for free . I am checking on the hydraulics of this plan , but so far it seems doable . Pending verification by computer model simulation and by actual hydrant flow test that we can meet their flow and pressure requirements without causing our customers a problem , I'd like to take the position that we will pay for it as long as they agree to use it on a regular basis , not just as an emergency backup . John - is that position OK with you ? It may be that with slight modification ,we can use the connection as an emergency backup to supply us also . I believe the driver on this is a proposed new 700 lot subdivision that is under construction just off Gentry Rd and across the state line . Apparently , they are going to have trouble supplying it unless they can tie into TAW . Larry Stanley and Shirley Tucker are scheduled to do the flow test later this week . Linda - when it comes to the computer modelling , who do you want to do that ? CTI or Shaynn Walker ?



P 423-755-7607
F 423-755-7634

May 13, 2011

Mr. Jerry Lee, Chairman
Catoosa Utility District
Post Office Box 750
Ringgold, GA 30736

Dear Mr. Lee:

It is the goal of Tennessee American Water to provide the highest quality of water service at the lowest possible price. We have worked diligently to control operational expenses. While doing so, the company has continued to make the necessary investments to maintain the quality of the water system.

To continue to provide the best product possible, it has become necessary for Tennessee American to increase water rates to the customers in our general service area. That rate increase was granted by the Tennessee Regulatory Authority and became effective April 4, 2011.

As a result of that increase, we have reviewed the Water Purchase Agreement that we currently have with your organization. As a courtesy, we are providing written notice thirty days prior to any such increase. The purpose of this letter is to serve as that notice. The rate that Tennessee American Water will place in effect on June 14, 2011 will be \$1.078 per CCF (hundred cubic feet). Your current rate is \$0.935 per CCF.

Tennessee American appreciates the partnership we share with your organization. Please call me personally should you have any questions or want to discuss this matter. You may reach me at 755-7607.

Sincerely,

Deron E. Allen
President

**John S. Watson
Vice-President &
General Network Manager**

May 30, 2007

Mr. Jerry Lee, Chairman
Catoosa Utility District
Post Office Box 750
Ringgold, GA 30736

Dear Mr. Lee:

It is the goal of Tennessee American Water to provide the highest quality of water service at the lowest possible price. We have worked diligently to control operational expenses and have succeeded in keeping them at one-half of the annual rate of inflation. While doing so, the company has continued to make the necessary investments to maintain the quality of the water system.

To continue to provide the best product possible, it has become necessary for Tennessee American to increase water rates to the customers in our general service area. That rate increase was granted by the Tennessee Regulatory Authority and became effective May 22, 2007.

As a result of that increase, we have reviewed the Water Purchase Agreement that we currently have with your organization. As a courtesy, we are providing written notice thirty days prior to any such increase. The purpose of this letter is to serve as that notice. The rate that Tennessee American Water will place in effect on June 29, 2007 will be \$0.8961 per CCF (hundred cubic feet). Your current rate is \$0.796 per CCF.

Tennessee American appreciates the partnership we share with your organization. Please call me personally should you have any questions or want to discuss this matter. You may reach me at 755-7607.

Sincerely,



John S. Watson
Vice President & General
Network Manager

American Water
1101 Broad Street
Post Office Box 6338
Chattanooga, TN 37401
USA
T +1 423 755 9307
F +1 423 755 7634
I www.tawc.com



Tennessee American Water
1101 Broad Street
Memphis, TN 37401
amwater.com

P 423-755-7607
F 423-755-7634

September 30, 2008

Mr. Jerry Lee, Chairman
Catoosa Utility District
Post Office Box 750
Ringgold, GA 30736

Dear Mr. Lee:

It is the goal of Tennessee American Water to provide the highest quality of water service at the lowest possible price. We have worked diligently to control operational expenses and have succeeded in keeping them at one-half of the annual rate of inflation. While doing so, the company has continued to make the necessary investments to maintain the quality of the water system.

To continue to provide the best product possible, it has become necessary for Tennessee American to increase water rates to the customers in our general service area. That rate increase was granted by the Tennessee Regulatory Authority and will become effective October 1, 2008.

As a result of that increase, we have reviewed the Water Purchase Agreement that we currently have with your organization. As a courtesy, we are providing written notice thirty days prior to any such increase. The purpose of this letter is to serve as that notice. The rate that Tennessee American Water will place in effect on November 1, 2008 will be \$0.935 per CCF (hundred cubic feet). Your current rate is \$0.8961 per CCF.

Tennessee American appreciates the partnership we share with your organization. Please call me personally should you have any questions or want to discuss this matter. You may reach me at 755-7607.

Sincerely,

John S. Watson
President

John S. Watson
Vice-President &
General Network Manager

October 19, 2005

Mr. Jerry Lee, Chairman
Catoosa Utility District
Post Office Box 750
Ringgold, GA 30736

Dear Mr. Lee:

It is the goal of Tennessee American Water to provide the highest quality of water service at the lowest possible price. We have worked diligently to control operational expenses and have succeeded in keeping them at one-half of the annual rate of inflation. While doing so, the company has continued to make the necessary investments to maintain the quality of the water system.

To continue to provide the best product possible, it has become necessary for Tennessee American to increase water rates to the customers in our general service area. That rate increase was granted by the Tennessee Regulatory Authority and became effective March 9, 2005.

As a result of that increase, we have reviewed the Water Purchase Agreement that we currently have with your organization. As a courtesy, we are providing written notice thirty days prior to any such increase. The purpose of this letter is to serve as that notice. The rate that Tennessee American Water will place in effect on November 19, 2005 will be \$0.796 per CCF (hundred cubic feet). Your current rate is \$0.766 per CCF.

Tennessee American appreciates the partnership we share with your organization. Please call me personally should you have any questions or want to discuss this matter. You may reach me at 755-7607.

Sincerely,



John S. Watson
Vice President & General
Network Manager

American Water
1101 Broad Street
Post Office Box 6438
Chattanooga, TN 37401
USA
Tel: 423 755 9307
Fax: 423 755 7634
E: www@awac.com

**BEFORE THE TENNESSEE REGULATORY AUTHORITY
NASHVILLE, TENNESSEE**

May 18, 1999

IN RE:)	
SPECIAL CONTRACT BETWEEN)	
TENNESSEE-AMERICAN WATER COMPANY)	DOCKET NO.: 98-00885
AND THE CATOOSA UTILITY DISTRICT)	

ORDER APPROVING SPECIAL CONTRACT

This matter came before the Tennessee Regulatory Authority (hereafter the "Authority") at a regularly scheduled Authority Conference held on January 19, 1999, for consideration of Tennessee-American Water Company's (hereafter "Tennessee-American") petition for approval of a multi-year contract (hereafter "Special Contract") with Catoosa Utility District¹ (hereafter "Catoosa").

I. BACKGROUND

On October 29, 1997, Tennessee-American filed a petition with the Authority in Docket No. 97-07503 for approval of a Water Purchase Agreement (hereafter the "Agreement") with Catoosa for a six month period from December 1, 1997, through May 31, 1998. Tennessee-American represented that Catoosa desired only a six month initial term to evaluate the benefits of the short-term arrangement prior to entering into a long-term contract. The Agreement was unanimously approved by the Authority during its regularly scheduled Authority Conference held on November 18, 1997.

¹ Tennessee-American is a public utility that owns and operates a water utility system in and around the City of Chattanooga, Tennessee, including certain contiguous Tennessee cities, plus the cities of Rossville and Lookout Mountain, Georgia and areas in the Georgia counties of Dade, Walker and Catoosa. The Catoosa Utility District is located in Catoosa County, Georgia.

On March 19, 1998, under the same Docket No. 97-07503, Tennessee-American petitioned the Authority for a six month extension to the Agreement. The parties represented that an extended trial period was necessary to allow for further testing. In addition, the Agreement, itself, provided for an extension with the intent that a long term contract would be negotiated and agreed upon at a later date. This extension to December 31, 1998, was approved at the Authority's regularly scheduled Authority Conference held on May 5, 1998.

On December 9, 1998, Tennessee-American petitioned the Authority in Docket No. 98-00885 to approve a new multi-year contract with Catoosa. No interested party requested intervention in this matter. This Special Contract, which was negotiated by the parties pursuant to Authority Rule 1220-4-1-07, provides for the sale of water by Tennessee-American to Catoosa at a rate of \$.95 per 1,000 gallons for the first 35 million gallons per month and \$.74 per 1,000 gallons for all usage over 35 million gallons per month. The term of the contract is for a period of ten (10) years, beginning January 1, 1999.

As a part of the Special Contract, Catoosa has agreed to purchase certain minimum amounts of water throughout the contract term. In the first year, the minimum usage amount is 250,000 gallons per day. In the second through the fifth years, the daily minimum is 500,000 gallons and, in the sixth through tenth years, the daily minimum is increased to 750,000 gallons. Under the terms of the contract, Catoosa will remain responsible for payment of the contract amount even if it should fail to take the requisite minimum amounts. This minimum payment responsibility is not required of Tennessee-American's regular customers. The difference between Tennessee-American's revenues realized at the minimum levels of the Special Contract and the regular tariff rates is shown below:

Year	Daily Minimum	Annual Contract Revenues	Annual Tariff Revenues²	Difference³
1	250,000	\$86,688	\$127,822	\$41,134
2-5	500,000	\$173,375	\$216,405	\$43,030
6-10	750,000	\$260,063	\$283,930	\$23,867

The rates approved for the Special Contract are identical to rates that have been approved by the Authority previously between Tennessee-American and the cities of Ft. Oglethorpe, Georgia, in Docket 97-00223, and Signal Mountain, Tennessee, in Docket 97-01305. The rates approved in these contracts represent a “Sale for Resale” category that does not exist under Tennessee-American’s current tariff.⁴ This distinguishes these customers from other Tennessee-American regular tariff customers.

The Authority finds that the totality of the circumstances contained in the record support the approval of Tennessee-American’s petition for approval of the Special Contract. Likewise,

² These calculations are based on the current Tennessee-American tariff rates listed below:

Monthly Usage	Rate
0 - 4 CCF/Month	\$0.1490
4 - 65 CCF	\$2.4360
65 - 500 CCF	\$1.5400
500 - 5,000 CCF	\$1.1390
5,000 - 15,000 CCF	\$0.9160
Over 15,000 CCF	\$0.5550

³ The Special Contract is designed to “break even” or result in \$0 difference when Catoosa’s usage hits 35 million gallons a month, or 1,150,000 gallons per day which becomes the threshold for the second step rate of \$0.74 per 1,000 gallons.

⁴ Tennessee-American Water Company is provided the opportunity, through special contracts, to secure new business and pursue new prospects in instances where an approved tariffed rate does not currently exist. Absent the flexibility to negotiate special contracts and submit the same for Authority approval, Tennessee-American is faced with potential forfeiture of its ability to generate additional revenues that inure to the benefit of its ratepayers. Each special contract is evaluated on its own merits, given the circumstances existing at the time of consideration. Notwithstanding our actions here, Tennessee-American Water Company has the continuing responsibility to acknowledge when *new customer classes* emerge and to amend its existing tariff accordingly.

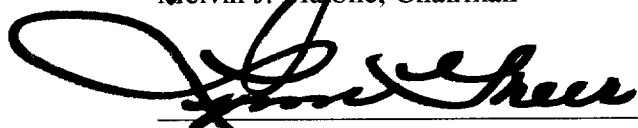
the Authority finds that approving Tennessee-American's Special Contract with Catoosa is in the best interest of Tennessee-American's ratepayers. Further, the Authority concludes that approval of the Special Contract as beginning January 1, 1999, is appropriate since the contract extends existing rates and does not result in a rate increase.


After careful consideration of the matters presented, the Directors unanimously approved the Special Contract as filed.

IT IS THEREFORE ORDERED THAT:

1. The Special Contract by and between Tennessee-American Water Company and the Catoosa Utility District is approved effective as of January 1, 1999;
2. Any party aggrieved by the Authority's decision in this matter may file a Petition for Reconsideration with the Authority within ten (10) days from the date of this Order; and
3. Any party aggrieved with the Authority's decision in this matter has the right of judicial review by filing a Petition for Review in the Tennessee Court of Appeals, Middle Section, within sixty (60) days from and after the date of this Order.


Melvin J. Malone, Chairman


H. Lynn Greer, Jr., Director


Sara Kyle, Director

ATTEST:


K. David Waddell, Executive Secretary

**TENNESSEE-AMERICAN WATER COMPANY
DOCKET NO. 2023-00066
CONSUMER ADVOCATE’S FIRST DISCOVERY REQUESTS**

Witness: Leah Morrison and Grady Stout

1.14. Communication/Correspondence. Refer to the Direct Testimony of Grady Stout at 4:80-84 regarding expiration of the current agreement between TAWC and CUDA. Provide a copy of the existing agreement between TAWC and CUDA that expires “in or about June of 2023.”

Response:

Please see attached.

The special contract arrangement between the Company and CUDA began with the 1998 agreement, and the arrangement continued with the 2013 agreement.

WATER PURCHASE AGREEMENT

THIS WATER PURCHASE AGREEMENT ("Agreement") is executed this 27 day of August 2013, by and between TENNESSEE-AMERICAN WATER COMPANY, a Tennessee corporation and public utility ("Utility"), and the Catoosa Utility District Authority ("Authority"). The Effective Date of this Agreement will be the date the Agreement is approved by the Tennessee Regulatory Authority ("TRA").

WHEREAS, Authority and Utility currently have a water purchase agreement entered into on November 22, 1998 with an effective date of May 18, 1999; and

WHEREAS, the parties want to continue their water supply partnership;

NOW, THEREFORE, in consideration of the following covenants, the parties agree as follows:

1. SUPPLY OF WATER

- a. During the term of this Agreement and any extensions thereof, Utility agrees to provide to District, at the Points of Delivery, potable water in such quantity as is required in Section 2 herein. "Points of Delivery" shall mean the location(s) of metering equipment used to measure the quantity of water delivered to Utility.
- b. Water provided by the Utility shall be available at the Points of Delivery at normally available distribution system pressure. Failures of pressure or supply due to causes beyond the reasonable control of Utility, including but not limited to main supply line breaks, power failure, flood, fire and the use of water to fight fire, earthquake or other catastrophic events, or governmental or judicial action, shall relieve Utility of responsibility for providing service for such reasonable time as may be necessary to restore service without liability for loss, damage or injury to Authority or its customers. In the event of an extended water shortage resulting from drought restrictions, or if the supply of water available to Utility is otherwise diminished for reasons beyond the reasonable control of Utility, the supply of water available to Authority may be reduced by Utility, but the reduction shall be in the same proportion as the reduction of supply to all of Utility's affected customers, to the extent feasible and within Utility's power.
- c. Utility shall not be required by this Agreement to provide, reduce or maintain water pressure within Authority's system and it is expressly understood to be the obligation of Authority to provide, reduce and maintain such pressure by boosting devices, pressure reducing valves, standpipes, elevated tanks, or by such other means as may be required or necessary to provide and maintain satisfactory pressure in the water mains and pipes within Authority's system.

2. PURCHASE OF WATER

- a. It is expressly understood that this is a requirements contract and that Authority may not reduce its purchases from Utility during the term of this Agreement. Authority agrees that water purchased under this Agreement is solely for resale to its customers (within its service area and to Ringgold; and that, without the prior written consent of Utility, such water will not be sold to any other water utility.) In addition, no water may be used outside the Tennessee River Basin.
- b. Authority shall pay the then-applicable rate in Utility's Rates, Rules, Regulations and Conditions of Water Service on file with and approved by the TRA ("Tariffs"). Metering reading, billing, and payment terms shall be conducted as set forth in the then-applicable Tariffs. At the end of each year, if the Authority did not purchase the required annual gallons of water specified in 2.c. below, the Utility shall invoice Authority at the then-applicable Tariff rate for the difference between the number of gallons required to be purchased and the number of gallons purchased that year.
- c. Authority agrees to purchase a minimum of 93,000,000 gallons per year (0.25 million gallons/day average) of potable water from Utility during the term of this Agreement.

3. METERING AND CROSS-CONTAMINATION EQUIPMENT

- a. Metering equipment and appurtenances thereto are provided, installed, owned and maintained by Utility, and shall be of standard type for properly measuring the quantity of water delivered. Authority shall own and be responsible for the cost, installation, and maintenance of the meter vault, piping, valves and appurtenances thereto necessary for connection to Utility's metering equipment. Authority shall also be responsible for the cost of connecting its mains to the Utility's system at the Points of Delivery.
- b. Utility agrees to calibrate its metering equipment whenever requested by Authority, but not more frequently than once every twelve (12) months, unless inaccuracy thereof is made clearly evident by Authority to Utility. A meter registering within the standards set by TRA regulations and rules shall be deemed to be accurate and acceptable to the parties. If any meter fails to register within such standards, the TRA regulations and rules shall determine whether a billing adjustment should be made and, if so, how the adjustment will be calculated.
- c. For each Point of Delivery, Authority agrees to provide and install at a location approved by Utility, and own and maintain in good working order, a double check valve and/or other cross contamination protection devices required by Utility and/or the Tennessee Department of Environment and Conservation or such other body that regulates such matters.

4. TERM AND TERMINATION

- a. The Initial Term of this Agreement shall be five (5) years from the Effective Date and shall be automatically renewed for one (1) additional five (5)-year renewal term unless either party provides written notice to the other party not less than one (1) year prior to the end of such Initial Term that the Agreement will be terminated at the conclusion of the Initial Term.

5. MISCELLANEOUS

- a. Water service shall be conducted in accordance with the then-applicable Tariffs. In the event of any conflict between the provisions of this Agreement and the then-applicable Tariffs, the Tariffs shall control.
- b. Authority is solely responsible and liable for construction, operation and maintenance of its water system in conformance with all applicable federal, state and local laws, ordinances, regulations and codes.
- c. This Agreement shall be binding upon Utility and Authority, their successors and assigns.
- d. All notices and correspondence regarding this Agreement shall be addressed to:

For Authority: Chairman, Jerry Lee
 Catoosa Utility District Authority
 PO Box 750
 Ringgold, GA 30736

For Utility: President
 Tennessee-American Water Company
 1101 Broad St.
 Chattanooga, TN 37402

 Corporate Counsel
 Tennessee-American Water Company
 1101 Broad St.
 Chattanooga, TN 37402

Either party may change the person or address to which notices or correspondence to it should be sent by written notice to the other party. Notices provided for hereunder shall be deemed given on the date of receipt unless mailed by certified mail, return receipt requested, in which event the notice shall be deemed given on the date of mailing.

- e. This Agreement contains the entire understanding between the parties and no modification or alteration to this Agreement shall be effective unless reduced to writing and signed by both parties. This Agreement supersedes all prior agreement, representations and

proposals, either oral or written, heretofore made by or to or in effect between Authority and the Utility with respect to the subject matter hereof.

- f. This Agreement shall be governed by and construed under the laws of the State of Tennessee.

UTILITY

TENNESSEE-AMERICAN WATER COMPANY



President

8-20-13

Date

AUTHORITY

Catoosa Utility District Authority



Chairman

8-27-13

Date

**TENNESSEE-AMERICAN WATER COMPANY
DOCKET NO. 2023-00066
CONSUMER ADVOCATE’S FIRST DISCOVERY REQUESTS**

Witness: Grady Stout

1.15. Communication/Correspondence. Refer to the Direct Testimony of Grady Stout at 4:85-92 regarding alternative sources of supply for CUDA. Provide a copy of all communication confirming that CUDA “believes that it can provide reliable and safe water via its own groundwater plant and other sources.”

Response:

The communications referenced above were all oral discussions.

**TENNESSEE-AMERICAN WATER COMPANY
DOCKET NO. 2023-00066
CONSUMER ADVOCATE’S FIRST DISCOVERY REQUESTS**

Witness: Grady Stout

1.16. Communication/Reports. Refer to the Direct Testimony of Grady Stout at 5:109-113 regarding “analysis, reviews, studies, reports or plans” (collectively studies) possessed by CUDA relative to alternative water sources. Provide a copy of all studies supporting alternative sources of supply for CUDA other than TAWC.

Response:

The Company is not in possession of such studies. *See* the attached 2022 CUDA Water Quality Report, which notes some alternative water sources CUDA has publicly identified.

**TENNESSEE-AMERICAN WATER COMPANY
DOCKET NO. 2023-00066
CONSUMER ADVOCATE'S FIRST DISCOVERY REQUESTS**

Witness: Grady Stout

1.17. Site Identification/Information. Provide a map showing the water transmission line from TAWC's water system to the individual CUDA delivery points.

Response:

Attached is a **CONFIDENTIAL and PROPRIETARY** map showing the transmission main.

PUBLIC VERSION
ATTACHMENT DR 1-17

Map

**TENNESSEE-AMERICAN WATER COMPANY
DOCKET NO. 2023-00066
CONSUMER ADVOCATE'S FIRST DISCOVERY REQUESTS**

Witness: Grady Stout

1.18. Site Identification/Information. Refer to the Direct Testimony of Grady Stout at 5:105-108 regarding alternative sources of supply for CUDA. Identify and provide a map showing the alternate sources of supply and transmission lines in proximity to CUDA's water distribution system along with the daily available capacity (in gallons and CCF) from each source.

Response:

The Company does not have this information for CUDA's system.

**TENNESSEE-AMERICAN WATER COMPANY
DOCKET NO. 2023-00066
CONSUMER ADVOCATE'S FIRST DISCOVERY REQUESTS**

Witness: Grady Stout and Bob Lane

1.19. Site Identification/Information. Provide a matrix in Excel format, showing the details for the original cost and in-service dates for the transmission line from TAWC's water system to the CUDA delivery points.

Response:

The transmission main that feeds CUDA (as well as other customers) from TAW's existing system went into service on 7/6/2014. This main replaced the previous main that fed CUDA.

The original cost for this main (Shown on map from 1-17) is \$2,186,146.51

CUDA maintains an unused emergency connection that is not included in these costs.

**TENNESSEE-AMERICAN WATER COMPANY
DOCKET NO. 2023-00066
CONSUMER ADVOCATE'S FIRST DISCOVERY REQUESTS**

Witness: Grady Stout and Bob Lane

1.20. Site Identification/Information. Provide a matrix in Excel format, showing the details for any upgrade costs and in-service dates for the transmission line from TAWC's water system to the CUDA delivery points.

Response:


One SCADA upgrade project at the delivery vault was completed and placed in service in 2019. The in-service amount of this project was \$13,503.32.

STATE OF Tennessee)

COUNTY OF Hamilton)

BEFORE ME, the undersigned, duly commissioned and qualified in and for the State and County aforesaid, personally came and appeared Grady Stout, being by me first duly sworn deposed and said that:

He is appearing as a witness on behalf of Tennessee-American Water Company before the Tennessee Public Utility Commission, and duly sworn, verifies that the data requests and discovery responses are accurate to the best of his knowledge.



Grady Stout

Sworn to and subscribed before me
this 29th day of September, 2023.



Notary Public

My Commission expires: 8-24-2026



CERTIFICATE OF SERVICE

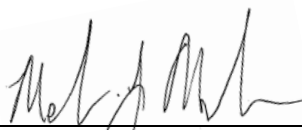
I hereby certify that a true and correct copy of the foregoing was served via U.S. Mail or electronic mail upon:

Karen H. Stachowski, Esq.
Deputy Attorney General
Office of the Tennessee Attorney General
Consumer Advocate Division
P.O. Box 20207
Nashville, TN 37202-0207
Karen.Stachowski@ag.tn.gov

Shilina B. Brown, Esq.
Assistant Attorney General
Office of the Tennessee Attorney General
Consumer Advocate Division
P.O. Box 20207
Nashville, TN 37202-0207
Shilina.Brown@ag.tn.gov

Randall Crawford, Chairman
c/o David Collett
Catoosa Utility District Authority
P.O. Box 750
Ringgold, GA 30736
dcollett@catoosautility.com

This the 3rd day of October 2023.



Melvin J. Malone